

EA02-025

FORD 10/27/03

LETTER TO ODI

APPENDIX M

BOOK 12 OF 22

PART A-D

PART D

SNORTON1
TX

Q26

8402-025 (2500)

BUTRUS KHOSHBIN WILSON VOGT, LLP

PARK CREEK PLACE
3625 NORTH HALL STREET, SUITE 740
DALLAS, TEXAS 75219

SHAWN KHOSHBIN
DIRECT DIAL (214) 219-1161
DIRECT E-MAIL: skhoshbin@bkwilv.com

TELEPHONE (214) 219-1170 • FACSIMILE (214) 219-1173

CHARLOTTE OFFICE
11530 N. Community House Road
Charlotte, NC 28277

January 14, 2002

VIA FACSIMILE (313) 845-9229
AND CMRRR 7081 0320 0004 4285 5533

REDACTED

Ford Motor Company
ATTENTION: Office of the General Counsel
Parklane Towers West
Suite 300
Three Parklane Boulevard
Dearborn, Michigan 48126-2568



RE: Fire at the residence of [REDACTED]

Dear Sir or Madam:

Butrus Khoashbin Wilson Vogt, L.L.P. is investigating the fire which occurred at [REDACTED] Glenbrook in Garland, Texas ("the premises"), on or about January 11, 2002. The fire originated in the [REDACTED] 1994 Mercury Grand Marquis Car (VIN # 2MBELM75W6RX636698). Ford Motor Company ("Ford" or "you") manufactured and designed the vehicle, which caught on fire in the garage.

If you have liability insurance, please notify your insurance agent or broker of this matter immediately. If you do not have liability insurance, or if any insurance carrier is operating under a reservation of rights, please notify the undersigned in writing of that fact immediately. Moreover, if you know of anyone else that we should put on notice, please let us know immediately.

Please be advised that on Monday, January 21, 2002, beginning at 10:00 a.m., you and/or your representatives or investigators are invited to inspect the loss site, photograph same, take physical measurements and make recommendations as to the preservation of any other evidence. On or very soon after January 21, 2002, the building and/or any portions or contents thereof, which are not preserved, may be demolished and/or discarded.

If you do not plan to attend the inspection on January 21, 2002, please advise me in writing before 2:00 p.m. CST on January 17, 2002.

Ford Motor Company
January 14, 2002
Page 2

Thank you for your immediate attention to this matter.

Sincerely,

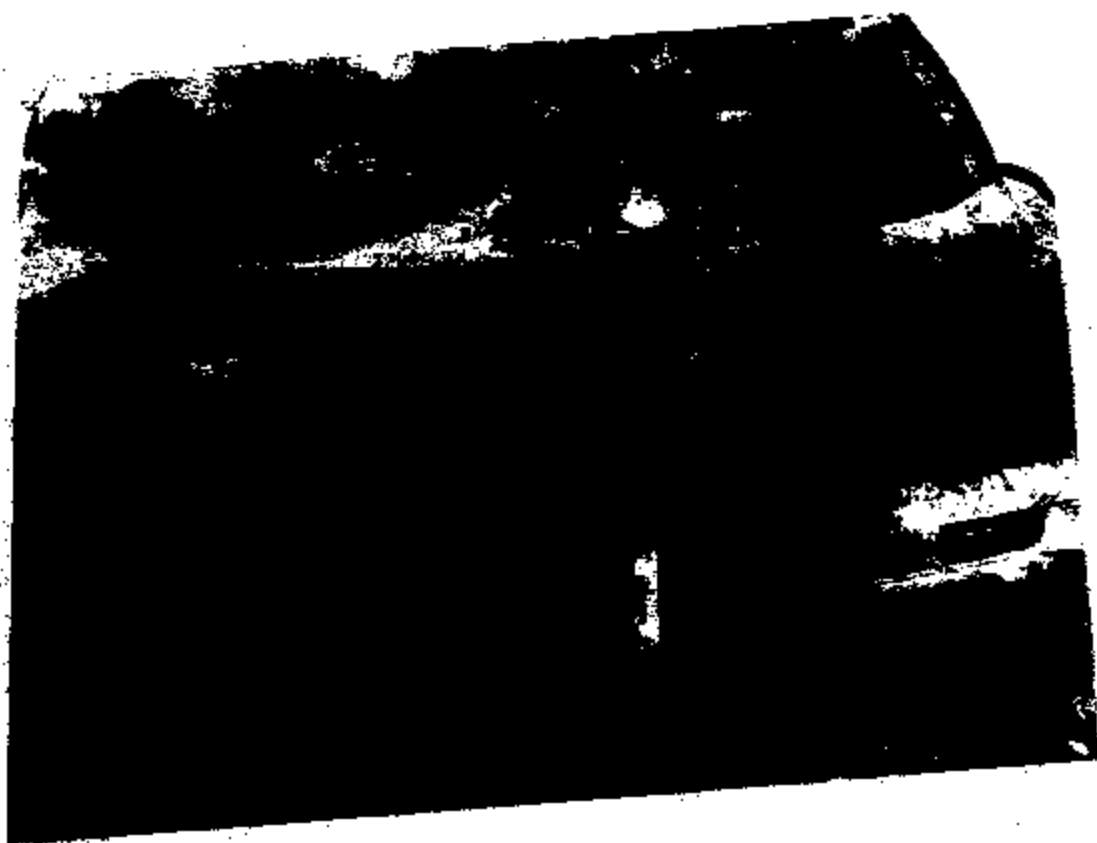
BUTRUS KHOSHBIN WILSON VOGT, L.L.P.

S. A. Khoshbin (KHK)
S. A. KHOSHBIN

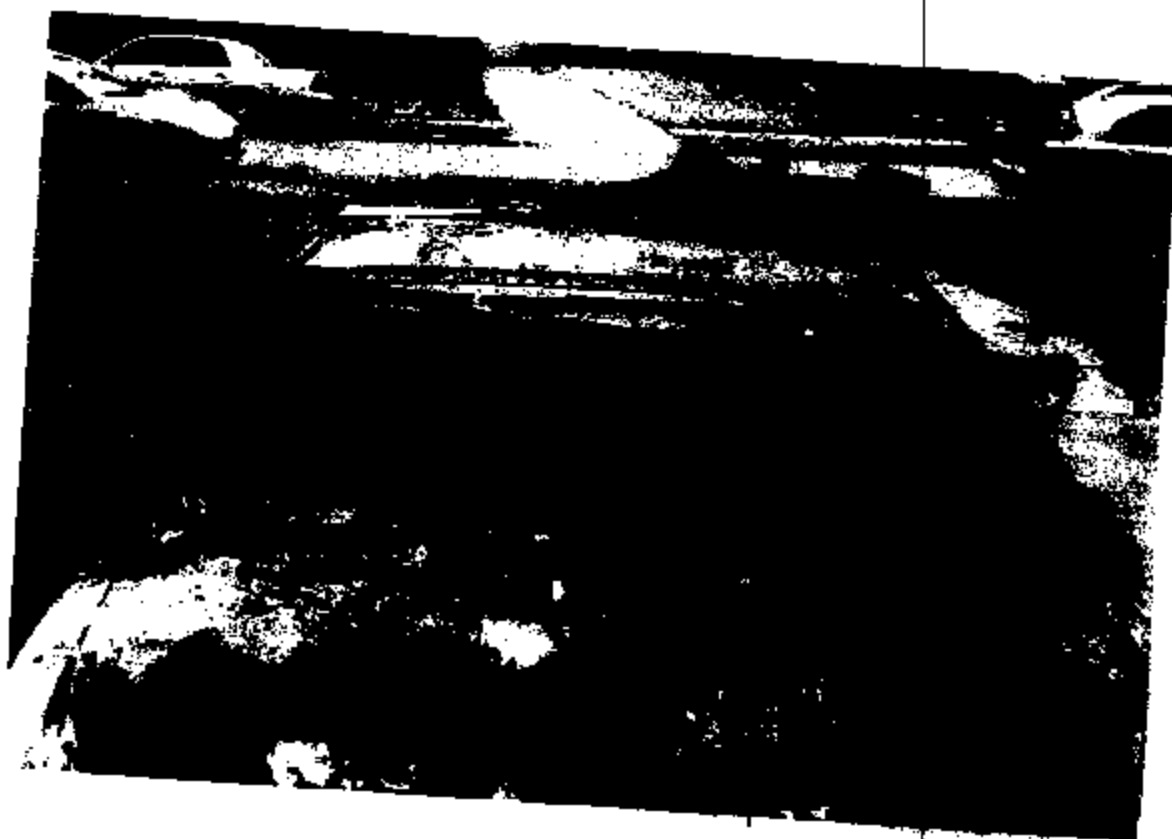
SAK/cc

cc: Sarah McClaren, Esq. Via Facsimile (248) 258-0421

(248)



0002-020 42700



ER82-825 42767

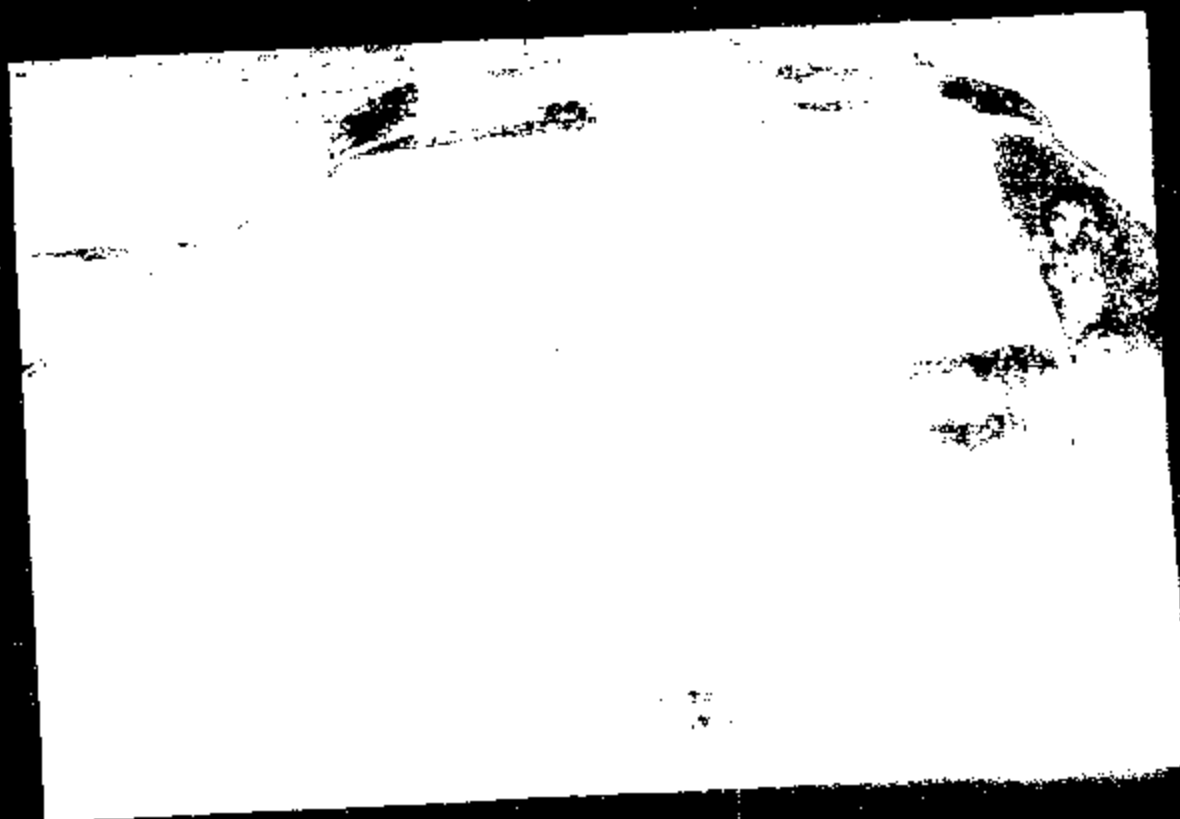
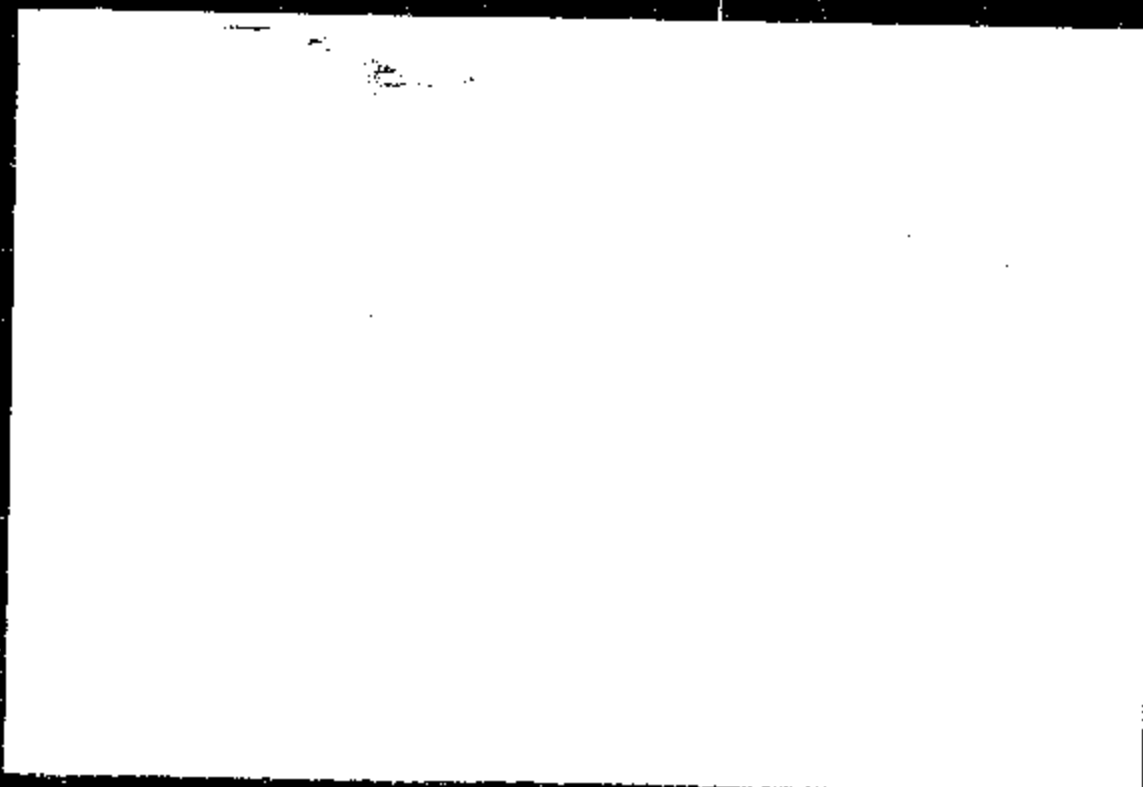


2002-020 42700





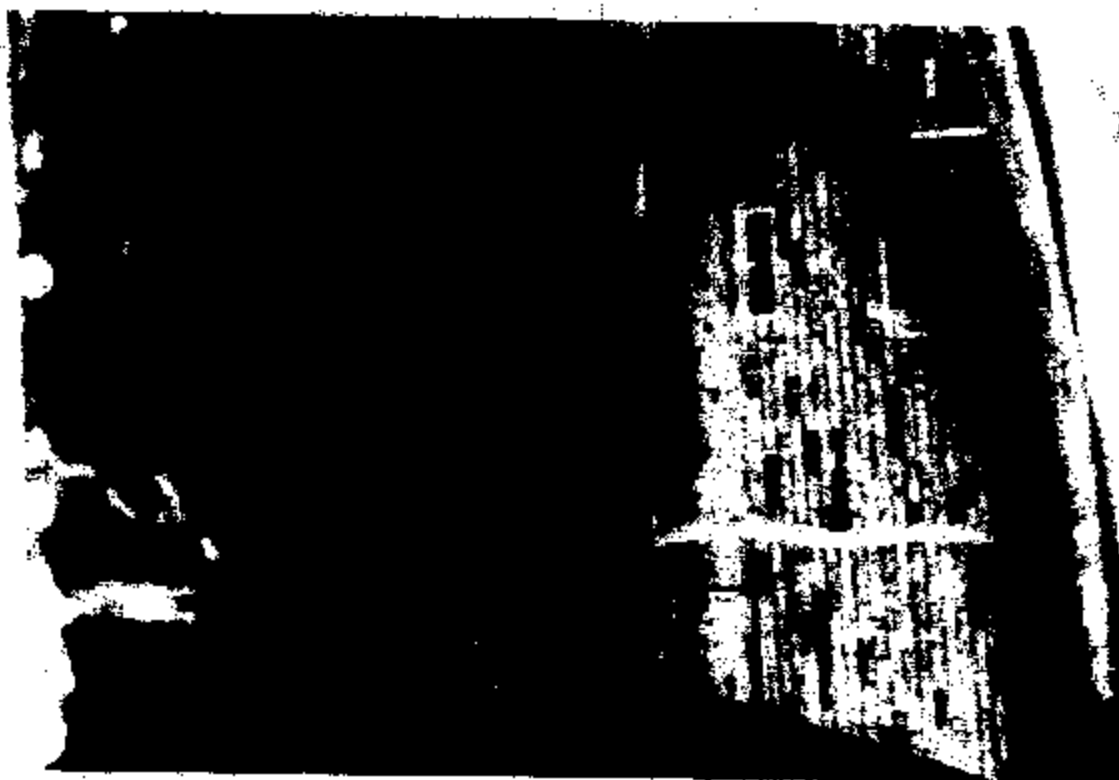
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ER02-025 42711



EP02-025 42712



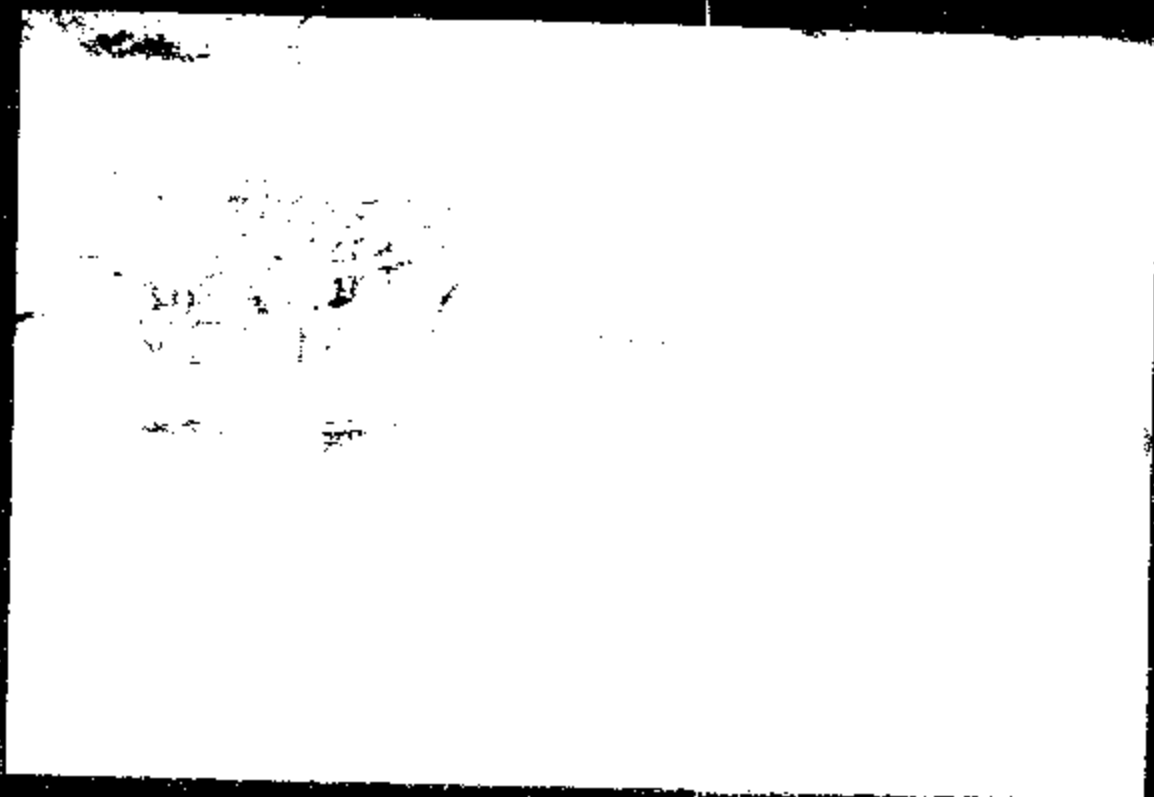
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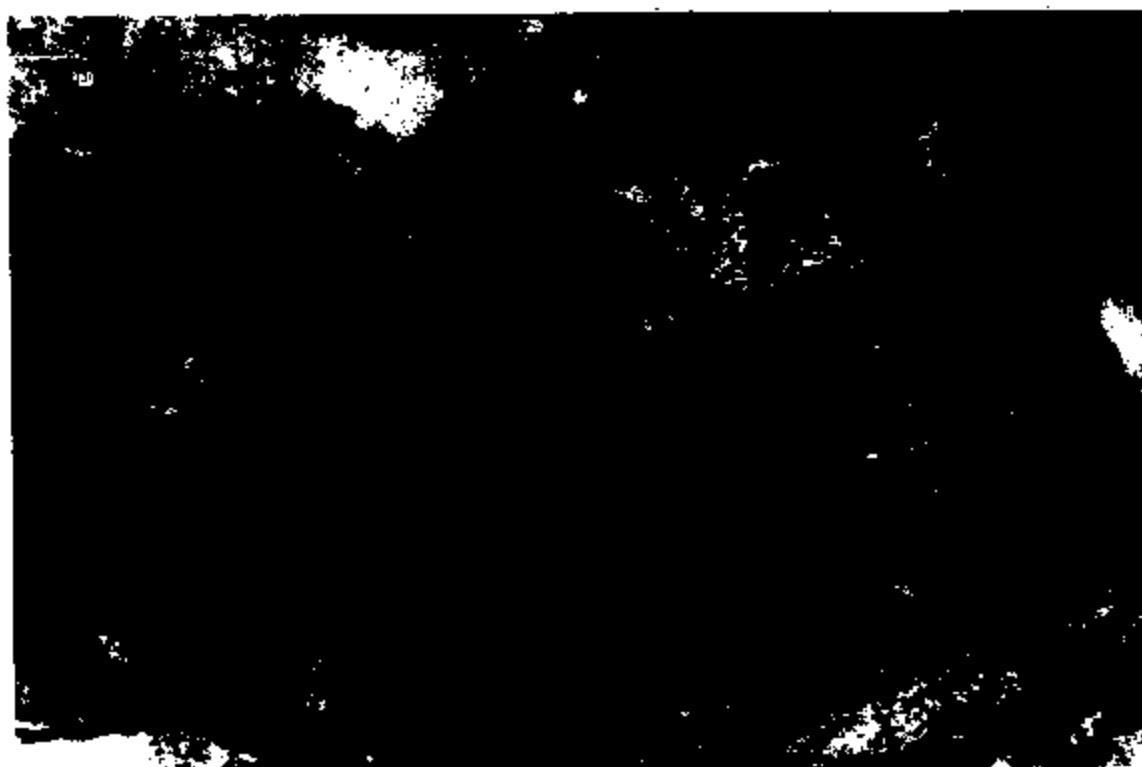




EX02-025 02717

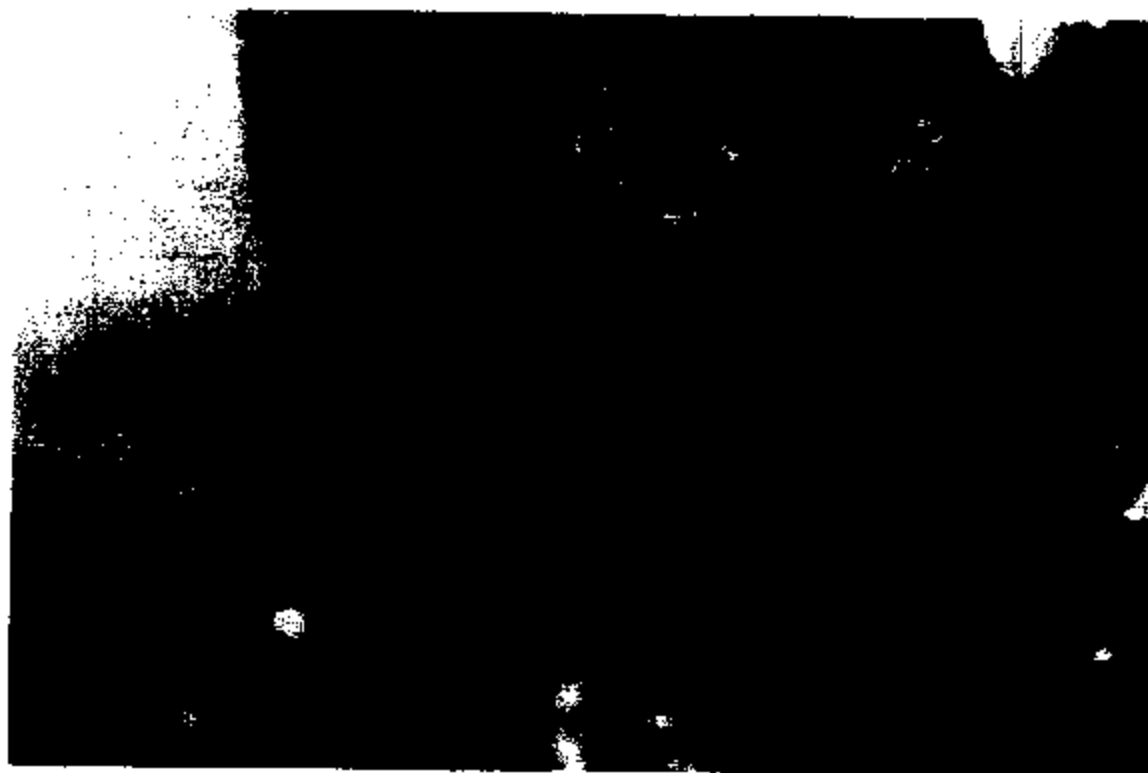


BR02-020 42715





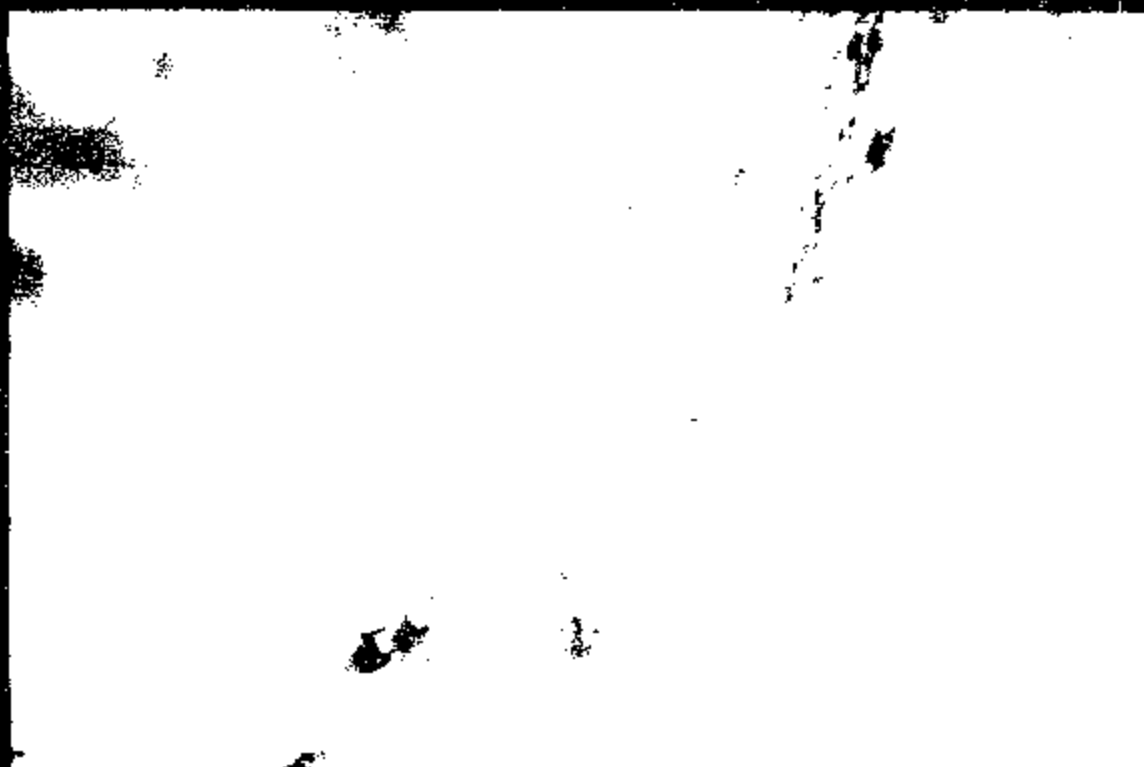
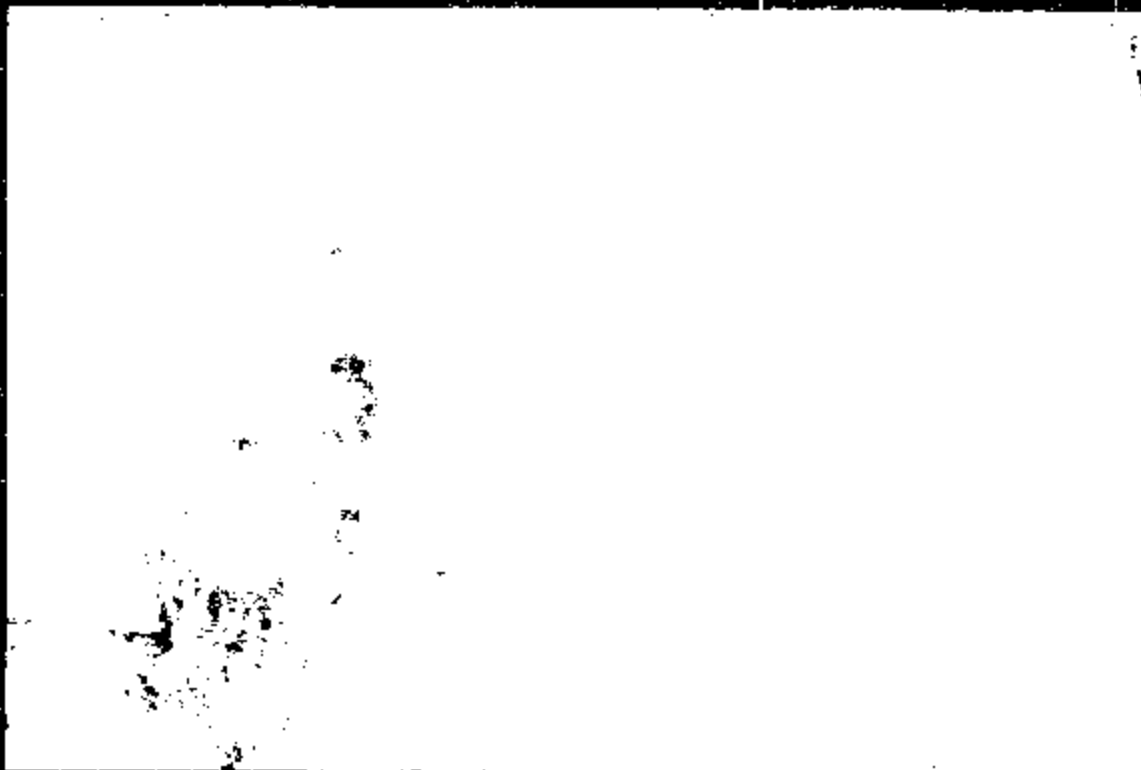
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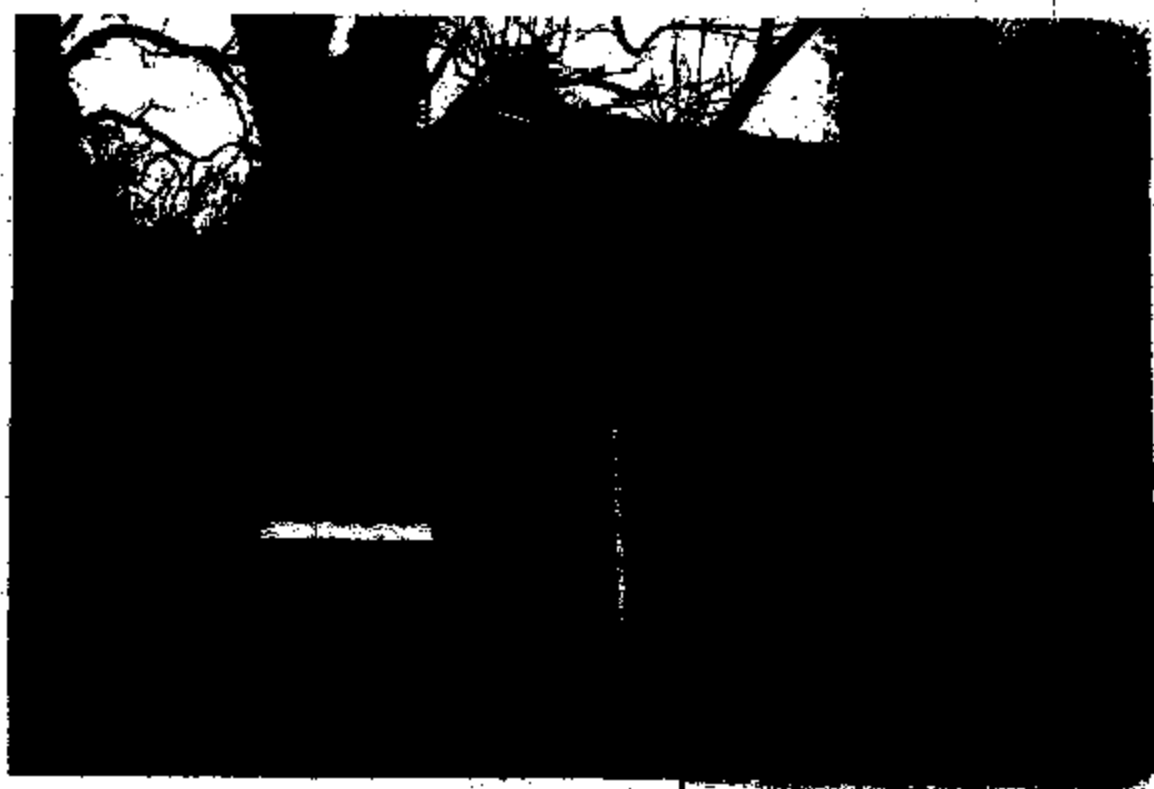
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ER62-625 42722



