

EA02-025

FORD 10/27/03

APPENDIX M

BOOK 17 OF 22

PART A-D

PART D

~~CONFIDENTIAL~~
COPY

DOCKET NO: 90941 DIVISION: D
19TH JUDICIAL DISTRICT COURT

VERSUS

PARISH OF EAST BATON ROUGE

FORD MOTOR COMPANY

STATE OF LOUISIANA

PETITION

NOW INTO COURT, through undersigned counsel, come plaintiff, STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY and STATE FARM FIRE & CASUALTY COMPANY, foreign insurers, authorized to do and doing business in the State of Louisiana, and [REDACTED] persons of the full age of majority, domiciled in the Parish of East Baton Rouge, State of Louisiana, who, with respect, represent the following:

1.

Named defendant herein is Ford Motor Company, a foreign company, authorized to do and doing business in the State of Louisiana, who is indebted unto plaintiff, for the following, to wit:

2.

At all times pertinent hereto, [REDACTED] were the owners of a certain residence located at [REDACTED], Baton Rouge, Louisiana (hereinafter referred to as the [REDACTED] residence") and a 1993 Lincoln Town Car, identified by Vehicle Identification Number (VIN) 1LNLM81W7PY777849, (hereafter referred to as the "Sime vehicle").

3.

On or about March 5, 2001, while the [REDACTED] vehicle was parked in the carport at the [REDACTED] residence, a fire occurred in the [REDACTED] vehicle causing substantial damage to both the vehicle and the [REDACTED] residence.

4.

The fire originated in the engine compartment of a 1993 Lincoln Town Car owned by the [REDACTED] and was caused by a defect in the speed control deactivation switch, the electrical system, and/or other defects within the 1993 Lincoln Town Car.

5.

The 1993 Lincoln Town Car was designed, manufactured, assembled and sold by defendant, Ford Motor Company.

6.

In May 1999, defendant, Ford Motor Company issued a recall on the 1993 Lincoln Town Car for replacement of the speed control deactivation switch at all times pertinent hereto. Ford Motor Company was aware that the speed control deactivation switch could develop a resistive short in the electrical circuit that could potentially result in an underhood fire.

7.

Defendant, Ford Motor Company, is liable unto plaintiff for the following acts of negligence and/or fault:

- A. Manufacturing, assembling, marketing and/or selling a product which was unreasonably dangerous in construction or composition;
- B. Manufacturing, assembling, marketing and/or selling a product which is unreasonably dangerous in design;
- C. Manufacturing, assembling marketing and/or selling a product which is unreasonably dangerous because an adequate warning about the product was not provided; and
- D. Failure to adequately warn users of the risks/dangers of the product subsequent to acquiring such knowledge.

8.

At all times pertinent hereto, State Farm Mutual Automobile Insurance Company insured the [REDACTED] vehicle, and provided coverage for the damages sustained thereto.

9.

Pursuant to the terms of its insurance policy and as a result of the fire, State Farm Mutual Automobile Insurance Company paid to or on behalf of its insured, [REDACTED] the sum of TEN THOUSAND EIGHT HUNDRED THIRTY-TWO and 20/100 (\$10,832.20) DOLLARS.

10.

At all times pertinent hereto, State Farm Fire and Casualty Company Insured the [REDACTED] residence, and provided coverage for the damages sustained thereto.

11.

Pursuant to the terms of its insurance policy and as a result of the fire, State Farm Fire and Casualty Company paid to or on behalf of its insured, [REDACTED] the sum of TWO THOUSAND EIGHT HUNDRED EIGHTEEN and 17/100 (\$2,818.17) DOLLARS.

12.

Petitioners, State Farm Mutual Automobile Insurance Company and State Farm Fire & Casualty Company is subrogated, legally, conventionally, and by the terms of the policies, to the

rights of [REDACTED] against defendant, Ford Motor Company, to the extent of payments made herein to, or on behalf of, the [REDACTED]

13.

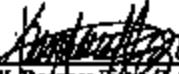
As a result of the incident described above, [REDACTED] have suffered a loss in the form of a deductible in the amount of FIVE HUNDRED FIFTY (\$550.00) DOLLARS, in addition to other property damage, mental anguish, inconvenience, lost wages, and loss of use of their property.

Despite amicable demand, defendant has refused to reimburse plaintiffs for their losses.

WHEREFORE, plaintiffs pray that after due proceedings are had herein, there be judgment in favor of plaintiffs, State Farm Mutual Automobile Insurance Company, State Farm Fire & Casualty Company, and [REDACTED], and against defendant, Ford Motor Company, for the sum of all damages proven at trial, together with legal interest from date of judicial demand until paid, and for all costs of these proceedings. Plaintiffs further pray for all general and equitable relief to which they may be entitled.

By Attorneys:

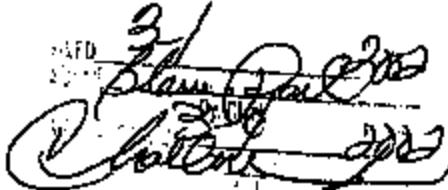
HANNAH, COLVIN & PIPES
2051 Silverside Drive, Suite 260
Baton Rouge, LA 70808
Telephone: (225) 766-8240

By: 

W. Randolph Richey (LA Bar #17748)
Krystina L. Harper (LA Bar #27494)

PLEASE SERVE:

FORD MOTOR COMPANY
through its agent for service of process:
CT Corporation Systems
8550 United Plaza Blvd.
Baton Rouge, LA 70809

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3/2


COPY

DOCKET NO. 192-411 DIVISION D

19th JUDICIAL DISTRICT COURT

VERSUS

FORD MOTOR COMPANY

PARISH OF EAST BATON ROUGE

STATE OF LOUISIANA

To: Ford Motor Company
through its agent for service of process
CT Corporation Systems
8550 United Plaza Blvd.
Baton Rouge, LA 70809

INTERROGATORIES AND
REQUESTS FOR PRODUCTION OF DOCUMENTS

Pursuant to the Louisiana Code of Civil Procedure, plaintiffs, State Farm Mutual Automobile Insurance Company, State Farm Fire & Casualty Company, and [REDACTED] propound the following Interrogatories and Requests For Production of Documents to defendant, Ford Motor Company, said Interrogatories and Requests For Production of Documents to be answered within thirty (30) days of service hereof, in accordance with the Louisiana Code of Civil Procedure and with the following definitions:

DEFINITIONS

- A. The term "person" shall mean any individual, partnership, firm or corporation, association, joint venture or any other business or legal entity.
- B. The term "document" shall mean the original or a copy of any written, printed, typed, photocopied, photographic or graphic matter of any kind or character, and any recorded material, however produced or reproduced, in your possession or control or known by you to exist, including, without limiting the generality of the foregoing, all drafts, contracts, leases, calendars, desk pads, correspondence, communications, telegrams, teletypes, memoranda, notes, studies, reports, lists, minutes and entries in books of account relating or referring in any way to the subject matter of this request for production of documents.
- C. The terms "you" and "your" shall mean you and every other individual who, because acting as your representative, can be required by you to furnish information, including any person acting on your behalf as your representative in investigation or preparation of this action.
- D. The terms "Identify" or "Identification" and "describe" or "description":
 1. When used in reference to an individual, shall mean to state his full name, present or last known residence, business affiliation and business address, telephone number and occupation;
 2. When used in reference to a corporation, shall mean to state its full name, its state of incorporation, and its principal place of business;
 3. When used in reference to a person other than an individual or corporation, shall mean to state its official name, its organizational form and its address;
 4. When used in reference to a document, shall mean to state the type of document, date, author, addressee, title, its present location, the name and address of its custodian, and the substance of the contents thereof. In lieu of identifying any document, a copy thereof may be furnished;

5. When used in reference to an agreement or contract, shall mean to state the name of each party to the agreement or contract, the date on which it was entered into, the place where it was perfected, its terms and/or conditions, present location, name and address of its custodian, and the substance of the contents thereof. If the agreement or contract has been rescinded, this must be stated and the above information furnished on each such rescindment. In lieu of identifying any agreement or contract, a copy thereof may be furnished;
 6. When used in reference to any test, demonstration, occasion, meeting, transaction, investigation, consultation, expression or conduct ("Act") shall mean to set forth the event or events constituting such act, its location, the date and persons participating, present or involved, including each such person's name, address, telephone number and occupation, and any documents relating or referring in anyway thereto. When used in reference to any discussion, conversation, communication, investigation, examination, or statement ("disclosure") shall mean in addition to the foregoing to set forth the substance of the disclosure.
- B. Pursuant to Louisiana Code of Civil Procedure Article 142B, these interrogatories are deemed a continuing request, requiring supplemental responses if facts become known to the event that information is discovered, acquired or becomes known to you which would require amendment or supplementation of the responses to these interrogatories in order for your responses to be proper, complete and/or initial.

INTERROGATORIES

INTERROGATORY NUMBER 1:

Please identify by name, address, and telephone number of all persons or parties who have filed or made complaints, demands, legal or administrative proceedings of any other notice of dissatisfaction, defect or return of 1991, 1992, and 1993 model Lincoln Town Cars, Ford Crown Victoria, or Mercury Grand Marquis.

INTERROGATORY NUMBER 2:

Please identify all warranty information issued by, for, or on behalf of Ford Motor Company, for 1991, 1992, and 1993 model Lincoln Town Cars, Ford Crown Victoria, or Mercury Grand Marquis.

INTERROGATORY NUMBER 3:

Please Identify all recall information, including documentation from the National Highway Transportation Safety Administration (NHTSA), pertaining to 1991, 1992, and 1993 model Lincoln Town Car, Ford Crown Victoria, or Mercury Grand Marquis.

INTERROGATORY NUMBER 4:

Please identify the name(s) of individual(s), who investigated the fire of March 5, 2001 and/or examined the remains of the 1993 Lincoln Town Car at issue.

INTERROGATORY NUMBER 5:

Please state whether individual(s) identified above have rendered a written report.

INTERROGATORY NUMBER 6:

Please explain in detail the procedure used or criteria relied upon in determining the scope and extent of the speed control deactivation switch recall in 1991, 1992, and 1993 model Lincoln Town

Cars, Ford Crown Victoria, or Mercury Grand Marquis, including but not limited to an explanation of how the commencement and termination of the time period involved in the recall was determined.

REQUESTS FOR PRODUCTION OF DOCUMENTS

REQUEST NUMBER 1:

Please produce any and all documents referred to or used in answering the attached Interrogatories propounded herein.

REQUEST NUMBER 2:

Please produce any and all documents and/or information supporting and/or evidencing the procedure used or criteria relied upon in determining the scope and extent of the speed control deactivation switch recall in 1991, 1992, and 1993 model Lincoln Town Cars, Ford Crown Victorias, and Mercury Grand Marquis.

REQUEST NUMBER 3:

Please produce the owner's manual, warnings or other documentation which accompany the retail sale of 1991, 1992, and 1993 model Lincoln Town Cars, Ford Crown Victorias, and Mercury Grand Marquis.

REQUEST NUMBER 4:

Please provide copies of any warranty information, recall letters, statements or other documentation regarding the return, repair, replacement, and/or recall of 1991, 1992, and 1993 model Lincoln Town Cars, Ford Crown Victorias, and Mercury Grand Marquis.

REQUEST NUMBER 5:

Please provide any and all reports prepared by, for, or on behalf of Ford Motor Company regarding the return, repair, replacement, and/or recall of 1991, 1992, and 1993 model Lincoln Town Cars, Ford Crown Victorias, and Mercury Grand Marquis, including but not limited to standard reports published within the company.

REQUEST NUMBER 6:

Please produce all summary reports indicating the number and nature of warranty repairs for 1991, 1992, and 1993 model Lincoln Town Cars, Ford Crown Victorias, and Mercury Grand Marquis.

REQUEST NUMBER 7:

Please produce all internal design guides or any other documents reflecting the electrical system within 1991, 1992, and 1993 model Lincoln Town Cars, Ford Crown Victorias, and Mercury Grand Marquis.

REQUEST NUMBER 8:

Please produce all documents which would reflect the number of 1993 Lincoln Town Cars sold, returned, repaired, replaced, or/or recalled by Ford Motor Company or its representatives, specifically for the years 1992 through the present time.

REQUEST NUMBER 9:

Please provide any and all memoranda, electronic mail or messaging, bulletins, correspondence or other documentation used by or provided to service personnel concerning the risk of fire to 1991, 1992, and 1993 model Lincoln Town Cars, Ford Crown Victorias, and Mercury Grand Marquis.

REQUEST NUMBER 10:

Please provide a complete copy of any and all correspondence received by, received from, sent to, or sent by the National Highway Transportation Safety Administration (NHTSA) regarding potential fire hazards or safety risks of 1991, 1992, and 1993 model Lincoln Town Cars, Ford Crown Victorias, and Mercury Grand Marquis. Please provide any and all complaints and/or correspondence received by the National Highway Transportation Safety Administration (NHTSA) regarding the 1991, 1992, and 1993 model Lincoln Town Cars, Ford Crown Victorias, and Mercury Grand Marquis.

REQUEST NUMBER 11:

Please provide copies of any and all complaints, notices of dissatisfaction, legal demands, recalls, lawsuits, etc. regarding 1991, 1992, and 1993 model Lincoln Town Cars, Ford Crown Victorias, and Mercury Grand Marquis.

REQUEST NUMBER 12:

Please produce a copy of the International Standards Organization (ISO) 9000 compliance standards.

REQUEST NUMBER 13:

Please produce a copy of the Statistical Process Control data relating to the 1991, 1992, and 1993 model Lincoln Town Cars, Ford Crown Victorias, and Mercury Grand Marquis.

REQUEST NUMBER 14:

Please produce a copy of any and all "OASTS" reports relating to recalls or outstanding customer notification work on the 1993 Lincoln Town Car at issue (VIN 1LNLM81W7PY777849).

REQUEST NUMBER 15:

Please produce a copy of the Claim Detail Report for the 1993 Lincoln Town Car at issue (VIN 1LNLM81W7PY777849).

REQUEST NUMBER 16:

Please produce a copy of any and all reports indicating the incident of fire on a month to month basis in the 1991, 1992, and 1993 model Lincoln Town Car, Ford Crown Victoria, or Mercury Grand Marquis.

REQUEST NUMBER 17:

Please produce a copy of the "shop manual" utilized by service technicians to perform repair work on 1993 Lincoln Town Cars.

These Interrogatories and Requests for Production of Documents are to be deemed continuing so as to require supplemental answers under oath, fully and in writing, at any time that additional information may be obtained after answers are filed to this discovery, which would be furnished if the requests and interrogatories should be continuously repeated.

LOM

RESPECTFULLY SUBMITTED:

HANNAH, COLVIN & PIPES
2051 Silverside Drive, Suite 200
Baton Rouge, LA 70808
(225) 766-8240

BY:


W. RANSOM PIPES (47748)
KRYSTENA L. HARPER (27494)

PLEASE SERVE:

FORD MOTOR COMPANY
through its agent for service of process:
CT Corporation Systems
8550 United Plaza Blvd.
Baton Rouge, LA 70809



ER82-825-8 11052

ANALYTICAL WARRANTY SYSTEM**Vehicle Information Report****GENERAL VEHICLE INFORMATION:****(Related Claims)**

VIN: 1LNLM81W7PY777849 Veh Name: C/V - TOWN CAR (PN06/PN16) [91-97] Eng Serial No: W
Model Year: 1993 Market Derived: GM - L-M DIVISION DERIVATIVE Body Shell: *
Veh Type: C Drive Code: CB - 2 WHL LH REAR DRIVE Engine: GVN - 8-16 4.6L 20HC EPI NA CIVIC NP
Inv. Dealer: 11658 Body Cab Style: CPC - 4 DOOR SEDAN-6 LITE Transmission: CDR - 4 SPD AUTO TRANS NAAU ACDE
Version/Station: CAB - BASE VERSION - CAR

BUILD INFORMATION:

Region: NA - #MMMMMM Plant: RA - WIXOM PLANT BUILD
Country: USA - #MMMMMM Prod Date: 29-JUL-1993

SALE INFORMATION:

Region: NA - #MMMMMM Selling Dealer: 325707 - *
Country: USA - #MMMMMM Selling Dir: SA/Prov FL
Buyer SA/Prov: FL
Arrival Date: 09-AUG-1993 End Carpet Lease: *
Sale Date: 13-AUG-1993 Fleet/Retail/Cn. Lease F
Warranty Start Date: 13-AUG-1993 Modified Vehicle: *
Orig Warranty Date: 13-AUG-1993 Recquired Vehicle: * Vehicle Export Flag: N

VOC/EOC:

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INSTALLED OPTION INFORMATION:

Air Conditioning:	CC - ATC AIR CONDITIONER	GTW Codes:	-
Alloywheel Assy Rating:	*	GTW Class Codes:	L
Amplifier Discs:	* - [N/A]	Instrumentation:	AC - ELECTRONIC INSTRUMENTATION
Axis Ratio:	BOACC - 3.08 FINAL DRIVE RATIO	Mirror(Driver Side):	* - [N/A]
Axle Type:	EQDAC - LIMITED SLIP REAR AXLE	Mirror(Passenger Side):	* - [N/A]
Battery Assy Rating:	72	Paint:	FNDAC - MRD MOCHA C/C
Brake Code:	PRAAB - 4 WHL ANTI-LOCK BRAKES	Power Antenna:	* - [N/A]
Brake Code(Servos):	* - [N/A]	Radio:	AQ - ELETR PREMIUM AM/FM STEROCSTE
Calibration Code:	91EDR11A	Sound System:	* - [N/A]
Color(Accent):	* - [N/A]	Stagger Tandem Axles:	* - [N/A]
Color(Trim):	00034 -	Tire Brand:	AI - MICHELIN - RECYCLABLE
Delivery Type:	M	Tire Size:	185/65R15 P11570R15 WSW
DriverSide Code:	*	Toe/Toe Control:	* - [N/A]
Front Seats:	OK - SEAT-SPLIT BENCH	Wheel Base:	* - [N/A]
Fuel Type:	* - [N/A]		

TIRE DOT INFORMATION:

LF:	*	RF:	*
LR:	*	RR:	*
LL:	*	RL:	*
SPARE:	*		

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Codes:	1	Emissions Code:	CB - CB
ESP Coverage(Miles):	055	Emissions Cert Type:	F
ESP Coverage(Thru):	056	Emissions Doc/Ref No:	JY
ESP Plan Year:	1994	Engine Family:	PPM46VSPDF2
ESP Signature Date:	18-APR-1994		

Any comments?

F2011-0-020-22653

Claimant List Report

Axes of symmetry?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note:** All Costs are in US Dollars**Model Year = 1993; Claim Key = 8357346****Vehicle Information**

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Claim Information

Document Number: 070381

Body/Cab Type: C/F/C - 4 DOOR SEDAN-6 LITE

Repair Date: 25-SEP-1993

Version/Series: C/AB-BASE VERSION - CAR

Distance: 7599

Drive Type: C/B-2 WHL L/H REAR DRIVE

TIS: 2

Vehicle Line: C/VB-TOWN CAR (FN36/PN116) [91-97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY777849

Expense Information**Dealer Information**

Customer Paid Amount: 0

Dealer Name: BUDGET RAC - ORLANDO

Deductible Amount: 0

Dealer Code: 46055 - *

Dealer Paid Amount: 0

Address: 8855 RENT-A-CAR ROAD,

Labor Cost: 40.7

City: ORLANDO

Misc. Expense Amount: 0

State: FL Zip Code: 32812

Part Markup Amount:

Country: USA Region Code: NA

Material Cost: 69.32

Phone: (*)-*

Total Cost Gross: 110.02

Cust. Concern Code: C05 - A/C DOES NOT WORK**Condition Code: D1 - POROSITY****Technician Comment:****Customer Comment:**

Labor Op Code	Labor Op Description	Labor Op Cost
19700A	PRESSURIZE, LEAK TEST, DISCHARGE, EVACUATE AND CH DIAGNOSIS	0
19700A10	DISCHARGE LINE - COMPRESSOR TO CONDENSER REPLACE	0
19700B	R-12 REFRIGERANT RECOVERY	0

Causal Full Part Number	Part	Part Extended			
Flag	PREV BASE SUFF	Description	CPS/C	Quantity	Amount
Y	F3VY 19972 A	LINE COMP TO COND	120305	1	0
N	* OSP *	OUTSIDE PART	120305	1	0

Any comments?

