

**EA02-025**

**FORD 10/27/03**

**APPENDIX N**

**BOOK 35 OF 61**

**PART 3 OF 6**

**OASIS Results:1NLM81W7PY**

06/28/2001  
18:37:00

**▶ VEHICLE INFORMATION**

Vehicle: 1993 TOWN CAR	Body: 4 DR SEDAN	Engine: 4.8L SOHC (ROMEO)	Callb: 318DR11A
Trans: 4 SPD OD AODE	Axle: AXLE CD: JY		

**▶ OPEN CAMPAIGNS AND SPECIAL SERVICE INSTRUCTIONS**

There are no recalls associated with this vehicle

**▶ GENERAL WARRANTY INFORMATION**

WARRANTY START DATE 08/13/1993  
START ODOM

BUILD DATE 07/29/1993

Special Message: LESS THAN TWO DEALER APPROVED AWA REPAIR VISITS PAID TO DATE

WORSE: \*THIS VEHICLE HAD A CUJLMORS CONTACT CLOSED WITHIN THE PAST 180 DAYS

**▶ EXTENDED SERVICE PLAN**

CODE: 772  
EXPIRED  
STANDARD DEDUCTIBLE: 100 USD  
OWNER NAME: [REDACTED]  
OPTIONS:  
EXPIRATION DATE: 04/18/1997 DISTANCE: 65,000  
RENTAL: 0 USD UP TO 0 DAYS TOWING: 0 USD  
CONTRACT SOLD BY: USA 12294

**▶ WARRANTY HISTORY**

System NO REPAIR HISTORY ON VEHICLE  
Message:

**▶ ESP PART NUMBER INFORMATION**

There is no Extended Service Plan information associated with this vehicle

End of OASIS report for 1NLM81W7PY

EM02-025-R 1A754

**ANALYTICAL WARRANTY SYSTEM**

**Vehicle Information Report**

**GENERAL VEHICLE INFORMATION:**

(Related Claims)

VIN: 1JNLJ461W7PY [REDACTED]    **Vehicle Line:** CVR - TOWN CAR (FWD/FWD) (91-97)    **Eng Serial No:** W  
**Model Year:** 1993    **Market Deriv:** CM - L-M DIVISION DERIVATIVE    **Body Shell:** \*  
**Vehicle Type:** C    **Drive Code:** CB - 2 WHL LH REAR DRIVE    **Engine:** CVN - R-M 4.6L B0HC EPI RA CIV6 G-NE  
**Inv. Number:** 11628    **Body Code Style:** CFC - 4 DOOR SEDAN-6 LITE    **Transmission:** CDK - 4 SPD AUTO TRANS NAAD ACDE  
**Version/Serial:** CAB - BASE VERSION - CAR

**BUILD INFORMATION:**

**Region:** NA - 000000000    **Plant:** BA - WISCON PLANT BULD  
**Country:** USA - 000000000    **Prod Date:** 29-JUL-1993

**SALE INFORMATION:**

**Region:** NA - 000000000    **Selling Dealer:** 325707 - \*  
**Country:** USA - 000000000    **Selling Div St/Prov:** FL  
    **Buyer St/Prov:** FL  
**Arrival Date:** 09-AUG-1993    **Red Chptal Lense:** \*  
**Sale Date:** 13-AUG-1993    **Wccs/Stat/Co. Lense:** F  
**Warranty Start Date:** 13-AUG-1993    **Modified Vehicle:** \*  
**Orig Warranty Date:** 13-AUG-1993    **Reacquired Vehicle:** \*    **Vehicle Export Flag:** N

**VOC/EOC:**

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----  
 MS1PR777849 01 542108703 3P D 877 3P 4 2616 0 J25C707 2 ASD ME E N  
 1JNLJ461W7PY 01 0781A 00 00007 A

EMR-020-01 14795

**INSTALLED OPTION INFORMATION:**

Air Conditioning:	CC - A/C AIR CONDITIONER	GVW Code:	-
Alternator Amp Rating:	*	GVW Class Code:	L
Audio Dials:	* - [N/A]	Instrumentation:	AC - ELECTRONIC INSTRUMENTATION
Axle Ratio:	EQACC - 3.08 FINAL DRIVE RATIO	Mirror(Driver Side):	* - [N/A]
Axle Type:	EQIAC - LIMITED SLIP REAR AXLE	Mirror(Passg Side):	* - [N/A]
Battery Amp Rating:	72	Paint:	PNDAC - MID MOCHA CC
Brake Code:	FEAAB - 4 WHL ANTI-LOCK BRAKES	Power Antenna:	* - [N/A]
Brake Code(Service):	* - [N/A]	Rails:	AQ - ELETR PREMIUM AMPM STRCSTE
Collection Code:	318DR11A	Sound System:	* - [N/A]
Color(Account):	* - [N/A]	Steering Axle:	* - [N/A]
Color(Trim):	00094 -	Tire Brand:	AJ - MICHELIN - RECYCLABLE
Delivery Type:	M	Tire Size:	D5G5F - P215/70R15 WSW
Driveshaft Code:	*	Traction Control:	* - [N/A]
Front Seat:	CK - SEAT-SPLIT BENCH	Wheel Seat:	* - [N/A]
Fuel Type:	* - [N/A]		

**TIRE DOT INFORMATION:**

LF:	* RS:	*
LR:	* RS:	*
LL:	* RS:	*
SPARE:	*	

**ESP INFORMATION: EMISSIONS INFORMATION:**

ESP Code:	I	Emission Code:	CB - CB
ESP Coverage/Offset:	035	Emission Cert Type:	F
ESP Coverage/Offset:	036	Emission Descr Suffix:	NY
ESP Plan Year:	1994	Engine Family:	PFM46V5FDP2
ESP Signature Date:	18-APR-1994		

Any comments?