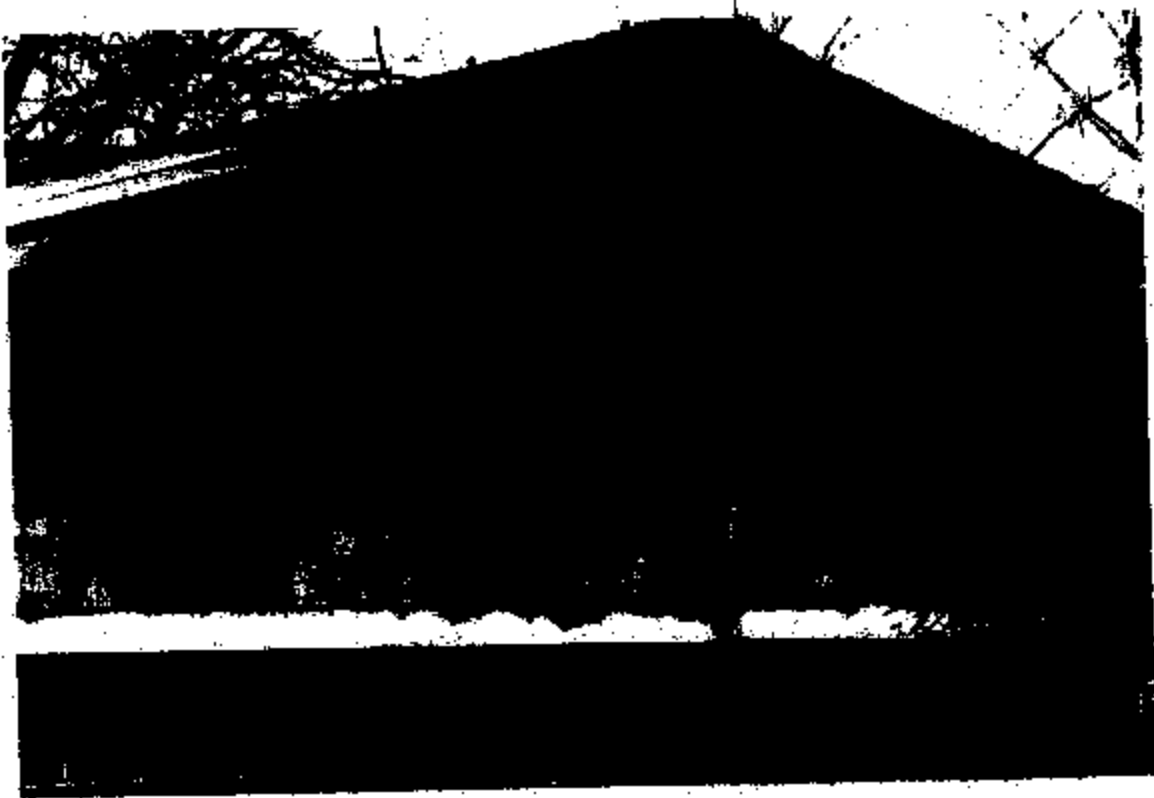




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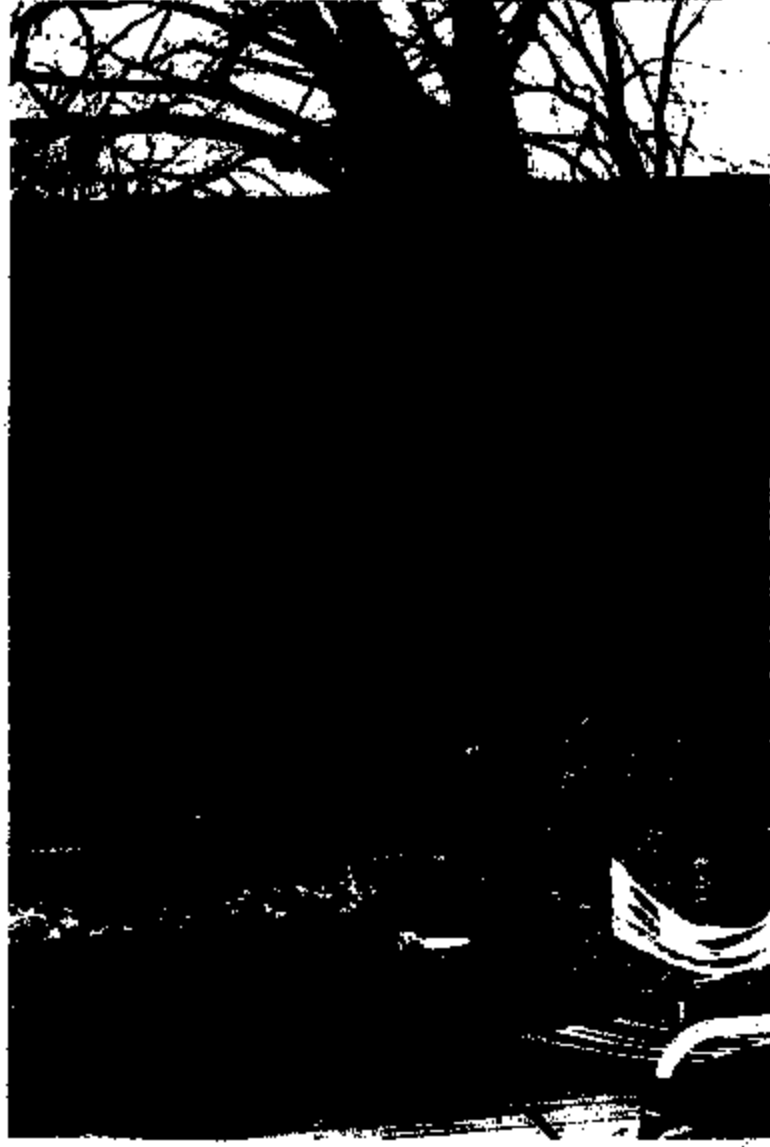
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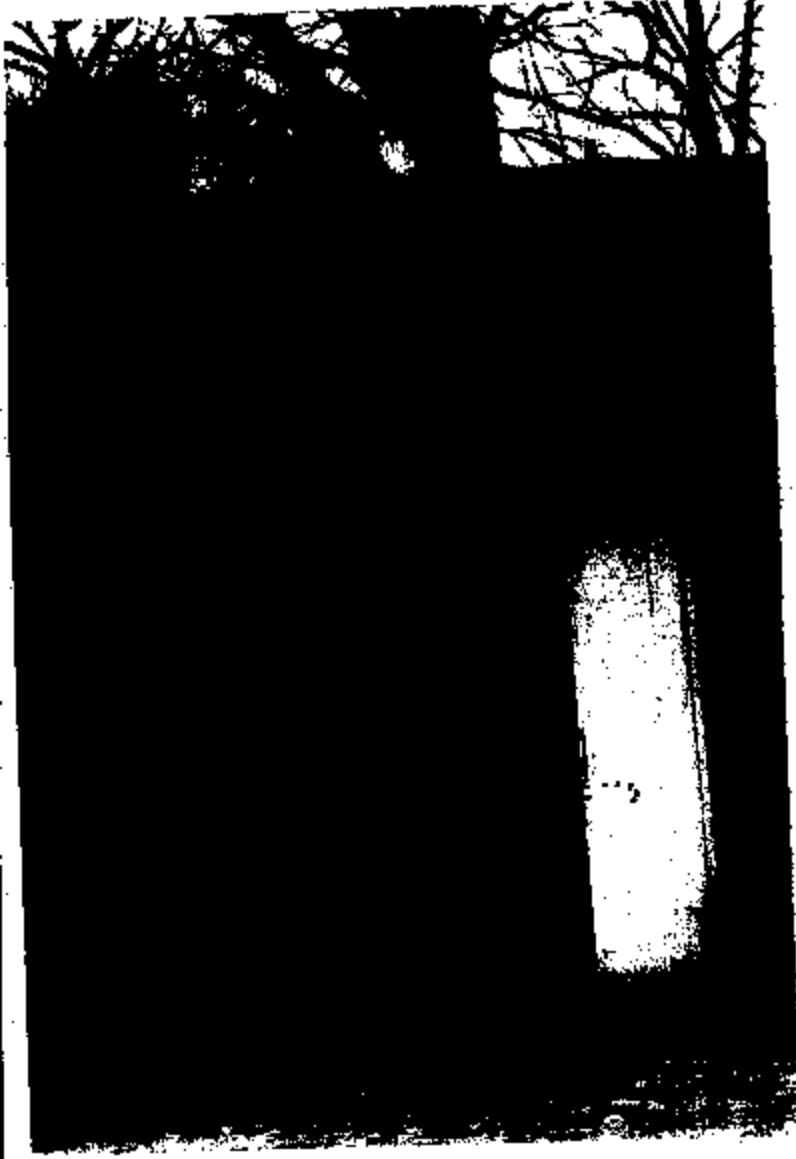


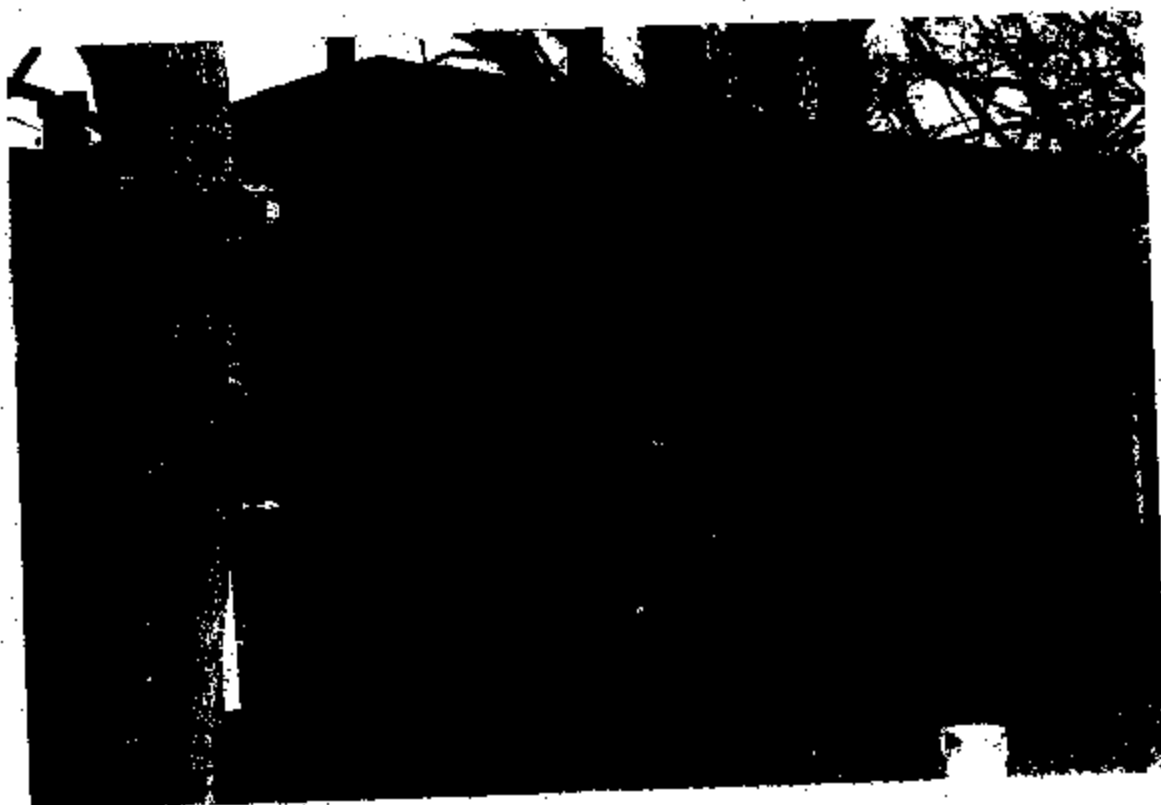
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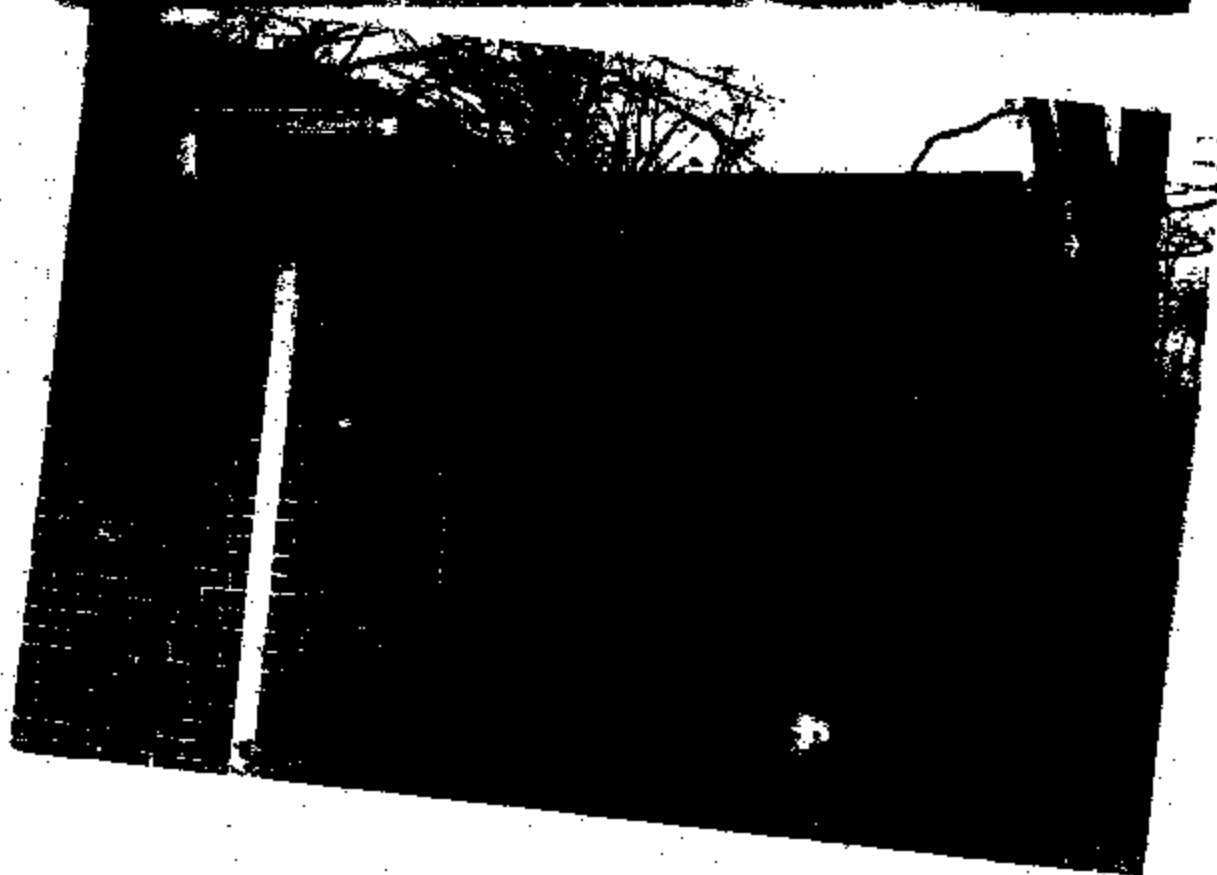


ENR2-825 42728







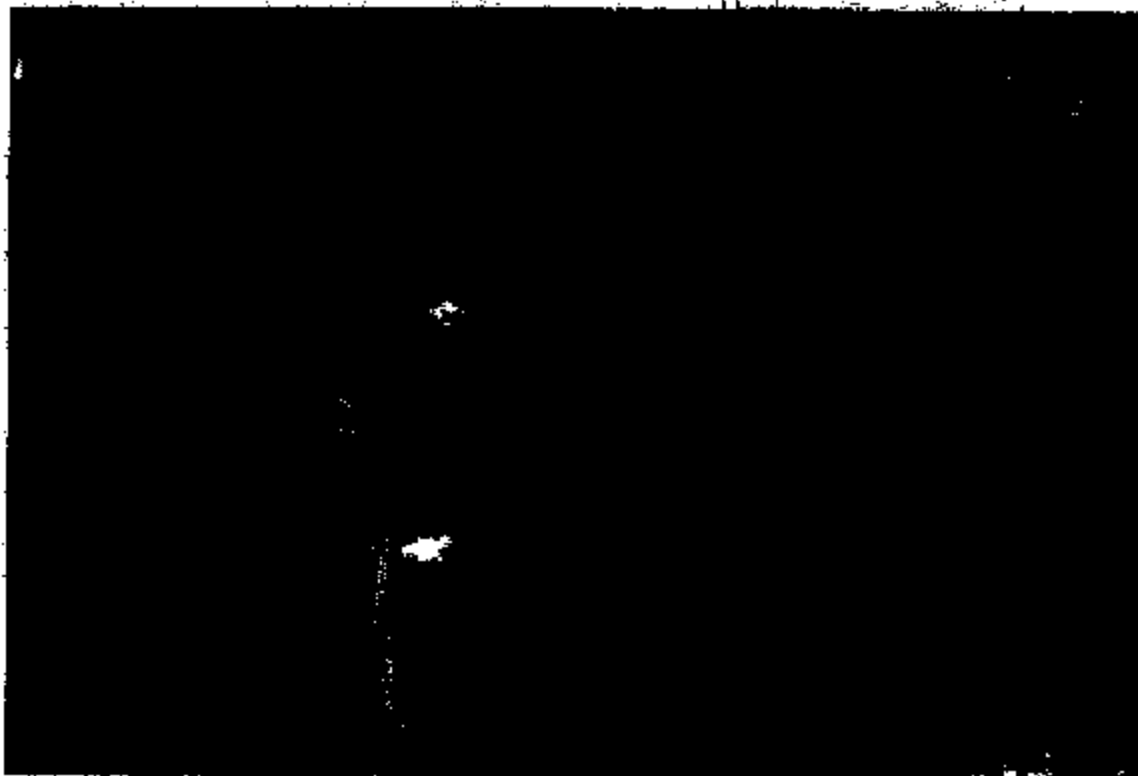




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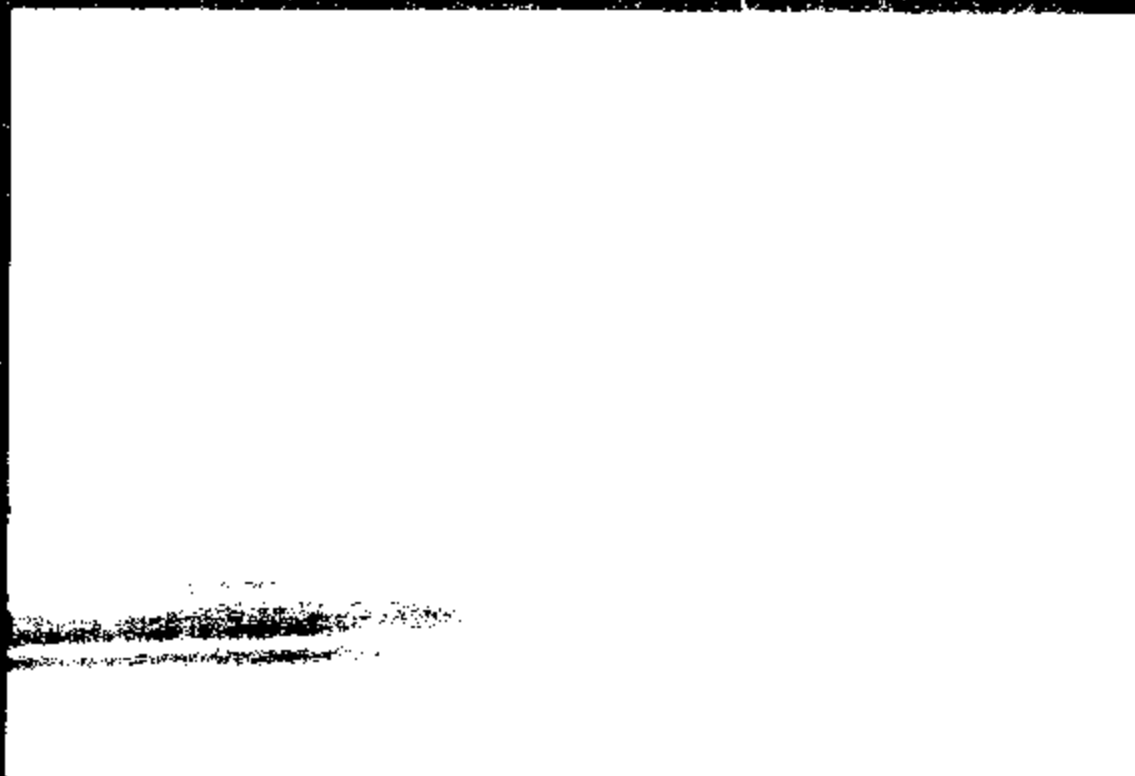


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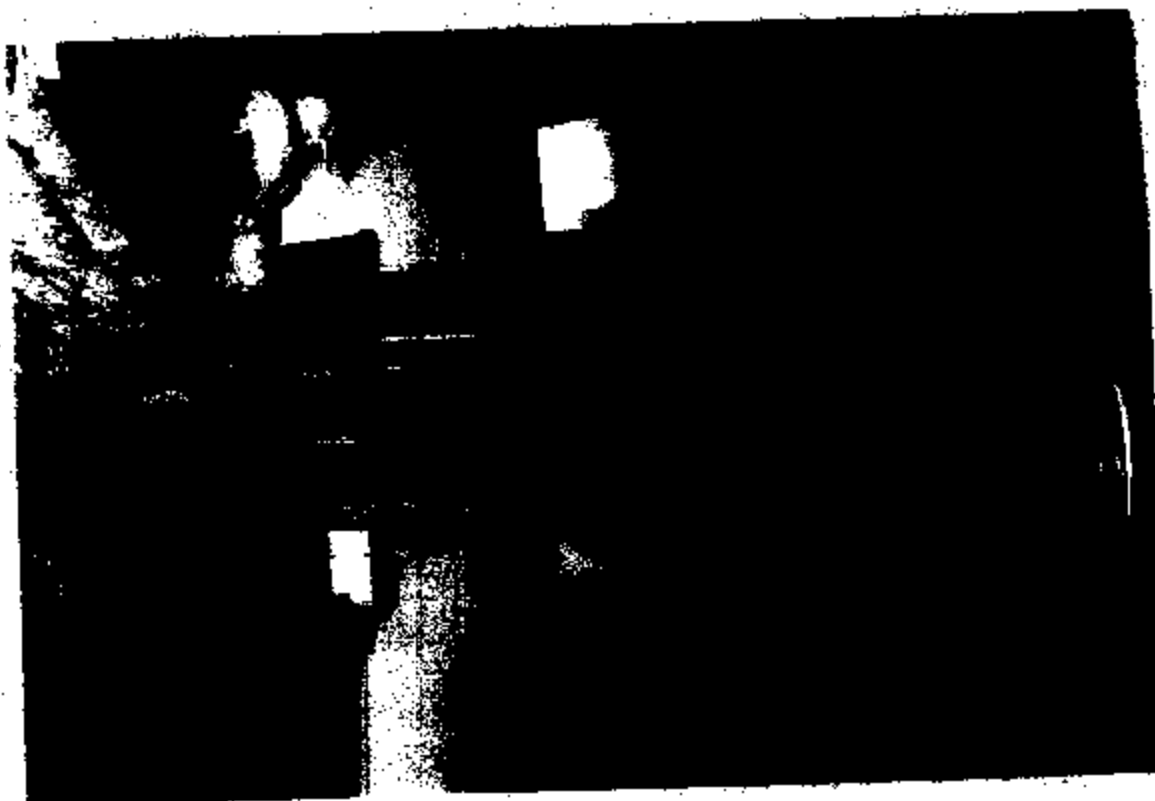
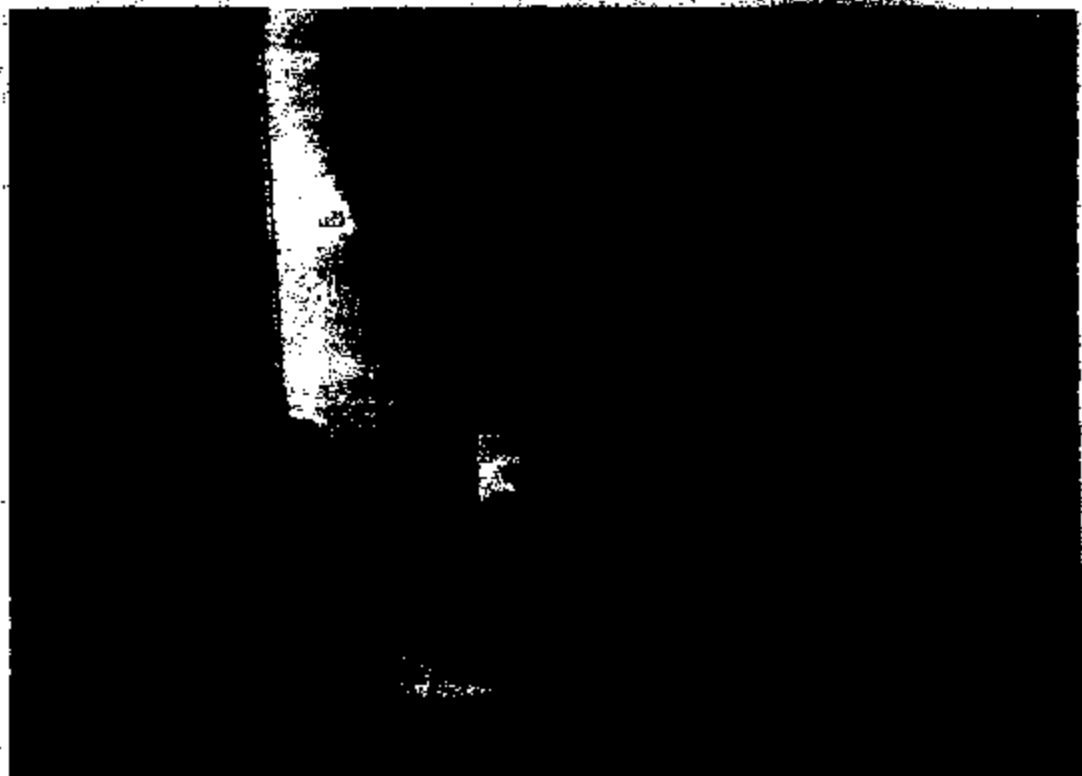


5902-025 42735

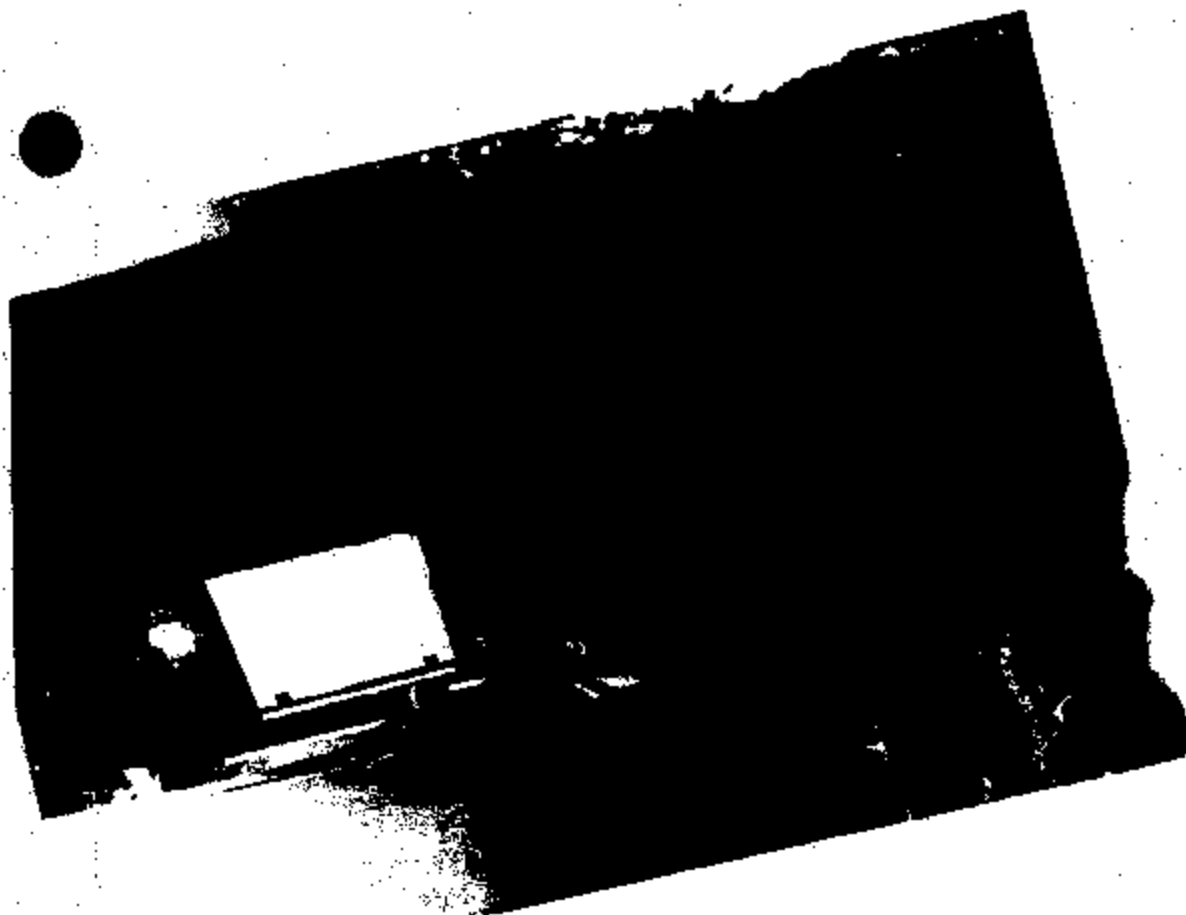








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ER02-025 42748

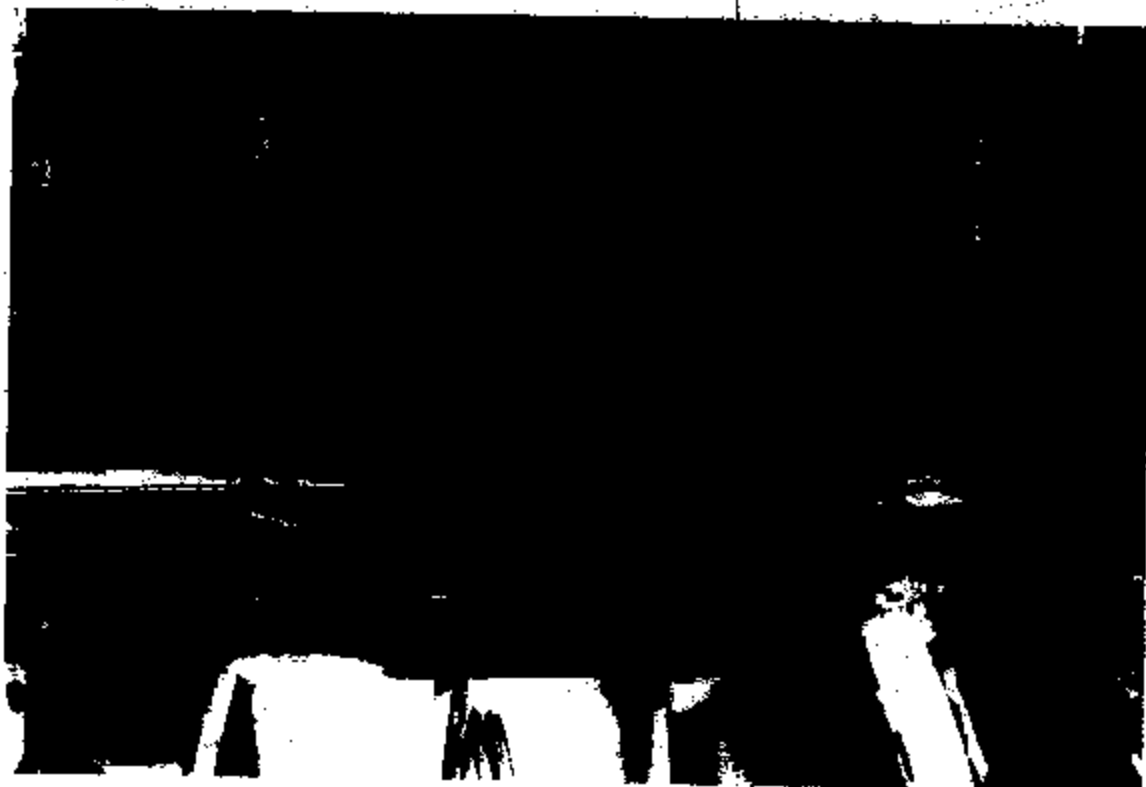


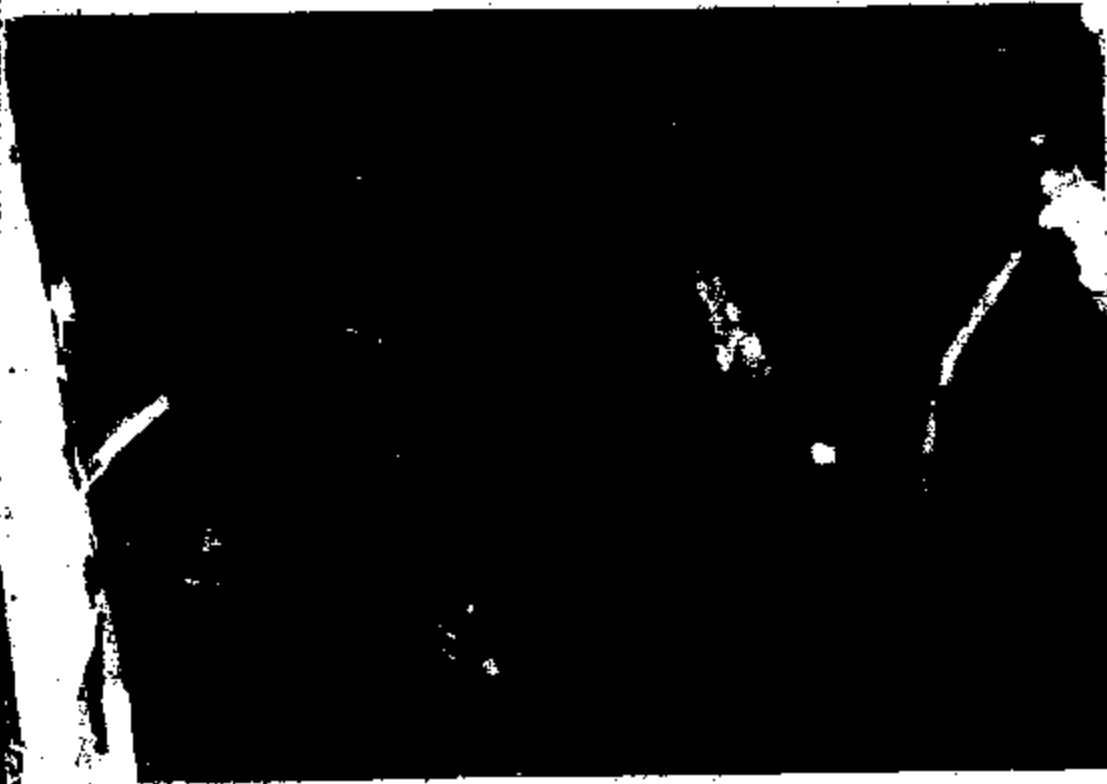


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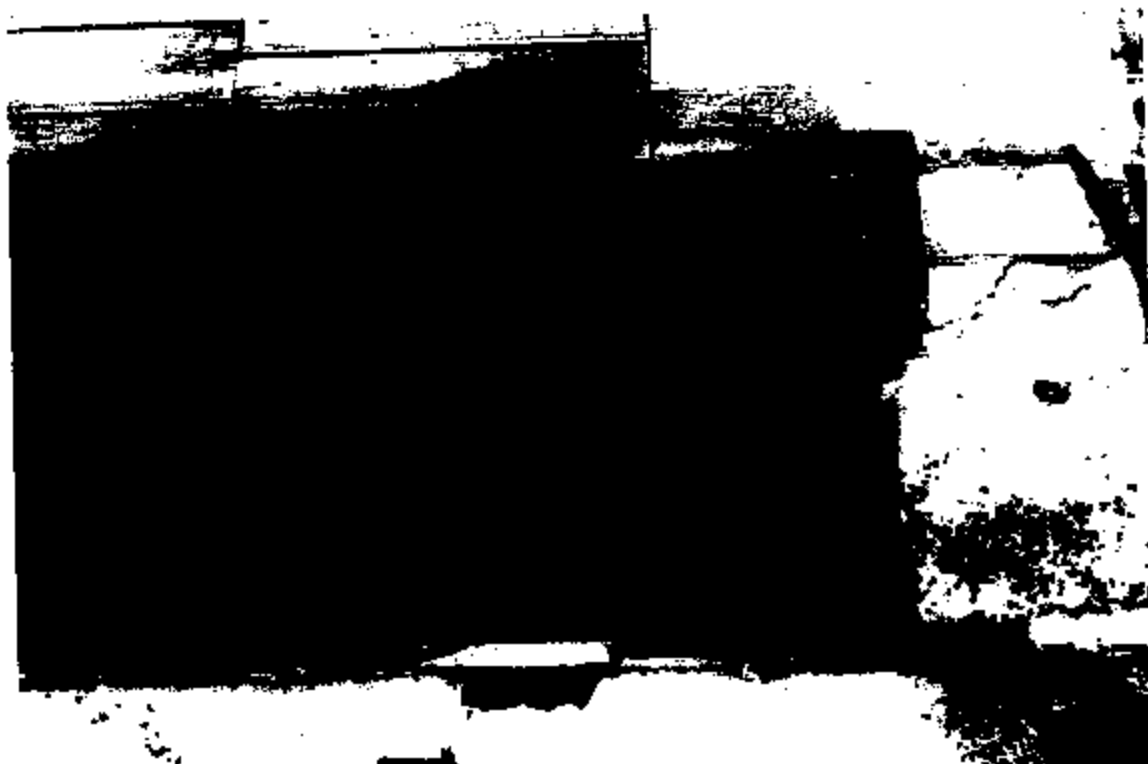












