

**EA02-025**

**FORD 10/27/03**

**APPENDIX N**

**BOOK 36 OF 61**

**PART 2 OF 6**

## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1996; Claim Key = 12560323

## Vehicle Information

Model Year: 1996

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114)  
[92-03]

Warranty Start Date: 06-MAR-1996

Production Date: 14-FEB-1996

VIN: 2FALP71W3TX

## Claim Information

Document Number: 02974851

Repair Date: 10-MAR-1998

Distance: 22708

TIS: 25

## Dealer Information

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 149.1

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 146.69

Total Cost Gross: 354.47

Cust. Concern Code: \* -

Condition Code: \* - [N/A]

Technician Comment: 97B13 PROGRAM

Customer Comment: 97B13 PROGRAM

## Labor Op Code Labor Op Description Labor Op Cost

B13B 149.1

Causal Flag	Full Part Number	Part Description	Part CPSC	Part Quantity	Part Extended Amount
N	F8AZ 9424 BB	INTAKE MANIFOLD	030001	1	141.94
N	E2FZ 19549 AA	ANTI FREEZE	030300	1	4.75

Any comments?

**ANALYTICAL WARRANTY SYSTEM**

**Claim Detail Report**

Notes: All Costs are in US Dollars

Model Year = 1996; Claim Key = 12542026

**Vehicle Information**

Model Year: 1996

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114)  
[92-03]

Warranty Start Date: 06-MAR-1996

Production Date: 14-FEB-1996

VIN: 2FALP71W3TX

**Claim Information**

Document Number: 02974852

Repair Date: 10-MAR-1998

Distance: 22708

TIS: 25

**Dealer Information**

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code:32609

Country: USA Region Code: NA

Phone: (352)537-5371

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 14.91

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 14.91

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: PCM OUT OF RANGE 97T01

Customer Comment: 97T01 PROGRAM

**Labor Op Code Labor Op Description Labor Op Cost**

SSID1B 14.91

Causal Flag	Full Part Number	Part Description	Part CPSC	Part Quantity	Extended Amount
	PREF BASE SUFF				
Y	* RECALEM *	ECC PROCESSOR RECAL - EMISSIONS	031405	0	0

Any comments?

**ANALYTICAL WARRANTY SYSTEM****Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1996; Claim Key = 15137470

**Vehicle Information**

Model Year: 1996

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-03]

Warranty Start Date: 06-MAR-1996

Production Date: 14-FEB-1996

VIN: 2FALP71W3TX

**Claim Information**

Document Number: 03459051

Repair Date: 29-JUN-1998

Distance: 25773

TIS: 29

**Dealer Information**

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 62.4

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 42.13

Total Cost Gross: 104.53

Cust. Concern Code: E29 - "CHECK ENGINE" LIGHT TROUBLE

Condition Code: 41 - STICKS/BINDS/GRABS

Technician Comment: IAC STUCK SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START UP TEST

Customer Comment: CHECK ENGINE LIGHT IS COMING ON

Labor Op Code	Labor Op Description	Labor Op Cost
15650E	SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP TEST	10.4
15650E1	EBC SELF-TEST TEST	10.4
15650E1X1	EXTRA TIME TO REPEAT FINAL QUICK TEST	5.2
12650D3	VALVE ASSEMBLY (IDLE AIR CONTROL) - IAC REPLACE	15.6
15650E2	PIN POINT TEST (SBDS) TEST	15.6
15650E5	DCL DISPLAY TEST	5.2

<u>Causal Flag</u>	<u>Full Part Number</u>	<u>Part Description</u>	<u>Part CPSC</u>	<u>Extended Quantity</u>	<u>Amount</u>
Y	F6AZ 9F715 EB	VALVE-AIR BYPASS	030001	1	42.12

---

Any comments?

**ANALYTICAL WARRANTY SYSTEM**

**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1996; Claim Key = 21170046

**Vehicle Information**

Model Year: 1996

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114)  
[92-03]

Warranty Start Date: 06-MAR-1996

Production Date: 14-FEB-1996

VIN: 2FALP71W3TX

**Claim Information**

Document Number: 06824101

Repair Date: 22-OCT-2001

Distance: 61363

TIS: 69

**Dealer Information**

Dealer Name: GAINESVILLE FORD

Dealer Code: 03943 - \*

Address: 3333 NORTH MAIN STREET

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 195.6

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 209.65

Total Cost Gross: 405.25

Cust. Concern Code: \* -

Condition Code: \* - [N/A]

Technician Comment: PROGRAM 01M02 PRESSURE TESTED COOLING SYS FOUND LEAK FROM CRACK IN MANIFOL REPLACED MANIFOLD AND GASKET

Customer Comment: CUSTOMER STATES INTAKE MANIFOLD IS LEAKING AND CK ENGINE LIGHT IS ON

**Labor Op Code Labor Op Description Labor Op Cost**

01M02B 195.6

Causal Flag	Full Part Number	Part Description	CPSC	Part Quantity	Extended Amount
N	F8AZ 9424 BC	INTAKE MANIFOLD	030001	1	197.18
N	XW7Z 9439 AA	GASKET-INTAKE MANIFO	03XXXX	1	5.53
N	VC 4 A	MOTORCRAFT BATTERY	030307	4	6.94

**OASIS RESULT:**

**2FALP71W3TX**

07/19/2002  
09:09:42

▶ **VEHICLE INFORMATION**

**VEHICLE DESCRIPTION**  
1998 CROWN VICTORIA  
**TRANSMISSION**  
4R70W 4 SPD AUTO

**BODY STYLE**  
4 DR SEDAN POLICE  
**AXLE CODE**  
55

**ENGINE**  
4.6L SOHC (ROME0)

**ENGINE CALIBRATION**  
618R11A

▶ **GENERAL WARRANTY INFORMATION**

**WARRANTY START DATE**  
08/06/1998

**BUILD DATE**  
02/14/1998

**SALE MILEAGE**  
00010

▶ **WARNING MESSAGES**

LESS THAN TWO DEALER APPROVED AWA REPAIR VISITS PAID TO DATE

▶ **FIELD SERVICE ACTIONS**

**01M02** CAUTION: MAY NOT NEED REPAIR; SERVICE ONLY IF CONCERN IS PRESENT.  
PLEASE REFER TO DEALER LETTER FOR PROGRAM COVERAGE  
4.6L SOHC INTAKE MANIFOLD - ADDITIONAL COVERAGE TO 7 YEARS FROM THE WARRANTY  
START DATE REGARDLESS OF MILEAGE

**08E01** MASS AIR FLOW SENSOR REPLACEMENT

▶ **EXTENDED COVERAGES**

NO ESP INFORMATION AVAILABLE

▶ **REPAIR HISTORY**

10/23/2001 DEALER: Gainesville Ford

WARRANTY CLAIM NUMBER: 068241

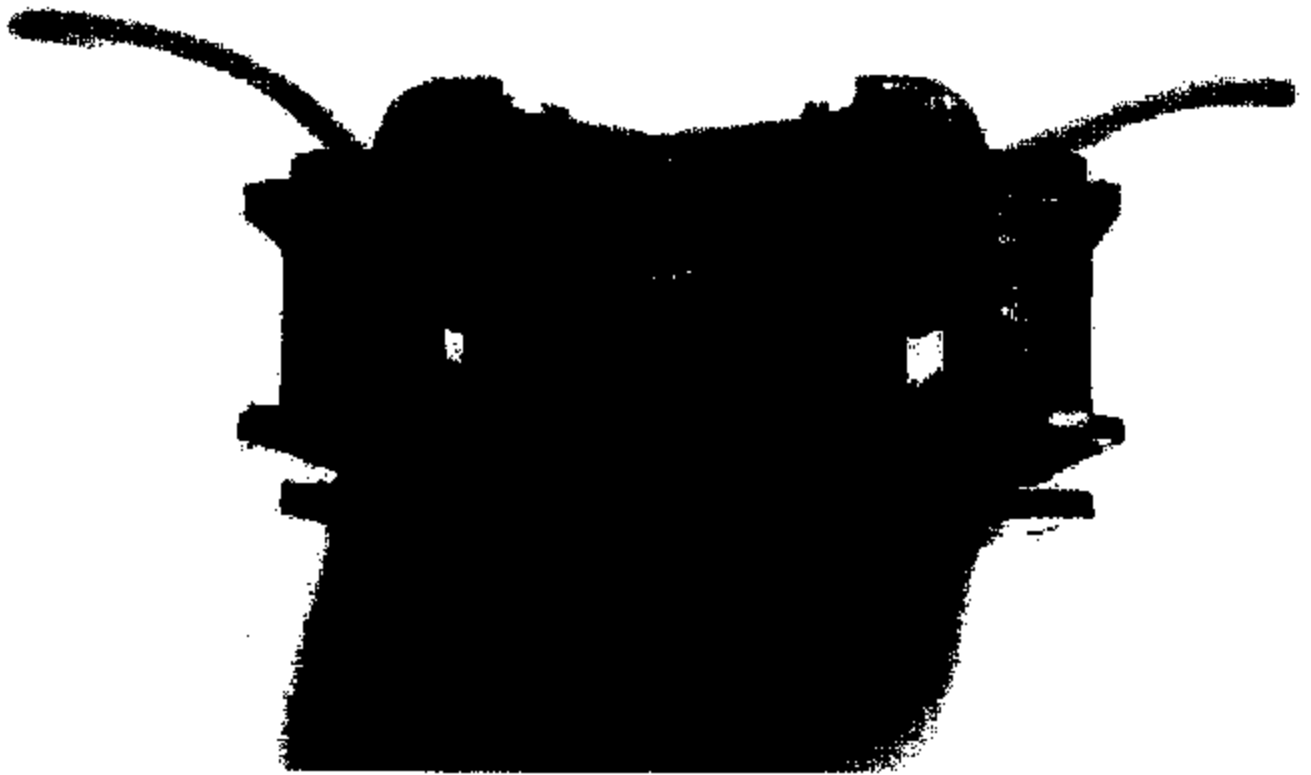
ODOMETER: 061363M

PART NUMBER	PART DESCRIPTION	QUANTITY	LABOR OP	CONDITION CODE	CONDITION DESC
F8AZ 9424BC	INTAKE MANIFOLD	001	01M02B		
XW7Z B438AA	GASKET-INTAKE MANIFD	001			
VC 4A	MOTORCRAFT BATTERY	004			

PROGRAM 01M02 PRESSURE TESTED COOLING SYS FOUND LEAK FROM CRACK IN MANIFOL RE PLACED MANIFOLD AND GASKET

END OF OASIS REPORT FOR 2FALP71W3TX

ESR2-428-9 18145





**ANALYTICAL WARRANTY SYSTEM**

**Vehicle Information Report**

**GENERAL VEHICLE INFORMATION:**

**(Related Claims)**

VIN: 2FALP71W3R2 [REDACTED] **Vehicle Line:** CFF - CROWN VIC (ENGINE 1.4) (92-02) **Eng Serial No.:** \*  
**Model Year:** 1994 **Market District:** CFF - FORD DIVISION DERIVATIVE **Body Style:** \*  
**Vehicle Type:** C **Drive Code:** CFF - 2 WEL. L/H REAR DRIVE **Engine:** CFFV - R-M 4.6L 301C EBY NA CIVI G-HP  
**Inv. Dealer:** 04863 **Body Cab Style:** CFFC - 4 DOOR SEDAN-6 LTJE **Transmission:** CDFE - 4 SPD AUTO TRANS NAAO AODE  
**Vehicle/Version:** C/AE - BASH VERSION - CAR

**BUILD INFORMATION:**

**Region:** NA - 000000000 **Plant:** AW - ST. THOMAS PLANT BUILD  
**Country:** CAN - 000000000 **Frad Date:** 29-APR-1994

**SALE INFORMATION:**

**Region:** NA - 000000000 **Selling Dealer:** 12400 - \*  
**Country:** USA - 000000000 **Selling Div. St/Prov:** FL  
**Super St/Prov:** FL  
**Arrival Date:** 11-MAY-1994 **Res. Chrgt. Lease:** \*  
**Sale Date:** 16-MAY-1994 **Fleet/Retail/Co. Lease:** F  
**Warranty Start Date:** 16-MAY-1994 **Modified Vehicle:** \*  
**Orig. Warranty Date:** 16-MAY-1994 **Recognized Vehicle:** \* **Vehicle Export Reg:** N

**VOC/EOC:**

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----  
 PT1001603307 3 201107017 0288 EA E P01 348 5 C XPL 1 NJ24P200 04207 175 N  
 2FAL3 91X 2 1228 NY A (2009 44

ENR2-025-A 19150

**INSTALLED OPTION INFORMATION:**

Air Conditioning:	CB - MANUAL AIR CONDITIONER	GVW Code:	-
Alternator Amp Rating:	*	GVW Class Code:	L
Audio Disc:	* - [N/A]	Instrumentation:	* - [N/A]
Axis Ratio:	EGABC - 3.27 FINAL DRIVE RATIO	Mirror(Driver Side):	* - [N/A]
Axis Type:	EGLAB - NON-LIMITED SLIP REAR AXLE	Mirror(Passg Side):	* - [N/A]
Battery Amp Rating:	HB	Paint:	PNZGC - PERFORMANCE WHITE CC
Brake Code:	AALAT - FULCRUM EQUIP PACK	Power Windows:	* - [N/A]
Brake Code(Service):	* - [N/A]	Radio:	AD - ELECTRONIC AM/FM STEREO RADIO
Calibration Code:	41BR00A	Sound System:	* - [N/A]
Color(Accent):	* - [N/A]	Steering Column Air:	* - [N/A]
Color(Trim):	0000X -	Tire Brand:	AP - DUNLOP
Delivery Type:	3	Tire Size:	D3GII - P225/70HR15 BSW A/S
Delivery Code:	*	Traction Control:	AB - ANTI-SPIN TRACT BRAKES W/O IVD
Front Rest:	* - [N/A]	Wind Base:	* - [N/A]
Fuel Type:	* - [N/A]		

**TIRE DOT INFORMATION:**

LF:	*	RF:	*
LR:	*	RR:	*
LE:	*	RE:	*
SPACE:	*		

**ESP INFORMATION: EMISSIONS INFORMATION:**

ESP Code:	F	Emission Code:	CB - CB
ESP Coverage(Miles):	875	Emission Cert Type:	F
ESP Coverage(Tons):	868	Emission Decal Suffix:	EKA
ESP Plan Year:	1994	Engine Family:	RPM46V8GARA
ESP Signature Date:	17-MAY-1994		

Any comments?

