

EA02-025

FORD 10/27/03

LETTER TO ODI

APPENDIX M

BOOK 13 OF 22

PART A-D

PART B

422643

12/09

AR

NT

ER02-025-B 4000

Sent

Office of the General Counsel

Ford Motor Company
Parklane Towers West
Suite 400
Three Parklane Boulevard
Dearborn, Michigan 48126-2568

December 8, 1998

Gary Eubanks & Associates
P.O. Box 9887
Little Rock, AR 72208-3887
ATTENTION: MATTHEW E. HARTNESS

Re: Claimant: [REDACTED]
D/E: May 23, 1998

Dear Mr. Hartness:

Since the alleged defective 1992 Town Car has been destroyed Ford Motor Company has been deprived of the opportunity to inspect. A determination as to Ford's responsibility cannot be determined and we must respectfully deny this claim.

Sincerely,

Shawn Norton
Claims Analyst

dmb

e:\claims\dmbs\10f.doc

8002-825-5 4888



1578032959

Legal

October 11, 1999

CONSUMER AFFAIRS
SECTION

B 6/1/21 P258

Ford Motor Company
P.O. Box 1904
Dearborn, MI 48121

RE: [REDACTED] and fire loss due
to defective 1992 model Lincoln Town Car

Dear Sir/Madam:

Please be advised that we represent [REDACTED] with regard to losses he sustained on May 23, 1998. On this date, [REDACTED] suffered a complete fire loss of his home caused by an electrical defect in a 1992 model Lincoln Town Car housed in his garage. The vehicle was designed, manufactured and distributed by Ford Motor Company.

Please accept this as notice of your breach of warranties to [REDACTED] both expressed and implied pursuant to the Uniform Commercial Code.

Sincerely,

Matthew E. Harness
Attorney at Law

MEH:th

OCT 15 1998

EAB2-825-B 4083

708 West Second Street • P.O. Box 3887 • Little Rock, Arkansas 72203-3887
(501) 372-0266 • (800) 522-5260 • FAX (501) 688-7741 • Web site: <http://www.garyebanks.com>
622 Malvern Ave. • Hot Springs, Arkansas 71901 • (501) 623-2234 • FAX (501) 623-4596
121 West Sixth, Suite 1-A • Pine Bluff, Arkansas 71601 • (870) 850-0266 • FAX (870) 850-0163

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KEMP LYDICK

Attorneys and Counselors

Campbell Centre II, Suite 875
8150 North Central Expressway
Dallas, Texas 75208

Telephone 214.897.0803
Fax 214.897.0102
www.kemplydick.com
kemp@kemplydick.com

CONSUMER AFFAIRS SECTION

David O. Kemp, P.C.
David O. Kemp, J.D., LL.M.
dkemp@kemplydick.com

2 MAY 31 AM 39

May 28, 2002

VIA C.M.R.R.H. 7001 0329 0804 3989 5245

and VIA US Regular Mail

Ford Motor Company
Mr. Michael Jordan
Customer Relations Center
c/o Lincoln Vehicles
16800 Executive Plaza Drive
P.O. Box 6248
Dearborn, Michigan 48121



Re:	Our Client	: Shelter Insurance Company
	Claim Number	: [REDACTED]
	Insured	
Date of Loss	: 07/23/01	
Loss Location	: Toll Gate on the Indian Nations Turnpike, OK	
Our File Number		[REDACTED]

Dear Mr. Jordan:

Please be advised that this firm has been retained to protect the interests of Shelter Insurance Company ("Shelter"), and subrogee of [REDACTED] and [REDACTED] ("the insured's"), to the extent of their deductible, in the herein referenced matter. All future contact with the above should be directed through me.

A brief synopsis of the facts to date are as follows: On July 23, 2001, a 1995 Lincoln Town Car, VIN#1LNLM82W7FY672896, and owned by the insured's, caught fire and totally burned.

2002-052-08541-N

REDACTED

May 28, 2002
Page 2

[REDACTED] was at the tollgate driving on the Indian Nations Turnpike in Oklahoma, when he and [REDACTED] smelled smoke. Initially they thought that the smell was coming from the car ahead of them, until [REDACTED] saw flames coming from the hood of their car. [REDACTED] immediately pulled over to the side of the road and opened the hood. Smoke and flames had engulfed the entire engine, so that there was no way [REDACTED] could put the fire out. Fear of an explosion, [REDACTED] along with their pets, ran back to the toll booth to get some help.

The Lincoln Town Car was previously a program vehicle and the [REDACTED] were the first private owners. [REDACTED] did not drive the vehicle very often and have had no prior problems with the vehicle.

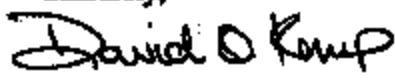
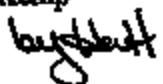
Subsequently, a cause and origin investigation was conducted, by Mr. Cam Cope, of Cope Consulting. From his investigation he has concluded that the origin of the fire appears to be in the engine compartment on the driver's side in the area of the steering column. Most likely the cause of the fire is the failure of the cruise control deactivation switch.

Shelter has taken steps to preserve the subject automobile and will make it available to you for inspection, provided you notify the undersigned of your desire to do so. We will need advance notice, so that a representative of Shelter can be present at the time of your inspection.

This is our first notice of the potential claim which we may have against Ford Motor Company for this loss. The damages to date are \$11,179.43, inclusive of our insured's deductible. We reserve the right to assert a claim for the full damages our clients have and will suffer as a result of Ford's negligent defective cruise control deactivation switch, asserted herein; and your acts of omission and/or commission against our clients.

Accordingly, the purpose of this letter is to provide you with formal notice of our clients' claim against you and to provide you with opportunity to resolve the claim in a fair and equitable manner without need for further legal action. If you have insurance which you believe may cover all or any part of this claim, you are requested to notify your insurance company immediately so that they can take whatever action they may deem necessary to protect your interests.

Sincerely,


David O. Kemp


May 28, 2002
Page 3.

DOK:eo

oo:

ENR2-025 15543

KEMP LYDICK

Attorneys and Counselors

Campbell Centre II, Suite 675
8150 North Central Expressway
Dallas, Texas 75208

Telephone 214.367.0003

Fax 214.367.9182

www.kemplydick.com
kemp@kemplydick.com

CONSUMER AFFAIRS SECTION

David O. Kamp, P.C.
David O. Kamp, J.D., LL.M.
dkamp@kemplydick.com

2 JN-4 NH 50

May 28, 2002

VIA C.M.R.R.E. 7001 0320 0004 3989 5245

and VIA US Regular Mail

Ford Motor Company
Mr. Michael Jordan
Customer Relations Center
c/o Lincoln Vehicles
16800 Executive Plaza Drive
P.O. Box 6248
Dearborn, Michigan 48121



Re:	Our Client	:	Shelter Insurance Company
	Claim Number	:	[REDACTED]
	Insured	:	[REDACTED]
Date of Loss	:	07/23/01	
Loss Location	:	Toll Gate on the Indian Nations Turnpike, OK.	
Our File Number	:	[REDACTED]	

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May 28, 2002
Page 24

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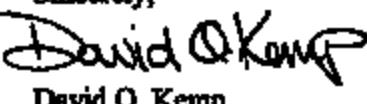
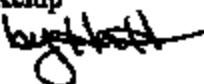
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Accordingly, the purpose of this letter is to provide you with formal notice of our clients' claim against you and to provide you with opportunity to resolve the claim in a fair and equitable manner without need for further legal action. If you have insurance which you believe may cover all or any part of this claim, you are requested to notify your insurance company immediately so that they can take whatever action they may deem necessary to protect your interests.

Sincerely,


David O. Kemp


May 28, 2002
Page 3rd

DOK:eac

cc: Ms. Susie Conlett
Via Fax: 918.838.7531

2002-025 15046

IN THE DISTRICT COURT IN AND FOR TULSA COUNTY
STATE OF OKLAHOMA

[REDACTED]
Plaintiffs,

CJ 2003 04765

VS.

CAUSE NO. _____

FORD MOTOR COMPANY,
Defendant.

DWYD PETERSON

PETITION

COME NOW, [REDACTED] and [REDACTED] in the above entitled and numbered cause, and files this his Petition against FORD MOTOR COMPANY, and would respectfully show unto the court the following:

PARTIES

1. [REDACTED] and [REDACTED] ("Plaintiffs") were at all times material herein adult citizens and residents of Tulsa, Tulsa County, Oklahoma.

2. FORD MOTOR COMPANY ("Defendant") is a corporation duly licensed to do business in Oklahoma, and may be served by serving its registered agent, as follows:

FORD MOTOR COMPANY
Parklane Towers West
Suite 300
Three Parklane Boulevard
Dearborn, Michigan 48126-2568

VENUE

3. Venue is proper in Tulsa County, Oklahoma, in that said county is where the cause of action arose which is the basis of this Petition.

FACTS

4. On or about July 23, 2001, Plaintiff's vehicle, a dark gray/blue, 1995 Lincoln Towncar, VIN 1LNLM82W7FY672896 ("subject vehicle"), was consumed by fire, causing considerable damage to the subject vehicle and personal property owned by Plaintiff.

5. Investigation into the cause and origin of the fire revealed that the fire originated in the engine compartment in the area of steering column and spread to the passenger compartment. The ignition source more probably than not was an electrical malfunction, which led to the ignition of other combustibles and this pre-mature fire. The subject vehicle was manufactured and distributed by Defendant Ford. Investigation revealed that the fire in Plaintiff's subject vehicle was caused by an electrical malfunction in the subject vehicle.

6. As a result of the above, the subject vehicle suffered extensive damage and personal property located within the vehicle was also damaged.

7. The subject vehicle was substantially in the same condition just before the fire as when purchased by Plaintiff from Defendant. The defect in the subject vehicle existed in the vehicle at the time it left possession and control of Defendant, and the defect made the vehicle unreasonably dangerous to Plaintiff or his property. The proximate cause of the damages sustained by Plaintiff alleged herein was the premature failure of the subject vehicle.

COUNT 1 - NEGLIGENCE

8. As and for their first cause of action against the Defendant, Plaintiff restates and realleges paragraphs 1 - 7 as if fully set forth herein and would further show the Court as follows:

9. Defendant was negligent in, but not limited to, each of the following:

- a. In failing to insure that the subject vehicle was designed with due care as a reasonable and prudent person would have done in the same or similar circumstances;
- b. In failing to adequately and properly supervise their employees who were involved in the design and manufacture of the subject vehicle, as a prudent employer would have done in the same or similar circumstances;
- c. In failing to insure that the materials used in the manufacture of the subject vehicle were appropriate for the purpose for which they were intended;
- d. In failing to properly manufacture the subject vehicle in such a way that it would be suitable for the specific and general purposes for which it was intended;
- e. In failing to properly warn Plaintiff of the dangers inherent in the subject vehicle, as sold;
- f. In failing to adequately test and inspect the subject vehicle for safety which a reasonable and prudent seller would have done in the same or similar circumstances.
- g. In failing to properly warn foreseeable users such as Plaintiffs of the dangers inherent in the use of the subject vehicle as designed and/or manufactured;

10. Plaintiff cannot more specifically allege the acts of negligence on the part of Defendant, for the facts in that regard are peculiarly within the knowledge of said Defendant and thus, in the alternative, pleads res ipsa loquitur.

COUNT 2 - BREACH OF WARRANTY

11. As and for Plaintiff's second cause of action against the Defendant, Plaintiff

restates and realleges paragraphs 1 - 10 as if fully stated herein and would further show the Court as follows:

12. Defendant impliedly warranted that the subject vehicle would be merchantable and reasonably fit for the ordinary and/or particular purpose for which it was to be used and would pass without objection in the trade under its contract description, pursuant to applicable provisions of the Uniform Commercial Code, as adopted by the State of Oklahoma.

13. In addition to Defendant's implied warranties, Defendant also gave certain express, written warranties regarding same, which Defendant breached. The written warranties are here to the Court shown.

14. At the time the subject vehicle was purchased, it was not as warranted, but rather was defective and unsafe, such that it was not fit for the purpose for which it was to be used and would not pass without objection in the trade.

15. Defendant's breaches of these implied and express warranties were a proximate cause of Plaintiff's damages.

16. All acts precedent to Plaintiff's filing of this claim have been performed.

17. As a result of Defendant's breaches of warranty, Plaintiff has been required to retain attorneys to represent their interests, and Plaintiff is entitled to recover their reasonable attorney's fees from Defendant.

COUNT 3 - STRICT LIABILITY

18. As and for their third cause of action against Defendant, Plaintiff restates

and realleges paragraphs 1-17 as if fully stated herein.

19. At all times herein mentioned, Defendant either designed, manufactured and/or sold and/or installed the subject vehicle.

20. The subject vehicle was defective and capable of causing and did cause damage to Plaintiff.

21. Defendant knew the subject vehicle was being purchased and used without inspection by Plaintiff for defects such as existed, and further, that the defects in the subject vehicle would not be readily observable or detected.

22. At the time of the fire, the subject vehicle was being used in a reasonably foreseeable manner, but was unsafe and dangerous for use by the Plaintiff.

23. Plaintiff alleges that the subject vehicle was defective and unsafe for its intended purposes at the time it left the control of the Defendant and at the time it was sold.

24. The subject vehicle was in the same condition immediately prior to the failure as it was when originally designed, manufactured, sold to Plaintiff and installed.

25. In this connection, Plaintiff alleges that the subject vehicle was defectively designed and manufactured so as to allow premature failure. Therefore, Plaintiff invokes the doctrine of strict liability found in §402A, Restatement of the Law of Torts, 2d, and as adopted by the Supreme Court of Oklahoma. Further, Plaintiff alleges the defect in design and manufacture and/or installation was a producing cause of the injuries set forth below.

CAUSATION

26. Defendant's acts of misfeasance, nonfeasance, or both, taken individually or collectively, whether intentional, grossly negligent, negligent, or inadvertent, was a proximate cause of the injuries and damages sustained by Plaintiff.

ATTORNEY'S FEES

27. As a result of Defendant's breaches of warranty, Plaintiff has been compelled to engage the services of the attorneys whose names are subscribed to this pleading. Plaintiff asks for reasonable attorney's fees for the preparation of this cause in the trial court and for additional reasonable attorney's fees in the event of an appeal is made thereafter.

DAMAGES

28. As a result of the acts of Defendant, Plaintiff sustained damages to the subject vehicle, as well as other damages, all of which are within the jurisdictional limits of this Court.

"FOR THE COURT ONLY"

29. Shelter Insurance Company provided insurance coverage to Plaintiff. Shelter Insurance Company paid its insured the sum of \$12,081.00, including deductible, for damage to Plaintiff's property as a result of the subject vehicle failure caused by the acts of Defendant as set forth herein. In accordance with said insurance policy and the laws of this state, Shelter Insurance Company, as subrogee of said insured, is entitled to seek reimbursement of the amount it paid Plaintiff pursuant to obligations under the above referenced policy of insurance.

Wherefore, premises considered, Plaintiff prays that he have judgment against the Defendant, FORD MOTOR COMPANY, in excess of Ten Thousand and no/100 (\$10,000.00) Dollars, plus interest and costs on property damage and attorney fees and such other and further relief this Court deems just and proper.

JURY TRIAL DEMANDED

Respectfully Submitted:



DAMON G. SHADID OBA #18303
Attorney at Law
1901 N. Classen, Ste. 222
Oklahoma City, Oklahoma 73106
Phone: 405.525.6671
Fax: 405.525.6675
[Redacted]
[Redacted]

Of Counsel:

DAVID O. KEMP
KEMP LYDICK
Texas State Bar #11255310
Attorney at Law
Campbell Centre II, Suite 875
8150 N. Central Expressway
Dallas, Texas 75206
(214) 987-0003 (Phone)
(214) 987-0182 (Fax)

C9CN140

VEHICLE DATA

07/31/03 10:45:22

-->

ENTER VIN --> 1LNLM62W7FY672896 1LNBP96F6FY672896
NAME --> [REDACTED] ZIP --> 66067 MODEL YR -->

OWNER NAME :
STREET ADDR :

CITY : OTTAWA

N/A YY-MM-DD 94-02-17

ST/PRV: KB CTRY:

ZIP/POSTAL CODE: [REDACTED]

N/A SOURCE: R

MODEL YEAR : 85 PLANT: Y

SALE YY-MM-DD 85-04-08

BODY STYLE DESC: BODYSTYLE NOT FOUND

PRODUCTION YY-MM-DD

VEHICLE DESC : VEHICLE DESC NOT FOUND

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	PCSD REGION
SHIP-TO	3	78		368		
FACING	3	78		368		
RESPONSIBLE	3					

CA EMISSION :

ENGINE TAG CODE : [REDACTED]

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 01

DSO DISTRICT :

FLEET CODE :

OPEN : 00 CLOSED : 01

DSO NUMBER :

FLEET STATUS :

ACTIVE: 01 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130
E845=INCORRECT VIN ENTERED, CORRECT VIN DISPLAYED ON RIGHT

OGDB432

E982-020 10554

CSCN150

CAMPAIGN VEHICLE INFORMATION

07/31/03 10:45:26

ENTER CAMPAIGN NUMBER--> 90294 VIN--> 1LNBP96F6FY672896 TYPE OF SEARCH: A
MODEL YEAR: 85 DEFECT: EMISS LEVEL BODY STYLE: BODYSTYLE NOT FOUND

NEW STATUS CODE:

CAMP DIV : 6

REPAIR INFORMATION: TYPE CODE:

SUPP CODE :

REPAIR DATE: DEALER P/A: -

KIT CODE : C

MICRO REF: CLAIM NUM: -

OASIS DATE :

DELETE REASON:

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW: -

IND: MATCH CODE: 1

CURRENT: 3 63 581 ASSIGNED: -

EXTRACT DATE:

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

CODE DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL SRC
C COMPLETE	94-09-27	B			05116	HISTORY	ZK3420 AC
M RELEASED FOR MAILING	94-02-15					HISTORY	
M RELEASED FOR MAILING	92-03-20					HISTORY	
M RELEASED FOR MAILING	91-04-17					HISTORY	CV
R READY TO RELEASE	91-04-10					HISTORY	CV
P ASSGND BY CONVERSION	91-03-21					HISTORY	CV

DELETE REASON:

F1-INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037=NO MORE DATA TO DISPLAY

OGDB432

CSCN130

NOTIFICATION RECIPIENT HISTORY

07/31/03 10:45:29

ENTER CAMPAIGN NBR > 90894 VIN ==> 1LNBP96F6FY672896
DEFECT : [REDACTED] BODY STYLE DESC: BODYSTYLE NOT FOUND
RESP DEALER : [REDACTED] BEGINNING MAILED DATE: 00-00-00 YY-MM-DD
RELEASE DESC : VENDOR REMAIL ENDING MAILED DATE : 00-00-00 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : FERGUSON INITIALS: LG
STREET ADDR1 : 2701 STAFFORD TRL
ADDR2 : ST/PRV: KS
CITY : OTTAWA CTRY:
ZIP/POSTAL CODE: [REDACTED] N-A SOURCE: R N-A EFF DATE: 94-02-17 YY-MM-DD

RESP DEALER : 378368 BEGINNING MAILED DATE: 00-00-00 YY-MM-DD
RELEASE DESC : POSTCARD FOLLOWUP ENDING MAILED DATE : 00-00-00 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : FERGUSON INITIALS: LG
STREET ADDR1 : 2701 STAFFORD TRL
ADDR2 : ST/PRV: KS
CITY : OTTAWA CTRY:
ZIP/POSTAL CODE: 65067 N-A SOURCE: R N-A EFF DATE: 94-02-17 YY-MM-DD
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
I032-PRESS F8 FOR MORE DATA OGDB432

CSCN130

NOTIFICATION RECIPIENT HISTORY

07/31/03 10:45:30

ENTER CAMPAIGN NBR ==> 90294 VIN ==> 1LNBP96F6FY672896
DEFECT : EMISS LEVEL BODY STYLE DESC: BODYSTYLE NOT FOUND
RESP DEALER : 378368 BEGINNING MAILED DATE: 91-05-10 YY-MM-DD
RELEASE DESC : NEW ISSUE TOTAL ENDING MAILED DATE : 92-01-10 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS: LG
STREET ADDR1 : ADDR2 : ST/PRV: KS

CITY : OTTAWA

ZIP/POSTAL CODE: [REDACTED]

N-A SOURCE: R N-A EFF DATE: 94-02-17 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 : ADDR2 : ST/PRV:

CITY :

ZIP/POSTAL CODE:

N-A SOURCE: N-A EFF DATE: YY-MM-DD

F1-INQUIRY F3-EXIT F4-QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9-G140
I048-LAST PAGE OGDB432

CSCN150

CAMPAGN VEHICLE INFORMATION

07/31/03 10:45:33

ENTER CAMPAIGN NUMBER==> 90E94 VIN==> 1LNB96F6FY672896 TYPE OF SEARCH: A
MODEL YEAR: DEFECT: EMISS LEVEL: BODY STYLE:

NEW STATUTORY CODE.

САМП ВЧН

NEW STATUS CODE:
REPAIR INFORMATION: TYPE CODE:

CAMP DIV
SWIBB CODE

REPAIR INFORMATION: TYPE CODE: _____
REPAIR DATE: FEBRUARY 8/8/____

Supp Code
Kit Code

REPAIR DATE: 10/10/00 DEALER P/A: CHRYSLER
MICRO BBB: CHRYSLER

KIT CODE
9337C DR700

MICRO REF. # CLAIM NUM.
BY , FOR

UASIS DATE : 10/10/2011

DELETE REASON:
DESER PULLS IN

VENDOR N/A INFORMATION:

RETAIL DEALER INFORMATION: **NEW:**

IND: MATCH CODE:

CURRENT: **ASSIGNED:** **SC**

EXTRACT DATE:

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICROS CL SRC

Digitized by srujanika@gmail.com

DELETE REASON:

E1-INDUSTRY E2-G140 E3-EXIT E5-G130 E7-FIRST E8-NEXT E9-MORE STATUS

F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DE)

FIG-ALL STATUS FILE-REVISED (ALL DATA FIELDS DATES 11-14-00)
END OF CAMPAIGN FOR STREETLE - CURRENT AND HISTORY DATABASES

QADB432

December 26, 2002

FORD MOTOR COMPANY
ATTN: SHAWN NORTON
PARKLANE TOWERS WEST, STE 300
3 PARKLANE BLVD
DEARBORN MI 48126-2548



Protecting the homes and personal
property of military leaders since 1867
PO Box G
Ft Leavenworth, KS 66027-0428

Re:

Claim No: H87700

Insured: [REDACTED]

Date of Loss: 8/21/02

Dear Ms. Norton:

Enclosed please find the documentation you requested in your letter dated 30 August 2002. The enclosures are as follows:

- Description of incident
- Copy of fire report
- Mileage of Vehicle was approximately 70,000 at the time of the fire
- Color photos
- The alleged defect is the wiring
- We will not provide you a copy of our expert's report. It is our work product. We will however provide you the "expert" photos
- Estimates of damages and proof of payment
- Service Receipts
- There were no market additions to the vehicle
- The engine was not running at the time of the fire
- The keys were not in the ignition at the time of the fire
- The vehicle was purchased used in the summer of 1996 from Bankston Auto in North Dallas, Texas. The vehicle had approximately 30,000 miles at the time of their purchase
- Damages total \$13,849.40.

If you need any additional information, please contact me at 800-664-9329, extension 4336.

Cordially,

Connie J. Miller
Subrogation/Salvage Specialist

Cjm
enc

Policyholder Services
Toll Free 1-800-266-6792
Local 913-727-4560

Email:
service@afi.org

Claims
Toll Free 1-800-266-0187

World Wide Web
www.afi.org

Toll Free 1-800-664-9328

800-266-0187 1-800-664-9328

REDACTED

A POD TX Date 01 Incident Date 21 2008 STI 0204806 Exposure 0 Status No Activity MFRS - 1 Basic											
B Location <input checked="" type="checkbox"/> Check this box to indicate that the address for this incident is provided on the Wildland Fire Incident Location Specification. Use only for Wildland fires. County Tarrant TX Street Type Rural											
Street address 284 AUBURN <input type="checkbox"/> Intersection Number/Roadname Park Street or Highway <input type="checkbox"/> In front of LEWISVILLE <input type="checkbox"/> Rear of City <input type="checkbox"/> Adjacent to <input type="checkbox"/> Directions											
Cross street or directions, as applicable											
C Incident Type <input checked="" type="checkbox"/> Building Fire Building Type H1											
D Aid Given or Received <input checked="" type="checkbox"/> Mutual aid received TX POD Year Date <input type="checkbox"/> Automatic aid rec'd. <input type="checkbox"/> Mutual aid given TX POD Year Date <input type="checkbox"/> Automatic aid given <input type="checkbox"/> Other aid given <input checked="" type="checkbox"/> None											
E1 Dates & Times Arrival 08/21/2008 1720:18 Check boxes if dates are the same as Alarm Date. ALARM dates required Alarm 08/21/2008 ARRIVAL reported, unless indicated with notes <input checked="" type="checkbox"/> Arrived 1720:18 <input type="checkbox"/> Controlled 1720:18 <input checked="" type="checkbox"/> Last Unit Cleared, reported worked for additional time 1830:27 Last Unit Cleared											
E2 Shifts & Alarms Local Option <input checked="" type="checkbox"/> Shift or Relieve 1 Alarms None											
E3 Special Studies Local Option <input type="checkbox"/> Special Study Kit <input type="checkbox"/> Special Study Value											
F Actions Taken <input checked="" type="checkbox"/> Extinguish Primary Action Taken H1 <input type="checkbox"/> Additional Action Taken (2) <input type="checkbox"/> Additional Action Taken (3)											
G1 Resources <input checked="" type="checkbox"/> Check this box and skip this section in Appendix or Personnel and Apparatus Apparatus Personnel suppression 4 14 EMS 2 4 Other 4 4 <input type="checkbox"/> Check box if resources consist solely of received resources.											
G2 Estimated Dollar Losses & Values LOSSES: Required by law/known. Optimize loss inv. None Property \$ 1,481,000 <input type="checkbox"/> Contents \$ 1,000,000 <input type="checkbox"/> PRE-INCIDENT VALUE: optional Property \$ 1,000,000 <input type="checkbox"/> Contents \$ 1,000,000 <input checked="" type="checkbox"/>											
H1 <input checked="" type="checkbox"/> Casualties <input type="checkbox"/> None Deaths Injuries Fire Service 0 0 Civilian 0 0											
H2 Detector Required for certified fires. 1 <input type="checkbox"/> Detector alerted occupants 2 <input type="checkbox"/> Detector did not alert them 3 <input type="checkbox"/> Unknown											
H3 Hazardous Materials Release <input type="checkbox"/> Mixed Use Property HH <input type="checkbox"/> Not mixed use											
J Property Use <input checked="" type="checkbox"/> Structures 018 1 or 2 family dwelling											

K1 Person/Entity Involved

Local Option Business name (if applicable) Area Code Phone Number

Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. First Name MI Last Name Suffix

Number Prefix Street or Highway Street Type Suffix

Post Office Box Apt./Suite/Floor City

Date Zip Code

More people involved? Check this box and attach Supplemental Forms (NFIRS-18) as necessary.

K2 Owner

Local Option Business name (if applicable) Area Code Phone Number

Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. First Name MI Last Name Suffix

Number Prefix Street or Highway Street Type Suffix

Post Office Box Apt./Suite/Floor City

Date Zip Code

Remarks

Local Option

Narrative Title: Narrative From CAD
Date Entered: 08/21/2002
17:26:35

LEWISVILLE 02074966
Complaint Type: FIRE - STRUCTURE FIRE
Caller Name:
 [08/21/2002 17:26:31 : ADYSON]
Call 02074964,02074966 are related.
Cross Streets: AUSTIN LN / SALEM TR



Fire Module Requested?

Check the box that applies and then complete the additional Fire Mod. based on Incident Type as follows:

- Building 111
- Special structures 113
- Confined 113-118
- Mobile Property 120-123
- Vehicle 130-132
- Vegetation 140-143
- Outside rubbish fire 150-155
- Special outside fire 160-164
- Crop fire 170-173

- Complete Fire & Structure
- Complete Fire Mod. & the 6 block on Structure Module
- Complete Basic Module
- Complete Fire Module
- Complete Fire or Wildland
- Complete Basic Module
- Complete Fire Module
- Complete Fire Module

More remarks? Check this box and attach Supplemental Forms(NFIRS-18) as necessary.

M Authorization

020	CHIEF	COMMAND
Officer in charge ID	Position or rank	Assignment
08/21/02	Month	0
Check box if same as officer in charge → <input type="checkbox"/> 0874	Day	21
Member making report ID	Year	2002
Signature		

Complete this side for all fires										NFIRS - 2 Fire	
A TORONTO TX 10 21 2002		ST1 020-0000000000000000		S Date _____ Initials _____		S Station _____ Initials _____		S Address _____ Initials _____		<input type="checkbox"/> Other	<input type="checkbox"/> Change
B Property Details											
B1 1 <input type="checkbox"/> Not Residential Estimated number of residential living units in building of origin, whether or not all units because involved		C On-Site Materials <input type="checkbox"/> None Enter up to three codes. Check one box for each code entered.		Complete if there were any significant amounts of materials, industrial, energy or agricultural products or materials on the property, whether or not they became involved							
B2 1 <input type="checkbox"/> Buildings not involved Number of buildings involved		D Ignition		E1 Cause of ignition <input type="checkbox"/> Check box if this is an exposure report.		F Ignition Power		G Fire Suppression Factors		H Human Factors Contributing To Ignition	
B3 1 <input type="checkbox"/> None <input type="checkbox"/> Less than one acre Acres burned (public land)		D1 47 Vehicle storage area; garage, carport Area of fire origin		E2 Factors Contributing To Ignition <input type="checkbox"/> None 10 Mechanical failure, malfunction, other Factor contributing to ignition (1) Factor contributing to ignition (2)		F1 Equipment Involved in Ignition <input type="checkbox"/> None → Equipment was not involved, skip to Section G		G1 Equipment Power Equipment Power Source Equipment Power Factor (1)		H1 Mobile Property Involved 3 Involved in ignition and burned	
D2 12 Facilitated, accelerated fuel from operator error Fuel source		D3 0 Unetermined Not fire related		E3 Factors Contributing To Ignition <input type="checkbox"/> None 1 <input type="checkbox"/> Age was a factor Estimated age of person involved		F2 Equipment Portability Equipment Portability 1 <input type="checkbox"/> Portable 2 <input type="checkbox"/> Stationary Portable equipment normally can be moved by one person, is designed to be used in multiple locations, and requires no tools to install.		G2 Fire Suppression Factors Enter up to three codes. <input type="checkbox"/> None NBBM None Fire suppression factor (1) Fire suppression factor (2)		H2 Mobile Property Type & Make 14 Passenger car Mobile property type MG Mercury Mobile property make 1994 Year	
D4 23 Gasoline Type of material first ignited Required only if item first ignited code is 00 or >94		F3 Local Use <input type="checkbox"/> Pre-Fire Plan Available Some of the information presented in this report may be based upon reports from other agencies		H3 Local Use <input type="checkbox"/> Arson report attached <input type="checkbox"/> Police report attached <input type="checkbox"/> Coroner report attached <input type="checkbox"/> Other reports attached							
I GRAND MARQUIS Mobile property model											
J LICENSE TX License Plate Number		K VIN/STN VIN Number		L Structure Info Please be sure to complete the other side of this form.							

