

EA02-025

FORD 10/27/03

LETTER TO ODI

APPENDIX M

BOOK 12 OF 22

PART A-D

PART C

44-325-18648

RECEIVED
In King County Superior Court Clerk's Office

AUG 16 2001

Clerk's Section
Superior Court Clerk

ALLSTATE INSURANCE COMPANY, an
Illinois Corporation and NORTHLAND
INSURANCE COMPANY, a Minnesota
Corporation,

Plaintiffs,

v.

FORD MOTOR COMPANY, a Delaware
corporation, and TEXAS INSTRUMENTS, INC.,
a Delaware corporation,

Defendants.

01-2-22371-2SEA
NO.:

COMPLAINT

Plaintiffs Allstate Insurance Company (hereinafter "Allstate") and Northland Insurance Company (hereinafter "Northland") allege and state the following:

I. JURISDICTION AND VENUE

1.1 Plaintiff Allstate is an Illinois corporation with its principal place of business in Northbrook, Illinois. At all times relevant hereto, Allstate insured a single family residence located at [REDACTED], Washington, King County and owned by [REDACTED] and [REDACTED]

1.2 Plaintiff Allstate at all times relevant hereto also insured the neighboring single family residence owned by [REDACTED] located at [REDACTED]
[REDACTED] Washington, King County.

COMPLAINT-1

EAG2-825 10848

LAW OFFICES OF
O'ZEE O'CONNOR
A PROFESSIONAL CORPORATION
SUITE 5200
WASHINGTON MUTUAL TOWER
1201 THIRD AVENUE
SEATTLE, WASHINGTON 98101-3071
(206) 467-1000

1 1.3 Plaintiff Northland is a Minnesota Corporation. At all times relevant hereto,
2 Northland insured a 1993 Lincoln Town Car owned by Constantine Mejlumian.

3 1.4 Defendant Ford Motor Company (hereinafter "FORD") is, on information and
4 belief, a Delaware corporation authorized to do business in Washington State, and maintains a
5 registered agent in Washington: CT Corporation System, 520 Pike Street, Seattle, Washington
6 98101. At all times material hereto, FORD was doing business in Washington State and sold
7 and/or distributed its manufactured products in Washington State.

8 1.5 Defendant Texas Instruments, Inc. (hereinafter "TI") is, on information and belief,
9 a Delaware corporation authorized to do business in Washington State, and maintains a
10 registered agent in Washington: CT Corporation System, 520 Pike Street, Seattle, Washington
11 98101. At all times material hereto, TI designed and manufactured cruise control deactivation
12 switches which it knew were being used as component parts in vehicles manufactured by Ford
13 and sold in Washington State.

14 1.6 Pursuant to RCW 2.08.010, jurisdiction is proper in this Court.

15 1.7 Venue is proper in this Court because the subject matter of this action occurred in
16 King County, and plaintiffs' insureds resided in King County.

17 II. FACTS

18 2.1 Plaintiffs reallege paragraphs 1.1-1.7 above and incorporate the same as though
19 fully set forth herein.

20 2.2 On or about January 20, 2001, at approximately 10:30 PM pacific coast time, a fire
21 ignited in the garage of the [REDACTED] home located at [REDACTED] Federal
22 Way, Washington, King County.

23 2.3 On or about January 20, 2001, at approximately 10:30 PM pacific coast time, the
24 [REDACTED] 993 Lincoln Town Car was turned off and parked in the garage when the fire
25 ignited.
26

1 2.4 On or about January 20, 2001, at approximately 10:30 PM pacific coast time,
2 [REDACTED] smelled smoke, entered the garage, and witnessed flames emerging from the left
3 portion of the 1993 Lincoln Town Car's engine. No flames were visible elsewhere in the
4 garage.

5 2.5 The VIN of the [REDACTED] 1993 Lincoln Town Car's is
6 1LNLM81WOPY677138.

7 2.6 The cruise control deactivation switch in the [REDACTED] 1993 Lincoln Town Car,
8 on information and belief, is similar to or the same as the cruise control deactivation switch
9 involved in a Lincoln Town Car recall in 1999.

10 2.7 [REDACTED] never received notice of a recall involving the cruise control
11 deactivation switch. On information and belief, the [REDACTED] vehicle was not subject to the
12 recall.

13 2.8 [REDACTED] house fire was caused by their 1993 Lincoln Town Car's defective
14 cruise control deactivation switch, a switch that should have been subject to the recall.

15 2.9 The fire consumed the garage area, and damaged the home's first and second
16 floors.

17 2.10 The fire resulted in heat significant enough to damage the neighboring house
18 which belonged to [REDACTED]

19 2.11 The fire was a direct result of defendant FORD's failure to properly design and
20 manufacture the 1993 Lincoln Town Car, and TI's failure to properly design and manufacture
21 the cruise control activation switch.

22 III. FIRST CAUSE OF ACTION -

23 FORD: DEFECTIVE PRODUCT

- 24 3.1 Plaintiff's allege all preceding paragraphs as though fully set forth herein.
25 3.2 FORD manufactured the 1993 Lincoln Town Car.
26 3.3 FORD's 1993 Lincoln Town Car is a product under Washington law.

1 3.4 FORD failed to design the 1993 Lincoln Town Car with the applicable standard of
2 care because the design allowed the vehicle to start on fire while off and parked in the
3 [REDACTED] garage. The defective design of the 1993 Lincoln Town Car made the car unsafe to
4 an extent beyond contemplation by an ordinary consumer.

5 3.5 As a direct and proximate result of the defective vehicle designed and
6 manufactured by FORD, a malfunction occurred in the 1993 Lincoln Town Car, the Town Car
7 caught fire, the fire spread to the Allstate insured's home and to the neighboring Allstate
8 insured's home. Both Allstate insured residences sustained damages. Additionally, the
9 Northland insured vehicle sustained damages.

10 3.6 Allstate has thus far made payments in excess of \$337,000.00 to its insureds and is
11 contractually and equitably subrogated to the extent it makes payments to its insureds for
12 damages caused by the fire.

13 3.7 Northland paid \$5,500.00 to its insured and is contractually and equitably
14 subrogated to the extent of those payments for damages caused by the fire.

15 **IV. SECOND CAUSE OF ACTION -**

16 **TEXAS INSTRUMENTS: DEFECTIVE PRODUCT**

17 4.1 Plaintiffs reallege all the preceding paragraphs as though fully set forth herein.

18 4.2 TI designed and manufactured the cruise control deactivation switch in
19 [REDACTED] 1993 Lincoln Town Car.

20 4.3 The cruise control deactivation switch is a product under Washington law.

21 4.4 TI failed to design the cruise control deactivation switch in accordance with the
22 applicable standard of care because the design allowed the vehicle to start on fire while off and
23 parked in the [REDACTED] garage. The defective design of the cruise control deactivation switch
24 made the 1993 Lincoln Town Car unsafe to an extent beyond contemplation by an ordinary
25 consumer.

1 4.5 As a direct and proximate result of the defective component part designed and
2 manufactured by TI, a malfunction occurred in the 1993 Lincoln Town Car, the Town Car
3 caught fire, the fire spread to the Allstate insured's homes resulting in damages to their real and
4 personal property, all in an amount to be proven at the time of trial. Additionally, the
5 Northland insured vehicle sustained damages.

6 4.6 Allstate has thus far made payments in excess of \$337,000.00 to its insureds and is
7 contractually and equitably subrogated to the extent it makes payments to its insureds for
8 damages caused by the fire.

9 4.7 Northland paid \$5,500.00 to its insured and is contractually and equitably
10 subrogated to the extent of those payments for damages caused by the fire.

11

12 **V. THIRD CAUSE OF ACTION-**
FORD: VIOLATION OF CONSUMER PROTECTION ACT

13 5.1 Plaintiffs reallege all the preceding paragraphs as though fully set forth herein.

14 5.2 Defendant Ford issued a recall for Lincoln Town Cars relating to a defective cruise
15 control deactivation switch. This recall applied only to vehicles of certain VIN numbers. The
16 Mejլumian vehicle was not subject to the recall.

17 5.3 Despite not being subject to the recall, the [REDACTED] vehicle did, in fact, have a
18 defective cruise control deactivation switch installed in it. Ford's failure to extend the recall to
19 all Lincoln Town Cars with the defective cruise control deactivation switches installed
20 constitutes an unfair and deceptive act or practice.

21 5.4 As a result of Ford's unfair or deceptive act or practice, the Allstate and Northland
22 insureds were damaged in amounts to be proven at the time of trial.

23 5.5 Allstate and Northland, as subrogees of their insureds, are equitably and
24 contractually entitled to proceed with a Consumer Protection Act claim against Ford for the
25 damages paid on behalf of their insureds.

26

1
2 **VI. PRAYER FOR RELIEF**

3 Plaintiffs having stated their causes of action against defendants, prays for judgment
4 against defendants, jointly and severally, as follows:

5 6.1 That plaintiffs be awarded all damages proximately caused by defendants'
6 defective designs and/or manufacturing processes in an amount to be proven at the time of
7 trial;

8 6.2 That plaintiffs be awarded pre-judgment interest for the liquidated sums of damage
9 sustained as a result of the fire caused by defendants;

10 6.3 That plaintiffs be awarded their costs and disbursements herein, including
11 attorneys' fees and treble damages as allowed by law; and

12 6.4 That plaintiffs be awarded such other and further relief that the Court deems just in
the circumstances.

13 DATED this 10th ^{August} day of July, 2001.

14 COZEN O'CONNOR



15
16 Michael L. Schrank, WSBA No. 23085
17 Attorneys for Plaintiff
18
19
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21
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23
24
25
26

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May 21, 2001

VIA FACSIMILE ONLY (313) 845-4889

Shawn Norton
Ford Motor Company
Office of the General Counsel
Suite 400
Parklane Towers West
Dearborn, MI 48126

Re: Insured : [REDACTED]
 Date of Loss : [REDACTED]
 Claim No. : [REDACTED]
 Loss Location : [REDACTED]
 Federal Way, WA [REDACTED]
 Our File No. : 110901

Dear Ms. Norton:

It is my understanding that your expert, Kelly Wilson of Newell Investigative Services, examined the Lincoln Towncar at issue in this matter. According to my expert, Mr. Wilson spent most of his time examining the speed control deactivation switch. According to my expert, this switch shows signs of interior burn damage suggesting that it was the cause of the fire.

