EA02-025

FORD 10/27/03

APPENDIX N

BOOK 23 OF 61

PART 5 OF 5

Form Approved: O.M.B. No. 2127-0004

U.S. Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED
99 FEB -3 P 12: 05
DEFECTS INVESTIGATION

 odr
rl,dl
od-rl
up-lr

REFERENCE NO.
543718

OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS
[redacted]
ADELANTO, CA [redacted]

DAY TIME TELEPHONE NO. ([redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES [X] NO [ ]
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER [redacted] DATE 12/28/98

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.*	VEHICLE MAKE	VEHICLE MODEL	MODEL YEAR
1LNLM81W8PY[redacted]	LINCOLN	TOWN CAR	1993

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING: 1 1 2 0 0 0 [X] MILES [ ] KILOMETERS

DATE PURCHASED 7/23/93 [X] NEW [ ] USED

DEALER'S NAME, CITY & STATE: WAS SHEVILLE L/M NOW DON JACKSON L/M UNION CITY GEORGIA

ENGINE SIZE (CID/CC/L) 4.6L [ ] TURBO [ ] DIESEL [X] GAS [ ] FUEL INJECTN
NO. CYLINDERS 8

TRANSMISSION TYPE: [ ] MANUAL [X] AUTOMATIC

ANTILOCK BRAKES: [X] YES [ ] NO

RESTRAINT SYSTEM: [X] DRIVERSIDE AIRBAG [ ] MOTORBELT [X] PASSENGERSIDE AIRBAG [X] 3-POINT BELT [ ] 2-POINT BELT

CRUISE CONTROL: [X] YES [ ] NO

DRIVETRAIN: [ ] FRONT [X] REAR [ ] 4-WHEEL

BODY STYLE: STATION WAGON 4 DR [ ] 2 DR [ ] HATCH BK [ ] VAN [ ] PK UP TRK [ ] OTHER [ ]

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT	PART NAME(S)	LOCATION	FAILED PART(S)
UNKNOWN	UNKNOWN	[X] LEFT FRONT [ ] RIGHT REAR	[X] ORIGINAL [ ] REPLACEMENT

NO. OF FAILURES: ONE

DATE(S) OF FAILURE(S): 12/10/98

MILEAGE AT FAILURE(S): 112,000

VEHICLE SPEED AT FAILURE: PARKED

MANUFACTURER CONTACTED: [ ] YES [X] NO

NHTSA PREVIOUSLY CONTACTED: [ ] YES [X] NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT	FIRE	NUMBER PERSONS INJURED	NUMBER OF FATALITIES	PROPERTY DAMAGE ESTIMATED COST	POLICE REPORTED
[ ] YES [ ] NO	[X] YES [ ] NO	UNKNOWN	0		[X] YES [ ] NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

Vehicle was driven a short distance and then parked at 7:36 am under carport. A family member heard an explosion in carport at 8:00 am and discovered the auto's engine compartment was fully engulfed in flames. Fire Department was called but by the time the fire was extinguished, [redacted] lost the 93 Lincoln, a 74 VW, 88 Ford Econoline, their home and their neighbor's home was heavily damaged.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

HS-Form 360 (Rev. 5-93)

J.A.

Form Approved OMB No. 2127-0004

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 166

Date Received: 12 Feb 1999

Odi_dt
rt_dt
od_rt
up_dt

Reference No. 834778

OWNER INFORMATION (Type or Print)

501542

WARNER ROBBINS GA [redacted]

Work Number

Home Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ___/___/___

VEHICLE INFORMATION

Vehicle Ident. No. (VIN)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1LNLM81W2NY[redacted]	LINCOLN	TOWN CAR	1992	

Purchase Date ☐ New ☒ Used

Dealer's Name _____ City _____ State _____ Zip Code _____

Engine Size (CID/CC/L) _____ No Cylinders _____ ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injected

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ Driver Side Airbag ☐ Passenger Side Airbag ☐ 3-Point Belt ☐ Manual ☐ 3-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Sport Utility ☐ Truck ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
66666600	FUEL:FUEL INJECTION SYSTEM	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures	Date(s) of Failure(s) 05-DEC-98	Failed Part(s) Available?	NHTSA Previously Contacted?
	Mileage at Failure(s) 169	☐ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s) _____		

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☒ Yes ☐ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

*VEHICLE CAUGHT ON FIRE UNDERNEATH THE HOOD, ON DRIVER'S LEFT SIDE. FIRE DEPT CLAIMED WAS LEAKING FUEL INJECTORS. PLEASE PROVIDE FURTHER INFORMATION AND VIN#. *AK*

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds into administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Form Approved O.M.B. No. 2127-0004

AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 366-0123

FOR AGENCY USE ONLY	
DATE RECEIVED	ed.__ ____ rt.__ ____ cd.__ ____ up.__ ____
	REFERENCE NO.

OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS

[redacted]
ATLANTA, GA. [redacted]

DAY TIME TELEPHONE NO. (AREA CODE)

[redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES [X] NO [ ]
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER [redacted] DATE 5-3-99

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.*	VEHICLE MAKE	VEHICLE MODEL	MODEL YEAR
1LNXM81[redacted]	LINCOLN	TOWN CAR	1992

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER SIDE

CURRENT ODOMETER READING: 1 1 5 0 0 0

DATE PURCHASED 5/98 [ ] NEW [X] USED

DEALER'S NAME, CITY & STATE

ENGINE SIZE (CID/CC/L) 4.6L [ ] TURBO [ ] DIESEL [X] GAS [ ] FUEL INJECTN

NO. CYLINDERS 8

TRANSMISSION TYPE: [ ] MANUAL [X] AUTOMATIC

AIRBAG EQUIPPED: [X] YES [ ] NO

RESTRAINT SYSTEM: [X] DRIVERSIDE AIRBAG [ ] MOTORBELT [X] PASSENGERSIDE AIRBAG [X] 3-POINT BELT [ ] 2-POINT BELT

DRUNK DRIVING CONTROL: [X] YES [ ] NO

ADAPTATION: [ ] FRONT [X] REAR [ ] 4-WHEEL

BODY STYLE: STATION WAGE ___ HATCH SK ___ 4 DR ___ VAN ___ 2 DR ___ PK UP TRK ___ OTHER ___

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT	PART NAME(S)	LOCATION	FAILED PART(S)
UNDERHOOD	UNDERHOOD	[X] LEFT FRONT [ ] RIGHT REAR	[X] ORIGINAL [ ] REPLACEMENT

NO. OF FAILURES	DATE(S) OF FAILURE(S)	MANUFACTURER CONTACTED	NHTSA PREVIOUSLY CONTACTED
ONE	MARCH 17, 1999	[ ] YES [X] NO	[ ] YES [X] NO
	MILEAGE AT FAILURE(S) APPROX 115000		
	VEHICLE STORED AT FAILURE(S) PARKED		

APPLICABLE ACCIDENT INFORMATION

ACCIDENT	FIRE	NUMBER PERSONS INJURED	NUMBER OF FATALITIES	PROPERTY DAMAGE	POLICE REPORTED
[ ] YES [X] NO	[X] YES [ ] NO	ONE	NONE	$75K	[X] YES [ ] NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

WHILE VEHICLE WAS PARKED FOR AN HOUR A FIRE STARTED ON THE LEFT SIDE OF THE ENGINE COMPARTMENT. OWNERS SON SMELLED SMOKE, OWNER SAW FIRE COMING FROM AROUND DRIVERS SIDE FRONT WHEEL.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used in support of the agency's action.

We want to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a redacted summary thereof, may be used in support of the agency's action.

HS-Form 360 (Rev. 5-98)

Form Approved: O.M.B. No. 2127-0004

US Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 366-0123

FOR AGENCY USE ONLY	
DATE RECEIVED	mf-# ____ ____ fl.-# ____ ____ ad-# ____ ____ inf-# ____ ____
	REFERENCE NO.

OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS

[redacted]

DAY TIME TELEPHONE NO. (AREA CODE)

[redacted]

Do you authorize NHTSA to provide a copy of your report to the manufacturer of your vehicle? YES [X] NO [ ]
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER [redacted] DATE 2-12-99

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.*	VEHICLE MAKE	VEHICLE MODEL	MODEL YEAR
1LNLM82W9NY[redacted]	LINCOLN	TOWN CAR	1992

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING	DATE PURCHASED	DEALER'S NAME, CITY & STATE	ENGINE SIZE (CID/CC/L)	
67000	7/94 [ ] NEW [X] USED	FRANK JACKSON L/H 7555 ROSWELL RD. DUNWOODY, GA. 30[redacted]	4.6ltr NO. CYLINDERS 8	[ ] TURBO [ ] DIESEL [X] GAS [ ] FUEL INJECTN

TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM	CRUISE CONTROL	DRIVETRAIN	BODY STYLE
[ ] MANUAL [X] AUTOMATIC	[X] YES [ ] NO	[X] DRIVERSIDE AIRBAG [ ] MOTORBELT [X] PASSENGERSIDE AIRBAG [X] 3-POINT BELT [ ] 2-POINT BELT	[X] YES [ ] NO	[ ] FRONT [X] REAR [ ] 4-WHEEL	STATIONWAGON ____ HATCH BK ____ 4 DR ____ VAN ____ 2 DR ____ PK UP TRK ____ OTHER ____

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT	PART NAME(S)	LOCATION	FAILED PART(S)
UNKNOWN	UNKNOWN	[X] LEFT FRONT [ ] RIGHT REAR	[X] ORIGINAL [ ] REPLACEMENT

NO. OF FAILURES	DATE(S) OF FAILURE(S)	MANUFACTURER CONTACTED	NHTSA PREVIOUSLY CONTACTED
ONE	OCTOBER 4, 1998	[ ] YES [X] NO	[ ] YES [X] NO
	MILEAGE AT FAILURE 67,000		
	VEHICLE SPEED AT FAILURE PARKED		

APPLICABLE ACCIDENT INFORMATION

ACCIDENT	FIRE	NUMBER PERSONS INJURED	NUMBER OF FATALITIES	PROPERTY DAMAGE	POLICE REPORTED
[ ] YES [ ] NO	[X] YES [ ] NO	UNKNOWN/UNDETERMINED	NONE	$290,000.00	[X] YES [ ] NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S)/ INJURY(IES)

The owner parked her Lincoln under the carport at her residence on Saturday, October 3, 1998, and did not move the auto. On Sunday, October 4, 1998, our client noticed a bright light coming from the carport area at approximately 11:00 p.m. Our client looked in the carport and saw flames coming from under the hood of the Lincoln on the driver's side. The client called the Fire Department minutes later and then heard an explosion. Before the fire was extinguished, the Lincoln was destroyed, a 1994 Ford Explorer also parked in the carport was destroyed and over $290,000.00 in damages was sustained by our client's home and the loss of personal effects.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a summary thereof, may be used in support of the agency's action.

HS-Form 280 (Rev. 5-94)

4/99

Form Approved O.M.B. No. 2127-0006

AUTO SAFETY HOTLINE

U.S. Department of Transportation
National Highway Traffic Safety Administration

VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 366-0123

FOR AGENCY USE ONLY

DATE RECEIVED

MFR
ODI
SYS
YEAR

REFERENCE NO.

OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS

[redacted]

DAY TIME TELEPHONE NO. (AREA CODE)

[redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES [X] NO [ ]
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER [redacted] DATE 12/28/98

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. (LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE)	VEHICLE MAKE	VEHICLE MODEL	MODEL YEAR
1LNLM81W9P[redacted]	LINCOLN	TOWN CAR	1993

CURRENT ODOMETER READING: 112000 [X] MILES [ ] KMS

DATE PURCHASED: 7/23/93 [X] NEW [ ] USED

DEALER'S NAME, CITY & STATE: [illegible]

ENGINE SIZE (CID/CC/L): 4.6L [ ] TURBO [ ] DIESEL [X] GAS [ ] FUEL INJECTN

NO. CYLINDERS: 8

TRANSMISSION TYPE: [ ] MANUAL [X] AUTOMATIC

ANTILOCK BRAKES: [X] YES [ ] NO

RESTRAINT SYSTEM: [X] DRIVER'S AIRBAG [ ] MOTORIZED [X] PASSENGER SIDE AIRBAG [X] 4-POINT BELT [ ] 3-POINT BELT

CRUISE CONTROL: [X] YES [ ] NO

DRIVETRAIN: [ ] FRONT [X] REAR [ ] 4-WHEEL

BODY STYLE: STATION WAGON [ ] HATCH DR [ ] 4 DR [ ] VAN [ ] 2 DR [ ] PK UP TRK [ ] OTHER [ ]

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT	PART NAME(S)	LOCATION	FAILED PART(S)
UNKNOWN	UNKNOWN	[X] LEFT FRONT [ ] RIGHT FRONT [ ] LEFT REAR [ ] RIGHT REAR	[X] ORIGINAL [ ] REPLACEMENT

NO. OF FAILURES: ONCE

DATE(S) OF FAILURE(S): 12/10/98

MILEAGE AT FAILURE(S): 112,000

VEHICLE TOWED AT FAILURE: TOWED

MANUFACTURER CONTACTED: [ ] YES [X] NO

NHTSA PREVIOUSLY CONTACTED: [ ] YES [X] NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT	FIRE	HUMAN PERSONS INJURED	NUMBER OF FATALITIES	PROPERTY DAMAGE	POLICE REPORTED
[ ] YES [ ] NO	[X] YES [ ] NO	UNKNOWN	0	UNKNOWN	[X] YES [ ] NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

Vehicle was driven a short distance and then parked at 7:36 am under carport. A family member heard an explosion in carport at 8:00 am and discovered the auto's engine compartment was fully engulfed in flames. Fire Department was called but by the time the fire was extinguished, Mr. and Mrs. Britton lost the 93 Lincoln, a 74 VW, 83 Ford Econoline, their home and their neighbor's home was heavily damaged.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and implementing amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a condensed summary thereof, may be used in support of the agency's action.

HS-Form 356 (Rev. 5-92)

Provided to Ford (Feb 4,1999)

PINTO 150— Additional Fires Sparse Overlap

	ST	VIN	MFR	Mfrdate	Summary
Fire Inv.	TX	[redacted]	80	?	Fire in engine compartment left side
Fire Inv.	FL	[redacted]	81	Jan-80	Engine compartment fire left fender (PORT ST. LUCIE)
Fire Inv.	FL	[redacted]	80	?	Engine fire, Hood fire
VOQ	FL	[redacted]	80	Dec-80	Fire in the engine compartment on drivers side, replaces F2VY-9F924-A, repair wiring
VOQ	LA	[redacted]	81	Mar-80	Fire at drivers side front wheel area and bottom of windshield
Fire Inv.	FL	?		?	Engine compartment fire, short at brake pressure switch
Telephone	AR	?		?	Engine compartment fire left side of engine while parked
VOQ	LA	[redacted]		Oct-80	Fire in engine compartment near left front wheel, structure fire destroyed house
Fire Inv.	LA	[redacted]	80	Dec-80	Fire left side of engine compartment, BARKER FORD—HOUMA, LA
Fire Inv.	LA	[redacted]	80	Jun-80	Fire left side of engine compartment
Fire Inv.	FL	[redacted]	80	Aug-80	Electrical fire in driver's side rear of the engine compartment
Fire Inv.	FL	[redacted]	80	Sep-80	Electrical fire in driver's side rear of the engine compartment
Fire Inv.	FL	[redacted]	81	Sep-80	Electrical fire in driver's side rear of the engine compartment
Houston Salvage Yd	TX	[redacted]	80	?	Fire left side of engine compartment
Houston Salvage Yd	TX	[redacted]	80	?	Fire left side of engine compartment

Form Approved O.M.B. No. 2127-0004

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 135

Date Received: 30 Dec 1998

OI_pr ____
PI_pr ____
ad_pr ____
up_pr ____

Reference No. 032988

OWNER INFORMATION (Type or Print)

1 [redacted] 492782

[redacted]
NAPLES FL [redacted]

Work Number ____
Home Number ____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner ____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1LNLM81W8SY[redacted]	LINCOLN	TOWN CAR	1995	

Purchase Date ____ ☐ New ☒ Used

Dealer's Name ____
City ____ State ____ Zip Code ____

Engine Size (CID/CCA) ____ No Cylinders ____ ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	DriveTrain	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ Driverside Airbag ☐ Passengerside Airbag ☐ 3-Point Belt ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other ____ ☐ Sports Util. ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other ____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
3410000	ENGINE	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures	Date(s) of Failure(s) / Mileage at Failure(s) / Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
	12/23/98 / 23928	☐ Yes ☐ No	☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☒ Yes ☐ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S)/INCIDENT(S)/INJURY(IES)

*WHILE VEHICLE WAS IN PARKED AND THE ENGINE OFF A FIRE STARTED IN THE ENGINE COMPARTMENT AREA ON THE DRIVER'S SIDE CAUSE UNKNOWN. PLEASE GIVE ANY FURTHER DETAILS. *AK*

SW454 - SPD
Can't DEAC

EMC F2VY-9F924-A
JAC DEL460
#41-#43-#46/5

Engineer L/M 344997 12/23/98

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to certain subsequent amendments. You are under no obligations to respond to this questionnaire. Your whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA [illegible] against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

HS Form 250 Rev. 2/95

J.A.

FEB 04 '99 15:01 PAGE.03

3713 5499

Form Approved O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 117

Date Received: 30 Dec 1998

Odr ____
rLdt ____
mdt ____
upd ____

Reference No. 332944

OWNER INFORMATION (Type or Print)

[redacted] 452078

SHREVEPORT LA [redacted]

Work Number [redacted]

Home Number [redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date __/__/__

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) *Attached at bottom of [illegible]*	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
FILL IN 1LNLM81W0[redacted]	LINCOLN	TOWN CAR	1993	

Purchase Date: ☐ New ☒ Used

Dealer's Name _____ City _____ State _____ Zip Code _____

Engine Size (CID/CCA) ____ No Cylinders ____ ☐ Turbo ☐ Diesel ☐ Rotary ☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	DriveTrain	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ Driver Side Airbag ☐ Seatbelt ☒ Passenger Side Airbag ☐ 3-Point Belt ☒ 3-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Sports Util. ☐ Truck ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
9515A000	ENGINE/OTHER PARTS	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures	Date(s) of Failure(s) / Mileage at Failure(s) / Vehicle Speed at failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
1	29-DEC-98 / 88 /	☐ Yes ☐ No	☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☒ Yes ☐ No	0	0	0	☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S)/INCIDENT(S)/INJURY(IES)

*THE VEHICLE WAS PARKED WHEN IT CAUGHT ON FIRE. THE FIRE OCCURRED IN THE ENGINE COMPARTMENT NEAR THE LEFT FRONT WHEEL. THE FIRE DEPARTMENT PUT FLAMES OUT. THE INSURANCE ADJUSTOR WILL BE COMING TO CHECK VEHICLE OUT. *AK*

STRUCTURE FIRE DESTROYED VEHICLE

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

HS-Form 518 (Rev. 2/97)

J. A.

FEB 04 '99 15:01 PAGE.04

3713 5500

FEB. 4.1999 3:02PM DOT TRISH HSH OGA

FAX:81 Sheets C-2 No. 2127-003

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY

Date Received RECEIVED
99 JAN -5 AM 11:
OFFICE OF DEFECTS INVESTIGATION

Old or ___ ___
new ___ ___
advt ___ ___

Reference No.
543218

OWNER INFORMATION (Type or Print)

Name [redacted]

Street [redacted] Apt. No. ___

City Silsbee State Texas Zip Code [redacted]

Day Time Telephone Nos. ( )

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☑ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner [redacted] Date 12-2-98

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1LNLM83W5NY[redacted]	Lincoln	Cartier	1992	68314

Purchase Date ☐ New ☐ Used

Dealer's Name ___
City ___ State ___ Zip Code ___

Engine Size (CID/CCs) ___ No. Cylinders 8
☐ Turbo ☐ Diesel ☐ Rotor ☑ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drivetrain	Vehicle Type	Body Style
☐ Manual ☑ Automatic	☐ Yes ☐ No	☑ Driver's Airbag ☐ Motorized ☐ Passenger's Airbag ☑ 3-Point Belt ☐ 3-Point Belt	☑ Yes ☐ No	☐ Front ☑ Rear ☐ 4-Wheel	☑ Car ☐ Sport Ut. ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other ___	☐ 2-Door ☑ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other ___

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
		☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No. of Failures: Date(s) of Failure(s) ___ Mileage at Failure(s) ___ Vehicle Speed at Failure(s) ___

Failed Part(s) Available? ☐ Yes ☐ No

NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

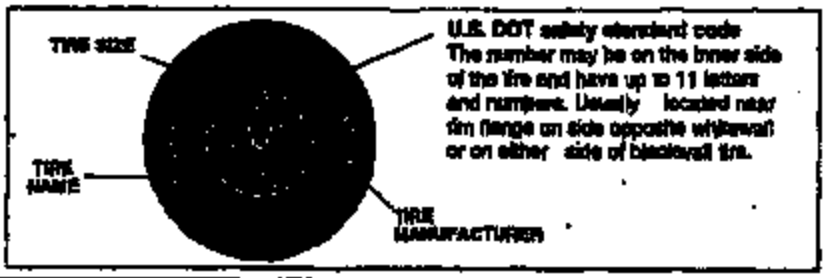
(Please describe in detail the Incident(s), Failure(s), Cause(s), and Injury(ies) on the back of this form)

Crash	Fire	Number Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☐ No	☐ Yes ☐ No			$ ___	☐ Yes ☐ No

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters). Note: This information not required for several operation tires.

D O T												Manufacturer	Tire Name	Complete Tire Size



The Privacy Act of 1974–Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a specific manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

HS Form 950 (Rev. 1/87)

Form Approved O.M.B. No. 2127-0006

AUTO SAFETY HOTLINE
US Department of Transportation
National Highway Traffic Safety Administration
VEHICLE OWNER'S QUESTIONNAIRE
NATIONWIDE 1-800-424-9393
DC METRO AREA 202-366-0123

COPIED

FOR AGENCY USE ONLY
DATE RECEIVED
98 DEC 29 AM 10:23
OFFICE OF DEFECTS INVESTIGATION
REFERENCE NO.
543167

OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS
[redacted]
Marrero, LA [redacted]

DAY TIME TELEPHONE NO. (AREA CODE)
[redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☒ NO ☐
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER [redacted] DATE 12/23/98

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.*	VEHICLE MAKE	VEHICLE MODEL	MODEL YEAR
1LNLM82W1PY[redacted]	Lincoln	Town car	1993

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING: 65000
DATE PURCHASED: 11/95 ☐ NEW ☒ USED
DEALER'S NAME, CITY & STATE: Lamarque Lincoln Mercury 1420 West Bank Expy. P.O. Box 1418 Harvey, LA 70059
ENGINE SIZE (CID/CC): — NO. CYLINDERS: 8 ☐ TURBO ☐ DIESEL ☐ GAS ☒ FUEL INJECTN

TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM	CRUISE CONTROL	SEATING	BODY STYLE
☐ MANUAL ☒ AUTOMATIC	☒ YES ☐ NO	☒ DRIVERSIDE AIRBAG ☐ MOTORBELT ☒ PASSENGERSIDE AIRBAG ☐ 5-POINT BELT ☐ 3-POINT BELT	☒ YES ☐ NO	☐ FRONT ☐ REAR ☐ 4-WHEEL	STA/WAG — 4 DR — 2 DR — HATCH BK — VAN — PK UP TRK — OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT	PART NAME(S)	LOCATION	FAILED PART(S)
		☐ LEFT FRONT ☐ RIGHT REAR	☐ ORIGINAL ☐ REPLACEMENT

NO. OF FAILURES
DATE(S) OF FAILURE(S): NOV 9, 1998
MILEAGE AT FAILURE(S): 65
VEHICLE SPEED AT FAILURE(S):
MANUFACTURER CONTACTED: ☐ YES ☐ NO
NHTSA PREVIOUSLY CONTACTED: ☐ YES ☒ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT	FIRE	NUMBER PERSONS INJURED	NUMBER OF FATALITIES	PROPERTY DAMAGE OVER $1,000?	POLICE REPORTED
☐ YES ☐ NO	☒ YES ☐ NO	0	0	Totaled ☐ YES	☒ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES) — Fire Dept Reported

My vehicle was parked at a restaurant approximately 10-15 minutes. It suddenly broke into flames while parked. A report was made by the Marrero-Estelle No. Fire Co. #1, 2248 Barataria, LA 70072 Fax # 349-5985. A report was made by my local TV station, WWL-Channel 4 that Lincoln Town Cars 92-93 caught fire while parked. I continued this report with the station

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

[redacted] 5/25 Pkwy [illegible] INCLUDE NHTSA [illegible] used in

WHICH WAS TOWED by [illegible]

J. A.

Form 208 (Rev. 9-93)

3713 5502

Clutch DEAC Monitor into Digital Input Port (PC1 on DIAGNOSTIC NGSC - 3675 after 19940301)

$R_{35} := 24$ kΩ $R_{36} := 20$ kΩ

$Vz := 5.0$ $Vdd_{min} := 0.95 \cdot Vz$ $Vdd_{max} := 1.05 \cdot Vz$ $\Phi_{min} := 0.4$ $\Phi_{nom} := 0.7$ $\Phi_{max} := 1.0$

(from Diagnostic IC) $Vdd := Vdd_{max}, Vz .. Vdd_{min}$ $Vds_{on} := 0.8$ $\Phi := \Phi_{min}, \Phi_{nom} .. \Phi_{max}$

$$Vdesc(Vb) := \frac{R_{36}}{R_{35}+R_{36}} \cdot Vb$$

Maximum Switch Leakage when "OPEN"

$Leak := 378$ kΩ *(adjusted to minimum resistance allowed to still read a guaranteed LOW at ~50 Volts when switch is OPEN)*

$$V_{desc.dig}(Vdd, \Phi, Vb) := if(Vdesc(Vb) < Vdd + \Phi, Vdesc(Vb), Vdd + \Phi)$$

Guaranteed HIGH above: $Vin_{hi}(Vdd) := 0.7 \cdot Vdd$

Guaranteed LOW below: $Vin_{lo}(Vdd) := 0.2 \cdot Vdd$

$$zero_{on}(Vds_{on}, Vb) := \frac{R_{36}}{R_{35}+R_{36}} \cdot (Vds_{on})$$

$$zero_{off}(Vb) := \frac{R_{36}}{R_{35}+R_{36}+Leak} \cdot Vb$$

$Vin_{lo}(Vdd_{min}) = 0.95$

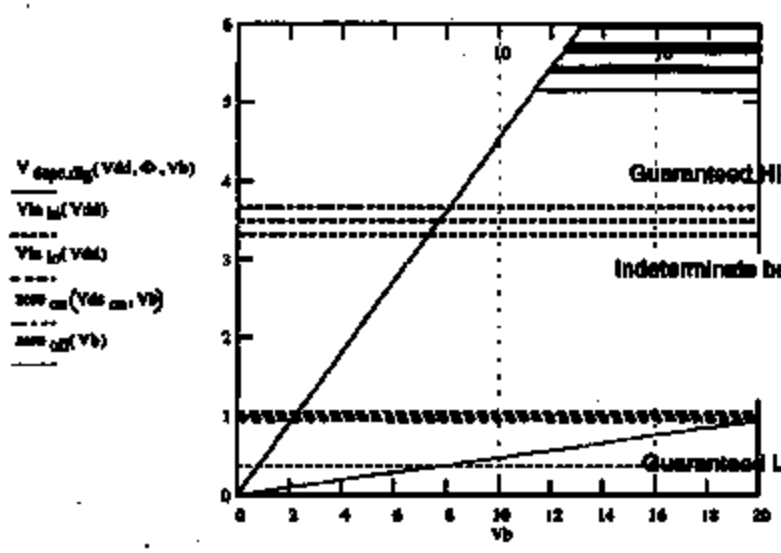
$zero_{off}(20) = 0.948$

DEAC MONITOR RESPONSE:

Sweep $Vb := 0, 0.1 .. 21$

$V_{desc.dig}(Vdd_{max}, \Phi_{max}, 16) = 6.25$

Nominal Voltages at Digital Port Input



Vdd
5.25
5
4.75

Φ
0.4
0.7
1

$R_{35} = 24$

$R_{36} = 20$

Indeterminate between $Vin_{lo}(Vdd)$ and $Vin_{hi}(Vdd)$ for Vdd

1.05	3.675	5.25
1	3.5	5
0.95	3.325	4.75

<-- V.desc with $Vds_{on} = 0.8$ volts

with Φ On

0.4
0.7
1

$tzero_{on}(Vds_{on}, 16) = 0.364$

Note: V.desc swings Negative when DEAC switch Opens; V.desc goes to "zero" when Clutch Driver MOSFET turns Off.

V.desc with Leak = 378 kΩ with Clutch Driver MOSFET Off.

$Vb := 10, 13 .. 16$

Vb	$zero_{off}(Vb)$
10	0.474
13	0.616
16	0.758

volts

Show the Clutch DEAC Monitor Current as a function of Vign with the DEAC Driver MOSFET Off:

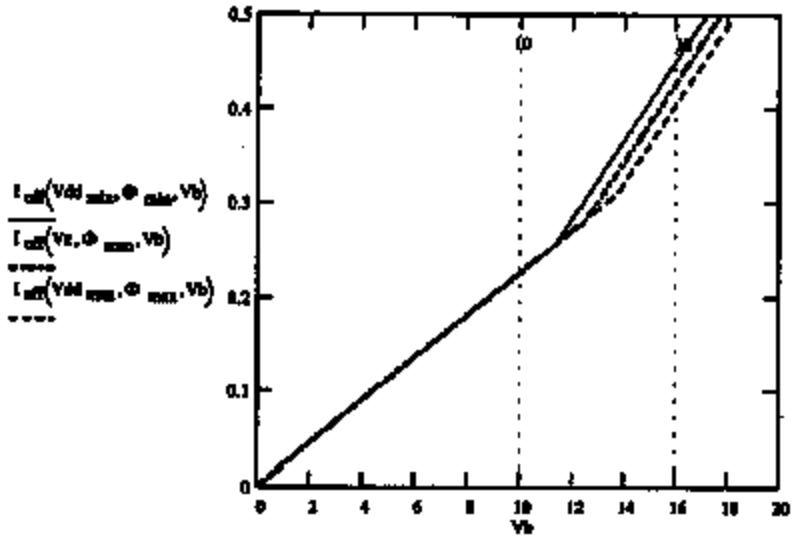
$I_{off.a}(Vb) := \frac{Vb}{R_{35}+R_{36}}$ mA $\quad I_{off.b}(Vdd, \Phi, Vb) := \frac{Vb-(Vdd+\Phi)}{R_{35}}$ mA

$I_{off}(Vdd, \Phi, Vb) := if(Vdeac(Vb) < Vdd+\Phi, I_{off.a}(Vb), I_{off.b}(Vdd, \Phi, Vb))$ mA

Vdd
5.25
5
4.75

Φ
0.4
0.7
1

DEAC MONITOR INPUT CURRENT, mA:
Sweep Vb := 0, 0.1 .. 21



$\frac{I_{off}(Vdd_{min}, \Phi_{min}, Vb)}{I_{off}(Vz, \Phi_{nom}, Vb)}$
$\frac{I_{off}(Vdd_{max}, \Phi_{max}, Vb)}{}$

$I_{off}(Vdd_{min}, \Phi_{min}, 20) = 0.619$ mA

$I_{off}(Vdd_{min}, \Phi_{min}, 16) = 0.452$ mA

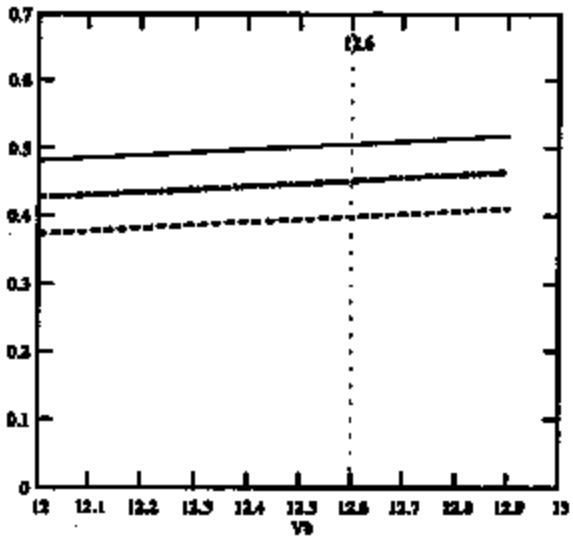
$I_{off}(Vz, \Phi_{nom}, 12.6) = 0.287$ mA

$I_{off}(Vdd_{max}, \Phi_{max}, 10) = 0.227$ mA

Show the Clutch DEAC Monitor DarkCurrent as a function of Vb with the Ign Key Off (if DEAC fed from Vb):

DEAC MONITOR INPUT DARK CURRENT, mA:
Sweep Vb := 12, 12.1 .. 13.1

$Vdd_{dark} := 1.0$ $\quad \Phi_{min} = 0.4$ $\quad \Phi_{nom} = 0.7$ $\quad \Phi_{max} = 1$



$\frac{I_{off}(0, \Phi_{min}, Vb)}{I_{off}(Vdd_{dark}, \Phi_{nom}, Vb)}$
$\frac{I_{off}(2, \Phi_{max}, Vb)}{}$

$I_{off}(0, \Phi_{min}, 13.6) = 0.55$ mA

$I_{off}(Vdd_{dark}, \Phi_{nom}, 12.6) = 0.454$ mA

$I_{off}(2, \Phi_{max}, 11.6) = 0.358$ mA

Follow-U

[redacted]													
[redacted]													
[redacted]													
[redacted]													
[redacted]													
[redacted]													
[redacted]													
[redacted]													
[redacted]													
[redacted]													

Below:

It adds to a case number indicates that the case was supplied to Ford by GHTSA.

