

EA02-025

FORD 10/27/03

APPENDIX M

BOOK 21 OF 22

PART A-D

PART D

[REDACTED]
466553

MQUINTE1
PA

5292-625 57421

1411-33

1-10WB-11

Ford Motor Company

Office of the General Counsel

Ford Motor Company
3 Penobscot Boulevard
Penobscot Towers West, Suite 300
Dearborn, Michigan 48126-2598

July 30, 2002

State Farm Insurance Companies
Erie Service Center
2050 Edinboro Road
Erie, PA 16509-0246

ATTENTION: Jacqueline M. Oehling

Re: Claimant: [REDACTED]
D/L: June 18, 2002
Y/Claim #: 38-J962-070

Dear Ms. Oehling:

The above referenced claim has been reviewed and evaluated. It is our opinion the material submitted does not sufficiently support your allegation that Ford Motor Company is responsible for this loss. Additionally, we believe that the Economic Loss Doctrine would prohibit you from any recovery under these circumstances. We, therefore, must respectfully deny liability for this claim.

Please be advised if you are going to pursue this claim, we assume you will comply with your duty to preserve the evidence and such duty does not expire until any possible litigation is complete. All necessary steps must be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

Cordially,


Maria Quintana-Salvo
Litigation Assistant

State Farm Insurance Companies®



July 24, 2002

Erie Service Center
2080 Edinboro Road
PO Box 3248
Erie, PA 16508-0248

ATTN: MARIA QUINTERO SALVO
THE FORD MOTOR CO
PARKLANE TOWERS W
3 PARKLANE BLVD STE 300
DEARBORN MI 48126-2568

RE: Our Claim #: 38-J962-070
Our Insured: [REDACTED]
Date of Loss: June 18, 2002
Year, Make, and Model of Product: 1994 Mercury Grand Marquis
VIN: 2MELM75WXRX807088

Dear Ms. Quintero Salvo:

This State Farm® Insured vehicle was involved in a fire loss. We settled the claim with our insured in an amount of \$7,576.86, which includes our insured's deductible.

Our investigation revealed the cause of the loss was due to a resistive heating within the electrical system. This resistive heating was located at or near the blower motor for the heating and air conditioning system.

Enclosed is the documentation of State Farm's claim. The evidence is being held for your inspection. You may contact me at (814) 868-7257 to make an arrangement to inspect the vehicle. Please consider this letter as our demand to Ford Motor Corporation for reimbursement of \$7,576.86.

Sincerely,

Jacqueline M. Oehling
Claim Specialist
State Farm Mutual Automobile Ins. Co.
(814) 868-7257

JMO/023/0724008
Enclosure

**Investigation Report
Vehicle: 1994 Mercury Grand Marquis
for
State Farm Insurance Company**

July 15, 2002

By

**W. L. Davison Forensic Services, Inc.
Warrendale, PA**

W. L. Davison Forensic Services, Inc.

*Forensic Mechanical Evaluation
Origin and Cause of Vehicle Fires*

*Office Box 819
Warrendale, PA 15086
(724) 625-6210
(724) 625-6311 Fax*

July 15, 2002

State Farm Insurance
Post Office Box 3246
Eric, PA 16508

RE: Our Assignment #:

Insurance Claim #:

Insured:

Vehicle:

Year - 1994

Make - Mercury

Model - Grand Marquis

Body Style - 4 door

Engine - V/8

Transmission - Automatic

VIN #:

2MELM75WXRX607088

Mileage:

74,486

Registration Plate: Not available

Date of Loss: 06/18/2002

Type of Loss: Fire

As per your request the above identified subject vehicle, a 1994 Mercury Grand Marquis, four door sedan, bearing vehicle identification number 2MELM75WXRX607088 was examined. This examination was conducted at North West Penn Salvage, Garland, Pennsylvania on July 15, 2002. Present at this examination was W. L. Davison and Assistant Leland J. Rodgers.

PURPOSE

The purpose of this examination was to determine the origin and cause of the vehicle fire, which occurred on June 18, 2002.

Assignment #62-232-WL
Claim #IS-J961-070
July 15, 2002
Page 2

PHOTOGRAPHIC DOCUMENTATION

Please note that it is an industry standard that all right and left designations are as viewed while being seated in the driver's seat facing forward.



Photograph I

This photograph is of the front of the subject vehicle. Extensive and concentrated fire damage is apparent at the passenger side, rear of the engine compartment.

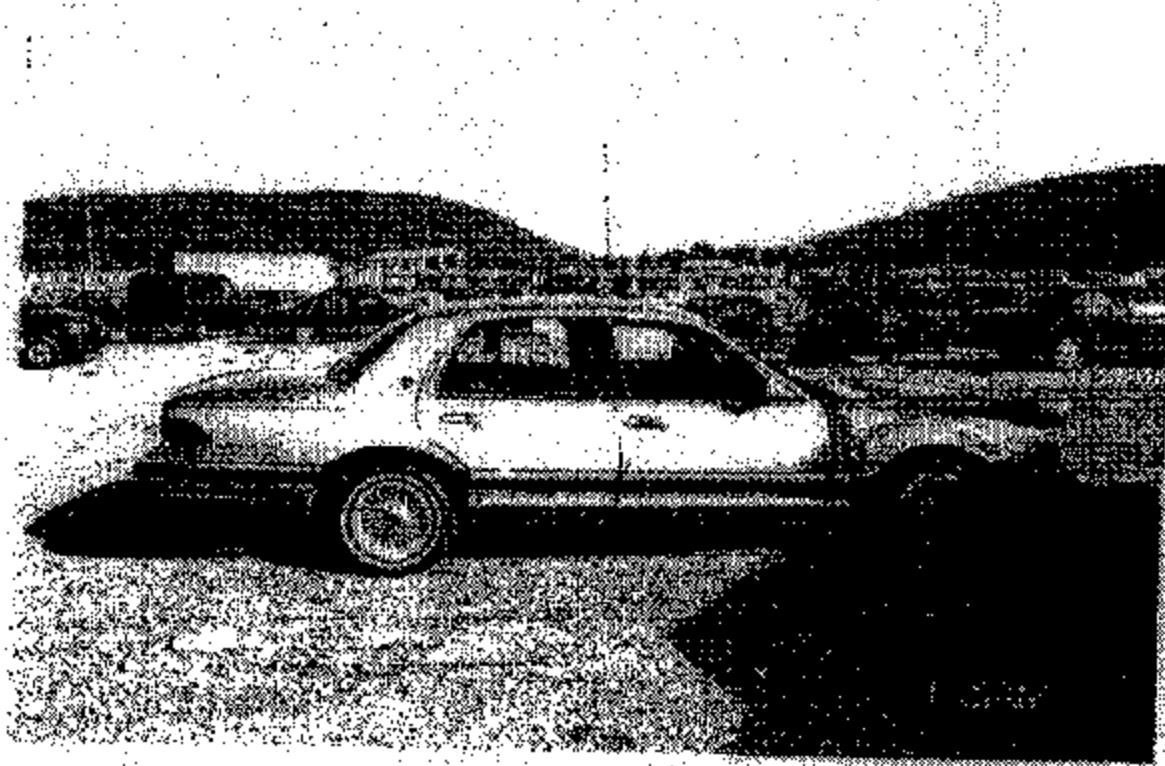
Assignment #02-232-WL
Claim #38-1962-070
July 15, 2002
Page 3



Photograph 2

This photograph is of the rear of the engine hood where extensive melting of the aluminum composition hood has occurred.

Assignment #02-232-WL
Claim #38-J962-070
July 15, 2002
Page 4



Photograph 3

This photograph is of the passenger side of the vehicle. Fire damage is apparent at the rear of the engine hood and front fender area. The vehicle displayed Northwest Penn Stock Number 420965P.

Assignment #02-232-WL

Claim #38-J962-070

July 15, 2002

Page 5



Photograph 4

This photograph is of the rear of the subject vehicle. No fire damage has occurred at the rear of the vehicle. A smoke film has accumulated at the interior glass area.

Assignment #02-232-WL
Claim #38-J962-070
July 15, 2002
Page 6



Photograph 5

This photograph is of the driver's side of the vehicle. Fire damage is apparent at the front of the vehicle. A lesser amount of fire damage has occurred at the driver's side as compared to the passenger side of the vehicle.

Assignment #02-232-WL
Claim #18-J962-070
July 15, 2002
Page 7



Photograph 6

This photograph is of the rear seating area of the vehicle. Only smoke damage has occurred at this location.

Assignment #02-232-WL
Claim #38-J962-070
July 15, 2002
Page 8



Photograph 7

This photograph is an additional view of the rear seating area of the vehicle. Only smoke damage has occurred at this location.

Assignment #02-232-WL

Claim #38-J962-070

July 15, 2002

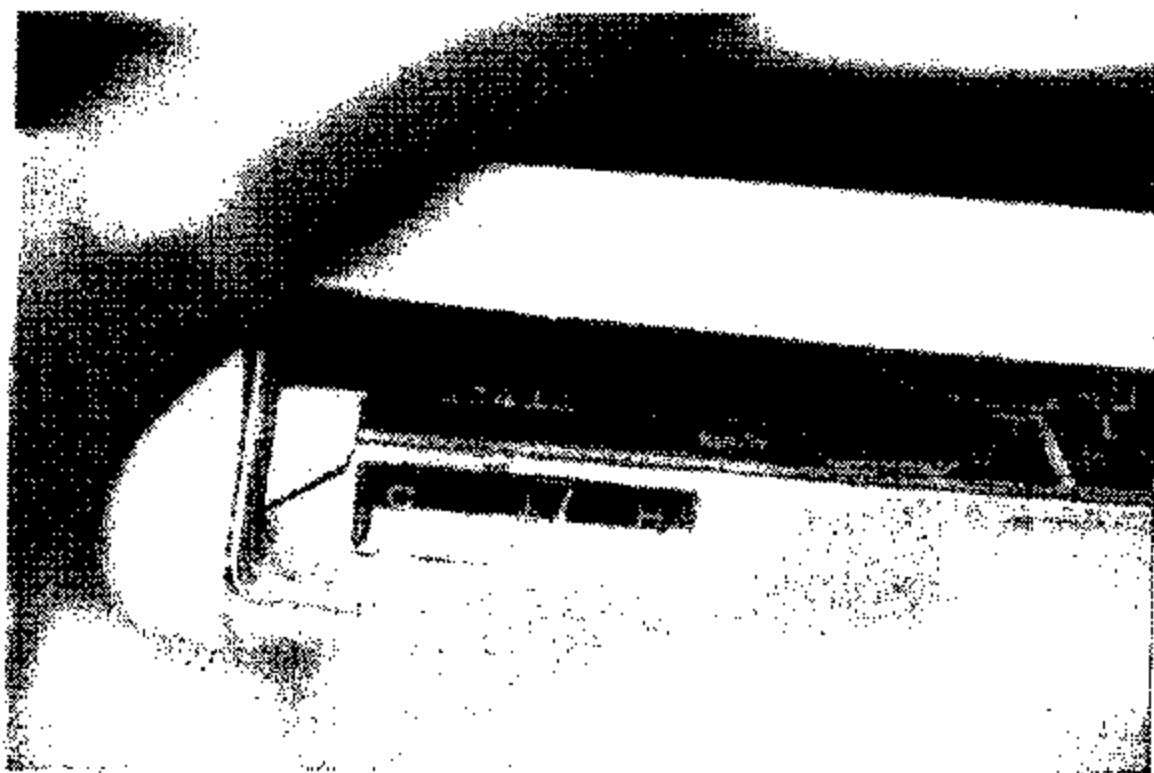
Page 9



Photograph 8

This photograph is of the driver's side front sealing area. The burn patterns present clearly indicate a fire that originated within the engine compartment area.

