

EA02-025

FORD 10/27/03

LETTER TO ODI

APPENDIX M

BOOK 14 OF 22

PART A-D

PART C

IN THE UNITED STATES DISTRICT COURT FOR THE
NORTHERN DISTRICT OF GEORGIA
ATLANTA DIVISION

THE CHARTER OAK FIRE INSURANCE)
COMPANY, a Connecticut Corporation,)
as subrogee of [REDACTED])

Plaintiff,)

vs.)

FORD MOTOR COMPANY,)
a Delaware Corporation, and TEXAS)
INSTRUMENTS, INC., a Delaware Corp.)

Defendants.)

CIVIL ACTION

1-52 CV 2229

COMPLAINT FOR DAMAGES - JURY TRIAL DEMANDED

Plaintiff, The Charter Oak Fire Insurance Company (Charter Oak), as subrogee of [REDACTED], sues Defendants, Ford Motor Company (Ford) and Texas Instruments, Inc.

(TI) and states the following:

1.

Charter Oak is a Connecticut Corporation with its principal place of business located at One Tower Square in Hartford, Connecticut.

2.

Defendant Ford Motor Company is a Delaware Corporation with its principal place of business located in Dearborn, Michigan. Defendant may be served through its

registered agent for service of process at Corporation Process Company, 180 Cherokee St., N.E., Marietta, GA 30060 in the county of Cobb.

3.

Defendant TI is a Delaware Corporation with its principal place of business located in Dallas, Texas. Defendant may be served through its registered agent for service of process at Corporation Process Company, 180 Cherokee St., N.E., Marietta, GA 30060 in the county of Cobb.

4.

At all times relevant to this complaint, [REDACTED] was an insured of Charter Oak residing at 3439 Chubland Drive in Marietta, GA 30068 in the County of Cobb.

5.

This cause of action arose at the home of [REDACTED] at 3439 Chubland Drive in Marietta, Georgia in the county of Cobb.

6.

This Court has jurisdiction pursuant to 28 U.S.C. § 1332 because this dispute is between citizens of different states and the matter in controversy exceeds the sum of \$75,000.00, exclusive of interest and costs.

7.

Venue is proper in this court pursuant to 28 U.S.C. § 1391(a) because a substantial part of the events or omissions giving rise to this claim occurred in this judicial district and all the property that is the subject of this action is located in this judicial district.

FACTS

8.

At all relevant times, Daniel Prout owned a 1993 Mercury Marquis (the Marquis), VIN 2MELM74W4PX665373.

9.

The Marquis was manufactured and designed by Ford or its agents.

10.

TI manufactured and designed portions of the speed control mechanism (a/k/a the cruise control system) for the Marquis.

11.

On the afternoon of April 18, 2001, Prout parked the Marquis in the garage of his home on [REDACTED] in Marietta, Georgia.

12.

In the early morning of April 19, 2001 the Marquis suddenly and without warning caught fire.

13.

The fire from the Marquis spread to the residence and substantially damaged the home and property therein.

14.

The fire totally destroyed the vehicle.

15.

After the fire, the home was uninhabitable and [REDACTED] had to find alternate living arrangements while the home was repaired.

16.

The fire originated in the Marquis parked in the garage of [REDACTED] residence.

17.

The fire was caused by a defect in the speed control mechanism in the Marquis.

18.

The speed control mechanism is the subject of a recall by Ford Motor Company.

19.

Both Ford and TI were aware of the possible danger posed by the speed control mechanisms in this model of Marquis prior to the fire at issue in this complaint.

20.

Immediately after the fire, Ford and TI were put on notice of the loss and given the opportunity to inspect the fire scene and attend the inspection of the speed control mechanism.

21.

At the time of the fire, [REDACTED] had not received notification from Ford Motor Company of any problem with the speed control mechanism.

22.

At all times relevant, Charter Oak provided insurance coverage to [REDACTED] for loss or damage to his property caused by fire damage.

23.

Pursuant to such coverage, [REDACTED] submitted a claim to Charter Oak in order to recover for losses which his home and property sustained as a result of the fire damage.

24.

The cost to repair the home after the fire was at least \$225,658.82.

25.

The value of the property lost in the fire was at least \$60,338.28.

26.

The cost of alternate living expenses resulting from the fire were at least \$27,936.50.

27.

Under the terms of the policy, Charter Oak adjusted Prout's claim and paid [REDACTED] at least \$313,933.60 for the damages he suffered as a result of the fire in satisfaction of the claim.

28.

By principles of contractual and equitable subrogation, Charter Oak is subrogated to the interests of Prout for those amounts which Charter Oak paid to Prout for his losses.

COUNT I - NEGLIGENT DESIGN

FORD

29.

Defendant Ford had a duty to design the Mercury Marquis to be reasonably fit for its intended use and free from hidden defects.

30.

Defendant Ford breached the duty it owed to Plaintiff, as subrogee of [REDACTED], by designing the Marquis so that the speed control mechanism could leak and short circuit and cause a fire in the course of its normal or reasonably foreseeable operation.

31.

As a result of Ford's negligent design, Plaintiff Charter Oak, as subrogee of [REDACTED] has suffered damages in an amount in excess of \$313,933.60.

COUNT II - NEGLIGENT DESIGN

TEXAS INSTRUMENTS

32.

Defendant TI had a duty to design the speed control mechanism for the Marquis to be reasonably fit for its intended use and free from hidden defects.

33.

Defendant TI breached the duty it owed to Plaintiff, as subrogee of [REDACTED] by designing the speed control mechanism so that it could leak and short circuit and cause a fire in the course of its normal or reasonably foreseeable operation.

34.

As a result of TI's negligent design, Plaintiff Charter Oak, as subrogee of [REDACTED] has suffered damages in an amount in excess of \$313,933.60.

COUNT III - NEGLIGENT MANUFACTURE

FORD

35.

Defendant Ford owed Plaintiff the duty to manufacture the Marquis so that it would be reasonably fit for its intended use and free from hidden defects.

36.

Defendant Ford breached the duty it owed to Plaintiff, as subrogee of [REDACTED], by manufacturing the Marquis so that the speed control mechanism could leak and short circuit and cause a fire in the course of its normal or reasonably foreseeable operation.

37.

As a result of Ford's negligent manufacture, Plaintiff Charter Oak, as subrogee of [REDACTED] has suffered damages in an amount in excess of \$313,933.60.

COUNT IV - NEGLIGENT MANUFACTURE
TEXAS INSTRUMENTS

38.

Defendant TI owed Plaintiff the duty to manufacture the Marquis so that it would be reasonably fit for its intended use and free from hidden defects.

39.

Defendant TI breached the duty it owed to Plaintiff, as subrogee of [REDACTED] by manufacturing the speed control mechanism so it could leak and short circuit and cause a fire in the course of its normal or reasonably foreseeable operation.

40.

As a result of TI's negligent manufacture, Plaintiff Charter Oak, as subrogee of Prout, has suffered damages in an amount in excess of \$313,933.60.

COUNT V - FAILURE TO WARN

FORD

41.

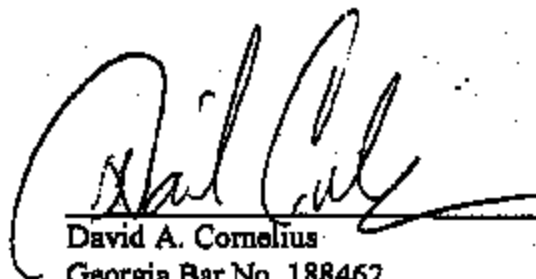
Defendant Ford owed Plaintiff, as subrogee of [REDACTED] the duty to take adequate measures to warn of the significant danger to persons and property posed by the defective speed control mechanism in the Marquis.

Defendant Ford breached the duty it owed to Plaintiff, as subrogee of [REDACTED] by failing to take adequate measures to warn that a fire could result during the normal or reasonably foreseeable operation of the Marquis.

As a direct and proximate cause of Defendant Ford's negligent failure to warn, Plaintiff, as subrogee of [REDACTED] has suffered damages in an amount in excess of \$313,933.60.

WHEREFORE, Plaintiff Charter Oak demands:

- (a) That Summons and process be issued to compel Defendants to appear and answer their respective Complaints;
- (b) That Plaintiff have judgment against Defendants in an amount greater than \$313,933.60, plus costs and interests as provided by law;
- (c) That Plaintiff have trial by jury; and
- (d) That this Court grant Plaintiff such other and further relief as it deems just and proper.



David A. Cornelius
Georgia Bar No. 188462

Cozen and O'Connor
SunTrust Plaza - 2200
303 Peachtree Street, N.E.
Atlanta, Georgia 30308
(404) 572-2000

VEHICLE ID: ZMPX665373 (WWYPBBBBBB) Vin: 2MELM74W4PX665373 Div: 3 Status: 800
Vehicle Line: CFP Convy Deliv: 051493 Orig P-Lvl: 335 Selling Dlr: 260060
Order Recpt: 041593 ShipTo Stat: Curr P-Lvl: 335 Sale Date: 092393
Orig Sched: 042693 Rls-To Stat: GA Order Dlr/Reg: 26060/26 Demo Dt:
Inv Prep: 042893 Orig Int St: 050693 Orig Rls Dlr: 26060 Deliv Type: 0
Prod Date: 050593 Curr Int St: 050693 Rls Dlr P&A: 10104 Sales Prd: 093093
Rls Date: 050593 Dlrfin Ext: 061093 Warr start: 092393 cancel sl: 092293
Memo Consign: P&C Ext: 061093 Warrs-Ind: Sale Status: G
Orig Pltbus: 050593 Advert Ext: 061093 -Date- -Dealer- -Region-
Curr Pltbus: 050593 slspsn SS#: 6962 shipped: 050593
T/Name: 1 Curr Stock: 050593 260060 26
Addr: 3439 CLUB LAND DR State: GA 1st-Prior:
City: MARIETTA N/A-Rcpt: 093093 2nd-Prior:
Warr-Ins-Ind: 3rd-Prior:
V.O.: 1 2 3 4 5 6 7 8
12345234567890123456789012345678901234567890123456789012345678901234
M74PXY 43 A2 26D7188 FD T P3 J3P 5 3 KHL S 26D060 1 WC
8 9 0 1 2 3 4 5 6
567890123456789012345678901234567890123456789012345678901234567890
F63H 3 2 W2MEL4 5 A 9 157A 9WP S
F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

OGDB024

RP>

VEHICLE ID: 2MPX665373 (WWYPBBBBBB) Vin: 2MELM74W4PX665373 Div: 3 Status: 800

Financial Data- - - - -

Orig Totl Inv:	21533.50	A-Plan Price:	19128.50	Pre-del Invoic:	.00
Curr Totl Inv:	21533.50	Total Adj:	-1500.00	Sched-A QST:	.00
Base Vehicle:	18811.00	Base Adj:	.00	FOC GST:	.00
Options:	1706.00	Option Adj:	-1500.00	Price Protect:	.00
Base Holdback:	664.00	Base Hb Adj:	56.00	Chargebck Amt:	
Optn Holdback:	61.00	Option Hb Adj:	54.00	30-Day FP Amt:	188.41
Misc Charges:	.50	Gas Amt:	14.00	Floor Plan:	62.80
Finance Chrg:	180.00	Sched-B Amt:	575.00	P&C Charge:	88.40
FDAF/LMDA:	247.00	Mktng Contrib:	247.00	Pre-Dlvry Amt:	.00
		X-Plan Price:	.00		

Financing Data- - - - -

Finance Source: 0000001	O-Warr Start: 092293	Release Date: 050593
Orig Int St-Sw: N	Co Tag Number:	Transit Time: 15
Ret Draft Ind:	Pre-del Date:	Rls Plus Trans: 052093
Floor Pln Date: 061093	Prdlvry S.Code:	Ramp Code: 02
Advt Comm Code: A	Lease Code:	Method Shipped:
Upfront PP Ind:	Invoice In-Proc: 061293	Memo Cons Loc:

F1=Help F3=Exit F4=Primary Menu F6=Screen #1 F9=Screen #3

OGDB024

1

=>

VEHICLE ID: 2MPX665373 (WWYP888888) VIN: 2MELM74W4PX665373 Div: 3 Status: 800
 Vehicle Line: CFP Convy Deliv: 051493 Orig P-Lvl: 335 Selling Dlr: 26D060
 Order Recpt: 041593 ShipTo Stat: Curr P-Lvl: 335 Sale Date: 092393
 Orig Sched: 042693 Rls-To Stat: GA Order Dlr/Reg: 26060/26 Demo Dt:
 Inv Prep: 042893 Orig Int St: 050693 Orig Rls Dlr: 26060 Deliv Type: 0
 Prod Date: 050593 Curr Int St: 050693 Rls Dlr P&A: 10104 Sales Prd: 093093
 Rls Date: 050593 Dlrfin Ext: 061093 Warr Start: 092393 cancel sl: 092293
 Memo Consign: P&C Ext: 061093 Warrs-Ind: Sale Status: G
 Orig Pltbus: 050593 Advert Ext: 061093 -Date- -Dealer- -Region-
 Curr Pltbus: 050593 Slspsn ss#: 6962 shipped: 050593
 T/Name: ██████████ ██████████ Curr Stock: 050593 26D060 26
 Addr: ██████████ State: GA 1st-Prior:
 City: MARIETTA N/A-Rcpt: 093093 2nd-Prior:
 : ██████████ Warr-Ins-Ind: 3rd-Prior:
 V.O.: 1 2 3 4 5 6 7 8
 12345234567890123456789012345678901234567890123456789012345678901234
 M74PXY 43 A2 26D7188 FD T P3 J3P 5 3 KHL S 26D060 1 WC
 8 9 0 1 2 3 4 5 6
 567890123456789012345678901234567890123456789012345678901234567890
 F63H 3 2 W2MEL4 5 A 9 157A 9WP S
 F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

OGDB024

=>

VEHICLE ID: 2MPX665373 (WWYPBBBBBB) Vin: 2MELM74W4PX665373 Div: 3 Status: 800

Ordering Name:		Distr Status: P
Secondary Name:		Last NAVIS St: 093093
Ordering FIN:	Selling FIN:	Distr Stat Dt: 051493
Order-For FIN:	Sold-To Fin:	Last Activity: 093093
Orig Ord Type: 2		Serialized Dte: 041693
		Scheduled Dte: 042693
		Mexico Status:

Component Data - - - - -

Post/Calib: HGA	Tire Brand: A4
Emis Cntl Lbl: JJT	EEC:
Engine Tag Cd: [REDACTED]	
Engine Serial: W	
Driver Airbag: 1P1Z111G20094	
Pssngr Airbag: 131127411	Axle: GY

F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F6=Screen #1

OGDB024

FCSD REGION: _____ MARKET: _____ ISSUE STATUS: _____

P&A CODE: _____

VIN: 2MELM74W4PX665373

CASE NUMBER: _____

SALES REGION: _____ SALES ZONE: _____ ISSUE TYPE: _____

A	LAST HND/ Customer Phone Number/	Reason/	Stat
C	P&A LAO Trmt Customer Name	Year Model	Type

F1=Help

F2=AddAction

F5=CustomerList

F6=DealerInfo

F7=Prev

F8=Next

F10=IssueDetail

F11=Menu

F12=Return

NO ISSUES FOUND FOR THIS VIN

OGDB024

VIN: 2MELM74W4PX665373 CASE: _____ HOME PHONE: _____
LAST NAME: _____ ZIP/POSTAL: _____ CTRY: _____

A	CUSTOMER NAME/	Address/	Address/	
C	City	St/Prov	Zip/Postal	Ctry Home Phone

MARIETTA

GA

30067

USA

F1=Help

F2=VehicleList

F4=UpdCustInfo

F5=AddCustIssue

F7=Prev

F8=Next

F11=Menu

F12=Return

NO MORE RECORDS AVAILABLE

OGDB024

0

VIN: 2MELM74W4PX665373 Year: 1993 Model: GRAND MARQUIS

Repair Date: WSD: 09/23/93

Repair Order: Odometer:

Causal Code:

Rpr Dealer:

A

C	Part Number	Part Description	Part Qty	Labor Operation
---	-------------	------------------	----------	-----------------

F1=Help

F4=PrevVisit

F5=NextVisit

F7=Prev

F8=Next

F9=PrevRepair

F10=NextRepair

F11=Menu

F12=Return

VEHICLE REPAIR HISTORY IS CURRENTLY UNAVAILABLE

OGDB024

VIN: 2MELM74W4PX665373 Year: 1993 Model: GRAND MARQUIS.

WSD: 09/23/93 Build Date: 05/05/93

A	-----Campaign-----	Status	Dealer
C	Number Type Description Status	Date	Code
-	-----	-----	-----
	96L12 L PASS AIR BAG FORCED COMPLETION.	01/22/98	AUTOC

F1=Help F7=Prev F8=Next F11=Menu F12=Return

MORE RECORDS AVAILABLE

OGDB024

0

VIN: 2MELM74W4PX665373 Year: Model:

Name:

Trmt:

Contact:

Symptom:

Reason:

Dealer:

Issue Type:

Issue Status:

Comm Type:

Odometer Reading:

Analyst:

Document Number:

Action Date:

Action Data:

Action Time:

EST

Origin Desc:

Action Desc:

Comments:

F1=Help

F2=ActionData F4=PrevAction F5=NextAction F9=PrevComments

F10=NextComments F11=Menu

F12=Return

F13=PrevContact F14=NextContact

NO DATA FOUND

OGDB024

8

==>

ENTER VIN ==> 2MELM74W4PX665373

NAME ==> [REDACTED] ZIP ==> [REDACTED] MODEL YR ==>

OWNER NAME : [REDACTED]

STREET ADDR : [REDACTED]

CITY : MARIETTA

N/A YY-MM-DD 95-08-0

ST/PRV: GA CTRY:

ZIP/POSTAL CODE: [REDACTED] N/A SOURCE:

MODEL YEAR : 93 PLANT: X

SALE YY-MM-DD 93-09-2

BODY STYLE DESC: 4 DR SEDAN GS

PRODUCTION YY-MM-DD 93-05-0

VEHICLE DESC : 1993 GRAND MARQUIS

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	26	C	060	45	21
FACING	3	26	C	060		
RESPONSIBLE	3	26	C	060		

CA EMISSION :

ENGINE TAG CODE : [REDACTED]

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 01

DSO DISTRICT :

FLEET CODE :

OPEN : 00 CLOSED : 01

DSO NUMBER :

FLEET STATUS :

ACTIVE: 01 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB024

1

ENTER CAMPAIGN NUMBER=> 96L12 VIN=> 2MELM74W4PX665373 TYPE OF SEARCH: A

MODEL YEAR: 93 DEFECT: PASS AIR BAG BODY STYLE: 4 DR SEDAN GS

NEW STATUS CODE: _

CAMP DIV : 6

REPAIR INFORMATION: TYPE CODE: _

SUPP CODE :

REPAIR DATE: _____ DEALER P/A: _____

KIT CODE : CA

MICRO REF: _____ CLAIM NUM: _____

OASIS DATE :

DELETE REASON: _

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW: _ _ _

IND: MATCH CODE: 4

CURRENT: 3 26 060 ASSIGNED: 96-12-19 SOURCE: PX EXTRACT DATE: 96-12-1

9

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

.

CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SR

C

F FORCED COMPLETION 98-01-22 B 98-01-22 OL

M RELEASED FOR MAILING 97-02-25

H AWAITING MAILING 96-11-22

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037-NO MORE DATA TO DISPLAY

OQOB024

7

==>

ENTER VIN ==> 2MELM74W4PX665373

NAME ==> [REDACTED] ZIP ==> [REDACTED] MODEL YR ==>

OWNER NAME : [REDACTED]

STREET ADDR : [REDACTED]

CITY : MARIETTA

N/A YY-MM-DD 95-08-0

ST/PRV: GA CTRY:

ZIP/POSTAL CODE: [REDACTED] N/A SOURCE:

MODEL YEAR : 93 PLANT: X

SALE YY-MM-DD 93-09-2

BODY STYLE DESC: 4 DR SEDAN GS

PRODUCTION YY-MM-DD 93-05-0

VEHICLE DESC : 1993 GRAND MARQUIS

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	26	C	060	45	21
FACING	3	26	C	060		
RESPONSIBLE	3	26	C	060		

CA EMISSION :

ENGINE TAG CODE : [REDACTED]

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 01

DSO DISTRICT :

FLEET CODE :

OPEN : 00 CLOSED : 01

DSO NUMBER :

FLEET STATUS :

ACTIVE: 01 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB024

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 2MELM74W4PX665373

DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DR SEDAN GS

RESP DEALER : 326060

BEGINNING MAILED DATE: 97-03-08 YY-MM-DD

RELEASE DESC : NI PART KIT CODE

ENDING MAILED DATE : 97-03-21 YY-MM-DD

CAMPAIGN DIV : 6

FLEET CODE:

FLEET MGMT LOC CODE:

LAST NAME :

INITIALS:

STREET ADDR1 :

ADDR2 :

ST/PRV: GA

CITY : MARIETTA

CTRY:

ZIP/POSTAL CODE:

N-A SOURCE: P N-A EFF DATE: 95-08-05 YY-MM-DD

RESP DEALER :

BEGINNING MAILED DATE:

YY-MM-DD

RELEASE DESC :

ENDING MAILED DATE :

YY-MM-DD

CAMPAIGN DIV :

FLEET CODE:

FLEET MGMT LOC CODE:

LAST NAME :

INITIALS:

STREET ADDR1 :

ADDR2 :

ST/PRV:

CITY :

CTRY:

ZIP/POSTAL CODE:

N-A SOURCE:

N-A EFF DATE:

YY-MM-DD

F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140

I048-LAST PAGE

OGDB024

4

ENTER CAMPAIGN NUMBER=> 96L12 VIN=> 2MELM74W4PX665373 TYPE OF SEARCH: A

MODEL YEAR: DEFECT: PASS AIR BAG BODY STYLE:

NEW STATUS CODE: _

CAMP DIV :

REPAIR INFORMATION: TYPE CODE: _

SUPP CODE :

REPAIR DATE: _____ DEALER P/A: _____

KIT CODE :

MICRO REF: _____ CLAIM NUM: _____

OASIS DATE :

DELETE REASON: _

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW: _ _ _

IND: MATCH CODE:

CURRENT:

ASSIGNED:

SOURCE:

EXTRACT DATE:

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SR

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

E807-END OF CAMPAIGNS FOR VEHICLE - CURRENT AND HISTORY DATABASES

OGDB024

Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VIN: 2MELM74W4PX665373 Vch Line: CFP - GRAND MARQ (BNS3VEN114) (92-03) Eng Serial Num: W
Model Year: 1993 Market Derived: CMA - L-M DIVISION DERIVATIVE Body Shell: *
Vch Type: C Drive Codes: C70 - 2 WHL L/H REAR DRIVE Engine: C7VN - R-M 4.6L SOHC EFI NA CIVIC NP
Inv. Dealer: 10104 Body Cch Style: CFA - 4 DOOR SEDAN-4 LITE Transmission: CYDK - 4 SPD AUTO TRANS MAAO AODE
Version/Option: CIAG - GS VERSION - CAR

BUILD INFORMATION:

Region: NA - #00000000 Plant: AW - ST. THOMAS PLANT BUILD
Country: CAN - #00000000 Prod Date: 05-MAY-1993

SALE INFORMATION:

Region: NA - #00000000 Selling Dealer: 33000 - *
Country: USA - #00000000 Selling Ltr St/Prov: GA
Buyer St/Prov: GA

Arrival Date: 14-MAY-1993 Red Carpet Lease: *
Sale Date: 23-SEP-1993 Fleet/Retail/Co. Lease: R
Warranty Start Date: 23-SEP-1993 Modified Vehicle: *
Orig Warranty Date: 22-SEP-1993 Reacquired Vehicle: * Vehicle Export Flag: N

VOCEOC:

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----0
 M74P8665373Y 43 A2 28D7186 FD T PGEJ3P 5 1 KHL 2 26D060 1 MC P63H 3 2 M2
 MSL4 S A 9 157A SWP S M

INSTALLED OPTION INFORMATION:

Air Conditioning:	C/B - MANUAL AIR CONDITIONER	GVW Code:	.
Alternator Amp Rating:	*	GVW Class Code:	L
Audio Data:	* - [N/A]	Instrumentation:	* - [N/A]
Axle Ratio:	EQACC - 3.08 FINAL DRIVE RATIO	Mirror(Driver Side):	* - [N/A]
Axle Type:	EQIAC - LIMITED SLIP REAR AXLE	Mirror(Passg Side):	* - [N/A]
Battery Amp Rating:	HC	Paint:	PNYCS - MED OPAL CIC
Brake Code:	* - [N/A]	Power Antenna:	AE - POWER TELESCOPIC RADIO ANTENNA
Brake Code(Service):	* - [N/A]	Radio:	AE - ELECTRONIC AM/FM STEREO CASSETTE
Calibration Code:	31BGR11A	Sound System:	* - [N/A]
Color(Accent):	* - [N/A]	Steep Traction Axle:	* - [N/A]
Color(Trim):	000YD -	Tire Manufacturer:	AJ -
Delivery Type:	0	Tire Brand:	* -
Drivetrain Code:	*	Tire Size:	D3Q5P - P215/70R15 WSW
Front Seat:	* - [N/A]	Traction Control:	AE - ANTI-SPIN TRACT BRAKES W/O IVD
Fuel Type:	* - [N/A]	Wheel Base:	* - [N/A]

TIRE DOT INFORMATION:

LF: * RF: *
 LR: * RR: *
 LL: * RL: *
 SPARE: * DOT Plant Manufacturer: * - *

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	• Emission Code:	CB - CB
ESP Coverage(Miles):	• Emission Cert Type:	P
ESP Coverage(Time):	• Emission Decal Suffix:	JIT
ESP Plan Year:	• Engine Family:	PFM46V5FDF2
ESP Signature Date:		

Any comments? You can contact

webmaster

STANDARD CLAIMS LIST

AWS Online Report

Run Date: 16-AUG-2002

Note: All Costs are in US Dollars

[illegible]

2MELM74W4PN665373 FP C/P C/M C/F C/AG C/B AW CYDK C/VN 05-05-93 23-09-93 326060 USA 13 T05 2ED3 F2AZ 98026 H S11 V41 D41 41
 AWS Claim Key: 11726014 Doc #: 342331 Trx Code: S07 Labor Hrs: 1.9 Labor Cost: 102.34 Material Cost: 92.99 Total Cost: 195.33
 Dir Cd-Sub Cd: 10104-0 Name: FRANK JACKSON L/M Pto ** St: GA City Cd: USA Reg Cd: NA Repr Date: 10-OCT-1994 DIST(Mile): 21676
 Cust Comments: CUSTOMER STATES THE GAS PEDAL STICKING AND WHEN IT RELEASES IT MAKES YOU GIVE IT TO MUCH FUEL (D41)
 Tech Comments: EEC TEST FUEL TEST ROAD TEST PIN POINT TEST REP L THROTTLE BODY ASSLY. & RETEST 111 10 111 CC 41

2MELM74W4PN665373 FP C/P C/M C/F C/AG C/B AW CYDK C/VN 05-05-93 23-09-93 326060 USA 15 Q23 7X04 F2AZ 5461711 BR S08 V03 S03 33
 AWS Claim Key: 12827292 Doc #: 362931 Trx Code: B84 Labor Hrs: .7 Labor Cost: 37.7 Material Cost: 177.66 Total Cost: 315.36
 Dir Cd-Sub Cd: 10104-0 Name: FRANK JACKSON L/M Pto ** St: GA City Cd: USA Reg Cd: NA Repr Date: 22-NOV-1994 DIST(Mile): 25479
 Cust Comments: (S03)DRIVERS SEAT ROCKS
 Tech Comments: 33 WARR 0 REPLACE DRIVERS SEAT TRACK ASSY

2MELM74W4PN665373 FP C/P C/M C/F C/AG C/B AW CYDK C/VN 05-05-93 23-09-93 326060 USA 22 T10 3A08 PSZZ 7902 ARM S11 V48 P66 30
 AWS Claim Key: 16015734 Doc #: 046274A Trx Code: P05 Labor Hrs: 4.2 Labor Cost: 233.9 Material Cost: 167.93 Total Cost: 401.81
 Dir Cd-Sub Cd: 10104-0 Name: FRANK JACKSON L/M Pto ** St: GA City Cd: USA Reg Cd: NA Repr Date: 15-JUN-1995 DIST(Mile): 36088
 Cust Comments: TRANS VIBRATES WHEN INTO OVERDRIVE
 Tech Comments: M092 7902 CC 30 WARR DIAG TRANS REPLACE CONVERTER ROAD TEST

2MELM74W4PN665373 FP C/P C/M C/F C/AG C/B AW CYDK C/VN 05-05-93 23-09-93 326060 USA 22 T05 2ED3 F2AZ 98715 A S11 V49 N11 42
 AWS Claim Key: 16015735 Doc #: 046274B Trx Code: S07 Labor Hrs: 2.1 Labor Cost: 116.97 Material Cost: 34.47 Total Cost: 151.44
 Dir Cd-Sub Cd: 10104-0 Name: FRANK JACKSON L/M Pto ** St: GA City Cd: USA Reg Cd: NA Repr Date: 15-JUN-1995 DIST(Mile): 36088
 Cust Comments: HOWLING NOISE FROM ENGINE
 Tech Comments: 36095 98715 WARR KORO EEC TEST PINPOINT TEST FUEL PRESSURE TEST REPLACE AIR BYPASS VAL RETEST TEST DRIVE

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 7705073

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AG-GS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 23-SEP-1993

Production Date: 05-MAY-1993

VIN: 2MELM74W4PX665373

Claim Information

Document Number: 250401

Repair Date: 23-MAR-1994

Distance: 10153

TIS: 7

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 130.72

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 342.41

Total Cost Gross: 473.13

Dealer Information:

Dealer Name FRANK JACKSON L/M

Dealer Code: 10104 - *

Address: 7555 ROSWELL ROAD

City: ATLANTA

State: GA Zip Code: 30350

Country: USA Region Code: NA

Phone: (*)*-*

EN02-025 10002

Cust. Concern Code: N27 - VIBRATION OR SHUDDER WHILE BRAKING

Condition Code: 13 - OUT OF ROUND

Technician Comment: 13 WARR REPLACE FRONT ROTERS AND PADS REPLACE REA R ROTERS DEGLAZE PADS

Customer Comment: BRAKE SQUEAK (H09)

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
2001AT	BRAKE SHOES / PAD ASSEMBLIES - HYDRAULIC REMOVE AND INSTALL OR REPLACE	0
2001A5T	DISC BRAKE ROTOR REPLACE	0
2026BT	DISC BRAKE ROTOR - REAR REPLACE	0

<u>Causal</u>	<u>Full Part Number</u>			<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u> <u>Amount</u>
Y	*	1125	*	DISC - FRONT WHEEL BRAKE	060301	0 0
N	F3VY	1125	A	DISC - FRONT WHEEL BRAKE	NANANA	2 0
N	F1VY	2C026	A	ROTOR-RR WHL DISC BK	NANANA	2 0
N	F3AZ	2001	A	KIT-BRAKE SHOE LININ	NANANA	1 0
N	3M	8895	*		NANANA	1 0

DTC Sections: MIL Light ON = N

<u>Flag</u>	<u>Test Type</u>	<u>Malfunction Cd</u>	<u>Malfunction Cd Description</u>	<u>Monitor Cd</u>	<u>Monitor Cd Description</u>
-------------	------------------	-----------------------	-----------------------------------	-------------------	-------------------------------

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 7705074

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AG-GS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 23-SEP-1993

Production Date: 05-MAY-1993

VIN: 2MELM74W4PX665373

Dealer Information:

Dealer Name FRANK JACKSON L/M

Dealer Code: J0104 - *

Address: 7555 ROSWELL ROAD

City: ATLANTA

State: GA Zip Code: 30350

Country: USA Region Code: NA

Phone: (*)*-*

Claim Information

Document Number: 250401

Repair Date: 23-MAR-1994

Distance: 10153

TIS: 7

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 109.81

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 422.81

Total Cost Gross: 532.62

Cust. Concern Code: G02 - GLASS BROKEN/CHIPPED/CRACKED/DISTORTED

Condition Code: D4 - FLAW IN MATERIAL

Technician Comment: 27 REPLACED WINDSHIELD

Customer Comment: WINDSHIELD HAS BLEM

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
03100A	GLASS - WINDSHIELD REPLACE	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREF</u> <u>BASE</u> <u>SUFF</u>	<u>Description</u>	<u>CPSC</u> <u>Quantity</u>	<u>Amount</u>
Y	* 703100 *	WINDSHIELD GLASS	NANANA 0	0
N	* OSP *	OUTSIDE PART	NANANA 1	0
N	* AD380 *		NANANA 2	0

DTC Sections: MIL Light ON = N

<u>Flag</u>	<u>Test Type</u>	<u>Malfunction Cd</u>	<u>Malfunction Cd Description</u>	<u>Monitor Cd</u>	<u>Monitor Cd Description</u>
-------------	------------------	-----------------------	-----------------------------------	-------------------	-------------------------------

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 7705072

Vehicle Information

Model Year: 1993
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AG-GS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]
Warranty Start Date: 23-SEP-1993
Production Date: 05-MAY-1993
VIN: 2MELM74W4PX665373

Dealer Information:

Dealer Name: FRANK JACKSON L/M
Dealer Code: 10104 - *
Address: 7555 ROSWELL ROAD
City: ATLANTA
State: GA Zip Code: 30350
Country: USA Region Code: NA
Phone: (*)*-*

Claim Information

Document Number: 250401
Repair Date: 23-MAR-1994
Distance: 10153
TIS: 7

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 36.61
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 36.61

Cust. Concern Code: A07 - OTHER AUDIO TROUBLES

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: WIND NOISE RD TEST CAR NOISE FROM PHONE ANT REMO VE ANT AND INSULATE BETWEEN WINDINGS

Customer Comment: WINDNOISE FROM REAR GLASS OF CAR (B23)

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
69000A	DOOR AND WINDOW - WIND NOISE/WATER LEAKS DIAGNOSIS	0
18886A	MAST - RADIO ANTENNA REPLACE	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>
				<u>CPSC</u>
				<u>Quantity</u>
				<u>Amount</u>
Y	*	18A886	*	MAST ANT ASY 150202
				0
				0

DTC Sections: MIL. Light ON = N

<u>Flag</u>	<u>Test Type</u>	<u>Malfunction Cd</u>	<u>Malfunction Cd Description</u>	<u>Monitor Cd</u>	<u>Monitor Cd Description</u>
-------------	------------------	-----------------------	-----------------------------------	-------------------	-------------------------------

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 7705075

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AG-GS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 23-SEP-1993

Production Date: 05-MAY-1993

VIN: 2MELM74W4PX665373

Claim Information

Document Number: 261711

Repair Date: 19-APR-1994

Distance: 12784

TIS: 7

Expense Information

Dealer Information:

Dealer Name: FRANK JACKSON L/M

Dealer Code: 10104 - *

Address: 7555 ROSWELL ROAD

City: ATLANTA

State: GA Zip Code: 30350

Country: USA Region Code: NA

Phone: (*)*-*

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 10.46

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 3.89

Total Cost Gross: 14.35

Cust. Concern Code: L29 - OTHER LIGHTING TROUBLES (INCL. LEAKS/CONDENSATION)

Condition Code: 01 - BROKEN/CRACKED

Technician Comment: RETAINER BROKE 01 0- REPLACE FLOOR MAT RETAINER R EPLACE FLOOR MAT RETAINER IN CARPET

Customer Comment: DRIVERS FLOOR MAT WILL NOT STAY IN PLACE-SOP (B43)

Labor Op Code	Labor Op Description	Labor Op Cost
999A	ADDITIONAL MISC. REPAIRS	0

Causal	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	F3AZ 5413100 ACL	RET FLOOR CARPET CEN	010501	1	0
N	F3AZ 5413132 ACL	RETAINER (FLOOR MAT FRONT)	010501	1	0

DTC Sections: MIL. Light ON = N

Flag	Test Type	Malfunction Cd	Malfunction Cd Description	Monitor Cd	Monitor Cd Description
------	-----------	----------------	----------------------------	------------	------------------------

Any comments? You can contact

[webmaster](#)

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 7705076

Vehicle Information

Model Year: 1993
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AG-GS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]
Warranty Start Date: 23-SEP-1993
Production Date: 05-MAY-1993
VIN: 2MELM74W4PX665373

Claim Information

Document Number: 277111
Repair Date: 23-MAY-1994
Distance: 14571
TIS: 9

Expense Information

Dealer Information:

Dealer Name: FRANK JACKSON L/M
Dealer Code: 10104 - *
Address: 7555 ROSWELL ROAD
City: ATLANTA
State: GA Zip Code: 30350
Country: USA Region Code: NA
Phone: (*)*-*

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 10.46
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 4.23
Total Cost Gross: 14.69

Cust. Concern Code: T90 - OTHER INTERIOR TRIM TROUBLES

Condition Code: 01 - BROKEN/CRACKED

Technician Comment: 01 REPLACED L. VISOR CENTER CLIP BRACKET

Customer Comment: DRIVERS VISOR CLIP BROKE (B43)

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
999A	ADDITIONAL MISC. REPAIRS	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>			
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	*	704144	*	ARM-VISOR ASY	NANANA	0	0
N	F3AZ	5404133	K	CLIP VISOR ARM L	NANANA	1	0

DTC Sections: MIL. Light ON = N

<u>Flag</u>	<u>Test Type</u>	<u>Malfunction Cd</u>	<u>Malfunction Cd Description</u>	<u>Monitor Cd</u>	<u>Monitor Cd Description</u>
-------------	------------------	-----------------------	-----------------------------------	-------------------	-------------------------------

Any comments? You can contact

wrbmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 11726014

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AG-GS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53VEN114) [92-03]

Warranty Start Date: 23-SEP-1993

Production Date: 05-MAY-1993

VIN: 2MELM74W4PX665373

Claim Information

Document Number: 342351

Repair Date: 10-OCT-1994

Distance: 21676

TIS: 13

Dealer Information:

Dealer Name: FRANK JACKSON L/M

Dealer Code: 10104 - *

Address: 7555 ROSWELL ROAD

City: ATLANTA

State: GA Zip Code: 30350

Country: USA Region Code: NA

Phone: (*)*-*

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 102.34

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 92.99

Total Cost Gross: 195.33

EN02-025 19982

Cust. Concern Code: D41 - ENGINE HESITATES/SURGES AT STEADY SPEED

Condition Code: 41 - STICKS/BINDS/GRABS

Technician Comment: EEC TEST FUEL TEST ROAD TEST PIN POINT TEST REP L THROTTLE BODY ASSLY. & RETEST 111 10 111
CC 41

Customer Comment: CUSTOMER STATES THE GAS PEDAL STICKING AND WHEN IT RELEASES IT MAKES YOU GIVE IT TO MUCH FUEL (D41)

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
12650D	EEC - (QUICK TEST) DIAGNOSIS	0
12650DX1	EXTRA TIME TO REPEAT FINAL QUICK TEST	0
9350B	FUEL PUMP PRESSURE TEST ON VEHICLE DIAGNOSIS	0
12650D45	PIN POINT TEST DIAGNOSIS	0
9926A	THROTTLE BODY - AIR INTAKE REPLACE	0

Causal	Full Part Number			Part		Part	Extended
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	F2AZ	9E926	B	BODY ASY-AIR CHARGE 030001		1	0

DTC Sections: MIL. Light ON = N

<u>Flag</u>	<u>Test Type</u>	<u>Malfunction Cd</u>	<u>Malfunction Cd Description</u>	<u>Monitor Cd</u>	<u>Monitor Cd Description</u>
-------------	------------------	-----------------------	-----------------------------------	-------------------	-------------------------------

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 12827392

Vehicle Information

Model Year: 1993
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/PA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AG-GS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/VEN114) [92-03]
Warranty Start Date: 23-SEP-1993
Production Date: 05-MAY-1993
VIN: 2MELM74W4PX665373

Dealer Information:

Dealer Name: FRANK JACKSON L/M
Dealer Code: 10104 - *
Address: 7555 ROSWELL ROAD
City: ATLANTA
State: GA Zip Code: 30350
Country: USA Region Code: NA
Phone: (*)*-*

Claim Information

Document Number: 362931
Repair Date: 22-NOV-1994
Distance: 25479
TIS: 15

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 37.7
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 177.66
Total Cost Gross: 215.36

Cust. Concern Code: S03 - FRONT SEAT LOOSE

Condition Code: 33 - LOOSE

Technician Comment: 33 WARR 0 REPLACE DRIVERS SEAT TRACK ASSY

Customer Comment: (S03)DRIVERS SEAT ROCKS

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
61704A	TRACK ASSEMBLY-FRONT SEAT REPLACE	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>			
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	F2AZ	5461711	BB	TRACK-FRONT SEAT	000000	1	0

DTC Sections: MIL Light ON = N

<u>Flag</u>	<u>Test Type</u>	<u>Malfunction Cd</u>	<u>Malfunction Cd Description</u>	<u>Monitor Cd</u>	<u>Monitor Cd Description</u>
-------------	------------------	-----------------------	-----------------------------------	-------------------	-------------------------------

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 16015734

Vehicle Information

Model Year: 1993
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AG-GS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]
Warranty Start Date: 23-SEP-1993
Production Date: 05-MAY-1993
VIN: 2MELM74W4PX665373

Dealer Information:

Dealer Name: FRANK JACKSON L/M
Dealer Code: 10104 - *
Address: 7555 ROSWELL ROAD
City: ATLANTA
State: GA Zip Code: 30350
Country: USA Region Code: NA
Phone: (*)*-*

Claim Information

Document Number: 046274A
Repair Date: 15-JUN-1995
Distance: 36088
TIS: 22

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 46
Labor Cost: 233.9
Misc. Expense Amount: 0
Part Markup Amount: 58.78
Material Cost: 167.93
Total Cost Gross: 460.61

Cust. Concern Code: P66 - SHIFTS ROUGH OR JERKY WHILE DRIVING

Condition Code: 30 - CHAFED, EXCESSIVE WEAR, FRAYED

Technician Comment: 36092 7902 CC 30 WARR DIAG TRANS REPLACE CONVERTER ROAD TEST

Customer Comment: TRANS VIBRATES GOING INTO OVERDRIVE

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
7000F	ELECTRONIC TRANSMISSION DIAGNOSIS DIAGNOSIS	72.4
7902A	CONVERTER ASSEMBLY REMOVE AND INSTALL OR REPLACE	161.5

<u>Causal Flag</u>	<u>Full Part Number</u>	<u>Part Description</u>	<u>Part CPSC</u>	<u>Extended Quantity</u>	<u>Amount</u>
Y	F5ZZ 7902 ARM	CONVERTER ASY	070100	1	149.33
N	XT 2 QDX	MOTORCRAFT BATTERY	190101	12	18.6

DTC Sections: MIL Light ON = N

<u>Flag</u>	<u>Test Type</u>	<u>Malfunction Cd</u>	<u>Malfunction Cd Description</u>	<u>Monitor Cd</u>	<u>Monitor Cd Description</u>
-------------	------------------	-----------------------	-----------------------------------	-------------------	-------------------------------

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 1601573

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AG-GS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 23-SEP-1993

Production Date: 05-MAY-1993

VIN: 2MELM74W4PX665373

Claim Information

Document Number: 046274B

Repair Date: 15-JUN-1995

Distance: 36088

TIS: 22

Expense Information

Dealer Information:

Dealer Name FRANK JACKSON L/M

Dealer Code: 10104 - *

Address: 7555 ROSWELL ROAD

City: ATLANTA

State: GA Zip Code: 30350

Country: USA Region Code: NA

Phone: (*)*-*

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 116.97

Misc. Expense Amount: 0

Part Markup Amount: 12.06

Material Cost: 34.47

Total Cost Gross: 163.5

Cust. Concern Code: N11 - UNUSUAL ENGINE NOISE AT IDLE

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: 36095 9F715 WARR KOEO EEC TEST PINPOINT TEST FUEL PRESSURE TEST REPLACE AIR BYPASS VAL
RETEST TEST DRIVE

Customer Comment: HOWLING NOISE FROM ENGINE

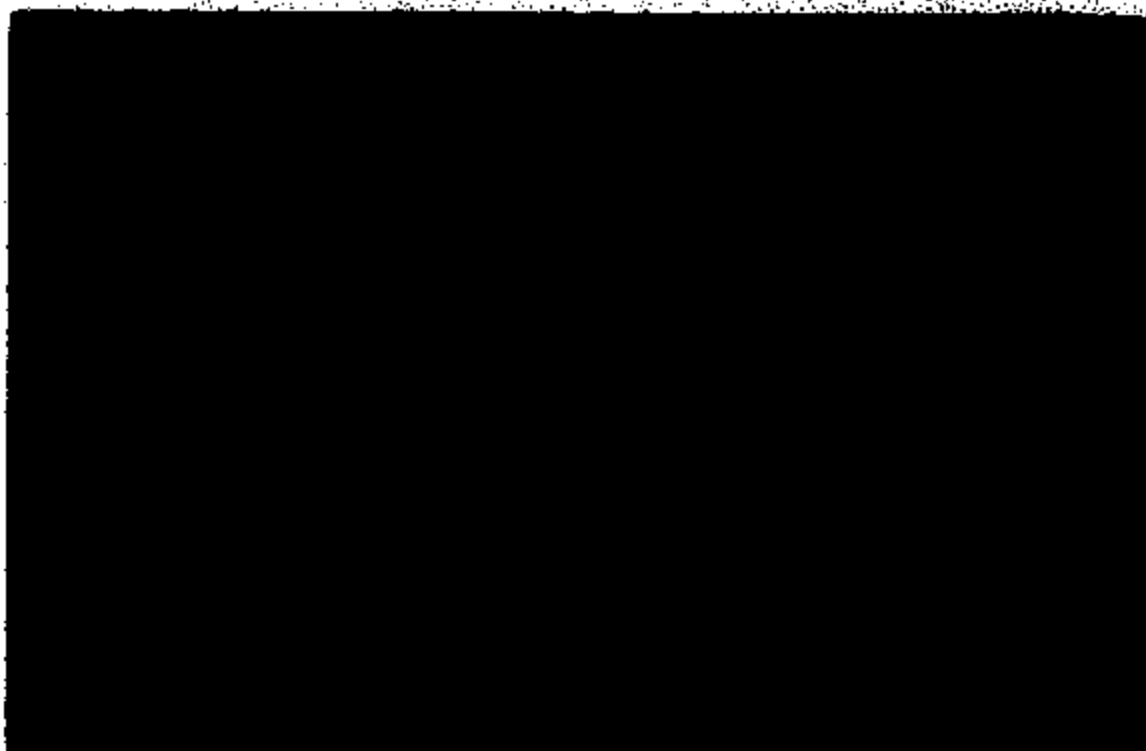
<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
12650D	EEC - (QUICK TEST) DIAGNOSIS	22.28
12650D45	PIN POINT TEST DIAGNOSIS	16.71
9350B	FUEL PUMP PRESSURE TEST ON VEHICLE DIAGNOSIS	27.85
12650D3	VALVE ASSEMBLY (IDLE AIR CONTROL) - IAC REPLACE	27.85
12650DX1	EXTRA TIME TO REPEAT FINAL QUICK TEST	5.57
12000DXV	ROAD TEST	16.71

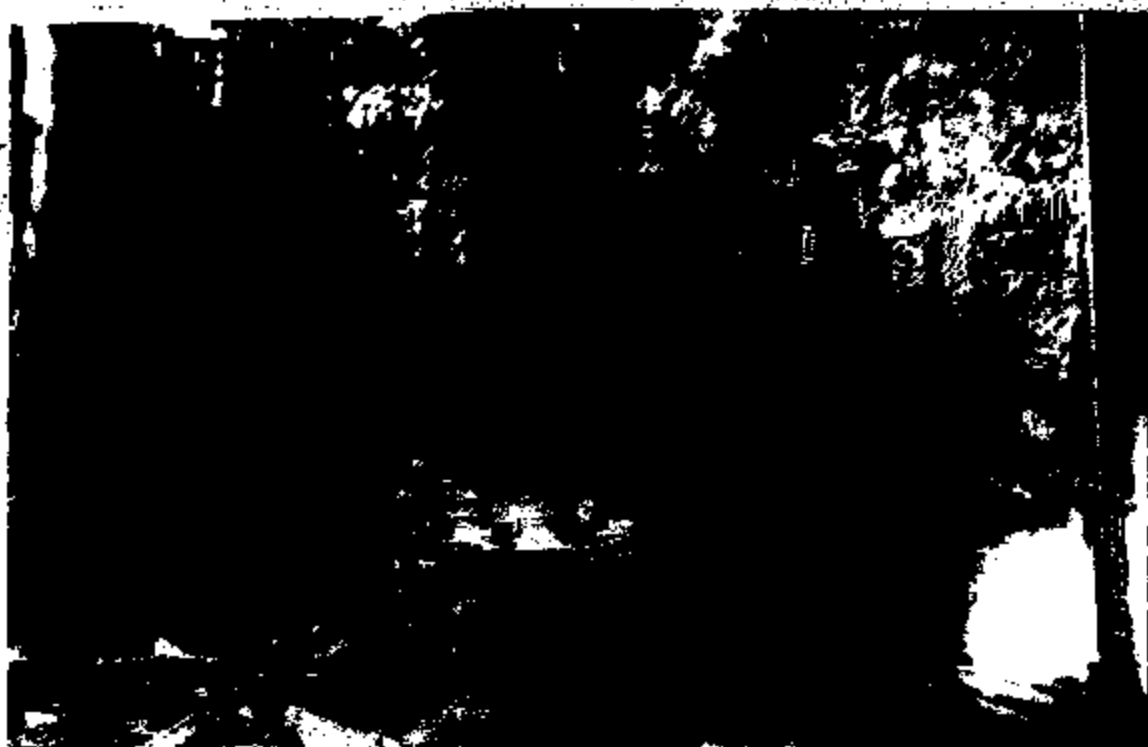
Causal	Full Part Number			Part		Part	Extended
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	F2AZ	9F715	A	VALVE-AIR BYPASS	030001	1	32.9
N	E7SZ	9F670	A	GSKT AIR B/PASS VLVE	03XXXX	1	1.57

DTC Sections: MIL. Light ON = N

<u>Flag</u>	<u>Test Type</u>	<u>Malfunction Cd</u>	<u>Malfunction Cd Description</u>	<u>Monitor Cd</u>	<u>Monitor Cd Description</u>
-------------	------------------	-----------------------	-----------------------------------	-------------------	-------------------------------

