

EA02-025

FORD 10/27/03

APPENDIX M

BOOK 20 OF 22

PART A-D

PART C

SHORTTOWN

428328
LA

Copy 66

el

01-219306-31
9-1650

002-425-1 0048

SWORN STATEMENT IN PROOF OF LOSS

☒ ALLSTATE INSURANCE COMPANY
☐ ALLSTATE INDEMNITY COMPANY
☐ NORTHBROOK PROPERTY AND CASUALTY INSURANCE COMPANY

☐ NORTHBROOK INDEMNITY COMPANY
☐ NORTHBROOK NATIONAL INSURANCE COMPANY

Policy No. 051264512

Claim No. 5011017298

To the Allstate Ins Co COMPANY, Northbrook, Illinois

At time of loss, by the above indicated policy of insurance you insured

against loss by fire to the property described under Schedule "A," according to the terms and conditions of the said policy and all forms, endorsements, transfers and assignments attached thereto.

1. Time and Origin: Fire loss occurred about the hour of 5:45 P.M.

on the 3 day of April, 1980. The cause and origin of the said loss were: parked car caught fire

2. Occupancy: The building described, or containing the property described, was occupied at the time of the loss as follows, and for no other purpose whatever: None

3. Title and Interest: At the time of the loss the interest of your insured in the property described therein was 100,000. No other person or persons had any interest therein or insurability thereon, except: Arthur Dean Co.

4. Changes: Since the said policy was issued there has been no assignment thereof, or change of interest, use, occupancy, possession, location or exposure of the property described, except: None

5. Total Insurance: The total amount of insurance upon the property described by this policy was, at the time of the loss, \$ 97,000, as more particularly specified in the appointment attached under Schedule "C," besides which there was no policy or other contract of insurance, written or oral, valid or invalid.

6. The Actual Cash Value of said property at the time of the loss was \$ 120,000

7. The Whole Loss and Damage was \$ 428.79

8. The Amount Claimed under the above numbered policy is \$ 428.79

The said loss did not originate by any act, design or procurement on the part of your insured, or this affiant, nothing has been done by or with the privity or consent of your insured or this affiant, to violate the conditions of the policy, or render it void; no articles are mentioned herein or in annexed schedules but such as were destroyed or damaged at the time of said loss; no property saved has in any manner been concealed, and no attempt to deceive the said company, as to the extent of said loss, has in any manner been made. Any other information that may be required will be furnished, and considered a part of this proof.

The furnishing of this blank or the preparation of proofs by a representative of the above insurance company is not a waiver of any of its rights.

State of _____

County of _____

Subscribed and sworn to before me this _____ day of _____, 19____

Notary Public

FIELD CLAIM OFFICE
FALBUX 1999
COVINGTON LA 70434

PHONE NUMBER: 504-883-1666
OFFICE HOURS: MONDAY-FRIDAY 9:00-4:30

Allstate
You're in good hands.

April 12, 2000

FORD MOTOR CORP.
#3 PARK LANE BLVD.
DEARBORN MI 48126



Allstate Insurance Company
Claim Number: [REDACTED]
Our Insured: [REDACTED]
Date of Loss: April 4, 2000
Our Client: Raymond Villani; 1993 Lincoln Town Car

Please accept this letter as formal notice of our subrogation rights under our auto policy. We insure [REDACTED] under his Allstate Automobile Policy for loss due to fire. [REDACTED] suffered a total fire loss to his 1993, Lincoln Town Car, Vin#1LNLM51W6PT673403, as of 04/04/00, due to electrical failure in the dash wiring.

If you would like to send out a representative to inspect the vehicle, it is located at 406 Alameda, Ed. St. Home, La., 70087, ph#504-466-6995, under stock NO.#4051. Or please contact me at 1-800-349-5600 x 352 to set up an appointment.

Sincerely,

JOHN HANLON
Allstate Property-Casualty Claim Service Organization

SM07/0/02/1
1 Enclosure
Copies to CERTIFIED
COPY

411245

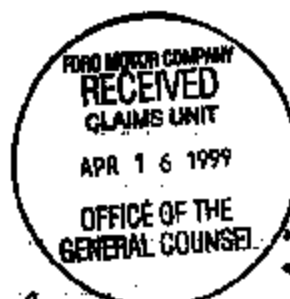
AL

NT

02949

AD-267-72-30
4/1/72

1992-025-5 0039



Greenwich, Al
March 21, 1999

Ford Motor Company
Parklane Towers West
Suite 400
Three Parklane Boulevard
Dearborn, Michigan 48126-2568
March
Re Casett 1 38573088

Dear Mr. Keys

This letter is in acknowledgment
of your reply dated 2-27-1999.
I am an individual person with
no experience with cars. I have
spent much money, time
and energy in the resolution
of this matter; yet you ask
for more. I had expected
this matter to have been
resolved out of court.
Enclosed you will find
a statement from my mechanic.

The fire was extinguished
by a passer-by.

The notice of recall
was received after Hughes
used car lot had taken the
car into their possession
for repair. They never called
to say that the car had
been repaired. Instead they
closed the car lot. Therefore
I do not have possession
of the car.

If Ford Motor Company
is not responsible for these
damages and frustrations who
is?

Sincerely,

[REDACTED]

44-199

SH
MC

cl/PA

ENCLOSURE 44-199

00-215146-57

cl

89174

(704) 893-4281 1-800-342-1925
Duncan Hill Road P.O. Box 728
Hendersonville, N.C. 28739

INVOICE

HOME 1

END:

PAGE 1

SERVICE ADVISOR: 7327 ANNA CIULLA

SERVICE ADVISOR: 7327 POWER CLOUTIER							
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	RELEASE IN / OUT	TAG	
SILVER	94	FORD CROWN VICTORIA	2FALP74W65K108711		65704/65704	7419	
DEL DATE	PRCD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN00			WARR 13MAY98		49.50	CASH	13MAY98
R.O. OPENED	READY	OPTIONS:					
		HL3:21X692					

15:24 13MAY95 06:23 13MAY98

LINE	OPCODE	TECH	TYPE	HOURS
1	0000	0000	0000	0000
2	0000	0000	0000	0000
3	0000	0000	0000	0000
4	0000	0000	0000	0000
5	0000	0000	0000	0000
6	0000	0000	0000	0000
7	0000	0000	0000	0000
8	0000	0000	0000	0000
9	0000	0000	0000	0000
10	0000	0000	0000	0000
11	0000	0000	0000	0000
12	0000	0000	0000	0000
13	0000	0000	0000	0000
14	0000	0000	0000	0000
15	0000	0000	0000	0000
16	0000	0000	0000	0000
17	0000	0000	0000	0000
18	0000	0000	0000	0000
19	0000	0000	0000	0000
20	0000	0000	0000	0000
21	0000	0000	0000	0000
22	0000	0000	0000	0000
23	0000	0000	0000	0000
24	0000	0000	0000	0000
25	0000	0000	0000	0000
26	0000	0000	0000	0000
27	0000	0000	0000	0000
28	0000	0000	0000	0000
29	0000	0000	0000	0000
30	0000	0000	0000	0000
31	0000	0000	0000	0000
32	0000	0000	0000	0000
33	0000	0000	0000	0000
34	0000	0000	0000	0000
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66	0000	0000	0000	0000
67	0000	0000	0000	0000
68	0000	0000	0000	0000
69	0000	0000	0000	0000
70	0000	0000	0000	0000
71	0000	0000	0000	0000
72	0000	0000	0000	0000
73	0000	0000	0000	0000
74	0000	0000		

A REAR VIEW MIRROR FELL OFF... PAS INSTALL

999A ADDITIONAL - MISC. REPAIRS

C45 0.20

9.90 9.90

PARTS:	4.54	LABOR:	9.90	OTHER:	0.00	TOTAL LINE A:	14.44
--------	------	--------	------	--------	------	---------------	-------

65704 REINSTALLED REAR VIEW MIRROR

 THANK YOU FOR THE PRIVILEGE OF SERVING YOU

Das/13/98
Ck# 1747

ON BEHALF OF SERVICE DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR ABUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICE DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	STATEMENT OF DISCLOSURE The hereby warranty constitutes all of the warranties which support to the sale of this merchandise. The Seller hereby expressly disclaims all warranties other than those expressly stated, including any implied warranty of MERCHANTABILITY or fitness for a particular purpose. Seller neither warrants nor represents any other person to assume for it any liability in connection with the sale of this merchandise.	<table><tr><th>DESCRIPTION</th><th>TOTALS</th></tr><tr><td>LABOR AMOUNT</td><td>9.90</td></tr><tr><td>PARTS AMOUNT</td><td>4.54</td></tr><tr><td>S&S, OIL, LUBE</td><td>0.00</td></tr><tr><td>GASLET AMOUNT</td><td>0.00</td></tr><tr><td>MISC. CHARGES</td><td>0.00</td></tr><tr><td>TOTAL CHARGES</td><td>14.44</td></tr><tr><td>LESS INSURANCE</td><td>0.00</td></tr><tr><td>SALES TAX</td><td>0.27</td></tr></table>	DESCRIPTION	TOTALS	LABOR AMOUNT	9.90	PARTS AMOUNT	4.54	S&S, OIL, LUBE	0.00	GASLET AMOUNT	0.00	MISC. CHARGES	0.00	TOTAL CHARGES	14.44	LESS INSURANCE	0.00	SALES TAX	0.27
DESCRIPTION	TOTALS																			
LABOR AMOUNT	9.90																			
PARTS AMOUNT	4.54																			
S&S, OIL, LUBE	0.00																			
GASLET AMOUNT	0.00																			
MISC. CHARGES	0.00																			
TOTAL CHARGES	14.44																			
LESS INSURANCE	0.00																			
SALES TAX	0.27																			
SIGNED: DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE:	CUSTOMER SIGNATURE	<table><tr><td>PLEASE PAY THIS AMOUNT</td><td>14.71</td></tr></table>	PLEASE PAY THIS AMOUNT	14.71																
PLEASE PAY THIS AMOUNT	14.71																			

CUSTOMER COPY

1002-025 45554

6859261

47649

Bry Easter Ford, Inc.

(704) 893-4281 1-800-342-1326
Duncan Hill Road P.O. Box 728
Hendersonville, N.C. 28739

INVOICE

HENDERSONVILLE NC

PAGE 1

HOME:

BOB:

SERVICE ADVISOR: 7134 STEVEN BOSCO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	RELEASE IN/OUT	TAG
SILVER	94	FORD CROWN VICTORIA	2EALP74W6RX108711		30539/30539	T764

DLR DATE	PROD. DATE	WARRANT EXP.	PREPARED	PC NO.	RATE	PAYMENT	INV. DATE
01JAN00			17:00 21JUL95		42.00	CASH	21JUL95

R.O. OPENED

READY

OPTIONS: DLR:21K692

09:00 21JUL95 16:31 21JUL95

LINE ORCODE TECH TYPE HOURS

A 30 E SERVICE MINORS THE TRANSMISSION SERVICE.

RM101 OIL AND FILTER SPECIAL

3 C32 0.30

1 X0*5W30*QSP MOTOR OIL 5W30 1 QT

1 FE*820* FILTER ASSY - OIL

1 FA*1032* ELEMENT ASSY - AIR C

1 E7D2*9155*A FILTER ASSY - FUEL

8 AMS*32C* SPARK PLUG

1 E2P2*19549*A FLUID-COOLANT

1 D90Z*6A666*A VALVE ASSY

1 CM*1091* INSPECTOR ASSY

1240SA SPARK PLUGS (1240S) - REPLACE

3 C32 1.50

9601A AIR CLEANER ELEMENT (9601) - REPLACE Select

to apply repair hours to 9601A

3 C32 0.20

P8101 REPLACE FUEL FILTER

3 C32 0.50

C9102 FLUSH COOLING SYSTEM

3 C32 1.00

9500D17 CLEAN THROTTLE BODY AND ADJUST IDLE

3 C32 1.50

6666A VALVE ASSEMBLY CRANKCASE VENTILATION

REGULATOR (6A666) - REPLACE Select to apply

repair hours to 6666A

3 C32 0.20

KP4 BATTERY SERVICE

3 C32 0.40

30PTCK 30 POINT INSPECTION

3 C32 0.00

RM104 ROTATE TIRES

3 C32 0.00

BH118 CHECK BRAKES

3 C32 0.50

LIST NET TOTAL

6.40 6.40

2.00 2.00

5.50 5.50

12.11 12.11

16.83 16.83

27.92 27.92

9.95 9.95

3.09 3.09

16.23 16.23

48.00 48.00

6.40 6.40

16.00 16.00

32.00 32.00

48.00 48.00

6.40 6.40

12.80 12.80

0.00 0.00

0.00 0.00

16.00 16.00

ON BEHALF OF SERVICE DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO DRIVER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR ABUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICE DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty pertains only to the workmanship and materials of the vehicle with respect to the use of this document. The dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Dealer neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this document.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MSRP CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

SIGNED DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE

CUSTOMER SIGNATURE

CUSTOMER COPY 2

E982-825 48587

6859261

47649

B. J. Easter Ford, Inc.(704) 893-4281 1-800-342-1325
Duncan Hill Road P.O. Box 728
Hendersonville, N.C. 28739

INVOICE

HENDERSONVILLE NC

PAGE 2

HOME: BUS:

SERVICE ADVISOR: 7134 STEVEN ROSCO

COLOR			YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
SILVER			94	FORD CROWN VICTORIA	2FALP74W6RX108711		30539/30539	T764
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PC NO.	RATE	PAYMENT	INV. DATE
01JAN00			17:00 21JUL95			42.00	CASH	21JUL95
K.O. OPENED		READY		OPTIONS: DLR:21K692				

09:00 21JUL95 06:31 21JUL95

LINE OPCODE TECH TYPE BOOKS

LIST NET TOTAL

B FIELDS A CRACKING SOUND UNDER THE FLOOR BOARD.

CAUSE: PERFORM TSB 94148

941408A NO DESCRIPTION PROVIDED. REPLACE SEAT.

to apply repair hours to 941408A

1. SEAT 2.00

(N/C)

12 XT*2*QDX OIL - AUTOMATIC TRAN

(N/C)

1 22VY*7A698-A-FILTER & SEAL ASY-TR

(N/C)

PC: N12 49

PART#: 7003

COUNT:

CLAIM TYPE:

AUTH CODE:

3956

C BAD RADIO RECEIVER - ANTENNA SEAT

19 NO PROBLEM FOUND

3 C42 0.00

0.00

0.00

D DRIVERS SEAT- RIGHT REAR SEAT TRACK COVER- SW- PART ON HAND.

CAUSE: REPLACE DRIVERS SEAT TRACK COVER

61704AFT TRACK/CARTRIDGE FRONT POWER SEAT INNER

(61645) - REPLACE, BOTH

3 W94 0.40

(N/C)

1 22VY*5461748*L COVER - SEAT TRACK

(N/C)

2 22VY*5461748*L INSULATOR

(N/C)

PC: B43 33 PART#: COUNT:

CLAIM TYPE:

AUTH CODE:

0650

CAR MAY REQUIRE ... MILES FOR TRANSMISSION SHUD DER TO STOP IF SYMPTOMS

DO NOT STOP MAY REQUIRE ADDITIONAL TRANSMISSION REPAIRS

ON BEHALF OF SERVICE DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REMAINED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR IMPROVE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICE DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty covers only the workmanship and materials of the vehicle and its components. The dealer neither assumes nor endorses any other person's opinion for its quality in connection with the sale of its services.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE

CUSTOMER SIGNATURE

CUSTOMER COPY 2

CP82-025 48506

6859261

47645

Bry. Easter Ford, Inc.(704) 693-4281 1-800-342-1325
Duncan Hill Road P.O. Box 728
Hendersonville, N.C. 28739

INVOICE

HENDERSONVILLE NC

PAGE 3

HOME: BUS:

SERVICE ADVISOR: 7134 STEVEN BOSCO

COLOR			YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAX
SILVER			94	FORD CROWN VICTORIA	2FALP74W6RK108711		30539/30539	T764
DEL DATE	PRSD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
01JAN00			17:00 21JUL95		42.00	CASH	21JUL95	
R.O. OPENED		READY	OPTIONS: DLR:21K692					
09:00 21JUL95		16:31 21JUL95						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	

THANK YOU FOR THE PRIVILEGE OF SERVING YOU

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DECLARER

The factory warranty guarantees all of the workmanship with respect to the sale of this equipment. The dealer hereby warrants that all workmanship, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, shall not be available for substitution any other person or entity for a full period of one year from the date of sale of this equipment.

DESCRIPTION	TOTALS
LABOR AMOUNT	192.00
PARTS AMOUNT	93.63
SALES, OIL, LUBE	0.00
SALES AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	285.63
LESS INSURANCE	0.00
SALES TAX	5.62
PLEASE PAY THIS AMOUNT	291.25

SIGNED: DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE:

CUSTOMER SIGNATURE

CUSTOMER COPY 2

E082-625 48560

6859261

10328

By: *Ende Ford, Inc.*
(704) 883-4281 / 800-342-1325Duncan Hill Road P.O. Box 728
Hendersonville, N.C. 28738

INVOICE

HENDERSONVILLE, NC

PAGE 1

HOME:

BUS:

SERVICE ADVISOR:

7158 CUELL POWELL

CODE	YEAR	MAKE/MODEL	VIN	LOOSE	LABOR IN OUT	PAS
SILVER	1994	FORD CROWN VICTORIA	2EALP74W6X108711		78189/78189	TT718
DEL DATE:	ORDER DATE:	PAID TO:	PAID BY:	DATE:	PAID:	BY DATE:
25SEP1993			1518 31MAY99	49.50	CASH	31MAY-999
S.O. CANCELED	READY	OPTIONS:	DLR:21K692			

07:40 25MAY99 16:53 31MAY99

LINE ORCODE TECH TYPE NOTES

A VEH HARD TO GET OUT OF PARK

14200A WIRING ASSEMBLY - REPAIR

10 WORLEY, DENNIS LIC: 5470

C45 0.80

39.60 39.60

REARSHOCK AND RETEST (0.8)

B CHECK FOR RECALLS

10 WORLEY, DENNIS LIC: 5470

C45 0.00

0.00 0.00

PARTS:

0.00

LABOR:

0.00

OTHER:

0.00

TOTAL LINE B:

0.00

78189 NO RECALL

C 21 PT INSPECTION

21 PT POINT VEHICLE INSPECTION

10 WORLEY, DENNIS LIC: 5470

ICK 0.30

PARTS:

0.00

LABOR:

0.00

OTHER:

0.00

TOTAL LINE C:

0.00

78189 PERFORM CHECK LIST

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR IMPROPER RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

NAME: DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE:

STATEMENT OF ESCALATION

The Dealer hereby warrants that the information contained on this invoice was prepared by the dealer's service department. The dealer hereby warrants that all work was performed in accordance with the manufacturer's instructions, including any limited warranty of workmanship or service for a particular purpose. The dealer hereby warrants that no other person is authorized to make any claim or statement on behalf of the dealer.

CUSTOMER SIGNATURE

DESCRIPTION	TOTAL
LABOR AMOUNT	39.60
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
WASH/WAX	0.00
DIAGNOSTIC CHARGE	0.00
TOTAL CHARGES	39.60
LESS PAYMENT	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	39.60

CUSTOMER COPY

0.00

E882-025 48518

5859251

103288

bryan Easter Ford, Inc.

(704) 693-4281/1-800-342-1325

Duncan HM Road P.O. Box 728

Hendersonville, N.C. 28739

ACCOUNTING

REMO: HENDERSONVILLE, NC

HOME:

BUS:

PAGE 1

SERVICE ADVISOR: 7158 ODELL POWELL

COLOR	YEAR	MAKE/MODEL	VIN	LEASE	SALES TAX/REG	TAX
SILVER	1994	FORD CROWN VICTORIA	2FALP74W5R108711		78189/78189	TT718
DEL DATE		PROCESSED		DATE	PAYMENT	WY DATE
25SEP1993			15.18 31MAY99	49.50	CASH	31MAY1999

A.S. OPENED

READY

OPTIONS: DLR:21K592

07:40 25MAY99 16:53 31MAY99

LINE OPCODE TECH TYPE A/RES B/RES COST SALE COMP LIST NET TOTAL

A VEH HAND TO GND. CDD. OF. PART

14200A WIRING ASSEMBLY - REPAIR

10 WORLEY, DENNIS LICH: 5470

C45 0.00 0.80 1520 3950 39.60 39.60

78189 DIAG REPAIR WIRING AT BRAKE SWITCH AND REPLACE FUSE AND REASSEMBLE AND RETEST (0.8)

B CHECK FOR RECALLS

NC N° CHARGE

C45 0.59 0.00 0 0 0.00 0.00

C 21 PT INSPECTION

21PT 21 POINT VEHICLE INSPECTION

10 WORLEY, DENNIS LICH: 5470

ICK 0.00 0.30 570 1050

78189 PERFORM CHECK LIST

*THANK YOU FOR THE PRIVILEGE OF SERVING YOU**

DATE 05-25-99 08:32 09:07 0.59 W 10 B A C

ACCOUNT SALE COST CONTROL ACCOUNT SALE COST CONTROL

57888 1050 *****

77520 1050 *****

COST, SALE, & COMP TOTALS 2090 5010 0

ON BEHALF OF SERVICE DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REMAINED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR ABUSE. PROOFS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICE DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLOSURE

The battery warranty pertains to the battery only and is not a guarantee of the vehicle's performance. The dealer hereby expressly disclaims all responsibility for any damage to the vehicle or its components, including any damage caused by a manufacturer's defect, which is not covered by this warranty, with the sale of the vehicle.

DESCRIPTION	TOTALS
LABOR AMOUNT	39.60
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	39.60
LESS INSURANCE	0.00
SALVAGE TAX	0.00
PLEASE PAY THIS AMOUNT	39.60

NAME: DEALER, SERVICE DEALER OR AUTHORIZED PERSON DATE:

CUSTOMER SIGNATURE

ACCOUNTING COPY

EPR2-625 48511

Bryan Easter Ford, Inc.

(704) 893-4281 1-800-342-1325

Duncan Hill Road P.O. Box 728
Hendersonville, N.C. 28739

NO RETURNS WITHOUT THIS INVOICE.
NO REFUND ON EXCHANGE AFTER 10 DAYS. 10% HANDLING CHARGE ON ALL REFUNDS.
SPECIAL ORDER & ELECTRONIC ITEMS NOT RETURNABLE.

THIS INVOICE IS THE PROPERTY OF BRYAN EASTER FORD, INC. IT IS TO BE USED TO IDENTIFY THE VEHICLE AND TO BE KEPT IN THE VEHICLE AT ALL TIMES. IT IS TO BE USED TO IDENTIFY THE VEHICLE AND TO BE KEPT IN THE VEHICLE AT ALL TIMES. IT IS TO BE USED TO IDENTIFY THE VEHICLE AND TO BE KEPT IN THE VEHICLE AT ALL TIMES.

DATE ORDERED	YOUR ORDER NO.	DATE SHIPPED	INVOICE DATE	INVOICE NUMBER
11 MAY 99		11 MAY 99	11 MAY 99	156680

8
0
0
1
0
0

ACCOUNT NO. 9999
RETAIL-CASH

8
0
0
1
0
0

PAGE 1 OF 1

7032		CASH		HENDERSONVILLE N	
2	2	3	D926*14525*0	FUSE	0.70
			FREIGHT	0.00	1.40
					
***** *TRY OUR NEW MOTORCRAFT FAST LUBE SER *ONLY \$19.95 *****					
			SALES TAX	0.00	0.00
			TOTAL	0.00	0.00

CUSTOMER COPY

FATE'S AUTO SERVICE & REPAIR
 411 Duncan Hill Rd.
 HENDERSONVILLE, NC 28792
 (704) 882-8280

DATE		5/7/99	
NAME		[REDACTED]	
ADDRESS		[REDACTED]	
QTY	UNIT	PRICE	TOTAL
Service charge		10.00	
Fair			
TAX			
TOTAL		10.00	

1560

Thank You!

*AAA called
 on 5/7/99
 Fuse Changed.*

0005806 C# 2345

INVOICE

DATE 04-12-99

INVOICE# 5806

Hendersonville Tire Company, Inc.

1-26 & Hwy. 84
P.O. Box 1430
Hendersonville, N.C. 28703-1430
(828) 897-2780

YR/MAKE/MOVL: 94-FRD-C V
LICENSE: HZR5316
MILEAGE: 77355
TERMS :
SOLD BY: JP
P.O. # :

TO:

Hendersonville NC

*****SPRING IS HERE*****
*****ENJOY THE BEAUTIFUL BLOOMS*****
*****DRIVE#####SAFELY*****

QTY	DESCRIPTION	TECH	UNIT	PR	AMOUNT	TAX
2	BDR 5472 BRAKE ROTOR	03		50.82	101.64	6.10
1	QMD 199A FRONT DISC PADS	03		59.59	59.59	3.58
1	FBL FRONT BRAKE LABOR	03		42.45	42.45	0.00
1	12/19 OZ BRAKLEEN PART CLEANER	03		3.13	3.13	0.19
1	MSS MISC SHOP SUPPLIES	03		6.00	6.00	0.00
*****C H E C K*****C H E C K*****C H E C K*****						
SUB TOTALS					212.81	9.87
PLEASE REMIT TO: PO BOX 1430 HENDERSONVILLE NC TOTAL=\$					222.68	

ER82-025 48514

6859261

93732

Bryan Easter Ford, Inc.(704) 693-4281 1-800-342-1325
Duncan Hill Road P.O. Box 728
Hendersonville, N.C. 28739

INVOICE

HENDERSONVILLE, NC

PAGE 1

HOME: BUS:

SERVICE ADVISOR: 7327 ANNA CIULLA

COLOR			YEAR	MAKE/MODEL	VIN	LICENSE	MESSAGE IN/OUT	TAG
SILVER			1994	FORD CROWN VICTORIA	2FALE74W6RX108711		70551/70551	T191.
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE
01JAN2000			08:48 22SEP98			49.50	CASH	10SEP1998
R.O. OPENED		READY		OPTIONS: DLR:21K692				

15:53 09SEP98 13:45 10SEP98

LINE OPCODE TECH TYPE HOUSE

LIST NET TOTAL

A REPLACE IGNITION WIRES

BI06 R&R IGNITION WIRES

22 STEPP, JASON LIC#: 9690

C45 1.00

1 F6PZ*12359*JD KIT

PARTS: 115.78 LABOR: 49.50 OTHER: 0.00 TOTAL LINE A: 165.28

70551 REPLACED IGNITION WIRES FOR CUSTOMER

B STATE INSPECTION

14 NORTH CAROLINA INSPECTION

9 MAGGERT, PAUL LIC#: 5020

C45 0.20

PARTS: 0.00 LABOR: 9.25 OTHER: 0.00 TOTAL LINE B: 9.25

70551 NC SI PASSED

C 21 PT CHECKLIST

NO ALREADY DONE

22 STEPP, JASON LIC#: 9690

C45 0.00

1 XO*5W30*QHF OIL - ENGINE

PARTS: 1.70 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 1.70

70551 DID 21 PT. INSPECT, OIL, TIGHTEN OIL

CUSTOMER PAY MISC SHOP CHARGE FOR SERVICE ORDER

*****THANK YOU FOR THE PRIVILEGE OF SERVING YOU*****

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREIN IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO REPAIR WORK DONE ON THE APPEARANCE OF THE VEHICLE OR OTHERWISE. THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAS BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, MISUSE, OR FAILURE RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR 111 YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DECLARATION

The undersigned hereby certifies that all of the information contained herein is true and correct to the best of his knowledge. The undersigned hereby certifies that all repairs were made in accordance with the manufacturer's recommendations and that the vehicle is in good condition and ready for use.

DESCRIPTION	TOTALS
LABOR AMOUNT	58.75
PARTS AMOUNT	117.48
GAS, OIL, LUBE	0.00
SURLET AMOUNT	0.00
MISC CHARGE	2.94
TOTAL CHARGES	179.17
LESS INSURANCE	0.00
SALES TAX	7.23

DEALER'S NAME, ADDRESS, CITY, STATE, ZIP

CUSTOMER'S NAME, ADDRESS, CITY, STATE, ZIP

PLEASE PAY TO THE ORDER OF

DEALER'S PHONE, FAX, E-MAIL

CUSTOMER'S PHONE, FAX, E-MAIL

TOTAL DUE

DEALER'S SIGNATURE

CUSTOMER'S SIGNATURE

DATE

DEALER'S NAME, ADDRESS, CITY, STATE, ZIP

CUSTOMER'S NAME, ADDRESS, CITY, STATE, ZIP

TOTAL DUE

DEALER'S PHONE, FAX, E-MAIL

CUSTOMER'S PHONE, FAX, E-MAIL

TOTAL DUE

DEALER'S SIGNATURE

CUSTOMER'S SIGNATURE

DATE

E882-825 48515

BRYAN EAGLER FORD OUR SERVICE MAKES THE DIFFERENCE

Name _____
 Address _____
 Telephone _____
 Vehicle (VIN#) 2FALP74W6RX188711
 License _____
 Technician _____
 Mileage 69,079
 Time Printed 7/28/98 9:03 AM

Ford 92-97 Crown Victoria

Left Front

Actual	Before	Specified	Range
-0.6°	-0.7°	-1.3°	0.3°
0.5°	0.5°	4.8°	0.3°
-0.96°	0.58°	-0.19°	0.86°
.....			
.....			

Camber
 Caster
 Toe
 SAI
 Included Angle
 Turning Angle Diff.

Right Front

Actual	Before	Specified	Range
-0.3°	-0.5°	-1.3°	0.3°
0.7°	0.7°	4.8°	0.3°
-0.86°	0.22°	-0.19°	0.86°
.....			
.....			

Front

Actual	Before	Specified	Range
-0.1°	-0.2°	-0.2°	0.8°
-0.2°	-0.2°	-0.8°	0.8°
-0.11°	0.71°	-0.38°	0.13°
.....			

Cross Camber
 Cross Caster
 Cross SAI
 Total Toe
 Cross Turn Diff.

Left Rear

Actual	Before	Specified	Range
-0.4°	-0.4°		
-0.80°	-0.81°		

Camber
 Toe

Right Rear

Actual	Before	Specified	Range
0.3°	0.3°		
0.80°	0.85°		

Rear

Actual	Before	Specified	Range
-0.7°	-0.7°		
0.80°	0.85°		
-0.84°	-0.84°		

Cross Camber
 Total Toe
 Thrust Angle

T P

38 38

35 35

Y. Hunter
 Harold

6859261

92014

Bry & Easter Ford, Inc.

(704) 893-4281 1-800-342-1325
Duncan Hill Road P.O. Box 728
Hendersonville, N.C. 28739

INVOICE

HENDERSONVILLE, NC

PAGE 1

HOME:

BUS:

SERVICE ADVISOR: 7327 ANNA CIULLA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	RELEASE IN/OUT	TAG	
SILVER	94	FORD CROWN VICTORIA	2FALP74N6EK108711		69079/69079	T621	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PC NO.	RATE	PAYMENT	INV. DATE
01JAN00			WATT 05AUK98		49.50	CASH	28JUL98
R.O. OPENED		READY	OPTIONS: DLR:21K692				

07:42 28JUL98 14:44 28JUL98

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A WEIN PRESSING GAS AT STOP FUEL LINE BACK END HAS TO CATCH UP
AND COULD NOT DUPLICATE PROBLEM

1 LONG, HAROLD LIC#: 1335

C45 0.00

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

69079 DID NOT VERIFY A PROBLEM SHOW FOREMAN ROAD TESTED 8 MILES.

B FRONT END ALIGNMENT

FE10 FRONT END ALIGNMENT

1 LONG, HAROLD LIC#: 1335

C45 0.80

29.95 29.95

PARTS: 0.00 LABOR: 29.95 OTHER: 0.00 TOTAL LINE B: 29.95

69079. OUT ALIGN FRONT END, (1.3)

C 21 PT CHECKLIST

21PT 21 POINT VEHICLE INSPECTION

1 LONG, HAROLD LIC#: 1335

ICK 0.30

(N/C)

ROTOR RESURFACE ROTORS

1 LONG, HAROLD LIC#: 1335

C45 1.90

54.95 54.95

DRUMS RESURFACE REAR ROTORS

1 LONG, HAROLD LIC#: 1335

C45 1.30

50.95 50.95

PARTS: 0.00 LABOR: 105.90 OTHER: 0.00 TOTAL LINE C: 105.90

69079. DUB PERFORM 21 INSPECTION PER BRUNT (0.3) MACHINE FOUR DISC

BRAKE ROTORS (2.6)

D REMIND BUTTON ON TAPE PLAYER FALLS OFF

1 LONG, HAROLD LIC#: 1335

ON BEHALF OF SERVICE DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR 111 YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICE DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE

STATEMENT OF DELEGATION
The hereby transfers complete care of all the information and records to the use of the dealership. The dealer hereby assumes complete responsibility for the accuracy of the information and records provided to the manufacturer. The dealer hereby assumes complete responsibility for the accuracy of the information and records provided to the manufacturer.

