

EA02-025

FORD 10/27/03

APPENDIX N

BOOK 20 OF 61

PART 3 OF 4

LENLMBLWON

CASE # 16N

8718 3427

		101248	
		Yeln Check	
City		State	
Street		Date	Time Promised
		5-15-99	
Film	ASA	Size	Frames
<input type="checkbox"/> Kodak	<input type="checkbox"/> 100	<input type="checkbox"/> 35	<input type="checkbox"/> 12
<input type="checkbox"/> Fuji	<input type="checkbox"/> 200	<input type="checkbox"/> 110	<input type="checkbox"/> 24
<input type="checkbox"/> 3-M	<input type="checkbox"/> 400	<input type="checkbox"/>	<input type="checkbox"/> 36
<input type="checkbox"/>	<input type="checkbox"/> 800	<input type="checkbox"/>	
<input type="checkbox"/>	<input type="checkbox"/> 1600	<input type="checkbox"/>	
		Double Prints	
		Yes	No
		Prints Sold	
		171 / 25	

Special Instructions

1 SET PRINTS



SCAN THIS ITEM

PRICE

1 HOUR PHOTO

WAL-MART

Ask about your
FREE
film developing
punch card

WAL-MART
 1 HOUR PHOTO

FREE ROLL OF SINGLE COLORPRINT FILM PROCESSING
With Every 8 Rolls Processed
Good At Any Wal-Mart 1-Hr. Photo Lab

1	2	3	4	5	6	7	8	rolls
---	---	---	---	---	---	---	---	-------

(This Offer Applies Only To 1-Hr. Roll Processing)
NOT VALID WITH ANY OTHER OFFER

3713 3428

Date: 1 1 Event: _____
Notes: _____
_____ 92
DEUANFORT, FL 92
3-19-99 LINCOLN
CASE 16W EAA
010

 1 HOUR PHOTO

WAL*MART

Guaranteed
Quality

AlwaysSM

3713 3429

 1 HOUR PHOTO

WAL*MART

**Guaranteed
Quality**
*Always*SM

Plan 1

 Packaging Material Made
from Recycled Paper.

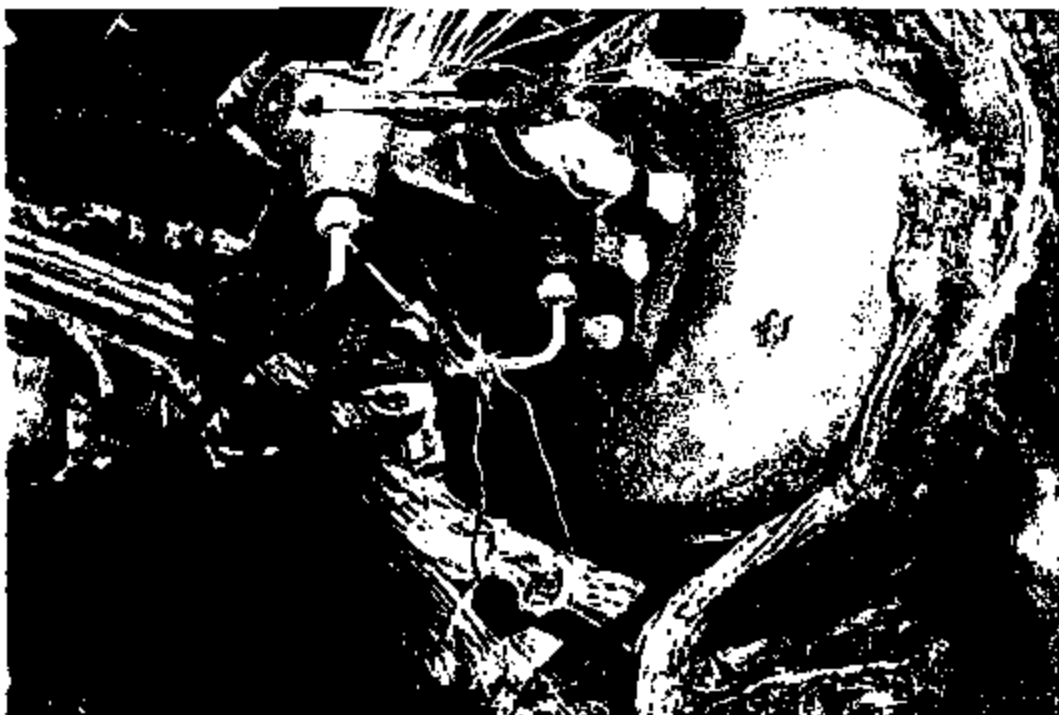
8713 3430

DEVAN POND, R
SH CASE 16N
VIN

1 HOUR PHOTO

WAL*MART

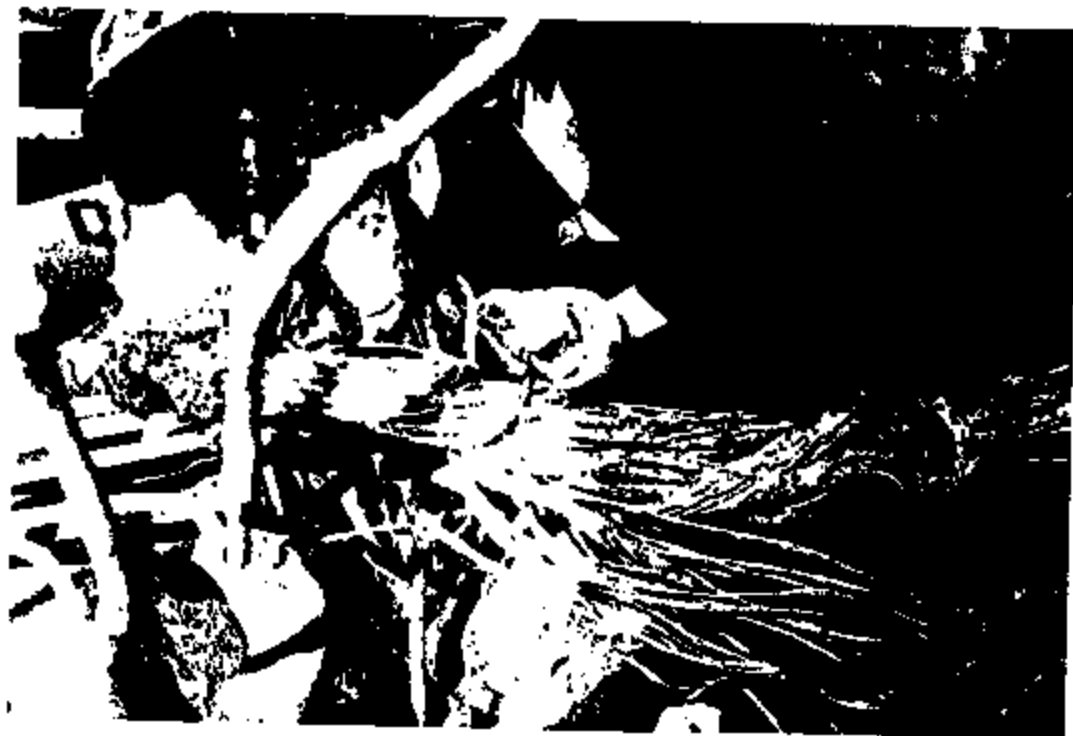
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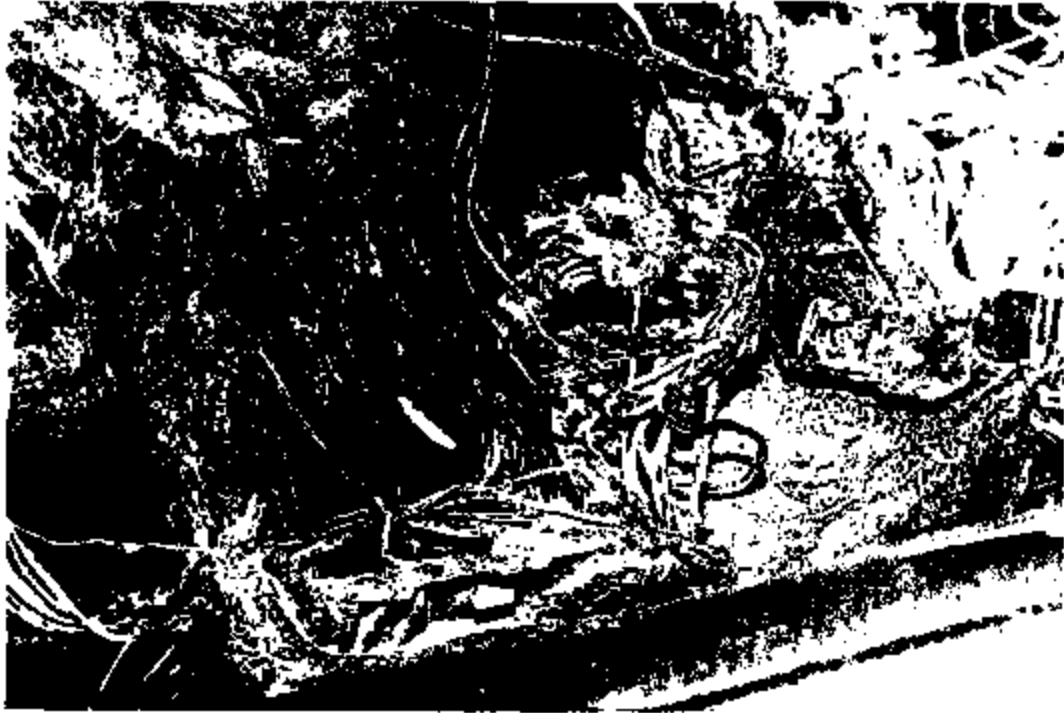
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3713 3433



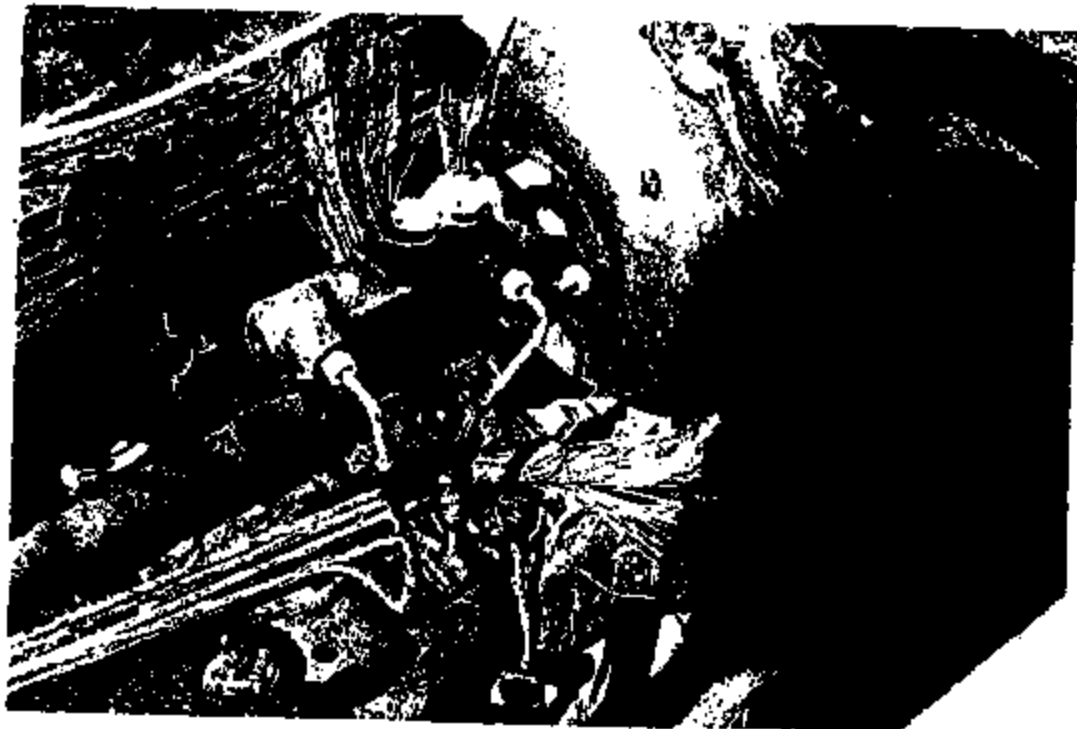
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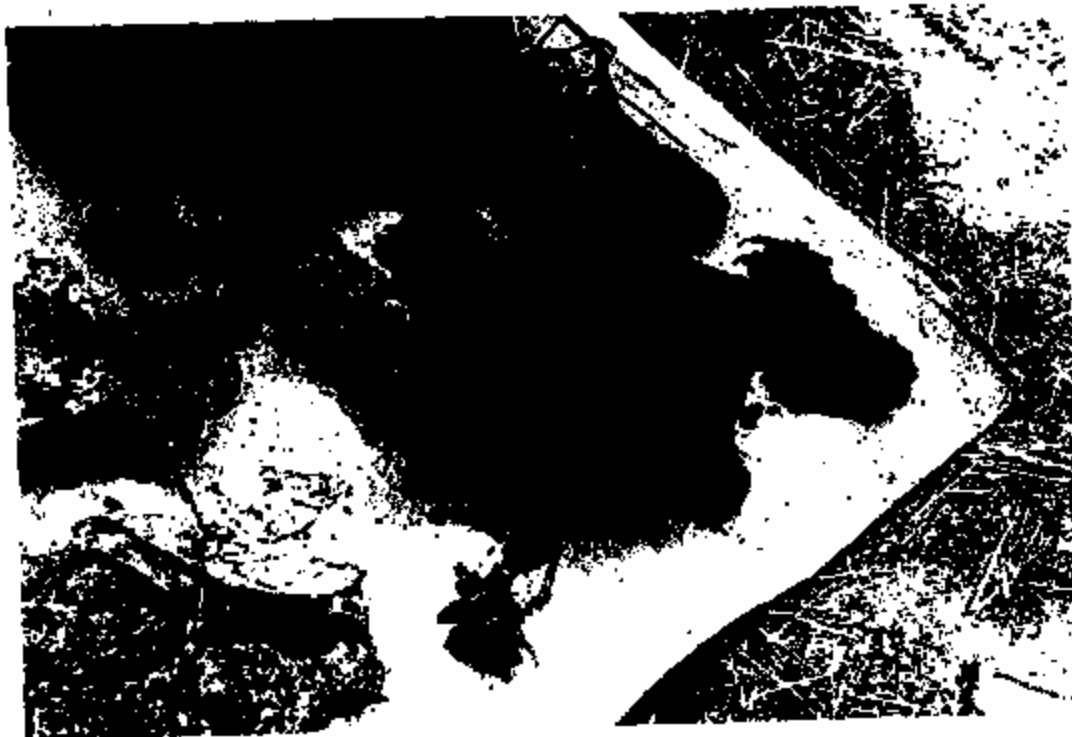


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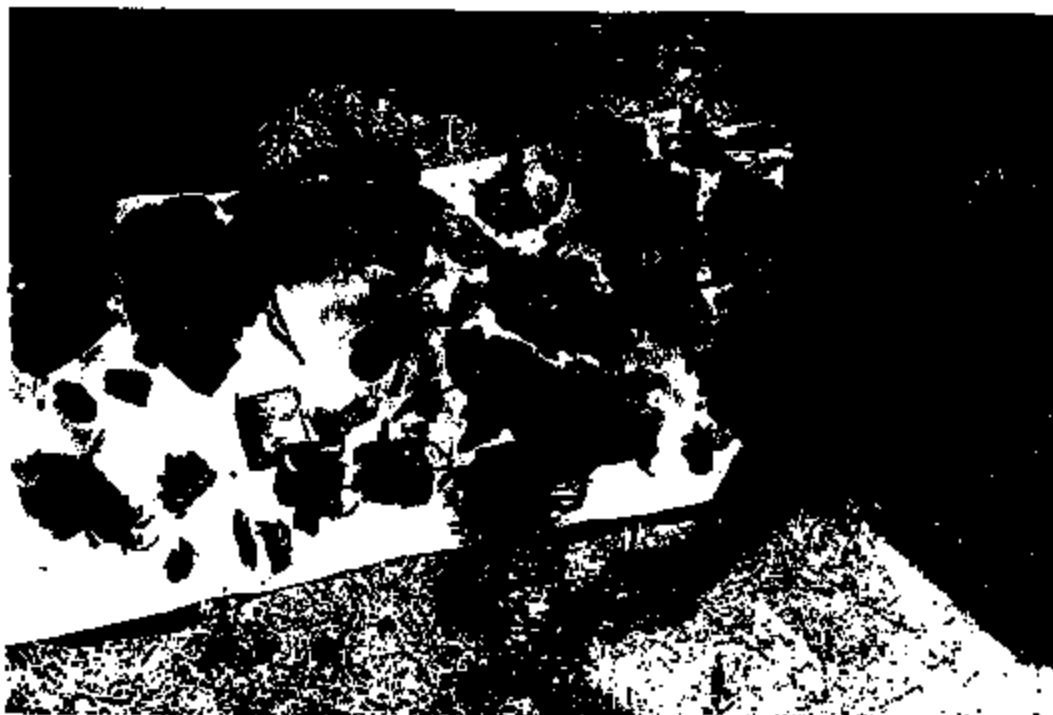
3713 3438



3713 3439



3713 3440





3713 3442



3713 3443



3713 3444

DAVID BUEWETT EA
JUPITER FL 33458
561-575-4174

INSPECTION DATE
3-19-99

Vehicle/Customer Information

Model Year: 92 Make: LINCOLN VIN: 1LJLMB1W0N4

Mileage: 100,000 plus per owner
CROW 16N

Build Date: 5/92

Present Vehicle Location: DEVAH APT, FL. Who owns vehicle now:
PARKED IN YARD 1022 W. BLVD. WEST MR F. CROW

Customer Name:

Phone:

Is it ok for engineering to contact customer:

441-421-1750

YES

Incident Info/Vehicle History

Where did fire originate? (engine compartment quadrant, suspect location, or suspect component(s))

NOT SPOT APPEARS TO BE BELOW BRAKE VACUUM BOOST CYLINDER AREA

What was the vehicle circumstances when the fire was noticed? Was the vehicle running, parked, engine on/off

If off, how long? VEHICLE PARKED - ENGINE OFF - APPROX 15-20 MIN. OWNER SAID SHE DROVE TO POST OFFICE AND INTO A GROCERY SHOPPING CART - PARKED - WHEN RETURNED TO CAR IT WAS ON FIRE

Did customer notice anything unusual prior to fire? (specifically... difficulty getting the vehicle out of park, spr control not working, brake warning lamp illuminated, stop lamp inoperative) CUSTOMER STATES PRIOR EVENING SHE COULD NOT GET SHIFT OUT OF PARK POLICE APPARENTLY CHANGED A FUSE WHICH CORRECTED SHIFT PROBLEM

Do any underhood relays show evidence of overheating?
ALL RELAYS CONSUMED BY FIRE

Were the underhood fuse links blown?
ALL WIRE INSULATION CONSUMED BY FIRE

Were there any fuses that were blown or show evidence of other damage?
NO FUSES UNDER HOOD - ALL BURNED BY FIRE

Is the correct fuse for the stop lamp switch in the fuse box?
SEE ATTACHED DRAWING - DO NOT KNOW STOP LAMP FUSE POSITION OR AMPS.

Was there any damage to any wiring in the area where the fire was suspected to start?
ALL WIRES (INSULATION) CONSUMED BY FIRE

Does the air suspension pump show evidence of overheating?
COULD NOT FIND PUMP?

Was there any aftermarket modifications to the vehicle? (specifically car alarm, trailer tow, or remote start)
NO PER OWNER - I DID NOT NOTICE ANY MODIFICATIONS - NO TRAILER HITCH

Was the vehicle involved in a natural disaster/accident that required significant vehicle clean up? If so where w. cleanup performed?
PURCHASED USED 10 1975?

What was vehicle repair history?
VEHICLE HAS BEEN SERVICED BY MR. F. CROW - THE FATHER IN YARD

CROW
CROW 16
#16

copy + photo to
FARRELL - 5-17-99

WED 10:52 FAX 2488424558

EA ASSOCIATES

DAVID BURNETT EA
JUPITER FL 33458
561-575-4174

INSPECTION DATE
3-19-99

Vehicle/Customer Information

Model Year: 92 Make: LINCOLN

VIN#: 1LUM81W0N1

Mileage: 100,000 plus
per owner

Build Date: 5/92

Present Vehicle Location: DEVAVADET, FL. Who owns vehicle now:
PARKED IN GARAGE 1022 N. BLVD. WEST MR F COOK

Customer Name:

Phone: Is it ok for engineering to contact customer:
441-421-1750 Yes

Parts that we would like from vehicle if possible to acquire

Brake pressure switch (preferably with wire pigtail/connector attached and still attached to prop valve)

REMOVED SWITCH - BUT CONNECTOR & PIG TAIL APPARENTLY BURNED

Sample of brake fluid at prop valve (in sealed glass container)

NO BRAKE FLUID FOUND - EITHER BURNED OR NO FLUID AT BRAKE SWITCH

Relay pack located on LH fender apron (with as much wiring as possible)

BURNED

EDIS 8 module located on LH fender (EDIS 8 =

BURNED OR MISSING

Speed control module located on LH fender

BURNED OR MISSING

Air suspension compressor located under air filter

BURNED OR MISSING

Air suspension relay

BURNED

Other suspect parts

- ALL RIDER FEEL LINES, BRAKE, VACUUM HOSES, AIR CONDENSER ASSE
- AND DRIVER SIDE FENDER INNER 1/2 HOOD PANELS
- FIRE DEPT PUT OUT FIRE
- ADJ. CAR/TROTT ALSO BURNED.

• LOCAL FORD DEALER
JARRETT FORD HAINES CITY, FL.

3713 3448

CASE 16

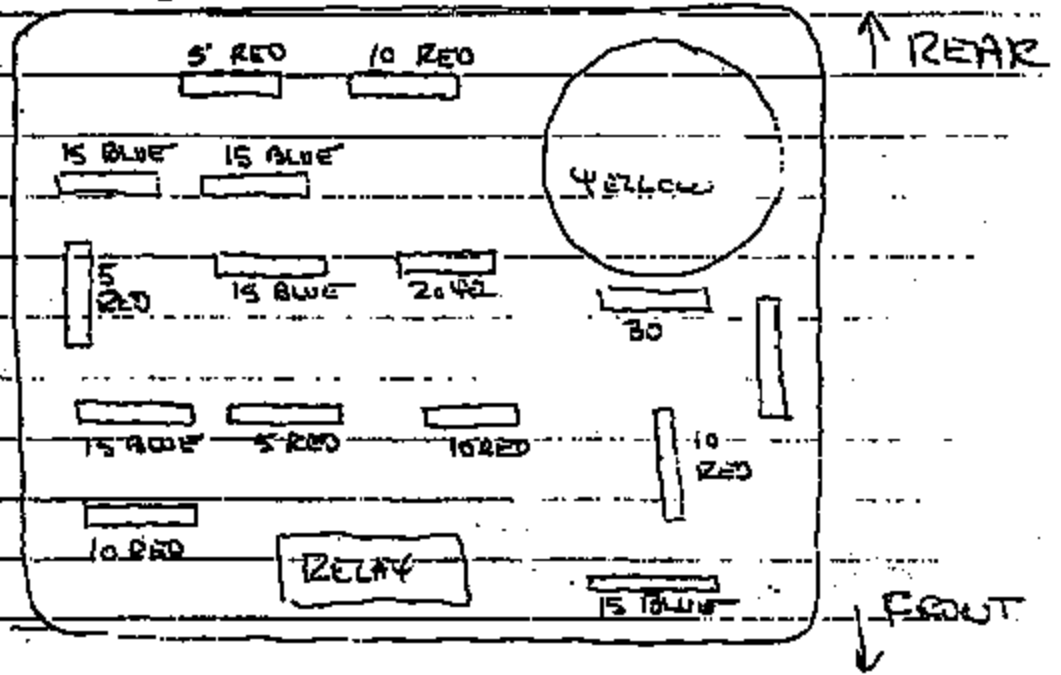
DAVID BURDETTE

42 LINCOLN 1LNLM 51 WONG

3-19-99



DRAWING UPSIDE DOWN
UNDER I.P.



CASE 16

9713 3447

March 16, 1999

[REDACTED]
Davenport, FL [REDACTED]

RE: 1992 Town Car
VIN: 1LNLM81W0N [REDACTED]

Dear [REDACTED]

This letter is to follow up to our phone conversation of March 12, 1999. Thank you for cooperating with our investigation into your report and taking the time to answer some questions for us. It will assist our efforts to understand your incident. We also would like to thank you for allowing Ford to inspect your vehicle and remove parts that may be relevant to our investigation. You will receive a list of any components that are removed as part of the investigation process.

Again, your cooperation is greatly appreciated.

Sincerely,

Ms. Fareen Ansari
Ford Motor Company

3713 3448

Case # 16N

1992-95 Town Car/Crown Vic/Grand Marquis Under hood Fire Questionnaire

We are contacting you, because you reported smoke or fire in your vehicle. Ford is investigating your report and would like to ask you some questions about it. We hope everyone was ok...

Vehicle/Customer Information

Model Year: 92 Make: TOWN CAR VIN: 1LNLM81N0N [redacted] Mileage: [redacted]

Do you still own the vehicle? Yes If not, do you know where it is?

Customer Name: [redacted]

Address: [redacted] WEST DAVENPORT, FL [redacted]

Did a dealer inspect your vehicle? NO If yes, name of the dealer JENKINS L-M / ROLAND L-M

Was the vehicle involved in a natural disaster and as a result, destroyed? No
If yes, where was the clean-up of the incident performed? NI

What is the repair history of the vehicle? NOTHING OTHER BRAKES REPLACED
- FRONT BRAKES REPAIRED ONE MONTH PRIOR TO FIRE
- FUSE BLOWN FEW WEEKS PRIOR TO FIRE

Insurance Agency Information (if pertinent)

Insurance agency name: _____
Insurance agent address: _____
phone number: N/A
claim number: _____
Vehicle did not have full coverage

Incident Info

Date of Loss: 3-6-99

Where did the fire start? Engine compartment? _____ Specific location/component? left side of under hood
fire started under steering near brakes, master cylinder

Was the vehicle:
Engine on? _____ Engine off? YES If off, how long was it off? 10-15 MIN
If on, how long was it on? _____

Moving? _____
Parked? _____ If parked, where was the vehicle parked? (street, garage or carport) parking lot

Did customer notice anything unusual prior to fire, such as:

- Difficulty shifting out of park? NO
- Speed control not working? NO
- Brake warning lamp illuminated? NO
- Battery not holding a charge? NO
- Fuses blowing? NO
- Stop lamp inoperative? NO
- Other? _____

3713 3449

Did you inspect the vehicle? Yes

If yes, Did you find any of the following:

Any underhood relays show evidence of overheating? _____

Were the underhood fuse links blown? YES

Were there any fuses that were blown or show evidence of other damage? YES

What areas of the vehicle were damaged? HOOD, GRILLE, WINDSHIELD, SOME INTERIOR

Was there any damage to any wiring in the area where you believe the fire was started?

BURNS

Does the air suspension pump show evidence of overheating? _____

Was the vehicle equipped with any aftermarket components such as car alarm or remote start?

