

EA02-025

FORD 10/27/03

LETTER TO ODI

APPENDIX M

BOOK 13 OF 22

PART A-D

PART D

2025-02-18 10:00

4 6 10

[REDACTED]

DOCKET NO. 03-0570
DIVISION -2-

27th JUDICIAL DISTRICT COURT

PARISH OF ST. LANDRY

STATE OF LOUISIANA

VERSUS

FORD MOTOR COMPANY

PETITION FOR DAMAGES

NOW INTO COURT, through undersigned counsel, com[REDACTED] and [REDACTED], husband and wife, persons of full age and majority, and residents of the Westington, Parish of St. Landry, Louisiana, who respectfully represent that:

1.

Made defendant herein is Ford Motor Company, a foreign corporation authorized to do and doing business in the State of Louisiana.

2.

The defendant, Ford Motor Company, is jointly and truly indebted to Ellis and Helen Peyton for the following reasons:

3.

At all times pertinent hereto, Ellis and Helen Peyton owned a 1994 Mercury Grand Marquis, bearing VIN Number 2M6HLM75W4RX679081 ("the Grand Marquis").

4.

At all times pertinent hereto, Ellis and Helen Peyton owned a home located at 811 High Road, Westington, Louisiana ("the Home").

5.

The Home was built by Ellis and Helen Peyton in 1978, and was extensively remodeled by them in 2001.

6.

Since construction, the Home has continuously been the family domicile where, among other things, Ellis and Helen Peyton raised their children, entertained extended family, and hosted their grandchildren.

7.

On March 23, 2002, a fire completely and totally destroyed the Home, all of the furniture, fixtures and other contents in the home, all of the associated items and buildings located in and around the home, a 1996 GMC Pickup Truck, and the Grand Marquis.

8.

The fire originated in the engine compartment under the hood of the Grand Marquis which was parked in the Home's two-car garage.

9.

The fire was caused and started by defective and/or dangerous automobile parts manufactured by Ford Motor Company and/or utilized by Ford Motor Company in the Grand Marquis, specifically the failure of a defective speed control deactivation switch, the electrical system and/or other defects in the Grand Marquis.

10.

In May of 1999, after an investigation by the National Highway Transportation Safety Administration ("NHTSA"), Office of Defects Investigation ("ODI"), defendant, Ford Motor Company, issued "Recall 99B15" (also identified by NHTSA recall 99V-124) of the speed control deactivation switch (hereinafter referred to as "switch") in the 1992 and 1993 model Lincoln Town Car, Mercury Grand Marquis, and Ford Crown Victoria. The recall was issued due to the risk of underhood fire, resulting from a failure of the switch.

11.

The switch involved in Recall 99B15, is virtually identical to the speed control deactivation switch at issue in the [REDACTED] vehicle. Furthermore, NHTSA has reported that it has an active and ongoing investigation into possible defects in the 1994 - 1997 model speed control deactivation switches, and that the scope of the recall may be expanded to include other model vehicles.

12.

At all times hereto, Ford Motor Company had actual and/or constructive knowledge that the speed control deactivation switch could develop a resistance short in the electrical circuit or otherwise fail, resulting in an underhood fire.

13.

As a result of the fire, Ford Motor Company is liable to [redacted] and [redacted] under the Louisiana Products Liability Act, La. R.S. 9:2800.51 et seq., for the resultant damages caused by the Grand Marquis and its component parts.

14.

Specifically, Ford Motor Company is liable for the following nonexhaustive reasons:

- (a) the manufacture and sale of a product which was unreasonably dangerous in construction or composition;
- (b) the manufacture and/or sale of a product which was unreasonably dangerous in design;
- (c) the manufacture and/or sale of an unreasonably dangerous product because Ford Motor Company failed to provide an adequate warning about the product;
- (d) the manufacture and/or sale of an unreasonably dangerous product because it did not conform to an express warranty of the manufacturer.

15.

As a result of the fire, [redacted] and [redacted] have been forced to find other living accommodations until their home is completed.

16.

As a result of the fire, [redacted] and [redacted] were forced to completely and totally rebuild the Home, replace its contents, replace their two automobiles, and rebuild surrounding structures and landscaping of the Home.

17.

As a result of the fire, [redacted] and [redacted] lost family photographs, sentimental items, memorabilia, and other nostalgic and/or sentimental items.

18.

[redacted] and [redacted] incurred the following itemized losses and/or damages as a result of the fire:

- a. property damage, including, but not limited to, complete loss of their Home, all of the fixtures, furniture and other contents in the Home, all of the associated items and buildings located in and around the home, a 1994 GMC Pickup Truck, and the Grand Marquis;
- b. loss of use of their Home;

- e. costs associated with procuring alternate living accommodations;
- d. inconvenience, past, present and future;
- a. mental anguish, past, present and future; and
- f. other damages to be shown at the trial hereof.

19.

Plaintiff, [REDACTED], hereby request a trial by jury.

WHEREFORE, plaintiff, [redacted] and [redacted], pray that after due proceedings are had herein, there be judgment in favor of plaintiff, [redacted] and [redacted], and against defendant, FORD MOTOR COMPANY, for the sum of all damages proven at trial, together with legal interest thereon from date of judicial demand until paid, and for all general and equitable relief such as law, equity, and the nature of the case permit.

FURTHER, plaintiff, [REDACTED] and [REDACTED], pray that defendant, FORD MOTOR COMPANY, be cast with all costs of these proceedings.

FURTHER, plaintiffs, [REDACTED] and [REDACTED], pray for a trial by jury.

RESPECTFULLY SUBMITTED:

BRYSON LAW FIRM, L.L.C.

CARY A. BRYSON (#20731)
ANGELA S. BRYSON (#20730)
217 West University Avenue
Lafayette, LA 70506
Phone 337-233-4210
Facsimile 337-233-4213
Attorneys for Ellis and Helen Fortson

PLEASE URGE:
Ford Motor Company
Through its Registered Agent for service of Process:
CT Corporation System
8850 United Plaza Blvd.
Baton Rouge, LA 70809

Dr. Larry 'Doc' Clark of Clinton County

■ 2. 電磁波:

4. Practical aspects

EW-2-025 10003

02/18/03 17:02:56

CGEB432

5982-025 10554

WVNP320

NAVIS Financial Screen

02/18/03 17:02:59

==> VEHICLE ID: 2MRX679081 (WVYF88888) Vin: 2MBLM75W4RX679081 Div: 3 Status: 800

Financial Data-

Orig Totl Inv:	22325.00	A-Plan Price:	21390.00	Pre-del Invoice:	.00
Curr Totl Inv:	22325.00	Total Adj:	.00	Sched-A GST:	.00
Base Vehicle:	19726.00	Base Adj:	.00	FOC GST:	.00
Options:	1530.00	Option Adj:	.00	Price Protect:	.00
Base Holdback:	647.00	Base Hb Adj:	.00	Chargeback Amt:	
Optn Holdback:	52.00	Option Hb Adj:	.00	30-Day FP Amt:	.00
Misc Charges:	.50	Gas Amt:	14.50	Floor Plan:	72.09
Finance Chrgs:	190.00	Sched-B Amt:	575.00	P&C Charge:	78.88
FDAP/LMDA:	289.00	Mktng Contrib:	231.00	Pre-Dlvry Amt:	.00
		X-Plan Price:	.00		

Financing Data-

Finance Source:	0000001	O-Warr Start:	092694	Release Date:	051994
Orig Int St-Sw:	N	Co Tag Number:		Transit Time:	11
Ret Draft Ind:		Pre-del Date:		Rls Plus Trans:	053094
Floor Plan Date:	062594	Prdlvry S-Code:		Ramp Code:	22
Advt Comm Code:	A	Lease Code:		Method Shipped:	7
Upfront PP Ind:		Invoice In-Prog:		Memo Cons Loc:	

F1=Help F3=Exit F4=Primary Menu F6=Screen #1 F9=Screen #3

OGDB432

NVNP530

NAVIS Inquiry Screen #3

02/18/03 17:03:02

-->

VEHICLE ID: 2MRX679081 (WNYFEBBEEB) Vin: 2MBLM75W4RX679081 Div: 3 Status: 800

Ordering Name:
Secondary Name:
Ordering FIN:
Order-For FIN:
Orig Ord Type: 2

Selling FIN:
Sold-To Fin:

Distr Status: P
Last NAVIS St: 092694
Distr Stat Dt: 052894
Last Activity: 092694
Serialized Dte: 042094
Scheduled Dte: 050994
Mexico Status:

Component Data - - - - -

Dr Post/Calib: LDF Tire Brand: A4
Emis Cntl Lbl: KLA EEC:
Engine Tag Cd:
Engine Serial:
Driver Airbag: 1PIB122H20155
Passngr Airbag: 641182152 Axle: GY

F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F6=Screen #1

OGDB432

END-025 10000

CSCN140

VEHICLE DATA

02/18/03 17:03:46

-->

ENTER VIN ==> 2MELM75W4RX679081

NAME ==> [REDACTED] ZIP ==> [REDACTED] MODEL YR ==>

OWNER NAME :

STREET ADDR :

CITY : LEBEAU

ST/PRV: LA CTRY:

ZIP/POSTAL CODE: [REDACTED] N/A YY-MM-DD 96-09-12

MODEL YEAR : 94 PLANT: X

N/A SOURCE: P

BODY STYLE DESC: 4 DR SEDAN LS

SALE YY-MM-DD 94-09-26

VEHICLE DESC : 1994 GRAND MARQUIS

PRODUCTION YY-MM-DD 94-05-19

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	PCSD REGION
SHIP-TO	3	22	C	408	10	23
FACING	3	22	C	408		
RESPONSIBLE	3	22	C	408		

CA EMISSION : ENGINE TAG CODE : EG806AA

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 02

DSO DISTRICT :

FLEET CODE :

OPEN : 00 CLOSED : 02

DSO NUMBER :

FLEET STATUS :

ACTIVE: 02 HISTORY: 00

F1-INQUIRY F3-EXIT F4-G160 F5-G150 F8-CONTINUE SEARCH F9-G130

OGDB432

ER62-825 18567

CSCN150

CAMPAIGN VEHICLE INFORMATION

02/18/03 17:03:50

ENTER CAMPAIGN NUMBER==> 94889 VIN==> 2MELM75W4RX679081 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: ADAPTER PLT. BODY STYLE: 4 DR SEDAN LS
NEW STATUS CODE:
REPAIR INFORMATION: TYPE CODE: CAMP DIV : 6
REPAIR DATE: DEALER P/A: SUPP CODE :
MICRO REF: CLAIM NUM: KIT CODE : AA
DELETE REASON: OASIS DATE : 94-08-12
VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: IND: MATCH CODE: 2
CURRENT: 3 22 408 ASSIGNED: 96-12-18 SOURCE: PX EXTRACT DATE: 96-12-18
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
C COMPLETE 94-08-30 B 94-08-22 12294 010272 ZJQ1245 AC
M RELEASED FOR MAILING 94-08-17
R READY TO RELEASE 94-08-11

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
F037-NO MORE DATA TO DISPLAY

OGDB432

2002-025 15063

CSCN130

NOTIFICATION RECIPIENT HISTORY

02/18/03 17:03:52

==>

ENTER CAMPAIGN NBR ==> 94589 VIN ==> 2MELM75W4RX679081
 DEFECT : ADAPTER PLT. BODY STYLE DESC: 4 DR SEDAN LS
 RESP DEALER : 338408 BEGINNING MAILED DATE: 94-09-09 YY-MM-DD
 RELEASE DESC : NEW ISSUE TOTAL ENDING MAILED DATE : 94-09-09 YY-MM-DD
 CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
 LAST NAME : INITIALS:
 STREET ADDR1 :
 ADDR2 :
 CITY :
 ZIP/POSTAL CODE: N-A SOURCE: N N-A EFF DATE: 00-00-00 YY-MM-DD

 RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
 RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
 CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
 LAST NAME : INITIALS:
 STREET ADDR1 :
 ADDR2 :
 CITY :
 ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
 F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
 1048-LAST PAGE OGDB432

0002-025 10500

CSCN150

CAMPAIGN VEHICLE INFORMATION

02/18/03 17:03:57

==>

ENTER CAMPAIGN NUMBER==> 96L12 VIN==> 2MELM75W4RX679081 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: PASS AIR BAG BODY STYLE: 4 DR SEDAN LS
NEW STATUS CODE: CAMP DIV : 6
REPAIR INFORMATION: TYPE CODE: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE : CB
MICRO REF: CLAIM NUM: OASIS DATE :
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: IND: MATCH CODE: 2
CURRENT: 3 22 408 ASSIGNED: 96-12-18 SOURCE: PX EXTRACT DATE: 96-12-18
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
F FORCED COMPLETION 98-01-22 B 98-01-22 OL
M RELEASED FOR MAILING 97-02-10
H AWAITING MAILING 96-11-24

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
1037-NO MORE DATA TO DISPLAY

OGDB432

0002-025 10576

CSCN150

CAMPAIGN VEHICLE INFORMATION

02/18/03 17:03:57

ENTER CAMPAIGN NUMBER==> 96L12 VIN==> 2MELM75W4RX679081 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: PASS AIR BAG BODY STYLE: 4 DR SEDAN LS
NEW STATUS CODE: CAMP DIV : 6
REPAIR INFORMATION: TYPE CODE: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE : CB
MICRO REF: CLAIM NUM: OASIS DATE :
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: IND: MATCH CODE: 2
CURRENT: 3 22 408 ASSIGNED: 96-12-18 SOURCE: PX EXTRACT DATE: 96-12-18
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
F FORCED COMPLETION 98-01-22 B 98-01-22 OL
M RELEASED FOR MAILING 97-02-10
H AWAITING MAILING 96-11-24

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
1037-NO MORE DATA TO DISPLAY

OGDB432

E882-825 18571

CBCN130

NOTIFICATION RECIPIENT HISTORY

02/18/03 17:07:53

==>

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 2MELM75W4RX679081
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DR SEDAN LS
RESP DEALER : 322408 BEGINNING MAILED DATE: 97-03-04 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-12 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : PEYTON INITIALS: E
STREET ADDR1 : PO BOX 132
ADDR2 : ST/PRV: LA
CITY : LEBEAU CTRY:
ZIP/POSTAL CODE: 713450132 N-A SOURCE: P N-A EFF DATE: 96-09-12 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
I048-LAST PAGE OGDB432

BR2-025 18572

CSCN150

CAMPAIGN VEHICLE INFORMATION

02/18/03 17:07:56

==>
ENTER CAMPAIGN NUMBER==> 96L12 VIN==> 2MELM75W4RX679081 TYPE OF SEARCH: A
MODEL YEAR: DEFECT: PASS AIR BAG BODY STYLE:
NEW STATUS CODE: CAMP DIV :
REPAIR INFORMATION: TYPE CODE: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE :
MICRO REF: CLAIM NUM: OASIS DATE :
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: -- IND: MATCH CODE:
CURRENT: ASSIGNED: SOURCE: EXTRACT DATE:
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
E807-END OF CAMPAIGNS FOR VEHICLE - CURRENT AND HISTORY DATABASES

OGDB432

E802-025 18573

ANALYTICAL WARRANTY SYSTEM**Vehicle Information Report****GENERAL VEHICLE
INFORMATION:****(Related Claims)**

VIN: 2M6LM75W4RX679061 Vch Line: C/P - GRAND MARQ (B53/EN116) (30-07) Body Style: *
Model Year: 1994 Market Derived: CM - L-M DIVISION DERIVATIVE Mark Eng Serial: *
Vch Type: C Drive Code: C/S - 3 WHL LH REAR DRIVE Engine: C/VN - B-M 4.0L SOHC EN NA CIVI G-HP
Inv. Dealer: 12294 Body Csb Style: - 4 DOOR SEDAN-4 LITE Transmission: C/DK - 4 SPD AUTO TRANS NAAD ACDE
Vehicle Status Code: 800 Version/Series: C/AJ - LS VEREEN - CAR
Trace Eng Serial No:

XX

Trace Trans Serial No:

XX

BUILD INFORMATION:

Engine: NA - 000000000 Plant: AV - ST. THOMAS PLANT BUILD
Country: CAN - 000000000 Prod Date: 19-MAY-1994

SALE INFORMATION:

Engine: NA - 000000000 Selling Dealer: 122408 - *
Country: USA - 000000000 Selling Div St/Prov: LA
Buyer St/Prov: LA

E002-029 10574

Vehicle Information Report

Arrival Date:	28-MAY-1994	End Cooper Lease:	*
Exit Date:	26-SEP-1994	FleetWorthy/Co. Lease:	R
Warranty Start Date:	26-SEP-1994	M. Alford Vehicle:	* Vehicle Count Flag:
Only Warranty Date:	26-SEP-1994	Recognized Vehicle:	* Vehicle Export Flag: N

VOCEC:

NY 62-104700-1144

1974 5 3 1733 407 8 14

INSTALLED OPTION INFORMATION:

Air Conditioning:	C/R - MANUAL AIR CONDITIONER	GVW Code:	
Alternator Amp Rating:	+	GVW Class Code:	L
Audio Disk:	*-[N/A]	Instrumentation:	*-[N/A]
Axis Ratio:	EGACC - 3.08 FINAL DRIVE RATIO	Mirror(Right Side):	*-[N/A]
Axis Type:	EGLAB - NON-LIMITED SLIP BRAK AXLE	Mirror(Left Side):	*-[N/A]
Battery Amp Rating:	HC	Paint:	PNEAC - MID CONURANT RED CAC
Brake Code:	*-[N/A]	Power Antenna:	AE - POWER TELESCOPIC RADIO ANTENNA
Brake Code(Serviced):	*-[N/A]	Radios:	AE - ELECTRONIC AM/FM STEREOCASSETTE
Collection Code:	418GR00A	Sound System:	*-[N/A]
Color(Assembly):	*-[N/A]	Steep/Traction Axle:	
Color(Trip):	000HC-	The Manufacturer:	AJ-
Delivery Type:	0	The Brand:	+
Drivetrain Code:	+	The Size:	DOCK - F215/70R15 WSW
Front Seat:	*-[N/A]	Traction Control:	AD - ANTI-SPIN TRACT BRAKES W/O IVD
Fuel Type:	*-[N/A]	Wheel Size:	

TIRE DOT INFORMATION:

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LS:  * KF:  *
LB:  * QB:  *
LE:  * Qh  *
SPARE: * DOT First Manufacturer *

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800-235-1676

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	• Exhaust Code:	C/D - C/D
ESP Coverage(Miles):	• Exhaust Cert Type:	F
ESP Coverage(Thms):	• Exhaust Date/Ref:	ELA
ESP Plan Year:	• Engine Family:	EFM46V8IA2A
ESP Signature Date:		

Any comments?