DESCRIPTION	TOTAL
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SURLEY AMOUNT	
WASH, CHARGE	
TOTAL CHARGE	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY

EPR2-625 48517

6859261

92014

Bryant Easter Ford, Inc.(704) 693-4281 1-800-342-1325
Duncan Hill Road P.O. Box 728
Hendersonville, N.C. 28739

INVOICE

HENDERSONVILLE, NC

HOME:

BUS:

PAGE 2

SERVICE ADVISOR: 7327 ANNA CIULLA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
SILVER	94	FORD CROWN VICTORIA	2FALP74W6EX108711		69079/69079	T821	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN00			MAIT 05AUG98		49.50	CASH	28JUL98
A.S. OPENED		READY		OPTIONS: DLR:21K592			

07:42 28JUL98 14:44 28JUL98

LINE OPCODE TECH TYPE HOURS

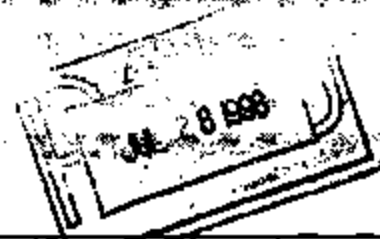
	LIST	NET	TOTAL
C45 0.00		0.00	0.00
2 18519 RADIO KNOB	11.05	11.05	22.10
PARTS: 22.10 LABOR: 0.00 OTHER: 0.00	TOTAL LINE D:		22.10

69079 S.O.P.

CUSTOMER PAY MISC SHOP CHARGE FOR REPAIR ORDER

6.79

THANK YOU FOR THE PRIVILEGE OF SERVING YOU



ON BEHALF OF SERVICE DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICE CHARGES WERE INCURRED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE INSURANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICE DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DECLARATION
The factory warranty pertains to the vehicle as sold, and is not a contract of sale. The dealer hereby expressly disclaims all warranties of merchantability of items for a particular purpose, other than those for which the vehicle was sold, and any other warranty to the contrary shall be void at the time of sale.

DESCRIPTION	TOTALS
LABOR AMOUNT	35.85
PARTS AMOUNT	22.10
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	6.79
TOTAL CHARGES	164.74
LESS INSURANCE	0.00
SALES TAX	1.74
PLEASE PAY THIS AMOUNT	166.48

CUSTOMER COPY

EP62-625 48518

6859261

54360

Bryon Eads Ford, Inc.

(704) 893-4281 1-800-342-1325
Duncan Hill Road P.O. Box 728
Hendersonville, N.C. 28739

INVOICE

HENDERSONVILLE NC

PAGE 1

HOME:

BUS:

SERVICE ADVISOR: 7054 BRENDA FRESLEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MPG/EST/ACT	TAG	
SILVER	94	FORD CROWN V-6 GLA	2FALP74K6RX35711		37144/37144	712	
OF. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	JUV. DATE
01-JAN-95			15:06 14DEC95		45.00	CASH	14DEC95
H.O. OFFERED		READY		OPTIONS			DLR:21K692

LINE	CODE	TECH	TYPE	HOURS	EST	NET	TOTAL
1	FT	END	ALIGN	AS NEEDED			
				FRONT END ALIGNMENT			
37144				OUT OF ALIGN FRONT END ALIGNMENT	1.5	19.95	39.95

B	CK	BRKES/ADVIS					
	NL	INSPCT	ALL FOUR WHEELS AND BRAKES				
			1 C30 0.80			24.00	24.00
37144			INSPCT CHECK BRAKES ALL FOUR WHEELS	0.80			
APPROXIMATE 25,000 MILES							

THANK YOU FOR THE PRIVILEGE OF SERVING YOU*****
*****

ON BEHALF OF SERVICE DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DISCLOSED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO NEGOTIATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR IMPAIRING RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR 111 YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICE DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLOSURE

The factory warranty conditions all of the warranties with respect to the sale of this hardware. The dealer hereby warrants that all workmanship and materials are of standard quality and that the dealer is not responsible for any damage to the vehicle or its contents for a particular purpose. Dealer neither assumes nor warrants any other person to assume for it any liability in connection with the sale of this hardware.

DESCRIPTION	AMOUNT
LABOR AMOUNT	63.95
PARTS AMOUNT	0.00
GAS, OIL, FLUE	0.00
WASHER AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	63.95
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	63.95

DEALER: DEALER, SERVICE DEALER OR AUTHORIZED PERSON

CUSTOMER SIGNATURE

CUSTOMER COPY

8882-025 40510

BRYAN STEVEN FORD PEOPLE

YOU CAN TRUST

Name: [REDACTED]
 Address: [REDACTED]
 Telephone: [REDACTED]
 Vehicle (VIN#): 2FALP74046110571
 License: [REDACTED]
 Technician: [REDACTED]
 Mileage: 37,744
 Time Printed: 12/14/95 10:46:36 AM

Ford 93-95 Crown Victoria

Left Front

Actual	Before	Specified Range	
-4.4°	-5.4°	-1.3°	0.3°
3.5°	5.4°	4.8°	6.3°
-0.01°	0.18°	-0.03°	0.03°
****	****	****	****
****	****	****	****
****	****	****	****

Camber
 Caster
 Toe
 SBI
 Included Angle
 Turning Angle Diff.

Right Front

Actual	Before	Specified Range	
-4.3°	-5.4°	-1.3°	0.3°
5.6°	5.4°	4.8°	6.3°
-0.01°	-0.03°	-0.03°	0.03°
****	****	****	****
****	****	****	****
****	****	****	****

Front

Cross Camber
 Cross Caster
 Total Toe
 Set Back

Actual	Before	Specified Range	
0.11°	0.11°	-0.01°	0.01°
-0.01°	-0.01°	-0.01°	0.01°
-0.00°	0.14°	-0.15°	0.07°
****	****	****	****

Left Rear

Actual	Before	Specified Range	
-0.0°	-0.0°	****	****
-0.00°	-0.00°	****	****

Camber
 Toe

Right Rear

Actual	Before	Specified Range	
-0.01°	-0.01°	****	****
0.04°	0.03°	****	****

Rear

Total Toe
 Turned Angle

Actual	Before	Specified Range	
0.04°	0.02°	****	****
-0.04°	-0.03°	****	****

Happy Holidays!
 Thanks Harold

6859261

80958

Bry. Eater Ford, Inc.

(704) 893-4281 1-800-342-1325

Duncan Hill Road P.O. Box 728

Hendersonville, N.C. 28739

INVOICE

PAGE 1

HENDERSONVILLE NC

HOME:

DUST

SERVICE ADVISOR: 7327 ANNA CILLIA

COLOR	YEAR	MAKE/MODEL	VIN	DEALER	SALES INVOICE	TAG
SILVER	94	FORD CROWN VICTORIA	2FA-F74M6RX108711		59171/59171	T340
DEL. DATE	PROD. DATE	WARR. EXP.	PROBABLE	PO NO.	RATE	PAYMENT
01JAN00			11:00 23SEP97		49.50	CASH
R.O. OPENED		READY	OPTIONS: CLR:21K692			

07:48 22SEP97 14:02 22SEP97

LINE OPCODE TECH TYPE HOURS

A STATE INSPECTION

14 NORTH CAROLINA INSPECTION

9 MAGGERT, PAUL, LIC#: 5020

C45 0.20

9.25

9.25

PARTS: 134.69 LABOR: 140.00 OTHER: 0.00 TOTAL LINE B: 274.69

59171 MAINT PASSED

15 60,000 MILE MAINTENANCE SERVICE

MS60 60,000 MILE MAINTENANCE SERVICE

12 CARRARO, PAUL LIC#: 0065

C45 4.00

140.00

140.00

5.50 1.70 8.50

2.83 2.83 2.83

10.29 10.29 10.29

14.39 14.39 14.39

11.02 11.02 11.02

2.50 2.50 2.50

42.40 42.40 42.40

9.95 9.95 9.95

PARTS: 134.69 LABOR: 140.00 OTHER: 0.00 TOTAL LINE B: 274.69

59171 MAINT COMPLETED 60 K SERVICE

C** TRANS LEAK

CAUSE: 59171 WARR DIAG TRANS LEAK REPAIR DRYED OFF EXTENSION HOUSING

SEAL (7052)

7052A SEAL - EXTENSION HOUSING (7052) - REPLACE

12 CARRARO, PAUL LIC#: 0065

WARR: 0.50

1 DYE LEAK DETECTOR

1 R2DZ*7052*A SEAL ASY-TRANS EXT O

(N/C)

(N/C)

(N/C)

PC: 172 DS

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREIN IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REMAINED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF COMPLAINT

The factory warranty covers all of the materials with respect to the sale of this equipment. The dealer hereby expressly disclaims all liability, including any implied warranty of merchantability or fitness for a particular purpose, for any reason, except as to the accuracy of the information provided to the dealer by the customer at the time of sale.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
SAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DEALER, CHIEF, GENERAL MANAGER OR AUTHORIZED PERSON DATE

CUSTOMER SIGNATURE

CUSTOMER COPY

E982-825 48821

6859261

80958

Bry. Eater Ford, Inc.

(704) 683-4281 1-800-342-1325
Duncan Hill Road P.O. Box 728
Hendersonville, N.C. 28739

INVOICE

PAGE 2

HENDERSONVILLE NC
HOME: [REDACTED]

BUS: [REDACTED]

SERVICE ADVISOR: 7327 ANNA CITTILA

COLOR		YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/OUT	YAO
SILVER		94	FORD CROWN VICTORIA		2FALP74W6RX108711		59171/59171	T340
DEL DATE	PROD. DATE	WARR. EXP.	PROCESSED	PO NO.	RATE	PAYMENT	INV. DATE	
01JAN00			13:00 23SEP97		49.50	CASH	22SEP97	
N.O. OPENED		READY	OPTIONS: DLR:2-K592					

07:48 22SEP97 14:02 22SEP97

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

PART#: E2DZ*7052*A

COUNT:

CLAIM TYPE: ESP

AUTH CODE:

5768

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

59171 WARR DIAG TRANE LEAK REPLACE DRIED OUT EXTENSION HOUSING SEAL

170523

DIAGNOSTIC RESULTS AND REPAIRS

M1 REPLACE SERPENTINE BELT AND THERMOSTAT

12 CARRARO, PAUL LIC#: 0065

C45 1.80

1 ESTZ*8620*T BELT-SERPENTINE ME/

2 F5AZ*8575*A THERMOSTAT ASY-WATE

3 F1VY*6255*A SEAL-48 3.20

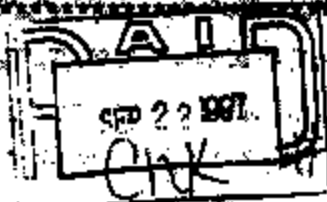
PARTS: 49.66 LABOR: 89.10 OTHER: 0.00 TOTAL LINE D: 138.76

59171 MAINT INSTALL SERP BELT AND THERMOSTAT PER EST (1.8: HOURS LABOR

CUSTOMER PAY MISC SHOP CHARGE FOR REPAIR ORDER

13.00

THANK YOU FOR THE PRIVILEGE OF SERVING YOU



CUSTOMER PAY DEDUCTIBLE FOR LINE C

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR ABUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranty with respect to the sale of this equipment. The dealer hereby expressly disclaims all warranties other than those included, including any implied warranty of merchantability or fitness for a particular purpose. Dealer certifies customer has authorized any other person to execute for it any liability in connection with the sale of this equipment.

DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

DESCRIPTION	AMOUNT
LABOR AMOUNT	238.35
PARTS AMOUNT	184.37
GAR. OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	46.77
TOTAL CHARGES	469.49
LESS INSURANCE	0.00
SALVAGE TAX	13.06
PLEASE PAY THIS AMOUNT	482.55

CUSTOMER COPY

Camp - 84.54

396.01

800-825 4822



Investigative Resources Global, Inc.

July 06, 1999

Mr. Dan Eitelberg
State Farm Insurance Company
PO Box 16448
Asheville, NC 28816

RE: NAMED INSURED:
DATE of LOSS:
CLAIM FILE #:
IRG FILE #:

[REDACTED]
MAY 25, 1999
[REDACTED]

Dear Mr. Eitelberg:

This letter report summarizes the results of the origin and cause investigation I completed on the insured's vehicle at the SADISCO Inc., salvage yard in Fletcher, North Carolina on June 10, 1999. A full report can be prepared upon request. The insured's vehicle is a 1994 Crown Victoria sedan, VIN 2FALP74W6RX108711. The vehicle was manufactured at the St. Thomas assembly plant in September 1993. In addition to the 35mm photographs, diagrams, and enlarged digital images enclosed with this report, you will find several contact sheets of digital images. Please review the contact sheets, and request enlargements if necessary, of any desired images.

The fire originated in the left rear corner of the engine compartment, in the vicinity of the Speed Control Deactivation Switch mounting point on the brake system, on the frame rail, in front of the driver footwell area. Observations supporting this opinion include fire damage on the vehicle limited to the engine compartment, and in the engine compartment, fire damage concentrates in the described area of origin.

Based on my site inspection, and a verbal synopsis of the insured's statement provided by Mr. Eitelberg describing brake system problems, in my preliminary opinion the fire originated as a result of a failure in the wiring of the Speed Control Deactivation Switch, near the connection point of the switch and the brake system. The electrical failure ignited the plastic of the switch and insulation of the wiring harness, and soon spread to nearby other combustible materials, eventually involving the fuel system on the left side of the motor. The conductors of the switch are arced and welded to the throttle cable, where the cable passes nearby and above the switch. Other nearby conductors do not exhibit the same degree of damage.

Included with this report are also copies of the recall information regarding this type of fire causing switch failure, but with a previous year model vehicle. The vehicle was left intact pending notification of Ford Motor Company regarding my preliminary opinion.

Sincerely,

James Elkins
James Elkins *JE*
Fire Investigator

This report was prepared for Mr. Elshberg and the writer is not responsible for distribution beyond that person. The opinions contained in this report are based on personal observations at the fire scene as well as the statements of witnesses as of the date on this report and were developed to a reasonable degree of certainty. The author agrees to a reconsideration of the conclusion if new evidence becomes available.

NAMED INSURED: [REDACTED]
DATE of LOSS: JUNE 25, 1999
CLAIM FILE #: [REDACTED]
IRG FILE #: [REDACTED]

PHOTO LOG

Photo 01: Front of vehicle
Photo 02: Right front corner of vehicle
Photo 03: Left front corner and burn on hood
Photo 04: Rear of auto
Photo 05: Interior
Photo 06: Underside of hood
Photo 07: Right side of motor
Photo 08: Left side and front of motor
Photo 09: General area of fire concentration
Photo 10: Close-up of remains of fuel line connections
Photo 11: Area of concentrated damage, origin in center
Photo 12: Close-up of remains of switch connector, center of photo
Photo 13: Portion of switch still attached to brake system
Photo 14: Additional view of connector
Photo 15: Terminal block mounted above and slightly to front of switch
Photo 16: Close-up of underside of terminal block, not greater degree of damage compared to photo 16
Photo 17: Conductors welded to cable
Photo 18: Conductors welded to throttle cable

- Photo 19: Close-up of conductors
- Photo 20: Close-up of conductors
- Photo 21: Close-up of conductors
- Photo 22: Close-up of stranded throttle cable sheath, and arcing on steel strands
- Photo 23: Exterior of exemplar vehicle, 1993 Town Car, 1LNLM81W3PY74677
- Photo 24: Overall photo of same general area of origin
- Photo 25: Deactivation switch harness, center of photo
- Photo 26: Additional similar vehicle, 1991 Crown Victoria, 2FACP74W2NX185828, note vehicle is not equipped with Cruise Control Speed Deactivation Switch
- Photo 27: Driver's side of engine compartment
- Photo 28: Mounting point for switch, note none is present

EXPERIENCE THE DIFFERENCE

PHOTO QUIK 1 HOUR

THE FUTURE IN PHOTOFINISHING

ASHEVILLE, N.C.
258-9321

ASHEVILLE, N.C.
667-8342

HENDERSONVILLE, N.C.
693-1494

North Carolina Incident Report

A Date: 05/28/99 Time: 12:48 FAX: 8284973014 Incident Date: 05/28/99 Incident Time: 12:48 Incident Number: 99-00415		☐ Other ☐ Change ☐ No Activity BARC-1
B Location ☐ Check this box to indicate that the address for this incident is provided on the Worksheet Module in Section B Alternative Location Specification.		
☐ Intersection ☐ Block Address ☐ In front of ☐ Rear of ☐ Adjacent to ☐ Directional		
Address: Hendersonville City: Hendersonville State: NC Zip Code: 28739		
C Incident Type 1.3 Car Fire		E1 Date & Time Month: 05 Day: 28 Year: 1999 Hour: 09 Min: 18 Second: 23
D All Other or Standard ☐ Standard ☐ Other		E2 Skills & Assignments ☐ Ladder ☐ Hose ☐ Other
F Address Notes Address Notes (1): Additional Address Notes (2): Additional Address Notes (3):		G1 Resources ☐ Check off any and all resources for this incident. Apparatus: 1 Personnel: 2 Other: 3
G2 Estimate of Dollar Losses & Values Property 1: \$ Contents 1: \$ Property 2: \$ Contents 2: \$		Completed Modules ☐ Module 1 ☐ Module 2 ☐ Module 3 ☐ Module 4 ☐ Module 5 ☐ Module 6 ☐ Module 7 ☐ Module 8 ☐ Module 9 ☐ Module 10 ☐ Module 11 ☐ Module 12
H1 Casualties Name: Date of Birth: Cause:		H2 Hazardous Materials Release ☐ None ☐ Material present that is not on the list of hazardous materials ☐ Material present that is on the list of hazardous materials ☐ Material present that is not on the list of hazardous materials but is a hazardous material ☐ Material present that is on the list of hazardous materials but is not a hazardous material ☐ Material present that is not on the list of hazardous materials but is a hazardous material ☐ Material present that is on the list of hazardous materials but is not a hazardous material
H3 Detection Reported by: ☐ Detector alerted:		J Property Use Property Use: Property Use:
K1 Person/Entity Involved Name: Address: City: State: Zip Code:		
K2 Owner Name: Address: City: State: Zip Code:		
M Authorization Officer's Name: Doug Hable Officer's Title: Captain Officer's Signature: Officer's Date: 05/28/99 Officer's Time: 12:48		

North Carolina Office of State Fire Marshal

North Carolina Office of State Fire Marshal

Complete this form for all fires

A <u>04508</u> <u>WCI</u> <u>1051</u> <u>11/17/89</u> <u>001</u> <u>99.00.415</u> <u>1</u> File # <u>1051</u> <u>11/17/89</u> <u>001</u> <u>99.00.415</u> <u>1</u> File # <u>1051</u> <u>11/17/89</u> <u>001</u> <u>99.00.415</u> <u>1</u>		☐ State ☐ Fire - 2
B Property Details B1: <u> </u> ☐ Not Residential Estimated number of residential living units in building of which structure or one of units became involved B2: <u> </u> ☐ Buildings not involved Number of buildings involved B3: <u> </u> ☐ None Acres burned (outside limit) ☐ Less than one acre		C On-Site Materials or Products ☐ None Check up to three codes. Check one or more boxes for each code involved. On-site material (1) <u> </u> On-site material (2) <u> </u> On-site material (3) <u> </u> Complete if there were any significant amounts of commercial, industrial, storage or agricultural products or materials on the property, whether or not they became involved. 1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaging goods for sale 4 ☐ Supply or service 1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaging goods for sale 4 ☐ Supply or service 1 ☐ Bulk storage or warehousing 2 ☐ Processing or manufacturing 3 ☐ Packaging goods for sale 4 ☐ Supply or service
D Ignition D1: <u> </u> ☐ Accidental Area of the origin <u> </u> D2: <u> </u> ☐ Intentional Year started <u> </u> D3: <u> </u> ☐ Check one if the spread was limited to object of origin Date first ignited <u> </u> D4: <u> </u> ☐ Required only if both types ignited code to (1) or (2) Type of material first ignited <u> </u>		E1 Cause of Ignition ☐ Check one if this is the probable cause ☐ None 1 ☐ Intentional 2 ☐ Unintentional 3 ☐ Failure of electrical or heat sources 4 ☐ Act of sabotage 5 ☐ Cause under investigation 6 ☐ Cause undetermined after investigation E2 Factors Contributing To Ignition ☐ None Factor contributing to ignition (1) <u> </u> Factor contributing to ignition (2) <u> </u> E3 Human Factors Contributing To Ignition Check all applicable boxes ☐ None 1 ☐ Asleep 2 ☐ Partially impaired by alcohol or drugs 3 ☐ Unattended person 4 ☐ Partially mentally disabled 5 ☐ Physically disabled 6 ☐ Multiple persons involved 7 ☐ Age was a factor Estimated age of person involved <u> </u> 1 ☐ Male 2 ☐ Female
F1 Equipment Involved In Ignition ☐ None ☐ If equipment was not involved, skip to Section G Equipment involved <u> </u> Brand <u> </u> Model <u> </u> Serial # <u> </u> Year <u> </u>	F2 Equipment Power Source <u> </u> Equipment power source F3 Equipment Portability 1 ☐ Portable 2 ☐ Stationary Portable equipment normally can be moved by one person, is designed to be used in multiple locations, and requires no tools to install.	G Fire & Suppression Factors Check up to three codes ☐ None Fire suppression factor (1) <u> </u> Fire suppression factor (2) <u> </u> Fire suppression factor (3) <u> </u>
H1 Mobile Property Involved ☐ None 1 ☐ Not involved in ignition, but damaged 2 ☐ Involved in ignition, but did not burn 3 ☐ Involved in ignition and burned	H2 Mobile Property Type & Make <u> </u> Mobile property type <u> </u> Mobile property make <u> </u> Mobile property model	I Let out tips ☐ Pro-Fire News Available 1 ☐ One of the information presented in this report may be used upon request from other agencies 2 ☐ Azusa report attached 3 ☐ Police report attached 4 ☐ Coroner report attached 5 ☐ Other reports attached
FED <u> </u> <u>11/17/89</u> Mobile property model <u> </u> <u> </u> <u>11/17/89</u> <u>001</u> <u>99.00.415</u> <u>1</u> License Plate Number <u> </u> Date <u> </u> VPI Number <u> </u>		Signature <u> </u> Title <u> </u>

HENDERSONVILLE FIRE DEPARTMENT INFORMATION SHEET

INCIDENT ADDRESS	STREET	STATE		ZIP	
	CITY				
OCCUPANT NAME	PHONE ()				
OWNER NAME	PHONE ()				
OWNER ADDRESS					
	CITY	STATE NC		ZIP	
MOBILE PROPERTY	YEAR 58	MAKE Ford	MODEL Crown Vic	STATE NC	
	LIC	SERIAL # VIN # 2F1ap7E10H11111		TYPE	
EQUIPMENT	YEAR	MAKE	MODEL	SERIAL #	

ADDITIONAL
INFORMATIONgas line

665-5397

CSCN140

VEHICLE DATA

06/23/99 07:36:29

-->

ENTER VIN --> 2FALP74W6RX108711

NAME --> WELKE

ZIP --> 287929575 MODEL YR -->

OWNER NAME :

STREET ADDR :

CITY : HENDERSONVILLE

ST/PRV: NC CTRY:

ZIP/POSTAL CODE: N/A YY-MM-DD 96-07-14

MODEL YEAR : 94 PLANT: X

N/A SOURCE: P

BODY STYLE DESC: 4 DOOR SEDAN LX

SALE YY-MM-DD 93-09-25

VEHICLE DESC : 1994 CROWN VICTORIA

PRODUCTION YY-MM-DD 93-09-10

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	PCSD REGION
SHIP-TO	1	88	A	087	45	CC
FACING	1	24	F	171		
RESPONSIBLE	1	21	F	692		

CA EMISSION : 3

ENGINE TAG CODE : EG804AA

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 01

DSO DISTRICT :

FLEET CODE :

OPEN : 00 CLOSED : 01

DSO NUMBER :

FLEET STATUS :

ACTIVE: 01 HISTORY: 00

F1-INQUIRY F3-EXIT F4-G160 F5-G150 F8-CONTINUE SEARCH F9-G130

OGDB166

E902-825 40538

CSCN150

CAMPAJ * VEHICLE INFORMATION

06/23/99 07:36:36

ENTER CAMPAIGN NUMBER--> 96L12 VIN--> 2FALP74W6RK108711 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: PASS AIR BAG BODY STYLE: 4 DOOR SEDAN LX
NEW STATUS CODE: CAMP DIV : 6
REPAIR INFORMATION: TYPE CODE: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE : BV
MICRO REF: CLAIM NUM: QASIS DATE :
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: IND: MATCH CODE: 4
CURRENT: 1 21 692 ASSIGNED: 96-12-18 SOURCE: PX EXTRACT DATE: 96-12-18
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
F FORCED COMPLETION 98-02-22 B 98-01-22 AUTOC OL
M RELEASED FOR MAILING 97-02-10
H AWAITING MAILING 96-11-24

DELETE REASON:

F1-INQUIRY F2-G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037=NO MORE DATA TO DISPLAY

OGDB166

EP02-025 48531

CSCN130

NOTIFY TION RECIPIENT HISTORY

06/23/99 07:36:38

ENTER CAMPAIGN NBR ==> 96L12

VIN ==> 2FALP74W6RX108711

DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DOOR SEDAN LX
RESP DEALER : 121692 BEGINNING MAILED DATE: 97-03-04 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-12 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS: VL
STREET ADDR1 :
ADDR2 : ST/PRV: NC
CITY : HENDERSONVILLE CTRY:
ZIP/POSTAL CODE: N-A SOURCE: P N-A EFF DATE: 96-07-14 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY : CTRY:

ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD

F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
1048-LAST PAGE OGDS166

E982-025 48532

Standard Claims List For Model Year 1994

Note: All Costs are in US Dollars

WARRANT

2FALP7W6XK108711	CWB	CY	CPC	CAL	CB	AW	CYK	CYN	10-SEP-1993	25-SEP-1993	124171	USA	2	YTES 060906	*	ASKID *	HS 47 3396
AWS Claim Key:		127182	Trx Code:		2	Labor Hrs:		1.1	Labor Cost:		39	Material Cost:		0	Total Cost:		39
Dir Cl-Sub Cl:		45300-A	Name: BEKIZ RAC - WEST PALM BEACH				Plz:		FL	St: FL		City Cl:		USA	Reg Cl:		NA
		Repr Dates: 12-NOV-1993 Doc #340															
2FALP7W6XK108711	CWB	CY	CPC	CAL	CB	AW	CYK	CYN	10-SEP-1993	25-SEP-1993	124171	USA	2	SV01 060304	*	1104 *	HS 06 3402
AWS Claim Key:		127181	Trx Code:		2	Labor Hrs:		3.2	Labor Cost:		272.82	Material Cost:		46.48	Total Cost:		319.3
Dir Cl-Sub Cl:		04876-A	Name: AL PACKER FORD				Plz:		MI	St: MI		City Cl:		USA	Reg Cl:		NA
		Repr Dates: 13-NOV-1993 Doc #042															
Cost Comments:		ABS LIGHT IS ON															
Tech Comments:		DIAG AND PINPOINT TEST, DETAIL BREAK OUT BOX AND REPLACED FERR ARRY															
2FALP7W6XK108711	CWB	CY	CPC	CAL	CB	AW	CYK	CYN	10-SEP-1993	25-SEP-1993	124171	USA	23	7X03 042100	*	3441645 *	HS 35 34039
AWS Claim Key:		001233	Trx Code:		HS	Labor Hrs:		1.1	Labor Cost:		47.59	Material Cost:		3.9	Total Cost:		51.49
Dir Cl-Sub Cl:		00961-A	Name: BRYAN HASLER FORD, INC.				Plz:		NC	St: NC		City Cl:		USA	Reg Cl:		NA
		Repr Dates: 21-JUL-1993 Doc #047															
Cost Comments:		DRIVERS SEAT- RIGHT REAR SEAT TRACK COVER- NOT PART ON HAND.															
Tech Comments:		REPLACE DRIVERS SEAT TRACK COVER															
2FALP7W6XK108711	CWB	CY	CPC	CAL	CB	AW	CYK	CYN	10-SEP-1993	25-SEP-1993	124171	USA	23	1A11 070100	*	7803 *	HS 49 30539
AWS Claim Key:		1041232	Trx Code:		EP4	Labor Hrs:		2	Labor Cost:		86.14	Material Cost:		23.35	Total Cost:		109.49
Dir Cl-Sub Cl:		00961-A	Name: BRYAN HASLER FORD, INC.				Plz:		NC	St: NC		City Cl:		USA	Reg Cl:		NA
		Repr Dates: 21-JUL-1993 Doc #047															
Cost Comments:		FEELS A CLIPPING UNDERNEATH THE FLOOR BOARD.															
Tech Comments:		PERFORM TSB #4146															
2FALP7W6XK108711	CWB	CY	CPC	CAL	CB	AW	CYK	CYN	10-SEP-1993	25-SEP-1993	124171	USA	49	1A06 070100	E2E2	7802 A	HS 49 30539
AWS Claim Key:		1041232	Trx Code:		0711D	Labor Hrs:		3	Labor Cost:		23.01	Material Cost:		9.83	Total Cost:		32.84
Dir Cl-Sub Cl:		00961-A	Name: BRYAN HASLER FORD, INC.				Plz:		NC	St: NC		City Cl:		USA	Reg Cl:		NA
		Repr Dates: 22-SEP-1997 Doc #080															
Cost Comments:		CHECK VEHICLE FOR POSSIBLE TRANSMISSION FLUID LEAK															
Tech Comments:		39171 WARR DIAG TRANS LEAK REPLACE ERROD OUT EXTENSION HOUDNO SEAL (7002)															

0002-025 44003

State Farm Insurance Companies



June 14, 1999

Ford Motor Company
Office of the General Counsel
Parklane Towers W STE 400
3 Parklane BLVD
Dearborn MI 48126-2568

FORD MOTOR COMPANY
RECEIVED
CLAIMS UNIT
JUN 21 1999
OFFICE OF THE
GENERAL COUNSEL

Asheville Service Center
1800 Ridgely Boulevard
P.O. Box 18448
Asheville, North Carolina 28218-0448
Phone: (828) 665-5300

Re: Vehicle: 1994 Crown Victoria
VIN: 2FALP74W6RX108711
Date of Loss: May 25, 1999
Vehicle Owner: [REDACTED]
Claim Number: [REDACTED]

To Whom It May Concern:

The above-mentioned 1994 Crown Victoria belonging to [REDACTED] suffered a fire loss on May 25, 1999 while being repaired at a Ford dealership in Hendersonville, North Carolina. The dealer is Bryan Basler Ford, Inc., located on Duncan Hill Road. Their phone number is 1-800-342-1325.

State Farm Mutual Automobile Insurance Company insured this particular vehicle and has settled with the insured, [REDACTED] for the damages. It was a total loss.

At this time, our investigation into the cause of the fire indicates that it started in the area of the speed control deactivation switch in the engine compartment. At this time, I have not analyzed the switch itself to see if it was defective or not.

We are aware that Ford has issued a recall of 1992 and 1993 Crown Victorias produced at the St. Thomas assembly plant in Canada which contain this switch. This particular vehicle was also produced at the St. Thomas assembly plant and contains the same switch. At this time, it is reasonable to suspect that the switch was the cause of the fire. If that is the case, State Farm would expect Ford Motor Company to reimburse us for our expenses in this case and to return the insured's deductible to her.

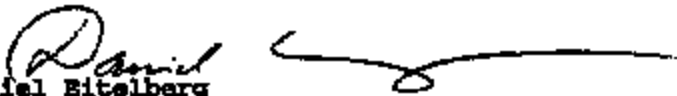
Should you wish to inspect the burned Crown Victoria, you may do so at SADISCO salvage yard in Fletcher, North Carolina. Please contact me at (828) 665-5363 to make arrangements for the

Ford Motor Company
Page 2
June 14, 1999

inspection, as I would like to go along with whomever you send out. If you do not inspect the car within 30 days, I will go ahead and remove the switch and send it to our engineers for analysis on my own.

I hope to hear from you soon.

Sincerely,


Daniel Eitelberg
CLAIM SPECIALIST
SPECIAL INVESTIGATIVE UNIT
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY
PHONE (828) 665-5363

DE/042/0614019

Office of the General Counsel

Ford Motor Company
2 Parklane Boulevard
Parklane Towers West, Suite 400
Dearborn, Michigan 48116-2553

August 23, 1998

State Farm Insurance Companies
P.O. Box 16448
Asheville, NC 28816-0448
ATTENTION: DANIEL EITELBERG

Re: Claimant: [REDACTED]
D/E: May 25, 1998
Y/Claim #: [REDACTED]

Dear Mr. Eitelberg:

Following a review of the facts and circumstances surrounding this event, Ford Motor Company finds no evidence of a manufacturing or design defect, therefore, we must deny liability for this claim. Additionally, we believe that the Economic Loss Doctrine would prohibit you from any recovery under these circumstances.

Please be advised that all necessary steps must be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved in the event you elect to litigate this matter. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,

Shawn L. Norton
Claims Analyst

dmb

w:\qcr\qcrson\claims\dmb\economic loss doctrine denial.doc

8982-825 48536

State Farm Insurance Companies



August 10, 1999

Ashville Service Center
1800 Ridgefield Boulevard
P.O. Box 18448
Ashville, North Carolina 28816-0448
Phone: (828) 565-9300

Shawn L. Norton
Ford Motor Company
Office of the General Council
Park Lane Towers W
3 Park Lane BLVD STE 400
Dearborne MI 48126-2568

Re: Claim Number: [REDACTED]
Vehicle Owner: [REDACTED]
Date of Loss: May 25, 1999
VIN: 2FALP74W6RX108711

418199
CL

Dear Ms. Norton:

This letter acknowledges the receipt of yours dated July 1, 1999 in which you asked me to supply you with a large amount of documentation of the loss. With this letter, I am attempting to answer all your questions posed in that letter.