Was the vehicle repaired? NO When? _____ Where? _____

If the vehicle has not been repaired and was involved in an underhood fire or fire of unknown origin that involved the engine compartment, we would like to inspect it.

Would you allow a Ford representative to inspect your vehicle and if necessary, replace some parts?

YES

For Inspectors: Parts that we would like from vehicles

Brake pressure switch (preferably with wire pigtail/connector attached and still attached to prop valve)

Sample of brake fluid at prop valve (in sealed glass container)

Relay pack located on LH fender apron (with as much wiring as possible)

EDIS 8 module located on LH fender

Speed control module located on LH fender

Air suspension compressor located under air filter

Air suspension relay

Other suspect parts

updated 3/11/99

3713 3450

NVNF510

NAVIS Vehicle Inquiry

03/12/99 10:24:34

VEHICLE ID: 11NY (HW1PBBHBS) VIN: 1LNLM81N0M1
Div: 3 **Status:** 800
Vehicle Line: CVB **Convy Deliv:** 052992 **Orig P-Lvl:** 218 **Selling Dir:** 45K1E8
Order Receipt: 032092 **Ship To Stat:** **Curr P-Lvl:** 218 **Sale Date:** 061092
Orig Sched: 052592 **Orig-To Stat:** MI **Order Dir:** 451E8 **Demo Date:**
Inv Prep: 051892 **Orig Int St:** 052792 **Orig Rls Dir:** 45791 **Deliv Type:** H
Prod Date: 052692 **Curr Int St:** 052792 **Rls Dir P&A:** 09623 **Sales Prd:** 092061
Rls Date: 052692 **Dirfin Ext:** **Warr Start:** 061092 **Cancel Sl:**
Memo Consgn: **P&C Ext:** 062592 **Warr8-Ind:** **Sale Status:** G
Orig Platbus: 052692 **Advert Ext:** **-Data-** **-Dealer-**
Curr Platbus: 052692 **Slapan SS#:** **Shipped:** 052792 88M911
T/Name: 9 **HERTZ-RENT-A-CA** **Curr Stock:** 052692 45K1E8
Addr: 5601 N W EXPRESHW **State:** OK **1st-Prior:**
City: OKLAHOMA CITY **W/A-Receipt:** 060992 **2nd-Prior:**
Zip: 73126 **Warr-Ins-Ind:** **3rd-Prior:**
V.O. #1 2 3 4 5 6 7 8
1234523456789012345678901234567890123456789012345678901234567890123456789012345678901234
M81NY 43 5125R0346 1 KC F 3 P1 3P 2UL6L C P K45K1E8 1VAYG
8 9 0 1 2 3 4 5 6
56789012345678901234567890123456789012345678901234567890123456789012345678901234567890
BT H WLNLO 9 B 2F A751A WP HZ050
F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

LPKRL10

3713 3462

3/12/99 - AUA
- called
- not in.
3/12/99 - PM
- reached MR. CROW.

1LNLMZWP

CASE #2

3713 8480

3/11/99

- he is checking
on removing parts approval

AURORA, IL

he has
many
Town Car
on his
lot

- release form?
- parts?

VEHICLE LOCATED:

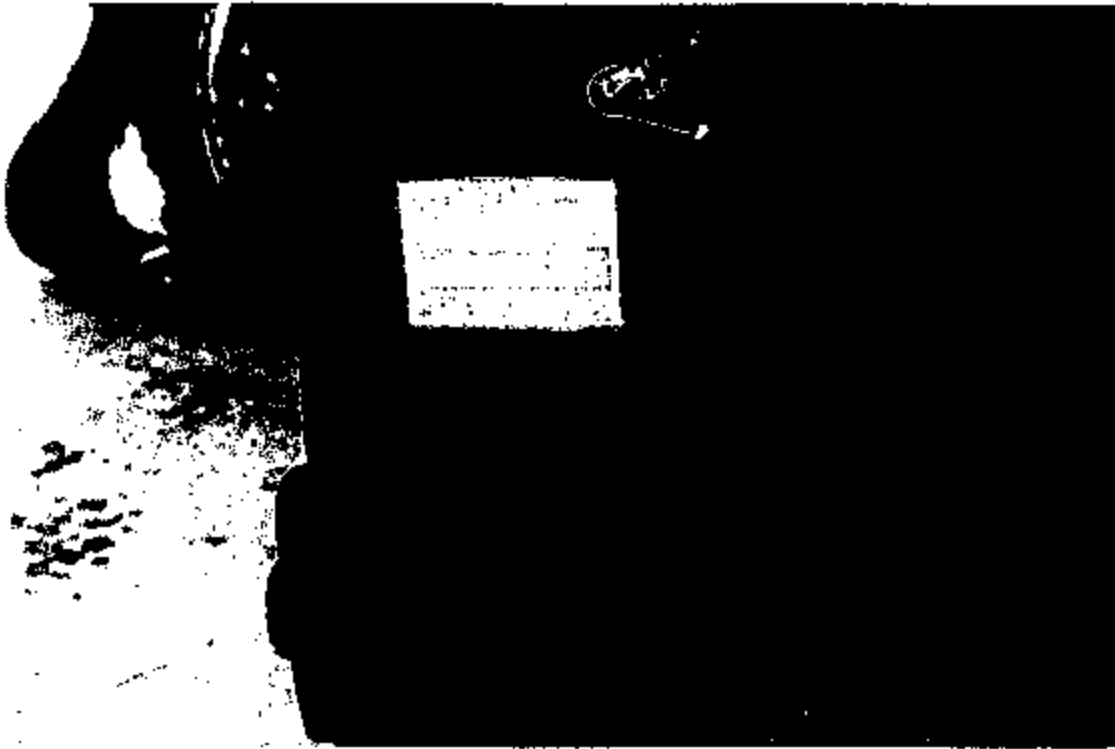
280 East Sullivan Rd
Aurora IL 60505
(630) 896-5300

agent
must be present

[redacted]
Batavia, IL

- PIN [redacted]

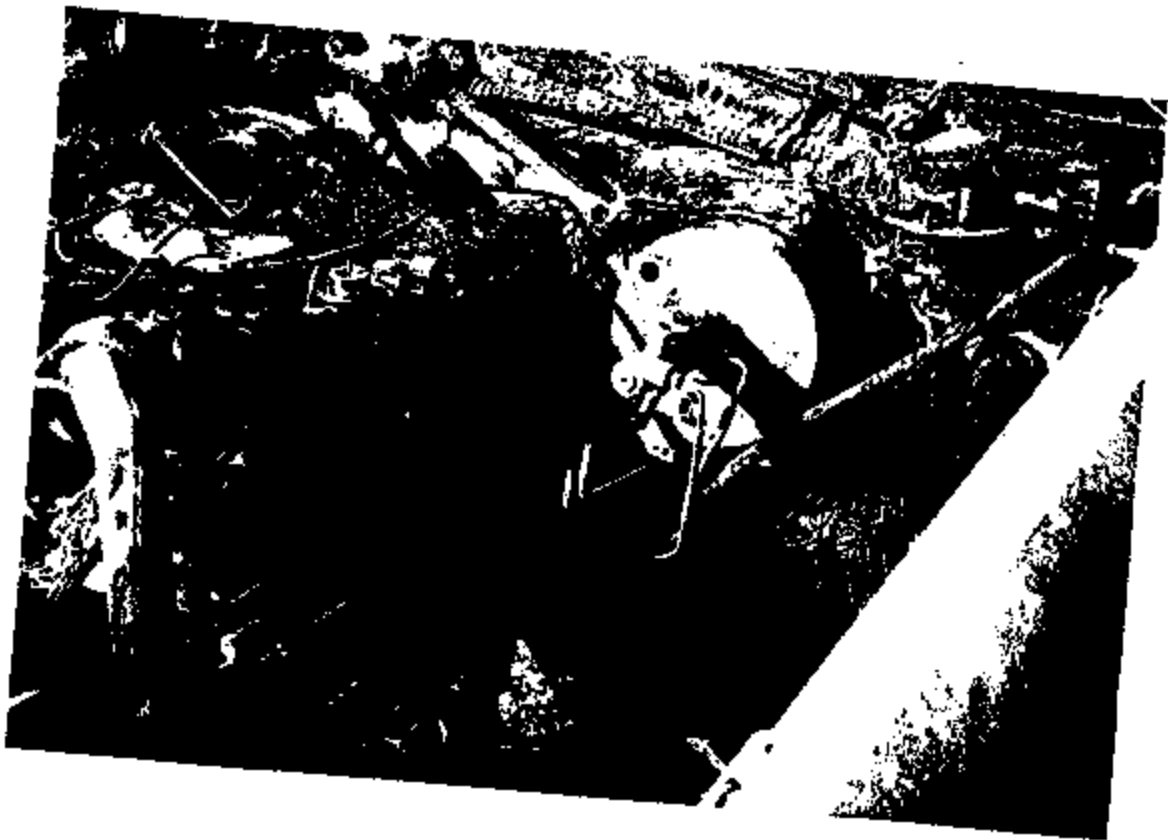
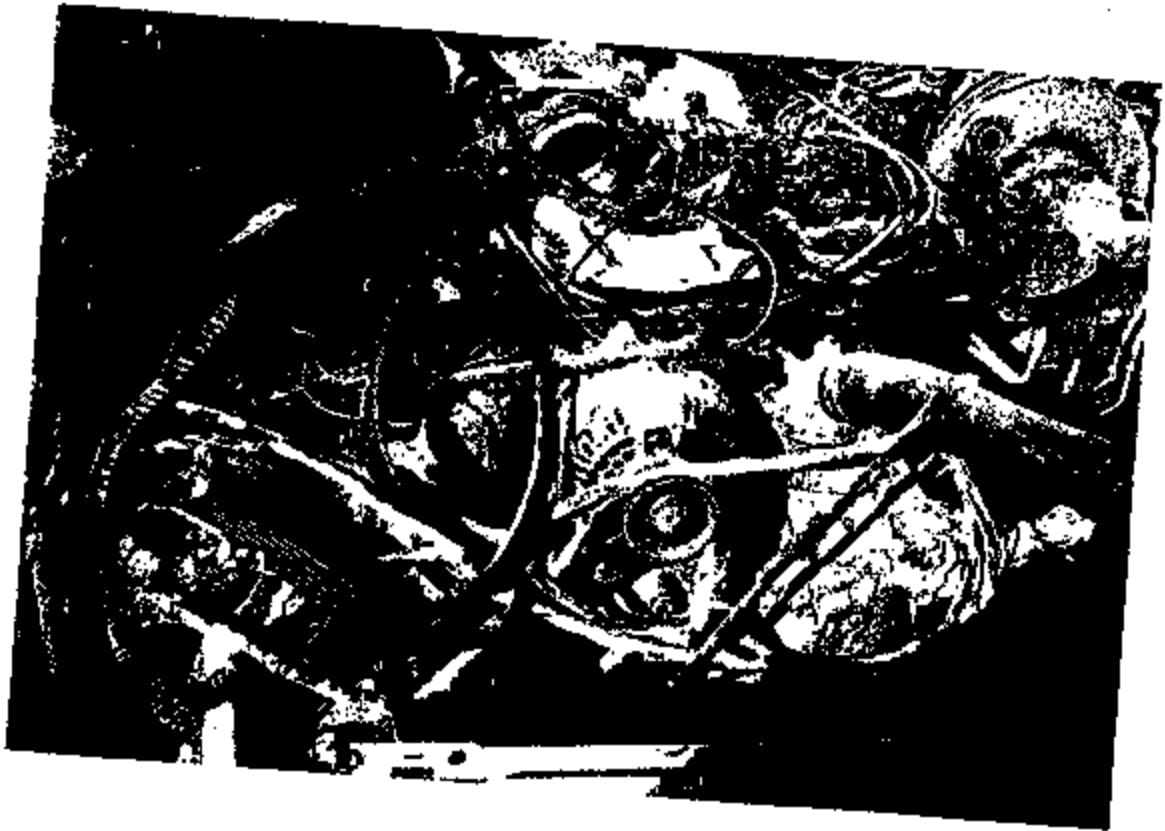
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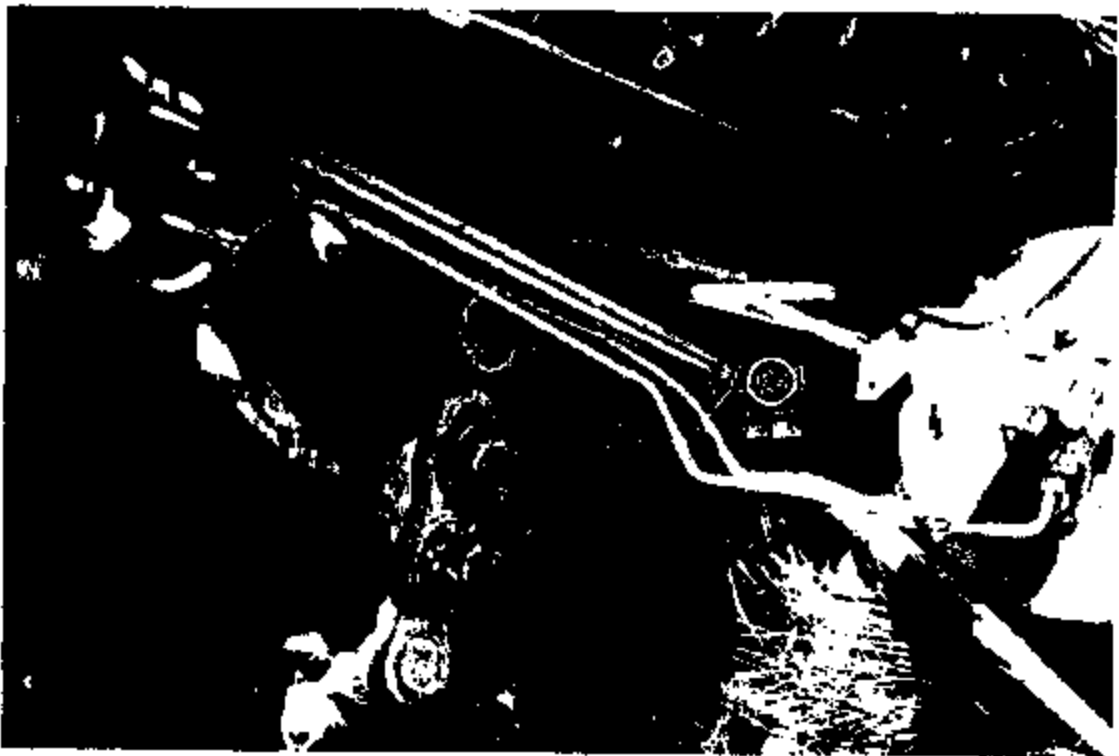


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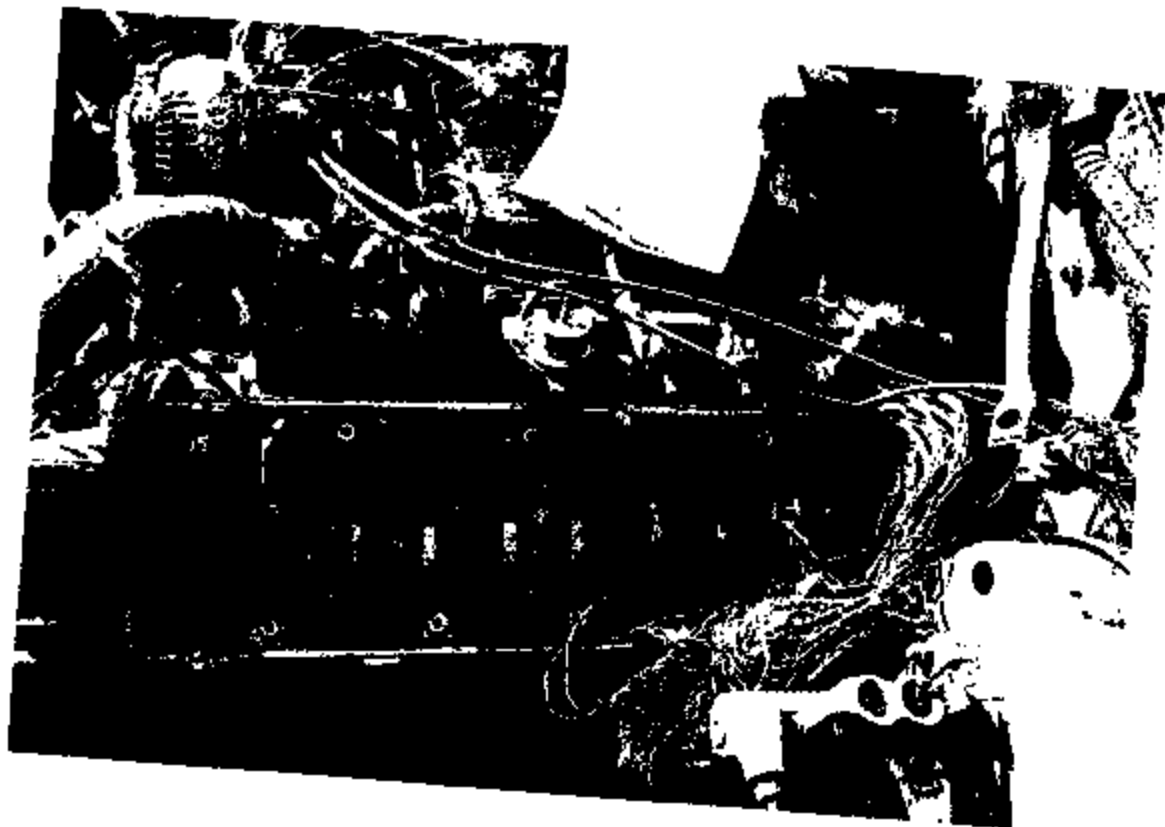


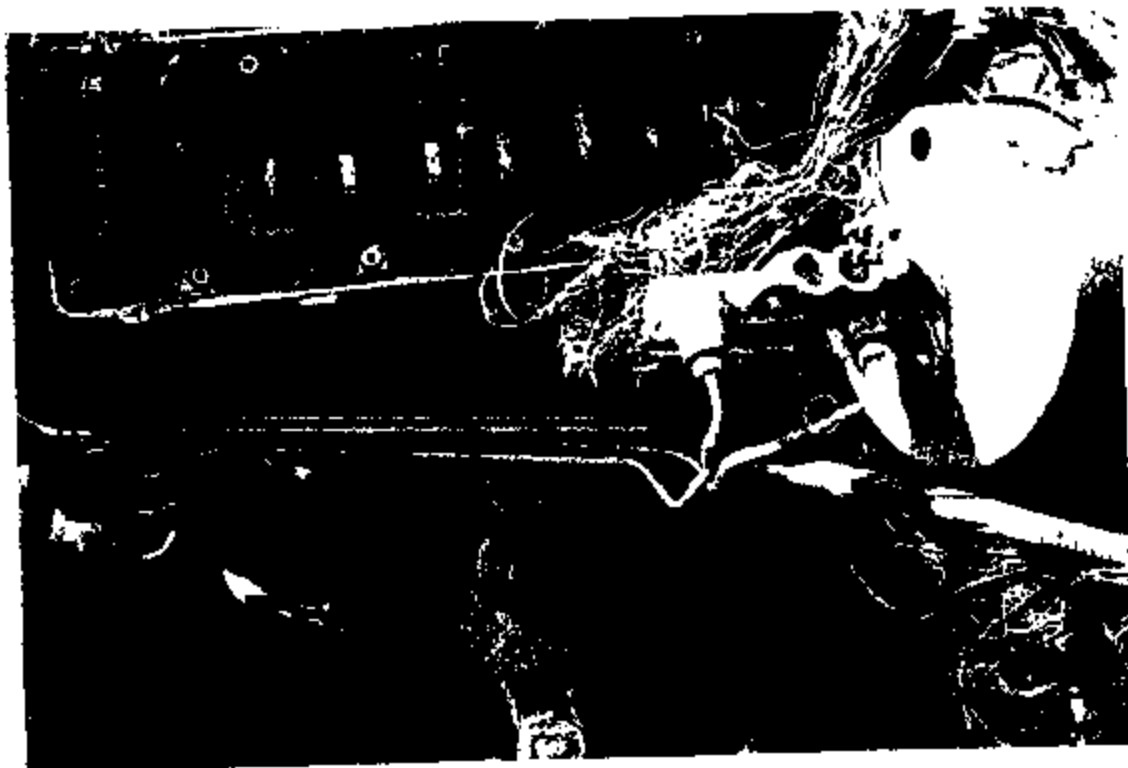


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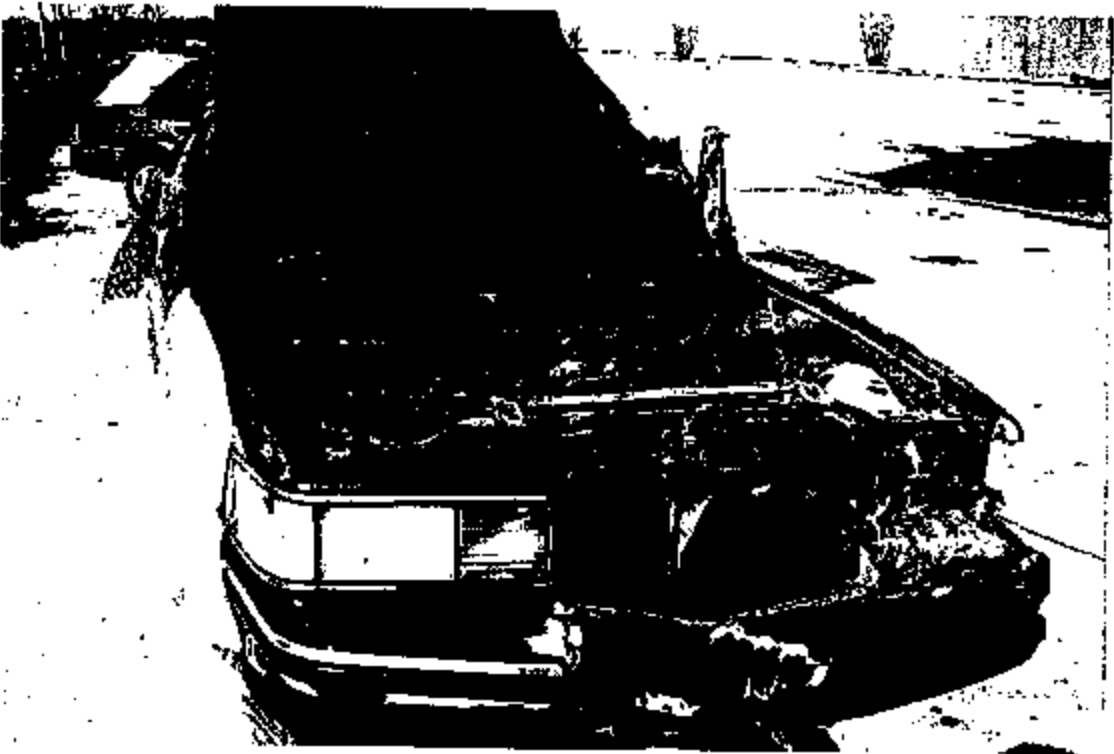


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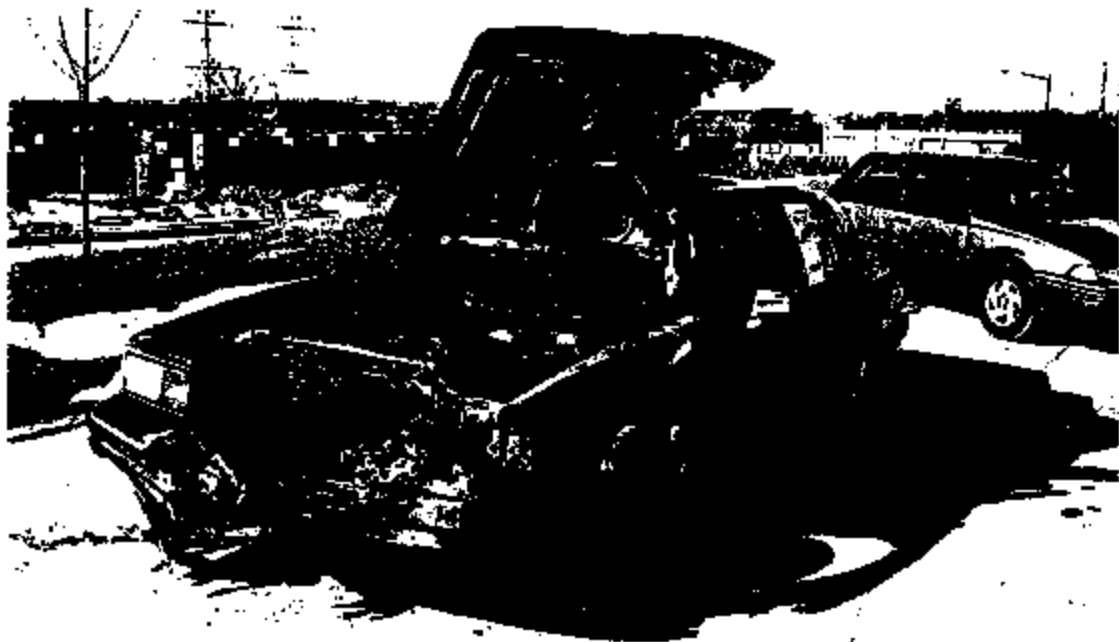
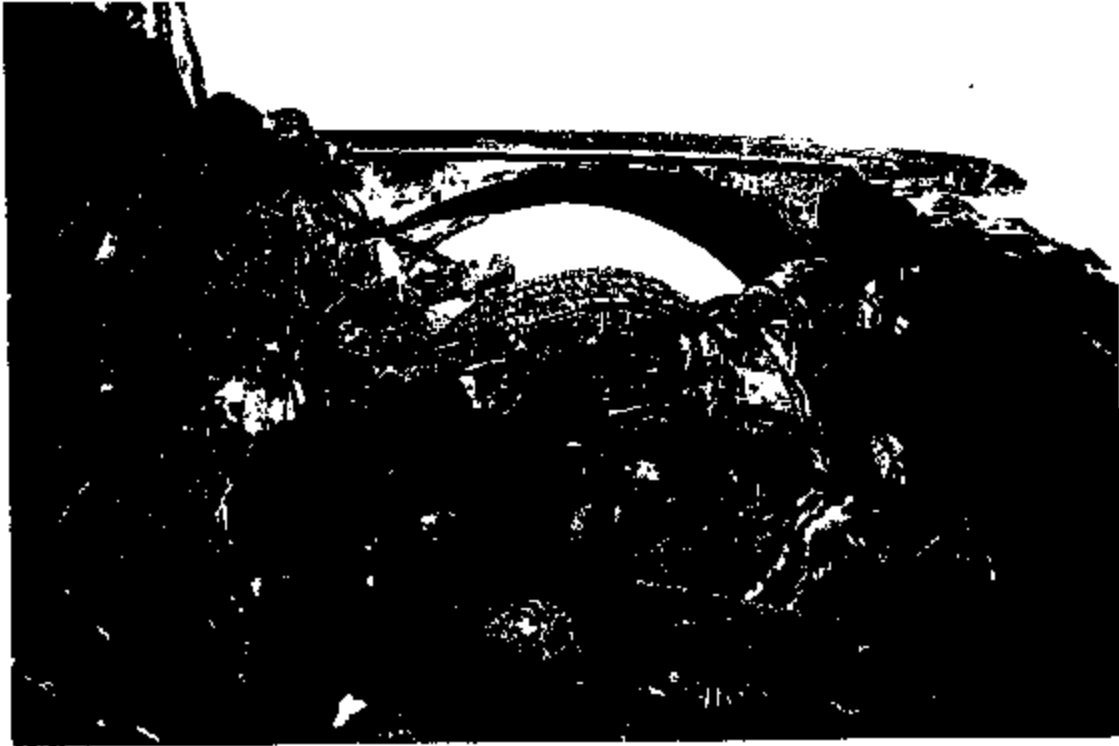




