

EA02-025

FORD 10/27/03

LETTER TO ODI

APPENDIX M

BOOK 16 OF 22

PART A-D

PART D



4-1



4-2



4-3



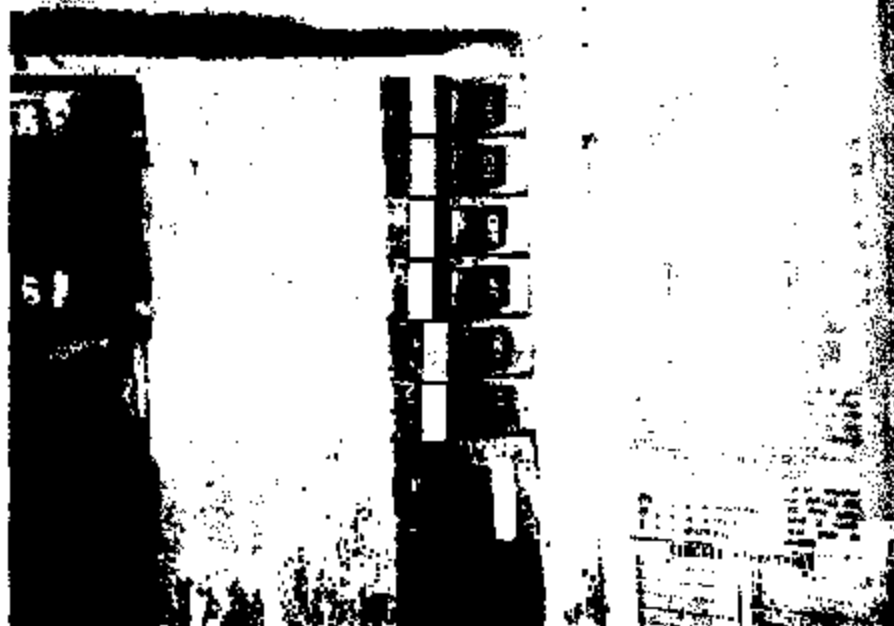
4-4



4-5



4-6



4-7



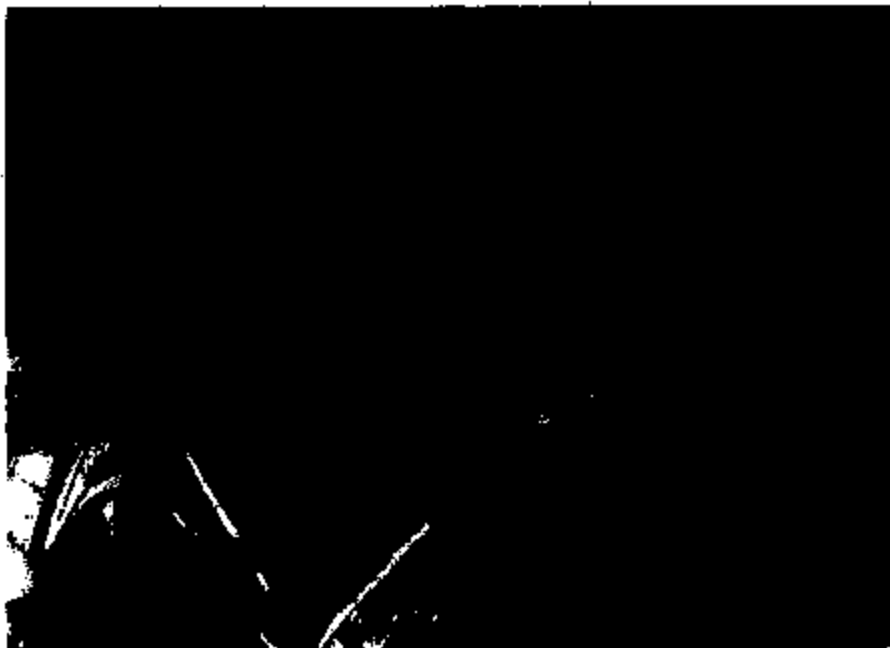
4-8



4-9



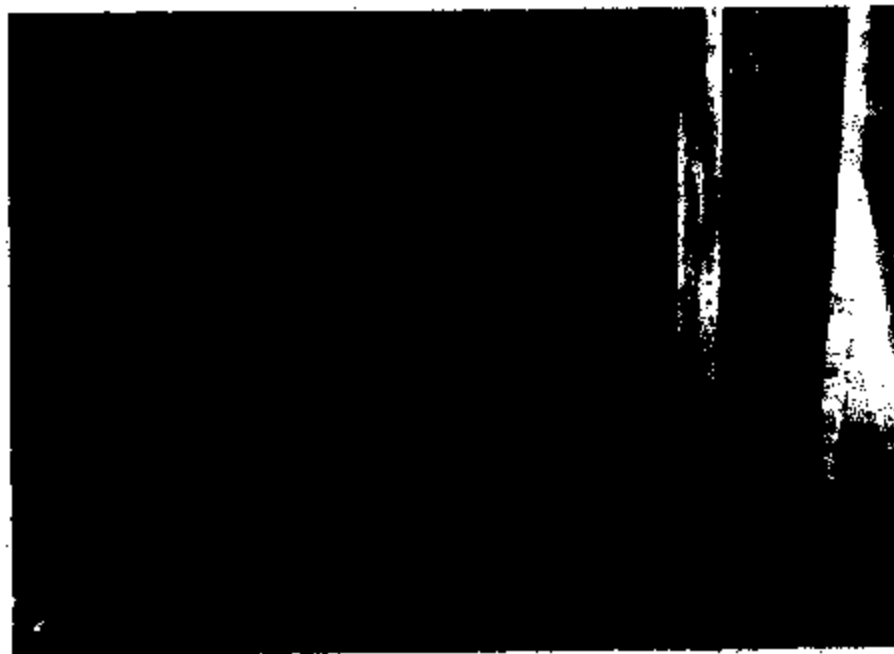
4-10



4-11



4-12



4-13



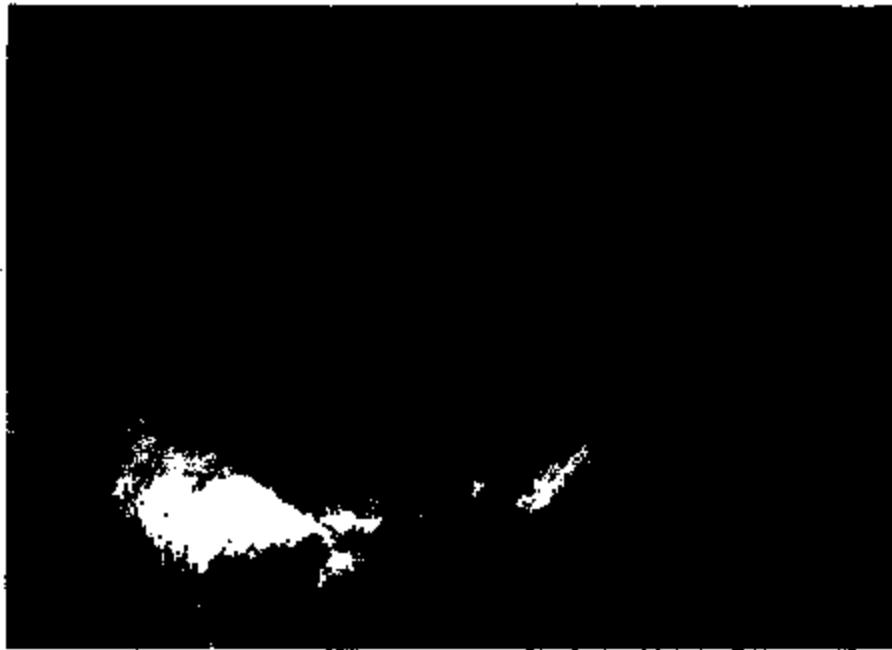
4-14



4-15



4-16



4-17



4-18



4-19



4-20



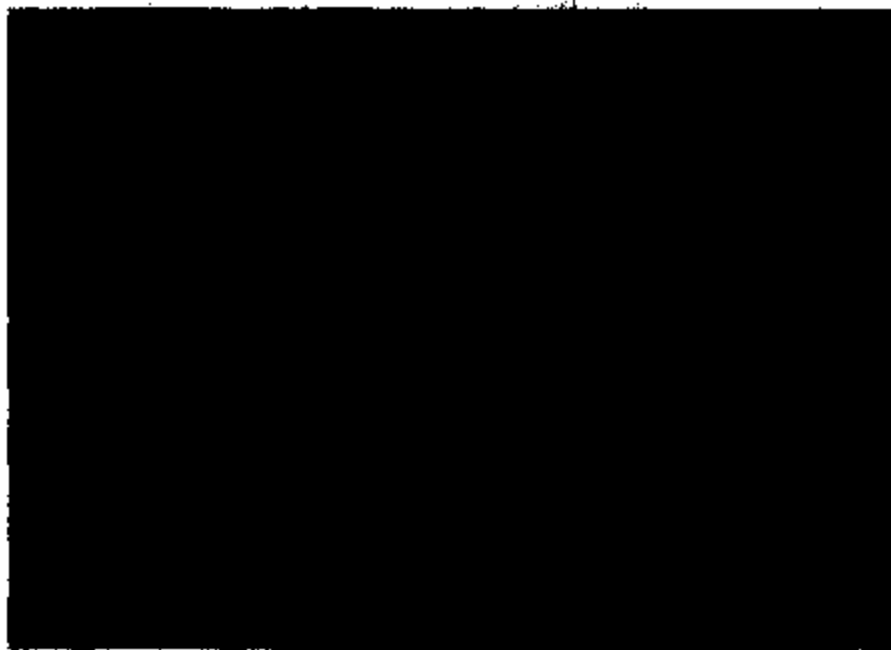
4-21



4-22



4-23



4-24



4-27



4-28



4-29



4-30



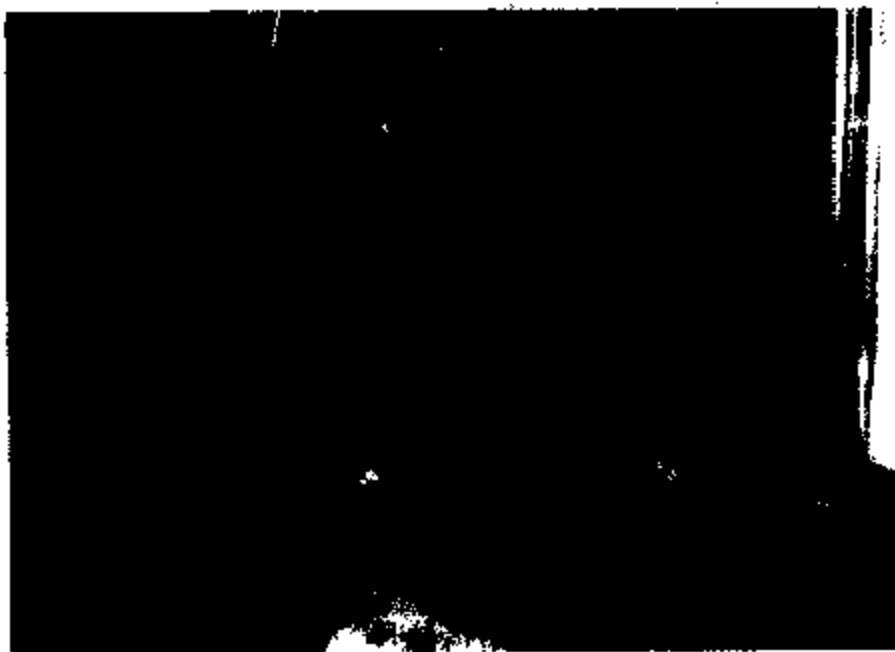
4-31



4-32



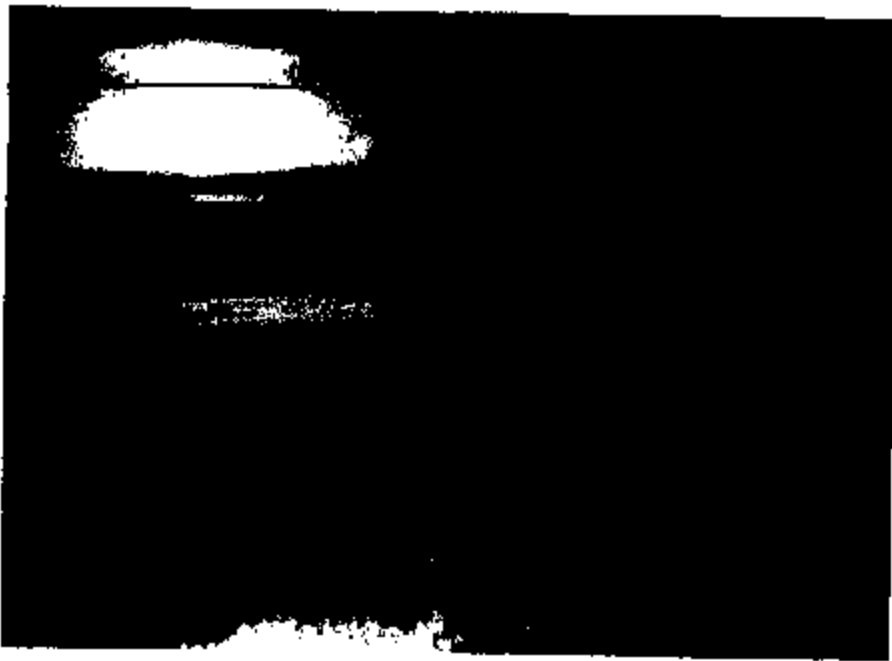
4-33



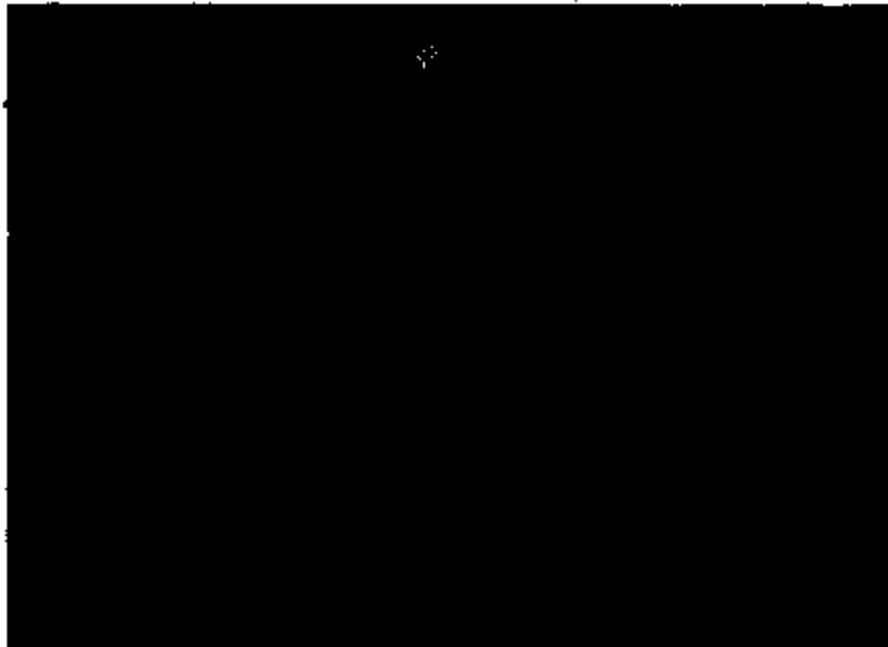
4-34



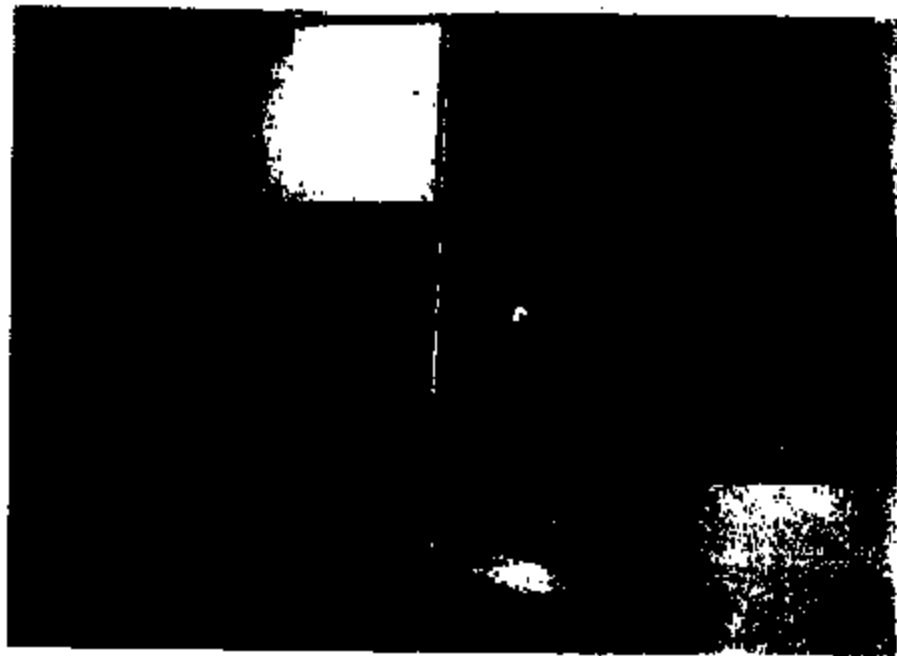
4-35



4-36



5-1



5-2



5



5-5



5-7



5-8



5-9



5-10



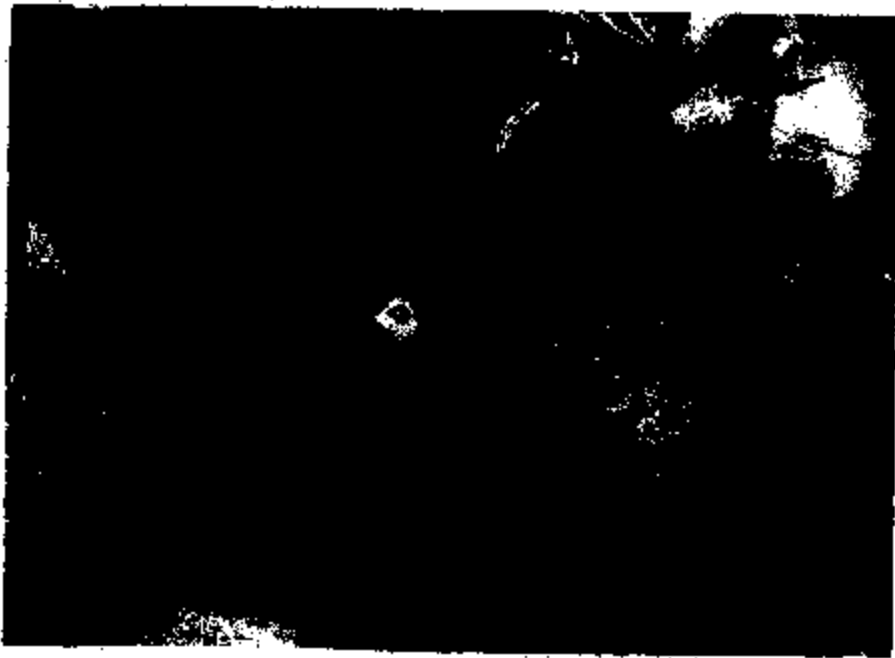
5-11



512



5-13



5-14



5-15



5-16



5-17



5-18



5-19



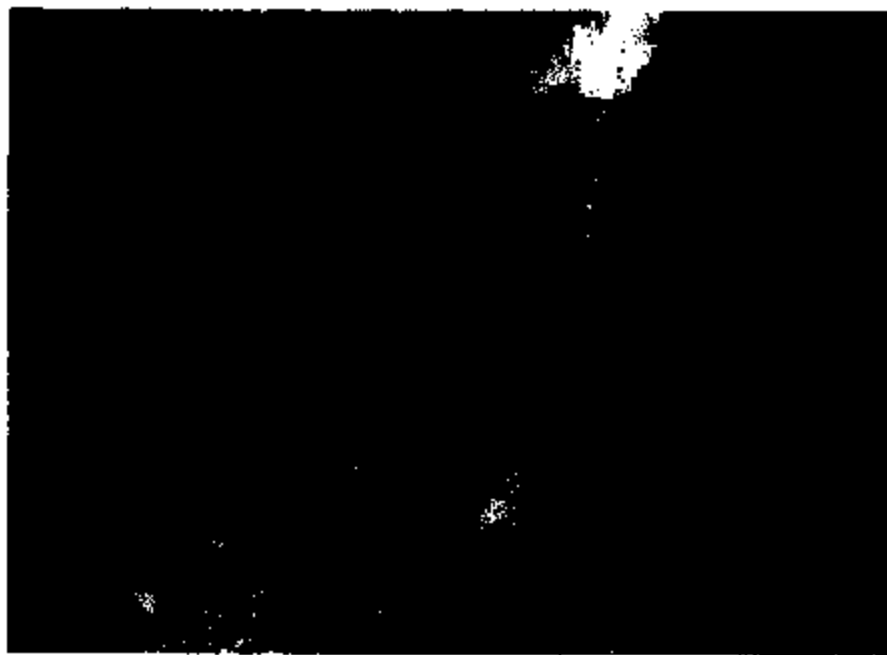