ESP-2003-2004

ANALYTICAL WARRANTY SYSTEM

Standard Claims List For Model Year 1994

Note: All Costs are in US Dollars

VIN	VIN LINE	MKT DEPT	BODY CAB	VEH SERIES	DRIVE TYPE	FLT CD	TR CD	ENG CD	PROD DATE	WARR DATE	SELLING DEALER	SELL CNT	TR	WCC CPGC_5	PRF	BASE	SHFT	CCC	CD	DIST (Sales)
2MELM75W4RX679081	OFF	CM	CFA	CAJ	CB	AW	CDE	CYN	19-MAY-1994	26-SEP-1994	322408	USA	0	6P05 NANANA *	28124	*	B15	12	16	
AWS Claims Key: 1589236 Trx Code: 1 Labor Hrs: 4 Labor Cost: 19.12 Material Cost: 0 Total Cost: 19.12																				
Dr Cn Sub Cn: 12294* Name: ROBINSON BROTHERS, INC. Ph: 225-9347068 St: LA Ctry: USA Reg: CA NA Expt Date: 06-JUN-1994 Doc: 6-009436																				
2MELM75W4RX679081	OFF	CM	CFA	CAJ	CB	AW	CDE	CYN	19-MAY-1994	26-SEP-1994	322408	USA	0	5Y04 NANANA *	CAMPON *		A39	12	4	
AWS Claims Key: 5171122 Trx Code: 1 Labor Hrs: 1.5 Labor Cost: 71.50 Material Cost: 1.57 Total Cost: 73.07																				
Dr Cn Sub Cn: 12294* Name: ROBINSON BROTHERS, INC. Ph: 225-9347068 St: LA Ctry: USA Reg: CA NA Expt Date: 22-AUG-1994 Doc: 9-016372																				
2MELM75W4RX679081	OFF	CM	CFA	CAJ	CB	AW	CDE	CYN	19-MAY-1994	26-SEP-1994	322408	USA	0	5Y05 000001 *	20000	*	N17	08	4	
AWS Claims Key: 5171122 Trx Code: 1 Labor Hrs: 1.4 Labor Cost: 66.91 Material Cost: 0 Total Cost: 66.91																				
Dr Cn Sub Cn: 12294* Name: ROBINSON BROTHERS, INC. Ph: 225-9347068 St: LA Ctry: USA Reg: CA NA Expt Date: 22-AUG-1994 Doc: 9-016372																				
2MELM75W4RX679081	OFF	CM	CFA	CAJ	CB	AW	CDE	CYN	19-MAY-1994	26-SEP-1994	322408	USA	1	6A14 000001 *	7020125	*	P09	06	22	
AWS Claims Key: 5286433 Trx Code: 1 Labor Hrs: 2.6 Labor Cost: 124.25 Material Cost: 38.82 Total Cost: 163.07																				
Dr Cn Sub Cn: 12294* Name: ROBINSON BROTHERS, INC. Ph: 225-9347068 St: LA Ctry: USA Reg: CA NA Expt Date: 27-SEP-1994 Doc: 9-009562																				
Chk Comments: LEFT FRONT DOOR PAINT CRACKING																				
Tech Comments: REFINISHED DOOR																				
2MELM75W4RX679081	OFF	CM	CFA	CAJ	CB	AW	CDE	CYN	19-MAY-1994	26-SEP-1994	322408	USA	0	5A07 000000 *	4833	*	L06	06	19411	
AWS Claims Key: 9201337 Trx Code: 1 Labor Hrs: 3 Labor Cost: 28.59 Material Cost: 10.78 Total Cost: 39.37																				

CME-025 10577

Dir CA Sub Cn	06532-*	Name	BORDELON MOTORS, INC.	Pin	337-9422886	St LA	Chy Cn	USA	Reg Cn	NA	Repr Dates	01-MAY-1995	Doc	8-022569301					
Cost Comments	DIFF OIL LEAK>																		
Task Comments	CK AND REMOVE AND CLEANED SURFACE AND RESEAL DIFF COVER AND ADD FRESH OIL AND RECK>																		
2MELM75W4RX679081	CFF	CM	CFA	CAJ	C/B	=	AW	CDC	CYN	MAY-1994	26-SEP-1994	322408	USA	11	TEB 030001	FAZ 98705	A	N11 00	23530
AWB Chain Key	11053132	Trx Code	507	Labr Hrs	1.3	Labr Cost	98.06	Matrbl Cost	38.71	Total Cost	136.77								
Dir CA Sub Cn	06532-*	Name	BORDELON MOTORS, INC.	Pin	337-9422886	St LA	Chy Cn	USA	Reg Cn	NA	Repr Dates	03-AUG-1995	Doc	8-06290301					
Cost Comments	ENG NOAN WHILE DRIVING>																		
Task Comments	CK AND FOUND AIR BYPASS VALVE MAKING NOISE AND RELEASE BYPASS VALVE AND TIGHTEN AND RECK>																		
2MELM75W4RX679081	CFF	CM	CFA	CAJ	C/B	AW	CDC	CYN	MAY-1994	26-SEP-1994	322408	USA	11	SC94 030001	*	16612	*	N29 12	23530
AWB Chain Key	12053151	Trx Code	EM4	Labr Hrs	5	Labr Cost	22.33	Matrbl Cost	0	Total Cost	22.33								
Dir CA Sub Cn	06532-*	Name	BORDELON MOTORS, INC.	Pin	337-9422886	St LA	Chy Cn	USA	Reg Cn	NA	Repr Dates	03-AUG-1995	Doc	8-06290301					
Cost Comments	FT END SQUEEK WHEN GOING OVER BUMPS>																		
Task Comments	CK AND TIGHTEN FT BUMPER AND HOOD AND LINE BUSHING>																		

Any comments?

8-06290301

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = I669956

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION CAR

Drive Type: C/B-2 WHL LH REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 26-SEP-1994

Production Date: 19-MAY-1994

VIN: 2MTLM75W4RX679081

Dealer Information

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12204 - *

Address: 9559 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

Claim Information

Document Number: 089436

Repair Date: 06-JUN-1994

Distance: 16

TIS: 0

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 19.12

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 19.12

ENR-001 10078

Cust. Concern Code: B15 - BODY PANEL HARD TO CLOSE

Condition Code: 12 - IMPROPER ASSEMBLY

Technician Comment:

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost20124AT DOOR-FRONT ALIGN 0

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	* 20124	* DOOR ASY-FRONT	NANANA	0	0

Any comments?

2000-2001 10000

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 5171122

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/A -LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 26-SEP-1994

Production Date: 19-MAY-1994

VIN: 2M1JM75W4RX679081

Claim Information

Document Number: 010272

Repair Date: 22-AUG-1994

Distance: 4

TIS: 0

Dealer Information

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 -1

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 71.69

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 1.57

Total Cost Gross: 73.26

2003-08-18 10:00:01

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: 02 - BENT/BUCKLED/KINKED

Technician Comment:

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

Causal	Full Part Number	Part	Part	Extended
Flag	FREE BASE SUFE	Description	CPSC	Quantity Amount
N	B5TZ 2248 AR	BOLT RR BRK BACK PLA NANANA	1	1.57

Any comments?

WFO-625 10002

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 5171123

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 26-SEP-1994

Production Date: 19-MAY-1994

VIN: 2MELM75W4R\67081

Dealer Information

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - 5

Address: 9550 INTERLINE DR

City: BAYON ROUGE

State: LA Zip Code: 70609

Country: USA Region Code: NA

Phone: (225)706-7068

Claim Information

Document Number: 110272

Repair Date: 22-AUG-1994

Distance: 4

TIS: 0

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 66.91

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 66.91

E903-023 10003

Cust. Concern Code: N17 - BRAKES NOISY

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment:

Customer Comment:

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
2001AB	BRAKE SHOES / PAD ASSEMBLIES - HYDRAULIC REMOVE AND INSTALL OR REPLACE	0
2001A14BT	BRAKE ROTOR/DRUM SAND	0

<u>Causal Flag</u>	<u>Full Part Number</u>	<u>Part Description</u>	<u>Part Extended</u>
<u>Flag</u>	<u>PREF BASE SUFF</u>	<u>CPSC Quantity</u>	<u>Amount</u>
Y	* 2C926 *	ROTOR-RR WHL DISC BK 060401	0 0

Any comments?

EP02-025 10004

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 5766433

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M D:VISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAK

Drive Type: C/B-2 WFL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 26-SEP-1994

Production Date: 19-MAY-1994

VIN: 2MELM75W4RX679081

Dealer Information

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - *

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225) 706-7068

Claim Information

Document Number: 089562

Repair Date: 27-SEP-1994

Distance: 22

TIS: 1

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 124.25

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 38.82

Total Cost Gross: 163.07

2003-09-10 10:00

Cnst. Concern Code: F09 - OTHER EXTERIOR PAINT TROUBLES (EXCL TRIM/BUMPER)

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: RE: FINISHED DOOR.

Customer Comment: LEFT FRONT DOOR PAINT CRACKING

Labor Op Code	Labor Op Description	Labor Op Cost
P101P	BASIC PAINT OPERATION - ONE COLOR	0
P18P	FRONT DOOR - COMPLETE	0

Causal Flag	Full Part Number	Part Description	Part CPSC	Quantity	Extended Amount
Y	* 7020125	* DOOR ASY-FRONT L	010301	0	0
N	* MAT	*	010301	1	0

Any comments?

800-425-1500

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year - 1994; Claim Key - 9201537**Vehicle Information**

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 26-SEP-1994

Production Date: 19-MAY-1994

VIN: 2MELM75W4RX679081

Claim Information

Document Number: 22169301

Repair Date: 01-MAY-1995

Distance: 15411

TIS: 8

Dealer Information

Dealer Name BORDELOON MOTORS, INC.

Dealer Code: 06537

Address: 118 NORTH MAIN STREET

City: OPELOUSAS

State: LA Zip Code: 70570

Country: USA Region Code: NA

Phone: (337)268-2686

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 21.59

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 10.78

Total Cost Gross: 36.68

1994-9201537

Cust. Concern Code: L86 - OTHER AXLE/TRANSFER CASE TROUBLES

Condition Code: D8 - FAILED GASKET/SEAL

Technician Comment: CK AND REMOVE AND CLEANED SURFACE AND RESEAL DIFF COVER AND ADD FRESH OIL AND
FECK>

Customer Comment: DIFF OIL LEAK>

Labor Op Code		Labor Op Description		Labor Op Cost	
4033A		COVER AND OR GASKET AXLE HOUSING REPLACE		21.59	
Causal Full Part Number		Part		Part Extended	
Flag	PREF BASE SUFF	Description	CPSC	Quantity	Amount
N	F4AZ 19562 B	GASKET A/C COMPRESSOR	NANANA	1	4.87
N	XY 90 QL	REAR AXLE OIL	NANANA	3	5.91
Y	* 4033 *	HOUSING COVER REAR A	050200	0	0

Any comments?

2003-028 10000

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 11055150

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 26-SEP-1994

Production Date: 19-MAY-1994

VIN: 2MELM75W4RX679081

Dealer Information

Dealer Name BORDELON MOTORS, INC.

Dealer Code: 06531 -*

Address: 118 NORTH MAIN STREET

City: OPELOUSAS

State: LA Zip Code: 70570

Country: USA Region Code: NA

Phone: (337)261-2686

Claims Information

Document Number: 06290901

Repair Date: 03-AUG-1995

Distance: 23530

TIS: 11

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 58.06

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 38.71

Total Cost Gross: 112.25

END-026 18500

Cust. Concern Code: N11 - UNUSUAL ENGINE NOISE AT IDLE

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: CK AND FOUND AIR BYPASS VALVE MAKING NOISE AND R&R AIR BYPASS VALVE AND TUBE ASSY AND GSKT

Customer Comment: ENG MOAN WHILE DRIVING

Labor Op Code	Labor Op Description	Labor Op Cost
12650D	BEC - (QUICK TEST) DIAGNOSIS	17.86
12650DX1	EXTRA TIME TO REPEAT FINAL QUICK TEST	4.47
12650D45	PIN POINT TEST DIAGNOSIS	13.4
12650D3	VALVE ASSEMBLY (IDLE AIR CONTROL) - IAC REPLACE	13.4
942204B	REPLACE	8.93

Cancel	Full Part Number	Part	Part	Extended
Flag	PREF BASE SUFF	Description	CPSC	Quantity Amount
Y	F2AZ 9F715 A	VALVE-AIR BYPASS	030001	1 32.9
N	F5AZ 9H308 A	TUBE ASSY AIR VALVE	030001	1 5.22
N	E83Z 9F670 A	GSKT AIR B/PASS VLVE	0300XX	1 .59

Any comments?

800-833-1880

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 11055151

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WFL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 26-SEP-1994

Production Date: 19-MAY-1994

VIN: 2MELM75W4R 6679081

Claim Information

Document Number: 06290902

Repair Date: 03-AUG-1995

Distance: 23530

TIS: 11

Dealer Information

Dealer Name: BORDELON MOTORS, INC.

Dealer Code: 06532 - *

Address: 118 NORTH MAIN STREET

City: OPELOUSAS

State: LA Zip Code: 70570

Country: USA Region Code: NA

Phone: (337)268-2686

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 22.33

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 22.33

16000 123-0000

Cust. Concern Code: N59 - OTHER SQUEAK/RATTLE (EXCLUDING WIND NOISE)

Condition Code: 12 - IMPROPER ASSEMBLY

Technician Comment: CK AND TIGHTEN FT BUMPER AND HOOD AND LUBE BUSHING >

Customer Comment: FT END SQUEAK WHEN GOING OVER BUMPS>

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
16612A	HOOD ASSEMBLY / FRONT END ASSEMBLY ALIGN	13.4
17757B	BUMPER-FRONT - ALIGN ALIGN	8.93

Cancel	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	*	16612	*	HOOD	010205	0	0

Any comments?

10000-000-10000

DEALER 22B 408 1 VN2MELM75W4RX679081

AMOUNT TOTAL PRICE

AMOUNT

BATCH-ID S137080493 D TC AA
PRICE LEVEL 416030M75
REQUESTOR: SMORTON1

CASH: WHITTON,ELLI

THEY HAVE MAY NOT REFLATE THE FULL COST OF THE VEHICLE OF THE POSSIBILITY OF FUTURE REBATE, ALLOWANCES, CO-OP AND INCENTIVE FROM OTHER MOTORS COMPANY TO THE DEALER.					
THE PORTION OF THE VEHICLE PRICE WILL BE PROVIDED TO THE APPROPRIATE FORTS LEADS TO SUPPORT NATIONAL/REGIONAL ADVERTISING.					
PERSONAL MARKETING/ADVERTISING	INVOICE TOTAL	DEALER ADJUSTMENT	DEALER ADJUSTMENT	DEALER ADJUSTMENT	A PLAN

SOLD TO

Baton Rouge

L

FURTHER TERMS
ON REVERSE
SHEET

PLT RLES DTH
05/15/94
RS22

SHIP TO OTHER THAN ABOVE

22408

2 IN N STATE

05 13 94

22-2158 RC 09

SHIP THROUGH

2MELM75W4RX679081 ST. THOMAS
RX679081 2M M75 20020812 940513 S137 D 416 22B408
THE BACKS TO BE USED FOR THE SELLING OF VEHICLES ONLY

000001

DEALER'S COPY

2

.00 KUX

2002-025 15003

HANNAH, COLVIN & PIPES, L.L.P.

ATTORNEYS AT LAW
2031 SILVERSIDE DRIVE, SUITE 240
BATON ROUGE, LOUISIANA 70808
TELEPHONE: (225) 766-8240
FACSIMILE: (225) 766-3546

MICHAEL P. COLVIN
W. RANDOM PIPES
JANICE CHURCH BEEVES
KRISTINA L. KASPER

HANK S. HANNAH
(1951 - 1999)

October 9, 2002

Ms. Shawn L. Norton
Claims Analyst/Corporate Legal Assistant
Ford Motor Company
Parklane Tower West, Suite 300
Three Parklane Boulevard
Dearborn, Michigan 48126-2568

Re: State Farm Claim #: [REDACTED]
Insureds: [REDACTED]
Date of Loss: March 28, 2002
Our File No.: [REDACTED]

Dear Ms. Norton:

With regard to your correspondence of August 5, 2002, State Farm submits the following response to your requests, as numbered:

1. The Peyton home was demolished in June, 2002, and the vehicle was dismantled by Roy's Auto Salvage in Prairieville, Louisiana. However, the remains of the speed control deactivation switch were removed from the vehicle, and are available for inspection at MASA's North Shore storage facility. If you wish to inspect the remains, I request that you contact my office at least two (2) weeks in advance of the anticipated date of inspection, so that I may give MASA time to pull the evidence from storage.
2. [REDACTED] were having dinner at approximately 7:00 p.m. on the day of the fire, when they first heard noises coming from the garage area of the [REDACTED] residence. Immediately thereafter, they heard a loud "boom," which also came from the garage area. [REDACTED] went toward the garage to investigate the noises, and discovered a fire coming from underneath the [REDACTED] 1994 Mercury Grand Marquis, which had been parked in the [REDACTED] garage for over twenty-four (24) hours since its last use. The fire eventually spread throughout the residence, causing extensive damage not only to the [REDACTED] vehicle, but to the residence and its contents.
6. The [REDACTED] vehicle had approximately 130,000 miles on the odometer at the time of the fire.
7. Color copies of photographs were previously provided by correspondence dated

2002-025 18394

October 8, 2002

Page 2

August 1, 2002.