1. The date of the incident was May 25, 1999, and it occurred on the grounds of Brian Easler Ford dealership in Hendersonville, North Carolina.
2. [REDACTED] was having trouble getting her vehicle out of park. She contacted AAA who came out and changed a fuse and took it to a shop. The shop didn't do any work on it but indicated that they would have to spend a lot of time trying to trace the short, which they believed was the cause of the fuse blowing. [REDACTED] contacted Brian Easler Ford to get advice on the problem. She was advised that she could overcome the problem of getting the car out of park by putting the car into neutral prior to starting the engine. That worked fine; however, she realized that there was something wrong and something needed to be done. Thereafter, she developed the same problem of not being able to get the car out of park. Eventually, she took the vehicle to Brian Easler Ford to be looked at. The mechanics at the dealership found that the brake lights weren't working properly and that one of the fuses in the brake system was blown. They replaced that fuse and considered the car operable again. They test drove it, parked it, and a little bit later they discovered that the vehicle was on fire. They called the fire department which came and extinguished the vehicle.

Shawn L. Norton
Claim Number: 33-0121-032
Page 2
August 10, 1999

Brian Easler Ford checked for recalls but determined that this particular vehicle had not been recalled.

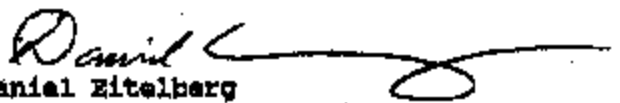
In the course of my investigation of this fire, I have been able to determine that the part recalled in similar Crown Victorias, but of earlier models, have the exact same cruise control speed deactivation switch as the car in question. It appears that this switch has been identified as the cause of fire in another vehicles as well.

3. A copy of the fire report is enclosed.
4. There are no injuries alleged in this case.
6. The mileage on the vehicle at the time of the incident was 78,189.
7. Original photographs taken by our expert, Jim Elkins, of IRG are enclosed with this letter. These are 35-mm glossies developed from the original negatives.
11. I have enclosed our expert report.
12. No repairs have been made to the vehicle. It has been assessed as a total loss.
13. The vehicle is currently located at SADISCO in Fletcher, North Carolina.
14. The total loss worksheet and a copy of our payment draft are enclosed.
15. All records of service kept by our insured and/or found at the dealership are enclosed with this letter. I have also spoken with Wendy Coin, the original owner of the vehicle in question, and she has stated that she had made no alterations or repairs to the car other than regular maintenance such as oil changes.
16. No after market additions or modifications were made.
24. The vehicle was originally purchased by [REDACTED] of Asheville, North Carolina. [REDACTED] purchased it from [REDACTED] in July of 1995 when the vehicle had 30,105 miles on it.

Shawn L. Norton
Claim Number: 33-0121-032
Page 3
August 10, 1999

I hope I have answered all of your questions; and that based on the information provided, you will be able to make a decision as to the acceptance or rejection of State Farm's claim. Hoping to hear from you soon.

Sincerely,


Daniel Eitelberg
CLAIM SPECIALIST
SPECIAL INVESTIGATIVE UNIT
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY
PHONE (828) 665-5363

DE/030/0810016

VEHICLE INSPECTION REPORT / TOTAL LOSS SETTLEMENT REPORT

Claim Number 33-0121-03201		Claim Representative Phil Cheep		Claim Unit	
Owner [Redacted]		Phone Number [Redacted]		FAX Number	
Location Address [Redacted]		Date of Loss 05/25/99		Date Reported	
Location Address BAYON ESSEX Road 693-4281		Phone Number		Towing	
Cause of Loss Comprehensive				Storage Per Day	
VEHICLE DESCRIPTION					
Vehicle Description 1994 Ford Crown Victoria LX 4D Sed				License Plate Number NO TAG	
VIN 2FALP74W6RX108711				Exterior Color SILVER	
Drive Train 4.9L I6 5 Cyl		Tires MICHLIN P215/70R15		Interior Color	
Mileage 78,171		☒ Steel Bldg ☒ Road ☐ WW		% of Wear LF 70 LR 70 RF 70 RR 70 SP 0	
EQUIPMENT / ACCESSORIES					
DECOR / BODYSTYLE / TRIM 4-Door		CONVENIENCE OPTIONS Alloy Wheels Air Conditioning Driver Side Air Bag Tilt Steering Wheel Cruise Control Delugger Rear Trip Counter Passenger Side Air Bag		POWER OPTIONS Power Steering Power Brakes Power Windows Power Door Locks Power Seats Automatic Trans. (R) V8 over V6 Fuel Injection	
ROOF OPTIONS				ELECTRONIC OPTIONS AM / FM Stereo Cassette Tape Player	
Use this space to explain or describe equipment/accessories listed above and/or list and describe additional equipment/accessories.					

FD-302 (Rev. 4-15-64)

PRE-LOSS CONDITION

	Above Avg	Avg	Below Avg
INTERIOR: (Explain if other than average condition for year, make and model vehicle)			
Seats:	☐	☒	☐
Carpets:	☐	☒	☐
Glass:	☐	☒	☐
Dash:	☐	☒	☐
Headliner:	☐	☒	☐
EXTERIOR: (Explain if other than average condition for year, make and model vehicle)			
Sheet Metal:	☐	☒	☐
Paint:	☐	☒	☐
Trim:	☐	☒	☐
MECHANICAL: (Explain if other than average condition for year, make and model vehicle)			
Engine:	☐	☒	☐
Transmission:	☐	☒	☐

PRIOR DAMAGE: ☐ Yes ☒ No Estimate Written: ☐ Yes ☒ No Amount _____ Damage Location: F

OVERALL CONDITION: ☐ Above Avg. ☒ Avg. ☐ Below Avg.

Salvage Will Be: ☐ Rebuilt ☒ Sold for parts ☐ Scrapped

Norman Cathy

05/27/99

INSPECTED BY

DATE

TOTAL LOSS SETTLEMENT

Method used to determine base price: (Check one) ☒ Computerized Evaluation ☐ Comparable Vehicles ☐ Book Value

Vendor Name: VALUEMATE Amount: \$24,000.00

Did you pay the computerized evaluation amount? ☒ Yes ☐ No If no, explain: _____

Adjusted Amount _____

Section & Telephone Number	Quote By	Date	Make & Model	Available	Price
1.				No	
2.				No	
3.				No	

Vehicle number(s) used to determine base price: ☐ 1. ☐ 2. ☐ 3.

Explain any adjustments for differences in mileage, equipment condition, prior damage, etc: _____

Adjusted Amount _____

Book(s) used: _____

Basic Book Price _____

List additions or deductions for equipment, mileage, etc, and prior damage: _____

Adjusted Amount _____

Did you pay this amount? ☐ Yes ☐ No If No, explain: _____

Base Price	\$ 3400.00	Salvage Disposition	Purchaser:	Remarks: <u>B</u>
Tax	+ 252.00	Date Sold		
Fees	+ 15.00	Date Possession Received		Disposition of Title:
Actual Cash Value	= 3697.00	High Salvage Bid	\$	
Owner Retained Salvage	- 0	Towing Expense	- 0	Date:
Deductible	- 0	Storage Expense	- 0	
Lessholder Payoff	- 0	Miscellaneous Expense	-	
Amount Paid Owner	\$ 3697.00	Net Salvage Return	\$	
Date Settled	6-1-99			

CREDIT

Preliminary Valuation Report

State Farm Insurance
1900 RIDGEFIELD BLVD., PO DRAWER 15448,, ASHEVILLE NC 28806
(428) 665-5300

Date: 3/27/99 Valuation ID: 2
Claim: [REDACTED] Type of Loss:
Policy: [REDACTED] Classification: Total Loss
Customer: [REDACTED] Assessor: SF SF
Loss Date: 4/30/99 Assessor ID:
Deductible: \$0 Profile: Mitchell Standard
Payer Code: State:

Vehicle: 1994 Ford Crown Victoria LX 4D Sed 4.6L Inj 8 Cyl
VIN: 2FALP74W6RX108711 Type: Auto
Mileage: 78,171 License:
Condition: Color:

N.A.D.A.C EASTERN VALUES

RED BOOKS A - NORTHEAST NOT LISTED

74 CROWN VICTORIA-V6 SEDAN 4D LX
Base Value \$9,150
Mileage Adjustment <\$750>
Power Brakes Standard
Power Windows Standard
Power Door Locks Standard
Power Seats Standard
Tilt Steering Wheel Standard
Cruise Control Standard
Defogger Rear Standard
AM / FM Stereo Standard

Total Retail Value \$9,400

Mitchell International, a Division of Thomson Publishing Corporation warrants that this valuation is an accurate representation of the N.A.D.A.C value guide.

AVERAGE BOOK VALUE \$9,400.00

Taxable Adjustments Taxable Adjustments Total \$0.00

Pre-Tax Subtotal \$9,400.00

Post-Tax Subtotal \$9,400.00

Non-Taxable Adjustments Non-Taxable Adjustments Total \$0.00

NET TOTAL \$9,400.00

Customer: [REDACTED] Inspection Site: BRYAN HANSEN FORD

Impact Points: Non-Collision

\$8697.00

\$8697.00

FATES AUTO SERVICE TOWING RYDER TRUCK RENTAL

411 WYMAN HILL RD.
RENDERSONVILLE, N.C. 28792
(704) 692-0200

CUSTOMER INFORMATION

11/23/97

RENDERSONVILLE, NC

SERVICE

STATION:
SERVICE: CR 000000
TRUCK: 90 FORD ECONO VECTRIA
LICENSE: H200350
VIN:
MIL : 00,205

Date: 09/24/97

Due Date: 10/24/97

INVOICE NUMBER: 0685

PAGE: 1

COMMENTS AND DESCRIPTION OF CHARGE	PRICE	PARTS & LUBRICANTS USED	QTY.	PRICE	TOTAL
CR SHAKET		(NO) USAGE PAID	1	25.50	25.50
(NO) REPLACE REAR BRAKES	00.00				
(NO) RESURFACE REAR ROTORS	24.00				

	Labor	104.00	Information Service:	1.00	PARTS	36.50
	SHOLEY	0.00	WAX DISPOSAL	1.00	SHOP MATERIAL	0.00
REPAIR & INSPECTION COMPLETED PROPERLY						
TECHNICIAN: SAG BUKETT			STATE D:			
ALL PARTS ARE NEW UNLESS SHOWN AS: (U) Used (R) Rebuilt						
THANK YOU FOR YOUR BUSINESS.						
						SUB-TOTAL 141.50
						SALES TAX 2.13
						TOTAL 143.63
						AMOUNT PAID 143.63

THANK YOU FOR YOUR BUSINESS.

ACCEPTANCE SIGNATURE

Paul C #1536
Thanks!

EP02-020 48543

FATES AUTO SERVICE TOWING RYDER TRUCK RENTAL

CUSTOMER INFORMATION

12:57 PM

MEMPHISVILLE, NC

613 HUNGAN HILL RD.
HERNDONVILLE, N.C. 28752
(704) 692-0200

SERVICE

STATION: DRACES/ CHECK
SERVICE: GE DRACES
TR/MAKE: 94 FORD CROWN VICTORIA
LICENSE: NTR6316
VIN :
HLI : 61,817

Date: 01/29/97 Due Date: 01/29/97 INVOICE NUMBER: 2547

PAGE: 1

COMMENTS AND DESCRIPTION OF CHARGES	PRICE	PARTS & SUBTRACTS USED	QTY.	PRICE	TOTAL
GE FRONT & REAR DRACES		(LO)DRACES PARTS	1	30.12	30.12
(LO)REPLACE FRONT PADS	40.00				
(LO)REPLACE ROTORS	14.00				
REAR DRACES ARE ALMOST 1/2 WORN OUT					

Paul
OK # 1409

	LABOR	54.00	Information Service:	1.00	PARTS	10.12	
	WHEEL	0.00	WAT DISPOSAL	1.00	SHOP MATERIAL	0.00	
	NUMBERS & INSPECTION COMPLETED PROPERLY						
	TECHNICIAN: LARRY HENDERSON		STATE: N.C.				
	ALL PARTS ARE NEW UNLESS SHOWN AS: (R) Good (X) Rebuild						
THANK YOU FOR YOUR BUSINESS.						SUB-TOTAL	107.12
						SALES TAX	2.29
						TOTAL	109.41
						AMOUNT PAID	109.41

THANK YOU FOR YOUR BUSINESS.

ACCEPTANCE SIGNATURE :

DID YOU KNOW? WE CARRY SERVICE PUBLICATIONS FOR FORD-LINCOLN-MERCURY, CHEVROLET-PONTIAC-OLDSMOBILE-BUICK-CADILLAC-GMC TRUCK, GM POWERTRAIN, HONDA, MAZDA, ISUZU, KIA MOTORS AND AMERICAN SUZUK

6902-020 48545

Bayer Easler

10000 11th (East) P.O. Box 778, Hendersonville, N.C. 28030
Phone (813) 471-4213



Hester, Arnold
CITY/STATE

Motorcraft FAST LUBE

3-29-95 AM PM
PHONE HOME WORK ()
1974 Ford Crown Victoria
28ALP74WLERX108711
MAINTENANCE PREVIOUSLY COMPLETED AND
CHECKED BY
AUTHORIZED REPRESENTATIVE

Oil change with Motorcraft quality oil (as specified by owner's manual)	SEPS SW 30	1995	
New original equipment Motorcraft long-life oil filter (as specified by owner's manual)	FL 920		
Complete chassis lube (as specified by owner's manual)			NO CHARGE
Inspect air filter	☒ OK ☐ NEEDS REPLACEMENT (SEE BELOW)		NO CHARGE
Check power steering fluid	☒ FULL ☐ FILLED ☐ N/A		NO CHARGE
Check transmission fluid	☒ FULL ☐ FILLED ☐ N/A		NO CHARGE
Check brake fluid	☒ FULL ☐ FILLED		NO CHARGE
Check windshield-washer fluid	☒ FULL ☐ FILLED		NO CHARGE
Check windshield-wiper blades for wear	☒ OK ☐ NEEDS REPLACEMENT (SEE BELOW)		NO CHARGE
Check air pressure in tires	FRONT 35 REAR 35		NO CHARGE
Visual inspection of battery	☒ OK ☐ NEEDS ATTENTION		NO CHARGE
Visual inspection: chassis	SUSPENSION	EXHAUST	ENGINE COMPARTMENT
	☐ NEEDS ATTENTION	☐ NEEDS ATTENTION	☐ NEEDS ATTENTION
Check for outstanding vehicle recalls (Ford Motor Company vehicles only. You will be notified of any outstanding recalls.)			NO CHARGE

Additional fees:

Replace air filter (additional charge)	3	
Replace wiper blades (additional charge)		

I hereby authorize the work described and full to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or contents of vehicle in case of fire, theft or any other cause beyond your control or for delays caused by unavailability of parts or damage to parts caused by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express receipt for this is hereby acknowledged on above vehicle to receive the amount of repairs made.

CUSTOMER ACKNOWLEDGES RECEIPT HEREOF

PRICES AND
FAST LUBE TIME
WILL VARY
SLIGHTLY ON
DIESEL POWERED
VEHICLES AND
SOME TRUCKS

TOTAL PARTS & LABOR
SUB TOTAL
SALES TAX
TOTAL 20.76

ORIGINAL ESTIMATE \$
REVISED ESTIMATE \$
CONTACTED VIA: IN PERSON ☐ BY PHONE ☐
DATE: TIME:
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.
CUSTOMER INITIAL:
WARRANTY INFORMATION:
FOR VEHICLE AND WARRANTY INFORMATION REFER TO YOUR OWNER'S GUIDE OR CALL THE FORD SERVICE INFORMATION TOLL FREE NUMBER 1-800-261-FORD.
ALL PARTS ARE
DISCARDED UNLESS
SPECIFIED OTHERWISE
CUSTOMER REQUESTS
PARTS TO BE RETURNED
☐ YES ☐ NO

PARTS & ACCESSORIES & SERVICE SALES				
ITEM	QTY.	UNIT	PRICE	AMT.
LABOR	5700			
PARTS	8470			
SALES TAX	5780			
TOTAL	7770			
TAX	2150			
GRAND TOTAL	1120			
SALES TAX	1110			

800-625-4545

Bayer Ender

OCT 28 1998

FILE NO. 19404

MOTORCRAFT FAST LUBE

1001 E. Main St. Suite 100, N.E. 28201

Phone: (408) 438-1111



ADDRESS

CITY/STATE/ZIP

10-27-98 12:00 PM AM PM

PHONE: HOME (408) 926-1 WORK ()

1998 Ford Taurus LX 4.0L V6 108,231

2FALP74W6RX108711

REPAIRS PROPERLY COMPLETED AND CHECKED BY: [Signature]

AUTHORIZED REPRESENTATIVE

Oil change with Motorcraft quality oil (as specified by owner's manual) **5PTS 5W-90** **195**

New original equipment Motorcraft long-life oil filter (as specified by owner's manual) **FL-820** **19**

Complete chassis lube (as specified by owner's manual) **NO CHARGE**

Inspect air filter ☒ OK ☐ NEEDS REPLACEMENT **NO CHARGE**

Check power steering fluid ☒ FULL ☐ FILLED ☐ N/A **NO CHARGE**

Check transmission fluid ☒ FULL ☐ FILLED ☐ N/A **NO CHARGE**

Check brake fluid ☒ FULL ☐ FILLED **NO CHARGE**

Check windshield-washer fluid ☒ FULL ☐ FILLED **NO CHARGE**

Check windshield-wiper blades for wear ☐ OK ☐ NEEDS REPLACEMENT **NO CHARGE**

Check air pressure in tires FRONT **31** REAR **31** **NO CHARGE**

Visual inspection of battery ☐ OK ☐ NEEDS ATTENTION **NO CHARGE**

Visual inspection: CHASSIS SUSPENSION EXHAUST ENGINE COMPARTMENT JACK FAST LUBE ADJUST FOR **NO CHARGE**

☐ NEEDS ATTENTION ☐ NEEDS ATTENTION ☐ NEEDS ATTENTION ☐ NEEDS ATTENTION ☐ ITEMS REQUIRING ATTENTION

Check for outstanding vehicle recalls (Ford Motor Company vehicles only. You will be notified of any outstanding recalls.) **NO CHARGE**

Additional items:

Replace air filter (additional charge) **34**

Replace wiper blades (additional charge)

I hereby authorize the work described and look to the dealer along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for damage caused by use of parts or damage to parts required by the supplier or manufacturer. I hereby grant you written your exclusive permission to operate the vehicle being described on streets, highways or elsewhere for the purpose of testing vehicle inspection. An express warranty that is hereby acknowledged on these vehicle is shown for the extent of repair service.

CUSTOMER ACKNOWLEDGES RECEIPT HEREON

PRICES AND FAST LUBE TIME WILL VARY SLIGHTLY ON DIESEL POWERED VEHICLES AND SOME TRUCKS

TOTAL PARTS & LABOR **81**

SUB TOTAL **20.76**

SALES TAX

ORIGINAL ESTIMATE \$

REvised ESTIMATE \$

CONTACTED VIA: IN PERSON ☐ BY PHONE ☐

DATE: TIME:

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

CUSTOMER INITIAL

WARRANTY INFORMATION:
FOR VEHICLE AND WARRANTY INFORMATION REFER TO YOUR OWNER'S GUIDE OR CALL THE FORD SERVICE INFORMATION TOLL FREE NUMBER 1-800-241-FORD.

ALL PARTS ARE DISCARDED UNLESS SPECIFIED OTHERWISE
CUSTOMER REQUESTS PARTS TO BE RETURNED ☐ YES ☐ NO

PARTS & ACCESSORIES & SERVICE CHARGES				
DESC.	QTY	PRICE	TAX	CHRG.
LABOR	5700			
PARTS	5470			
SALES TAX	5780			
DISCOUNT	7770			
TAX	2150			
GRAND TOTAL	11120			
CASH PAID	1110			

6000-620 40047

Dodge Eagle



MOTORCRAFT FAST LUBE

13055

7-27-78 AM PM
 PHONE HOME
 1984 Ford (Nov 11, 1978)
 2FALP74WGRX108711
 MOTORCRAFT PROPERLY CERTIFIED AND
 INSPECTED BY
 AUTHORIZED REPRESENTATIVE

LENDERVILLE, MO

Oil change with Motorcraft quality oil (as specified by owner's manual) 5 pts \$2.30 19.55
 New original equipment Motorcraft long-life oil filter (as specified by owner's manual) 17-820
 Complete chassis lube (as specified by owner's manual) NO CHARGE
 Inspect air filter ☒ OK ☐ NEEDS REPLACEMENT (SEE BELOW) NO CHARGE
 Check power steering fluid ☒ FULL ☐ FILLED ☐ N/A NO CHARGE
 Check transmission fluid ☒ FULL ☐ FILLED ☐ N/A NO CHARGE
 Check brake fluid ☒ FULL ☐ FILLED NO CHARGE
 Check windshield-washer fluid ☒ FULL ☐ FILLED NO CHARGE
 Check windshield-wiper blades for wear ☒ OK ☐ NEEDS REPLACEMENT (SEE BELOW) NO CHARGE
 Check air pressure in tires FRONT 38 REAR 35 NO CHARGE
 Visual inspection of battery ☒ OK ☐ NEEDS ATTENTION NO CHARGE
 Visual inspection: CHASSIS ☐ NEEDS ATTENTION SUSPENSION ☐ NEEDS ATTENTION EXHAUST ☐ NEEDS ATTENTION ENGINE COMPARTMENT ☐ NEEDS ATTENTION AIR/FILTER LUBE ADVISOR FOR ☐ NEEDS ATTENTION ☐ NEEDS ATTENTION ☐ NEEDS ATTENTION ☐ NEEDS ATTENTION ☐ NEEDS ATTENTION NO CHARGE

ORIGINAL ESTIMATE \$
 REVISED ESTIMATE \$
 CONTACTED VIA: IN PERSON ☐ BY PHONE ☐
 DATE TIME
 I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.
 CUSTOMER INITIAL
 WARRANTY INFORMATION
 FOR VEHICLE AND WARRANTY INFORMATION REFER TO YOUR OWNERS GUIDE OR CALL THE FORD SERVICE INFORMATION TOLL FREE NUMBER 1-800-941-FORD.
 ALL PARTS ARE INSURANCE EXEMPT
 SPECIFIED OFF-HIGHWAY
 CUSTOMER'S EXEMPT
 PARTS TO BE RETURNED
☐ YES ☐ NO

Check for outstanding vehicle recalls (from Motor Company vehicles only. You will be notified of any outstanding recalls.) NO CHARGE
 Additional Items:
 Replace air filter (additional charge) 3
 Replace wiper blades (additional charge)
 I hereby authorize the work described and both to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or contents left in vehicle in event of fire, theft or any other cause beyond your control or for damage caused by unavailability of parts or delays in parts shipment to the dealer or transporter. I hereby grant you under your written promise to repair the vehicle body described on station. Highway or elsewhere for the purpose of testing under inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of money therein.
 CUSTOMER'S SIGNATURE
 PRICES AND FAST LUBE TIME WILL VARY SLIGHTLY ON OTHER POWERED VEHICLES AND SOME TRUCKS
 TOTAL PARTS & LABOR
 SUB TOTAL
 SALES TAX
 20.76

PARTS & ACCESSORIES & SERVICE SALES					
ITEM	AMOUNT	AMOUNT	DATE	DATE	DATE
LABOR	5700				
PARTS	5470				
SALES TAX	5780				
TOTAL	7770				
TAX	2150				
SALES TAX	1120				
TOTAL	1110				

800-2-22 48548

Byron Easter

1.1100

6/14/98 AM PM

PHONE: HOME ()

1994 Ford Crown Victoria 68210

2FALP74W6RX108711

MAINTENANCE PROPERLY COMPLETED AND CHECKED BY *JP*

AUTHORIZED REPRESENTATIVE

COMPLETED BY: *JP* SERVICE BY: *JP*

Oil change with Motorcraft quality oil (as specified by owner's manual) *5ETS 5W30* **NO CHARGE**

New original equipment Motorcraft long-life oil filter (as specified by owner's manual) *1Z-820* **NO CHARGE**

Complete chassis lube (as specified by owner's manual) **NO CHARGE**

Inspect air filter ☒ OK ☐ NEEDS REPLACEMENT (SEE BELOW) **NO CHARGE**

Check power steering fluid ☒ FULL ☐ FILLED ☐ N/A **NO CHARGE**

Check transmission fluid ☒ FULL ☐ FILLED ☐ N/A **NO CHARGE**

Check brake fluid ☒ FULL ☐ FILLED **NO CHARGE**

Check windshield-washer fluid ☒ FULL ☐ FILLED **NO CHARGE**

Check windshield-wiper blades for wear ☒ OK ☐ NEEDS REPLACEMENT (SEE BELOW) **NO CHARGE**

Check air pressure in tires FRONT *35* REAR *35* **NO CHARGE**

Visual inspection of battery ☒ OK ☐ NEEDS ATTENTION **NO CHARGE**

Visual inspection: CHASSIS ☐ NEEDS ATTENTION SUSPENSION ☐ NEEDS ATTENTION ENGINE COMPARTMENT ☐ NEEDS ATTENTION ASK FINE LINE ADVICE FOR ITEMS NEEDING ATTENTION **NO CHARGE**

Check for outstanding vehicle recalls (Ford Motor Company vehicles only. You will be notified of any outstanding recalls.) **NO CHARGE**

Additional Items:

Replace air filter (additional charge) *3*

Replace wiper blades (additional charge) *3*

I hereby authorize the work described on this bill to be done along with the necessary related work and agree that you are not responsible for loss or damage to vehicle or contents left in vehicle in case of fire, theft or any other cause beyond your control or by damage caused by unavailability of parts or delays in parts shipment by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle being serviced on private highways or elsewhere for the purpose of testing and/or repairs. An express warranty is hereby acknowledged on above vehicle to ensure the vehicle is repaired. See 4-1.

PRICES AND PARTS LIST TIME WILL VARY SLIGHTLY ON DIESEL POWERED VEHICLES AND SOME TRUCKS

TOTAL PARTS & LABOR *81*

SUB TOTAL

SALES TAX

TOTAL *203.76*

ORIGINAL ESTIMATE #

REVISED ESTIMATE #

CONTACTED VIA: IN PERSON ☐ BY PHONE ☐

DATE: TIME:

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

CUSTOMER SIGNATURE

WARRANTY INFORMATION: FOR VEHICLE AND WARRANTY INFORMATION REFER TO YOUR OWNER'S GUIDE OR CALL THE FORD SERVICE INFORMATION TOLL FREE NUMBER 1-800-N1-FORD.

ALL PARTS ARE DISCARDED UNLESS SPECIALLY NOTED OTHERWISE. CUSTOMER REQUESTS PARTS TO BE RETURNED ☐ YES ☐ NO

PARTS & ACCESSORIES & SERVICE SALES				
QTY	UNIT PRICE	AMOUNT	TAX	TOTAL
1	5700			
1	5470			
1	5780			
1	7770			
1	2150			
1	1120			
1	1110			

FORM 2-22 40040

Don Ender

ALLIANCE

NOV 18 1997

**MOTORCRAFT
FAST LUBE**

11-18-97 AM PM
PHONE HOME
74 Ford Grand 62188
2FALP74W6RX108711
SERVICE PROPERLY COMPLETED AND
CHECKED BY [Signature]
AUTOMATIC DISCOUNTS

Oil change with Motorcraft quality oil (as specified by owner's manual) *17.75*
New original equipment Motorcraft long-life oil filter (as specified by owner's manual) *5.30*
Complete chassis lube (as specified by owner's manual) *12.75*
Inspect air filter ☒ OK ☐ NEEDS REPLACEMENT (SEE BELOW)
Check power steering fluid ☒ FULL ☐ FILLED ☐ N/A
Check transmission fluid ☒ FULL ☐ FILLED ☐ N/A
Check brake fluid ☒ FULL ☐ FILLED
Check windshield-washer fluid ☒ FULL ☐ FILLED
Check windshield-wiper blades for wear ☒ OK ☐ NEEDS REPLACEMENT (SEE BELOW)
Check air pressure in tires FRONT *32* REAR *32*
Visual inspection of battery ☒ OK ☐ NEEDS ATTENTION
Visual inspection: ENGINE ☐ NEEDS ATTENTION TRANSMISSION ☐ NEEDS ATTENTION DRIVE SHAFT/COMPONENT ☐ NEEDS ATTENTION AXLE FAST LUBE ALIGNMENT (SEE BELOW) ☐ NEEDS ATTENTION TIRE ROTATION ☐ NEEDS ATTENTION
Check for outstanding vehicle recalls (Ford Motor Company website only. You will be notified of any outstanding recalls.)
Additional flows:
Replace air filter (additional charge) *3*
Replace wiper blades (additional charge) *2.90*
I hereby authorize this work to be done and agree to pay for it. I understand that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or the damage caused by unsatisfactory work or damage to parts or damage to parts caused by the supplier or transporter. I hereby grant you and your employees permission to operate the vehicle herein described on street, highway or elsewhere for the purpose of testing and/or inspection. No owner's consent is hereby acknowledged on this vehicle to allow the rental of vehicle through CUSTOMER ACKNOWLEDGES RECEIPT HEREON
PRICES AND FAST LUBE TIME WILL VARY SLIGHTLY ON DIESEL POWERED VEHICLES AND SOME TRUCKS
TOTAL PARTS & LABOR
SUB TOTAL
SALES TAX
28
13.73

ORIGINAL ESTIMATE #
REVISED ESTIMATE #
CONTACTED VIA: BY PERSON ☐ BY PHONE ☐
DATE: TIME:
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.
CUSTOMER WITH:
WARRANTY INFORMATION:
FOR VEHICLE AND WARRANTY INFORMATION REFER TO YOUR OWNER'S GUIDE OR CALL THE FORD SERVICE INFORMATION TOLL FREE NUMBER 1-800-44-FORD.
ALL PARTS ARE GUARANTEED UNLESS SPECIFIED OTHERWISE
CUSTOMER REQUESTS PARTS TO BE RETURNED
☐ YES ☐ NO

PARTS & ACCESSORIES & SERVICE SALES					
DESC.	QTY	UNIT PRICE	AMOUNT	TAX	TOTAL
LABOR	5750				
PAINT	5470				
FLS	8780				
FLS	7770				
TAX	2160				
CUSTOMER	1120				
TOTAL	1110				

FORM 100-1000 4/95

Dayton Ender

1001 South Main Street, Dayton, Ohio 45424
Phone (937) 233-4301



Harvey R. Sanville, Jr.
CUSTOMER

*No charge
To
Customer*

Motorcraft FAST LUBE

6-3-97 AM PM

PHONE: HOME () K ()

1174 2nd Phone 56274

2FALP74W6RX108711

MAINTENANCE PROPERLY COMPLETED AND CHECKED BY *JS*

AUTHORIZED REPRESENTATIVE

Oil change with Motorcraft quality oil (as specified by owner's manual) *5TS 5W30*

New original equipment Motorcraft long-life oil filter (as specified by owner's manual) *FE-820*

Complete chassis lube (as specified by owner's manual) *135*

Inspect air filter ☒ OK ☐ NEEDS REPLACEMENT (SEE BELOW)

Check power steering fluid ☒ FULL ☐ FILLED ☐ N/A

Check transmission fluid ☒ FULL ☐ FILLED ☐ N/A

Check brake fluid ☒ FULL ☐ FILLED

Check windshield-washer fluid ☒ FULL ☐ FILLED

Check windshield-wiper blades for wear ☒ OK ☐ NEEDS REPLACEMENT (SEE BELOW)

Check air pressure in tires FRONT *35* REAR *35*

Visual inspection of battery ☒ OK ☐ NEEDS ATTENTION

Visual inspection: CHASSIS ☐ NEEDS ATTENTION SUSPENSION ☐ NEEDS ATTENTION EXHAUST ☐ NEEDS ATTENTION ENGINE COMPARTMENT ☐ NEEDS ATTENTION A/C FAST LUBE ADDITION FOR ☐ NEEDS ATTENTION

Check for outstanding vehicle recalls (Ford Motor Company vehicles only. You will be notified of any outstanding recalls.)

Additional items:

Replace air filter (additional charge) *13*

Replace wiper blades (additional charge) *6.10*

Lube

PRICES AND FAST LUBE TIME WILL VARY SLIGHTLY ON DIESEL-POWERED VEHICLES AND SOME TRUCKS

TOTAL PARTS & LABOR *20.76*

SUB TOTAL

SALES TAX

TOTAL

ORIGINAL ESTIMATE #

REVISED ESTIMATE #

CONTACTED VIA: IN PERSON ☐ BY PHONE ☐

DATE TIME

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

CUSTOMER SIGNATURE

WARRANTY INFORMATION: FOR VEHICLE AND WARRANTY INFORMATION REFER TO YOUR OWNER'S GUIDE OR CALL THE FORD SERVICE INFORMATION TOLL FREE NUMBER 1-800-841-FORD.