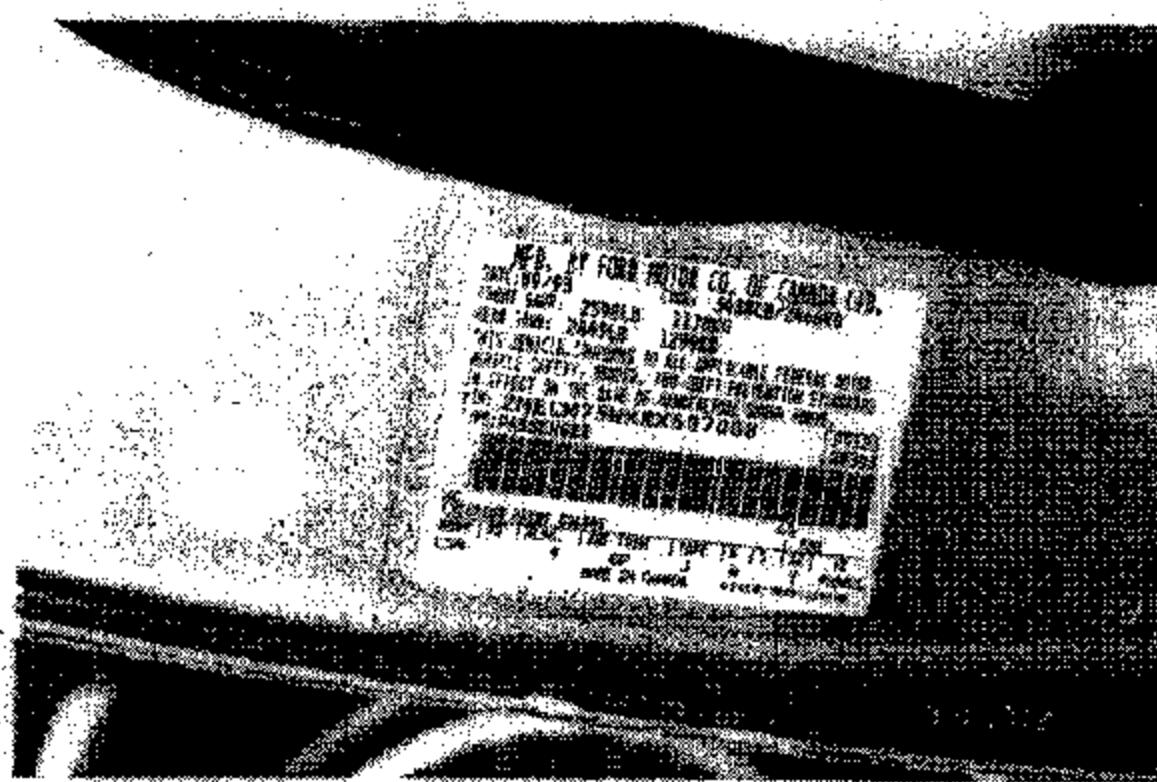
Assignment #02-232-WL
Claim #38-J962-070
July 15, 2002
Page 10



Photograph 9

This photograph is of the accumulative odometer, which displayed 74,486 miles traveled.

Assignment #92-232-WL
Claim #38-J962-070
July 15, 2002
Page 11



Photograph 10

This photograph is of the Federal Motor Vehicle Safety Standards label, which displayed a manufacture date of 9/93 and a vehicle identification number 2MELM75WXRX607088.

Assignment #02-232-WL

Claim #38-J962-070

July 15, 2002

Page 12



Photograph 11

This photograph is of the dash panel and front seating area. Extensive fire damage is apparent. The burn patterns present indicate a fire that originated at the engine compartment and progressed to the rear of the vehicle.

Assignment #02-232-WL
Claim #35-J962-070
July 15, 2002
Page 13



Photograph 12

This photograph is an additional view of the dash panel and front seating area. Extensive fire damage is apparent. The burn patterns present indicate a fire that originated at the engine compartment and progressed to the rear of the vehicle.

Assignment #02-232-WL
Claim #38-J962-070
July 15, 2002
Page 14



Photograph 13

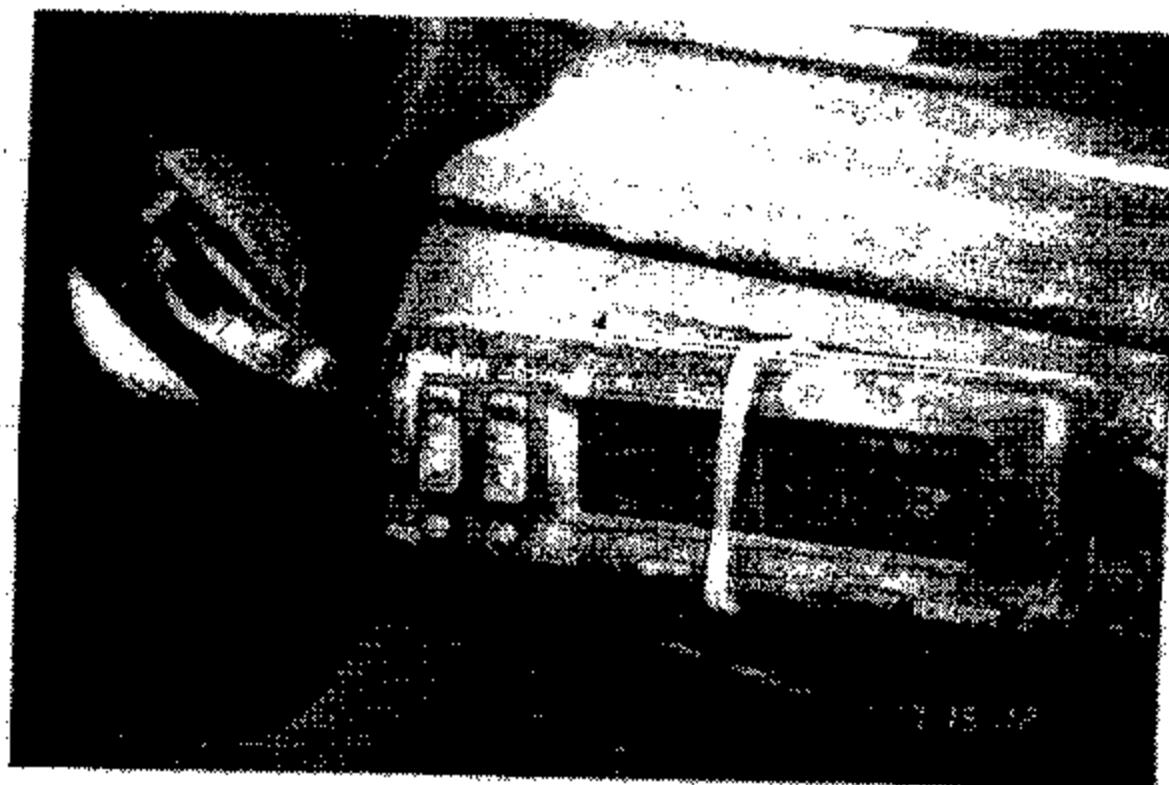
This photograph is of the non-original Clarion CD changer control unit. The fire did not originate within component.

Assignment #02-232-WL

Claim #38-J962-070

July 15, 2002

Page 15



Photograph 14

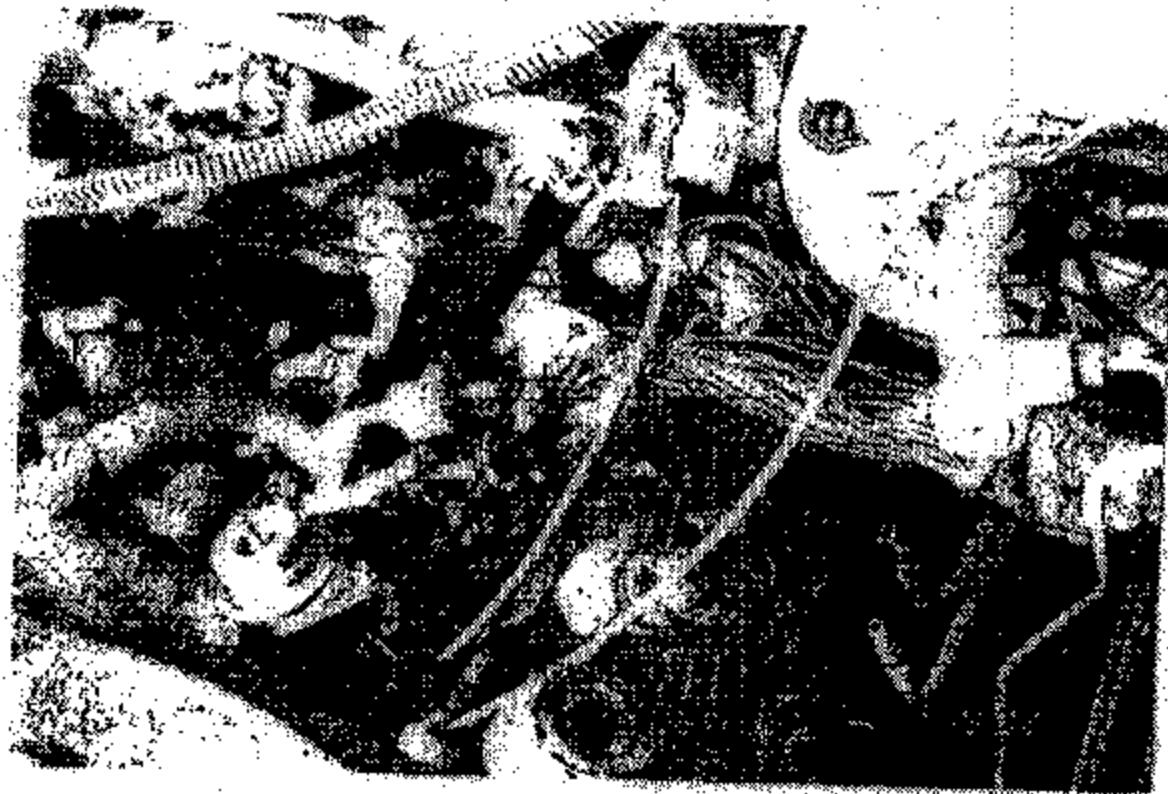
This photograph is an additional view of the non-original Clarion CD changer control unit. The fire did not originate within component.

Assignment #02-232-WL

Claim #38-J962-070

July 15, 2002

Page 16



Photograph 13

This photograph is of the fuel supply and return lines located within the engine compartment, which are located at the driver's side of the vehicle. No pre-fire deficiencies were found within the remaining portions of the fuel system.

Assignment #02-232-WL

Claim #38-1962-070

July 15, 2002

Page 17



Photograph 16

This photograph is of the V/S engine and engine compartment. Extensive fire damage was observed at the area of the engine compartment. The most concentrated fire damage has occurred at the location of the heating and air conditioning ductwork at the passenger side, rear of the engine compartment.

Assignment #02-232-WL

Claim #38-1962-070

July 15, 2002

Page 18



Photograph 17

This photograph is an additional view of the V/8 engine and engine compartment. The most concentrated fire damage has occurred at the location of the heater and air conditioning ductwork at the passenger side, rear of the engine compartment.

Assignment #02-232-WL

Claim #38-1962-070

July 15, 2002

Page 19



Photograph J.8

This photograph is of the concentrated fire damage that has occurred at the passenger side, rear of the engine compartment. This is the location of the heater and air conditioning ductwork.

Assignment #02-232-WL
Claim #38-1962-070
July 15, 2002
Page 20



Photograph 19

This photograph is of the driver's side of the engine compartment. Extensive fire damage is apparent. However, a lesser amount of fire damage has occurred at the driver's side of the engine compartment as compared to the passenger side.

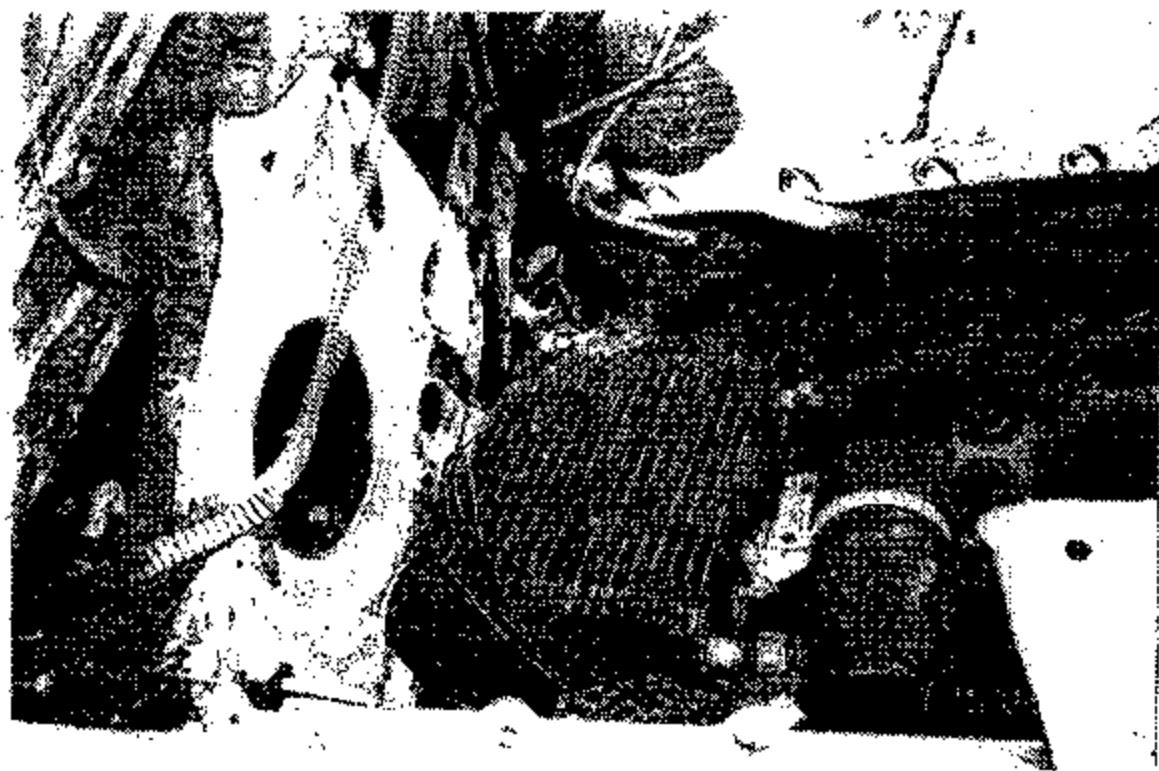
Assignment #02-232-WL
Claim #38-J962-070
July 15, 2002
Page 21



Photograph 20

This photograph is of the passenger side of the engine compartment where the most extensive and concentrated fire damage has occurred at the passenger side, rear of the engine compartment.