Any comments? You can contact

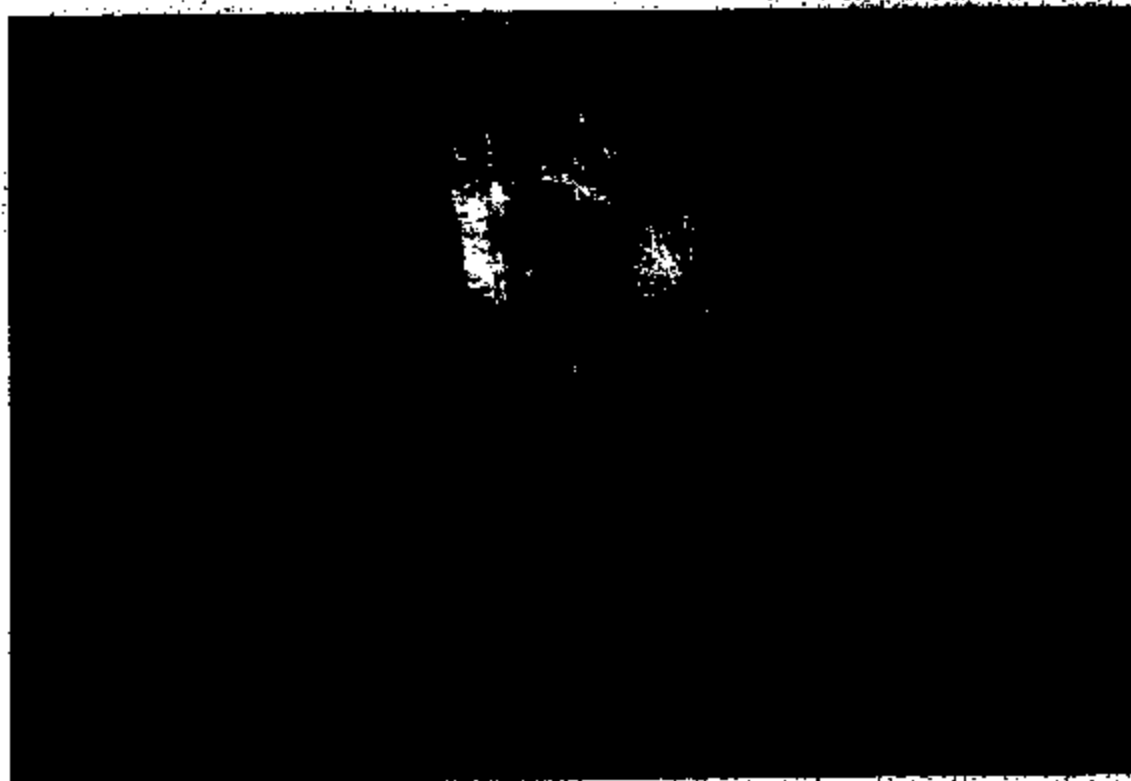












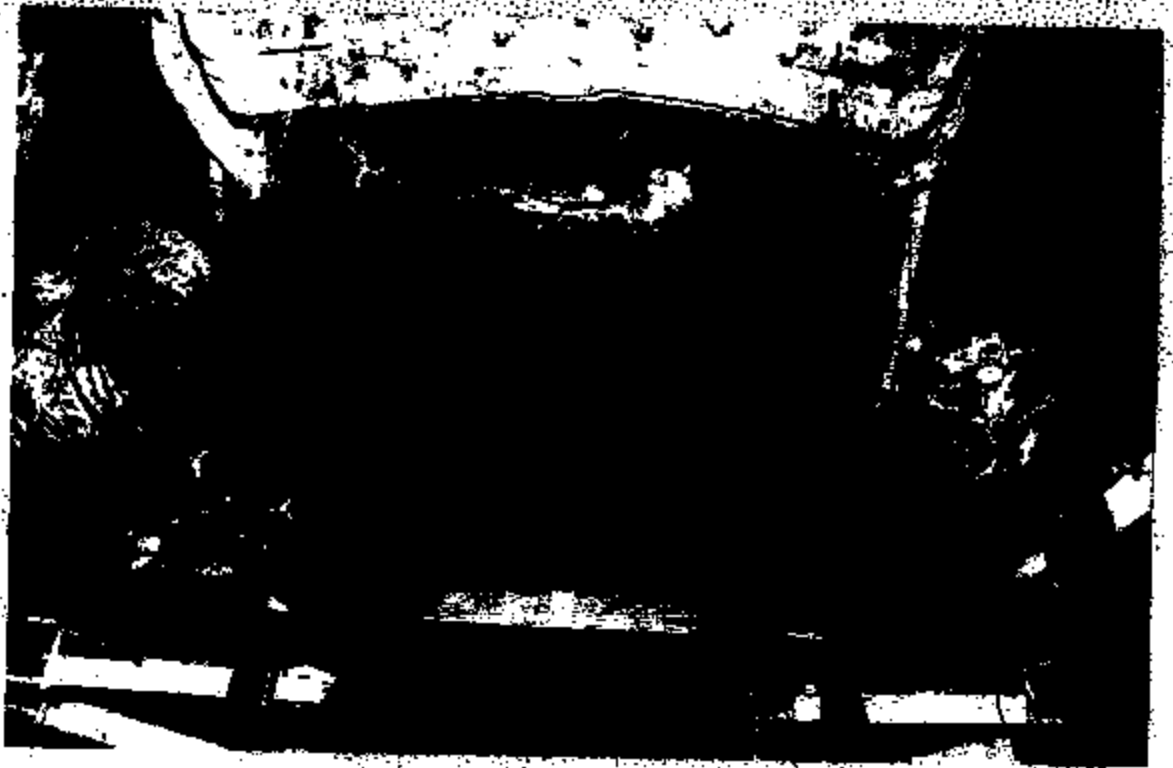
























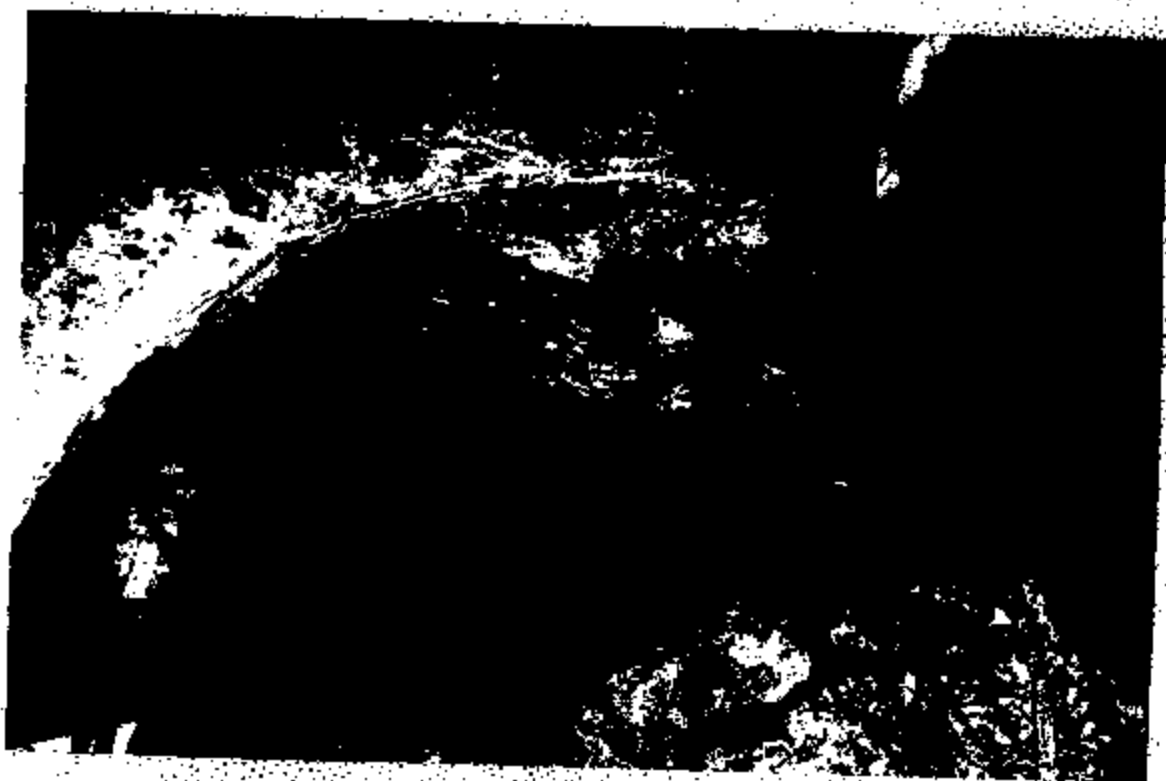










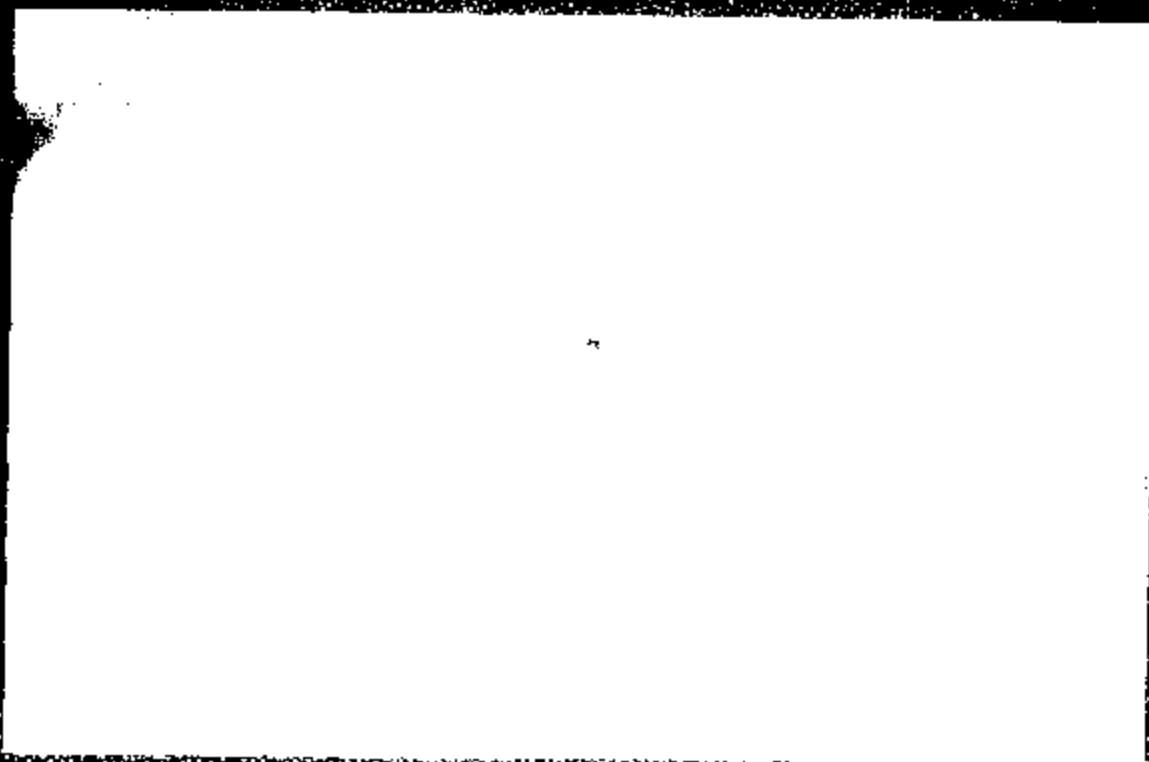


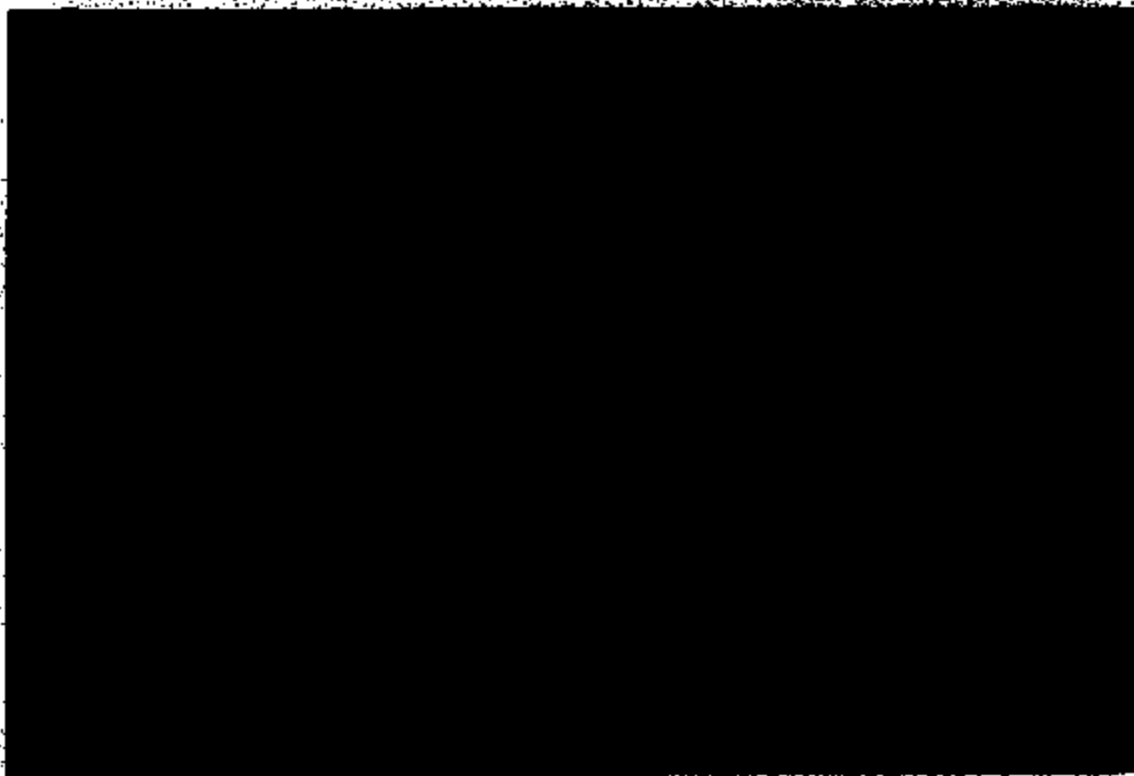






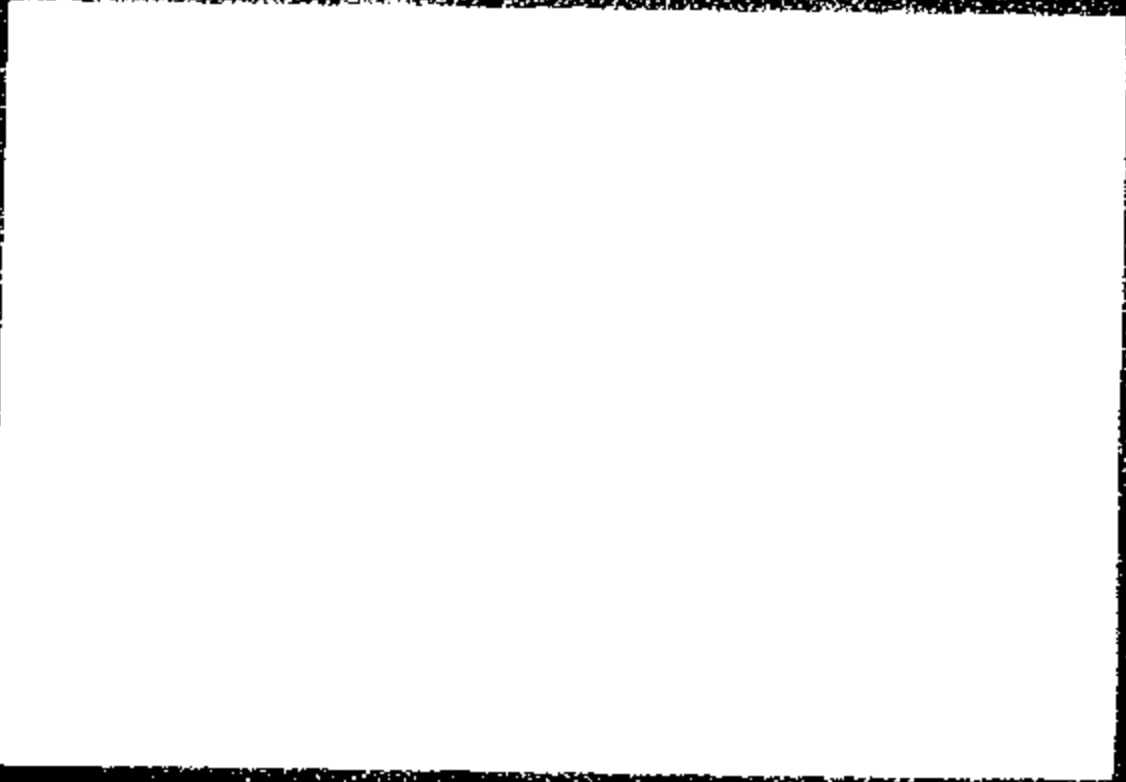


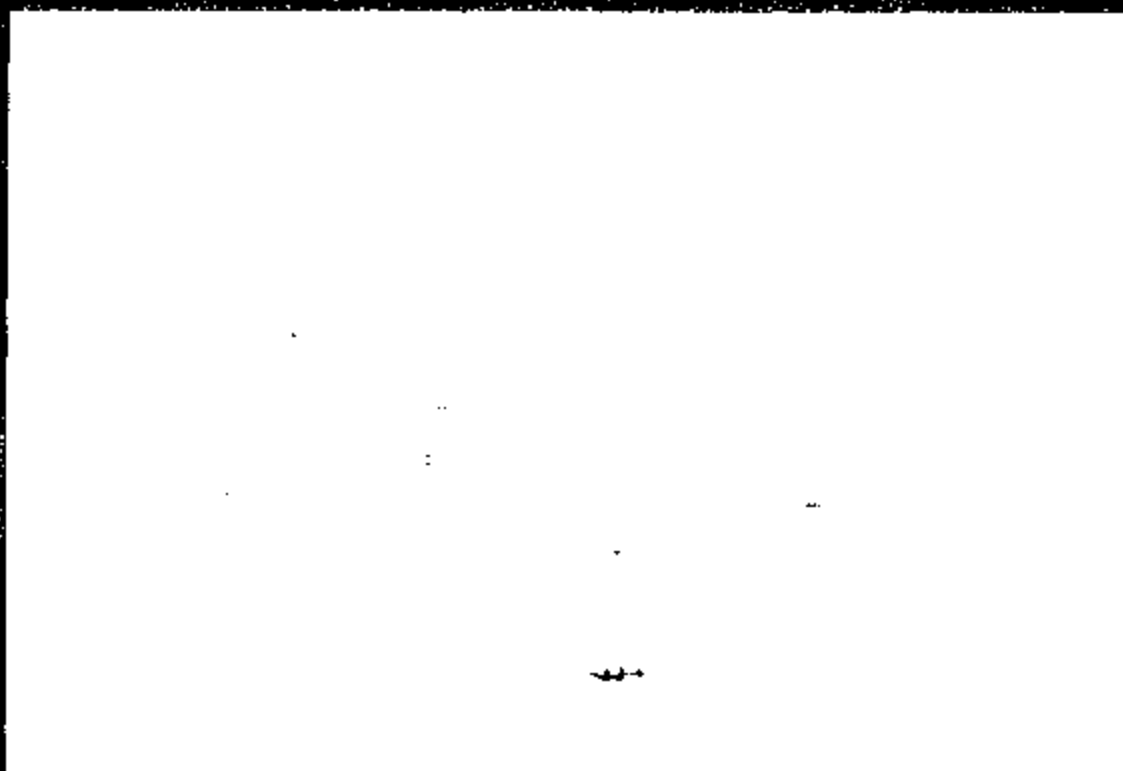
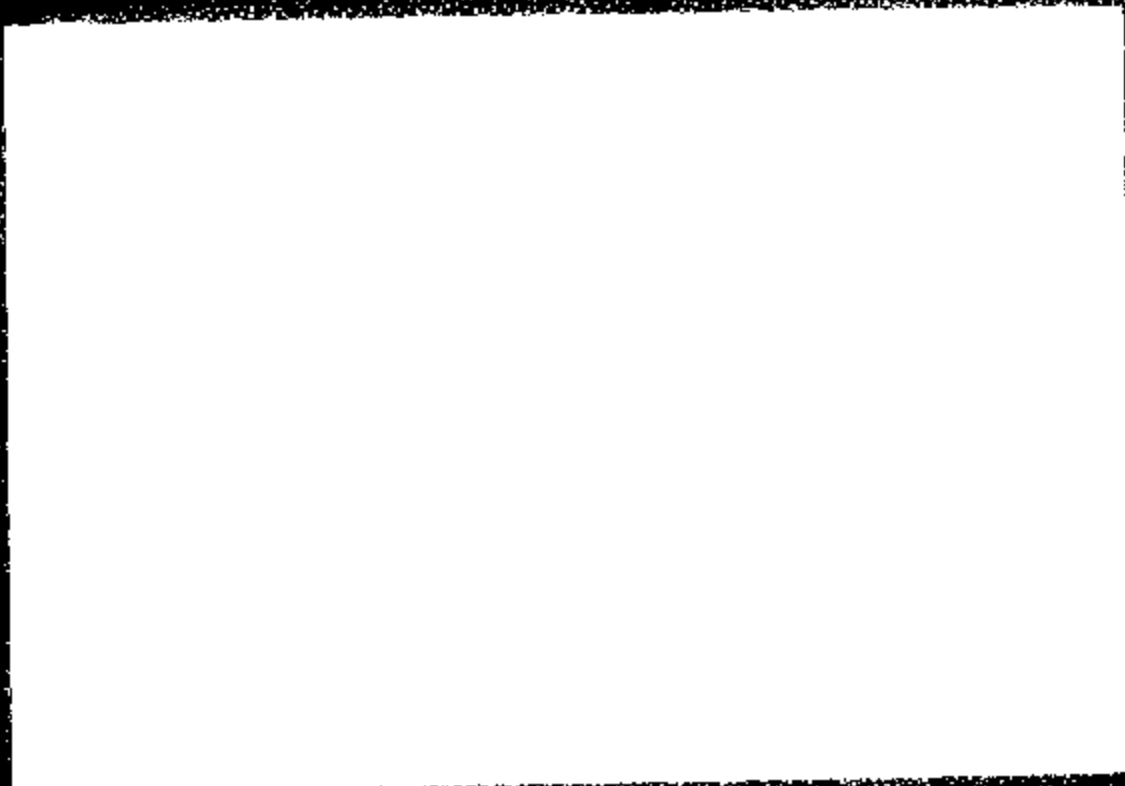


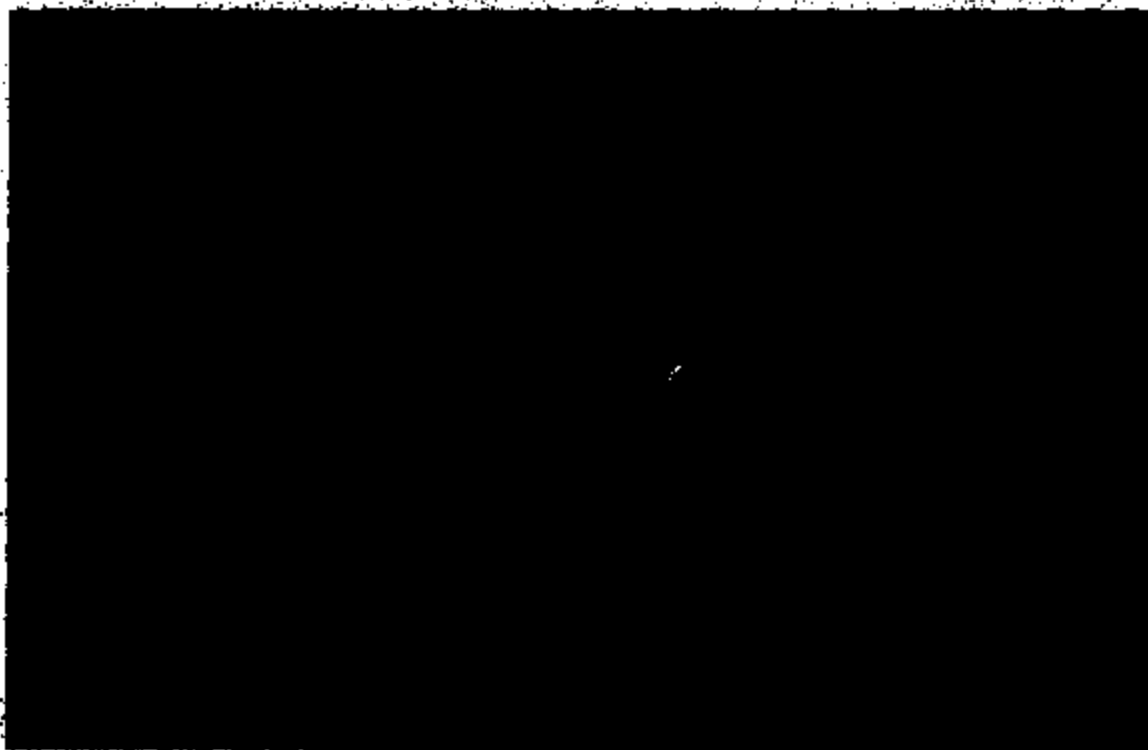


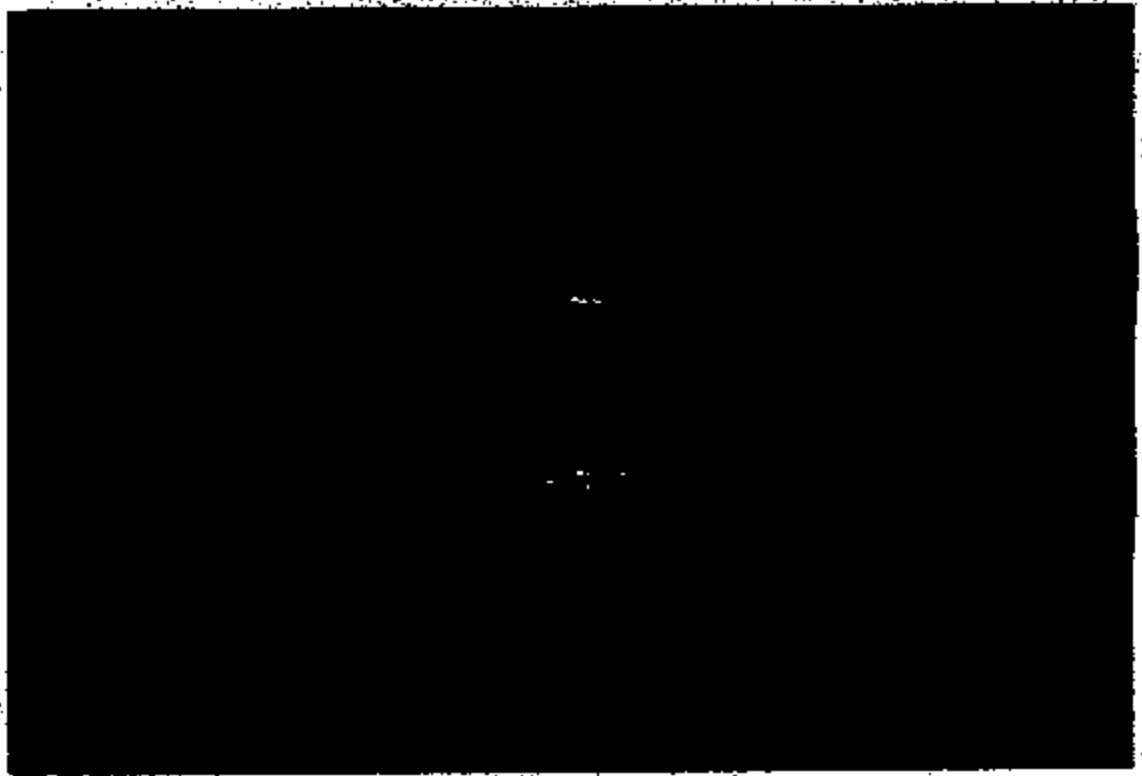


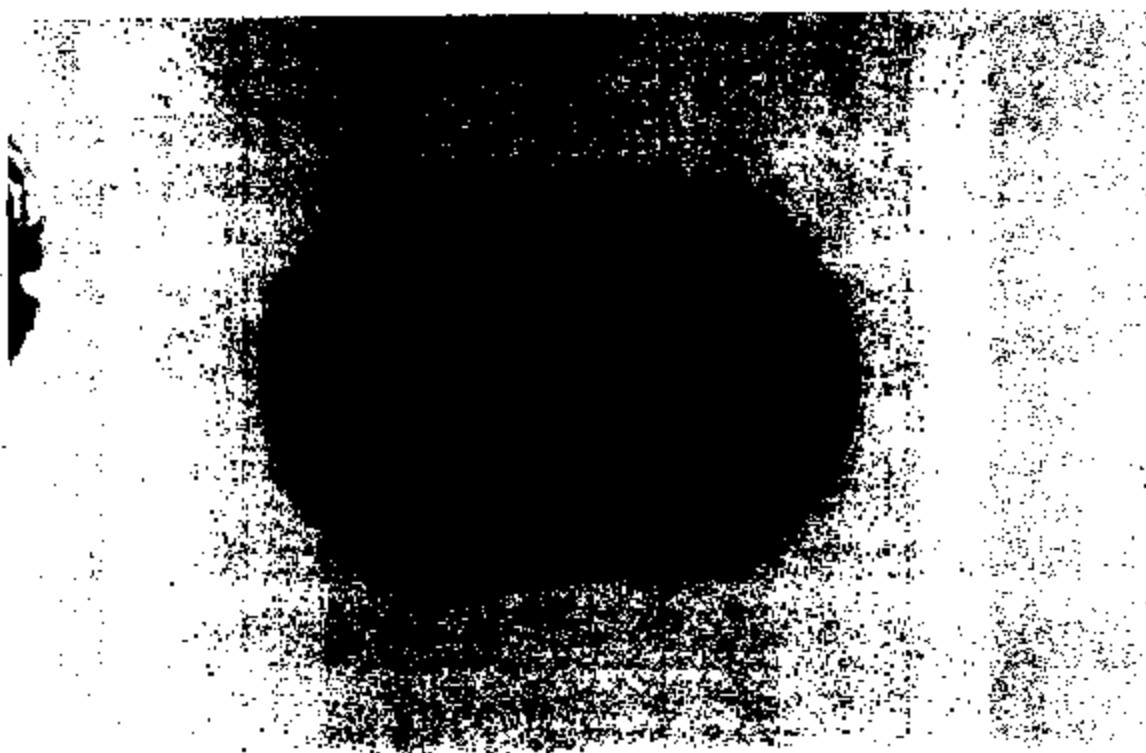


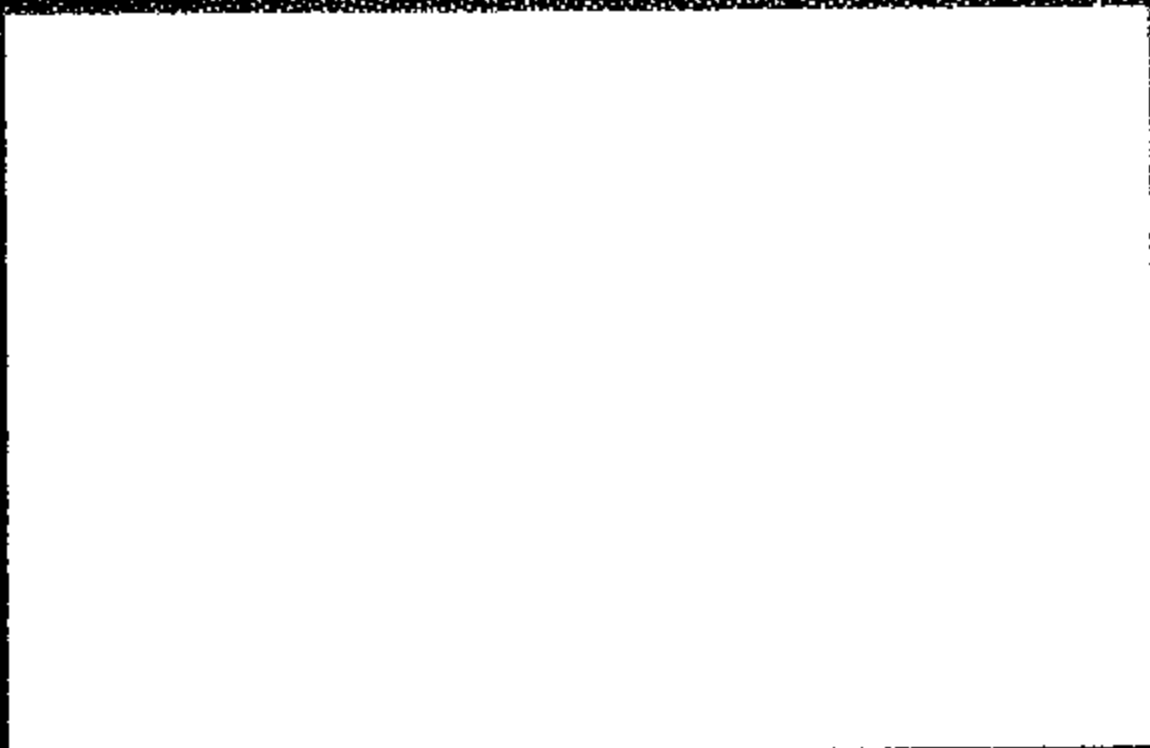
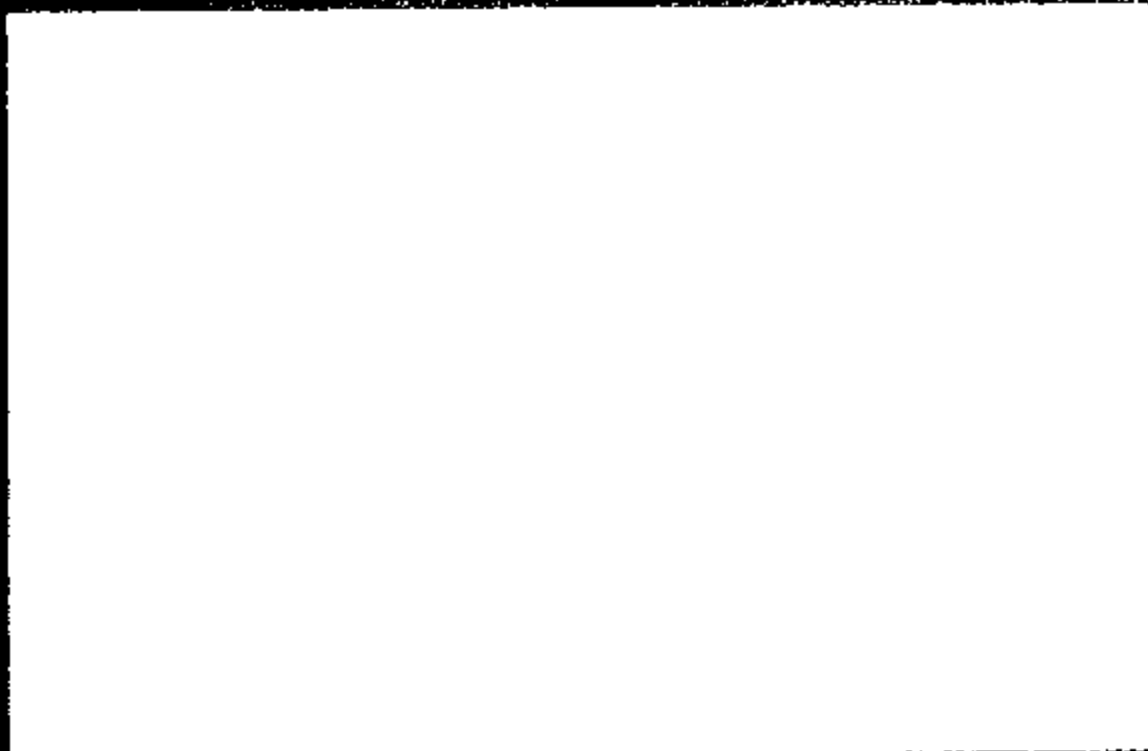


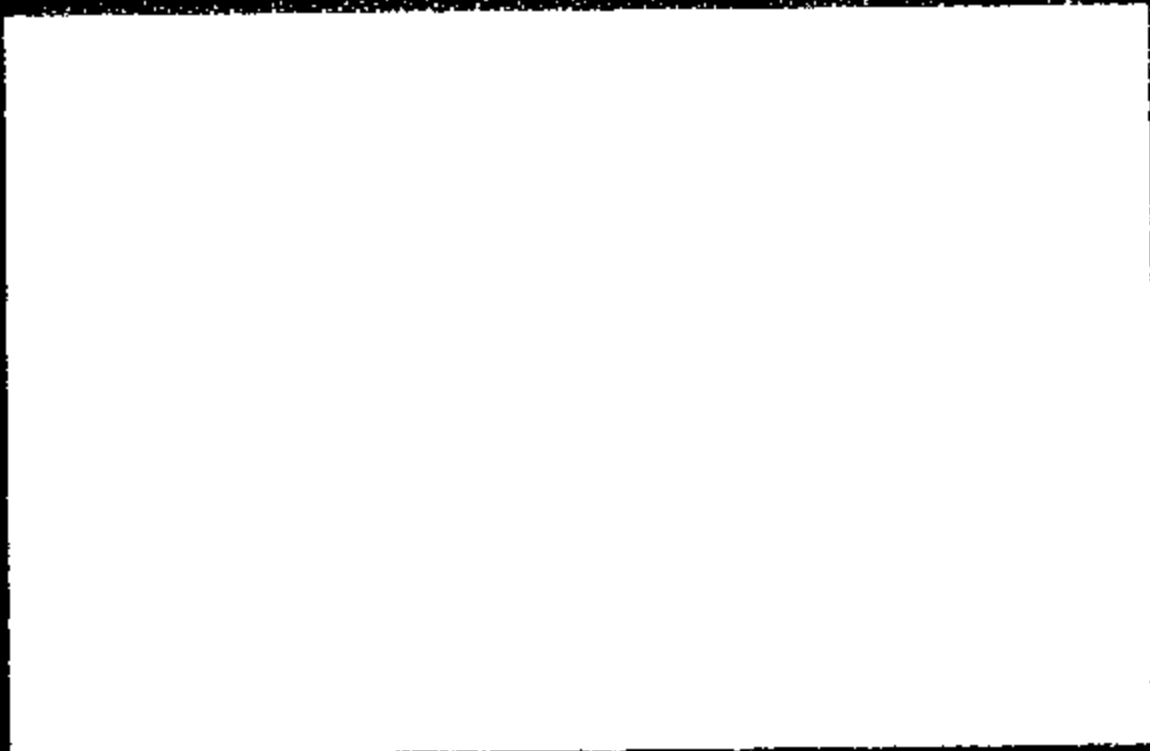
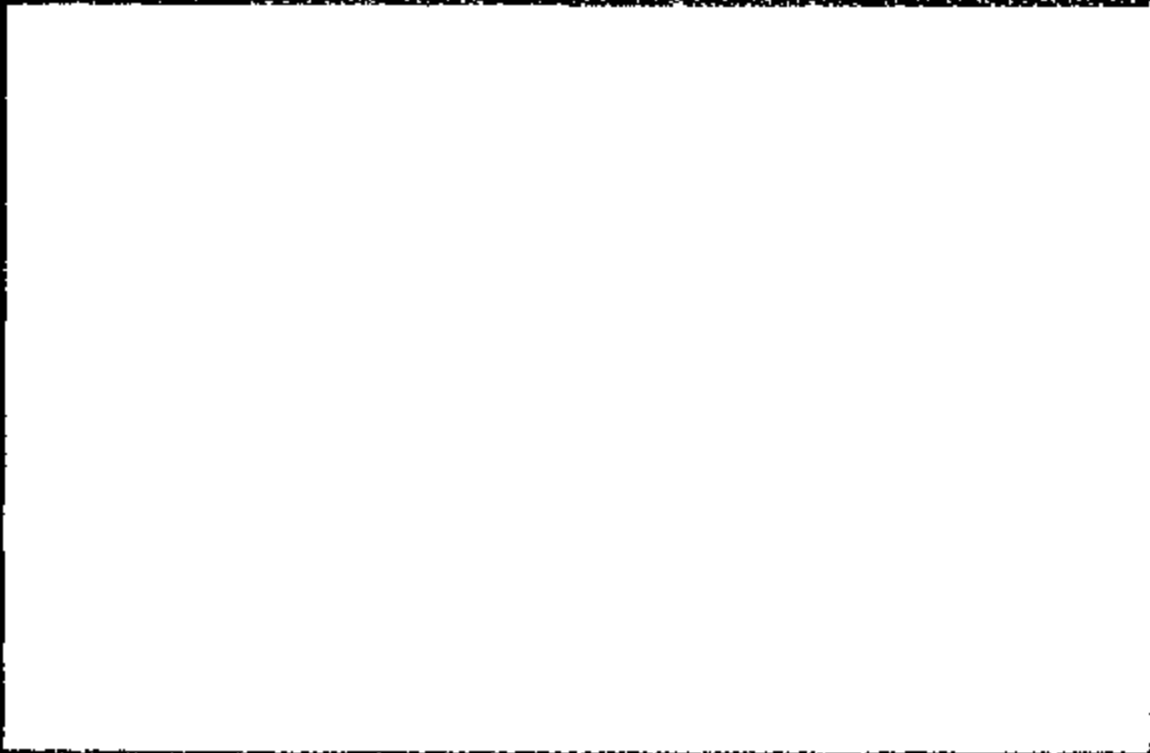