Claims List Report

AWB Claim Key:	1116901	Trk Code:	507	Labour Hrs:	1.5	Labour Cost:	62.14	Material Cost:	42.51	Total Cost:	104.65											
Dr. Cd-Sub Cd:	1294-A	Name:	ROBINSON BROTHERS, INC.	Ph:	225-9247998	St:	LA	City Cd:	USA	Reg Cd:	NA	Equip Date:	03-AUG-1994	Doc #:	6418740							
ILNLM81W7PY	DVB	CM	CPC	CSB	CS	BA	CDK	CVN	29-JUL-1993	13-AUG-1993	32707	USA	34	2983	05000	PIAZ	9715	A	NLI	M	3617	
AWB Claim Key:	107028	Trk Code:	507	Labour Hrs:	1.2	Labour Cost:	50.29	Material Cost:	59.69	Total Cost:	111.97											
Dr. Cd-Sub Cd:	1294-A	Name:	ROBINSON BROTHERS, INC.	Ph:	225-9247998	St:	LA	City Cd:	USA	Reg Cd:	NA	Equip Date:	03-AUG-1994	Doc #:	640408700							
Cost Comments:	FOO BORN TYPE MDS AT LIMB-CAN WORK ACCR. PEDAL AND STOP MUSH																					
Trk Comments:	REC TEST, REPLACED AIR INTAKE TUBE AS PER TRK, REPLACED IAC MOTOR.																					
ILNLM81W7PY	DVB	CM	CPC	CSB	CS	BA	CDK	CVN	29-JUL-1993	13-AUG-1993	32590	USA	34	2983	05000	PIAZ	9703	A	CS	08	3617	
AWB Claim Key:	107028	Trk Code:	507	Labour Hrs:	5.5	Labour Cost:	230.93	Material Cost:	258.05	Total Cost:	669.3											
Dr. Cd-Sub Cd:	1294-A	Name:	ROBINSON BROTHERS, INC.	Ph:	225-9247998	St:	LA	City Cd:	USA	Reg Cd:	NA	Equip Date:	03-AUG-1994	Doc #:	640408700							
Cost Comments:	NOT CRUISE COOLD-JUST COOL-URGALLY RUN ON AUTO AND ABOUT 67 DEG.																					
Trk Comments:	REPLACED AC COMPRESSOR, ACCUMULATOR, ORIFICE TUBE AND ALL ORINGS, INSTALLED FILTER KIT																					
ILNLM81W7PY	DVB	CM	CPC	CSB	CS	BA	CDK	CVN	29-JUL-1993	13-AUG-1993	32590	USA	30	2983	05000	PIAZ	9812	A	ABS	42	4502	
AWB Claim Key:	107028	Trk Code:	507	Labour Hrs:	3	Labour Cost:	121.7	Material Cost:	23.08	Total Cost:	144.78											
Dr. Cd-Sub Cd:	1294-A	Name:	ROBINSON BROTHERS, INC.	Ph:	225-9247998	St:	LA	City Cd:	USA	Reg Cd:	NA	Equip Date:	12-JAN-1996	Doc #:	640095601							
Cost Comments:	BORN INSP-																					
Trk Comments:	REPLACED HORN AND RELAY																					
ILNLM81W7PY	DVB	CM	CPC	CSB	CS	BA	CDK	CVN	29-JUL-1993	13-AUG-1993	32590	USA	31	2983	05000	PIAZ	1014	A	G07	42	49217	
AWB Claim Key:	107028	Trk Code:	507	Labour Hrs:	7	Labour Cost:	28.05	Material Cost:	65.14	Total Cost:	193.19											
Dr. Cd-Sub Cd:	1294-A	Name:	ROBINSON BROTHERS, INC.	Ph:	225-9247998	St:	LA	City Cd:	USA	Reg Cd:	NA	Equip Date:	10-JUN-1996	Doc #:	640364600							
Cost Comments:	L FRONT WINDOW WON'T GO DOWN ALL THE WAY WHEN FIRST HEATER SWITCH AND THEN STILL HAVE TO WORK SWIT																					
Trk Comments:	REPLACED WINDOW SWITCH AND RELAY																					
ILNLM81W7PY	DVB	CM	CPC	CSB	CS	BA	CDK	CVN	29-JUL-1993	13-AUG-1993	32590	USA	35	2983	05000	PIAZ	1009	C	AD6	08	49217	
AWB Claim Key:	2077202	Trk Code:	507	Labour Hrs:	1.8	Labour Cost:	163.39	Material Cost:	21.81	Total Cost:	185.20											
Dr. Cd-Sub Cd:	1294-A	Name:	ROBINSON BROTHERS, INC.	Ph:	225-9247998	St:	LA	City Cd:	USA	Reg Cd:	NA	Equip Date:	10-JUN-1996	Doc #:	640364600							
Cost Comments:	BYP IN - ONE OF SPEAKERS - INSP																					
Trk Comments:	BNS RADIO AND AMPLIFIER TO TEST SYSTEM, REPLACED RIGHT FRONT SPEAKER																					
ILNLM81W7PY	DVB	CM	CPC	CSB	CS	BA	CDK	CVN	29-JUL-1993	13-AUG-1993	32707	USA	35	2983	05000	PIAZ	7902	A	ARM	P59	M	49217
AWB Claim Key:	201318	Trk Code:	507	Labour Hrs:	4.3	Labour Cost:	169.32	Material Cost:	171.71	Total Cost:	498.22											
Dr. Cd-Sub Cd:	1294-A	Name:	ROBINSON BROTHERS, INC.	Ph:	225-9247998	St:	LA	City Cd:	USA	Reg Cd:	NA	Equip Date:	10-JUN-1996	Doc #:	640364600							
Cost Comments:	SHOCKS WERE SHIPPED INTO OVERDRIVE																					
Trk Comments:	REC TEST, REPLACED CONVERTER, FILTER AND FLOID AS PER TRK																					

Any comments?

## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8357346

## Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY

## Dealer Information

Dealer Name BUDGET RAC - ORLANDO

Dealer Code: 46055 - \*

Address: 8855 RENT-A-CAR ROAD

City: ORLANDO

State: FL Zip Code: 32812

Country: USA Region Code: NA

Phone: (\*)-\*

## Claim Information

Document Number: 070381

Repair Date: 25-SEP-1993

Distance: 7599

TIS: 2

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 40.7

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 69.32

Total Cost Gross: 110.02

Cust. Concern Code: C05 - A/C DOES NOT WORK

Condition Code: D1 - POROSITY

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
19700A	PRESSURIZE, LEAK TEST, DISCHARGE, EVACUATE AND CH DIAGNOSIS	0
19700A10	DISCHARGE LINE - COMPRESSOR TO CONDENSER REPLACE	0
19700B	R-12 REFRIGERANT RECOVERY	0

Causal Flag	Full Part Number	Part Description	Part CPSC	Part Quantity	Extended Amount
Y	F3VY 19972 A	LINE COMP TO COND	120305	1	0
N	* OSP *	OUTSIDE PART	120305	1	0

Any comments?



**ANALYTICAL WARRANTY SYSTEM**

**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8357349

**Vehicle Information**

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY

**Claim Information**

Document Number: 282942

Repair Date: 09-JAN-1994

Distance: 18783

TIS: 5

**Dealer Information**

Dealer Name BUDGET RAC - ORLANDO

Dealer Code: 46055 - \*

Address: 8855 RENT-A-CAR ROAD

City: ORLANDO

State: FL Zip Code:32812

Country: USA Region Code: NA

Phone: (\*)-\*

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 22.2

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 4

Total Cost Gross: 26.2

Cust. Concern Code: C08 - A/C HEATER/DEFROSTER ODOR ONLY AT STARTUP

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment:

Customer Comment:

**Labor Op Code Labor Op Description Labor Op Cost**

930909A REPLACE 0

Cancel Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	* ODOR * PREF BASE SUFF	MUSTY ODOR PLENUM 120102	0	0	0
N	* OSP *	OUTSIDE PART 120102	1	0	0

Any comments?

## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Notes: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8357348

## Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY

## Claim Information

Document Number: 282942

Repair Date: 09-JAN-1994

Distance: 18783

TIS: 5

## Dealer Information

Dealer Name BUDGET RAC - ORLANDO

Dealer Code: 46055 - \*

Address: 8855 RENT-A-CAR ROAD

City: ORLANDO

State: FL Zip Code: 32812

Country: USA Region Code: NA

Phone: (\*)-\*

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 44.4

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 159.11

Total Cost Gross: 203.51

Cust. Concern Code: N27 - VIBRATION OR SHUDDER WHILE BRAKING

Condition Code: 13 - OUT OF ROUND

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
2001AF	BRAKE SHOES / PAD ASSEMBLIES - HYDRAULIC REMOVE AND INSTALL OR REPLACE	0
2001A5T	DISC BRAKE ROTOR REPLACE	0

Causal Flag	Full Part Number	Part Description	Part CPSC	Quantity	Extended Amount
Y	F3VY 1125 A	DISC - FRONT WHEEL BRAKE	060301	2	0
N	F3AZ 2001 C	KIT-BRAKE SHOE LININ	060302	1	0

## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8357347

## Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY

## Claim Information

Document Number: 282400

Repair Date: 10-JAN-1994

Distance: 18783

TIS: 6

## Dealer Information

Dealer Name BUDGET RAC - ORLANDO

Dealer Code: 46055 - \*

Address: 8855 RENT-A-CAR ROAD

City: ORLANDO

State: FL Zip Code:32812

Country: USA Region Code: NA

Phone: (\*)-\*

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 22.2

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 18.65

Total Cost Gross: 40.85

Cust. Concern Code: B05 - BODY PANELS HARD TO OPEN

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
21818A	CONTROL AND LINK ASSEMBLY - FRONT/REAR DOOR LATCH REPLACE	0

Causal Flag	Full Part Number	Part Description	Part CPSC	Part Quantity	Part Extended Amount
Y	F1VY 5421819 A	REM CNTL ASY L011404		1	0

Any comments?