**ANALYTICAL WARRANTY SYSTEM**

**Standard Claims List For Model Year 1994**

Note: All Costs are in US Dollars

VIN	VEH LINE	MKT DEriv	BODY CAB	VEH SERIES	DRIVE TYPE	PLF CD	TR5 CD	ENG CD	PROD DATE	WARR DATE	SELLING DEALER	SELL CNT	TR5	WCC	CPSC_6	FRESF	BASE	SUFF	CCC	CD	DIST (Miles)
2FALP71W3RX	07B	CP	CPC	CAB	CB	AW	CDK	CVN	29-APR-1994	16-MAY-1994	124200	USA	J	6Y02	011801	*	ENTHE	*	V9*	CS	10
AWS Claims Key:		1632560	Tax Code:	823	Labour Hrs:	0	Labour Cost:	45	Material Cost:	0	Total Cost:	45									
Dir Cd-Sub Cd:		0463-A	Name:	DUVAL FORD		Ph:	904-3876541		St:	FL	City Cd:	USA	Reg Cd:	NA	Repr Date:	02-JUN-1994	Doc:	8075301			
Cust Comments:		FALLOUT ALLOWER TOP SURFACES OF VEHICLE																			
Tech Comments:		FALLOUT SUBJECT TO SPECTRUM FOR FALLOUT REMOVAL																			
2FALP71W3RX	07B	CP	CPC	CAB	CB	AW	CDK	CVN	29-APR-1994	16-MAY-1994	124200	USA	P	*	*	*	*	*	*	*	7917
AWS Claims Key:		7438829	Tax Code:	94889	Labour Hrs:	1.4	Labour Cost:	63	Material Cost:	1.12	Total Cost:	69.07									
Dir Cd-Sub Cd:		0474-A	Name:	PAUL WEST FORD, INC.		Ph:	352-3765371		St:	FL	City Cd:	USA	Reg Cd:	NA	Repr Date:	11-JAN-1995	Doc:	807402651			
Cust Comments:		94889 CAMPAIGN																			
2FALP71W3RX	07B	CP	CPC	CAB	CB	AW	CDK	CVN	29-APR-1994	16-MAY-1994	124200	USA	9	SC05	048001	*	FRONT	*	H26	W6	7917
AWS Claims Key:		7438860	Tax Code:	2	Labour Hrs:	1.5	Labour Cost:	81	Material Cost:	0	Total Cost:	81									
Dir Cd-Sub Cd:		0474-A	Name:	PAUL WEST FORD, INC.		Ph:	352-3765371		St:	FL	City Cd:	USA	Reg Cd:	NA	Repr Date:	11-JAN-1995	Doc:	807402652			
Cust Comments:		CUSTOMER CLAIMS FULLS TO EIGHT WHEELS DRIVING																			
Tech Comments:		OUT OF ALIGNMENT CASTER, CAMBER, TOE-IN - CHECK																			
2FALP71W3RX	07B	CP	CPC	CAB	CB	AW	CDK	CVN	29-APR-1994	16-MAY-1994	124200	USA	18	3004	000615	*	DIAG	*	D21	S2	17652
AWS Claims Key:		11898367	Tax Code:	844	Labour Hrs:	1.3	Labour Cost:	69.79	Material Cost:	0	Total Cost:	69.79									
Dir Cd-Sub Cd:		0474-A	Name:	PAUL WEST FORD, INC.		Ph:	352-3765371		St:	FL	City Cd:	USA	Reg Cd:	NA	Repr Date:	11-OCT-1995	Doc:	808762251			
Cust Comments:		ENGINE STUMBLES AND MISSES ON ACCELERATION																			
Tech Comments:		NO PROBLEM FOUND SERVICE BAY DIAGNOSTIC SYSTEM (SBS) START-UP - DIAGNOSIS																			
2FALP71W3RX	07B	CP	CPC	CAB	CB	AW	CDK	CVN	29-APR-1994	16-MAY-1994	124200	USA	J1	*	*	*	*	*	*	*	19912
AWS Claims Key:		13327167	Tax Code:	94925	Labour Hrs:	2	Labour Cost:	93.06	Material Cost:	0	Total Cost:	97.71									

8002-028-4 15138

Dir Cd-Sub Cd:	04745*	Name:	PAUL WEST FORD, INC.		Ph:	352-3765371	St: FL	City Cd:	USA	Reg Cd:	NA	Regr Dates:	15-JAN-1996	Doc #:	09206651	
Cost Comments:	95525 CAMPAIGN															
2FALP71W3RX	C/FB	CF	CFC	CJAB	C/B	AW	C/DK	C/VN	29-APR-1994	16-MAY-1994	124200	USA	21	7V01 180301 *	12A501 *	D21 28 19912
AWS Chain Key:	13327168	Trx Code:	807	Labour Hrs:	2.5	Labour Cost:	116.53	Material Cost:	0	Total Cost:	116.53					
Dir Cd-Sub Cd:	04743*	Name:	PAUL WEST FORD, INC.		Ph:	352-3765371	St: FL	City Cd:	USA	Reg Cd:	NA	Regr Dates:	15-JAN-1996	Doc #:	09206652	
Cost Comments:	ENGINE MISS WHILE DRIVING															
Tech Comments:	OPEN IN HARNESS AT C-192 SERVICE BAY DIAGNOSTIC SYSTEM (SHDS) START-UP - TEST															
2FALP71W3RX	C/FB	CF	CFC	CJAB	C/B	AW	C/DK	C/VN	29-APR-1994	16-MAY-1994	124200	USA	21	3A08 070100 P5ZZ	7902	ARM P59 08 19912
AWS Chain Key:	13327169	Trx Code:	894	Labour Hrs:	4.9	Labour Cost:	228	Material Cost:	174.16	Total Cost:	476.47					
Dir Cd-Sub Cd:	04743*	Name:	PAUL WEST FORD, INC.		Ph:	352-3765371	St: FL	City Cd:	USA	Reg Cd:	NA	Regr Dates:	15-JAN-1996	Doc #:	09206653	
Cost Comments:	TRANSMISSION CHATTERS GOING INTO OVERDRIVE															
Tech Comments:	CONVERTER CHATTER CONCERN PER TSB 93 23 04 REPLACE CONVERTER															
2FALP71W3RX	C/FB	CF	CFC	CJAB	C/B	AW	C/DK	C/VN	29-APR-1994	16-MAY-1994	124200	USA	27	2A01 030001 P5AZ	94308	A N11 08 22940
AWS Chain Key:	15467145	Trx Code:	807	Labour Hrs:	1.1	Labour Cost:	52.91	Material Cost:	5.22	Total Cost:	60.22					
Dir Cd-Sub Cd:	04743*	Name:	PAUL WEST FORD, INC.		Ph:	352-3765371	St: FL	City Cd:	USA	Reg Cd:	NA	Regr Dates:	09-JUL-1996	Doc #:	00065151	
Cost Comments:	HOWLING NOISE COMING FROM ENGINE AT IDLE AND THEN ENGINE STARTS RUNNING															
Tech Comments:	HOWLING NOISE/NOISY OPERATION SERVICE BAY DIAGNOSTIC SYSTEM (SHDS) START-UP - TEST															
2FALP71W3RX	C/FB	CF	CFC	CJAB	C/B	AW	C/DK	C/VN	29-APR-1994	16-MAY-1994	124200	USA	27	* * * * *	* * *	22940
AWS Chain Key:	15467146	Trx Code:	9086	Labour Hrs:	2.8	Labour Cost:	134.72	Material Cost:	128.97	Total Cost:	315.28					
Dir Cd-Sub Cd:	04743*	Name:	PAUL WEST FORD, INC.		Ph:	352-3765371	St: FL	City Cd:	USA	Reg Cd:	NA	Regr Dates:	09-JUL-1996	Doc #:	00065152	
Cost Comments:	95536 PROGRAM															
2FALP71W3RX	C/FB	CF	CFC	CJAB	C/B	AW	C/DK	C/VN	29-APR-1994	16-MAY-1994	124200	USA	26	7W83 011108 F2VY	5423395	B 007 42 24083
AWS Chain Key:	16296211	Trx Code:	EB3	Labour Hrs:	1.2	Labour Cost:	57.73	Material Cost:	159.12	Total Cost:	280.5					
Dir Cd-Sub Cd:	04743*	Name:	PAUL WEST FORD, INC.		Ph:	352-3765371	St: FL	City Cd:	USA	Reg Cd:	NA	Regr Dates:	29-AUG-1996	Doc #:	00051051	
Cost Comments:	NOISE FRONT WINDOW INOP															
Tech Comments:	BOTH WINDOW MOTORS INOPERATIVE DRIVE ASSEMBLY FRONT DOOR WINDOW REGULATOR ELECTRIC REPLACE															
2FALP71W3RX	C/FB	CF	CFC	CJAB	C/B	AW	C/DK	C/VN	29-APR-1994	16-MAY-1994	124200	USA	40	* * * * *	* * *	31786
AWS Chain Key:	18813216	Trx Code:	9790	Labour Hrs:	5	Labour Cost:	29.82	Material Cost:	8.65	Total Cost:	46.87					

0902-028-0 15100

Claims List Report

Dir Cd-Sub Cd:	04743-A	Name:	PAUL WEST FORD, INC.	Ph:	352-3763371	St:	FL	City Cd:		USA	Reg Cd:	NA	Regr Date:	26-AUG-1997	Doc	6-02097451				
Claim Comments:	97563 CAMPAIGN																			
2FALP71W3RX	CFB	CF	CFC	CAB	CB	AW	CDE	CVN	25-APR-1994	15-MAY-1994	124200	USA	43	7F03 011603	F2VY	17508	A	W03	46	33076
AWS Claim Key:	19221306	Trx Code:	0707D	Labour Hrs:	1	Labour Cost:	39.76	Material Cost:	111.8	Total Cost:	156.28									
Dir Cd-Sub Cd:	04743-A	Name:	PAUL WEST FORD, INC.	Ph:	352-3763371	St:	FL	City Cd:		USA	Reg Cd:	NA	Regr Date:	29-OCT-1997	Doc	8-03408151				
Claim Comments:	WINDSHIELD WIPERS INOP																			
Tech Comments:	SHORTED MOTOR WIPER MOTOR-WINDSHIELD - REPLACE																			
2FALP71W3RX	CFB	CF	CFC	CAB	CB	AW	CDE	CVN	25-APR-1994	15-MAY-1994	124200	USA	56	SG02 040102	F1AZ	3083	A	N5H	30	40634
AWS Claim Key:	21015794	Trx Code:	0707D	Labour Hrs:	2.2	Labour Cost:	114.4	Material Cost:	430.95	Total Cost:	545.35									
Dir Cd-Sub Cd:	04743-A	Name:	PAUL WEST FORD, INC.	Ph:	352-3763371	St:	FL	City Cd:		USA	Reg Cd:	NA	Regr Date:	15-DEC-1998	Doc	8-04241752				
Claim Comments:	SQUEAKS WHEN TURNING																			
Tech Comments:	ARM ASSEMBLY FRONT SUSPENSION UPPER REPLACE																			
2FALP71W3RX	CFB	CF	CFC	CAB	CB	AW	CDE	CVN	25-APR-1994	15-MAY-1994	124200	USA	56	S002 040102	F8VZ	3079	CA	N5H	38	40634
AWS Claim Key:	21014141	Trx Code:	0707D	Labour Hrs:	3.5	Labour Cost:	171.6	Material Cost:	278.85	Total Cost:	452.45									
Dir Cd-Sub Cd:	04743-A	Name:	PAUL WEST FORD, INC.	Ph:	352-3763371	St:	FL	City Cd:		USA	Reg Cd:	NA	Regr Date:	15-DEC-1998	Doc	8-04241751				
Claim Comments:	CRACKING NOISE IN FRONT END OVER BUMPS																			
Tech Comments:	ARM ASSEMBLY FRONT SUSPENSION LOWER REPLACE																			

Any comments?