MRK

SSA

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars****Model Year = 1993; Claim Key = 8357349****Vehicle Information**

Model Year: 1993

Claim Information

Document Number: 282942

Market Derived: C/M - L-M DIVISION DERIVATIVE

Repair Date: 09-JAN-1994

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Distance: 18783

Version/Series: C/AB-BASE VERSION - CAR

TIS: 5

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 13-AUG-1993

Expense Information**Dealer Information**

Customer Paid Amount: 0

Dealer Name: BUDGET RAC - ORLANDO

Deductible Amount: 0

Dealer Code: 46055 - *

Dealer Paid Amount: 0

Address: 8855 RENT-A-CAR ROAD

Labor Cost: 22.2

City: ORLANDO

Misc. Expense Amount: 0

State: FL Zip Code: 32812

Part Markup Amount:

Country: USA Region Code: NA

Material Cost: 4

Phone: (*)-*

Total Cost Gross: 26.2

Cust. Concern Code: C08 - A/C HEATER/DEFROSTER ODOR ONLY AT STARTUP

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment:

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

930909A REPLACE 0

Causal Full Part Number	Part	Part	Extended		
Flag	PREF BASE STUFF	Description	CPSC	Quantity	Amount
Y	*	ODOR	*	MUSTY ODOR PLENUM	120102 0 0
N	*	OSP	*	OUTSIDE PART	120102 1 0

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Notes: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8357348

Vehicle Information

Model Year: 1993

Claim Information

Document Number: 282942

Market Derived: C/M - L-M DIVISION DERIVATIVE

Repair Date: 09-JAN-1994

Body/Cab Type: C/F/C - 4 DOOR SEDAN-6 LITE

Distance: 18783

Version/Series: C/AB-BASE VERSION - CAR

TIS: 5

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY777849

Expense Information**Dealer Information**

Dealer Name BUDGET RAC - ORLANDO

Customer Paid Amount: 0

Dealer Code: 46055 - *

Deductible Amount: 0

Address: 8855 RENT-A-CAR ROAD

Dealer Paid Amount: 0

City: ORLANDO

Labor Cost: 44.4

State: FL Zip Code: 32812

Misc. Expense Amount: 0

Country: USA Region Code: NA

Part Markup Amount:

Phone: (*)-*

Material Cost: 159.11

Total Cost Gross: 203.51

Cust. Concern Code: N27 - VIBRATION OR SHUDDER WHILE BRAKING

Condition Code: 13 - OUT OF ROUND

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
2001AF	BRAKE SHOES / PAD ASSEMBLIES - HYDRAULIC REMOVE AND INSTALL OR REPLACE	0
2001AST	DISC BRAKE ROTOR REPLACE	0

Causal Full Part Number	Part	Part Extended	
Flag	Description	CPSC Quantity	Amount
Y F3VY 1125 A	DISC - FRONT WHEEL BRAKE	060301	2 0
N F3AZ 2001 C	KIT-BRAKE SHOE LININ	060302	1 0

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars**

Model Year = 1993; Claim Key = 8357347

Vehicle Information

Model Year: 1993

Claim Information

Document Number: 282400

Market Derived: C/M - L-M DIVISION DERIVATIVE

Repair Date: 10-JAN-1994

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Distance: 18783

Version/Series: C/AB-BASE VERSION - CAR

TIS: 6

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (PN36/FN116) [91-97]

Warranty Start Date: 13-AUG-1993

Expense Information**Dealer Information**

Customer Paid Amount: 0

Dealer Name: BUDGET RAC - ORLANDO

Deductible Amount: 0

Dealer Code: 46055 - *

Dealer Paid Amount: 0

Address: 8855 RENT-A-CAR ROAD

Labor Cost: 22.2

City: ORLANDO

Misc. Expense Amount: 0

State: FL Zip Code: 32812

Part Markup Amount:

Country: USA Region Code: NA

Material Cost: 18.65

Phone: (*)-*

Total Cost Gross: 40.85

Cost Concern Code: B05 - BODY PANELS HARD TO OPEN

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
21818A	CONTROL AND LINK ASSEMBLY - FRONT/REAR DOOR LATCH REPLACE	0

Causal	Full Part Number	Part	Part Extended	CPSC	Quantity	Amount
Flag	PREF BASE SUFF	Description				

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars****Model Year = 1993; Claim Key = 8357351****Vehicle Information**

Model Year: 1993

Claim Information

Document Number: 005399

Market Derived: C/M - L-M DIVISION DERIVATIVE

Repair Date: 05-MAY-
1994

Body/Cab Type: C/F/C - 4 DOOR SEDAN-6 LITE

Distance: 20561

Version/Series: C/AB-BASE VERSION - CAR

TIS: 9

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: CVB-TOWN CAR (FN36/FN116) [91-
97]

Warranty Start Date: 13-AUG-1993

Expense Information**Dealer Information**

Customer Paid Amount: 0

Dealer Name ROBINSON BROTHERS, INC.

Deductible Amount: 0

Dealer Code: 12294 - *

Dealer Paid Amount: 0

Address: 9350 INTERLINE DR

Labor Cost: 9.28

City: BATON ROUGE

Misc. Expense Amount: 0

State: LA Zip Code: 70809

Part Markup Amount:

Country: USA Region Code: NA

Material Cost: 84.48

Phone: (225)706-7068

Total Cost Gross: 93.76

Cust. Concern Code: T53 - INTERIOR MOLDINGS FIT POORLY**Condition Code: D4 - FLAW IN MATERIAL****Technician Comment:****Customer Comment:**

Labor Op Code	Labor Op Description	Labor Op Cost
03598A	MOULDING - WINDSHIELD GARNISH - SIDE REPLACE	0
Causal Full Part Number	Part	Part Extended
Flag PREF BASE SURF	Description	CPS/C Quantity Amount

Y F3VY 5403598 A MLDG,W/S GARN R 010505 1 0

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars****Model Year = 1993; Claim Key = 8357350****Vehicle Information**

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Claim Information

Document Number: 005399

Repair Date: 05-MAY-1994

Body/Cab Type: C/P/C - 4 DOOR SEDAN-6 LITE

Distance: 20561

Version/Series: C/AB-BASE VERSION - CAR

TIS: 9

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) {91-97}

Warranty Start Date: 13-AUG-1993

Expense Information**Dealer Information**

Customer Paid Amount: 0

Dealer Name ROBINSON BROTHERS, INC.

Deductible Amount: 0

Dealer Code: 12294 - *

Dealer Paid Amount: 0

Address: 9550 INTERLINE DR

Labor Cost: 78 .00

City: BATON ROUGE

Misc. Expense Amount: 0

State: LA Zip Code: 70809

Part Markup Amount:

Country: USA Region Code: NA

Material Cost: 0

Phone: (225)706-7068

Total Cost Gross: 78

Cust. Concern Code: R06 - WATER LEAK AROUND TRUNK/HATCHBK/LIFTGT/RR CARGO
DR

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: SUBLET TO WATER DOCTORS TO REPAIR WATER LEAK AT TRUNK
SEALS.**Customer Comment:****Labor Op Code Labor Op Description Labor Op Cost**

OSL OUTSIDE LABOR 0

Causal Full Part Number Part Part ExtendedFlag PREBASE SUFE Description CPSC Quantity Amount
Y * 40110 * DOOR ASY-LUGGAGE NANANA 0 0**Any comments?**

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note:** All Costs are in US Dollars

Model Year = 1993; Claim Key = 8357352

Vehicle Information

Model Year: 1993	Claim Information
Market Derived: C/M - L-M DIVISION DERIVATIVE	Document Number: 005449
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE	Repair Date: 06-MAY-1994
Version/Series: C/AB-BASE VERSION - CAR	Distance: 20561
Drive Type: C/B-2 WHL L/H REAR DRIVE	TIS: 9
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]	

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY777849

Dealer Information

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - *

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 0

Misc. Expense Amount: 25

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 25

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: PP - LOANER CAR

Technician Comment:

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

Consl	Full Part Number	Part	Part	Extended
Flag	PREF BASE SUFF	Description	CPSL	Quantity Amount
Y	*	5403598	*	MLDG,W/S GARN R 0105XX 1 0

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars****Model Year = 1993; Claim Key = 11146092****Vehicle Information**

Model Year: 1993

Claim Information

Document Number: 010749

Market Derived: C/M - L-M DIVISION DERIVATIVE

Repair Date: 31-AUG-1994

Body/Cab Type: C/F/C - 4 DOOR SEDAN-6 LITE

Distance: 26134

Version/Series: C/AB-BASE VERSION - CAR

TIS: 13

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLMB81W7PY777849

Expense Information**Dealer Information**

Dealer Name ROBINSON BROTHERS, INC.

Customer Paid Amount: 0

Dealer Code: 12294 - *

Deductible Amount: 0

Address: 9550 INTERLINE DR

Dealer Paid Amount: 0

City: BATON ROUGE

Labor Cost: 0

State: LA Zip Code: 70809

Misc. Expense Amount: 50

Country: USA Region Code: NA

Part Markup Amount:

Phone: (225)706-7068

Material Cost: 0

Total Cost Gross: 50

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: PP - LOANER CAR

Technician Comment:

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

Causal Full Part Number	Part	Part Extended					
Flag	PREF BASE SUFF	Description	CPS/C	Quantity	Amount		
Y	*	9F715	*	VALVE-AIR BYPASS	0300XX	2	0

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note:** All Costs are in US Dollars**Model Year = 1993; Claim Key = 11146091****Vehicle Information**

Model Year: 1993

Claim Information

Document Number: 010749

Market Derived: C/M - L-M DIVISION DERIVATIVE

Repair Date: 31-AUG-1994

Body/Cab Type: C/P/C - 4 DOOR SEDAN-6 LITE

Distance: 26134

Version/Series: C/AB-BASE VERSION - CAR

TIS: 13

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (PN36/FN116) [91-97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY777849

Expense Information**Dealer Information**

Customer Paid Amount: 0

Dealer Name ROBINSON BROTHERS, INC.

Deductible Amount: 0

Dealer Code: 12294 - *

Dealer Paid Amount: 0

Address: 9550 INTERLINE DR

Labor Cost: 62.14

City: BATON ROUGE

Misc. Expense Amount: 0

State: LA Zip Code: 70809

Part Markup Amount:

Country: USA Region Code: NA

Material Cost: 42.51

Phone: (225)706-7068

Total Cost Gross: 104.65

Cust. Concern Code: D41 - ENGINE HESITATES/SURGES AT STEADY SPEED**Condition Code: 42 - DOES NOT OPERATE PROPERLY**

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
12650D	EEC - (QUICK TEST) DIAGNOSIS	0
12650DX1	EXTRA TIME TO REPEAT FINAL QUICK TEST	0
12650D45	PIN POINT TEST DIAGNOSIS	0
12650D3	VALVE ASSEMBLY (IDLE AIR CONTROL) - IAC REPLACE	0

Causal Full Part Number	Part	Part Extended			
Flag	PREF/BASE/SUFF	Description	CPSC	Quantity	Amount
Y	F2AZ 9F715 A	VALVE-AIR BYPASS	030001	1	0

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars****Model Year = 1993; Claim Key = 16378792****Vehicle Information**

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-
97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY777849

Claim Information

Document Number: 02408702

Repair Date: 02-AUG-
1995

Distance: 36817

TIS: 24

Dealer Information

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - *

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 59.29

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 39.69

Total Cost Gross: 112.87

Cust. Concern Code: N11 - UNUSUAL ENGINE NOISE AT IDLE

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: EEC TEST, REPLACED AIR INTAKE TUBE AS PER TSB, REPLACED
ISC MOTORCustomer Comment: FOG HORN TYPE NOISE AT TIMES-CAN WORK ACCEL PEDAL AND
STOP NOISE

Labor Op Code	Labor Op Description	Labor Op Cost
12650D	EEC - (QUICK TEST) DIAGNOSIS	19.76
12650DX1	EXTRA TIME TO REPEAT FINAL QUICK TEST	4.94
12650D3	VALVE ASSEMBLY (IDLE AIR CONTROL) - IAC REPLACE	24.71
942204B	REPLACE	9.88

Causal Full Part Number Flag	Part Description	Part CPSC	Extended Quantity	Amount
Y F2AZ 9F715 A FREE BASE SUFX	VALVE-AIR BYPASS 030001	1	32.9	
N E7SZ 9F670 A	GSKT AIR B/PASS VLVE 03XXXX	1	1.57	
N F5AZ 9H308 A	TUBE ASSY AIR VALVE 030001	1	5.22	

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars**

Model Year = 1993; Claim Key = 16378793

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (PN36/FN116) [91-
97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY777849

Claim Information

Document Number: 02408701

Repair Date: 02-AUG-
1995

Distance: 36817

TIS: 24

Dealer Information

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - *

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 256.93

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 258.05

Total Cost Gross: 605.3

Cust. Concern Code: C05 - A/C DOES NOT WORK

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: REPLACED AC COMPRESSOR, ACCUMULATOR, ORIFICE TUBE AND
ALL ORINGS. INSTALLED FILTER KITCustomer Comment: NOT GETTING COLD--JUST COOL--USUALLY RUN ON AUTO AND
ABOUT 67 DEG.

Labor Op Code	Labor Op Description	Labor Op Cost
19700A	PRESSURIZE, LEAK TEST, DISCHARGE, EVACUATE AND CH DIAGNOSIS	34.59
19700B	R-12 REFRIGERANT RECOVERY	9.88
19700C	EVAPORATOR CORE LEAKAGE TEST DIAGNOSIS	29.65
19700A3T	O-RING(S) OR O-RING KIT REPLACE	24.71
19700A4	COMPRESSOR ASSEMBLY - AIR CONDITIONER REPLACE	34.59

19700A8	LIQUID LINE-CONDENSER TO EVAPORATOR REPLACE	9.88
19700A9	SUCTION LINE - EVAPORATOR TO COMPRESSOR REPLACE	9.88
19700A10	DISCHARGE LINE - COMPRESSOR TO CONDENSER REPLACE	9.88
19700A17	ORIFICE - AIR CONDITIONER EVAPORATOR CORE REPLACE	19.76
19700A18	ACCUMULATOR ASSEMBLY-AIR CONDITIONER REPLACE	14.82
930908A	REPLACE	49.41
930908C	REPLACE	9.88

Cause	Full Part Number		Part	Extended			
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	F4LY	19703	A	COMPRESSOR-A/C	000000	1	144.16
N	F3VY	19C836	A	ACCUMULATOR/HOSE NANANA		1	32.49
N	F3XY	19D990	A	ORIFICE-EXPANSION NANANA		1	1.38
N	F2VY	19E773	C	KIT A/C SYSTEM FILTR NANANA		1	42.23
N	F3AZ	19B519	SA	R-12 FREON	NANANA	38	25.84
N	*	OSP	*	OUTSIDE PART	000000	1	11.95

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 18781889

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-
97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY777849

Claim Information

Document Number: 03066001

Repair Date: 12-JAN-
1996

Distance: 43002

TIS: 30

Dealer Information

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - *

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 24.7

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 25.08

Total Cost Gross: 58.56

Cust. Concern Code: A&S - OTHER ELECTRICAL ACCESSORY TROUBLES

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: REPLACED HORMS AND RELAY

Customer Comment: HORN INOP-

Labor Op Code	Labor Op Description	Labor Op Cost
13832A	HORN ASSEMBLY - ELECTRIC REPLACE	14.82
13025E	HORN RELAY REPLACE	9.88

Causal Part Number			Extended		
Flag	PREF BASE SUFF	Description	CPSC	Quantity	Amount
Y	F2VY 13832	A HORN ASY-HIGH PITCH	130601	1	23.31
N	POAZ14N089	A RELAY ASSY	1801XX	1	1.77

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 20399943

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Claim Information

Document Number: 03646301

Repair Date: 10-JUN-1996

Body/Cab Type: C/F/C - 4 DOOR SEDAN-6 LITE

Distance: 49217

Version/Series: C/AB-BASE VERSION - CAR

TIS: 35

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY777849

Expense Information**Dealer Information**

Customer Paid Amount: 0

Dealer Name ROBINSON BROTHERS, INC.

Deductible Amount: 0

Dealer Code: 12294 - *

Dealer Paid Amount: 0

Address: 9550 INTERLINE DR

Labor Cost: 38.05

City: BATON ROUGE

Misc. Expense Amount: 0

State: LA Zip Code: 70809

Part Markup Amount:

Country: USA Region Code: NA

Material Cost: 46.18

Phone: (225)706-7068

Total Cost Gross: 100.39

Cust. Concern Code: G07 - WINDOW OPENING, CLOSING TROUBLES-POWER

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: REPLACED WINDOW SWITCH AND RELAY

Customer Comment: L. FRONT WINDOW WON T GO DOWN ALL THE WAY WHEN FIRST HITTING SWITCH AND THEN STILL HAVE TO WORK SWIT

Labor Op Code	Labor Op Description	Labor Op Cost
14529A	SWITCH - POWER WINDOW REPLACE	21.74
14677A	RELAY-POWER WINDOW REPLACE	16.31

Causal	Full Part Number	Part	Part	Extended
Flag	PREF BASE SUFF	Description	CPSC	Quantity Amount
Y	F3AZ 14B118 A	CNTRL WDO REGULATOR 011109	1	21.58
N	FOVY 14529 A	SWITCH ASY-WINDOW RE 011109	1	24.6

Causal Full Part Number	Part	Extended			
Flag	PREF BASE SUFF	Description	CPSIC	Quantity	Amount
Y	FOVY 18808	C SPEAKER ASY	000000	1	22.81

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars****Model Year = 1993; Claim Key = 20399942****Vehicle Information**

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/F/C - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-
97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY777849

Claim Information

Document Number: 03646302

Repair Date: 10-JUN-
1996

Distance: 49217

TIS: 35

Dealer Information

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - *

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 103.29

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 22.81

Total Cost Gross: 134.08

Cust. Concern Code: A06 - SPEAKER TROUBLES

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: RNR RADIO AND AMPLIFIER TO TEST SYSTEM, REPLACED RIGHT
FRONT SPEAKER

Customer Comment: SOP IN--ONE OF SPEAKERS--INOP

Labor Op Code	Labor Op Description	Labor Op Cost
18808AF	SPEAKER(S) - RADIO REPLACE	38.05
18805B	RADIO REMOVE	16.31
18805C	RADIO - AFTER REPAIR INSTALL	16.31
18849A	AMPLIFIER - PREMIUM SOUND REMOVE	16.31
18849B	AMPLIFIER ASSEMBLY - PREMIUM SOUND INSTALL	16.31

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars****Model Year = 1993; Claim Key = 20413189****Vehicle Information**

Model Year: 1993

Claim Information

Document Number: 03646304

Market Derived: C/M - L-M DIVISION DERIVATIVE

Repair Date: 10-JUN-1996

Body/Cab Type: CFC - 4 DOOR SEDAN-6 LITE

Distance: 49217

Version/Series: CAB-BASE VERSION - CAR

TIS: 35

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: CVB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 13-AUG-1993

Production Date: 29-JUL-1993

VIN: 1LNLM81W7PY777849

Expense Information**Dealer Information**

Customer Paid Amount: 0

Dealer Name ROBINSON BROTHERS, INC.

Deductible Amount: 0

Dealer Code: 12294 - *

Dealer Paid Amount: 0

Address: 9550 INTERLINE DR

Labor Cost: 266.32

City: BATON ROUGE

Misc. Expense Amount: 0

State: LA Zip Code: 70809

Part Markup Amount:

Country: USA Region Code: NA

Material Cost: 171.78

Phone: (225)706-7068

Total Cost Gross: 498.22

Cust. Concern Code: P59 - OTHER AUTOMATIC TRANSMISSION TROUBLES

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: EBC TEST, REPLACED CONVERTER, FILTER AND FLUID AS PER TSB

Customer Comment: SHUDDER WHEN SHIFTING INTO OVERDRIVE

Labor Op. Code Labor Op. Description Labor Op. Cost

952304I REPLACE 266.32

Causal	Full Part Number	Part	Part	Extended	
Flag	PREF BASE SUFF	Description	CPSC	Quantity	Amount
Y	F5ZZ 7902 ARM	CONVERTER ASY	070100	1	149.33
N	XT 2	QDX MOTORCRAFT BATTERY	190101	10	15.5
N	F2VY 7A098 A	SCREEN ASY - OIL PAN	070100	1	6.95

Any comments?

<https://web.awasupp.firebaseio.com/detilclm20.cgi?svr=ccdb2x&modelyr=1993&claimkey=2041318> 6/26/2001

1LNLM81W7PY777849

SIMS VEHICLE

Page 1 of 1

SEARCHED
11:57:30

OASIS Results: 1LNLM81W7PY777849

► VEHICLE INFORMATION

Vehicle: 1999 TOWN CAR

Body: 4 DR SEDAN

Engine: 4.6L SOHC
(ROMEO)

Code: 318DR11A

Trans: 4 SPD OD AODE

Axle: AXLE CD: JY

► OPEN CAMPAIGNS AND SPECIAL SERVICE INSTRUCTIONS

There are no recalls associated with this vehicle.

► GENERAL WARRANTY INFORMATION

WARRANTY START DATE 08/19/1998

START ODOM

BUILD DATE 07/29/1998

Special Message:

LESS THAN TWO DEALER APPROVED AWA REPAIR
VISITS PAID TO DATE

MORSE:

"THIS VEHICLE HAD A CUDLYMORS CONTACT
CLOSED WITHIN THE PAST 180 DAYS

► EXTENDED SERVICE PLAN

CODE: 772

EXPIRED

STANDARD DEDUCTIBLE:

100 USD

OWNER NAME: A THEOPHILUS

OPTIONS:

EXPIRATION DATE: 04/18/1997 DISTANCE:

65,000

RENTAL: 0 USED UP TO 0 DAYS

TOWING: 0 USD

CONTRACT SOLD BY: USA 12294

► WARRANTY HISTORY

System: NO REPAIR HISTORY ON VEHICLE

Message:

► ESP PART NUMBER INFORMATION

There is no Extended Service Plan Information associated with this vehicle.