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ER02-025 42758

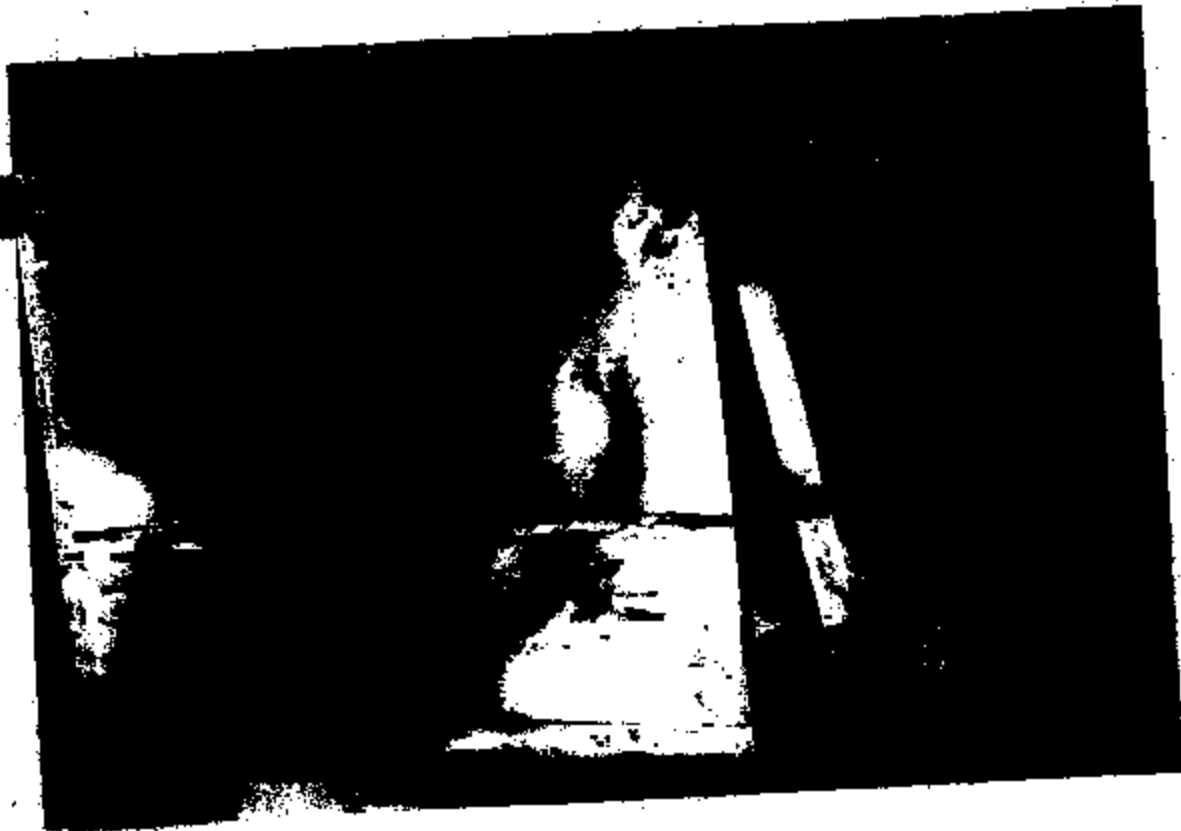


ER02-020 42751



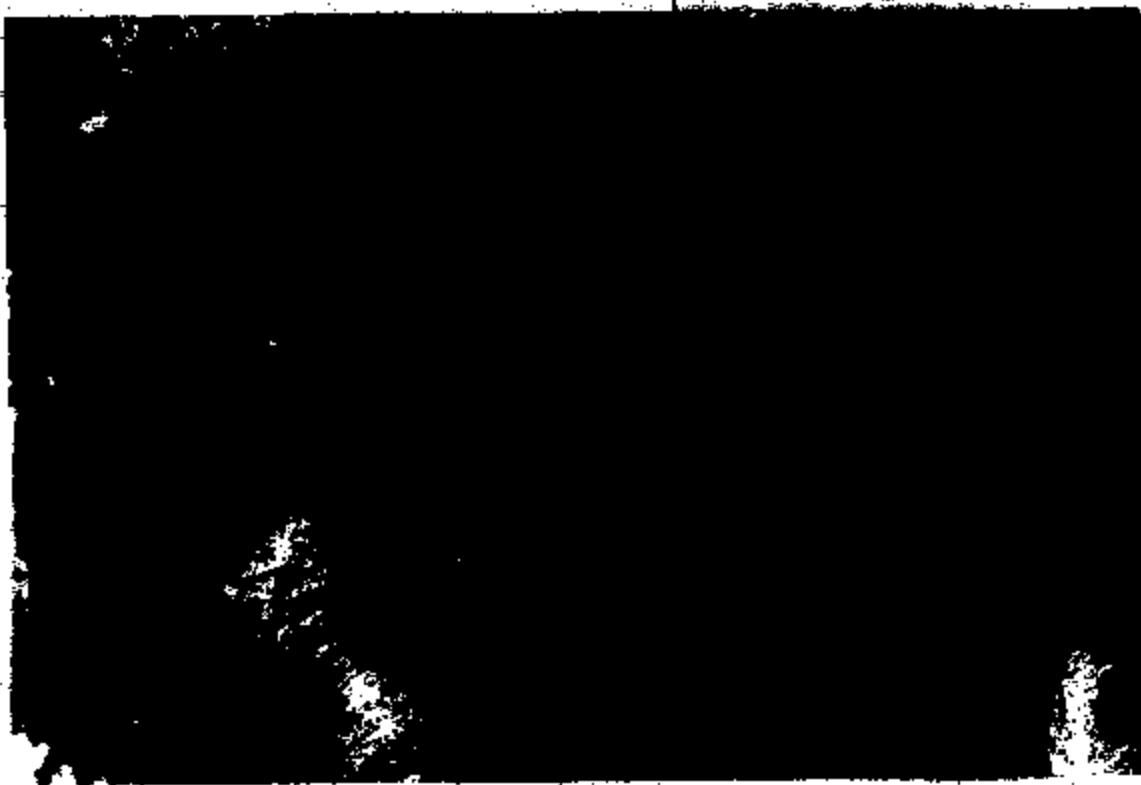


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EP62-025 42704





ER02-025 42756



ER02-825 42757



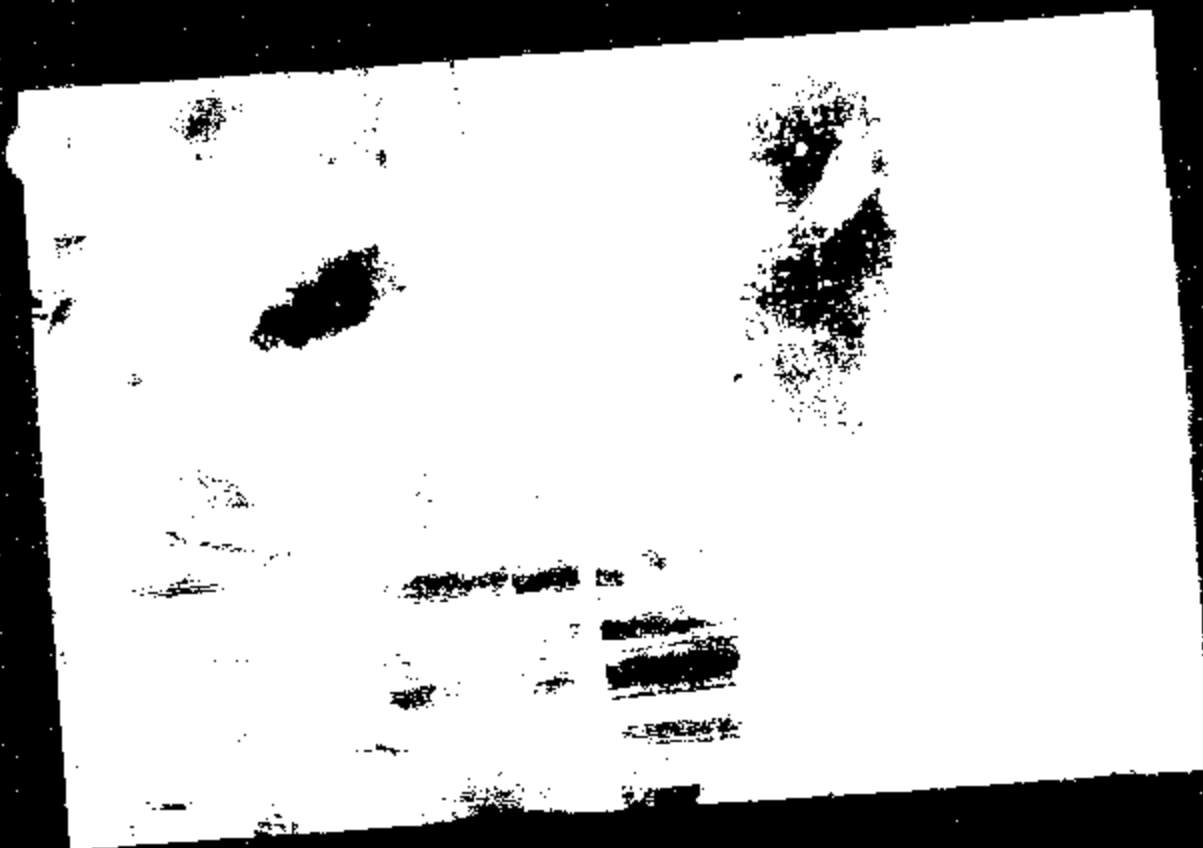
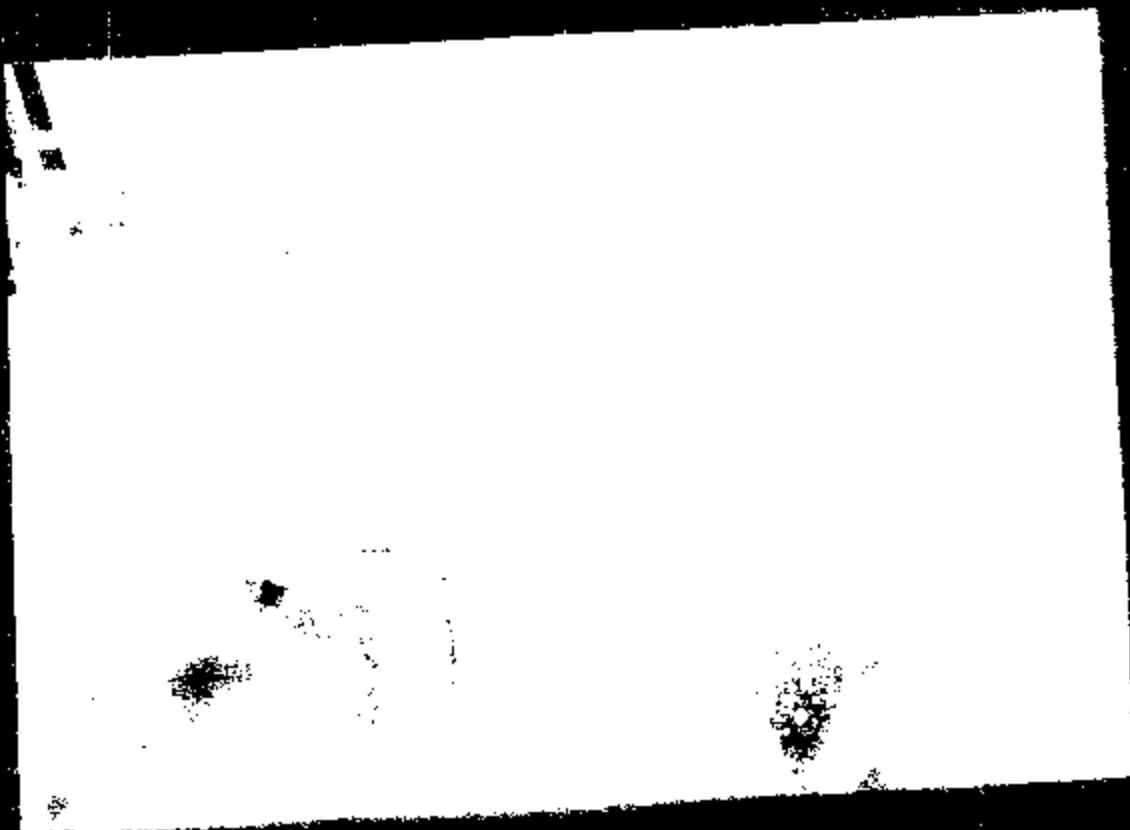
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ER02-025 42761

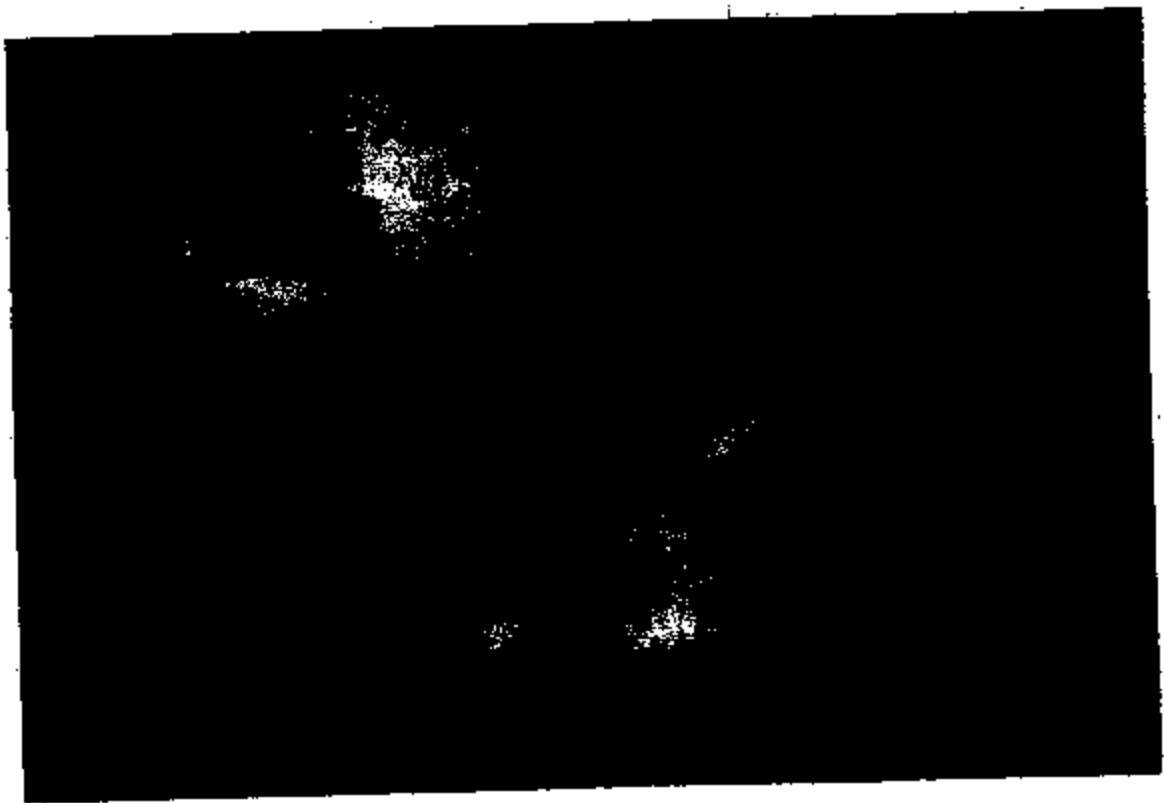


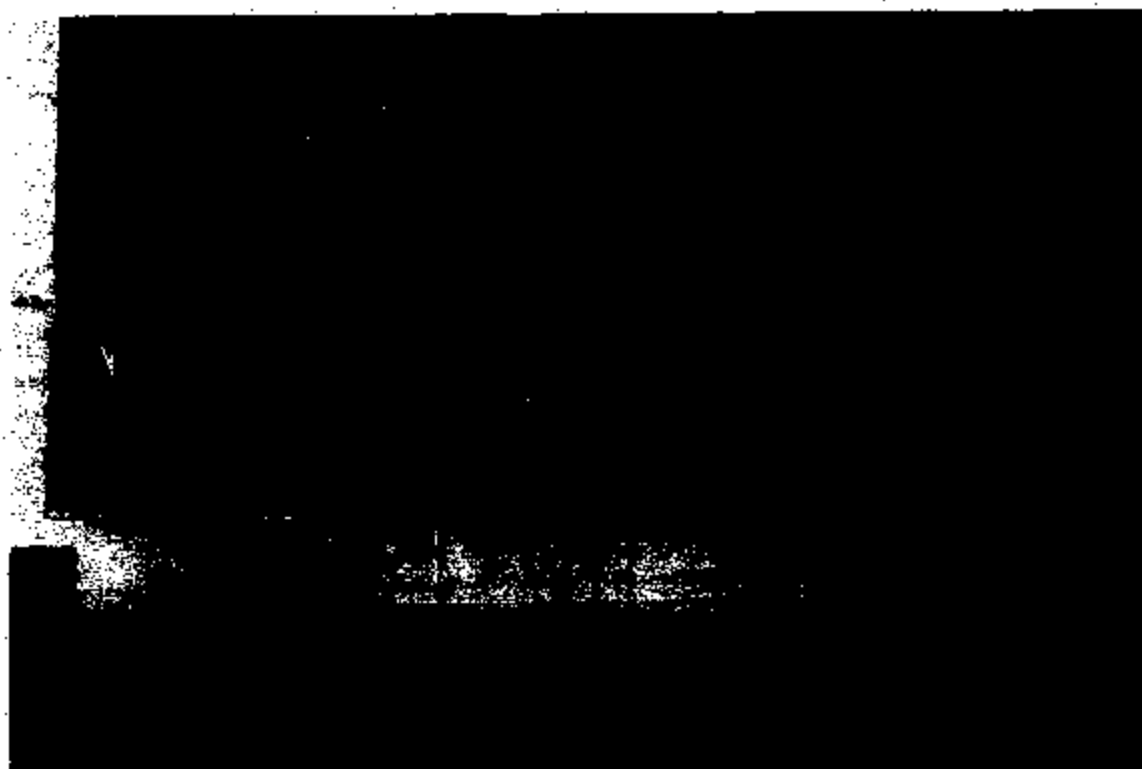
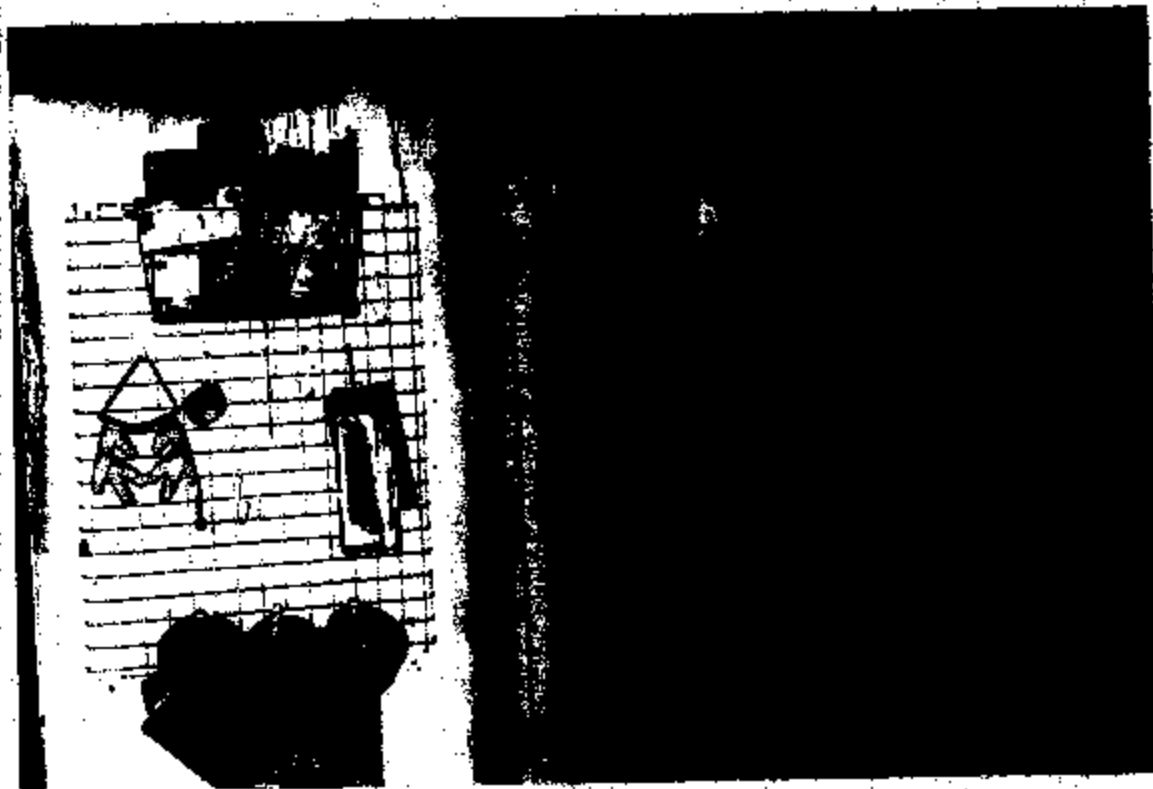


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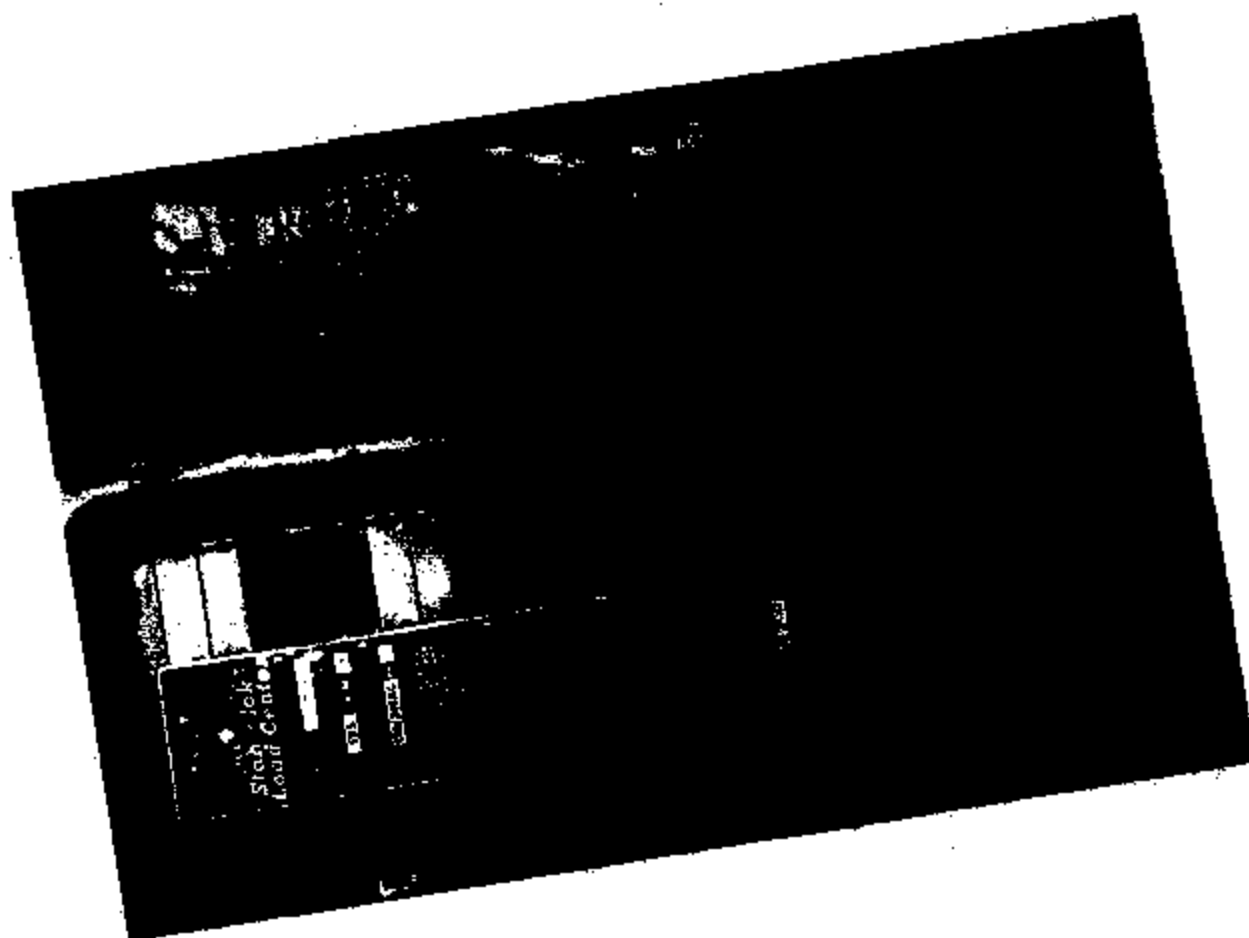


ER62-025 42784



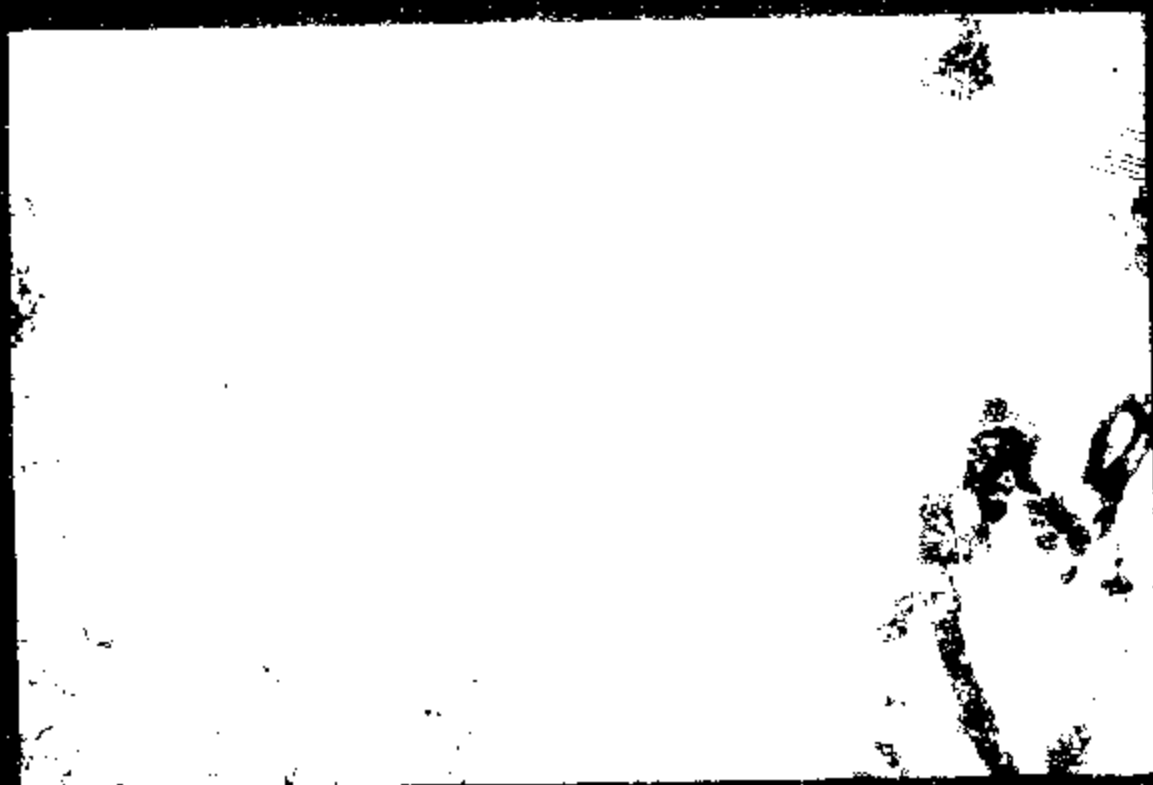


BA02-025 42788



EP82-825 4275T





HR02-025 42700





1962-025 42771

BUTRUS KHOSHBEIN WILSON VOGT, LLP

PARK CREEK PLACE
3625 NORTH HALL STREET, SUITE 740
DALLAS, TEXAS 75219

TELEPHONE (214) 219-1170 • FACSIMILE (214) 219-1173

SHAWN KHOSHBEIN
DIRECT DIAL (214) 219-1161
DIRECT E-MAIL: skhoshbein@bkwilco.com

CHARLOTTE OFFICE
11508 N. Conoverby Hanes Road
Charlotte, NC 28277

January 14, 2002

VIA FACSIMILE (313) 845-5229
AND CARRIER 7001 0320 0004 4285 5533

REDACTED

Ford Motor Company
ATTENTION: Office of the General Counsel
Parklane Towers West
Suite 300
Three Parklane Boulevard
Dearborn, Michigan 48126-2568



RE: Fire at the residence of [REDACTED]

Dear Sir or Madam:

Butrus Khoshbein Wilson Vogt, L.L.P. is investigating the fire which occurred at 2609 S. Glenbrook in Garland, Texas ("the premises"), on or about January 11, 2002. The fire originated in the [REDACTED] 1994 Mercury Grand Marquis Car (VIN # 2MELM75W6RX636698). Ford Motor Company ("Ford" or "you") manufactured and designed the vehicle, which caught on fire in the garage.

If you have liability insurance, please notify your insurance agent or broker of this matter immediately. If you do not have liability insurance, or if any insurance carrier is operating under a reservation of rights, please notify the undersigned in writing of that fact immediately. Moreover, if you knew of anyone else that we should put on notice, please let us know immediately.

Please be advised that on Monday, January 21, 2002, beginning at 10:00 a.m., you and/or your representatives or investigators are invited to inspect the loss site, photograph same, take physical measurements and make recommendations as to the preservation of any other evidence. On or very soon after January 21, 2002, the building and/or any portions or contents thereof, which are not preserved, may be demolished and/or discarded.

If you do not plan to attend the inspection on January 21, 2002, please advise me in writing before 2:00 p.m. CST on January 17, 2002.

ENR2-825 52187 N

ord Motor Company
January 14, 2002
Page 2

Thank you for your immediate attention to this matter.

Sincerely,

BUTRUS KHOSHBIN WILSON VOGT, L.L.P.

S. A. Khoshbin (llk)
S. A. KHOSHBIN

SAK/ee

cc: Sarah McClaren, Esq. Via Facsimile (248) 258-0421

ANALYTICAL WARRANTY SYSTEM

Vehicle Information Report

GENERAL VEHICLE
INFORMATION:

(Related Claims)

VIN: 2G8LM77W6K26698 Veh Line: CFF - GRAND MARQ (GENES) 114 (32-02) Eng Serial No: W
 Model Year: 1994. Market District: C84 - LAM DIVISION DERIVATIVE Body Shell: *
 Veh Type: C Drive Code: C85 - 2 WHEEL DRIVE Engine: QVN - 2.8L SOHC I4 NA CIVS 0-ND
 Inv. Dealer: 13569 Body Cab Style: C8A - 4 DOOR SEDAN 4 LITE Transmission: C8K - 4 SPD AUTO TRANS NAAD ADDS
 Variant/Option: C8Y - LS VERSION - CAR

BUILD INFORMATION:

Engine: NA - 000000000 Plant: AW - ST. THOMAS PLANT BUILD
 Country: CAN - 000000000 Prod Date: 30-03-1999

SALE INFORMATION:

Engine: NA - 000000000 Selling Dealer: 307563 - *
 Country: USA - 000000000 Selling Div: B/Prov: TX
 Buyer: B/Prov: TX
 Arrival Date: 09-DEC-1995 End Capet Lease: *
 Sub Date: 31-DEC-1995 Fleet/Lease/Ch. Lease: R
 Warranty Start Date: 31-DEC-1995 Modified Vehicle: *
 Orig Warranty Date: 31-DEC-1995 Recognized Vehicle: * Vehicle Report Flag: N

VOC/EOC:

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----
 273000000000 44 22 2111100 21 11 2000/10/07 3 100 21 11 1711100 4 10 1111 1 1 1
 21111 1 1 1711 100 0 111

0002-025 02109

Vehicle Information Report

Page 2 of 2

INSTALLED OPTION INFORMATION:

Air Conditioning	08 - MANUAL AIR CONDITIONER	GVW Code:	*
Alternator Amp Rating:	* - [N/A]	GVW Class Code:	1
Audio Make:	EGAC - 3.0L FINAL DRIVE RATIO	Instrumentation:	* - [N/A]
Audio Radio:	EGAB - NON-LIMITED SLIP REAR AXLE	Mirror(Driver Side):	* - [N/A]
Audio Type:	EGAC - NON-LIMITED SLIP REAR AXLE	Mirror(Passg Side):	* - [N/A]
Battery Amp Rating:	HC	Paint:	PNKRC - PERFORMANCE WHITE CC
Brake Code:	* - [N/A]	Power Antenna:	AE - POWER TELESCOPIC RADIO ANTENNA
Brake Code(Std):	* - [N/A]	Radio:	AE - ELECTRONIC AM/FM STEREO CASSETTE
Calibration Code:	440GMA	Sound System:	* - [N/A]
Color(Amount):	* - [N/A]	Steering Tires Axle:	* - [N/A]
Color(Type):	00YD -	Tire Brand:	AJ - MICHELIN - RECTIFIABLE
Delivery Type:	0	Tire Size:	DGSP - P155/70R15 WSW
Drivetrain Code:	*	Traction Control:	AB - ANTI-SPIN TRACT BRAKES W/O IVS
Front Seat:	* - [N/A]	Wheel Name:	* - [N/A]
Rear Type:	* - [N/A]		

TIRE DOT INFORMATION:

LF:	*	RF:	*
LR:	*	RR:	*
LL:	*	RL:	*
SPARE:	*		

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	* Emission Code:	CH - CH
ESP Coverage(Mile):	* Emission Cert Type:	F
ESP Coverage(Year):	* Emission (Dist) Ref:	ELA
ESP File Year:	* Region Finality:	SPM40VSGA2A
ESP Signature Ref:		

Any comments?

1000-025 02110

ANALYTICAL WARRANTY SYSTEM

Standard Claims List For Model Year 1994

Note: All Costs are in US Dollars

VIN	VIN LINE	MYCT DENTY	BODY CAR	VER SERIES	DRIVE TYPE	R.T CD	T.S CD	ENG CD	PROD DATES	WARE DATES	SELLING DEALER	BILL CMT	TR	WCC	OPNC	REF	BANK	SUFF	CCC	CD	DEPT (Miles)		
2MELM75W6RX6698	CHP	CHM	CFA	CAJ	CB	AW	CDK	CVN	30-NOV-1993	31-DEC-1993	367365	USA	9	GRN	810801	PLAZ	14738	A	T98	DI	4568		
AWS Claim Exp:		270708	Tot Costs:		1	Labor Hrs:		5	Labor Cost:		27.97	Material Cost:		25.04	Total Cost:		53.01						
Dr: CA-Sub Ch:		12589-*	Name:		BANKSTON L-M, INC.			Ph:		972-2331441		St: TX		City: Cht		USA		Reg Ch:		NA		Reg: Status 13-SEP-1994	Doc: 8058289
Dist Comments:		TRAIN IS INSTALLED, REPAIR HODD INSULATION TORN AND RALLING																					
Tech Comments:		TORN MATERIAL, REPLACE HODD INSULATION																					
2MELM75W6RX6698	CHP	CHM	CFA	CAJ	CB	AW	CDK	CVN	30-NOV-1993	31-DEC-1993	367365	USA	9	GRN	011101	*	702100	*	B91	OK	4568		
AWS Claim Exp:		213781	Tot Costs:		1	Labor Hrs:		2.4	Labor Cost:		19.23	Material Cost:		0	Total Cost:		19.23						
Dr: CA-Sub Ch:		12589-*	Name:		BANKSTON L-M, INC.			Ph:		972-2331441		St: TX		City: Cht		USA		Reg Ch:		NA		Reg: Status 13-SEP-1994	Doc: 8058289
Dist Comments:		CK DRIVERS FRONT DOOR FOR WATER LEAK																					
Tech Comments:		SEW IN SEALER DOOR AND WINDOW WIND MORE WATER																					
2MELM75W6RX6698	CHP	CHM	CFA	CAJ	CB	AW	CDK	CVN	30-NOV-1993	31-DEC-1993	367365	USA	15	GRN	018301	*	5428154	*	B19	12	8497		
AWS Claim Exp:		202282	Tot Costs:		1	Labor Hrs:		5	Labor Cost:		28.35	Material Cost:		0	Total Cost:		28.35						
Dr: CA-Sub Ch:		12589-*	Name:		BANKSTON L-M, INC.			Ph:		972-2331441		St: TX		City: Cht		USA		Reg Ch:		NA		Reg: Status 28-MAR-1994	Doc: 802842731
2MELM75W6RX6698	CHP	CHM	CFA	CAJ	CB	AW	CDK	CVN	30-NOV-1993	31-DEC-1993	367365	USA	24	GRN	150903	*	18806	*	A13	41	17282		
AWS Claim Exp:		177273	Tot Costs:		1	Labor Hrs:		0	Labor Cost:		0	Material Cost:		0	Total Cost:		0						
Dr: CA-Sub Ch:		12589-*	Name:		BANKSTON L-M, INC.			Ph:		972-2331441		St: TX		City: Cht		USA		Reg Ch:		NA		Reg: Status 13-DEC-1993	Doc: 8058289
Dist Comments:		TAPES IS SPICE IN TAPES PLAYS																					
Tech Comments:		EXCHANGED RADIO CITESE LABOR																					

Any comments?

E282-025 E2111

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 5738786

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Serial: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114)
[92-02]

Warranty Start Date: 31-DEC-1993

Production Date: 30-NOV-1993

VIN: 2MELM75W6RX636698

Claim Information

Document Number: 068289

Repair Date: 13-SEP-1994

Distance: 4368

TIS: 9

Dealer Information

Dealer Name: BANKSTON L-M, INC.