Assignment #02-232-WL
Claim #38-J962-070
July 15, 2002
Page 22



Photograph 21

This photograph is of the heater and air conditioning evaporator and electrical wiring located at that area.

Assignment #02-232-WI
Claim #38-J952-070
July 15, 2002
Page 23



Photograph 22

This photograph is an overhead view of the engine compartment hood. The aluminum hood has sustained extensive melting at the area of the heater and air conditioning housing. This is the location of the blower motor.

Assignment #02-232-WL

Claim #38-J962-070

July 15, 2002

Page 24



Photograph 23

This photograph is of the blower motor resistors. These resistors were located within the plastic composition heater and air conditioning housing prior to the fire.

Assignment #02-232-WL
Claim #38-1962-070
July 15, 2002
Page 25



Photograph 24

This photograph is of the electrical wiring located at the heater and air conditioning housing area after the evaporator core was moved slightly for examination.

Assignment #02-232-WL

Claim #38-1962-070

July 15, 2002

Page 26



Photograph 25

This photograph is of a portion of the electrical wiring, which was routed through the engine bulkhead. The electrical wiring at the interior side of the engine bulkhead was virtually undamaged.

2002-028 57458

Assignment #02-232-WL

Claim #38-J962-070

July 15, 2002

Page 27



Photograph 26

This photograph is of the electrical wiring located at the forward face of the engine bulkhead. The burn patterns clearly indicate that the origin of this fire was at the plastic composition heater and air conditioning ductwork housing.

Assignment #02-232-WL

Claim #28-1962-070

July 15, 2002

Page 28



Photograph 27

This photograph is of the electrical wiring located at the engine side of the engine bulkhead. The damage to this electrical wiring substantiates the origin of the fire at the area of the heater and air conditioning ductwork.

Assignment #02-232-WL

Claim #38-1962-070

July 15, 2002

Page 29



Photograph 28

This photograph is of the electrical wiring that was routed at the passenger side of the engine compartment. The most extensive damage to this electrical wiring was at the area of the heater and air conditioning ductwork. This is the location of the blower motor.

Assignment #02-232-WL
Claim #38-J962-070
July 15, 2002
Page 30



Photograph 29

This photograph is an additional view of the electrical wiring that was routed at the passenger side of the engine compartment. The most extensive damage to this electrical wiring was at the area of the heater and air conditioning ductwork. This is the location of the blower motor.

Assignment #02-232-WL
Claim #38-J962-070
July 15, 2002
Page 31



Photograph 30

This photograph is of the electrical wiring at the area of the blower motor. This large gauge electrical wiring displayed sleeving that is consistent with internal heating of this electrical wiring.

Assignment #02-232-WL

Claim #38-1962-070

July 15, 2002

Page 32



Photograph 31

This photograph is an additional view of the electrical wiring at the area of the blower motor. This large gauge electrical wiring displayed sleeving that is consistent with internal heating of this electrical wiring.

Assignment #62-232-WL
Claim #38-J962-070
July 15, 2002
Page 33



Photograph 32.

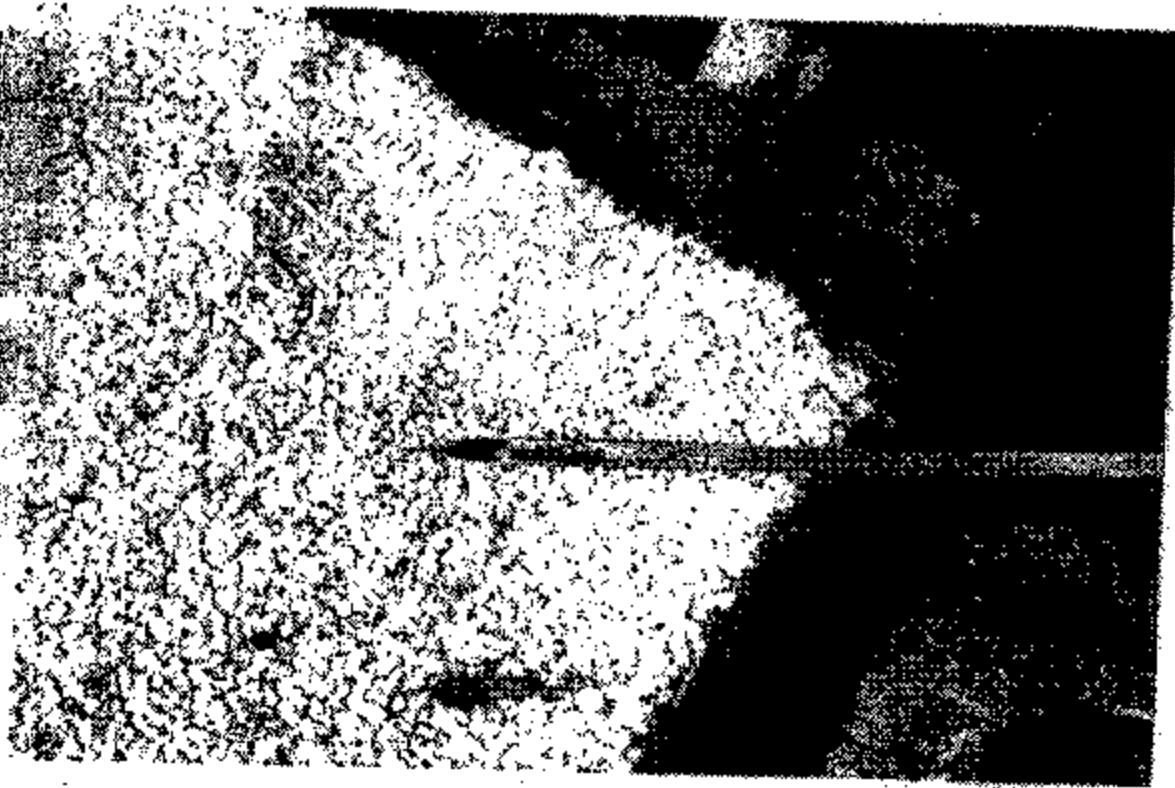
This photograph is an additional view of the electrical wiring at the area of the blower motor. This large gauge electrical wiring displayed steering that is consistent with internal heating of this electrical wiring.

Assignment #02-232-WL
Claim #38-1962-070
July 15, 2002
Page 34



Photograph 33:
This photograph is of the automatic transmission dipstick, which displayed a normal, overfull condition.

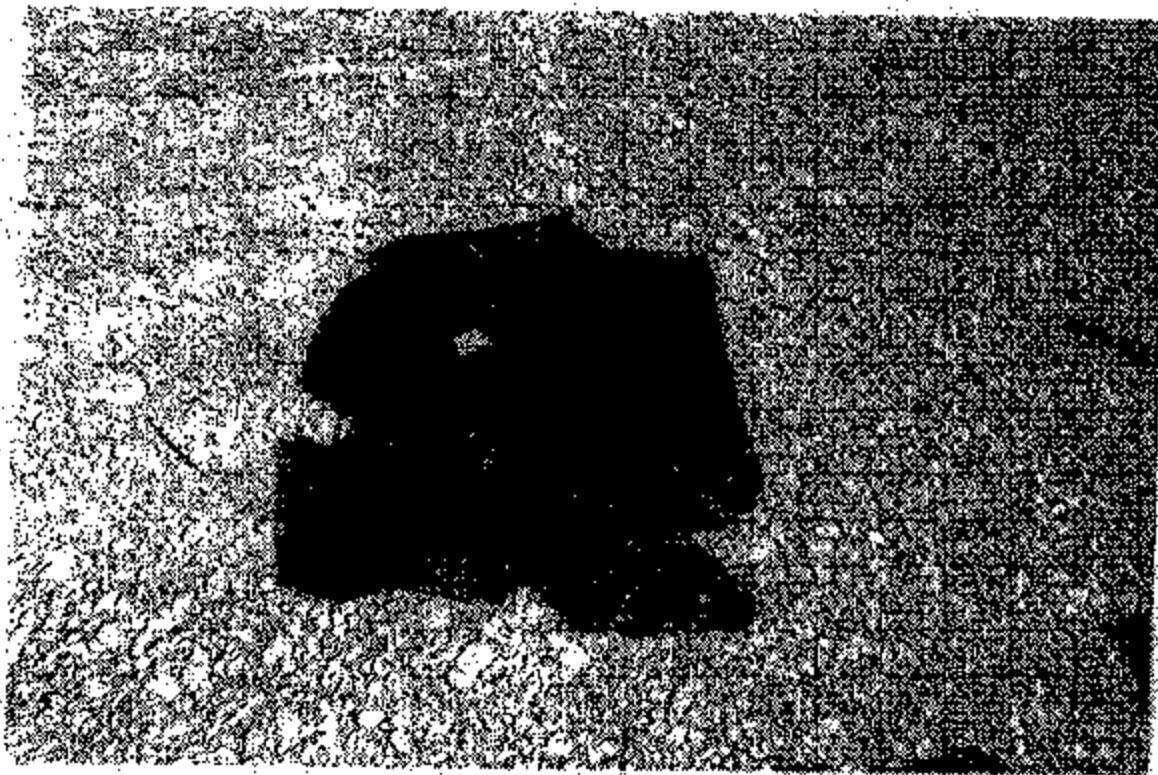
Assignment #02-232-WL
Claim #38-1962-070
July 15, 2002
Page 35



Photograph 34

This photograph is of the engine oil dipstick, which displayed sufficient remaining engine oil.

Assignment #02-232-WL
Claim #38-J962-070
July 15, 2002
Page 36



Photograph 35

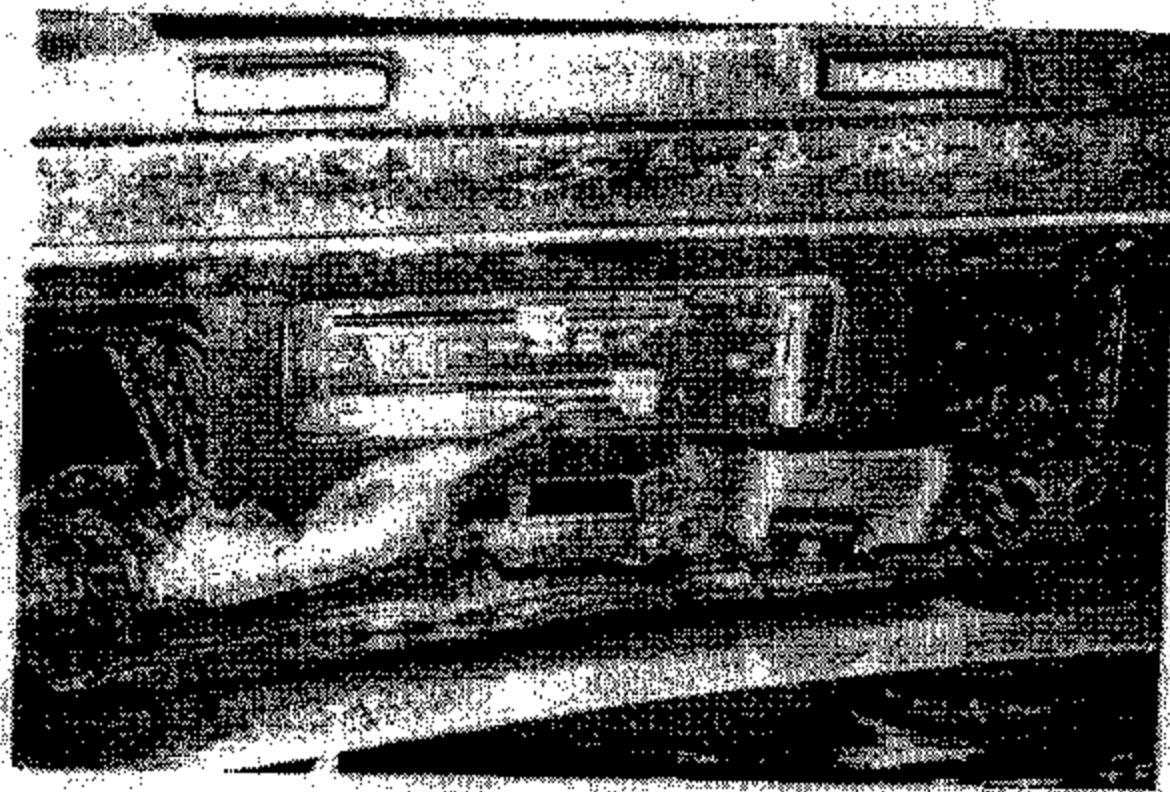
This photograph is of the engine hood-insulating blanket, which clearly defines the area of origin for this fire as being located at the passenger side, rear of the engine compartment.

