

**EA02-025**

**FORD 10/27/03**

**APPENDIX N**

**BOOK 40**

**PART 2 OF 8**

# Warranty Claims

Sort Order:

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 21361329 RPR\_DT: 4/7/1999 MILGE: 37216 TXN\_CD: E83  
MDL\_YR: 1994 AWS\_VL\_CD: VB VIN\_CD: 1LNLM81W3P  
PART\_NUM\_CAUS\_PREF: F2VY PRDM\_DT: 6/31/1994  
PART\_NUM\_CAUS\_BASE: 9F924 WRTY\_START\_DT: 4/10/1995  
PART\_NUM\_CAUS\_SUFF: A TRANS\_CD: C/DK  
DEALER: MARSHALL BROS. LINCOLN MERCURY ENG\_CD: C/VN  
CUST\_CONC\_CD: A25 COND\_CD: 28 DLR\_CD: 12233 ST\_PROV\_CD: LA CNTRY\_SOLD: USA

CUST\_TXT: CRUISE CONTROL INOPERTIVE

TECH\_TXT1: "37216 CC 28 9818A 0.7 9818A6 0.3 SPEED CONTROL DIAGNOSIS, REPLACED REDUNDANT CANCEL SWITCH AND REPAIRED CONNECTOR"

TECH\_TXT2:

■ AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-902

CLAIM\_KEY: 23088454 RPR\_DT: 2/6/1999 MILGE: 48282 TXN\_CD: E83  
MDL\_YR: 1995 AWS\_VL\_CD: VB VIN\_CD: 1LNLM82WDSY  
PART\_NUM\_CAUS\_PREF: F2VY PRDM\_DT: 6/29/1995  
PART\_NUM\_CAUS\_BASE: 9F924 WRTY\_START\_DT: 8/21/1995  
PART\_NUM\_CAUS\_SUFF: A TRANS\_CD: C/DU  
DEALER: HOLLYWOOD LINCOLN-MERCURY INC ENG\_CD: C/VN  
CUST\_CONC\_CD: A25 COND\_CD: 42 DLR\_CD: 11636 ST\_PROV\_CD: FL CNTRY\_SOLD: USA

CUST\_TXT: A25 CRUISE CONTROL INOP WARR

TECH\_TXT1: 48285 WBTB CRUISE INOP 42 TECH 9177 DIAG OF SPEED CONTROL REPLACE BRAKE PRESSURE SWITCH WIRE REPAIR TO SWITCH CONNECTOR REPAIR LOOSE PINS RESECURE AND REATEST OK

TECH\_TXT2:

■ AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Tuesday, January 29, 2002

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# Claims for Inquiry: RQ01-002

## Inquiry: RQ01-002

CLAIM\_KEY: 23188882 RPR\_DT: 2/22/1999 MILGE: 29529 TXM\_CD: E83  
MDL\_YR: 1995 AWS\_VL\_CD: VB VIN\_CD: 1LNLM81W2S  
PART\_NUM\_CAUS\_PREF: F50Y PRDN\_DT: 11/10/1994  
PART\_NUM\_CAUS\_BASE: BC888 WRTY\_START\_DT: 7/5/1995  
PART\_NUM\_CAUS\_SUFF: A TRANS\_CD: CDU  
DEALER: "HARRODSBURG FORD MERCURY,  
LLC" ENG\_CD: C/VN  
CUST\_CONC\_CD: A25 COND\_CD: 48 DLR\_CD: 1671 ST\_PROV\_CD: KY CENTRY\_SOLD: USA

CUST\_TXT: CUSTOMER STATES THAT CRUISE CONTROL IS INOP.

TECH\_TXT1: CK CRUISE DIAG TEST RPL CRUISE SWITCHES AND SERVO BOTH SHORT ED OUT RETEST OK

TECH\_TXT2:

a AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

## Inquiry: RQ01-002

CLAIM\_KEY: 23150028 RPR\_DT: 2/16/1999 MILGE: 48815 TXM\_CD: E83  
MDL\_YR: 1995 AWS\_VL\_CD: VB VIN\_CD: 1LNLM82W3S  
PART\_NUM\_CAUS\_PREF: F2VY PRDN\_DT: 5/22/1996  
PART\_NUM\_CAUS\_BASE: BF924 WRTY\_START\_DT: 6/6/1996  
PART\_NUM\_CAUS\_SUFF: A TRANS\_CD: CDU  
DEALER: DICK EDWARDS FORD-L/M INC ENG\_CD: C/VN  
CUST\_CONC\_CD: A25 COND\_CD: 42 DLR\_CD: 5205 ST\_PROV\_CD: KS CENTRY\_SOLD: USA

CUST\_TXT: CUST STATES CRUISE WONT SET AT TIMES

TECH\_TXT1: 46714 BRAKE PRESURE SWITCH DEFECTIVE. SLEF TESTED CRUISE. PIN POINT DIAG FOR NO SET (PP A) FOUND SLOW RELEASE OF BRAKE PRESSURE SWITCH. FLUID SEAPING AROUND SWITCH. R&R BRAKE PRESSURE SWITCH. BLEED

TECH\_TXT2: BRAKE PROPORTIONING VALVE. ROAD TESTED. CRUISE FUNCTION CHECK. CRUISE FUNCTIONS NORMALY.

a AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

# Claims for Inquiry: RQ01-002

## Inquiry: RQ01-002

CLAIM\_KEY: 18179613 RPR\_DT: 3/30/1999 MILGE: 34871 TXM\_CD: E83  
MDL\_YR: 1998 AWS\_VL\_CD: FP VIN\_CD: 2MELM74WXT  
PART\_NUM\_CAUS\_PREF: F2AZ PRODN\_DT: 6/4/1996  
PART\_NUM\_CAUS\_BASE: 9F924 WRTY\_START\_DT: 9/20/1996  
PART\_NUM\_CAUS\_BUFF: A TRANS\_CD: C/DU  
DEALER: "KINSEL FORD, INC." ENG\_CD: C/VN  
CUST\_CONC\_CD: A25 COND\_CD: 28 DLR\_CD: 4413 ST\_PROV\_CD: TX CENTRY\_BOLD: USA

CUST\_TXT: CUSTOMER STATES CRUISE CONTROL INOP SEE PREVIOUS ROS ATTACHED

TECH\_TXT1: CHECK CRUISE REPLACE BRAKE PRESSURE SWITCH INTE RMITTANT OPEN CIRCUIT CAUSING CRUISE TO BE INOP

TECH\_TXT2:

AWR Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

## Inquiry: RQ01-002

CLAIM\_KEY: 17978858 RPR\_DT: 2/20/1999 MILGE: 25862 TXM\_CD: E88  
MDL\_YR: 1998 AWS\_VL\_CD: VB VIN\_CD: 1LNLM82W9T  
PART\_NUM\_CAUS\_PREF: F2AZ PRODN\_DT: 6/16/1996  
PART\_NUM\_CAUS\_BASE: 9F924 WRTY\_START\_DT: 6/5/1996  
PART\_NUM\_CAUS\_BUFF: A TRANS\_CD: C/DU  
DEALER: WORDEN-MARTIN LINC-MERC INC ENG\_CD: C/VN  
CUST\_CONC\_CD: A28 COND\_CD: 28 DLR\_CD: 12824 ST\_PROV\_CD: IL CENTRY\_BOLD: USA

CUST\_TXT: BRAKE LIGHTS ARE INOP AND CRUISE HARD TO SHUT OFF

TECH\_TXT1: FOUND THE SWITCH TO BE BAD REPLACED SWITCH

TECH\_TXT2:

AWR Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 18564098 RPR\_DT: 5/18/1998 MILGE: 28801 TXN\_CD: EB3  
MDL\_YR: 1988 AWS\_VL\_CD: FP VIN\_CD: 2MELM75W8T  
PART\_NUM\_CAUS\_PREF: F2VY PRODN\_DT: 6/23/1986  
PART\_NUM\_CAUS\_BASE: 9F824 WRTY\_START\_DT: 7/22/1986  
PART\_NUM\_CAUS\_SUFF: A TRANE\_CD: C/DU  
DEALER: BAY LINCOLN-MERCURY/DODGE ENG\_CD: C/VN  
CUST\_CONC\_CD: A25 COND\_CD: 42 DLR\_CD: 10248 ST\_PROV\_CD: FL CNTRY\_BOLD: USA

CUST\_TXT: CRUISE CONTROL WONT ENGAGE PARTS IN

TECH\_TXT1: 28801 INTERMITTENT HYDRAULIC SWITCH STICKING PREVIOUS TEST INC TEST DRIVE ETC R AND R CRUISE CONTROL HYDRAULIC POWER INTERRUPT SWITCH TEST DRIVE

TECH\_TXT2:

# AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 18288376 RPR\_DT: 8/24/1998 MILGE: 45525 TXN\_CD: EB3  
MDL\_YR: 1996 AWS\_VL\_CD: YB VIN\_CD: 1LNLM82W3T  
PART\_NUM\_CAUS\_PREF: F2VY PRODN\_DT: 10/24/1985  
PART\_NUM\_CAUS\_BASE: 9F824 WRTY\_START\_DT: 11/30/1985  
PART\_NUM\_CAUS\_SUFF: A TRANE\_CD: C/DU  
DEALER: PLAINFIELD LINCOLN-MERCURY INC ENG\_CD: C/VN  
CUST\_CONC\_CD: A25 COND\_CD: 42 DLR\_CD: 10924 ST\_PROV\_CD: MI CNTRY\_BOLD: USA

CUST\_TXT: SPEED CONTROL INOP

TECH\_TXT1: SWITCH INOP REPLACE DEACTIVATION SWITCH. NECESSARY TO RE WIRE CONNECTOR. FIRST REPAIR ON SPEED CONTROL TO REPLACE DIFFERENT PARTS 9C735 AND 14K147 . THIS REPAIR FOR ADDITIONAL PARTS TER

TECH\_TXT2: "MINAL, CONNECTOR, AND 9F824"

# AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 18781448 RPR\_DT: 7/12/1999 MILGE: 42152 TXN\_CD: E83  
MDL\_YR: 1988 AWS\_VL\_CD: VB VIN\_CD: 1LNLM81W6  
PART\_NUM\_CAUS\_PREF: D1AZ PRDN\_DT: 2/2/1996  
PART\_NUM\_CAUS\_BASE: 13410 WRTY\_START\_DT: 3/14/1996  
PART\_NUM\_CAUS\_SUFF: A TRANS\_CD: C/DU  
DEALER: 'OGDEN AVENUE MOTORS, INC.' ENG\_CD: C/VN  
CUST\_CONC\_CD: P08 COND\_CD: 48 DLR\_CD: 10600 ST\_PROV\_CD: IL CNTRY\_SOLD: USA

CUST\_TXT: CAN NOT GET CAR OUT OF PARK

TECH\_TXT1: 42152 BAD WIRING FOR BRAKE LIGHTS AND SWITCH REPLACED SWITCH AND WIRING

TECH\_TXT2:

• AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 18188078 RPR\_DT: 3/28/1999 MILGE: 49850 TXN\_CD: E83  
MDL\_YR: 1990 AWS\_VL\_CD: VB VIN\_CD: 1LNLM82W4T  
PART\_NUM\_CAUS\_PREF: \* PRDN\_DT: 6/10/1996  
PART\_NUM\_CAUS\_BASE: 8A840 WRTY\_START\_DT: 8/30/1996  
PART\_NUM\_CAUS\_SUFF: \* TRANS\_CD: C/DU  
DEALER: SAN GABRIEL VALLEY LINCOLN MER ENG\_CD: C/VN  
CUST\_CONC\_CD: A85 COND\_CD: 46 DLR\_CD: 11882 ST\_PROV\_CD: CA CNTRY\_SOLD: USA

CUST\_TXT: CRUISE CONTROL INOP

TECH\_TXT1: SHORT SPEED CONTROL TEST

TECH\_TXT2:

• AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 19076750 RPR\_DT: 7/28/1998 MILGE: 41250 TXN\_CD: E83  
MDL\_YR: 1998 AWS\_VL\_CD: VB VIN\_CD: 1LNLM81W4T  
PART\_NUM\_CAUS\_PREF: F8AZ PRDN\_DT: 6/6/1996  
PART\_NUM\_CAUS\_BASE: 9C735 WRTY\_START\_DT: 8/21/1996  
PART\_NUM\_CAUS\_SUFF: AA TRANS\_CD: CDU  
DEALER: SHAKER'S LINCOLN-MERCURY ENG\_CD: C/VN  
CUST\_CONG\_CD: A26 COND\_CD: 46 DLR\_CD: 13423 ST\_PROV\_CD: CT CENTRY\_SOLD: USA

CUST\_TXT: CUST STATES CRUISE CONTROL INPO

TECH\_TXT1: OK AND REPLACE CRUISE CONTROL SERVO AND REPAIR WIRE CONNECTION

TECH\_TXT2:

8 AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 16378047 RPR\_DT: 4/22/1998 MILGE: 28514 TXN\_CD: E83  
MDL\_YR: 1998 AWS\_VL\_CD: FB VIN\_CD: 2FALP74W8T  
PART\_NUM\_CAUS\_PREF: F2AZ PRDN\_DT: 6/4/1996  
PART\_NUM\_CAUS\_BASE: SF824 WRTY\_START\_DT: 10/3/1996  
PART\_NUM\_CAUS\_SUFF: A TRANS\_CD: CDU  
DEALER: "TRI FORD MERCURY, INC." ENG\_CD: C/VN  
CUST\_CONG\_CD: A26 COND\_CD: 42 DLR\_CD: 6284 ST\_PROV\_CD: IL CENTRY\_SOLD: USA

CUST\_TXT: "CRUISE CONTROL SHUTS OFF ON ITS OWN WHILE DRIVING,CUST HAS TO TURN ON AND SET TO RE ENGAGE.A26"

TECH\_TXT1: CKD SPEED CONTROL OPERATION. INSPECTED FOUND DEACTIVATOR SWITCH FAULTY. REMOVED AND REPLACED  
RETEST DRIVE OK.