11. A copy of the report prepared by M. A. Stringer & Associates was previously provided by correspondence dated August 1, 2002.
12. The [REDACTED] vehicle was a total loss.
13. The Peyton vehicle was dismantled by Roy's Auto Salvage in Prairieville, Louisiana. The remains of the speed control deactivation switch of the car are currently stored at M. A. Stringer & Associates' North Shore storage facility.
14. See attached copies of documents reflecting damages sustained as a result of the fire.
15. The [REDACTED] vehicle was maintained and serviced by [REDACTED] who changed the oil every 5,000 miles. Approximately one (1) year before the fire at issue, a switch in the dash was replaced to correct a problem with the dash lights and tail lights. Several years before the fire at issue, the fuel filter and plugs were changed.
16. No modifications were made to the vehicle.
25. The [REDACTED] vehicle was purchased new from Robinson Brothers on September 26, 1994. The mileage at the time of purchase was 22 miles.

If you need any further information and/or documentation, please do not hesitate to contact me.

With kind personal regards, I remain

Very truly yours,


Krystina L. Harper

KLH/jcg
enclosures

cc: Ms. Cindi Weaver (w/o enclosures)
Mr. Cary Bryson

EP02-025 10505

HANNAH, COLVIN & PIPES, L.L.P.

ATTORNEYS AT LAW
2051 SILVERSIDE DRIVE, SUITE 260
BATON ROUGE, LOUISIANA 70808
TELEPHONE: (225) 766-8240
FACSIMILE: (225) 766-3346

MICHAEL P. COLVIN
W. RANSOM PIPES
JANICE CHURCH RUIVES
LAUREL L. McDONALD
KRYSTENA L. HARPER

HANK S. HANNAH
(1991 - 1995)

August 1, 2002

Via Certified Mail, Return-Receipt Requested

Ms. Shawn L. Norton
Ford Motor Company
Parklane Tower West, Suite 300
Three Parklane Boulevard
Dearborn, Michigan 48126-2568

Re: State Farm Claim #: [REDACTED]
Insureds: [REDACTED]
Date of Loss: [REDACTED]
Our File No.: [REDACTED]

March 28, 2002
821-2025

Dear Ms. Norton:

Please be advised that I have been retained by State Farm Fire & Casualty Company and State Farm Mutual Automobile Insurance Company in connection with damages sustained as a result of a fire which occurred on March 28, 2002, at the residence of its insureds, [REDACTED] and [REDACTED], in Washington, Louisiana. According to State Farm's investigation, the fire originated in a 1994 Mercury Grand Marquis that was parked under the carport of the above mentioned residential dwelling. As a result of the fire, the residential dwelling sustained substantial property damage in the amount of \$238,469.84. As a further result of the fire, State Farm paid its insureds, the [REDACTED] \$4,787.50 for damage to their 1994 Mercury Grand Marquis and \$10,079.50 for damage to their 1996 GMC Pickup Truck.

Enclosed you will find an expert report prepared by M. A. "Bud" Stringer, which indicates that the origin of the fire was the engine compartment and that it was the result of "a defective brake pressure switch failure." Also, enclosed is documentation of proof of loss, including color copies of photographs and pertinent portions of State Farm's claims files.

By way of this correspondence, State Farm Fire & Casualty Company and State Farm Mutual Automobile Insurance Company is placing Ford Motor Company and/or Texas Instruments on immediate notice of this claim as they are seeking full reimbursement of payments made to or on behalf of its insureds, [REDACTED] and [REDACTED].

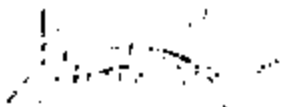
8202-025 12557

August 1, 2002
Page 2

The subject vehicle is available for inspection at Copart of Louisiana in Shreveport, Louisiana.

If you have any questions or wish to discuss this matter further, please call.

Sincerely,


Krystena L. Harper

KLH/th
Enclosures
cc: Ms. Cindi Weaver
Ms. Lisa Chain

6922-025 18606

FIRE & LOSS CONSULTANTS

M. A. STRINGER & ASSOCIATES, INC.

2805 Division Street • Suite 101 • Metairie, Louisiana • 70002

(504) 454-0456 • FAX (504) 454-0458

June 18, 2002

Ms. Kyle Riemer, Claim Representative
State Farm Insurance Company
2435 West Congress
Lafayette, Louisiana 70506

RE: Fire Analysis Report

Insured: [REDACTED]

Address of Loss: [REDACTED]

Washington, Louisiana [REDACTED]

Date of Loss: 03-28-02

Claim Number: [REDACTED]

MASA Contract Number: [REDACTED]

Dear Ms. Riemer:

In response to the March 29, 2002 request of Mr. Kyle Riemer, Claim Representative, State Farm Insurance Company, Lafayette, Louisiana, M. A. Stringer and Associates, Inc. (MASA) has examined and analyzed the above captioned fire loss. The fire scene was carefully examined on April 1, 2002 by Marvin A. Stringer, MASA Chief Fire Specialist, at which time photographs were taken, some of which are included at the end of this report with the remainder being retained in the MASA file. Also at the time of this site visit, the remains of the speed control deactivation switch was removed from the debris in the left rear area of the engine compartment of the 1994 Mercury Grand Marquis vehicle that was parked in the left side of the garage at the time of the fire. It was at this vehicle that the insured, [REDACTED] reported that the fire originated. These remains are being maintained in the MASA North Shore evidence storage facility and will not be disposed of until we have been authorized to do so in writing.

It was reported to MASA that the fire at the the [REDACTED] and [REDACTED] residence occurred at approximately 7:00 p.m. and that the fire was initially seen under the 1994 Mercury Grand Marquis, which had not been driven on the day of the fire. It was also reported that they had experienced problems with the speed control system on this vehicle. It was additionally reported

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JUN 10 2002
FIRE & LOSS CLAIMS

ALLIANCE CLAIMS

1992-025 15000

that there was also a 1996 GMC model 1500 pick up truck parked in the garage at the time of the fire. Additionally, the residence was reported to be totally electric. During our site visit [REDACTED] reported that he is retired and that his wife teaches school in Morrow, Louisiana. He stated that he purchased the Mercury Grand Marquis new in 1994 and at the time of the fire the vehicle had over 120,000 miles on the odometer. He also reported that he never received any recalls on the vehicle and had experienced no major problems. Some minor repairs, such as the brake light switch and electric windows, had been performed on the vehicle. He also reported that the cruise control had quit operating and that he never had it repaired. [REDACTED] stated that he performed the routine oil changes. The other vehicle in the garage at the time of the fire was a 1996 GMC pick up truck that he had also purchased new. He stated that he has experienced no problems with the truck and that he drove the truck on the day of the fire. [REDACTED] also reported that the Mercury was last driven on the day prior to the fire, when his wife used it to drive to and from work.

In addition to the two (2) vehicles that were in the garage, [REDACTED] reported that he also owns a Chevrolet S-10 pick up truck. This truck was parked outside of the garage, when the fire occurred. [REDACTED] reported that he and his wife are non smokers and that they were home alone on the day of the fire. He also reported that their grandson was coming to visit so [REDACTED] had cleaned up the apartment, that was located over the garage, on the day of the fire. The remainder of the residence was only one (1) story. [REDACTED] reported that the garage doors were wood and were operated by automatic garage door openers. [REDACTED] was the last person in the garage prior to the fire. She had passed through the garage approximately one (1) hour prior to the discovery of the fire, as she was coming from the second floor garage apartment. At the time of the fire the garage doors were down. Approximately thirty (30) minutes prior to the fire, [REDACTED] stated that he was in the foyer between the garage and the kitchen and he noticed nothing unusual. He reported that he passed through this foyer, that had doors connecting it to the back patio, garage and kitchen, while he was cooking on the grill that was on the back patio. According to [REDACTED], he and his wife were sitting in the dining room eating dinner at approximately 7:00 p.m. when they heard noises. They initially thought the noises were from the dog in the dog pen, in the back yard. However, they then heard a "boom". [REDACTED] reported that he then got up and opened the door from the kitchen to the garage foyer and found that this foyer was full of smoke. He then shut this door, grabbed the telephone and he and his wife exited through the residence's front door. The telephone was not working and [REDACTED] stated that the garage door behind the Mercury was open and he could see fire coming from underneath the Mercury. He stated there was no fire at the pick up truck and that there was no fire anywhere else in the garage. Because the telephone was not working they got into the S-10 pick up truck and drove to the neighbors to call the fire department. They then returned to the residence and [REDACTED] used a garden hose in his attempt to control the fire. He reported that he sprayed water behind the Mercury until the electricity went out, shutting off the pump and

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FBI
JUL 17 2002
LAWRENCE, MISSISSIPPI
01 JUL 17 2002

water pressure to his hose. He reported that the garage door behind the GMC pick up truck remained closed while he was fighting the fire. [redacted] reiterated that the only thing that was initially on fire was the Mercury vehicle and that he is certain of this. He also reported that other than the fuel in the vehicle's fuel tanks, there were no flammable liquids stored in the garage. After the electrical power went out, he and his wife went into the residence and he managed to retrieve some important financial records. When smoke began to get thick in the residence, they exited and did not return.

Figures 1, 2 and 3 are front views of the residence. Note in Figure 1 that the garage is located on the right side of the residence. As can be seen the roof and interior walls were mostly consumed by the fire. The greatest damage is at the right side of the residence, where the garage is located. Figure 4 is a view of the left side of the residence. The arrow points to the electric service, which is seen in Figure 5. Figures 6 through 9 are rear views of the residence and as can be seen the most severe overall fire damage appears to be in the garage area. Figures 9 and 10 are views of the right side of the residence, showing the garage and the remains of the vehicles that were in the garage at the time of the fire. Figure 12 is a view from in front of the garage. Note the water hose on the drive. This hose's nozzle and faucet are shown in Figures 13 and 14. This is the hose [redacted] used in his attempts to control the fire.

Figure 15 is a view of the garage, taken from in the front of the garage. Figure 16 shows the rear area of the garage. Note that the debris is primarily from the garage apartment that was located over the garage. Figures 17 and 18 show the driver's side and front of both of the vehicles that were in the garage at the time of the fire. Figure 19 shows the passenger side of the Mercury Grand Marquis. As can be seen, the hood, which was constructed of aluminum, was consumed by the fire. Figures 20, 21 and 22 are passenger, front and driver's side views of the engine compartment, respectively. As can be seen, the debris in the engine compartment is primarily from the second floor apartment above the garage. Figures 23, 24 and 25 show our attempt to uncover the Vehicle Identification Number (VIN) plate, by the windshield. As can be seen, this VIN plate was destroyed by the fire. Figures 26 and 27 show the area below the brake booster tank, where the speed control deactivation switch was mounted. The remains of the debris in this area, which included what appeared to be the remains of the speed control deactivation switch, were removed and retained, as shown in Figures 28 and 29. Figure 30 is a view of the foyer that was located between the kitchen and garage. Note that there is also a doorway leading from this foyer to the rear patio. Figure 31 is a view of the residence, as viewed from the kitchen. Figures 32 through 46 show the remaining areas of the residence. As can be seen, the damage is most severe toward the garage end of the residence. Also note that the electrical distribution panel is located in the left end of the residence, away from the garage. Examination of this panel, shown in Figures 40 through 44, revealed no evidence of any electrical activity.

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JUL -1 2002
LAWYERS AUTO CLAIMS
JUN 10 2002
CAROLINA CLAIMS

9062-825 16861

Figures 47, 48 and 49 show the driveway and front floor area of the garage, after removal of the floor debris. Examination of the debris in this area indicated that both garage doors were down, or came down, during the course of the fire. Figures 50 through 53 show the area around the Mercury Grand Marquis, after the removal of the floor debris. Figures 54 and 55 show the area around the Mercury Grand Marquis, viewed from the front passenger side and driver's side, respectively, after the removal of the remaining debris. Examination of the garage concrete floor revealed no evidence of any unusual patterns of spalling or discoloration. Figure 56 is a front view of the Mercury's engine compartment, after the debris was removed. Figures 57 and 58 show the remains of the air conditioning coil and radiator, which were mostly consumed by the fire. Figure 59 shows the passenger side of the engine compartment. Note the remains of the air conditioning coil that was found in the debris by the fire wall, pointed out with the arrow. Examination of this coil indicated that it was more severely damaged on the engine compartment side, as shown in Figures 60 and 61.

Figures 62 and 63 are passenger side views of the engine compartment. Figure 64 is a front view of the engine compartment and Figure 65 is a view from the driver's side. As can be seen, virtually all combustibles in the engine compartment were consumed. Figures 66 and 67 show the remains of electrical wiring by the driver's side fire wall. As can be seen, this wiring was mostly consumed by the fire. Figures 68 through 72 show the examination of the engine oil and transmission fluid dipsticks. As can be seen, these dipsticks did not register any remaining fluids. Examination of the fuel fill pipe, as shown in Figures 73, 74 and 75, revealed that it was still intact. However, the fire damage in this area would have allowed any fuel in the gasoline tank to be consumed, during the course of the fire. Figures 76 and 77 show the dashboard area and the electrical wiring that remained. As can be seen, the damage to the vehicle's electrical system was so severe that no meaningful examination could be conducted.

Subsequent to our examination of the fire scene we examined the electrical circuit diagrams for the 1994 Mercury Grand Marquis. This research revealed that the speed control deactivation switch on the 1994 model year Mercury Grand Marquis has 12 volts applied at all times. The 1992 and 1993 model year Mercury Grand Marquis has an active recall for this speed control deactivation switch, which also has 12 volts applied at all times. Further research revealed that the speed control deactivation switch in the 1994 model year is the same switch that is subject to the recall. This switch continued to be used through the 1997 model year. The only difference between the switch that is subject to the recall, model years 1992 and 1993, and the 1994 through 1997 model year switch, is that the 1992 and 1993 model year switch used a manual crimp process for the hydraulic and electrical interface metal band and the 1994 through 1997 model year switch was crimped with an automated process. We also learned that the National Highway Transportation Safety Administration (NHTSA), Office of Defects Investigation (ODI), has an active and ongoing investigation into possible defects in the 1994 through 1997 model year speed control deactivation switch.

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JUN 13 2002

Consumer Claims

1002-025 10002

control deactivation switch. GDI reports that "a Recall Quarry is warranted to determine the appropriateness of the scope of Recall 99V-124", which is the recall for the model year 1992 and 1993 speed control deactivation switch.

As can be seen in a study of the figures, the damage gradients and burn patterns indicate that the fire originated on the right side of the residence, where the garage is located. This is consistent with the report of the insured, [REDACTED] who reported that the fire was initially under the Mercury Grand Marquis that was parked in the left side of the garage. Our examination of the scene revealed numerous contents and personal belongings were present in the residence at the time of the fire. Additionally, there were no indications that this fire was incendiary in origin. The fire was initially discovered to be confined to the area under the Mercury Grand Marquis. The speed control deactivation switch in this vehicle is constantly supplied with 12 volts and is virtually identical to the switch that was used in the 1992 and 1993 model years, that is the subject of an NHTSA recall. NHTSA presently has an active and ongoing investigation to determine if the recall, 99V-124, should be broadened to include model years 1994 through 1997. The facts, circumstances and physical evidence indicate that this fire originated in the engine compartment of the 1994 Mercury Grand Marquis and was probably caused by a defective speed control deactivation switch failure.

Based on the results of the investigation conducted by MASA, as set forth in this report, it is the opinion of M. A. Stringer and Associates, Inc. that the March 28, 2002 fire at the [REDACTED] and [REDACTED] residence, [REDACTED] Washington, Louisiana originated in the engine compartment of the 1994 Mercury Grand Marquis vehicle and was probably the result of a defective speed control deactivation switch failure.

MASA appreciates the opportunity to be of service to you and State Farm Insurance Company in this matter. If we can be of additional assistance in this or other matters, please do not hesitate to contact us.