End of OASIS report for 1LNLM81W7PY777849

6/27/11 9:52:58 AM

CSCN140

VEHICLE DATA

06/26/01 17:11:5

==>

ENTER VIN ==> 1LNLM81W7PY777849

NAME ==> [REDACTED]

ZIP ==> [REDACTED]

MODEL YR ==>

OWNER NAME : [REDACTED]

STREET ADDR : [REDACTED]

CITY : BATON ROUGE

N/A YY-MM-DD 95-02-0

ST/PRV: LA CTRY:

ZIP/POSTAL CODE: [REDACTED] N/A SOURCE:

MODEL YEAR : 93 PLANT: V

SALE YY-MM-DD 93-08-1

BODY STYLE DESC: 4 DOOR SEDAN

PRODUCTION YY-MM-DD 93-07-21

VEHICLE DESC : 1993 TOWN CAR

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD	REGION
SHIP-TO	3	88	E	214	45		CC
FACING	3	25	E	707			
RESPONSIBLE	3	22	E	408			

CA EMISSION : ENGINE TAG CODE : 3G812BA CAMPAIGN COUNTS

NAVIS STATUS : 800 COMPANY CAR IND : TOTAL CAMPAIGNS : 01

DSO DISTRICT : FLEET CODE : OPEN : 00 CLOSED : 01

DSO NUMBER : FLEET STATUS : ACTIVE: 01 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB166

E002-025-5 11577

CSCN130

NOTIFICATION RECIPIENT HISTORY

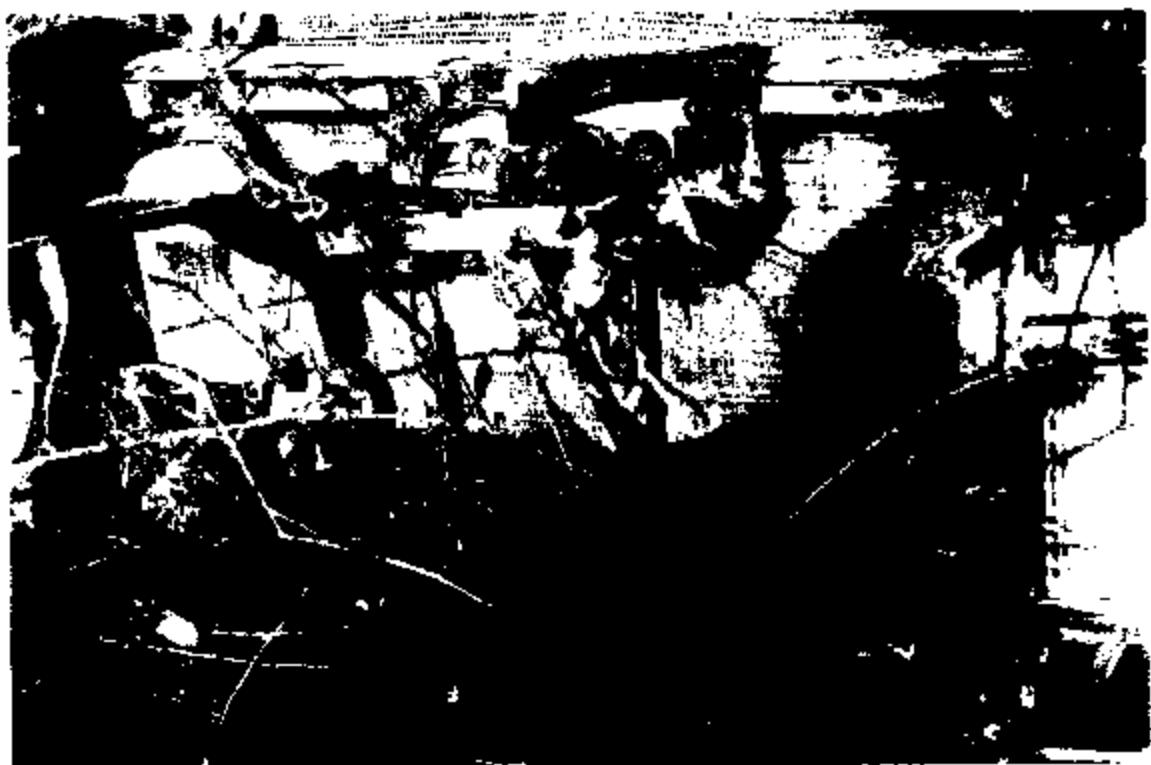
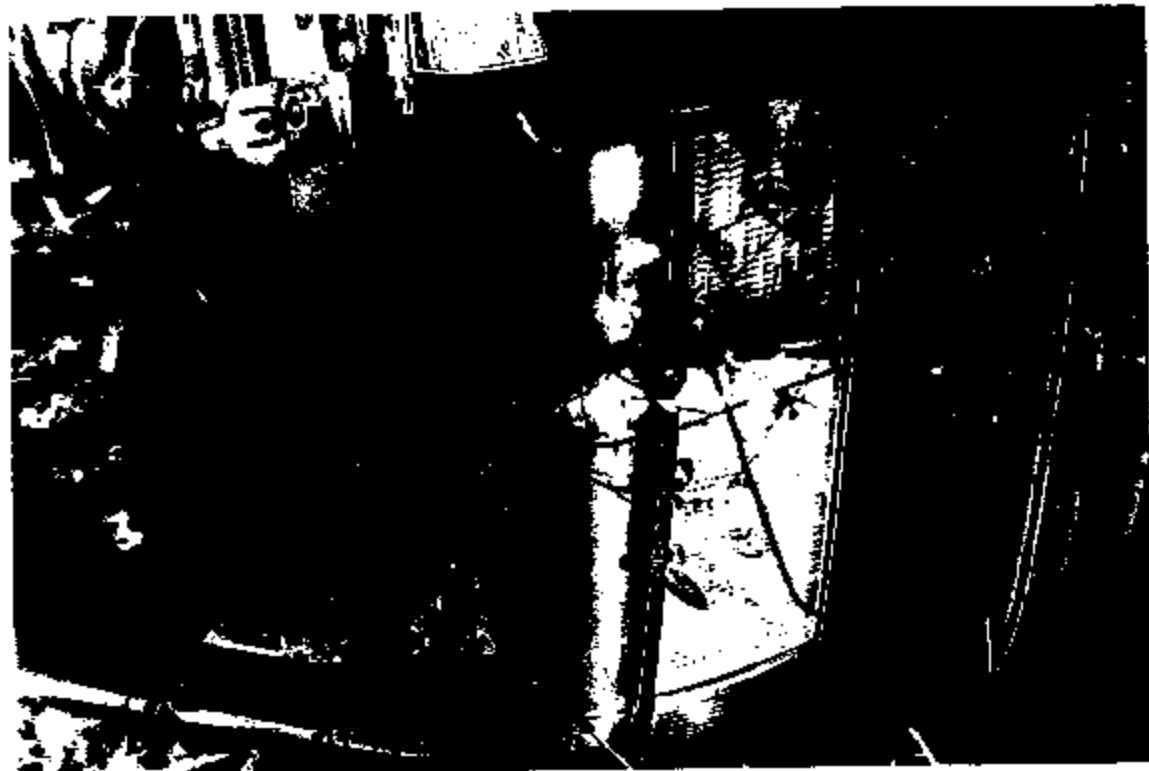
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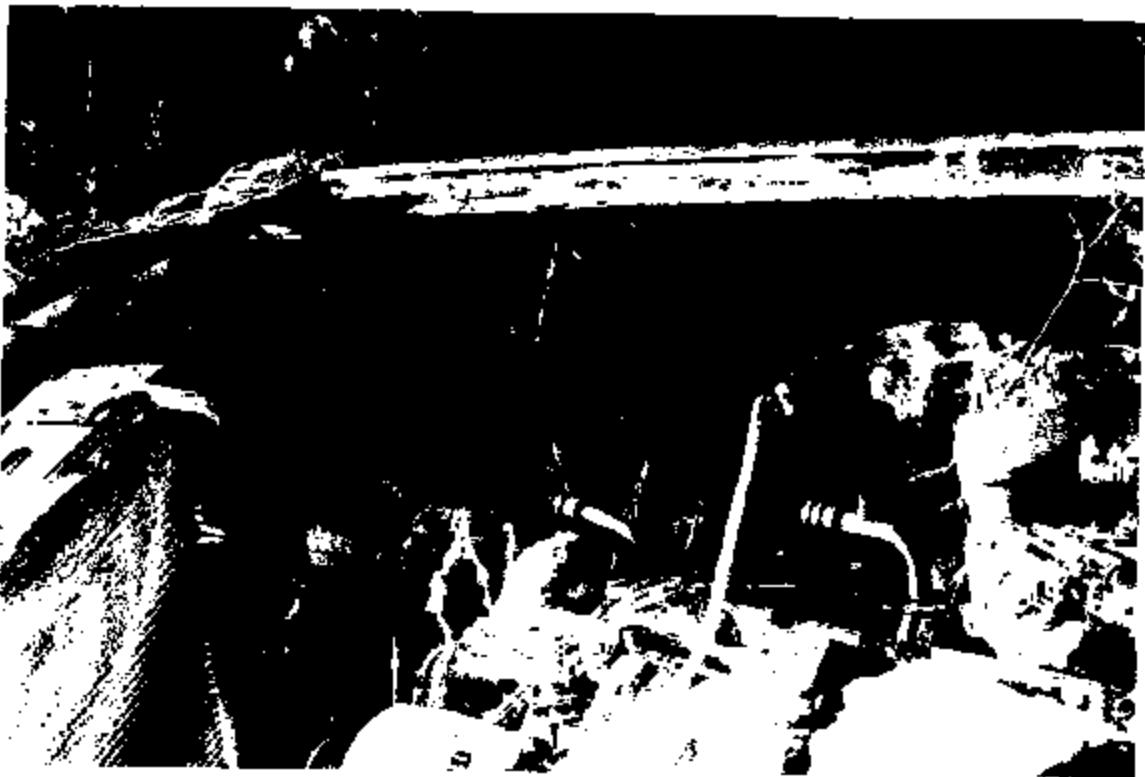
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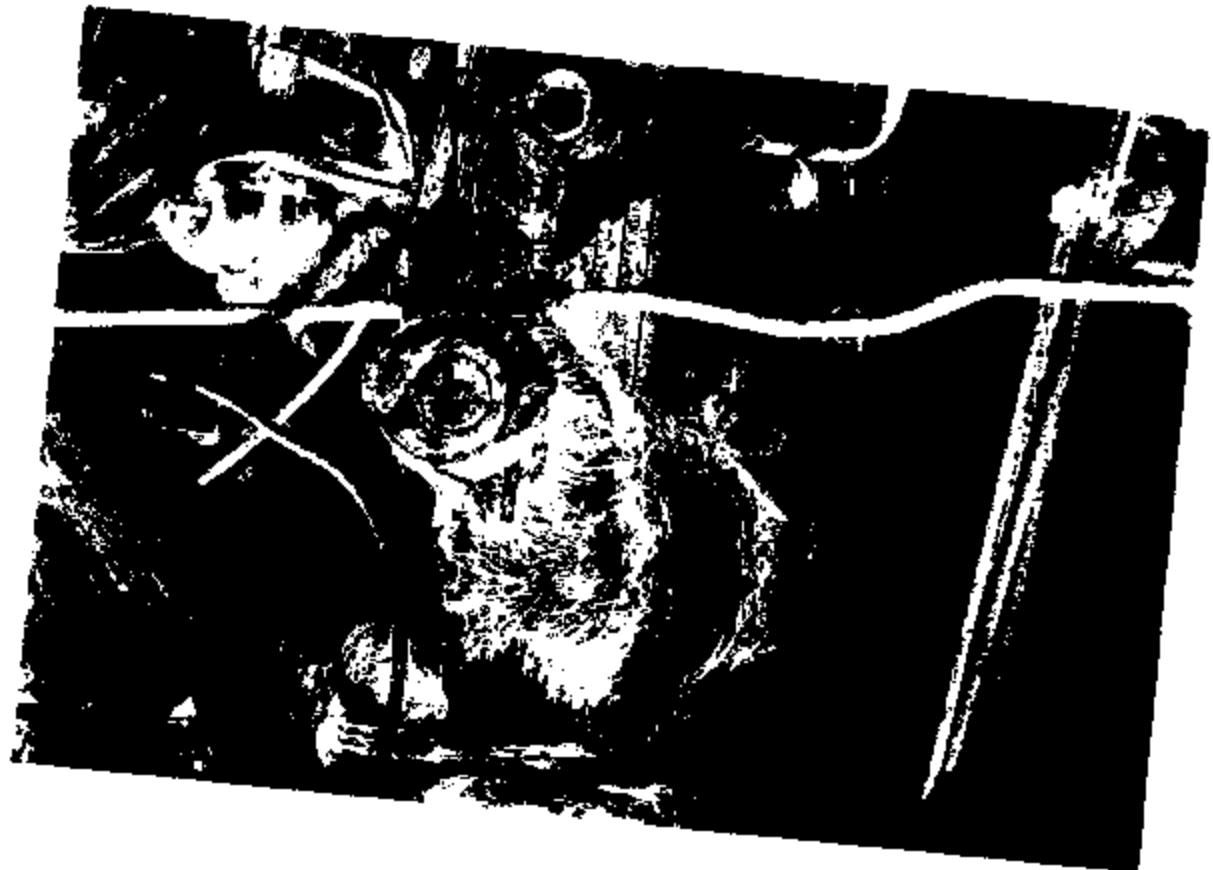
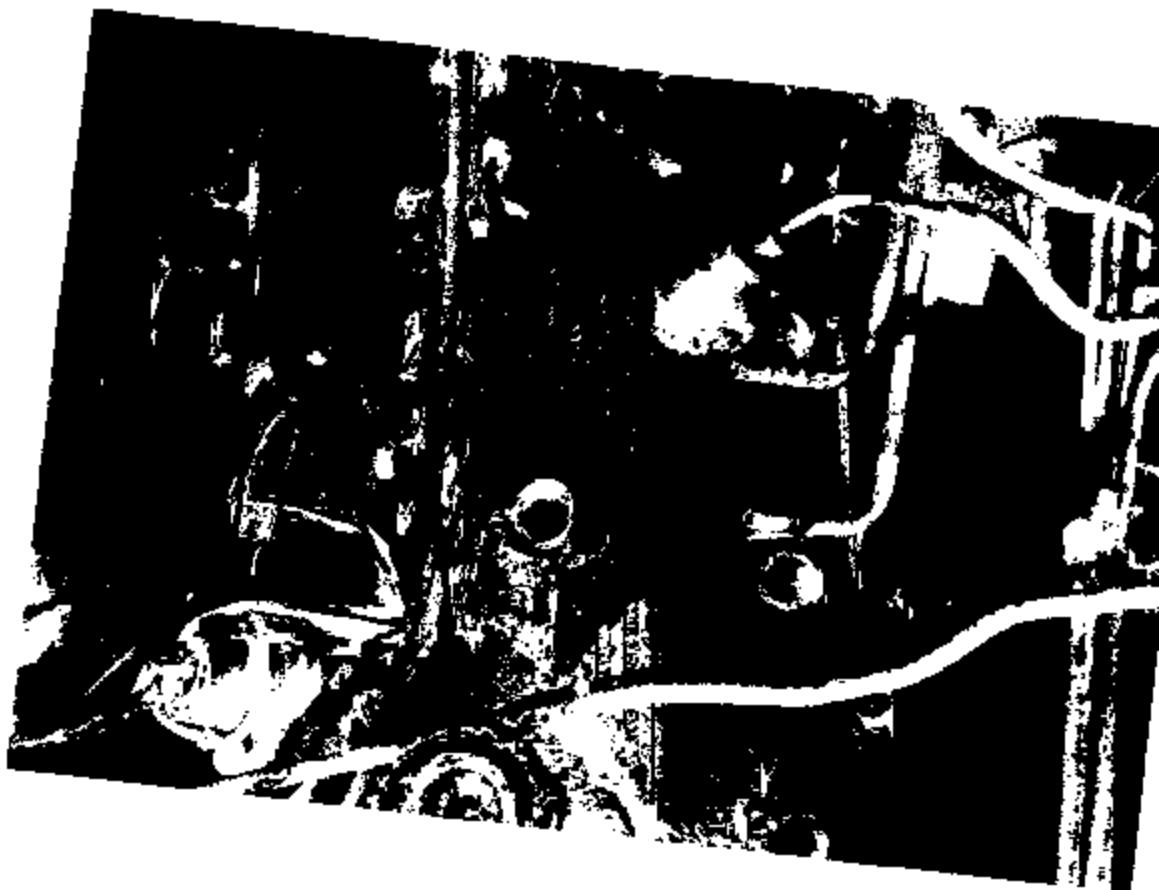
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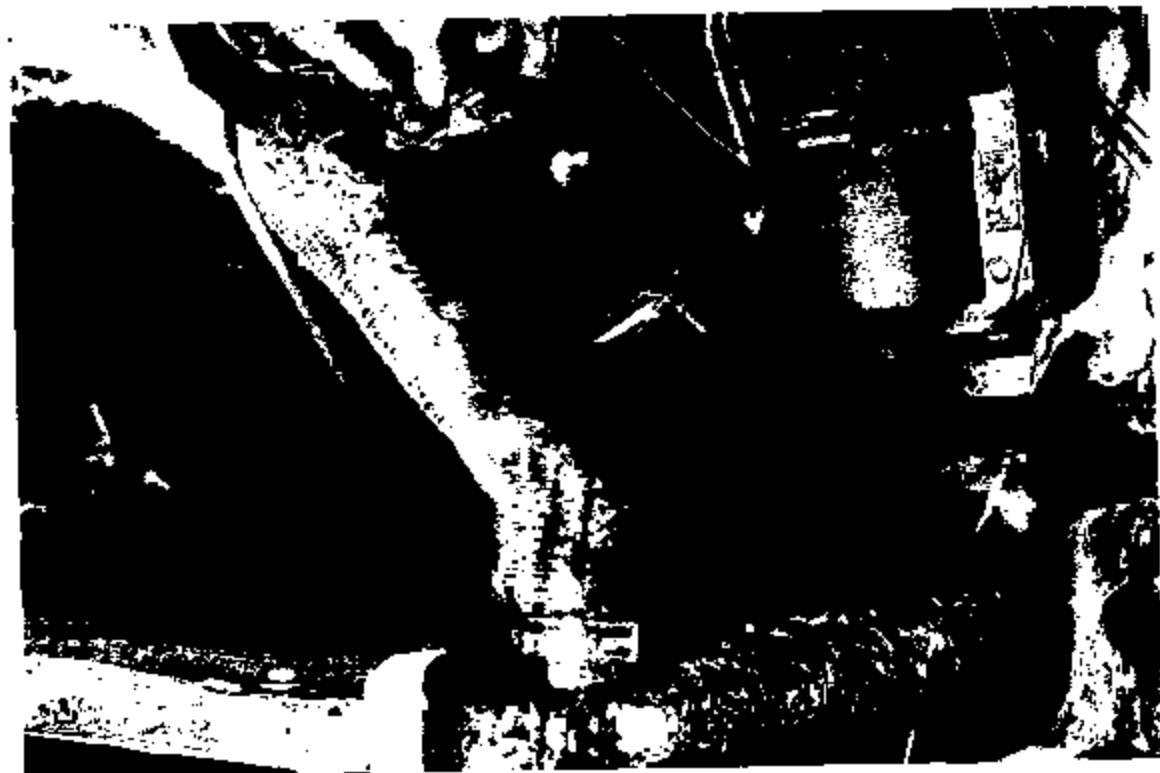


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E982-025-B 11065





E902-025-B 11067



EAB2-025-B 11088



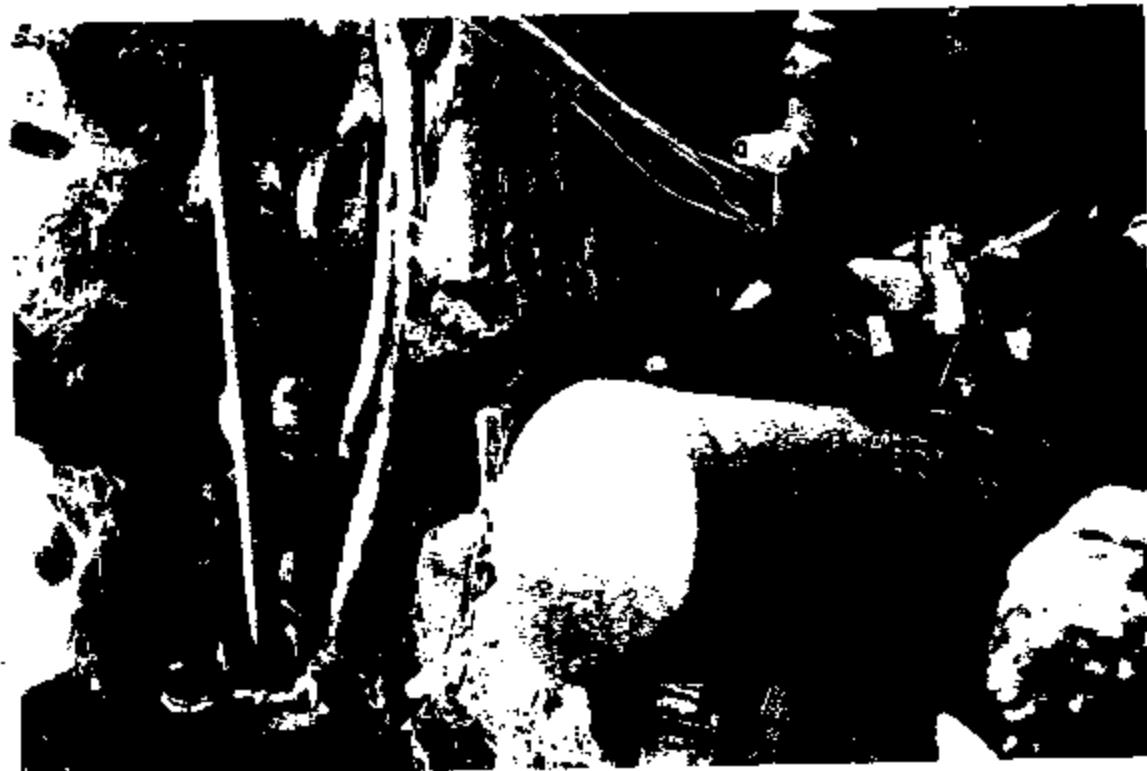
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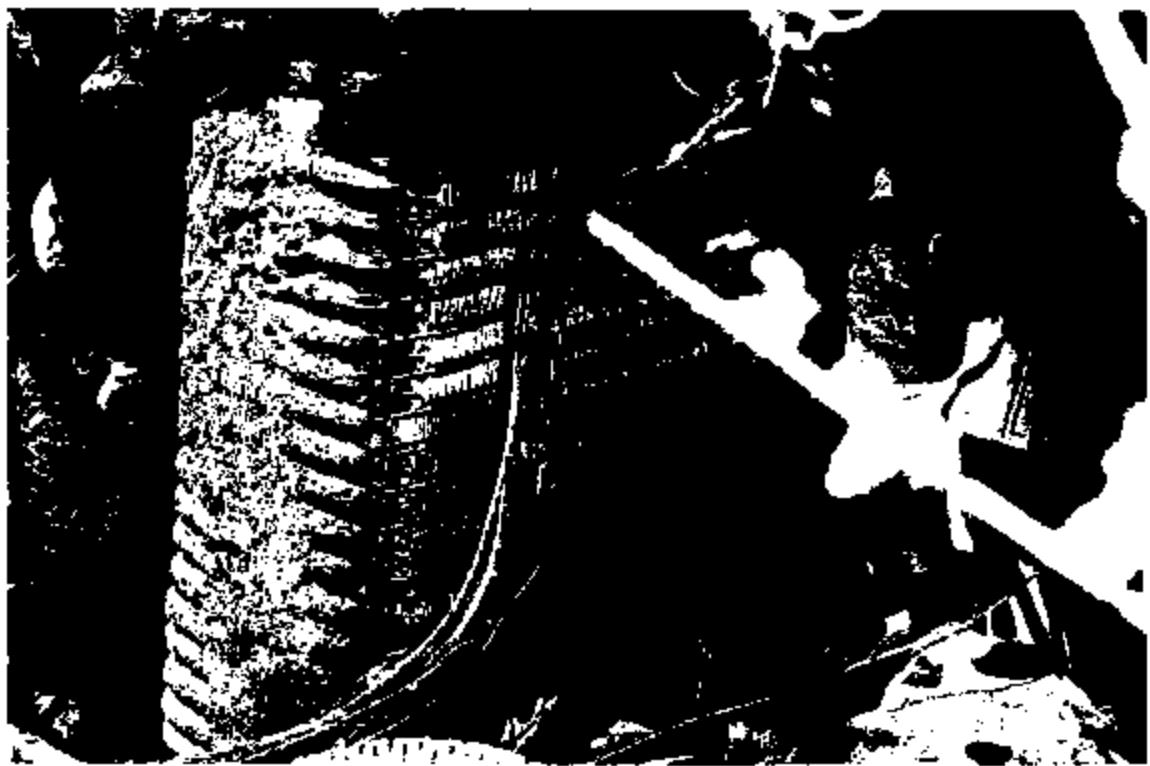
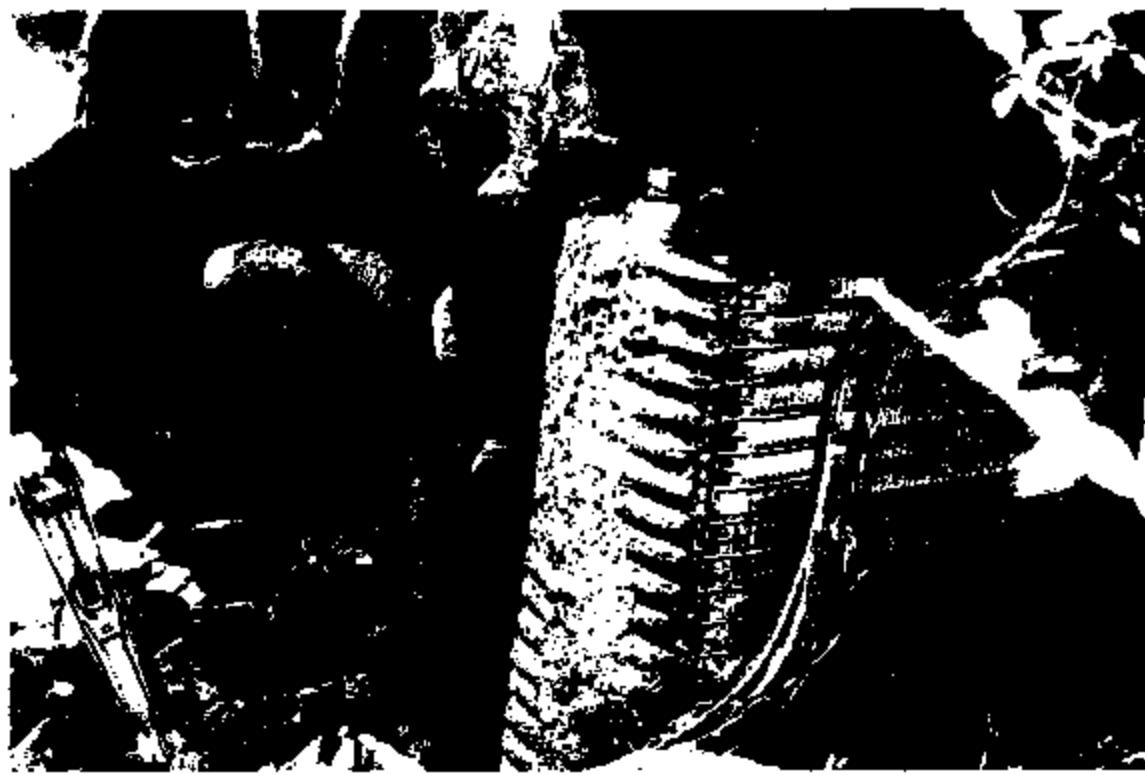
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5982-025-B 11281