Please provide me with your position with regard to liability.

REDACTED

8648-129 1982

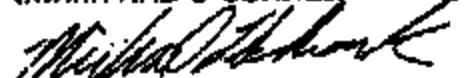
May 21, 2001

Page 2

It is my understanding that the adjustment of the [REDACTED] claim is not yet complete. However, I will forward damages documentation once the claim is completed.

Very truly yours,

COZEN AND O'CONNOR



BY: MICHAEL L. SCHRENK

MLS/dmw

cc: [REDACTED]

SMA 11814396314 310901-000

ESB 129 902

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MICHAEL L. SCHRENN
DIRECT DIAL (206) 340-1281
DIRECT FAX (206) 351-9881
E-MAIL: MSCHRENN@COZEN.COM

May 4, 2001

Shawn L. Norton
Ford Motor Company
Office of the General Counsel
Suite 400
Parklane Towers West
Dearborn, MI 48126

Re: Insured : [REDACTED]
Date of Loss : 01/20/01
Claim No. : [REDACTED]
Loss Location : [REDACTED] Federal Way, WA [REDACTED]
Our File No. : 110901

Dear Ms. Norton:

This letter responds to yours of April 20, 2001.

I believe that I have already provided you with a description of the incident in my letter dated April 18, 2001.

I have enclosed a copy of the fire department report for your file.

I am uncertain, presently, as to the mileage on the vehicle at the time of the incident.

I will provide you with original color photographs taken by our cause and origin investigator and bill you for the expense of doing so. As for photos of the "alleged defective parts, from several different angles," I suspect that your expert will be able to provide you with those photographs. Your expert inspected the vehicle and the defective part on May 3, 2001.

May 4, 2001
Page 2

Our expert has not prepared a written report. It is not my practice to have my expert draft a written report. Hence, once our expert relays his initial opinions to me regarding the cause of the loss, I will provide you with that opinion.

I will also prepare a damages summary and provide you with both the summary and damages documentation upon conclusion of the adjustment of the [redacted] claim.

I am currently attempting to obtain as much of a service history for the subject vehicle as possible. I will provide you with what I am able to obtain.

I currently know of no after market additions or modifications that were made to the vehicle. However, I am looking into this matter and will let you know for certain at a later date. I am also looking into the information requested in item 10 of your letter of April 20, 2001. I will provide that information once I obtain it.

In that you are requesting all of this information from us, I too have a request. I ask that you provide any and all documentation related to the recall of Lincoln Towncars related to problems associated with the speed control deactivation switch.

Now that your expert has examined the vehicle, with particular attention paid to the speed control deactivation switch, please advise me as to Ford's position as to whether or not the speed control deactivation switch caused this fire.

I look forward to your response.

Very truly yours,

COZEN AND O'CONNOR



BY: MICHAEL L. SCHRENK

MLS/dmw

Enclosure

cc: Pam Henley

SEATTLE 13130671 110901.000

FEDERAL WAY FIRE DEPARTMENT
INCIDENT 01-469 - 0 (ACTIVITY 906361)
PAGE NO. 1
JAN 22, 2001

FIRE INCIDENT REPORT

SECTION A - COMPLETE FOR ALL INCIDENTS

FDID 17039 INCIDENT NUMBER 469 - 0 MULTIAGENCY NO. 0
DATE 01/20/01 DISPATCH TIME 2226 ARRIVAL TIME 2234 END TIME 125
ADD DAYS 0 FIRST IN COMPANY E63 DISTRICT 2053
PROPERTY MANAGEMENT 1 AUTOMATIC OR MUTUAL AID 0 METHOD OF ALARM 7
SITUATIONS FOUND 11 0 0 0 ACTIONS TAKEN 12 64 71 0
WEATHER 3 AIR TEMPERATURE 0 CENSUS 0303.00
INCIDENT ADDRESS/LOCATION 32902 47 AV SW FW
ROOM/APARTMENT ZIP CODE 98023- FIRE HAZARD ZONE 0

PEOPLE INVOLVED:

CODE OC NAME INNA V NAZARYAN DOB 06/08/62
ADDRESS 32902 47 AV SW PHONE [REDACTED]
CODE OC NAME [REDACTED] DOB 00/00/00
ADDRESS SAME PHONE () - 0
RESPONDED: PAID 0 VOLUNTEER 0 ENGINE 4 TRUCK 0 AERIAL 1
CMND 1 EMS 0 TANKER 0 RESCUE 0 HAZMAT 0 OTHER 0
GENERAL PROPERTY USE 41 SPECIFIC PROPERTY USE 411 OCCUPANCY TYPE R3
STRUCTURE STATUS 2 OCCUPIED AT TIME OF INCIDENT 1
MOBILE PROPERTY INVOLVED:
TYPE 98 VEHICLE LICENSE STATE
YEAR 0 MAKE MODEL
ICC/DOT PERMIT VIN

SECTION B - COMPLETE FOR CASUALTIES

SERVICE INJURIES 0 FIRE SERVICE FATALITIES 0
NON-FIRE SERVICE INJURIES 0 NON-FIRE SERVICE FATALITIES 0

SECTION C - COMPLETE FOR ALL FIRES

CONTRIBUTING FACTORS 260 524 AREA OF FIRE ORIGIN 47 LEVEL OF FIRE ORIGIN A01
FROM TRAVELED SURFACE 0 FORM OF HEAT OF IGNITION 0 IGNITION FACTOR 0
CONTRIBUTING PERSONS #1 SEX/DOB 00/00/00 #2 SEX/DOB 00/00/00
TYPE OF MATERIAL FIRST IGNITED 0 FORM OF MATERIAL FIRST IGNITED 0
METHOD OF EXTINGUISHMENT 6 PROPERTY LOSS 150000 CONTENTS 80000
FUEL MODEL L ACRES BURNED 0.0

EQUIPMENT INVOLVED:

TYPE 0 MODEL YEAR 0
MAKE SERIAL NO

SECTION D - COMPLETE FOR ALL STRUCTURE FIRES

CONSTRUCTION TYPE 5 ROOF COVERING 3 NUMBER OF STORIES 2
FLAME DAMAGE 7 SMOKE DAMAGE 8 TYPE OF MATERIAL GENERATING MOST SMOKE 0
FORM OF MATERIAL GENERATING MOST SMOKE 0 AVENUE OF SMOKE TRAVEL 7
DETECTION SYSTEM TYPE 3 POWER 0 PERFORMANCE 2 REASON FOR FAILURE 8
EXTINGUISHER SYSTEM: TYPE 98 PERFORMANCE 8 REASON FOR FAILURE 8
SPRINKLER HEADS: TYPE 0 NUMBER ACTIVATED 0

SECTION E - COMPLETE FOR EMS

SITUATIONS FOUND 0 0 0 0 NUMBER OF PATIENTS 0
HIGHEST LEVEL OF CARE PROVIDED: FIRE 0 OTHER 0
TRANSPORTED BY: PVT AMB 0 PUB AMB 0 FIRE DEPT 0 OTHER 0

FEDERAL WAY FIRE DEPARTMENT
INCIDENT 01- 469 - 1 (ACTIVITY 306361)
PAGE. NO. 1
JAN 22, 2001

FIRE INCIDENT REPORT

SECTION A - COMPLETE FOR ALL INCIDENTS

FDID 17039 INCIDENT NUMBER 469 - 1 MULTIAGENCY NO. 0
DATE 01/20/01 DISPATCH TIME 2226 ARRIVAL TIME 2234 END TIME 125
ADD DAYS 0 FIRST IN COMPANY E63 DISTRICT 2053
PROPERTY MANAGEMENT 1 AUTOMATIC OR MUTUAL AID 0 METHOD OF ALARM 7
SITUATIONS FOUND 25 0 0 0 ACTIONS TAKEN 71 0 0 0
WEATHER 3 AIR TEMPERATURE 0 CENSUS 0303.00

INCIDENT ADDRESS/LOCATION [REDACTED]

ROOM/APARTMENT ZIP CODE FIRE HAZARD ZONE 0

PEOPLE INVOLVED:

CODE 00 NAME [REDACTED] DOB 00/00/00

ADDRESS [REDACTED] PHONE [REDACTED]

CODE NAME DOB 00/00/00

ADDRESS PHONE () - 0

RESPONDED: PAID 0 VOLUNTEER 0 ENGINE 4 TRUCK 0 AERIAL

CMND 1 EMS 0 TANKER 0 RESCUE 0 HAZMAT 0 OTHER 0

GENERAL PROPERTY USE 41 SPECIFIC PROPERTY USE 411 OCCUPANCY TYPE R3

STRUCTURE STATUS 2 OCCUPIED AT TIME OF INCIDENT 1

MOBILE PROPERTY INVOLVED:

TYPE 98 VEHICLE LICENSE STATE

YEAR 0 MAKE MODEL

ICCID/PERMIT VIN

SECTION B - COMPLETE FOR CASUALTIES

FIRE SERVICE INJURIES 0 FIRE SERVICE FATALITIES 0

NON-FIRE SERVICE INJURIES 0 NON-FIRE SERVICE FATALITIES 0

SECTION C - COMPLETE FOR ALL FIRES

CONTRIBUTING FACTORS 0 0 AREA OF FIRE ORIGIN 0 LEVEL OF FIRE ORIGIN
FROM TRAVELED SURFACE 0 FORM OF HEAT OF IGNITION 0 IGNITION FACTOR

CONTRIBUTING PERSONS #1 SEX/DOB 00/00/00 #2 SEX/DOB 00/00/00

TYPE OF MATERIAL FIRST IGNITED 0 FORM OF MATERIAL FIRST IGNITED 0

METHOD OF EXTINGUISHMENT 0 PROPERTY LOSS 0 CONTENTS 0

FUEL MODEL ACRES BURNED 0.0

EQUIPMENT INVOLVED:

TYPE 0 MODEL YEAR 0

MAKE SERIAL NO

SECTION D - COMPLETE FOR ALL STRUCTURE FIRES

CONSTRUCTION TYPE 0 ROOF COVERING 0 NUMBER OF STORIES 0

FLAME DAMAGE 0 SMOKE DAMAGE 0 TYPE OF MATERIAL GENERATING MOST SMOKE 0

FORM OF MATERIAL GENERATING MOST SMOKE 0 AVENUE OF SMOKE TRAVEL 0

DETECTION SYSTEM TYPE 0 POWER 0 PERFORMANCE 0 REASON FOR FAILURE 0

EXTINUISHER SYSTEM: TYPE 0 PERFORMANCE 0 REASON FOR FAILURE 0

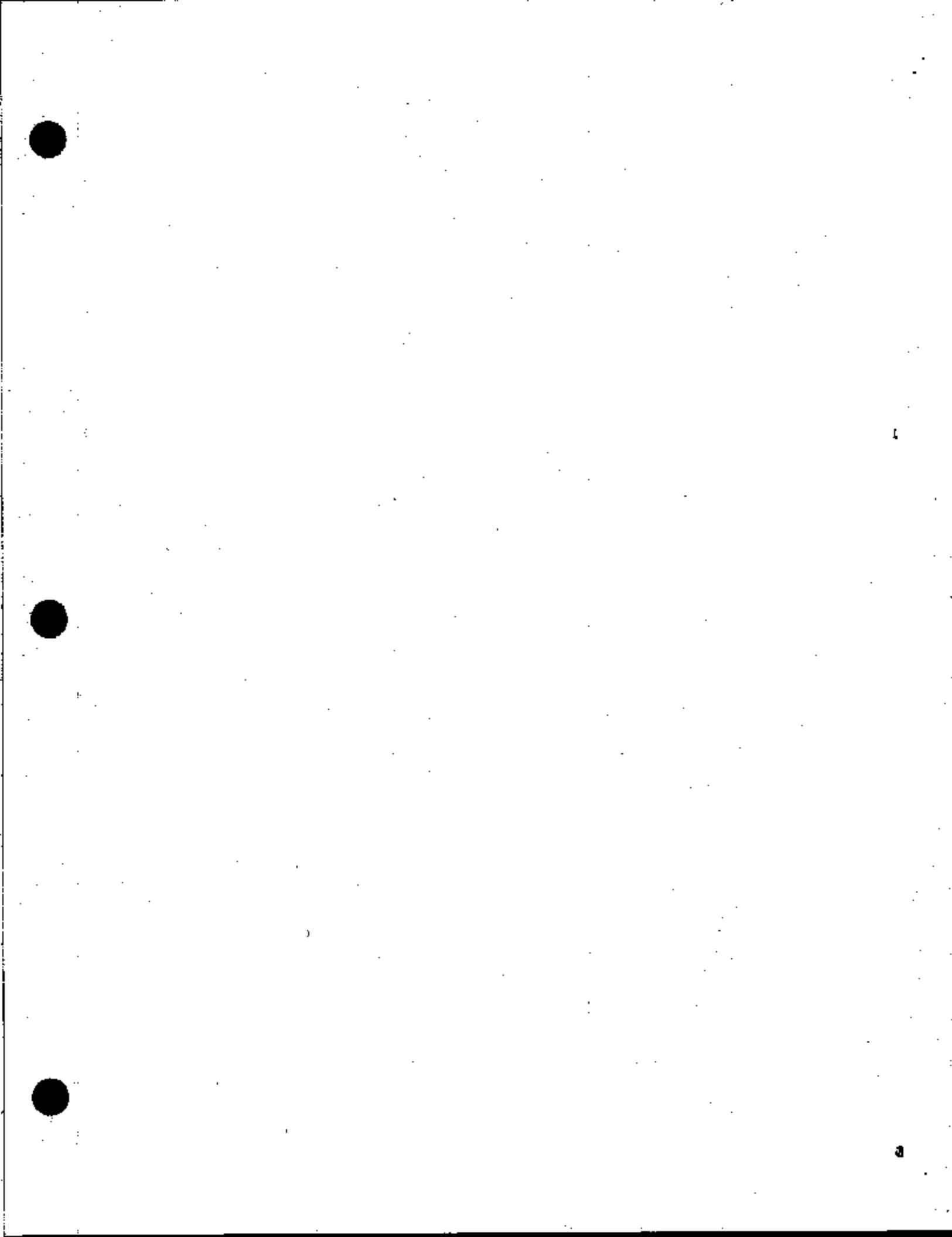
BPRINKLER HEADS: TYPE 0 NUMBER ACTIVATED 0

SECTION E - COMPLETE FOR EMS

SITUATIONS FOUND 0 0 0 0 NUMBER OF PATIENTS 0

HIGHEST LEVEL OF CARE PROVIDED: FIRE 0 OTHER 0

TRANSPORTED BY: PVT AMB 0 PUB AMB 0 FIRE DEPT 0 OTHER 0



FEDERAL WAY FIRE DEPARTMENT
31817 - 1ST AVENUE SOUTH
FEDERAL WAY, WA 98003-5201



FIRE INCIDENT REPORT NARRATIVE

INCIDENT # 01-0469 ACTIVITY # 506361

ADDRESS [REDACTED]

F63 FIRST in to house fire response. OBSERVED smoke & flames from approx 40' off side South.

B63 SET up in front of house for Deck. Now see Hand layers 4" to overhead 125-150' west.

initially observed flames from south 1/4 of front of house. This would be inside garage with two attics, garage attic & roof, front sides of 2nd floor, 1 4�" pipe attic & roof. 4th deck now to attack fire to hold it in place with rapid knock down. Once fire was knocked down, flames were entered through front door, to right to laundry room & garage next 2nd line went upstairs. B17 Tons at front door with 3" 1 1/2" line. Requested P.D. & Utilities. B-61 329 command. F.D. investigator has notified. Attic was accessed from 2nd floor laundry through short ladder to use 1 1/2" line to complete extinguishment of attic & roof area. Smoke and salvage was completed. interior areas checked for C.O. levels. All less than 10 ppm. Scene opened to fire investigator. Command started placing units 1/2 & returned same. Scene turned over to fire investigator & left 1-62 & crew to assist with investigation & final overhaul.

See FMO report for further info & details.

[Signature]

SIGNATURE *Capt. T.M. Powers*
SBD-902-N

DATE 1-21-01

11/16/98

BBB2-B25 19881

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RECEIVED
CLAIMS UNIT
APR 20 2001
OFFICE OF THE
GENERAL COUNSEL

MICHAEL L. SCHNEIDER
DIRECT DIAL (313) 843-4089
DIRECT FAX (313) 843-4086
E-MAIL: MSCHNEIDER@FORD.COM

441830

April 18, 2001

VIA FACSIMILE ONLY (313) 843-4089

Shawn Norton
Ford Motor Company
Office of the General Counsel
Suite 400
Parklane Towers West
Dearborn, MI 48126

Re:	Injured	[REDACTED]
Date of Loss:	01/20/01	[REDACTED]
Claim No.:	[REDACTED]	[REDACTED]
Loss Location:	Federal Way, WA	[REDACTED]
Our File No.:	110901	[REDACTED]

Dear Ms. Norton:

This letter confirms the voice mail messages you and I have left for each other over the last few days. As indicated in the voice mail messages, I represent Allstate Insurance Company with regard to subrogation relating to a fire loss that occurred at the [REDACTED] residence on January 20, 2001.

The fire began in the garage of the [REDACTED] residence and spread to the remainder of the home. The [REDACTED] were home at the time of the fire and smelled smoke. [REDACTED] entered the garage and saw flames coming out of the left portion of the engine of his Lincoln Towncar.

The vehicle at issue is a 1993 Lincoln Towncar. The VIN of the vehicle is 1LNLM81W0PY677138.

April 18, 2001

Page 2

At the time of the fire, the Lincoln Towncar was not running. It is our cause and origin expert's opinion that a short occurred in the speed control deactivation switch. Although our research indicates that a recall occurred relating to this engine component, the recall did not include the VIN of the [REDACTED] vehicle. However, the speed control deactivation switch seems to be the same as those involved in the recall.

Your most recent voice mail message to me indicated that you would be retaining the services of an expert out of Atlanta, Georgia. Please have him contact me to coordinate inspection of the vehicle. For your information, our expert retained other evidence from the [REDACTED] garage, all of which he has ruled out as causing the fire. Your expert is welcome to examine those items as well.

At this time, I do not believe that the [REDACTED] claim has been completely adjusted by Allstate. It is believed, at this time, that the loss will be in the neighborhood of \$200,000.

I look forward to working with you.

Very truly yours,

COZEN AND O'CONNOR



BY: MICHAEL L. SCIRENK

M.L.S/dmw

cc: Pam Henley

SHATTIL/BIN/10001-000

EP22-822 18003

OASIS Results:1LNLM81W0PY677138**► VEHICLE INFORMATION**

Vehicle: 1993 TOWN CAR Body: 4 DR SEDAN

Engine: 4.6L SOHC Calib: 318RR11A
(ROMEO)

Trans: 4 SPD CD AODE Axle: AXLE CD: JY

► OPEN CAMPAIGNS AND SPECIAL SERVICE INSTRUCTIONS

There are no recalls associated with this vehicle

► GENERAL WARRANTY INFORMATIONWARRANTY START DATE 01/02/1993
START ODOM

BUILD DATE 12/17/1992

Special Message: LESS THAN TWO DEALER APPROVED
AWA REPAIR VISITS PAID TO DATE
ELIGIBLE FOR CALIFORNIA EMISSIONS
WARRANTYMORSII: THIS VEHICLE HAD A MORSII CONTACT
CLOSED WITHIN THE PAST 180 DAYS**► EXTENDED SERVICE PLAN**

CODE: 659

EXPIRED

STANDARD DEDUCTIBLE: [REDACTED]

50 USD

OWNER NAME: [REDACTED]

OPTIONS:

EXPIRATION DATE: 01/02/1999 DISTANCE: 60,000

RENTAL: 30 USD UP TO 5 DAYS

TOWING: [REDACTED]

45 USD

CONTRACT SOLD BY: USA 13039

► WARRANTY HISTORY

System Message:

NO REPAIR HISTORY ON VEHICLE

► ESP PART NUMBER INFORMATION

There is no Extended Service Plan information associated with this vehicle

End of OASIS report for 1LNLM81W0PY677138

Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VIN:	1LNLM81W0PY677138	Vehicle:	C/V8 - TOWN CAR (PN36/PN116) (91-97)	Reg Serial No:	W
Model Year:	1993	Market Derived:	C/M - L-M DIVISION DERIVATIVE	Body Shell:	-
Vehicle Type:	C	Drive Coder:	C/B - 2 WHL, LH REAR DRIVE	Engine:	C/VN - R-M 4.6L SOHC EP NA
Inv. Dealer:	12710	Body Cab Style:	C/P/C - 4 DOOR SEDAN-6 LITS	Transmission:	C/DK - 4 SPD AUTO TRANS NA
		Version/Serial:	C/AB - BASE VERSION - CAR		

BUILD INFORMATION:

Region: NA - ~~XXXXXXXXXX~~ Plant: BA - WIXOM PLANT BUILD
Country: USA - ~~XXXXXXXXXX~~ Prod Date: 17-DEC-1992

SALE INFORMATION:

Region: NA - ~~XXXXXXXXXX~~ Selling Dealer: 351741 - *
Country: USA - ~~XXXXXXXXXX~~ Selling Dir St/Prov: CA
Buyer St/Prov: OK

Arrival Date: 13-JAN-1993 Red Carpet Lease: *
Sale Date: 02-JAN-1993 Fleet/Retail/Co. Lease: F
Warranty Start Date: 02-JAN-1993 Modified Vehicle: *
Orig Warranty Date: 02-JAN-1993 Recquired Vehicle: * Vehicle Export Flag: N

VOC/EOC:

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----
MS1V741W0PY677138 4L 5118M0474 UK P 2 PWY 3P 4 2GL4 F X51V741 4VMMZ BY H 0
JLMLD 9 B 2A A751A NP KZ001 A

INSTALLED OPTION INFORMATION:

Air Conditioning:	C/C - ATC AIR CONDITIONER	GVM Code:	L
Alternator Amp Rating:	* - [N/A]	GVM Class Code:	L
Audio Disk:	EGACC - 3.08 FINAL DRIVE RATIO	Instrumentation:	AC - ELECTRONIC INSTRUMENTATION
Axle Ratio:	EGVAC - LIMITED SLIP REAR AXLE	Mirror(Driver Side):	* - [N/A]
Axle Type:	EGVAC - LIMITED SLIP REAR AXLE	Mirror(Pass Side):	* - [N/A]
Battery Amp Rating:	72	Paint:	PNNMAC - CLEAR CRYSTAL BLUE FROST C/C
Brake Code:	PFAAB - 4 WHL ANTI-LOCK BRAKES	Power Antenna:	* - [N/A]
Brake Code(Service):	* - [N/A]	Radio:	AQ - BILETR PREMIUM AM/FM STEREO
Calibration Codes:	318RR11A	Second System:	* - [N/A]
Color(Accent):	* - [N/A]	Surge Tandem Axle:	* - [N/A]
Color(Trim):	* - [N/A]	Tire Brand:	AJ - MICHELIN - RECYCLABLE
Delivery Type:	H	Tire Size:	D3GSF - P215/70R15 WSW
Driveshaft Code:	*	Tracker Control:	* - [N/A]
Front Seat:	* - [N/A]	Wheel Base:	* - [N/A]
Fuel Type:	* - [N/A]		

TIRE DOT INFORMATION:

LF:	* - RF;	*
LR:	* - RR;	*
RL:	* - RL;	*
SPARE:	*	

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	K	Emissions Code:	C/C - CC
ESP Coverage(Miles):	050	Emissions Cert Type:	C
ESP Coverage(Time):	072	Emissions Decal Suffix:	JKA
ESP Plus Year:	1993	Engine Family:	PPM46V5PDCX
ESP Signature Date:	30-AUG-1993		

Any comments? You can contact



[webmaster](#)

STANDARD CLAIMS LIST

AWS Online Report

Run Date: 20-APR-2001

Note: All Costs are in US Dollars

ILNLMB81W0PY677138	VB	C/VB	CM	CPC	C/A/B	C/B	BA	C/DK	C/VN	17-12-92	02-01-93	351741	USA	33	Q61	6091 *	17D957 *	-507	V25	F11	08		
AWS Claim Key:	17158477	Doc #:	1453683		Trx Code:	E84		Labor Hrs:		2.1		Labor Cost:		124.03		Material Cost:	32.84	Total Cost:	166.86				
Dlr Cd/Sub Cd:	13039 *	Name:	BELLEVUE					Ph:	425-4549585	St: WA		Ctry Cd: USA			Reg Cd:	NA	Rpr Date:	18-SEP-1995	DIST(Mile):21614				
Cost Comments:	PAINT PEELING ON FRONT BUMPER																						
Tech Comments:	REFINISH FRONT BUMPER AND CLEARCOAT																						
ILNLMB81W0PY677138	VB	C/VB	CM	CPC	C/A/B	C/B	BA	C/DK	C/VN	17-12-92	02-01-93	351741	USA	33	Q61	6A26 *	16612 *	-504	V33	F11	D7		
AWS Claim Key:	17158476	Doc #:	1453682		Trx Code:	E84		Labor Hrs:		2.3		Labor Cost:		135.84		Material Cost:	60.06	Total Cost:	216.92				
Dlr Cd/Sub Cd:	13039 *	Name:	BELLEVUE					Ph:	425-4549585	St: WA		Ctry Cd: USA			Reg Cd:	NA	Rpr Date:	18-SEP-1995	DIST(Mile):21614				
Cost Comments:	RUST SPOTS ON HOOD																						
Tech Comments:	REFINISH HOOD AND CLEARCOAT																						
ILNLMB81W0PY677138	VB	C/VB	CM	CPC	C/A/B	C/B	BA	C/DK	C/VN	17-12-92	02-01-93	351741	USA	33	Q61	6A26 *	16605 *	-504	V33	F11	D7		
AWS Claim Key:	17158475	Doc #:	1453681		Trx Code:	E84		Labor Hrs:		2.5		Labor Cost:		147.65		Material Cost:	20.46	Total Cost:	175.27				
Dlr Cd/Sub Cd:	13039 *	Name:	BELLEVUE					Ph:	425-4549585	St: WA		Ctry Cd: USA			Reg Cd:	NA	Rpr Date:	18-SEP-1995	DIST(Mile):21614				
Cost Comments:	RUST SPOTS ON LP PENDER																						
Tech Comments:	REFINISH LP PENDER AND CLEARCOAT																						
ILNLMB81W0PY677138	VB	C/VB	CM	CPC	C/A/B	C/B	BA	C/DK	C/VN	17-12-92	02-01-93	351741	USA	35	*	*	*	*	500	V00 *	*		
AWS Claim Key:	17246517	Doc #:	011209A		Trx Code:	95B64		Labor Hrs:		5		Labor Cost:		29.53		Material Cost:	8.73	Total Cost:	41.32				
Dlr Cd/Sub Cd:	13039 *	Name:	BELLEVUE					Ph:	425-4549585	St: WA		Ctry Cd: USA			Reg Cd:	NA	Rpr Date:	03-NOV-1995	DIST(Mile):22115				
Cost Comments:	INSPECT FOR TRANS RANGE SENSOR MALFUNCTION RECALL 95B64																						
Tech Comments:	REPLACE RANGE SENSOR																						

Any comments? You can contact

webmaster

CSCN140

VEHICLE DATA

04/20/01 13:49:31

ENTER VIN ==> 1LNLM81W0PY677138

NAME ==> [REDACTED]

ZIP ==> [REDACTED]

MODEL YR ==>

OWNER NAME

STREET ADDR

CITY : BELLEVUE

N/A YY-MM-DD 95-10-06

ST/PRV: WA CTRY:

N/A SOURCE: R

MODEL YEAR : 93 PLANT: Y

SALE YY-MM-DD 93-01-02

BODY STYLE DESC: 4 DOOR SEDAN

PRODUCTION YY-MM-DD 92-12-17

VEHICLE DESC : 1993 TOWN CAR

DIVISION DISTRICT ZONE DEALER PDC CODE FCSD REGION

SHIP~TO 3 88 A 067 64 CC

FACING 3 51 F 741

RESPONSIBLE 3 57 F 011

CA EMISSION : 2 ENGINE TAG CODE :

CAMPAIGN COUNTS

NAVIS STATUS : 800 COMPANY CAR IND :

TOTAL CAMPAIGNS : 02

DSO DISTRICT : FLEET CODE :

OPEN : 00 CLOSED : 02

DSO NUMBER : FLEET STATUS :

ACTIVE: 01 HISTORY: 01

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB166

E862-025 19673

CSCN150

CAMPAIGN VEHICLE INFORMATION

04/20/01 13:49:34

ENTER CAMPAIGN NUMBER=> 96L12 VIN=> 1LNLM81W0PY677138 TYPE OF SEARCH: A
MODEL YEAR: 93 DEFECT: PASS AIR BAG BODY STYLE: 4 DOOR SEDAN

NEW STATUS CODE: _____

CAMP DIV : 6

REPAIR INFORMATION: TYPE CODE: _____

SUPP CODE :

REPAIR DATE: _____ DEALER P/A: _____

KIT CODE : CI

MICRO REF: _____ CLAIM NUM: _____

OASIS DATE :

DELETE REASON: _____

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW: _____

IND: Y MATCH CODE:

CURRENT: 3 57 011 ASSIGNED: 96-11-22 SOURCE: NI

EXTRACT DATE: 96-11-22

***** STATUS INFORMATION: ***** * REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

CODE DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL SRC
F FORCED COMPLETION	98-01-22	B	98-01-22	AUTOC			OL
M RELEASED FOR MAILING	97-02-25						
H AWAITING MAILING	96-11-22						

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037=NO MORE DATA TO DISPLAY

OGDB166

2952-925 19874

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 1LNLM81W0PY677138
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DOOR SEDAN
RESP DEALER : 357011 BEGINNING MAILED DATE: 97-03-08 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-21 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS: RL
STREET ADDR1 : ST/PRV: WA
ADDR2 :

CITY : BELLEVUE

ZIP/POSTAL CODE:

N-A SOURCE: R N-A EFF DATE: 95-10-06 YY-MM-DD

CTRY:

RESP DEALER :

BEGINNING MAILED DATE: YY-MM-DD

RELEASE DESC :