**ANALYTICAL WARRANTY SYSTEM****Claim Detail Report**

Note: All Costs are in US Dollars

**Model Year = 1993; Claim Key = 8357351****Vehicle Information**

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY

**Claim Information**

Document Number: 005399

Repair Date: 05-MAY-1994

Distance: 20561

TIS: 9

**Dealer Information**

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - \*

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 9.28

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 84.48

Total Cost Gross: 93.76

Cust. Concern Code: T53 - INTERIOR MOLDINGS FIT POORLY

Condition Code: D4 - FLAW IN MATERIAL

Technician Comment:

Customer Comment:

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
03598A	MOULDING - WINDSHIELD GARNISH - SIDE REPLACE	0

<u>Causal Flag</u>	<u>Full Part Number</u>	<u>Part Description</u>	<u>Part CPSC</u>	<u>Extended Quantity</u>	<u>Amount</u>
Y	F3VY 5403598 A	MLDG,W/S GARN R	010505	1	0

Any comments?

## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8357350

## Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY

## Claim Information

Document Number: 005399

Repair Date: 05-MAY-1994

Distance: 20561

TIS: 9

## Dealer Information

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - \*

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 78

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 78

Cust. Concern Code: R06 - WATER LEAK AROUND TRUNK/HATCHBK/LIFTGT/RR CARGO DR

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: SUBLET TO WATER DOCTORS TO REPAIR WATER LEAK AT TRUNK SEALS.

Customer Comment:

## Labor Op Code Labor Op Description Labor Op Cost

OSL OUTSIDE LABOR 0

Causal Flag	Full Part	Part Number	Part Description	Part CPSC	Part Quantity	Extended Amount
Y	*	40110	* DOOR ASY-LUGGAGE	NANANA	0	0

Any comments?

**ANALYTICAL WARRANTY SYSTEM**

**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8357352

**Vehicle Information**

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY

**Claim Information**

Document Number: 005449

Repair Date: 06-MAY-1994

Distance: 20561

TIS: 9

**Dealer Information**

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - \*

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 0

Misc. Expense Amount: 25

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 25

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: PP - LOANER CAR

Technician Comment:

Customer Comment:

**Labor Op Code Labor Op Description Labor Op Cost**

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	* 5403598	* MLDG,W/S GARN R 0105XX	!	0	

Any comments?

**ANALYTICAL WARRANTY SYSTEM**

**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 11146092

**Vehicle Information**

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY

**Claim Information**

Document Number: 010749

Repair Date: 31-AUG-1994

Distance: 26134

TIS: 13

**Dealer Information**

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - \*

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 0

Misc. Expense Amount: 50

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 50

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: PP - LOANER CAR

Technician Comment:

Customer Comment:

**Labor Op Code Labor Op Description Labor Op Cost**

Causal Flag	Full Part	Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	*	9F715	* VALVE-AIR BYPASS 0300XX		2	0

Any comments?

## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 11146091

## Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LTTE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/PN116) [91-97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY

## Claim Information

Document Number: 010749

Repair Date: 31-AUG-1994

Distance: 26134

TIS: 13

## Dealer Information

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - \*

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 62.14

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 42.51

Total Cost Gross: 104.65

Cust. Concern Code: D41 - ENGINE HESITATES/SURGES AT STEADY SPEED

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
12650D	BEC - (QUICK TEST) DIAGNOSIS	0
12650DX1	EXTRA TIME TO REPEAT FINAL QUICK TEST	0
12650D45	PIN POINT TEST DIAGNOSIS	0
12650D3	VALVE ASSEMBLY (IDLE AIR CONTROL) - IAC REPLACE	0

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	F2AZ 9F715 A	VALVE-AIR BYPASS 030001	1	0	



## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 16378792

## Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY

## Claim Information

Document Number: 02408702

Repair Date: 02-AUG-1993

Distance: 36817

TIS: 24

## Dealer Information

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - \*

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 59.29

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 39.69

Total Cost Gross: 112.87

Cust. Concern Code: N11 - UNUSUAL ENGINE NOISE AT IDLE

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: EEC TEST, REPLACED AIR INTAKE TUBE AS PER TSB, REPLACED ISC MOTOR

Customer Comment: FOG HORN TYPE NOISE AT TIMES--CAN WORK ACCEL PEDAL AND STOP NOISE

Labor Op Code	Labor Op Description	Labor Op Cost
12650D	EEC - (QUICK TEST) DIAGNOSIS	19.76
12650DX1	EXTRA TIME TO REPEAT FINAL QUICK TEST	4.94
12650D3	VALVE ASSEMBLY (IDLE AIR CONTROL) - IAC REPLACE	24.71
942204B	REPLACE	9.88

<u>Causal</u>	<u>Full Part Number</u>		<u>Part</u>		<u>Part</u>	<u>Extended</u>	
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	F2AZ	9F715	A	VALVE-AIR BYPASS	030001	1	32.9
N	E7SZ	9F670	A	GSKT AIR B/PASS VLVE	03XXXX	1	1.57
N	F5AZ	9H308	A	TUBE ASSY AIR VALVE	030001	1	5.22

---

Any comments?

## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 16378793

## Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL, L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY

## Claim Information

Document Number: 02408701

Repair Date: 02-AUG-1995

Distance: 36817

TIS: 24

## Dealer Information

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - \*

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 256.93

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 258.05

Total Cost Gross: 605.3

Cust. Concern Code: C05 - A/C DOES NOT WORK

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: REPLACED AC COMPRESSOR, ACCUMULATOR, ORIFICE TUBE AND ALL ORINGS. INSTALLED FILTER KIT

Customer Comment: NOT GETTING COLD--JUST COOL--USUALLY RUN ON AUTO AND ABOUT 67 DEG.

Labor Op Code	Labor Op Description	Labor Op Cost
19700A	PRESSURIZE, LEAK TEST, DISCHARGE, EVACUATE AND CH DIAGNOSIS	34.59
19700B	R-12 REFRIGERANT RECOVERY	9.88
19700C	EVAPORATOR CORE LEAKAGE TEST DIAGNOSIS	29.65
19700A3T	O-RING(S) OR O-RING KIT REPLACE	24.71
19700A4	COMPRESSOR ASSEMBLY - AIR CONDITIONER REPLACE	34.59

19700A8	LIQUID LINE-CONDENSER TO EVAPORATOR REPLACE	9.88
19700A9	SUCTION LINE - EVAPORATOR TO COMPRESSOR REPLACE	9.88
19700A10	DISCHARGE LINE - COMPRESSOR TO CONDENSER REPLACE	9.88
19700A17	ORIFICE - AIR CONDITIONER EVAPORATOR CORE REPLACE	19.76
19700A18	ACCUMULATOR ASSEMBLY-AIR CONDITIONER REPLACE	14.82
930908A	REPLACE	49.41
930908C	REPLACE	9.88

Causal Flag	Full Part Number	Part Description	Part CPSC	Part Quantity	Extended Amount
Y	F4LY 19703 A	COMPRESSOR-A/C	000000	1	144.16
N	F3VY 19C836 A	ACCUMULATOR/HOSE	NANANA	1	32.49
N	F3XY 19D990 A	ORIFICE-EXPANSION	NANANA	1	1.38
N	F2VY 19E773 C	KIT A/C SYSTEM FILTR	NANANA	1	42.23
N	F3AZ 19B519 SA	R-12 FREON	NANANA	38	25.84
N	* OSP *	OUTSIDE PART	000000	1	11.95

Any comments?