All reports are double sealed and photos are triple sealed and sent as follows:

1 copy of report and photos to Pearce

1 copy of report and 2 copies of photos to Jon Hynes

Sent by federal express priority overnight (already started)

All parts to be carefully packaged & sent to Ford Central Testing Lab, Department TL76 with the following:

Sheet with VIN, date inspected, owner, phone & fax of IDA IA who inspected the vehicle

and "If any questions, please contact Jon Hynes at (313) 390-6123". If you are having

difficulty contacting the IAA inspector immediately contact Alan Howe at IIAA, phone (248) 948-3838 X149, fax (248) 962-4999.

3713 5505

1992-1996 TOWN CAR ELECTRICAL INSPECTIONS

Rec'd 5-17

1992-1996 TOWN CAR ELECTRICAL IN

Follow-1

CASE No	LOCATION	VIN	SAA SA	SAA NOTIFIED	OWNER	ADDRESS	TELEPHONE	CONTACT AND VEHICLE LOCATION	TELEPHONE	SCHEDULED DATE
NA Abernathy	Memphis TN	[redacted]	Dallas	3-11-99 Abernathy	[redacted]	[redacted]	[redacted]	Schilling Lincoln-Mercury [redacted] Memphis TN	James Poole (901)363-1000	3/19/99
1	Naples FL	[redacted]	Everett	3-12-99 PM	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	3/23/99
2	Agawam IL	[redacted]	Dallas	3-11-99 8:00PM	[redacted]	[redacted]	[redacted]	[redacted] Fairview IL 60999	(630) 555-9999	3/17/99
3M	Tyler TX	[redacted]	Westlake	3-11-99 2:15PM	[redacted]	[redacted]	[redacted]	Allen Dallas	(903) 555-1000	3/23/99
16M	Houston TX	[redacted]	Westlake	3-12-99 4:45PM	[redacted]	[redacted]	[redacted]	[redacted] Auto Auction 12010 West Clarke Dr Houston TX 77049		4/1/99
18M	Davenport FL	[redacted]	Everett	3-12-99 2:15PM	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	3/19/99
1W	Ft Myers FL	[redacted]	Everett	3-12-99 4:10PM	[redacted]	[redacted]	[redacted]	Modern Car Toys 1600 Cleveland Drive Ft Myers FL 33907	(941) 743-5555	3/24/99
31	Orlando, FL	[redacted]	Everett	3/19/1999 3:00PM	[redacted]	[redacted]	[redacted]	Allen Conger State Farm Investigator Vehicle located at Hamilton Avis Auction	Phone (770) 499-4000 Pager (877) 494-5555	4/14/99
[redacted]	[redacted], FL	[redacted]	Everett	3/21/99	[redacted]	[redacted]	[redacted]	Crystal Salvage Private 41 Wauchula, FL	[redacted]	4/2/99
43M	Longview, TX	[redacted]	Westlake	4/1/1999	[redacted]	[redacted]	[redacted]	Allen Dallas Fire Death Investigation Crystal Salvage Co	Allen, Dallas (903) 433-1000	4/14/99
44M	Pulaski, FL	[redacted]	Everett	4/19/1999 [illegible]PM	[redacted]	[redacted]	[redacted]	Allen Conger State Farm Investigator	(770) 499-4000 Pager (877) 494-5555	4/20/99
46M	Macon, GA	[redacted]	Westlake	4/19/1999 [illegible]PM	[redacted]	[redacted]	[redacted]	Allen Conger State Farm Investigator	(770) 499-4000 Pager (877) 494-5555	4/21/99

CASE No	DATE COMPLETED	REPORT REV #	COMMENTS
NA Abernathy	3/19/99	1.0	Fuel caps may be present
1	3/23/99	2.0	Dynasty(?) Line-Abercrombie car. Car is spotless per Hyundai and the owner is [illegible] to sell it to Ford.
2	3/17/99	1.0	John Hunter present at inspection. Owners lived vacated aberdeen road. Daniel [illegible] only stolen items switch.
3M	3/23/99	2.0	MVRA not present at inspection. Allen states, All State Ins. rep. would not permit any parts to be removed or tests told exception to 'no tests.' More issues [illegible] Mickey Gist is involved in the report.
16M	4/1/99	2.0	Originally was supervised in assisting the case representative, Michelle Tuma, at LSAA to schedule an inspection. I called Michelle on Monday, 3/29. Joel Parkinson (949) 955-4700 from Mesa Reg. will represent LSAA. All scheduling [illegible] done by him.
18M	3/19/99	1.0	Owner requests not to call before Tuesday 3-16-99.
1W	3/24/99	2.0	Mike Bendelin, (727) 743-5577 or pager (949) 955-5911, is the Nationwide Insurance Investigator handling the inspection. I called Mike Monday, March 29. The inspection delay was due to a mobile home fire / homicide in the area. It [illegible] was advertised by
31	4/14/99	2.0	Allen Conger, State Farm and Mike Bilanoski, Technical Transport (independent fire investigator co. enlisted by State Farm) arrived at inspection before scheduled time and had removed a section of wiring/connector and the entire [illegible] switch. Parts may be
[redacted]	[redacted]	2.0	[redacted] called Bill Stanley April 1, 9:00 AM. He will be in Hastings next week & will [illegible] until April 12. Following our discussion, Bill agreed to meet Dave Russell to inspect the car at 4:00 Mgt Monday, April 5 before his flight to [illegible].
43M	[redacted]	N/A	Casual inspection per rules and tape Pasco on 4/14/99 at 12:10. Significant additional damage other than on vehicle is involved.
44M	4/20/99	2.0	Site additional "shrink wrapped" Town Cars with starter equipment noted by Allen Conger in same salvage yard during inspection. Conger took VIN to determine if they were State Farm owned, also.
46M	[redacted]	2.0	Inspection cancelled verbally per Pamela call. Jessie Hollingsworth, Ford employee in Dublin GA notified from Macon arranged for Valiant Dave Dean Ford Investigation Services to complete this inspection.

3713 5506

1992-1995 TOWN CAR ELECTRICAL INSPECTIONS

Send via fastest means available (overnight strongly preferred)

To be addressed to "Department T118 - EAA Project # F003A"

When requested, EAA will provide additional copies of reports and/or photos. Contact Alan Hase at the numbers listed above.

EAA will schedule inspections and notify any Ford representative who has opted to attend.

Notification will be completed within one hour after establishing the inspection date and time.

If an insurance company or others assigned by them is delaying the inspection of an NHTSA case, EAA (Alan Hase) will immediately contact Ray Nevi to help resolve the issue. Similar delays with non-NHTSA assigned cases will be immediately directed to Joe Nemo for assistance in resolving delay issues.

Fereen Ansari will call Alan Hase regarding each case and will also send the questionnaire (with her comments added) to the assigned EAA inspector's fax and also send a copy to Alan Hase by fax. Alan Hase will provide the name of the EAA inspector who has been assigned to each case

Priority of cases is as follows: (1) NHTSA, (2)other most recent, (3) other older cases

Daily status report to be sent by Alan Hase by e-mail to Joe Nemo, Bill Abramcik, Ray Nevi, fpoder@ford.com, fmadara@ford.com, and fansari1@ford.com. The attached EXCEL file will be formatted at an EXCEL level which will enable all addressees

Questionnaire "rev" level to be added to each case. As questionnaire revisions are made this will aid in understanding which questions were asked in any given case. Alan Hase to maintain an electronic file of these "rev" levels.

Reports and photo negatives are to be maintained by EAA inspectors until such time as Ford requests these materials to be sent to Ford. EAA will retain no copies of these materials after that point in time.

1992-1995 TOWN CAR ELECTRICAL INSPECTIONS

Fo5eco-1

CASE No	LOCATION	VIN	EAA SA	EAA NOTI FIED	OWNER	ADDRESS	TELEPHONE	CONTACT AND VEHICLE LOCATION	TELEPHONE	SCHEDULED DATE	
N/A Abramcsk	Memphis TN	1LNLM81W8NY	Mullins	3-11-99 Abramcsk				Schilling Lincoln-Mere 2660 Mendenhall Memphis TN	James Farris (901)363-1380	3/18/99	
1	Naples FL	1LNLM81W8NY	Burnett	3-12-99 PM				owner	Same	3/23/99	
2	Aurora IL	1LNLM82W8PY	Mullins	3-11-99 3:55PM				260 E Sullivan Aurora IL 60505	(630) 896-8300	3/17/99	
3N	Tyler TX	1LNLM81W2NY	Albritton	3-11-99 3:16PM				Glen Bolton	(903) 595-1990	3/22/99	
15N	Houston TX	1LNLM82W4NY	Albritton	3-12-99 4:45PM				Insurance Auto Auction 12575 Hiram Clarke Dr Houston TX 77045		4/1/99	
16N	Davenport FL	1LNLM81W0NY	Burnett	3-12-99 2:10PM				Same	Same	3/19/99	
17N	R Myers FL	1LNLM82W8NY	Burnett	3-12-99 4:10PM				Kustom Car Tops 1069 Custers Drive Ft Myers FL 33907	(941) 743-6520	3/31/99	
31	Orlando, FL	2MECM75W1N	Burnett	4/19/1999 3:55PM				Alan Conger State Farm Insurance Vehicle located at Manheim Adp Auction	Phone (770) 480-4823 Pager (877) 494-0366	4/19/99	
39N	Gibsonton, FL	2MECM74WX0	Burnett	3/31/99				Copart Salvage Route 41 Gibsonton, FL	N/A	4/5/99	
43N	Longview, TX	1LNLM81W3NY	Albritton	4/14/99				Glen Bolton Fire Cause Investigation Copart Salvage Co	Glen Bolton (800) 432-4699	4/14/99	
44N	Palmetto, FL	1LNLM81W8PY	Burnett	4/19/1999 3:55PM				Alan Conger State Farm Insurance	(770) 480-4823 Pager (877) 494-0305	4/30/99	
45N	Macon, GA	1LNLM81W3NY	Albritton	4/19/1999 3:55PM				Alan Conger State Farm Insurance	(770) 480-4823 Pager (877) 494-0305	N/A	

3713 5511

1992-1995 TOWN CAR ELECTRICAL INSPECTIONS

Fo5eoc-1

46N	Jacksonville, FL	1LNLM81W4NY	[redacted]	Burnett	4/19/1999 3:55PM	[redacted]	Alan Conger State Farm Insurance	(770) 460-4823 Pager (877) 494-0305	5/11/99	
47	Orlando, FL	2MECM75W4W6		Burnett	4/19/99		Alan Conger State Farm Insurance Manheim Actp Auction	(770) 460-4823 Pager (877) 494-0305	4/29/99	
49	Ft Lauderdale, Florida	2FALP71W5RX1		Sedzel	4/23/99 12:05PM		Ft Lauderdale Lien-Mem George Taylor, Tech	(954) 779-2000	4/26/99 9:30AM	
53N	Ridgeland, MS	1LNLM81W0NY		Mullins	5-6-99 9:12 AM		Mid South Salvage Row 5 James Vickers	(601) 856-6016	5/12/99	
54N	Venice, FL	2FALP74W8PX		Burnett	5-6-99 9:13 AM		CNA Insurance Mike Huckabe (800) 986-9927 X3412 Bill Buckley SEA Inc (813) 891-1448	(813) 891-1448	5/13/99	
55N	R Myers, FL	1LNLM81W9NY		Burnett	5-6-99 9:35 AM		Contact Owner Greg MacKenzie R Myers Fire Marshal	(941) 433-0960	5/12/99	
56N	Columbus, OH	1LNLM81W1NY		Mullins	5/13/99 4:30PM		Rick Mazzola SEA Inc Car located at Columbus Salvage Yard	(614) 868-4160	TBD	
57N	Augusta, GA	1LNLM81W2PY		Mullins	5/14/99 4:00PM		Alan Conger State Farm Insurance	(770) 460-4823 Pager (877) 494-0305	TBD	
58N	Brooksville, FL	1LNLM82W9NY		Mullins	5/14/99 4:00PM		John Reutter Fire Investigator Move car ASAP	(727) 848-3823	5/24/99	
59	New Port Ritchie, FL	1LNLM81W0W		Mullins	5/17/99 4:30PM		All State Ins.Jim Redwing John Reutter, Investigator	(888) 669-7070 X2225 (727) 848-3823	5/24/99	

Notes:

N suffix in a case number indicates that the case was supplied to Ford by NHTSA.

All reports are double copied and photos are triple copied and sent as follows:

1 copy of report and photos to Fenyan

1 copy of report and 2 copies of photos to Joe Nemo

Sent by fastest means possible (overnight strongly desired)

All parts to be carefully packaged & sent to Ford Central Testing Lab, Department T118 with the following:

Sheet with VIN, date inspected, name, phone & fax of EAA SA who inspected the vehicle

and "If any questions, please contact Joe Nema at (313) 390-8133 ". If you are having
difficulty contacting the EAA inspector immediately contact Alan Hase at EAA, phone (248) 642-3232 X148. fax (248) 642-4558.
Send via fastest means available (overnight strongly preferred)
To be addressed to "Department T115 - EAA Project # F002A"

When requested, EAA will provide additional copies of reports and/or photos. Contact Alan Hase at the numbers listed above.

EAA will schedule inspections and notify any Ford representative who has asked to attend.
Notification will be completed within one hour after establishing the inspection date and time.

If an insurance company or others assigned by them is delaying the inspection of an NHTSA case, EAA (Alan Hase) will immediately contact Ray Nevi to help resolve the issue. Similar delays with non-NHTSA assigned cases will be immediately directed to Joe Nema for assistance in resolving delay issues.

Fereen Arastel will call Alan Hase regarding each case and will also send the questionnaire (with her comments added) to the assigned EAA inspector's fax and also send a copy to Alan Hase by fax. Alan Hase will provide the name of the EAA inspector who has been assigned to each case

Priority of cases is as follows: (1) NHTSA, (2)other most recent, (3) other older cases

Daily status report to be sent by Alan Hase by e-mail to Joe Nema, Bill Abramock, Ray Nevi, fpories@ford.com, fmendes@ford.com, and fbeaori1@ford.com. The attached EXCEL file will be transmitted at an EXCEL level which will enable all addressees

Questionnaire "rev" level to be added to each case. As questionnaire revisions are made this will aid in understanding which questions were asked in any given case. Alan Hase to maintain an electronic file of these "rev" levels.

Reports and photo negatives are to be maintained by EAA inspectors until such time as Ford requests these materials to be sent to Ford. EAA will retain no copies of these materials after that point in time.

1992-1995 TOWN CAR ELECTRICAL INSPECTIONS

CASE No	DATE COMPLETED	REPORT REV #	COMMENTS
N/A Abramczak	3/16/99	1.0	Completed
1	3/23/99	2.0	Dennis(T) Lisc-Masc repaired car. Car is spotless per Bennett and the owner is willing to sell it to Ford.
2	3/17/99	1.0	John Koesler present at inspection. Severe heat melted aluminum hood. Could recover only cruise brake switch.
3N	3/22/99	2.0	NHTSA not present at inspection. Glen Bolton, All State Ins. rep, would not permit any parts to be removed or brake fluid samples to be taken. Note: blown fuse service history that is included in the report.
15N	4/1/99	2.0	Difficulty was experienced in contacting the case representative, Michelle Torres, at USAA to schedule an inspection. I called Michelle on Monday, 3/29. Jeff Hantanen (888) 803-4795 from Mesa Eng. will represent USAA. All scheduling is done by him.
16N	3/17/99	1.0	Very cooperative owner.
17N	3/31/99	2.0	Mike Sanderlin, (727) 712-8877 or pager (888) 880-3611, is the Nationwide Insurance investigator handling the inspection. I called Mike March 29. The inspection delay was due to an unrelated mobile home fire / translate prioritized by Mike & the Fire Mr.
31	4/20/99	2.0	Mike Bleenock, Technical Transport (independent fire investigation co. for State Farm) & Alan Conger arrived at inspection before scheduled time and had removed a section of wiring/connector and the cruise brake switch. Parts may be available later.
38N	4/5/99	2.0	I called Bill Buckley April 1, 9:00 AM. He was not available until April 12. Following our discussion, Bill agreed to meet Dave Barnett to inspect the car at 8:00 AM Monday, April 5 before his flight to Houston.
43N	N/A	N/A	Cancel inspection per voice mail from Parsen on 4/14/99 at 12:10. There is significant additional property damage other than to vehicle.
44N	4/20/99	2.0	Six additional "shrink wrapped" Town Cars with similar conditions noted by Alan Conger in some salvage yard during inspection. Conger took VINs to determine if they were State Farms claims, also.
45N	N/A	N/A	Inspection cancelled 4/23/99 per Parsen's call. Per Jessie Hollingsworth, Ford OGC a Ford employee assigned for Richard Drew from Hawaii Investigation Services to complete this inspection.

1992-1995 TOWN CAR ELECTRICAL INSPECTIONS

46N	N/A 5/11/99	N/A	SIS data rescheduled to 5/11. Car not in SEDGCO yard. Cooper had no info. Photos taken of two claims, 99 TIC 620643, Mary Jackson & 99 CIV 162514, St Lucie Sheriff's Dept.
47	4/29/99	2.0	Mike Sherrock, Technical Transport (independent fire investigation co. retained by State Farm) & Alex Cooper were both present at the inspection with EAA.
48	4/26/99	2.0	Car was at Dealership until Monday, April 26. This was an excellent opportunity to remove parts from a non fire vehicle that displays significant field damage at the brake switch.
53N	5/17/99 1:00PM	2.0	Orv Mullins, EAA, talked with Tiffany Temple, State Farm, in order to schedule the inspection with James Vickers. Vickers available approximately mid week, 12 May.
54N	5/13/99 9:00AM	2.0	Brake switch returned
55N	5/13/99 1:00PM	2.0	Owner asked for call from Ford. I called . Wanted buy back before any parts removal. Owner OK at inspection. No comments regarding web site 4th report sent to OSC
56N		2.0	Rick Mancia has been contacted twice by Orv Mullins and Rick is currently attempting to fit this inspection into his schedule.
57N		2.0	Alex Cooper has been contacted. No inspection date set as of 5/18/99.
58N		2.0	I called Reuter 5/17/99 4:40PM. Inspection scheduled with Reuter by Mullins for 5/24/99 as noted.
59		2.0	I called Reuter 5/17/99 4:40PM. Inspection scheduled with Reuter by Mullins for 5/24/99 as noted.

ENGINEERING ANALYSIS ASSOCIATES, INC.
30700 Telegraph Road, Suite 4566
Bingham Farms, Michigan 48025-4525
Tel: (248) 642-3232
Fax: (248) 642-4558

INVOICE

TO:	INVOICE NO.
Ms. Martha Thomas Ford Motor Company Mail Drop #3NE-A 16800 Executive Plaza Dr. Dearborn, MI 48126-4207 Supplier No. K6PRA	F002A4
	DATE
	05-15-99
	DUE DATE
	06-15-99

RE: Purchase Order No: F02 P099 857191
Requisition No.: RQ99020R01
Bill To Location: 1718
Ship To Location: Box 43358
Period: 05/15/99

	Hours	Total
LINE NO. 001; ITEM NO. PLANT PART NO.-MISC. 900104 Service Associate time to conduct special underhood vehicle inspections at the request of Litigation Prevention. Rate of $43.00 per hour.	34.36	1,477.48
This invoice is for 4 inspections: Seckel – Case 49 Burnett – Cases 31, 44N & 47		
TOTAL PROFESSIONAL SERVICES	34.36	$1,477.48
ADDITIONAL CHARGES:		
Service Associate expenses (see attached detail)		924.44
EAA misc. office expense (fax, phone, postage, etc.)		50.84
TOTAL EXPENSES		$975.28
TOTAL AMOUNT OF THIS INVOICE.....PLEASE PAY		$2,452.76

Federal ID# 38-2750534

F002a4.xls

3713 6516

F002A4 Invoice Worksheet *Invoice Period: 5/15/99*

Ford Litigation Prevention Inspections

Rec'd Date	*SA Name*	*Begin Date*	*FEES*		*EXPENSES*				
			Hours	*Total*	*Mileage*	*Meals*	*Phone/Fax*	*Misc.*	*Total*
4/29/99	Seckel, H.	4/26/99	13.06	$561.58	$78.75	$0.00	$7.00	421.75	$505.50
5/10/99	Burnett, D.	4/29/99	21.3	$915.90	162.60	28.00	$2.00	236.34	$418.94
	Total Hours:		34.36						

Total Professional Fees ($43.00/hr.):	$1,477.48
Service Associate Expenses:	$924.44
EAA Misc. Office Expense (fax, phone, postage, etc.)	$80.84
Total Invoice:	$2,482.76

EAA ACTIVITY & EXPENSE REPORT (See Reverse Side For Instructions)

ASSOCIATE: H. SECKEL 1 OF 1	CLIENT	ZONE/REGION: ORLANDO	
PROJECT NAME: FORD UNDERHOOD INVEST.		CASE/FILE NO: 49	
PROJECT NO. + EXT: F002 A		OWNER: BROWARD SHERIFFS DEP.	

INVESTIGATION PERFORMED: ☐ AIRBAG ☐ ACCIDENT ☐ UNINTENDED ACCELERATION ☐ REPEAT ☐ ABS ☐ FIRE ☐ OTHER FORD UNDERHOOD INVESTIGATION

EXPLANATION: SET UP TIME - INSPECTION & EVALUATION - 2nd INSPECTION AND PARTS REPLACEMENT & COLLECT FLUID SAMPLES - TRAVEL TIME. FINAL REPORTS WITH DETAILED ADDENDUM AND PHOTOGRAPHIC NOTES. ALSO INCLUDES WAITING TIME AT DEALERSHIP

DAY & DATE →	04-26-99	04-27-99	04-28-99			OFFICE USE
TRAVEL FROM (City)	BOCA RATON	BOCA RATON				
TO	FT. LAUDERDALE					RED.
TO	BOCA RATON	BOCA RATON				
TO						TOTALS
TRAVEL HOURS	2.0	2.0				4.0
TOTAL HOURS	5.56	7.5				13.06
AUTO MILES	(55)	(55)				(110)
AUTO $		~~72.10~~				~~72.10~~
LODGING						
MEALS						
AIR BAG/ABS TEST		297.95				297.95
PHONE & FAX	(E) 7.00					7.00
FILM & DEVELOPING	20.51	17.84 (B)	(C) 2.77	2.94		~~41.12~~
POSTAGE	(D)	(D) 12.60	(D) 78.51			78.51
OTHER TOLLS	2.00	2.00	(A) 4.65			8.65
TOTALS	29.51	389.89	85.93		505.50	505.33

DETAILS: *CAR RENTAL 2 DAYS. (A) FUEL FOR RENTAL CAR 4.65 (B) 2 FILMS 3 PRINTS FROM. (C) FLASH BATTERIES (D) 3 PACKAGES 78.51 OVERNIGHT (E) 7 PAGE FAX FROM EAA. (F) HAD TO RENT A CAR 72.10 PERSONAL CAR NOT AVAILABLE.

FORT LAUDERDALE LINCOLN-MERCURY, INC.
12 EAST SUNRISE BLVD.
FORT LAUDERDALE, FLORIDA 33304
(954) 779-2000
SERVICE 779-2051
"HOME OF PREMIER CUSTOMER CARE"
P & A CODE 11527-0 MV-13559

RK189434 179099

INVOICE

[redacted]

FORT LAUD, FL [redacted]
HOME: BUS: [redacted]

PAGE 1

[redacted]

SERVICE ADVISOR: 4497 A'LISSA PECORARO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
WHITE	1994	FORD CROWN VICTORIA	2FALP71W9R[redacted]	[redacted]	87206/87206	79525

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PLAY RATE	PAYMENT	INV. DATE
27JUN1994	09JUN94		16:18 26APR99			CASH	27APR1999

DATE IN	DATE OUT	OPTIONS: DLR:NSD ENG:4.6IR00A TRN:4SPD OD AXL:4
10:14 26APR99	11:52 27APR99	1) BSP EXTRA ODED 2) EXP6-27-00 CR 3) 100000 MILES
		RECALLS OPEN

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
A	PRODUCT INSPECTION FOR FORD PER FORD ADVISE							
	MISC REPLACE PARTS PER FORD MOTOR COMPANY							
	4134	C		3.00			179.85	179.85
	1	F2AZ*2B091*B	VALVE ASY BRK PRESS CONTROL			82.27	82.27	82.27
	1	F2VY*9F924*A	SW ASY-SPD CONT DEACT			15.94	15.94	15.94
	1	C6AZ*19542*AB	FLUID - BRAKE			3.03	3.03	3.03

87206 INSPECTION BY FORD MOTOR CO 3 HRS TOTAL TWO DAYS ASSIST HENRY SECKEL TO INSPECT AND REPLACE PART S AS REQUESTED BY FORD MOTOR CO

****

APR 27 1999

$297.95

DESCRIPTION	TOTALS
LABOR AMOUNT	179.85
PARTS AMOUNT	101.24
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	281.09
LESS	0.00
SALES TAX	16.86
PLEASE PAY THIS AMOUNT	297.95

X _____

CUSTOMER COPY

PARTS AND SERVICE HOURS
7:30 A.M. - 5:30 P.M. MON. THRU FRI.
8:00 A.M. - 5:00 P.M. SATURDAY * 9:00 A.M. - 5:00 P.M. SUNDAY

The one advantage our company has over another is the quality of its people.

[redacted]

3618829444

P.04

D 857884

ORIGINAL VEHICLE

White Intrepid

Tan V6 7121

[redacted]

DOCO RATOW FL

[redacted]

PC 8-12-98

2 @ 31.99 4 98

2 @ CC. 4 DY

6% Sales Tax 4 08

4/26/99 0

REPLACEMENT VEHICLE

[redacted]

PERMISSION GRANTED FOR VEHICLE TO LEAVE THE STATE.

YES X NO STATES 1

[redacted]

4-26-99

TOTAL CHARGES CC 72.10

DEPOSITS $72.10

REFUNDS

AMOUNT DUE 0

CLAIM INFORMATION

The valid and collectible liability insurance and personal injury protection insurance of any authorized rental or leasing driver is primary for the limits of liability and personal injury protection coverage required by subsection 324.021 (7) and 627.736, Florida Statutes.

01/99 TERM MONTH MILEAGE

_____ Received the Visitor Information Map

_____ Waived the right to receive a Visitor Information Map

AUDITOR'S COPY

F57887

79695

04/28/99 WED 16:28 [TX/RX NO 8369] 004

3713 8520

MAIL BOXES ETC.® **PARCEL SHIPPING ORDER** Rev. 0497

29860677

PRINT NAME [redacted] DATE 4/28/99

[redacted] PHONE

CITY/STATE/ZIP BOCA RATON FL DAYTIME PHONE

PARCEL SHIPPING ORDER No. 29860677

A

NAME FORD CENTRAL TESTING LAB

1500 CENTURY DR.

STREET CORPORATE PARK N. APT.#

CITY/STATE/ZIP DEARBORN MI 48120 PHONE

12 3X8 878 01 1002 453 7.85 BACK

RESIDENTIAL / COMMERCIAL

BREAKABLE

REPLACEABLE ☐ YES ☐ NO

B

NAME FORD CONSUMER AFFAIRS

16800 EXECUTIVE PL. DR.

STREET PARKLANE TOWER APT.# SUITE 331

CITY/STATE/ZIP DEARBORN MI 48126 PHONE

12 3X1 878 01 1002 451 8

BREAKABLE ☐ YES ☐ NO SEE #5 BELOW

REPLACEABLE ☐ YES ☐ NO SEE BACK

C

NAME FORD LUXURY LARGE CAR CENT

20000 RETURN OR DR. BLDG 1

STREET PARK PLACE 1174 CORP CTR APT.#

CITY/STATE/ZIP DEARBORN MI 48121 PHONE

12 3X8 878 01 1002 452 8 ☐ NO SEE BACK

RESIDENTIAL / COMMERCIAL

BREAKABLE

REPLACEABLE

SUB-TOTAL	$ 10.92
	18.92
TAX	
	7.85

CENTER #

EMPLOYEE INITIALS

CENTER COPY [redacted]

$ 18.51

THE HOME DEPOT 0204
9880 GLADES ROAD
BOCA RATON, FLORIDA 33434 (561)451-0340

SALE 0204 00009 05687 04/21/9
61 321 02:20 P

DN1393213019 BATTERY 2.77
2.77 TAX FL 6.000 0.17
TOTAL $2.94
CASH 3.00
CHANGE DUE 0.06

0204 09 05687 04/21/99 1341

ORIGINAL RECEIPT REQUIRED FOR REFUND
THANK YOU FOR SHOPPING AT THE HOME DEPOT
"WAREHOUSE PRICES - DAY IN, DAY OUT"

1 HR PHOTO PRO
MISSION BAY PLAZA
20423 ST. RD. 7, SUITE F-1
BOCA RATON, FL 33498
487-2799

086107

[redacted]

4-21-99 21

QUANTITY	DESCRIPTION	PRICE	AMOUNT
1	FILM		4 15
1	PROCESSING		15 20
			19 35
	TAX		1 16
			$ 20. 51

1 HR PHOTO PRO
MISSION BAY PLAZA
20423 ST. RD. 7, SUITE F-1
BOCA RATON, FL 33498
487-2799

086108

FUEL FOR RENTAL CAR

CHEVRON
04/27/99 16:38
APS1 748
10145 US 441
[redacted] FL
[redacted]

Invoice 3606686
Auth 541388
Pump # 1
3.7 GAL @ $ 1.199
Sale $ 4.65
Total $ 4.65

THANK YOU FOR CHOOSING CHEVRON
CHEVRON

$ 4.65 ✓

[redacted]

F0020-49

4-21-99

QUANTITY	DESCRIPTION	PRICE	AMOUNT
1	PROCESSING		12 40
1	FILM		4 15
			16 55
	TAX		1 99
			$ 18. 54

04/28/99 WED 16:25 [TX/RX NO 8368] 008

3713 5522

EAA CTIVITY & XPENSE EPORT (See Reverse Side For Instructions) ROC _____

EAA			CLIENT	
	ASSOCIATE: David Burnett .	ID# 254		ZONE/REGION: FLORIDA
	PROJECT NAME: FORD - UNDER HOOD			CASE/FILE NO: 44N, 31, 47
	PROJECT NO. + EXT: F002 A			OWNER: STATE FARM (3)

ACTIVITY

INVESTIGATION PERFORMED: ☐ AIRBAG ☐ ACCIDENT ☐ UNINTENDED ACCELERATION ☐ REPEAT ☐ ABS ☐ FIRE ☐ OTHER FORD UNDER HOOD

EXPLANATION: RECEIVED CALL FROM ALAN NAAS CONCERNING THREE UNDER HOOD INVESTIGATIONS IN ORLANDO (2) & PALMETTO (1), FL. I WAS JOINED BY STATE FARM INVESTIGATOR ALAN CAUGER & FIRE INVESTIGATOR MIKE BRESNOCK. DROVE TO ORLANDO FOR 9 AM APPOINTMENT - INSP & PHOTOGRAPH 2 CARS - DROVE 150 MILES TO BRADENTON, FL. AREA TO INSPECT 3 CAR. RETURNED NEXT DAY TO JUPITER. SPENT WEEKEND WRITING 3 REPTS & 4 RECALL REMEDIATED 5-3-99

HOURS

DAY & DATE → 99	Ap 29 THU	Ap 30 FRI	MAY 1 SAT	MAY 2 SUN	MAY 3 MON	YOUR AVAILABILITY
TRAVEL FROM (City)	JUPITER	PALMETTO	JUPITER	JUPITER	JUPITER	☐ GREEN
TO	ORLANDO	FT MYERS				☐ YELLOW
TO	PALMETTO	JUPITER				☐ RED
TO						TOTALS
TRAVEL HOURS	4.5	4.3	0	0	.8	9.1
TOTAL HOURS	8.0	5.0	6.0	1.0	1.3	√ 21.3

EXPENSES

AUTO MILES	285	287			3	545
MILEAGE $ 0.28	79.80	71.96			.84	152.60
TOLLS	8.40	.90				9.10
RENTAL CAR						
AIR FARE						
LODGING	106.93					106.93
MEALS	L-D 24.00	D 5.00				29.00
AIR BAG/ABS TEST						
PHONE & FAX XEROX					2.00	2.00
FILM & DEVELOPING		4 ROLLS 5 DEVELOPED	66.81			66.81
POSTAGE OVERNIGHT				* 17.50	35.00	52.50
OTHER*						
TOTAL EXPENSES	218.93	77.86	66.81	17.50	37.84	√ 418.94

*DETAILS: * ALAN NAAS REQUESTED I SEND COPY OF CASE 16N TO FAREED ANSARI ON 5-9-99 - OVERNIGHT - TOLL ATTACHED

MAY 10 1999

1:\DATA\WORD\FORMS\1446 Mary RPT

3713 8523

COMMODITY NO. 825-166

FLORIDA DEPARTMENT OF TRANSPORTATION

TOLL RECEIPT

JUPITER TOLL PLAZA

MILEPOST	INTERCHANGE	AXLES 2	AXLES 3	AXLES 4	AXLES 5	AXLES 6
236	THREE LAKES	8.70	13.05	17.40	21.75	26.10
193	YEEHAW JUNCTION	4.60	6.90	9.20	11.50	13.80
168	FORT PIERCE	2.20	3.30	4.40	5.50	6.60
142	PORT ST. LUCIE	1.60	2.40	3.20	4.00	4.80
133	STUART	1.10	1.65	2.20	2.75	3.30
116	JUPITER					
109	PALM BEACH GDNS	0.40	0.60	0.80	1.00	1.20
98	W. PALM BEACH	0.90	1.35	1.80	2.25	2.70
93	LAKE WORTH	1.30	1.95	2.60	3.25	3.90
88	LANTANA	2.20	3.30	4.40	5.50	6.60

DATE _____ COLLECTOR _____

APR 30 1999

COMMODITY NO. 825-171

FLORIDA DEPARTMENT OF TRANSPORTATION

TOLL RECEIPT

THREE LAKES TOLL PLAZA

MILEPOST	INTERCHANGE	AXLES 2	AXLES 3	AXLES 4	AXLES 5	AXLES 6
236	THREE LAKES					
193	YEEHAW JUNCTION	4.10	6.15	8.20	10.25	12.30
168	FORT PIERCE	6.50	9.75	13.00	16.25	19.50
142	PORT ST. LUCIE	7.10	10.65	14.20	17.75	21.30
133	STUART	7.60	11.40	15.20	19.00	22.80
116	JUPITER	8.70	13.05	17.40	21.75	26.10
109	PALM BEACH GDNS	9.10	13.65	18.20	22.75	27.30
98	W. PALM BEACH	9.60	14.40	19.20	24.00	28.80
93	LAKE WORTH	10.00	15.00	20.00	25.00	30.00
88	LANTANA	10.90	16.35	21.80	27.25	32.70

DATE 4/29/99 COLLECTOR _____

Holiday Inn
SELECT

FORT MYERS AIRPORT AREA
13051 Bell Tower Drive
Fort Myers, FL 33907
941/482-2800
Fax 941/482-2800

[redacted]

Room	164-11
Arrive Date	4/27/99
Dept. Date	4/30/99
Folio #	0
Room Rate	98.10
Account	[redacted]
Mailing	[redacted]

Page 1

Independently owned and operated by Cooper Companies, Inc.