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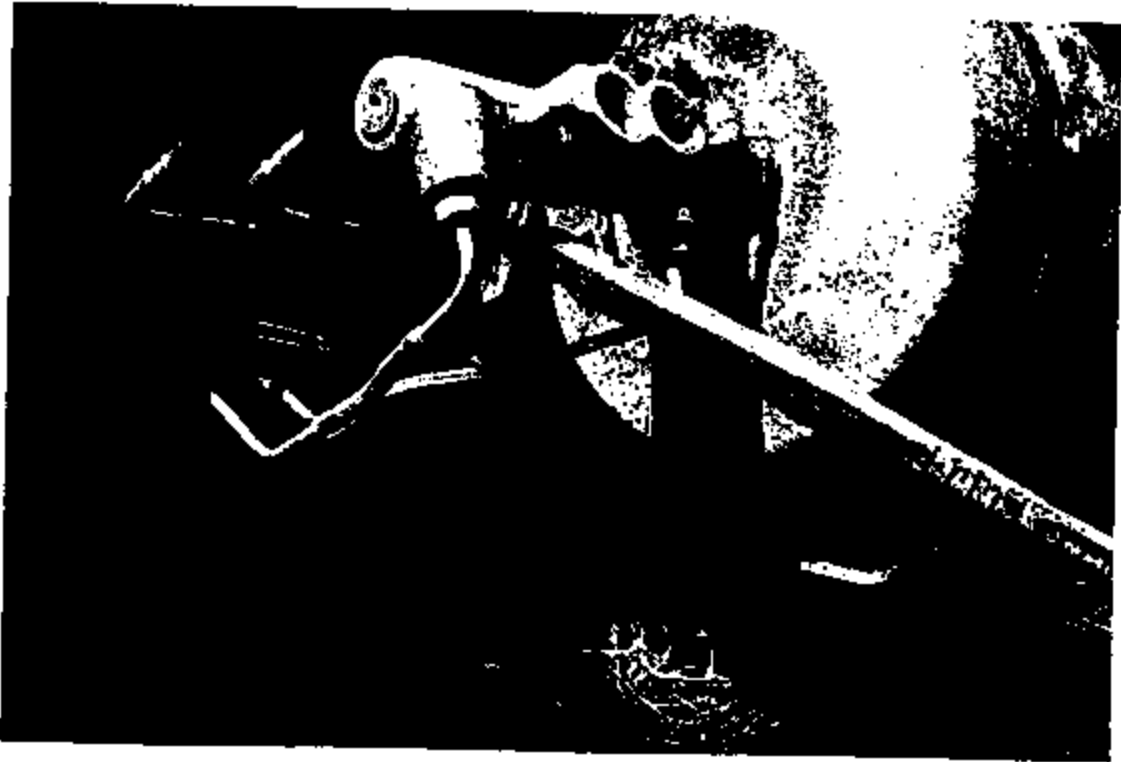
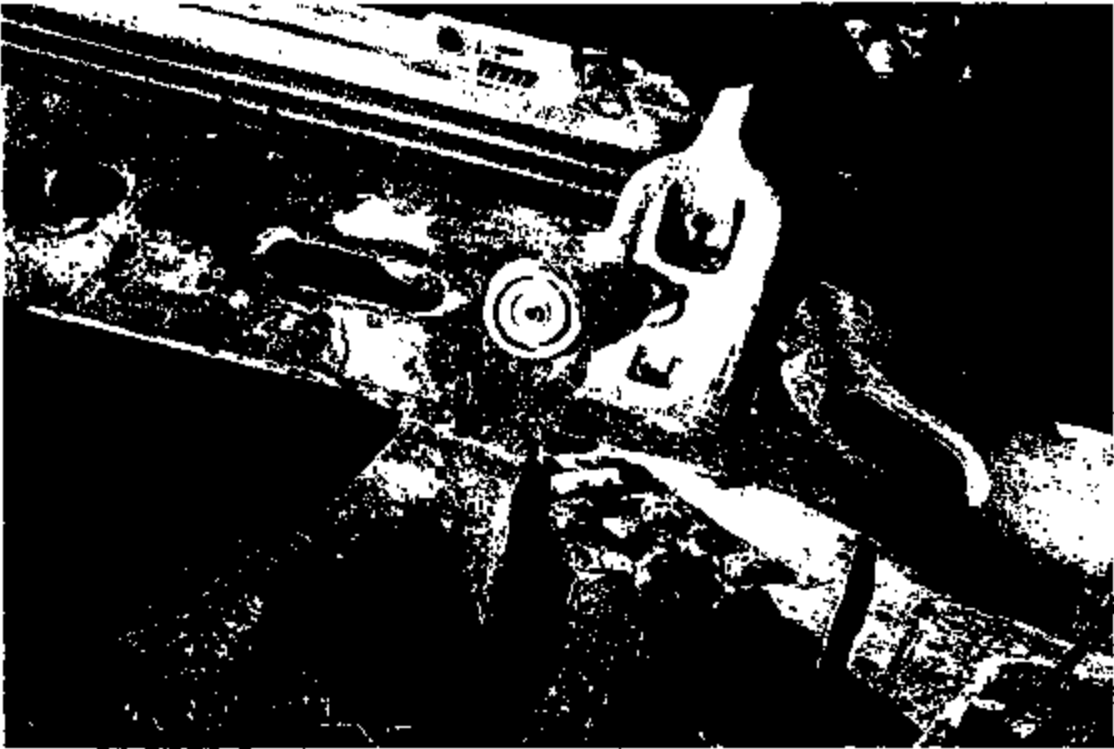
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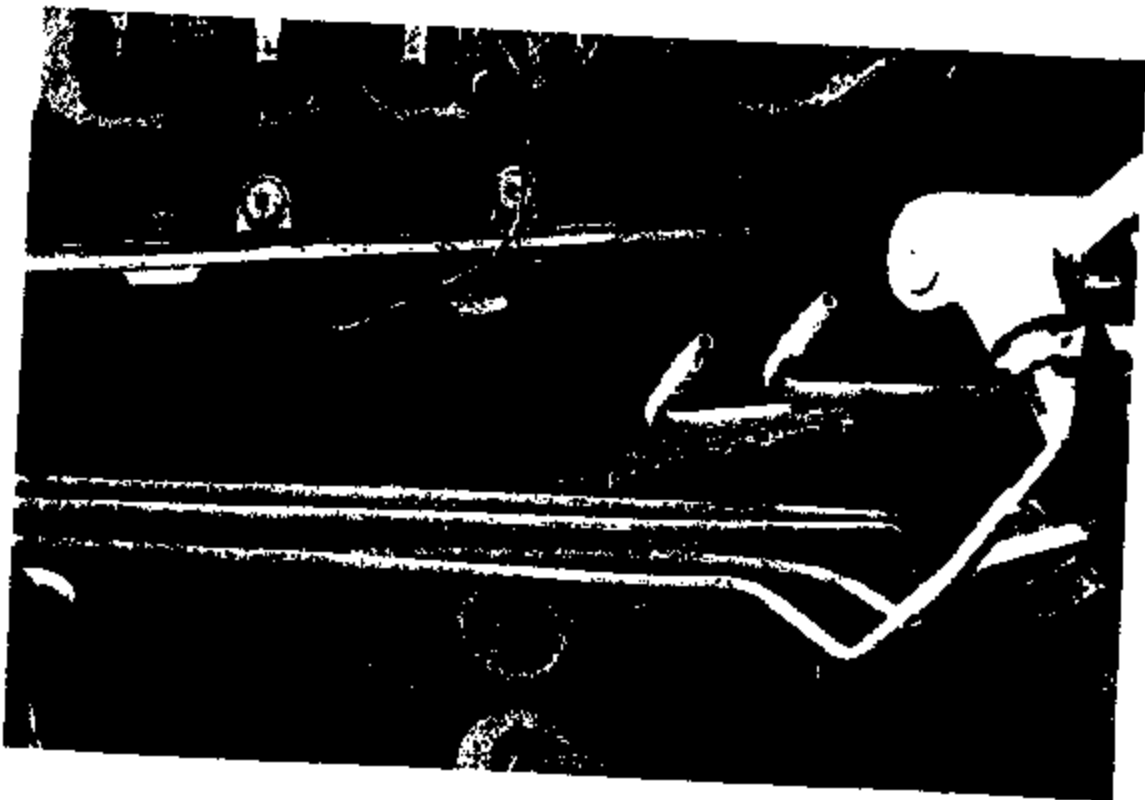
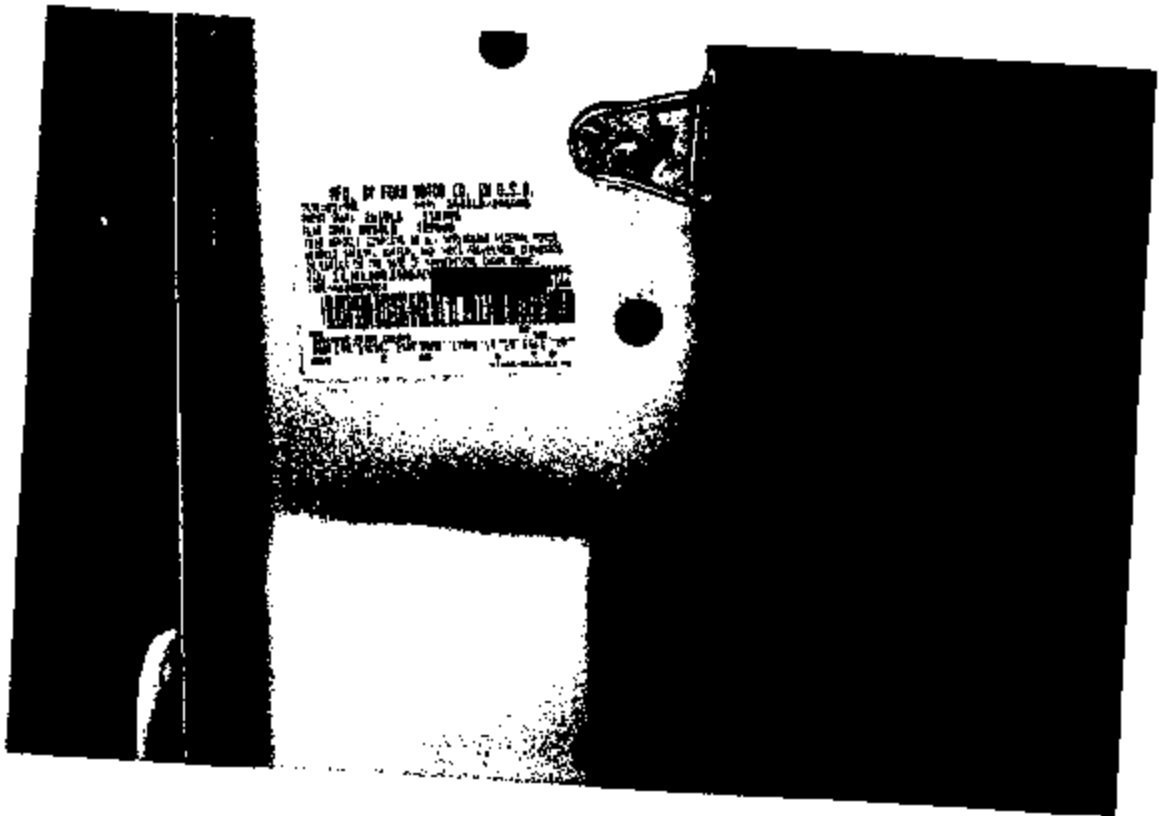
3713 3490



3713 3491



3713 3492





3713 3494

FedEx USA Airbill # 811914557974

0200 **FedEx Retrieval Copy**

From: **32099** Sender's FedEx Account Number

Sender's Name: **QD Mullins**

Company: **EAA**

Address: **601 Duail Court Dr.**

City: **Collierville TN 37017**

Your Internal Billing Reference Information

To: **FALCON ANSACI**

FOR CONSUMER AFFAIRS

Address: **11800 EXEC DRIVE PLAZA NASHVILLE TN 37207**

City: **Durham NC 27606-4007**

For FedEx Insurance check here: Full Value Declared Value Insured by FedEx Insured by Shipper



Express Freight Service Standard Overnight

FedEx Priority Overnight FedEx Standard Overnight

FedEx 2Day FedEx Express Saver

FedEx Overnight Freight FedEx 2Day Freight FedEx Express Saver Freight

Packaging: FedEx 2 FedEx 3 FedEx 4 FedEx 1

Special Handling: No Yes Yes No

Payment: Cash Check Credit Card Bill of Lading

Total Package: **10/100**

Total Weight: **3.10**

Signature: **322**

For special services, refer to the FedEx Service Guide or call 1-800-4FED-EX.

322

For more information, visit FedEx.com

0718 322

FedEx USA Airbill # 811914557774

0200 Recipient's Copy

From: **320-99**

Company: **QD Mullins**

City: **EAA**

Address: **691 Quail Crest Dr**

City: **Collinsville TN 38017**

Your Internal Billing Preference Information

To: **FALEEN ANSARI**

Company: **FORD CONSUMER AFFAIRS**

Address: **11900 E.H. Drive Plaza Monday's LWB**

City: **Durham NC 27604**

For **HOLD** at FedEx Location check here For **WALK-IN** Delivery check here

Hold at Location Hold at Location Hold at Location Hold at Location



Express Package Service - Packages under 10 lbs.
 FedEx Priority Overnight FedEx Standard Overnight
 FedEx First Overnight
 FedEx 2Day FedEx Home Delivery

Express Freight Service - Packages over 10 lbs.
 FedEx Ground Freight FedEx Heavy Freight FedEx Express Sure Freight

Packaging Insure Insure Insure Insure Insure

Special Handling
Does this package require special handling? No Yes Yes No No No No

Payment
 Cash Check Money Order Bill of Lading Bill of Lading Bill of Lading Bill of Lading

Total Packages: 1 Total Weight: 0.00 Total Retail Value: \$15.00

Signature Required Signature Required Signature Required Signature Required

Your Signature (Indicate if you are the shipper or recipient)
Shipper's Signature: _____ Recipient's Signature: _____

Questions? Call 1-800-Go-FedEx® (662-63-3339)

322

For More Info
Call 1-800-Go-FedEx
© 2000 FedEx
Form 490

3715 2010

Terms And Conditions

Definitions: On this Airmail, "we," "us," and "our" refer to Federal Express Corporation, its employees, and agents. "You" and "your" refer to the sender, its employees, and agents.

Agreement To Terms: By giving us your package to deliver, you agree to all the terms in our current Service Guide, which is available on request. You also agree in those terms in behalf of any third party with an interest in the package. If there is a conflict between the Service Guide and this Airmail, the Service Guide will control. No one is authorized to change the terms of our Agreement.

Responsibility For Packaging And Completing Airmail: You are responsible for adequately packaging your goods and properly filling out this Airmail. If you omit the number of cartons and/or weight per package, our billing will be based on our best estimate of the number of packages we received and/or an estimated "default" weight per package as determined by us.

Responsibility For Payment: Even if you give us different payment instructions, you will always be primarily responsible for all delivery costs, as well as any cost we incur in either returning your package to you or warehousing it pending shipment.

Limitations On Our Liability And Limitations Not Applicable

- Our liability for loss or damage to your package is limited to your actual damage or \$200, unless you declare a higher value, pay an additional charge, and document your actual loss in a timely manner. You may pay an additional charge for each additional \$100 of declared value. The declared value does not constitute, nor do we provide cargo liability insurance.
- In any event, we will not be liable for any damage, whether direct, incidental, special, or consequential in excess of the declared value of a shipment, whether or not Federal Express had knowledge that such damage might be incurred including but not limited to loss of income or profits.
- We won't be liable:
 - for your acts or omissions including but not limited to negligence or insufficient packing, securing, marking, or addressing or those of the recipient or anyone else with an interest in the package

- if you or the recipient violate any of the terms of our Agreement
- for loss or damage to shipments of prohibited items
- for loss, damage, or delay caused by events we cannot control, including but not limited to acts of God, parts of the air, or other conditions, acts of public enemies, war, strikes, civil commotion, or acts of public authorities with actual or apparent authority.

Declared Value Limits

- The highest declared value allowed for FedEx Letter and FedEx Pak shipments is \$200.
- For other shipments, the highest declared value allowed is \$50,000 unless your package contains items of "extraordinary value," in which case the highest declared value allowed is \$200.
- Items of "extraordinary value" include shipments containing such items as artwork, jewelry, furs, postage stamps, negotiable instruments, and other items listed in our Service Guide.
- You may send more than one package on this Airmail and all in the total declared value for all packages, not to exceed the \$200, \$200 or \$50,000 per package limit described above. (Example: 5 packages may have a total declared value of up to \$250,000.) In that case, our liability is limited to the actual value of the package lost or damaged, but may not exceed the maximum allowable declared value(s) or the total declared value, whichever is less. You are responsible for proving the actual loss or damage.

Filing A Claim: YOU MUST MAKE ALL CLAIMS IN WRITING and notify us of your claim within strict time limits set out in the current Service Guide.

We'll consider your claim that if you notify our Customer Service Department at 1-800-Go-FedEx (626-6633) and/or file your claim in writing as soon as possible.

Within 90 days after you notify us of your claim, you must advise us of the information you have about it. We won't be obligated to set us any claim until you have paid all transportation charges, and you may not deduct the amount of your claim from those charges.

If the recipient accepts your package without making any change to the delivery record, we will assume the package was delivered in good condition. For us to process your claim, you must make the original shipping carton and packing available for inspection.

Right To Reinspect: We may, at our option, open and reinspect your package before or after you give them to us to deliver.

Right Of Rejection: We reserve the right to reject a shipment when such shipment would be likely to cause delay or damage to other shipments, equipment, or personnel or if its shipment is prohibited by law or if the shipment would violate any terms of our Agreement or our current Service Guide.

C.I.D. Service: C.I.D. SERVICE IS NOT AVAILABLE WITH THIS AIRMAIL SERVICE. Service is required, please use a Federal Express C.I.D. Airmail.

Air Transportation Tax Inclusive: A federal excise tax when required by the Internal Revenue Code on the transportation portion of this service, if any, is paid by us.

Delivery-Make Guarantees: In the event of unduly delayed Federal Express mail of your request and with some limitations, refund or credit of transportation charges. See current Service Guide for more information.

Freight Services: There are several freight service options, depending on your transit time needs.

- **FedEx Overnight Freight:** Next business-day service to all points in the 48 states; rates are based upon the shipment shipped.
- **FedEx Three Freight:** Second business-day service to all points in the 48 states; rates are based upon the shipment shipped.
- **Fourth Business Day Freight:** Up to 3 business-day service to all points in the 48 states; rates are based upon the shipment shipped.

Page 2 of 2 (01/01/97) Rev. 97-01

SHIP ONLY

Vehicle/Customer Information/Incident Info

Model Year: Make: *Lincoln* VIN: *1LNLM82U4PY* - Mileage (at inspection): *Could Not Determine*

Inspection Date/Location: *3-17-05* [Redacted] Vehicle Owner: *Unknown*

Insurance: *Auto Auction Auction 211*

Incident Date: *Unknown* Approximate mileage at incident: *Unknown*

Inspector Name: *ORVILLE Mullins*

Inspection Info

Area of fire originating (engine compartment, passenger, etc): *Left Side of Engine Compartment*

Identify if any undamaged wires show evidence of increased overheating: *Could Not Determine*

Identify if any fuses or fuse links were blown or show evidence of other damage: *#12 15 AMP FUSE - Blown - being returned*

Determine if the correct fuse for the stop lamp switch in the fuse box: *15 AMP*

Identify if there was any damage to wiring in the area where the fire was started (ie chafing, missing insulation): *Could Not Determine*

Examine whether the air suspension pump shows evidence of increased overheating: *Could Not Determine*

Identify if there were any aftermarket modifications to the vehicle? (specifically car alarm, trailer tow, or remote start): *NONE*

If possible, identify if the vehicle was involved in a natural disaster/accident that required significant vehicle clean up? If so where was cleaning performed? *Could Not Determine - Doubtful*

If possible, identify vehicle repair history: *Could Not Determine*

Any other info that may be pertinent to the incident...

Parts that are retained from vehicle if possible to examine

Brake master cylinder (partially with wire disconnected) removed and still attached to prop valve)

Emergency - being returned

Sample of brake fluid at prop valve (in sealed glass container)

Consumed by FIRE

Fuse pack located on LH fender area (with as much wiring as possible)

Consumed by FIRE

EDS & module located on LH fender

Consumed by FIRE

Speed control module located on LH fender

Consumed by FIRE

Air suspension compressor located under air filter

Consumed by FIRE

Air suspension valve

Consumed by FIRE

Photograph of door jam VIN sticker

ATTACHED

Other suspect parts

was NOT advised to return prop-valve

3712 5498

VIN 1LNLM82W6FY614993

Mileage N/A

The vehicle was inspected 3-17-99 at Insurance Auto Auction in Aurora, Illinois with [REDACTED] of State Farm Insurance.

The vehicle appeared to be in good condition and there is no evidence of collision damage. Also there is no indication the vehicle was ever used as a tow vehicle. The valve cover had been removed at a prior time.

The fire started on the left side of the engine compartment and burned with such intensity that the hood and all components on the left side of the engine melted. No brake fluid was available for analysis. The brake pressure switch and the #12, 15 amp fuse were removed and forwarded to Ford Motor Co.

In a discussion with the State Farm representative I learned that the original State Farm inspector had determined the fire started as a result of a leaking valve cover gasket and removed the valve cover during the initial inspection. I was also told that the owner of the vehicle is a real estate agent and was showing property when the fire occurred. The owner arrived early for her appointment and left the car idling in the driveway. After a while she noticed smoke, raised the hood and the fire spread. There was no indication of how long the vehicle was left running before the fire occurred.

The enclosed photographs detail the extent of the damage.

Dwelle & Mullens

3713 3408

VIN 1LNLM31W6N

Mileage. 157,404

The vehicle was inspected 3-18-99 at Shilling Lincoln, Memphis Tennessee.

The vehicle appeared to be in excellent condition and there is no evidence of collision damage. Also there is no indication the vehicle was ever used as a tow vehicle. The vehicle has been maintained at the dealership and the file contains numerous repair orders reflecting maintenance. The under hood area has a normal dust build up and it does not appear the area has ever been steam cleaned or pressure washed.

SERVICE FILE HISTORY

- 4-21-94 RO#62594 43,156 miles
Anti-Lock brake light on No charge
- 7-9-94 Outside repair ticket. Replace pads, turn rotors. 48,344 miles
- 7-11-94 Replace rear pads and turn rotors.
- 7-13-94 Anti-Lock brake light on Replace module, RO#68000 48,632 miles
- 7-19-94 Anti-Lock brake light on. Replace pump motor relay RO#68370 49,322 miles
- 7-21-94 ABS light on code 67, Pin point test E1-E5 Remove wiring harness for circuit 465/604-No open-no short-no damage to circuit. Replace brake pedal travel switch. 2C309 RO#68521 49,412 miles
- 7-28-94 Anti-lock brake diagnose replace pump motor assembly, open circuit. RO#68973 49,631
- 2-22-99 Won't come out of park, Red brake light/choke brake fluid
Replace brake light switch, replace brake pressure switch
RO#85970 156,688 mile.

The repairing technician stated the brake lamp fuse #12 was blown, he replaced the fuse and walked away from the vehicle. When he returned to the vehicle he noticed smoke coming from the brake pressure switch and wiring, he yanked the wires from the switch and the problem stopped. The technician replaced the brake pressure switch, the brake light switch and repaired the wiring to correct the problem. All replaced parts were returned to Ford Motor Co. for inspection.

No parts were removed during this inspection. minimal pictures were taken because there was no damage and repairs were completed at a prior date.

David D. McFarland

5719 3600

Vehicle/Consumer Information/Incident Info

Model Year: *Mid Lincoln* VIN: *[REDACTED]* Mileage (at inspection): *157404*

Inspection Date/Location: *3-18-99, Shipping Lincoln Memphis TN*

Incident Date: *2-22-99* Approximate mileage at incident: *156,688*

Inspector Name: *DEVILLE MULLINS*

Inspection Info

Area of fire origination (engine compartment, hood, component, etc)

Left Side of Engine

Identify if any underhood relays show evidence of internal overheat

NO

Identify if any fuses or fuse links were blown or show evidence of other damage

Blown on 2-22-99 - Replaced

Describe if the correct fuse for the stop lamp switch in the fuse box

YES

Identify if there was any damage to wiring in the area where the fire was started (ie chafing, missing insulation)

NO CURRENT DAMAGE, REPAIRS COMPLETED 2-22-99

Assess whether the air suspension pump shows evidence of internal overheating

NO

Identify if there were any aftermarket modifications to the vehicle? (Specifically car alarm, trailer tow, or camera) *NONE*

If possible, identify if the vehicle was involved in a recent disaster/accident that required significant vehicle clean up if so where was cleanup performed?

NOT EVIDENT

If possible, identify vehicle repair history

A PALMED

Any other info that may be pertinent to the incident...

ATTACHED

Point out any wiring from vehicle if possible in vicinity

Boiler pressure switch, squibably with wire plug/connector attached and still attached to prep valve)

Boiler plug by dealership

Sample of brake fluid at prep valve (in sealed glass container)

NOT TAKEN, Fluid Added at TIME OF REPAIRS

Relay pack located on LH fender apron (with as much wiring as possible)

EDS # module located on LH fender

Speed control module located on LH fender

Air suspension compressor located under air filter

Air suspension relay

Photograph of door jam VIN sticker

Driver suspect parts

Vehicle still in service

March 16, 1999

Mr. John Kessler
State Farm Insurance Company
185 North Randall Rd.
Bataavia, IL 60510

RE: [REDACTED]

Claim # [REDACTED]
1993 Town Car
VIN: 1LLMB2W6PY [REDACTED]

Dear [REDACTED]

This letter is to follow up to our phone conversation of March 11, 1999. Thank you for cooperating with our investigation into [REDACTED] report and taking the time to answer some questions for us. It will assist our efforts to understand [REDACTED] incident. We also would like to thank you for allowing Ford to inspect [REDACTED] vehicle and remove parts that may be relevant to our investigation. Your agency will receive a list of any components that are removed as part of the investigation process.

Again, your cooperation is greatly appreciated.