J1 Structure Type	J2 Building Status	J3 Building Height	J4 Main Floor Size
If fire was in an unoccupied building or a non-combustible structure complete the rest of this form.		Count the ROOF as part of the highest story	NFIRS-3 Structure Fire
[1]	[2]	[3] Total number of stories at or above grade	[4], [5], [6] 000 Total square feet
Unoccupied building	Occupied and operating	[7] Total number of stories below grade	[8], [9] BY [10], [11] Length in feet Width in feet

J1 Fire Origin	J3 Number of Stories Damaged By Flame	K Material Contributing Most To Flame Spread
[1] Story of origin <input type="checkbox"/> Below grade	Count the ROOF as part of the highest story Number of stories w/ minor damage (1 to 54% flame damage) [1]	<input type="checkbox"/> Check if no flame spread <input type="checkbox"/> Other or material not listed <input type="checkbox"/> Unable to determine → Help on Material L
J2 Fire Spread	Number of stories w/ significant damage (25 to 49% flame damage) [2] Number of stories w/ heavy damage (50 to 74% flame damage) [3] Number of stories w/ extreme damage (75 to 100% flame damage) [4]	K1 [60] Item First ignited, Other Item contributing most to flame spread
Confined to room of origin		K2 [23] Gasoline Type of material contributing most to flame spread <small>Required only if item contributing code is 10 or 47.</small>

L1 Presence of Detectors In areas of the fire	L3 Detector Power Supply	L5 Detector Effectiveness
[5] Undetermined	[6]	[7] Required if detector failed to operate
L2 Detector Type	L4 Detector Operation	L6 Detector Failure Reason
[8]	[9]	[10] Required if detector failed to operate

M1 Presence of Automatic Extinguishment System	M3 Automatic Extinguishment System Operation	M5 Automatic Extinguishment System Failure Reason
[11] None Present	Required if the fire within designed range	Required if system failed
M2 Type of Automatic Extinguishment System <small>Required if fire was within designed range of AED</small>	[12]	[13]
[14]	[15]	[16]
M4 Number of Sprinkler Heads <small>Required if system operated</small>	Number of sprinkler heads operating	
[17]	[18]	

A		AM PM	DD 21	YYYY 2003	ST1 Room	0204005 Incident Number	B Exposure	C Disease	D Change	NPIR8 - 9 Apparatus or Resources
100	Star	TX								
Date Star		Patient Date Star								
B Apparatus or Resources <small>Use codes listed below</small>		Date and Times <small>Check if same date as alarm date</small>				Sent	Number of People	Use		Actions Taken
		Month	Day	Year	Hour/Min	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/> Suppression <input type="checkbox"/> EMS <input type="checkbox"/> Other		
1	ID 1H01	Dispatch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	172844	<input type="checkbox"/>	1		31	
	Type 70	Arrival	<input checked="" type="checkbox"/>	<input type="checkbox"/>	173446					
		Clear	<input checked="" type="checkbox"/>	<input type="checkbox"/>	180844					
2	ID 1H14	Dispatch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	172844	<input type="checkbox"/>	3	<input checked="" type="checkbox"/> Suppression <input type="checkbox"/> EMS <input type="checkbox"/> Other	73	
	Type 11	Arrival	<input checked="" type="checkbox"/>	<input type="checkbox"/>	173446					
		Clear	<input checked="" type="checkbox"/>	<input type="checkbox"/>	180827					
3	ID 1E01	Dispatch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	172844	<input type="checkbox"/>	3	<input checked="" type="checkbox"/> Suppression <input type="checkbox"/> EMS <input type="checkbox"/> Other	73	
	Type 11	Arrival	<input checked="" type="checkbox"/>	<input type="checkbox"/>	173446					
		Clear	<input checked="" type="checkbox"/>	<input type="checkbox"/>	180828					
4	ID 1H18	Dispatch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	172844	<input type="checkbox"/>	3	<input checked="" type="checkbox"/> Suppression <input type="checkbox"/> EMS <input type="checkbox"/> Other	73	
	Type 70	Arrival	<input checked="" type="checkbox"/>	<input type="checkbox"/>	173446					
		Clear	<input checked="" type="checkbox"/>	<input type="checkbox"/>	180828					
5	ID 1C01	Dispatch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	172844	<input type="checkbox"/>	1	<input checked="" type="checkbox"/> Suppression <input type="checkbox"/> EMS <input type="checkbox"/> Other	61	
	Type 12	Arrival	<input checked="" type="checkbox"/>	<input type="checkbox"/>	173446					
		Clear	<input checked="" type="checkbox"/>	<input type="checkbox"/>	180828					
6	ID 1C06	Dispatch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	172844	<input type="checkbox"/>	1	<input checked="" type="checkbox"/> Suppression <input type="checkbox"/> EMS <input type="checkbox"/> Other	63	
	Type 12	Arrival	<input checked="" type="checkbox"/>	<input type="checkbox"/>	173446					
		Clear	<input checked="" type="checkbox"/>	<input type="checkbox"/>	180828					
7	ID 1H03	Dispatch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	172844	<input type="checkbox"/>	3	<input checked="" type="checkbox"/> Suppression <input type="checkbox"/> EMS <input type="checkbox"/> Other	21	41
	Type 12	Arrival	<input checked="" type="checkbox"/>	<input type="checkbox"/>	173446					
		Clear	<input checked="" type="checkbox"/>	<input type="checkbox"/>	180828					
8	ID 1E03	Dispatch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	172844	<input type="checkbox"/>	1	<input checked="" type="checkbox"/> Suppression <input type="checkbox"/> EMS <input type="checkbox"/> Other	73	
	Type 12	Arrival	<input checked="" type="checkbox"/>	<input type="checkbox"/>	173446					
		Clear	<input checked="" type="checkbox"/>	<input type="checkbox"/>	180828					
9	ID 1C08	Dispatch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	172844	<input type="checkbox"/>	1	<input checked="" type="checkbox"/> Suppression <input type="checkbox"/> EMS <input type="checkbox"/> Other	73	
	Type 12	Arrival	<input checked="" type="checkbox"/>	<input type="checkbox"/>	173446					
		Clear	<input checked="" type="checkbox"/>	<input type="checkbox"/>	180828					

Type of Apparatus or Resource		Method & Rescue	
Grounded Fire Suppression	Aircraft		
11 Engine	41 Aircraft fixed wing tankers	71 Rescue unit	
12 Truck or trailer	42 Helicopter	72 Urban search & rescue unit	
13 Copter	43 Helicopter	73 High angle rescue unit	
14 Tanker & pumper combination	40 Aircraft, other	75 BL-5 unit	
15 Brush truck	Marine Equipment	76 ALE unit	
17 ARF (Aircraft Rescue and Firefighting)	51 Fire boat with pump	78 Medical and rescue unit, other	
19 Ground fire suppression, other	52 Boat, no pump	Other	
Heavy Ground Equipment	50 Marine apparatus, other	91 Mobile command post	NN None
21 Dozer or plow	Support Equipment	92 Chief officer car	UU Undetermined
22 Tractor	61 Breathing apparatus support	93 Helift unit	
24 Tanker or tender	62 Light and sit unit	94 Type 1 hand crew	
26 Heavy equipment, other	64 Support apparatus, other	95 Type 2 hand crew	
		96 Privately owned vehicle	
		99 Other apparatus/resource	

More apparatus?
Use additional
sheets.

NN Morse
HU Hochstettern

Type of Apparatus or Resource	Aircraft	Medical & Rescue	
Ground Fire Suppression			
11 Engine	41 Aircraft fixed wing tankers	71 Rescue unit	
12 Truck or aerial	42 Helitanker	72 Urban search & rescue unit	
13 Quint	43 Helicopter	73 High angle rescue unit	
14 Tanker & pumper combination	44 Aircraft, other	75 BLS unit	
15 Brush truck		76 ALS unit	
17 AFRF (Aircraft Rescue and Firefighting)		79 Medical and rescue unit, other	
18 Ground fire suppression, other			
Heavy Ground Equipment	Marine Equipment	Other	
21 Dozer or plow	81 Fire boat with pump	91 Mobile command post	NN None
22 Tractor	82 Boat, no pump	92 Chief officer car	UD Undetermined
24 Tanker or tender	83 Marine apparatus, other	93 Headset unit	
25 Heavy equipment, other		94 Type 1 hand crew	
	Support Equipment	95 Type 2 hand crew	
	81 Breaching apparatus support	98 Privately owned vehicle	
	82 Light and airunit	99 Other apparatus/resource	
	83 Support apparatus, other		

**More applicants?
Use additional
sheets.**

A	10000	TX	01	01	1992	BT1	020404	P	<input type="checkbox"/> Date <input checked="" type="checkbox"/> Star	<input type="checkbox"/> Date <input checked="" type="checkbox"/> Star	NPIRS - 10 Personnel
						Initial Date	Initial Number				
B Apparatus or Resources		Dates and Times				Sent	Number of People	Use	Actions Taken		
		<input checked="" type="checkbox"/> Check boxes date as alarm date <input type="checkbox"/> Month Day Year Hours/Min				<input checked="" type="checkbox"/>	#	<input checked="" type="checkbox"/> Check ONE box for each apparatus to indicate its main role at the incident.	<input checked="" type="checkbox"/> Suppression <input type="checkbox"/> EMS <input type="checkbox"/> Other		
1	ID: M103	Dispatch	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	1728044	Sent	<input checked="" type="checkbox"/>	#	<input checked="" type="checkbox"/> Suppression <input type="checkbox"/> EMS <input type="checkbox"/> Other		
	Type: 10	Arrival	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	1732033						
		Clear	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	1801300						
Personnel ID		Name		Rank or Grade	Attend	Action Taken	Action Taken	Action Taken	Action Taken		
4002		GRAYSON MATTHEW P		FIREFIGHTER	<input type="checkbox"/>	73					
4006		CUNNINGHAM GREGG		FIREFIGHTER	<input type="checkbox"/>	73					
					<input type="checkbox"/>						
					<input type="checkbox"/>						
					<input type="checkbox"/>						
					<input type="checkbox"/>						
2 ID: C101		Dispatch	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	1728016	Sent	<input checked="" type="checkbox"/>	#	<input type="checkbox"/> Suppression <input type="checkbox"/> EMS <input checked="" type="checkbox"/> Other		
Type: 02		Arrival	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	1732033						
		Clear	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	1828048						
Personnel ID		Name		Rank or Grade	Attend	Action Taken	Action Taken	Action Taken	Action Taken		
4003		LASKY RICHARD A		CHIEF	<input type="checkbox"/>	81					
					<input type="checkbox"/>						
					<input type="checkbox"/>						
					<input type="checkbox"/>						
					<input type="checkbox"/>						
3 ID: C105		Dispatch	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	1728000	Sent	<input checked="" type="checkbox"/>	#	<input type="checkbox"/> Suppression <input type="checkbox"/> EMS <input checked="" type="checkbox"/> Other		
Type: 04		Arrival	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	1732000						
		Clear	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	1828025						
Personnel ID		Name		Rank or Grade	Attend	Action Taken	Action Taken	Action Taken	Action Taken		
4004		WILKINS KENNETH R		CHIEF	<input type="checkbox"/>	88					
					<input type="checkbox"/>						
					<input type="checkbox"/>						
					<input type="checkbox"/>						
					<input type="checkbox"/>						

BBB2-B25-A 10307

A	ID# FD# <input type="text"/> TX <input type="text"/>	AM <input type="text"/> PM <input type="text"/> YYYY Date <input type="text"/> Incident Date <input type="text"/>	STI <input type="text"/> 0804000 Station Number <input type="text"/>	<input type="checkbox"/> Update <input type="checkbox"/> Change	<input type="checkbox"/> Update <input type="checkbox"/> Change	NFIRS - 10 Personnel		
B Apparatus or Resource		Dates and Times Check all times applicable <input checked="" type="checkbox"/> Next Day Year Hours/Min		Sent <input checked="" type="checkbox"/>	Number of People <input type="text"/>	Use <input checked="" type="checkbox"/> Check ONE box for each apparatus to indicate its main user at the incident.	Actions Taken Up to 4 boxes for each apparatus and each personnel.	
1	ID <input type="text"/> T91 Type <input type="text"/>	Dispatch <input checked="" type="checkbox"/> <input type="text"/> <input type="text"/> 1728344 Arrival <input checked="" type="checkbox"/> <input type="text"/> <input type="text"/> 172851 Clear <input checked="" type="checkbox"/> <input type="text"/> <input type="text"/> 183414	Sent <input checked="" type="checkbox"/>	<input type="text"/> #	<input type="checkbox"/> Suppression <input checked="" type="checkbox"/> EMS <input type="checkbox"/> Other	21 <input type="text"/>		
Personnel ID		Name	Rank or Grade	Attend <input checked="" type="checkbox"/>	Action Taken	Action Taken	Action Taken	Action Taken
6870		WELLS JERRY K.	CAPTAIN	<input checked="" type="checkbox"/>	21			
6874		TAYLOR STEPH W.	DRIVER	<input type="checkbox"/>	21			
6827		APPLE GARY	FIREFIGHTER	<input checked="" type="checkbox"/>	21			
6820		ALLEN KYLE RICHARD	FIREFIGHTER	<input checked="" type="checkbox"/>	21			
6848		GALLARD JAMES M.	FIREFIGHTER	<input checked="" type="checkbox"/>	21			
				<input type="checkbox"/>				
2	ID <input type="text"/> B162 Type <input type="text"/>	Dispatch <input checked="" type="checkbox"/> <input type="text"/> <input type="text"/> 172834 Arrival <input checked="" type="checkbox"/> <input type="text"/> <input type="text"/> 173050 Clear <input checked="" type="checkbox"/> <input type="text"/> <input type="text"/> 183427	Sent <input checked="" type="checkbox"/>	<input type="text"/> #	<input type="checkbox"/> Suppression <input checked="" type="checkbox"/> EMS <input checked="" type="checkbox"/> Other	70 <input type="text"/>		
Personnel ID		Name	Rank or Grade	Attend <input checked="" type="checkbox"/>	Action Taken	Action Taken	Action Taken	Action Taken
6809		BROWN DARRELL D.	CHIEF	<input type="checkbox"/>	70			
				<input type="checkbox"/>				
				<input type="checkbox"/>				
				<input type="checkbox"/>				
				<input type="checkbox"/>				
				<input type="checkbox"/>				
3	ID <input type="text"/> D194 Type <input type="text"/>	Dispatch <input checked="" type="checkbox"/> <input type="text"/> <input type="text"/> 172818 Arrival <input checked="" type="checkbox"/> <input type="text"/> <input type="text"/> 173029 Clear <input checked="" type="checkbox"/> <input type="text"/> <input type="text"/> 183437	Sent <input checked="" type="checkbox"/>	<input type="text"/> #	<input type="checkbox"/> Suppression <input checked="" type="checkbox"/> EMS <input checked="" type="checkbox"/> Other	70 <input type="text"/>		
Personnel ID		Name	Rank or Grade	Attend <input checked="" type="checkbox"/>	Action Taken	Action Taken	Action Taken	Action Taken
6782		REEVES RICKY L.	CHIEF	<input type="checkbox"/>	70			
				<input type="checkbox"/>				
				<input type="checkbox"/>				
				<input type="checkbox"/>				
				<input type="checkbox"/>				
				<input type="checkbox"/>				

EPIC-525-A 18035

ENR2-828-A 12339

Entered By: APRIL DYSON, On 08/21/2002 17:26:35
Edited By: LESLEE A BACHUS, On 08/27/2002 16:02:42

Title: Narrative From CAD

LEWISVILLE 02074958

Complaint Type: FIRE - STRUCTURE FIRE

Caller Name:

[08/21/2002 17:26:31 : ADYSON]

Call 02074954,02074955 are related.

Cross Streets: AUSTIN LN / SALEM TR

MAPSCO 650R BOX 126

ER02-029-A 16346

Entered By: SETH W TAYLOR, On 08/21/2002 22:04:55
Edited By: LESLEE A BACHUS, On 08/27/2002 16:02:42

Title: INCIDENT NARRATIVE

THIS REPORT IS FOR A CAR FIRE INSIDE OF A GARAGE THAT BURNED THE CAR AND CAUSED DAMAGE TO THE GARAGE. AT THE CURRENT TIME THE EXPOSURE REPORT DOESN'T SHOW THIS. OWNER [REDACTED] STATES SHE HAD RETURNED FROM JUSTIN AND WHEN SHE PULLED INTO THE GARAGE HER CAR DIED. SHE WAS UNABLE TO RESTART THE VEHICLE. SHE WENT INTO CALL HER SON AND CAME BACK TO THE GARAGE TO FIND THE CAR ON FIRE. THE FIRE UNDER THE HOOD WAS INTENSE ENOUGH TO BURN THROUGH THE STEEL HOOD AND CAUSE SMOKE AND HEAT DAMAGE TO THE GARAGE AND HOUSE. Q 163 ARRIVED TO FIND THE GARAGE DOOR OPEN AND MADE AN INITIAL ATTACK. M163 ASSISTED WITH FIRE ATTACK. M161 ARRIVED AND EXAMINED THE NEIGHBOR WHO ATTEMPTED TO PUT OUT THE FIRE. T 161 ARRIVED AND PERFORMED SEARCH, ASSISTED WITH PULLING CEILING AND VENTILATION. STOP LOSS. OVERHAUL INCLUDED REMOVING SMOKE FROM HOUSE AND ATTIC.
CAR IS INSURED BY STATE FARM RICK TANNER INSURANCE, (972)315-2828 POLICY # 137534FD343D

HOUSE IS INSURED BY ARMED FORCES INS. 550 EISENHOWER RD LEAVENWORTH KS 66048 0042026E-BR (800)265-6792

VILLAGE FORD OF LEWISVILLE, INC.

1144 NORTH STEMMONS FREEWAY
LEWISVILLE, TEXAS 75067

(972) 434-1855



DISCLAIMER OF WARRANTIES

Any warranties on the products and services offered are those made by the manufacturer. The seller hereby expressly disclaims, in particular, other express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

FACTORY REP. INFORMATION

ITEM	DESCRIPTION	QUANTITY	UNIT	PRICE
PAINT	PAINT	1	GAL	10.00
PAINT	PAINT	1	GAL	10.00
PAINT	PAINT	1	GAL	10.00
PAINT	PAINT	1	GAL	10.00

ITEM	DESCRIPTION	QUANTITY	UNIT	PRICE
TOTAL PARTS				
TOTAL LABOR				

ON BEHALF OF SERVICE CENTER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREIN IS ACCURATE. UNLESS OTHERWISE SHOWN, SERVICES RENDERED THIS PAYMENT AS NO CHARGE TO OWNER; THERE WAS NO MODIFICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN DEFORMED IN ANY WAY WITH ANY APPROPRIATE MEASUREMENTS TAKEN THEREOF SUPPORTING THIS CLAIM ARE AVAILABLE FOR [] YEAR FROM THE DATE OF PAYMENT FOR INSPECTION AT THE SATISFACTION OF THE MANUFACTURER OR FORD DEALER.

LEWISVILLE
DENTON
DATES: BEGIN: 092297 DONE: 092297
ADV: 444 DC1 FMC
HOME: [REDACTED]
WORK: [REDACTED]

TA01 0102 C P4 R01 C87855-2
2MELM75WBRX630542
94 MERCURY GR MARQUIS LS4 ADR SDN
TX 75067 INVOICED AT: 09/22/97 11102113
LIC: TX DV8258 PROD: 030494

ODOMETER IN: 36496 TX: 2

LN ENGINE SPINS OVER SLOW TO START-H1 TECH 331 LAB HRS 2.5 150.00
51 AS HAD TO CHARGE BATTERY-REPORT 2356 MCLEOD, MIKE M
CK CHARGING SYSTEM, NECC TO REPL 0P-M
BATTERY AND BOTH CABLES, RE TEST
OK

VEN	PART NUMBER	DESCRIPTION	NOTE	QTY	PRICE	EXTEND
FMC-BAT	[REDACTED]	*CABLE ASY - STR HTT		18	42.96	42.96
FMC-BAT	[REDACTED]	BATTERY		18	93.43	93.43
FMC-BATTERY-FEE	[REDACTED]	*****BATT		18	6.00	6.00
PARTS AMOUNT						
LAB AMOUNT						
LINE TOTAL		- DEPT D				255.39

PARTS		136.47
SUPPLIES		15.00
LAB-MECHANICAL		150.00
MISCELLANEOUS		3.00
SUB-TOTAL		304.47
TAX		7.20
TOTAL-CHARGES		311.67

PAYMENT DISTRIBUTION

CASH DUE	282.75
SERVICE CHARGE OFF (GR)	91.00

60 MONTH BATTERY
PRO RATED

PAGE 1 OF 2

VILLAGE FORD OF LEWISVILLE, INC.

1144 NORTH STEMMONS FREEWAY

LEWISVILLE, TEXAS 75067

(972) 434-1855



DISCLAIMER OR WARRANTIES

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FACTORY REP. SIGNATURE

MANUFACTURER	AUTO INSURER	FCU INSURER	LEASER
VEHICLE INFORMATION			
YEAR	MAKE	MODEL	VIN NUMBER
0	1994	MERCURY	2MELM75SWRX658542
0	0	0	TOTAL

PREVIOUS ODE	APPROVAL ODE	COMMITMENT ODE
00000000	00000000	00000000

ON BEHALF OF REPORTING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE SHOWN, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO EXCEPTION FROM THE WARRANTY OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN COMPROMISED IN ANY WAY WITH ANY ACCIDENT, REPAIRS OR MAINTENANCE RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR 2 YEARS FROM THE DATE OF PAYMENT NOTIFICATION AT THE REPORTING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

REPORTER SIGNATURE OR AUTHORIZED PERSON

LEWISVILLE

TX

TAG# [REDACTED] P-1018
2MELM75SWRX658542
94 MERCURY, GR MARQUIS LS ADR SON
INVOICED AT: 09/22/97 11021

IF YOU HAVE ANY QUESTIONS - PLEASE SEE WESLEY WOODALL
SF

PAGE. 2 OF. 2

VILLAGE FORD OF LEWISVILLE, INC.

1144 NORTH STEMMONS FREEWAY

LEWISVILLE, TEXAS 75067

(972) 434-1855

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FACTORY PREP. AND SHIP/DEL.

TOTAL	ALLOWANCE	TDS/PROMPT	DISCOUNT
PAID COMPLNT	CHARGE TO CREDIT CARD		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
AMT	AMT	AMT	AMT
TOTAL			

DESCRIPTION	APR/DEC 2000	CURRENT CDR	
PARTS LABOR	TOTAL PARTS	TOTAL LABOR	TOTAL CDR

ON BEHALF OF SERVICE DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREIN IS ACCURATE. UNLESS OTHERWISE SHOWN, SERVICES PROVIDED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WILL BE NO REDDUCE FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAS BEEN COMPROMISED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. PROOF SUPPORTING THIS CLAIM ARE AVAILABLE FOR 3(Y) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICE DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

TELE: [REDACTED] DEALER, SERVICE MANAGER, OR AUTHORIZED PERSON [REDACTED] DATES: [REDACTED]

INVOICE TO

DRIVER/OWNER INFORMATION -- INVOICE: M17504

LEWISVILLE

TX

HOME [REDACTED] WORK [REDACTED]

LEWISVILLE

TX

HOME [REDACTED] WORK [REDACTED]

VEHICLE INFORMATION

TAG #441-ADW-443 OTCN8PM INVOICE# FINL-120798
TAX RATES: INTNL INVOICED AT: 12/07/98 11:18:39
ITEM# 100 43082
DATE: 12/07/98

AA VTM 2HBLN7SMR0158342
LICENSE NUMBER: TX 1W8238
94 MERCURY GR MARQUEE LS ADR SSW
DISTL FWD DATES: INSERVICE: 03/29/94 PRODUCTION: 08/04/94

CONCERN 51: CK REASON VEH LOST P/S FLUID AND WILL NOT TURN
CAUSE: RECHECK

OPERATION: TECH HOURS AMOUNT:
51 452 .4 00

CONNECTION: REPLACED SNAP RING

FACTORY: TECH: 452 - PATTON, RONALD

CERT# 9470

LINE AUTH# AA 120798 11:18 PART AUTH# AA 120798 11:18

TYPE: M LINE PLATE# BX

TOTAL CHARGE FOR CONCERN: .00

CONCERN 52: ZOTING

OPERATION: TECH HOURS AMOUNT:

CAUSE: TDM

51 .00

CONNECTION: TDM

ACCD: .00

FACTORY: TECH: 452 - PATTON, RONALD

ACCD: .00

LINE AUTH# AA 120798 11:18 PART AUTH# AA 120798 11:18

ACCD: .00

TYPE: M LINE PLATE# BX

SUBTOTAL: .00

SUBLET REPAIRS: 45.00

TOTAL CHARGE FOR CONCERN: 45.00

SUMMARY OF CHARGES FOR INVOICE M17504

SUBLET REPAIRS: 45.00
TOTAL CHARGE: 45.00

PAYOUT DISTRIBUTION FOR INVOICE M17504

TOTAL CHARGE: 45.00

FAC WARRANTY: 45.00

IF YOU HAVE ANY QUESTIONS - PLEASE SEE ROOM LYNN CUTCHEN

VILLAGE FORD OF LEWISVILLE INC.

1144 NORTH STEMMONS FREEWAY

LEWISVILLE, TEXAS 75087



(972) 434-1856

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FACTORY REPT. SIGNATURE

ITEM WORK	ADDITIONAL	ITEM PREVIOUS	ITEM NEW
PLAQUE ADH.	REPAIRS TO APPROPRIATE PARTS		
REPAIRS	LABOR	TIME	

ITEM WORK	ADDITIONAL	ITEM PREVIOUS	ITEM NEW	COMBINED COST
PLAQUE ADH.	REPAIRS TO APPROPRIATE PARTS			

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REPAIRS, LABOR, MATERIAL, OR EQUIPMENT PERIOD

INVOICE TO

DRIVER/OWNER INFORMATION — INVOICE: C17297

LEWISVILLE TX [REDACTED]
HOME: [REDACTED] WORK: [REDACTED]

LEWISVILLE TX [REDACTED]
HOME: [REDACTED] WORK: [REDACTED]

FOR OFFICE USE

VEHICLE INFORMATION

TRAIL 0301 ADV 443 CUNCHMAN INVOICE: PRELIM-DUE E.C. SF
TAX RULES: NNNN DIVIDED AT: 12/03/98 14:25455
CDOY IN: 43800 DIST: FMC
DATE: BEGDN 12/02/98 ENDN: 12/03/98

VIN 2HFLY73M91458542 LICENSE NUMBER: [REDACTED]
94 MERCURY GR MARAUDER LS 4DR SDN
EXTES. IN SERVICE: 002594 PRODUCTION: 030494

CONCERN 26: TIRES
CORRECTION: TIRE TREAD 09/32"
COMMENT: GREEN
FACTORY TECH: 432 - PATTON, RONALD

OPERATION TECH AMOUNT
31463 432 8 .00

TYPE: C

CONCERN 27: TIRES
CORRECTION: NO CHARGE
FACTORY TECH: 432 - PATTON, RONALD

SUBTOTAL
TOTAL CHARGE FOR CONCERN .00

OPERATION TECH AMOUNT
NC 432 8 .00

TYPE: C

CONCERN 28: MULTI CK
CORRECTION: NO CHARGE
PART NUMBER: FMC P422 0620 A
FACTORY TECH: 432 - PATTON, RONALD

SUBTOTAL
TOTAL CHARGE FOR CONCERN .00

OPERATION TECH AMOUNT
NC 432 8 .00
QTY 9811 44.57 44.57

TYPE: C

SUMMARY OF CHARGES FOR INVOICE C17297
PER: 44.57
SUB-TOTAL: 44.57
TAX: 3.23
TOTAL CHARGE: 47.80

GRAND TOTALS

PAYOUT DISTRIBUTION FOR INVOICE C17297
TOTAL CHARGE: 47.80
DEDUCTIBLE AMOUNT FROM C17297: 30.00
CASH DUE: 17.80
PAYOUT: 1

EM02-025-A 18347

VILLAGE FORD OF LEWISVILLE, INC.