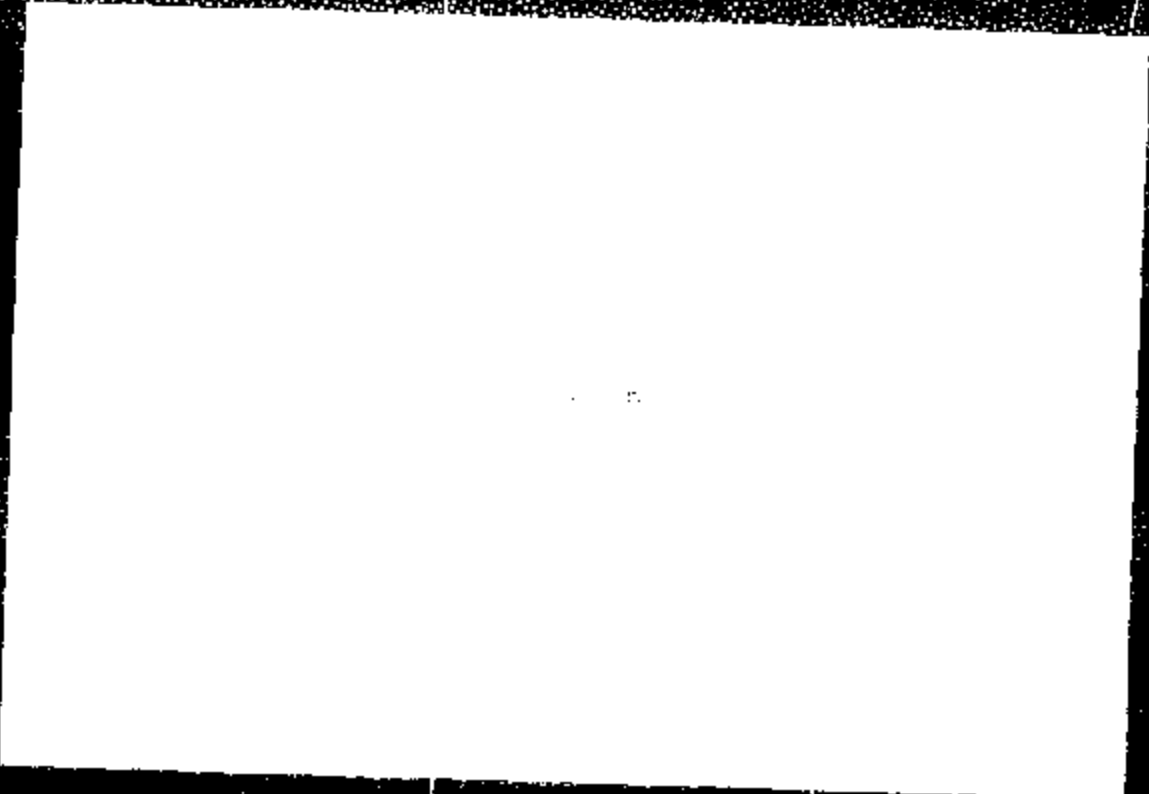


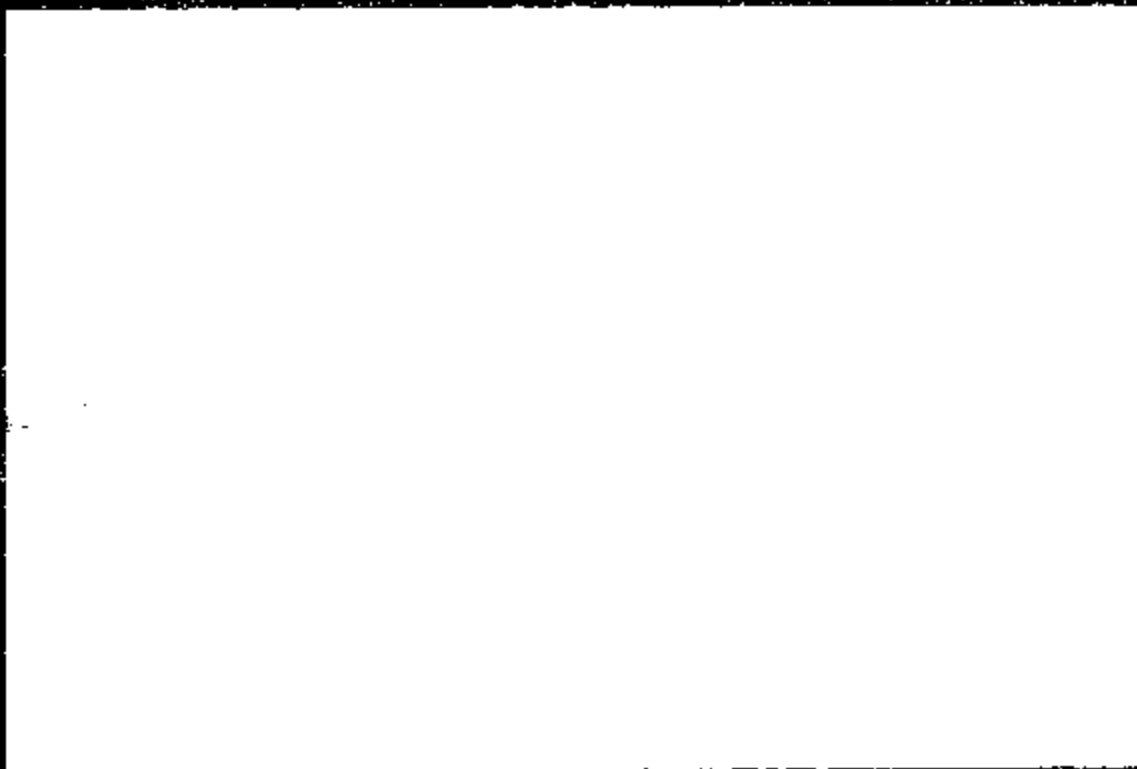
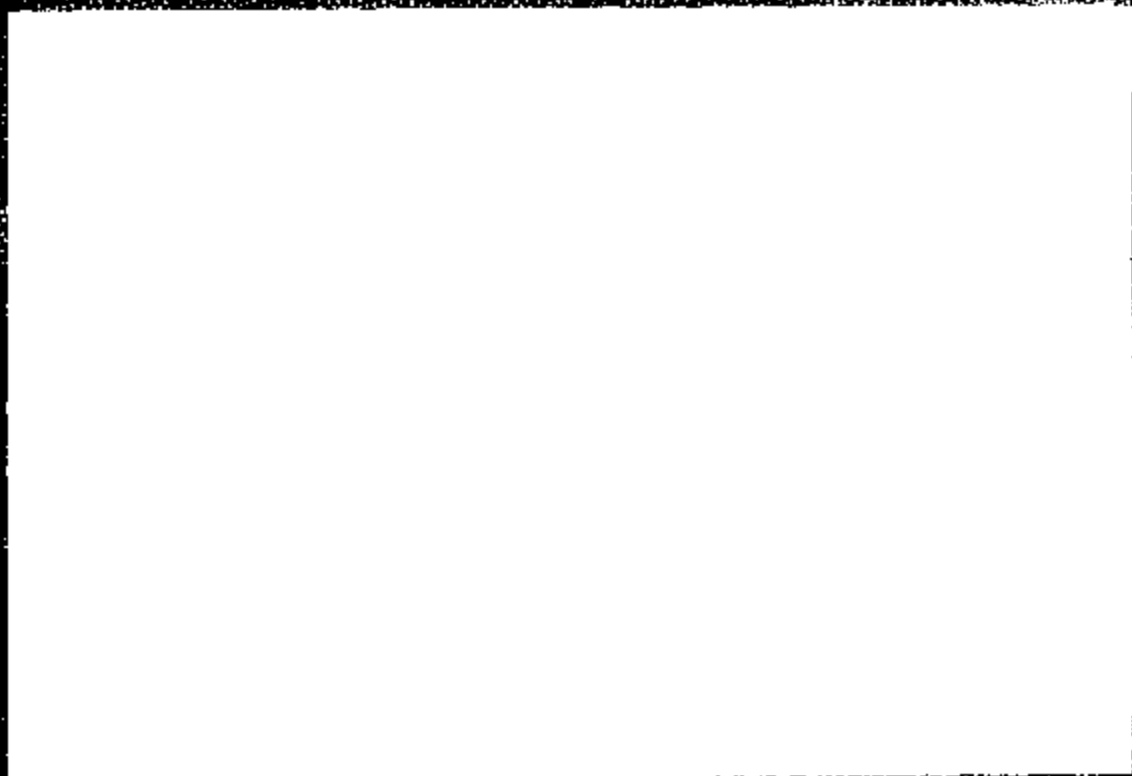


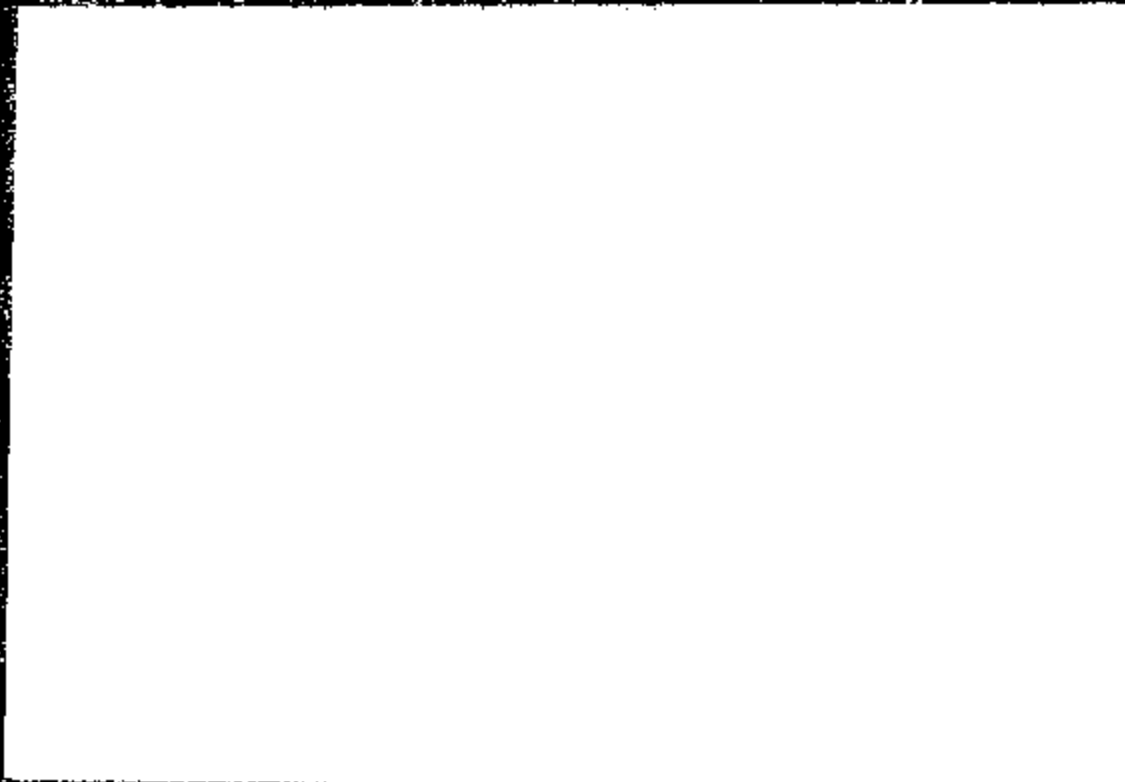


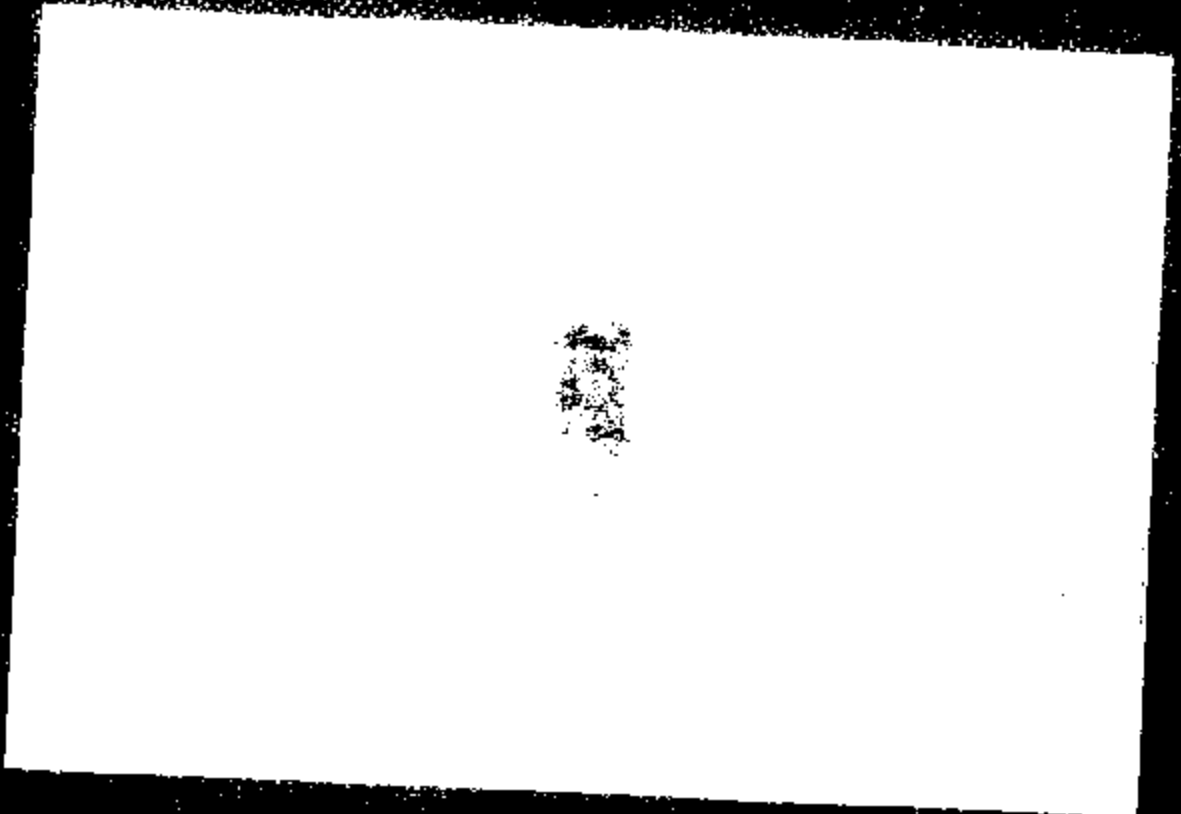
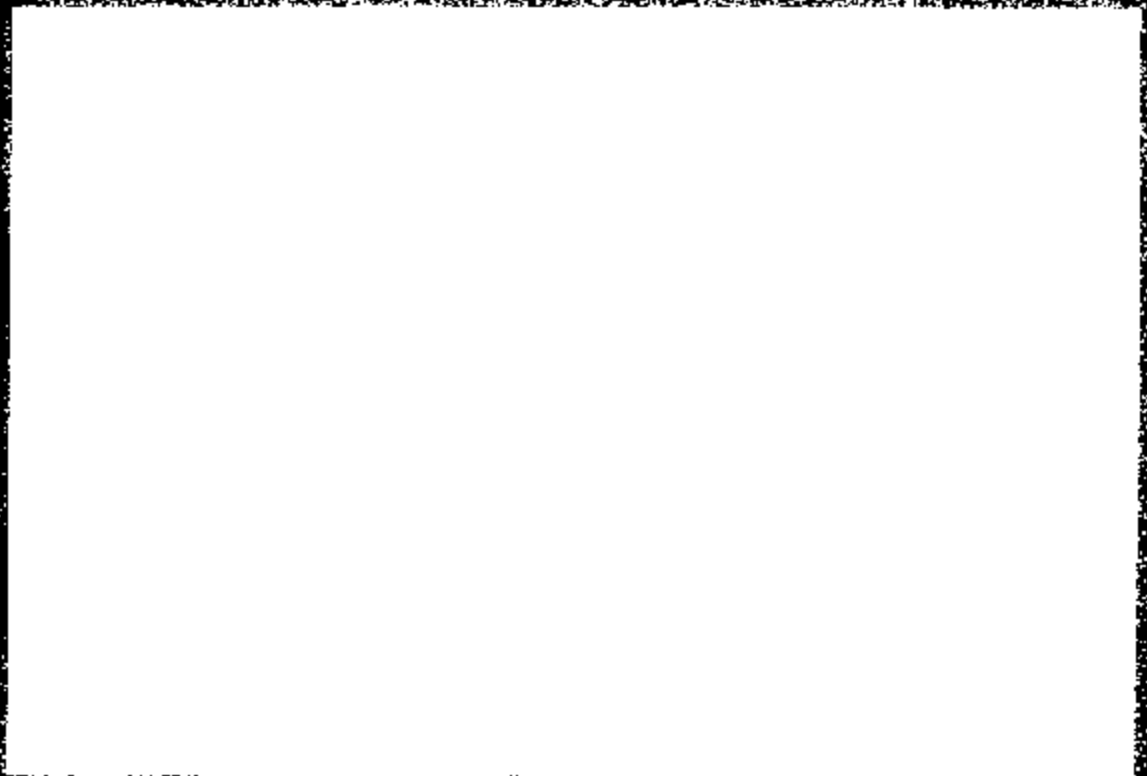


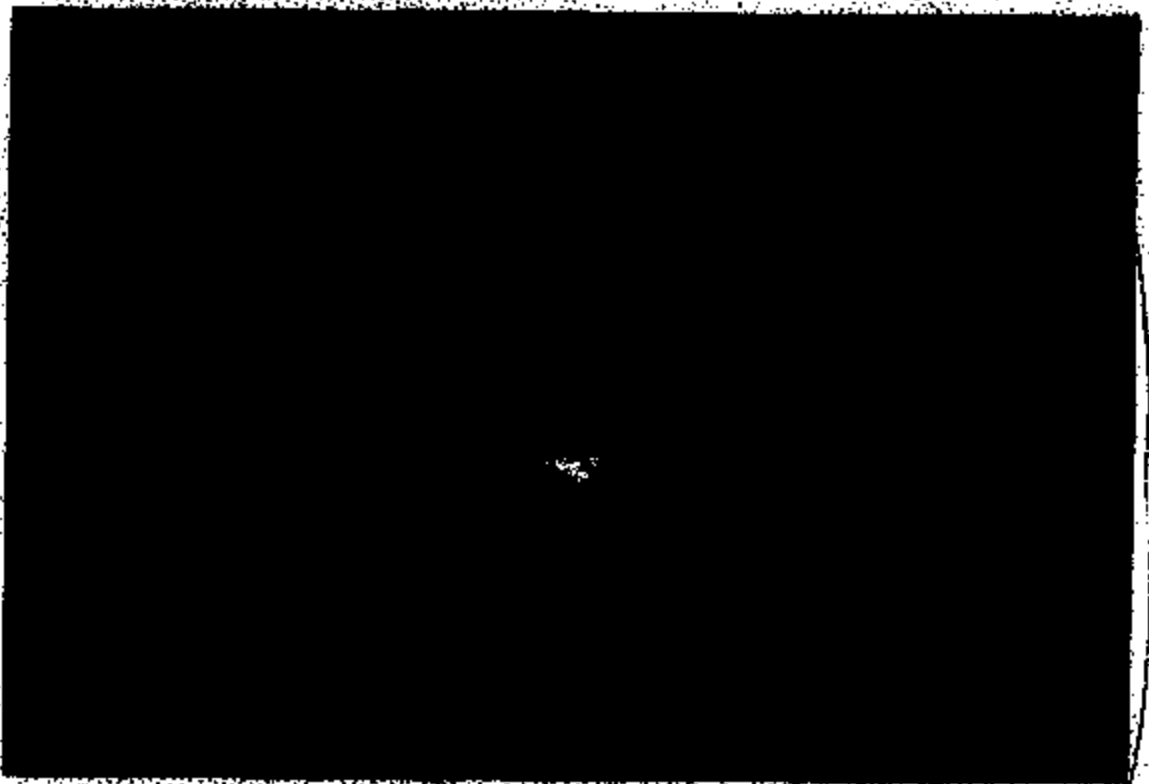


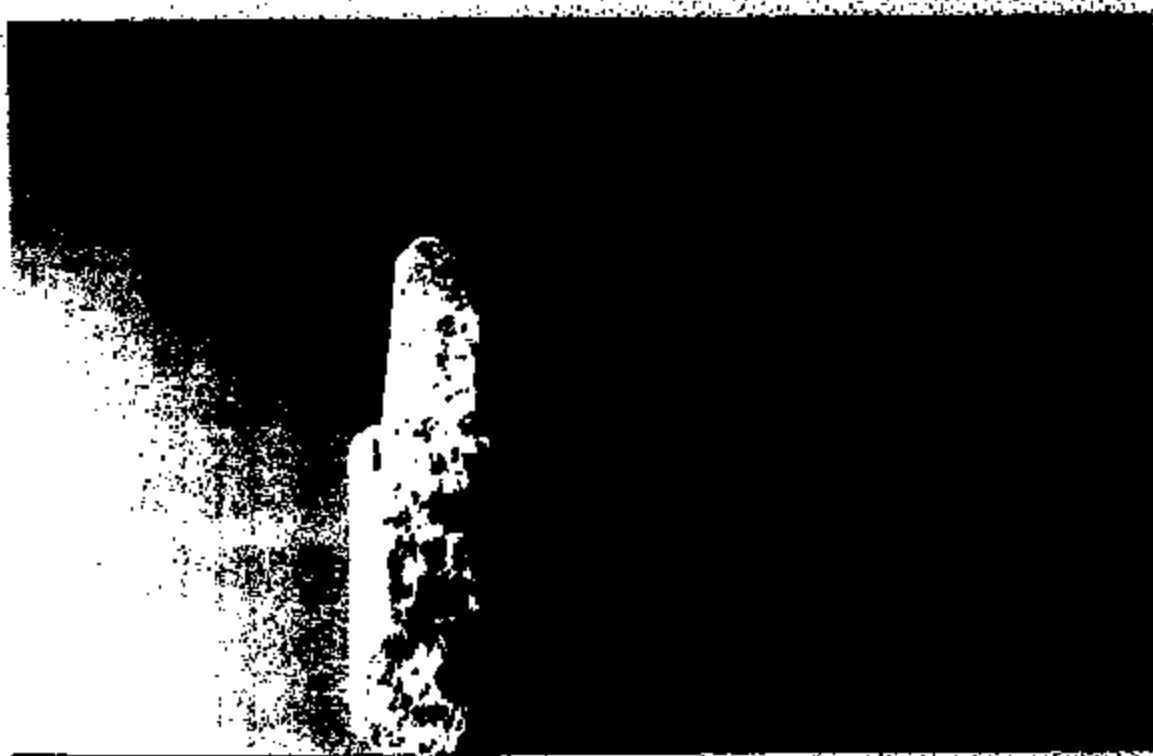












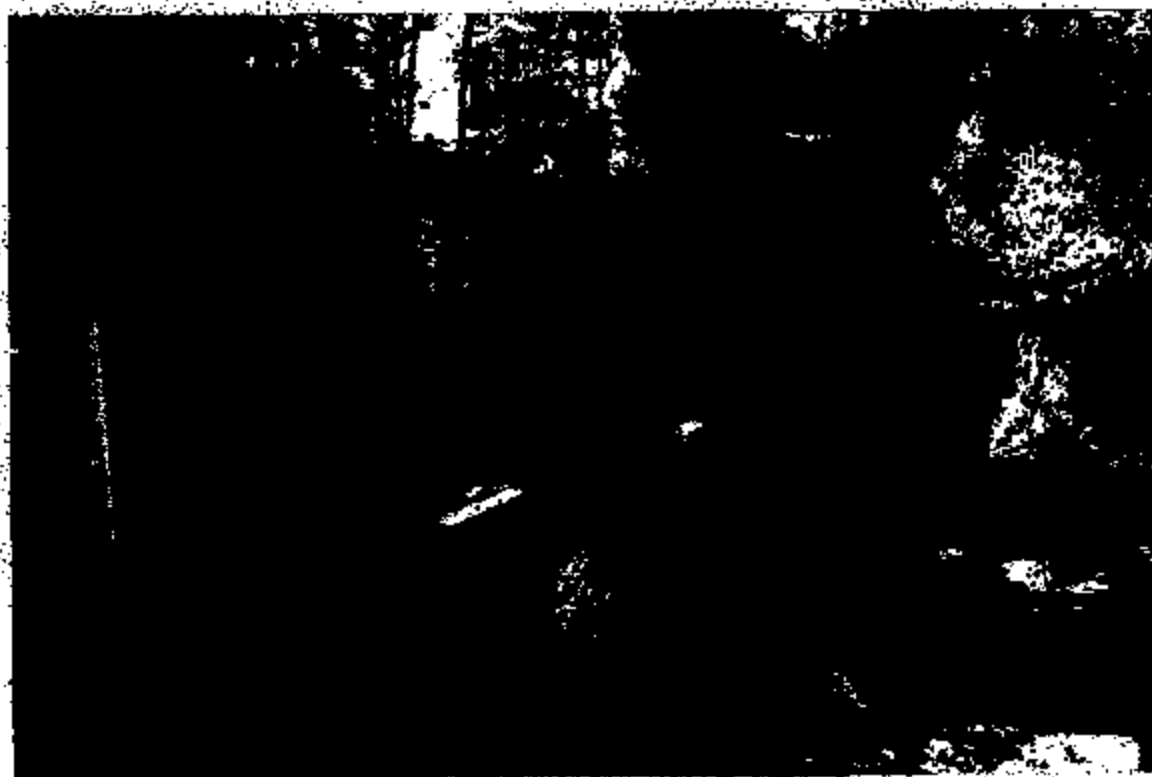
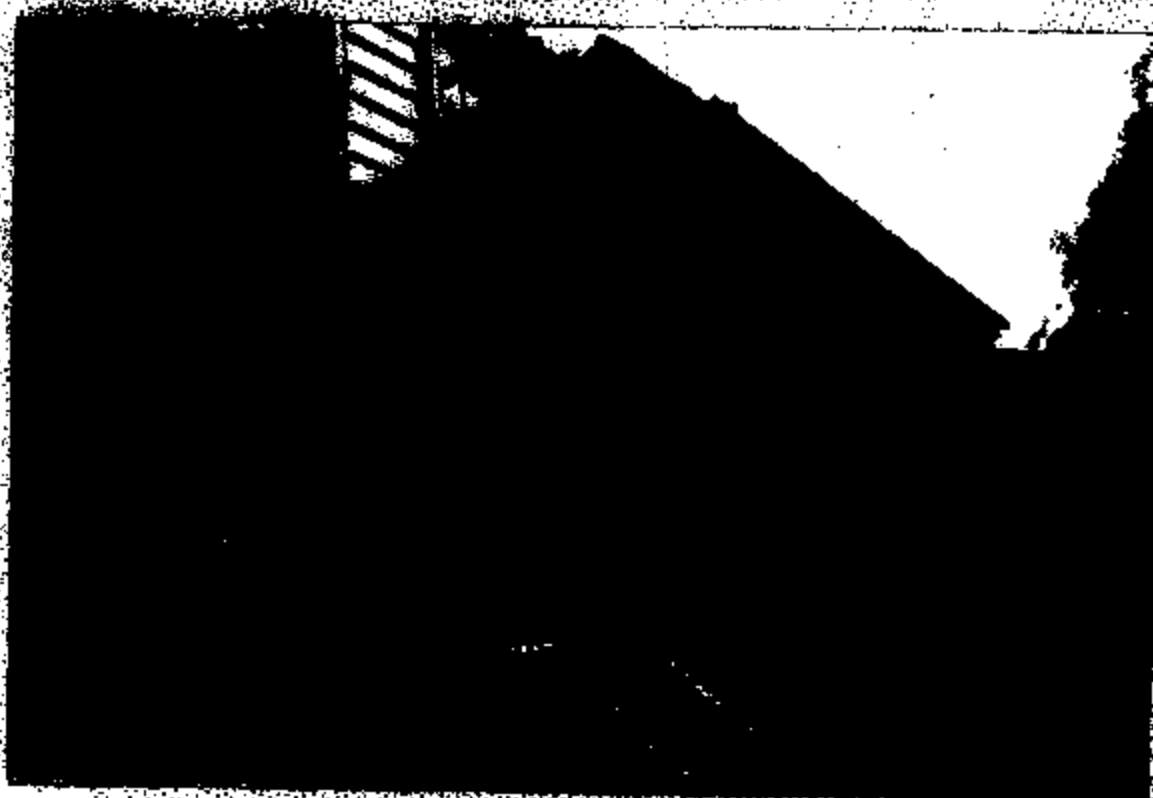






ENC-025 20055

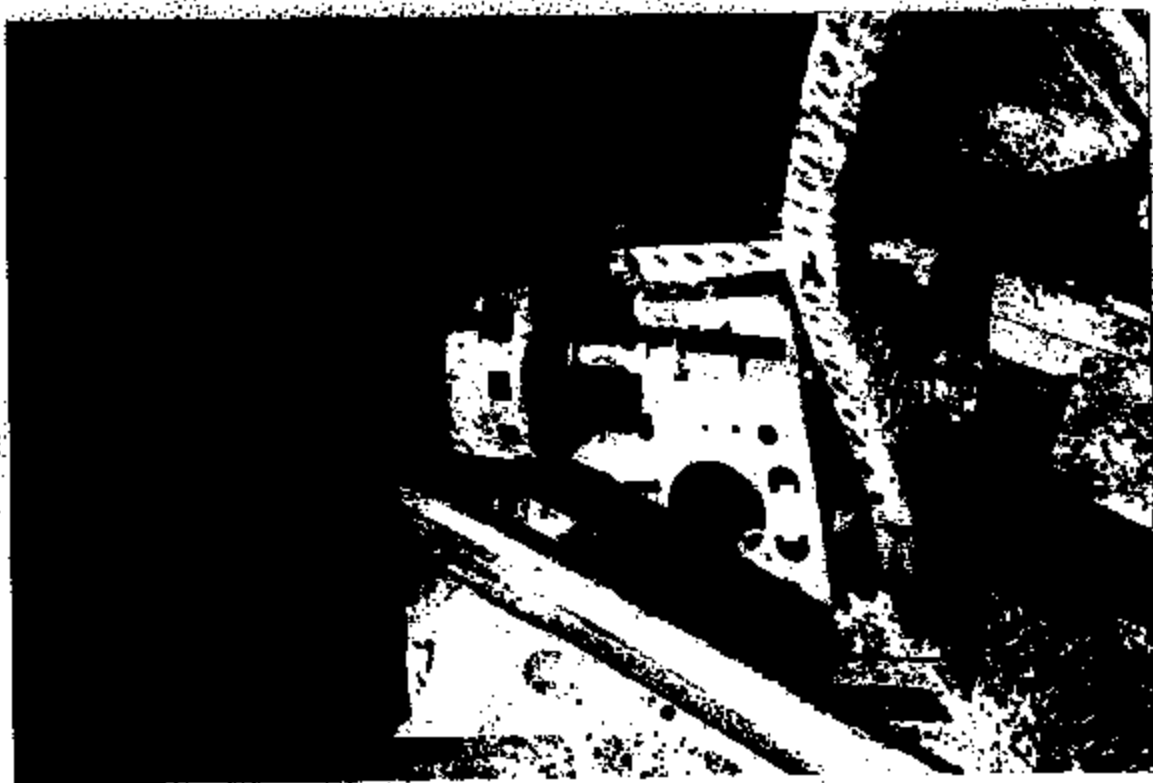
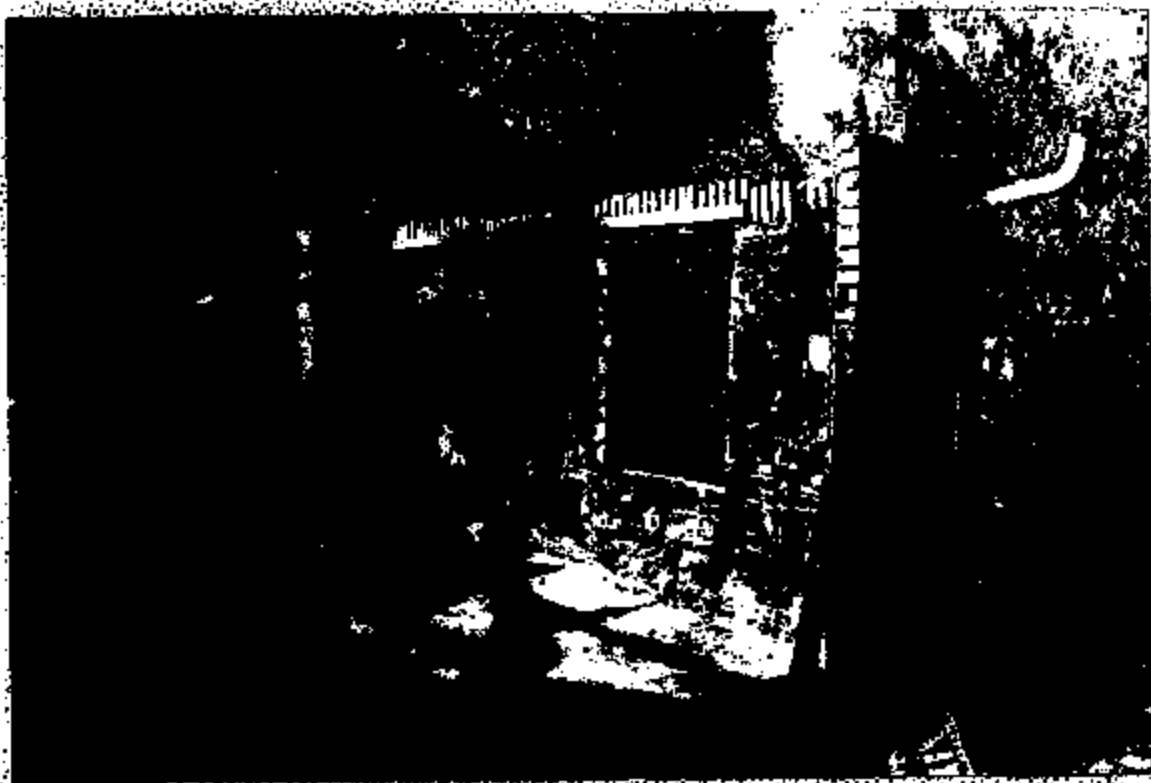