5-20



5-21



5-22



5-23



5-24



5-25



5-26



5-27



5-28



5.29



5.30



5.31



5.32



5-33



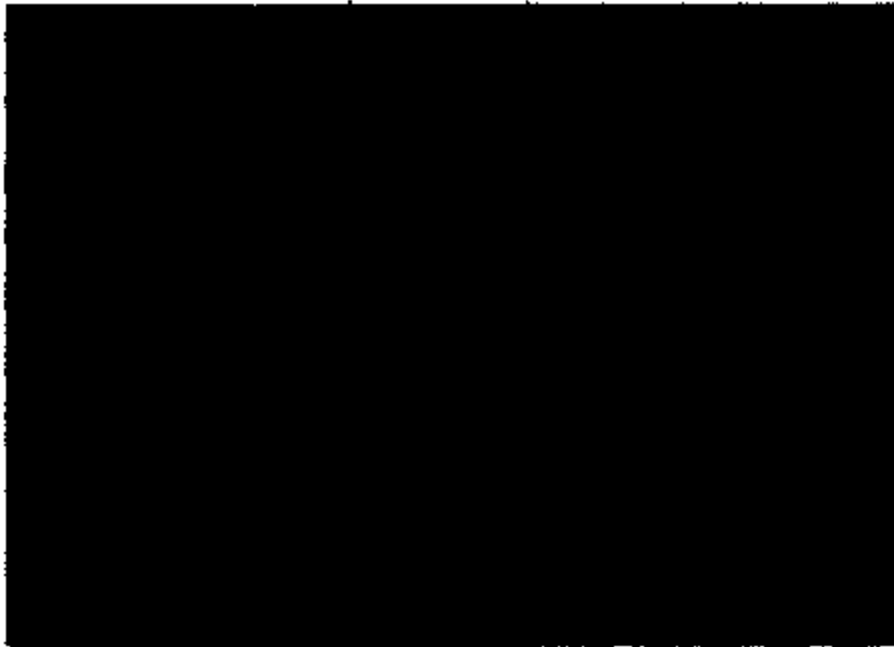
5-34



5-35



5-36



1-1



1-2



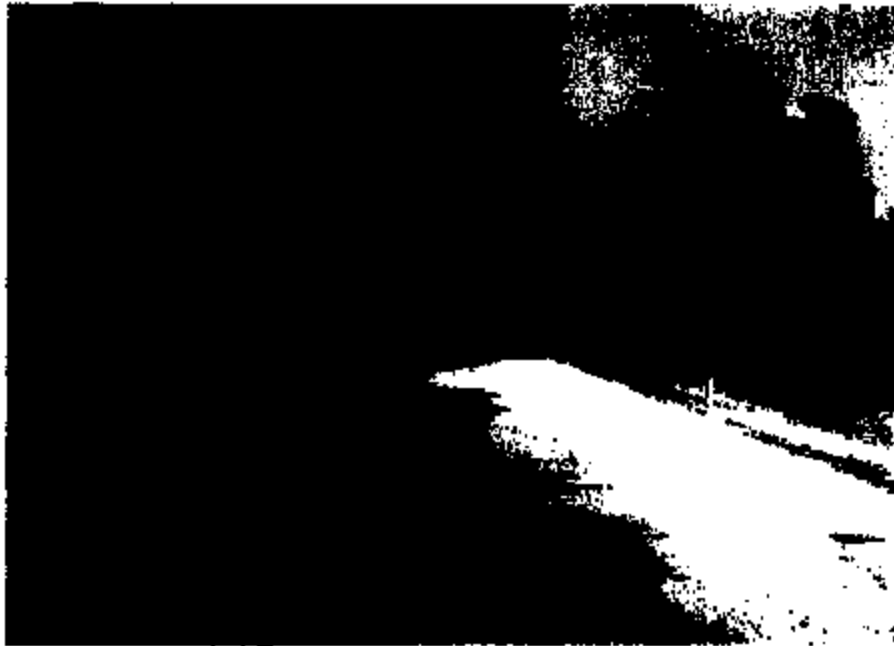
1-3



1-4



1-5



1-6



1-7



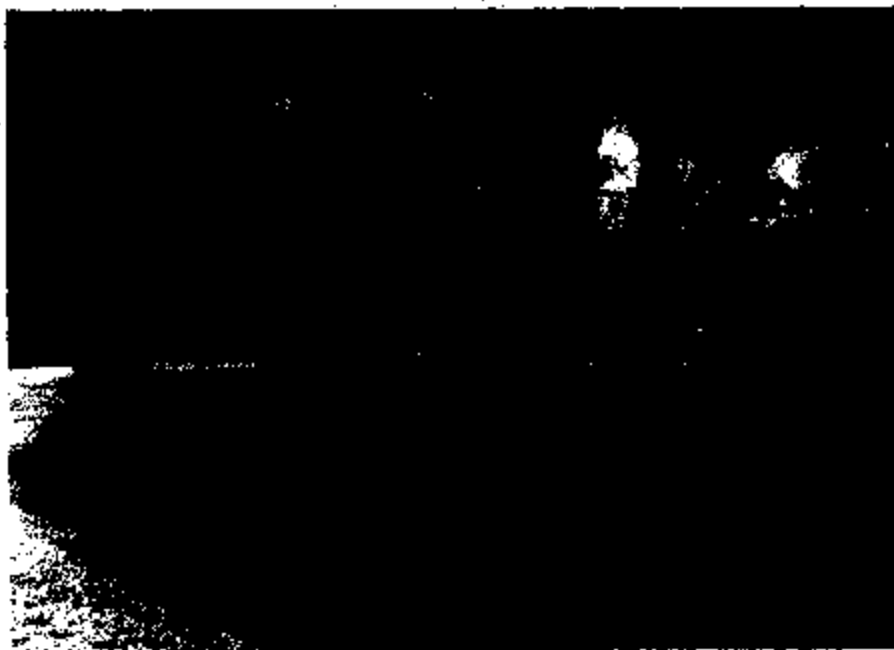
1-8



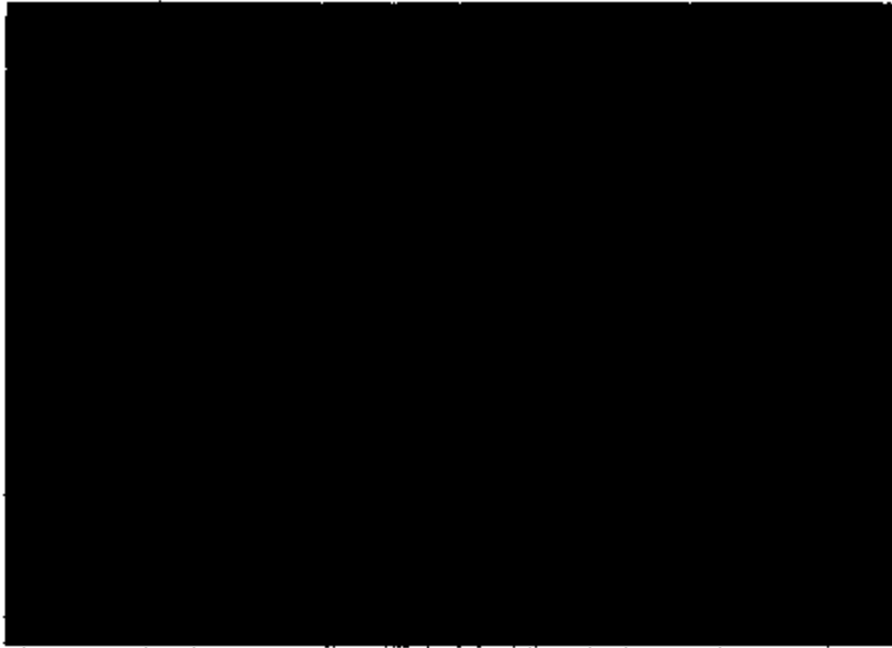
1-9



1-10



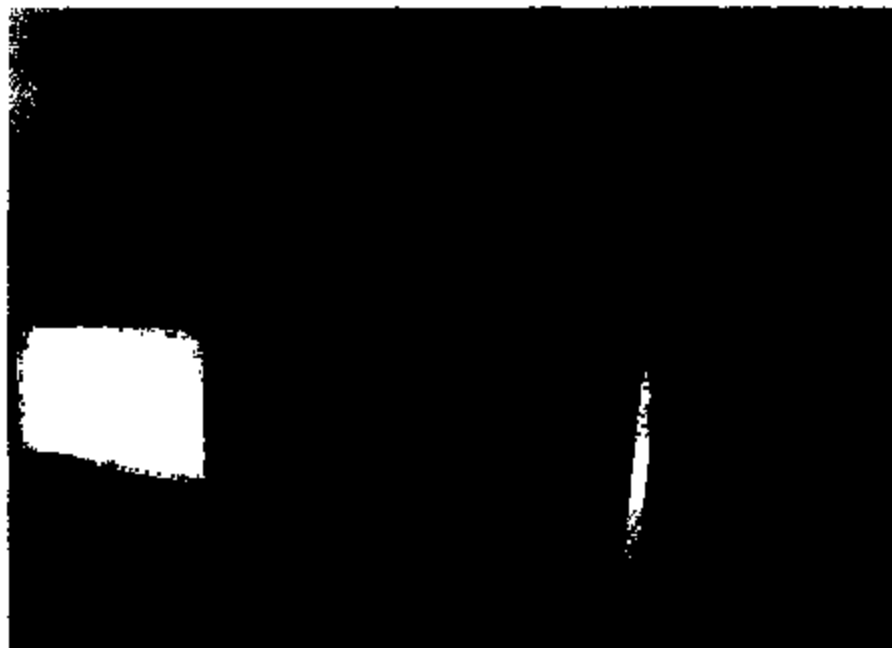
1-11



1-12



1-13



1-14



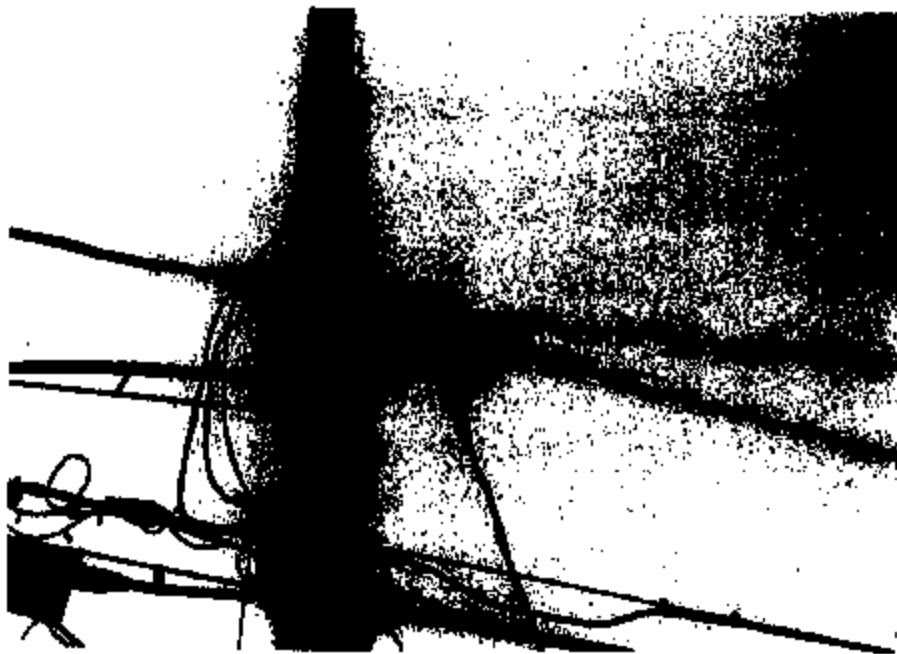
1-15



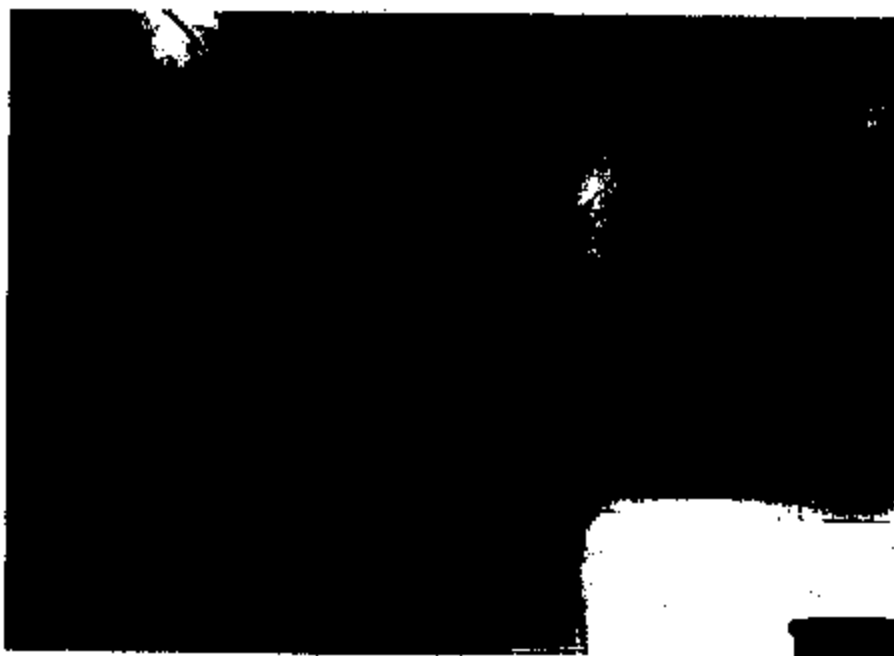
1-16



1-17



1-18



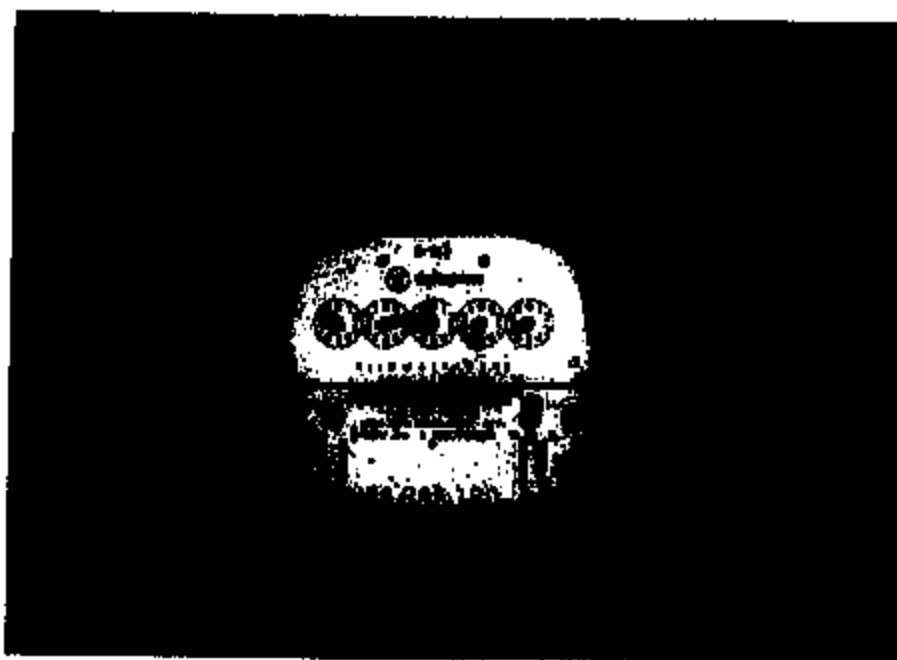
1-19



1-20



1-21



1-22



1-23



1-24



1-25



1026



1027



1-28



1-29



1-30



1-31



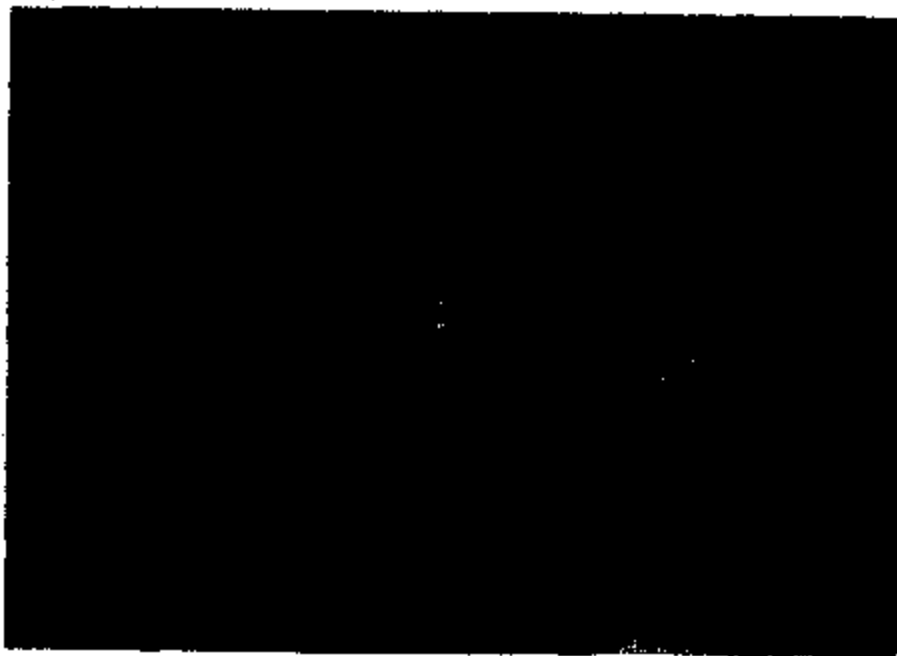
1-32



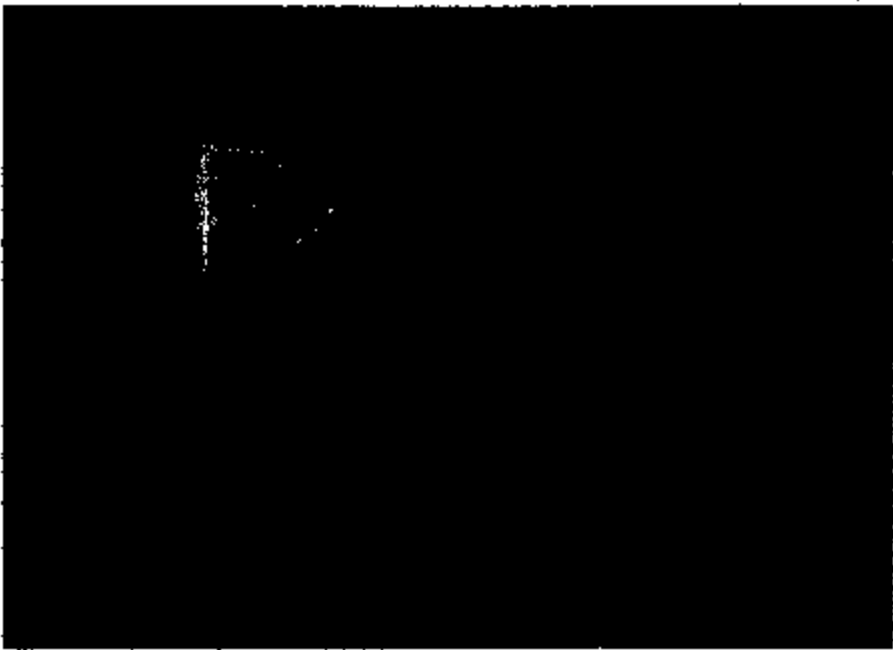
1-33



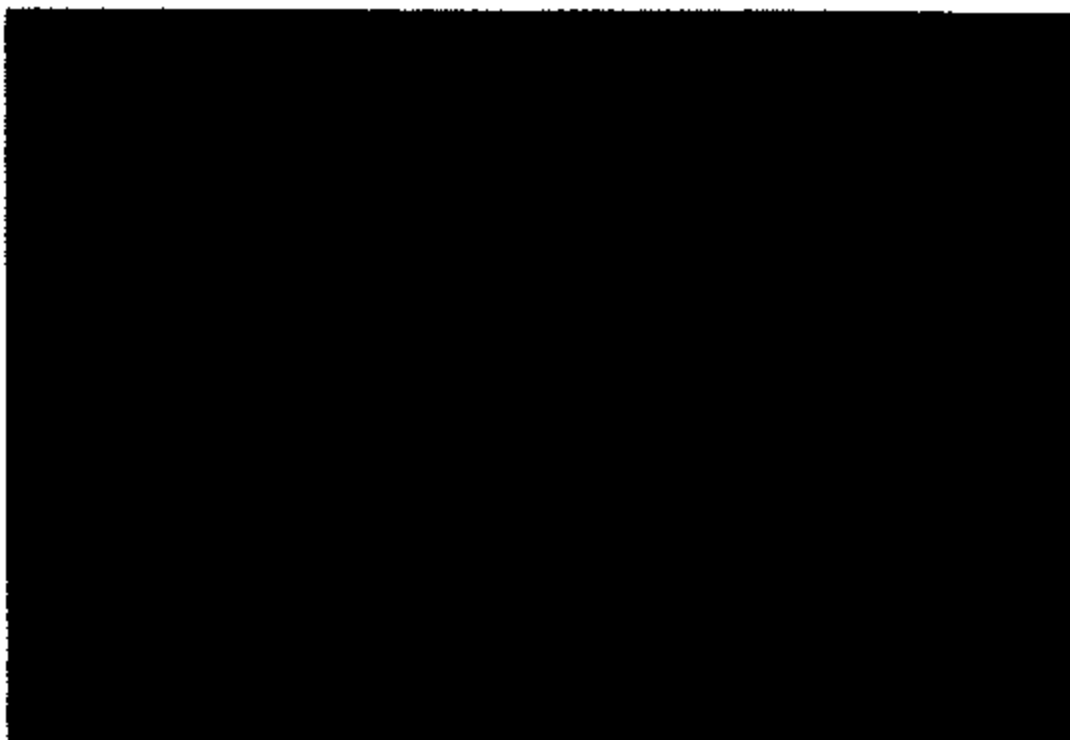
1-34



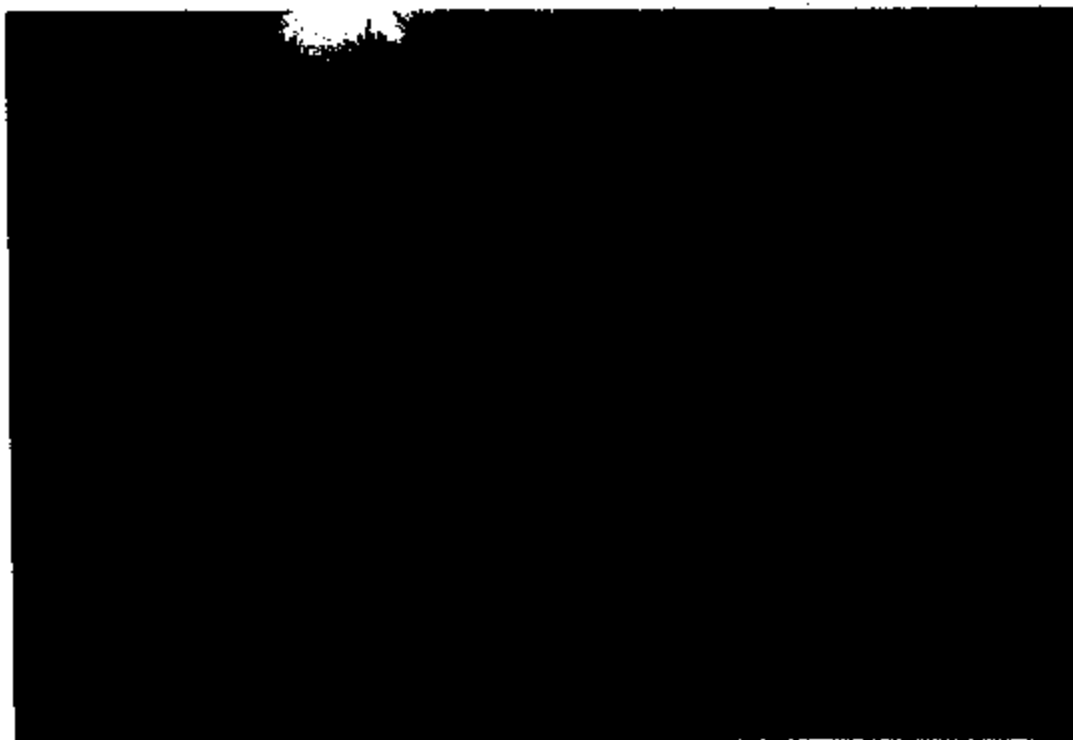
1-35



1-26