ALL PARTS ARE GUARANTEED UNLESS SPECIFIED OTHERWISE. CUSTOMER REQUESTS PARTS TO BE RETURNED: ☐ YES ☐ NO

PARTS & ACCESSORIES & SERVICE CHARGES				
QTY.	DESC.	AMOUNT	TAX	CHRG.
1	LUBE	8700	-	
1	PARTS	5470	-	
1	LABOR	5780	-	
1	WASH	7770	-	
1	TAX	2150	-	
1	CHRG.	1120	-	
1	TOTL	1110	-	

800-825-4302

640
1
81
2476

Chrysler

PAID
821 62 195

**Motorcraft
FAST LUBE**

00002

Thompson

Chrysler Corp. 1000 1st St. N.E. Atlanta, GA 30303

Phone (404) 623-4201

[Redacted]

APR 11
K-NO. 730

10/2 AM PM
PHONE: HOME [Redacted] OFFICE [Redacted]
1984 Ford Crown Victoria 45942
2EALP 74W6RX 108711
CUSTOMER PROPERLY COMPLETED AND
CHECKED BY [Redacted]
AUTHORIZED REPRESENTATIVE

Smith

Oil change with Motorcraft quality oil (as specified by owner's manual) *5979 5W30* *P2-800*
New original equipment Motorcraft long-life oil filter (as specified by owner's manual)
Complete chassis lube (as specified by owner's manual)
Inspect air filter ☒ OK ☐ NEEDS REPLACEMENT (SEE BELOW)
Check power steering fluid ☒ FULL ☐ FILLED ☐ N/A
Check transmission fluid ☒ FULL ☐ FILLED ☐ N/A
Check brake fluid ☒ FULL ☐ FILLED
Check windshield-washer fluid ☐ FULL ☒ FILLED
Check windshield-wiper blades for wear ☒ OK ☐ NEEDS REPLACEMENT (SEE BELOW)
Check air pressure in tires *33* *35*
Visual inspection of battery ☒ OK ☐ NEEDS ATTENTION
Visual inspection: ENGINE COMPARTMENT AIR FLOW LUBE ADJUSTOR FOR
☐ NEEDS ATTENTION ☐ NEEDS ATTENTION ☐ NEEDS ATTENTION ☐ NEEDS ATTENTION (TENS NEEDS ATTENTION)
Check for outstanding vehicle recalls (Ford Motor Company vehicles only. You will be notified of any outstanding recalls.)
Additional items:
Replace air filter (additional charge) *3*
Replace wiper blades (additional charge)
I hereby authorize the work indicated on this form to be done along with the Warranty Work and agree that you are not responsible for loss or damage to vehicle or contents not in custody of you, Ford or any other owner beyond your control or for damage caused by unauthorized or illegal use of vehicle by you or anyone else. I further agree that you shall have complete permission to operate the vehicle herein described on express, highway or otherwise for the purpose of testing and inspection. An express mechanic's lien is hereby acknowledged as against vehicle to secure the amount of repairs thereon. CUSTOMER ACKNOWLEDGES RECEIPT HEREON.
PRICES AND FAST LUBE TIME WILL VARY SLIGHTLY ON DIESEL POWERED VEHICLES AND SOME TRUCKS
TOTAL PARTS & LABOR *6.40*
SUB TOTAL
SALES TAX *81*
20.76

ORIGINAL ESTIMATE #
REVISED ESTIMATE #
CONTACTED VIA: IN PERSON ☐ BY PHONE ☐
DATE TIME
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.
CUSTOMER INITIAL
WARRANTY INFORMATION:
FOR VEHICLE AND WARRANTY INFORMATION REFER TO YOUR OWNER'S GUIDE OR CALL THE FORD SERVICE INFORMATION TOLL FREE NUMBER 1-800-541-FORD.
ALL PARTS ARE INDICATED UNLESS SPECIFIED OTHERWISE.
CUSTOMER REQUESTS PARTS TO BE RETURNED ☐ YES ☐ NO

PARTS & ACCESSORIES & SERVICE DOLLARS					
ITEM	QTY	UNIT PRICE	AMOUNT	TAX	TOTAL
LABOR	5780				
PARTS	5470				
SUB TOTAL	5780				
TAX	7770				
TOTAL	2150				
SALES TAX	1120				
TOTAL	1110				

1000-623-4201

100-110-10001 Doc: Hwy 720 Hendersonville, N.C. 28752
 100-110-10001 100-110-10001

Motorcraft FAST LUBE

4-10-1942. 8616

Thank -
Paul

5/31/76 AM PM
PHONE: NONE WORK ()
1994 V.C. Ford 42579
25 ALP 7406 RX 108711
BUREAU RANGE PROPERLY COMPLETED AND
CHECKED BY R. E. M. AUTHORIZED REPRESENTATIVE

FORD SERVICE PARTS AND LABOR ORDER		PRICE
Oil change with Motorcraft quality oil (as specified by owner's manual)		5.75
New original equipment Motorcraft long-life oil filter (as specified by owner's manual)		12.80
Complete chassis lube (as specified by owner's manual)		13.55
Inspect air filter	☒ OK ☐ NEEDS REPLACEMENT (SEE BELOW)	NO CHARGE
Check power steering fluid	☒ FULL ☐ FILLED ☐ N/A	NO CHARGE
Check transmission fluid	☒ FULL ☐ FILLED ☐ N/A	NO CHARGE
Check brake fluid	☒ FULL ☐ FILLED	NO CHARGE
Check windshield-washer fluid	☐ FULL ☒ FILLED	NO CHARGE
Check windshield-wiper blades for wear	☒ OK ☐ NEEDS REPLACEMENT (SEE BELOW)	NO CHARGE
Check air pressure in tires	FRONT: 35 REAR: 35	NO CHARGE
Visual inspection of battery	☒ OK ☐ NEEDS ATTENTION	NO CHARGE
Visual inspection: CHASSIS SUSPENSION EXHAUST TIRE DISMOUNTMENT AIR FRIE LUBE ADJUST FOR	☐ NEEDS ATTENTION ☐ NEEDS ATTENTION ☐ NEEDS ATTENTION ☐ NEEDS ATTENTION OTHER NEEDS ATTENTION	NO CHARGE
Check for outstanding vehicle recalls (Ford Motor Company vehicles only. You will be notified of any outstanding recalls.)		NO CHARGE
Additional Items: Replace air filter (additional charge) Replace wiper blades (additional charge)		Labor 6.40
I hereby authorize this work to be done on my vehicle to be done along with the warranty included and agree that you accept responsibility for loss or damage to vehicle or contents of vehicle to more of five, both or any other repair beyond your control or the damage caused by wearability of parts or damage to parts caused by the driver or transporter. I further grant you and your authorized personnel the permission to operate the vehicle which described on above, registered or otherwise for the purpose of testing under the warranty. No person authorized to use a vehicle described on this order is to be used to transport the customer.		TOTAL PARTS & LABOR SUB TOTAL SALES TAX TOTAL 20.36

3122-1-20 46563



MARKET
MAR 20 1995

Motorcraft
FAST LUBE

1994

Thinks
fast

1000 Ford F-150, Box 578, New Haven, CT, 06511

Name (DOB) 633-11

NO. 1332

3-20-96

AM
PM

PHONE: HOME

1994 Ford Crown 39595

2FALP74W6RX108711

WARRANTY PROPERLY COMPLETED AND
CHECKED
BY

AUTHORIZED REPRESENTATIVE

Interstate 77

COMPLETE OLD	NEW	PRICE
Oil change with Motorcraft quality oil (as specified by owner's manual)	59.75 Sw30	13.55
New original equipment Motorcraft long-life oil filter (as specified by owner's manual)	FC-800	
Complete chassis lube (as specified by owner's manual)		NO CHARGE
Inspect air filter	☒ OK ☐ NEEDS REPLACEMENT (SEE BELOW)	NO CHARGE
Check power steering fluid	☒ FULL ☐ FILLED ☐ N/A	NO CHARGE
Check transmission fluid	☒ FULL ☐ FILLED ☐ N/A	NO CHARGE
Check brake fluid	☒ FULL ☐ FILLED	NO CHARGE
Check windshield-washer fluid	☒ FULL ☐ FILLED	NO CHARGE
Check windshield-wiper blades for wear	☒ OK ☐ NEEDS REPLACEMENT (SEE BELOW)	NO CHARGE
Check air pressure in tires	FROM 35 TO 35	NO CHARGE
Visual inspection of battery	☒ OK ☐ NEEDS ATTENTION	NO CHARGE
Visual inspection: engine	☐ NEEDS ATTENTION ☐ NEEDS ATTENTION ☐ NEEDS ATTENTION ☐ NEEDS ATTENTION	NO CHARGE
Check for outstanding vehicle recalls (per Motor Company website only. You will be notified of any outstanding recalls.)		NO CHARGE
Additional items:	Cashout: 60 Cashout/Interest Rate 6.4%	
Replace air filter (additional charge)		
Replace wiper blades (additional charge)		
I hereby authorize the work described and listed in the above along with the necessary material and agree that you are not responsible for the loss or damage to vehicle or contents left in vehicle in case of fire, theft or any other cause beyond your control or the extent caused by unavailability of parts or delays in parts shipment by the supplier or transporter. I hereby grant you and your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or repair. An express warranty is hereby acknowledged in stamp visible to secure the return of repair items.		
CUSTOMER ACKNOWLEDGES RECEIPT HEREOF		
PRICES AND FAST LUBE TIME WILL VARY SLIGHTLY ON DIESEL POWERED VEHICLES AND SOME TRUCKS		
TOTAL PARTS & LABOR		6.40
SUB TOTAL		
SALES TAX		.81
TOTAL		20.76

Customer's Signature

ORIGINAL ESTIMATE #
REVISED ESTIMATE #
CONTACTED VIA: IN PERSON ☐ BY PHONE ☐
DATE: TIME:

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

CUSTOMER SIGN.

WARRANTY INFORMATION:
FOR VEHICLE AND WARRANTY INFORMATION REFER TO YOUR OWNER'S GUIDE OR CALL THE FORD SERVICE INFORMATION TOLL FREE NUMBER 1-800-361-FORD.

ALL PARTS AND RECALIBRATED DRIVING SPECIFIED OTHERWISE
CUSTOMER REQUESTS PARTS TO BE RETURNED
☐ YES ☐ NO

PARTS & ACCESSORIES & SERVICE SALES				
DESC.	AMOUNT	AMOUNT	K	COM
LABOR	5700			
PARTS	5470			
S.A. & SERVICE	5780			
SALES TAX	7770			
TAX	2150			
CHASSIS LUBE	1120			
CHASSIS LUBE	1110			

ENR-025 40257

Dayton Ender

1147 E. 1st St. P.O. Box 724 Hendersonville, N.C. 28631
Phone (704) 693-4591

PA Cash

Motorcraft FAST LUBE

10001
*Thru the
Road*

11/6/95 12:20 AM
PHONE: HOME: 1
1994 Ford F150 36239
2TALP74WGRX108711
CHECKED BY: *Mike M...*
ADVISOR REPRESENTATIVE

Oil change with Motorcraft quality oil (as specified by owner's manual) *5W30 FL-820-135*
New original equipment Motorcraft long-life oil filter (as specified by owner's manual)
Complete chassis lube (as specified by owner's manual)
Inspect air filter ☒ OK ☐ NEEDS REPLACEMENT (SEE BELOW)
Check power steering fluid ☒ FULL ☐ FILLED ☐ N/A
Check transmission fluid ☒ FULL ☐ FILLED ☐ N/A
Check brake fluid ☒ FULL ☐ FILLED
Check windshield-washer fluid ☒ FULL ☐ FILLED
Check windshield-wiper blades for wear ☒ OK ☐ NEEDS REPLACEMENT (SEE BELOW)
Check air pressure in tires *35* *35*
Visual inspection of battery ☒ OK ☐ NEEDS ATTENTION
Visual inspection: chassis ☐ NEEDS ATTENTION ☐ NEEDS ATTENTION ☐ NEEDS ATTENTION ☐ NEEDS ATTENTION
Check for outstanding vehicle recalls from your Company website only. You will be notified of any outstanding recalls.
Additional items: *COOLANT: -60°*
Replace air filter (additional charge)
Replace wiper blades (additional charge)
I hereby authorize the work described and listed as to show along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for damage caused by unavailability of parts or delays in parts shipment by the supplier or transporter. I hereby grant you and your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs provided. CUSTOMER ACKNOWLEDGES RECEIPT HEREOF.
X
PRICES AND FAST LUBE TIME WILL VARY SLIGHTLY ON DIESEL POWERED VEHICLES AND SOME TRUCKS
TOTAL PARTS & LABOR *6.40*
SUB TOTAL *19.85*
SALES TAX *.81*

ORIGINAL ESTIMATE #
REVISED ESTIMATE #
CONTACTED VIA: IN PERSON ☐ BY PHONE ☐
DATE: TIME:
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.
CUSTOMER SIGN:
WARRANTY INFORMATION:
FOR VEHICLE AND WARRANTY INFORMATION REFER TO YOUR OWNER'S GUIDE OR CALL THE FORD SERVICE INFORMATION TOLL FREE NUMBER 1-800-44-FORD.
ALL PARTS ARE DISCARDED UNLESS SPECIFIED OTHERWISE
CUSTOMER REQUESTS PARTS TO BE RETURNED
☐ YES ☐ NO

PARTS & ACCESSORIES & SERVICE SALES					
QTY	UNIT NO.	REMARK	U	DATE	
LARGE	5700		-		
MID	5470		-		
SMALL	5780		-		
EXP-LESS	7770		-		
TAX	2150		-		
CHARGE	1120		+		
TOTAL	1110		+		

1147 E. 1st St. P.O. Box 724 Hendersonville, N.C. 28631



OIL WELL LUBE CENTER

804 Spartanburg Hwy.
Hendersonville, North Carolina 28739

704-897-1111

Commercial Accts.
Remit to:
Oil Well
Lube Center
804 Spartanburg Hwy.
Hendersonville, NC 28739

Date 7-26-95 Yr. & Vehicle Make 94 Geo Mileage 53163 Lic. _____

Name _____

Address _____

City _____ State _____ Zip Code _____

Top Man	Cash	Charge	Barboard	Check	Oil Level
PR Man				<u>11.00</u>	<u>5</u> gal.

BASIC SERVICE Up to 5 qts. oil, filter, lube and safety checks. All oil and filters will keep your new car warranty in force.

Motor Oil	Price
<u>10W30</u>	<u>21.50</u>
Chassis Lubrication Spray Lube _____ No. of Filings <u>1</u>	
Oil Filter Replaced <u>30.20</u>	
Vec. <u>Front</u> _____ Add'l Oil _____	

SERVICE CHECKS	
OK	ADD PART NO.
Air Filter <u>NEW</u>	☒
Breather Element	☒
Rear Differential Level	☒
Transmission Level <u>ADDED</u>	☒
Brake Fluid	☒
Power Steering Fluid	☒
PCV Valve	☒
Wiper Blades	☒
Windshield Washer Fluid	☒
Battery Level	☒
Tire Pressure	☒ <u>110PS</u> Front <u>110PS</u> Rear
Front Differential Level	☒
Transfer Case (AT or 4WD)	☒
Coolant	☒ <u>-34.00</u>

☒ Lights <u>GOOD</u>	
☐ Tire Rotations & Balancing	
☐ Pads	
☐ Labor	
☐ Other	

Remarks <u>OK</u>	SPECIAL REQUEST:	Sub Total \$ <u>21.95</u>
		Tax <u>1.30</u>
		Total <u>23.25</u>
Customer Signature _____	Top <u>LAIGE</u> Bottom <u>LAIGE</u>	Nº <u>70022</u>

800-625-4850

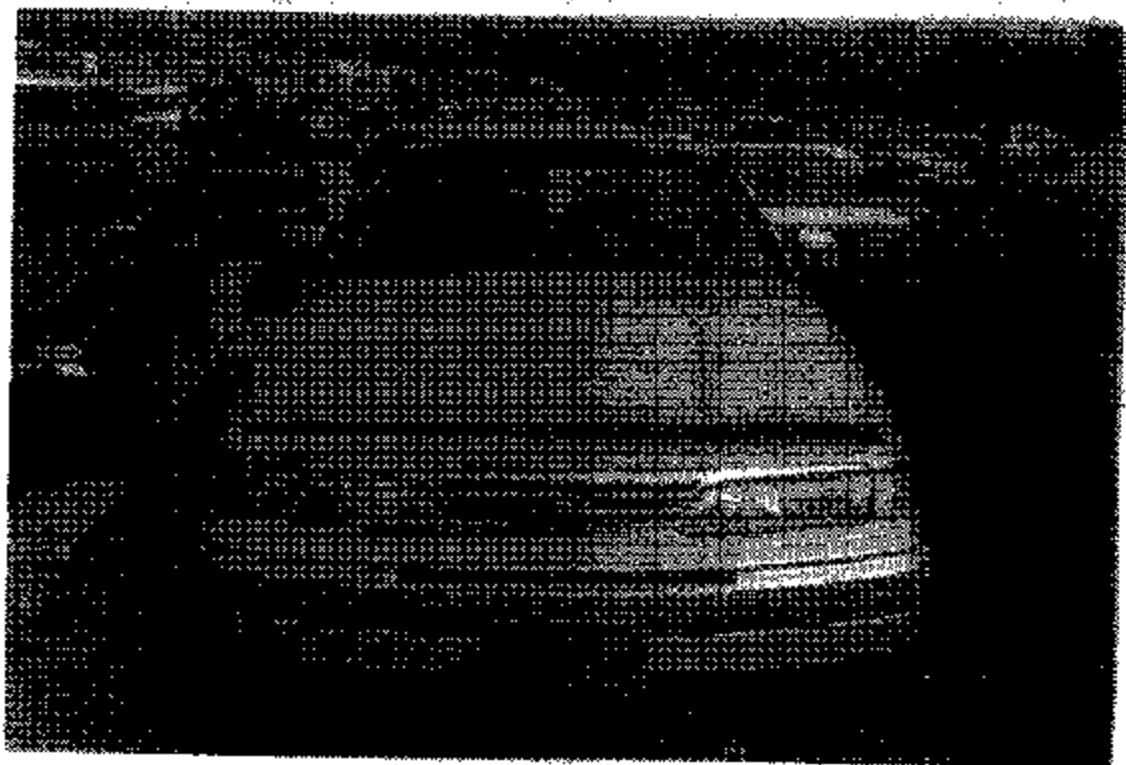
North Carolina Division of Motor Vehicles

RECEIPT AND STATEMENT COVERING VEHICLE INSPECTION PROCEDURES

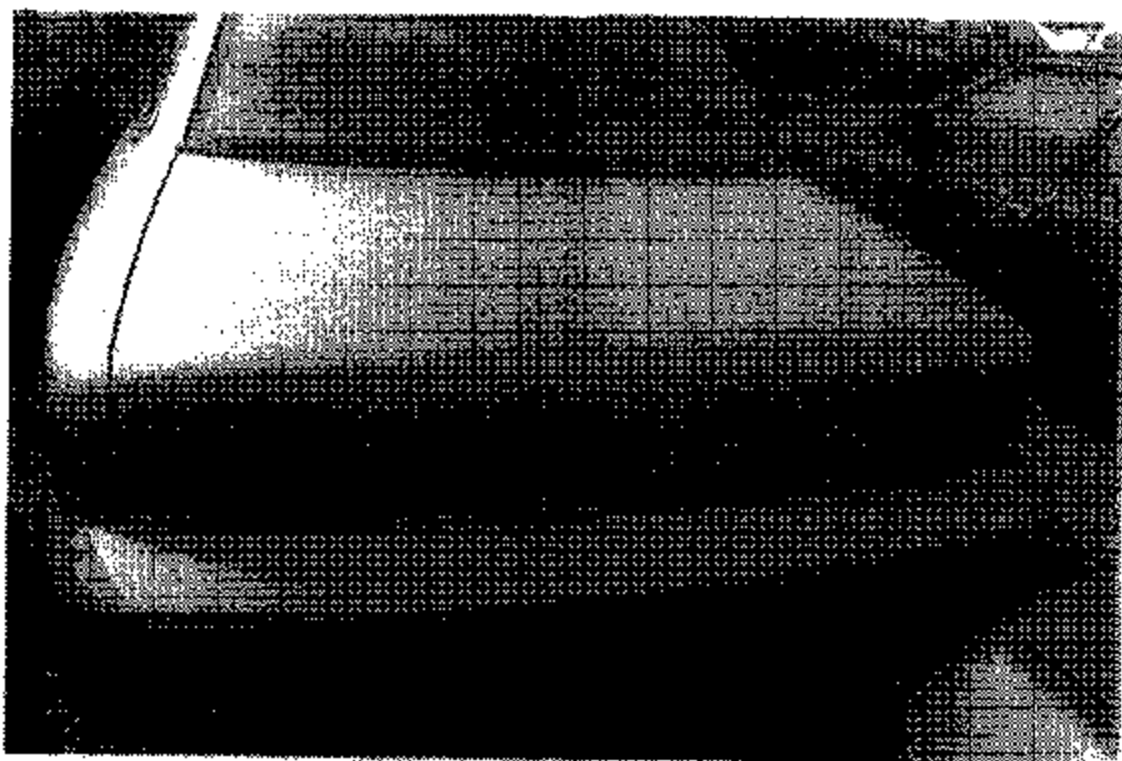
OWNER _____
 ADDRESS _____
 CITY HENDER COUNTY HENDER

LICENSE NUMBER	MAKE	YEAR	TYPE OF VEHICLE	VEHICLE IDENTIFICATION NO.	MILEAGE
	<u>Ford</u>	<u>94</u>	☒ Auto ☐ Truck ☐ Trailer ☐ Station Wagon ☐ Bus ☐ Motorcycle	<u>2FALP7462RT108711</u>	<u>70554</u>
COPY FROM PREVIOUS INSPECTION CERTIFICATE					ENGINE INFORMATION
Mileage	Month of previous inspection				No. of Cylinders <u>8</u>
	☐ Jan ☐ Feb ☐ Mar ☐ April ☐ May ☐ June ☐ July ☐ Aug ☒ Sept ☐ Oct ☐ Nov ☐ Dec				Type Fuel: Gas ☒ Diesel ☐ Other ☐
SAFETY EQUIPMENT		APPROVED	DIS-APPROVED	CONNECTIONS	SECURITY EMISSION CONTROLS
					TAMPERING CHECK
Headlights		☒			Catalytic Converter (CAT)
Green Indicator Light/Switch		☒			Air Injection System (AIS)
Parking Lights		☒			PCV Valve
License Plate Light		☒			Unleaded Gas Regulator
Tail Lights		☒			Exhaust Gas Recirculation Valve (EGR)
Side Lights		☒			Thermostatic Air Control (TAC)
Clearance Lights (Buses, Trucks and Trailers)					Oxygen (O2) Sensor
Reflectors		☒			Exhaust Gas Recirculation System (EGR)
Directional Signals		☒			Inspection Fee \$ _____
Foot Lights		☒			Window Tint Fee \$ _____
Brake Light		☒			Certificate Fee \$ _____
Steering Mechanism		☒			Inspection Total \$ _____
Wipers/Wiper		☒			Repair Charge Made \$ _____
Horn		☒			Total \$ _____
Tires		☒			For Repair Authorization
New Year Mirrors		☒			Customer's Signature _____
Window Tinting (Within Light Transmission 35% minimum 1-4% by color)					REPAIRS MADE BY:
Exhaust System		☒			INSPECTION STATION ☐
					OTHER ☐
					MECHANIC'S SIGNATURE _____
INSPECTION CERTIFICATE NUMBER		<u>53 151 154</u>		STATION NO.	DATE OF INSPECTION
REINSPECTION DATE				<u>6582</u>	<u>7-10-98</u>

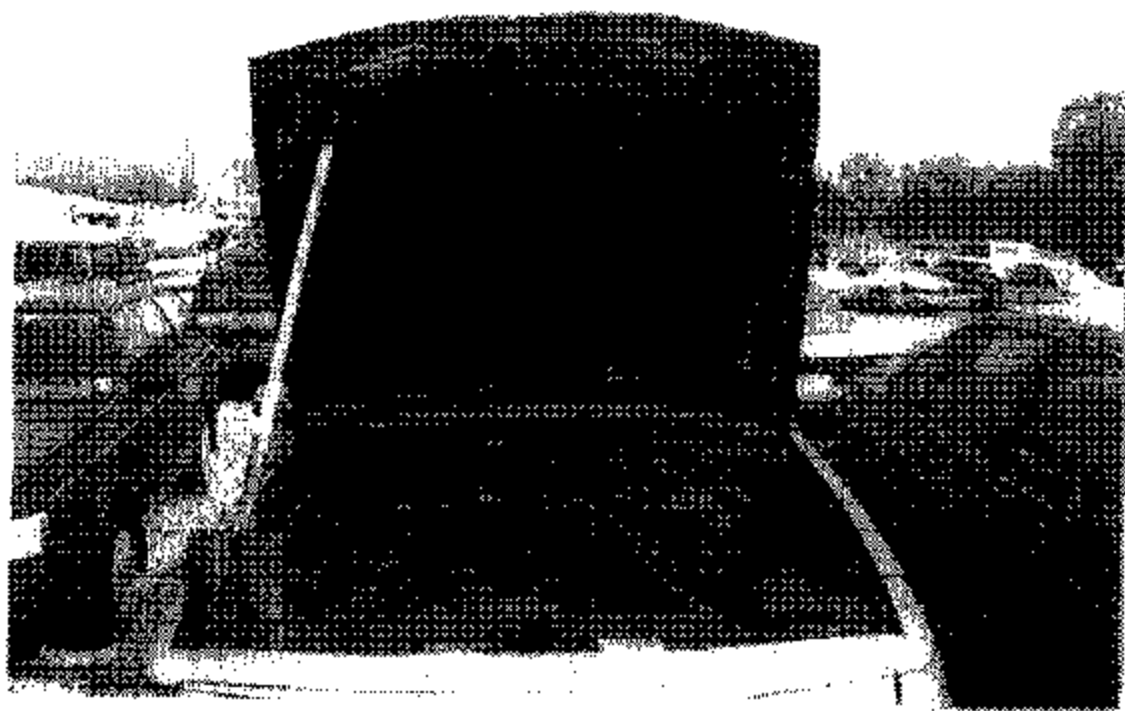
DISAPPROVED EQUIPMENT MAY BE REPAIRED BY THE OWNER OR AT A FIRM OF THE OWNER'S CHOICE AND BE REINSPECTED FREE OF CHARGE WITHIN 30 DAYS UPON PRESENTATION OF THIS RECEIPT TO THE SAME STATION CONDUCTING THE ORIGINAL INSPECTION. HOWEVER, THE INSPECTION DEADLINE IS NOT EXTENDED. OPERATION WITHOUT CURRENT "INSPECTION CERTIFICATE" ON DEFECTIVE EQUIPMENT SUBJECTS THE OPERATOR TO ARREST ACTION.

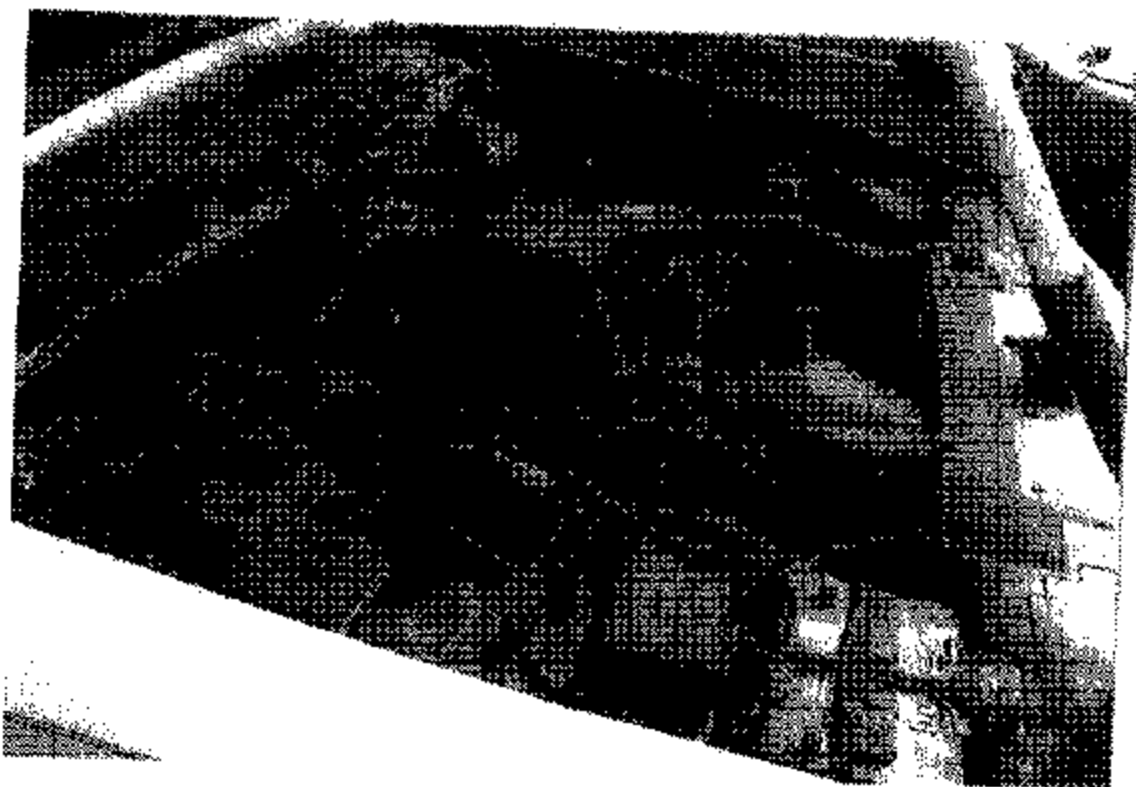
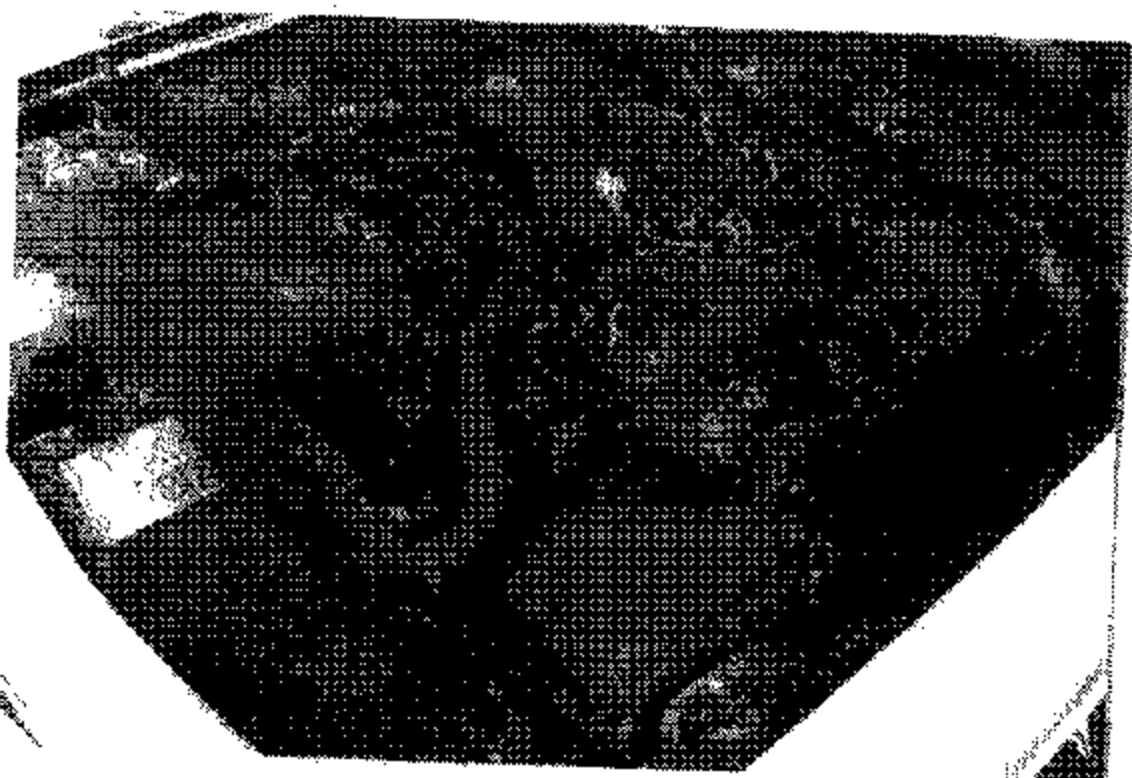