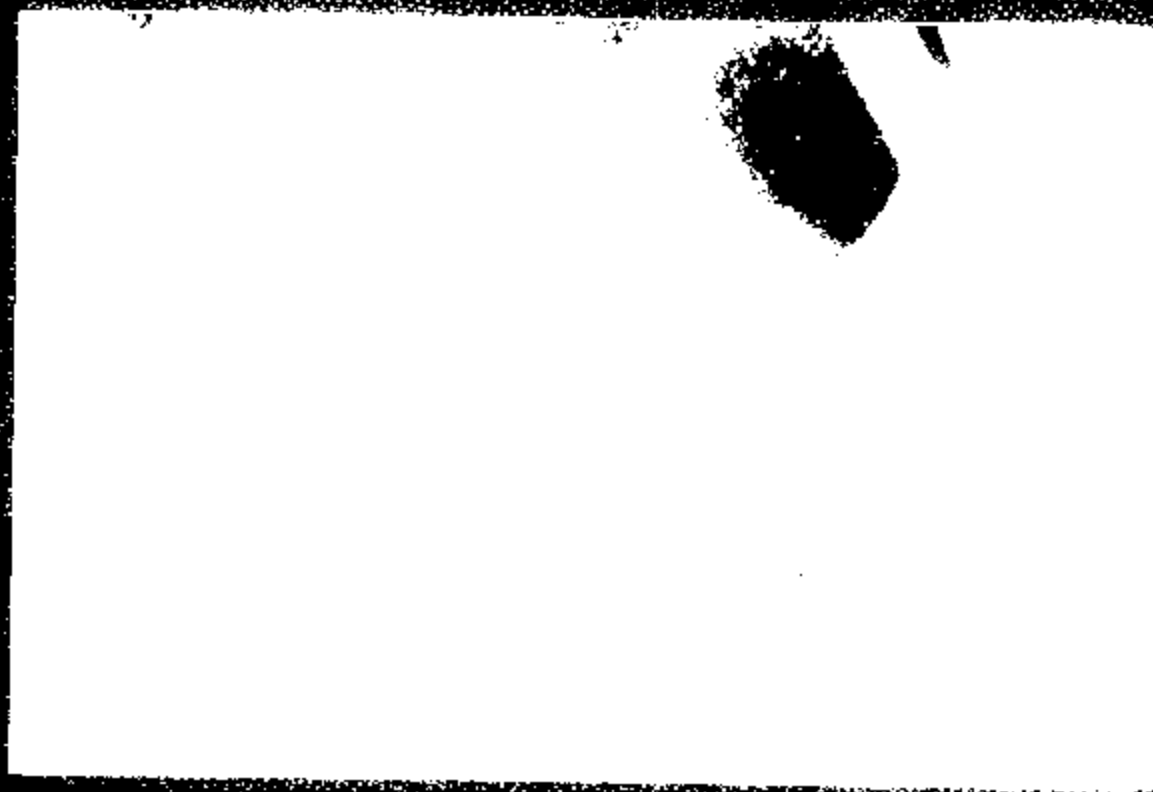


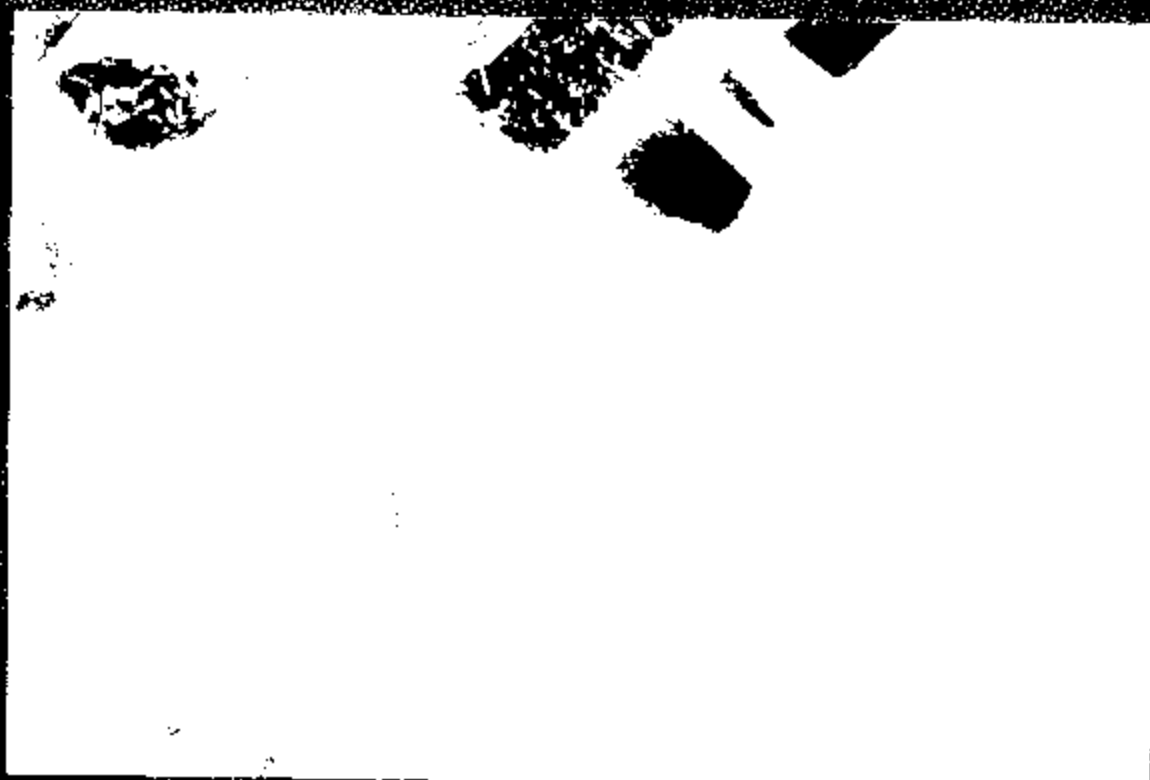
2002-025 20053



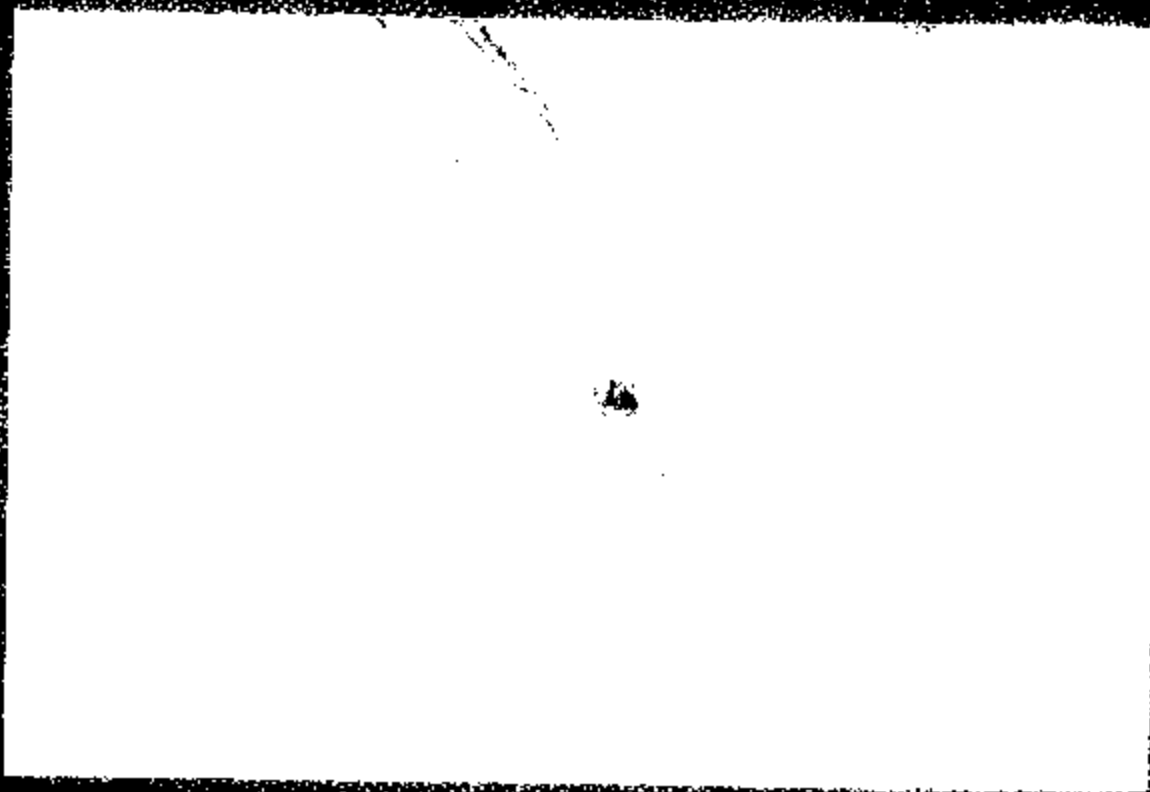


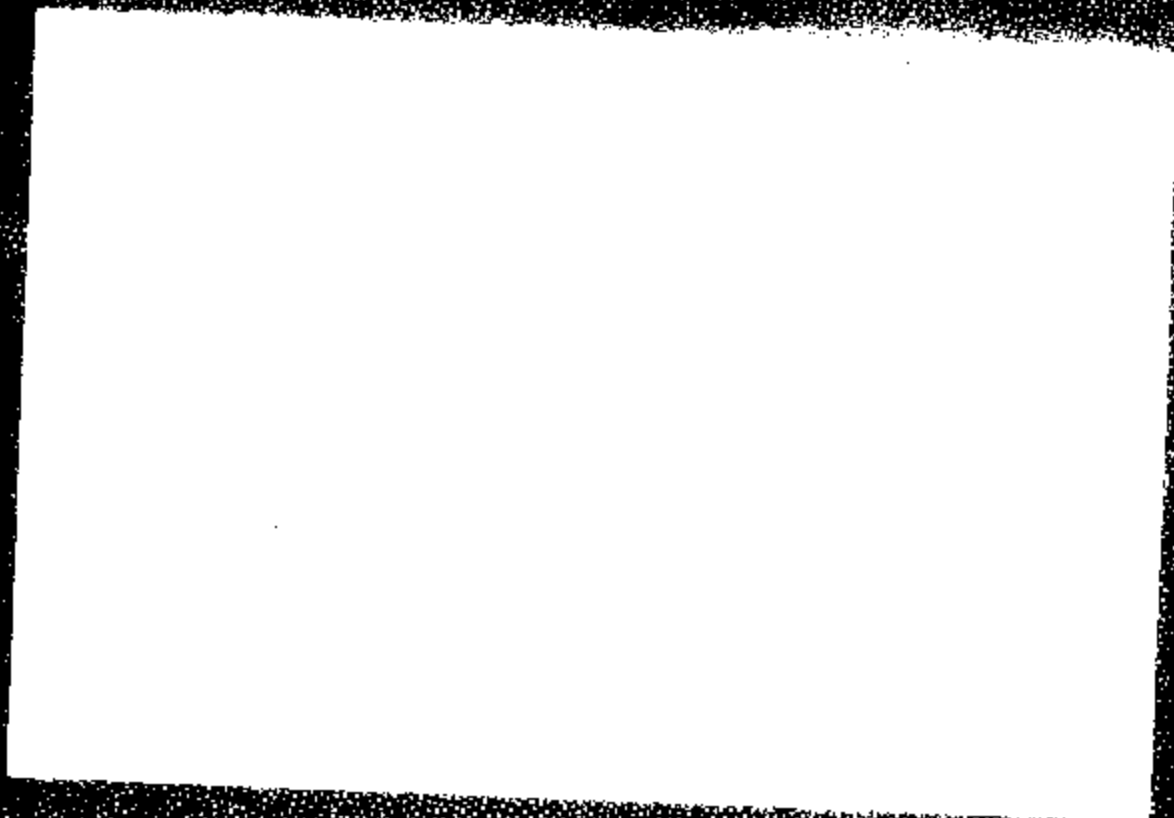


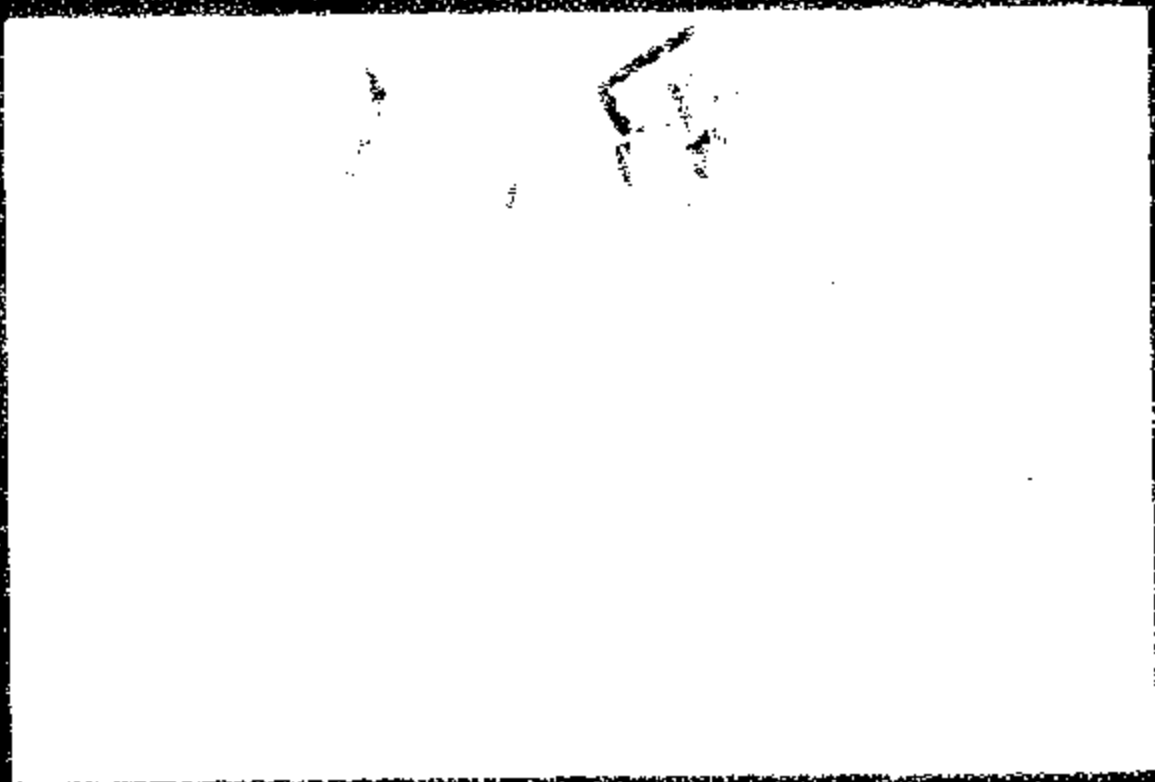
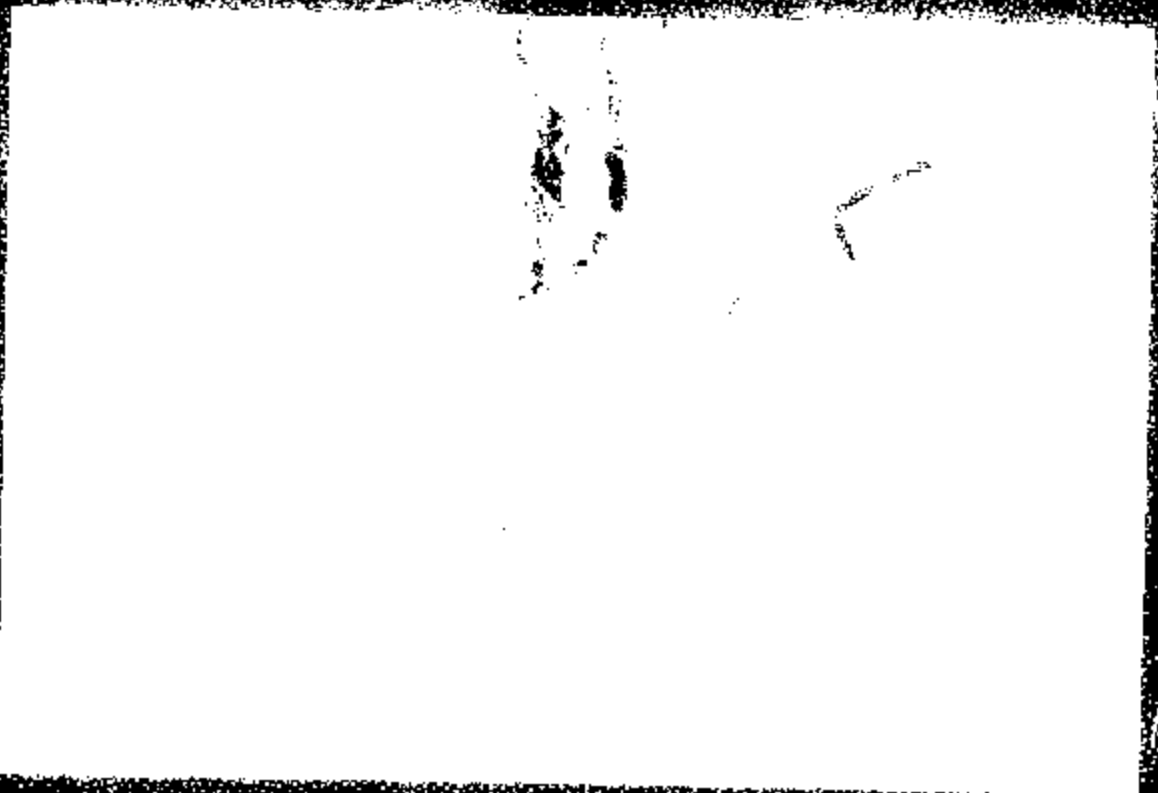


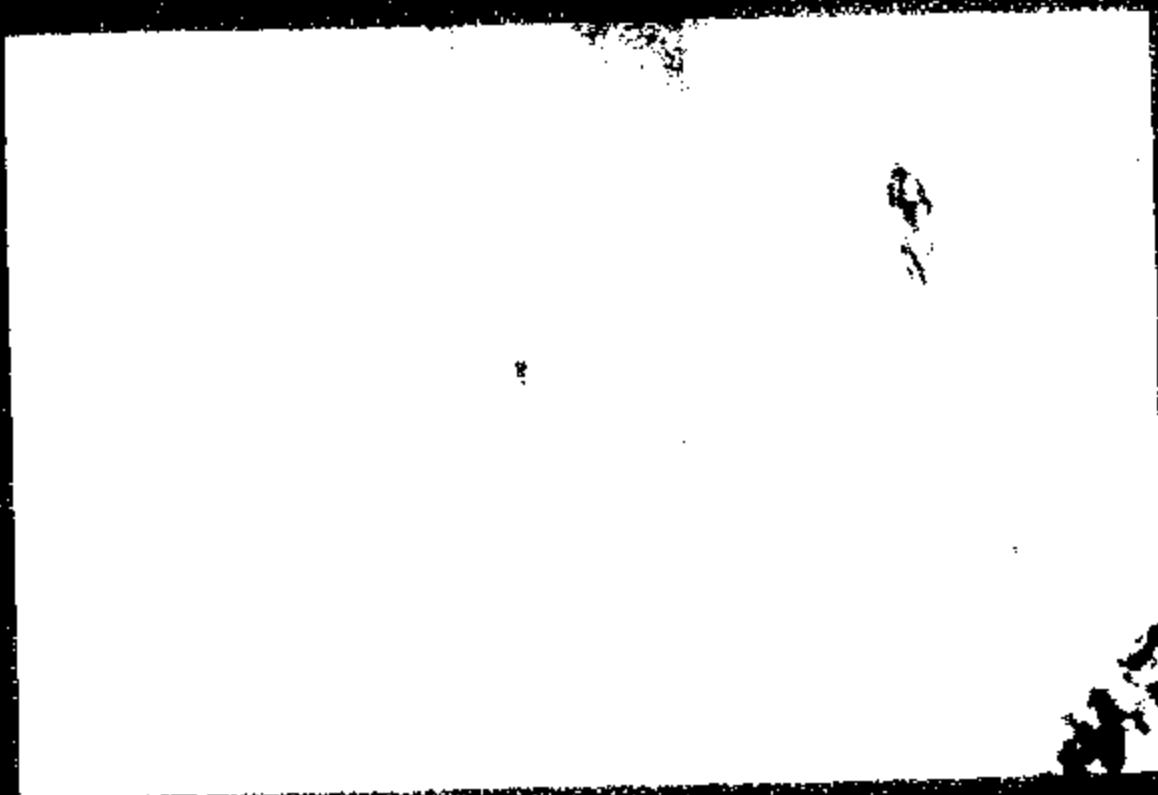








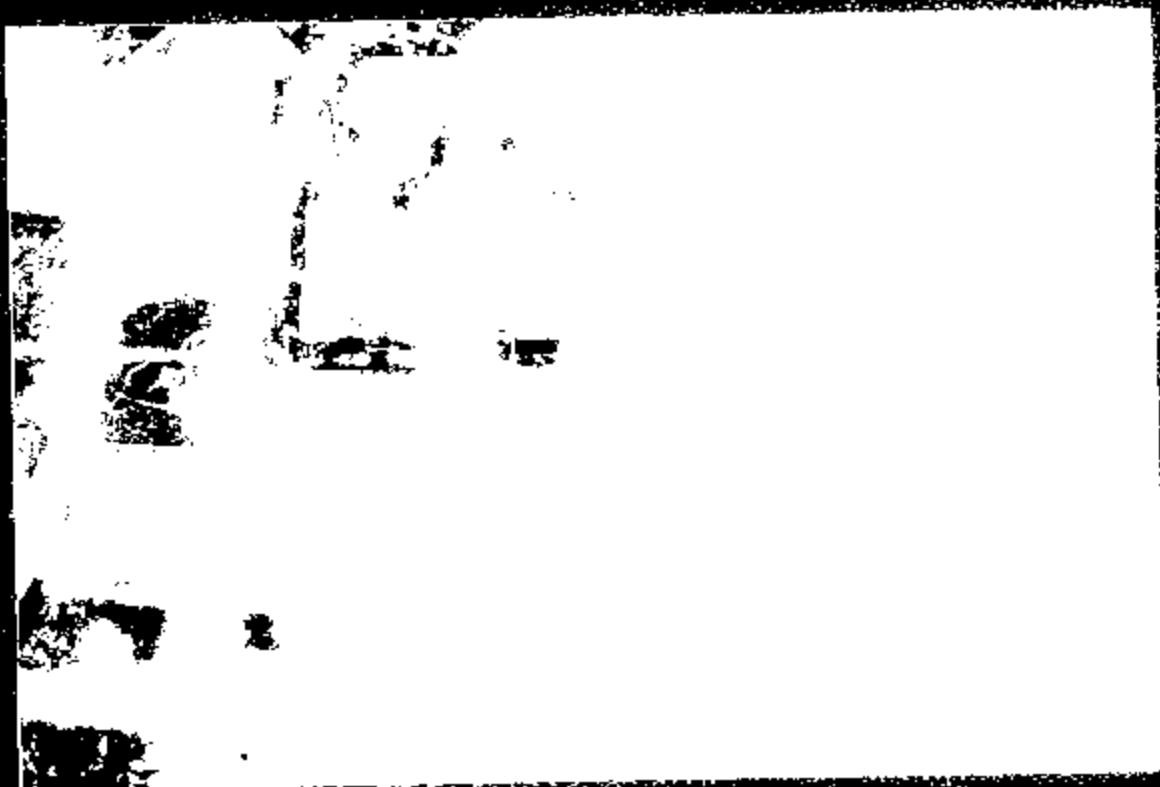
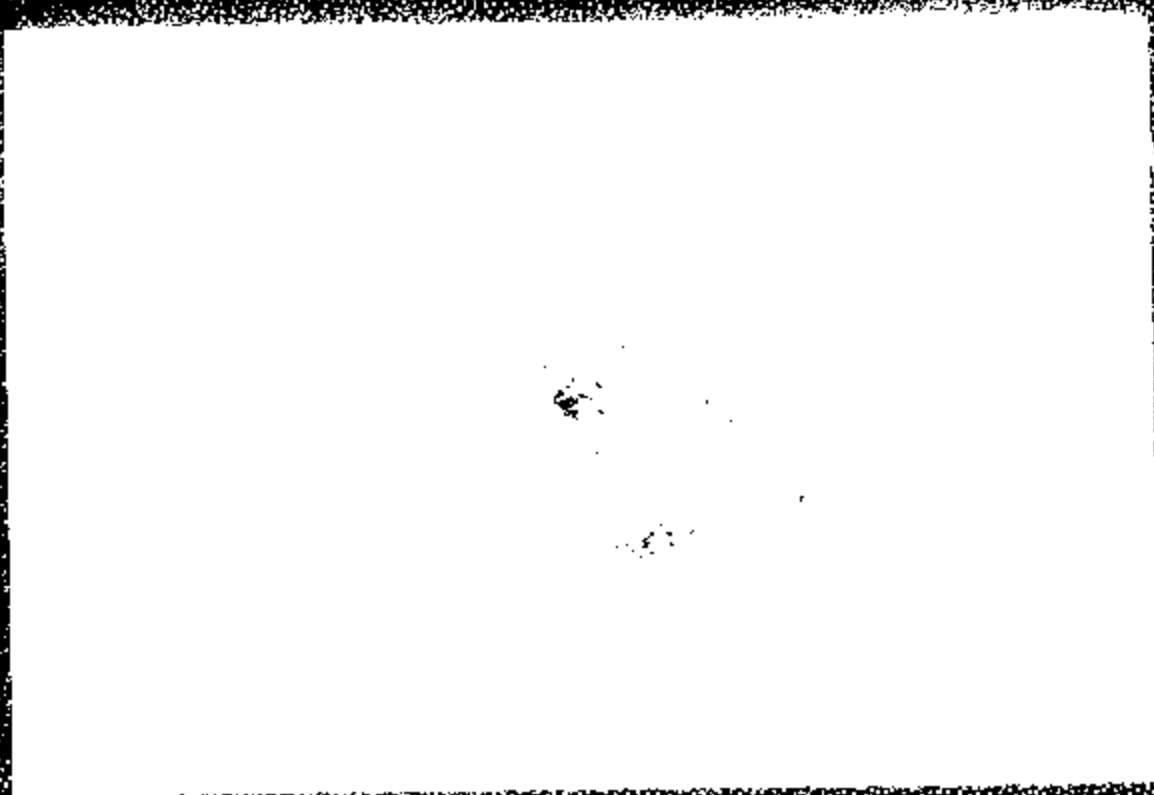


