

**EA02-025**

**FORD 10/27/03**

**APPENDIX N**

**BOOK 20 OF 61**

**PART 2 OF 4**

5-1-99

/22/99 MON 14:28 FAX 2486424555

EA ASSOCIATES

Vehicle/Owner Information/Incident Info

Model Year: 93 Make: Town Car VIN: 1LULMB1W8D9

Mileage (at inspection):

Inspection Date/Location: PALM BEACH, FL. 3-29-99

Vehicle Owner: P. DeVore

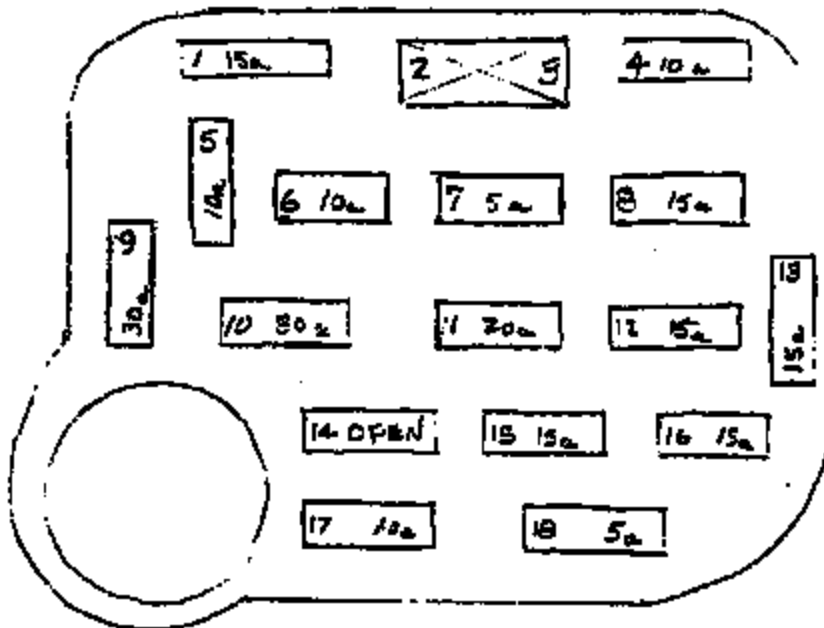
Incident date: 3-12-99 Approximate mileage at incident:

STATE FARM

REP. FLAN CONER

770-460-4923

Inspector Name: DAVID FURNETT EA  
SGT 575 4174



NOTE: ALL FUSES CHECKED OK VISUALLY  
ALL SPARE FUSES IN ENGINE COMPARTMENT

3713 3295

19 99 (MON) 15:31

TEL: 313 446 7875

P. 002

Case # 44N

1992-94 Town Car/Crown Vic/Grand Marquis/Under Hood Fire Questionnaire

We are contacting you, because you reported smoke or fire in your vehicle. Ford is investigating your report and would like to ask you some questions about it. We hope everyone was OK...

Vehicle/Customer Information

Model Year: 93 Make: TOWN CAR/VIC VIN: 1LNLM81W8PY [REDACTED]

Present Vehicle Location: PALM BTO Who owns vehicle exp: STATE FARM (Rep. ALAN CONGER)

Customer Name: [REDACTED] Phone: [REDACTED]

Is it ok for engineering to contact customer: NO

Was the vehicle involved in a natural disaster/flood that required significant vehicle clean up? \_\_\_\_\_

If so, where was cleanup performed? \_\_\_\_\_

What is the general repair history of the vehicle? \_\_\_\_\_

Was it equipped with any aftermarket components? (specifically car alarm, trailer tow, or remote start) \_\_\_\_\_

Insurance Agency Info. (if applicable)

Agency Name: STATE FARM Agency phone number: \_\_\_\_\_

Claim number: \_\_\_\_\_

Contact: ALAN CONGER Phone number: 770-460-4923

Incident Info

Date of fire: 3-12-99 Mileage: \_\_\_\_\_ Was the vehicle repaired? \_\_\_\_\_

If repaired, when and where? \_\_\_\_\_

Any idea where the fire started? (engine compartment/trunk... front, back, left, right) \_\_\_\_\_

Was the vehicle parked or moving? \_\_\_\_\_ If parked, where? (garage, carport, parking lot) \_\_\_\_\_

Was the engine ON or OFF? \_\_\_\_\_ If OFF, how long was it parked before fire? \_\_\_\_\_

Did customer notice anything unusual prior to fire? \_\_\_\_\_

Was there any difficulty getting the vehicle out of park? \_\_\_\_\_ Was speed control not working? \_\_\_\_\_

Was the brake warning lamp illuminated? \_\_\_\_\_ Were the brake lights inoperative? \_\_\_\_\_

Any other info that you think may be useful to our investigation? \_\_\_\_\_

5713 3296

Case # 44N

**1992-98 Town Car/Crown Vic/Grand Marquis/Under Hood Fire Questionnaire**

We are contacting you, because you reported smoke or fire in your vehicle. Ford is investigating your report and would like to ask you some questions about it. We hope everyone was ok...

**Vehicle/Owner Information**

Model/Year: 93 Make: TOWN CAR VINA VIN: 1LNLM81W8P [REDACTED]  
Present Vehicle Location: \_\_\_\_\_ Who owns vehicle now: STATE FARM

Customer Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Is it ok for engineering to contact customer: no

Was the vehicle involved in a natural disaster/accident that required significant vehicle clean up? \_\_\_\_\_

If so, where was cleanup performed? \_\_\_\_\_

What is the general repair history of the vehicle? \_\_\_\_\_

Was it equipped with any aftermarket components? (specifically car alarm, trailer tow, or remote start) \_\_\_\_\_

**Insurance Agency Info. (If applicable):**

Agency Name: STATE FARM Agency phone number: \_\_\_\_\_

Claim number: \_\_\_\_\_

Contact: ALAN CONGER Phone number: 770-460-4923

**Incident Info**

Date of fire: 3-12-99 Mileage \_\_\_\_\_ Was the vehicle repaired? \_\_\_\_\_

If repaired, when and where? \_\_\_\_\_

Any idea where the fire started? (engine compartment quadrant... front, back, left, right) \_\_\_\_\_

Was the vehicle parked or running? \_\_\_\_\_ If parked, where? (garage, airport, parking lot) \_\_\_\_\_

Was the engine ON or OFF? \_\_\_\_\_ If OFF, how long was it parked before fire? \_\_\_\_\_

Did customer notice anything unusual prior to fire? \_\_\_\_\_

Was there any difficulty getting the vehicle out of park? \_\_\_\_\_ Was speed control not working? \_\_\_\_\_

Was the brake warning lamp illuminated? \_\_\_\_\_ Were the brake lights inoperative? \_\_\_\_\_

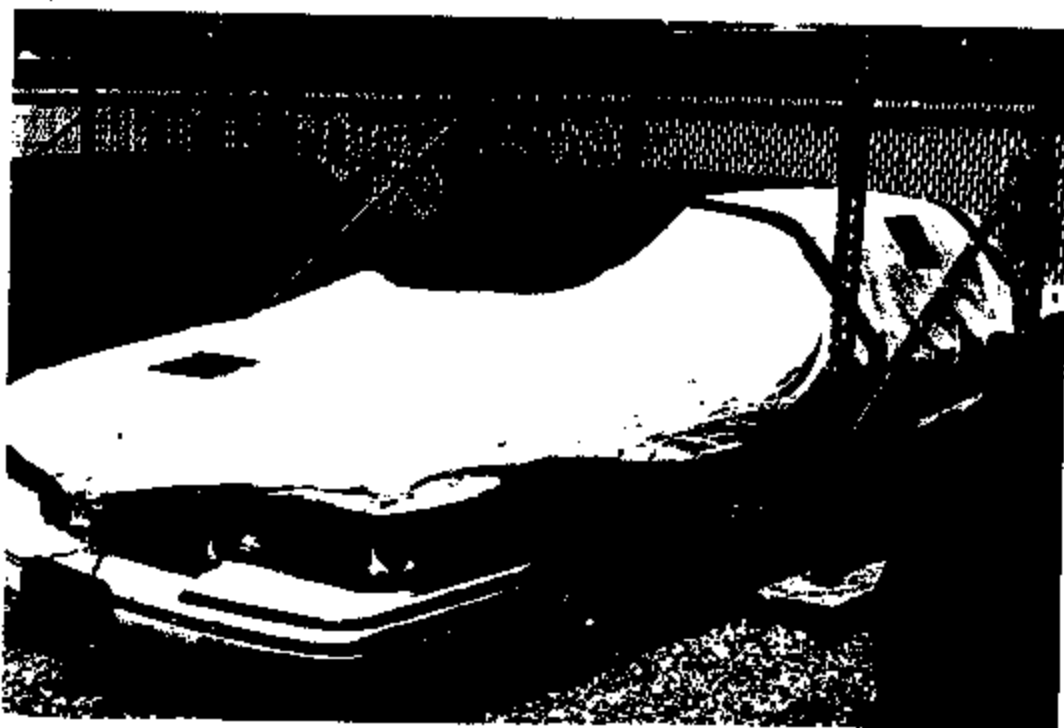
Any other info that you think may be useful to our investigation? \_\_\_\_\_

93 TOWN CAR

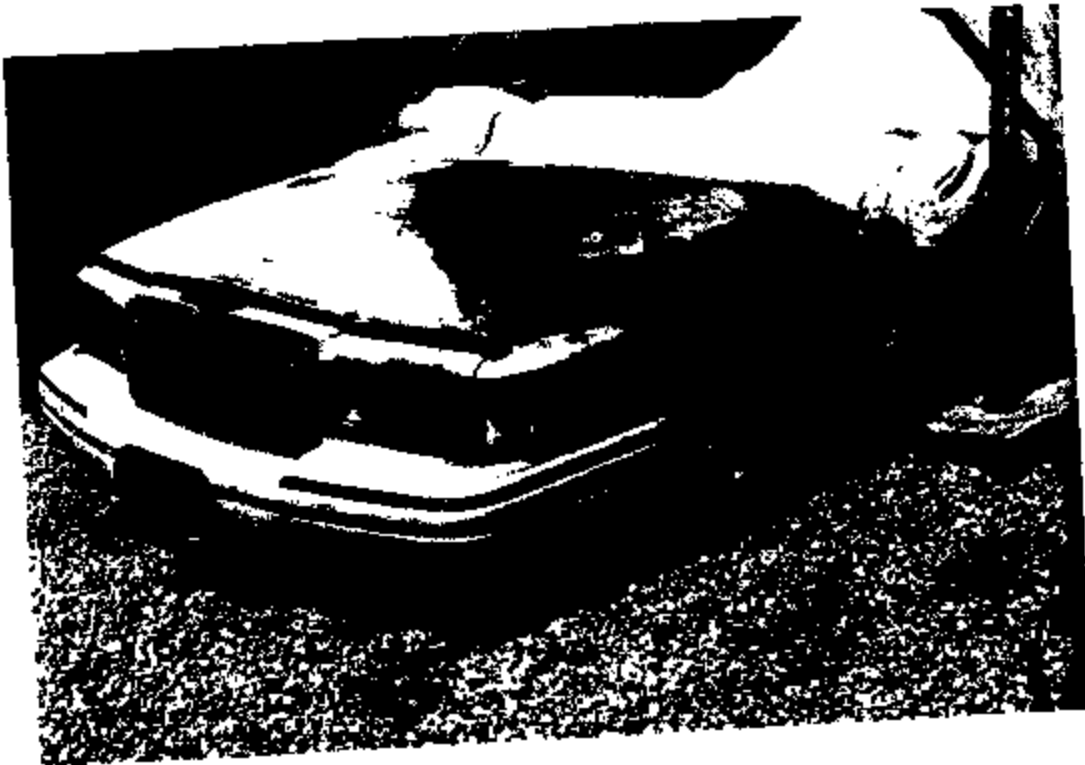
PALMETO, FL

VIN 643092

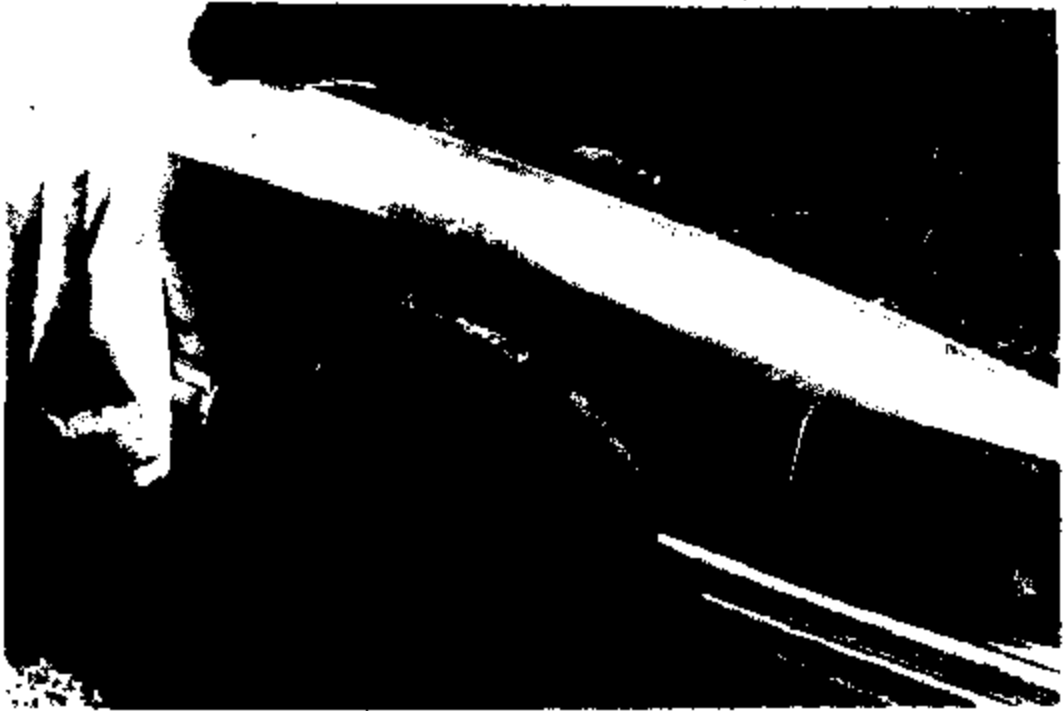
44N



3713 3299

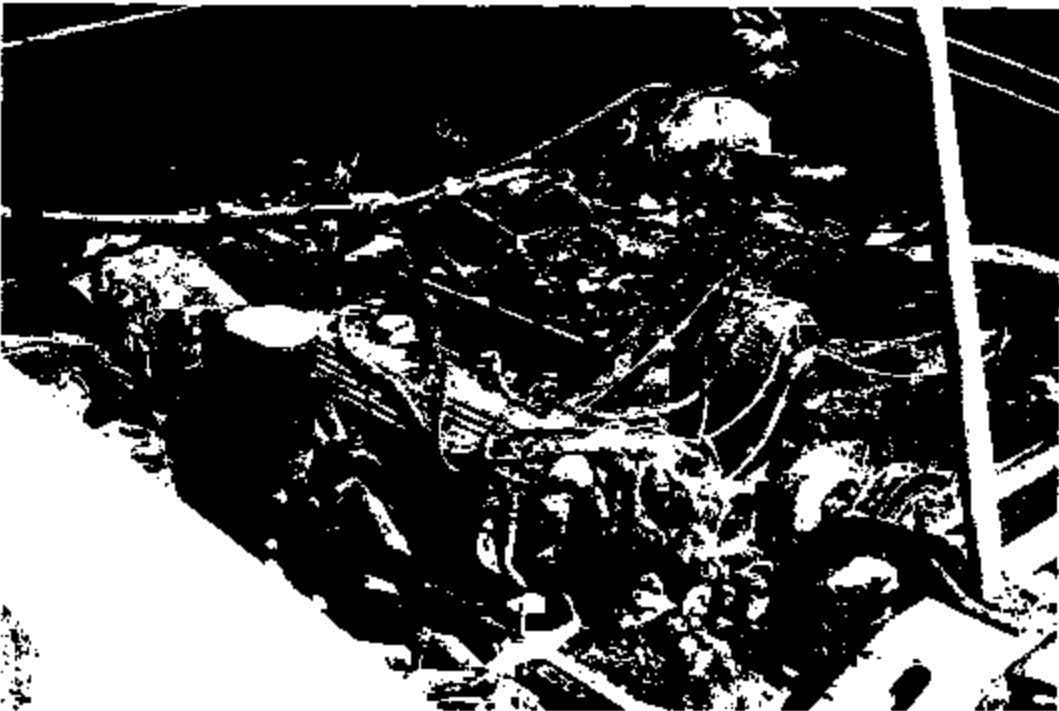
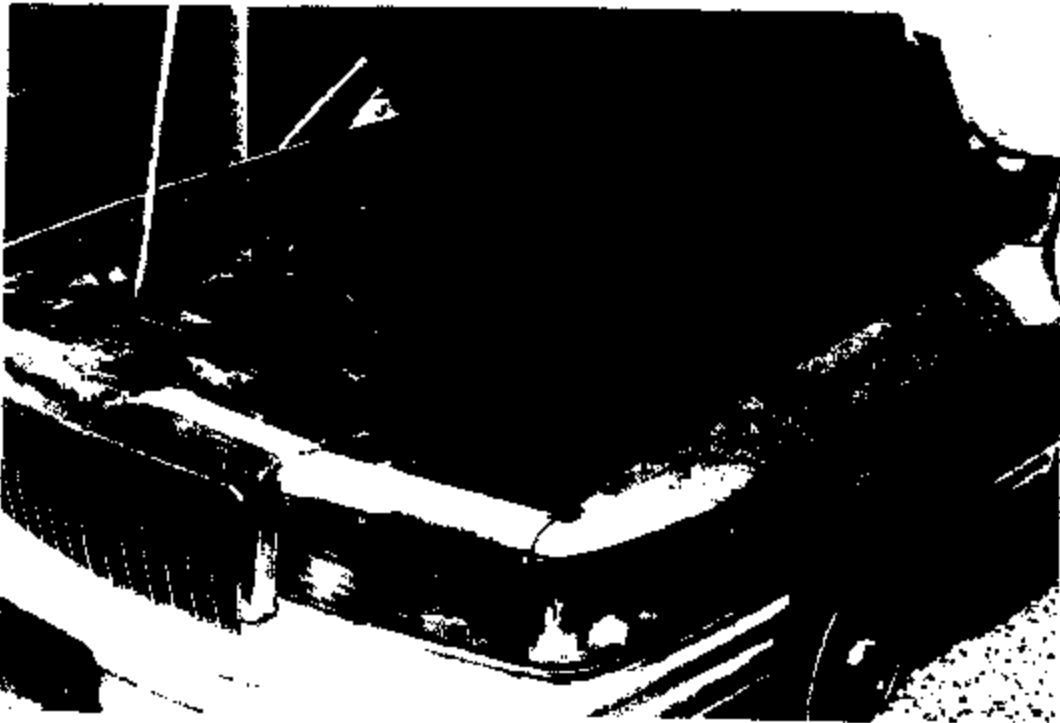


3713 3300



3713 3301





3713 3302



3713 3303

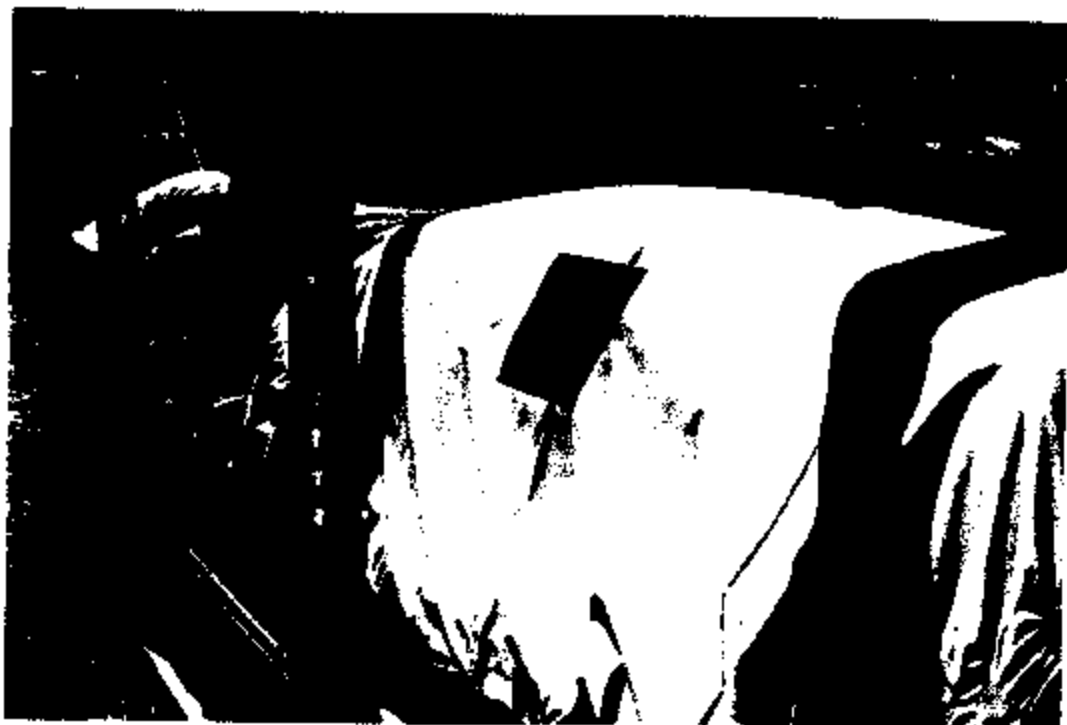




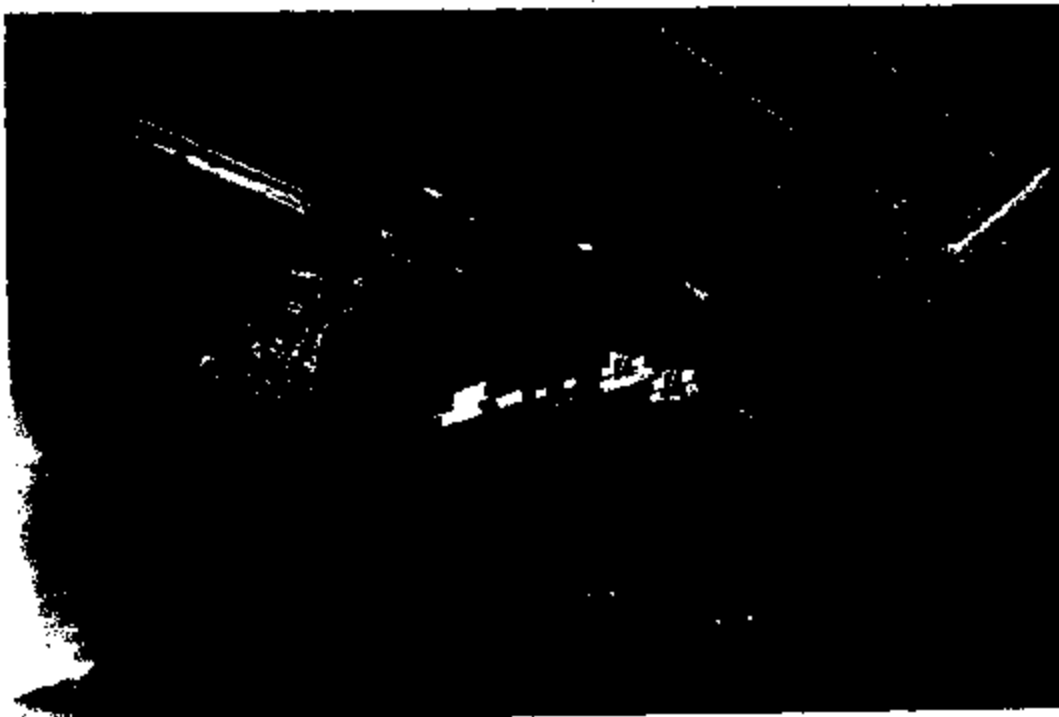
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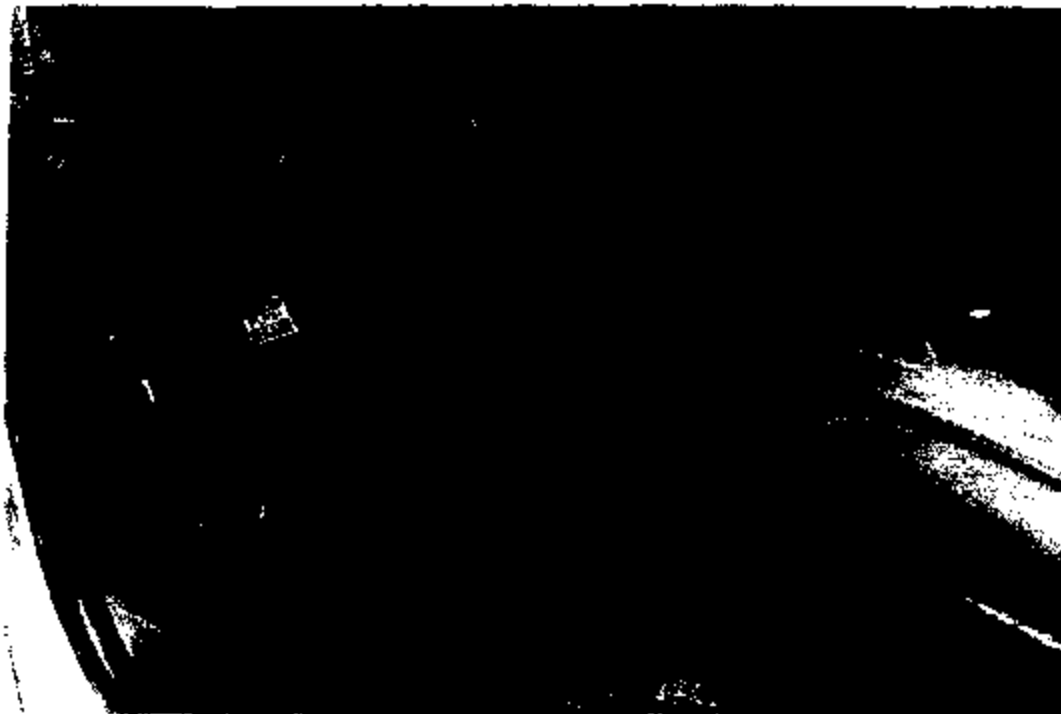
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3713 3307