TECH\_TXT2:

8 AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 18544172 RPR\_DT: 5/12/1999 MILGE: 45999 TXN\_CD: E83  
MDL\_YR: 1998 AWS\_VL\_CD: VB VIN\_CD: 1LNLM82W9T  
PART\_NUM\_CAUS\_PREF: D8ZZ PRDN\_DT: 10/25/1996  
PART\_NUM\_CAUS\_BASE: 14528 WRTY\_START\_DT: 3/18/1997  
PART\_NUM\_CAUS\_SUFF: G TRANS\_CD: C/DU  
DEALER: 'WAYNE FORD, INC.' ENG\_CD: C/VN  
CUST\_GONG\_CD: A26 COND\_CD: 46 DLR\_CD: 6418 ST\_PROV\_CD: MS CENTRY\_BOLD: USA

CUST\_TXT: CHECK CRUISE NOT WORKING

TECH\_TXT1: NO POWER FUSE BLOWN SPEED CONTROL TEST

TECH\_TXT2:

• AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 18552790 RPR\_DT: 5/25/1999 MILGE: 29436 TXN\_CD: E83  
MDL\_YR: 1996 AWS\_VL\_CD: FB VIN\_CD: 2FALP74W7  
PART\_NUM\_CAUS\_PREF: FOAZ PRDN\_DT: 2/23/1998  
PART\_NUM\_CAUS\_BASE: 13480 WRTY\_START\_DT: 8/17/1996  
PART\_NUM\_CAUS\_SUFF: A TRANS\_CD: C/DU  
DEALER: RUFFJ FORD ENG\_CD: C/VN  
CUST\_GONG\_CD: H05 COND\_CD: 48 DLR\_CD: 1202 ST\_PROV\_CD: NJ CENTRY\_BOLD: USA

CUST\_TXT: CUST STS GEAR SELECTOR WONT MOVE OUT OF PARK AT TIMES

TECH\_TXT1: SWITCH 48 H05 REPLACE BRAKE SWITCH

TECH\_TXT2:

• AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):



Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 18512534 RPR\_DT: 6/16/1999 MILGE: 31273 TXN\_CD: E83  
MDL\_YR: 1996 AWS\_VL\_CD: FP VIN\_CD: 2MELM74W31  
PART\_NUM\_CAUS\_PREF: FZVY PRDN\_DT: 4/9/1996  
PART\_NUM\_CAUS\_BASE: 9F924 WRTY\_START\_DT: 5/23/1996  
PART\_NUM\_CAUS\_BUFF: A TRANS\_CD: C/DU  
DEALER: MIAMI LINCOLN-MERCURY INC ENG\_CD: C/VN  
CUST\_CONG\_CD: A25 COND\_CD: 42 DLR\_CD: 11622 ST\_PROV\_CD: FL CNTRY\_SOLD: USA

CUST\_TXT: A25 CRUISE CONTROL WILL NOT ENGAGE

TECH\_TXT1: \*31273 PRESSURE SWITCH DEFECT W CRUISE CONTROL SYSTEM DIAGNOSIS, PINPOINT TEST AND REPLACE BRAKE PRESSURE SWITCH, ROAD TEST SYSTEM NOW OK.\*

TECH\_TXT2:

1 AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 19131981 RPR\_DT: 8/16/1999 MILGE: 43761 TXN\_CD: E83  
MDL\_YR: 1996 AWS\_VL\_CD: VB VIN\_CD: 1LNLM61W9T  
PART\_NUM\_CAUS\_PREF: F60Y PRDN\_DT: 6/5/1996  
PART\_NUM\_CAUS\_BASE: 9C888 WRTY\_START\_DT: 6/13/1996  
PART\_NUM\_CAUS\_BUFF: A TRANS\_CD: C/DU  
DEALER: ROWAN LINCOLN-MERCURY INC ENG\_CD: C/VN  
CUST\_CONG\_CD: A25 COND\_CD: 28 DLR\_CD: 11647 ST\_PROV\_CD: FL CNTRY\_SOLD: USA

CUST\_TXT: \*CK CRUISE CONTROL INOP, WONT SET\*

TECH\_TXT1: \*DIAG CRUISE, OPEN CIRCUIT ON BUTTON AND HI RESISTANCE IN BRAKE PRESSURE SWITCH, REPL. NECC TO R&I MASTER CYL.\*

TECH\_TXT2:

1 AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 19444257 RPR\_DT: 11/23/1999 MILGE: 48910 TXN\_CD: E83  
MDL\_YR: 1996 AWS\_VL\_CD: VB VIN\_CD: 1LNLM82W67  
PART\_NUM\_CAUS\_PREF: \* PRDN\_DT: 12/11/1995  
PART\_NUM\_CAUS\_BASE: 14526 WRTY\_START\_DT: 12/29/1995  
PART\_NUM\_CAUS\_BUFF: \* TRANS\_CD: C/DU  
DEALER: "SKINNER-DAMULIS, INC." ENG\_CD: C/VN  
CUST\_CONC\_CD: A25 COND\_CD: 46 DLR\_CD: 661 ST\_PROV\_CD: NY CNTRY\_SOLD: USA

CUST\_TXT: CRUISE CONTROL IN OP

TECH\_TXT1: "TEST CRUISE CONTROL, REPLACED FUSE"

TECH\_TXT2:

• AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 17847405 RPR\_DT: 2/17/1999 MILGE: 7858 TXN\_CD: E83  
MDL\_YR: 1996 AWS\_VL\_CD: FP VIN\_CD: 2N6LM76WXT  
PART\_NUM\_CAUS\_PREF: \* PRDN\_DT: 1/24/1996  
PART\_NUM\_CAUS\_BASE: 8A840 WRTY\_START\_DT: 9/22/1998  
PART\_NUM\_CAUS\_BUFF: \* TRANS\_CD: C/DU  
DEALER: SAN GABRIEL VALLEY LINCOLN MER ENG\_CD: C/VN  
CUST\_CONC\_CD: A86 COND\_CD: 46 DLR\_CD: 11882 ST\_PROV\_CD: CA CNTRY\_SOLD: USA

CUST\_TXT: CRUISE CONTROL INOP

TECH\_TXT1: SHORT SPEED CONTROL DIAGNOSIS

TECH\_TXT2:

• AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 17358888 RPR\_DT: 12/14/1998 MILGE: 45479 TXN\_CD: E83  
MDL\_YR: 1996 AWS\_VL\_CD: VB VIN\_CD: 1LNLM81W4T  
PART\_NUM\_CAUS\_PREF: F2AZ PRODN\_DT: 9/15/1995  
PART\_NUM\_CAUS\_BASE: 9F824 WRTY\_START\_DT: 9/30/1995  
PART\_NUM\_CAUS\_BUFF: A TRANS\_CD: C/DU  
DEALER: "BAYWAY LINCOLN MERCURY, INC." ENG\_CD: C/VN  
CUST\_CONC\_CD: G29 COND\_CD: D1 DLR\_CD: 10093 ST\_PROV\_CD: TX CNTRY\_SOLD: USA

CUST\_TXT: BRAKE WARNING LIGHT COMES ON WHILE DRIVING

TECH\_TXT1: \*SWITCH LEAKING SPEED CONTROL ACTIVATOR SWITCH LEAKING FLUID, REPLACED SWITCH.\*

TECH\_TXT2:

# AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 17755116 RPR\_DT: 1/19/1999 MILGE: 25330 TXN\_CD: E83  
MDL\_YR: 1996 AWS\_VL\_CD: FP VIN\_CD: 2N2LM74WXT  
PART\_NUM\_CAUS\_PREF: F2AZ PRODN\_DT: 3/7/1998  
PART\_NUM\_CAUS\_BASE: 9F824 WRTY\_START\_DT: 9/27/1998  
PART\_NUM\_CAUS\_BUFF: A TRANS\_CD: C/DU  
DEALER: POMPANO LINCOLN-MERCURY INC ENG\_CD: C/VN  
CUST\_CONC\_CD: A26 COND\_CD: 42 DLR\_CD: 11646 ST\_PROV\_CD: FL CNTRY\_SOLD: USA

CUST\_TXT: A26 CRUISE DOESNT ENGAGE ATT 1999

TECH\_TXT1: \*25301 42 W RAN CRUISE CONTROL TEST, CIRCUIT TEST, REPLACE BRAKE PRESSURE SWITCH. GA\*

TECH\_TXT2:

# AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 19594340 RPR\_DT: 1/14/2000 MILGE: 34291 TXN\_CD: EB3  
MDL\_YR: 1998 AWS\_VL\_CD: VB VIN\_CD: 1LNLM82W7Y  
PART\_NUM\_CAUS\_PREF: F2YY PRDN\_DT: 3/7/1998  
PART\_NUM\_CAUS\_BASE: 9F824 WRTY\_START\_DT: 7/1/1998  
PART\_NUM\_CAUS\_SUFF: A TRANS\_CD: C/DU  
DEALER: SOUTHWEST LINCOLN-MERCURY INC ENG\_CD: C/VN  
CUST\_CONC\_CD: C25 COND\_CD: B5 DLR\_CD: 11458 ST\_PROV\_CD: TX CENTRY\_SOLD: USA

CUST\_TXT: 'RECK ELECT COMPLETELY DEAD, CUSTOMER HEARD SOMETHING RUNNING WITH IGNITION OFF R0189021 1 5 00 MILK33883'

TECH\_TXT1: 'DIAG, RECHARGE, TEST SYS. HAS 2AMP DRAW ON BATTERY PINPOINT TEST. BRAKE MASTER CYLINDER PRESSURE SWITCH LEAKING FLUID. FLD DRAINING DOWN CONDUIT INTO PCM AND REMAINING CONNECTION OF HARNESS 12A851 RE'

TECH\_TXT2: PL MAIN 12A851 HARNESS FOR FLD DAMAGE. PCM FOR BRAKE FLD CONTAMINATION AND BRAKE PRESS SWITCH. M TIME TO REPL MAIN HARNESS AND PRESSURE SWITCH AND DIAG

5 AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 19013723 RPR\_DT: 2/23/2000 MILGE: 38249 TXN\_CD: EB3  
MDL\_YR: 1998 AWS\_VL\_CD: VB VIN\_CD: 1LNLM82W47Y  
PART\_NUM\_CAUS\_PREF: FBAZ PRDN\_DT: 5/23/1998  
PART\_NUM\_CAUS\_BASE: 9C736 WRTY\_START\_DT: 9/20/1998  
PART\_NUM\_CAUS\_SUFF: AA TRANS\_CD: C/DU  
DEALER: 'ASTOR3 FLM OF PARKERSBURG, INC' ENG\_CD: C/VN  
CUST\_CONC\_CD: A25 COND\_CD: 42 DLR\_CD: 2775 ST\_PROV\_CD: WV CENTRY\_SOLD: USA

CUST\_TXT: CUST STATES THAT THE CRUISE IS INOP

TECH\_TXT1: 'TEST DROVE TO VERIFY, CRUISE IS INOP. RAN CRUISE CONTROLL TEST FOUND CRUISE SERVO BAD AND BOOSTER SWITCH FULL OF BRAKE FLUID. REMOVED AND REPLACED SWITCH AND SERVO AND RETEST OK NOW'

TECH\_TXT2:

5 AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

# Claims for Inquiry: RQ01-002

## Inquiry: RQ01-002

CLAIM\_KEY: 17463766 RPR\_DT: 12/28/1998 MILGE: 35430 TXN\_CD: E83  
MDL\_YR: 1998 AWS\_VL\_CD: FP VIN\_CD: 2N6LM76W7T  
PART\_NUM\_CAUS\_PREF: F2VY PRDN\_DT: 2/5/1998  
PART\_NUM\_CAUS\_BASE: 9F924 WRTY\_START\_DT: 2/28/1998  
PART\_NUM\_CAUS\_SUFF: A TRANS\_CD: C/DU  
DEALER: NORTHGATE LINCOLN-MERCURY INC ENG\_CD: C/VN  
CUST\_CONC\_CD: A25 COND\_CD: X2 DLR\_CD: 11646 ST\_PROV\_CD: FL CNTRY\_SOLD: USA

CUST\_TXT: CRUISE CONTROL INOP

TECH\_TXT1: \*VERIFIED,PINPOINT TEST A IN SHOP MANUAL,UNABLE TO LOCATE FAULT,BY PASSED SWITCH INPUT CKT 151 DIRECTLY TO SERVO,NO KNOWN GOOD SWITCH .3 OHMS,REPLACED SWITCH,RETEST OK\*

TECH\_TXT2:

# AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

## Inquiry: RQ01-002

CLAIM\_KEY: 20189033 RPR\_DT: 9/25/2000 MILGE: 44628 TXN\_CD: E83  
MDL\_YR: 1998 AWS\_VL\_CD: VB VIN\_CD: 1LNLM82W8TY  
PART\_NUM\_CAUS\_PREF: XW7Z PRDN\_DT: 6/3/1998  
PART\_NUM\_CAUS\_BASE: 9C735 WRTY\_START\_DT: 10/1/1998  
PART\_NUM\_CAUS\_SUFF: AA TRANS\_CD: C/DU  
DEALER: AUTOWAY LINCOLN MERCURY ENG\_CD: C/VN  
CUST\_CONC\_CD: A28 COND\_CD: 42 DLR\_CD: 11806 ST\_PROV\_CD: FL CNTRY\_SOLD: USA

CUST\_TXT: A06 CRUISE INOP PER CUST SOP IN

TECH\_TXT1: TJK CIRCUIT TEST CRUISE CONTROL SYSTEM PER PINPOINT TEST SERVO INOP AND BRAKE DE ACTIVATION SWITCH LEAKING FLUID

TECH\_TXT2:

# AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 19512586 RPR\_DT: 8/28/1999 MILGE: 31288 TXN\_CD: E83  
MDL\_YR: 1998 AWS\_VL\_CD: VB VIN\_CD: 1LNLM82W8T  
PART\_NUM\_CAUS\_PREF: FBAZ PRDN\_DT: 10/27/1996  
PART\_NUM\_CAUS\_BASE: 9C736 WRTY\_START\_DT: 3/8/1998  
PART\_NUM\_CAUS\_BUFF: AA TRANS\_CD: C/DU  
DEALER: \*JACK DENNER LINCOLN MERCURY, P ENG\_CD: C/VN  
CUST\_CONC\_CD: A25 COND\_CD: X1 DLR\_CD: 10346 ST\_PROV\_CD: NJ CNTRY\_SOLD: USA

CUST\_TXT: SPEED CONTROL IONP

TECH\_TXT1: 31288 DID PIN FRONT TEST FROM SERVICE BOOK. REPLACED BRAKE SWITCH AND SERVO (SHORTED)

TECH\_TXT2:

• AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 19978982 RPR\_DT: 8/19/2000 MILGE: 40563 TXN\_CD: E83  
MDL\_YR: 1998 AWS\_VL\_CD: VB VIN\_CD: 1LNLM82W8T  
PART\_NUM\_CAUS\_PREF: \* PRDN\_DT: 5/13/1998  
PART\_NUM\_CAUS\_BASE: 14A411 WRTY\_START\_DT: 8/27/1996  
PART\_NUM\_CAUS\_BUFF: \* TRANS\_CD: C/DU  
DEALER: HOLMAN LINCOLN-MERCURY ENG\_CD: C/VN  
CUST\_CONC\_CD: P01 COND\_CD: 46 DLR\_CD: 10409 ST\_PROV\_CD: NJ CNTRY\_SOLD: USA

CUST\_TXT: WONT SHIFT FROM PARK

TECH\_TXT1: 40563 ELEC. DIAG REPLACED BRAKE SWITCH CONNECTOR BROKEN

TECH\_TXT2:

• AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 16257938 RPR\_DT: 4/2/1999 MILGE: 15686 TXN\_CD: E83  
MDL\_YR: 1987 AWS\_VL\_CD: VB VIN\_CD: 1LNLM82WXY  
PART\_NUM\_CAUS\_PREF: F2VY PRDN\_DT: 3/7/1997  
PART\_NUM\_CAUS\_BASE: 9F824 WRTY\_START\_DT: 6/26/1997  
PART\_NUM\_CAUS\_BUFF: A TRANS\_CD: CDU  
DEALER: DIXIE LINCOLN MERCURY ENG\_CD: C/VN  
CUST\_CONC\_CD: A27 COND\_CD: 28 DLR\_CD: 12247 ST\_PROV\_CD: LA CNTRY\_SOLD: USA

CUST\_TXT: C S ENGINE WANTS TO TAKE OFF WITH CUST

TECH\_TXT1: TEST SPEED CONTROL AND REPLACE DEACTIVATION SWITCH SHORT CIRCUIT

TECH\_TXT2:

• AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 14178608 RPR\_DT: 12/16/1998 MILGE: 25971 TXN\_CD: E83  
MDL\_YR: 1987 AWS\_VL\_CD: VB VIN\_CD: 1LNLM81WXY  
PART\_NUM\_CAUS\_PREF: F2VY PRDN\_DT: 5/1/1997  
PART\_NUM\_CAUS\_BASE: 9F824 WRTY\_START\_DT: 5/13/1997  
PART\_NUM\_CAUS\_BUFF: A TRANS\_CD: CDU  
DEALER: FRANK JACKSON LINCOLN MERCURY ENG\_CD: C/VN  
CUST\_CONC\_CD: A86 COND\_CD: 42 DLR\_CD: 10104 ST\_PROV\_CD: GA CNTRY\_SOLD: USA

CUST\_TXT: A86 CHECK CRUISE OPERATION INSTALL SOP

TECH\_TXT1: 25971 42 WARR RD TEST FOR CRUISE PINPOINT TEST FOUND SHORTED DEACTIVATOR SWITCH REPLACE SWITCH AND RETEST OK AT THIS TIME

TECH\_TXT2:

• AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 18791872 RPR\_DT: 5/13/1999 MILGE: 28098 TXN\_CD: E83  
MDL\_YR: 1997 AWS\_VL\_CD: VB VIN\_CD: 1LNLM82W6V  
PART\_NUM\_CAUS\_PREF: F2VY PRDN\_DT: 11/22/1998  
PART\_NUM\_CAUS\_BASE: 9F924 WRTY\_START\_DT: 12/11/1998  
PART\_NUM\_CAUS\_SUFF: A TRANS\_CD: C/DU  
DEALER: DICK JONES LINCOLN-MERCURY INC ENG\_CD: C/VN  
CUST\_CONC\_CD: A27 COND\_CD: 42 DLR\_CD: 12835 ST\_PROV\_CD: MO CNTRY\_SOLD: USA

CUST\_TXT: SPEED CONTROL KICKS OFF FOR NO REASON

TECH\_TXT1: DIAG CRUISE CONTROL. FOUND BLOWN 30 AMP REPLACED 30 AMP FUSE, FOUND INTERMITTENT OPEN IN SWITCH. ORDERED BRAKE PRESSURE SWITCH. INSTALLED BRAKE SWITCH. RETEST OK.