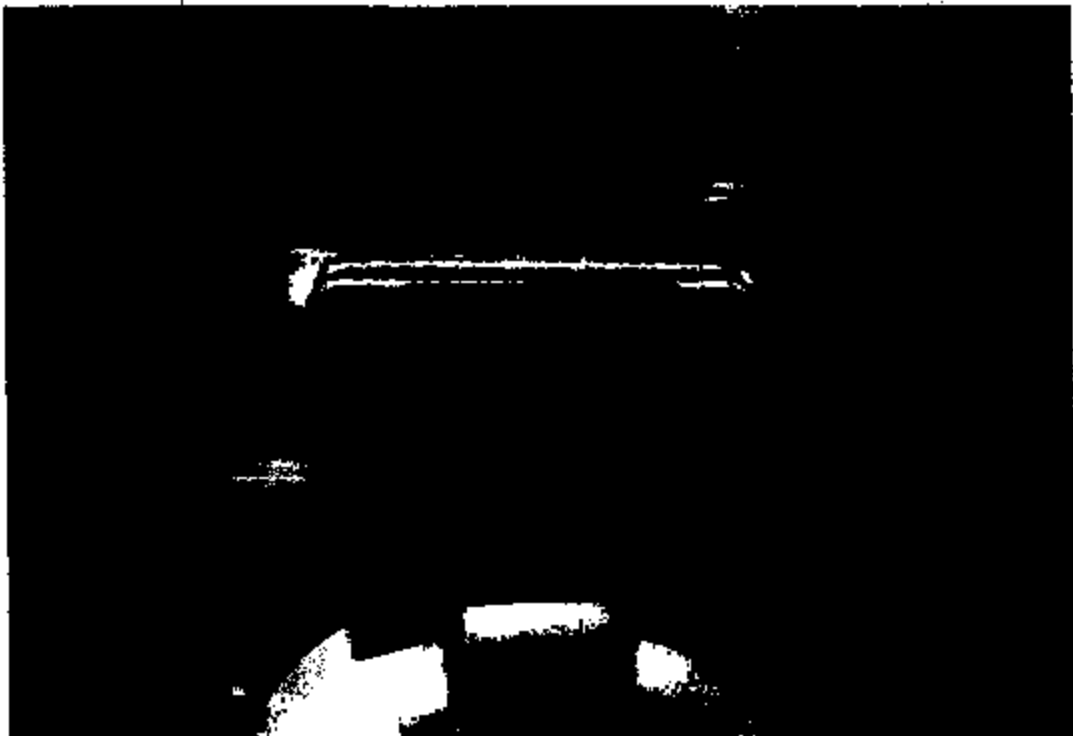
2-1



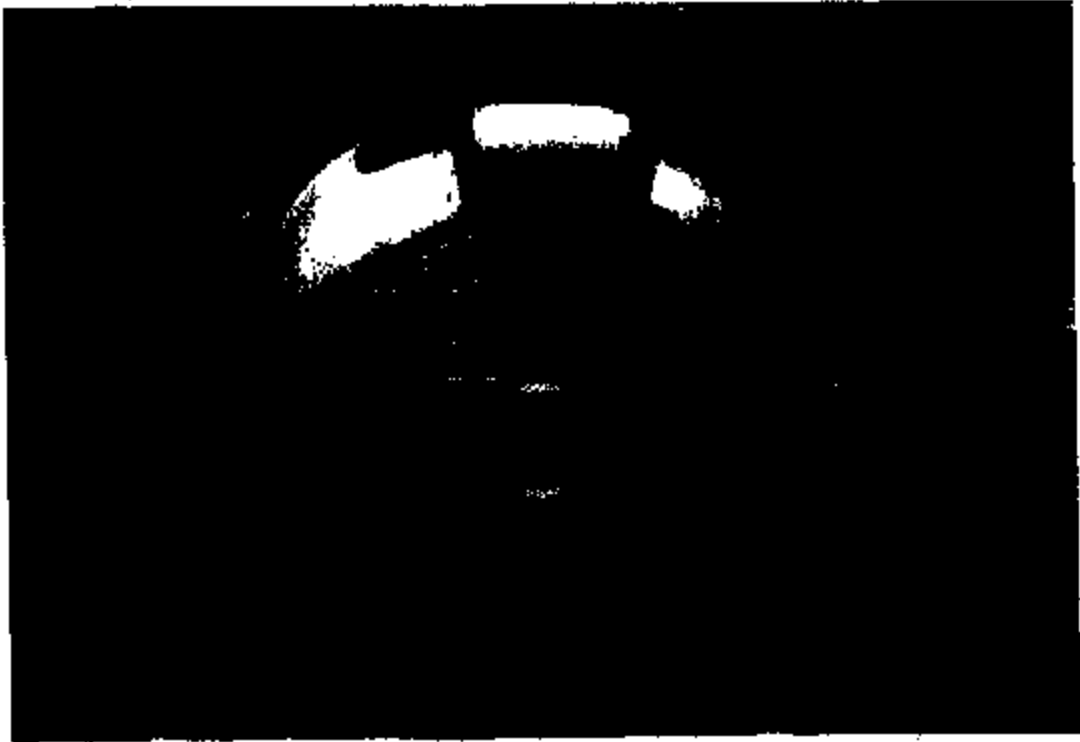
2-2



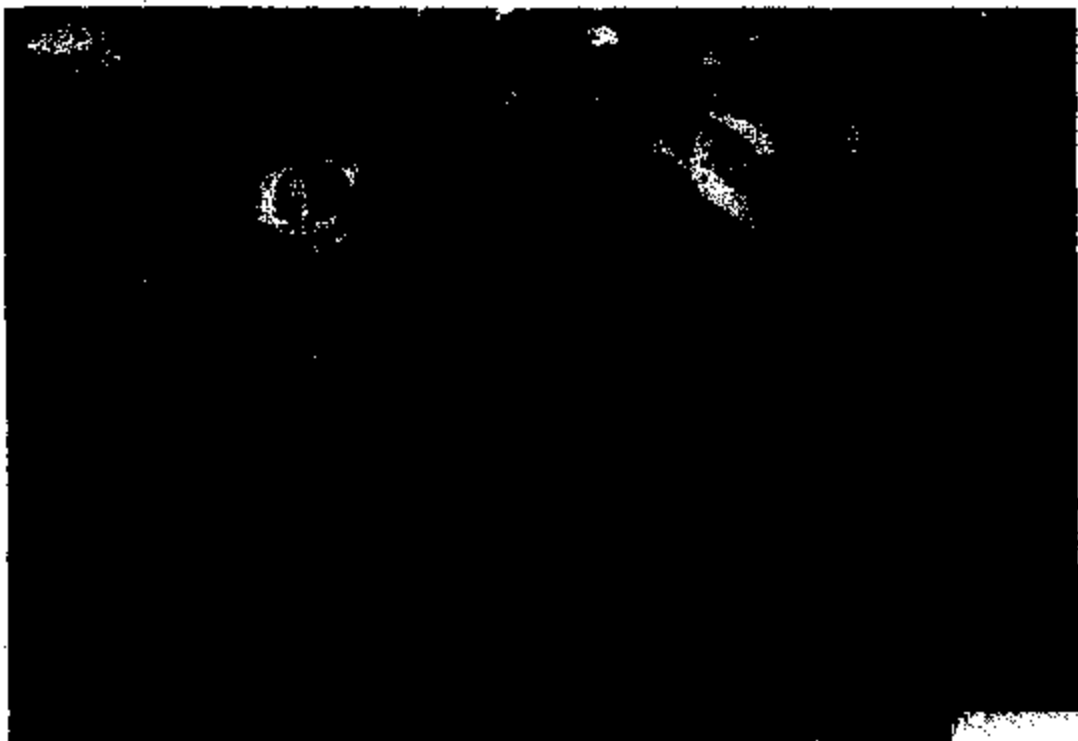
2-3



2-4



2-5



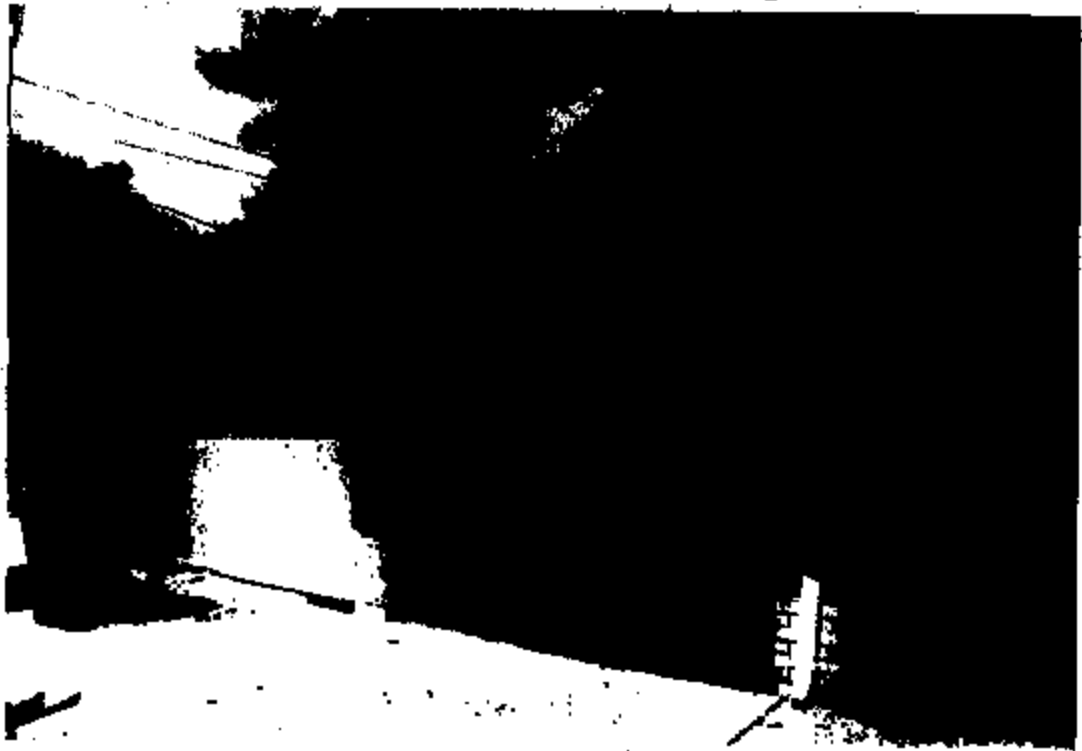
2-6



2-7



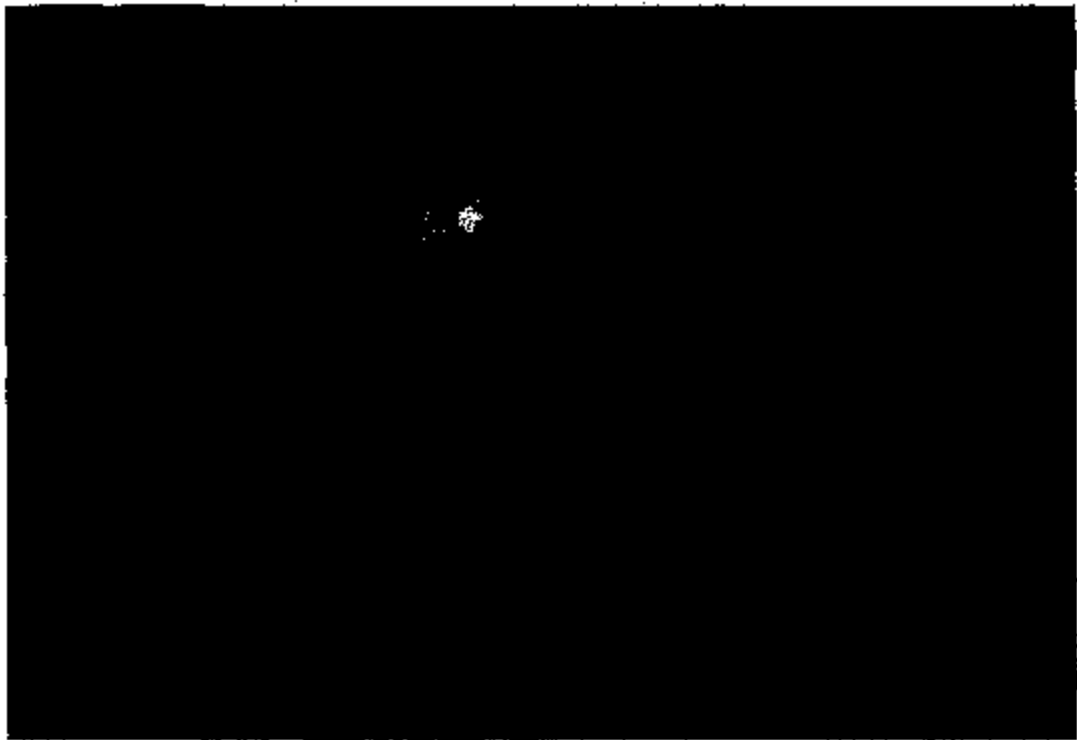
2-8



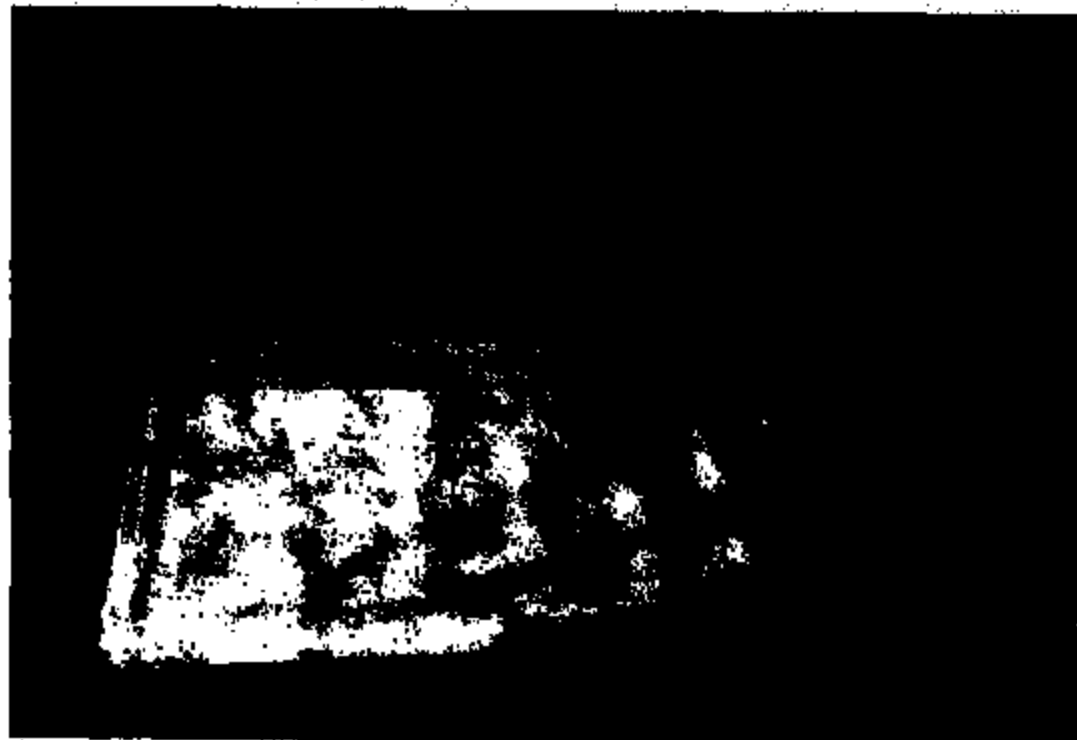
2-9



2-10



2-11



2-12



J-13



J-14



J-15



J-14



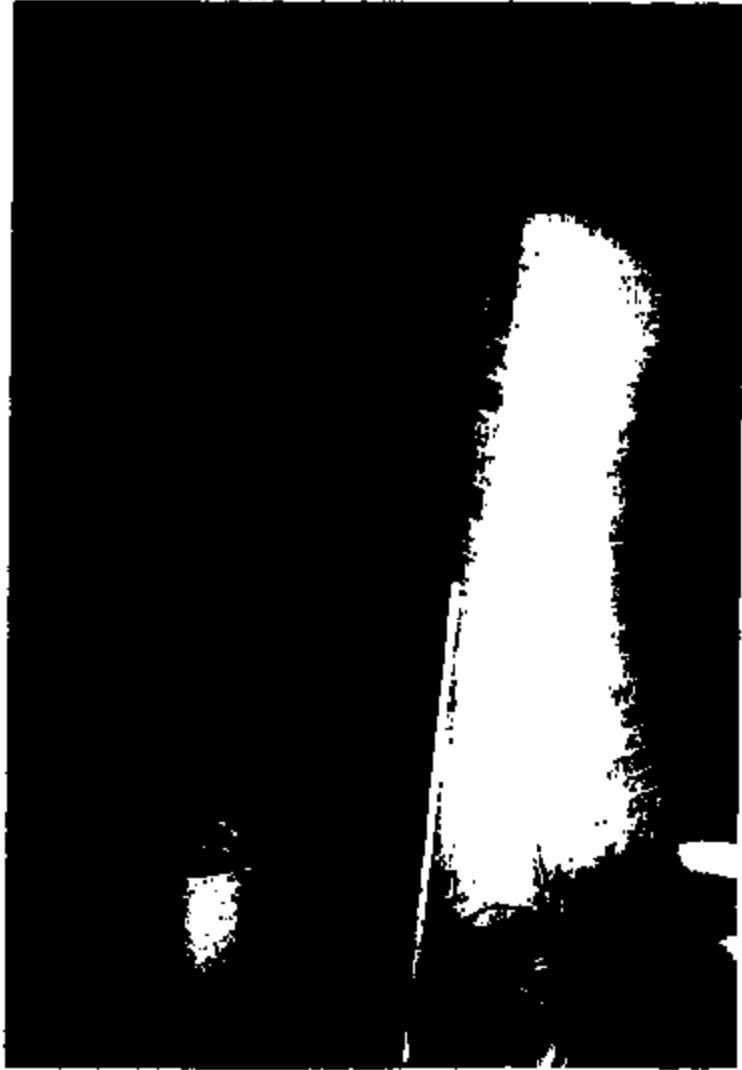
2-17



2-18



2-19



2-20



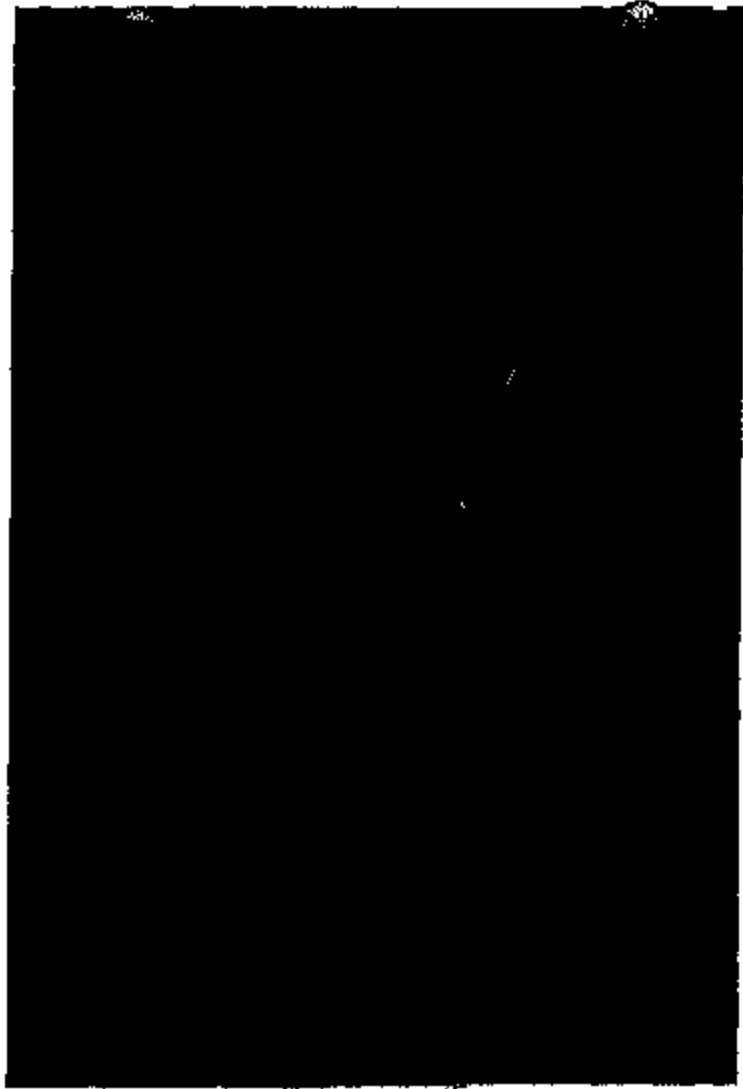
الحل



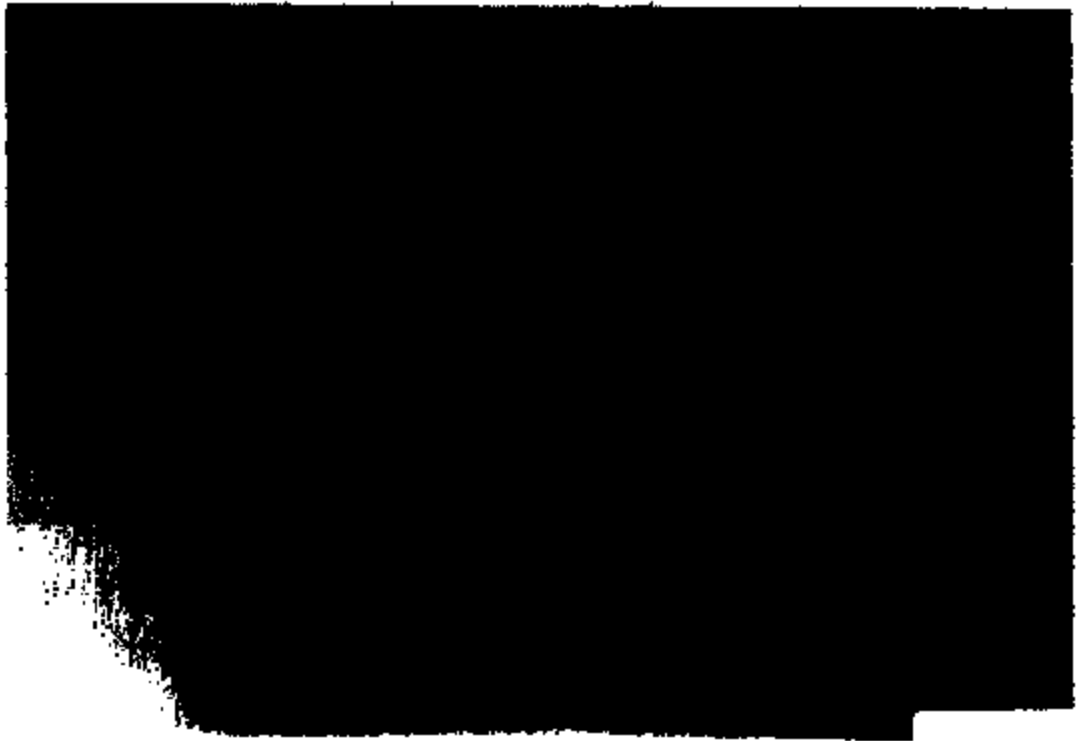
2-22



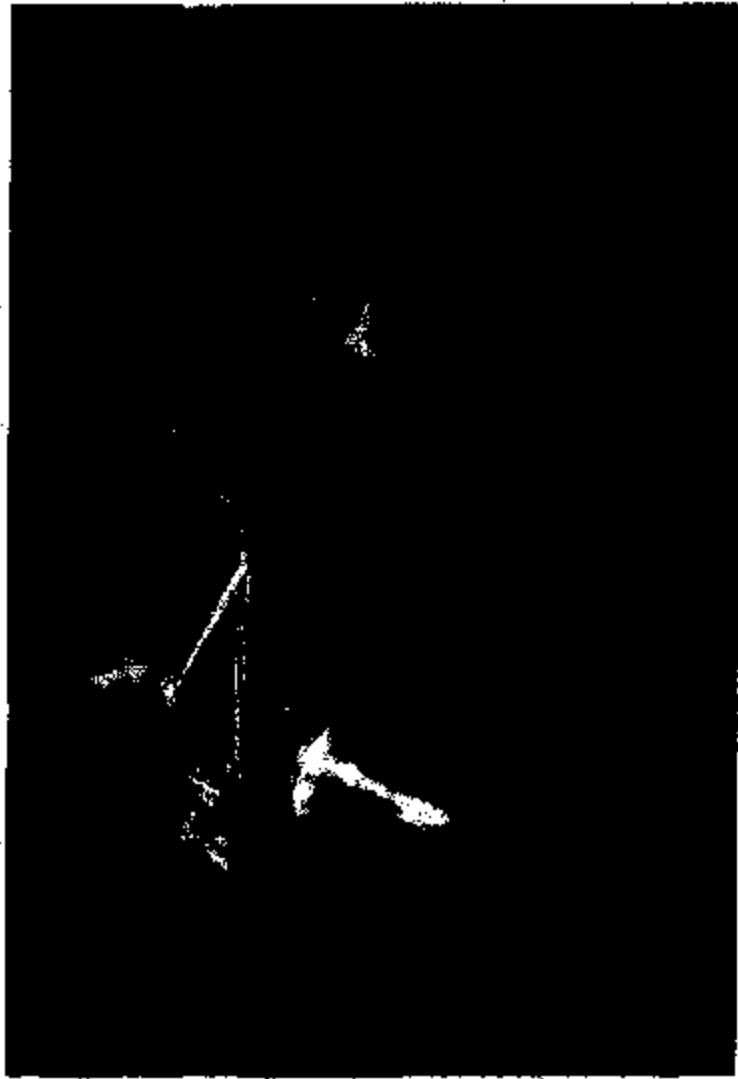
2-23



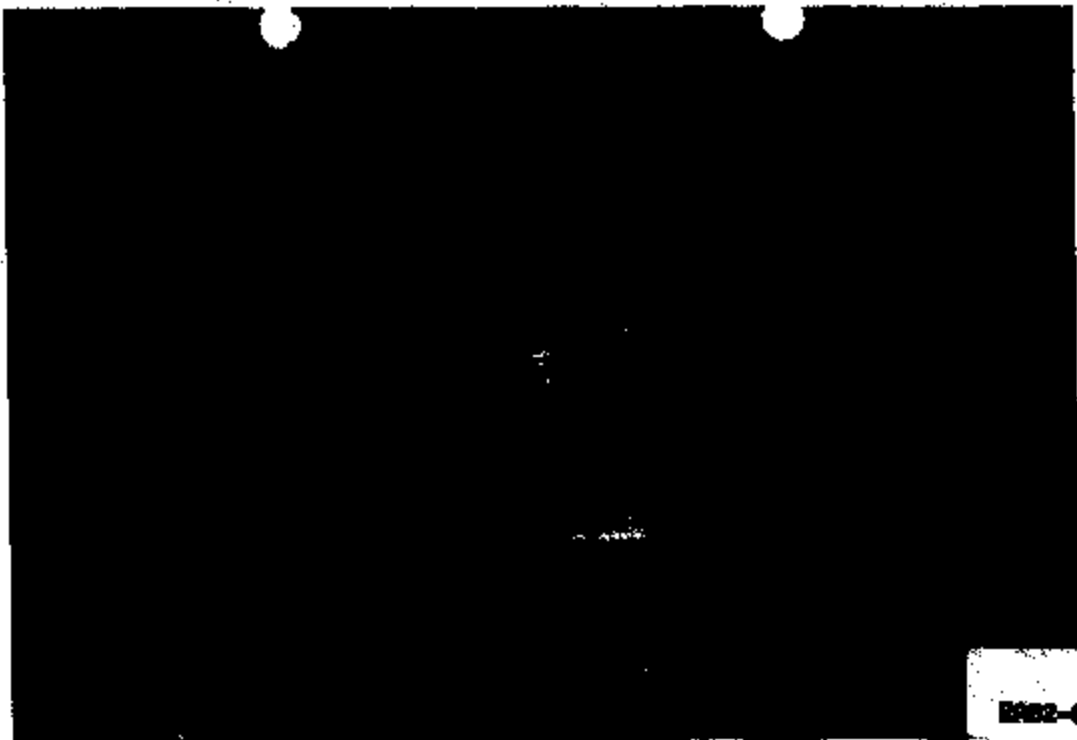
2-24



2-25



2-26



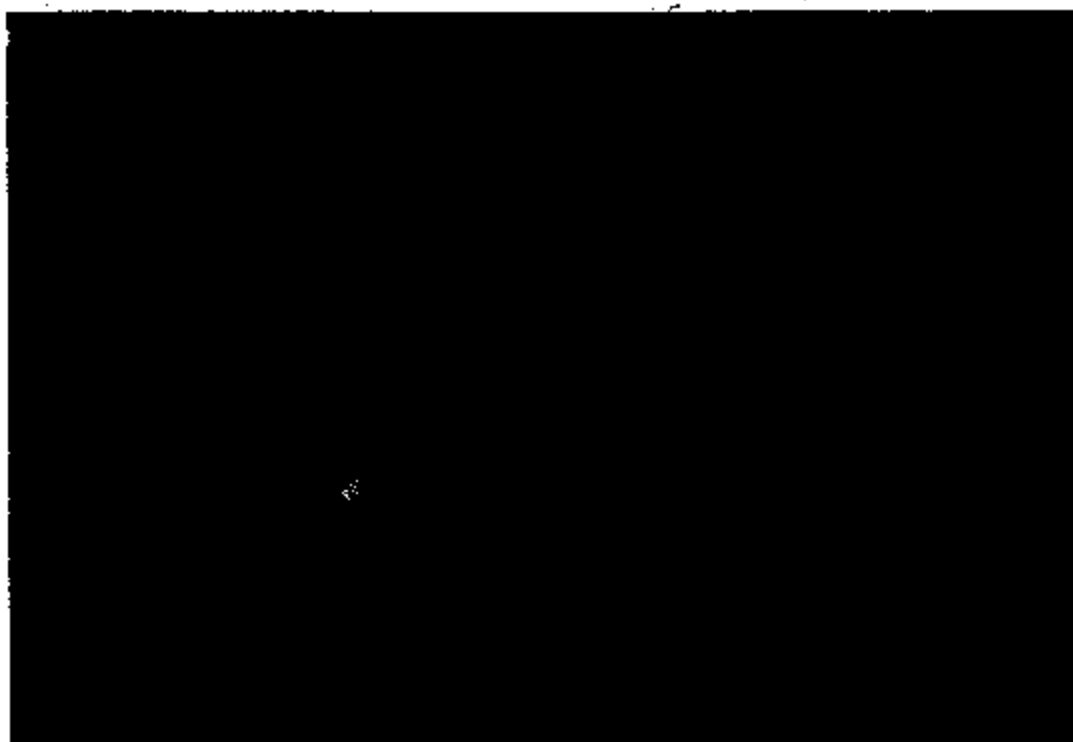
2-27



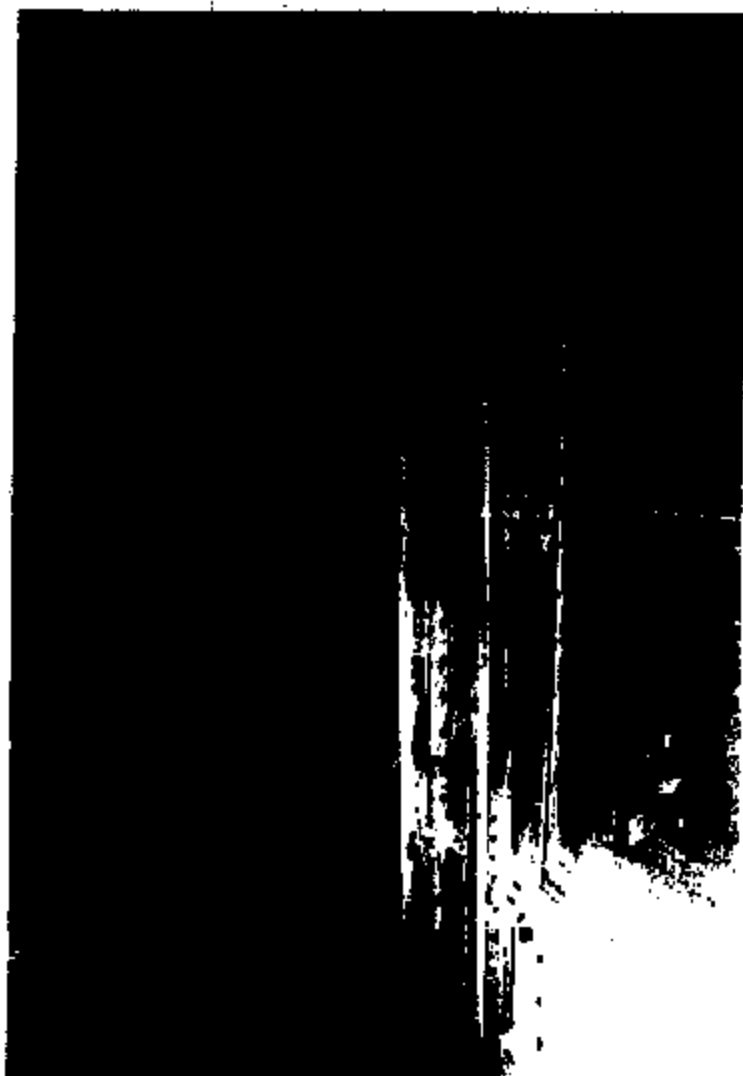
2-28



2-29



2-30



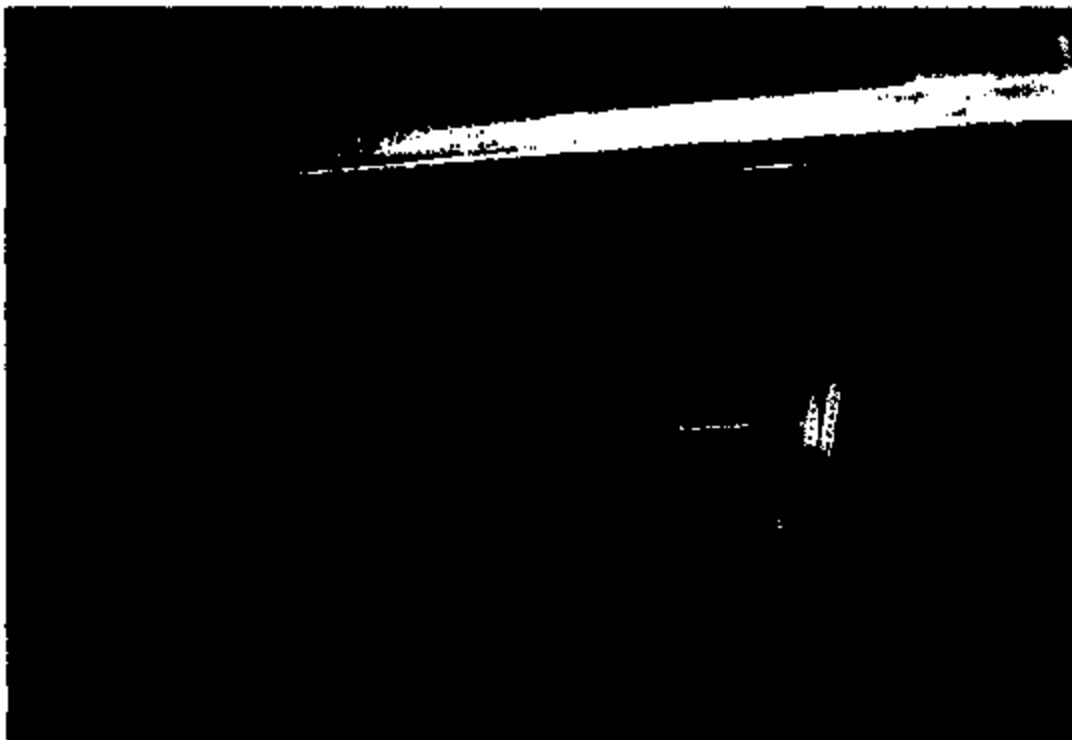
2-31



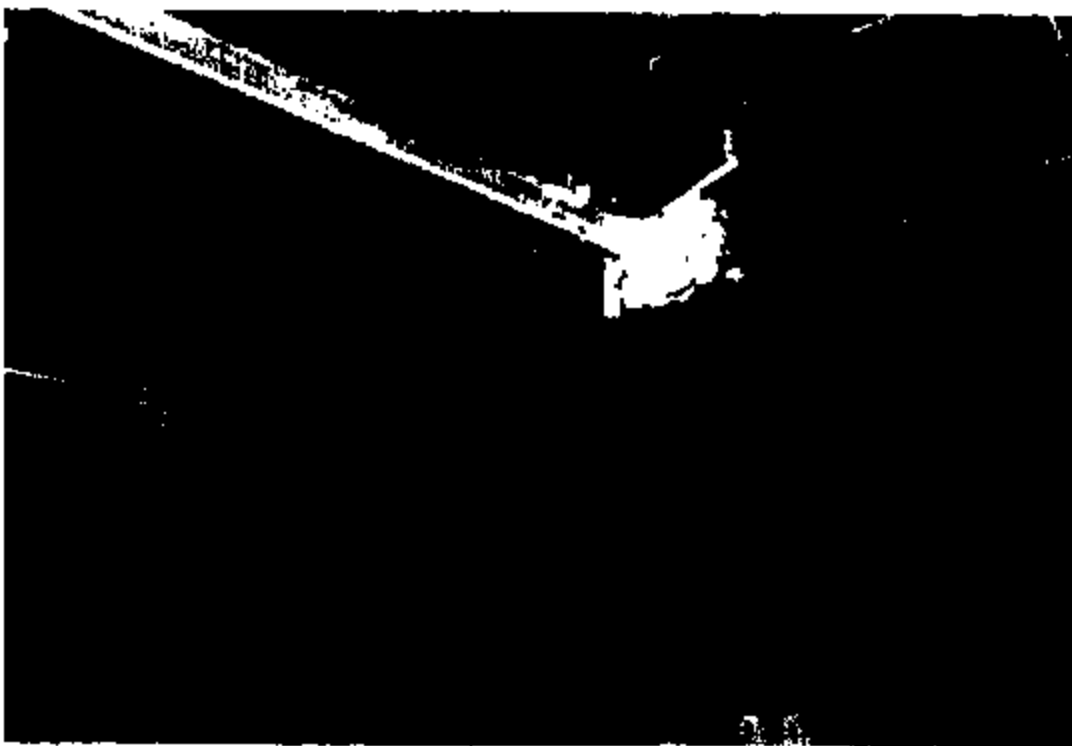
2-32



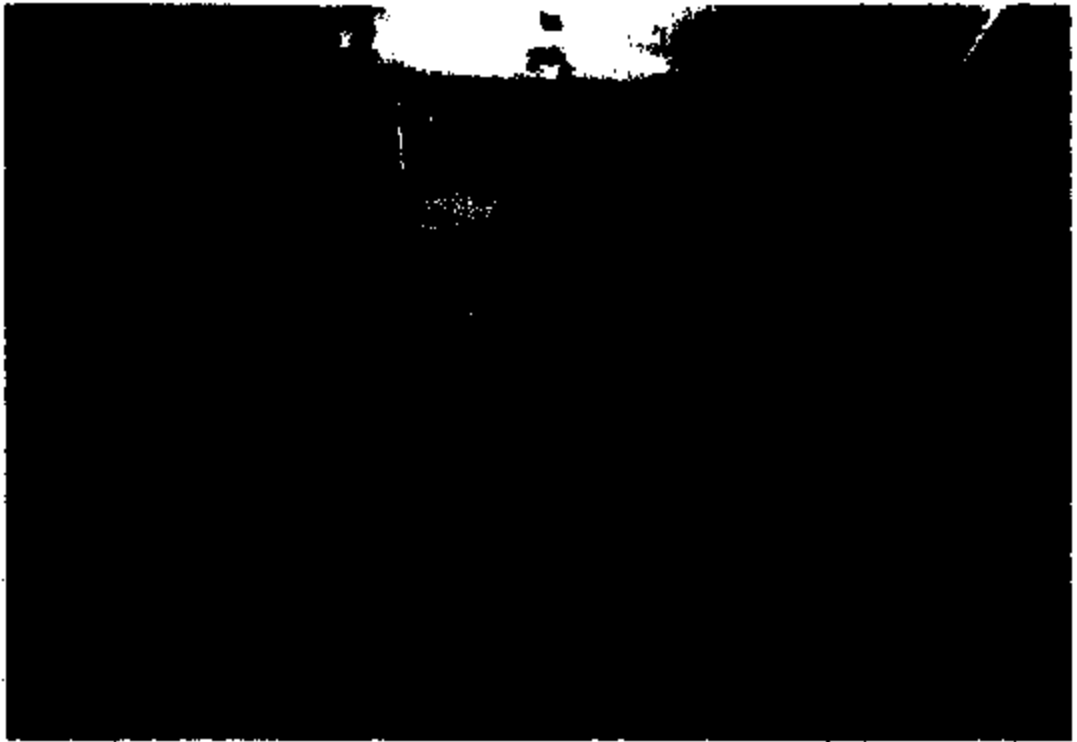
2-33



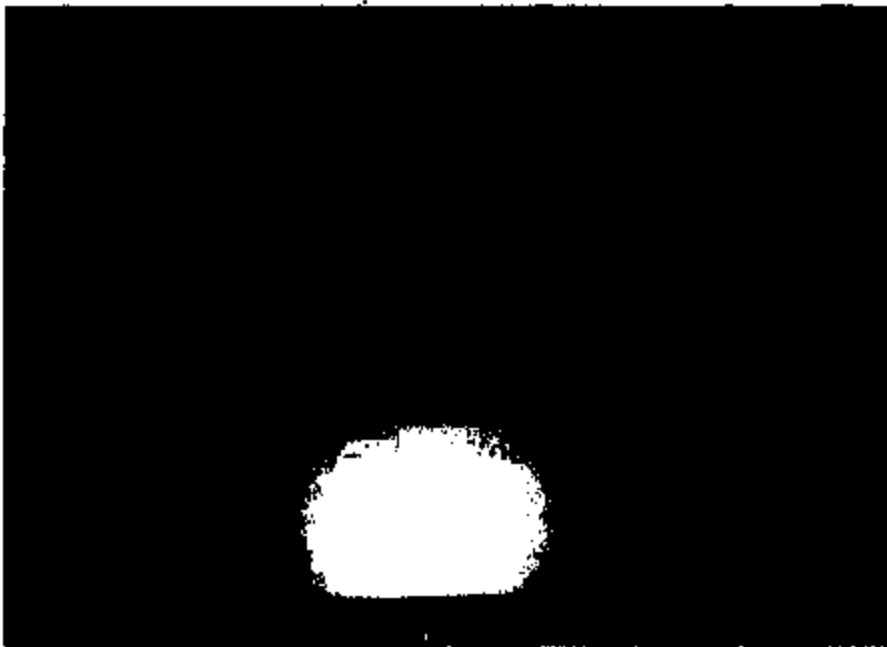