EA02-025-B 11092



E982-825-B 11093



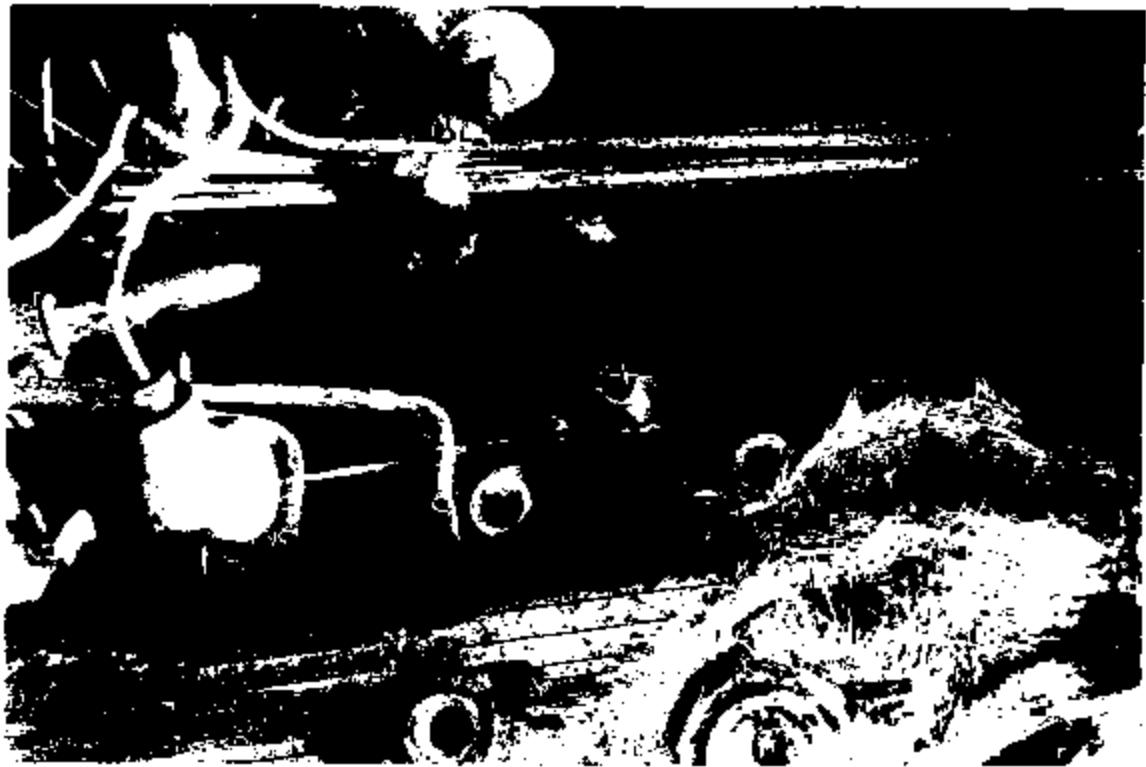
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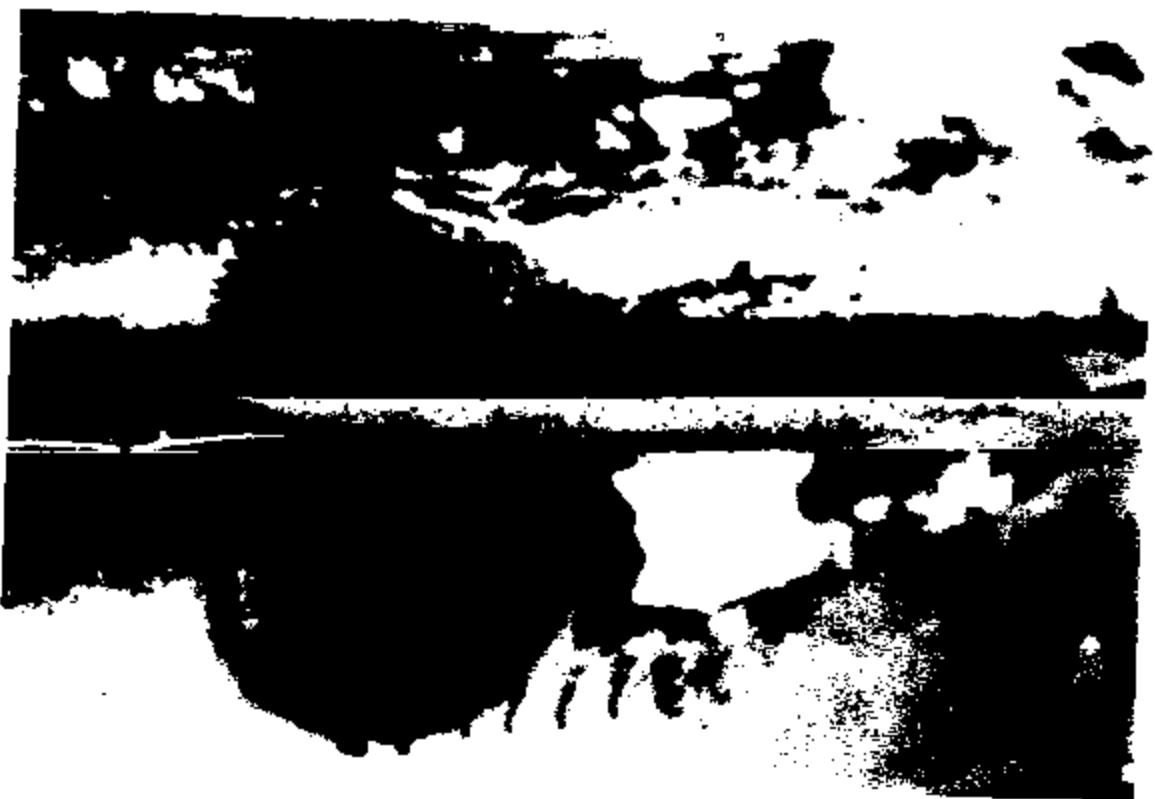
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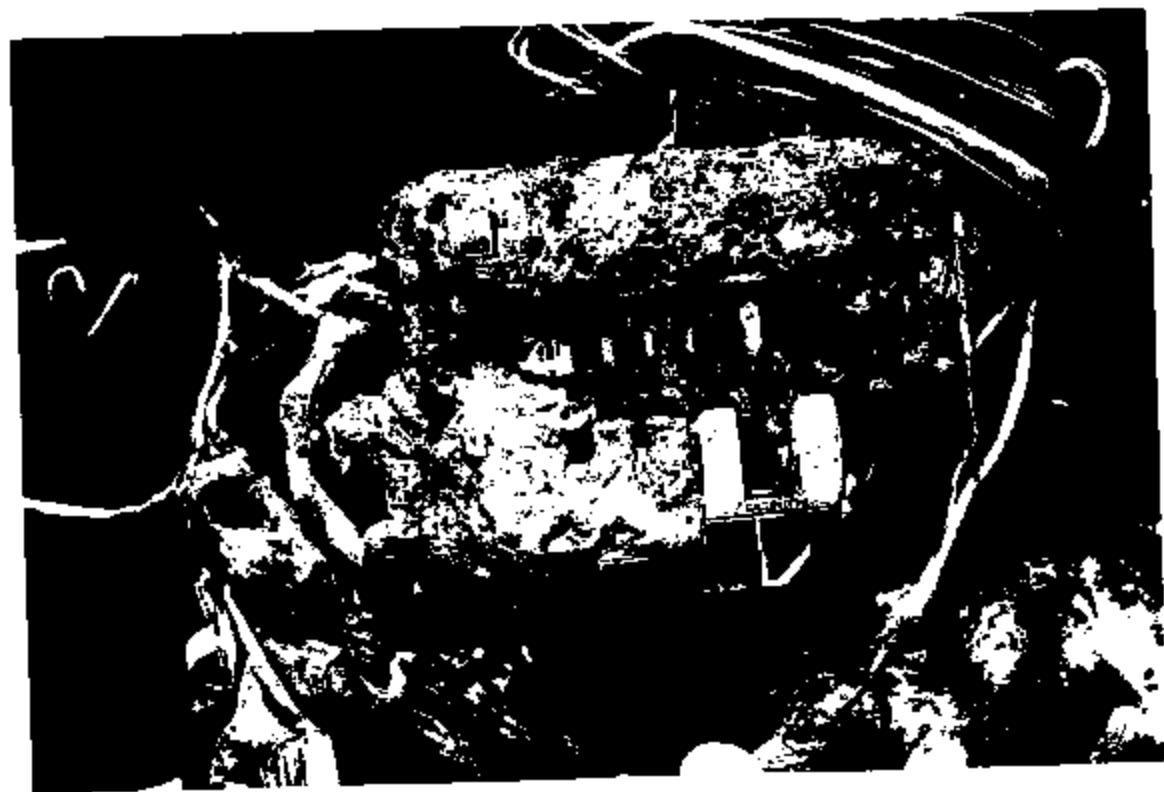
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EAO2-025-B 11098



ER02-025-B 11099



EA02-025-B 11180

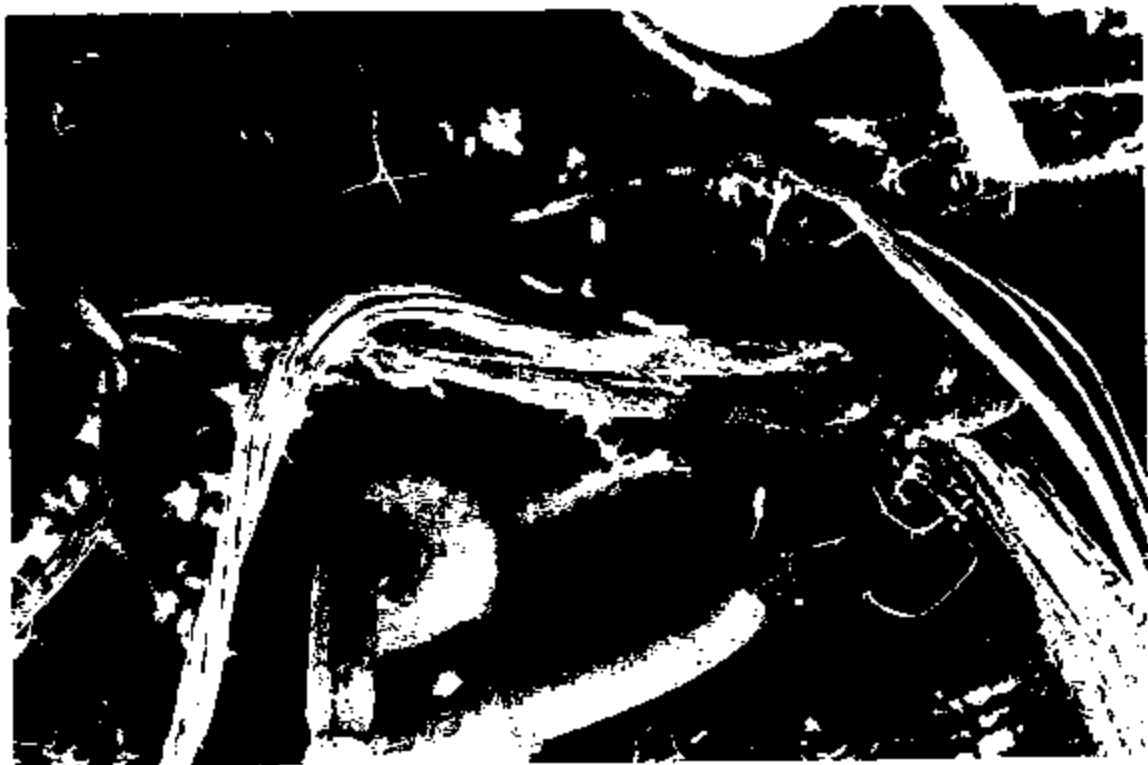


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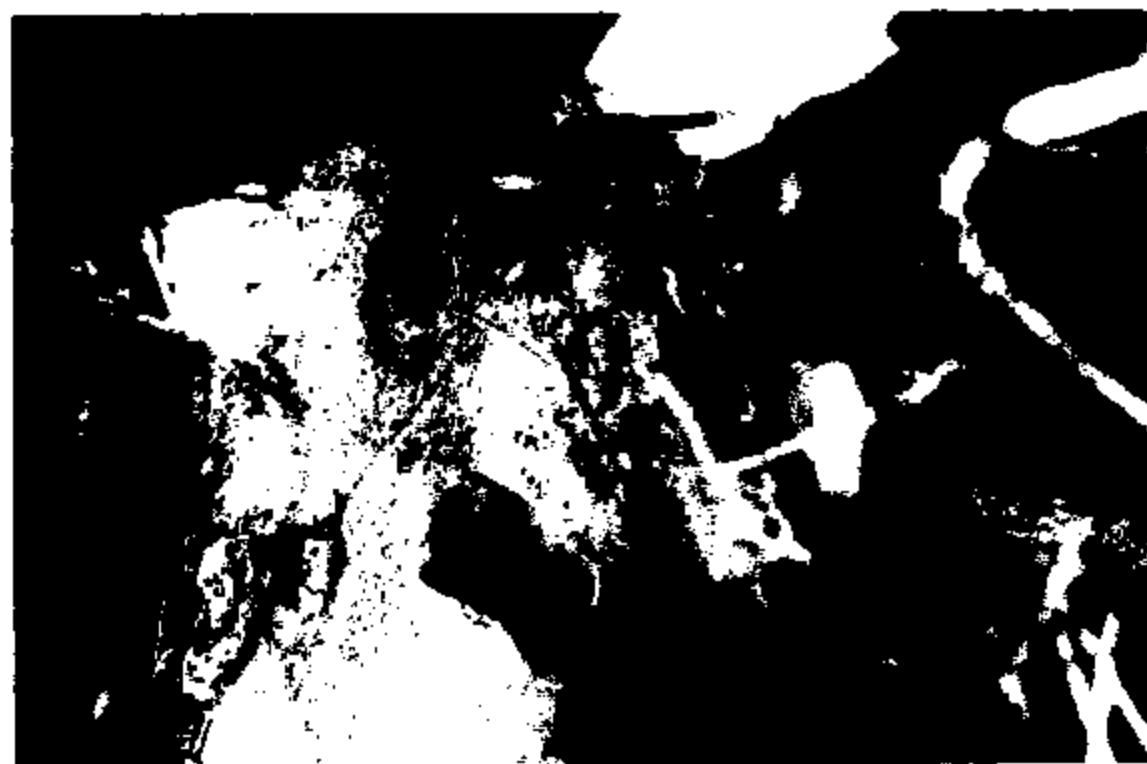
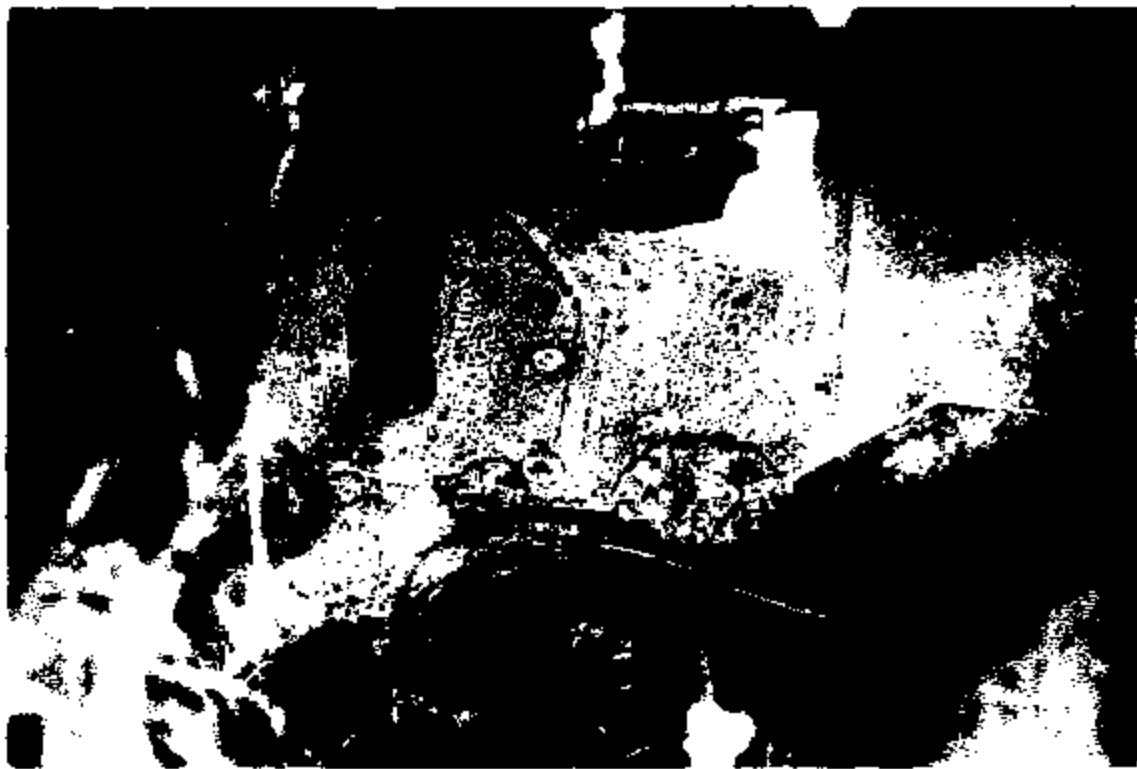




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ERG2-025-B 11104



EA02-025-B 11195



E982-025-B 11108



ER02-025-B 11107



EA02-023-B 11106



ER02-025-B 11109



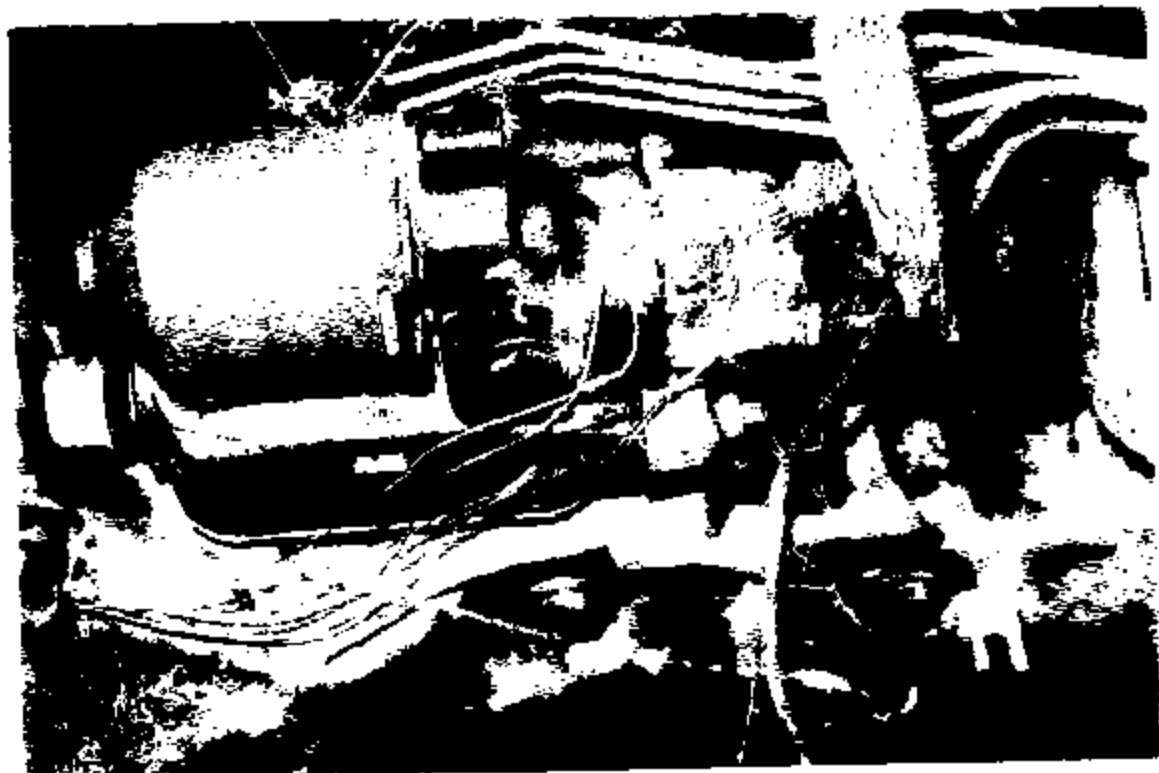
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E902-025-B 11112