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JUL - 1 2002

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Lafayette Auto Claims

JUN 19 2002

Cajundome Claims

Sincerely,

M. A. Stringer and Associates, Inc.



Marvin A. Stringer
Chief Fire Specialist

MASA's

Original and One Copy

Ms. Kyle Riener, Claim Representative
State Farm Insurance Company
2435 West Congress
Lafayette, Louisiana 70506

Report Copy

MASA File



Ted K. Kaplon, P.E.
Consulting Engineer



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JUL - 1 2002
RECEIVED
Lafayette Auto Claims
JUN 19 2002
Cajundome Claims

2002-025 19884

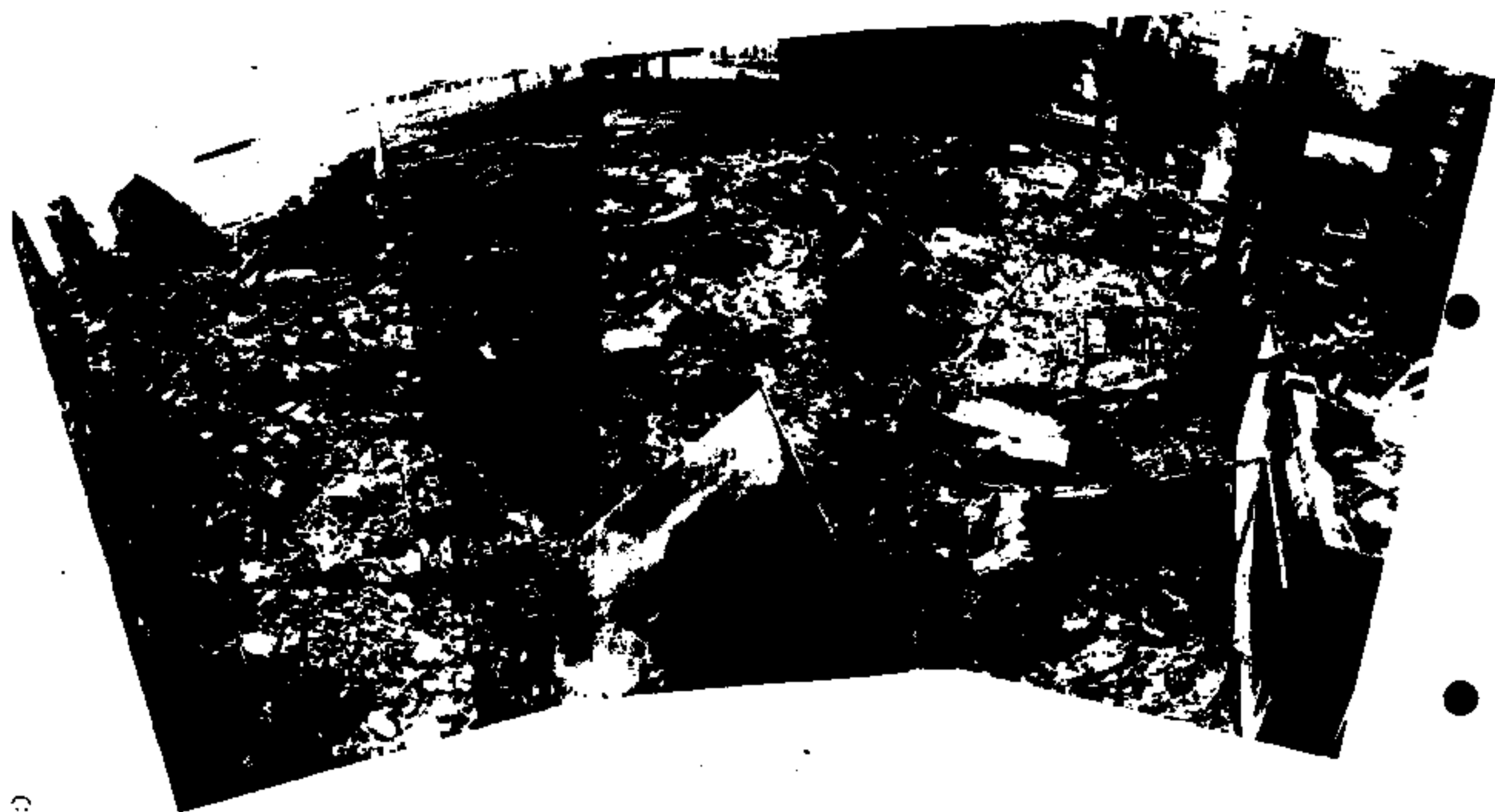


Figure 31

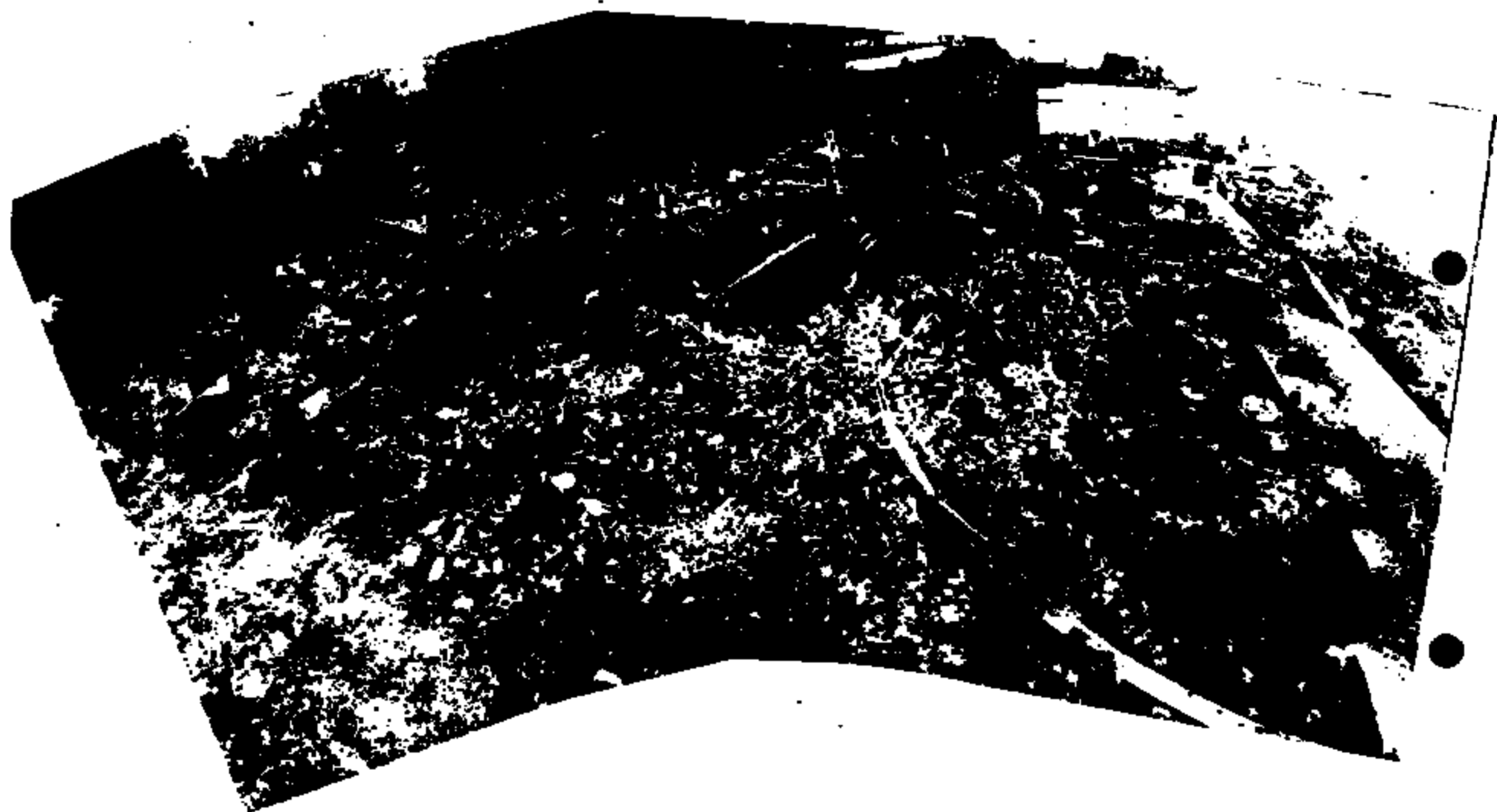


Figure 32



Figure 33



Figure 34



Figure 35

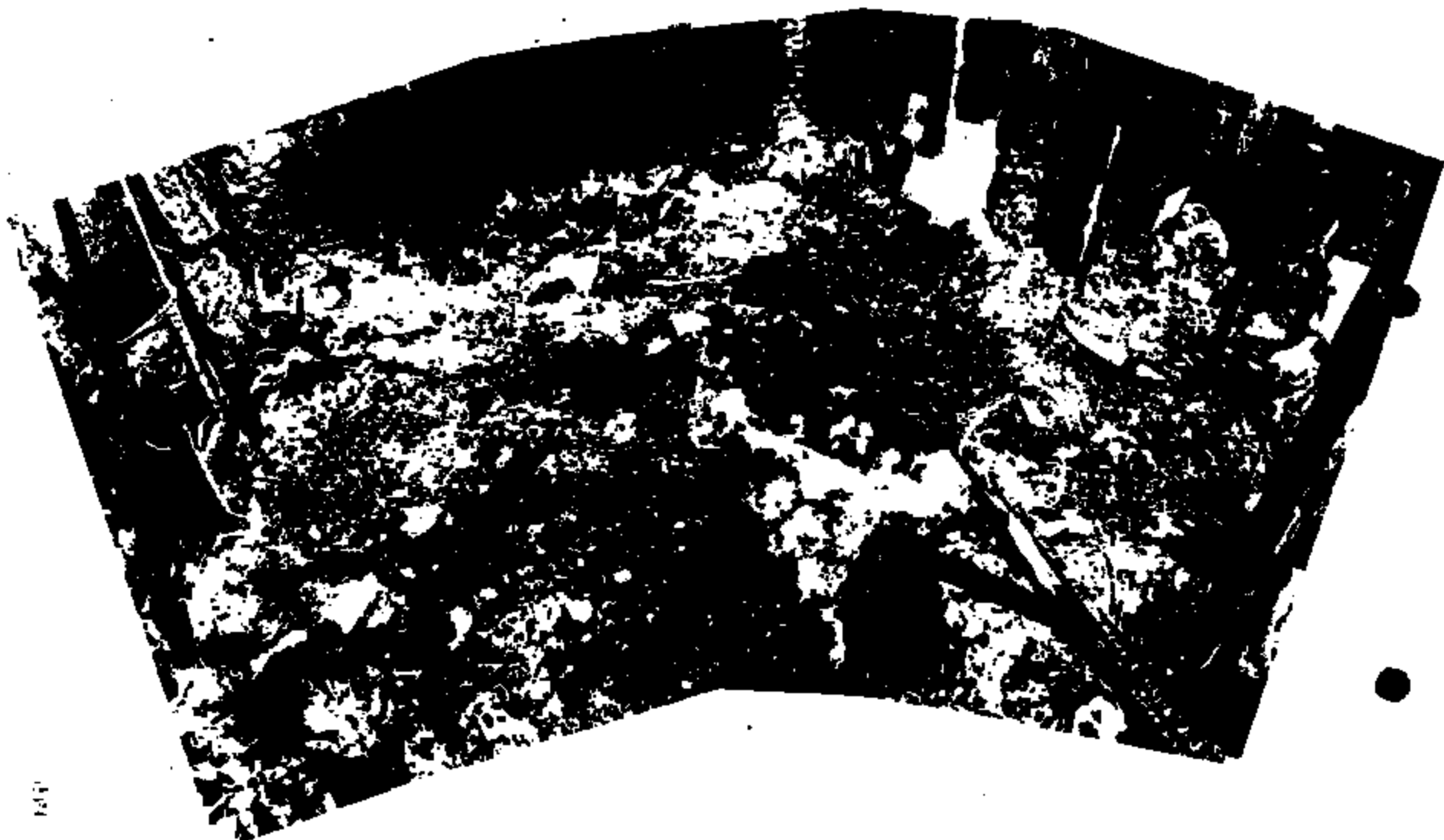


Figure 36



Figure 37

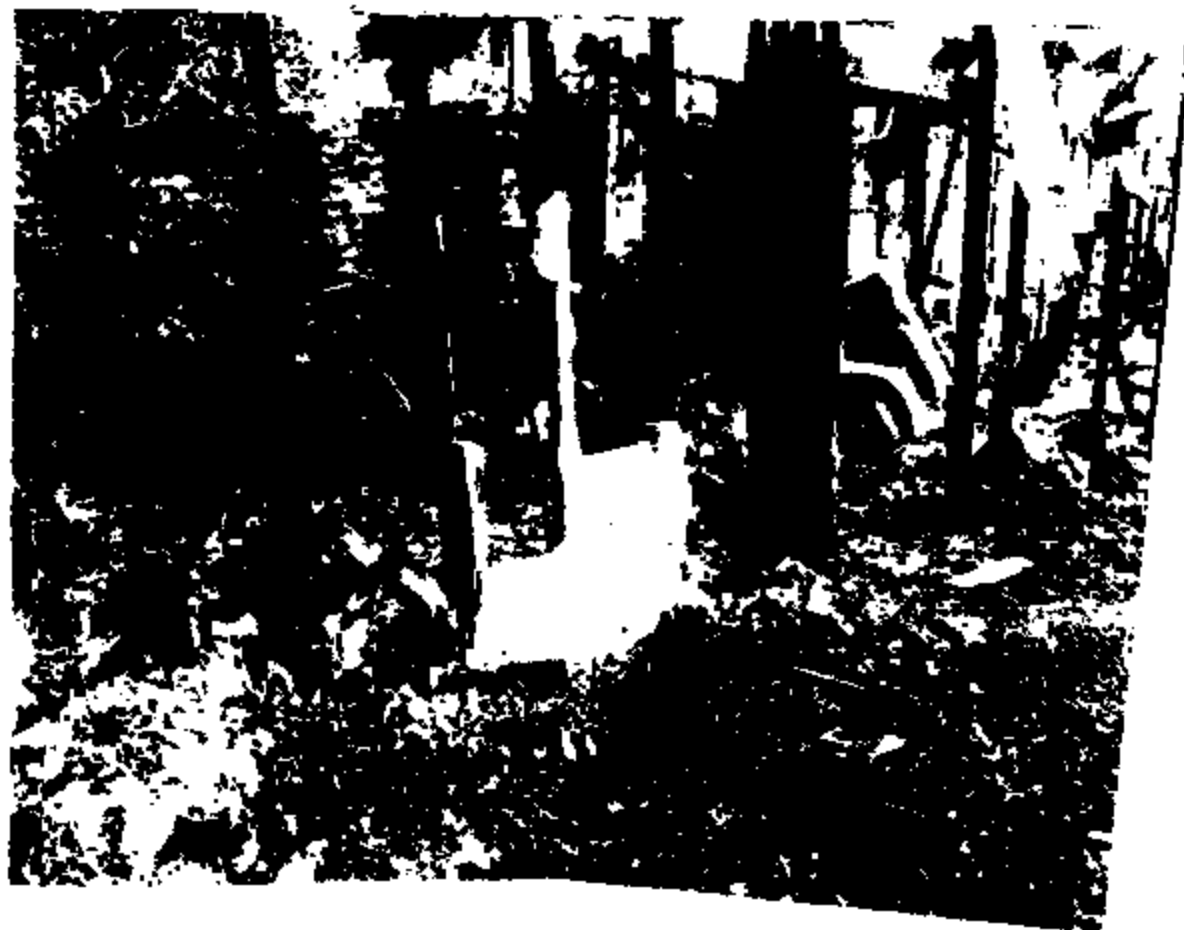


Figure 38

ENC-025 10013



Figure 39



Figure 40



Figure 41



Figure 42



Figure 43



Figure 44

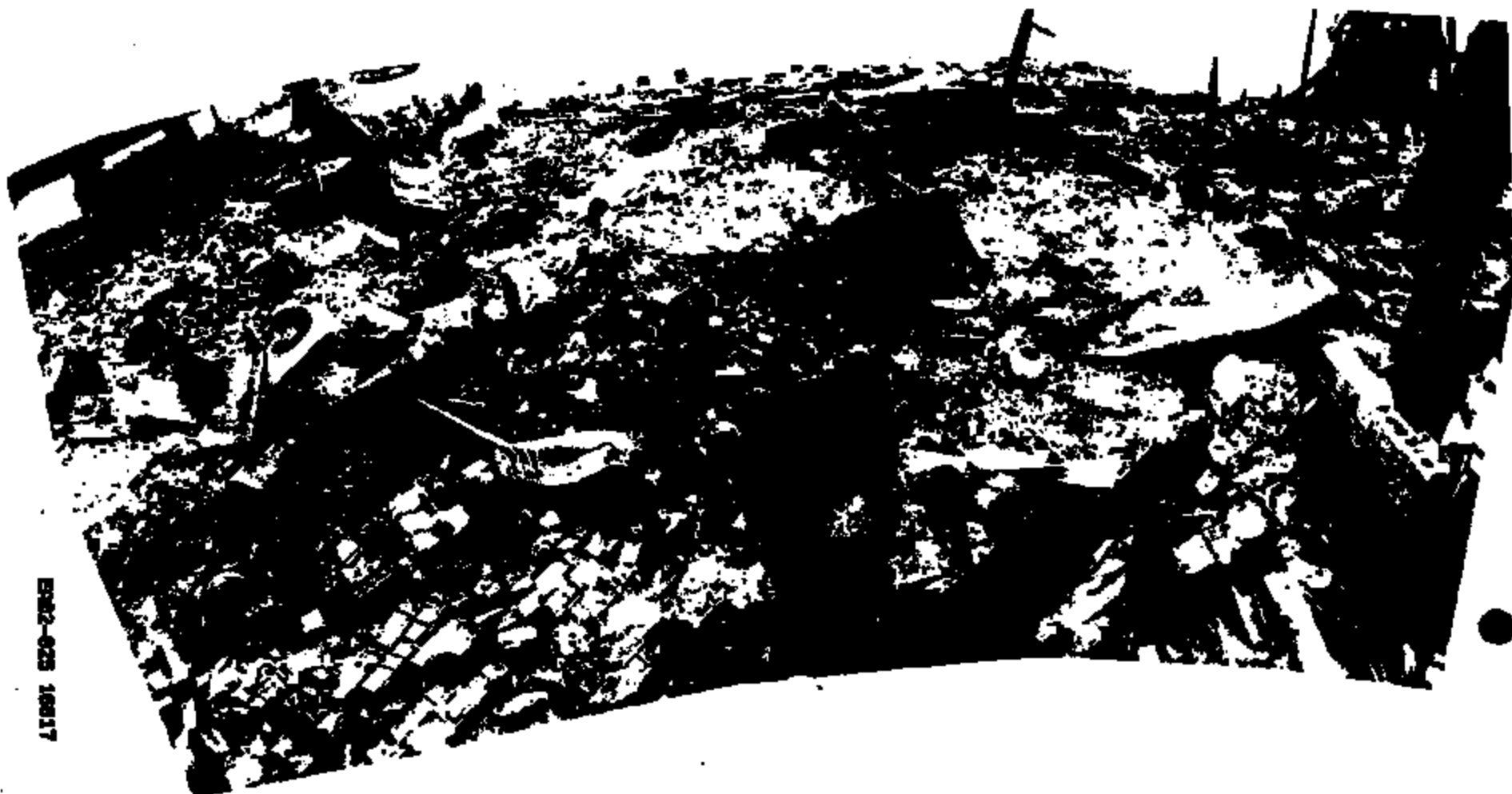


Figure 45



Figure 46

2702-025 10010

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JUN 10 2002
U.S. AIR FORCE



Figure 47

ENC-025 10019

RECEIVED
JUN 17 2002
Legionnaires' Disease



Figure 4B



Figure 49

EM62-029 10021

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JUN 13 2002
Cajundome 101115