1144 NORTH STEMMONS FREEWAY

LEWISVILLE, TEXAS 75067

(972) 434-1855



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ANSWER EXPLANATION

SUS TOTAL	ALL INFORMATION	NOTIFICATION	NOTIFICATION
P-1. COMM. UNIT		P-1. COMM. UNIT	
NAME	ADDRESS	NAME	ADDRESS

PRO MARKS	TOTAL MARKS	PRO MARKS	TOTAL LARGH	TOTAL CLASS
-----------	-------------	-----------	-------------	-------------

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREIN IS ACCURATE. UNLESS OTHERWISE
STATED, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE IS NO INDICATION FROM THE APPEARANCE OF THIS
VEHICLE OR OTHERWISE THAT ANY DISASSEMBLED OR REPLACED UNDER THE CLAIM HAD BEEN COMMITTED IN ANY WAY WITH ANY
ACCIDENT, REGULARITY OR IRREGULAR. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT
NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REINSURANCE/INSURER OF POLICY.

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—TWICE THE
PUNCH

DRIVER/CUSTOMER INFORMATION → DRIVERTC 807025

FOR OFFICE USE

JAG: 0266- REV: 443 CUTTING TERMINAL ST: 07/16/99 BY: 00000

- VEHICLE INFORMATION

LICENSE NUMBER

- Grand Totals

PROPERTY OF CHARLES F. W. TURNER LIBRARY

99%TS	167.11
JAB-METHODOL	83.21
TOT. ABOE	250.33

- Grand Totals

POWER DISTRIBUTION FOR DEVICE EXPANSION

TOTAL CHARGE	250.35
MFO EXIT SVC	
 SUB-TOTAL	250.35
DEDUCT MEMBER TO CASHES	50.00
MFO EXIT SVC	200.35

ATTENTION THE FOLLOWING INVOICES ALSO EXIST
CUS - CUSTOMER PAY
IF YOU HAVE ANY QUESTIONS - PLEASE SEE SONIA LYNN CURETON

PAGE 2
LAST PAGE

VILLAGE FORD OF LEWISVILLE, INC.

1144 NORTH STEMMONS FREEWAY

LEWISVILLE, TEXAS 75067



(972) 434-1855



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FACTORY REP. SIGNATURE

COMMITMENT SIGN

AMOUNT	ALLOWANCE	PLUS ADDED TAX	GRAND TOTAL
CHARGEABLE	ADJUSTMENT	ADDITIONAL CHARGES	
100	00	00	100.00
TAX		TOTAL	
00		100.00	

ORIGINAL PRICE	ALLOWED PRICE	COMMITMENT SIGN		
PRO RATA %	TOTAL PRICE	PRO RATA %	TOTAL LABOR	TOTAL CLAIM

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREIN IS ACCURATE. UNLESS OTHERWISE STATED, SERVICES CONFERRED THEREIN PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO MODIFICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR NORMAL WEAR. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR 10 YEARS FROM THE DATE OF PAYMENT. DEDICATION OF THIS SERVICE DEALER FOR PREPARATION OF REPAIRS/ROUTINE OF FORM.

INVOICE TO		DRIVER/OWNER INFORMATION - INVOICE C30231		
LEWISVILLE	TX	LEWISVILLE	TX	
HOME: [REDACTED]	WORK: [REDACTED]	VEHICLE INFORMATION		
FOR OFFICE USE				
TRK 0999 ADVT 443 CUTCHENMAN INVOICE: PRELIM CUB C E ST	VIN 2HBLH75M8804880542		LICENSE NUMBER: TX DUR26	
TAX RULES: NMNM INHACTED ATI-8W/14/99 13:37:33	94 MERCURY GR MARAUDER LS		408 SON	
COPY: JMW 47368	D187: FMC		DATES IN SERVICE: 03/29/94 PRODUCTION: 03/04/94	
DATE: REDDO 06/11/99 DONE: 06/14/99				
CONCERN #1 TIRES		OPERATION	TECH	AMOUNT
CORRECTION: THE TREAD 07/32"		TIRE7	454	.00
COMMENT: GREEN				
FACTORY TECH: 454 - ALVAREZ, RAFAEL				
TYPE: G		SUBTOTAL		
		TOTAL CHARGE FOR CONCERN .00		
CONCERN #2 BRAKE		OPERATION	TECH	AMOUNT
CORRECTION: 5MM OF BRAKE LINING REMAINING		BK6	454	.00
COMMENT: YELLOW				
FACTORY TECH: 454 - ALVAREZ, RAFAEL				
TYPE: C		SUBTOTAL		
		TOTAL CHARGE FOR CONCERN .00		
CONCERN #3 MULTI POINT		OPERATION	TECH	AMOUNT
CORRECTION: NO CHARGE		NC	454	.00
FACTORY TECH: 454 - ALVAREZ, RAFAEL				
TYPE: C		SUBTOTAL		
		TOTAL CHARGE FOR CONCERN .00		
SUMMARY OF CHARGES FOR INVOICE C30231				
TOTAL CHARGE .00				
PAYMENT DISTRIBUTION FOR INVOICE C30231				
CASH DUE .00				
TOTAL CHARGE .00				
ATTENTION: THE FOLLOWING INVOICES ALSO EXP. = EXP.				

ENR-025-A 10/98

VILLAGE FORD OF LEWISVILLE, INC.

**1144 NORTH STEMMONS FREEWAY
LEWISVILLE, TEXAS 75067**



J (972) 434-1855



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ANSWER

PROGRAM CODE	APPENDIX CODE	DOCUMENT CODE		
PROGRAM NAME	TOTAL PARTS	PRO DATA %	TOTAL LABOR	TOTAL CLAIM

ON BEHALF OF INSURING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREIN IS ACCURATE. UNLESS OTHERWISE STATED, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WOULD NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, REPAIRMAN OR SOURCE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT. NOTIFICATION AT THE INSURING DEALER FOR INSPECTION BY REPRESENTATIVE OF FORD.

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http://jied.sagepub.com

IMAGE TO

DRIVER/OWNER INFORMATION = TRUCKER.COM/21

_____ FOR OFFICE USE

1933, FRANC

120010201001 06/14/22 13:37:33 2

INFORMATION

IF YOU HAVE ANY QUESTIONS, PLEASE SEE YOUR LOCAL ORGANIZER.

自從這場大戰之後，日本軍隊的威風喪盡，連中國人都看不起他們了。

卷之三

萬人以上 22.6%
2000人以下 77.4%

5022-028-8 10001

VILLAGE FORD OF LEWISVILLE, INC.

**144 NORTH STEMMONS FREEWAY
LEWISVILLE, TEXAS 75067**

(972) 434-1865



Provisions of Warranties

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NAME	ADDRESS	TELEPHONE	TYPE
John Doe	123 Main Street	555-1234	Resident
Jane Doe	123 Main Street	555-1234	Resident

PROTOTYPING CODE	APPENDIX CODE	COMMITTEE CODE		
PRO TUTORIAL	TOTAL PAGES	PRO TUTORIAL	TOTAL LEADS	TOTAL LEADS
PRO TUTORIAL	TOTAL PAGES	PRO TUTORIAL	TOTAL LEADS	TOTAL LEADS

ON BEHALF OF EMPLOYEE DEBORA, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREIN IS ACCURATE, UNLESS OTHERWISE STATED, NO PAYMENTS DISCLOSED HAVE BEEN MADE AT NO CHARGE TO CARRIER. THERE WAS NO ABORTION FROM THE APPARITION OF THE VEHICLE OR OTHERWISE TWO AND FORTY EIGHTH OR REPAIRED UNDER THE CLAIM HAD BEEN COMPLETED IN ANY WAY WITH ANY ACCORDING, INSURANCE OR INSURER. RECORDS SUPPORTED THE CLAIM ARE AVAILABLE FOR ONE YEAR FROM THE DATE OF PAYMENT OR NOTIFICATION AT THE ADDRESS DISPLAYED FOR INSPECTION BY REPRESENTATIVE OF FED.

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— INVOICE TO —————— DRIVER/OWNER INFORMATION — INVOICE E00261

LAWVILLE TX
HOME: [REDACTED] WORK: [REDACTED]

LEXINGTON **LEXINGTON**

LEEDSVILLE
PHONE: [REDACTED] MEXICO [REDACTED]
VEHICLE INFORMATION

CONCERN: SI CX REASON THE DRIVERS SIDE WINDOW IS STUCK HALF WAY DOWN
 CORRECTION: REGULATOR ASSEMBLY - FRONT DOOR WINDOW ELECTRIC - LESS MOTOR - REP
 PART NUMBER: FMC F7AZ-5423A09-AA
 FMC 829RIVETS
 PARTS COUNT: 4
 TECH 454 - ALVAREZ, RAPHAEL
 LINE EDITOR: CB 061492 13:36

TYPE 100

REVIEW TERMS

• 尚書司馬

SEARCH OF CHANNELS FOR INFLUENCE 530230

PAYMENT DISTRIBUTION FOR INVOICE #59291

TOTAL NUMBER

[View Details](#)

PARTS	93.79
LAB-MECHANICAL	34.62
TOTAL CHARGE	128.41

ANSWER

340

CHAN TIE

**ATTENTION: THE FOLLOWING INVOICES ALSO EXIST
CUE - CUSTOMER PAY**

IF YOU HAVE ANY QUESTIONS - PLEASE SEE YOUR LEARN CATCHUP WORKBOOK

PAGE 1
LAST PAGE

F002-023-8 19032



Bankston
LINCOLN-MERCURY-SAAB

SAAB

4747 LBJ FREEWAY • DALLAS, TEXAS 75244 • PHONE (972) 233-1441

SUPPLY	ALLOWED	PURCHASED	CHARGED
CHECK ONE APPROPRIATE BOX			
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
AMOUNT	AMOUNT	AMOUNT	AMOUNT

SERVICE INSTALLED DATE		PROGRAM CODES	DIAHGRAM
DATE INSTALLED	APPROVED BALANCE	ORIGINAL REBATE	REBATE
NO.	DAY	MO/TUE/WED	PERCENT
APPROVAL CODE OR NO.		COMMITMENT CODE	PERCENT
			13369

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X THIS COPY MUST BE RETURNED FOR ADJUSTMENT

INVOICE TO		DRIVER/OWNER INFORMATION - INVOICE C71655		
LEWISVILLE	TX	LEWISVILLE	TX	WORK
HOME		HOME		
FOR OFFICE USE		VEHICLE INFORMATION		
TAX# 3573 ADV 346 CHP. HIS INVOICE PRELIM OUS C	TO VEN WHEELS & TIRES 65542	LICENSE NUMBER: TX TEMP		
MF# 813569 TAX RULES: HAVING INVOICED AT 10/15/99 10:22:00 AM MERCURY OR MARQUIS LS	401 SON SPECIAL			
METEROMETER IN# 50142	STOCK# 00004094			
DATES BEGIN 10/15/99 DONE: 10/15/99	IN SERVICE 03/94 PRODUCTION 03/94 SOLN 130296			
CONCERN 51 REPLACE LOCKING Lug NUTS		OPERATION	TECH	AMOUNT
CORRECTION OUTSIDE LABOR	03	99%	\$.00	
PART NUMBER	QTY	SELL		
FNC# ERKZ 1A043 A	1	34.00	34.00	
FACTORY TECH 99% - SUBLET TECH - T				
SUBTOTAL			\$34.00	
PARTS INSTALLED.....			\$34.00	
TOTAL CHARGE FOR CONCERN			\$34.00	
GRAND TOTAL		\$34.00		
SUMMARY OF CHARGE FOR INVOICE C71655		PAYMENT DISTRIBUTION FOR INVOICE C71655		
PARTS INSTALLED.....	TOTAL CHARGES.....			\$34.00
SERVICE MATERIAL.....	CASH DUE			\$34.00
SUB-TOTAL.....				
TAX.....				
TOTAL CHARGE.....				
IF YOU HAVE ANY QUESTIONS - PLEASE SEE MICHAEL DIP				
<p>Bankston LINCOLN-MERCUARY-SAAB INC. OCT 15 1999 PICKUP D</p>				
PAGE 1 LAST PAGE				

VILLAGE FORD OF LEWISVILLE, INC.

1144 NORTH STEMMONS FREEWAY

LEWISVILLE, TEXAS 75067

(972) 434-1855



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FACTORY REP. SIGNATURE

SALES TOTAL	ACCESSORIES	ADDITIONAL CHG	DISCOUNTS
PLAIDGE 661810	CHECK OR APPROXIMATE AMT		
\$1000	2000.00		\$1000.00
TAXES		LABOR	
		TOTAL	
AMOUNT PAID TO DATE			

PROFESSIONAL	APPROVAL CODE	CONTRACT NUMBER		
PRO RATE %	TOTAL PARTS	PRO RATE %	TOTAL LABOR	TOTAL CHG

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DRIVERS
OWNER, GENERAL AGENT, OR AUTHORIZED PERSON
(DATE)

INVOICE TO		DRIVER/OWNER INFORMATION — INVOICE 661810				
LEWISVILLE	TX	LEWISVILLE	TX	WORK		
HOME	WORK	HOME	WORK			
FOR OFFICE USE		VEHICLE INFORMATION				
TRCH 0973 ADW 208 CIRCUIT. INVOICE: PRELN EBP E A ES		VIN: 2N2E1075M9R156342	LICENSE NUMBER:			
TAX MILES: 320000 150000004 07/07/2000 15139134		94 MERCURY GR MARQUIS LS	4DR SED			
ROUTER# 101 55171	DIST: FMC	DATES: 1/25/94 PRODUCTION: 09/04/94				
DATE: 06/01/00 DATES: 07/07/00						
<p>CONCERN 51 EX TRANS OPERATION AFTER HIGH SHIFTS HARD AND MAKES NOISE ON ACCELERATE AT ABOUT 30 MPH - EXP???</p> <p>CORRECTION ELECTRONIC TRANSMISSION DIAGNOSIS - DIAGNOSIS</p> <p>51-1 TRANSMISSION ASSEMBLY - REMOVE AND INSTALL OR REPLACE</p> <p>51-2 TRANSMISSION ASSEMBLY - OVERHAUL</p> <p>51-3 CONVERTER ASSEMBLY - FLUSH</p> <p>51-4 TRANSMISSION OIL COOLER AND/OR COOLER LINES - FLUSH</p> <p>51-5 CONTROL VALVE BODY ASSEMBLY - MAIN - OVERHAUL</p> <p>51-6 EXTRA TIME TO MOUNT TRANSMISSION ON A BENCH FIXTURE</p> <p>51-7 EXTRA TIME FOR POST ROAD TEST. (AFTER REPAIR)</p> <p>51-8 EXTRA TIME TO CLEAN, INSPECT AND REUSE ELASTOMERIC REUSABLE</p>						
PART NUMBER	PO#	NOTE	DESCRIPTION	QTY	SELL	AMOUNT
FMC P01	7153 A		XIT TRANS 65KT & SEA	1	94.33	94.33
FMC P24Y	70098 A		FILTER & SEAL ASY-TR	1	14.29	14.29
FMC P5A2	70100 A		BASKET-TRANS 14V 16B	1	1.70	1.70
FMC P2W	7C153 A		DISKET-TRANS CONTR Y	1	1.62	1.62
FMC P2T2	7F196 A		BRKT ASY - TRANS OVE	1	8.00	8.00
FMC P192	78164 A		PLATE ASY-TRANS DIR	6	2.05	12.30
FMC E981	70042 A		PLATE-TRANS DIR CL. E	6	1.27	7.62
FMC F3LY	78164 A		PLATE ASY-TRANS DSTE	4	2.43	9.72
FMC 3L32	70042 AM		PLT-TRANS INTER CL. E	3	2.44	7.32
FMC E002	70014 D		MACHIN-TRANS FRP PNP	1	1.90	1.90
FMC EB9Z	70043 D		SMP RING CL. PRESS P	1	3.63	3.63
FMC F082	7002 AM		COV ASY - TRN R2P9	1	100.64	100.64
FMC F78Z	7F251 AM		PISTON ASY-TRANS 1-2	4	5.61	22.44
FMC F7A2	7F261 BR		SPRING-TRANS 1-2 SH	1	18.26	18.26
FMC F7A2	7F261 CR		SPRING-TRANS 1-2 SH	1	18.33	18.33

PAGE 1

0962-025-A 10254

VILLAGE FORD OF LEWISVILLE, INC.

114 NORTH STEMMONS FREEWAY
LEWISVILLE, TEXAS 75067



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FACOTRY REP. SIGNATURE

PROV. TOTAL	ACCUMULATOR	PROV. TOTAL AMT. 1000.00
P-A DOOR CARD		
5000	5000	5000.00
5000	5000	5000.00
TOTAL		

PROV. TOTAL	APPROVAL DATE	COMMITMENT DATE	
PROV. TOTAL	TOTAL PAYOR	TOTAL LAMON	TOTAL CLAIM

ON BEHALF OF REPAIRING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREIN IS ACCURATE. UNLESS OTHERWISE STATED, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE AFTERMARKET OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR DAMAGE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR 10 YEARS FROM THE DATE OF PAYMENT. NOTIFICATION AT THE REPAIRING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

DRIVER/OWNER SIGNATURE OR AUTHORITY TO SIGN

INVOICE TO [REDACTED]

DRIVER/OWNER INFORMATION -- INVOICE: E07085

LEWISVILLE

TX [REDACTED]

HOME: [REDACTED]

WORK: [REDACTED]

LEWISVILLE

TX [REDACTED]

HOME: [REDACTED]

WORK: [REDACTED]

VEHICLE INFORMATION

VIN 2MELU7MBR1A35342 LICENSE NUMBER: [REDACTED]
94 MERCURY GR MARSUS LS 4DR Sdn
DATES IN SERVICE: 08/28/94 PRODUCTION: 030494

TYPE: E07
TAX RATES: MYRNS INVOICED AT: 07/16/98 15:43:38
COUNTER ID: 41379 DIST: FMC
DAT: 06/28/98 DUREX: 07/16/98

CONCERN #2 CX ERROR THE DR SIDE WINDOW IS INOP
CORRECTION TRIM PANEL-FRONT DOOR - REPLACE

OPERATION TECH. HOURS AMOUNT
228428 .461 .5 29.72

PART NUMBER FOR NOTE DESCRIPTION QTY SELL
FMC F29Y 5422884 B DRV ANY RR DR MO RE 1 87.69 87.69

PARTS COUNT 1 ALLOWANCE: 25.00
FACTORY TECH 461 - PASSENGER, LOAN CERTIN 2062

LINE AMT: CB 071698 15:23

QTY SELL
1 87.69 87.69

SUBTOTAL

PARTS 122.77 LAB-MECHANICAL 29.72

TOTAL CHARGE FOR CONCERN 152.49

CONCERN #3 THE PWS REAR WINDOW IS INOP
CORRECTION REGULATOR ASSEMBLY - REAR DOOR WINDOW ELECTRIC - REPLACE

OPERATION TECH. HOURS AMOUNT
270008 .461 .9 53.50

PART NUMBER FOR NOTE DESCRIPTION QTY SELL
FMC F70Z 5422908 AA REGULATOR - REAR DOOR 1 50.00 50.00

PARTS COUNT 4 ALLOWANCE: 12.00
FACTORY TECH 461 - PASSENGER, LOAN CERTIN 2062

LINE AMT: CB 071698 15:23

QTY SELL
1 50.00 50.00

SUBTOTAL

PARTS 44.36 LAB-MECHANICAL 53.50

TOTAL CHARGE FOR CONCERN 97.86

PAGE 1

ROYAL TIRE & AUTOMOTIVE/PHILLIPS 66
1844 NORTH BONNIE
LEWISVILLE, TEXAS 75057
(972) 353-5504

REPAIR ORDER # : 00211-1
DATE : 01/30/98
PAGE 1 OF 1

CUSTOMER
ADDRESS :

CITY : LEWISVILLE, TX

PHONE 1 : () EXT : 604
PHONE 2 : () EXT :

VEHICLE : 1994 MERC GRAND MARQUIS
LICENSE :

UNIT :

V.I.N. :

ENGINE :

4.5

TRANS : AUTO

MILEAGE : 37000

PARTS

LABOR

QTY\#	PART NUMBER	DESCRIPTION	PRICE	OP TECH	DESCRIPTION	PRICE
1.00	AE-7501A	FT. PAD	42.43	BROF MA	CHECK BRAKES AND ADVISE	0.00
1.00	25-060980	SCRT. BELT	39.45	SH	MA CHECK BELT & ADVISE	0.00
			-----	AR	DE LABOR TO REM FT. PADS & TURN ROTORS	69.00
		SUBTOTAL:	77.93	BROF DE	LABOR TO REB SERPENTINE BELT	29.75

						SUBTOTAL 97.75

I hereby authorize the repair work to be done along with the necessary parts and materials and hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere, at your discretion, for the purpose of testing and/or inspection. An express mechanics lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. I understand that dealer/owner is not responsible for delay or other consequence due to the unavailability of parts shipments beyond their control. NOT RESPONSIBLE FOR DAMAGE OR ARTICLES LEFT IN CAR IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

LABOR :	\$ 97.75
PARTS :	\$ 77.93
SUBLET :	\$ 0.00
SHOP SUPPLY:	\$ 4.89
SUBTOTAL :	\$ 180.57
TAX/FEES :	\$ 5.65
TOTAL :	\$ 186.22
CHECK #1114	
PAID :	\$ 186.22
DUE :	\$ 0.00

5902-025-A 18387

ROYAL TIRES & AUTOMOTIVE INC/PHILLIPS 66
1844 NORTH SHENNONS
LEWISVILLE, TEXAS 75057
(972) 353-5504

REPAIR ORDER # : 00548-1
DATE : 02/13/98
PAGE 1 OF 1

CUSTOMER : [REDACTED]
ADDRESS : [REDACTED]
CITY : LEWISVILLE, TX [REDACTED]
PHONE 1 : [REDACTED] EXT : 814
PHONE 2 : [REDACTED] EXT :

VEHICLE : 1994 MERC GRAND MARQUIS
LICENSE : [REDACTED] UNIT :
V.I.N. :
ENGINE : 4.5 TRANS : AUTO
MILEAGE : 38947

PARTS				LABOR			
QTY/AM	PART NUMBER	DESCRIPTION	PRICE	OP. TECH	DESCRIPTION	PRICE	
8.00	764	SPARK PLUGS	31.60	HA	CHECK RUNS ROUGH AFTER WARM UP	0.00	
1.00	3097	FUEL FILTER	15.00	TU	00 LABOR ON TUNE UP.	47.50	
				FUD2	00 REPLACE FUEL FILTER UNDER CAR	28.75	
			SUBTOTAL	47.48			
						SUBTOTAL	76.25

MDK
1129

I hereby authorize the repair work to be done along with the necessary parts and materials and hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere, at your discretion, for the purpose of testing and/or inspection. An express mechanic shall be hereby acknowledged on the above vehicle to secure the amount of repairs thereto. I understand that dealer/owner is not responsible for delay or other consequences due to the unavailability of parts shipments beyond their control. NOT RESPONSIBLE FOR DAMAGE OR ARTICLES LEFT IN CAR IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

X

LABOR	:	\$ 76.25
PARTS	:	\$ 47.48
SUBLET	:	\$ 0.00
SHOP SUPPLY	:	\$ 3.81
SUBTOTAL	:	\$ 127.54
TAX/FEE'S	:	\$ 3.44
TOTAL	:	\$ 130.98
CHECK #	1129	
PAID	:	\$ 130.98
DUE	:	\$ 0.00

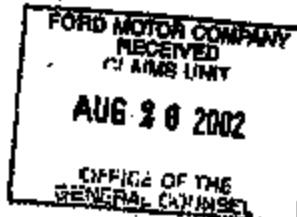
2002-025-A 19388



Protecting the homes and personal
property of military leaders since 1887
PO Box G
Ft Leavenworth, KS 66027-0428

22 August, 2002

Ford Motor Company
c/o Office of General Counsel
Park Lane Road
Tower West, Suite 400
Three Park Lane Blvd.
Dearborn, MI 48126



Re: Armed Forces Insured: [REDACTED]
Armed Forces Claim No.: B82200
Date of Loss: 21 August, 2002

Dear Sirs:

We have received report of fire damage loss to our insured's residence at [REDACTED], Lewisville, Tx [REDACTED]. The preliminary report indicates that the fire started somewhere in the engine compartment of a 1994 Mercury, Marquis owned by our insured that was parked in the residence garage.

Early indications are that a malfunction occurred in the wiring which started the fire.

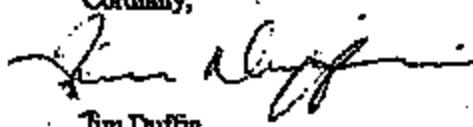
We are requesting a forensic investigation of the causation of the fire, and are herewith giving you notice of our possible intent to pursue subrogation. We therefore provide notice so that you may also endeavor to do your own investigation.

At present the vehicle remains in the insured's driveway, however, we believe it will become necessary for the insured to relocate the vehicle shortly.

Please remember, time is of the essence, and the responsibility to prepare your defenses is your own.

If you have any questions please contact our subrogation specialist as soon as possible at 1-800-664-9329, extension 4336, in order that we may discuss this matter further with you.

Cordially,


Jim Duffin
Senior Staff Adjuster

Policyholder Services
Toll Free 1-800-285-8702
Local 913-727-4500

E-mail:
service@afi.org

Claims
Toll Free 1-800-285-0187

800-285-8702
800-285-4183

Billing
Toll Free 1-800-524-0026



Ford Motor Company

Office of the General Counsel

Ford Motor Company
3 Parklane Boulevard
Parklane Towers West, Suite 306
Dearborn, Michigan 48126-3468

May 6, 2003

State Farm Insurance Company
PO BOX 799013
Dallas, TX 75379-9013
ATTENTION: TONYA BEDELL

Re: Claimant: [REDACTED]
D/O/E: 08-21-2002
Your Claim #: [REDACTED]

Dear Ms. Bedell:

Following a review of the facts and circumstances surrounding this event, Ford Motor Company finds no evidence of a manufacturing or design defect; therefore, we must deny liability for this claim. Additionally, we believe that the Economic Loss Doctrine would prohibit you from any recovery under these circumstances.

Please be advised that all necessary steps must be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved in the event you elect to litigate this matter. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,

Shawn Norton
Claims Analyst

ENR2-025-A 13286

State Farm Insurance Companies

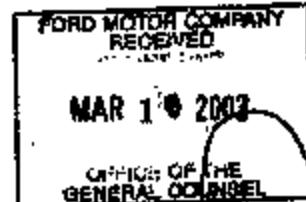


P. O. Box 799013
Dallas, TX 75279-8013

March 3, 2003

RECEIVED MAR 14 2003

Ford Motor Company
Parklane Towers West, Ste. 400
3 Parklane Blvd.
Dearborn, MI 48126



RE: Claim Number: [REDACTED]
Date of Loss: August 21, 2002
Our Insured: [REDACTED]
Make/Model/Year: 1994 Mercury Marquis
VIN: 2MELN75W8RX658542

Dear Ford Motor Company:

This vehicle was insured by State Farm and involved in a collision loss. The claim settled for \$6,732.77, which includes our insured's deductible.

Our investigation establishes the cause of loss was due to a failure in the power steering hose.

Enclosed is our documentation. We will retain the evidence until we conclude this matter with your company. You may contact me to arrange for inspection of the vehicle.

Please consider this notice as our demand for reimbursement.

Sincerely,

Tonya Bedell

Tonya Bedell
Claim Representative
Subrogation Unit/Team 40
1 (972) 732-4842 EXT.