Sincerely,

Ms. Faeen Ansari
Ford Motor Company

3713 3502

Case # 2

1992-95 Town Car/Crown Vic/Grand Marquis Under hood Fire Questionnaire

We are contacting you, because you reported smoke or fire in your vehicle. Ford is investigating your report and would like to ask you some questions about it. We hope everyone was ok...

Vehicle/Owner Information

Model Year: 93 Make: TOWN CAR VIN: 1UM82NLT Mileage: AROUND 20,000

Do you still own the vehicle? NO If not, do you know where it is? TAKEN BY STATE FARM INSURANCE

Customer Name: [REDACTED] Phone: [REDACTED]

Address: [REDACTED] NAPERVILLE, IL [REDACTED]

Did a dealer inspect your vehicle? NO If yes, name of the dealer FAIR OAKS L-M

Was the vehicle involved in a natural disaster and as a result, destroyed? NO

If yes, where was the clean-up of the incident performed? _____

What is the repair history of the vehicle? WAS AT DEALERSHIP 10 DAYS PRIOR TO FIRE - REPAIR INVOLVED POWER ANTENNA/ELECTRICAL WORK (see attached copy of AWS claims report).

Incident Info

Where did the fire start? Engine compartment? _____ Specific location/component? TOWARD UPPER RIGHT CORNER NEAR FIRE WALL

Was the vehicle:

Engine on? _____ Engine off? YES If off, how long was it off? 5 MINUTES
If on, how long was it on? _____

Moving? _____

Parked? _____ If parked, where was the vehicle parked? (street, garage or carport) _____

Did customer notice anything unusual prior to fire, such as:

Difficulty shifting out of park? NO

Speed control not working? NO

Brake warning lamp illuminated? NO

Battery not holding a charge? NO

Fuses blowing? NO

Stop lamp inoperative? NO

Other? _____

CONTACTED EAA
FOR INSPECTION:
3-11-99
4pm

SALE TO ADAM THOMAS

DATE
CALLED: 3-10-99

3713 3503

Did you inspect the vehicle? BRIEFLY, SHE NOTICED THE FIRE STARTING NEAR FRONT

If yes, Did you find any of the following:

Any underhood relays show evidence of overheating? NO

Were the underhood fuse links blown? NO

Were there any fuses that were blown or show evidence of other damage? NO

What areas of the vehicle were damaged? ENTIRE FRONT END, VEHICLE WAS TOTALLED, PLUS LEFT FRONT TIRE

Was there any damage to any wiring in the area where you believe the fire was started?
SHE DOESN'T KNOW

Does the air suspension pump show evidence of overheating? NO

Was the vehicle equipped with any aftermarket components such as car stereo or remote start?
NONE

Was the vehicle repaired? NO When? _____ Where? _____

If the vehicle has not been repaired and was involved in an underhood fire or fire of unknown origin that involved the engine compartment, we would like to inspect it.

Would you allow a Ford representative to inspect your vehicle and if necessary, replace some parts?
CUSTOMER NO LONGER OWNS VEHICLE

Insurance agency: STATE FARM; INVESTIGATIVE AGENT (CRASH UNIT)
CLAIM # [REDACTED]

For inspectors Parts that we would like from vehicle:

Brake pressure switch (preferably with wire pigtail/connector attached and still attached to prop valve)

Sample of brake fluid at prop valve (in sealed glass container)

Rely pack located on LH fender apron (with as much wiring as possible)

EDMS 8 module located on LH fender

Speed control module located on LH fender

Air suspension compressor located under air filter

Air suspension relay

Other suspect parts

STATE
FARM
HAS APPROVED
INSPECTION:

Insurance Agent must be present } VEHICLE LOCATED:
280 EAST SULLIVAN RD
AURORA IL 60505
630-896-5300

AGENCY ADDRESS:
JOHN KESSLER
185 NORTH RANDALL RD
BATAVIA, IL 60510
(630) 406-5061
(888) 209-4937 pager
PIN # 28050

8715 8504

Cost Comments
Tech Comments

WIPERS NOT BEATING CORRECTLY & NOISY AFTER SHUT OFF FEN Y N /
REPLACE WIPER MOTOR EXACTLY & NOISY AFTER SHUT OFF FEN Y N / NN C 00YN NW02B10432A RECESSEDAIR 02 19940736D ALINLN 19940736D HELNIN

ILNLMEZWB C/VB CM CFC CBR CB BA CDE C/VN 27-AUG-1992 31-AUG-1992 30429P USA 55 JAW6 070100 BDEZ 7052 A L22 D8 6
 AWS Chain Key 2165773 Trx Code: 0736D Labor Hrs 5 Labor Cost: 32.48 Material Cost: 7.53 Total Cost: 40.01
 Dir CA-Sub CA: 10533- Name: FAIR OAKS LINCOLN-MERCURY INC Pk: 630-7394500 St: IL City Cb: USA Reg Cb: NA Reg Dates: 07-FEB-1997 Dec #: 0412
 Cost Comments: CK TRANSMISSION LEAK
 Tech Comments: CHECK FOR LEAKS REPLACED LEAKING TAIL SHAFT SEAL

ILNLMEZWB C/VB CM CFC CBR CB BA CDE C/VN 27-AUG-1992 31-AUG-1992 30429P USA 55 3C04 070100 PSAX 7A267 A P67 42 6
 AWS Chain Key 2165773 Trx Code: 0736D Labor Hrs 1.8 Labor Cost: 116.93 Material Cost: 49.34 Total Cost: 175.47
 Dir CA-Sub CA: 10533- Name: FAIR OAKS LINCOLN-MERCURY INC Pk: 630-7394500 St: IL City Cb: USA Reg Cb: NA Reg Dates: 07-FEB-1997 Dec #: 0412
 Cost Comments: CHECK TRANS HARD SHIFT
 Tech Comments: BAN SENDS TEST KOHO FAN KOEK M16 REPLACED BAD TE SENSOR

ILNLMEZWB C/VB CM CFC CBR CB BA CDE C/VN 27-AUG-1992 31-AUG-1992 30429P USA 55 JAW5 070100 P4AZ 7A183 A P69 42 6
 AWS Chain Key 2170052 Trx Code: 0736D Labor Hrs 9.2 Labor Cost: 997.63 Material Cost: 456.78 Total Cost: 1454.41
 Dir CA-Sub CA: 10533- Name: FAIR OAKS LINCOLN-MERCURY INC Pk: 630-7394500 St: IL City Cb: USA Reg Cb: NA Reg Dates: 04-MAR-1997 Dec #: 0419
 Cost Comments: CK. TRANS SLIPS EXCESSIVELY. CK HISTORY.
 Tech Comments: ROADTESTED VERIFIED CONCERN BAN PRESSURE TEST REMOVED FAN FOR FLIED INSPECTION BURNED AND METAL IN PAN REMOVED TRANS OVERHD-ALL TRANS FLASH CONVERTOR AND COOLER LINES ROADTESTED EVERYTHING OK NOW

ILNLMEZWB C/VB CM CFC CBR CB BA CDE C/VN 27-AUG-1992 31-AUG-1992 30429P USA 56 7701 110901 * 13K39 * L21 42 6
 AWS Chain Key 2181691 Trx Code: 0736D Labor Hrs 1.1 Labor Cost: 71.46 Material Cost: 46.27 Total Cost: 138.6
 Dir CA-Sub CA: 10533- Name: FAIR OAKS LINCOLN-MERCURY INC Pk: 630-7394500 St: IL City Cb: USA Reg Cb: NA Reg Dates: 02-APR-1997 Dec #: 0414
 Cost Comments: L S TURN SIGNAL & BRIGHT LITES DROF
 Tech Comments: REPLACE MULTIFUNCTION SWITCH

ILNLMEZWB C/VB CM CFC CBR CB BA CDE C/VN 27-AUG-1992 31-AUG-1992 30429P USA 61 7701 110901 P1VY 13K39 C W60 X2 7
 AWS Chain Key 2221673 Trx Code: SPW Labor Hrs 1.1 Labor Cost: 73.11 Material Cost: 40.05 Total Cost: 127.85
 Dir CA-Sub CA: 10533- Name: FAIR OAKS LINCOLN-MERCURY INC Pk: 630-7394500 St: IL City Cb: USA Reg Cb: NA Reg Dates: 13-AUG-1997 Dec #: 0416
 Cost Comments: [REDACTED]
 Tech Comments: [REDACTED]

9713 3905

MMVF510

NAVIS Vehicle Inquiry

03/04/99 10:01:08

VEHICLE ID: 1LF (WVYFBBBBA) VIN: 1LNLM82W6P Div: 3 Status: 802
 Vehicle Line: CVB Convy Deliv: 091092 Orig P-Lvl: 301 Selling Dlr: 84229P
 Order Recpt: 081392 ShipTo Stat: Curr P-Lvl: 301 Sale Date: 083192
 Orig Sched: 082492 Els-To Stat: TX Order Dlr: 8429P Demo Date:
 Inv Prep: 082092 Orig Int St: Orig Els Dlr: 8429P Deliv Type:
 Prod Date: 082792 Curr Int St: Els Dlr PAA: 8429P Sales Prd: 092091
 Els Date: 083192 Dirfin Ext: Warr Start: 091592 Cancel Sl:
 Memo Consgn: P&C Ext: Warrs-Ind: Sale Status: I
 Orig Pitbus: 083192 Advert Ext: -Date- -Dealer-
 Curr Pitbus: 083192 Slespn #8: Shipped: 083192 67A365
 T/Name: 9 DALLAS DISTRI Curr Stock: 083192 84229P
 Addr: 2918751 29PRIVER State: 1st-Prior:
 City: 78A365 H/A-Rep: 2nd-Prior:
 Zip: Warr-Ins-Ind: 3rd-Prior:
 V.O.# 1 2 3 4 5 6 7 8
 123452345678901234567890123456789012345678901234567890123456789012345678901234
 M82FY B4L A S 24H1751 DH S PLJ 42 4 3 L6 A P 3 384229P 3VAUA
 8 9 0 1 2 3 4 5 6
 5678901234567890123456789012345678901234567890123456789012345678901234567890
 DJ R H8 WILNL6 3 D 4Y 755A WP
 F1-Help F3-Exit F4-Primary Menu F5-Financial Screen F9-Screen #3

LPREL10

#4

9/14/98

Sherla Riddell

630-420-7959

3713 8508

Called 3/10/99
 - contacted customer.
 - 3/10/99 left msg for State Fair Agent

1LNLM82W6NY

CASE # 17N

DAVID BUDGET EAA
561 575 4774

3/22/99 MON 14:28 FAX 2486424558

RA ASSOCIATES

Vehicle/Customer Information/Incident Info

Model Year: 92 Make: LINCOLN VIN# 1LNLM8Z6W9Y^B

Mileage (at inspection):
97,000 + FEW OIL CHG
Vehicle Owner: SHUCKE
5-13-97

Inspection Date/Location: Ft Myers FL 3-31-99

Incident date: MAR 8, 99 Approximate mileage at incident:

Inspector Name: 97,000 PLUS

JOSEPH + BONIE
DE ANGELO
BOONTA SPRINGS, FL

DAVID BUDGET EAA
561 575 4774

Requested Info

Area of fire origination (engine compartment quadrant, component, etc)

L.F. DRIVER SIDE ENGINE COMPARTMENT - BELOW BRAKE VACUUM CYLINDER

Identify if any underhood relays show evidence of internal overheat

RELAYS (THERM ON SKIRT) STILL EXIST BUT BADLY BURNED

Identify if any fuses or fuse links were blown or show evidence of other damage

ALL FUSE LINK UNDER HOOD BURNED

Determine if the correct fuse for the stop lamp switch in the fuse box

SEE ATTACHED DRAWING

Identify if there was any damage to wiring in the area where the fire was started (ie chafing, missing insulation)

WIRES ARE BADLY BURNED - IN FRONT BELOW BRAKE MASTER CYLINDER

Assess whether the air suspension pump shows evidence of internal overheating

BURNED

Identify if there were any aftermarket modifications to the vehicle? (specifically car alarm, trailer tow, or remote start)

NO AFTERMARKET EQUIPMENT

If possible, identify if the vehicle was involved in a natural disaster/accident that required significant vehicle clean up? If so where was cleanup performed?

NO REPAIR HISTORY

If possible, identify vehicle repair history

NO REPAIR HISTORY

Any other info that may be pertinent to the incident...

SEE ATTACHED INFO (2)

Vehicle/Owner Information/Incident Info

Model Year: 92 Make: LINCOLN VIN#: 1LN9L1M82M W6N4 Mileage (at inspection):

Inspection Date/Location: 3-31-99 Ft Myers, FL [REDACTED] 97,000 plus
Vehicle Owner:

Incident date: Approximate mileage at incident:

Inspector Name: 97,000 plus

Joseph E Burke
De Anziolo
Bonita Springs FL

DAVID BARNETT FAA
561 378 4174

Parts that we would like from vehicle if possible to acquire

Brake pressure switch (preferably with wire pigtail/connector attached and still attached to prop valve)
SWITCH + THREE INCH OR WIRE STILL EXISTS - BUT CORRODED
Sample of brake fluid at prop valve (in sealed glass container)

COULD NOT GET FLUID SAMPLE FROM MASTER CYLINDER
Relay pack located on LH fender apron (with as much wiring as possible)

EXIST BUT CORRODED
EDIS 3 module located on LH fender

EXIST BUT CORRODED
Speed control module located on LH fender

EXIST BUT CORRODED
Air suspension compressor located under air filter

CORRODED
Air suspension relay

?
Photograph of door jam VIN sticker ✓

Other suspect parts ✓

DID NOT GET PERMISSION TO REMOVE ANY PARTS
IF FORD WANT PARTS AFTER REVIEWING PHOTOGRAPHS
GIVE ME A CALL I THINK IT CAN BE ARRANGED

THRU NATIONWIDE INSURANCE - VEHICLE OWNER (REV 2.0 - 3/15)

PAUSE 2 of 4

3713 3509

Nationwide Ins.
Ft. Meyers, FL
92 Lincoln— Under Hood Inspection

David Burnett EAA
361-575-4174

Other Information:

1. During my inspection of this vehicle I was accompanied by:
Michael Sanderlin—Nationwide Special Investigator
Douglas Davidson—Ward and Whitmore—Fire Consultants
Mike Oler—State of Florida Fire Marshall—Law Enforcement
2. I did not receive permission to remove any parts on 3-31-99—but if Ford wants parts after reviewing photographs I am sure their removal can be arranged.
3. I could not get any brake fluid from partially burned master cylinder—but I am certain a Ford Lab. could get a small sample.
4. Brake pressure switch and it's pig tail are in tack—but wires are burned away about three inches from switch—all is badly burned.
5. Relay box and three relays still exist but all are burned—see photographs
6. Major heat burned a hole in aluminum hood inner panel and a hole in Mass Air Flow Meter casting at air cleaner area.
7. The hottest area seems to be below the vacuum boost cylinder area where a lot of wire harness segments or sections are burned so wires have no insulation —see photographs
8. Mike Oler, State Fire Marshall said he is aware of 7-92/93 Lincoln fires in the Ft Myers area. He said 4 were 92's and 3 were 93's and some 50 in Florida in three to four years time.
9. Nationwide as a recorded conversation with [REDACTED] the vehicle owner, concerning the fire—but it has not been transcribed at this date. Possibly I can get a copy if Ford desires this information.
10. Nationwide and Fire Marshall said vehicle was parked for some 10 hours prior to the fire. It was parked under a house built on piles—car was moved so house was not burned—only smoke damage.

This information was gathered on 3-31-99 by David Burnett, EAA during inspection in Ft. Myers, FL

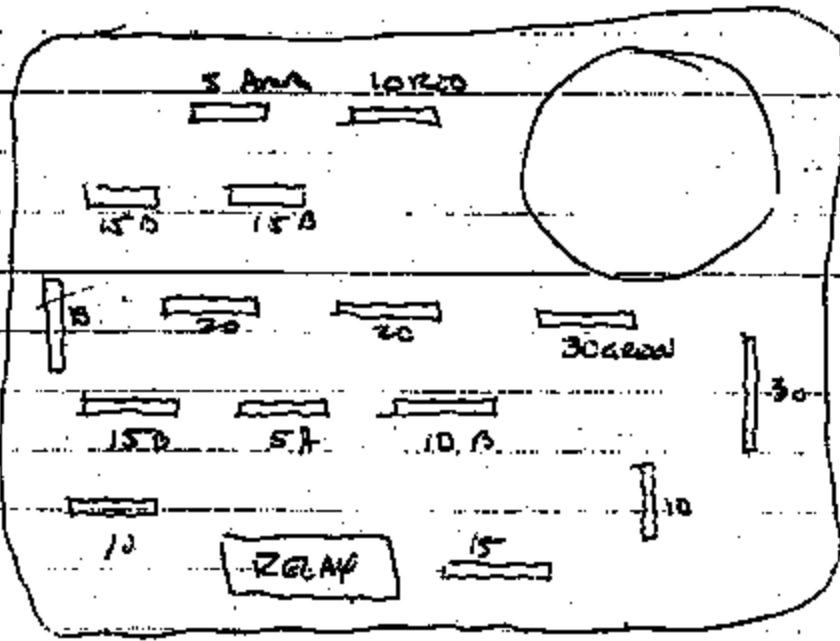
3713 3510

PAGE 3 of 4

LINCOLN TOWN 92
FT WALKER, FL

3-31-99
BURNETT EAA
501 575 4174

NATION WIDE 103



SPARE 5 # 30 10 COVER

Michael A. Sanderlin
Special Investigator

28100 US Highway 18 N.
Coastal Building, Suite 200, Clearwater, FL 33761
Phone: (813) 812-8152; Fax: (813) 712-8068
PROFS ID: SANDGRM



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(854) 473-0841 FAX
TOLL FREE: 1-877-368-FIRE

P.O. Box 17074
Plantation, FL 33318-7078
ddavidsonw@earthlink.net

3713 3511

PAGE 4 of 4

First Name		371837	
		9542 F	
City	State	Initials	
Date	Time Processed	CC/Ftg Initials	
4-1	12:35		
Film	ASA	Size	Frames
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<input type="checkbox"/> 3-M	<input type="checkbox"/> 400	<input type="checkbox"/>	<input type="checkbox"/> 36
<input type="checkbox"/>	<input type="checkbox"/> 1800	<input type="checkbox"/>	<input type="checkbox"/>
		Double Print	
		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
		Prints Sold	
		30 / 72	

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Trips	78742 22594 4	12-72
	SCAN THIS ITEM	

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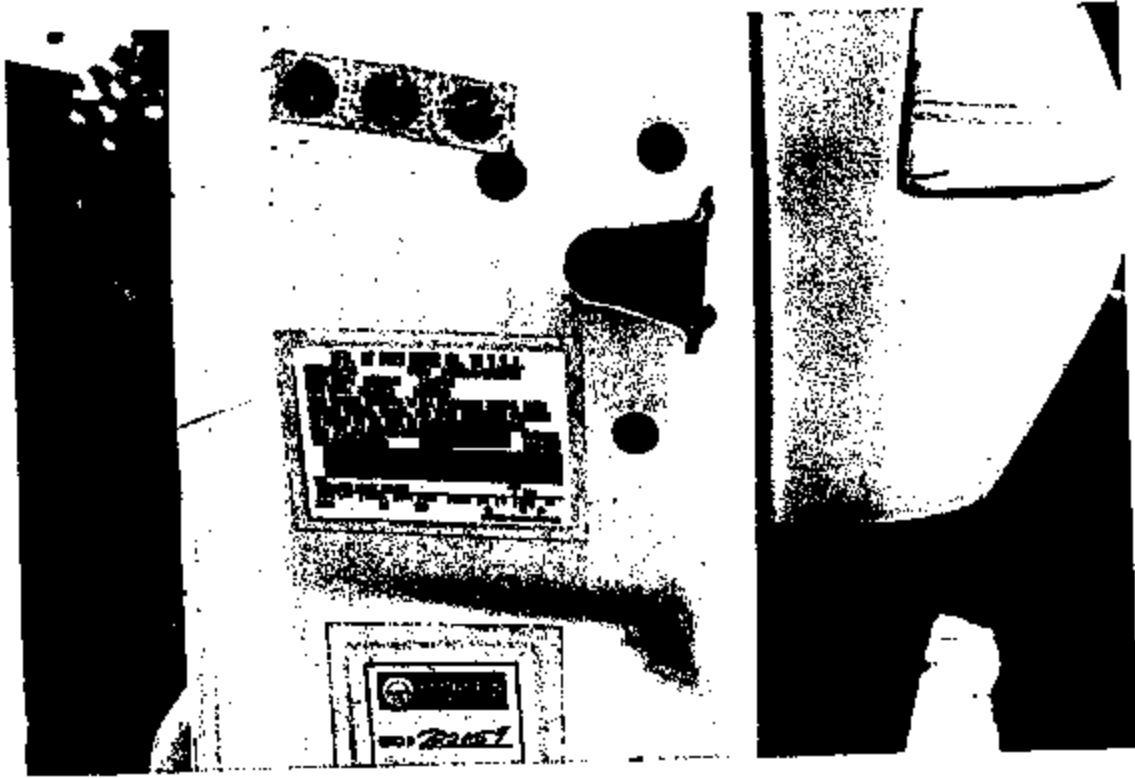
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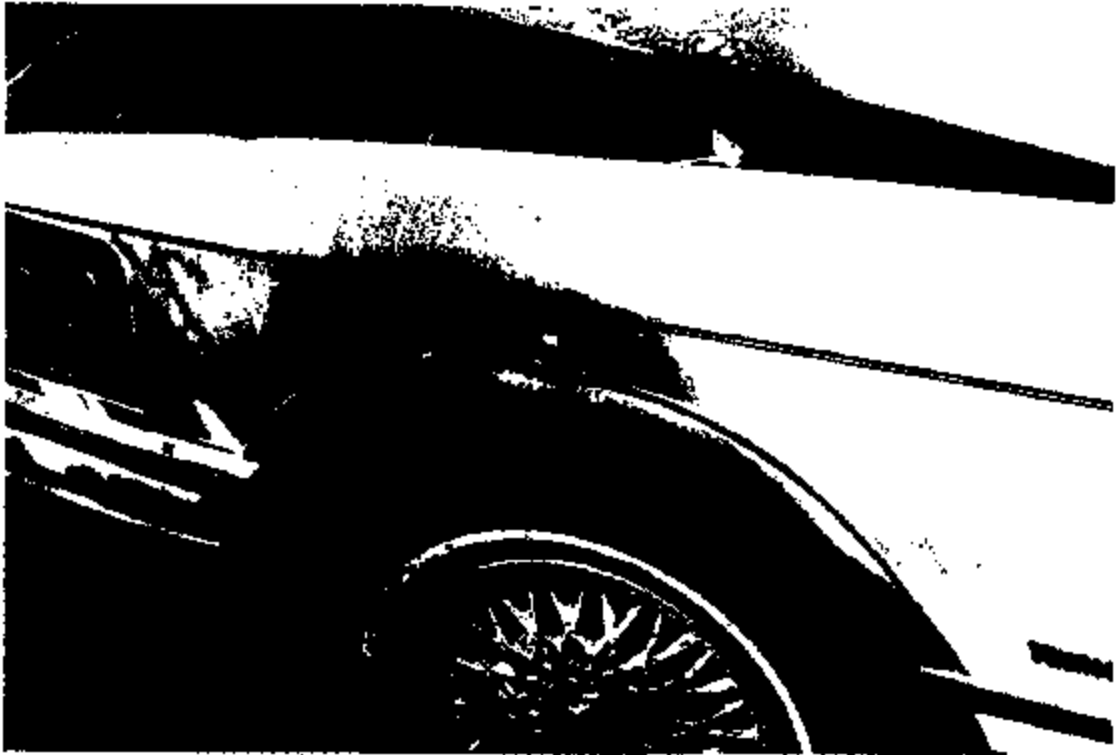
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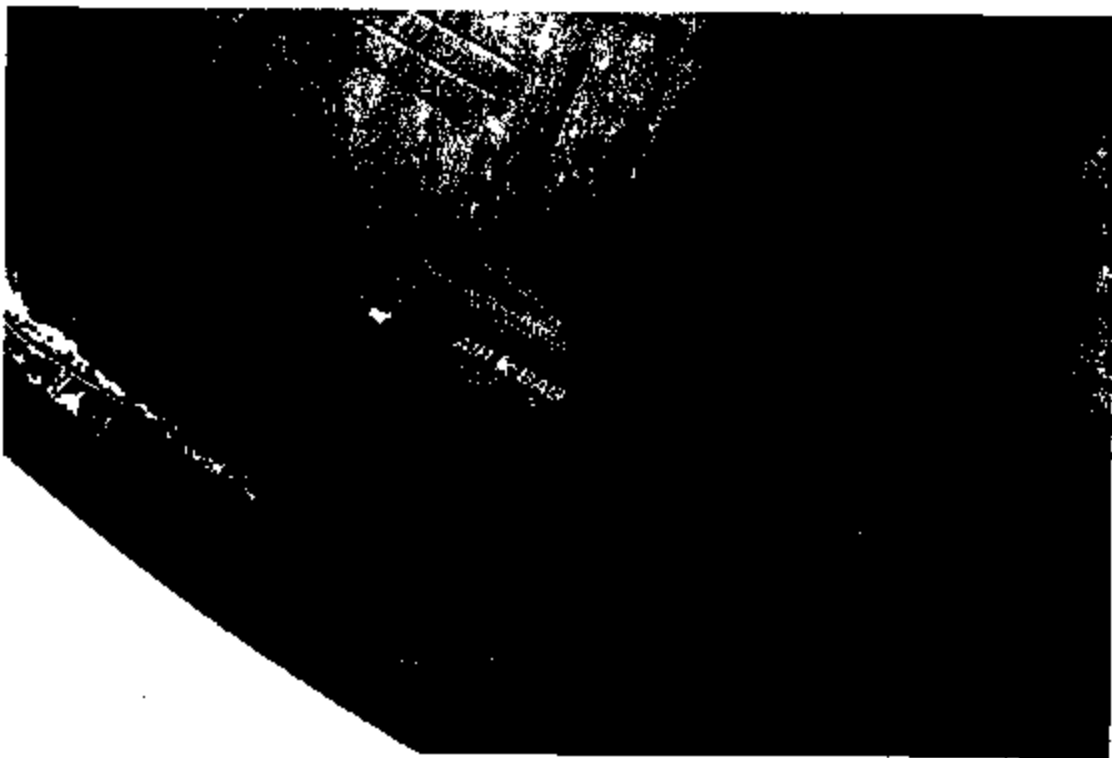
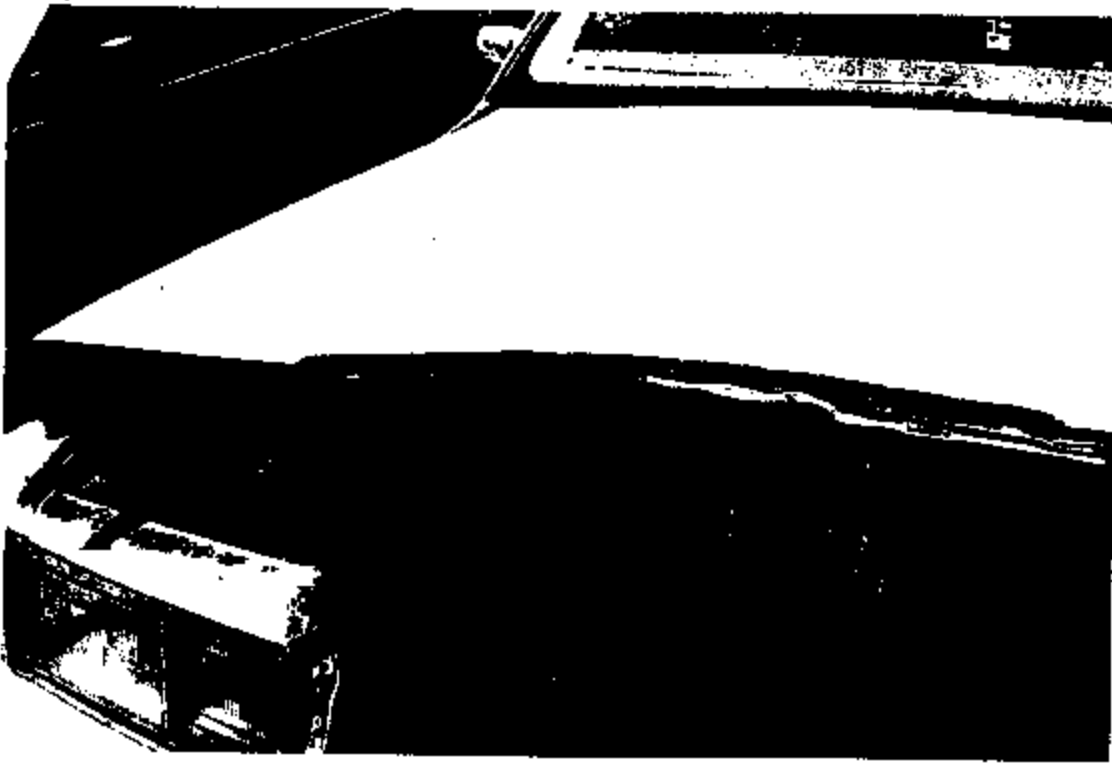
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*Guaranteed
Quality*
Always