2-34



2-35



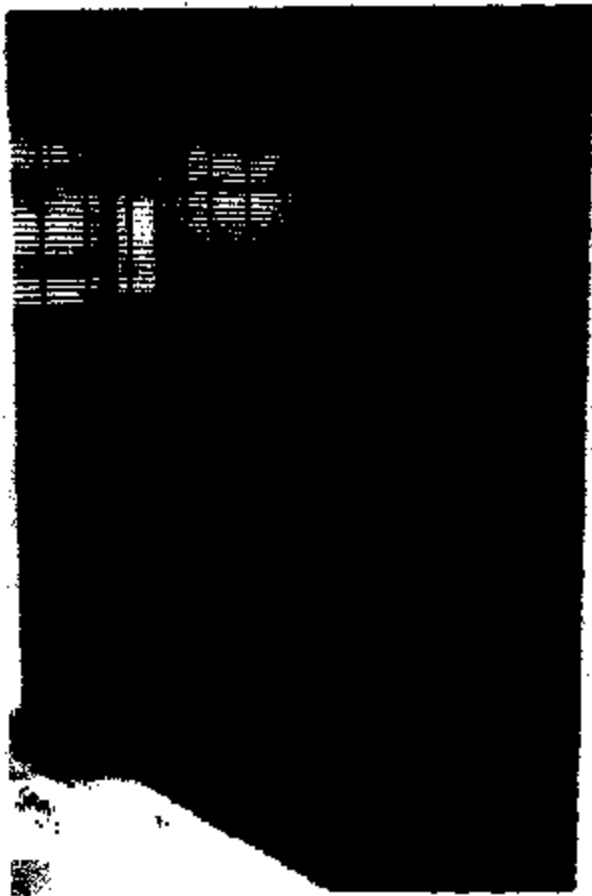
2-36



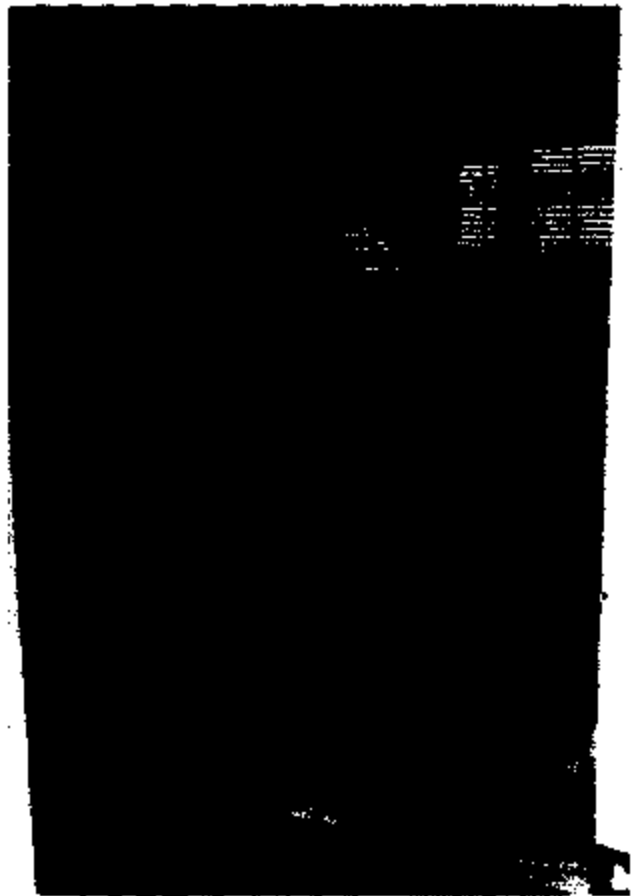
B-1



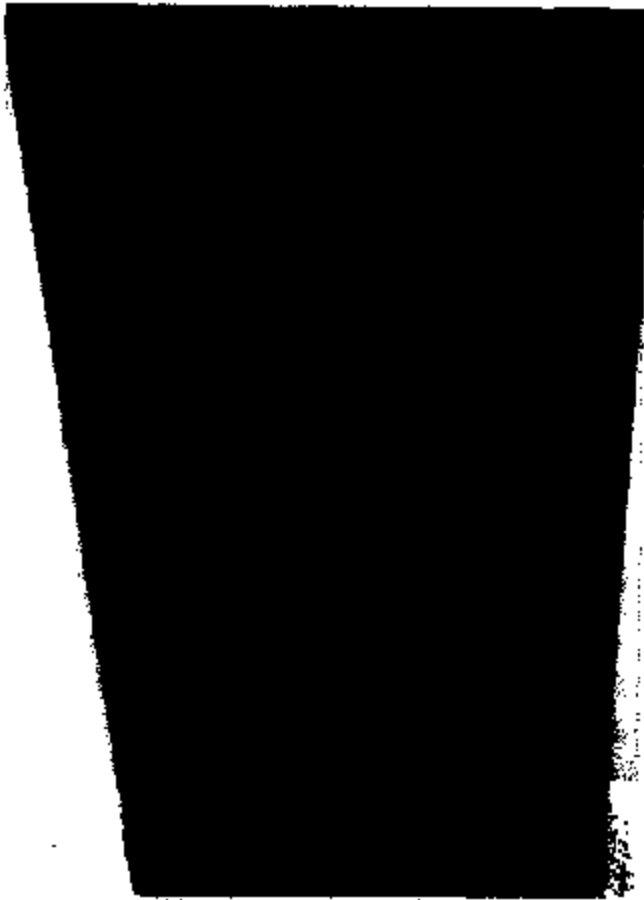
B-1



B-3



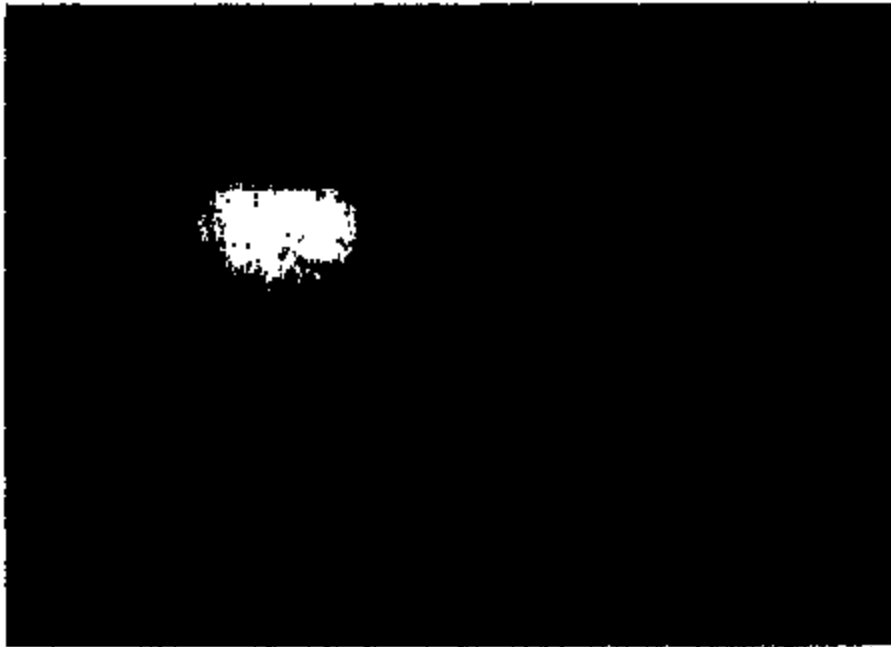
B-4



8-5



8-6



8-7



8-8



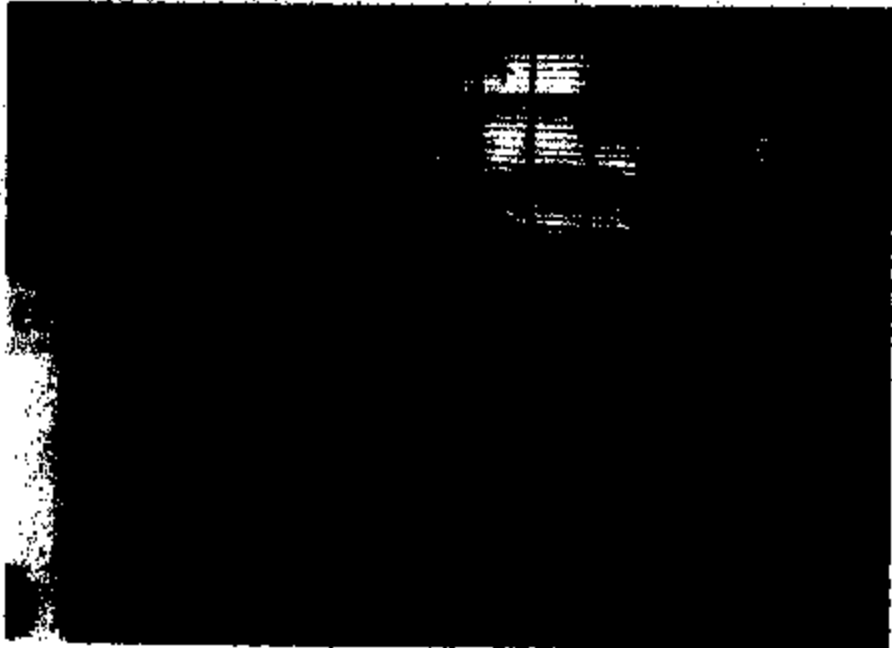
B-9



B-10



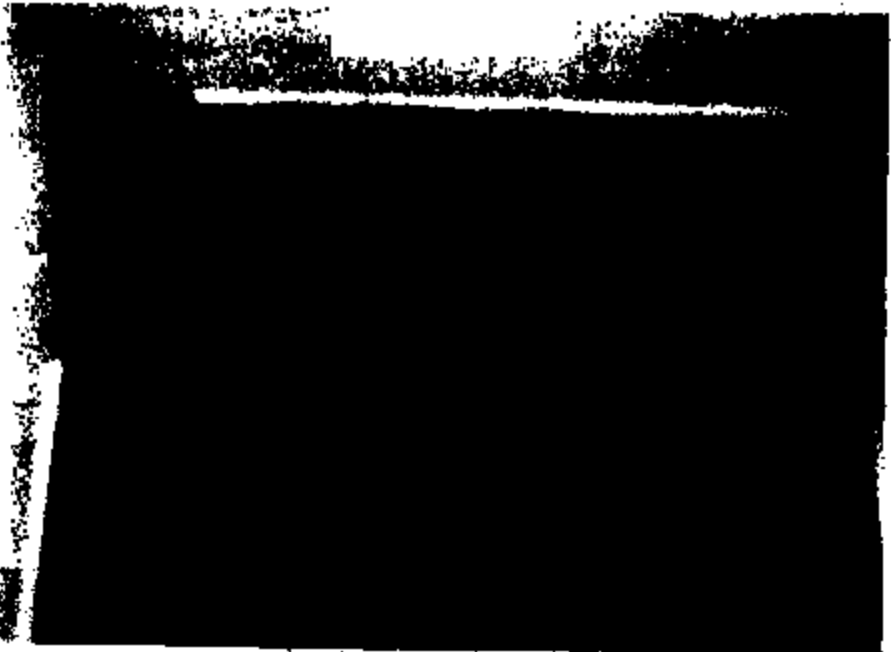
B-11



B-12



B-13



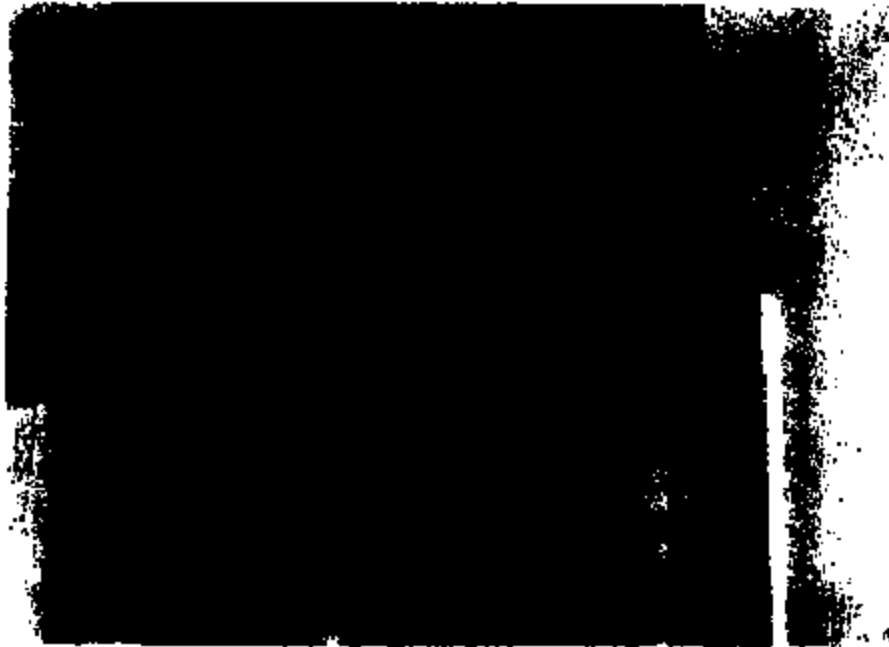
B-14



B-15



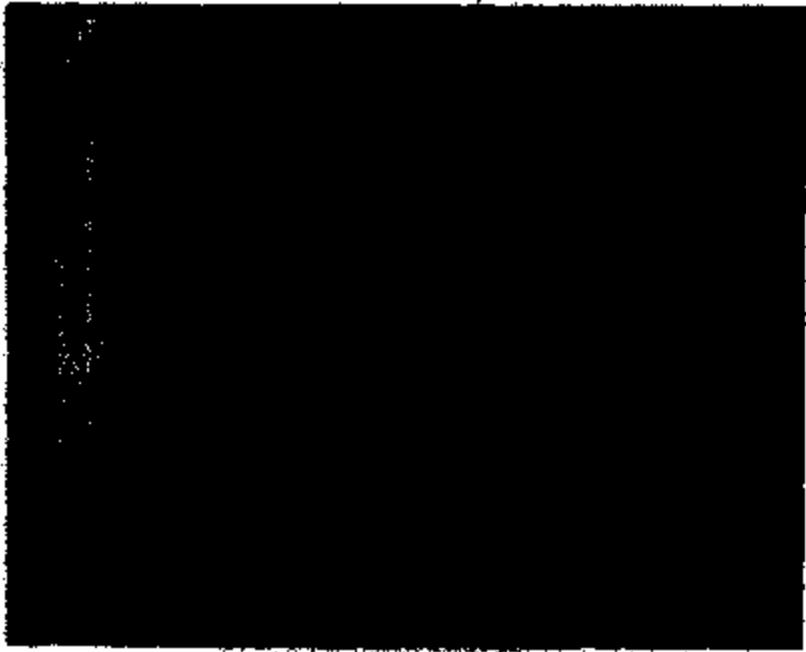
B-16



8-17



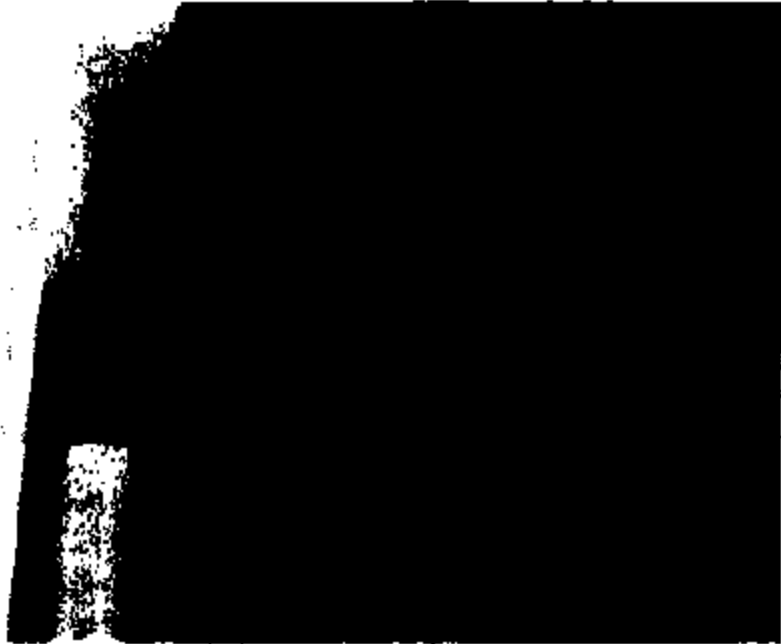
8-18



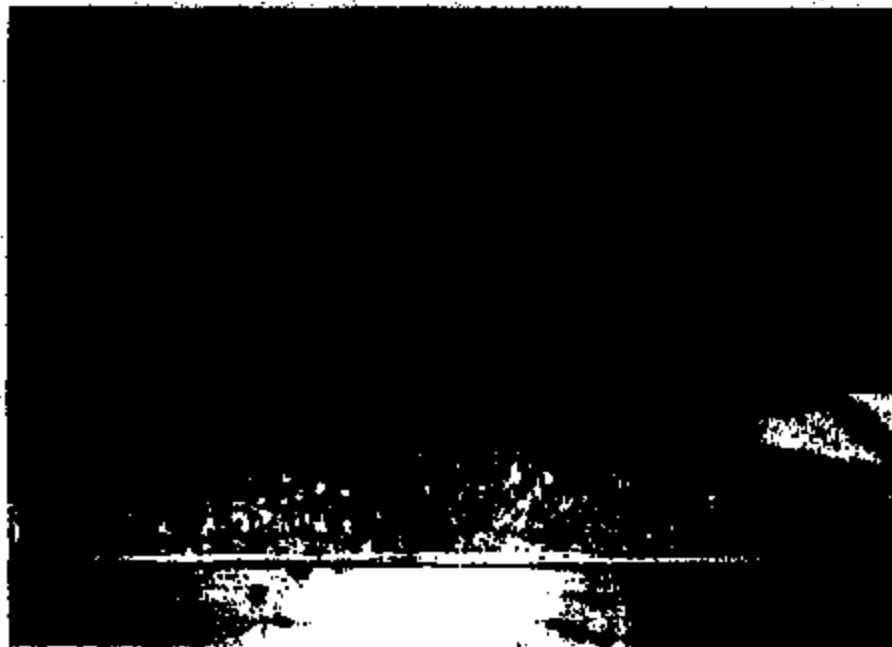
8-19



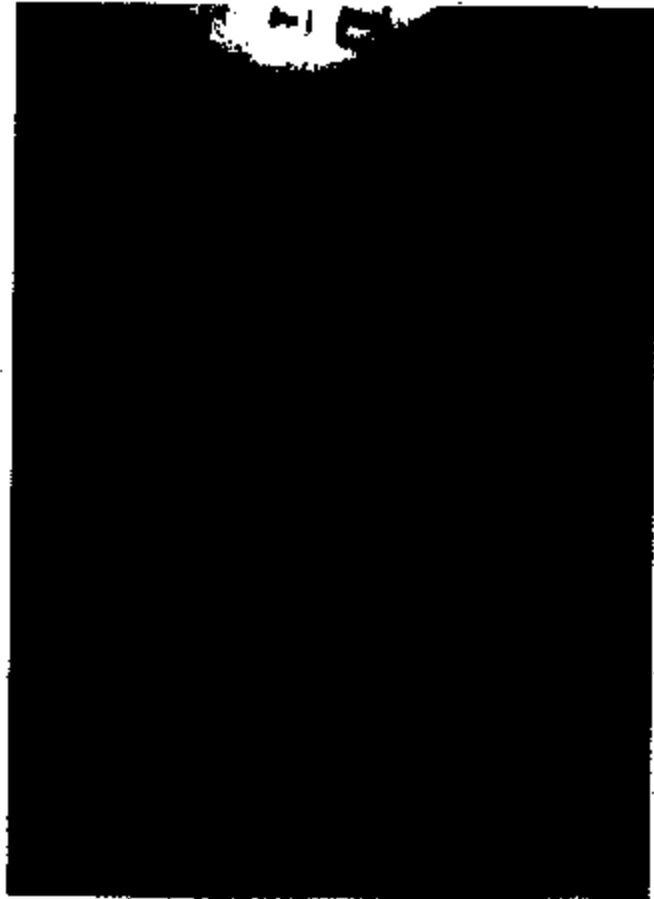
8-20



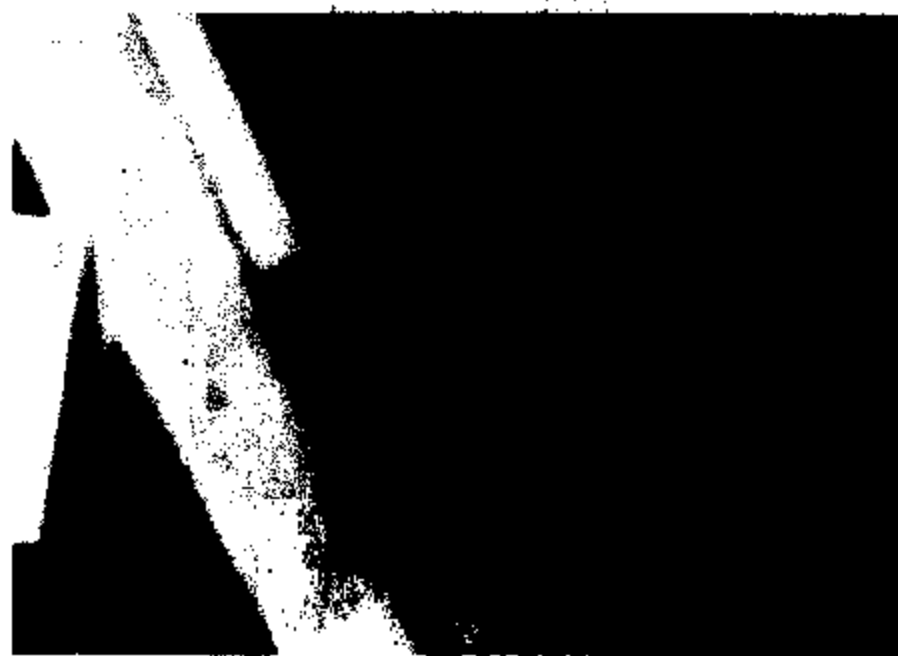
8-21



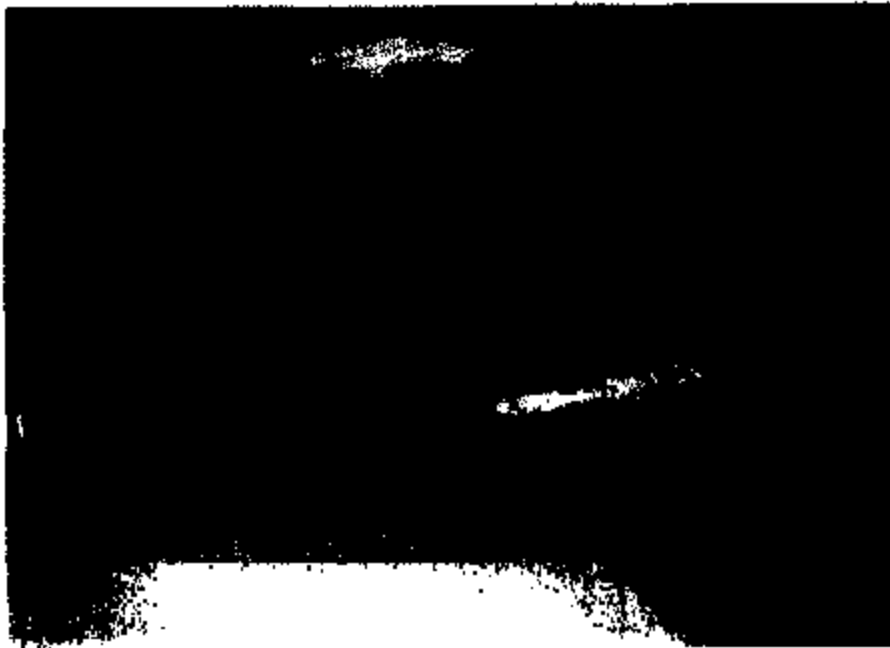
8-22



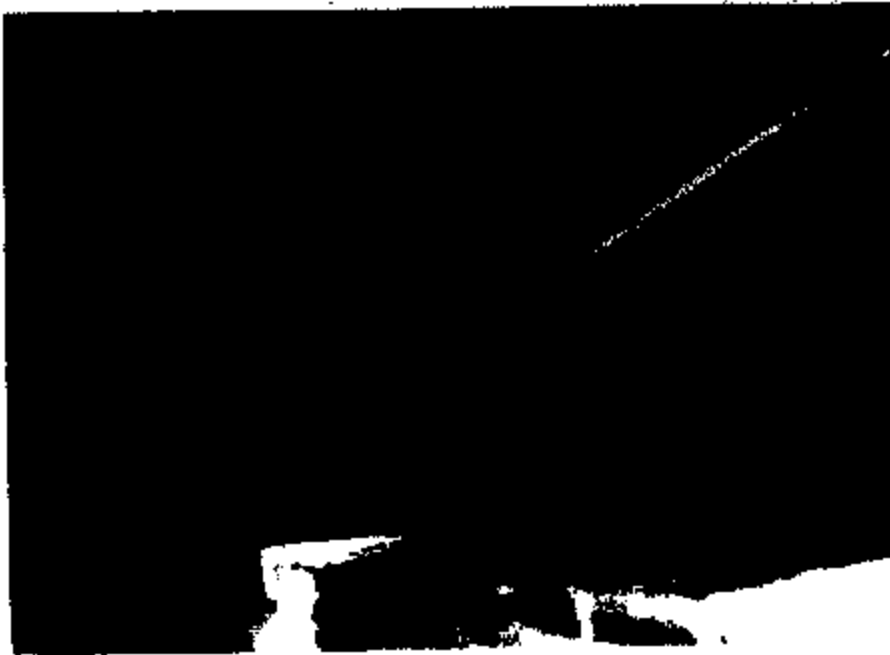
8-23



8-24



B-25



B-26



B-27



B-28



B-29



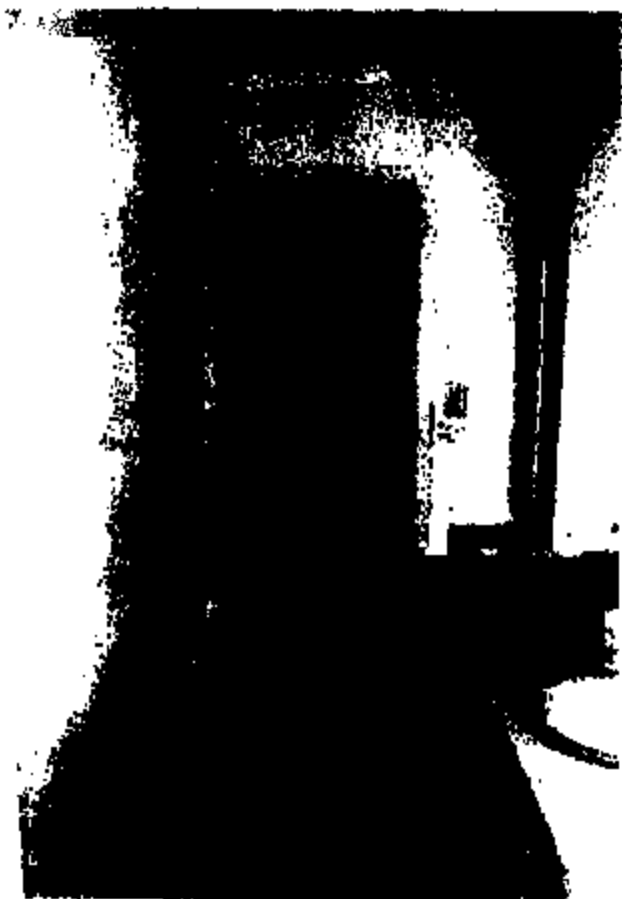
B-30



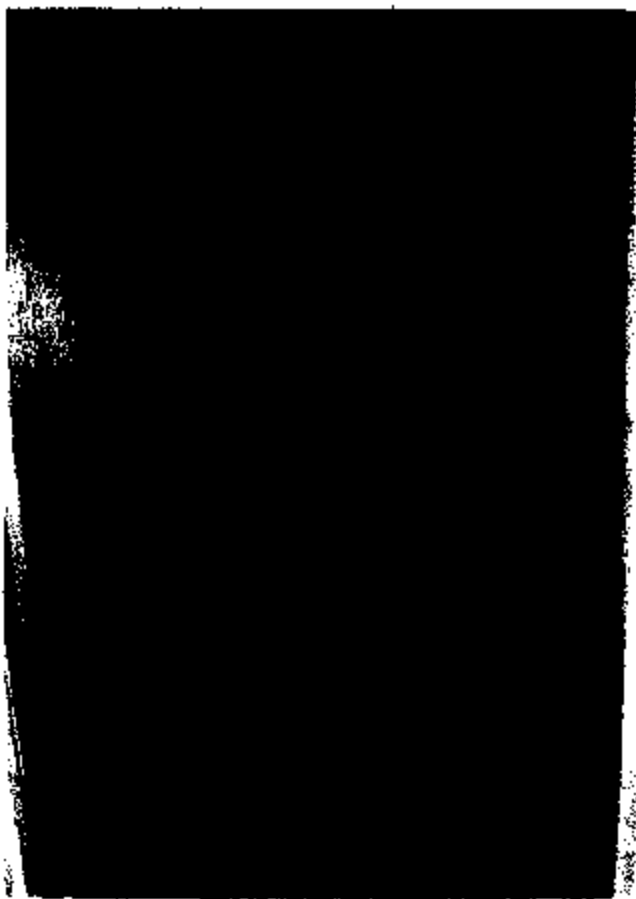
