

EA02-025

FORD 10/27/03

APPENDIX M

BOOK 18 OF 22

PART A-D

PART D

41639

AM

TX

VH

0002-025 07250

b0x0/

V FORD MOTOR Company

LMMS# 430236 Doug Lampe

16th Judicial Court, St Martin Parish, LA

State of Louisiana Personal Injury

2002-005-20001

16th JUDICIAL DISTRICT COURT FOR THE PARISH OF ST. MARTIN
STATE OF LOUISIANA

NO. 62434

DIVISION: H.

HORACE MANN INSURANCE COMPANY

VERSUS

FORD MOTOR COMPANY AND ABC INSURANCE COMPANY

FILED June 6, 2000

Judie Chayce
DEPUTY CLERK

PETITION FOR DAMAGES

NOW INTO COURT, through undersigned counsel, comes plaintiff, [REDACTED] Insurance Company, a foreign corporation authorized to do and doing business in the State of Louisiana, who respectfully represents to wit:

I.

Media defendants herein are:

- 1.) Ford Motor Company, a Delaware Corporation, authorized to do and doing business in the State of Louisiana with its principal business establishment in Louisiana being Jefferson Parish, with its registered agent for service of process being CT Corporation System (sometimes herein after referred to as "Ford").
- 2.) ABC Insurance Company, a foreign corporation, authorized to do and doing business in the State of Louisiana, as the insurer of the Ford Motor Company (sometimes herein after referred to as "ABC").

II.

On June 24, 1999 at approximately 9:30, [REDACTED] 1993 Ford Lincoln ("Lincoln") caught on fire in his double garage located on [REDACTED], St. Martinville, Louisiana.

III.

The Evangeline Volunteer Fire Department responded to a call, proceeded to [REDACTED] Milazzo Road, St. Martinville, Louisiana, and extinguished the fire.

IV.

On June 25, 1999 at approximately 5:00 a.m., the Lincoln caused another fire to erupt, spreading from the garage to the house, causing severe damage.

V.

Shortly after the fire ignited, the fire department received another dispatch to proceed to [REDACTED] in St. Martinville to extinguish the fire.

VI.

The fires were caused by the speed control deactivation switch of [REDACTED] 1993 Lincoln. The deactivation switch developed a resistive short in the electrical circuit and resulted in an under hood fire.

VII.

The fire and subsequent destruction of [REDACTED] car, house and property, was due to the negligence of Ford in producing an unreasonably dangerous product.

V.

At all times material in this cause, Ford was the manufacturer of the 1993 Lincoln Towncar owned by [REDACTED]. The Lincoln was manufactured, designed, tested, assembled, distributed, marketed and sold by Defendant herein.

VI.

On the date the fires occurred, Horace Mann Insurance Company had issued and in effect a policy of homeowners insurance in favor of [REDACTED] insuring against the risk of fire and other incidents occurring on his property.

VII.

As insurer of [REDACTED], Plaintiff has acquired a right of subrogation under C.C. art. 1825 et seq. against Ford for the damages it has paid to [REDACTED]

VII.

Defendant Ford breached its warranties and violated the duty of due care owed by a manufacturer because the vehicle and/or speed control deactivation switch failed to provide the protection which it should have under the circumstances of an ordinary unattended car. Ford owed a duty of care of this Plaintiff in the testing, design, manufacture, assembly, marketing and sale of the subject vehicle and the subject vehicle's components and sub-assemblies. The product defects of this system include, but are not limited to:

- (a) Failure to timely recall the Lincoln's speed control deactivation switch.
- (b) Failure to properly test the Lincoln's speed control deactivation switch.
- (c) Failure to properly design the Lincoln's speed control switch.
- (d) Other acts or omissions of negligence which may be proven at trial of this matter.

IX.

Plaintiff asserts that Ford owed a duty of due care to the Plaintiff in the design, testing, manufacture, assembly, marketing and sale of the subject vehicle and the subject vehicle's components and sub-assemblies and that Ford breached these duties of due care to the Plaintiff by its careless, reckless, wilful, wanton and indifferent acts, and failures to act including, but not limited to:

- (1) Defendant, Ford, is strictly liable to Plaintiff pursuant to L.S.A.- R.S. 9:2300.51, et seq., in that the damages sought by Plaintiff arose from a reasonably anticipated use of the vehicle and vehicle's speed control deactivation switch in the following non-exclusive particulars:
 - a) The vehicle and speed control deactivation switch was unreasonably dangerous at the time it left the Defendant's control in the construction and/or composition in that it deviated in a material way from the Defendant's specifications or performance standards pursuant to LSA-RS 9:2300.55;
 - b) The vehicle and/or speed control deactivation switch was unreasonably dangerous at the time it left the Defendant's control in its design, as the product was sold in a defective condition, unreasonably dangerous, without employing quality procedures such as was capable of preventing an electrical short in the vehicle and/or speed control deactivation device system would fail to prevent the damage sustained to invoke the strict liability of the manufacturer.

- c) The vehicle and/or speed control deactivation switch was unreasonably dangerous because adequate warnings and instructions were not provided, although at the time it left the Defendant's control, the vehicle and/or speed control deactivation device system possessed the characteristics to cause injury known by the Defendant, such as those stated by Plaintiff, and Defendant failed to use reasonable care to provide warnings and instructions of those dangerous characteristics pursuant to LSA-R.S. 9:2800.57;
 - d) The vehicle and/or speed control deactivation switch was dangerous to an extent beyond that which would be contemplated as within the common ordinary knowledge of the community;
 - e) Defendants are strictly liable as manufacturers because at the time the vehicle and speed control deactivation switch left the Defendants control, it knew, or could/should have known, through then-existing, reasonably available scientific knowledge, of the failure characteristics that caused the Plaintiff's injuries, pursuant to LSA-R.S. 9:2800.59.
- (2) Breach of implied warranties/contracts.

X.

Petitioner further specifically pleads the doctrine of res ipsa loquitur in that the fire and damages would not have occurred in the absence of the defect in the design, testing, and or manufacturing of the Ford.

XI.

On the date the fire occurred, ABC Insurance Company had issued and in effect a policy of insurance in favor of Ford insuring against the risk of such incidents occurring. Thus, ABC Insurance Company is liable for the negligence and/or fault of defendant Ford through the contract of insurance and/or as the insurer of Ford. As insurer, ABC Insurance Company is jointly, severally, and solidarily liable and responsible for the damages as set forth in this petition.

XII.

As a result of the negligence and fault of the defendants, Horace Mann Insurance Company is entitled to interrogate for:

- a) all property damage paid to [REDACTED]
- b) any funds distributed to [REDACTED]

XIII.

Petitioner strictly reserves the right to amend and/or supplement this petition.

XIV.

Ford and ABC Insurance Company are jointly, severally, and solidarily liable and responsible to petitioner for the negligence and damages as set forth above.

XV.

Pursuant to La. C.C.P. Art. 893, plaintiff reasonable and in good faith alleges the claim herein exceed the amount requisite for a jury trial.

WHEREFORE, Plaintiff, Roxane Main Insurance Company, prays that the Defendants, Ford Motor Company, and ABC Insurance Company be duly served and cited to appear and answer this Petition within the delays allowed by law, and, after due proceedings had, that there be judgment against defendants, and in favor of Plaintiff; together with legal interest from the date of judicial demand, until paid, plus for all costs of these proceedings, and for all general and equitable relief to which they may be entitled.

Roxie F. Smith
BURKE/CARNAHAN # 3920
RENEE P. SMITH # 23368
LOSMAN, CARNAHAN, BATT
ANGELLE & NADER
THE TEXACO CENTER, SUITE 2300
400 POYDRAS STREET
NEW ORLEANS, LOUISIANA 70130
(304) 586-9292 FAX (304) 586-1290

PLEASE SERVE:

Ford Motor Company
through its agent of service of process
CT Corporate System
1550 United Plaza Boulevard
Baton Rouge, Louisiana 70809

RECEIVED AND FILED

JUN 5 PM 3 03

Judie R. Chapman
CLERK OF COURT
DEPT. OF CLERK OF COURT



2002-025 20026

421208

CL 4/29

NJ

NT

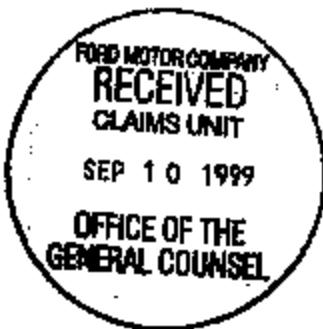
200200 200200 200200

Reliance National
A Reliance Group Holdings Company

Underwriting Companies:
Reliance National Indemnity Company
Reliance Insurance Company

September 7, 1999

FORD MOTOR COMPANY
OFFICES AT GENERAL COUNCIL
PARKLING TOWERS WEST
SUITE 400
3 PARKLING BOULEVARD
DEER BOURNE, MI 48126



Our Insured:
[REDACTED]
Our Claim No.: [REDACTED]
Date of Loss: 7/24/99

To whom it may concern:

On July 24, 1999, our insured, [REDACTED], experienced a fire within his 1992 Lincoln Town Car. As a result of the above captioned accident, we have made payment to our insured for damages incurred.

The Cause and Origin investigation conducted by Prussia J. Conway Inc. revealed a faulty or defective ignition switch to be the cause of the fire in our insured's 1992 Lincoln Town Car, VIN# 1LNLM481WONY627238.

We now look to you for reimbursement. Please accept this letter as an initial notice of our subrogation rights.

Thank you for your cooperation.

RELIANCE NATIONAL INDEMNITY COMPANY

Robert Mischler

Claims Representative
Reliance National Indemnity Company

/rm

CSCN140

VEHICLE DATA

09/16/99 08:57:03

==>

ENTER VIN ==> 1M1M81W0MT627238

NAME ==> _____ ZIP ==> _____ MODEL YR ==> _____

OWNER NAME : _____

STREET ADDR : _____

: _____

CITY : _____ N/A YY-MM-DD _____

ST/PRV: _____ CTRY: _____ ZIP/POSTAL CODE: _____ N/A SOURCE: _____

MODEL YEAR : _____ PLANT: _____ SALE YY-MM-DD _____

BODY STYLE DESC: _____ PRODUCTION YY-MM-DD _____

VEHICLE DESC: _____

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	-	-	-	-	-	-
FACING	-	-	-	-	-	-
RESPONSIBLE	-	-	-	-	-	-

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

S001-SERIAL NUMBER INVALID

OGDB166

0002-025 20020

Standard Claims List For Model Year 1992

Note: All Costs are in US Dollars

https://web.evtstop.fw1.com/api-bin/file?charlie20.cgi?xvr=eccdh2x&model=yr=1992&win_cd=TLN1MB1WQNY627238