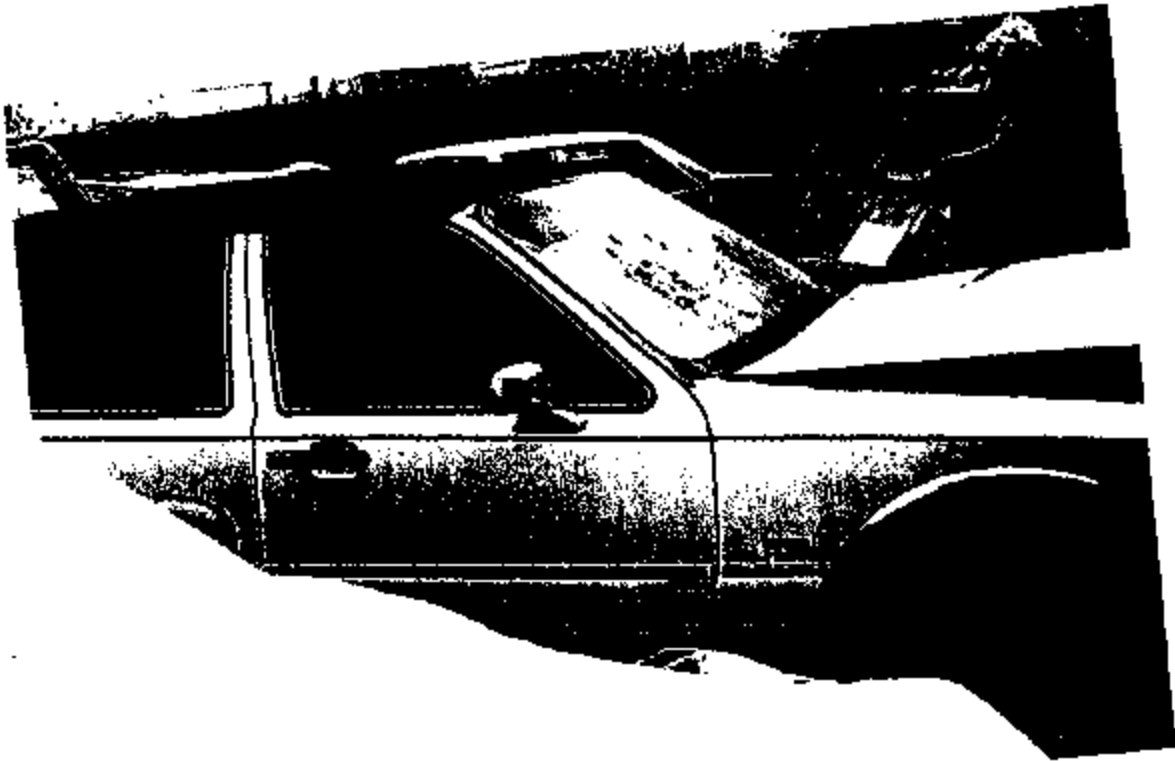


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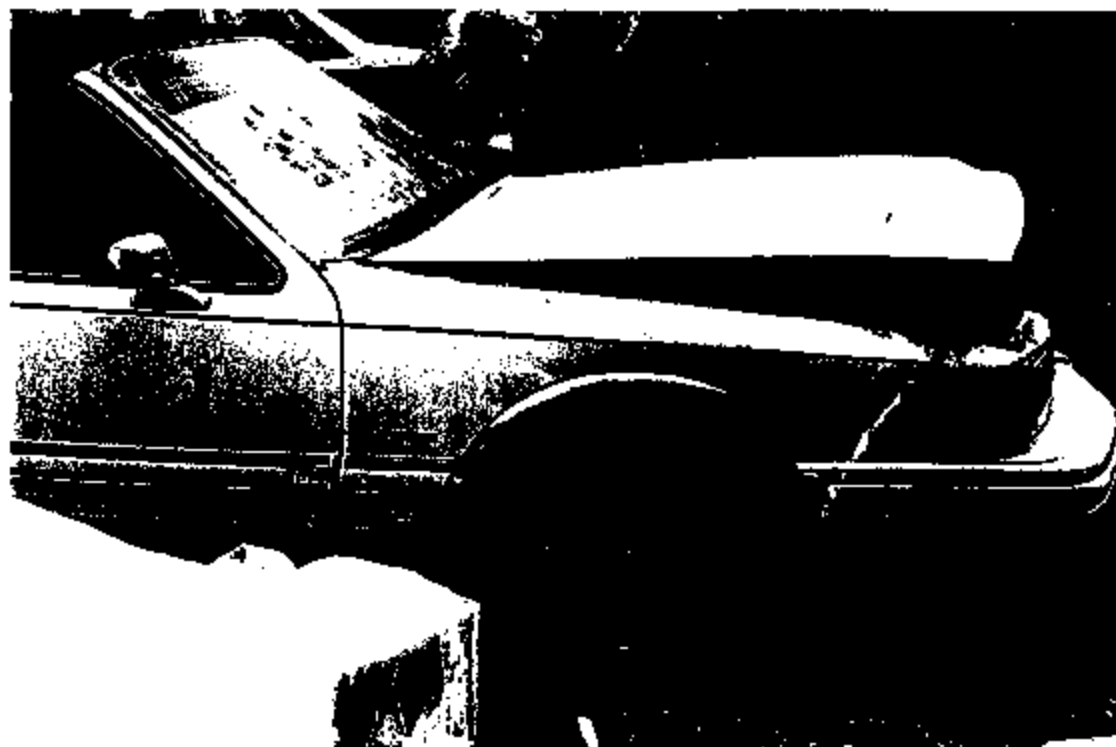
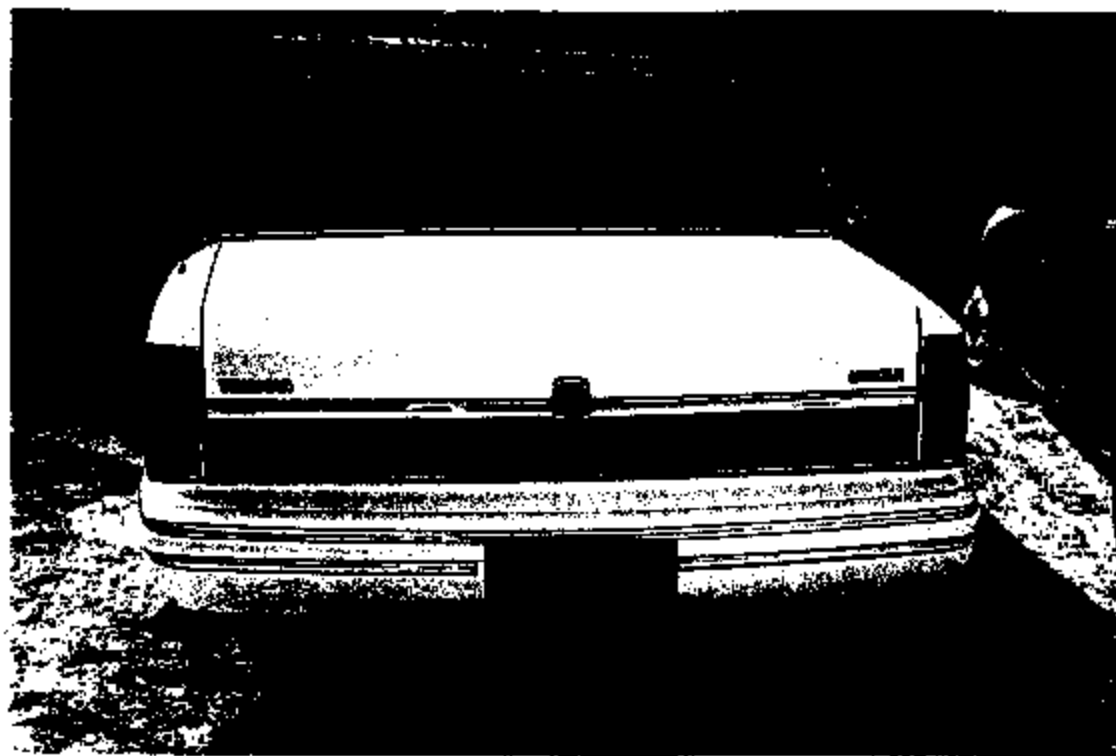




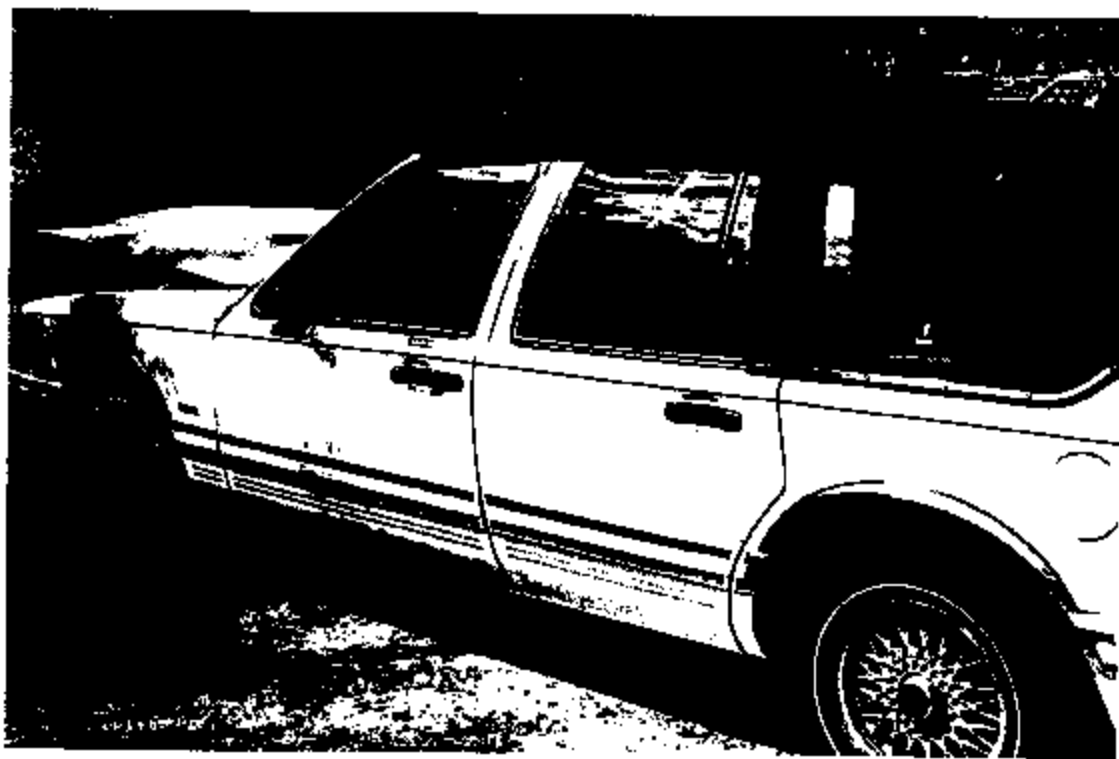
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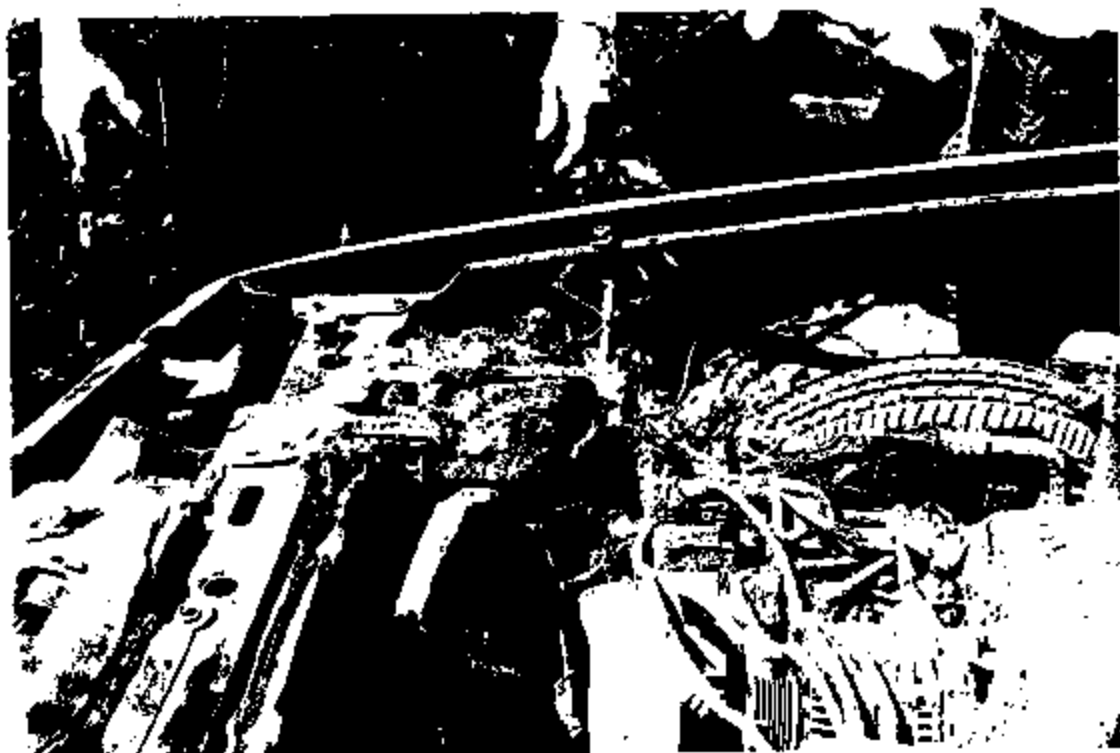
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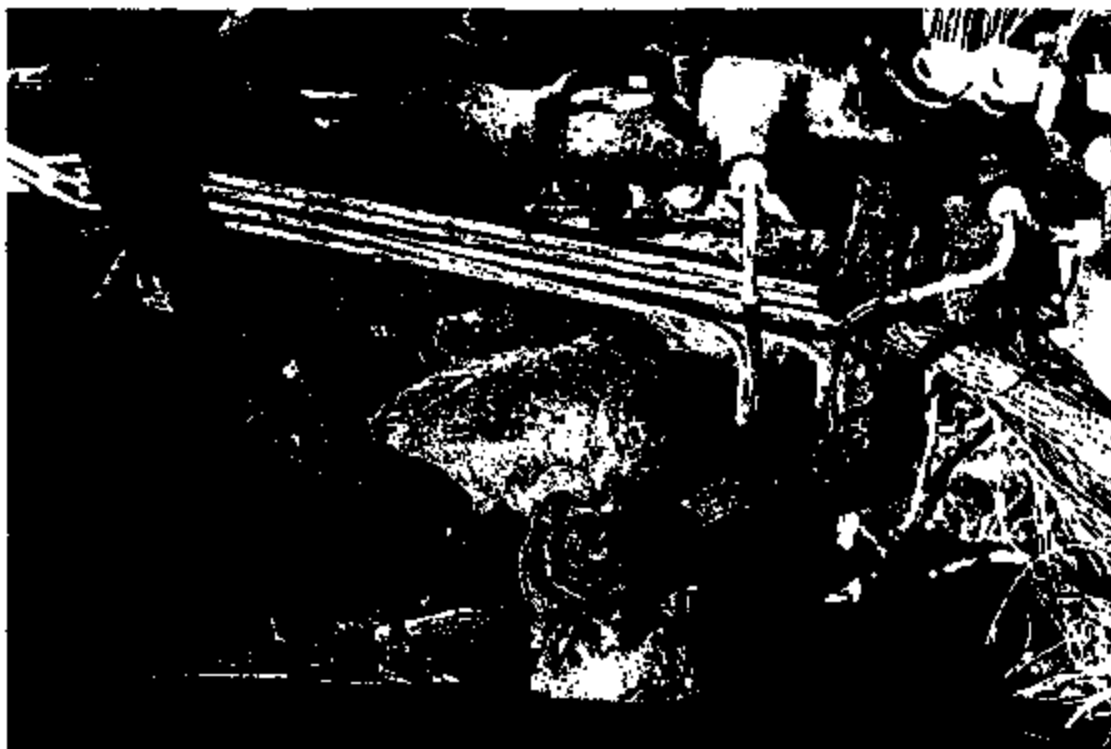
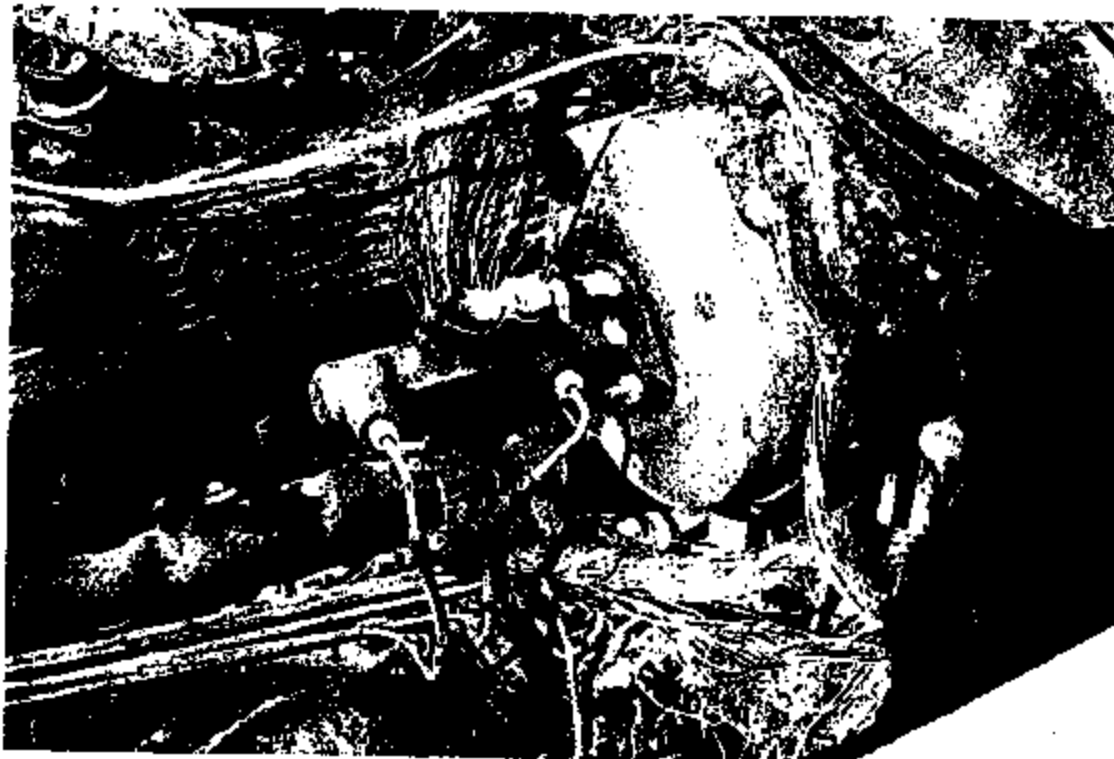
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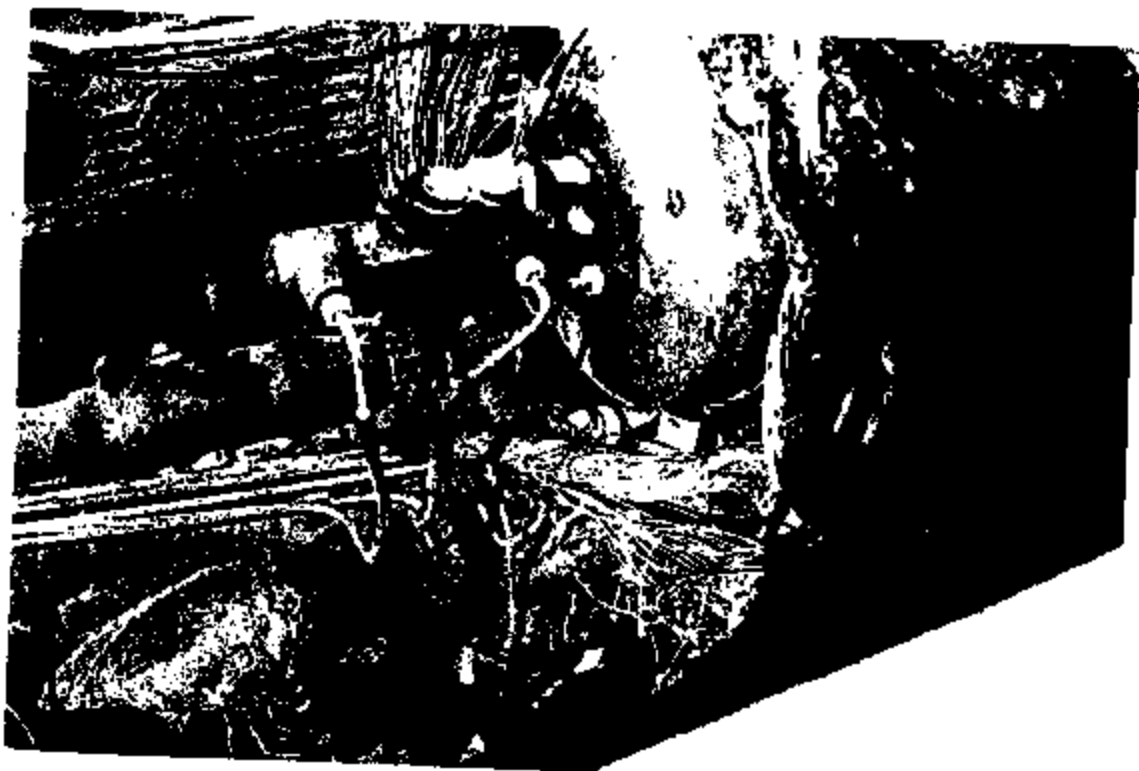
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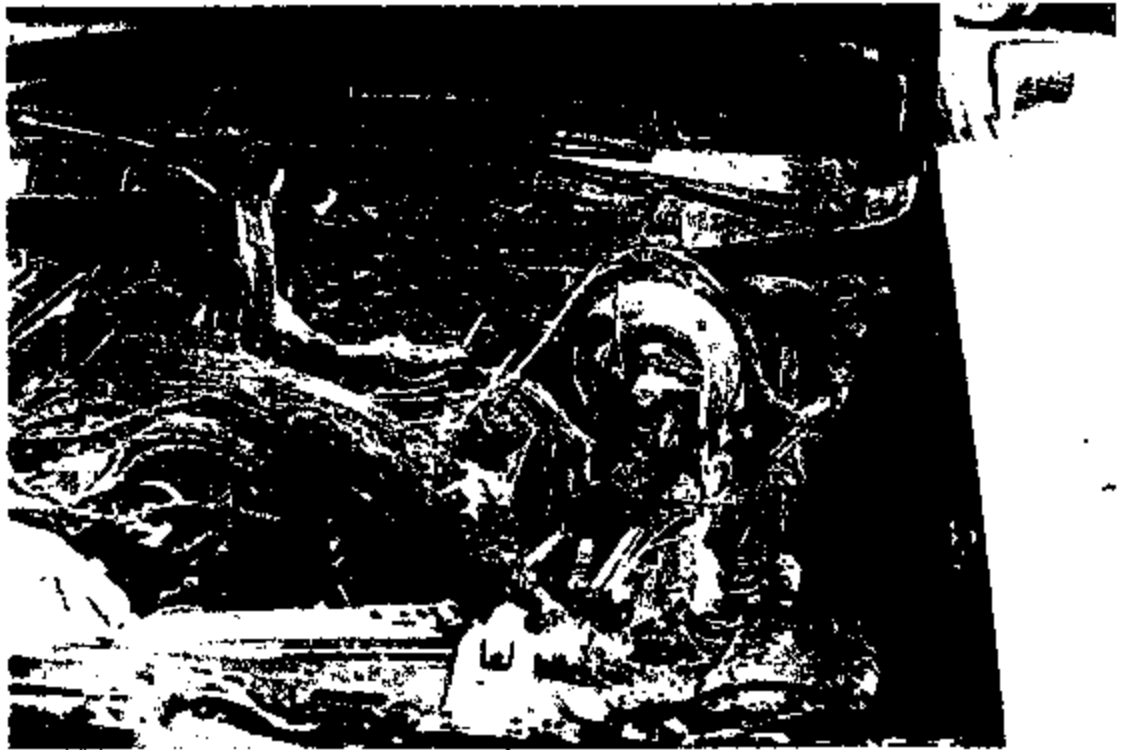
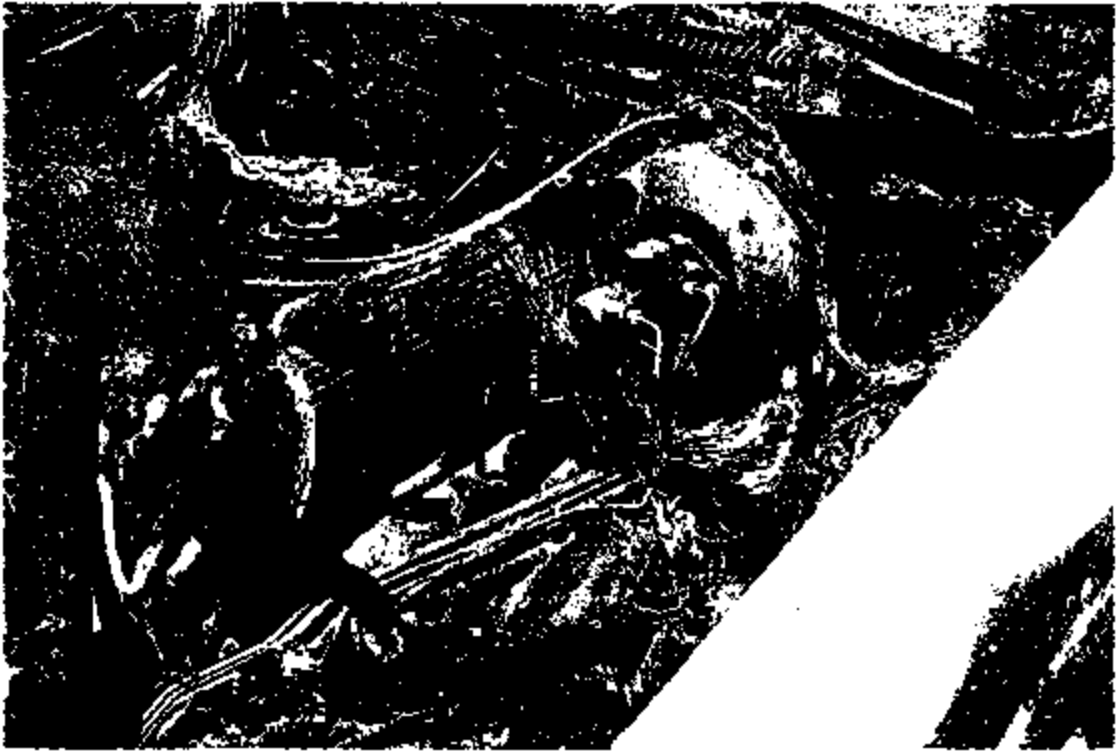
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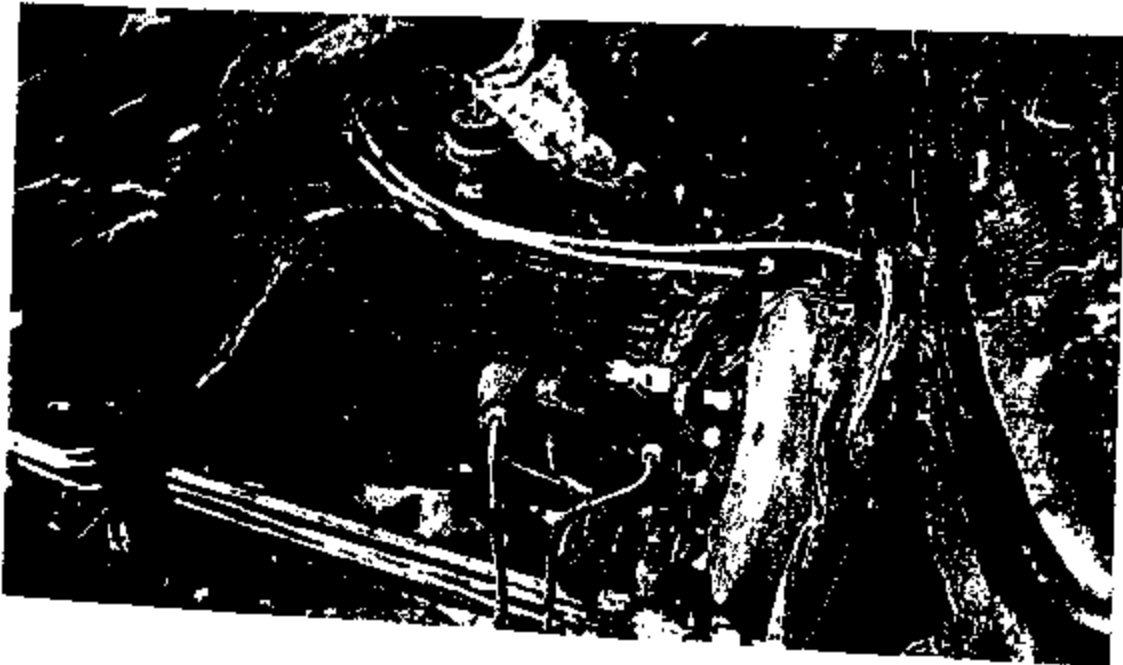
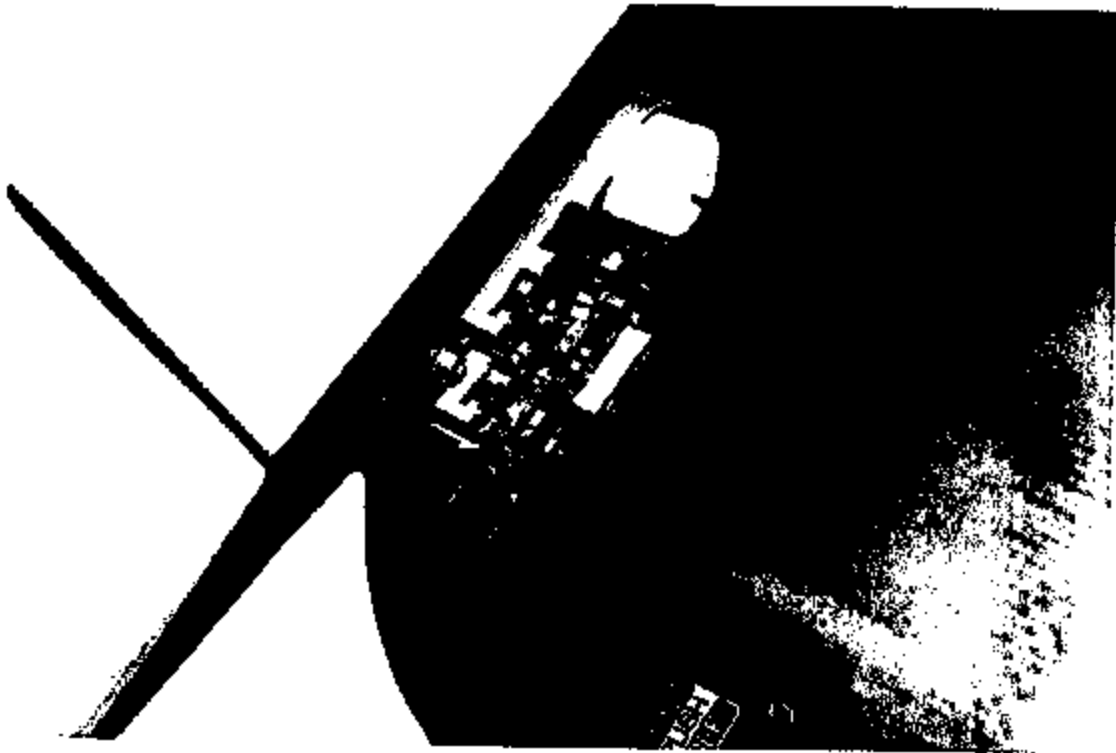
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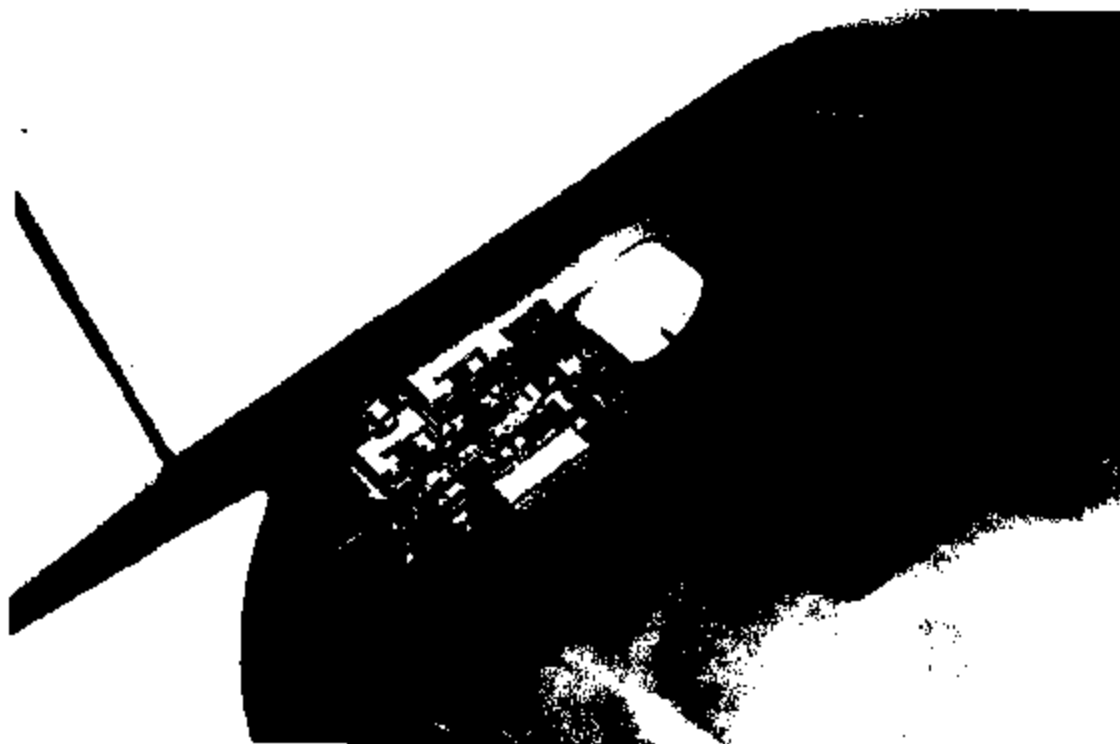
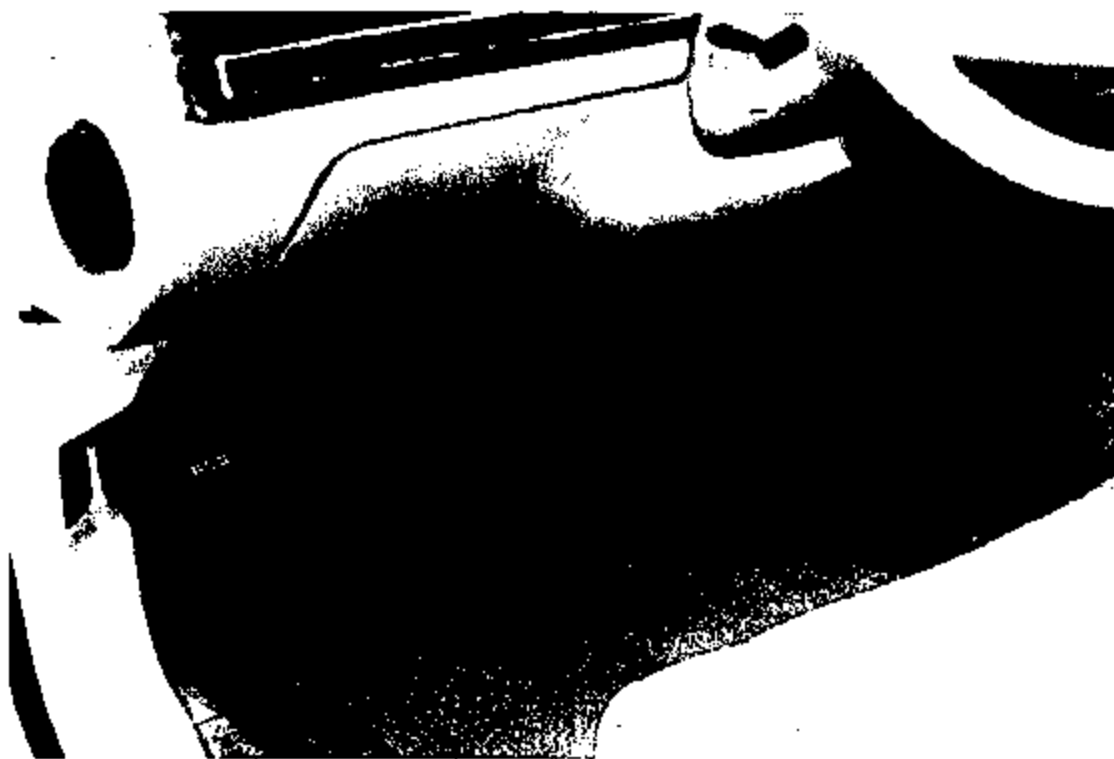
3713 3522



