

**EA02-025**

**FORD 10/27/03**

**APPENDIX M**

**BOOK 19 OF 22**

**PART A-D**

**PART C**

417398

417398

JH  
TX

# State Farm Insurance Companies

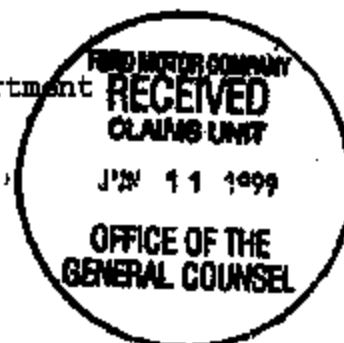


Claim Office  
P.O. Box 2647  
Sherman, Texas 75091-2647

June 7, 1999

*Pres*  
*417398*  
*JH*

Ford Motor Company  
Attention: Jessie Hollinsworth - Claims Department  
Park Lane Tower West, Suite 400  
3 Park Lane Blvd.  
Dearborn, MI 48126



Re: Claim Number: 43-B730-516  
Our Insured: [REDACTED]  
Date of Loss: May 17, 1999  
Vehicle Data: 1995 Ford Crown Victoria  
VIN: 2FALP73W1SX116450

Dear Ms. Hollinsworth:

This letter is in follow up to our conversation on June 7, 1999. During our conversation, you informed me your investigation showed the aforementioned vehicle was not the cause of the fire to our insured's residence on May 17, 1999.

I informed you of the need for my insured to begin the demolition/repair process to his residence. You informed me you would not commit to this being okay one way or the other, only stating you had inspected the vehicle. I informed you this hardship has continued since May 17, 1999, on my insured who needs to begin the demolition/repair process. I informed you I would give [REDACTED] permission to begin the repair process and you had no comment again.

I have spoken with [REDACTED] and he will begin the demolition/repair process in the near future. Should you have need to contact me in the future, you may reach me at the number listed below.

Sincerely,

Matt Andrew  
Claim Representative  
(903) 813-3473

State Farm Lloyds  
Home Offices: Dallas, Texas 75379-9100

MA/032/0607008



# State Farm Insurance Companies



Claim Office  
P.O. Box 2547  
Shannon, Texas 75081-2547

May 25, 1999

## CERTIFIED MAIL/RETURN RECEIPT REQUESTED

Ford Motor Company  
Attention: Jessie Hollinsworth - Claims Department  
Park Lane Tower West, Suite 400  
3 Park Lane Blvd.  
Dearborn, MI 48126

Re: Claim Number: 43-B730-516  
Our Insured: [REDACTED]  
Date of Loss: May 17, 1999  
Vehicle Data: 1995 Ford Crown Victoria  
VIN: 2FALP73W1SX116450

6540

Dear Ms. Hollinsworth:

This letter is in follow up to our conversation on May 24, 1999. During our conversation, I informed you we have reason to believe a 1995 Ford Crown Victoria may have been the cause of a fire which resulted in severe damage to the residence of [REDACTED] and [REDACTED] at [REDACTED] Powderly, Texas. It appears the loss could be related to a defective fuel fill pipe leak.

State Farm would like to give you an opportunity to inspect the vehicle and advance notice of our subrogation claim. As we discussed, the house was severely damaged and unsafe. Some clean up has been performed to allow safe entry into the home.

Please contact me as soon as possible at (903) 813-3473 to set up a time for your inspection.

Sincerely,

*Matt Andrew*  
Matt Andrew  
Claim Representative  
(903) 813-3473

State Farm Lloyds  
Home Offices: Dallas, Texas 75379-9100

MA/032/0525023

Office of the General Counsel

Ford Motor Company  
Parklane Towers West  
Suite 400  
Three Parklane Boulevard  
Dearborn, Michigan 48126

June 28, 1999

State Farm Insurance Companies  
P.O. Box 2547  
Sherman, TX 75091-2547  
ATTENTION: MATT ANDREW

Re: Claimant: [REDACTED]  
D/E: May 17, 1999  
Y/Claim #: 43-B730-516

Dear Mr. Andrew:

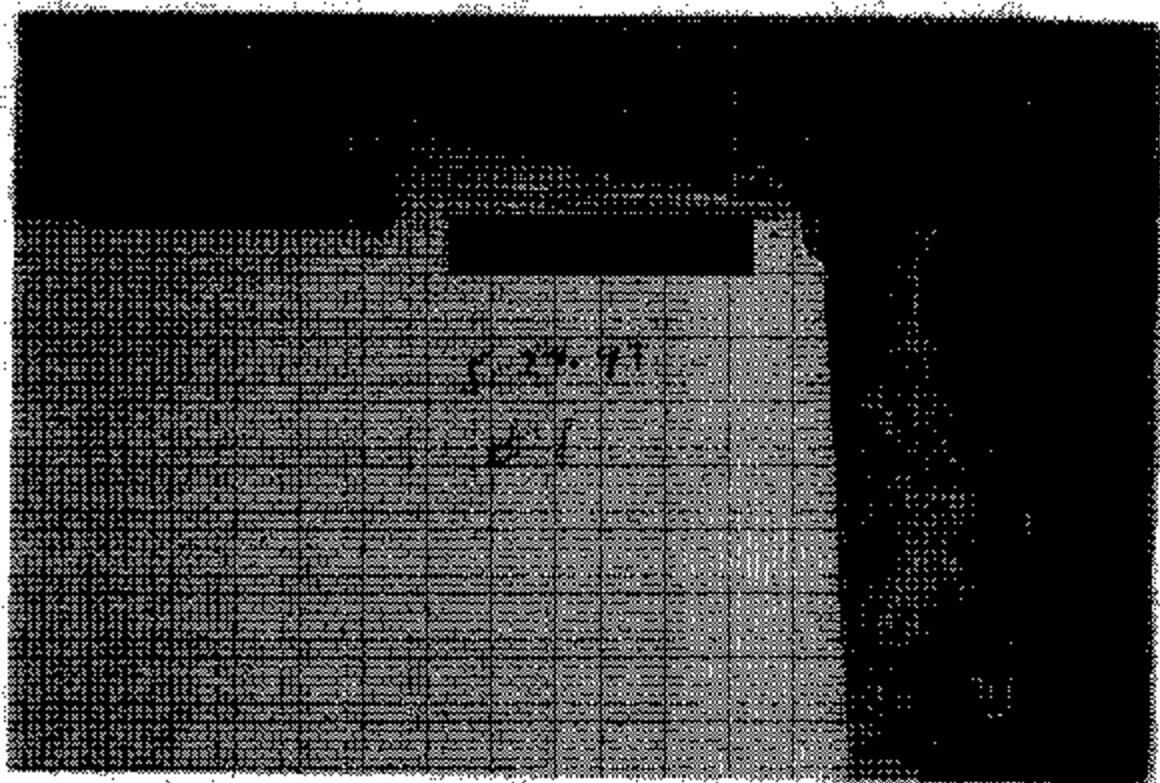
Following a review of the facts and circumstances surrounding this event, Ford Motor Company finds no evidence of a manufacturing or design defect, therefore, we must deny liability for this claim.

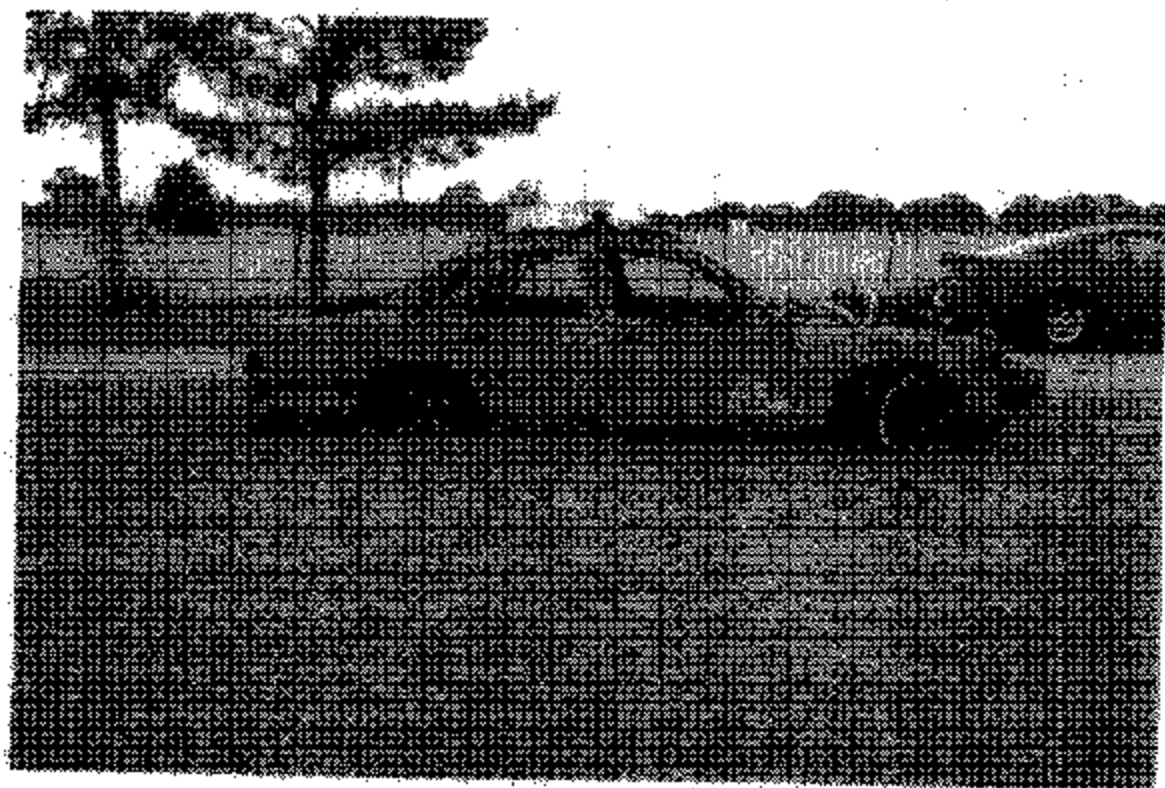
Please be advised that all necessary steps must be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,

Jessie Hollingsworth  
Claims Analyst





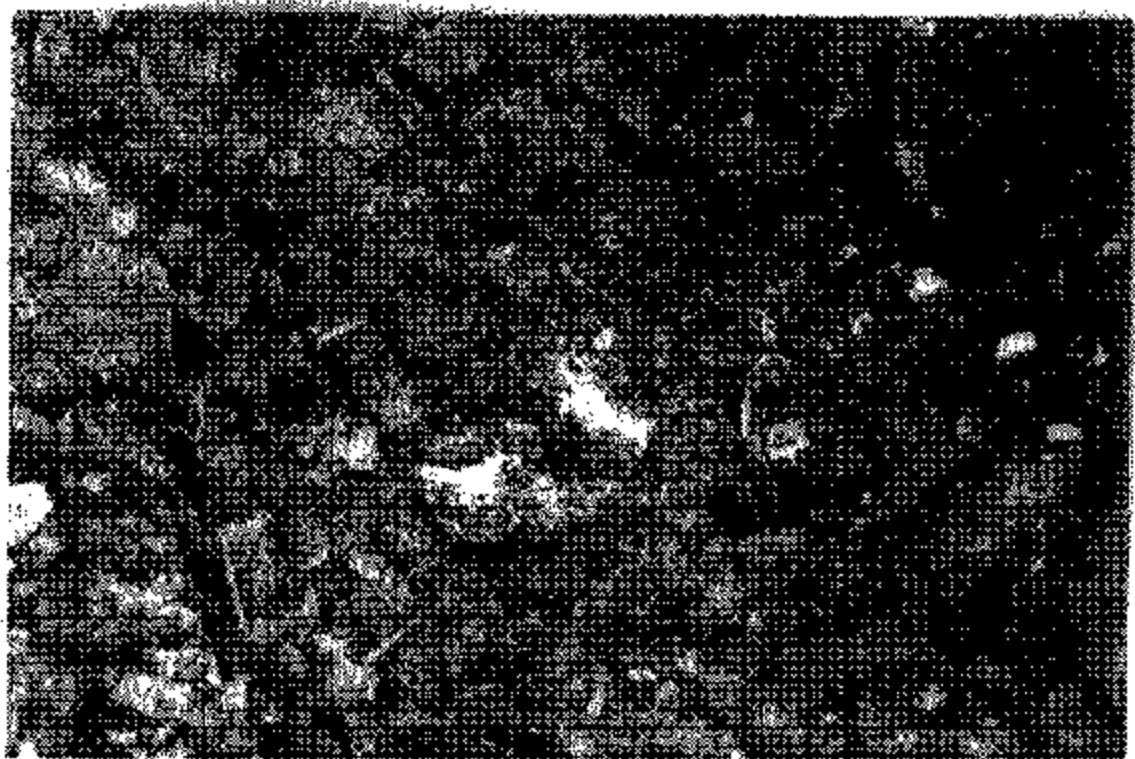
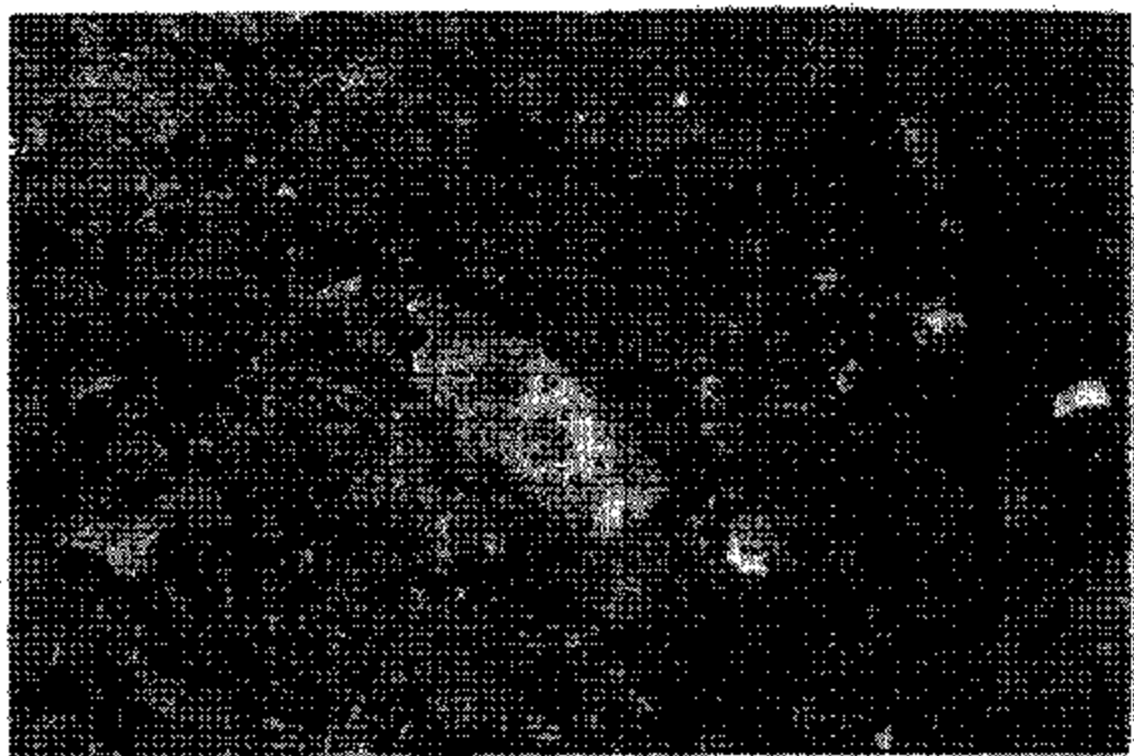




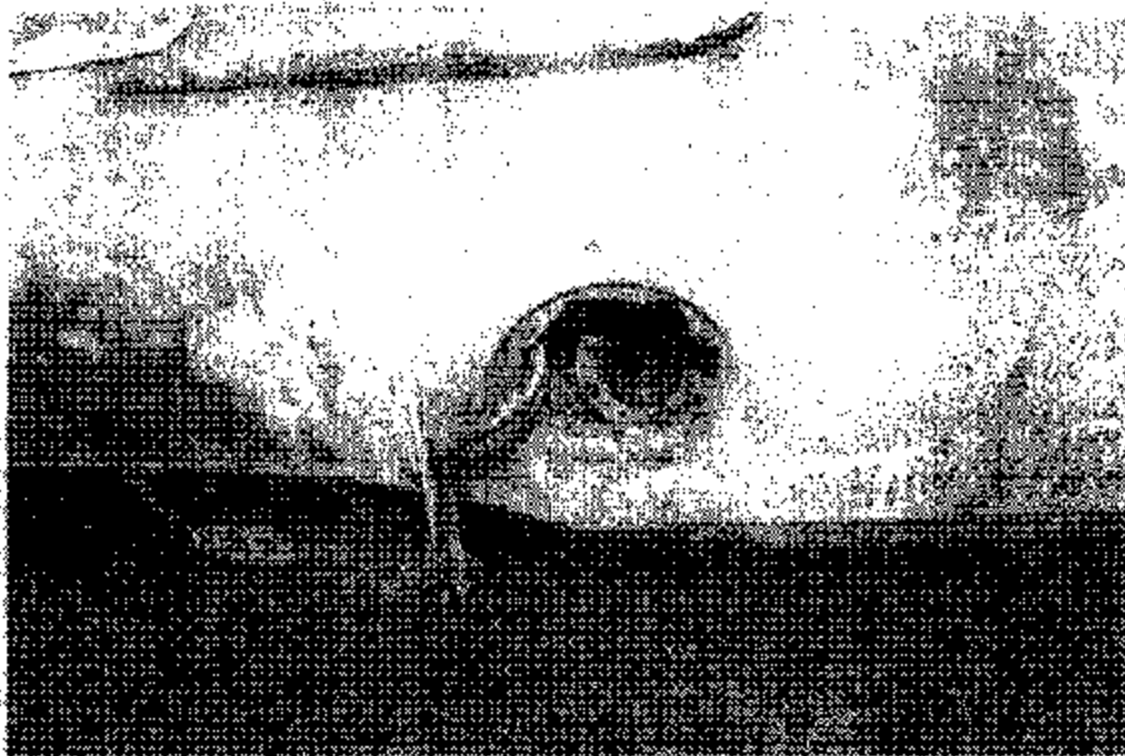








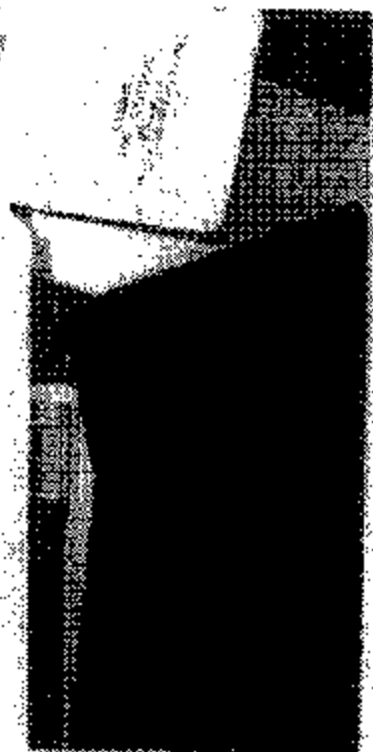








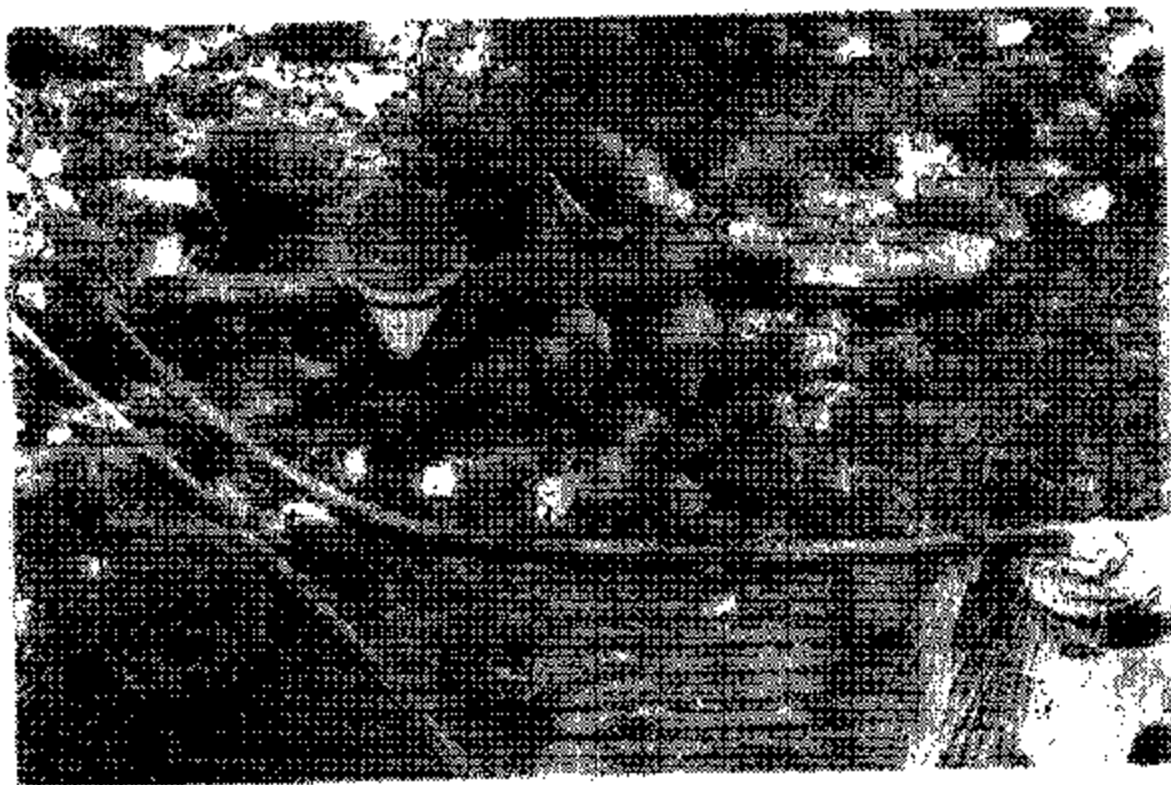




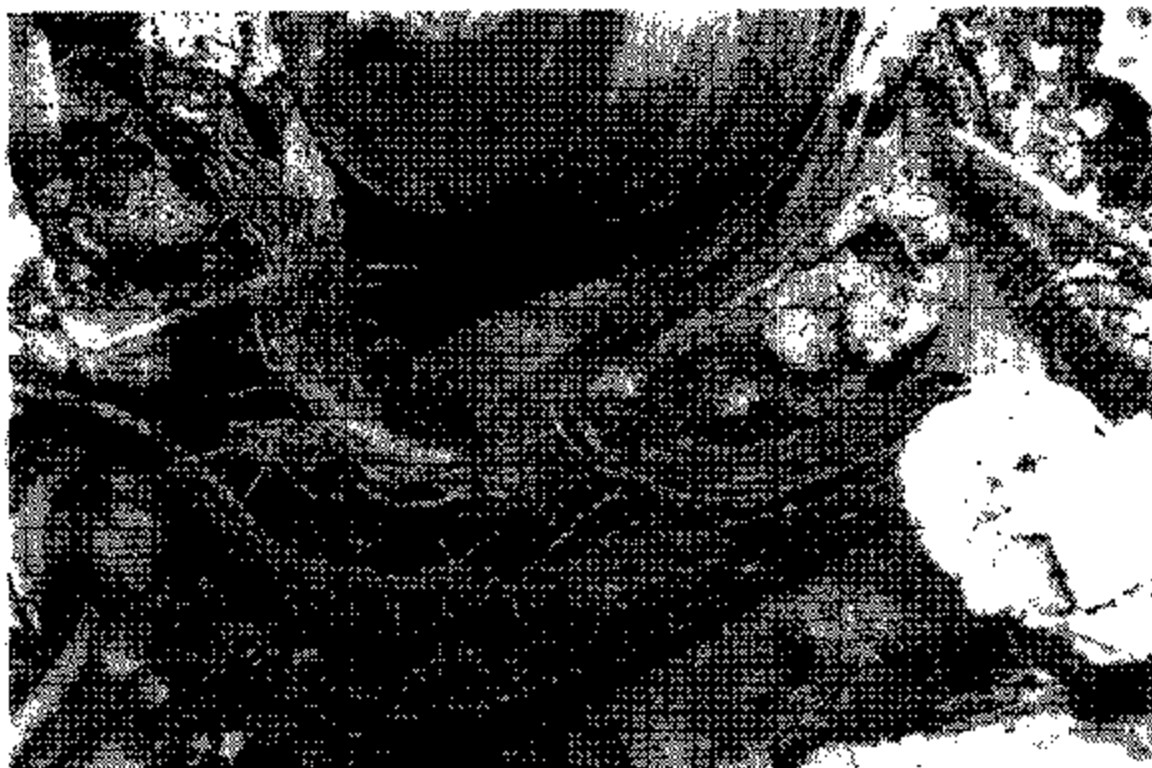


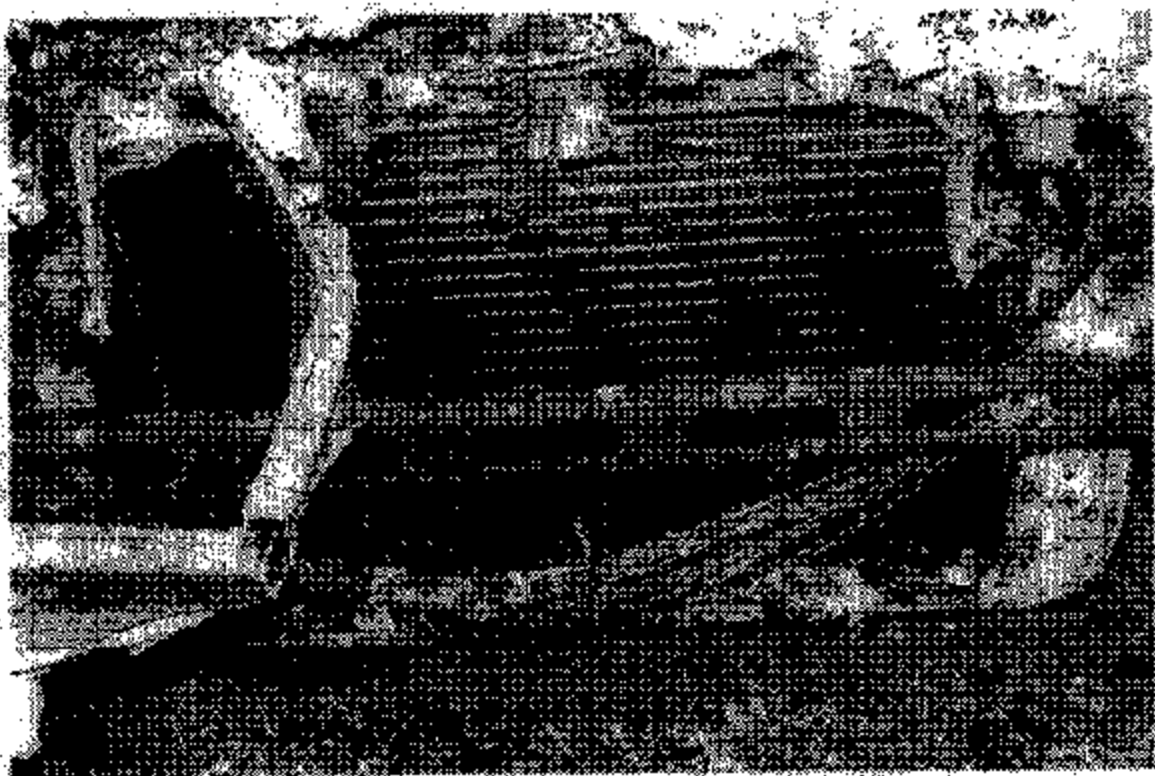


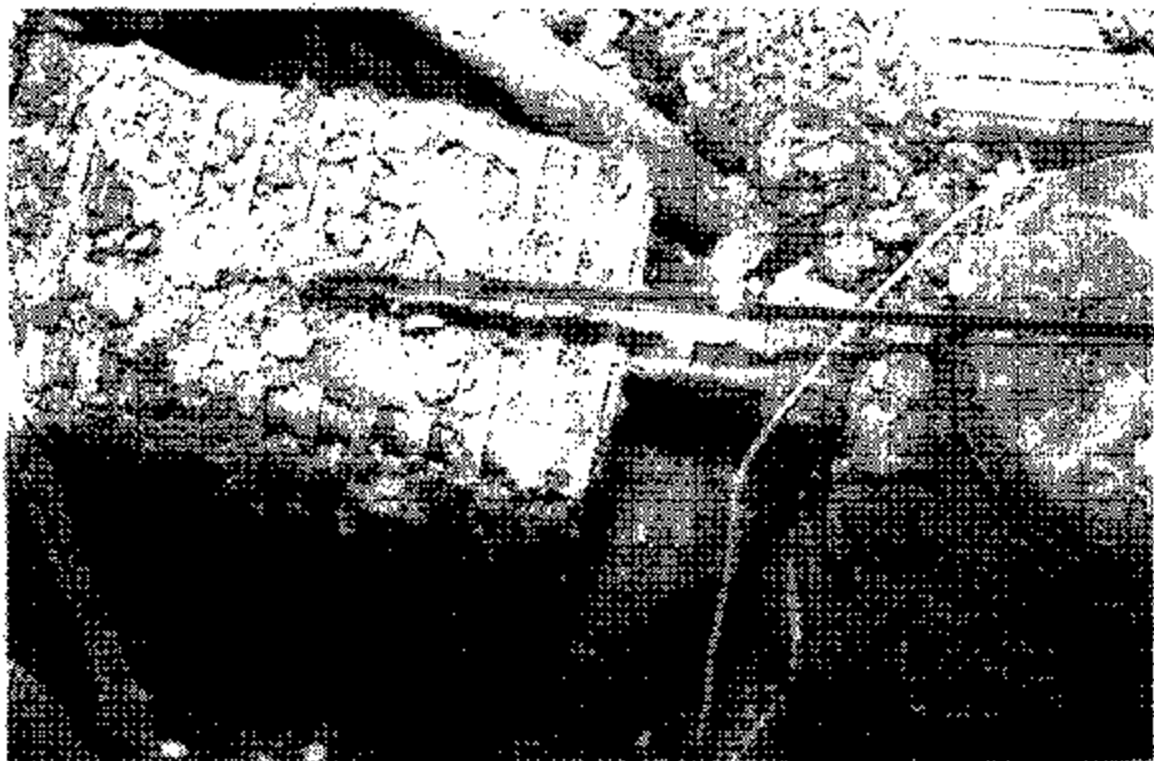


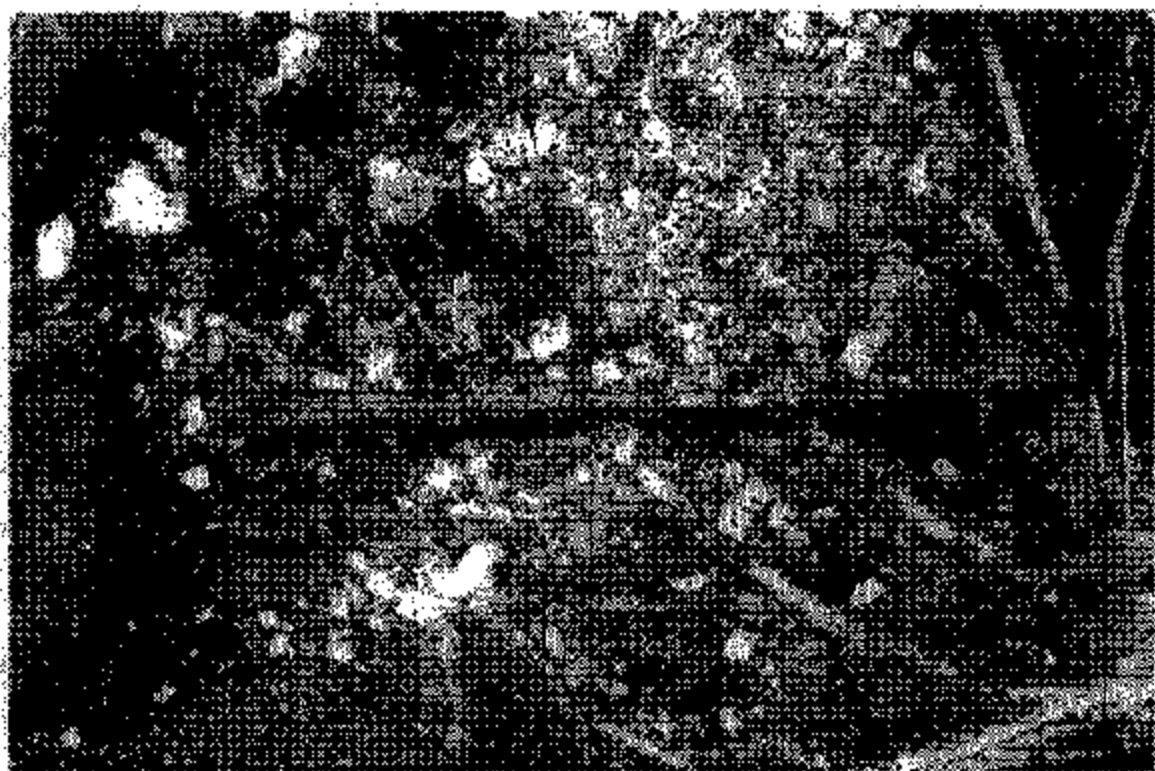










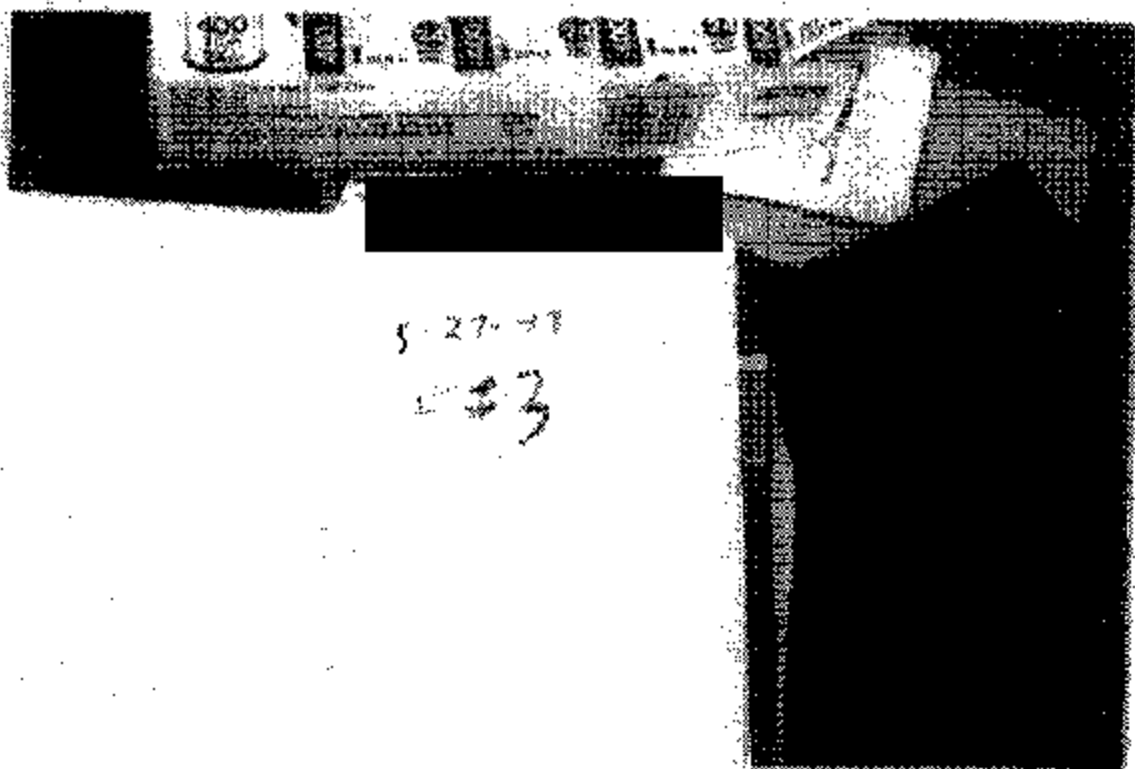








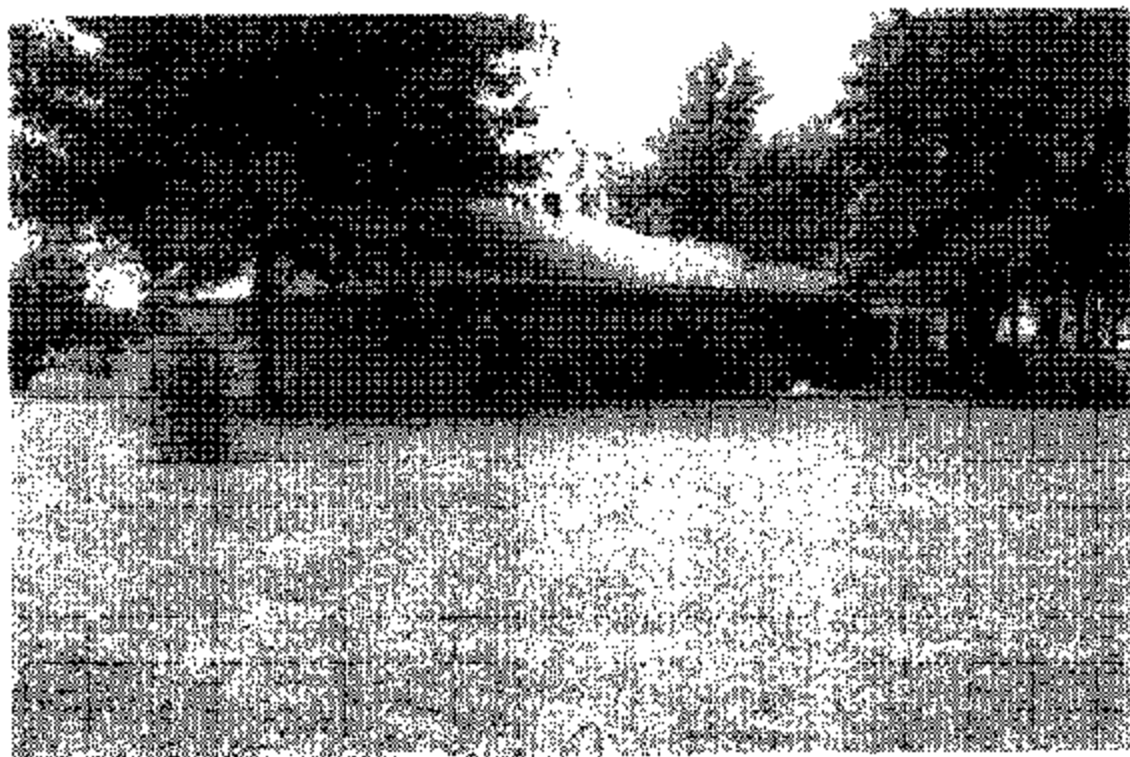


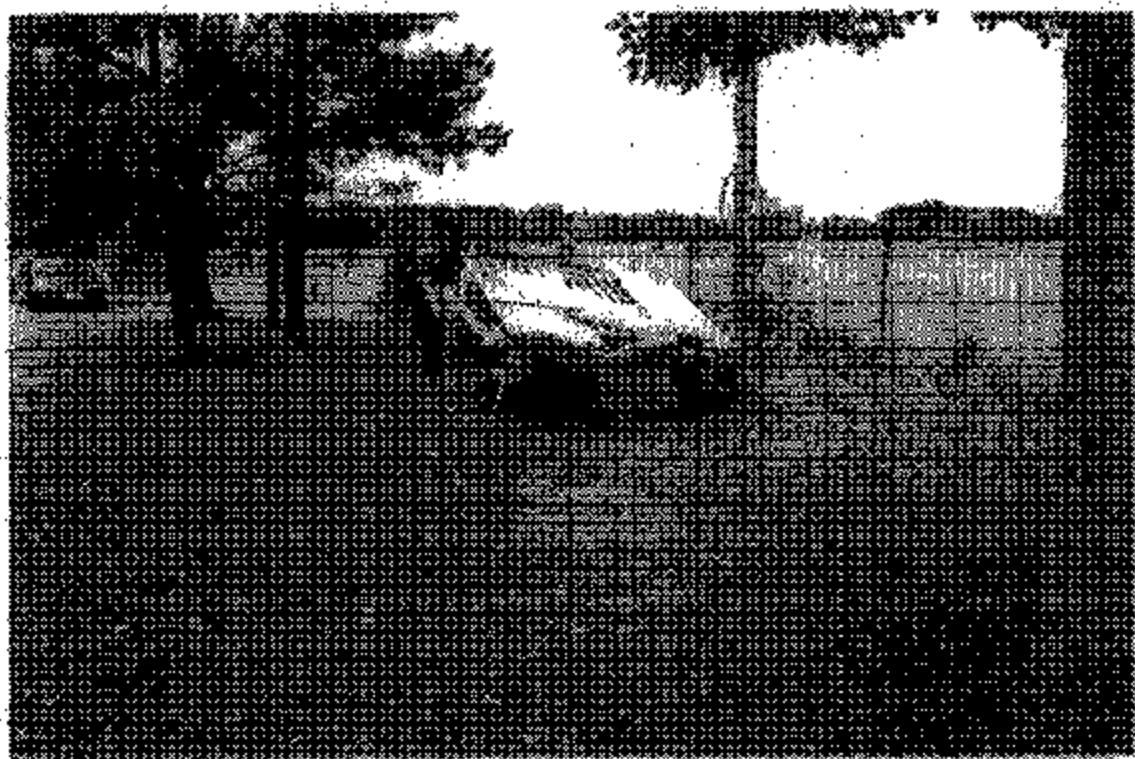


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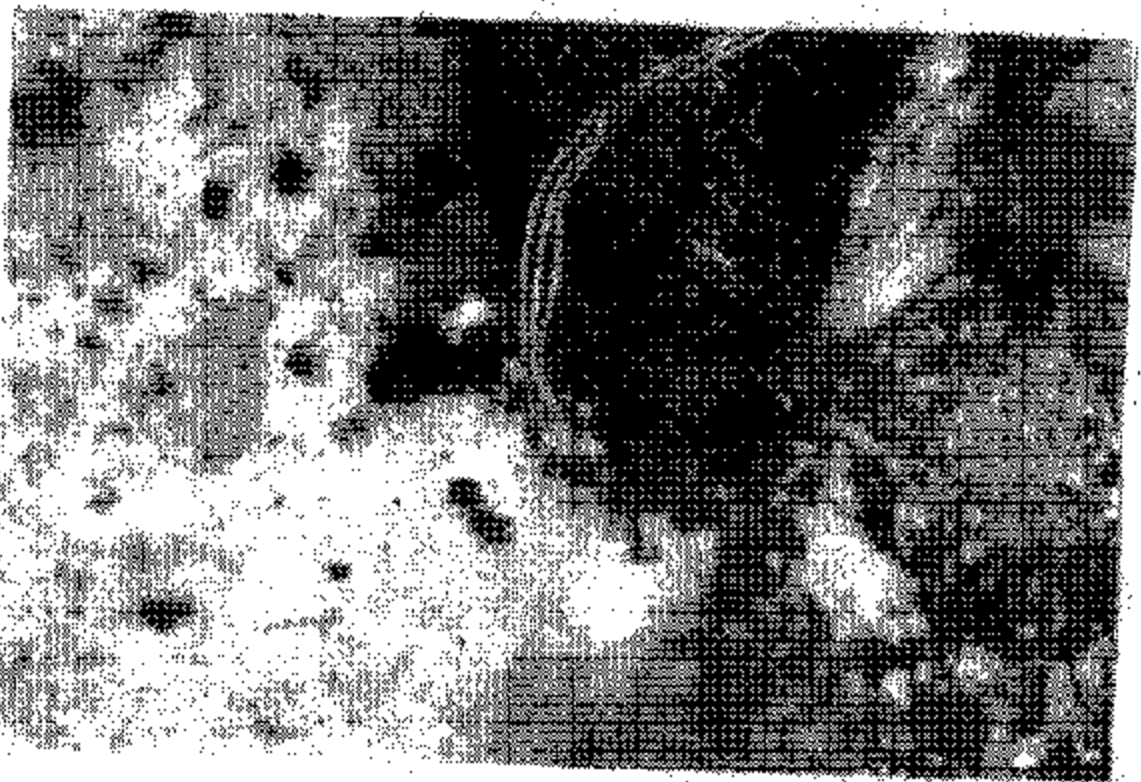
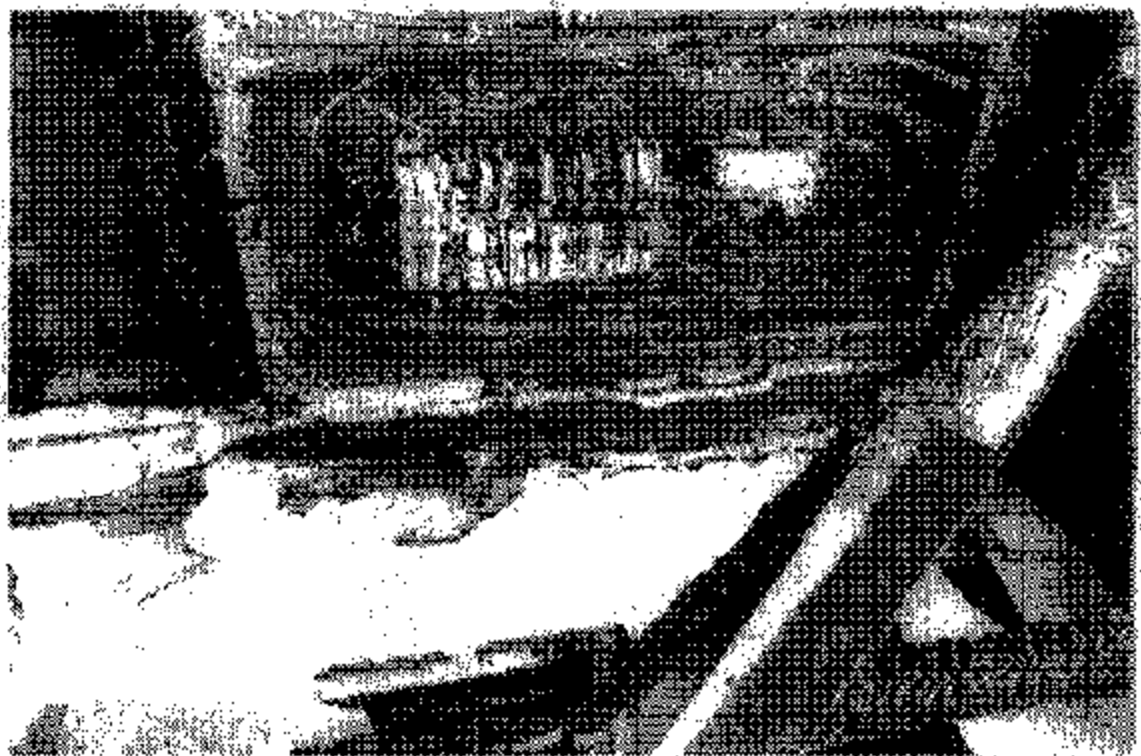


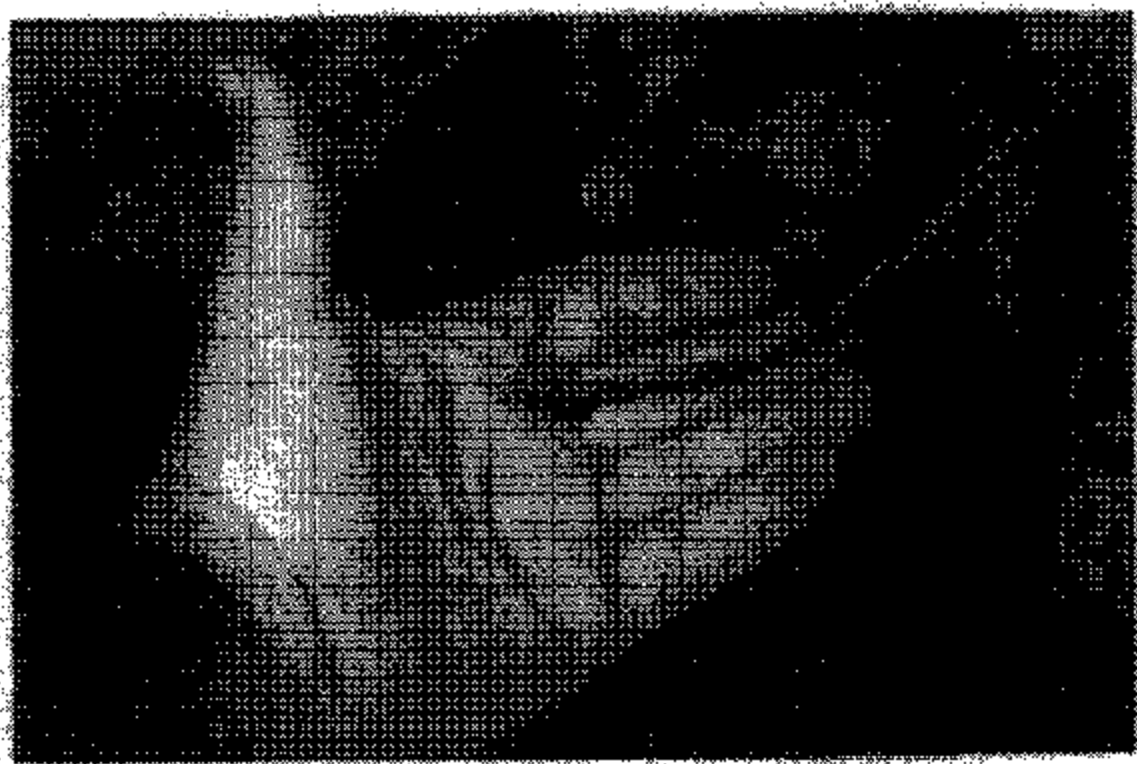


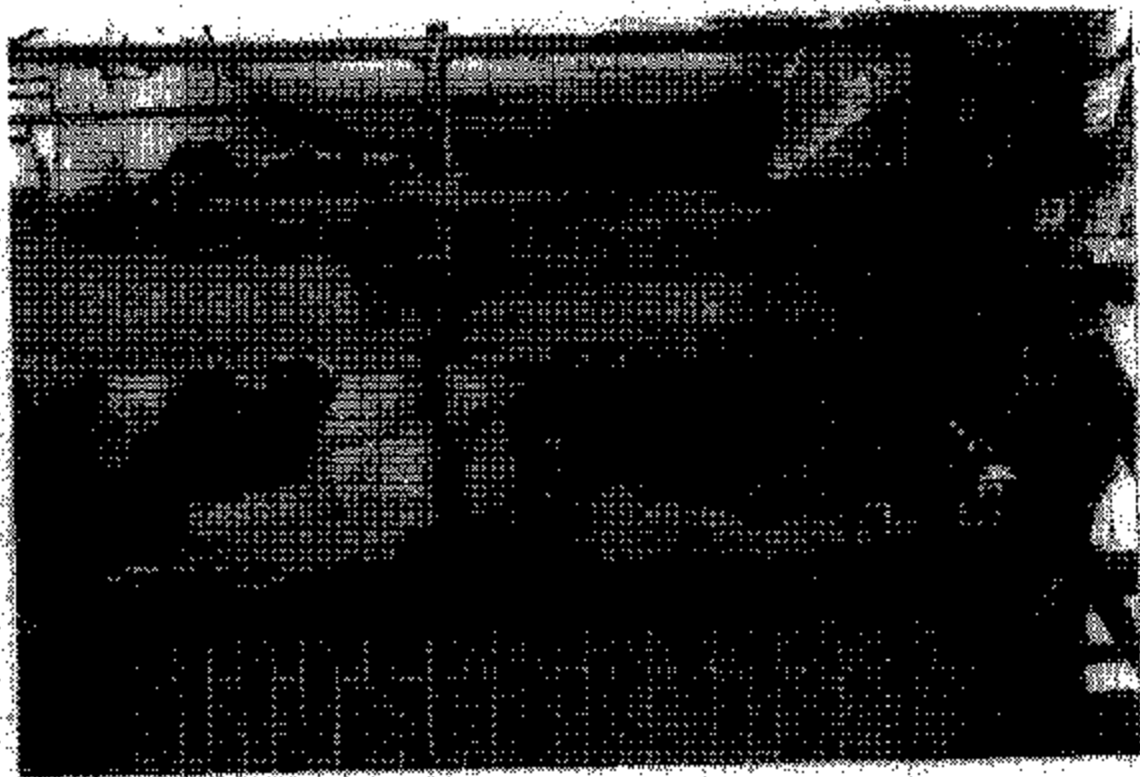
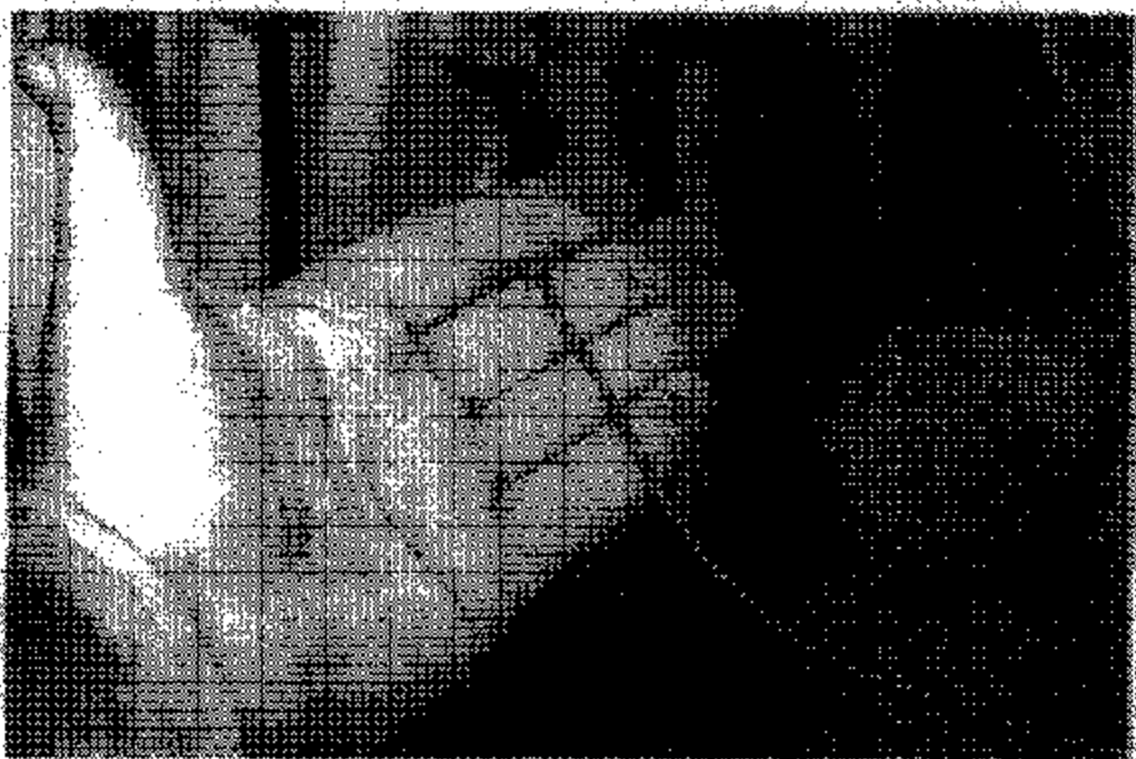


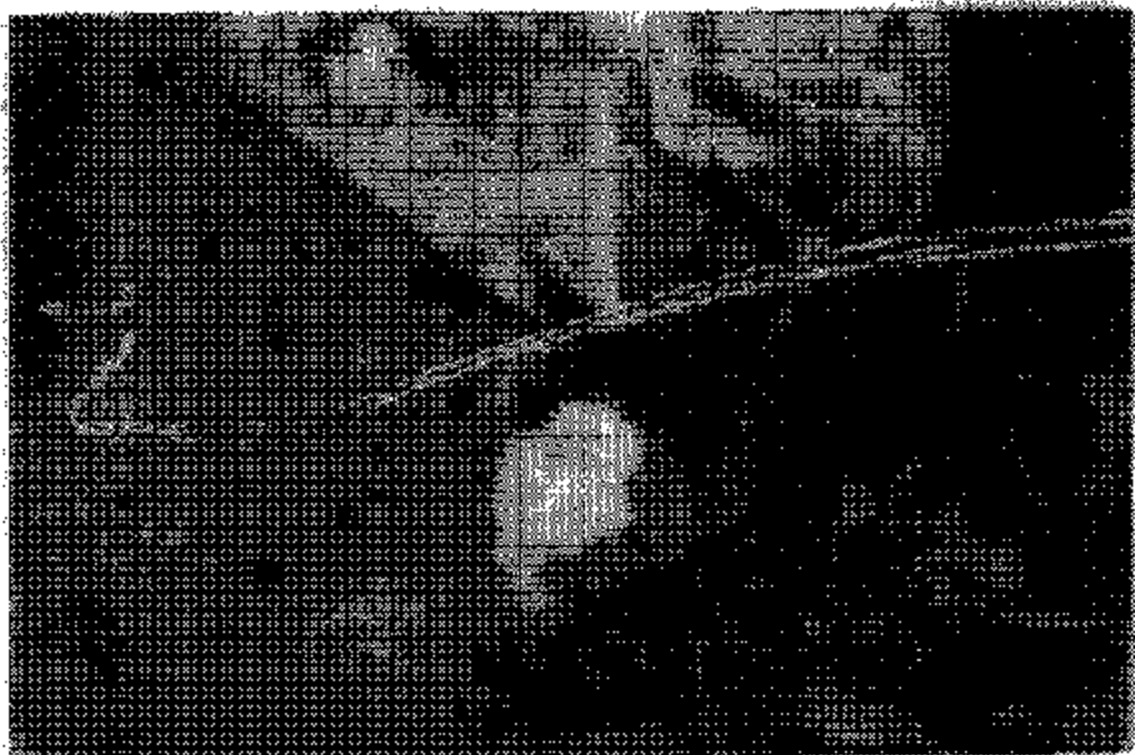






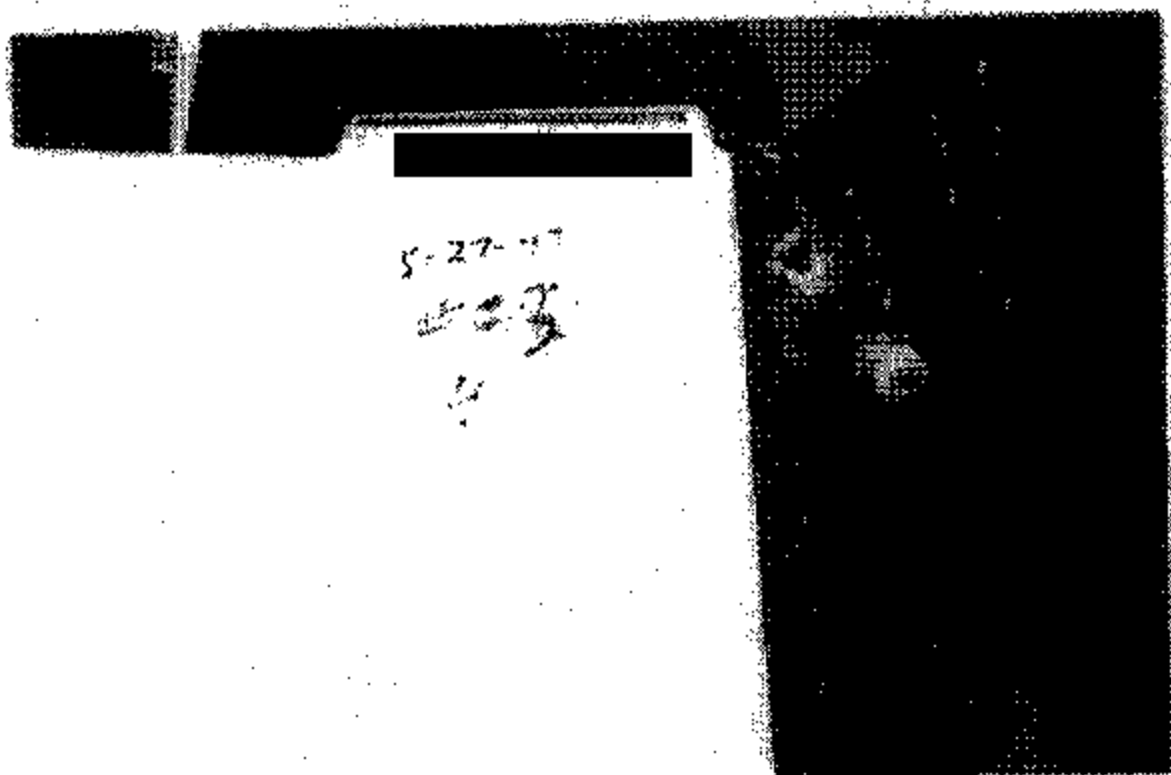


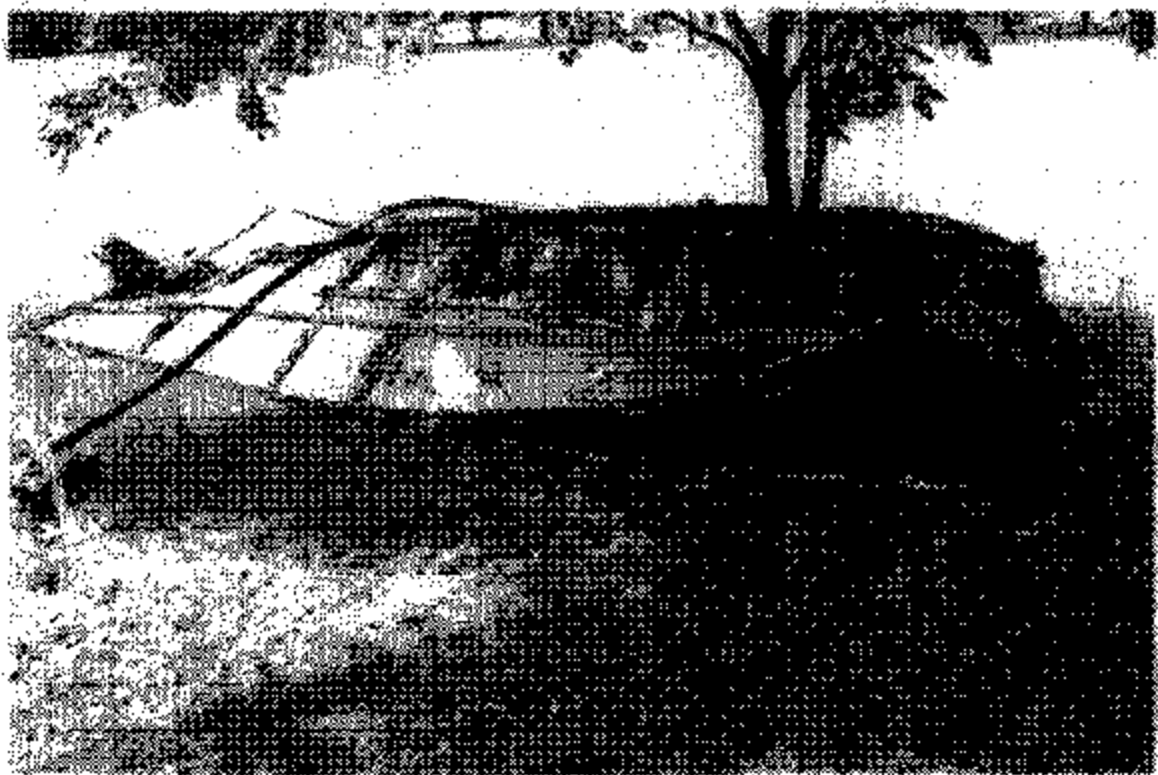




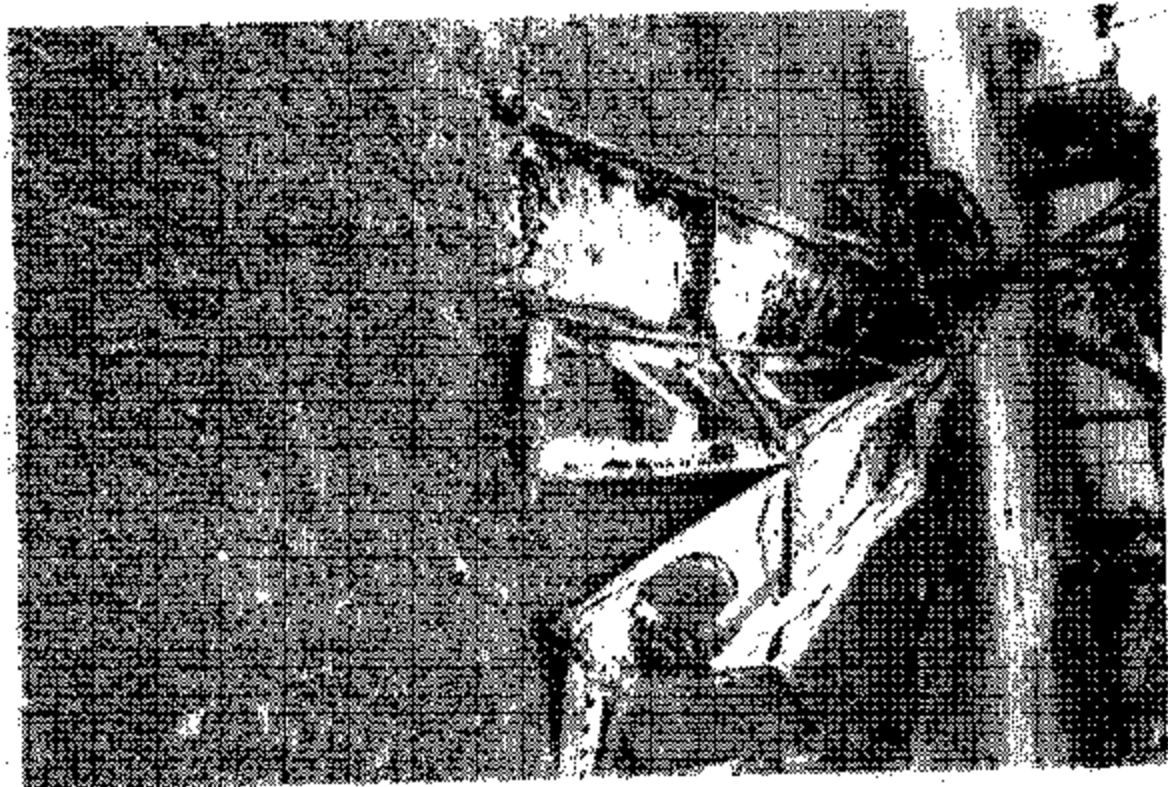


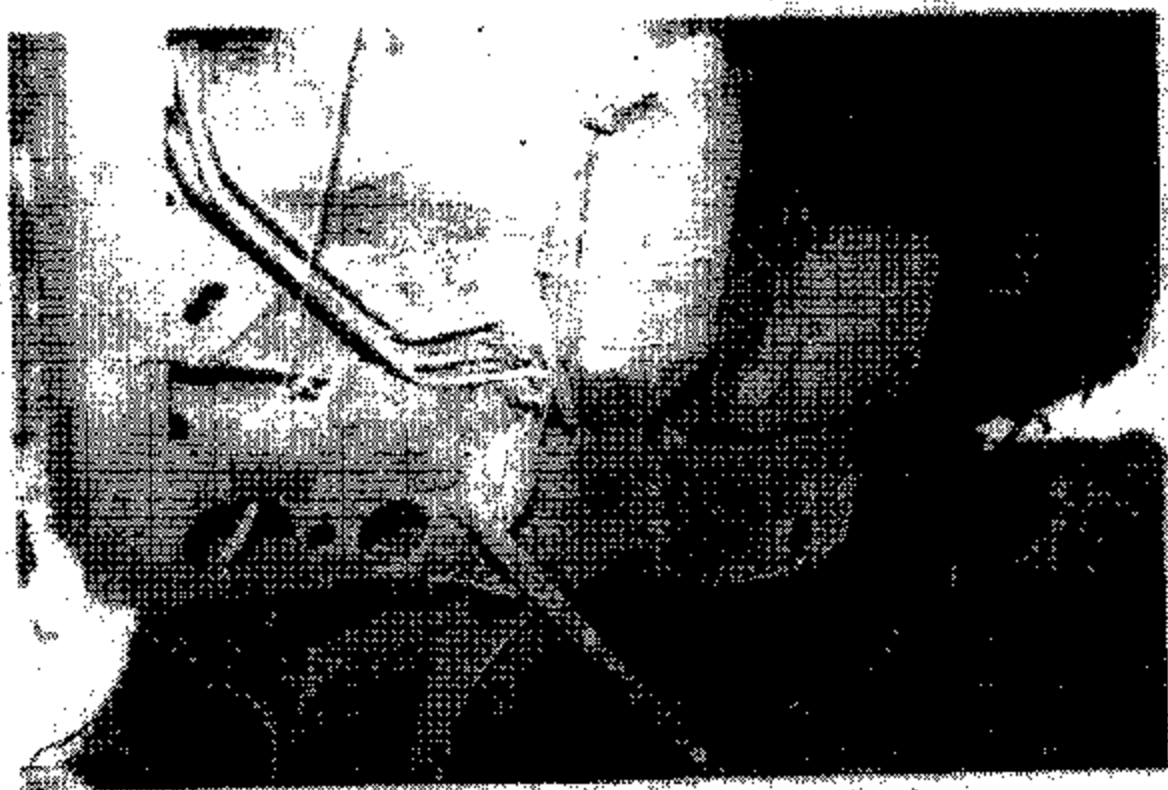
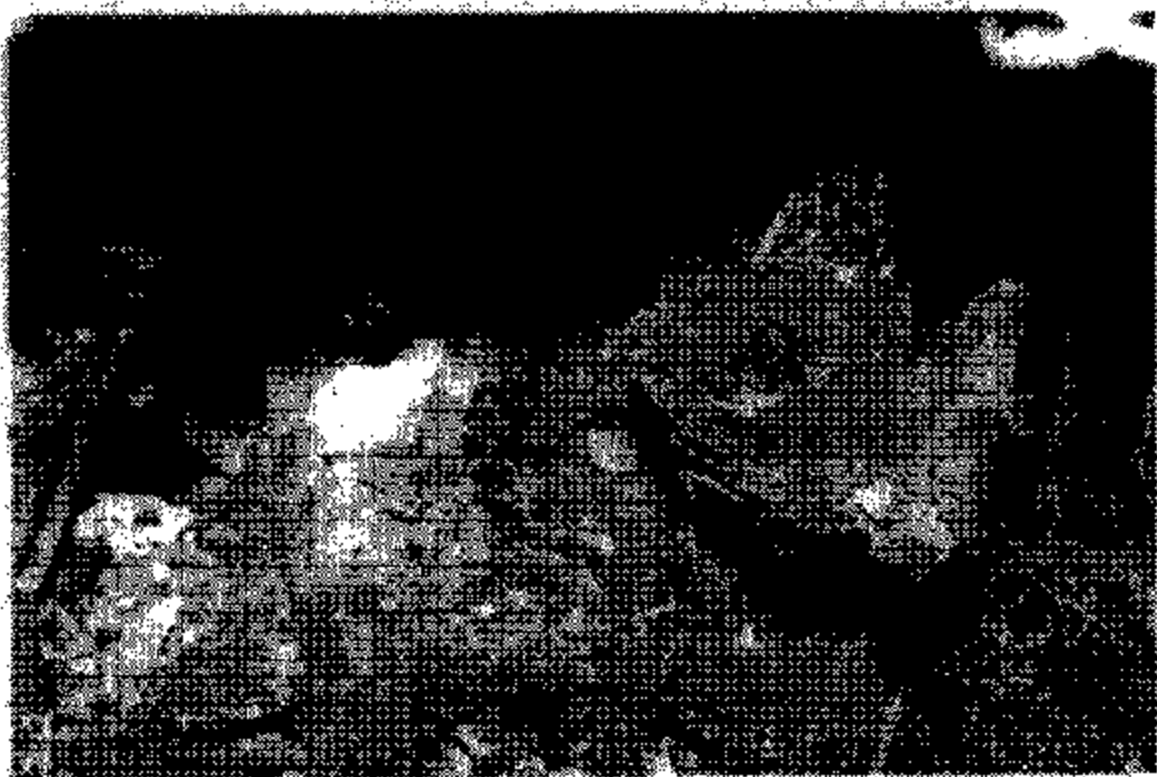


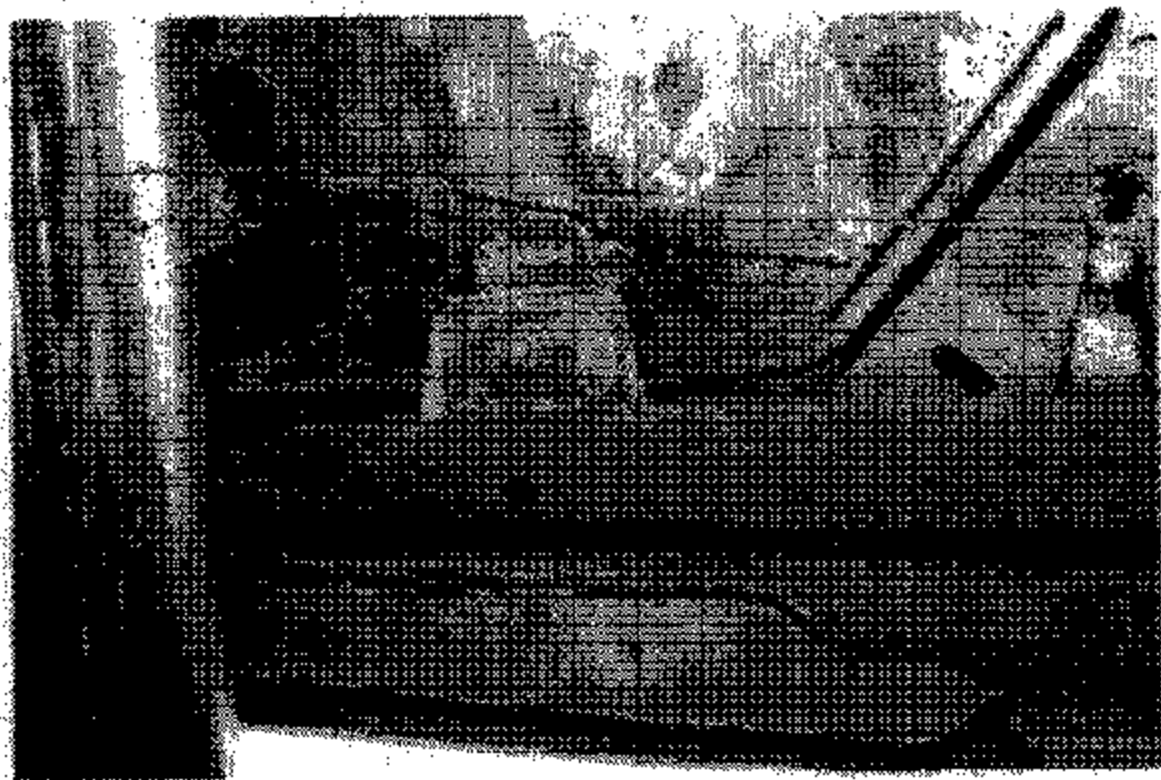








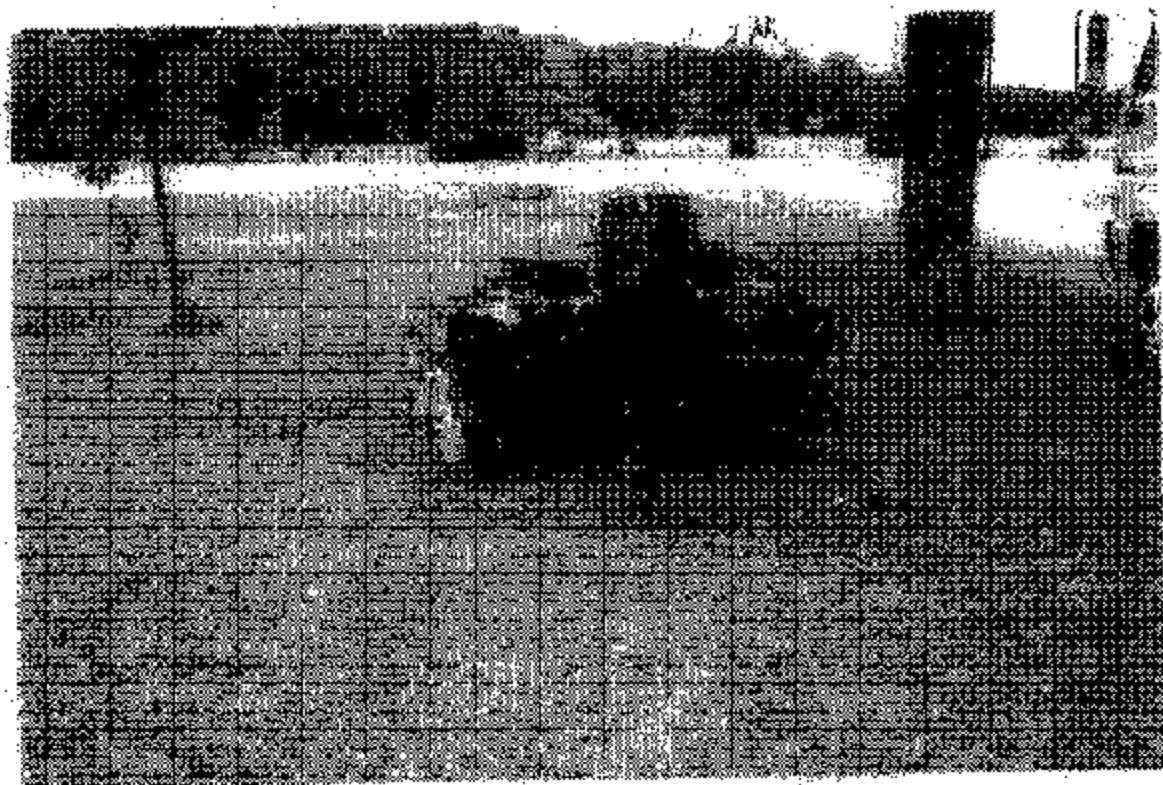


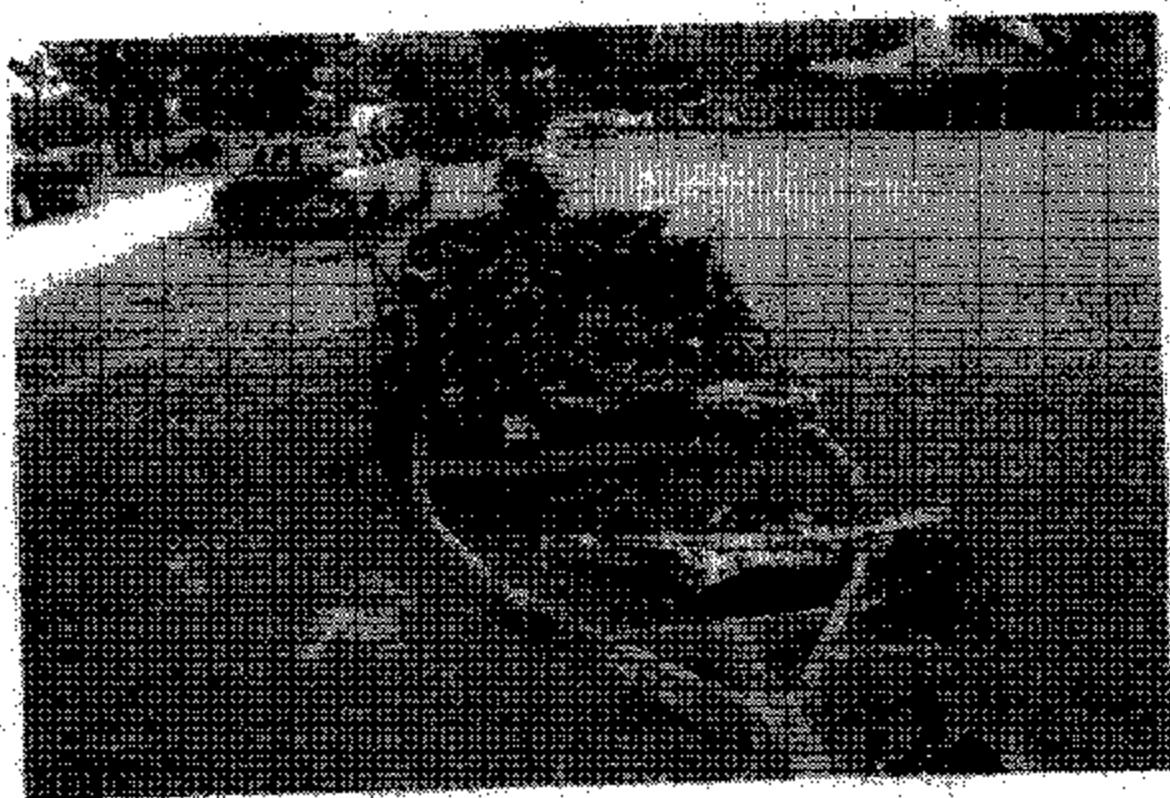
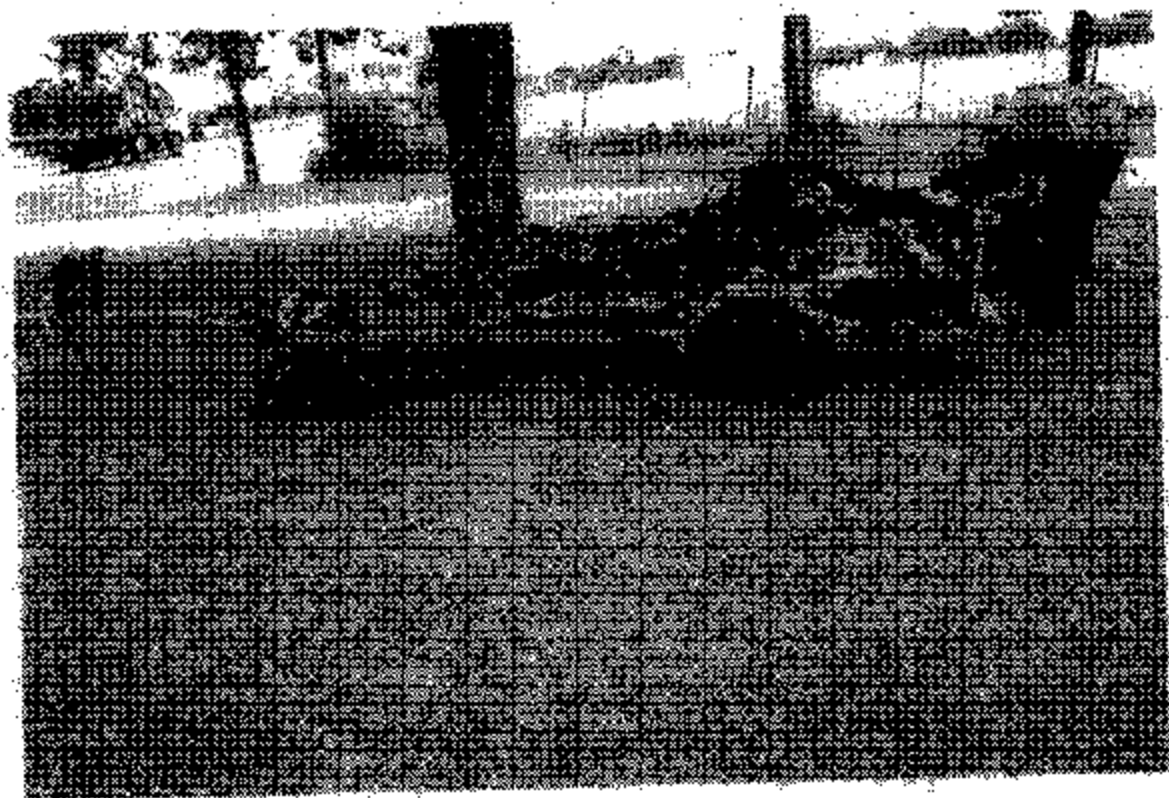






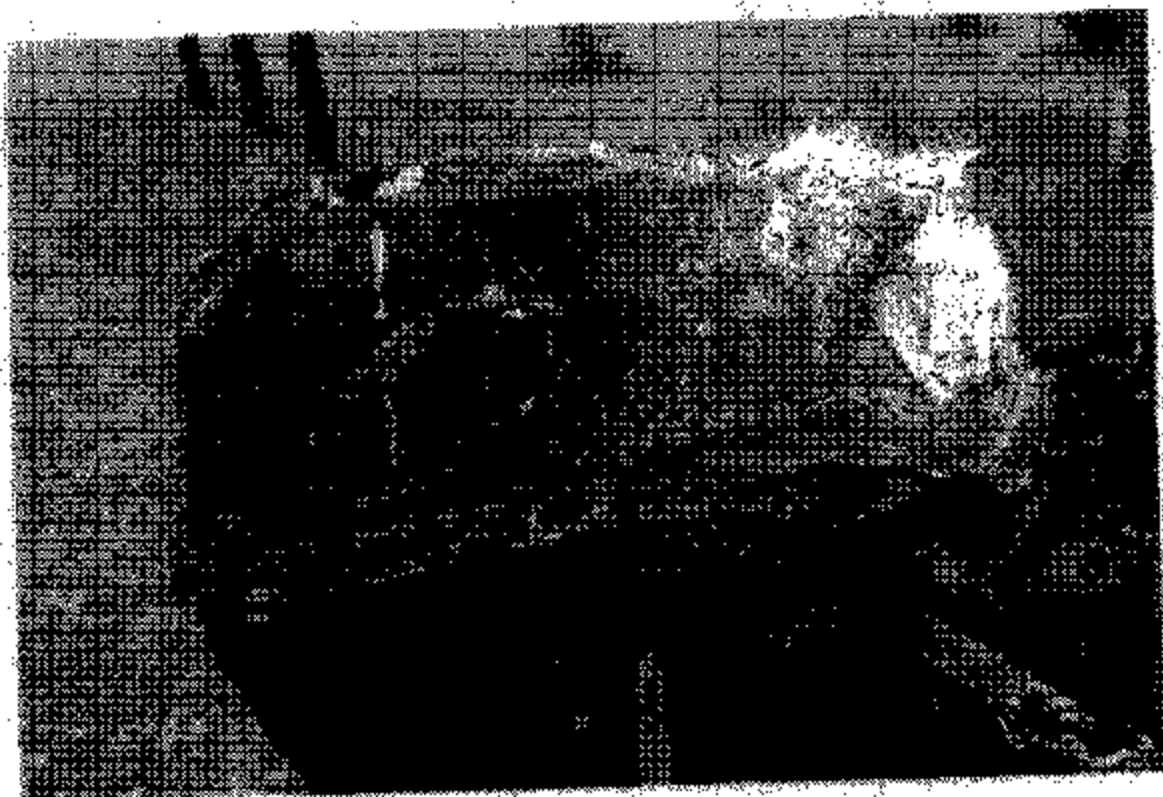




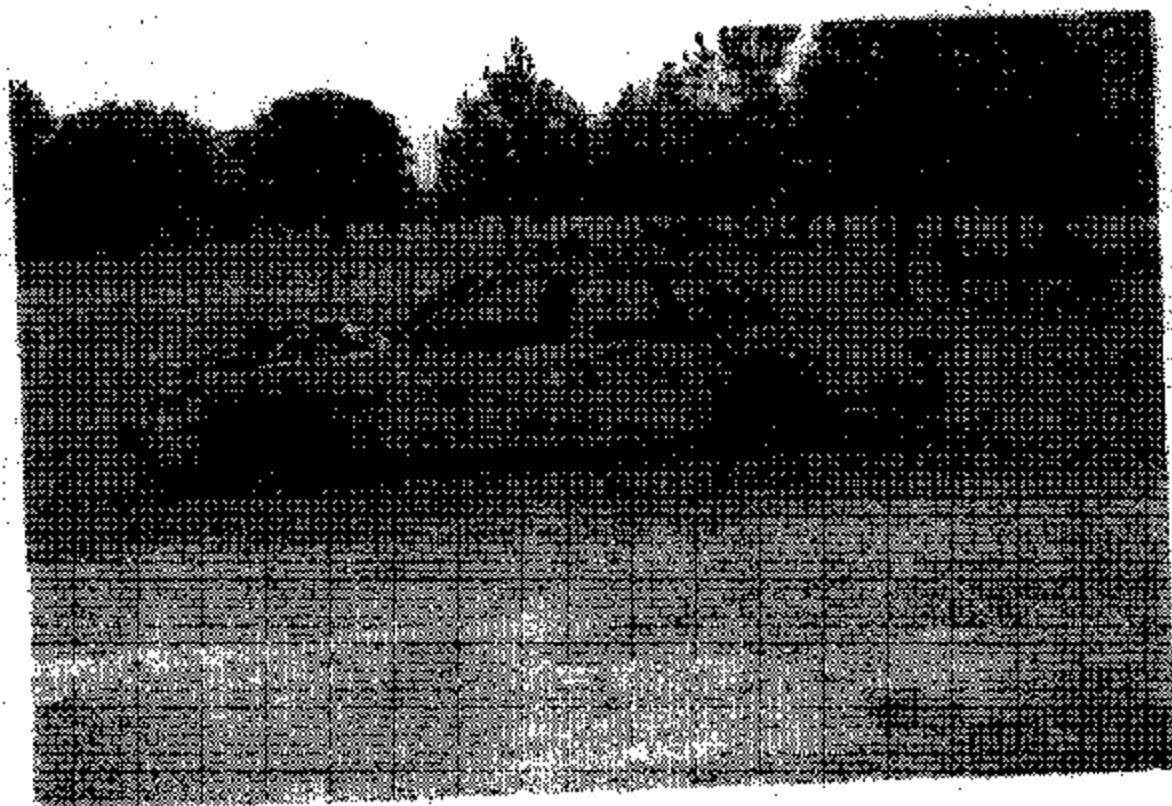
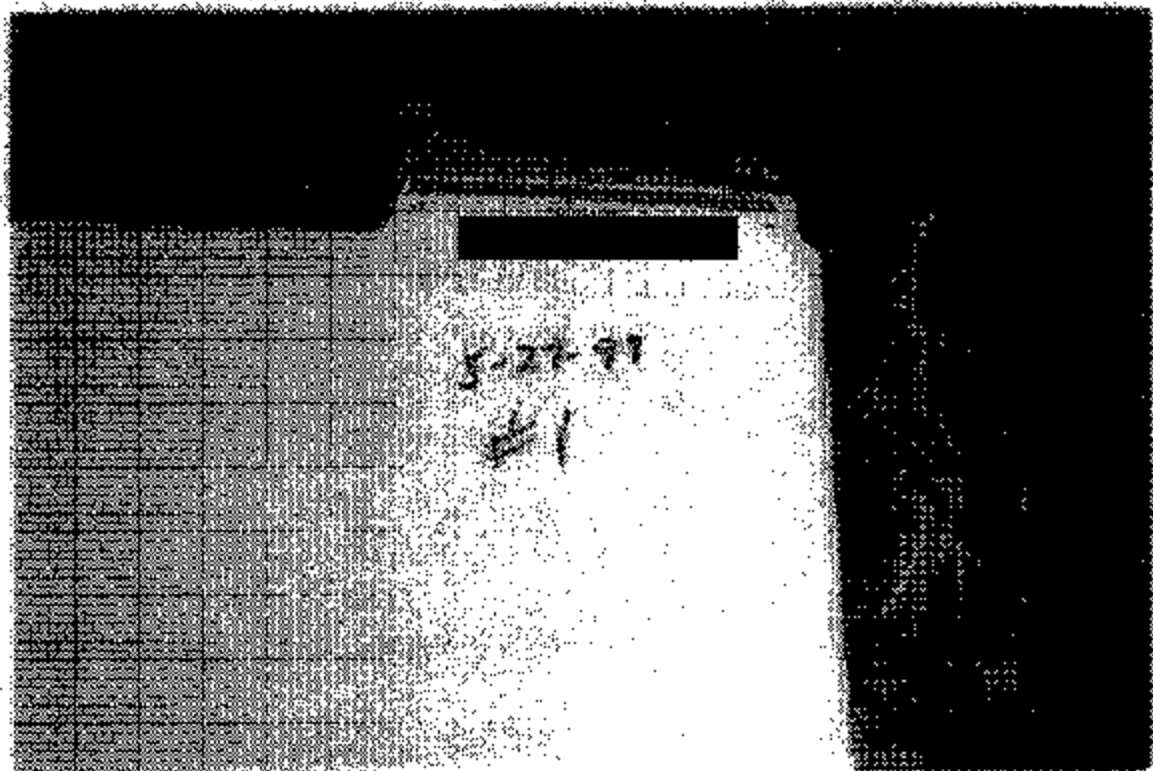


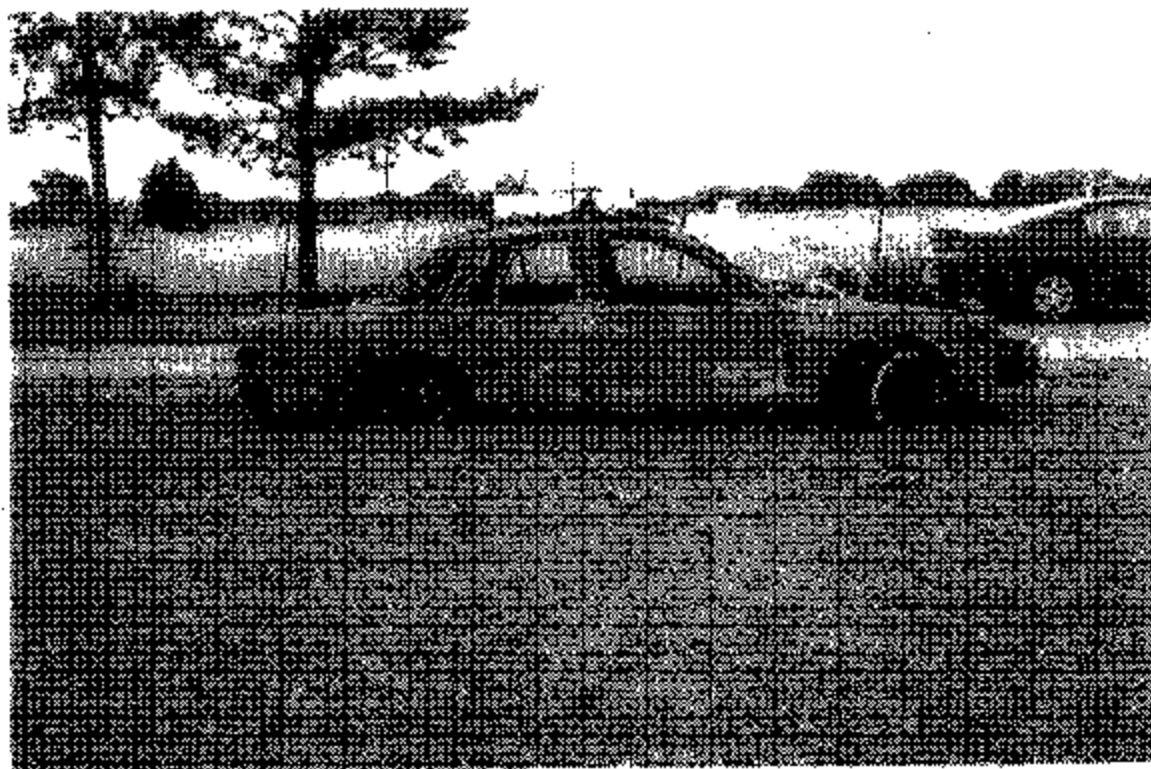












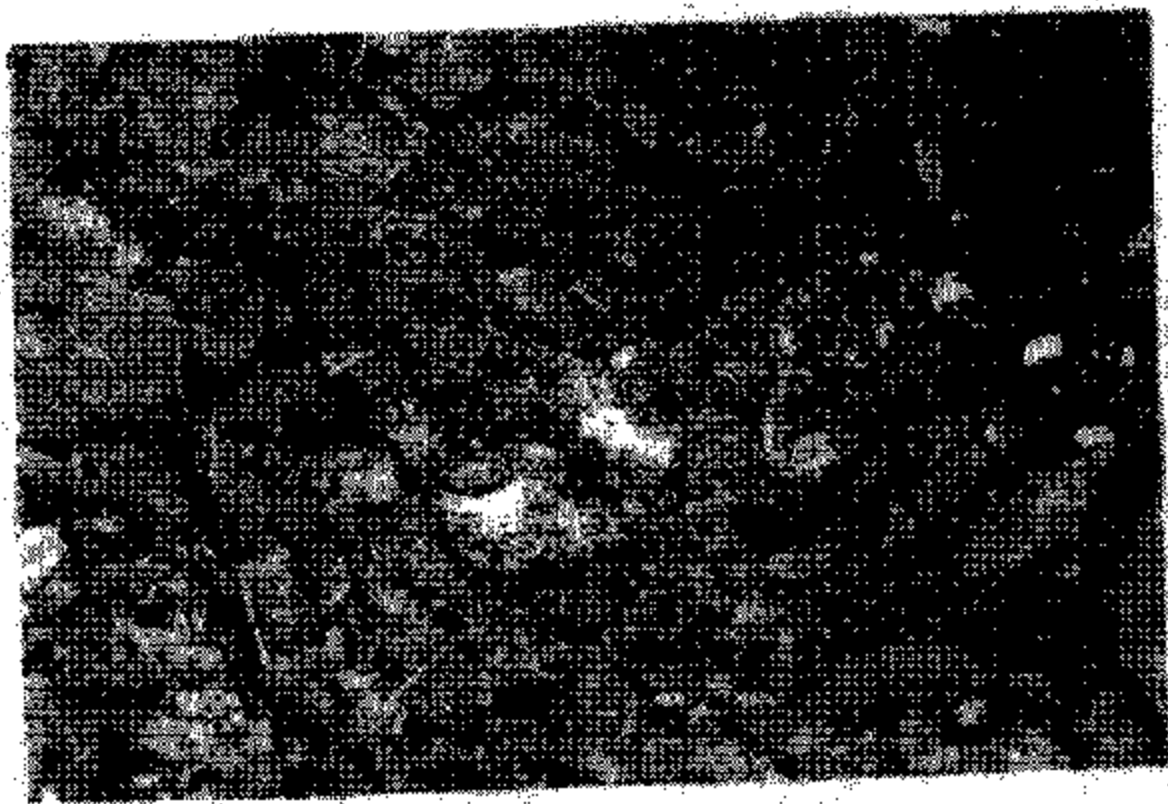
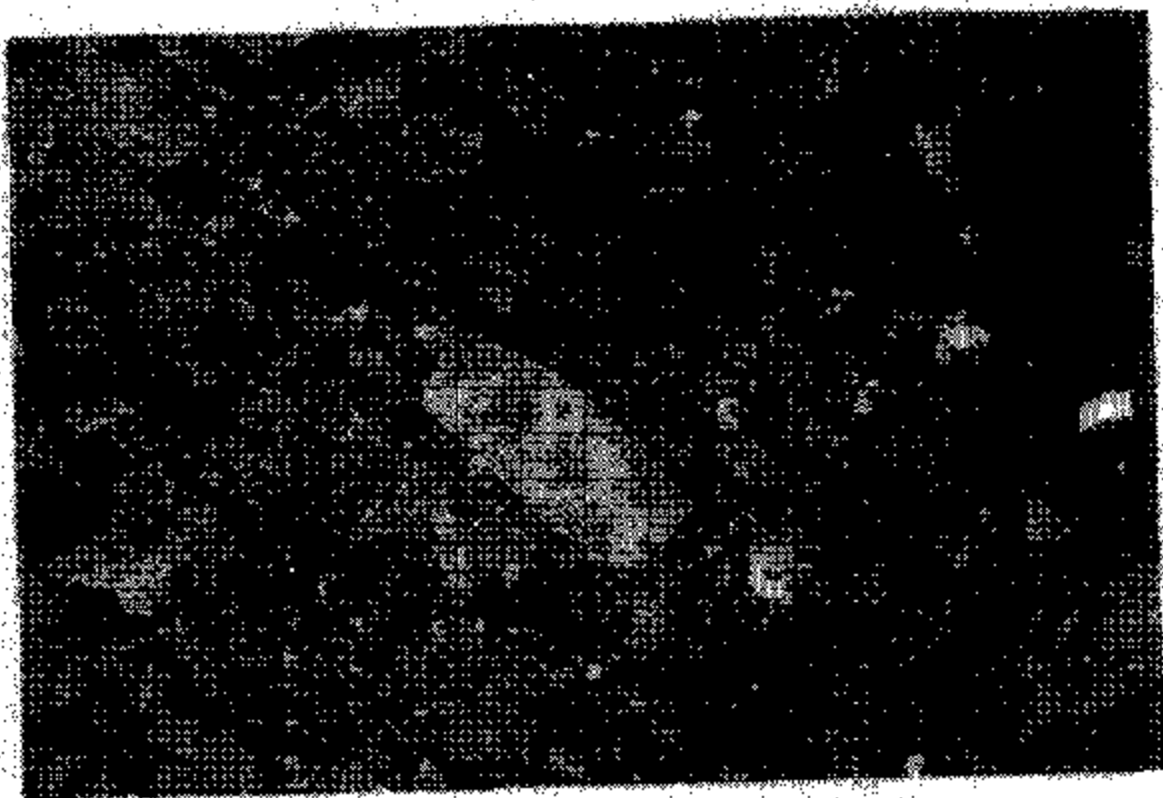


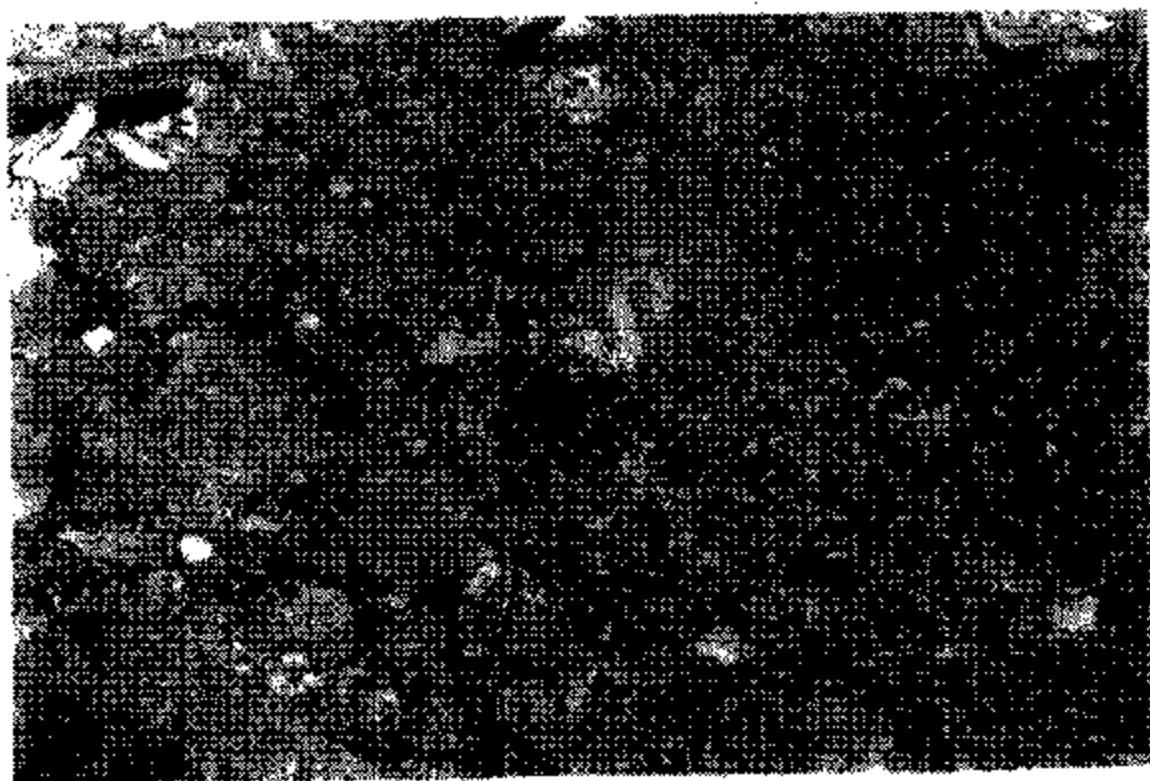


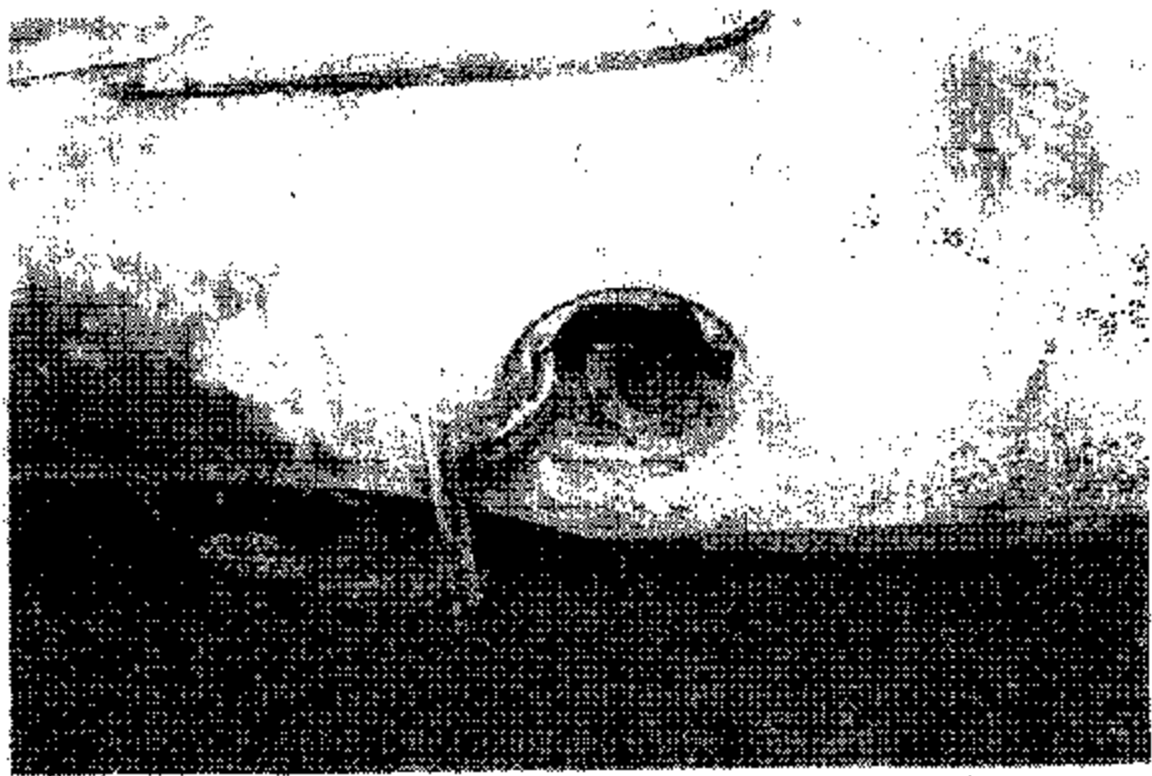
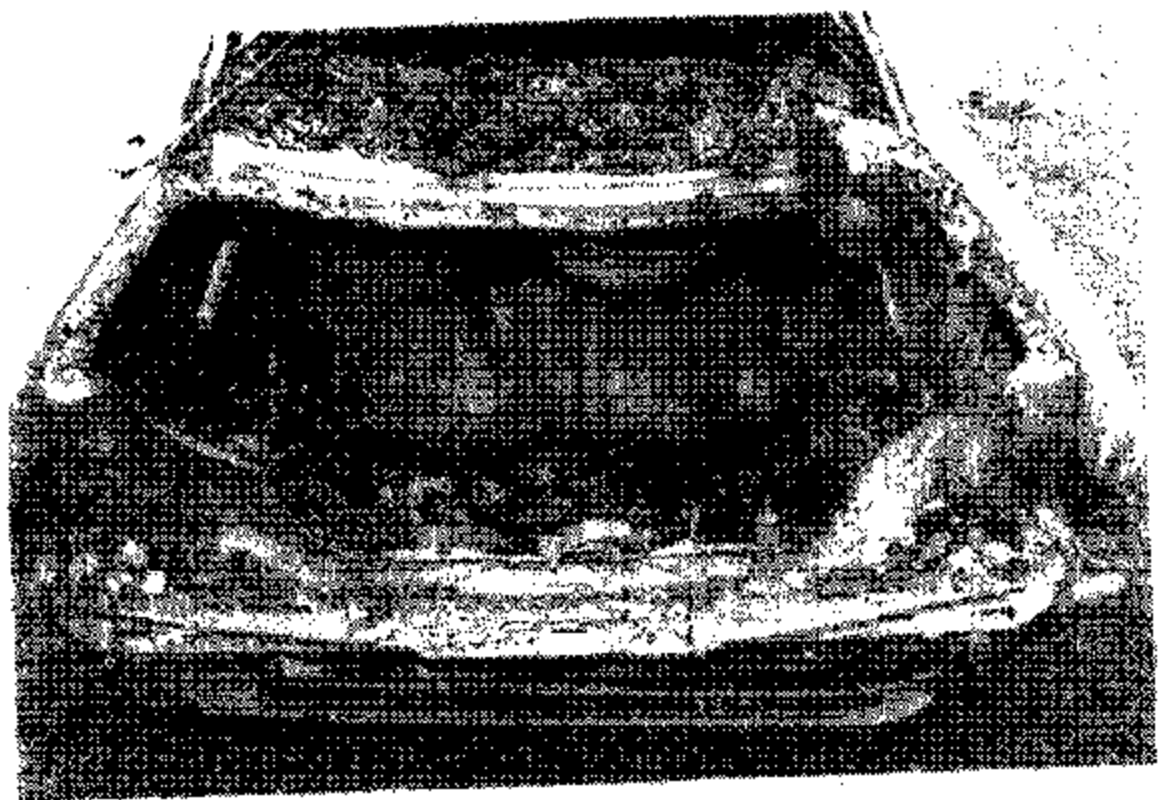


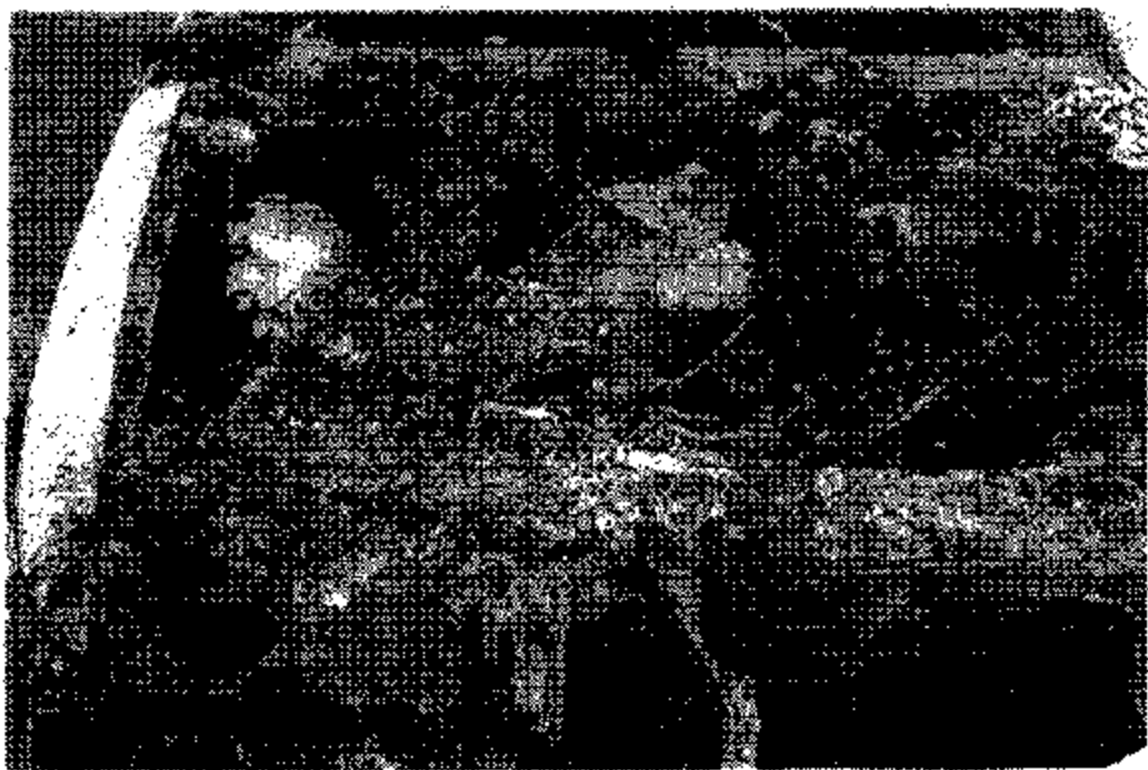






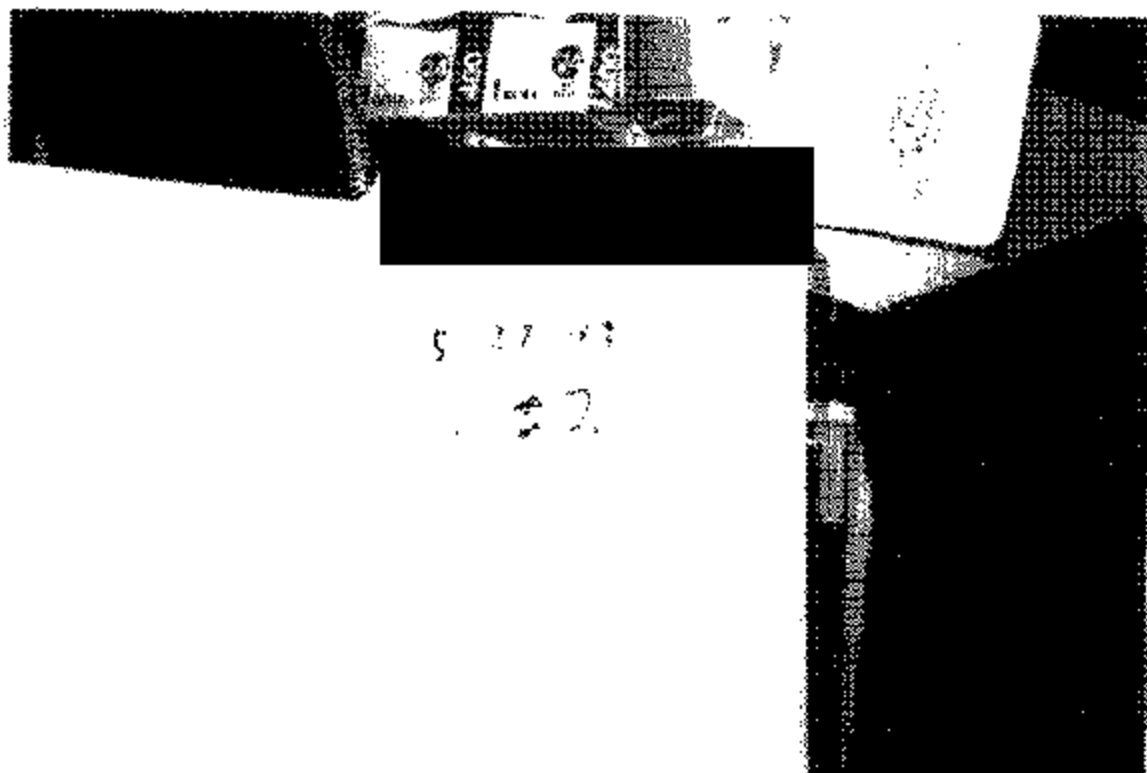














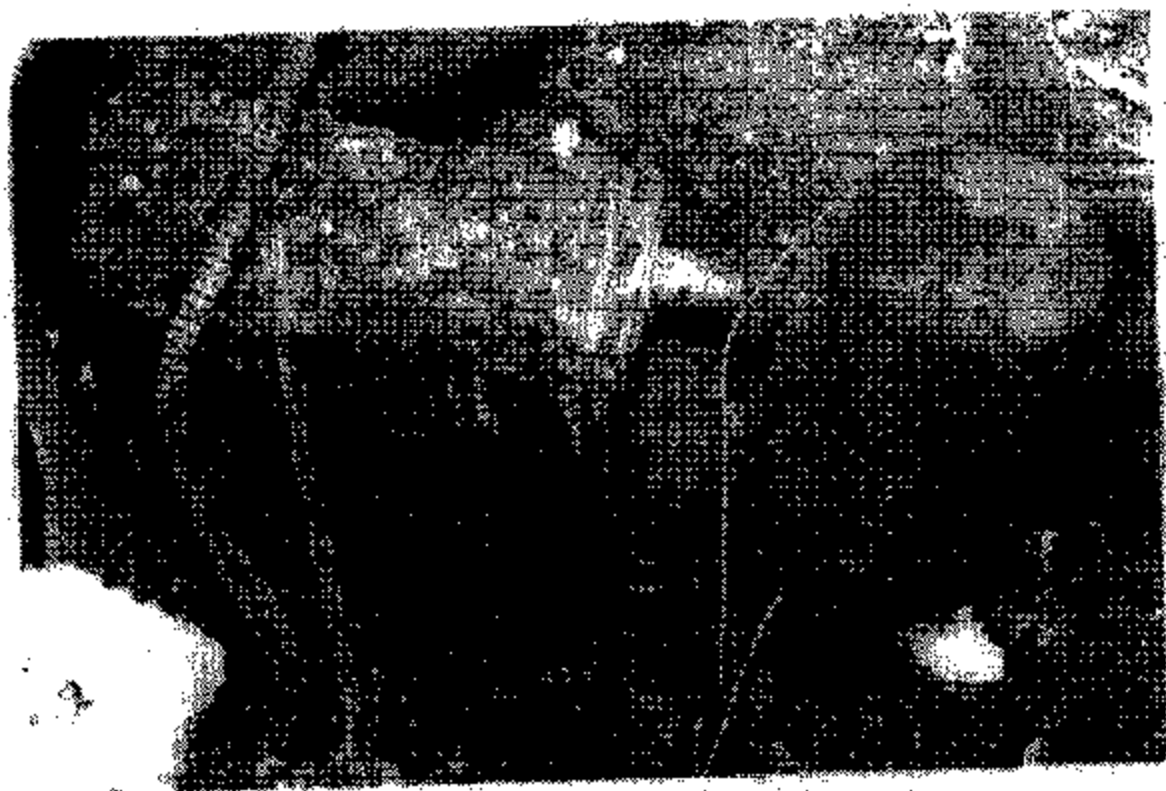


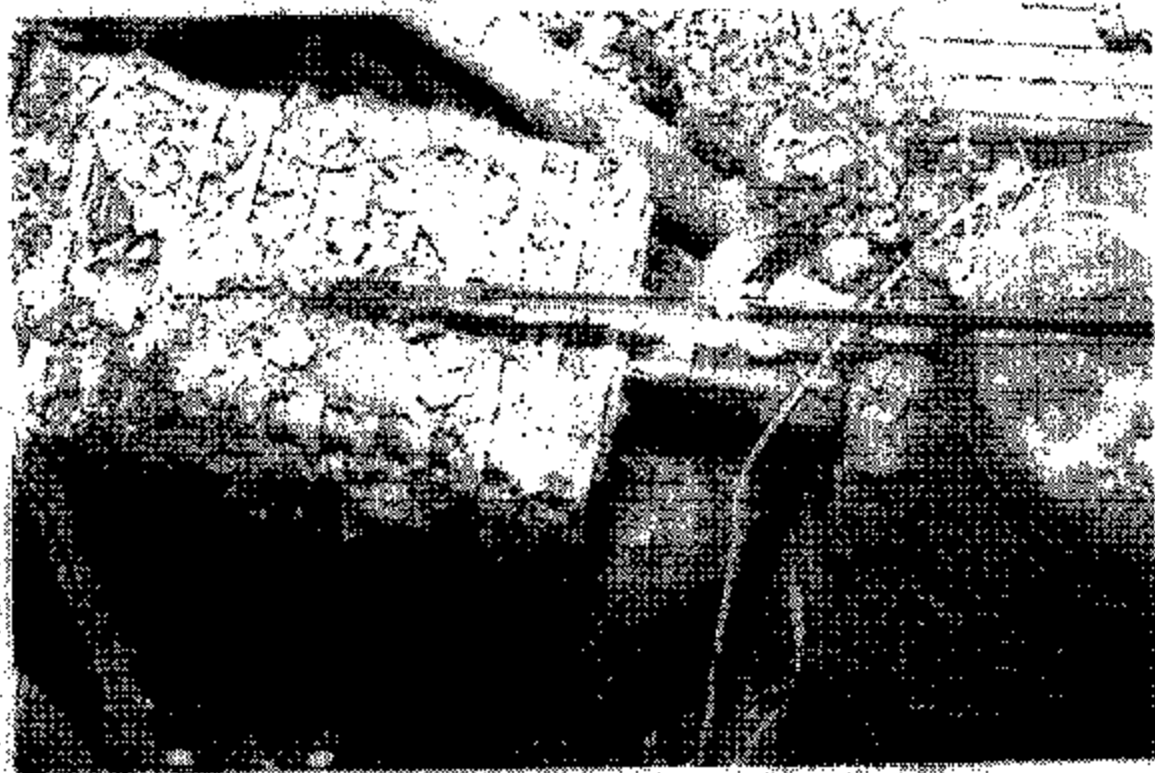












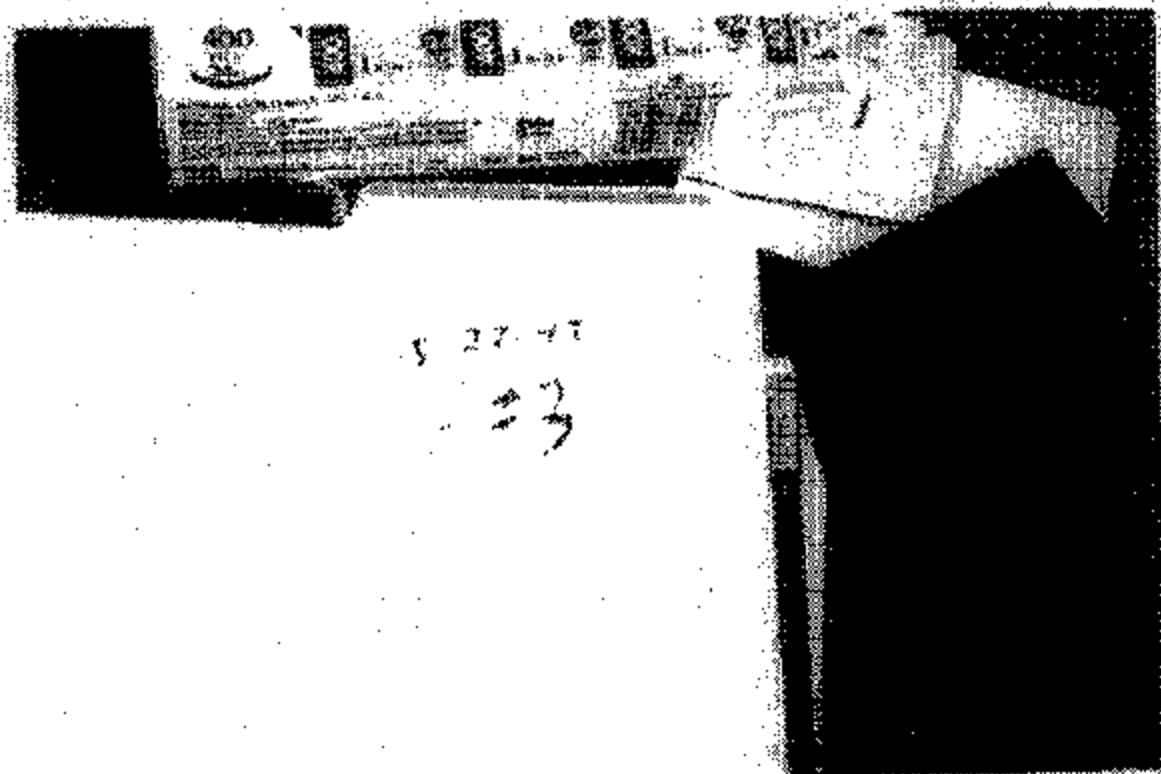










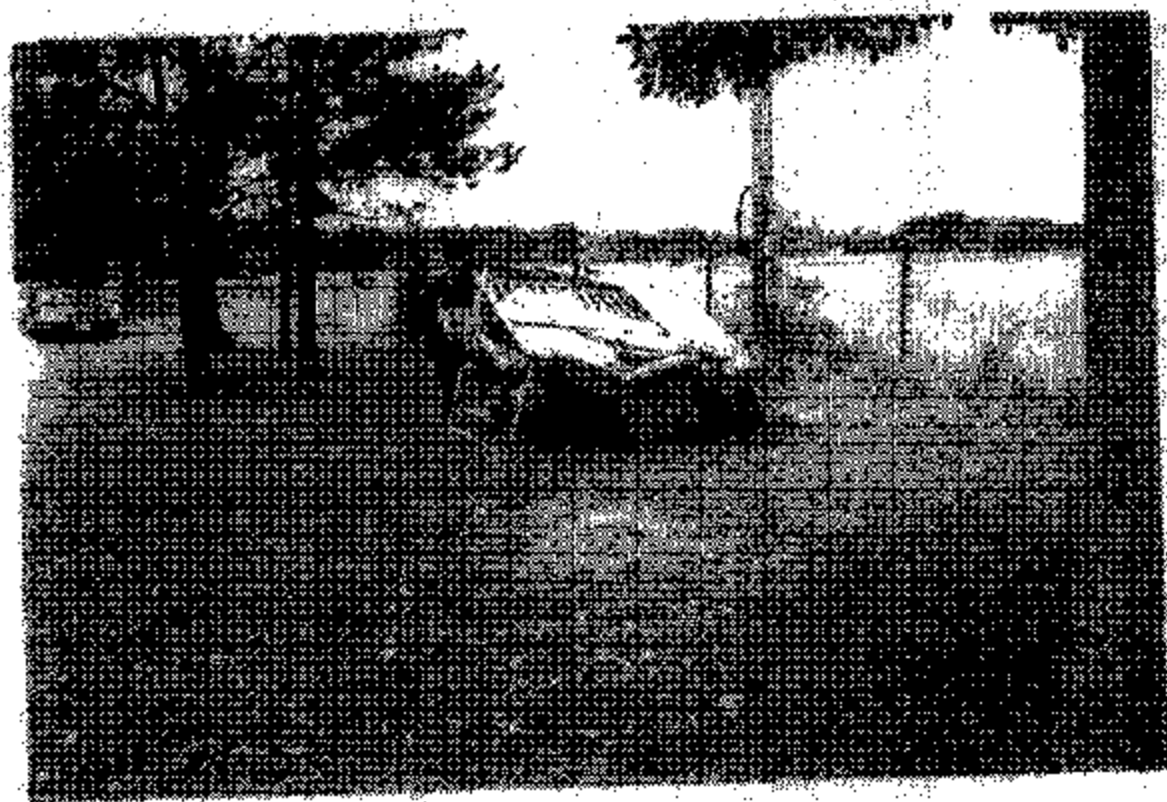


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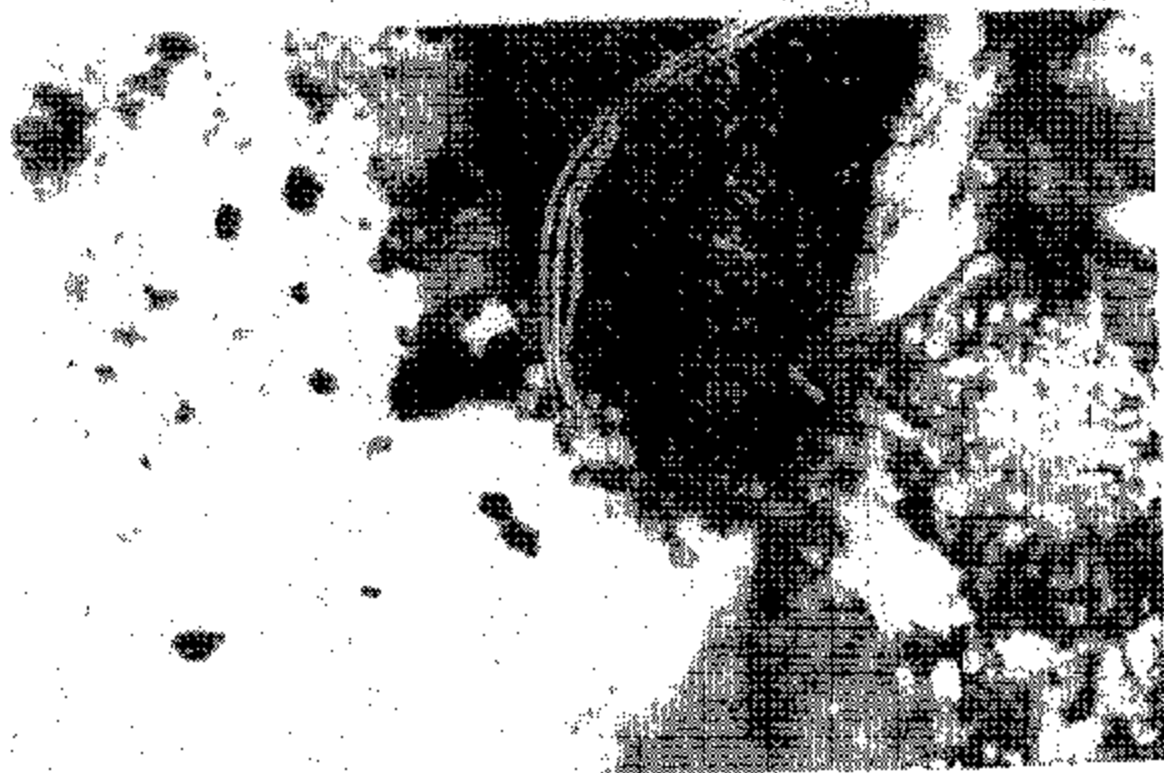
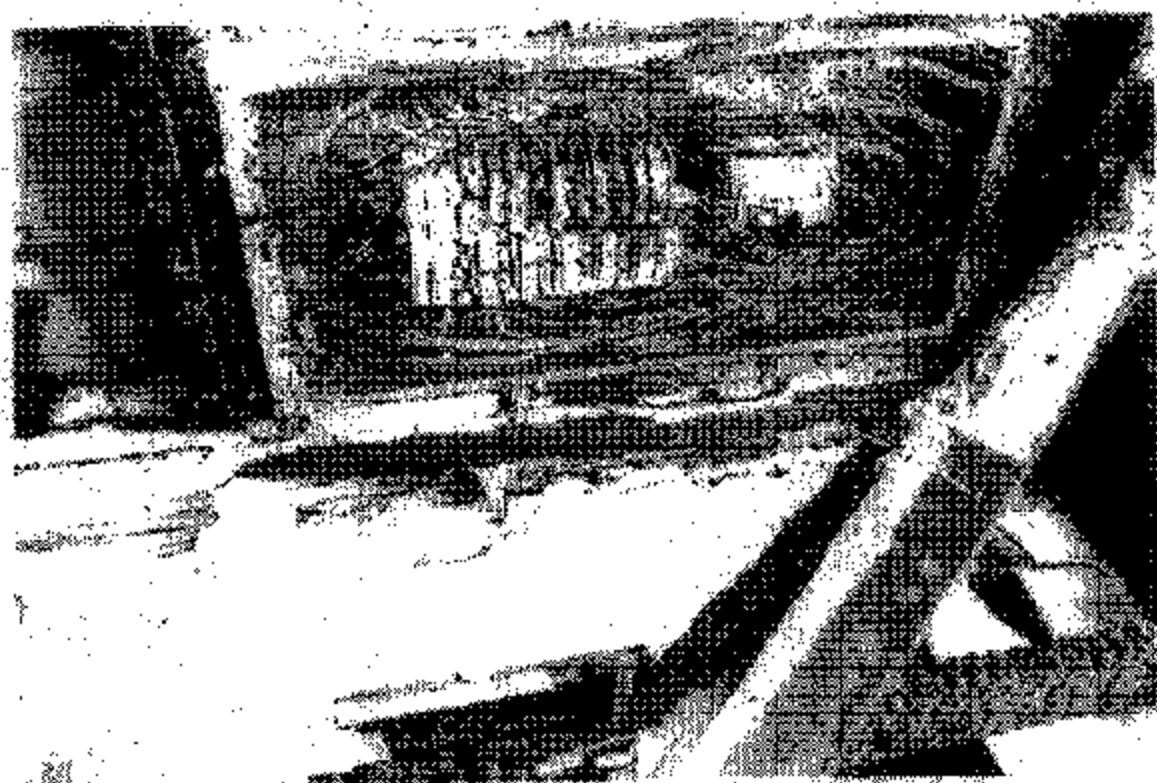


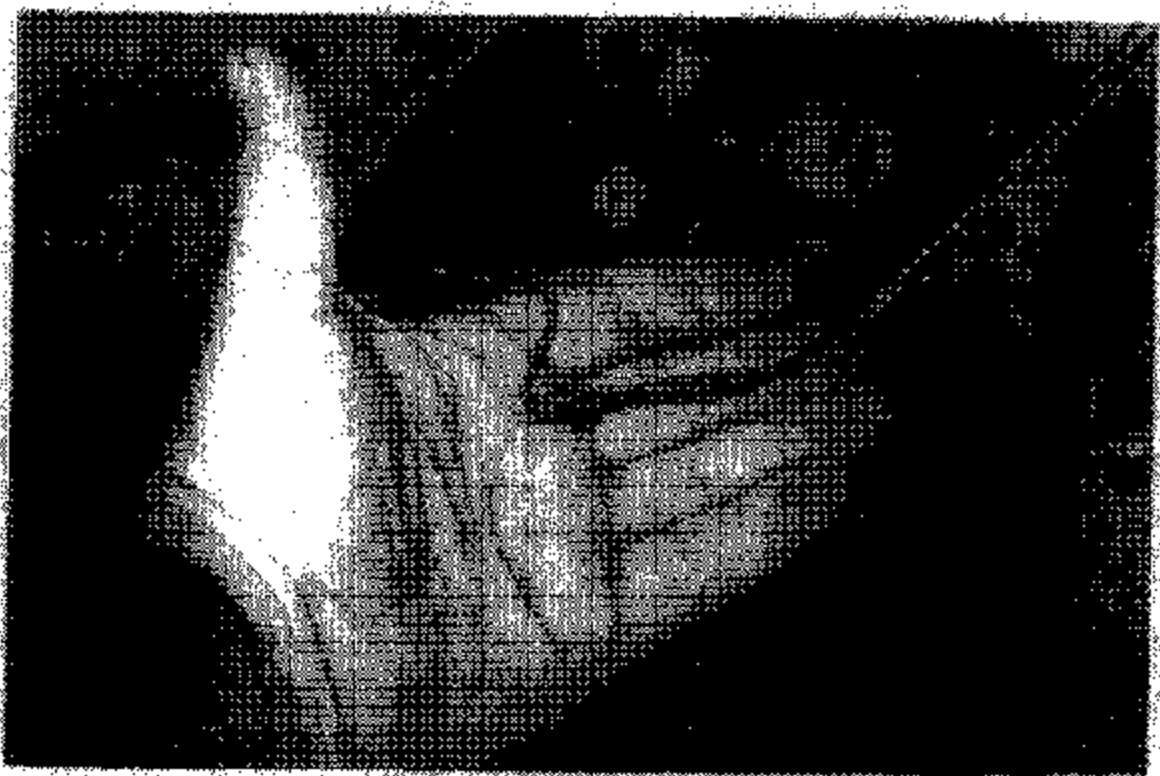


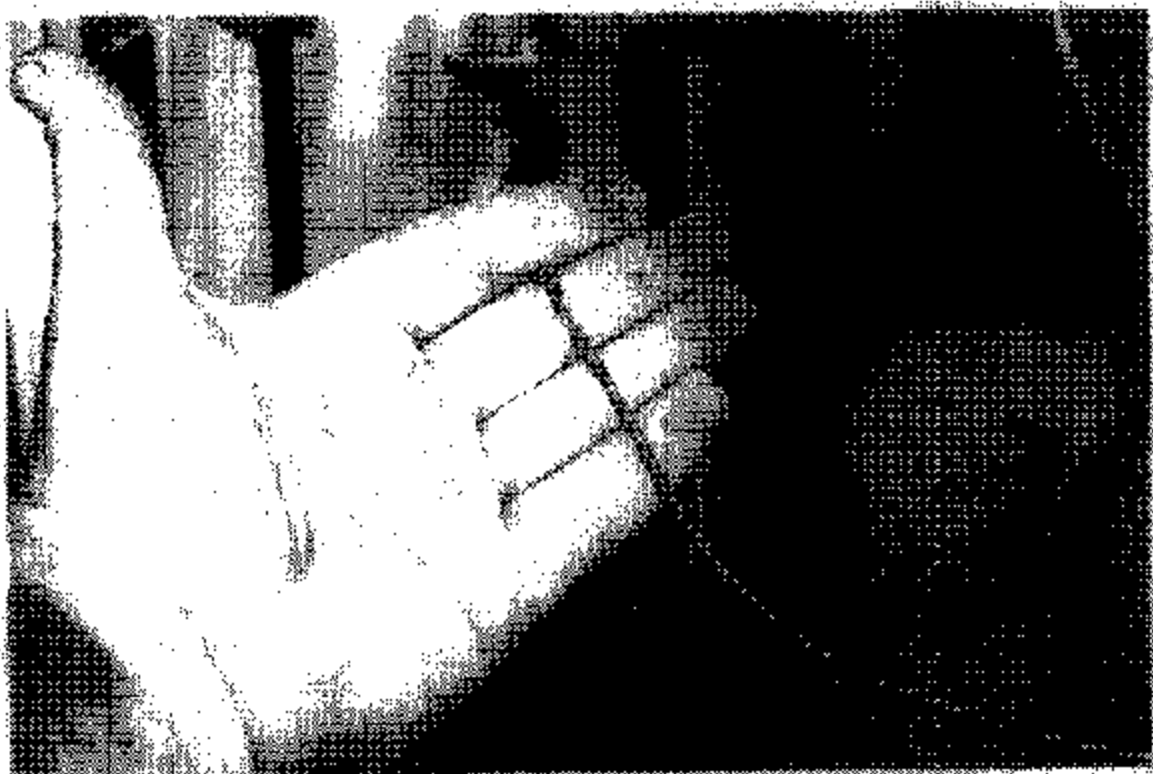


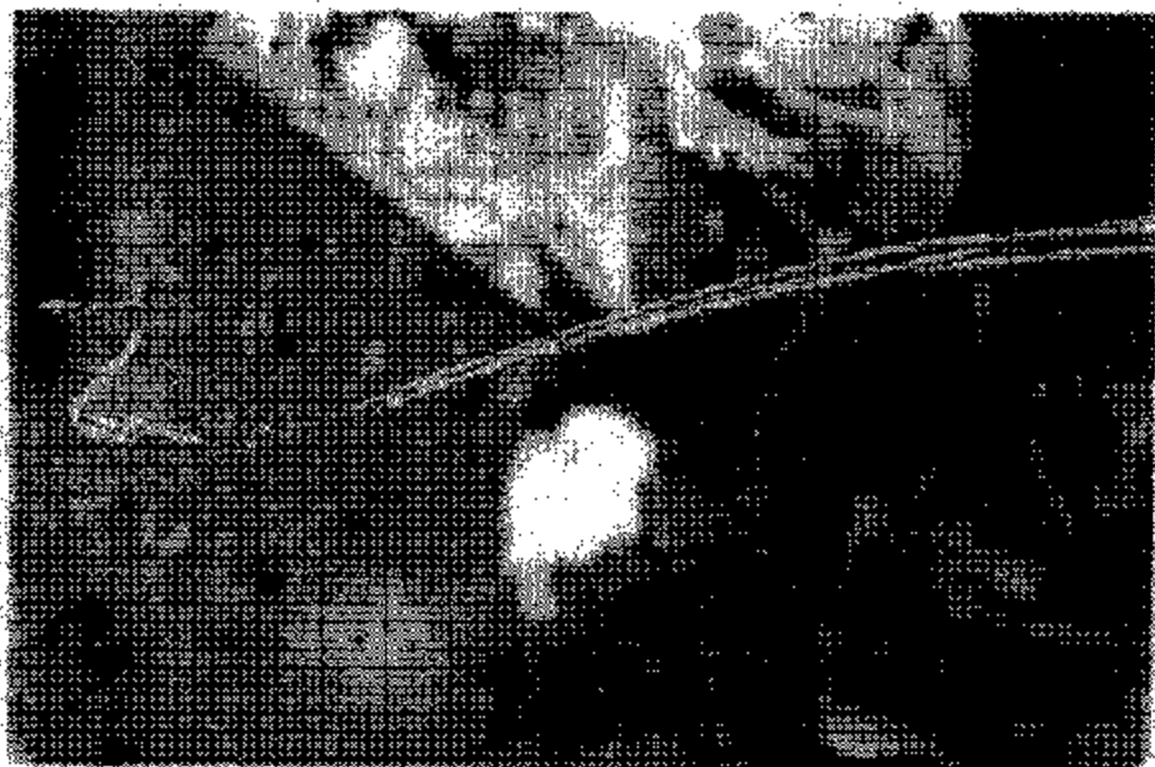


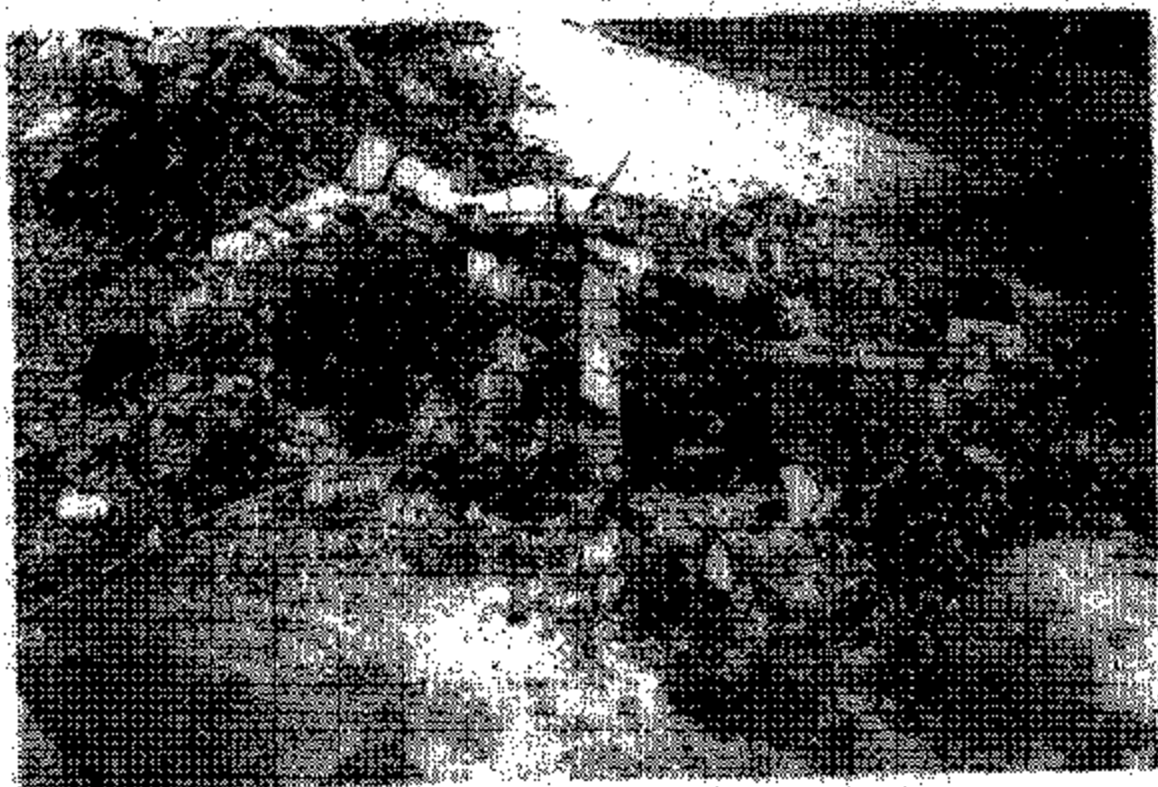




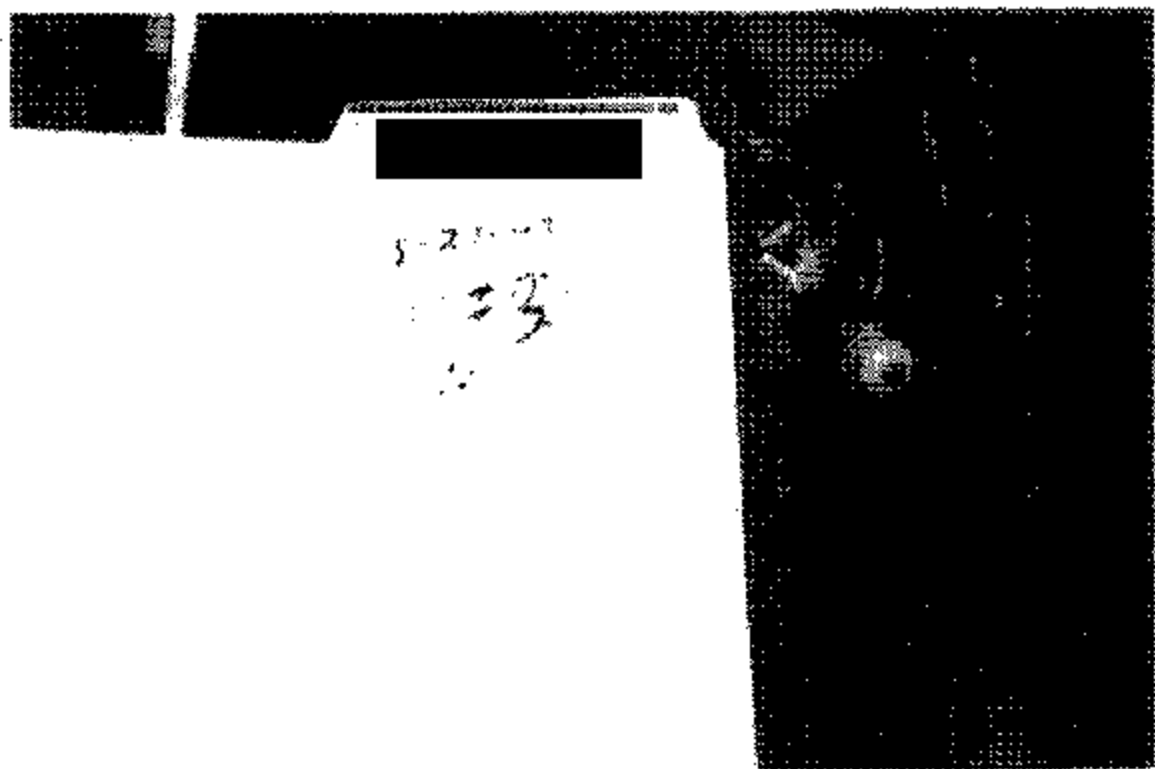






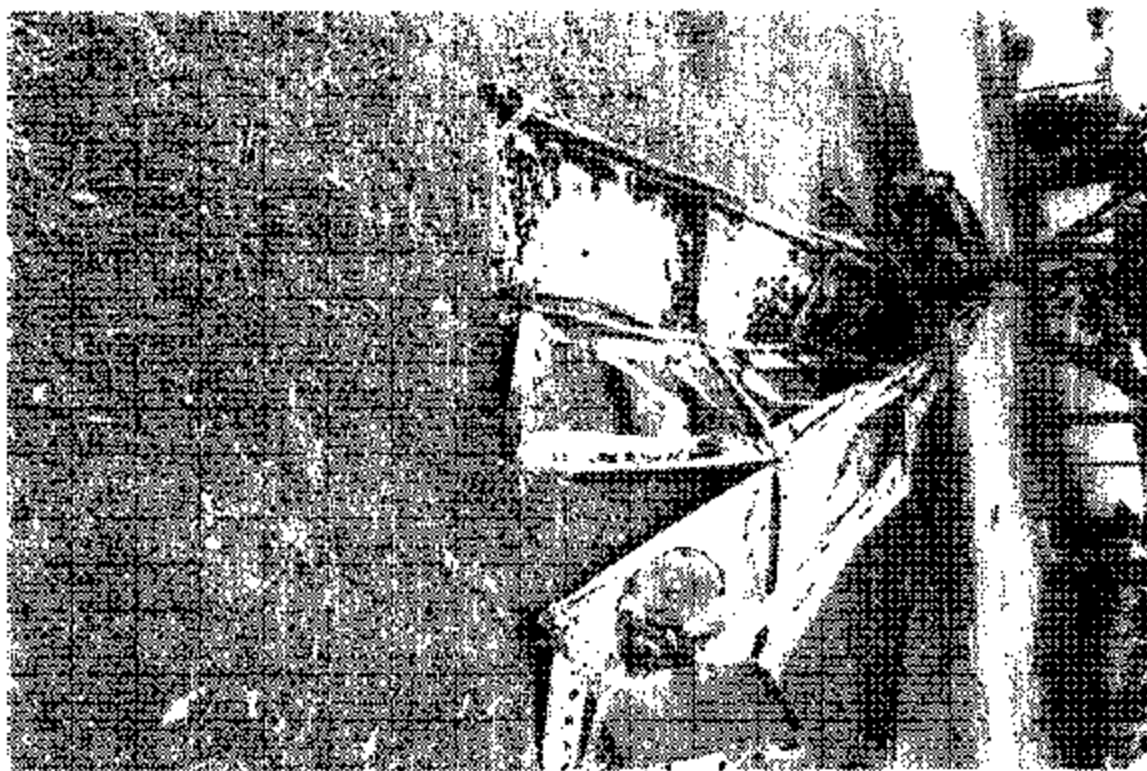




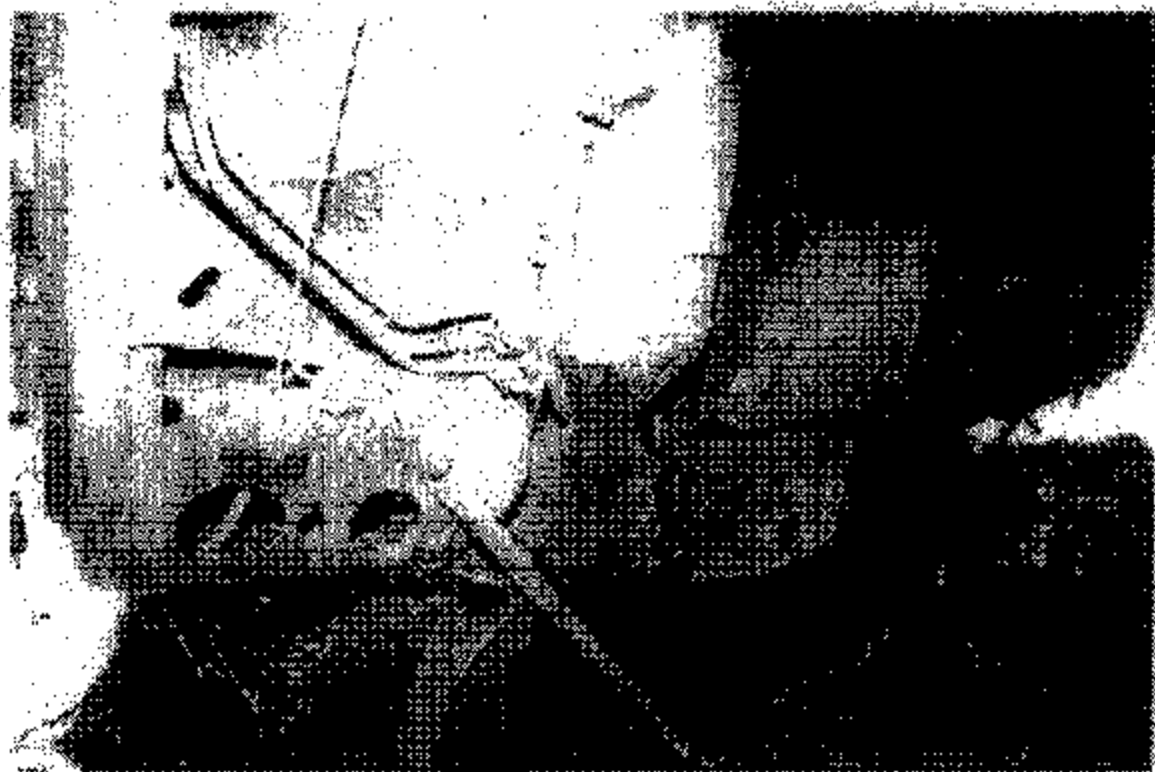
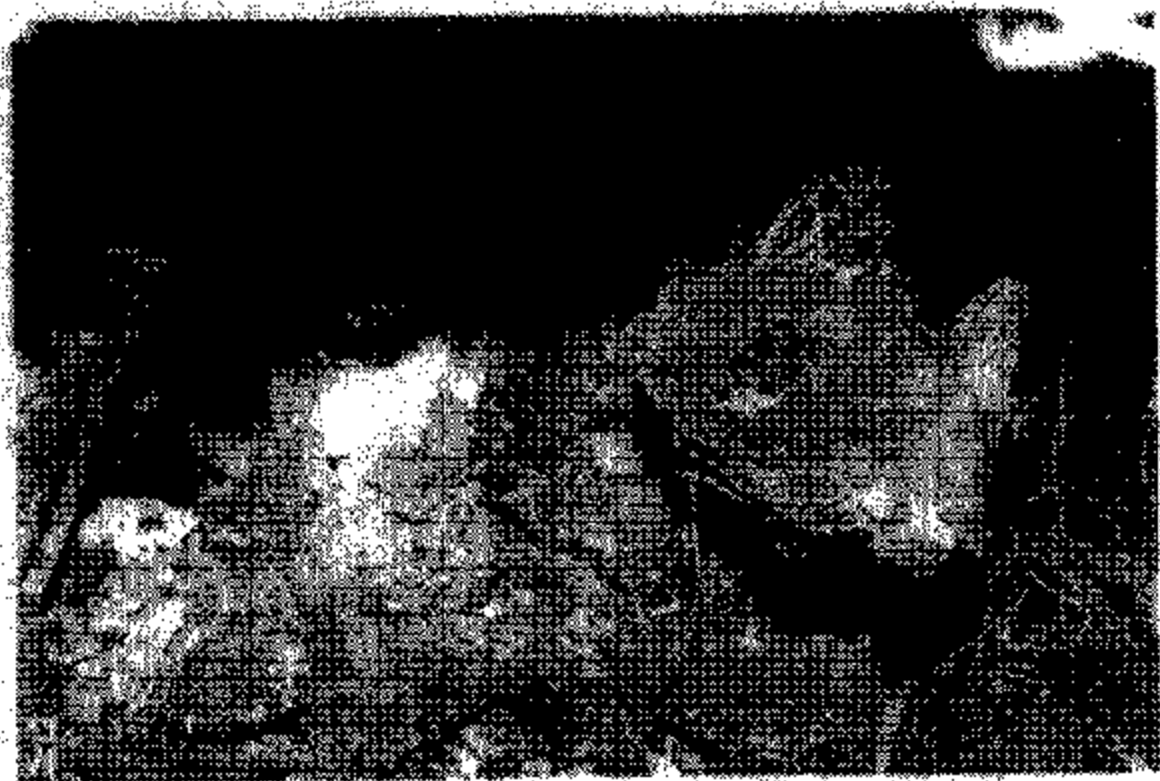


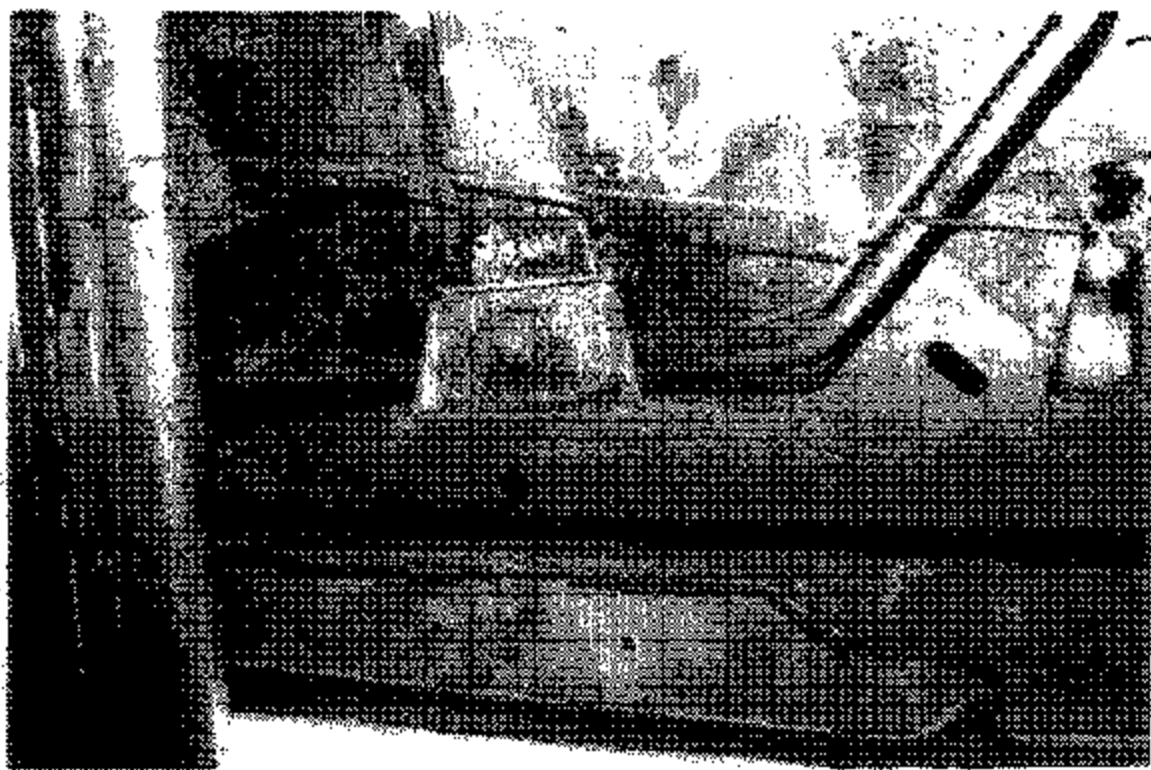






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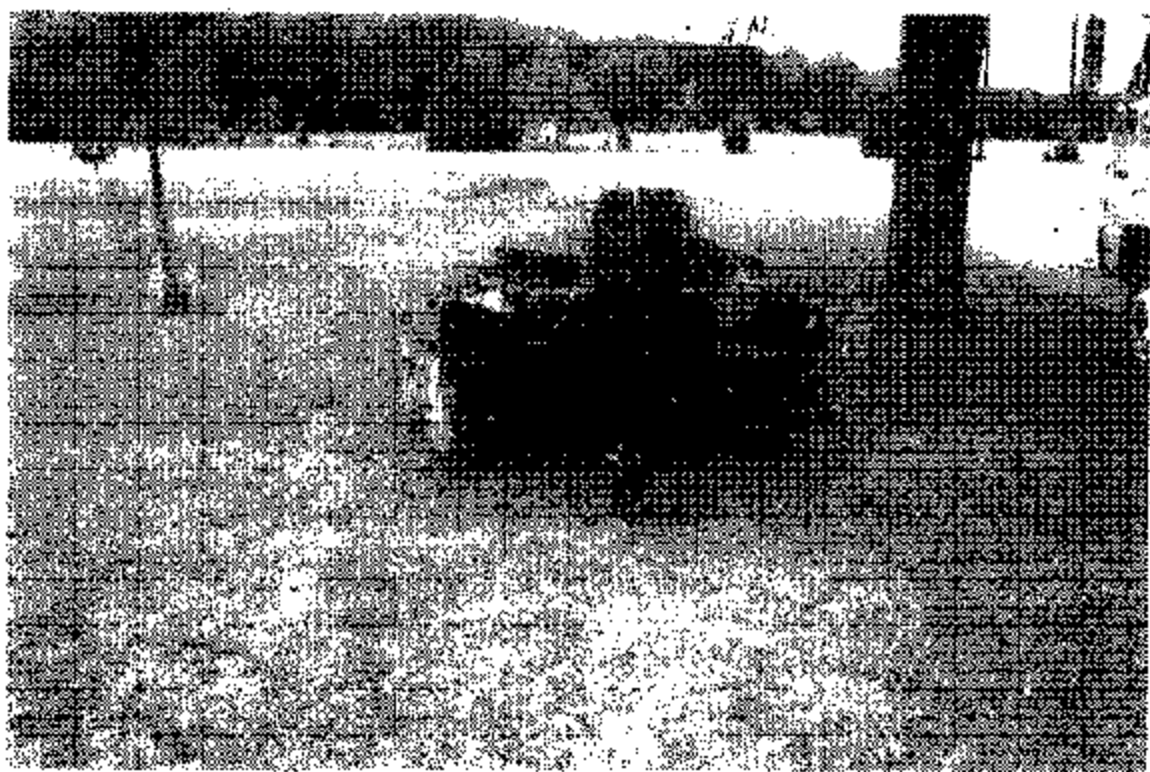




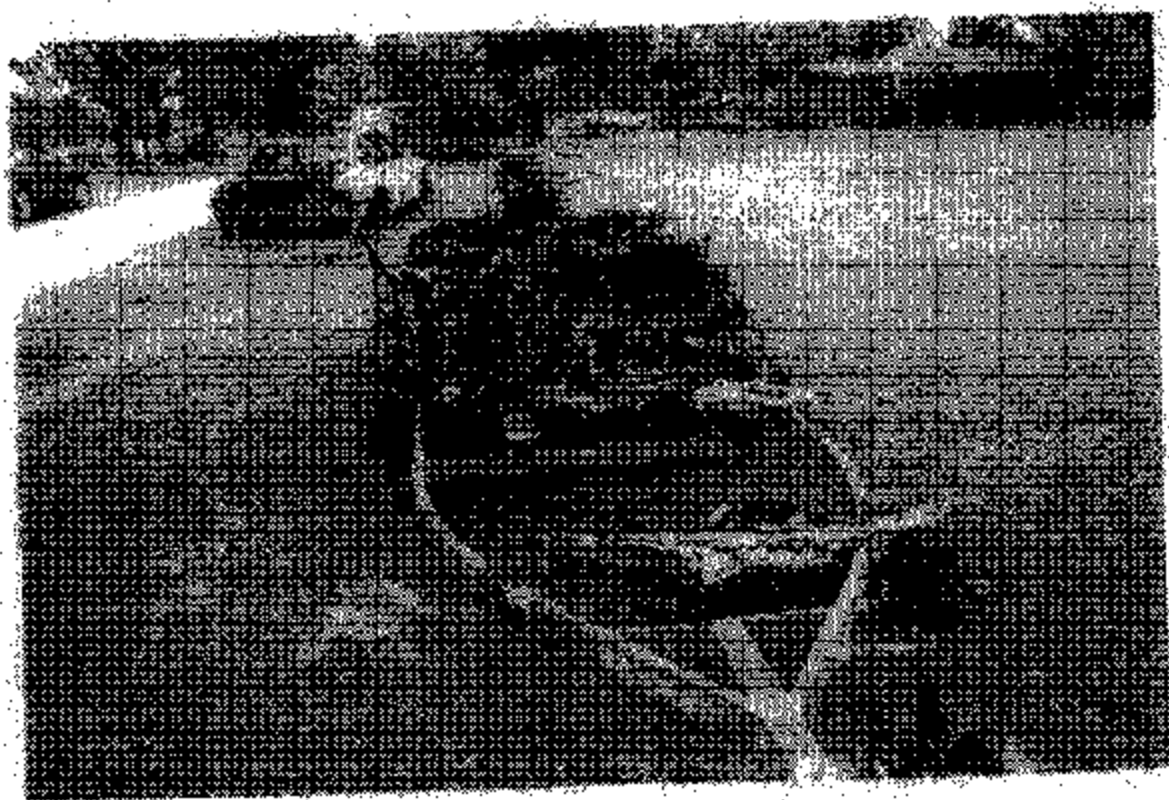
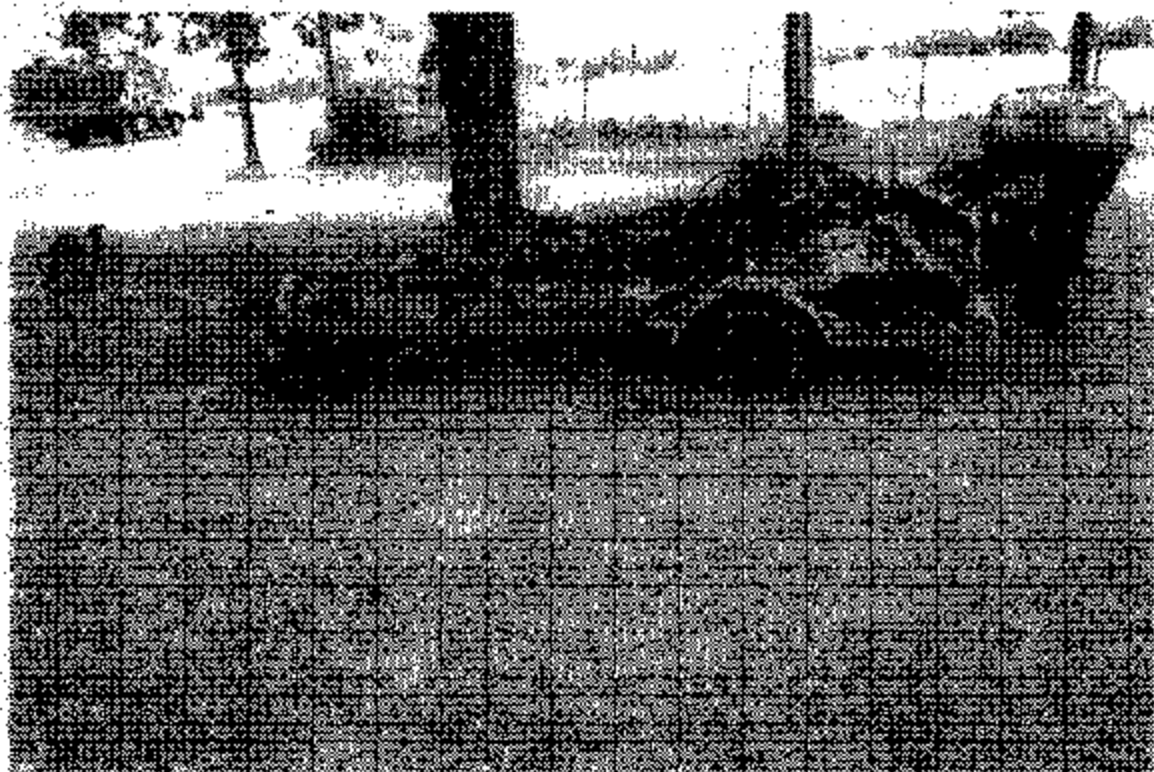




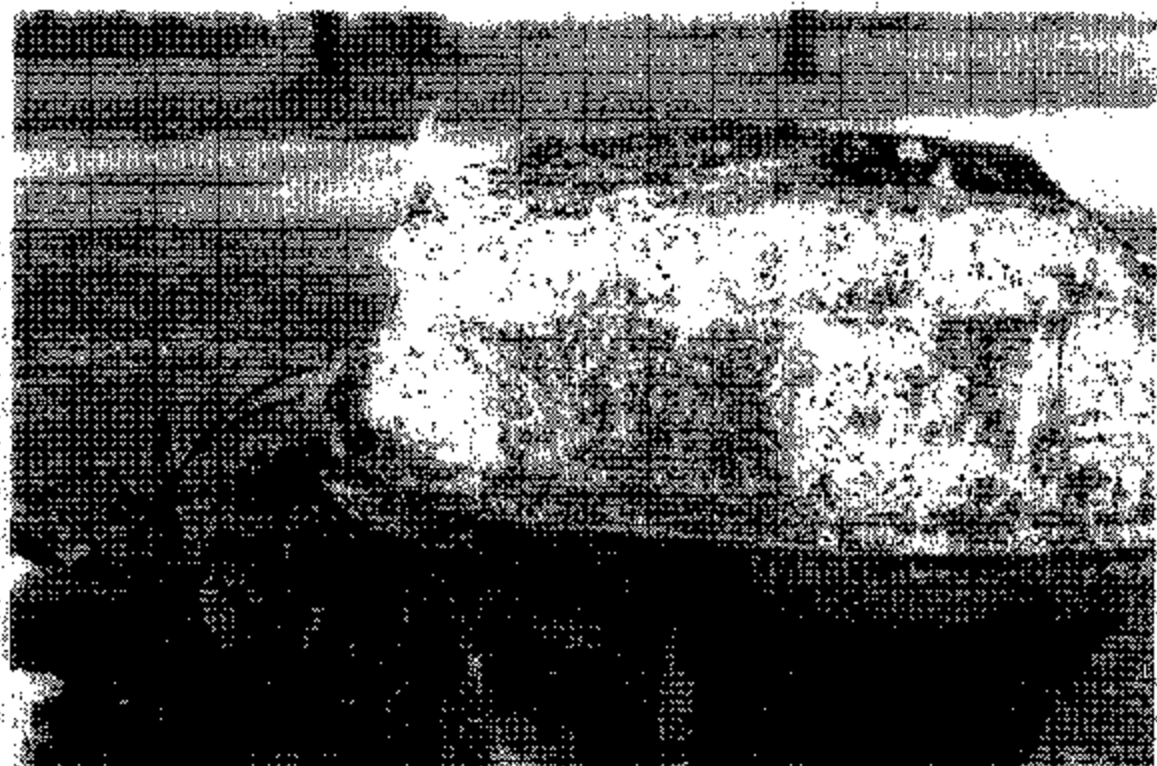




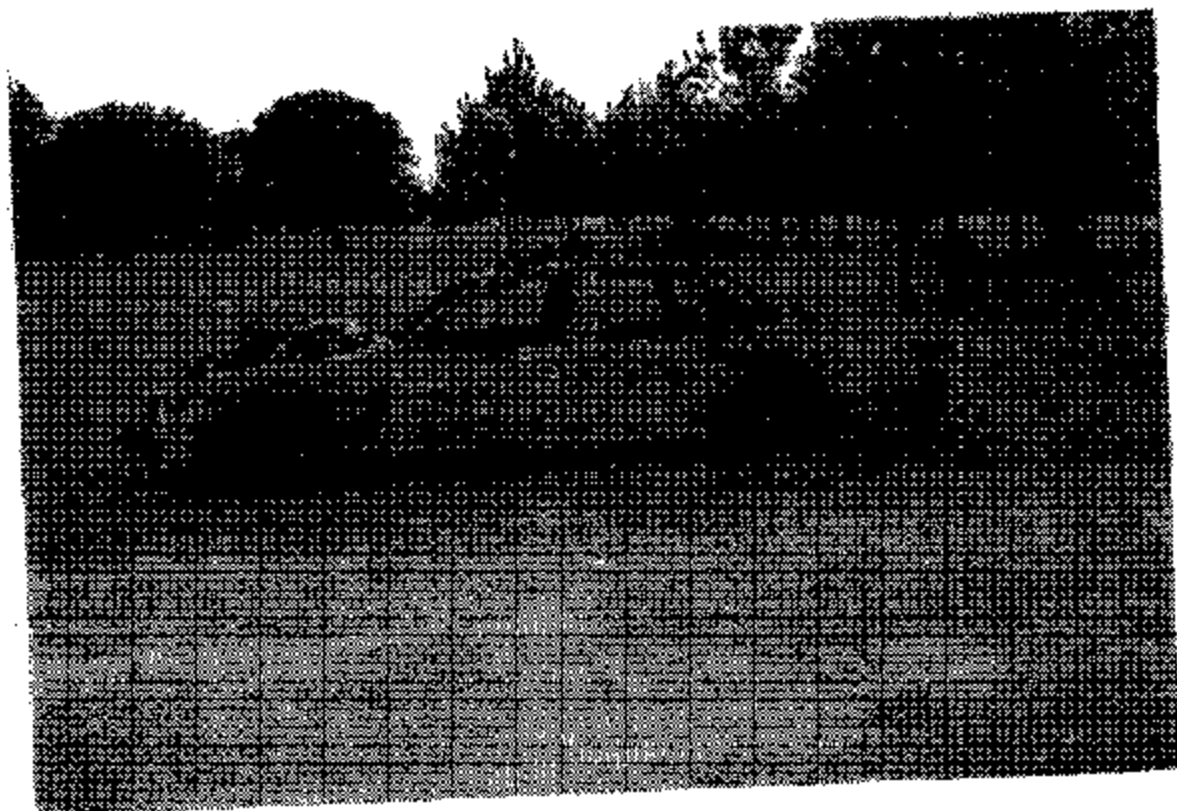
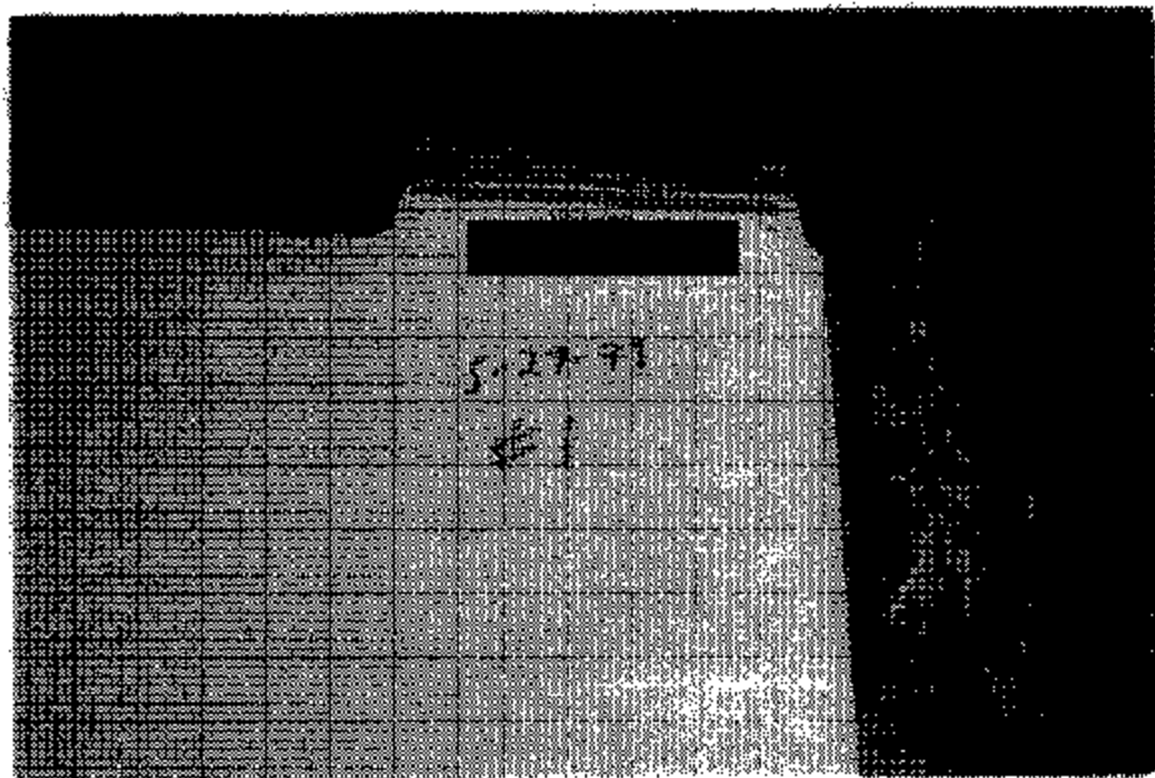


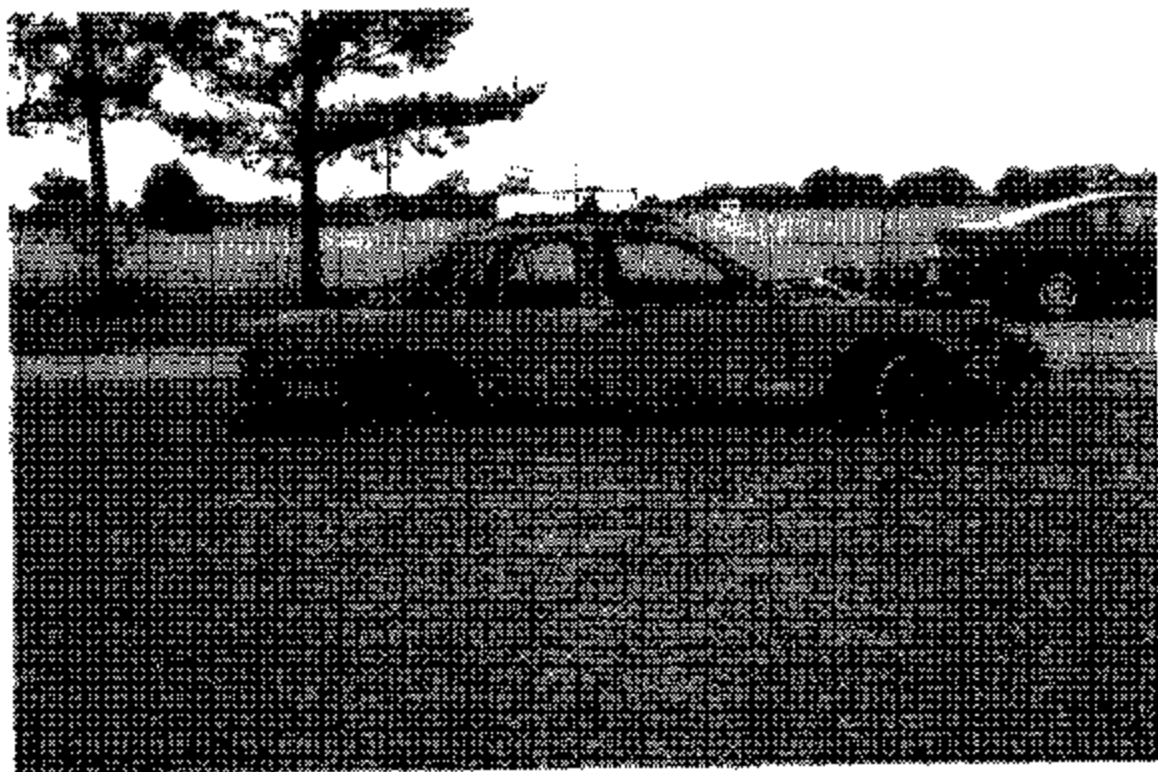














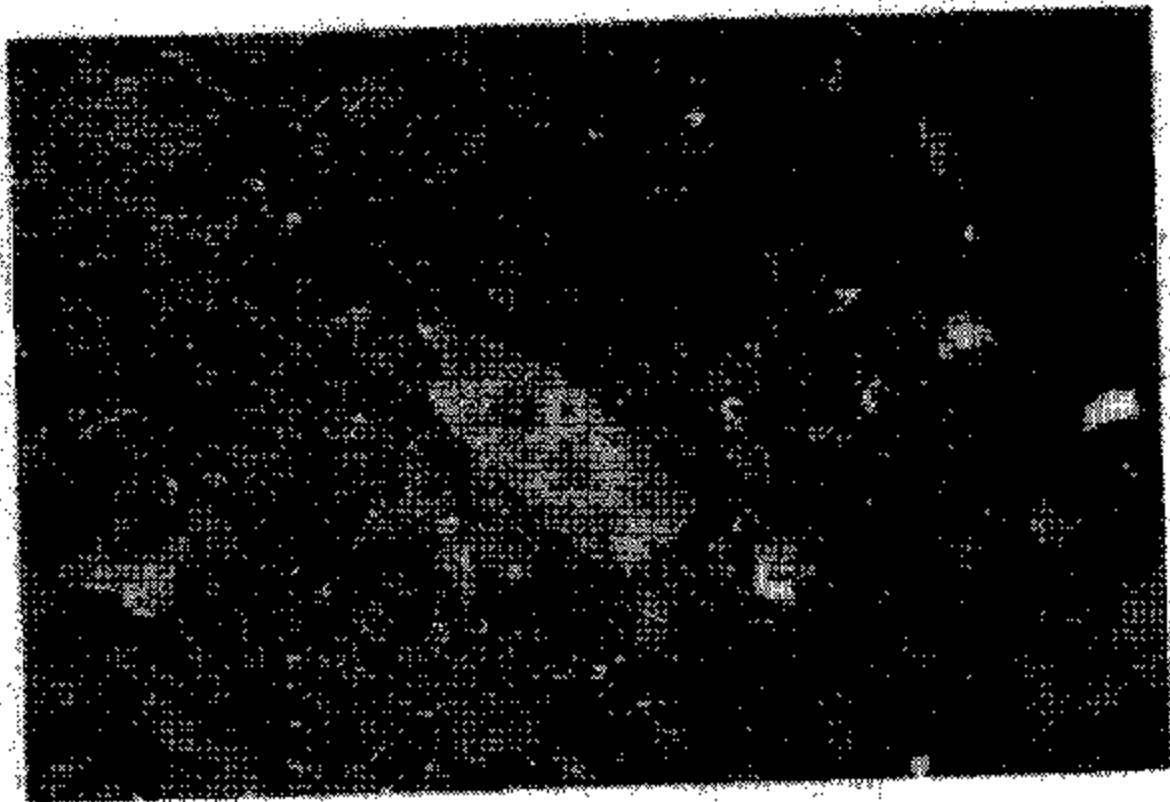


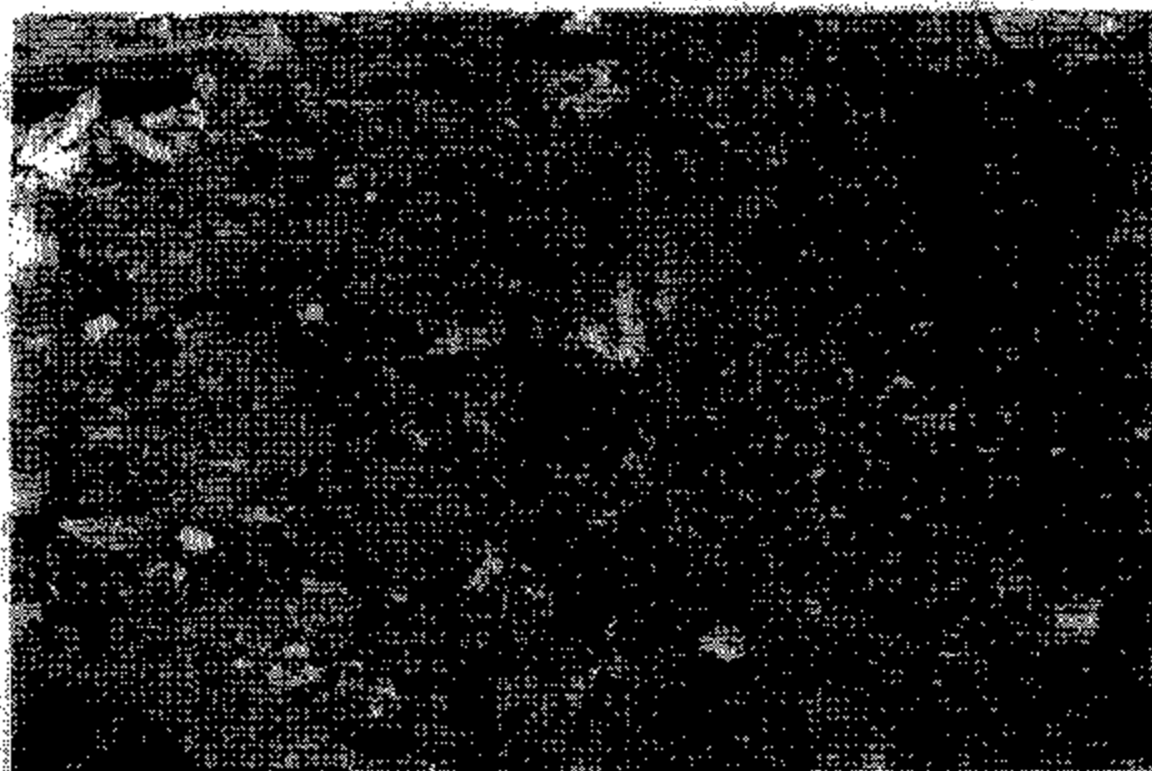
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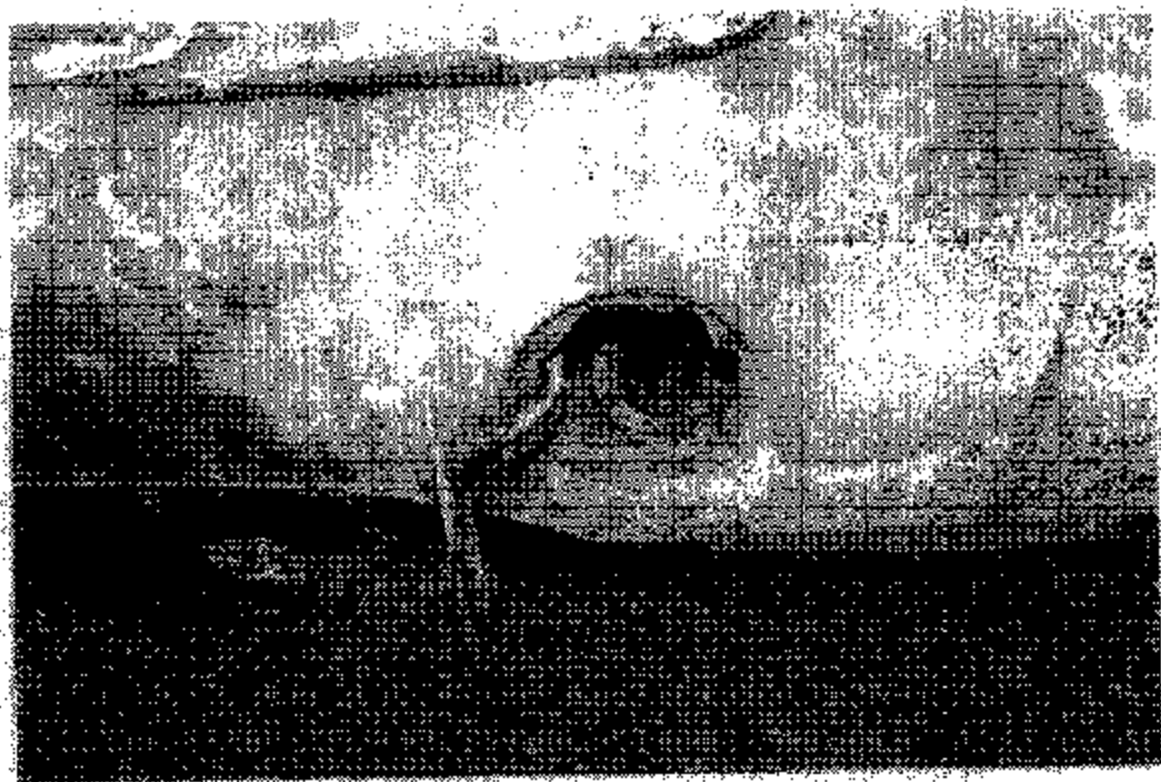
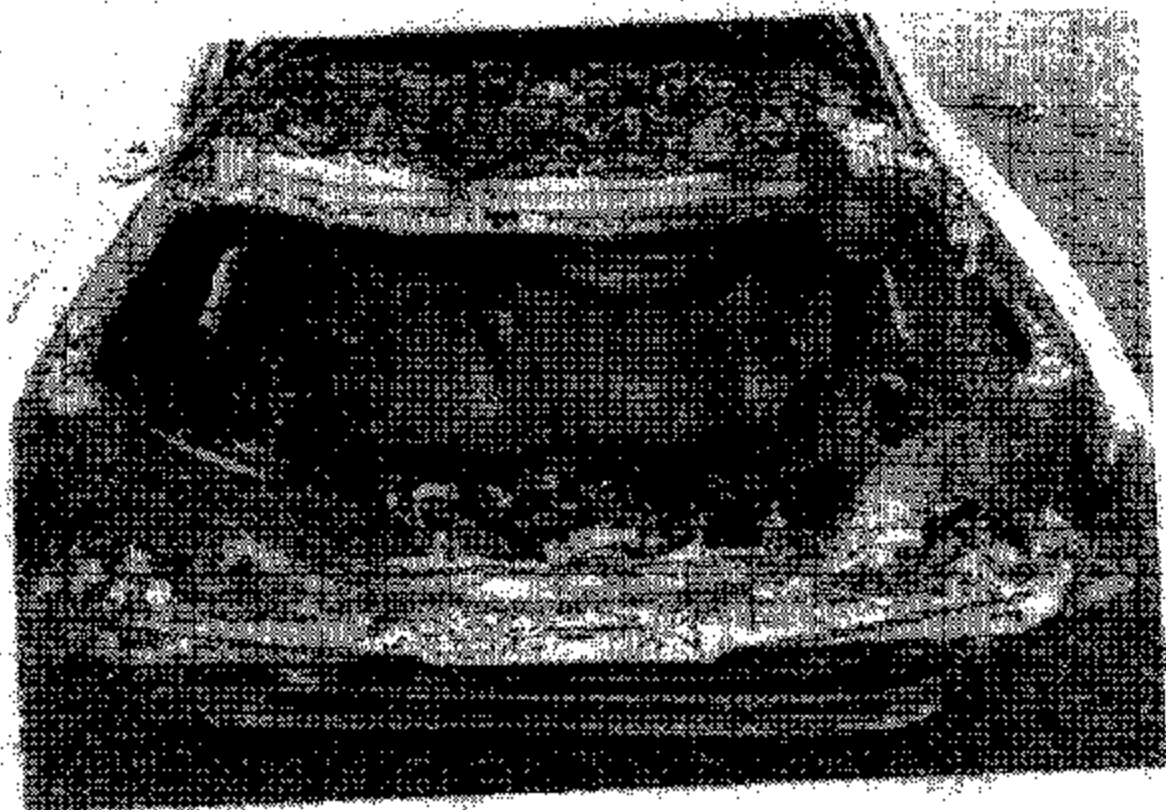






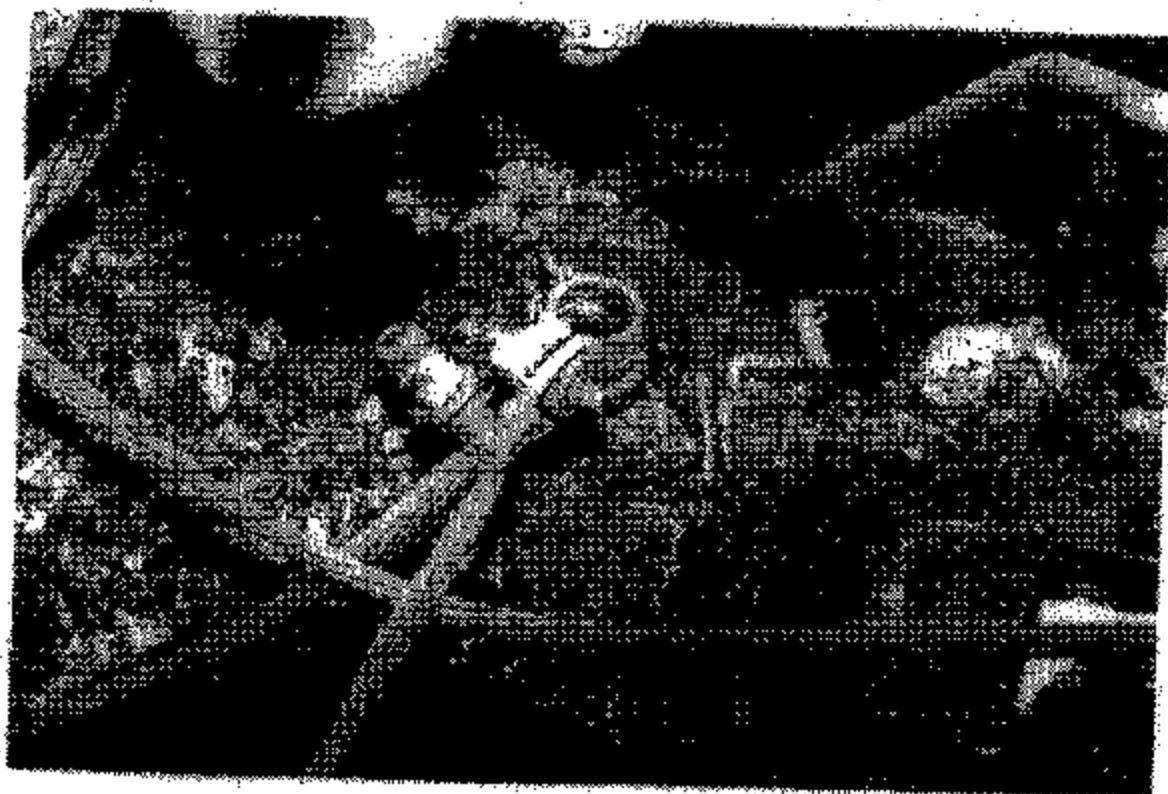
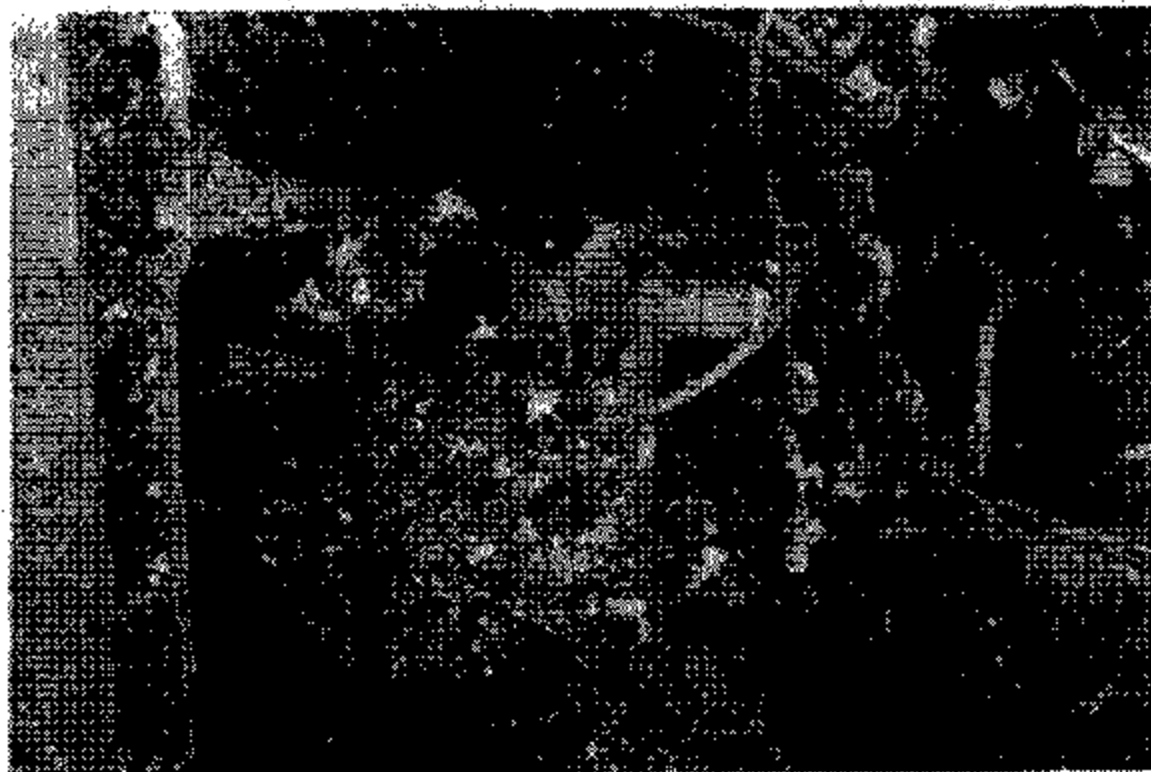




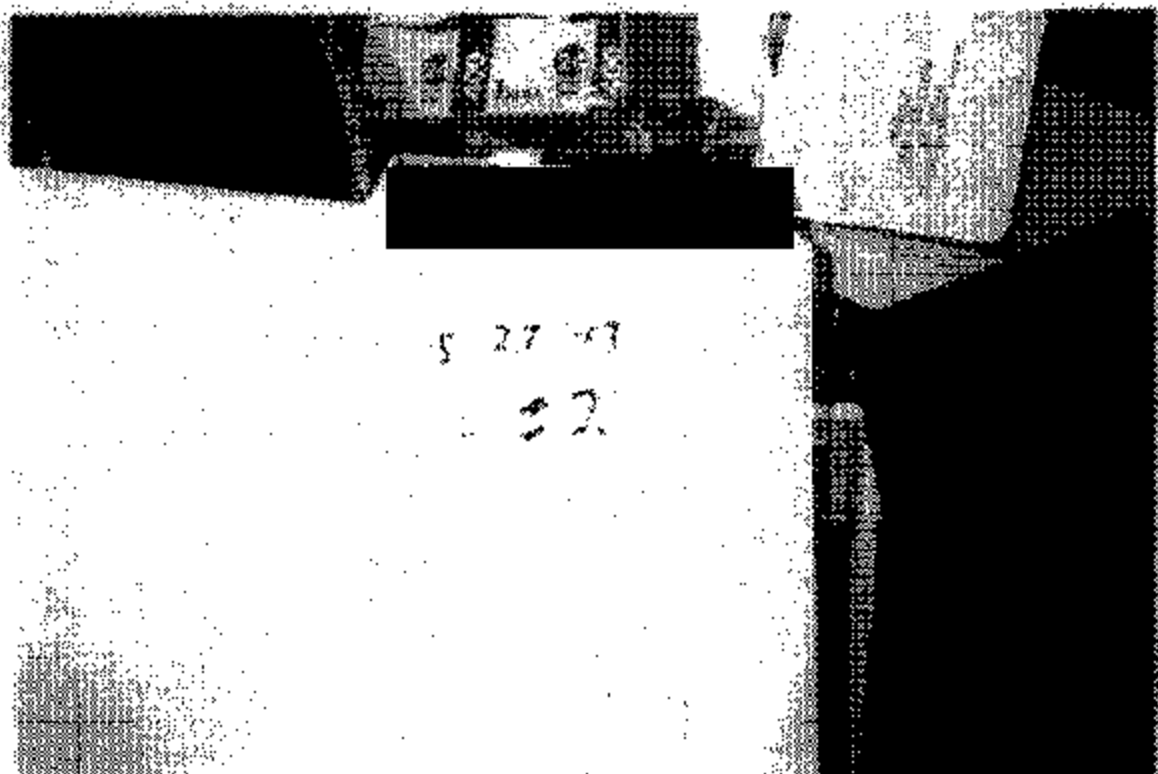






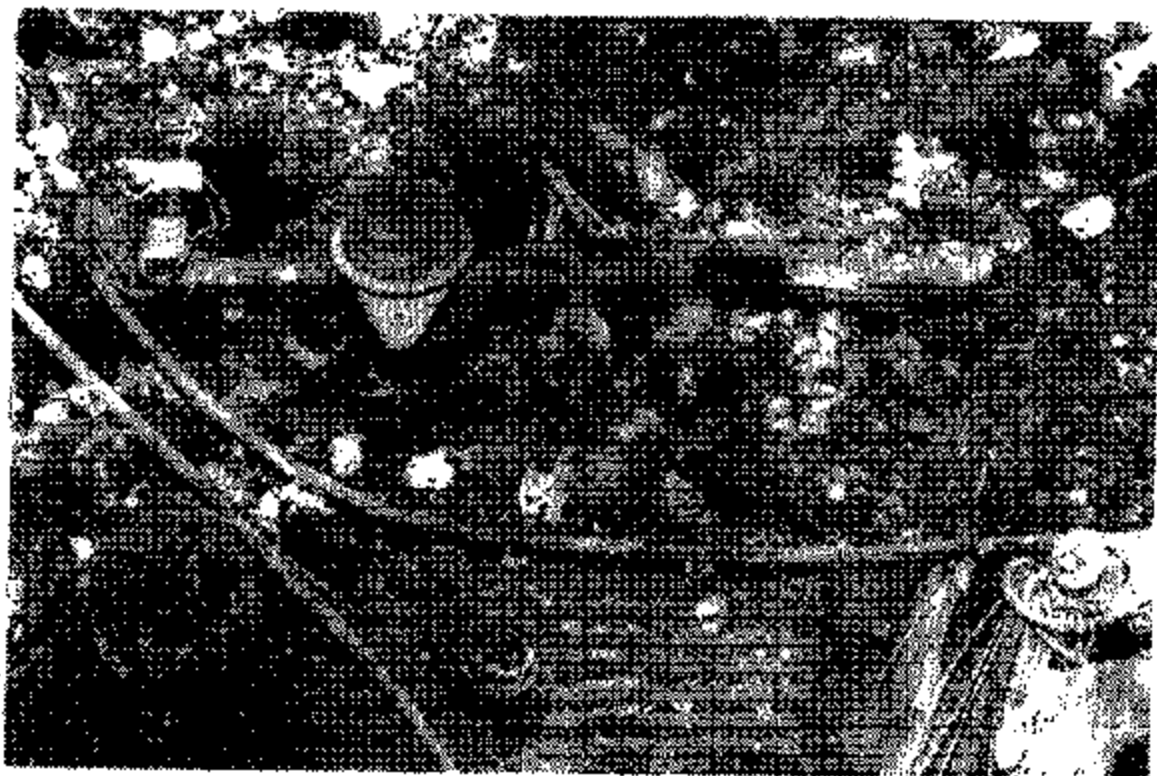






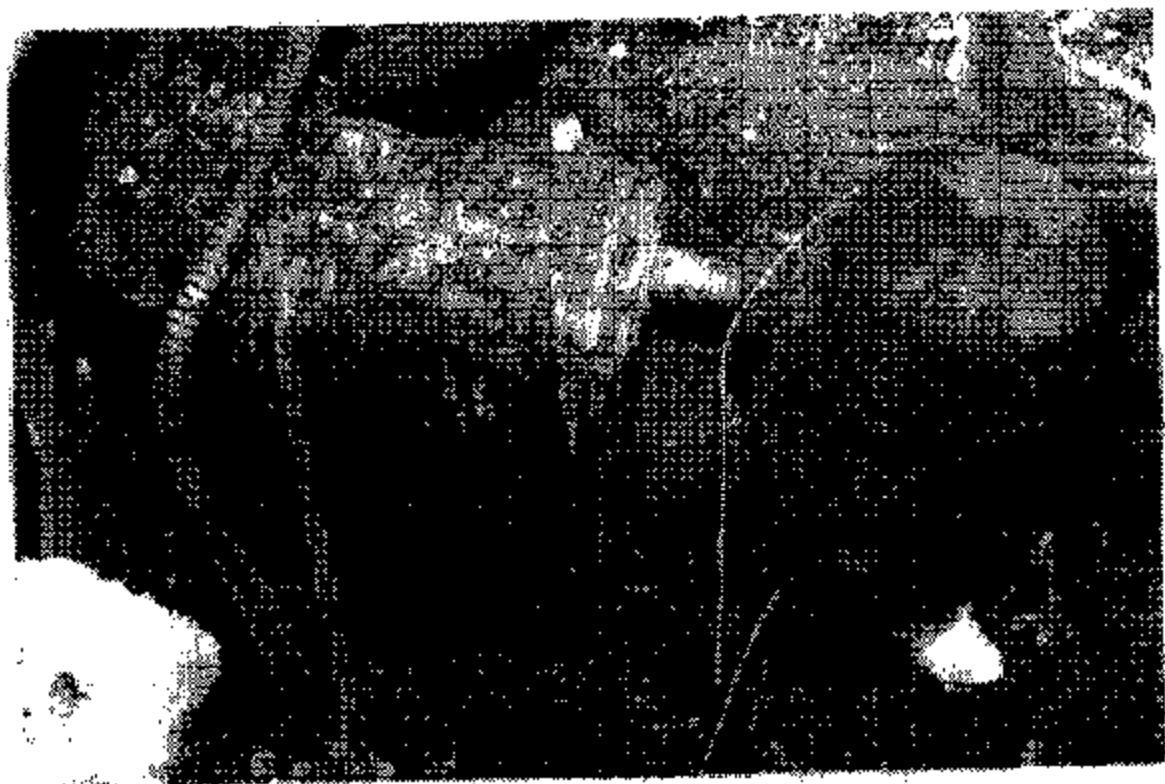






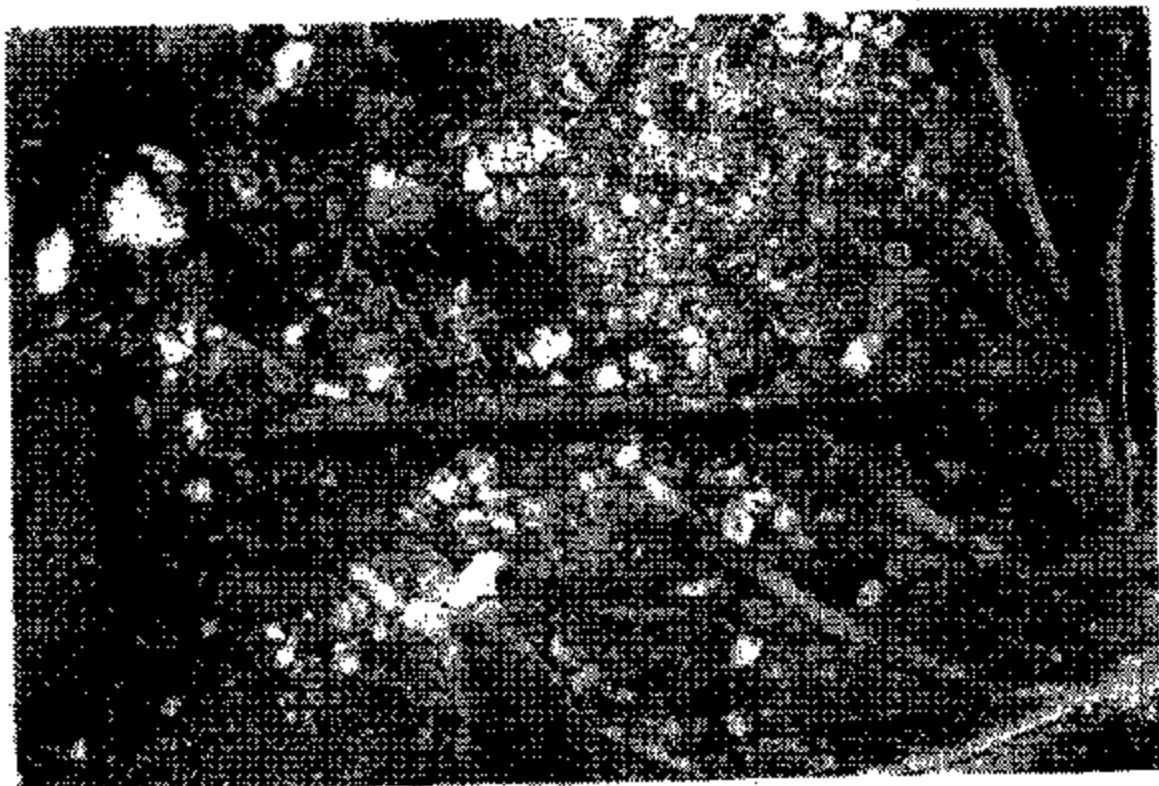








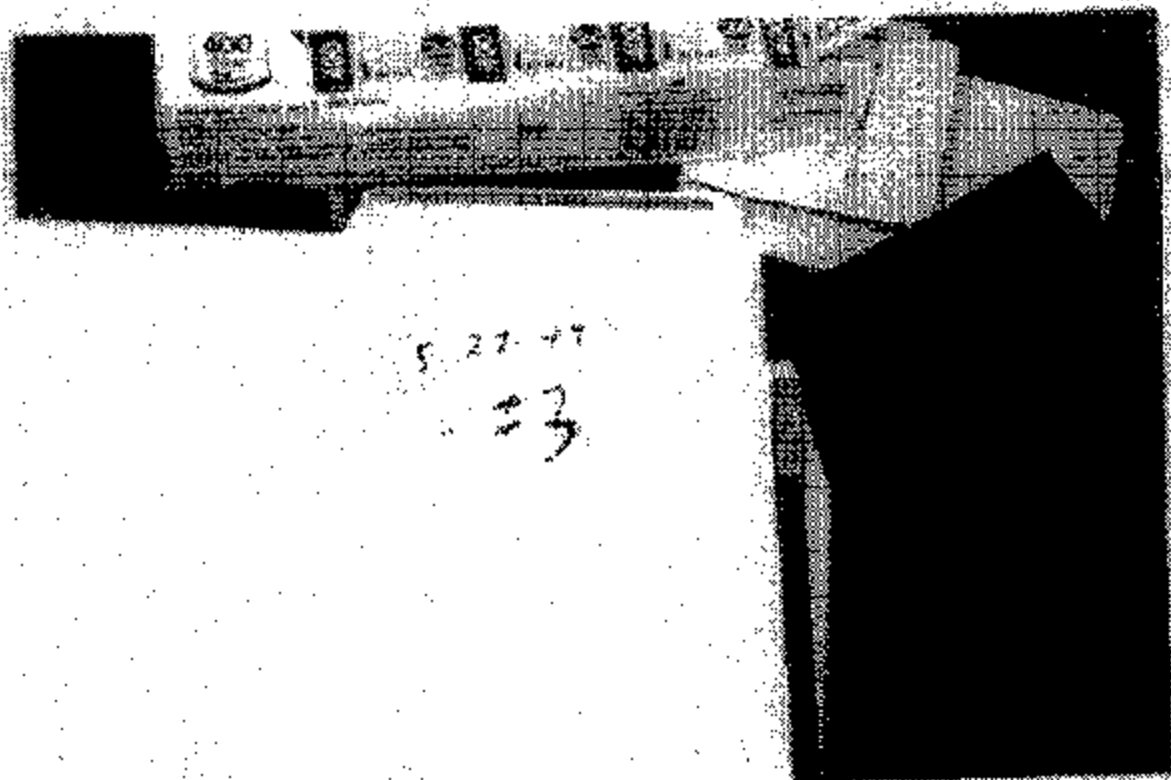


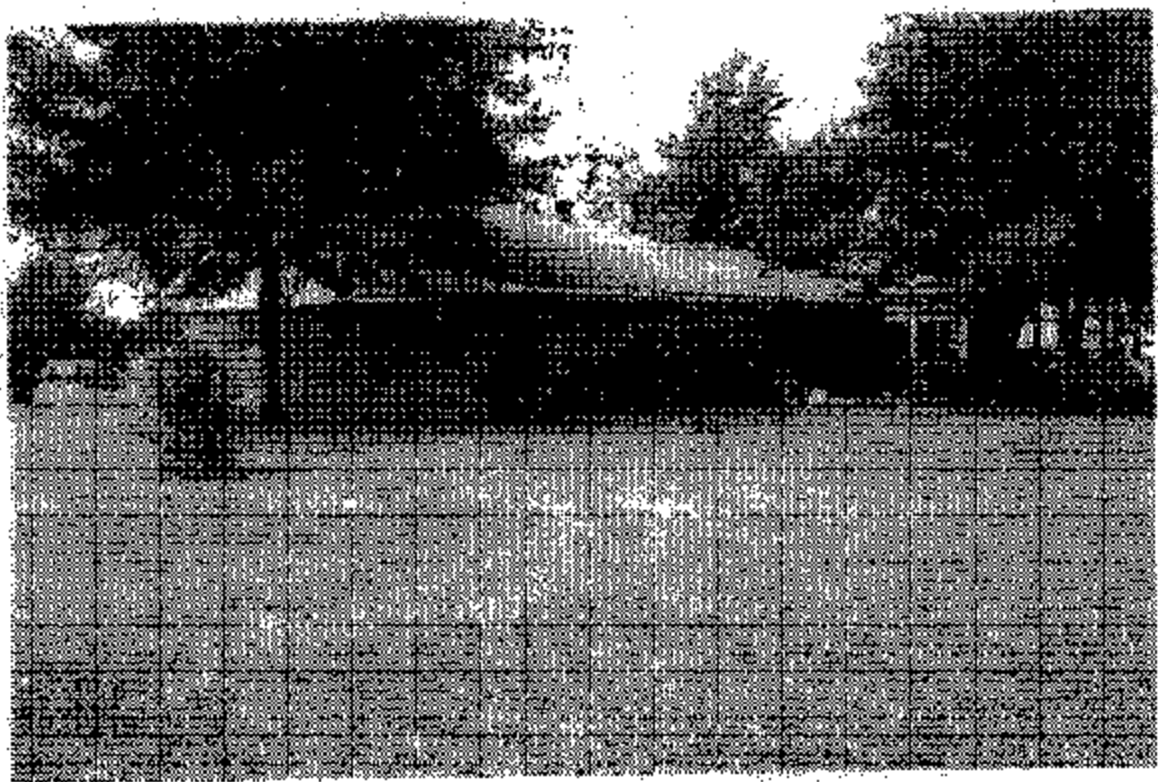
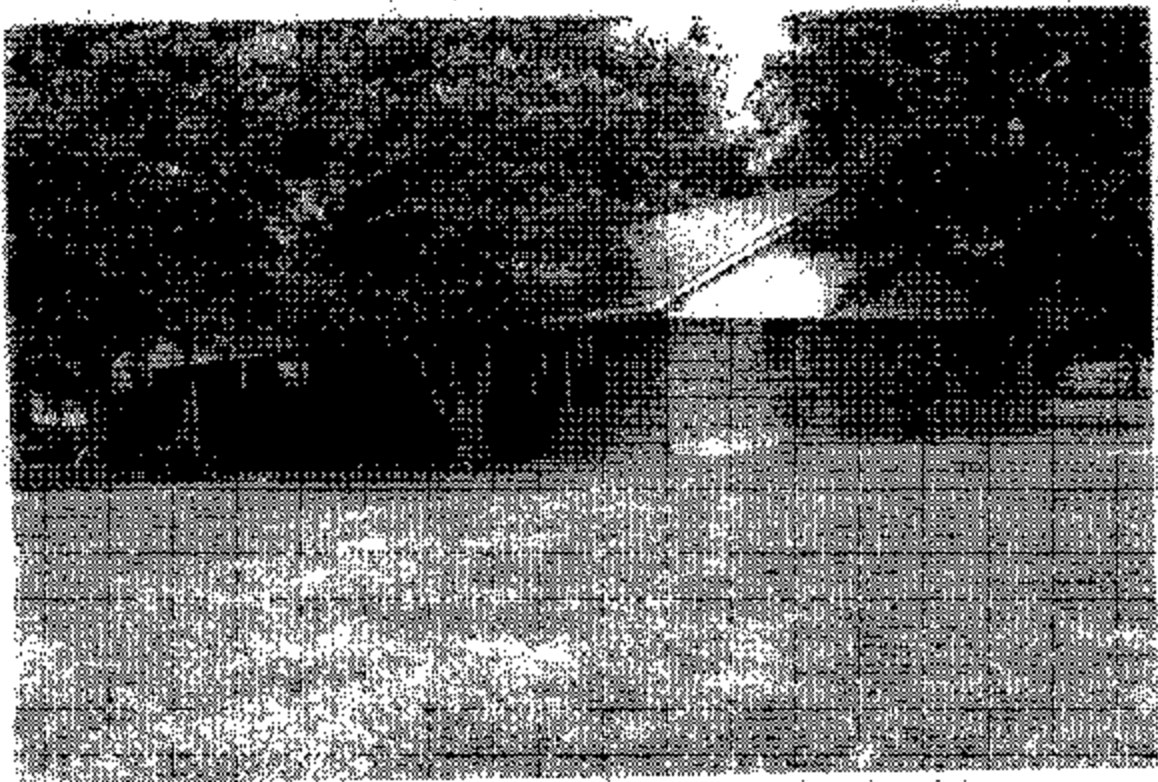


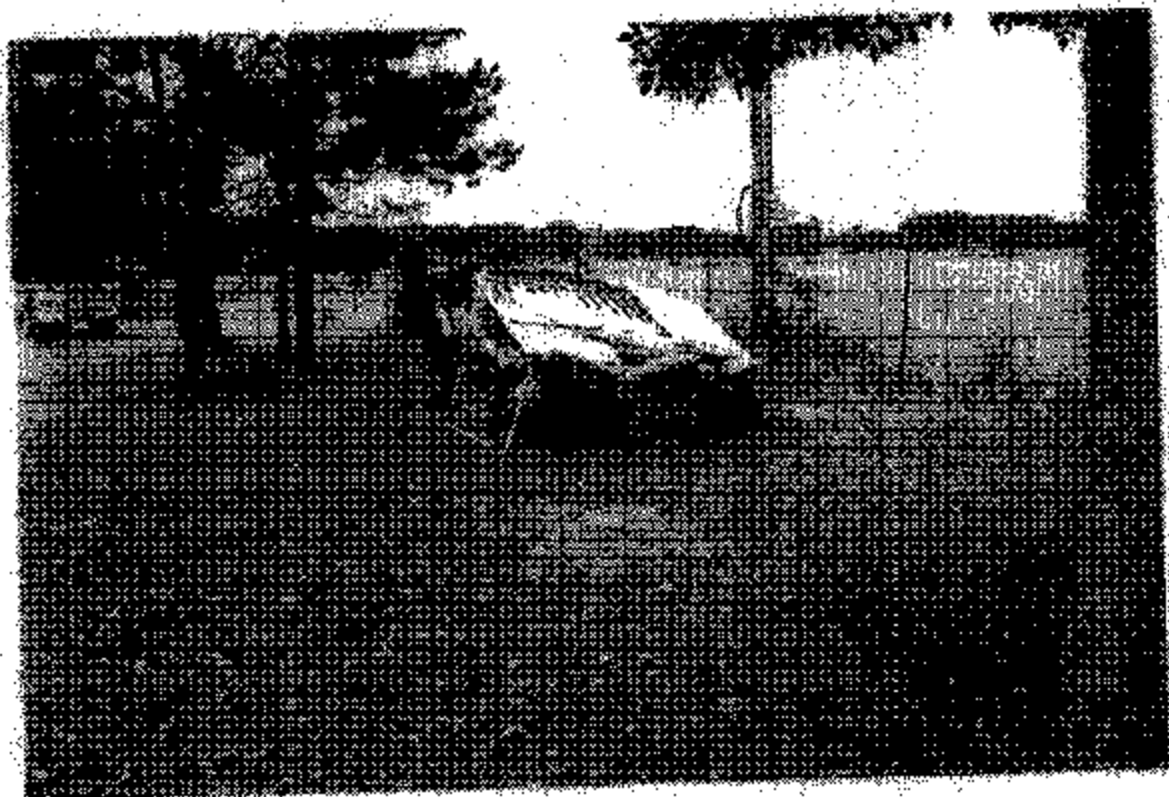










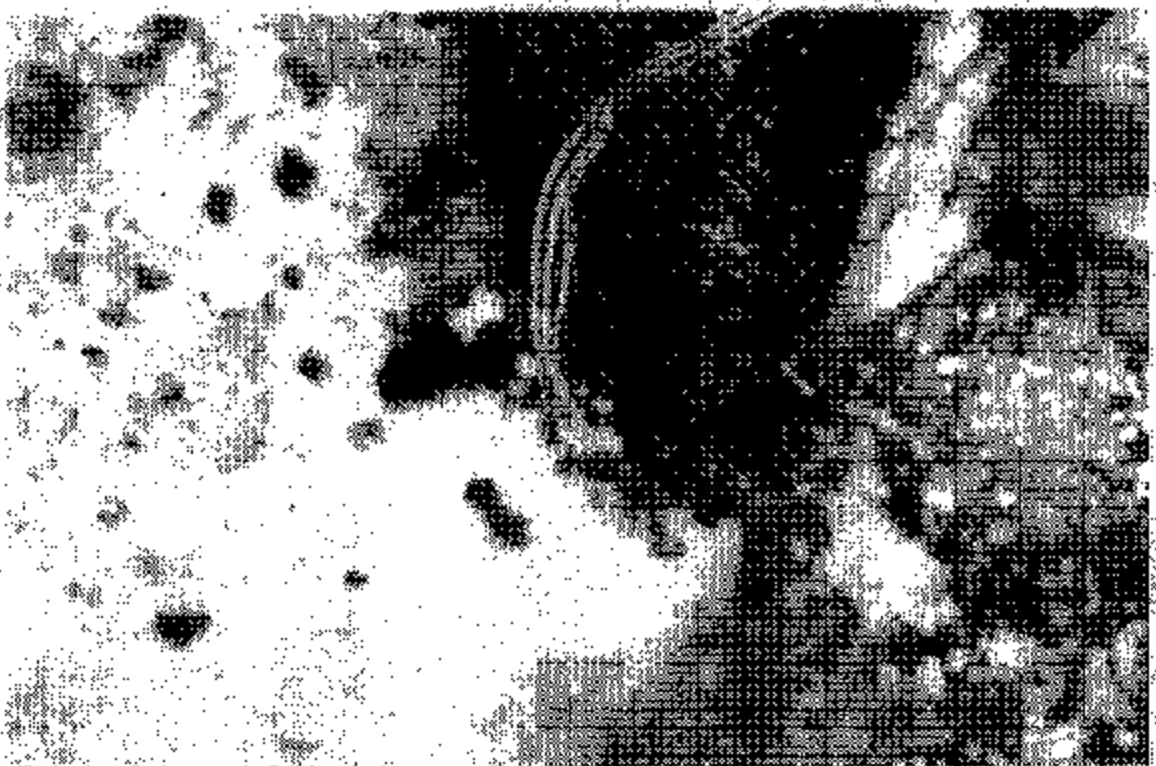
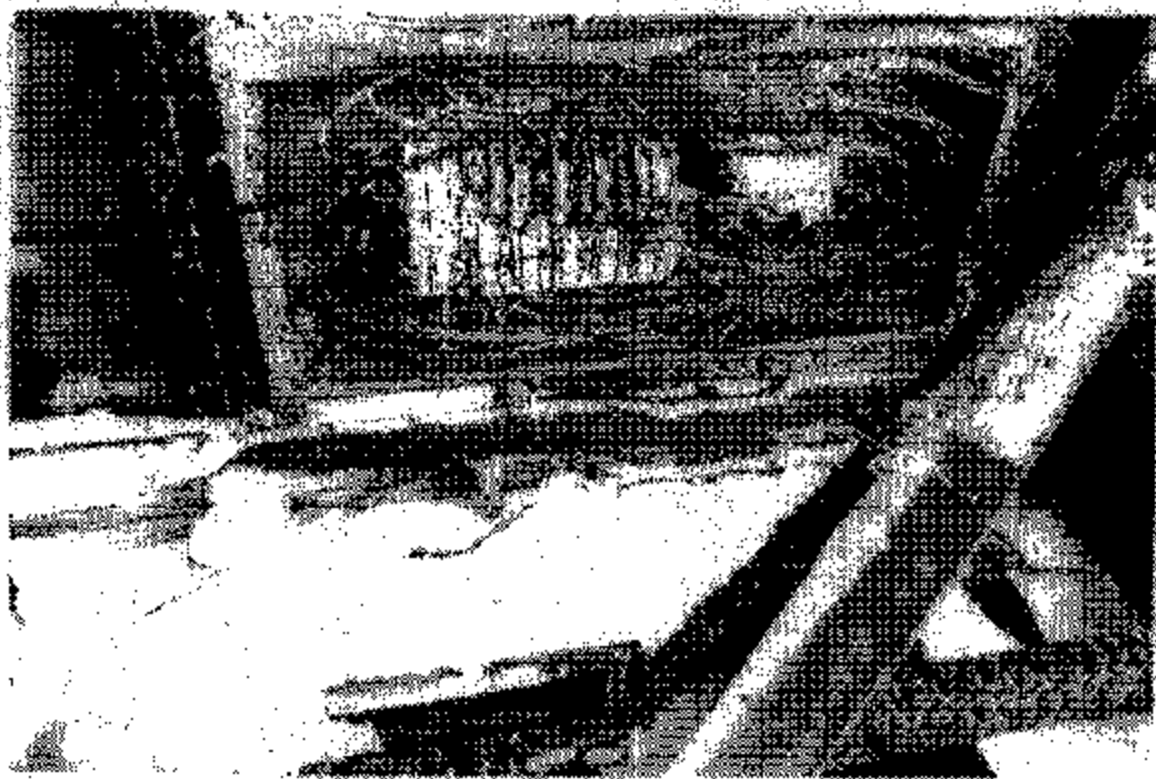


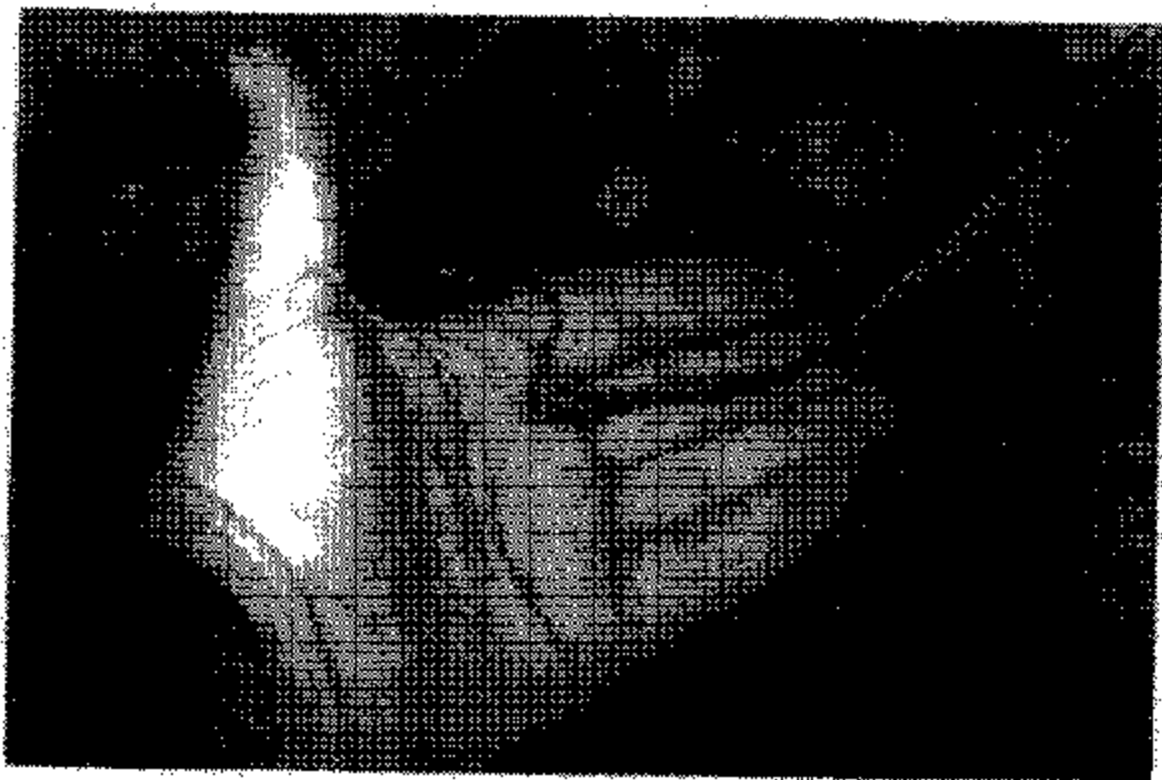


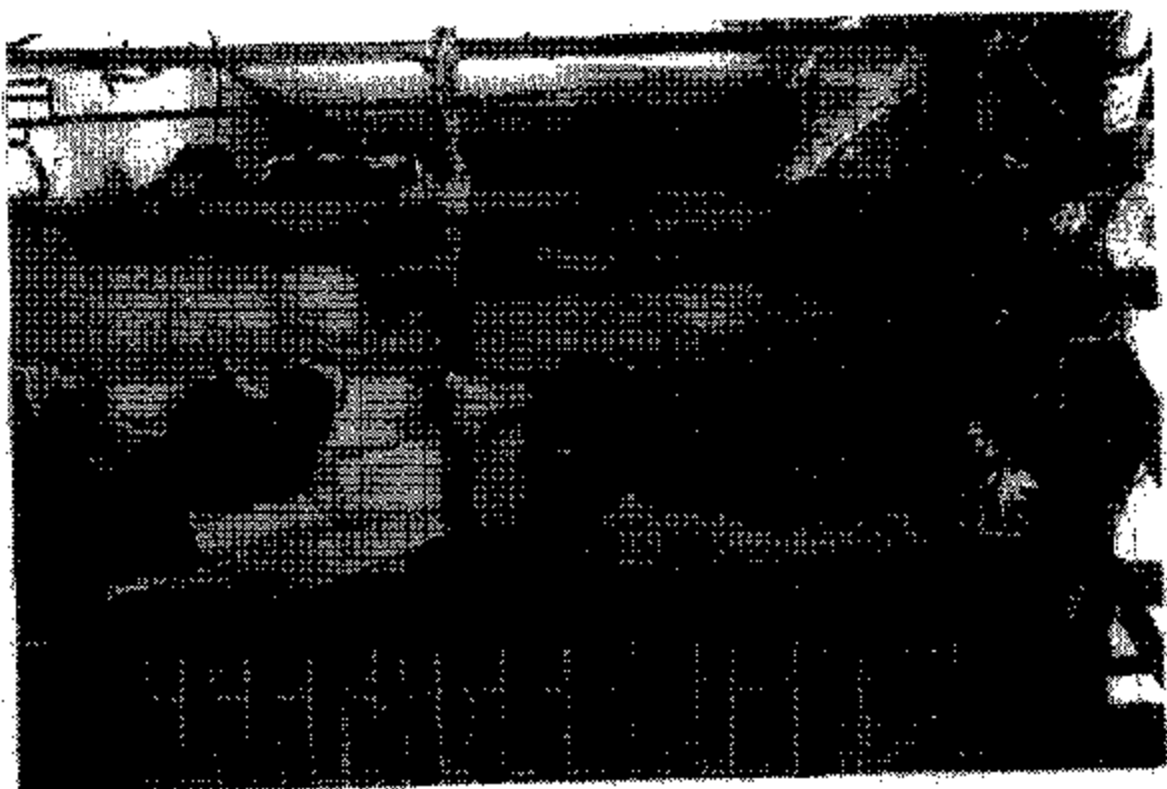
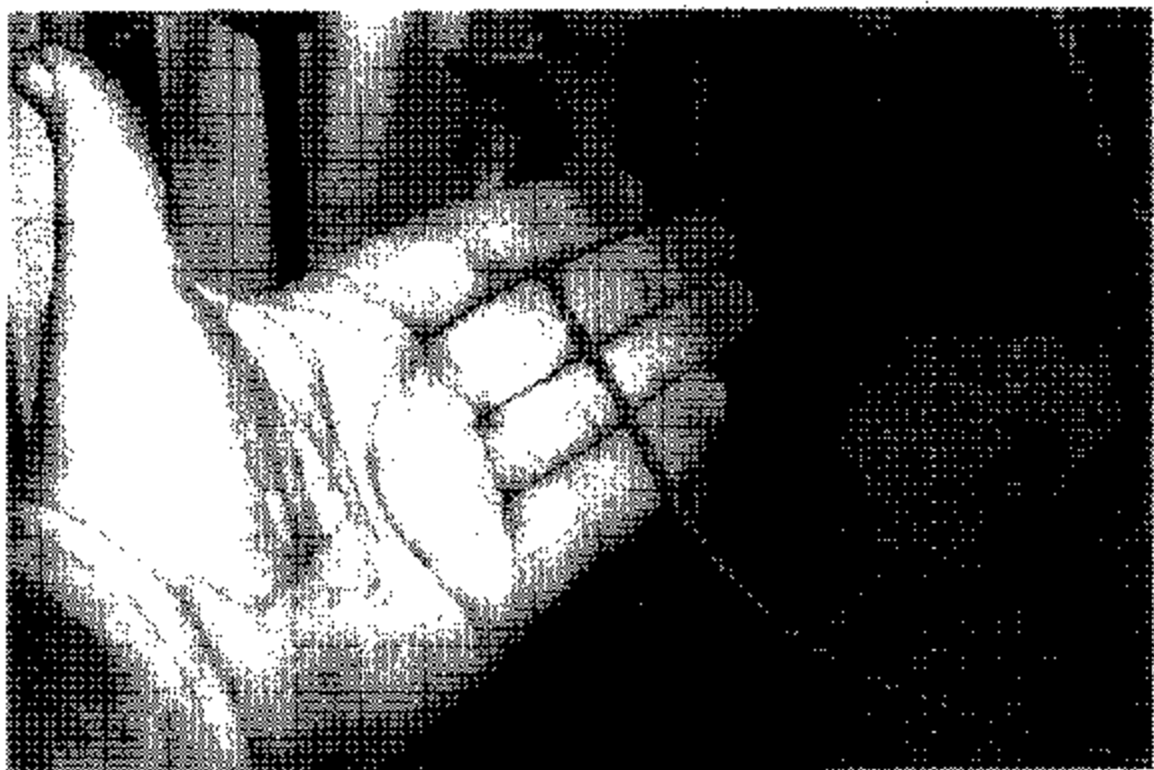


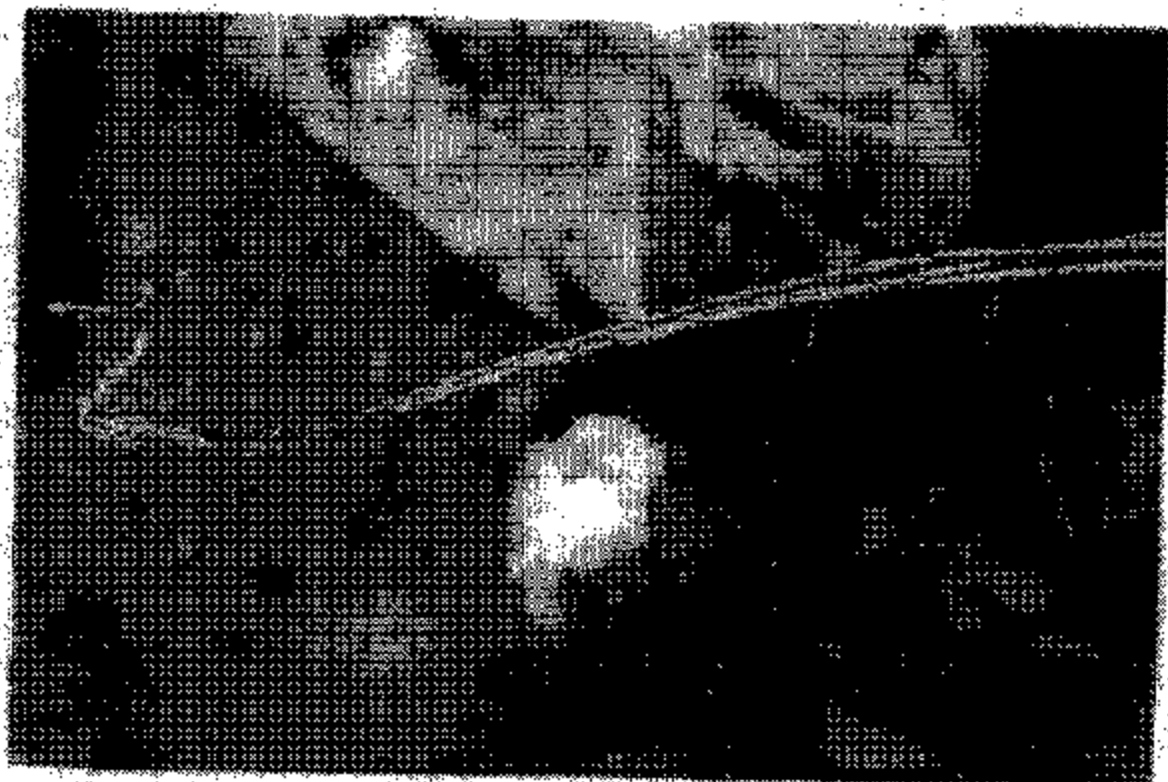








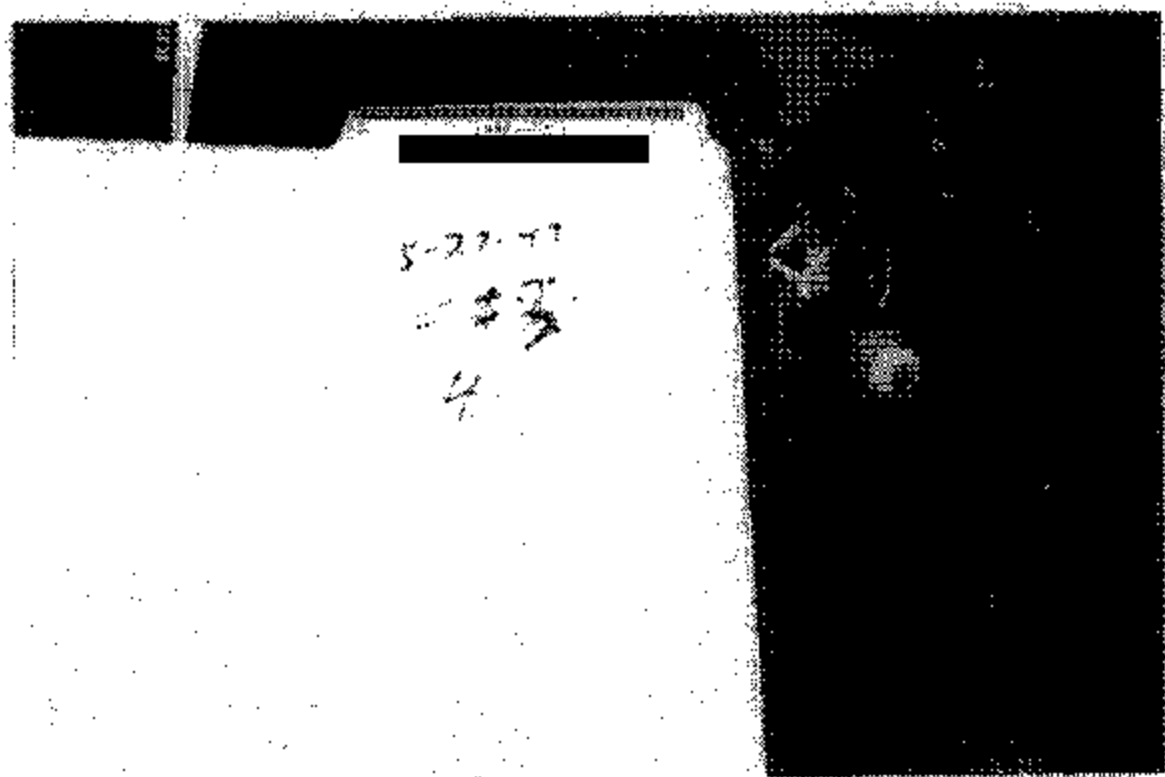












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