State Farm Mutual Automobile Insurance Company

Enclosures

REDACTED

CSCN140

VEHICLE DATA

05/21/03 07:23:03

-->

ENTER VIN --> 2MELM75W8RK658542

NAME --> [REDACTED] ZIP --> [REDACTED]

MODEL YR -->

OWNER NAME :

STREET ADDR :

:

CITY : DALLAS

ST/PRV: TX CTRY:

MODEL YEAR : 94 PLANT: X

BODY STYLE DESC: 4 DR SEDAN LS

VEHICLE DESC : 1994 GRAND MARQUIS

ZIP/POSTAL CODE: [REDACTED] N/A SOURCE: U

SALE YY-MM-DD 94-08-25

PRODUCTION YY-MM-DD 94-03-04

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	25	A	118	45	24
FACING	3	25	A	118		
RESPONSIBLE	3	67	A	365		

CA EMISSION : ENGINE TAG CODE : [REDACTED] CAMPAIGN COUNTS

NAVIS STATUS : 800 COMPANY CAR IND : TOTAL CAMPAIGNS : 02

DSO DISTRICT : FLEET CODE : OPEN : 00 CLOSED : 02

DSO NUMBER : FLEET STATUS : ACTIVE: 02 HISTORY: 00

F1-INQUIRY F3-EXIT F4-G160 F5-G150 F8-CONTINUE SEARCH F9-G130

OGDB1661

2002-025-A 19462

CSCN150

CAMPAIGN VEHICLE INFORMATION

05/21/03 07:23:05

--> ENTER CAMPAIGN NUMBER--> 94S89 VIN--> 2MELM7SW8RX658542 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: ADAPTER PLT. BODY STYLE: 4 DR SEDAN LS

NEW STATUS CODE: CAMP DIV : 6
REPAIR INFORMATION: TYPE CODE: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE : AA
MICRO REF: CLAIM NUM: OASIS DATE : 94-08-12
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: IND: MATCH CODE:
CURRENT: 3 67 365 ASSIGNED: 96-09-04 SOURCE: PX EXTRACT DATE:
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

CODE DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL SRC
C COMPLETE	94-08-24	B	94-08-19	11646	981911	ZJI4603	AC
M RELEASED FOR MAILING	94-08-17						
R READY TO RELEASE	94-08-11						

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037-NO MORE DATA TO DISPLAY

CGDB1661

EMR2-026-A 10303

C8CN130

NOTIFICATION RECIPIENT HISTORY

05/21/03 07:23:07

372-02-1 1234

CSCN150

CAMPAIGN VEHICLE INFORMATION

05/21/03 07:23:09

ENTER CAMPAIGN NUMBER--> 96L12 VIN--> 2MELM75W8RX658542 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: PASS AIR BAG BODY STYLE: 4 DR SEDAN LS

NEW STATUS CODE: CAMP DIV : 6
REPAIR INFORMATION: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE : CB
MICRO REF: CLAIM NUM: OASIS DATE :
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: IND: Y MATCH CODE:
CURRENT: 3 67 365 ASSIGNED: 96-11-24 SOURCE: NI EXTRACT DATE: 96-11-24
***** STATUS INFORMATION: ***** * REPAIR INFORMATION: *****

CODE DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL SRC
F FORCED COMPLETION	98-01-22	B	98-01-22				OL
M RELEASED FOR MAILING	97-02-10						
H AWAITING MAILING	96-11-24						

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037=NO MORE DATA TO DISPLAY

OGDB1661

E982-025-4 18363

CSCN130

NOTIFICATION RECIPIENT HISTORY

05/21/03 07:23:10

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 2MELM75W8RX658542
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DR SEDAN LS
RESP DEALER : 367365 BEGINNING MAILED DATE: 97-03-04 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-12 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 : P.O. BOX 602227
ADDR2 : ST/PRV: TX
CITY : DALLAS CTRY:
ZIP/POSTAL CODE: ***** N-A SOURCE: U N-A EFF DATE: 96-08-30 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1-INQUIRY F3-BKIT F4-QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9=G140
T048-LAST PAGE OGDB1661

E902-025-0 10350

1994 GRAND MARQUIS 4 DR SEDAN LS
4.6L SOHC (ROMEO) 418GR00A 4 SPD OD AODE AXLE CODE: GY
*OPEN CAMPAIGNS
NO CAMPAIGN MESSAGE(S) FOUND
*WARRANTY START DATE 08/25/1994 BUILD DATE 03/04/1994 START ODOM 00010
LESS THAN TWO DEALER APPROVED AWA REPAIR VISITS PAID TO DATE
*EXTENDED COVERAGES
0759 EXPIRED
STANDARD DEDUCTIBLE: 50 USD
OWNER NAME: [REDACTED]
OPTIONS:
EXPIRATION DATE: 08/25/2000 DISTANCE: 60,000
RENTAL: 25 USD UP TO 5 DAYS TOWING: 50 USD
CONTRACT SOLD BY: USA 13569
ESP CONTRACT START DATE: 08/25/1994

FOR MORE INFO <RTN>, M. MENU OR 99. BYE

OASIS

EM2-025-A 18057

ANALYTICAL WARRANTY SYSTEM

Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VIN:	ZMKELM75WBRX669842	Vehicle Line:	C/FF - GRAND MARQ (EN30/EN114) [P2-04]	Body Style:	*
Model Year:	1994	Market Derived:	C/M - L-M DIVISION DERIVATIVE	Matrix Eng Serial No:	*
Vehicle Type:	C	Drive Coder:	C/B - 2 WRL/L/R REAR DRIVE	Engine:	C/VN - R-M 4.6L SOHC B
Inv. Dealer:	11646	Body/Club Style:	-4 DOOR SEDAN-4 LITE	Transmission:	C/DK - 4 SPD AUTO TRA
Vehicle Status:	000	Version/Series:	C/AJ - 18 VERSATION - CAR		

Trace Eng Serial No:

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Tony Toma Software

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BUILD INFORMATION:

Region: NA - NORTHWEST **Plant:** AW - ST. THOMAS PLANT BUILD
Country: CAN - CANADA **Prod Date:** 04-MAR-1994

SALE INFORMATION:

Region: NA - MEXICO Selling Delivery: 325116 -

Country: USA - ISBN: 9781451650397 Author: Dr. B. T. Venkateswaran

Power BI Proven

Arrival Date: 18-MAR-1994 Red Carpet Layout

File Date: 25-APR-1994 **First Page:** MCs Letter B

Warrant Start Date: 25-APR-1994 End Date: Variable * Vehicle Owner Name

Order Warrantee Name: 2S-ATF-1994 Registered Vehicle * Vehicle Report Date: N

VOCES

www.usc.edu/cecs/cecs/bscse/bscse.htm

MCBURNETT, JR. [REDACTED] 2 MCBURNETT, JR. POWERS OF ATTORNEY 100-102-250118 6-92 RECORD 3-3-92

WPSA 2-2 17MA-SWP - 1

INSTALLED OPTION INFORMATION:

Air Conditioning:	C/C - A/C AIR CONDITIONER	GVW Code:	L
Alternator Amp Rating:	" - [N/A]	Instrumentation:	AC - ELECTRONIC INSTRUMENTATION
Audio Disc:	" - [N/A]	Mirror(Driver Side):	" - [N/A]
Axis Ratio:	EGACC - 3.08 FINAL DRIVE RATIO	Mirror(Passenger Side):	" - [N/A]
Axis Type:	EGHAB - NON-LIMITED SLIP REAR AXLE	Paint:	PNEAB - ELECTRIC CURTAIN C/C
Battery Amp Rating:	NA	Power Antenna:	AE - POWER TELESCOPIC RADIO ANTENNA
Brake Code:	" - [N/A]	Radio:	AR - ELECTRONIC AM/FM STEROCASSETTE
Brake Code(Service):	" - [N/A]	Sound System:	" - [N/A]
Calibration Code:	418GR00A	Suspension Axle:	
Color(Accent):	" - [N/A]	Tire Manufacturer:	AI -
Color(Door):	" - [N/A]	Tire Brand:	" -
Delivery Type:	R	Tire Size:	1800P - P215/70R15 WSW
Drivetrain Code:	"	Traction Control:	AB - ANTI-SPIN TRACT BRAKES W/O IVD
Front End:	CX - SRAT-SPLIT BENCH	Wheel Base:	
Fuel Type:	" - [N/A]		

TIRE DOT INFORMATION:

LF: " - RF: " -
 LR: " - RR: " -
 LL: " - RL: " -
 SPARE: " - DOT Plant Manufacturer: " -

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	K	Emissions Code:	C/H - C/B
ESP Coverage(Miles):	060	Emissions Cat Type:	F
ESP Coverage(Units):	072	Emissions Decal Info:	KLA
ESP Model Year:	1997	Engine Family:	EFM46V10ABA
ESP Signature Date:	11-JUL-1997		

Any comments?

ANALYTICAL WARRANTY SYSTEM

Standard Claims List For Model Year 1994

Note: All Costs are in US Dollars

VIN	VEH LINE	MKT	BODY TYPE	VER. SERIES	DRIVE TYPE	PLT	TRS	ENG	PROD DATE	WAHR DATE	SELLING DEALER	SELL CNT	TIS	WOC	CPSC_6	PRTF	BASE	SURF	CCC	CD (MM)
2MELM75W8RX658542 CFP	C/M	CFA	CAJ	C/S	AW	C/DK	C/VN	MAR-1994	04-25-AUG-1994	325118	USA 0	2D08 120101	F2MY	13006	B	L26 DI	3974			
AWS Claim Key:	5753016	Trx Order:	1	Labor Hrs:	.4	Labor Cost:	21.25	Material Cost:	158.96	Total Cost:	180.21									
Mr-CI-Sab Cd:	11646-*	Name:	POMPANO LINCOLN-MERCURY INC		Ph:	305-7828110	St: FL	Ctry Cd:	USA	Reg Cd:	NA								Repr Date: 09-AUG-1994 Doc #974421	
2MELM75W8RX658542 CFP	C/M	CFA	CAJ	C/S	AW	C/DK	C/VN	MAR-1994	04-25-AUG-1994	325118	USA 0	7M10 130202	F2AZ	18850	B	A07 OS	3974			
AWS Claim Key:	5753015	Trx Order:	1	Labor Hrs:	.5	Labor Cost:	31.87	Material Cost:	111.65	Total Cost:	143.75									
Mr-CI-Sab Cd:	11646-*	Name:	POMPANO LINCOLN-MERCURY INC		Ph:	305-7828110	St: FL	Ctry Cd:	USA	Reg Cd:	NA								Repr Date: 09-AUG-1994 Doc #974421	
2MELM75W8RX658542 CFP	C/M	CFA	CAJ	C/S	AW	C/DK	C/VN	MAR-1994	04-25-AUG-1994	325118	USA 0	SY04 NANANA *	CAMPION *	A99 02	3978					
AWS Claim Key:	5166033	Trx Order:	94339	Labor Hrs:	1.5	Labor Cost:	79.68	Material Cost:	1.46	Total Cost:	81.14									
Mr-CI-Sab Cd:	11646-*	Name:	POMPANO LINCOLN-MERCURY INC		Ph:	305-7828110	St: FL	Ctry Cd:	USA	Reg Cd:	NA								Repr Date: 19-AUG-1994 Doc #981921	
Other Comments:	94339																			
2MELM75W8RX658542 CFP	C/M	CFA	CAJ	C/S	AW	C/DK	C/VN	MAR-1994	04-25-AUG-1994	325118	USA 3	2D01 102303	F4VY	9C735	A	A25 OS	3669			
AWS Claim Key:	63227/1	Trx Order:	1	Labor Hrs:	1	Labor Cost:	53.12	Material Cost:	162.64	Total Cost:	215.76									
Mr-CI-Sab Cd:	11646-*	Name:	POMPANO LINCOLN-MERCURY INC		Ph:	305-7828110	St: FL	Ctry Cd:	USA	Reg Cd:	NA								Repr Date: 01-NOV-1994 Doc #150491	
Other Comments:	A25 CRUISE CONTROL WONT ENGAGE																			
Other Comments:	OS																			
2MELM75W8RX658542 CFP	C/M	CFA	CAJ	C/S	AW	C/DK	C/VN	MAR-1994	04-25-AUG-1994	325118	USA 9	2D04 000615 *	DIAG	*	D13 OS	11603				

AWS Claim Key:	9023371	Trx Code:	1	Labor Hrs:	2.1	Labor Cost:	111.57	Material Cost:	0	Total Cost:	111.57					
Dir Cr-Shb Cr:	11646-A	Name:	POMPANO LINCOLN-MERCURY INC	Pl:	365-7028110	St: PL	Ctry Cd:	USA	Reg Cd:	NA	Repr Date:02-MAY-1995 Dec #12541EA					
Cost Comment: DC2 IDLE SPEED REVS HIGHER WHEN STOPPING																
Tech Comment: 11605 WAENT SENS SET UP GUIDED DIAG KOB0 111 DCL DISPLAY FUEL PRESS LEAKDOWN IN FLOW SPARK DURATION POWER BALANCE IDLE DATA DISPLAY ROAD TEST WITH CUSTEST WITH CUST IDLE SPEED NORMAL NP?																
2MELM75W8RX658542 CFP	CM	CFA	CAJ	CB	AW	CDE	CVN	MAR-1994	04- AUG-1994	325118	USA 9	LB04 000001	FIAZ	6316	A	D13 02 11603
AWS Claim Key:	9023371	Trx Code:	1	Labor Hrs:	.8	Labor Cost:	42.5	Material Cost:	34.34	Total Cost:	91.24					
Dir Cr-Shb Cr:	11646-A	Name:	POMPANO LINCOLN-MERCURY INC	Pl:	365-7028110	St: PL	Ctry Cd:	USA	Reg Cd:	NA	Repr Date:02-MAY-1995 Dec #12541EC					
Cost Comment: X00 VIBRATION AT IDLE MORE WHEN AC IS ON																
Tech Comment: 11603 Q2 W CHECK VIBRATION AT IDLE REPLACE CRANK SHAFT PULLEY FOR WOBBLE PULLEY CASTING VIBRATION																
2MELM75W8RX658542 CFP	CM	CFA	CAJ	CB	AW	CDE	CVN	MAR-1994	04- AUG-1994	325118	USA 9	4001 000001	*	5253	*	A39 02 11603
AWS Claim Key:	9023371	Trx Code:	1	Labor Hrs:	.5	Labor Cost:	26.56	Material Cost:	0	Total Cost:	26.56					
Dir Cr-Shb Cr:	11646-A	Name:	POMPANO LINCOLN-MERCURY INC	Pl:	365-7028110	St: PL	Ctry Cd:	USA	Reg Cd:	NA	Repr Date:02-MAY-1995 Dec #12541ED					
Cost Comment: X00 TAIL PIPE RENT CAUSING VIBRATION																
Tech Comment: 11603 Q2 W CK FOR VIBRATION IN VEHICLE DIAGNOSE TAIL PIPE RENT AND GROUNDING OUT ON REAR BUMPER STRAIGHTEN TAIL PIPE AND RELOCATE TO PROPER POSITION ROAD TEST																
2MELM75W8RX658542 CFP	CM	CFA	CAJ	CB	AW	CDE	CVN	MAR-1994	04- AUG-1994	325118	USA 42	SN01 110801	PSAZ	3A130	A	NS8 30 31501
AWS Claim Key:	10466246	Trx Code:	07590	Labor Hrs:	1	Labor Cost:	51.39	Material Cost:	36.14	Total Cost:	108.53					
Dir Cr-Shb Cr:	02519-A	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Pl:	0-0-	St: TX	Ctry Cd:	USA	Reg Cd:	NA	Repr Date:23-JAN-1996 Dec #0954251					
Cost Comment: NS4 CHECK FOR SCRATCHING NUTS FROM NOSE FROM FRONT WHEEL AREA WHEN TURNING STEERING WHEEL																
Tech Comment: END ASSEMBLY (APPENDIX CONNECTING BODY) AND OR LINK ASSEMBLY (- EXP)																
2MELM75W8RX658542 CFP	CM	CFA	CAJ	CB	AW	CDE	CVN	MAR-1994	04- AUG-1994	325118	USA 42	SN01 110801	*	3A130	*	A39 02 38501
AWS Claim Key:	10466246	Trx Code:	07590	Labor Hrs:	.6	Labor Cost:	36.14	Material Cost:	0	Total Cost:	36.14					
Dir Cr-Shb Cr:	02519-A	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Pl:	0-0-	St: TX	Ctry Cd:	USA	Reg Cd:	NA	Repr Date:23-JAN-1996 Dec #09500451					
2MELM75W8RX658542 CFP	CM	CFA	CAJ	CB	AW	CDE	CVN	MAR-1994	04- AUG-1994	325118	USA 43	3A02 070100	F3LY	7B164	A	P66 30 39314
AWS Claim Key:	10466246	Trx Code:	07590	Labor Hrs:	10.1	Labor Cost:	589.14	Material Cost:	190.33	Total Cost:	799.5					

Mr-Cd-Sub-Ct:	02519-A	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Fm:	4-*	To:	TX Ctry Cd:	USA Reg Cd:	NA	Repr Date:05-MAR-1994	Doc #09825351
Cust Comments: CUST STATES TRAND SLIPS INTO OVERDRIVE											
Tech Comments: OVERDRIVE BAND BURNED OUT SERVICE BAY DIAGNOSTIC SYSTEM (SDDS) START-UP - TEST											
2MELM75WRRX66342 C/P/F	CM	C/P/A	C/A/J	CB	AW	C/D/K	C/V/N	MAR-1994	04-23-AUG-1994	325118	USA 43 2B04 039704 PGPZ E2259 3D D86 46 39314
AWS Claim Key:	197W0021	Tra.Cd:	007	Labor Hrs:	4	Labor Cost:	23.33	Material Cost:	43.21	Total Cost:	66.62
Mr-Cd-Sub-Ct:	02519-A	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Fm:	4-*	To:	TX Ctry Cd:	USA Reg Cd:	NA	Repr Date:03-MAR-1994	Doc #09825352
Cust Comments: CR.FOR EING LAMPS ON ACCELERATION											
Tech Comments: PLUG WIRES SHORTED OUT SPARK PLUG WIRES - REPLACE											
2MELM75WRRX66342 C/P/F	CM	C/P/A	C/A/J	CB	AW	C/D/K	C/V/N	MAR-1994	04-23-AUG-1994	325118	USA 43 3A02 070104 * 78164 * A99 82 39314
AWS Claim Key:	20143747	Tra.Cd:	01500	Labor Hrs:	0	Labor Cost:	0	Material Cost:	0	Total Cost:	0
Mr-Cd-Sub-Ct:	02519-A	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Fm:	4-*	To:	TX Ctry Cd:	USA Reg Cd:	NA	Repr Date:05-MAR-1994	Doc #09825451
2MELM75WRRX66342 C/P/F	CM	C/P/A	C/A/J	CB	AW	C/D/K	C/V/N	MAR-1994	04-23-AUG-1994	325118	USA 43 7M05 011108 PTVY 5423394 B 007 46 41579
AWS Claim Key:	20211201	Tra.Cd:	01500	Labor Hrs:	5	Labor Cost:	29.72	Material Cost:	122.77	Total Cost:	152.49
Mr-Cd-Sub-Ct:	02519-A	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Fm:	4-*	To:	TX Ctry Cd:	USA Reg Cd:	NA	Repr Date:13-JUL-1994	Doc #00708332
2MELM75WRRX66342 C/P/F	CM	C/P/A	C/A/J	CB	AW	C/D/K	C/V/N	MAR-1994	04-23-AUG-1994	325118	USA 43 6E03 011108 FTAZ 5423394 AA 007 01 41579
AWS Claim Key:	20211201	Tra.Cd:	01500	Labor Hrs:	9	Labor Cost:	53.5	Material Cost:	45.36	Total Cost:	98.76
Mr-Cd-Sub-Ct:	02519-A	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Fm:	4-*	To:	TX Ctry Cd:	USA Reg Cd:	NA	Repr Date:13-JUL-1994	Doc #00708333
2MELM75WRRX66342 C/P/F	CM	C/P/A	C/A/J	CB	AW	C/D/K	C/V/N	MAR-1994	04-23-AUG-1994	325118	USA 43 7M03 011108 * 5423394 * A99 82 41579
AWS Claim Key:	20211201	Tra.Cd:	01500	Labor Hrs:	0	Labor Cost:	0	Material Cost:	0	Total Cost:	0
Mr-Cd-Sub-Ct:	02519-A	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Fm:	4-*	To:	TX Ctry Cd:	USA Reg Cd:	NA	Repr Date:13-JUL-1994	Doc #00802751
2MELM75WRRX66342 C/P/F	CM	C/P/A	C/A/J	CB	AW	C/D/K	C/V/N	MAR-1994	04-23-AUG-1994	225118	USA 43 6E03 011108 FTAZ 5423394 AA 007 01 43269
AWS Claim Key:	20211651	Tra.Cd:	01500	Labor Hrs:	.7	Labor Cost:	41.41	Material Cost:	31.14	Total Cost:	122.75

Mr CM-Sab Ch:	02519-A	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Plc:	4-4	St:	TX	Ctry Ch:	USA	Reg Ch:	NA	Rep Date:	25-AUG-1998	Dec:	#01060251
Cost Comments: PASS WINDOW STICK DOWN															
Tech Comments: RECHECK DRIVE ASSEMBLY REAR DOOR WINDOW REGULATOR ELECTRIC REPLACE															
2MELM75W8RX658542 CHP	CM	CFA	CAJ	CB	AW	CDE	CVN	MAR-1994	04-	25-AUG-1994	325118	USA	53	5003 110301	D7A2 JH301 B L62 D1 43800
AWS Claim Key:	24072104	Tax Chkd:	07590	Labor Hrs:	2.5	Labor Chkd:	172.37	Material Chkd:	30.7	Total Chkd:	203.07				
Mr CM-Sab Ch:	02519-A	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Plc:	4-4	St:	TX	Ctry Ch:	USA	Reg Ch:	NA	Rep Date:	03-DEC-1998	Dec:	#01729751
Cost Comments: CK FOR POSS P/S LEAKING FLUID AND P/S IS OGRANING															
Tech Comments: GEAR BOX LEAK STICKING GEAR ASSEMBLY REMOVE AND INSTALL, OIL REPLACE															
2MELM75W8RX658542 CHP	CM	CFA	CAJ	CB	AW	CDE	CVN	MAR-1994	04-	25-AUG-1994	325118	USA	53	5003 110301	* JH301 * A99 E2 43800
AWS Claim Key:	24072105	Tax Chkd:	07590	Labor Hrs:	0	Labor Chkd:	0	Material Chkd:	0	Total Chkd:	25				
Mr CM-Sab Ch:	02519-A	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Plc:	4-4	St:	TX	Ctry Ch:	USA	Reg Ch:	NA	Rep Date:	03-DEC-1998	Dec:	#01729751
Cost Comments: RENTAL VEH FOR ONE DAY REF ID 17297															
Tech Comments: RENTAL RENTAL															
2MELM75W8RX658542 CHP	CM	CFA	CAJ	CB	AW	CDE	CVN	MAR-1994	04-	25-AUG-1994	325118	USA	53	5003 110203	* 3A719 * A99 E2 43802
AWS Claim Key:	24072711	Tax Chkd:	07590	Labor Hrs:	0	Labor Chkd:	0	Material Chkd:	0	Total Chkd:	73				
Mr CM-Sab Ch:	02519-A	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Plc:	4-4	St:	TX	Ctry Ch:	USA	Reg Ch:	NA	Rep Date:	07-DEC-1998	Dec:	#01822281
Cost Comments: RENTAL VEH FOR 3 DAYS REF ID 17304															
Tech Comments: RENTAL RENTAL															
2MELM75W8RX658542 CHP	CM	CFA	CAJ	CB	AW	CDE	CVN	MAR-1994	04-	25-AUG-1994	325118	USA	53	5015 011008	F7A2 542309 AA G07 42 47568
AWS Claim Key:	24074076	Tax Chkd:	07590	Labor Hrs:	.5	Labor Chkd:	35.42	Material Chkd:	96.21	Total Chkd:	132.63				
Mr CM-Sab Ch:	02519-A	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Plc:	4-4	St:	TX	Ctry Ch:	USA	Reg Ch:	NA	Rep Date:	14-JUN-1999	Dec:	#03023151
Cost Comments: CK REASON THE DRIVERS SIDE WINDOW IS STUCK HALF WAY DOWN															
Tech Comments: REGULATOR ASSEMBLY FRONT DOOR WINDOW ELECTRIC LESS MOTOR REP															
2MELM75W8RX658542 CHP	CM	CFA	CAJ	CB	AW	CDE	CVN	MAR-1994	04-	25-AUG-1994	325118	USA	53	5015 011008	* 542309 * A99 E2 47568
AWS Claim Key:	24072342	Tax Chkd:	07590	Labor Hrs:	0	Labor Chkd:	0	Material Chkd:	0	Total Chkd:	25				

Dr Cr-Sub Cr:	02519-P	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Fle:	4.0	St: TX	Ctry Cd:	USA	Eng Cd:	NA	Repr Date: 14-JUN-1999	Doc #03600631					
Cost Comments: RENTAL VEHICLE FOR ONE DAY REP TO 50291																	
Tech Comments: RENTAL RENTAL																	
2MELM75W8RX658542 CTFP	CM	CFA	CIAJ	CB	AW	CDEK	CVN	MAR-1994	04-23-	325118	USA	72	3A06 070108	P632	7902	AARM P07 30 55171	
AWSS Order Key:	22162045	Trx Code:	6759D	Labor Hrs:	9	Labor Cost:	572.4		Material Cost:	717.81	Total Cost:	1289.41					
Dr Cr-Sub Cr:	02519-P	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Fle:	4.0	St: TX	Ctry Cd:	USA	Eng Cd:	NA	Repr Date: 05-JUL-2000	Doc #03618151					
Cost Comments: CK TRANS OPERATION AFTER WARM SHIFT IS HARD AND MAKES NOISE ON ACCELL STARTS AT ABOUT 36 MPH EXP 977																	
Tech Comments: ELECTRONIC TRANSMISSION DIAGNOSES																	
2MELM75W8RX658542 CTFP	CM	CFA	CIAJ	CB	AW	CDEK	CVN	MAR-1994	04-23-	325118	USA	72	3A06 070108	*	7902	*	A99 02 55171
AWSS Order Key:	22206046	Trx Code:	6759D	Labor Hrs:	0	Labor Cost:	0		Material Cost:	0	Total Cost:	0					
Dr Cr-Sub Cr:	02519-P	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Fle:	4.0	St: TX	Ctry Cd:	USA	Eng Cd:	NA	Repr Date: 05-JUL-2000	Doc #03618151					
Cost Comments: REP RENTAL 2 DAYS FOR 20 FOR 201851 PON 13049																	
Tech Comments: RENTAL RENTAL																	

Any comments?

V7801 0-025-300



INVESTIGATIVE CONSULTANTS, INC.

CAUSE & ORIGIN REPORT

[REDACTED]
ICI FILE # [REDACTED]
CLAIM # [REDACTED]

PREPARED FOR:

**STATE FARM INSURANCE COMPANY
REQUESTOR: RICK BAISCH**

PREPARED BY:

**DAVID J. BRISTOW, CFEI, CVFI
FIRE INVESTIGATOR**

All information contained within this report is privileged and confidential. Reports are furnished to our clients only, and release of any and all information contained within them is the sole responsibility of the client.

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INVESTIGATIVE CONSULTANTS, INC.
2205 W. DIVISION, SUITE #G-3
ARLINGTON, TEXAS 76012
METRO (817) 469-1848 LOCAL (817) 459-0922

NAME: [REDACTED]
CLAIM #: [REDACTED]
ICI #: [REDACTED]
DATE OF LOSS: 8-21-02

TYPE OF INVESTIGATION:
CAUSE & ORIGIN
ACCOUNT #: 155
REPORT DATED: 2-14-03

LOSS LOCATION:
505 IDLEWILD ROAD
GRAND PRAIRIE, TEXAS

REQUESTOR: RICK BAISCH
PHONE #: (972) 732-4712

REQUEST: The investigation was authorized on 1-27-03, by Mr. Rick Baisch, a claims representative with State Farm Insurance Company. The purpose of this investigation was to determine the cause and origin of a fire that occurred on 8-21-02 in a 1994 Mercury Grand Marquis.

ENCLOSURES:

1. Recall information from the National Highway Traffic Safety Administration
2. Photographic Documentation

PERSONS CONTACTED:

1. [REDACTED] - The insured

INSURED PROPERTY: The insured property consisted of a 1994 Mercury Grand Marquis. At the time of the examination, the vehicle did not have any license plates. The VIN plate on the driver's side door identified the vehicle as 2MELM75W8RX658542.

VEHICLE EXAMINATION: The vehicle examination commenced on 1-28-03 and was conducted at the Co-Part auto storage facility located at 505 Idlewild Road, Grand Prairie, Texas.

An exterior examination of the vehicle revealed the area of most fire damage had occurred within the left front portion of the vehicle. As a result of the fire, heat and flames had extended from the engine compartment and melted a portion of the left rear section of the hood as well as consuming the painted surfaces of the hood and the left fender well. Fire damage to the remainder of the surfaces was limited to some soot accumulations around the crevices of the hood opening.

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The lights, lenses and body molding of the vehicle were examined finding all of the headlights and taillight assemblies were in place but the headlight assemblies were sooted.

An inspection of the window glass revealed heat fracturing to the front windshield, however, the glass had not collapsed. The remainder of the glass was found to be in good condition with the exception of some soot accumulations.

An examination of the tires and wheels revealed all of the tires were in good condition with the exception of the left front tire which was fire damaged and deflated. The remaining tires were found to be inflated and had similar tread type and tread wear.

An examination of the passenger compartment revealed no evidence of severe fire damage, however, there was some soot accumulations adhering to the upholstery. As shown in photographs #6 and #7, the front and rear passenger compartment was in good condition with the exception of damage from normal usage. Soot accumulations on the carpet and the upholstery was not severe but was visible. An examination of the floor covering in the vehicle revealed no evidence of fire damage or indications that the fire had originated at floor level.

An inspection of the instrument panel revealed some minor fire damage as a result of heat and flame impingement through the front windshield. Although the damage was minor. An examination of the electrical circuitry and other electrical appliances in the instrument panel was conducted finding no evidence that electrical faulting or failures in the components had initiated the fire. The stereo system, as shown in photograph #9, was in good condition with the exception of some slight accumulations of soot. The wiring harness in the interior of the instrument panel was visually examined finding no evidence of internal overheating or indications that the fire had originated in the interior of the instrument panel near the wiring harness. While examining the wiring, the fuse block located on the lower left side of the instrument panel was examined finding two 15 amp fuses blown. As shown in photograph #11, the fuses identified by the "X" were blown and identifies appliances that they were protecting. As shown in photograph #12, there was only a slight amount of melting to the backside of the fire wall near the driver's side of the vehicle. However, there was no severe flame impingement into the passenger compartment.

An examination of the engine compartment revealed heavy fire damage throughout the engine, however, it appeared that the greater amount of fire damage was toward the left side. As shown in the exterior photographs and also depicted in photographs #13 through #15, the left rear portion of aluminum hood had melted out and had collapsed into the engine compartment. During the initial examination of the engine it was noted

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that some of the belts, hoses and plastic reservoirs were damaged to various degrees. The hoses, belts and reservoirs in the left side of the vehicle were found to be more heavily fire damaged. The burn patterns indicated that the fire had originated in the lower left section of the engine compartment and as heat and flames migrated across the upper portion of the engine some of the plastic and combustible products were either consumed or severely fire damaged.

An inspection of the air conditioning system revealed some of the soft sections of the freon lines were combusted and had expelled some of the freon and lubricating oil. An examination of the battery and all of its associated electrical circuitry was conducted finding the battery was melted and some of the interior plates were exposed as shown in photograph #16. The battery cables were also fire damaged where a small portion of the insulation was consumed from both the positive and negative battery cables. However, there was no electrical faulting noted on the battery cables or battery post. The power distribution center was inspected finding fuse #5, a 30 amp fuse and fuse #8, a 20 amp fuse were blown. As shown in photograph #16, the fuse identification schematic taken from the owners manual indicated that fuse #5, the 30 amp fuse was protecting the anti lock brakes and fuse #8, a 20 amp fuse protected the fuel pump, electronic ignition control system.

An examination of the alternator revealed the outer casing was fire damaged but not severely melted. Visual examination of the interior windings did not reveal any evidence of electrical faulting. The power cable from the alternator was damaged but the damage was the result of external flames extending to the alternator and consuming a portion of the insulation.