Assignment #02-232-WL

Claim #38-J962-070

July 15, 2002

Page 37



Photograph 36

This photograph is of the heater and air conditioning control panel. The fan motor was found in the high position and immovable. The temperature selection slide switch was found in the COOL position and immovable. The mode selection switch was found in the NORM AC position and would only move from the AC MAX to the AC NORMAL condition.

Assignment #02-232-WL
Claim #38-J962-070
July 15, 2002
Page 38

OPINION

A thorough and extensive examination of the subject vehicle, a 1994 Mercury Grand Marquis, four door sedan, bearing vehicle identification number 2MFLM75WXRX607088 was conducted. This examination included, but was not limited to the fuel, exhaust, emissions, and electrical systems of the vehicle.

As a result of this examination, it is the studied opinion of this examiner, with a high degree of technical and professional certainty, that the cause for the fire, which occurred on June 18, 2002, was a result of resistive heating within the electrical system. This resistive heating was located at or near the blower motor for the heating and air conditioning system.

This opinion is arrived at after examining the burn patterns throughout the vehicle, which clearly substantiate a fire that originated at the housing for the heater and air conditioning ductwork. This housing is of fiberglass/plastic composition and is the mounting for the blower motor. This housing has been completely consumed by the fire. The location for this housing is the passenger side, rear of the engine compartment.

The burn patterns present at the interior of the vehicle clearly substantiate a fire that originated at the engine compartment and progressed into the interior of the vehicle through the heater and air conditioning ductwork. The electrical wiring throughout the interior and rear of the vehicle displayed no causation for this fire. The after market CD control panel and associated electrical wiring displayed no fire damage. The lack of any fire damage clearly eliminates this after market component as being the cause for the fire.

The electrical wiring located at the front of the vehicle displayed very little fire damage, while the electrical wiring at the passenger side, rear of the engine compartment displayed extensive and concentrated fire damage. This is the location of the blower motor, blower motor resistors and HVAC ductwork. The aluminum engine hood has been completely melted through at this location.

A close examination of the electrical wires for the blower motor showed characteristic sleeving. Sleeving is caused by internal heating of the copper conductors.

Assignment #02-232-WL
Claim #38-J962-070
July 15, 2002
Page 42

This examination was terminated at this time without the benefit of any disassembly or removal of any components. This was done to allow sufficient time for notification of all or any involved parties. If, in fact, further examination of this vehicle is required, I would strongly suggest that a representative from your company or this firm should be present to ensure that proper photographic documentation and evidence preservation is observed.

In view of these findings, I would strongly suggest that subrogation possibilities be considered.

If any additional information becomes available in this matter or if you have any further questions, please do not hesitate to contact me. We reserve the right to revise or amend our opinion in the event new information, documentation, or evidence becomes available.



W. L. Davison, Jr., President
Certified Fire Investigator
ASE Certified World Class Technician
W. L. DAVISON FORENSIC SERVICES, INC.

State Farm Insurance Companies®



July 1, 2002



Erie Service Center
2050 Edinboro Road
PO Box 3248
Erie, PA 16508-0248

FORD MOTOR CO
PARKLANE TOWERS WEST
3 PARKLANE BLVD STE 400
DEARBORN MI 48126-2587

RE: Claim #: 38-J982-070
Our Insured: [REDACTED]
Date of Loss: June 18, 2002
Make, Model & Year of Product: 1994 Mercury Grand Marquis
VIN: 2MELM76WXRX507088

Dear Sir:

The identified vehicle is insured by State Farm Mutual Insurance Company. This vehicle experienced a fire on June 18, 2002, in which it was deemed a total loss.

State Farm® would like to give you an opportunity to inspect the vehicle and give you advanced notice of our potential subrogation claim.

Please contact me at (814) 868-7257 to set up a time for your inspection.

Sincerely,

Jacqueline M. Oehling
Claim Specialist
State Farm Mutual Automobile Ins. Co.
(814) 868-7257

JMO/037/0701005

EB92-025 07484

HOME OFFICES: BLOOMINGTON, ILLINOIS 61710-0001

NVNHC1U

NAVIS Vehicle Inquiry

07/09/02 15:06:54

VEHICLE ID: 2MRX607088 (WVYPBBBBBB) Vin: 2MELM7SwxRx607088 Div: 3 Status: 800
Vehicle Line: CFP Conv'y Deliv: 092493 Orig P-Lvl: 410 Selling Dlr: 18A487
Order Recpt: 081993 ShipTo Stat: Curr P-Lvl: 410 Sale Date: 072294
Orig Sched: 091393 Rls-To Stat: PA Order Dlr/Reg: 18018/18 Demo Dt:
Inv Prep: 090993 Orig Int St: 091793 Orig Rls Dlr: 18018 Deliv Type: 0
Prod Date: 091593 Curr Int St: 091793 Rls Dlr PDA: 07318 Sales Prd: 094073
Rls Date: 091593 Dlrfin Ext: 101093 Warr Start: 072294 Cancel Sl:
Memo Consign: PAC Ext: 101093 WarrS-Ind: Sale Status: G
Orig Pltbus: 091593 Advert Ext: 101093 -Date- -Dealer- -Region-
Curr Pltbus: 091593 S1span SS#: 7998 Shipped: 092093
T/Name: 2 [REDACTED] Curr Stock: 072194 18A487 18
Addr: [REDACTED] State: PA 1st-Prior: 091593 18018
City: ERIE N/A-Rcpt: 072594 2nd-Prior:
Zip: [REDACTED] Warr-Ins-Ind: 3rd-Prior:
V.O.: 1 2 3 4 5 6 7 8
12345234567890123456789012345678901234567890123456789012345678901234
M75RXY 44 A2 1393817 JH E P3 J3PPQ7 3 KHL SR MG 18Y018 3 XC
8 9 0 1 2 3 4 5 6
5678901234567890123456789012345678901234567890123456789012345678901234567890
GP3H 3 2 W2MELX 3 2 6 172A 7WP 5
F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

0GDB427

NVNP52U

NAVIS Financial Screen

07/09/02 15:06:59

VEHICLE ID: 2MRX607088 (WWYPBBBBBB) Vin: 2MELM75WXRX607088 Div: 3 Status: 800

Financial Data-

Orig Totl Inv:	21568.50	A-Plan Price:	20699.50	Predel Invoic:	.00
Curr Totl Inv:	21568.50	Total Adj:	.00	Sched-A QST:	.00
Base Vehicle:	19662.00	Base Adj:	.00	FOC GST:	.00
Options:	880.00	Option Adj:	.00	Price Protect:	.00
Base Holdback:	645.00	Base Hb Adj:	.00	Chargebck Amt:	
Optn Holdback:	30.00	Option Hb Adj:	.00	30-Day FP Amt:	.00
Misc Charges:	.00	Gas Amt:	14.50	Floor Plan:	58.41
Finance Chrgc:	190.00	Sched-B Amt:	575.00	P&C Charge:	59.50
FDAF/LMDA:	247.00	Mktng Contrib:	231.00	Pre-Dlvry Amt:	.00
		X-Plan Price:	.00		

Financing Data-

Finance Source:	0600120	O-Warr Start:	072294	Release Date:	091593
Orig Int St-Sw:	N	Co Tag Number:		Transit Time:	8
Ret Draft Ind:		Pre-del Date:		Rls Plus Trans:	092393
Floor Pln Date:	101093	Prdlyvry S.Code:		Ramp Code:	43
Advt Comm Code:	D	Lease Code:		Method Shipped:	5
Upfront PP Ind:		Invoic In-Proc:		Memo Cons Loc:	

F1=Help F3=Exit F4=Primary Menu F6=Screen #1 F9=Screen #3

OGDB427

NVNP510

NAVIS Vehicle Inquiry

07/09/02 15:07:02

VEHICLE ID: 2MRX607088 (WWYP888888) Vin: 2MELM75WXRX607088 Div: 3 Status: 800
Vehicle Line: CFP Convoy Deliv: 092493 Orig P-Lvl: 410 Selling Dlr: 18A487
Order Recpt: 081993 Shipto Stat: Curr P-Lvl: 410 Sale Date: 072294
Orig Sched: 091393 Rls-To Stat: PA Order Dlr/Reg: 18018/18 Demo Dt:
Inv Prep: 090993 Orig Int St: 091793 Orig Rls Dlr: 18018 Deliv Type: 0
Pod Date: 091593 Curr Int St: 091793 Rls Dlr/PDA: 07318 Sales Prd: 094073
Rls Date: 091593 Dirfin Ext: 101093 Warr Start: 072294 Cancel St:
Memo Consign: P&C Ext: 101093 Warrs-Ind: Sale Status: G
Orig Ptibus: 091593 Advert Ext: 101093 -Date- -Dealer- -Region-
Curr Ptibus: 091593 Slspsn SS#:

T/Name: 7998 Shipped: 092093
Addr: State: PA Curr Stock: 072194 18A487 18
City: ERIE N/A-Rcpt: 072594 1st-Prior: 091593 18018
Zip: Warr-Ins-Ind: 2nd-Prior:
3rd-Prior:
V.O.: 1 2 3 4 5 6 7 8
12345234567890123456789012345678901234567890123456789012345678901234
M75RXY 44 A2 13J3817 JH E P3 J3PPQ7 3 KHL SR MG 18V018 3 XC
8 9 0 1 2 3 4 5 6
5678901234567890123456789012345678901234567890123456789012345678901234567890
GP3H 3 2 W2MELX 3 2 6 172A 7WP S
F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

OGDB427

ER02-029 57457

MVNP530

NAVIS Inquiry Screen #3

07/09/02 15:07:04

VEHICLE ID: 2MRX607088 (WWYPBBBBBB) Vin: 2MELM7SWRX607088 Div: 3 Status: 800

Ordering Name:
Secondary Name:
Ordering FIN:
Order-For FIN:
Orig Ord'r Type: 2

Selling FIN:
Sold-To FIN:

Distr Status: P
Last NAVIS St: 072594
Distr Stat Dt: 092493
Last Activity: 072594
Serialized Dte: 082093
Scheduled Dte: 091393
Mexico Status:

Component Data - - - - -

Br Post/Calib: LDF Tire Brand: A4
EMS Cntl Lbl: KLA EEC:
Engine Tag Cd: EG806AA
Engine Serial: W
Driver Airbag: 1PA7238G10207
Pssngr Airbag: 632351265 Axle: GY

F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F6=Screen #1

OGDB427

SFCHSCMA

Customer List

07/09/02 15:07:47

VIN: 2MELM75WXRX607088 CASE: _____ HOME PHONE: _____
LAST NAME: _____ ZIP/POSTAL: _____ CTRY: _____

CUSTOMER NAME/ City	Address/ St/Prov	Zip/Postal	Address/ Ctry	Home Phone
[REDACTED] ERIE	PA	[REDACTED]	USA	814 864 6312

F1=Help F2=VehicleList
F7=Prev F8=Next
NO MORE RECORDS AVAILABLE

F4=UpdCustInfo
F11=Menu

F5=AddCustIssue
F12=Return

OGDB427

SFCHSVMA

Vehicle List

07/09/02 15:07:55

Name: [REDACTED]
Address: [REDACTED]
Address: [REDACTED]
City: ERIE
Zip/Postal: [REDACTED]

Home Phone: 814 864 6312
Day Phone:
State/Prov: PA
Country: USA

A	VIN/ Owner Status	Year	Model/ Previous Owner	Sale Type/ Open Issues
-	2MELM75WDXRX607088 ORIGINAL	1994	GRAND MARQUIS	Individual Rtl

F1=Help F2=IssueList F5=AddIssue F7=Prev F8=Next F9=ESP
F10=WarrHistory F11=Menu F12=Return F13=Recall/ONP F14=SpecialCoverage
NO MORE RECORDS AVAILABLE OGDB427

FCSD REGION: _____

P&A CODE: _____

VIN: _____

SLES REGION: _____

MARKET: _____

ISSUE STATUS: _____

2MELM75WXRX607088

CASE NUMBER: _____

SALES ZONE: _____

ISSUE TYPE: _____

A LAST HND/ Customer Phone Number/
C P&A LAO Trmt Customer NameReason/
Year ModelStat/
TypeF1=Help F2=AddAction F5=CustomerList
F7=Prev F8=Next F10=IssueDetailF6=DealerInfo
F11=Menu

F12=Return

NO ISSUES FOUND FOR THIS VIN

OGDB427

SFCHREMA

Recall/ONP Information

07/09/02 15:08:13

VIN: 2MELM75WXRX607088
WSD: 07/22/94

Year: 1994

Model: GRAND MARQUIS
Build Date: 09/15/93

-----Campaign-----

Number	Type	Description	Status	Status Date	Dealer Code
96L12	L	PASS AIR BAG	FORCED COMPLETION	01/22/98	AUTOC