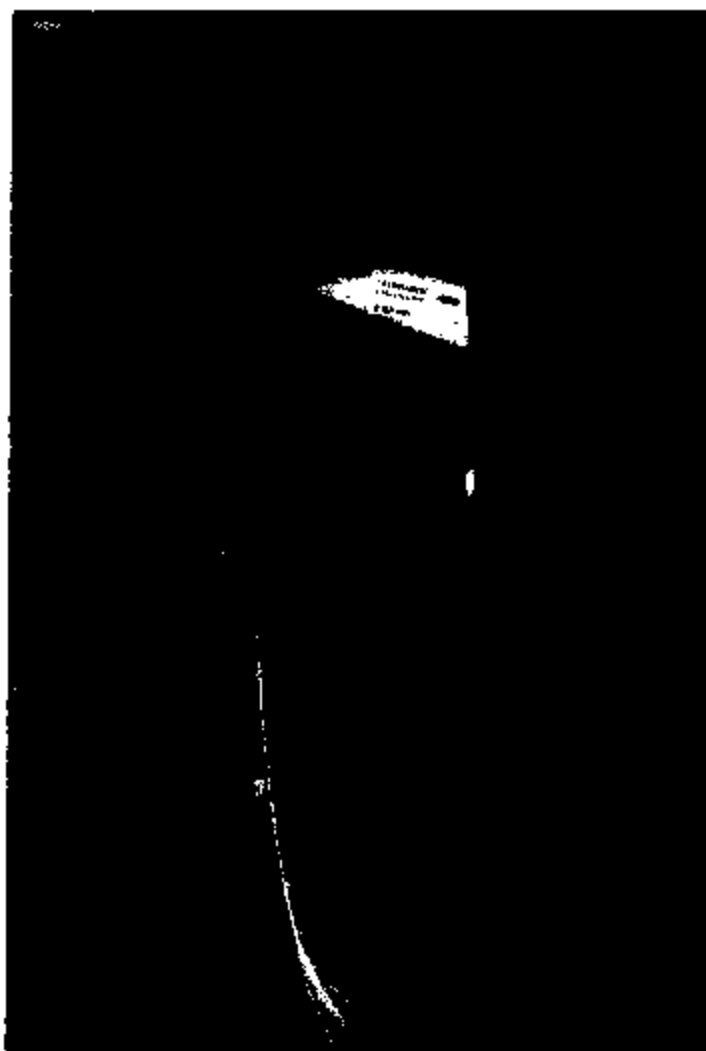
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3713 3309



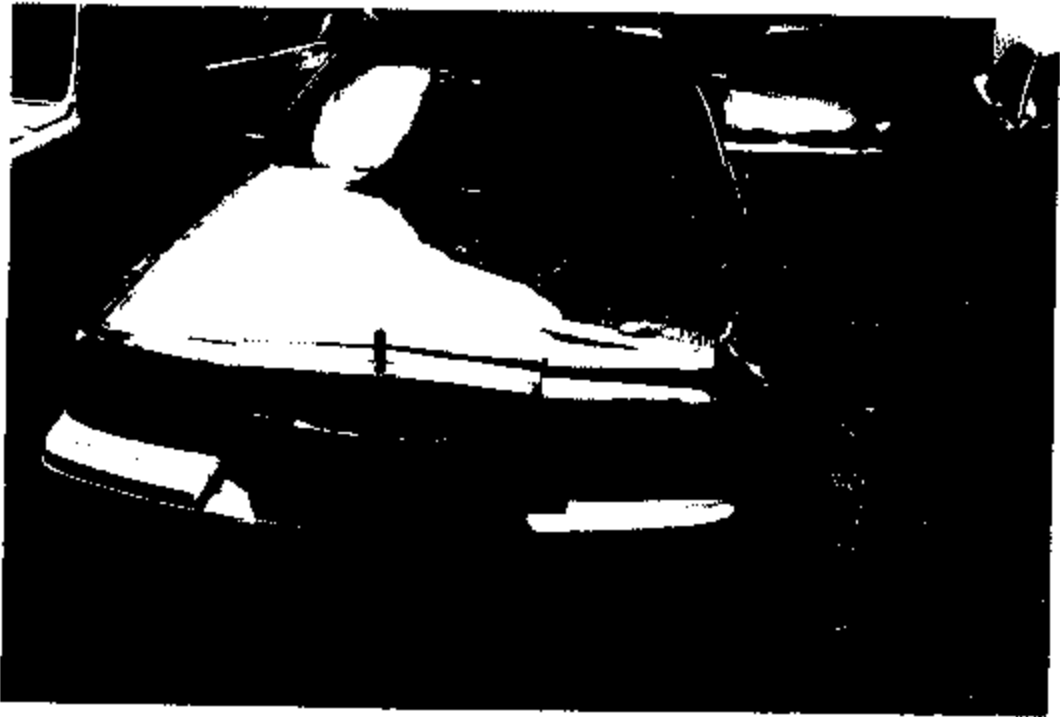
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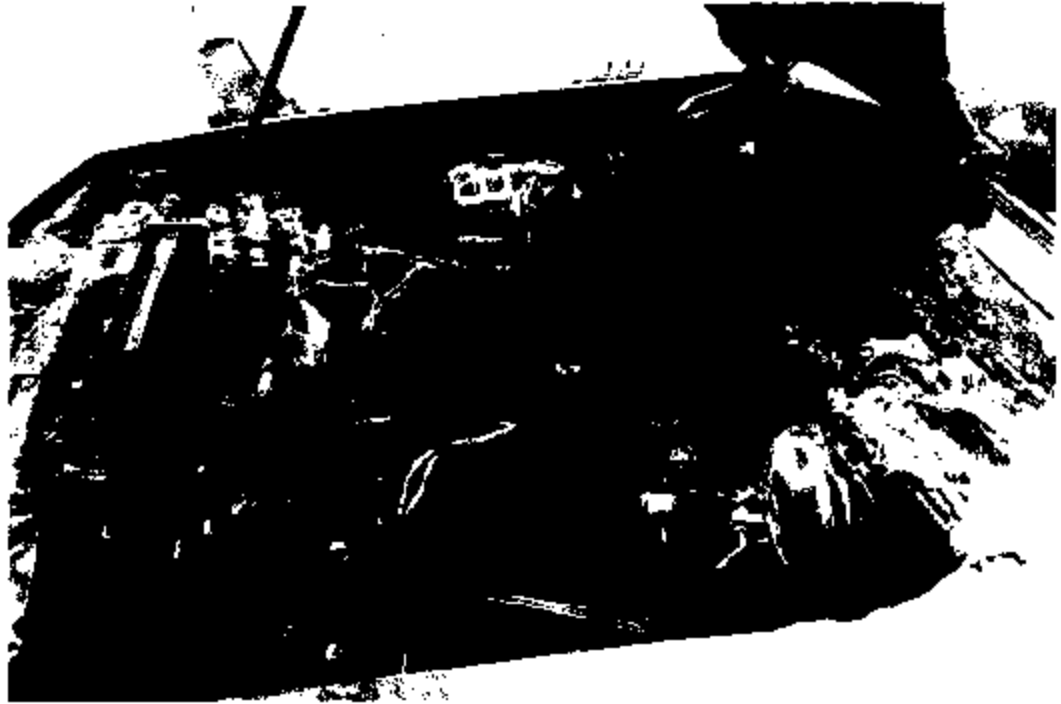
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3713 9912



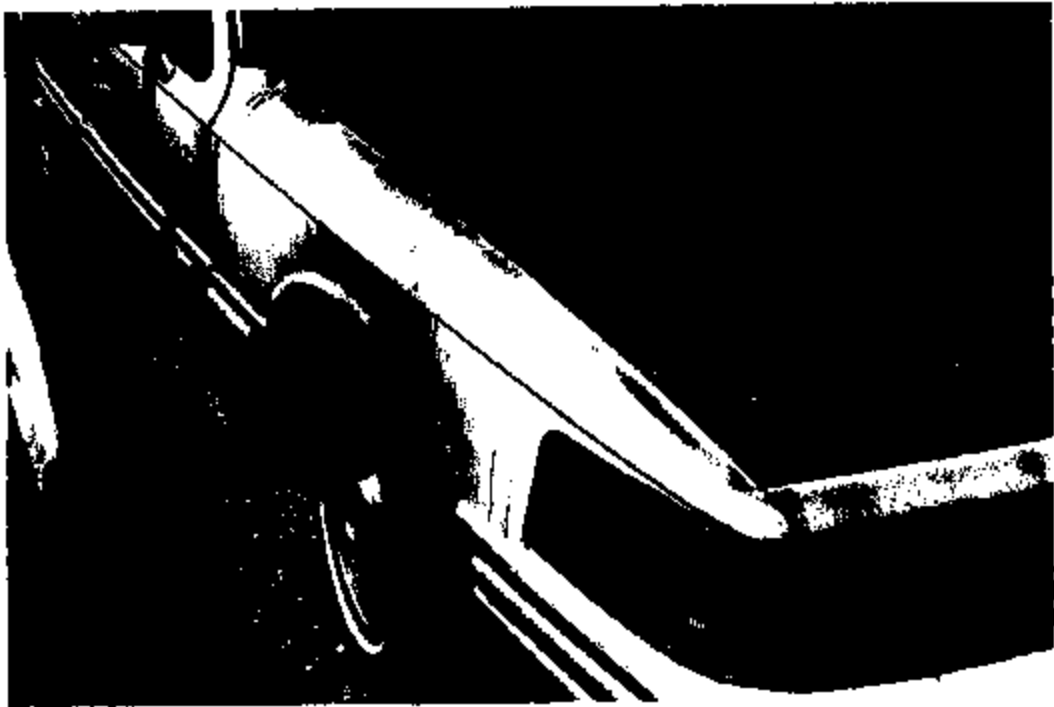
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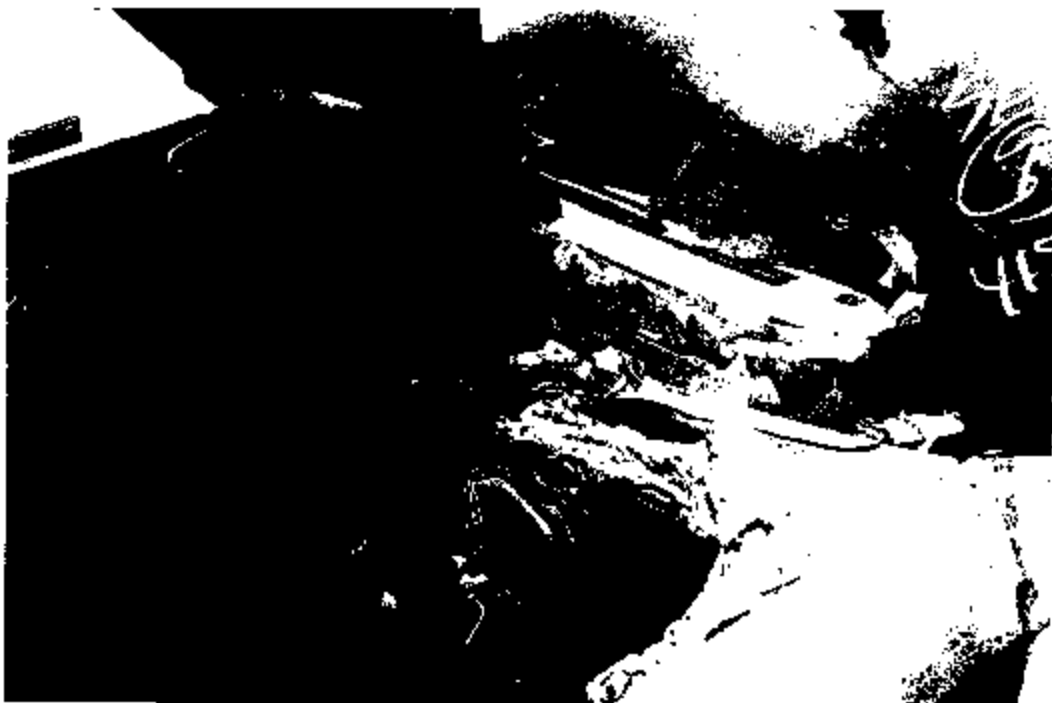
3713 3314



3713 3315



3713 3316



3713 3317





3713 3318

Model Year: 92 Make: *Lin* VIN: *1LNLM81820* (Range (at inspection): *54187*)  
 Impaction Date/Location: *5-17-99 Mich. South Auto Salvage Vehicle Owner: MARY BOND Jackson Ms*  
 Incident date: *4-4-99* Approximate mileage at incident: *54187* CASE # *53N*  
 Inspector Name: *Orville D. Mullins*

**Inspected Item**

Area of fire origination (engine compartment, hood, trunk, etc)

*Engine Compartment - Left Side*

Identify if any undischarged fuses show evidence of internal overload

*Dust cap on*

Identify if any fuses or fuse links were blown or show evidence of other damage

*#15 15 AMP FUSE Blown*

Determine if the correct fuse for the stop lamp switch in the fuse box

*15 AMP*

Identify if there was any damage to wiring in the area where the fire was started (ie chafing, missing insulation)

*Dust cap on*

Assess whether the air suspension pump shows evidence of internal overheating

*Not Available*

Identify if there were any obstruction modifications to the vehicle? (specifically car alarm, trailer tow, or remote start) *None*

If possible, identify if the vehicle was involved in a natural disaster/condition that required significant vehicle cleanup? If so where was cleanup performed?

*None*

If possible, identify vehicle repair history

*Not Available*

Any other info that may be pertinent to the incident...

**Parts that we would like from vehicle if possible to examine**

Brake pressure switch (preferably with valve plunger/connector attached and still attached to prop valve)

*Removed*

Sample of brake fluid or prop valve (in sealed glass container)

*Not Available*

Relay pack located on LH fender apron (with as much wiring as possible)

*Not Available*

ECM & module located on LH fender

*Not Available*

Speed control module located on LH fender

*Not Available*

Air suspension compressor located under air filter

*Not Available*

Air suspension relay

*Not Available*

Photograph of door from VIN sticker

*Enclosed*

Other suspect parts

rev 2.0 - 3/15/99

*Report received 5/20*

Case #53N

1992-95 Terra Car/Crown Vio/Grand Marquis/ Under Hood Fire Questionnaire

We are contacting you, because you reported smoke or fire in your vehicle. Ford is investigating your report and would like to ask you some questions about it. We hope everyone was ok...

Vehicle/Customer Information

Model Year: 1992 Make: TOWN CAR VIN#: 1LNLM81NXXN

Present Vehicle Location: MID SOUTH SALVAGE <sup>601-956-2787</sup> Who owns vehicle now: State Farm  
MOBILE, MS

Customer Name: [REDACTED]

Is it ok for engineering to contact customer: YES

Was the vehicle involved in a natural disaster/accident that required significant vehicle clean up? NO

If so, where was cleanup performed? n/a

What is the general repair history of the vehicle? fires replaced & regular maintenance

Was it equipped with any aftermarket components? (specifically car alarm, trailer tow, or remote start) NO

Insurance Agency Info (if applicable):

Agency Name: State Farm Agency phone number: \_\_\_\_\_

Claim number: 245056 481

Contact: Jiffany Temple Phone number: 601-856-3383

INSPECTION CONTACT:  
JAMES VICKERS  
601-856-6016

Incident Info

Date of fire: 4-14-99 Mileage 54,187 Was the vehicle repaired? NO

If repaired, when and where? n/a

Any idea where the fire started? (engine compartment quadrant... front, back, left, right) \_\_\_\_\_

Was the vehicle parked or running? PARKED If parked, where? (garage, carport, parking lot) DRIVEWAY

Was the engine ON or OFF? OFF If OFF, how long was it parked before fire? 5 hours

Did customer notice anything unusual prior to fire? Yes, see below

Was there any difficulty getting the vehicle out of park? YES Was speed control not working? NO

Was the brake warning lamp illuminated? NO Were the brake lights inoperative? NO

Any other info that you think may be useful to our investigation? problems getting vehicle into gear

3713 3321

Vehicle/Owner Information/Incident InfoModel Year: 1993 Make: CROWN VINTAGE 2 FALP14W8PX  
VICTORIAMileage (at inspection):  
75000 APPROX - BURIED  
Vehicle Owner:Inspection Date/Location: VEAUCHE, FL HOME OF WALTHALL'S  
MAY 13, 99CHARLES & JOY  
WALTHALL

Incident date: 4-14-99 Approximate mileage at incident:

75000 APPROX

Inspector Name: DAVID BURNETT  
EPA - 561-5754174Requested Info

Area of fire origination (engine compartment quadrant, component, etc)

APPEARS TO HAVE OCCURRED BELOW VACUUM VALVE CYLINDER

Identify if any underhood relays show evidence of internal overheating

BURNED

Identify if any fuses or fuse links were blown or show evidence of other damage

BURNED

Determine if the correct fuse for the stop lamp switch is in the fuse box

BURNED

Identify if there was any damage to wiring in the area where the fire was started (ie chafing, missing insulation)

BURNED

Assess whether the air suspension pump shows evidence of internal overheating

BURNED

Identify if there were any aftermarket modifications to the vehicle? (specifically car alarm, trailer tow, or remote start)

DO NOT KNOW

If possible, identify if the vehicle was involved in a natural disaster/accident that required significant vehicle cleanup? If so where was cleanup performed?

DO NOT KNOW HISTORY

If possible, identify vehicle repair history

IT MAY BE IN FORDS LIABILIITY DATA

Any other info that may be pertinent to the incident...

PAGE 2/2

Notes:

• VEHICLE PURCHASED USED FROM VEHICLE L/M DEALER 3-12-97  
WITH 35,000 MI.

• MET OWNERS - HAD A NICE CONVERSATION - ONLY PROBLEMS  
WITH CAR SINCE PURCHASE WAS A FAILED A/C COMPRESSOR.  
• ONE LONG CAR TRIP TO CALIFORNIA AFTER PURCHASE  
• NEW TIRE JUST PURCHASED TWO WEEKS PRIOR TO FIRE

• DREW HOME OUT CAR IN GARAGE WENT INTO HOUSE - SHORT  
TIME LATER HEARD NOISES IN GARAGE - OPENED SLIDED + CAR ON FIRE.

• MR. WALTHALL SAID ENGINE HAD NOT WORKED FOR SOME TIME  
PUT NO OTHER PROBLEMS - NO WORKING LIGHTS - THIR APPROX 1/2 MILE AWAY

9713 3322

CASE 54N

03/22/99 MON 14:26 FAX 2486424858

EA ASSOCIATES

Vehicle/Owner Information/Incident Info

Model Year: 43 Make: CROWN  
VICTORIA

VIN#: ZFALP74W8PX

Mileage (at inspection):

75,000 APPROX

Inspection Date/Location:

Vehicle Owner:

CHARLES F JUDD  
WALTHAM

Incident date: 4-14-99

Approximate mileage at incident:

75,000 mi APPROX

Inspector Name:

DAVID BURNETT SAA  
381-525-4174

Parts that we would like from vehicle if possible to acquire

Brake pressure switch (preferably with wire pigtail/connector attached and still attached to prep valve)

BURNED SWITCH TERMINAL & PIG TAIL BURNED

SWITCH REMOVED

Sample of brake fluid at prep valve (in sealed glass container)

& SENT TO FORD

CONTAINED IN PLEB -

CENTRAL TESTING

-5-17-99-

Relay pack located on LH fender apron (with as much wiring as possible)

BURNED

EDIS 8 module located on LH fender

ALSO MASTER CYLINDER  
FOR REVIEW - FLUID?

BURNED

Speed control module located on LH fender

BURNED

Air suspension compressor located under str filter

BURNED

Air suspension relay

BURNED

Photograph of door jam VIN sticker - VIN PLATE ONLY - STICKER BURNED

Other suspect parts: OWNER, MR. WALTHAM SAID CRUISE HAD NOT..

WORKED FOR A LONG TIME.