An examination of the remainder of the wiring harness throughout the engine compartment was inspected finding the greater of damage to the wiring harness was on the left side. The wiring harness was inspected and most of the conductors were void of insulation and some of the conductors had collapsed from the vehicle. One section of the wiring harness, as shown in photographs #20 and #21 had the ends frayed where it had been towed to the storage facility. The various electrical circuitry in this area was separated and examined and as shown in photographs #21 and #22, some of the interior portions of the wiring harness still retained some insulation. An examination of the circuits remaining in the vehicle did not reveal evidence of electrical fault conditions that could be attributed to initiating the fire. The various connections and appliances in the wiring harness in the left side were more heavily fire damaged but the damage appeared to be the result of external flame impingement. As shown in photograph #23, this section of wiring harness in extreme left front portion of the engine compartment had collapsed but was not as severely fire damaged as the wiring harness in the left rear. Only a few of the conductors had broken loose from the wiring harness and there were

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no indications that electrical failures in this section of wiring had initiated the fire. A portion of the wiring harness routed along the left fender well, as shown in photograph #25 was removed and examined finding it to be void of insulation but no fault conditions were noted. Some of the circuits went to a small plastic housing containing three relays and the plastic housing was melted and the relays were fire damaged.

After examining the electrical circuitry in the left rear portion of the vehicle the wiring harness in the right side of the vehicle was inspected finding it to be damaged to a lesser degree. The wiring in the right side of the engine compartment still retained some insulation and wiring loom. After examining the wiring there were no indications that the fire had originated as a result of an electrical failure.

As shown in photograph #29, a concentrated area of fire damage was noted along the left front portion of the fiberglass valve cover. Directly beneath the valve is the exhaust manifold and as shown in photograph #29, the exhaust manifold was highly oxidized and indicated some severe heating. A comparison was made between the left and right exhaust manifold system and it appeared that a greater amount of heating had occurred in the left exhaust manifold. Adjacent to this area is a portion of the power steering fluid pump which connects to the gear box. As shown in photograph #30, the portion of flexible hose to the power steering fluid was combusted and a significant amount of oily substance, most likely power steering fluid, was adhering to the components in the left front portion of the engine compartment. The burn patterns also extended to the lower portions of the engine and indications were that a power steering fluid hose had failed and dispersed fluid on the exhaust manifold and the fire occurred.

The vehicle was placed upon an inspection rack finding that the area of most fire damage was confined within the lower left section of the undercarriage near the origin of the fire. The transmission casing and engine oil pan appeared to be properly tight and there was no evidence of severe leakage. However, while examining the left exhaust manifold system and as shown in photograph #37, there was evidence of burned oily products on the exhaust manifold. The burn pattern on the exhaust manifold indicated a spray like pattern which would be consistent with a failure of a power steering fluid hose. Some of the combustible components in and around this area were also severely fire damaged, as shown in photograph #38. An oily substance was still present around some of the engine components and front suspension and the left front portion of the vehicle (refer to photograph #39). The front portion of the engine compartment near where the power steering fluid hoses were routed was inspected finding a significant amount of fluid that appeared to be the result of a failed power steering fluid hose. The burn patterns on the valve cover, exhaust manifold and the bottom left section of the undercarriage indicated that this was the area of the fire's origin and the oily residue in this area was most likely the power steering fluid from the ruptured power steering fluid hose.

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During the course of the inspection of the engine compartment, the fuel system was examined, as shown in photographs #32 and #33. The flexible sections of the hoses were missing from the vehicle and most likely had been consumed. The burn patterns on the fiberglass valve cover on the left side of the engine compartment did not indicate that an enormous fuel leak had occurred and initiated the fire. The burn patterns on the fuel lines and valve cover indicated that as the fire progressed it consumed the combustible portions of the fuel line and the residual fuel in the fuel lines did contribute to the fire damage. The connections to the fuel rail as shown in photograph #33, still had their retainer clip and there was some residue on the male connections indicating that at least the fuel lines were on at the time the fire occurred. An examination of the fuel injectors revealed that they were damaged especially those on the left bank of the engine. However, there were no indications that fuel had leaked and initiated the fire.

While examining the engine compartment, the fluid levels of the engine oil and transmission fluid were checked finding both to be at or near their normal level and appeared to be relatively clean.

During the course of the investigation an interview was conducted with [REDACTED]. According to the [REDACTED], [REDACTED] was driving the vehicle on the date the fire occurred. In speaking with [REDACTED] she stated that she had driven to Justin, Texas and had returned to her residence and was in the process of parking the vehicle in the garage. She stated that as she pulled up into the garage, the engine died and shortly thereafter some of the instrument lights came on. She stated that she tried to start the vehicle again; however, the engine would not turn over and she thought that perhaps she may have had a bad battery. [REDACTED] stated that she went into the residence and called her son-in-law and told him that she had had a problem with her car and she thought it was the battery. Her son-in-law then told her that he would try and come over later and see what the problem was. [REDACTED] stated that she did not remember seeing any evidence of smoke when leaving the vehicle, however, she stated that she did not recall looking back at the vehicle. [REDACTED] then stated that the vehicle had operated properly up until pulling into the garage and the vehicle died.

[REDACTED] stated that she went into the residence and called her son-in-law and then picked up a sack that was lying by the garage door and was going to take it back into the garage and as she opened the door she noticed smoke in the garage and could see fire burning underneath the vehicle. [REDACTED] stated that she could tell that it was underneath the engine compartment but could not determine whether it was more pronounced on one side or the other.

[REDACTED] stated that the garage was filled with smoke and she could not remember whether the garage door was opened or closed. She stated that some neighbors came

C O N F I D E N T I A L

over and used the garden hose and kept the fire under control until the Lewisville Fire Department arrived. [REDACTED] stated that after summoning the fire department, they arrived very quickly and extinguished the fire. [REDACTED] stated that the fire department pulled the vehicle out into the driveway.

During the conversation, I inquired as to any significant oil residues on the garage floor and she stated that there was so much debris and water that she could not tell and could not remember after the clean-up whether there was an accumulation of oily residue. She stated, however, over the years of living in the residence, that there was most likely some oil residue on the floor.

I inquired as to how long she had been in the residence after leaving the vehicle and she stated that she remembers that she arrived at approximately 5:15 p.m. back at her residence and according to her understanding that she had reported the fire at 5:22 p.m. I asked [REDACTED] if she had had any recent maintenance conducted on the vehicle and she stated that there had been no maintenance conducted on the vehicle. I also inquired as to any other areas in the garage that was burning and she stated that it was full of smoke but it appeared that the fire was confined to the vehicle and the only fire she saw was burning underneath the engine compartment.

CONCLUSION: In conclusion, it is my opinion that this fire originated within the lower left front of the engine compartment. Furthermore, it is my opinion that this fire was the result of a failure in a power steering hose which dispersed fluid on the exhaust manifold and the fire ensued. As noted in the report text and documented by photographs, the presence of the fluid residue on the exhaust manifold and exhaust system indicated that it had ruptured perhaps prior to arriving and parking the vehicle in the garage. Also noted in the report text is that the severe heat deterioration and discoloration of the exhaust manifold would further indicate a greater prolonged heat deterioration in this area.

INVESTIGATION CONDUCTED BY:

David J. Bristow, CFEI, CVFI
Fire Investigator

DJB/wm

OASIS RESULT:04/02/2003
14:02:54**2MELM75W8RX658542**

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► VEHICLE INFORMATION

VEHICLE DESCRIPTION 1994 GRAND MARQUIS	BODY STYLE 4 DR SEDAN LS	ENGINE 4.6L SOHC (ROMEO)	ENGINE CALIBRATION 418GR00A
TRANSMISSION 4 SPD OD AODE	AXLE CODE GY		

► GENERAL WARRANTY INFORMATION

WARRANTY START DATE 08/25/1994	BUILD DATE 03/04/1994	SALE MILEAGE 00010
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► WARNING MESSAGES

LESS THAN TWO DEALER APPROVED AWA REPAIR VISITS PAID TO DATE

► FIELD SERVICE ACTIONS

NO CAMPAIGN MESSAGE(S) FOUND

► EXTENDED COVERAGES

0789 - EXPIRED

STANDARD DEDUCTIBLE: 60 USD

OWNER NAME: [REDACTED]

OPTIONS:

EXPIRATION DATE: 08/25/2000

DISTANCE: 60,000

RENTAL: 25 UP TO 5 DAYS

TOWING: 60 USD

CONTRACT SOLD BY: USA 13669

ESP CONTRACT START DATE: 08/25/1994

► REPAIR HISTORY

NO REPAIR HISTORY ON VEHICLE

END OF OASIS REPORT FOR 2MELM75W8RX658542

04/02/2003
14:02:54
2MELM75W8RX658542

ANALYTICAL WARRANTY SYSTEM**Vehicle Information Report****GENERAL VEHICLE INFORMATION:****(Related Claims)**

VIN:	2MELM75W9BX651542	Vehicle Line:	C/P - GRAND MARQ (ENSMEN114) [92-03]	Body Style:	*
Model Year:	1994	Market Derivat:	C/M - L/M DIVISION DERIVATIVE	Trans Eng Serial No:	*
Vehicle Type:	C	Drive Code:	C9 - 2 WHL L/H REAR DRIVE	EngLoc:	C/VN - E/M 4.6L SOHC ED
Inv. Dealer:	11646	Body Cab Style:	4 DOOR SEDAN-4 LITE	Transmission:	CDE - 4 SPD AUTO TRA
Vehicle Status:	800	Vehicle Series:	CAJ - LS VERSION - CAR		

Trans Eng Serial No:

-----1-----2-----3-----4-----5-----6-----7-----8

xx.

Trans Trans Serial No:

xx.

BUILD INFORMATION:

Region:	NA - NWWWWWW	Plant:	AW - ST: THOMAS PLANT BUILD
Country:	CAN - NWWWWWW	Prod Date:	04-MAR-1994

SALE INFORMATION:

Region:	NA - NWWWWWW	Selling Dealer:	925112 - *
Country:	USA - WWWWWWW	Selling Dir/StProv:	IL
		Buyer DirProv:	IL
Arrival Date:	18-MAR-1994	Ref Carpet Lease:	1
Sale Date:	25-AUG-1994	Thrd/Rentl/Co. Lease:	N
Warranty Start Date:	25-AUG-1994	Modified Vehicle:	* Vehicle Coast Flag
Orig Warranty Date:	25-AUG-1994	Recapitalized Vehicle:	* Vehicle Export Flag: N

YOC/EOC:

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----0

H7SWX65854BY 4X J2 0701262 100 E 100A12P 07 3 LBL 100 MG 100A12 0 .00 100E 3 3 100

Mile 1 2 192A 200 5 A

INSTALLED OPTION INFORMATION:

Air Conditioning	C/C - ATC AIR CONDITIONER	GVW Code	
Alternator Amp Rating	* - [N/A]	GVW Class Code	L
Amplifier		Instrumentation	AC - ELECTRONIC INSTRUMENTATION
Axis Ratio	EQACC - 3.08 FINAL DRIVE RATIO	Driver(Driver Side):	* - [N/A]
Axis Type	EQAB - NON-LIMITED SLIP REAR AXLE	Passenger(Passenger Side):	* - [N/A]
Battery Amp Rating	NA	Polar	PNCAB - ELECTRIC CURRENT C/C
Brake Codes	* - [N/A]	Power Antenna:	AE - POWER TELESCOPIC RADIO ANTENNA
Brake Code(Service):	* - [N/A]	Radio:	AE - ELECTRONIC AM/FM STEROCASSETTE
Calibration Codes	4180800A	Sound System:	* - [N/A]
Color(Armor):	* - [N/A]	Steering Traction Axle:	
Color(Tinted):	* - [N/A]	Tire Manufacturer:	AI -
Delivery Type:	R	Tire Brand:	*
Driveshaft Codes	*	Tire Size:	D3QSF - P215/70R15 WSW
Front Seat	C/K - SEAT-SPLIT BENCH	Traction Control:	AB - ANTI-SPIN TRACT BRAKES W/O IVD
Fuel Type	* - [N/A]	Wheel Base:	

TIRE DOT INFORMATION:

LP: * - RI
 LR: * - RR
 LR: * - RL
 SPARE: * - DOT Plant Manufacturer: * - *

ESP INFORMATION: EMISSIONS INFORMATION:

ESF Codes	K	Emissions Code:	C9 - CB
ESF Coverage(Miles):	660	Emissions Cat Type:	P
ESF Coverage(Yearly):	672	Emissions Detail Rating:	XLA
ESF Plan Year:	1997	Engines Family:	KFM46V8GAA
ESF Signature Date:	11-JUL-1997		

Any comments?

ANALYTICAL WARRANTY SYSTEM**Standard Claims List For Model Year 1994****Note: All Costs are in US Dollars**

VIN	VER LINE	MKT DERIV	BODY CAB	VER SERIES	DRIVE TYPE	PLT CD	TRS CD	EMG CD	PROD DATE	WARE DATE	SELLING DEALER	SHL CNT	TIS	WCC	CIRIC_5	PREP	BASE	SUPP	CCC	CD (Units)
2MELM75W8RX658542 CTFP	CM	CFA	C/AJ	C/B	AW	C/DK	CVN	MAR-1994	04-25-AUG-1994	325118	USA 0	TDS8 170101	F3MY	13008	B	126	D1 3974			
AWS Claim Key:	5153016	Trx Code:	1	Labor Hrs:	4	Labor Cost:	21.25	Material Cost:	158.96	Total Cost:	180.21									
Mr-Cd-Sub Cd:	11646-* Name:	POMPANO LINCOLN-MERCURY INC		Ph:	305-7828110	St: FL	Ctry Cd:	USA	Eng Cd:	NA	Repair Date:09-AUG-1994								Dec 11374421	
2MELM75W8RX658542 CTFP	CM	CFA	C/AJ	C/B	AW	C/DK	CVN	MAR-1994	04-25-AUG-1994	325118	USA 0	TM10 150002	P2AZ	18830	B	A07	08 3974			
AWS Claim Key:	5153015	Trx Code:	1	Labor Hrs:	.6	Labor Cost:	31.67	Material Cost:	111.88	Total Cost:	143.75									
Mr-Cd-Sub Cd:	11646-* Name:	POMPANO LINCOLN-MERCURY INC		Ph:	305-7828110	St: FL	Ctry Cd:	USA	Eng Cd:	NA	Repair Date:09-AUG-1994								Dec 11374421	
2MELM75W8RX658542 CTFP	CM	CFA	C/AJ	C/B	AW	C/DK	CVN	MAR-1994	04-25-AUG-1994	325118	USA 0	SY04 NANANA *	CAMON *	A09	02 3978					
AWS Claim Key:	5166453	Trx Code:	94589	Labor Hrs:	1.5	Labor Cost:	79.68	Material Cost:	1.46	Total Cost:	81.14									
Mr-Cd-Sub Cd:	11646-* Name:	POMPANO LINCOLN-MERCURY INC		Ph:	305-7828110	St: FL	Ctry Cd:	USA	Eng Cd:	NA	Repair Date:19-AUG-1994								Dec 11381911	
Cust Comments:	94589																			
2MELM75W8RX658542 CTFP	CM	CFA	C/AJ	C/B	AW	C/DK	CVN	MAR-1994	04-25-AUG-1994	325118	USA 3	TQ01 180303	F4VY	9C735	A	A28	08 3659			
AWS Claim Key:	5122711	Trx Code:	1	Labor Hrs:	1	Labor Cost:	33.12	Material Cost:	162.64	Total Cost:	215.76									
Mr-Cd-Sub Cd:	11646-* Name:	POMPANO LINCOLN-MERCURY INC		Ph:	305-7828110	St: FL	Ctry Cd:	USA	Eng Cd:	NA	Repair Date:31-NOV-1994								Dec 1130941	
Cust Comments:	A28 CRUISE CONTROL WONT ENGAGE																			
Tech Comments:	08																			
2MELM75W8RX658542 CTFP	CM	CFA	C/AJ	C/B	AW	C/DK	CVN	MAR-1994	04-25-AUG-1994	325118	USA 9	2004 000614	*	DMAG	*	D13	D1 11503			

AWS Claim Key:	9023372	Tix Code:	1	Labor Hrs:	2.1	Labor Cost:	111.57	Material Cost:	*	Total Cost:	111.57		
Mr-Cd-Sub Cd:	11645-*	Name:	POMPANO LINCOLN-MERCURY INC	Fx:	305-7628110	St: FL City Cd:	CITY CD	USA Reg Cd:	NA	Repair Date:02-MAY-1995	Doc #12418A		
Cost Comments:	D127 D141 E-SPEED KEYS HIGHER WHEN STOPPING												
Tech Comments:	11605 WARM SEATS SET UP COLD D140 ECRD 111 DCL DISPLAY FUEL PRESS LEAKDOWN IDU FLOW SPARK DURATION POWER BALANCE ELE6 DATA DISPLAY ROAD TEST WITH CINTEST WITH CUST ELE6 SPEED NORMAL NFT												
2MELM75W8RX658542 CFP	CM	CFA	CAJ	CB	AW	CDE	CVN	MAR-1994	04-25-AUG-1994	325118	USA 9 1894 030001 P3A2 6316 A D13 02 11603		
AWS Claim Key:	9023379	Tix Code:	1	Labor Hrs:	.3	Labor Cost:	42.3	Material Cost:	34.84	Total Cost:	91.28		
Mr-Cd-Sub Cd:	11645-*	Name:	POMPANO LINCOLN-MERCURY INC	Fx:	305-7628110	St: FL City Cd:	CITY CD	USA Reg Cd:	NA	Repair Date:02-MAY-1995	Doc #12418C		
Cost Comments:	X10 VIBRATION AT IDLE MORE WHEN AC IS ON												
Tech Comments:	11605 02 W CHECK VIBRATION AT IDLE REPLACE CRANK SHAFT FULLEY FOR WOBBLING FULLET CAUSING VIBRATION												
2MELM75W8RX658542 CFP	CM	CFA	CAJ	CB	AW	CDE	CVN	MAR-1994	04-25-AUG-1994	325118	USA 9 4C01 890301 *	5255 *	A99 02 11605
AWS Claim Key:	9023379	Tix Code:	1	Labor Hrs:	.5	Labor Cost:	26.56	Material Cost:	0	Total Cost:	26.56		
Mr-Cd-Sub Cd:	11645-*	Name:	POMPANO LINCOLN-MERCURY INC	Fx:	305-7628110	St: FL City Cd:	CITY CD	USA Reg Cd:	NA	Repair Date:02-MAY-1995	Doc #12418D		
Cost Comments:	X10 TAIL PIPE RENT CAUSING VIBRATION												
Tech Comments:	11605 02 W CK FOR VIBRATION IN VEHICLE DIAGNOSE TAIL PIPE RENT AND GROUNDING OUT ON REAR BUMPER STRAIGHTEN TAIL PIPE AND RELOCATE TO PROPER POSITION ROAD TEST												
2MELM75W8RX658542 CFP	CM	CFA	CAJ	CB	AW	CDE	CVN	MAR-1994	04-25-AUG-1994	325118	USA 42 SNO1 110301 75AZ 3A130 A RSE 30 38901		
AWS Claim Key:	19642865	Tix Code:	0739D	Labor Hrs:	1	Labor Cost:	58.33	Material Cost:	36.14	Total Cost:	94.47		
Mr-Cd-Sub Cd:	02319-*	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Fx:	*-*	St: TX City Cd:	CITY CD	USA Reg Cd:	NA	Repair Date:23-JAN-1996	Doc #10582251		
Cost Comments:	NS8 CHECK FOR SCHUNCKING NOISE FROM NOISE FROM FRONT WHEEL AREA WHEN TURNING STEERING WHEEL												
Tech Comments:	HHD ASSEMBLY (SPINDLE CONNECTING ROD) AND OR LINK ASSEMBLY (-REP)												
2MELM75W8RX658542 CFP	CM	CFA	CAJ	CB	AW	CDE	CVN	MAR-1994	04-25-AUG-1994	325118	USA 42 SNO1 110301 *	3A130 *	A99 02 38901
AWS Claim Key:	19642865	Tix Code:	0739D	Labor Hrs:	0	Labor Cost:	0	Material Cost:	*	Total Cost:	0		
Mr-Cd-Sub Cd:	02319-*	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Fx:	*-*	St: TX City Cd:	CITY CD	USA Reg Cd:	NA	Repair Date:23-JAN-1996	Doc #10582251		
2MELM75W8RX658542 CFP	CM	CFA	CAJ	CB	AW	CDE	CVN	MAR-1994	04-25-AUG-1994	325118	USA 43 SAD2 870300 PSLY 7B164 A P66 30 39314		
AWS Claim Key:	19642865	Tix Code:	0739D	Labor Hrs:	10.1	Labor Cost:	589.14	Material Cost:	150.33	Total Cost:	739.47		

Dr-CI-Sub-Ct:	02519-*	Name:	VILLAGE FUND OF LEWISVILLE, INC.	Fm:	*-*	St: TX	Ctry/Ct:	USA	Eng/Ct:	NA	Expr Date:05-MAR-1996	Doc #00825551	
Cost Description: CUST STATION TRAND SLIDE INTO OVERDRIVE													
Text Comments: OVERDRIVE BAND BURNED OUT SERVICE/BAY DIAGNOSTIC SYSTEM (BDS) START-UP - TEST													
ZMELM75WRX658542 CTF	CM	CFA	CAJ	CB	AW	CDE	CVN	04-MAR-1994	25-AUG-1994	325118	USA	43	2B04 020704 P0RZ 12259 JD D36 46 39314
AWS Claim Key:	10240221	Tix/Code:	307	Labor Hrs:	4	Labor Cost:	21.33	Material Cost:	45.21	Total Cost:	66.52		
Dr-CI-Sub-Ct:	02519-*	Name:	VILLAGE FUND OF LEWISVILLE, INC.	Fm:	*-*	St: TX	Ctry/Ct:	USA	Eng/Ct:	NA	Expr Date:05-MAR-1996	Doc #00825552	
Cost Description: CIE POLE HANG LIMBS ON ACCELERATION													
Text Comments: PLUG WIRES SHORTED OUT SPARK PLUG WIRES - REPLACE													
ZMELM75WRX658542 CTF	CM	CFA	CAJ	CB	AW	CDE	CVN	04-MAR-1994	25-AUG-1994	325118	USA	43	3A02 070104 * 7B464 * A99 E2 39314
AWS Claim Key:	20140747	Tix/Code:	07290	Labor Hrs:	0	Labor Cost:	0	Material Cost:	0	Total Cost:	0		
Dr-CI-Sub-Ct:	02519-*	Name:	VILLAGE FUND OF LEWISVILLE, INC.	Fm:	*-*	St: TX	Ctry/Ct:	USA	Eng/Ct:	NA	Expr Date:05-MAR-1996	Doc #00825551	
ZMELM75WRX658542 CTF	CM	CFA	CAJ	CB	AW	CDE	CVN	04-MAR-1994	25-AUG-1994	325118	USA	43	7N03 011108 P0VY 5423394 B G07 46 41579
AWS Claim Key:	20711204	Tix/Code:	6139D	Labor Hrs:	.5	Labor Cost:	29.72	Material Cost:	122.77	Total Cost:	152.49		
Dr-CI-Sub-Ct:	02519-*	Name:	VILLAGE FUND OF LEWISVILLE, INC.	Fm:	*-*	St: TX	Ctry/Ct:	USA	Eng/Ct:	NA	Expr Date:13-JUL-1996	Doc #00708552	
ZMELM75WRX658542 CTF	CM	CFA	CAJ	CB	AW	CDE	CVN	04-MAR-1994	25-AUG-1994	325118	USA	43	6E06 011108 P7AZ 5427006 AA G07 01 41579
AWS Claim Key:	20711205	Tix/Code:	6139D	Labor Hrs:	.5	Labor Cost:	33.5	Material Cost:	43.26	Total Cost:	56.76		
Dr-CI-Sub-Ct:	02519-*	Name:	VILLAGE FUND OF LEWISVILLE, INC.	Fm:	*-*	St: TX	Ctry/Ct:	USA	Eng/Ct:	NA	Expr Date:13-JUL-1996	Doc #00708553	
ZMELM75WRX658542 CTF	CM	CFA	CAJ	CB	AW	CDE	CVN	04-MAR-1994	25-AUG-1994	325118	USA	43	7N03 011108 * 5423394 * A99 E2 41579
AWS Claim Key:	2072211	Tix/Code:	6139D	Labor Hrs:	0	Labor Cost:	0	Material Cost:	0	Total Cost:	0		
Dr-CI-Sub-Ct:	02519-*	Name:	VILLAGE FUND OF LEWISVILLE, INC.	Fm:	*-*	St: TX	Ctry/Ct:	USA	Eng/Ct:	NA	Expr Date:13-JUL-1996	Doc #00802251	
ZMELM75WRX658542 CTF	CM	CFA	CAJ	CB	AW	CDE	CVN	04-MAR-1994	25-AUG-1994	325118	USA	43	6E06 011108 P7AZ 5423394 AA G07 01 42269
AWS Claim Key:	20819458	Tix/Code:	6139D	Labor Hrs:	.7	Labor Cost:	41.61	Material Cost:	81.14	Total Cost:	122.75		

Claims List Report

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Mr Cr-Sab Cr:	02519-*	Name: VILLAGE FORD OF LEWISVILLE, INC.	Fm: 4-*	St: TX City Cd: USA Reg Cd: NA	Rep Date: 25-AUG-1998	Doc #01060251
Cost Comments: PASS WINDOW STUCK DOWN						
Tech Comments: REPAIR OR DRIVE ASSEMBLY REAR DOOR WINDOW REGULATOR ELECTRIC REPLACE						
2MELM75W8RX658542 CFP	CM CFA CAJ CB	AW CDE CVN MAR-1994	04-25- AUG-1994	325118 USA 53 SQ03 110301 D7AZ 3B301 B L68 DI 43800		
AWS Claim Key:	21089714 Tax Code:	0759D Labor Hrs: 3.9	Labor Cost: \$72.57	Material Cost: 30.7	Total Cost: 253.07	
Mr Cr-Sab Cr:	02519-*	Name: VILLAGE FORD OF LEWISVILLE, INC.	Fm: 4-*	St: TX City Cd: USA Reg Cd: NA	Rep Date: 23-DEC-1998	Doc #01129751
Cost Comments: CK FOR PSS P.S BRAKES KILLED AND P.S IS GROUNDED						
Tech Comments: GEAR BOX LEAK STEERING GEAR ASSEMBLY REMOVE AND INSTALL OR REPLACE						
2MELM75W8RX658542 CFP	CM CFA CAJ CB	AW CDE CVN MAR-1994	04-25- AUG-1994	325118 USA 53 SQ03 110301 * 35581 * A99 E2 43800		
AWS Claim Key:	21089715 Tax Code:	0759D Labor Hrs: 0	Labor Cost: 0	Material Cost: 0	Total Cost: 25	
Mr Cr-Sab Cr:	02519-*	Name: VILLAGE FORD OF LEWISVILLE, INC.	Fm: 4-*	St: TX City Cd: USA Reg Cd: NA	Rep Date: 23-DEC-1998	Doc #01123051
Cost Comments: RENTAL VEHICLE FOR ONE DAY REP ID 17297						
Tech Comments: RENTAL RENTAL						
2MELM75W8RX658542 CFP	CM CFA CAJ CB	AW CDE CVN MAR-1994	04-25- AUG-1994	325118 USA 53 SQ03 110303 * 5A319 * A99 E2 43802		
AWS Claim Key:	21089716 Tax Code:	0759D Labor Hrs: 0	Labor Cost: 0	Material Cost: 0	Total Cost: 25	
Mr Cr-Sab Cr:	02519-*	Name: VILLAGE FORD OF LEWISVILLE, INC.	Fm: 4-*	St: TX City Cd: USA Reg Cd: NA	Rep Date: 27-DEC-1998	Doc #01122851
Cost Comments: RENTAL VEHICLE FOR 3 DAYS REP ID 17304						
Tech Comments: RENTAL RENTAL						
2MELM75W8RX658542 CFP	CM CFA CAJ CB	AW CDE CVN MAR-1994	04-25- AUG-1994	325118 USA 59 4E05 011108 F7AZ 3423209 AA 007 42 47568		
AWS Claim Key:	21074976 Tax Code:	0759D Labor Hrs: .6	Labor Cost: 36.62	Material Cost: 96.21	Total Cost: 132.83	
Mr Cr-Sab Cr:	02519-*	Name: VILLAGE FORD OF LEWISVILLE, INC.	Fm: 4-*	St: TX City Cd: USA Reg Cd: NA	Rep Date: 14-JUN-1999	Doc #02023151
Cost Comments: CK REASON THE DRIVERS SIDE WINDOW IS STUCK HALF WAY DOWN						
Tech Comments: REGULATOR ASSEMBLY FRONT DOOR WINDOW ELECTRIC LESS MOTOR, REP						
2MELM75W8RX658542 CFP	CM CFA CAJ CB	AW CDE CVN MAR-1994	04-25- AUG-1994	325118 USA 59 4E05 011108 * 5A22209 * A99 E2 47568		
AWS Claim Key:	21012342 Tax Code:	0759D Labor Hrs: 0	Labor Cost: 0	Material Cost: 0	Total Cost: 25	

Claims List Report

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Dir Crd-Sch Cr:	02519-*	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Plz:	*.*	St:	TX	Ctry Cd:	USA	Reg Cd:	NA	Expr Date:	14-JUN-1999	Doc #03090651			
Cost Comments: RENTAL VEH FOR ONE DAY REF ID: 30231																	
Tech Comments: RENTAL RENTAL																	
2MELM75W8RX658542 C/PF	CM	CFA	CAJ	CB	AW	C/DK	CVN	04-1994	25-AUG-1994	325118	USA	72	3A08 070100	F902	7902	AARM P67 30 33171	
AWS Claim Key:	22165361	Tax Code:	07390	Labor Hrs:	9	Labor Cost:	572.4	Material Cost:	717.01	Total Cost:	1289.41						
Dir Crd-Sch Cr:	02519-*	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Plz:	*.*	St:	TX	Ctry Cd:	USA	Reg Cd:	NA	Expr Date:	05-JUL-2000	Doc #03183151			
Cost Comments: CK TRAB OPERATION AFTER WARM SHIFTS HARD AND MAKES NOISE ON ACCELL STARTS AT ABOUT 30 MPH BSPP?																	
Tech Comments: ELECTRONIC TRANSMISSION DIAGNOSES DIAGNOSIS																	
2MELM75W8RX658542 C/PF	CM	CFA	CAJ	CB	AW	C/DK	CVN	04-1994	25-AUG-1994	325118	USA	72	3A08 070100	*	7902	*	A99 82 33171
AWS Claim Key:	22200046	Tax Code:	07390	Labor Hrs:	0	Labor Cost:	0	Material Cost:	0	Total Cost:	50						
Dir Crd-Sch Cr:	02519-*	Name:	VILLAGE FORD OF LEWISVILLE, INC.	Plz:	*.*	St:	TX	Ctry Cd:	USA	Reg Cd:	NA	Expr Date:	05-JUL-2000	Doc #03183151			
Cost Comments: RFP RENTAL 2 DAYS \$56.00 FOR ID#61651 PO#L36049																	
Tech Comments: RENTAL RENTAL																	

Any comments?