F1=Help F7=Prev F8=Next F11=Menu F12=Return

MORE RECORDS AVAILABLE

OGDB427

SFCHMCMA

Action Detail

07/09/02 15:08:27

VIN: 2MELM75WXRX607088 Year: Model:
Name:
Trmt:
Symptom:
Reason:
Seller:
Issue Type:
Comm Type:
Analyst:
Action Date:
Action Time: EST
Origin Desc:
Action Desc:
Comments:

Issue Status:
Odometer Reading:
Document Number:
Action Data:

F1=Help F2=ActionData F4=PrevAction F5=NextAction F9=PrevComments
F10=NextComments F11=Menu F12=Return F13=PrevContact F14=NextContact
NO DATA FOUND OGD8427

CSCN140

VEHICLE DATA

07/09/02 15:08:49

ENTER VIN => 2MELM75WXRX607088

NAME => [REDACTED]

ZIP => [REDACTED]

MODEL YR =>

OWNER NAME :

STREET ADDR :

CITY : ERIE

ST/PRV: PA CTRY:

MODEL YEAR : 94

PLANT: X

BODY STYLE DESC: 4 DR SEDAN LS

VEHICLE DESC : 1994 GRAND MARQUIS

N/A YY-MM-DD 96-02-13

N/A SOURCE: P

SALE YY-MM-DD 94-07-22

PRODUCTION YY-MM-DD 93-09-15

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD	REGION
SHIP-TO	3	18	C	487	34		44
FACING	3	18	C	487			
RESPONSIBLE	3	18	C	487			

CA EMISSION :	ENGINE TAG CODE :	EG806AA	CAMPAIGN COUNTS
NAVIS STATUS :	COMPANY CAR IND :		TOTAL CAMPAIGNS : 01
DSO DISTRICT :	FLEET CODE :		OPEN : 00 CLOSED : 01
DSO NUMBER :	FLEET STATUS :		ACTIVE: 01 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB427

2002-025 57474

CSCN150

CAMPAIGN VEHICLE INFORMATION

07/09/02 15:08:52

ENTER CAMPAIGN NUMBER--> 96L12 VIN--> 2MELN75WXRX607088 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: PASS AIR BAG BODY STYLE: 4 DR SEDAN LS

NEW STATUS CODE:

REPAIR INFORMATION: TYPE CODE: -

REPAIR DATE: DEALER P/A: _____

MICRO REF: CLAIM NUM: _____

DELETE REASON: _____

RESP DEALER INFORMATION: NEW: _____

CURRENT: 3 18 487 ASSIGNED: 96-12-18 SOURCE: PX

CAMP DIV : 6

SUPP CODE :

KIT CODE : CB

OASIS DATE :

VENDOR N/A INFORMATION:

IND: MATCH CODE: 4

EXTRACT DATE: 96-12-18

***** STATUS INFORMATION: ***** ***** REPAIR INFORMATION: *****

CODE DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL SRC
F: FORCED COMPLETION	98-01-22	B	98-01-22				OL
M: RELEASED FOR MAILING	97-02-10						
H: AWAITING MAILING	96-11-24						

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037=NO MORE DATA TO DISPLAY

OGDB427

ENTER CAMPAIGN NBR => 96L12 VIN => 2NELM75WXRX607088
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DR SEDAN LS
RESP DEALER : 318487 BEGINNING MAILED DATE: 97-03-04 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-12 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : [REDACTED] INITIALS: BE
STREET ADDR1 :
ADDR2 :
CITY : ERIE CTRY:
ZIP/POSTAL CODE: [REDACTED] N-A SOURCE: P N-A EFF DATE: 96-02-13 YY-MM-DD

RESP DEALER :
RELEASE DESC :
CAMPAIGN DIV :
LAST NAME :
STREET ADDR1 :
ADDR2 :
CITY :
ZIP/POSTAL CODE: [REDACTED] N-A SOURCE: N-A EFF DATE: YY-MM-DD
BEGINNING MAILED DATE: YY-MM-DD
ENDING MAILED DATE : YY-MM-DD
FLEET CODE: FLEET MGMT LOC CODE:
INITIALS:
ST/PRV:
CITY :
ZIP/POSTAL CODE: [REDACTED] N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7-FIRST PAGE F8=NEXT PAGE F9=G140
I048-LAST PAGE
0GDB427

cscn150

CAMPAIGN VEHICLE INFORMATION

07/09/02 15:08:56

DELETE REASON:
F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)
E807-END OF CAMPAIGNS FOR VEHICLE - CURRENT AND HISTORY DATABASES 06DB427

Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VIN: 2MELMT75WXRX607098 **Vehicle Line:** GM - GRAND MARQUIS **Eng. Serial No.:** W
Model Year: 1994 **Market Derived:** GM - L-M DIVISION DERIVATIVE **Body Style:** *
Veh. Type: C **Drive Code:** GM - 2 WHL L/H REAR DRIVE **Engine:** GM - 4.6L SOHC V8 NA CIVIC G-N
Inv. Dealer: 07318 **Body Cab Style:** GM - 4 DOOR SEDAN-4 LITE **Transmission:** GM - 4 SPD AUTO TRANS NAAD A000
Version/Grade: GM - LS VERSION - CAR

BUILD INFORMATION:

Region: NA - ~~XXXXXXXXXX~~ Plant: AW - ST. THOMAS PLANT BUILD
Country: CAN - ~~XXXXXXXXXX~~ Prod Date: 15-SEP-1993

SALE INFORMATION:

Region: NA - ~~XXXXXXXXXX~~ Selling Dealer: 318457 - *
Country: USA - ~~XXXXXXXXXX~~ Selling Div: StProv PA
Buyer StProv: PA
Arrived Date: 24-SEP-1993 Red Carpet Linen: *
Sale Date: 22-JUL-1994 Fleet/Mobile/C. Linen R.
Warranty Start Date: 22-JUL-1994 Misaligned Vehicle: *
Orig Warranty Date: 22-JUL-1994 Recalibrated Vehicles: * Vehicle Export Flag: N

VOCROCK

WDX 3 2 6 3722 7WZ 8

INSTALLED OPTION INFORMATION:

Air Conditioning:	C/B - MANUAL AIR CONDITIONER	GVW Code:	-
Alternator Amp Rating:	* - [N/A]	GVW Class Code:	L
Audio Disk:	* - [N/A]	Instrumentation:	* - [N/A]
Axle Ratio:	EGACC - 3.08 FINAL DRIVE RATIO	Motor(Driver Side):	* - [N/A]
Axle Type:	BUJAB - NON-LIMITED SLIP REAR AXLE	Motor(Other Side):	* - [N/A]
Battery Amp Rating:	HC	Paint:	MH01C - PORTOFINO BLUE CIC #2
Brake Code:	* - [N/A]	Power Antenna:	AB - POWER TELESCOPIC RADIO ANTENNA
Brake Code(Service):	* - [N/A]	Radio:	AB - ELECTRONIC AM/FM STEROCASSETTE
Calibration Code:	4HGR00A	Sound System:	* - [N/A]
Color(Accent):	* - [N/A]	Steering Tension Adjust:	* - [N/A]
Color(Tire):	000KX -	Tire Manufacturer:	AJ -
Delivery Type:	O	Tire Brand:	*
Driveshaft Code:	*	Tire Size:	D30SF - P215/70R15 WSW
Front Brks:	* - [N/A]	Traction Control:	AB - ANTI-SPIN TRACT BRAKES W/O TVD
Rear Type:	* - [N/A]	Wheel Base:	* - [N/A]

TIRE DOT INFORMATION:

LF: * RR: *
 LR: * RL: *
 RD: * RD: *
 SPARE: * DOT Plant Manufacturer: * - *

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	* -	Emissions Code:	CB - C/S
ESP Coverage(Diffuse):	*	Emissions Cart Type:	F
ESP Coverage(Trans):	*	Emissions Dual Suffix:	KLA
ESP Plus Year:	*	Engine Family:	RPM46VIGABA
ESP Signature Date:			

Any comments? You can contact



[webmaster](#)

STANDARD CLAIMS LIST

AWS Online Report

Run Date: 09-JUL-2002

Note: All Costs are in US Dollars

VIN	AWS VL	WEBS	MKT	BODY	VER	DRIVE	PLANT	TRANS	ENG	PROD	WARR	SELLING	SELL	TIS	QRT	WOC	PFRB	RATE	SUPP	VET	VPG	CCC	CD			
2MELM75WXRX607088 PP	CFF	CM	CFA	CIAJ	CR	AW	CDK	CVN	15-09-93	22-07-94	318487	USA	0	QRD TIME *	14401	*	\$0	V77 L25 X7								
AWS Claim Key:	1633223	Doc #:	169814	Trx Code:		1	Labor Hrs:			Labor Cost:		237.96	Material Cost:	0	Total Cost:	237.96										
Dir Cr-Shb Cr:	07316-*	Name:	BEDFORD FORD LINCOLN-MERCURY			Plm:	814-038154	St: PA	Cty: USA	Reg Cr:	NA	Reg Date: 30-SEP-1993														
Cost Comments:	POWER MIRRORS INOP.																									
Tech Comments:	CKD FOR POWR, REMV LEFT KICK PANEL, REMV HOOD LATCH RELEASE ASY, REMV GLOVE BOX, REMV INSTRUMENT CLUSTER, TRACED CIRCUIT 24 GREEN & YELLOW TRACER TO FIND SHORT, FOUND A BARE WIRE IN THE HARNESS ABOVE THE HEATER BOX, REPAIR WIRE.																									
2MELM75WXRX607088 PP	CFF	CM	CFA	CIAJ	CR	AW	CDK	CVN	15-09-93	22-07-94	318487	USA	4	TST 2084 *		DIAG	*	\$11	V43 D03 06							
AWS Claim Key:	1633227	Doc #:	03283601	Trx Code:		1	Labor Hrs:			Labor Cost:		43	Material Cost:	0	Total Cost:	43										
Dir Cr-Shb Cr:	10698-*	Name:	POURCO LINCOLN-MERCURY INC			Plm:	4-*	St: PA	Cty: USA	Reg Cr:	NA	Reg Date: 26-OCT-1994														
Cost Comments:	HARD START COLD ENGINE IDLE-																									
Tech Comments:	DIAG NFT>																									
2MELM75WXRX607088 PP	CFF	CM	CFA	CIAJ	CR	AW	CDK	CVN	15-09-93	22-07-94	318487	USA	12	X00 7V01 *	14289	*	\$0	V17 A05 46								
AWS Claim Key:	1672327	Doc #:	0017631	Trx Code:		1	Labor Hrs:			Labor Cost:		25.01	Material Cost:	31	Total Cost:	56.44										
Dir Cr-Shb Cr:	10075-*	Name:	MILLCREEK LINCOLN-MERCURY INC			Plm:	4-*	St: PA	Cty: USA	Reg Cr:	NA	Reg Date: 07-JUL-1993														
Cost Comments:	REAR READING LIGHTS NOT WORKING PROPERLY.																									
Tech Comments:	REPAIR WIRING.																									
2MELM75WXRX607088 PP	CFF	CM	CFA	CIAJ	CR	AW	CDK	CVN	15-09-93	22-07-94	318487	USA	30	T04 ERG P252, 98480 A		\$11	V44 E29 42									
AWS Claim Key:	13802391	Doc #:	0072363	Trx Code:		207	Labor Hrs:	1.8		Labor Cost:		96.03	Material Cost:	25.2	Total Cost:	125.33										
Dir Cr-Shb Cr:	10075-*	Name:	MILLCREEK LINCOLN-MERCURY INC			Plm:	4-*	St: PA	Cty: USA	Reg Cr:	NA	Reg Date: 01-MAR-1996														
Cost Comments:	CUSTOMER STATES, CHECK ENGINE LIGHT FLASHES SOMETIMES																									
Tech Comments:	DIAG, SERIALIZED FPR SENSOR, RETEST.																									
2MELM75WXRX607088 PP	CFF	CM	CFA	CIAJ	CR	AW	CDK	CVN	15-09-93	22-07-94	318487	USA	24	T07 2084 *		DIAG	*	\$11	V41 D06 31							
AWS Claim Key:	16572423	Doc #:	0090233	Trx Code:		284	Labor Hrs:	4		Labor Cost:		21.28	Material Cost:	0	Total Cost:	21.28										