Figure 50

RECEIVED

JUN 19 2002

Capundome Claims

2002-028 10422



Figure 51



Figure 52

ENCLOSURE 10023

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JUN 13 2002
Cajundome Farms



Figure 53

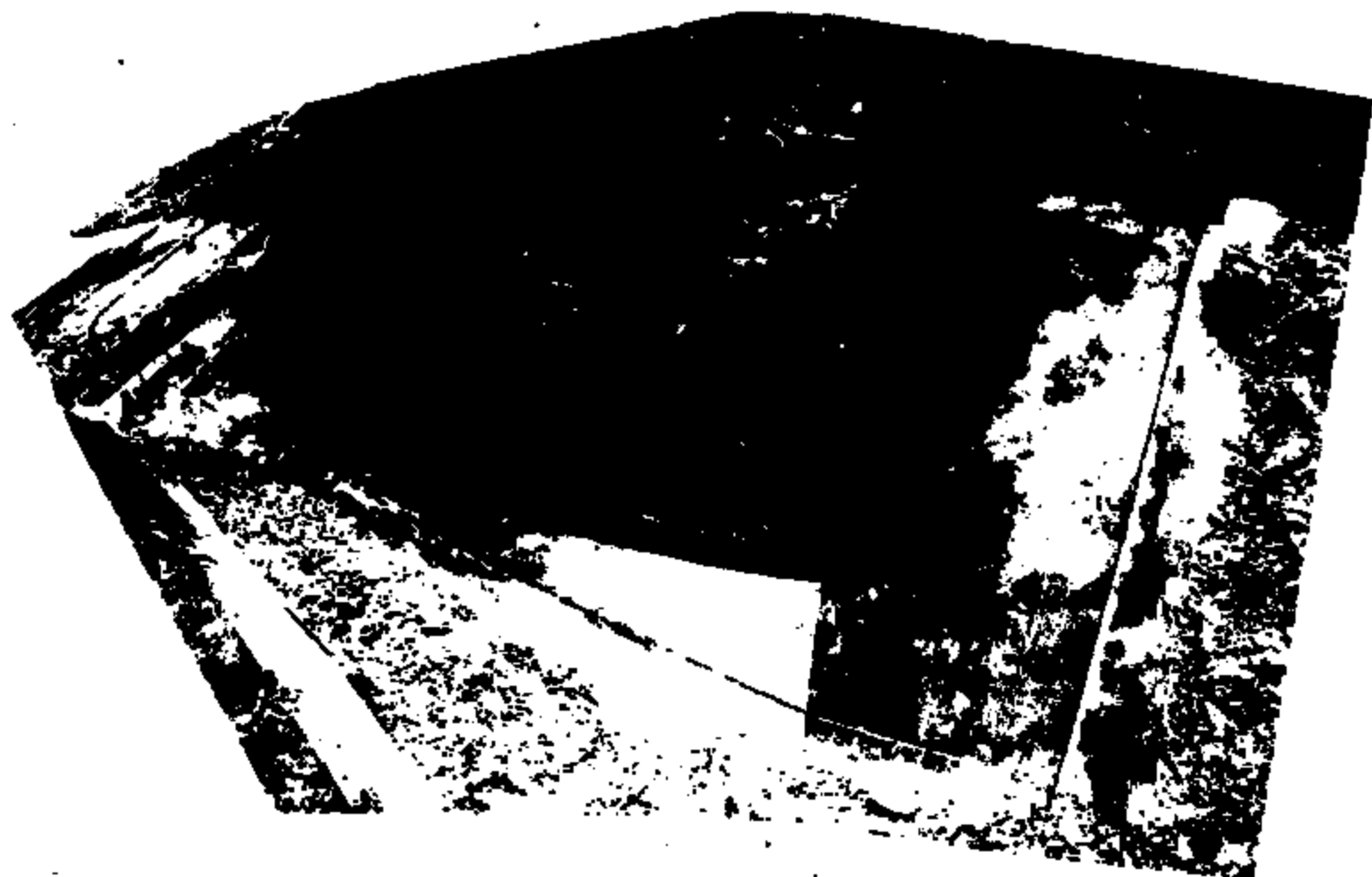


Figure 54

5002-025 10025

RECEIVED
JUN 10 1962
Geophysical Research



Figure 55

RECEIVED

JUN 1 2 2002

CAJONADO C. A.M.S

ENR2-029 10020



Figure 56

0002-025 10027

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JUN 1 3 1902
Cajundome 100075

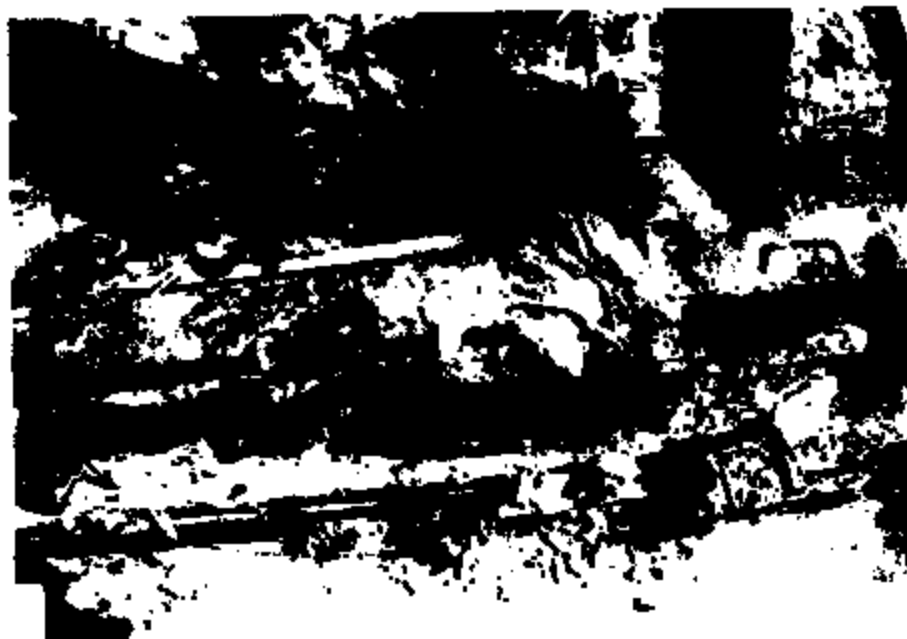


Figure 57



Figure 58

55

EQM2-023 10/23

2002

CONFIDENTIAL

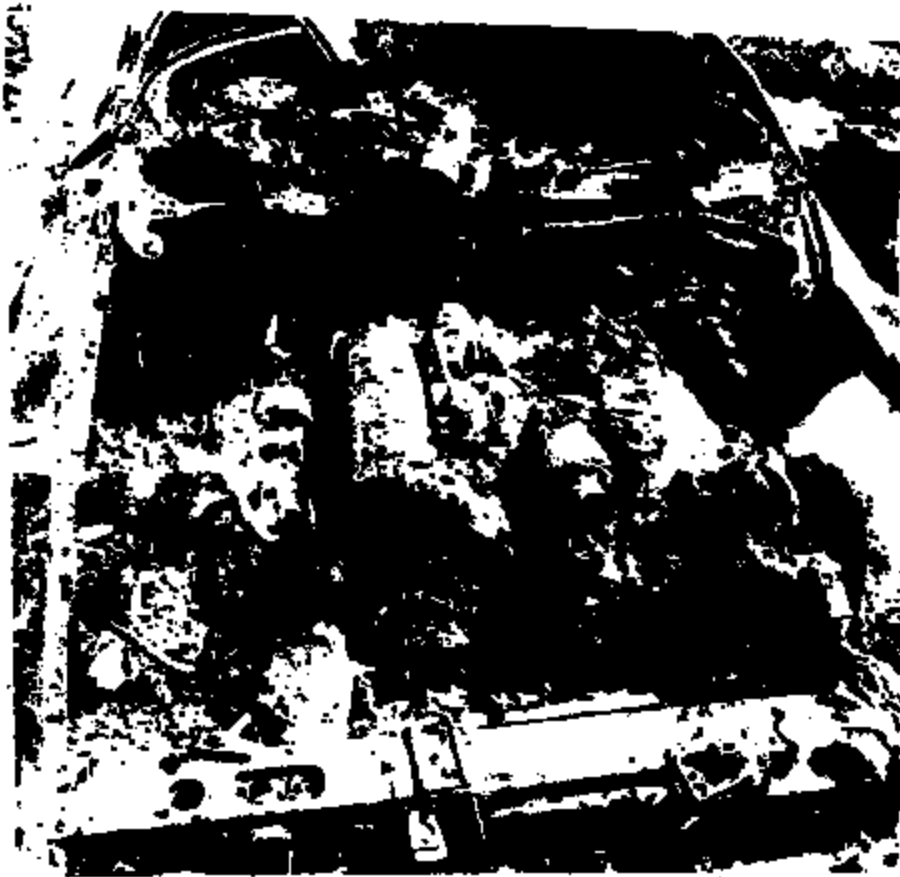


Figure 59



Figure 60



2002-025 100310

Figure 61



Figure 62

RECEIVED
JUN 10 2002
SUN 100310



Figure 63

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JUN 13 2002

Cajunacoma Claims

0002-025 10031



Figure 64



Figure 65



Figure 66

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JUN 13 2002

Calundann, J. 2002

BM2-025 10004



Figure 67



Figure 68

REC-025 18438

Cajundome Circus

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JUN 19 2002

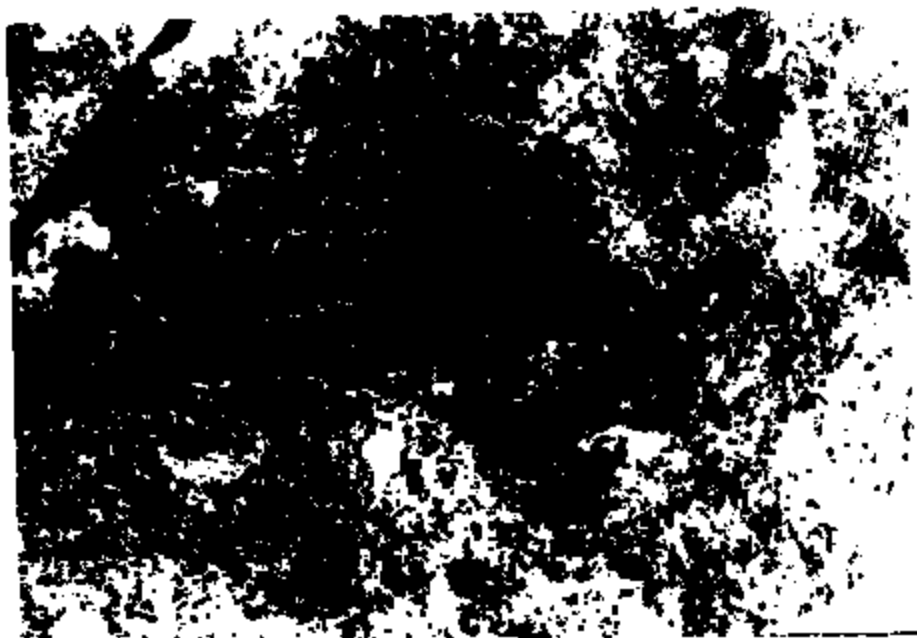


Figure 69



Figure 70



Figure 71



Figure 72



Figure 73



Figure 74



Figure 75



Figure 76



Figure 77

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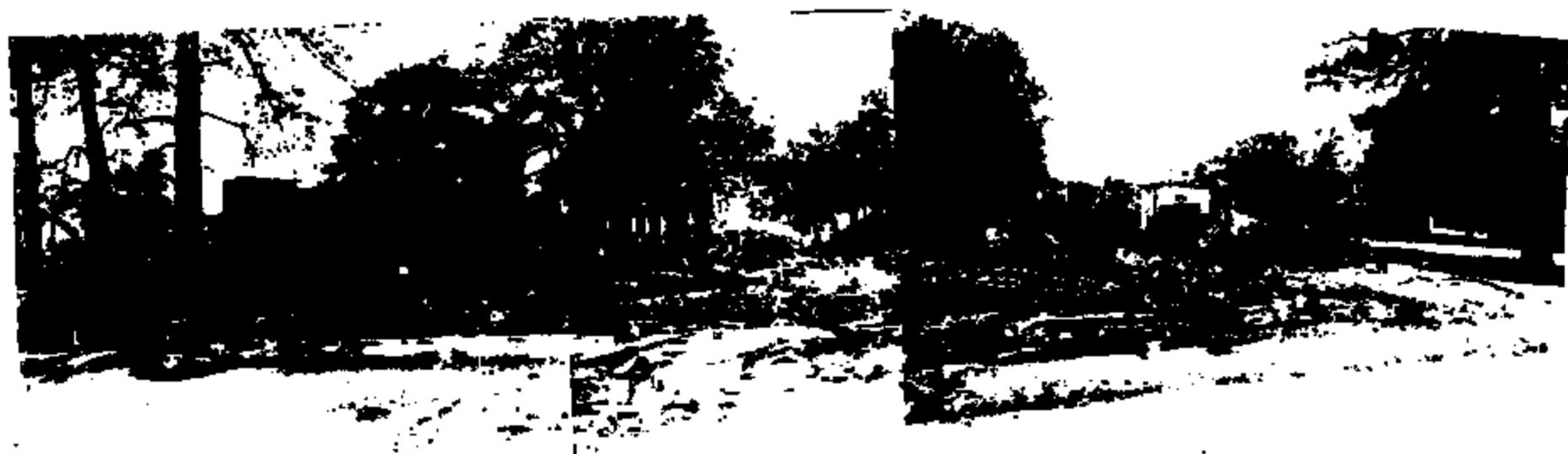
JUN 13 2002

Cajunacoma Claims

0002-075 10040



Figure 1



ENC-025 18942

Figure 2

ENC-025 18942
JUN 17 2002
National Archives & Records Administration



Figure 3

2002-025 10045

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JUN 1 3 2002

Cambridge Farms



Figure 4



Figure 5

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JUN 19 2002

2002-020 10045

California Claims



2002-005 10048

Figure 6



Figure 7



Figure 8



Figure 9



ENC-028 10000

Figure 10

JUN 13 2002

Copyrighted Material



Figure 11



Figure 12



Figure 13

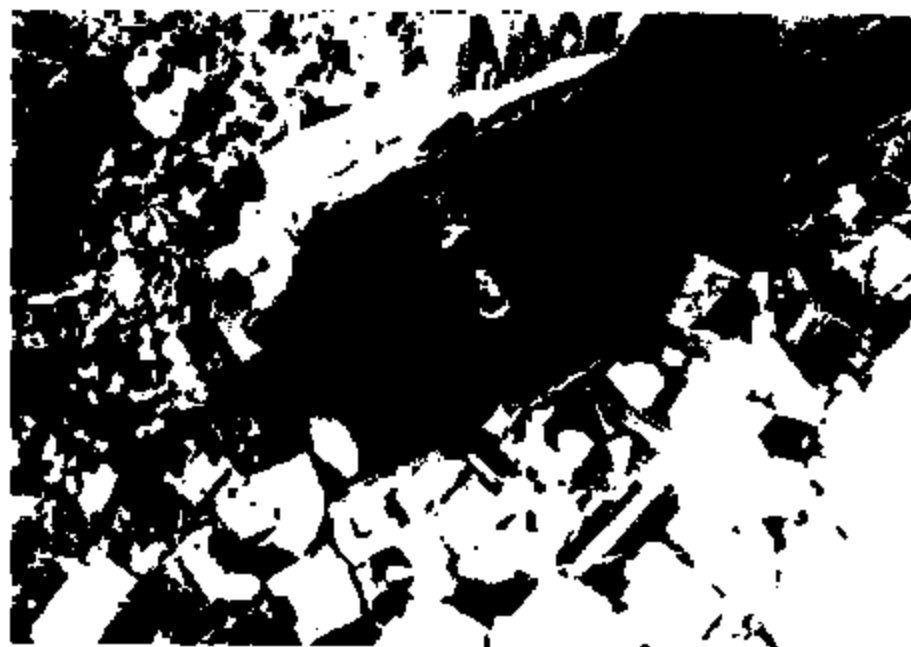


Figure 14



Figure 15

2025-023 15024

[illegible]