000-000-0000

CSCN140

VEHICLE DATA

04/02/03 14:05:14

-->
ENTER VIN ==> 2MELM75W8RX658542
NAME ==> [REDACTED] IN ZIP ==> [REDACTED]
OWNER NAME : [REDACTED]
STREET ADDR : P.O. BOX 222222

MODEL YR ==>

CITY : DALLAS N/A YY-MM-DD 96-08-30
ST/PRV: TX CTRY: ZIP/POSTAL CODE: [REDACTED] N/A SOURCE: U
MODEL YEAR : 94 PLANT: X SALE YY-MM-DD 94-08-25
BODY STYLE DESC: 4 DR SEDAN LS PRODUCTION YY-MM-DD 94-03-04
VEHICLE DESC : 1994 GRAND MARQUIS

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	PCSD REGION
SHIP-TO	3	25	A	118	45	24
PACING	3	25	A	118		
RESPONSIBLE	3	67	A	365		

CA EMISSION : ENGINE TAG CODE : [REDACTED] CAMPAIGN COUNTS
NAVIS STATUS : 000 COMPANY CAR IND : [REDACTED] TOTAL CAMPAIGNS : 02
DSO DISTRICT : FLEET CODE : OPEN : 00 CLOSED : 02
DSO NUMBER : FLEET STATUS : ACTIVE : 02 HISTORY : 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F6=CONTINUE SEARCH F9=G130

OGDB166

EM2-325-A 30300

CSCN150

CARVALHO VEHICLE INFORMATION

04/02/03 14:05:18

--> ENTER CAMPAIGN NUMBER--> 94889 VIN--> 2MELM75W8RX658542 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: ADAPTER PLT. BODY STYLE: 4 DR SEDAN LS

NEW STATUS CODE:

CAMP DIV : 6

REPAIR INFORMATION:

SUPP CODE :

REPAIR DATE:

TYPE CODE:

KIT CODE : AA

MICRO REP:

DEALER P/A:

OASIS DATE : 94-08-12

DELETE REASON:

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW:

IND: MATCH CODE:

CURRENT: 3 67 365 ASSIGNED: 96-09-04 SOURCE: PX

EXTRACT DATE:

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

CODE DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL SRC
C COMPLETE	94-08-24	B	94-08-19	11646	981911	ZJ14603	AC
M RELEASED FOR MAILING	94-08-17						
R READY TO RELEASE	94-08-11						

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037=NO MORE DATA TO DISPLAY

OGDB166

2002-020-A 10361

C9CN130

NOTIFICATION AND VANTAGE POINT HISTORY

04/02/03 14:05:19

10

E902-072-0 10302

USCUN150

CAMPAIGN VEHICLE INFORMATION

04/02/03 14:05:22

ENTER CAMPAIGN NUMBER==> 96L12 VIN--> 2MELM75N8RX658542 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: PASS AIR BAG BODY STYLE: 4 DR SEDAN LS

NEW STATUS CODE: CAMP DIV : 6
REPAIR INFORMATION: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE : CB
MICRO REP: CLAIM NUM: OASIS DATE :
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: IND: Y MATCH CODE:
CURRENT: 3 67 365 ASSIGNED: 96-11-24 SOURCE: NI EXTRACT DATE: 96-11-24
***** STATUS INFORMATION: ***** ***** REPAIR INFORMATION: *****

CODE DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL	SRC
F FORCED COMPLETION	96-01-22	B	96-01-22				OL	
M RELEASED FOR MAILING	97-02-10							
H AWAITING MAILING	96-11-24							

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
1037-NO MORE DATA TO DISPLAY

OGDB166

E982-025-4 10383

CSCN130

NOTIFICATION RECIPIENT HISTORY

04/02/03 14:05:23

==>

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 2M8LM75W8RX658542
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DR SEDAN LS
RESP DEALER : 367365 BEGINNING MAILED DATE: 97-03-04 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-12 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : BANKSTON L-M-Saab INC INITIALS:
STREET ADDR1 : P.O. BOX 802227
ADDR2 : ST/PRV: TX
CITY : DALLAS CTRY:
ZIP/POSTAL CODE: 75380 N-A SOURCE: U N-A EFF DATE: 96-08-30 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY :
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1-INQUIRY F3-EXIT F4-QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9-G140
I048-LAST PAGE OGDB166

BR02-025-A 10304

Photo Sheet

Entered [REDACTED]

File No. DA-30320498-MJK
Policy #
Ins Claim #



Photo - BURNED CAR

[REDACTED]
LEWISVILLE, TX [REDACTED]



Photo - BURNED CAR

GENERAL VIEW. CAR WAS
REMOVED FROM GARAGE BY
FIREMEN.

Photo Sheet

Insured [REDACTED]

File No. DA-20220406-MJK
Policy #
Ins Claim #



Photo - BURNED CAR

DEBRIS IN DRIVEWAY BEHIND CAR.



Photo - BURNED CAR

GENERAL DEBRIS FOUND ON EST SIDE OF CAR.

Photo Sheet

Issued [REDACTED]

File No. DA-20220408-MUK
Policy #
Ins. Claim #

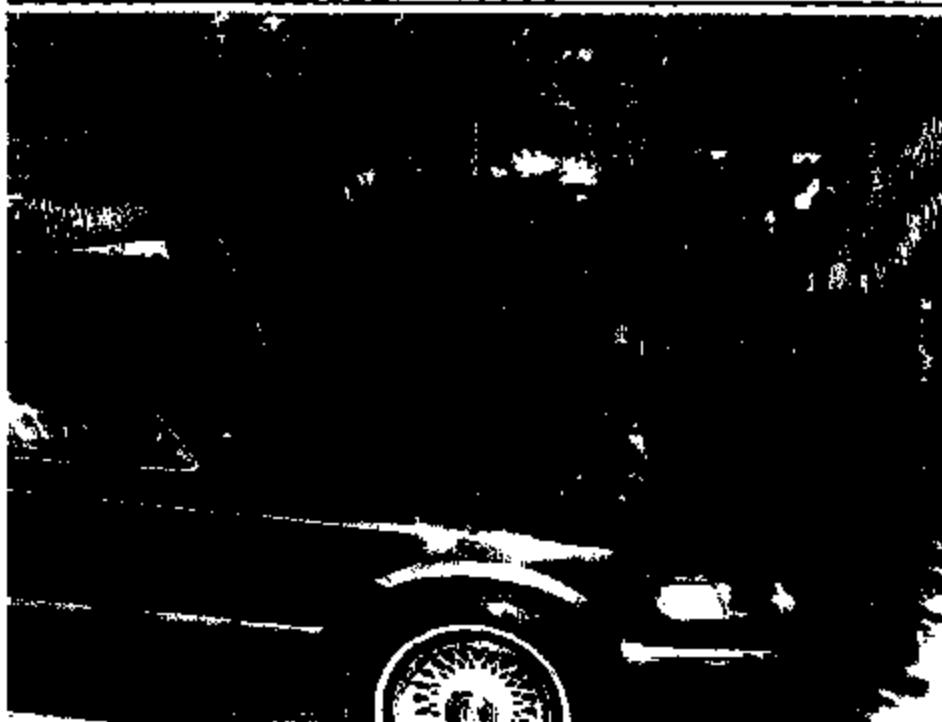


Photo - BURNED CAR

GENERAL VIEW.



Photo - BURNED CAR

GENERAL VIEW.

Photo Sheet

Insured [REDACTED]

File No. DA-20220408-MJL
Policy #
Ins Claim #



Photo - BURNED CAR

GENERAL VIEW.



Photo - BURNED CAR

GENERAL VIEW OF ENGINE
COMPARTMENT ON DRIVERS
SIDE.

Photo Sheet

Insured [REDACTED]

File No. DA-2022-448-MJK
Policy #
Ins. Claim #



Photo - BURNED CAR

GENERAL VIEW OF ENGINE COMPARTMENT ON PASSENGER'S SIDE.



Photo - BURNED CAR

GENERAL VIEW OF FUEL SYSTEM AREA OVER INTAKE MANIFOLD.

Photo Sheet

Entered

File No. DA-20220400-MJIC

Policy #

Inc Claim #



Photo - BURNED CAR

GENERAL VIEW AT THROTTLE
CABLE ATTACHMENT.



Photo - BURNED CAR

GENERAL VIEW OF WIRING AT
DRIVER'S SIDE OF ENGINE
COMPARTMENT.

Photo Sheet

Entered [REDACTED]

File No. DA-20220408-MJW
Policy #
Ins Claim #

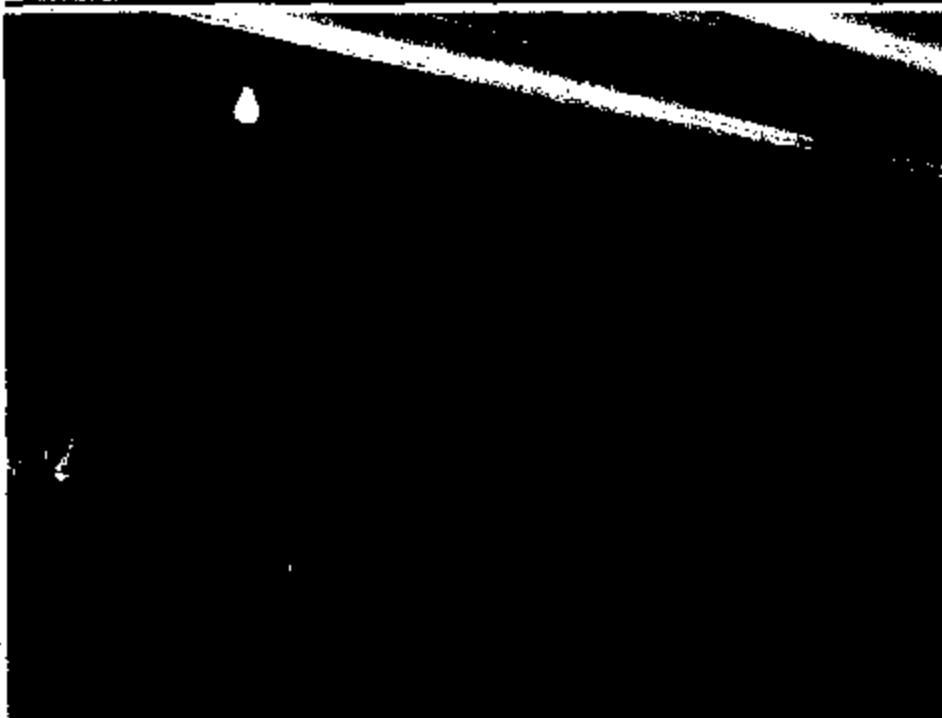


Photo - GARAGE

GENERAL VIEW OF DAMAGES.

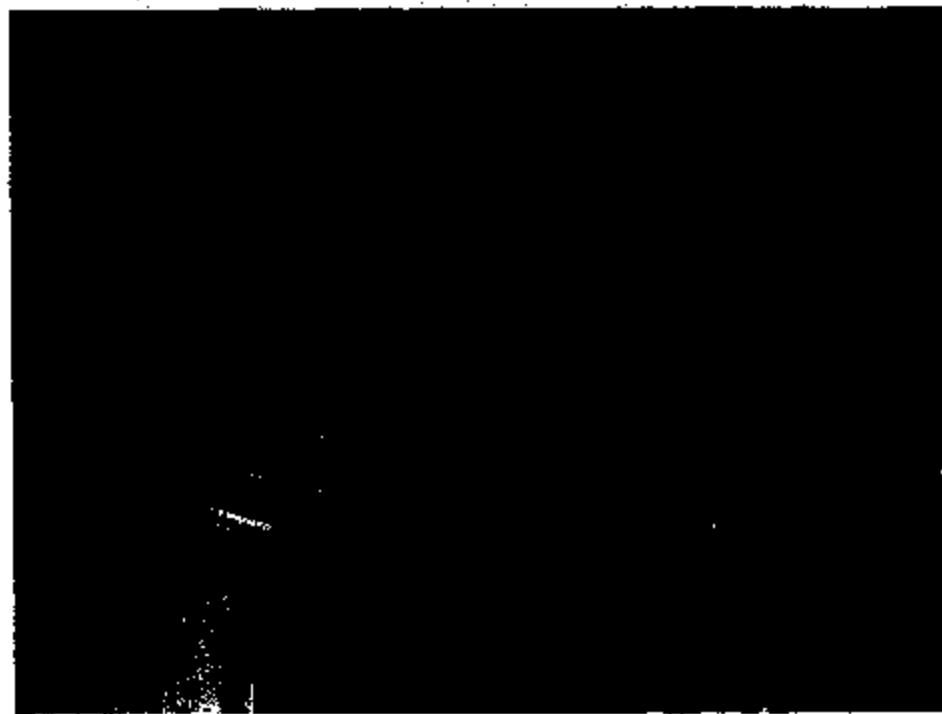


Photo - GARAGE

GENERAL VIEW OF DAMAGES.

Photo Sheet

Serial [REDACTED]

File No. DA-36220408-MJK
Policy #
Ins. Claim #



Photo - GARAGE

ELECTRICAL DAMAGE TO
SOCKET IN CEILING AFTER FIRE.

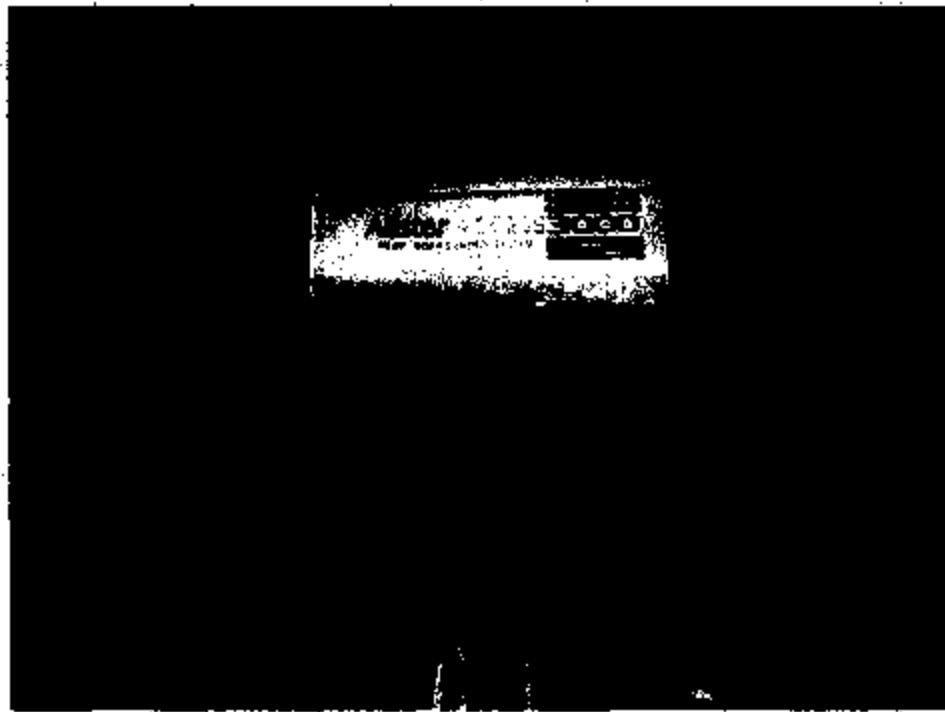


Photo - GARAGE

BURNED GARAGE DOOR OPENER.

Photo Sheet

Insured [REDACTED]

File No. DA-36224488-MJK
Policy #
Ins. Claim #



Photo - GARAGE

GENERAL VIEW OF DAMAGES.



Photo - UPSTAIRS BEDROOM

DAMAGE IS LIMITED TO CLEANING
AND CEILING PAINTING.

Photo Sheet

MSB

File No. DA-20220408-MJK
Policy #
Ins. Claims #



Photo - STAIRWAY

GENERAL VIEW. NO REAL DAMAGES LESS CARPET CLEANING AND CEILING PAINTING.



Photo - UPSTAIRS LOFT

GENERAL VIEW. ALL ROOMS WILL HAVE TO BE CLEANED AND HAVE THE CEILINGS PAINTED DUE TO THE FACT THAT THE CEILINGS ARE HEAVY BLOWN ACOUSTIC TEXTURE.

Photo Sheet

Insured [REDACTED]

File No. DA-38228400-MIK
Policy #
Ins Claim #

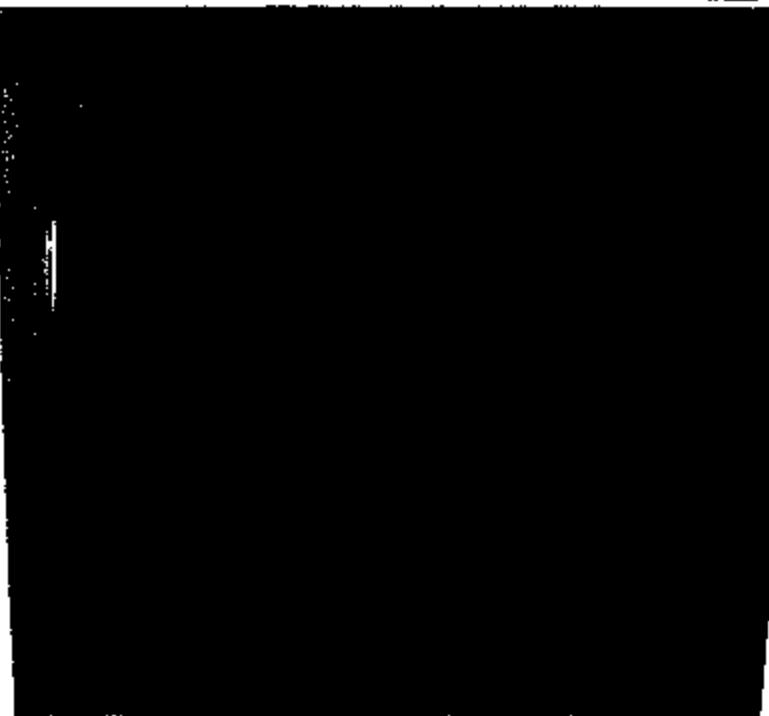


Photo - UPSTAIRS BATHROOM

GENERAL VIEW. CLEANING
NEEDED.



Photo - LIVING ROOM

GENERAL VIEW. CLEANING
NEEDED.

Photo Sheet

Dated

File No. DA-20220406-MEK
Policy #
Ins. Check #

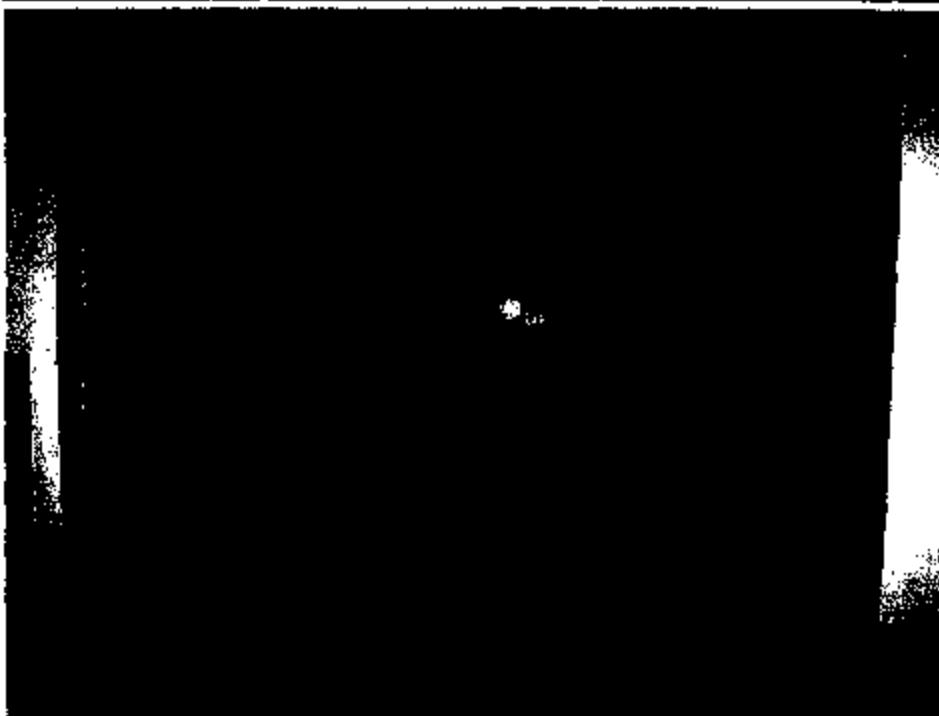


Photo - HALLWAY

GENERAL VIEW.



Photo - BATHROOM

GENERAL VIEW.

Photo Sheet

Insured [REDACTED]

File No. DA-38220408-MJK
Policy #
Ins Claim #

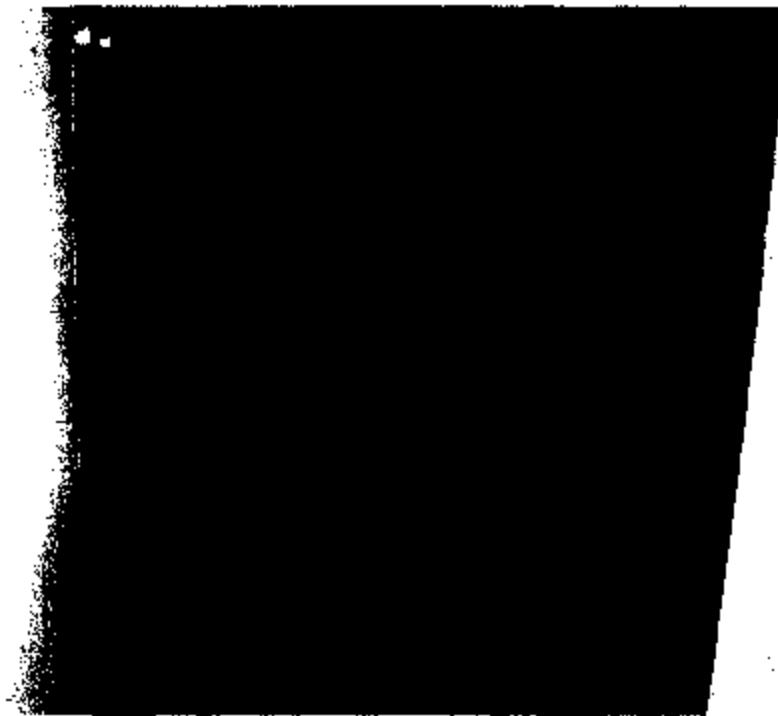


Photo - BEDROOM

GENERAL VIEW. CLEANING
NEEDED.



Photo - BEDROOM / OFFICE

GENERAL VIEW.

Photo Sheet

Insured [REDACTED]

File No. DA-20220-400-MUK
Policy #
Ins Claim #

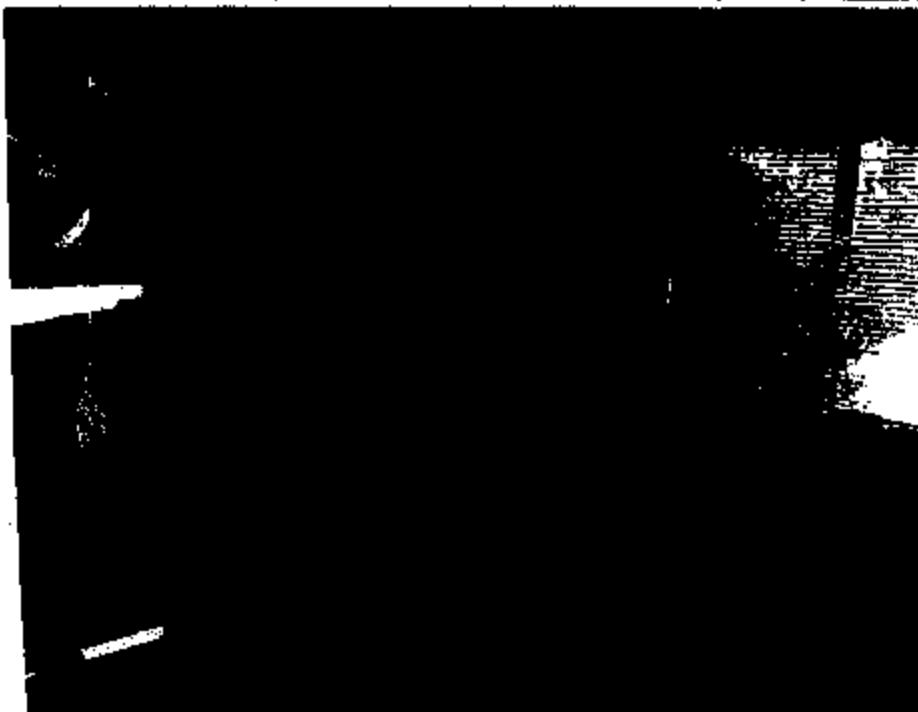


Photo - BEDROOM

GENERAL VIEW.

Property Description

Insured:

UIS No.: TX [REDACTED]

Street: 8 [REDACTED]

City: LEWISVILLE

State: TX

Occupancy: Dwelling Business Unoccupied Other: Owner Occupied Tenant Occupied Approximate Age: 40 YEARSBuilding Construction: Masonry Metal Wood Other:Roofing Construction: Composition material Metal Tile Wood
 Tar & gravel Other:

Number of Stories: 1 Number of Rooms: 8 Number of Baths: 2

Foundation: Basement Concrete Slab Pier & Beam Crawl SpaceHeating: Electric Natural Gas Propane Gas Other:Air Conditioning: Electric Central Window Unit(s) NoneElectrical Service Connected: Yes No UnknownAlarm System: Yes No Type: Smoke Local MonitoredGarage: None Attached Detached Approximate Size: 150 sfOutbuildings on Premises: Yes No Damaged UndamagedOutside Conditions: Normal unkempt Well groomed Other:Building Conditions: Excellent Average Poor Other:Fire Protection: Paid Paid & Volunteer Volunteer Unknown

Department or Agency: LEWISVILLE FIRE DEPT. Distance to Station: > 1 MILE

Completed During Examination: Diagram Video Photographs Measurements

Date Examination Began: 8/30/02 Date Examination Concluded: 8/30/02



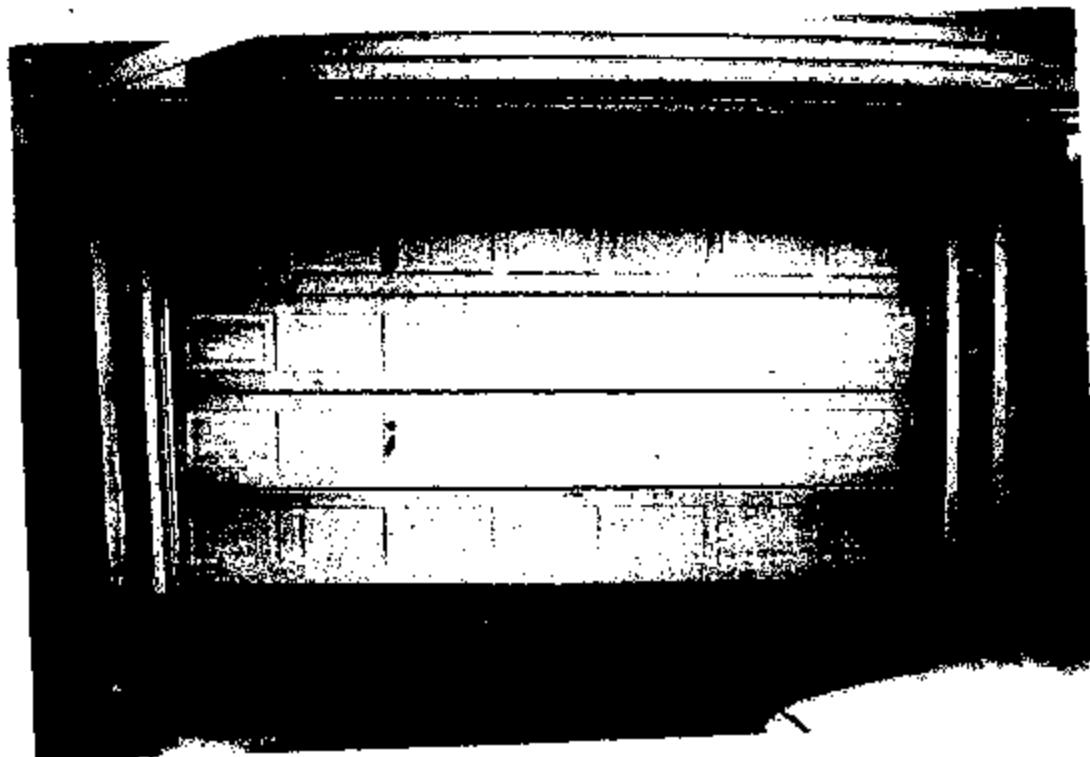
Unified Investigations & Sciences, Inc.

File Name

File No.