5/29/2011

Crimes List Report

3

STATE/PROVINCE/CITY	CITY	CITY	CITY	CITY	STATE	CITY	CITY	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
ALABAMA	HUNTSVILLE	TENNESSEE	MEMPHIS	MEMPHIS	MISSISSIPPI	MEMPHIS	MEMPHIS	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
ARIZONA	PHOENIX	PHOENIX	PHOENIX	PHOENIX	ARIZONA	PHOENIX	PHOENIX	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
CALIFORNIA	LOS ANGELES	LOS ANGELES	LOS ANGELES	LOS ANGELES	LOS ANGELES	LOS ANGELES	LOS ANGELES	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
FLORIDA	MELBOURNE	MELBOURNE	MELBOURNE	MELBOURNE	FLORIDA	MELBOURNE	MELBOURNE	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
GEORGIA	ATLANTA	ATLANTA	ATLANTA	ATLANTA	GEORGIA	ATLANTA	ATLANTA	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
ILLINOIS	CHICAGO	CHICAGO	CHICAGO	CHICAGO	ILLINOIS	CHICAGO	CHICAGO	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
KANSAS	TOPEKA	TOPEKA	TOPEKA	TOPEKA	KANSAS	TOPEKA	TOPEKA	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
Louisiana	BATON ROUGE	BATON ROUGE	BATON ROUGE	BATON ROUGE	Louisiana	BATON ROUGE	BATON ROUGE	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
MASSACHUSETTS	BOSTON	BOSTON	BOSTON	BOSTON	MASSACHUSETTS	BOSTON	BOSTON	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
MISSOURI	ST. LOUIS	ST. LOUIS	ST. LOUIS	ST. LOUIS	MISSOURI	ST. LOUIS	ST. LOUIS	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
MISSISSIPPI	JACKSON	JACKSON	JACKSON	JACKSON	MISSISSIPPI	JACKSON	JACKSON	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
NEVADA	LAS VEGAS	LAS VEGAS	LAS VEGAS	LAS VEGAS	NEVADA	LAS VEGAS	LAS VEGAS	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
NEW HAMPSHIRE	CONCORD	CONCORD	CONCORD	CONCORD	NEW HAMPSHIRE	CONCORD	CONCORD	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
NEW JERSEY	NEWARK	NEWARK	NEWARK	NEWARK	NEW JERSEY	NEWARK	NEWARK	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
NEW MEXICO	ALBUQUERQUE	ALBUQUERQUE	ALBUQUERQUE	ALBUQUERQUE	NEW MEXICO	ALBUQUERQUE	ALBUQUERQUE	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
NEW YORK	ALBANY	ALBANY	ALBANY	ALBANY	NEW YORK	ALBANY	ALBANY	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
North Carolina	CHARLOTTE	CHARLOTTE	CHARLOTTE	CHARLOTTE	North Carolina	CHARLOTTE	CHARLOTTE	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
North Dakota	GRAND FORKES	GRAND FORKES	GRAND FORKES	GRAND FORKES	North Dakota	GRAND FORKES	GRAND FORKES	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
Oklahoma	OKLAHOMA CITY	OKLAHOMA CITY	OKLAHOMA CITY	OKLAHOMA CITY	Oklahoma	OKLAHOMA CITY	OKLAHOMA CITY	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
Oregon	SACRAMENTO	SACRAMENTO	SACRAMENTO	SACRAMENTO	Oregon	SACRAMENTO	SACRAMENTO	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
Pennsylvania	PHILADELPHIA	PHILADELPHIA	PHILADELPHIA	PHILADELPHIA	Pennsylvania	PHILADELPHIA	PHILADELPHIA	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
Rhode Island	PROVIDENCE	PROVIDENCE	PROVIDENCE	PROVIDENCE	Rhode Island	PROVIDENCE	PROVIDENCE	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
South Carolina	CHARLESTON	CHARLESTON	CHARLESTON	CHARLESTON	South Carolina	CHARLESTON	CHARLESTON	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
South Dakota	Sioux City	Sioux City	Sioux City	Sioux City	South Dakota	Sioux City	Sioux City	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
Tennessee	NASHVILLE	NASHVILLE	NASHVILLE	NASHVILLE	Tennessee	NASHVILLE	NASHVILLE	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
Texas	AUSTIN	AUSTIN	AUSTIN	AUSTIN	Texas	AUSTIN	AUSTIN	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
Utah	SALT LAKE CITY	SALT LAKE CITY	SALT LAKE CITY	SALT LAKE CITY	Utah	SALT LAKE CITY	SALT LAKE CITY	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
Vermont	Montpelier	Montpelier	Montpelier	Montpelier	Vermont	Montpelier	Montpelier	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
Virginia	CHARLOTTESVILLE	CHARLOTTESVILLE	CHARLOTTESVILLE	CHARLOTTESVILLE	Virginia	CHARLOTTESVILLE	CHARLOTTESVILLE	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
Washington	SEATTLE	SEATTLE	SEATTLE	SEATTLE	Washington	SEATTLE	SEATTLE	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
West Virginia	MONTGOMERY	MONTGOMERY	MONTGOMERY	MONTGOMERY	West Virginia	MONTGOMERY	MONTGOMERY	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
Wisconsin	MADISON	MADISON	MADISON	MADISON	Wisconsin	MADISON	MADISON	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076
Wyoming	CHEYENNE	CHEYENNE	CHEYENNE	CHEYENNE	Wyoming	CHEYENNE	CHEYENNE	26-000-000 00000-00000-00000	USA	15	FWD: CDRW	PVT: 2000	A	NO.	IN: 34076

https://web.wswsupp.food.com/cgi-bin/jn/cmlist20.cgi?rv=ccnh2x&modelyr=1992&vin_cd=11NLMB1W0NY627238

5/29/2001

Customer Line Report

Report Date: 10/10/2001

Any comments?

https://web.swnsupp.ford.com/cgi-bin/jfc/similar2.cgi?srn=socdb2x&modelyr=1992&vin_cd=LNLMS1W0NY627238

S2942001

802-2000

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars****Model Year = 1992; Claim Key = 11830047****Vehicle Information**

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Claim Information

Document Number: 027539

Repair Date: 26-DEC-1991

Body/Cab Type: C/P/C - 4 DOOR SEDAN-6 LITE

Distance: 3269

Version/Series: C/AB-BASE VERSION - CAR

TIS: 2

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: CVB-TOWN CAR (PN36/PNI16) [91-97]

Warranty Start Date: 07-NOV-1991

Production Date: 26-SEP-1991

VIN: 1LNLM81W0NY627238

Expense Information**Dealer Information**

Dealer Name TOWNE LINCOLN-MERCURY

Customer Paid Amount: 0

Dealer Code: 10208 - *

Deductible Amount: 0

Address: 3030 ORCHARD PARK ROAD

Dealer Paid Amount: 0

City: BUFFALO

Labor Cost: 0

State: NY Zip Code: 14224

Misc. Expense Amount: 45

Country: USA Region Code: NA

Part Markup Amount: 0

Phone: (716)255-2350

Material Cost: 0

Total Cost Gross: 45

Cust. Concern Code: * -

Condition Code: * - [N/A]

Technician Comment:

Customer Comment:

Labor Op. Code Labor Op. Description Labor Op. Cost

PREP	REPLACE	0
------	---------	---

Causal Full Part Number	Part	Part Extended
-------------------------	------	---------------

Flag	FREE BASE SUFF	Description	CPSC	Quantity	Amount
------	----------------	-------------	------	----------	--------

Y	*	PREP	*	1000 MILE POST-DLVRY	000001	0	0
---	---	------	---	----------------------	--------	---	---

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Notes: All Costs are in US Dollars****Model Year = 1992; Claim Key = 11830048****Vehicle Information**

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: CFC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHE L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (PN36/PN116) [91-
97]

Warranty Start Date: 07-NOV-1991

Production Date: 26-SEP-1991

VIN: 1LNLM8JW0NY627238.

Claim Information

Document Number: 027998

Repair Date: 10-FEB-
1992

Distance: 5363

TIS: 4

Dealer Information

Dealer Name TOWNE LINCOLN-MERCURY

Dealer Code: 10208 - *

Address: 3050 ORCHARD PARK ROAD

City: BUFFALO

State: NY Zip Code: 14224

Country: USA Region Code: NA

Phone: (716)255-2550

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 13.5

Mac. Expense Amount: 0

Part Markup Amount:

Material Cost: 7.8

Total Cost Gross: 21.3

Cust. Concern Code: L26 - LIGHTS NOT WORKING-EXTERIOR**Condition Code: X2 - CONNECTION POOR/NOT MADE**

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
13007C	HEADLAMP ASSEMBLY REPLACE	0

Cancel Part/Part Number		Part	
Line	Part Description	CPSC Quantity	Amount
Y * 13007 *	BULB-HEADLAMP	170101	0 0
N * NPN *		170101	1 0

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars****Model Year = 1992; Claim Key = 11830049****Vehicle Information**

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/P/C - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-
97]

Warranty Start Date: 07-NOV-1991

Production Date: 26-SEP-1991

VIN: 1LNLM81W0NY627238

Claim Information

Document Number: 029350

Repair Date: 07-JUL-
1992

Distance: 12896

TIS: 9

Dealer Information

Dealer Name TOWNE LINCOLN-MERCURY

Dealer Code: 10208 - *

Address: 3050 ORCHARD PARK ROAD

City: BUFFALO

State: NY Zip Code: 14224

Country: USA Region Code: NA

Phone: (716)255-2530

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 13.5

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 57.49

Total Cost Gross: 70.99

Cust. Comodem Code: B63 - MOLDINGS, EXTERIOR TRIM LOOSE/MISSING**Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)**

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost	
25556A	MOULDING-REAR DOOR REPLACE	0	
Caused Full Part Number	Part	Part Extended	
Y F2VY 5425557 AM	MLDG RR OS LWR L 010805	1	0

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars**

Model Year = 1992; Claim Key = 11830052

Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/P/C - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: CVB-TOWN CAR (FN36/FN116) [91-
97]

Warranty Start Date: 07-NOV-1991

Production Date: 26-SEP-1991

VIN: 1LNLM81W0NY627238

Claim Information

Document Number: 031183

Repair Date: 28-SEP-
1992

Distance: 15881

TIS: 11

Dealer Information

Dealer Name TOWNE LINCOLN-MERCURY

Dealer Code: 10208 - *

Address: 3050 ORCHARD PARK ROAD

City: BUFFALO

State: NY Zip Code: 14224

Country: USA Region Code: NA

Phone: (716)255-2550

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 0

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 100

Total Cost Gross: 100

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: 82 - FREIGHT/POSTAGE/MAINTENANCE

Technician Comment: DIAG SPARK KNOCK AND REPLACE PROCESSOR REMOVE
OCTANE AND ADJUST SHORTING BAR CK FUEL USAGE T STAT
AND COOLANT LEVEL

Customer Comment: LOUD PING ON ACHEL

Labor Op Code	Labor Op Description	Labor Op Cost
8620F	BELT - SERPENTINE REPLACE	0
M		0

Causal Full Part Number	Part	Part Extended
Flag FREE BASE SURF	Description	CPSC Quantity Amount
Y F2PZ 12A650 GA	PROCESSOR ASSY 031401	0 0

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars****Model Year = 1992; Claim Key = 11830050****Vehicle Information**

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/P/C - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: CVE-TOWN CAR (FN36/FN116) [91-
97]

Warranty Start Date: 07-NOV-1991

Production Date: 26-SEP-1991

VIN: 1LNLM81WONY627238

Claim Information

Document Number: 031183

Repair Date: 26-SEP-
1992Distance: 15881
TIS: 11**Dealer Information**

Dealer Name TOWNE LINCOLN-MERCURY

Dealer Code: 10208 - *

Address: 3050 ORCHARD PARK ROAD

City: BUFFALO

State: NY Zip Code: 14224

Country: USA Region Code: NA

Phone: (716)255-2550

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 78.2

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 162.5

Total Cost Gross: 240.7

Cost Concern Code: N11 - UNUSUAL ENGINE NOISE AT IDLE**Condition Code: 46 - BURNED OUT****Technician Comment:****Customer Comment:**

Labor Op Code	Labor Op Description	Labor Op Cost
12650D	EBC - (QUICK TEST) DIAGNOSIS	0
12650D6	POWERTRAIN CONTROL MODULE (PCM) REPLACE	0
12650D47	COMPRESSION PRESSURE TEST DIAGNOSIS	0
12650DX1	EXTRA TIME TO REPEAT FINAL QUICK TEST	0

Causal Full Part Number	Part	Part Extended			
Flag	PART BASE SURF	Description	CPEC	Quantity	Amount
Y	P2PZ 12A630	GA PROCESSOR ASSY	031401	1	0

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note:** All Costs are in US Dollars**Model Year = 1992; Claim Key = 11830051****Vehicle Information**

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Claim Information

Document Number: 031183

Repair Date: 28-SEP-1992

Body/Cab Type: C/F/C - 4 DOOR SEDAN-6 LITE

Distance: 15881

Version/Series: C/AB-BASE VERSION - CAR

TIS: 11

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: CVB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 07-NOV-1991

Expense Information**Dealer Information**

Dealer Name TOWNE LINCOLN-MERCURY

Customer Paid Amount: 0

Dealer Code: 10208 - *

Deductible Amount: 0

Address: 3050 ORCHARD PARK ROAD

Dealer Paid Amount: 0

City: BUFFALO

Labor Cost: 41.4

State: NY Zip Code: 14224

Misc. Expense Amount: 0

Country: USA Region Code: NA

Part Markup Amount: 0

Phone: (716)255-2550

Material Cost: 17.33

Total Cost Gross: 58.73

Cost Concern Code: N11 - UNUSUAL ENGINE NOISE AT IDLE**Condition Code: D4 - FLAW IN MATERIAL****Technician Comment:****Customer Comment:****Labor Op Code Labor Op Description Labor Op Cost**