I authorize you to bill the full balance of my account to my credit card which was presented upon registration.

SIGNATURE

Rapid Check-Out℠

The management is not responsible for any valuables not secured in safety deposit boxes provided at the front office. I agree that my liability for this charge is not waived and agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

X
SIGNATURE

[redacted]

427	114	0427000	RMJ	DISCOUNT ROOM	98.104	.00%	98.104
427	811	0429001	RMJ	SALES TAX	5.09%	.00%	103.979
427	812	0429002	RMJ	OCCUPANCY TAX	2.94%	.00%	106.926
430	913	0430000	TIN	VISA/MASTERCARD	.00%	-106.926	.000
				TOTAL			.000

Holiday Inn
SELECT

[redacted]

[redacted]

ESTABLISHMENT NO. & LOCATION

HOLIDAY INN FORT MEYERS
13051 BELL TOWER DRIVE
FORT MEYERS, FL 33907

Holiday Inn SELECT

[redacted]

X [redacted]

DATE OF CHARGE: 4/30/99

FOLIO NO./CHECK NO.: 81-271164-01

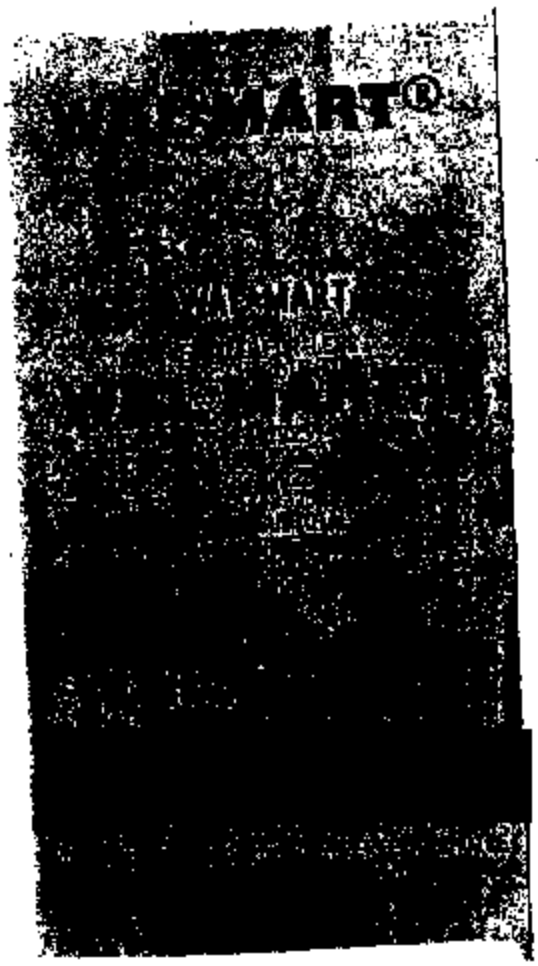
AUTHORIZATION: 778107

	121.04%	TIN
	.00%	
	.00%	

PURCHASES & SERVICES: 106.930

TOTAL AMOUNT:

3713 5625



CARRABBA'S 1[illegible]
[illegible] CLEVELAND AVENUE
FT MYERS, FL 33907

TIME 8:21 PM DATE 04/29/99
TERM# [illegible] MERCH [illegible]
TRAN TYPE SALE

[redacted]

EXP DATE 05/99 SEQ # 015
TICKET # [illegible] SERVER ID 75
AUTH CODE 697768

BASE $26.76
TIP 5.00
31.76

[redacted]

I AGREE TO PAY ABOVE TOTAL AMOUNT

McDonald's Corporation
Thank you for eating at McDonald's

THANK YOU
LA QUINTA TEL# 4078571900
99 KS#02 Apr.29'99(Thu)12:03

Order #259 EAT IN

1 GRILLED CHICKEN MEAL	3.10
1 21COKE	1.19
SUB TOTAL	4.29
EAT IN TAX	0.26
	4.55
CASH TENDERED	10.00
CHANGE	5.45

MAILBOXES ETC. PARCEL SHIPPING ORDER Pat. 5,497,314

PARCEL SHIPPING ORDER
No. 36441448

[redacted]

1Z 348 52E 01 1014 242 2

1Z 348 52E 01 1014 234 2

MAIL BOXES ETC.
STORE 2655

05-03-99 12:22
CLERK 1 0001 76

2X $17.50
SHIP CHARGES $35.00
CREDIT CARD
$35.00

TAX

$ 35.00

Thank You
CENTER #
EMPLOYEE INITIALS

CUSTOMER COPY

© 1996 MAIL BOXES ETC® (1997 Ed., Rev. 1997) (FORM #2501100)

3713 5527

MESSAGE CONFIRMATION

MAY-04 14:10 TUE

FAX NUMBER : 561-575-5898

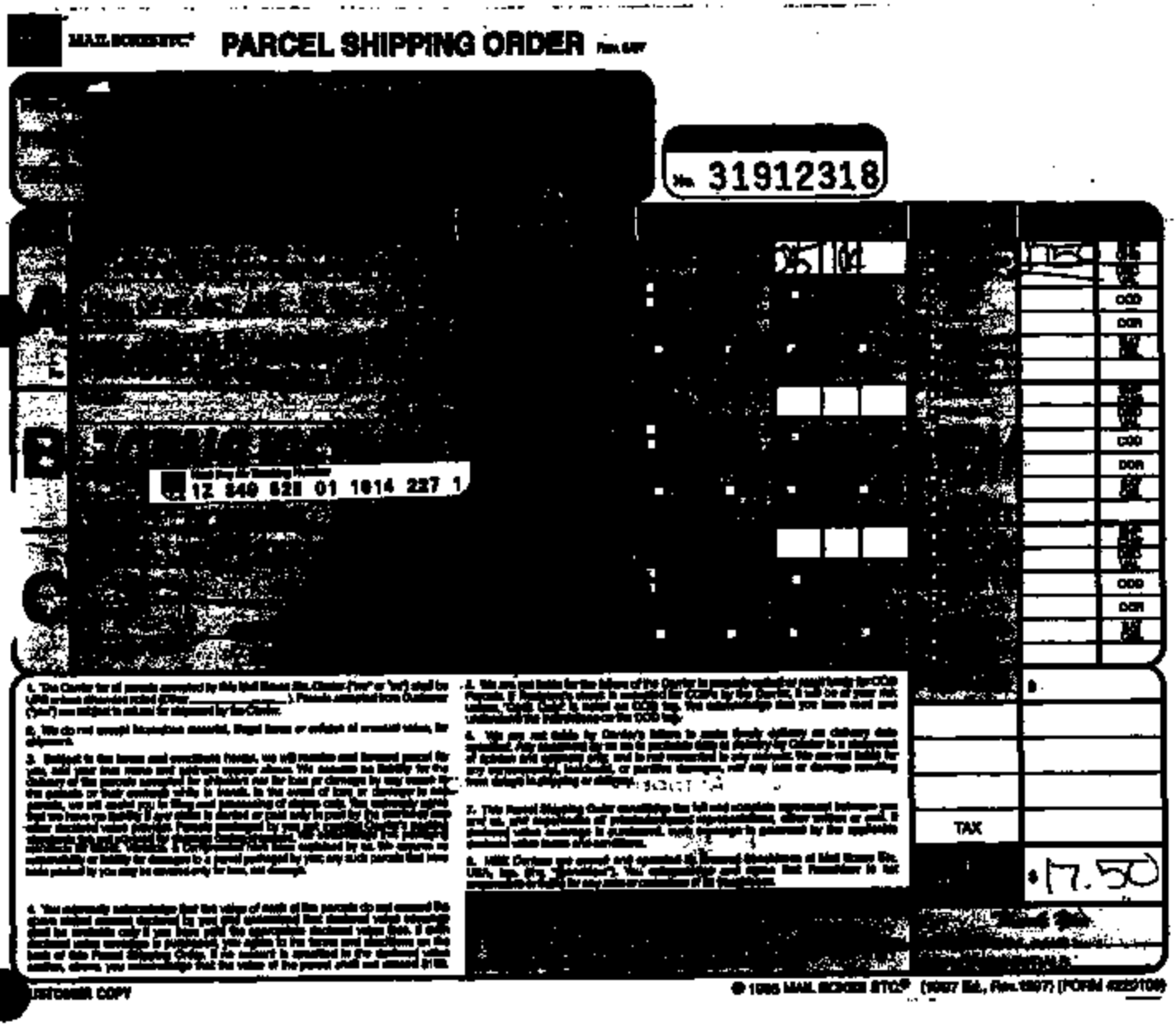
NAME : MAIL BOXES ETC.

FAX NUMBER : 12486424539

PAGE : 01

ELAPSED TIME : 00'36"

MODE : G3 STD


MAIL BOXES ETC. PARCEL SHIPPING ORDER

No. 31912318

12 840 828 01 1814 227 1

CUSTOMER COPY

© 1995 MAIL BOXES ETC. (1997 Ed., Rev. 0897) (FORM #220109)

3713 5528

ENGINEERING ANALYSIS ASSOCIATES, INC.
30700 Telegraph Road, Suite 4588
Bingham Farms, Michigan 48025-4528
Tel: (248) 642-3232
Fax: (248) 642-4558

INVOICE

CONSUMER AFFAIRS SECTION

'99 MAY 19 A11:33

TO:	INVOICE NO.
Ms. Martha Thomas Ford Motor Company Mail Drop #3NE-A 16600 Executive Plaza Dr. Dearborn, MI 48126-4207 Supplier No. K6PRA	F002A4
	DATE
	05-15-99
	DUE DATE
	06-15-99

RE: Purchase Order No: FO2 P099 857191
Requisition No.: RQ99020R01
Bill To Location: 1718
Ship To Location: Box 43358
Period: 05/15/99

	Hours	Total
LINE NO. 001; ITEM NO. PLANT PART NO.-MISC. 900104 Service Associate time to conduct special underhood vehicle inspections at the request of Litigation Prevention. Rate of $43.00 per hour.	34.36	1,477.48
This invoice is for 4 inspections: Beckal – Case 49 Burnett – Cases 31, 44N & 47		
TOTAL PROFESSIONAL SERVICES	34.36	$1,477.48
ADDITIONAL CHARGES:		
Service Associate expenses (see attached detail)		924.44
EAA misc. office expense (fax, phone, postage, etc.)		50.84
TOTAL EXPENSES		$975.28
TOTAL AMOUNT OF THIS INVOICE.....PLEASE PAY		$2,452.76

Federal ID# 38-2750534

3713 5529

F002A4 Invoice Worksheet

Invoice Period: 5/15/99

Ford Litigation Prevention Inspections

Rec'd Date	SA Name	Begin Date	FEES		EXPENSES				
			Hours	Total	Mileage	Meals	Phone/Fax	Misc.	Total
4/29/99	Sackett, H.	4/26/99	13.09	$581.96	$78.75	$0.00	$7.00	421.75	$505.50
5/10/99	Burnett, D.	4/29/99	21.3	$916.80	182.00	28.00	$2.00	285.34	$418.84
	Total Hours:		34.39						

Total Professional Fees ($43.00/hr.):	$1,477.48
Service Associate Expenses:	$924.44
EAA Misc. Office Expense (fax, phone, postage, etc.)	$60.84
Total Invoice:	$2,462.76

EAA ACTIVITY & EXPENSE REPORT (See Reverse Side For Instructions)

ASSOCIATE: H. SECKEL 10#119	CLIENT	ZONE/REGION: ORLANDO	
PROJECT NAME: FORD UNDERHOOD INVEST.		CASE/FILE NO: 49	
PROJECT NO. + EXT: F002 A		OWNER: BROWARD SHERIFFS DEP.	

INVESTIGATION PERFORMED: ☐ AIRBAG ☐ ACCIDENT ☐ UNINTENDED ACCELERATION ☐ REPEAT ☐ ABS ☐ FIRE ☐ OTHER FORD UNDERHOOD INVESTIGATION

EXPLANATION: SET UP TIME - INSPECTION & EVALUATION - 2nd INSPECTION AND PARTS REPLACEMENT & COLLECT FLUID SAMPLES - TRAVEL TIME. FINAL REPORTS WITH DETAILED ADDENDUM AND FOTOGRAPHIC NOTES. ALSO INCLUDES WAITING TIME AT DEALERSHIP

DAY & DATE →	04-26-99	04-27-99	04-28-99			OFFICE USE
TRAVEL FROM (City)	BOCA RATON	BOCA RATON				
TO	FT. LAUDERDALE					RED.
TO	BOCA RATON	BOCA RATON				
TO						TOTALS
TRAVEL HOURS	2.0	2.0				4.0
TOTAL HOURS	5.56	7.5				13.06
AUTO MILES	(55)	(55)				(110)
AUTO $		~~72.10~~				~~72.10~~
LODGING						
MEALS						
AIR BAG/ABS TEST		297.95 ✓				297.95
~~PHONE~~ & FAX	(E) 7.00					7.00
FILM & DEVELOPING	20.51 ✓	17.84 (B)	(B) 2.77	2.94 ✓		41.12
POSTAGE	(C)	(D)	78.51 ✓			78.51
OTHER* TOLLS	2.00 ✓	2.00 ✓	(A) 4.65 ✓			8.65
TOTALS	29.51	389.89	85.93		505.54	~~505.33~~

FAILS: *CAR RENTAL 2 DAYS. (A) FUEL FOR RENTAL CAR 4.65
(B) 2 FILMS 3 PRINTS FROM. (C) FLASH BATTERIES (D) 3 PACKAGES OVERNIGHT (E) 7 PAGE FAX FROM EAA. (F) HAD TO RENT CAR PERSONAL CAR NOT AVAILBAIC.

04/28/99 WED 16:25 [TX/RX NO 6388] ☐002

3713 5531

FORT LAUDERDALE LINCOLN-MERCURY, INC.
12 EAST SUNRISE BLVD.
FORT LAUDERDALE, FLORIDA 33304
(954) 776-2000
SERVICE 776-2061
"HOME OF PREMIER CUSTOMER CARE"
P & A CODE 19827-0 MV-12888

RX189434

179099

INVOICE

PAGE 1

[redacted]

[redacted]

FORT LAUD, FL [redacted]
HOME: BUS: [redacted]

SERVICE ADVISOR: 4497 A'LISSA PECORARINO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
WHITE	1994	FORD CROWN VICTORIA	2FALP71W9R[redacted]		87206/87206	79525

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PLAY RATE	PAYMENT	INV. DATE
27JUN1994	09JUN94		16:18 26APR99			CASH	27APR1999

DATE IN	DATE OUT
10:14 26APR99	11:52 27APR99

OPTIONS: DLR:MSD ENG:4.6SIROOA TRN:4.6PD OD AXL:4
1)MSP EXTRA ODED 2)EXP6-27-00 OR 3)100000 MILES
RECALLS OPEN

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
A PRODUCT INSPECTION FOR FORD PER FORD ADVISE								
MISC REPLACE PARTS PER FORD MOTOR COMPANY								
	4134	C	3.00				179.85	179.85
1	F2AZ*2B091*B		VALVE ASY BRK PRESS CONTROL			82.27	82.27	82.27
1	F2VY*9F924*A		SW ASY-SPD CONT DEACT			15.94	15.94	15.94
1	C6AZ*19542*AB		FLUID - BRAKE			3.03	3.03	3.03

87206 INSPECTION BY FORD MOTOR CO 3 HRS TOTAL TWO DAYS ASSIST HENRY SECKEL TO INSPECT AND REPLACE PART S AS REQUESTED BY FORD MOTOR CO

****

APR 27 1999

$297.95

DESCRIPTION	TOTALS
LABOR AMOUNT	179.85
PARTS AMOUNT	101.24
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	281.09
LUBE	0.00
SALES TAX	16.86
CHARGE/PAY THIS AMOUNT	297.95

X _____

CUSTOMER COPY

PARTS AND SERVICE HOURS
7:30 A.M. - 8:00 P.M. MON., TUES. FRI.
8:00 A.M. - 6:00 P.M. SATURDAY - 9:00 A.M. - 5:00 P.M. SUNDAY

The one advantage one company has over another is the quality of its people.

3713 5532

Enterprise
1-800-rentacar

561-852-6031

NO. D 857887

ORIGINAL VEHICLE

REPLACEMENT VEHICLE

[redacted]

Becca Eaton

[redacted]

10.00
2 @ 31.99 63.98

2.92 C.C.
6% Sales Tax 4.07
4.08
4.00/78 0

TOTAL CHARGES 72.10
DEPOSITS
REFUNDS

CLAIM INFORMATION

The valid and collectible liability insurance and personal injury protection insurance of any authorized rental or leasing driver is primary for the limits of liability and personal injury protection coverage required by subsection 324.021 (7) and 627.736, Florida Statutes.

$2 PEO represents two items, 1) $2.00 Surcharge and 2) by Florida state law and battery fee.

_____ Received the Visitor Information Map

_____ Waived the right to receive a Visitor Information Map

AUDITOR'S COPY

857887

FCN 7969

MAIL BOXES ETC.® **PARCEL SHIPPING ORDER**

29860677

DATE 4/28/99

CITY/STATE/ZIP BOCA RATON FL. 33434

PARCEL SHIPPING ORDER NO. 29860677

A

NAME FORD CENTRAL TESTING LAB

1500 CENTURY DR.

STREET CYPRESS CREEK N. APT.#

CITY/STATE/ZIP PONTIAC MI 48120 PHONE

12 5X3 878 01 1002 455 7.22 BACK

B

NAME FORD CONSUMER AFFAIRS

16800 EXECUTIVE PL. DR.

STREET PARK PLACE 3 NEB SUITE 331 APT.#

CITY/STATE/ZIP DEARBORN MI 48126 PHONE

12 5X3 878 01 1002 451 9

BREAKABLE ☐ YES ☐ NO SEE #3 BELOW

REPLACEABLE ☐ YES ☐ NO SEE BACK

C

NAME FORD LUXURY LARGE CAR CENT

20000 RETURN DR. BUILD 1

STREET PARK PLACE 1174 CYPRESS CREEK APT.#

CITY/STATE/ZIP PONTIAC MI 48121 PHONE

12 5X3 878 01 1003 452 8

BREAKABLE ☐ YES ☐ NO SEE BACK

SUB-TOTAL $ 10.92

TAX 7.59

TOTAL $ 18.51

CENTER #

EMPLOYER'S INITIALS

CENTER COPY

© 1998 MAIL BOXES ETC. (1997 Ed./Rev.1997) (FORM #889-98)

PAID BY AMEX

$ 18.51

THE HOME DEPOT 0204
9980 GLADES ROAD
BOCA RATON, FLORIDA 33434 (561)451-0240

0204 00008 05687 04/25/9
SALE 51 321 03:20 PM

THE HOME DEPOT

0412332132019 BATTERY		3.77
2.77	TAX FL 6.000	0.17
	TOTAL	02.94
	CASH	5.00
	CHANGE DUE	2.06

0204 08 05687 04/25/99 8369

ORIGINAL RECEIPT REQUIRED FOR REFUND
THANK YOU FOR SHOPPING AT THE HOME DEPOT
AWESOME PRICES - DAY IN, DAY OUT

1 HR PHOTO PRO
MISSION BAY PLAZA
20193 ST. RD. 7, SUITE F-1
BOCA RATON, FL 33498
487-8798

086107

[redacted]

4-28-99 21

QUANTITY	DESCRIPTION	PRICE	AMOUNT
1	FILM		4 15
1	PROCESSING		15 20
			19 35
	TAX		1 16
			20 51

1 HR PHOTO PRO
MISSION BAY PLAZA
20193 ST. RD. 7, SUITE F-1
BOCA RATON, FL 33498
487-8798

086108

FUEL FOR RENTAL CAR

CHEVRON
04/27/99 16 38
APS1 748
10145 U.S. 441
[redacted] FL
[redacted]

Invoice	3896686
Auth	941388
Purchase #	
Gal/Ltr @ $	1.109
Regular $	4.65
Total $	4.65

XXXONLY CHEVRONXXX
XXXXXX TECHRONXXX

$ 4.65

[redacted]

4-27-99

QUANTITY	DESCRIPTION	PRICE	AMOUNT
1	PROCESSING		12 40
1	FILM		4 15
			16 55
	TAX		97
			17 54

04/28/99 WED 16:26 [TX/RX NO 8368] 008

3713 5535

EAA CTIVITY & XPENSE EPORT (See Reverse Side For Instructions) ROC _____

EAA

ASSOCIATE: David Burnett	ID# 254
PROJECT NAME: Ford - Under Hood	
PROJECT NO. + EXT: F002 A	

CLIENT

ZONE/REGION: Florida
CASE/FILE NO: 44N, 31, 47
OWNER: State Farm (3)

ACTIVITY

INVESTIGATION PERFORMED: ☐ AIRBAG ☐ ACCIDENT ☐ UNINTENDED ACCELERATION ☐ REPEAT ☐ ABS ☐ FIRE ☐ OTHER Ford Under Hood

EXPLANATION: Received call from Alan Haas concerning three under hood investigations in Orlando (2) & Palmetto (1). Pc. I was joined by State Farm investigator, Alan Conger & Fire Investigator, Mike Bershock. Drove to Orlando for 9:00 AM appointment - Insp & Photograph 2 cars - Drive 150 miles to Bradenton, Fl. Area to inspect 3 car. Returned next day to Jupiter. Spent weekend writing 3 Rpts - 4 Recalls - Reinspected 5-3-99

HOURS	DAY & DATE → 99	Apr 29 Thu	Apr 30 Fri	May 1 Sat	May 2 Sun	May 3 Mon	YOUR AVAILABILITY
	TRAVEL FROM (City)	Jupiter	Palmetto	Jupiter	Jupiter	Jupiter	☐ GREEN ☐ YELLOW ☐ RED
	TO	Orlando	Ft Meyers				
	TO	Palmetto	Jupiter				
	TO						TOTALS
	TRAVEL HOURS	4.5	4.3	0	0	.3	9.1
	TOTAL HOURS	8.0	5.0	6.0	1.0	1.5	√ 21.5

EXPENSES							
	AUTO MILES	285	257			3	545
	MILEAGE $ 0.28	79.80	71.96			0.84	152.60
	Tolls	8.20	.90				9.10
	RENTAL CAR						
	AIR FARE						
	LODGING	106.93					106.93
	MEALS	L-D 24.00	D 5.00				29.00
	AIR BAG/ABS TEST						
	PHONE & FAX Xerox					2.00	2.00
	FILM & DEVELOPING		4 rolls 3 sets each	66.81			66.81
	POSTAGE Over night				17.50	35.00	52.50
	OTHER*						
	TOTAL EXPENSES	218.93	77.86	66.81	17.50	37.84	418.94

*DETAILS: + Alan Haas requested I send copy of case 16N to Fareed Ansari on 5-9-99 - Overnight - Bill Attached

MAY 1 8 1999

3713 5536

Holiday Inn
SELECT

FORT MYERS AIRPORT AREA
13051 Ball Tower Drive
Fort Myers, FL 33907
941/482-2900
Fax 941/482-2900

Room	
Arrive Date	
Dept. Date	
Folio #	
Room Rate	
Amount	
Mailing	

Independently owned and operated by Cooper Companies, Inc.

I authorize you to bill the full balance of my account to my credit card which was presented upon registration.

SIGNATURE

The management is not responsible for any valuables not secured in safety deposit boxes provided at the front office. I agree that my liability for the charges is not waived and I agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

X
SIGNATURE

[illegible]	[illegible]	[illegible]	[illegible]	DISCOUNT ROOM	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	SALES TAX	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible] TAX	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	VISA/MASTERCARD	[illegible]	[illegible]	[illegible]

[illegible]

ACCT. NO.

CARD MEMBER NAME

INITIAL/ESTABLISHMENT NO. & LOCATION

CARD MEMBER SIGNATURE

X

DATE OF CHARGE | FOLIO NO./CHECK NO.

AUTHORIZATION | I.D.

PURCHASES & SERVICES

TOTAL AMOUNT

3713 5537

COMMODITY NO. 825-145

FLORIDA DEPARTMENT OF TRANSPORTATION

TOLL RECEIPT

JUPITER TOLL PLAZA

MILEPOST	INTERCHANGE	AXLES 2	AXLES 3	AXLES 4	AXLES 5	AXLES 6
226	THREE LAKES	3.70	13.05	17.40	21.75	26.10
193	YEEHAW JUNCTION	4.65	6.90	9.20	11.50	13.80
183	FORT PIERCE	2.85	3.30	4.40	5.50	6.60
142	PORT ST. LUCIE	1.65	2.40	3.20	4.00	4.80
133	STUART	1.10	1.65	2.20	2.75	3.30
116	JUPITER					
109	PALM BEACH SERVS.	0.40	0.60	0.80	1.00	1.20
99	W. PALM BEACH	0.55	1.00	1.60	2.25	2.70
93	LAKE WORTH	1.35	1.95	2.60	3.25	3.90
88	LANTANA	2.20	3.30	4.40	5.50	6.60

DATE _____ COLLECTOR _____

APR 3 0 1999

COMMODITY NO. 825-171

FLORIDA DEPARTMENT OF TRANSPORTATION

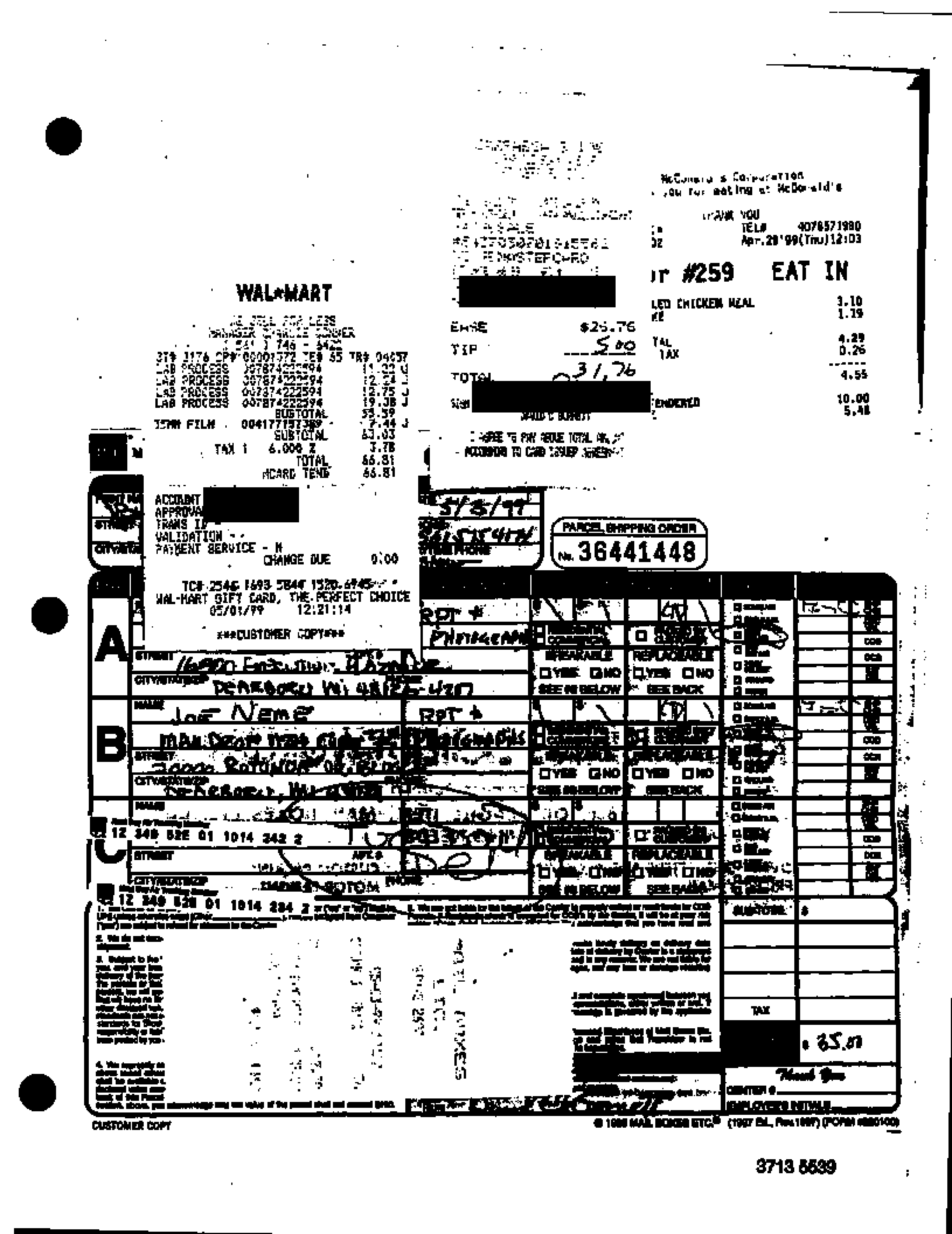
TOLL RECEIPT

THREE LAKES TOLL PLAZA

MILEPOST	INTERCHANGE	AXLES 2	AXLES 3	AXLES 4	AXLES 5	AXLES 6
226	THREE LAKES					
193	YEEHAW JUNCTION	4.10	6.15	8.20	10.25	12.30
183	FORT PIERCE	6.60	9.75	13.00	16.25	19.50
142	PORT ST. LUCIE	7.10	10.65	14.20	17.75	21.30
133	STUART	7.50	11.40	15.20	19.00	22.80
116	JUPITER	8.70	13.05	17.40	21.75	26.10
109	PALM BEACH SERVS.	9.10	13.65	18.20	22.75	27.30
99	W. PALM BEACH	9.60	14.40	19.20	24.00	28.80
93	LAKE WORTH	10.00	15.00	20.00	25.00	30.00
88	LANTANA	10.90	16.35	21.80	27.25	32.70

DATE 4/29/99 COLLECTOR _____

3719 8536



WAL*MART

[redacted]

ACCOUNT [redacted]
APPROVA
TRANS ID
VALIDATION
PAYMENT SERVICE - M
CHANGE DUE 0.00

MAL-MART GIFT CARD, THE PERFECT CHOICE
05/01/99 12:21:14

CUSTOMER COPY

McDonald's Corporation
...you for eating at McDonald's

...YOU
TEL# 4078571980
Apr.29'99(Thu)12:03

...r #259 EAT IN

...LED CHICKEN MEAL 3.10
...E 1.19
...TAL 4.29
...TAX 0.26
4.55
...ENDERED 10.00
5.45

[redacted]

...SE TO PAY ABOVE TOTAL AM...
...ACCORDING TO CARD ISSUER AGREE...