HE SAID NO I.P. WARNING LIGHTS - PRIOR TO FIRE

CAR DROVE NORMAL PRIOR TO FIRE -

HE THINKS BRAKE LIGHTS WERE FUNCTIONING

POWER WINDOWS WERE WORKING

CAR WAS ACTING NORMAL - NO UNUSUAL PROBLEMS 3-17-99

JOINED BY INVESTIGATOR BILL BUCKLEY SAA

Page 1 of 2

CNA INSURANCE CO INC

313-841-1448

3713 3323

Last Name		First Name		101125	
Street Address				9925	
City		State		1130 (B)	
Date		Time Processed		COSTLY Initials	
<input type="checkbox"/> Kodak <input type="checkbox"/> Fuji <input type="checkbox"/> 3-M <input type="checkbox"/> _____	<input type="checkbox"/> 100 <input type="checkbox"/> 200 <input type="checkbox"/> 400 <input type="checkbox"/> 1600	<input type="checkbox"/> 35 <input type="checkbox"/> 110 <input type="checkbox"/> _____	<input type="checkbox"/> 12 <input type="checkbox"/> 24 <input type="checkbox"/> 36	Double Prints <input type="checkbox"/> Yes <input type="checkbox"/> No Prints Sold	

Special Instructions <u>3 SETS</u>	 78762 22594 SCAN THIS ITEM	PRICE 12.50
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# PHOTO

## RT

**Ask about your FREE film developing punch card**

**WAL-MART**

**1 HOUR PHOTO**

FREE ROLL OF SINGLE COLORPRINT FILM PROCESSING  
 With Every 8 Rolls Processed  
 Good At Any Wal-Mart 1-Hr. Photo Lab

1	2	3	4	5	6	7	8	FREE
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(This Offer Applies Only To 1-Hr. Roll Processing)  
 NOT VALID WITH ANY OTHER OFFERS

**Biggie Prints**

without negatives  
 in minutes at your  
**WAL-MART**  
 1-Hour Photo Center

Date: 1 / 1 Event: \_\_\_\_\_  
Notes: 93 Crown Vic  
VIN [REDACTED]  
[REDACTED]  
VENICE, FL  
FIRE 4-14-99  
CASE 5411

 **1 HOUR PHOTO**

**WAL\*MART**

**Guaranteed  
Quality**

**Always<sup>SM</sup>**

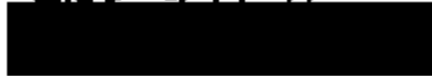


QABE 5411

VIN

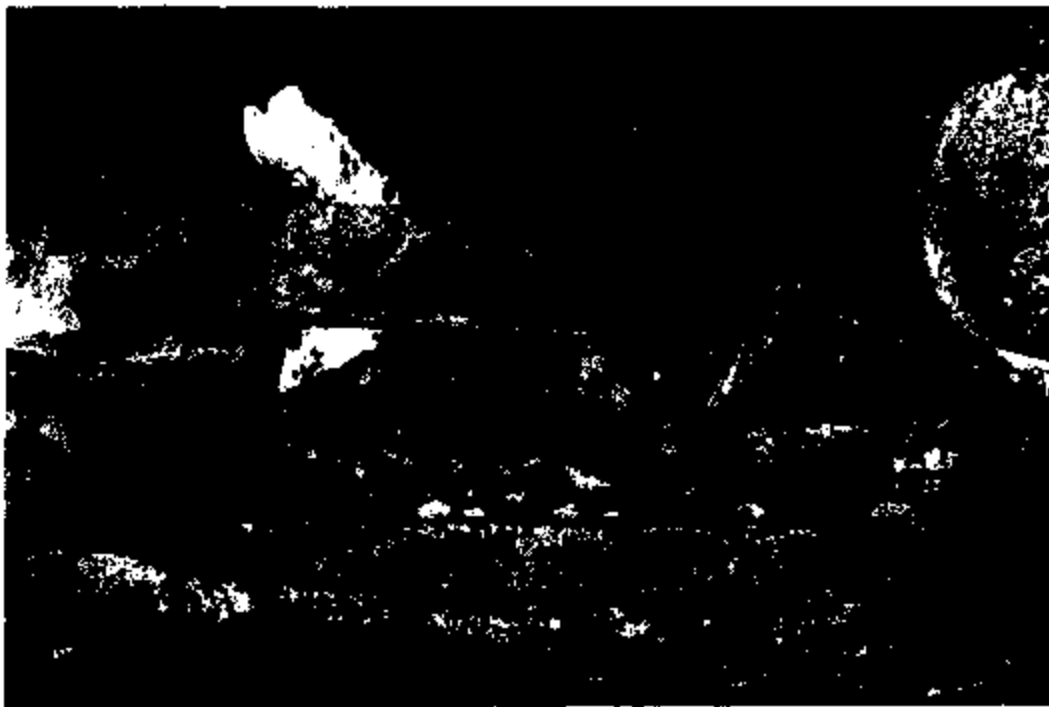


REC 4-14-99

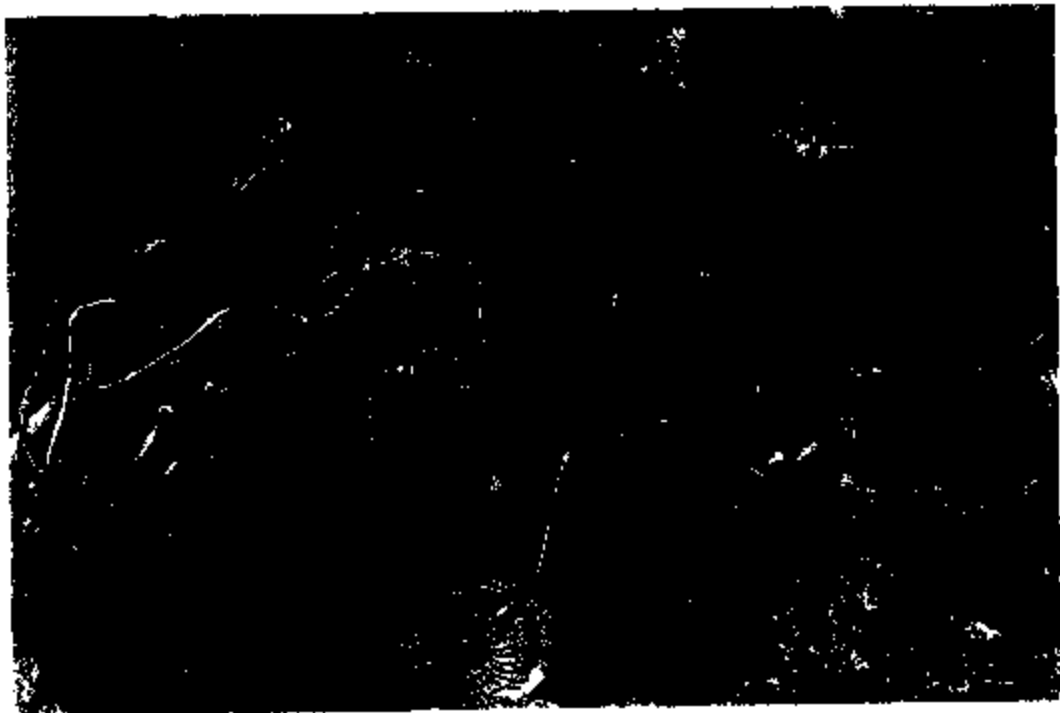


VEHICLE, FL

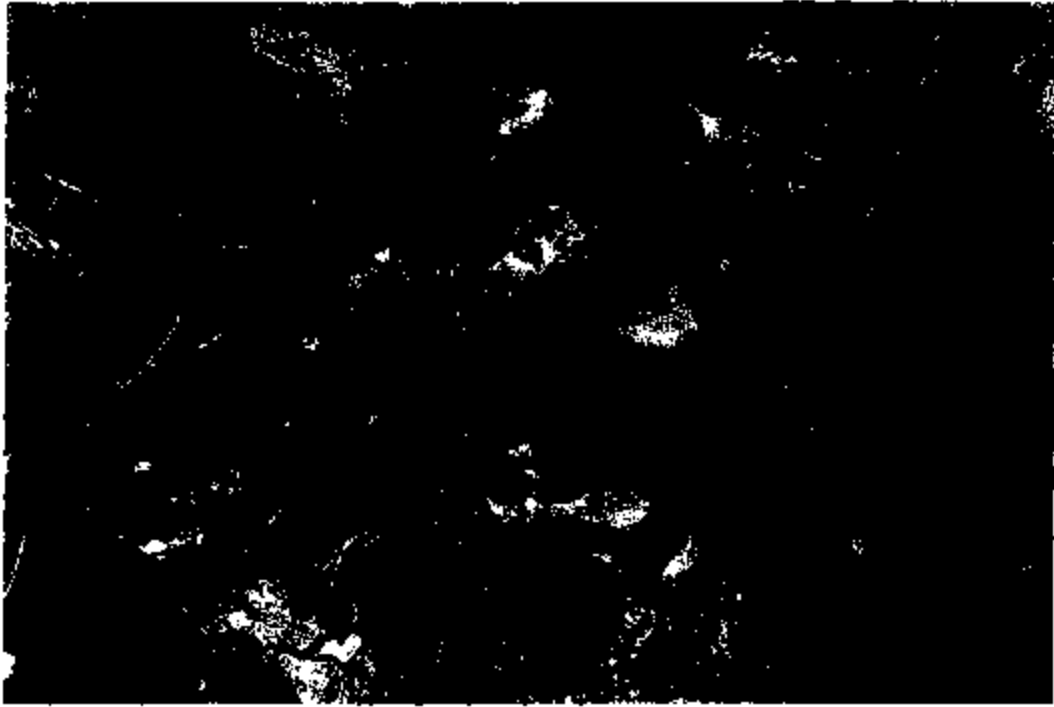
93 CROWN VIC



3713 3327



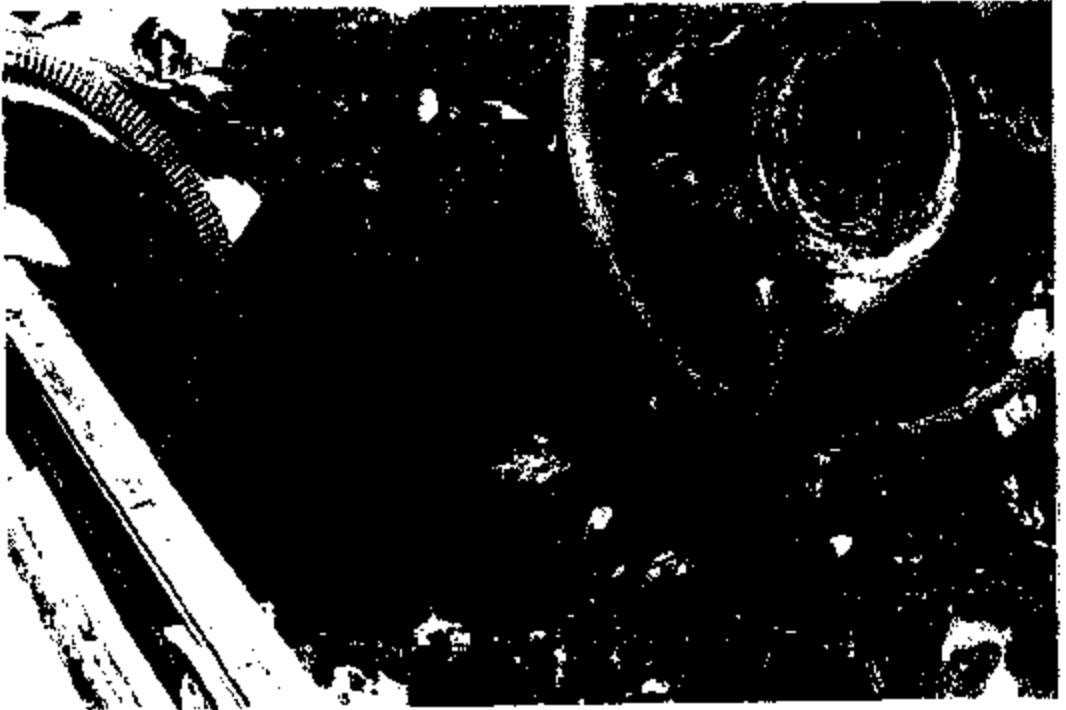
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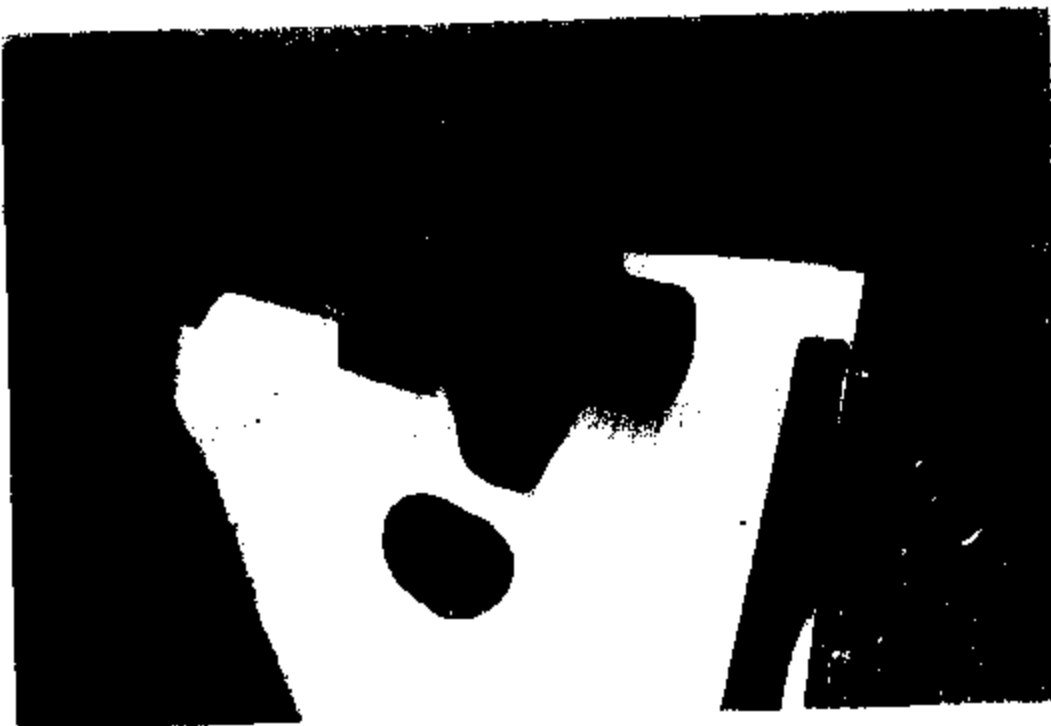
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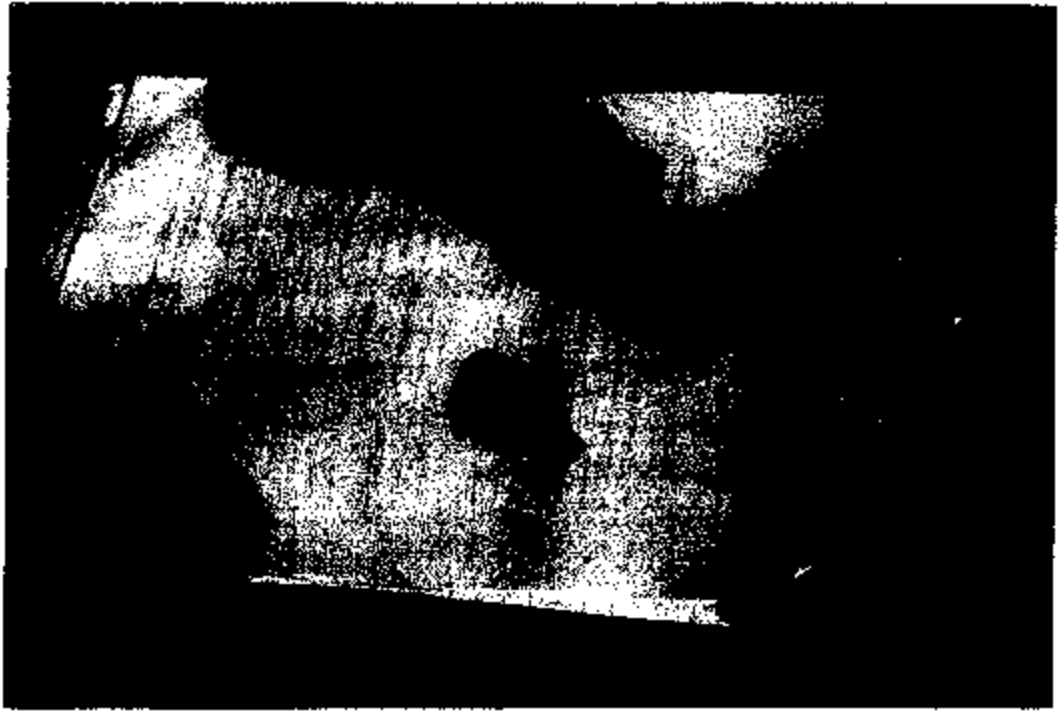
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3718 3331



3713 3332



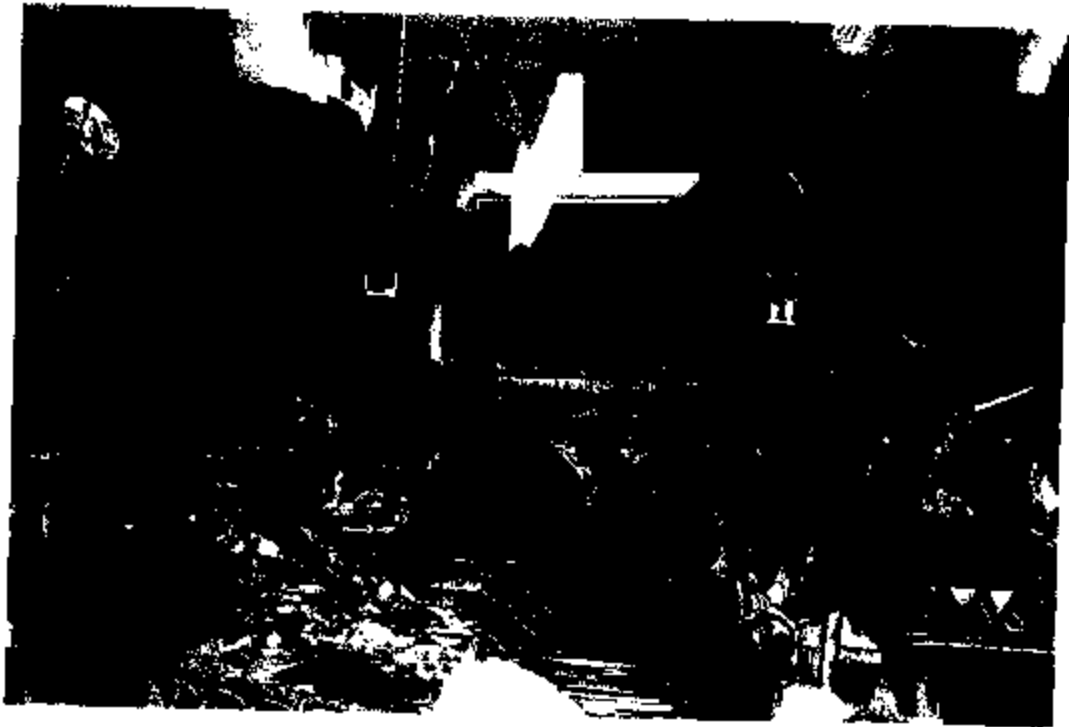
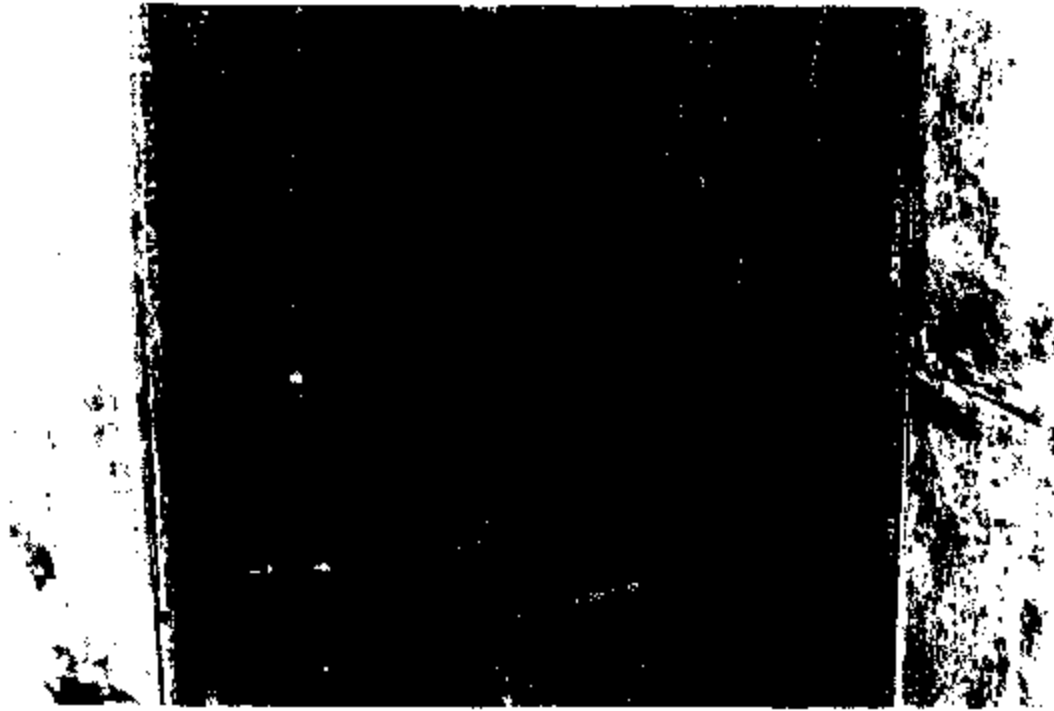
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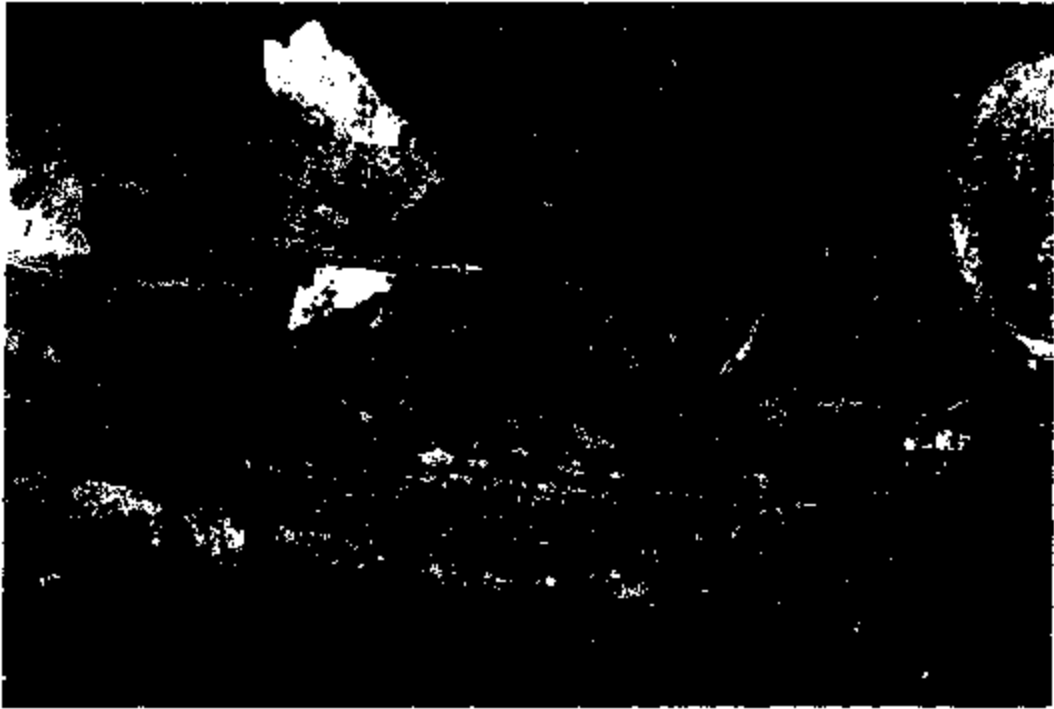
3713 3335



3713 3336



3713 3337



3713 3338

Case # 54N

1992-95 Town Car/Crown Vic/Grand Marquis/Under Hood Fire Questionnaire

We are contacting you, because you reported smoke or fire in your vehicle. Ford is investigating your report and would like to ask you some questions about it. We hope everyone was ok...