LE02-025-8 11.13



EP02-025-B 11114



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ER02-025-B 11116



EM02-025-B 11117



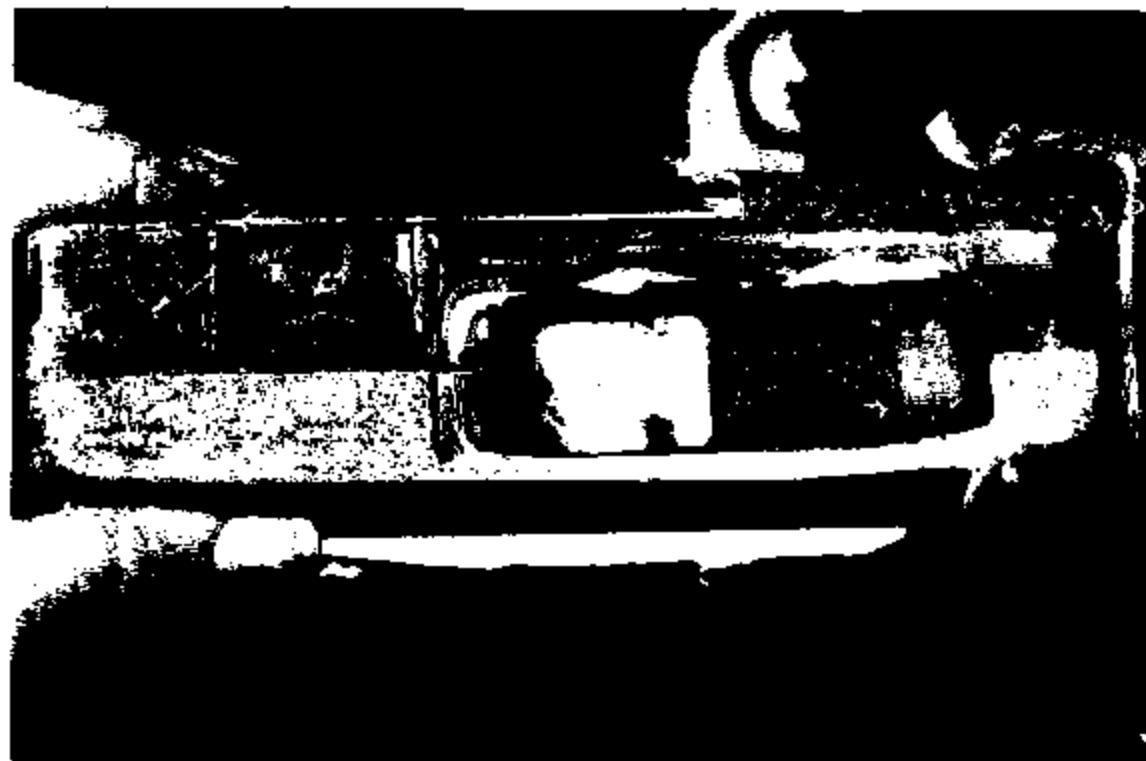
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F002-025-B 11119



EP02-025-B 11120



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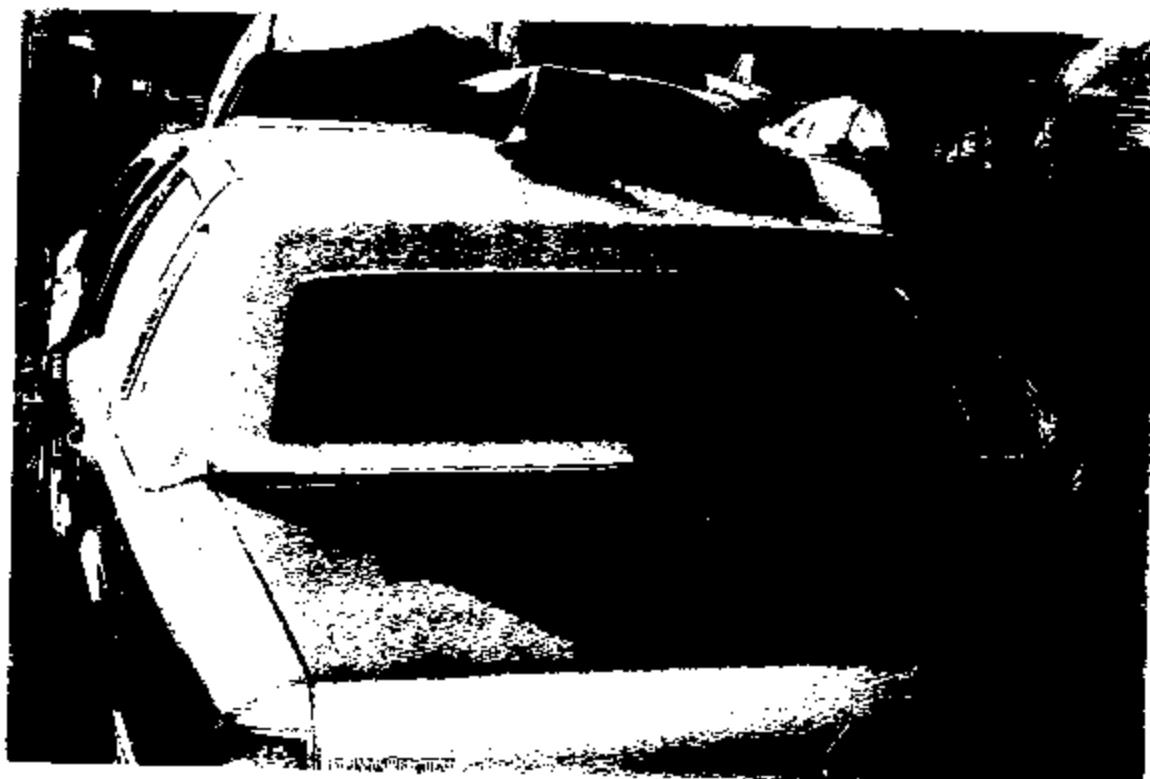
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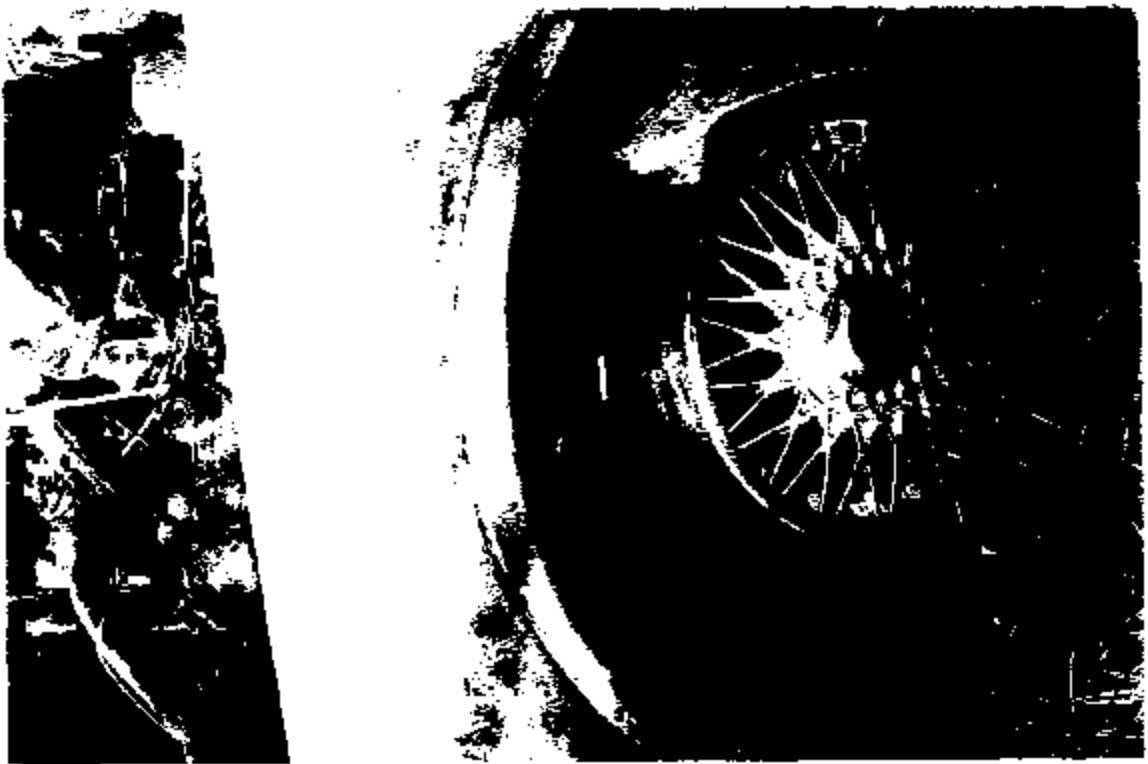
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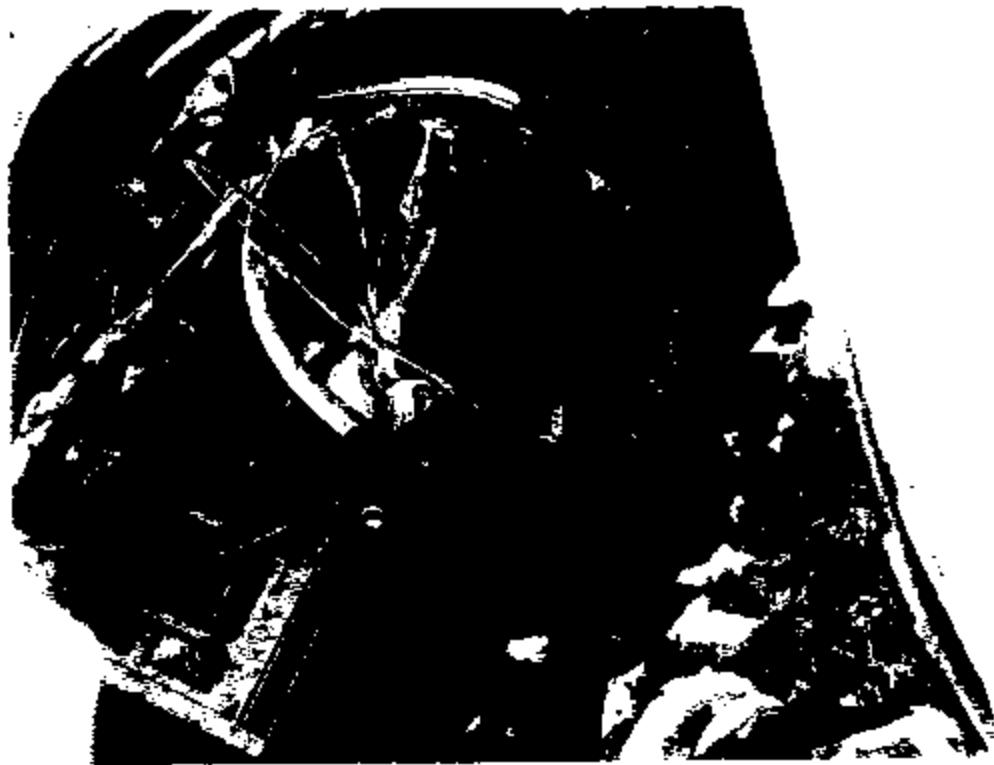
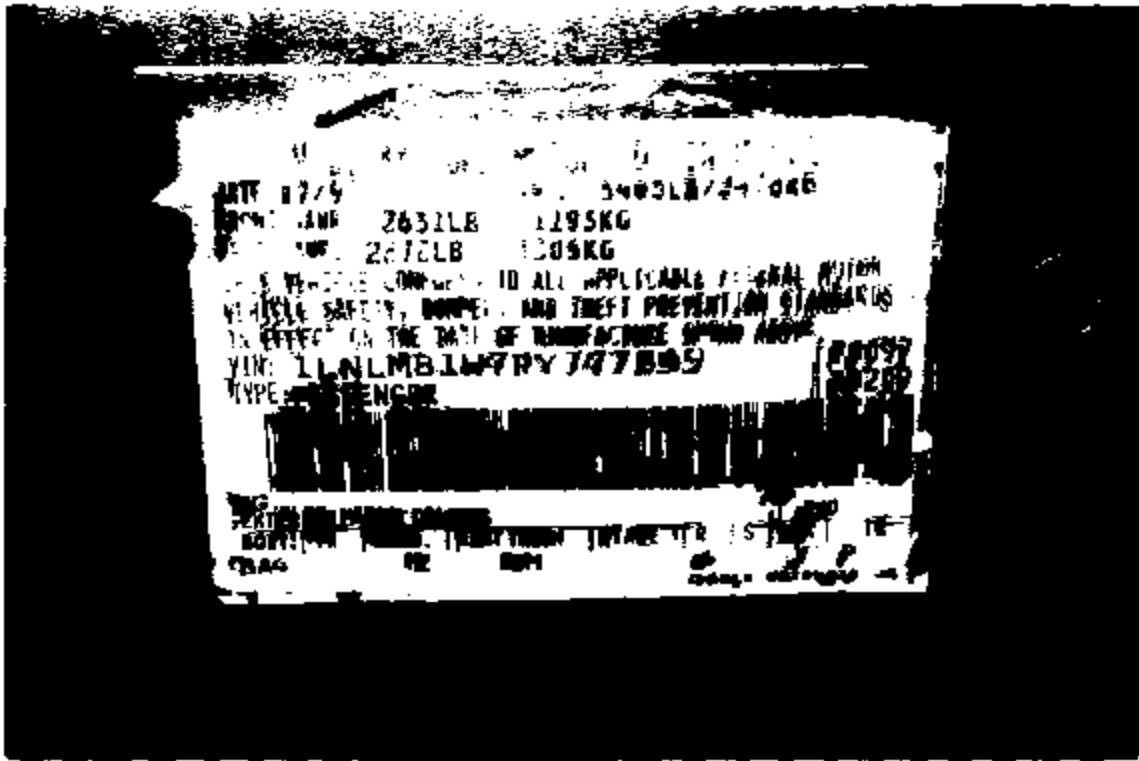
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EM02-025-48 11127



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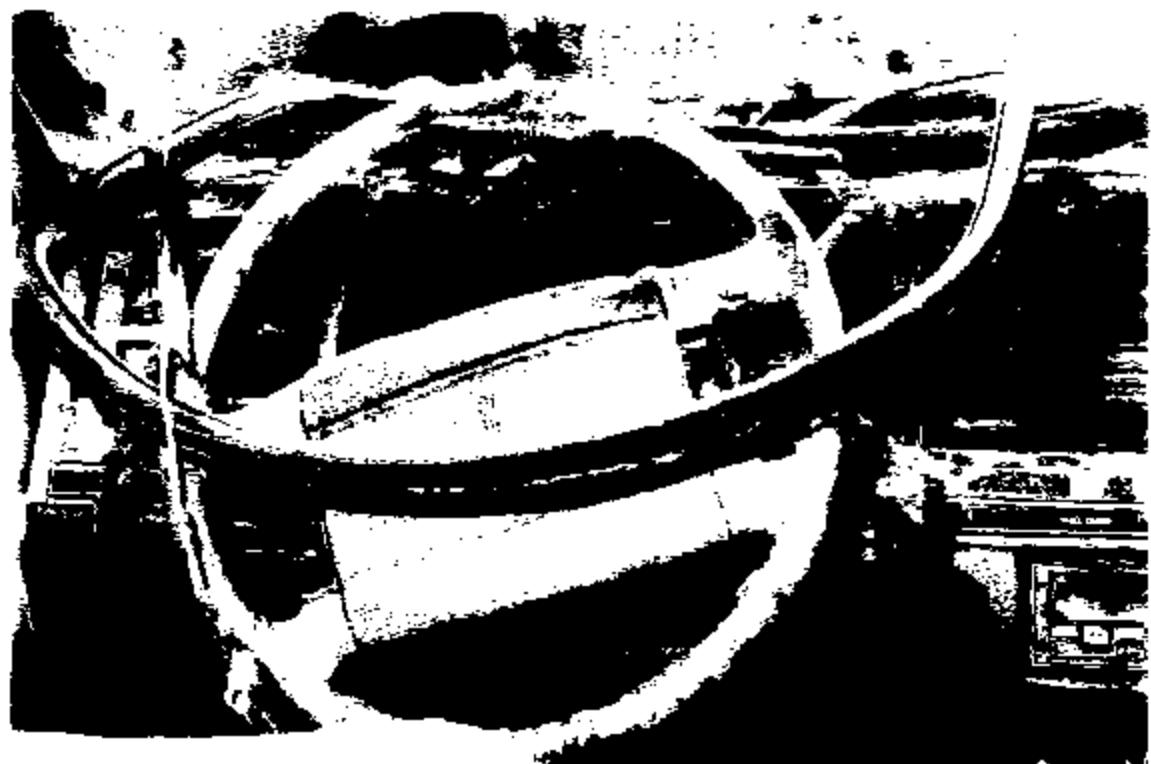




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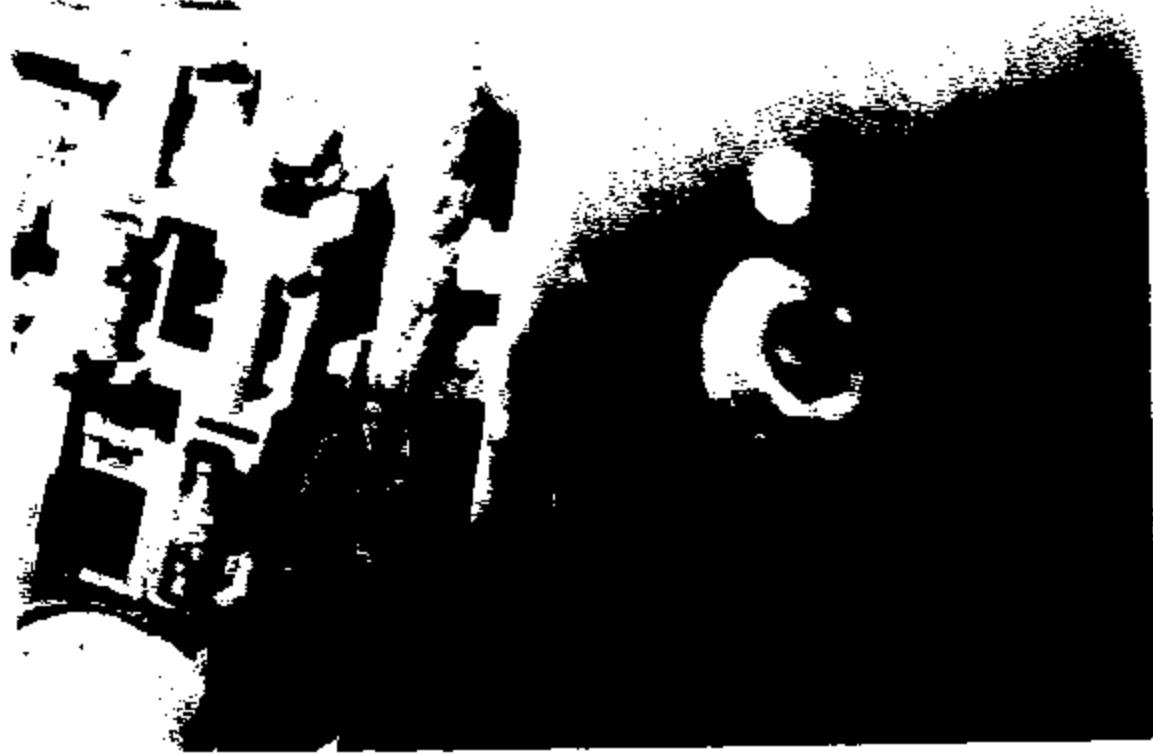
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E882-025-B 11135