Photograph
1



Photograph
2

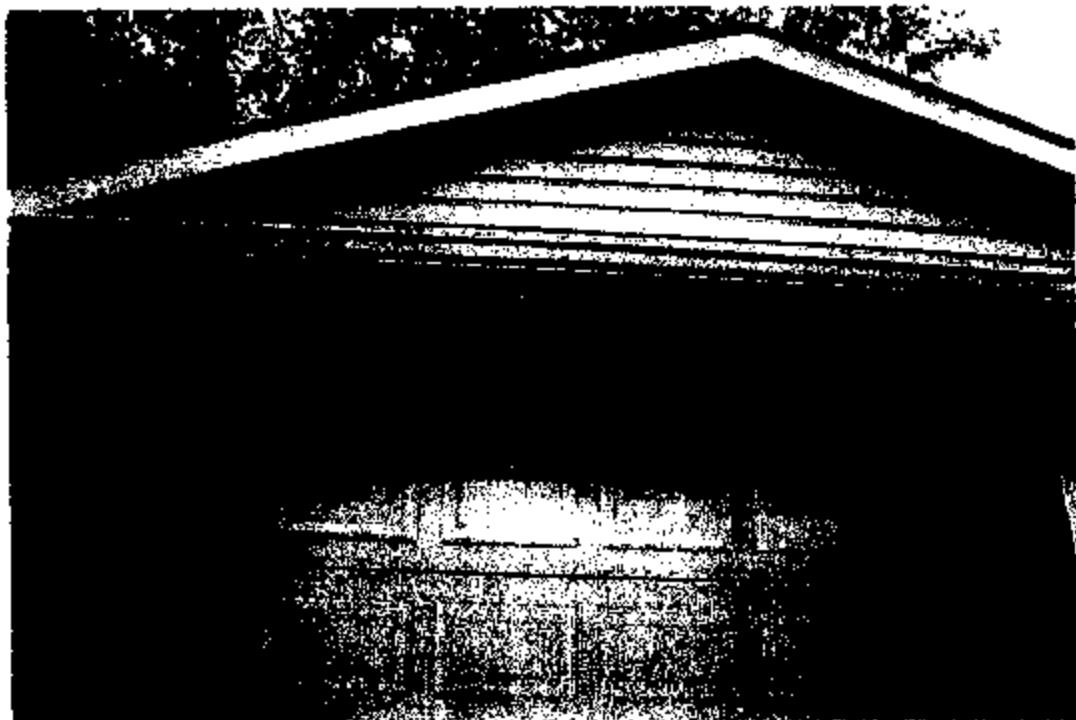
Overhead garage door

Exhibit 2

Unified Investigations & Sciences, Inc.

File Name

File No.



Photograph

3

Thermal damage to vinyl soffit panels



Photograph

4

Interior side of garage door

Unified Investigations & Sciences, Inc.

File Name

File No.



Photograph

5

Garage interior facing south



Photograph

6

Passage door to foyer

Unified Investigations & Sciences, Inc.

File Name

File No.



Photograph
7

Staining on garage floor below area of fire origin



Photograph-
6

Scorching and soot on gypsum board ceiling above area of origin

Unified Investigations & Sciences, Inc.

File Name

File No.



Photograph

9

1994 Mercury Grand Marquis



Photograph

10

Engine compartment

Unified Investigations & Sciences, Inc.

File Name

File No.



Photograph

11

Engine compartment



Photograph

12

Intensity and ventilation patterns on hood, fender and windshield

Unified Investigations & Sciences, Inc.

File Name

File No.



Photograph

13

Front of vehicle



Photograph

14

Area of fire origin on left side of engine compartment

Unified Investigations & Sciences, Inc.

File Name

File No.



Photograph

15

Rear and right side of vehicle



Photograph

16

Rear and left side; fire debris from engine compartment on trunk lid

Unified Investigations & Sciences, Inc.

File Name

File No.

Photograph

17



Photograph

Fire debris from engine compartment

ER02-025-A 19418

Unified Investigations & Sciences, Inc.

File Name

File No.



Photograph

18

Photograph

Area of fire origin

2902-B2B-A 18419

Unified Investigations & Sciences, Inc.

File Name

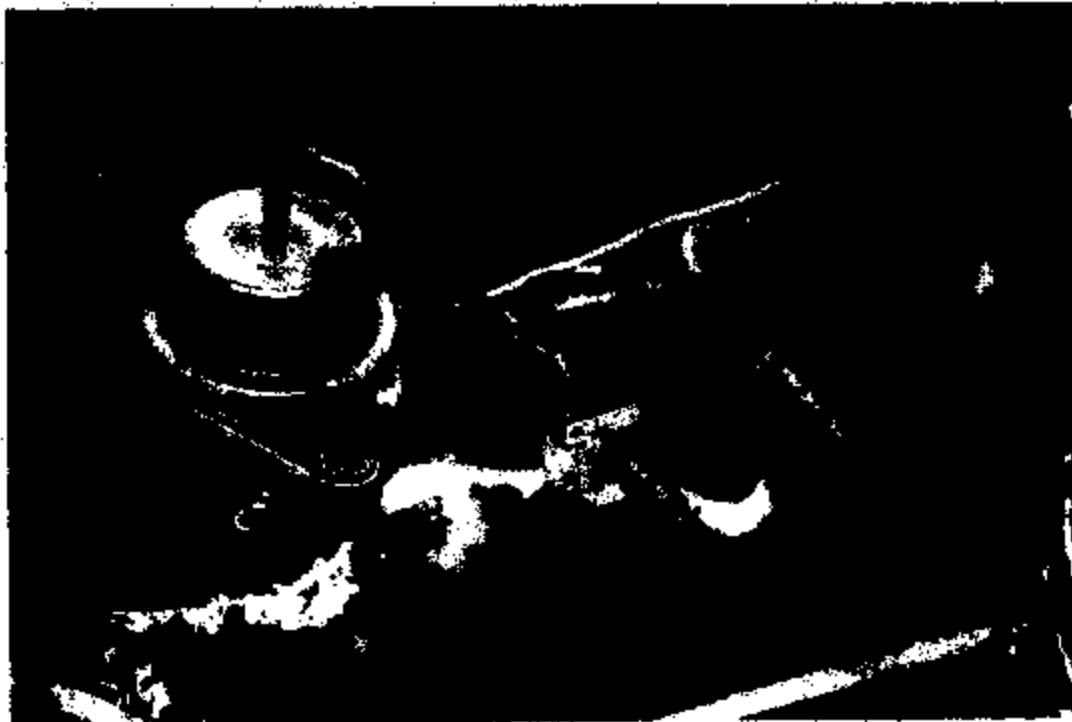
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Photograph

19

Fuel line



Photograph

20

Fuel line attachment at fuel rail on left side

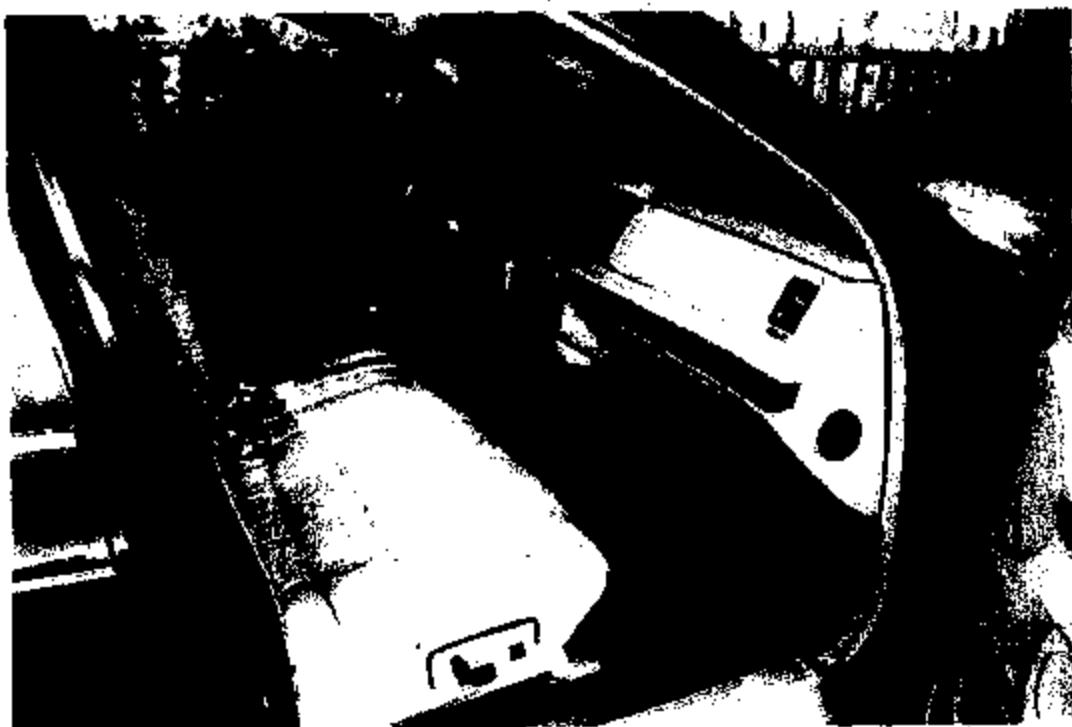
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File Name

File No.



Master cylinder



Front passenger compartment

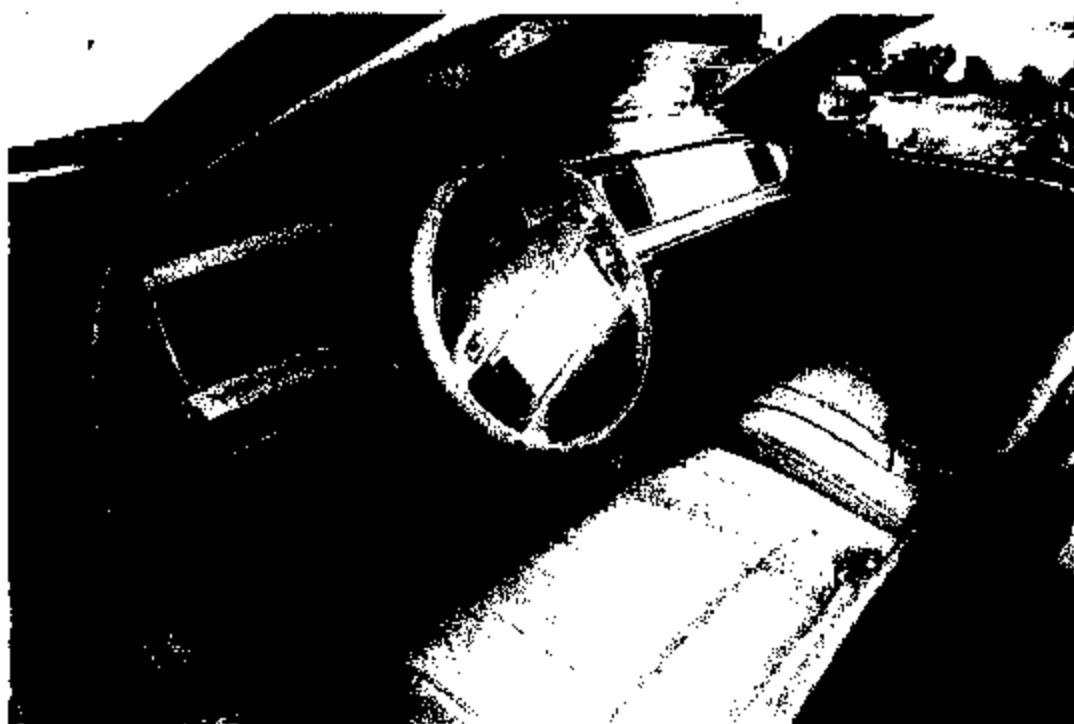
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File Name

File No.

Photograph

23

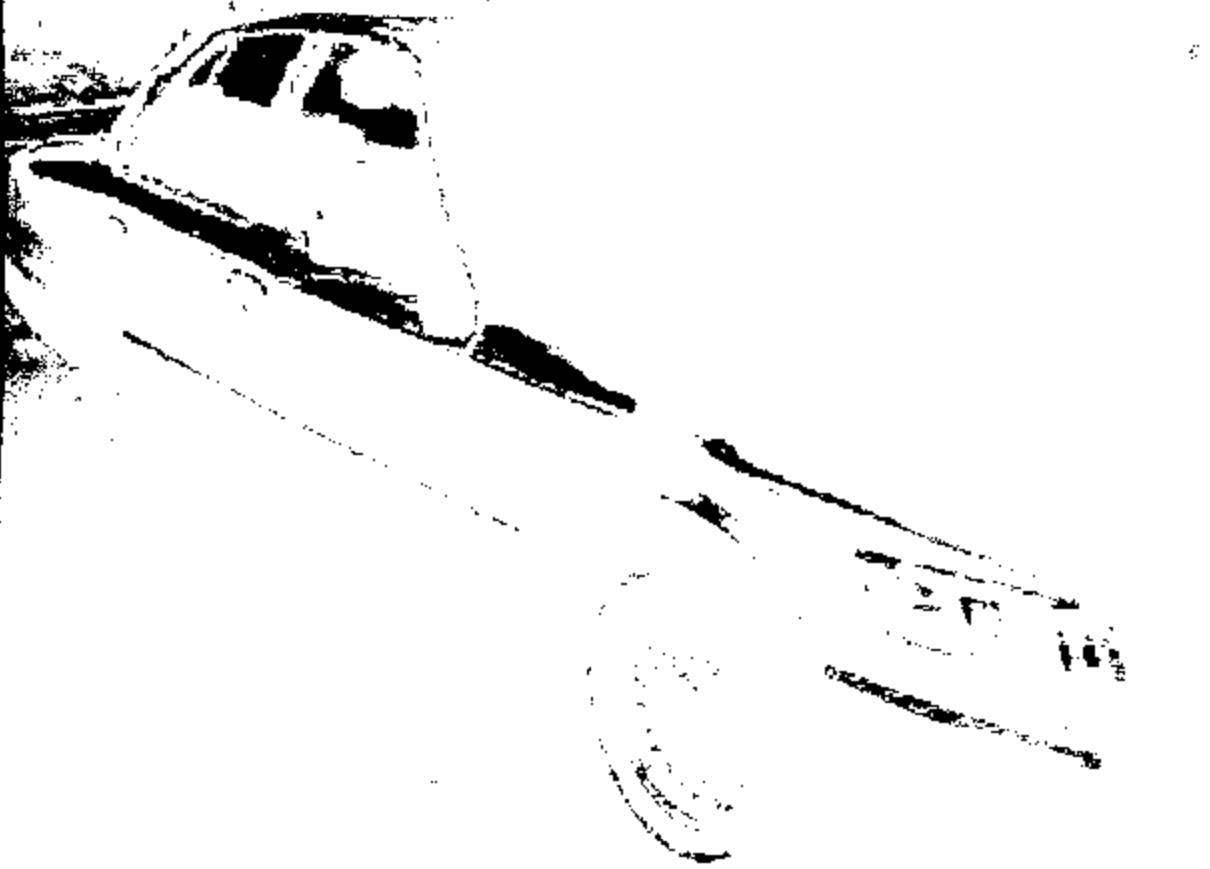


Photograph

Front passenger compartment

2002-025-A 19422

ENR2-828-4 1842









1977-00000000

#1



#2



#3



#4



#5



#6



ENR2-025-A 10431

#7



#8



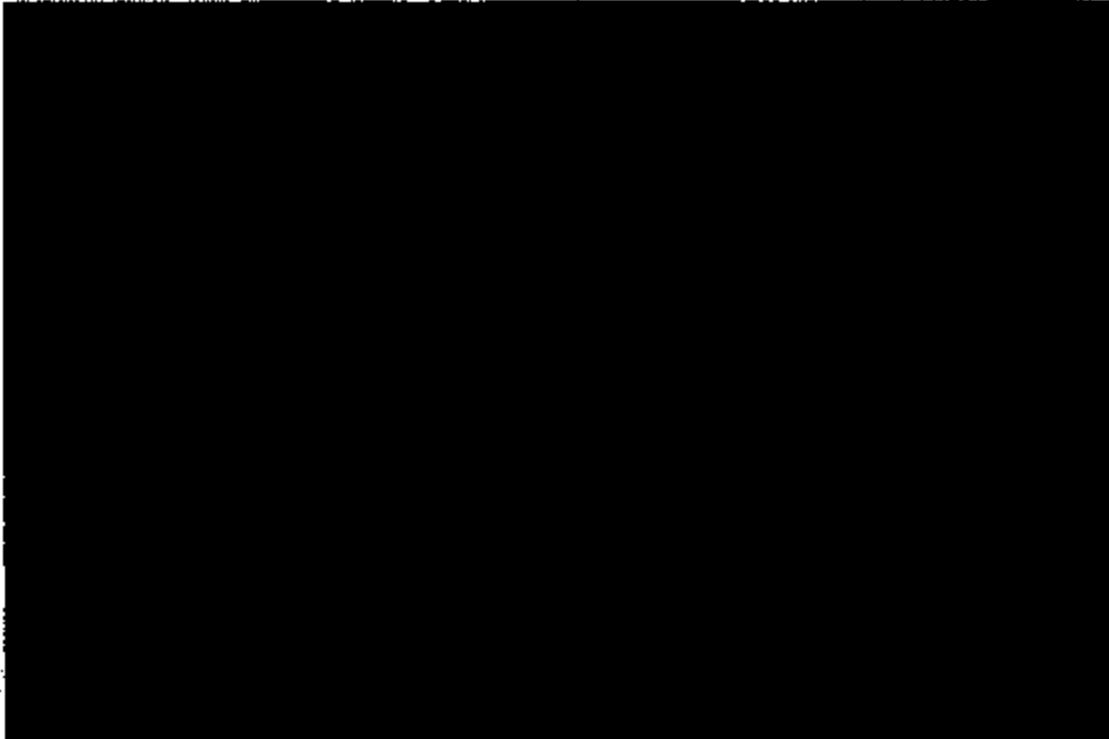
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#10



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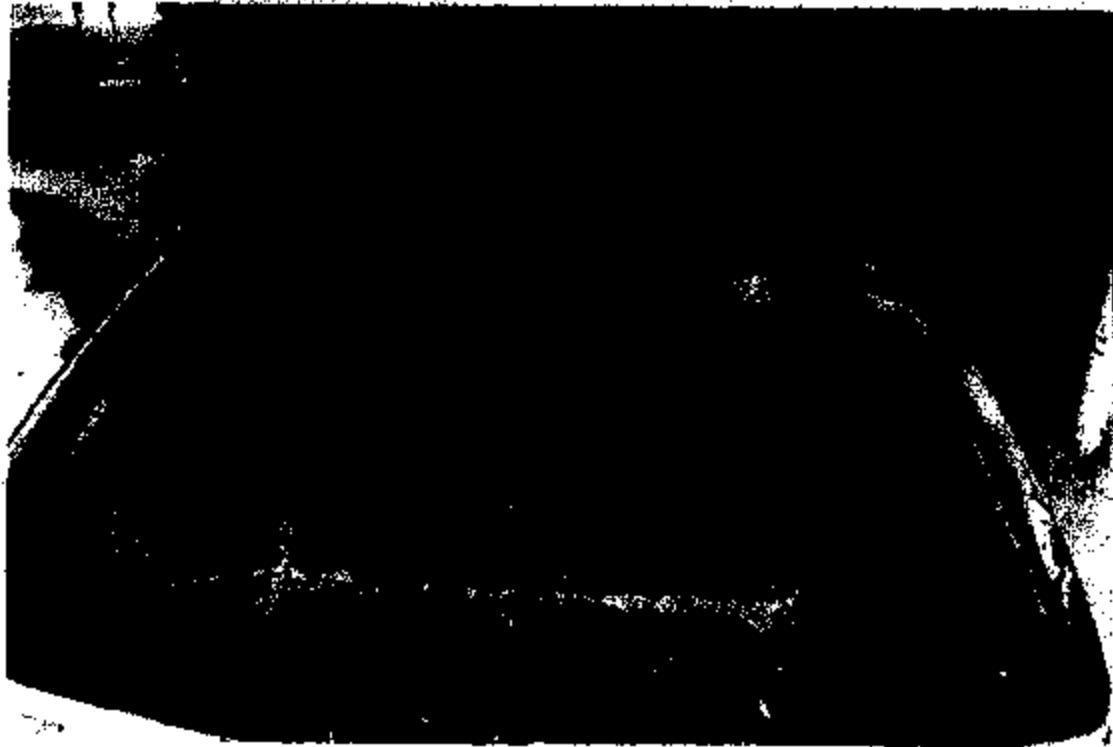
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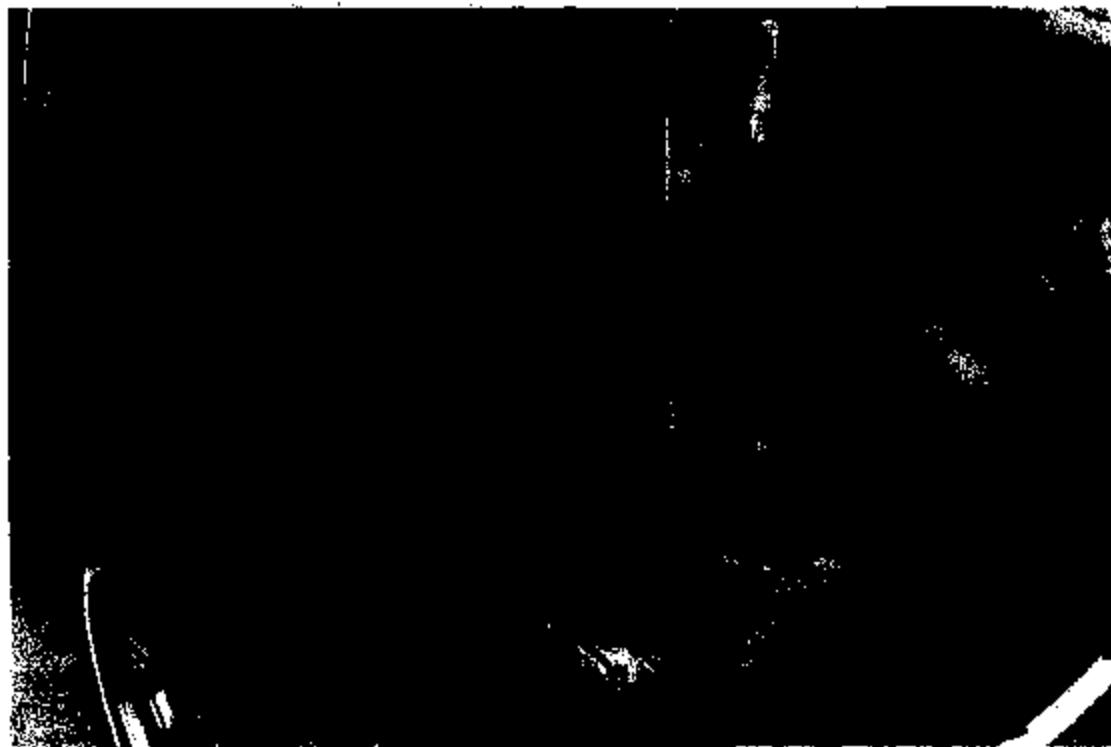
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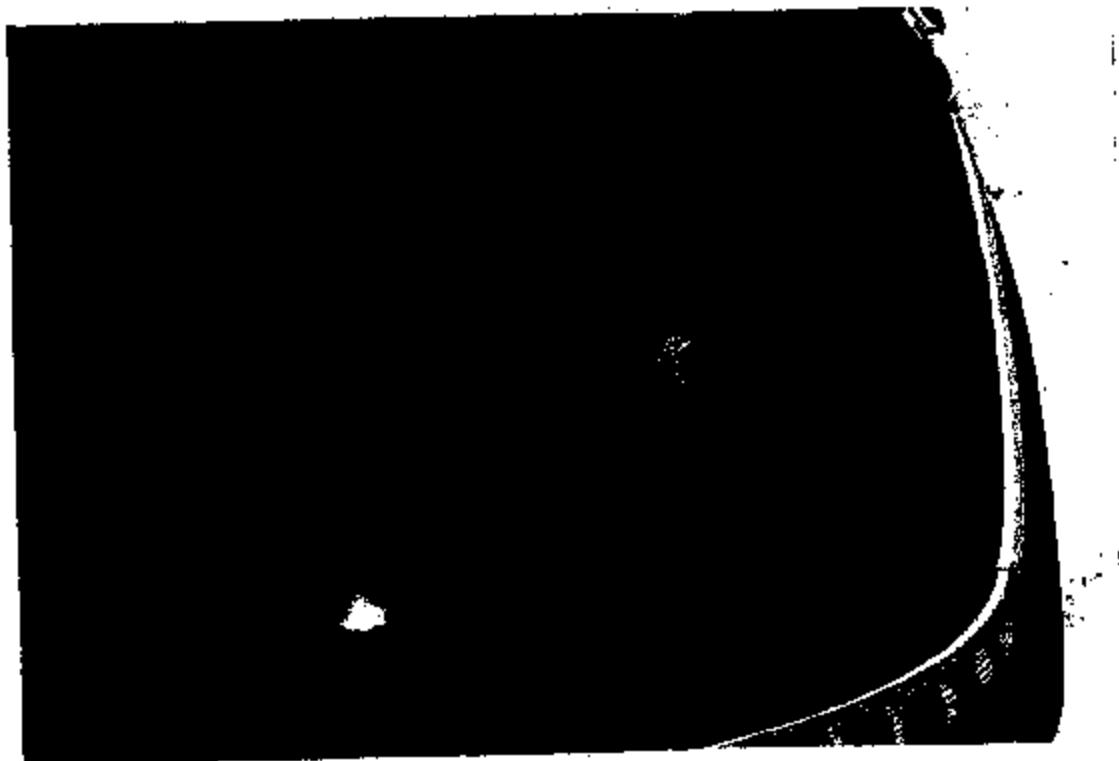
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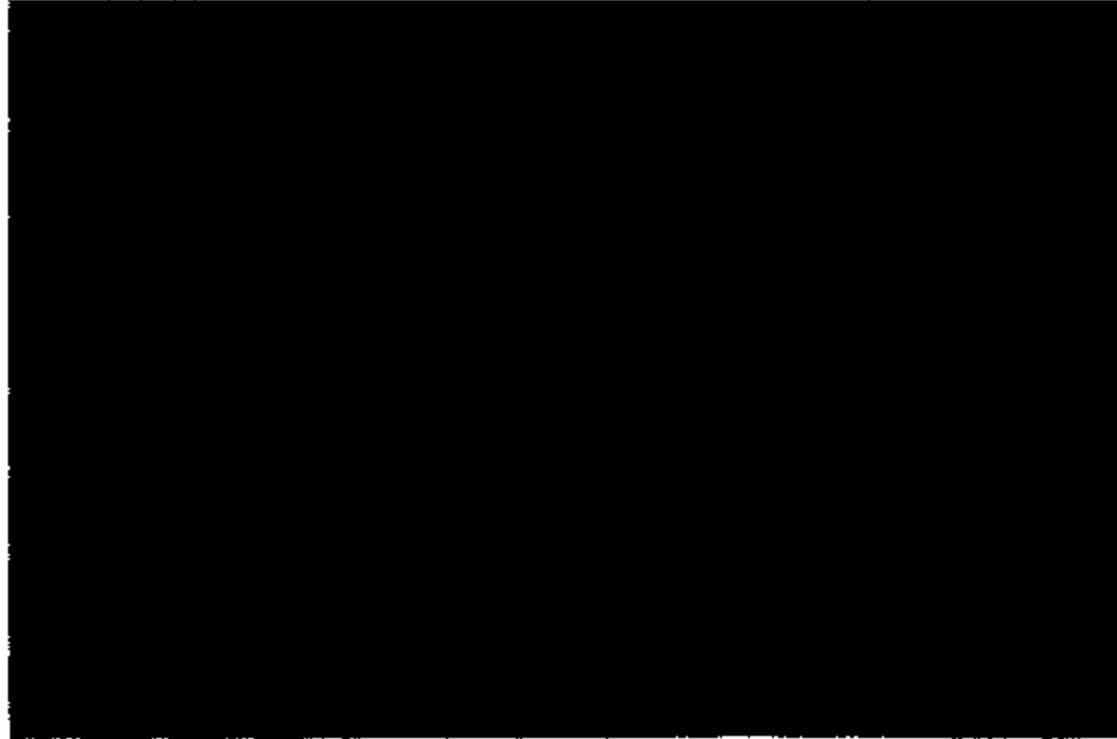
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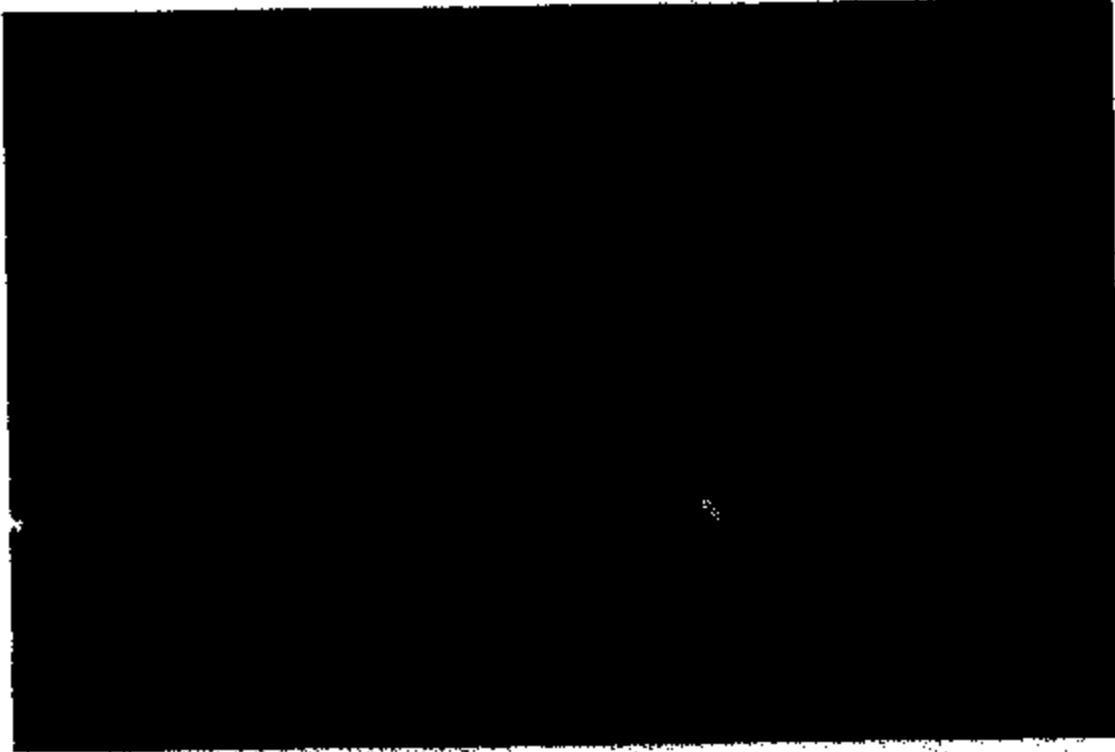
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#18