Dealer Code: 13569 - *

Address: 4747 LBJ FREEWAY

City: DALLAS

State: TX Zip Code: 75244

Country: USA Region Code: NA

Phone: (972)144-1441

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 27.97

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 35.04

Total Cost Gross: 63.01

Cust. Concern Code: T90 - OTHER INTERIOR TRIM TROUBLES

Condition Code: 01 - BROKEN/CRACKED

Technician Comment: TORN MATERIAL REPLACE HOOD INSULATION

Customer Comment: TEAM 33 INSTALL SOP PART HOOD INSULATION TORN AND
FALLING

Labor Op Code Labor Op Description Labor Op Cost

M

0

Cancel	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE	SUFF	Description	CFSC	Quantity	Amount
Y	F3AZ	16738	A	INSULATOR HOOD	010601	1	0
N	*	386553	S		NANANA	20	0

Any comments?

<http://web.awsapp.ford.com/detailcm20.cgi?mvr=cccdh2x&modelyr=1994&claimkey=5738786>

0002-020 52112

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 5738787

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Serial: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (FN53/EN114)
[92-02]

Warranty Start Date: 31-DEC-1993

Production Date: 30-NOV-1993

VIN: 2MFLM75W6BX636698

Claim Information

Document Number: 068289

Repair Date: 13-SEP-1994

Distance: 4568

TIS: 9

Dealer Information

Dealer Name: BANKSTON L-M, INC.

Dealer Code: 13569 - *

Address: 4747 LBJ FREEWAY

City: DALLAS

State: TX Zip Code: 75244

Country: USA Region Code: NA

Phone: (972)144-1441

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 134.23

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 134.23

Cust. Concern Code: R01 - WATER LEAK AROUND WINDSHIELD

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: SKIP IN SEALER DOOR AND WINDOW-WIND NOISE WATER

Customer Comment: CK DRIVERS FRONT DOOR FOR WATER LEAK

Labor Op Code	Labor Op Description	Labor Op Cost
69000A	DOOR AND WINDOW - WIND NOISE/WATER LEAKS DIAGNOSIS	0
03100B	GLASS-WINDSHIELD RESEAL	0

Cancel	Full Part Number				Part	Part	Extended
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	*	7003100	*	WINDSHIELD GLASS 011101	0	0	

Any comments?

<https://web.awsapp.ford.com/detailclaim20.cgi?nvr=ecodb2x&modelyr=1994&claimkey=5738787>

E002-025 52113

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 10023402

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114)
[92-02]

Warranty Start Date: 31-DEC-1993

Production Date: 30-NOV-1993

VIN: 2MRLM75W6RX636698

Claim Information

Document Number: 00945751

Repair Date: 29-MAR-1995

Distance: 8497

TIS: 16

Dealer Information

Dealer Name: BANKSTON L-M, INC.

Dealer Code: 13569 - *

Address: 4747 LBJ FREEWAY

City: DALLAS

State: TX Zip Code: 75244

Country: USA Region Code: NA

Phone: (972)144-1441

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 33.56

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 33.56

Cust. Concern Code: B19 - OTHER BODY PANEL TROUBLES (NOT INCLUDING TRIM)

Condition Code: 12 - IMPROPER ASSEMBLY

Technician Comment:

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

20124A	DOOR-FRONT ALIGN	16.78
24630A	DOOR-REAR ALIGN	16.78

Causal	Full Part Number	Part	Part	Extended			
Flag	PRES	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	*	5420124	*	DOOR ASY-FRONT R	010301	0	0

Any comments?

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 12726753

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114)
[92-02]

Warranty Start Date: 31-DEC-1993

Production Date: 30-NOV-1993

VIN: 2MELM75W6RX636698

Claim Information

Document Number: 06281351

Repair Date: 13-DEC-1993

Distance: 17282

TIS: 24

Dealer Information

Dealer Name: BANKSTON L-M, INC.

Dealer Code: 13569 - *

Address: 4747 LBJ FREEWAY

City: DALLAS

State: TX Zip Code: 75244

Country: USA Region Code: NA

Phone: (972)144-1441

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 40

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 40

Cust. Concern Code: A15 - TAPE PLAYER/CD TROUBLES

Condition Code: 41 - STICKS/BINDS/GRABS

Technician Comment: EXCHANGED RADIO OUTSIDE LABOR

Customer Comment: TAPE IS STUCK IN TAPE PLAYER

Labor Op Code Labor Op Description Labor Op Cost

OSL OUTSIDE LABOR 40

Causal	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	*	18806	*	CHASSIS RADIO 150102	0	0	

Any comments?

2ME1M75W6RX636698

Page 1 of 1

OASIS RESULT:

2ME1M75W6RX636698

01/18/2002
12:11:22

► **VEHICLE INFORMATION**

VEHICLE DESCRIPTION
1994 GRAND MARQUIS
TRANSMISSION
4 SPD OD AODE

BODY STYLE
4 DR SEDAN LS
AXLE CODE
GY

ENGINE
4.9L SOHC (ROMEO)

ENGINE CALIBRATION
418GR00A

► **GENERAL WARRANTY INFORMATION**

WARRANTY START DATE
12/31/1993

BUILD DATE
11/30/1993

START ODOM

► **WARNING MESSAGES**

LESS THAN TWO DEALER APPROVED AWA REPAIR VISITS PAID TO DATE

► **FIELD SERVICE ACTIONS**

NO CAMPAIGN MESSAGE(S) FOUND

► **EXTENDED COVERAGES**

NO ESP INFORMATION AVAILABLE

► **REPAIR HISTORY**

NO REPAIR HISTORY ON VEHICLE

END OF OASIS REPORT FOR 2ME1M75W6RX636698

1000-025 02116

<http://techservice.tso.ford.com/vdirt/SPubs/newo.../oasreq.asp?vin=2ME1M75W6RX636698&broadcast=&serverdest=RELEASE> 1/18/2002

CSCN140

VEHICLE DATA

01/18/02 13:14:09

ENTER VIN ==> 2MELM75W6RX636698

NAME ==> [REDACTED] ZIP ==> [REDACTED] MODEL YR ==>

OWNER NAME
STREET ADDR

CITY : GARLAND

ST/PRV: TX CTRY:

ZIP/POSTAL CODE: [REDACTED] N/A YY-MM-DD 96-01-01
N/A SOURCE: P

MODEL YEAR : 94 PLANT: K

SALE YY-MM-DD 93-12-31

BODY STYLE DESC: 4 DR SEDAN LS

PRODUCTION YY-MM-DD 93-11-30

VEHICLE DESC : 1994 GRAND MARQUIS

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	67	B	365	51	52
FACING	3	67	B	365		
RESPONSIBLE	3	67	B	365		

CA EMISSION :

ENGINE TAG CODE : [REDACTED]

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND : [REDACTED]

TOTAL CAMPAIGNS : 01

ISO DISTRICT :

FLEET CODE :

OPEN : 00 CLOSED : 01

ISO NUMBER :

FLEET STATUS :

ACTIVE: 01 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

PD05296

0002-020 02117

CSCN150

CAMPAIGN VEHICLE INFORMATION

01/18/02 13:14:33

ENTER CAMPAIGN NUMBER==> 96L12 VIN==> 2MELN75W6RX636698 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: PASS AIR BAG BODY STYLE: 4 DR SEDAN LS
NEW STATUS CODE: _____
REPAIR INFORMATION: _____ TYPE CODE: _____
REPAIR DATE: _____ DEALER P/A: _____
MICRO REF: _____ CLAIM NUM: _____
DELETE REASON: _____
RESP DEALER INFORMATION: _____ NEW: _____
CURRENT: 3 67 365 ASSIGNED: 96-12-18 SOURCE: PX
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
F FORCED COMPLETION 98-01-22 B 98-01-22
M RELEASED FOR MAILING 97-02-10
H AWAITING MAILING 96-11-24

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037=NO MORE DATA TO DISPLAY

PD05296

E002-025 52118

CSCN130

NOTIFICATION RECEIPT HISTORY

01/18/02 13:14:41

ENTER CAMPAIGN NBR ==> 96L12

VIN ==> 2MELK75W6RX636698

DEFECT : PASS AIR BAG

BODY STYLE DESC: 4 DR SEDAN L9

RESP DEALER : 367365

BEGINNING MAILED DATE: 97-03-04 YY-MM-DD

RELEASE DESC : NI PART KIT CODE

ENDING MAILED DATE : 97-03-12 YY-MM-DD

CAMPAIGN DIV : 6

FLEET CODE:

FLEET MGMT LOC CODE:

LAST NAME : MORTON

INITIALS: PE

STREET ADDR1 : 2609 S GLENBROOK DR

ADDR2 :

ST/PRV: TX

CITY : GARLAND

CTRY:

ZIP/POSTAL CODE: 750412926

N-A SOURCE: P

N-A EFF DATE: 96-01-01 YY-MM-DD

RESP DEALER :

BEGINNING MAILED DATE:

YY-MM-DD

RELEASE DESC :

ENDING MAILED DATE :

YY-MM-DD

CAMPAIGN DIV :

FLEET CODE:

FLEET MGMT LOC CODE:

LAST NAME :

INITIALS:

STREET ADDR1 :

ADDR2 :

ST/PRV:

CITY :

CTRY:

ZIP/POSTAL CODE:

N-A SOURCE:

N-A EFF DATE:

YY-MM-DD

F1=INQUIRY F3=EXIT

F4=QUIT

F5=G150

F7-FIRST PAGE

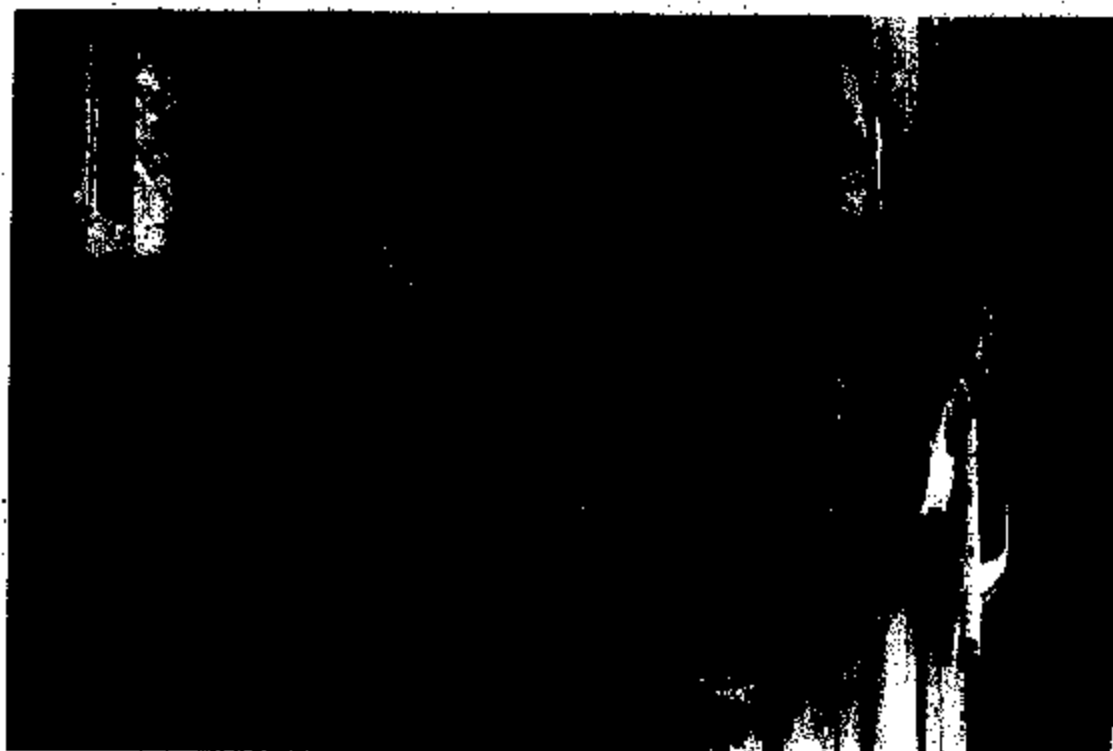
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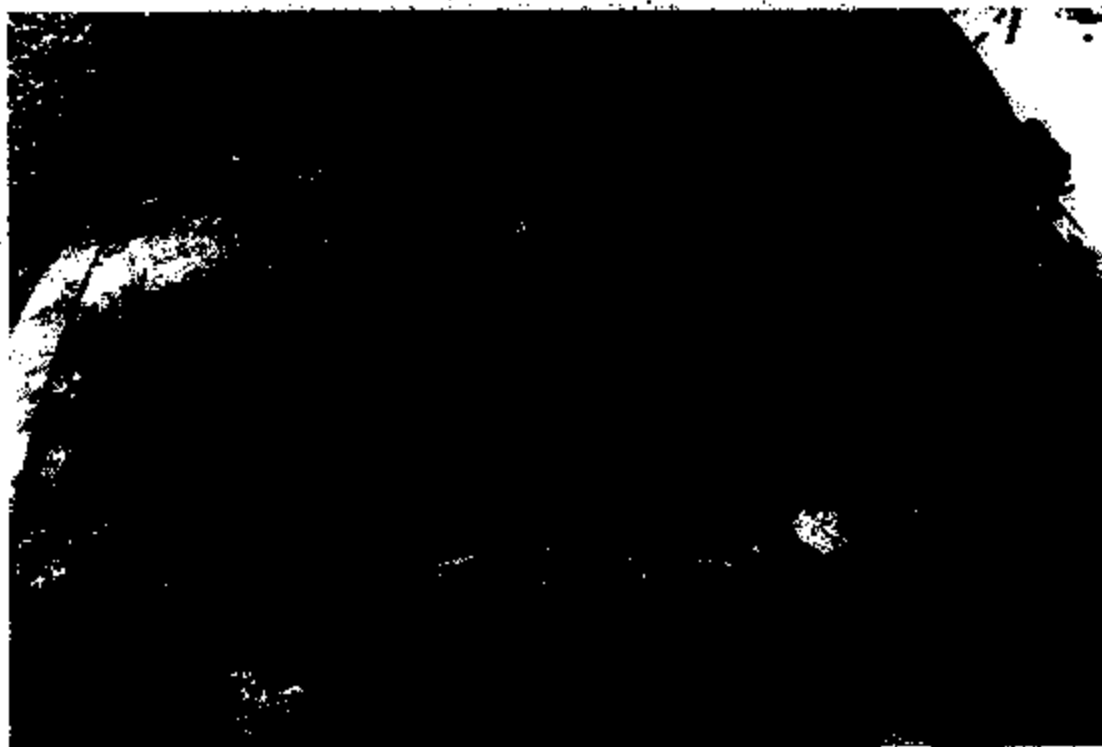
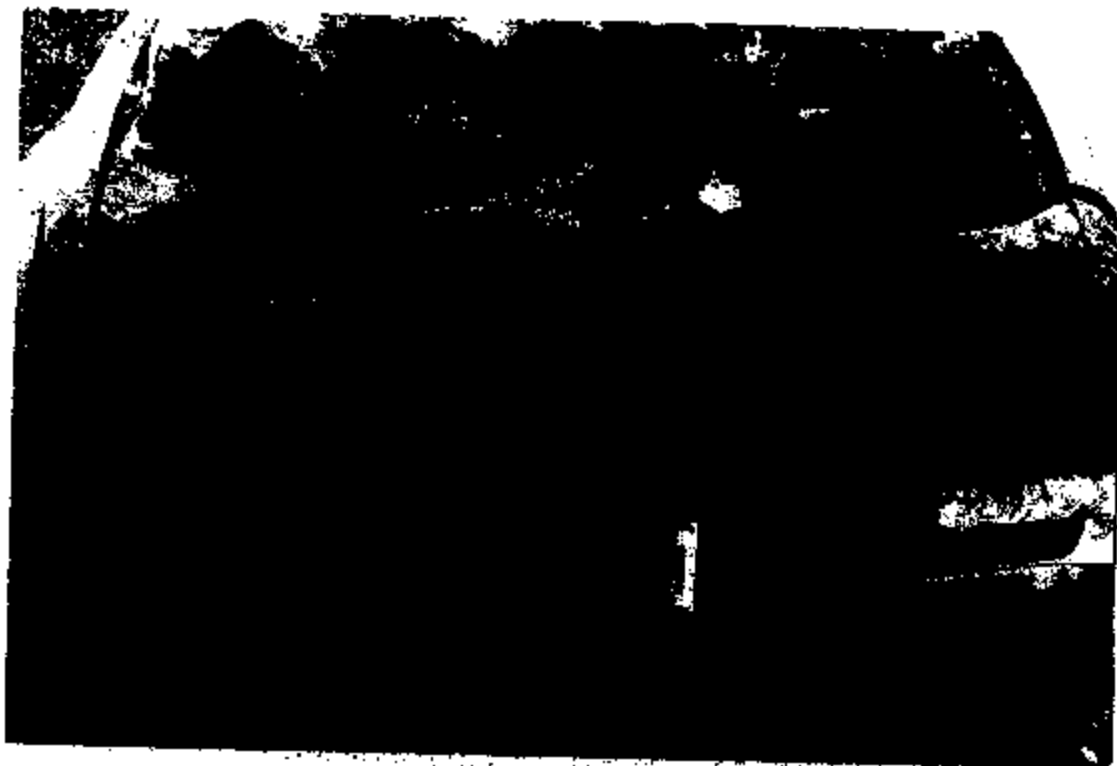
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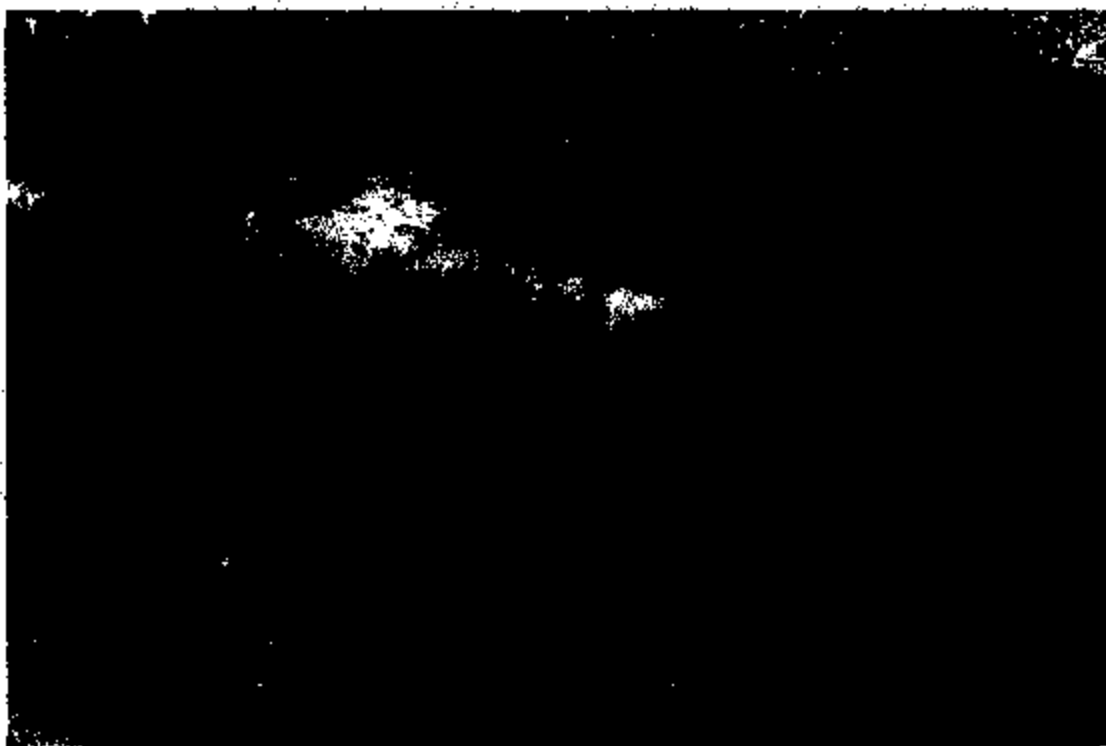
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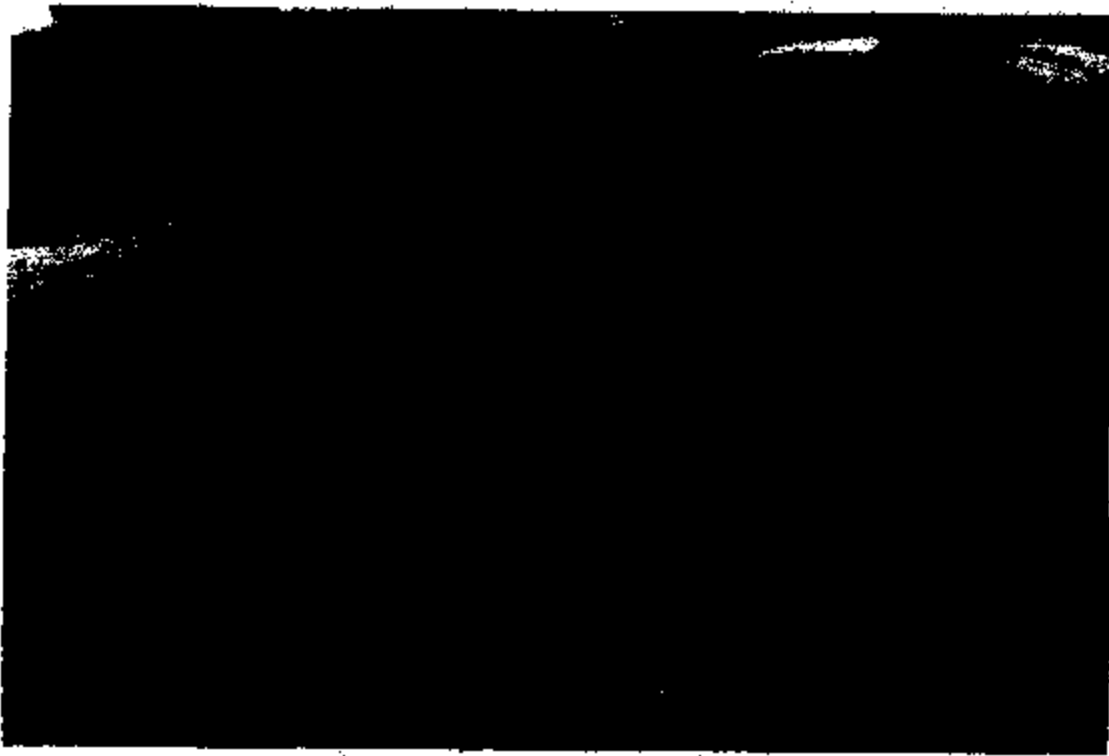
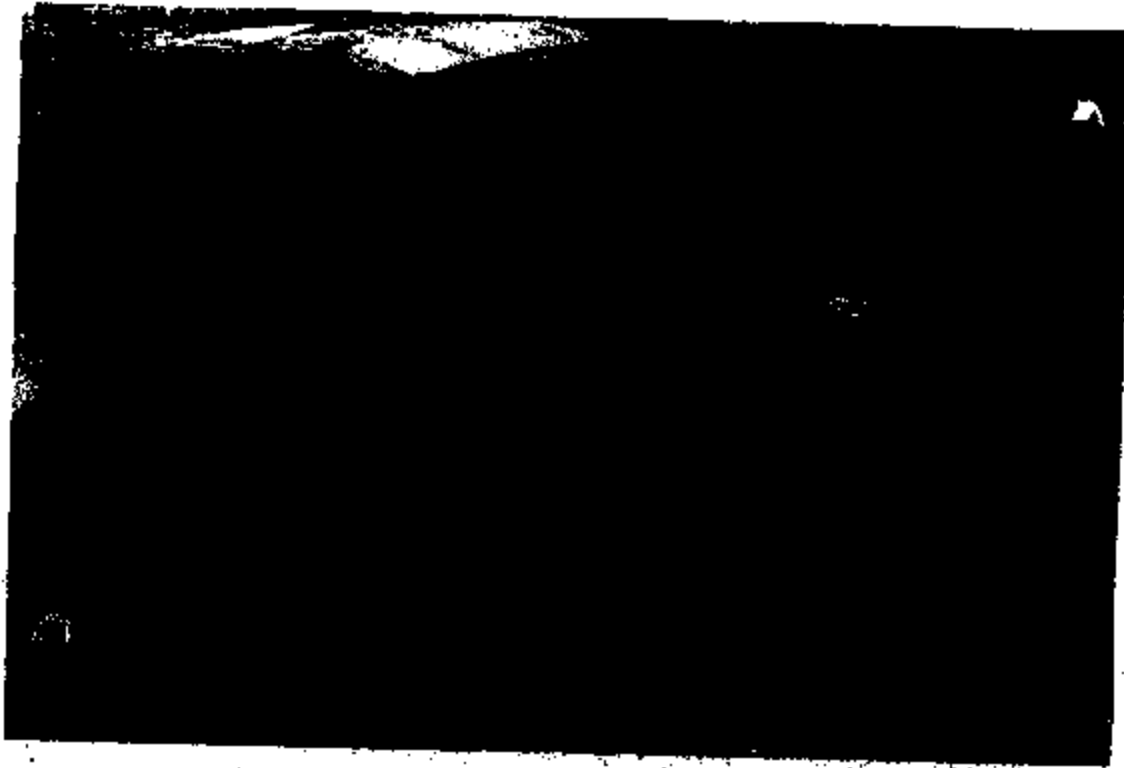
PD05296

0002-025 52119

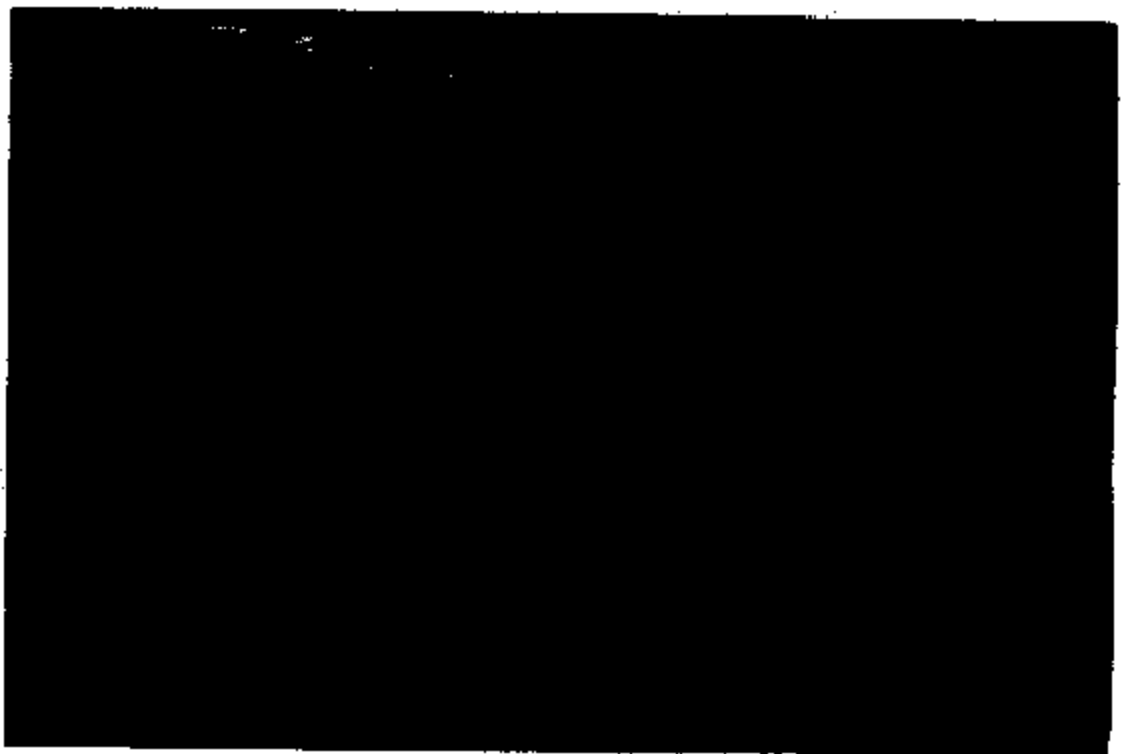
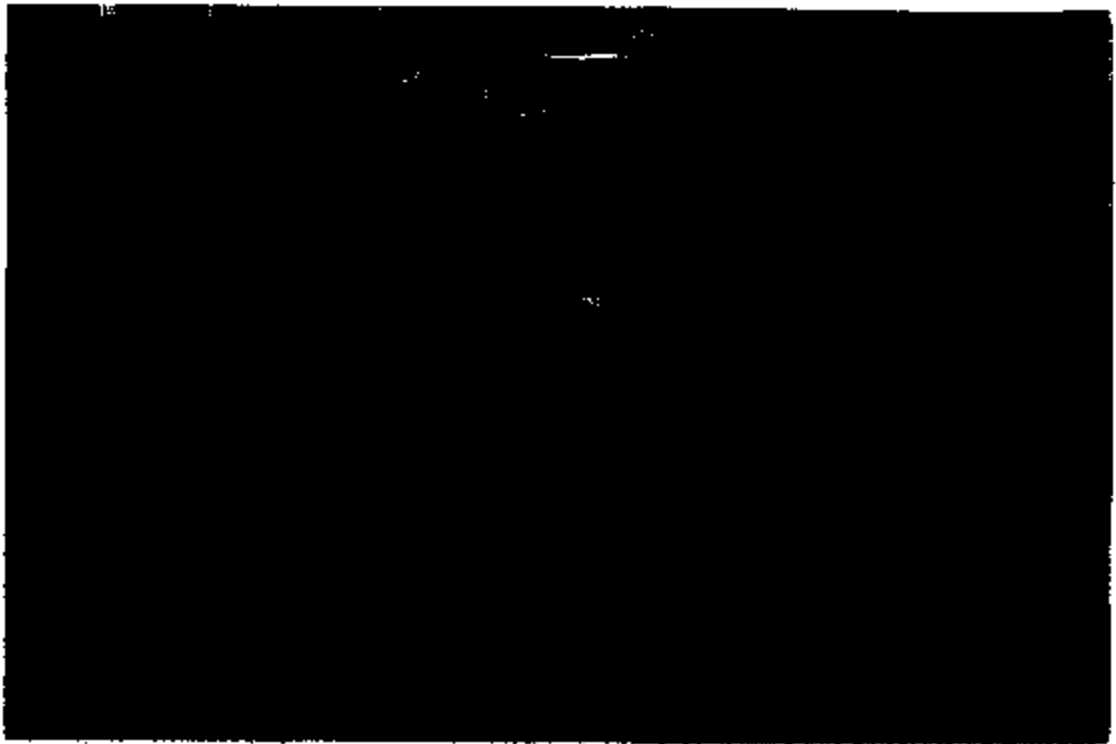


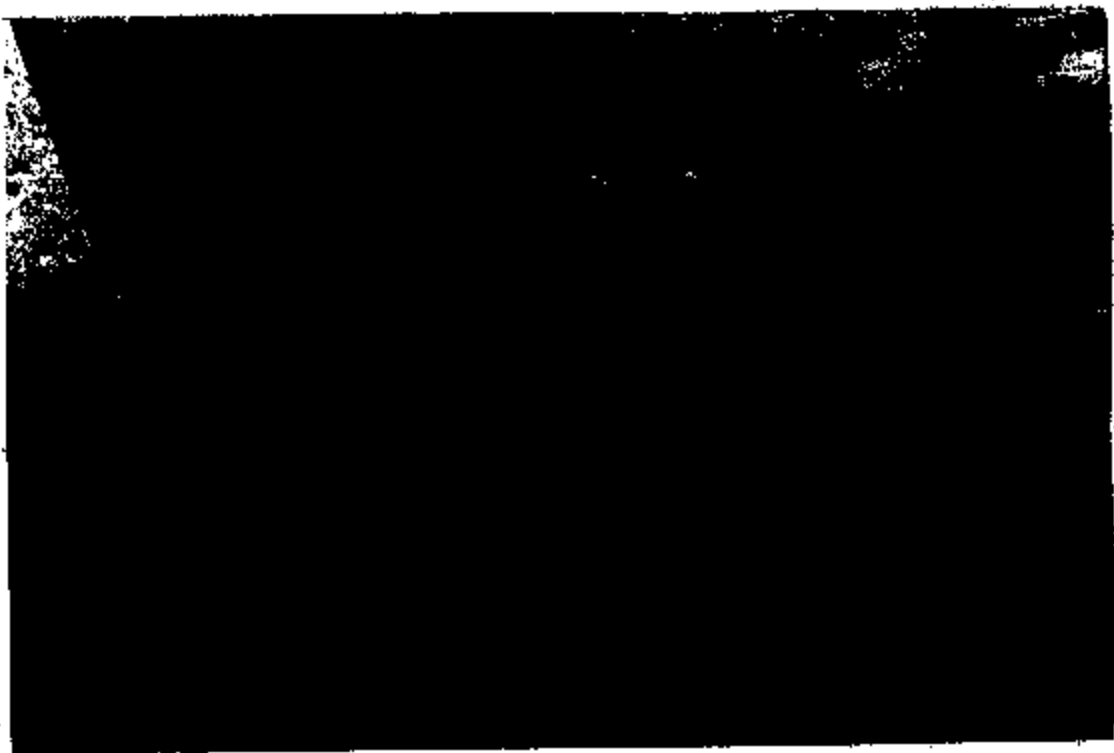
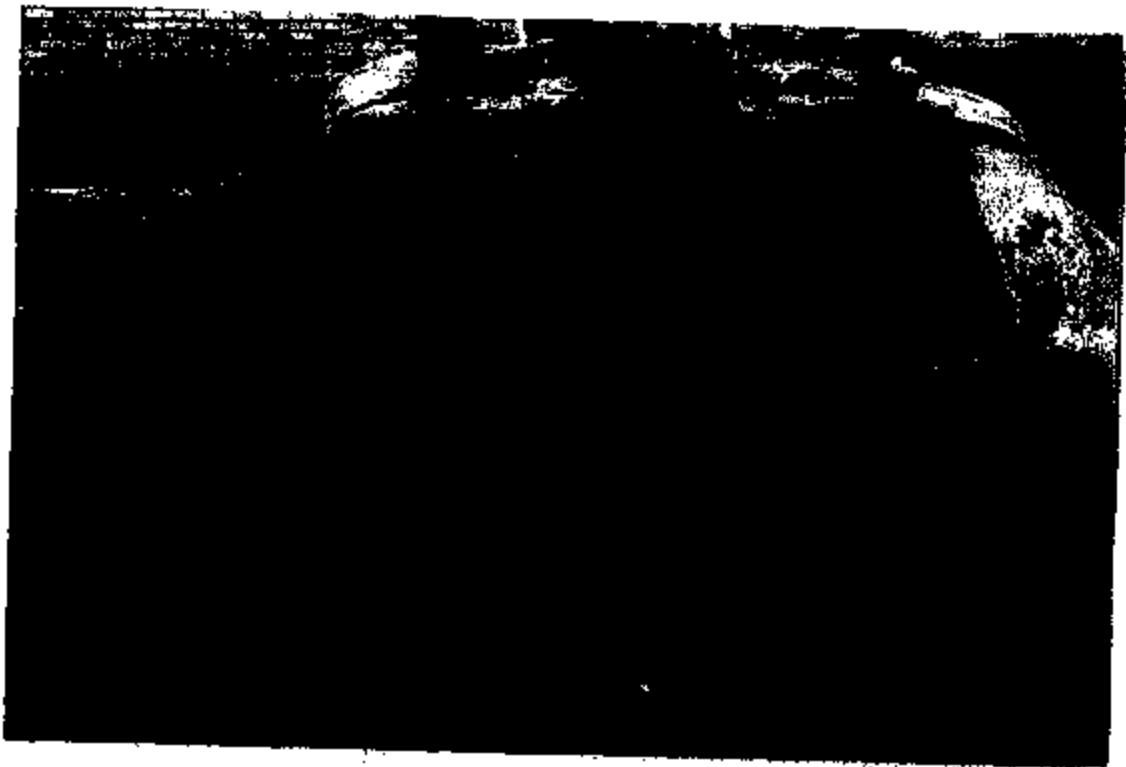