Figure 16



FM24-025 10007

Cajun/Donna Owens

JUN 19 2002

Figure 18



Figure 19



Figure 20

JUN 13 2002

PM2-825 10000

CAJUNOONIA UNITS

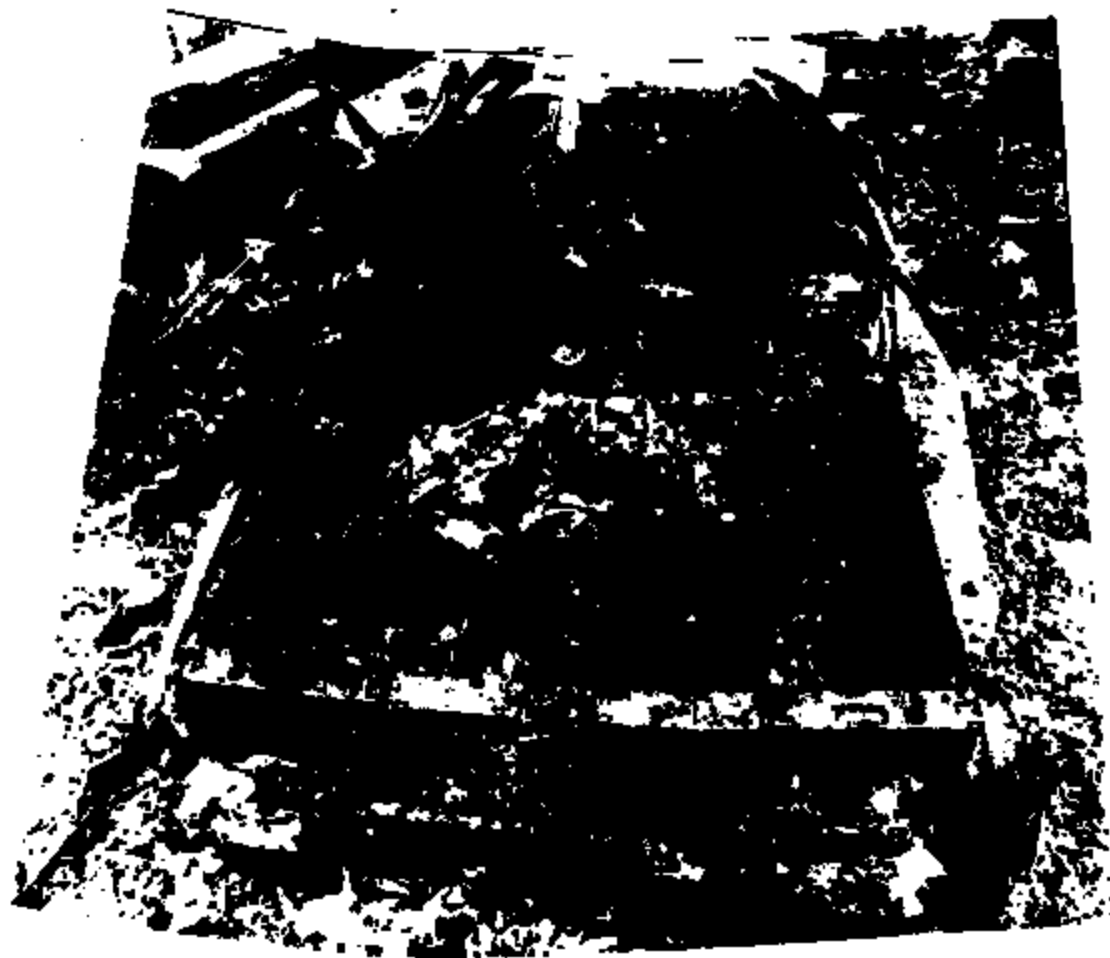


Figure 21



Figure 22

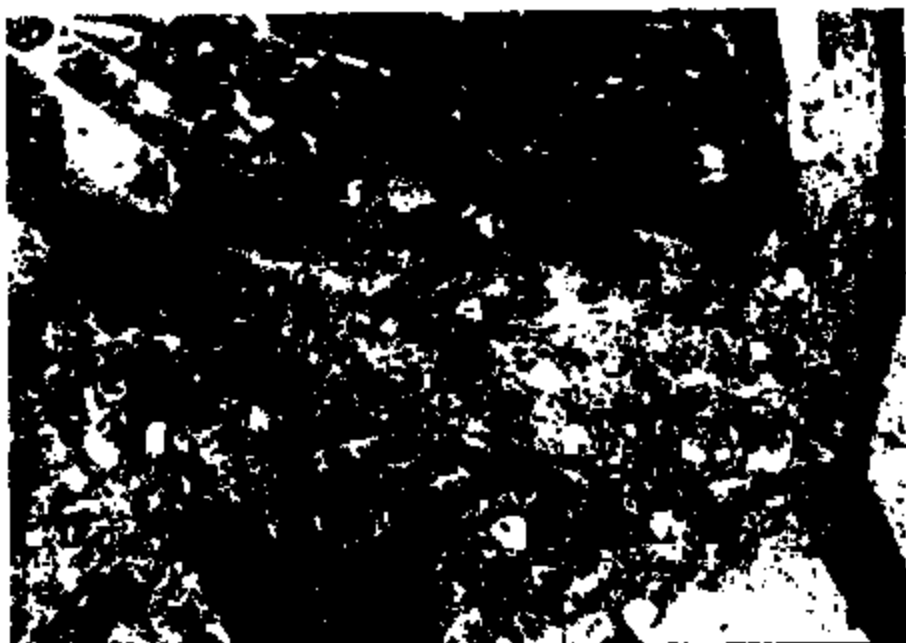


Figure 23

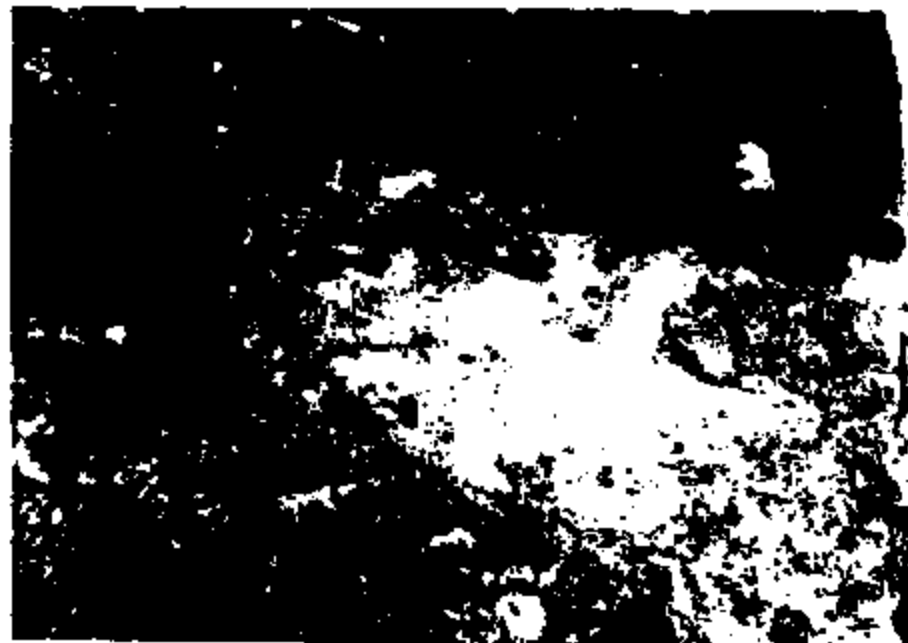
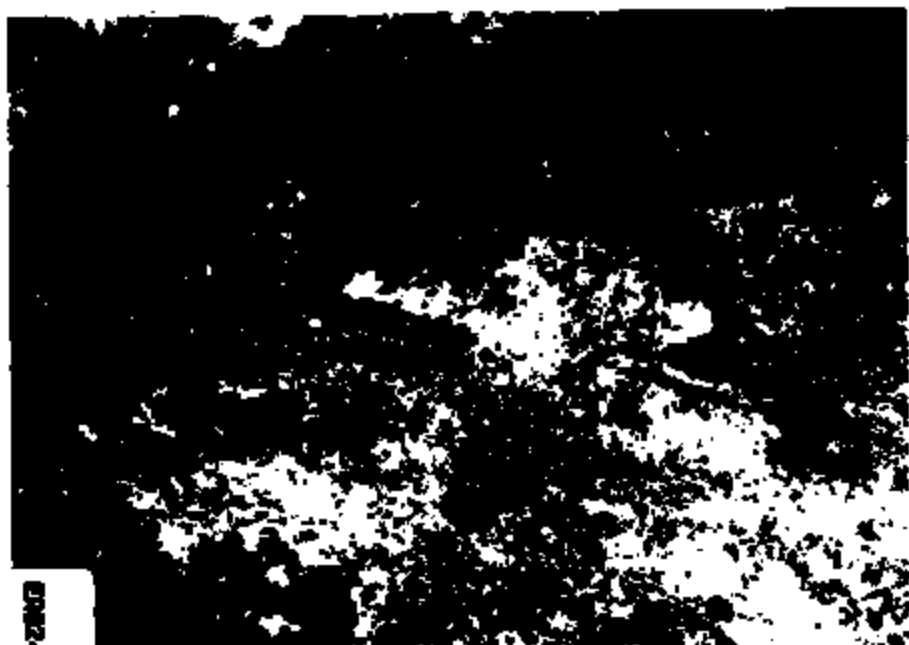


Figure 24



0002-075 10003

Figure 25



Figure 26

RECEIVED
JUN 17 1962
Cajon County Claims



Figure 27



Figure 28



Figure 29



Figure 30

PRE-LOSS CONDITION

INTERIOR:

(Explain if other than average condition for year, make and model vehicle)

Seats: BURNEDCarpets: BURNEDGlass: BURNEDDash: BURNEDHeadliner: BURNED

EXTERIOR:

(Explain if other than average condition for year, make and model vehicle)

Sheet Metal: BURNEDPaint: BURNEDTrim: BURNED

MECHANICAL:

(Explain if other than average condition for year, make and model vehicle)

Engine: BURNEDTransmission: BURNED

Above Avg Avg Below Avg

☐	☐	☐
☐	☐	☐
☐	☐	☐
☐	☐	☐
☐	☐	☐
☐	☐	☐
☐	☐	☐
☐	☐	☐
☐	☐	☐

PRIOR DAMAGE: ☐ Yes ☒ No Estimate Written: ☐ Yes ☒ No Amount _____ Damage Location: AOVERALL CONDITION: ☐ Above Avg. ☐ Avg. ☐ Below Avg.Salvage Will Be: ☐ Rebuilt ☐ Sold for parts ☒ Scrapped

Gisela Hahelz

4/1/02

INSPECTED BY

DATE

TOTAL LOSS SETTLEMENT

Method used to determine base price: (Check one) ☐ Computerized Evaluation ☐ Comparable Vehicles ☐ Book Value

Vendor Name: _____

Amount: \$12,350.00Did you pay the computerized evaluation amount? ☐ Yes ☐ No If no, explain: _____

Adjusted Amount: _____

Source & Telephone Number	Quote By	Date	Make & Model	Available	Price
1.				No	
2.				No	
3.				No	

Vehicle number(s) used to determine base price: ☐ 1. ☐ 2. ☐ 3.

Explain any adjustments for differences in mileage, equipment condition, prior damage, etc:

+125 Towing Pkg. (450) 6 Cyl Car Engine (2,705) Mileage adj.
Adjusted Amount \$9,300.00

Book(s) used: _____

Base Book Price: _____

List additions or deductions for equipment, mileage, etc, and prior damage:

Adjusted Amount: _____

Did you pay this amount? ☐ Yes ☐ No If No, explain: _____

Base Price \$ 9,300.00
 Tax + 744.00
 Fees + 26.50
 Actual Cash Value = 10,070.50
 Owner Retained Salvage - 0
 Deductible - 100.00
 Lienholder Payoff - 0
 Amount Paid Owner \$ 9,970.50
 Date Settled 4-10-02

Salvage Disposition Purchaser: Bob's Auto Salvage
 Date Sold 5-7-02
 Date Remittance Received 5-15-02
 High Salvage Bid \$ 2,500
 Towing Expense - 0
 Storage Expense - 0
 Miscellaneous Expense - 300.00
 Net Salvage Return \$ -200.00

Remarks:
Morning 4/2/02
2620458
4/24/02
Disposal of Title:
4-22-02
 Date: 4-22-02

CLAIM REP. SIGNATURE AS/He

8002-025 15000

VEHICLE INSPECTION REPORT / TOTAL LOSS SETTLEMENT REPORT

Claim Number	Claim Representative Phil Matheson	Claim Unit
Owner	Phone Number (337) 251-2189	FAX Number
Address	Loss Date	Loss Reported
Location Address	Phone Number	Towing
Cause of Loss Comprehensive (Spec)		

VEHICLE DESCRIPTION

Vehicle Description 1994 Mercury Grand Marquis LS 4D Sed	License Plate Number BURNED	Expiration Date	State LA
VIN 2ME1M75W4RX679081	Exterior Color BURNED	Interior Color	
Make/Model 4.6L in 8 Cyl A0	Type BURNED	BURNED	
Damage 125,000	☐ Steel Belts ☐ Radial ☐ VVV ☐ 50% Wear	LS 0 RF 0 RL 0 SR 0	

EQUIPMENT / ACCESSORIES

SECTION / BODY STYLE / TRIM 4-Door Leather Seats	CONVENIENCE OPTIONS Air Conditioning Electric Doorlocks Keyless Entry	POWER OPTIONS Power Steering Automatic Transmission Cruise Control Power Locks Power Windows Tilt Wheel Power Seats
TOPOPTIONS No sun roof		ELECTRONIC OPTIONS ALPM Stereo w/tape → No CD

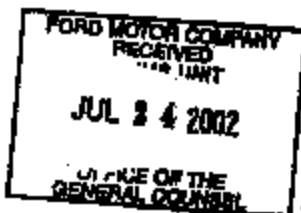
Use this space to explain or describe Equipment/Accessories listed above and/or list and describe additional Equipment/Accessories.

State Farm Insurance Companies*



July 12, 2002

Ford Motor Company
Manager Product Claims Dept.
Mr. Howard E Keys
Parklane Tower West
3 Parklane Blvd, Suite 400
Dearborn, MI 48126



Auto Subrogation Unit
P.O. Box 11930
Monroe, Louisiana 71211-1930
1-800-642-6470
Fax 1-504-410-7339

RE: Claim Number: [REDACTED]
Date of Loss: March 28, 2002
Our Insured: [REDACTED]

Dear Mr. Keys:

This State Farm insured's vehicle, 1994 Mercury Gr Marquis VIN 2MEFM75W4RK679081, was involved in a loss due to . We settled a claim with our insured in the amount of \$4,787.50, which includes our insured's deductible.

Our investigation revealed the cause of the loss was due to the following: .

Enclosed is the documentation of State Farm's claim. We are holding the vehicle until we have concluded our claim with your company. You may contact me at the phone number below to make arrangements to inspect the vehicle.

Please consider this letter as our demand to Ford Motor Company for reimbursement of \$4,787.50.

15671 N 882-825

REDACTED

Page 2
July 12, 2002

In order to assist you in evaluating and processing the subrogation claim we are asserting, we may provide nonpublic personal information about our customer. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process the subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

Sincerely,

Sherry Davis
Claim Representative
(888) 242-5470

State Farm Mutual Automobile Insurance Company

cs

EA82-425 15672

DATE OF FIRE: 3/28/2002TIME CALL RECEIVED: 19:10
TIME ARRIVED ON SCENE: 19:15Claim #
18-0675-105LOCATION: Washington, LATYPE OF FIRE: HOUSEOWNER: [REDACTED]OCCUPANT: SamePHONE & ADDRESS: [REDACTED] Washington, LA(Reported from [REDACTED])INSURANCE COMPANY: State Farm of Louisiana, L.A. Webb Mercantile, AsptST. LANDRY PARISH 911 INCIDENT NO: 2002033098OTHER DEPARTMENTS ON SCENE: Bunkie Fire Dept., Goudreaux Volunteer
Fire Dept., St. Landry Sheriff's Dept. (2 units)TIME DEPARTED FROM SCENE: 22:30FIREFIGHTERS PRESENT: Peter Wright, Hale Beard, Owen Blomer, Carl
Andrie, Jimmy Lancaster, Lewis Fozlesman, Mayance Franks, Sr., Mayance Franks, Jr., Matthew
Pickett

COMMENTS: Arrived - house engulfed in flames. Owner advised that everyone was out of
structure (house). Owner was outside cooking dinner on grill. Went inside to eat and
heard a loud noise and looked out and observed a 1994 Mercury automobile in flames. Car
was last driven on 3/27/02; not used day of fire. Carport had upper room and fire spread
to remainder of home via the roof. Both vehicles (1994 Mercury, as well as pickup truck)
were destroyed in the fire. Point of origin was determined to be the carport.

FOR FURTHER INFORMATION CALL: Chief Peter Wright @ 318-338-7725 (OFFICE) 337-245-3062
(MOBILE) 318-346-6728 (HOME)

State Farm Insurance Companies



July 11, 2002

Ford Motor Company
Manager Product Claims Dept.
Mr. Howard E. Keys
Parklane Tower West
3 Parklane Blvd, Suite 400
Dearborn, MI 48126

Auto Relinquish Unit
P.O. Box 19000
Morton, Indiana 46211-1900
1-800-842-6075
Fax 1-317-449-7500

RE: Claim Number: [REDACTED]
Date of Loss: March 28, 2002
Our Insured: [REDACTED]



Dear Mr. Keys:

This State Farm insured's vehicle, 1996 GMC C1500 VIN 2GTBC19N3T1516503, was involved in a loss due to fire. We settled a claim with our insured in the amount of \$10,079.50, which includes our insured's deductible.

Our investigation revealed the cause of the loss was due to the following: a manufacturer defect on a 1994 Mercury Grand Marquis. Please see our documents on claim 18-0675-108..

Enclosed is the documentation of State Farm's claim. We are holding the vehicle until we have concluded our claim with your company. You may contact me at the phone number below to make arrangements to inspect the vehicle.

Please consider this letter as our demand to Ford Motor Company for reimbursement of \$10,079.50.

REDACTED

Page 2
July 11, 2002

In order to assist you in evaluating and processing the subrogation claim we are asserting, we may provide nonpublic personal information about our customer. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process the subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

Sincerely,



Lisa Chain
Claim Specialist
(800) 448-4525

State Farm Mutual Automobile Insurance Company



Figure 1

RECEIVED
JUL 1 5 1965
SUNNYVALE, CALIF.



Figure 2

RECEIVED
JUN 13 2012
Ogden County, Kansas

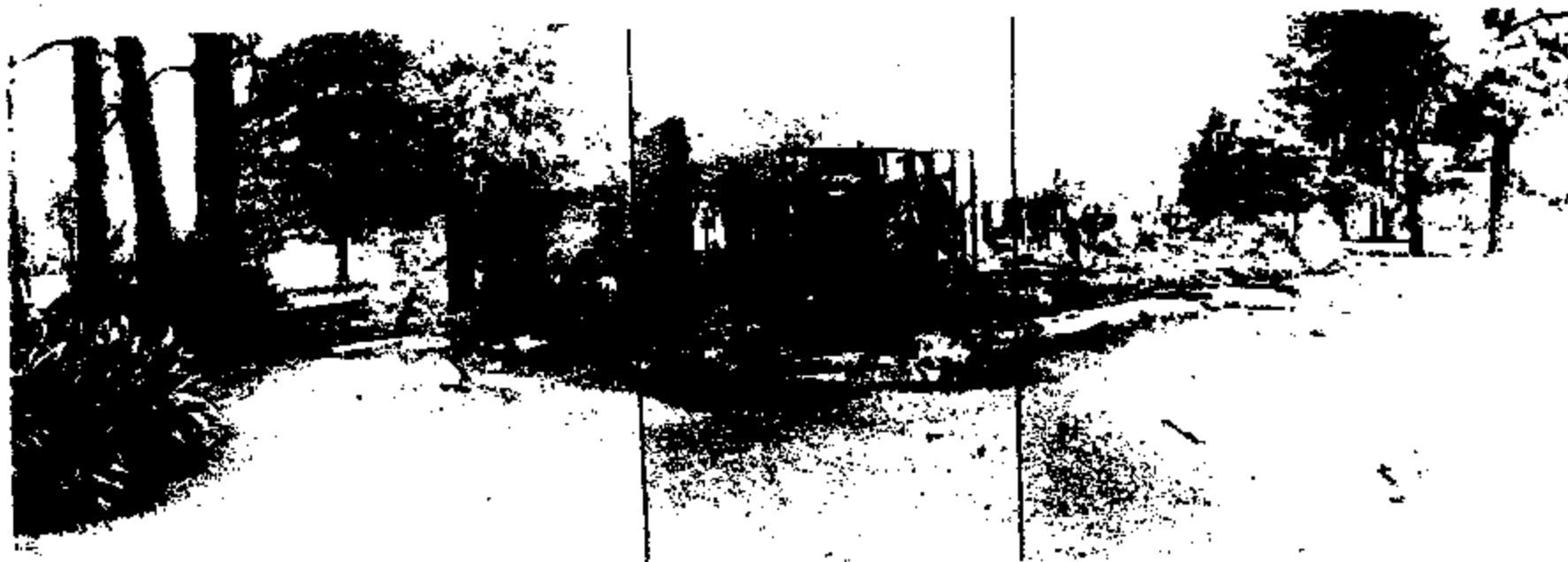


Figure 3

RECEIVED
JUN 10 1968
COMMUNICATIONS SECTION



Figure 4

RECEIVED

JUN 19 1962

01-200000-0-0-0-0-0

0002-620 10070



Figure 5

RECEIVED

JUN 10 2002

Cajunoma Claims

ENR-425 18000

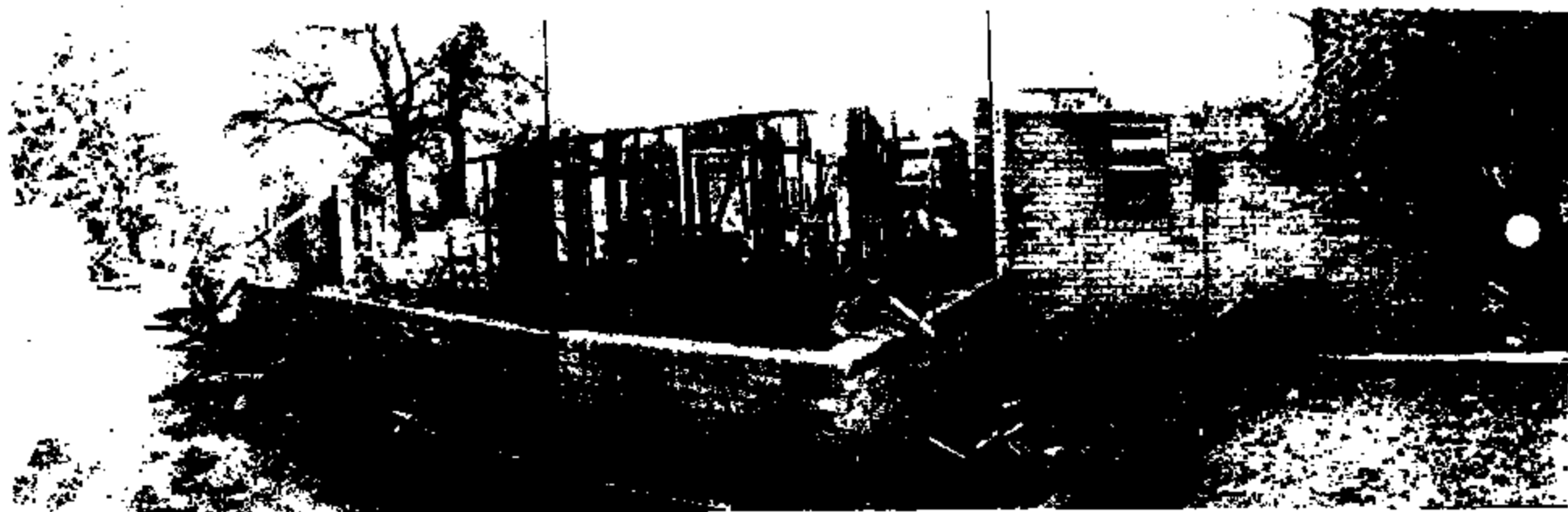


Figure 6

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JUN 19 2002

Caligodoma Caris

ENR-025 10001



Figure 7

Source: *Washington Post*
 4/11/2002
 U.S. Army Corps of Engineers



Figure 8



Figure 9



Figure 10

02501-0
JUN 1 4 1981
Cajonville, CA



Figure 11

RECEIVED
JUN 14 2012
CONCORDIA UNIVERSITY
BRUNSWICK CAMPUS



Figure 12



Figure 13

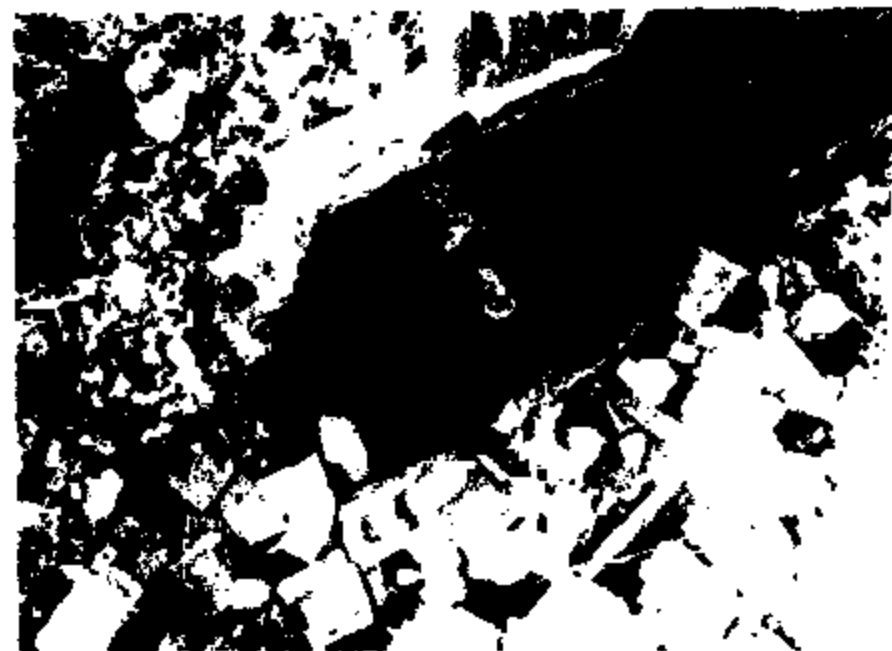


Figure 14



Figure 15



Figure 16

RECEIVED
JAN 10 1971
SUNNYVALE, ARIZ



Figure 17

RECEIVED
JUN 13 1961
OAG:JUN 13 1961



Figure 18

RECEIVED

JUN 23 1964

COMMUNICATIONS SECTION

2002-020 10002

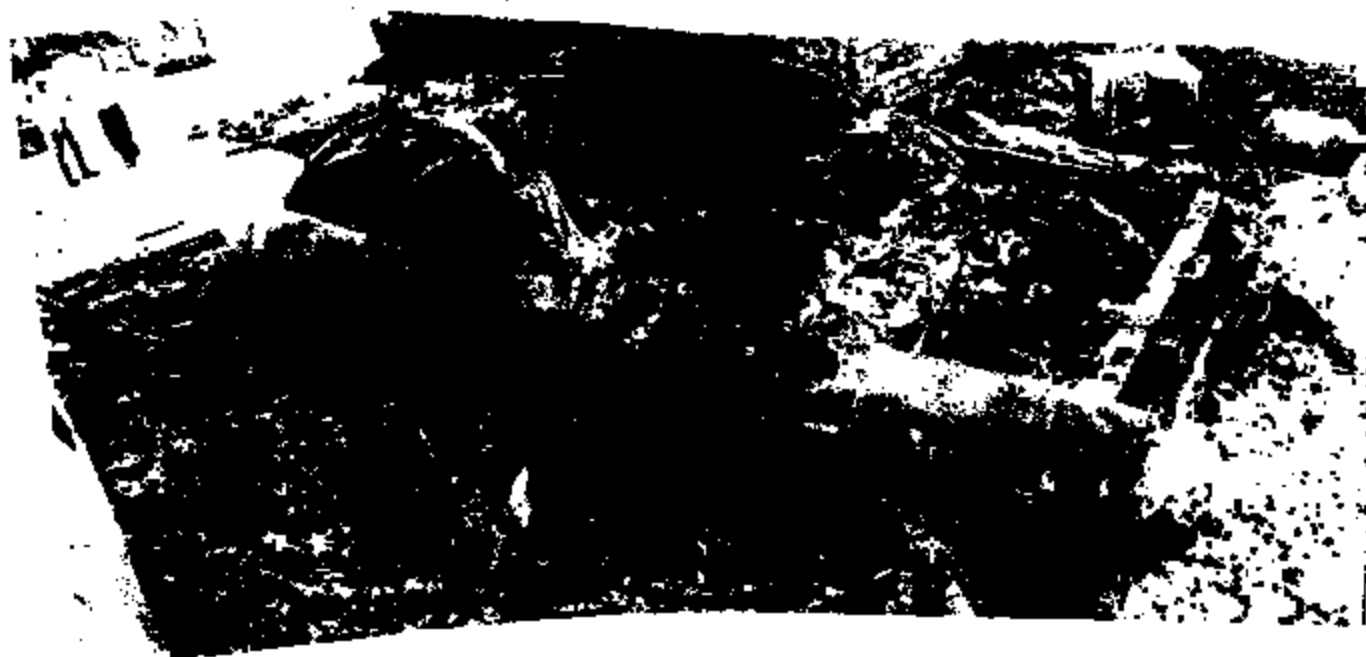


Figure 19

RECEIVED
JUL 13 1962
JANUARY 1962



Figure 20

RECEIVED
JUN 19 2001
U.S. AIR FORCE



Figure 21

RECEIVED

JUN 19 2001

Capitola District

Doc-021 2000



Figure 22

RECEIVED
JUN 10 1966
CALIFORNIA COAST GUARD



Figure 23



Figure 24



Figure 25



Figure 26

RECEIVED
JUN 13 2002
JANUARY 2002



Figure 27



Figure 28

RECEIVED
JUN 10 1962
SALT LAKE CITY



Figure 29



Figure 30

RECEIVED
JUN 13 1966
U.S. AIR FORCE

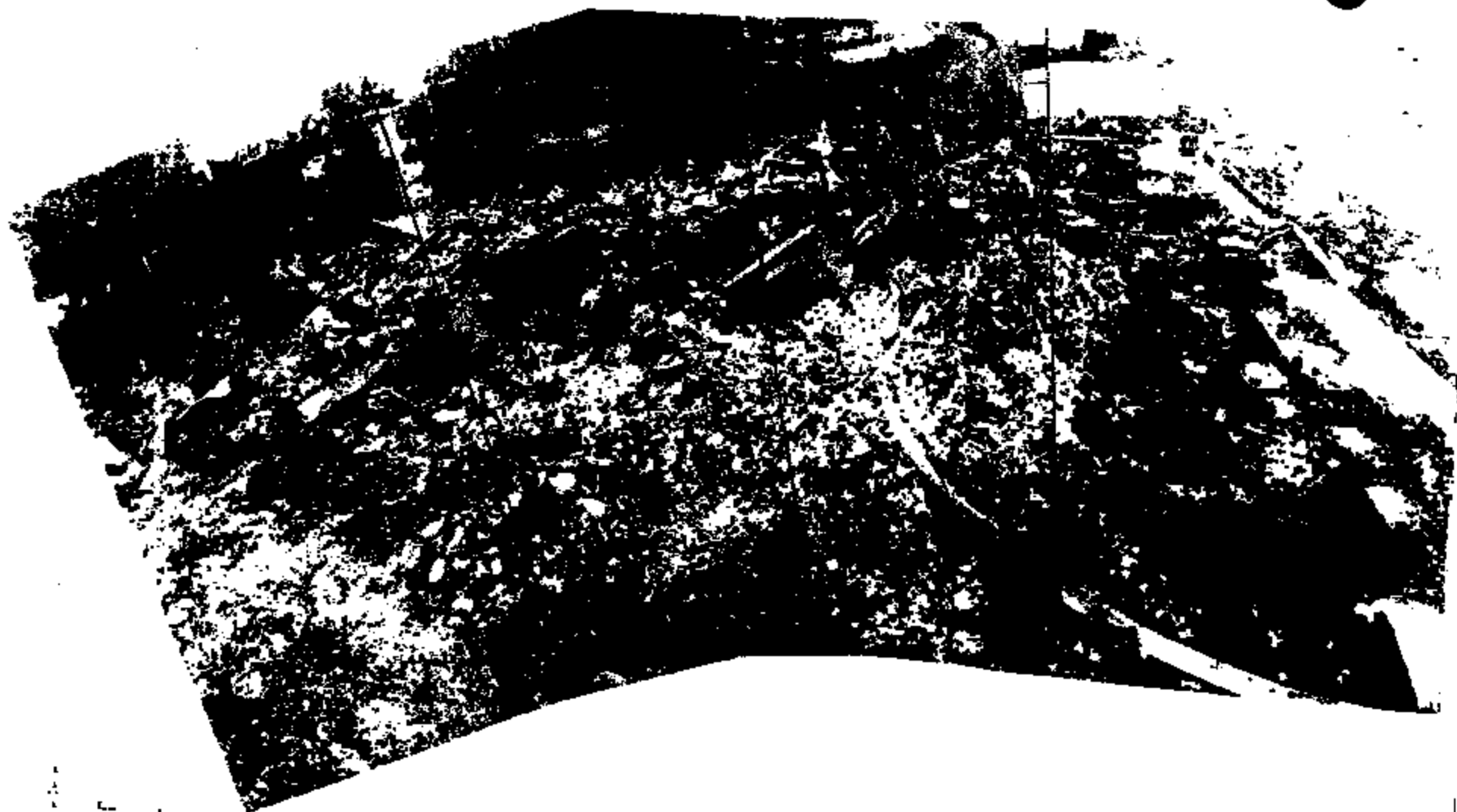


Figure 32

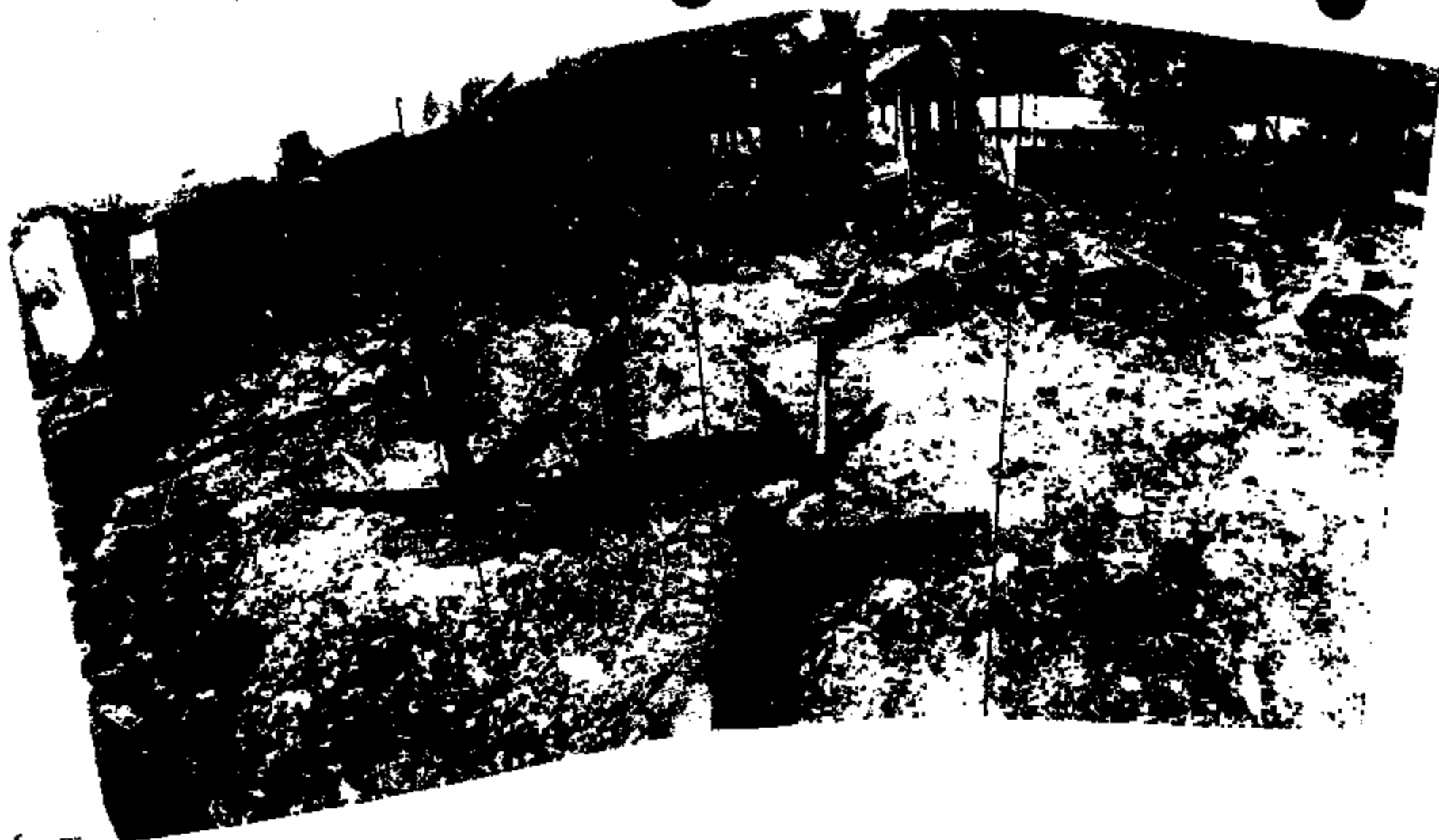


Figure 33

RECEIVED
JUN 19 2002
Capandome Claims



Figure 34



Figure 35

RECEIVED
JUN 19 2012
U.S. AIR FORCE

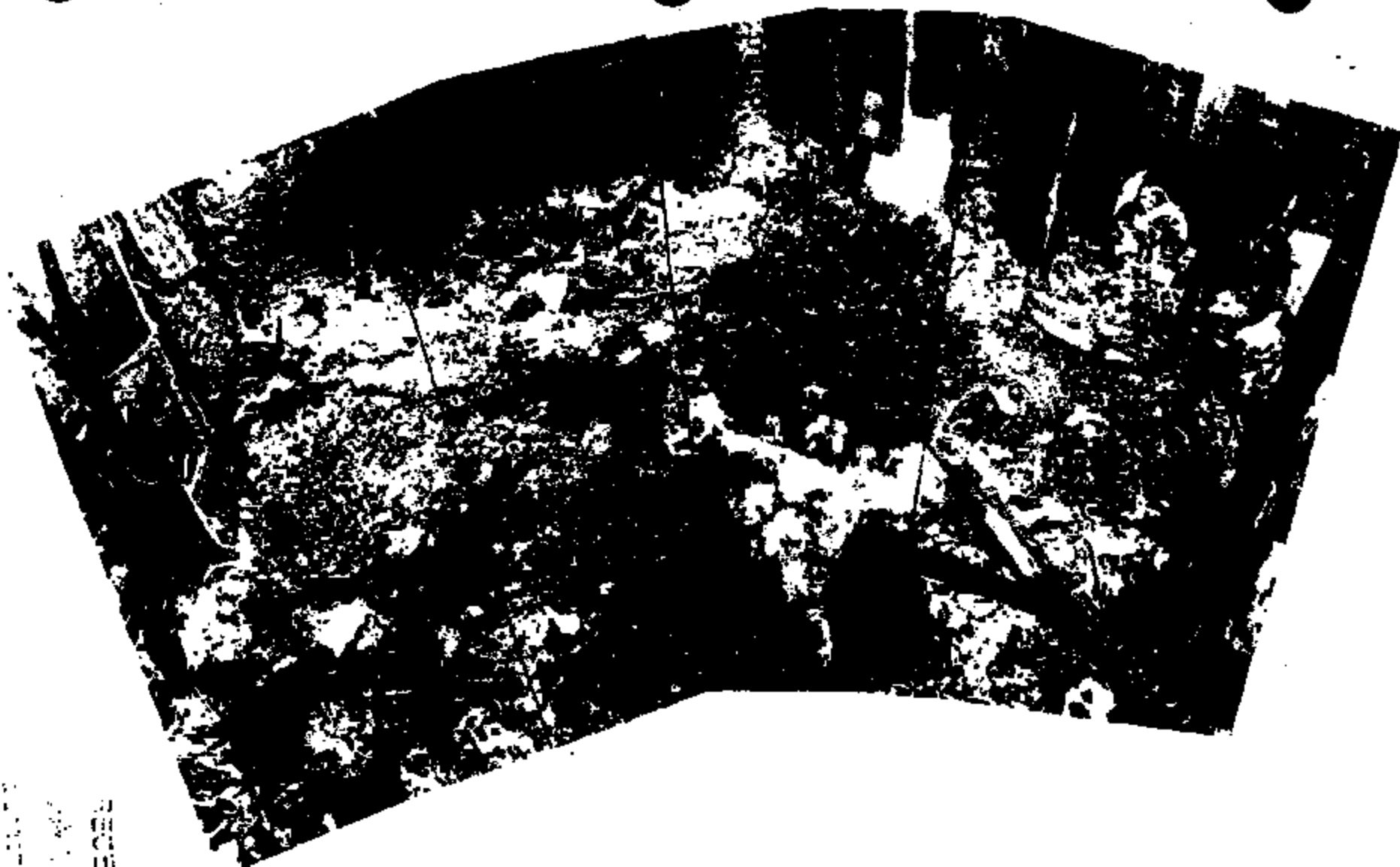


Figure 36



Figure 37

RECEIVED

APR 19 2012

U.S. AIR FORCE

FORM 8-62 15707



Figure 38

RECEIVED

JUN 1 9 2002

QUINCY DARTS

2002-020 18700



Figure 39

RECEIVED
JUN 13 2002
24 JUNCTION CHAMPS



Figure 40



Figure 41



Figure 42

RECEIVED
JAN 11 1967
SUN 1000



Figure 43



Figure 44

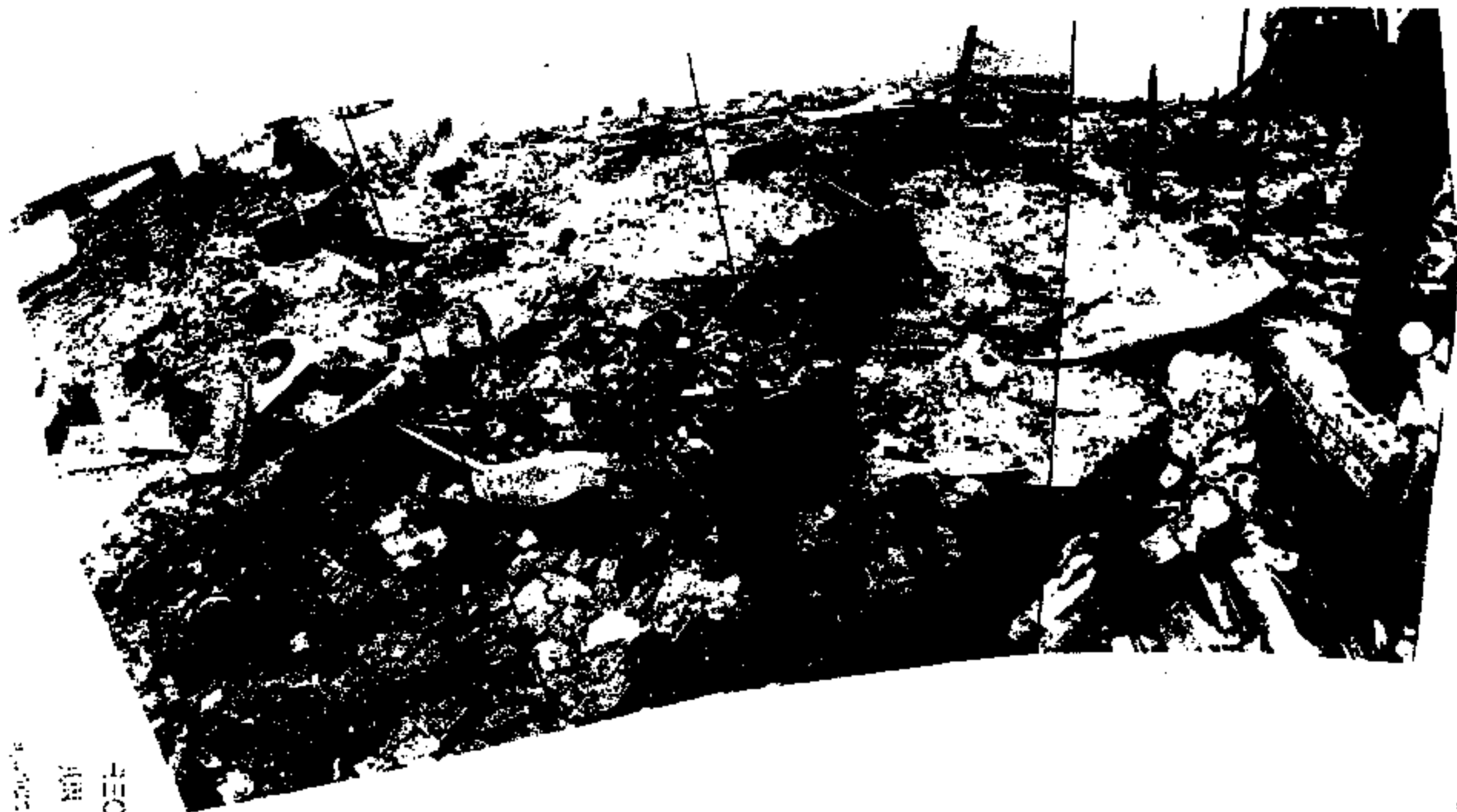


Figure 45

RECEIVED
JUN 1 3 2012
STATE OF CALIFORNIA



Figure 46



Figure 47

RECEIVED
JAN 1 1966
SUNNY H. HARRIS



Figure 48

Subj: [illegible]
 Date: 11/1/88
 Page: 11



Figure 49

100-100000-100
 100-100000-100
 100-100000-100



Figure 50

2012-01-01
2012-01-01
2012-01-01



Figure 51