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ER02-028-B 11137





1002-020-0 11139



ER02-025-B 11140



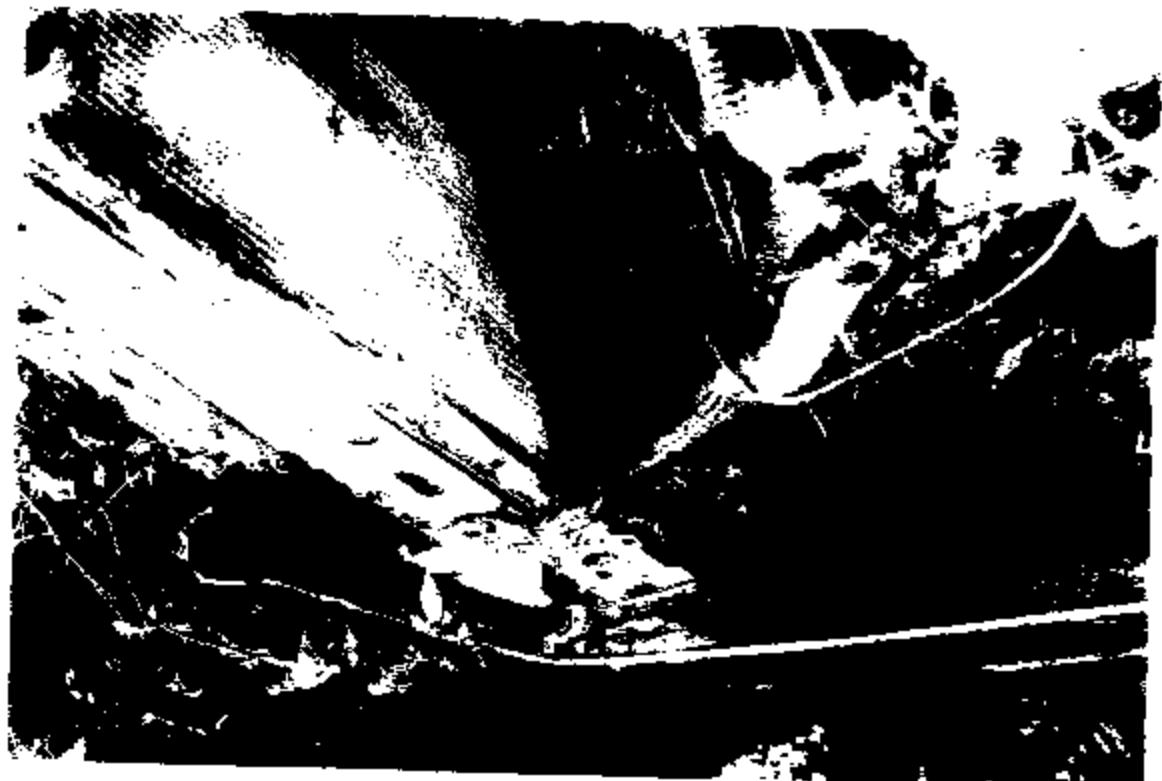
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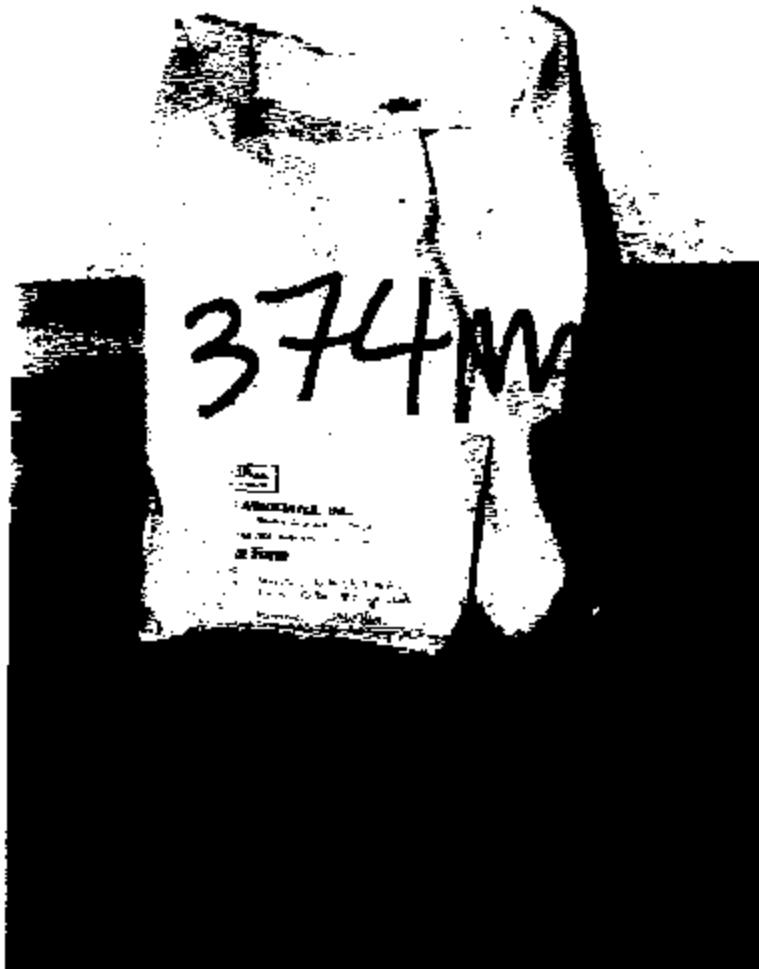
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E002-025-B 1114d



ER02-025-B 11145



374M

M. A. STRICKER INC.
AND OTHERS 1961 - 1962
1964-1965

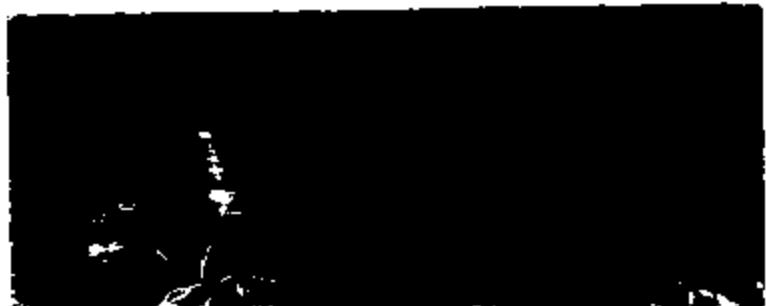
Evidence Log

Number	Description	Date Received	Date Received	Date Received
61	Wing of car's metal search arm			
62	Wing of elect. connector above switch			
63	Wing of car's metal search arm			

CHAIN OF POSSESSION OF EVIDENCE - SIGNATURES

Date	Name	Date	Name
1/20/65	SAC	4/1/65	FBI

ER62-025-B 11146



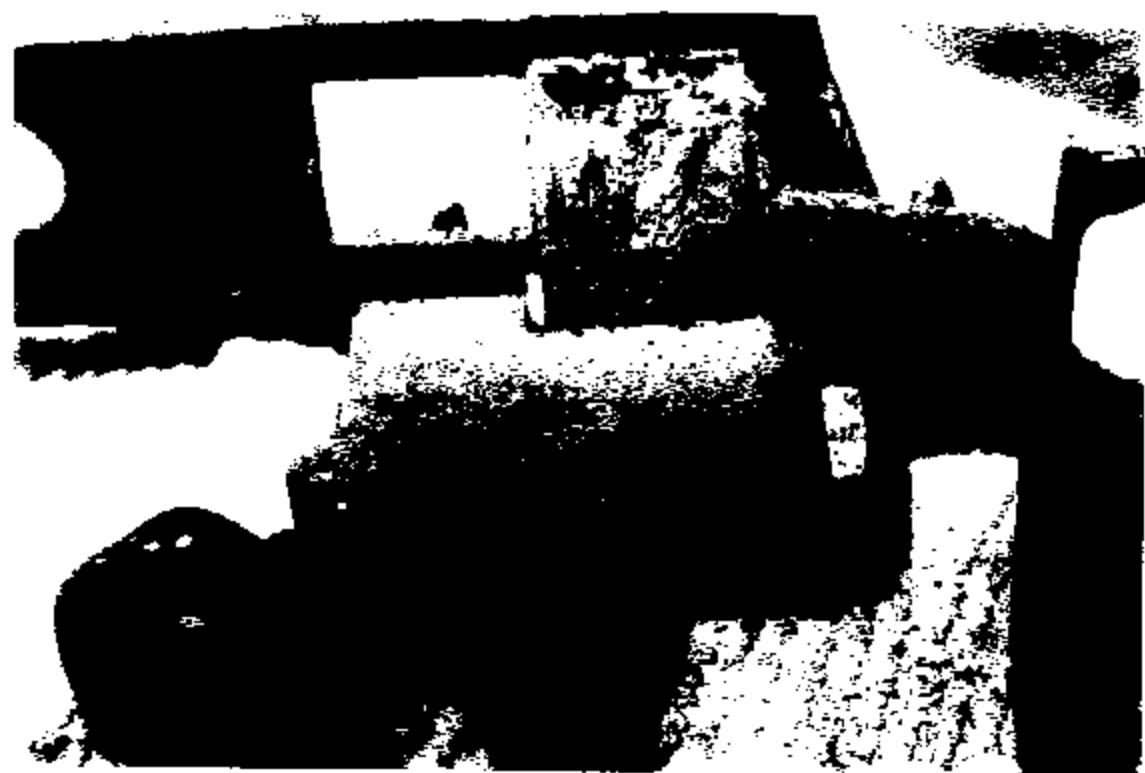
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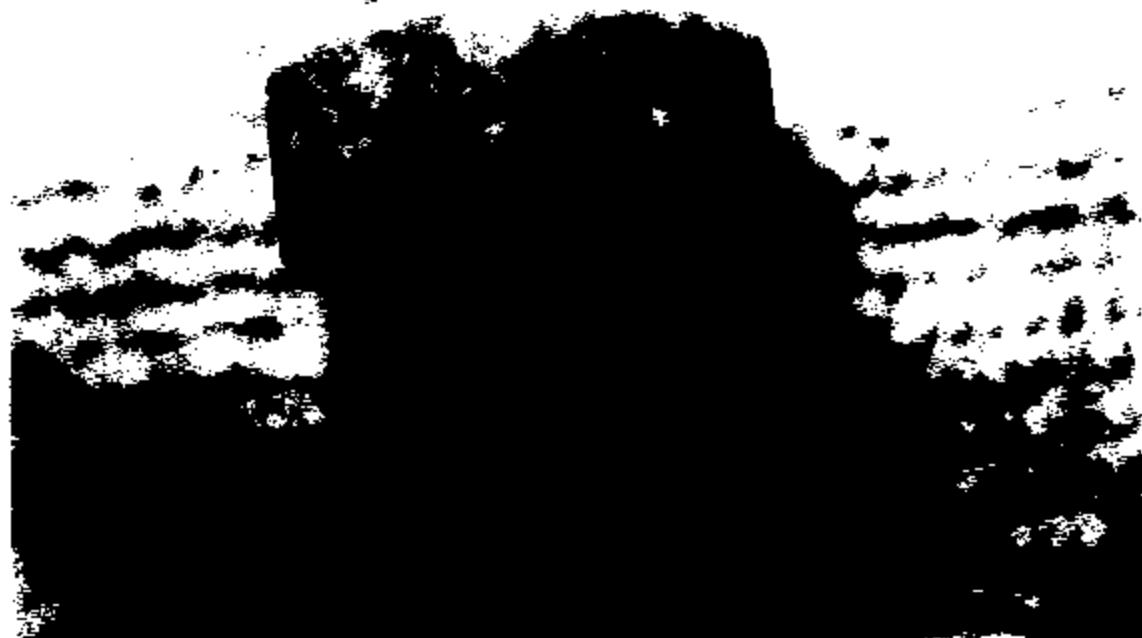
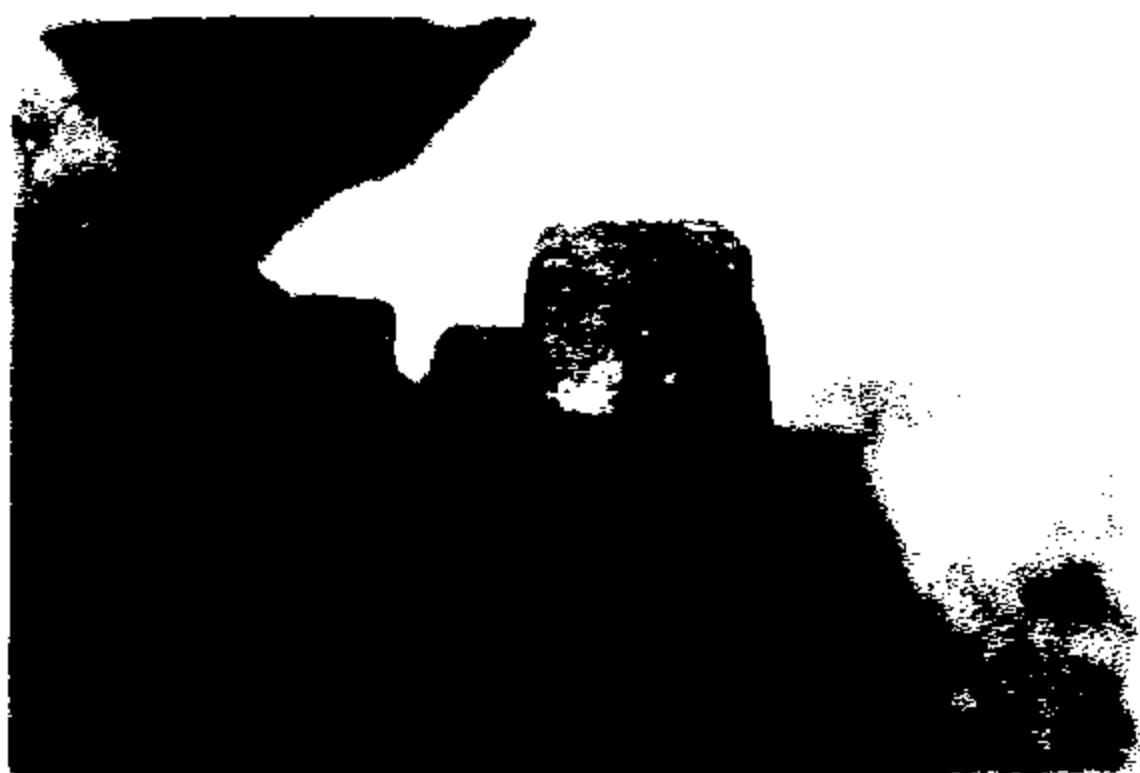
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EPWZ-025-8 11149



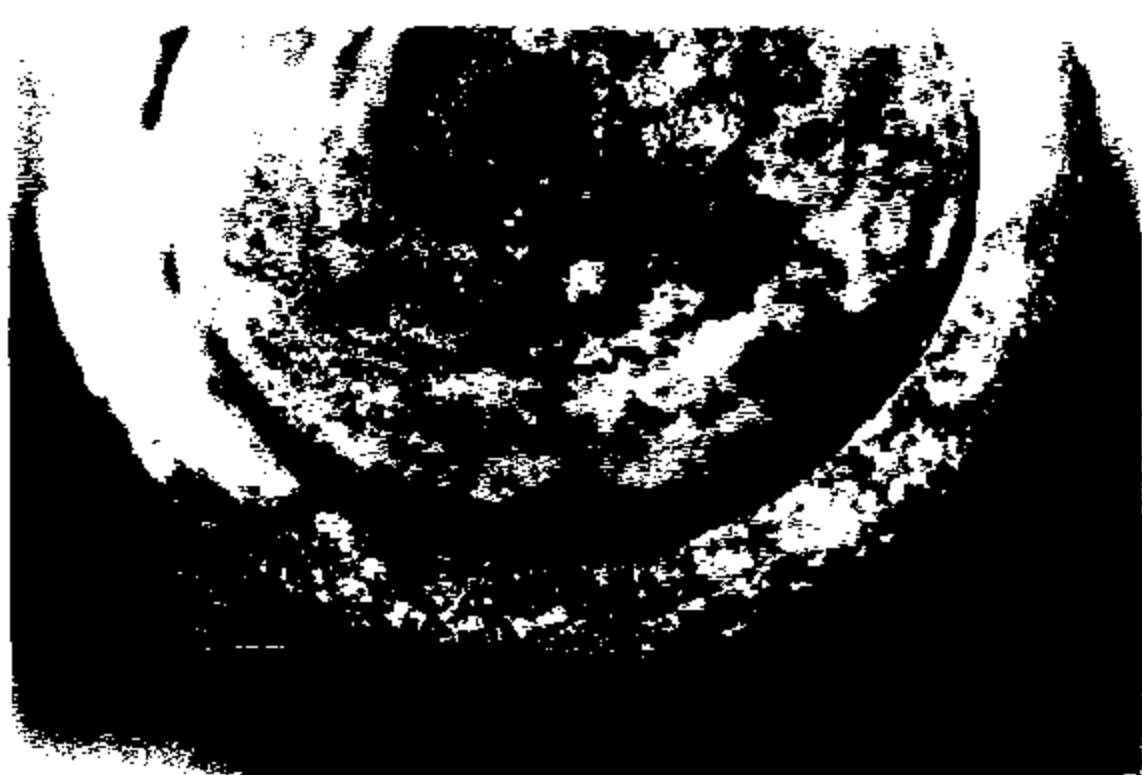
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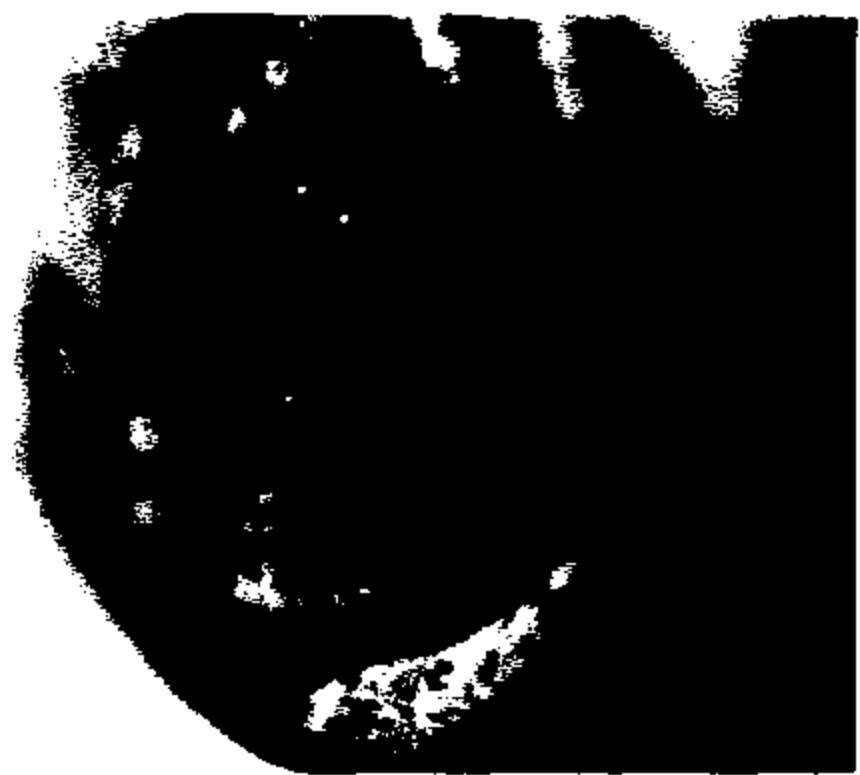
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EN02-025-6 11154



BA62-025-B 11154



E002-025-B 11.55



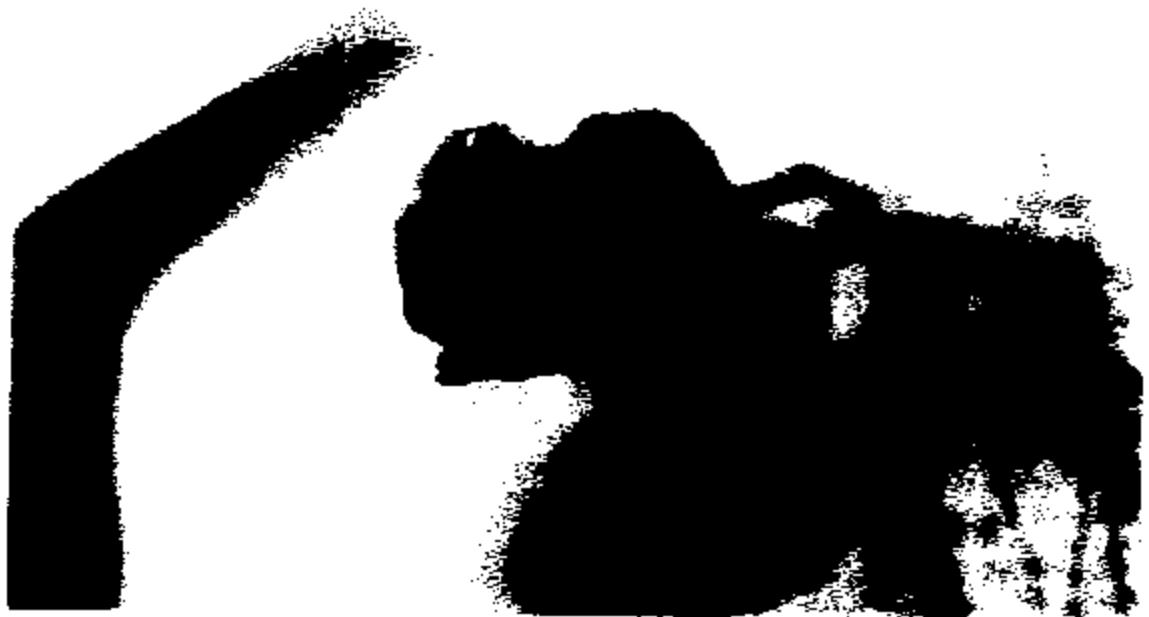
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E002-025-B 11157



EA02-025-B 11158



ER02-025-B 11159



FBI/DOJ - 425-B (1160)