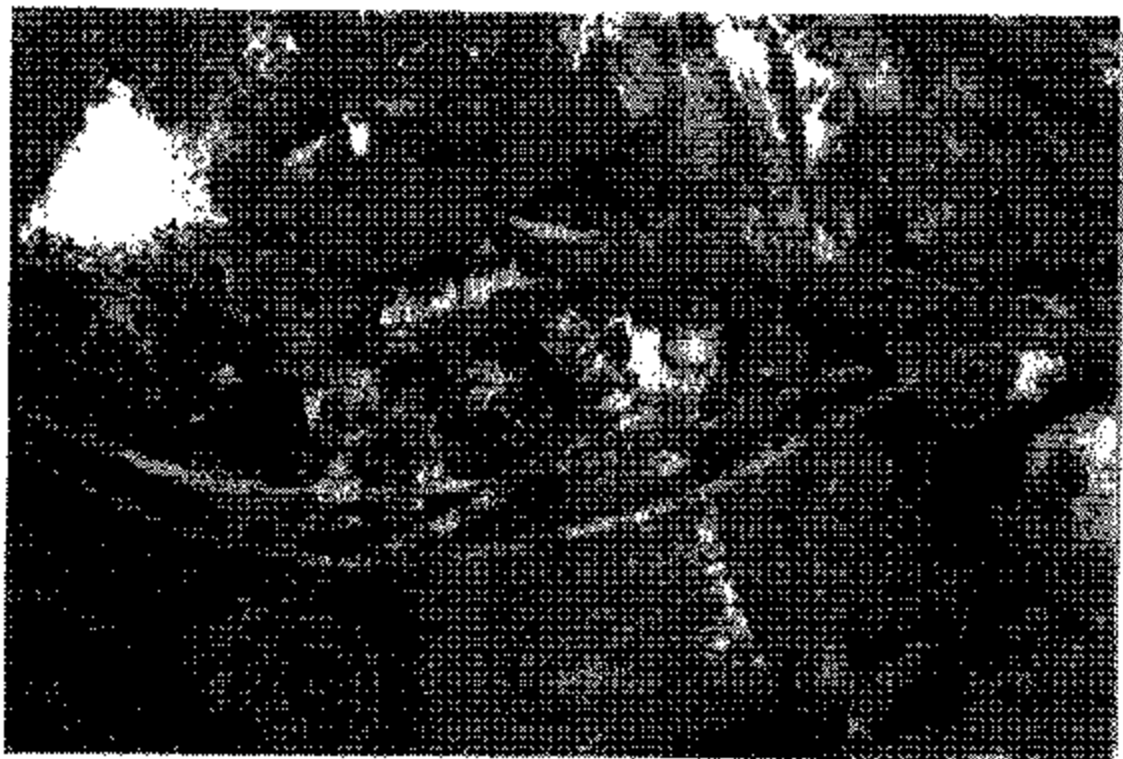
EA02-025 48561



ER02-025 48562

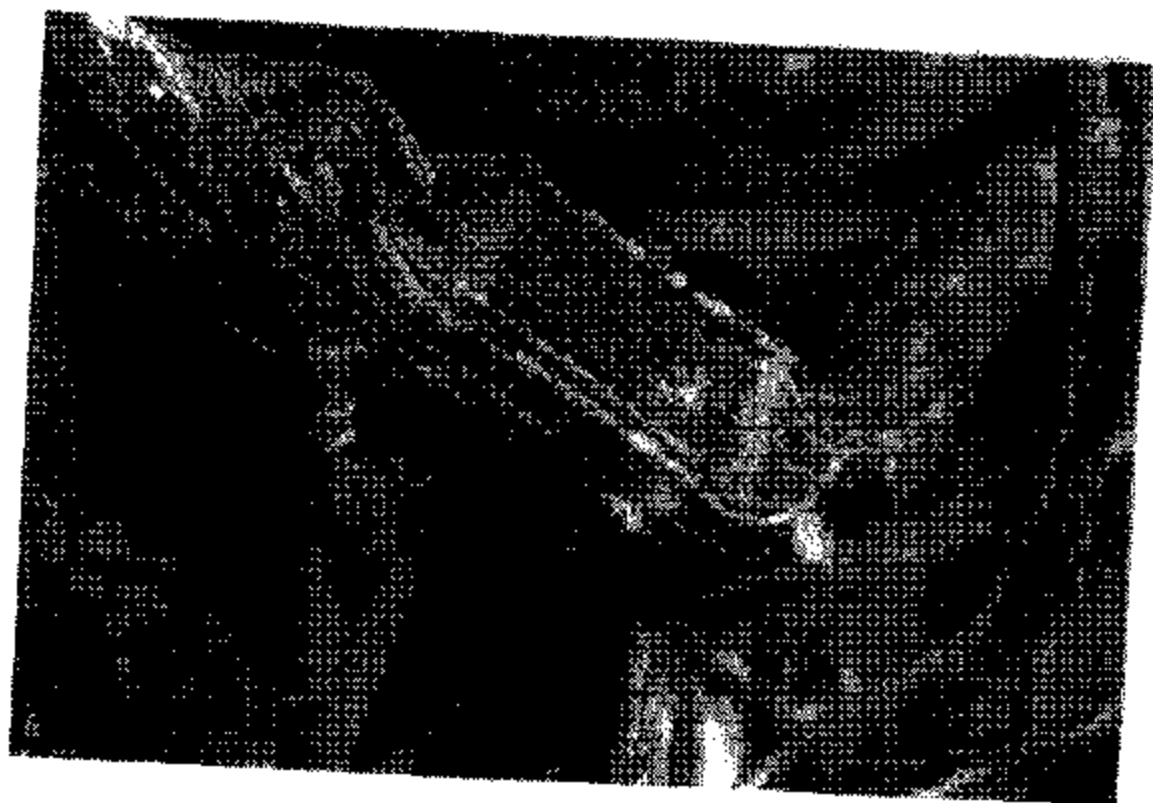
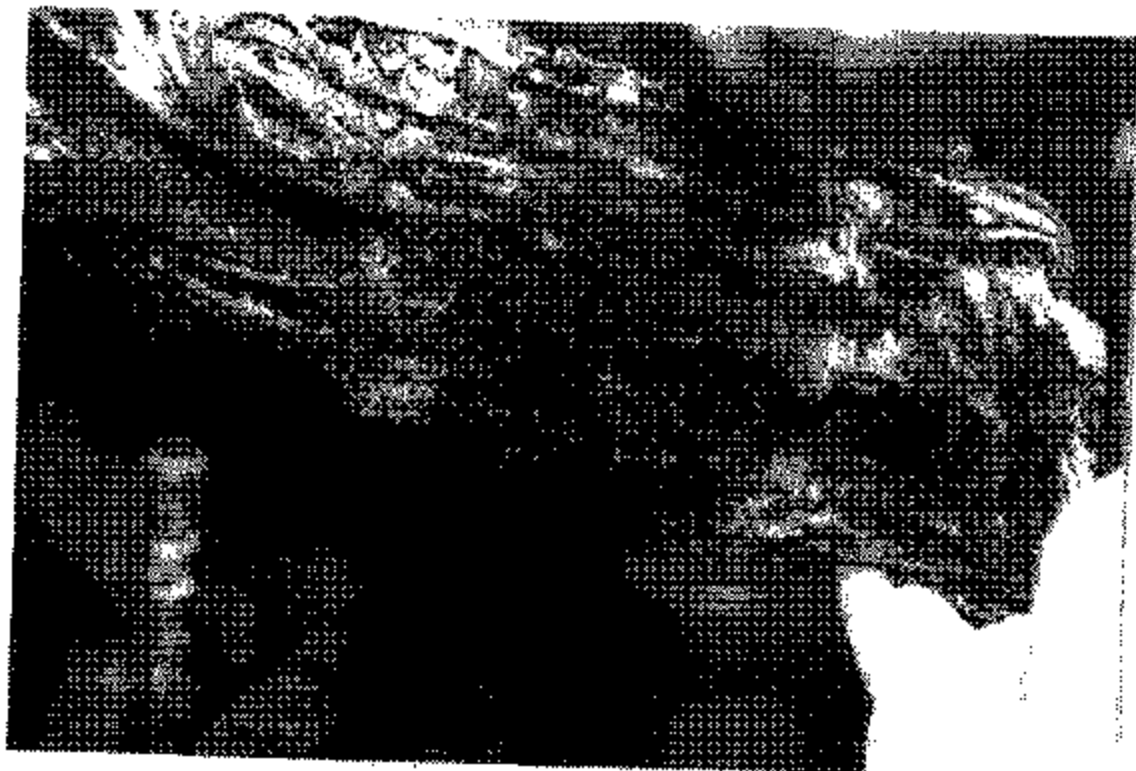


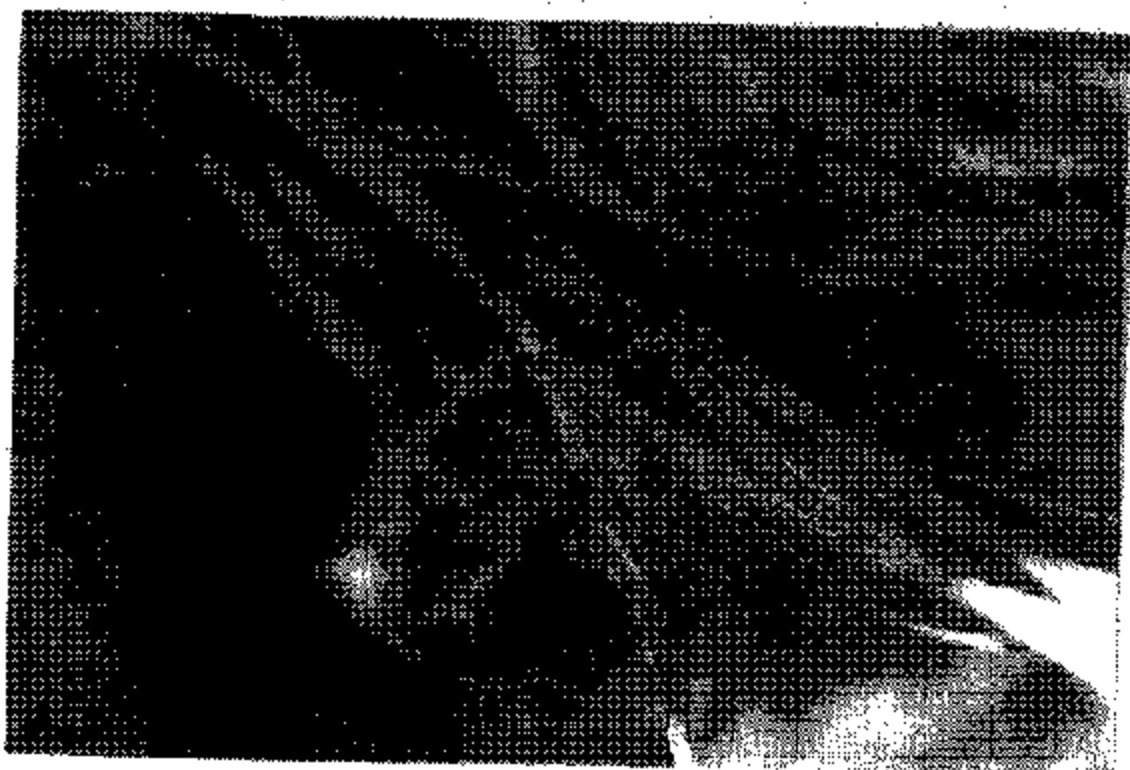




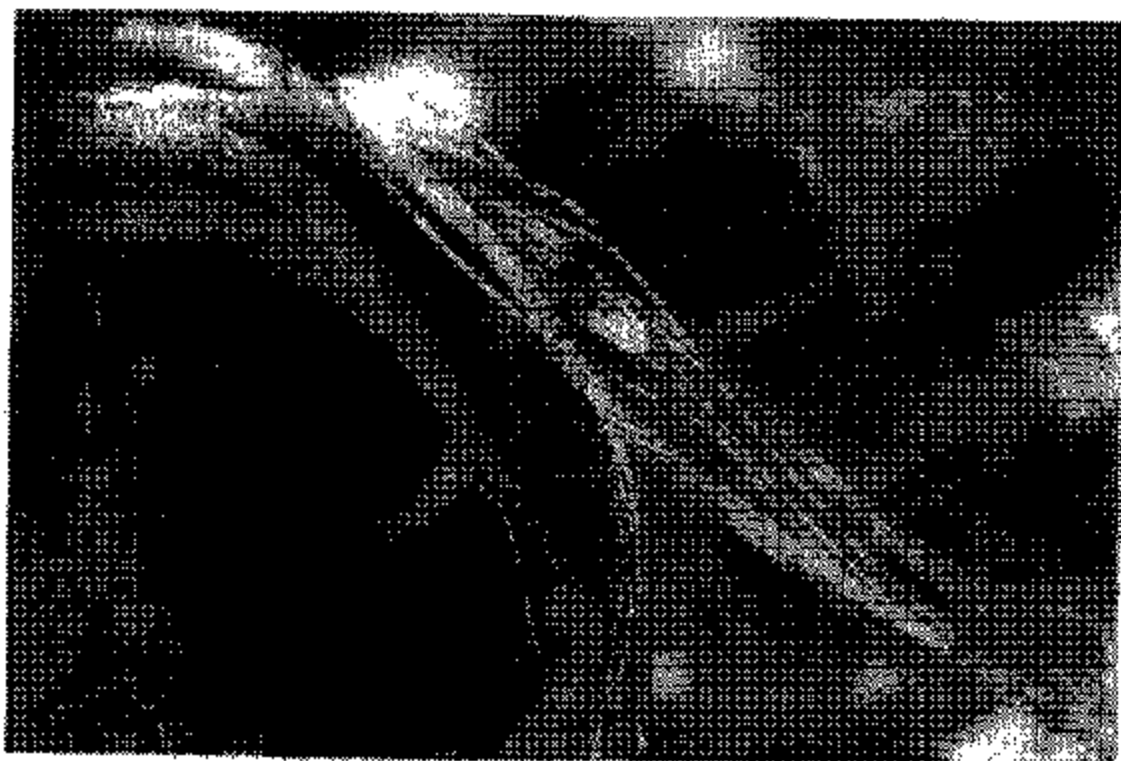












94-198

CA



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EIN

7/14/94

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95-211000-62

1-12-94

ER02-020 07016

Wednesday, June 15, 1994

The NAPA VALLEY REGISTER - 3

NAPA VALLEY

Blaze hits garage

From Register Staff

NAPA - A series of small explosions threatened firefighters at a late-night blaze that destroyed a west Napa garage and two vehicles Tuesday.

There were no injuries.

The fire was at the [redacted]

west home in the 1000 block of [redacted] off Patrick Road.

Fire Capt. Jim Pope estimated the loss at \$140,000.

Flames were spotted by one of [redacted] two daughters shortly before 10:30 p.m.

"We had reports of at least one explosion as we were on the way in," Pope said. Paint cans and ammunition were exploding when they arrived and found the detached garage engulfed in flames.

The fire destroyed the structure and its contents, including about \$30,000 worth of tools, a motorcycle, and valuable books.

Pope said swimming pool chlorine and flammable liquids inside the garage created both a danger to firefighters as well as a hazardous materials problem.

A 1994 Lincoln Towne Car valued at \$35,000 was destroyed. A computer and cellular phones in the vehicle were also lost. A motorhome was also destroyed.

Firefighters prevented the fire from spreading to the residence, although its rain gutters were melted by the intense heat. Firefighters also salvaged about \$25,000 worth of weapons.

It took about 30 minutes for 24 regular and reserve firefighters to control the blaze.

Investigators returned to the scene this morning in an effort to learn what caused the fire. Pope said the family had just finished staining a deck, which may have contributed to the fire. Reported wiring problems in the motorhome were also being investigated as a possible cause.

ROBERT FRIEDMAN/STAFF PHOTOGRAPHER

Firefighters battle a blaze that caused about \$140,000 damage to a west Napa garage and two vehicles Tuesday night. There were no injuries.

Inquiry for Incident No 94-002265 Exposure No 000

Incident Type: 11 STRUCTURE FIRE 49 Category: FIRE

General Information

House: [REDACTED] Street: [REDACTED] NA
Apt/Rm: Zip: [REDACTED] Census: 201100 Map: RD: 14
Parcel: - Desc: PARTRICK Mutual Aid: 8
Occ/DBA: Relationships:

First Code: 00 Name: [REDACTED]
Person Phone: [REDACTED] X1 Address: [REDACTED]
City: NAPA St: CA Zip: [REDACTED]

Second Code: Name: [REDACTED]
Person Phone: - - X1 Address: [REDACTED]
City: St: Zip: -

Incident Date: 061494 TUESDAY Time: 222917 Aid:
Alarm: 9 REC'D VIA 911 Alarm Company:
Station: 1 Shift: C Dispatched as: STRUCT STRUCTURE FIRE
Condition on Arrival: FULLY INVOLVED DETACHED GARAGE, 2 VEHICLES OUTSIDE

Incident Reporting

Created By: 2622 POPE Rank: Date: 061594
Updated By: 002432 OVERHOLSER, PHIL Rank: CAPT Date: 062294
Verified By: 002432 OVERHOLSER, PHIL Rank: CAPT Date: 062294
Locked: FIRS Required: Y FIRS Status: Date:

Local Data Fields

004: ADDITIONAL DAYS: 01
005: FIRST IN COMPANY: E71 ENGINE 3371
006: METHOD OF ALARM: 7 TELEPHONE TIE-LINE/MOST 911 CALL
007: TYPE WEATHER: 1 CLEAR
013: AIR TEMPERATURE: 065
015: PROPERTY MANAGEMENT: 1 PRIVATE TAX-PAYING
017: FIRE HAZARD SEVERITY ZONE:
020: TOTAL F.S. RESPONDED: CAREER: 0017
021: TOTAL F.S. PERSONNEL: VOLUNTEER: 0007
022: NUMBER ENGINES RESPONDED: 003
023: NUMBER TRUCKS RESPONDED: 01
024: NUMBER RESCUE/MED RESPONDED: 00
025: NUMBER OTHER UNITS RESPONDED: 05
030: GENERAL PROPERTY USE: 41 RESIDENTIAL DWELLING (ONE AND TWO
031: SPECIFIC PROPERTY USE: 411 ONE FAMILY DWELLING, YEAR ROUND
032: BUILDING CODE OCCUPANCY TYPE: R30 HOUSE, CONDO'S, LODGING HOUSES &
033: STRUCTURE TYPE: 1 BUILDING WITH ONE SPECIFIC PROPE
034: STRUCTURE STATUS: 2 IN USE WITH FURNISHINGS IN PLACE
035: OCCUPIED AT TIME OF INCIDENT: 2
036: MOBILE PROPERTY TYPE: 98 MOBILE PROPERTY TYPE NOT APPLICA
040: 1ST TYPE ACTION TAKEN: 13 EXTINGUISH, SALVAGE, OVERHAUL
041: 2ND ACTION TAKEN: 16 VENTILATION, SMOKE/TOXIC GAS REMO
042: 3RD ACTION TAKEN: 71 INVESTIGATE
043: 4TH ACTION TAKEN:
046: FIRE ORIGIN: AREA: 47 GARAGE, CARPORT, VEHICLE STORAGE
047: FIRE ORIGIN: LEVEL: A01
048: FIRE ORIGIN: HORIZ. DISTANCE:
050: FORM OF HEAT OF IGNITION: 72 SPONTANEOUS IGNITION, CHEMICAL R
051: IGNITION FACTOR: 47 IMPROPER STORAGE PROCEDURE
052: SEX INVOLVED IN IGNITION: M MALE
055: AGE INVOLVED IN IGNITION: 35
056: SEX#2 INVOLVED IN IGNITION:
057: AGE#2 INVOLVED IN IGNITION:
060: MATERIAL FIRST IGNITED: TYPE: 85 OILY RAGS

E902-025 57518

Inquiry for Incident No 94-002265 Exposure No 000

061: MATERIAL FIRST IGNITED: FORM: 75 RUBBISH, TRASH, WASTE
 063: 1ST CONTRIBUTING FACTOR: 411 DETECTION OF FIRE
 064: 2ND CONTRIBUTING FACTOR: 315 FIRELOAD EXCESSIVE
 066: METHOD OF EXTINGUISHMENT: 6 WATER FROM HYDRANT, DRAFT, OR ST
 070: ESTIMATED PROPERTY LOSS: 000030000
 071: ESTIMATED CONTENTS LOSS: 000050000
 075: EQUIPMENT INVOLVED IN IGNITION: 98 NO EQUIPMENT INVOLVED IN IGNITION
 080: CONSTRUCTION TYPE: 5 TYPE V - (PREVIOUSLY WOOD FRAM
 081: ROOF COVERING: 2 COMPOSITION SHINGLES
 082: NUMBER OF STORIES: 01
 084: EXTENT OF DAMAGE: FLAME: 7 EXTENDED BEYOND STRUCTURE OF ORI
 085: EXTENT OF DAMAGE: SMOKE: 6 CONFINED TO STRUCTURE OF ORIGIN
 087: MATERIAL GENERATING SMOKE: TYPE: 22 CLASS 1B FLAMMABLE LIQUID
 088: MATERIAL GENERATING SMOKE: FORM: 86 GAS OR LIQUID IN OR FROM PIPE OR
 089: AVENUE OF SMOKE TRAVEL: 5 OPENING IN CONSTRUCTION
 091: DETECTION SYSTEM: TYPE: 8 NO DETECTOR PRESENT
 092: DETECTION SYSTEM: POWER SUPPLY:
 093: DETECTION SYSTEM: PERFORMANCE:
 094: DETECTION SYSTEM: REASON FAILED:
 096: EXTINGUISHING SYSTEM: TYPE: 98 NO EXTINGUISHING SYSTEM
 097: EXTINGUISHING SYSTEM: PERFORMED:
 098: EXTINGUISH SYSTEM: WHY FAILURE:
 099: SPRINKLER HEAD: TYPE:
 100: SPRINKLER HEADS: NUMBER ACTIV.:
 101: FIRE SERVICE: INJURIES: 000
 103: FIRE SERVICE: FATALITIES: 000
 107: NON-FIRE SERVICE: INJURIES: 000
 108: NON-FIRE SERVICE: FATALITIES: 000
 140: 1ST OTHER ACTION TAKEN: 45 MONITOR/SAMPLE HAZMAT
 141: 2ND OTHER ACTION TAKEN:
 142: 3RD OTHER ACTION TAKEN:
 143: 4TH OTHER ACTION TAKEN:
 170: Local Questions:
 171: Telephone No. of Insurance Agt: 224 3176
 172: Fire Out on Arrival? (Y or N):
 173: Response Code 2 or 3: 3
 174: Estimated Miles to Scene: 4
 175: Out of Zone Response? (Y or N):

Incident Times

Time of Alarm: 061494 22:29:17	Total Time	
Dispatched: 061494 22:30:10	0:00:53	0.014
At Scene: 061494 22:37:09	0:07:52	0.131
Under Control:		
Time Closed: 061594 01:38:30	3:09:13	3.153
Time of Entry: 061594 01:41:25	3:12:08	3.202
Other Agencies Responding:		
	# of Companies:	10
	Total Company Time:	23.823
	# of Personnel:	24
	Total Man Hours:	58.944

Company No 3310F

Company: 3310F - Action Taken: SA Agency: NF
 Dispatched: 061494 22:40:59 Enroute: 061494 22:41:00 At Scene: 061494 22:46:21
 Scene: 061594 00:09:42 Arrv Hos: : : Available: 061594 00:09:42
 In Quarters: 061594 00:15:35 Recovrd: : : Totl Time: 1:34:35
 Total Man Hours 1.576 (001) Total Recovery Time 0.000 Total Time 1.576

Personnel Responding

001234: HANDLEY, PHIL :CAPT: 1:34:35: 1.576:0 ON DUTY

Company No 3321F

Company: 3321F - Action Taken: IN Agency: NF

002-025 57019

Inquiry for Incident No 94-002265 Exposure No 000

Dispatched: 061494 23:18:14 Enroute: 061494 23:18:43 At Scene: 061494 23:45:00

Dep Scene: 061594 00:45:00 Arr Hos: : : Available: : :

In Quarters: 061594 00:59:21 Recoverd: : : Totl Time: 1:40:38

Total Man Hours 1.677 (001) Total Recovery Time 0.000 Total Time 1.677

Personnel Responding

002432:OVERHOLSER, PHIL :CAPT: 1:40:38: 1.677:0 ON DUTY

Company No B33

Company: B33 -C Action Taken: IC Agency: NF

Dispatched: 061494 22:30:10 Enroute: 061494 22:31:28 At Scene: 061494 22:37:47

Dep Scene: 061594 00:58:55 Arr Hos: : : Available: 061594 00:58:55

In Quarters: 061594 01:38:03 Recoverd: : : Totl Time: 3:06:35

Total Man Hours 003.109 (001) Total Recovery Time 0.000 Total Time 3.109

Personnel Responding

001856:LLOYD, KEN :BC : 3:06:35: 3.109:0 On Duty

Company No E71

Company: E71 -C Action Taken: AA Agency: NF

Dispatched: 061494 22:30:10 Enroute: 061494 22:31:21 At Scene: 061494 22:37:09

Dep Scene: 061594 01:11:32 Arr Hos: : : Available: 061594 01:11:32

In Quarters: 061594 01:25:53 Recoverd: : : Totl Time: 2:54:32

Total Man Hours 008.724 (003) Total Recovery Time 0.000 Total Time 8.724

Personnel Responding

001060:GHOLSON, JIM :FF : 2:54:32: 2.908:0 On Duty

002622:POPE, JIM :CAPT: 2:54:32: 2.908:0 On Duty

007038:CALLANAN, JOHN :FFPM: 2:54:32: 2.908:0 On Duty

Company No E72

Company: E72 -C Action Taken: MA Agency: NF

Dispatched: 061494 22:39:55 Enroute: 061494 22:41:00 At Scene: 061494 22:46:39

Dep Scene: 061594 00:12:06 Arr Hos: : : Available: 061494 23:38:44

In Quarters: 061594 00:24:01 Recoverd: : : Totl Time: 1:43:01

Total Man Hours 005.205 (003) Total Recovery Time 0.000 Total Time 5.205

Personnel Responding

001582:JARECKI, SHARON :FF : 1:44:06: 1.735:0 On Duty

001770:LANHAM, PETER :FFPM: 1:44:06: 1.735:0 On Duty

003220:STEWART, JEFF :FFAS: 1:44:06: 1.735:0 On Duty

Company No E73

Company: E73 -C Action Taken: MA Agency: NF

Dispatched: 061494 22:30:10 Enroute: 061494 22:31:03 At Scene: 061494 22:39:29

Dep Scene: 061594 00:37:32 Arr Hos: : : Available: 061594 00:29:56

In Quarters: 061594 00:55:17 Recoverd: : : Totl Time: 2:24:14

Total Man Hours 007.209 (003) Total Recovery Time 0.000 Total Time 7.209

Personnel Responding

002525:PUTNEY, ROBERT :CAPT: 2:24:14: 2.403:0 On Duty

002810:REICHENBERG, ROGER :FFPM: 2:24:14: 2.403:0 On Duty

003072:SHOUP, JAY :REFF: 2:24:14: 2.403:0 On Duty

Company No EXPL

Company: EXPL -C Action Taken: MA Agency: NF

Dispatched: 061494 22:30:10 Enroute: 061494 22:31:00 At Scene: 061494 22:37:09

Dep Scene: 061594 00:30:00 Arr Hos: : : Available: 061594 00:30:00

In Quarters: 061594 00:30:00 Recoverd: 061594 00:30:00 Totl Time: 1:59:00

Total Man Hours 1.983 (001) Total Recovery Time 0.000 Total Time 1.983

Personnel Responding

00013:WINNEN, JESSE :EXPL: 1:59:00: 1.983:0 ON DUTY

Company No RES

Company: RES -C Action Taken: MA Agency: NF

Dispatched: 061494 22:30:10 Enroute: 061494 22:31:00 At Scene: 061494 22:37:09

Dep Scene: 061594 00:53:00 Arr Hos: : : Available: 061594 00:53:00

Inquiry for Incident No 94-002265 Exposure No 000

In Quarters: 061594 00:59:00 Recovrd: 061594 00:59:00 Totl Time: 2:28:00
 Total Man Hours 17.262 (007) Total Recovery Time 0.000 Total Time 17.262

Personnel Responding

R00320:BLACKNEY, RICK	REFF:	2:28:00:	2.466:0 ON DUTY
R01046:GIANINI, LARRY	RLT:	2:28:00:	2.466:0 ON DUTY
R01350:HUNTER, JEFF	REFF:	2:28:00:	2.466:0 ON DUTY
R01970:MACLELLAN, JAMES	RLT:	2:28:00:	2.466:0 ON DUTY
R02764:ROBERTSON, BOB	REFF:	2:28:00:	2.466:0 ON DUTY
R03368:TRETHEWEY, MIKE	REFF:	2:28:00:	2.466:0 ON DUTY
R03450:VARNER, BERT	RLT:	2:28:00:	2.466:0 ON DUTY

Company No T41

Company: T41 -C Action Taken: MA Agency: NF
 Dispatched: 061494 22:30:10 Enroute: 061494 22:32:00 At Scene: 061494 22:37:15
 Dep Scene: 061594 00:49:29 Arr Host: : Available: 061594 00:43:08
 In Quarters: 061594 01:38:26 Recovrd: : Totl Time: 3:06:26
 Total Man Hours 009.321 (003) Total Recovery Time 0.000 Total Time 9.321

Personnel Responding

000064:BAEZ, JOE	CAPT:	3:06:26:	3.107:0 On Duty
001920:LOFFGREN, MAX	FFHM:	3:06:26:	3.107:0 On Duty
003136:SMITH, BYTHAN	FFAS:	3:06:26:	3.107:0 On Duty

Company No U31

Company: U31 -C Action Taken: MA Agency: NF
 Dispatched: 061494 22:30:10 Enroute: 061494 22:32:19 At Scene: 061494 22:37:30
 Dep Scene: 061594 01:11:38 Arr Host: : Available: 061594 01:11:38
 In Quarters: 061594 01:25:01 Recovrd: : Totl Time: 2:52:42
 Total Man Hours 2.878 (001) Total Recovery Time 0.000 Total Time 2.878

Personnel Responding

000082:BARNES, MIKE	FFIN:	2:52:42:	2.878:0 ON DUTY
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NARRATIVE

Author: CAD IC data from CAD page 001 on 06/15/94 at 0145
 Reporting Party:

Address: 1016 BORETTE LN.

Phone: (707) 252-1456

Author: POPE IC INCIDENT REPORT page 002 on 06/16/94 at 1812
 SEQUENCE OF EVENTS PER HOMEOWNER/RP [REDACTED] STATED THAT HE WAS FIRST ADVISED OF THE FIRE IN HIS GARAGE BY HIS DAUGHTER WHO HAD SEEN FLAMES COMING FROM THE FRONT OF GARAGE. SHE SAW THE FIRE FROM HER UPSTAIRS WINDOW. SHE ALSO TOLD HIM AT THAT TIME THAT SHE THOUGHT THAT SHE MAY HAVE BEEN SOMEONE STANDING OUT SIDE AT THAT TIME. [REDACTED] STATED THAT HE THEN WENT OUTSIDE AND SAW THAT THE FIRE WAS PROGRESSING RAPIDLY. HE MOVED ONE VEHICLE OUT OF THE DRIVEWAY BUT WAS UNABLE TO MOVE THE SECOND VEHICLE DUE TO THE INTENSE HEAT. HE THEN AWAITED THE ARRIVAL OF RESPONDING UNITS.

[REDACTED] STATED THAT EARLIER IN THE DAY HIS BROTHER IN LAW, [REDACTED] HAD BEEN STAINING THE DECK AND IT WAS POSSIBLE THAT THE OILY RAGS WERE IN A CONTAINER INSIDE THE STRUCTURE AND MAY HAVE STARTED THE FIRE. HE ALSO FELT THAT ANOTHER POSSIBILITY WAS THE ELECTRICAL OUTLET AT THE WEST FRONT CORNER OF THE BUILDING DUE TO ELECTRICAL PROBLEMS HE WAS HAVING WITH HIS MOTORHOME, WHICH WAS PLUGGED INTO THE OUTLET AT THE TIME.

Author: POPE IG INCIDENT GENERA page 001 on 06/16/94 at 1819
 E71, T41, U31, B33 AND E73 RESPONDED TO REPORTED STRUCTURE FIRE AT 1016 BORETTE LN. UPDATED DISPATCH INFO ENROUTE STATED GARAGE FIRE WITH EXPLOSIONS.

UPON ARRIVAL FIRST IN E71 REPORTED SINGLE FAMILY DWELLING, FULLY INVOLVED GARAGE. E71 IN EXTENDED ATTACK MODE, SECOND IN ENGINE TO ESTABLISH WATER SUPPLY. B33 ESTABLISHED BORETTE IC, DISPATCHED E72 AND FILLED STATIONS. T41 ESTABLISHED WATER SUPPLY WITH 600' OF 5 INCH.

Inquiry for Incident No 94-002265 Exposure No 000

FIRST LINE OFF E71 WAS 2 1/2" REAR PRECONNECT PLACED BETWEEN DETACHED GARAGE AND RESIDENCE FOR AGGRESSIVE DEFENSIVE ATTACK AND EXPOSURE PROTECTION. POPE AND GHOLSON COMMENCED WITH FIRE ATTACK ON INVOLVED GARAGE AND ON TWO INVOLVED EXPOSED VEHICLES (LINCOLN TOWN CAR AT FRONT OF GARAGE AND MOTORHOME PARKED ALONG WEST SIDE). ADDITIONAL INFO DURING FIRE ATTACK RELATED POSSIBLE FLAMMABLE LIQUIDS, PROPANE TANKS AND AMMUNITION STORED WITHIN THE GARAGE.

SECOND AND THIRD LINES ESTABLISHED OFF E71 WERE 1 3/4' TRANSVERSE LINES AS BACK UP LINES STAFFED BY T41 AND E73 CREW. INITIAL KNOCKDOWN COMPLETED WITH LINES IN PLACE IN APPROXIMATELY 13 MINUTES.

B33 TRANSFERRED OPERATIONS TO CAPTAIN POPE. PERSONNEL ON FIREGROUND SEPARATED INTO DIVISION "A", INTERIOR EXTINGUISHMENT AND OVERHAUL, UNDER CAPTAIN BAEZ, AND DIVISION "B", EXTERIOR EXTINGUISHMENT AND OVERHAUL, UNDER CAPTAIN PUTNEY. CAPTAIN HANDLEY ASSIGNED AS SAFETY OFFICER.

Author: POPE IF INCIDENT BENERA page 001 on 06/16/94 at 1819

CAPTAIN OVERHOLSER WAS DISPATCHED FOR INVESTIGATION. CREWS ROTATED DURING MOP UP ACTIVITIES AND REHAB ESTABLISHED. MOP UP ACTIVITIES CONTINUED AS NECESSARY UNTIL THE ARRIVAL OF CAPTAIN OVERHOLSER.

UPON ARRIVAL CAPTAIN OVERHOLSER AND INSPECTOR BARNES BEGAN INVESTIGATION WITH THE HOMEOWNER PRESENT. E72 RELEASED FROM SCENE. ALL LINES REMOVED FROM THE FIREGROUND EXCEPT ONE 1 3/4" TRANSVERSE FOR MOP UP. WATER USE DURING MOP UP OPERATIONS WAS KEPT TO A MINIMUM DUE TO PRESENCE OF HAZARDOUS MATERIALS.