Figure 52

RECEIVED

JUN 13 2002

Department of Defense

BM2-828 18719



Figure 53

RECEIVED
JAN 11 1966
U.S. AIR FORCE

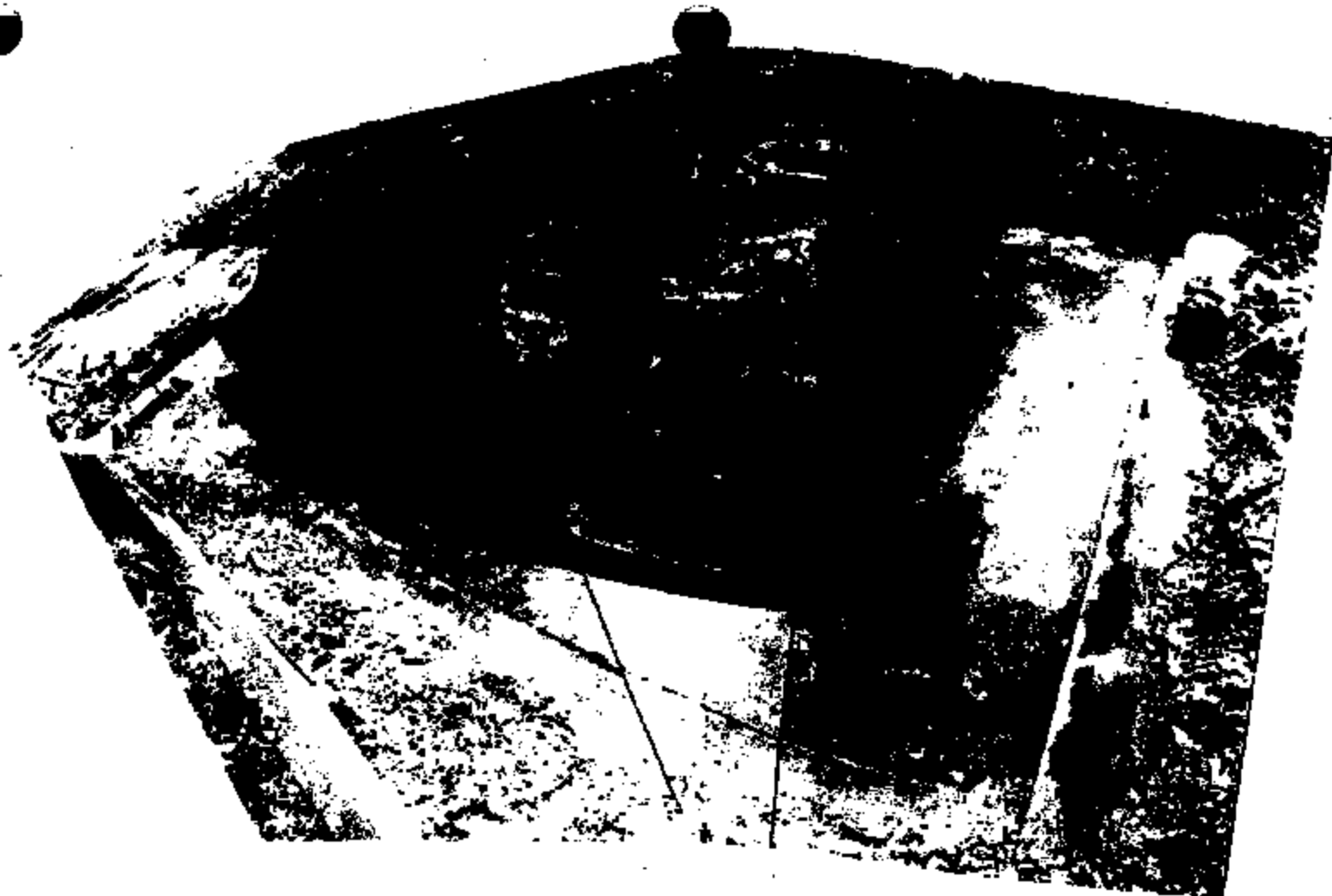


Figure 54

RECEIVED
JUN 10 1968
SUNNY HILLS



Figure 55

RECEIVED
JUN 13 2002
- 4 -
ADJUTANT GENERAL

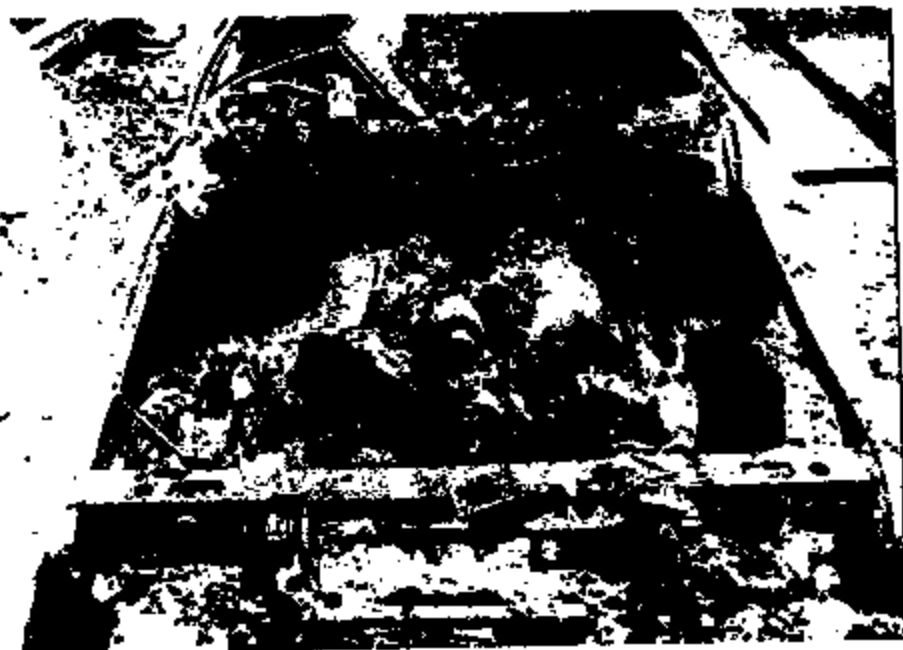


Figure 56

RECEIVED
JUL 10 2002
CALIFORNIA C RIMS



Figure 57



Figure 58

RECEIVED
JUL 13 2002
SECURITY DIVISION



Figure 59



Figure 60

RECEIVED
JUN 1 1964
SANDWICH DAMS



Figure 61



Figure 62

RECEIVED
JUN 1 3 2002
Department of Defense



Figure 63



Figure 64

RECEIVED
JUN 11 1962
SAC, NEW YORK



Figure 65

RECEIVED
JAN 17 2002
Vietnam Claims



Figure 66

RECEIVED

JUN 10 2003

WILSON COUNTY CLERK

ENCLOSURE 15736



Figure 67



Figure 68

RECEIVED
JUN 13 1962
HONOLULU, HAWAII

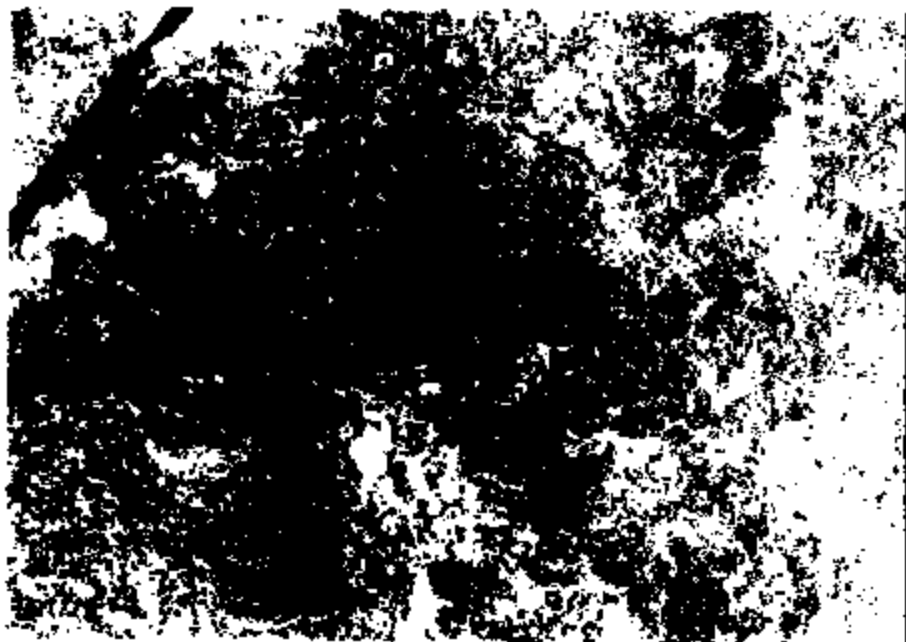


Figure 69



Figure 70



Figure 71



Figure 72

RECEIVED

JUL 17 2001

U.S. DEPARTMENT OF JUSTICE

100-428 18739



Figure 73



Figure 74



Figure 75



Figure 76



Figure 77

RECEIVED
JUN 10 2002
Calumet & Hecla

COPART SALVAGE AUTO AUCTIONS
P.O. BOX 500
GREENWICH SPRINGS, LA 70739
PHONE (225) 261-0102
TAX ID# 942667490

Date 5/09/02

Visit us at www.copart.com

FINAL INVOICE

Copart Lot# 2620452 50 BAYON ROUGE
Loss Date 3/28/02
Called In 4/02/02
B/U Cleared 4/02/02
Pickup Date 4/04/02
Original Title 4/24/02
Trans Title 4/24/02
Salvage Cert 5/01/02
Loss Type BURN
Description 94 GMC SIERRA C15 BURN
Vehicle ID# 2G7EC19W2E1515503
Licenses#ST
Mileage UNREADABLE
Pickup From RESIDENCE
LEBEAU, LA
10001-200-0000

8222 PIPESOA
ALLEN BARKS
STATE FARM INSURANCE
LAFAYETTE SERVICE CENTER
P.O. DRAWER 80189
LAFAYETTE, LA 70506

Claim#
Policy#
Loss Code
Referenced
Insured
Owner

ADVANCE CHARGES PAID BY COPART

TOTAL ADVANCE CHARGES	.00	
COPART SERVICE CHARGES		
TITLE PROCESSING	21.50	SALVAGE TITLE W/ LIEN
PIP PROGRAM CHARGE	2.50	
TOTAL COPART SERVICE CHARGES	24.00	
TOTAL DUE COPART	34.00	
PROCEEDS FROM SALE	25.00CR	
NET DUE COPART	9.00	

SALE INFORMATION

Lot# 2620452
Sale Date 5/07/02
Sale Amount 25.00
ACV 9300.00

Sold To

PRATTVILLE, LA

Return .26
Cert# A5292672

Item# 271

Payment From Buyer 5/09/02
Reported To NICS 5/07/02

Invoice Date
Invoice Amount

5/09/02
9.00

RECEIVED
MAY 13 2002
Lafayette Auto Claims

ENR2-02E 16738