Vehicle/Customer Information

Model Year: 1993 Make: CROWN VIN#: 2FALP74N 8PX

Present Vehicle Location: Customer's address Who owns vehicle now: customer

Customer Name: [redacted] Phone: [redacted]

Cust. # 908  
Circle Dr  
Venice  
FL

Is it ok for engineering to contact customer: no

Was the vehicle involved in a natural disaster/accident that required significant vehicle clean up? no

If so, where was cleanup performed? n/a

What is the general repair history of the vehicle? Air conditioning & tires

Was it equipped with any aftermarket components? (specifically car alarm, trailer tow, or remote start) no

Insurance Agency info. (if applicable)

Agency Name: Mike Huckeba / CNA Insurance Agency phone number: 800-955-9927 ext 3412

Claim number: P8035205

Contact: Bill Buckley / SGA Phone number: 813-891-1448  
813-891-1448

Incident Info

Date of fire: 4-14-99 Mileage: 60,000 Was the vehicle repaired? no

If repaired, when and where? n/a

Any idea where the fire started? (engine compartment quadrant... front, back, left, right) drivers side rear lean rear cylinder

Was the vehicle parked or running? parked if parked, where? (garage, airport, parking lot) garage

Was the engine ON or OFF? OFF if OFF, how long was it parked before fire? 20 minutes

Did customer notice anything unusual prior to fire?

Was there any difficulty getting the vehicle out of park: no Was speed control not working: no

Was the brake warning lamp illuminated: no Were the brake lights inoperative: no

Any other info that you think may be useful to our investigation?

3713 3340

\*OGC wants <sup>request</sup> to handle the <sup>in add</sup> loss  
less after <sup>to</sup> inspection <sup>OGC</sup>  
<sup>photos</sup>  
<sup>rep</sup>

\*Claim is being  
referred to OGC  
Fax # 845-4089



Have copy of report sent  
to OGC:

Jessie Hollingsworth  
Rte 400  
Parklane Tower West  
3 Parklane BLVD  
Dearborn mi 48126.

EAA  
Report  
came in

Vehicle/Customer Information/Incident Info:

Case 55N

Model Year: 92 Make: Lincoln Town Car VIN#: 1LNLM1W5NY [REDACTED]

Miles(at insp) Approx 86,000 Pw Owner Inspection Date: 5-13-99 Ft. Myers, FL

Vehicle Owner: [REDACTED] Incident Date: 4-23-99

Approximate mileage at incident: Vehicle purchased used at 80,000 mi. on Nov. 28, 98 from local Ford L/M dealer. [REDACTED] he had driven 6000 mi. since purchase.

Inspector Name: David Burnett EAA Ph 561-575-4174

Parts that we would like from vehicle if possible to acquire

Brake pressure switch (preferably with wire pigtail/connector attached and still attached to prop valve)

SWITCH STILL IN LOCATION BUT TERMINAL + PIGTAIL BURNED

Sample of brake fluid at prop valve (in sealed glass container)

BURNED

Relay pack located on LH fender apron (with as much wiring as possible)

BURNED

EDIS 8 module located on LH fender

BURNED

Speed control module located on LH fender

BURNED

Air suspension compressor located under air filter

BURNED

Air suspension relay ?

BURNED

Photograph of door jam VIN sticker - [REDACTED]

SEE PHOTO

Other suspect parts.

- Note:
- \* Photographs of Fuse box under LP. indicate an extra red wire routed into the box??
  - \* One fuse is missing from LP. Fuse box cover—it appears to be the 5 watt fuse.
  - \* Mr. Yasee says he has made no electrical modifications to the car.

REV 20  
3-17-99  
Page 1 of 2

3713 3343

Vehicle/Owner Information/Incident Info

Case 55N

Model Year: 92 Make: Lincoln Town Car VIN#: 1LNLM81WSNY [REDACTED]

Miles(at Insp) Approx: 86,000 Per Owner Inspection Date: 5-13-99 Ft. Myers, FL

Vehicle Owner: [REDACTED] Incident Date: 4-23-99

Approximate mileage at incident: Vehicle purchased used at 80,000 mi. on Nov. 28, 98 from local Ford L/M dealer [REDACTED] he had driven 6000 mi. since purchase.

Inspector Name: David Burnett EAA Ph 561-375-4174

Requested Info:

Area of fire origination (engine compartment quadrant, component, etc)

HOT SPOT AREA IS BELOW VACUUM BOOST CYLINDER - DRIVER SIDE

Identify if any underhood relays show evidence of internal overheating

BURNED

Identify if any fuses or fuse links were blown or show evidence of other damage

BURNED

Determine if the correct fuse for the stop lamp switch in the fuse box

BURNED

Identify if there was any damage to wiring in the area where the fire was started (ie chafing, missing insulatic

BURNED

Assess whether the air suspension pump shows evidence of internal overheating

BURNED

Identify if there were any aftermarket modifications to the vehicle? (specifically car alarm, trailer tow, or remote start)

NO AFTER -

JUMPER WIRE INTO TO FUSE BOX UNDER - SEE PHOTOGRAPHS

If possible, identify if the vehicle was involved in a natural disaster/accident that required significant vehicle work? If so where was cleanup performed?

DO NOT KNOW HISTORY

If possible, identify vehicle repair history

DO NOT KNOW - CHECK FORD WARRANTY HISTORY - CITE WHERE SOLD

Any other info that may be pertinent to the incident...

- Notes:
- NHTSA has been called by Mr D. Yates --concerning the fire with his vehicle.
  - Mr. Yates was very polite during my inspection of the vehicle.
  - Mr Yates is uninsured per information I have received
  - Owner says prior to fire he had driven down town--then to a grocery store for 15-20 minutes--then home --parked in drive close to garage. Car was parked at his home for some 45 minutes when he heard noise and smokes outside his home--went out and found car on fire.

Vehicle/Owner Information/Incident Info

Case 55N

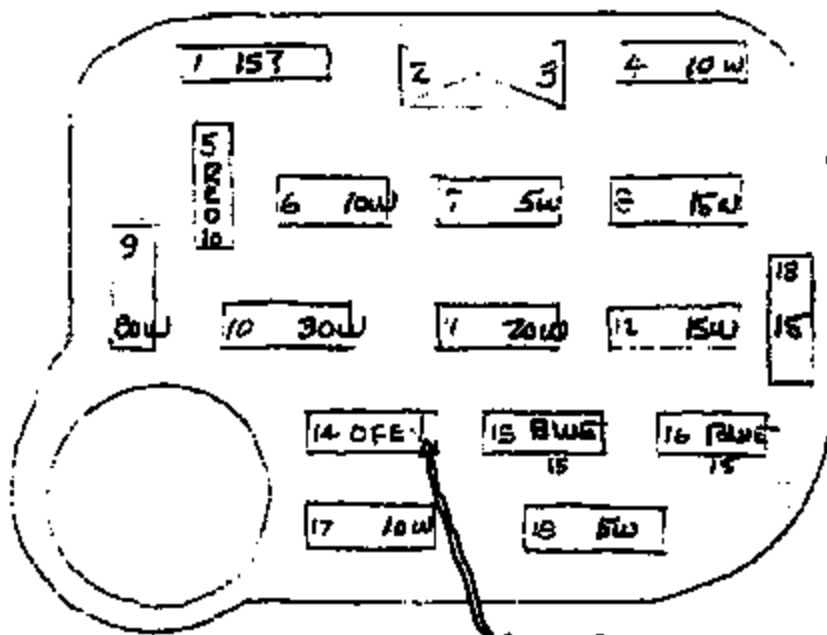
Model Year: 92 Make: Lincoln Town Car VIN: 1LNLMB1W3NY [REDACTED]

Miles(at insp) Approx \$6,000 Per Owner Inspection Date: 5-13-99 Ft. Myers, FL

Vehicle Owner: [REDACTED] Est 500 Incident Date 4-23-99

Approximate mileage at incident: Vehicle purchased used at 80,000 mi. on Nov. 28, 98 from local Ford L/M dealer. [REDACTED] had driven 6000 mi. since purchase.

Inspector Name David Burnett EAA Ph 561-575-4174



5-AMBER  
10 1250  
15 BLUE  
20 400W  
30 BLUE/RED

CASE 55N  
DAVID BURNETT

3713 3345

Last Name		101124	
Street Address		7th Street 2527	
City		State	
Phone	Date	Time Available	Initials
		1:30	(S)
Film <input checked="" type="checkbox"/> Kodak <input type="checkbox"/> Fuji <input type="checkbox"/> 3-M <input type="checkbox"/> _____	ASA <input type="checkbox"/> 100 <input checked="" type="checkbox"/> 200 <input type="checkbox"/> 400 <input type="checkbox"/> 1900	Size <input checked="" type="checkbox"/> 35 <input type="checkbox"/> 110 <input type="checkbox"/> _____	Frames <input type="checkbox"/> 12 <input checked="" type="checkbox"/> 24 <input type="checkbox"/> 36
		Double Prints Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
		Prints Sold 23 / 104	

Special Instructions 4 SETS SSN	 7876222594 SCAN THIS ITEM	PRICE 1.58
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# 1 HOUR PHOTO

**Ask about your FREE film developing punch card**

**1 HOUR PHOTO**

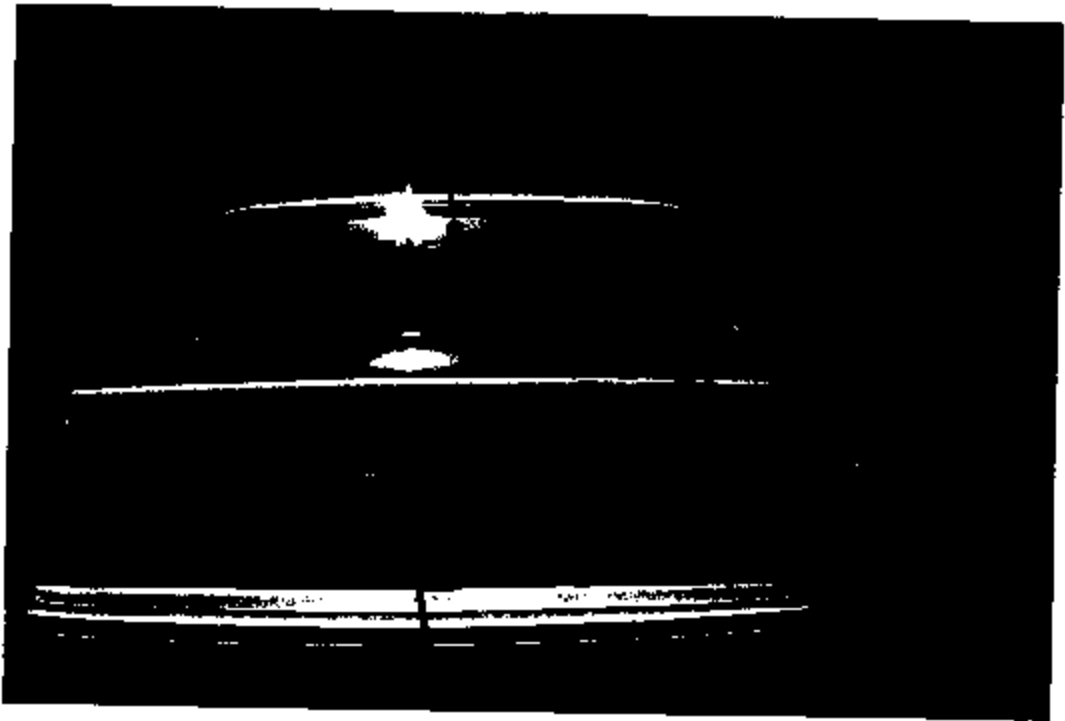
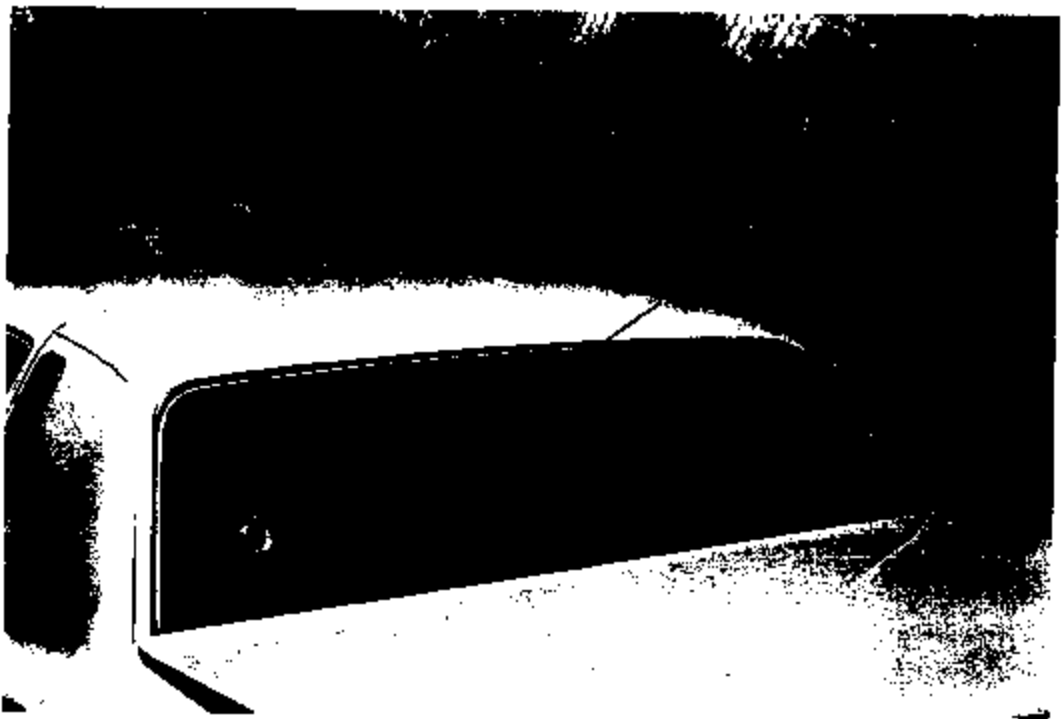
**FREE ROLL OF SINGLE COLORPRINT FILM PROCESSING With Every 8 Rolls Processed**  
 Good At Any Wal-Mart 1-Hr. Photo Lab

1	2	3	4	5	6	7	8	FREE
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(This Offer Applies Only To 1-Hr. Roll Processing) NOT VALID WITH ANY OTHER OFFER



3713 3347



3713 3348



3713 3349





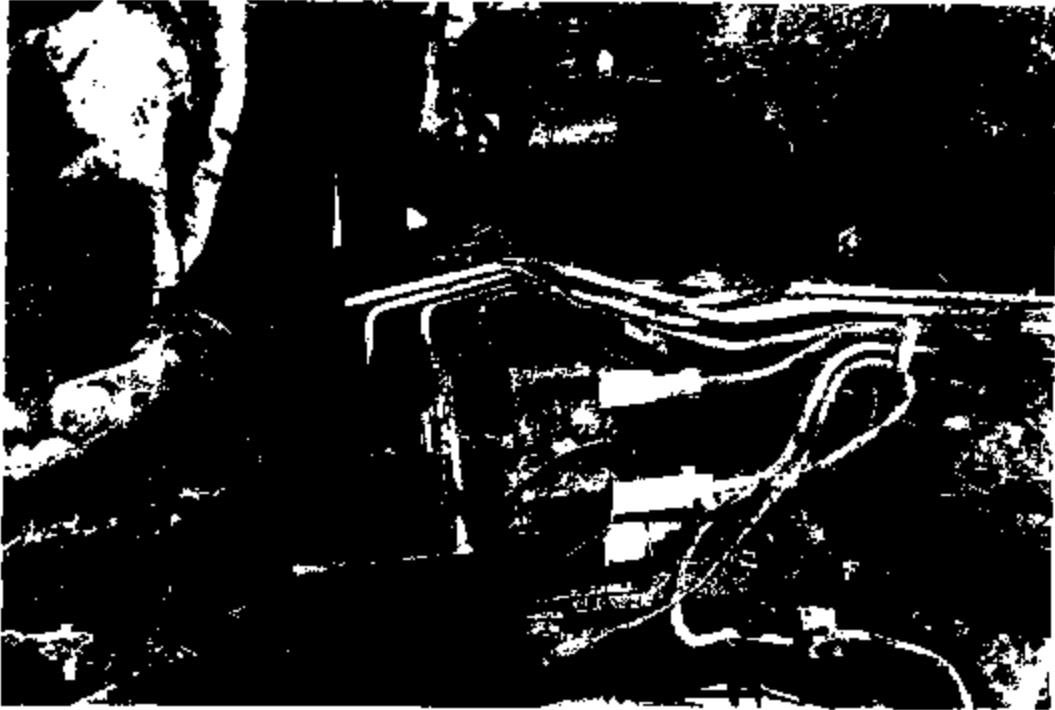


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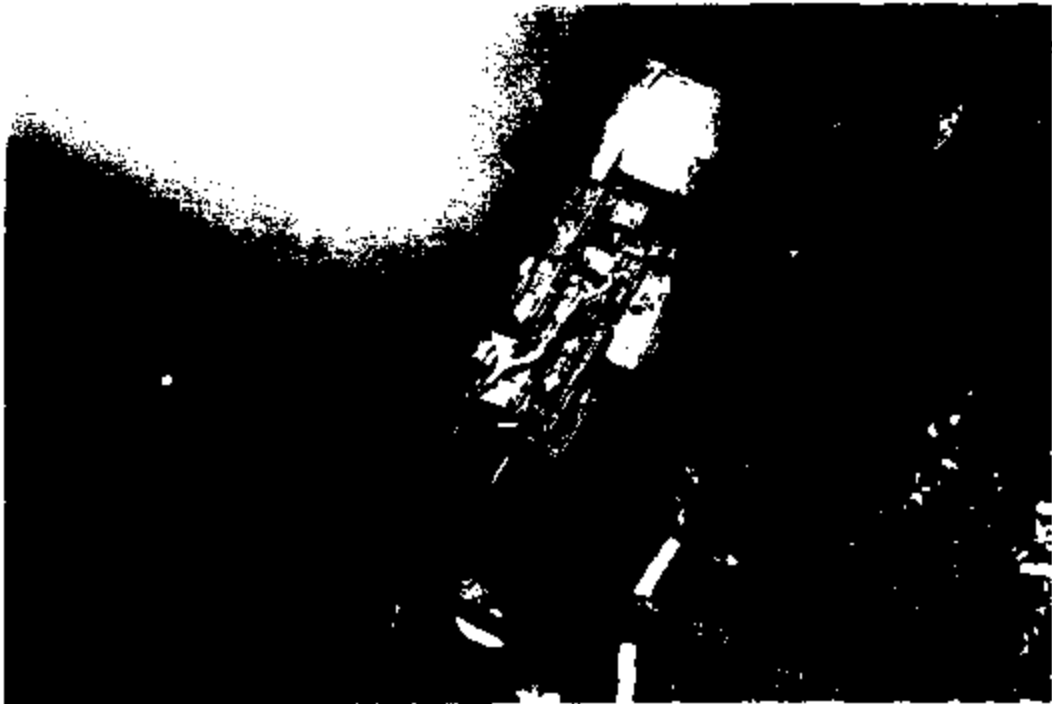
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3713 3355

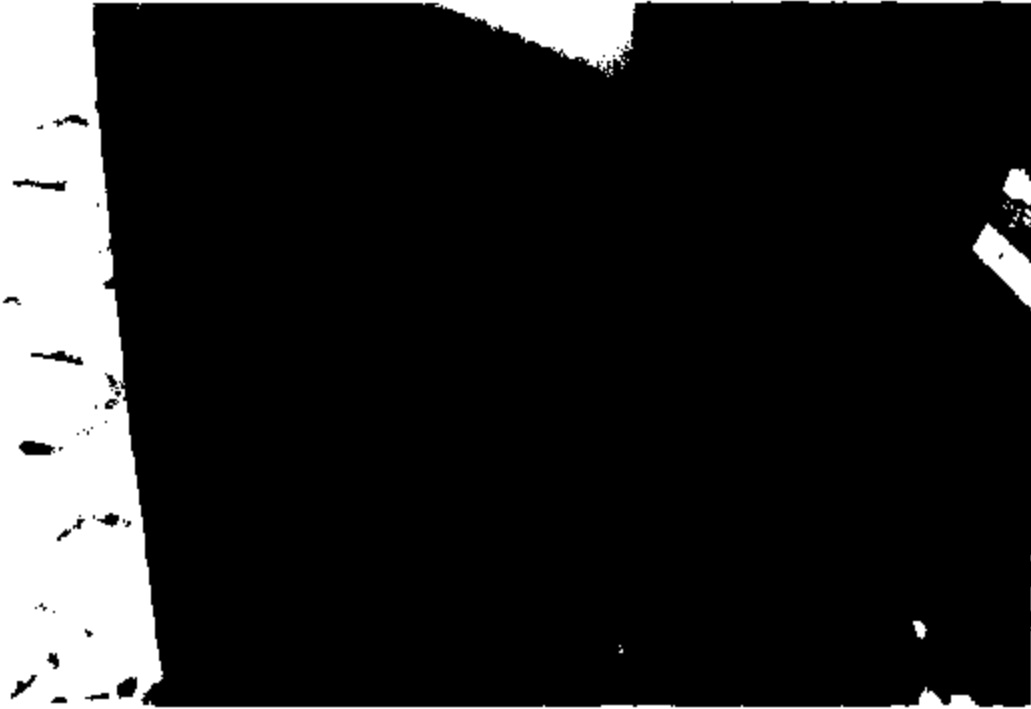


3713 3356



3713 3357





Date: 1 / 1 Event: (CASE 552)  
Notes: [REDACTED]  
UIN  
4-23-99 INCIDENT DATE  
5-13-99 INSPECTION CAA  
FT WALKERS, FL

 1 HOUR PHOTO

WAL\*MART

Guaranteed  
Quality

Always<sup>SM</sup>

3713 3359

Case # 55N

1992-95 Town Car/Crown Vic/Grand Marquis/Under Hood Fire Questionnaire

We are contacting you, because you reported smoke or fire in your vehicle. Ford is investigating your report and would like to ask you some questions about it. We hope everyone was ok...