## ANALYTICAL WARRANTY SYSTEM

## Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 18781889

## Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Serial: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WEL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7P\*

## Claim Information

Document Number: 03066001

Repair Date: 12-JAN-1996

Distance: 43002

TIS: 30

## Dealer Information

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - \*

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 24.7

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 25.08

Total Cost Gross: 58.56

Cost. Concern Code: A85 - OTHER ELECTRICAL ACCESSORY TROUBLES

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: REPLACED HORNS AND RELAY

Customer Comment: HORN INOP-

Labor Op Code	Labor Op Description	Labor Op Cost
13832A	HORN ASSEMBLY - ELECTRIC REPLACE	14.82
13025E	HORN RELAY REPLACE	9.88

Cancel Flag	Full Part Number	Part Description	Part CPSC	Quantity	Extended Amount
Y	F2VY 13832 A	HORN ASY-HIGH PITCH	130601	1	23.31
N	FOAZ 14N089 A	RELAY ASSY	1801XX	1	1.77

Any comments?

**ANALYTICAL WARRANTY SYSTEM****Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 20399943

**Vehicle Information**

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) (91-97)

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY

**Claim Information**

Document Number: 03646301

Repair Date: 10-JUN-1996

Distance: 49217

TIS: 35

**Dealer Information**

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - \*

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 38.05

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 46.18

Total Cost Gross: 100.39

Cust. Concern Code: G07 - WINDOW OPENING, CLOSING TROUBLES-POWER

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: REPLACED WINDOW SWITCH AND RELAY

Customer Comment: L. FRONT WINDOW WON T GO DOWN ALL THE WAY WHEN FIRST HITTING SWITCH AND THEN STILL HAVE TO WORK SWIT

Labor Op Code	Labor Op Description	Labor Op Cost
14529A	SWITCH - POWER WINDOW REPLACE	21.74
14677A	RELAY-POWER WINDOW REPLACE	16.31

Causal Flag	Full Part Number	Part Description	Part CPSC	Quantity	Extended Amount
Y	F3AZ 14B118 A	CNTRL WDO REGULATOR	011109	1	21.58
N	FOVY 14529 A	SWITCH ASY-WINDOW RE	011109	1	24.6

<u>Causal Flag</u>	<u>Full Part Number</u>	<u>Part Description</u>	<u>Part CPSC</u>	<u>Part Quantity</u>	<u>Extended Amount</u>
Y	FOVY18808 C	SPEAKER ASY000000		1	22.81

---

Any comments?

**ANALYTICAL WARRANTY SYSTEM****Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 20399942

**Vehicle Information**

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Serial: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) (91-97)

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY

**Claim Information**

Document Number: 03646302

Repair Date: 10-JUN-1996

Distance: 49217

TIS: 35

**Dealer Information**

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - \*

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 103.29

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 22.81

Total Cost Gross: 134.08

Cust. Concern Code: A06 - SPEAKER TROUBLES

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: RNR RADIO AND AMPLIFIER TO TEST SYSTEM, REPLACED RIGHT FRON T SPEAKER

Customer Comment: SOP IN--ONE OF SPEAKERS--INOP

<b>Labor Op Code</b>	<b>Labor Op Description</b>	<b>Labor Op Cost</b>
18808AF	SPEAKER(S) - RADIO REPLACE	38.05
18805B	RADIO REMOVE	16.31
18805C	RADIO - AFTER REPAIR INSTALL	16.31
18849A	AMPLIFIER - PREMIUM SOUND REMOVE	16.31
18849B	AMPLIFIER ASSEMBLY - PREMIUM SOUND INSTALL	16.31



**ANALYTICAL WARRANTY SYSTEM**

**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 20413189

**Vehicle Information**

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY

**Claim Information**

Document Number: 03646304

Repair Date: 10-JUN-1996

Distance: 49217

TIS: 35

**Dealer Information**

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - \*

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

**Expense Information**

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 266.32

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 171.78

Total Cost Gross: 498.22

Cust. Concern Code: P59 - OTHER AUTOMATIC TRANSMISSION TROUBLES

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: EEC TEST, REPLACED CONVERTER, FILTER AND FLUID AS PER TSB

Customer Comment: SHUDDER WHEN SHIFTING INTO OVERDRIVE

**Labor Op Code Labor Op Description Labor Op Cost**

952304I REPLACE 266.32

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	F5ZZ 7902 ARM	CONVERTER ASY	070100	1	149.33
N	XT 2 QDX	MOTORCRAFT BATTERY	190101	10	15.5
N	F2VY 7A098 A	SCREEN ASY - OIL PAN	070100	1	6.95

Any comments?

CSCN130  
==>

NOTIFICATION RECIPIENT HISTORY

06/26/01 17:12:17

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 1LNLM81W7P[REDACTED]  
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DOOR SEDAN  
RESP DEALER : 322408 BEGINNING MAILED DATE: 97-03-08 YY-MM-DD  
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-21 YY-MM-DD  
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:  
LAST NAME : INITIALS: CM  
STREET ADDR1 : [REDACTED]  
ADDR2 : ST/PRV: LA  
CITY : BATON ROUGE CTRY:  
ZIP/POSTAL CODE: [REDACTED] N-A SOURCE: P N-A EFF DATE: 95-02-06 YY-MM-DD  
\*\*\*\*\*  
RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD  
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD  
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:  
LAST NAME : INITIALS:  
STREET ADDR1 :  
ADDR2 : ST/PRV:  
CITY : CTRY:  
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD  
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140  
I048-LAST PAGE OGDB166

==>

ENTER VIN ==> 1LNLM81W7PY [REDACTED]  
 NAME ==> [REDACTED] ZIP ==> [REDACTED] MODEL YR ==> [REDACTED]  
 OWNER NAME : [REDACTED]  
 STREET ADDR : [REDACTED]  
 CITY : BATON ROUGE N/A YY-MM-DD 95-02-06  
 ST/PRV: LA CTRY: ZIP/POSTAL CODE: [REDACTED] N/A SOURCE: P  
 MODEL YEAR : 93 PLANT: Y SALE YY-MM-DD 93-08-13  
 BODY STYLE DESC: 4 DOOR SEDAN PRODUCTION YY-MM-DD 93-07-29  
 VEHICLE DESC : 1993 TOWN CAR

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	88	E	214	45	CC
FACING	3	25	E	707		
RESPONSIBLE	3	22	E	408		

CA EMISSION :	ENGINE TAG CODE :	3G812BA	CAMPAIGN COUNTS
NAVIS STATUS : 800	COMPANY CAR IND :		TOTAL CAMPAIGNS : 01
DSO DISTRICT :	FLEET CODE :		OPEN : 00 CLOSED : 01
DSO NUMBER :	FLEET STATUS :		ACTIVE: 01 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB166



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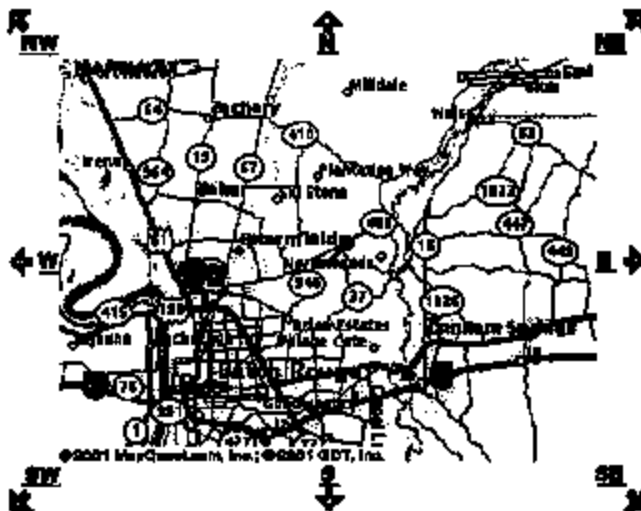
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**INSTALLED OPTION INFORMATION:**