ENR2-025-A 15188

**ANALYTICAL WARRANTY SYSTEM**

**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 1622560

**Vehicle Information**

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W3RX

**Claim Information**

Document Number: 075301

Repair Date: 02-JUN-1994

Distance: 10

TIS: 1

**Dealer Information**

Dealer Name DUVAL FORD

Dealer Code: 04863 - \*

Address: 1616 CASSAT AVE

City: JACKSONVILLE

State: FL Zip Code:32210

Country: USA Region Code: NA

Phone: (904)654-6541

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 45

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 45

Cust. Concern Code: V9\* -

Condition Code: C8 - INDUSTRIAL/ENVIRONMENTAL FALLOUT

Technician Comment: FALLOUT SUBLET TO SPECTRUM FOR FALLOUT RE MOVAL

Customer Comment: FALLOUT ALLOVER TOP SURFACES OF VEHICLE

**Labor Op Code Labor Op Description Labor Op Cost**

OSL OUTSIDE LABOR 0

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	* ENTRE *	MULTI PNL PAINT REPR	011801	0	0

Any comments?

**ANALYTICAL WARRANTY SYSTEM****Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 7436859

**Vehicle Information**

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W3RX

**Claim Information**

Document Number: 07402651

Repair Date: 11-JAN-1995

Distance: 7917

TIS: 9

**Dealer Information**

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 63

Misc. Expense Amount: 4.5

Part Markup Amount:

Material Cost: 1.12

Total Cost Gross: 69.07

Cust. Concern Code: \* -

Condition Code: \* - [N/A]

Technician Comment:

Customer Comment: 94S89 CAMPAIGN&gt;

**Labor Op Code Labor Op Description Labor Op Cost**

94S89B REPLACE 63

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
N	ESTZ 2248 AR	BOLT RR BRK BACK PLANA	NANA	1	1.12

Any comments?

**ANALYTICAL WARRANTY SYSTEM**

**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 7436860

**Vehicle Information**

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/PB-CROWN VIC (EN53/EN114) [92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W3RX

**Claim Information**

Document Number: 07402652

Repair Date: 11-JAN-1995

Distance: 7917

TIS: 9

**Dealer Information**

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code:32609

Country: USA Region Code: NA

Phone: (352)537-5371

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 81

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 81

Cust. Concern Code: H26 - CONSTANT PULL TO RIGHT

Condition Code: W6 - WHEEL ALIGNMENT OUT OF SPECIFICATION

Technician Comment: OUT OF ALIGNMENT CASTER, CAMBER, TOE-IN - CHECK>

Customer Comment: CUSTOMER CLAIMS PULLS TO RIGHT WHILE DRIVING>

Labor Op Code	Labor Op Description	Labor Op Cost
3001AF	CASTER, CAMBER, TOE-IN CHECK	27
3001A1	CASTER, CAMBER AND TOE-IN CORRECT	31.5
1007BA	WHEEL AND TIRE ASSEMBLIES SWITCH	22.5

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	* FRONT *	FRONT END ALIGNMENT	040001	0	0

Any comments?



## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 11899567

## Vehicle Information

Model Year: 1994

Market Derived: C/P - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/EB-CROWN VIC (EN53/EN114)  
[92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W3R

## Claim Information

Document Number: 08762251

Repair Date: 11-OCT-1995

Distance: 17692

TIS: 18

## Dealer Information

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 69.79

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 69.79

Cust. Concern Code: D21 - ENGINE STALLS

Condition Code: 82 - FREIGHT/POSTAGE/MAINTENANCE

Technician Comment: NO PROBLEM FOUND SERVICE BAY DIAGNOSTIC SYSTEM (SBDS)  
START-UP - DIAGNOSIS

Customer Comment: ENGINE STUMBLES AND MISSES ON ACCELERATION

Labor Op Code	Labor Op Description	Labor Op Cost
15650E	SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP TEST	4.65
15650E1	EBC SELF-TEST TEST	18.61
15650E5	DCL DISPLAY TEST	13.96
15650E30	DCL RECORDER / MONITOR TEST	32.57

<u>Causal</u>	<u>Full</u>	<u>Part</u>	<u>Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>	
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	*	DIAG	*	DIAGNOSIS	000615	0	0

---

Any comments?

**ANALYTICAL WARRANTY SYSTEM****Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 13327167

**Vehicle Information**

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W3RX

**Claim Information**

Document Number: 09206651

Repair Date: 18-JAN-1996

Distance: 19912

TIS: 21

**Dealer Information**

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 93.06

Misc. Expense Amount: 4.65

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 97.71

Cust. Concern Code: \* -

Condition Code: \* - [N/A]

Technician Comment:

Customer Comment: 95S25 CAMPAIGN

**Labor Op Code Labor Op Description Labor Op Cost**

95S25C REPLACE 93.06

**Causal Full Part Number Part Part Extended**

Flag PREF BASE SUFF Description CPSC Quantity Amount

Any comments?

## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 13327168

## Vehicle Information

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W3RX

## Claim Information

Document Number: 09206652

Repair Date: 18-JAN-1996

Distance: 19912

TIS: 21

## Dealer Information

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 116.33

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 116.33

Cust. Concern Code: D21 - ENGINE STALLS

Condition Code: 28 - OPEN CIRCUIT

Technician Comment: OPEN IN HARNESS AT C-192 SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP - TEST

Customer Comment: ENGINE MISS WHILE DRIVING

Labor Op Code	Labor Op Description	Labor Op Cost
15650E	SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP TEST	4.65
15650E1	BEC SELF-TEST TEST	18.61
15650H1X1	EXTRA TIME TO REPEAT FINAL QUICK TEST	4.65
15650E5	DCL DISPLAY TEST	13.96
15650E18	IDLE DATA DISPLAY TEST	13.96
15650E20	FUEL PRESSURE & LEAKDOWN TEST	13.96

15650E24	RELATIVE INJECTOR FLOW TEST	13.96
14200A	WIRING ASSEMBLY REPAIR	23.27
14200A1	WIRING REPAIR - PIN POINT TEST TEST	9.31

Causal	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	*	12A581	*	WIRING ASSY BEC SENS 180101	0	0	

Any comments?

## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 13327169

## Vehicle Information

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W3RX

## Claim Information

Document Number: 09206653

Repair Date: 18-JAN-1996

Distance: 19912

TIS: 21

## Dealer Information

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 228

Misc. Expense Amount: 4.65

Part Markup Amount:

Material Cost: 174.16

Total Cost Gross: 476.47

Cust. Concern Code: P59 - OTHER AUTOMATIC TRANSMISSION TROUBLES

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: CONVERTER CHATTER CONCERN PER TSB 95 23 04 REPLACE CONVERTER

Customer Comment: TRANSMISSION CHATTERS GOING INTO OVERDRIVE

## Labor Op Code Labor Op Description Labor Op Cost

952304I REPLACE 228

Canal	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	F5ZZ 7902 ARM	CONVERTER ASY	070100	1	149.33
N	F2VY 7A098 A	SCREEN ASY - OIL PAN	070100	1	6.95
N	XT 2	QDX MOTORCRAFT BATTERY	190101	12	17.88

**ANALYTICAL WARRANTY SYSTEM****Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 15467145

**Vehicle Information**

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W3RX

**Claim Information**

Document Number: 00065351

Repair Date: 09-JUL-1996

Distance: 22940

TIS: 27

**Dealer Information**

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 52.91

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 5.22

Total Cost Gross: 60.22

Cust. Concern Code: N11 - UNUSUAL ENGINE NOISE AT IDLE

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: HOWLING NOISE; NOISEY OPERATION SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP - TEST

Customer Comment: HOWLING NOISE COMING FROM ENGINE AT IDLE AND THEN ENGINE STARTS RUNNING

Labor Op Code	Labor Op Description	Labor Op Cost
15650E	SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP TEST	4.81
15650E1	EEC SELF-TEST TEST	19.24
15650E1X1	EXTRA TIME TO REPEAT FINAL QUICK TEST	4.81
15650E5	DCL DISPLAY TEST	14.43
942204B	REPLACE	9.62

<u>Causal Flag</u>	<u>Full Part Number</u>	<u>Part Description</u>	<u>Part CPSC</u>	<u>Extended Quantity</u>	<u>Amount</u>
Y	F5AZ 9H308 A	TUBE ASSY AIR VALVE	030001	1	5.22

---

Any comments?



## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 15467146

## Vehicle Information

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W3RX

## Dealer Information

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

## Claim Information

Document Number: 00065352

Repair Date: 09-JUL-1996

Distance: 22940

TIS: 27

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 134.72

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 128.97

Total Cost Gross: 315.28

Cust. Concern Code: \* -

Condition Code: \* - [N/A]

Technician Comment:

Customer Comment: 95B86 PROGRAM

## Labor Op Code Labor Op Description Labor Op Cost

Labor Op Code	Labor Op Description	Labor Op Cost
B86A	REPLACE	9.62
B86C	REPLACE	33.68
B86E	REPLACE	28.87
B86F	REPLACE	33.68
B86G	REPLACE	28.87

Causal Flag	Full Part Number	Part Description	CPSC	Part Quantity	Extended Amount
N	F4PZ 6A642 AA	COOLER CRANKCASE OI	NANANA	1	121.43
N	E2FZ 19549 AA	ANTI FREEZE	NANANA	1	6
N	F1AZ 19A503 A	CHEANER-CHEMICAL	NANANA	1	1.54

---

Any comments?

## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 16096915

## Vehicle Information

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114)  
[92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W3RX

## Claim Information

Document Number: 00351051

Repair Date: 29-AUG-1996

Distance: 24083

TIS: 28

## Dealer Information

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 57.73

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 159.12

Total Cost Gross: 280.5

Cust. Concern Code: G07 - WINDOW OPENING, CLOSING TROUBLES-POWER

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: BOTH WINDOW MOTORS INOPERATIVE DRIVE ASSEMBLY FRONT  
DOOR WINDOW REGULATOR ELECTRIC REPLACE

Customer Comment: RIGHT FRONT WINDOW INOP

Labor Op Code	Labor Op Description	Labor Op Cost
23394AT	DRIVE ASSEMBLY - FRONT DOOR WINDOW REGULATOR ELEC REPLACE	57.73

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	F2VY 5423395 B	DRIVE ASY-PWR LIFT W 011108	1		79.56
N	F2VY 5423394 B	DRIVE ASY-PWR LIFT W 011108	1		79.56

## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 18913216

## Vehicle Information

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114)  
[92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W3RX

## Claim Information

Document Number: 02097451

Repair Date: 26-AUG-1997

Distance: 31786

TIS: 40

## Dealer Information

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 29.82

Misc. Expense Amount: 4.97

Part Markup Amount:

Material Cost: 8.63

Total Cost Gross: 46.87

Cust. Concern Code: \* -

Condition Code: \* - [N/A]

Technician Comment:

Customer Comment: 97S63 CAMPAIGN

## Labor Op Code Labor Op Description Labor Op Cost

97S63C 29.82

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
N	F6AZ 16K689 AA	STRIKER HOOD LATCH	010205	1	8.63

Any comments?

**ANALYTICAL WARRANTY SYSTEM**

**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 19221306

**Vehicle Information**

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114)  
[92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W3RX

**Claim Information**

Document Number: 02408151

Repair Date: 29-OCT-1997

Distance: 33076

TIS: 43

**Dealer Information**

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code:32609

Country: USA Region Code: NA

Phone: (352)537-5371

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 39.76

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 111.8

Total Cost Gross: 196.28

Cust. Concern Code: W05 - FRONT WIPERS TROUBLES

Condition Code: 46 - BURNED OUT

Technician Comment: SHORTED MOTOR WIPER MOTOR-WINDSHIELD - REPLACE

Customer Comment: WINDSHIELD WIPERS INOP

Labor Op Code	Labor Op Description	Labor Op Cost
17508A	WIPER MOTOR-WINDSHIELD REPLACE	39.76

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	P2VY 17508 A	WINDSHIELD WIPER MOT	011605	1	111.8

Any comments?

## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 21075794

## Vehicle Information

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114)  
[92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W3RX

## Claim Information

Document Number: 04241752

Repair Date: 15-DEC-1998

Distance: 40634

TIS: 56

## Dealer Information

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 114.4

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 430.95

Total Cost Gross: 545.35

Cust. Concern Code: N58 - STEERING NOISY

Condition Code: 30 - CHAFED, EXCESSIVE WEAR, FRA YED

Technician Comment: ARM ASSEMBLY FRONT SUSPENSION UPPER REPLACE

Customer Comment: SQUEAKS WHEN TURNING

Labor Op Code	Labor Op Description	Labor Op Cost
3082AT	ARM ASSEMBLY - FRONT SUSPENSION UPPER REPLACE	114.4

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	F2AZ 3083 A	ARM ASY-FRONT SUSP U	040102	1	233.92
N	F2AZ 3082 A	ARM ASY-FRONT SUSP U	040102	1	197.02

Any comments?

## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 21074145

## Vehicle Information

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114)  
[92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W3RX

## Claim Information

Document Number: 04241751

Repair Date: 15-DEC-1998

Distance: 40634

TIS: 56

## Dealer Information

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 171.6

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 278.85

Total Cost Gross: 450.45

Cust. Concern Code: N58 - STEERING NOISY

Condition Code: 30 - CHAFED, EXCESSIVE WEAR, FRAYED

Technician Comment: ARM ASSEMBLY FRONT SUSPENSION LOWER REPLACE

Customer Comment: CREAKING NOISE IN FRONT END OVER BUMPS

Labor Op Code	Labor Op Description	Labor Op Cost
3078AT	ARM ASSEMBLY - FRONT SUSPENSION LOWER REPLACE	171.6

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	F8VZ 3079 CA	ARM ASY-FRONT SUSP L 040102	1	1	139.42
N	F8VZ 3078 CA	ARM ASY-FRONT SUSP L 040102	1	1	139.42

Any comments?

2 F71W3RX160320

Page 1 of 1

**OASIS RESULT:**

**2FALP71W3RX** [REDACTED]

02/04/2002  
12:02:15

▶ **VEHICLE INFORMATION**

**VEHICLE DESCRIPTION**  
1994 CROWN VICTORIA  
**TRANSMISSION**  
4 SPD OD ACDE

**BODY STYLE**  
4 DR SEDAN POLICE  
**AXLE CODE**  
X5

**ENGINE**  
4.6L SOHC (ROMEO)

**ENGINE CALIBRATION**  
4181R00A

▶ **GENERAL WARRANTY INFORMATION**

**WARRANTY START DATE**  
05/16/1994

**BUILD DATE**  
04/29/1994

**START ODOM**  
00004

▶ **WARNING MESSAGES**

LESS THAN TWO DEALER APPROVED AWA REPAIR VISITS PAID TO DATE

▶ **FIELD SERVICE ACTIONS**

NO CAMPAIGN MESSAGE(S) FOUND

▶ **EXTENDED COVERAGES**

0707 - EXPIRED  
STANDARD DEDUCTIBLE: 0 USD  
OWNER NAME: . CITY OF GAINESVILLE  
OPTIONS:  
EXPIRATION DATE: 05/16/1999  
DISTANCE: 75,000  
RENTAL: 25 UP TO 5 DAYS  
TOWING: 45 USD  
CONTRACT SOLD BY: USA 04863

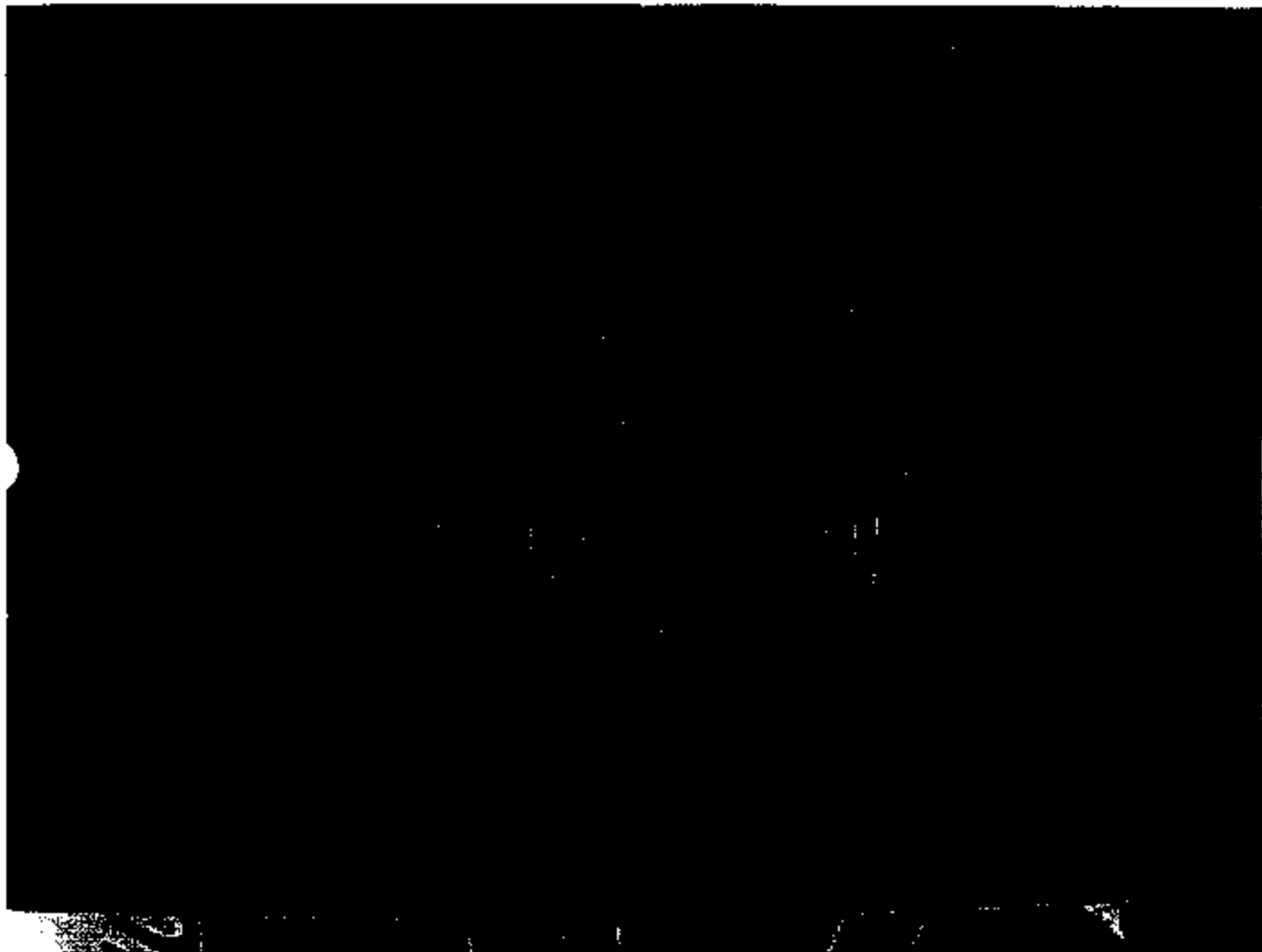
▶ **REPAIR HISTORY**

NO REPAIR HISTORY ON VEHICLE

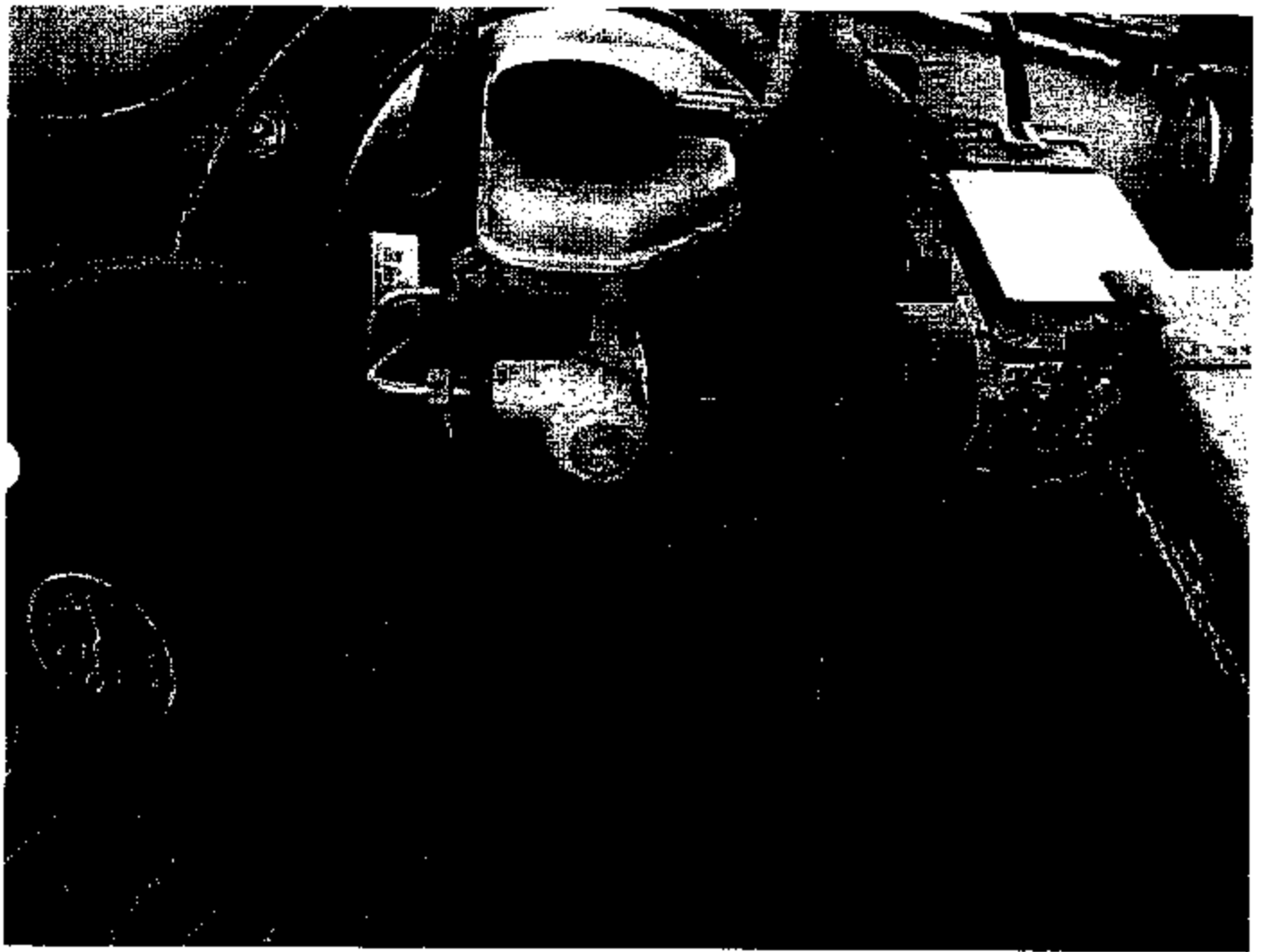
END OF OASIS REPORT FOR 2FALP71W3RX [REDACTED]

EP02-025-A 10/179





mvc-2f.jpg



MFC-4.