Crash Full Part Number	Part	Part Extended		
Flag	Part Description	CPC	Quantity	Amount
Y	F2AZ 8620 A BELT-W/PUMP FAN&GENE	030507	1	0
N	* CORE A CORE CHARGE	NANANA	1	0

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars****Model Year = 1992; Claim Key = 11830053****Vehicle Information**

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Claim Information

Document Number: 033274

Repair Date: 23-FEB-1993

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Distance: 21589

Version/Series: C/AB-BASE VERSION - CAR

TIS: 16

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 07-NOV-1991

Production Date: 26-SEP-1991

VIN: 1LNLM81WONY627238

Expense Information**Dealer Information**

Dealer Name TOWNE LINCOLN-MERCURY

Customer Paid Amount: 0

Dealer Code: 10208 - *

Deductible Amount: 0

Address: 3050 ORCHARD PARK ROAD

Dealer Paid Amount: 0

City: BUFFALO

Labor Cost: 55.2

State: NY Zip Code: 14224

Misc. Expense Amount: 0

Country: USA Region Code: NA

Part Markup Amount:

Phone: (716)255-2550

Material Cost: 136.21

Total Cost Gross: 191.41

Cust. Concern Code: G07 - WINDOW OPENING, CLOSING TROUBLES-POWER**Condition Code: 46 - BURNED OUT**

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
23394A	DRIVE ASSEMBLY - FRONT DOOR WINDOW REGULATOR ELBC REPLACE	0

Consel	Full Part Number	Part	Part Extended
Flag	PREF BASE SUFF	Description	CPS/C Quantity Amount
Y	F2VY 5423394	A DRIVE ASY-PWR LIFT W 011103	1 0
N	*	389276 9100	NANANA 3 0

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars****Model Year = 1992; Claim Key = 11830054****Vehicle Information**

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Claim Information

Document Number: 034125

Repair Date: 04-MAY-1993

Body/Cab Type: C/P/C - 4 DOOR SEDAN-6 LITE

Distance: 24010

Version/Series: C/A/B-BASE VERSION - CAR

TIS: 19

Drive Type: C/B-2 WHL LH REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (PN36/PN116) [91-97]

Warranty Start Date: 07-NOV-1991

Production Date: 26-SEP-1991

VIN: 1LNLM81W0NY627238

Expense Information**Dealer Information**

Customer Paid Amount: 0

Dealer Name TOWNE LINCOLN-MERCURY

Deductible Amount: 0

Dealer Code: 10208 - *

Dealer Paid Amount: 0

Address: 3050 ORCHARD PARK ROAD

Labor Cost: 27.6

City: BUFFALO

Misc. Expense Amount: 0

State: NY Zip Code: 14224

Part Markup Amount: 0

Country: USA Region Code: NA

Material Cost: 103.95

Phone: (716)255-2530

Total Cost Gross: 131.55

Cust. Concern Code: N27 - VIBRATION OR SHUDDER WHILE BRAKING**Condition Code: 14 - SURFACE ROUGH/UNEVEN**

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
1102BT	DISC BRAKE-ROTOR - FRONT REPLACE	0
Causes Full Part Number	Part	Part Extended
Flag: PRTF BASE SUFF	Description	CPSC Quantity Amount
Y P3VY 1125 A	DISC - FRONT WHEEL BRAKE	060301 2 0

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars****Model Year = 1992; Claim Key = 11830055****Vehicle Information**

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/F/C - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (PN36/PN116) [91-
97]

Warranty Start Date: 07-NOV-1991

Production Date: 26-SEP-1991

VIN: 1LNLM81W0NY627238

Claim Information

Document Number: 034125

Repair Date: 04-MAY-
1993

Distance: 24010

TIS: 19

Dealer Information

Dealer Name TOWNE LINCOLN-MERCURY

Dealer Code: 10208 - *

Address: 3050 ORCHARD PARK ROAD

City: BUFFALO

State: NY Zip Code: 14224

Country: USA Region Code: NA

Phone: (716)253-2550

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 27.6

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 258.36

Total Cost Gross: 285.96

Cust. Concern Code: N27 - VIBRATION OR SHUDDER WHILE BRAKING**Condition Code: 14 - SURFACE ROUGH/UNEVEN****Technician Comment:****Customer Comment:**

Labor Op Code	Labor Op Description	Labor Op Cost
2026BT	DISC BRAKE ROTOR - REAR REPLACE	0

Causal Full Part Number	Part			Extended	
Flag	PREF BASE SUPP	Description	CPSC	Quantity	Amount
Y	P1VY 2C026	A: ROTOR-RR WHL DISC BK 060401	2	0	
N	F2VY 2200	A: SHOE LINING REAR BRA 06XXXX	1	0	

Any comment?

~~AMERICAN AUTOMOTIVE GROUP~~

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1992; Claim Key = 11830056

Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-
97]

Warranty Start Date: 07-NOV-1991

Production Date: 26-SEP-1991

VIN: 1LNLM81WQNY627238

Claim Information

Document Number: 034301

Repair Date: 18-MAY-
1993

Distance: 24560

TIS: 19

Dealer Information

Dealer Name TOWNE LINCOLN-MERCURY

Dealer Code: 10208 - *

Address: 3050 ORCHARD PARK ROAD

City: BUFFALO

State: NY Zip Code: 14224

Country: USA Region Code: NA

Phone: (716)255-2550

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 27.6

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 27.35

Total Cost Gross: 54.95

Cust. Concern Code: B43 - LOOSE, POOR FIT, WARPED, WRINKLED

Condition Code: 33 - LOOSE

Technician Comment: REPL RR ASHTRAY AND CIG LITER ASSY

Customer Comment:

Labor Op. Code Labor Op. Description Labor Op. Cost

M

0

Consel Full Part Number	Part	Part Extended
Flag PREB BASE SURF	Description	CPSC Quantity Amount
Y F2VY 14527 A	HOUSING-WINDOW REG S	010506 1 0

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note:** All Costs are in US Dollars**Model Year = 1992; Claim Key = 11830058****Vehicle Information**

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Claim Information
Document Number: 035161
Repair Date: 16-JUL-1993

Body/Cab Type: C/F/C - 4 DOOR SEDAN-6 LITE

Distance: 26710
TTS: 21

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: CVB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 07-NOV-1991

Expense Information**Dealer Information**

Dealer Name TOWNE LINCOLN-MERCURY

Customer Paid Amount: 0

Dealer Code: 10208 - *

Deductible Amount: 0

Address: 3050 ORCHARD PARK ROAD

Dealer Paid Amount: 0

City: BUFFALO

Labor Cost: 14.4

State: NY Zip Code: 14224

Misc. Expense Amount: 0

Country: USA Region Code: NA

Part Markup Amount: 0

Phone: (716)255-2550

Material Cost: 15.37

Total Cost Gross: 29.77

Cost Concern Code: W10 - OTHER WIPER/WASHER TROUBLES (INCLUDING LEAKS)**Condition Code: 28 - OPEN CIRCUIT**

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
17664A	PUMP - WINDSHIELD WASHER REPLACE	0

Cause Part Part Number	Part	Part Extended
Y HSTZ 17664 B	PUMP-WINDSHIELD WASH 011603	1 0

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars****Model Year = 1992; Claim Key = 11830060****Vehicle Information**

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Claim Information

Document Number: 035162

Repair Date: 16-JUL-1993

Body/Cab Type: C/F/C - 4 DOOR SEDAN-6 LITE

Distance: 26710

Version/Series: C/AB-BASE VERSION - CAR

TIS: 21

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: CVB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 07-NOV-1991

Expense Information**Dealer Information**

Dealer Name TOWNE LINCOLN-MERCURY

Customer Paid Amount: 0

Dealer Code: 10208 - *

Deductible Amount: 0

Address: 3050 ORCHARD PARK ROAD

Dealer Paid Amount: 0

City: BUFFALO

Labor Cost: 24

State: NY Zip Code: 14224

Misc. Expenses Amount: 0

Country: USA Region Code: NA

Part Markup Amount: 0

Phone: (716)255-2550

Material Cost: 0

Total Cost Gross: 24

Cust. Concern Code: R30 - OTHER WIND NOISE TROUBLES (TURBULENCE)**Condition Code: 68 - SEALER MISSING/SKIPPED**

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
03144A	MOULDING-WINDSHIELD TOP REPLACE	0
Causal Full Part Number	Part	Part Extended
Elig FREE BASIC SURF Description	CPSC	Quantity Amount
Y * 7003144 *	NANANA	0 0

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars**

Model Year = 1992; Claim Key = 11830059

Vehicle Information

Model Year: 1992

Market Derived: GM - L-M DIVISION DERIVATIVE

Repair Date: 16-JUL-1993

Body/Cab Type: C/F/C - 4 DOOR SEDAN-6 LITE

Distance: 26710

Version/Series: C/AB-BASE VERSION - CAR

TIS: 21

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 07-NOV-1991

Production Date: 26-SEP-1991

VIN: 1LNLM81W0NY627238

Claim Information

Document Number: 035162

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 48

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 48

Dealer Information

Dealer Name TOWNE LINCOLN-MERCURY

Dealer Code: 10208 - *

Address: 3030 ORCHARD PARK ROAD

City: BUFFALO

State: NY Zip Code: 14224

Country: USA Region Code: NA

Phone: (716)255-2550

Cust. Concern Code: D41 - ENGINE HESITATES/SURGES AT STEADY SPEED

Condition Code: 28 - OPEN CIRCUIT

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
12650D	EBC - (QUICK TEST)-DIAGNOSIS	0
12650D9	EGR PRSSURE FEEDBACK - PFE / EXHAUST BACK PRESSURE REPLACE	0

Causal Full Part Number	Part	Part Extended
Flag	Description	CPSC Quantity Amount
Y * . 9J460 *	SENSOR ASY EGR PR VL 0300XX	0 0

Any comments?

<https://web.awasapp.firebaseio.com/detailclm20.cgi?rvn=eccd02a&modelyr=1992&claimkey=1183005> 5/29/2001

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars****Model Year = 1992; Claim Key = 11830057****Vehicle Information**

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Claim Information

Document Number: 035161

Repair Date: 16-JUL-1993

Body/Cab Type: C/P/C - 4 DOOR SEDAN-6 LITE

Distance: 26710

Version/Series: C/AB-BASE VERSION - CAR

TIS: 21

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: CVB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 07-NOV-1991

Production Date: 26-SEP-1991

VIN: 1LNLM81W0NY627238

Expense Information**Dealer Information**

Dealer Name TOWNE LINCOLN-MERCURY

Customer Paid Amount: 0

Dealer Code: 10208 - *

Deductible Amount: 0

Address: 3050 ORCHARD PARK ROAD

Dealer Paid Amount: 0

City: BUFFALO

Labor Cost: 81.6

State: NY Zip Code: 14224

Misc. Expense Amount: 0

Country: USA Region Code: NA

Part Markup Amount:

Phone: (716)255-2550

Material Cost: 180.27

Total Cost Gross: 261.87

Cust. Concern Code: N17 - BRAKES NOISY

Condition Code: 41 - STICKS/BINDS/GRABS

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
2001AF	BRAKE SHOES / PAD ASSEMBLIES - HYDRAULIC REMOVE AND INSTALL OR REPLACE	0
2001AST	DISC BRAKE ROTOR REPLACE	0
2001A9FT	CALIPER ASSEMBLY - DISC BRAKE OVERHAUL	0

Current Full Part Number	Part	Part Extended		
Flag	Description	CPSC	Quantity	Amount
Y D9AZ 2221 A	KIT-FRT BRAKE CYL RE	060302	1	0
N F3AZ 2001 A	KIT-BRAKE SHOE LININ	NANANA	1	0
N PSVY 1125 A	DISC - FRONT WHEEL BRAKE	NANANA	2	0
N C6AZ 19542 AA	BRAKE FLUID	NANANA	1	0

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars**

Model Year = 1992; Claim Key = 11830061

Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/P/C - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: CVB-TOWN CAR (FN36/PN116) [91-
97]

Warranty Start Date: 07-NOV-1991

Production Date: 26-SEP-1991

VIN: 1LNLM81W0NY627238

Claim Information

Document Number: 035162

Repair Date: 16-JUL-
1993

Distance: 26710

TIS: 21

Dealer Information

Dealer Name TOWNE LINCOLN-MERCURY

Dealer Code: 10208 - *

Address: 3050 ORCHARD PARK ROAD

City: BUFFALO

State: NY Zip Code: 14224

Country: USA Region Code: NA

Phone: (716)253-2550

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 91.2

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 182.62

Total Cost Gross: 273.82

Cost Concern Code: C05 - A/C DOES NOT WORK

Condition Code: 08 - OTHER/UNKNOWN(No APPROPRIATE COND. CODE)

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
19700A	PRESSURIZE, LEAK TEST, DISCHARGE, EVACUATE AND CH/DIAGNOSIS	0
19700B	R-12 REFRIGERANT RECOVERY	0
19700A7	CORE ASSEMBLY-AIR CONDITIONER CONDENSER REPLACE	0

Claim Detail

Page 2 of 2

Case#	Full Part Number	Part	Part	Extended
Flag	PART BASE SURF	Description	CPSC	Quantity Amount
Y	FIVY 19712	A CORE ASY A/C COND	120302	1 0
N	F3AZ 19B519	SA R-12 FREON	NANANA	3 0

Any comments?