Dir-Cat-Sub-Cat:	10075-* Name: MILLCREEK LINCOLN-MERCURY INC.	Fle:	4.0	St: PA	Ctry: USA	Reg-Cat: NA	Reg-Dates: 12-JUN-1996	DIST: (0400-1000)
Cost Comments:	CHECK FOR HESITATION							
Tech Comments:	EEC TEST, NO PROBLEM FOUND							
2MELM75WXRX607088 PP	CRF CM CFA CIAJ CB AW CDK CVN 15-09-93	23-07-94	318487	USA	24 Q42 7D08 P2MY T3008 A	509	V77 L29 DI	
AWS Claim Key:	15572422 Doc #: 0090234 Trx Code:	B03	Labor Hrs:	.5	Labor Cost:	24.6	Material Cost: 112.41 Total Cost:	137.07
Dir-Cat-Sub-Cat:	10075-* Name: MILLCREEK LINCOLN-MERCURY INC	Fle:	4.0	St: PA	Ctry: USA	Reg-Cat: NA	Reg-Dates: 12-JUN-1996	DIST: (0400-1000)
Cost Comments:	CONDENSATION IN P-HEADLIGHT							
Tech Comments:	VERIFIED, REPLACED LEFT FRONT HEADLIGHT							
2MELM75WXRX607088 PP	CRF CM CFA CIAJ CB AW CDK CVN 15-09-93	23-07-94	318487	USA	24 Q43 SV01 *	1102	*	510 V21 N27 J3
AWS Claim Key:	15572421 Doc #: 0090236 Trx Code:	B04	Labor Hrs:	4.8	Labor Cost:	235.36	Material Cost: 128.85 Total Cost:	464.21
Dir-Cat-Sub-Cat:	10075-* Name: MILLCREEK LINCOLN-MERCURY INC	Fle:	4.0	St: PA	Ctry: USA	Reg-Cat: NA	Reg-Dates: 12-JUN-1996	DIST: (0400-1000)
Cost Comments:	CHECK BRAKE NOISE							
Tech Comments:	CHECK AND MACHINED FRONT AND REAR ROTORS, REPLACED FRONT AND REAR PADS, CLEAN AND LUBE SLIDES							
2MELM75WXRX607088 PP	CRF CM CFA CIAJ CB AW CDK CVN 15-09-93	23-07-94	318487	USA	27 Q47 7G10 *	19328	*	509 V79 CM 08
AWS Claim Key:	15572420 Doc #: 0110041 Trx Code:	B03	Labor Hrs:	1.8	Labor Cost:	95.76	Material Cost: 4.87 Total Cost:	100.63
Dir-Cat-Sub-Cat:	10075-* Name: MILLCREEK LINCOLN-MERCURY INC	Fle:	4.0	St: PA	Ctry: USA	Reg-Cat: NA	Reg-Dates: 25-SEP-1996	DIST: (0400-1000)
Cost Comments:	CK FOR WATER LEAK IN CAR							
Tech Comments:	CHECK FOR WATER LEAK, FOUND LEAK AT A/C VENT, RESEALED AROUND A/C VENT.							
2MELM75WXRX607088 PP	CRF CM CFA CIAJ CB AW CDK CVN 15-09-93	23-07-94	318487	USA	27 Q30 6C06 P5A2 3402344 BAJ	506	V74 T08 01	
AWS Claim Key:	15572422 Doc #: 0111281 Trx Code:	B04	Labor Hrs:	.3	Labor Cost:	10.64	Material Cost: 15.39 Total Cost:	25.23
Dir-Cat-Sub-Cat:	10075-* Name: MILLCREEK LINCOLN-MERCURY INC	Fle:	4.0	St: PA	Ctry: USA	Reg-Cat: NA	Reg-Dates: 02-OCT-1996	DIST: (0400-1000)
Cost Comments:	CHECK TRIM CRACKED IN 6149 N @ NN PEN Y/N							
Tech Comments:	CHECK AND REPLACED TRIM PANEL N & SPLIT IN T/H/N C000NN X041B0111281 W00RPER 502 BM AL1N3Q20N15							
2MELM75WXRX607088 PP	CRF CM CFA CIAJ CB AW CDK CVN 15-09-93	23-07-94	318487	USA	27 Q30 6C06 E0Z2 T43L850 A	506	V99 A90 06	
AWS Claim Key:	15572422 Doc #: 0111287 Trx Code:	B04	Labor Hrs:	.4	Labor Cost:	24.28	Material Cost: 1.1 Total Cost:	25.38
Dir-Cat-Sub-Cat:	10075-* Name: MILLCREEK LINCOLN-MERCURY INC	Fle:	4.0	St: PA	Ctry: USA	Reg-Cat: NA	Reg-Dates: 02-OCT-1996	DIST: (0400-1000)
Cost Comments:	CHECK LOCK KNOB MISSING N @ NN PEN Y/N							
Tech Comments:	INSTALLED KNOB MISSING N @ NN PEN Y/N/N C000NN X041B0111281 W00RPER 502 BM AL1N3Q20N15							
2MELM75WXRX607088 PP	CRF CM CFA CIAJ CB AW CDK CVN 15-09-93	23-07-94	318487	USA	28 Q47 7G10 P2AZ UC03M A	509	V79 CM DI	
AWS Claim Key:	15572136 Doc #: 0113723 Trx Code:	B03	Labor Hrs:	1	Labor Cost:	53.2	Material Cost: 4.66 Total Cost:	57.71

<u>Drv C4-S6 Ctr:</u>	10075-*	Name: MILLCREEK LINCOLN-MERCURY INC	Pls:	0.0	St: PA	Ctry: CR	USA	Eng Ctr:	NA	Rep Date: 15-OCT-1994	DIET: CR00024067
<u>Cust Comments:</u>	WATER LEAK BACK AC IS ON H @ NN PEN "Y" H /										
<u>Tech Comments:</u>	CHECK FOR LEAK FOUND LEAK AT AC VENT, REPLACED AC COVER AND GASKET PEN "Y" N / NNC C40007H02480119722 WALKINER 00 893 AHM33030N15										
<u>2MELM75WXRX607088 PP</u>	CPP CM CFA CIAJ CB AW CDK CVN	15-00- 93	22-07- 94	318467	USA	32	Q44 7F06 F2AZ 17805	A	S02	V13 W10 D1	
<u>AWS Claim Key:</u>	17734882 Dec #: 0136012	Trx Order:	893	Labor Hrs:	4.	Labor Cnts:	31.52	Material Cnts: 4.00	Total Cnts:	35.75	
<u>Drv C4-S6 Ctr:</u>	10075-*	Name: MILLCREEK LINCOLN-MERCURY INC	Pls:	0.0	St: PA	Ctry: CR	USA	Eng Ctr:	NA	Rep Date: 25-FEB-1997	DIET: CR00023293
<u>Cust Comments:</u>	WINDSHIELD WASHER ON PASSENGER SIDE DOES NOT WORK.										
<u>Tech Comments:</u>	REPLACED JET ON PASSENGER SIDE LEAKING										
<u>2MELM75WXRX607088 PP</u>	CPP CM CFA CIAJ CB AW CDK CVN	15-00- 93	22-07- 94	318467	USA	36	Q33 6F05 * 5462010 *	S02	V37 R10 D1		
<u>AWS Claim Key:</u>	16634522 Dec #: 0137201	Trx Order:	894	Labor Hrs:	3.6	Labor Cnts:	196.11	Material Cnts: 0	Total Cnts:	196.11	
<u>Drv C4-S6 Ctr:</u>	10075-*	Name: MILLCREEK LINCOLN-MERCURY INC	Pls:	0.0	St: PA	Ctry: CR	USA	Eng Ctr:	NA	Rep Date: 25-JUN-1997	DIET: CR00031302
<u>Cust Comments:</u>	LEAK IN DASH BOARD.										
<u>Tech Comments:</u>	INSPECT FOR WATER LEAK. FOUND LEAK AT FRESH AIR INTAKE DRAI BACK HEATING DOWN FIRE WALL INSIDE R. AND R. PENDER. SHOT SEA LED REPAITED OK										
<u>2MELM75WXRX607088 PP</u>	CPP CM CFA CIAJ CB AW CDK CVN	15-00- 93	22-07- 94	318467	USA	39	Q65 5F05 FIVY 20005	A	S10	V21 N27 M	
<u>AWS Claim Key:</u>	16645946 Dec #: 01409401	Trx Order:	895	Labor Hrs:	2.2	Labor Cnts:	121.07	Material Cnts: \$1.16	Total Cnts:	122.23	
<u>Drv C4-S6 Ctr:</u>	10075-*	Name: MILLCREEK LINCOLN-MERCURY INC	Pls:	0.0	St: PA	Ctry: CR	USA	Eng Ctr:	NA	Rep Date: 04-SEP-1997	DIET: CR00043351
<u>Cust Comments:</u>	CUSTOMER STATES BRAKES PULLEN BADLY 20-0 MPH										
<u>Tech Comments:</u>	CORRECTION REPLACED REAR ROTORS SERVICE REPLACEMENT FROM 16633 8-15-97 32966										
<u>2MELM75WXRX607088 PP</u>	CPP CM CFA CIAJ CB AW CDK CVN	15-00- 93	22-07- 94	318467	USA	44	7F6 2004 *	12337 *	S11	V41 D36 ZB	
<u>AWS Claim Key:</u>	19615272 Dec #: 05102701	Trx Order:	897	Labor Hrs:	1.3	Labor Cnts:	69.45	Material Cnts: 43.21	Total Cnts:	112.66	
<u>Drv C4-S6 Ctr:</u>	02266-*	Name: FERRARIO FORD INC	Pls:	814-7239761	St: PA	Ctry: CR	USA	Eng Ctr:	NA	Rep Date: 25-PEB-1998	DIET: CR00038346
<u>Cust Comments:</u>	ENGINE MISS ON ACCELERATION D36										
<u>Tech Comments:</u>	SHOW CK SPARK DURATION/POWER BALANCE/CYL BLOCK PLATES, AND WHEELS, WHEELS BAD, REPLACED, RR ROAD TEST										

Any comments? You can contact:

[webmaster](#)

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 1632723

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 22-JUL-1994

Production Date: 15-SEP-1993

VIN: 2MELM75WXRX607088

Dealer Information:

Dealer Name: BEDFORD FORD LINCOLN-MERCURY

Dealer Code: 07318 - *

Address: 6985 LINCOLN HIGHWAY

City: BEDFORD

State: PA Zip Code: 15522

Country: USA Region Code: NA

Phone: (814)623-8154

Claim Information

Document Number: 169814

Repair Date: 30-SEP-1993

Distance: 4

TIS: 0

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 237.96

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: .59

Total Cost Gross: 238.55

Cust. Concern Code: L25 - LIGHTS NOT WORKING-INTERIOR

Condition Code: X7 - CROSSED WIRE (WIRE HARNESS)

Technician Comment: CKD FOR POWR,REMV LEFT KICK PANEL,REMV HOOD LATCH RELEASE ASSY,REMV GLOVE BOX,REMV INSTRU CLUSTER, TRACED CIRCUIT 54 GREEN & YELLOW TRACER TO FIND SHORT,FOUND A BARE WIRE IN THE HARNESS ABOVE THE HEATER BOX,REPR WIRE.

Customer Comment: POWER MIRRORS INOP

Labor Op Code	Labor Op Description	Labor Op Cost
14200A	WIRING ASSEMBLY REPAIR	0
M		0

Causal Full Part Number	Part	Part Extended			
Flag	PREF BASE SUFF	Description	CPSC	Quantity	Amount
Y	*	14401 *	WIRE ASY MAIN LOOM	180102	0 0
N	D9ZZ	14526 D	FUSE-ELECTRICAL CIRC	1801XX	2 0

DTC Sections: MIL Light ON = N

Flag Test Type: Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact:

[webmaster](#)

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 6432107

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/PP-GRAND MARQ (EN53/EN114) [92-03]
Warranty Start Date: 22-JUL-1994
Production Date: 15-SEP-1993
VIN: 2MELM75WXRX607088

Dealer Information:

Dealer Name: PORRECO LINCOLN-MERCURY INC
Dealer Code: 10609 - *
Address: 5440 PEACH STREET
City: ERIE
State: PA Zip Code: 16509
Country: USA Region Code: NA
Phone: (*)*-*

Claim Information

Document Number: 03283001
Repair Date: 26-OCT-1994
Distance: 2497
TIS: 4

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 45
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 45

Cust. Concern Code: D03 - ENGINE DIFFICULT OR SLOW TO START

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: DIAG NPF>

Customer Comment: HARD START COLD ROUGH IDLE>

Labor Op Code	Labor Op Description	Labor Op Cost
15650E	SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP TEST	5
15650E1	EBC SELF-TEST TEST	20
15650E2	PIN POINT TEST (SBDS) TEST	15
15650E3	SBDS GUIDED DIAGNOSIS TEST	5

Causal Full Part Number Part Part Extended

Flag FREE BASE SUFF Description CPSC Quantity Amount

Y * DIAG * DIAGNOSIS 000615 0 0

DTC Sections: MIL. Light ON = N

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

Cust. Concern Code: A85 - OTHER ELECTRICAL ACCESSORY TROUBLES**Condition Code: 46 - BURNED OUT****Technician Comment: REPAIR WIRING>****Customer Comment: RHAR READING LIGHTS NOT WORKING PROPERLY>**

Labor Op Code	Labor Op Description	Labor Op Cost
14200A	WIRING ASSEMBLY REPAIR	25.01

Causal Full Part Number		Part	Part Extended	
Flag	PREF BASE SUFF	Description	CPSC Quantity	Amount
Y	*	14289 *	WIRE ASY DASH TO ENG	180101 0 0
N	B6A	14296 C	WIRE-PRIMARY	180101 1 .07
N	C7AZ	14487 B	WIRE CONNECTOR	130603 1 .24

DTC Sections: MIL. Light ON = N

Flag Test Type: Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact:
webmaster

Cust. Concern Code: E29 - "CHECK ENGINE" LIGHT TROUBLE

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: DIAG, SBDS, REPLACED PPE SENSOR, RETEST.