ER82-028-A 15101

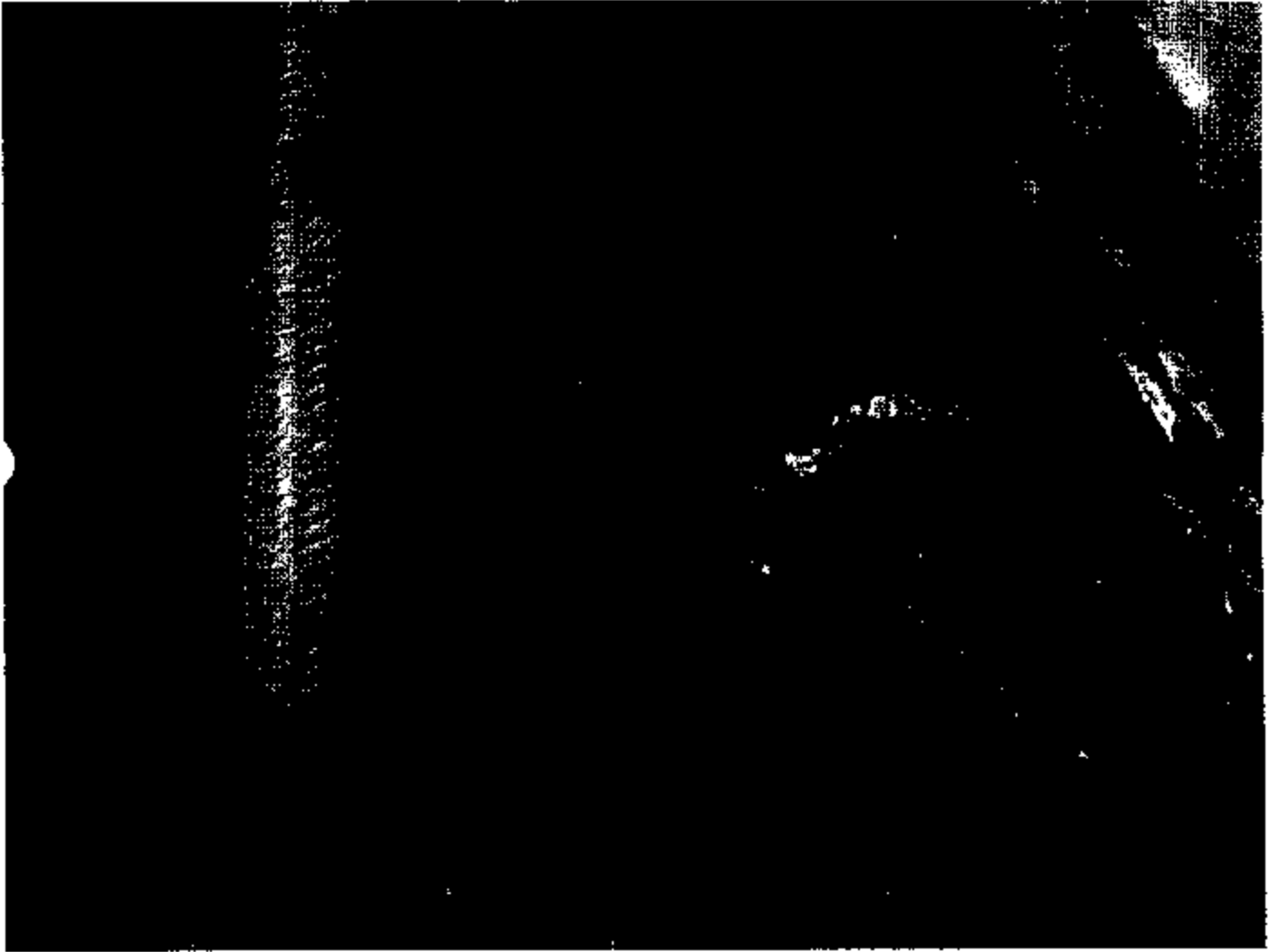


MVC-3F.JPG

ER02-025-A 15102

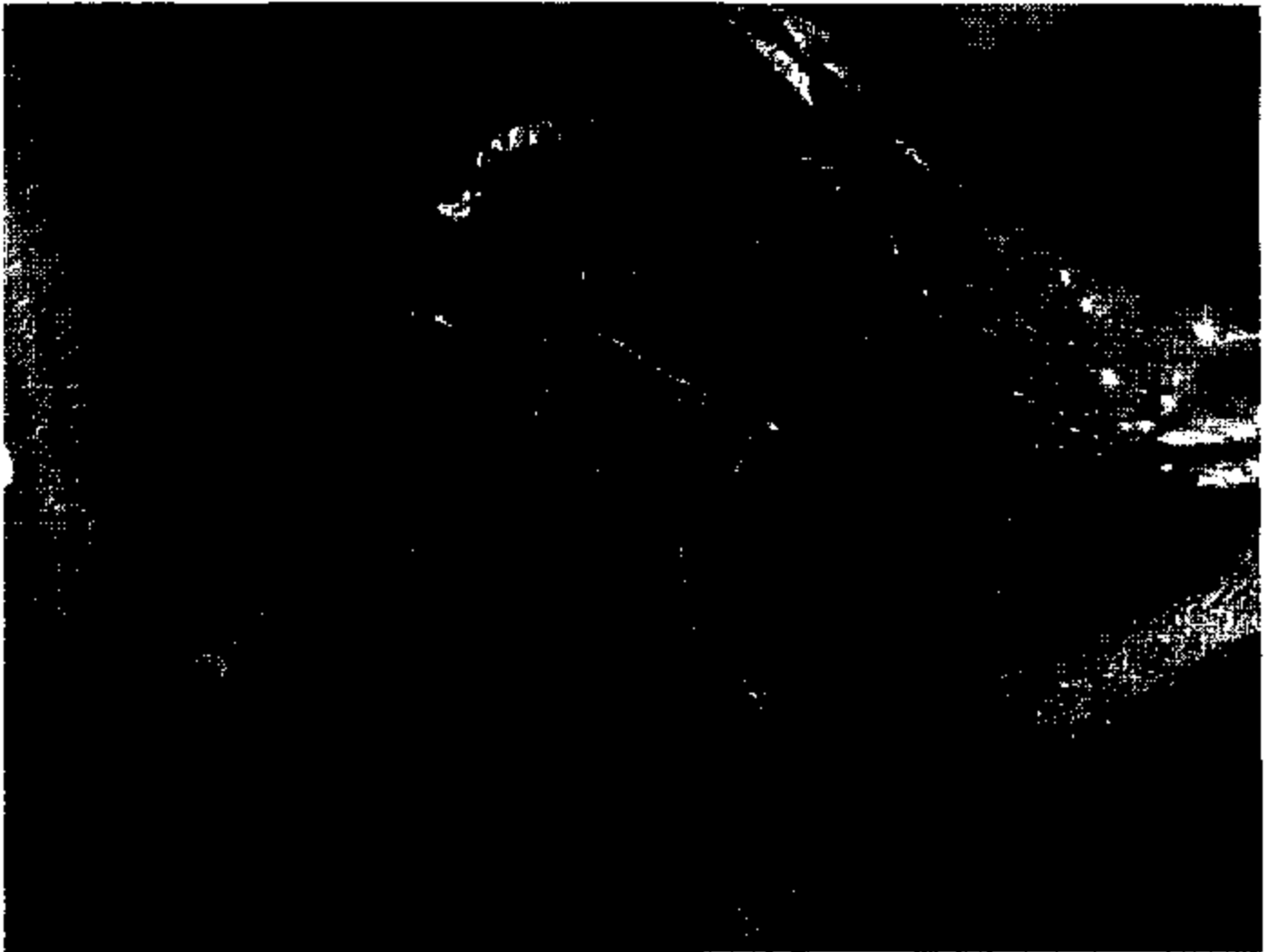


muc-5f.



MNC-6F.

BR02-025-A 15184



MVC-7F.

ERG2-825-A 15105

**ANALYTICAL WARRANTY SYSTEM**

**Vehicle Information Report**

**GENERAL VEHICLE INFORMATION:**

**(Related Claims)**

VIN: 2FALP71W4RX Vehicle Line: CFS - CROWN VIC (BREMEN) M) (92-02) Eng Serial No: \*  
 Model Year: 1994 Market Design: CF - FORD DIVISION DERIVATIVE Body Style: \*  
 Veh Type: C Drive Code: CB - 2 WHL LH REAR DRIVE Engine: CVT - R-M 4.6L SOHC EFI NA CIVI G-ND  
 Inv. Dealer: 04863 Body Chk Style: CFC - 4 DOOR SEDAN-6 LITE Transmission: COK - 4 SPD AUTO TRANS NAAD AODE  
 Version/Option: CIAB - BASE VERSION - CAR

**BUILD INFORMATION:**

Region: NA - 999999999 Plant: AW - ST. THOMAS PLANT BUILD  
 Country: CAN - 999999999 Prod Date: 29-APR-1994

**SALE INFORMATION:**

Region: NA - 999999999 Selling Dealer: 13430 - \*  
 Country: USA - 999999999 Selling Dir: SOFProv: FL  
 Buyer St/Prov: FL  
 Arrival Date: 11-MAY-1994 Red Carpet Lease: \*  
 Sale Date: 16-MAY-1994 Fleet/Status/Ch. Leases: F  
 Warranty Start Date: 16-MAY-1994 Modified Vehicle: \*  
 Orig Warranty Date: 16-MAY-1994 Recaptured Vehicle: \* Vehicle Export Flag: N

**VOC/EOC:**

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----
PTL02183267 3 841107223 0382 EA B PLS 348 B C XPL 1 03847306 04202 XPS N
2FAL4 01M 2 122P MP A 0400 44

0002-029-A 15167

**INSTALLED OPTION INFORMATION:**

Air Conditioning:	C/B - MANUAL AIR CONDITIONER	GVW Code:	-
Alternator Amp Rating:	*	GVW Class Code:	L
Audio Deck:	* - [N/A]	Entertainment:	* - [N/A]
Axis Ratio:	BGABC - 5.21 FINAL DRIVE RATIO	Mirror(Driver Side):	* - [N/A]
Axis Type:	BCLAB - NON-LIMITED SLIP REAR AXLE	Mirror(Passg Side):	* - [N/A]
Battery Amp Rating:	H8	Paint:	PN20C - PERFORMANCE WHITE C/C
Brake Code:	AALAT - POLICE EQUIP PACK	Power Antenna:	* - [N/A]
Brake Code(Servico):	* - [N/A]	Radio:	AD - ELECTRONIC AM/FM STEREO RADIO
Calibration Code:	41HED0A	Sound System:	* - [N/A]
Color(Account):	* - [N/A]	Stump Transfer Axle:	* - [N/A]
Color(Trim):	008XK-	Tire Brand:	AF - DUNLOP
Delivery Type:	3	Tire Size:	D80TI - P225/70HR15 BSW A/S
Driveshaft Code:	*	Traction Control:	AR - ANTI-SPIN TRACT BRAKES W/O IVD
Front Seat:	* - [N/A]	Wheel Base:	* - [N/A]
Fuel Type:	* - [N/A]		

**TIRE DOT INFORMATION:**

LF:	*	RF:	*
LR:	*	RR:	*
LL:	*	RL:	*
SPACE:	*		

**ESP INFORMATION: EMISSIONS INFORMATION:**

ESP Code:	F	Emission Code:	C/B - C/B
ESP Coverage(Miles):	075	Emission Cert Type:	F
ESP Coverage(Trucks):	060	Emission Decal Suffix:	KLA
ESP Plan Year:	1994	Engine Family:	BPM45VEGABA
ESP Signature Date:	17-MAY-1994		

Any comments?



**ANALYTICAL WARRANTY SYSTEM**

**Standard Claims List For Model Year 1994**

Note: All Costs are in US Dollars

VIN	VEH LINE	MKT DERIV	BODY CAB	VEH SERIES	DRIVE TYPE	PLT CD	TRX CD	ENG CD	PROD DATE	WARR DATE	SELLING DEALER	SELL CNT	TIS	WCC CP9C.6	PREP	BASE	SUFF	CCC	CD	DIST (Miles)	
2FALP71W4RX	0743	CF	CFC	C1AB	C1B	AW	C/DK	C/VN	29-APR-1994	16-MAY-1994	124200	USA	5	5Y94	MANANA *	CAMPON *	A99	02	2729		
AWS Chain Key:		5210662	Trx Code:	94889	Labr Hrs:	1.5	Labr Cost:	67.3	Matrcl Cost:	1.57	Total Cost:	69.07									
Dr. C4-Sub C4:		04743*	Name:	PAUL WEST FORD, INC.		Ph:	352-3765371	St:	FL	City C4:	USA	Reg C4:	NA	Expr Date:	13-SEP-1994	Doc:	8-0682325				
2FALP71W4RX	0743	CF	CFC	C1AB	C1B	AW	C/DK	C/VN	29-APR-1994	16-MAY-1994	124200	USA	25	7W93	011108	F2VY	342394	B	G07	28	13485
AWS Chain Key:		15827024	Trx Code:	883	Labr Hrs:	.7	Labr Cost:	32.57	Matrcl Cost:	79.56	Total Cost:	143.95									
Dr. C4-Sub C4:		04743*	Name:	PAUL WEST FORD, INC.		Ph:	352-3765371	St:	FL	City C4:	USA	Reg C4:	NA	Expr Date:	30-MAY-1996	Doc:	#05848052				
Cmt Comments:		DRIVERS WINDOW INOP																			
Tech Comments:		OPEN CIRCUIT IN MOTOR DRIVE ASSEMBLY - FRONT DOOR WINDOW REGULATOR ELECTRIC - REPLACE																			
2FALP71W4RX	0743	CF	CFC	C1AB	C1B	AW	C/DK	C/VN	29-APR-1994	16-MAY-1994	124200	USA	25	*	*	*	*	*	*	*	13485
AWS Chain Key:		15827023	Trx Code:	95325	Labr Hrs:	2	Labr Cost:	93.86	Matrcl Cost:	0	Total Cost:	97.71									
Dr. C4-Sub C4:		04743*	Name:	PAUL WEST FORD, INC.		Ph:	352-3765371	St:	FL	City C4:	USA	Reg C4:	NA	Expr Date:	30-MAY-1996	Doc:	#-05848051				
Cmt Comments:		55325 CAMPAIGN																			
2FALP71W4RX	0743	CF	CFC	C1AB	C1B	AW	C/DK	C/VN	29-APR-1994	16-MAY-1994	124200	USA	40	*	*	*	*	*	*	*	26281
AWS Chain Key:		1862656	Trx Code:	97963	Labr Hrs:	.6	Labr Cost:	29.82	Matrcl Cost:	2.83	Total Cost:	45.87									
Dr. C4-Sub C4:		04743*	Name:	PAUL WEST FORD, INC.		Ph:	352-3765371	St:	FL	City C4:	USA	Reg C4:	NA	Expr Date:	01-AUG-1997	Doc:	#02078921				
Cmt Comments:		97963 CAMPAIGN																			
2FALP71W4RX	0743	CF	CFC	C1AB	C1B	AW	C/DK	C/VN	29-APR-1994	16-MAY-1994	124200	USA	44	2804	850704	R6PZ	12259	JD	D41	42	28641
AWS Chain Key:		19330254	Trx Code:	807	Labr Hrs:	2.1	Labr Cost:	104.37	Matrcl Cost:	44.97	Total Cost:	167.33									
Dr. C4-Sub C4:		04743*	Name:	PAUL WEST FORD, INC.		Ph:	352-3765371	St:	FL	City C4:	USA	Reg C4:	NA	Expr Date:	09-DEC-1997	Doc:	#-02597251				
Cmt Comments:		ENGINE MISS ON ACCELERATION																			
Tech Comments:		FAIRTY PLUG WIRES LEAKING BOOTS SERVICE BAY DIAGNOSTIC SYSTEM (SBD) START-UP - TEST																			

E992-025-A 15188

**ANALYTICAL WARRANTY SYSTEM**

**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 5710662

**Vehicle Information**

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W4RX [REDACTED]

**Claim Information**

Document Number: 068335

Repair Date: 13-SEP-1994

Distance: 2729

TIS: 5

**Dealer Information**

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 67.5

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 1.57

Total Cost Gross: 69.07

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: 02 - BENT/BUCKLED/KINKED

Technician Comment:

Customer Comment:

**Labor Op Code Labor Op Description Labor Op Cost**

94S89B REPLACE 0

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
N	E5TZ 2248 AR	BOLT RR BRK BACK PLA NANANA		1	1.57

Any comments?