ANALYST/CLM/1/1220778770

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1992; Claim Key = 11830062

Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/P/C - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (PN36/PN116) [91-
97]

Warranty Start Date: 07-NOV-1991

Production Date: 26-SEP-1991

VIN: 1LNLM81W0NY627238

Claim Information

Document Number: 035729

Repair Date: 26-AUG-
1993

Distance: 28357
TIS: 22

Dealer Information

Dealer Name TOWNE LINCOLN-MERCURY

Dealer Code: 10208 - *

Address: 3030 ORCHARD PARK ROAD

City: BUFFALO

State: NY Zip Code: 14224

Country: USA Region Code: NA

Phone: (716)253-2550

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 24

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 24

Cust. Concern Code: R30 - OTHER WIND NOISE TROUBLES (TURBULENCE)

Condition Code: 68 - SEALER MISSING/SKIPPED

Technician Comment:

Customer Comment:

Labor Op. Code	Labor Op. Description	Labor Op. Cost
03144A	MOULDING-WINDSHIELD TOP REPLACE	0

Consl. Part Number	Part	Part Extended	Flag	Part Description	CRSC	Quantity	Amount
Y * 7003144 *	NANANA	0				0	0

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars****Model Year = 1992; Claim Key = 11830063****Vehicle Information**

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: CPC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/F REAR DRIVE

C/VB-TOWN CAR (FN36/FN116) [91-
97]

Warranty Start Date: 07-NOV-1991

Production Date: 26-SEP-1991

VIN: 1LNLM81W0NY627238

Claim Information

Document Number: 035730

Repair Date: 26-AUG-
1993

Distance: 28357

TIS: 22

Dealer Information

Dealer Name TOWNE LINCOLN-MERCURY

Dealer Code: 10208 - *

Address: 3050 ORCHARD PARK ROAD

City: BUFFALO

State: NY Zip Code: 14224

Country: USA Region Code: NA

Phone: (716)253-2550

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 57.6

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 57.6

Cust. Concern Code: E29 - "CHECK ENGINE" LIGHT TROUBLE**Condition Code: X2 - CONNECTION POOR/NOT MADE**

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
12650D	EBC - (QUICK TEST) DIAGNOSIS	0
14200A	WIRING ASSEMBLY REPAIR	0
14200A1	WIRING REPAIR - PIN POINT TEST TEST	0

Causal Full Part Number	Part		Part Extended	
Flag	PREF BASE SUB	Description	CPSC Quantity	Amount
Y	*	12A581 * WIRING ASSY EBC SENS 180101	0	0

Any comments?<http://web.svsstupp.firebaseio.com/detailclaim20.cgi?arvr=ecodbh2x&modelyr=1992&claimkey=1183006> 5/29/2001

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars**

Model Year = 1992; Claim Key = 11830064

Vehicle Information

Model Year: 1992	Claim Information
Market Derived: C/M - L-M DIVISION DERIVATIVE	Document Number: 036299
Body/Cab Type: C/P/C - 4 DOOR SEDAN-6 LITE	Repair Date: 05-OCT-1993
Version/Series: C/AB-BASE VERSION - CAR	Distance: 30619
Drive Type: C/B-2 WHL L/H REAR DRIVE	TIS: 24
Vehicle Line: CVB-TOWN CAR (FN36/FN116) [91-97]	
Warranty Start Date: 07-NOV-1991	
Production Date: 26-SEP-1991	
VIN: 1LNLM81W0NY627238	

Dealer Information

Dealer Name TOWNE LINCOLN-MERCURY
 Dealer Code: 10208 - *
 Address: 3050 ORCHARD PARK ROAD
 City: BUFFALO
 State: NY Zip Code: 14224
 Country: USA Region Code: NA
 Phone: (716)255-2550

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 38.4
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 157.74
Total Cost Gross: 196.14

Cust. Concern Code: H05 - EXCESSIVE "BRAKE PEDAL EFFORT" REQUIRED**Condition Code: D1 - POROSITY**

Technician Comment:

Customer Comment:

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
2005A	BRAKE BOOSTER ASSEMBLY REPLACE	.0
<u>Control Full Part Number</u>	<u>Part</u>	<u>Part</u> <u>Extended</u>
EAG PREPRESSURE SUIT	Description	CPSC Quantity Amount
Y FIVY 2005	B BOOSTER ASY-POWER BR 060701	1 0

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars****Model Year = 1992; Claim Key = 31842151****Vehicle Information**

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/F/C - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-
97]

Warranty Start Date: 07-NOV-1991

Production Date: 26-SEP-1991

VIN: 1LNLM81W0NY627238

Claim Information

Document Number: 023060A

Repair Date: 06-OCT-
1995

Distance: 62069

TIS: 48

Dealer Information

Dealer Name TOWNE LINCOLN-MERCURY

Dealer Code: 10208 - *

Address: 3050 ORCHARD PARK ROAD

City: BUFFALO

State: NY Zip Code: 14224

Country: USA Region Code: NA

Phone: (716)255-2550

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 15.34

Misc. Expense Amount: 5.11

Part Markup Amount:

Material Cost: 11.17

Total Cost Gross: 34.97

Cust. Concern Code: * -

Condition Code: * - [N/A]

Technician Comment: PERFORM RECALL.

Customer Comment: REPLACE HOOD LATCH RECALL.

Labor Op Code Labor Op Description Labor Op Cost

95S19B - REPLACE 15.34

Causal Full Part Number Part Part Extended

Elm FREE BASIC STORE Description CPSC Quantity Amount

N F2AZ 16700 C HOOD LOCK 011403 1 11.17

Any comments?

Vehicle Information Report

ANALYTICAL PARENTHESIS

Vehicle Information Report

**GENERAL VEHICLE
INFORMATION:**

(Related Claims)

VIN: L1NL346JW27228 Veh. Line: GMV - TOWN CAR (PROGRNM) (11-97) Eng. Serial No: W
 Model Year: 1992 Manufacturer: GM - L-M DIVISION DERIVATIVE Body Style: *
 Veh. Type: C Drive Cncl: GM - 2 WHL LINE REAR DRIVE Engine: GMV - B-M 4.6L 300C SPNA CIV 0-6P
 Inv. Dealer: 10026 Body Cncl Style: GMV - 4 DOOR SEDAN-6 LITE Transmission: GMV - 4 SPD AUTO TRANS NAAD ADD-6

BUILD INFORMATION:

RA - WISDOM PLANT BUILD
RA - WISDOM PLANT BUILD

SALE INFORMATION:

Shipment: USA - ~~REMOVED~~ Selling Dealer: 310064 - *
 Country: USA - ~~REMOVED~~ Selling Dir: 607Phone: NY
 Buyer InfoFrom: NY
 Arrival Date: 01-OCT-1991 End Carpet Lease: *
 Sale Date: 07-NOV-1991 Fleet/Lease/PCU: Lease E
 Warranty Start Date: 07-NOV-1991 Modified Vehicle: *
 Date Warranty Ends: 07-NOV-1991 Registered Vehicle: * Vehicle Export Flag: N

ВОСЬМОЕ

INSTALLED OPTION INFORMATION:

Air Conditioning	CIC - ATC AIR CONDITIONER	GTW Color	
Alternator Amp Rating	*-[NA]	GTW Chassis Code	L
Anti-Roll Bar	*-[NA]	Instrumentation	AC-ELECTRONIC INSTRUMENTATION
Anti-Ride	*-[NA]	Mirror(Driver Side)	*-[NA]
Anti-Surge	*-[NA]	Mirror(Passenger Side)	*-[NA]
Battery Amp Rating	12	Paint	FNYW1 - OXFORD WHITE SOLID CAC
Brake Color	BSAAB - 4 WHL ANTI-LOCK BRAKES	Power Antenna	*-[NA]
Brake Color(Spare):	*-[NA]	Radio	AQ-BLETR PREMIUM AM/FM STEREO
Calibration Codes	1111111111	Sound System	*-[NA]
Color(Armrest)	*-[NA]	Tire Tread	*-[NA]
Color(Cabin)	*-[NA]	Tire Type	AJ-MICHELIN - RECTANGLE
Delivery Type	A	Tire Size	DODGE - P215/70R15 WWW
DriverSide Code:	*	Traction Control	*-[NA]
Front Seats	*-[NA]	Wheel Base	*-[NA]
Rear Type	*-[NA]		

TIRE DOT INFORMATION:

LT:	• RR:	*
LT:	• RR:	:
LT:	• RR:	:
SPARE:	*	

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Color	• Radiation Color	CWB - CWD
ESP Coverage(Oil):	• Radiation Cover Type	P
ESP Coverage(Chassis)	• Radiation Panel Setting	HPC
ESP Fuel Type	• Engine Family	MPG/MPG/PPG
ESP Ignition Delays		

Any comments?

OASIS Results: 1LNLM81W0NY62723805/29/2001
11:42:28**► VEHICLE INFORMATION**

Vehicle: 1992 TOWN CAR

Body: 4 DR SEDAN

Engine: 4.6L SOHC
(ROMEO)

Color: 1180R00A

Trans: AUTO CID ADD/AX4B

Axle: AXLE CD; P5

► OPEN CAMPAIGNS AND SPECIAL SERVICE INSTRUCTIONS

There are no recalls associated with this vehicle.

► GENERAL WARRANTY INFORMATION

WARRANTY START DATE 11/07/1991

BUILD DATE 09/26/1991

START ODOM

Special Message:

LESS THAN TWO DEALER APPROVED AWA REPAIR
VISITS PAID TO DATE

MORBI:

► EXTENDED SERVICE PLAN

There is no Extended Service Plan information associated with this vehicle.

► WARRANTY HISTORY

System: NO REPAIR HISTORY ON VEHICLE

Message:

► ESP PART NUMBER INFORMATION

There is no Extended Service Plan information associated with this vehicle.