B-31



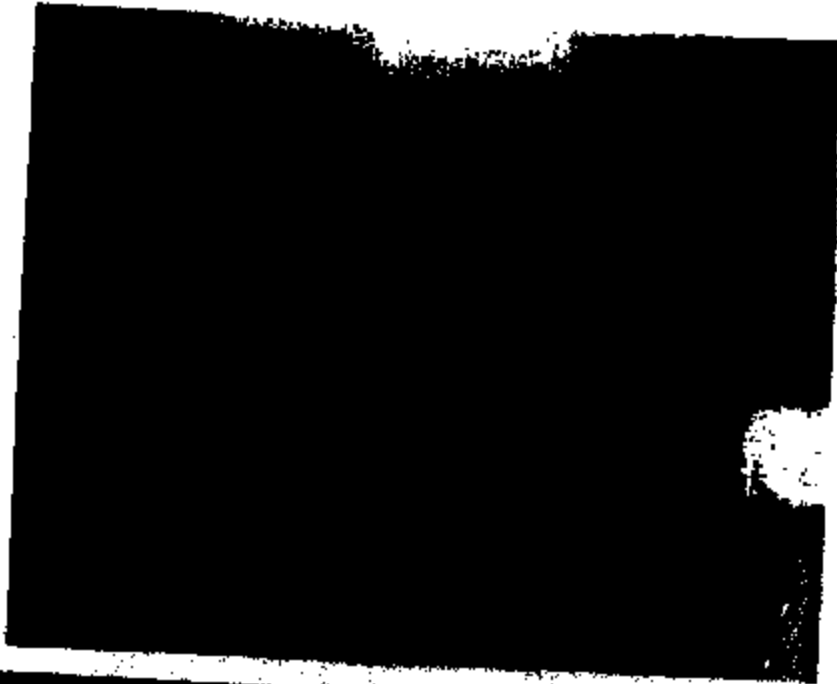
B-32



B-33



B-34



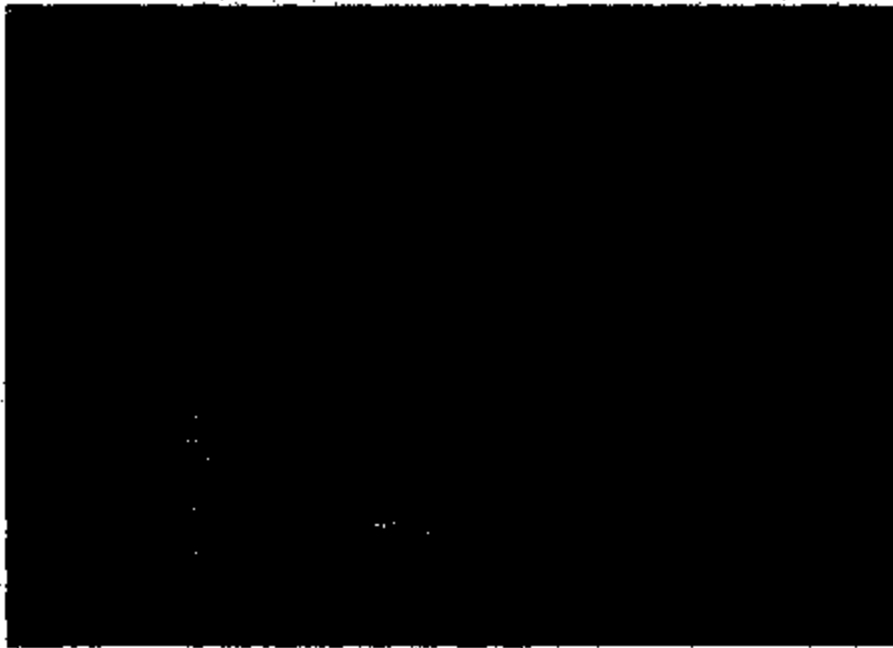
B-35



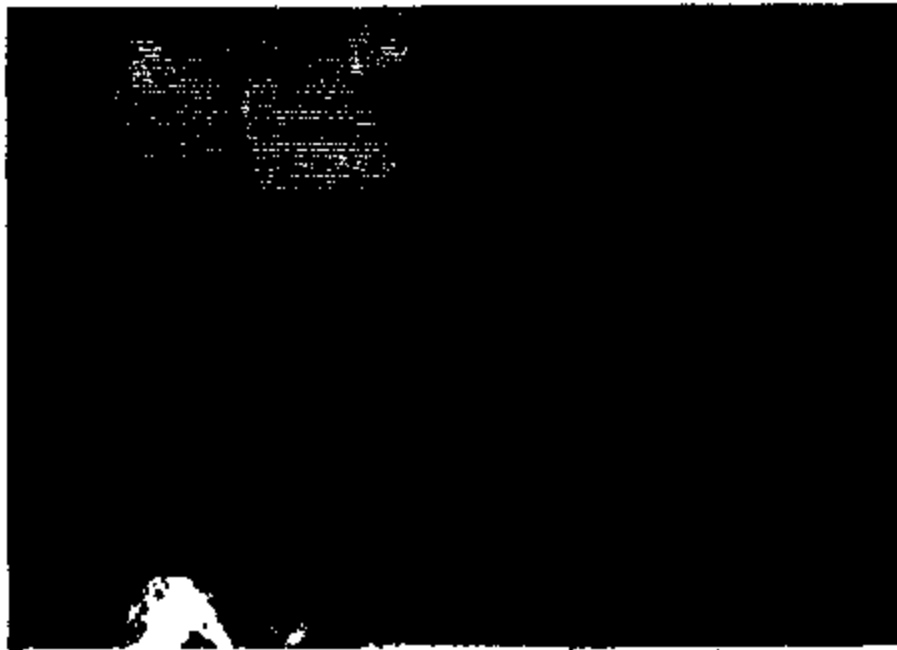
B-36



9-1



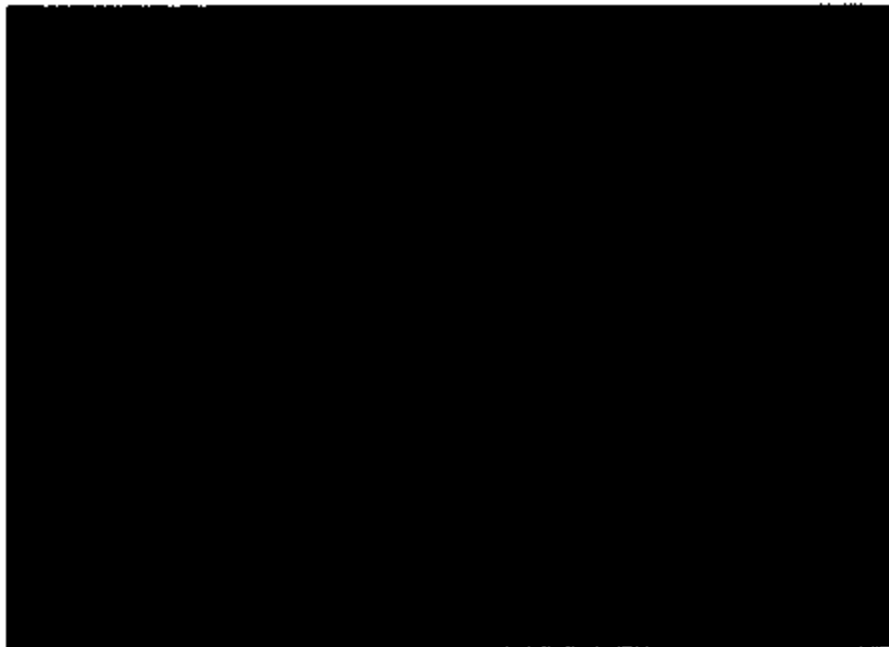
9-2



9-3



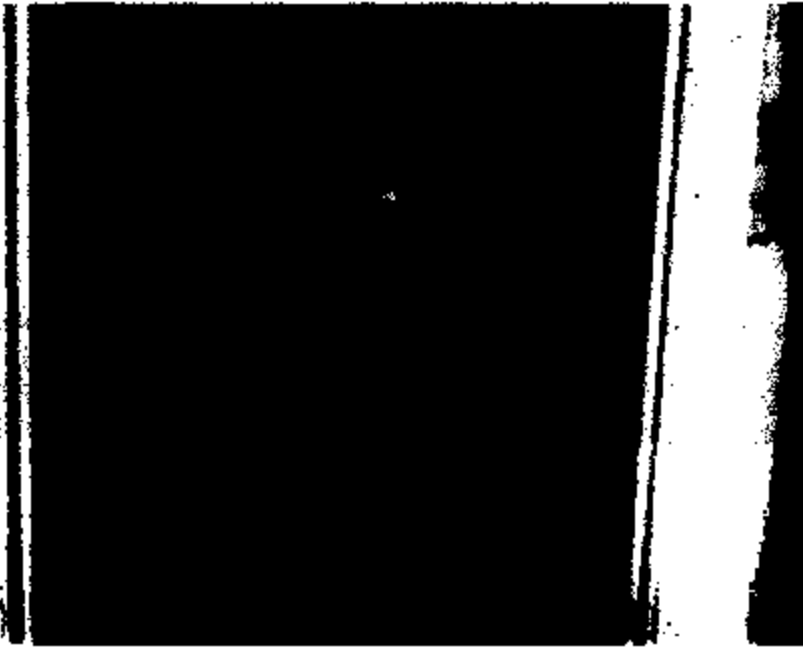
9-4



9-5



9-6



9-7



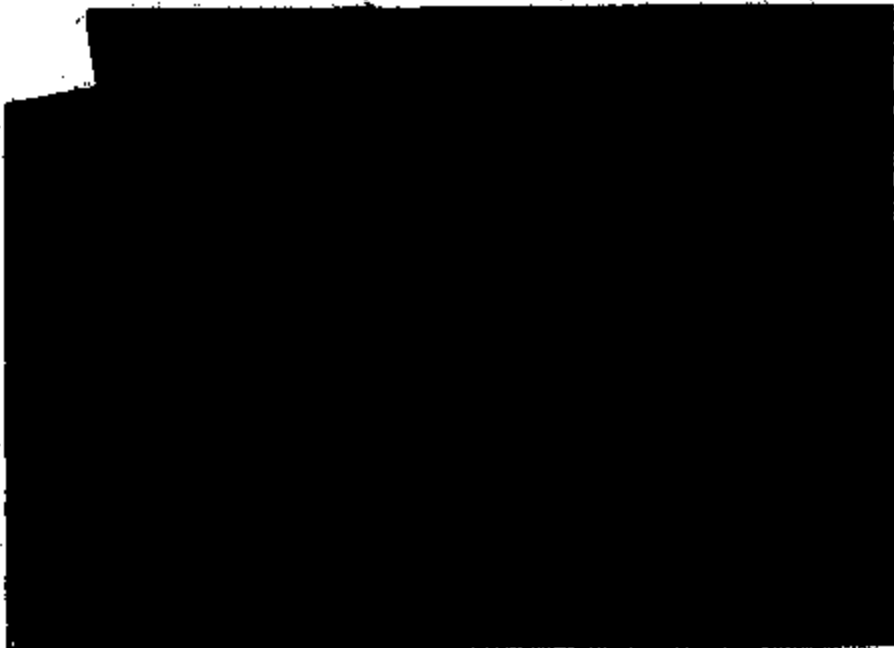
9-8



9-9



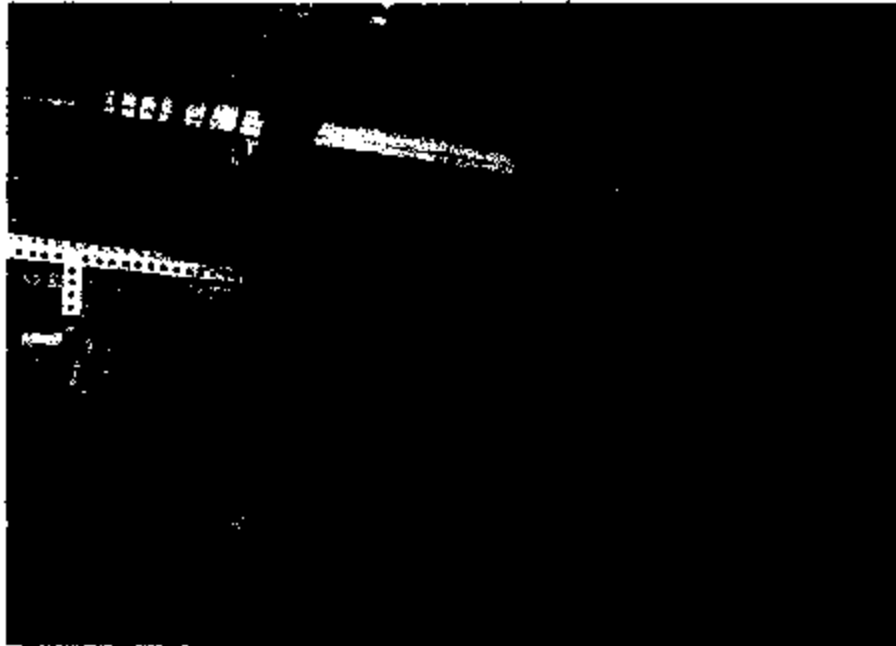
9-10



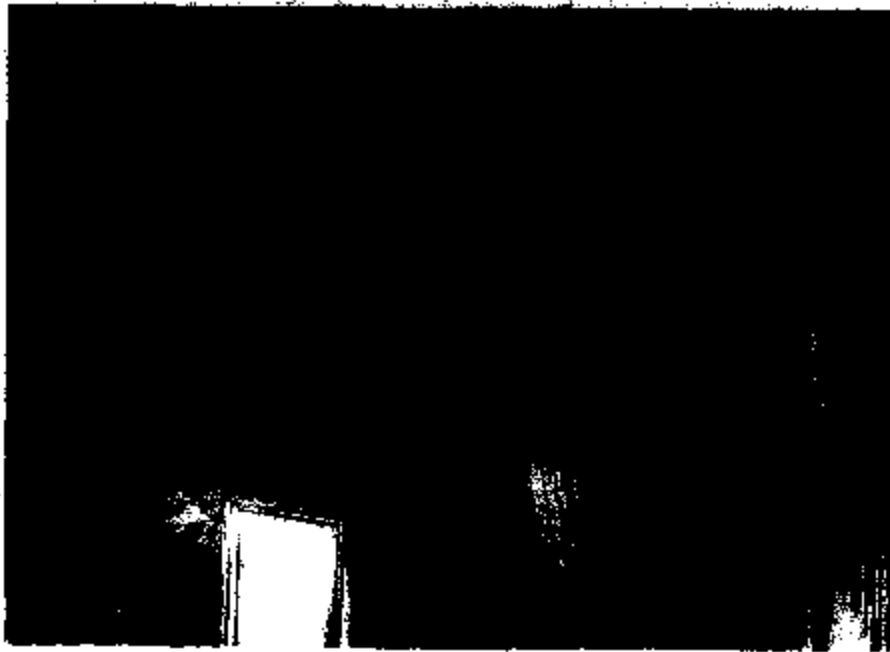
9-11



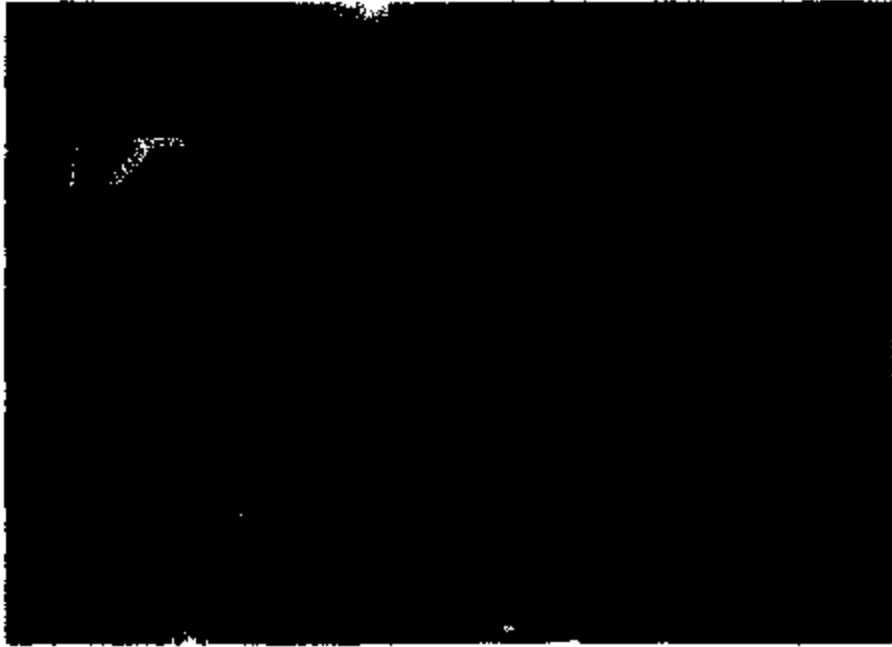
9-12



9-13



9-14



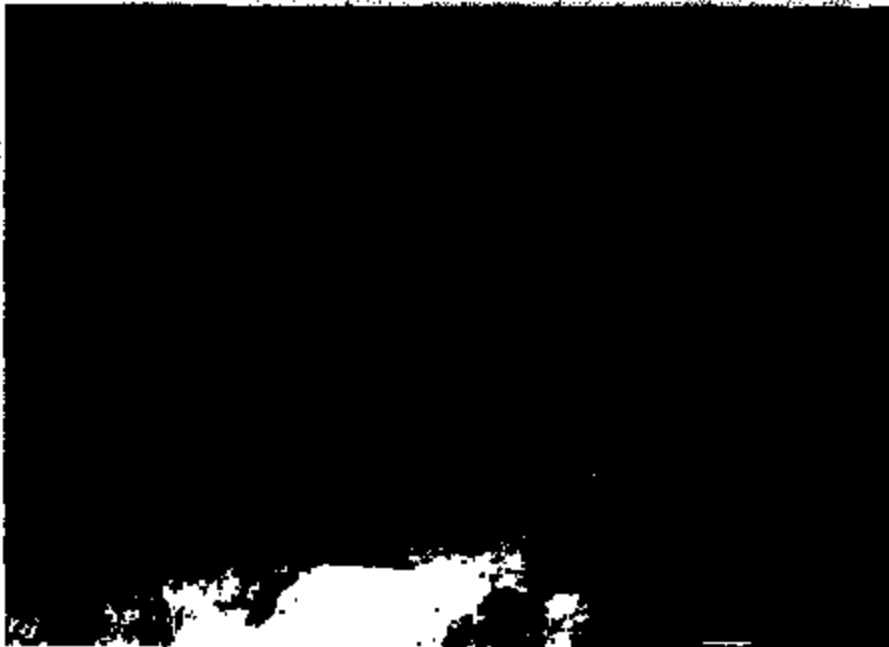
9-15



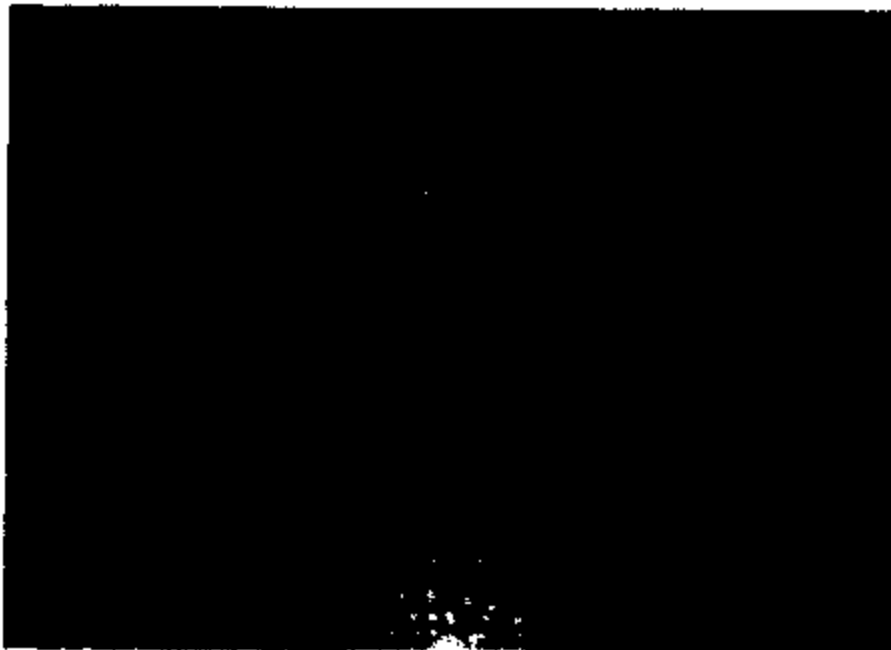
9-16



9-11



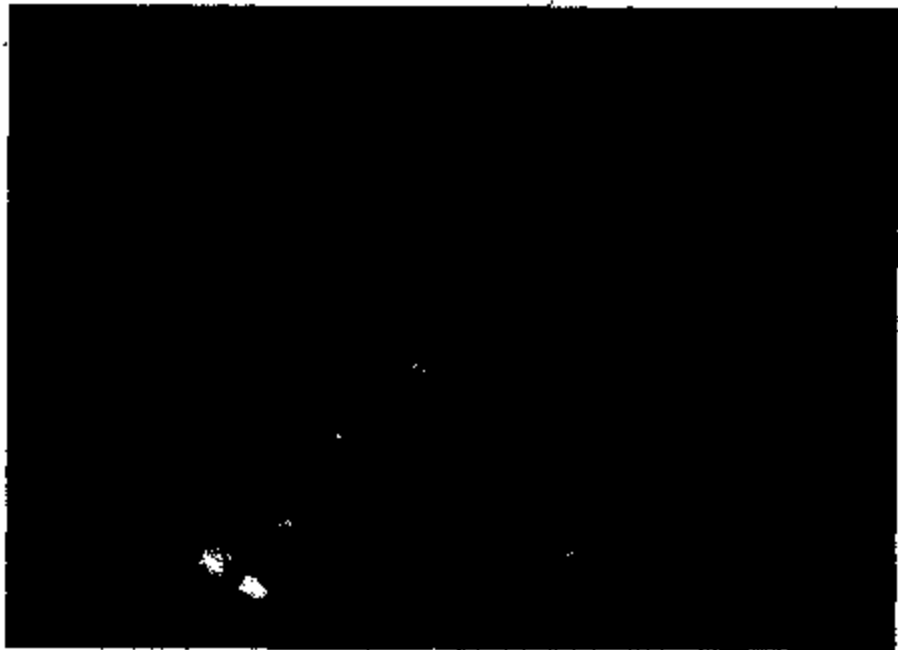
9-10



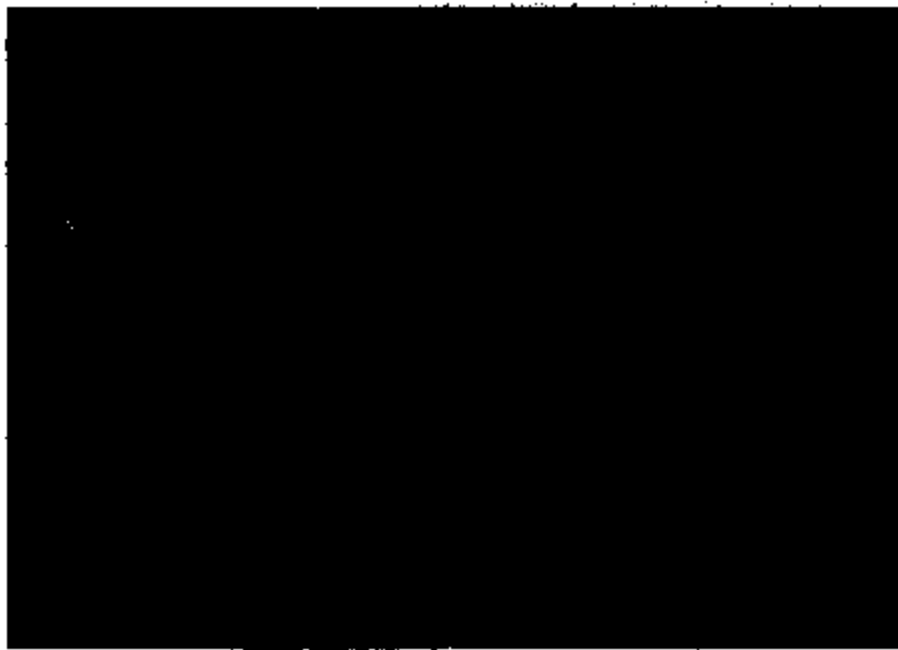
9-19



9-20



9-21



9-22



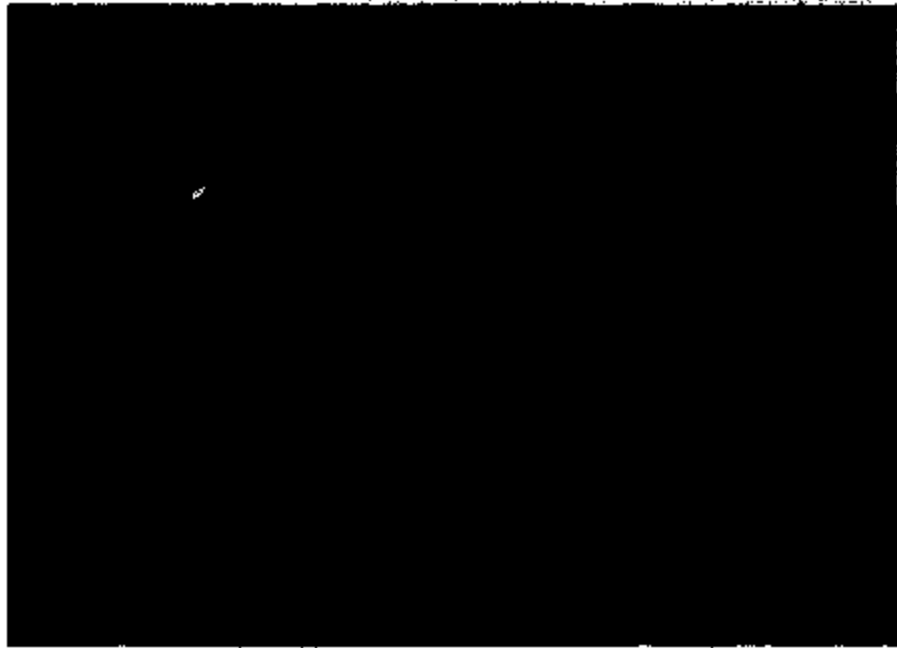
9-23



9-24



9-25



9-26



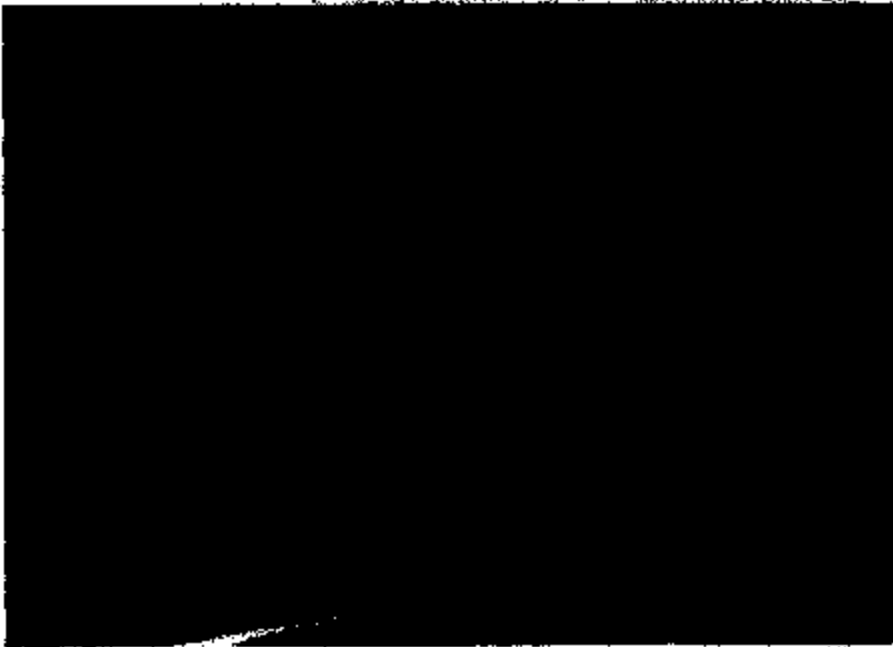
9-27



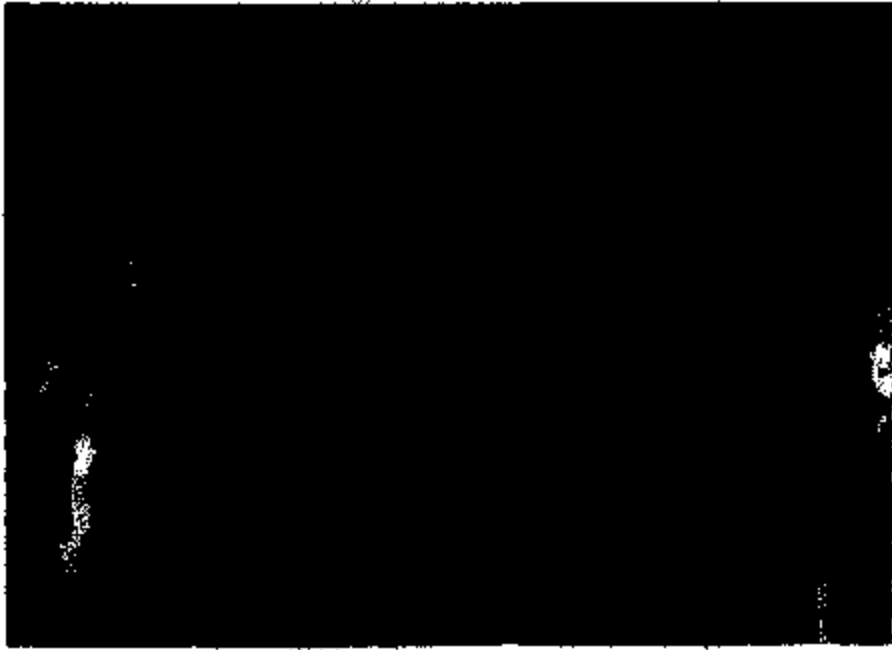
9-28