**ANALYTICAL WARRANTY SYSTEM**

**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 15027024

**Vehicle Information**

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114)  
[92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W4R2

**Claim Information**

Document Number: 09848052

Repair Date: 30-MAY-1996

Distance: 13485

TIS: 25

**Dealer Information**

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 32.57

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 79.56

Total Cost Gross: 143.95

Cust. Concern Code: G07 - WINDOW OPENING, CLOSING TROUBLES-POWER

Condition Code: 28 - OPEN CIRCUIT

Technician Comment: OPEN CIRCUIT IN MOTOR DRIVE ASSEMBLY - FRONT DOOR  
WINDOW REGULATOR ELECTRIC - REPLACE

Customer Comment: DRIVERS WINDOW INOP

Labor Op Code	Labor Op Description	Labor Op Cost
23394A	DRIVE ASSEMBLY - FRONT DOOR WINDOW REGULATOR ELBC REPLACE	32.57

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	F2VY 5423394 B	DRIVE ASY-PWR LIFT W	011108	1	79.56

Any comments?

## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 15027023

## Vehicle Information

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114)  
[92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W4RX

## Claim Information

Document Number: 09848051

Repair Date: 30-MAY-1996

Distance: 13485

TIS: 25

## Dealer Information

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 93.06

Misc. Expense Amount: 4.65

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 97.71

Cust. Concern Code: \* -

Condition Code: \* - [N/A]

Technician Comment:

Customer Comment: 95S25 CAMPAIGN

## Labor Op Code Labor Op Description Labor Op Cost

95S25C REPLACE 93.06

## Causal Full Part Number Part Part Extended

Flag PREF BASE SUFF Description CPSC Quantity Amount

Any comments?

## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 18879656

## Vehicle Information

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114)  
[92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W4RX

## Claim Information

Document Number: 02078951

Repair Date: 21-AUG-1997

Distance: 26281

TIS: 40

## Dealer Information

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 29.82

Misc. Expense Amount: 4.97

Part Markup Amount:

Material Cost: 8.63

Total Cost Gross: 46.87

Cust. Concern Code: \* -

Condition Code: \* - [N/A]

Technician Comment:

Customer Comment: 97S63 CAMPAIGN

## Labor Op Code Labor Op Description Labor Op Cost

97S63C 29.82

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
N	F6AZ 16K689 AA	STRIKER HOOD LATCH	010205	1	8.63

Any comments?

**ANALYTICAL WARRANTY SYSTEM****Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 19339754

**Vehicle Information**

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Ch Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114)  
[92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W4RX

**Claim Information**

Document Number: 02597251

Repair Date: 09-DEC-1997

Distance: 28641

TIS: 44

**Dealer Information**

Dealer Name: PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 104.37

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 44.97

Total Cost Gross: 167.33

Cust. Concern Code: D41 - ENGINE HESITATES/SURGES AT STEADY SPEED

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: FAULTY PLUG WIRES LEAKING BOOTS SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP - TEST

Customer Comment: ENGINE MISS ON ACCELERATION

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
15650E	SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP TEST	4.97
15650E1	EEC SELF-TEST TEST	19.88
15650E1X1	EXTRA TIME TO REPEAT FINAL QUICK TEST	4.97
15650E5	DCL DISPLAY TEST	14.91
15650E10	POWER BALANCE / SPARK DURATION TEST	14.91
15650E20	FUEL PRESSURE & LEAKDOWN TEST	14.91

15650E24	RELATIVE INJECTOR FLOW TEST	14.91
12650D65	WIRE(S) - SPARK PLUG HIGH TENSION REMOVE AND INSTALL OR REPLACE	14.91

---

Causal Flag	Full Part Number	Part Description	Part CPSC	Quantity	Extended Amount
Y	F6PZ 12259 JD	WIRE SET-SPARK PLUGS	030704	1	44.97

---

Any comments?

**OASIS RESULT:**

**2FALP71W4RX** [REDACTED]

02/04/2002  
15:01:28

▶ **VEHICLE INFORMATION**

**VEHICLE DESCRIPTION**  
1994 CROWN VICTORIA  
**TRANSMISSION**  
4 SPD OD ACDE

**BODY STYLE**  
4 DR SEDAN POLICE  
**AXLE CODE**  
X5

**ENGINE**  
4.6L SOHC (ROMEO)

**ENGINE CALIBRATION**  
418R00A

▶ **GENERAL WARRANTY INFORMATION**

**WARRANTY START DATE**  
05/18/1994

**BUILD DATE**  
04/29/1994

**START ODOM**  
00003

▶ **WARNING MESSAGES**

**LESS THAN TWO DEALER APPROVED AWA REPAIR VISITS PAID TO DATE**

▶ **FIELD SERVICE ACTIONS**

**NO CAMPAIGN MESSAGE(S) FOUND**

▶ **EXTENDED COVERAGES**

**0707 - EXPIRED**  
**STANDARD DEDUCTIBLE: 0 USD**  
**OWNER NAME: . CITY OF GAINESVILLE**  
**OPTIONS:**  
**EXPIRATION DATE: 05/18/1999**  
**DISTANCE: 75,000**  
**RENTAL: 25 UP TO 5 DAYS**  
**TOWING: 45 USD**  
**CONTRACT SOLD BY: USA 04663**