PARCEL SHIPPING ORDER
No. 36441448

A
B
C

12 349 826 01 1014 342 2

12 349 826 01 1014 284 2

SUBTOTAL $
TAX
$ 85.00

CUSTOMER COPY

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3713 5539

MESSAGE CONFIRMATION

MAY-04 14:10 TUE

FAX NUMBER : 561-575-5998

NAME : MAIL BOXES ETC.

FAX NUMBER : 12486424538

PAGE : 01

ELAPSED TIME : 00'36"

MODE : G3 STD

MAILBOXES ETC. **PARCEL SHIPPING ORDER**

No. 31912318

JUPITER, FL

A

B

C

12 348 626 01 1014 227 1

$17.50

CUSTOMER COPY

© 1995 MAIL BOXES ETC.®

3713 5840

Forrest—
pls get the info you need
and forward more to Lynn.
-Lily

ENGINEERING ANALYSIS ASSOCIATES, INC.
30700 Telegraph Road, Suite 4566
Bingham Farms, Michigan 48025-4525
Tel: (248) 642-9232
Fax: (248) 642-4555

INVOICE

TO:	INVOICE NO.
Ms. Martha Thomas Ford Motor Company Mail Drop #3NE-A 16600 Executive Plaza Dr. Dearborn, MI 48126-4207 Supplier No. K6PRA	F002A5 **DATE** 05-31-99 ***DUE DATE*** 06-30-99

RE: Purchase Order No: F02 P099 857191
Requisition No.: RQ99020R01
Bill To Location: 1718
Ship To Location: Box 43358
Period: 05/31/99

	Hours	Total
LINE NO. 001; **ITEM NO. PLANT PART NO.-MISC. 900104** Service Associate time to conduct special underhood vehicle inspections at the request of Litigation Prevention. Rate of $43.00 per hour.	60.75	2,612.25
This invoice is for 4 inspections: Burnett – Cases 46 & 55N Orville – Cases 53N & 58N Sackel – Phone charges		
TOTAL PROFESSIONAL SERVICES	60.75	$2,612.25
ADDITIONAL CHARGES:		
Service Associate expenses (see attached detail)		1,505.80
EAA misc. office expense (fax, phone, postage, etc.)		82.82
TOTAL EXPENSES		$1,588.62
TOTAL AMOUNT OF THIS INVOICE.....PLEASE PAY		$4,200.87

Federal ID# 38-2750534

3713 5542

F002A5 Invoice Worksheet *Invoice Period: 5/31/99*

Ford Litigation Prevention Inspections

Rec'd Date	*SA Name*	*Begin Date*	*FEES*		*EXPENSES*				
			Hours	*Total*	*Mileage*	*Meals*	*Phone/Fax*	*Misc.*	*Total*
5/19/99	Burnett, D.	5/10/99	15.5	$666.50	$166.66	$25.00	$17.71	$152.36	$361.94
5/19/99	Burnett, D.	5/12/99	15.25	$655.75	$120.12	$29.50	$0.00	$154.10	$303.72
5/24/99	Seidel, H.	4/23/99	0	$0.00	$0.00	$0.00	$17.80	$0.00	$17.80
5/25/99	Mullins, O.	5/17/99	10	$430.00	$130.76	$6.00	$0.00	$63.39	$200.16
5/25/99	Mullins, O.	5/23/99	20	$860.00	$60.41	$32.00	$0.00	$829.78	$822.19
		Total Hours:	60.76						

Total Professional Fees ($45.00/hr.):	$2,812.25
Service Associate Expenses:	$1,505.80
EAA Misc. Office Expense (fax, phone, postage, etc.)	$82.82
Total Invoice:	$4,200.87

3713 6549

EAA CTIVITY & XPENSE EPORT (See Reverse Side For Instructions)

EAA			CLIENT	
ASSOCIATE: David Burnett	ID# 254		ZONE/REGION: Florida	
PROJECT NAME: Ford Under Hood Loop			CASE/FILE NO: 46U-73 (w/ unnumbered A)	
PROJECT NO. + EXT: F002A			OWNER: State Farm (1)	

ACTIVITY

INVESTIGATION PERFORMED: ☐ AIRBAG ☐ ACCIDENT ☐ UNINTENDED ACCELERATION ☐ REPEAT ☐ ABS ☐ FIRE ☐ OTHER _____

EXPLANATION: Received Case 46U For Under Hood Inspection in Jacksonville, FL. – A State Farm case Joined by Alan Conner, Accepted Date & Location (Jacksn)
But Alconner Did not Handle Case 46U – His Designation Car was A92 Clicked
Town Car V.I.N. 629645, Major Fire Damage. Joined By Special
Investigator M. Beelaugh – Marietta, GA. No Post Retained – Two other
IN Stacks Used – Bond/F – Photographed All – Waiting Third Reports – mailed 5/17/99
Case Closed with A 15 Page Report

HOURS

DAY & DATE →	Mon 5-10	Tue 5-11	Sat 5-15			YOUR AVAILABILITY
TRAVEL FROM (City)	Jupiter	Jacksonv	Jupiter			☐ GREEN ☐ YELLOW ■ RED
TO	Jackson –	Jupiter				
TO	Ville, FL					
TO						TOTALS
TRAVEL HOURS	4.75	4.25	.5			9.5
TOTAL HOURS	4.75	7.25	3.5			15.5

EXPENSES

AUTO MILES	321	270 ✓	5 ✓			596
MILEAGE $ 0.28	89.88 ✓	75.60 ✓	1.40 ✓			166.88
FUEL						
RENTAL CAR						
AIR FARE		✓				
LODGING	67.50 ✓					67.50
MEALS	20.00	5.00				25.00
AIR BAG/ABS TEST						
PHONE & FAX		17.71				17.71
FILM & DEVELOPING			47.93 ✓			47.93
POSTAGE			35.00 ✓			35.00
OTHER* Xerox			1.92			1.92 ✓
TOTAL EXPENSES	177.38	98.31	86.25			361.94

*DETAILS: _____

MAY 19 1999

G:\DATA\WORDPERFECT\EAA\EE Mon.RPT

3713 8544

Hampton Inn

JACKSONVILLE / ORANGE PARK
8135 Youngerman Circle
Jacksonville, FL 32244
904-777-6315
Fax 904-779-1546

[redacted]

JUPITER
FL US 33458
5618941?4
CONFIRMATION NUMBER: [redacted]

Arrival Date: 05/10/99
Dep. Date: 05/11/99
Adult/Child: 1/0
Room Rate: $60.00

The management is not responsible for any valuables not retained in safety deposit boxes provided at the front office. The guest understands and agrees to be personally liable for all charges incurred at the hotel.

SIGNATURE

I authorize you to bill the full balance of my account to my credit card under the provisions governing such agreement.

EXPRESS CHECK-OUT

SIGNATURE

05/11/99 PAGE 1

DATE		DESCRIPTION	AMOUNT
05/10/99	37101	MOVIE	7.47
05/10/99	37155	GUEST ROOM SINGLE	59.00
05/10/99	37156	STATE TAX	3.54
05/10/99	37158	COUNTY TAX	1.00
05/11/99	37322	TELEPHONE-LD (INTERSTATE)	2.12
05/11/99	37333	TELEPHONE-LD (INTERSTATE)	1.33
05/11/99	37335	TELEPHONE-LD (INTERSTATE)	1.27
05/11/99	37342	MC 5437030701916662 05/99	39.18
			2.00

17.76

Hampton Inn

60.00
3.54
1.00
65.54

ACCT. NO.

[redacted] 05/99

CARD MEMBER NAME

BURNETT, DAVID C

ESTABLISHMENT NO. & LOCATION

Hampton Inn

CARD

X [redacted]

DATE OF CHARGE | FOLIO NO./CHECK NO.

AUTHORIZATION | INITIAL

ROOM & SERVICE

TAXES

TIPS & MISC.

TOTAL AMOUNT

3713 5545

ENTERTAINMENT EXPENSE TYPE_____ DATE_____ TOTAL NO. OF PERSONS_____

(HOST)_____ BUSINESS_____ OTHER_____)

NAME AND TITLE | COMPANY | BUSINESS RELATIONSHIP

1 _____

2 _____

3 _____

4 _____

BUSINESS REASON_____ NATURE OF BUSINESS DISCUSSION_____

IF DISCUSSION IS BEFORE OR AFTER, STATE DATE & DURATION _____

TRAVELING EXPENSE TYPE_____ DATE _____ TOTAL NO. OF PERSONS_____

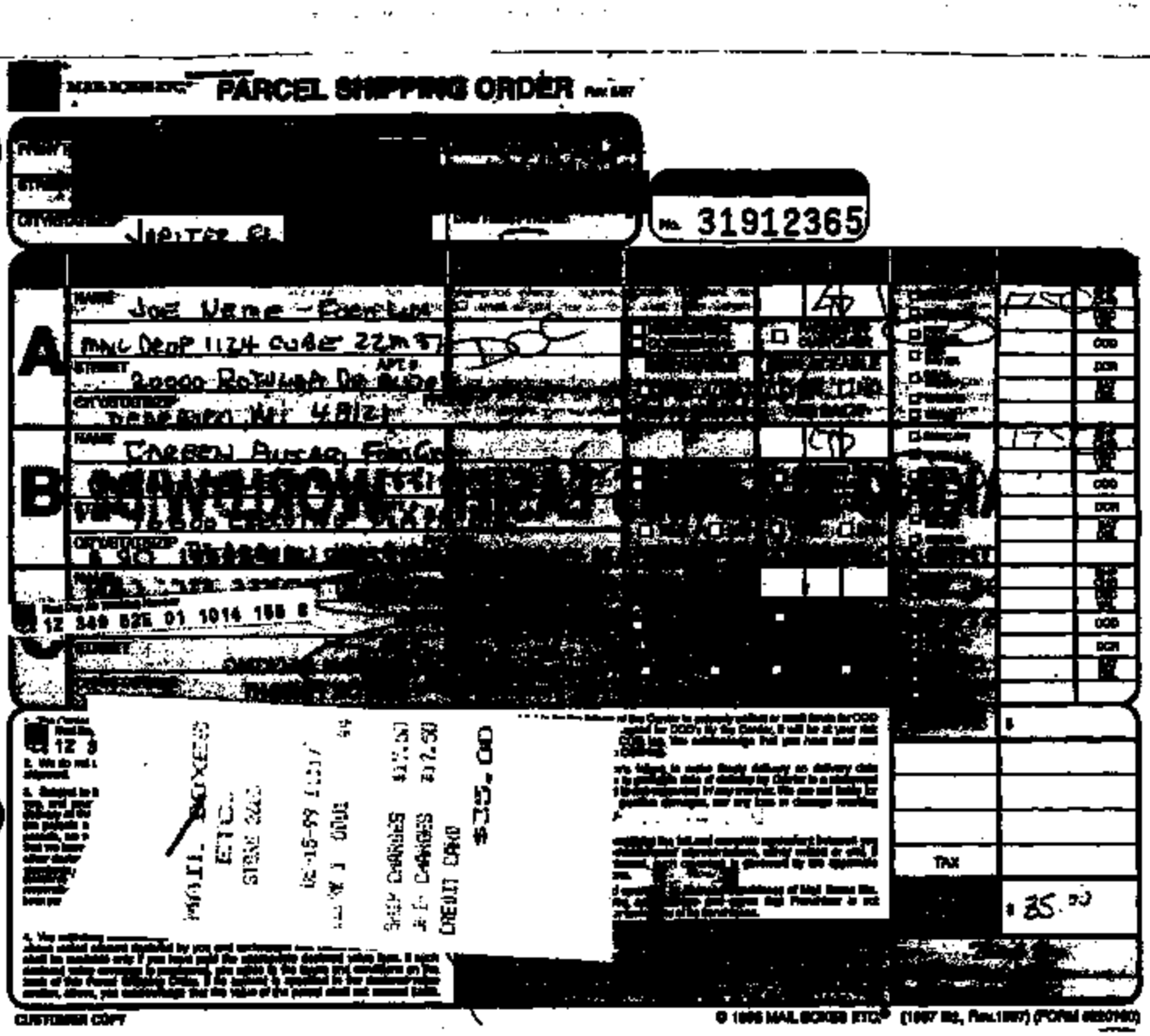
(BUSINESS TRAVELERS INCL. SELF_____ OTHERS_____)

BUSINESS PURPOSE OF THIS PORTION OF TRIP_____

ALLOCATION BUSINESS_____ PERSONAL _____ REIMBURSED_____

ALWAYS OBTAIN ITEMIZED BILL FOR LODGING IF MORE THAN ONE EXPENDITURE IS INCLUDED

3713 5546

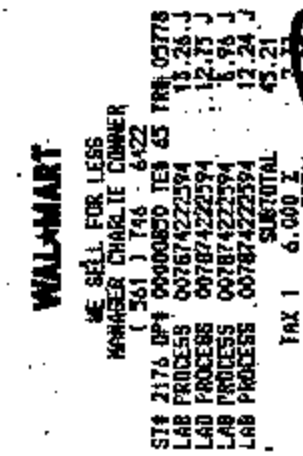


PARCEL SHIPPING ORDER

No. 31912365

CUSTOMER COPY

© 1995 MAIL BOXES ETC.® (1997 Rel., Rev.1997) (FORM #820190)



WAL★MART

WE SELL FOR LESS
MANAGER CHARLIE CONNER
(361) 746 - 6422

ST# 2176 OP# 00000850 TE# 65 TR# 05778
LAB PROCESS 007874222594 13.26 J
LAB PROCESS 007874222594 12.75 J
LAB PROCESS 007874222594 6.96 J
LAB PROCESS 007874222594 12.24 J
SUBTOTAL 45.21
TAX 1 6.000 % 2.71
TOTAL 47.92
MCARD TEND 47.92

[redacted]

VERIFY ID #
VALIDATION -
PAYMENT SERVICE - A
CHANGE DUE 0.00

TC# 3446 3141 7200 5615 2817
STAR WARS HITS WAL-MART BEFORE MOVIES
05/14/99 10:48:12
CUSTOMER COPY

3713 5547

EAA CTIVITY & XPENSE EPORT (See Reverse Side For Instructions)

EAA			CLIENT	
	ASSOCIATE: David Burnett	ID# 254		ZONE/REGION: Florida
	PROJECT NAME: Underhood Insp. Ford			CASE/FILE NO: 540—55 U
	PROJECT NO. + EXT: Fo02A			OWNER: 540-Walthall, 550-Yates

ACTIVITY

INVESTIGATION PERFORMED: ☐ AIRBAG ☐ ACCIDENT ☐ UNINTENDED ACCELERATION ☐ REPEAT ☐ ABS ☐ FIRE ☒ OTHER Underhood Insp

EXPLANATION: Received by Fax Two Ford Underhood Inspection Cases in Venice, FL + Ft Myers; Called Bill Bowling to setup Venice (540) Inspection and Darin Yates (550) in Ft Myers. Drive Prior Afternoon to Port Charlotte. Went on Hail Cables - Inspect Burned car + Burned House. Drive to Ft Myers to Inspect Yates Car. Drive Back to Jupiter. Depart Reports - Type - Bill Parts from Venice Car - Priority Bitio-All

B-17-99

HOURS-

DAY & DATE →1999	WED 5-12	THU 5-13	FRI 5-14	SAT 5-15	MON 5-17	YOUR AVAILABILITY
TRAVEL FROM (City)	Jupiter	Port C		Jupiter	Jupiter	☐ GREEN
TO	Port Charlotte	Venice				☐ YELLOW
TO	FL	FL				☐ RED
TO						TOTALS
TRAVEL HOURS	3.75	4.5		.5	.5	9.25
TOTAL HOURS	3.75	7.5		3.5	.5	15.25

EXPENSES

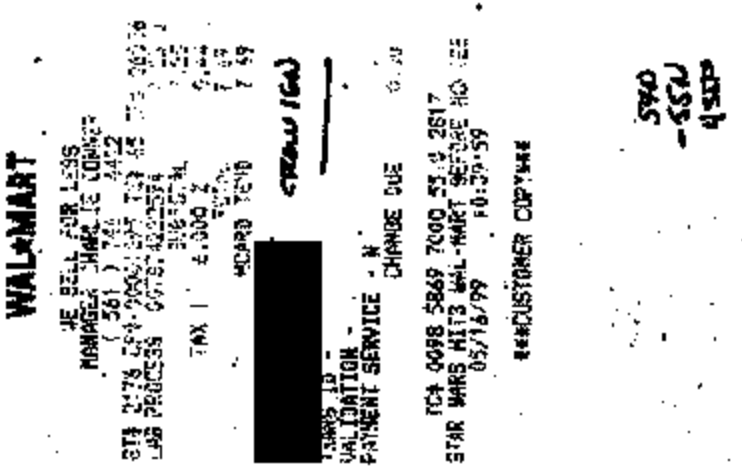
AUTO MILES	173	248		5	3	429
MILEAGE $ 0.29	48.44 ✓	69.44 ✓		1.40 ✓	.84 ✓	120.12
FUEL						
RENTAL CAR						
AIR FARE		✓				
LODGING	62.70 ✓					
MEALS	18.50	11.00				29.50
AIR BAG/ABS TEST						
PHONE & FAX Hotel				1.42		1.42
FILM & DEVELOPING				30.88 ✓	7.69	38.57
POSTAGE Priority OPS					39.60	39.60
OTHER* Parts OPS					11.31	11.31
TOTAL EXPENSES	129.64	80.44	0	34.20	59.44	303.72

DETAILS: * Sent A 4th Set Prints/Rpt to Jessie Hollingsworth (550 Yates) Ford General Council, NC For EAA Request - 3 Set Prints & Rpt Cheshire V. Craig to F. Anstaett.

David Burnett 5-19-99

"I:\DATA\WORD\FORMS\EXPENSE.PPT

3713 5648



3713 5549

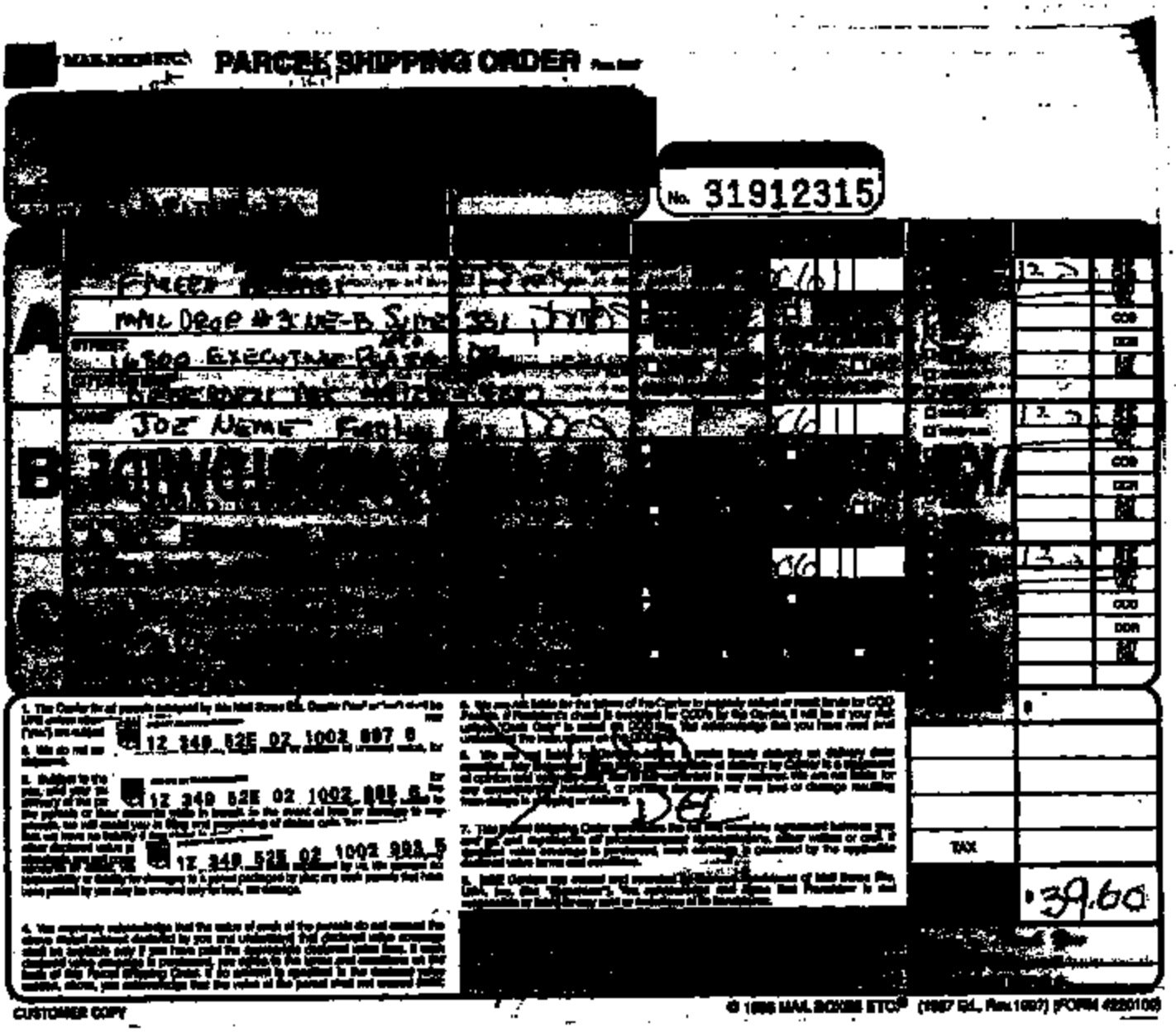
DAYS INN PORT CHARLOTTE
1941 TAMIAMI TRAIL
PORT CHARLOTTE FL 33948
941-627-8900 FAX 941-743-8503

[redacted]
Jupiter, FL [redacted]

Statement Date: 05/13/99
Guest #: 51558
Room #: 238

STATEMENT of CHARGES **Page: 1**

Date	Description		Amount	Balance
05/12/99	Nightly Room Charge	05/12/99 Rm:238	57.00	57.00
05/12/99	State Sales Tax	05/12/99 Rm:238	3.99	60.99
05/12/99	Local Tax	05/12/99 Rm:238	1.71	62.70
		Balance Due:		**62.70**



PARCEL SHIPPING ORDER

No. 31912315

A

Joe Demie

B

1Z 349 525 07 1002 897 9

1Z 349 525 02 1002 885 6

1Z 349 525 02 1002 998 5

TAX

39.60

CUSTOMER COPY

© 1995 MAIL BOXES ETC.® (1997 Ed., Rev.1997) (FORM 4220106)

3713 5550

MAIL BOXES
ETC.
STORE 2603
05-17-99 12:18 B6
CLERK 1 0001
SHIP CHARGES $13.20
SHIP CHARGES $13.20
CHG CHARGES $13.20
CREDIT CARD $39.60

5114003

05/17-06/99 K
CATIC C BURNETT

MAIL BOX ETC
CLEARWATER FL 05179

4094849669

05/17 455668 BK

Quantity	Class	Description	Unit Cost	Amount
		UPS		

The Card Issuer is authorized to pay the amount indicated on this sales slip upon proper presentation. I acknowledge receipt of goods and services in the amount shown. I agree my obligations under the Cardmember Agreement.

Subtotal
Sales Tax
Total 39.60

Cardmember Signature
X

Sales Slip

Cardmember Copy

3713 5551

PARCEL SHIPPING ORDER

31912316

542

1Z 949 521 03 1057 376 7

1Z 949 521 03 1057 364 1

18.13

CUSTOMER COPY

© 1995 MAIL BOXES ETC.® (1997 Ed., Rev.1997) (FORM #1231-02)

MAIL BOXES ETC.
STORE 2631

05-17-99 12:29
CLERK : 0001 90

SHIP CHARGES $11.31
SHIP CHARGES $6.82
CREDIT CARD
$18.13

3713 5552

EAA CTIVITY & XPENSE EPORT (See Reverse Side For Instructions)

EAA			CLIENT	
	ASSOCIATE: Heinz Seckel	ID# 119		ZONE/REGION: ORLANDO
	PROJECT NAME: UNDER HOOD FIRE INSP			CASE/FILE NO:
	PROJECT NO. + EXT: F002A # 49			OWNER: BROWARD SHERIFF'S DEP.

ACTIVITY

INVESTIGATION PERFORMED: ☐ AIRBAG ☐ ACCIDENT ☐ UNINTENDED ACCELERATION ☐ REPEAT ☐ ABS ☐ FIRE ☐ OTHER _____

EXPLANATION:

HOURS	DAY & DATE →	04-23-99	04-27-99				YOUR AVAILABILITY
	TRAVEL FROM (City)						☐ GREEN
	TO						☐ YELLOW
	TO						☐ RED
	TO						TOTALS
	TRAVEL HOURS						
	TOTAL HOURS						

EXPENSES							
	AUTO MILES						
	MILEAGE $						
	FUEL						
	RENTAL CAR						
	AIR FARE						
	LODGING						
	MEALS						
	AIR BAG/ABS TEST						✓
	PHONE & [redacted]	17.80					✓17.80
	FILM & DEVELOPING						
	POSTAGE						
	OTHER*						
	TOTAL EXPENSES	17.80					17.80

*DETAILS: _____

MAY 2 1 1999

G:\DATA\WORD\FORMS\AAE Marg.RPT

3713 5553

[redacted]

Bill Period Date: May 8, 1999

For AT&T Billing Questions, Call 1 800 222-0300 24 Hours a Day - 7 Days a Week

Detailed Statement of Charges

AT&T Invoice Charges For Period Ending MAY 01, 1999

	Date	Place Called		Number Called	Rate*	Time	Min.	Amount
Itemized Calls								
Direct Dialed Calls								
1.	04/03	LAWRENCEVL	NJ	609 895-0923	N *	9:17AM	39	7.80
2.	04/07	BALTIMORE	MD	410 486-3988	E *	5:04PM	14	3.22
3.	04/07	LEESBURG	FL	352 315-1636	E *	5:22PM	7	1.19
4.	04/10	FAIRFAX	VA	703 273-2302	N *	8:16AM	1	.20
5.	04/10	PHILA	PA	215 575-9509	N *	11:29AM	4	.80
6.	04/10	PHILA	PA	215 969-4535	N *	11:33AM	1	.20
7.	04/13	PHILA	PA	215 969-4535	D *	4:18PM	1	.35
8.	04/17	LAWRENCEVL	NJ	609 895-0923	N *	9:08AM	44	8.80
9.	04/24	FAIRFAX	VA	703 273-2302	N *	8:08AM	14	2.80
10.	04/24	LAWRENCEVL	NJ	609 895-0923	N *	9:10AM	20	4.00
11.	04/25	LAGUNA HLS	CA	949 588-6787	N *	8:21PM	3	.60
12.	04/25	CALGARY	AB	403 270-1850	N	8:24PM	24	15.60
Total Direct Dialed Calls								15.60

[redacted]

	Date	Called From	Called To	Rate*	Time	Min.	
	[redacted]						
13.	04/26	954 779-2082 FTLAUDERDL FL	248 642-1221 BIRMINGHAM MI	D	9:29AM	12	[redacted]
	Calling Card 4312 Subtotal		6.99				
Total Calling Card Calls							6.99
Total Itemized Calls							22.59

* Calls Eligible for AT&T True Reach (SM) Savings.
Charges are not included in Subtotal.