End of OASIS report for 1LNLM81W0NY627238

V122-02365

CSCN140

VEHICLE DATA

07/19/01 09:36:12

ENTER VIN => 1LNLMHS1MNY627238
NAME => STAFFORD ZIP => 146096341 MODEL YR =>
OWNER NAME : ██████████
STREET ADDR : ██████████

CITY : ROCHESTER
ST/PRV: NY CTRY:
MODEL YEAR : 92 PLANT: Y
BODY STYLE DESC: 4 DOOR SEDAN
VEHICLE DESC : 1993 TOWN CAR

N/A YY-MM-DD 96-06-07
ZIP/POSTAL CODE: ██████████ N/A SOURCE: P
SALE YY-MM-DD 91-11-07
PRODUCTION YY-MM-DD 91-09-26

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	18	B	030	34	44
FACING	3	18	B	030		
RESPONSIBLE	3	18	B	030		

CA EMISSION	:	ENGINE TAG CODE :	1G810BA	CAMPAIGN COUNTS
NAVIS STATUS	:	COMPANY CAR IND :		TOTAL CAMPAIGNS : 02
DSO DISTRICT	:	FLEET CODE :		OPEN : 00 CLOSED : 02
DSO NUMBER	:	FLEET STATUS :		ACTIVE: 02 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB079

67228-029-001

L01N44U

VEHICLE DATA

07/19/01 09:34:53

ENTER VIN => 1LNLM81N0NY627238

NAME => STAFFORD

ZIP => 146096341 MODEL YR =>

OWNER NAME

STREET ADDR

CITY : ROCHESTER

ST/PRV: NY CTRY:

MODEL YEAR : 92 PLANT: Y

BODY STYLE DESC: 4 DOOR SEDAN

VEHICLE DESC : 1993 TOWN CAR

N/A YY-MM-DD 96-06-07
ZIP/POSTAL CODE: N/A SOURCE: P

SALE YY-MM-DD 91-11-07

PRODUCTION YY-MM-DD 91-09-26

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	18	B	030	34	44
FACING	3	18	B	030		
RESPONSIBLE	3	18	B	030		

CA EMISSION :	800	ENGINE TAG CODE :	1GB10BA	CAMPAIGN COUNTS
NAVIS STATUS :		COMPANY CAR IND :		TOTAL CAMPAIGNS : 02
DSO DISTRICT :		FLEET CODE :		OPEN : 00 CLOSED : 02
DSO NUMBER :		FLEET STATUS :		ACTIVE: 02 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

0GD8079

CAMPAGN

CAMPAIGN VEHICLE INFORMATION

07/19/01 09:30:34

ENTER CAMPAIGN NUMBER-->

MODEL YEAR: DEFECT:

NEW STATUS CODE: -

REPAIR INFORMATION: TYPE CODE: -

REPAIR DATE: DEALER P/A: -

NICRO REF: CLAIM NUM: -

DELETE REASON: -

RESP DEALER INFORMATION: NEW: - - -

CURRENT: ASSIGNED: SOURCE: EXTRACT DATE:

***** STATUS INFORMATION: ***** *****

REPAIR INFORMATION: *****

CODE DESCRIPTION

VIN--> 1FTCR10A3VPA26169 TYPE OF SEARCH: A

BODY STYLE: -

CAMP DIV : -

SUPP CODE : -

KIT CODE : -

OASIS DATE : -

VENDOR N/A INFORMATION: -

IND: MATCH CODE: -

EXTRACT DATE: -

DATE TYPE DATE P/A CLAIM# NICRO# CL SRC

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

E807-END OF CAMPAIGNS FOR VEHICLE - CURRENT AND HISTORY DATABASES

OGD8079

1992-929-8227

CGNADU

CAMPAIGN VEHICLE INFORMATION

07/19/01 09:34:18

ENTER CAMPAIGN NUMBER--> 95S19 VIN--> 1LNLM81W0NY627238 TYPE OF SEARCH: A
MODEL YEAR: 92 DEFECT: HOOD LATCH BODY STYLE: 4 DOOR SEDAN

NEW STATUS CODE:

REPAIR INFORMATION: TYPE CODE: -

REPAIR DATE: _____ DEALER P/A: _____

MICRO REF: _____ CLAIM NUM: _____

DELETE REASON: _____

RESP DEALER INFORMATION: NEW:

CURRENT: 3 18 030 ASSIGNED: 96-12-19 SOURCE: PX EXTRACT DATE: 96-12-19

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

C COMPLETE 95-10-10 B 95-10-06 10208 023060 KY7JC5K AC

M RELEASED FOR MAILING 95-08-30

H AWAITING MAILING 95-08-08

CAMP DIV : 6

SUPP CODE :

KIT CODE : AA

OASIS DATE : 95-08-30

VENDOR N/A INFORMATION:

IND: MATCH CODE: 4

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037=NO MORE DATA TO DISPLAY

OGDB079

0500-622 02216

LSPRDU
-->

NOTIFICATION RECIPIENT HISTORY

07/19/01 09:34:28

ENTER CAMPAIGN NR > 95S19 VIN => 1LNLN81W0NY627238
DEFECT : HOOD LATCH BODY STYLE DESC: 4 DOOR SEDAN
RESP DEALER : 336028 BEGINNING MAILED DATE: 95-09-22 YY-MM-DD
RELEASE DESC : NEW ISSUE TOTAL ENDING MAILED DATE : 95-09-22 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS: BC
STREET ADDR1 : [REDACTED] ST/PRV: NY
ADDR2 :
CITY : ORCHARD PARK
ZIP/POSTAL CODE: [REDACTED] N-A SOURCE: R N-A EFF DATE: 95-08-30 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 :
CITY :
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
1048-LAST PAGE OGDB079

CSC-NASU
→

CAMPAGN VEHICLE INFORMATION

07/19/01 09:35:15

ENTER CAMPAIGN NUMBER--> 96L12 VIN--> 1LNLM81W0NY627238 TYPE OF SEARCH: A
MODEL YEAR: 92 DEFECT: PASS AIR BAG BODY STYLE: 4 DOOR SEDAN

NEW STATUS CODE: _

CAMP DIV : 6

REPAIR INFORMATION: TYPE CODE: _

SUPP CODE

REPAIR DATE: _____ DEALER P/A: _____

KIT CODE CH

MICRO REF: _____ CLAIM NUM: _____

OASIS DATE

DELETE REASON: _____

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW: _____

IND: MATCH CODE: 4

CURRENT: 3 18 030 ASSIGNED: 96-12-19 SOURCE: PK

EXTRACT DATE: 96-12-19

***** STATUS INFORMATION: ***** ***** REPAIR INFORMATION: *****

CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

F FORCED COMPLETION 98-01-22 B 98-01-22

OL

M RELEASED FOR MAILING 97-03-05

H AWAITING MAILING 96-11-22

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037=NO MORE DATA TO DISPLAY

OGDB079

0002-0002
0002-0002
0002-0002

— 8 —

NOTIFICATION RECIPIENT HISTORY

07/19/01 09:35:56

ENTER CAMPAIGN NBR => 96L12 VIN => 1LNLM81W0NY627238
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DOOR SEDAN
RESP DEALER : 318030 BEGINNING MAILED DATE: 97-03-13 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-18 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : [REDACTED] INITIALS: JL
STREET ADDR1 : [REDACTED]
 ADDR2 : [REDACTED] ST/PRV: NY
CITY : ROCHESTER CTRY:
ZIP/POSTAL CODE: [REDACTED] N-A SOURCE: P N-A EFF DATE: 96-06-07 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
 ADDR2 : ST/PRV:
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
I048-LAST PAGE OGDB079

462796

SNORTON1
FL

462796-025 13091

Norych and Tallis, LLP

Attorneys at Law

3111 University Drive, Suite 609

CORAL SPRINGS, FL 33065

(954) 796-8885 • FAX (954) 796-8740

E-MAIL: ntf@norychandtallis.com

December 2, 2002

Ford Motor Co.
3 Parkland Blvd. #300
Dearborn MI 48126-2568

RE:

Date of Loss - February 03, 2002

Amount of Loss - \$8,162.54

Our File No: 02-8874

Dear Sir/Madam:

This firm was retained by Tower Hill Insurance Grp. to recover money it paid to or on behalf of its insured [REDACTED] for a loss which occurred on the above referenced date.

This loss was caused by the negligence of yourself, your agents or employees. If you are insured, kindly refer this to your insurance company immediately. Otherwise, please call this office at (800) 637-7073 to discuss this matter. You may also use the enclosed self-addressed envelope to make payment directly to our office. Your checks should be made payable to NORYCH AND TALLIS as attorneys for Tower Hill Insurance Group. Please note that we also accept payment with major credit cards and/or debit cards.

Failing to hear from you or your insurance company, we will take whatever steps are legally necessary to protect our client's rights.

Very truly yours,

NORYCH AND TALLIS, LLP.


Tony Gagliardo
Senior Claims Analyst, Ext. 112
tg@norychandtallis.com

TG/nk
Encl.

REDACTED

New York Office:

111 Livingston Street, Suite 1110, Brooklyn, NY 11201

8882-025 13882 M

DEALER : DR. R. J. DUNN, 1101 WOODWARD AVENUE

BATCH-ID: 8126019201 D TD AA

PRICE LEVEL 410010M01

REQUESTOR: STANTON, HIRSHBERG & CO., INC. CASE: STANTON, HIRSHBERG & CO., INC.

THE FIRM HAS NOT MADE ANY PAYMENT ON THE VARIOUS DATES OF THE FORMER DAY OR FUTURE DAY CONTRACTS. INCORPORATE THE PAYMENT DATES AND AMOUNTS IN THE STATEMENT.					
AMOUNT DEBITED	INVOICE TOTAL	NET PROFIT	NET LOSS	NET CREDIT	A PLAN

BOLD 70
Island L-M/Budget Rac
6251 Chapmanior Drive
Orlando FL 32809

— 2 —

PLT RISE DTE
06/07/96

SPLIT TO NEITHER THAN ABOVE

**Budget PAC - West Palm Beach
2005 Mayors
West Palm Beach FL 33401**

06 21 94 25
HODDAVEN RAMP 44
HOLD AT RAMP
HODDAVEN ME

SEARCHED INDEXED SERIALIZED FILED

Ford Motor Credit 60000
Date of vehicle ready : 06/01/2007

REDACTED

AS PROVIDED IN THE SELLER'S SALES AGREEMENT, THE PURCHASE PRICE, WHICH HAS BEEN DETERMINED BY THE BUYER AND IS HEREBY REAFFIRMED AS THE PRICE OF THE LAND, IS TO BE PAID IN THE FORM OF THE USE OF LABOR, EQUIVALENTLY TO THE AMOUNT OF \$1000.00 PER ACRE.

PUBLIC-APPOINTMENT NOTICES

The setting, police statistics, and the extent of Understand and Believe stages, as well as subjective elements of community participation, were studied.

DEALER 2MC 707-300 1LNLM081M7RY766312

1994	TOWN CAR EXECUTIVE 6-DOOR	34750.00	39165.00
	SPECIAL DEALER ACCOUNT ADJUSTM		
	TOTAL BASE VEHICLE	34750.00	38845.00
MT	PERFORMANCE WHITE SC		
SP	POWER OPTD BLK LTHTH ST SURF		
	PREMIUM EQUIPMENT PKG.751A		
99M	NO. 11 3.8L V8 ENGINE	NO	NO
4AP	ELECTRONIC AUTO O/D- TRANS	NO	NO
TAP	FRONT WHEELS HIGH TENS.	NO	NO
185	FRONT LICENSE PLATE BRACKET	NO	NO
692	FLEET MAINTENANCE PACKAGE - OPTION	NO	NO
	FLEET FUEL PUMP DELETE	NO	NO
B	LEATHER HEATING SURFACE T/C	555.00	555.00
	SPECIAL DEALER ACCOUNT ADJUSTM		
	TOTAL VEHICLE & OPTIONS	35305.00	39295.00
	DESTINATION & DELIVERY	225.00	225.00
	TOTAL FOR VEHICLE	35530.00	39520.00

13 U.S.C. §901 GAS FACTORY
FLEET REPURCHASE PROGRAM
PDP - POTENTIALLY ELIGIBLE
FOR REPURCHASE
NET INVOICE FLEET OPTION
FLEET P.O. NUMBER R2009
FLEET-ID 91268142010 TO AA
SCHEDULE-3 LEVEL 00000
PRICE LEVEL 430010M61
VIN: 1EADL24M7BY764112
SHIPPING WEIGHT 5884 LBS.

AMOUNT	PROPOSED TOTAL	AMOUNT	AMOUNT	PROPOSED	A PLAN
\$0	\$0	\$0	\$0	\$29,946.65	\$29,946.65

.00 .00 480.00 7.00 .00 20043.00

FORD MOTOR CREDIT 001003
THE LENDER IS SHED FOR THE BILINGUE OF VEHICULE ONLY.

PPG2-625 13900

ALL INFORMATION CONTAINED IN THIS DOCUMENT IS UNCLASSIFIED
DATE 10-17-2019 BY SP/SP/SP

PRICE ADVERTISING NOTICE
ADVERTISING OF THE PRICE OF THIS SERVICE
IS PROHIBITED. EXCEPT AS PROVIDED IN THE CONTRACT, NO ONE ELSE
SHALL BE ALLOWED TO ADVERTISE THE PRICE OF THIS SERVICE.
THE PRICE OF THIS SERVICE IS SUBJECT TO CHANGE.