Vehicle/Customer Information

Model Year: 92 Make: TOWN CAR VIN: 1LNLM81W5N1 [redacted]

Present Vehicle Location: STORAGE Who owns vehicle now: customer

Customer Name: [redacted] Phone: [redacted]

Is it ok for engineering to contact customer: YES

Was the vehicle involved in a natural disaster/accident that required significant vehicle clean up? no

If so, where was cleanup performed? no

What is the general repair history of the vehicle? no

Was it equipped with any aftermarket components? (specifically car alarm, trailer tow, or remote start) no

Insurance Agency Info. (if appropriate)

Agency Name: NONE Agency phone number: \_\_\_\_\_

Claim number: \_\_\_\_\_

Contact: \_\_\_\_\_ Phone number: \_\_\_\_\_

Incident Info

Date of fire: 4-23-99 Mileage: 86,000 Was the vehicle repaired? completely  
totaled

If repaired, when and where? n/a

Any idea where the fire started? (engine compartment quadrant... front, back, left, right) driver side  
firewall region

Was the vehicle parked or running? Parked If parked, where? (garage, airport, parking lot) in front of garage

Was the engine ON or OFF? OFF If OFF, how long was it parked before fire? 45 minutes

Did customer notice anything unusual prior to fire? not at all

Was there any difficulty getting the vehicle out of park? no Was speed control not working? no

Was the brake warning lamp illuminated? no Were the brake lights inoperative? no

Any other info that you think may be useful to our investigation? no

Consumer Affairs  
16800 Executive Plaza Drive  
Mail Drop #3 NE-B, Suite 331  
Dearborn, MI 48126-4207



**To:** Alan Hase **From:** Ms. Faraan Ansari  
**Fax:** 248-642-4558 **Pages:** 2 (including cover page)  
**Phone:** 248-642-3232 **Date:** May 8, 1999  
**Re:** survey for case 55N

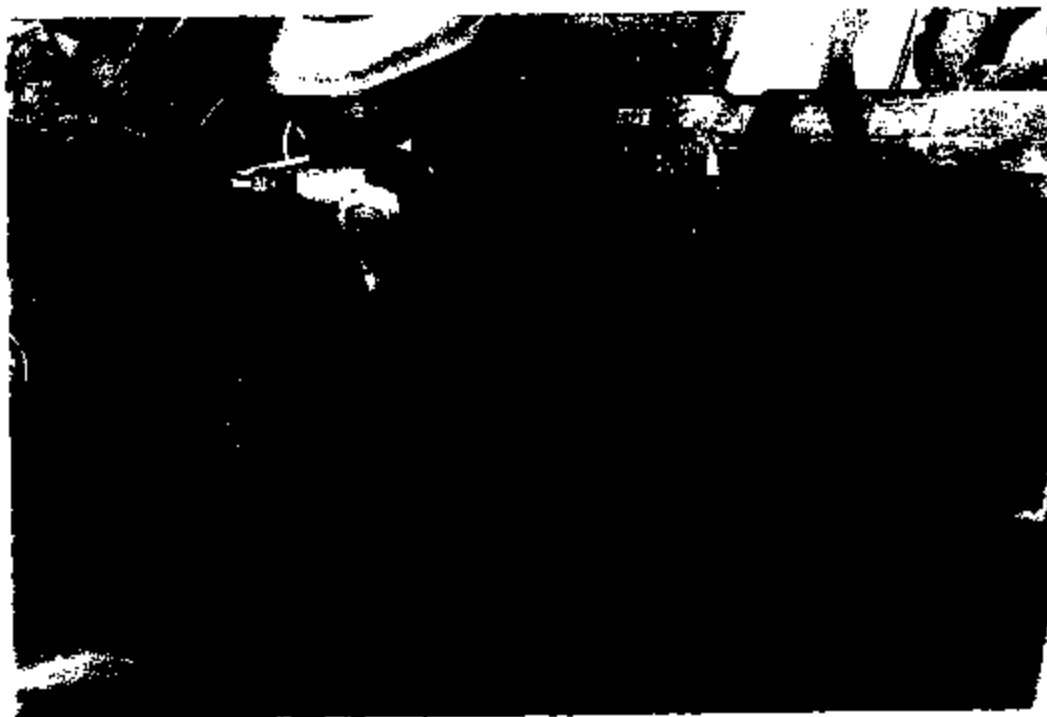
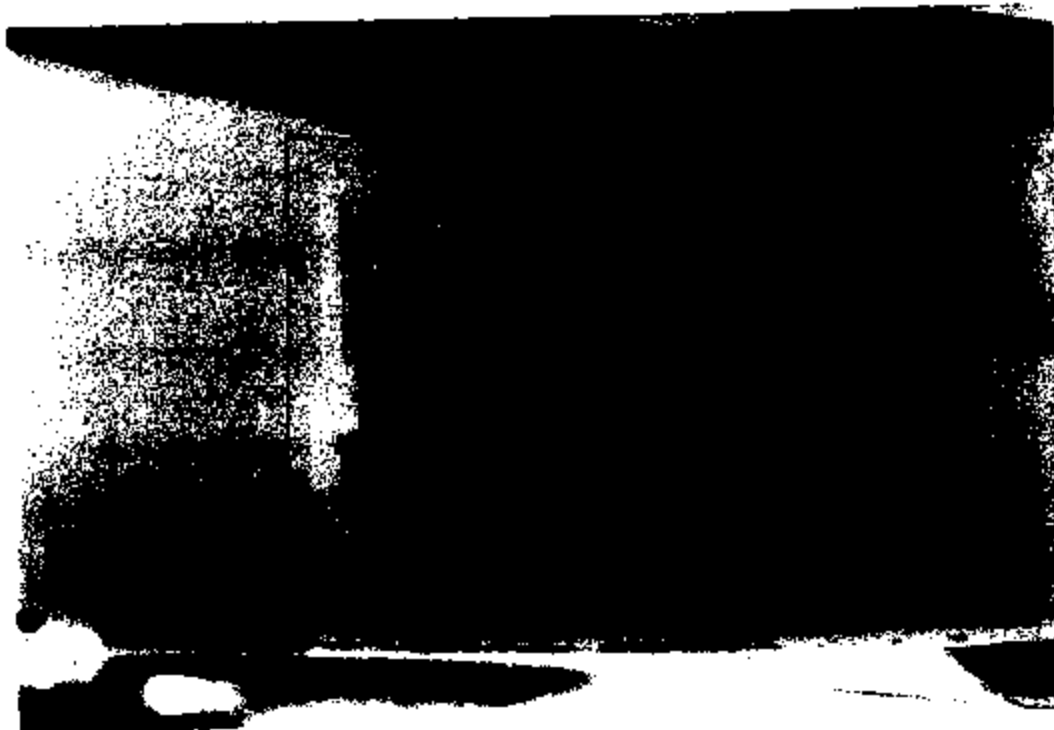
**Urgent**  For Review  Please Comment  Please Reply  Please Recycle

• **Comments:** if you did not receive all pages, please call me at 313/845-5577

Have a great day!

*FARAAN*

3713 3363



3718 3364

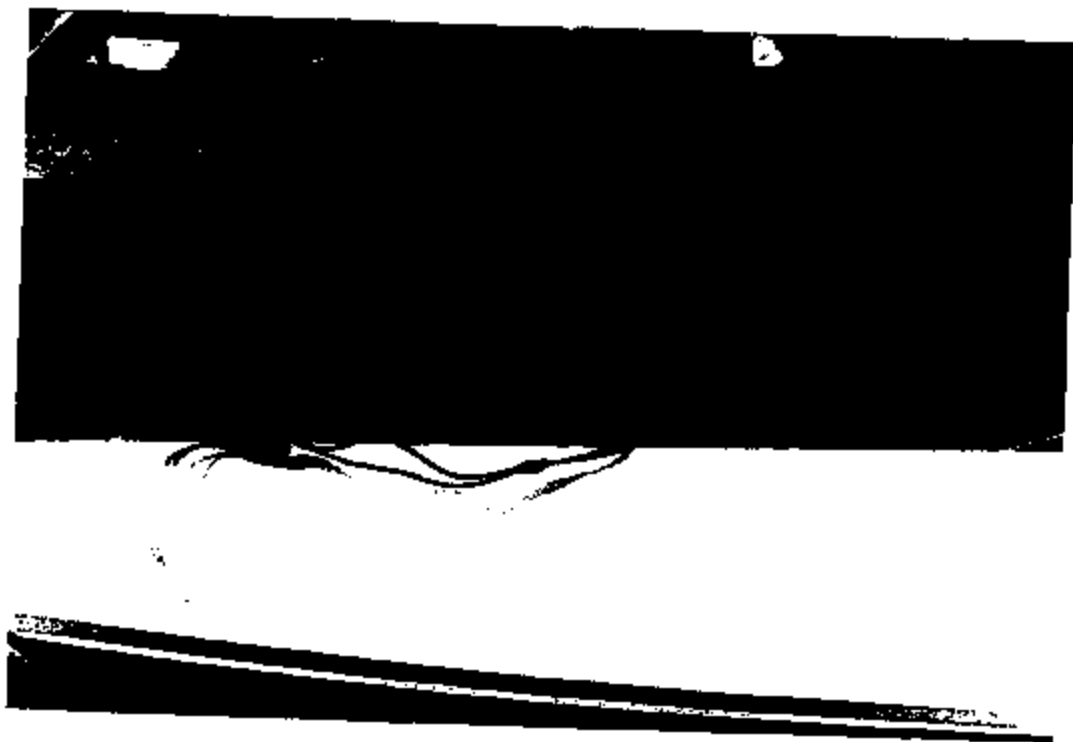


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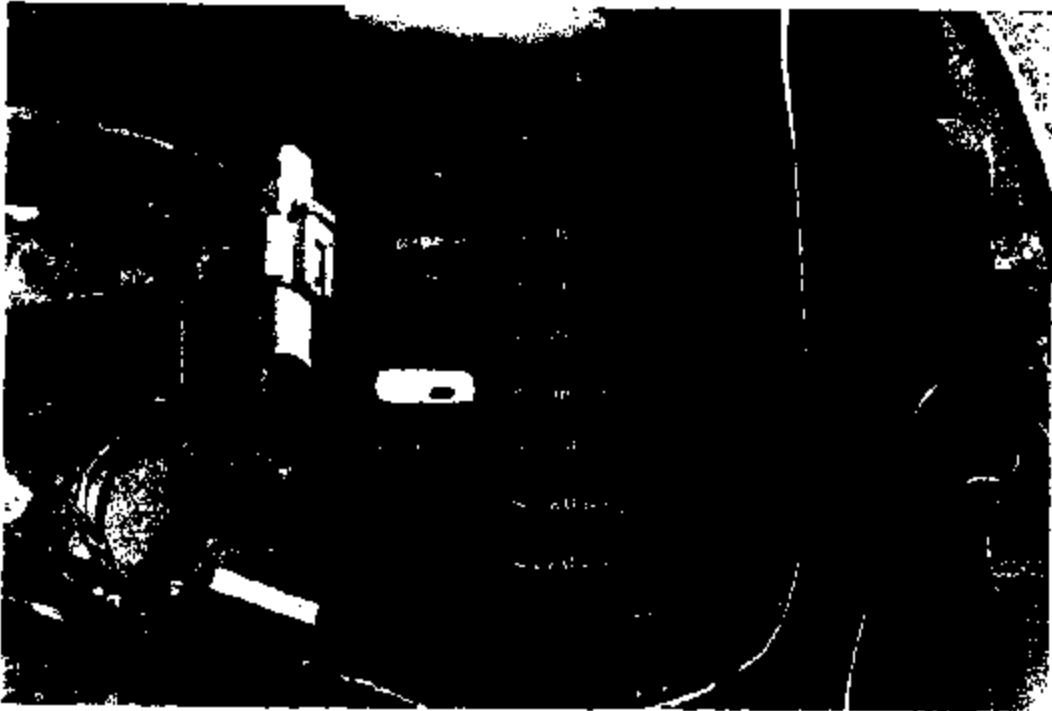


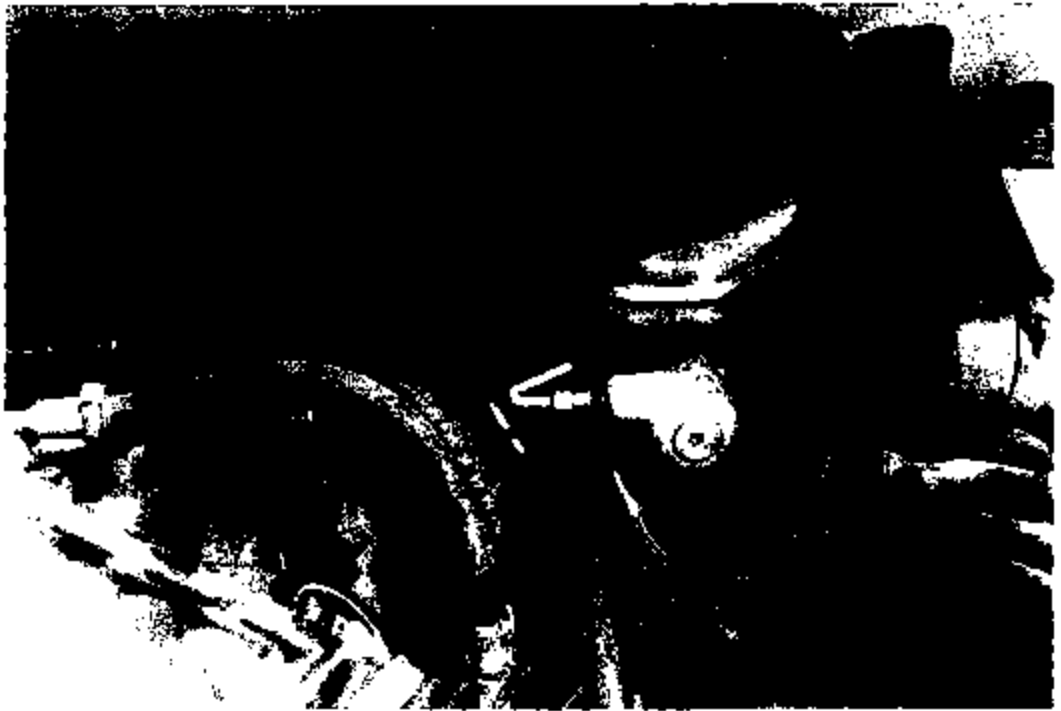


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3713 3370



3713 3371



3713 3372

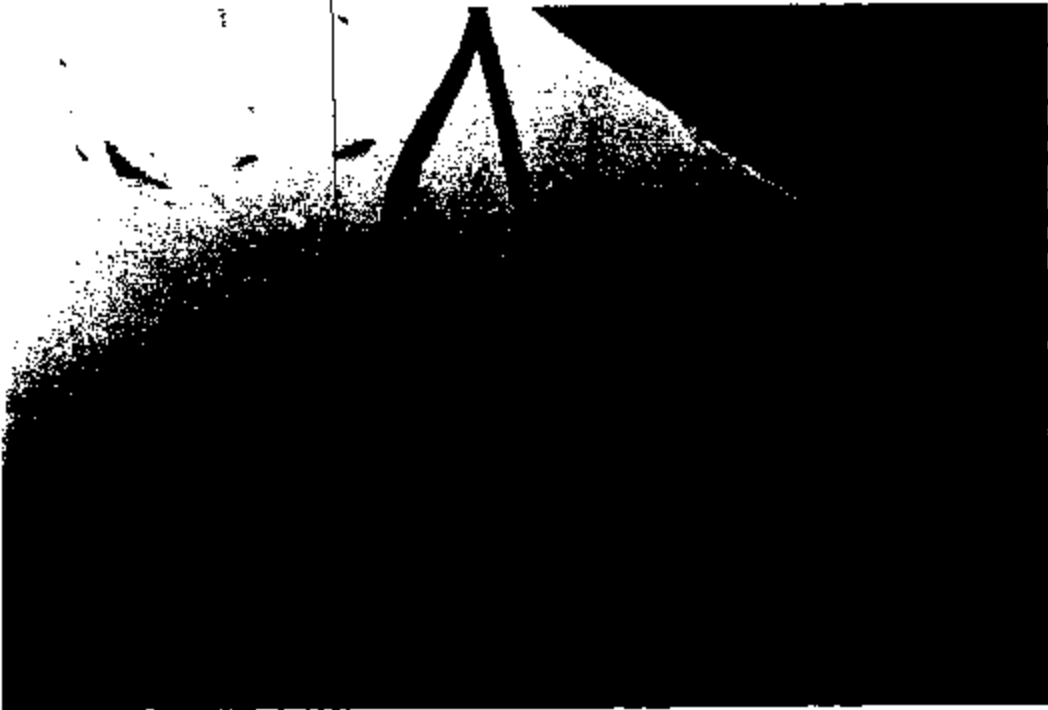


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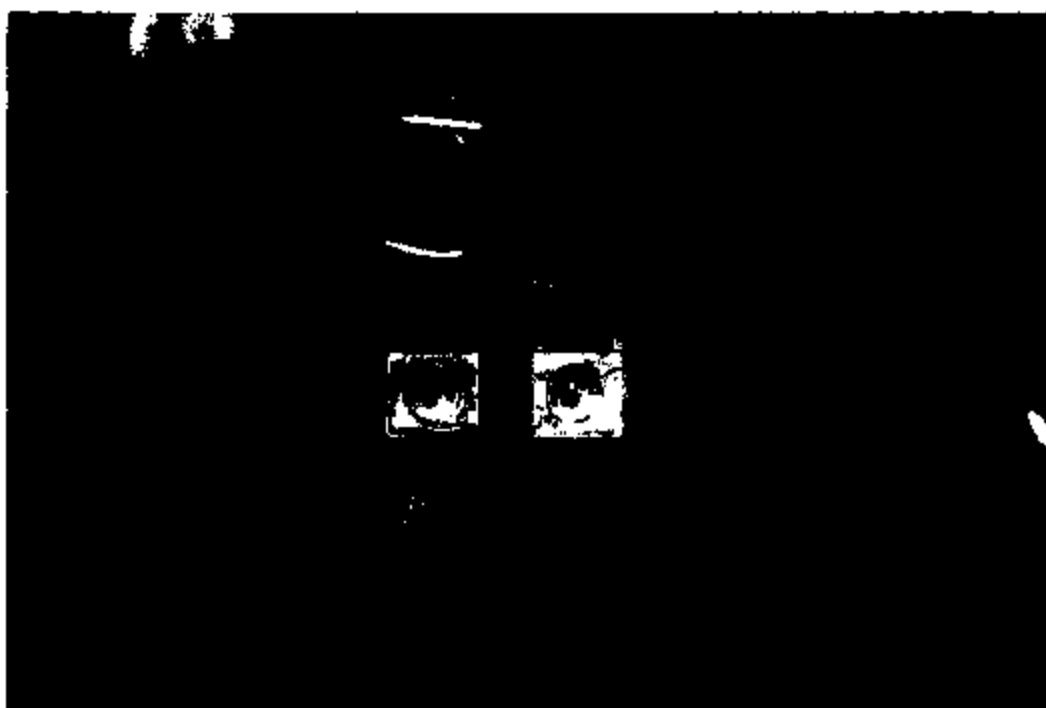
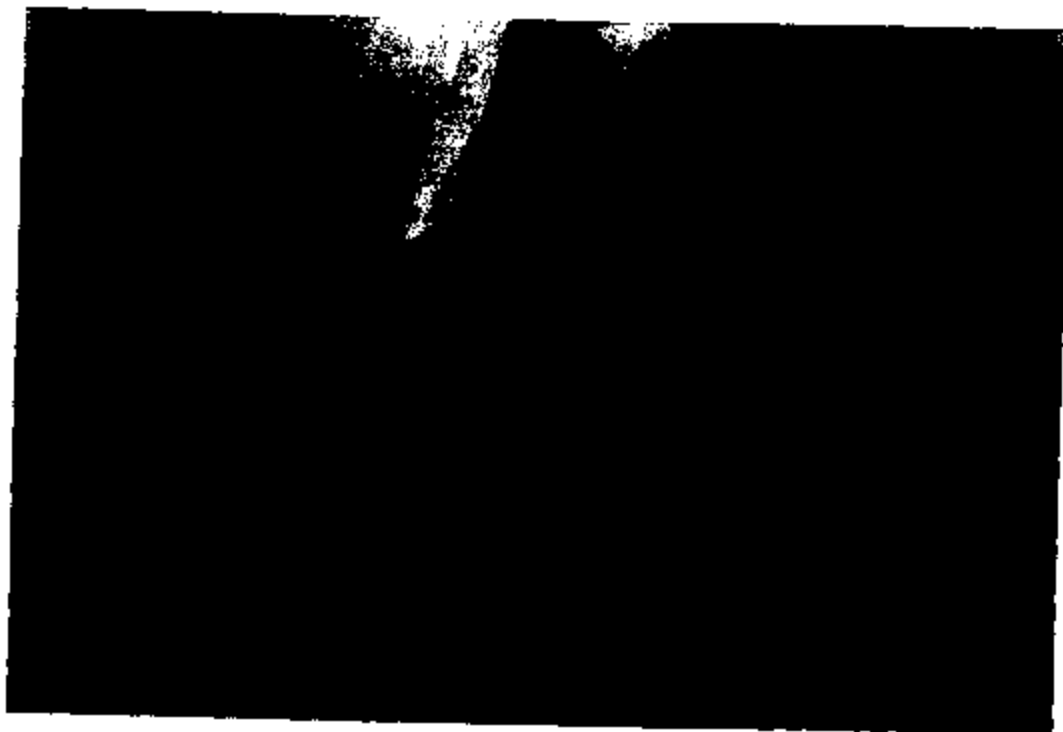


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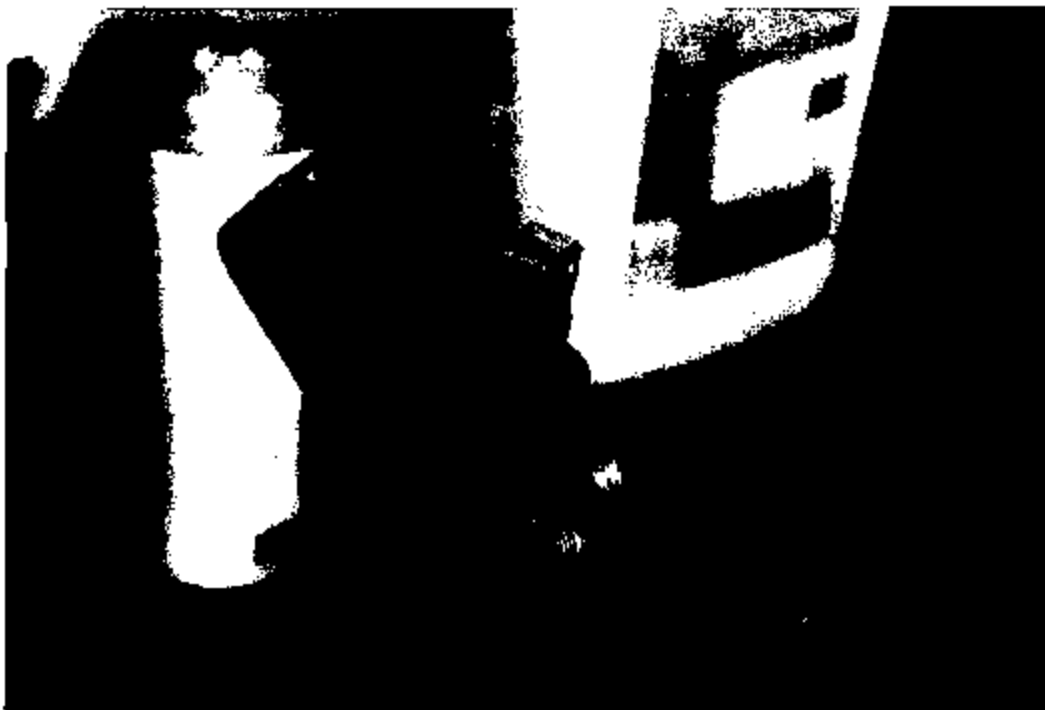