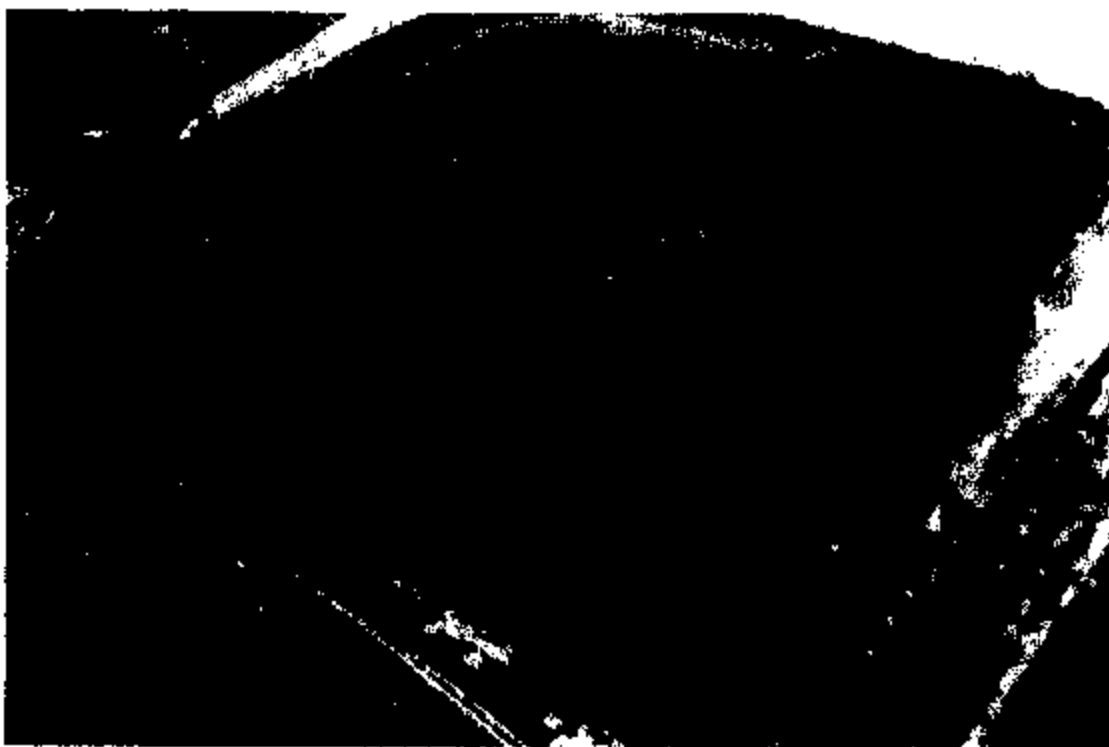






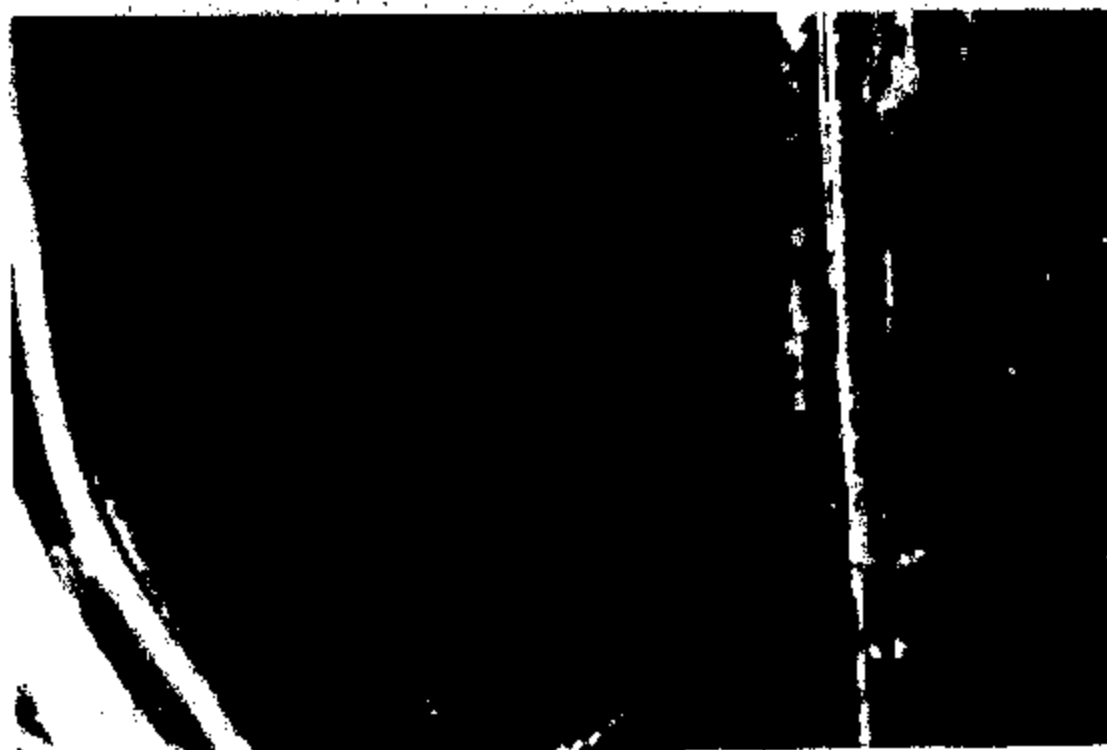


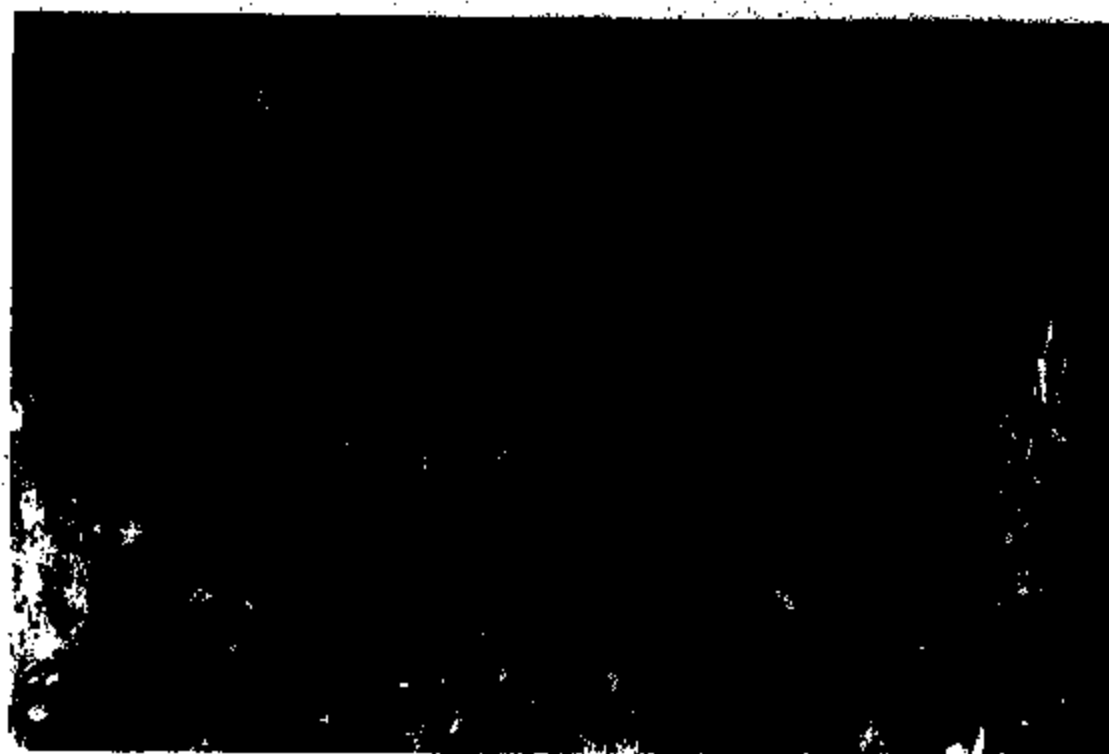


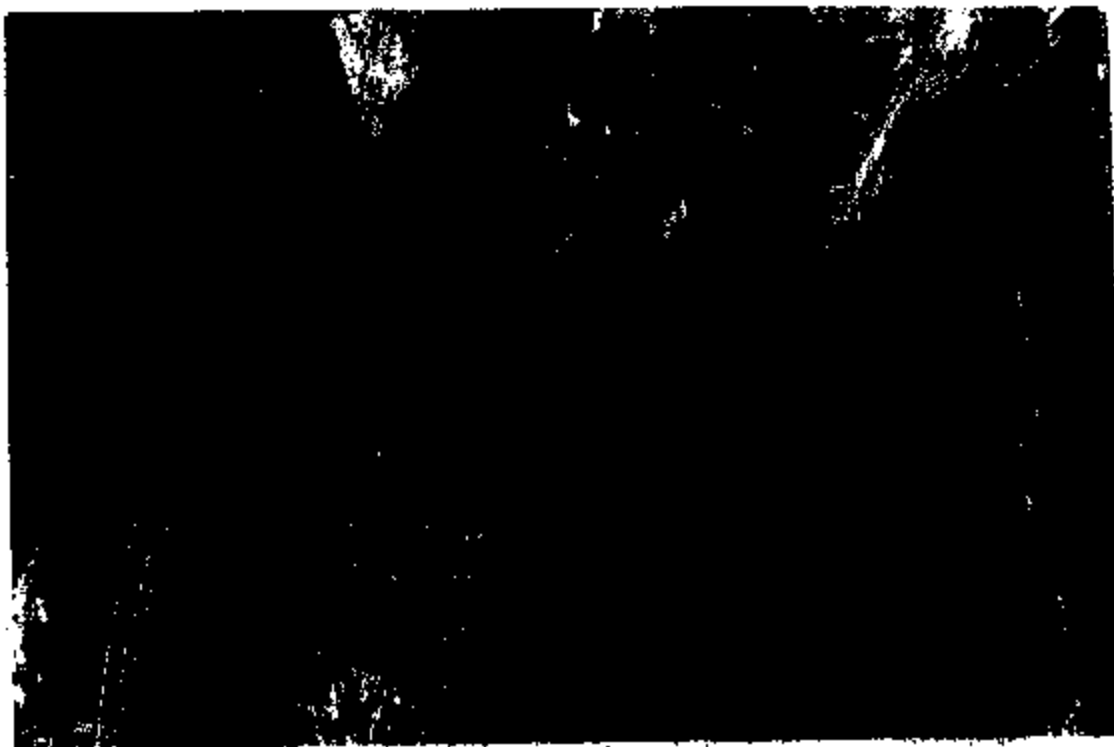


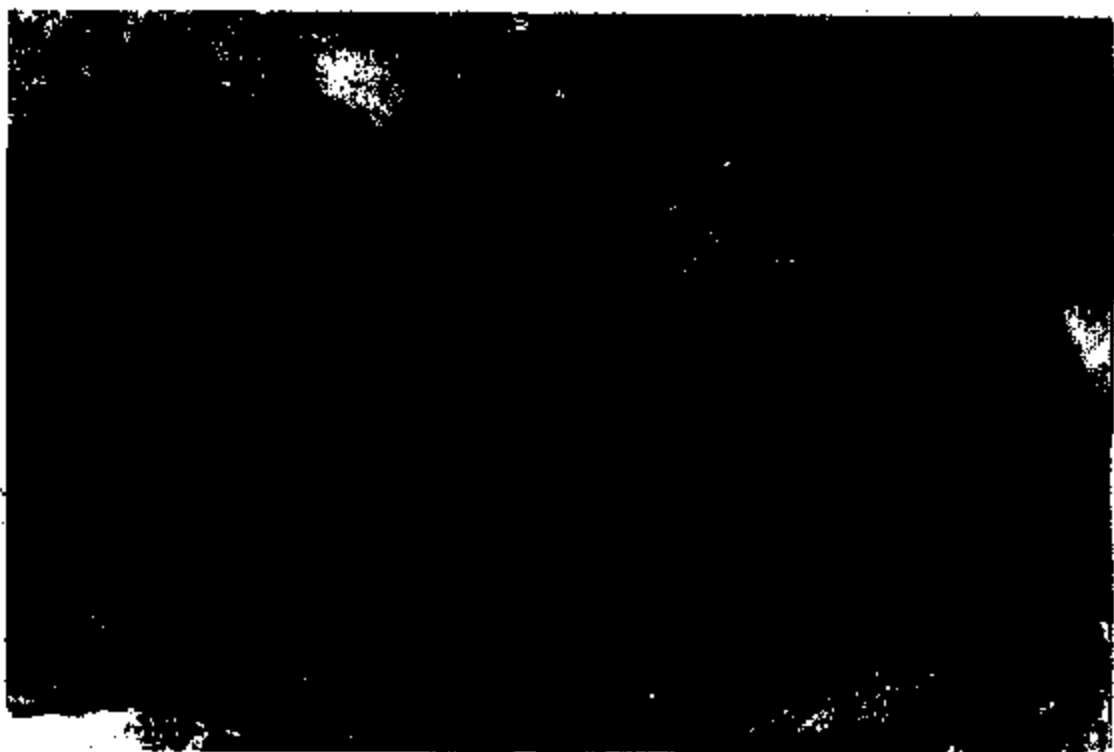


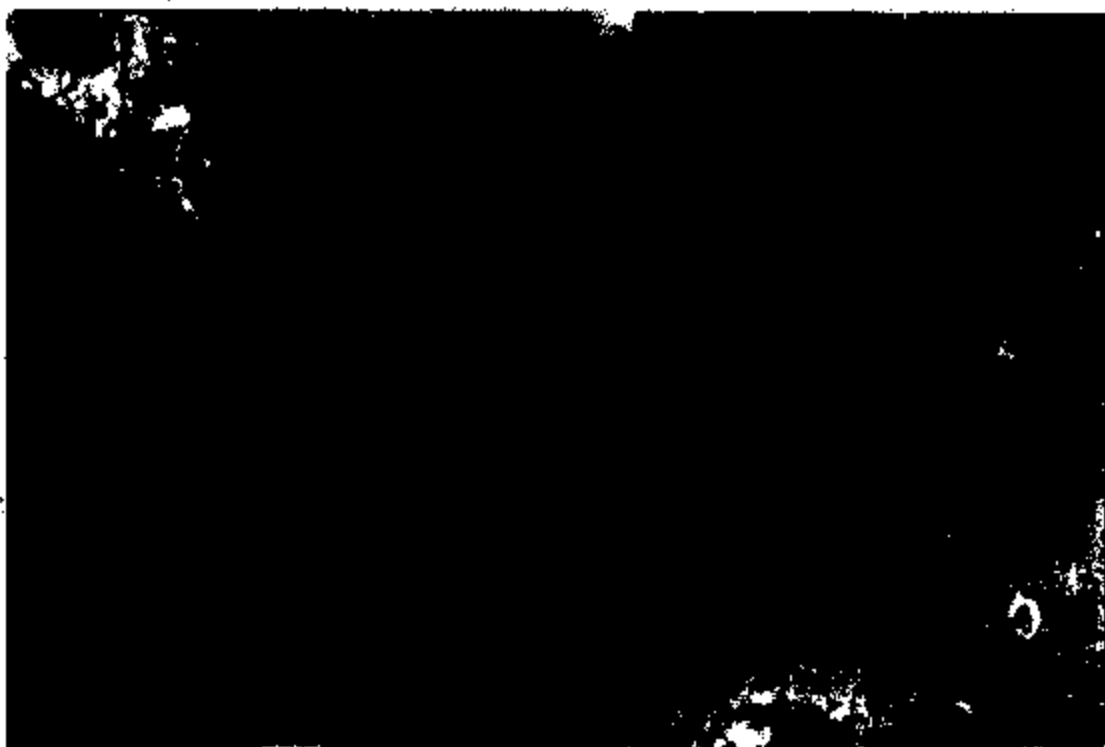




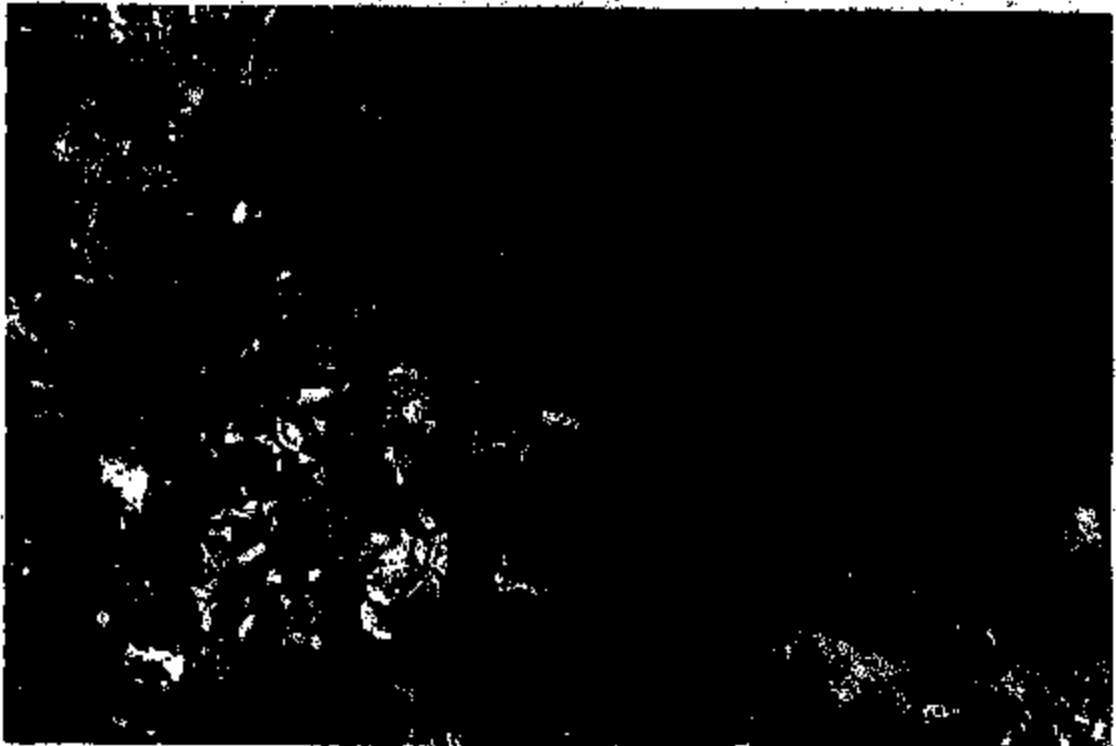


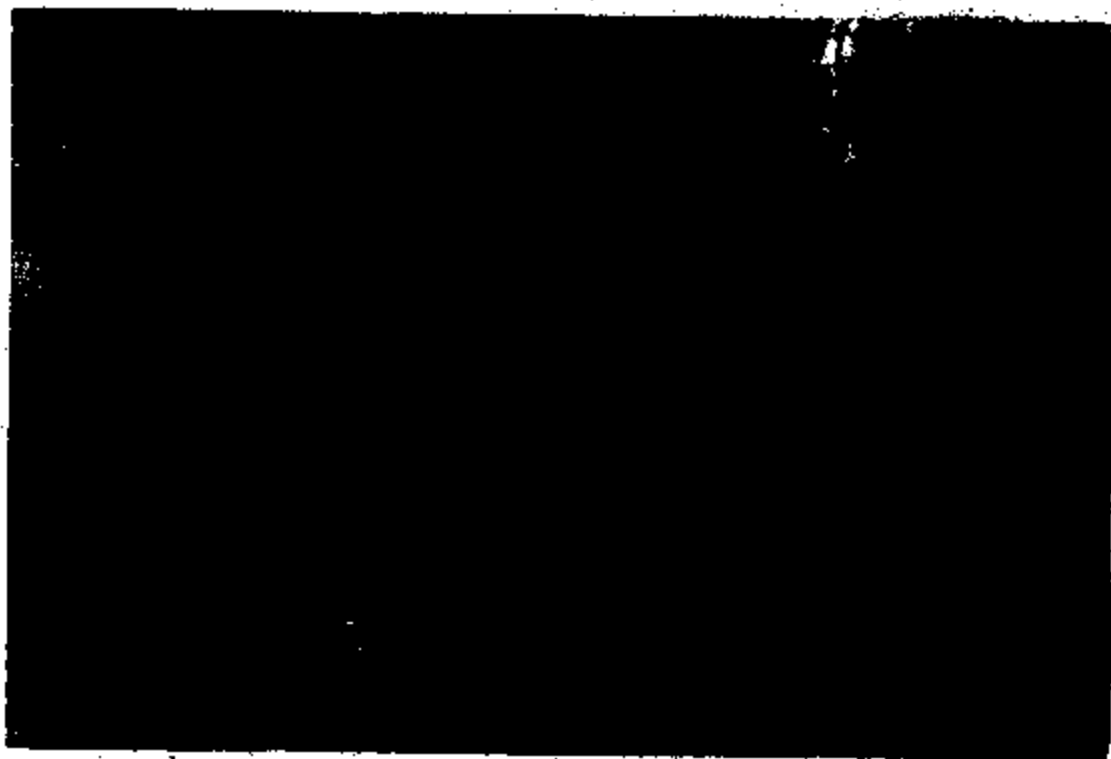


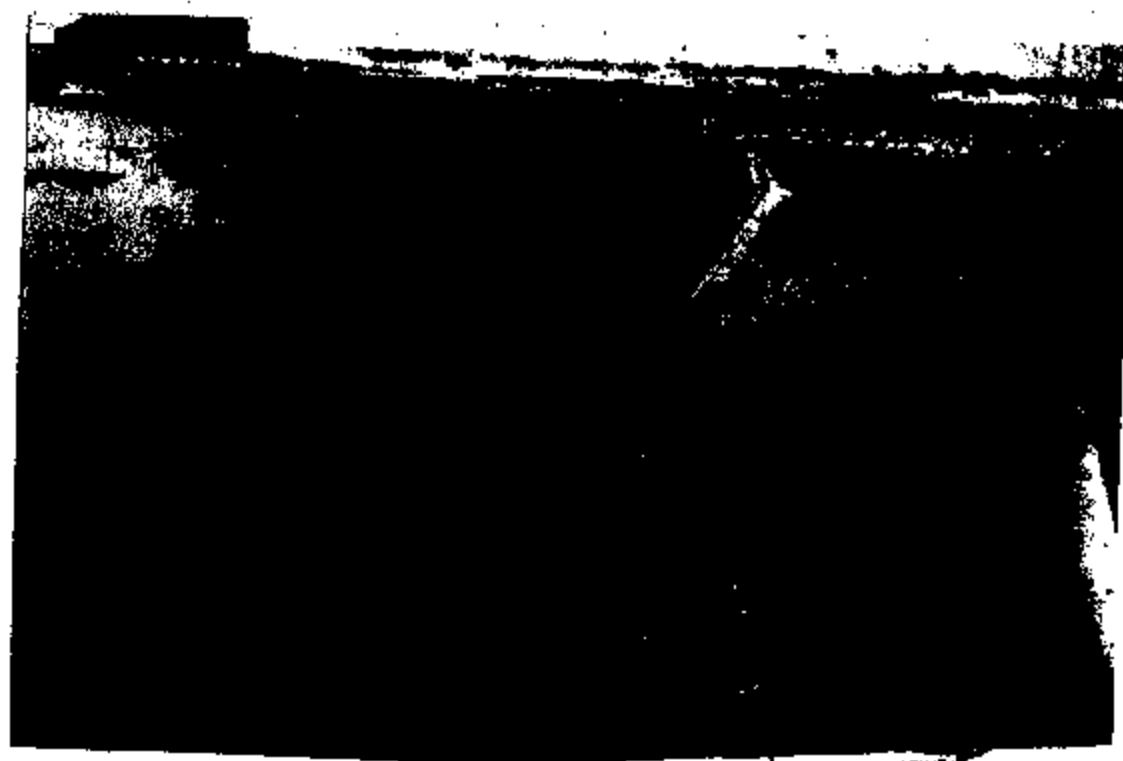
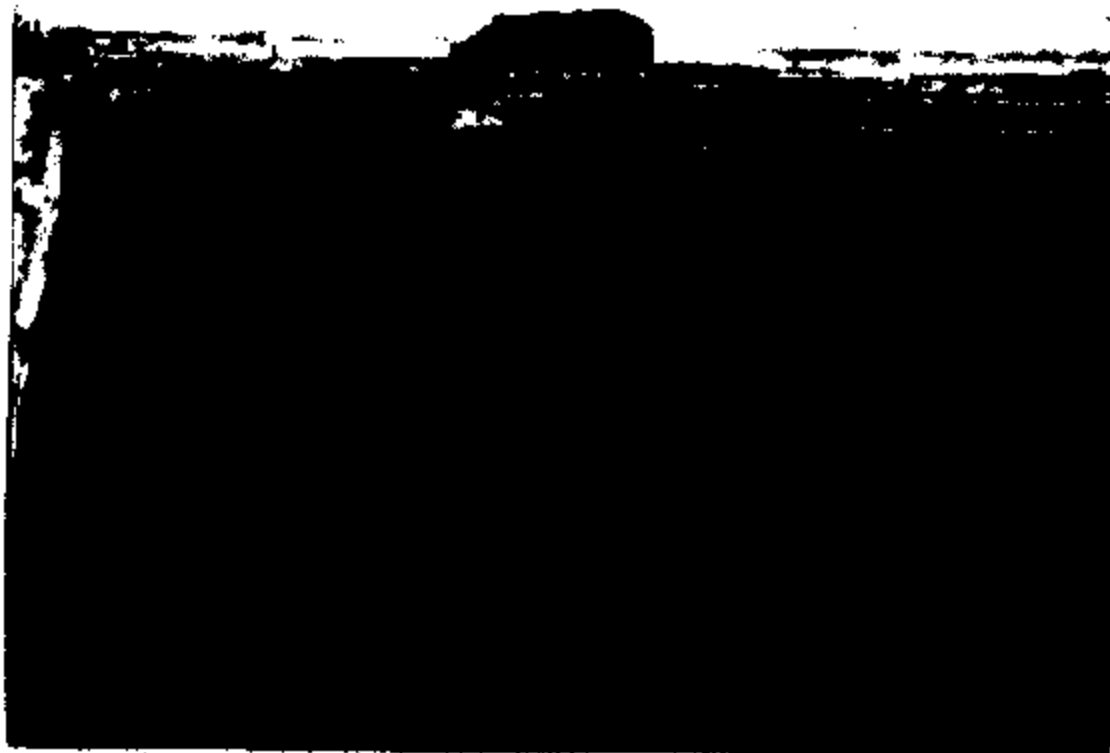








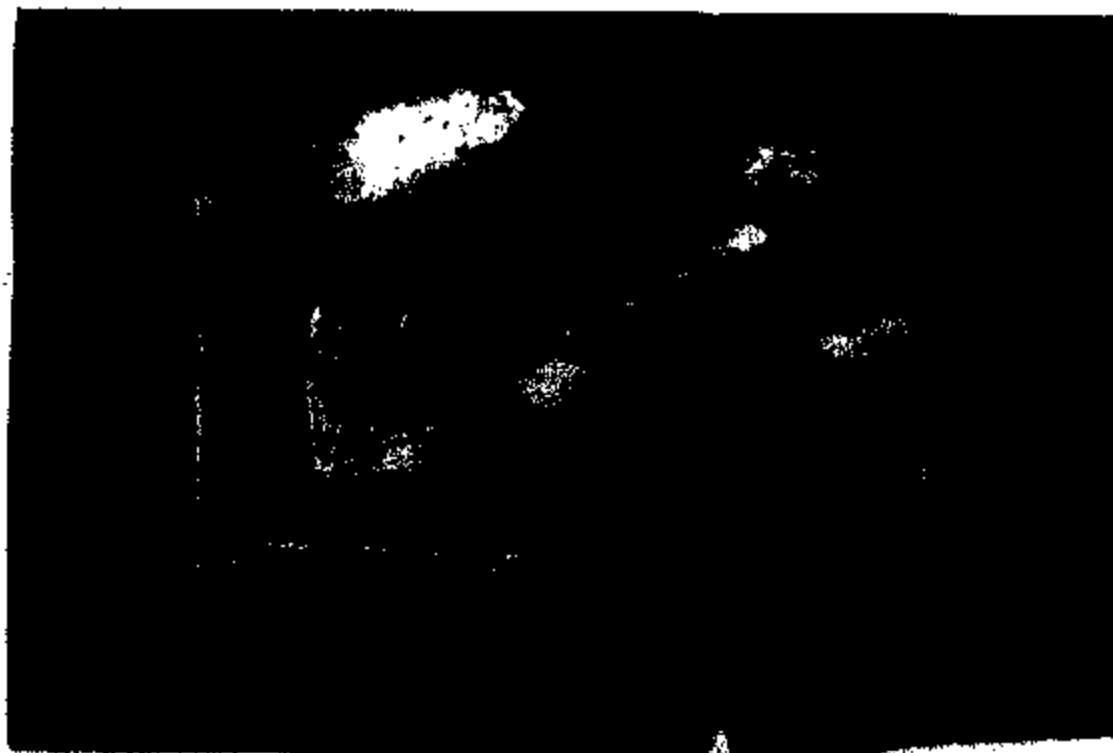


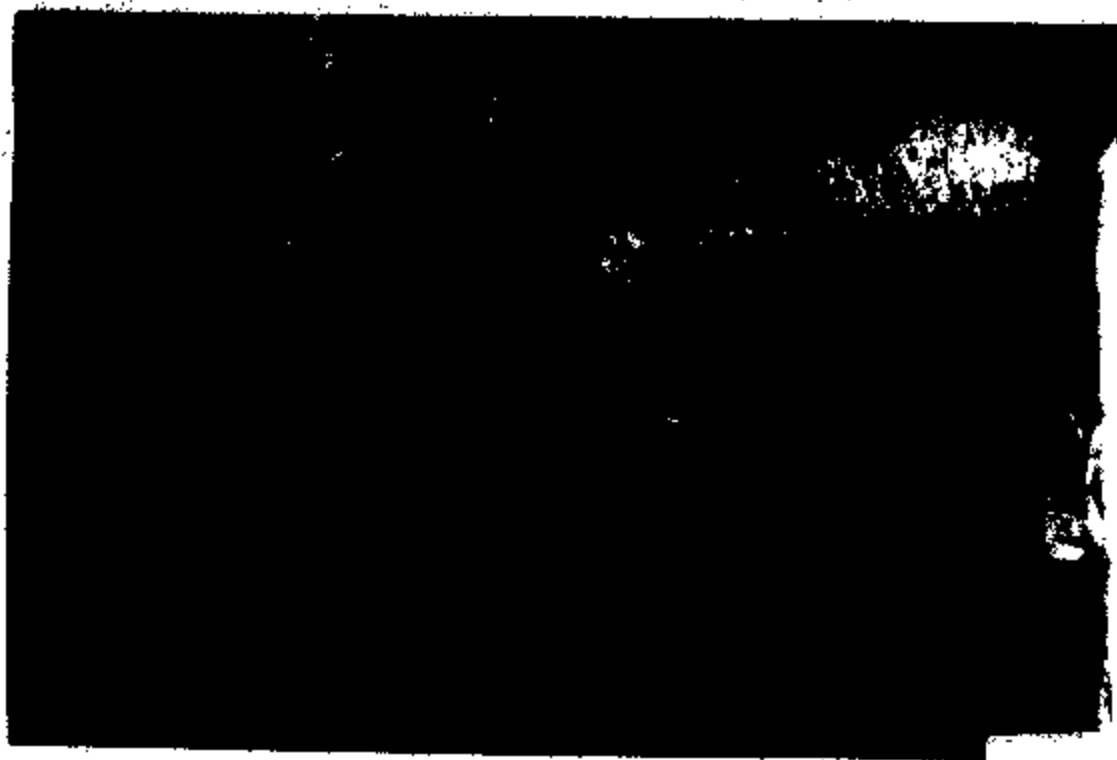






0002-025 52140

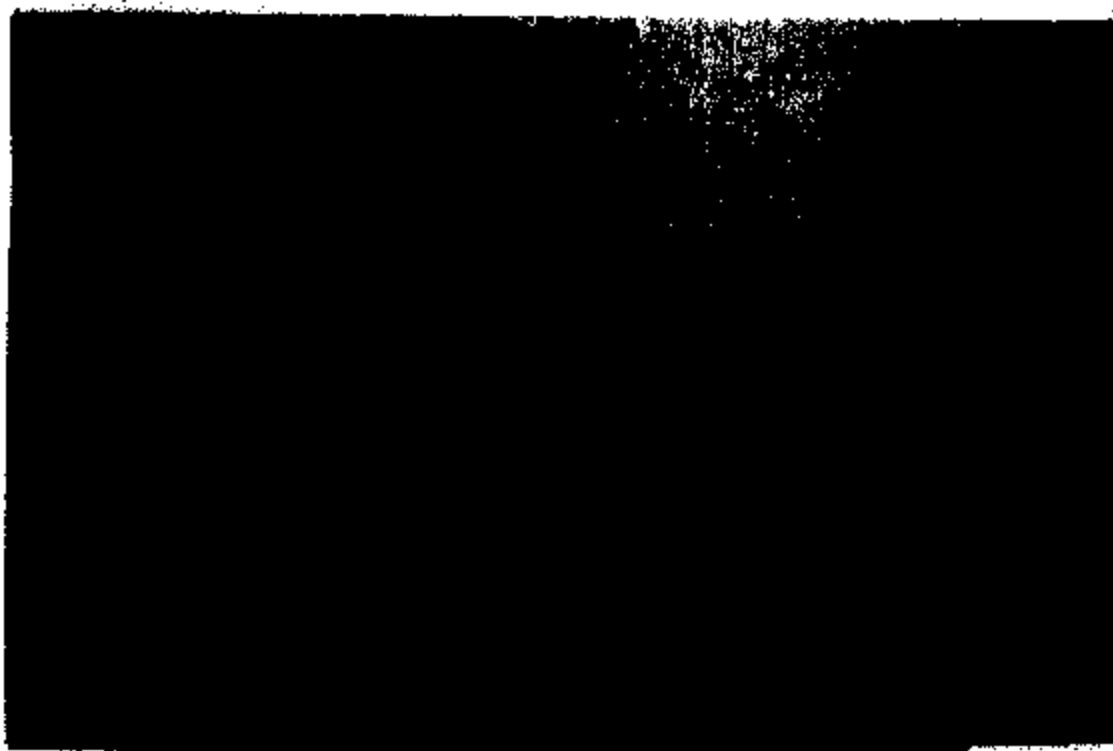


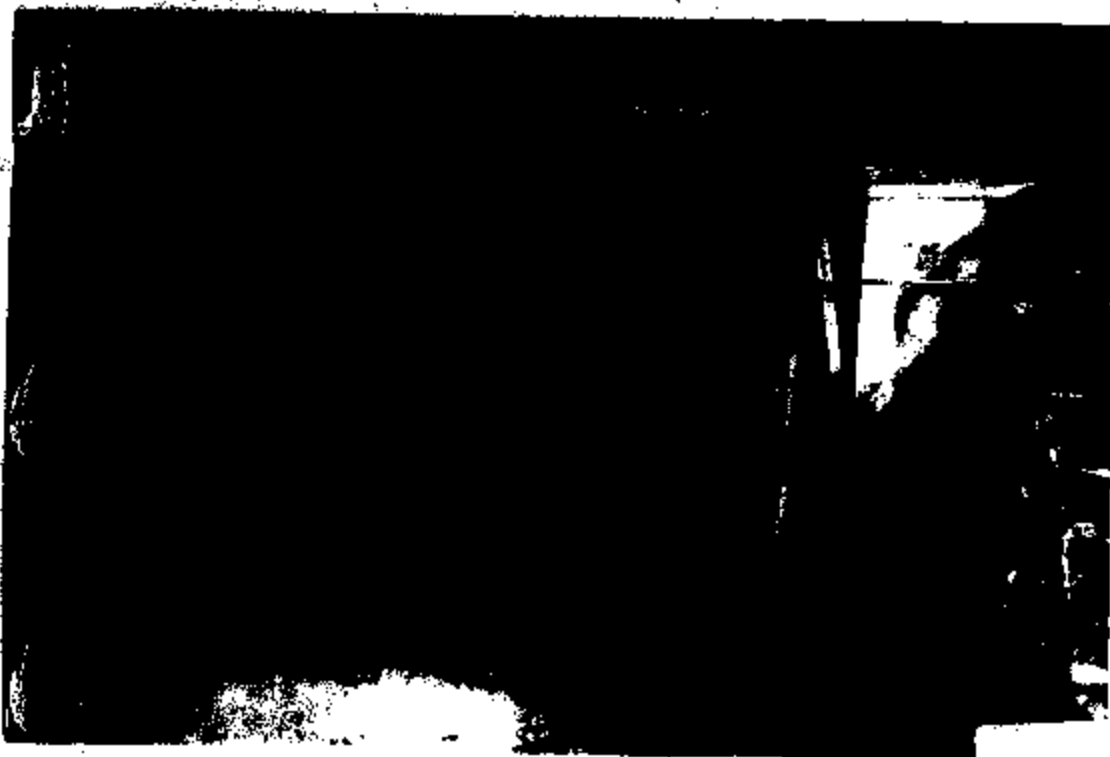
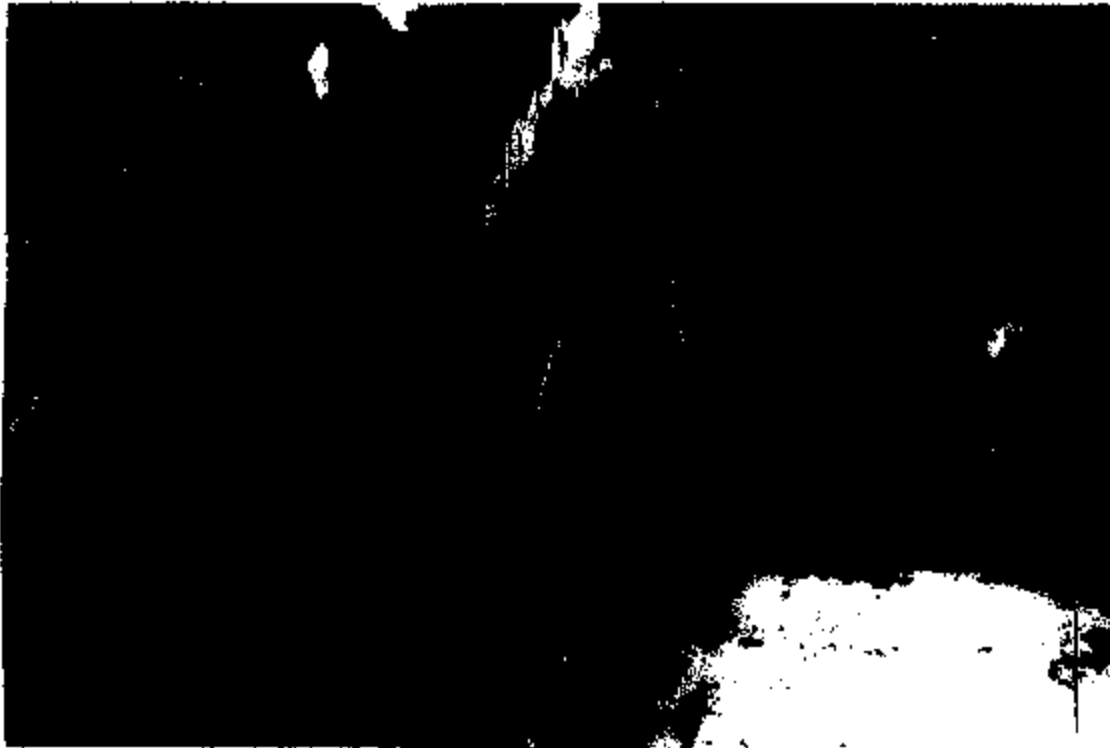