Customer Comment: CUSTOMER STATES; CHECK ENGINE LIGHT FLASHES SOMETIMES

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
15650E	SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP TEST	5
15650E1	EEC SELF-TEST TEST	20.01
15650E1X1	EXTRA TIME TO REPEAT FINAL QUICK TEST	5
15650E5	DCL DISPLAY TEST	15.01
15650E20	FUEL PRESSURE & LEAKDOWN TEST	15.01
15650E24	RELATIVE INJECTOR FLOW TEST	15.01
12650D9	EGR PRESSURE FEEDBACK - PPE / EXHAUST BACK PRESSU REPLACE	15.01

<u>Causal Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>		
<u>Flag</u>	<u>PREF BASE SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	P2SZ 9J460 A	SENSOR ASY EGR PR VL 030804	1	25.2	

DTC Sections: MIL. Light ON = N

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 15372423

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/PA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/PP-GRAND MARQ (EN53/EN114) [92-03]
Warranty Start Date: 22-JUL-1994
Production Date: 15-SEP-1993
VIN: 2MELM75WXRX607088

Dealer Information:

Dealer Name: MILL CREEK LINCOLN-MERCURY INC
Dealer Code: 10075 - *
Address: *
City: ERIE
State: PA Zip Code: 16508
Country: USA Region Code: NA
Phone: (*)*-*

Claim Information

Document Number: 0090232
Repair Date: 12-JUN-1996
Distance: 18851
TIS: 24

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 21.28
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 21.28

Cust. Concern Code: D36 - ENGINE HESITATES/SURGES WHEN ACCELERATING

Condition Code: N1 - NO PROBLEM FOUND

Technician Comment: EEC TEST, NO PROBLEM FOUND

Customer Comment: CHECK FOR HESITATION

Labor Op Code	Labor Op Description	Labor Op Cost
12650D	EEC - (QUICK TEST) DIAGNOSIS	21.28

Causal Full Part Number	Part	Part Extended				
Flag	PREF BASE SUFF	Description CPSC Quantity Amount				
Y	*	DIAG	*	DIAGNOSIS 000615	0	0

DTC Sections: MIL. Light ON = Y

Fail Test Type: Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact:

[webmaster](#)

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 15372422

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 22-JUL-1994

Production Date: 15-SEP-1993

VIN: 2MELM75WXRX607088

Dealer Information:

Dealer Name: MILLCREEK LINCOLN-MERCURY INC

Dealer Code: 10075 - *

Address: *

City: ERIE

State: PA Zip Code: 16508

Country: USA Region Code: NA

Phone: (*)*-*

Claim Information

Document Number: 0090234

Repair Date: 12-JUN-1996

Distance: 18851

TIS: 24

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 26.6

Misc. Expense Amount: 0

Part Markup Amount: 44.96

Material Cost: 112.41

Total Cost Gross: 183.97

Cust. Concern Code: L29 - OTHER LIGHTING TROUBLES (INCL. LEAKS/CONDENSATION)

Condition Code: D1 - POROSITY

Technician Comment: VERIFIED, REPLACED LEFT FRONT HEADLIGHT

Customer Comment: CONDENSATION R-F HEADLIGHT

Labor Op Code	Labor Op Description	Labor Op Cost
13008A	HEADLAMP KIT ASSEMBLY REMOVE AND INSTALL OR REPLACE	26.6

Causal Full Part Number	Part	Part Extended			
Flag	PREF BASE SURF	Description	CPSC	Quantity	Amount
Y	F2MY 13008 A	HEADLAMP ASSY 170101	1	112.41	

DTC Sections: MIL. Light ON = Y

Flag	Test Type	Malfunction Cd	Malfunction Cd Description	Monitor Cd	Monitor Cd Description

Any comments? You can contact:

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 15372421

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/PP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 22-JUL-1994

Production Date: 15-SEP-1993

VIN: 2MELM75WXRX607088

Dealer Information:

Dealer Name MILLCREEK LINCOLN-MERCURY INC

Dealer Code: 10075 - *

Address: *

City: ERIE

State: PA Zip Code: 16508

Country: USA Region Code: NA

Phone: (*)*-*

Claim Information

Document Number: 0090236

Repair Date: 12-JUN-1996

Distance: 18851

TIS: 24

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 255.36

Misc. Expense Amount: 0

Part Markup Amount: 48.38

Material Cost: 120.95

Total Cost Gross: 424.69

350-221-5762

Cust. Concern Code: N27 - VIBRATION OR SHUDDER WHILE BRAKING

Condition Code: 13 - OUT OF ROUND

Technician Comment: CHECK AND MACHINED FRONT AND REAR ROTORS, REPLACED FRONT AND REAR PADS, CLEAN AND LUBE SLIDES

Customer Comment: CHECK BRAKE NOISE

Labor Op Code	Labor Op Description	Labor Op Cost
2001AT	BRAKE SHOES / PAD ASSEMBLIES - HYDRAULIC REMOVE AND INSTALL OR REPLACE	85.12
2001A10T	CALIPER ASSEMBLY - DISC BRAKE REPLACE	42.56
2001A25T	DISC BRAKE ROTOR FRONT MACHINE ON VEHICLE MACHINE	63.84
2001A26T	DISC BRAKE ROTOR - REAR MACHINE ON VEHICLE MACHINE	63.84

Causal Full Part Number	Part		Part		Extended
Flag	PREF BASE SURF	Description	CPS/C	Quantity	Amount
Y	*	1102 *	HUB & ROTOR ASY FRONT	060301	0 0
N	F4AZ	2001 B	KIT-BRAKE SHOE LININ	060302	1 56.56
N	F5AZ	2200 A	SHOE LINING REAR BRA	06XXXX	1 64.39

DTC Sections: MIL, Light ON = Y

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

b1

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 16383469

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 22-JUL-1994

Production Date: 15-SEP-1993

VIN: 2MELM75WXRX607088

Dealer Information:

Dealer Name: MILLCREEK LINCOLN-MERCURY INC

Dealer Code: 10075 - *

Address: *

City: ERIE

State: PA Zip Code: 16508

Country: USA Region Code: NA

Phone: (*)*-*

Claim Information

Document Number: 011004I

Repair Date: 25-SEP-1996

Distance: 22654

TIS: 27

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 95.76

Misc. Expense Amount: 0

Part Markup Amount: 1.95

Material Cost: 4.87

Total Cost Gross: 102.58

Cost Concern Code: C24 - A/C WATER LEAK/CONDENSATION TROUBLES

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: CHECK FOR WATER LEAK, FOUND LEAK AT A/C VENT, RESEALED AROUND A/C VENTS.

Customer Comment: CK FOR WATER LEAK IN CAR

Labor Op Code **Labor Op Description** **Labor Op Cost**

M2	95.76
----	-------

Causal	Full Part Number	Part	Part	Extended	
Flag	PREF BASE SUFF	Description	CPS/C	Quantity	Amount
Y	* 19C928 *	SCREEN ASY COWL VENT 1202XX	0	0	
N	F4AZ 19562 B	GASKET A/C COMPRESSOR 011101	1	4.87	

DTC Sections: MIL. Light ON = N

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

Webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 16467493

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 22-JUL-1994

Production Date: 15-SEP-1993

VIN: 2MELM75WXRX607088

Dealer Information:

Dealer Name: MILLCREEK LINCOLN-MERCURY INC

Dealer Code: 10075 - *

Address: *

City: ERIE

State: PA Zip Code: 16508

Country: USA Region Code: NA

Phone: (*)*-*

Claim Information

Document Number: 0111281

Repair Date: 02-OCT-1996

Distance: 23228

TIS: 27

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 10.64

Misc. Expense Amount: 0

Part Markup Amount: 6.16

Material Cost: 15.39

Total Cost Gross: 32.19

Cust. Concern Code: T90 - OTHER INTERIOR TRIM TROUBLES

Condition Code: 01 - BROKEN CRACKED

Technician Comment: CHECK AND REPLACED TRIM PANEL N @ NN PSN Y N / NN C 000NN NB41E0111281 WBUMPER E02
E84 A11N33Q20N15

Customer Comment: CHECK TRIM CRACKED N 6149 N @ NN PSN Y N /

Labor Op Code	Labor Op Description	Labor Op Cost
02344A	PANEL-COWL SIDE TRIM ACCESS OR REPLACE	10.64

Causal	Full Part Number	Part	Part	Extended
Flag	PREF BASE SUFF	Description	CPSC	Quantity Amount
Y	FSAZ 5402344 AAJ	PANEL-COWL SD TRIM R	010502	1 15.39

DTC Sections: MIL, Light ON = N

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact:

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 16467492

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]
Warranty Start Date: 22-JUL-1994
Production Date: 15-SEP-1993
VIN: 2MELM75WXRX607088

Dealer Information:

Dealer Name MILL CREEK LINCOLN-MERCURY INC
Dealer Code: 10075 - *
Address: *
City: ERIE
State: PA Zip Code: 16508
Country: USA Region Code: NA
Phone: (*)*-*

Claim Information

Document Number: 0111287
Repair Date: 02-OCT-1996
Distance: 23228
TIS: 27

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 21.28
Misc. Expense Amount: 0
Part Markup Amount: .44
Material Cost: 1.1
Total Cost Gross: 22.82

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: INSTALLED KNOB MISSING 9 N @ NN FSN Y N / NN C 000NN NNACB011287 WBUMPER E01 E84
A1IN33Q20N15

Customer Comment: CHECK LOCK KNOB MISSING 9 N @ NN FSN Y N /

Labor Op Code	Labor Op Description	Labor Op Cost
21850A	KNOB-FRONT DOOR LATCH CONTROL ROD REPLACE	21.28

Causal	Full Part Number	Part	Part	Extended
Flag	PREF BASE SUFF	Description	CPSC	Quantity Amount
Y	E3FZ 7421850	A KNOB-DOOR LOCKING CO 0114XX	1	1.1

DTC Sections: MIL Light ON = N

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 16647136

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/F-A - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 22-JUL-1994

Production Date: 15-SEP-1993

VIN: 2MELM75WXRX607088

Dealer Information:

Dealer Name MILL CREEK LINCOLN-MERCURY INC

Dealer Code: 10075 - *

Address: *

City: ERIE

State: PA Zip Code: 16508

Country: USA Region Code: NA

Phone: (*)*-*

Claim Information

Document Number: 0113722

Repair Date: 16-OCT-1996

Distance: 24247

TIS: 28

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 53.2

Misc. Expense Amount: 0

Part Markup Amount: 1.86

Material Cost: 4.65

Total Cost Gross: 59.71

Cust. Concern Code: C24 - A/C WATER LEAK/CONDENSATION TROUBLES

Condition Code: D1 - POROSITY

Technician Comment: CHECK FOR LEAK FOUND LEAK AT A/C VENT, REPLACED A/C COVER AND GASKET FSN *Y N / NN
C 000NN NB24B0113722 WBUMPER 02 E83 A11N33Q20N15

Customer Comment: WATER LEAK EACH A C IS ON N @ NN FSN *Y N /

Labor On Code Labor On Description Labor On Cost

M2 53.2

Causal	Full Part Number	Part	Part	Extended	
Flag	PREF BASE SUFF	Description	CPSC	Quantity	Amount
Y	F2AZ 19C928 A	SCREEN ASY COWL VENT	120203	1	4.65

DTC Sections: MIL, Light ON = Y

Flag Test Type **Malfunction Cd** **Malfunction Cd Description** **Monitor Cd** **Monitor Cd Description**

Any comments? You can contact:

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 17734889

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WEL L/H REAR DRIVE

Vehicle Line: C/PP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 22-JUL-1994

Production Date: 15-SEP-1993

VIN: 2MELM75WXRX607088

Dealer Information:

Dealer Name MILLCREEK LINCOLN-MERCURY INC

Dealer Code: 10075 - *

Address: *

City: BRIE

State: PA Zip Code: 16508

Country: USA Region Code: NA

Phone: (*)*-*

Claim Information

Document Number: 0136012

Repair Date: 25-FEB-1997

Distance: 27593

TIS: 32

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 31.92

Misc. Expense Amount: 0

Part Markup Amount: 1.95

Material Cost: 4.88

Total Cost Gross: 38.75

Cust. Concern Code: W10 - OTHER WIPER/WASHER TROUBLES (INCLUDING LEAKS)

Condition Code: D1 - POROSITY

Technician Comment: REPLACED JET ON PASSENGER SIDE. LEAKING

Customer Comment: WINDSHIELD WASHER ON PASSENGER SIDE DOES NOT WORK.