Air Conditioning:	C/B - MANUAL AIR CONDITIONER	GVW Code:	-
Alternator Amp Rating:	*	GVW Class Code:	C
Audio Disc:	* - [N/A]	Instrumentation:	* - [N/A]
Axle Ratio:	* - [N/A]	Mirror(Driver Side):	* - [N/A]
Axle Type:	* - [N/A]	Mirror(Passgr Side):	* - [N/A]
Battery Amp Rating:	HC	Paint:	PNYW3 - OXFORD WHITE SOLID CC
Brake Code:	* - [N/A]	Power Antenna:	* - [N/A]
Brake Code(Service):	* - [N/A]	Radio:	AB - ELECTRONIC AM/FM STEREO CASSETTE
Calibration Code:	216FR00A	Sound System:	* - [N/A]
Color(Account):	* - [N/A]	Steering Tandem Axle:	* - [N/A]
Color(Trim):	* - [N/A]	Tire Brand:	AJ - MICHELIN - RECYCLABLE
Delivery Type:	E	Tire Size:	D83SF - P215/70R15 WSW
Driveshaft Code:	*	Traction Control:	* - [N/A]
Front Seat:	* - [N/A]	Wheel Base:	* - [N/A]
Fuel Type:	* - [N/A]		

**TIRE DOT INFORMATION:**

LF:	*	RF:	*
LR:	*	RR:	*
LI:	*	RI:	*
SPARE:	*		

**ESP INFORMATION: EMISSIONS INFORMATION:**

ESP Code:	*	Emission Code:	C/B - C/B
ESP Coverage(Miles):	*	Emission Cert Type:	F
ESP Coverage(Time):	*	Emission Desc Suffix:	MLY
ESP Plan Year:	*	Engine Family:	NF346V5FDPO
ESP Signature Date:			

Any comments?

ENR2-025-A 14783

**ANALYTICAL WARRANTY SYSTEM**

**Standard Claims List For Model Year 1992**

Note: All Costs are in US Dollars

VIN	VEH LINE	MYT	DELIV	BODY	CAB	VEH	DRIVEN	DRIVE	TYPE	PLT	CD	TLS	CD	ENG	CD	PROD	DATE	WARR	DATE	SELLING	DEALER	SELL	CHT	TR	WCC	CPRC	PRF	BASE	SUPP	CCC	CD	DISTR	Model	
2MBCM7W7NX	277	GM	CPA	CHG	CB	AW	CDK	CVN	14-APR-1992	03-JUN-1992	322642	USA	3	7D08	170101	PENY	15096	3	2.56	02	2024													
AWB Claims Key:		1126026	Trs Code:	1	Labour Base:	4	Labour Cost:	14	Material Cost:	225.53	Total Cost:	239.53																						
Tr CA-Sub CA:		12213-A	Name:	SHELLER LINCOLN-MERCURY LTD	Ph:	318-4781720	St:	LA	City:	City	USA	Reg:	CA:	NA	Reg:	Date:	25-JUN-1992	Doc:	04081922															
Cost Comments:		BRAZILIAN LENSES HOLD BACK LENS																																
Tech Comments:		REPLACE BRAZILIAN LENSES																																
2MBCM7W7ZL	277	GM	CPA	CHG	CB	AW	CDK	CVN	14-APR-1992	02-JUN-1992	322642	USA	2	7W06	811408	FLAZ	14636	A	L3D	XI	2825													
AWB Claims Key:		1126027	Trs Code:	1	Labour Base:	4	Labour Cost:	32	Material Cost:	68.42	Total Cost:	100.42																						
Tr CA-Sub CA:		12213-A	Name:	SHELLER LINCOLN-MERCURY LTD	Ph:	318-4781720	St:	LA	City:	City	USA	Reg:	CA:	NA	Reg:	Date:	07-JUL-1992	Doc:	04081956															
Cost Comments:		KEYLESS ENTRY NOT WORKING																																
Tech Comments:		REPLACE KEYLESS ENTRY BUTTONS																																
2MBCM7W7DA	277	GM	CPA	CHG	CB	AW	CDK	CVN	14-APR-1992	02-JUN-1992	322642	USA	23	1A01	070102	FLAZ	7A100	A	A99	38	2098													
AWB Claims Key:		2265233	Trs Code:	PHI	Labour Base:	0	Labour Cost:	6	Material Cost:	-267.88	Total Cost:	-267.88																						
Tr CA-Sub CA:		12213-A	Name:	SHELLER LINCOLN-MERCURY LTD	Ph:	318-4781720	St:	LA	City:	City	USA	Reg:	CA:	NA	Reg:	Date:	14-JUN-1994	Doc:	04081608															
Cost Comments:																																		
Tech Comments:																																		
2MBCM7W7RX	277	GM	CPA	CHG	CB	AW	CDK	CVN	14-APR-1992	02-JUN-1992	322642	USA	25	3464	070103	FLAZ	7A100	A	P99	30	27068													
AWB Claims Key:		2265232	Trs Code:	PHI	Labour Base:	6.8	Labour Cost:	423.77	Material Cost:	454.52	Total Cost:	878.29																						
Tr CA-Sub CA:		12213-A	Name:	SHELLER LINCOLN-MERCURY LTD	Ph:	318-4781720	St:	LA	City:	City	USA	Reg:	CA:	NA	Reg:	Date:	14-JUN-1994	Doc:	04081608															
Cost Comments:		FRAME BRACKET																																
Tech Comments:		REPLACE VALVE BODY AND TURBO FLOWS COOLER LINES																																
2MBCM7W7ZD	277	GM	CPA	CHG	CB	AW	CDK	CVN	14-APR-1992	03-JUN-1992	322642	USA	33	2804	050703	FLAZ	32286	D	D36	21	49982													
AWB Claims Key:		3882677	Trs Code:	807	Labour Base:	2.3	Labour Cost:	106.25	Material Cost:	9.82	Total Cost:	116.07																						
Tr CA-Sub CA:		12213-A	Name:	SHELLER LINCOLN-MERCURY LTD	Ph:	318-4781720	St:	LA	City:	City	USA	Reg:	CA:	NA	Reg:	Date:	09-JAN-1993	Doc:	04081930															
Cost Comments:		CHECK FOR MISS ON ACCR																																
Tech Comments:		S808 NOODUP, REC TEST ICL DISPLAY, IDLE DATA, POWER BAL AND BRAKE DCR, FUEL PRESSURE TST, RELATIVE INJECTOR FLOW TEST, REPLACED 4 4 P.130 WIRE RETEST AND TEST DRIVE																																

Any comments?

ENR01-025-0 14784



CSCN140

VEHICLE DATA

09/28/01 16:52:40

==>

ENTER VIN ==> 2MECM74W7NX

NAME ==> ZIP ==> MODEL YR ==>

OWNER NAME :  
STREET ADDR :

CITY : LAKE CHARLES

N/A YY-MM-DD 97-09-10

ST/PRV: LA CTRY:

ZIP/POSTAL CODE: N/A SOURCE: P

MODEL YEAR : 92 PLANT: X

SALE YY-MM-DD 92-06-02

BODY STYLE DESC: 4 DOOR SEDAN GS

PRODUCTION YY-MM-DD 92-04-14

VEHICLE DESC : 1992 GRAND MARQUIS

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD	REGION
SHIP-TO	3	22	A	642	51		23
FACING	3	22	A	642			
RESPONSIBLE	3	22	A	642			

CA EMISSION : ENGINE TAG CODE : 2G806AA

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 01

DSO DISTRICT :

FLEET CODE :

OPEN : 01 CLOSED : 00

DSO NUMBER :

FLEET STATUS :

ACTIVE: 01 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB166

==>

ENTER CAMPAIGN NUMBER==> 99815 VIN==> 2MECM74W7NX [REDACTED] TYPE OF SEARCH: A  
 MODEL YEAR: 92 DEFECT: SPD CNTRL DE BODY STYLE: 4 DOOR SEDAN GS  
 NEW STATUS CODE: \_  
 REPAIR INFORMATION: TYPE CODE: \_  
 REPAIR DATE: \_\_\_\_\_ DEALER P/A: \_\_\_\_\_  
 MICRO REF: \_\_\_\_\_ CLAIM NUM: \_\_\_\_\_  
 DELETE REASON: \_\_\_\_\_  
 RESP DEALER INFORMATION: NEW: \_ \_ \_ \_  
 CURRENT: 3 22 642 ASSIGNED: 01-03-23 SOURCE: PX

CAMP DIV : 6  
 SUPP CODE :  
 KIT CODE : CC  
 OASIS DATE : 99-04-30  
 VENDOR N/A INFORMATION:  
 IND: MATCH CODE: 1  
 EXTRACT DATE: 01-03-23

\*\*\*\*\* STATUS INFORMATION: \*\*\*\*\* REPAIR INFORMATION: \*\*\*\*\*

CODE	DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL	SRC
M	RELEASED FOR MAILING	01-03-26							
M	RELEASED FOR MAILING	00-10-05							
M	RELEASED FOR MAILING	99-09-27							
M	RELEASED FOR MAILING	99-06-25							
M	RELEASED FOR MAILING	99-05-18							
H	AWAITING MAILING	99-04-29							

DELETE REASON:  
 F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS  
 F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)  
 I037=NO MORE DATA TO DISPLAY

OGDB165

CSCN130  
==>

NOTIFICATION RECIPIENT HISTORY

09/28/01 16:53:08

ENTER CAMPAIGN NBR ==> 99S15      VIN ==> 2MECM74W7NX [REDACTED]  
DEFECT : SPD CNTRL DE      BODY STYLE DESC: 4 DOOR SEDAN GS  
RESP DEALER : 322642      BEGINNING MAILED DATE: 01-04-04 YY-MM-DD  
RELEASE DESC : ALL OSU FOLLOWUP      ENDING MAILED DATE : 01-04-09 YY-MM-DD  
CAMPAIGN DIV : 6      FLEET CODE:      FLEET MGMT LOC CODE:  
LAST NAME : [REDACTED]      INITIALS: SH  
STREET ADDR1 : [REDACTED]  
          ADDR2 :      ST/PRV: LA  
CITY : LAKE CHARLES      CTRY:  
ZIP/POSTAL CODE: [REDACTED]      N-A SOURCE: P N-A EFF DATE: 97-09-10 YY-MM-DD  
\*\*\*\*\*  
RESP DEALER : 322642      BEGINNING MAILED DATE: 00-10-16 YY-MM-DD  
RELEASE DESC : ALL OSU FOLLOWUP      ENDING MAILED DATE : 00-10-23 YY-MM-DD  
CAMPAIGN DIV : 6      FLEET CODE:      FLEET MGMT LOC CODE:  
LAST NAME : [REDACTED]      INITIALS: SH  
STREET ADDR1 : [REDACTED]  
          ADDR2 :      ST/PRV: LA  
CITY : LAKE CHARLES      CTRY:  
ZIP/POSTAL CODE: [REDACTED]      N-A SOURCE: P N-A EFF DATE: 97-09-10 YY-MM-DD  
F1-INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140  
I032-PRESS F8 FOR MORE DATA      OGD8166

CSCN130  
==>

NOTIFICATION RECIPIENT HISTORY

09/28/01 16:53:15

ENTER CAMPAIGN NBR ==> 99815 VIN ==> 2MECM74W7NY [REDACTED]  
DEFECT : SPD CNTRL DE BODY STYLE DESC: 4 DOOR SEDAN GS  
RESP DEALER : BEGINNING MAILED DATE: 99-09-27 YY-MM-DD  
RELEASE DESC : OSU FOLLOW UP MAILED ENDING MAILED DATE : 99-09-27 YY-MM-DD  
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:  
LAST NAME : [REDACTED] INITIALS: SH  
STREET ADDR1 : [REDACTED]  
ADDR2 : ST/PRV: LA  
CITY : LAKE CHARLES CTRY:  
ZIP/POSTAL CODE: [REDACTED] N-A SOURCE: P N-A EFF DATE: 97-09-10 YY-MM-DD  
\*\*\*\*\*  
RESP DEALER : 322642 BEGINNING MAILED DATE: 99-07-22 YY-MM-DD  
RELEASE DESC : POSTCARD FOLLOWUP ENDING MAILED DATE : 99-07-22 YY-MM-DD  
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:  
LAST NAME : [REDACTED] INITIALS: SH  
STREET ADDR1 : [REDACTED]  
ADDR2 : ST/PRV: LA  
CITY : LAKE CHARLES CTRY:  
ZIP/POSTAL CODE: [REDACTED] N-A SOURCE: P N-A EFF DATE: 97-09-10 YY-MM-DD  
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140  
I032-PRESS F8 FOR MORE DATA OGDB166

==>

ENTER CAMPAIGN NBR ==> 99S15 VIN ==> 2MECM74W7NK [REDACTED]  
 DEFECT : SPD CNTRL DE BODY STYLE DESC: 4 DOOR SEDAN GS  
 RESP DEALER : 322642 BEGINNING MAILED DATE: 99-05-20 YY-MM-DD  
 RELEASE DESC : NEW ISSUE TOTAL ENDING MAILED DATE : 99-05-21 YY-MM-DD  
 CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:  
 LAST NAME : [REDACTED] INITIALS: SH  
 STREET ADDR1 : [REDACTED]  
 ADDR2 : ST/PRV: LA  
 CITY : LAKE CHARLES CTRY:  
 ZIP/POSTAL CODE: [REDACTED] N-A SOURCE: P N-A EFF DATE: 97-09-10 YY-MM-DD

\*\*\*\*\*

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD  
 RELEASE DESC : ENDING MAILED DATE : YY-MM-DD  
 CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:  
 LAST NAME : INITIALS:  
 STREET ADDR1 :  
 ADDR2 : ST/PRV:  
 CITY : CTRY:  
 ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD

F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140  
 I048-LAST PAGE OGDB166

CSCN150  
==>

CAMPAIGN VEHICLE INFORMATION

09/28/01 16:50:49

ENTER CAMPAIGN NUMBER=> 99S15 VIN=> 2MELM75W2N[REDACTED] TYPE OF SEARCH: A  
MODEL YEAR: 92 DEFECT: SPD CNTRL DE BODY STYLE: 4 DOOR SEDAN LS  
NEW STATUS CODE: \_  
REPAIR INFORMATION: TYPE CODE: \_  
REPAIR DATE: \_\_\_\_\_ DEALER P/A: \_\_\_\_\_  
MICRO REF: \_\_\_\_\_ CLAIM NUM: \_\_\_\_\_  
DELETE REASON: \_\_\_\_\_  
RESP DEALER INFORMATION: NEW: \_ \_ \_ \_  
CURRENT: 3 22 408 ASSIGNED: 99-04-29 SOURCE: NI  
\*\*\*\*\* STATUS INFORMATION: \*\*\*\*\* REPAIR INFORMATION: \*\*\*\*\*  
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC  
M RELEASED FOR MAILING 99-05-18  
H AWAITING MAILING 99-04-29

DELETE REASON:  
F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS  
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)  
I037-NO MORE DATA TO DISPLAY

OGDB166

CSCN130  
=>

NOTIFICATION RECIPIENT HISTORY

09/28/01 16:51:09

ENTER CAMPAIGN NBR ==> 99S15 VIN ==> 2MELM75W2N[REDACTED]  
DEFECT : SPD CNTRL DE BODY STYLE DESC: 4 DOOR SEDAN LS  
RESP DEALER : 322408 BEGINNING MAILED DATE: 99-05-20 YY-MM-DD  
RELEASE DESC : NEW ISSUE TOTAL ENDING MAILED DATE : 99-05-21 YY-MM-DD  
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:  
LAST NAME : [REDACTED] INITIALS: BB  
STREET ADDR1 : [REDACTED]  
ADDR2 : ST/PRV: LA  
CITY : BATON ROUGE CTRY:  
ZIP/POSTAL CODE: [REDACTED] N-A SOURCE: M N-A EFF DATE: 95-12-22 YY-MM-DD  
\*\*\*\*\*  
RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD  
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD  
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:  
LAST NAME : INITIALS:  
STREET ADDR1 :  
ADDR2 : ST/PRV:  
CITY : CTRY:  
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD  
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140  
I048-LAST PAGE OGDB166



Fire Department

City of Baton Rouge

1100 Laurel Street  
Baton Rouge, Louisiana 70802

504/389-4611

RONNIE SPILLMAN  
Fire Chief

FIRE INVESTIGATION

Investigation No.: 95-31969

Date: 12-15-95

Location: 9769 Patio Court

Time: 06:31

Owner: [REDACTED]

Occupant: SAMP

Cause: Accidental - Malfunction

TYPE OF STRUCTURE: Single Family Resid.

TYPE OF VEHICLE: 4D. Mercury Grand Marquis

TOTAL VALUE: 85,000 TOTAL LOSS: 20,000

THIS CASE IS:  OPEN  INACTIVE  CLOSED

ARREST  Yes  No

If yes, fill out arrest form.

COUNSELING  Yes  No

If yes, fill out counseling form.

CASUALTY OR FATALITY  Yes  No

If yes, fill out casualty/fatality form.

GARY NEWMAN  
INVESTIGATOR IN CHARGE OF CASE

ISO "Class 1" City -- First in the United States of America!

EM-2-025-A 1-796



PROPERTY RECOVERED  PROPERTY FOUND

FILE  
-8170  
DATE:

Recovered/Found By \_\_\_\_\_

Date \_\_\_\_\_

Codes	Category	Code	Description	Serial No(s)	Est. Val
A	Cash, Checks, Currency				
B	Jewelry, Precious Metals				
C	Clothing, Furs				
E	Office Equipment				
F	TVs, Stereo, Etc.				
G	Firearms, Weapons				
H	Household Goods				
I	Consumable Goods				
J	Livestock, Animals				
K	Other, Miscellaneous				

DETAILED NARRATIVE:

I. Vehicle Fire

A. 1992 4Dr. Grand Marquis Mercury

1. La. Lic. CVG151 expires April 96

2. VIN 2MELM75W2NX [REDACTED] Bd 3/13/92

II. Location

via century

A. Vehicle Parked under owners CARPORT

1. Parked not used since 12-14-95 approx 16:30

2. Address [REDACTED]

3. Owner [REDACTED]

4. Hood secure when BRED Arrived

Gary D. Newman

6661

Date of Report 12-15-95

INVESTIGATING OFFICER

ID NUMBER

INVESTIGATING OFFICER

ID NUMBER

Fire Investigation

BRED

DIVISION

SUPERVISOR/COMMANDING OFFICER

ID NUMBER

FOR OFFICE USE ONLY

Received by \_\_\_\_\_ Typed by \_\_\_\_\_ Stamped by \_\_\_\_\_ Cleared by \_\_\_\_\_ Checked by \_\_\_\_\_ Dispatched by \_\_\_\_\_ Coded by \_\_\_\_\_ Filed by \_\_\_\_\_  
Type \_\_\_\_\_ FP Index \_\_\_\_\_ An Dr \_\_\_\_\_ Det Dr \_\_\_\_\_ DAY OF \_\_\_\_\_ Auto Thru \_\_\_\_\_ Career \_\_\_\_\_ City Code \_\_\_\_\_ Other \_\_\_\_\_ POC \_\_\_\_\_

ES62-625-R 14786

DATE: 12-15-95

BDFD  
INCIDENT NO. 95-3149

Page 6 of

### III. Fire Scene

#### A. Area of Origin

1. Engine Compartment Driver side

a. Heavy - mat damage - fender destroyed

Tire burned. Fire burned through hood

b. MAIN wire harness in area of  
most severe burn.

2. Fire spread to ceiling in carport  
and into attic of structure

3. Vehicle had severe damage

4. Moderate damage to carport area

### IV. Fire Discovery

#### A. B/m Juvenile

B. [REDACTED] saw fire at the  
driver side front of vehicle. Then knocked  
on bedroom window to alert owner/  
occupants of the fire.

### V. Conclusion

A. Large wire harness in area of origin

1. Possible electrical short

INVESTIGATING OFFICER(S)

APPROVED BY (SUPERVISOR)

DATE

DATE: 12-15-95	INCIDENT NO. 95-31969	Page 3 of 3
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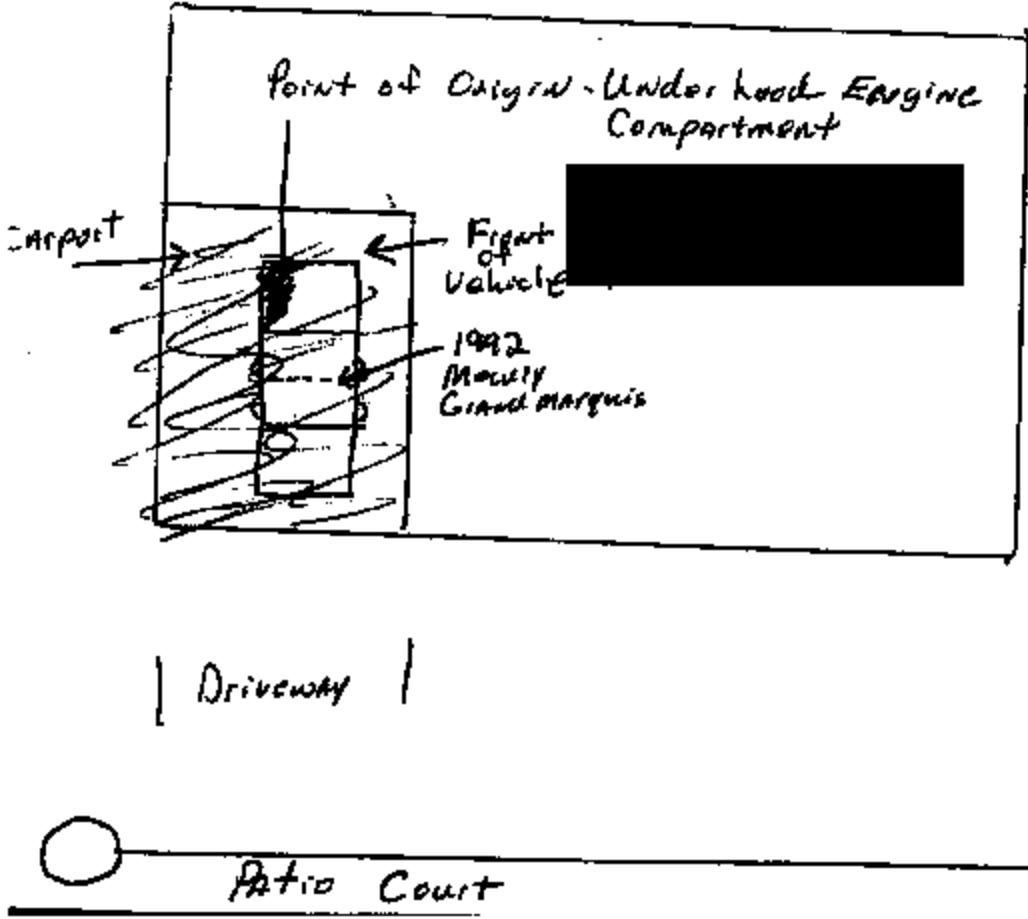
B. Scene sketched and photographed  
C. Fire Accidental in nature  
possible electrical problem or  
other Malfunction. GN