F002A #49

* Rate Applied - See Back of First Page

AV E047844

(continued)▶

6.99

3713 5554

BELLSOUTH

[redacted]

Bill Period Dates: May 5, 1999

Detailed Statement of Charges

Local Usage (continued) ***Amount***

Local Usage Detail (continued)

	Date	Place Called	Number Called	Rate*	Time	Min	
12.	04/06	FTLAUDERDL L	954 484-2300	KD @	04:55PM	1	.25
13.	04/06	FTLAUDERDL L	954 491-0815	KD @	07:21PM	1	.25
14.	04/07	FTLAUDERDL L	954 860-3851	KD @	08:18PM	6	.25
15.	04/07	MIAMI L	305 594-2220	KD @	02:28PM	1	.25
16.	04/07	MIAMI L	305 691-4411	KD @	02:33PM	2	.25
17.	04/07	WPALMBEACH L	561 967-9486	KD @	07:20PM	1	.25
18.	04/08	MIAMI L	305 691-4411	KD @	09:19AM	2	.25
19.	04/08	MIAMI L	305 594-2220	KD @	03:41PM	1	.25
20.	04/08	MIAMI L	305 691-4411	KD @	03:43PM	1	.25
21.	04/09	MIAMI L	305 691-4411	KD @	08:29AM	7	.25
22.	04/09	MIAMI L	305 594-2220	KD @	08:38AM	5	.25
23.	04/09	WPALMBEACH L	561 832-2560	KD @	08:53AM	1	.25
24.	04/09	MIAMI L	305 691-4411	KD @	09:29AM	9	.25
25.	04/12	MIAMI L	305 594-2220	KD @	04:02PM	1	.25
26.	04/13	WPALMBEACH L	561 832-2560	KD @	01:05PM	1	.25
27.	04/14	MIAMI L	305 594-2220	KD @	08:38AM	3	.25
28.	04/14	FTLAUDERDL L	954 349-2588	KD @	04:30PM	7	.25
29.	04/18	MIAMI L	305 594-2220	KD @	09:55AM	1	.25
30.	04/19	MIAMI L	305 594-2220	KD @	04:06PM	1	.25
31.	04/20	MIAMI L	305 594-2220	KD @	11:01AM	1	.25
32.	04/21	MIAMI L	305 594-2220	KD @	09:18AM	6	.25
33.	04/21	WPALMBEACH L	561 691-0057	KD @	09:38AM	3	.25
34.	04/21	WPALMBEACH L	561 842-7867	KD @	09:40AM	8	.25
35.	04/21	WPALMBEACH L	561 691-0057	KD @	09:49AM	1	.25
36.	04/22	WPALMBEACH L	561 842-7867	KD @	10:58AM	1	.25
37.	04/23	WPALMBEACH L	561 340-1122	KD @	09:15AM	1	.25
38.	04/24	FTLAUDERDL L	954 779-2041	KD @	[redacted]		.25
39.	04/25	FTLAUDERDL L	954 359-8895	KD @	02:00PM	1	.25
40.	04/26	NORTH DADE L	305 651-0443	KD @	02:02PM	2	.25
41.	04/26	MIAMI L	305 893-6000	KD @	02:11PM	2	.25
42.	04/26	MIAMI L	305 893-6000	KD @	02:16PM	1	.25
43.	04/26	MIAMI L	305 893-6000	KD @	04:21PM	2	.25
44.	04/28	MIAMI L	305 759-8066	KD @	04:38PM	2	.25

(3)

DF 27371 x006 x006 DF 27588 DF 27731

.25

3713 5556

AT&T

[redacted]

Bill Period Date: May 5, 1999

For AT&T Billing Questions, Call 1 800 222-0300 24 Hours a Day - 7 Days a Week

Detailed Statement of Charges

Itemized Calls (continued)
Direct Dialed Calls (continued)

	Date	Place Called		Number Called	Rate*	Time	Min.		Amount
30.	04/09	BIRMINGHAM	MI	248 642-3232	D	9:53AM	15	XOOC	5.28
31.	04/09	BIRMINGHAM	MI	248 642-4558	D	1:05PM	2	FAX	.66
32.	04/10	DETROIT	MI	313 845-5115	E	9:48PM	1	FAX	.80
33.	04/10	BIRMINGHAM	MI	248 642-4558	E	9:45PM	1	FAX	.20
34.	04/14	BIRMINGHAM	MI	248 642-3232	D	9:10AM	3	F001 4224	.99
35.	04/14	BIRMINGHAM	MI	248 642-3232	D	10:47AM	12	F001 4229	3.96
36.	04/15	WAUKESHA	WI	414 549-6744	D	2:10PM	2	FAX	.66
37.	04/15	BIRMINGHAM	MI	248 642-4558	D	2:18PM	1	FAX	.33
38.	04/15	BIRMINGHAM	MI	248 642-3232	D	3:32PM	2		.66
39.	04/15	PLANO	TX	972 618-3672	D	3:34PM	17		5.61
40.	04/15	BIRMINGHAM	MI	248 642-4558	D	4:05PM	1	FAX	.33
41.	04/16	DETROIT	MI	313 845-6254	D	2:00PM	1	F002	.33
42.	04/16	BIRMINGHAM	MI	248 642-3232	D	5:48PM	10		3.30
43.	04/18	BIRMINGHAM	MI	248 642-4558	E	4:15PM	2	FAX	.40
44.	04/19	DETROIT	MI	313 845-5555	D	4:01PM	1	FAX	.33
45.	04/19	DETROIT	MI	313 845-6254	D	4:03PM	3	F002	.99
46.	04/20	BIRMINGHAM	MI	248 642-3232	D	2:43PM	11		3.63
47.	04/20	DETROIT	MI	313 845-5555	D	4:46PM	3	FAX	.99
48.	04/20	BIRMINGHAM	MI	248 642-4558	D	5:31PM	1	FAX	.33
49.	04/21	BIRMINGHAM	MI	248 642-3232	D	9:25AM	2		.66
50.	04/21	PONTIAC	MI	248 944-7057	D	9:37AM	3	DF01	.99
51.	04/21	DETROIT	MI	313 369-7306	E	9:10PM	5	DF FAX 2755	1.15
52.	04/21	BIRMINGHAM	MI	248 642-4558	E	9:21PM	1	FAX	.23
53.	04/22	BIRMINGHAM	MI	248 642-4558	D	1:13PM	1	FAX	.33
54.	04/22	BIRMINGHAM	MI	248 642-3232	D	1:17PM	2		.66
55.	04/22	PONTIAC	MI	248 944-7057	D	1:42PM	3	DF01	.99
56.	04/22	BIRMINGHAM	MI	248 642-4558	D	1:45PM	1	FAX	.33
57.	04/22	DETROIT	MI	313 369-7306	E	10:24PM	5	DF FAX 2755	1.15
58.	04/22	BIRMINGHAM	MI	248 642-4558	E	10:38PM	2	[illegible]	.46
59.	04/23	BIRMINGHAM	MI	248 642-3232	D	9:28AM	1	[redacted]	.33
60.	04/23	DETROIT	MI	313 831-5868	D	5:12PM	[redacted]		[redacted]

* Rate Applied - See Back of First Page

FP E0746597

(4)

(continued on back)▶

2.64

9713 5568

[redacted]

Bill Period Date: May 9, 1999

For AT&T Billing Questions, Call 1 800 222-0300 24 Hours a Day - 7 Days a Week

Detailed Statement of Charges

Itemized Calls (continued)
Direct Dialed Calls (continued)

	Date	Place Called		Number Called	Rate*	Time	Min.	Amount
61.	04/26	DETROIT	MI	313 331-5268	N *	9:40AM	28	5.60
62.	04/26	BIRMINGHAM	MI	248 642-3232	D *	1:32PM	[redacted]	[redacted]
63.	04/26	DETROIT	MI	313 390-8153	D *	1:37PM	[redacted]	[redacted]
64.	04/27	DETROIT	MI	313 390-8153	D *	2:37PM	[redacted]	[redacted]
65.	04/27	BIRMINGHAM	MI	248 642-3232	D *	2:41PM	[redacted]	[redacted]
66.	04/27	BIRMINGHAM	MI	248 642-3232	D *	4:03PM	[redacted]	7.69
67.	04/27	BIRMINGHAM	MI	248 642-4550	E *	11:00PM	1 FAX	.21

Total Direct Dialed Calls ..... .00

Total Itemized Calls ..... .00

* Calls Eligible for AT&T True Reach (SM) Savings, Charges are not included in Subtotal.

Optional Calling Services — *Amount*

AT&T True Reach (SM) Summary

Total Calls Eligible for True Reach 79.91

Calls Eligible for Discount:

68. 79.91 DISC @ 30% 55.94

Total AT&T True Reach (SM) 55.94

NOTE: You have saved 23.97 with AT&T True Reach (SM) Savings this month

Total Optional Calling Services 55.94

* Rate Applied - See Back of First Page

FP E074597

(continued)▶

(1)

7.92

3713 5557

EAA CTIVITY & XPENSE EPORT (See Reverse Side For Instructions)

EAA			CLIENT	
	ASSOCIATE: Orville Mullins	ID# 346		ZONE/REGION:
	PROJECT NAME: Ford Unintended Acceleration			CASE/FILE NO:
	PROJECT NO. + EXT: F0028			OWNER: Mary Bond

ACTIVITY

INVESTIGATION PERFORMED: ☐ AIRBAG ☐ ACCIDENT ☐ UNINTENDED ACCELERATION ☐ REPEAT ☐ ABS ☐ FIRE ☐ OTHER _____

EXPLANATION: Vehicle Head Inspection - Richmond Mo
Case # 53 of

	DAY & DATE →						YOUR AVAILABILITY
HOURS	TRAVEL FROM (CITY)	5-17-99					☐ GREEN
	TO	Memphis					☐ YELLOW
	TO	Richmond					☐ RED
	TO	Memphis					
							TOTALS
	TRAVEL HOURS	8					8
	TOTAL HOURS	10					10
EXPENSES	AUTO MILES	467					467
	MILEAGE $	130.76					130.76
	FUEL						
	RENTAL CAR						
	AIR FARE						
	LODGING						
	MEALS	6.00					6.00
	AIR BAG/ABS TEST						
	PHONE & FAX						
	FILM & DEVELOPING	17.89					17.89
	POSTAGE	45.50					45.50
	OTHER*						
	TOTAL EXPENSES	200.15					200.15

*DETAILS: _____

MAY 26 1999

FedEx. USA Airbill 811914557025 Tr. 0200 Sender's Copy

From (please print and press hard)
5-17-99
Sender's FedEx Account Number
Sender's Name O.D. Mullins Phone (901) 854-4472
Company EAA
Address 621 Quail Crest Dr.
City Collierville State TN ZIP 38017
Your Internal Billing Reference Information Paid Cash $10

To (please print and press hard)
Recipient's Name FAREEN ANSARI Phone (313) 594-7488
Company FORD CONSUMER AFFAIRS
Address 16800 Executive Plaza Dr. Mailroom Dept. 2351
City Dearborn State MI ZIP 48126-4407
For HOLD at FedEx Location check here
For RESIDENCE Delivery check here

Express Package Service — Packages under 150 lbs.
Express Freight Service — Packages over 150 lbs.
Packaging
Special Handling
Payment
Total Packages Total Weight Total Declared Value Total Charges 13.00
Release Signature

322

Questions? Call 1-800-Go-FedEx® (800) 463-3339

The World On Time.

FedEx. USA Airbill 811914556989 Tr. 0200 Sender's Copy

From (please print and press hard)
5-17-99
Sender's FedEx Account Number
Sender's Name O.D. Mullins Phone (901) 854-4472
Company EAA
Address 621 Quail Crest Dr.
City Collierville State TN ZIP 38017
Your Internal Billing Reference Information Paid Cash $10.50

To (please print and press hard)
Recipient's Name FORD Central Mailing Phone (313) 390-9153
Company FORD
Address 15000 Central Ave. Conner Ave. Mail
City Dearborn State MI ZIP 48120
For HOLD at FedEx Location check here
For RESIDENCE Delivery check here

Express Package Service — Packages under 150 lbs.
Express Freight Service — Packages over 150 lbs.
Packaging
Special Handling
Payment
Total Packages 1 Total Weight 2 Total Declared Value Total Charges 10.50
Release Signature

322

Questions? Call 1-800-Go-FedEx® (800) 463-3339

The World On Time.

FedEx USA Airbill 811914556990 Dt. 0200 Sender's Copy

From (please print and press hard)
Date 5-19-99 Sender's FedEx Account Number
Name O.D. Mullins Phone
Company EHA
Address 621 Quail Crest
City Collierville State TN ZIP 38017
Your Internal Billing Reference Information Part Order 315

To (please print and press hard)
Name Joe Nance Phone (331) 370-3153
Company Ford Lux/Luxury Auto Wholesale Center
Address 20 000 Rotunda Dr Mail Stop 1076/1220
City Dearborn State MI ZIP 48121
Deliver No Later Than
Express Package Service
Express Freight Service
Packaging
Special Handling
Payment
Bill Sender
Total Packages Total Weight Total Declared Value 75.00
Signature
322

Questions? Call 1-800-Go-FedEx (800) 463-3339 The World On Time.

AT TARGET GUEST SERVICE IS JOB ONE
08/17/99 0754076 Shift 9 10:29 CMD

001 063940052 BALOR BBL 10 T .97
002 056030701 XEROX FILM T 3.49
SUBTOTAL 4.46
T= 7.000% TAX .31
TOTAL 4.87
CASH PAYMENT 20.00
CHANGE 15.13

VALIDATION # 11136319

Work here. Near rest.
See green. Apply now
For a great job at TARGET!

WAL-MART
WE WILL FOR LESS
MEMORY MARKET 5108
[illegible]
SUBTOTAL 12.21
TAX 1 8.250 % 1.01
TOTAL 13.22
CASH TEND 20.00
CHANGE DUE 6.87
[illegible]
05/12/99 14:37:04

EAA CTIVITY & XPENSE EPORT (See Reverse Side For Instructions)

EAA			CLIENT	
	ASSOCIATE: Orville Mullins	ID# 248		ZONE/REGION:
	PROJECT NAME: Ford Underhood Insp.			CASE/FILE NO:
	PROJECT NO. + EXT: F002A			OWNER:

ACTIVITY

INVESTIGATION PERFORMED: ☐ AIRBAG ☐ ACCIDENT ☐ UNINTENDED ACCELERATION ☐ REPEAT ☐ ABS ☐ FIRE ☐ OTHER _____

EXPLANATION: Underhood Inspection with Ritz re # 57 Brooksville FLA case # 58N

	DAY & DATE →	5-23-99	5-24-99	5-25-99			YOUR AVAILABILITY
HOURS	TRAVEL FROM (City)	Memphis	Brooksville	Tampa			☐ GREEN ☐ YELLOW ☐ RED
	TO	Brooksville	Brooksville	Memphis			
	TO		Tampa				
	TO						TOTALS
	TRAVEL HOURS	6		5			11
	TOTAL HOURS	6	8	6			20
EXPENSES	AUTO MILES	24 ✓		24 ✓			48
	MILEAGE $	6.72 ✓		6.72 ✓			13.44
	FUEL		4.75 ✓				4.75
	RENTAL CAR	42.22 ✓					42.22
	AIR FARE	267.00 ✓	✓				267.00
	LODGING	68.00 ✓	94.99 ✓				162.99
	MEALS	9.00	23.00				32.00
	AIR BAG/ABS TEST						
	PHONE & FAX						
	FILM & DEVELOPING		10.16 ✓	26.43 ✓ ✓			36.59
	POSTAGE			41.45 ✓			41.45
	OTHER*	.75		16.00 ✓			16.75
	TOTAL EXPENSES	395.69	132.90	95.60			622.19

*DETAILS: 5-23-99 .75 Tolls Parking 5-25-99 16.00

Holiday Inn
EXPRESS
HOTEL & SUITES

10888 US 19 North
Port Richey, FL 34668
727-848-8888 • Fax 727-861-0941

[redacted]

COLLIERVILLE TN 38017

Arrival Date 06/11
Dept. Date 06/14/99
Rate 1 [redacted]
Room Rate $ 62.95
Account [redacted]
Voucher [redacted]

Page

EXPRESS CHECK - OUT

323	111	[redacted]	JRL	GUEST ROOM		62.95	.00	62.95
323	811	[redacted]	JRL	SALES TAX		3.78	.00	66.73
323	848	[redacted]	JRL	OCCUPANCY TAX		1.05	.00	66.98

TOTAL $ 66.98

Holiday Inn
EXPRESS

ACCT. NO.

CARD MEMBER NAME

ESTABLISHMENT NO. & LOCATION

Holiday Inn
RAPID CHECK-OUT

CARD MEMBER SIGNATURE

X

DATE OF CHARGE | FOLIO NO./CHECK NO.

AUTHORIZATION | I.D.

PURCHASES & SERVICES

TOTAL AMOUNT

3713 5662

05/25/99 TUE 16:59 [TX/RX NO 8741] @008

FedEx. *USA Airbill* 813914556945 0200 **Sender's Copy**

1 From (please print and press hard)

Date 5/25/99

Sender's Name O.D. Mullins Phone (901) 854-4473

Company EAA

Address 601 Quail Crest Dr.

City Collierville State TN ZIP 38017

2 Your Internal Billing Reference Information

3 To (please print and press hard)

Recipient's Name FORD Comtec / Fishing Lab Phone (313) 390-9183

Company FORD

Address 15200 Commerce Park North

City Dearborn State MI ZIP 48120

4 Express Package Service

5 Express Freight Service

6 Packaging

7 Special Handling

8 Payment — Credit Card

Total Packages 1 Total Weight 10

9 Release Signature

322

Questions? Call 1-800-Go-FedEx (800)463-3339

The World On Time

Dunlop.

WAL-MART

MEMPHIS-SHELBY COUNTY AIRPORT AUTHORITY

05/25/99

Total Fee $ 14.00

Cash Paid $ 14.00

Cash Tender $ 20.00

Change Due $ 6.00

THANK YOU

3719 5683

05/25/1999 14:57 901-881-8745 PAGE 06

FedEx. *USA Airbill* 811714556956 m. 0200 **Sender's Copy**

From (please print and press hard)
Date 5-25-99 Sender's FedEx Account Number
Sender's Name RD Mullins Phone (920) 854-4477
Company EAA
Address 621 Quail Coast Dr.
City Collinsville Zip = 38017

Your Internal Billing Reference Information

To (please print and press hard)
Recipient's Name Joe Neese Phone ( )
Company FORD Lux-Luxe Vehicle Couture
Address Mail Drop 1127 Quad 22487 Room Vehicle Dr. Dept/Floor/Suite/Room
City Dearborn State MI ZIP = 48121
For HOLD at FedEx Location check here
For RESIDENTIAL Delivery check here

Express Package Service
Express Freight Service
Packaging
Special Handling
Payment
Bill to: Sender
Acct No. 554370028 Credit Card No. 6011 5585 1960
Total Declared Value $ 17.50
Release Signature

322

Call 1-800-Go-FedEx® (800) 463-3339 *The World On Time*

Film

ECKERD DRUG
STORE #2803
ECKERD DRUGS # 2803
9409 U.S. 19

ASSOC 65372 REG 4057 DRAWER 01
TRANS 84190 TYPE 10 . STORE 02803

716699	KOD EB135-2 IT	4.79
716699	KOD EB135-2 IT	4.79
	FL 6.00% GEN/TAX A	.58
	TOTAL	10.16
	CASH	50.00
	CHANGE	39.84
MAY 24, 1999		8:20 AM

3713 5864

FedEx *USA Airbill* 811914556978 ln. 0200 **Sender's Copy**

Date 5-25-99

From O.D. Mullis Phone (901) 854-4429

Company EAA

Address 621 Quail Crest Dr

City Collierville State TN ZIP 38017

To (please print and press hard)
Name FALEEN ANSARI Phone (313) 594-7088

Company FORD - CONSUMER AFFAIRS

Address 16800 Ex. Dr. Then Rm/Dept# MD-4 Store

City Dearborn State MI ZIP 48126-4207

Express Package Service — Priority Overnight

Packaging — Envelope

Payment — Sender

Total Packages 1 Total Weight 1 lbs

322

Questions? Call 1-800-Go-FedEx

The World On Time

EXXON 44406
856 E BUSCH BLVD
TAMPA FL 33612
813 932 6044

05/24/99 13:14
PUMP 5 REG
GALLONS 4.494
@ $1.059/GAL
FUEL $4.75

TOTAL $4.75
CASH PD $20.00

CL/NOTAX $4.75
TAX PD $0.00
CHANGE $15.25
RECEIPT NO. 1-7512
THANKS FOR BUYING
AT OUR EXXON SHOP
PLEASE COME AGAIN

FLORIDA'S TURNPIKE
TOLL RECEIPT

DATE:05/25/99 TIME:2241 TRANS#:4721

PLAZA/MAINLINE CORE146 COLL ID:70624

CLASS#02 TOLL:$ 0.75 PAID:CASH

THANK YOU AND REMEMBER TO BUCKLE UP!

3713 5665

Holiday Inn
EXPRESS
HOTEL & SUITES

3085 N. Rocky Point Drive
Tampa, FL 33607
(813) 287-8585
Fax: (813) 287-8484
888-419-8555

[redacted]

COLLIERVILLE TN 38017

Room	301-11
Arrive Date	5/25/99
Depart. Date	5/26/99
Folio #	9108
Room Rate	65.00
Account	C-CORP
Method	C-CORP

Page 1

Independently owned and operated by Impact Properties III, L. L. C.

I allow you to bill for all balances of my account to my credit card which was provided upon registration.

Express Check-Out

SIGNATURE

[redacted]

304	111	0324000	RLF	ROOM RENT	65.000	.000	65.000
304	811	0324001	RLF	SALES TAX	3.744	.000	10.744
304	818	0324002	RLF	OCCUPANCY TAX	4.250	.000	14.994
				TOTAL			94.994

Holiday Inn
EXPRESS
HOTEL & SUITES

ACCOUNT	
[redacted]	
CARD MEMBER NAME	
[redacted]	
HOTEL/LOCATION NO. & LOCATION	
[redacted] Holiday Inn [redacted]	
CARD MEMBER SIGNATURE	
X [redacted]	

DATE OF DEPARTURE	FOLIO/REGISTRATION NO.
5/26/99	00-[redacted]-99
AUTHORIZATION	
[redacted]	
PURCHASES & SERVICES	[redacted]
TOTAL AMOUNT	[redacted]

3713 6586

NATIONAL
CAR RENTAL

AA [redacted] Inv [redacted]
Rental 24-MAY-1999 12:35 AM
TAMPA AIRPORT
Return 24-MAY-1999 08:24 PM
TAMPA AIRPORT

[redacted]

License [redacted] State/Province FL
Miles Driven 516
Miles Out 8177
Miles In 8693

GENERAL MOTORS CORPORATION
Contract ID [redacted]

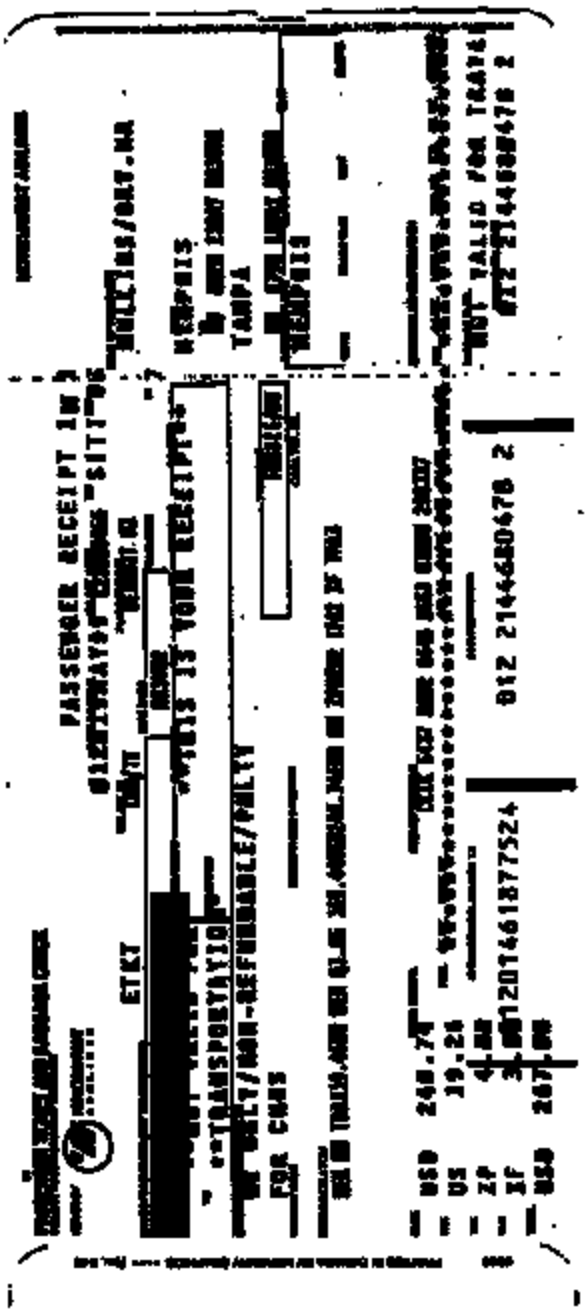
Charges	No Units	Price	Amount
T & M	1 Days	37.99	37.99*
UNLTD MILE	0 Miles		0.00*
CDW/LDW	1 Days	16.99	0.00
FL SCHMS/TIREBARTT PAY	2.00 USD		2.00*
STATE TAX 06.750 %			2.57

Total Charges USD 42.22

Paid By MC [redacted] -42.22

Amount Due USD 0.00

* Taxable Items
Subject to Audit



Joe wants copy of invoice/receipt showing expensive hotel bills.

need status
on case 46N

When inspections
setup on
53N
54N
55N - need notification

Ansari, Fareen (F.)

From: Ray Nevi [mevi@gw.ford.com]
Sent: Thursday, May 13, 1999 3:57 PM
To: fansari1@mail.ford.com
Cc: wabramcz@gw.ford.com; jlopa@mail.ford.com; mevi@gw.ford.com; wbohen@gw.ford.com
Subject: Lincoln Town CarUnderhood Fires

Fareen -

Some additional reports. Please arrange for inspection.

1. 1992 Town Car - VIN: 1LNLM81W1NY706412
   Contact: Rick Mazola - SEA
   Telephone: (614) 866-4160
   Vehicle Location: Ohio
   DOL: 4/22/99

2. 1993 Town Car - VIN: 1LNLM81W2P[redacted]
   Contact: Alan Conger, State Farm
   Telephone: (770) 490-4923
   Vehicle Location: Georgia
   DOL: 4/10/99

left msg 5/13 (pm)
EA notified.

With respect to prior problem with Conger, don't know what to say. Because NHTSA forwarded this, I think we should try to inspect. On the one from Ohio, I inadvertently did not forward it on Monday when I learned of it. Could you follow up quickly to make up for merry lost time..Thanks.

Regards,
R. A. Nevi PROFS ID: RNEVI Phone: 59-47668 FAX: 59-42265
Car Safety Investigations Manager, Automotive Safety Office
Suite 600, Fairlane Plaza South

This report is for case # 1 - Loretta Glass.

1) don't bill us for this mailing

2) Send report and pictures for case 16 N

LETTER

Call 1-800-PICK-UPS (1-800-742-5877) or visit our Web site at www.ups.com

3713 6573

Please Labels in This Space

Options:

address label
of the address label.
place pre-printed register tape above the address label.

Shipped from:
Mail Boxes Etc. # 3362
6671 W. INDIANTOWN RD.
JUPITER, FL 33458

UPS SHIPPER NUMBER
340-52E
POD ID # 12318
06/04/1999

3031 55

Shipped For: World Resource EMA
By: 5-4-99

FL 340-52E

MAIL BOXES ETC.

TO

6671 W. Indiantown Rd., Suite 56 • Jupiter, FL 33458

Environ Analysis - Risk Consulting Inc
Attn: Dept #3 SE-6 Suite 331
Dearborn, MI 48126-4287

UPS Next Day Air 1

1Z 340 52E 01 1014 827 1

UPS Next Day Air Letter — Call 1-800-PICK-UPS (1-800-742-5877) or visit our Web site at www.ups.com

Please Labels in This Space

Options: address label of the address label. place pre-printed register tape above the address label.

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Mail Boxes Etc. # 3362
6671 W. INDIANTOWN RD.
JUPITER, FL 33458

UPS SHIPPER NUMBER
340-52E
POD ID # 12318
06/04/1999

3031 55

Shipped For: World Resource EMA
By: 5-4-99

FL 340-52E

MAIL BOXES ETC.

TO

6671 W. Indiantown Rd., Suite 56 • Jupiter, FL 33458

Environ Analysis - Risk Consulting Inc
Attn: Dept #3 SE-6 Suite 331
Dearborn, MI 48126-4287

UPS Next Day Air 1

1Z 340 52E 01 1014 827 1

Also use for your UPS Worldwide Express shipments

EXTREMELY URGENT

Worldwide
Olympic Partner

3713 8574

L. GLASS

16 N

03/22/99 MON 14:28 FAX 2486424558 EA ASSOCIATES

Vehicle/Customer Information/Incident Info

Model Year: 92 Make: LINCOLN VIN#: 1LNLM81W6NY [redacted] Mileage (at inspection): FIRST 73921

Inspection Date/Location: NAPLES, FL 34116 Vehicle Owner: [redacted]

Incident date: 12/23/98 Approximate mileage at incident: 73925

Inspector Name:

DAVID BARNETT EMA
561-575 4114

Parts that we would like from vehicle if possible to acquire

Brake pressure switch (preferably with wire pigtail/connector attached and still attached to prop valve)
SWITCH WAS REPLACED 12/23/98 SEE ATTACHED WORK ORDER
Sample of brake fluid at prop valve (in sealed glass container) NO PARTS SAVED
SAMPLE FROM TOP FLUID IN MASTER CYLINDER
Relay pack located on LH fender apron (with as much wiring as possible)

EDIS 8 module located on LH fender

Speed control module located on LH fender

Air suspension compressor located under air filter

Air suspension relay

Photograph of door jam VIN sticker

___Other suspect parts

PRIOR TO FIRE [redacted] NOTICED WARNING LIGHTS, ROUGH IDLE, SEATS-NO OPERATIVE. WHAT WERE PRIOR TO FIRE - MAJOR REPAIRS - ALL WORK DONE - THAT WAS DID NOT REPLACE - AGE FACES?

SEE ATTACHED OTHER INFO

rev 2.0 — 3/

L. GLASS 2

NOTE: TO DAVID AUSTALL
5-4-99 SECOND COPY SENT AT REQUEST ACRO MARS

Page 1 of 2

3713 5676

Vehicle/Customer Information/Incident Info

Model Year: 92 Make: LINCOLN VIN#: 1LNLM81W5NY [redacted] Mileage (at inspection): 75405 FIRE 73925

Inspection Date/Location: NAPLES, FL 34116 3084 50TH LANE S.W. Vehicle Owner: [redacted]

Incident date: 12/23/98 Approximate mileage at incident: 73925

Inspector Name: DAVID BURNETT SAA 561 575 4174

Requested Info

Area of fire origination (engine compartment quadrant, component, etc)

BRAKE PRESSURE SWITCH AREA — BELOW BRAKE BOOSTER CYLINDER

Identify if any underhood relays show evidence of internal overheat

NO EVIDENCE OF ANY OVER HEATED RELAYS

Identify if any fuses or fuse links were blown or show evidence of other damage

SEE ATTACHED FOR DRAWING OF ALL 3 FUSE PANELS — NO BLOWN FUSE LINKS

Determine if the correct fuse for the stop lamp switch in the fuse box

SEE ATTACHED FOR DRAWING

Identify is there was any damage to wiring in the area where the fire was started (ie chafing, missing insulation)

NO AFTER-MARKET EQUIPMENT NOTED — NO HITCH

Assess whether the air suspension pump shows evidence of internal overheating

LOOKS NORMAL

Identify if there were any aftermarket modifications to the vehicle? (specifically car alarm, trailer tow, or remote start)

NO AFTER MARKET EQUIPMENT NOTED — NO TRAILER HITCH

If possible, identify if the vehicle was involved in a natural disaster/accident that required significant vehicle clear up? If so where was cleanup performed?

VEHICLE PURCHASED USED IN 95 — LOOK GOOD FOR 92

If possible, identify vehicle repair history

Any other info that may be pertinent to the incident...

SHE SAID SOME ONE IN ILLUMINATION CALLED ABOUT FIRE AND TALKED 45 MIN -

UNKNOWNS DRUG STORE PERSONNEL CAME OUT OF STORE AND SOMEONE PUT OUT FIRE — UNDER BRAKE BOOSTER AREA

IS CAR FROM COURT WAS WORKING OR INTO COURT?

[redacted]

92 LINCOLN

3-24-99
DAVID BURNETT GAA
561 575 4774

OTHER INFO:

1. NO PARTS WERE REMOVED BECAUSE CAR HAS ALREADY REPAIRED AND IS BEING USED BY OWNER. MRS GLASS.
2. ARRANGEMENTS CAN BE MADE TO REPLACE ANY OF THE LISTED PARTS IF FORD WANTS SOME OF THE COMPONENTS - JUST CALL ME AND ADVISE YOUR WISHES, DAVID BURNETT - 561 575 4774 - I WILL WORK OUT DETAILS.
3. [redacted] IS MORE THAN WILLING TO GET TRADED OUT OF HER '92 INTO A SUITABLE USED MARK VIII
4. POSSIBLE BUY BACK MIGHT HELP FORD INVESTIGATION BECAUSE THIS VEHICLE HAD BEEN MINOR FIRE DAMAGE.
5. THE ONLY PART REPLACED WAS DRIVE PASSENGER SOLENOID AND ITS PIG TAIL - PLUS SOME MINOR HEAT DAMAGE TO A FEW WIRES - WHICH WERE REPAIRED.
6. GERMAIN FORD - MECHANIC THAT WORKED ON VEHICLE IN DEC. 98 - HE REMEMBERS THE REPAIR AS A LEAKING SWITCH - BRAKE FLUID FLEW IN AREA AND OVER MANIFOLD, OR GOT HOT SOME OTHER WAY - CAR PARKED 5 MINUTES - TIME TO START & FIRE. OLD PART WAS NOT SAVED
7. GERMAIN MECHANIC, [redacted] JIM BAGATA, SAYS IN RECENT TIMES HE ESTIMATES HE HAS REPLACED ABOUT 10 SWITCHES - ALL LEAKING - USUALLY A CRUISE PROBLEM - BLEW OUT FIRE GLASS
8. SUGGESTION: FORD SHOULD CONSIDER LOOKING AT DEFECTIVE PARTS TAKEN FOR THIS SWITCH S/N & PERHAPS CONSIDER A RECALL - RETURN OF DEFECTIVE SWITCHES FOR REVIEW.