TECH\_TXT2:

8 AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 18393681 RPR\_DT: 4/26/1999 MILGE: 39029 TXN\_CD: E83  
MDL\_YR: 1997 AWS\_VL\_CD: FB VIN\_CD: 2FALP74W7V  
PART\_NUM\_CAUS\_PREF: D9ZZ PRDN\_DT: 8/16/1998  
PART\_NUM\_CAUS\_BASE: 14528 WRTY\_START\_DT: 10/28/1998  
PART\_NUM\_CAUS\_SUFF: D TRANS\_CD: C/DU  
DEALER: 'MERIDIAN FORD SALES, INC.' ENG\_CD: C/VN  
CUST\_CONC\_CD: P01 COND\_CD: 46 DLR\_CD: 8375 ST\_PROV\_CD: ID CNTRY\_SOLD: USA

CUST\_TXT: 'VEH WILL NOT SHIFT OUT OF PARK AFTER STARTED, NO BRAKE LIGHTS OR CRUISE CONTROL'

TECH\_TXT1: 'C DIAG. REPLACE FUSE. CK CIRCUITS, COULD NOT GET TO BLOW'

TECH\_TXT2:

8 AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):



Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 16351793      RPR\_DT: 4/20/1999      MILGE: 20320      TXN\_CD: E83  
MDL\_YR: 1997      AWS\_VL\_CD: FP      VIN\_CD: 2MELM74W2V0  
PART\_NUM\_CAUS\_PREF: F2VY      PRODN\_DT: 7/25/1997  
PART\_NUM\_CAUS\_BASE: 9F924      WRTY\_START\_DT: 9/18/1997  
PART\_NUM\_CAUS\_SUFF: A      TRANS\_CD: C/D6  
DEALER: MIAMI LINCOLN-MERCURY INC      ENG\_CD: C/VN  
CUST\_CONC\_CD: H18      COND\_CD: 42      DLR\_CD: 11622      ST\_PROV\_CD: FL      CNTRY\_SOLD: USA

CUST\_TXT: RED BRAKE LAMP COMES ON WHEN YOU PRESS BRAKES

TECH\_TXT1: 20324 DIAG BRAKE LIGHT ON SYSTEM LOW ON FLUID R AND R 4 WHEELS FOR INSP OK FIND LEAKING BRAKE SWITCH AT DIFFERENTIAL VALBE REPLACE SWITCH ADD FLUID ROAD TEST OK

TECH\_TXT2:

B      AWS Duplicate Report (Y/N):      Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 14258290      RPR\_DT: 12/17/1998      MILGE: 25906      TXN\_CD: E83  
MDL\_YR: 1997      AWS\_VL\_CD: FP      VIN\_CD: 2MELM75W9  
PART\_NUM\_CAUS\_PREF: \*      PRODN\_DT: 11/8/1998  
PART\_NUM\_CAUS\_BASE: 14526      WRTY\_START\_DT: 12/27/1998  
PART\_NUM\_CAUS\_SUFF: \*      TRANS\_CD: C/DU  
DEALER: LONG-LEWIS FORD      ENG\_CD: C/VN  
CUST\_CONC\_CD: A25      COND\_CD: 46      DLR\_CD: 225      ST\_PROV\_CD: AL      CNTRY\_SOLD: USA

CUST\_TXT: A25 CRUISE CONTROL WILL NOT ENGAGE

TECH\_TXT1: \*9937 ROAD TEST,SPEED CONTROL DIAGNOSIS,NGS SELF TTEST,PASS NO V85 CODES,DCL MONITOR RECORD W NGS TO TEST V85,REPLACE BLOWN SPEED CONTROL FUSE,WIGGLE WIRING TO ATTEMPT TO BLOW FUSE,OK,CC28\*

TECH\_TXT2:

B      AWS Duplicate Report (Y/N):      Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 15356916 RPR\_DT: 2/18/1999 MILGE: 32002 TXM\_CD: E83  
MDL\_YR: 1997 AWS\_VL\_CD: VB VIN\_CD: 1LNLMB1W8V[REDACTED]  
PART\_NUM\_CAUS\_PREF: FOAZ PRODN\_DT: 2/21/1997  
PART\_NUM\_CAUS\_BASE: 13480 WRTY\_START\_DT: 3/24/1997  
PART\_NUM\_CAUS\_BUFF: A TRANS\_CD: C/DU  
DEALER : SENTRY LINCOLN-MERCURY SLS INC ENG\_CD: C/VN  
CUST\_CONC\_CD: F01 COND\_CD: 46 DLR\_CD: 13139 ST\_PROV\_CD: MA CENTRY\_SOLD: USA

CUST\_TXT: C S CAR WILL NOT SHIFT OUT OF PARK

TECH\_TXT1: TEST AND REPL SWITCH REWIRE AS NEC

TECH\_TXT2:

• AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 14626044 RPR\_DT: 1/15/1999 MILGE: 23280 TXM\_CD: E83  
MDL\_YR: 1997 AWS\_VL\_CD: FB VIN\_CD: 2FALP71W0V[REDACTED]  
PART\_NUM\_CAUS\_PREF: D8ZZ PRODN\_DT: 8/28/1997  
PART\_NUM\_CAUS\_BASE: 14628 WRTY\_START\_DT: 11/26/1997  
PART\_NUM\_CAUS\_BUFF: D TRANS\_CD: C/DU  
DEALER : BIKESTON MOTOR COMPANY ENG\_CD: C/VN  
CUST\_CONC\_CD: A25 COND\_CD: 46 DLR\_CD: 8064 ST\_PROV\_CD: MO CENTRY\_SOLD: USA

CUST\_TXT: CHECK CRUISE INOP

TECH\_TXT1: FUSE BLOWN FOR CRUISE CONTROL RPL FUSE.

TECH\_TXT2:

• AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 16340520 RPR\_DT: 2/15/1999 NLGE: 20661 TXN\_CD: E83  
MDL\_YR: 1997 AWS\_VL\_CD: VB VIN\_CD: 1LNLM81W8V  
PART\_NUM\_CAUS\_PREF: F2VY PRODN\_DT: 1/21/1997  
PART\_NUM\_CAUS\_BASE: 9F924 WRTY\_START\_DT: 1/31/1997  
PART\_NUM\_CAUS\_SUFF: A TRANS\_CD: C/DU  
DEALER: ADVANTAGE FORD ENG\_CD: C/VN  
CUST\_CONC\_CD: 041 COND\_CD: 42 DLR\_CD: 2677 ST\_PROV\_CD: CA CNTRY\_SOLD: USA

CUST\_TXT: CRUISE CUTS OUT INTERMIT AT 35MPH OR WITH 3 OR MORE IN CAR ON SLIGHT RIGHTTURNS

TECH\_TXT1: SECOND. REPLACED DEACTIVATOR SWITCH. REPLACED CONNECTOR ON HARNESS TO DEACTIVATOR SWITCH. 15.74  
16.00 8.29 14.10 8.99 10.08

TECH\_TXT2:

1 AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 14202215 RPR\_DT: 12/17/1998 NLGE: 13986 TXN\_CD: 1  
MDL\_YR: 1997 AWS\_VL\_CD: FP VIN\_CD: 2N2LM74W1V  
PART\_NUM\_CAUS\_PREF: D8ZZ PRODN\_DT: 8/9/1997  
PART\_NUM\_CAUS\_BASE: 14526 WRTY\_START\_DT: 8/29/1997  
PART\_NUM\_CAUS\_SUFF: D TRANS\_CD: C/D6  
DEALER: ROCKLAND LINCOLN MERCURY SALES ENG\_CD: C/VN  
CUST\_CONC\_CD: A34 COND\_CD: 46 DLR\_CD: 10089 ST\_PROV\_CD: NY CNTRY\_SOLD: USA

CUST\_TXT: CUST STATES CRUISE CONTROL AND HORN DOES NOT WORK

TECH\_TXT1: "VERIFIED CONCERN, FUSE BLOWN PERFORMED SBDS SYSTEM DIAGNOSIS, REPLACED FUSE"

TECH\_TXT2:

1 AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 18707805      RPR\_DT: 10/5/1999      MILGE: 31205      TXN\_CD: E84  
MDL\_YR: 1997      AWS\_VL\_CD: FB      VIN\_CD: 2FALP71W8VX881100  
PART\_NUM\_CAUSE\_PREF: \*      PRODN\_DT: 8/19/1997  
PART\_NUM\_CAUSE\_BASE: 2078      WRTY\_START\_DT: 12/9/1997  
PART\_NUM\_CAUSE\_BLUFF: \*      TRANS\_CD: CDU  
DEALER: 'NATICK AUTO SALES, INC.'      ENG\_CD: C/VN  
CUST\_CONC\_CD: L83      COND\_CD: D8      DLJ\_CD: 9119      ST\_PROV\_CD: MA      CNTRY\_SOLD: USA

CUST\_TXT: CK BRAKE FLUID LOSS SEC TIME BRAKE LITE ON

TECH\_TXT1: REPLACED SPEED CONTROL SHUT OFF SWITCH AND BLEED SYSTEM.

TECH\_TXT2:

#      AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 21410801      RPR\_DT: 10/3/2000      MILGE: 28065      TXN\_CD: E83  
MDL\_YR: 1997      AWS\_VL\_CD: FB      VIN\_CD: 2FALP74W2Z881100  
PART\_NUM\_CAUSE\_PREF: XW7Z      PRODN\_DT: 8/4/1997  
PART\_NUM\_CAUSE\_BASE: 9C735      WRTY\_START\_DT: 11/24/1997  
PART\_NUM\_CAUSE\_BLUFF: AA      TRANS\_CD: CD8  
DEALER: LANGDALE FORD CO      ENG\_CD: C/VN  
CUST\_CONC\_CD: A25      COND\_CD: 28      DLJ\_CD: 4988      ST\_PROV\_CD: GA      CNTRY\_SOLD: USA

CUST\_TXT: CK FOR CRUISE INOP PART HERE

TECH\_TXT1: SERVO AND SWITCH SHORTED REPLACED SERVO AND DEACTIVATION SWITCH

TECH\_TXT2:

#      AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQM-002

CLAIM\_KEY: 21481669 RPR\_DT: 9/30/2000 MILGE: 41658 TXN\_CD: E83  
MDL\_YR: 1997 AWS\_VL\_CD: VB VIN\_CD: 1LNLM82W0U  
PART\_NUM\_CAUS\_PREF: FZVY PRDN\_DT: 6/9/1997  
PART\_NUM\_CAUS\_BASE: 9F924 WRTY\_START\_DT: 9/17/1997  
PART\_NUM\_CAUS\_BUFF: A TRANS\_CD: CDU  
DEALER: NORTHEAST LINCOLN-MERCURY ENG\_CD: C/VN  
CUST\_CONC\_CD: L29 COND\_CD: 42 DLR\_CD: 10464 ST\_PROV\_CD: PA CNTRY\_BOLD: USA

CUST\_TXT: CUSTOMER STATED BRAKE LIGHT IS ON

TECH\_TXT1: SWITCH ON SIDE OF MASTER CYL LEAKING REMOVED AND REPLACED SWITCH

TECH\_TXT2:

a AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 20821118 RPR\_DT: 6/14/2000 MILGE: 37520 TXN\_CD: E83  
MDL\_YR: 1997 AWS\_VL\_CD: VB VIN\_CD: 1LNLM81W3V  
PART\_NUM\_CAUS\_PREF: XW7Z PRDN\_DT: 2/4/1997  
PART\_NUM\_CAUS\_BASE: 9G852 WRTY\_START\_DT: 7/28/1997  
PART\_NUM\_CAUS\_BUFF: AA TRANS\_CD: CDU  
DEALER: STUART LINCOLN MERCURY ENG\_CD: C/VN  
CUST\_CONC\_CD: A26 COND\_CD: 42 DLR\_CD: 10163 ST\_PROV\_CD: FL CNTRY\_BOLD: USA

CUST\_TXT: CRUISE WILL NOT SHUT OFF A26

TECH\_TXT1: 37522 ELECTRONIC DIAG NGS TESTED PIN POINT TESTED REPLACE CRUISE CONTROL BRAKE SWITCH BROKEN CC 01

TECH\_TXT2:

a AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 20729888 RPR\_DT: 5/30/2000 MILGE: 14980 TXN\_CD: E83  
MDL\_YR: 1997 AWS\_VL\_CD: FB VIN\_CD: ZFALP74W5V2  
PART\_NUM\_CAUS\_PREF: D1ZZ PRDN\_DT: 8/8/1997  
PART\_NUM\_CAUS\_BASE: 14526 WRTY\_START\_DT: 10/1/1997  
PART\_NUM\_CAUS\_SUFF: D TRANS\_CD: CD8  
DEALER: 'WEST HERR FORD OF AMHERST,  
LLC' ENG\_CD: CVN  
CUST\_CONC\_CD: A86 COND\_CD: 46 DLR\_CD: 2980 ST\_PROV\_CD: NY CNTRY\_BOLD: USA

CUST\_TXT: CHECK CRUISE CONTROL INOP AND HORN INOP

TECH\_TXT1: 'CHECK CRUISE AND HORN INOP,CHECK GROUNDS AND POWER,TRACE FEEDS FIND FUSE BLOWN REPLACE FUSE,TEST DRAW OK TESTDRIVE OK'

TECH\_TXT2:

• AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 20417977 RPR\_DT: 4/5/2000 MILGE: 18210 TXN\_CD: E83  
MDL\_YR: 1997 AWS\_VL\_CD: FP VIN\_CD: 2N6LM74W960000000  
PART\_NUM\_CAUS\_PREF: F2AZ PRDN\_DT: 5/28/1997  
PART\_NUM\_CAUS\_BASE: 9F824 WRTY\_START\_DT: 8/15/1997  
PART\_NUM\_CAUS\_SUFF: A TRANS\_CD: CD8  
DEALER: FOX LINCOLN-MERCURY ENG\_CD: CVN  
CUST\_CONC\_CD: A26 COND\_CD: 42 DLR\_CD: 10040 ST\_PROV\_CD: MD CNTRY\_BOLD: USA

CUST\_TXT: 8T STATES CRUISE CONTROL INOP OF 8818A MT9F824 A26 42

TECH\_TXT1: 'DIAG. FOUND DEACTIVATION SWITCH HAS HIGH RESISTANCE 65 OHMS SHOULD READ LESS THAN 1 OHMS REPLACED DEACTIVATION SWITCH ON MASTER CYLINDER AND BLEED SYSTEM,WORKS OK'

TECH\_TXT2:

• AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 20312784 RPR\_DT: 3/29/2000 MILGE: 27885 TXN\_CD: E83  
MDL\_YR: 1997 AWS\_VL\_CD: FP VIN\_CD: 2MELM75W2V  
PART\_NUM\_CAUS\_PREF: F2AZ PRDN\_DT: 7/28/1987  
PART\_NUM\_CAUS\_BASE: 0F824 WRTY\_START\_DT: 8/12/1987  
PART\_NUM\_CAUS\_SUFF: A TRANS\_CD: C/D6  
DEALER: FRED JONES FORD OF OKC ENG\_CD: C/VN  
CUST\_CONC\_CD: A27 COND\_CD: 42 DLR\_CD: 6867 ST\_PROV\_CD: OK CENTRY\_SOLD: USA

CUST\_TXT: ", CUST STATES CRUISE CONTROL IS INOP"

TECH\_TXT1: 27885 BASE PART NUMBER 0F824 VERIFIED CRUISE CONTROL INOP PERFORMED DRIVE TEST WITH NGS TO VERIFY SPEED CONTROL OPERATION PERFORMED ELEC TEST FOUND HIGH RESISTANCE IN CRUISE DEACTIVATION SWITCH REM

TECH\_TXT2: OVED AND REPLACED CRUISE DEACTIVATION AND BLEED BRAKES TEST DROVE TO VERIFY REPAIR ALL OK

0 AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 19673686 RPR\_DT: 1/12/2000 MILGE: 14243 TXN\_CD: E83  
MDL\_YR: 1997 AWS\_VL\_CD: VB VIN\_CD: 1LNLM82WXY  
PART\_NUM\_CAUS\_PREF: \* PRDN\_DT: 1/29/1987  
PART\_NUM\_CAUS\_BASE: 14401 WRTY\_START\_DT: 8/27/1987  
PART\_NUM\_CAUS\_SUFF: \* TRANS\_CD: CAU  
DEALER: AUTOWAY FORD LINCOLN-MERCURY ENG\_CD: C/VN  
CUST\_CONC\_CD: P01 COND\_CD: 46 DLR\_CD: 4991 ST\_PROV\_CD: FL CENTRY\_SOLD: USA

CUST\_TXT: VEHICLE WILL NOT COME OUT OF PARK.