INVESTIGATING OFFICER(S): Gary Newman 6661 12-15-95  
APPROVED BY (SUPERVISOR): \_\_\_\_\_ DATE: \_\_\_\_\_

B1969  
05-95

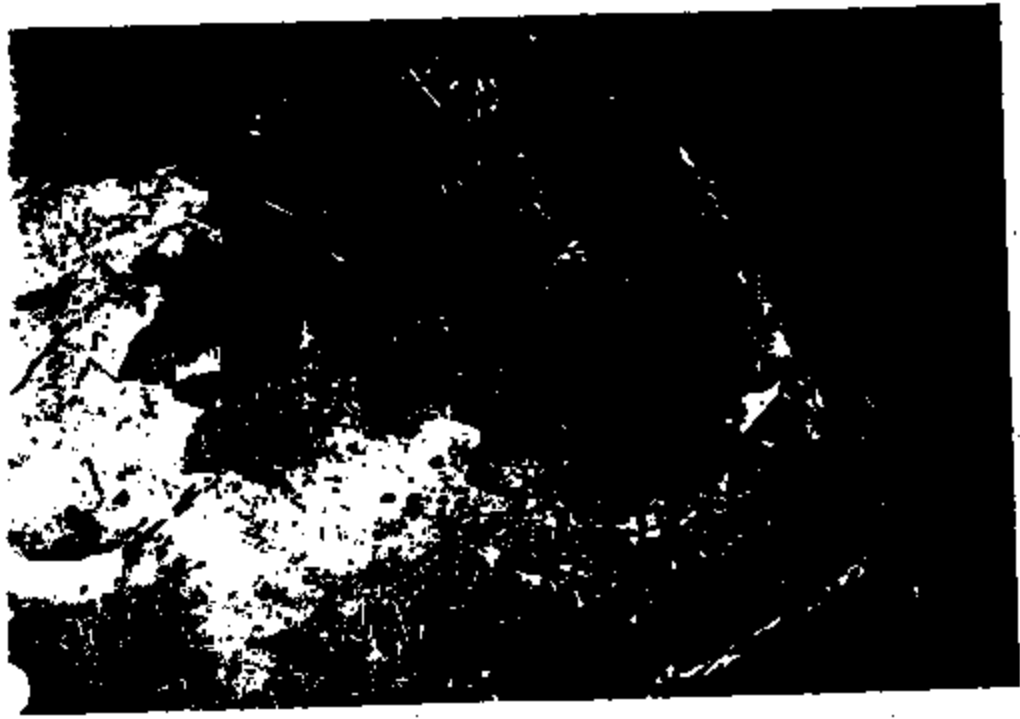


PROPERTY OF  
FEDERAL BUREAU OF INVESTIGATION



Fiesta Court →  
To Avenue











12-16-83

# Couple saved by alert youth

By KRISTEN KING  
Advocate staff writer

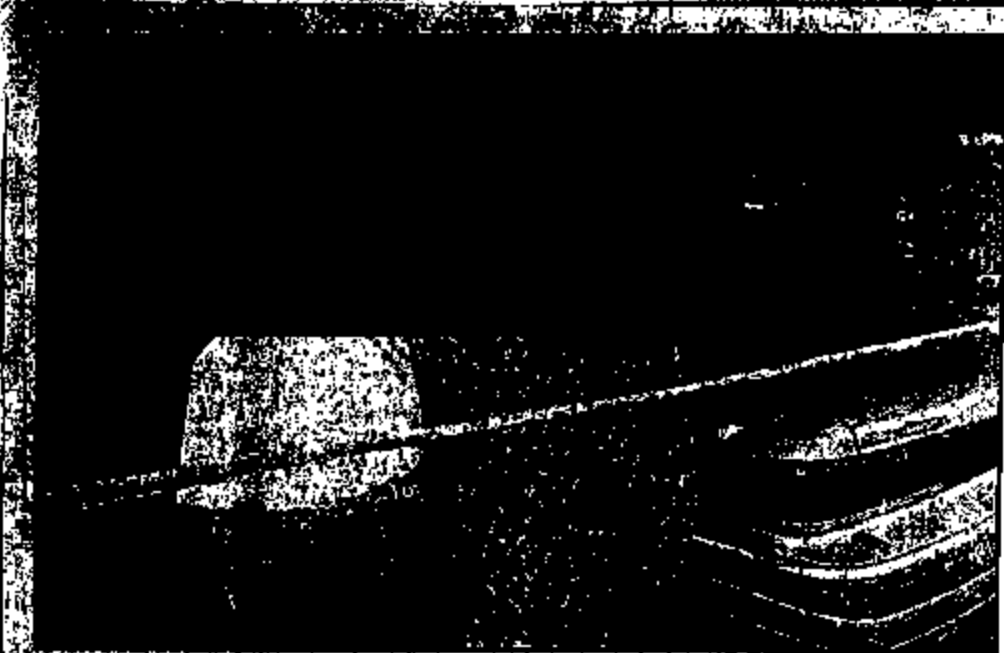
Most of [redacted] buddies at Capitol Middle School wouldn't believe he missed his first class Friday because, on his way to the bus stop, he stopped to help save a couple whose house was on fire.

Even his father first thought the boy's pleas to call the fire department were a hoax to get out of going to school.

But the fact that his neighbors, [redacted] believed a [redacted] who rapped on their bedroom window at 6:30 a.m. probably saved their lives.

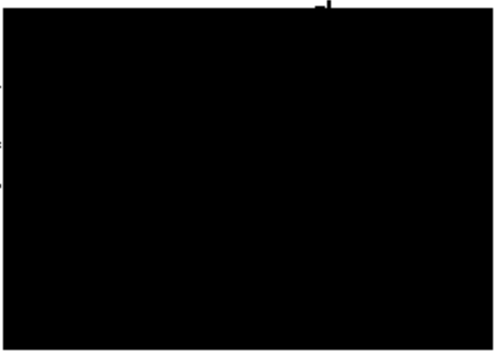
"I didn't know what to do. I couldn't believe anything else but that," said [redacted] who said

□ See SAVER, Page 5A



Advocate staff photo by Tim Mueller

[redacted] night, poses with [redacted] in front of [redacted] fireman's [redacted] car Friday afternoon.





IN POPULATION,  
SERVICE COMPLETED  
VEH IN SERVICE  
LEWIS  
WRECKER CO.  
OWNER'S VEH.

08/28/2001  
18:25:17

**OASIS RESULT:**

1LNLM81WXNY [REDACTED]

▶ **VEHICLE INFORMATION**

<b>VEHICLE DESCRIPTION</b> 1992 TOWN CAR	<b>BODY STYLE</b> 4 DR SEDAN	<b>ENGINE</b> 4.8L SOHC (ROMEO)	<b>ENGINE CALIBRATION</b> 218CR05A
<b>TRANSMISSION</b> 4 SPD OD AODE	<b>AXLE CODE</b> JY		

▶ **GENERAL WARRANTY INFORMATION**

<b>WARRANTY START DATE</b> 04/04/1992	<b>BUILD DATE</b> 03/19/1992	<b>START ODOM</b>
--	---------------------------------	-------------------

▶ **WARNING MESSAGES**

**LESS THAN TWO DEALER APPROVED AWA REPAIR VISITS PAID TO DATE**

**\*THIS VEHICLE HAD A CUDLMORS CONTACT CLOSED WITHIN THE PAST 180 DAYS**

▶ **FIELD SERVICE ACTIONS**

NO CAMPAIGN MESSAGE(S) FOUND

▶ **\*EXTENDED COVERAGES**

NO ESP INFORMATION AVAILABLE

▶ **REPAIR HISTORY**

NO REPAIR HISTORY ON VEHICLE

END OF OASIS REPORT FOR 1LNLM81WXNY [REDACTED]