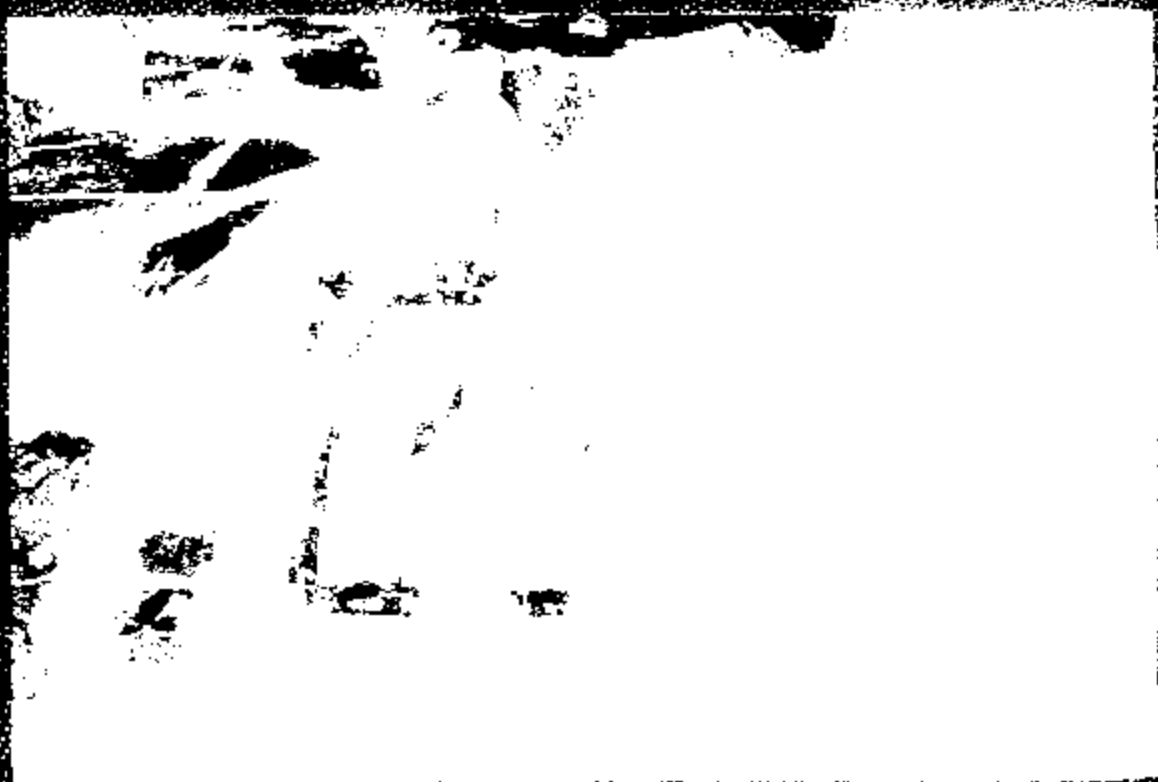


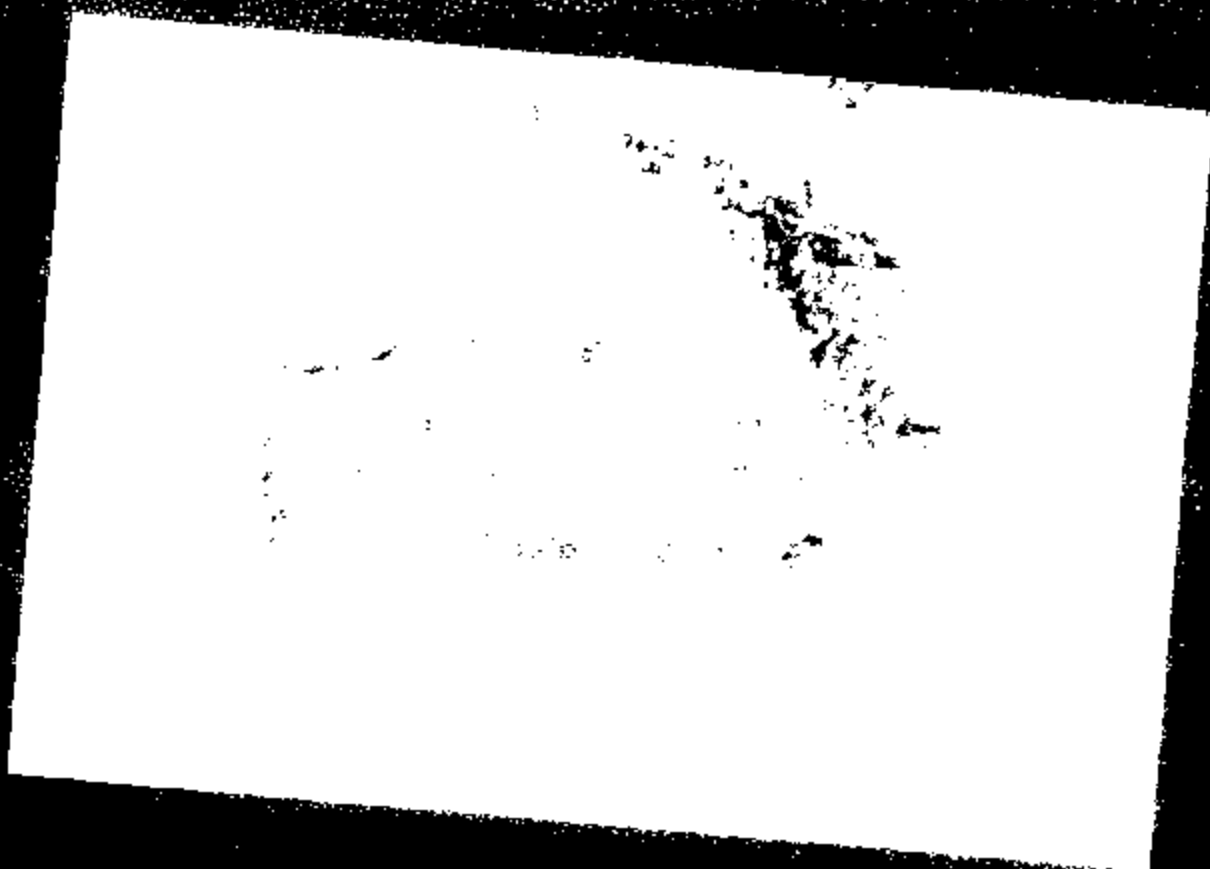






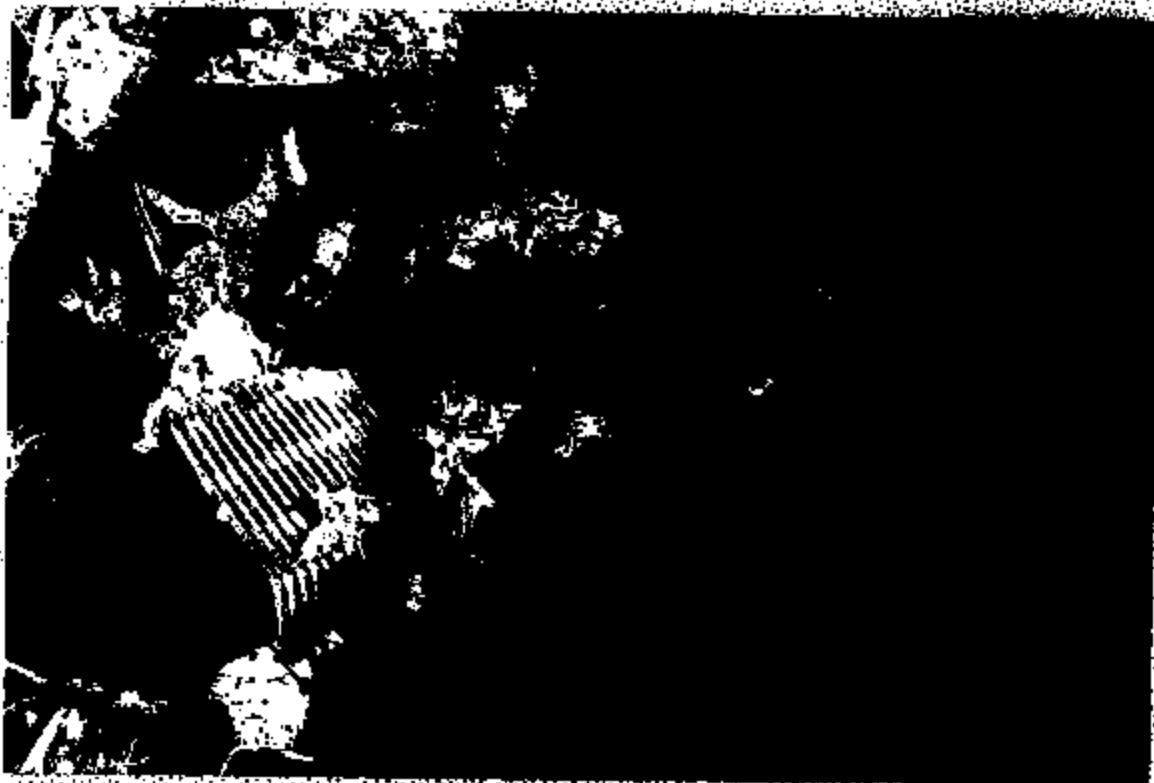










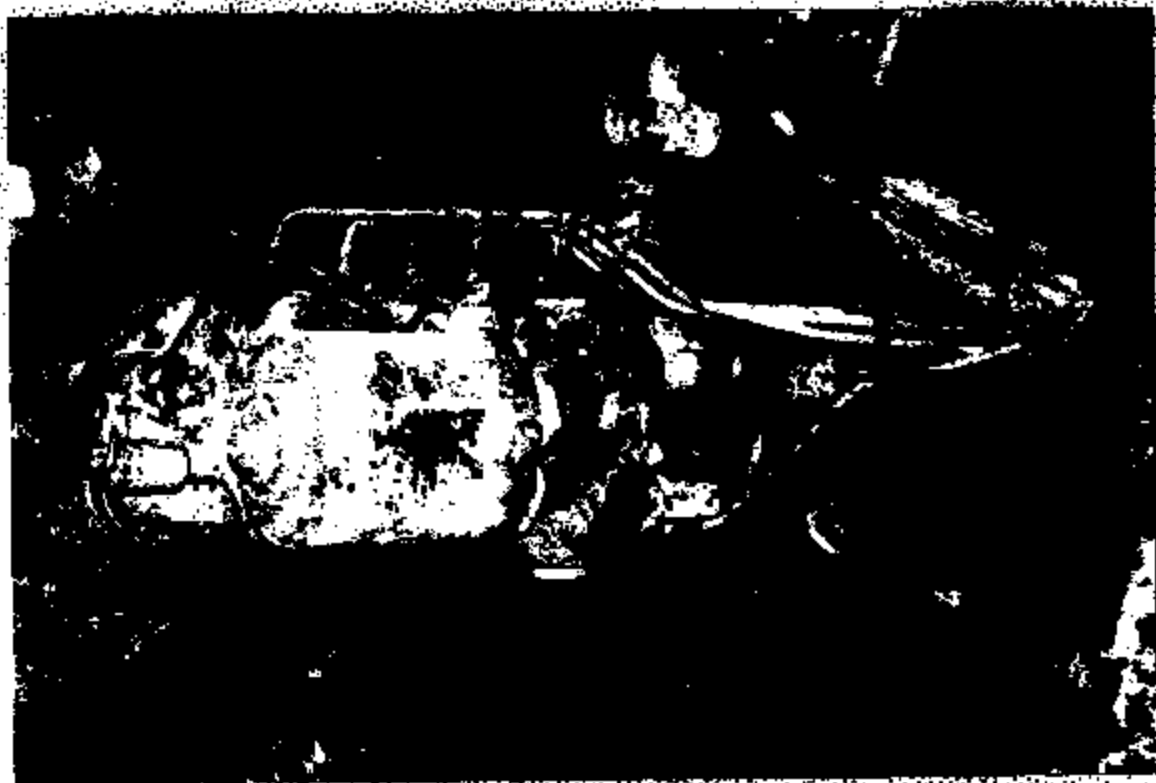












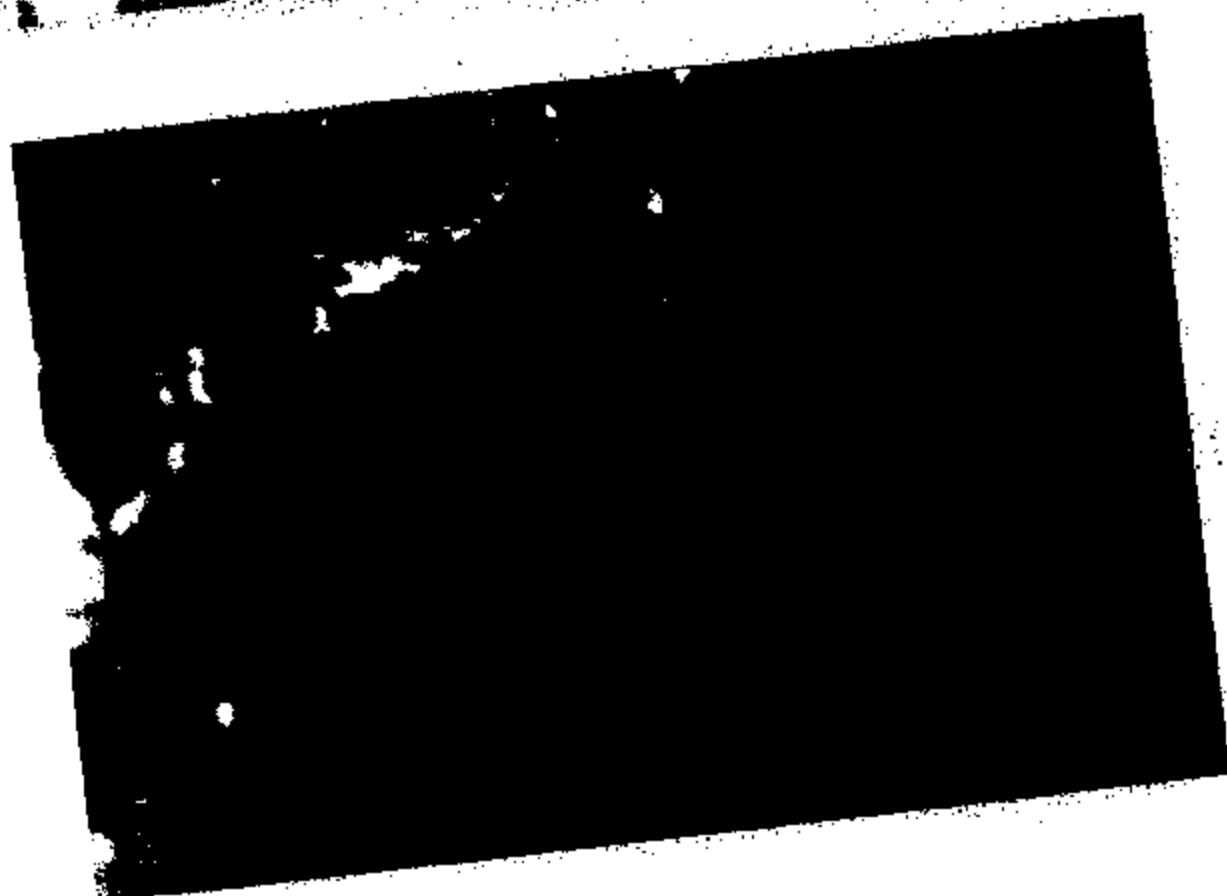


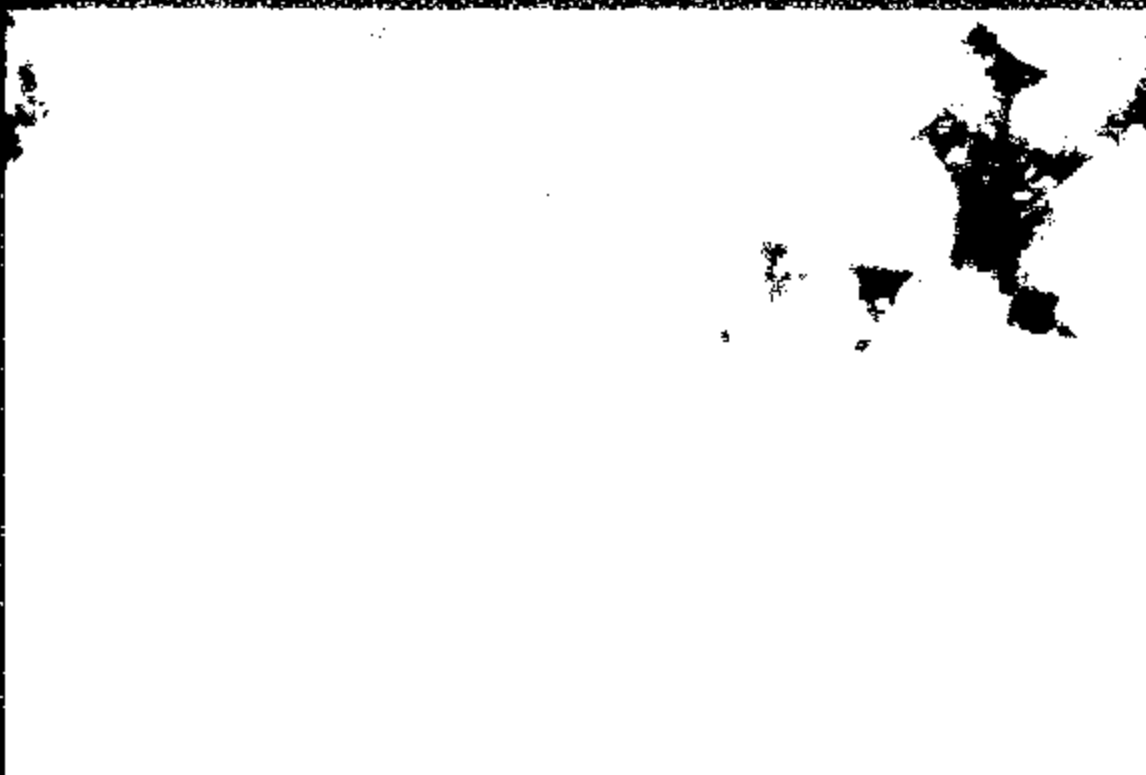


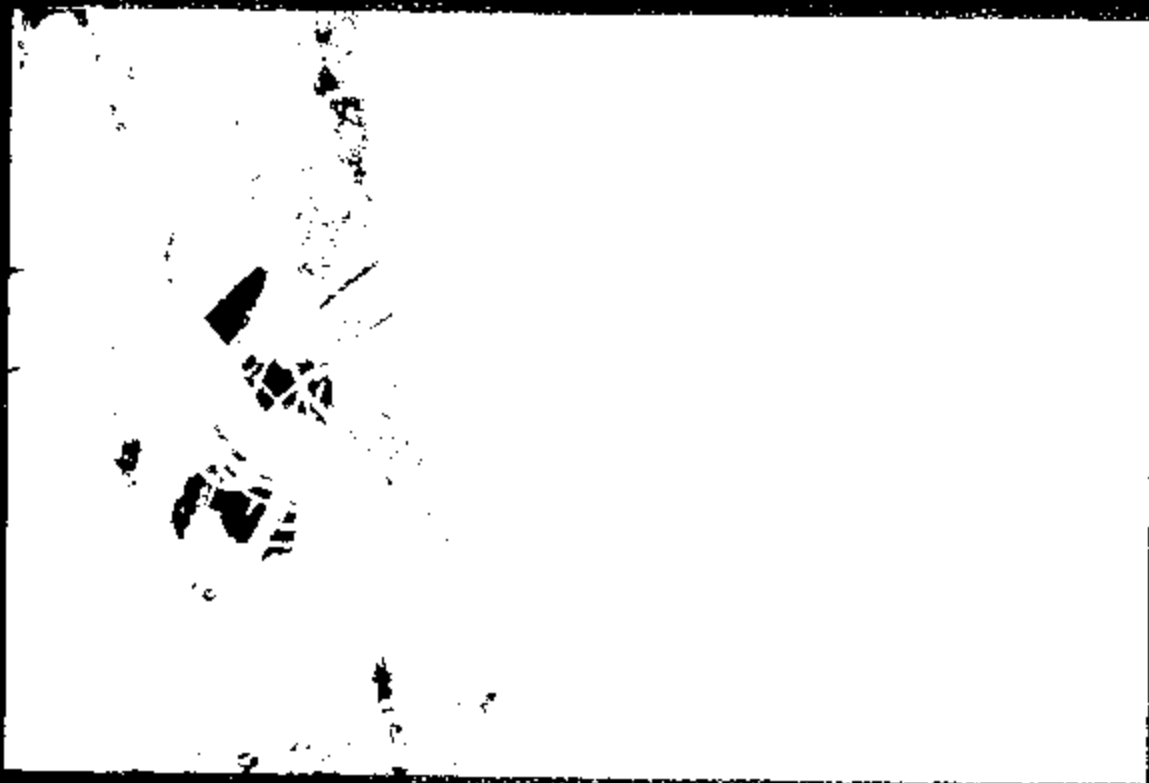
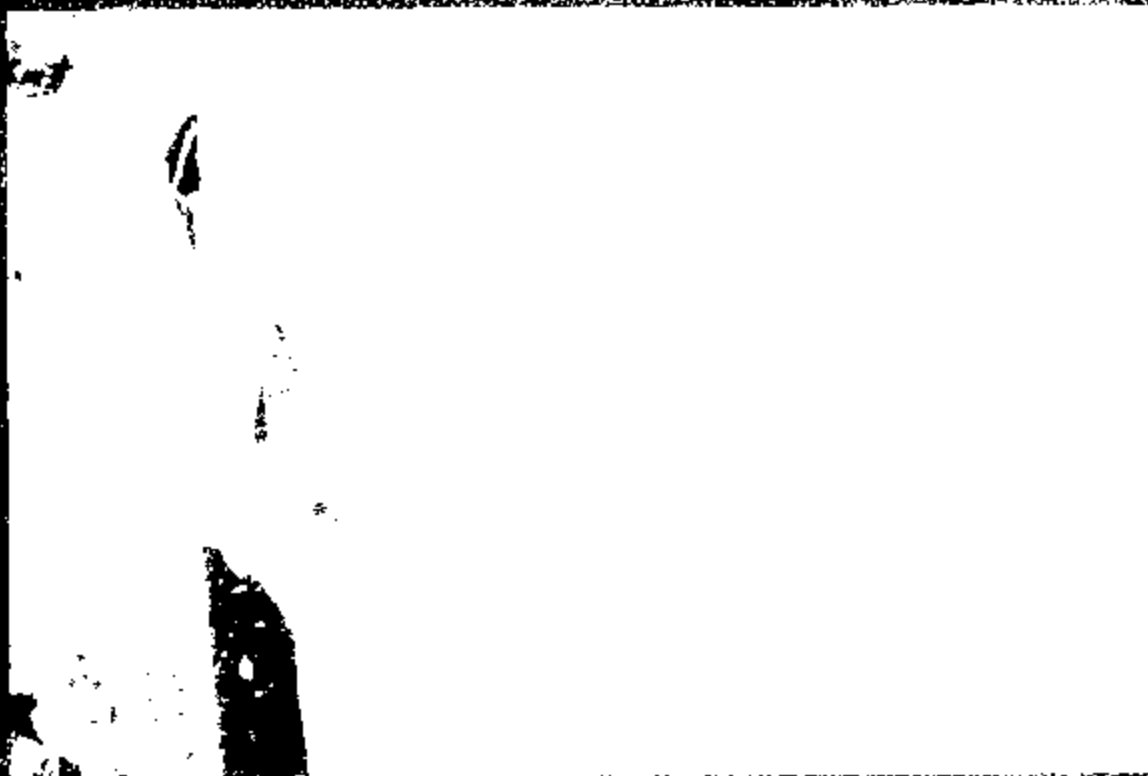


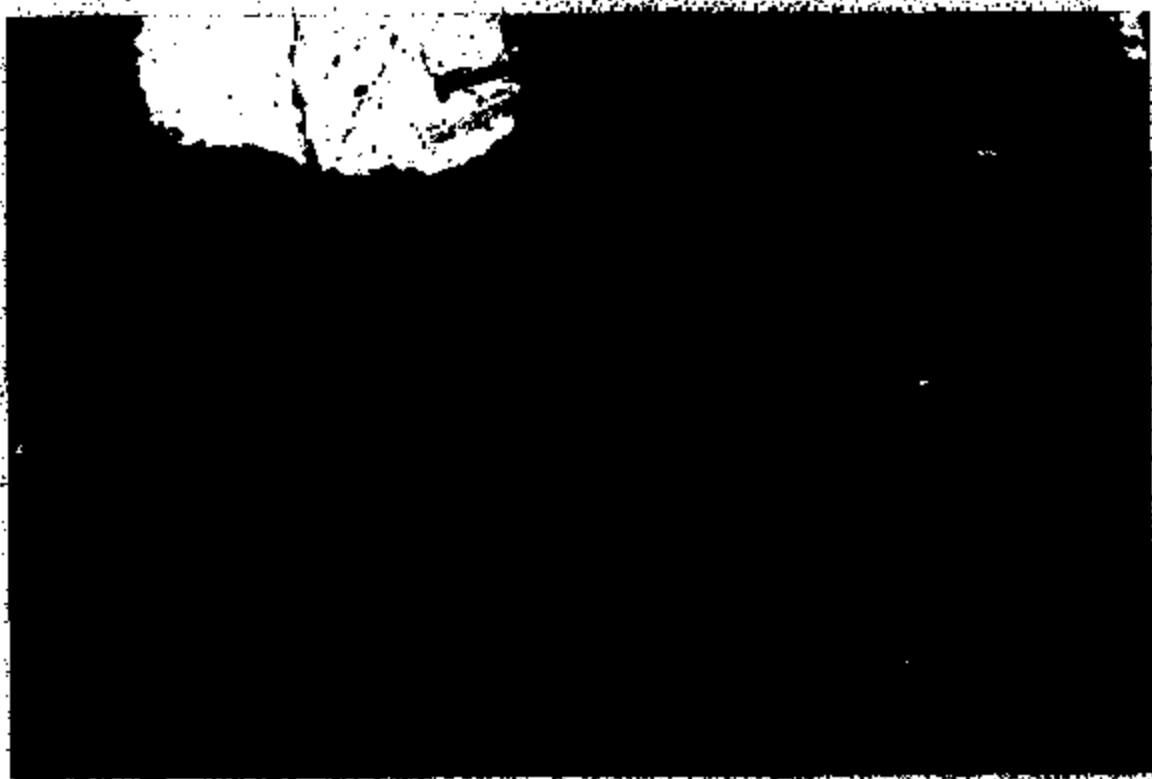


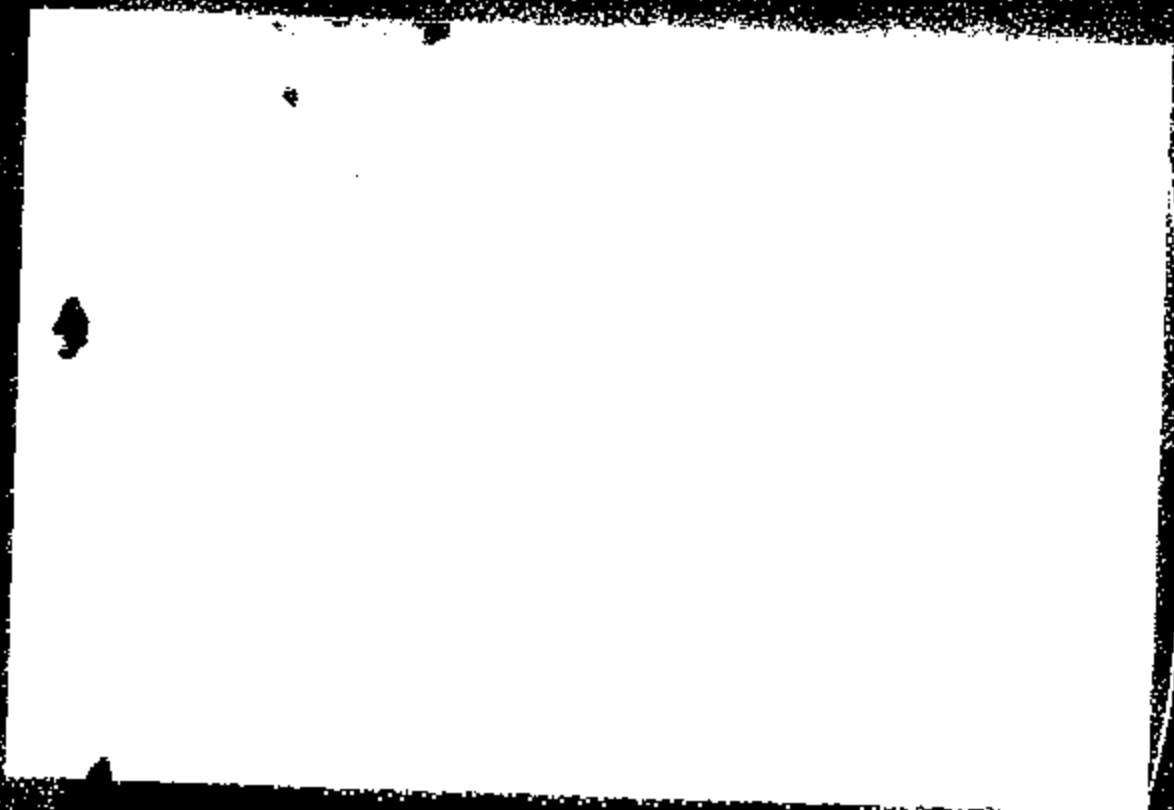


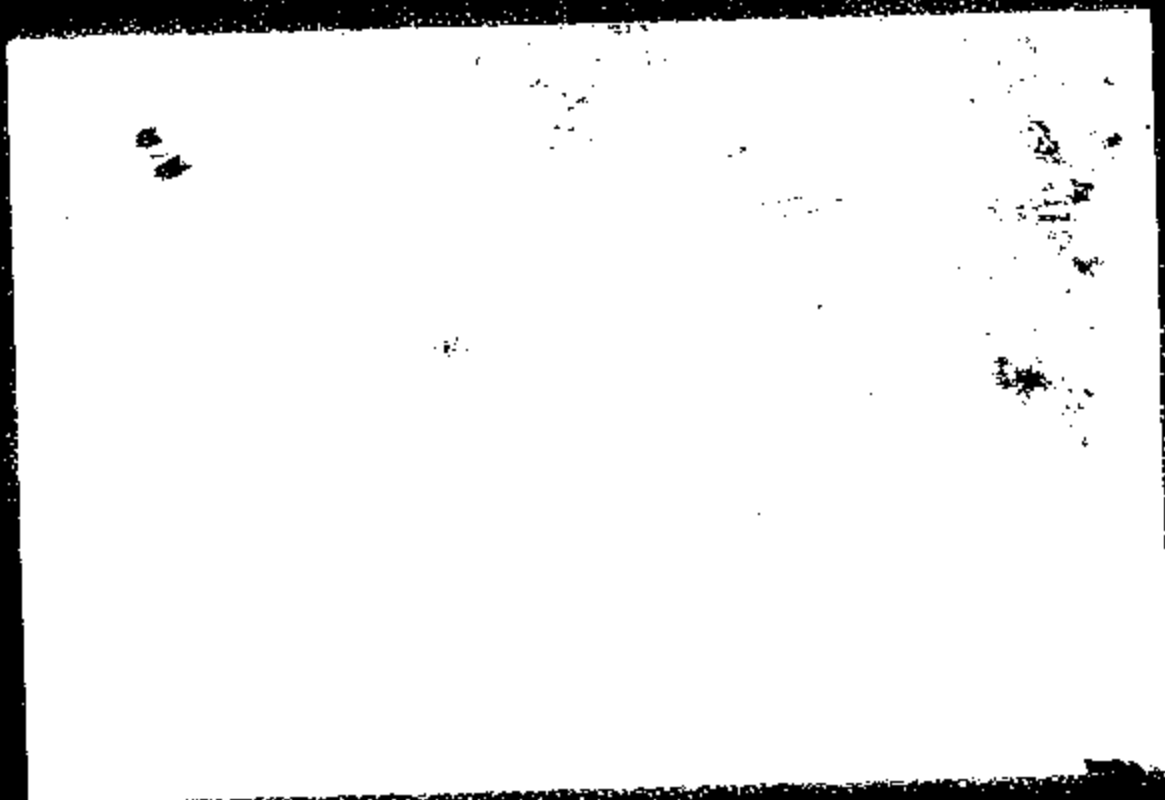
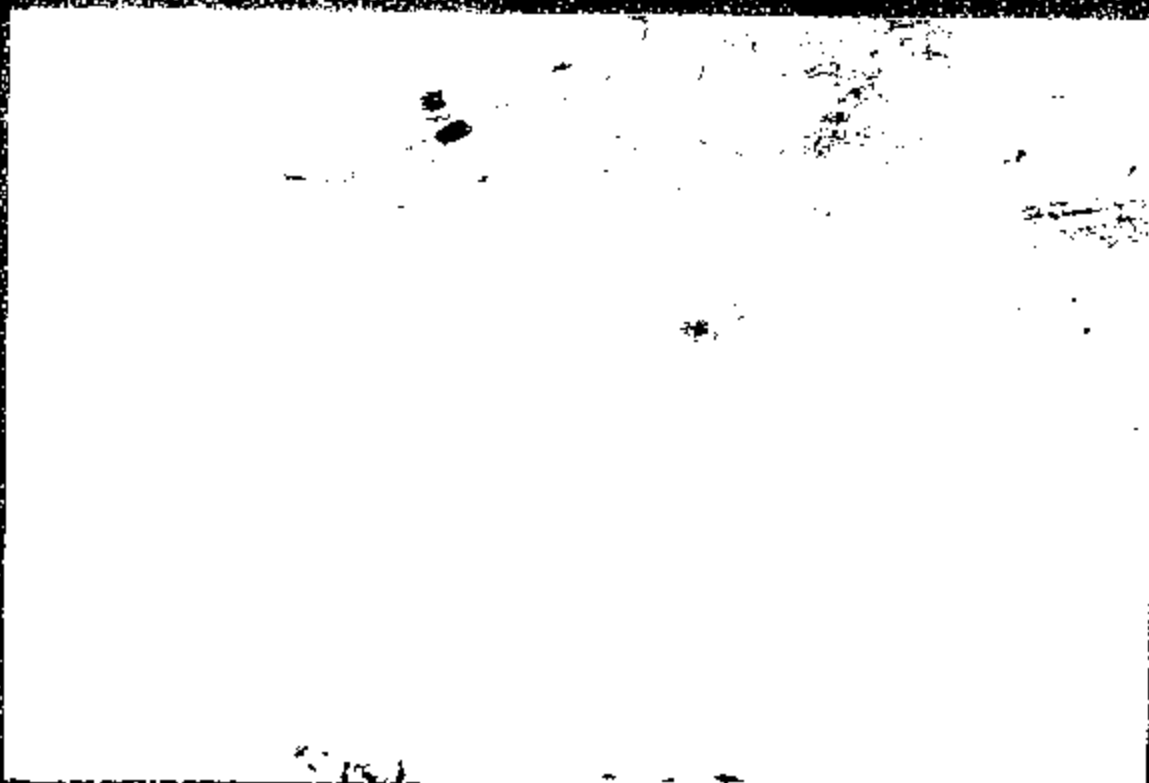