ALL UNITS RELEASED FROM SCENE EXCEPT E71, U31 AND CAPTAIN OVERHOLSER. IC TRANSFERRED TO CAPTAIN POPE. UPON COMPLETION OF INVESTIGATION ALL REMAINING UNITS WERE RELEASED FROM SCENE AND IC TERMINATED. BANNER TAPE WAS PLACED AROUND THE STRUCTURE AND VEHICLES AND THE HOMEOWNER WAS ADVISED NOT TO DISTURB THE SCENE AND THAT THE INVESTIGATOR WOULD RETURN IN THE AM.

DUE TO THE NUMBER AND TYPES OF CHEMICALS INVOLVED ENVIRONMENTAL HEALTH WAS CONTACTED THE FOLLOWING DAY. POSSIBLE CHEMICALS INVOLVED INCLUDE BUT MAY NOT BE LIMITED TO: GASOLINE, CHLORINE, MURIATIC ACID, "WATCO" FINISH OIL, LACQUER THINNER, DIESEL FUEL, PAINT, PROPANE, FERTILIZERS AND INSECTICIDES/HERBICIDES. A COMPLETE INVENTORY WAS TO BE ASSEMBLED AND WILL BE AVAILABLE THROUGH ENVIRONMENTAL HEALTH. ALL PERSONNEL WERE ADVISED TO FILL OUT HAZARDOUS MATERIAL EXPOSURE FORMS.

Incident Follow-up

#	Type of Follow-Up	By	Status	Date	Comment
001	FI	FIRE INVESTIGATI	2432	IP IN PROGRESS	06/14/94 INITIAL INVESTIGATION

NARRATIVE

Author: OVERHOLSE IF INCIDENT FOLLOW page 001 on 06/22/94 at 1641

ON JUNE 14, 1994, BC LLOYD REQUESTED THAT I BE DISPATCHED TO THE SCENE OF A WORKING STRUCTURE FIRE AT 1016 BORETTE LANE. UPON ARRIVAL I MET CAPTAIN POPE, BC LLOYD AND INSPECTOR BARNES AND RECEIVED AN INDEPTH BRIEFING CONCERNING THIS FIRE. THE SUBJECT BUILDING WAS A THREE-CAR DETACHED GARAGE WITH ONE OF THE STALLS MADE OVER INTO A WORK/STORAGE AREA. INITIAL COMPANIES STATED THAT THEY WERE PRESENTED WITH MASSIVE FLAMES FORM THE OPEN LEFT SIDE STALL AND THE THE ROOF IN THAT AREA THAT HAD BEEN COMPROMISED BY FLAMES THAT WERE 30+ FEET OVER THE PEAK OF THE ROOF. FIRE DID NOT BREACH ROOF OF THE MIDDLE STALL OR THE STORAGE/WORK AREA.

INITIAL FINDINGS MADE FROM THE EXTERIOR OF THE STRUCTURE SHOWED THAT THE FIRE STARTED FROM THE INTERIOR OF THE STRUCTURE IN THE AREA CENTERED UNDER THE SECTION OF MISSING ROOF. THIS WAS IN STALL #1 (WEST) AND DID SHOW THAT THE MAJORITY OF THE STRUCTURAL MEMBERS WERE EITHER COMPLETELY BURNED THROUGH OR ACTUALLY BURNED AWAY. THERE WAS A DEFINITE PATTERN DISPLAYED AS DISTANCE WAS INCREASED AWAY FROM THIS AREA OF ORIGIN. HEAT/SMOKE DAMAGE WAS SERIOUS THROUGHOUT THE REST OF THE STRUCTURE. FIRE DAMAGE WAS SEVERE THROUGHOUT THE ENTIRE ATTIC AREA. ALTHOUGH CONSIDERABLE, FIRE DAMAGE LESSENED AS FLOOR LEVEL WAS APPROACHED AWAY FROM AREA OF ORIGIN.

Inquiry for Incident No 94-002265 Exposure No 000

Author: OVERHOLSE IF INCIDENT FOLLOW page 001 on 06/22/94 at 1641
FIRE DAMAGE WAS NOT LIMITED TO STRUCTURE ALONE AS IT EXTENDED
WEST AND DESTROYED A MOTOR HOME AND THEN SOUTH WHERE IT DESTROYED A
LINCOLN TOWN CAR. DUE TO THE PERCEIVED STRUCTURAL DECAY, IT WAS DECIDED
THAT FURTHER INVESTIGATION WOULD WAIT UNTIL DAYLITE AND THE ARRIVAL OF
SOME HEAVY EQUIPMENT.

Author: OVERHOLSE IF INCIDENT FOLLOW page 002 on 06/22/94 at 1655
THIS DATE MET WITH CARY FERGUS, NCDEM AT 0830 HRS AT 1016 BORETTE
LANE. THIS WAS DEEMED NECESSARY DUE TO THE REFERENCED HAZARDOUS MATERIALS
THAT WERE LOCATED WITHIN THIS STRUCTURE AND LISTED WITHIN THE INCIDENT
GENERAL NARRATIVE. THIS SITUATION WAS LEFT WITH FERGUS FOR APPROPRIATE
HANDLING. THERE WAS ALSO EVIDENCE THAT CONTAMINATED RUNOFF HAD OCCURRED
UNDER OWNERS DECK AND HOUSE. THERE WAS NO EVIDENCE OF RUNOFF REACHING THE
NEARBY CREEK. FERGUS DID STATE THAT THIS SITE WOULD BE INVOLVED WITH PROP
65 REPORTING AND LISTING REQUIREMENTS.

Author: OVERHOLSE IF INCIDENT FOLLOW page 003 on 06/27/94 at 0817
RECEIVED A CALL FOR DENNIS FIELD, CFI, WHO WAS A FIRE INVESTIGATOR
EMPLOYED BY INTEGRATED FIRE & FAILURE TECHNOLOGIES, INC. (IF T). HE HAD BEEN
ASSIGNED CAUSE & ORIGIN DETERMINATION BY THE INSURANCE COMPANY OF RECORD.
FIELD HAD BEEN INVESTIGATING THE SCENE SINCE 00630 HOURS AND WAS CALLING TO
RUN THIS INFORMATION BY OUR OFFICE. I ARRIVED AT [REDACTED] AT 0845
AND WAS BRIEFED BY FIELD AS TO HIS DETERMINATION OF CAUSE AND ORIGIN. HE
HAD DUG DOWN TO FLOOR LEVEL WITHIN FIRST STALL AND LOCATED WHAT HAD BEEN THE
GARBAGE CONTAINER WHERE THE DECK STAINING RABBS HAD BEEN DISCARDED AND PLACED
SIDE OF THE BUILDING.

THE CAUSE HAS BEEN IDENTIFIED AS SPONTANEOUS IGNITION
THE ORIGIN HAS BEEN IDENTIFIED AS BEING THE CENTER/FRONT OF THE LEFT/
WESTERNMOST GARAGE STALL.
CAUSE WAS UNINTENTIONAL.

002:HM HAZARDOUS MATER1:2432 :IP IN PROGRESS :061594:MEET W/NCDEM
003:FI FIRE INVESTIGATI:2432 :CC CASE CLOSED :061694:C & O DETERMINED

Inquiry for Incident No 94-002265 Exposure No 001

Incident Type: 14 VEHICLE/MOBILE

Category: FIRE

General Information

House: [REDACTED] Street: [REDACTED], NA

Apt/Rm: [REDACTED] Zip: [REDACTED] Census: 201100 Map: [REDACTED]

RD: 14

Parcel: [REDACTED] Desc: PARTRICK

Mutual Aid: 8

Occ/DBA: [REDACTED] Relationship: [REDACTED]

First Code: 00 Name: [REDACTED]

Person Phone: [REDACTED] x: [REDACTED]

Address: [REDACTED]

City: NAPA

St: CA Zip: [REDACTED]

Second Code: [REDACTED] Name: [REDACTED]

Person Phone: [REDACTED] x: [REDACTED]

Address: [REDACTED]

City: [REDACTED]

St: [REDACTED] Zip: [REDACTED]

Incident Date: 061494 TUESDAY Time: 222917 Aid: [REDACTED]

Alarm: 9 REC'D VIA 911 Alarm Company: [REDACTED]

Station: 1 Shift: C Dispatched as: STRUCT STRUCTURE FIRE

Condition on Arrival: MOTOR HOME EXPOSURE, HEAVILY INVOLVED FRM RAD HEAT

Incident Reporting

Created By: 2622 POPE

Rank: [REDACTED] Date: 061594

Updated By: 002622 POPE, JIM

Rank: CAPT Date: 061694

Verified By: 002622 POPE, JIM

Rank: CAPT Date: 061694

Locked: FIRS Required: Y FIRS Status: [REDACTED]

Date: [REDACTED]

Local Data Fields

005: FIRST IN COMPANY: E71

ENGINE 3371

011: TYPE WEATHER: 1

CLEAR

012: AIR TEMPERATURE: 065

013: PROPERTY MANAGEMENT: 1

PRIVATE TAX-PAYING

017: FIRE HAZARD SEVERITY ZONE: [REDACTED]

030: GENERAL PROPERTY USE: 80

STORAGE, WAREHOUSE

031: SPECIFIC PROPERTY USE: 081

RESIDENTIAL PARKING GARAGE

035: OCCUPIED AT TIME OF INCIDENT: 2

036: MOBILE PROPERTY TYPE: 14

MOTOR HOME

040: 1ST TYPE ACTION TAKEN: 13

EXTINGUISH, SALVAGE, OVERHAUL

041: 2ND ACTION TAKEN: [REDACTED]

042: 3RD ACTION TAKEN: [REDACTED]

043: 4TH ACTION TAKEN: [REDACTED]

046: FIRE ORIGIN: AREA: 47

GARAGE, CARPORT, VEHICLE STORAGE

047: FIRE ORIGIN: LEVEL: A01

048: FIRE ORIGIN: HORIZ. DISTANCE: [REDACTED]

050: FORM OF HEAT OF IGNITION: 81

HEAT FROM DIRECT FLAME, CONVECTI

051: IGNITION FACTOR: 93

EXPOSURE FIRE

054: SEX INVOLVED IN IGNITION: U

UNDETERMINED OR NOT REPORTED

055: AGE INVOLVED IN IGNITION: [REDACTED]

056: SEX#2 INVOLVED IN IGNITION: [REDACTED]

057: AGE#2 INVOLVED IN IGNITION: [REDACTED]

060: MATERIAL FIRST IGNITED: TYPE: 41

RIGID PLASTICS

061: MATERIAL FIRST IGNITED: FORM: 12

EXTERIOR SIDEWALL COVERING, SURF

063: 1ST CONTRIBUTING FACTOR: [REDACTED]

064: 2ND CONTRIBUTING FACTOR: [REDACTED]

066: METHOD OF EXTINGUISHMENT: 6

WATER FROM HYDRANT, DRAFT, OR ST

070: ESTIMATED PROPERTY LOSS: 000015000

071: ESTIMATED CONTENTS LOSS: 000002000

072: EQUIPMENT INVOLVED IN IGNITION: 98

NO EQUIPMENT INVOLVED IN IGNITIO

104: FIRE SERVICE: INJURIES: 000

105: FIRE SERVICE: FATALITIES: 000

107: NON-FIRE SERVICE: INJURIES: 000

108: NON-FIRE SERVICE: FATALITIES: 000

City: RMS Term: LTK6 User: FRY

27-Jun-94 04:31 PM

Page 2

Inquiry for Incident No 94-002265 Exposure No 001

140: 1ST OTHER ACTION TAKEN: 9B

NO ACTION TAKEN

141: 2ND OTHER ACTION TAKEN:

142: 3RD OTHER ACTION TAKEN:

143: 4TH OTHER ACTION TAKEN:

170: Local Questions:

172: Fire Out on Arrival? (Y or N):

173: Response Code 2 or 3: 3

174: Estimated Miles to Scene:

4

175: Out of Zone Response? (Y or N):

Inquiry for Incident No. 94-002265 Exposure No 002

Incident Type: 12 FIRE MOBILE STR

Category: FIRE

General Information

House: [REDACTED] Street: [REDACTED], NA

AptRm: [REDACTED] Zip: [REDACTED] Census: 201100 Map: [REDACTED]

RD: 14

Parcel: [REDACTED] Desc: PARTRICK

Mutual Aid: 8

Occ/DBA: [REDACTED]

Relationship: [REDACTED]

First Code: 00 Name: [REDACTED]

Person Phone: [REDACTED] X1

Address: [REDACTED]

City: NAPA

St: CA Zip: [REDACTED]

Second Code: [REDACTED] Name: [REDACTED]

Person Phone: [REDACTED] X1

Address: [REDACTED]

City: [REDACTED]

St: [REDACTED] Zip: [REDACTED]

Incident Date: 061494 TUESDAY Time: 222917 Aid: [REDACTED]

Alarm: 9 REC'D VIA 911 Alarm Company: [REDACTED]

Stations: 1 Shift: C Dispatched as: STRUCT STRUCTURE FIRE

Condition on Arrival: INVOLVED VEHICLE EXPOSURE FIRE

Incident Reporting

Created By: 2622 POPE

Rank: [REDACTED] Date: 061594

Updated By: 002622 POPE, JIM

Rank: CAPT Date: 061694

Verified By: 002622 POPE, JIM

Rank: CAPT Date: 061694

Locked: [REDACTED] FIRS Required: Y FIRS Status: [REDACTED]

Date: [REDACTED]

Local Data Fields

005:	FIRST IN COMPANY:	E71	ENGINE 3371
011:	TYPE WEATHER:	1	CLEAR
013:	AIR TEMPERATURE:	045	
015:	PROPERTY MANAGEMENT:	1	PRIVATE TAX-PAYING
017:	FIRE HAZARD SEVERITY ZONE:		
030:	GENERAL PROPERTY USE:	80	STORAGE, WAREHOUSE
031:	SPECIFIC PROPERTY USE:	881	RESIDENTIAL PARKING GARAGE
032:	BUILDING CODE OCCUPANCY TYPE:	M10	PRIVATE GARAGES, SHEDS, AGRIC. B
033:	STRUCTURE TYPE:	1	BUILDING WITH ONE SPECIFIC PROPE
034:	STRUCTURE STATUS:	2	IN USE WITH FURNISHINGS IN PLACE
035:	OCCUPIED AT TIME OF INCIDENT:	2	
036:	MOBILE PROPERTY TYPE:	11	AUTOMOBILE
040:	1ST TYPE ACTION TAKEN:	13	EXTINGUISH, SALVAGE, OVERHAUL
041:	2ND ACTION TAKEN:		
042:	3RD ACTION TAKEN:		
043:	4TH ACTION TAKEN:		
046:	FIRE ORIGIN: AREA:	86	EXTERIOR EXPOSED SURFACE OF TRAN
047:	FIRE ORIGIN: LEVEL:	A01	
048:	FIRE ORIGIN: HORIZ. DISTANCE:		
050:	FORM OF HEAT OF IGNITION:	82	RADIATED HEAT
051:	IGNITION FACTOR:	00	UNDETERMINED OR NOT REPORTED
054:	SEX INVOLVED IN IGNITION:	U	UNDETERMINED OR NOT REPORTED
055:	AGE INVOLVED IN IGNITION:		
056:	SEX#2 INVOLVED IN IGNITION:		
057:	AGE#2 INVOLVED IN IGNITION:		
060:	MATERIAL FIRST IGNITED: TYPE:	51	RUBBER
061:	MATERIAL FIRST IGNITED: FORM:	64	TIRE
063:	1ST CONTRIBUTING FACTOR:		
064:	2ND CONTRIBUTING FACTOR:		
065:	METHOD OF EXTINGUISHMENT:	6	WATER FROM HYDRANT, DRAFT, OR ST
070:	ESTIMATED PROPERTY LOSS:	000036000	
071:	ESTIMATED CONTENTS LOSS:	000005000	
075:	EQUIPMENT INVOLVED IN IGNITION:	98	NO EQUIPMENT INVOLVED IN IGNITIO
080:	CONSTRUCTION TYPE:	5	TYPE V - (PREVIOUSLY WOOD FRAM

Inquiry for Incident No 94-002265 Exposure No 002

081: ROOF COVERING: 2 COMPOSITION SHINGLES
082: NUMBER OF STORIES: 01
084: EXTENT OF DAMAGE: FLAME: 6 CONFINED TO STRUCTURE OF ORIGIN
085: EXTENT OF DAMAGE: SMOKE: 6 CONFINED TO STRUCTURE OF ORIGIN
087: MATERIAL GENERATING SMOKE: TYPE: 41 RIGID PLASTICS
088: MATERIAL GENERATING SMOKE: FORM: 15 INTER WALL COVERING/SURFACE ITEM
089: AVENUE OF SMOKE TRAVEL: 7 DOORWAY, PASSAGEWAY
091: DETECTION SYSTEM: TYPE: 8 NO DETECTOR PRESENT
092: DETECTION SYSTEM: POWER SUPPLY:
093: DETECTION SYSTEM: PERFORMANCE:
094: DETECTION SYSTEM: REASON FAILED: 7 NO DETECTOR FAILURE
096: EXTINGUISHING SYSTEM: TYPE: 98 NO EXTINGUISHING SYSTEM
097: EXTINGUISHING SYSTEM: PERFORMED:
098: EXTINGUISH SYSTEM: WHY FAILURE:
099: SPRINKLER HEAD: TYPE:
100: SPRINKLER HEADS: NUMBER ACTIV.:
104: FIRE SERVICE: INJURIES: 000
105: FIRE SERVICE: FATALITIES: 000
107: NON-FIRE SERVICE: INJURIES: 000
108: NON-FIRE SERVICE: FATALITIES: 000
140: 1ST OTHER ACTION TAKEN: 9B NO ACTION TAKEN
141: 2ND OTHER ACTION TAKEN:
142: 3RD OTHER ACTION TAKEN:
143: 4TH OTHER ACTION TAKEN:
Local Questions:
171: Telephone No. of Insurance Agt:
172: Fire Out on Arrival? (Y or N):
173: Response Code 2 or 3: 3
174: Estimated Miles to Scene: 4
175: Out of Zone Response? (Y or N):

441188

SNORTON1
TX

CO 10/01

0002-0000-0 1A14

fc 02-217831-38
4-12WB-10-6

Ford Motor Company

Office of the General Counsel

PRIVILEGED AND CONFIDENTIAL

Ford Motor Company
Parklane Towers West
Suite 300
Three Parklane Boulevard
Dearborn, Michigan 48128-2508

October 9, 2001

Farmers Insurance Group
100 Farmers Circle
P.O. Box 149293
Austin, TX 78714-9293
ATTENTION: REBECCA MOSELEY

Re: Claimant: [REDACTED]
D/E: March 30, 2001
Y/Claim #: [REDACTED]

Dear Ms. Moseley:

As you are aware our engineer reviewed the submitted materials. His reviewed revealed no evidence of a design or manufacturing defect present, which would have caused the accident to have occurred as alleged.

Therefore, we must respectfully deny this claim.

Please be advised that all necessary steps must be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

Sincerely,

Shawn L. Norton
Claims Analyst

ERG2-825-2 1415

VEHICLE DESCRIPTION
1993 TOWN CAR

BODY STYLE
4 DR SEDAN 8IGN

ENGINE
4.9L SOHC
(ROMEO)

ENGINE CALIBRATION
918JR11A

TRANSMISSION
4 SPD OD AODE

AXLE CODE
JY

WARRANTY START DATE
08/04/1993

BUILD DATE
12/02/1992

START ODOM

LESS THAN TWO DEALER APPROVED AWA REPAIR VISITS PAID TO DATE

NO CAMPAIGN MESSAGE(S) FOUND

0850 - EXPIRED
STANDARD DEDUCTIBLE: 50 USD
OWNER NAME: D WHEELER
OPTIONS:
EXPIRATION DATE: 08/04/1999
DISTANCE: 100,000
RENTAL: 30 UP TO 5 DAYS
TOWING: 45 USD
CONTRACT SOLD BY: USA 11440

X 2
:
:
:
:
T

NO REPAIR HISTORY ON VEHICLE

END OF OASIS REPORT FOR 1LNLM82W4PY668618

INSTALLED OPTION INFORMATION:

Air Conditioning	CC - A/C AIR CONDITIONER	GVW Code	-
Alternator Amp Rating	*	GVW Class Code	L
Audio Unit	* - [N/A]	Instrumentation	AC - ELECTRONIC INSTRUMENTATION
Axle Ratio	EGAC - 3.08 FINAL DRIVE RATIO	Mirror(Driver Side)	* - [N/A]
Axle Type	EGAC - LIMITED SLIP REAR AXLE	Mirror(Passg Side)	* - [N/A]
Battery Amp Rating	72	Fabric	PNRB - MED CRANBERRY CC
Brake Code	* - [N/A]	Power Windows	* - [N/A]
Brake Code(Service)	* - [N/A]	Radio	AQ - ELETR PREMIUM AM/FM STEREO
Calibration Code	318/R31A	Sound System	* - [N/A]
Color(Account)	* - [N/A]	Stages Tandem Axles	* - [N/A]
Color(Trim)	* - [N/A]	Tire Brand	AJ - MICHELIN - RECYCLABLE
Delivery Type	0	Tire Size	DGME - P215/70R15 WSW
Driveshaft Code	*	Traction Control	AB - ANTI-SPIN TRACT BRAKES W/O DVD
Front Seat	* - [N/A]	Wheel Base	* - [N/A]
Fuel Type	* - [N/A]		

TIRE DOT INFORMATION:

LF:	*	RF:	*
LR:	*	RR:	*
LB:	*	RL:	*
SPARE:	*		

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code	K	Emission Code	CB - CB
ESP Coverage(Miles)	100	Emission Cert Type	F
ESP Coverage(Years)	072	Emission Decal Suffix	JY
ESP Plan Year	1995	Engine Family	PFM46VTFDP2
ESP Signature Date	04-AUG-1993		

Any comments? You can contact



webmaster

STANDARD CLAIMS LIST

AWS Online Report

Run Date: 26-SEP-2001

Note: All Costs are in US Dollars

INLMK2W4PY668618 VB	CVB	CM	CPC	CVR	CB	BA	CDE	CVM	02-12-92	04-08-93	367023	USA	0	Q12	62M *	17698 *	805	V13	M10	08
AWS Claim Key:	8027337	Doc #:	336187	Tax Code:		1	Labor Hour:	4		Labor Cost:		20.72	Material Cost:	3.47	Total Cost:		24.19			
Dr. CA-Sub Cbl:	11440 *	Name:	LELAND LINCOLN-MERCURY Pk				281-5394800	Str:	TX	City Cbl:	USA	Reg Cbl:	NA	Repr:	Dated: 09-JUL-1993					
Tech Comment:	CR REAR VIEW MIRROR LOOSE																			

INLMK2W4PY668618 VB	CVB	CM	CPC	CVR	CB	BA	CDE	CVM	02-12-92	04-08-93	367023	USA	1	T07	2004 *	DEAG *	510	V77	L25	08
AWS Claim Key:	8027238	Doc #:	336167	Tax Code:		1	Labor Hour:	1		Labor Cost:		51.8	Material Cost:	0	Total Cost:		51.8			
Dr. CA-Sub Cbl:	11440 *	Name:	LELAND LINCOLN-MERCURY Pk				281-5394800	Str:	TX	City Cbl:	USA	Reg Cbl:	NA	Repr:	Dated: 09-AUG-1993					
Tech Comment:	BRIGHT LIGHTS DROP ARMED OFF TO THE LEFT																			

INLMK2W4PY668618 VB	CVB	CM	CPC	CVR	CB	BA	CDE	CVM	02-12-92	04-08-93	367023	USA	1	Q90	6105 *	PREP *	580	V90	FP *	82
AWS Claim Key:	8027239	Doc #:	336259	Tax Code:		1	Labor Hour:	0		Labor Cost:		0	Material Cost:	0	Total Cost:		46.02			
Dr. CA-Sub Cbl:	11440 *	Name:	LELAND LINCOLN-MERCURY Pk				281-5394800	Str:	TX	City Cbl:	USA	Reg Cbl:	NA	Repr:	Dated: 16-AUG-1993					
Tech Comment:																				

INLMK2W4PY668618 VB	CVB	CM	CPC	CVR	CB	BA	CDE	CVM	02-12-92	04-08-93	367023	USA	4	T10	3CD4 *	7A247 *	500	V99	A99	08
AWS Claim Key:	8027241	Doc #:	084351	Tax Code:		1	Labor Hour:	0		Labor Cost:		0	Material Cost:	0	Total Cost:		59.59			
Dr. CA-Sub Cbl:	11411 *	Name:	LELAND STEEPLECHASE LINC-MERC				281-5304000	Str:	TX	City Cbl:	USA	Reg Cbl:	NA	Repr:	Dated: 11-NOV-1993					
Tech Comment:																				

INLMK2W4PY668618 VB	CVB	CM	CPC	CVR	CB	BA	CDE	CVM	02-12-92	04-08-93	367023	USA	4	Q41	7CD1 *	2B423 *	500	V99	A99	08
AWS Claim Key:	8027261	Doc #:	084352	Tax Code:		93821	Labor Hour:	2		Labor Cost:		10.36	Material Cost:	0	Total Cost:		10.36			
Dr. CA-Sub Cbl:	11411 *	Name:	LELAND STEEPLECHASE LINC-MERC				281-5304000	Str:	TX	City Cbl:	USA	Reg Cbl:	NA	Repr:	Dated: 11-NOV-1993					
Tech Comment:	RECALL 93R21 ECU																			

INLMK2W4PY668618 VB	CVB	CM	CPC	CVR	CB	BA	CDE	CVM	02-12-92	04-08-93	367023	USA	4	T10	3CD4 HGVY	7A247 A	513	V48	P66	42
AWS Claim Key:	8027260	Doc #:	084351	Tax Code:		2	Labor Hour:	3		Labor Cost:		23.9	Material Cost:	15.92	Total Cost:		41.82			
Dr. CA-Sub Cbl:	11411 *	Name:	LELAND STEEPLECHASE LINC-MERC				281-5304000	Str:	TX	City Cbl:	USA	Reg Cbl:	NA	Repr:	Dated: 11-NOV-1993					
Tech Comment:	CK TRANS SLIPS IN AND OUT OF G.D. HAS HAREN 3-22-1 DOWNSHIFT.																			

8027-8028-8 1419

Chassis List Report

http://www.ford.com/cgi-bin/jsc/chassis20.pl?nav=cccd2&cdmcdtyp=1993&vin=1LNLM82W4PY668618

1LNLM82W4PY668618 VB	CVB	CM	CPC	CRR	CB	BA	CDEK	CYVN	02-12-92	04-08-93	367023	USA	13	Q10	6807 *	78485A36 *	300	V99	A99	12	
AWS Chasis Key:	1111838	Dec 8:	362595	Tax Code:	POS		Labor Hrs:	0	Labor Cost:	0		Material Cost:	-1.07	Total Cost:	-1.07						
Dir Ch-Sub Cb:	11440 *	Name:	LELAND LINCOLN-MERCURY	Ph:	281-5394900	St: TX	City Cb:	USA	Reg Cb:	NA	Repr Date:	16-AUG-1994	DSST(MB):	34324							
1LNLM82W4PY668618 VB	CVB	CM	CPC	CRR	CB	BA	CDEK	CYVN	02-12-92	04-08-93	367023	USA	13	T10	3A15 *	76484 *	300	V99	A99	PP	
AWS Chasis Key:	1111838	Dec 8:	363683	Tax Code:	BS4		Labor Hrs:	0	Labor Cost:	0		Material Cost:	0	Total Cost:	130						
Dir Ch-Sub Cb:	11440 *	Name:	LELAND LINCOLN-MERCURY	Ph:	281-5394900	St: TX	City Cb:	USA	Reg Cb:	NA	Repr Date:	16-AUG-1994	DSST(MB):	34324							
1LNLM82W4PY668618 VB	CVB	CM	CPC	CRR	CB	BA	CDEK	CYVN	02-12-92	04-08-93	367023	USA	13	Q10	6804 *	70403A26 *	301	V31	B09	12	
AWS Chasis Key:	1111838	Dec 8:	362595	Tax Code:	POS		Labor Hrs:	2	Labor Cost:	10.67		Material Cost:	0	Total Cost:	10.67						
Dir Ch-Sub Cb:	11440 *	Name:	LELAND LINCOLN-MERCURY	Ph:	281-5394900	St: TX	City Cb:	USA	Reg Cb:	NA	Repr Date:	16-AUG-1994	DSST(MB):	34324							
1LNLM82W4PY668618 VB	CVB	CM	CPC	CRR	CB	BA	CDEK	CYVN	02-12-92	04-08-93	367023	USA	13	Q21	6802 FIVY	5461202 A	308	V05	S10	41	
AWS Chasis Key:	1111838	Dec 8:	362610	Tax Code:	BS1		Labor Hrs:	9	Labor Cost:	48.02		Material Cost:	14.58	Total Cost:	62.6						
Dir Ch-Sub Cb:	11440 *	Name:	LELAND LINCOLN-MERCURY	Ph:	281-5394900	St: TX	City Cb:	USA	Reg Cb:	NA	Repr Date:	16-AUG-1994	DSST(MB):	34324							
Tech Comments:	CK FT PASS SEAT BELT LATCH-DROP																				
1LNLM82W4PY668618 VB	CVB	CM	CPC	CRR	CB	BA	CDEK	CYVN	02-12-92	04-08-93	367023	USA	13	T10	3A15 FIAZ	76484 A	313	V48	P65	42	
AWS Chasis Key:	1111838	Dec 8:	362594	Tax Code:	BS4		Labor Hrs:	4	Labor Cost:	213.4		Material Cost:	57.35	Total Cost:	270.75						
Dir Ch-Sub Cb:	11440 *	Name:	LELAND LINCOLN-MERCURY	Ph:	281-5394900	St: TX	City Cb:	USA	Reg Cb:	NA	Repr Date:	16-AUG-1994	DSST(MB):	34324							
Tech Comments:	CK TRANS ROUGH UPSHIFT AND DOWNSHIFT WHEN IN OVERDRIVE CAR SHAKES																				
1LNLM82W4PY668618 VB	CVB	CM	CPC	CRR	CB	BA	CDEK	CYVN	02-12-92	04-08-93	367023	USA	18	T06	2B04 *	12259 *	308	V99	A99	PP	
AWS Chasis Key:	11364228	Dec 8:	370597	Tax Code:	S07		Labor Hrs:	0	Labor Cost:	0		Material Cost:	0	Total Cost:	90						
Dir Ch-Sub Cb:	11440 *	Name:	LELAND LINCOLN-MERCURY	Ph:	281-5394900	St: TX	City Cb:	USA	Reg Cb:	NA	Repr Date:	27-DEC-1994	DSST(MB):	43462							
1LNLM82W4PY668618 VB	CVB	CM	CPC	CRR	CB	BA	CDEK	CYVN	02-12-92	04-08-93	367023	USA	18	T06	2B04 FSPZ	12259 C	313	V48	D41	46	
AWS Chasis Key:	11364228	Dec 8:	370271	Tax Code:	S07		Labor Hrs:	1.1	Labor Cost:	58.69		Material Cost:	61.65	Total Cost:	140.34						
Dir Ch-Sub Cb:	11440 *	Name:	LELAND LINCOLN-MERCURY	Ph:	281-5394900	St: TX	City Cb:	USA	Reg Cb:	NA	Repr Date:	27-DEC-1994	DSST(MB):	43462							
Tech Comments:	CUST. REPORTS ENG. MISSES																				
1LNLM82W4PY668618 VB	CVB	CM	CPC	CRR	CB	BA	CDEK	CYVN	02-12-92	04-08-93	367023	USA	21	T10	3A15 FSAZ	7990	ARM	S13	V48	P39	30
AWS Chasis Key:	15275463	Dec 8:	3738051	Tax Code:	BS4		Labor Hrs:	4.9	Labor Cost:	261.43		Material Cost:	183.86	Total Cost:	569.64						
Dir Ch-Sub Cb:	11440 *	Name:	LELAND LINCOLN-MERCURY	Ph:	281-5394900	St: TX	City Cb:	USA	Reg Cb:	NA	Repr Date:	10-APR-1995	DSST(MB):	49944							
Cost Comments:	CUST. REPORTS A TRANS																				
1LNLM82W4PY668618 VB	CVB	CM	CPC	CRR	CB	BA	CDEK	CYVN	02-12-92	04-08-93	367023	USA	45	Q35	6806 F2VY	5423208 A	305	V80	G05	41	
AWS Chasis Key:	21803211	Dec 8:	6603854	Tax Code:	0659D		Labor Hrs:	9	Labor Cost:	51.34		Material Cost:	67.76	Total Cost:	148.87						

8803-02-0 1400

Mr C/S-Sub C/S:	10164-*	Name:	NORTHWOOD LINCOLN-MERCURY	Plc:	281-5394900	St:	TX	City C/S:	USA	Reg C/S:	NA	Repr Dates:	20-MAR-1997	DEPT(MR):	99251
Cost Comments:	CUST. REPORTS R FRT. GLASS WONT ROLL DOWN														
Tech Comments:	FOUND BINDING FRT. RIGHT WINDOW REGULATOR REPLACE REGULATOR DUE TO BINDING														