Labor Op Code	Labor Op Description	Labor Op Cost
17603A	JET AND BRACKET-WINDSHIELD WASHER REPLACE	31.92
Causal Full Part Number	Part	Part Extended
Flag PREB BASE SUFF	Description	CPSC Quantity Amount
Y F2AZ 17603 A	JET/BRKT W/S WASHER 010102	1 4.88

DTC Sections: MIL. Light ON = *

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 18688452

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/F/A - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN59/EN114) [92-03]

Warranty Start Date: 22-JUL-1994

Production Date: 15-SEP-1993

VIN: 2MELM75WXRX607088

Dealer Information:

Dealer Name: MILLCREEK LINCOLN-MERCURY INC

Dealer Code: 10075 - *

Address: *

City: ERIE

State: PA Zip Code: 16508

Country: USA Region Code: NA

Phone: (*)**.*

Claim Information

Document Number: 01572801

Repair Date: 25-JUN-1997

Distance: 31502

TIS: 36

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 198.11

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 0

Total Cost Gross: 198.11

Cust. Concern Code: R10 - OTHER WATER LEAKS (SEALING ISSUES ONLY)

Condition Code: 01 - BROKEN/CRACKED

Technician Comment: INSPECT FOR WATER LEAK. FOUND LEAK AT FRESH AIR INTAKE DRAI BACK DRAINING DOWN FIRE WALL INSIDE R AND R FENDER SKIRT SEA LED RETESTED OK

Customer Comment: LEAK IN DASH BOARD

Labor Op Code	Labor Op Description	Labor Op Cost
02010AT	COWL SIDE RESEAL	198.11

Causal	Full Part Number	Part	Part Extended
Flag	PREF BASE SUFF	Description	CPSC Quantity Amount
Y	*	5402010 * PANEL ASY-COWL TOP 010102	0 0

DTC Sections: MIL, Light ON = *

Flag Test Type: Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact:

 webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 18945946

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 22-JUL-1994

Production Date: 15-SEP-1993

VIN: 2MELM75WXRX607088

Dealer Information:

Dealer Name MILLCREEK LINCOLN-MERCURY INC

Dealer Code: 10075 - *

Address: *

City: ERIE

State: PA Zip Code: 16508

Country: USA Region Code: NA

Phone: (*)*-*

Claim Information

Document Number: 01699401

Repair Date: 04-SEP-1997

Distance: 33531

TIS: 39

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 121.07

Misc. Expense Amount: 0

Part Markup Amount: 36.46

Material Cost: 91.16

Total Cost Gross: 248.69

Cust. Concern Code: N27 - VIBRATION OR SHUDDER WHILE BRAKING

Condition Code: 14 - SURFACE ROUGH/UNEVEN

Technician Comment: CORRECTION:REPLACED REAR ROTORS SERVICE REPLACEMENT FROM 16653 8-13-97 32966

Customer Comment: CUSTOMER STATES: BRAKES PULSATE BADLY 20-0 MPH

Labor Op Code	Labor Op Description	Labor Op Cost
2001A10BT	CALIPER ASSEMBLY - DISC BRAKE REPLACE	22.01
2026BT	DISC BRAKE ROTOR - REAR REPLACE	33.02
2001AB	BRAKE SHOES / PAD ASSEMBLIES - HYDRAULIC REMOVE AND INSTALL OR REPLACE	66.04

Cause Full Part Number	Part		Part	Extended
Flag	Description	CPSC	Quantity	Amount
Y	FIVY 2C026 A ROTOR-RR WHL DISC BK 060401	2	91.16	

DTC Sections: MIL. Light ON = *

Flag Test Type: Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 19615978

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 22-JUL-1994

Production Date: 15-SEP-1993

VIN: 2MELM75WXRX607088

Dealer Information:

Dealer Name: FERRARO FORD INC

Dealer Code: 02266 - *

Address: 10093 WEST MAIN RD

City: NORTH EAST

State: PA Zip Code: 16428

Country: USA Region Code: NA

Phone: (814)725-8761

Claim Information

Document Number: 05102701

Repair Date: 25-FEB-1998

Distance: 38246

TIS: 44

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 60.45

Misc. Expense Amount: 0

Part Markup Amount: 18.08

Material Cost: 45.21

Total Cost Gross: 123.74

Cust. Concern Code: D36 - ENGINE HESITATES/SURGES WHEN ACCELERATING

Condition Code: 28 - OPEN CIRCUIT

Technician Comment: SBDS CK SPARK DURATION,POWER BALANCE,CLY #3CK PLUGS, AND WIRES, WIRES BAD,
REPLACED, RE ROAD TEST

Customer Comment: ENGINE MISS ON ACCELERATION D36

Labor Op Code	Labor Op Description	Labor Op Cost
15650E	SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP TEST	4.65
15650E1	EEC SELF-TEST TEST	18.6
15650E10	POWER BALANCE / SPARK DURATION TEST	13.95
12259A	SPARK PLUG WIRES REPLACE	18.6
15650E1X1	EXTRA TIME TO REPEAT FINAL QUICK TEST	4.65

Causal Full Part Number	Part	Part Extended		
Flag	Description	CPSC	Quantity	Amount
N	F6PZ 12259 JD WIRE SET-SPARK PLUGS NANANA	1	45.21	
Y	* 12259 * WIRE SET-SPARK PLUGS 030703	0	0	

DTC Sections: MIL. Light ON = *

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

Weinmiller

DRIVE-SAFE-GUIDE

Wakeman 46653

MASTER FILE REPORT VIM: 2MELN7500BX697044

REQUEST DATE: 07/09/02 PAGE 1

*REQ-3ME1M7-510000-07000-K27-192607050-REQUESTED BY-3WD6961-REQUEST ID- LAST ACTIVE- 07/25/06

----- VEHICLE ORDER IMAGE -----
 LINE 0 1 2 3 4 5 6 ST BT AL CAR TR TR ENG ENGINE A ENG E CAL ENGINE SERL
 # 02 567898123456789012345678901234567890123456789012345678901234567890
 3 2 6 1724 7MP S 2 HG GT A6 L94 E90064A 05012 100 N

LINE # 03	IGNITION KEY CODE	TRUNK KEY CODE	SELLING DEALER	FACING DEALER	SHIPTO DEALER	PRIOR S60	ORD DST	ORD DLR	STOCKING DEALERS			ORD PRISE
	CLASSIFIED	18A487	18A487	18V918	18	816	OUR STOCK	1ST PRIOR	2ND PRIOR	3RD PRIOR	DEALER 18014	
						18A487	18015					

STOCKING DATES						DATES								
LINE	CURR STOCK	1ST PRIOR	2ND PRIOR	3RD PRIOR	P&A DEALER	ORD TYP	OWNER RECEIPT	ORIG SERIAL	SCHED SCHED	REV SCHED	SUBMIT	BUCKED	PRODUCE	CANCEL PROB
# 04	940721	930915			07316	2	930819	930820	930913	930913	930828	930913	930913	

DATE 5														
LINE #	MEMO CONSIGN	MAIL RELEASE	INV PREP	RELEASE	ORIG PLT/BS	CURR PLT/BS	CONVOY SHIPPED	APT DV	CONVOY DELVY	STATUS CHANGE	LAST ACTIVE	SALE	CANCEL SALE	SL-S-OD RECEIPT
05			950989	930915	930915	930915	930929	930924	930927	940725	940725	940722	940722	940725

LINE #	DOC STATUS	ST DATE	COPAC CD	RAIL DATE	CODE SH	TIME	TRN AL	HIC	RAIL TIME	FINANCIAL DATA					
										TOT CHARG	BASE	BASE	OPTION	TOTAL	
07		930924	P	930920	43	5	08	55	RAILCAR ID	INVOICE	VEHICLE	OPTIONS	HOLDBACK	HOLDBACK	ADJ.
									21568.58	19462.00	888.00	665.00	38.00	0.00	

LINE	ORDERD FOR	ZD-DAY	RT	M	INT-ET	INT-ST	TOTAL	ORIG	CURR	ORIGINAL	SCHEDULE	SCHEDULE
7-8-99	FIM CD	FP AMT	DR	S	DATE	DATE	INVOICE	CHARGES	CHARGES	COD	MISC	GAS/ FINANCE
	" 10	6	930917	930917	21368.50	575.00	8.00	0.00	CHRG	CHARGES	A-FRZ SOURCE	

LINE	N/A # 10	CURR RECEIPT DATE	VEH OMS EFF DATE	POST MOD CERT CODE	POST SALE DATE	POST RLSE DATE
		940725	940725	F		

LINE	ORDERING # 11	PAC NAME CHARGE	FC PLR ALLON 59.50	EXTRACT DATE 951010	FIN EXT DATE 951010	DEALER SC 931010	ADV CDE D	ABV CDE 931010	PRE- OLVRY AMT 0.00	PRE- DELIVERY CENTER 6.00	FLOOR PLAN DATE 931010	PRE- DELIVERY DATE
------	------------------	-----------------------	--------------------------	---------------------------	---------------------------	------------------------	-----------------	----------------------	------------------------------	------------------------------------	---------------------------------	--------------------------

LINE	ENGINE CALIBRA 6180ROWA	SOLD-TO FIN CODE	KTP FPA	INV TRK LN SET DATE	CENTRAL HT IN PROC SR	CEN PRC DATE	MKT CDE CTR	SPC REQ 1	SPC REQ 2	HARR STAT S	N U	D R	ENI CON ORDER 4TH IND FIN-CODE PRIOR				
														Y		VIN ZNELM7500RX607988	ICL

LINE	STK DEALERS & DATES # 13	5TH PRIOR	4TH PRIOR	5TH PRIOR	PAC TAX 00000.00	S P J I	ADV IPC 00231	TRANSMISSION SERIAL NBR CD	FT PR SERIAL NBR CD	DRIVER-AIR-BAG SERIAL NBR 1PA7234010287	PASSENGER-AIR-BAG PROD SERIAL NBR 632351265	CUSTOMER HOUR PHONE NOT-AVAILAI
------	-----------------------------	--------------	--------------	--------------	------------------------	------------	---------------------	----------------------------------	------------------------------	---	---	--

LINE	BUSINESS NOT-AVAILABLE	DRIVER PHONE CODE	SIDE CODE	PASSENGER CODE	ENGINE FAMILY RFM4.6V8GEX	SALES SS # 7998	PRSN CDE I L	CITY ERIE	L T FIRST NAME 2 BEVERLY	CO MI NAME E CHAPTER	TAG NUMB TAG REP
------	---------------------------	-------------------------	--------------	-------------------	---------------------------------	-----------------------	--------------------	--------------	--------------------------------	-------------------------------	------------------------

LINE	DEPT ADDRESS 5320 PINEMURST DR	GARAGE CITY ERIE	SOC ST -ZIP PA 16589	COUNTRY P.O. BOX APFT #
------	--------------------------------------	------------------------	----------------------------	-------------------------------

LINE	SELLING # 16	L FIN CDE T FIRST NAME	SECONDARY NAME MI LAST NAME
------	-----------------	------------------------------	--------------------------------

MASTER FILE REPORT VIN: 2HLM75H0RX607088

REQUEST DATE: 07/09/82

PAGE 1

LINE # 17	IMPORT ACTIVE DATE	INV COST	BASE REF	SHIP CODE	IVS INV LVL	IVS INVOICE OPTIONS	PLANT RELEASE	PORT ARRIVAL	SHIP TO US	EST US ARRIVAL	US PORT ARRIVAL	DATES	DAMAGE REPORT	DAMAGE REPAIR	AVAIL ASSTN	ASSIGN DEALER
-----------	--------------------	----------	----------	-----------	-------------	---------------------	---------------	--------------	------------	----------------	-----------------	-------	---------------	---------------	-------------	---------------

LINE # 18	IVS INV RECEIPT DATE	INV LND PROCESS DATE	EXP VEH ACTIVITY DATE	EXPORT STEAMER NAME	EXPORT BOOKED DATE	STEAMER BASE DATE	STEAMER EPA DATE
-----------	----------------------	----------------------	-----------------------	---------------------	--------------------	-------------------	------------------

LINE # 19	ACTIVITY DATE	DVR	VEN LN	LBL IND	BODY SER	ENGINE TAG NUM	EPA ENG CODE	TRAN CODE	AXLE CODE	CALF ENDS	HIGH ALT	CAT CODE	MIL BASE	RSVD FLD
	930916	Y	Y	154	154	LDF	H	P		H	6	C	N	N

LINE # 20	(1756) — EPA MILEAGE DATA — (1786)	EPA CODE	CAN DATA	CAN TYPE	URB MHD	GAM RATE	BASE FWD AMOUNT	OPTION FWD AMOUNT	GAS FWD AMOUNT	MISC FWD AMOUNT
	678901234567890123456789012345678 G2418258908000NA	515212129	U							