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3713 3376



3713 3377

**HENRY SECKEL**  
**20949 BOCA RIDGE DRIVE SOUTH**  
**BOCA RATON, FL. 33428**  
**561 488 3760**  
**FAX 561 883 9444**

REF: F002A49A

FORD MOTOR COMPANY, CONSUMER AFFAIRS  
ATTENTION: FAREEN ANSARI  
16800 EXECUTIVE PLAZA DRIVE  
MD #3NE-B, SUITE 331  
DEARBORN, MI 48126-4207

PAGE 1 OF 2

DATE :04-27-99

CASE # 49  
VIN: 2FALP71W9R2 [REDACTED]  
NAME: BROWARD COUNTY SHERIFF'S DEP.  
MILEAGE: 87204

ATTACHED PLEASE FIND:  
1992-95 TOWN CAR/CROWN VIC/ GRAND MARQUIS/UNDER HOOD FIRE QUESTIONNAIRE.  
28 PHOTOS. 1 SET OF PRINTS WITH LAST 6 DIGITS OF VIN & NEGATIVE # MARKED ON BACK  
PHOTOGRAPHIC NOTES

**ADDENDUM TO FORD UNDER HOOD INVESTIGATION.**

PRIOR TO THE INSPECTION I MET WITH JOHN T. DYAK FROM THE BROWARD SHERIFF'S OFFICE / FLEET. AND INFORMED HIM THAT AFTER THE INVESTIGATION, THE BRAKE PROPORTIONING VALVE AND THE BRAKE PRESSURE SWITCH WOULD BE REPLACED ON THE CAR AT NO COST TO THE SHERIFF'S DEP. PROVIDED THAT HE GIVES PERMISSION TO PERFORM THIS REPAIR TO THE VEHICLE. HE GAVE HIS PERMISSION. THE INSPECTION AND PARTS REPLACEMENT WAS DONE AT FORT LAUDERDALE LINCOLN MERCURY IN FT. LAUDERDALE FL. THE INSPECTION REVEALED THAT THE BRAKE PRESSURE SWITCH AND WIRE TERMINAL WAS COVERED WITH FLUID WHICH STARTED TO WICK UP THE WIRING HARNESS. THE BRAKE MASTER CYLINDER ASSEMBLY AND BRAKE LINES WERE DRY AND NO OTHER UNDER HOOD BRAKE COMPONENT HAD ANY LEAKS. THE MASTER CYLINDER FLUID LEVEL WAS FULL. THE BRAKE PEDAL HAD A GOOD SOLID FEEL AND THE PEDAL DID NOT DROP UNDER STEADY FOOT PRESSURE OF ABOUT 100 LBS. THE POWER BRAKE ASSIST WHEN THE ENGINE WAS STARTED WAS NORMAL. NONE OF THE ENGINE COMPARTMENT WIRING WAS DAMAGED OR HAD ANY SIGN OF OVERHEATING EXCEPT FOR THE WIRING HARNESS TO THE UNDER HOOD LIGHT. SEE PHOTOGRAPHIC NOTES. WIRING TO THE ENGINE COMPARTMENT FUSE BOX ON THE RIGHT FENDER WAS NOT DAMAGED. ALL FUSES WERE OF PROPER SIZE AND NONE WERE BLOWN. MOST OF THE POLICE WIRING PACKAGE WAS CONNECTED TO THIS LOCATION AND NO WIRE DAMAGE WAS OBSERVED. THERE WAS NO OVERHEATING NOTED ON THE SOLENOIDS. THE UNDER DASH FUSE PANEL ALSO HAD THE PROPER SIZE FUSES AND NONE OF THE FUSES WERE BLOWN. ALL THREE STOP LIGHTS IN THE REAR OPERATED NORMALLY. WIRING TO THE RELAY CENTER ON THE LEFT FENDER WAS UNDAAMAGED.

3713 3378

THE WIRING HARNESS TO THE EDIS 8 MODULE WAS NOT DAMAGED. THE ABS PUMP CASTING AND HYDRAULIC LINES ARE TIGHT AND DID NOT SHOW ANY SIGN OF LEAKS. IT SHOULD BE NOTED THAT THE ABS MONITOR LIGHT AT THE INSTRUMENT PANEL STAYS LIT WITH KEY ON. THIS IS A COMPLAINT AND THE VEHICLE WAS BROUGHT IN TO REPAIR THIS CONDITION. THE STEERING GEAR HOUSING HAS A SLIGHT FLUID LEAK. PRIOR TO REMOVING THE BRAKE PRESSURE SWITCH AND PROPORTIONING VALVE AS AN ASSEMBLY THE WIRE HARNESS TO THE SWITCH WAS REMOVED. SOME FLUID WAS STARTING TO WICK UP THE HARNESS BUT AFTER CLEANING THE WIRES THERE WAS NO INSULATION DAMAGE OR OVERHEATING CONDITION OBSERVED. THE PROPORTIONING VALVE AND SWITCH WAS REMOVED AS A UNIT AND WAS SHIPPED WITHOUT ANY CLEANING TO THE TESTING LAB. THE SWITCH WAS FOUND TO BE TIGHT IN THE PROPORTIONING VALVE BLOCK. AFTER COMPLETING THE PARTS REPLACEMENT THE POWER TRAIN WAS CHECKED AND THE SYSTEM PASSED AND NO DTC'S WERE OBSERVED. THE DATA MONITOR ALSO INDICATED NO DTC'S.

Case # 49 X (2)

1992 Oldsmobile Cutlass Supreme V6 Grand Marquis Under Hood Fire Questionnaire

We are contacting you, because you reported smoke or fire in your vehicle. Ford is investigating your report and would like to ask you some questions about it. We hope everyone was ok...

Vehicle Customer Information

Model/Year: 94 Make: <sup>CROWN</sup> VICTORIA VIN: 2FALP71N9R2 [redacted]
Present Vehicle Location: 840 NW 5th Ave Ft Lauderdale FL Who owns vehicle now: BURNED BY SHINY
Customer Name: [redacted] Phone: [redacted]

Is he ok for engineering to contact customer: OK
Was the vehicle involved in a natural disaster/accident that required significant vehicle clean up? NO
If so, where was cleanup performed? N/A

What is the general repair history of the vehicle? moderate problems - nothing electrical related
Was it equipped with any aftermarket components? (specifically car alarm, trailer tow, or remote start) POLICE PURCHASE

Insurance Agency Info. (if applicable)

Agency Name: Agency phone number:
Claim number:
Concept: Phone number:

Incident Info

Date of fire: N/A Mileage: 87,202 Was the vehicle repaired? IN THE PROCESS
If repaired, what and where?

See Below
Any idea where the fire started? (engine compartment, hood, front, back, left, right) BRAKE REDUNDANT SWITCH
Was the vehicle parked or running? PARKED If parked, where? (garage, carport, parking lot) SIG DEPT BAY AREA
Was the engine ON or OFF? OFF If OFF, how long was it parked before fire?
Did customer notice anything unusual prior to fire?
Was there any difficulty getting the vehicle out of park? NO Was speed control not working? NO
Was the brake warning lamp illuminated? NO Were the brakes tight cooperative? NO
Any other info that you think may be useful to our investigation?

Excessive brake fluid. - Vehicle had not caught on fire
Brake Switch was SATURATED with leaking brake fluid

**PHOTOGRAPHIC NOTES**  
**FORD PRODUCT INVESTIGATION REPORT**

OWNER: [REDACTED] VIN: 2FALP71W9R3 [REDACTED] CONTACT # 49  
INSPECTED BY: H. SECKEL EAA. PHONE: 561 488 3760 INSPECTION DATE: 04-26-99 & 04-27-99  
MILEAGE: 87204

PAGE 1 OF 2

**ROLL # 1**

**NEG. # DESCRIPTION**

0. \_\_\_\_\_
1. VEHICLE CERTIFICATION STICKER ON LEFT DOOR PILLAR.
2. BRAKE MASTER CYLINDER WITH FLEX LINES, FLEX FUEL LINES, WITH MULTIPLE HARNESS CONNECTORS UNDER BRAKE CYLINDER. NO WIRE DAMAGE & RELAY CENTER IN RIGHT FORE GROUND
3. LOCATION OF LEAKING BRAKE PRESSURE SWITCH SEE ARROW POINTING TO SWITCH.
4. BRAKE MASTER CYLINDER AND FUEL LINES. NOTE FUEL LINE LOCKS IN PLACE AT FUEL RAILS
5. CLOSE UP OF BRAKE MASTER CYLINDER FILLER CAP AND BELLOWS
6. CLOSE UP OF MASTER CYLINDER FILLER PORT WITH CAP REMOVED
7. BRAKE PRESSURE VALVE SEE ARROW AND HARNESS
8. BROKEN WIRING TRACED TO MISSING UNDER HOOD LIGHT.
9. VIEW OF MASTER CYLINDER, MAIN ENGINE WIRING HARNESS TERMINALS, FUEL LINES AND BRAKE PRESSURE LINES FROM MASTER CYLINDER CASTING. NOTE NO DAMAGE TO ANY ENGINE COMPARTMENT WIRING AND NO BRAKE LINE LEAKS EXCEPT THE PRESSURE SWITCH.
10. FUSE DISTRIBUTION CENTER ON INSIDE OF RIGHT FENDER. MOST OF THE WIRING IS FOR THE POLICE PACKAGE
11. FUSE DISTRIBUTION CENTER. NO BLOWN FUSES AND NO OVERSIZED FUSES.
12. CLOSE UP OF # 11.
13. MASTER CYLINDER AND WIRING AND FUEL LINES WITH LOCKS IN PLACE.
14. BRAKE MASTER CYLINDER.
15. CLOSE UP OF WIRING UNDER MASTER CYLINDER
16. CLOSE UP OF FUEL LINES.

**ROLL # 2**

0. \_\_\_\_\_
- 1A. FLUID COVERED BRAKE PRESSURE SWITCH & HARNESS ARROW POINTING TO SWITCH
- 2A. SAME AS #1A
- 3A. SAME AS #1A.
- 4A. RELAY CENTER ON LEFT FENDER. NOTE ALL WIRING HARNESSES TO RELAY CENTER ARE UNDAMAGED AND SHOW NO SIGN OF OVERHEATING
- 5A. EDS 8 MODULE WITH UNDAMAGED WIRING HARNESS
- 6A. CLOSE UP OF WIRING & END TERMINAL TO BRAKE PRESSURE SWITCH. TERMINAL AND WIRING SOAKED WITH FLUID, BUT THERE IS NO INDICATION OF OVERHEATING
- 7A. SAME AS # 6A

3713 3381

PAGE 2 OF 2

- 8A CLOSE UP OF TERMINAL FOR BRAKE PRESSURE SWITCH
- 9A PRESSURE SWITCH AND PROPORTIONING VALVE AS MOUNTED IN VEHICLE
- 10A PRESSURE SWITCH AND PROPORTIONING VALVE WITH PARTS REMOVED FROM CAR.
- 11A SIDE VIEW OF # 10A
- 12A CLOSE UP OF BRAKE PRESSURE SWITCH.

3713 3382



Case # 49

1992-95 Town Car/Crown Vic/Grand Marquis/Under Hood Fire Questionnaire

We are contacting you, because you reported smoke or fire in your vehicle. Ford is investigating your report and would like to ask you some questions about it. We hope everyone was ok...

Vehicle/Customer Information

Model Year: 94 Make: CROWN VIN: 2FALP71N 7RX

Present Vehicle Location: 840 NW 5th Ave Ft Lauderdale FL Who owns vehicle now: BROWARD CTY Sheriff

Customer Name: [REDACTED] Phone: [REDACTED]

Is it ok for engineering to contact customer: OK

Was the vehicle involved in a natural disaster/accident that required significant vehicle clean up? NO

If so, where was cleanup performed? N/A

What is the general repair history of the vehicle? moderate problems - nothing electrical related

Was it equipped with any aftermarket components? (specifically car alarm, trailer tow, or remote start) POLICE PACKAGE

Insurance Agency Info. (if appropriate)

Agency Name: \_\_\_\_\_ Agency phone number: \_\_\_\_\_

Claim number: \_\_\_\_\_

Contact: \_\_\_\_\_ Phone number: \_\_\_\_\_

Incident Info

Date of fire: N/A Mileage: 87,202 Was the vehicle repaired? IN THE PROCESS

If repaired, when and where? \_\_\_\_\_

\* Any idea where the fire started? (engine compartment quadrant... front, back, left, right) BRAKE REDUNDANT SWITCH

See Below Was the vehicle parked or running? PARKE If parked, where? (garage, carport, parking lot) SIC DEPT BAY AREA

Was the engine ON or OFF? OFF If OFF, how long was it parked before fire? \_\_\_\_\_

Did customer notice anything unusual prior to fire? \_\_\_\_\_

Was there any difficulty getting the vehicle out of park: NO Was speed control not working: NO

Was the brake warning lamp illuminated: NO Were the brake lights inoperative: NO

Any other info that you think may be useful to our investigation? \_\_\_\_\_

\* Excessive brake fluid. Brake Switch was SATURATED with leaking Brake fluid

- Vehicle had not caught on fire

AMEAN 75N4N  
Seelinger

47

3713 3384

VIN 665997

Case  
47

92

GRAND MARQUIS

4-29-99

ORLANDO, FL

CASE 47

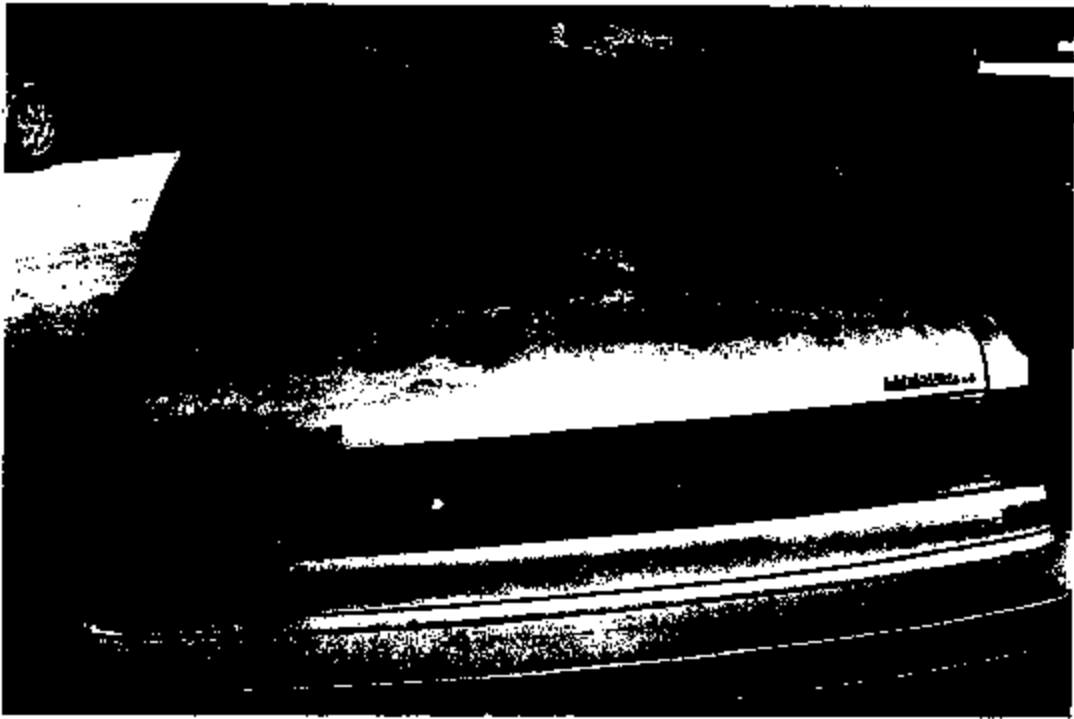
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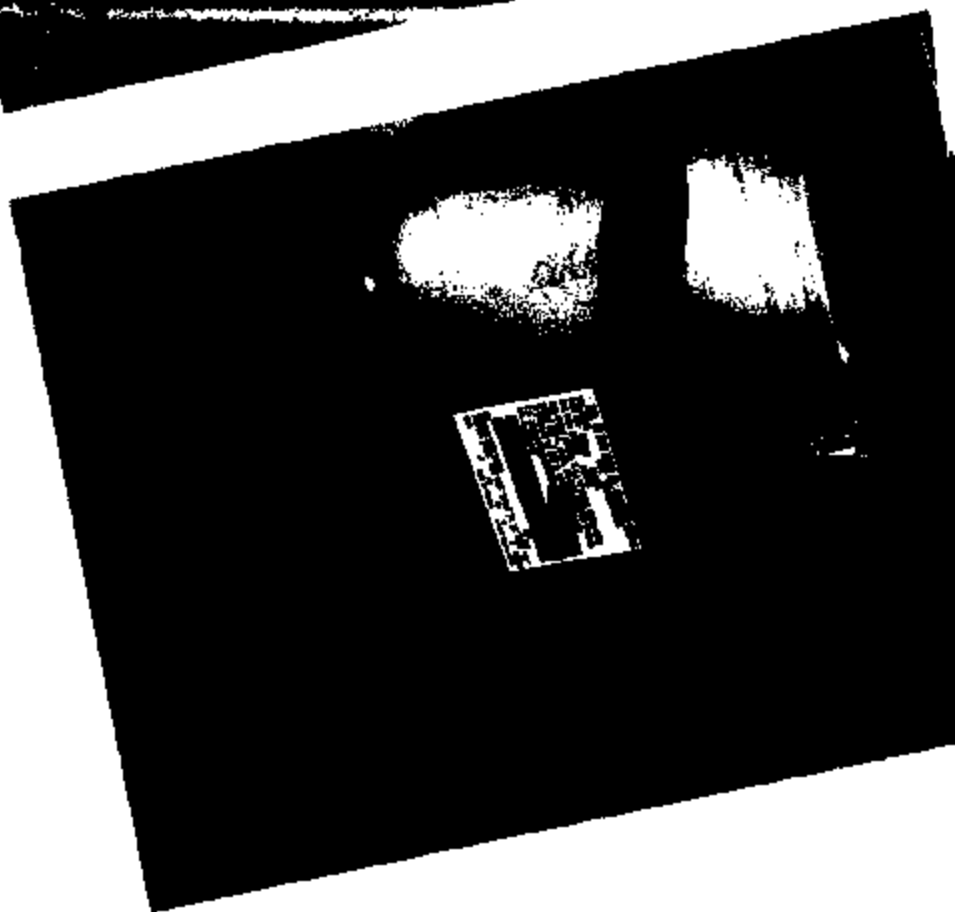
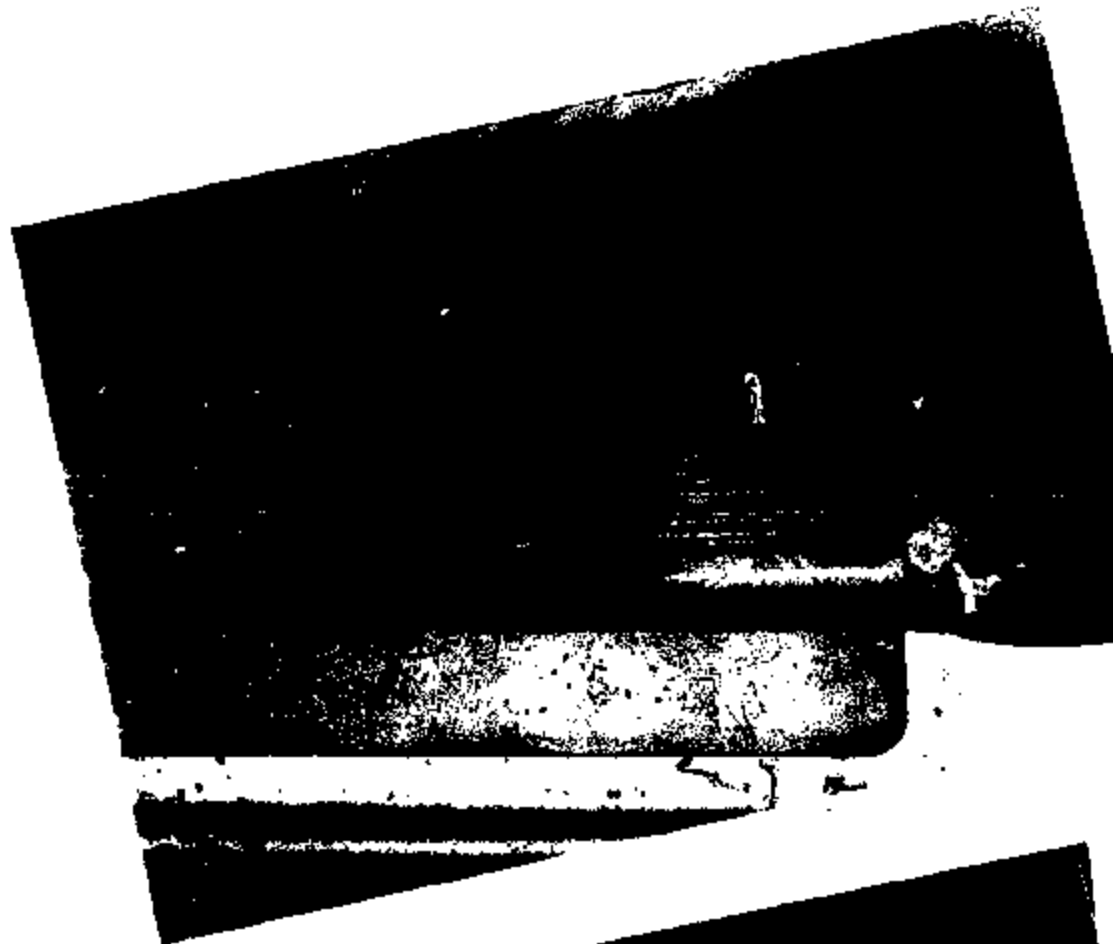
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3713 3396



03/22/99 MON 14:28 FAX 2486424858

EA ASSOCIATES

5-2-99  
BURNETT/ENA  
CASE 47

Vehicle/Customer Information/Incident Info

Model Year: 92 Make: GRAND MARQUIS VIN#: ZMECM [REDACTED] Mileage (at inspection):  
665997 @ SEE NOTE \*  
Inspection Date/Location: ORLANDO, FL Vehicle Owner:  
STATE FARM/  
Incident date: 6-28-98 Approximate mileage at incident: None  
→ I WILL GET WILEY INFO AND PHOTO WEEK OF 5-3-99  
Inspector Name: DAVID BURNETT EAA  
661 375 474

Parts that we would like from vehicle if possible to acquire

- Brake pressure switch (preferably with wire pigtail/connector attached and still attached to prop valve)  
IS BRAKE PRESSURE SWITCH ON THIS 92 GRAND MARQUIS - SEE PHOTO?
- Sample of brake fluid at prop valve (in sealed glass container)  
DORNER
- Relay pack located on LH fender apron (with as much wiring as possible)  
CORRUPTED BY FIRE
- EDIS 8 module located on LH fender  
CORRUPTED IN FIRE
- Speed control module located on LH fender
- Air suspension compressor located under air filter ?
- Air suspension relay ?
- Photograph of door jam VIN sticker 428 947

Other suspect parts

NOTE: STATE FARM DID NOT WANT ANY PARTS REMOVED FROM THEIR CARS AT THIS TIME.