3713 5577

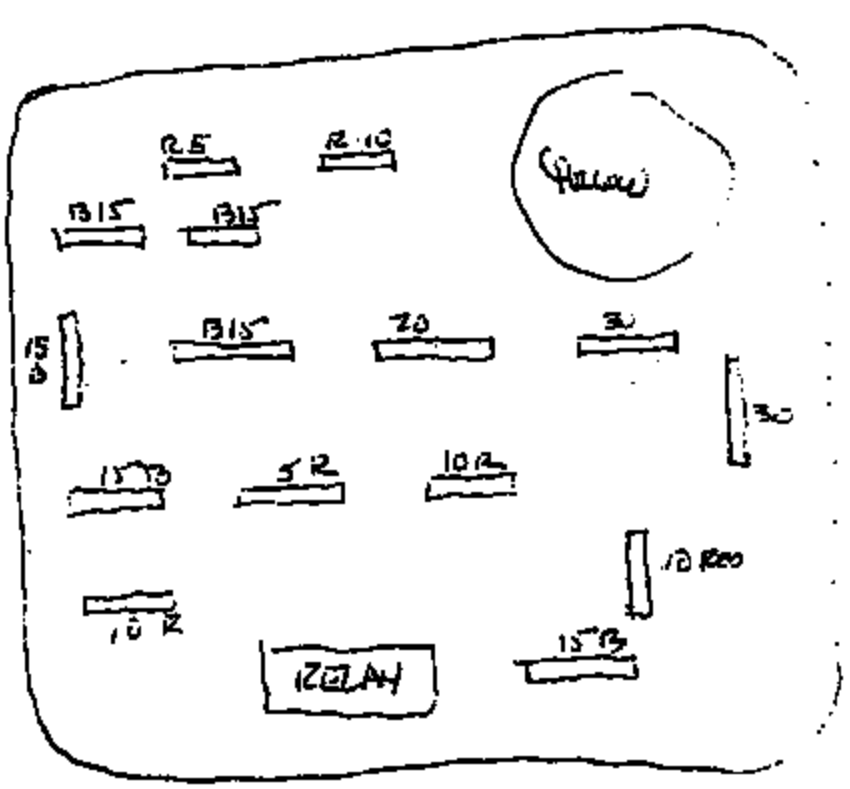
[redacted]

DAVID BOEHEIT EAI
58 575 4174

NAPLES, FL [redacted]

LINCOLN TOWN 92
ILLEGIBLE 704 7863W

UPSIDE DOWN



ALMA -

[redacted]

MARK Van BUREN
Service Manager

13329 N. Tamiami Trail • Naples, Florida 34110
(941) 597-6011 x 224 • Ft. Myers 334-4255 (toll-free)

3713 5576

3713 5579

GERMAIN

LINCOLN MERCURY

13329 N. Tamiami Trail
Naples, Florida 34110

Motorcraft

We go that extra mile for you.

NAPLES (941) 597-3311 FT. MYERS (941) 334-4535

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

STATE OF FLORIDA REGISTRATION: MV - 21888

REPLACED PARTS REQUESTED BY CUSTOMER YES ☐ NO ☐

*SEE BACK FOR INFORMATION REGARDING SHOP SUPPLIES AND HAZARDOUS WASTE CHARGE.

SEE BACK FOR INFORMATION REGARDING WARRANTY

[redacted]

FOR OFFICE USE

TAG: 5202 ADV: 271 SWANSON, INVOICE: PRELIM BOD D AS
TAX RULES: YY20% INVOICED AT: 12/23/98 16:55:39
ODOMETER IN: 73925 OUT: 73925 DIST: 1FA
DATES BEGIN: 12/21/98 DONE: 12/23/98

VEHICLE INFORMATION

VIN 1LNLM81W6NY706341 LICENSE NUMBER: FL L94OOP
92 LINCOLN TOWN CAR EXECUTIVE 4ER SDN WHITE
DATES ORSERVICE: 032292 PRODUCTION: 031292

CONCERN 51: STATE FARM INSURANCE CLAIM
CLAIM#: [redacted]

OPERATION	TECH	AMOUNT
		.00

CORRECTION: VOID
PART #

	SELL	
	32.50	32.50
	14.49	14.49
	9.51	9.04
	.78	.78
SUBTOTAL		24.33
LABOR REPAIRS		32.50
TOTAL CHARGE FOR CONCERN		56.83

FMC ENV
FMC# PART
FROM DEAL

TYPE: 900

CONCERN 52: TOWING

OPERATION	TECH	AMOUNT
TOWING	199	.00

CORRECTION: TOWING ONLY

SUBTOTAL
TOTAL CHARGE FOR CONCERN .00

TYPE: 800

CONCERN 53:
CORRECTION: RPT

OPERATION	TECH	AMOUNT
LABOR	139	202.50

SUBTOTAL
L49-BODY SHOP 202.50
TOTAL CHARGE FOR CONCERN 202.50

TYPE: 300

PAGE 1

OFFICE COPY

GERMAIN
LINCOLN MERCURY
13329 N. Tamiami Trail
Naples, Florida 34110

Fine 12-23-18

We go that extra mile for you.

Motorcraft

NAPLES	FT. MYERS
(941) 597-3311	(941) 334-4566

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

STATE OF FLORIDA
REGISTRATION: MV - 21239

F & A CODE 11884-5

REPLACED PARTS REQUESTED BY CUSTOMER YES ☐ NO ☐
*SEE BACK FOR INFORMATION REGARDING SHOP SUPPLIES AND HAZARDOUS WASTE CHARGE.

SIGNED* X
*SEE BACK FOR INFORMATION REGARDING WARRANTY

[redacted]

FOR OFFICE USE

VEHICLE INFORMATION

TAG [redacted] MILEAGE IN 12/23/18 11:05:26 AM 92,708 CAR WHITE LICENSE NUMBER FL [redacted]

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE 84997	
PARTS	24.33
PARTS DISCOUNT	2.44-
SUBLET REPAIRS	32.59
LAB-BODY SHOP	202.50
SUB-TOTAL	256.97
FL SALES TAX	15.41
TOTAL CHARGE	272.38

PAYMENT DISTRIBUTION FOR INVOICE 84997	
TOTAL CHARGE	272.38
CASH DUE	272.38

IF YOU HAVE ANY QUEST[illegible]

Ford LINCOLN MERCURY

PAGE 2

OFFICE COPY

3713 5580

DEALERSHIPS USING DAILY JOB TICKETS SHOULD AFFIX THE JOB STICKERS IN THIS AREA.	TECHNICIANS COMMENTS INCLUDE DESCRIPTION OF CAUSE	CLASSIFICATION CODE	LABOR ALLOW. EMP. NO.	LABOR ALLOW. PARTS RETURN	LABOR ALLOW. REC'D
	Repair leaky brake press. switches & braided wire harness's				
	CAUSE:				
	CAUSE:				
	CAUSE:				
	CAUSE:				

3713 5561

CHARGES $ | ESTIMATE $

SIGNED: _____ DATE: _____

PLEASE READ CAREFULLY, INITIAL ONE OF THE STATEMENTS BELOW, AND SIGN: I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE, IF MY FINAL BILL WILL EXCEED $100.00.

_____ I REQUEST A WRITTEN ESTIMATE.

_____ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED $_____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.

_____ I DO NOT REQUEST A WRITTEN ESTIMATE.

SIGNED: X _____ DATE: _____

[redacted]

	TECH #	OPERATION	TIME	CONDITION
				PG 1 OF 1
51* PAY TYPE: BOD STATE FARM INSURANCE CLAIM ~~CLAIM#: V002 004~~	TECH NO. LAST 4 - SOC. SEC. 9139		4.5	
52 PAY TYPE: BOD TOWING	TECH NO. LAST 4 - SOC. SEC.			
53 PAY TYPE: BOD EST ONLY	TECH NO. LAST 4 - SOC. SEC.			
	TECH NO. LAST 4 - SOC. SEC.			

5202

RO 44997 *TAG 6341* LIC: FL L9600P SVC ADV: 271 ANABELLA SWANSON

[redacted] 92 **VIN: 1LNLM81W5 NY706341*

LINCOLN TOWN CAR COL CD: WHI

EXECUTIVE 4DR SDN [redacted] WHITE CAR

MAPLES FL [redacted] SVC DLR: 11624 SLM: 59

IN SVC: 031292 PROD: 031292

ODOMETER: LAST: 70875 CURRENT: 73925

AVG PER DAY: 30 PER MONTH: 900

HOME: [redacted]

DIST CODE: IFA

3713 5562

AUTO
[redacted]

primary claim rep: Delago, Jack
phone: 941-641-8615 primary unit: PT owning office: Naples
reporting agent: GRAY st & agt: 59-1934 phone: 941-261-5823

insured
name: [redacted]
street: [redacted]
city: [redacted] state/prov: FL zip/postal: [redacted]
phone: home: [redacted]
contact:

insured vehicle	year	make	model	body style
01	1992	LINCOLN	TOWN CAR	4DR

vehicle identification number	license number	prior damage	drivable
1LNLM81W5NY706341		N	Y

principle damage: ELECTRICAL FIRE UNDER HOOD
vehicle location: SANTA BARBARA & RADIO RD, WALGREENS PARKING LOT

POLICY INFORMATION

vehicle: 1992 LINCOLN [redacted] CAR 4DR
vehicle identification number: 1LNLM81W5NY[redacted] prior damage: N
coverage in force: policy source: PHR
A 100/300/50,P14 10,000,C 5,000,D,G50,H,R1,U3 100/300

lienholder or leasing company
BARNETT BANK OF NAPLES INSURANCE DEPT

claim history

claim number	dol	type	claim number	dol	type
59-V067-573	11-25-98	9	59-7513-900	01-05-96	4
59-0485-10L	11-19-93	5	59-7434-544	01-04-93	2
59-7337-007	11-15-90	4	59-7262-814	11-09-90	4
59-7015-837	04-09-87	1			

FACTS

JES-INSD PARKED VEH 1 IN LOT, WENT INTO STORE, CAME OUT OF STORE 5 MINUTES LATER & SAW CAR SMOKING FROM UNDER HOOD

date and time of loss: [redacted]
location of loss: SANTA BARBARA & RADIO RD, WALGREENS PARKING LOT
city: NAPLES state/prov: FL zip/postal:

Tow 37.50

73925
L 96 00P

Spoke to Alan Haas on 4/23/99

- mentioned that we have not yet received the invoice for case #15N (he is checking on that one) – recv'd 4-29
- have not received inspection report for case #16N (he is checking) – recv'd report – no pics
- requested that receipts not be taped when putting expense reports together, for ease in handling
- requested follow up on case #45N (this was set up for inspection, but in the interim per OGC EAA inspection must be canceled)

5-5-99

16N Report Received – but no pictures.

2302.68
3615.24
1174.32
5917.96
785.96
6703.28

Invoice F002A3 4-29-99

VINS Case #
NY757859 15N

Invoices received for cases

~~1, 2, 5N, 16N~~,
~~3N~~ ~~11, 16N~~

Inv. recv'd
1, 2, 16N, 17N, 39N

March 16 Aurora IL (#2)
March 17 } 2302.08
↑ memphis

March 22, Naples, FL
23 } 3615.24
24

March 17, 21 Davenport
March 22 → Tyler, TX → Ft. Myers. 3/30

~~4-[illegible]~~ = ~~Tampa~~

3-12- aurora, IL (2)

3-22 Naples, FL ✓ (1)

3-22 Tyler, TX ✓ (3N)

~~(Extra 3-17 Tampa)~~ Davenport, FL ✓ 16N

3-31 Ft Myers, FL ✓ (TH)

4-5 Tampa, FL ✓ (SN)

ENGINEERING ANALYSIS ASSOCIATES, INC.
30700 Telegraph Road, Suite 4565
Bingham Farms, Michigan 48025-4525
Tel: (248) 642-3232
Fax (248) 642-4558

INVOICE

TO:	INVOICE NO.
Ms. Martha Thomas Ford Motor Company Mail Drop #3NE-A 16800 Executive Plaza Dr. Dearborn, MI 48126-4207 Supplier No. K5PRA	F002A1
	DATE
	03-30-99
	DUE DATE
	04-30-99

RE: Purchase Order No: FO2 P099 857191
Requisition No.: RQ99020R01
Bill To Location: 1718
Ship To Location: Box 43358
Period: 03/25/99

	Hours	Total
LINE NO. 001; ITEM NO. PLANT PART NO.-MISC. 900104 Service Associate time to conduct special underhood vehicle inspections at the request of Litigation Prevention. Rate of $43.00 per hour.	27.00	1,161.00
TOTAL PROFESSIONAL SERVICES	27.00	$1,161.00
ADDITIONAL CHARGES:		
Service Associate expenses (see attached detail)		1,081.59
EAA misc. office expense (fax, phone, postage, etc.)		59.49
TOTAL EXPENSES		$1,141.08
TOTAL AMOUNT OF THIS INVOICE.....PLEASE PAY		**$2,302.08**

Federal ID# 38-2750534

F002A1.kjs

F002A1 Invoice Worksheet *Invoice Period: 03/25/99*

Ford Litigation Prevention Inspections

Rec'd Date	*SA Name*	*Begin Date*	*FEES*		*EXPENSES*				
			Hours	*Total*	*Mileage*	*Meals*	*Phone/Fax*	*Misc.*	*Total*
3/24/99	Mullins, C.	3/15/99	6	$258.00	$10.08	$0.80	$0.08	$56.45	$66.83
3/24/99	Mullins, C.	3/18/99	21	$903.00	$74.24	46.95	$0.00	$91.87	$1,016.06
	Total Hours:		*27*						

Total Professional Fees ($43.00/hr.):	$1,161.00
Service Associate Expenses:	$1,081.59
EAA Misc. Office Expense (fax, phone, postage, etc.)	$59.49
Total Invoice:	$2,302.04

EAA ACTIVITY & XPENSE EPORT (See Reverse Side For Instructions)

03/24/99

EAA			CLIENT	
ASSOCIATE: Orville Mullins	ID# 248		ZONE/REGION:	
PROJECT NAME: FORD Under Hood F'GB's			CASE/FILE NO: 1-2	
PROJECT NO. + EXT: F002 A			OWNER:	

ACTIVITY

INVESTIGATION PERFORMED: ☐ AIRBAG ☐ ACCIDENT ☐ UNINTENDED ACCELERATION ☐ REPEAT ☐ ABS ☐ FIRE ☐ OTHER

EXPLANATION: Fact Investigation of Under Hood F'GB's, Ford Motor Co. Dearborn, MI

	DAY & DATE →	15-Mar 99	16 Mar 99	17 Mar 99			YOUR AVAILABILITY
HOURS	TRAVEL FROM (City)		Memphis	Aurora			☐ GREEN ☐ YELLOW ☐ RED
	TO		Chicago	Memphis			
	TO		Aurora				
	TO						TOTALS
	TRAVEL HOURS		8	10			18
	TOTAL HOURS		9	12			21
EXPENSES	AUTO MILES		24	24			48
	MILEAGE $		6.72	6.72			13.44
	FUEL						
	RENTAL CAR			60.80 ✓			60.80
	AIR FARE		369.00 ✓	369.00 ✓			738.00
	LODGING		120.99 ✓				120.99
	MEALS		22.25	26.70			48.95
	AIR BAG/ABS TEST						
	PHONE & FAX						
	FILM & DEVELOPING						
	POSTAGE		16.88 ✓				
	OTHER*		~~16.88 ✓~~	*16.00 ✓			32.88
	TOTAL EXPENSES		535.84	479.22			1,015.06 ✓

*DETAILS: 16.45 Total purchase of Wash, Rinse Light and Safety Projector Goggles for Mount & Soldering Board #160 Soldering Iron Holder to Rowing Sec Mount & Soldering

d:\data\forms\EXPENSE.Wpg.RPT

NORTHWEST AIRLINES

PASSENGER RECEIPT 1 of 2

ETKT

MULLINS/ORV.MR

NOT VALID FOR **THIS IS YOUR RECEIPT
TRANSPORTATION

MEMPHIS
CHICAGO-OHARE

USD 676.88
US 54.16
ZP 4.50
XT 3.00
USD 738.54

1201423693143

012 2142783094 3

NOT VALID FOR TRAVEL
012 2142783094 3

Baby Food
Items
for

NATIONAL
CAR RENTAL

RA 300510112 Inv 00000563446
Rental 16-MAR-1999 04:11 PM
16-MAR-1999 04:30 PM
CHICAGO O'HARE AIRPORT
Return 17-MAR-1999 11:29 AM
CHICAGO O'HARE AIRPORT

ORVILLE MULLINS
Vehicle # 3845888
Model GRAND AM 4D
Class Driven ICAR Class Charged ICAR
License# FE18888 State/Province IL
Miles Driven 187

GENERAL MOTORS ACCEPTANCE CORP
Contract ID 9901877

Charges	No Units	Price	Amount
T & M	1 Days	36.50	36.50*
UNLIM MILE	0 Miles		0.00*
FEE	1 Annual	14.00	14.00
LESSOR TAX 2.75 USD			2.75
RETAILERS OCCUPATION TAX 4.75 P			1.50
MEPA ARPT TAX 00.000 %			2.33
AUTOMOBILE RENTAL & OCCUPATION			1.75
CHICAGO TRAN TAX 00.000 %			2.33
AUTOMOBILE RENTAL & OCCUPATION			0.30
Total Charges		USD 60.60	
Paid By MC 0603			-60.60

MEMPHIS SHELBY
COUNTY AIRPORT
AUTHORITY
OUT 03/17/99 10:07
IN 03/15/99 11:36
FEE 2 $16.00
TOTAL-> $16.00
CASH TEND $16.00
CHANGE $0.00
CASH PAID $16.00
THANK YOU!
1R3SE 46 02

JEWEL #
3120 S. Mannheim, Westchester, IL

NF, 2'N PARKER

GROC 1 APP 1.50	.44
GROC 1 PCH 2.50	.44
GROC 1 PCH 2.50	.44
GROC 1 PCH 2.50	.44
0000 TAX .04 BAL	1.80
Cash	5.00
CHANGE	3.20

3/16/99 17:32 0196 01 0670 143

'S SAVING SUMMARY
THANK YOU FOR SHOPPING JEWEL-OSCO
JEWEL: 708-531-0560 OSCO: 708-562-91

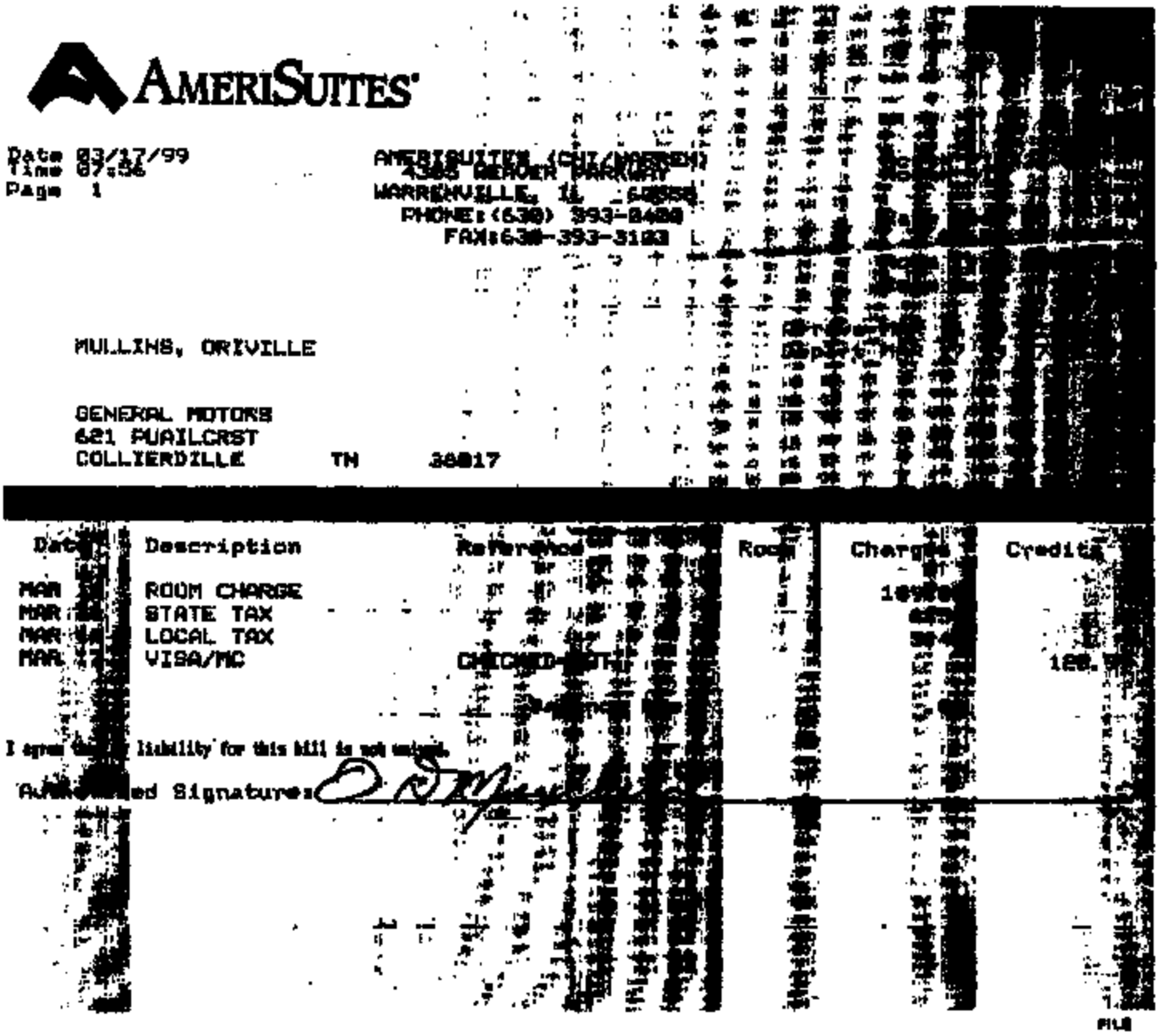
ACE
594 North Lake Street, Aurora, IL

SUBTOTAL 6.28
TOTAL 6.28
CASH 11.00
CHANGE 4.72

THANK YOU!
LB 03/17/99 04:00PM 01121611 46

8.97
1.80
6.11
16.88

3713 5590



AMERISUITES

Date 03/17/99
Time 07:56
Page 1

AMERISUITES (CHICAGO/NORTH)
4385 GLADER PARKWAY
WARRENVILLE, IL 60555
PHONE:(630) 393-8400
FAX:630-393-3183

MULLINS, ORIVILLE

GENERAL MOTORS
621 PUAILCRST
COLLIERDILLE TN 38017

Date	Description	Reference	Room	Charges	Credits
MAR	ROOM CHARGE			109.00	
MAR	STATE TAX			6.54	
MAR	LOCAL TAX			5.46	
MAR	VISA/MC	CHECKED OUT			120.00

I agree that my liability for this bill is not waived.

Authorized Signature:

FILE

FOREST CITY AUTO PARTS

STORE 668 PHONE: 630-892-0566
850 N. LAKE STREET

STOP LOOKING! WE HAVE IT!

OPEN 7 DAYS
LATE, LATE HOURS

OUR CUSTOMERS ARE OUR #1 PRIORITY
WE WELCOME ALL COMMENTS & QUESTIONS
PLEASE CALL NEPTALI AT 630-892-0566

CUSTOMER: DISCOUNT

INV # 668 -000080[illegible]
DATE 03/17/99
PAGE # 1

SALESPERSON	REFERENCE	TYPE OF SALE	SPECIAL INSTRUCTIONS
ANC	DISCOUNT	CASH : 6.11	

MFG	PART NUMBER	DESCRIPTION	QTY	REGULAR	DISCOUNT	AMOUNT	WARR	C
039	5E41Q3F7B	U-317C 15MM COMB WRSN	1	3.69	3.69	3.69		
087	7A6001274	BATTERY TESTER	1	1.99	1.99	1.99		

[illegible] TOTAL : [illegible]

X'S REC'D

CHANGE OUT CUSTOMER: 3.69

GRAND TOTAL : 6.11

EAA CTIVITY & XPENSE EPORT (See Reverse Side For Instructions)

EAA			CLIENT	
	ASSOCIATE: Orville Mullins	ID# 248		ZONE/REGION:
	PROJECT NAME: FOOL (WRA Mag) FIRE			CASE/FILE NO:
	PROJECT NO. + EXT: FOOLA			OWNER:

ACTIVITY

INVESTIGATION PERFORMED: ☐ AIRBAG ☐ ACCIDENT ☐ UNINTENDED ACCELERATION ☐ REPEAT ☐ ABS ☐ FIRE ☐ OTHER _____

EXPLANATION: Investigation of underhood fire Meridian, MS.

	DAY & DATE →	15 MAR 99	16 MAR 99	17 MAR 99	18 MAR 99	19 MAR 99	YOUR AVAILABILITY
HOURS	TRAVEL FROM (City)				Collinsville		☐ GREEN ☐ YELLOW ☐ RED
	TO				Meridian		
	TO				Collinsville		
	TO						TOTALS
	TRAVEL HOURS				1		1
	TOTAL HOURS				6		6
EXPENSES	AUTO MILES				36		36
	MILEAGE $ .28				10.08		10.08
	FUEL						
	RENTAL CAR						
	AIR FARE						
	LODGING						
	MEALS						
	AIR BAG/ABS TEST						
	PHONE & FAX				12.95 ✓		12.95
	FILM & DEVELOPING					43.50 ✓	43.50
	POSTAGE						
	OTHER*				2285	43.50	66.53
	TOTAL EXPENSES				23.03		66.53 ✓

*DETAILS: _____

G:\DATA\WORD\FORMS\EAA Mag.DOT

MAR 24 1999

01/24/99 WED 21:58 [TX/RX NO 5016] 005

3713 5693

FedEx. USA Airbill 811914557996 0200 Sender's Copy

From (please print and press hard)
3-30-98
O.D. Mullins 901/854-1425
EAA
1441 Quail Crest Dr.
Collierville TN 38017

To (please print and press hard)
Joe Neaf
Ford Luxury/Lincoln Vehicle Center
Mail D. 1124 Cafe 22742 20000 Mitchell
Dearborn MI 48124

Express Package Service — FedEx Standard Overnight
Payment — Credit Card
Total Charges 13.00

322

Questions? Call 1-800-Go-FedEx®

The World On Time.

WAL★MART

WE SELL FOR LESS
MANAGER ROBERT MAYER
(901) 854 - 5100
ST# 0175 OP# 00002159 TE# 03 TR# 03439
LAB PROCESS 007874222574 11.96 J
SUBTOTAL 11.96
TAX 1 8.250 % 0.99
TOTAL 12.95
CASH TEND 50.00
CHANGE DUE 37.05

TC# 5178 3414 9402 4215 2987
WAL-MART GIFT CARD, THE PERFECT CHOICE
03/18/98 17:32:06

03/26/98 WED 21:55 [TX/RX NO 5916] @006

3713 5594

FedEx USA Airbill 811914557985 Dt. 0200 Sender's Copy

From (please print and press hard)
3-20-99
Sender's FedEx Account Number
Name Ed Mullins Phone 901 854-4179
Company EAA
Address 621 Quail Crest Dr.
City Collierville State TN ZIP 38017
Your Internal Billing Reference Information

To (please print and press hard)
Name COMMERCE PARK North Phone ( )
Company FORD Control TESTING LAB
Address 15000 Control Drive
Dearborn State MI ZIP 48120
For HOLD at FedEx Location check here
For WEEKEND Delivery check here

Express Package Service
Express Freight Service
Packaging
Special Handling
Payment
Total Packages 1 Total Weight Total Declared Value $ 17.50
Release Signature

322

Questions? Call 1-800-Go-FedEx 800-463-3339

The World On Time

FedEx USA Airbill 811914557974 Dt. 0200 Sender's Copy

From (please print and press hard)
3-20-99
Sender's FedEx Account Number
Name Ed Mullins Phone ( )
Company EAA
Address 621 Quail Crest Dr.
City Collierville State TN ZIP 38017
Your Internal Billing Reference Information

To (please print and press hard)
Name FARZAD AMJADI Phone ( )
Company FORD CONSUMER AFFAIRS
Address 15 300 Eric Drive Phone (313) 845-1000
City Dearborn State MI ZIP 48126-1997
For HOLD at FedEx Location check here
For WEEKEND Delivery check here

Express Package Service
Express Freight Service
Packaging
Special Handling
Payment
Total Packages 1 Total Weight Total Declared Value $ 3.50
Release Signature

322

Questions? Call 1-800-Go-FedEx 800-463-3339

The World On Time

03/24/99 WED 21:55 [TX/RX NO 5816] 007

3713 5886

ENGINEERING ANALYSIS ASSOCIATES, INC.
30700 Telegraph Road, Suite 4566
Bingham Farms, Michigan 48025-4528
Tel: (248) 642-3232
Fax: (248) 642-4656

INVOICE

TO:	INVOICE NO.
Ms. Martha Thomas Ford Motor Company Mail Drop #3NE-A 16800 Executive Plaza Dr. Dearborn, MI 48126-4207	F002A2
	DATE
	04-15-99
	DUE DATE
Supplier No. K6PRA	05-15-99

RE: Purchase Order No: F02 P099 857191
Requisition No.: RQ99020R01
Bill To Location: 1718
Ship To Location: Box 43358
Period: 04/15/99

	Hours	Total
LINE NO. 001; ITEM NO. PLANT PART NO.-MISC. 900104 Service Associate time to conduct special underhood vehicle inspections at the request of Litigation Prevention. Rate of $43.00 per hour.	53.25	2,289.75
TOTAL PROFESSIONAL SERVICES	53.25	$2,289.75
ADDITIONAL CHARGES:		
Service Associate expenses (see attached detail)		1,256.39
EAA misc. office expense (fax, phone, postage, etc.)		69.10
TOTAL EXPENSES		$1,325.49
TOTAL AMOUNT OF THIS INVOICE.....PLEASE PAY		**$3,615.24**

Federal ID# 38-2750534

f002a2.xls

3713 5596

F002A2 Invoice Worksheet *Invoice Period: 4/15/99*

Ford Litigation Prevention Inspections

Rec'd Date	*SA Name*	*Begin Date*	*FEES*		*EXPENSES*				
			Hours	*Total*	*Mileage*	*Meals*	*Phone/Fax*	*Misc.*	*Total*
4/1/99	Burnett, D.	3/17/99	10	$430.00	$66.78	$0.00	$0.00	$83.06	$151.82
4/1/99	Burnett, D.	3/22/99	9.75	$419.25	105.56	31.00	$0.00	196.28	$332.84
4/1/99	Alhaiban, R.	3/22/99	9.5	$408.50	$68.16	$0.00	$0.00	$45.82	$114.98
4/5/99	Burnett, D.	3/30/99	13.6	$584.80	101.64	38.00	$4.20	147.83	$291.47
4/6/99	Burnett, D.	4/5/99	10.5	$451.50	$62.74	$0.00	$0.00	302.64	$365.28
		Total Hours:	53.25						

Total Professional Fees ($43.00/hr.):	$2,289.75
Service Associate Expenses:	$1,236.39
EAA Misc. Office Expense (fax, phone, postage, etc.)	$89.10
Total Invoice:	$3,615.24

EAA CTIVITY & XPENSE EPORT (See Reverse Side For Instructions)

EAA			CLIENT	
	ASSOCIATE: David Burnett	ID# 254		ZONE/REGION: FLORIDA – NAPLES
	PROJECT NAME: Ford Underhood Inspection			CASE/FILE NO: Lincoln 92 Town Car
	PROJECT NO. + EXT: F002A			OWNER: LORETTA GLASS Cases#1

ACTIVITY

INVESTIGATION PERFORMED: ☐ AIRBAG ☐ ACCIDENT ☐ UNINTENDED ACCELERATION ☐ REPEAT ☐ ABS ☒ FIRE ☐ OTHER _____

EXPLANATION: Ford Underhood Lincoln Inspection #2. Two came to be inspected in Naples, FL. Drive over to be on time for a 9:00 AM Tuesday inspection as called for in the FAX information. Inspected & repaired Lincoln – Photographed vehicle. Met camp user & helpful & cooperative. Drive to German Lincoln owner to review sec. belt – talked to Sec Manager & Tech about repair. Returned white report – Photographs (3) sets – Paid my own

HOURS	DAY & DATE →	Mon 3-22	Tue 3-23	Wed 3-24			YOUR AVAILABILITY
	TRAVEL FROM (City)	Jupiter	Naples	Jupiter			☐ GREEN ☐ YELLOW ☒ RED
	TO	Naples	Jupiter				
	TO	Florida					
	TO						TOTALS
	TRAVEL HOURS	3.25	3.2				6.45
	TOTAL HOURS	3.25	6.00	.5			9.75
EXPENSES	AUTO MILES	166	182	3			348 351
	MILEAGE $ .29	46.14	50.96	.84			97.94
	FUEL Glass Lincoln		7.28 ✓				7.28
	RENTAL CAR						
	AIR FARE						
	LODGING	136.01 ✓					136.01
	MEALS	20.00	11.00				31.00
	AIR BAG/ABS TEST						
	~~PHONE & FAX~~ Xerox			1.92			1.92
	FILM & DEVELOPING	3.76	10.67 ✓				14.43
	~~POSTAGE~~ Tolls	4.45	4.45				8.90
	OTHER* Photos mil 82			35.00 ✓			35.00
	TOTAL EXPENSES	210.72	84.36	37.76			332.84 ✓

*DETAILS: 210.72 332.84 ✓

David Burnett
561-575 4174 APR - 1 1999
3-22-99

O:\DATA\WORD\FORMS\EAAE Marg.RPT

01/20/99

3713 5596

5921279

Do not write above this line.