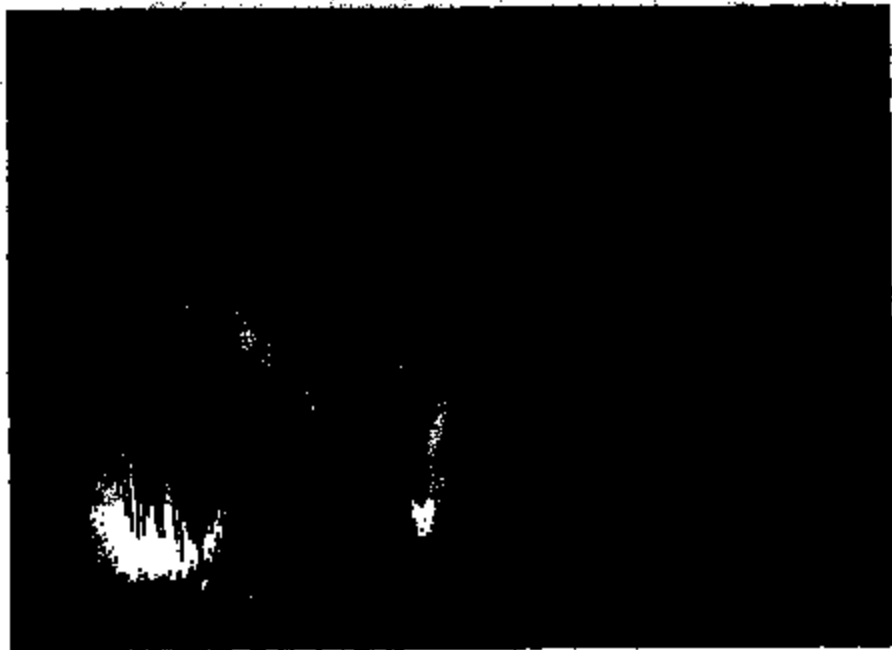
9-29



9-30



9-31



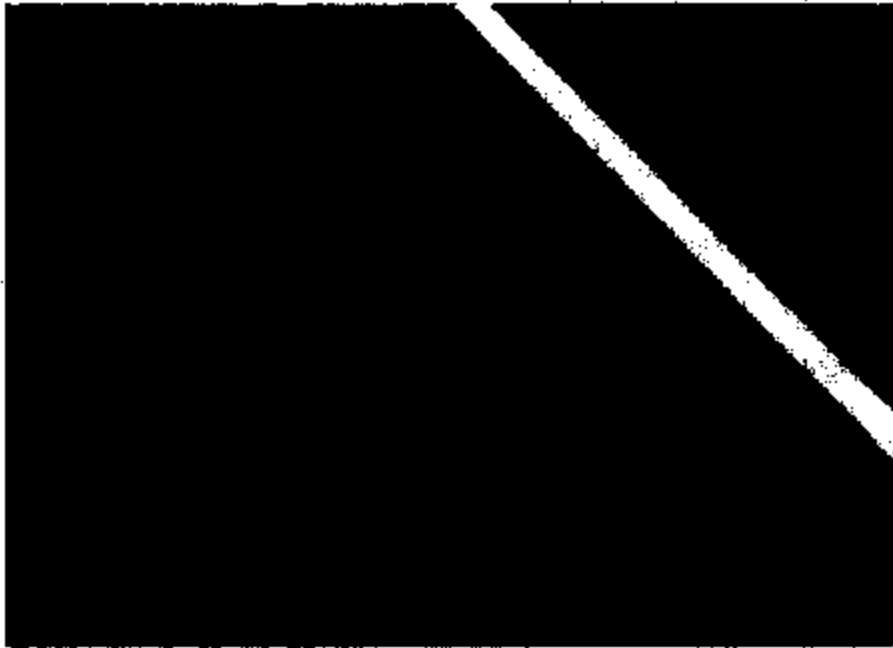
9-32



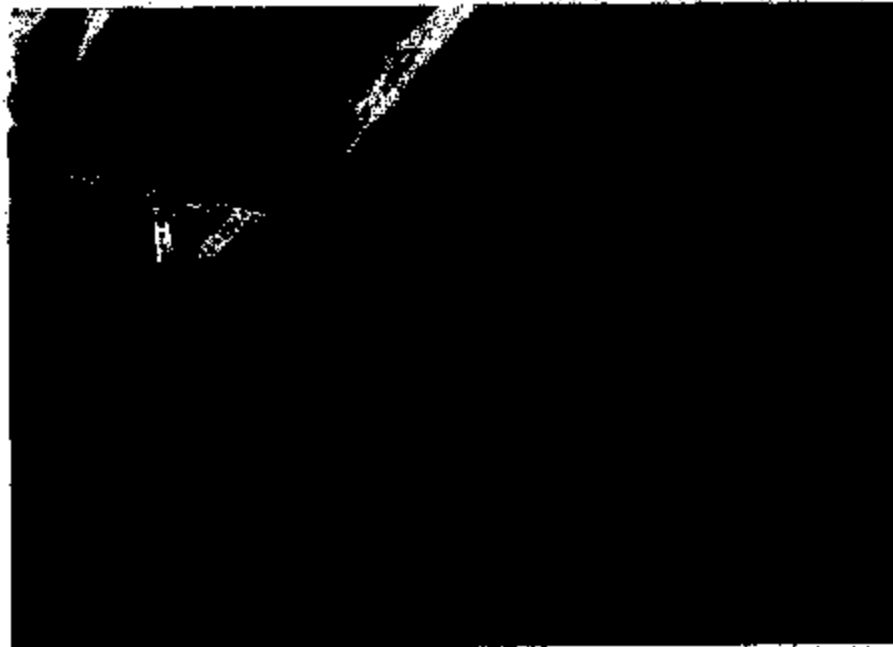
9-33



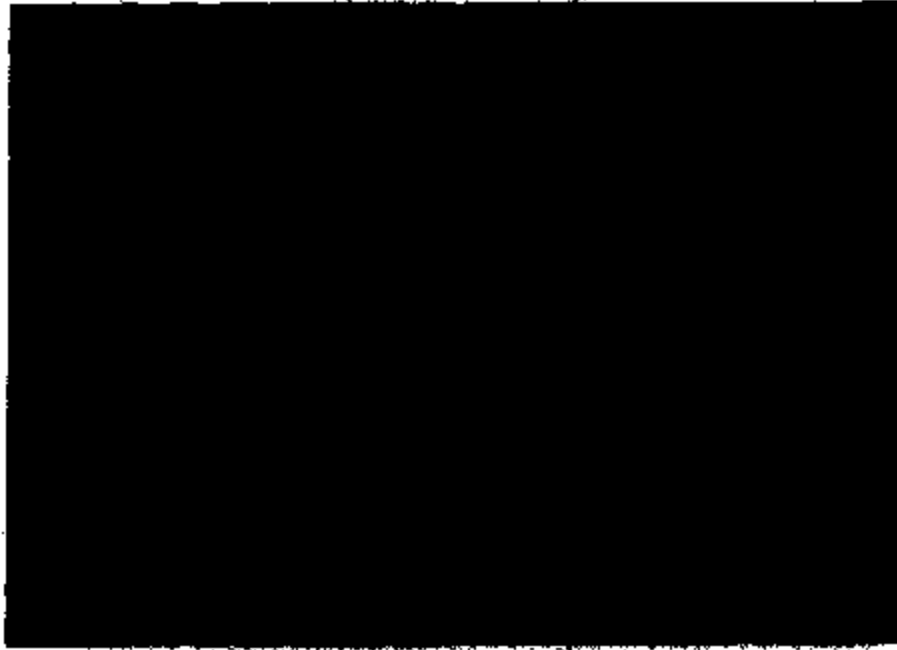
9-34



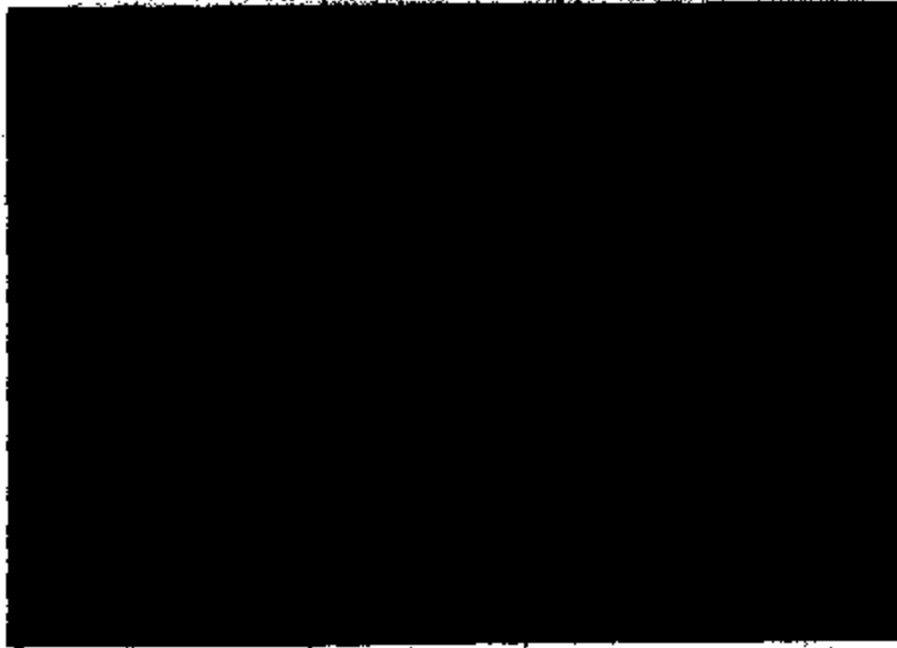
9-35



9-36



7-1



7-2



7-3



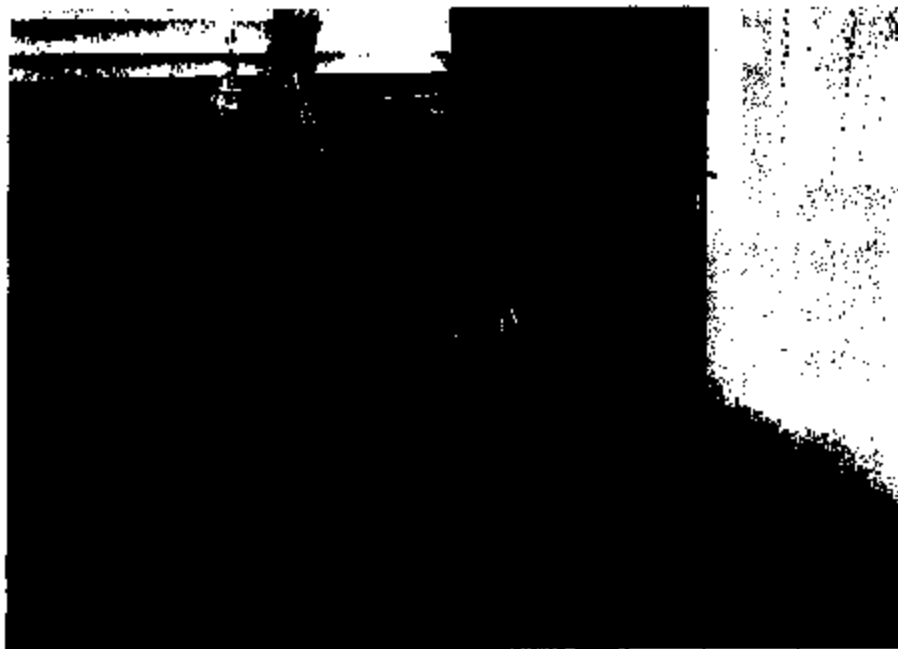
7-4



7-5



7-6



7-7



7-8



7-9



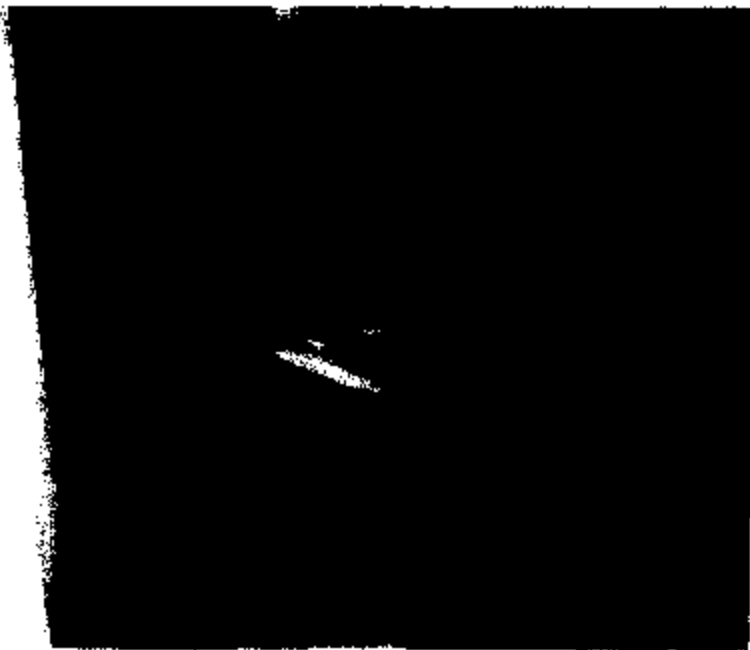
7-10



7-11



7-12



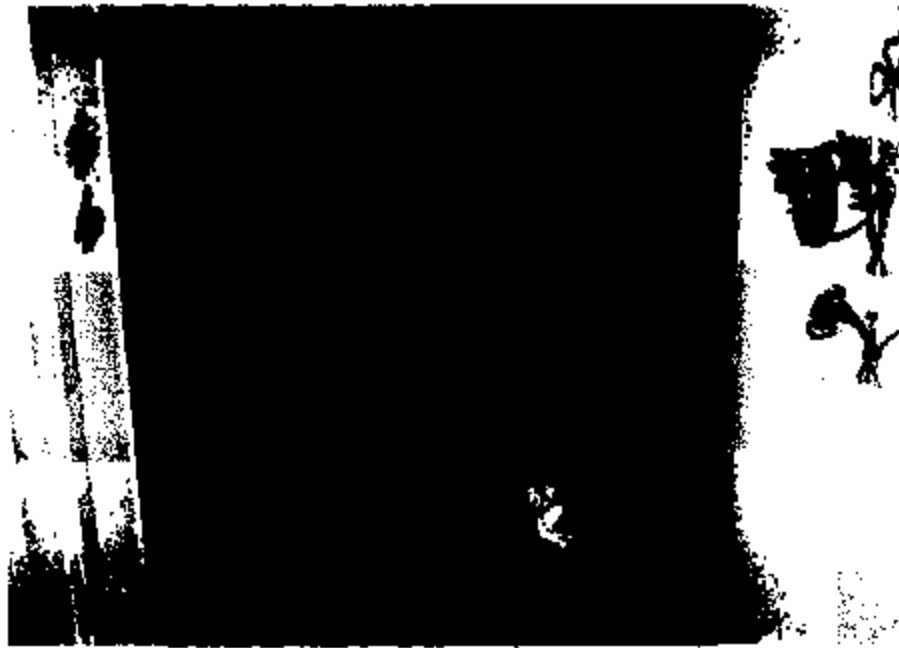
7-13



7-14



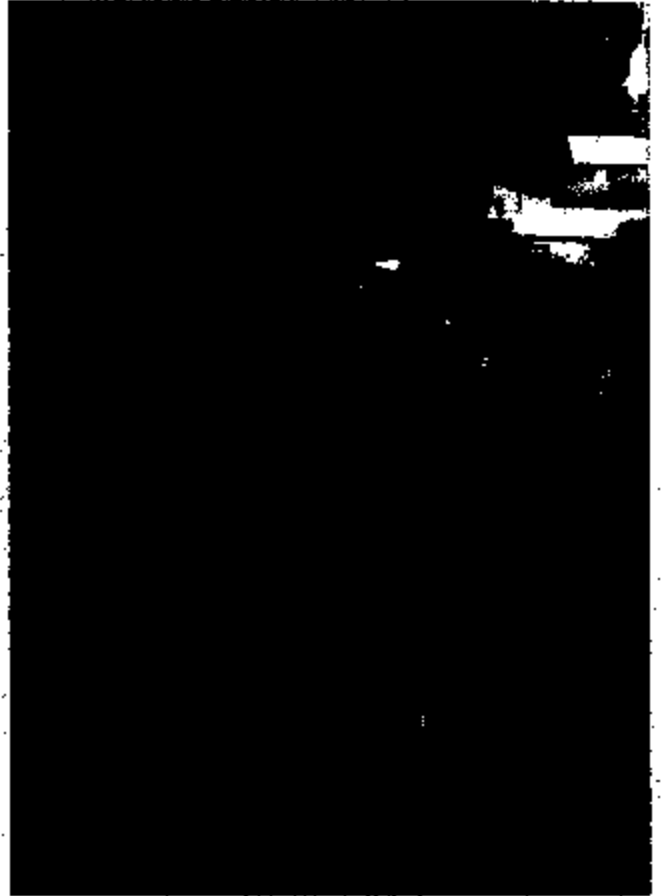
7-15



7-16



7-17



7-18



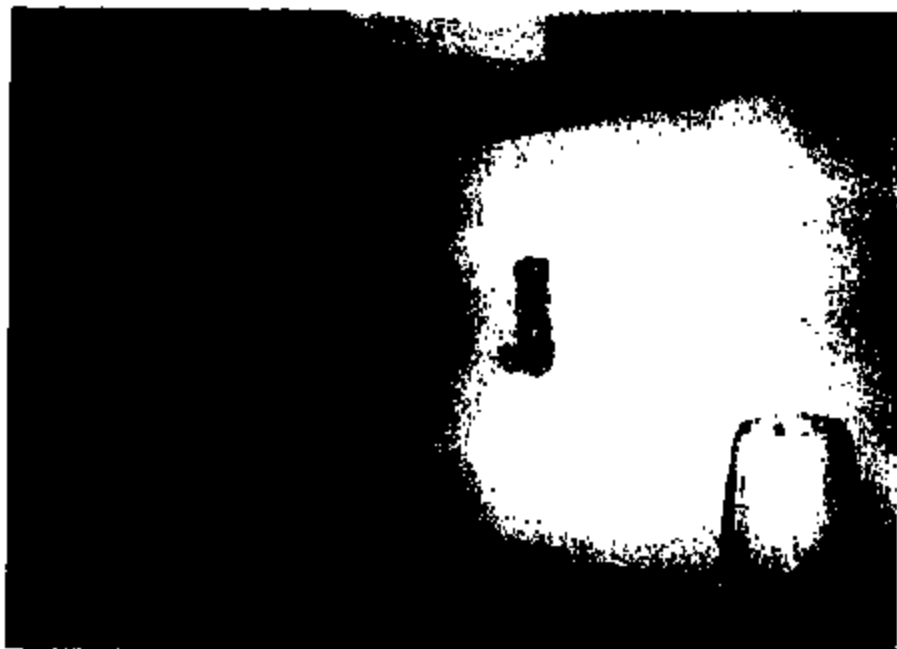
7-19



7-20



9-21



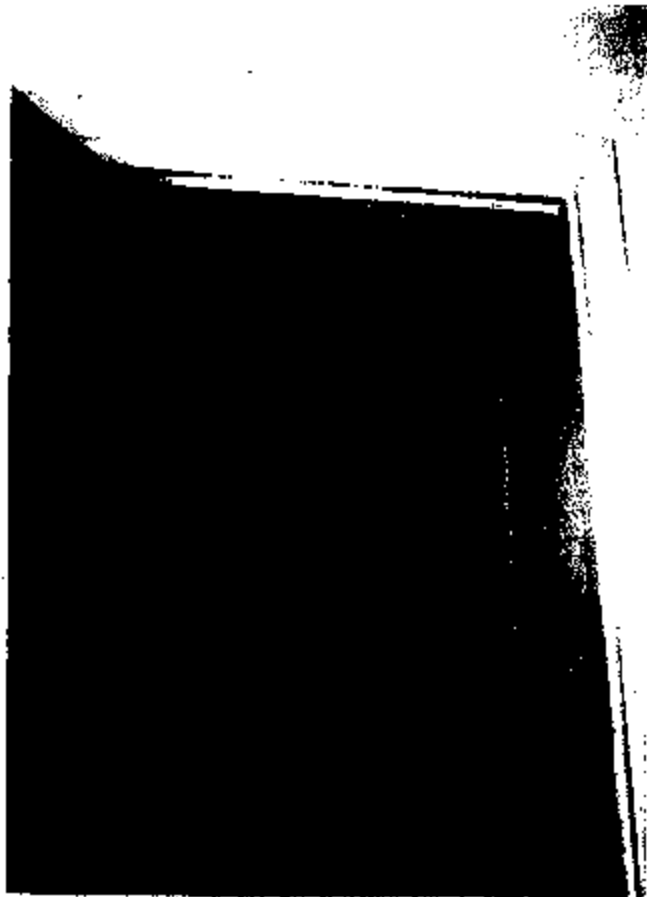
9-22



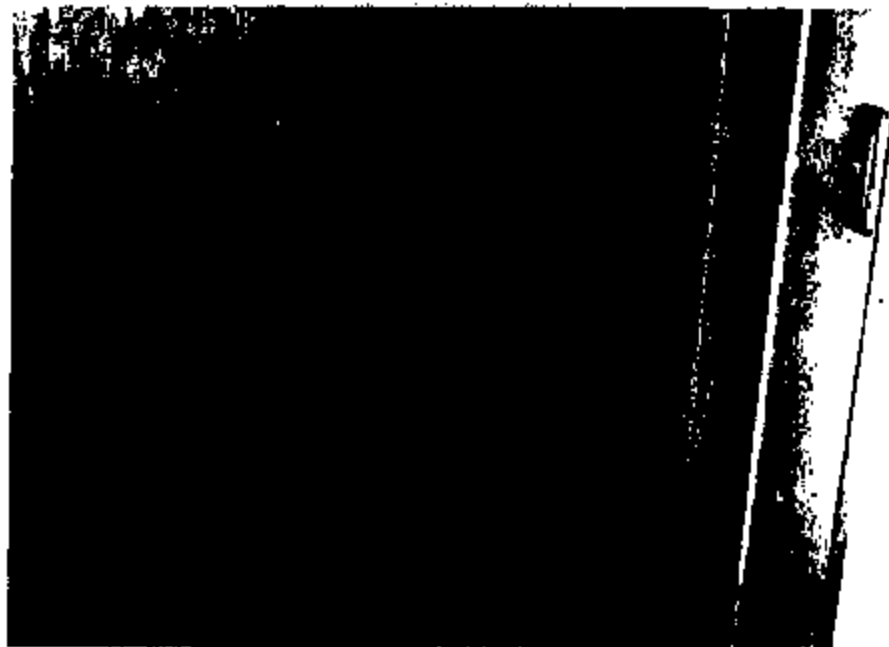
7-23



7-24



7-25



7-26



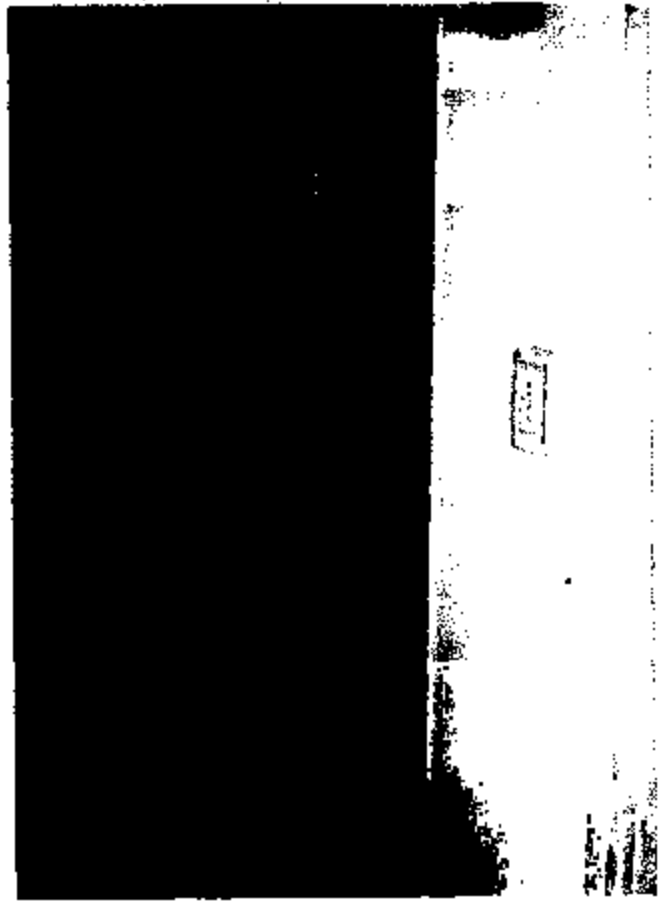
7-27



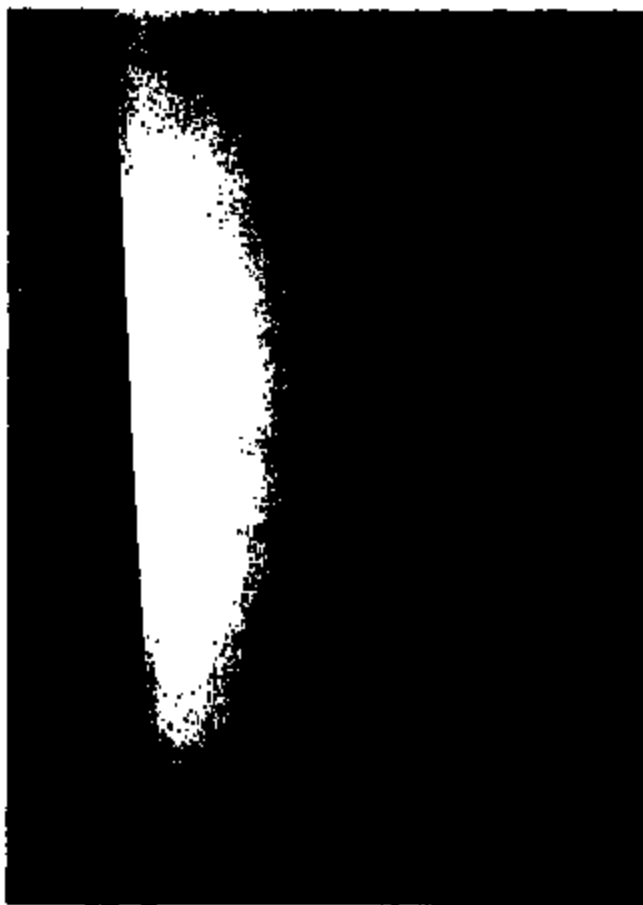
7-28



7-29



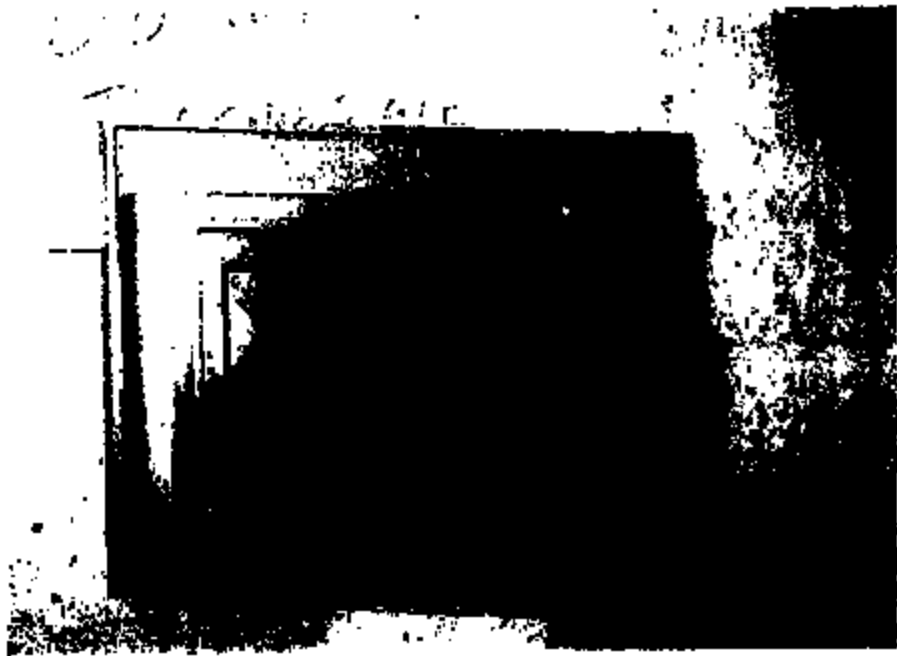
7-30



7-31