1902-025-B 11161



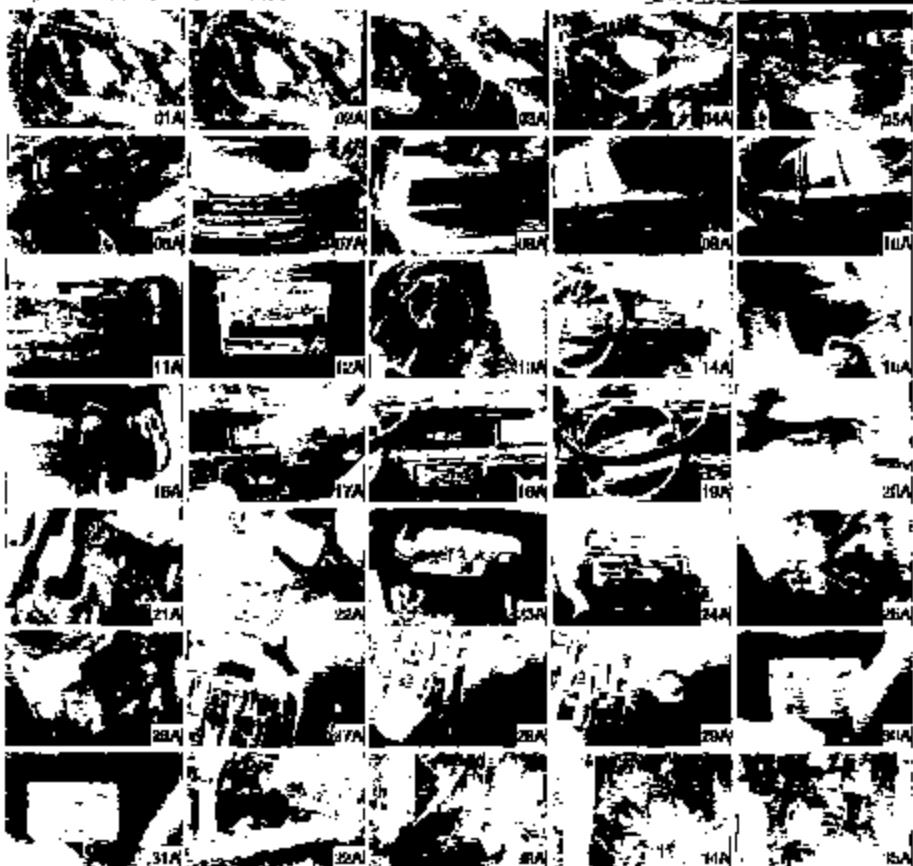
EM02-025-B 11162



E902-025-8 11163

FORD PHOTOGRAPHIC

1203611: ROLL 1



FORD PHOTOGRAPHIC

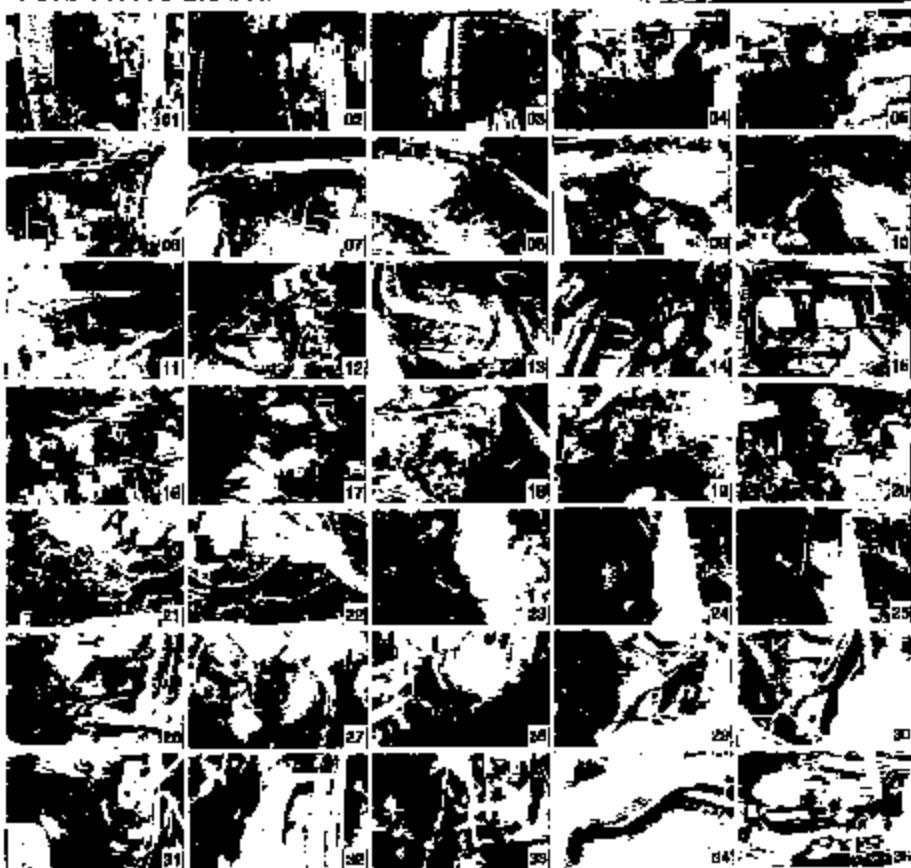
1203611: ROLL 1



FH02-025-8 12164

FORD PHOTOGRAPHIC

35mm - 7400011: ROLL 2



FORD PHOTOGRAPHIC

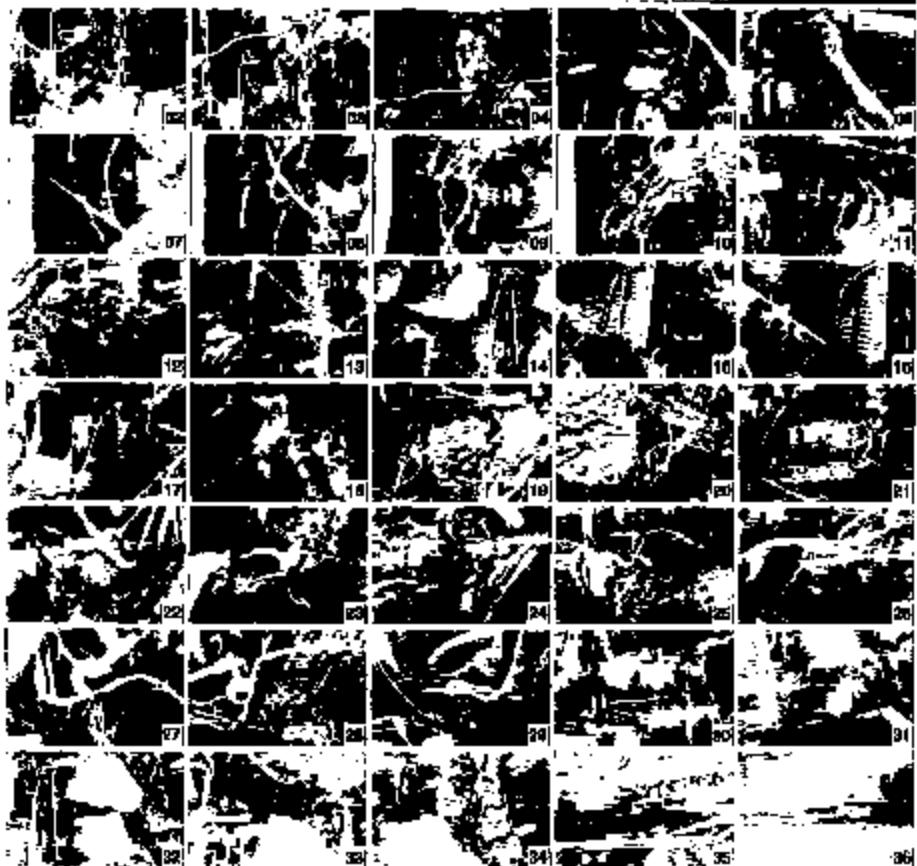
35mm - 7400012: ROLL 2



ER02-025-B 11165

FORD PHOTOGRAPHIC

EXPOSURE 458311: ROLL 3



FORD PHOTOGRAPHIC

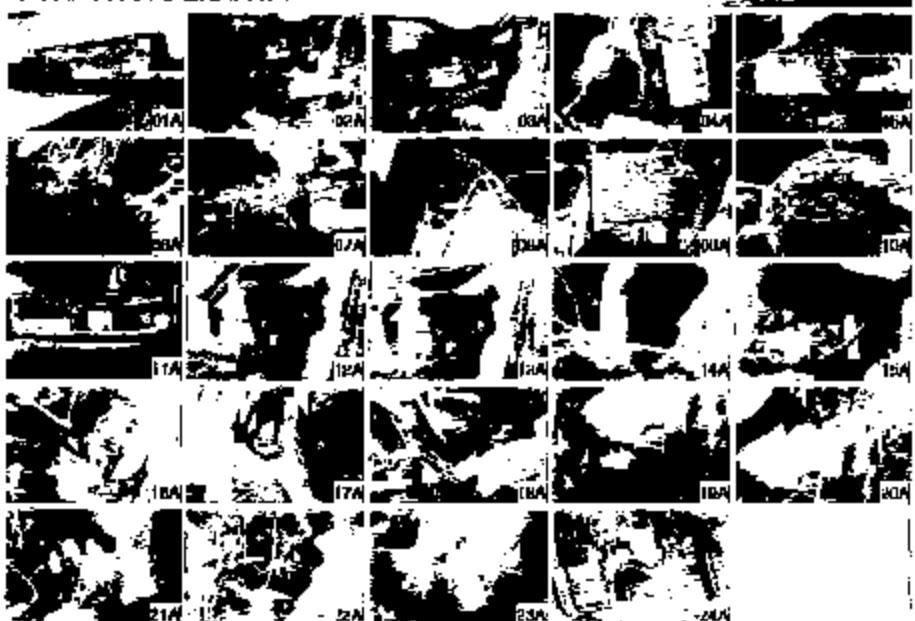
EXPOSURE 458312: ROLL 3

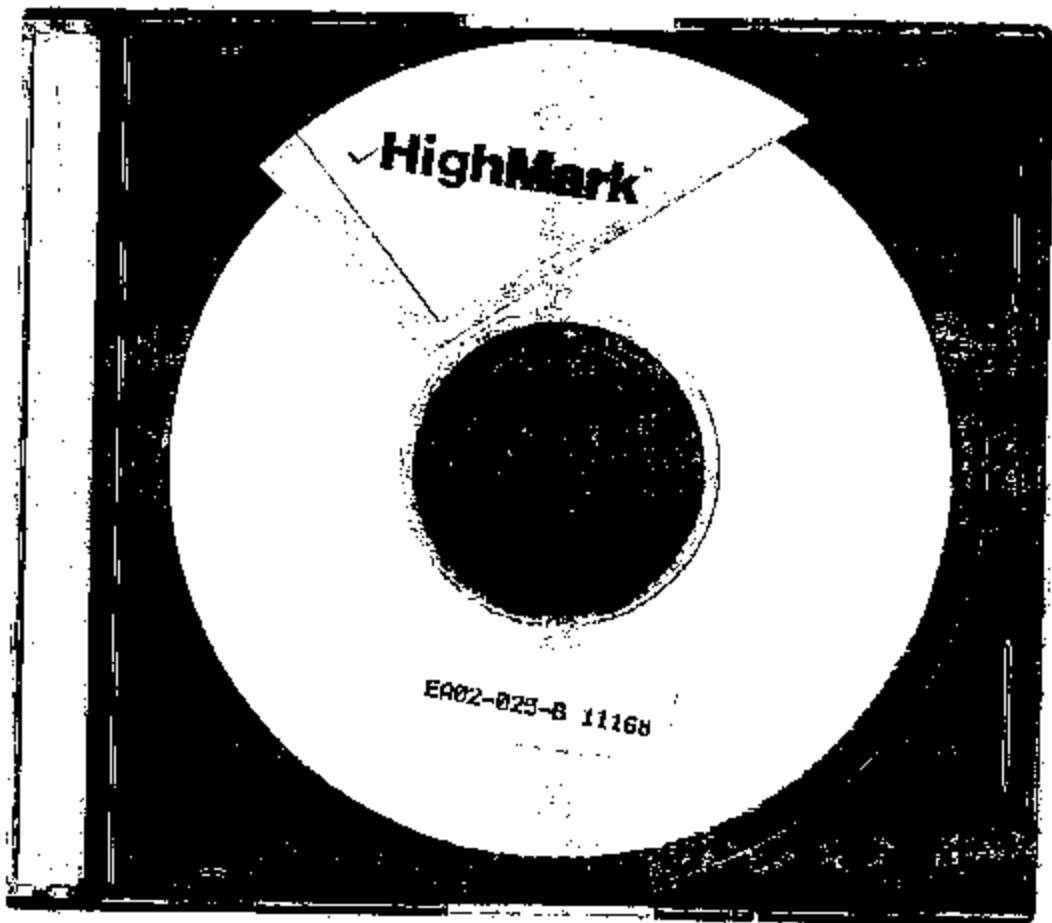


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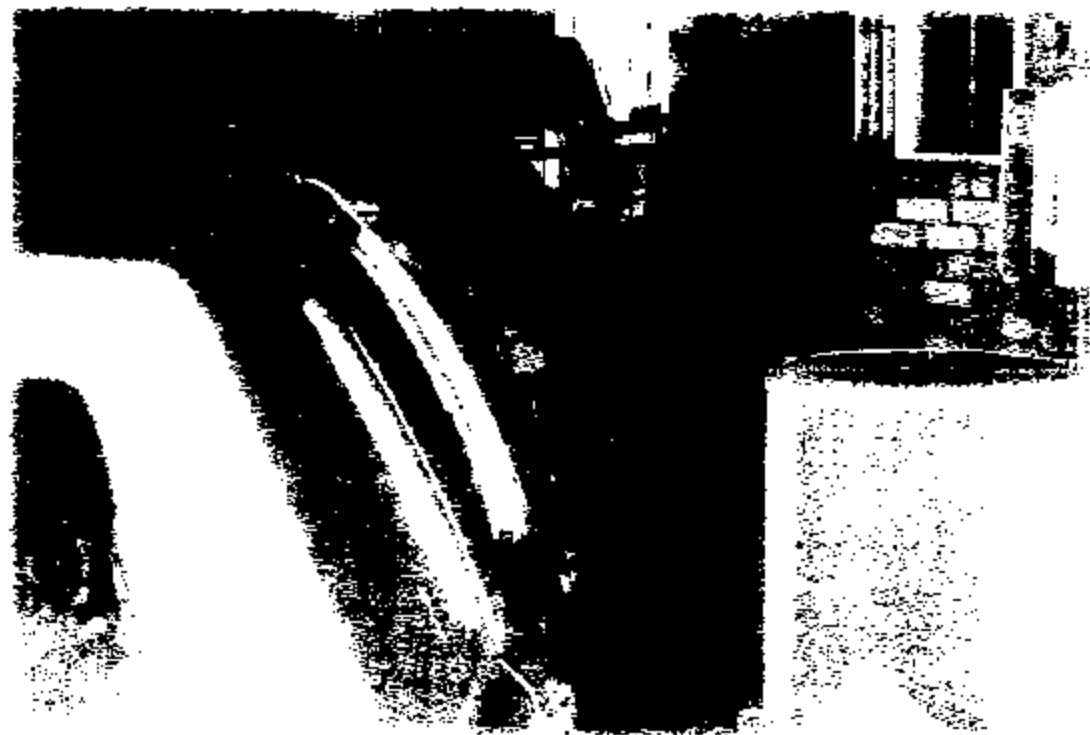
FORD PHOTOGRAPHIC

400-144811-ROLL4





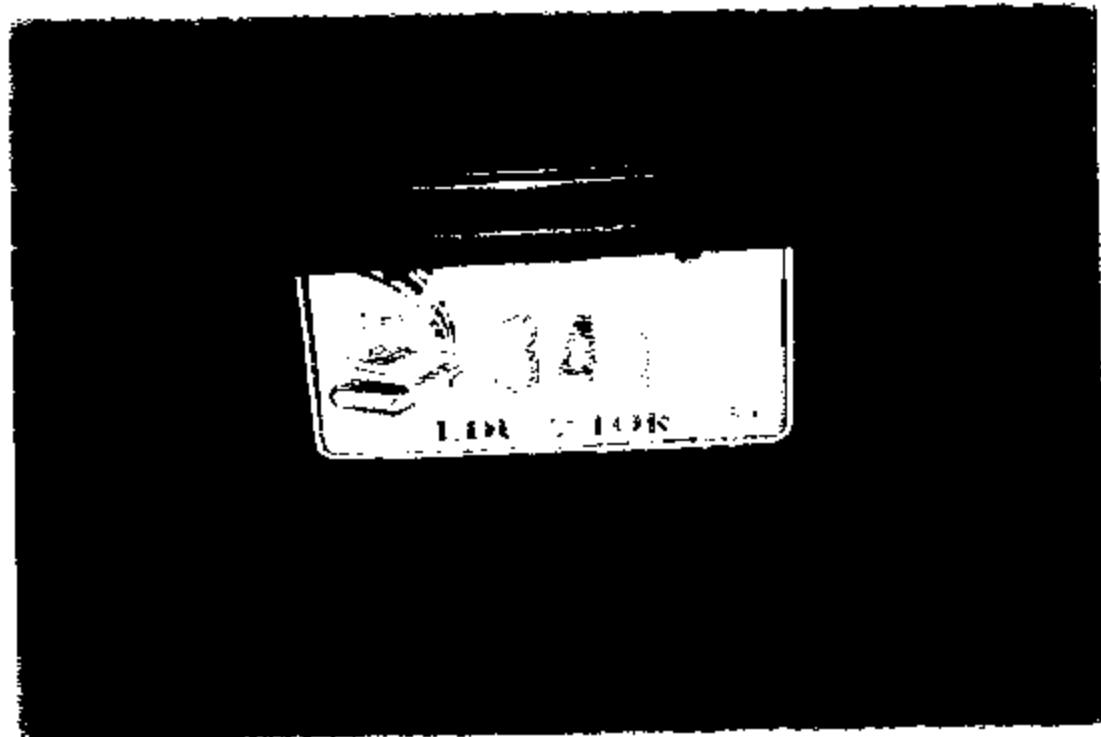
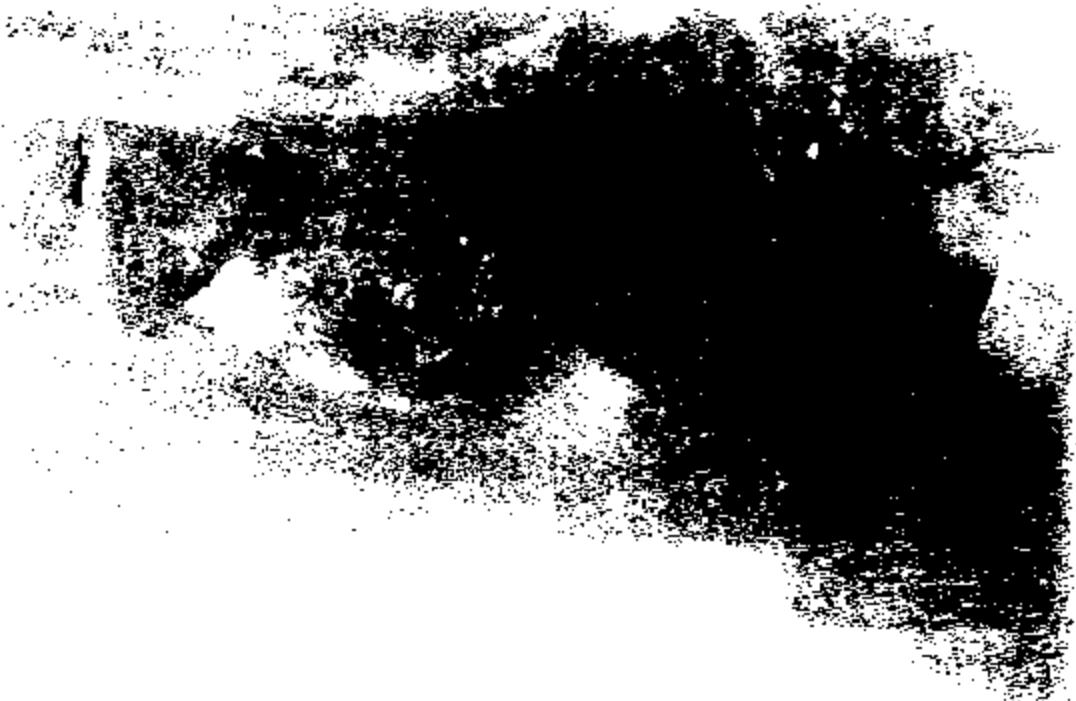
ER02-025-B 11189
John V. Ward



ER02-025-B 11189



ER02-025-B 11170



ER02-025-B 11171



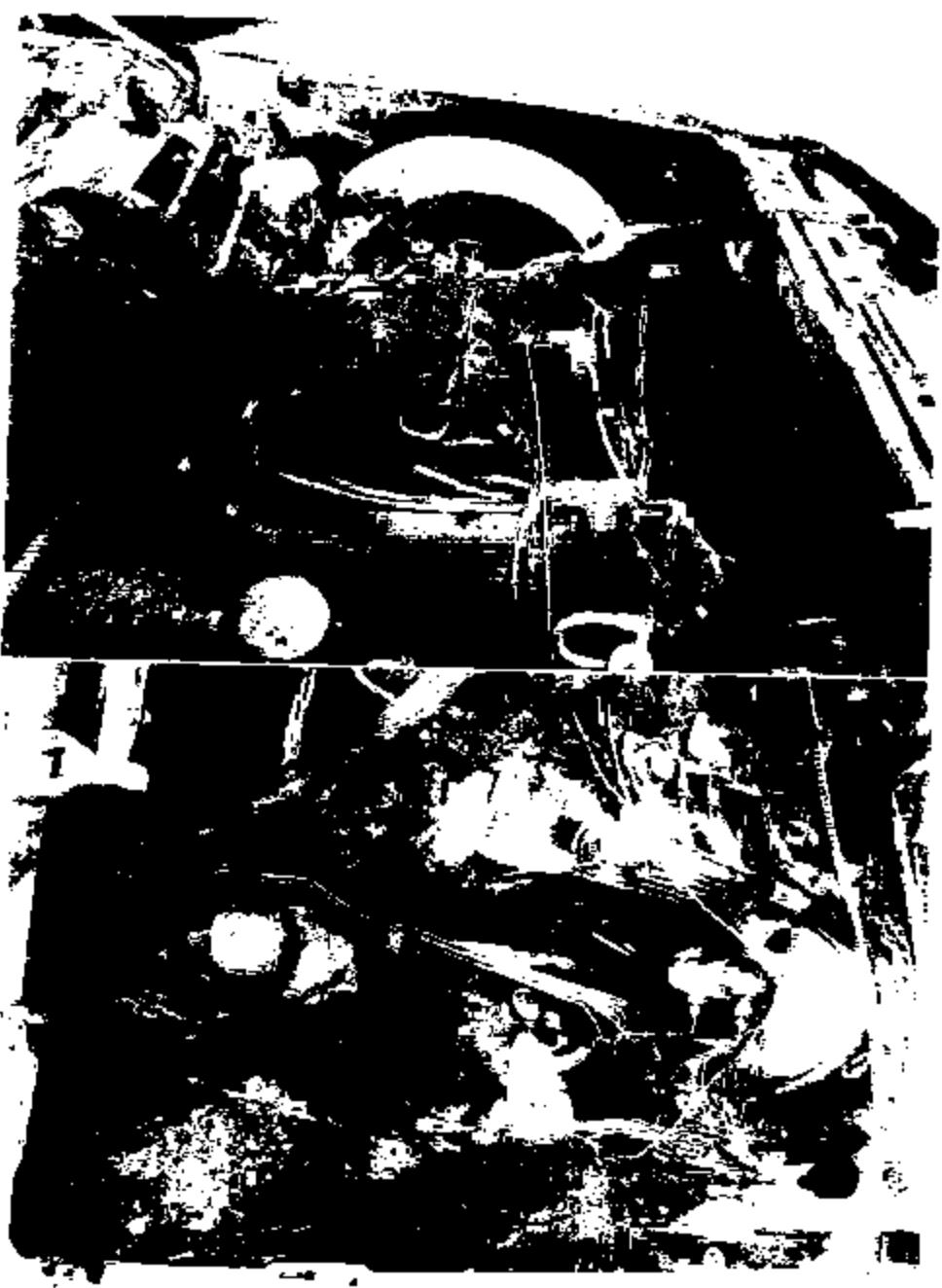
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EA02-025-B 11173