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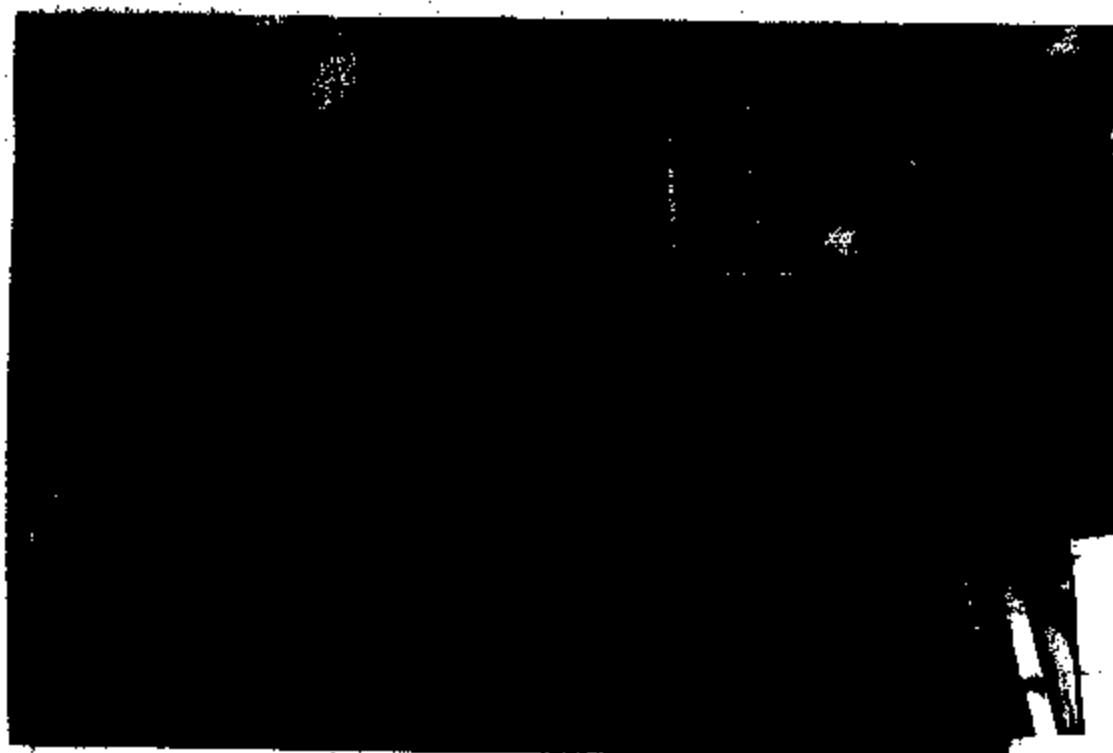


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EP02-025 52145



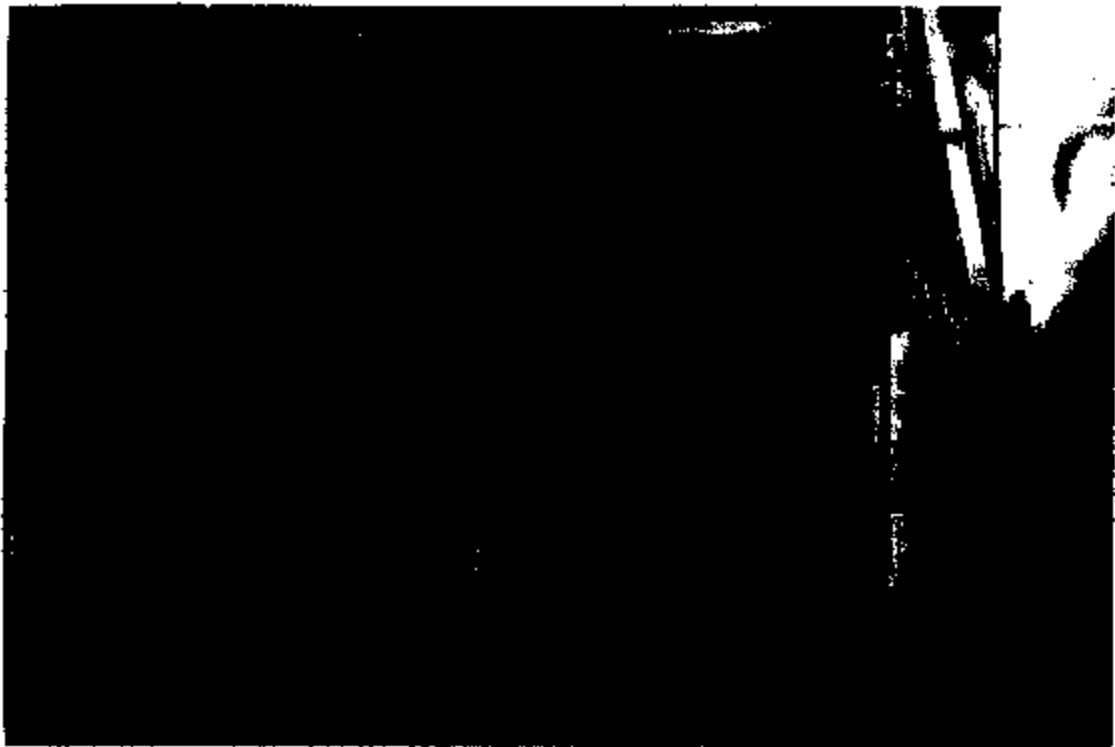
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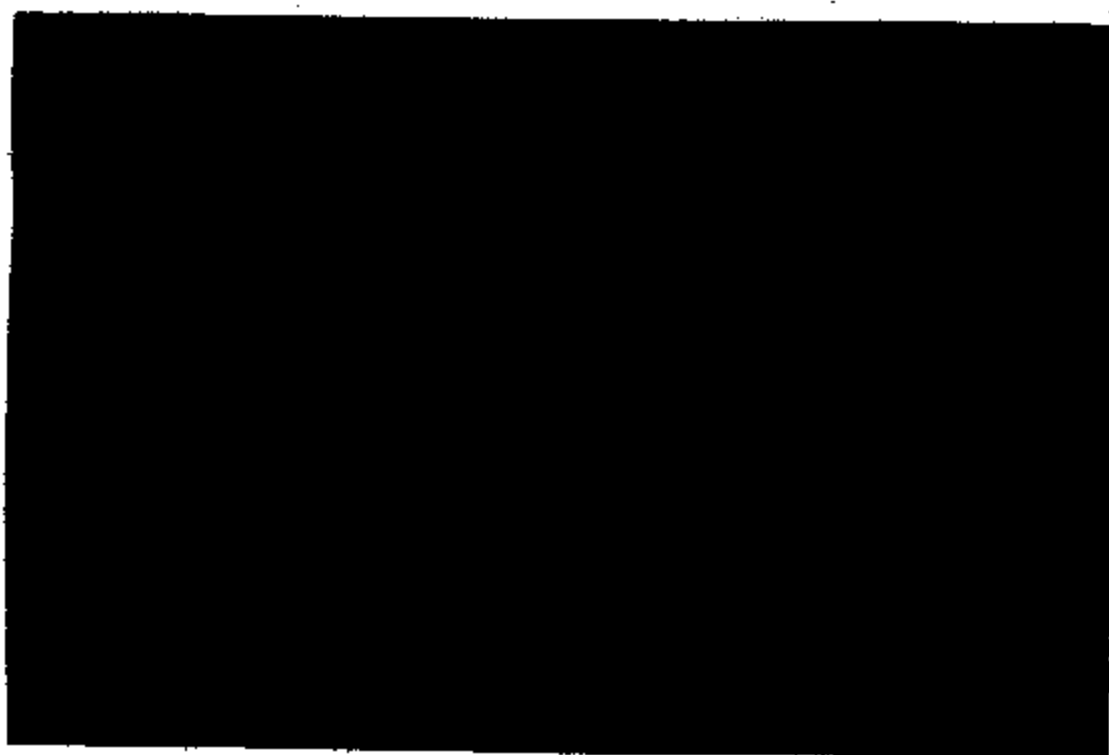
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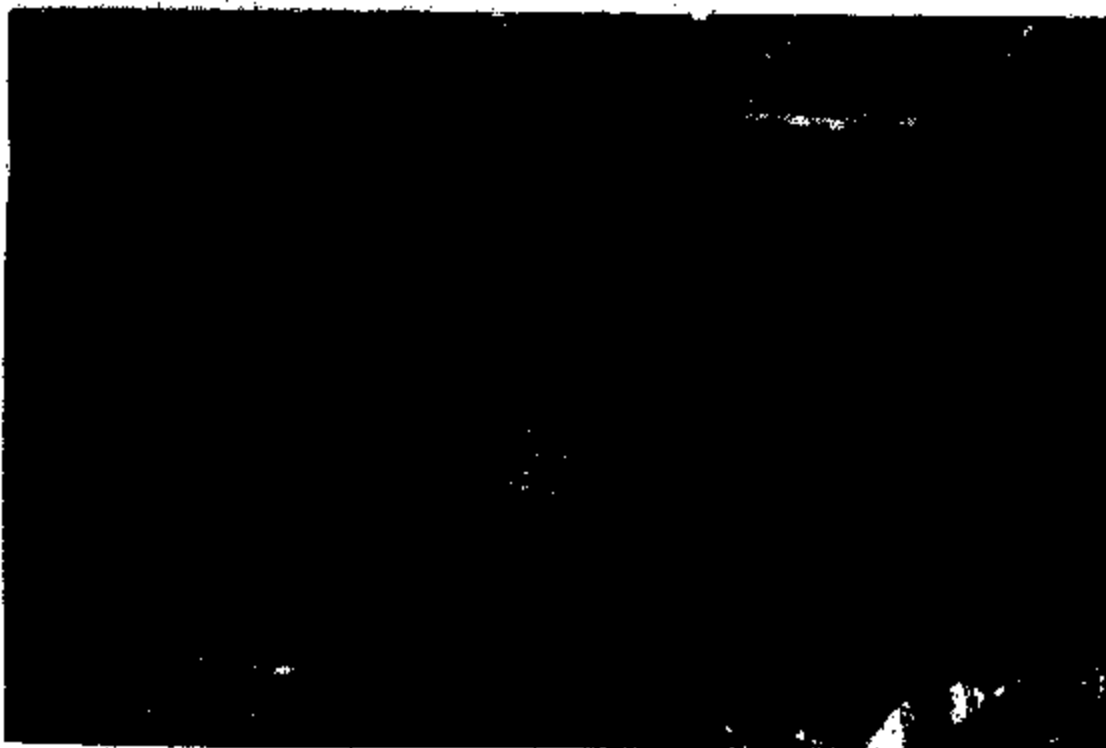
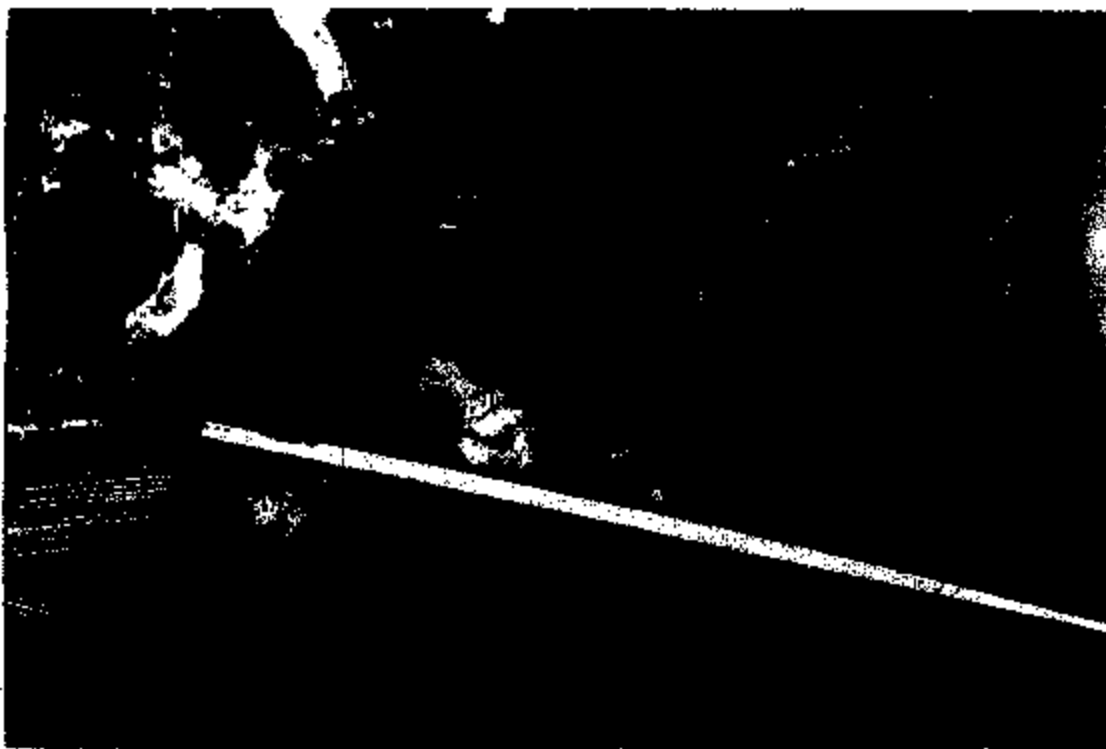


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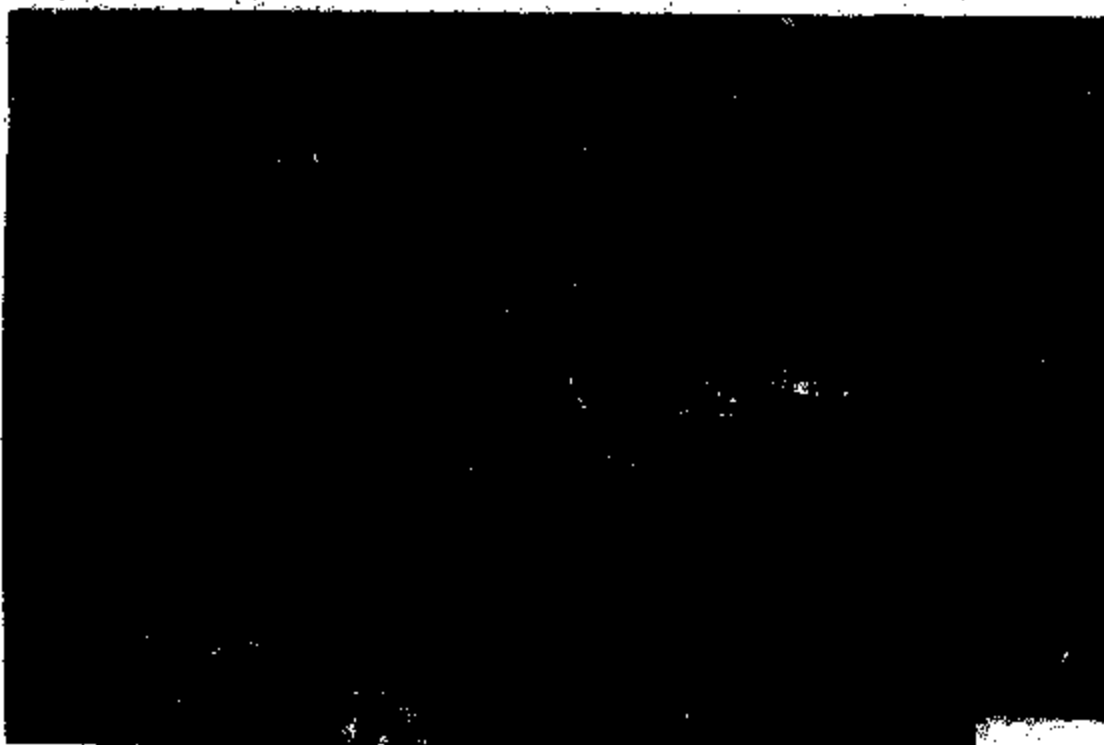






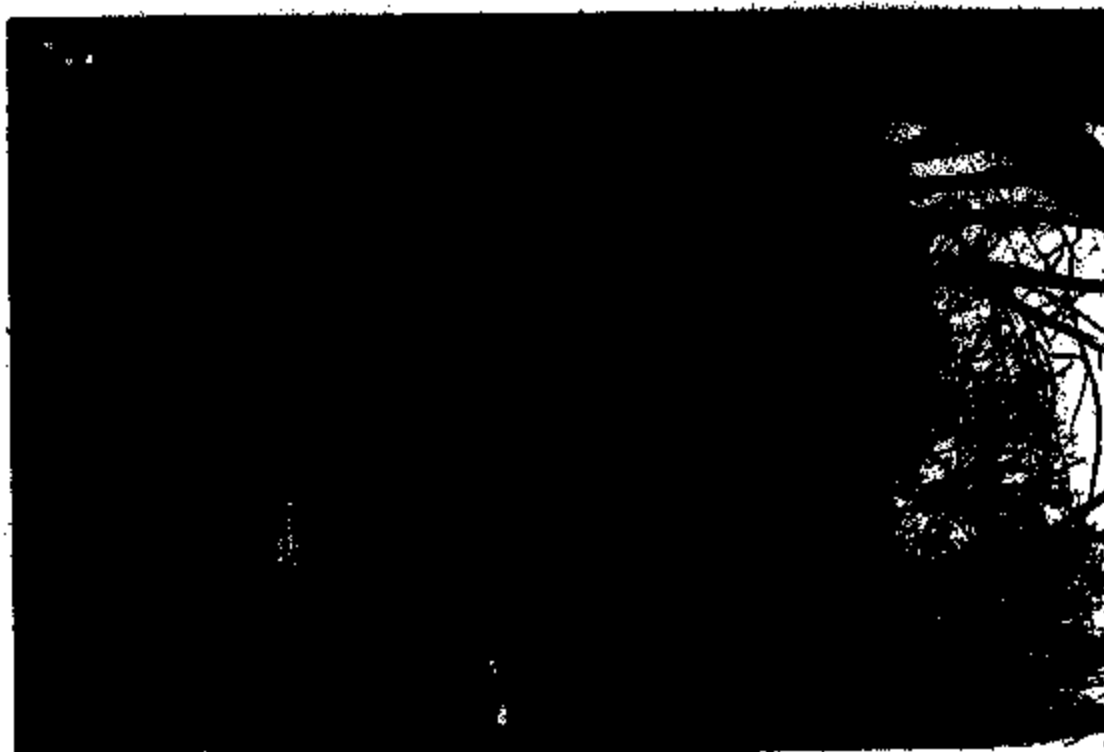


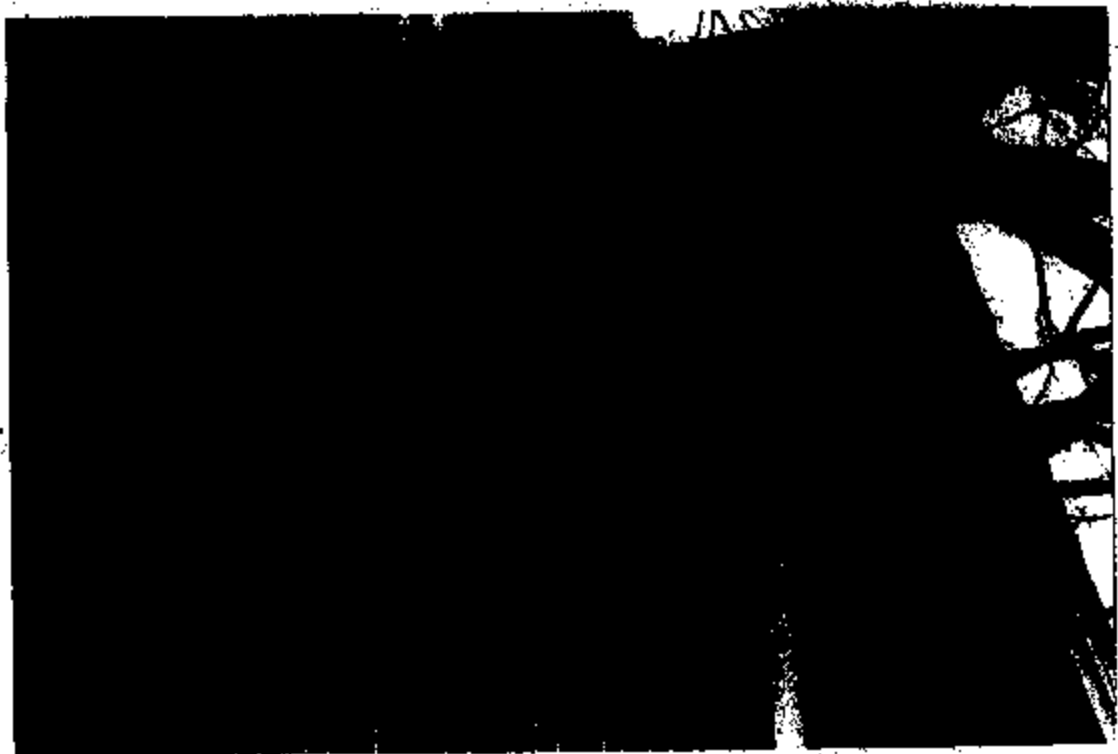
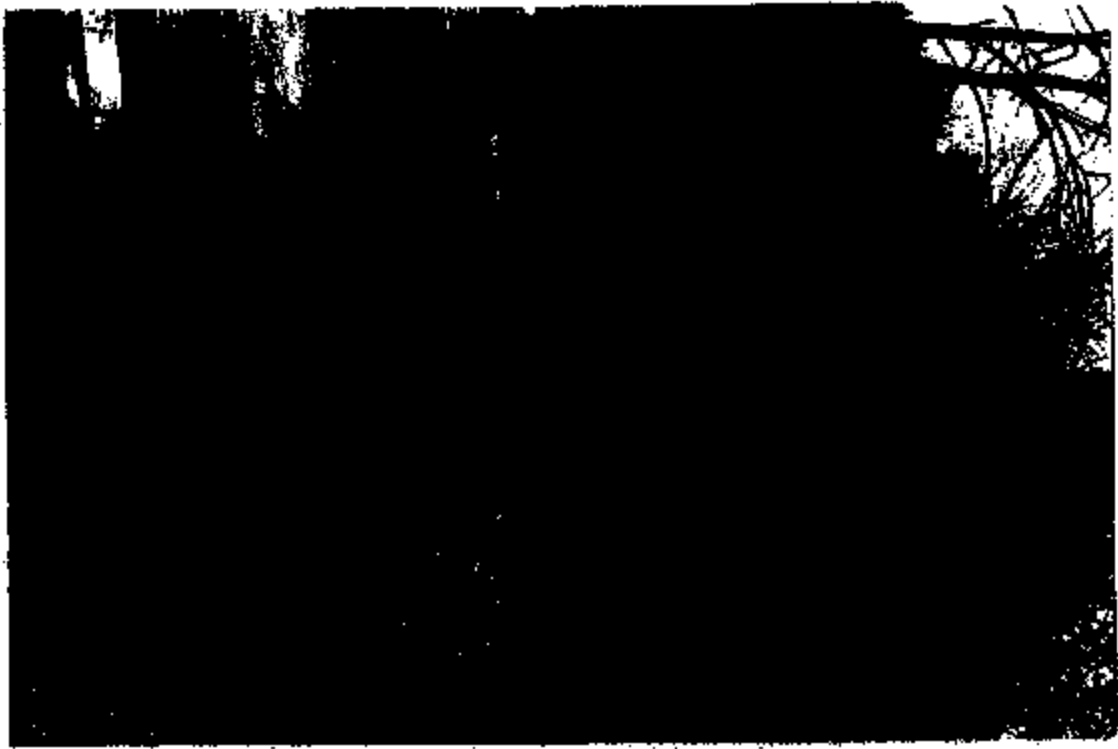












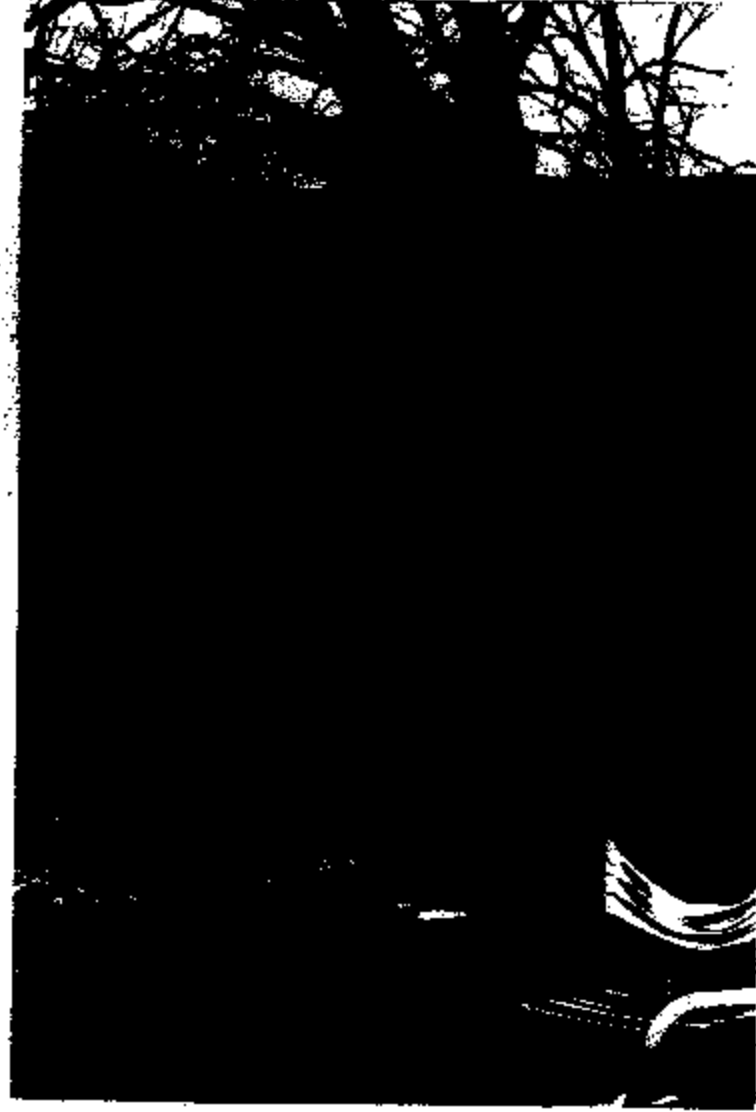


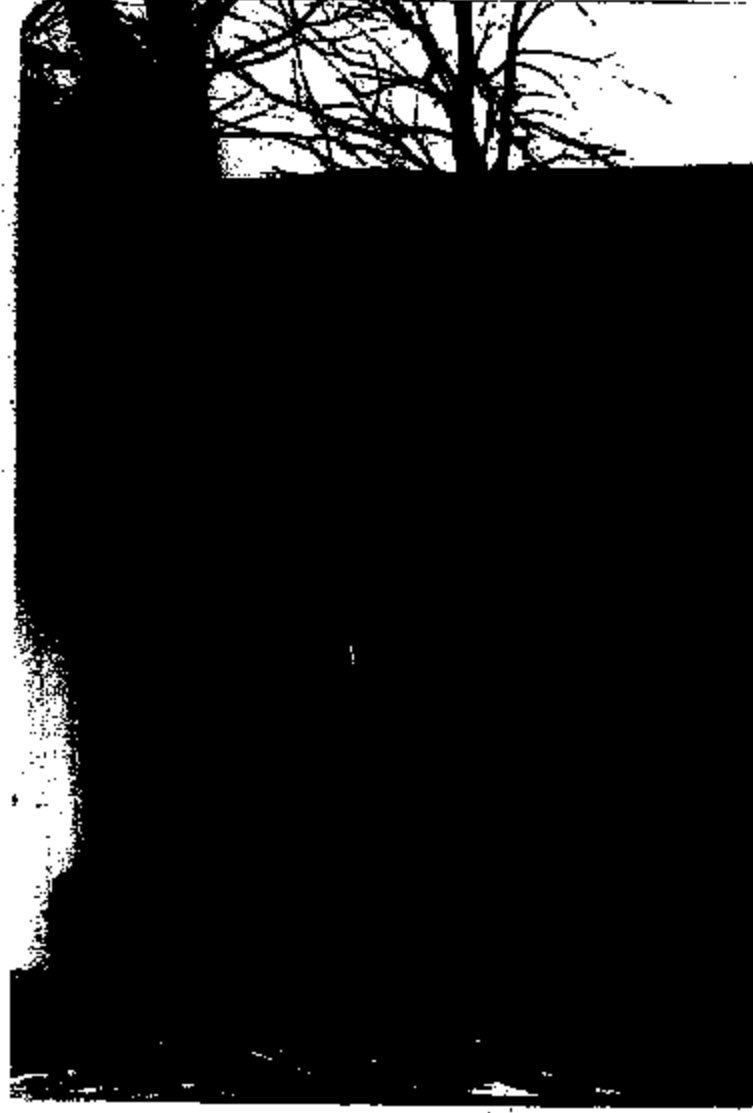
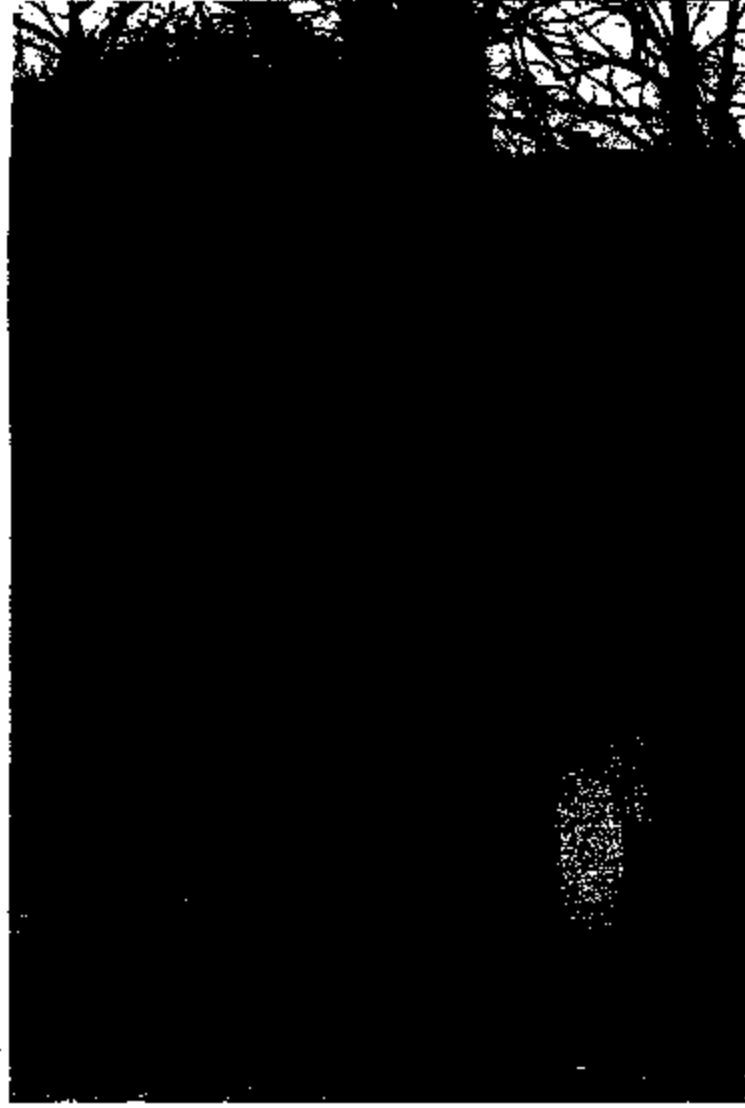
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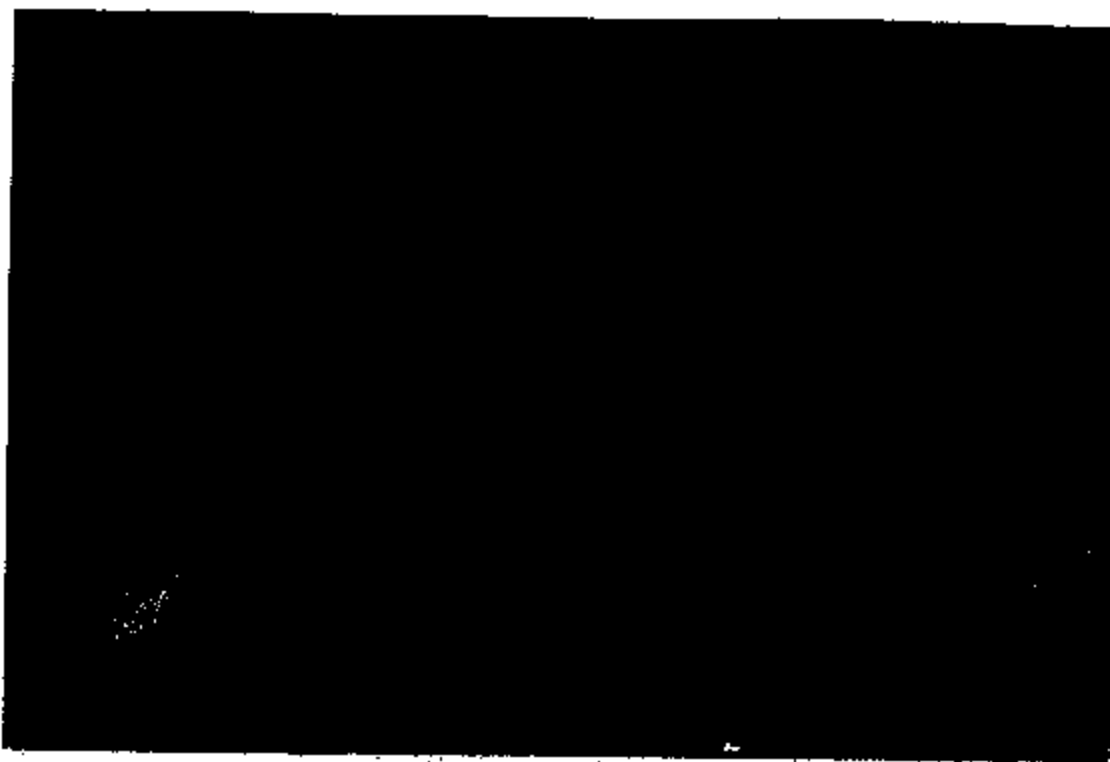
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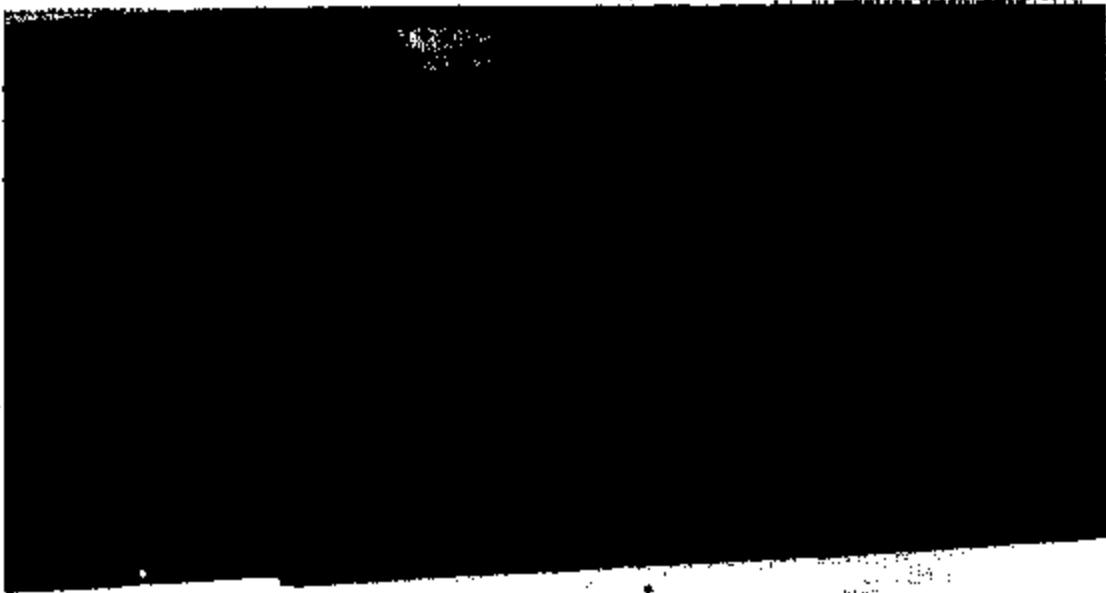
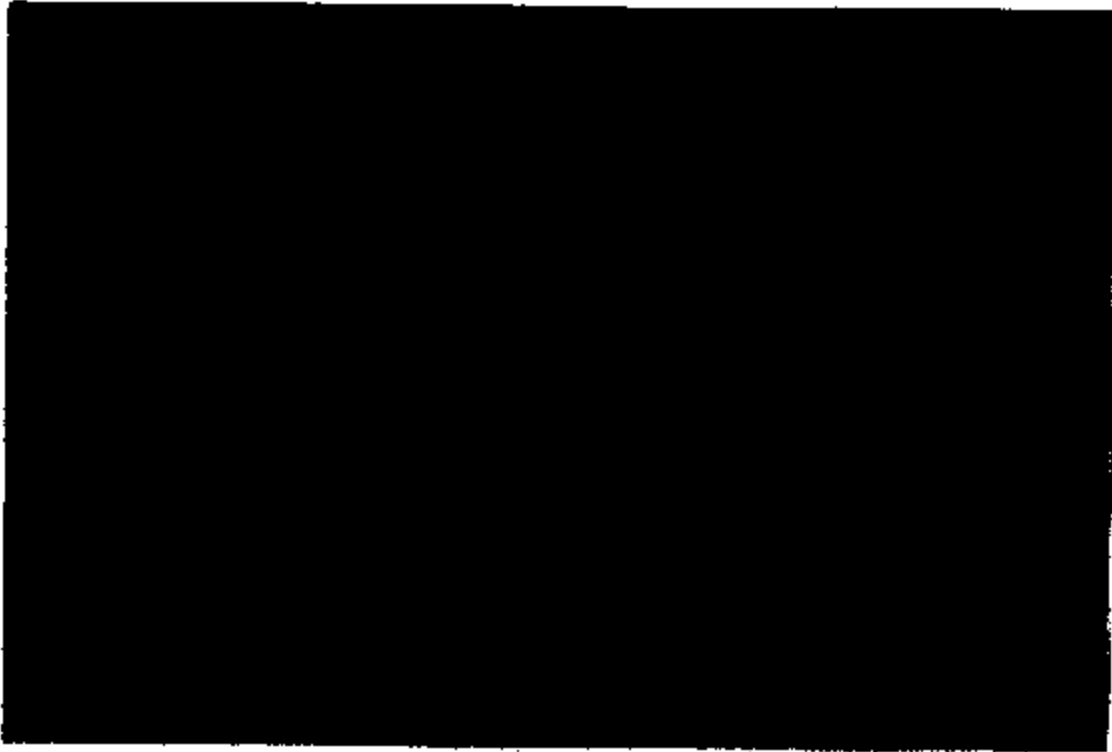