3713 3623



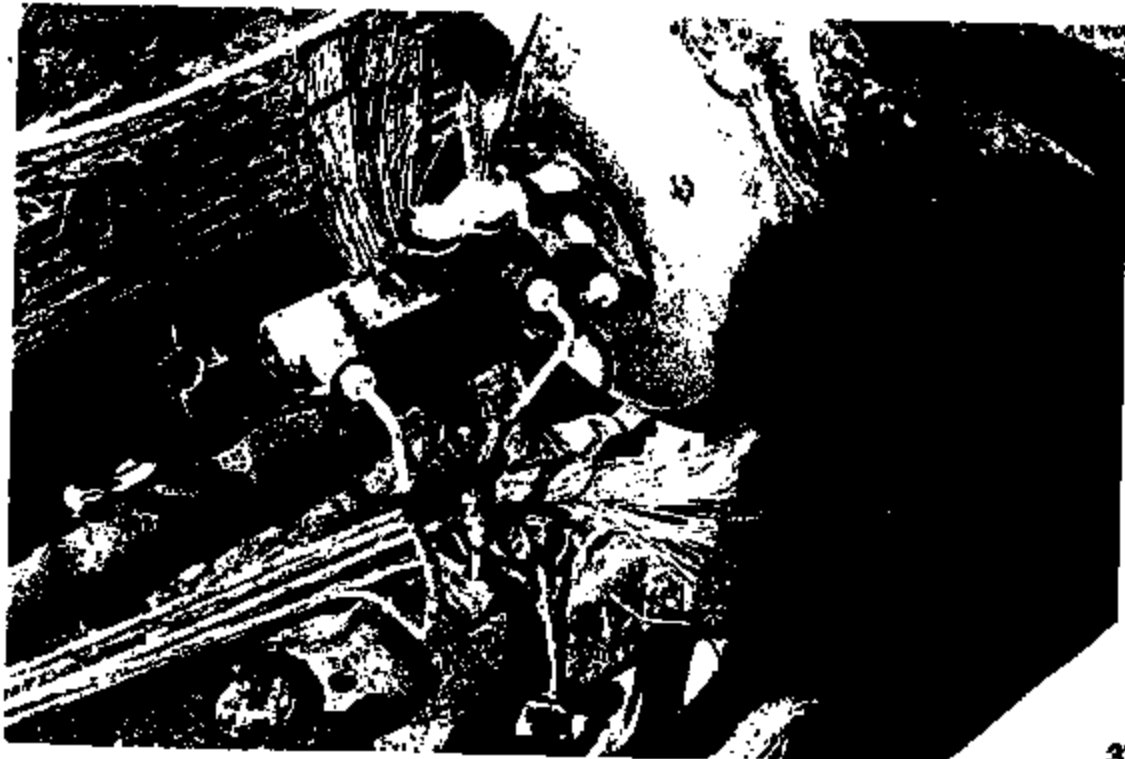
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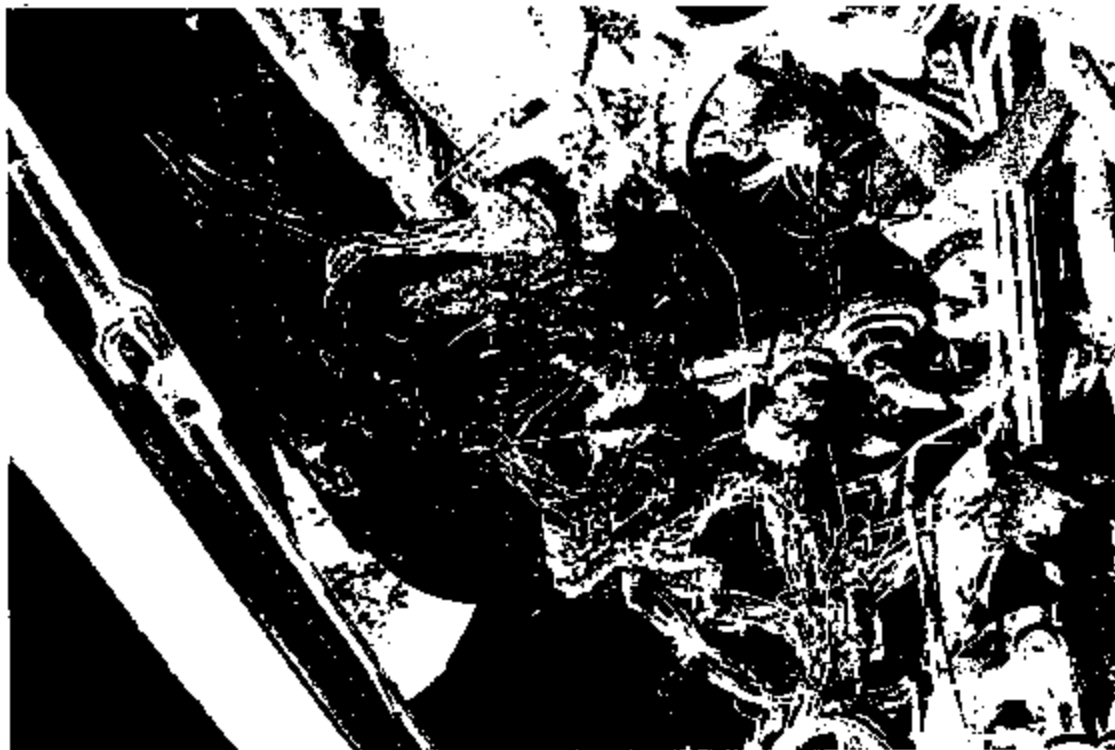
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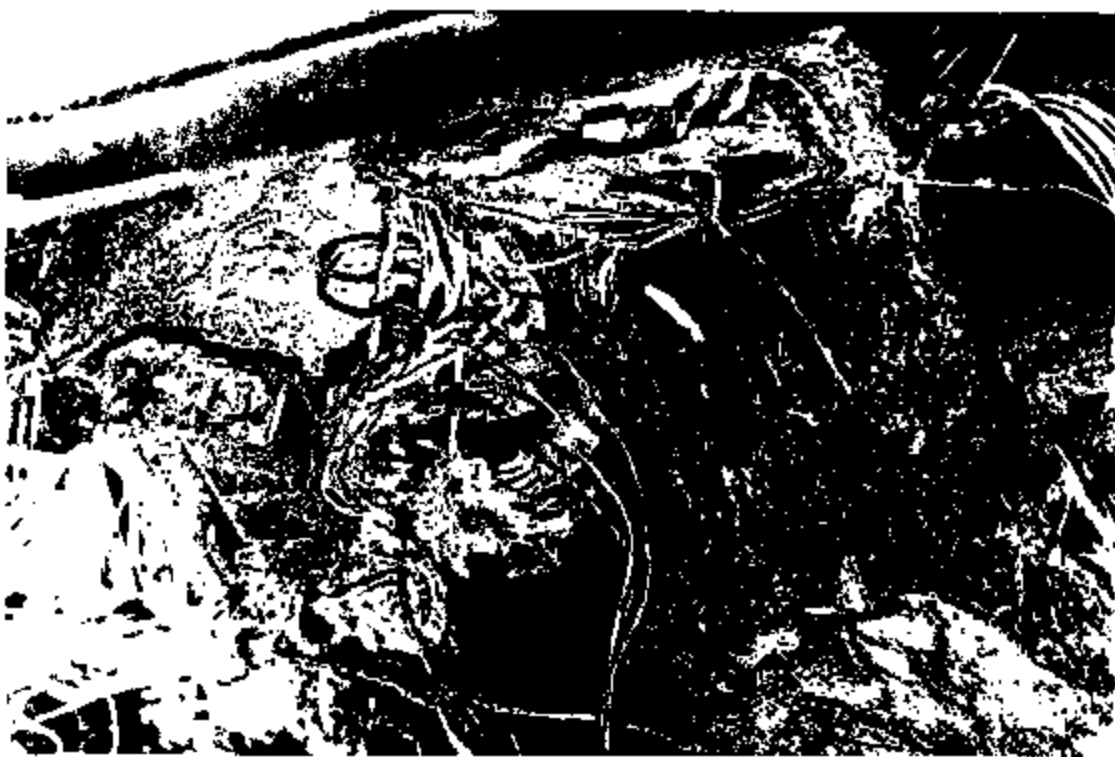
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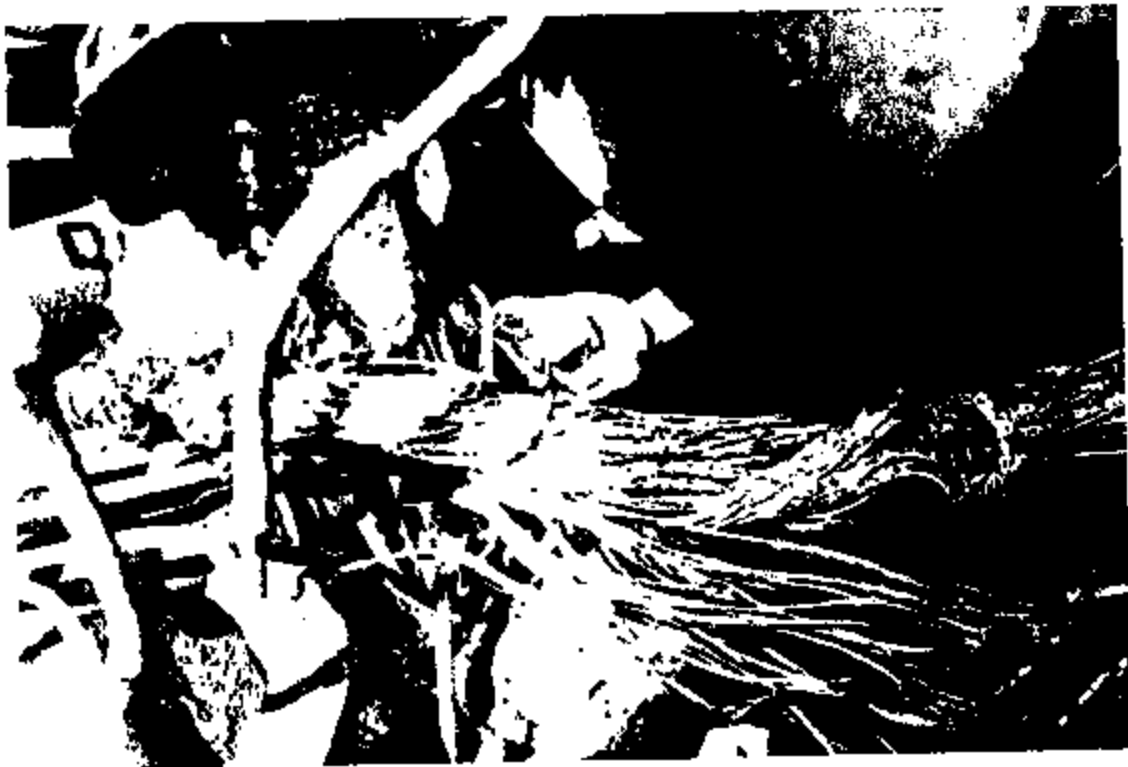
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3713 3528



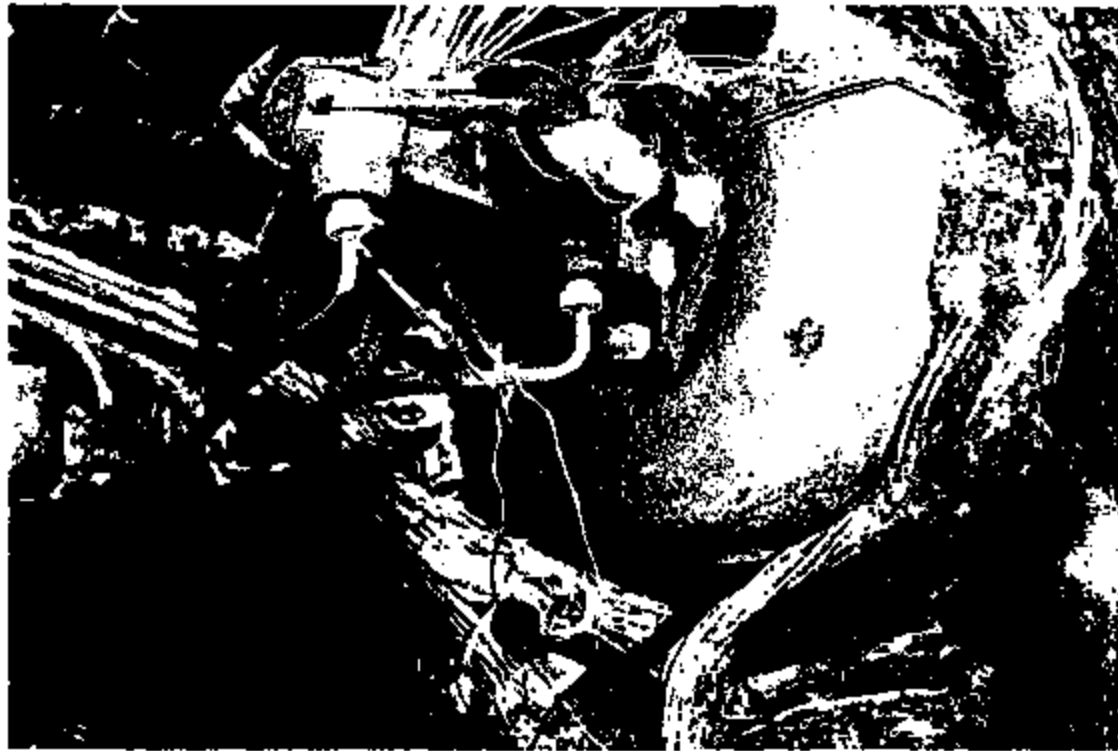
3713 3529



3713 3530



3713 3531





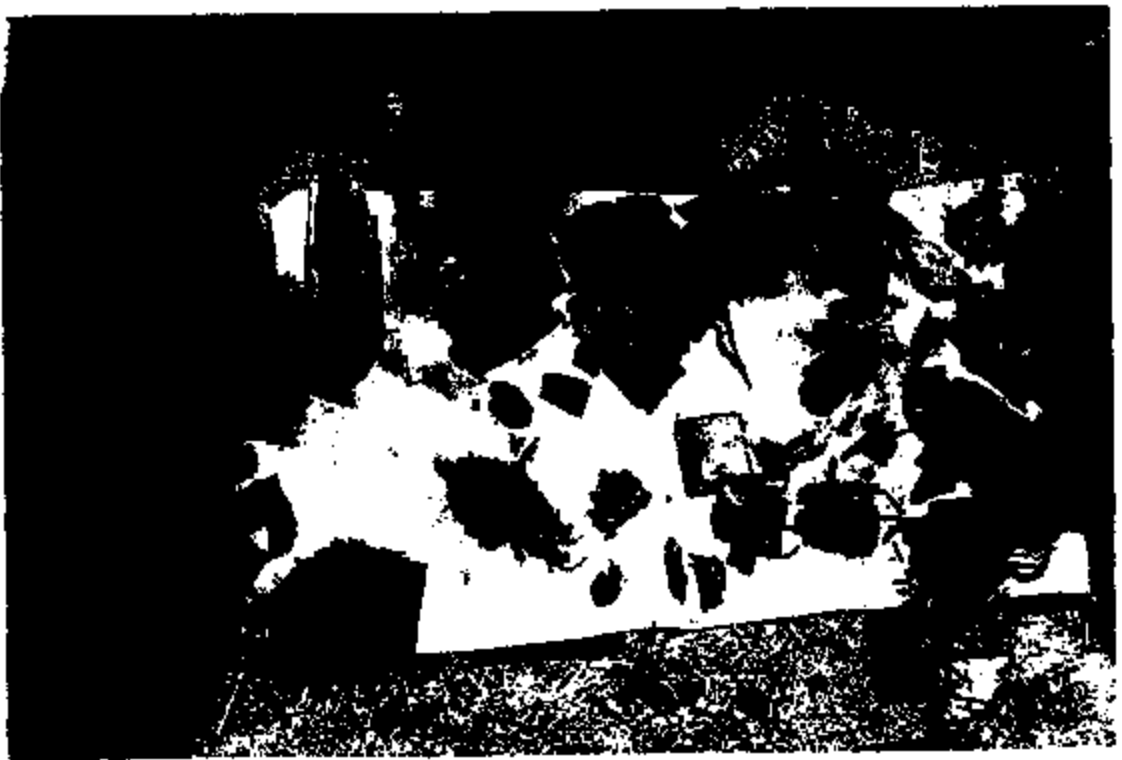
3713 3533



3713 3534



3713 3535



3713 3536



3713 3537



3713 3538

March 16, 1999

Mr. Ron Stewart
Nationwide Insurance Company
P.O. Box 9052
Fort Charlotte, FL 33949

RE: [REDACTED]
1992 Town Car
VIN: 1LNLM82W6NY [REDACTED]

Dear Mr. Stewart:

This letter is to follow up to our phone conversation of March 12, 1999. Thank you for cooperating with our investigation into [REDACTED] report and taking the time to answer some questions for us. It will assist our efforts to understand [REDACTED] incident. We also would like to thank you for allowing Ford to inspect [REDACTED] vehicle and remove parts that may be relevant to our investigation. Your office will receive a list of any components that are removed as part of the investigation process.