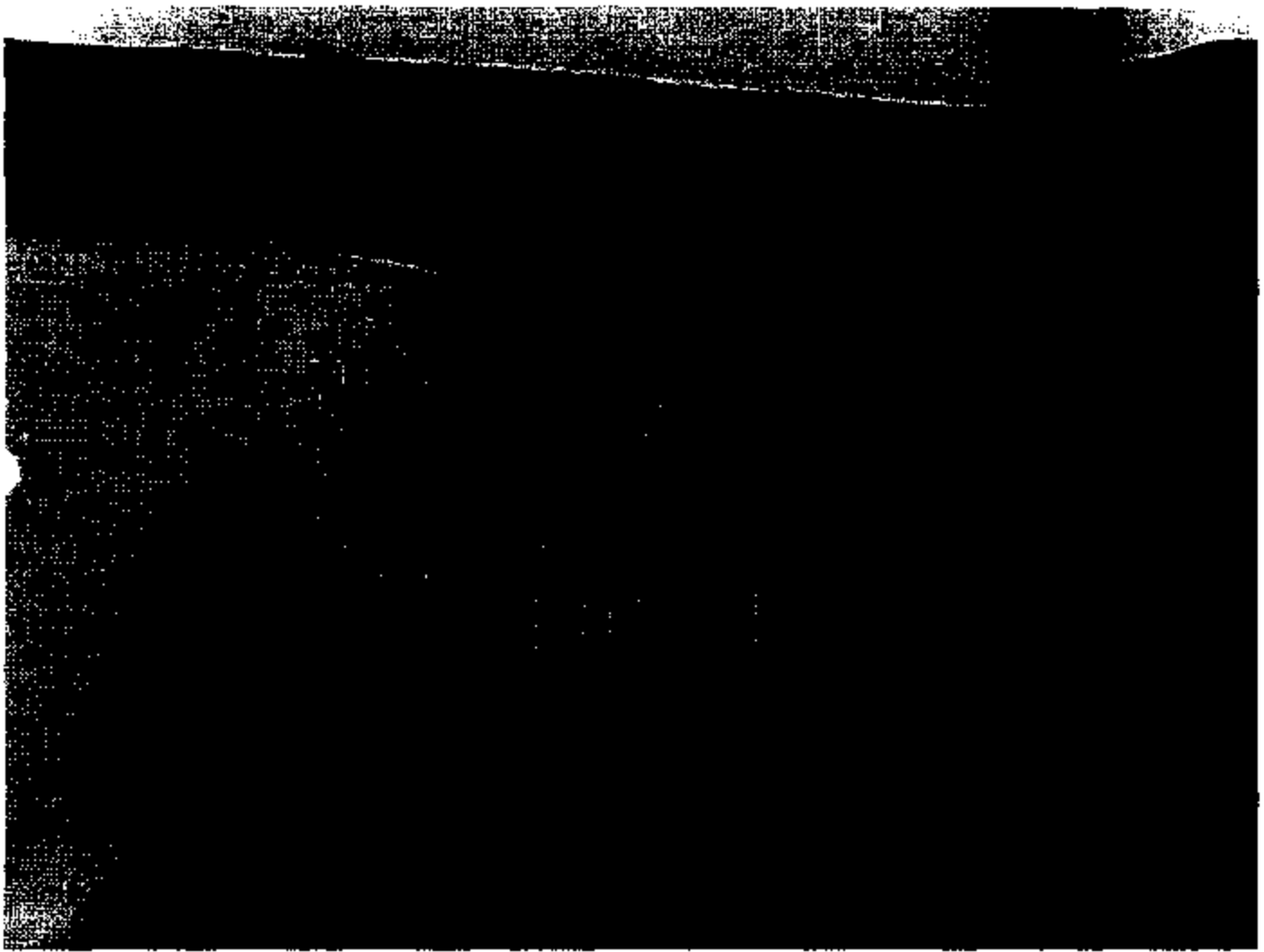
▶ **REPAIR HISTORY**

**NO REPAIR HISTORY ON VEHICLE**

**END OF OASIS REPORT FOR 2FALP71W4RX** [REDACTED]

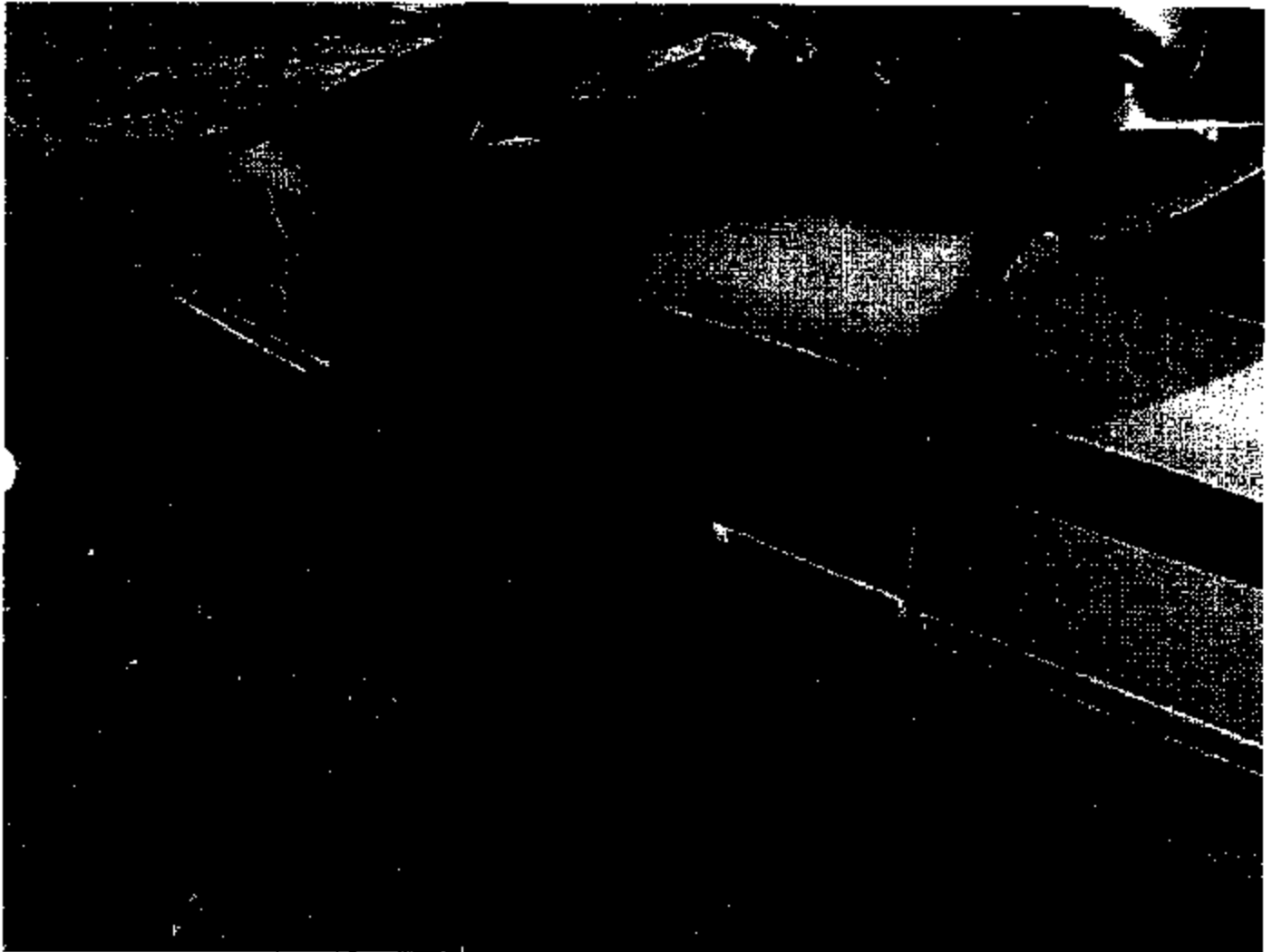
ENR2-625-A 15198





1897 VINPLATE

1882-825-A 18197



61897. J76

ER02-025-A 15188

G 1897-4





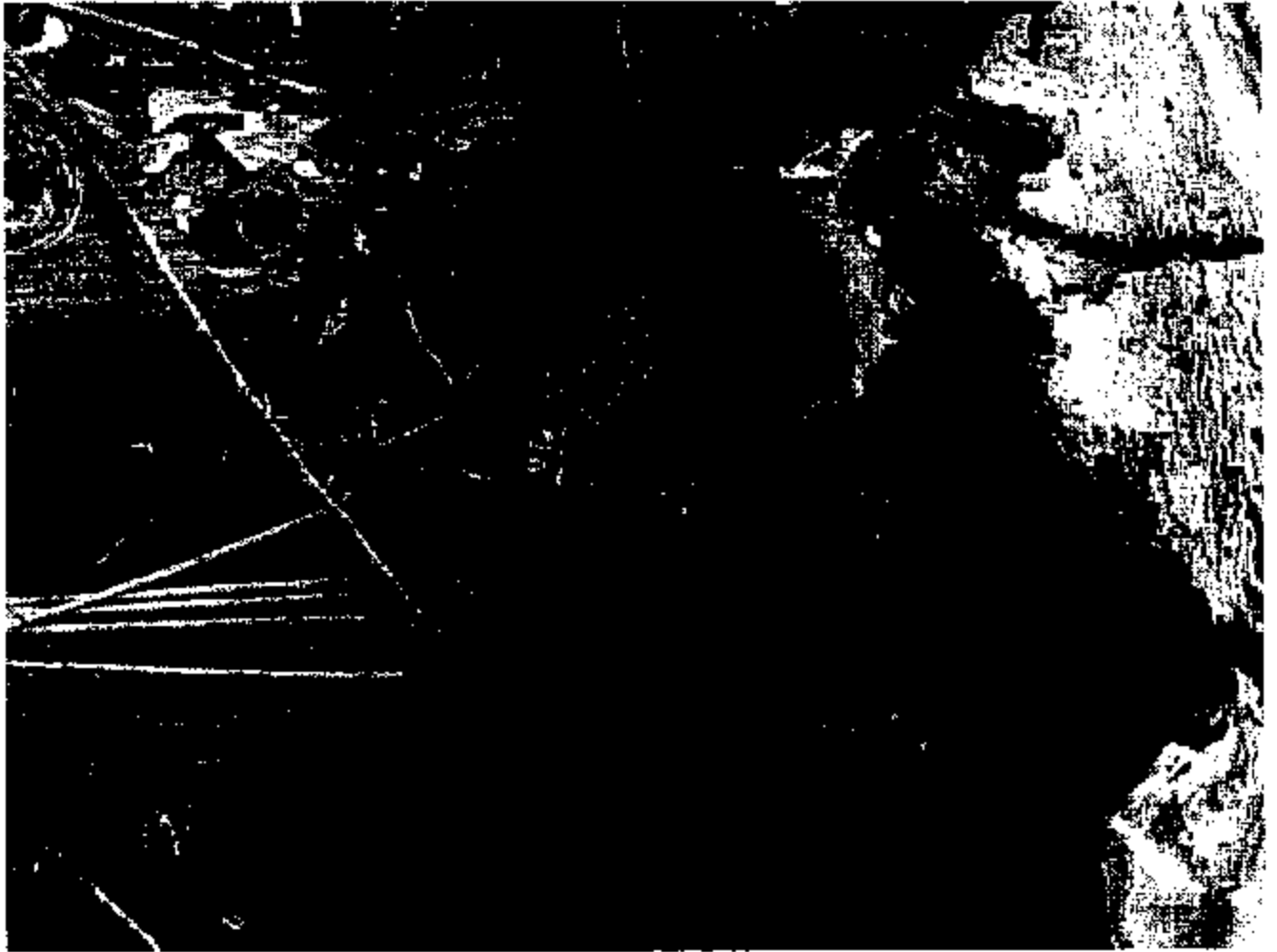
G 1897-3

ER92-825-A 15200



G1897-2

ENG2-825-A 15201



61897-1

ER92-025-A 15202

## GAINESVILLE PD JUNE 1999 FIRE INCIDENT - CHRONOLOGY

4/29/1994	- Police Interceptor vehicle built, St. Thomas, Ont. Canada A.P.
5/11/1994	- Vehicle arrives at Florida dealership.
5/16/1994	- Vehicle delivered to fleet customer, City of Gainesville, Florida for use in police fleet. City of Gainesville also purchased Extended Service Plan (EXP) to cover 5 years or 75,000 miles. - QUESTION: Where were police modifications performed?
6/30/1994	- 1142 Miles- Replace Antilock Brake (ABS) valve block, control module & brake fluid to resolve ABS light on concern, according to hot line call, Paul West Ford, Gainesville, Fla.
8/12/1994	- 2915 Miles- Replace bent bolt per recall 94889, Paul West Ford, Gainesville, Fla.
10/1994-12/1994	
1/1995-6/1995	
6/6/1995	- 12,626 Miles- Perform powertrain diagnostics & replace idle air bypass valve to resolve idles too high concern, Paul West Ford.
1/11/1996	- 15,329 Miles- Replace turn signal & windshield wiper control multifunction switch assembly to resolve wipers inop or intermittent operation concern, Perform recall 95825 work, Paul West Ford.
2/6/1996	- 15,906 Miles- Replace torque converter, transmission oil pan screen & transmission fluid to resolve transmission chatters going into overdrive concern according to TSB 95-23-04, Paul West Ford.
7/18/1996	- 21,633 Miles- Replace oil cooler & antifreeze as required by notification 96B88, Paul West Ford.
8/1996-12/1996	
4/1/1997	- 26,624 Miles- Perform powertrain diagnostics & replace electronic ignition module to resolve cranks no start concern, Paul West Ford.
4/7/1997	- 30,100 Miles- Perform powertrain diagnostics & replace engine control module power relay to resolve cranks no starts sometimes, Paul West Ford.
5/20/1997	- 31,267 Miles- Perform campaign #97869 by replacing hood latch striker, Paul West Ford.
6/1997-12/1997	
1/1998-7/1998	
8/12/1998	- 41,572 Miles- Perform powertrain diagnostics & replace crankshaft timing sensor to resolve cranks no start & quits while driving concerns, Paul West Ford.
9/1998-12/1998	
1/1999-4/1999	
5/18/1999	- ESP purchased by City of Gainesville expired.
6/1999	- Vehicle involved in fire incident while parked for about 2 hours in officers drive way. Vehicle was sold for scrap. - QUESTIONS: Driver's comments? Any recent performance/service concerns reported to fleet manager dept?
7/1999-12/1999	
2000	
12/2001	- Gainesville Fleet Management contacts Ford Motor Company.

**ANALYTICAL WARRANTY SYSTEM**

**Vehicle Information Report**

**GENERAL VEHICLE INFORMATION:**

**(Related Claims)**

VIN: 2EALP71W8R2 [REDACTED]    Vch Lines: CFB - CROWN VIC (ENGINE114) [92-02] Eng Serial No: \*  
 Model Year: 1994    Market Derived: CFB - FORD DIVISION DERIVATIVE    Body Style: \*  
 Vch Type: C    Drive Code: CFB - 2 WEL L/H REAR DRIVE    Engine: CVN - R-M 4&L SOHC EFI NA CIV6 G-XP  
 Inv. Dealer: 04863    Body Csh Style: CFC - 4 DOOR SEDAN-6 LITE    Transmission: CDM - 4 SPD AUTO TRANS NAAG AODE  
 Version/Revision: C1AB - BASE VERSION - CAR

**BUILD INFORMATION:**

Region: NA - 899999999    Plant: AW - ST. THOMAS PLANT BUILD  
 Country: CAN - 899999999    Prod Date: 28-APR-1994

**SALE INFORMATION:**

Region: NA - 899999999    Selling Dealer: 124200 - \*  
 Country: USA - 899999999    Selling Div: SFPProv: FL  
    Buyer SFPProv: FL  
 Arrived Date: 11-MAY-1994    Red Carpet Lease: - \*  
 Sale Date: 16-MAY-1994    Fleet/Market/Co. Lease: F  
 Warranty Start Date: 16-MAY-1994    Modified Vehicle: \*  
 Oly Warranty Date: 16-MAY-1994    Noncapital Vehicle: \*    Vehicle Export Flag: N

**VOC/EOC:**

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----  
 P71W8R2C03177 3    881107214 0228 EA B    P28 248 E C KPL    1    27247200 0428P    193    M  
  
 27247 518 2    122P W9 A    0808P    44

ENR2-825-4 18294



**INSTALLED OPTION INFORMATION:**

Air Conditioning:	CB - MANUAL AIR CONDITIONER	GVW Code:	-
Alternator Amp Rating:	* - [N/A]	GVW Class Code:	L
Audio Disk:	* - [N/A]	Instrumentation:	* - [N/A]
Axle Ratio:	BGAEC - 3.27 FINAL DRIVE RATIO	Mirror(Driver Side):	* - [N/A]
Axle Type:	BQJAB - NON-LIMITED SLIP REAR AXLE	Mirror(Passg Side):	* - [N/A]
Battery Amp Rating:	HB	Paint:	PNZOC - PERFORMANCE WHITE CC
Brake Color:	AALAT - POLICE EQUIP PACK	Power Antenna:	* - [N/A]
Brake Code(Service):	* - [N/A]	Radio:	AD - ELECTRONIC AM/FM STEREO RADIO
Calibration Code:	41B900A	Sound System:	* - [N/A]
Color(Account):	* - [N/A]	Steep Traction Axle:	* - [N/A]
Color(Trim):	00CHX -	Tire Brand:	AF - DUNLOP
Delivery Type:	3	Tire Size:	D3GTY - P225/70HR15 BSW A/S
Drivetrain Code:	*	Traction Control:	AB - ANTI-SPIN TRACT BRAKES W/O IVB
Front Seat:	* - [N/A]	Wheel Base:	* - [N/A]
Fuel Type:	* - [N/A]		

**TIRE DOT INFORMATION:**

L.F.:	* KF:	*
L.R.:	* KR:	*
L.L.:	* HL:	*
SPARE:	*	

**ESP INFORMATION: EMISSIONS INFORMATION:**

ESP Code:	F	Emission Code:	CB - CB
ESP Coverage(Miles):	075	Emission Cert Type:	F
ESP Coverage(Days):	062	Emission Decal Suffix:	KLA
ESP Plan Year:	1994	Engine Family:	EPH4GV8A6A
ESP Signature Date:	17-MAY-1994		

Any comments?