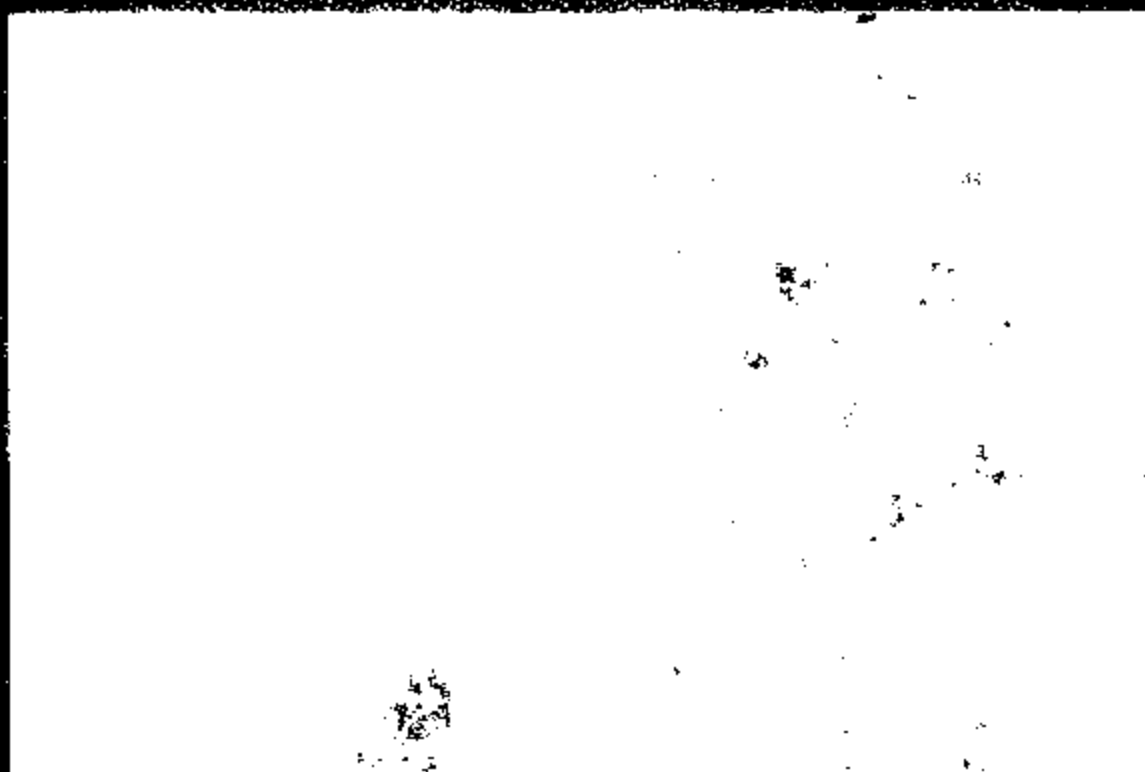
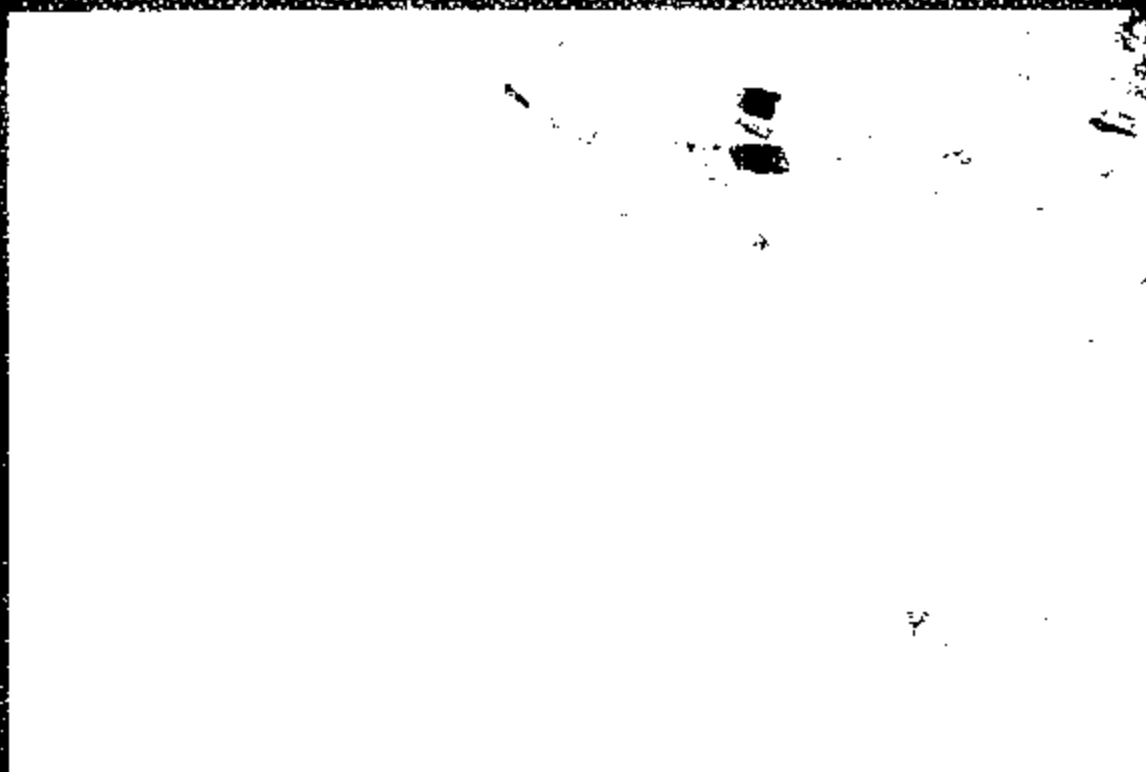


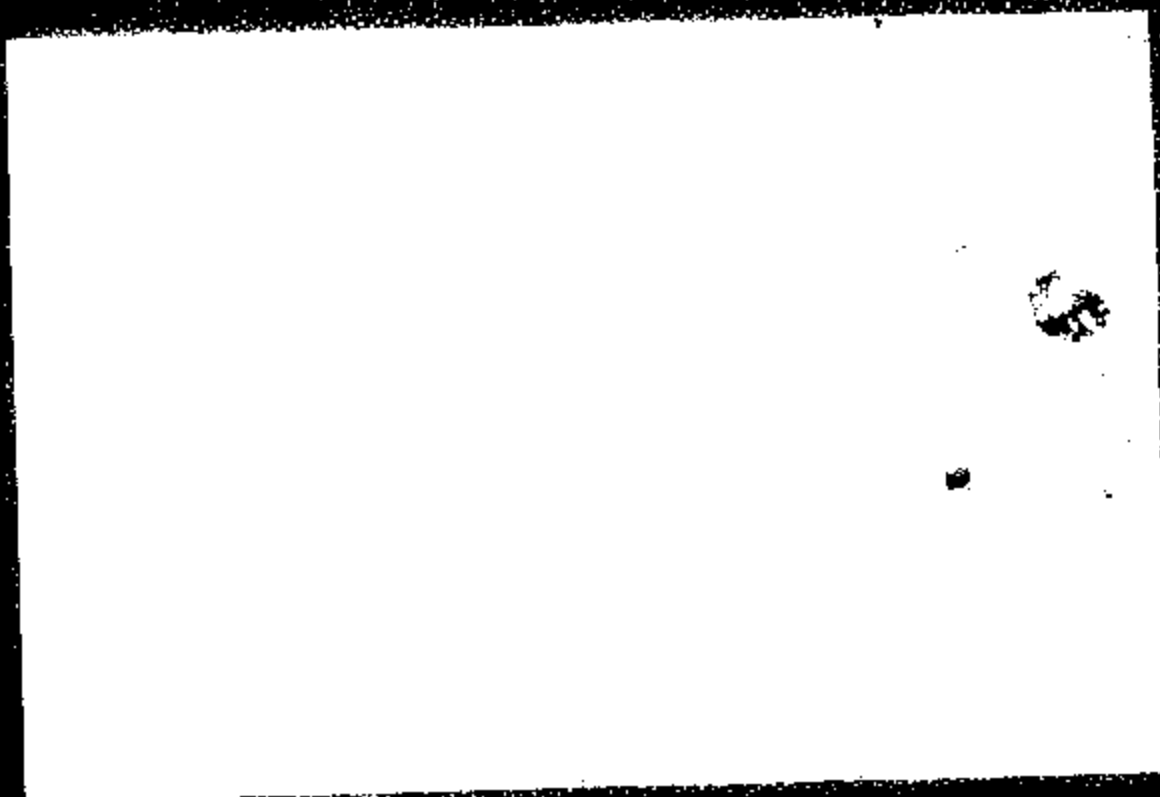
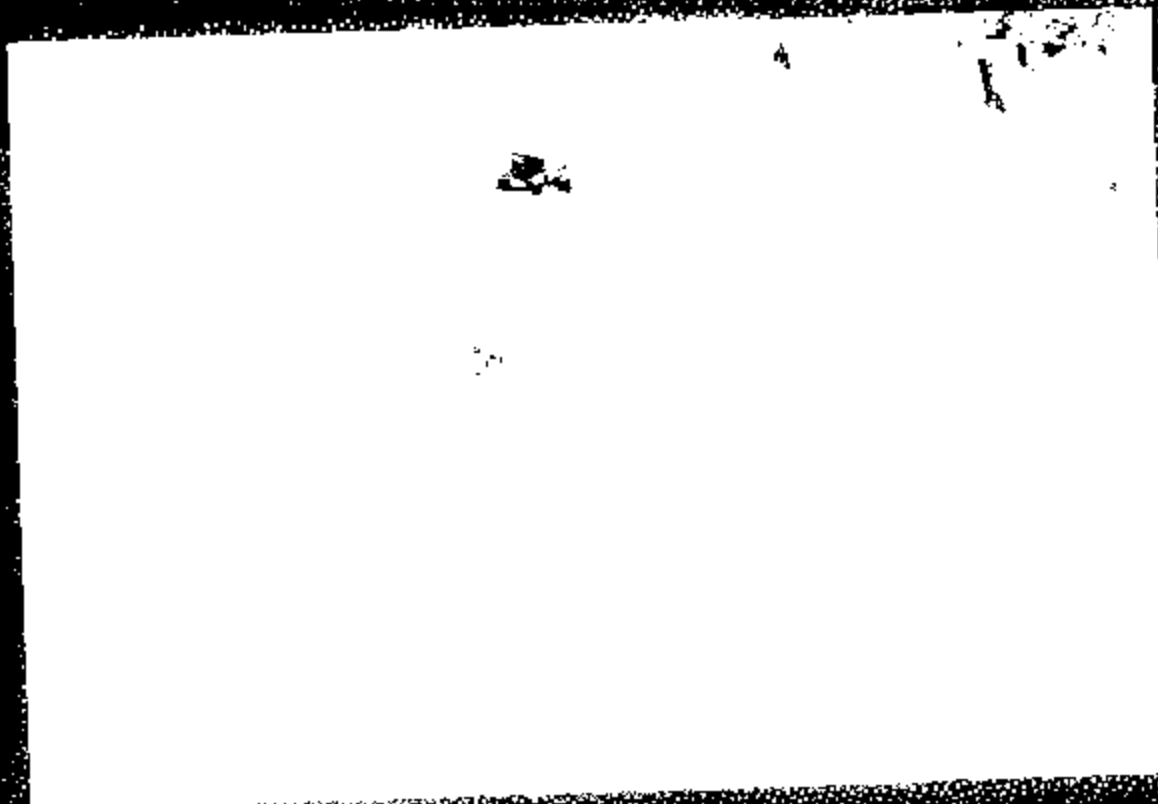


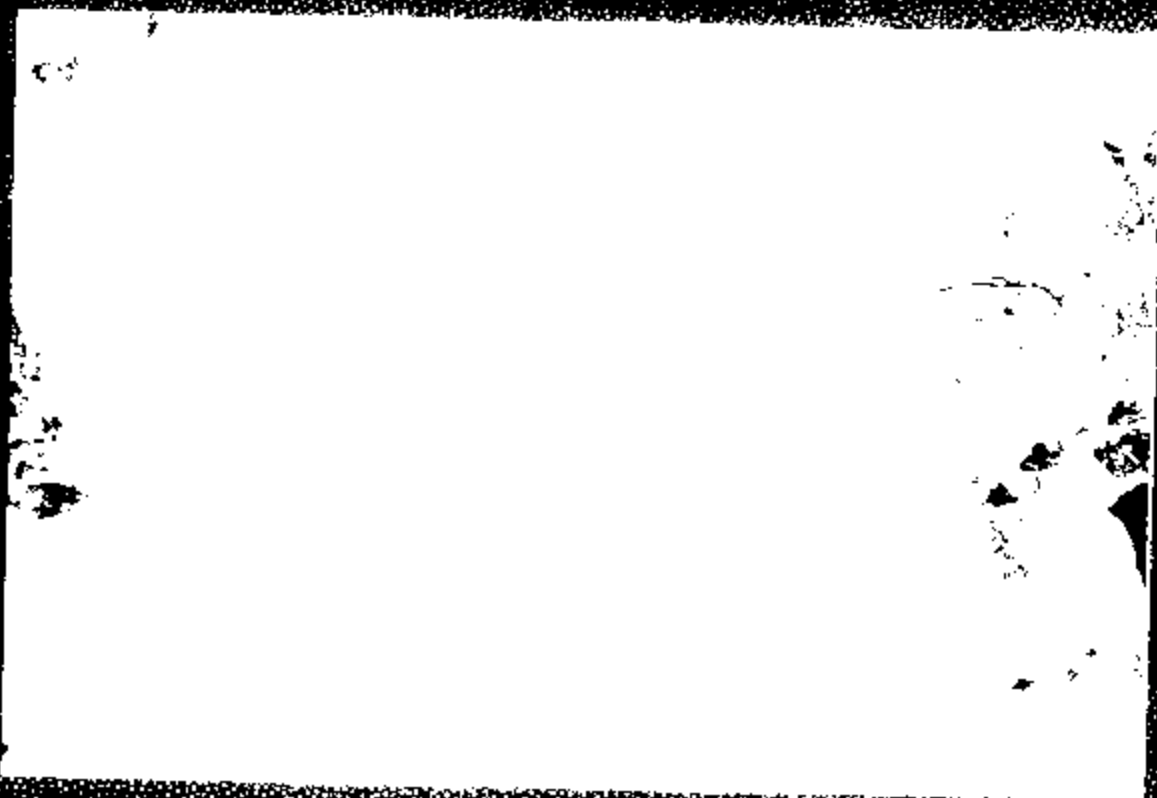


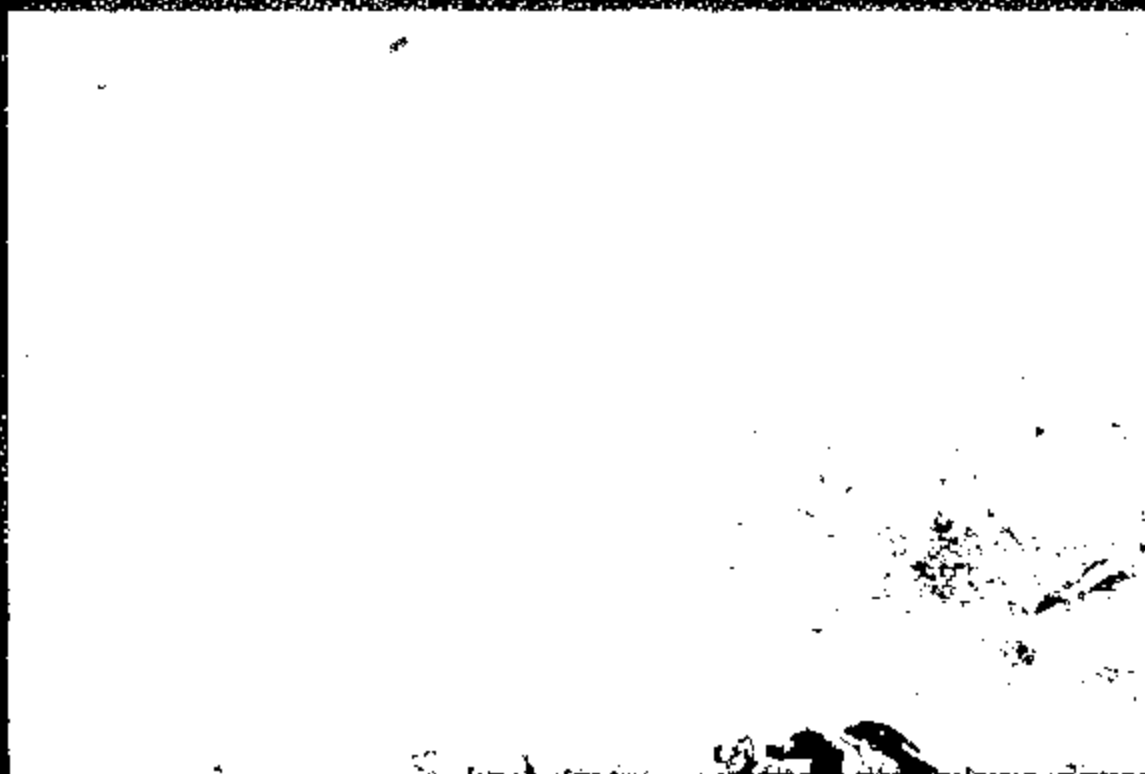
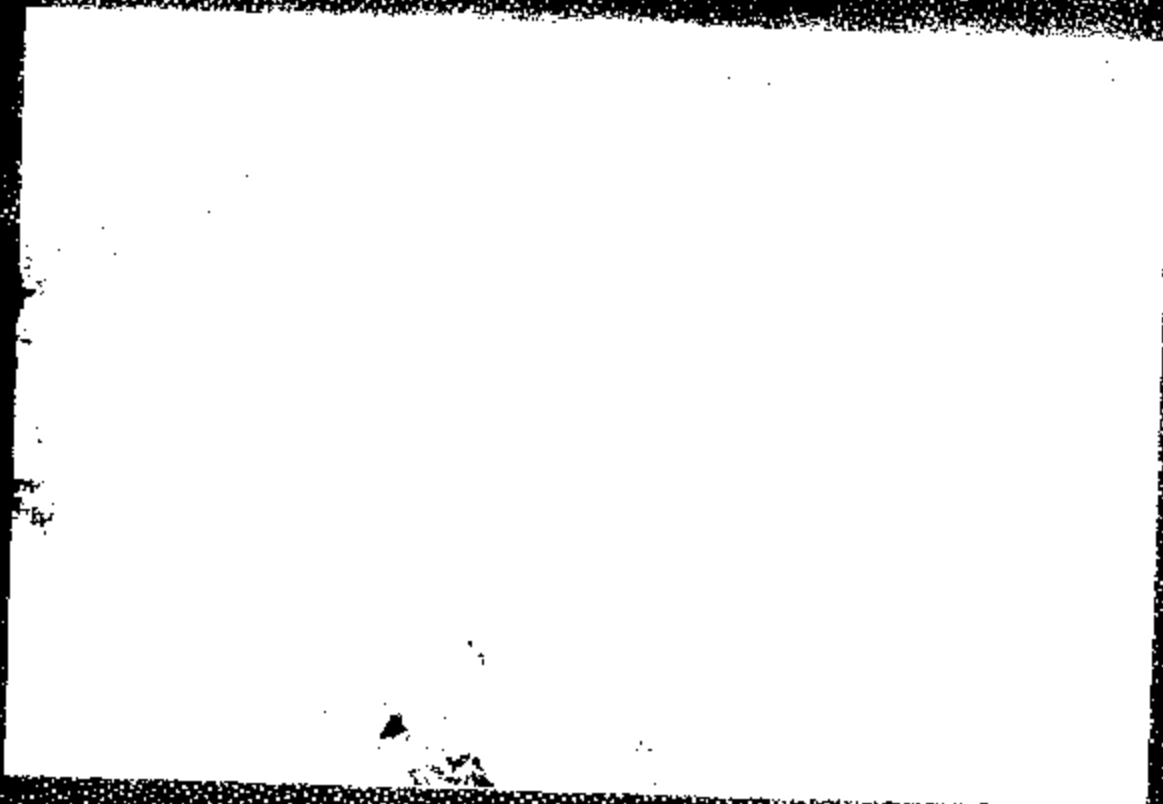


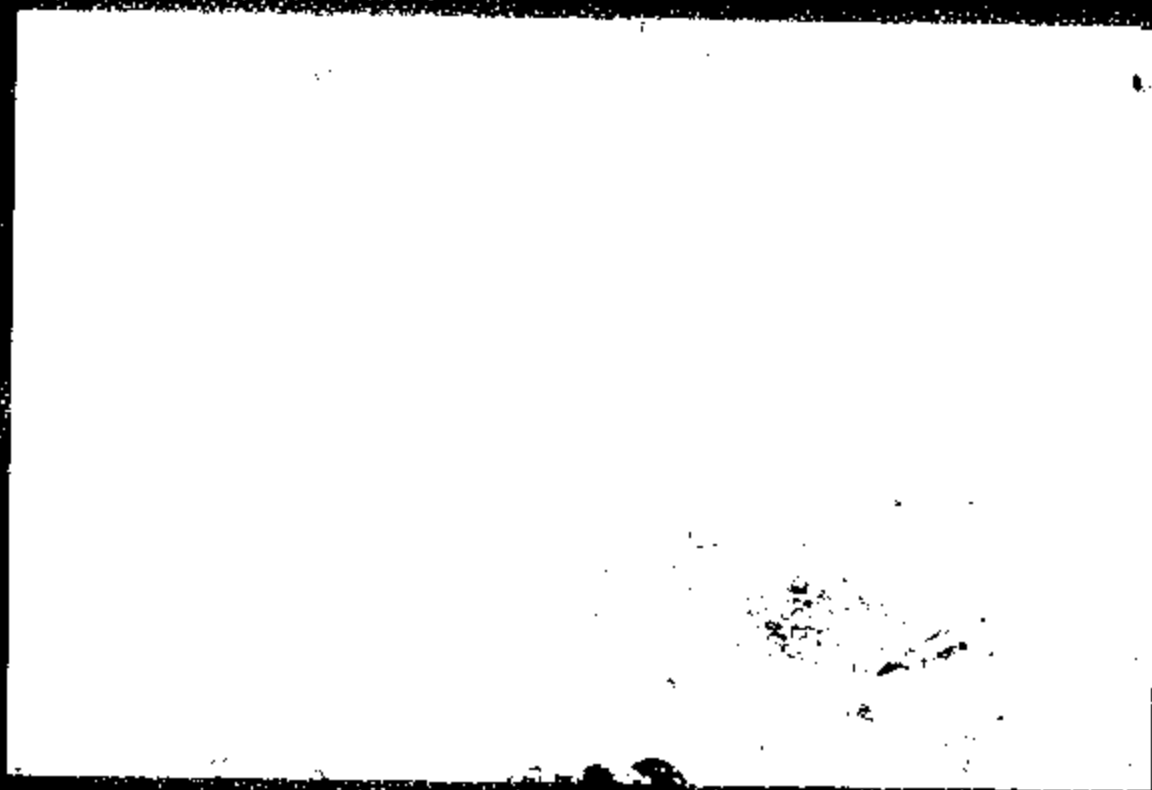
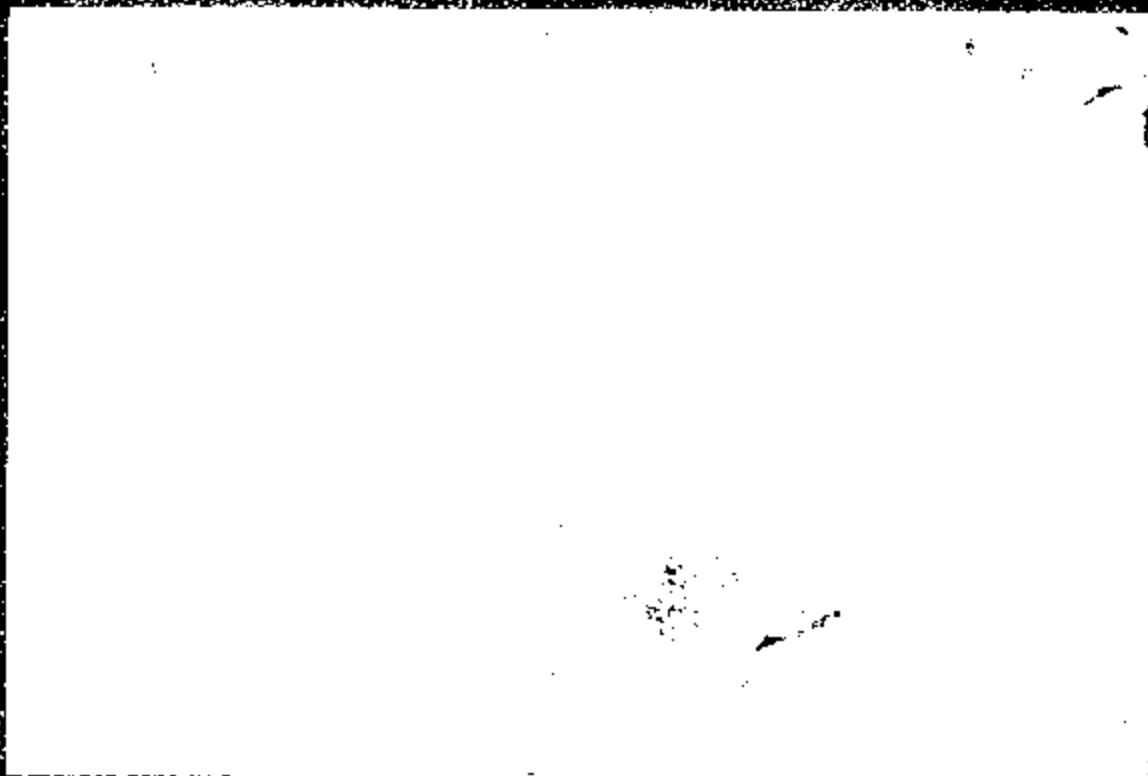


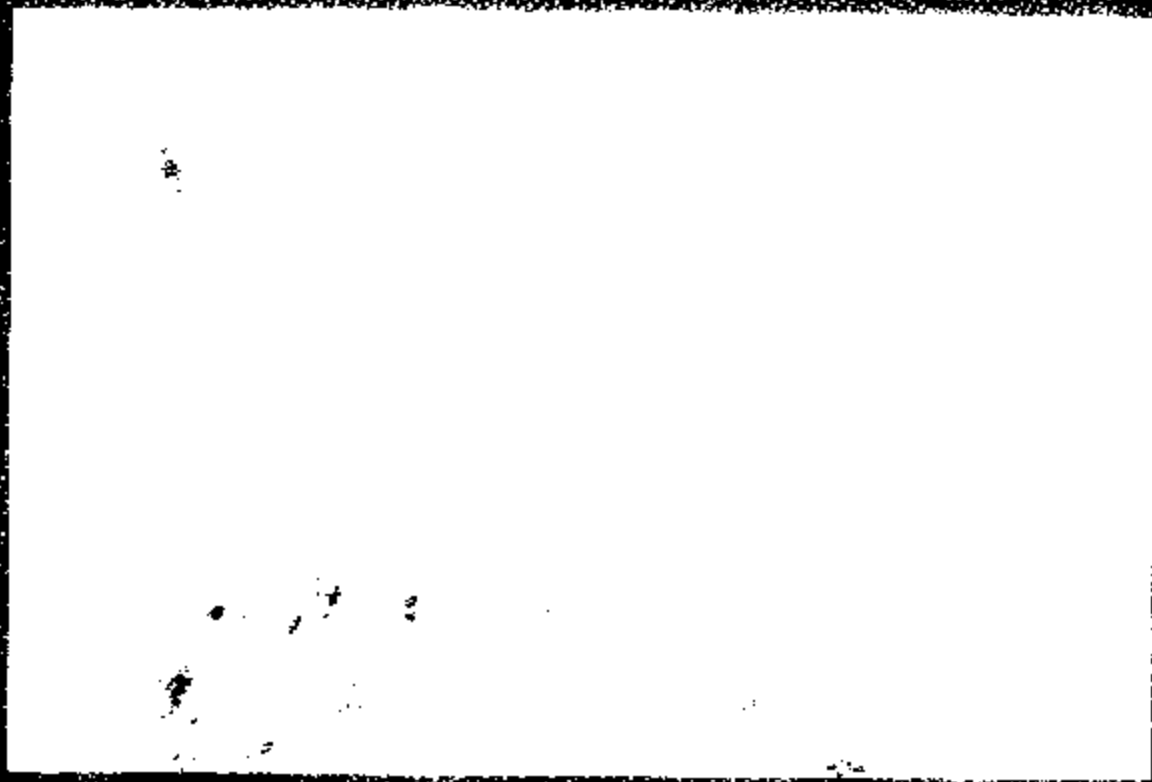
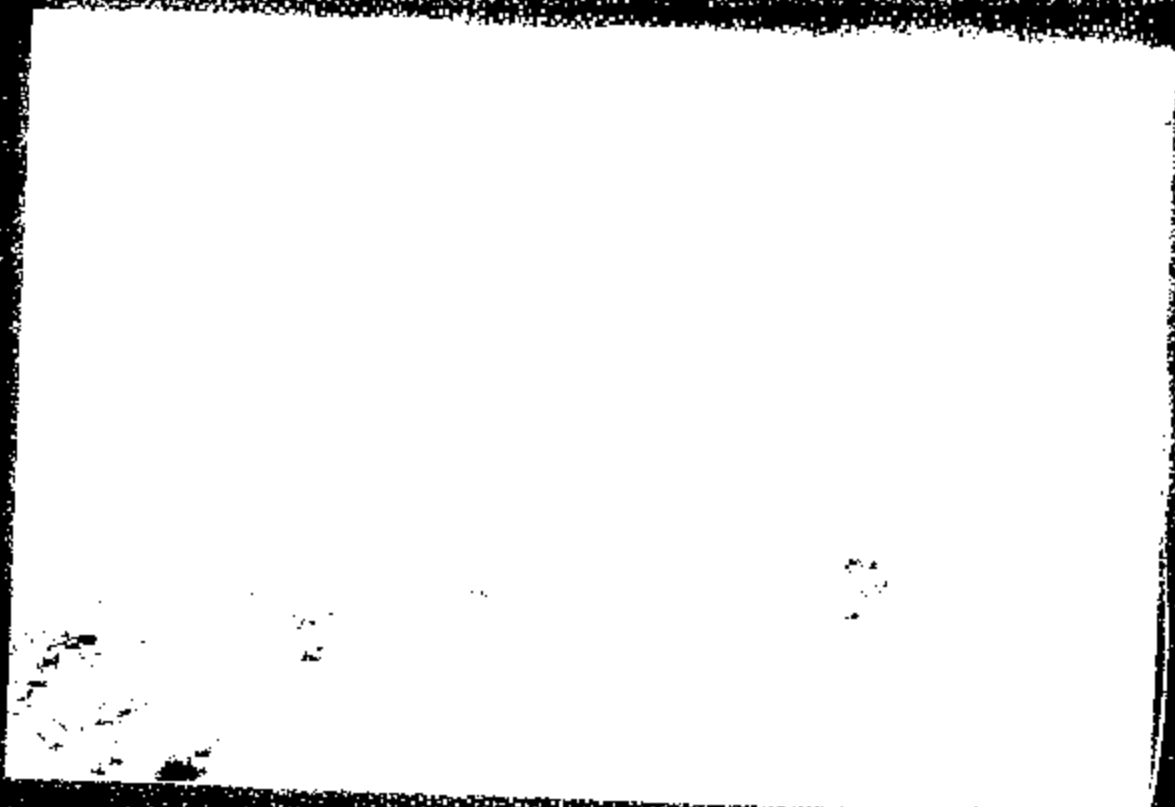




















PHILADELPHIA
ATLANTA
CHARLOTTE
CHERRY HILL
CHICAGO
DALLAS
LAS VEGAS
LONDON
LOS ANGELES



NEW YORK
NEWARK
SAN DIEGO
SAN FRANCISCO
SEATTLE
WASHINGTON, DC
WEST CONSHOHOCKEN
WILMINGTON

A PROFESSIONAL CORPORATION

SUITE 2200 SUNTRUST PLAZA 303 PEACHTREE STREET, NE ATLANTA, GA 30308-3264
404.572.2000 800.890.1393 404.572.2199 FAX www.cozen.com

August 16, 2002

VIA FEDERAL EXPRESS

Shawn L. Norton
Claims Analyst
Ford Motor Co.
Parklane Towers West
Suite 300, Three Parklane Blvd.
Dearborn, MI 48126-2568

Thomas J. Engibous
CEO
Texas Instruments Incorporated
12500 TI Boulevard
Dallas, TX 75243-4136

RE: Insured : [REDACTED]
Date of Loss : 4/18/2001
Claim No. : [REDACTED]
Our File No. : [REDACTED]

Dear Mr. Norton and Mr. Engibous:

Cozen O'Connor has been retained by The Charter Oak Fire Insurance Co. (a Travelers Insurance entity) to seek recovery for the property damages caused by a fire originating in a Mercury Marquis which destroyed the home of [REDACTED]. This loss involves a fire caused by the speed control mechanism in the vehicle. My understanding is that you are familiar with these types of losses and that Ford has previously admitted that the speed control mechanism is defective.