Norych and Tallis, LLP

Attorneys at Law

3111 University Drive, Suite 698
Coral Springs, FL 33065
(954) 796-8885 • Fax (954) 796-8743
E-mail: att@norychandtallis.com

September 4, 2002

Ford Motor Co.
Parklane Towers West
3 Parklane Blvd. # 300
Dearborn, MI 48126

Attention: Shawn Norton

RE:

Date of Loss - February 03, 2002

Amount of Loss - \$7,350.32

Our File No: 02-8791

Dear Mr. Norton:

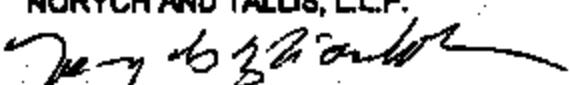
This firm was retained by First Floridian Ins. Co. to recover money it paid to or on behalf of its insured, [REDACTED] for a loss which occurred on the above referenced date.

This loss was caused by the negligence of yourself, your agents or employees. If you are insured, kindly refer this to your insurance company immediately. Otherwise, please call this office at (800) 637-7073 to discuss this matter. You may also use the enclosed self-addressed envelope to make payment directly to our office. Your checks should be made payable to NORYCH AND TALLIS as attorneys for First Floridian Ins. Co.. Please note that we also accept payment with major credit cards and/or debit cards.

Failing to hear from you or your insurance company, we will take whatever steps are legally necessary to protect our client's rights.

Very truly yours,

NORYCH AND TALLIS, L.L.P.


Tony Gagliardo
Senior Claims Analyst, Ext. 112
tg@norychandtallis.com

TG/nk
Encl.

NEW YORK OFFICE:
111 LIVINGSTON STREET, SUITE 1110, BROOKLYN, NY 11201

ENR2-025 13000

© Copyright 2002 Ford Motor Company. All rights reserved.

VEHICLE DESCRIPTION
1994 TOWN CAR

BODY STYLE
4 DR SEDAN EXECUTIVE

ENGINE
4.6L SOHC
(ROMEO)

ENGINE CALIBRATION
416QR00A

TRANSMISSION
4 SPD OD AODE

AXLE CODE
JY

WARRANTY START DATE
07/06/1994

BUILD DATE
06/07/1994

MILEAGE

LESS THAN TWO DEALER APPROVED AWA REPAIR VISITS PAID TO DATE

NO ESP INFORMATION AVAILABLE

NO REPAIR HISTORY ON VEHICLE

END OF OASIS REPORT FOR 1LNLM81W7RY766112

CSCN140

VEHICLE DATA

07/30/02 09:18:09

-->

ENTER VIN --> 1LNLM81W7RY766112

NAME --> ROBINSON BROTHERS L- ZIP --> 36606
OWNER NAME :
STREET ADDR :

MODEL YR -->

CITY : MOBILE

N/A YY-MM-DD 95-02-01

ST/PRV: AL CTRY:

ZIP/POSTAL CODE: N/A SOURCE: U

MODEL YEAR : 94 PLANT: Y

SALE YY-MM-DD 94-07-06

BODY STYLE DESC: 4 DR SEDAN EXECUTIVE

PRODUCTION YY-MM-DD 94-06-07

VEHICLE DESC : 1994 TOWN CAR

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD	REGION
SHIP-TO	3	68	E	J11	45	CC	
FACING	3	25	E	707			
RESPONSIBLE	3	25	E	195			

CA EMISSION :	ENGINE TAG CODE :	XG812AA	CAMPAIGN COUNTS
NAVIS STATUS : 800	COMPANY CAR IND :		TOTAL CAMPAIGNS : 02
DSO DISTRICT :	FLEET CODE :		OPEN : 00 CLOSED : 02
DSO NUMBER :	FLEET STATUS :		ACTIVE: 02 HISTORY: 00

F1-INQUIRY F3-EXIT F4-G160 F5-G150 F8-CONTINUE SEARCH F9-G130

OGDB166

E982-626 13811

CSCN150

CAMPAIGN VEHICLE INFORMATION

07/30/02 09:18:13

ENTER CAMPAIGN NUMBER--> 94S89 VIN--> 1LNLM81W7RY766112 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: ADAPTER PLT. BODY STYLE: 4 DR SEDAN EXECUTIVE

NEW STATUS CODE:

CAMP DIV : 6

REPAIR INFORMATION: TYPE CODE:

SUPP CODE :

REPAIR DATE: DEALER P/A:

KIT CODE : AA

MICRO REF: CLAIM NUM:

OASIS DATE : 94-08-12

DELETE REASON:

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW:

IND: MATCH CODE:

CURRENT: 3 25 195 ASSIGNED: 95-02-07 SOURCE: PX EXTRACT DATE:

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
C COMPLETE 94-09-15 B 94-09-08 45292 623407 ZKK0424 AC
M RELEASED FOR MAILING 94-08-17
R READY TO RELEASE 94-08-11

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS

F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037-NO MORE DATA TO DISPLAY

OGDB166

0902-025 13812

CSCN130

NOTIFICATION RECIPIENT HISTORY

07/30/02 09:18:14

ENTER CAMPAIGN NBR ==> 94589 VIN ==> 1LNLM81W7RY766112
DEFECT : ADAPTER PLT. BODY STYLE DESC: 4 DR SEDAN EXECUTIVE
RESP DEALER : 388J11 BEGINNING MAILED DATE: 94-09-09 YY-MM-DD
RELEASE DESC : NEW ISSUE TOTAL ENDING MAILED DATE : 94-09-09 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: BU004 FLEET MGMT LOC CODE: 0153
LAST NAME : [REDACTED] 153-894719 INITIALS:

CITY : DANTA

ST/PRV; FL

CTRY:

CITY : DANIA

N-A SOURCE: E N-A EFF DATE: 94-07-20 XY-MM-DD

BEST DEALER

BEGINNING MAILED DATE: xx-MM-yy

REF ID: A62104

SUSPENDED ARREST DATE: 11-04-09
ENDING MATTER-DATE: XX-MM-DD

REVERSE LOGIC
CAMPAIGN DIV

FLEET CODE: **FLEET MGMT. LOC. CODE:**

LAST NAME

DOC CODE:
INITIALS:

STREET ADDRESS

ST/PRV:

CITY

CTRY:

ZIP/POSTAL CODE

N-A SOURCE: N-A LEFT DATE: YY-MM-DD

F1-INQUIRY F3-EXIT F4-QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9-G140
I048-LAST PAGE CGDB166

CSCN150

CAMPAIGN VEHICLE INFORMATION

07/30/02 09:18:16

ENTER CAMPAIGN NUMBER--> 96L12 VIN--> 1LNLM81W7RY766112 TYPE OF SEARCH: A
MODEL YEAR: 96 DEFECT: PASS AIR BAG BODY STYLE: 4 DR SEDAN EXECUTIVE

NEW STATUS CODE:

CAMP DIV : 6

REPAIR INFORMATION: TYPE CODE:

SUPP CODE :

REPAIR DATE: DEALER P/A:

KIT CODE : CJ

MICRO REF: CLAIM NUM:

OASIS DATE :

DELETE REASON:

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW:

IND: Y MATCH CODE:

CURRENT: 3 25 1995 ASSIGNED: 96-11-24 SOURCE: NI

EXTRACT DATE: 96-11-24

***** STATUS INFORMATION: ***** ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

F FORCED COMPLETION 98-01-22 B 98-01-22 OL

M RELEASED FOR MAILING 97-02-17

H AWAITING MAILING 96-11-24

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037=NO MORE DATA TO DISPLAY

OGDB166

EMR2-625 13814

CSCN130

NOTIFICATION RECIPIENT HISTORY

07/30/02 09:18:17

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 1LNLM81W7RY766112
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DR SEDAN EXECUTIVE
RESP DEALER : 325195 BEGINNING MAILED DATE: 97-03-08 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-20 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : [REDACTED] INITIALS:
STREET ADDR1 : [REDACTED]
STREET ADDR2 : [REDACTED] ST/PRV: AL
CITY : MOBILE CTRY:
ZIP/POSTAL CODE: [REDACTED] N-A SOURCE: U N-A EFF. DATE: 95-02-01 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
STREET ADDR2 : ST/PRV:
CITY :
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF. DATE: YY-MM-DD
F1-INQUIRY F3-EXIT F4-QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9-G140
I048-LAST PAGE OGDB166

Vehicle Information Report

**GENERAL VEHICLE
INFORMATION:**

(Related Claims)

VIN: 1JNLMB1W7RY766112 Veh Line: GM9 - TOWN CAR (P/NOMNIUM) [91-97] Eng. Serial No.:
 Model Year: 1996 Market Derived: GM - L/M DIVISION DERIVATIVE Body Style: *
 Veh Type: C Body Code: GM - 3 WHL LH RWD/DRIVE Engine: GMN - 3.8L 300C SP/NA-
 Inv. Dealer: 11654 Body Cab Style: GMG - 4 DOOR SEDAN-6 LITE Transmission: GMK - 4 SPD AUTO TRANS NA
 Version/Options: CAB - BASE VERSION - CAR

BUILD INFORMATION:

Region: NA - WIXOM Plant: BA - WIXOM PLANT BUILD
Country: USA - WIXOM Last Date: 07-JUN-1994

SALE INFORMATION:

Engines: NA - 4.0L/24V 8Cyl 16V Setting Location: 325797 - *
Country: USA - 4000000000 Setting Mfr: GM/Pontiac, IL
Buyer StateProv: IL

Arrival Date: 21-JUN-1994, Red Carpet Lease - *
Sale Date: 06-JUL-1994, Fleet/MotorsPCO, Leased F
Warranty Start Date: 06-JUL-1994, Modified Vehicle - *
Origi Warranty End: 06-JUL-1994, Extended Vehicle - * Vehicle Expert Plus: N

vectdoc

MURKIN/746112 3 988678413 BEEN MRY 39 01-63 3 1963-07-1 AMT 2 88 61
LNU 2 3 4 ATALA NO 300000 1

INSTALLED OPTION INFORMATION:

Air Conditioning	C/C - A/C AIR CONDITIONER	GVM Code	-
Alternator Amp Rating	-	GVM Class Code	L
Audio Shiz	* - [N/A]	Instrumentation	* - [N/A]
Axis Ratio	8.1ACC - 3.01 FINAL DRIVE RATIO	Mirror(Driver Side)	* - [N/A]
Axis Type	8.1IAB - NON-LIMITED SLIP REAR AXLE	Mirror(Passenger Side)	* - [N/A]
Battery Amp Rating	72	Paint	FN2OC - PERFORMANCE WHITE C/C
Brake Codes	* - [N/A]	Power Antenna	* - [N/A]
Brake Configuration	* - [N/A]	Radio	AQ - AM/FM PREMIUM AM/FM STROBE/TTS
Calibration Codes	418QRDRA	Sound System	* - [N/A]
Color(Overall)	* - [N/A]	Steering Wheel/Audio	* - [N/A]
Color(Finish)	000KX -	Tire Manufacturer	AJ -
Delivery Type	4	Tire Brand	*
Drivetrain Codes	*	Tire Size	ESGP - P215/70R15 WWW
Front Seats	C/R - SEAT-SPLIT REAR/CH	Tranny Control	* - [N/A]
Rear Tires	* - [N/A]	Wheel Brand	* - [N/A]

TIRE DOT INFORMATION:

LR: * - [N/A]

LR: * - [N/A]

LR: * - [N/A]

SPARES & DOT Fleet Management: * - [N/A]

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code	* - [N/A]	Emissions Codes	CB - CH
ESP Coverage(Mile)	* - [N/A]	Emissions Cert Type	F
ESP Coverage(Time)	* - [N/A]	Emissions Diesel Rating	CTU
ESP Flex Year	* - [N/A]	Engine Family	EFM46VQAF
ESP Signature Date	* - [N/A]		