1LNLM2W4FY666618 VB	CVB	CM	CPC	CRR	CR	BA	CDE	CVN	03-12-92	04-08-93	367023	USA	45	Q82	SN01	ES92	3A131	A	505	V39	N39	41
AWB Claim Key:	21794042	Dec 9:	00005832	Tax Code:	0059D	Labor Hrs:	1.2	Labor Cost:	98.43	Material Cost:	36.3	Total Cost:	121.5									
Mr C/S-Sub C/S:	10164-*	Name:	NORTHWOOD LINCOLN-MERCURY	Plc:	281-5394900	St:	TX	City C/S:	USA	Reg C/S:	NA	Repr Dates:	20-MAR-1997	DEPT(MR):	99251							
Cost Comments:	CUST. REPORTS NIBB IN FRT. END WHEN TURNING																					
Tech Comments:	CHECK CRACKING NOISE ON TUBES AND OVER BUMPS REPLACE BOTH INNER TIE ROD ENDS BINDING CHECK AND RESET TOR																					

1LNLM2W4FY666618 VB	CVB	CM	CPC	CRR	CR	BA	CDE	CVN	03-12-92	04-08-93	367023	USA	45	Q88	5387	*	3319	*	311	V39	C30	41
AWB Claim Key:	21794041	Dec 9:	00005851	Tax Code:	0059D	Labor Hrs:	1.7	Labor Cost:	96.97	Material Cost:	377.12	Total Cost:	501.94									
Mr C/S-Sub C/S:	10164-*	Name:	NORTHWOOD LINCOLN-MERCURY	Plc:	281-5394900	St:	TX	City C/S:	USA	Reg C/S:	NA	Repr Dates:	20-MAR-1997	DEPT(MR):	99251							
Cost Comments:	CUST. REPORTS REAR END SAG																					
Tech Comments:	LEAK TEST REAR AIR BAGS FOUND CRACKED AND LEAKING REPLACE BOTH REAR AIR BAGS TEST RIDE CONTROL SYSTEM 30A PUSH TO COMPRESSOR BLOWN REPLACE COMPRESSOR DUE TO LOCKED UP REPLACE 30A PUSH RESEAT RIDE CONTROL AND SYSTEM NOW PASSES																					

1LNLM2W4FY666618 VB	CVB	CM	CPC	CRR	CR	BA	CDE	CVN	03-12-92	04-08-93	367023	USA	45	Q88	6714	*	342994	*	306	V07	L17	28
AWB Claim Key:	21794043	Dec 9:	00005853	Tax Code:	0059D	Labor Hrs:	1.8	Labor Cost:	102.67	Material Cost:	42.16	Total Cost:	163.02									
Mr C/S-Sub C/S:	10164-*	Name:	NORTHWOOD LINCOLN-MERCURY	Plc:	281-5394900	St:	TX	City C/S:	USA	Reg C/S:	NA	Repr Dates:	20-MAR-1997	DEPT(MR):	99251							
Cost Comments:	CUST. REPORTS REAR POWER DOOR LOCKS IN OP																					
Tech Comments:	DIAG KEYLESS ENTRY FOUND INOP ACTUATORS. REPLACE BOTH REAR ACTUATORS DUE TO OPEN CIRCUIT																					

Any comments? You can contact



fordmaster

CSCN140

VEHICLE DATA

09/26/01 08:57:33

==>

ENTER VIN ==> 1LNLM82W4PY568618

NAME ==>

ZIP ==>

MODEL YR ==>

OWNER NAME :

STREET ADDR :

CITY : HOUSTON

ST/PRV: TX CTRY:

ZIP/POSTAL CODE:

N/A YY-MM-DD 95-10-06

N/A SOURCE: R

MODEL YEAR : 93

PLANT: Y

SALE YY-MM-DD 93-08-04

BODY STYLE DESC: 4 DOOR SEDAN SIGNATURE SERIES

PRODUCTION YY-MM-DD 92-12-02

VEHICLE DESC : 1993 TOWN CAR

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	67	C	023	51	52
FACING	3	67	C	023		
RESPONSIBLE	3	67	C	023		

CA EMISSION : ENGINE TAG CODE : 3G812AA

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 02

DSO DISTRICT :

FLEET CODE :

OPEN : 01 CLOSED : 01

DSO NUMBER :

FLEET STATUS :

ACTIVE: 01 HISTORY: 01

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB166

EP02-625-8 1422

CSCN150

CAMPAIGN VEHICLE INFORMATION

09/26/01 08:57:36

==>

ENTER CAMPAIGN NUMBER==> 96L12 VIN==> 1LNLM82W4PY668618 TYPE OF SEARCH: A
MODEL YEAR: 93 DEFECT: PASS AIR BAG BODY STYLE: 4 DOOR SEDAN SIGNATURE SERIES
NEW STATUS CODE: _ CAMP DIV : 6
REPAIR INFORMATION: TYPE CODE: _ SUPP CODE :
REPAIR DATE: _ DEALER P/A: _ KIT CODE : CI
MICRO REF: _ CLAIM NOM: _ OASIS DATE :
DELETE REASON: _ VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: _ _ _ IND: Y MATCH CODE:
CURRENT: 3 67 023 ASSIGNED: 96-11-22 SOURCE: NI EXTRACT DATE: 96-11-22
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
F FORCED COMPLETION 98-01-22 B 98-01-22 OL
M RELEASED FOR MAILING 97-02-25
H AWAITING MAILING 96-11-22

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037-MO MORE DATA TO DISPLAY

OGDB166

E982-025-B 1423

CSCN130
==>

NOTIFICATION RECIPIENT HISTORY

09/26/01 08:57:37

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 1LNLW82W4PY668618
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DOOR SEDAN SIGNATURE SERIES
RESP DEALER : 367023 BEGINNING MAILED DATE: 97-03-08 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-21 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS: DH
STREET ADDR1 :
ADDR2 : ST/PRV: TX
CITY : HOUSTON CTRY:
ZIP/POSTAL CODE: N-A SOURCE: R N-A EFF DATE: 95-10-06 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
1048-LAST PAGE OGDB166

SP82-828-8 1424

CSCN150

CAMPAIGN VEHICLE INFORMATION

09/26/01 08:57:39

ENTER CAMPAIGN NUMBER==> 95B64 VIN==> 1LNLM82W4PY668618 TYPE OF SEARCH: H
MODEL YEAR: DEFECT: BODY STYLE:
NEW STATUS CODE: _
REPAIR INFORMATION: TYPE CODE: _
REPAIR DATE: _ DEALER P/A: _
MICRO REF: _ CLAIM NUM: _
DELETE REASON: _
RESP DEALER INFORMATION: NEW: _ _ _
CURRENT: ASSIGNED: SOURCE: EXTRACT DATE: _
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
M RELEASED FOR MAILING 95-10-06

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
1037-NO MORE DATA TO DISPLAY

OGDB166

2002-025-0 1425

CSCN130
==>

NOTIFICATION RECIPIENT HISTORY

09/26/01 08:57:41

ENTER CAMPAIGN NBR ==> 95B64

VIN ==> 1LNLM82W4PY558618

DEFECT : _____ BODY STYLE DESC: _____
RESP DEALER : _____ BEGINNING MAILED DATE: _____ YY-MM-DD
RELEASE DESC : _____ ENDING MAILED DATE : _____ YY-MM-DD
CAMPAIGN DIV : _____ FLEET CODE: _____ FLEET MGMT LOC CODE: _____
LAST NAME : _____ INITIALS: _____
STREET ADDR1 : _____
ADDR2 : _____ ST/PRV: _____
CITY : _____ CTRY: _____
ZIP/POSTAL CODE: _____ N-A SOURCE: _____ N-A EFF DATE: _____ YY-MM-DD

RESP DEALER : _____ BEGINNING MAILED DATE: _____ YY-MM-DD
RELEASE DESC : _____ ENDING MAILED DATE : _____ YY-MM-DD
CAMPAIGN DIV : _____ FLEET CODE: _____ FLEET MGMT LOC CODE: _____
LAST NAME : _____ INITIALS: _____
STREET ADDR1 : _____
ADDR2 : _____ ST/PRV: _____
CITY : _____ CTRY: _____
ZIP/POSTAL CODE: _____ N-A SOURCE: _____ N-A EFF DATE: _____ YY-MM-DD

F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
E504-CAMPAIGN FOR THIS VIN NOT FOUND OQDB156

8882-823-8 1425

FD-204 (Rev. 1-7-73)		DO (Rev. 1-7-73)		YY (Rev. 1-7-73)		RR (Rev. 1-7-73)		DL (Rev. 1-7-73)		000 (Rev. 1-7-73)		000 (Rev. 1-7-73)		000 (Rev. 1-7-73)					
Location ☐ Street address ☐ Intersection ☐ In front of ☐ Rear of ☐ Adjacent to ☐ Directions		Incident Type ☒ Fire ☐ Explosion ☐ Other		Date & Time Month Day Year 01 30 2001		Shift & Alarm Shift of Alarm 01 01		Estimated Dollar Losses & Values Property \$ 000,000 Contents \$ 000,000		Property Use & Structure 121 Church, place of worship 122 Restaurant or cafeteria 123 Bar/club or nightclub 124 Elementary school or kindergarten 125 High school or junior high 126 College, adult education 127 Care facility for the aged 128 Hospital		Structures 341 Single family dwelling 342 Double family dwelling 343 Mobile home 344 Other		Estimated Dollar Losses & Values Property \$ 000,000 Contents \$ 000,000		Property Use & Structure 129 Warehouse, storage 130 Motor vehicle/body sales/repair 131 Gas or service station 132 Business office 133 Electric generating plant 134 Laboratory/research lab 135 Manufacturing plant 136 Warehouse/poultry storage house 137 Non-residential parking garage 138 Warehouse		Structures 345 Unimproved lot 346 Graded/used for plot of land 347 Lake, river, stream 348 Railroad right of way 349 Other	

K1 Person/Entity Involved		Business name (if applicable)		Event Code		Phone Number	
Local Option		Name, Mr., First Name		MC		Last Name	
☐ Check this box if you suspect an accident involving this party. Check this box if there is a safety concern.		Address		Location on Highway		Report Type	
☐ More people involved? Check this box and attach Supplemental Forms (K12-15) as necessary.		Post Office Box		City/Town/Village		City	
State		Zip Code					
K2 Driver		☐ Name of person involved? From check this box and skip the rest of this section.		Business name (if applicable)		Event Code	
Local Option		Name, Mr., First Name		MC		Last Name	
☐ Check this box if you suspect an accident involving this driver. Check this box if there is a safety concern.		Address		Location on Highway		Report Type	
		Post Office Box		City/Town/Village		City	
State		Zip Code					
I. Remarks Local Option NYFD RESPONDED TO A VEHICLE FIRE IN THE GARAGE OF RESD. UPON ARRIVAL FOUND HEAVY SMOKE FROM 1 STORY BRICK. FAST ATTACK AND PRIMARY SEARCH. HFD ARRIVED AND WAS KEPT FOR MAIN POWER. HFD ASSISTED INTERIOR CREWS WITH SEARCH AND EXTINGUISHMENT. FIRE STARTED AS A RESULT OF ELECTRICAL SHORT UNDER HOOD OF CAR. SMOKE DAMAGE THROUGHOUT STRUCTURE FIRE CONTAINED TO VEHICLE.							
KEYMAP 412A DOLLAR LOSS: \$ 5,000.00							
L. Authorization 6449 Officer in charge of Tuning, Steven R Signature FM Position of Post OFFICER Assignment 03 Month 30 Day 2001 Year Check box if as driver number making report is in charge. 6449 Signature FM Position of Post OFFICER Assignment 03 Month 30 Day 2001 Year							

A KA536 TX 03 30 2001 ALA 01-0008471 000 FILE # STATE Incident Date State Incident Number License #		☐ Delete ☐ Change ☐ No Activity	NFIRS -2 Fire
B Property Details B1 <u>0001</u> ☐ Not Residential Estimated number of residential living units in building of origin whether or not all units became involved B2 <u>001</u> ☐ Buildings not involved Number of buildings involved B3 <u> </u> ☐ None Acres burned (outside fires) ☐ Less than one acre		C On-Site Materials or Products Enter up to three codes. Check one or more boxes for each code entered. B4C1 <u>None</u> On-site material (1) B4C2 <u> </u> On-site material (2) B4C3 <u> </u> On-site material (3) B4C4 <u> </u> On-site material (4) B4C5 <u> </u> On-site material (5) B4C6 <u> </u> On-site material (6) B4C7 <u> </u> On-site material (7) B4C8 <u> </u> On-site material (8) B4C9 <u> </u> On-site material (9) B4C10 <u> </u> On-site material (10) B4C11 <u> </u> On-site material (11) B4C12 <u> </u> On-site material (12) B4C13 <u> </u> On-site material (13) B4C14 <u> </u> On-site material (14) B4C15 <u> </u> On-site material (15) B4C16 <u> </u> On-site material (16) B4C17 <u> </u> On-site material (17) B4C18 <u> </u> On-site material (18) B4C19 <u> </u> On-site material (19) B4C20 <u> </u> On-site material (20) B4C21 <u> </u> On-site material (21) B4C22 <u> </u> On-site material (22) B4C23 <u> </u> On-site material (23) B4C24 <u> </u> On-site material (24) B4C25 <u> </u> On-site material (25) B4C26 <u> </u> On-site material (26) B4C27 <u> </u> On-site material (27) B4C28 <u> </u> On-site material (28) B4C29 <u> </u> On-site material (29) B4C30 <u> </u> On-site material (30) B4C31 <u> </u> On-site material (31) B4C32 <u> </u> On-site material (32) B4C33 <u> </u> On-site material (33) B4C34 <u> </u> On-site material (34) B4C35 <u> </u> On-site material (35) B4C36 <u> </u> On-site material (36) B4C37 <u> </u> On-site material (37) B4C38 <u> </u> On-site material (38) B4C39 <u> </u> On-site material (39) B4C40 <u> </u> On-site material (40) B4C41 <u> </u> On-site material (41) B4C42 <u> </u> On-site material (42) B4C43 <u> </u> On-site material (43) B4C44 <u> </u> On-site material (44) B4C45 <u> </u> On-site material (45) B4C46 <u> </u> On-site material (46) B4C47 <u> </u> On-site material (47) B4C48 <u> </u> On-site material (48) B4C49 <u> </u> On-site material (49) B4C50 <u> </u> On-site material (50) B4C51 <u> </u> On-site material (51) B4C52 <u> </u> On-site material (52) B4C53 <u> </u> On-site material (53) B4C54 <u> </u> On-site material (54) B4C55 <u> </u> On-site material (55) B4C56 <u> </u> On-site material (56) B4C57 <u> </u> On-site material (57) B4C58 <u> </u> On-site material (58) B4C59 <u> </u> On-site material (59) B4C60 <u> </u> On-site material (60) B4C61 <u> </u> On-site material (61) B4C62 <u> </u> On-site material (62) B4C63 <u> </u> On-site material (63) B4C64 <u> </u> On-site material (64) B4C65 <u> </u> On-site material (65) B4C66 <u> </u> On-site material (66) B4C67 <u> </u> On-site material (67) B4C68 <u> </u> On-site material (68) B4C69 <u> </u> On-site material (69) B4C70 <u> </u> On-site material (70) B4C71 <u> </u> On-site material (71) B4C72 <u> </u> On-site material (72) B4C73 <u> </u> On-site material (73) B4C74 <u> </u> On-site material (74) B4C75 <u> </u> On-site material (75) B4C76 <u> </u> On-site material (76) B4C77 <u> </u> On-site material (77) B4C78 <u> </u> On-site material (78) B4C79 <u> </u> On-site material (79) B4C80 <u> </u> On-site material (80) B4C81 <u> </u> On-site material (81) B4C82 <u> </u> On-site material (82) B4C83 <u> </u> On-site material (83) B4C84 <u> </u> On-site material (84) B4C85 <u> </u> On-site material (85) B4C86 <u> </u> On-site material (86) B4C87 <u> </u> On-site material (87) B4C88 <u> </u> On-site material (88) B4C89 <u> </u> On-site material (89) B4C90 <u> </u> On-site material (90) B4C91 <u> </u> On-site material (91) B4C92 <u> </u> On-site material (92) B4C93 <u> </u> On-site material (93) B4C94 <u> </u> On-site material (94) B4C95 <u> </u> On-site material (95) B4C96 <u> </u> On-site material (96) B4C97 <u> </u> On-site material (97) B4C98 <u> </u> On-site material (98) B4C99 <u> </u> On-site material (99) B4C100 <u> </u> On-site material (100)	
D Ignition D1 <u>00</u> <u>Function area, Other</u> Area of site origin D2 <u>13</u> <u>Arson</u> Each source D3 <u>01</u> <u>Electrical wire, cable</u> Was circuit ignited? ☐ Yes ☐ No ☐ Not confirmed to object of origin D4 <u>01</u> <u>Flammable</u> Type of material Ignited code is 00 or 07		E Cause of Ignition E1 ☐ Check box if this is an apparent cause. Skip to Section 6 1 ☐ Intentional 2 ☒ Unintentional 3 ☐ Failure of equipment or heat source 4 ☐ Act of nature 5 ☐ Cause under investigation 6 ☐ Cause undetermined after investigation E2 Factors Contributing To Ignition E3 <u>Unspecified</u> ☐ None Factor Contributing To Ignition (1) E4 <u> </u> Factor Contributing To Ignition (2) E5 <u> </u> Factor Contributing To Ignition (3) E6 <u> </u> Factor Contributing To Ignition (4) E7 <u> </u> Factor Contributing To Ignition (5) E8 <u> </u> Factor Contributing To Ignition (6) E9 <u> </u> Factor Contributing To Ignition (7) E10 <u> </u> Factor Contributing To Ignition (8) E11 <u> </u> Factor Contributing To Ignition (9) E12 <u> </u> Factor Contributing To Ignition (10) E13 <u> </u> Factor Contributing To Ignition (11) E14 <u> </u> Factor Contributing To Ignition (12) E15 <u> </u> Factor Contributing To Ignition (13) E16 <u> </u> Factor Contributing To Ignition (14) E17 <u> </u> Factor Contributing To Ignition (15) E18 <u> </u> Factor 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F Equipment Involved In Ignition ☐ None if equipment was not involved, skip to Section 6 Equipment Involved Brand <u> </u> Model <u> </u> Serial # <u> </u> Year <u> </u>		G Fire Suppression Factors Enter up to three codes. ☐ None B5C1 <u> </u> Fire suppression factor (1) B5C2 <u> </u> Fire suppression factor (2) B5C3 <u> </u> Fire suppression factor (3) B5C4 <u> </u> Fire suppression factor (4) B5C5 <u> </u> Fire suppression factor (5) B5C6 <u> </u> Fire suppression factor (6) B5C7 <u> </u> Fire suppression factor (7) B5C8 <u> </u> Fire suppression factor (8) B5C9 <u> </u> Fire suppression factor (9) B5C10 <u> </u> Fire suppression factor (10) B5C11 <u> </u> Fire suppression factor (11) B5C12 <u> </u> Fire suppression factor (12) B5C13 <u> </u> Fire suppression factor (13) B5C14 <u> </u> Fire suppression factor (14) B5C15 <u> </u> Fire suppression factor (15) B5C16 <u> </u> Fire suppression factor (16) B5C17 <u> </u> Fire suppression factor (17) B5C18 <u> </u> Fire suppression factor (18) B5C19 <u> </u> Fire suppression factor (19) B5C20 <u> </u> Fire suppression factor (20) B5C21 <u> </u> Fire suppression factor (21) B5C22 <u> </u> Fire suppression factor (22) B5C23 <u> </u> Fire suppression factor (23) B5C24 <u> </u> Fire suppression factor (24) B5C25 <u> </u> Fire suppression factor (25) B5C26 <u> </u> Fire suppression factor (26) B5C27 <u> </u> Fire suppression factor (27) B5C28 <u> </u> Fire suppression factor (28) B5C29 <u> </u> Fire suppression factor (29) B5C30 <u> </u> Fire suppression factor (30) B5C31 <u> </u> Fire suppression factor (31) B5C32 <u> </u> Fire suppression factor (32) B5C33 <u> </u> Fire suppression factor (33) B5C34 <u> </u> Fire suppression factor (34) B5C35 <u> </u> Fire suppression factor (35) B5C36 <u> </u> Fire suppression factor (36) B5C37 <u> </u> Fire suppression factor (37) B5C38 <u> </u> Fire suppression factor (38) B5C39 <u> </u> Fire suppression factor (39) B5C40 <u> </u> Fire suppression factor (40) B5C41 <u> </u> Fire suppression factor (41) B5C42 <u> </u> Fire suppression factor (42) B5C43 <u> </u> Fire suppression factor (43) B5C44 <u> </u> Fire suppression factor (44) B5C45 <u> </u> Fire suppression factor (45) B5C46 <u> </u> Fire suppression factor (46) B5C47 <u> </u> Fire suppression factor (47) B5C48 <u> </u> Fire suppression factor (48) B5C49 <u> </u> Fire suppression factor (49) B5C50 <u> </u> Fire suppression factor (50) B5C51 <u> </u> Fire suppression factor (51) B5C52 <u> </u> Fire suppression factor (52) B5C53 <u> </u> Fire suppression factor (53) B5C54 <u> </u> Fire suppression factor (54) B5C55 <u> </u> Fire suppression factor (55) B5C56 <u> </u> Fire suppression factor (56) B5C57 <u> </u> Fire suppression factor (57) B5C58 <u> </u> Fire suppression factor (58) B5C59 <u> </u> Fire suppression factor (59) B5C60 <u> </u> Fire suppression factor (60) B5C61 <u> </u> Fire suppression factor (61) B5C62 <u> </u> Fire suppression factor (62) B5C63 <u> </u> Fire suppression factor (63) B5C64 <u> </u> Fire suppression factor (64) B5C65 <u> </u> Fire suppression factor (65) B5C66 <u> </u> Fire suppression factor (66) B5C67 <u> </u> Fire suppression factor (67) B5C68 <u> </u> Fire suppression factor (68) B5C69 <u> </u> Fire suppression factor (69) B5C70 <u> </u> Fire suppression factor (70) B5C71 <u> </u> Fire suppression factor (71) B5C72 <u> </u> Fire suppression factor (72) B5C73 <u> </u> Fire suppression factor (73) B5C74 <u> </u> Fire suppression factor (74) B5C75 <u> </u> Fire suppression factor (75) B5C76 <u> </u> Fire suppression factor (76) B5C77 <u> </u> Fire suppression factor (77) B5C78 <u> </u> Fire suppression factor (78) B5C79 <u> </u> Fire suppression factor (79) B5C80 <u> </u> Fire suppression factor (80) B5C81 <u> </u> Fire suppression factor (81) B5C82 <u> </u> Fire suppression factor (82) B5C83 <u> </u> Fire suppression factor (83) B5C84 <u> </u> Fire suppression factor (84) B5C85 <u> </u> Fire suppression factor (85) B5C86 <u> </u> Fire suppression factor (86) B5C87 <u> </u> Fire suppression factor (87) B5C88 <u> </u> Fire suppression factor (88) B5C89 <u> </u> Fire suppression factor (89) B5C90 <u> </u> Fire suppression factor (90) B5C91 <u> </u> Fire suppression factor (91) B5C92 <u> </u> Fire suppression factor (92) B5C93 <u> </u> Fire suppression factor (93) B5C94 <u> </u> Fire suppression factor (94) B5C95 <u> </u> Fire suppression factor (95) B5C96 <u> </u> Fire suppression factor (96) B5C97 <u> </u> Fire suppression factor (97) B5C98 <u> </u> Fire suppression factor (98) B5C99 <u> </u> Fire suppression factor (99) B5C100 <u> </u> Fire suppression factor (100)	
H1 Mobile Property Involved ☐ None 1 ☐ Not involved in ignition, but damaged 2 ☐ Involved in ignition, but did not burn 3 ☒ Involved in ignition and burned		H2 Mobile Property Type & Make H3 <u>Passenger car</u> Mobile property type H4 <u>Lincoln</u> Mobile property make H5 <u> </u> Mobile property year H6 <u> </u> Mobile property color H7 <u> </u> Mobile property license number H8 <u> </u> Mobile property VIN H9 <u> </u> Mobile property weight H10 <u> </u> Mobile property height H11 <u> </u> Mobile property length H12 <u> </u> Mobile property width H13 <u> </u> Mobile property depth H14 <u> </u> Mobile property volume H15 <u> </u> Mobile property surface area H16 <u> </u> Mobile property perimeter H17 <u> </u> Mobile property area H18 <u> </u> Mobile property volume H19 <u> </u> Mobile property surface area H20 <u> </u> Mobile property perimeter H21 <u> </u> Mobile property area H22 <u> </u> Mobile property volume H23 <u> </u> Mobile property surface area H24 <u> </u> Mobile property perimeter H25 <u> </u> Mobile property area H26 <u> </u> Mobile property volume H27 <u> </u> Mobile property surface area H28 <u> </u> Mobile property perimeter H29 <u> </u> Mobile property area H30 <u> </u> Mobile property volume H31 <u> </u> Mobile property surface area H32 <u> </u> Mobile property perimeter H33 <u> </u> Mobile property area H34 <u> </u> Mobile property volume H35 <u> </u> Mobile property surface area H36 <u> </u> Mobile property perimeter H37 <u> </u> Mobile property area H38 <u> </u> Mobile property volume H39 <u> </u> Mobile property surface area H40 <u> </u> Mobile property perimeter H41 <u> </u> Mobile property area H42 <u> </u> Mobile property volume H43 <u> </u> Mobile property surface area H44 <u> </u> Mobile property perimeter H45 <u> </u> Mobile property area H46 <u> </u> Mobile property volume H47 <u> </u> Mobile property surface area H48 <u> </u> Mobile property perimeter H49 <u> </u> Mobile property area H50 <u> </u> Mobile property volume H51 <u> </u> Mobile property surface area H52 <u> </u> Mobile property perimeter H53 <u> </u> Mobile property area H54 <u> </u> Mobile property volume H55 <u> </u> Mobile property surface area H56 <u> </u> Mobile property perimeter H57 <u> </u> Mobile property area H58 <u> </u> Mobile property volume H59 <u> </u> Mobile property surface area H60 <u> </u> Mobile property perimeter H61 <u> </u> Mobile property area H62 <u> </u> Mobile property volume H63 <u> </u> Mobile property surface area H64 <u> </u> Mobile property perimeter H65 <u> </u> Mobile property area H66 <u> </u> 	

1.1 Presence of Detectors * (If none of the fire) ☐ None Present Ship to Section M 1 ☒ Stuntant ☐ Undetermined		1.2 Detector Type 1 ☒ Smoke 2 ☐ Heat 3 ☐ Combination smoke - heat 4 ☐ Sprinkler, water flow detection 5 ☐ More than 1 type present 6 ☐ Other _____ 7 ☐ Undetermined		1.3 Detector Power Supply 1 ☐ Battery only 2 ☒ Hardwire only 3 ☐ Plug in 4 ☐ Hardwire with battery 5 ☐ Plug in with battery 6 ☐ Mechanical 7 ☐ Multiple detectors & power supplies 8 ☐ Other _____ 9 ☐ Undetermined		1.4 Detector Operation 1 ☐ Fire too small to activate 2 ☒ Operated (Complete Section 16) 3 ☐ Failed to operate (Complete Section 16) 4 ☐ Undetermined		1.5 Detector Effectiveness Required if detector operated 1 ☒ Alerted occupants, occupants responded 2 ☐ Occupants failed to respond 3 ☐ There were no occupants 4 ☐ Failed to alert occupants 5 ☐ Undetermined	
1.6 Presence of Automatic Suppression System * ☐ None Present 1 ☐ Present Complete rest of Section M		1.7 Type of Automatic Suppression System * Required if fire was within designed range of AM 1 ☐ Wet pipe sprinkler 2 ☐ Dry pipe sprinkler 3 ☐ Other sprinkler system 4 ☐ Dry chemical system 5 ☐ Foam system 6 ☐ Halogen type system 7 ☐ Gaseous dioxide (CO₂) system 8 ☐ Other special hazard system 9 ☐ Undetermined		1.8 Automatic Suppression System Operation Required if fire was within designed range 1 ☐ Operated & effective (Go to 1.9) 2 ☐ Operated & not effective (Go to 1.9) 3 ☐ Fire too small to activate 4 ☐ Failed to operate (Go to 1.9) 5 ☐ Other _____ 6 ☐ Undetermined		1.9 Automatic Suppression System Failure Reason Required if system failed 1 ☐ System shut off 2 ☐ Not enough agent discharged 3 ☐ Agent discharged but did not reach fire 4 ☐ Wrong type of system 5 ☐ Fire not in area protected 6 ☐ System components damaged 7 ☐ Lack of maintenance 8 ☐ Manual intervention 9 ☐ Other _____ 10 ☐ Undetermined			
1.9 Number of Sprinkler Heads Operating Required if system operated _____ Number of sprinkler heads operating		1.10 Number of Sprinkler Heads Operating Required if system operated _____ Number of sprinkler heads operating		1.11 Number of Sprinkler Heads Operating Required if system operated _____ Number of sprinkler heads operating		1.12 Number of Sprinkler Heads Operating Required if system operated _____ Number of sprinkler heads operating			

VFI

VERITÉ FORENSIC ENGINEERING, LLC.

RESIDENCE FIRE ANALYSIS

INSURED: [REDACTED]
[REDACTED]
HOUSTON, TEXAS [REDACTED]

FARMERS INSURANCE CLAIM NUMBER: H9298431
VFE PROJECT NUMBER: 010406

Presented To:

MR. CLAY CONKLIN
FARMERS INSURANCE GROUP
1880 DAIRY ASHFORD ROAD, SUITE 210
HOUSTON, TEXAS 77077

And

MR. LONNIE TIDWELL
FARMERS INSURANCE GROUP
6565 WEST LOOP SOUTH, SUITE 650
BELLAIRE, TEXAS 77401

1036 A First Street • Humble, TX 77338 • Telephone 281-548-3561 • Fax 281-548-3562
Mailing Address: P.O. Box 909 Humble, Texas 77347

ENG-028-B 1431

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EXECUTIVE SUMMARY

INTRODUCTION

Verité Forensic Engineering (VFE) was requested on April 4, 2001 by Mr. Hank Bardenhagen of AFL, Inc. to assist in the electrical aspects of a fire investigation involving the residence of Mr. Daniel Wheeler. That fire occurred in a 1992 Lincoln TownCar that was parked in the garage. The fire damage was minimal to the structure, but smoke damage was extensive. According to Mr. Bardenhagen, authorization for VFE's involvement in this matter was obtained from Mr. Clay Conklin. This project was undertaken by David A. Reiter, P.E., C.F.I., VFE Senior Project Engineer, Electrical.

SCOPE OF WORK

Specifically, VFE was requested to examine the vehicle and residence and render a professional opinion, if possible, regarding any failure or malfunction that may have been a causal factor for the fire.

CONCLUSIONS

- The fire originated at the rear of the engine compartment of the [REDACTED] 1992 Lincoln TownCar near the firewall on the driver's side.
- The fire was caused by a defective speed control de-activation switch (commonly referred to as a brake pressure switch), which is the subject of a current recall campaign by the Ford Motor Company.
- [REDACTED] replacement of a fuse with a larger circuit breaker may have provided some minor contribution to the fire; however, given the defective components, the fire still could have occurred if the proper size fuse had been in place.
- The [REDACTED] reportedly did not receive a recall notice regarding the speed control de-activation switch and its propensity to fail and possibly start a fire.

PROCEDURES

1. A field trip was made to the [REDACTED] residence on April 5, 2001. At that time the vehicle and garage were carefully examined. Information was obtained from [REDACTED] regarding the Lincoln TownCar and its history.
2. During all phases of the investigation, engineering notes and sketches were prepared to document conditions as they existed.
3. Numerous photographs were also taken. Some of those photographs are incorporated in this report with the remainder being provided in bulk form. All of the photograph negatives will be maintained in the VFE file at the Humble, Texas office.
4. Subsequent to the field trip, research was conducted in the 1992 Lincoln TownCar service manual. Selected diagrams and charts from that manual are included as attachments to this report.

OBSERVATIONS

BACKGROUND

The vehicle involved was a 1992 Lincoln TownCar. It had been purchased new by [REDACTED] who lives in Centerville, Texas. According to [REDACTED] his father received only one recall notice on the vehicle and that was in November 1993. He stated that his father never received a recall notice in the last several years regarding any potential fires.

[REDACTED] indicated that he does all of the service work on his father's car. He changes the oil approximately every 5000 miles. The last oil change occurred roughly two weeks ago at which time the car had 163,900 miles on it. The only major service work performed on the car was a transmission replacement performed by Northwood Lincoln-Mercury Dealership (formerly Leland Lincoln-Mercury). The last time the car was in the dealership was in March of 1997 at which time it had 99,251 miles on the odometer. This predates a current recall involving the speed control de-activation that began in May 1999. The only aftermarket item incorporated on the vehicle was a stereo/radio that had been installed by Best Buy.

With regard to problems, [REDACTED] claimed that the car had a history of blowing fuses. Several weeks prior to the fire, the brake lights quit working. [REDACTED] trouble-shot the problem and replaced a 15-ampere fuse for the tail light circuit with a 30-ampere circuit breaker.

On the day of the fire, [REDACTED] had been driving her father-in-law's car. The fire occurred shortly after [REDACTED] parked the Lincoln in the garage. She did not notice any problems while driving it, and had returned home at approximately 2:15 p.m. At 2:30 p.m. she noticed smoke in the house. When she investigated and went to the garage, she noted smoke coming out from all around the hood of the Lincoln TownCar.