**ANALYTICAL WARRANTY SYSTEM**

**Standard Claims List For Model Year 1994**

Note: All Costs are in US Dollars

VIN	VEH LINE	MKT DERIV	BODY CAB	VER ABRIHS	DRIVE TYPE	FLT CD	TRN CD	ENG CD	PROD DATE	WARR DATE	SELLING DEALER	SELL CNT	TIS	WCC CPSC_6	PBRF	BASE	SUFF CCC CD	DIST (Miles)	
2FALP71W3RX	07B	CF	CFC	CAB	CB	AW	CDK	CVN	29-APR-1994	16-MAY-1994	124200	USA	2	7T03	060903	*	2C266	* H19 06 1142	
AWS Claim Key:		413299	Trx Code:	2	Labour Hrs:	2.2	Labour Cost:	99	Material Cost:	942.54	Total Cost:	1041.54							
Dir Cl-Sub Cl:		04743*	Name:	PAUL WEST FORD, INC.			Ph:	352-3765371	St:	FL	City Cd:	USA	Reg Cd:	NA	Repr Date:	30-JUN-1994	Doc #:	064631	
Cust Comments:		ANTI LOCK BRAKE LIGHT ON																	
Tech Comments:		CON MOD WOULD NOT HELP TEST DUE TO SHORT IN VALVE BLOCK REP PER HOT LINE																	
2FALP71W3RX	07B	CF	CFC	CAB	CB	AW	CDK	CVN	29-APR-1994	16-MAY-1994	124200	USA	4	5YH	NARANA	*	CAMPGN *	A99 02 2915	
AWS Claim Key:		5169211	Trx Code:	9489	Labour Hrs:	1.5	Labour Cost:	67.5	Material Cost:	1.57	Total Cost:	69.07							
Dir Cl-Sub Cl:		04743*	Name:	PAUL WEST FORD, INC.			Ph:	352-3765371	St:	FL	City Cd:	USA	Reg Cd:	NA	Repr Date:	12-SEP-1994	Doc #:	068281	
Cust Comments:																			
Tech Comments:																			
2FALP71W3RX	07B	CF	CFC	CAB	CB	AW	CDK	CVN	29-APR-1994	16-MAY-1994	124200	USA	16	2S03	030001	PLA2	9F715	A D11 42 12826	
AWS Claim Key:		11091401	Trx Code:	597	Labour Hrs:	1.5	Labour Cost:	69.79	Material Cost:	32.9	Total Cost:	115.85							
Dir Cl-Sub Cl:		04743*	Name:	PAUL WEST FORD, INC.			Ph:	352-3765371	St:	FL	City Cd:	USA	Reg Cd:	NA	Repr Date:	06-SEP-1995	Doc #:	06588551	
Cust Comments:		CUSTOMER STATES VEHICLE IDLES TOO HIGH-																	
Tech Comments:		OUT OF RANGE LOW FLOW SERVICE BAY DIAGNOSTIC SYSTEM (SBD) START-UP - DIAGNOSIS-																	
2FALP71W3RX	07B	CF	CFC	CAB	CB	AW	CDK	CVN	29-APR-1994	16-MAY-1994	124200	USA	21	7P01	110501	FLAZ	19K359	B W05 28 15329	
AWS Claim Key:		1533012	Trx Code:	893	Labour Hrs:	5	Labour Cost:	23.26	Material Cost:	41.4	Total Cost:	64.66							
Dir Cl-Sub Cl:		04743*	Name:	PAUL WEST FORD, INC.			Ph:	352-3765371	St:	FL	City Cd:	USA	Reg Cd:	NA	Repr Date:	11-JAN-1996	Doc #:	09173851	
Cust Comments:		INTERMITTENT WIPERS INOP AT TIMES																	
Tech Comments:		OPEN CIRCUIT STEERING COLUMN-DASH SWITCH ASSEMBLIES - DIAGNOSIS																	
2FALP71W3RX	07B	CF	CFC	CAB	CB	AW	CDK	CVN	29-APR-1994	16-MAY-1994	124200	USA	21	*	*	*	*	* * * 15329	
AWS Claim Key:		11230818	Trx Code:	93825	Labour Hrs:	2	Labour Cost:	93.06	Material Cost:	0	Total Cost:	93.06							
Dir Cl-Sub Cl:		04743*	Name:	PAUL WEST FORD, INC.			Ph:	352-3765371	St:	FL	City Cd:	USA	Reg Cd:	NA	Repr Date:	11-JAN-1996	Doc #:	09173853	
Cust Comments:																			
Tech Comments:																			

6802-025-A 10288

Cost Comments:		95825 CAMPAIGN																	
2FALP71W3RX	C/FB	C/F	C/F	C/AB	C/B	AW	C/DK	C/VN	29-APR-1994	16-MAY-1994	124200	USA	22	3A08 070100	PSZZ	7902	ARM P59	08 15908	
AWS Claim Key:		11471495	Trx Code:	BB4	Labour Hrs:	4.5	Labour Cost:	228	Material Cost:	174.16	Total Cost:	471.82							
Dir Cd-Sub Cd:		04743-*	Name:	PAUL WEST FORD, INC.			Ph:	352-3763371	St:	FL	City Cd:	USA	Reg Cd:	NA	Reg Date:	05-FEB-1996	Doc #:	09294051	
Cost Comments:		TRANSMISSION CHATTERS GOING INTO OVERDRIVE																	
Tech Comments:		CONVERTER SHUTTER CONCERN PER TR8 83 23 04																	
2FALP71W3RX	C/FB	C/F	C/F	C/AB	C/B	AW	C/DK	C/VN	29-APR-1994	16-MAY-1994	124200	USA	27	* * *	* * *	* * *	* * *	21633	
AWS Claim Key:		1569626	Trx Code:	9888	Labour Hrs:	3.1	Labour Cost:	149.15	Material Cost:	128.97	Total Cost:	329.71							
Dir Cd-Sub Cd:		04743-*	Name:	PAUL WEST FORD, INC.			Ph:	352-3763371	St:	FL	City Cd:	USA	Reg Cd:	NA	Reg Date:	18-JUL-1996	Doc #:	00125151	
Cost Comments:		96886 PROGRAMS @N 4289 MN 2665 0000N NFN c N																	
2FALP71W3RX	C/FB	C/F	C/F	C/AB	C/B	AW	C/DK	C/VN	29-APR-1994	16-MAY-1994	124200	USA	36	2807 030705	FAZZ	12K072	A	A99 28 2824	
AWS Claim Key:		1798340	Trx Code:	807	Labour Hrs:	2.5	Labour Cost:	119.63	Material Cost:	89.25	Total Cost:	235.58							
Dir Cd-Sub Cd:		04743-*	Name:	PAUL WEST FORD, INC.			Ph:	352-3763371	St:	FL	City Cd:	USA	Reg Cd:	NA	Reg Date:	01-APR-1997	Doc #:	01414151	
Cost Comments:		CRANKS NO START																	
Tech Comments:		NO START:RDI MOD OPEN CIRCUIT SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP - TEST																	
2FALP71W3RX	C/FB	C/F	C/F	C/AB	C/B	AW	C/DK	C/VN	29-APR-1994	16-MAY-1994	124200	USA	36	7C05 1801XX	*	14N000	*	D62 28 30100	
AWS Claim Key:		1811824	Trx Code:	EB3	Labour Hrs:	.8	Labour Cost:	38.48	Material Cost:	3.54	Total Cost:	42.44							
Dir Cd-Sub Cd:		04743-*	Name:	PAUL WEST FORD, INC.			Ph:	352-3763371	St:	FL	City Cd:	USA	Reg Cd:	NA	Reg Date:	07-APR-1997	Doc #:	01438251	
Cost Comments:		C.S. VEHICLE CRANKS NO START AT TIMES																	
Tech Comments:		NO START:INTERMITT OPEN IN RELAY:EEC (QUICK TEST) - DIAGNOSIS																	
2FALP71W3RX	C/FB	C/F	C/F	C/AB	C/B	AW	C/DK	C/VN	29-APR-1994	16-MAY-1994	124200	USA	37	* * *	* * *	* * *	* * *	31257	
AWS Claim Key:		1829493	Trx Code:	9783	Labour Hrs:	.6	Labour Cost:	28.87	Material Cost:	9.78	Total Cost:	47.37							
Dir Cd-Sub Cd:		04743-*	Name:	PAUL WEST FORD, INC.			Ph:	352-3763371	St:	FL	City Cd:	USA	Reg Cd:	NA	Reg Date:	20-MAY-1997	Doc #:	01422951	
Cost Comments:		97981 CAMPAIGN																	
2FALP71W3RX	C/FB	C/F	C/F	C/AB	C/B	AW	C/DK	C/VN	29-APR-1994	16-MAY-1994	124200	USA	32	2B01 03XXXX	PIAZ	6C315	A	D62 42 41572	
AWS Claim Key:		2078030	Trx Code:	807	Labour Hrs:	1.7	Labour Cost:	83.4	Material Cost:	11.66	Total Cost:	100.06							
Dir Cd-Sub Cd:		04743-*	Name:	PAUL WEST FORD, INC.			Ph:	352-3763371	St:	FL	City Cd:	USA	Reg Cd:	NA	Reg Date:	12-AUG-1998	Doc #:	03652351	
Cost Comments:		CRANKS NO START AND QUITS WHILE DRIVING																	
Tech Comments:		SENSOR FAILED EEC (QUICK TEST) DIAGNOSIS																	

EN02-025-R 15287

---

Any comments?

DN02-020-0 10/200

**ANALYTICAL WARRANTY SYSTEM****Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 4132949

**Vehicle Information**

Model Year: 1994

Market Derived: C/P - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W3RX

**Claim Information**

Document Number: 064631

Repair Date: 30-JUN-1994

Distance: 1142

TIS: 2

**Dealer Information**

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 99

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 942.34

Total Cost Gross: 1041.34

Cust. Concern Code: H19 - BRAKE-ABS WARNING LIGHT TROUBLES

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: CON MOD WOULD NOT SELF TEST DUE TO SHORT IN VALVE  
BLOCK REP PER HOT LINE

Customer Comment: ANTI LOCK BRAKE LIGHT ON

<b>Labor Op Code</b>	<b>Labor Op Description</b>	<b>Labor Op Cost</b>
2219D	ANTI-LOCK BRAKE SYSTEM DIAGNOSIS	0
2219D11	SOLENOID VALVE BLOCK / HCU REPLACE	0
2219D6	MODULE - ANTI LOCK REPLACE	0

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	* 2C266 *	VALVE BLOCK ASY	060903	0	0
N	F1VY 2C219 A	MODULE-BRK ANTI/LK	060903	1	0
N	F4AZ 2C266 A	VALVE BLOCK ASY	060903	1	0
N	C6AZ 19542 AA	BRAKE FLUID	190103	1	0

---

Any comments?

**ANALYTICAL WARRANTY SYSTEM****Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 5149913

**Vehicle Information**

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W3RX

**Claim Information**

Document Number: 068281

Repair Date: 12-SEP-1994

Distance: 2915

TIS: 4

**Dealer Information**

Dealer Name PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 67.5

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 1.57

Total Cost Gross: 69.07

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: 02 - BENT/BUCKLED/KINKED

Technician Comment:

Customer Comment:

**Labor Op Code Labor Op Description Labor Op Cost**

94S89B REPLACE 0

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
N	ESTZ 2248 AR	BOLT RR BRK BACK PLA	NANANA	1	1.57

Any comments?

## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 11091401

## Vehicle Information

Model Year: 1994

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]

Warranty Start Date: 16-MAY-1994

Production Date: 29-APR-1994

VIN: 2FALP71W3RX

## Claim Information

Document Number: 08588551

Repair Date: 06-SEP-1995

Distance: 12526

TIS: 16

## Dealer Information

Dealer Name: PAUL WEST FORD, INC.

Dealer Code: 04743 - \*

Address: 3333 NORTH MAIN ST

City: GAINESVILLE

State: FL Zip Code: 32609

Country: USA Region Code: NA

Phone: (352)537-5371

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 69.79

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 32.9

Total Cost Gross: 115.85

Cust. Concern Code: D11 - ENGINE IDLES TOO FAST

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: OUT OF RANGE LOW FLOW SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP - DIAGNOSIS&gt;

Customer Comment: CUSTOMER STATES VEHICLE IDLES TOO HIGH&gt;

Labor Op Code	Labor Op Description	Labor Op Cost
15650E	SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP TEST	4.65
15650E1	BEC SELF-TEST TEST	18.61
15650E1X1	EXTRA TIME TO REPEAT FINAL QUICK TEST	4.65
15650E5	DCL DISPLAY TEST	13.96
15650E18	IDLE DATA DISPLAY TEST	13.96
12650D3	VALVE ASSEMBLY (IDLE AIR CONTROL) - IAC REPLACE	13.96



<u>Causal Flag</u>	<u>Full Part Number</u>	<u>Part Description</u>	<u>Part CFSC</u>	<u>Extended Quantity</u>	<u>Amount</u>
Y	F2AZ 9F715 A	VALVE-AIR BYPASS	030001	1	32.9

---

Any comments?