Again, your cooperation is greatly appreciated.

Sincerely,

Ms. Fareen Ansari
Ford Motor Company

3713 3639

Case # 17N

1992-95 Town Car/Crown Vic/Grand Marquis Under hood Fire Questionnaire

We are contacting you, because you reported smoke or fire in your vehicle. Ford is investigating your report and would like to ask you some questions about it. We hope everyone was ok...

Vehicle/Customer Information

Model Year: 92 Make: TOWN CAR VIN: 1LNLM82W6N Mileage: 80,000-90,000 miles

Do you still own the vehicle? NO If not, do you know where it is? INSURANCE COMPANY

Customer Name: [redacted] Phone: [redacted] (Do not contact customer)
Address: [redacted] BONITA SPRINGS FL [redacted]

Did a dealer inspect your vehicle? NO If yes, name of the dealer Fort Myers Linc. Inc.

Was the vehicle involved in a natural disaster and as a result, destroyed? NO

If yes, where was the clean-up of the incident performed? _____

What is the repair history of the vehicle? not available

Insurance Agency Information (if pertinent)

Insurance agency name: NATIONWIDE INSURANCE
Insurance agent address: PO BOX 9052 APT CHARLOTTE, FL 33149
phone number: [redacted] BON STENMET/REP -> 941-743-6520
claim number: 7709BA268238

Incident Info

Date of Loss: 3-8-99

Where did the fire start? Engine compartment? YES Specific location/component? Vehicle TOTALLED around firewall.

Was the vehicle:
Engine on? _____ Engine off? YES If off, how long was it off? 8-10 hours
If on, how long was it on? _____

Moving? _____
Parked? _____ If parked, where was the vehicle parked? (street, garage or carport) under the house (houses are built on stilts)

Did customer notice anything unusual prior to fire, such as:

- Difficulty shifting out of park? NO
- Speed control not working? NO
- Brake warning lamp illuminated? NO
- Battery not holding a charge? NO
- Fuses blowing? NO
- Stop lamp inoperative? NO
- Other? _____

Did you inspect the vehicle? _____

If yes, Did you find any of the following:

Any underhood relays show evidence of overheating? Not Sure

Were the underhood fuse links blown? _____

Were there any fuses that were blown or show evidence of other damage? Not Sure

What areas of the vehicle were damaged? entire engine, entire front end

Was there any damage to any wiring in the area where you believe the fire was started?

yes - all burnt out

Does the air suspension pump show evidence of overheating? Not Sure

Was the vehicle equipped with any aftermarket components such as car alarm or remote start?

Was the vehicle repaired? NO When? - Where? -

If the vehicle has not been repaired and was involved in an underhood fire or fire of unknown origin that involved the engine compartment, we would like to inspect it.

Would you allow a Ford representative to inspect your vehicle and if necessary, replace some parts?

YES

For Inspectors: Parts that we would like from vehicle

Brake pressure switch (preferably with wire pigtail/connector attached and still attached to prop valve)

Sample of brake fluid at prop valve (in sealed glass container)

Relay pack located on LH fender apron (with as much wiring as possible)

EDIS 8 module located on LH fender

Speed control module located on LH fender

Air suspension compressor located under air filter

Air suspension relay

Other suspect parts

Vehicle located: ^{Mr. Stewart} would like to be present
CUSTOM KAR TOPS
1968 CUSTOM DR.
FORT MYERS FL 33907
(941) 936-6229

updated 3/11/99

3713 3541

Standard Claims List For Model Year 1992

1LNLM42W61	C/VB	C/M	C/PC	C/BR	C/B	BA	C/DK	C/VN	22-APR-1992	23-MAY-1992	325037	USA	2	2084	000613	*	DIAG	*	106	08
AWS Claim Key	12423778	Trx Code:	1	Labor Hrs:	3	Labor Cost:	23.5	Material Cost:	0	Total Cost:	23.5									
Dir Cd-Sub Cd	11619-*	Name:	FORT MYERS LINCOLN-MERCURY INC		Ph:	941-4332300	St:	FL	City:	USA	Reg Cd:	NA	Repr Date:	26-JUN-1992	Doc					
Tech Comments	MILLER I DIAG 00000000000000000000AD36																			
1LNLM42W61	C/VB	C/M	C/PC	C/BR	C/B	BA	C/DK	C/VN <th>22-APR-1992</th> <th>23-MAY-1992</th> <th>325037</th> <th>USA</th> <th>2</th> <th>6700</th> <th>000001</th> <th>*</th> <th>PREP</th> <th>*</th> <th>M9</th> <th>02</th>	22-APR-1992	23-MAY-1992	325037	USA	2	6700	000001	*	PREP	*	M9	02
AWS Claim Key	12423779	Trx Code:	LNC	Labor Hrs:	1	Labor Cost:	0	Material Cost:	0	Total Cost:	47									
Dir Cd-Sub Cd	11619-*	Name:	FORT MYERS LINCOLN-MERCURY INC		Ph:	941-4332300	St:	FL	City:	USA	Reg Cd:	NA	Repr Date:	29-JUN-1992	Doc					
Tech Comments	MILLER I PREP 00000000000000000000002AM99																			
1LNLM42W61	C/VB	C/M	C/PC	C/BR	C/B	BA	C/DK	C/VN <th>22-APR-1992</th> <th>23-MAY-1992</th> <th>325037</th> <th>USA</th> <th>5</th> <th>7A01</th> <th>NANANA</th> <th>*</th> <th>10654</th> <th>*</th> <th>A99</th> <th>FF</th>	22-APR-1992	23-MAY-1992	325037	USA	5	7A01	NANANA	*	10654	*	A99	FF
AWS Claim Key	12423781	Trx Code:	1	Labor Hrs:	0	Labor Cost:	0	Material Cost:	0	Total Cost:	30									
Dir Cd-Sub Cd	11619-*	Name:	FORT MYERS LINCOLN-MERCURY INC		Ph:	941-4332300	St:	FL	City:	USA	Reg Cd:	NA	Repr Date:	09-SEP-1992	Doc					
1LNLM42W61	C/VB	C/M	C/PC	C/BR	C/B	BA	C/DK	C/VN <th>22-APR-1992</th> <th>23-MAY-1992</th> <th>325037</th> <th>USA</th> <th>5</th> <th>7A01</th> <th>NANANA</th> <th>*</th> <th>10654</th> <th>*</th> <th>C25</th> <th>08</th>	22-APR-1992	23-MAY-1992	325037	USA	5	7A01	NANANA	*	10654	*	C25	08
AWS Claim Key	12423780	Trx Code:	1	Labor Hrs:	6	Labor Cost:	63.2	Material Cost:	85.09	Total Cost:	148.29									
Dir Cd-Sub Cd	11619-*	Name:	FORT MYERS LINCOLN-MERCURY INC		Ph:	941-4332300	St:	FL	City:	USA	Reg Cd:	NA	Repr Date:	30-SEP-1992	Doc					
Cost Comments	WILL NOT TURN OVER UNLESS JUMPED																			
Tech Comments	BATTERY WILL NOT HOLD CHARGE BATTERY - CHARGE AND TEST																			
1LNLM42W61	C/VB	C/M	C/PC	C/BR	C/B	BA	C/DK	C/VN <th>22-APR-1992</th> <th>23-MAY-1992</th> <th>325037</th> <th>USA</th> <th>12</th> <th>1H03</th> <th>000804</th> <th>FLAZ</th> <th>97400</th> <th>A</th> <th>E29</th> <th>X1</th>	22-APR-1992	23-MAY-1992	325037	USA	12	1H03	000804	FLAZ	97400	A	E29	X1
AWS Claim Key	12423782	Trx Code:	807	Labor Hrs:	1.4	Labor Cost:	65.8	Material Cost:	39.86	Total Cost:	105.66									
Dir Cd-Sub Cd	11619-*	Name:	FORT MYERS LINCOLN-MERCURY INC		Ph:	941-4332300	St:	FL	City:	USA	Reg Cd:	NA	Repr Date:	19-APR-1993	Doc					
Cost Comments	AMBER CHECK ENGINE LIGHT STAYS ON																			
Tech Comments	POOR CONTACT IN FPE SENSOR, EBC TV DIAGNOSIS (QUICK TEST)- TE																			
1LNLM42W61	C/VB	C/M	C/PC	C/BR	C/B	BA	C/DK	C/VN <th>22-APR-1992</th> <th>23-MAY-1992</th> <th>325037</th> <th>USA</th> <th>29</th> <th>3A11</th> <th>070100</th> <th>*</th> <th>7003</th> <th>*</th> <th>A99</th> <th>49</th>	22-APR-1992	23-MAY-1992	325037	USA	29	3A11	070100	*	7003	*	A99	49
AWS Claim Key	29770492	Trx Code:	E79	Labor Hrs:	4	Labor Cost:	228.4	Material Cost:	65.49	Total Cost:	293.89									

3713 2842

Dir C6-Sub C6: 1169-* Name: NEWMAN LINCOLN-MERCURY INC Pk: 860-289387 St: CT City C6: USA Reg C6: NA Repr Date: 19-SEP-1994 Doc
 Cust Comments: TRANSMISSION SHUDDERS

1LNLMZ2W6 C/VB C/M C/P C/R C/B BA C/DK C/VN 22-APR-1992 23-MAY-1992 325037 USA 32 3P07 060701 P4AZ 2085 B H82 41
 AWS Claim Key: 29739760 Trx Codes: B04 Labor Hrs: 8 Labor Cost: 41.31 Material Cost: 173.78 Total Cost: 215.22
 Dir C6-Sub C6: 11619-* Name: FORT MYERS LINCOLN-MERCURY INC Pk: 941-4332300 St: FL City C6: USA Reg C6: NA Repr Date: 15-DEC-1994 Doc #06
 Cust Comments: CUST STATES FRONT BRAKES ARE HANGING UP. ADV.>
 Tech Comments: BRAKE BOOSTER BINDING BRAKE BOOSTER ASSEMBLY - REPLACE>

1LNLMZ2W6 C/VB C/M C/P C/R C/B BA C/DK C/VN 22-APR-1992 23-MAY-1992 325037 USA 32 7W06 180107 FQVY 14A826 A L13 D4
 AWS Claim Key: 29739770 Trx Codes: B03 Labor Hrs: 1.3 Labor Cost: 67.13 Material Cost: 90.58 Total Cost: 157.88
 Dir C6-Sub C6: 11619-* Name: FORT MYERS LINCOLN-MERCURY INC Pk: 941-4332300 St: FL City C6: USA Reg C6: NA Repr Date: 15-DEC-1994 Doc #06
 Cust Comments: CUST STATES L F DOOR LOCK NUMBER PAD IS DISCOLORED. ADV.>
 Tech Comments: KEYLESS ACTUATOR PEELING KEYLESS ENTRY SYSTEM - DIAGNOSE>

1LNLMZ2W6 C/VB C/M C/P C/R C/B BA C/DK C/VN 22-APR-1992 23-MAY-1992 325037 USA 32 8C04 0105XX FQVY 18978 A T90 81
 AWS Claim Key: 29739771 Trx Codes: B04 Labor Hrs: 1.9 Labor Cost: 98.12 Material Cost: 14.38 Total Cost: 112.46
 Dir C6-Sub C6: 11619-* Name: FORT MYERS LINCOLN-MERCURY INC Pk: 941-4332300 St: FL City C6: USA Reg C6: NA Repr Date: 15-DEC-1994 Doc #06
 Cust Comments: CUST STATES BOTH FRONT DOOR SPEAKER GRILLES ARE DISCOLORED. ADV.>
 Tech Comments: BOTH F SPEAKER COVERS DISCOLORED TRIM PANEL-FRONT DOOR - REMOVE AND INSTALL>

1LNLMZ2W6 C/VB C/M C/P C/R C/B BA C/DK C/VN 22-APR-1992 23-MAY-1992 525037 USA 32 7B44 150105 * 18806 * A15 D4
 AWS Claim Key: 29772282 Trx Codes: B03 Labor Hrs: .6 Labor Cost: 30.98 Material Cost: 0 Total Cost: 30.98
 Dir C6-Sub C6: 11619-* Name: FORT MYERS LINCOLN-MERCURY INC Pk: 941-4332300 St: FL City C6: USA Reg C6: NA Repr Date: 23-DEC-1994 Doc #06
 Cust Comments: REINSTALL RADIO>
 Tech Comments: RADIO PEELING RADIO - REMOVE>

1LNLMZ2W6 C/VB C/M C/P C/R C/B BA C/DK C/VN 22-APR-1992 23-MAY-1992 325037 USA 39 7C05 1801XX * 2C913 * H19 28
 AWS Claim Key: 21494992 Trx Codes: B03 Labor Hrs: 1.7 Labor Cost: 87.62 Material Cost: 0 Total Cost: 87.62
 Dir C6-Sub C6: 11624-* Name: GERMAIN LINC-MERC OF NAPLES Pk: 941-3976011 St: FL City C6: USA Reg C6: NA Repr Date: 04-AUG-1995 Doc #05
 Cust Comments: ANTI LOCK BRAK LIGHT CO MES ON ANDSTAYS ON TIL TURN CAR OFF INTERM>
 Tech Comments: OPEN CIRCUIT WIRING ASSEMBLY - REPAIR>

1LNLMZ2W6 C/VB C/M C/P C/R C/B BA C/DK C/VN 22-APR-1992 23-MAY-1992 325037 USA 41 7C04 1203XX * 198188 * C20 V3
 AWS Claim Key: 21494972 Trx Codes: B03 Labor Hrs: .5 Labor Cost: 25.77 Material Cost: 0 Total Cost: 25.77

3713 3049

Dr-CR-Sub C#: 11624-9 Name: GERMAIN LINC-MERC OF NAPLES Pl: 941-5976011 St: FL Cty: Col USA Reg C#: NA Reg Date: 20-SEP-1993 Doc #36
Cust Comments: AC BLOWS OUT TOP AND BOTTOM ONLY AFTER DRIVING, NOTHING OUT VENTS
Tech Comments: REPAIRED VACUUM LEAK VACUUM TUBE-HOSE - REPAIR