ENDING MAILED DATE : YY-MM-DD

CAMPAIGN DIV :

FLEET CODE: FLEET MGMT LOC CODE:

LAST NAME :

INITIALS:

STREET ADDR1 :

ST/PRV:

ADDR2 :

CTRY:

CITY :

N-A SOURCE: N-A EFF DATE: YY-MM-DD

ZIP/POSTAL CODE:

YY-MM-DD

F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
I048-LAST PAGE OGDB166

CSCN150

CAMPAIGN VEHICLE INFORMATION

04/20/01 13:49:37

ENTER CAMPAIGN NUMBER=> 95B64 VIN=> 1LNLM81W0PY677138 TYPE OF SEARCH: H
MODEL YEAR: DEFECT: BODY STYLE:

NEW STATUS CODE:

CAMP DIV

REPAIR INFORMATION: TYPE CODE:

SUPP CODE

REPAIR DATE:

DEALER P/A:

KIT CODE

MICRO REF:

CLAIM NUM:

OASIS DATE

DELETE REASON:

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW:

IND: MATCH CODE:

CURRENT: ASSIGNED:

SOURCE:

EXTRACT DATE:

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
C COMPLETE B 95-11-06 011209 MK0QB5L AC

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037=NO MORE DATA TO DISPLAY

OGDB166

CSCN130

NOTIFICATION RECIPIENT HISTORY

04/20/01 13:49:39

ENTER CAMPAIGN MBR ==> 95B64

VIN ==> 1LNLM81W0PY677138

DEFECT

BODY STYLE DESC:

YY-MM-DD

RESP DEALER

BEGINNING MAILED DATE:

YY-MM-DD

RELEASE DESC

ENDING MAILED DATE :

YY-MM-DD

CAMPAIGN DIV

FLEET CODE:

FLEET MGMT LOC CODE:

INITIALS:

LAST NAME

STREET ADDR1

INITIALS:

ADDR2

INITIALS:

ST/PRV:

CTRY:

CITY

N-A SOURCE: N-A EFF DATE: YY-MM-DD

ZIP/POSTAL CODE:

YY-MM-DD

RESP DEALER

BEGINNING MAILED DATE:

YY-MM-DD

RELEASE DESC

ENDING MAILED DATE :

YY-MM-DD

CAMPAIGN DIV

FLEET CODE:

FLEET MGMT LOC CODE:

INITIALS:

LAST NAME

STREET ADDR1

INITIALS:

ADDR2

INITIALS:

ST/PRV:

CTRY:

CITY

N-A SOURCE: N-A EFF DATE: YY-MM-DD

ZIP/POSTAL CODE:

YY-MM-DD

F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
E504-CAMPAIGN FOR THIS VIN NOT FOUND OGDB166

Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VIN:	1LNELMBW8PY677136	Vehicle Line:	CVB - TOWN CAR (PN36/PN116) (91-97)	Eng Serial No.:	W
Model Year:	1993	Market Derived:	C/M - L-M DIVISION DERIVATIVE	Body Style:	*
Vehicle Type:	C	Drive Code:	C/B - 2 WHL LH REAR DRIVE	Engine:	CVH - R-M 4.6L SONIC EP1 NA CIV8 O-NP
Inv. Dealer:	12710	Body Cab Style:	CPC - 4 DOOR SEDAN-6 LTH	Transmission:	CDK - 4 SPD AUTO TRANS NAAO A006
		Version/Series:	CAB - BASE VERSION - CAR		

BUILD INFORMATION:

Region: NA - 8000000000 Place: BA - WIXON PLANT BUILD
Country: USA - 8000000000 Prod Date: 17-DEC-1992

SALE INFORMATION:

Region: NA - 8000000000 Selling Dealer: 351741 - *

Country: USA - 8000000000 Selling Dir StProv: CA
Buyer StProv: OK

Arrival Date: 13-JAN-1993 Red Carpet Lease: *

Sale Date: 02-JAN-1993 Fleet/Trade/Cp. Lease: F

Warranty Start Date: 02-JAN-1993 Modified Vehicle: *

Orig Warranty Date: 02-JAN-1993 Recomprl Vehicle: * Vehicle Export Flag: N

VOC/EOC:

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----
 N81PV67713H 4L S31480474 DX P 2 ATX 3P 4 2015 F K91V741 4WD MC H W
 1ZB10 5 H 2A X751A 62 M800L A

INSTALLED OPTION INFORMATION:

Air Conditioning:	C/C - ATC AIR CONDITIONER	GVW Code:	-
Alternator Amp Rating:	* - [N/A]	GVW Class Code:	L
Audio Data:	* - [N/A]	Instrumentation:	AC - ELECTRONIC INSTRUMENTATION
Axis Ratio:	EQACC - 3.06 FINAL DRIVE RATIO	Mirror(Driver Side):	* - [N/A]
Axis Type:	EQIAC - LIMITED SLIP REAR AXLE	Mirror(Passenger Side):	* - [N/A]
Battery Amp Rating:	72	Paint:	FHMAC - CLEAR CRYSTAL BLUE FROST C/C
Brake Code:	PEAAB - 4 WHL ANTI-LOCK BRAKES	Power Antenna:	* - [N/A]
Brake Code(Servos):	* - [N/A]	Radio:	AQ - ELETTR PREMIUM AM/FM STRO/CSTE
Calibration Codes:	313RR11A	Sound System:	* - [N/A]
Color(Armour):	* - [N/A]	Ramps Traction Axle:	* - [N/A]
Color(Paint):	* - [N/A]	Tire Brand:	AJ - MICHELIN - RECYCLABLE
Delivery Type:	H	Tire Size:	D00SF - P215/70R15 WSW
Drivetrain Code:	*	Traction Control:	* - [N/A]
Front Seat:	* - [N/A]	Wheel Base:	* - [N/A]
Fuel Type:	* - [N/A]		

TIRE DOT INFORMATION:

LF:	*	RF:	*
LR:	*	RR:	*
LL:	*	RL:	*
SPARE:	*		

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	K	Emission Code:	OC-OC
ESP Coverage(Miles):	060	Emission Cert Type:	C
ESP Coverage(Time):	072	Emission Decal Suffix:	JKA
ESP Plan Year:	1993	Engines Family:	PFM46VSPDCX
ESP Signature Date:	30-AUG-1993		

Any comments? You can contact



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STANDARD CLAIMS LIST

AWS Online Report

Run Date: 07-SEP-2001

Note: All Costs are in US Dollars

Claim Details												Cost Summary		Tech Comments											
Line	Claim Key	Date	Trx Code	CM	CPC	CAB	OB	BA	CDK	CVN	17-12-92	02-01-93	351741	USA	33	Q01	6Q01	*	170957	*	\$07	V75	F41	08	
1	1LNLM81W0PY677138	VB	CVB	CM	CPC	CAB	OB	BA	CDK	CVN	17-12-92	02-01-93	351741	USA	33	Q01	6Q01	*	170957	*	\$07	V75	F41	08	
AWS Claim Key:	12158472	Dec #: 1453683	Trx Code: EB4	Labor Hrs:	2.1	Labor Cost:	124.03	Material Cost:	32.84	Total Cost:	166.86														
Dir/Cat/Sub Cat:	13039-* Name: BELLEVUE LINCOLN-MERCURY		Pl:	425-4549583	St: WA	City Cd: USA		Reg Cd:	NA	Repr Date: 18-SEP-1995	DIST(Mile): 21814														
Cost Comments:	PAINT PEELING ON FRONT BUMPER																								
Tech Comments:	REFINISH FRONT BUMPER AND CLEARCOAT																								
2	1LNLM81W0PY677138	VB	CVB	CM	CPC	CAB	OB	BA	CDK	CVN	17-12-92	02-01-93	351741	USA	33	Q01	6A26	*	16012	*	\$04	V33	F11	D7	
AWS Claim Key:	12158474	Dec #: 1453682	Trx Code: EB4	Labor Hrs:	2.3	Labor Cost:	135.84	Material Cost:	60.06	Total Cost:	216.92														
Dir/Cat/Sub Cat:	13039-* Name: BELLEVUE LINCOLN-MERCURY		Pl:	425-4549583	St: WA	City Cd: USA		Reg Cd:	NA	Repr Date: 18-SEP-1995	DIST(Mile): 21814														
Cost Comments:	RUST SPOTS ON HOOD																								
Tech Comments:	REFINISH HOOD AND CLEARCOAT																								
3	1LNLM81W0PY677138	VB	CVB	CM	CPC	CAB	OB	BA	CDK	CVN	17-12-92	02-01-93	351741	USA	33	Q01	6A26	*	16005	*	\$04	V33	F11	D7	
AWS Claim Key:	12158475	Dec #: 1453681	Trx Code: EB4	Labor Hrs:	2.5	Labor Cost:	147.65	Material Cost:	20.46	Total Cost:	178.27														
Dir/Cat/Sub Cat:	13039-* Name: BELLEVUE LINCOLN-MERCURY		Pl:	425-4549583	St: WA	City Cd: USA		Reg Cd:	NA	Repr Date: 18-SEP-1995	DIST(Mile): 21814														
Cost Comments:	RUST SPOTS ON LF TENDER																								
Tech Comments:	REFINISH LF TENDER AND CLEARCOAT																								
4	1LNLM81W0PY677138	VB	CVB	CM	CPC	CAB	OB	BA	CDK	CVN	17-12-92	02-01-93	351741	USA	35	*	*	*	*	*	\$00	V00	*	*	
AWS Claim Key:	12236322	Dec #: 041289A	Trx Code: 95864	Labor Hrs:	3	Labor Cost:	29.53	Material Cost:	8.73	Total Cost:	41.32														
Dir/Cat/Sub Cat:	13039-* Name: BELLEVUE LINCOLN-MERCURY		Pl:	425-4549583	St: WA	City Cd: USA		Reg Cd:	NA	Repr Date: 0-NOV-1995	DIST(Mile): 22115														
Cost Comments:	INSPECT FOR TRANS RANGE SENSOR MALFUNCTION RECALL 95864																								
Tech Comments:	REPLACE RANGE SENSOR																								

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 17158477

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 02-JAN-1993

Production Date: 17-DEC-1992

VIN: 1LNLM81W0PY677138

Dealer Information:

Dealer Name: BELLEVUE LINCOLN-MERCURY

Dealer Code: 13039 - *

Address: 420 116TH NE

City: BELLEVUE

State: WA Zip Code: 98004

Country: USA Region Code: NA

Phone: (425)454-9585

Claim Information

Document Number: 1453683

Repair Date: 18-SEP-1995

Distance: 21814

TIS: 33

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 124.03

Misc. Expense Amount: 0

Part Markup Amount: 11.49

Material Cost: 32.84

Total Cost Gross: 168.36

Cust. Concern Code: F41 - BUMPER PEELED PAINT

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: REFINISH FRONT BUMPER AND CLEARCOAT

Customer Comment: PAINT PEELING ON FRONT BUMPER

Labor Op Code Labor Op Description Labor Op Cost

P46P FRONT BUMPER 124.03

Causal	Full Part Number	Part	Part	Extended	
Flag	PREF BASE SUFF	Description	CPSC	Quantity	Amount
Y	*	17D957 *	FRT BUMPER COVER ASY	011901	0 0
N	*	MATU *		011901	1 32.84

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 17158476

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 02-JAN-1993

Production Date: 17-DEC-1992

VIN: 1LNLM81W0PY677138

Dealer Information:

Dealer Name: BELLEVUE LINCOLN-MERCURY

Dealer Code: 13039 - *

Address: 420 116TH NE

City: BELLEVUE

State: WA Zip Code: 98004

Country: USA Region Code: NA

Phone: (425)454-9585

Claim Information

Document Number: 1453682

Repair Date: 18-SEP-1995

Distance: 21814

TIS: 33

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 135.84

Misc. Expense Amount: 0

Part Markup Amount: 21.02

Material Cost: 60.06

Total Cost Gross: 216.92

00001-02000-03000

Cust. Concern Code: F11 - BODY RUST/CORROSION (NOT PERFORATION EXCL BUMPER)

Condition Code: D7 - CORROSION (PERFORATION)

Technician Comment: REFINISH HOOD AND CLEARCOAT

Customer Comment: RUST SPOTS ON HOOD

Labor Op Code Labor Op Description Labor Op Cost

P8P	HOOD	135.84
-----	------	--------

Causal	Full Part Number	Part	Part	Extended				
Flag	PREF BASE SUFF	Description	CPSC	Quantity	Amount			
Y	*	16612	*	HOOD	010205	0	0	
N	*	MATU	*			010205	1	60.06

Any comments? You can contact



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Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 17158475

Vehicle Information

Model Year: 1993
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE
Version/Series: C/AB-BASE VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]
Warranty Start Date: 02-JAN-1993
Production Date: 17-DEC-1992
VIN: 1LNLM81W0PY677138

Claim Information

Document Number: 1453681
Repair Date: 18-SEP-1995
Distance: 21814
TIS: 33

Dealer Information:

Dealer Name: BELLEVUE LINCOLN-MERCURY
Dealer Code: 13039-*
Address: 420 116TH NE
City: BELLEVUE
State: WA Zip Code: 98004
Country: USA Region Code: NA
Phone: (425)454-9585

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 147.65
Misc. Expense Amount: 0
Part Markup Amount: 7.16
Material Cost: 20.46
Total Cost Gross: 175.27

Cust. Concern Code: F11 - BODY RUST/CORROSION (NOT PERFORATION,EXCL BUMPER)

Condition Code: D7 - CORROSION (PERFORATION)

Technician Comment: REFINISH LF FENDER AND CLEARCOAT

Customer Comment: RUST SPOTS ON LF FENDER

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
P101P	BASIC PAINT OPERATION - ONE COLOR	41.34
P10P	FRONT FENDER - COMPLETE	106.31

<u>Causal Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>		
<u>Flag</u>	<u>PREF BASE SURF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	*	16005 *	FENDER ASY FRONT R	010203	0 0
N	*	MATU *		010203	1 20.46

Any comments? You can contact:



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Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 17726527

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 02-JAN-1993

Production Date: 17-DEC-1992

VIN: 1LNLM81W0PY677138

Dealer Information:

Dealer Name: BELLEVUE LINCOLN-MERCURY

Dealer Code: 13039 - *

Address: 420 116TH NE

City: BELLEVUE

State: WA Zip Code: 98004

Country: USA Region Code: NA

Phone: (425)454-9585

Claim Information

Document Number: 011209A

Repair Date: 03-NOV-1995

Distance: 22115

TIS: 35

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 29.53

Misc. Expense Amount: 0

Part Markup Amount: 3.06

Material Cost: 8.73

Total Cost Gross: 41.32

00000
00000
00000
00000
00000

Cust. Concern Code: * -

Condition Code: * - [N/A]

Technician Comment: REPLACE RANGE SENSOR

Customer Comment: INSPECT FOR TRANS RANGE SENSOR MALFUNCTION RECALL 95B64

Labor Op Code Labor Op Description Labor Op Cost

B64B REPLACE 29.53

Causal	Full Part Number	Part	Part	Extended	
Flag	CPSC	Description	CPSC	Quantity	Amount
N	F3LY 7F293	A SPEED SENSOR - TRANS MAN LVR 071401	1	8.73	

Any comments? You can contact

[webmaster](#)

CSON140

VEHICLE DATA

09/07/01 12:35:15

ENTER VIN ==> 1LNLM81W0PY677138

NAME ==> [REDACTED]

ZIP ==> [REDACTED]

MODEL YR ==>

OWNER NAME

STREET ADDR

CITY : BELLEVUE

ST/PRV: WA CTRY:

MODEL YEAR : 93 PLANT: Y

BODY STYLE DESC: 4 DOOR SEDAN

VEHICLE DESC : 1993 TOWN CAR

N/A YY-MM-DD 95-10-06

N/A SOURCE: R

SALE YY-MM-DD 93-01-02

PRODUCTION YY-MM-DD 92-12-17

	DIVISION	DISTRICT	ZONE	DEALER	POC CODE	FCSD REGION
SHIP-TO	3	88	A	067	64	CC
FACING	3	51	F	741		
RESPONSIBLE	3	57	F	011		

CA EMISSION	: 2	ENGINE TAG CODE	:	CAMPAIGN COUNTS
NAVIS STATUS	: 800	COMPANY CAR IND	:	TOTAL CAMPAIGNS : 02
D\$O DISTRICT	:	FLEET CODE	:	OPEN : 00 CLOSED : 02
D\$O NUMBER	:	FLEET STATUS	:	ACTIVE: 01 HISTORY: 01

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGD8079

78861 15822-2265

CSCN150

CAMPAIGN VEHICLE INFORMATION

09/07/01 12:35:28

ENTER CAMPAIGN NUMBER=> 96L12 VIN=> 1LNLA81W0PY677138 TYPE OF SEARCH: A
MODEL YEAR: 93 DEFECT: PASS AIR BAG BODY STYLE: 4 DOOR SEDAN

NEW STATUS CODE: _____

CAMP DIV : 6

REPAIR INFORMATION: TYPE CODE: _____

SUPP CODE

REPAIR DATE: _____ DEALER P/A: _____

KIT CODE : CI

MICRO REF: _____ CLAIM NUM: _____

OASIS DATE

DELETE REASON: _____

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW: _____

IND: Y MATCH CODE: _____

CURRENT: 3 57 011 ASSIGNED: 96-11-22 SOURCE: NI

EXTRACT DATE: 96-11-22

***** STATUS INFORMATION: ***** ***** REPAIR INFORMATION: *****

CODE DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL SRC
F FORCED COMPLETION	98-01-22	B	98-01-22				OL
M RELEASED FOR MAILING	97-02-25						
H AWAITING MAILING	96-11-22						

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037=NO MORE DATA TO DISPLAY

OGDB079

E22-2000
10882

CSCN130

NOTIFICATION RECIPIENT HISTORY

09/07/01 12:35:38

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 1LNL81W0PY677138
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DOOR SEDAN
RESP DEALER : 357011 BEGINNING MAILED DATE: 97-03-08 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-21 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : [REDACTED] INITIALS: RL
STREET ADDR1 :
ADDR2 : ST/PRV: WA
CITY : BELLEVUE
ZIP/POSTAL CODE: [REDACTED] CTRY:

N-A SOURCE: R N-A EFF DATE: 95-10-06 YY-MM-DD
RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY :
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
I048-LAST PAGE OGD8079

CSCN140

VEHICLE DATA

09/07/01 12:36:44

ENTER VIN ==> 1LNLM81W0PY677138

NAME ==>

ZIP ==>

OWNER NAME

STREET ADDR

MODEL YR ==>

CITY : BELLEVUE

N/A YY-MM-DD 95-10-06

ST/PRV: WA CTRY:

ZIP/POSTAL CODE:

N/A SOURCE: R

MODEL YEAR : 93 PLANT: Y

SALE YY-MM-DD 93-01-02

BODY STYLE DESC: 4 DOOR SEDAN

PRODUCTION YY-MM-DD 92-12-17

VEHICLE DESC : 1993 TOWN CAR

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	88	A	067	64	CC
FACING	3	51	F	741		
RESPONSIBLE	3	57	F	011		

CA EMISSION : 2

ENGINE TAG CODE

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND

TOTAL CAMPAIGNS : 02

DSO DISTRICT :

FLEET CODE

OPEN : 00 CLOSED : 02

DSO NUMBER :

FLEET STATUS

ACTIVE: 01 HISTORY: 01

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB079

CSCN150

CAMPAIGN VEHICLE INFORMATION

09/07/01 12:36:50

ENTER CAMPAIGN NUMBER--> 96L12 VIN--> 1LNLM81W0PY677138 TYPE OF SEARCH: A
MODEL YEAR: 93 DEFECT: PASS AIR BAG BODY STYLE: 4 DOOR SEDAN

NEW STATUS CODE: _____

CAMP DIV : 6

REPAIR INFORMATION: TYPE CODE: _____

SUPP CODE

REPAIR DATE: _____ DEALER P/A: _____

KIT CODE : CI

MICRO REF: _____ CLAIM NUM: _____

OASIS DATE

DELETE REASON: _____

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW: _____

IND: Y MATCH CODE:

CURRENT: 3 57 011 ASSIGNED: 96-11-22 SOURCE: NI

EXTRACT DATE: 96-11-22

***** STATUS INFORMATION: ***** ***** REPAIR INFORMATION: *****

CODE DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL SRC
F FORCED COMPLETION	98-01-22	B	98-01-22				OL
M RELEASED FOR MAILING	97-02-25						
H AWAITING MAILING	96-11-22						

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037=NO MORE DATA TO DISPLAY

0GDB079

ESB2-02
02
03

CSCN130

NOTIFICATION RECIPIENT HISTORY

09/07/01 12:36:54

ENTER CAMPAIGN NBR => 96L12 VIN => 1LNLM81W0PY677138
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DOOR SEDAN
RESP DEALER : 357011 BEGINNING MAILED DATE: 97-03-08 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-21 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : [REDACTED] INITIALS: RL
STREET ADDR1 : [REDACTED]
ADDR2 : [REDACTED] ST/PRV: WA

CITY : BELLEVUE CTRY:
ZIP/POSTAL CODE: [REDACTED] N-A SOURCE: R N-A EFF DATE: 95-10-06 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:

CITY :
ZIP/POSTAL CODE: CTRY:
N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
I048-LAST PAGE OGDB079

2001
2002
2003
2004

CSCN130

NOTIFICATION RECIPIENT HISTORY

09/07/01 12:37:09

ENTER CAMPAIGN NBR => 96L12 VIN => 1LNLM81W0PY677138
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DOOR SEDAN
RESP DEALER : 357011 BEGINNING MAILED DATE: 97-03-08 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-21 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : [REDACTED] INITIALS: RL
STREET ADDR1 :
ADDR2 : ST/PRV: WA
CITY : BELLEVUE CTRY:
ZIP/POSTAL CODE: [REDACTED] N-A SOURCE: R N-A EFF DATE: 95-10-06 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
I048-LAST PAGE OGDB079

1000-0000-0000-0000-0000

SFCHWAMA

warranty Repair History

09/07/01 10:28:51

VIN: 1LNLM81W0PY677138 Year: Model:
Repair Date: WSD:
Repair Order: Odometer:
Causal Code:
Rpr Dealer:
A

C Part Number	Part Description	Part Qty	Labor Operation
---------------	------------------	----------	-----------------

F1=Help
F9=PrevRepair
INVALID VIN

F4=Prevvisit
F10=NextRepair

F5=Nextvisit
F11=Menu

F7=Prev
F12=Return

F8=Next

OGDB079

SFCHRFMA

Issue List

09/07/01 09:45:08

FCSD REGION:

MARKET:

ISSUE STATUS:

P&A CODE:

VIN: 1LNLMBAW0PY677138

CASE NUMBER:

SALES REGION:

SALES ZONE:

ISSUE TYPE:

A LAST HND/ Customer Phone Number/

Reason/

Stat/

C P&A LAO Trmt Customer Name

Year Model

Type

F1=Help

F2=AddAction

F5=CustomerList

F6=DealerInfo

F7=Prev

F8=Next

F10=IssueDetail

F11=Menu

F12=Return

NO ISSUES FOUND FOR THIS VIN

OGDB079

Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VIN:	1LNLM8T2W0PY677138	Vehicle:	CVB - TOWN CAR (PN36/PN116) [93-97]	Eng. Serial No.:	W
Model Year:	1993	Market Derived:	C/M - L-M DIVISION DERIVATIVE	Body Style:	*
Veh Type:	C	Drive Codes:	CIB - 2 WHL LH REAR DRIVE	Engines:	CVN - R-M 4.6L SOHC EPI NA CIVIC NP
Inv. Dealer:	12710	Body Cab Style:	CPC - 4 DOOR SEDAN-6 LITE	Transmission:	CDK - 4 SPD AUTO TRANS NAAO AODE
		Version/Series:	CYAB - BASE VERSION - CAR		

BUILD INFORMATION:

Region: NA - ~~XXXXXXXXXX~~ Plant: BA - WIXOM PLANT BUILD
Country: USA - ~~XXXXXXXXXX~~ Prod Date: 17-DEC-1992

SALE INFORMATION:

Region: NA - ~~XXXXXXXXXX~~ Selling Dealer: 351741 - *

Country: USA - ~~XXXXXXXXXX~~ Selling Div St/Prov: CA

Buyer St/Prov: OK

Arrival Date: 13-JAN-1993 Red Carpet Lease: *

Sale Date: 02-JAN-1993 Fleet/Rental/Co. Lease: P

Warranty Start Date: 02-JAN-1993 Modified Vehicle: *

Orig Warranty Date: 02-JAN-1993 Enclosed Vehicle: * Vehicle Export Flag: N

00001 1123-2367

VOC/EOC:

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----
KMLPP677126 4L 511400474 UK P 2 19Y 3P 4 2006 P 851V741 4WD 2Y 8 N
TURBO 9 A 2A K751A MP H2001 A

INSTALLED OPTION INFORMATION:

Air Conditioning:	C/C - ATC AIR CONDITIONER	GVM Code:	*
Alternator Amp Rating:	*	GVM Class Code:	L
Applies Brk:	* - [N/A]	Instrumentation:	AC - ELECTRONIC INSTRUMENTATION
Axis Ratio:	BOACC - 3.08 FINAL DRIVE RATIO	Mirror(Driver Side):	* - [N/A]
Axis Type:	BOJAC - LIMITED SLIP REAR AXLE	Mirror(Passg Side):	* - [N/A]
Battery Amp Rating:	72	Paint:	FHMAC - CLEAR CRYSTAL BLUE FROST C/C
Brake Code:	PEAAB - 4 WHL ANTI-LOCK BRAKES	Power Antenna:	* - [N/A]
Brake Code(Service):	* - [N/A]	Radio:	AQ - ELETN PREMIUM AM/FM STEROSTE
Calibration Code:	318RULIA	Sound System:	* - [N/A]
Color(Armrest):	* - [N/A]	Steer Tandem Axle:	* - [N/A]
Color(Tint):	* - [N/A]	Tire Brand:	AJ - MICHELIN - RECYCLABLE
Delivery Type:	H	Tire Size:	D00SF - P215/70R15 WSW
Drivetrain Code:	*	Traction Control:	* - [N/A]
Front Seat:	* - [N/A]	Wheel Base:	* - [N/A]
Fuel Type:	* - [N/A]		

TIRE DOT INFORMATION:

LR:	*	RR:	*
LR:	*	RR:	*
LT:	*	RT:	*
SPARE:	*		

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code: K Revision Code: CC-CIC
ESP Coverage(Miles): 060 Emission Cert Type: C
ESP Coverage(Thru): 072 Emission Decal Suffix: JKA
ESP Plus Year: 1993 Engine Family: PFM46VSPDCX
ESP Signature Date: 30-AUG-1993

Any comments? You can contact



webmaster

STANDARD CLAIMS LIST

AWS Online Report

Run Date: 07-SEP-2001

Note: All Costs are in US Dollars

ILNLMBIW0PY677134	VB	CVB	CM	OFC	DAB	OS	BA	CDK	CVN	17-12-92	02-01-93	351741	USA	33	Q01	6A26	*	120957	*	\$0	V75 P41 D6
AWS Claim Key:	12158427	Dec #:	1433613		Trx Code:		BH	Labor Hrs:		2.1		Labor Cost:		124.03	Material Cost:	32.84	Total Cost:	166.86			
Dir Cd/Sub Cd:	13039-* Name:	BELLEVUE	LINCOLN-MERCURY				Hc:	425-4549515	St: WA	Ctry Cd: USA			Reg Cd:	NA	Repr Date:	18-SEP-1993	DIST(Mile):21814				
Cost Comments:	PART PEELING ON FRONT BUMPER																				
Tech Comments:	REFINISH FRONT BUMPER AND CLEARCOAT																				
ILNLMBIW0PY677135	VB	CVB	CM	OFC	DAB	OS	BA	CDK	CVN	17-12-92	02-01-93	351741	USA	33	Q01	6A26	*	16612	*	\$0	V33 P11 D7
AWS Claim Key:	12158426	Dec #:	1433612		Trx Code:		BH	Labor Hrs:		2.3		Labor Cost:		135.24	Material Cost:	60.06	Total Cost:	216.92			
Dir Cd/Sub Cd:	13039-* Name:	BELLEVUE	LINCOLN-MERCURY				Hc:	425-4549515	St: WA	Ctry Cd: USA			Reg Cd:	NA	Repr Date:	18-SEP-1993	DIST(Mile):21814				
Cost Comments:	RUST SPOTS ON HOOD																				
Tech Comments:	REFINISH HOOD AND CLEARCOAT																				
ILNLMBIW0PY677136	VB	CVB	CM	OFC	DAB	OS	BA	CDK	CVN	17-12-92	02-01-93	351741	USA	33	Q01	6A26	*	16005	*	\$0	V33 P11 D7
AWS Claim Key:	12158425	Dec #:	1433611		Trx Code:		BH	Labor Hrs:		2.5		Labor Cost:		147.65	Material Cost:	20.46	Total Cost:	175.27			
Dir Cd/Sub Cd:	13039-* Name:	BELLEVUE	LINCOLN-MERCURY				Hc:	425-4549515	St: WA	Ctry Cd: USA			Reg Cd:	NA	Repr Date:	18-SEP-1993	DIST(Mile):21814				
Cost Comments:	RUST SPOTS ON LF PENDER																				
Tech Comments:	REFINISH LF PENDER AND CLEARCOAT																				
ILNLMBIW0PY677138	VB	CVB	CM	OFC	DAB	OS	BA	CDK	CVN	17-12-92	02-01-93	351741	USA	35	*	*	*	*	*	\$0	V60 *
AWS Claim Key:	12120522	Dec #:	811209A		Trx Code:		BH	Labor Hrs:		3		Labor Cost:		29.53	Material Cost:	8.73	Total Cost:	41.32			
Dir Cd/Sub Cd:	13039-* Name:	BELLEVUE	LINCOLN-MERCURY				Hc:	425-4549515	St: WA	Ctry Cd: USA			Reg Cd:	NA	Repr Date:	03-NOV-1994	DIST(Mile):22115				
Cost Comments:	INSPECT FOR TRANS RANGE SENSOR MALFUNCTION RECALL 95864																				
Tech Comments:	REPLACE RANGE SENSOR																				