#19



#20



#21

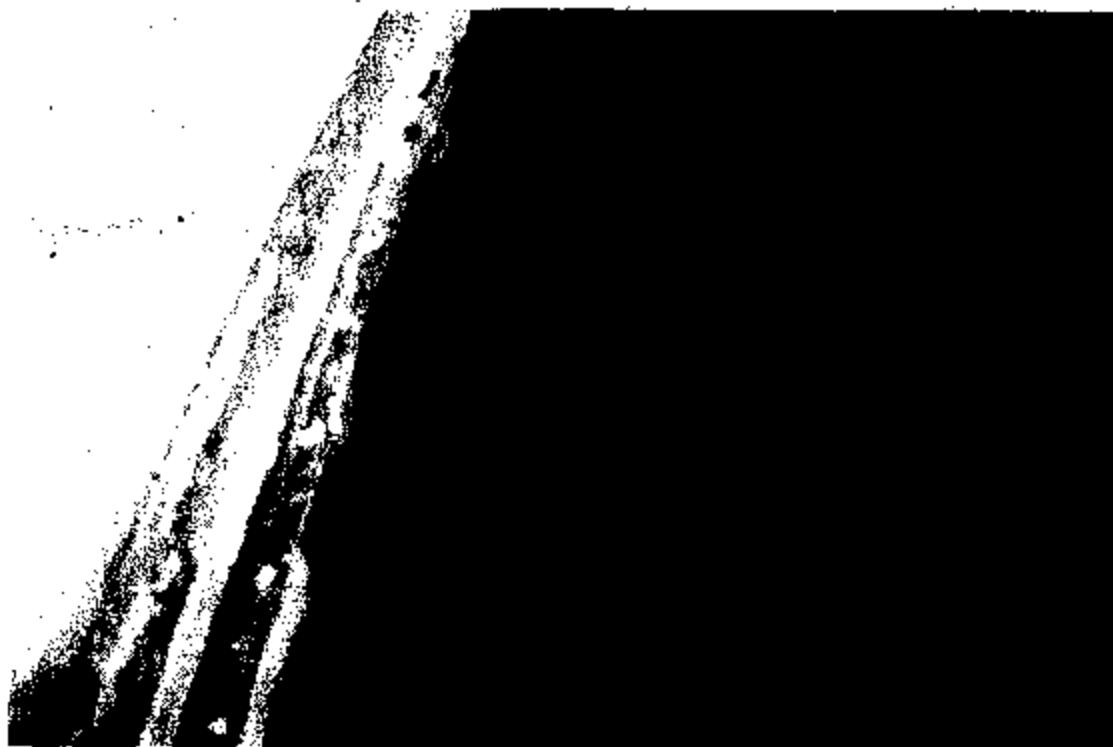


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ENR2-825-A 10436

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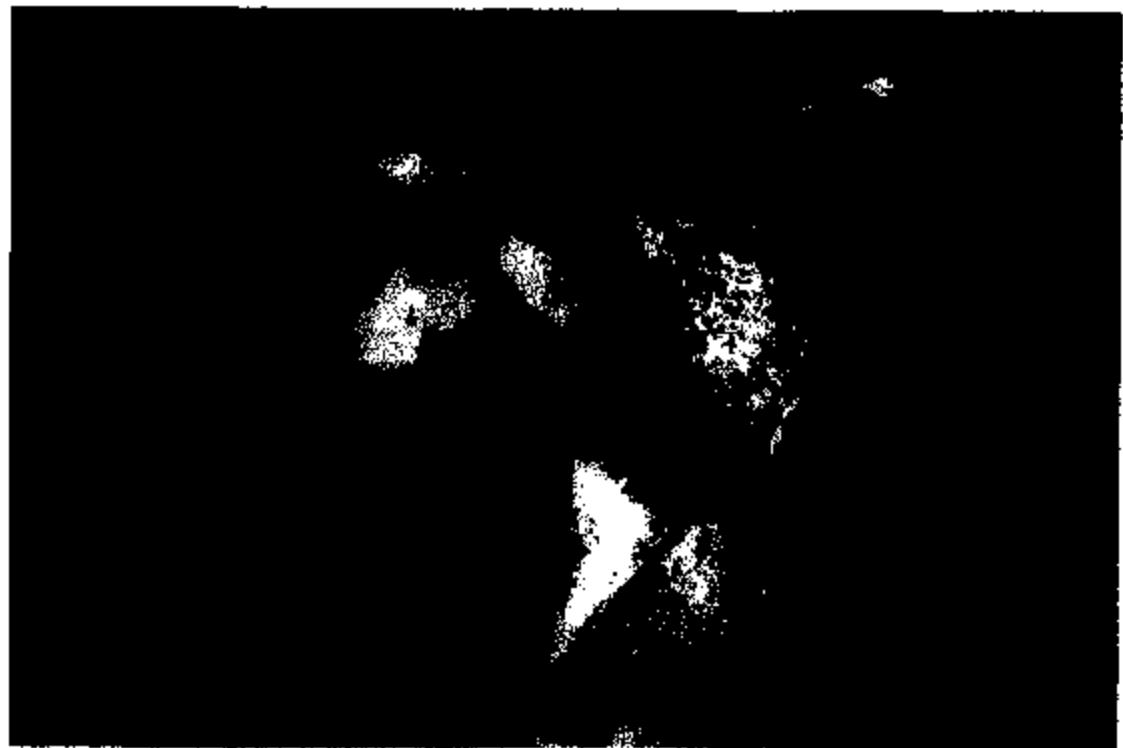


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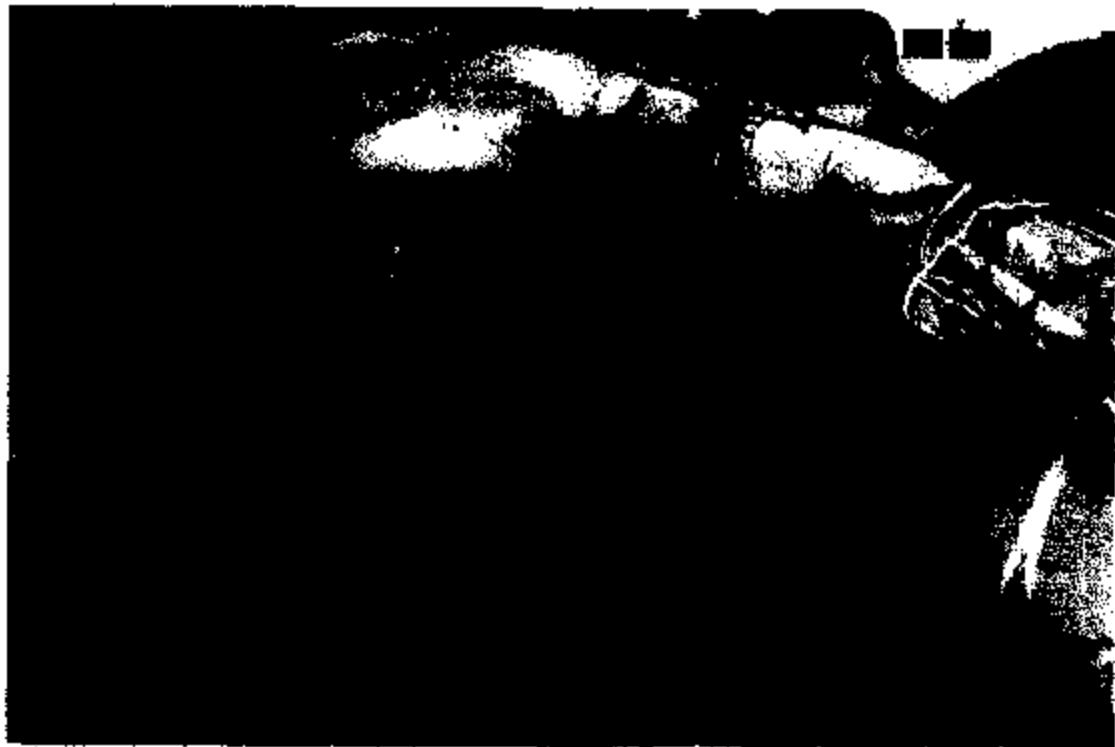


ME2-625-A 18448

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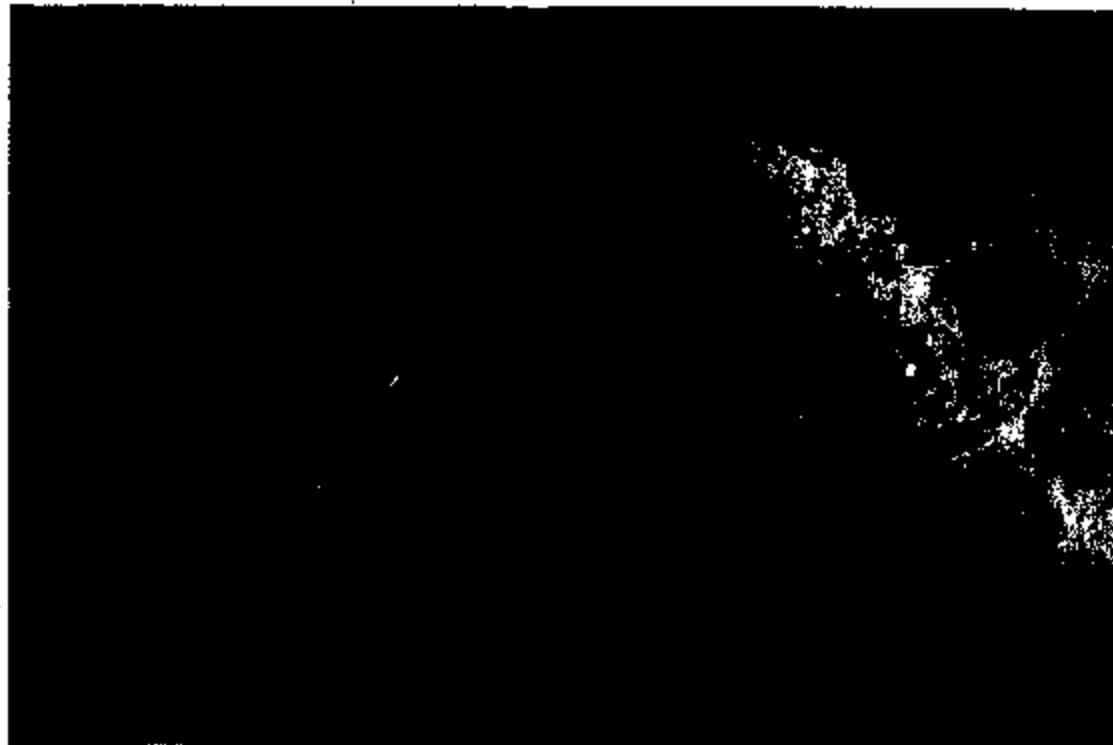


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5002-025-A 10441

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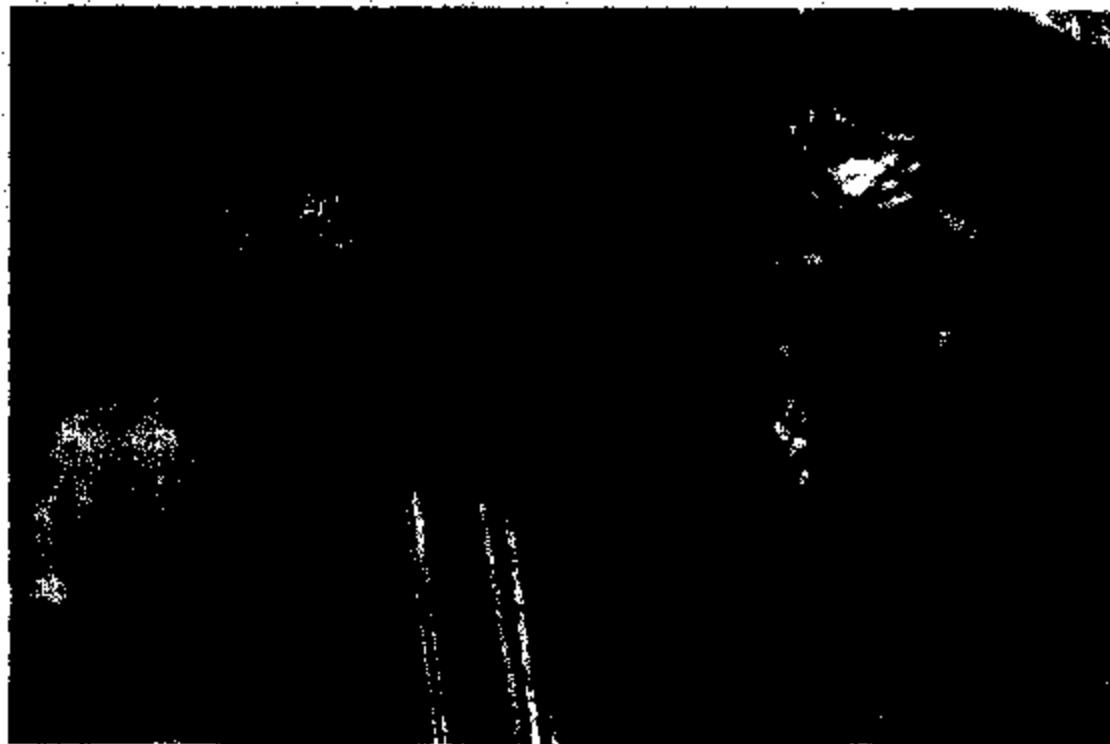


ME2-625-A 18442

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0002-025-0 15443

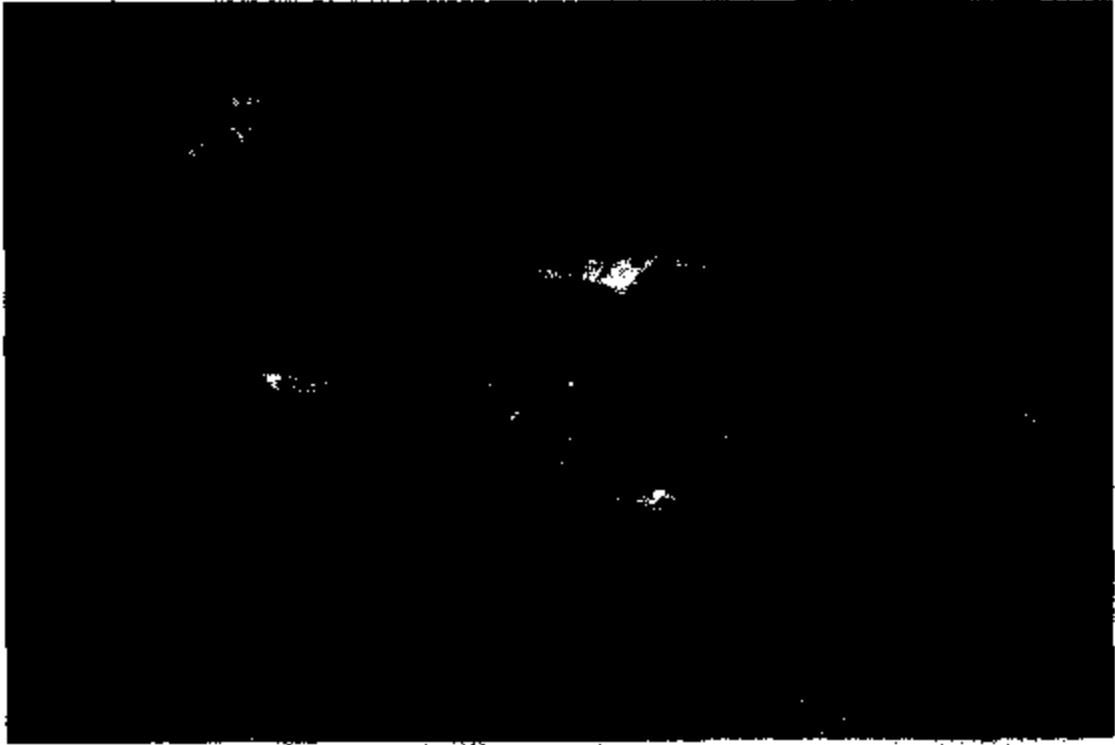
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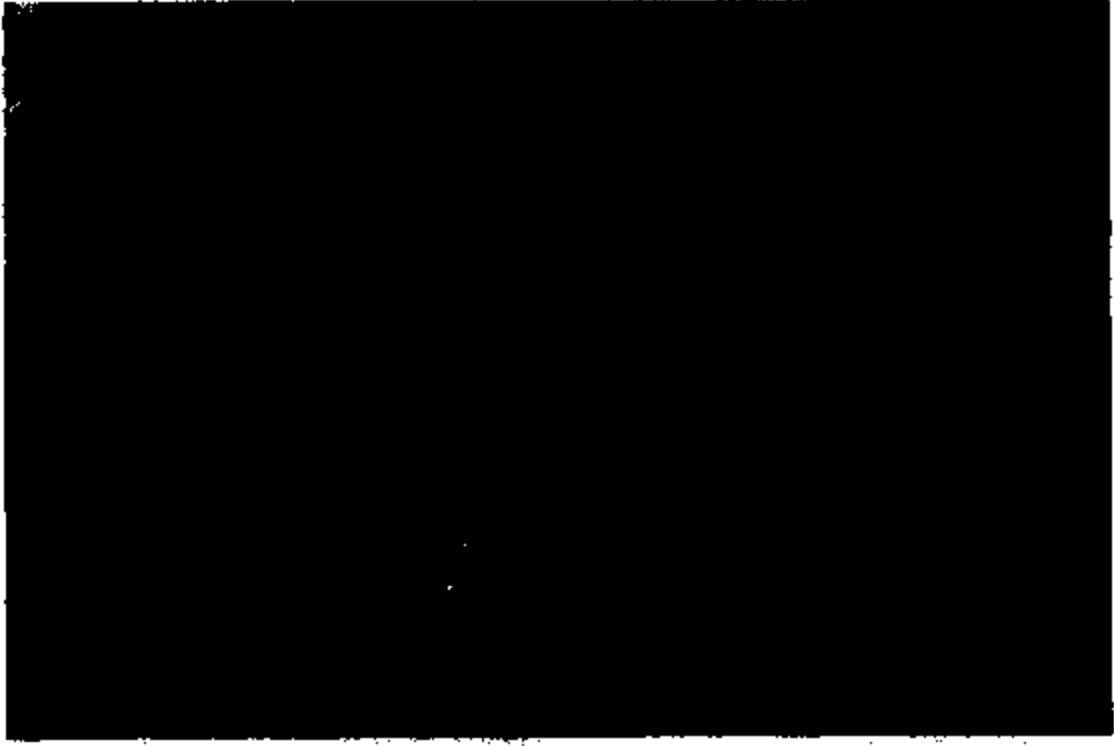
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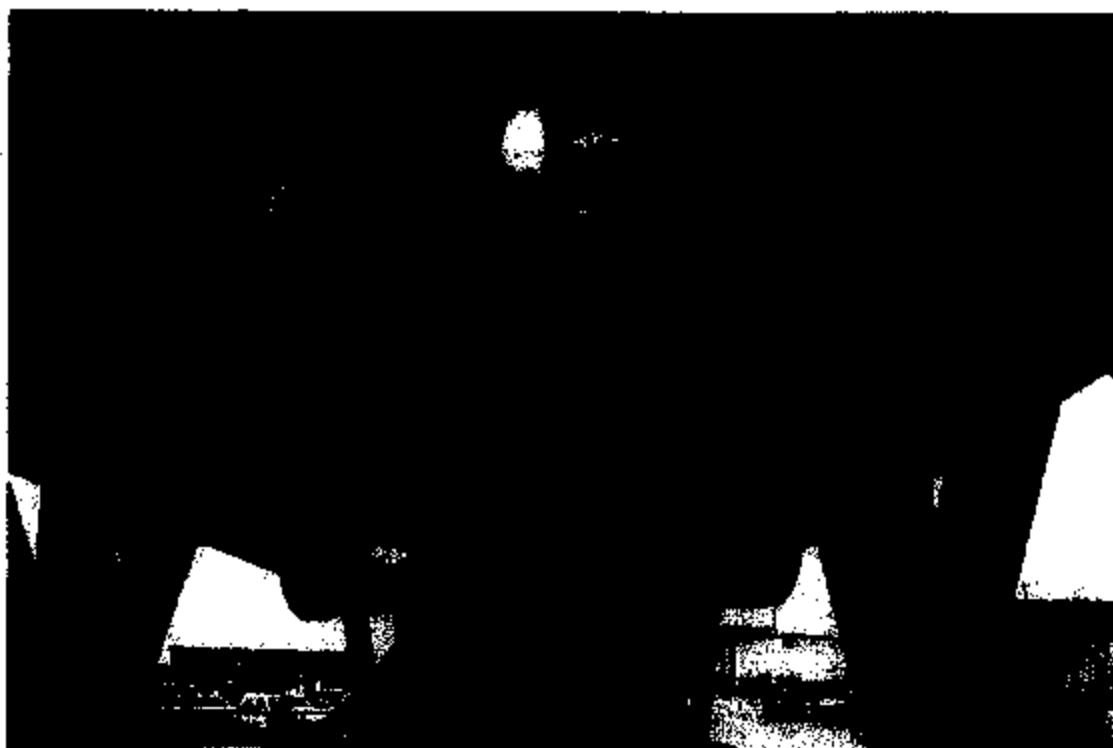
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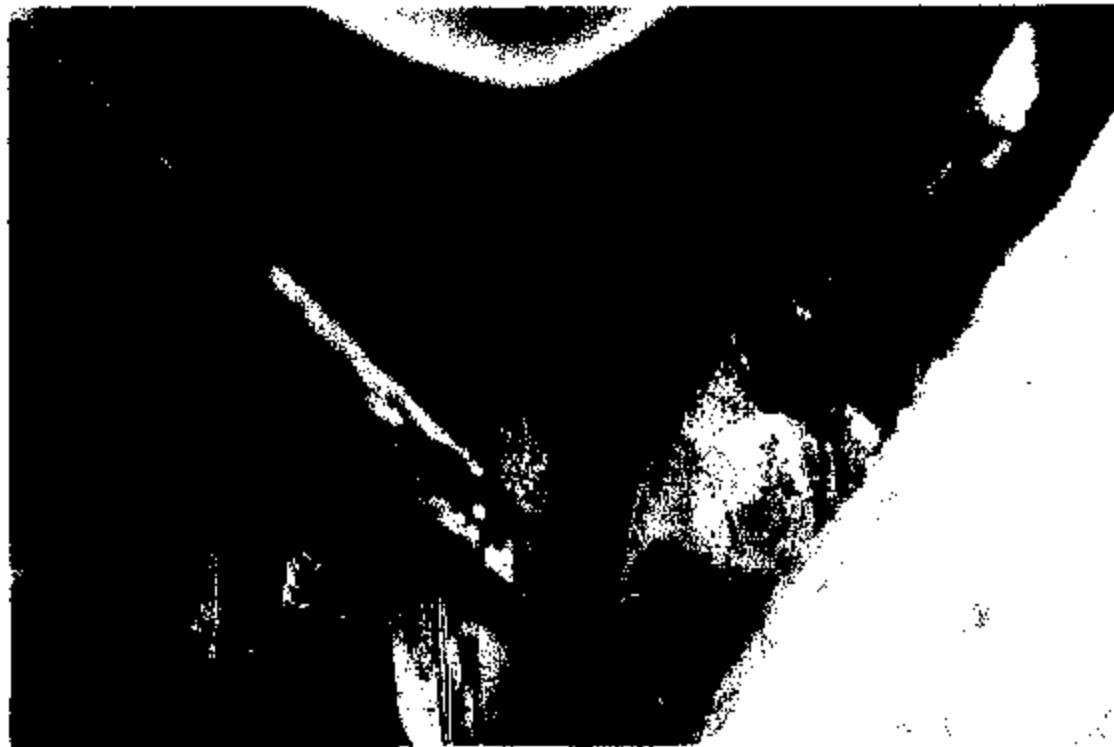


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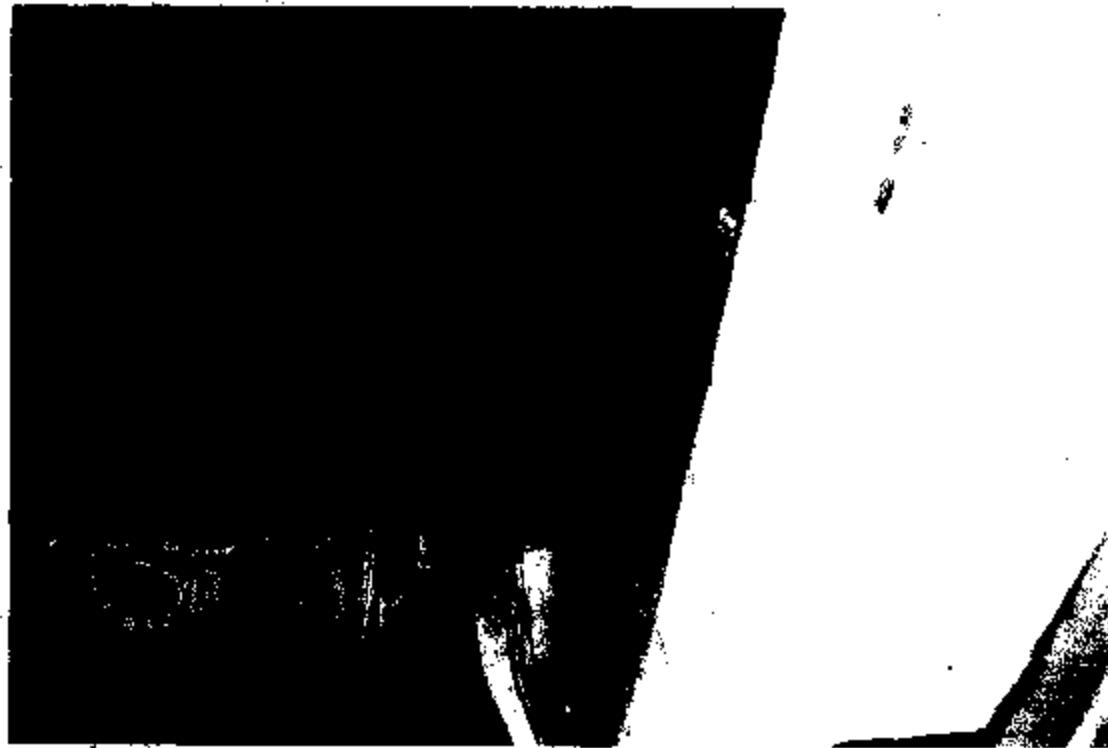


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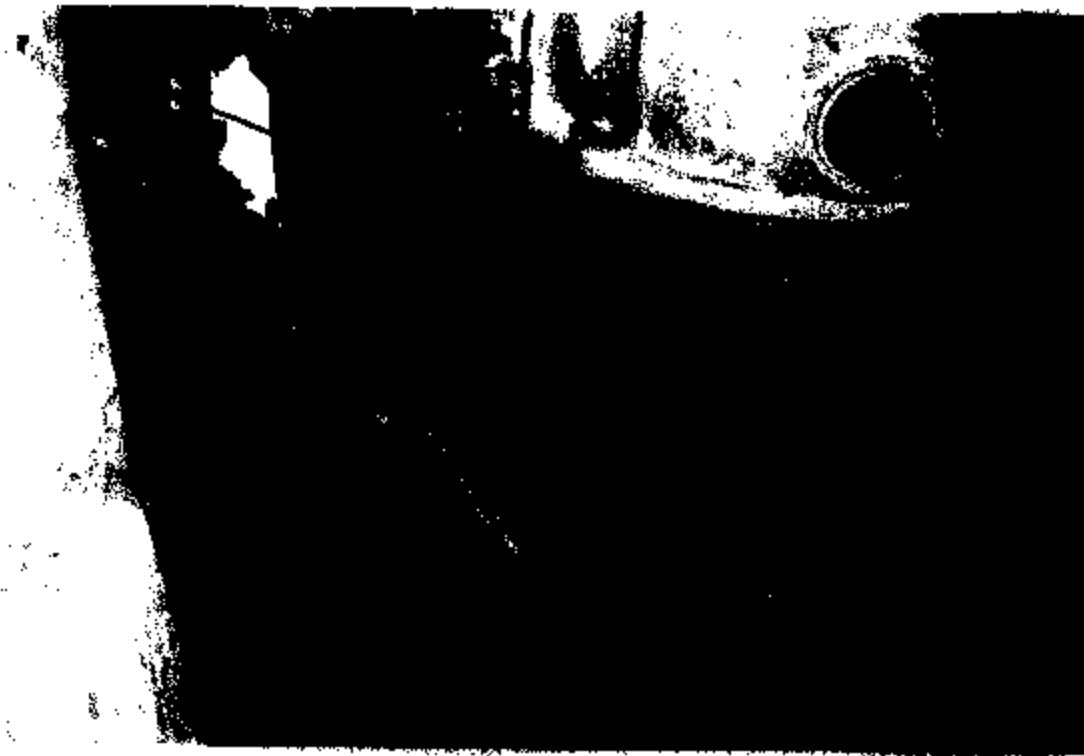


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ME2-828-4 18447

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