Any comments? You can contact



webmaster@aws-ford.com

3713 3544

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***
VEHICLE ID: 1LN [REDACTED] (WWYFHHBBSB) VIN: 1LNLM82W6NY [REDACTED] Div: 3 Status: 800
Vehicle Line: CVB Convy Deliv: 042992 Orig P-Lvl: 218 Selling Dlr: 25B037
Order Recpt: 030292 ShipTo Stat: Curr P-Lvl: 218 Sale Date: 052392
Orig Sched: 042092 Rls-To Stat: FL Order Dlr: 25037 Demo Date:
Inv Prep: 041092 Orig Int St: 042792 Orig Rls Dlr: 25037 Deliv Type: 0
Prod Date: 042292 Curr Int St: 042792 Rls Dlr P&A: 11619 Sales Prd: 092053
Rls Date: 042392 Dlrfin Ext: 052592 Warr Start: 052392 Cancel Sl:
Memo Consgn: P&C Ext: 052592 WarrS-Ind: Sale Status: G
Orig Pltbus: 042392 Advert Ext: 052592 -Date- -Dealer-
Curr Pltbus: 042392 Slspan SS#: 7022 Shipped: 042392
T/Name: 4 W L MILLER Curr Stock: 042392 25B037
Addr: 19040 PINE RUN LN State: FL 1st-Prior:
City: FT MYERS N/A-Recpt: 052692 2nd-Prior:
Zip: 33912 Warr-Ins-Ind: 3rd-Prior:
V.O.: 1 2 3 4 5 6 7 8
12345234567890123456789012345678901234567890123456789012345678901234
M82NY 4L 2 20D8520 2C D P14 3P 4 2 L6L P 25B037 1 YZ
8 9 0 1 2 3 4 5 6
567890123456789012345678901234567890123456789012345678901234567890
DU H8 W1LML6 4 D 755A 9WP
F1-Help F3-Exit F4-Primary Menu F5-Financial Screen F9-Screen #3

```

LPREL10

Ansari, Faren (F.)

NHTSA

From: Ray Nevi [rnevi@gw.ford.com]
Sent: Friday, March 12, 1999 9:44 AM
To: fansari1@mail.ford.com
Cc: jlogel@mail.ford.com; rnevi@gw.ford.com
Subject: Lincoln Town Car Underhood Fire

I received info on two more Town Cars this morning. Please arrange to have the vehicles inspected as soon as possible. All the info I have follows:

1. Location: Fort Meyers, Florida; Insurance adjuster: Ron Stewart, Nationwide; Telephone: (841) 743-6520; Reported as very minor damage.

Nationwide

~~XXXXXXXXXX~~
~~XXXXXXXXXX~~
~~XXXXXXXXXX~~

~~XXXXXXXXXX~~
~~XXXXXXXXXX~~
~~XXXXXXXXXX~~

~~XXXXXXXXXX~~
~~XXXXXXXXXX~~
3/12

Note that it is possible that these are the same incident. The first was reported to me by Bill Peffer of Design Analysis. Bill did not provide a VIN. The second was reported to me by the NHTSA.

Regards,
R. A. Nevi PROFS ID: RNEVI Phone: 69-47888 FAX: 69-42286
Car Safety Investigations Manager, Automotive Safety Office
Suite 500, Fairlane Plaza South



IT Doesn't Seem So - The customer (#1) did not involve insurance agency.

3/12/99 AM

-waiting for call back from Ron Stewart

3/12/99 PM

-spoke to Ron Stewart.

81

3713 3547

ALAN CONGER
STATE FARM REP
770-460-4923

- We can inspect
- No parts may
be removed.

ETA
notified
4-19

3713 3648

Last Name		424466	
Street Address		4076 ^{ck}	
City	State	Zip	
Phone	430	Time Promised	2
Film	ASA	Size	Frames
<input type="checkbox"/> Kodak	<input type="checkbox"/> 100	<input type="checkbox"/> 35	<input type="checkbox"/> 12
<input type="checkbox"/> Fuji	<input type="checkbox"/> 200	<input type="checkbox"/> 110	<input type="checkbox"/> 24
<input type="checkbox"/> 3-M	<input type="checkbox"/> 400		<input type="checkbox"/> 36
<input type="checkbox"/>	<input type="checkbox"/> 800		
		Double Prints	
		Yes	No
		Prints Sold	
		55 / 15	

Special Instructions	Barcode	PRICE
#793 3 SETS PRINTS	0 78742 22594 4	12.15
	SCAN THIS ITEM	

 1 HOUR PHOTO

WAL*MART

Ask about your
FREE
film developing
punch card

WAL-MART
1 HOUR PHOTO
FREE ROLL OF SINGLE COLORPRINT FILM PROCESSING
With Every 8 Rolls Processed
Good At Any Wal-Mart 1-Hr. Photo Lab

1	2	3	4	5	6	7	8	Free
---	---	---	---	---	---	---	---	------

(This Offer Applies Only To 1-Hr. Roll Processing)
NOT VALID WITH ANY OTHER OFFERS

3713 3549

Date: 1 / 1 Event: 5-1-99
Notes: 1 SET
UN [REDACTED]
DINNER / STATE FAIR
CASH 3 /

 1 HOUR PHOTO

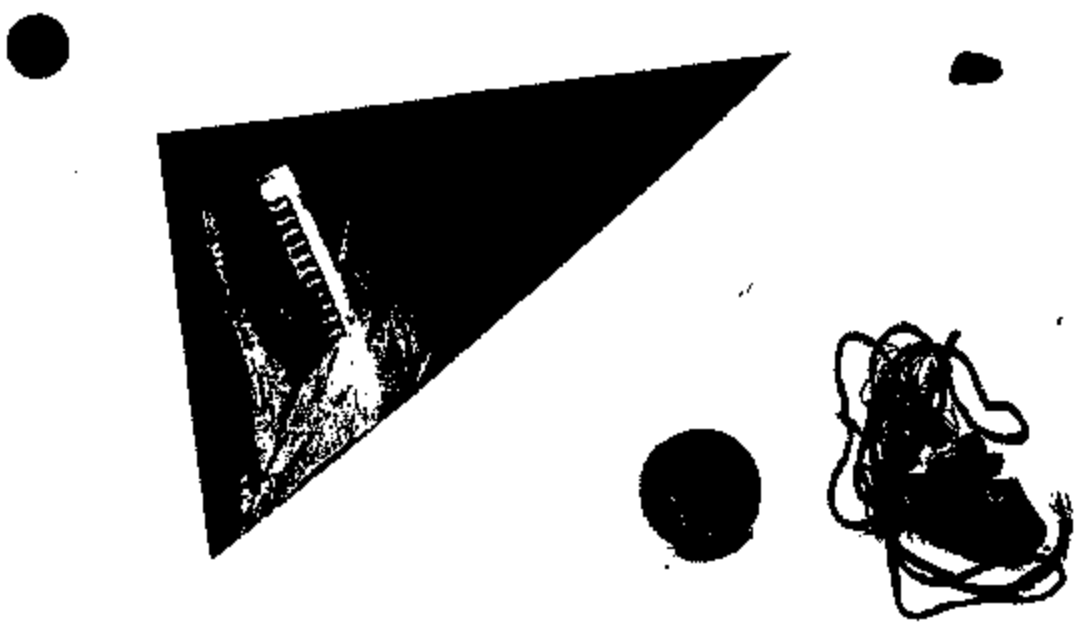
WAL*MART

Guaranteed
Quality

AlwaysSM











3713 3555



3713 3556



3713 3557

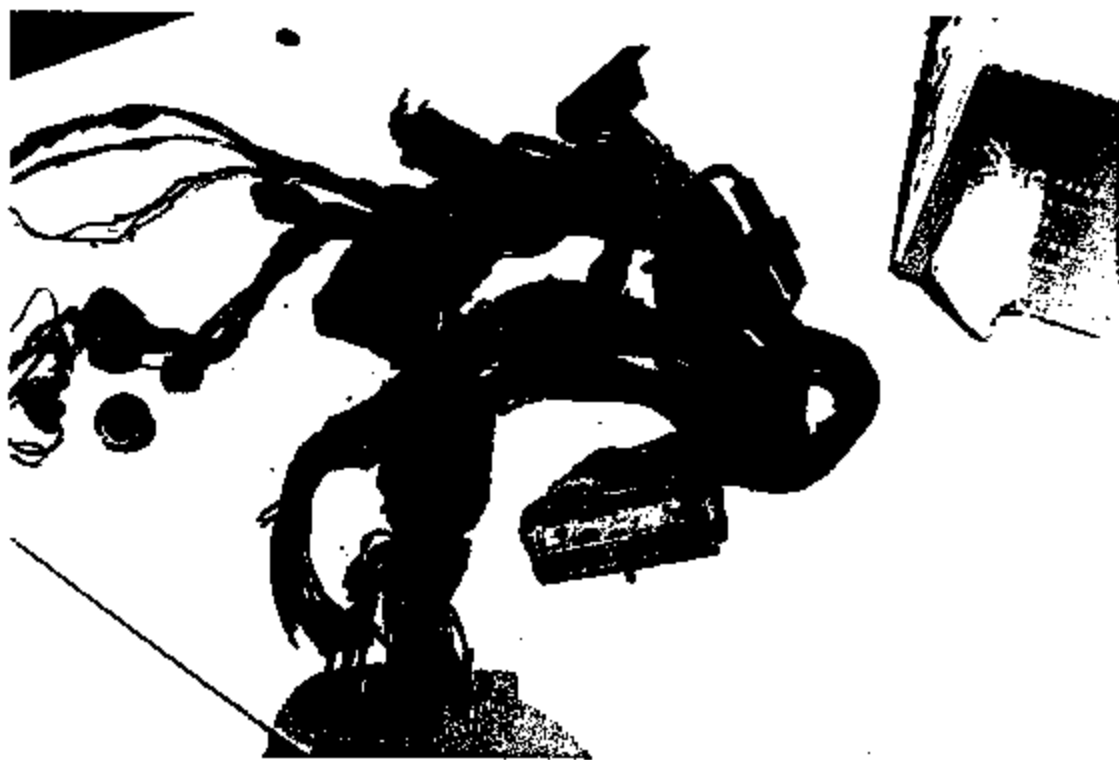


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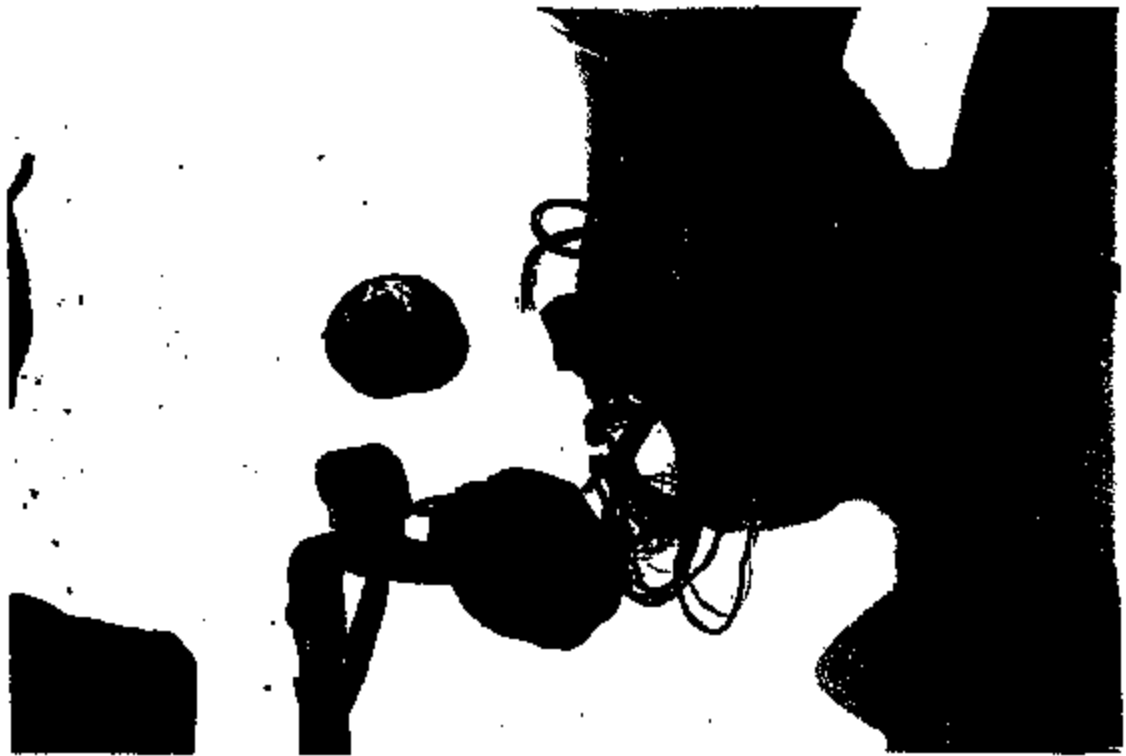


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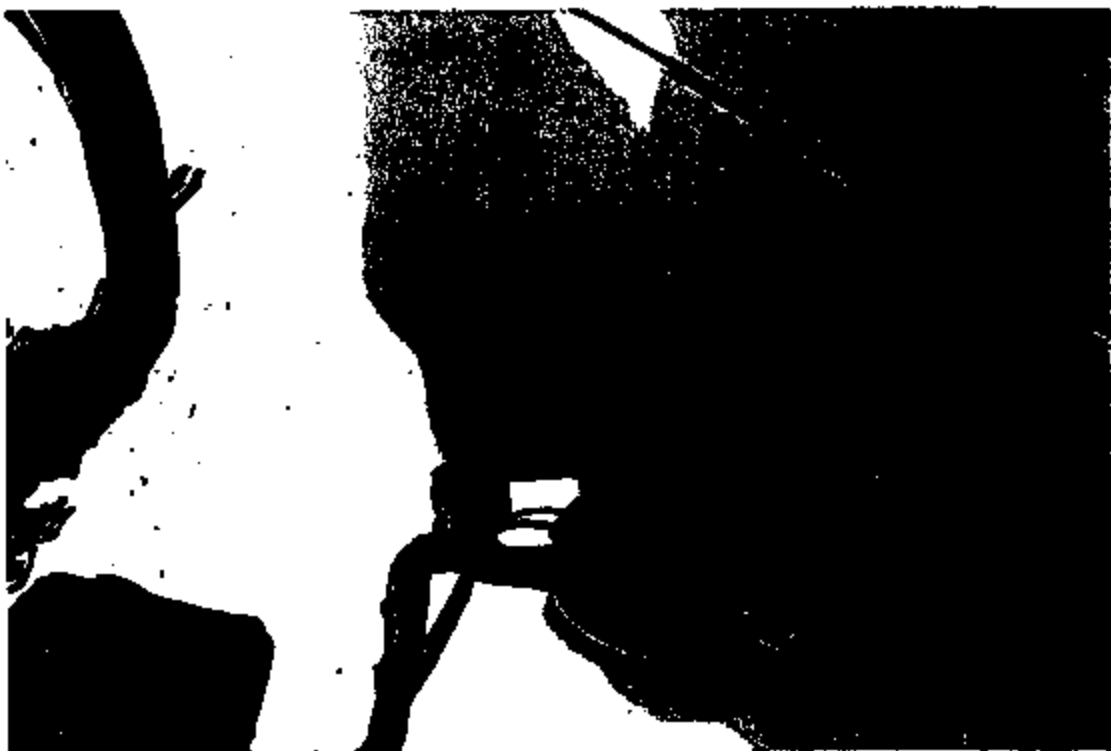




3713 3561



3713 3582



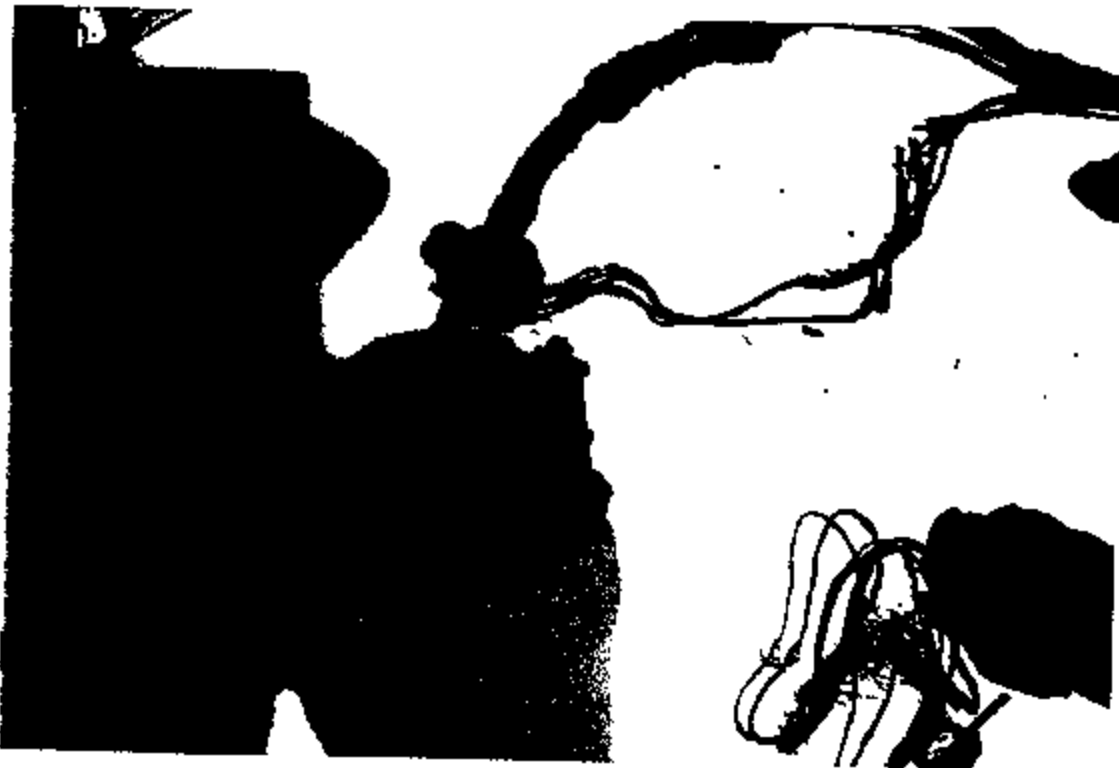
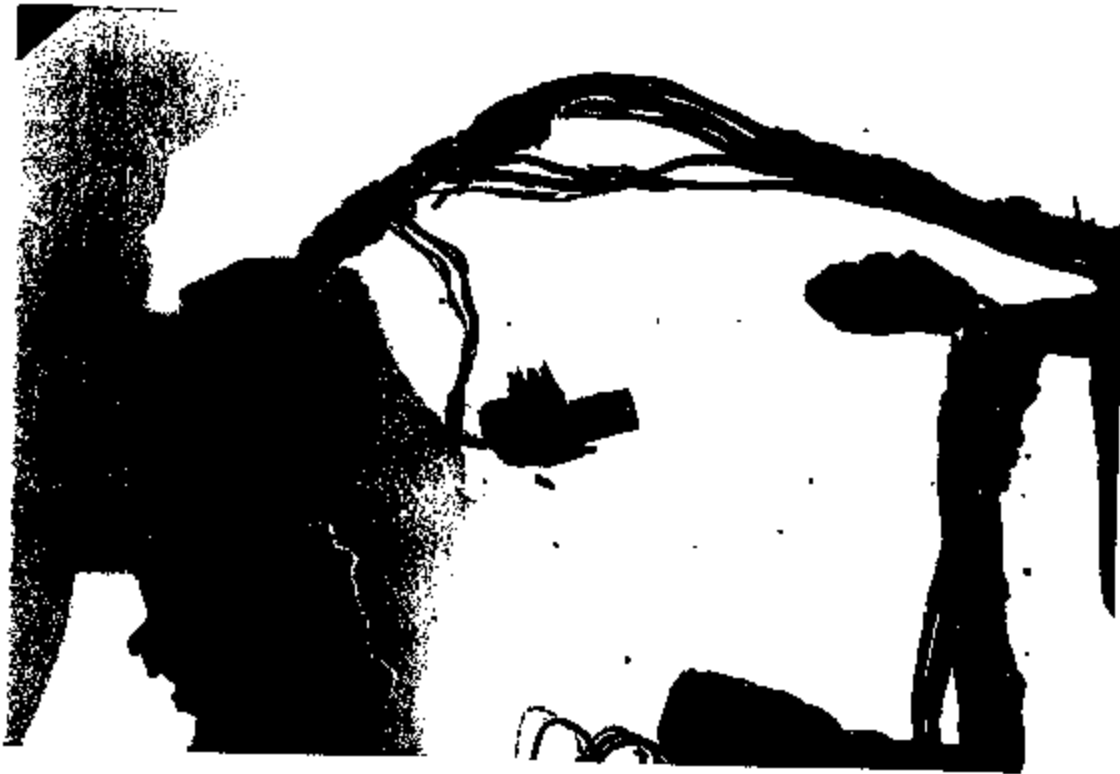
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3713 3565





3713 3557



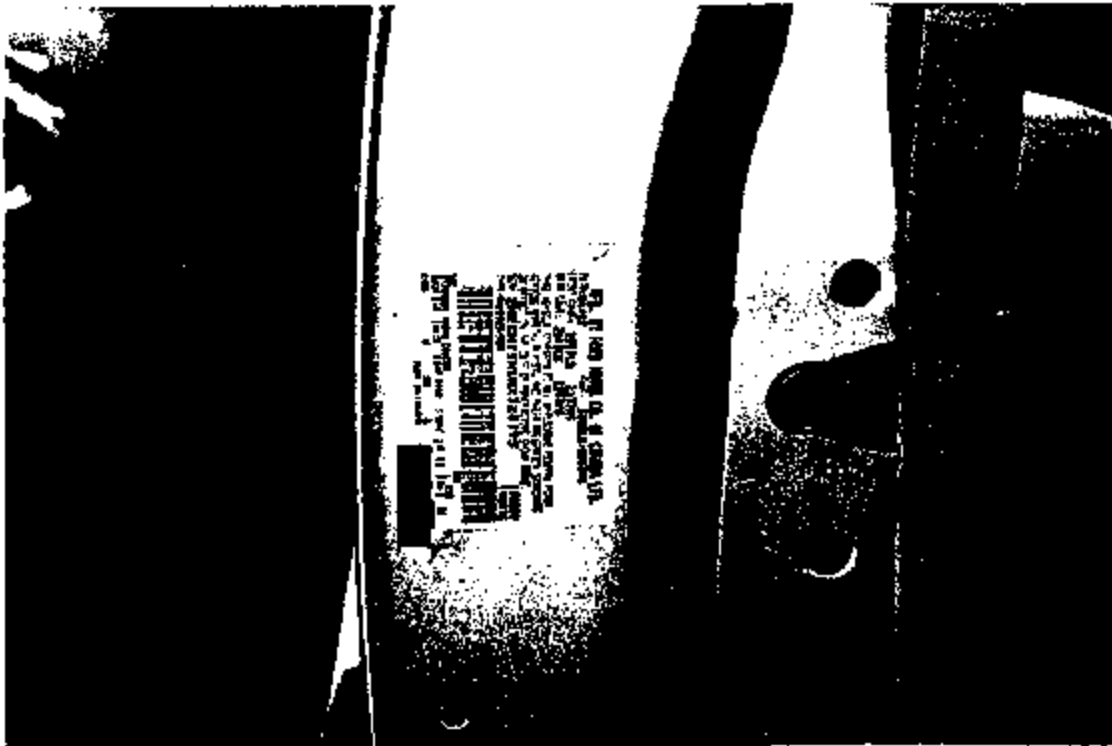
5-1-99

VIN [REDACTED]

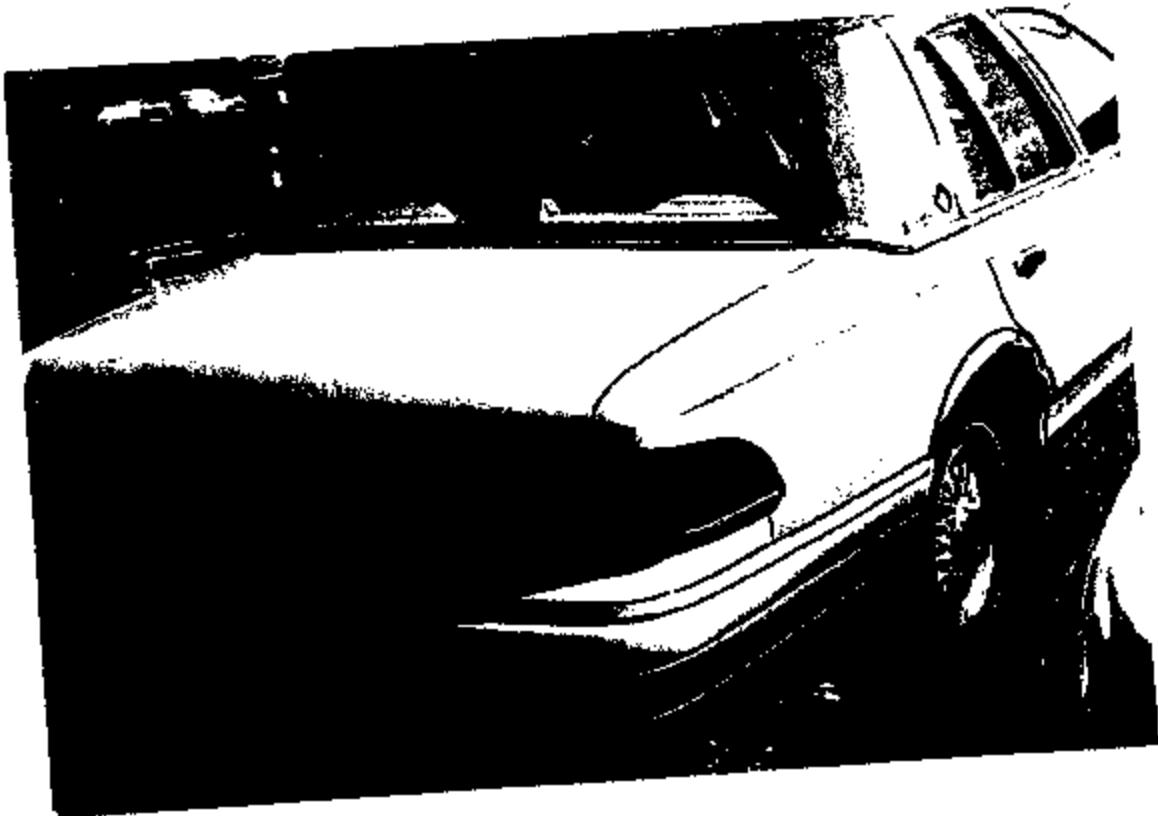
92 GRAND MARQUIS

BOB DINGER / STATE FARM

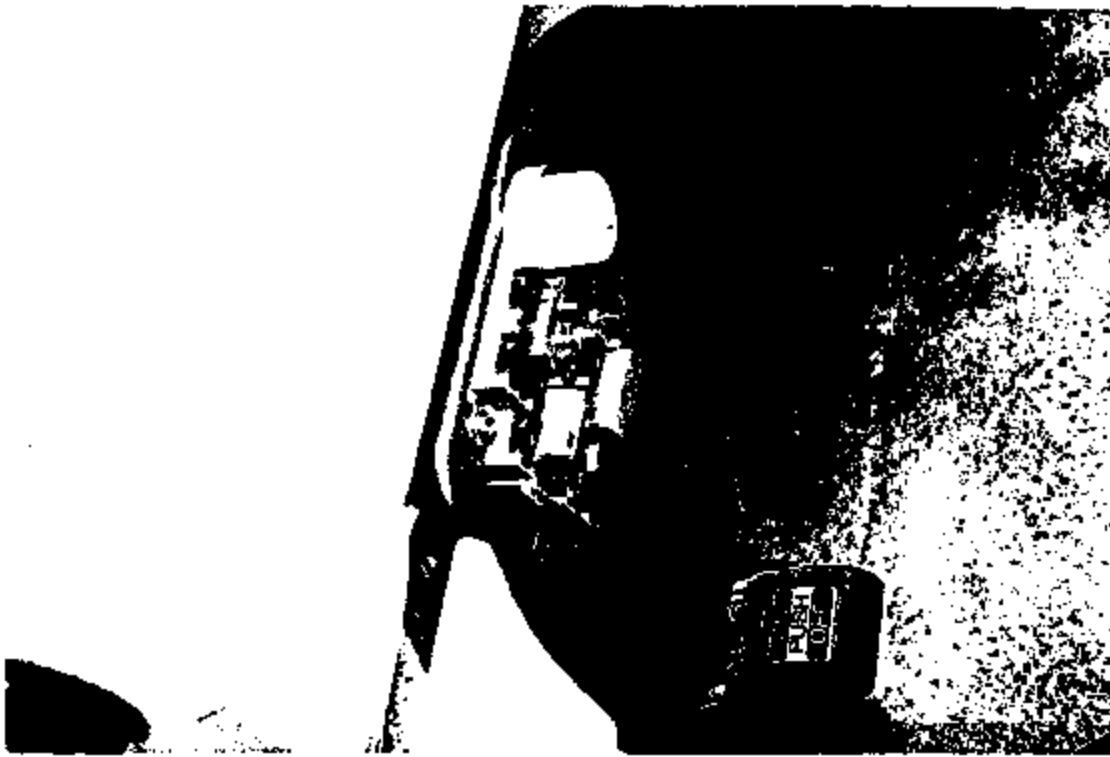
CASE 31



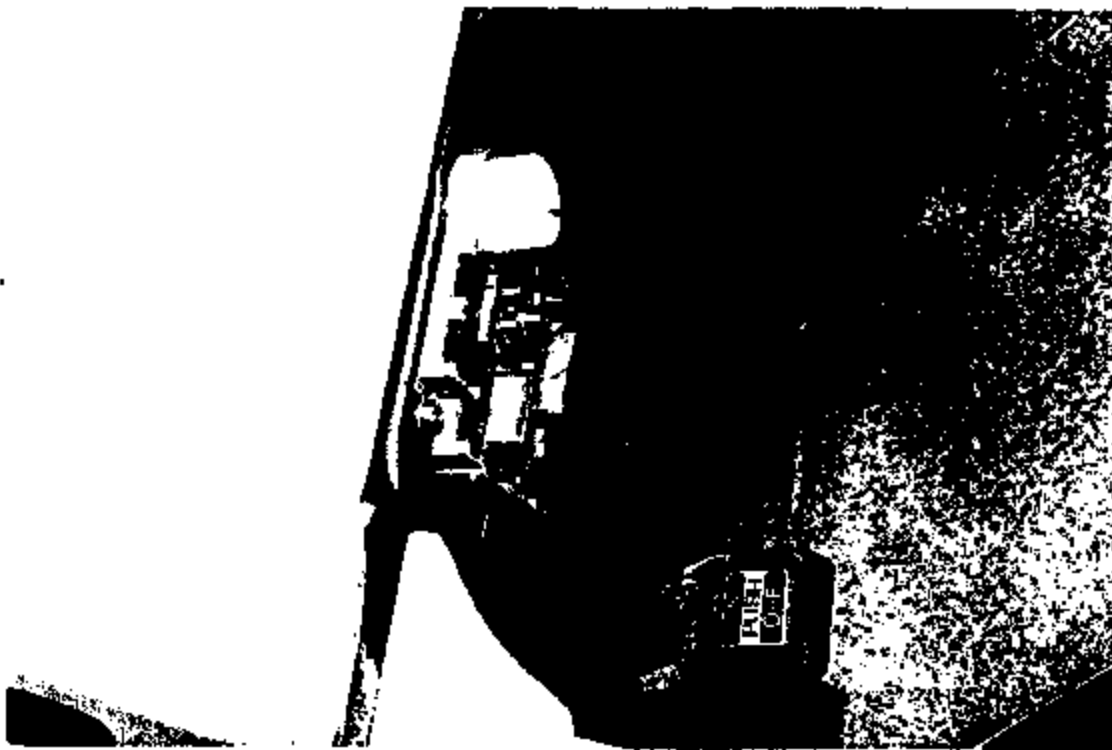
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3713 3571



3713 3572



3713 3573



3713 3574

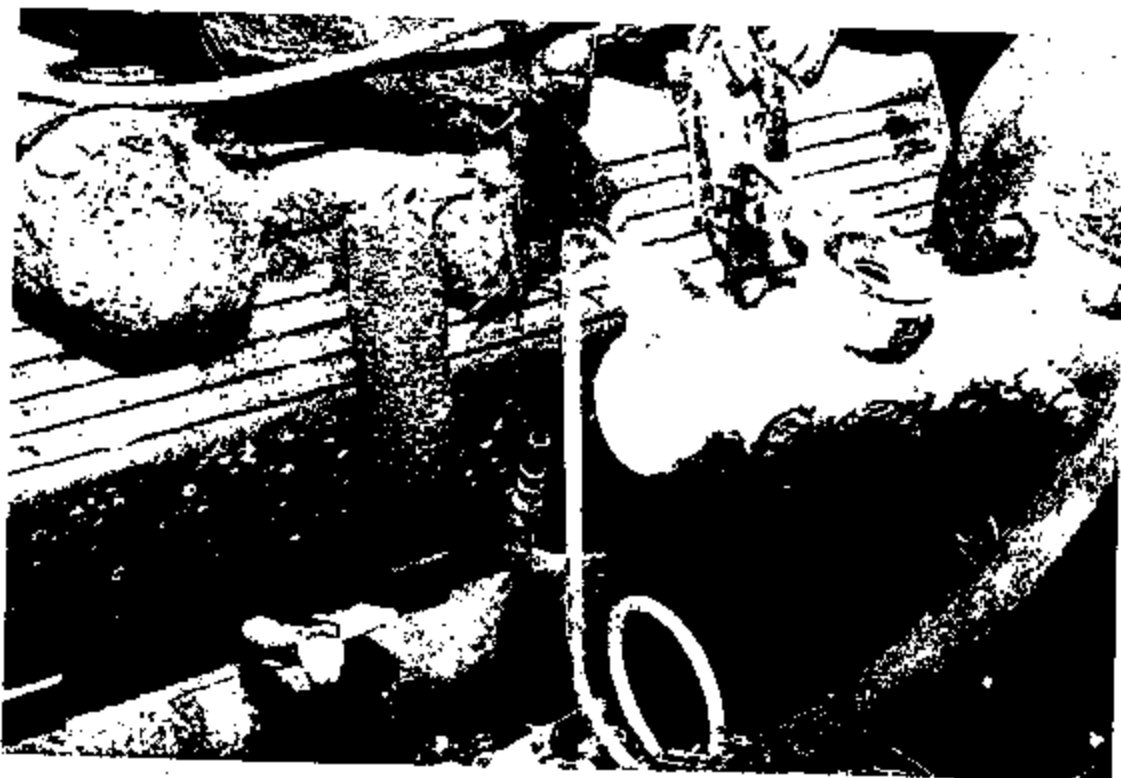


3713 3575





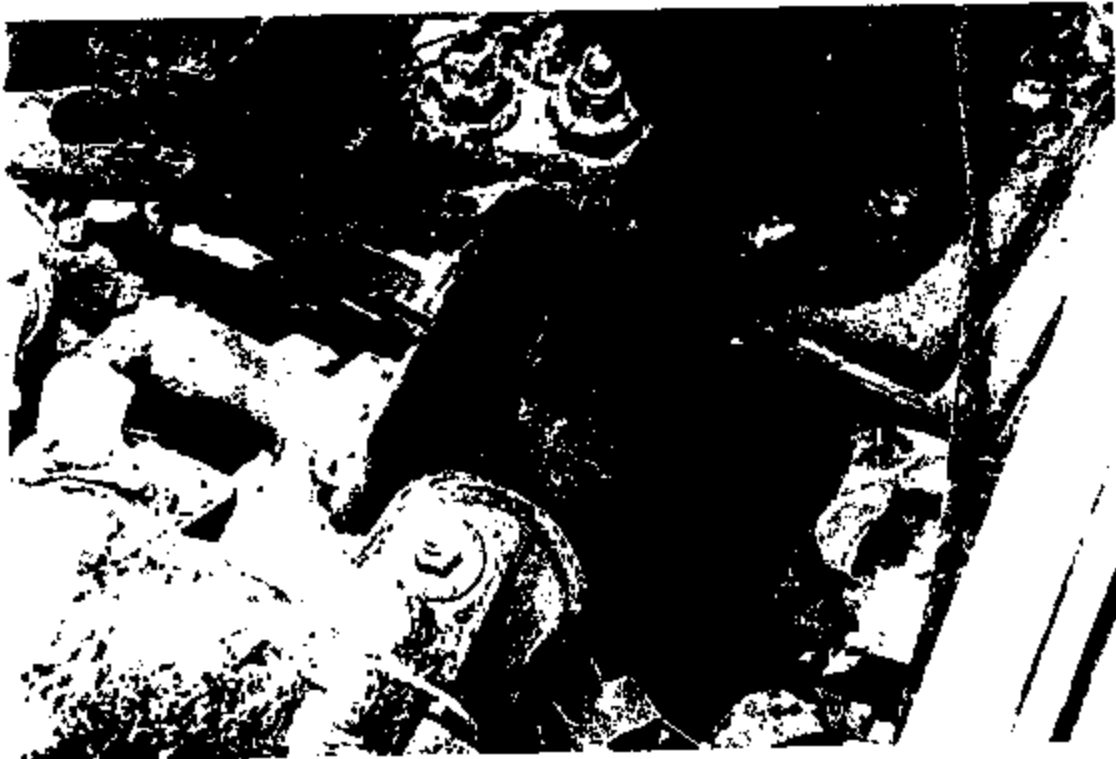
3719 3577



3713 3578



3713 3579



3713 3580