ER02-025-B 11174



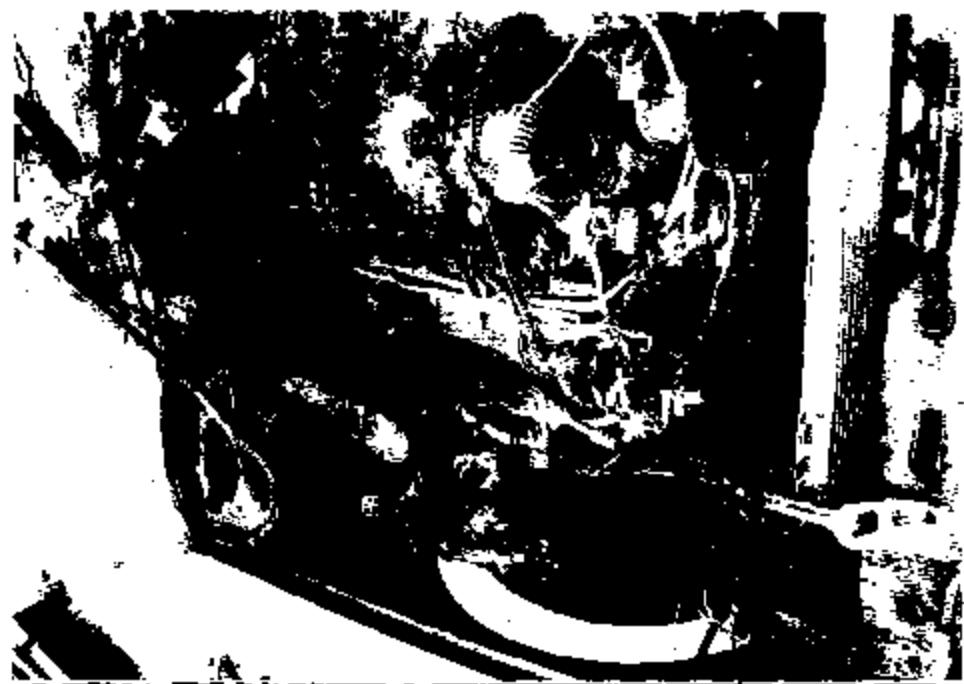
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EW02-025-6 11776



ER02-025-B 11177



6402-025-B 11178



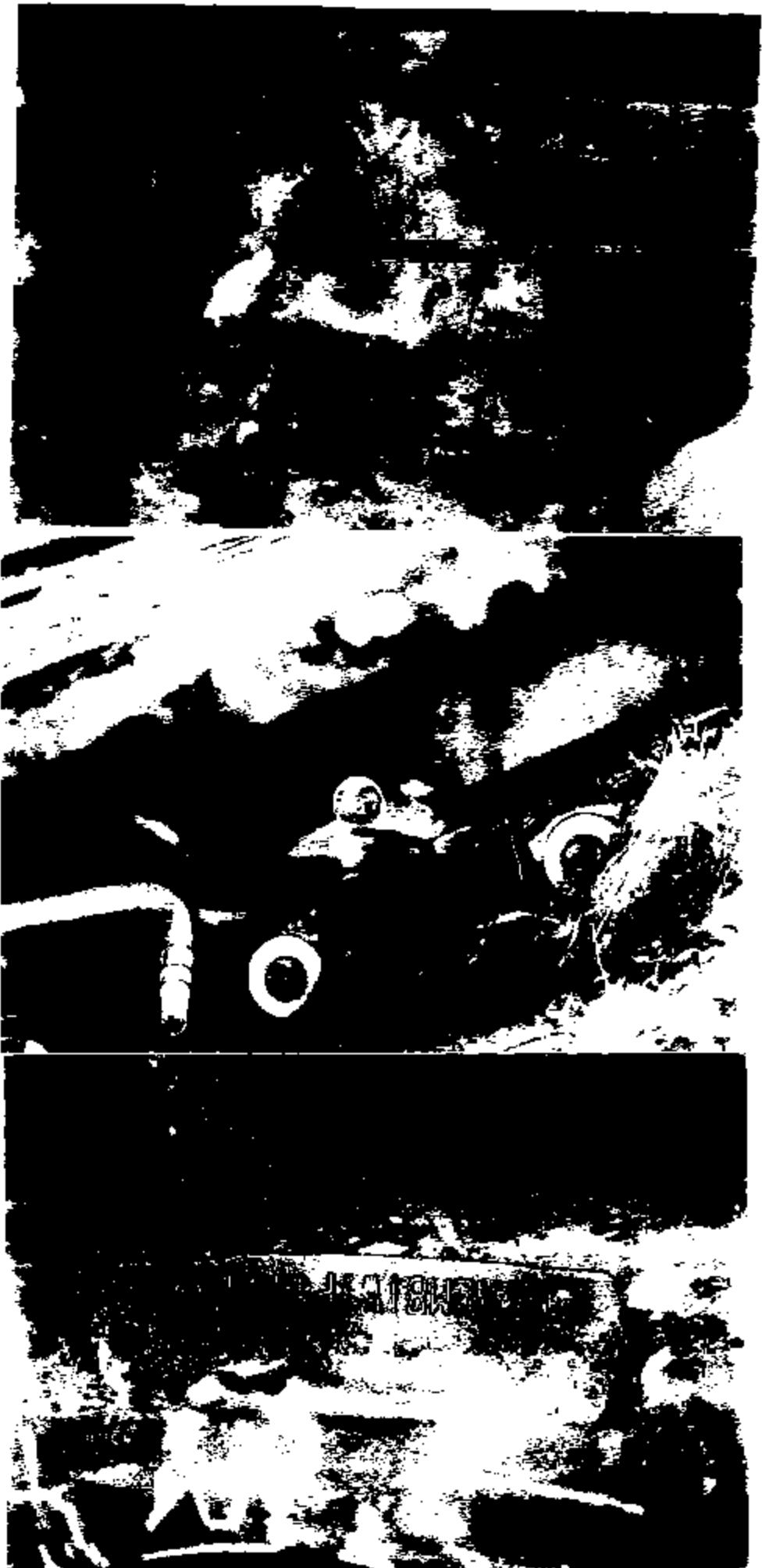
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BB02-025-B 11186



ER02-025-B 11181



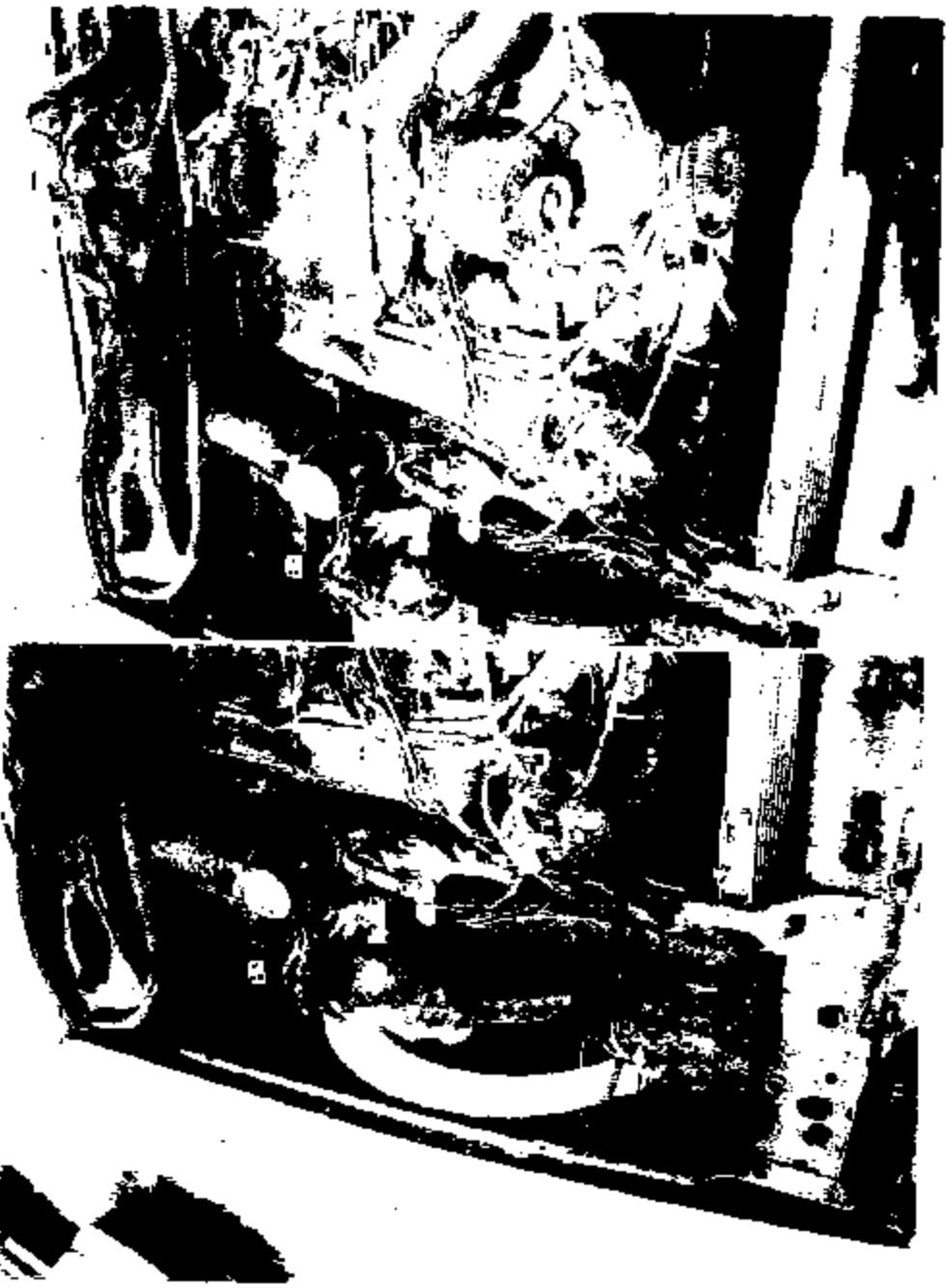
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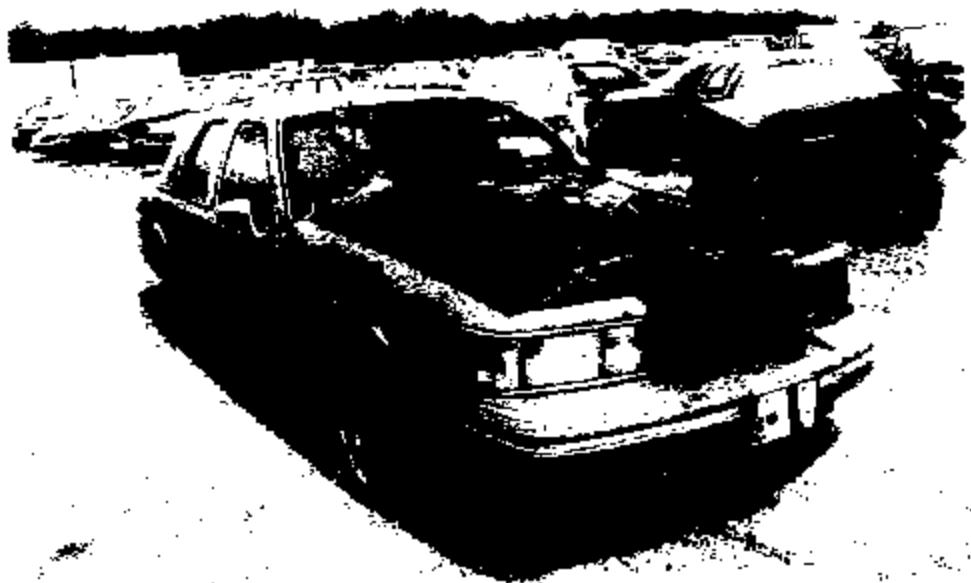
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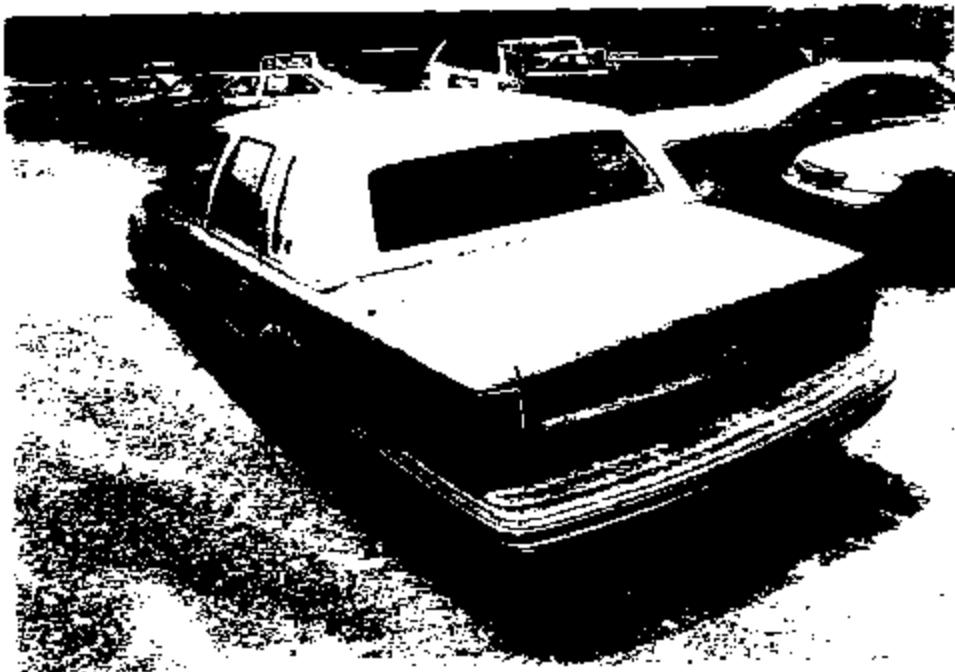
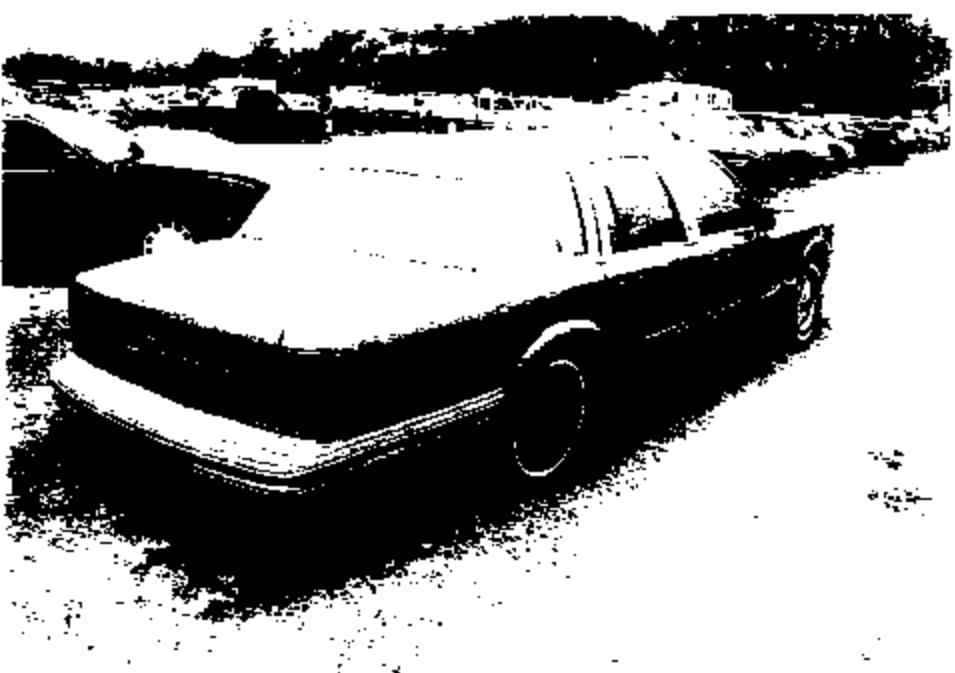
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DDM2-025-B 11185



ER02-8125-B 11186



ER02-025-E 11167



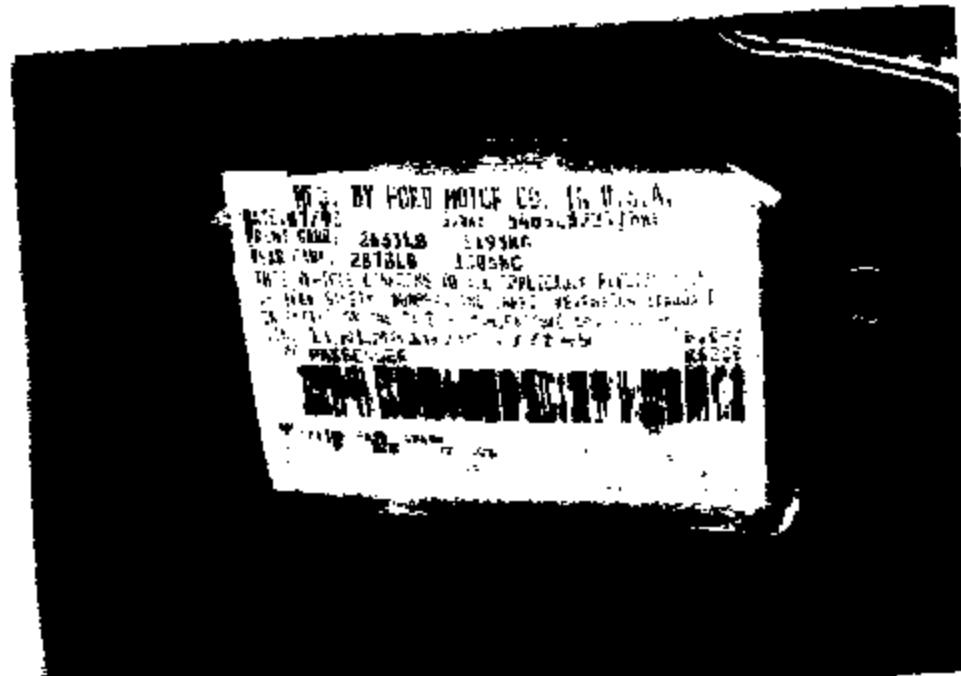
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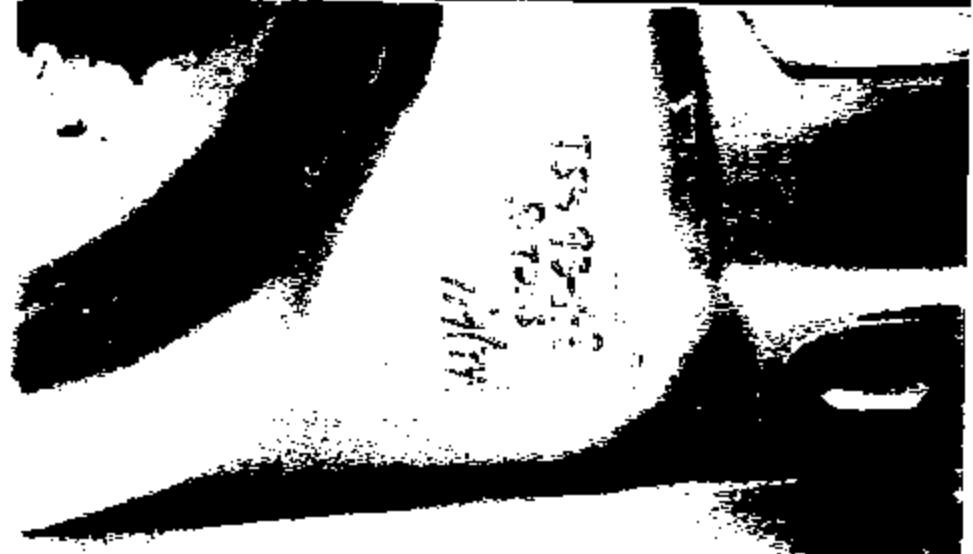


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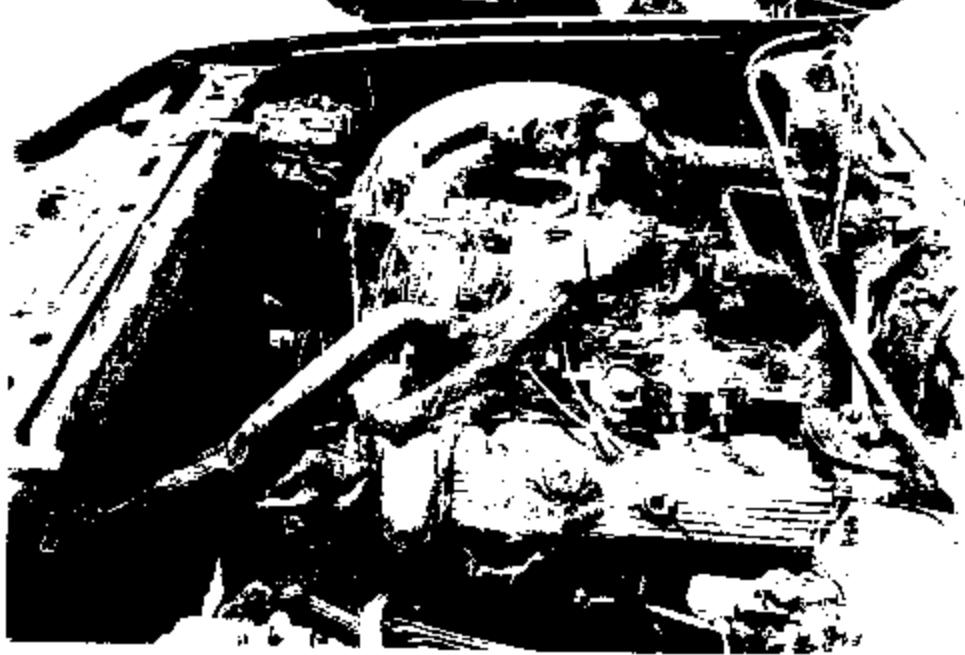




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EA22-225-8 11193



PAB2-025-B 11194