03249

Quantity	Class	Description	Unit Cost	Amount

Expiration Date Checked

The Card Issuer is authorized to pay the amount indicated as Total upon proper presentation. I acknowledge receipt of goods and services in the amount above. I affirm my obligations under the Cardmember Agreement.

Subtotal

Sales Tax

Total 35.00

Cardmember Copy

Cardmember Signature

X Daniel Burnett

NOVUS SERVICES

Sales Slip

3713 6599

MAIL BOXES ETC. PARCEL SHIPPING ORDER

PARCEL SHIPPING ORDER No. 36440900

PRINT NAME	DAVID BIGUETT
STREET	6604 BREEZEWICK CT
CITY/STATE/ZIP	JUPITER FL 33458
DATE	3/24/99
PHONE	575 4174

A
NAME: Joe Wenz Ford Lincoln Mkt. Dept 1124 Cube 22 W57
STREET: 20000 BOTTLEBRUSH DRIVE APT.# BLDG
CITY/STATE/ZIP: BEVERLY WI 49121 PHONE
RESIDENTIAL / COMMERCIAL: ☐ PACKED BY CUSTOMER
BREAKABLE: ☐ YES ☐ NO — SEE AS BELOW
REFUSABLE: ☐ YES ☐ NO — SEE BACK

B
NAME: Farrell Husar Ford Co. A
STREET: 16200 Executive Plaza Dr. Mail Box Dept #3 Ste 331
CITY/STATE/ZIP: Deerfield WI 53126-4210 PHONE
RESIDENTIAL / COMMERCIAL: ☐ PACKED BY CUSTOMER
BREAKABLE: ☐ YES ☐ NO — SEE AS BELOW
REFUSABLE: ☐ YES ☐ NO — SEE BACK

C
NAME:
STREET: 1Z 348 52E 01 1010 021 7 APT.#
CITY/STATE/ZIP: PHONE
RESIDENTIAL / COMMERCIAL: ☐ PACKED BY CUSTOMER
BREAKABLE: ☐ YES ☐ NO — SEE AS BELOW
REPLACEABLE: ☐ YES ☐ NO — SEE BACK

1. The Carrier's UPS tracking number is 1Z 348 52E 01 1010 020 9. Limited to $ ... Customer's declared value per package (if any) are subject to refusal at the discretion of the Carrier.

2. We do not accept hazardous materials, illegal items or articles of unusual value for shipment.

3. Subject to the terms and conditions herein, we will receive and forward packages and your true name and address appear above. We assume no liability for the delivery of this package except for shipments over the base or damage by any cause, to the amount of $100 unless you declare a higher value and pay an additional charge. In the event of loss or damage to this package we will not be liable for any consequential damages. Our liability is limited to the amount of the declared value or actual value, whichever is less. Claims must be made within 9 months from date of shipment. We guarantee that your package will be delivered by the date you have paid for, or your money back. Unless otherwise agreed in writing, we will not be liable for any delay, loss or damage resulting from any cause beyond our control, including but not limited to, acts of God, fire, flood, earthquake, storm, explosion, war, riot, strike, civil commotion, acts of public authorities, or delays caused by carriers. Claims must be made within 9 months from date of shipment. We guarantee that your package will be delivered by the date you have paid for, or your money back. Unless otherwise agreed in writing, we will not be liable for any delay, loss or damage resulting from any cause beyond our control, including but not limited to, acts of God, fire, flood, earthquake, storm, explosion, war, riot, strike, civil commotion, acts of public authorities, or delays caused by carriers.

4. We may not liable for the value of the Carrier's property subject or valid claim for COD's by the Carrier, it will be at your risk. Sum you have paid and

Every an delivery date y Carrier is a shipment we We are not liable for ses or damages resulting

Agreement between you other carrier or party t erned by the applicable

Form of Mail Boxes Etc., Inc. Permission to use

SUBTOTAL 0
TAX
TOTAL $
Thank You
CENTER #
MBE CONFIDENTIAL

MAIL BOXES ETC. (1997 BA, Rev.1997) (FORM 4650100)

Express 89466
8168 Golden Gate Pkwy
Naples, Fl 33999

Invoice # 0001199
Date 03/23/99
Time 01:06PM
Auth # 127782
Sequence# 1199

[redacted]

Pump 03 — Gallons 6.625 — Price $1.099

Product UNL REG — Amount $7.28

Total Sale $7.28

Thanks For Shopping
Hess Express
Please Come Back
Again!!

WAL★MART

WE SELL FOR LESS
MANAGER CHARLIE CONNER
(561) 746 - 6422
ST# 2176 OP# 00001372 TE# 65 TR# 09337
LAB PROCESS 007874222594 10.07 J
SUBTOTAL 10.07
TAX 1 6.000 % 0.60
TOTAL 10.67
MCARD TEND 10.67

[redacted]

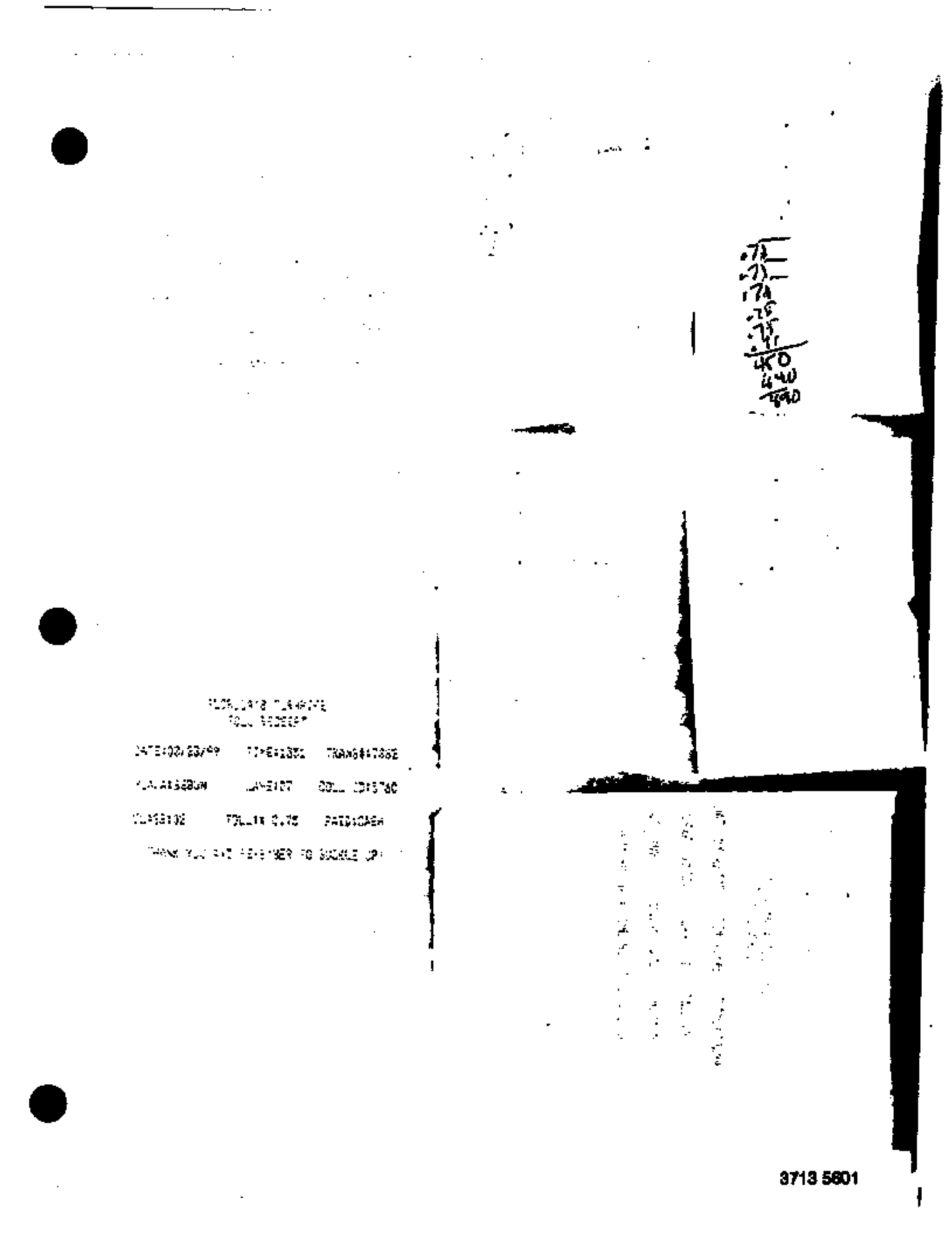
VALIDATION -
PAYMENT SERVICE - N
CHANGE DUE 0.00

TC# 4935 0829 1066 0446 8513
WAL-MART GIFT CARD, THE PERFECT CHOICE
03/24/99 16:35:06

CUSTOMER COPY

Ultrasonic Humidifier
L. Glass
92 Lucas

3713 5600



3713 5601

COMMODITY NO. 023-169

FORM 850-040-04
TOLLS
Aug-96

FLORIDA DEPARTMENT OF TRANSPORTATION

TOLL RECEIPT

JUPITER TOLL PLAZA

MILEPOST	INTERCHANGE	AXLES 2	AXLES 3	AXLES 4	AXLES 5	AXLES 6
238	THREE LAKES	2.70	13.05	17.40	21.75	26.10
193	YBINAW JUNCTION	4.60	9.60	9.20	11.50	13.80
152	FORT PIERCE	2.20	3.30	4.40	5.50	6.60
142	PORT ST. LUCIE	1.80	2.40	3.20	4.00	4.80
133	STUART	1.10	1.65	2.20	2.75	3.30
116	JUPITER					
109	PALM BEACH GDNS	0.40	0.60	0.80	1.00	1.20
99	W. PALM BEACH	0.90	1.35	1.80	2.25	2.70
93	LAKE WORTH	1.30	1.95	2.60	3.25	3.90
88	LANTANA	2.20	3.30	4.40	5.50	6.60

DATE MAR 2 3 '99 COLLECTOR _____

COMMODITY NO. 023-167

FORM 850-040-04
TOLLS
Aug-96

FLORIDA DEPARTMENT OF TRANSPORTATION

TOLL RECEIPT

LANTANA TOLL PLAZA

MILEPOST	INTERCHANGE	AXLES 2	AXLES 3	AXLES 4	AXLES 5	AXLES 6
238	THREE LAKES	10.80	16.35	21.80	27.25	32.70
193	YBINAW JUNCTION	6.80	10.20	13.60	17.00	20.40
152	FT. PIERCE	4.40	6.60	8.80	11.00	13.20
142	PORT ST. LUCIE	3.60	5.70	7.60	9.50	11.40
133	STUART	3.30	4.95	6.60	8.25	9.90
116	JUPITER	2.20	3.30	4.40	5.50	6.60
109	PALM BEACH GDNS	1.20	2.70	3.60	4.50	5.40
99	WEST PALM BEACH	0.60	1.20	2.00	2.50	3.00
93	LAKE WORTH	0.90	1.35	1.80	2.25	2.70
88	LANTANA					

DATE MAR [illegible] '99 COLLECTOR 716

3713 5602

Guest Account

Holiday Inn

L.GLASS
FOLIO

Room	Rate	Arrival	Departure	Reference	Account	Arrangement	PP	ID	Page
203	119.95	3/22/99	3/23/99	94016	2-CBANK	0 TRAN	1	DAY	1

DAVID BURNETT

Date	Cage	Reference	ID	Description	Charges	Payments	Balance
322	412	109	XXX	1-561-575-4174	5.26	.00	5.26
322	111	0322000	BBA	GUEST ROOM	119.95	.00	125.21
322	811	0322001	BBA	SALES TAX	7.20	.00	132.41
322	812	0322002	BBA	OCCUPANCY TAX	3.60	.00	136.01
323	914	0323000	DAY	VISA/MASTERCARD	.00	-136.01	.00

TOTAL* * .00

I AGREE THAT MY LIABILITY FOR THIS BILL IS NOT WAIVED AND AGREE TO BE HELD PERSONALLY LIABLE IN THE EVENT THAT THE INDICATED PERSON, COMPANY OR ASSOCIATION FAILS TO PAY THE FULL AMOUNT OF THESE CHARGES.

GUEST SIGNATURE

Independently owned and operated by Ocean Properties, LTD

NAPLES
1180 9th Street North
NAPLES, FL 34102
941-262-7149
Fax: 941/261-3808

3713 5603

EAA ACTIVITY & EXPENSE REPORT Case Work

EAA			CLIENT	
ASSOCIATE: David Burnett	ID# 254		ZONE/REGION: FLORIDA - DEVELOPMENT	
PROJECT NAME: Ford Underhood Lincoln			CASE/FILE NO: Ford Lincoln Underhood	
PROJECT NO. + EXT: F002 A			OWNER: VIRGINIA CROW Daytona Port. FL	

ACTIVITY

INVESTIGATION PERFORMED: ☐ AIRBAG ☐ ACCIDENT ☐ UNINTENDED ACCELERATION ☐ REPEAT ☐ ABS ☒ FIRE ☐ OTHER _____

EXPLANATION: Received FAX from EAA listing three cases to be investigated. Called Dennis Wise Crow and set up inspection date at his home in Daytona Fl. Drove to location - inspected + photographed a single bumper underhood fire. Wrote report on results - and below described - Blocker parts and report and sent all to initial Ford Located for reporting date + info.

HOURS

DAY & DATE → 1999	WED 3-17	FRI 3-19	SAT 3-20	MON 3-22		YOUR AVAILABILITY
TRAVEL FROM (City)	Jupiter	Jupiter	Jupiter			☐ GREEN ☐ YELLOW ☒ RED
TO						
TO			WRITE REPT MAIL OBS			
TO			MAIL OBS TO FORD			TOTALS
TRAVEL HOURS		6.23	.25			5.48
TOTAL HOURS	.5	9.00	1.5			10.

EXPENSES

AUTO MILES		314	3			317
MILEAGE $ 0.28		87.92	.84			88.76 ✓
FUEL TOLLS		9.20				9.20
RENTAL CAR						
AIR FARE						
LODGING						
MEALS						
AIR BAG/ABS TEST						
PHONE & FAX						
FILM & DEVELOPING	7.56	14.45 ✓				22.01
POSTAGE UPS & OTHER				31.85 ✓		31.85
OTHER*						
TOTAL EXPENSES	7.56	111.37	.84	31.85		151.82 ✓

*DETAILS: _____

David Burnett
561-575 4171

APR - 1 1999

C:\DATA\WORDFORM\EAAB Mstr.RPT

3713 5604

COMMODITY NO. 825-1/2

FORM 625-A00-011
TOLL
Aug-98

FLORIDA DEPARTMENT OF TRANSPORTATION

TOLL RECEIPT

YEEHAW JUNCTION TOLL PLAZA

MILEPOST	INTERCHANGE	AXLES 2	AXLES 3	AXLES 4	AXLES 5	AXLES 6
255	THREE LAKES	4.10	5.15	5.20	10.25	10.30
193	YEEHAW JUNCTION					
152	FORT PIERCE	2.40	3.60	4.80	6.00	7.20
142	PORT ST. LUCIE	3.00	4.50	6.00	7.50	9.00
133	STUART	3.50	5.25	7.00	8.75	10.50
118	JUPITER	4.60	6.90	9.20	11.50	13.80
109	PALM BEACH GDNS	5.00	7.50	10.00	12.50	15.00
98	W. PALM BEACH	5.50	8.25	11.00	13.75	16.50
93	LAKE WORTH	5.90	8.85	11.80	14.75	17.70
88	LANTANA	6.80	10.20	13.60	17.00	20.40

DATE MAR 19 1999 COLLECTOR 470

WAL★MART

WE SELL FOR LESS
MANAGER CHARLIE CONNER
(561) 746 - 6422
ST# 2176 OP# 000013?2 TE# 65 TR# 08952
LAB PROCESS 007874222594 6.67 J
LAB PROCESS 007874222594 6.96 J
SUBTOTAL 13.63
TAX 1 6.000 % 0.82
TOTAL 14.45
MCARD TEND 14.45

ACCOUNT #7063-10/99
APPROVAL #519717
TRANS ID -
VALIDATION -
PAYMENT SERVICE - M
CHANGE DUE 0.00

ID# 1203 4944 2677 4985 9150
WAL-MART GIFT CARD, THE PERFECT CHOICE
03/21/99 15:06:59

CUSTOMER COPY

MAIL BOXES ETC.

PARCEL SHIPPING ORDER

DATE 3/21/99
PHONE 561 575 4134
DAYTIME PHONE

PARCEL SHIPPING ORDER
No. 36440848

BOXES ETC.

Tues Deliver

3713 5805

EAA ACTIVITY & EXPENSE REPORT (See Reverse Side For Instructions)

EAA		CLIENT	
	ASSOCIATE: R. E. ALLBRITTEN / 442		ZONE/REGION: DALLAS
	PROJECT NAME ORD UNDERHOOD INSPECTION		CASE/FILE NO: 3
	PROJECT NO. + EXT F002A		OWNER: ALLSTATE INSURANCE

ACTIVITY

INVESTIGATION PERFORMED: ☐ AIRBAG ☐ ACCIDENT ☐ UNINTENDED ACCELERATION ☐ REPEAT ☐ ABS ☒ FIRE ☐ OTHER

EXPLANATION: Inspected Vehicle #3 (1LNLM81WZNY718504) in Tyler, TX at SEAL Corp.

	DAY & DATE ⇒	MONDAY 03/22/99	TUESDAY 03/23/99	WEDNESDAY 03/24/99	THURSDAY 03/25/99	FRIDAY 03/26/99	Your Availability
HOURS	TRAVEL FROM (City)	Plano, TX	Plano, TX	Plano, TX	Plano, TX	Plano, TX	☒ GREEN
	TO	Tyler, TX					☐ YELLOW
	TO	Plano, TX					☐ RED
	TO						TOTALS
	TRAVEL HOURS	6					6
	TOTAL HOURS	9.5					9.5
EXPENSES	AUTO MILES	247					247
	AUTO $	69.16 ✓	0.00	0.00	0.00	0.00	69.16
	CAR RENTAL						0.00
	RENTAL FUEL						0.00
	AIR FARE						0.00
	LODGING						0.00
	MEALS						0.00
	AIR BAG/ABS TEST						0.00
	PHONE & FAX						0.00
	FILM & DEVELOPING	19.32 ✓					19.32
	POSTAGE			26.50 ✓			26.50
	OTHER						0.00
	TOTAL EXPENSES	88.48	0.00	26.50	0.00	0.00	114.98

*DETAILS: _____

APR - 1 1999

NITE 038 FORD

3713 5606

Your C PHOTO LAB

BROOKSHIRE'S

100 RICE RD.
TYLER, TEXAS PHONE 561-6247

TERM# 66 STORE#051 OPERATOR#189

T FILM DEVELOPING	13.96 t
KODAK GOLD PLUS 20	3.99 T
SUBTOTAL	**17.85**
TAX DUE	1.47
TOTAL	**19.32**
CREDIT CARD	**19.32**
CASH CHG	**.00**
NUMBER OF ITEMS	2

' 55 X72 9051 Oper#189 03/22/99 14:29:26

Sa: ytood

FedEx *USA Airbill* 801512898783 0200 m. **Sender's Copy**

1 From (please print and press hard)
Date: 03/22/99 Sender's FedEx Account Number
Name: R. E. ALLBRITTEN Phone: 972 818-3727
Company: ENGINEERING ANALYSIS ASSOCIATES, INC.
Address: 2713 NIGHTHAWK DRIVE
City: PLANO, State: TX ZIP: 75025-2127

2 Your Internal Billing Reference Information (First 24 characters are printed on invoice.) FORD

3 To (please print and press hard)
Name: JOE NEME Phone: ( )
Company: FORD LUXURY/LARGE CAR VEHICLE CENTER
Address: 20000 ROTUNDA DRIVE, BLDG. 1 - MAIL DROP 1124, CUSTOMER
City: DEARBROWN, State: MI ZIP: 48121

For HOLD at FedEx Location check here
For Saturday Delivery check here

4a Express Package Service
☐ FedEx Priority Overnight ☑ FedEx Standard Overnight ☐ FedEx 2Day
☐ FedEx Express Saver
☐ FedEx First Overnight

4b Express Freight Service
☐ FedEx 1Day Freight ☐ FedEx 2Day Freight ☐ FedEx Express Saver Freight
Call for delivery schedule. See terms for detailed description of freight services.

5 Packaging ☑ FedEx Letter ☐ FedEx Pak ☐ FedEx Box ☐ FedEx Tube ☐ Other Pkg

6 Special Handling
Does this shipment contain dangerous goods? ☐ No ☐ Yes
☐ Dry Ice ☐ CA ☐ Cargo Aircraft Only

7 Payment
☐ Sender ☐ Recipient ☐ Third Party ☑ Credit Card ☐ Cash/Check
FedEx Acct. No. Credit Card No. 3410 6510 8202 4415 Exp. Date 6-30-99

Total Packages Total Weight Total Declared Value $ Total Charges 13.95

8 Release Signature
Your signature authorizes Federal Express to deliver this shipment without obtaining a signature and agrees to indemnify and hold harmless Federal Express from any resulting claims.

287

Questions? Call 1-800-Go-FedEx (800)463-3339

The World On Time

3713 5607

FedEx 801512898794 0200 Sender's Copy

1 From (please print and press hard)
Date 03/[illegible]/99 Sender's FedEx Account Number

Sender's Name R. E. ALLBRITTEN Phone (972) 818-3727

Company ENGINEERING ANALYSIS ASSOCIATES, INC.

Address 2713 NIGHTHAWK DRIVE

City PLANO, State TX ZIP 75025-2127

2 Your Internal Billing Reference Information (First 24 characters will appear on invoice) FORD

3 To (please print and press hard)
Recipient's Name FAREEN ANSARI Phone ( )

Company FORD CONSUMER AFFAIRS

Check here if residential delivery

Address 16800 EXECUTIVE PLAZA DRIVE - MAIL DROP #9 NE-9,9[illegible]

Do NOT use P.O. Box or P.O. ZIP Code(s) Dept/Floor/Suite/Room

City DEARBORN, State MI ZIP 48126-4207

For HOLD at FedEx Location check here
☐ FedEx Standard Overnight ☐ FedEx 2Day

For Saturday Delivery check here
☐ Saturday Delivery NOT available for FedEx First Overnight or FedEx Priority Overnight

Service Conditions, Declared Value, and Limit of Liability – By using this AWB, you agree to the service conditions in our current Service Guide or U.S. Government Express Rates. Both are available on request. SEE BACK OF SENDER'S COPY FOR MORE INFORMATION AND ADDITIONAL TERMS. We will not be responsible for any claim in excess of $100 per package, whether the result of loss, damage, or delay, non-delivery, misdelivery, or misinformation, unless you declare a higher value, pay an additional charge, and document your actual loss in a timely manner. Your right to recover from us under this AWB for any loss of profit or income, special, indirect or consequential damages is limited to the greater of $100 or the declared value for which we have received actual documented loss. Maximum declared value for any FedEx Letter and FedEx Pak is $500. Federal Express may, upon prior request, and with some exceptions, refund all or part of transportation charges paid. See the FedEx Service Guide for further details.

4a Express Package Service (Packages under 150 lbs.)
☐ FedEx Priority Overnight ☑ FedEx Standard Overnight ☐ FedEx 2Day*
☐ FedEx Express Saver*
☐ FedEx First Overnight
*FedEx Letter Rate not available. Minimum charge: One-pound rate.

4b Express Freight Service (Packages over 150 lbs.)
☐ FedEx Overnight Freight ☐ FedEx 2Day Freight ☐ FedEx Express Saver Freight
Call for delivery schedule. See back for detailed descriptions of freight services.

5 Packaging ☑ FedEx Letter ☐ FedEx Pak ☐ FedEx Box ☐ FedEx Tube ☐ Other Pkg.

6 Special Handling
Does this shipment contain dangerous goods? ☐ Yes (Shipper's Declaration not required) ☐ Yes (Shipper's Declaration required) ☐ No
☐ Dry Ice (Dry Ice, 9, UN 1845) x kg ☐ CA ☐ Cargo Aircraft Only

7 Payment
Bill to: ☐ Sender (Acct. No. in Section 1 will be billed) ☐ Recipient ☐ Third Party ☑ Credit Card ☐ Cash/Check
Credit Card No. [redacted] Exp. Date 6-30-99
Total Packages Total Weight Total Declared Value* Total Charges
1 .00 13.25
*Value declared is solely for the purpose of determining the amount of any carrier liability. See current FedEx Service Guide for terms and conditions governing limits on declared values.

8 Release Signature Sign to authorize delivery without obtaining signature and agree to indemnify and hold harmless FedEx from any resulting claims.

Your signature authorizes Federal Express to deliver this shipment without obtaining a signature and agrees to indemnify and hold Federal Express harmless from any resulting claims.

287

Questions? Call 1-800-Go-FedEx (800/463-3339)

The World On Time

3713 5608

Start 4-2-9
RTE

EAA CTIVITY & XPENSE EPORT (See Reverse Side For Instructions)

EAA

ASSOCIATE: David Burnett	ID# 254
PROJECT NAME: Ford Under Hood Insp	
PROJECT NO. + EXT: F002A	

CLIENT

ZONE/REGION: Florida, Ft Meyers	
CASE/FILE NO: F002 - #17 N	
OWNER: Nations Wide Ins	

ACTIVITY

INVESTIGATION PERFORMED: ☐ AIRBAG ☐ ACCIDENT ☐ UNINTENDED ACCELERATION ☐ REPEAT ☐ ABS ☐ FIRE ☐ OTHER Under Hood Inspection

EXPLANATION: Received information from EAA involving an under hood inspection of a GE Lincoln located in Ft Meyers Fl. Route prior notification to arrive for a 9:30 AM inspection at vehicle. Met with three other investigators to perform under hood examination - Inspect batt - Disconnect fuel pump harness Painted fuel lines - Supplies - Typed report

HOURS

DAY & DATE → 1999	3-30 Tu	3-31 We	4-1 Th			YOUR AVAILABILITY
TRAVEL FROM (City)	Jupiter	Ft Meyers	Jupiter			☐ GREEN ☐ YELLOW ☒ RED
TO	Ft Meyers	Jupiter				
TO						
TO						TOTALS
TRAVEL HOURS	8	3.5	.5			7
TOTAL HOURS	3	6.5	4.0			13.5 ✓

EXPENSES

AUTO MILES	175	185	3			363
MILEAGE $ 0.28	49.00 ✓	51.80 ✓	.84 ✓			101.64 ✓
FUEL						
RENTAL CAR						
AIR FARE						
LODGING	77.30 ✓					77.30
MEALS	26.00	12.00				38.00
AIR BAG/ABS TEST						
PHONE & FAX	4.20					4.20
FILM & DEVELOPING	2.56		25.97 ✓			53.53
POSTAGE Fed Ex			35.00 ✓			35.00
OTHER* Tools	.90	.90				1.80
TOTAL EXPENSES	154.96	64.70	61.81			291.47 ✓

*DETAILS:

David Burnett 1995
4-1-99

3713 5609

ARCEL SHIPPING ORDER Rev. 8/97

DATE 4/1/19

PHONE 586 575 4176

DAYTIME PHONE

PARCEL SHIPPING ORDER
No. 36441315

...r-Ford Lucoes	Docs	$	$	12 lbs	17.50
1124 Case 22 HP37	Docs	☐ RESIDENTIAL ☐ COMMERCIAL	☐ PACKED BY CUSTOMER		
...ADR Rue 1 APT.		BREAKABLE ☐ YES ☐ NO SEE #9 BELOW	REPLACEABLE ☐ YES ☐ NO SEE BACK		
MI 48121 PHONE					
Ancient Ford	Docs	$	$	12 lbs	17.50
...ue Road	Docs	☐ RESIDENTIAL ☐ COMMERCIAL	☐ PACKED BY CUSTOMER		
...d 3 NE-B3 APT. 3	334	BREAKABLE ☐ YES ☐ NO SEE #9 BELOW	REPLACEABLE ☐ YES ☐ NO SEE BACK		
MI 48126-4737 PHONE					
		$	$		
	FRI	☐ RESIDENTIAL ☐ COMMERCIAL	☐ PACKED BY CUSTOMER		
12 348 52E 01 1010 034 2 STREET APT. #		BREAKABLE ☐ YES ☐ NO SEE #9 BELOW	REPLACEABLE ☐ YES ☐ NO SEE BACK		
CITY/STATE/ZIP	PHONE				

1. The Carrier for UPS orders when 1Z 348 52E 01 1010 067 3 is accepted for shipment by the Carrier.

2. We do not accept hazardous material, illegal items or articles of excessive value, for shipment.

3. Subject to the terms and conditions hereof, we will receive and forward parcel for you, and your true name and address appear above. We assume no liability for the delivery of the parcels accepted for shipment nor for loss or damage by any carrier to the parcels or their contents while in transit. In the event of loss or damage to any parcels, we will assist you in filing and prosecuting of claims only. We specifically agree that we have an liability if you claim is denied or paid only in part by the carrier or any other declared value provider. Parcels packaged by you for shipping Carrier's packing materials are not covered for damage during transport. You acknowledge that packaging materials for Brace, Vibration, & Compression have been explained by us. We assume no responsibility or liability for damages to a parcel packaged by you any such parcels that have been claimed by you may be shipped only for loss, not damage.

4. You expressly acknowledge that the value of each of the parcels do not exceed the above stated amount declared by you and understand that declared value coverage shall be available only if you have paid the appropriate declared value fees. If such declared value coverage is purchased, you agree to the terms and conditions on the back of this Parcel Shipping Order. If no increase is specified in the declared value section above, you acknowledge that the value of the parcel shall not exceed $100.

5. We are not liable for the failure of the Carrier to promptly collect or remit funds for COD Parcels. If Recipient's check is accepted for COD's by the Carrier, it will be at your risk unless "Cash Only" is noted on COD tag. You acknowledge that you have read and understand the instructions on the COD tag.

6. We are not liable for Carrier's failure to make timely delivery on delivery date specified. Any statement by us as to probable date of delivery by Carrier is a statement of opinion only, and is not warranted in any manner. We are not liable for any special, partial, incidental, or punitive damages, nor any loss or damage resulting from delays in shipping or delivery.

7. This Parcel Shipping Order constitutes the full and complete agreement between you and us, and supersedes all prior/subsequent representations, either written or oral. If declared value coverage is purchased, such coverage is governed by the applicable declared value terms and conditions.

8. UPS® Carriers are owned and operated by Network Services of Mail Boxes Etc., USA, Inc. (the "Company"). You acknowledge and agree that Franchisor is not responsible or liable for any acts or omissions of its franchisees.

9. I certify that I agree to the shipping restrictions stated above (unless prohibited) and that value for each package listed are limited per carrier.

SIGN HERE X Diane Of Smith

SUB-TOTAL	$
TAX	
	$36.-

Thank You

CENTER #

EMPLOYEE INITIALS

CUSTOMER COPY

3713 5610

DAYS INN

420

77.30

FILM PROCESS

OPS Operating

3713 5811

TOLL FREE RESERVATIONS NATIONWIDE 1-800-DAYS-INN

COMMODITY REG. 000-170

FORM 000-000-00
TOLLS
Aug-88

FLORIDA DEPARTMENT OF TRANSPORTATION

TOLL RECEIPT

WEST PALM BEACH TOLL PLAZA

MILEPOST	INTERCHANGE	AXLES 2	AXLES 3	AXLES 4	AXLES 5	AXLES
236	TURNER LAKES	9.80	14.40	19.20	24.00	
193	YEEHAW JUNCTION	5.50	8.25	11.00	13.75	
152	FORT PIERCE	3.10	4.65	6.20	7.75	
143	PORT ST. LUCIE	2.80	3.75	5.00	6.25	
133	STUART	2.00	3.00	4.00	5.00	
116	JUPITER	0.90	1.35	1.80	2.25	
109	PALM BEACH GRNS	0.50	0.75	1.00	1.25	
99	W. PALM BEACH					
93	LAKE WORTH	0.40	0.60	0.80	1.00	
88	LANTANA	1.30	1.95	2.60	3.25	

DATE 3/30 COLLECTION

WAL*MART 31.47
#5613
2 Aisle

WE SELL FOR LESS
HAMMER CHARLIE CORNER
(561) 744 - 6422

STR# 2176 OP# 00001295 TE# 03 TR# 00342
LAB PROCESS 007874222594 - 12.72 J
LAB PROCESS 007874222594 - 13.25 J
35MM FILM X 004177157395 7.44 J
SUBTOTAL 33.41
TAX 1 6.000 % 2.01
TOTAL 35.42
MCARD TEND 35.42

[redacted]

TRANS ID -
VALIDATION -
PAYMENT SERVICE - N
CHANGE DUE 0.00

TCH 1033 4543 2277 4185 9190
WAL-MART GIFT CARD, THE PERFECT CHOICE
04/01/99 16:17:03

3713 5612

EAA CTIVITY & XPENSE EPORT (See Reverse Side For Instructions) DATE REC'D 4-29

EAA

ASSOCIATE: David Burnett	ID# 264	CLIENT	ZONE/REGION: TAMPA, FL
PROJECT NAME: Ford Under Hood Insp			CASE/FILE NO: F002 - CASE 39D
PROJECT NO. + EXT: F002A			OWNER: John TAGGE

ACTIVITY

INVESTIGATION PERFORMED: ☐ AIRBAG ☐ ACCIDENT ☐ UNINTENDED ACCELERATION ☐ REPEAT ☐ ABS ☐ FIRE ☒ OTHER Under Hood Inspection

EXPLANATION: Received a fax from EAA Documenting an Under Hood Inspection on a 92 Grand Marquis. Checked with Alan A. concerning pricing because the Tall Buckles need to change. Made Airline reservations - Set up - Completed Tickets & Car for Monday Apr 5, 93. I was able to get last flight out 6:30 P. Flight. Inspected Car. Removed parts. Photographed Subject Vehicle - Detailed Report Returned to Office. Typed Rpt in Audio, Developed 3 set Photo - Packaged Part Numbers Priority Next Day Shipment of Parts → 2. Report - Sent Client Fax to Alan H.