- NOTE: NO BRAKE PRESSURE SWITCH ON THIS 92 GRAND MARQUIS? SEE 2.0 - 3-19-99
- THE 92 MOST BE DIFFERENT DEPENDING ON OPTIONS.
  - MY NEIGHBORS 92 4/4 ALSO DOES NOT HAVE PRESSURE SWITCH - BUT DOES HAVE CRUISE CONTROL. ?
  - I WILL GET EXACT TRACES FROM STATE FARM'S ALAN COOPER WEEK OF 5-3-99 AND FORWARD INFO TO YOU.
- Page 1 of 2

3718 3396



2/89 MON 14:28 FAX 2486424538

EA ASSOCIATES

BURNETT E.A.A  
6-2-99  
CASE 47

Vehicle/Owner Information/Incident Info

Model Year: 92 Make: GRAND MARQUIS VIN#: [REDACTED]

Mileage (at inspection):

Inspection Date/Location:

Vehicle Owner:

Incident date: 6-29-98 Approximate mileage at incident:

STATE FARM INS.

Inspector Name: DAVID BURNETT E.A.A  
561 576 4174

Requested Info

Area of fire origination (engine compartment quadrant, component, etc)

HOT SPOT IS BELOW BRAKE VACUUM BOOSTER TO FLOOR SKIRT AT FIRE WALL

Identify if any underhood relays show evidence of internal overheat

BURNED - SEE PHOTO GRAPHS

Identify if any fuses or fuse links were blown or show evidence of other damage

BURNED

Determine if the correct fuse for the stop lamp switch in the fuse box

SEE FUSE DRAWING - BRAKE LOCATION? - ALL JAPAN TOOLS IN CASE

Identify if there was any damage to wiring in the area where the fire was started (ie chafing, missing insulation)

ALL WIRE INSULATION BURNED - SEE PHOTO

Assess whether the air suspension pump shows evidence of internal overheating?

Identify if there were any aftermarket modifications to the vehicle? (specifically car alarm, trailer tow, or rear seat) NO TRAILER HITCH - DID NOT SEE ANY ADD ON EQUIPMENT ELECTRICAL, OR

If possible, identify if the vehicle was involved in a natural disaster/accident that required significant vehicle up? If so where was cleanup performed? DO NOT KNOW - NO INFO

If possible, identify vehicle repair history PER STATE FARM (ALAN CONGER) NO PROOF PROVISIONS

Any other info that may be pertinent to the incident...

ALAN CONGER - STATE FARM REP, REPORTED CAR WAS DRIVEN HOME AND PARKED IN A CAR PORT ATTACHED TO THEIR HOUSE. NEIGHBORS AWOKE OWNERS SEVERAL HOURS LATER THAT THEIR CAR

WAS ON FIRE.

PER ALAN CONGER - NO KNOWLEDGE OF FURT PROBLEMS

REV 20

3-19-99

DAVID ZIL

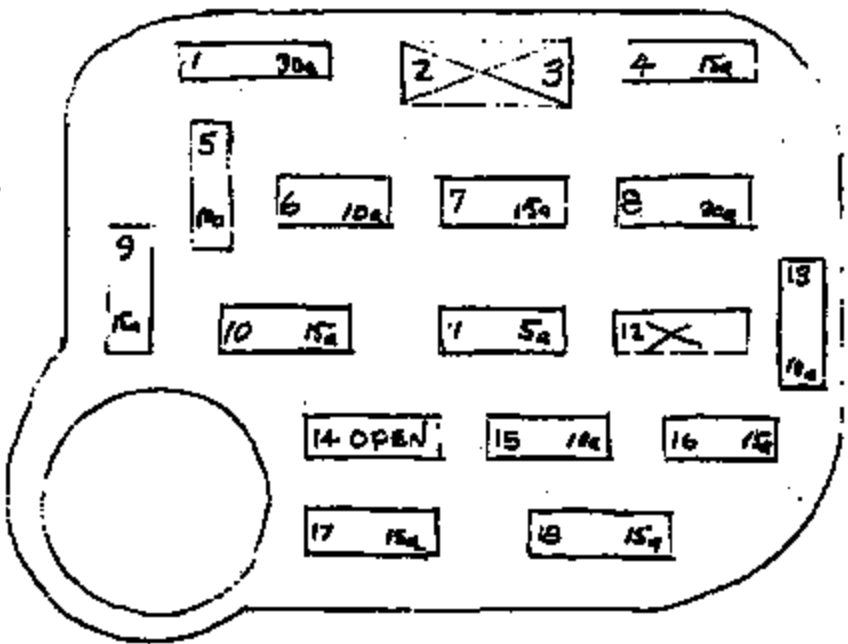
5-2-99  
BURNETT EAA  
CASE #7

03/22/99 MON 14:28 FAX 2468424588

EA ASSOCIATES

Vehicle/Customer Information/Incident Info

Model Year: 92 Make: GRAND MARQUIS VIN#: 2MEGM75W4JX Mileage (at inspection):  
Inspection Date/Location: Ocala, FL, [REDACTED] Vehicle Owner: TRAVIS FARLEY  
Incident date: 6-28-99 Approximate mileage at incident:  
Inspector Name: DAVID BURNETT  
561 675 4174



PR -19' 99 (MON) 15:31

Case # 47  
NOT  
NHTSA

1992-94 Town Car/Crown Vic/Grand Marquis/Under Hood Fire Questionnaire

We are contacting you, because you reported smoke or fire in your vehicle. Ford is investigating your report and would like to ask you some questions about it. We hope everyone was ok...

Vehicle/Owner Information

Model/Year: 92 Mark II Grand Marquis VIN: 8MECM75W4NX

Present Vehicle Location: \_\_\_\_\_ Who owns vehicle now: STATE FARM

Customer Name: Seelinger, (Last Name) Phone: \_\_\_\_\_

Is it ok for engineering to contact customer: NO

Was the vehicle involved in a natural disaster/accident that required significant vehicle clean up? \_\_\_\_\_

If so, where was cleanup performed? \_\_\_\_\_

What is the general repair history of the vehicle? \_\_\_\_\_

Was it equipped with any aftermarket components? (specifically car alarm, trailer tow, or remote start) \_\_\_\_\_

Insurance Agency Info. (if applicable)

Agency Name: STATE FARM Agency phone number: \_\_\_\_\_

Claim number: \_\_\_\_\_

Contact: ALAN COOPER Phone number: \_\_\_\_\_

Incident Info

Date of fire: 6-28-98 Mileage \_\_\_\_\_ Was the vehicle repaired? \_\_\_\_\_

If repaired, when and where? \_\_\_\_\_

Any idea where the fire started? (engine compartment quadrant... front, back, left, right) \_\_\_\_\_

Was the vehicle parked or running? \_\_\_\_\_ If parked, where? (garage, carport, parking lot) \_\_\_\_\_

Was the engine ON or OFF? \_\_\_\_\_ If OFF, how long was it parked before fire? \_\_\_\_\_

Did customer notice anything unusual prior to fire? \_\_\_\_\_

Was there any difficulty getting the vehicle out of park? \_\_\_\_\_ Was speed control not working? \_\_\_\_\_

Was the brake warning lamp illuminated? \_\_\_\_\_ Were the brake lights inoperative? \_\_\_\_\_

Any other info that you think may be useful to our investigation? \_\_\_\_\_

Case #47

NOT  
NHTSA

1992-95 Tawa Car/Crown Vic/Grand Marquis/Under Hood Fire Questionnaire

We are contacting you, because you reported smoke or fire in your vehicle. Ford is investigating your report and would like to ask you some questions about it. We hope everyone was ok...

Vehicle/Customer Information

Model Year: 92 Make: Grand Marquis VIN: 8MECM75W4NX [redacted]

Present Vehicle Location: \_\_\_\_\_ Who owns vehicle now: STATE FARM

Customer Name: Seelinger (Last Name) Phone: \_\_\_\_\_

Is it ok for engineering to contact customer: NO

Was the vehicle involved in a natural disaster/accident that required significant vehicle clean up? \_\_\_\_\_

If so, where was cleanup performed? \_\_\_\_\_

What is the general repair history of the vehicle? \_\_\_\_\_

Was it equipped with any aftermarket components? (specifically car alarm, trailer tow, or remote start) \_\_\_\_\_

Insurance Agency Info. (if appropriate)

Agency Name: \_\_\_\_\_ Agency phone number: \_\_\_\_\_

Claim number: \_\_\_\_\_

Contact: \_\_\_\_\_ Phone number: \_\_\_\_\_

Incident Info

Date of fire: 6-28-98 Mileage \_\_\_\_\_ Was the vehicle repaired? \_\_\_\_\_

If repaired, when and where? \_\_\_\_\_

Any idea where the fire started? (engine compartment quadrant... front, back, left, right) \_\_\_\_\_

Was the vehicle parked or running? \_\_\_\_\_ If parked, where?(garage, carport, parking lot) \_\_\_\_\_

Was the engine ON or OFF? \_\_\_\_\_ If OFF, how long was it parked before fire? \_\_\_\_\_

Did customer notice anything unusual prior to fire? \_\_\_\_\_

Was there any difficulty getting the vehicle out of park: \_\_\_\_\_ Was speed control not working: \_\_\_\_\_

Was the brake warning lamp illuminated: \_\_\_\_\_ Were the brake lights inoperative: \_\_\_\_\_

Any other info that you think may be useful to our investigation? \_\_\_\_\_



8713 3403



April 6, 1999

03/22/99 MON 14:28 FAX 2466424558

EA ASSOCIATES

Vehicle/Customer Information/Incident Info

Model Year: 1992 Make: Grand Marquis Vin#: 2MECM74W5ND [REDACTED]  
Miles: Approx 58,000 to 60,000 miles based on old service records  
Inspection Date/Location: 4-5-99 Gibsonton, FL Vehicle Owner: [REDACTED]  
Incident 3-18-99 Approximate miles at incident: 58 to 60,000 miles  
Inspector Name: David Burnett EAA 561-575-4174

Requested Info

Area of fire origination (engine compartment quadrant, component, etc)

Quadrant hard to identify--engine compartment driver side appears to hot spot area  
Identify if any underhood relays show evidence of internal overheat

All parts consumed by fire--see photographs

Identify if any fuses or fuse links were blown or show evidence of other damage

All parts consumed by fire--see photographs

Determine if the correct fuse for the stop lamp switch in the fuse box

All parts consumed by fire--see photographs

Identify if there was any damage to wiring in the area where the fire was started (ie chafing, missing insulation)

All parts consumed by fire--see photographs

Assess whether the air suspension pump shows evidence of internal overheating

All parts consumed by fire--see photographs

Identify if there were any aftermarket modifications to the vehicle? (specifically car alarm, trailer tow, or rear start)  
No after market equipment seen on burned vehicle or reported to Ins Co.

If possible, identify if the vehicle was involved in a natural disaster/accident that required significant vehicle cleanup? If so where was cleanup performed? Do not know

If possible, identify vehicle repair history --no prior service problem reported.

Any other info that may be pertinent to the incident...

Per Bill Buckley car was serviced by Bradenton, FL dealer on US 41 or for oil changes-- at a local quick lube location closer to where he lived.--no prior service problem reported.

Vehicle burned in a garage, which was part of a two story house.

Prior to fire vehicle was driven 10-15 miles, then parked in garage for some 5 to 10 minutes when owner heard noises in garage--per Bill Buckley.

David Burnett EAA  
561-575-4174

3713 3404

Page 1 of 2

Vehicle/Customer Information/Incident Info

April 6, 1999

Model Year: 1992 Make: Grand Marquis VIN#: 2MECM74W5N [REDACTED]  
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Incident 3-18-99 Approximate miles at incident: 58 to 60,000 miles  
Inspector Name: David Burnett EAA 561-575-4174

Parts that we would like from vehicle if possible to acquire

Brake pressure switch (preferably with wire riserail/connector attached and still attached to prop valve)

Brake switch removed from prop valve—badly burned no pigtail, connector or fluid.

Sample of brake fluid at prop valve (in sealed glass container)

No brake fluid sample possible—all burned—see photographs

Relay pack located on LH fender area (with as much wiring as possible)

All parts consumed by fire—see photographs

EDIS 8 module located on LH fender All parts consumed by fire—see photographs

Speed control module located on LH fender All parts consumed by fire—see photographs

Air suspension compressor located under air filter All parts consumed by fire—see photographs

Air suspension relay All parts consumed by fire—see photographs

Photograph of door jam VIN sticker

Door jam VIN sticker burned

Other suspect parts

Remains of master cylinder—with possibly a cross threaded fitting?

Remains of several badly burned under hood wire harnesses—driver side.

rev 2.0 — 3/15

David Burnett EAA  
561-575-4174

3713 3405

**S.E.A. INC.**  
An FT Consulting, Inc. Company  
13830 Lynner Blvd.  
Tampa, Florida 33626  
813 881-1448 800 881-7324  
FAX 813 814-1716

Bill L. Buckley, C.F.I.

www.seaohio.com

Case # 39N

1992-94 Town Car/Crown Vic/Grand Marquis/Under Hood Fire Questionnaire

We are contacting you, because you reported smoke or fire in your vehicle. Ford is investigating your report and would like to ask you some questions about it. We hope everyone was ok...

Vehicle/Owner Information

Model Year: 1992 Make: GRAND MARQUIS VIN: 2MECM74W1X [redacted]

Present Vehicle Location: GARAGE/STABLE Who owns vehicle now: CUST/INS. CO

Customer Name: [redacted] Phone: [redacted]

34  
20780L#  
SERVICE  
VED 15  
21779

Is it ok for engineering to contact customer: YES

Was the vehicle involved in a natural disaster/accident that required significant vehicle clean up? NO

If so, where was cleanup performed? N/A

What is the general repair history of the vehicle? NO MAJOR REPAIRS OTHER THAN MAINTENANCE

Was it equipped with any aftermarket components? (specifically car alarm, trailer tow, or remote start)

Insurance Agency Info. (if appropriate)

Agency Name: PREMIER ADJUSTING SVCS / CNA INSURANCE Agency phone number:

Claim number: P8034501

Contact: Mr. B. Buckley (SBA, Inc) Phone number: 800-881-7324

Incident Info

Date of fire: 8-18-99 Mileage: 58,600,000 Was the vehicle repaired? NO

If repaired, when and where? N/A

Any idea where the fire started? (engine compartment quadrant... front, back, left, right) DRIVERS SIDE OF ENGINE TOWARD REAR

Was the vehicle parked or running? PARKED If parked, where? (garage, carport, parking lot) GARAGE

Was the engine ON or OFF? OFF If OFF, how long was it parked before fire? 5-10 minutes

Did customer notice anything unusual prior to fire? NO

Was there any difficulty getting the vehicle out of park? NO Was speed control not working? NO

Was the brake warning lamp illuminated? NO Were the brake lights inoperative? NO

Any other info that you think may be useful to our investigation? he has seen very similar

- Valve cover damage - damage to twin lens - he sees a pattern  
(near brake master cylinder) is a pattern he sees



## == CONFIRMATION REPORT ==

TRANSMISSION  
INCOMPLETE: RETRANSMIT PAGE(S)

NO.	DATE/TIME	DESTINATION	DURATION	PAGE	STATUS	MODE
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Consumer Affairs  
16800 Executive Plaza Drive  
Mail Drop #3 NE-B, Suite 331  
Dearborn, MI 48126-4207



To: Alan Haas

From: Ms. Fareen Ansari

Fax: 248-642-4568

Pages: 2 (including cover page)

Phone: 248-642-3232

Date: March 31, 1999

Re: survey

Urgent  For Review  Please Comment  Please Reply  Please Recycle

\* Comments: if you did not receive all pages, please call me at 313/845-5577

Have a great day!

*FAREEN*

Consumer Affairs  
16800 Executive Plaza Drive  
Mail Drop #3 NE-B, Suite 331  
Dearborn, MI 48126-4207



**To: Dave Burnett**

**From: Ms. Fareen Ansari**

**Fax: 561-575-5998**

**Pages: 2 (including cover page)**

**Phone:**

**Date: April 1, 1999**

**Re: survey**

**Urgent**  **For Review**  **Please Comment**  **Please Reply**  **Please Recycle**

• **Comments:** If you did not receive all pages, please call me at 313/845-5577

Have a great day!

*FAREEN*

Consumer Affairs  
16800 Executive Plaza Drive  
Mail Drop #3 NE-B, Suite 331  
Dearborn, MI 48126-4207



To: Alan Haas

From: Ms. Fareen Ansari

Fax: 248-642-4558

Pages: 2 (including cover page)

Phone: 248-642-3232

Date: March 31, 1999 APR. 1

Re: survey

Urgent  For Review  Please Comment  Please Reply  Please Recycle

• Comments: If you did not receive all pages, please call me at 313/845-5577

Have a great day!

*FAREEN*

3713 3410

Case # 39N

1992-95 Town Car/Crown Vic/Grand Marquis/Under Hood Fire Questionnaire

We are contacting you, because you reported smoke or fire in your vehicle. Ford is investigating your report and would like to ask you some questions about it. We hope everyone was ok...

Vehicle/Customer Information

Model/Year: 1992 Make: <sup>GRAND</sup> MARQUIS VIN: 2MECM74WN7 [redacted]

VEH →  
CONTROL #  
AT SALVAGE  
YARD IS  
1221779

Present Vehicle Location: COPHART SALVAGE Who owns vehicle now: CUST/INS. CO

Customer Name: [redacted] Phone: [redacted]

Is it ok for engineering to contact customer: YES

Was the vehicle involved in a natural disaster/accident that required significant vehicle cleanup? NO

If so, where was cleanup performed? N/A

What is the general repair history of the vehicle? NO MAJOR REPAIRS OTHER THAN MAINTENANCE

Was it equipped with any aftermarket components? (specifically car alarm, trailer tow, or remote start)

Insurance Agency Info. (if applicable)

Agency Name: PREMIER INDUSTRIAL SVCS / CNA INSURANCE Agency phone number:

Claim number: P8034501

Contact: Mr. Bill Buckley (SEA, Inc) Phone number: 800-881-7324

Incident Info

Date of fire: 3-18-99 Mileage: <sup>N/A</sup> 58,600,000 Was the vehicle repaired? NO

If repaired, when and where? N/A

Any idea where the fire started? (engine compartment quadrant... front, back, left, right) DRIVERS SIDE OF ENGINE TOWARD REAR

Was the vehicle parked or running? PARKED If parked, where? (garage, curport, parking lot) GARAGE

Was the engine ON or OFF? OFF If OFF, how long was it parked before fire? 5-10 minutes

Did customer notice anything unusual prior to fire? NO

Was there any difficulty getting the vehicle out of park: NO Was speed control not working: NO

Was the brake warning lamp illuminated: NO Were the brake lights inoperative: NO

Any other info that you think may be useful to our investigation? he has seen very similar

- Valve cover damage - damage to town cars - he (near brake master cylinder) sees a pattern is a pattern he sees

## \*\* CONFIRMATION REPORT \*\*

TRANSMISSION  
TRANSACTION(S) COMPLETED

NO.	DATE/TIME	DESTINATION	DURATION	PGS	STATUS	MODE
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Consumer Affairs  
16800 Executive Plaza Drive  
Mail Drop #3 NE-B, Suite 331  
Dearborn, MI 48126-4207

To: **Dave Burnett**From: **Ms. Faeen Ansari**Fax: **561-575-5898**Pages: **2 (including cover page)**

Phone:

Date: **April 1, 1999**Re: **survey**Urgent  For Review  Please Comment  Please Reply  Please Recycle• **Comments:** If you did not receive all pages, please call me at 313/845-5577

Have a great day!