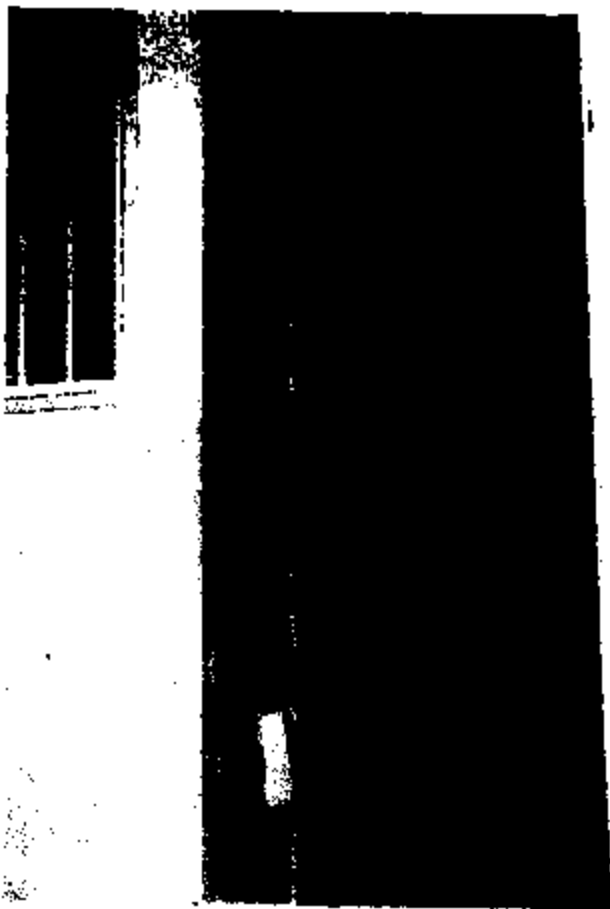
7-32



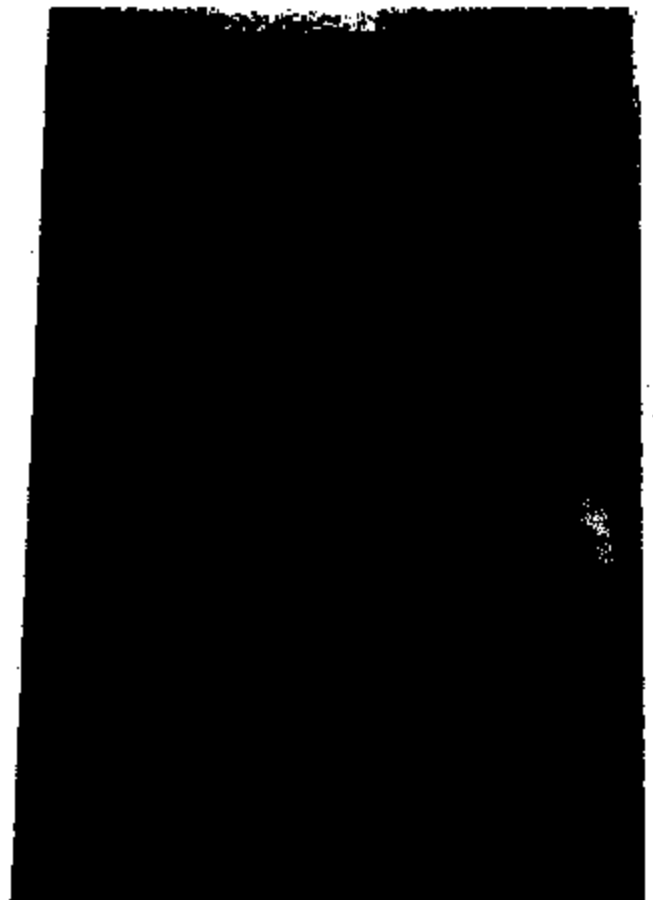
7-33



7-34



7-35



7-36

422005



CLYAA

LA

NT

cl

00-219265-12
4-17-67

ENR-125-B 4639

State Farm Insurance Companies



October 25, 1999

Ford Motor Company
Office of General Counsel
Perlane Tower West Ste 400
#3 Parklane Blvd
Dearborn MI 48126



State Farm Insurance Claim Office
2380 N. Causeway Boulevard
Mandeville, Louisiana 70471
Phone: 504-624-6500

CERTIFIED: RETURN RECEIPT REQUESTED

Re: Our Insureds:

| | |
|--------------------------------|-------------------|
| Our Claim No.: | [REDACTED] |
| Date of Loss: | October 15, 1999 |
| Make, Model & Year of Product: | 1995 Lincoln |
| Vehicle Identification No.: | 1LNLM83W1SY604771 |

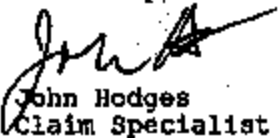
Dear Sir/Madam:

The identified vehicle is insured by State Farm Mutual Automobile Insurance Company. This vehicle experienced a fire.