TECH\_TXT1: SHORTED PERFORM ELECTRICAL PINPOINT TEST ON SHIFT LEVER LOCK FOUND BROKEN WIRE AT BRAKE SWITCH CONNECTOR CUT OFF PIG TAIL &

TECH\_TXT2:

1 AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 18750051      RPR\_DT: 1/7/2000      MILGE: 24014      TXN\_CD: E83  
MDL\_YR: 1997      AWS\_VL\_CD: FB      VIN\_CD: 2FALP71W3Y[REDACTED]

PART\_NUM\_CAUS\_PREF: F2AZ      PRODN\_DT: 10/6/1997  
PART\_NUM\_CAUS\_BASE: 8F824      WRTY\_START\_DT: 10/27/1997  
PART\_NUM\_CAUS\_SUFF: A      TRANS\_CD: C/DU  
DEALER: S & C FORD      ENG\_CD: C/VN  
CUST\_CONC\_CD: L63      COND\_CD: DB      DLR\_CD: 7877      ST\_PROV\_CD: CA      CNTRY\_SOLD: USA

CUST\_TXT: BRAKE FLUID LEAKING AT MASTER CYLINDER

TECH\_TXT1: \*24016 8F824 C/D8 300 INSPECT FOR LEAK, FOUND LEAK AT SPEED CONTROL DEACTIVATION SWITCH. DISCONNECT HARNESS & DEPRESS BRAKE PEDAL SEVERAL TIMES AND FOUND FLUID LEAKING OUT OF SWITCH. REPLACE SWITCH AND B\*

TECH\_TXT2: \*LEED BRAKE SYSTEM, ROAD TEST OK. MT8F824 REPL BRAKE SPEED CONTROL SWITCH.\*

1      AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 18568475      RPR\_DT: 12/28/1999      MILGE: 22238      TXN\_CD: E83  
MDL\_YR: 1997      AWS\_VL\_CD: FP      VIN\_CD: 2N6LM74W5V[REDACTED]

PART\_NUM\_CAUS\_PREF: D9ZZ      PRODN\_DT: 3/13/1997  
PART\_NUM\_CAUS\_BASE: 14526      WRTY\_START\_DT: 10/2/1997  
PART\_NUM\_CAUS\_SUFF: D      TRANS\_CD: C/D6  
DEALER: KRUG RIVERTOWN MOTORS      ENG\_CD: C/VN  
CUST\_CONC\_CD: A25      COND\_CD: 46      DLR\_CD: 9676      ST\_PROV\_CD: MI      CNTRY\_SOLD: USA

CUST\_TXT: CRUISE INOP

TECH\_TXT1: FUSE BURNED HORN AND CRUISE INOP. PINPOINT TEST. DIAGNOIS CRUISE. REPLACE FUSE AND TEST SYSTEM.

TECH\_TXT2:

5      AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):



Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 19638707 RPR\_DT: 11/24/1998 MILGE: 35897 TXN\_CD: E83  
MDL\_YR: 1987 AWS\_VL\_CD: FP VIN\_CD: 2MELM74W1V  
PART\_NUM\_CAUS\_PREF: F80Z PRDN\_DT: 5/26/1997  
PART\_NUM\_CAUS\_BASE: 60888 WRTY\_START\_DT: 8/4/1997  
PART\_NUM\_CAUS\_BUFF: BA TRANS\_CD: C08  
DEALER: THOMASTON FORD MERCURY INC ENG\_CD: C/VN  
CUST\_CONC\_CD: A25 COND\_CD: 28 DLR\_CD: 407 ST\_PROV\_CD: GA CNTRY\_SOLD: USA

CUST\_TXT: CHECK CRUISE IN OP

TECH\_TXT1: TEST AND REPLACE CRUISE CONTROL SWITCHS ONE SWICH SHORTED DAMAGED OTHER

TECH\_TXT2:

• AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 17484514 RPR\_DT: 7/2/1998 MILGE: 44111 TXN\_CD: E83  
MDL\_YR: 1987 AWS\_VL\_CD: VB VIN\_CD: 1LNLM81W8V  
PART\_NUM\_CAUS\_PREF: \* PRDN\_DT: 1/28/1997  
PART\_NUM\_CAUS\_BASE: 14A005 WRTY\_START\_DT: 2/11/1997  
PART\_NUM\_CAUS\_BUFF: \* TRANS\_CD: C0U  
DEALER: MEL FARR LINCOLN-MERCURY INC ENG\_CD: C/VN  
CUST\_CONC\_CD: L28 COND\_CD: 46 DLR\_CD: 10810 ST\_PROV\_CD: MI CNTRY\_SOLD: USA

CUST\_TXT: "HARD TO GET OUT OF PARK WHEN STARTING UP CAR,NO BRAKE LIGHTS"

TECH\_TXT1: 44111 48 BURNED OUT TEST BRAKE LAMPS OPERATION.TEST FUSES ALL OK INSPECT SWITCH FOUND SWITCH AND WIRE CIRCUITS 10 L G R & 811 LG BURNED REPLACED CONNETER 2002 AND WIRE TERMINAL HARNESS 14A005 RETEST

TECH\_TXT2: ALL NORMAL AT THIS TIME.

• AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 18795348 RPR\_DT: 10/11/1999 MILGE: 28482 TXN\_CD: E89  
MDL\_YR: 1997 AWS\_VL\_CD: FP VIN\_CD: 2MELM75W4V2  
PART\_NUM\_CAUS\_PREF: F2AZ PRDN\_DT: 4/22/1997  
PART\_NUM\_CAUS\_BASE: 9F824 WRTY\_START\_DT: 6/6/1997  
PART\_NUM\_CAUS\_SUFF: A TRANS\_CD: C/D8  
DEALER: WITT LINCOLN MERCURY ENG\_CD: C/VN  
CUST\_CONG\_CD: N50 COND\_CD: 42 DLR\_CD: 10474 ST\_PROV\_CD: CA CNTRY\_SOLD: USA

CUST\_TXT: \*CUST STATES LOUD CLICK NOISE WHEN BRAKING,CLICK CLICK NOISE M11\*

TECH\_TXT1: SPEED CONTROL DEACTIVATION SWITCH HAS INTERNAL FAILURE FEEDING BACK THROUGH STOPLAMP CIRCUIT  
CC42 REPLACE CRUISE CONTROL SWITCH ROAD TEST CONCERN GONE

TECH\_TXT2:

\* AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 18928278 RPR\_DT: 6/27/1999 MILGE: 18930 TXN\_CD: E83  
MDL\_YR: 1997 AWS\_VL\_CD: FP VIN\_CD: 2MELM75W9V2  
PART\_NUM\_CAUS\_PREF: F2AZ PRDN\_DT: 7/23/1997  
PART\_NUM\_CAUS\_BASE: 9F824 WRTY\_START\_DT: 8/19/1997  
PART\_NUM\_CAUS\_SUFF: A TRANS\_CD: C/D8  
DEALER: MARGATE LINCOLN-MERCURY INC ENG\_CD: C/VN  
CUST\_CONG\_CD: A25 COND\_CD: 42 DLR\_CD: 11638 ST\_PROV\_CD: FL CNTRY\_SOLD: USA

CUST\_TXT: A25 CRUISE CONTROL INOP

TECH\_TXT1: 18935 CC 42 9F824 W VERIFIED CRUISE CONTROL INOP. FOUND FUSE BLOWN. REPLACED FUSE. PERFORMED  
PINPOINT TEST. FOUND SPEED CONTROL DEACTIVATION SWITCH SHORTING OUT. REPLACED SWITCH. ROAD TEST.  
M1 TIM

TECH\_TXT2: E TO REPLACE SWITCH

\* AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 19058775 RPR\_DT: 9/28/1999 MILGE: 22007 TXN\_CD: E83  
MDL\_YR: 1997 AWS\_VL\_CD: FP VIN\_CD: 2N1ELM76W8V  
PART\_NUM\_CAUS\_PREF: FBAZ PRODN\_DT: 2/10/1997  
PART\_NUM\_CAUS\_BASE: 9C735 WRTY\_START\_DT: 5/13/1997  
PART\_NUM\_CAUS\_SUFF: AA TRANS\_CD: C06  
DEALER: PAGAN-LEWIS MOTORS INC ENG\_CD: C/VN  
CUST\_CONC\_CD: A25 COND\_CD: 28 DLR\_CD: 11413 ST\_PROV\_CD: TX CNTRY\_SOLD: USA

CUST\_TXT: CUST STATES THE CRUISE CONTROL DOESNT WORK

TECH\_TXT1: CRUISE CONTROL NOT WORKING RUN TEST ON SPEED CONTROL SERVO HAS INTERNAL OPEN AND ACTUATOR SWITCH HAS CLOSE LOOP REPLACE SERVO & SWITCH.

TECH\_TXT2:

1 AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 16374308 RPR\_DT: 9/14/1999 MILGE: 33518 TXN\_CD: E83  
MDL\_YR: 1997 AWS\_VL\_CD: VB VIN\_CD: 1LNLM81WXY  
PART\_NUM\_CAUS\_PREF: XW7Z PRODN\_DT: 1/21/1997  
PART\_NUM\_CAUS\_BASE: 9G852 WRTY\_START\_DT: 4/3/1997  
PART\_NUM\_CAUS\_SUFF: AA TRANS\_CD: C0U  
DEALER: BORMAN MOTOR COMPANY ENG\_CD: C/VN  
CUST\_CONC\_CD: A25 COND\_CD: 42 DLR\_CD: 20426 ST\_PROV\_CD: NM CNTRY\_SOLD: USA

CUST\_TXT: "A25, CUSTOMER STATES CRUISE CONTROL IS INOP CHECK AND ADVISE"

TECH\_TXT1: "VERIFIED CONCERN. SPEED CONTROL INOP. RUN NGS TESTER. RUN SERVO TEST, BOO SWITCH, TRACED PROBLEM TO BRAKE CUT OFF SWT CH SHORT TO GROUND. REPLACED BRAKE CUT OFF SWITCH, OPERATION NORMAL. CLEAR CODES."

TECH\_TXT2: TECH 43 241B

1 AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Tuesday, January 29, 2002

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Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 18221384 RPR\_DT: 8/25/1999 MILGE: 29886 TXN\_CD: EB3  
MDL\_YR: 1997 AWS\_VL\_CD: FP VIN\_CD: 2MELM75W3  
PART\_NUM\_CAUS\_PREF: F2AZ PRDN\_DT: 11/15/1988  
PART\_NUM\_CAUS\_BASE: 9FB24 WRTY\_START\_DT: 12/5/1996  
PART\_NUM\_CAUS\_SUFF: A TRANS\_CD: C/DU  
DEALER: "BROWNS SALES & LEASING, INC." ENG\_CD: C/VN  
CUST\_CONC\_CD: A25 COND\_CD: 42 DLR\_CD: 20049 ST\_PROV\_CD: IA CNTRY\_SOLD: USA

CUST\_TXT: CRUISE CONTROL INOP

TECH\_TXT1: \*CHECK CRUISE INOP. PINPOINT TESTS FOR CRUISE. T TRIED DIFFERENT SERVO, WORKS INTERMITTENTLY. CALL ED  
HOTLINE, CHECK PIN B UNDER LOAD. BRAKE DEACT IVATION SWITCH NOT WORKING SOMETIMES. INSTALLED SWITCH

TECH\_TXT2: \*CH. ROAD TEST DID NOT WORK, CHECK. REPAIRED WIRE ENDS, NO CONNECTION. THANKS, JERMOE

B AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 18170055 RPR\_DT: 8/24/1999 MILGE: 41306 TXN\_CD: EB1  
MDL\_YR: 1997 AWS\_VL\_CD: FB VIN\_CD: 2FALP71W5V7  
PART\_NUM\_CAUS\_PREF: \* PRDN\_DT: 2/13/1997  
PART\_NUM\_CAUS\_BASE: 14628 WRTY\_START\_DT: 2/28/1997  
PART\_NUM\_CAUS\_SUFF: \* TRANS\_CD: C/DU  
DEALER: CROWN FORD ENG\_CD: C/VN  
CUST\_CONC\_CD: L25 COND\_CD: 46 DLR\_CD: 5646 ST\_PROV\_CD: TN CNTRY\_SOLD: USA

CUST\_TXT: \*WONT COME OUT OF PARK, BRAKE LIGHTS INOP. CC L25

TECH\_TXT1: 14628 46 CK FUSES CK POWER BETWEEN MULTIFUNCTION SWITCH AND BOO SWITCH REPLACED 15AMP FUSE

TECH\_TXT2:

B AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

# Claims for Inquiry: RQ01-002

## Inquiry: RQ01-002

CLAIM\_KEY: 18167485      RPR\_DT: 8/24/1998      MILGE: 30870      TXN\_CD: E83  
MDL\_YR: 1997      AWS\_VL\_CD: VB      VIN\_CD: 1LNLM81WHV[REDACTED]  
PART\_NUM\_CAUS\_PREF: FOAZ      PRODN\_DT: 6/21/1997  
PART\_NUM\_CAUS\_BASE: 13480      WRTY\_START\_DT: 7/7/1997  
PART\_NUM\_CAUS\_SUFF: A      TRANS\_CD: CDU  
DEALER: BOB WILLIAMS LM INC      ENG\_CD: C/VN  
CUST\_CONC\_CD: A25      COND\_CD: 42      DLR\_CD: 12010      ST\_PROV\_CD: TN      CNTRY\_SOLD: USA

CUST\_TXT: CRUISE CONTROL NOT WORKING

TECH\_TXT1: \*NGS DIAG PINPOINT TESTS REPLACED CLOCK SPRING, HORN RELAY, BRAKE LITE SWITCH, BRAKE PRESSURE SWITCH, AND REPAIRED WIRING\*

TECH\_TXT2:

# AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

## Inquiry: RQ01-002

CLAIM\_KEY: 17707489      RPR\_DT: 7/21/1998      MILGE: 21491      TXN\_CD: E83  
MDL\_YR: 1997      AWS\_VL\_CD: FP      VIN\_CD: 2MELM76W1V[REDACTED]  
PART\_NUM\_CAUS\_PREF: D8ZZ      PRODN\_DT: 10/10/1988  
PART\_NUM\_CAUS\_BASE: 14526      WRTY\_START\_DT: 5/15/1987  
PART\_NUM\_CAUS\_SUFF: F      TRANS\_CD: CDU  
DEALER: MUELLER LINCOLN-MERCURY      ENG\_CD: C/VN  
CUST\_CONC\_CD: P01      COND\_CD: 48      DLR\_CD: 10532      ST\_PROV\_CD: WI      CNTRY\_SOLD: USA

CUST\_TXT: WONT SHIFT OUT OF PARK.