BR02-025 52104



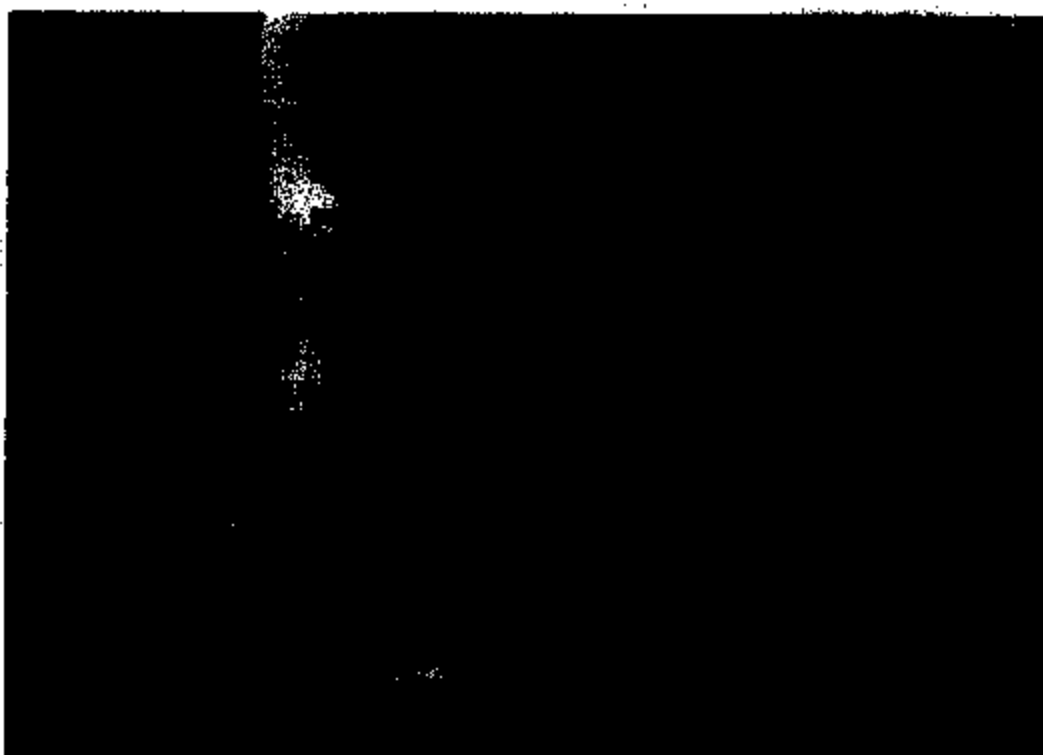


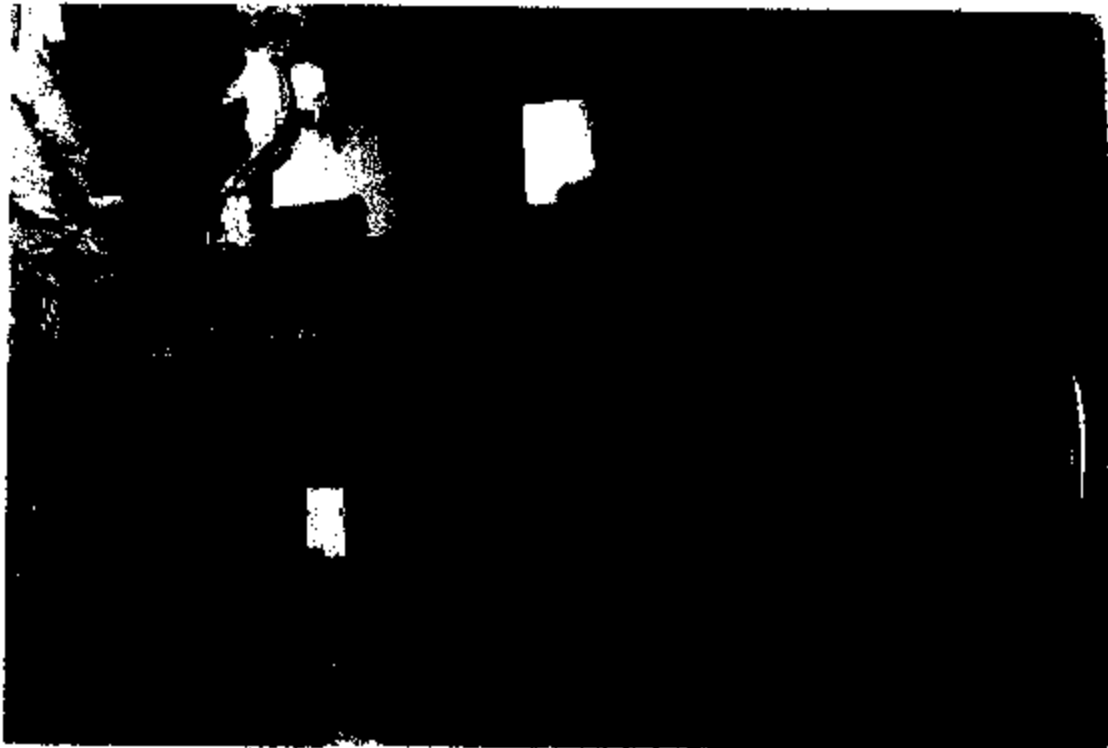


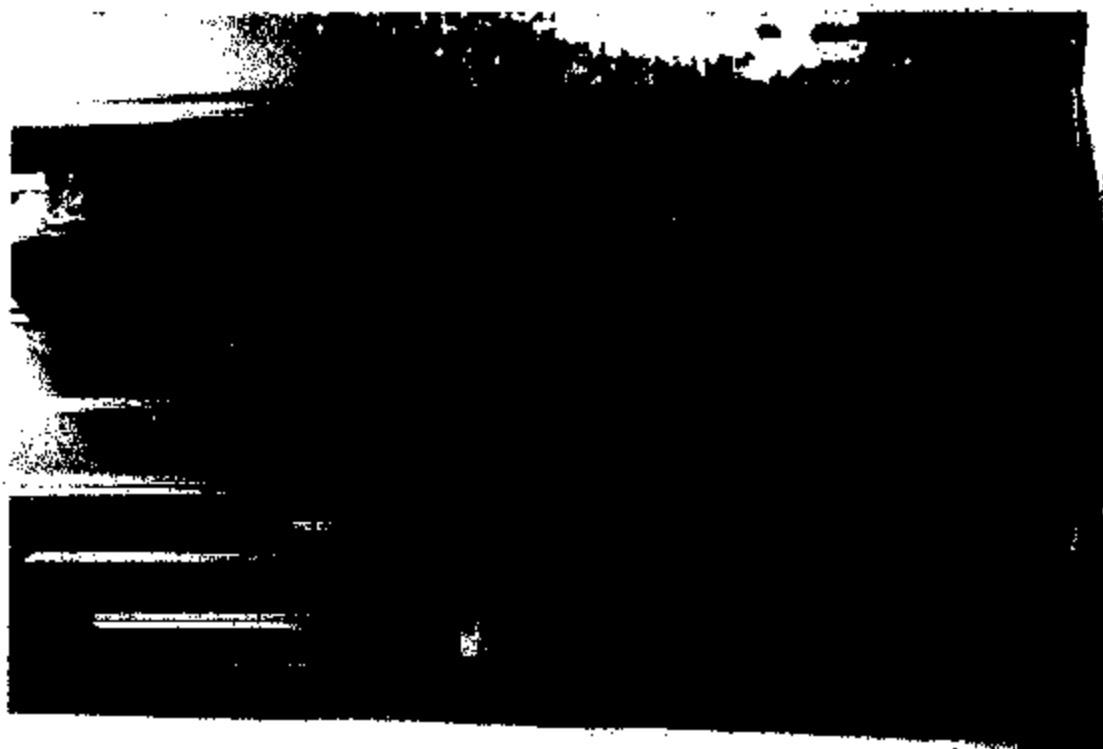
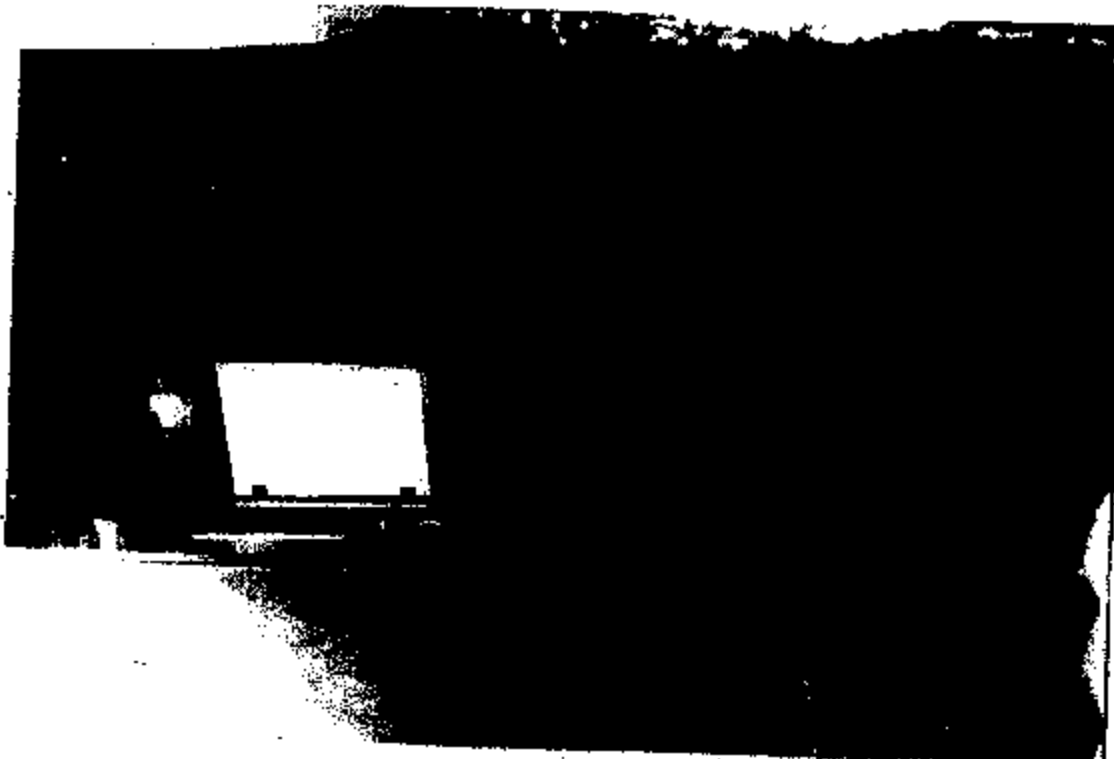




5982-525 02171

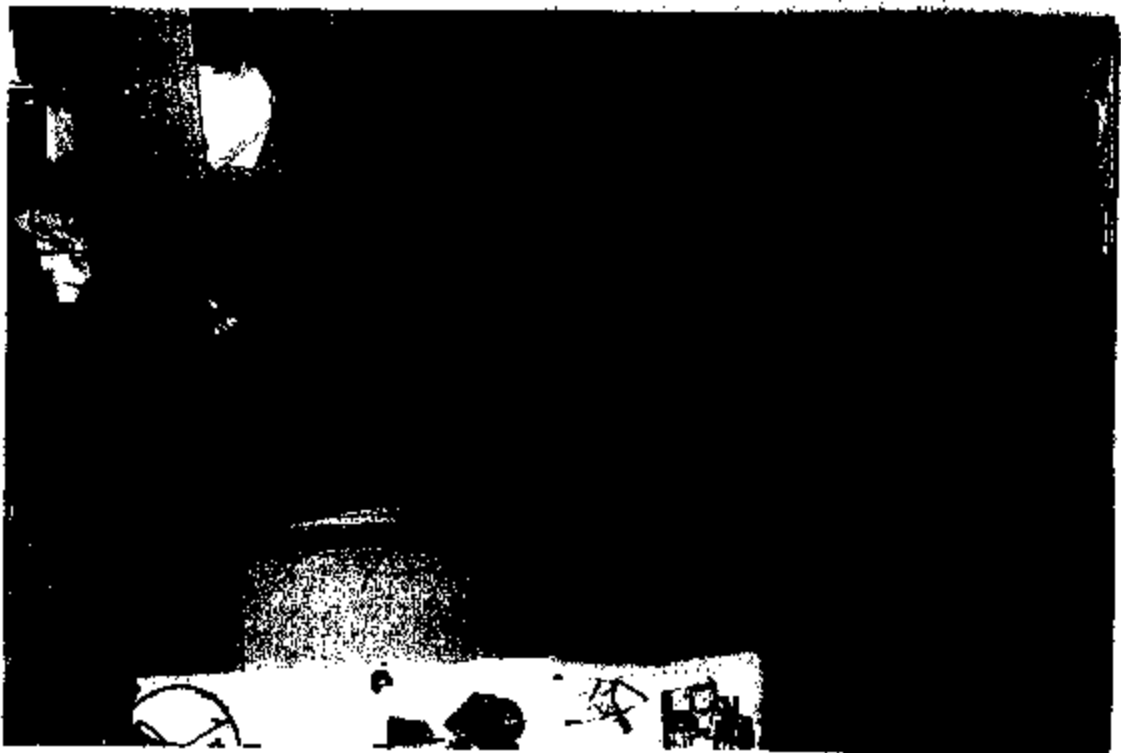




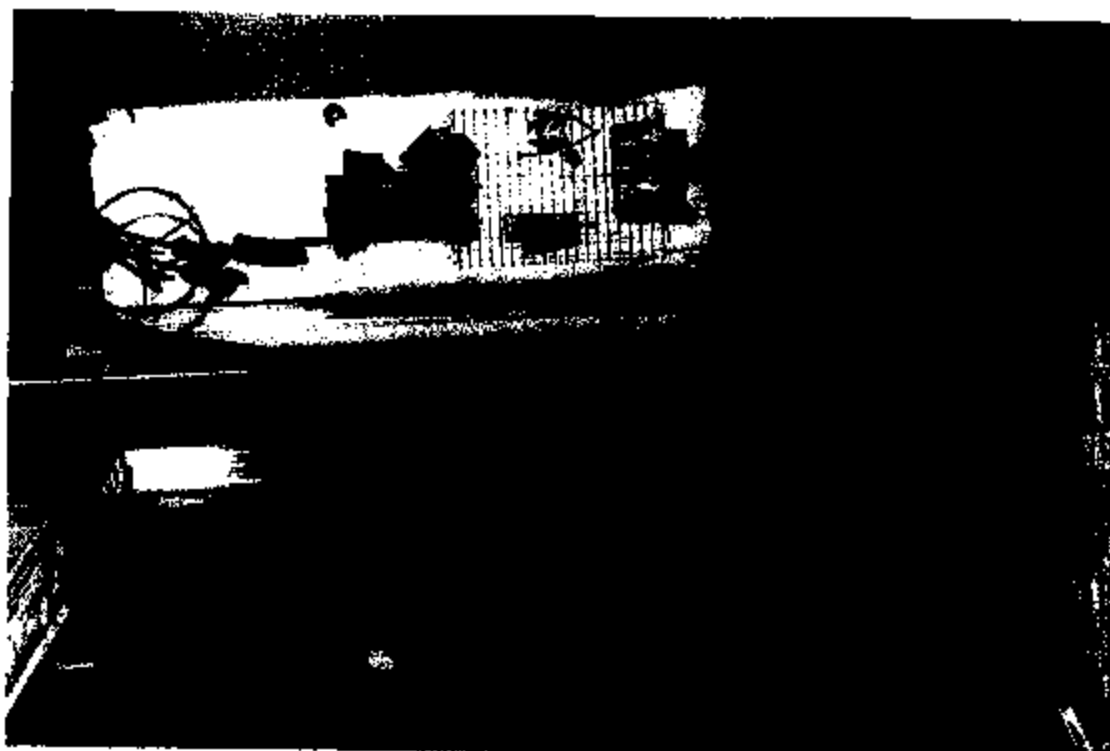


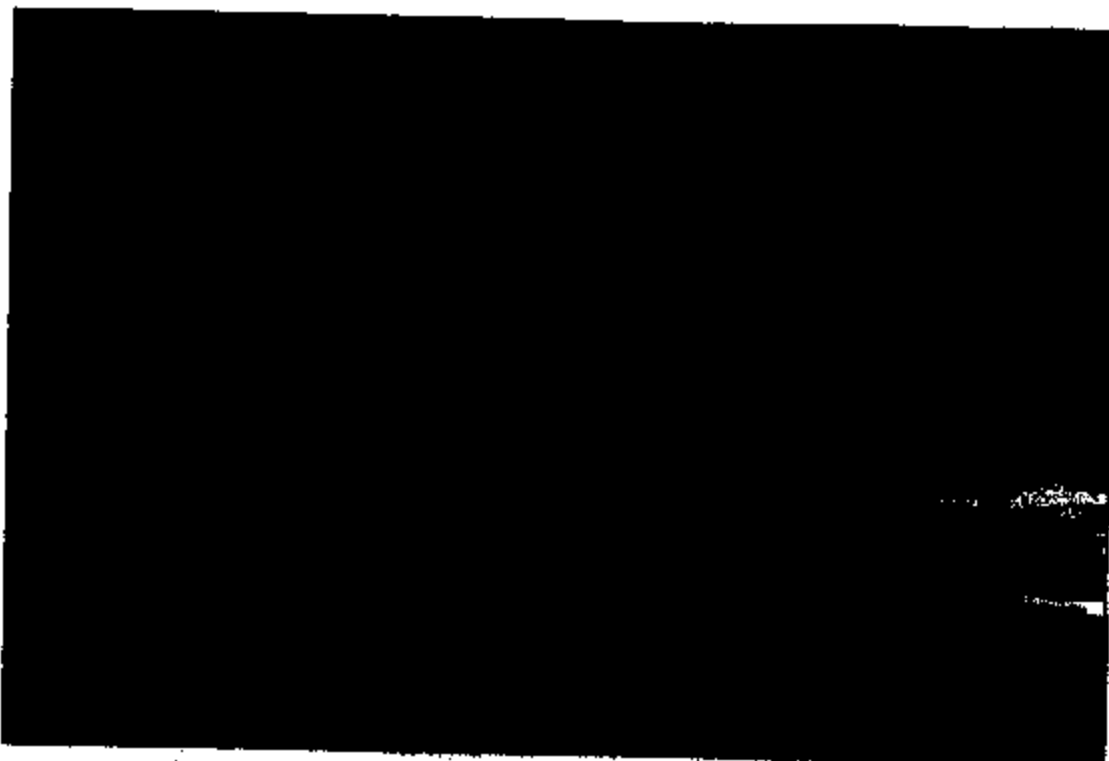


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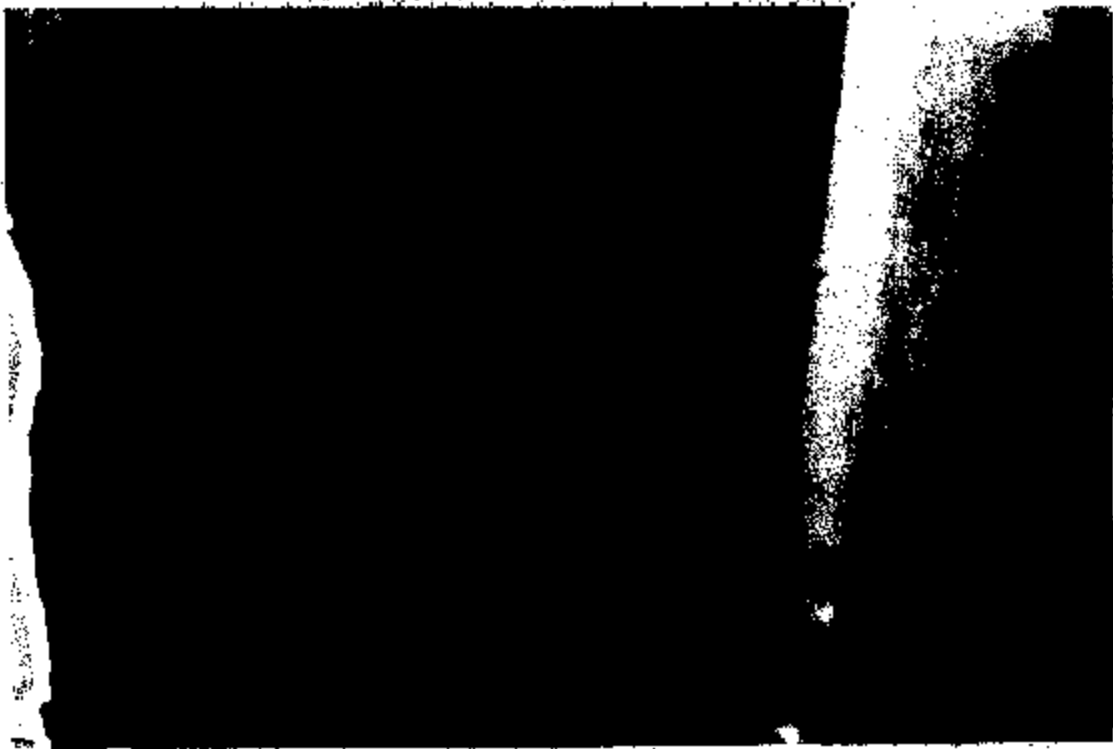
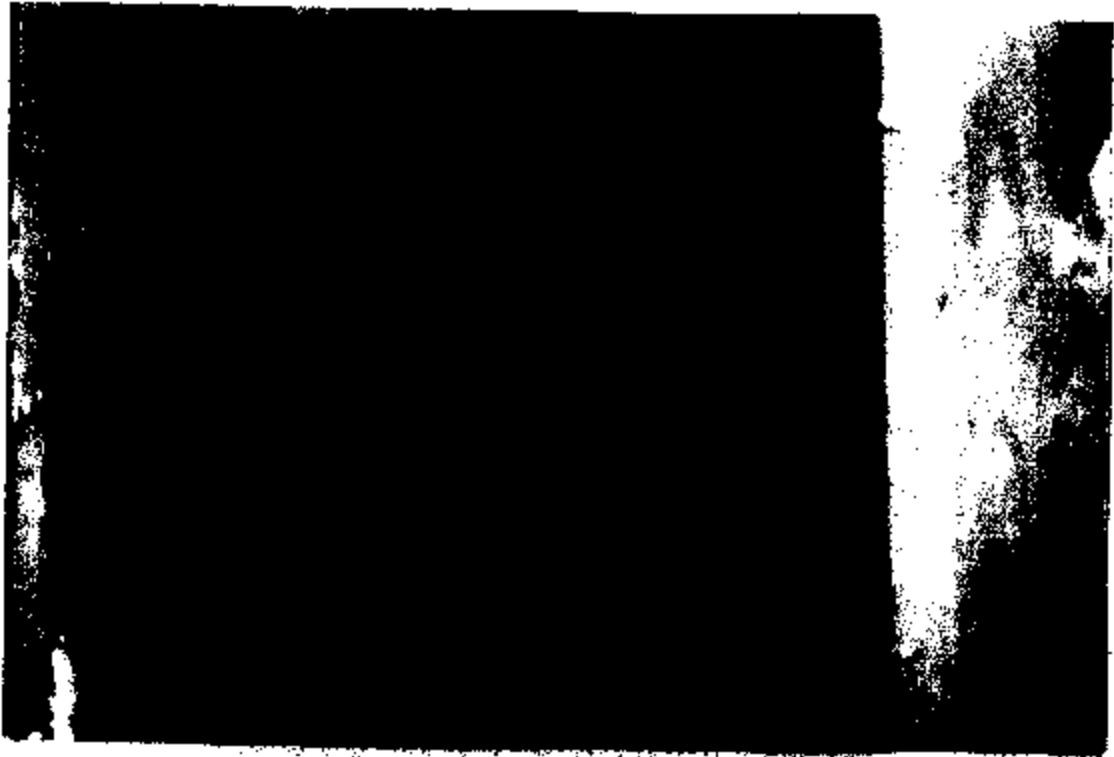


2002-020 02170





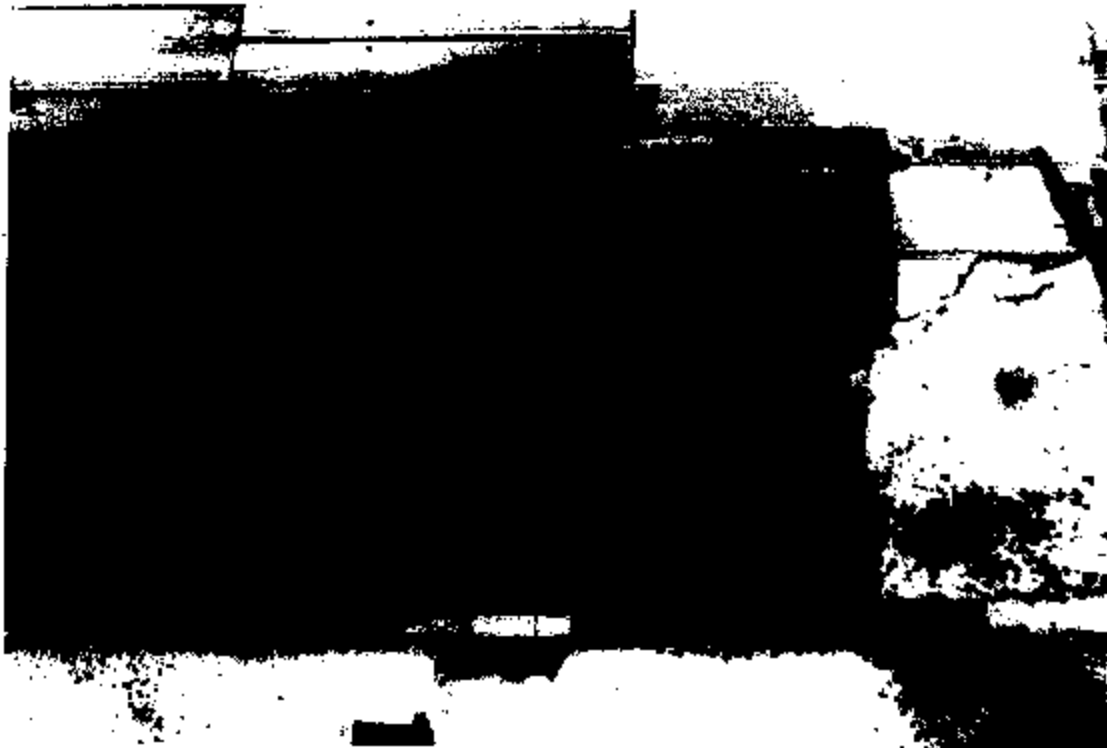


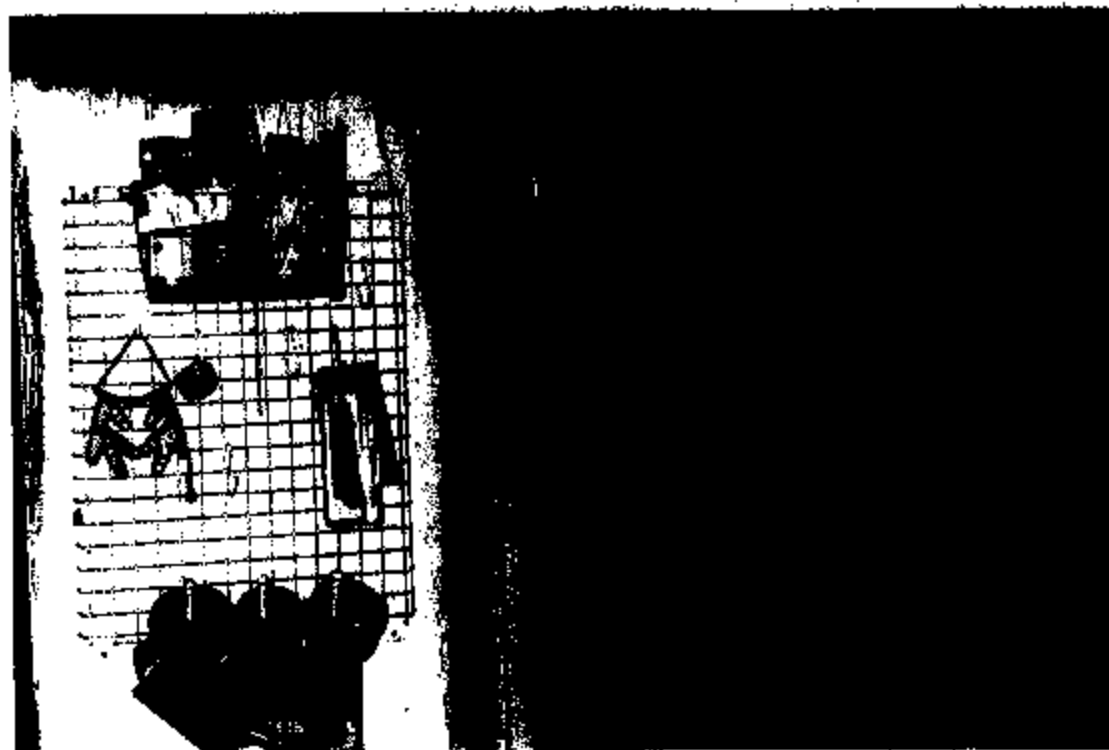


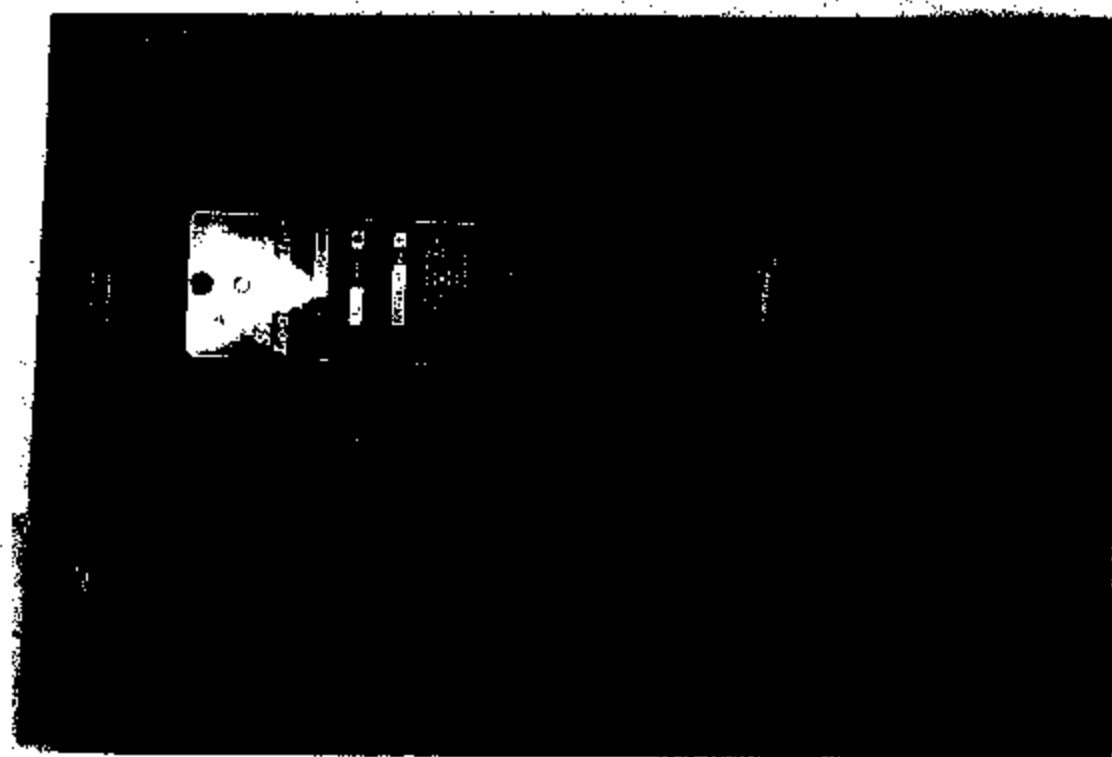
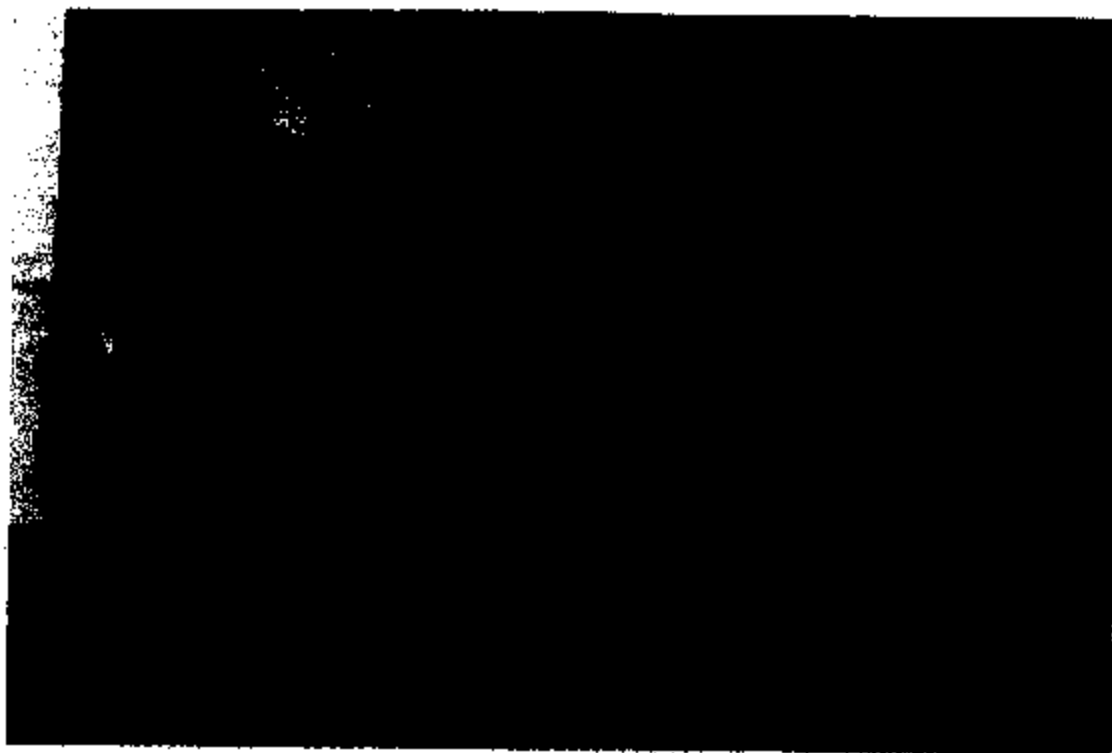


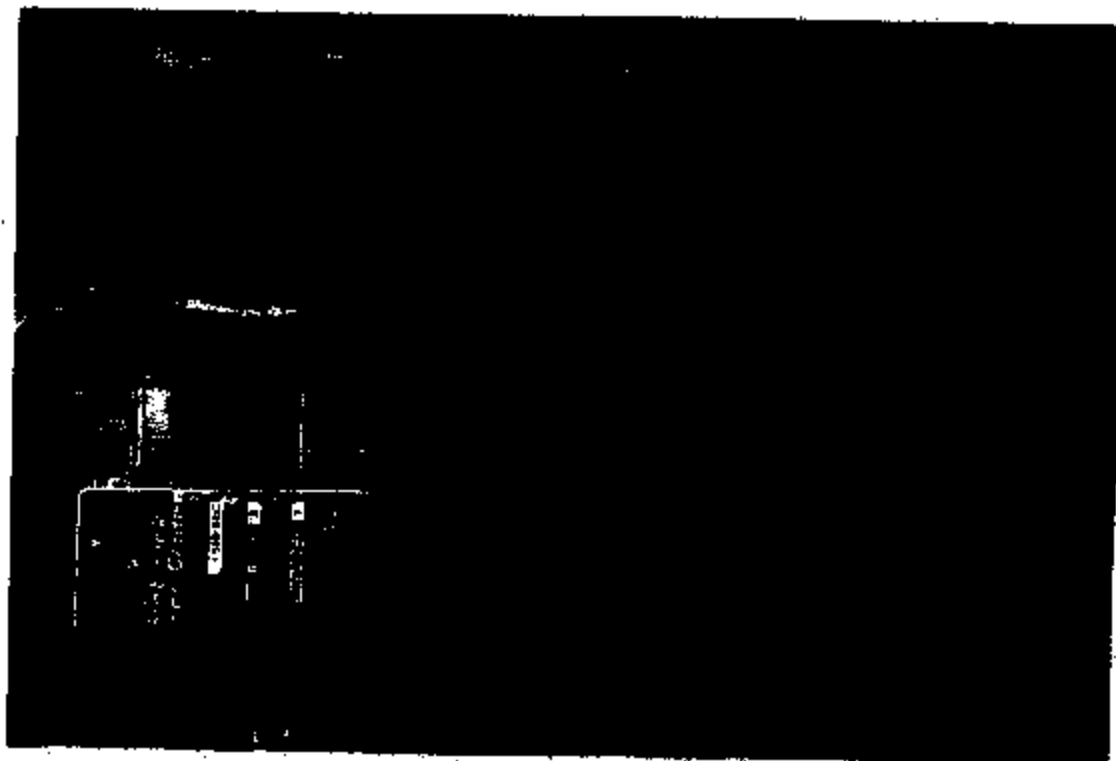
1982-028 52161











SNORTONI
FL

12-1-44
1-10 WC-53

1942-025 42573

Ford Motor Company

Office of the General Counsel
Ford Motor Company

PRIVILEGED & CONFIDENTIAL

Parklane Towers West
Suite 300
Three Parklane Boulevard
Dearborn, Michigan 48125-2500

March 28, 2002

American International Recovery
PO BOX 6505
Jacksonville, FL 32247-6606
ATTENTION: DIANA HANNON

Re: Claimant: [REDACTED]
D/O/E:
Your Claim # [REDACTED]

Dear Ms. Hannon,

We are in receipt of the material submitted dated March 4, 2002.

It is our opinion the material submitted does not sufficiently support your allegation that Ford Motor Company is responsible for this loss. We understand that you are preserving the vehicle. However, it would be incorrect to assume that Ford Motor Company does not wish to inspect the vehicle. If you are going to pursue this claim, we assume you will comply with your duty to preserve the evidence and such duty does not expire until any possible litigation is completed.

Please be advised that all necessary steps must be taken to ensure that the subject vehicle and all its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,

Shawn Norton
Claims Analyst

EA82-825 42674



6580 Southpoint Parkway Suite 320 • Jacksonville, FL 32216
P.O. Box 5605 • Jacksonville, FL 32247-5605
904-281-9231 • 1-800-733-0739 • FAX 1-904-281-9241

March 4, 2002

REDACTED

Mr. Shawn Norton
FORD MOTOR COMPANY
THREE PARKLANE BLVD STE 300
DEARBORN, MI 48126

RE:	Your File No.	: UNKNOWN
	Your Insured	: Ford Motor Company
	Date of Loss	: 8/22/01
	Our Claim No.	: [REDACTED]
	Our Insured	: [REDACTED]
	Amount Due	: \$2330.77

Dear Mr. Norton:

This will acknowledge and respond to your recent communication. As requested, attached are copies of our available supporting documents for the above captioned subrogation claim.

Please send your check, made payable to Illinois National Insurance, in the enclosed self-addressed envelope.

Thank you for your attention to this matter.

Sincerely,

Diana Hannon
Recovery Representative II

/dh

RC-3

A Member Company of American International Group, Inc.

ERG2-025 42875 N

Date: 10/30/01 0:42:06 am
Supplement: 1

[REDACTED]
[REDACTED] Baton Rouge, LA [REDACTED]
[REDACTED]

APPRAISAL REPORT

DAMAGE ASSESSED BY: LEE MAHM

FILE NUMBER: 81582
CLAIM NUMBER: 81582
DATE OF LOSS: 8/27/01
TYPE OF LOSS: Fire
APPRAISED FOR: AIG/CHARLES CHILES

ASSIGNMENT DATE: 8/27/01
CONTACT DATE: 8/28/01
INSPECTION DATE: 8/28/01
REC'D DATE: 8/27/01

INSURED:

[REDACTED]
BATON ROUGE, LA [REDACTED]
[REDACTED]

CLAIMANT:

[REDACTED]
BATON ROUGE, LA [REDACTED]
[REDACTED]

OWNER:

NOTES:
SUPERIOR FORD SERVICE DEPARTMENT
P.O. BOX 280
4303 HWY 19
BACHARY, LA 70701
(225) 654-1972
FAX: (225) 654-1985
77-1073507

Inspection Site: OWNERS HOME & FORD DEALER BACHARY

QUALITY RECYCLED PARTS: Yes
AFTERMARKET NEW PARTS: No
VEHICLE DRIVEABLE: No

Remarks:

LEAD PARTS AT ELKERS AUTO 749-3161 MS. BLACK.
NOTE: THE BRAKE SWITCH WAS THE CAUSE OF THE FIRE.
SUPPLEMENT: AFTER CAR IN SHOP FOR REPAIRS THE ABOVE ITEMS WERE FOUND
TO BE DAMAGED AND ARE NEEDED TO COMPLETE REPAIRS.
PLEASE PAY THE SHOP DIRECT ON THIS SUPPLEMENT.

Comments:

WE SAW THE OWNERS CAR FIRST AT THEIR HOME NOT THE CAR NEEDED TO BE IN
SHOP AND CHECKED OUT FOR THE FIRE RELATED DAMAGE. WE THEN CHECKED THE

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Page 1 of 2

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OCT 29 2001

NHSA - 305

EN62-025 42576

Date:10/30/01 0:42:06 am
Supplement: 1

CAR AT THE DEALERSHIP ON 09-04-01 FOR THE DAMAGE TO THE CAR DUE TO THE FIRE.

SUPPLEMENT: WHILE THE SHOP WAS REPAIRING THE CAR THEY NOTICE THAT THERE WERE SOME OTHER ITEMS THAT WERE DAMAGED DUE TO THE FIRE. THE AIR SUPPRESSION NEED TO BE REPAIRED ALONG WITH THE REAR AIR LINES THE TRAMS SHIFT CABLE WAS ALSO DAMAGED.

COMPARISON ESTIMATE:	0.00	TONING:	45.00
APPRAISER ESTIMATE:	2,876.98	STORAGE:	0.00
AGREED UPON AMOUNT:	0.00	DEDUCTIBLE:	UNKNOWN
ACTUAL CASH VALUE:	9,050.00	DRAFT/CHECK NUMBER:	0
SALVAGE VALUE:	0.00	DRAFT/CHECK AMOUNT:	0.00
SETTLEMENT:	0.00	DATE ISSUED:	/ /
REPAIR VS. ACV:	0.00		
ESTIMATE FEE:	0.00		
TRAVEL EXPENSE:	0.00		
PHOTO EXPENSE:	0.00		
MISC EXPENSE:	0.00		
TOTAL CHARGES:	0.00		

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EN02-025 42577

Date: 9/ 5/01 5:01:42 pm
Element: 0

Hayon Appraisal Service, Inc.
P.O. Box 15213 9404 Interline Ave. Baton Rouge, LA 70895
(225) 924-7796
Fax: (225) 925-8597

APPRAISAL REPORT

DAMAGE ASSAGED BY: LEE HANN

FILE NUMBER: [REDACTED]
CLAIM NUMBER: [REDACTED]
DATE OF LOSS: 8/27/01
TYPE OF LOSS: Fire
APPRAISED FOR: AIG/CHARLES CHILDS

ASSIGNMENT DATE: 8/27/01
CONTACT DATE: 8/28/01
INSPECTION DATE: 8/28/01
REC'D DATE: 8/27/01

INSURED:

[REDACTED]
BATON ROUGE, LA [REDACTED]
[REDACTED]

CLAIMANT:

[REDACTED]
BATON ROUGE, LA [REDACTED]
[REDACTED]

OWNER:

BODYSHOP:

SUPERIOR FORD SERVICE DEPARTMENT
P.O. BOX 280
4303 HWY 19
BACHARY, LA 70781
(225) 654-1972
FAX: (225) 654-1985
72-1079507

Inspection Site: OWNERS HOME & FORD DEALER BACHARY

QUALITY RECYCLED PARTS: Yes
AFTERMARKET NEW PARTS: No
VEHICLE DRIVEABLE: No

Remarks:

LEO PARTS AT BLACKS AUTO 749-3161 MR. BLACK.
NOTE! THE BRAKE SWITCH WAS THE CAUSE OF THE FIRE.

Comments:

WE SAW THE OWNERS CAR FIRST AT THEIR HOME BUT THE CAR WENT TO BE IN
SHOP AND CHECKED OUT FOR THE FIRE RELATED DAMAGE. WE THEN CHECKED THE
CAR AT THE DEALERSHIP ON 09-04-01 FOR THE DAMAGE TO THE CAR DUE TO
THE FIRE.

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ERG2-025 42879

Date: 9/ 5/01 5:01:42 pm
Supplement: 0

COMPARISON ESTIMATE:	0.00	TOWING:	45.00
APPRAISER ESTIMATE:	2,330.27	STORAGE:	0.00
AGREED UPON AMOUNT:	0.00	DEDUCTIBLE:	UNKNOWN
ACTUAL CASH VALUE:	9,050.00	DRAFT/CHECK NUMBER:	0
SALVAGE VALUE:	0.00	DRAFT/CHECK AMOUNT:	0.00
SETTLEMENT:	0.00	DATE ISSUED:	/ /
REPAIR VS. ACT:	0.00		
ESTIMATE FEE:	0.00		
TRAVEL EXPENSE:	0.00		
PHOTO EXPENSE:	0.00		
MISC EXPENSE:	0.00		
TOTAL CHARGES:	0.00		

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2002-025 42688





09/06/2001 3:44:10 PM

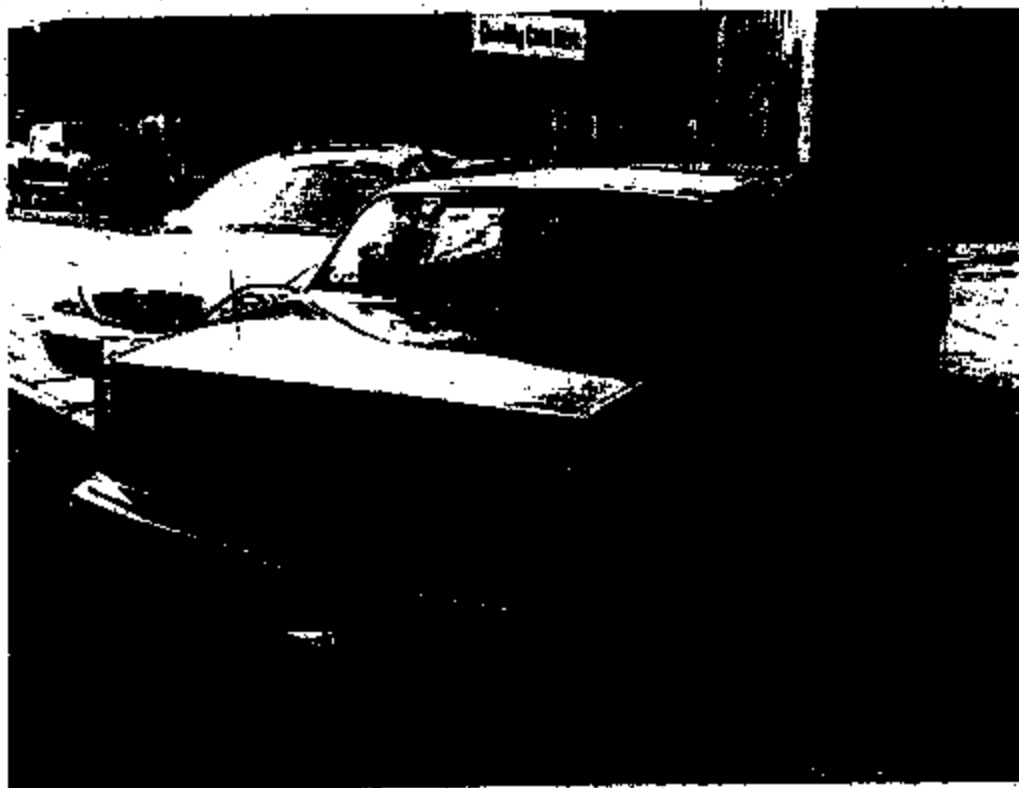
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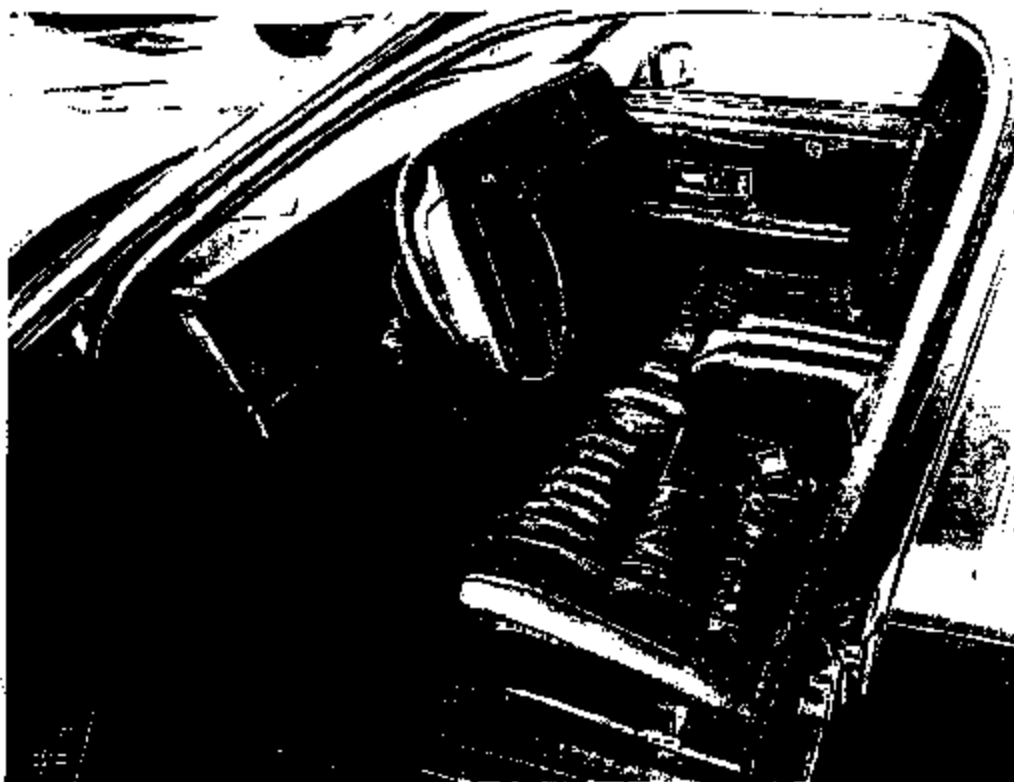
EP02-025 42883

09/06/2001 3:44:10 PM

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0002-025 42684



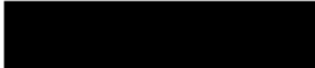


8550 Southpoint Parkway Suite 320 • Jacksonville, FL 32218
P.O. Box 5605 • Jacksonville, FL 32247-5605
904-281-9231 • 1-800-733-0739 • FAX 1-904-281-9241

November 8, 2001

FORD MOTOR COMPANY
16800 EXECUTIVE PLAZA DRIVE
DEARBORN, MI 48121

Attention : Customer Relations Center

Re: Our Insured : 
Our File No. : 
Your File No. : UNKNOWN
Your Insured : FORD MOTOR COMPANY
Date of Loss : August 22, 2001
Damages : \$2,330.27

CUSTOMER SUPPORT
CENTER
2001 NOV 19 A 11:04

Dear Sir/Madam:

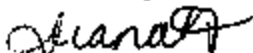
We are the recovery agents for ILLINOIS NATIONAL INS CO who have made payment to their policyholder for damages arising out of the above cited occurrence. Our investigation of this loss has determined that your insured is responsible for these damages.

Since our client is the equitable subrogee of its insured, on their behalf, we request payment of the above captioned damages.

Please note our file number on your remittance and send your check made payable to ILLINOIS NATIONAL INS CO in the enclosed envelope.

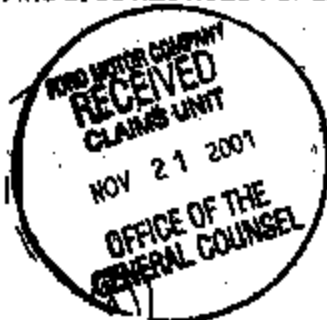
If you have any questions, please feel free to contact me at 904.281.9231 or use toll-free telephone number listed above.

Sincerely,



Diana Hannon
Recovery Representative

REDACTED



A Member Company of American International Group, Inc.

EA82-025 42856 H

Date: 9/ 5/01 5:01:42 pm
Alarm: 0

Bayou Appraisal Service, Inc.
P.O.Box 15213 8404 Interline Ave. Baton Rouge, LA 70895
(225) 924-7796
Fax: (225) 925-8887

A P P R A I S A L R E P O R T

DAMAGE ASSESSED BY: LEE MAW

FILE NUMBER:	01502	ASSIGNMENT DATE:	8/27/01
CLAIM NUMBER:	01502	CONTACT DATE:	8/28/01
DATE OF LOSS:	8/27/01	INSPECTION DATE:	8/28/01
TYPE OF LOSS:	Fire	REC'D DATE:	8/27/01
APPRAISED FOR:	AIG/CHARLES CHILDS		

INSURED:

[REDACTED]
BATON ROUGE, LA [REDACTED]
[REDACTED]

CLAIMANT:

[REDACTED]
BATON ROUGE, LA [REDACTED]
[REDACTED]

OWNER:

MODISHP:

SUPERIOR FORD SERVICE DEPARTMENT
P.O. BOX 280
4303 HWY 19
EACHARY, LA 70791
(225) 654-1972
FAX: (225) 654-1985
72-1073507

Inspection Site: OWNERS HOME & FORD DEALER EACHARY

QUALITY RECYCLED PARTS: Yes
AFTERMARKET NEW PARTS: No
VEHICLE DRIVEABLE: No

Remarks:

LMQ PARTS AT BLACKS AUTO 749-3161 MS-BLACK.
NOTE! THE BRAKE SWITCH WAS THE CAUSE OF THE FIRE.

Comments:

WE SAW THE OWNERS CAR FIRST AT THEIR HOME BUT THE CAR HAD TO BE IN
SHOP AND CHECKED OUT FOR THE FIRE RELATED DAMAGE. WE THEN CHECKED THE
CAR AT THE DEALERSHIP ON 09-04-01 FOR THE DAMAGE TO THE CAR DUE TO
THE FIRE.

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SEP 11 2001

HMSA-803

Date: 9/ 2/01 5:01:42 pm
Supplement: 0

COMPARISON ESTIMATE:	0.00	TOWING:	45.00
APPRAISER ESTIMATE:	2,330.27	STORAGE:	0.00
AGREED UPON AMOUNT:	0.00	DEDUCTIBLE:	UNKNOWN
ACTUAL CASH VALUE:	9,050.00	DRAFT/CHECK NUMBER:	0
SALVAGE VALUE:	0.00	DRAFT/CHECK AMOUNT:	0.00
SETTLEMENT:	0.00	DATE ISSUED:	/ /
REPAIR VS. ACT:	0.00		
ESTIMATE FEE:	0.00		
TRAVEL EXPENSE:	0.00		
PHOTO EXPENSE:	0.00		
MISC EXPENSE:	0.00		
TOTAL CHARGES:	0.00		

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EA02-025 42005

Date: 9/ 5/01 8:15:57 pm
Estimate ID: 81582
Estimate Version: 0
Committed
Profile ID: CUSTOMER

Bayou Appraisal Service, Inc.
P.O. Box 15213 9404 Interline Ave. Baton Rouge, LA 70805
(225) 924-7796
Fax: (225) 925-8597

Damage Assessed By: LEE MANN
Insurance Co: AIG/CHARLES CHILDS

Condition Code: Average
Date of Loss: 8/27/01
Contact Date: 8/28/01
Accident Date: 8/27/01
Type of Loss: Fire
Arrival Date: 8/27/01
Payer:
Policy No:
Deductible: UNKNOWN
Owner:
Insured:
Claimant:
Address:
Baton Rouge, LA
Telephone: Work Phone: Home Phone:

Claim Number:
File Number:

Mitchell Service: 911618
Description: 1994 Lincoln Town Car Executive Vehicle Production Date:
Body Style: 4D Sed Drive Train: 4.6L Inj 8 Cyl SO
VIN: 1LMME1WBRY643899
License: NTP 665 LA Mileage: 165,706
OEM/ALT: None Search Code: None

Color: GREEN
Options: Air Conditioning, Power Steering, Power Brakes, Power Windows,
Power Door Locks, Power Seats, Tilt Steering Wheel, Cruise
Control, AM-FM Stereo Cassette, Leather Seats, Automatic
Transmission, V8 Engine, 4-Door

Line Entry Labor Line Item Dollar Labor CEG
ESTIMATE RECALL NUMBER: 9/ 5/01 17:03:59 81582
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Mitchell Data Version: A06 03_A All Rights Reserved Page 1 of 5
UltraDate Version: 4.7.007

1994-835

Date: 9/ 5/01 5:15:57 pm
 Estimate ID: 81582
 Estimate Version: 0
 Committed
 Profile ID: CUSTOMER

Item Number	Type	Op Description	Amount	Units	Unit
1	102940	MCH *RR HOOD INSULATOR	90.33	0.2	\$0.2T
2	104690	MCH *RR L FENDER APRON ASST	150.88	1.3	\$1.3T
3	100501	MCH RR BLIND ASS SYSTEM	-M	0.6	0.6
4	100530	MCH RR CRUISE CONTROL SERVO	-M	0+1.0*	0.5T
5		BLACKS AUTO 749-3161			
6		LINE MARKUP 425.00	21.23		
7	900500	MCH *RR SERVO CABLE	39.47	*0.8*	T
8	900500	MCH *RR BOOSTER & MASTER CYL. W/RESISTOR	150.00	Q*1.5*	T
9		BLACKS AUTO 749-3161			
10		LINE MARKUP 425.00	37.50		
11	900500	MCH *RR ENGINE WIRING HARNESS	300.00	Q*8.0*	T
12		BLACKS AUTO 749-3161			
13		LINE MARKUP 425.00	75.00		
14	900500	MCH *AD REPAIR WIPER WIRING HARNESS	15.00	*3.0*	
15	112086	MCH *RR L COWL/DASH VENT SCREEN	39.15	0.6	\$0.6T
16	936001	AC TOWING	45.00	*	

* - Judgment Item
 # - Labor Note Applies
 Q - Quality Replacement Part

Prior Damage
 RIGHT TAIL LAMP
 RR DOOR
 LF DOOR
 LR DOOR

Remarks
 LKQ PARTS AT BLACKS AUTO 749-3161 MS.BLACK.
 NOTE: THE BRAKE SWITCH WAS THE CAUSE OF THE FIRE.

	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals
I. Labor Subtotals					
ESTIMATE RECALL NUMBER:	9/ 5/01 17:03:59	81582			
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Mitchell Data Version:	ADG_01_A		All Rights Reserved		Page 2 of 5
Ultramate Version:	4.7.007				

Date: 9/ 5/01 5:15:57 pm
 Estimate ID: 81582
 Estimate Version: 0
 Committed
 Profile ID: CUSTOMERED

Body	0.0	35.00	0.00	0.00	0.00 T
Body-S	0.0	35.00	0.00	0.00	0.00 T
Refinish	0.0	35.00	0.00	0.00	0.00 T
Glass	0.0	35.00	0.00	0.00	0.00 T
Mechanical	17.0	65.00	0.00	15.00	1,120.00 T
Frame	0.0	40.00	0.00	0.00	0.00 T
Taxable Labor					1,120.00
Labor Tax					100.80

Non-Taxable Labor

Labor Summary 17.0 1,220.80

II. Part Replacement Summary

	Amount
Taxable Parts	842.83
Parts Adjustments	133.75
Glass Adjustments	0.00
Sales Tax	67.89
Non-Taxable Parts	0.00
Parts Adjustments	0.00
Glass Adjustments	0.00
Total Replacement Parts Amount	1,064.47

III. Additional Costs

Taxable Costs	
Sales Tax	0.00
Non-Taxable Costs	45.00
Total Additional Costs	45.00

IV. Adjustments

Retention	0.00
Insurance Deductible	UNKNOWN
Appearance Allowance	0.00
Customer Responsibility	0.00

I. Total Labor: 1,220.80
 II. Total Replacement Parts: 1,064.47
 ESTIMATE RECALL NUMBER: 9/ 5/01 17:03:59 81582
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 Ultramate Version: 4.7.007

Date: 9/ 5/01 5:15:57 pm
Estimate ID: 81582
Estimate Version: 0
Committed
Profile ID: CUSTOMER

III.	Total Additional Costs:	45.00
	Grand Total:	2,330.27
IV.	Total Adjustments:	0.00
	Net Total:	2,330.27

Point(s) of Impact
16 Non-Collision (P)

Insurance Co: AIG
Address:
Telephone:
Fax Phone:

Body Shop: SUPERIOR FORD SERVICE DEPARTMENT
Address: P.O. BOX 280
4303 HWY 19
BACHARY, LA 70791
Telephone: (225) 654-1972
Fax Phone: (225) 654-1985
State Lic. No: 72-1073507

Inspection Site: OWNERS HOME & FORD DEALER BACHARY
Address:
Inspection Date: 8/28/01

FAILURE TO PRESENT THIS ESTIMATE TO THE REPAIRING GARAGE BEFORE
REPAIRS, MAY RESULT IN ADDITIONAL EXPENSE TO YOU. SUPPLEMENTS MUST BE
AUTHORIZED. THIS IS NOT AUTHORIZATION FOR REPAIRS.
*****NOTICE TO REPAIRING FACILITY*****
AIG REQUIRES COPIES OF ALL PARTS INVOICES AND VERIFICATION OF
INSTALLATION FOR ALL PARTS SPECIFIED ON THE ORIGINAL ESTIMATE BEFORE
ANY SUPPLEMENT ITEM WILL BE CONSIDERED.

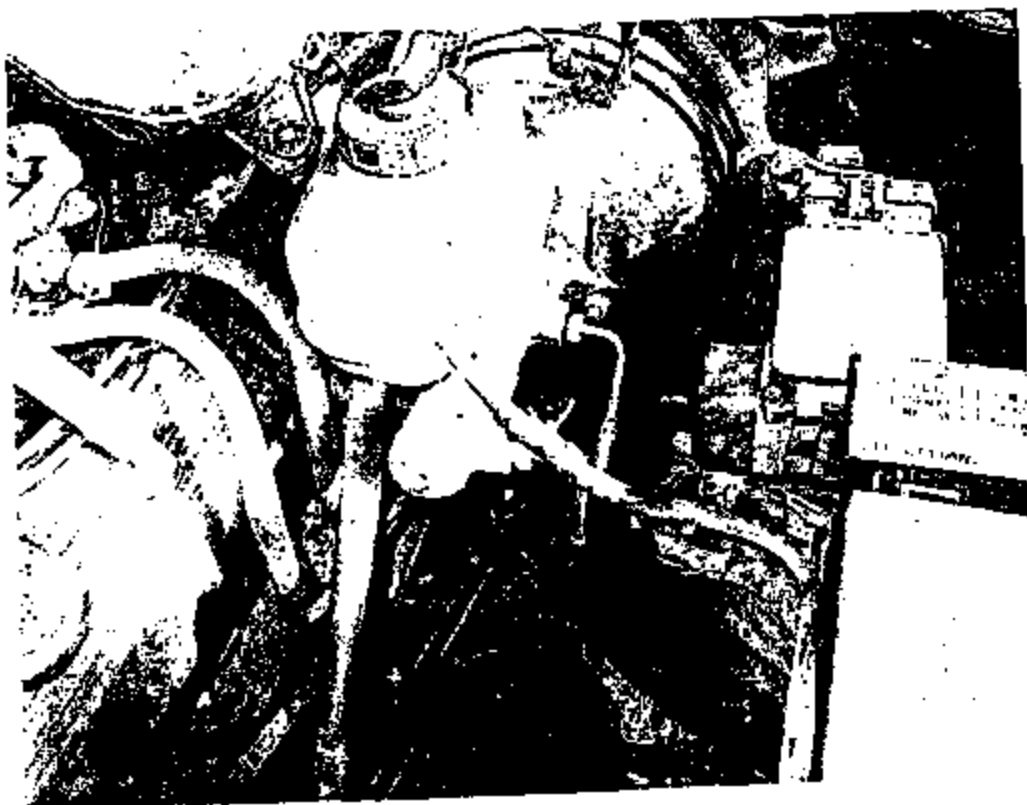
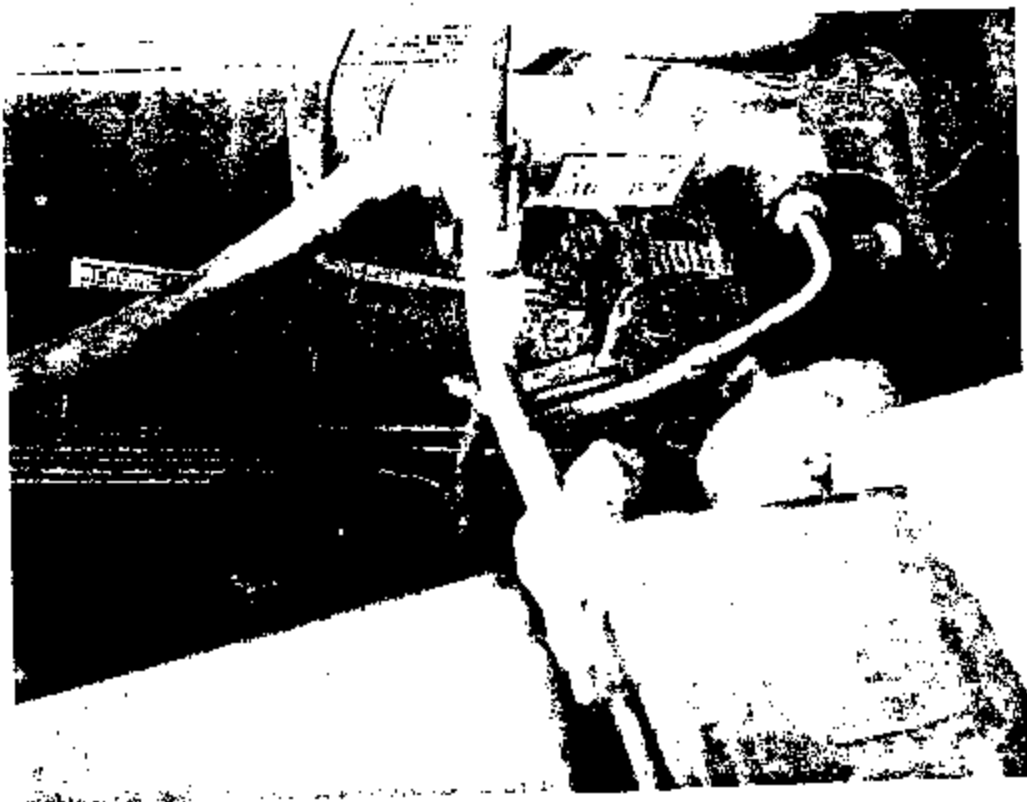
DATE RECEIVED: / /
ESTIMATE RECALL NUMBER: 9/ 5/01 17:03:59 81582
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Ultimate Version: 4.7.007

Date: 9/ 5/01 5:15:57 pm
Estimate ID: 81582
Estimate Version: 0
Committed
Profile ID: CUSTOMER

DATE INSPECTED _/_/_

ESTIMATE SERIAL NUMBER: 9/ 5/01 17:03:59 81582
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UltraMate Version: 4.7.007





09/06/2001 3:44:10 PM

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EP82-825 42000

09/06/2001 3:44:10 PM

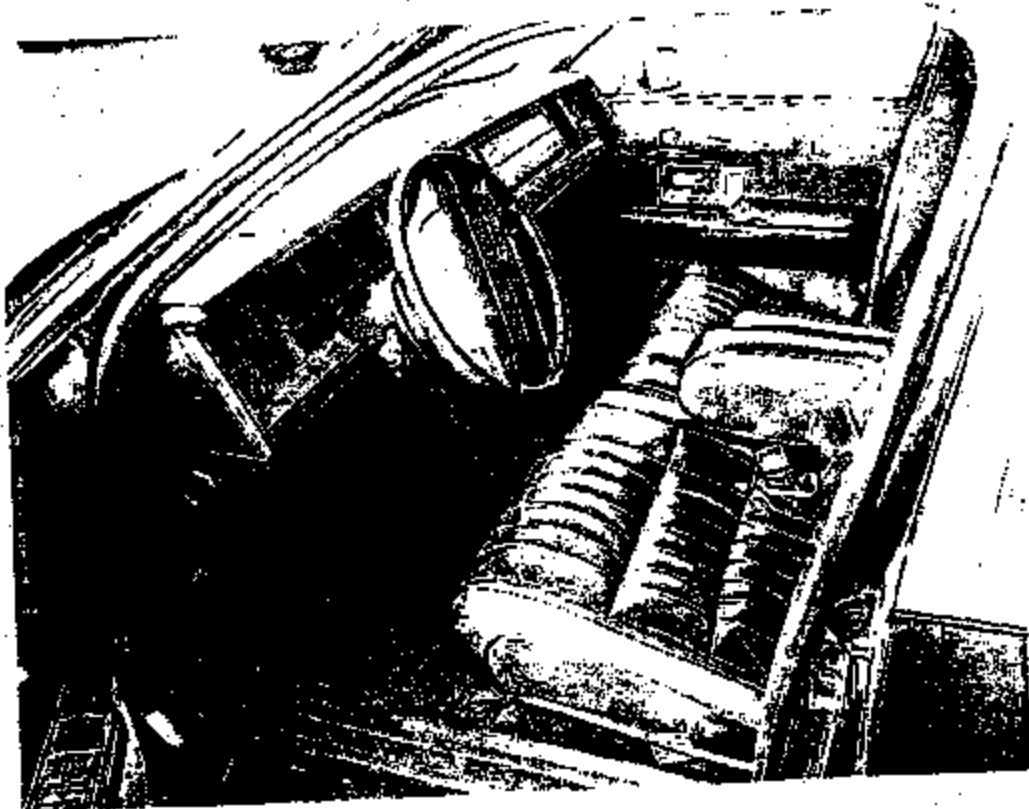
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ESB2-625 42887

08/04/2001 3:44:11 PM

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ER02-025 42000