**FAREEN**

## \*\* CONFIRMATION REPORT \*\*

TRANSMISSION  
TRANSACTION(S) COMPLETED

NO.	DATE/TIME	DESTINATION	DURATION	PGS	STATUS	MODE
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Consumer Affairs  
16800 Executive Plaza Drive  
Mail Drop #3 NE-B, Suite 331  
Dearborn, MI 48126-4207



To: Alan Haas

From: Ms. Faraan Ansari

Fax: 248-642-4558

Pages: 2 (including cover page)

Phone: 248-642-3232

Date: March 31, 1999 APR. 1

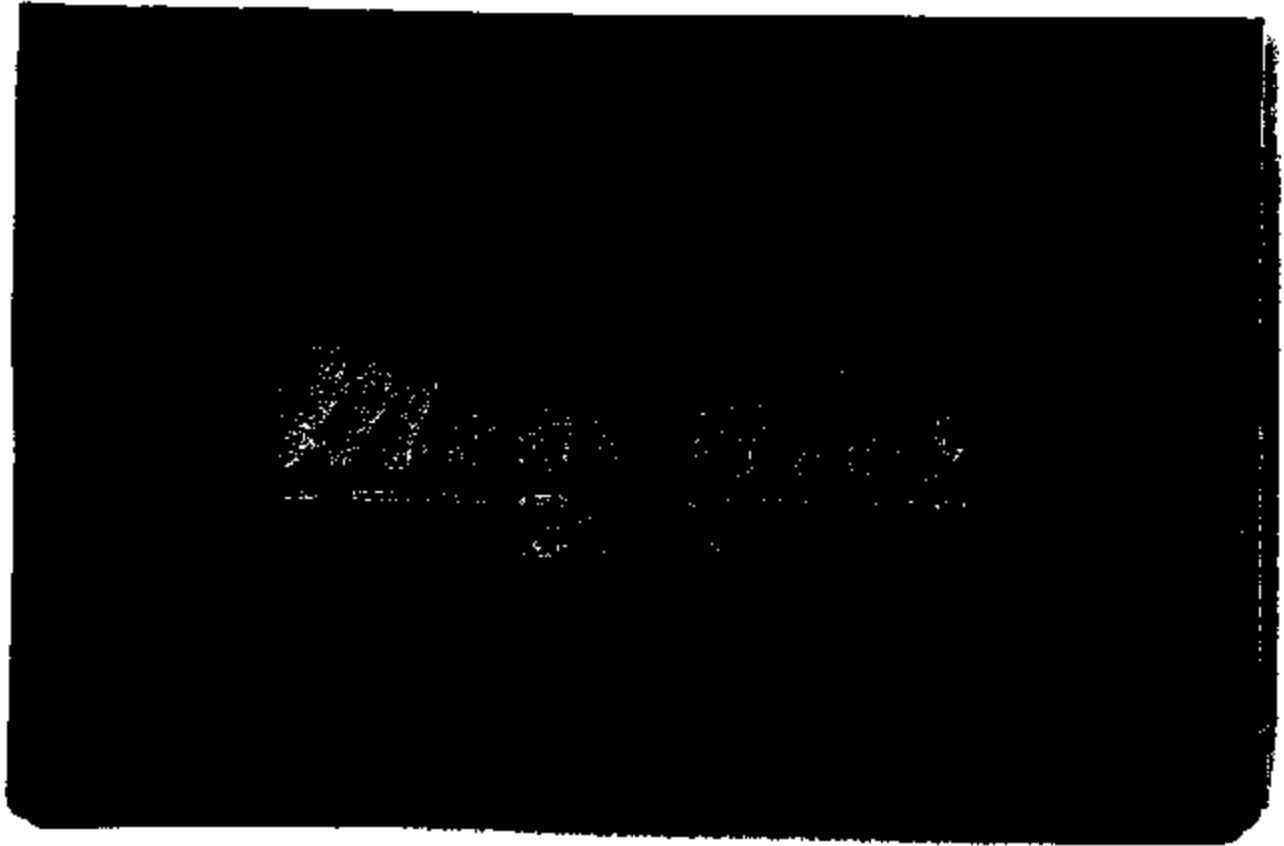
Re: survey

Urgent  For Review  Please Comment  Please Reply  Please Recycle

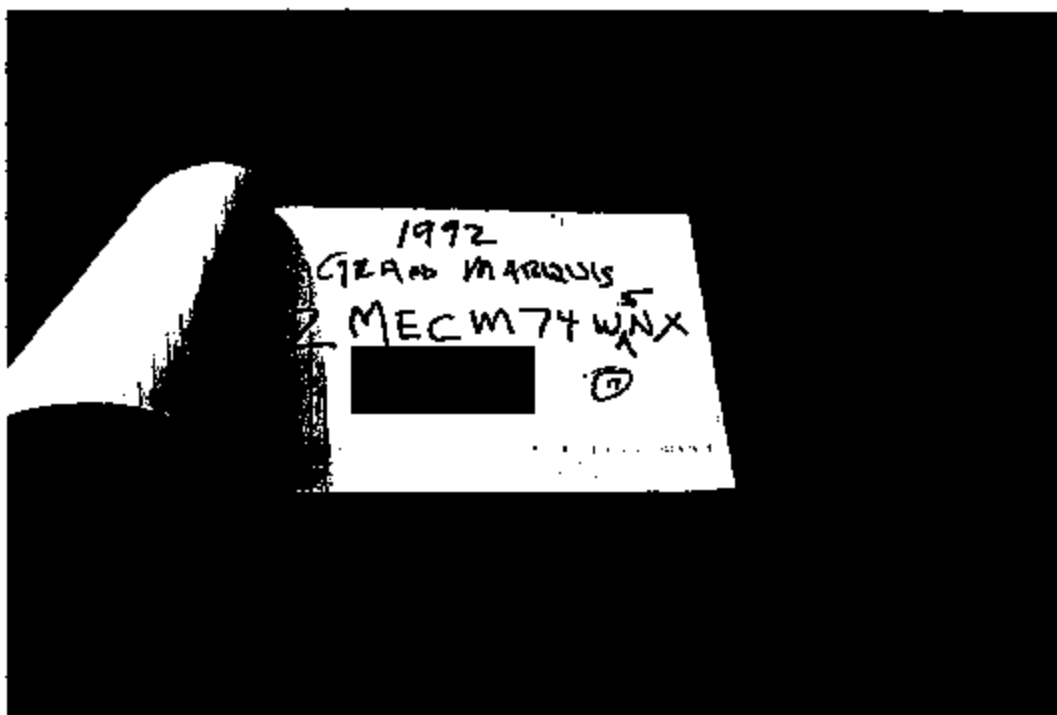
• Comment: If you did not receive all pages, please call me at 313/845-5577

Have a great day!

FARAAN

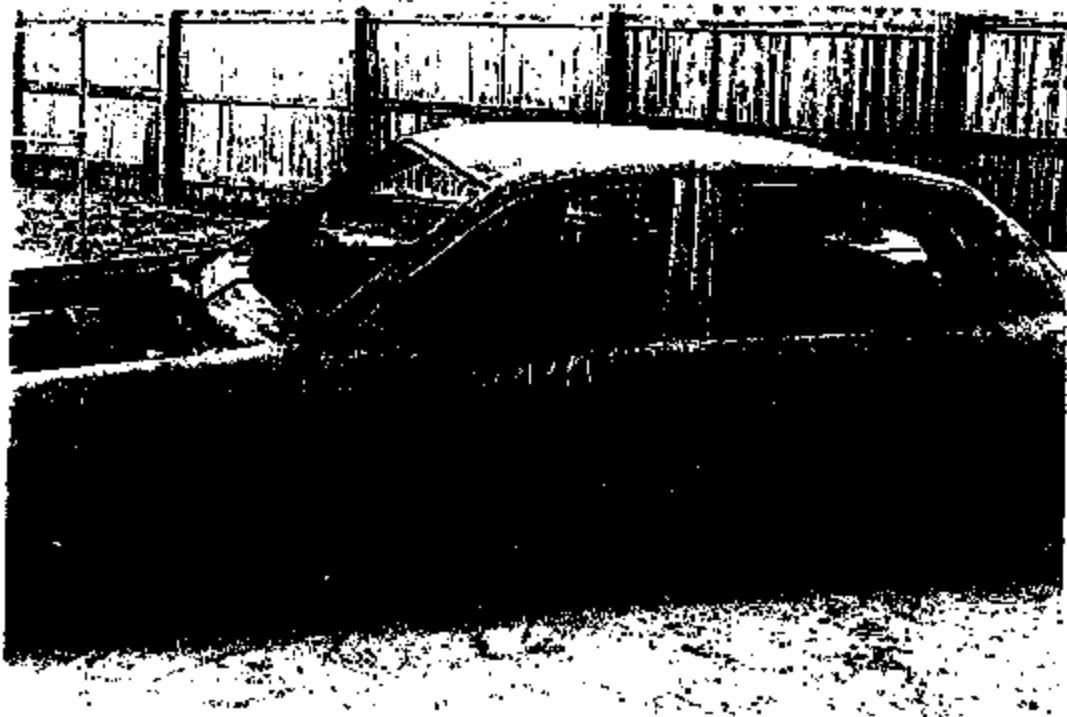


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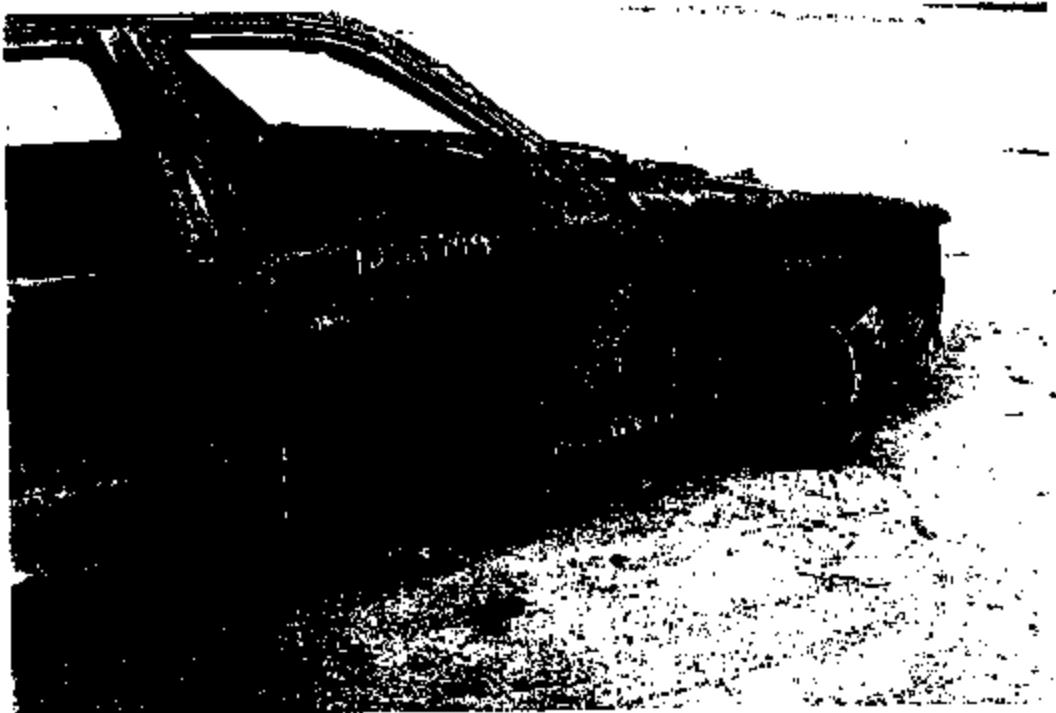


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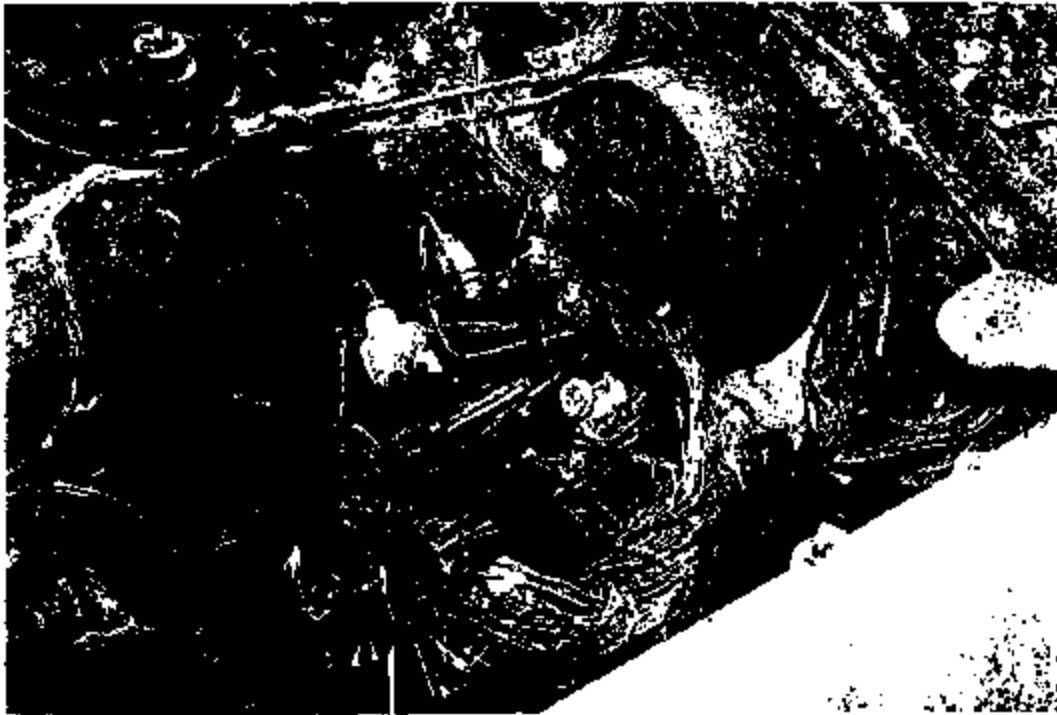
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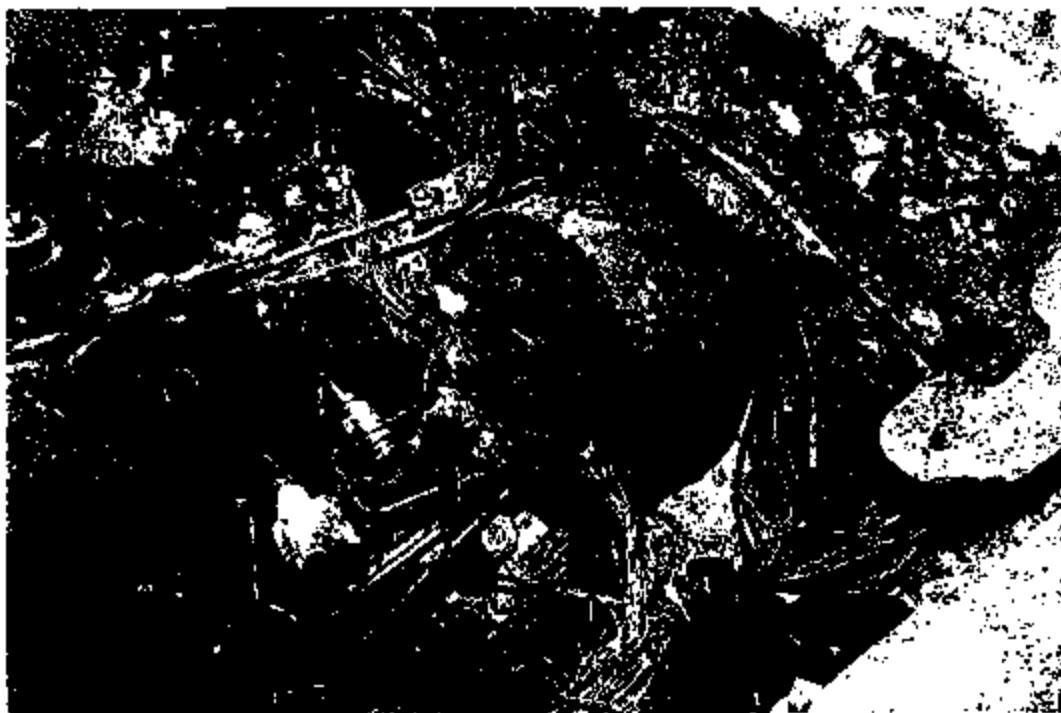
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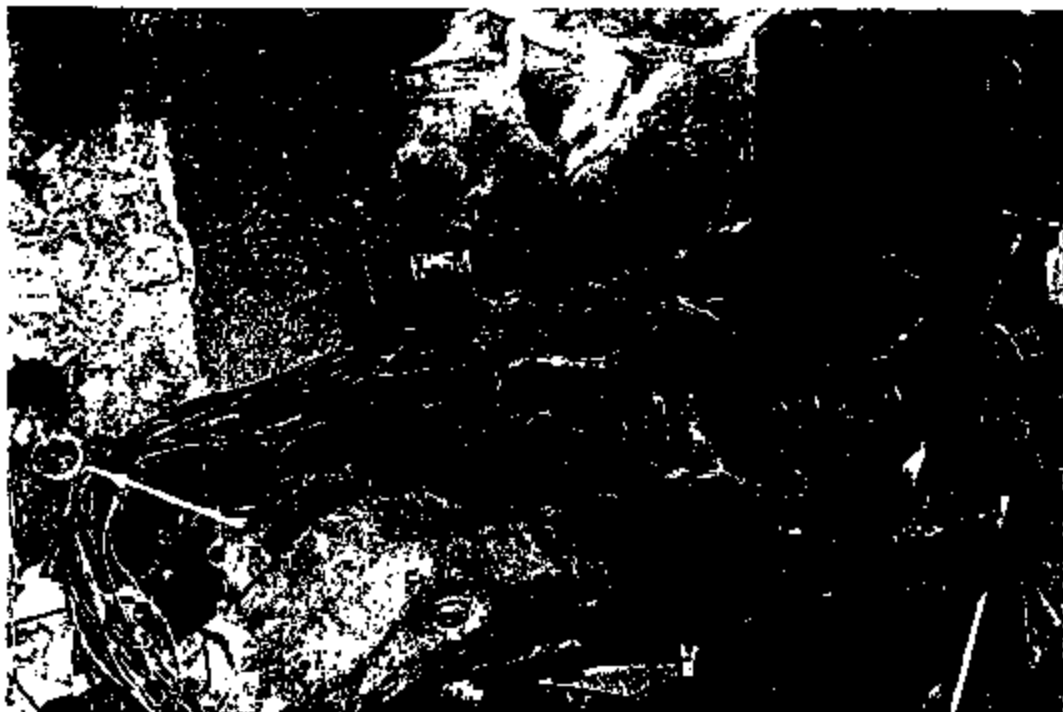
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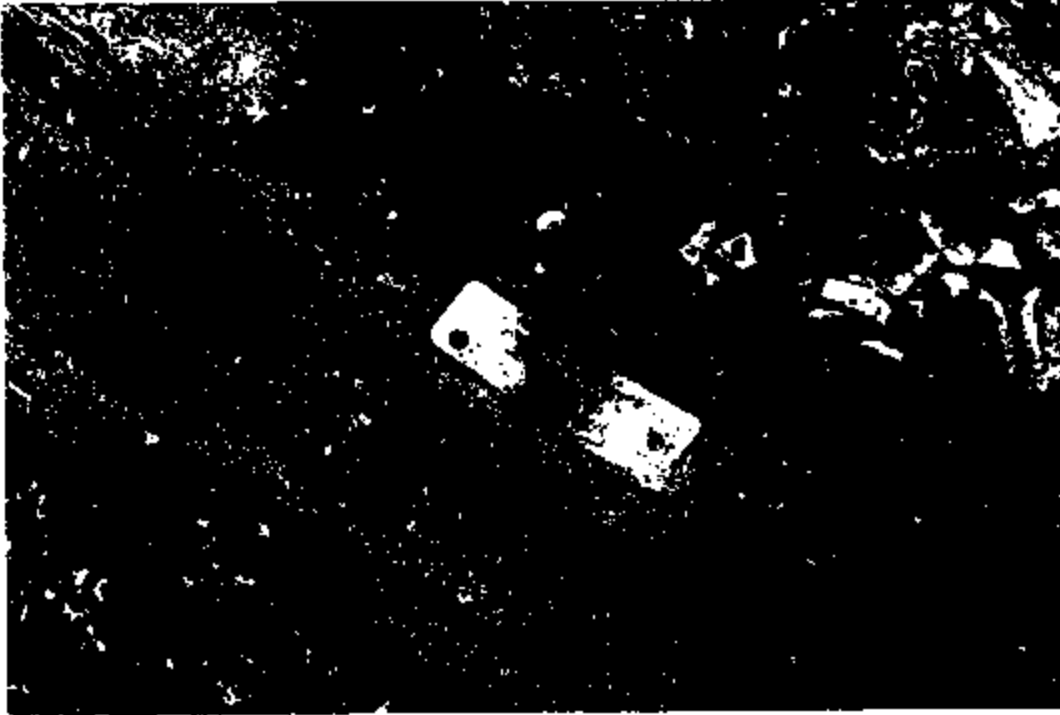
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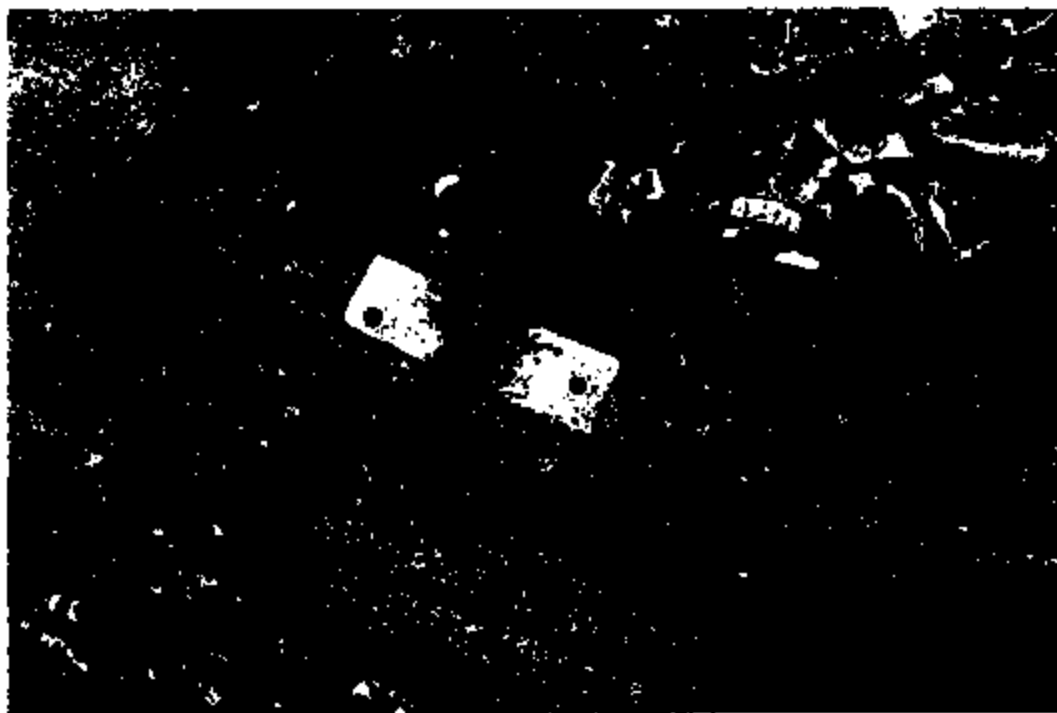
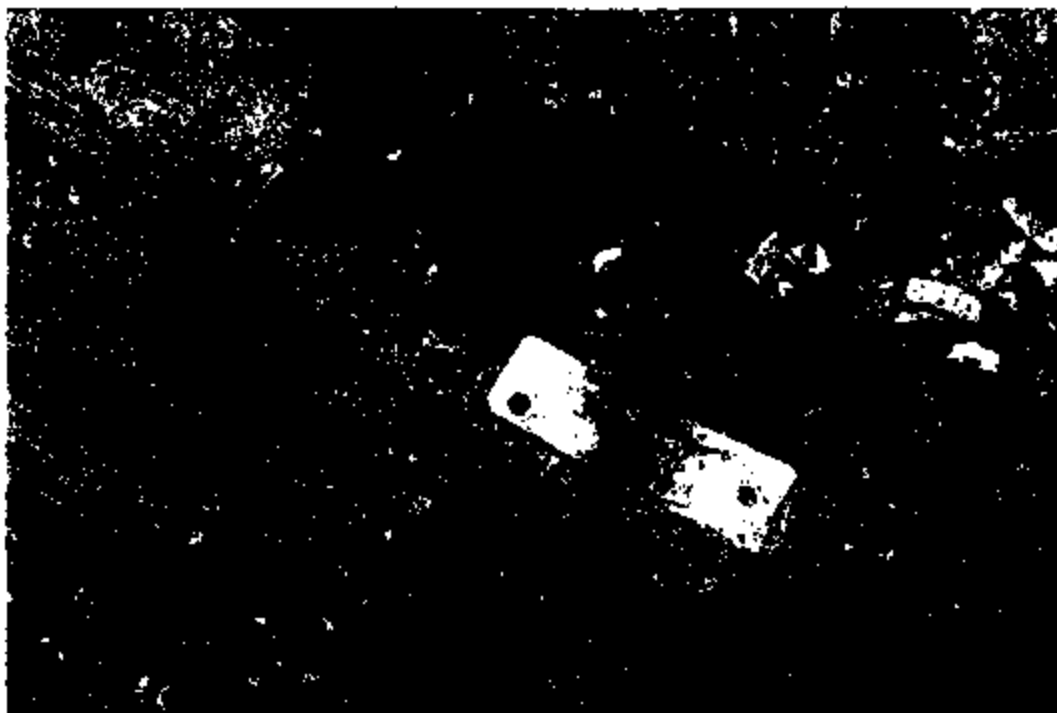


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