TECH\_TXT1: \*CHECKED BRAKE LIGHT SWITCH, HOOKED UP OK. NO BRAKE LIGHTS, TESTED FUSE, BLOWN, REPLACED FUSE.\*

TECH\_TXT2:

# AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry: RQ01-002

CLAIM\_KEY: 23194088 RPR\_DT: 4/11/2001 MILGE: 42868 TXN\_CD: ER3  
MDL\_YR: 1997 AWS\_VL\_CD: VB VIN\_CD: 1LNLM2W1V [REDACTED]  
PART\_NUM\_CAUS\_PREF: F6VY PRDN\_DT: 2/20/1997  
PART\_NUM\_CAUS\_BASE: 14K147 WRTY\_START\_DT: 5/13/1997  
PART\_NUM\_CAUS\_SUFF: B TRANS\_CD: CDU  
DEALER: SIGNATURE LINCOLN-MERCURY ENG\_CD: CAVN  
CUST\_CONC\_CD: A25 COND\_CD: 48 DLR\_CD: 12739 ST\_PROV\_CD: NV CNTRY\_SOLD: USA

CUST\_TXT: CRUISE CONTROL WONT ENGAUGE MOST TIMES SOPART HERE

TECH\_TXT1: BURNED OUT SPEED CONTROL TEST THIS RO IS A CLAIM DELAY TO RO 80369 WHERE PARTS WERE ORDERD

TECH\_TXT2:

1 AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry: RQ01-002

CLAIM\_KEY: 17506206 RPR\_DT: 7/14/1999 MILGE: 17298 TXN\_CD: ER3  
MDL\_YR: 1997 AWS\_VL\_CD: VB VIN\_CD: 1LNLM2W1V [REDACTED]  
PART\_NUM\_CAUS\_PREF: F2VY PRDN\_DT: 6/2/1997  
PART\_NUM\_CAUS\_BASE: 9F824 WRTY\_START\_DT: 9/11/1997  
PART\_NUM\_CAUS\_SUFF: A TRANS\_CD: CDU  
DEALER: CHARLOTTE COUNTY LINCOLN MERCU ENG\_CD: CAVN  
CUST\_CONC\_CD: L83 COND\_CD: D1 DLR\_CD: 10357 ST\_PROV\_CD: FL CNTRY\_SOLD: USA

CUST\_TXT: CK BRAKE FLJID LEAK AT MASTER CYLINDER WAS TOWED IN IS STOCK UNIT

TECH\_TXT1: "LEAK REPLACED PRESSURE SWITCH ON MASTER CYLINDER, BLEED SYSTEM, RETEST"

TECH\_TXT2:

1 AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry:RQ01-002

CLAIM\_KEY: 14002485 RPR\_DT: 12/4/1998 MILGE: 14959 TXN\_CD: E83  
MDL\_YR: 1997 AWS\_VL\_CD: FB VIN\_CD: 2FALP71W0V [REDACTED]  
PART\_NUM\_CAUS\_PREF: D9ZZ PRDN\_DT: 1/16/1997  
PART\_NUM\_CAUS\_BASE: 14526 WRTY\_START\_DT: 7/11/1997  
PART\_NUM\_CAUS\_SUFF: D TRANS\_CD: C/DU  
DEALER: RAY ANDREWS FORD ENG\_CD: C/VN  
CUST\_CONG\_CD: A85 COND\_CD: 46 DLR\_CD: 7858 ST\_PROV\_CD: CA CNTRY\_SOLD: USA

CUST\_TXT: WONT COME OUT OF PARK BRAKE LIGHTS INOP

TECH\_TXT1: TEST CIRREPL, BLOWN FUSE INSPECT FOR SHORT NPF POSS SHORT\*

TECH\_TXT2:

• AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Inquiry:RQ01-002

CLAIM\_KEY: 17115008 RPR\_DT: 11/7/1999 MILGE: 28384 TXN\_CD: E83  
MDL\_YR: 1997 AWS\_VL\_CD: FB VIN\_CD: 2FALP71W6VX [REDACTED]  
PART\_NUM\_CAUS\_PREF: F2VY PRDN\_DT: 12/10/1998  
PART\_NUM\_CAUS\_BASE: 9F924 WRTY\_START\_DT: 12/30/1998  
PART\_NUM\_CAUS\_SUFF: A TRANS\_CD: C/DU  
DEALER: PALM BEACH LINCOLN-MERCURY INC ENG\_CD: C/VN  
CUST\_CONG\_CD: L83 COND\_CD: D6 DLR\_CD: 11608 ST\_PROV\_CD: FL CNTRY\_SOLD: USA

CUST\_TXT: L83 CUSTOMER STATES BRAKE FLUID LEAKING FROM MASTER CYLINDER SWITCH...

TECH\_TXT1: 28388 LEAKING PRESSURE SWITCH SIDE OF MASTER D6 W. F PRESSURE TESTED FOUND LEAKING SWITCH REPLACED SWITCH 9F924 ROAD ETSTED TESTED AGAIN NO MORE LEAK

TECH\_TXT2:

• AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):

Claims for Inquiry: RQ01-002

Inquiry:RQ01-002

CLAIM\_KEY: 18010448 RPR\_DT: 10/28/1999 MILGE: 20211 TXN\_CD: E83  
MDL\_YR: 1997 AWS\_VL\_CD: FP VIN\_CD: 2MELM74W0V  
PART\_NUM\_CAUS\_PREF: XW7Z PRODM\_DT: 8/23/1988  
PART\_NUM\_CAUS\_BASE: 9G852 WRTY\_START\_DT: 10/30/1996  
PART\_NUM\_CAUS\_SUFF: AA TRANS\_CD: C/DJ  
DEALER: "BOB RIDINGS LINCOLN-MERCURY, F" ENG\_CD: C/VN  
CUST\_CONG\_CD: A25 COND\_CD: X2 DLR\_CD: 12802 ST\_PROV\_CD: IL CNTRY\_SOLD: USA

CUST\_TXT: CRUISE CONTROL DOES NOT OPERATE PROPERLY

TECH\_TXT1: "PINPOINT TEST FOUND DEACTIVATION SWITCH LEAKING, SHORTING OUT CONNECTOR,ALSO FOUND SERVO NOT WORKING PROPERLY"

TECH\_TXT2:

AWS Duplicate Report (Y/N):

Duplicate of VOQ (Y/N):



CQIS Report Number: RJJCQ003 Program Type: H Orig Rpt #:
Report Source: MSS - FCSD - TECH SVC HOTLINE Report Date: 10/10/1994

REPORT SUMMARY

VEHICLE: 1994 CROWN VICTORIA, POLIC , SEDAN VIN : 2FALP71W7H
Engine : 4.6L ROMEO BASE EFI Odometer: 618 MILES
Operating Environ: WCC :
Vehicle Use : Resp. Act:

SYMPTOM: 7 04 1 45 UNKNOWN SOURCE CONCERNS FIRE/SMOKE
VISIBLE FLAME UNDERHOOD

Additional Symptom: FIRE UNDER HOOD
Other Veh. With Concern: Severity Rating - Customer: Engineering:

Causal Component:
Causal Factor: Feature: Loc:
Causal Condition: Photo: Images: 0
Component Test Status: Return Loc:
Vehicle Fixed?: Customer satisfied?: Repair Effectiveness (%):

COMMENTS

REPAIR TOM ELLIS/GRI CONSULTANT THAT USED TO BE A DSE FOR THE DALLAS DISTRICT
INVESTIGATING 2 VEHs FOR FIRE UNDER THE HOOD. BOTH VEHs LOST BRAKES PR
IOR TO THE FIRE. TOM CALLING FOR R/CONCERNS BEFORE SUBMITTING REPORTS
TO THE DALLAS DISTRICT OFFICE.
RECOMM NO R/CONCERNS. TOM WANTED TO TALK TO SOMEONE IN ABS BRAKES. REFERRED H
IM TO JOE EVANS(313-322-3832).

CONCERN DETAILS

DIAGNOSTIC INFORMATION

Symp. Verif?: Ease of Diagnosis: Level of Assistance: El
Comp. Timing: Base Timing : MIL light on? :
Test Stand : Road Test : 8D Number:
Prior Repair Attempts: Repair Prior to Call: NO
DTCs KOED: KOEC:
KOER: CB:

Equipment/Procedure Used Effective? Equipment/Procedure Used Effective?

SERVICE ACTIONS

NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

VEHICLE DETAILS

Vehicle Build Date: 03/16/1994 Warranty Start Date: 04/21/1994
Date of Sale: 04/21/1994 Selling Dlr (Mkt, Dlr, Sub): 02417
Dealer Special Order: Gross Vehicle Weight:
LM/RH Drive:

ENGINE

Engine: 4.6L ROMEO BASE EFI Tag:
Bld Dt: Calb: 4181R00 A Serial #:
TRANSMISSION
Trans: AOD-E 4SP ELEC O/D Part #:
Bld Dt: Serial #:
Model: Plt: Shift:

AXLE

Axle: 8.8 3.27 CONVENTIONAL Id Tag Code: Bld Dt:
Serial #: Plt:

CQIS Report Number: RJJCQ003 Program Type: H Orig Rpt #:  
 Report Source: MSS - FCSD - TECH SVC HOTLINE Report Date: 10/10/1994

----- ADDITIONAL -----

Tire : P225/70HR15 BSW A/S Brand :  
 Radio : ELECTRONIC AM/FM STEREO RADIO A/C : MANUAL AIR CONDITIONER  
 Paint : NEUTRAL EXT PAINT FAMILY B ----- PERFORMANCE WHITE C/C

----- AFTER MARKET MODIFICATIONS -----  
 NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

----- REPORT ORIGINATOR - REPAIR FACILITY - CUSTOMER INFORMATION -----  
 Orig/Caller : TOM ELLIS Title: DISTRICT SERVICE ENGINEER

Repair Dir: 07038 - Red Bird Ford, Inc. Ph#: (972) 296-0112  
 City: Duncanville State : Texas  
 Country: UNITED STATES Region : Southwest - 52

Specialist's  
 Name : JOE WATSON

----- C Q I S V I N H I S T O R Y -----

Date	CQIS Report #	Prog Type	Symp Cat	Causal Part	Description	Dealer Id
10/05/1994	RJEGC810	CACSPF	UKN	SRC		07038
08/23/1995	SEWGA169	CACBYB	UKN	SRC		02417

--- SUPPLEMENTAL SURVEY: NATIONAL HOTLINE SURVEY ---

~~SURVEY HAS BEEN SENT~~

----- VEHICLE'S WARRANTY HISTORY (365 days only) -----  
 NO VEHICLE WARRANTY HISTORY AVAILABLE FOR THIS VEHICLE

CQIS Report Number: NJMA6001 Program Type: BE  
Report Source: MSS - PCSD - KEYPUNCH

Orig Rpt #:   
Report Date: 10/13/1994

----- R E P O R T S U M M A R Y -----

VEHICLE: 1995 CROWN VICTORIA, LX , SEDAN VIN : 2FALP74W3S2  
Engine : 4.6L ROMEO BASE EFI Odometer: 239 MILES  
Operating Environ: WCC : 7V01  
Vehicle Use : Rsp. Act:

SYMPTOM: 7 04 2 45 UNKNOWN SOURCE CONCERNS FIRE/SMOKE  
SMOKE UNDERHOOD

Additional Symptom:  
Other Veh. With Concern: Severity Rating - Customer: Engineering:

Causal Component: 14290 WIRE-DASH/HDLITE JUN  
Causal Factor: Feature: Loc:  
Causal Condition: MELTED WIRE HARNESS Photo: Images: 0  
Component Test Status: ---- Return Loc:  
Vehicle Fixed?: Customer satisfied?: Repair Effectiveness (%):

----- C O M M E N T S -----

-----TYPE----- COMMENT TEXT -----  
OWNER SMOKE FROM HOOD  
DIAG/C FROM FUSE BOX UNDERHOOD, BOLT HOLDS THREE WIRE HARNESSES. THE BOLT  
CAME LOOSE AND HARNESS CAUGHT ON FIRE AND MELTED. HARNESSES  
INVOLVED WERE 12A522, 14300, AND 14290.  
REPLACED HARNESSES.

----- C O N C E R N D E T A I L S -----

Intermittent?: NO Come Back? : Air Temp.: Grid Location:  
Towed In? : Quits On Road?: Restarts?: Verification:

----- D I A G N O S T I C I N F O R M A T I O N -----

Symp. Verif?: Base of Diagnosis: Level of Assistance:  
Comp. Timing: Base Timing : MIL light on? : NO  
Test Stand : Road Test : ED Number:  
Prior Repair Attempts: Repair Prior to Call: NO  
DTCs KOED: KOEC:  
KOER: CB:  
Equipment/Procedure Used Effective? Equipment/Procedure Used Effective?

----- S E R V I C E A C T I O N S -----

Repair Type	Component Number	Number Type	Description	Causal Comp.
RPL	14290	SERVICE	WIRE-DASH/HDLITE JUN	YES

----- V E H I C L E D E T A I L S -----

Vehicle Build Date: 09/16/1994 Warranty Start Date: 10/06/1994  
Date of Sale: 10/06/1994 Selling Dlr (Mkt, Dlr, Sub): 07766  
Dealer Special Order: Gross Vehicle Weight:  
LH/RE Drive:

----- E N G I N E -----  
Engine: 4.6L ROMEO BASE EFI Tag: 5G 804 BA  
Bld Dt: Calb: 516MR10 A Serial #:  
----- T R A N S M I S S I O N -----  
Trans: 4R70W 4SP/WIDE RATIO Part #:  
Bld Dt: Serial #:  
Model: Pit: Shift:

CQIS Report Number: RJMA6001 Program Type: BE  
 Report Source: MSS - FCSD - KEYPUNCH

Orig Rpt #:  
 Report Date: 10/13/1994

----- A X L E -----  
 Axle: 6.8 2.73 CONVENTIONAL Id Tag Code: Bld Dt:  
 Serial #: Plt:  
 ----- A D D I T I O N A L -----  
 Tire : P215/70R15 BSW Brand :  
 Radio : ELECTRONIC AM/FM STRO/CASSETTE A/C : MANUAL AIR CONDITIONER  
 Paint : GREEN EXTERIOR PAINT FAMILY ----- MEDIUM WILLOW MET. C/C

----- A F T E R M A R K E T M O D I F I C A T I O N S -----  
 NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

----- R E P O R T O R I G I N A T O R - R E P A I R F A C I L I T Y - C U S T O M E R I N F O R M A T I O N -----  
 Orig/Caller : KEW HADLEY Title: SERVICE MANAGER  
 Repair Dlr: 07766 - MARTY FRANICH FORD LINC-MERC Ph#:(831) 722-4181  
 City: Watsonville State : California  
 Country: UNITED STATES Region : San Francisco - 72

Claim #/Date : 1634 10/12/1994

Customer name : GRANITE CONSTRUCTION City :  
 Specialist's  
 Name : 1DSURMA -????????????????????

----- C Q I S V I N H I S T O R Y -----  
 NO CQIS VIN HISTORY AVAILABLE FOR THIS VEHICLE

----- S U P P L E M E N T A L S U R V E Y : W I R I N G C O N C E R N S R E P O R T -----  
 Question: FOR REPAIR #1 WHAT IS THE TYPE OF WIRING CONCERN?  
 Answer: NO ANSWER  
 Question: WHAT IS THE REPAIR ORDER DATE?  
 Answer: 10-12-94  
 Question: WAS THE SYMPTOM INTERMITTENT?  
 Answer: NO  
 Question: WAS THE 'CHECK ENGINE' LIGHT ON?  
 Answer: NO  
 Question: WHAT IS THE CONDITION CODE?  
 Answer: H3  
 Question: IF THE REPAIR WAS A SINGLE WIRE WHAT IS THE CIRCUIT NUMBER?  
 Answer:

----- V E H I C L E ' S W A R R A N T Y H I S T O R Y ( 3 6 5 d a y s o n l y ) -----  
 NO VEHICLE WARRANTY HISTORY AVAILABLE FOR THIS VEHICLE

CQIS Report Number: TKGE1001 Program Type: L Orig Rpt #:
Report Source: MSS - FCSD - NA FLEET SERVICE Report Date: 11/07/1996

REPORT SUMMARY

VEHICLE: 1994 CROWN VICTORIA, POLIC , SEDAN VIN : ZFALP71W4R
Engins : 4.6L ROMEO BASE EFI Odometer: 44,008 MILES
Operating Environ: WCC :
Vehicle Use : FLEET Resp. Act:
SYMPTOM: 7 04 3 00 UNKNOWN SOURCE CONCERNS FIRE/SMOKE
SCORCHED/BURNT OTHER (CODE NOT AVAILABLE)
Additional Symptom:
Other Veh. With Concern: 1 Severity Rating - Customer: Engineering:
Causal Component:
Causal Factor: Feature: Loc:
Causal Condition: Photo: Images: 0
Component Test Status: Return Loc:
Vehicle Fixed?: Customer satisfied?: Repair Effectiveness (%):

COMMENTS

TYPE COMMENT TEXT
MISC FIRE REPORT RECEIVED FROM CONSUMER AFFAIRS LOURDES POWSECA-NEARON
IS THE LEGAL ANALYST

CONCERN DETAILS

DIAGNOSTIC INFORMATION

Symp. Verif?: Ease of Diagnosis: Level of Assistance:
Comp. Timing: Base Timing : MIL light on? :
Test Stand: Road-Test: AD Number:
Prior Repair Attempts: Repair Prior to Call: NO
DTCs KOEO: KOEC:
KOER: CB:
Equipment/Procedure Used Effective? Equipment/Procedure Used Effective?

SERVICE ACTIONS

NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

VEHICLE DETAILS

Vehicle Build Date: 04/20/1994 Warranty Start Date: 09/12/1994
Date of Sale: 06/02/1994 Selling Dlr (Mkt, Dlr, Sub): 00192
Dealer Special Order: Gross Vehicle Weight:
LH/RH Drive:

ENGINE

Engine: 4.6L ROMEO BASE EFI Tag:
Bld Dt: Calb: 418I900 A Serial #:

TRANSMISSION

Trans: AOD-E 4SP ELEC O/D Part #:
Bld Dt: Serial #:

Model: Flt: Shft:

AXLE

Axle: 8.8 3.27 Id Tag Code: Bld Dt:
Serial #: Flt:

ADDITIONAL

Tire : P225/70HR15 BSW A/S Brand :
Radio : ELECTRONIC AM/FM STEREO RADIO A/C ; MANUAL AIR CONDITIONER
Paint :

CQIS Report Number: TKGE1001 Program Type: L Orig Rpt #:
Report Source: MSS - FCSD - NA FLEET SERVICE Report Date: 11/07/1996

AFTER MARKET MODIFICATIONS

NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

REPORT ORIGINATOR - REPAIR FACILITY - CUSTOMER INFORMATION

Orig/Caller : B.K. BRADY Title:
Repair Dir: 10175 - Spartan Lincoln-Mercury, Inc. Ph#: (770) 968-2755
City: Morrow State : Georgia
Country: UNITED STATES Region : Atlanta - 21
Fleet Id: QB943- GEORGIA DEPT OF PUBLIC SAFETY Phone: ( 404 ) 624 - 7874
Specialist's Name : DZIMLICH -????????????????????????????????

C Q I S V I N H I S T O R Y

Table with columns: Date, CQIS Report #, Prog Type, Symp Cat, Causal Part, Description, Dealer Id. Rows include dates 10/25/1996 and 05/21/1997.

S U P P L E M E N T A L S U R V E Y: FLEET TECHNICAL SURVEY

SURVEY HAS BEEN SENT

VEHICLE'S WARRANTY HISTORY (365 days only)

Table with columns: Dealer ID, Date, Repair Order, Repair Odometer, Epr Cond, Service Pfx, Base, Labor, Operation. Row includes date 06/02/1997 and odometer 58443.

CQIS Report Number: VDQY004 Program Type: L Orig Rpt #:  
 Report Source: MSS - PCSD - NA FLEET SERVICE Report Date: 04/17/1997

----- R E P O R T S U M M A R Y -----

VEHICLE: 1995 CROWN VICTORIA, POLIC , SEDAN VIN : 2FALP71W6S  
 Engine : 4.6L ROMEO BASE EFI Odometer: 21,250 MILES  
 Operating Environ: WCC :  
 Vehicle Use : FLEET Resp. Act:

SYMPTOM: 7 04 3 00 UNKNOWN SOURCE CONCERNS FIRE/SMOKE  
 SCORCHED/BURNT OTHER (CODE NOT AVAILABLE)

Additional Symptom:  
 Other Veh. With Concern: 1 Severity Rating - Customer: Engineering:

Causal Component:  
 Causal Factor: Feature: Loc:  
 Causal Condition: Photo: Images: 0  
 Component Test Status: Return Loc:  
 Vehicle Fixed?: Customer satisfied?: Repair Effectiveness (%):

----- C O M M E N T S -----

-----TYPE----- COMMENT TEXT  
 MISC VEHICLE BURNED--OWNER OF DEALERSHIP SEEKS ASSISTANCE WITH REPAIRS.  
 RICHARD STEPHENS

----- C O N C E R N D E T A I L S -----

----- D I A G N O S T I C I N F O R M A T I O N -----

Symp. Verif?: Ease of Diagnosis: Level of Assistance:  
 Comp. Timing: Base Timing: MIL light on? :  
 Test Stand: Road Test: SD Number:  
 Prior Repair Attempts: Repair Prior to Call: NO  
 DFCs KOBO: KOBC:  
 KOBR: CB:  
 Equipment/Procedure Used Effective? Equipment/Procedure Used Effective?

----- S E R V I C E A C T I O N S -----

NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

----- V E H I C L E D E T A I L S -----

Vehicle Build Date: 04/24/1995 Warranty Start Date: 08/14/1995  
 Date of Sale: 06/21/1995 Selling Dlr (Mkt, Dlr, Sub): 00509  
 Dealer Special Order: Gross Vehicle Weight:  
 LH/RH Drive:

----- E N G I N E -----

Engine: 4.6L ROMEO BASE EFI Tag: 5G 808 BA  
 Bld Dt: Calb: 518IR13 A Serial #:

----- T R A N S M I S S I O N -----

Trans: 4R70W 4SP/WIDE RATIO Part #:  
 Bld Dt: Serial #:  
 Model: Plt: Shft:

----- A X L E -----

Axle: 8.8 3.27 Id Tag Code: Bld Dt:  
 Serial #: Plt:

----- A D D I T I O N A L -----

Tire : P215/70R15 BSW A-5 Brand :  
 Radio : ELECTRONIC AM/FM STRO/CASSETTE A/C : MANUAL AIR CONDITIONER  
 Paint : NEUTRAL EXT PAINT FAMILY B PERFORMANCE WHITE C/C

CQIS Report Number: VDQY004 Program Type: L Orig Rpt #:
Report Source: MSS - PCSB - NA FLEET SERVICE Report Date: 04/17/1997

AFTER MARKET MODIFICATIONS

NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

REPORT ORIGINATOR - REPAIR FACILITY - CUSTOMER INFORMATION

Orig/Caller : RICHARD STEPHENS Title:
Repair Dir: 00409 - FREEWAY FORD INC Ph#: (706) 563-2821
City: Columbus State : Georgia
Country: UNITED STATES Region : Atlanta - 21
Fleet Id: NDFIN- Phone:

Specialist's Name : DZIMLICH

CQIS VIN HISTORY

Table with columns: Date, CQIS Report #, Prog Type, Symp Cat, Causal Part, Description, Dealer Id. Row: 02/25/1997, VBTD080, CACSFE, NONTEC, 00409

SUPPLEMENTAL SURVEY: FLEET TECHNICAL SURVEY

SURVEY HAS BEEN SENT

VEHICLE'S WARRANTY HISTORY (365 days only)

Table with columns: Dealer ID, Repair Date, Repair Order, Repair Odometer (Miles), Rpr Causal, Nbr, Cond, Rfr, Base, Sfr, Service Part, Labor, Operation. Row: 00409, 02/05/1997, 21256



CPIS Report Number: WFXEU002 Program Type: H Orig Rpt #:  
 Report Source: MSS - FCSD - TECH SVC HOTLINE Report Date: 06/24/1998

----- R E P O R T S U M M A R Y -----

VEHICLE: 1994 CROWN VICTORIA, POLIC , SEDAN VIN : 2FALP71W3R  
 Engine : 4.6L ROMEO BASE EFI Odometer: 47,892 MILES  
 Operating Environ: WCC :  
 Vehicle Use : Rap. Act:

SYMPTOM: 2 03 1 99 ELECTRICAL START/CHARGE/WIRING  
 CHARGING SYSTEM CONCERN NOT LISTED

Additional Symptom: ALTERNATOR/HARNES BURNT  
 Other Veh. With Concern: Severity Rating - Customer: Engineering:

Causal Component:  
 Causal Factor: Feature: Loc:  
 Causal Condition: Photo: Images: 0  
 Component Test Status: Return Loc:  
 Vehicle Fixed?: Customer satisfied?: Repair Effectiveness (%):

----- C O M M E N T S -----

---TYPE--- COMMENT TEXT  
 REPAIR TECH STATES THERE IS A CONCERN WITH THE ALTERNATOR AND HARNES BRING  
 BURNT. TECH CAN NOT FIND A CONNECTOR FOR THE POLICE STYLE ALT REGULATO  
 R. LOOKING FOR SUGG.  
 RECOMM ADV TECH TO FIND ANOTHER 1994 POLICE VEHICLE AND GET THE PART NUMBER  
 RIGHT OFF THE CONNECTOR. ADV TECH TO TRY LOOKING IN THE BIG ENGINEERIN  
 G ELECTRICAL BOOK, CONTACT COPS.

----- C O N C E R N D E T A I L S -----

----- D I A G N O S T I C I N F O R M A T I O N -----

Symp. Verif?: Ease of Diagnosis: Level of Assistance: H1  
 Comp. Timing: Base Timing : MIL light on? :  
 Test Stand : Road Test : SD Number:  
 Prior Repair Attempts: Repair Prior to Call: NO  
 DTCs KOEO: KOEC:  
 KOER: CB:  
 Equipment/Procedure Used Effective? Equipment/Procedure Used Effective?

----- S E R V I C E A C T I O N S -----

NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

----- V E H I C L E D E T A I L S -----

Vehicle Build Date: 03/11/1994 Warranty Start Date: 10/02/1994  
 Date of Sale: 10/02/1994 Selling Dlr (Mkt, Dlr, Sub): 00509  
 Dealer Special Order: Gross Vehicle Weight:  
 LH/RH Drive:

----- E N G I N E -----

Engine: 4.6L ROMEO BASE EFI Tag: [REDACTED]  
 Bld Dt: Calb: #181R00 A Serial #:  
 --- T R A N S M I S S I O N ---  
 Trans: AOD-E 4SP ELEC O/D Part #:  
 Bld Dt: Serial #:  
 Model: Plt: Shift:

----- A X L E -----

Axle: 8.8 3.27 [REDACTED] Id Tag Code: Bld Dt:  
 Serial #: Plt:

CQIS Report Number: WFKU002 Program Type: H Orig Rpt #:  
 Report Source: NSS - FCSD - TECH SVC HOTLINE Report Date: 06/24/1998

----- ADDITIONAL -----

Tire : P225/70HR15 BSW A/S Brand :  
 Radio : ELECTRONIC AM/FM STEREO RADIO A/C : MANUAL AIR CONDITIONER  
 Paint : NEUTRAL EXT PAINT FAMILY B PERFORMANCE WHITE C/C

----- AFTER MARKET MODIFICATIONS -----

NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

----- REPORT ORIGINATOR - REPAIR FACILITY - CUSTOMER INFORMATION -----

Orig/Caller : STEVEN CLARK Title: TECHNICIAN

Repair Dlr: 10248 - Bay Lincoln-Mercury/Dodge Ph#:  
 City: Panama City State : Florida  
 Country: UNITED STATES Region : Orlando - 24

Specialist's  
 Name : MICHAEL COISMAN (PSE)

----- CQIS VIN HISTORY -----

NO CQIS VIN HISTORY AVAILABLE FOR THIS VEHICLE

----- SUPPLEMENTAL SURVEY: NATIONAL HOTLINE SURVEY -----

SURVEY HAS NOT BEEN SENT

----- VEHICLE'S WARRANTY HISTORY (365 days only) -----

Dealer ID	Repair Date	Repair Order	Odometer (Miles)	Rpr Causl Nbr	Service Pfx	Part Base	Number Sfx	Labor Operation
04910	01/22/1998		44086					
11632	11/18/1997		42121					

CQIS Report Number: TKRBA003 Program Type: L Orig Rpt #:  
 Report Source: MSS - PCSD - NA FLEET SERVICE Report Date: 11/18/1996

----- R E P O R T S U M M A R Y -----

VEHICLE: 1995 CROWN VICTORIA, POLIC , SEDAN VIN : 2PALP71W05  
 Engine : 4.6L ROMEO BASE BFI Odometer: 20,000 MILES  
 Operating Environ: WCC :  
 Vehicle Use : POLICE Resp. Act:

SYMPTOM: 2 03 4 99 ELECTRICAL START/CHARGE/WIRING  
 BATTERY CONCERN NOT LISTED

Additional Symptom:  
 Other Veh. With Concern: 1 Severity Rating - Customer: Engineering:

Causal Component:  
 Causal Factor: Feature: Loc:  
 Causal Condition: Photo: Images: 0  
 Component Test Status: Return Loc:  
 Vehicle Fixed?: Customer satisfied?: Repair Effectiveness (%):

----- C O M M E N T S -----

--TYPE-- COMMENT TEXT  
 MISC ROY CALLED STATING THAT THE VEHICLE IN QUESTION MYSTERIOUSLY BURNED.  
 THE VEHICLE SAT FOR ABOUT 8 HOURS BEFORE IT WENT UP IN FLAMES. I  
 FORWARDED THE CASE TO CONSUMER AFFAIRS

----- C O N C E R N D E T A I L S -----

----- D I A G N O S T I C I N F O R M A T I O N -----

Symp. Verif?: Ease of Diagnosis: Level of Assistance:  
 Comp. Timing: Base Timing: MIL light on?  
 Test Stand : Road Test : SD Number:  
 Prior Repair Attempts: Repair Prior to Call: NO  
 DTCs KOEO: KOEC:  
 KOER: CB:

Equipment/Procedure Used	Effective?	Equipment/Procedure Used	Effective?

----- S E R V I C E A C T I O N S -----

NO SERVICE ACTIONS AVAILABLE FOR THIS VEHICLE

----- V E H I C L E D E T A I L S -----

Vehicle Build Date: 04/25/1995 Warranty Start Date: 06/19/1995  
 Date of Sale: 06/19/1995 Selling Dlr (Mkt, Dlr, Sub): 06957  
 Dealer Special Order: Gross Vehicle Weight:  
 LH/RH Drive:

----- E N G I N E -----

Engine: 4.6L ROMEO BASE BFI Tag:   
 Bld Dt: Calb: 518IR13 A Serial #:

----- T R A N S M I S S I O N -----

Trans: 4R70W 4SP/WIDE RATIO Part #:  
 Bld Dt: Serial #:

Model: Plt: Shift:

----- A X L E -----  
 Axle: B.8 3.27 Id Tag Code: Bld Dt:  
 Serial #: Plt:

----- A D D I T I O N A L -----

Tire : P215/70R15 BSW A-S Brand :  
 Radio : ELECTRONIC AM/FM STEREO RADIO A/C : MANUAL AIR CONDITIONER  
 Paint : NEUTRAL KEF PAINT FAMILY B PERFORMANCE WHITE C/C

CQIS Report Number: TKRBA003 Program Type: L Orig Rpt #:
Report Source: NSS - PCSD - MA FLEET SERVICE Report Date: 11/18/1996

----- A F T E R M A R K E T M O D I F I C A T I O N S -----

NO AFTER MARKET MODIFICATIONS DATA AVAILABLE FOR THIS VEHICLE

----- REPORT ORIGINATOR - REPAIR FACILITY - CUSTOMER INFORMATION -----

Orig/Caller : [REDACTED] Title:
Repair Dlr: 00748 - FRED JONES FORD OF OKC Ph#:
City: Oklahoma City State : Oklahoma
Country: UNITED STATES Region : ???
Fleet Id: NUFIN- OKLAHOMA DEPT OF PUBLIC SAFTEY Phone: ( 405 ) 425 - 2122
Specialist's Name : MENGELDA - ???

----- C Q I S V I N H I S T O R Y -----

Table with columns: Date, CQIS Report #, Prog Type, Symp Cat, Causal Part, Description, Dealer Id. Row 1: 11/18/1996, TKRGC848, CACSFE, UNK, SRC, 06957

--- S U P P L E M E N T A L S U R V E Y : FLEET TECHNICAL SURVEY ---
SURVEY HAS BEEN SENT

----- VEHICLE'S WARRANTY HISTORY (365 days only) -----

NO VEHICLE WARRANTY HISTORY AVAILABLE FOR THIS VEHICLE.

## Summary of 130 '92MY Town Car CQIS Verbatims and Electrical Next Steps

### SUMMARY

- 1.0 There are 4 main categories that the 130 CQIS verbatims can be binned to:
  - (A). 36% or 47 out of 130 are reportedly brake related.
  - (B). 27% or 36 out of 130 are reportedly unknown.
  - (C). 20% or 28 out of 130 are reportedly electrical related.
  - (D). 17% or 22 out of 130 have reported probable causes relating to systems other than brakes or electrical.
- 2.0 There are 4 main categories of the 130 CQIS verbatims for vehicle locations of the reported fires.
  - (A). 51% or 68 out of 130 are reported to be underhood.
  - (B). 36% or 48 out of 130 are reported to be unknown.
  - (C). 10% or 13 out of 130 are reported to be under the car.
  - (D). 4% or 5 out of 130 are reported not to be underhood.
- 3.0 There are 4 main categories of engine status for these 130 CQIS verbatims:
  - (A). 38% or 50 out of 130 are reportedly engine unknown - not known whether engine was running or not.
  - (B). 36% or 48 out of 130 are reportedly engine running.
  - (C). 25% or 32 out of 130 are reportedly engine off.
  - (D). 2% or 2 out of 130 are reportedly with engine idling.

### NEXT STEPS:

- 1.0 Review CV/GM CQIS verbatims for reported fires - target complete date is 2/26/1998.
- 2.0 Request FOSD to pull feature codes for the 130 related CQIS VIN's.
- 3.0 Request 12 previously burned vehicles be investigated per the electrical questions forwarded to JName.

1LNLM81W1PY  
1LNLM82W6NY  
1LNLM83W1NY  
1LNLM82W0NY  
1LNLM82W5NY  
1LNLM81W6NY

1LNLM82W7NY  
1LNLM81W8NY  
1LNLM83W7NY  
1LNLM82W5NY  
1LNLM81W9NY  
1LNLM82W2NY

*A's B cut on the first Population  
second Book has response of cut on first  
page.*

*- 92/93 Crown Vic / GM*

*- 92/98 Town Car SEARCHED*

A's summary by Jkafall, x06388, created 2/18/1998, revisions, page 1 of 1.

*under hood fires for the 149*

*A's B*

*engine not running*

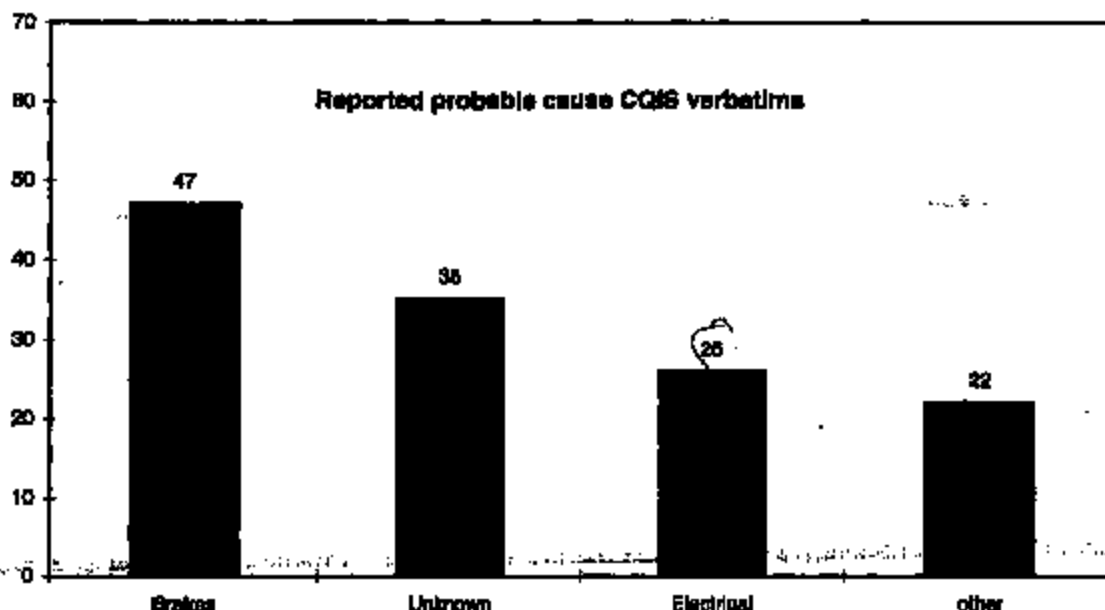








## 92MY Town Car CQIS Parato Analysis



### Notes:

(1) Brakes account for 47 out of 130 92MY Town Car CQIS verbatims.

\* Categories include these types of comments: Brake pressure switch, Brakes lock-up, brake booster hangs-up, brake lines, frozen calipers, power brake unit, plastic piston caliper melts, brakes caught fire, undercut rotors, after market parts.

(2) Unknowns account for 35 out of 130 92MY Town Car CQIS verbatims.

\* No probable root cause identified.

(3) Electrical accounts for 26 out of 130 92MY Town Car CQIS verbatims.

\* Categories include these types of comments: 12 are reportedly an electrical issue with comments such as car shorted, possible electrical wire malfunction, electrical problem, electrical short, fire department stated electrical issue.

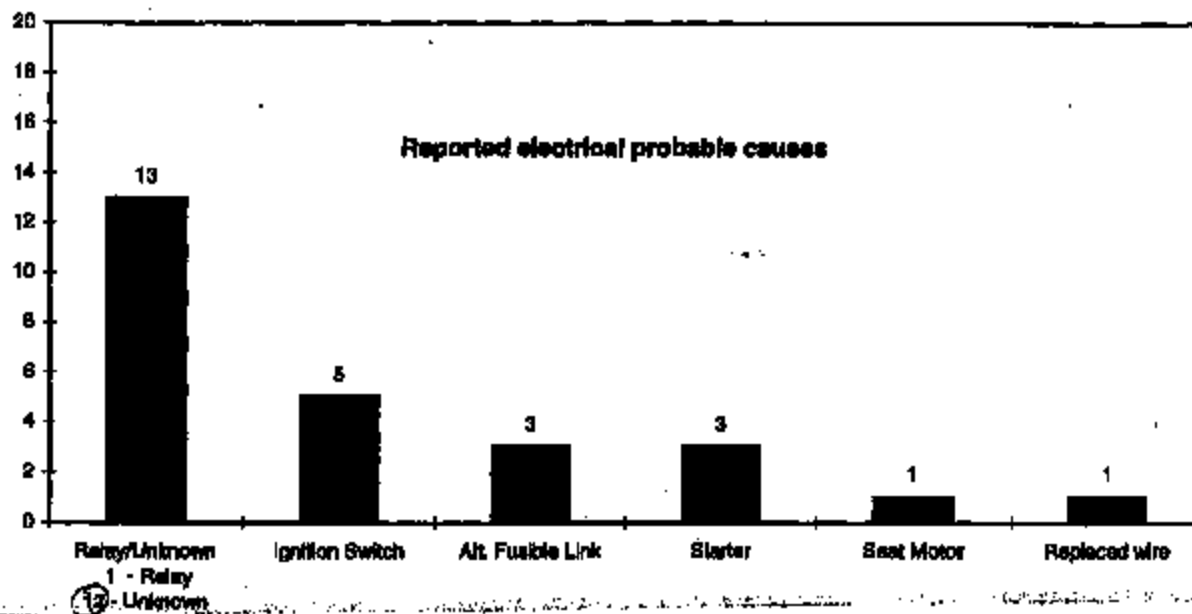
Others include suspension relay, replaced a wire, ignition switch, starter, alternator fusible link, Seat motor.

(4) Other accounts for 22 out of 130 92MY Town Car CQIS verbatims.

\* Categories included are battery on top of car hood, left front of vehicle, right rear side, gas lines, engine low or no coolant, catalytic converter, dashboard, spark plug wires, A/C compressor (overheated), liquid fuel equipment.

A:chart1, by Jkafati x05389, created 2/18/1999, revisions, page 1 of 1

## 92MY Town Car CQIS Parato Analysis



**Notes:**

(1) Of the 13 probable electrical issues on the first bar, 12 are stated as an electrical issue without any other conclusion.

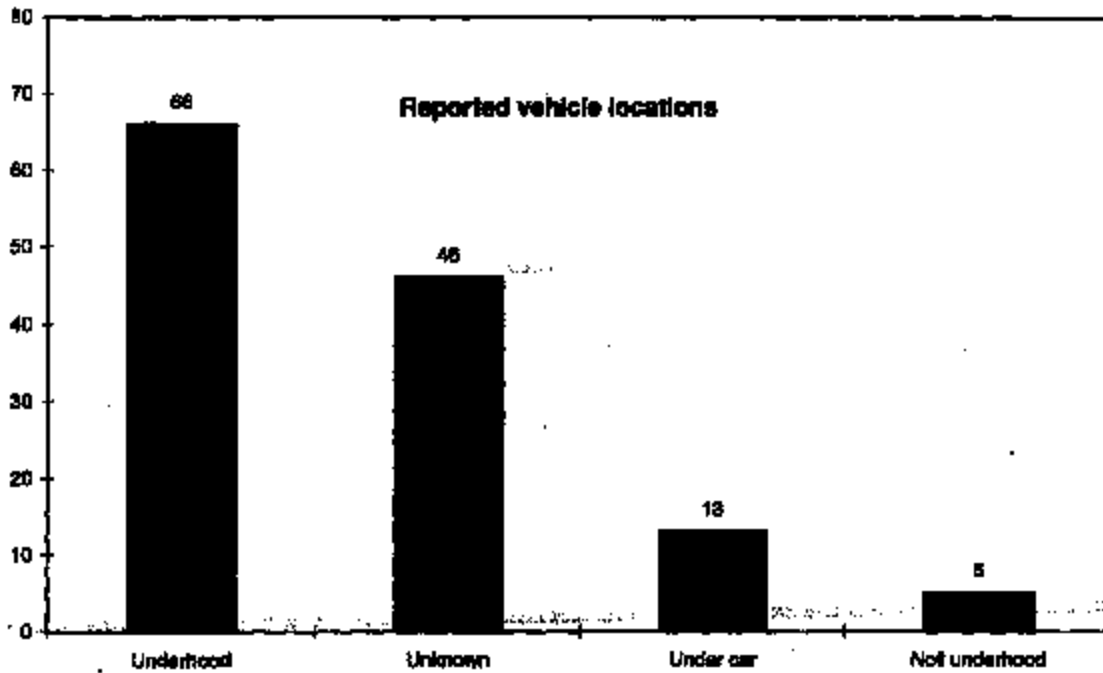
**Relay/Unknown**

- 1 - Relay
- 12 - Unknown

**(2) Ignition Switch**

- 2 of the 5 ignition switches were previous recall issues that customers did not bring in for service.
- 3 are identified as possible ignition switch.

## 92MY Town Car CQIS Parato Analysis



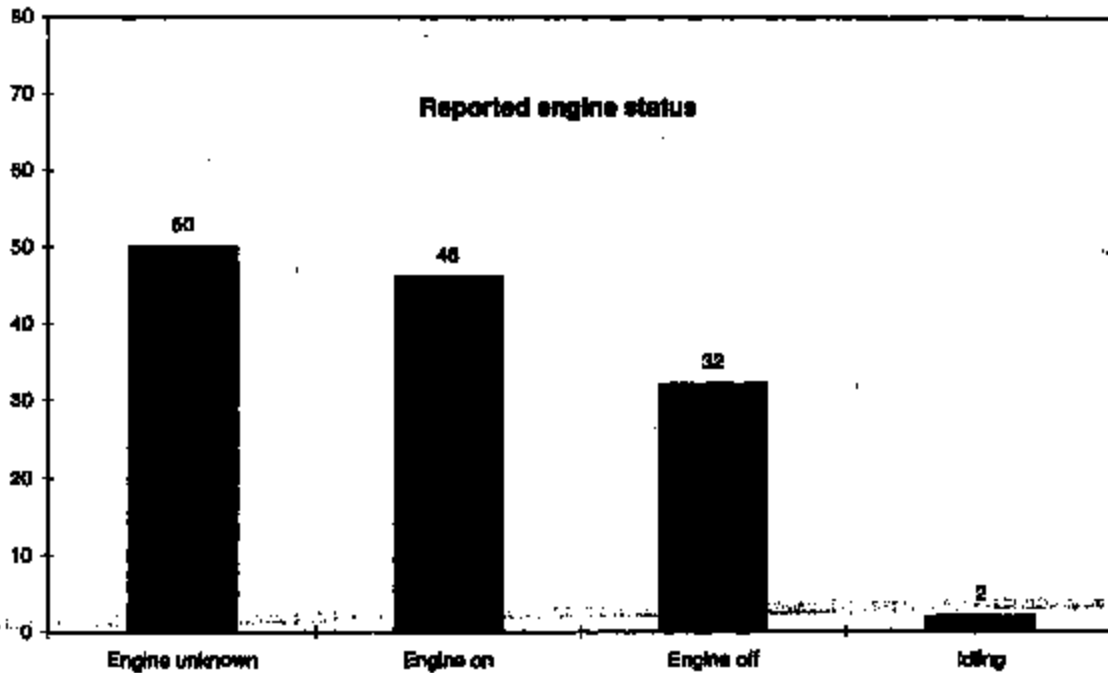
**Notes:**

\* Underhood location is broken down into the following categories as probable causes:

(1) Underhood unknown	18	Out of a total of 35
(2) Brake related	18	Out of a total of 47
(3) Electrical related	13	Out of a total of 28
(4) Left front of vehicle	7	
(5) Engine low/no coolant	3	
(6) Gas lines	1	
(7) Battery on top of hood	1	
(8) Catalytic converter	1	
(9) A/C comp. (overheat)	1	
(10) Spark plug wires	1	
(11) Right rear side	1	

A:\chart3, by Jkafali x05389, created 2/18/1999, revisions, page 1 of 1

## 92MY Town Car CQIS Parato Analysis



**Note:**

\* Of the reported probable causes with the engine off:

* Unknown (category 5)	12
* Electrical (category 6,7,8,9,17,21)	8
* Left Front of vehicle (category 11)	4
* Brakes (category 14,15,16)	2
* Gas lines (category 13)	2
* Right rear side (category 12)	1
* Dashboard (category 20)	1
* Spark plug wires (category 22)	1
* Liquid equipment (category 24)	1

A:\chart4, by Jkafati x05386, created 2/19/1999, revisions, page 1 of 1

## SUMMARY

### 1) Reviewed 156 92/93 Town Car reports which included:

Owner Reports (MORS)  
Field Reports (CQIS)  
Lawsuits and Claims Litigation Prevention Files  
NHTSA Reports

There were 47 reports categorized **engine off/unknown and underhood** based on the information available.

30 out of 47 are reported engine off.  
17 out of 47 are reported unknown.

#### Of the 30 vehicles reported with the engine off:

15 are reported to be unknown probable cause.  
7 are reported to be electrical as a probable cause.  
4 are reported as having started in the left front wheel area.  
4 are reported as the brake pressure switch probable cause.

#### Of the 17 vehicles reported with the engine unknown:

11 are reported to be unknown probable cause.  
3 are reported to be electrical as a probable cause.  
1 is reported as the brake pressure switch as a probable cause.  
1 is reported as spark plug wires as a probable cause.  
1 is reported as the celenoid pressure sensor as a probable cause.

Specific cause reports were ruled out other than the four components as defined by NHTSA, including the brake pressure switch.

- 2) The file of the 47 vehicles were sent to FCSD for review of option content.
- 3) Provided the list of the 47 vehicles to Vehicle Safety Office for further investigation of these vehicles.

### NEXT STEPS:

Review CV/GM CQIS reports for the same criteria as Town Car.  
Reviewing Town Car underhood hot circuits, engine off with UTA on 3/2/99.

Originator: JKafati  
File: summary2.xls  
Date issued: 2/15/99  
Date revised: 2/12/99

## **SUMMARY**

**Reviewed 65 92/93 Crown Vic/Grand Marquis reports of which 46 were categorized engine unknown, engine off and underhood.**

### **Of the 46 reports:**

30 out of 46 are reported engine unknown.

16 out of 46 are reported engine off.

### **Of the 30 vehicles reported with the engine unknown:**

9 are reported to be unknown probable cause.

4 are reported to be the alternator as a probable cause.

3 are reported to have started in the front of the car.

2 are reported to have started in the left front of the vehicle.

2 are reported to be the brake booster as a probable cause

1 is reported as brake light wiring touching brake fluid.

1 electrical short.

1 heating system

1 cowl area

1 master cylinder

1 would not shift out of park.

1 rupture hose.

1 starting system.

1 delta PFE hose burned.

1 air compressor

### **Of the 16 vehicles reported with the engine off:**

7 are reported to be unknown probable cause.

2 are reported to have started in the left front of the vehicle.

2 are reported electrical as a probable cause.

2 are reported fuel lines as a probable cause.

1 is reported as the fuel pump relay.

1 is reported as the starter.

1 is reported as the brake pressure switch.