Enclosed please find a copy of the complaint filed this week. As you will see, we included Texas Instruments as a party defendant in hopes of speeding up their involvement in the case. The complaints were served on both registered agents on Tuesday, August 13, 2002. [REDACTED] is represented by independent counsel and may intervene in this suit at a later date. He has an estimated uninsured loss of approximately \$25,000.00 and we do not represent him for recovery of the uninsured loss.

Richard Clarke, our automotive expert, describes this loss as a "classic speed control failure" and was able to identify and retrieve the failed part. Ford's cause and origin expert was able to examine the loss site shortly after the fire and I believe Ford's electrical engineer has also had a chance to view the evidence.

We always like to give defendants an opportunity to settle claims before either side incurs unnecessary litigation expenses. Charter Oak has indicated it will consider a compromise resolution if you wish to try to negotiate a settlement now and I encourage both of you to contact me immediately if you wish to attempt some form of alternative resolution of this claim before your answer is due.

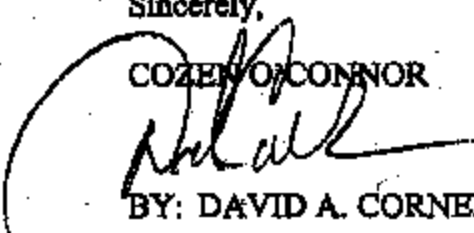
Charter Oak will pay out at least \$313,933.60 for the damages caused by the fire (there are a few remaining items that have not yet been paid to the insured) and this matter involves an admitted defective part subject to Ford recall. I am authorized to accept \$282,540.24 as full and final payment of this claim. This amount represents a 10% discount on the value of the claim and our offer will remain open until the date your answer is due in the complaint.

This demand is made pursuant to both O.C.G.A. §§ 7-4-15 and 51-12-14. Copies of both statutes are enclosed for your review. Please note that pursuant to O.C.G.A. § 51-12-14, 12% interest (\$2,825.00 per month) begins to accrue on the sum of \$282,540.24 from the thirtieth (30th) day following the date of the mailing of this written notice until the date of any ultimate judgment.

Thank you in advance for your prompt attention to this matter. I look forward to receiving your written response to this demand. I may be reached by phone at (404) 572-2052 or by e-mail at dcornelius@cozen.com.

Sincerely,

COZEN O'CONNOR



BY: DAVID A. CORNELIUS

DAC/hs

Enclosures (Complaint, Summons, OCGA 51-12-14, OCGA 7-4-15)

Rogers & Associates

Attorneys at Law
Suite 650
3000 Riverchase Galleria
Birmingham, Alabama 35244
(205) 982-4620
Fax Number (205) 982-4630

John D. Gleason
D. Wayne Rogers, Jr.
Paige Huddleston Sykes
Wendy Freeman Pope

Linda Hinson Ambrose**
Sia Marie Kamparis
Carrie D. Thornburgh
J. Randolph Gillum

May 1, 2001

**Also admitted in GA & NC

Not a Partnership.

VIA FACSIMILE 404-584-7002

Eric J. Frisch, Esquire
Mayfield, Commander & McMenamy
720 Candler Building
127 Peachtree Street N.E.
Atlanta, Georgia 30303

VIA FACSIMILE 313-248-7727

Shawn L. Norton
Ford Motor Company
Park Lane Towers West
Suite 300
3 Park Lane Boulevard
Dearborn, Michigan 48126-2568

RE: Our Insured:
Claim Number:
Date of Loss:
Our File Number:

April 20, 2001
01-4059

Dear Ms. Norton and Mr. Frisch:

As per our conversations, we removed the automobile from the garage at the home of [REDACTED] on Friday, April 27, 2001. Kelly Wilson with Newell Investigative Services, Inc. was present for Ford Motor Company and Texas Instruments opted not to send a representative. The entire process was photographed and videotaped. The automobile was secured on a dolly, shrink-wrapped and transported to our expert's facility in Hoschton, Georgia. The automobile will be available for inspection and/or destructive testing at a time convenient to all selected representatives. Please provide me within the next ten days with the names of your experts and several dates within the next month when they can be available for an inspection.

At the present time, I need to know whether you or your representatives would like to inspect the site of the accident. We need to release the site as soon as possible so that the home of the insured can be rebuilt. I can make the site available for you within the next few days if you desire additional inspection. Please notify me immediately as to whether you wish any further inspection of the site. If I do not hear from you within three working days, I will assume that you do not wish further inspection and that you are in agreement that the site may be released for repairs and rebuilding. I appreciate your cooperation in this matter and look forward to hearing from you. I am,

Very truly yours,

Carrie D. Thornburgh

Carrie D. Thornburgh

CDT/pmh

cc: Gary Summitt (via e-mail)
Michael D. Gibbs (via e-mail)

Rogers & Associates

Attorneys at Law
Suite 650

3000 Riverchase Galleria
Birmingham, Alabama 35244
(205) 982-4620
Fax Number (205) 982-4630

John D. Gleissner
D. Wayne Rogers, Jr.
Paige Huddleston Sykes
Wendy Freeman Pope

Linda Hinson Ambrose**
Sia Marie Kantargis
Carrie D. Thornburgh
J. Randolph Chilton

April 24, 2001

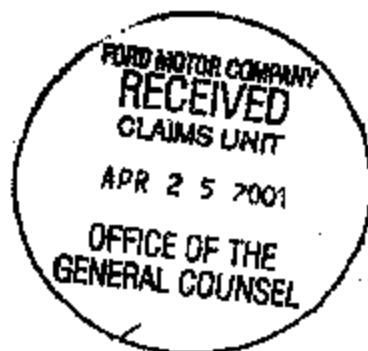
**Also admitted in GA & NC

VIA FACSIMILE (313) 248-7727

Not a Partnership

Ford Motor Company
Office of the General Counsel
Suite 400, Parklane Towers West
Deerborn, Michigan 48126

Texas Instruments
C/o C.T. Corporation System
1201 Peachtree Street NE
Atlanta, GA 30361



RE: Our Insured: [REDACTED]
Claim Number: [REDACTED]
Date of Loss: April 20, 2001
Our File Number: 01-4059

Dear Mr. Hollingsworth:

We represent Travelers Property Casualty Corporation with respect to a fire that occurred on April 20, 2001 at property located at [REDACTED] in Marietta, Georgia. A fire at this location initiated in the area of a 1993 Mercury Marquis. This fire substantially damaged Travelers' insured's property. At this point, damages are estimated to be in the neighborhood of \$270,000.

The purpose of this letter is to formally place Ford Motor Company, Texas Instruments and their insurers on notice of a potential liability claim against them for damages which may be suffered by Travelers and its insured, Daniel Prout, as a result of this fire.

Travelers' Cause and Origin Investigator, Bob Boteler, will be present at

REDACTED

Page 2
April 24, 2001

the scene on Friday, April 27, 2001. At this time an inspection will be performed by our electrical engineer and an extradition of the Mercury Marquis will occur. Our expert will videotape the extradition and will transport the vehicle to his facility for further testing and investigation. If you would like to have a representative present on April 27, 2001, please contact me at (205) 982-4628. I look forward to hearing from you.

Very truly yours,

Carrie D. Thornburgh
Carrie D. Thornburgh

CDT/1

cc: Gary Summitt
Bob Botaler
David Gibbs

Vehicle: 1993 GRAND
MARQUIS

Body: 4 DR SEDAN GS

Engine: 4.6L SOHC Callb: 318GR11A
(ROMEO)

Trans: 4 SPD OD AODE

Axle: AXLE CD: GY

There are no recalls associated with this vehicle

WARRANTY START DATE 09/23/1993
START ODOM 00046

BUILD DATE 05/05/1993

Special Message: LESS THAN TWO DEALER APPROVED
AWA REPAIR VISITS PAID TO DATE

MOR8II:

There is no Extended Service Plan information associated with this vehicle

System Message:

NO REPAIR HISTORY ON VEHICLE

There is no Extended Service Plan information associated with this vehicle

End of OASIS report for 2MELM74W4PX665373

Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VIN: 2MBLM7K4PX665373 Vch Line: C/P - GRAND MARQ (EN53/EN114) (92-01) Eng Serial No: W
 Model Year: 1993 Market Derived: C/M - L-M DIVISION DERIVATIVE Body Style: *
 Vch Type: C Drive Code: C/B - 2 WHL L/H REAR DRIVE Engine: C/VN - R-M 4.6L SOHC EFI NA
 Inv. Dealer: 10104 Body Csb Style: C/FA - 4 DOOR SEDAN-4 LITE Transmission: C/DK - 4 SPD AUTO TRANS N
 Version/Serial: C/AG - GS VERSION - CAR

BUILD INFORMATION:

Region: NA - 000000000 Plant: AW - ST. THOMAS PLANT BUILD
 Country: CAN - 000000000 Prod Date: 05-MAY-1993

SALE INFORMATION:

Region: NA - 000000000 Selling Dealer: 336060 - *
 Country: USA - 000000000 Selling Dir StProv: GA
 Buyer StProv: GA
 Arrival Date: 14-MAY-1993 Red Carpet Lease: *
 Sale Date: 23-SEP-1993 Fleet/Retail/Cs. Lease: R
 Warranty Start Date: 23-SEP-1993 Modified Vehicle: *
 Orig Warranty Date: 22-SEP-1993 Recquired Vehicle: * Vehicle Export Flag: N

VOC/EOC:

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----
 M7422665373Y 43 A2 2607180 PD T R0Y27P 5 3 EXCL 8 260060 1 WC F53H 3 2 W
 2MBLM7K4 5 A 9 187A SHP 8 A4

INSTALLED OPTION INFORMATION:

Air Conditioning:	C/B - MANUAL AIR CONDITIONER	GVW Code:	-
Alternator Amp Rating:	*	GVW Class Code:	L
Audio Deck:	* - [N/A]	Instrumentation:	* - [N/A]
Axle Ratio:	EQACC - 3.08 FINAL DRIVE RATIO	Mirror(Driver Side):	* - [N/A]
Axle Type:	EQIAC - LIMITED SLIP REAR AXLE	Mirror(Passgr Side):	* - [N/A]
Battery Amp Rating:	HC	Paint:	PNYCB - MED OPAL CC
Brake Code:	* - [N/A]	Power Antennas:	AE - POWER TELESCOPIC RADIO ANTENNA
Brake Code(Service):	* - [N/A]	Radio:	AE - ELECTRONIC AM/FM STEREO CASSETTE
Calibration Code:	316GR11A	Sound System:	* - [N/A]
Color(Account):	* - [N/A]	Steering Tires:	* - [N/A]
Color(Trim):	000YD -	Tire Brand:	AJ - MICHELIN - RECYCLABLE
Delivery Type:	0	Tire Size:	D9GSP - P215/70R15 WSW
Drivetrain Code:	*	Traction Control:	AB - ANTI-SPIN TRACT BRAKES W/O IVB
Front Seat:	* - [N/A]	Wheel Base:	* - [N/A]
Fuel Type:	* - [N/A]		

TIRE DOT INFORMATION:

LF:	*	RF:	*
LR:	*	RR:	*
LI:	*	RI:	*
SPARE:	*		

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	* Emission Code:	C/B - C/B
ESP Coverage(Miles):	* Emission Cert Type:	F
ESP Coverage(Time):	* Emission Decal Suffix:	JIT
ESP Plant Year:	* Engine Family:	PF046SV3PDP2
ESP Signature Date:		

Any comments? You can contact

webmaster

STANDARD CLAIMS LIST

AWS Online Report

Run Date: 26-APR-2001

Note: All Costs are in US Dollars

2MELM74W4PX665373 FP	CYP	CM	CFA	CAG	CB	AW	CDK	CVN	05-05-93	23-09-93	326060	USA	7	Q45 7M10 *	1E4286 *	S12	V81	A07	08
AWS Claim Key:	7705072	Doc #:	250401	Trx Code:			1	Labr Hrs:	7	Labr Cost:		36.61	Material Cost:	0	Total Cost:	36.61			
Dir Cd-Sub Cd:	10104 *	Name:	FRANK JACKSON LINCOLN MERCURY			Ph:	770-6689600	St:	GA	City Cd:	USA	Reg Cd:	NA	Repr Date:	23-MAR-1994	DEST(Mile):	10153		
Cost Comments:	WINDNOISE FROM REAR GLASS OF CAR (B23)																		
Tech Comments:	WIND NOISE RD TEST CAR NOISE FROM PHONE ANT REMO VR ANT AND INSULATE BETWEEN WINDINGS																		
2MELM74W4PX665373 FP	CYP	CM	CFA	CAG	CB	AW	CDK	CVN	05-05-93	23-09-93	326060	USA	7	Q44 6V01 *	703100 *	S06	V09	G02	D4
AWS Claim Key:	7705074	Doc #:	250401	Trx Code:			1	Labr Hrs:	2.1	Labr Cost:		189.81	Material Cost:	422.81	Total Cost:	532.62			
Dir Cd-Sub Cd:	10104 *	Name:	FRANK JACKSON LINCOLN MERCURY			Ph:	770-6689600	St:	GA	City Cd:	USA	Reg Cd:	NA	Repr Date:	23-MAR-1994	DEST(Mile):	10153		
Cost Comments:	WINDSHIELD HAS BLEM																		
Tech Comments:	27 REPLACED WINDSHIELD																		
2MELM74W4PX665373 FP	CYP	CM	CFA	CAG	CB	AW	CDK	CVN	05-05-93	23-09-93	326060	USA	7	Q65 5V01 *	1125 *	S11	V21	N27	13
AWS Claim Key:	7705073	Doc #:	250401	Trx Code:			1	Labr Hrs:	2.5	Labr Cost:		130.72	Material Cost:	342.41	Total Cost:	473.13			
Dir Cd-Sub Cd:	10104 *	Name:	FRANK JACKSON LINCOLN MERCURY			Ph:	770-6689600	St:	GA	City Cd:	USA	Reg Cd:	NA	Repr Date:	23-MAR-1994	DEST(Mile):	10153		
Cost Comments:	BRAKE SQUEAK (H09)																		
Tech Comments:	13 WARR REPLACE FRONT ROTERS AND PADS REPLACE REA R ROTERS DEGLAZE PADS																		
2MELM74W4PX665373 FP	CYP	CM	CFA	CAG	CB	AW	CDK	CVN	05-05-93	23-09-93	326060	USA	7	Q42 7D08 PSAZ	5413100 ACL	S18	V77	L29	01
AWS Claim Key:	7705075	Doc #:	261711	Trx Code:			B94	Labr Hrs:	2	Labr Cost:		10.46	Material Cost:	3.89	Total Cost:	14.35			
Dir Cd-Sub Cd:	10104 *	Name:	FRANK JACKSON LINCOLN MERCURY			Ph:	770-6689600	St:	GA	City Cd:	USA	Reg Cd:	NA	Repr Date:	19-APR-1994	DEST(Mile):	12784		
Cost Comments:	DRIVERS FLOOR MAT WILL NOT STAY IN PLACE BOP (B43)																		
Tech Comments:	RETAINER BROKE 01 G- REPLACE FLOOR MAT RETAINER R EPLACH FLOOR MAT RETADNER IN CARPET																		
2MELM74W4PX665373 FP	CYP	CM	CFA	CAG	CB	AW	CDK	CVN	05-05-93	23-09-93	326060	USA	9	Q20 6C06 *	704144 *	S09	V74	T90	01
AWS Claim Key:	7705076	Doc #:	277111	Trx Code:			B84	Labr Hrs:	2	Labr Cost:		10.46	Material Cost:	4.23	Total Cost:	14.69			

ENR2-025 28111

Dir Cd-Sub Cd:	10104.*	Name:	FRANK JACKSON LINCOLN MERCURY	Pls:	770-6689600	St:	GA	City Cd:	USA	Reg Cd:	NA	Repr Date:	23-MAY-1994	DIST(Mile):	14571							
Cost Comments:	DRIVERS VISOR CLIP BROKE (B43)																					
Tech Comments:	01 REPLACED L. VISOR CENTER CLIP BRACKET																					
2MELM74W4PX665373 FP	C/P	C/M	C/F	C/A	C/B	AW	CDK	C/VN	05-05-93	23-09-93	326060	USA	13	T05	2B03	P2AZ	98926	B	S13	V41	D41	41
AWS Chain Key:	11726014	Doc #:	342351	Trx Code:	S07	Labor Hrs:	1.9	Labor Cost:	102.34	Material Cost:	92.99	Total Cost:	195.33									
Dir Cd-Sub Cd:	10104.*	Name:	FRANK JACKSON LINCOLN MERCURY	Pls:	770-6689600	St:	GA	City Cd:	USA	Reg Cd:	NA	Repr Date:	10-OCT-1994	DIST(Mile):	21676							
Cost Comments:	CUSTOMER STATES THE GAS PEDAL STICKING AND WHEN IT RELEASES IT MAKES YOU GIVE IT TO MUCH FUEL (D41)																					
Tech Comments:	BEC TEST FUEL TEST ROAD TEST PIN POINT TEST BFP L THROTTLE BODY ASSLY. & RETEST 111 10 111 CC 41																					
2MELM74W4PX665373 FP	C/P	C/M	C/F	C/A	C/B	AW	CDK	C/VN	05-05-93	23-09-93	326060	USA	15	QZ3	7X04	P2AZ	5461711	BB	S06	V03	S03	33
AWS Chain Key:	12827392	Doc #:	362931	Trx Code:	B84	Labor Hrs:	7	Labor Cost:	37.7	Material Cost:	177.66	Total Cost:	215.36									
Dir Cd-Sub Cd:	10104.*	Name:	FRANK JACKSON LINCOLN MERCURY	Pls:	770-6689600	St:	GA	City Cd:	USA	Reg Cd:	NA	Repr Date:	22-NOV-1994	DIST(Mile):	25479							
Cost Comments:	(S03)DRIVERS SEAT ROCKS																					
Tech Comments:	33 WARR 0 REPLACE DRIVERS SEAT TRACK ASSY																					
2MELM74W4PX665373 FP	C/P	C/M	C/F	C/A	C/B	AW	CDK	C/VN	05-05-93	23-09-93	326060	USA	22	T05	2B03	P2AZ	9F715	A	S13	V49	N11	42
AWS Chain Key:	16015735	Doc #:	0462748	Trx Code:	S07	Labor Hrs:	2.1	Labor Cost:	116.97	Material Cost:	34.47	Total Cost:	163.5									
Dir Cd-Sub Cd:	10104.*	Name:	FRANK JACKSON LINCOLN MERCURY	Pls:	770-6689600	St:	GA	City Cd:	USA	Reg Cd:	NA	Repr Date:	15-JUN-1995	DIST(Mile):	36088							
Cost Comments:	HOWLING NOISE FROM ENGINE																					
Tech Comments:	36095 9F715 WARR KORO BEC TEST PINPOINT TEST FUEL PRESSURE TEST REPLACE AIR BYPASS VAL RETEST TEST DRIVE																					
2MELM74W4PX665373 FP	C/P	C/M	C/F	C/A	C/B	AW	CDK	C/VN	05-05-93	23-09-93	326060	USA	22	T10	3A08	P5ZZ	7902	ARM	S13	V48	P56	30
AWS Chain Key:	16015734	Doc #:	046274A	Trx Code:	P05	Labor Hrs:	4.2	Labor Cost:	233.9	Material Cost:	167.93	Total Cost:	401.81									
Dir Cd-Sub Cd:	10104.*	Name:	FRANK JACKSON LINCOLN MERCURY	Pls:	770-6689600	St:	GA	City Cd:	USA	Reg Cd:	NA	Repr Date:	15-JUN-1995	DIST(Mile):	36088							
Cost Comments:	TRANS VIBRATES GOING INTO OVERDRIVE																					
Tech Comments:	36092 7902 CC 30 WARR DIAG TRANS REPLACE CONVERTER ROAD TEST																					

Any comments? You can contact

webmaster

CSCN140

VEHICLE DATA

04/26/01 10:50:32

==>
ENTER VIN ==> 2MELM74W4PX665373
NAME ==> [REDACTED] ZIP ==> [REDACTED] MODEL YR ==>

OWNER NAME :

STREET ADDR :

CITY : MARIETTA

ST/PRV: GA CTRY:

ZIP/POSTAL CODE: [REDACTED] N/A YY-MM-DD 95-08-05

MODEL YEAR : 93 PLANT: X

N/A SOURCE: P

BODY STYLE DESC: 4 DOOR SEDAN GS

SALE YY-MM-DD 93-09-23

VEHICLE DESC : 1993 GRAND MARQUIS

PRODUCTION YY-MM-DD 93-05-05

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	26	B	060	45	21
FACING	3	26	B	060		
RESPONSIBLE	3	26	B	060		

CA EMISSION : ENGINE TAG CODE : 3G806AA

CAMPAIGN COUNTS

NAVIS STATUS : 800 COMPANY CAR IND :

TOTAL CAMPAIGNS : 01

DSO DISTRICT : FLEET CODE :

OPEN : 00 CLOSED : 01

DSO NUMBER : FLEET STATUS :

ACTIVE: 01 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB166

ENTER CAMPAIGN NUMBER==> 96L12 VIN==> 2MELM74W4PK665373 TYPE OF SEARCH: A
MODEL YEAR: 93 DEFECT: PASS AIR BAG BODY STYLE: 4 DOOR SEDAN GS
NEW STATUS CODE: _____
REPAIR INFORMATION: TYPE CODE: _____
REPAIR DATE: _____ DEALER P/A: _____
MICRO REF: _____ CLAIM NUM: _____
DELETE REASON: _____
RESP DEALER INFORMATION: NEW: _____
CURRENT: 3 26 060 ASSIGNED: 96-12-19 SOURCE: PX
***** STATUS INFORMATION: *****
***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
F FORCED COMPLETION 98-01-22 B 98-01-22 AUTOC OL
M RELEASED FOR MAILING 97-02-25
H AWAITING MAILING 96-11-22

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)
1037=NO MORE DATA TO DISPLAY

OGDB166

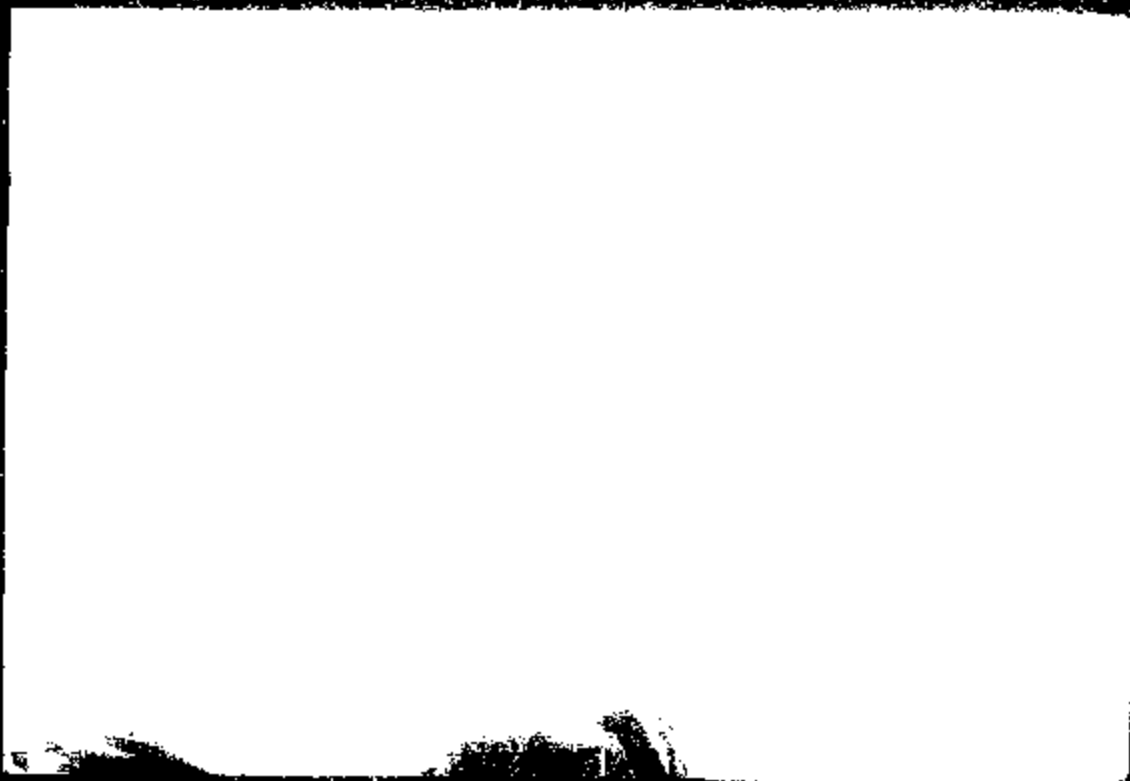
==>

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 2MBLM74W4PX665373
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DOOR SEDAN GS
RESP DEALER : 326060 BEGINNING MAILED DATE: 97-03-08 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-21 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS: D
STREET ADDR1 :
ADDR2 :
CITY : MARIETTA CTRY: ST/PRV: GA
ZIP/POSTAL CODE: N-A SOURCE: P N-A EFF DATE: 95-08-05 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
1048-LAST PAGE OGDB166

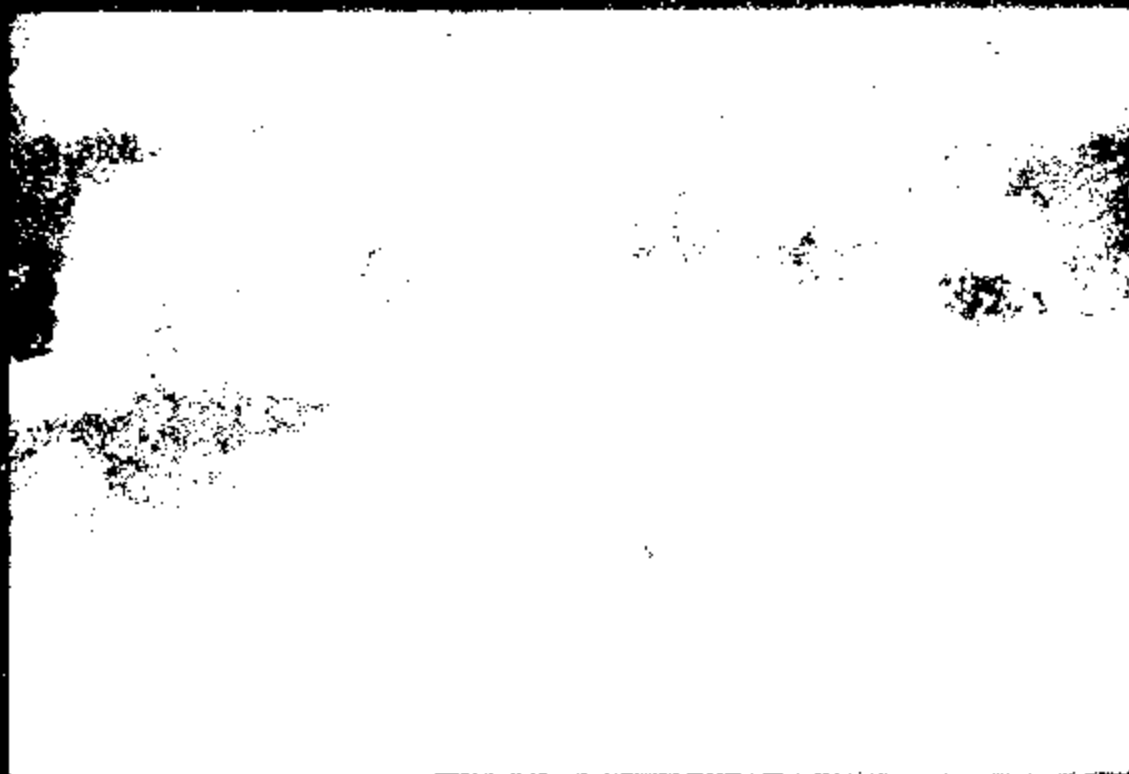
1902-425 34427







1062-025 34438







ER02-025 34433

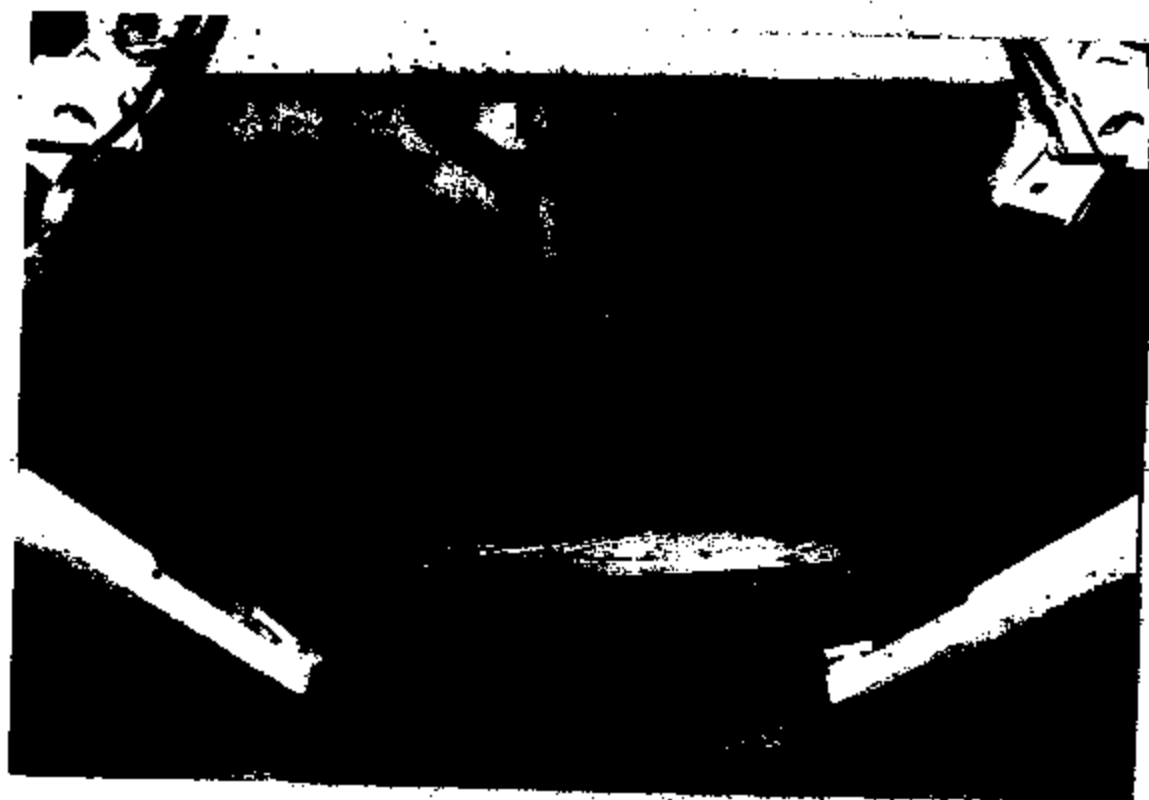




2002-020 34435



0002-025 34430



ER82-025 34437