Any comments? You can contact:

webmaster@

STANDARD CLAIMS LIST

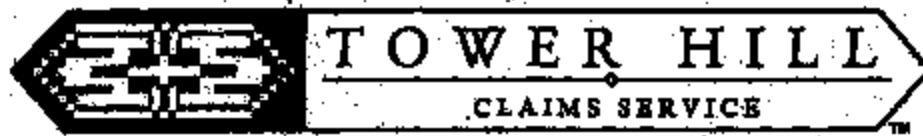
AWS Online Report

Run Date: 30-JUL-2002

Note: All Costs are in US Dollars

1LNLMK1W7RY76612 VB	CVB	CM	CFC	CAB	CR	BA	CDE	CVN	07-06-94	06-07-94	325707	USA	3	QES	3Y04	*	CAMPION *	SCT	VIN	ARS	03		
AWS Claim Key:	1LNLMK1	Dec #: 423487	Tix Code:	54390	Labor Hrs:	1.5	Labor Cost:					08		Material Cost:	3.81	Total Cost:							
Dir/Cd-Sub Cd:	423487*	Name: BUDGET RAC - MIAMI		Pk:	0.0	St PL:	Ctry Cd: USA					Eng Cd:	NA	Rep Date:	08-SEP-1994						BEST(Mile)12238		
Cost Comments:																							
1LNLMK1W7RY76612 VB	CVB	CM	CFC	CAB	CR	BA	CDE	CVN	07-06-94	06-07-94	325707	USA	3	QES	3Y07	FIVY	21.643	A	SCT	V21	M27	01	
AWS Claim Key:	1LNLMK1	Dec #: 751946	Tix Code:	2	Labor Hrs:	1.2	Labor Cost:					41		Material Cost:	3.23	Total Cost:							
Dir/Cd-Sub Cd:	423487*	Name: BUDGET RAC - MIAMI		Pk:	0.0	St PL:	Ctry Cd: USA					Eng Cd:	NA	Rep Date:	20-SEP-1994						BEST(Mile)12238		
Tech Comments:																							
1LNLMK1W7RY76612 VB	CVB	CM	CFC	CAB	CR	BA	CDE	CVN	07-06-94	06-07-94	325707	USA	7	Q47	7812	FIVY	19988	A	SCT	V29	C26	01	
AWS Claim Key:	1LNLMK1	Dec #: 801246	Tix Code:	521	Labor Hrs:	1.4	Labor Cost:					51.61		Material Cost:	32.28	Total Cost:							
Dir/Cd-Sub Cd:	423487*	Name: COURTESY MOTORS, INC.		Pk:	001-0440131	St PL:	Ctry Cd: USA					Eng Cd:	NA	Rep Date:	04-MAR-1995						BEST(Mile)13379		
Cost Comments:																							
1LNLMK1W7RY76612 VB	CVB	CM	CFC	CAB	CR	BA	CDE	CVN	07-06-94	06-07-94	325707	USA	7	Q30	6013	FIVY	5423818	A	SCT	V07	L20	01	
AWS Claim Key:	1LNLMK1	Dec #: 403946	Tix Code:	524	Labor Hrs:	1.1	Labor Cost:					45.57		Material Cost:	45.72	Total Cost:							
Dir/Cd-Sub Cd:	423487*	Name: COURTESY MOTORS, INC.		Pk:	001-0440111	St PL:	Ctry Cd: USA					Eng Cd:	NA	Rep Date:	25-JAN-1995						BEST(Mile)13379		
Cost Comments:																							
1LNLMK1W7RY76612 VB	CVB	CM	CFC	CAB	CR	BA	CDE	CVN	07-06-94	06-07-94	325707	USA	8	Q32	6P02	FIVY	5431022	A	SCT	V24	T30	01	
AWS Claim Key:	1LNLMK1	Dec #: 315842	Tix Code:	524	Labor Hrs:	4	Labor Cost:					24.25		Material Cost:	29.15	Total Cost:							
Dir/Cd-Sub Cd:	1LNLMK1*	Name: ROBINSON BROTHERS LINCOLN MERCURY INC.		Pk:	231-4768124	St PL:	Ctry Cd: USA					Eng Cd:	NA	Rep Date:	16-PER-1995						BEST(Mile)13465		
Cost Comments:																							
Tech Comments:																							
1LNLMK1W7RY76612 VB	CVB	CM	CFC	CAB	CR	BA	CDE	CVN	07-06-94	06-07-94	325707	USA	8	Q41	7020	FIVY	55242	A	SCT	V17	ARS	01	
AWS Claim Key:	1LNLMK1	Dec #: 315842	Tix Code:	524	Labor Hrs:	7	Labor Cost:					31.44		Material Cost:	13.76	Total Cost:							
Dir/Cd-Sub Cd:	1LNLMK1*	Name: ROBINSON BROTHERS LINCOLN MERCURY INC.		Pk:	231-4768124	St PL:	Ctry Cd: USA					Eng Cd:	NA	Rep Date:	16-PER-1995						BEST(Mile)13465		
Cost Comments:																							
Tech Comments:																							

1ENLMBW7RY766112 VB	CVB CM CPC CAB CB	BA	COK CVN 07-06-94 06-07-94 325707	USA 14 Q33 6P40 *	344206 *	502 V37 RM D8
AWS Claim Key:	11289422 Doc #: 0463771	Tix Code:	EM4 Labor Hrs: 0	Labor Cost:	45 Material Cost: 0	Total Cost: 45
Dir Cd-Sub Cd:	11682-* Name: ROBINSON BROTHERS		Ptn: 251-4768174 St: AL City Cd: USA	Reg Cd: NA Repr Date: 23-AUG-1995		DIRT(MB)421903
Cost Comments:	REAR WS LEAKS WATER					
Tech Comments:	REPL WS					
1ENLMBW7RY766112 VB	CVB CM CPC CAB CB	BA	COK CVN 07-06-94 06-07-94 325707	USA M Q22 6L03 FVY 3904338 A	509 V79 RM D8	
AWS Claim Key:	11289422 Doc #: 0463772	Tix Code:	EM4 Labor Hrs: 1.5	Labor Cost:	78.51 Material Cost: 45.1	Total Cost: 143.62
Dir Cd-Sub Cd:	11682-* Name: ROBINSON BROTHERS		Ptn: 251-4768174 St: AL City Cd: USA	Reg Cd: NA Repr Date: 23-AUG-1995		DIRT(MB)421903
Cost Comments:	INSTALL RP CENTER AC KEG					
Tech Comments:	AC VENT BROKEN, R&I FINISH PANEL TO R&I AC >					
1ENLMBW7RY766112 VB	CVB CM CPC CAB CB	BA	COK CVN 07-06-94 06-07-94 325707	USA 19 T01 1D01 P4AZ 6710 A	211 V44 L65 D8	
AWS Claim Key:	12290225 Doc #: 2939611	Tix Code:	EM4 Labor Hrs: 13.4	Labor Cost:	723.31 Material Cost: 41	Total Cost: 779.71
Dir Cd-Sub Cd:	11682-* Name: ROBINSON BROTHERS		Ptn: 251-4768174 St: AL City Cd: USA	Reg Cd: NA Repr Date: 04-JAN-1996		DIRT(MB)432902
Cost Comments:	CK OIL LEAK					
Tech Comments:	REP MAIN SEAL REP. OIL PAN GSK					
1ENLMBW7RY766112 VB	CVB CM CPC CAB CB	BA	COK CVN 07-06-94 06-07-94 325707	USA 19 T01 1A00 P5Z2 7902 ARM S11 V41 D86 D8	811 V44 L65 D8	
AWS Claim Key:	13166132 Doc #: 2937301	Tix Code:	EM4 Labor Hrs: 0	Labor Cost:	0 Material Cost: 0	Total Cost: 0
Dir Cd-Sub Cd:	11682-* Name: ROBINSON BROTHERS		Ptn: 251-4768174 St: AL City Cd: USA	Reg Cd: NA Repr Date: 04-JAN-1996		DIRT(MB)432902
Cost Comments:	ENG OIL LEAK					
Tech Comments:	REPL GASKET					
1ENLMBW7RY766112 VB	CVB CM CPC CAB CB	BA	COK CVN 07-06-94 06-07-94 325707	USA 24 T01 1A00 P5Z2 7902 ARM S11 V41 D86 D8	263.19 Material Cost: 167.53 Total Cost: 430.23	
AWS Claim Key:	13465922 Doc #: 1561591	Tix Code:	EM4 Labor Hrs: 4.9	Labor Cost:		
Dir Cd-Sub Cd:	11682-* Name: ROBINSON BROTHERS		Ptn: 251-4768174 St: AL City Cd: USA	Reg Cd: NA Repr Date: 03-JUN-1996		DIRT(MB)443903
Cost Comments:	TRANS SHUDDER					
Tech Comments:	REPL CONVAS PER TSB					
1ENLMBW7RY766112 VB	CVB CM CPC CAB CB	BA	COK CVN 07-06-94 06-07-94 325707	USA 24 T05 2E03 P2AZ 55713 A	511 V49 N11 D8	
AWS Claim Key:	13086022 Doc #: 1562002	Tix Code:	EM7 Labor Hrs: 3.3	Labor Cost:	178.62 Material Cost: 36.29 Total Cost: 239.43	
Dir Cd-Sub Cd:	11682-* Name: ROBINSON BROTHERS		Ptn: 251-4768174 St: AL City Cd: USA	Reg Cd: NA Repr Date: 03-JUN-1996		DIRT(MB)443903
Cost Comments:	MOAN IN ENG AREA					
Tech Comments:	SROS, REPL AIR BYPASS VALVE					



June 10, 2002

Ford Motor Company
Office of the General Counsel
Parkland Towers West, Suite 300
Three Parkland Blvd.
Dearborn, MI 48126-2568

ATTN: Shawn Norton

RE: Insured: [REDACTED]
Claim #: [REDACTED]
DOL: 2/3/02

Dear Mr. Norton:

We now have the responses to your request of April 2002. Following is the information you have requested to investigate this subrogation claim.

1. This loss occurred on February 3, 2002 at [REDACTED], Pensacola, FL.
2. The insured's left their home about 10:00 am to go to church in the morning and then they went to lunch. They returned to the home about 3:00 – 3:30 pm. They parked the car in the carport, turned it off and removed the keys and went into the home. They were home for 20 to 30 minutes when [REDACTED] heard a loud noise coming from the carport area. When he opened the door, he immediately saw flames coming from the car. He closed the door and called 911. [REDACTED] states the fire was pouring out from under the hood of the car. The fire department responded and extinguished the fire.
3. A copy of the fire department report is attached with this letter, and found in the engineer's report.
6. The mileage on the vehicle was about 100,000 to 110,000 miles.
7. Color-photos of the vehicle are attached to this letter in the engineer's report.
10. Per our engineer's findings, the fire originated and was confined to the left side of the engine block, fender well and firewall. The fire propagation breached the metal hood in this area. The cause is either a breach in the fuel line and/or an electrical system malfunction.
11. The engineer's report is attached to this letter.
12. No. The entire vehicle including the defective part has been preserved in storage and is available for your inspection.
13. The vehicle is currently at Copers Storage Facility at 4763 Lott Rd., Eight Mile, Alabama. Their telephone number is 334-649-3011 LOT: 1265242.
14. The auto insurer would have the details regarding the damages/loss to the automobile. I am enclosing a copy of our estimate for the repairs to the insured's home and copies of our draft payments.
15. The [REDACTED] purchased the vehicle from his employer, Bill Haven Cars in 1999. As they have their own mechanic and our insured worked here, the oil changes and other maintenance items were done there at no cost to the insured.

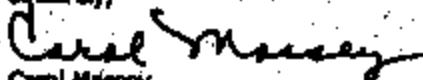
Subrogation Department:
PO Box 142100
Gainesville, FL 32614-2100

8882-825 13821 N

16. There were none.
21. The engine was NOT running.
22. The keys were NOT in the ignition.
25. As stated earlier, this vehicle was purchased in 1999 from [REDACTED] employer. The amount of mileage at the time of purchase is unknown, although the Title should have that information on it. Perhaps the auto insurer will have that information.