1962-1988 CROWN VICTORIA/IMPALA/BUICKS AND  
1988, 1984, 1985 LINCOLN TOWN CAR  
BROOKWOOD FINE

Case No.	Offense	Address	City	State	CP	Telephone Number	Vehicle	Engine	Model Year	Model	Plate Date	Plate State	mileage	Problem problem Description	REPORT Date	Type
87			Arlington	VA				Engine Oil	1982	Driver	08/15/81	VA	450	Underhood. Fuel filter replaced.	08/15/81	CCB
88			Das Malen	IA				Engine oil	1982	Driver	08/22/82	IA	34,000	Underhood. Swirl lines between master cylinder and HCU were replaced.	11/08/84	CCB
89			East Lake City	UT				Unknown	1982	Driver	05/05/82	UT	40,500	Underhood. Hoses for SE-3-32 used replaced.	08/15/82	CCB
90			Shelburne	VA				Engine oil	1982	Driver	08/22/82	VA	7,700	Underhood. Police car showing 100 AMP, wiring to alternator replaced.	01/22/83	CCB
91			Ferris Springs	NY				Unknown	1982	Driver	08/11/81	NY	40,000	Underhood. Alternator replaced. Electrical system checked.	08/21/82	CCB
92			Lebanon	NY				Unknown	1988	Town Car	08/21/88	NY	04,500	Underhood. Electrical system checked.	08/21/88	CCB
93			High Point	NC				Unknown	1981	Town Car	10/25/80	NC	78,000	Underhood. Delta PPS hose replaced.	08/11/84	CCB
94			High Hill	MS				Engine oil	1984	Town Car	08/04/84	MS	62,000	Underhood. Camshaft replaced. Spark head.	08/18/87	CCB
95			Landover Hills	MD				Unknown	1988	Town Car	08/07/88	MD	47,700	Underhood. Air compressor showing 36 amp. Lines.	08/18/88	CCB

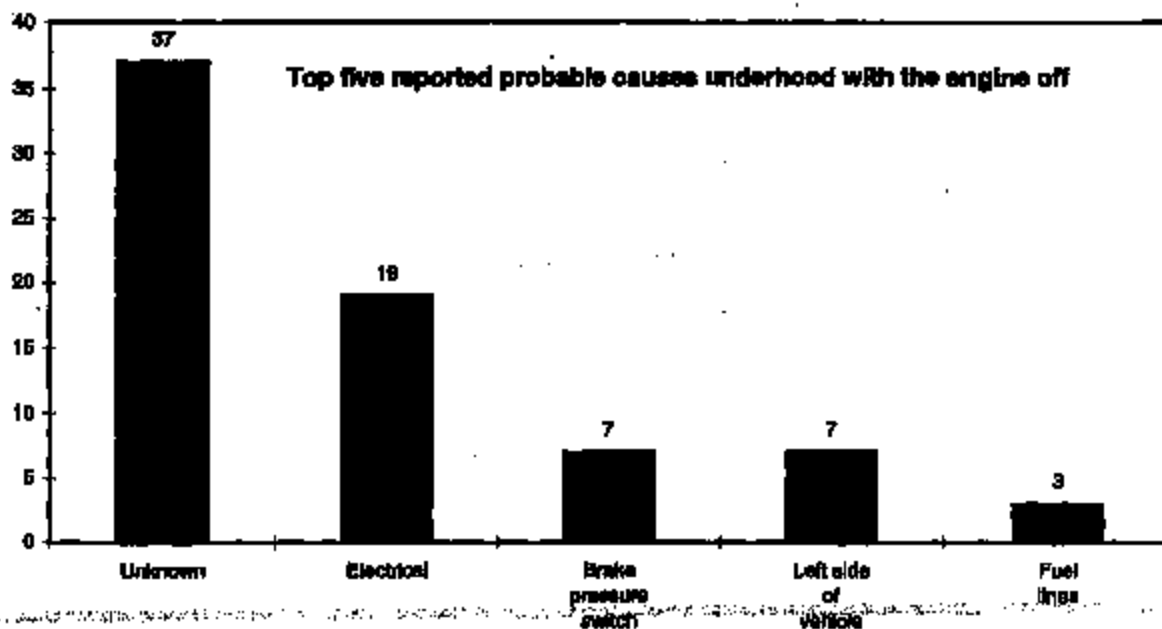
ENG-220 3131

FEDERAL BUREAU OF INVESTIGATION



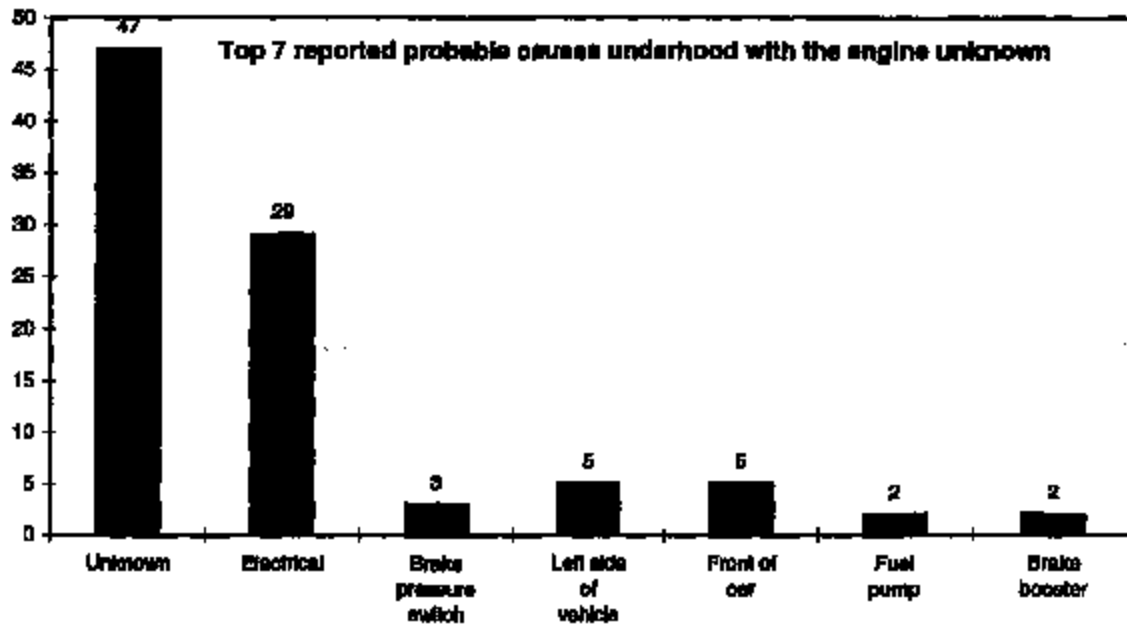


**Verbatim Parato Analysis of Town Car, CV/GM, Econoline and F-Series**



	Town car	CV/GM	Econoline	F-Series	Total
Unknown	15	7	14	1	37
Electrical	7	4	6	2	19
Left Side of Vehicle	4	2	1	0	7
Brake pressure switch	4	1	1	1	7
Fuel lines	0	2	1	0	3

**Verbatim Pareto Analysis of Towncar, CV/GM, Econoline and F-series**



	Town car	CV/GM	Econoline	F-series	Total
Unknown	11	9	24	3	47
Electrical	4	6	18	0	29
Brake pressure switch	2	1	0	0	3
Left side of vehicle	0	2	3	0	5
Front of car	0	3	2	0	5
Fuel pump	0	0	2	0	2
Brake booster	0	2	0	0	2

## SUMMARY

### Reviewed 93-95 Econoline reports which included:

Owner Reports (MORS)

Field Reports (CQIS)

There were 81 reports categorized engine off/unknown and underhood based on the information available.

28 out of 81 are reported engine off.

53 out of 81 are reported unknown.

### Of the 28 vehicles reported with the engine off:

14 are reported to be unknown probable cause.

5 are reported to be electrical as a probable cause.

2 are reported as having after market conversions.

1 is reported as having started in the left front wheel area.

1 is reported as the brake pressure switch as the probable cause.

1 is reported to be a gas leak.

1 is reported to be the battery.

1 is reported to be the A/C unit.

1 is reported to be transmission.

1 is reported to be the catalytic converter.

### Of the 53 vehicles reported with the engine unknown:

24 are reported to be unknown probable cause.

6 are reported to be electrical as a probable cause.

5 are reported to be the ignition switch.

3 are reported to be the left side of vehicle.

3 are reported to be the battery.

2 are reported to be at the front end of the vehicle.

2 are reported to be the fuel pump.

1 is reported to be the A/C relay.

1 is reported as part of a conversion with the heater A/C area.

1 is reported as the vacuum hose.

1 is reported to be the computer module.

1 is reported to be a ground wire melted.

1 is reported to be the transmission.

1 is reported to be the alternator.

1 is reported to be the power distribution fuse panel burnt.

Originator: JKafall  
File: summary3.xls  
Date issued: 2/15/99  
Date revised: 2/12/99

1982-1992 GROSS VICTORIA/DALE BLANCHARD AND  
 1982, 1984, 1988 LINCOLN TOWN CAR  
 LINCOLNWOOD FILES

Page 001  
 Appendix 001

Case No.	County	Address	City	State	ZIP	Telephone Number	Vehicle No.	Engine/Drivetrain	Model Year	Make	Build Date	Salv Date	Salvage	Vehicle problem description	Salv Date	Type
1	[REDACTED]	[REDACTED]	Alhambra	CA	[REDACTED]	[REDACTED]	[REDACTED]	Engine on	1982	Civic	08/23/82	08/23/82	150,000	Underhood. Oil pan needed help.	08/23/82	MOVS
2	[REDACTED]	[REDACTED]	Alhambra	CA	[REDACTED]	[REDACTED]	[REDACTED]	Engine off	1984	Civic	08/17/84	08/27/84	65,715	Underhood. Blower fan, Exhaust gasket loose for brake cylinder and spring work.	08/27/84	MOVS
3	[REDACTED]	[REDACTED]	San Jose	CA	[REDACTED]	[REDACTED]	[REDACTED]	Unknown	1982	Subaru	08/23/82	08/23/82	75,000	Underhood. Ignite light when key after about 10 minutes. Brake oil, brake oil filter.	08/23/82	MOVS
4	[REDACTED]	[REDACTED]	Alhambra	CA	[REDACTED]	[REDACTED]	[REDACTED]	Unknown	1982	Civic	Unknown	Unknown	80,000	Underhood. electrical short ignite light field coil/igniter.	12/28/82	MOVS
5	[REDACTED]	[REDACTED]	San Angelo	TX	[REDACTED]	[REDACTED]	[REDACTED]	Unknown	1982	Subaru	08/23/82	08/27/82	65,000	Underhood. Blower, cold investigation.	08/27/82	MOVS
6	[REDACTED]	[REDACTED]	Orlando	FL	[REDACTED]	[REDACTED]	[REDACTED]	Unknown	1982	Civic	Unknown	Unknown	80,000	Underhood. Part of car.	08/18/82	MOVS
7	[REDACTED]	[REDACTED]	Wesley Chapel	FL	[REDACTED]	[REDACTED]	[REDACTED]	Engine on	1988	Civic	08/14/88	08/28/88	4,392	Underhood. Plastic missing out from under car.	08/28/88	MOVS
8	[REDACTED]	[REDACTED]	Westborough	MA	[REDACTED]	[REDACTED]	[REDACTED]	Engine on	1982	Civic	08/23/82	08/28/82	87,000	Underhood. Transmission system on leveling float.	08/28/82	MOVS
9	[REDACTED]	[REDACTED]	Chickadee	CA	[REDACTED]	[REDACTED]	[REDACTED]	Engine on	1982	Civic	08/23/82	08/23/82	90,000	Underhood. Unknown.	11/22/82	MOVS
10	[REDACTED]	[REDACTED]	Westbank	IL	[REDACTED]	[REDACTED]	[REDACTED]	Unknown	1982	Civic	08/23/82	08/23/82	60,000	Underhood. Front of vehicle.	08/23/82	MOVS
11	[REDACTED]	[REDACTED]	Alhambra	CA	[REDACTED]	[REDACTED]	[REDACTED]	Unknown	1982	Civic	08/18/82	08/28/82	80,000	Underhood. In court case by owner's name.	11/22/82	MOVS
12	[REDACTED]	[REDACTED]	Orlando	FL	[REDACTED]	[REDACTED]	[REDACTED]	Unknown	1982	Civic	08/23/82	08/18/82	60,000	Underhood. Unknown.	08/23/82	MOVS
13	[REDACTED]	[REDACTED]	Central Creek	FL	[REDACTED]	[REDACTED]	[REDACTED]	Engine off	1982	Subaru	08/23/82	08/23/82	65,000	Underhood. Unknown.	12/15/82	MOVS
14	[REDACTED]	[REDACTED]	Dayton	OH	[REDACTED]	[REDACTED]	[REDACTED]	Engine off	1982	Subaru	08/23/82	08/23/82	55,000	Underhood. Unknown. Passenger side of engine compartment.	08/27/82	MOVS
15	[REDACTED]	[REDACTED]	Orlando	FL	[REDACTED]	[REDACTED]	[REDACTED]	Unknown	1982	Civic	08/23/82	08/23/82	65,000	Underhood. Unknown.	08/23/82	MOVS
16	[REDACTED]	[REDACTED]	Orlando	FL	[REDACTED]	[REDACTED]	[REDACTED]	Unknown	1982	Civic	08/23/82	08/23/82	65,000	Underhood. Unknown.	10/22/82	MOVS
17	[REDACTED]	[REDACTED]	Orlando	FL	[REDACTED]	[REDACTED]	[REDACTED]	Unknown	1982	Civic	08/23/82	08/23/82	65,000	Underhood. Unknown.	08/23/82	MOVS
18	[REDACTED]	[REDACTED]	Orlando	FL	[REDACTED]	[REDACTED]	[REDACTED]	Engine on	1982	Civic	08/23/82	08/23/82	65,000	Underhood. Unknown.	10/27/82	MOVS
19	[REDACTED]	[REDACTED]	Orlando	FL	[REDACTED]	[REDACTED]	[REDACTED]	Engine on	1982	Civic	08/23/82	08/23/82	65,000	Underhood. Unknown.	10/27/82	MOVS
20	[REDACTED]	[REDACTED]	Orlando	FL	[REDACTED]	[REDACTED]	[REDACTED]	Engine on	1982	Civic	08/23/82	08/23/82	65,000	Underhood. Unknown.	08/23/82	MOVS
21	[REDACTED]	[REDACTED]	Orlando	FL	[REDACTED]	[REDACTED]	[REDACTED]	Engine on	1982	Civic	08/23/82	08/23/82	65,000	Underhood. Left hand side.	08/23/82	MOVS
22	[REDACTED]	[REDACTED]	Westville	NC	[REDACTED]	[REDACTED]	[REDACTED]	Engine on	1982	Civic	08/23/82	08/23/82	65,000	Underhood. Starter and ign.	08/23/82	MOVS
23	[REDACTED]	[REDACTED]	Reading Arrow	OK	[REDACTED]	[REDACTED]	[REDACTED]	Unknown	1982	Civic	Unknown	Unknown	120,000	Underhood. Alternator burnt up by vehicle.	08/23/82	MOVS
24	[REDACTED]	[REDACTED]	Orlando	FL	[REDACTED]	[REDACTED]	[REDACTED]	Engine on	1982	Civic	08/23/82	08/23/82	65,000	Underhood. Fuel tank and injector on left side of engine.	10/22/82	MOVS
25	[REDACTED]	[REDACTED]	Westport	MA	[REDACTED]	[REDACTED]	[REDACTED]	Unknown	1980	Subaru	08/23/82	08/23/82	60,000	Underhood. Heating system.	08/23/82	MOVS
26	[REDACTED]	[REDACTED]	Orlando	FL	[REDACTED]	[REDACTED]	[REDACTED]	Engine on	1982	Civic	08/23/82	08/23/82	65,000	Underhood. Alternator burned up.	10/18/82	MOVS
27	[REDACTED]	[REDACTED]	Laurens City	TN	[REDACTED]	[REDACTED]	[REDACTED]	Engine on	1982	Civic	10/23/82	10/23/82	2,100	Underhood. Unknown. Fire department inspecting battery terminal.	10/23/82	MOVS
28	[REDACTED]	[REDACTED]	Capitola	CA	[REDACTED]	[REDACTED]	[REDACTED]	Engine on	1982	Civic	10/23/82	05/23/83	10,000	Underhood. Master Cylinder.	08/23/82	MOVS
29	[REDACTED]	[REDACTED]	Orlando	FL	[REDACTED]	[REDACTED]	[REDACTED]	Engine off	1981	Town Car	10/23/82	05/23/83	75,000	Underhood. Left side of vehicle.	08/23/82	MOVS
30	[REDACTED]	[REDACTED]	Orlando	FL	[REDACTED]	[REDACTED]	[REDACTED]	Unknown	1981	Town Car	08/23/82	10/23/82	60,000	Underhood. Above the battery 25lb jet inflator.	08/23/82	MOVS

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