INITIAL INSPECTION

Figure 1 shows the [REDACTED] house. The Houston Fire Department had pulled the Lincoln TownCar out of the garage. Figure 2 shows the garage. [REDACTED] had already started cleaning it. The actual fire damage observed was minimal, but smoke damage was extensive. Figures 3 through 6 are views showing the vehicles exterior. As can be seen, all of the fire damage was concentrated to the engine compartment. The interior was virtually undamaged as can be seen in Figure 7, looking into the driver's door. Figure 8 shows the manufacturer's data plate on the driver's door. The vehicle identification number (VIN) was 1LNLM82W4PY668618. The manufacturing date was November 1992. Figure 9 shows the aftermarket radio mounted in the dashboard. It was not fire damaged and did not cause or contribute to the fire.



Figure 1: Overall view of house and vehicle



Figure 2: View inside garage



Figure 3: Front of vehicle



Figure 4: Driver's side of vehicle



Figure 5: Back of vehicle



Figure 6: Passenger's side of vehicle



Figure 7: Interior through driver's door

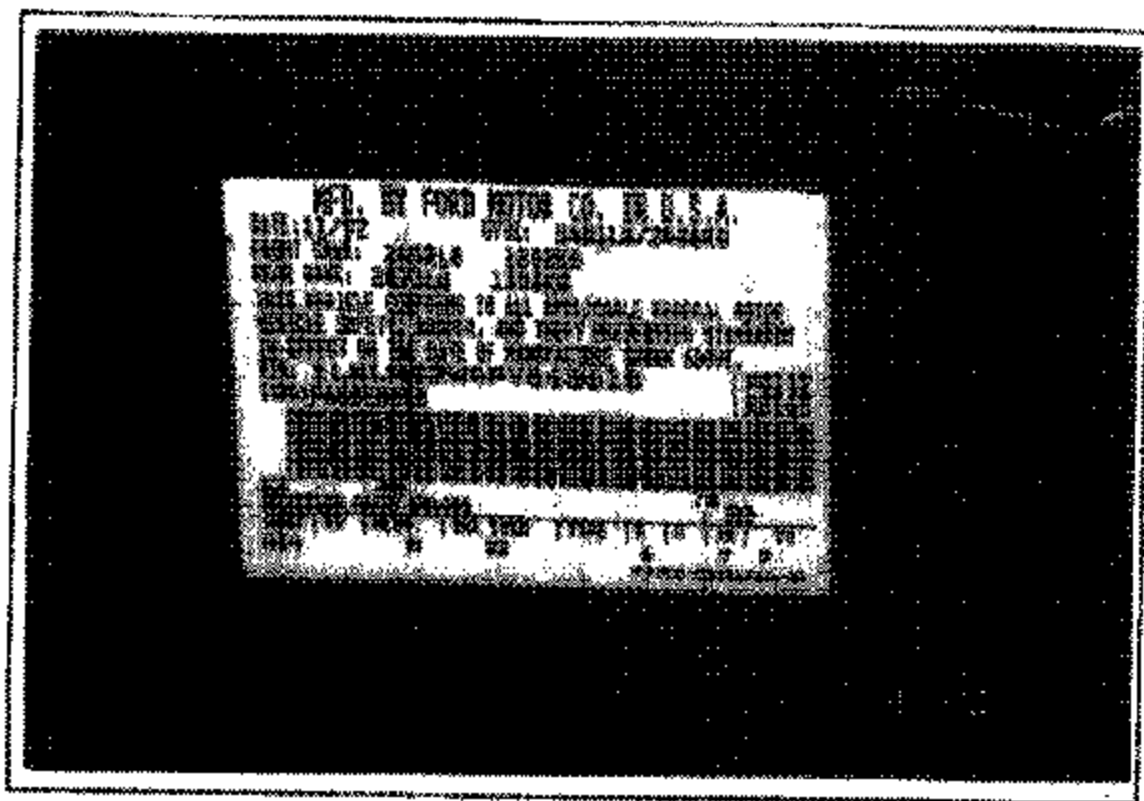


Figure 8: Manufacturing tag

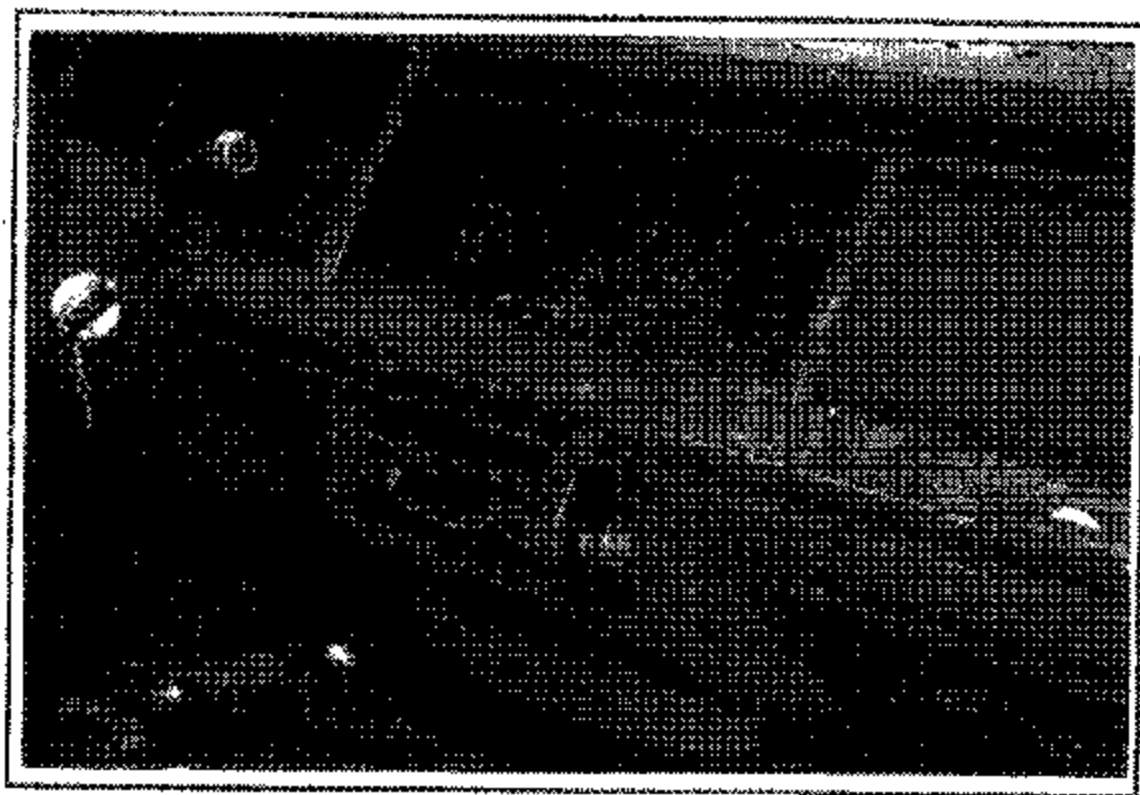


Figure 9: Aftermarket radio in dashboard

FUSE PANEL

The interior fuse panel was examined next, and can be seen in Figure 10. Each fuse was checked for both correct size and whether or not it was blown. All of the fuses were in good condition except one. The 15-ampere fuse for circuit # 12 had been replaced by a 30-ampere circuit breaker, which is highlighted by the arrow in Figure 10. That circuit breaker is shown again in Figure 11. Attachment 1 to this report is a diagram of the fuse panel taken from the Ford Service Manual. As can be seen, circuit # 12 powers the stop/hazard lamps, and brake shift interlock. Although not shown in this diagram, circuit #12 also provides power to the "speed control deactivation switch", which will be discussed later in this report. As previously mentioned, [REDACTED] changed the subject fuse and installed the circuit breaker several weeks prior to the fire when the brake lights quit working.

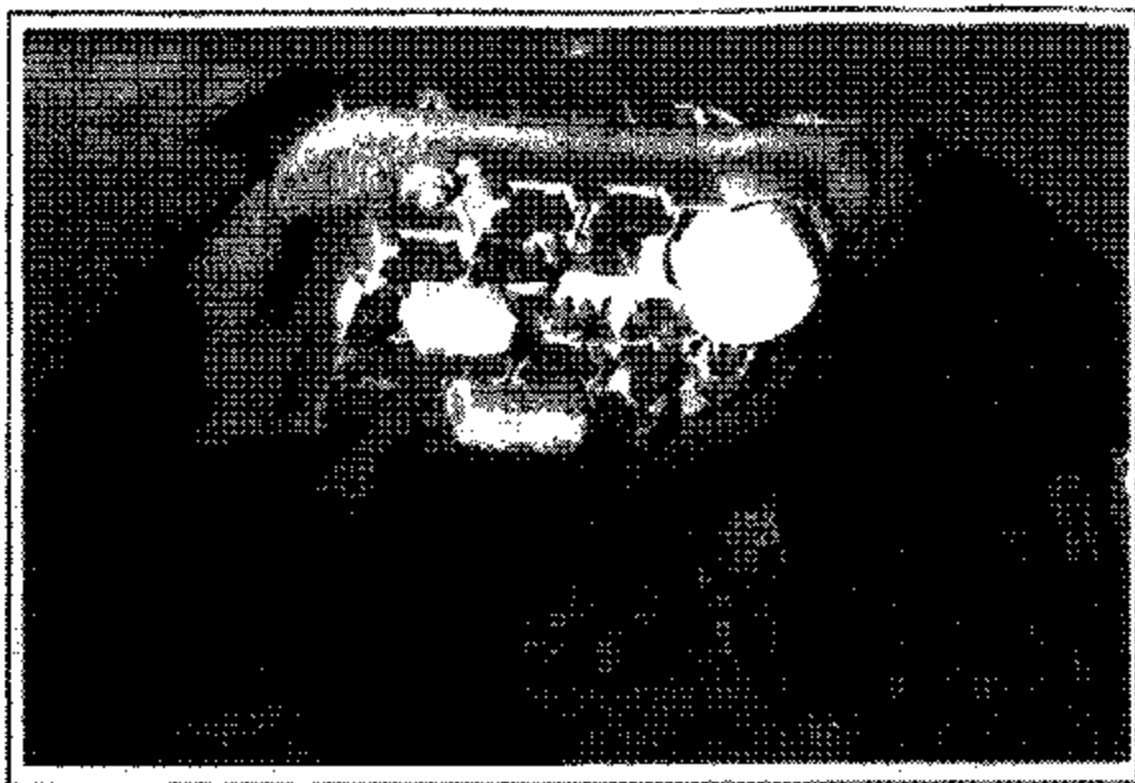


Figure 10: Fuse panel under dashboard

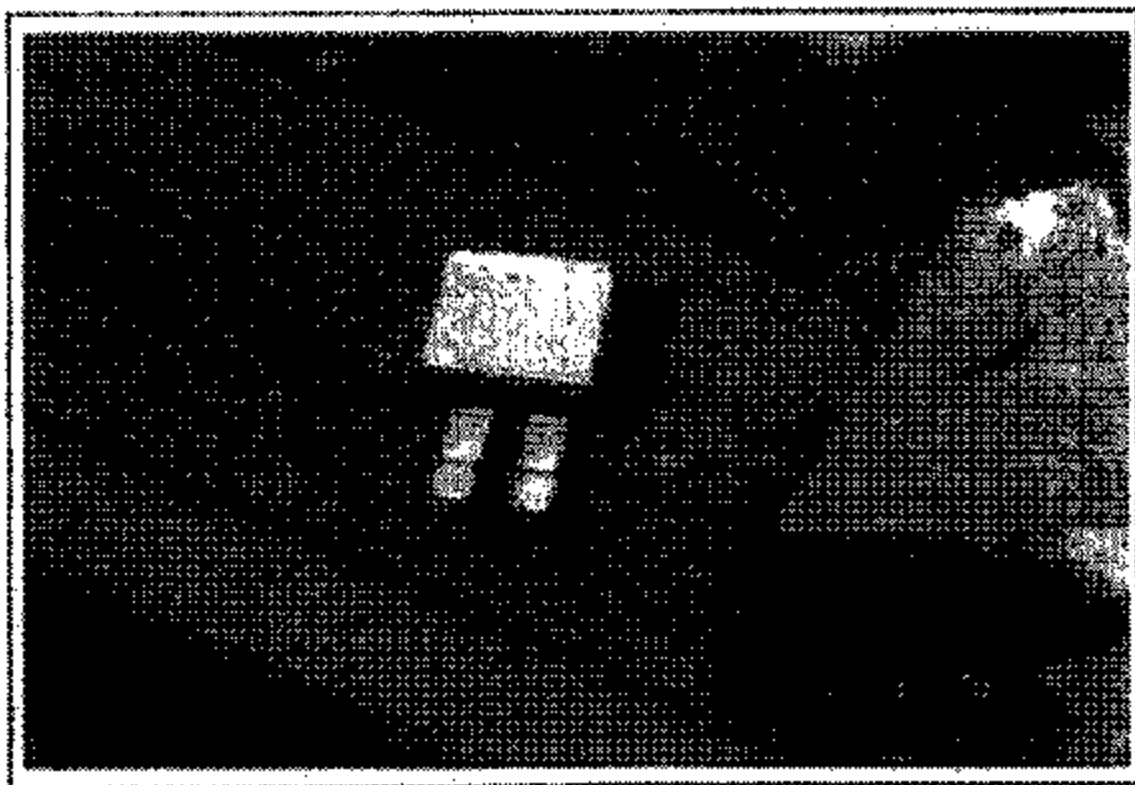


Figure 11: Circuit breaker

ENGINE COMPARTMENT

The engine compartment was examined next. Figure 12 shows the vehicle with the hood down. The aluminum hood was melted on the driver's side and was more severely damaged closer to the firewall. Figure 13 shows the engine compartment on the passenger's side looking rearward with the hood open. The battery was fire damaged but still intact. The engine compartment power center (fuse panel) was also intact but had fallen downward. The aluminum evaporator coil for the air conditioner was relatively undamaged. Figure 14 shows the driver's side of the engine compartment looking rearward. Metal components on this side were more severely oxidized and the wiring harnesses were completely void of insulation. This side of the engine compartment clearly suffered more extensive fire damage than the opposite side. The arrow in Figure 14 highlights the brake vacuum booster. It will be used for reference purposes throughout the remainder of this report. Figure 15 shows the front of the engine behind the radiator, looking from the driver's side to the passenger's side. Numerous combustible materials i.e., hoses, belts, etc. still remained in this area. Overall, the engine compartment examination revealed that the fire originated on the driver's side of the engine near the firewall.



Figure 12: Overall view of damage to hood



Figure 13: Passenger's side of engine compartment looking rearwards



Figure 14: Driver's side of engine compartment looking rearwards



Figure 15: Front of engine compartment

ANALYSIS OF FIRE ORIGIN AREA

The fire origin area is shown in Figure 16. The brake vacuum booster is visible on the firewall. Note that the stranded copper wiring harnesses adjacent to it have their insulation completely burned away. The individual copper conductors were severely heat damaged and brittle and therefore were not disturbed in any extent.

Figure 17 highlights the "speed control deactivation switch" or "brake pressure switch" that was mounted on a proportioning valve for the hydraulic brake system. It can be seen in the closer view of Figure 18. Only the metal body remained. The switch mechanism itself, which mounts on top of the body, had obviously burned away during the fire. The internal switch contacts were not found with the wiring harness; however, the wiring harness was not moved to any significant extent pending an inspection of the vehicle by Ford Motor Company representatives. Attachment 2 to this report identifies the brake pressure switch location on a wiring harness layout from the Ford Service Manual.

The wiring harnesses adjacent to the brake pressure switch and the vacuum booster were examined visually. Figure 19 shows the end of one stranded copper conductor. Its severed end was melted in a very localized area, which is the characteristic remaining evidence of electrical arcing and shorting. Electrical arcing of this sort helps to definitively identify the fire origin area since it is generally the first location where the heat of a fire impinges on (and damages) the wiring insulation of an energized electrical circuit. Once the arcing takes place, the circuit protective fuse will open and de-energize the circuit. Then, no further electrical arcing and shorting can occur because the circuit is dead.



Figure 16: Wiring at firewall on driver's side of engine compartment

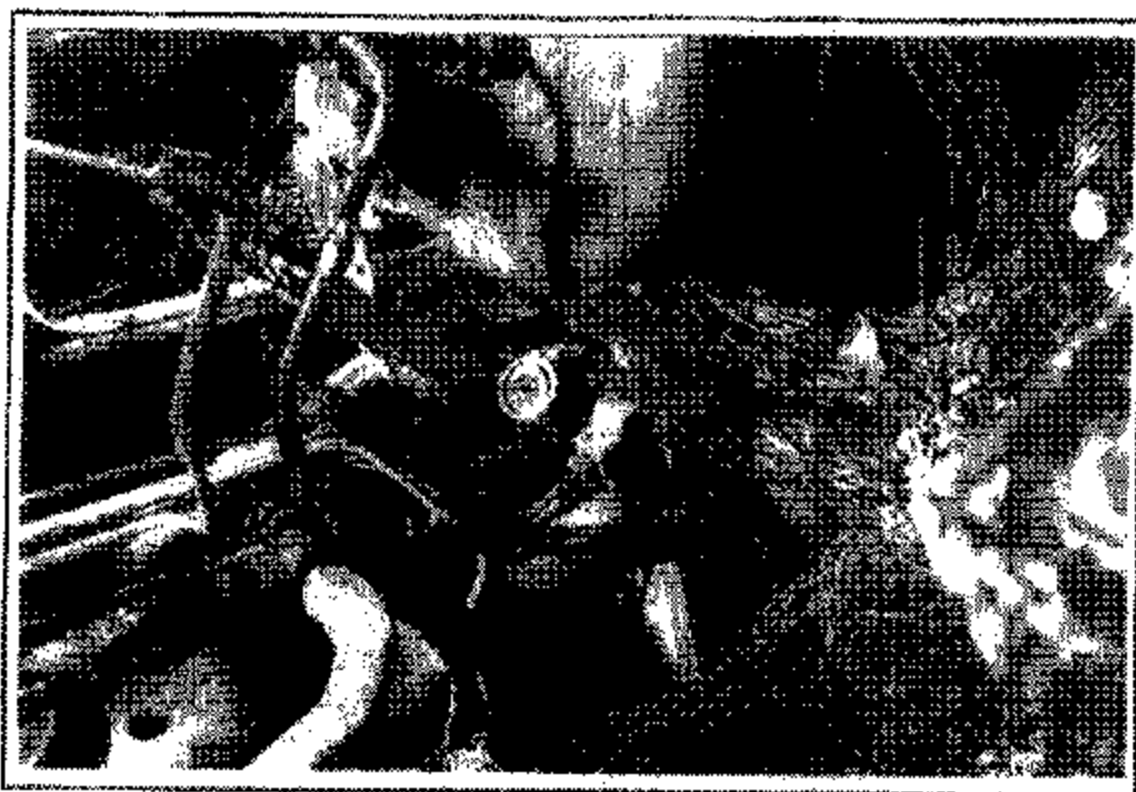


Figure 17: Remains of cruise control de-activation switch



Figure 18: Closer view of cruise control de-activation switch



Figure 19: Arving in wiring harness

ANALYSIS

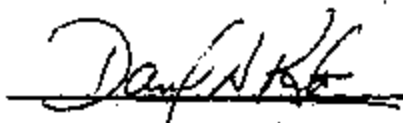
Overall, the fire and damage patterns clearly identify the fire origin area to be at the rear of the engine compartment near the firewall on the driver's side. Electrical arcing on the adjacent wiring harnesses verifies that fact.

The brake pressure switch (speed control de-activation switch) is located in that area. It is presently the subject of a recall campaign by the Ford Motor Company (see Attachment 3). That switch is "hot-at-all-times" meaning that it has electrical power to it continuously even when the vehicle is parked. Attachment 4 to this report shows the electrical circuitry. As can be seen, the brake pressure switch is fed from circuit # 12, which is protected by a 15-ampere fuse. That is the fuse that [REDACTED] replaced with a 30-ampere circuit breaker.

Fuses are a protective device designed to de-energize an electrical circuit in the event of a failure or fault. Increasing the size of a fuse or circuit breaker, such as was done by [REDACTED] in this case, negates that protection to some extent and increases the probability of a fire during a fault condition. However, that action does not change the fact that the brake pressure switch was designed and/or manufactured defectively, nor does it change the fact that it was designed to have power available to it at all times, even when the vehicle is parked. The failure that takes place inside of these brake pressure switches involves a high-resistance arcing condition. That type of arcing inherently limits fault currents to low levels and numerous fires have occurred as a result even when the proper 15-ampere fuse was installed.

SIGNATURE AND SEAL

By his signature and seal, the undersigned engineer certifies that the opinions set forth in this report are based on a reasonable degree of engineering certainty, the training, knowledge and experience of the engineer, and are in consideration of all the known facts to date relating to this matter.



David A. Reiter, P.E., C.F.I.
Senior Project Engineer - Electrical
State of Texas License No. 79122



DAR/nor

Attachment One



Office of Defects Investigation Recall Database

Call the **Auto Safety Hotline** toll free at (888) 327-4236 to report safety defects or to obtain information on cars, trucks, child seats, highway or traffic safety.

Report Date: July 5, 2000 10:35:45 PM

NHTSA CAMPAIGN ID Number: 99V124000

Component: ELECTRICAL SYSTEM

Manufacturer: FORD MOTOR COMPANY

Mfg. Campaign #: 99S13

Year: 1992

Make: LINCOLN

Model: TOWN CAR

Potential Number of Units Affected: 279000

Manufactured From: NOV 1991 To: NOV 1992

Year of Recall: 99

Type of Report: Vehicle

Summary:

Vehicle Description: Passenger vehicles. The Speed Control Deactivation Switch can develop a resistive short in the electrical circuit that could potentially result in an underhood fire. A fire is possible both when the vehicle is running and when the vehicle engine is off. Also, the short could disable the speed control system or cause the brake light fuse to open.

A fire can originate in the left front underhood area.

Dealers will install a new speed control deactivation switch and connector shell. Owner notification began May 20, 1999. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Ford at 1-800-392-3673. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236).

This search returned 1 record.

[New Search](#)

[Return to Safety Problems and Issues](#)

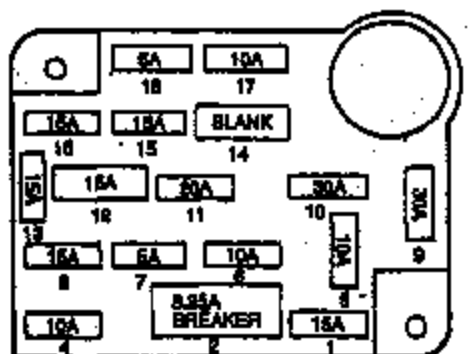


[Send mail to the Web Master](#)

Attachment Two

DESCRIPTION AND OPERATION (Continued)

Lincoln Town Car

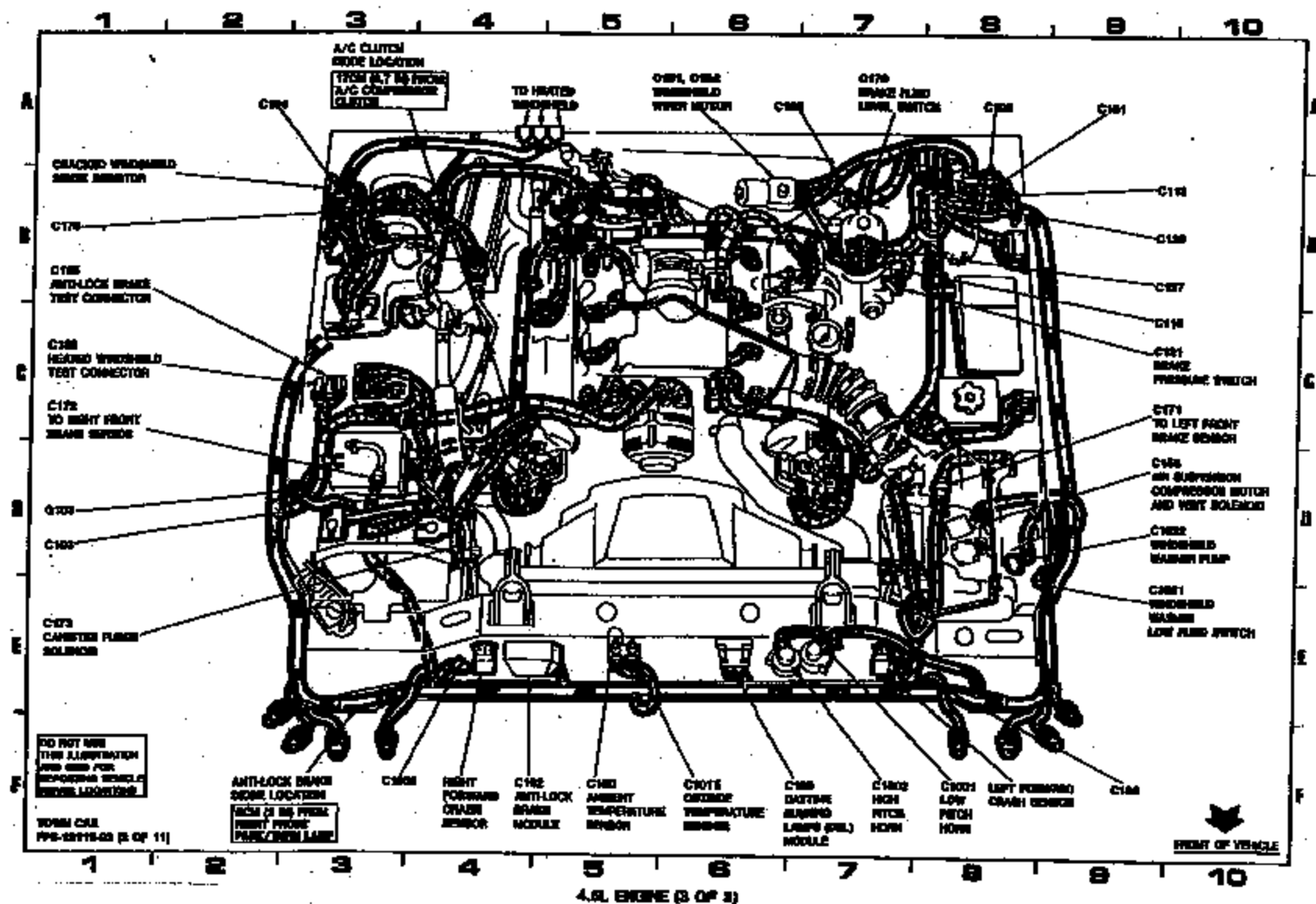


KY4587-C

Cavity Number	Fuse Rating	Circuit Protected
1	15 Amp	Automatic Leveling Control, Electro-Brake Cleaner, Heated Windshield, Daytime Running Lamps, Memory Seats, Radio Memory
2	8.25 Amp Circuit Breaker	Intermittent Wiper/Washer
4	10 Amp	Air Bag, Automatic Leveling Control, Electro-Brake Cleaner, Warning Chime, Heated Windshield, Speed Control
6	10 Amp	Heated Mirrors
8	10 Amp	Door/Reading Lamps, Power Windows, Moon Roof, Radio, Warning Chime, Brake Shift Interlock
7	5 Amp	Instrument Panel Illumination
5	15 Amp	ATC, Back Up Lamps, Auto Lamps, Daytime Running Lamps, Day/Night Mirror
9	30 Amp	ATC Blower
10	50 Amp	Clear Lenses
11	20 Amp	Anti-Theft, Exterior Lamps, Keyless Entry
12	15 Amp	Stop/Hazard Lamps, Brake Shift Interlock
13	15 Amp	Electronic Engine Control
14	—	Not Used
16	15 Amp	Anti-Theft, Rear Window Defroster, Trailer Tow, Flash-to-Pass, ATC Chime, Turn Signals
18	15 Amp	Electronic Engine Control
17	10 Amp	Anti-Theft, ATC, Courtesy Lamps, Keyless Entry, Power Mirrors, Power Door Locks
18	5 Amp	Anti-Lock Brakes

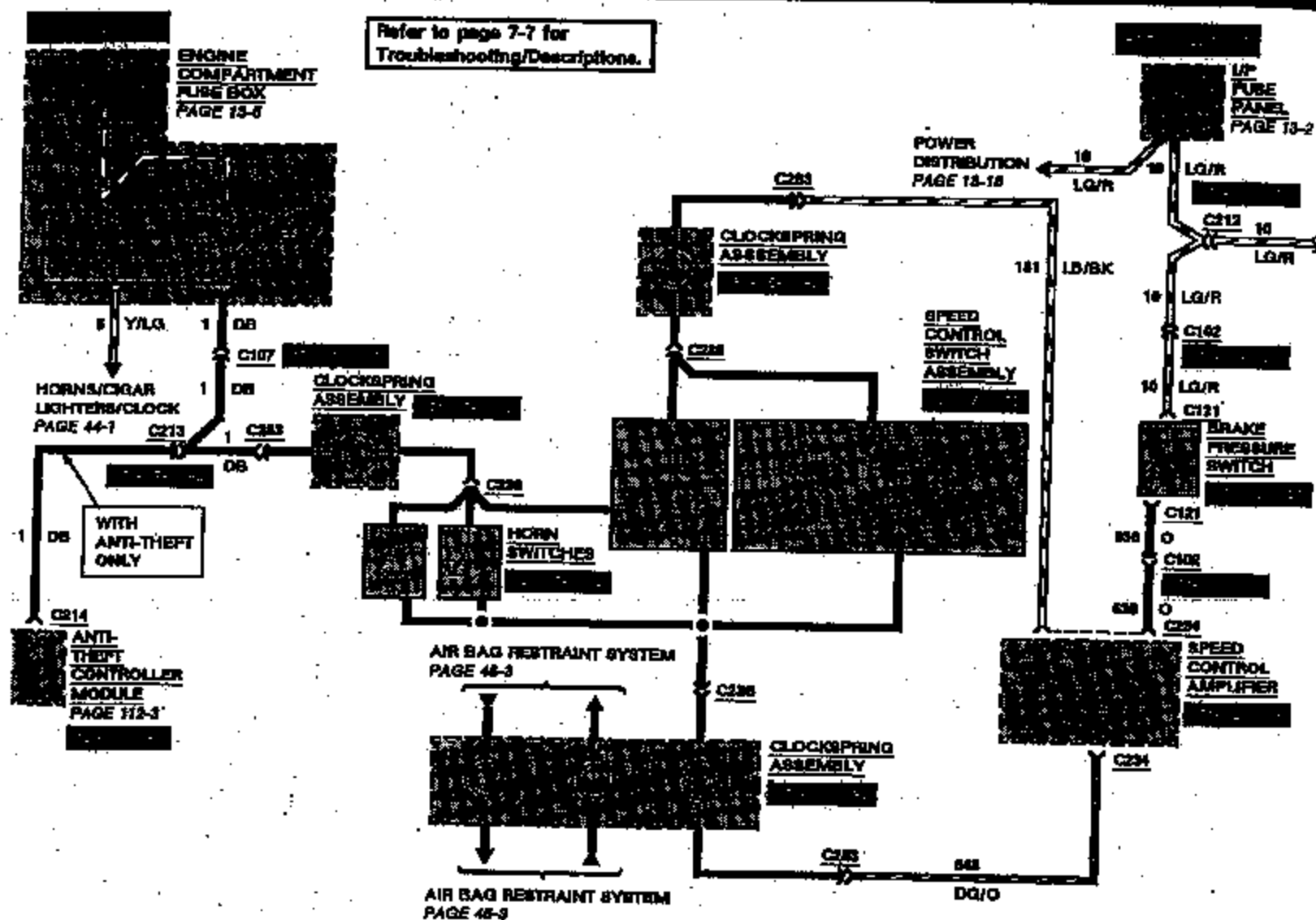
Attachment Three

151-3 COMPONENT LOCATION VIEWS



Attachment Four

31-1 SPEED CONTROL



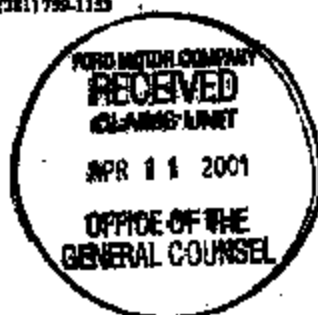


FARMERS

Gulf Coast Property Claims Svc Ctr
1890 S Dairy Ashford Rd 220
P.O. Box 831129
Houston, TX 77282-1129
(281) 729-1301 or (800) 243-4149
Fax (281) 799-1123

April 6, 2001

Ford Motor Company
Parklane Towers West
3 Parklane Boulevard
Dearborn MI 48126
Attn: Ms. Shawn Norton



Dear Ms. Norton,

I am sending this letter to you as a reference for you to open a claim file for property damages caused by a Ford Motor Company product. Our insured is [redacted] Houston, Tx. [redacted] His telephone number is [redacted]. A 1993 Lincoln Town Car, owned by his father, [redacted] had been parked in his garage on 3-30-2001, approximately 2:00 PM. About twenty minutes later, the car caught fire, and caused serious damage to his home, and destroyed the vehicle. The VIN number for the car is: LNLMH2W4P4668618.

The claim number for the homeowners property claim is [redacted]. My telephone number is 713-805-3212. My fax number is 281-376-3493. The auto property adjuster is Lonnie Tidwell, 6565 West Loop South, #650, Bellair, Tx., 77401. His telephone number is 713-839-7545, fax 713-349-1600. The claim number for the auto property damage is P2124755.

Please contact me at your earliest convenience, to let me know when the vehicle can be inspected by Ford. Also, please call me for any additional information you may need.

Sincerely,

Clay Conkling
Property Claims Adjuster

Cc: Lonnie Tidwell

BR02-025-8 1484