State Farm would like to give you an opportunity to inspect the vehicle and give you advanced notice of our potential subrogation claim.

Please contact me at telephone number 504-624-2309 to set up a time for your inspection.

Sincerely,


John Hodges
Claim Specialist
State Farm Mutual Automobile Insurance Company
504-624-2309

JH/np/031/1025034r

CSCJ140

VEHICLE DATA

11/11/99 07:39:54

==>

ENTER VIN ==> 1LNLM83WLSY604771

NAME ==> [REDACTED] ZIP ==> [REDACTED] MODEL YR ==>

OWNER NAME : [REDACTED]
STREET ADDR : [REDACTED]

CITY : LACOMBE

N/A YY-MM-DD 96-01-30

ST/PRV: LA CTRY: ZIP/POSTAL CODE: [REDACTED] N/A SOURCE: P

MODEL YEAR : 95 PLANT: Y SALE YY-MM-DD 94-10-05

BODY STYLE DESC: 4 DOOR SEDAN CARTIER PRODUCTION YY-MM-DD 94-09-01

VEHICLE DESC : 1995 TOWN CAR

| | DIVISION | DISTRICT | ZONE | DEALER | PDC CODE | PCSD REGION |
|-------------|----------|----------|------|--------|----------|-------------|
| SHIP-TO | 3 | 22 | G | 565 | 51 | 23 |
| FACING | 3 | 22 | G | 565 | | |
| RESPONSIBLE | 3 | 22 | G | 565 | | |

CA EMISSION : ENGINE TAG CODE : 5GB12BA

CAMPAIGN COUNTS

NAVIS STATUS : 800 COMPANY CAR IND : TOTAL CAMPAIGNS : 02

DSO DISTRICT : FLEET CODE : OPEN : 00 CLOSED : 02

DSO NUMBER : FLEET STATUS : ACTIVE: 02 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDR166

==>

ENTER CAMPAIGN NUMBER=> 95S12 VIN=> 1LNLM83W1SY604771 TYPE OF SEARCH: A
 MODEL YEAR: 95 DEFECT: FT PIPE SEAL BODY STYLE: 4 DOOR SEDAN CARTIER

NEW STATUS CODE: _ CAMP DIV : 6
 REPAIR INFORMATION: TYPE CODE: _ SUPP CODE :
 REPAIR DATE: _____ DEALER P/A: _____ KIT CODE : AA
 MICRO REF: _____ CLAIM NUM: _____ OASIS DATE : 95-04-05
 DELETE REASON: _____ VENDOR N/A INFORMATION:
 RESP DEALER INFORMATION: NEW: _ _ _ _ _ IND: MATCH CODE: 4

CURRENT: 3 22 565 ASSIGNED: 96-12-13 SOURCE: FX EXTRACT DATE: 96-12-13

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

| CODE DESCRIPTION | DATE | TYPE | DATE | P/A | CLAIM# | MICRO# | CL SRC |
|------------------------|----------|------|----------|-------|--------|---------|--------|
| C COMPLETE | 95-05-22 | B | 95-05-17 | 12227 | 021420 | NH8KF5E | AC |
| M RELEASED FOR MAILING | 95-04-05 | | | | | | |
| R READY TO RELEASE | 95-03-27 | | | | | | |

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
 F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
 I037-NO MORE DATA TO DISPLAY

OGDB166

CSCA130
==>

NOTIFICATION RECIPIENT HISTORY

11/11/99 07:39:58

REFER CAMPAIGN NBR ==> 95812 VIN ==> 1LNLM83W1SY604771
DEFECT : FT PIPE SEAL BODY STYLE DESC: 4 DOOR SEDAN CARTIER
RESP DEALER : 338565 BEGINNING MAILED DATE: 95-04-28 YY-MM-DD
RELEASE DESC : NEW ISSUE TOTAL ENDING MAILED DATE : 95-04-28 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 : ST/PRV: LA
ADDR2 : CTRY:
CITY : LACOMBE
ZIP/POSTAL CODE: N-A SOURCE: N N-A EFF DATE: 94-10-10 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 : ST/PRV:
ADDR2 : CTRY:
CITY : N-A SOURCE: N-A EFF DATE: YY-MM-DD
ZIP/POSTAL CODE:

F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
I048-LAST PAGE OGDB166

==>

ENTER CAMPAIGN NUMBER==> 96L12 VIN==> 1LNLMB3W1S7604771 TYPE OF SEARCH: A
 MODEL YEAR: 95 DEFECT: PASS AIR BAG BODY STYLE: 4 DOOR SEDAN CARTIER
 NEW STATUS CODE: _____ CAMP DIV : 6
 REPAIR INFORMATION: TYPE CODE: _____ SUPP CODE :
 REPAIR DATE: _____ DEALER P/A: _____ KIT CODE : CK
 MICRO REF: _____ CLAIM NUM: _____ OASIS DATE :
 DELETE REASON: _____ VENDOR N/A INFORMATION:
 RESP DEALER INFORMATION: NEW: _____ IND: MATCH CODE: 4
 CURRENT: 3 22 565 ASSIGNED: 96-12-13 SOURCE: PX EXTRACT DATE: 96-12-13

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

| CODE | DESCRIPTION | DATE | TYPE | DATE | P/A | CLAIM# | MICRO# | CL | SRC |
|------|----------------------|----------|------|----------|-------|--------|--------|----|-----|
| F | FORCED COMPLETION | 98-01-22 | B | 98-01-22 | AUTOC | | | | OL |
| M | RELEASED FOR MAILING | 97-02-07 | | | | | | | |
| H | AWAITING MAILING | 96-11-24 | | | | | | | |

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
 F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)
 I037=NO MORE DATA TO DISPLAY

OGDB166

=>

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 1LNLM83W1S7604771

DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DOOR SEDAN CARTIER
 RSP DEALER : 322565 BEGINNING MAILED DATE: 97-02-21 YY-MM-DD
 RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-02-27 YY-MM-DD
 CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
 LAST NAME : INITIALS: GR
 STREET ADDR1 :
 ADDR2 : ST/PRV: LA
 CITY : LACOMBE CTRY:
 ZIP/POSTAL CODE: N-A SOURCE: P N-A EFF DATE: 96-01-30 YY-MM-DD

RSP DEALER : BEGINNING MAILED DATE: YY-MM-DD
 RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
 CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
 LAST NAME : INITIALS:
 STREET ADDR1 :
 ADDR2 : ST/PRV:
 CITY : CTRY:
 ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD

F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
 1048-LAST PAGE OGDH166

STANDARD CLAIMS LIST

AWS Online Report

Run Date: 11-NOV-1999

Note: All Costs are in US Dollars

| | | | | | | | | | | | | | | | | | | | | | | |
|------------------|----|-----|----|-----|-----|----|----|------|------|----------|----------|--------|-----|---|-----|------|---|------|---|-----|-----|----|
| 1LNLM3W1SY604771 | VB | CVB | CM | CPC | CBS | CB | BA | C/DU | C/VN | 01-09-94 | 05-10-94 | 322565 | USA | 1 | Q90 | 6Y05 | * | PREP | * | V00 | MS* | 53 |
|------------------|----|-----|----|-----|-----|----|----|------|------|----------|----------|--------|-----|---|-----|------|---|------|---|-----|-----|----|

| | | | | | | | | | | | | | | | | | | | | | | |
|----------------|----------------------|--------|--------------------|-----------|-------------|------------|----|-------------|-----|----------------|----|-------------|-------------|------------|------|--|--|--|--|--|--|--|
| AWS Claim Key: | 285282 | Doc #: | 018832 | Trx Code: | LNC | Labor Hrs: | 1 | Labor Cost: | 0 | Material Cost: | 0 | Total Cost: | 43 | | | | | | | | | |
| Dir. C&Sub C&: | 12227* | Name: | BALDWIN MOTORS INC | Ph: | 504-8922305 | St: | LA | City: | USA | Reg. C&: | NA | Exp. Date: | 31-OCT-1994 | DIST(MLR): | 1430 | | | | | | | |
| Cost Comments: | 1000 MILE INSPECTION | | | | | | | | | | | | | | | | | | | | | |
| Tech Comments: | PERFORMED INSPECTION | | | | | | | | | | | | | | | | | | | | | |

| | | | | | | | | | | | | | | | | | | | | | | |
|------------------|----|-----|----|-----|-----|----|----|------|------|----------|----------|--------|-----|---|-----|------|---|---------|---|-----|-----|----|
| 1LNLM3W1SY604771 | VB | CVB | CM | CPC | CBS | CB | BA | C/DU | C/VN | 01-09-94 | 05-10-94 | 322565 | USA | 1 | Q10 | 6P07 | * | 7020124 | * | V99 | A99 | 07 |
|------------------|----|-----|----|-----|-----|----|----|------|------|----------|----------|--------|-----|---|-----|------|---|---------|---|-----|-----|----|

| | | | | | | | | | | | | | | | | | | | | | | |
|----------------|--|--------|--------------------|-----------|-------------|------------|----|-------------|-----|----------------|----|-------------|-------------|------------|------|--|--|--|--|--|--|--|
| AWS Claim Key: | 285280 | Doc #: | 118832 | Trx Code: | 1 | Labor Hrs: | 5 | Labor Cost: | 129 | Material Cost: | 0 | Total Cost: | 129 | | | | | | | | | |
| Dir. C&Sub C&: | 12227* | Name: | BALDWIN MOTORS INC | Ph: | 504-8922305 | St: | LA | City: | USA | Reg. C&: | NA | Exp. Date: | 31-OCT-1994 | DIST(MLR): | 1430 | | | | | | | |
| Cost Comments: | WIND NOISE ON DRIVERS SIDE AT 60 MPH WORSE ON WINDY DAYS | | | | | | | | | | | | | | | | | | | | | |
| Tech Comments: | TRST AND ADJUSTED DRIVERS SIDE DOOR | | | | | | | | | | | | | | | | | | | | | |

| | | | | | | | | | | | | | | | | | | | | | | |
|------------------|----|-----|----|-----|-----|----|----|------|------|----------|----------|--------|-----|---|-----|------|---|-------|---|-----|-----|----|
| 1LNLM3W1SY604771 | VB | CVB | CM | CPC | CBS | CB | BA | C/DU | C/VN | 01-09-94 | 05-10-94 | 322565 | USA | 1 | Q44 | 7R25 | * | 17664 | * | V99 | A99 | 08 |
|------------------|----|-----|----|-----|-----|----|----|------|------|----------|----------|--------|-----|---|-----|------|---|-------|---|-----|-----|----|

| | | | | | | | | | | | | | | | | | | | | | | |
|----------------|--|--------|--------------------|-----------|-------------|------------|----|-------------|-----|----------------|----|-------------|-------------|------------|------|--|--|--|--|--|--|--|
| AWS Claim Key: | 285281 | Doc #: | 118832 | Trx Code: | 1 | Labor Hrs: | 1 | Labor Cost: | 43 | Material Cost: | 0 | Total Cost: | 43 | | | | | | | | | |
| Dir. C&Sub C&: | 12227* | Name: | BALDWIN MOTORS INC | Ph: | 504-8922305 | St: | LA | City: | USA | Reg. C&: | NA | Exp. Date: | 31-OCT-1994 | DIST(MLR): | 1430 | | | | | | | |
| Cost Comments: | WINDSHIELD WASHER NOT SQUIRTING PROPERLY | | | | | | | | | | | | | | | | | | | | | |
| Tech Comments: | REPAIRED PINCHED SUPPLY LINE TO WASHERS | | | | | | | | | | | | | | | | | | | | | |

| | | | | | | | | | | | | | | | | | | | | | | |
|------------------|----|-----|----|-----|-----|----|----|------|------|----------|----------|--------|-----|---|-----|------|------|--------|---|-----|-----|----|
| 1LNLM3W1SY604771 | VB | CVB | CM | CPC | CBS | CB | BA | C/DU | C/VN | 01-09-94 | 05-10-94 | 322565 | USA | 1 | Q52 | 7T10 | PSVY | 19C788 | B | V77 | L25 | 42 |
|------------------|----|-----|----|-----|-----|----|----|------|------|----------|----------|--------|-----|---|-----|------|------|--------|---|-----|-----|----|

| | | | | | | | | | | | | | | | | | | | | | | |
|----------------|-----------------------|--------|--------------------|-----------|-------------|------------|----|-------------|------|----------------|-------|-------------|-------------|------------|--------|--|--|--|--|--|--|--|
| AWS Claim Key: | 288228 | Doc #: | 02140A | Trx Code: | 1 | Labor Hrs: | 7 | Labor Cost: | 30.1 | Material Cost: | 197.4 | Total Cost: | 306.46 | | | | | | | | | |
| Dir. C&Sub C&: | 12227* | Name: | BALDWIN MOTORS INC | Ph: | 504-8922305 | St: | LA | City: | USA | Reg. C&: | NA | Exp. Date: | 17-MAY-1995 | DIST(MLR): | 110271 | | | | | | | |
| Cost Comments: | TURN SIGNALS ARE INOP | | | | | | | | | | | | | | | | | | | | | |
| Tech Comments: | REPL PROCESSOR | | | | | | | | | | | | | | | | | | | | | |

ENC-029-B 4047

| | | | | | | | | | | | | | | | | | | | | | |
|------------------|------------------|--------|--------------------|-----------|-------------|------------|----|-------------|------|----------------|----------|-------------|-------------|-----------|-------|---|---|---|-----|---|---|
| JLNLM3W18Y604771 | VB | C/VB | OM | CPC | CBS | CB | BA | ODU | C/VN | 01-08-94 | 05-10-94 | 32203 | USA | \$ | . | . | . | . | V08 | . | . |
| AWS Claim Key: | 228228 | Doc #: | 0314208 | Trx Code: | 92E12 | Labor Hrs: | 9 | Labor Cost: | 38.7 | Material Cost: | 1.49 | Total Cost: | 40.19 | | | | | | | | |
| Blr C6-Sub Cch | 13217 | Name: | BALDWIN MOTORS INC | Plc: | 904-8922303 | St: | LA | City: | USA | Reg Cch: | NA | Repr Date: | 17-MAY-1995 | D65EQM86: | 10271 | | | | | | |
| Cont Comments: | 92E12 RECALL | | | | | | | | | | | | | | | | | | | | |
| Tech Comments: | PERFORMED RECALL | | | | | | | | | | | | | | | | | | | | |

Any comments? You can contact



webmaster

EW02-025-B 4040

454883

SNORTON1
FL

Ce 1/2

1229-31 SN
1-10WC-51

EMG-025 43572

LAW OFFICES OF
HOWARD W. WEBER

HOWARD W. WEBER*
DEE A. SETCHEL
PETER F. NUNES*
VINCENT F. IACONO
NINA M. HANSON
ELLEN H. KATZ
MICHAEL R. WALLACE

TWO URBAN CENTRE, SUITE 240
4880 WEST KENNEDY BOULEVARD
TAMPA, FLORIDA 33608

ATTORNEYS AND STAFF ARE EMPLOYEES
OF GEICO

PHONE (813) 288-8414
FAX (813) 288-1688

*Board Certified Civil Trial Lawyer

January 18, 2002

Ford Motor Company
Attn: Shawn Norton
Parklane Towers West, Suite 300
Dearborn, MI 48126-2568

Re: GEICO Insured: [REDACTED]
GEICO Claim No.: [REDACTED]
Your Insured: FORD MOTOR COMPANY
Date of Loss: April 12, 2001

Dear Mr. Norton:

Please be advised that this law firm represents the interests of GEICO GENERAL INSURANCE COMPANY ("GEICO") with regard to an incident which occurred on the above-referenced date. Our investigation indicates that the GEICO insured's 1993 Grand Marquis, manufactured by the FORD MOTOR COMPANY, caught on fire due to electrical shorts in the wiring. As a result of this fire, GEICO has been forced to expend the sum of \$3,184.45 in damages and \$761.25 in rental expense, to or on behalf of its insured. In addition, GEICO's insured paid a \$250.00 deductible and \$657.69 in rental expense. Therefore, GEICO is seeking reimbursement of \$4,853.39.

Please contact me so we can attempt to resolve this matter amicably. If I do not hear from you within thirty (30) days from the date of this letter, I must assume that you are unwilling to settle this matter outside the Courts and will discuss the option of litigation against your insured with my client.

Sincerely,


Ellen H. Katz, Esquire

KHK/cn
cc: Edna Stanger (8944)/GEICO

Handwritten: \$ 4,853.39

ENC-828 43373



Our Project Number: FL0114-02AU

Insured: [REDACTED]

Claim No.: [REDACTED]

Date of Loss: April 12, 2001

Report Prepared For:

**Geico Direct
5411 Beaumont Center Blvd
Tampa, Florida 33634**

Attention: Mr. Kerry Vollenweider

Report Prepared by:

William H. Whitstine, Jr.

**Forensic
Scientific
Investigations**



3390 Hwy 83
Vincennes, AL 35178
(205) 672-8880
(205) 672-8885 Fax

June 5, 2001

Geico Direct
5411 Beaumont Center Blvd
Tampa, Florida 33634

Attn: Mr. Kerry Vollenweider

Re: Our Project No: FL0114-02AU
Insured: [REDACTED]
Claim No: [REDACTED]
Date of Loss: April 12, 2001
Date of Notification: April 13, 2001
Date of Inspection: April 17, 2001

Dear Mr. Vollenweider,

This letter serves as Forensic & Scientific Investigations, Inc.'s (FSI) report on its investigation into the above referenced fire loss. At your request, made April 13, 2001, FSI personnel visited Newport Richie Lincoln Mercury. There, FSI personnel conducted an origin and cause investigation into the subject fire, which involved a 1993 Grand Marquis, bearing Vehicle Identification Number 2MELM75WXPX665277. The site examination took place on April 17, 2001. FSI's assignment was to determine, if possible, the fire's origin and cause.

At the time of the inspection the vehicle was located at Newport Richie Lincoln Mercury. It was determined that the manufacturer, Ford Motor Company, should be notified and allowed to examine the vehicle prior to it being repaired. Notice was sent to

Ford Motor Company, and a joint examination was set up for May 10, 2001 to be conducted at the Newport Richie Lincoln Mercury dealership. No representatives from Ford Motor Company showed up on the day of the exam. The exam was conducted without the presence of Ford Motor Company.

The site examination revealed that the fire originated in the engine compartment of the vehicle. The parts involved in the fire were removed by the Newport Richie Lincoln Mercury mechanic, and retained as evidence for further evaluation. It was determined that the subject fire originated at the cruise control deactivation switch. The cause of the subject fire was electrical shorting of the switch, which in turn ignited the combustible materials in and around the area of the switch.

It is the conclusion of Forensic and Scientific Investigations that the subject fire was the result of an electrical short inside the engine compartment of the vehicle, more specifically, an electrical short with in the cruise control deactivation switch.

Forensic & Scientific Investigations, Inc. operates as an independent contractor. The opinions expressed are based upon information available at the time that this report was drafted and draw upon the background, training and experience of the personnel involved in the investigation.

Geico Direct
FL0114-02AU-02AU - Page 3

Respectfully submitted,

FORENSIC & SCIENTIFIC INVESTIGATIONS, INC.

Reviewed by,



William H. Whitstine, Jr.

WHW:kl

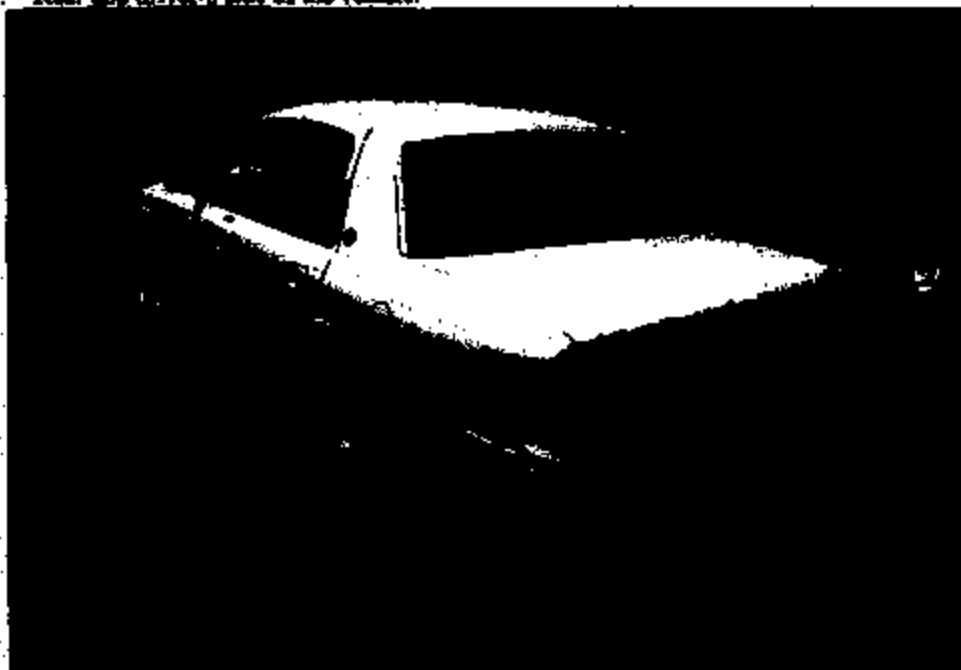


David Latimer

Signed in The Absence Of
To Avoid Delay

Photo Index - FL0114-02AU

1. Rear and driver's side of the vehicle.



2. Passenger side of the vehicle.



3. The passenger's side front and hood area.



4. The driver's side front and hood area. No damage noted.



5-7. Overviews of the engine compartment.



6.





8. Close up of the fire damage to the master cylinder and wiring harness.



9. Close up of the wiring harness showing melting damage.



10. Close up of the wiring harness and cruise control switch.



11. Close up of the wiring harness showing melting.



12. Close up of the cruise control deactivation switch, showing signs of fire damage.



13-14. Close up of the wiring harness showing fire damage.



14.



15-17. Close ups of the cruise control switch.



16.



17.

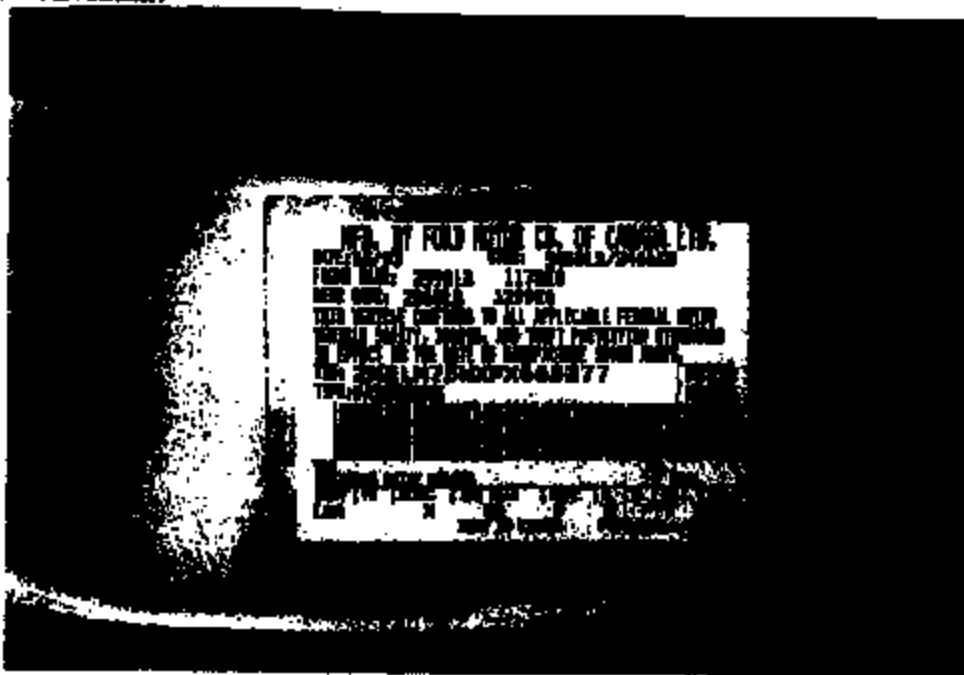


18. Close up of the brake lines and wing showing fire damage.



DR62-025 43395

19. VIN sticker.



20-23. Close up of the cruise control switch.



21.



22.





05/31/2001 at 03:30 PM File# 50842-00012690

Claim# [REDACTED]

Owner: [REDACTED]

Appraiser: KERRY VOLLENWEIDER

1993 MERC GRAND MARQUIS LS 8-4.6L-FI 4D SED GRAY Int:

IMAGE REPORT



04/16/2001: SUP01:

05/31/2001 at 03:30 PM File# 50842-00012690

Claim#

Owner:

Appraiser: KERRY VOLLENWEIDER

1993 MERC GRAND MARQUIS LS 8-4.6L-FI 4D SED GRAY Int:

GEICO

5411 BEAUMONT CENTER BLVD

SUITE 765

TAMPA, FL 33634

Business: (727)463-2506

IMAGE REPORT



04/16/2001: SUP01:



04/16/2001: SUP01: