

EA02-025

FORD 10/27/03

APPENDIX M

BOOK 19 OF 22

PART A-D

PART B

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SNORTON1
MA

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E962-825 19916



Special Investigation Unit

Date: 11/22/02

Business: Ford Motor Credit Company
Address: 16800 Executive Plaza Drive
PO Box 6248
Dearborn MI 48121

Re: Vehicle: 1993 Lincoln Towncar
VIN: 1LNLM82WOPY773544
Owner: [REDACTED]
Operator: Vehicle was parked
Date of Loss: 11/17/02
Claim #: 555957

CONSUMER AFFAIRS
SECTION

2 NOV 27 AM 42

To Whom It May Concern:

Please be advised that I represent Direct Adjusting Company and [REDACTED]. The above vehicle was involved in a fire incident, which resulted from allegedly unknown problems. The incident occurred 11/17/02 by the insured's residence 826 Rue Labue Circle, Ft. Myers, FL 33913.

In order to determine the cause of the fire, including a determination as to whether any defect in the vehicle was in existence at the time of the fire, an inspection and testing of the vehicle will be conducted by North Eastern Technical Services, Inc., an authorized representative of the above. This inspection will take place at 826 Rue Labue Circle, Ft. Myers, FL 33913.

As you may have an interest in this matter, from both a safety precaution standpoint and as potential defendants in litigation, you are invited to have an expert attend and participate in the inspection and testing procedures.

To coordinate the inspection date and time, please contact North Eastern Technical Services, Inc., at (508) 675-0999. Should you have any questions pertaining to this matter, or wish to discuss the same in further detail, you may contact the undersigned at 954-227-3071 or toll free 866-644-8474. Failure to respond to this notification within ten business days from the date of this letter will be construed as forfeiture of your right to be present at this examination.

I would like to caution you that should your expert fail to appear at the inspection, you will forfeit any right of subsequently claim prejudice/spoliation under Nally vs. Volkswagen of America, Inc., 405 Mass 191 (1989)

Sincerely,


Pamela J. Chavez
Investigator,
DIRECT ADJUSTING-SIU

CC: North Eastern Technical Services, Inc.
PO Box 5150
Falls River, MA 02723

466860

MQINTE1
FL

12/02

2062-825 18749

Ford Motor Company

Office of the General Counsel

PRIVILEGED AND CONFIDENTIAL

Ford Motor Company
Parklane Towers West
Suite 300
Three Parklane Boulevard
Dearborn, Michigan 48126-2688

December 6, 2002

The Hartford
P.O. Box 30773
Tampa, FL 33630-3773
ATTENTION: KEVIN BARNETT

Re: Claimant: [REDACTED]
D/E: May 17, 2002
Y/Claim #: YCE MD 88927

Dear Mr. Barnett:

As you may be aware our expert reviewed the submitted materials. His review revealed no evidence of a design or manufacturing defect present, which would have caused the accident to occur as alleged.

Therefore, we must respectfully deny this claim.

Please be advised that all necessary steps must be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

Sincerely,

Shawn L. Norton
Claims Analyst

ERG2-825 18750

NVNP510

NAVIS Vehicle Inquiry

07/17/02 14:04:21

VEHICLE ID: 2MRX645619 (WYYPBBBBBB) Vin: 2MELM75W7RX645619 Div: 3 Status: 800
Vehicle Line: CFP Convy Deliv: 011794 Orig P-Lvl: 410 Selling Dlr: 18A030
Order Recpt: 122193 ShipTo Stat: Curr P-Lvl: 410 Sale Date: 011994
Orig Sched: 011094 Rls-To Stat: NY Order Dlr/Reg: 18030/18 Demo Dt:
Inv Prep: 122393 Orig Int St: 011494 Orig Rls Dlr: 18028 Deliv Type: 0
Prod Date: 011294 Curr Int St: 011494 Rls Dlr P&A: 10296 Sales Prd: 094012
Rls Date: 011294 Dlrfin Ext: 021094 Warr Start: 011994 Cancel SI:
Memo Consgn: P&C Ext: 021094 Warr5-Ind: Sale Status: G
Orig Pltbus: 011294 Advert Ext: 021094 -Date- -Dealer- -Region-
Curr Pltbus: 011294 Slspsn SS#: 3235 Shipped: 011394
T/Name: 6 Curr Stock: 011294 18A030 18
Addr: State: NY 1st-Prior:
City: WILLIAMSVILLE N/A-Rcpt: 011994 2nd-Prior:
Zip: Warr-Ins-Ind: 3rd-Prior:
V.O.: 1 2 3 4 5 6 7 8
12345234567890123456789012345678901234567890123456789012345678901234
M75RXY 44 J1 10A4066 LMND 2 P3 J3P Q7 3 KHL SR MG 18A030 5 EG
8 9 0 1 2 3 4 5 6
567890123456789012345678901234567890123456789012345678901234567890
HH3H 3 2 W2MEL7 0 2 6 172A 9WP S
F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

OGDB427

VEHICLE ID: 2MRX645619 (WWYPBBBBBB) Vin: 2MELM75W7RX645619 Div: 3 Status: 800
Vehicle Line: CFP Convy Deliv: 011794 Orig P-Lvl: 410 Selling Dlr: 18A030
Order Recpt: 122193 ShipTo Stat: Curr P-Lvl: 410 Sale Date: 011994
Orig Sched: 011094 Rls-To Stat: NY Order Dlr/Reg: 18030/18 Demo Dt:
Inv Prep: 122393 Orig Int St: 011494 Orig Rls Dlr: 18028 Deliv Type: 0
Prod Date: 011294 Curr Int St: 011494 Rls Dlr P&A: 10296 Sales Prd: 094012
Rls Date: 011294 Dlrfin Ext: 021094 Warr Start: 011994 Cancel SI:
Memo Consgn: P&C Ext: 021094 WarrS-Ind: Sale Status: G
Orig Pltbus: 011294 Advert Ext: 021094 -Date- -Dealer- -Region-
Curr Pltbus: 011294 Slspn SS#: 3235 shipped: 011394
T/Name: 6 Curr Stock: 011294 18A030 18
Addr: State: NY 1st-Prior:
City: WILLIAMSVILLE N/A-Rcpt: 011994 2nd-Prior:
Zip: Warr-Ins-Ind: 3rd-Prior:
V.O.: 1 2 3 4 5 6 7 8
1234523456789012345678901234567890123456789012345678901234
M75RXY 44 J1 10A4066 LMND 2 P3 J3P Q7 3 KHL SR MG 18A030 5 EG
8 9 0 1 2 3 4 5 6
56789012345678901234567890123456789012345678901234567890
HH3H 3 2 W2MEL7 0 2 6 172A 9WP S
F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

OGDB427

VEHICLE ID: 2MRX645619 (WWYP888888) Vin: 2MELM75W7RX645619 Div: 3 Status: 800

Ordering Name: XXXXXXXXXX
Secondary Name:
Ordering FIN:
Order-For FIN:
Orig Ord Type: 1

Selling FIN:
Sold-To FIN:

Distr Status: P
Last NAVIS St: 011994
Distr Stat Dt: 011794
Last Activity: 041996
Serialized Dte: 122293
Scheduled Dte: 011094
Mexico Status:

Component Data

Dr Post/Calib: LBC
Emis Cntl Lbl: KHL
Engine Tag Cd: XG806AA

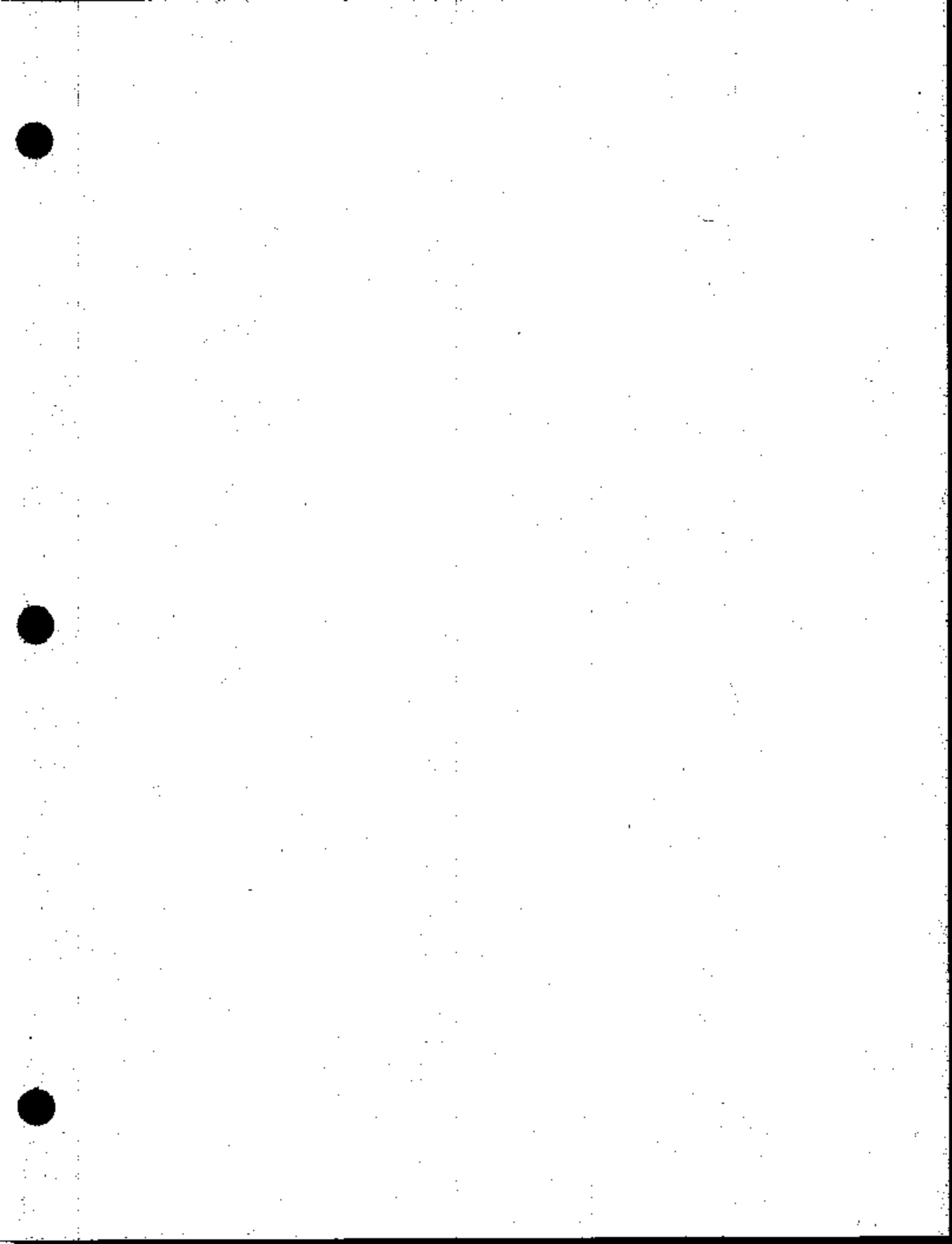
Tire Brand: A4
EEC:

Engine Serial:
Driver Airbag: 1P1V360G10073
Pssngr Airbag: 633421379

Axle: GY

F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F6=Screen #1

OGD8427



SFCHSCMA

Customer List

07/17/02 14:07:25

VIN: 2HELM75W7RX645619 CASE: HOME PHONE:
LAST NAME: ZIP/POSTAL: CTRY:

A	CUSTOMER NAME/ City	Address/ St/Prov	Zip/Postal	Address/ Ctry	Home Phone
C	TAMPA	FL		USA	

F1=Help F2=VehicleList
F7=Prev F8=Next
NO MORE RECORDS AVAILABLE

F4=UpdCustInfo
F11=Menu

F5=AddCustIssue
F12=Return

OGDB427

Name: [REDACTED]
Address: [REDACTED]
Address: [REDACTED]
City: TAMPA
Zip/Postal: [REDACTED]

Home Phone: [REDACTED]
Day Phone: [REDACTED]
State/Prov: FL
Country: USA

A C	VIN/ Owner Status	Year	Model/ Previous Owner	Sale Type/ Open Issues
	2MELM75W7RX645619 SUBSEQUENT	1994	GRAND MARQUIS	Individual Rt1
	1FALP52U6VA154435 SUBSEQUENT	1997	TAURUS	Individual Rt1
	1FAFP6632WK298676 SUBSEQUENT	1998	CONTOUR	Individual Rt1
	1FALP52U1VA186953 SUBSEQUENT	1997	TAURUS	Individual Rt1

F1=Help F2=IssueList F5=AddIssue F7=Prev F8=Next F9=ESP
F10=WarrHistory F11=Menu F12=Return F13=Recall/ONP F14=SpecialCoverage
MORE RECORDS AVAILABLE OQDB427

FCSD REGION: —

MARKET: —

ISSUE STATUS: —

P&A CODE: —

VIN: —

2MELM75W7RX645619

CASE NUMBER: —

SALES REGION: —

SALES ZONE: —

ISSUE TYPE: —

A	LAST HND/	Customer Phone Number/	Reason/	Stat/
C	P&A LAO	Trmt Customer Name	Year Model	Type
	07/02/02		MISC INQUIRY - GENERAL/OTHER	C
	06/20/02		1994 GRAND MARQUIS	01
			REDIRECTED CALL - LEGAL SECTION	C
			1994 GRAND MARQUIS	02

F1=Help

F2=AddAction

F5=CustomerList

F6=DealerInfo

F7=Prev

F8=Next

F10=IssueDetail

F11=Menu

F12=Return

NO MORE RECORDS AVAILABLE

OGDB427

SFCHIDMA

Issue Detail

07/17/02 14:07:59

VIN: 2MELM75W7RX645619 Year: 1994 Model: GRAND MARQUIS
Owner Status: SUBSEQUENT WSD: 01/19/94 Mileage: 97000
Name: HARDFORD Case: 1571551712 Hm Ph: (800)637-5410
Trmt: Day Ph:
Symptom:
Reason: MISC INQUIRY - GENERAL/OTHER
Dealer:
Issue Type: 01 INQUIRY CAN Court: Legal Issue Type:
Issue Status: C CLOSED CAN Award: MORSI Contact: N

A/C DATE Origin Description

07/02/02 CACI08 REFER TO COMPANY INFORMATION CASEBASE FROM SCOPUS BROWSE GRA

F1=Help F2=AddAction F4=ActionDetail F6=DealerInfo F12=Return
F7=Prev F8=Next F9=ViewMORSII F11=Menu OGD8427
NO MORE RECORDS AVAILABLE

SFCHADMA

Action Detail

07/17/02 14:08:07

VIN: 2MELM75W7RX645619 Year: 1994 Model: GRAND MARQUIS
Owner Status: SUBSEQUENT WSD: 01/19/94
Name: [REDACTED] Hm Ph: [REDACTED]
Trmt: Case: 1571551712 Day Ph: [REDACTED]
Symptom Desc:
Reason Desc: MISC INQUIRY - GENERAL/OTHER
Dealer:
Issue Type: 01 INQUIRY Issue Status: C CLOSED
Comm Type: PH PHONE Odometer Reading: 97000 MI
Analyst: LJENKINS LEPHANIE JENKINS Document Number:
Action Date: 07/02/02 Action Data: Action Time: 10:45:33 EST
Origin Desc: US INQUIRY CASE BASE
Action Desc: REFER TO COMPANY INFORMATION CASEBASE FROM SCOPUS BROWSE GRA
Comments: CUSTOMER SAYS: CUSTOMER SAYS: -REQUESTING ADDRESS TO FORD
MOTOR COMPANY PER CUSTOMER; DEALER SAYS: -NONE CAC ADV
ISED: FORD MOTOR CREDIT 16800 EXECUTIVE PLAZA DRIVE PO BO
X 6248 DEARBORN, MI 48121 INFERENCE CASE ID: 641

F1=Help F2=AddAction F4=PrevAction F5=NextAction F6=ActionData
F9=PrevComments F10=NextComments F11=Menu F12=Return F13=ESP
NO MORE COMMENTS AVAILABLE

OGDB427

VIN: 2MELM75W7RX645619 Year: 1994 Model: GRAND MARQUIS
Owner Status: SUBSEQUENT WSD: 01/19/94 Mileage: 1
Name: [REDACTED] Hm Ph: [REDACTED]
Trmt: Case: 1571551712 Day Ph: [REDACTED]
Symptom:
Reason: REDIRECTED CALL - LEGAL SECTION
Dealer:
Issue Type: 02 INFORMATION CAN Court: Legal Issue Type:
Issue Status: C CLOSED CAN Award: MORSII Contact: N

A/C DATE Origin Description

06/20/02 CACI38 CONSUMER AFFAIRS; ADDRESS AVAILABLE IN PHRASEOLOGY

F1=Help F2=AddAction F4=ActionDetail F6=DealerInfo F12=Return
F7=Prev F8=Next F9=ViewMORSII F11=Menu OADB427
NO MORE RECORDS AVAILABLE

SFCHADMA

Action Detail

07/17/02 14:08:21

VIN: 2NMLM75W7RX645619 Year: 1994 Model: GRAND MARQUIS
Owner Status: SUBSEQUENT WSD: 01/19/94
Name: [REDACTED] Hm Ph: [REDACTED]
Trnt: Case: 1571551712 Day Ph: [REDACTED]
Symptom Desc:
Reason Desc: REDIRECTED CALL - LEGAL SECTION
Dealer:
Issue Type: 02 INFORMATION Issue Status: C CLOSED
Comm Type: PH PHONE Odometer Reading: 1 MI
Analyst: ECHRIST ELLON CHRIST Document Number:
Action Date: 06/20/02 Action Data: Action Time: 15:51:35 EST
Origin Desc: US CONCERN CASE BASE
Action Desc: CONSUMER AFFAIRS; ADDRESS AVAILABLE IN PHRASEOLOGY
Comments: CUSTOMER SAYS: -CUST SEEKING RECALL VERIFICATION -CUST IS
REPRESENTING CUST, -CUST KEVIN BARNETT IS THE LAWYER WHO
IS REPRESENTING A CUST WHOS GRAND MARQUIS CAUGHT FIRE PER
CUSTOMER, DEALER SAYS: NONE CAC ADVISED: - PLEASE SEND A
DEMAND LETTER TO FORD MOTOR COMPANY, CONSUMER AFFAIRS P.O.
BOX 6248, MD-3NE-B DEARBORN, MICHIGAN 48126 INFERENCE CASE I
F1=Help F2=AddAction F4=PrevAction F5=NextAction F6=ActionData
F9=PrevComments F10=NextComments F11=Menu F12=Return F13=ESP
MORE COMMENTS AVAILABLE

OQDB427

SFCHADMA

Action Detail

07/17/02 14:08:23

VIN: 2MELM75W7RX645619 Year: 1994 Model: GRAND MARQUIS
Owner Status: SUBSEQUENT WSD: 01/19/94
Name: [REDACTED] Hm Ph: [REDACTED]
Trmt: Case: 1571551712 Day Ph: [REDACTED]
Symptom Desc:
Reason Desc: REDIRECTED CALL - LEGAL SECTION
Dealer:
Issue Type: 02 INFORMATION Issue Status: C CLOSED
Comm Type: PH PHONE Odometer Reading: 1 MI
Analyst: ECHRIST ELLON CHRIST Document Number:
Action Date: 06/20/02 Action Data: Action Time: 15:51:35 EST
Origin Desc: US CONCERN CASE BASE
Action Desc: CONSUMER AFFAIRS; ADDRESS AVAILABLE IN PHRASEOLOGY
Comments: BOX 6248, MD-3NE-B DEARBORN, MICHIGAN 48126 INFERENCE CASE I
D: 5339

F1=Help F2=AddAction F4=PrevAction F5=NextAction F6=ActionData
F9=PrevComments F10=NextComments F11=Menu F12=Return F13=ESP
NO MORE COMMENTS AVAILABLE

OGDB427

ER02-020 18761

SFCHREMA

Recall/ONP Information

07/17/02 14:08:40

VIN: 2MELM75W7RX645619
WSD: 01/19/94

Year: 1994

Model: GRAND MARQUIS
Build Date: 01/12/94

A	-----	Campaign	-----	Status	Dealer
C	Number	Type	Description	Status	Code
	-----	-----	-----	-----	-----
	94S89	S	ADAPTER PLT.	COMPLETE	09/28/94 10296
	96L12	L	PASS AIR BAG	FORCED COMPLETION	01/22/98 AUTOC

F1=Help F7=Prev F8=Next F11=Menu F12=Return
MORE RECORDS AVAILABLE

OGDB427

SFCHMOMA

Action Detail

07/17/02 14:08:52

VIN:

2MEML75W7RX645619

Year:

Model:

Name:

Trmt:

Contact:

Symptom:

Reason:

Dealer:

Issue Type:

Comm Type:

Analyst:

Action Date:

Action Time:

Origin Desc:

Action Desc:

Comments:

Issue Status:

Odometer Reading:

Document Number:

Action Data:

EST

F1=Help

F2=ActionData

F4=PrevAction

F5=NextAction

F9=PrevComments

F10=NextComments

F11=Menu

F12=Return

F13=PrevContact

F14=NextContact

NO DATA FOUND

OGDB427

CSCN140

VEHICLE DATA

07/17/02 14:09:52

ENTER VIN ==> 2MELM75W7RX645619

NAME ==> IQBAL

ZIP ==> 142213303 MODEL YR ==>

OWNER NAME

STREET ADDR

CITY : BUFFALO

ST/PRV: NY CTRY:

ZIP/POSTAL CODE: N/A YY-MM-DD 95-01-17

MODEL YEAR : 94 PLANT: X

N/A SOURCE: P

BODY STYLE DESC: 4 DR SEDAN LS

SALE YY-MM-DD 94-01-19

VEHICLE DESC : 1994 GRAND MARQUIS

PRODUCTION YY-MM-DD 94-01-12

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD	REGION
SHIP-TO	3	18	B	030	34		44
FACING	3	18	B	030			
RESPONSIBLE	3	18	B	030			

CA EMISSION : 2

ENGINE TAG CODE : XG806AA

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 02

DSO DISTRICT :

FLEET CODE :

OPEN : 00 CLOSED : 02

DSO NUMBER :

FLEET STATUS :

ACTIVE: 02 HISTORY: 00

F1-INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB427

E982-825 18764

CSCN150

CAMPAIGN VEHICLE INFORMATION

07/17/02 14:09:54

ENTER CAMPAIGN NUMBER=> 94589 VIN=> 2MELM75W7RX645619 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: ADAPTER PLT. BODY STYLE: 4 DR SEDAN L5
NEW STATUS CODE: _
REPAIR INFORMATION: TYPE CODE: _
REPAIR DATE: _ DEALER P/A: _
MICRO REF: _ CLAIM NUM: _
DELETE REASON: _
RESP DEALER INFORMATION: NEW: _
CURRENT: 3 18 030 ASSIGNED: 96-12-18 SOURCE: PX
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
C COMPLETE 94-10-04 B 94-09-28 10296 337734 ZLJ4870 AC
M RELEASED FOR MAILING 94-08-17
R READY TO RELEASE 94-08-11

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037=NO MORE DATA TO DISPLAY

OGDB427

CSCN130

NOTIFICATION RECIPIENT HISTORY

07/17/02 14:09:55

ENTER CAMPAIGN NBR => 94589 VIN => 2MELM75W7RX645619
DEFECT : ADAPTER PLT. BODY STYLE DESC: 4 DR SEDAN LS
RESP DEALER : 336028 BEGINNING MAILED DATE: 94-09-09 YY-MM-DD
RELEASE DESC : NEW ISSUE TOTAL ENDING MAILED DATE : 94-09-09 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS: MA
STREET ADDR1 :
ADDR2 :
CITY : WILLIAMSVILLE CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N N-A EFF DATE: 94-01-19 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 :
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
I048-LAST PAGE OGDB427

ENTER CAMPAIGN NUMBER=> 96L12 VIN=> 2MELM7SW7RX645619 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: PASS AIR BAG BODY STYLE: 4 DR SEDAN LS
NEW STATUS CODE: _____
REPAIR INFORMATION: _____ TYPE CODE: _____
REPAIR DATE: _____ DEALER P/A: _____
MICRO REF: _____ CLAIM NUM: _____
DELETE REASON: _____
RESP DEALER INFORMATION: _____ NEW: _____
CURRENT: 3 18 030 ASSIGNED: 96-12-18 SOURCE: PX
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
F FORCED COMPLETION 98-01-22 B 98-01-22
M RELEASED FOR MAILING 97-02-10
H AWAITING MAILING 96-11-24

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037=NO MORE DATA TO DISPLAY

OGDB427

CSCN130

NOTIFICATION RECIPIENT HISTORY

07/17/02 14:09:58

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 2MELM75W7RX645619
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DR SEDAN LS
RESP DEALER : 318030 BEGINNING MAILED DATE: 97-03-04 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-12 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS: MA
STREET ADDR1 :
ADDR2 :
CITY : BUFFALO CTRY: ST/PRV: NY
ZIP/POSTAL CODE: N-A SOURCE: P N-A EFF DATE: 95-01-17 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
I048-LAST PAGE OGDB427

E982-025 18788

CSCN150

CAMPAIGN VEHICLE INFORMATION

07/17/02 14:10:01

ENTER CAMPAIGN NUMBER=> 96L12 VIN=> 2MELM75W7RX645619 TYPE OF SEARCH: A
MODEL YEAR: DEFECT: BODY STYLE:
NEW STATUS CODE: CAMP DIV :
REPAIR INFORMATION: TYPE CODE: _ SUPP CODE :
REPAIR DATE: _ DEALER P/A: _ KIT CODE :
MICRO REF: _ CLAIM NUM: _ OASIS DATE :
DELETE REASON: _ VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: _ _ IND: MATCH CODE:
CURRENT: ASSIGNED: SOURCE: EXTRACT DATE:
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

E807-END OF CAMPAIGNS FOR VEHICLE - CURRENT AND HISTORY DATABASES

OGDB427

Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VIN: 2MEL3475WTKX445619	Vehicle Line: CFF - GRAND MARQ (GENVEM114) (92-03)	Eng Serial No: *
Model Year: 1994	Market Deriv: CM - L-M DIVISION DERIVATIVE	Body Style: *
Veh Type: C	Drive Code: CB - 2 WH/LH REAR DRIVE	Engine: CYN - R-M 4.0L BOMCHEN NA CIVS G-HP
Inv. Dealer: 10286	Body Cab Style: CFA - 4 DOOR SEDAN-4 LITE	Transmission: CRK - 4 SPD AUTO TRANS NAAG ADDS
	Version/Option: CAJ - LS VERSION - CAR	

BUILD INFORMATION:

Region: NA - 000000000 Plant: AW - ST. THOMAS PLANT BUILD
Country: CAN - 000000000 Prod Date: 12-JAN-1994

SALE INFORMATION:

Region: NA - 000000000 Selling Dealer: 318030 - *
Country: USA - 000000000 Selling Div: SA/Prov: NY
Region: SA/Prov: NY
Arrival Date: 17-JAN-1994 Ref: Current Location: *
Sale Date: 19-JAN-1994 Fleet/Resale/Co. Lease: R
Warranty Start Date: 19-JAN-1994 Modified Vehicle: *
Orig. Warranty Date: 19-JAN-1994 Recaptured Vehicle: * Vehicle Export Flag: N

VOC/EQC:

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----10-----

INTERSTATE 44 J1 10A4046 1000 2 100000 07 3 100 10 10 10A400 5 10 1000 3 1 02

1000 0 2 5 1720 100 0 10

Vehicle Information Report

INSTALLED OPTION INFORMATION:

Air Conditioning	CYB - MANUAL AIR CONDITIONER	GVW Code	
Alternator Amp Rating *		GVW Class Code	L
Antife Theft	* - [N/A]	Instrumentation	* - [N/A]
Auto Brake	BSACC - 3.28 FINAL DRIVE RATIO	Mirror(Driver Side)	* - [N/A]
Auto Type	BEIAB - NON-LIMITED SLIP REAR AXLE	Mirror(Passg Side)	* - [N/A]
Battery Amp Rating	HC	Paints	PNBAE - ELECTRIC CURRENT C/C
Brake Code	* - [N/A]	Power Antenna	AE - POWER TELESCOPIC RADIO ANTENNA
Brake Code(Servicio)	* - [N/A]	Radio	AE - ELECTRONIC AM/FM STEREO CASSETTE
Calibration Code	418MB00A	Serial System	* - [N/A]
Color(Accent)	* - [N/A]	Steering Locking Axle	* - [N/A]
Color(Exterior)	* - [N/A]	Tire Manufacturer	AJ -
Delivery Type	0	Tire Brand	*
Drivetrain Code	*	Tire Size	185R15 - P215/70R15 WSW
Front Seat	CR - SEAT-SPLIT BENCH	Traction Control	AB - ANTI-SPIN TRACT BRAKE W/O IVD
Fuel Type	* - [N/A]	Wheel Base	* - [N/A]

TIRE DOT INFORMATION:

LF: * RF: *
 LR: * RH: *
 LL: * RL: *
 SPARE: * DOT Fleet Manufacturer *

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code	L	Emission Code	CC-CC
ESP Coverage(Defect)	030	Emission Cert Type	C
ESP Coverage(Throttle)	034	Emission Dept Refill	KHL
ESP File Year	1994	Engine Family	BFM46V81EA
ESP Signature Date	19-JAN-1994		

Any comments? You can contact

[webmaster](#)

STANDARD CLAIMS LIST

AWS Online Report

Run Date: 17-JUL-2002

Note: All Costs are in US Dollars

VEN	AWS VL	WEEK VL	MKT DER	BODY CAR	VER SERIES	DRIVE TYPE	PLANT CD	TRANS CD	ENG CD	PROD DATE	WARR DATE	SELLING DEALER	SELL CNT	TIN QRT	WCC PREF	BASE	SUFF VRT	VPO CXC CD
2MELM75W7RX645619	FP	CFF	CD4	CFA	CAJ	CB	AW	CDK	CVN	12-01-94	12-01-94	318036	USA	2	Q40	7302 *	14481 *	S11 V43 D83 B4
AWS Claim Key:	1638019	Doc #:	327656		Trx Code:		1	Labour Hour	64	Labour Cost:		307.2	Material Cost:	0	Total Cost:		307.2	
Dr: CA-Sub Cb:	10296 *	Name:	ED TAYLOR LINCOLN-MERCURY INC		Ph:	716-8382600	SH NY	City Cb:	USA	Reg Cb:	NA	Repr Date:	21-FEB-1994				DIST(Mile):607	
Cost Comments:	CAR WONT TURN OFF BATTERY IS DEAD NOW																	
Tech Comments:	TRACED PINCHED WIRE IN RF BODY MOUNT AND REPAIR M TIME IS TO ACCESS AND TRACE CIRCUIT #1012 AUTOMOBILIA7005																	
2MELM75W7RX645619	FP	CFF	CD4	CFA	CAJ	CB	AW	CDK	CVN	12-01-94	12-01-94	318036	USA	3	Q63	5Y04 *	CAMPION *	SKY V99 A99 02
AWS Claim Key:	5244827	Doc #:	337734		Trx Code:		M480	Labour Hour	1.5	Labour Cost:		74.16	Material Cost:	1.57	Total Cost:		75.73	
Dr: CA-Sub Cb:	10296 *	Name:	ED TAYLOR LINCOLN-MERCURY INC		Ph:	716-8382600	SH NY	City Cb:	USA	Reg Cb:	NA	Repr Date:	28-SEP-1994				DIST(Mile):7833	
2MELM75W7RX645619	FP	CFF	CD4	CFA	CAJ	CB	AW	CDK	CVN	12-01-94	12-01-94	318036	USA	15	T18	3A11 *	7087 *	S11 V48 P67 49
AWS Claim Key:	16834922	Doc #:	030824		Trx Code:		ER4	Labour Hour	2	Labour Cost:		107.4	Material Cost:	31.09	Total Cost:		138.49	
Dr: CA-Sub Cb:	10296 *	Name:	ED TAYLOR LINCOLN-MERCURY INC		Ph:	716-8382600	SH NY	City Cb:	USA	Reg Cb:	NA	Repr Date:	14-NOV-1996				DIST (Mile):2144	
Cost Comments:	SHOULDER																	
Tech Comments:	DRAINED FLUID & CONVERTER CHANGED FILTER																	
2MELM75W7RX645619	FP	CFF	CD4	CFA	CAJ	CB	AW	CDK	CVN	12-01-94	12-01-94	318036	USA	36	Q20	6C01 *	5413000 *	S08 V76 B74 33
AWS Claim Key:	17263539	Doc #:	0322611		Trx Code:		ER4	Labour Hour	1	Labour Cost:		10.74	Material Cost:	2.46	Total Cost:		13.20	
Dr: CA-Sub Cb:	10296 *	Name:	ED TAYLOR LINCOLN-MERCURY INC		Ph:	716-8382600	SH NY	City Cb:	USA	Reg Cb:	NA	Repr Date:	23-DEC-1995				DIST (Mile):29021	
Cost Comments:	INSTALL S O PARTS CARPET HOOKS																	
Tech Comments:	INSTALLED L-P CARPET HOOKS																	
2MELM75W7RX645619	FP	CFF	CD4	CFA	CAJ	CB	AW	CDK	CVN	12-01-94	12-01-94	318036	USA	36	Q23	7X05	FR4Z 14A761 B	S08 V03 S15 26
AWS Claim Key:	17263538	Doc #:	0322613		Trx Code:		ER3	Labour Hour	5	Labour Cost:		16.11	Material Cost:	71.61	Total Cost:		119.19	
Dr: CA-Sub Cb:	10296 *	Name:	ED TAYLOR LINCOLN-MERCURY INC		Ph:	716-8382600	SH NY	City Cb:	USA	Reg Cb:	NA	Repr Date:	23-DEC-1996				DIST (Mile):29021	
Cost Comments:	INSTALL S O PARTS L F POWER SEAT SWITCH KNOB																	

Claims List Report

REPLACED POWER SEAT SWITCH														
Task Component	2MELM73W7KX645619 PP	CYP	CM	CFA	CJA	CB	AW	C/DK	C/VN	12-01-94	12-01-94	318050	USA 36 Q30 G14 PIDZ 34218A41 A	B06 V87 L17 42
AWS Claim Key:	17263537 Doc #:	032614	Tys Codes		BS4	Labor Hrs		5	Labor Cost		26.81	Material Cost: 20.36 Total Cost:		55.35
Dir Ctl-Sub Ctl:	10296-* Notes:	ED TAYLOR LINCOLN-MERCURY INC.		Plc	716-8382600		St: NY	Ctry Ctl: USA		Reg Ctl: NA Regr Date: 23-DEC-1996		BEST (M98): 29021		
Cost Component:	R R POWER DOOR LOCK INOP.													
Task Component	REPLACED POWER DOOR LOCK ACTUATOR													
Task Component	2MELM75W7KX645619 PP	CYP	CM	CFA	CJA	CB	AW	C/DK	C/VN	12-01-94	12-01-94	318030	USA 36 Q42 TDG7 PIDZ 13455 B	B06 V77 L25 46
AWS Claim Key:	17263536 Doc #:	032615	Tys Codes		BS3	Labor Hrs		5	Labor Cost		16.11	Material Cost: 1.81 Total Cost:		18.64
Dir Ctl-Sub Ctl:	10296-* Notes:	ED TAYLOR LINCOLN-MERCURY INC.		Plc	716-8382600		St: NY	Ctry Ctl: USA		Reg Ctl: NA Regr Date: 23-DEC-1996		BEST (M98): 29021		
Cost Component:	REVERSE LIGHT OUT RIGHT SIDE													
Task Component:	REPLACED BULB R-R													

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 1659019

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AI-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/BN114) [92-03]

Warranty Start Date: 19-JAN-1994

Production Date: 12-JAN-1994

VIN: 2MELM75W7RX645619

Dealer Information:

Dealer Name: ED TAYLOR LINCOLN-MERCURY INC

Dealer Code: 10296 - *

Address: 3900 MAPLE ROAD

City: AMHERST

State: NY Zip Code: 14226

Country: USA Region Code: NA

Phone: (716)838-2600

Claim Information

Document Number: 327656

Repair Date: 21-FEB-1994

Distance: 607

TIS: 2

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 307.2

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 0

Total Cost Gross: 307.2

Cust. Concern Code: D02 - ENGINE WOULD NOT START

Condition Code: B4 - PINCHED/DAMAGED WIRE

Technician Comment: TRACED PINCHED WIRE IN RF BODY MOUNT AND REPAIR M TIME IS TO ACCESS AND TRACE
CIRCUIT #1012 AUTH#RBUA7005

Customer Comment: CAR WONT TURN OFF BATTERY IS DEAD NOW

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
14200A	WIRING ASSEMBLY REPAIR	0
16102AT	SHIELD-FRONT FENDER SPLASH REPLACE	0
M		0
ALLOW		0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREF BASE SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity Amount</u>
Y	*	14401 * WIRE ASY MAIN LOOM	180102	0 0

DTC Sections: MIL. Light ON = N

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact


webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 5744487

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 19-JAN-1994

Production Date: 12-JAN-1994

VIN: 2MELM75W7RX645619

Dealer Information:

Dealer Name ED TAYLOR LINCOLN-MERCURY INC

Dealer Code: 10296 - *

Address: 3900 MAPLE ROAD

City: AMHERST

State: NY Zip Code: 14226

Country: USA Region Code: NA

Phone: (716)838-2600

Claim Information

Document Number: 337734

Repair Date: 28-SEP-1994

Distance: 7833

TIS: 9

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 74.16

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 1.57

Total Cost Gross: 75.73

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: 02 - BENT/BUCKLED/KINKED

Technician Comment:

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

94S89B REPLACE 0

Causal Full Part Number Part Part Extended**Flag FREE BASE SUFF Description CPSC Quantity Amount**

N ESTZ 2248 AR BOLT RR BRK BACK PLA NANANA 1 1.57

DTC Sections: MIL. Light ON = N

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact
webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 16934992

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 19-JAN-1994

Production Date: 12-JAN-1994

VIN: 2MELM75W7RX645619

Dealer Information:

Dealer Name ED TAYLOR LINCOLN-MERCURY INC

Dealer Code: 10296 - *

Address: 3900 MAPLE ROAD

City: AMHERST

State: NY Zip Code: 14226

Country: USA Region Code: NA

Phone: (716)838-2600

Claim Information

Document Number: 0309524

Repair Date: 14-NOV-1996

Distance: 28144

TIS: 35

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 107.4

Misc. Expense Amount: 0

Part Markup Amount: 12.44

Material Cost: 31.09

Total Cost Gross: 150.93

Cust. Concern Code: P67 - SHIFTS OCCUR TOO EARLY, TOO LATE, TOO OFTEN

Condition Code: 49 - CONTAMINATED/FOREIGN

Technician Comment: DRAINED FLUID & CONVERTER CHANGED FILTER

Customer Comment: SHUDDER

Labor Op Code Labor Op Description Labor Op Cost

941408A REPLACE 107.4

Causal	Full Part Number	Part	Part	Extended
Flag	PREF BASE SUFF	Description	CPSC	Quantity Amount
Y	* 7003 *	TRANS ASY-LESS CNVTR	070100	0 0
N	F2VY 7A098 A	SCREEN ASY - OIL PAN	070100	1 6.95
N	F2VY 7A191 A	GASKET OIL PAN	070100	1 6.5
N	XT 2	QDX MOTORCRAFT BATTERY	190101	12 17.64

DTC Sections: MIL, Light ON = N

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact


webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 17263539

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 19-JAN-1994

Production Date: 12-JAN-1994

VIN: 2MELM75W7RX645619

Dealer Information:

Dealer Name ED TAYLOR LINCOLN-MERCURY INC

Dealer Code: 10296 - *

Address: 3900 MAPLE ROAD

City: AMHERST

State: NY Zip Code: 14226

Country: USA Region Code: NA

Phone: (716)838-2600

Claim Information

Document Number: 0322611

Repair Date: 23-DEC-1996

Distance: 29021

TTS: 36

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 10.74

Misc. Expense Amount: 0

Part Markup Amount: .98

Material Cost: 2.46

Total Cost Gross: 14.18

Cust. Concern Code: B74 - LOOSE, POOR FIT, WARPED, WRINKLED-CARPET/FLOOR MAT

Condition Code: 33 - LOOSE

Technician Comment: INSTALLED L-F CARPET HOOKS.

Customer Comment: INSTALL S O PARTS CARPET HOOKS

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
999A	ADDITIONAL MISC. REPAIRS	10.74

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>			
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	*	5413000	*	CARPET/MAT,FRT FLR R	010501	0	0
N	F2DZ	54130A83	A	BRKT FRT FLR MAT TIE DOWN	010501	1	2.46

DTC Sections: MIL Light ON = *

<u>Flag</u>	<u>Test Type</u>	<u>Malfunction Cd</u>	<u>Malfunction Cd Description</u>	<u>Monitor Cd</u>	<u>Monitor Cd Description</u>
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Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 17263538

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 19-JAN-1994

Production Date: 12-JAN-1994

VIN: 2ME1M75W7RX645619

Dealer Information:

Dealer Name ED TAYLOR LINCOLN-MERCURY INC

Dealer Code: 10296 - *

Address: 3900 MAPLE ROAD

City: AMHERST

State: NY Zip Code: 14226

Country: USA Region Code: NA

Phone: (716)838-2600

Claim Information

Document Number: 0322613

Repair Date: 23-DEC-1996

Distance: 29021

TIS: 36

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 16.11

Misc. Expense Amount: 0

Part Markup Amount: 29.45

Material Cost: 73.63

Total Cost Gross: 119.19

Cust. Concern Code: S15 - SEAT ADJUSTMENT OPERATION TROUBLE-FRONT POWER CNTL

Condition Code: 28 - OPEN CIRCUIT

Technician Comment: REPLACED POWER SEAT SWITCH.

Customer Comment: INSTALL S O PARTS L F POWER SEAT SWITCH KNOB.

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
14701A	SWITCH-POWER SEAT CONTROL REPLACE	16.11

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>			
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	F3AZ	14A701	B	SWITCH-SEAT CONTROL 0110XX	1	73.63	

DTC Sections: MIL Light ON = *

<u>Flag</u>	<u>Test Type</u>	<u>Malfunction Cd</u>	<u>Malfunction Cd Description</u>	<u>Monitor Cd</u>	<u>Monitor Cd Description</u>
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Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 17263537

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 19-JAN-1994

Production Date: 12-JAN-1994

VIN: 2MELM75W7RX645619

Dealer Information:

Dealer Name: ED TAYLOR LINCOLN-MERCURY INC

Dealer Code: 10296 - *

Address: 3900 MAPLE ROAD

City: AMHERST

State: NY Zip Code: 14226

Country: USA Region Code: NA

Phone: (716)838-2600

Claim Information

Document Number: 0322614

Repair Date: 23-DEC-1996

Distance: 29021

TIS: 36

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 26.85

Misc. Expense Amount: 0

Part Markup Amount: 8.14

Material Cost: 20.36

Total Cost Gross: 55.35

Cust. Concern Code: L17 - INT. DOOR LOCK CONTROLS - POWER

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: REPLACED POWER DOOR LOCK ACTUATOR

Customer Comment: R F POWER DOOR LOCK INOP.

Labor Op Code	Labor Op Description	Labor Op Cost
21842A	ACTUATOR - FRONT DOOR ELECTRIC LATCH REPLACE	26.85

Causal	Full Part Number	Part	Part	Extended
Flag	PREF	BASE	SUFF	Description
				CPSC Quantity Amount
Y	F5DZ	54218A42	A	ACTUATOR FRT DR LATC 011407 1 20.36

DTC Sections: MIL Light ON = *

Flag	Test Type	Malfunction Cd	Malfunction Cd Description	Monitor Cd	Monitor Cd Description
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Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 17263536

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 19-JAN-1994

Production Date: 12-JAN-1994

VIN: 2MELM75W7RX645619

Claim Information

Document Number: 0322615

Repair Date: 23-DEC-1996

Distance: 29021

TIS: 36

Dealer Information:

Dealer Name ED TAYLOR LINCOLN-MERCURY INC

Dealer Code: 10296 - *

Address: 3900 MAPLE ROAD

City: AMHERST

State: NY Zip Code: 14226

Country: USA Region Code: NA

Phone: (716)838-2600

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 16.11

Misc. Expense Amount: 0

Part Markup Amount: .72

Material Cost: 1.81

Total Cost Gross: 18.64

Cust. Concern Code: L25 - LIGHTS NOT WORKING-INTERIOR

Condition Code: 46 - BURNED OUT

Technician Comment: REPLACED BULB R-R

Customer Comment: REVERSE LIGHT OUT RIGHT SIDE

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
13465A	BULBS-EXTERIOR REPLACE	16.11

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREF BASE SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity Amount</u>
Y	F5DZ 13466	B SMALL BULBS 17XXXX	1	1.81

DTC Sections: MIL, Light ON = *

<u>Flag</u>	<u>Test Type</u>	<u>Malfunction Cd</u>	<u>Malfunction Cd Description</u>	<u>Monitor Cd</u>	<u>Monitor Cd Description</u>
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Any comments? You can contact


webmaster

PINELLAS COUNTY SHERIFFS OFFICE

ACISS INCIDENT/OFFENSE REPORT

Report Date : 05/16/2002 Report Number : 02-106192
Report Time : 19:33 Type of Report: INCIDENT
Shift : DELTA - EARLY Incident Type: VEHICLE FIRE
Time Dispatched: 19:34 Grid/Zone : 164
Time Arrived : 20:30 Occurred From : 05/16/2002 19:33
Time Completed : 22:11 Source:DISPATCHED To : 05/16/2002 19:33
Reporting Area : DUNEDIN

1st Loc/Occurred : 1100 CURLEW RD, LOT 214, DUNEDIN, FL 34698
Business Area :
1st Dispatched To: 1100 CURLEW RD, LOT 214, DUNEDIN, FL 34698

Subject 1 (COMPLAINANT)

Name : [REDACTED]
Subject Type : PERSON
Local Address : [REDACTED] DUNEDIN, FL [REDACTED]
Local Phone : [REDACTED]
Residence Status: RENT/LEASE
Residence Type : CITY
Date of Birth : [REDACTED]
Age on 05/16/2002 : [REDACTED]
Juvenile : NO
Occupation : UNEMPLOYED
Race : WHITE
Sex : MALE
Extent of Injury: NONE
Injury Type : NOT APPLICABLE
Injury Type : NOT APPLICABLE
Contact Info. : OWNER OF VEHICLE

Subject 2 (OTHER)

Name : [REDACTED]
Subject Type : PERSON
Local Address : [REDACTED] DUNEDIN, FL [REDACTED]
Local Phone : [REDACTED]
Residence Status: PERMANENT
Residence Type : CITY
Date of Birth : [REDACTED]
Age on 05/16/2002 : [REDACTED]
Juvenile : NO
Occupation : DAY CARE WORKER/KENT JEWISH PRESCHOOL
Race : WHITE
Sex : FEMALE
Extent of Injury: NONE
Injury Type : NOT APPLICABLE
Injury Type : NOT APPLICABLE

Subject 3 (OTHER)

Name : DUNEDIN FIRE DEPT ENG #61A
Subject Type : ORGANIZATION
Local Address : 1941 RD ECKERT DR, DUNEDIN, FL 34698
Local Phone : 727-738-1858
Residence Status: NOT APPLICABLE

PINELLAS COUNTY SHERIFFS OFFICE

ACISS INCIDENT/OFFENSE REPORT

Report Date : 05/16/2002

Report Number : 02-106192

Subject 3 (OTHER)

Residence Type : NOT APPLICABLE
Juvenile : NO
Race : NOT APPLICABLE
Sex : NOT APPLICABLE
Extent of Injury : NONE
Injury Type : NOT APPLICABLE
Injury Type : NOT APPLICABLE
Contact Info. : INVESTIGATOR STRONG (DUNEDIN REPORT #2053219)

Subject 4 (OTHER)

Name : PALM HARBOR FIRE DEPT #65B
Subject Type : ORGANIZATION
Local Address : 250 W LAKE DR, PALM HARBOR, FL 34683
Local Phone : 727-784-0434
Residence Status : NOT APPLICABLE
Residence Type : NOT APPLICABLE
Juvenile : NO
Race : NOT APPLICABLE
Sex : NOT APPLICABLE
Extent of Injury : NONE
Injury Type : NOT APPLICABLE
Injury Type : NOT APPLICABLE

Subject 5 (OTHER)

Name : SUNSTAR
Subject Type : BUSINESS
Residence Status : NOT APPLICABLE
Residence Type : NOT APPLICABLE
Juvenile : NO
Race : NOT APPLICABLE
Sex : NOT APPLICABLE
Extent of Injury : NONE
Injury Type : NOT APPLICABLE
Injury Type : NOT APPLICABLE

Incident Analysis

Vehicle 1

Tag Number : A286FW (FL 2002)
Type of Tag : INDIVIDUAL
Type of Vehicle : AUTOMOBILE
Vehicle Description : MERCURY, MARQUIS, 4 DOOR, 1994, RED, RED
VIN/OAN/BILL : 2MBELM75W7RX645619

Other Responding Officers

Responding Officer : PITMAN, STEVEN J CPL. (51890)
Responding Officer : NALVEN, RICHARD C SGT. (52864)

Other Responding Units

Special Unit : CRIME SCENE SEC

53179 06/11/2002 14:41 1p12

EP02-025 18789

PINELLAS COUNTY SHERIFFS OFFICE

ACISS INCIDENT/OFFENSE REPORT

Report Date : 05/16/2002

Report Number : 02-106192

Report Status

Unit Responding	: DUSD
Assigned Squad	: DULB
Reporting Officer	: BUCKNER, STEVEN R DEP. 55030
Backup Officer	: BOEHMER, CHRISTOPHER E DEP. 54727
ARMS Specialist	: THOMAS, LARAIN E RECS SPEC 54928
ARMS Entry Date	: 05/17/2002
ARMS Entry Time	: 03:51
Reviewed By	: KUDER, JO ANN ARMS-SUPV 50923
Approved By	: WALVEN, RICHARD C SGT. 52864
Case Status	: CLOSED

PINELLAS COUNTY SHERIFF'S OFFICE
Incident/Offense Report

Report Date : 05-16-02

Report Number: 02-106192

On this date, I responded to the occurred on a call of a vehicle fire.

Upon arrival, I found a fully-engulfed vehicle, later identified by Florida tag [REDACTED] as belonging to [REDACTED]. The occurred is also the residence of the owner of the vehicle. [REDACTED] stated they had been in the vehicle earlier in the evening and arrived home and parked as usual in their garage area. After approximately 45 minutes, [REDACTED] attention was drawn to the garage where he observed flames shooting out from underneath the hood. 911 was called and soon after, the flames burst the driver's side tire, at which time both Michael and his wife, [REDACTED] evacuated their mobile home. The fire totally involved the engine compartment and entered the driver's compartment area. The roof of the garage and the garage side wall of the trailer leading to the residence were both scorched. There was extensive smoke damage to the entire garage area. Smoke also entered the residence from a large glass window immediately above where the car was parked in the garage. There was also a window in the side door leading to the garage which allowed smoke to enter the residence.

All occupants escaped without injury and the fire was contained to the garage area. Investigator Strong arrived on scene. His investigation revealed the possible origin of the fire was due to a cruise control module, which is known to be a fire hazard for this particular car. The module is presently on recall; however, the owner was unaware of the recall not having purchased the vehicle new.

According to Dunedin Fire Department Investigator Strong, it did not appear there was any criminal involvement in this fire. He estimated losses as being approximately \$3,000 for the vehicle and another \$5,000 structural damage to the trailer.

Forensics was requested to respond to take photographs of the vehicle.

A card and case number was provided to [REDACTED]

The fire was quickly extinguished by both fire companies.

NFA.

Section I INTRODUCTION

On May 17, 2002, a fire occurred to a 1994 Mercury Marquis Parklane LS 4-door Sedan, while located at [REDACTED] in Dunedin, Florida (Vehicle Identification Number 2MELM75W7RX645619 and manufactured in 1994 by the Ford Motor Company of Canada). The fire originated in the motor compartment causing heavy damage.

On May 23, 2002, Mr. Kevin Barnett of Hartford Insurance Company retained Rinkus Consulting Group, Inc., to inspect the fire-damaged vehicle for the purpose of determining the cause and origin of the fire. Mr. Thomas W. Young, A.S., C.F.E.I., Fire Consultant, performed the inspection and related work on May 24, 2002.

This report was prepared for the exclusive use of Hartford Insurance Company, and is not intended for any other purpose. Our report is based on the information available to us at this time (June 3, 2002) as described in **Section V, BASIS OF REPORT**. Should additional information become available, we reserve the right to determine the impact, if any, of the new information on our opinions and conclusions, and to revise our opinions and conclusions if necessary and warranted by the discovery of additional information.

Section II CONCLUSIONS

1. The fire originated within the motor compartment and was accidental in nature.
2. The cause of the fire was an apparent high resistive failure involving the speed deactivation switch.

Section III DISCUSSION

We inspected the vehicle while located at Coparts, a secured salvage compound, in Riverview, Florida.

We performed an exterior examination and described the vehicle as a 4-door sedan with a vinyl roof and burgundy in color. The rear portion of the vehicle did not receive any notable fire damage. The rear tires and front passenger tire were intact. We noted that the tires were not a matching set. The passenger front tire was a Prodigy A/S tire, the rear passenger side tire was a Mohawk, and the driver side rear tire was a Quadras.

The roof section of the vinyl closest to the windshield on the driver side displayed fire damage, with an obvious directional path of fire travel from front to rear.

The passenger side paint and trim were in good condition up to the front fender well, from which heat and smoke had emerged and damaged the painted finish. The passenger front tire remained intact.

The driver side front grille portion displayed complete consumption of combustibles, with the passenger side head light and trim components remaining. A section of fire-damaged hood remained on the passenger side (approximately half of the hood). The hood had been completely consumed on the driver side with a small piece of hood remaining in a protected area near the driver side windshield.

The front fender on the driver side displayed a distinct directional fire pattern because of flames emerging from the engine compartment and progressing within the motor compartment towards the front. The driver side fender had sustained the heaviest damage noted to the exterior. The driver side front tire was completely consumed with only the steel belts remaining. We noted radiant heat damage to the driver side rearview mirror.

The windshield had failed completely on the driver side, with approximately one-quarter of the glass remaining on the passenger side.

The passenger compartment received smoke and heat damage where products of combustion had entered through the damaged windshield and firewall openings. The driver side dashboard displayed heat damage, causing the plastic components to melt and begin flowing downward. In an examination of the interior fuse panel, we observed fuses 4, 8, and 9 in failure mode. All fuses were tested with an ohmmeter (see Section V(B), Instrument Panel Fuse Panel Circuit Protector Diagram).

The headliner had been consumed leaving bare exposed metal with distinct directional oxidation towards the front driver side.

The undercarriage inspection revealed no damage.

The engine compartment sustained heavy fire damage to the electrical components in the area of the master cylinder, both above and below. The remaining metal portion of the dipstick revealed that there was a sufficient oil level in the motor block.

We noted that neoprene hoses were damaged on the driver side, with the sides closest to the brake booster being damaged the worst. The composite valve cover was damaged in the area closest to the brake booster. The grounding straps appeared to be intact, and the alternator and related connections were intact with no obvious indications of arcing or degradation.

The master cylinder brake booster and adjacent areas revealed high heat temperatures evidenced by heavy oxidation and consumption of nearby combustibles. We located the shell connector and two lead wires to the speed deactivation control lying on the frame of the vehicle. The wires had been severed and were not connected to the wiring harness. The shell connector remained and was noted as a near-phase of total consumption. We retained the remaining wires and shell connector to preserve from further damage or loss of evidence.

The speed control device was located in line at a junction block near the brake booster on the driver side. A distinct flame pattern was noted as originating at the driver side of the motor compartment under the brake booster and extending upwards and outwards.

The insured stated that the fire had occurred after they had driven the vehicle for approximately 45 minutes, returned to their home, and parked the vehicle. (This information was provided to us by Hartford Insurance Company.)

It is our opinion that this fire was accidental in nature based on physical and observable evidence, notable burn pattern characteristics, and historical data obtained from the NHTSA recall database (Campaign ID Number 99v124000) (see Section V(C), NHTSA Office of Defects Investigation Recall Database). The origin of the fire was consistent with damage typically caused by a faulty deactivation switch associated with the vehicle make, model, and year. While this specific year was not part of the original recall listed above, the damage and fire origin are consistent with this part failure.

A faulty speed control deactivation switch failure acted as the ignition source to the wiring harness and nearby combustibles. The fire eventually burned through the hood, and extended into the passenger area through the windshield and design openings along the firewall. The fire caused heavy damage to the engine compartment, with the distinct area of origin being directly under the brake booster on the driver side.

Section IV BASIS OF REPORT

1. We performed a site inspection, photography, and documentation of the same.
2. Online data review for recalls and/or defect notifications.
3. Gathered related evidence for preservation and to enable further analysis, if needed.

Section V
ATTACHMENTS

- A. Photographs
- B. Instrument Panel Fuse Panel Circuit Protector Diagram
- C. NHTSA Office of Defects Investigation Recall Database
- D. Dunedin Fire Rescue Fire Incident Report
- E. CVs

Section V
ATTACHMENT A

Photographs

Photographs taken during our inspection that are not included in this report are retained in our files and are available to you upon request.

Photograph 1
Driver side front quarter view.



Photograph 2
Close view of driver side front quarter view.



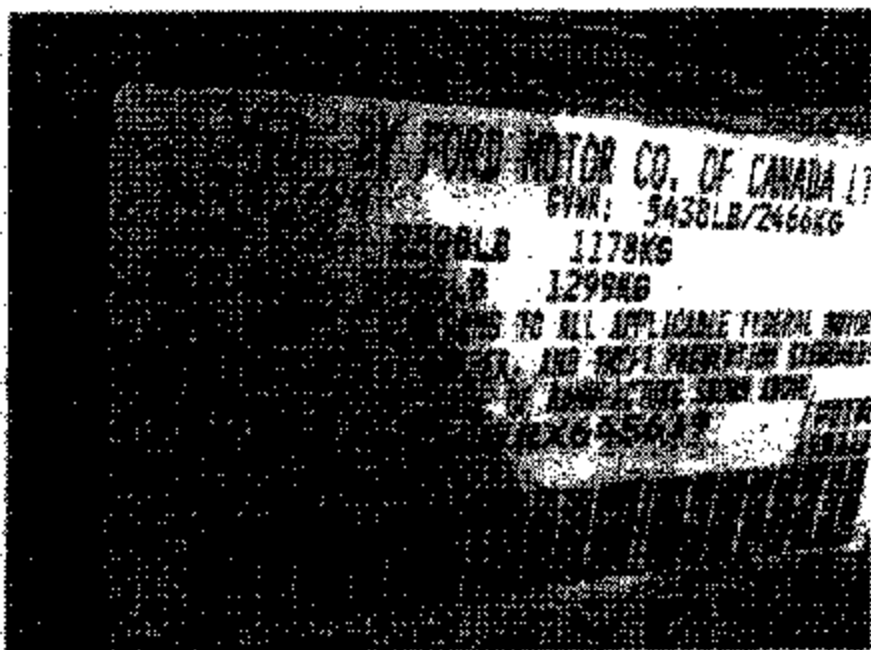
Photograph 3
Area of origin.



Photograph 4
Directional burn patterns.



Photograph 5



Photograph 8



Photograph 7

Metal Vehicle Identification Number plate near driver side windshield.



Photograph 8

First view of speed deactivation connector shell.



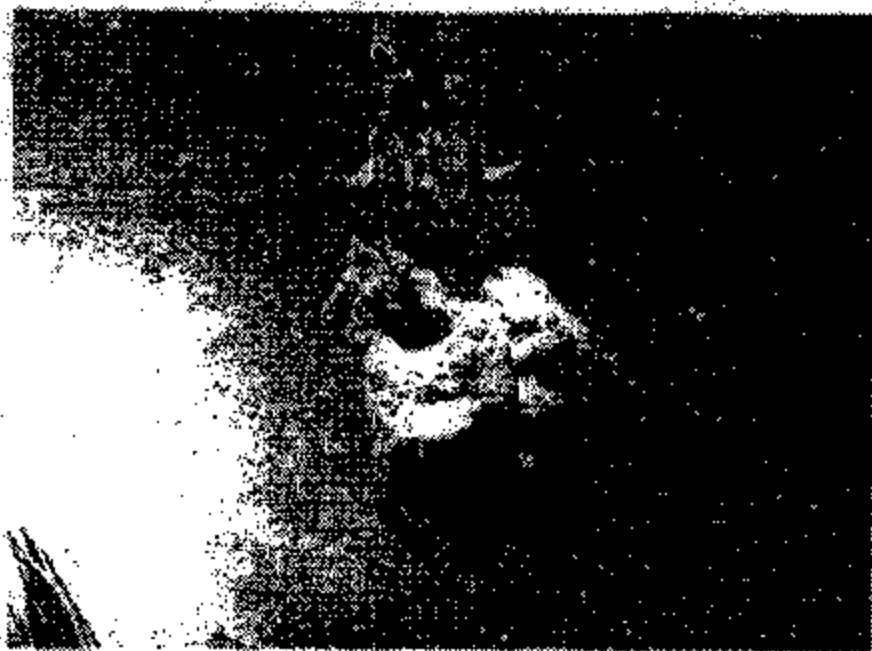
Photograph 9

Second view of speed deactivation connector shell.



Photograph 10

Third view of speed deactivation connector shell.



Photograph 11
Directional burn patterns.



Photograph 12
Interior fuse box inspection



Photograph 13
Roofline directional burn patterns.



Photograph 14
Fire extension into passenger compartment.



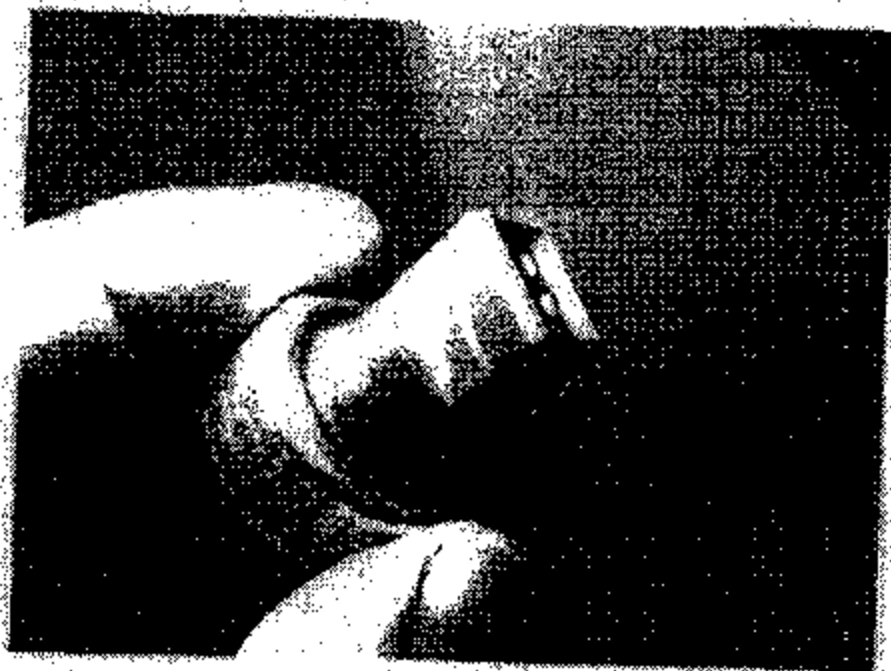
Photograph 15
Interior driver side dashboard.



Photograph 16
Undercarriage inspection.



Photograph 17
Exemplar speed deactivation device.



FIRE REPORT NUMBER 2053219-00

PRINTED ON 05/20/02 AT 10:46

1. Date of Incident : 05/16/02 DOW: 5
2. Alarm Time (military time) : 19:23:04
3. Arrival Time (military time) : 19:28:19
4. In Service Time (military time) : 21:59:26
5. Type of Situation Found : 13 VEHICLE FIRE
6. Type of Action Taken : 1 EXTINGUISHMENT
7. Mutual Aid : 1 MUTUAL AID RECEIVED
8. Given by/Received from : 30 PALM HARBOR
9. Fixed Property Use : 411 ONE-FAMILY DWELLING YEAR ROUND
10. Ignition Factor : 00 IGNITION FACTOR UNDETERMINED
11. Address of Incident : [REDACTED] GRID: 164A
12. Zip Code : 33009
13. Census Tract : 027201
14. Occupant's Name : [REDACTED]
15. Occupant's Telephone Number : [REDACTED]
16. Occupant's Room or Apartment Number : [REDACTED] Permit#:
17. Owner's Name : [REDACTED]
18. Owner's Address : [REDACTED]
19. Owner's Telephone Number : [REDACTED]
20. Method of Alarm from Public : 1 TELEPHONE LINE (911 DIRECT)
21. District (Station Number) : 061
22. Shift : B
23. Number of Alarms : 1
24. Fire Service Personnel Responded : 016
25. Number of Engines Responded : 003
26. Aerial Apparatus Responded : 000
27. Number of Other Vehicles Responded : 004
28. Fire Service Injuries : 000
29. Other Injuries : 000
30. Fire Service Fatalities : 000
31. Other Fatalities : 000
32. Complex : 41 DWELLING 1-2 FAMILY
33. Mobile Property Type Code : 11 AUTOMOBILE

FIRE REPORT NUMBER 2053219-00

PRINTED ON 05/20/02 AT 10:46

34. Area of Fire Origin : 83 ENGINE AREA, RUNNING GEAR, WHEEL
35. Equipment Involved in Ignition : 66 INTERNAL COMBUSTION ENGINE
36. Form of Heat Ignition : 00 FORM OF HEAT IGN UNDETERMINED
37. Type of Material Ignited : 40 PLASTIC; INSUFF INFO AVAIL
38. Form of Material Ignited : 61 ELECTRICAL WIRE, CABLE INSUL

39. Method of Extinguishment : 6 PRECON HOSE LINE W/WATER HYDRT
40. Level of Fire Origin : 1 GRADE LEVEL TO 9FT ABOVE GRADE
41. Estimated Total Dollar Loss : 8000 DAMAGE CLASS: 3

42. Number of Stories :
43. Construction Type :

44. Extent of Flame Damage :
45. Extent of Smoke Damage :
46. Detector Performance :
47. Sprinkler Performance :

48. Type of Material Generating Most Smoke :
49. Avenue of Smoke Travel :
50. Form of Material Generating Most Smoke :

51. Year of Mobile Property : 94
52. Make : MERCURY
53. Model : GRAND MARQUIS
54. Serial Number : 2MELM75W7EX645619
55. License Number :

56. Year of Equipment Involved in Ignition :
57. Make :
58. Model :
59. Serial Number :

60. Officer in Charge (Name/Position/Assignment): JAMES MURPHY/LT/E61
61. Date : 05/16/02

62. Member Making Report (if different) :
63. Date :

64. Location (1= in city limits, 2= out of city) : 1

BR02-025 15510

UNIT	TYPE	DISPATCH	RESPOND	ON-SCENE	TRANSPORT	AT HOSP.	AVAILABLE
D60	D	19:23:04	19:24:58	19:29:32			20:31:12
T45	T	19:23:04	19:25:03				19:34:13
E61	R	19:23:04	19:25:07	19:28:19			21:01:04
E66	E	19:23:04	19:25:12	19:30:29			20:14:38
E62	E	19:23:04	19:24:44	19:30:09			20:40:26
DUEMS	ST	19:23:04					19:24:16
DUN	ST	19:23:04					19:24:18
E60	E	19:27:24	19:29:49	19:30:02			19:36:40
S65	S	19:27:27	19:29:57	19:35:05			20:31:34
416	A	19:28:31	19:30:33				19:34:31
FD1	FD	19:29:36	19:29:43				20:02:41
FD1	FD	19:29:38	19:29:43	20:31:29			21:00:13
DU300	ST	19:30:36		19:30:41			20:17:23
404	A	19:34:35	19:36:06	19:46:46			20:30:37
DU402	I	19:43:03	19:43:17	20:34:53			21:59:26
DU100	CO	20:00:37		20:00:52			21:00:04

Complainant: 1100 CURLEW RD, Phone: 7350277 19:22:50

Response area: 163A 19:22:50

PINELLAS COUNTY SHERIFF DUNEDIN FIRE 19:22:52

Sent Encode 0146 19:23:17

Sent Encode 0124 19:23:21

CAR ON FIRE UNDER AN ATTACHED CANOPY TO THE TRAILER (DDK) 19:23:22

CALLER ADV TO EVACUATE (DDK) 19:23:23

Sent Encode 0156 19:23:25

Sent Encode 0147 19:23:29

Sent Encode 0043 19:23:33

*Digitally Paged 1260 1745 1461 1466 1462 5060 1062 8160 8462 1063 19:23:58

INFORMATION RELAYED TO FD (NMK) 19:24:51

MULTIPLE CALLS RECEIVED (BME) 19:25:01

MY CALLER ADV CAR ON FIRE AT LOT [REDACTED] CALLER HUNG UP (BME) 19:25:13

D60 ADVISING HYDRANT IN FRONT OF STRUCTURE (NMK) 19:26:30

E61 ADVISING SMOKE SHOWING PALM/ALT 19 (NMK) 19:26:43

ACTIVATED WORKING FIRE FILE (NMK) 19:27:00

*Digitally Paged 'Working Fire' with Incident Data 19:27:11

*Digitally Paged 1961 1362 19:27:27

Sent Encode 0146 19:27:35

Call Shipped to Sunstar by DDG (DDG) 19:27:36

Sent Encode 0137 19:27:39

*Digitally Paged 1460 1665 19:27:41

PC90 NOTIFIED (BME) 19:28:09

FULLY INVOLVED VEH UNDER STRUCTURE (NMK) 19:28:27

FLORIDA POWER NOTIFIED (DDG) 19:28:51

*WORKING FIRES FILE COMPLETE (DDG) 19:29:00

STRUCTURE IS INVOLVED (NMK) 19:29:04

EXCEPT PROMPT FOR RED CROSS//REHAB (DDG) 19:29:16

HANDJACKING FROM HYDRANT TO MOBILE HOME (NMK) 19:29:26

D60 went in command 19:29:32 19:29:32

E66 TO FULL SECOND LINE FROM E62 (NMK) 19:30:26

*SUNSTAR WILL DOWN GRADE PER SOP ADVISE IF SUNSTAR NEED [LJF]] 19:30:35
S TO UPGRADE: [LJF]] 19:30:39
Priority changed to: P02 - Downgraded Emergency [Auto]] 19:30:42
*Digitally Paged 3060 19:30:45
QUICK PRIMARY COMPLETE//NO ONE FOUND AT THIS TIME (NMK) 19:31:07
WILL CHECK MORE COMPLETELY (NMK) 19:31:16
*FIRE IS KNOCKED DOWN (NMK) 19:32:34
2ND LINE TO BE CHARGED (NMK) 19:32:40
*PRIMARY SEARCH ALL CLEAR (NMK) 19:33:01
*SECONDARY SEARCH ALL CLEAR (NMK) 19:33:05
*TEN MIN. NOTIFICATION (NMK) 19:33:09
DU300 IS SAFETY (NMK) 19:33:25
T45 TO CONTINUE FOR VENTILATION (NMK) 19:33:40
S65 CAN HANDLE VENTILATION (NMK) 19:34:05
T45 CAN BE AVAILABLE (NMK) 19:34:10
*FIRE IS OUT AT THIS TIME (NMK) 19:34:29
S65 TO HANDLE POSITIVE PRESSURE VENTILATION (NMK) 19:35:20
E61 IS ACCOUNTABILITY (NMK) 19:35:38
INTERIOR ADVISING HEAVY SMOKE CONDITIONS INSIDE (NMK) 19:36:58
SALVAGE COVERS NEEDED INSIDE (NMK) 19:41:35
F/F TO COME OUT AND GET COVERS FROM E61 (NMK) 19:42:34
DU402 ON CHANNEL (NMK) 19:42:49
*Digitally Paged 4260 19:43:13
*TWENTY MIN. NOTIFICATION (NMK) 19:43:22
* SITUATION UNDER CONTROL (NMK) 19:44:04
DIG'D DU400 TO APPROVE DU402 RESPONSE (NMK) 19:44:32
DU600 ON CHANNEL WILL APPROVE IF DU400 DOES NOT COME UP ON (NMK) 19:44:48
CHANNEL (NMK) 19:44:49
**SS ETA IS 2 MINUTES!!! [LJF]] 19:45:26
E61 MADE CONTACT WITH OWNER (NMK) 19:45:31
SUNSTAR IS IN THE COMPLEX/MHP LOCATING THE ADDRESS [LJF]] 19:45:57
DU400 ON CHANNEL (NMK) 19:47:59
DU402 TO CALL DU400 ON C/PIN (NMK) 19:48:23
NOW TO CONTACT ON 3B (NMK) 19:48:37
WINDOWS NEED TO BE CLOSED TO DECONTAMINATE ROOMS INDIVIDUALLY (NMK) 19:49:47
E61 WILL NEED OCCUPANTS CHECKED OUT (NMK) 19:50:00
SS404 TO HANDLE PATIENT TRIAGE (NMK) 19:50:12
SS404 WILL BE MEDICAL SECTOR (NMK) 19:50:47
PTS LOCATION TO HOME N/OF INVOLVED UNIT (NMK) 19:51:11
PTS IN MOBILE HOME [REDACTED] (NMK) 19:51:35
E61 ADVISING FLORIDA POWER CAN BE CANCELLED//UNIT IS SEPERATE (NMK) 19:52:14
FROM MOBILE HOME AND ALREADY DISCONNECTED (NMK) 19:52:23
FLORIDA POWER CANCELLED VIA RINGDOWN (NMK) 19:52:38
POWER IS SECURED AT LOT 214 (NMK) 19:52:45
E62 TO BE REPLACED INSIDE (NMK) 19:53:12
POSITIVE PRESSURE FAN NEEDS TO BE MOVED (NMK) 19:53:49
NO REBAS UNITS NEEDED AT THIS TIME (NMK) 19:54:08
DU402 ADVISING EXTENDED ETA DUE TO HEAVY RAIN (NMK) 19:55:00
INTERIOR ADVISING ALL CLEAR INSIDE (NMK) 19:57:04
NO HIDDEN FIRES OR EXTENSION (NMK) 19:57:11

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INTERIOR CREW TO TAKE BREAK (NMK) 19:57:56
CHECKING TO SEE IF OCCUPANTS NEED RED CROSS (NMK) 20:00:10
MEDICAL SECTOR CHECKING WITH OCCUPANTS AT THIS TIME (NMK) 20:00:18
DU100 ON SCENE (NMK) 20:00:35
Dispatcher Elected not to Send Encodes a Digital 20:00:41
MEDICAL ADVISING NO NEED FOR RED CROSS (NMK) 20:01:27
*FORTY MIN. NOTIFICATION (NMK) 20:03:18
1-REFUSAL (NMK) 20:04:01
THERMAL IMAGER NEEDED (NMK) 20:06:43
DU402 LEAVING OFFICE AT THIS TIME (NMK) 20:22:52
*SIXTY MIN. NOTIFICATION (NMK) 20:23:18
* DISCONTINUE TIMERS (NMK) 20:23:21
Unit D60 Relinquished Command @20:31:07 20:31:07
L61 IS CONTACT OFFICE (NMK) 20:31:21
D60 AVAILABLE ON SCENE (NMK) 20:31:25
DIG'D DU402 TO 3B (NMK) 20:42:59
DIG'D DU402 TO 3B (NMK) 20:43:39
SCENE TURNED OVER TO PCSO (NMK) 21:59:25
***Additional Notes Added 05/16/02 On Port 315 at 23:16
***Notes Added by MURPHY, JIM
E-61 ARRIVED TO FIND FULLY INVOLVED VEHICLE PARKED IN CARPORT OF MOBILE HOME. OWNER HAD PARKED CAR 45 MINUTES PRIOR, AND WAS INSIDE EATING DINNER WITH HIS WIFE, WHEN THEIR DOG STARTED BARKING AT THE DOOR. OWNER THEN NOTICED FLAMES FROM FRONT OF VEHICLE. FIRE DAMAGE HAD SPREAD TO HOME BY OUR ARRIVAL. E-61 KNOCKED DOWN CAR FIRE, AND DID A PRIMARY SEARCH OF HOME.

H-62 STRETCHED A SUPPLY, THEN DID A SECONDARY SEARCH AND SALVAGE AND OVERHAUL. SCENE TURNED OVER TO DUNEDIN 402 FOR INVESTIGATION.

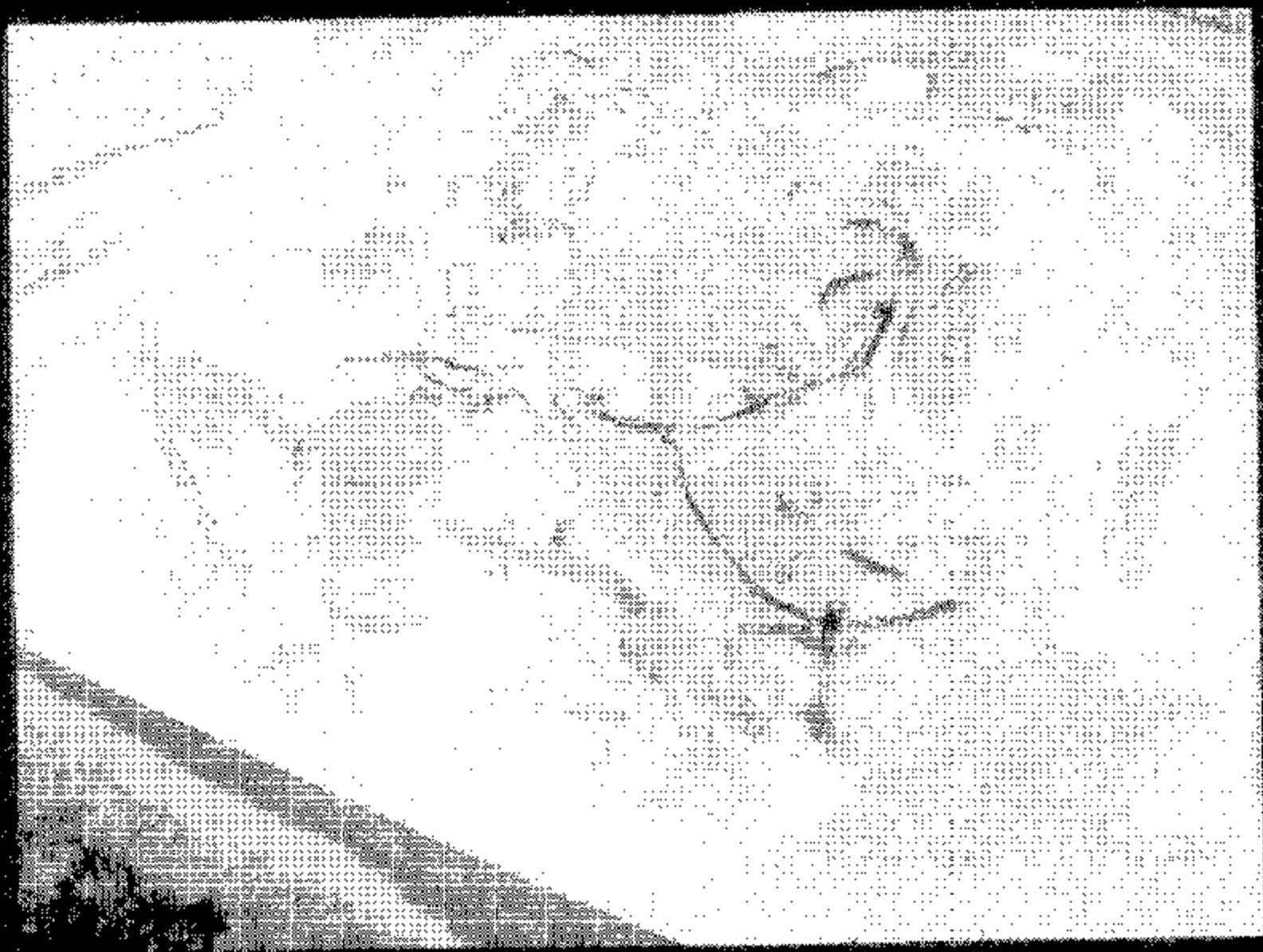
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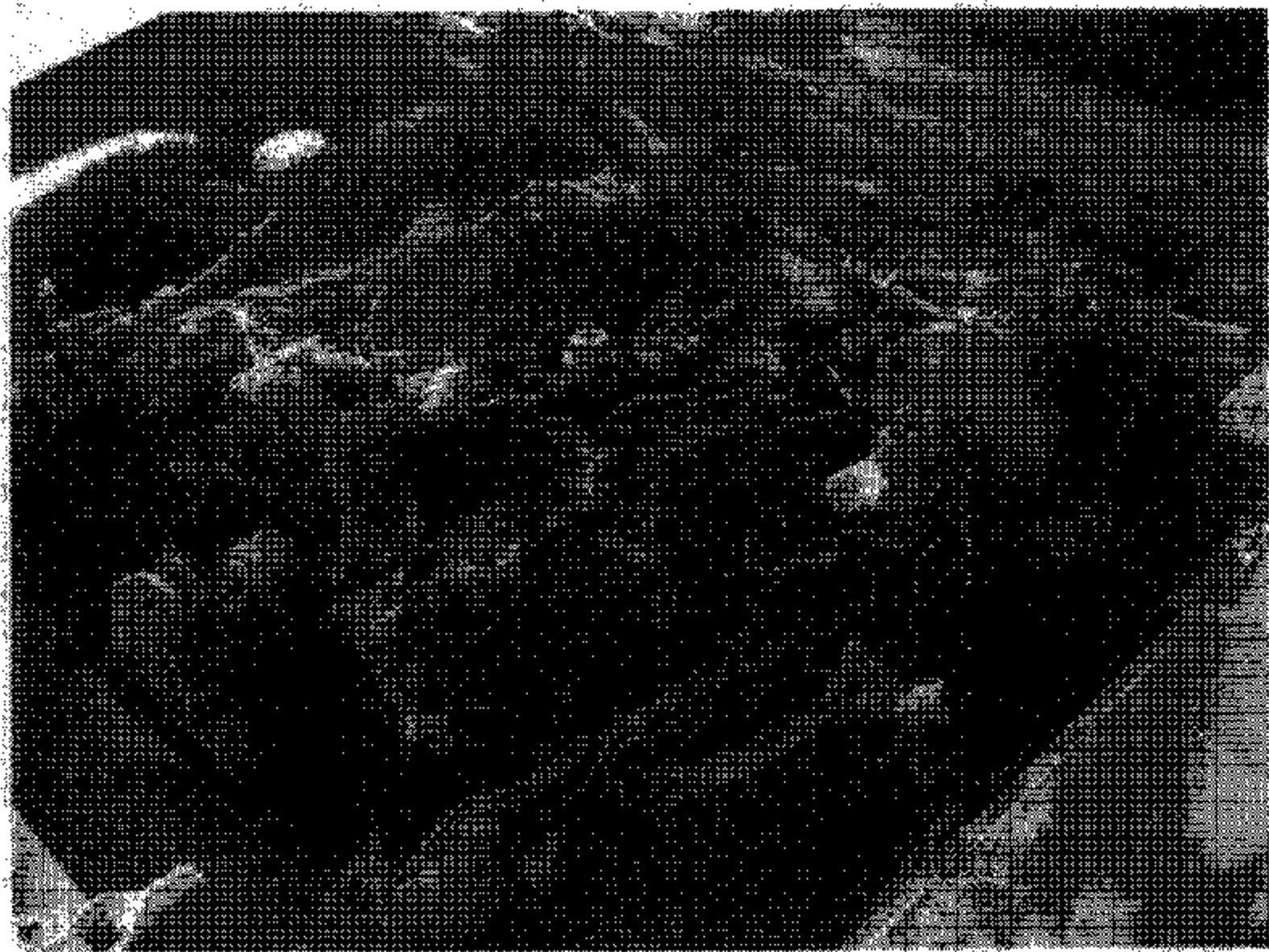




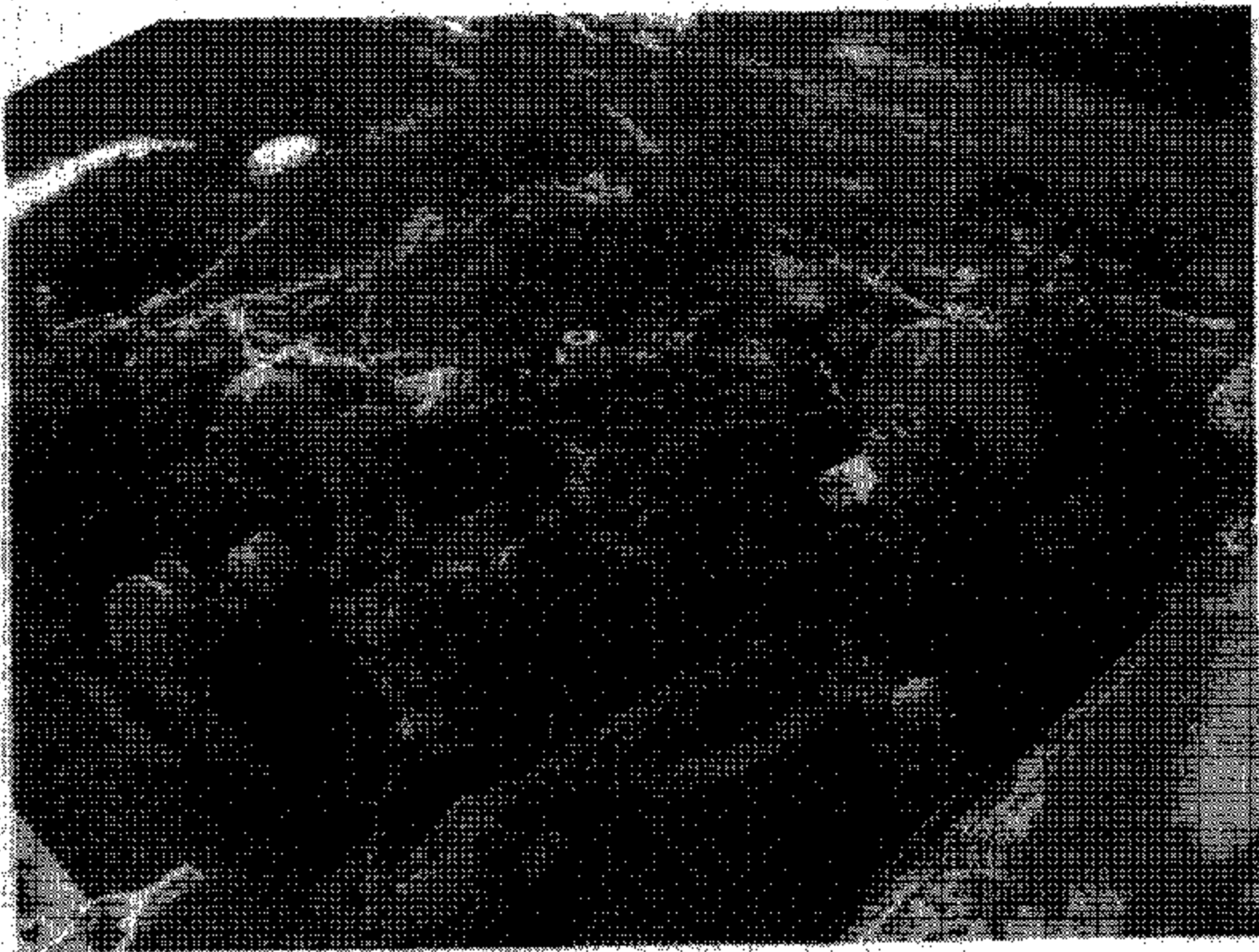




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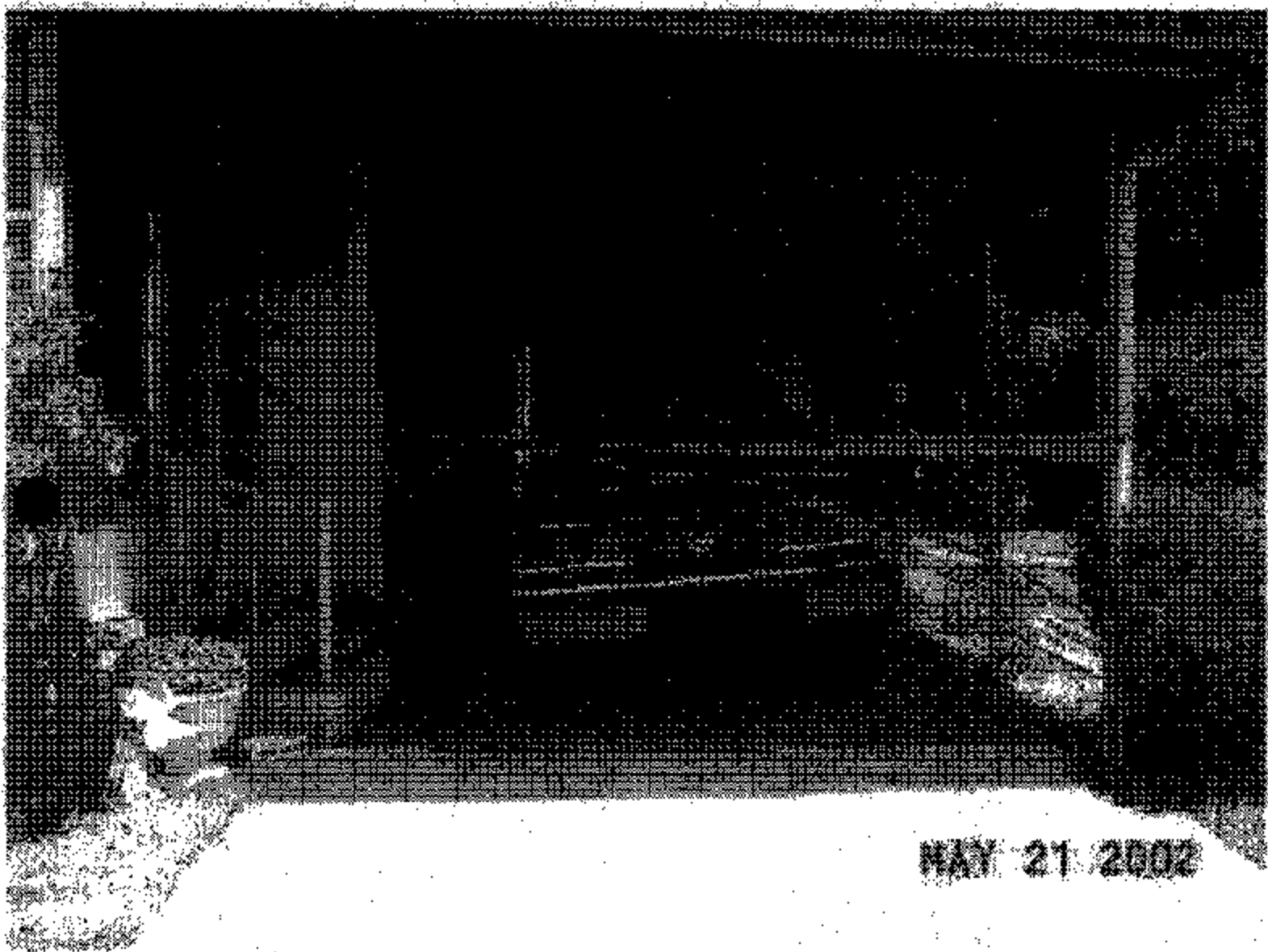


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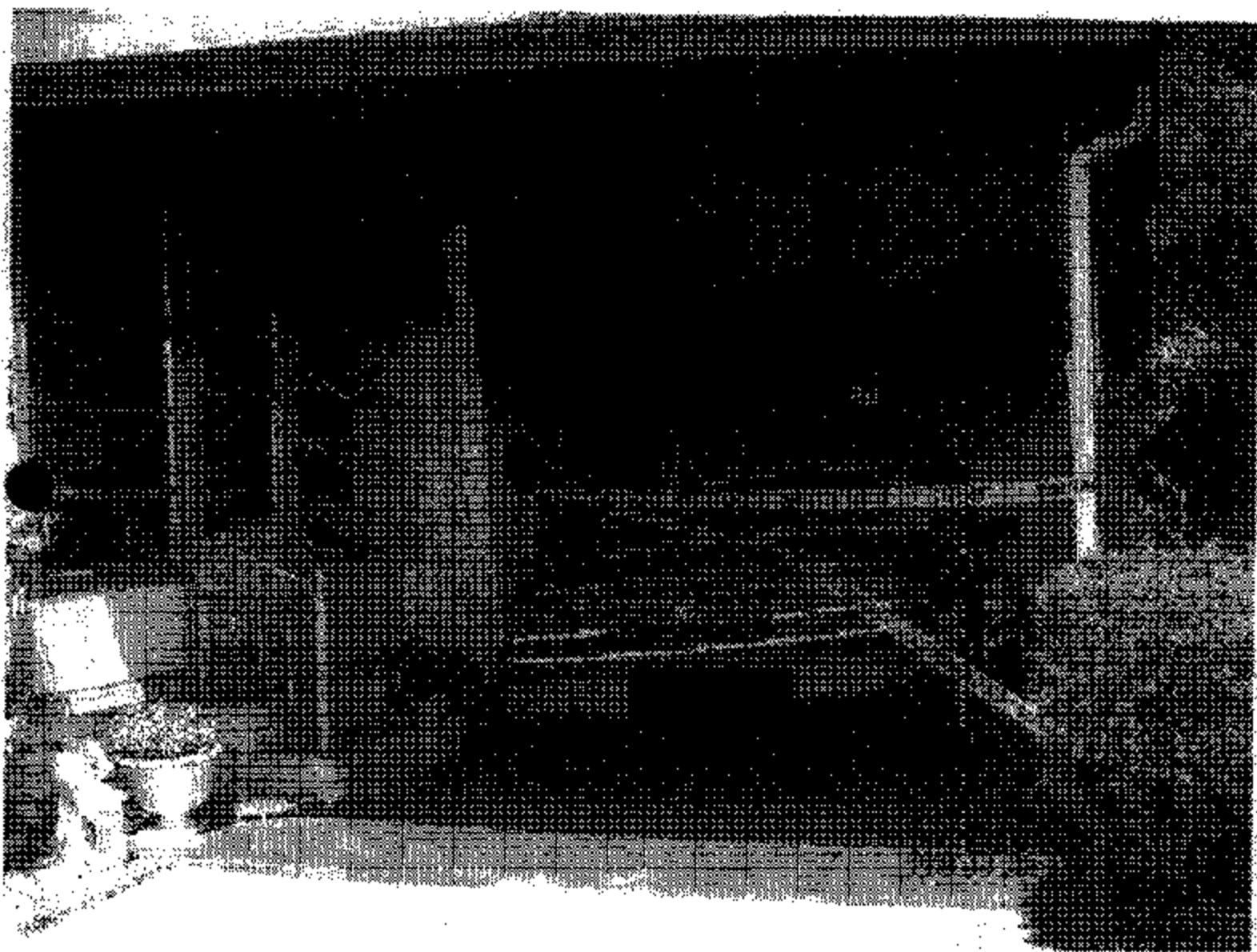




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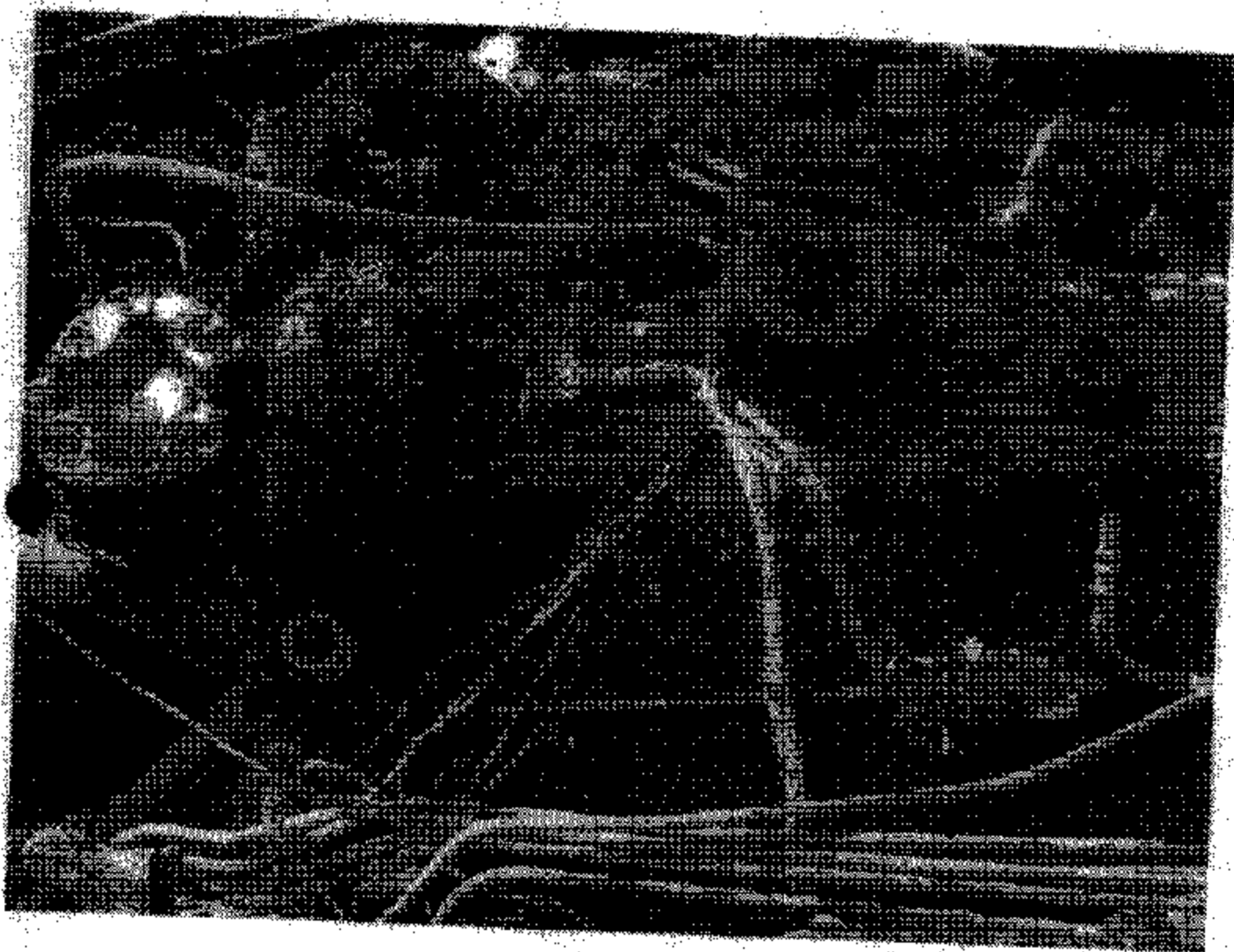
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2022-075 18825



ENC-025 16827



ALL FIRES FIELD NOTES 906- 1	DUNEDIN FIRE DEPT.		INCIDENT NUMBER 2053219	
INCIDENT				
ADDRESS 1100 Curlew Road, #214		DAY Thursday	DATE 05/16/02	TIME 19:46
WEATHER AT TIME OF FIRE		GENERAL COND. Overcast/Rain	TEMP.	WIND DIR. WIND SPEED
PROPERTY DESCRIPTION	STRUCTURE (906-2)	VEHICLE (906-3) X	WILDLAND (906-4)	OTHER
OWNER/OCCUPANT				
OWNER'S NAME			PHONE NO.	
Dunedin, FL				
OCCUPANT'S NAME N/A			PHONE NO.	
OCCUPANT'S ADDRESS N/A				
DBA: N/A			PHONE NO.	
NOTIFICATION FOR INVESTIGATION				
DAY: Thursday	DATE: 05/16/02	TIME: 19:46	FROM: B11	
RECEIVED BY: S. C. Strong		ASSIGNED TO: S. C. Strong		
ARRIVED AT SCENE	DAY Thursday	DATE 05/16/02	TIME 20:34	SCENE SECURED:
AUTHORITY TO ENTER	EMERGENCY X	CONSENT VERB/WRT.	WARRANT ADMIN/CRIM.	OTHER
DEPARTED SCENE	DAY Thursday	DATE 05/16/02	TIME 21:59	COMMENTS
OTHER AGENCIES				
FIRE DEPT	INC. NO. 2063219	CONTACT PERSON S. C. Strong	PHONE NO. 298-3103	
POLICE DEPT. PCSO	FILE NO. 02-106192	CONTACT PERSON Colbeth	PHONE NO. 582-6900	
OTHER N/A	CASE NO.	CONTACT PERSON	PHONE NO.	
ESTIMATED TOTAL LOSS				
\$ 35,000		ESTIMATED BY: S. C. Strong		
REMARKS				
PCSO Forensic science unit took photos of scene.				

EP02-025 16628

05/16/2002 FRI 06:47 [TL/RI NO 8801]

STRUCTURE FIRE FIELD NOTES 908-2a		DUNEDIN FIRE DEPT.		INCIDENT NUMBER 2053219	
TYPE AND STATUS					
PROPERTY USE: Single Family Dwelling Year-round					
STATUS OCC/UNOCC/VAC: Occupied				COMMENTS:	
AREA DESCRIPTION					
RURAL	FARM	URBAN	SUBURBAN X	OTHER	
ZONED X	UNZONED	IMPROVING	DECLINING	STABLE	OTHER
CONSTRUCTION					
FOUNDATION	SLAB	CRAWL SPACE X	BASEMENT	OTHER Trailer	
DIMENSIONS	FT. LENGTH 52	FT. WIDTH 25	FT. HEIGHT 10	STORIES 1	NO. UNITS
TYPE OF CONSTRUCTION	EXT. WALLS Aluminum	INT. WALLS Frame Const.	FLOORS Frame Construct.	ROOF Metal/frame	
SECURITY (Time of Fire)					
DOORS	SECURE	NOT SECURE	PER N/A		
WINDOWS	SECURE	NOT SECURE	PER N/A		
OTHER	SECURE	NOT SECURE	PER N/A		
COMMENT ON SECURITY None					
ALARM/PROTECTION SYSTEMS					
ALARMS : N/A		OPERATED Y/N: N/A		TYPE: N/A	
ALARM CO. : N/A		CONTACT:		PHONE NO:	
COMMENTS:					
PROTECTION SYST.: N/A		OPERATED: YES		COMMENTS:	
DESCRIPTION OF SYSTEM(S):					
UTILITIES (Time of Fire)					
ELECTRIC	ON X	OFF	COMPANY: Florida Power	PHONE NO:	
GAS	ON X	OFF	COMPANY: Clearwater Gas	PHONE NO:	
WATER	ON X	OFF	COMPANY: Pinellas County Utilities	PHONE NO:	
PHONE	ON X	OFF	COMPANY: Verizon	PHONE NO:	
OTHER	ON	OFF	COMPANY: N/A	PHONE NO:	

ER02-025 18830

08/18/2002 FRI 08:47 [TX/RX NO 0001]

STRUCTURE FIRE FIELD NOTES 906-2b		DUNEDIN FIRE DEPT.	INCIDENT NUMBER 2053219
EXTERIOR OBSERVATIONS			
Fire Damage to exterior only			
INTERIOR OBSERVATIONS			
Heavy smoke damage throughout structure			
HEATING SYSTEM			
TYPE: N/A		LOCATION:	
COMMENTS:			
ELECTRICAL SYSTEM			
FUSES: BREAKERS: AMPS: LOCATION: N/A			
COMMENTS:			
OTHER HEATING EQUIPMENT			
TYPE(S): N/A		LOCATION:	
COMMENTS:			
STRUCTURE CONTENTS			
COMMENTS: Normal household furnishings			
AREA OF ORIGIN			
COMMENTS: Vehicle outside under carport			

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08/16/2002 FRI 08:47 [TX/RX NO 8801]

STRUCTURE FIRE FIELD NOTES 908-c		DUNEDIN FIRE DEPT.		INCIDENT NUMBER 2053219	
IGNITION SEQUENCE					
HEAT SOURCE: Radiant Heat					
MATERIAL IGNITED: Aluminum/Wood					
IGNITION FACTOR: Direct Flame Contact					
EQUIP. INVOLVED MAKE:		MODEL:		SERIAL:	
COMMENTS: Structure was exposure to vehicle fire.					
FIRE SPREAD					
MATERIALS: Aluminum/wood, vehicle interior/exterior					
AVENUES: Through wall					
COMMENTS:					
SMOKE SPREAD					
MATERIALS: Burning vehicle					
AVENUES: Open doors, windows breached by fire					
COMMENTS:					
REMARKS					

E882-825 18832

08/16/2002 FRI 08:47 [TX/RX NO 8801]

MOTOR VEHICLE FIRE FIELD NOTES 906-3		DUNEDIN FIRE DEPT.		INCIDENT NUMBER 2063218	
VEHICLE DESCRIPTION:					
COLOR Burgundy	YR 84	MAKE Mercury	MODEL Grand Marquis	LIC. NO. ST. EXP. A26-SPW, Florida, 12/02	VIN 2MELM75W-7RX645619
OWNER/OPERATOR					
OWNER'S:			ADDRESS:		PHONE NO.:
			ADDRESS:		PHONE NO.:
EXTERIOR					
PRIOR DAMAGE: Appears to be none			FIRE DAMAGE: Total		
TIRES/WHEELS (missing, match, condition): Driver side tire intact but melted in areas					
PARTS MISSING: None					
FUEL SYSTEM					
PRIOR DAMAGE: Appears to be none			FIRE DAMAGE: None		
FUEL TYPE: Gasoline	COND. OF TANK: Good		FILLER CAP: Good	FUEL LINE: Melted/engine compartment	
ENGINE COMPARTMENT					
PRIOR DAMAGE: Appears to be none			FIRE DAMAGE: Total to engine compartment		
FLUID LEVELS	OIL: Unable to check	TRANS: Unable to check	RADIATOR: Melted	OTHER:	
PARTS MISSING: Many parts destroyed by fire					
INTERIOR					
PRIOR DAMAGE: Appears to be none			FIRE DAMAGE: Console		
IGNITION SYSTEM:			KEY IN IGNITION: NO		
PERSONAL CONTENTS MISSING: None					
ACCESSORIES MISSING: Vehicle accessories melted by fire					
ODOMETER READING: Unreadable - destroyed by fire			SERVICE INFO: Last 90 days		
VEHICLE SECURITY					
ALARM: No	DOORS/TRUNK LOCKS: Doors unlocked/trunk locked		WINDOW POSITIONS: Closed position		
ORIGIN/IGNITION SEQUENCE					
AREA: Engine compartment on driver side steering column area					
HEAT SOURCE: Constant power to area					
IGNITION FACTOR: Cruise control module until					

8862-825 18433

WILDLAND FIRE FIELD NOTES 806-4		DUNEDIN FIRE DEPT.		INCIDENT NUMBER N/A	
PROPERTY DESCRIPTION					
FIRE DAMAGE		LESS THAN ACRE Y/N:		NO. OF ACRES:	
				OTHER PROP:	
SECURITY		OPEN Y/N:		FENCED Y/N:	
				GATES LOCKED Y/N:	
				COMMENTS:	
FIRE TRAVEL FACTORS					
TYPE FIRE		GROUND Y/N:		CROWN Y/N:	
				FACTORS	
				WIND Y/N:	
				TERRAIN Y/N:	
COMMENTS:					
AREA OF ORIGIN					
PEOPLE IN AREA					
AT TIME OF FIRE Y/N, UNDETERMINED:					
IGNITION SEQUENCE					
HEAT OF IGNITION:					
MATERIAL IGNITED:					
IGNITION FACTOR:					
EQUIP. INVOLVED Y/N:		MAKE:		MODEL:	
				SERIAL NO:	
COMMENTS:					

E062-025 18634

08/16/2002 FRI 08:47 [TX/RX NO 8801]

CASUALTY FIELD NOTES 906-5			DUNEDIN FIRE DEPT.			INCIDENT NUMBER N/A		
DESCRIPTION								
NAME:			ADDRESS:			PHONE NO.:		
RACE	SEX	AGE	DOB	HEIGHT	WEIGHT	HAIR	EYES	OTHER
DESCRIBE CLOTHING:								
TYPE OF INJURY								
MINOR Y/N:			MODERATE Y/N:		SEVERE Y/N:		FATAL Y/N:	
DESCRIPTION:								
CIRCUMSTANCES								
WHO/WHERE FOUND VICTIM:								
VICTIM'S ACTIVITY PRIOR:								
VICTIM'S ACTIVITY POST:								
CASUALTY TREATMENT								
TX. AT SCENE BY:								
SENT TO:					VIA:			
REMARKS:								
FATALITY								
BODY POSITION:								
REMOVED TO:			BY:			AUTHORIZED BY:		
MED. EXAMINER:			ADDRESS:			PHONE NO.:		
CAUSE OF DEATH:								
AUTOPSY BY:			ADDRESS:			PHONE NO:		
DATE:	CASE NO.:	BLOOD TEST Y/N:		X-RAYS Y/N:		REPORTS IN Y/N:		
NEXT OF KIN								
NAME:			RELATIONSHIP:			CONTACT:		
NOTIFIED BY:								
REMARKS:								

E082-025 18835

WITNESS STATEMENT FIELD NOTES 808-8		DUNEDIN FIRE DEPT.		INCIDENT NUMBER N/A	
IDENTIFICATION					
NAME:		ADDRESS:		PHONE NO.:	
RACE:	SEX:	AGE:	DOR:	SS:	DL:
EMPLOYER:		ADDRESS:		PHONE NO.:	
RELATIONSHIP:			CONTACT:		
STATEMENT TAKEN BY:			TIME AND LOCATION:		
STATEMENT					
None taken					

ER02-026 16636

08/16/2002 FRI 08:47 [TL/RX NO 8601]

EVIDENCE FIELD NOTES 906-7	DUNEDIN FIRE DEPT.	INCIDENT NUMBER N/A
DESCRIPTION	WHERE FOUND/WHEN	REMOVED TO/BY
1.		
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		

REMARKS

None Taken

EP02-025 12437

PHOTOGRAPH FIELD NOTES 906-8	ROLL NO.	DUNEDIN FIRE DEPT.	INCIDENT NUMBER 2053219
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* ONLY ONE ROLL OF FILM PER FORM.

NEG. NO.	DESCRIPTION	NEG. NO.	DESCRIPTION
1		21	
2		22	
3		23	
4		24	
5		25	
6		26	
7		27	
8		28	
9		29	
10		30	
11		31	
12		32	
13		33	
14		34	
15		35	
16		36	
17		37	
18		38	
19		39	
20		40	

REMARKS

Photos taken by PCSO Forensic Science Tech Colbeth. PCSO Incident # 02-106192

ED02-025 18836

08/16/2002 FRI 08:47 [TX/RX NO 8801]

INSURANCE INFORMATION FIELD NOTES 908-10		DUNEDIN FIRE DEPT.		INCIDENT NUMBER 2053219	
COMPANY					
NAME: Hartford Insurance		ADDRESS:		PHONE NO: 1-800-823-8788	
POLICY NO:		EFFECTIVE DATE: 01/04/02		EXP DATE: 01-04-03	
NAME:		ADDRESS:		PHONE NO:	
POLICY NO:		EFFECTIVE DATE:		EXP DATE:	
COVERAGE					
STR/VEH:		CONTENTS:		BUS. INTERRUPT.:	
NEW: RENEWAL:		NAME:		ADDRESS:	
NEW: RENEWAL:		NAME:		ADDRESS:	
PREVIOUS CARRIER:		ADDRESS:		PHONE NO:	
STR \$		VEH. \$		CONTENTS \$	
				OTHER \$	
PREVIOUS LOSSES:					
INSURANCE AGENT					
NAME:		ADDRESS:		PHONE NO:	
NAME:		ADDRESS:		PHONE NO:	
ADJUSTER/INVESTIGATOR					
NAME/CO: Kevin Bennett - Hartford		ADDRESS:		PHONE NO: 813-285-5243 ext 8793	
NAME/CO:		ADDRESS:		PHONE NO:	
NAME/CO:		ADDRESS:		PHONE NO:	
TOTAL PAID LOSS					
STR \$		CONTENTS \$		OTHER \$	
STR \$		CONTENTS \$		OTHER \$	
REMARKS					

EP02-025 18539

RECORDS/DOCUMENTS FIELD NOTES 908-11	DUNEDIN FIRE DEPT.	INCIDENT NUMBER N/A
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USE THIS FORM AS A CHECKLIST TO INDICATE WHICH RECORDS HAVE BEEN CONSIDERED IN THE INVESTIGATION. THE REMARKS SECTION SHOULD BE USED TO NOTE AVAILABILITY AND SO FORTH.

INCIDENT RELATED		
F.D.:	INC. #:	REMARKS:
P.D.:	FILE #:	REMARKS:
INS.:	CASE #:	REMARKS:
GAS:	REMARKS:	
ELEC.:	REMARKS:	
MEDIA:	REMARKS:	
MEDIA:	REMARKS:	
MEDIA:	REMARKS:	
PIO:	REMARKS:	
OTHER:	REMARKS:	

PROPERTY RECORDS	
MORT:	REMARKS:
LIEN:	REMARKS:
TAX:	REMARKS:
CONTRACTS:	REMARKS:
TITLE:	REMARKS:
REGIS:	REMARKS:
ZONING:	REMARKS:
DEEDS:	REMARKS:
OTHER:	REMARKS:

BUSINESS/PERSONAL	
ACCTG:	REMARKS:
INVEN:	REMARKS:
BANK:	REMARKS:
TAX PREP:	REMARKS:
Criminal HD:	REMARKS:

ER02-025 18840

08/16/2002 FRI 08:47 [TL/RX NO 8601]

NARRATIVE FIELD NOTES 906-12	DUNEDIN FIRE DEPT.	INCIDENT NUMBER 2053219
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INVESTIGATOR CONTACT:

I, Fire Investigator S. C. Strong DU402, was contacted by digital page through central dispatch for a working fire incident at 19:23 hours on 05/16/02, located at 1100 Curlew Road, Unit 214. I then responded to the fire scene. Upon my arrival, I conducted a preliminary visual exam, starting from the least damaged area inside the structure's living room. I then worked my way out to the vehicle carport area, which is connected, to the living room wall, and out to a four-door Mercury brand Marquis, engine compartment driver's side. Visual exam concluded fire travel was from Grand Marquis driver's side engine compartment melting driver's side front tire radiating heat and direct flame contact onto mobile home exterior wall, with fire and smoke penetrating exterior wall windows and doors. Fire travel stopped in living room area by Fire Department suppression crews.

I then began interviewing the vehicle/structure owner, [REDACTED] who stated they came home forty minutes prior to the fire in the Mercury Grand Marquis and parked and turned off the vehicle under the carport and went inside structure to make dinner. While eating dinner at the dining room table they smelled smoke, got up and noticed that the vehicle was on fire. They then called 911 and evacuated the structure. This vehicle fire is indicative of many Ford luxury sedan vehicles of multiple models and makes. It is this Fire Investigator's opinion, due to conducting several vehicle fire investigations on Ford Sedans, that in this case, the cruise control module unit failed and not the TI ignition switch, due to the constant power from vehicle power source to the cruise control module unit. See supporting Ford vehicle fires documentation.

Photos taken by PCSO forensic science unit. No evidence collected. Vehicle left as found for insurance company's private fire investigator. Owner, [REDACTED], advised to contact insurance company and to not touch or move anything on fire scene until insurance personnel arrived. All units then went available.

PRE FIRE CONDITION:

52 foot, Pre-manufactured home, wood frame type construction with aluminum covering, metal frame roof. Mercury Grand Marquis, 1994, 4-door.

EXTERIOR EXAMINATION:

Vehicle fire under aluminum carport. Heavy damage to carport and mobile home with fire entering the structure through windows and doors. Fire and smoke travel path from vehicle on carport into structure.

FIRE SCENE INTERIOR EXAMINATION:

Heavy fire damage where carport attaches to structure exterior wall, outside and inside. Heavy smoke damage to entire structure and contents. Power meter left in place, structures bleekers isolated by Fire Department personnel.

CAUSE AND ORIGIN:

E992-025 18841

The area of origin appears to be the area of the cruise control module unit located on the driver's side engine compartment. The cause appears to be the cruise control module unit. Cruise control module plug remnant still in tact and visible, equipment failure. See vehicle recalls. Subject to engineering analysis.

DISPOSITION:

Estimated damage for mobile home and vehicle \$35,000.00. Owner insured, case closed.
Vehicle equipment failure of cruise control module unit.



S.C. Strong, Fire Investigator

ED02-025 18842

-08/16/2002 FRI 08:47 [TX/RX NO 8001]