Any details needed on the vehicle's damages can be obtained for the auto Adjuster, Diana DeMarco of First Floridian. Her phone number is 1-800-642-5609 ext 4401. I believe they are also pursuing subrogation against Ford Motor Company. Our claim is for the damages to the insured's home from the fire in the auto. By copy of this letter I am sending this same information to the Auto Insurer for their subrogation purposes. Hopefully, this will avoid any unnecessary delays. Please advise if there is any further information that I can supply you with. I look forward to a timely response.

Sincerely,



Carol Massey
Senior Subrogation Adjuster
1-800-216-3711 x1222

Howard & Associates Investigations

PRIVILEGED AND CONFIDENTIAL

03-10-02P03:34 RCV'D

Our Project No: 02-125

Insured: [REDACTED]

Claim No: [REDACTED]

Date of Loss: February 3, 2002

Date of Notification: February 26, 2002

Date of Inspection: February 27, 2002

Report Prepared For:

Tower Hill Insurance Group
7201 NW 11th Place
Gainesville, Florida

Attn: Mr. Tim McGraw

Report Prepared By:

John C. Howard, III CPEI

This report furnished as privileged and confidential to the addressee, release to any other company, agency or individual is the sole responsibility of the addressee.

General Report Index of Contents

JHoward & Associates Report
Recall Information
Vehicle History Report
Fire Department Report
Indexed Project Photograph

Howard & Associates Investigations

Forensic Loss Analysis Professionals

March 13, 2002

Tower Hill Insurance Group
7201 NW 11th Place
Gainesville, Florida, 32605

Attn: Mr. Tim McGraw

Re: Interim Report
Our Project No: 03-125
Insured: [REDACTED]
Claim No: 227896
Date of Loss: February 3, 2002

Dear Mr. McGraw:

The following serves as *JHoward & Associates* interim origin and cause investigation report on Mr. Stanton's Lincoln Town Car fire loss, which occurred at his Pensacola, Florida residence on February 3, 2002.

SUMMARY

It is the conclusion of *JHoward & Associates* that the subject fire originated within the vehicle's engine compartment along the drivers side firewall. The preliminary burn damage indicated that the area of fire origin was the fixed wiring system along the firewall below the master cylinder on the driver side of the engine compartment.

Tower Hill Insurance Group
March 13, 2002
Project 02-125 Page 2

BACKGROUND

On February 3, 2002, at 3:36 p.m., a fire occurred at the home of the insured, [REDACTED]

[REDACTED] The residence was located at [REDACTED]

Pensacola, Florida. The insured's 1994 Lincoln Town Car caught fire while parked in the carport. The City of Pensacola Fire Department responded and extinguished the fire.

The insured reported that after returning from church and a late brunch, he parked his vehicle in the home's carport at approximately 3:30 pm and retired to the house. Within thirty minutes of parking the vehicle he heard a pop/banging noise coming from the carport and upon investigation found his vehicle on fire.

The 1994 Lincoln Town Car was bought in October of 2000. At the time the title was issued the recorded mileage was 85,395.

VEHICLE INFORMATION

The vehicle involved in the fire loss was a 1994 Ford Lincoln Town Car Executive 4 door sedan bearing the vehicle identification number 1LNLM81W7RY766112. The vehicle was equipped with a gasoline powered 4.6-liter SEFI-OHC V-8 engine. Date of manufacture was June of 94.

Tower Hill Insurance Group

March 13, 2002

Project 02-125 Page 3

OBSERVATIONS/EXCLUSION

As directed, an examination of [REDACTED] vehicle was conducted on February 27, 2002. The vehicle had been relocated from the residence to Coperts Storage facility at 4763 Lott Road, Eight Mile, Alabama.

Burn damage to the vehicle was confined primarily to the driver's side of the engine compartment with limited fire progression into the passenger's compartment. There was extensive damage to the hood directly over the rear portion of the engine compartment on the driver's side. Fire progression melted a hole in the hood over the aforementioned area.

The burn damage within the engine compartment was extensive; however the heaviest damage was concentrated on the driver's side of the engine block, fender well and firewall. Combustibles towards the rear of the compartment were consumed, while the front and passenger side were less damaged. The composite fiberglass valve cover on the drivers side showed limited damage while the combustible brake fluid reservoir was consumed. There were heavy oxidation patterns on the firewall, below the master cylinder. The majority of the damage was observed along the firewall directly below the master cylinder and to the rear portion of the engine compartment. Damage to the engine extended from just below the valve cover at the top of the exhaust manifold upward to the fuel rail and throttle body assembly. Though there was evidence the fuel line system was breached during the fire, the burn damage patterns were not indicative of the fire.

Tower Hill Insurance Group
March 13, 2002
Project 02-125 Page 4

originating in and or around this area. Physical evidence indicated the fire originated along the firewall below the master cylinder. The fire progressed upward and outward from this location in all directions within the engine compartment of the vehicle.

An Internet review of the vehicle history and service bulletins, maintenance, recalls, and TSBs reports on the 1994 Lincoln Town Car produced no situations related to the subject fire.

CONCLUSIONS

It is the conclusion of JHoward & Associates that the subject fire originated within the driver's side portion of the vehicle's engine compartment. The preliminary burn damage assessment indicated that this fire was due to an electrical malfunction within the wiring system along the firewall below the master cylinder on the driver's side of the engine compartment.

Ford has a recall on the 1993 Lincoln Town Car models resulting in fire originating in the engine compartment driver's side. The problem involved a speed control deactivation switch, which developed a resistive short in the electrical circuit resulting in fire in the engine compartment driver's side (recall number 99V124000). There was no recall notices on the 1994 Lincoln Town Car resulting in a potential engine compartment fire, however the burn damage patterns observed were indicative of a fire originating from the same or a similar failure as identified in the aforementioned recall.

Tower Hill Insurance Group

March 13, 2002

Project 02-125 Page 5

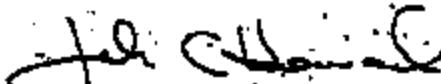
Potential subrogation possibilities could be associated with this loss. Notification of the manufacturer and/or other parties associated with this loss is recommended before further investigation and removal of any evidence is undertaken.

JHoward & Associates operates as an independent contractor. The opinions expressed are based upon information available at the time this report was drafted and draw upon the background, training and experience of the personnel involved in the investigation.

Should you have any questions, please do not hesitate to call.

Respectfully submitted,

JHoward & Associates Investigation

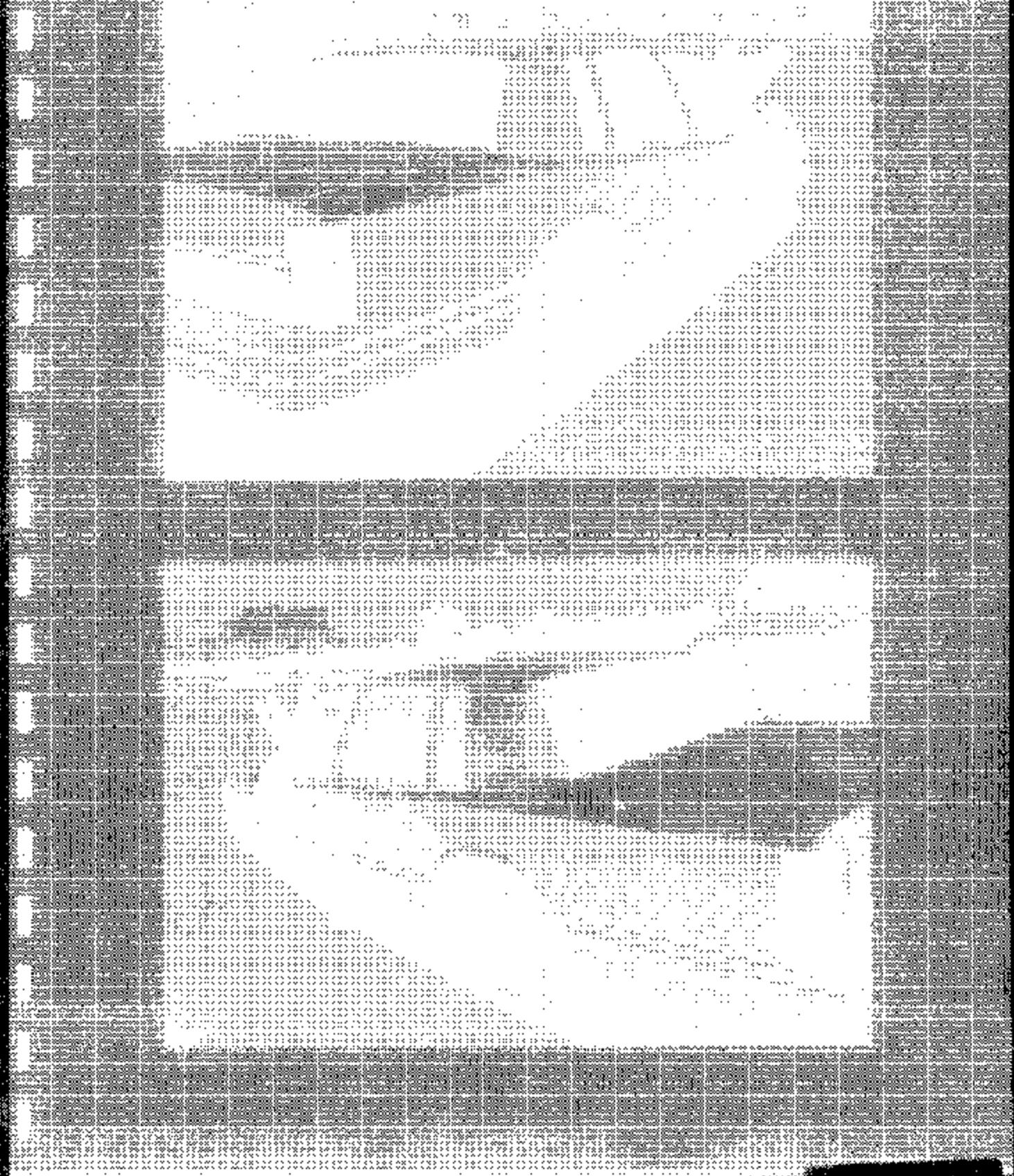

John C. Howard III, CEFI
Senior Loss Analyst

Fire Department Report

0002-025-13844

EPIC-021 13846

1002-000 1000



EAS-225 13849

0982-625 13056

3002-025 13551

ENR-025 13662

2002-000 12345

502-425 13954

402-000 13886

BB2-BB3 13005

0804-025 13237

SAC-625 12938

2002-025 13786

2002-028 13863

EDB-EGG 1396

5822-823 14003

2022-023 13866

EMR-025 13867



EM2-82 1288

5502-025 10000



April 4, 2002

Claim Solution Services, Inc.

Subrogation Department

New

Ford Motor Company
Legal Department
Parlind Towers West
Suite 400
Three Parlind Boulevard
Dearborn, MI 48126-2568

FAX #: 313-322-1450
CERTIFIED MAIL
7099 5220 0002 8788 0834

Re: FIRST NOTICE OF SUBROGATION
 Our Insured: [REDACTED]
 Our Case #: [REDACTED]
 Date of Loss: 02/03/2002



Dear Sir:

Our investigation has been concluded and reveals that a defective 1994 Ford Lincoln Town Car Executive 4 door sedan bearing the vehicle identification number 1LNLM81W7RY786112 is responsible for the fire damages to our insured's residence.

Total damages paid by Clarendon Select Insurance Company stand at \$5,662.54 and we are looking to you for repayment of the damages as provided by the terms of our policy. In addition, our insured suffered the monetary loss of his \$500 policy deductible, bring our total subrogation claim to \$6,162.54.

If you wish to examine the unit, please contact Mr. John C. Howard, III, CPEI at J Howard and Associates Investigations to make arrangements prior to April 25, 2002. He can be contacted at 1-850-258-0370. If no arrangements are made prior to that date, we will instruct him to proceed with further examination and any necessary destructive testing.

- Please be advised we fully intend to proceed with legal proceedings if this matter cannot be solved amicably. Therefore, you are hereby notified that the 1994 Ford Lincoln Town Car is material evidence and that future litigation may occur.
- Consequently, any destructive testing or damage to the 1994 Ford Lincoln Town Car will be construed as evidence spoliation, which will impose legal liability on your company in accordance with the applicable Florida laws.

Sincerely,

Carol Messay
 Carol Messay
 Senior Subrogation Adjuster