HOURS

DAY & DATE →	Apr 5 Mon	Apr 6 Tue				YOUR AVAILABILITY ☐ GREEN ☐ YELLOW ☒ RED
TRAVEL FROM (City)	Jupiter	Jupiter				
TO	W.P.B.					
TO	Tampa					
TO	Jupiter					TOTALS
TRAVEL HOURS	2.0	.5				2.5
TOTAL HOURS	8.0	2.5				10.5

EXPENSES

AUTO MILES	30	3				33
MILEAGE $ 0.25	8.50	.84				8.34
FUEL						
RENTAL CAR	53.50 ✓					53.50
AIR FARE	237.20 ✓					237.20
LODGING						
MEALS						
AIR BAG/ABS TEST						
PHONE & FAX						
FILM & DEVELOPING	5.78	11.05 ✓				17.83
POSTAGE UPS Priority		46.81 ✓				46.81
OTHER* Yellow Sheet		1.20				1.20
TOTAL EXPENSES	302.88 ✓	62.40				✓365.28

DETAILS: _____

Apr 7 1993

David Burnett

Ext. for data

3713 5613

U·S AIRWAYS

PASSENGER TICKET AND BAGGAGE CHECK

*** ELECTRONIC TICKET ***

PASSENGER RECEIPT

2141486640 PBI XSV DS

BURNETT/DAVID ENZYCS/LE

NOT VALID FORRETAIN THIS RECEIPT**

TRANSPORTATIONTHROUGHOUT YOUR JOURNEY*

NONREFUNDABLE // VALID US ONLY

FP IXS/US/US 1000 /FPBI US TPA 01.05 141.67Y10/5Y10 US PBI 01.05 6

5.00AUD/5Y10 218.37 END ZP/BI2TPA2 HP/BI3TW3

XF 5.00
ZEUD 218.37
4.50
18.83
USD 237.20

06913930284

037 2141486640 D

Do not expose to excessive heat or direct sunlight

U·S AIRWAYS

BOARDING PASS

PBI

[redacted]

NOT VALID FOR TRAVEL

037 2141486640

U·S AIRWAYS

PASSENGER TICKET AND BAGGAGE CHECK

*** ELECTRONIC TICKET ***

** NOT VALID FOR TRAVEL **

NBR 0372141486640

PASSENGER ITINERARY

BURNETT/DAVID ENZYCS

SEGS - MONDAY

LV WEST PALM BEACH 0900 FLT3884 COACH
AR TAMPA TPA 735A
LU TAMPA TPA 510P FLT3884 COACH
AR WEST PALM BEACH 610P

06913930295

NOT VALID FOR TRANSPORTATION

Do not expose to excessive heat or direct sunlight

U·S AIRWAYS

BOARDING PASS

PLEASE NOTE -- YOU WILL BE REQUIRED TO PRESENT A PHOTO ID AT AIRPORT CHECKIN

USAIRWAYS EXPRESS

USAIRWAYS EXPRESS

[redacted]

TAMPA INT'L AIRPORT

BURNETT

61.00

Thank you for making us Number One

3713 5614

RCEL SHIPPING ORDER

DATE 4/6/19

PHONE 586-575-4174

DAYTIME PHONE

PARCEL SHIPPING ORDER No. 31912257

USABI - Fuse Cover	Pics		10 Wt	11.50	
Fuse Plate Dr	Photos	RESIDENTIAL / COMMERCIAL	PACKED BY CUSTOMER		000
42 Mercedes Suite 28		BREAKABLE	REPLACEABLE		000
Detroit 48126-4207		YES NO	OTHER NO		
E-Fuse Box	Photos		10 Wt	11.50	
34 Cover 32	Photos				000
4004 Dr. Kinkel					000
Detroit MI 48221		YES NO	YES NO		
Tesla Part	[redacted]		6 15	11.31	
Tube 170	Photos				000
[redacted]	Pics				000
[redacted]					

SUBTOTAL $

TAX

$46.31

1Z 349 52E 01 1010 078 8

1Z 349 52E 01 1010 086 8

1Z 349 52E 05 1049 457 6

CUSTOMER COPY

WAL★MART

WE SELL FOR LESS
MANAGER CHARLIE CORNER
(561) 746 - 6422
STR 2176 OP# 00001372 TE# 65 TR# 00994
LAB PROCESS 007874222594
SUBTOTAL 13.25
TAX 1 6.000 % 0.80
TOTAL 14.05
[redacted]
ITEMS 10
VALIDATION -
PAYMENT SERVICE - N
CHANGE DUE 0.00

TC# 3922 6466 4499 6374 5032
WAL-MART GIFT CARD, THE PERFECT CHOICE
04/06/99 15:21:19

CUSTOMER COPY

3713 5615

ENGINEERING ANALYSIS ASSOCIATES, INC.
30700 Telegraph Road, Suite 4566
Bingham Farms, Michigan 48025-4528
Tel: (248) 642-3232
Fax: (248) 642-4558

INVOICE

Tareen — 5/3
Plz. review for accuracy + return.
Thanks
Tareen

5/5
It's exactly right!
Thanks - Tareen

TO:	INVOICE NO.
Ms. Martha Thomas Ford Motor Company Mail Drop #3NE-A 16800 Executive Plaza Dr. Dearborn, MI 48126-4207	F002A3
	DATE
	04-29-99
	DUE DATE
Supplier No. K6PRA	05-29-99

RE: Purchase Order No: FO2 P099 857191
Requisition No.: RQ99020R01
Bill To Location: 1718
Ship To Location: Box 43358
Period: 04/25/99

	Hours	Total
LINE NO. 001; ITEM NO. PLANT PART NO.-MISC. 900104 Service Associate time to conduct special underhood vehicle inspections at the request of Litigation Prevention. Rate of $43.00 per hour.	10.50	451.50
TOTAL PROFESSIONAL SERVICES	10.50	$451.50
ADDITIONAL CHARGES:		
Service Associate expenses (see attached detail)		315.22
EAA misc. office expense (fax, phone, postage, etc.)		19.24
TOTAL EXPENSES		$334.46
TOTAL AMOUNT OF THIS INVOICE.....PLEASE PAY		$785.96

Federal ID# 38-2750534

3713 5616

F002A3 Invoice Worksheet *Invoice Period: 4/25/99*

Ford Litigation Prevention Inspections

Rec'd Date	*SA Name*	*Begin Date*	*FEES*		*EXPENSES*				
			Hours	*Total*	*Mileage*	*Meals*	*Phone/Fax*	*Misc.*	*Total*
4/12/99	Allsman, R.	3/29/99	10.5	$451.50	$68.17	$0.00	$8.00	256.05	$315.22
	Total Hours:		10.5						

Total Professional Fees ($43.00/hr.):	$451.50
Service Associate Expenses:	$315.22
EAA Misc. Office Expense (fax, phone, postage, etc.)	$10.24
Total Invoice:	$765.96

EAA ACTIVITY & EXPENSE REPORT (See Reverse Side For Instructions)

EAA		CLIENT	
ASSOCIATE: Roy Allbritten	ID# 442 509	ZONE/REGION: DALLAS	
PROJECT NAME: Ford Underhood Inspct.		CASE/FILE NO: 15/N	
PROJECT NO. + EXT: F002A		OWNER: Mary Southard/USAA INS.	

ACTIVITY

INVESTIGATION PERFORMED: ☐ AIRBAG ☐ ACCIDENT ☐ UNINTENDED ACCELERATION ☐ REPEAT ☐ ABS ☒ FIRE ☐ OTHER_____

EXPLANATION: Inspected Vehicle #15 (NY757859) in Houston, TX

HOURS	DAY & DATE →	Monday 03/29/99	Tuesday 03/30/99	Wednesday 03/31/99	Thursday 04/01/99	Friday 04/02/99	Your Availability
	TRAVEL FROM (City)	Plano, TX	Plano, TX	Plano, TX	Plano, TX	Plano, TX	☒ GREEN
	TO				Dallas		☐ YELLOW
	TO				Houston		☐ RED
	TO				Dallas		TOTALS
	TRAVEL HOURS				6.5		6.5
	TOTAL HOURS				10.5		10.5
EXPENSES	AUTO MILES				50		50
	AUTO $	0.00	0.00	0.00	14.00	0.00	14.00
	CAR RENTAL				42.17 ✓		42.17
	RENTAL FUEL				3.00 ✓		3.00
	AIR FARE				178.00 ✓		178.00
	LODGING						0.00
	MEALS						0.00
	AIR BAG/ABS TEST						0.00
	PHONE & FAX						0.00
	FILM & DEVELOPING					✓ 35.25	35.25
	POSTAGE					✓ 31.50	31.50
	OTHER 3.80 Tolls 7.52 Parking				11.30		11.30
	TOTAL EXPENSES	0.00	0.00	0.00	248.47	66.75	315.22

*DETAILS: 04/01/99 (OTHER) Dallas Tolls 4@$.50 plus 2@$.40 = $2.80. Houston Tolls = $1.00. Airport Parking = $7.50. Total = $11.30. Postage, FedEx two packages $18.25 and $13.25 Total $31.50

APR 1 [illegible]

G:\DATA\FORMS\EXPENSE.frm/RPT

01/28/99

3713 5618

R. S. Allbritten • 2713 Nighthawk Dr. • Plano, Texas 75025-2127 • 515-38-9796 • Office 972-618-3727 • Fax 972-618-0837 • RoyA515@aol.com

RA 208471577 Inv 20808379467
Rental 01-APR-1999 10:40 AM
HOUSTON HOBBY AIRPORT
Return 01-APR-1999 04:00 PM
HOUSTON HOBBY AIRPORT

ROY ALLBRITTEN
Vehicle # 9036445
Model INTRIGUE 4D
Class Driven ECAR Class Charged ECAR
[redacted]
Miles Driven 75

GENERAL MOTORS
Contract ID 8405480

Charges	No Unit	Price	Amount
T & M	1 Days	35.50	35.50*
UNLIM MILE	0 Miles		0.00*
CDW/LDW	1 Days	6.75	6.00*
HARRIS CTY SPORTS AUTHORITY TAX			1.78
PROP.TAX LICETITLE FEE 1.22USD/			1.22*
MOTOR VEHICLE RENTAL TAX 010.00			3.67

Total Charges USD 42.17

Paid By MC 4415 -42.17

Amount Due USD 0.00

* Taxable Items
Subject to Audit

Thank You Come Again

[redacted]

Thank You Come Again

HARRIS COUNTY
TOLL ROAD
AUTHORITY
SAN HOUSTON SOUTHWEST
Lane: 1
04/01/99 FARE PAID $ 1.00

[redacted]

EXPRESS EXPRESS
7236 CEDAR SPR
DALLAS TX 7520
214-358-8315

WOLF CAMERA & VIDEO - 813
(214) - 991 - 0588
7000 INDEPENDENCE PKWY
PLANO, TX 75025

04/02/99 12:13:22 TRAN 0213
STORE 0813 REGISTER 00
SUPERVISOR 1773

CL ITEM	100000002	
FL 4R COLOR ROLLS		27.37
QTY 1		27.37
CL ITEM	4177167035	
KODAK 5024		5.19
QTY 1		5.19
SUBTOTAL		32.56
TAX		2.69
TOTAL		35.25 ✓
BANK CARD		35.25
TOTAL TENDERED		35.25
TOTAL CHANGE		0.00

VISIT
"WOLF ON THE WEB"
AT
WWW.WOLFCAMERA.COM

LANE: 01 CLERK: 0003
DATE: 04/01/99 TIME: 16:29
ACCT#: [redacted] EXP: 05/99
[redacted]
TRANS TYPE: CREDIT AUTHORIZE
REF NUMBER: 7429 AUTH#: 072282

TOTAL $ 7.50

LICENSE/PHONE: _____

I AGREE TO PAY ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT

SIGNATURE: [signature]

3713 5619

R. S. Allbritten • 2713 Nighthawk Dr. • Plano, Texas 75025-2127 • 515-38-9796 • Office 972-618-3727 • Fax 972-618-0837 • RovA515@aol.com

FedEx (illegible) 801512898761 0200 Sender's Copy

From (please print and press hard)
Date 04/02/99 Sender's FedEx Account Number
Name R. E. ALLBRITTEN Phone (972) 618-3727
Company ENGINEERING ANALYSIS ASSOCIATES, INC.
Address 2713 NIGHTHAWK DRIVE
Dept/Floor/Suite/Room
City PLANO, State TX ZIP 75025-2127
Your Internal Billing Reference Information FORD

To (please print and press hard)
Name MR. JOE NEME Phone ( )
Company FORD LUXURY/LARGE CAR VEHICLE CENTER
Check here if residence
Address 20000 ROTUNDA DRIVE, BLDG. 1 - MAIL DROP 4124, COUBE 22MC
City DEARBORN State MI ZIP 48121
For HOLD AT FEDEX LOCATION, check here
For Saturday Delivery, check here

Express Package Service: FedEx Priority Overnight; FedEx Standard Overnight; FedEx 2Day; FedEx Express Saver; FedEx First Overnight
Express Freight Service: FedEx Overnight Freight; FedEx 2Day Freight; FedEx Express Saver Freight
Packaging: FedEx Letter; FedEx Pak; FedEx Box; FedEx Tube; Other/Pkg
Special Handling: Does this shipment contain dangerous goods? Yes; No
Dry Ice; CA Cargo Aircraft Only
Payment: Sender; Recipient; Third Party; Credit Card; Cash/Check
Total Packages 1 Total Weight 1 Total Declared Value* $ .00 Total Charges $18.25
Release Signature
287

Questions? The World On Time

FedEx USA Airbill 801512898750 0200 Sender's Copy

From (please print and press hard)
Date 04/02/99 Sender's FedEx Account Number
Name R. E. ALLBRITTEN Phone (972) 618-3727
Company ENGINEERING ANALYSIS ASSOCIATES, INC.
Address 2713 NIGHTHAWK DRIVE
Dept/Floor/Suite/Room
City PLANO, State TX ZIP 75025-2127
Your Internal Billing Reference Information FORD

To (please print and press hard)
Name FAREEN ANSARI Phone ( )
Company FORD CONSUMER AFFAIRS
Check here if residence
Address 16800 EXECUTIVE PLAZA DRIVE - MAIL DROP SLIP E, SUITE 33
City DEARBORN State MI ZIP 48126
For HOLD AT FEDEX LOCATION, check here
For Saturday Delivery, check here

Express Package Service: FedEx Priority Overnight; FedEx Standard Overnight; FedEx 2Day; FedEx Express Saver; FedEx First Overnight
Express Freight Service: FedEx Overnight Freight; FedEx 2Day Freight; FedEx Express Saver Freight
Packaging: FedEx Letter; FedEx Pak; FedEx Box; FedEx Tube; Other/Pkg
Special Handling: Does this shipment contain dangerous goods? Yes; No
Dry Ice; CA Cargo Aircraft Only
Payment: Sender; Recipient; Third Party; Credit Card; Cash/Check
Total Packages 1 Total Weight 1 Total Declared Value* $ .00 Total Charges $15.25
Release Signature
287

Questions? Call 1-800-Go-FedEx (800) 463-3339 The World On Time

3713 5620

SOUTHWEST AIRLINES

TICKETLESS TRAVEL PASSENGER ITINERARY AND RECEIPT

GNQ38O

NON TRANSFERABLE. POSITIVE IDENTIFICATION REQUIRED

MAIL TO:

ROY ALLBRITTEN
2713 NIGHTHAWK DRIVE
PLANO TX 75025-2127

PRESENT THIS DOCUMENT TO CHECK BAGGAGE AT CURBSIDE.
ATTACH BAGGAGE CLAIM CHECKS

PASSENGER INFORMATION:

Receipt and Itinerary as of 03/30/99 03:34PM

Confirmation Number: GNQ38O
Confirmation Date: 03/30/99

Received: ROY ALLB

→ Passenger(s):
ALLBRITTEN/ROY 526-2779863833-4

Itinerary:	Flt#	Date	Depart	Arrive
Dallas/Houston Hobby	11 Y	01APR99	09:30AM	10:25AM
Houston Hobby/Dallas	44 Y	01APR99	05:00PM	05:55PM

Cost: Total for 1 Passenger(s)

AIR:	161.12
TAX:	16.88
PFC:	0.00
Total Fare:	$178.00

Payment Summary:
Current payment(s):
30MAR1999 [redacted] 178.00

Total Payments: $178.00 ✓

Fare Rule(s):
VALID ONLY ON SOUTHWEST AIRLINES

All travel involving funds from this Confirm no. must be completed by 03/30/00

Fare Calculation:
ADT~ 1 DALHOUHOU YL 87.00 HOUDALDAL YL 87.00 $174.00 ZP4 $178.00

BOARDING PASS DISTRIBUTION AT GATE.

TEN - MINUTE RULE - Passengers who do not claim their reservations at the departure gate desk at least ten minutes prior to scheduled departure time will have their reserved space cancelled and will not be eligible for denied boarding compensation.

REFUNDS AND EXCHANGES - Any change to this itinerary may result in a fare increase. Unless otherwise noted, if you do not travel on this itinerary, you may qualify for a refund or exchange. To apply for a refund, please call 1-800-I-FLY-SWA. Written requests should include a copy of this document and be addressed to: Southwest Airlines Refunds Department GNF, P. O. Box 36647 Dallas, TX 75235-1647.

THE NUMBER BELOW WILL BE NEEDED TO PROCESS YOUR REFUND OR EXCHANGE REQUEST.

* IMPORTANT * GNQ38O * IMPORTANT *

[redacted]

3713 5621

769741349

1999
ORLANDO

3713 5624

SPCHIDMA Issue Detail 06/02/99 13:53:13
==> _____

VIN: 2MELM74W6NX[redacted] Year: 1992 Model: GRAND MARQUIS
Owner Status: ORIGINAL MSD: 10/12/92 Mileage: 1
Name: [redacted] Hm Ph:
Trmt: Case: 769741349 Day Ph: [redacted]
Symptom: FIRE/SMOKE VISIBLE FLAME COLL. RELATED
Reason: LEGAL - FIRE CLAIM
Dealer: MIAMI LINCOLN-MERCURY INC
Issue Type: 07 LEGAL CAN Court: Legal Issue Type:
Issue Status: C CLOSED CAN Award: MORSII Contact: Y

A/C	DATE	Origin	Description
	06/02/99	CAC	NO ACTION REQUIRED; INFORMATION ONLY
	06/02/99	CACI38	ADVISE CUSTOMER INFORMATION FORWARDED TO CONSUMER AFFAIRS DE
	06/02/99	CALGL	MAKE OUTBOUND CALL TO CUSTOMER
	06/02/99	CALGL	REFER TO INSURANCE CARRIER - INSURANCE COMPANY ALREADY INVOL

F1=Help F2=AddAction F4=ActionDetail F6=DealerInfo
F7=Prev F8=Next F9=ViewMORSII F11=Menu F12=Return
NO MORE RECORDS AVAILABLE LPREL561

3713 5825

SFCHADMA Action Detail 06/02/99 11:11:27

==> _____

VIN: 2MELM74W6N[redacted] Year: 1992 Model: GRAND MARQUIS
Owner Status: ORIGINAL WSD: 10/12/92
Name: [redacted] Hm Ph:
Treat: Case: 769741349 Day Ph: [redacted]
Symptom Desc: FIRE/SMOKE VISIBLE FLAME COLL. RELATED
Reason Desc: LEGAL - FIRE CLAIM
Dealer: MIAMI LINCOLN-MERCURY INC
Issue Type: 07 LEGAL Issue Status: O OPEN
Comm Type: PH PHONE Odometer Reading: 0 MI
Analyst: KSMITH81 KAREN SMITH Document Number:
Action Date: 06/02/99 Action Data: Action Time: 10:09:39 EST
Origin Desc: GENERAL CAC
Action Desc: NO ACTION REQUIRED; INFORMATION ONLY
Comments: CUSTOMER SAYS: ON APRIL 10/99 THE CAR CAUGHT ON FIRE - THE CAR WAS PARKED AND THE CAR JUST CAUGHT ON FIRE - THE FIRE DEPARTMENT WAS CALLED AND THE FIRE REPORT EXPRESSED THAT THE ITEMS WHERE RELATED TO THE RECALL THAT THE CUST HAS GOTTEN, THE COUNTY HAPPENED IN DAVE COUNTY - THE CAR WAS TOTALLED - THE INSURANCE COMPANY WAS INFORMED. PER CUSTOMER, DEALER SA

F1=Help F2=AddAction F4=PrevAction F5=NextAction F6=ActionData
F9=PrevComments F10=NextComments F11=Menu F12=Return F13=ESP
MORE COMMENTS AVAILABLE LPREL561

SFCHDPMA Dealer Information 06/02/99 11:11:35
==> _____

DEALER: 325095 MIAMI LINCOLN-MERCURY INC
Address: 8101 NW 7TH AVENUE P&A Code: 11622
City: MIAMI Sales Region: 25 ORLANDO
State/Prov: FL ZIP/Postal: 33150 Sales Zone: A
Country: USA Trained: Y FCSD Region: 24 ORLANDO
Dlr Phone: 305 758 3377 Market: A1
Svc Phone: 305 756 6890 Market Area:
Svc Hours: M-F 7:30 AM - 6 PM SAT - 8:00AM - 1:00PM_____
Directions: _____
A

C	POSITION	Employee Name
	COST RELATIONS MGR	PLANAS, CARLOS M
	FINANCE & INSUR MANAGER	HOGAN, CLAUDE R
	GENERAL MANAGER	CSICSILA, PAUL L
	PARTS MANAGER	PAULA, STEVEN
	SALES MANAGER	TEJERA, ANTHONY
	SERVICE MANAGER	GARBALOSA, JORGE R

F1=Help F2=IssueList F7=Prev F8=Next F11=Menu F12=Return
NO MORE RECORDS AVAILABLE LPREL561

3713 5627

SFCHSCMA Customer List 06/02/99 11:11:59
==> _____ _____

VIN: _____ CASE: 0769741349 HOME PHONE: _____
LAST NAME: _____ ZIP/POSTAL: _____ CTRY: ___

A C	CUSTOMER NAME/ City	Address/ St/Prov	Zip/Postal	Address/ Ctry	Home Phone
-	[redacted]	[redacted]			
	MIAMI	FL	[redacted]	USA	[redacted]

F1=Help F2=VehicleList F4=UpdCustInfo F5=AddCustIssue
F7=Prev F8=Next F11=Menu F12=Return
NO MORE RECORDS AVAILABLE LPREL561

SPCHREMA Recall/ONP Information 06/02/99 11:12:23
==> _____

VIN: 2MELM74W6NX[redacted] Year: 1992 Model: GRAND MARQUIS
WSD: 10/12/92 Build Date: 06/11/92

A C	Campaign Number	Type	Description	Status	Status Date	Dealer Code
	96L12	L	PASS AIR BAG	FORCED COMPLETION	01/22/98	AUTOC
	99815	S	SPD CNTRL DE	RELEASED FOR MAILING	05/18/99	325095

F1=Help F7=Prev F8=Next F11=Menu F12=Return
NO MORE RECORDS AVAILABLE LPREL561

Wayne

Fire - CAC generated

6-29 OBC, left msg.

LPA spoke to [redacted] She indicates there were no injuries as a result of the vehicle fire. She also indicated her insurance co is involved.

LPA advised [redacted] to work with their insurance co and advised her of the insurance/subrogation process.

702921399

1999
ORLANDO

3713 5831

5-29-49
6-1-49

Call from [redacted]

5-8-93
No longer runs?

page
send letter
requesting cartoon
CIA

SPCHIDMA Issue Detail 06/01/99 09:56:40
==> _____

VIN: 2MELM75W8NX[redacted] Year: 1992 Model: GRAND MARQUIS
Owner Status: ORIGINAL WSD: 01/13/92 Mileage: 1
Name: [redacted] Hm Ph:
Trmt: Case: 702921399 Day Ph: [redacted]
Symptom: FIRE/SMOKE VISIBLE FLAME UNDERHOOD
Reason: LEGAL - FIRE CLAIM
Dealer: MARGATE LINCOLN-MERCURY INC
Issue Type: 07 LEGAL CAN Court: Legal Issue Type:
Issue Status: C CLOSED CAN Award: MORSII Contact: Y

A/C	DATE	Origin	Description
	05/19/99	CAC	NO ACTION REQUIRED; INFORMATION ONLY
	05/19/99	CACI38	ADVISE CUSTOMER INFORMATION FORWARDED TO CONSUMER AFFAIRS DE
	05/20/99	CALGL	MAKE OUTBOUND CALL TO CUSTOMER
	05/21/99	CALGL	UPDATE/ADDCO CASE
	06/01/99	CALGL	FINAL CASE DISPOSITION
	06/01/99	CALGL	REDIRECT TO OGC - REQUEST FOR DISCOVERY

F1=Help F2=AddAction F4=ActionDetail F6=DealerInfo
F7=Prev F8=Next F9=ViewMORSII F11=Menu F12=Return
NO MORE RECORDS AVAILABLE LPREL56

SPCHADMA Action Detail 05/20/99 08:03:32

==>

VIN: 2MELM75W8ND[redacted] Year: 1992 Model: GRAND MARQUIS
Owner Status: ORIGINAL WSD: 01/13/92
Name: [redacted] Hm Ph:
Trmt: Case: 702921399 Day Ph: [redacted]
Symptom Desc: FIRE/SMOKE VISIBLE FLAME UNDERHOOD
Reason Desc: LEGAL - FIRE CLAIM
Dealer: MARGATE LINCOLN-MERCURY INC
Issue Type: 07 LEGAL Issue Status: O OPEN
Comm Type: PH PHONE Odometer Reading: 1 MI
Analyst: JGRIMM JONATHON GRIMM Document Number:
Action Date: 05/19/99 Action Data: Action Time: 15:24:18 EST
Origin Desc: GENERAL CAC
Action Desc: NO ACTION REQUIRED; INFORMATION ONLY
Comments: CUSTOMER SAYS: VEH BURNED AND WRITTEN OFF IN 1997; CUST J
UST HEARD ABOUT RECALL NO. 99S15 AND WANTS COPMPENSATION FO
R HER HAVING TO BUY A NEW VEH PER CUSTOMER, DEALER SAYS:
NONE CAC ADVISED: - THIS INFORMATION HAS BEEN FORNARDED T
O THE CONSUMER AFFAIRS DEPARTMENT FOR REVIEW - A REPRESENTA
TIVE FROM CONSUMER AFFAIRS WILL FOLLOW UP ON YOUR CLAIM - N

F1=Help F2=AddAction F4=PrevAction F5=NextAction F6=ActionData
F9=PrevComments F10=NextComments F11=Menu F12=Return F13=RSP
MORE COMMENTS AVAILABLE LPREL561

SFCHDPMA Dealer Information 05/20/99 08:03:40
==> _____

DEALER: 325256 MARGATE LINCOLN-MERCURY INC
Address: 2250 NORTH STATE ROAD 7 P&A Code: 11638
City: MARGATE Sales Region: 25 ORLANDO
State/Prov: FL ZIP/Postal: 33063 Sales Zone: A
Country: USA Trained: Y FCSD Region: 24 ORLANDO
Dlr Phone: 954 978 2277 Market: A1
Svc Phone: 954 978 7900 Market Area:
Svc Hours: 7:30 AM TO 5:30 PM MONDAY THRU FRIDAY MERKUR_
Directions: _____
A
C POSITION Employee Name
- ------------------------ --
GENERAL MANAGER FAIRCHILD, DEWAYNE
PARTS MANAGER MOROSINI, FRED
SALES MANAGER MISSICK, MAURICE W
SERVICE MANAGER NICHOLS, MARK

F1=Help F2=IssueList F7=Prev F8=Next F11=Menu F12=Return
NO MORE RECORDS AVAILABLE LPREL561

SFCHSCMA Customer List 05/20/99 08:03:56
==> _____ _____

VIN: _____ CASE: 0702921399 HOME PHONE: _____
LAST NAME: _____ ZIP/POSTAL: _____ CTRY: ___

A C	CUSTOMER NAME/ City	Address/ St/Prov	Zip/Postal	Address/ Ctry	Home Phone
	[redacted]	[redacted]			
	TAMARAC	FL	[redacted]	USA	[redacted]

F1=Help F2=VehicleList F4=UpdCustInfo F5=AddCustIssue
F7=Prev F8=Next F11=Menu F12=Return
NO MORE RECORDS AVAILABLE LPREL561

SFCHREMA Recall/ONP Information 05/20/99 08:17:32
==> _____

VIN: 2MELM75W8N[redacted] Year: 1992 Model: GRAND MARQUIS
WSD: 01/13/92 Build Date: 12/04/91

A C	Campaign Number	Type	Description	Status	Status Date	Dealer Code
	94B58	O	OWNER GUIDE	FORCED COMPLETION	03/04/96	AUTOC
	96L12	L	PASS AIR BAG	FORCED COMPLETION	01/22/98	AUTOC
	93B31	O	TV ROD BUSHG	COMPLETE	01/14/94	N/A

F1=Help F7=Prev F8=Next F11=Menu F12=Return
NO MORE RECORDS AVAILABLE LPREL562

Ford Motor Company

16800 Executive Plaza Drive
MDe SNE-B
Dearborn, Michigan 48126-4207

May 21, 1999

Samuel Allen
5570 NW 44th Street Apt. A503
Tamarac, FL 33319-6155

RE: 1992 Mercury Grand Marquis
VIN: 2MELM75W8N[redacted]

Dear [redacted]

We have been unable to contact you by phone to obtain additional information to follow up on your contact with Ford Motor Company. In order to conduct a complete review, please contact me at (313) 845-6254 as soon as possible between the hours of 8:30 a.m. and 5:00 p.m. Eastern Time.

If we do not hear from you within 10 business days of the date of this letter, we will assume that you no longer wish to pursue this matter and our file will be closed.

Respectfully yours,

Alma Taylor
Consumer Affairs

Copy

1423591449

1999
ORLANDO

3713 5840

2FALP74W5P[redacted]

Randy McClure

- fire 5/24/11

Channel 7

» Mike Holfeld Tropical Ford
Orlando Orlando

- alleged fire '93 Civic
Dealership didn't know.
- Let's call + Ramble!

[redacted]

Kissimmee, FL

[redacted]

3713 5641

```
SFCHRFM1                          Issue List                    05/26/99 17:11:47
===> _____ ____________________________________________

FCSD REGION: __                   MARKET:  __   ISSUE STATUS: __
P&A CODE:    ____
VIN:         2FALP74W5PX[redacted]              CASE NUMBER:  __________
SALES REGION: __                  SALES ZONE: _  ISSUE TYPE:  __

A  LAST HND/ Customer Phone Number/          Reason/                        Stat/
C  P&A  LAO  Trmt Customer Name              Year Model                     Type
-  -------- ------------------------------ ------------------------------ --
   05/24/99 [redacted]                      LEGAL - INSURANCE COMPANY SETT C
            [redacted]                      1993 CROWN VICTORIA            02

F1=Help     F2=AddAction    F5=CustomerList    F6=DealerInfo
F7=Prev     F8=Next         F10=IssueDetail    F11=Menu        F12=Return
NO MORE RECORDS AVAILABLE                                          LPRELA1
```