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 17158477

Vehicle Information

Model Year: 1993
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE
Version/Series: C/AB-BASE VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]
Warranty Start Date: 02-JAN-1993
Production Date: 17-DEC-1992
VIN: 1LNLM81W0PY677138

Dealer Information:

Dealer Name: BELLEVUE LINCOLN-MERCURY
Dealer Code: 13039 - *
Address: 420 116TH NE
City: BELLEVUE
State: WA Zip Code: 98004
Country: USA Region Code: NA
Phone: (425)454-9585

Claim Information

Document Number: 1453683
Repair Date: 18-SEP-1995
Distance: 21814
TIS: 33

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 124.03
Misc. Expense Amount: 0
Part Markup Amount: 11.49
Material Cost: 32.84
Total Cost Gross: 168.36

Cust. Concern Code: F41 - BUMPER PEELED PAINT

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: REFINISH FRONT BUMPER AND CLEARCOAT

Customer Comment: PAINT PEELING ON FRONT BUMPER

Labor Op Code Labor Op Description Labor Op Cost

P46P FRONT BUMPER 124.03

Current	Full Part Number	Part	Part	Extended
Flag	PREF BASE SURF	Description	CPSC	Quantity Amount
Y	* 17D957 *	FRT BUMPER COVER ASY 011901	0	0
N	* MATU *		011901	1 32.84

Any comments? You can contact



[webmaster](#)

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 17158476

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 02-JAN-1993

Production Date: 17-DEC-1992

VIN: 1LNLM81W0PY677138

Dealer Information:

Dealer Name: BELLEVUE LINCOLN-MERCURY

Dealer Code: 13039 - *

Address: 420 116TH NE

City: BELLEVUE

State: WA Zip Code: 98004

Country: USA Region Code: NA

Phone: (425)454-9585

Claim Information

Document Number: 1453682

Repair Date: 18-SEP-1995

Distance: 21814

TIS: 33

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 135.84

Misc. Expense Amount: 0

Part Markup Amount: 21.02

Material Cost: 60.06

Total Cost Gross: 216.92

1715847-00003

Cust. Concern Code: F11 - BODY RUST/CORROSION (NOT PERFORATION.EXCL BUMPER)

Condition Code: D7 - CORROSION (PERFORATION)

Technician Comment: REFINISH HOOD AND CLEARCOAT

Customer Comment: RUST SPOTS ON HOOD

Labor Op Code **Labor Op Description** **Labor Op Cost**

PSP	HOOD	135.84
-----	------	--------

Causal	Full Part Number	Part	Part	Extended			
Flag	PREF BASE SUFF	Description	CPSC	Quantity	Amount		
Y	*	16612	*	HOOD	010205	0	0
N	*	MATU	*		010205	1	60.06

Any comments? You can contact



[webmaster](#)

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 17158475

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 02-JAN-1993

Production Date: 17-DEC-1992

VIN: 1LNLM81W0PY677138

Dealer Information:

Dealer Name: BELLEVUE LINCOLN-MERCURY

Dealer Code: 13039 - *

Address: 420 116TH NE

City: BELLEVUE

State: WA Zip Code: 98004

Country: USA Region Code: NA

Phone: (425)454-9585

Claim Information

Document Number: 1453681

Repair Date: 18-SEP-1995

Distance: 21814

TIS: 33

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 147.65

Misc. Expense Amount: 0

Part Markup Amount: 7.16

Material Cost: 20.46

Total Cost Gross: 175.27

FBI - SEATTLE

Cust. Concern Code: F11 - BODY RUST/CORROSION (NOT PERFORATION, EXCL. BUMPER)

Condition Code: D7 - CORROSION (PERFORATION)

Technician Comment: REFINISH LF FENDER AND CLEARCOAT

Customer Comment: RUST SPOTS ON LF FENDER

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
P101P	BASIC PAINT OPERATION - ONE COLOR	41.34
P10P	FRONT FENDER - COMPLETE	106.31

Cancel	Full Part Number	Part	Part	Extended
Flag	PREF BASE SURF	Description	CPSC	Quantity Amount
Y	* 16005 *	FENDER ASY FRONT R	010203	0 0
N	* MATU *		010203	1 20.46

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 17726527

Vehicle Information

Model Year: 1993
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE
Version/Series: C/AB-BASE VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]
Warranty Start Date: 02-JAN-1993
Production Date: 17-DEC-1992
VIN: 1LNLM81W0PY677138

Claim Information

Document Number: 011209A
Repair Date: 03-NOV-1995
Distance: 22115
TIS: 35

Dealer Information:

Dealer Name: BELLEVUE LINCOLN-MERCURY
Dealer Code: 13039 *
Address: 420 116TH NE
City: BELLEVUE
State: WA Zip Code: 98004
Country: USA Region Code: NA
Phone: (425)454-9585

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 29.53
Misc. Expense Amount: 0
Part Markup Amount: 3.06
Material Cost: 8.73
Total Cost Gross: 41.32

Cust. Concern Code: * -

Condition Code: * - [N/A]

Technician Comment: REPLACE RANGE SENSOR

Customer Comment: INSPECT FOR TRANS RANGE SENSOR MALFUNCTION RECALL 95B64

Labor Op Code **Labor Op Description** **Labor Op Cost**

B64B	REPLACE	29.53
------	---------	-------

Cause	Full Part Number	Part	Part Extended		
Flag	Description	CPSC	Quantity	Amount	
N	F3LY 7F293 A	SPEED SENSOR - TRANS MAN LVR	071401	1	8.73

Any comments? You can contact:



techmaster

NVNPS10

NAVIS Vehicle Inquiry

09/07/01 08:51:09

=> VEHICLE ID: 1L PY677138 (WVYPBBBBBB) Vin: 1LNLM81W0PY677138 Div: 3 Status: 800
Vehicle Line: CVB Convoy Deliv: 011393 Orig P-Lvl: 310 Selling Dlr: 51v741
Order Recpt: 103092 Ship To Stat: Curr P-Lvl: 310 Sale Date: 010293
Orig Sched: 121492 Rls-To Stat: OK Order Dlr/Reg: 51741/54 Demo Dt:
Inv Prep: 121092 Orig Int St: 121992 Orig Rls Dlr: 51741 Deliv Type: H
Prod Date: 121792 Curr Int St: 121992 Rls Dlr P&A: 12710 Sales Prd: 093011
Rls Date: 121892 Dlrfin Ext: Warr Start: 010293 Cancel Sl:
Memo Consign: P&C Ext: 012593 Warrs-Ind: Sale Status: G
Orig Pltbus: 121892 Advert Ext: -Date- Dealer- Region-
Curr Pltbus: 121892 Slspsn SS#:
T/Name: 9 Curr Stock: 121892 51v741 54
Addr: [REDACTED] State: OK 1st-Prior:
City: OKLAHOMA CITY N/A-Rcpt: [REDACTED] 2nd-Prior:
Zip: 73126 Warr-Ins-Ind: 3rd-Prior:
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F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

OGDB079

MVNP510

NAVIS Vehicle Inquiry

09/07/01 08:52:33

VEHICLE ID: 1LPY677138 (WWYPBBBBBB) vin: 1LNLM81W0PY677138 Div: 3 Status: 800
Vehicle Line: CVB Convoy Deliv: 011393 Orig P-Lvl: 310 Selling Dlr: 51V741
Order Recpt: 103092 Shipto Stat: Curr P-Lvl: 310 Sale date: 010293
Orig Sched: 121492 Rls-To Stat: OK Order Dlr/Reg: 51741/54 Demo Dt:
Inv Prep: 121092 Orig Int St: 121992 Orig Rls Dlr: 51741 Deliv Type: H
Prod Date: 121792 Curr Int St: 121992 Rls Dlr P&A: 12710 Sales Prd: 093011
Rls Date: 121892 Dlrfin Ext: Warr Start: 010293 Cancel sl:
Memo Consign: P&C Ext: 012593 WarrS-Ind: Sale Status: G
Orig Pltbus: 121892 Advert Ext: -Date- -Dealer- -Region-
Curr Pltbus: 121892 Slspsn SS#:
T/Name: 9 HERTZ CORP Curr Stock: 121892 51V741 54
Addr: 5601 N W EXPRESSW State: OK 1st-Prior:
City: OKLAHOMA CITY M/A-Rcpt: 010693 2nd-Prior:
Zip: 73126 Warr-Ins-Ind: 3rd-Prior:
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F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

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MVNP530

NAVIS Inquiry Screen #3

09/07/01 08:52:29

VEHICLE ID: 1LPY677138 (WWYPBBBBBB) vin: 1LNLM81W0PY677138 Div: 3 Status: 800

Ordering Name: [REDACTED]
Secondary Name:
Ordering FIN: HZ001
Order-For FIN:
Orig Ordr Type: 5

Selling FIN: HZ001
Sold-To Fin:

Distr Status: P
Last NAVIS St: 010693
Distr Stat Dt: 011393
Last Activity: 041896
Serialzd Dte: 120492
Scheduled Dte: 121492
Mexico Status:

Component Data - - - - -

Dr Post/Calib: HFS Tire Brand: A
Envir Cntl Lbl: JKA EEC:
Engine Tag Cd: 3G812AA
Engine Serial: W
Driver Airbag: FT4342C0565
Pssngr Airbag: 133236012 Axle: JY

F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F6=Screen #1

OGDB079

NVNP520

NAVIS Financial Screen

09/07/01 08:52:22

VEHICLE ID: 1LPY677138 (WWYPBBBBBB) Vin: 1LNLM81W0PY677138 Div: 3 Status: 800

Financial Data -

Orig Totl Inv:	28824.85	A-Plan Price:	.00	Predel Invoic:	.00
Curr Totl Inv:	28824.85	Total Adj:	.00	Sched-A QST:	.00
Base Vehicle:	27694.00	Base Adj:	.00	POC GST:	.00
Options:	533.20	Option Adj:	.00	Price Protect:	.00
Base Holdback:	.00	Base Hb Adj:	.00	Chargebck Amt:	.00
Optn Holdback:	.00	Option Hb Adj:	.00	30-day FP Amt:	.00
Misc Charges:	7.65	Gas Amt:	.00	Floor Plan:	84.07
Finance Chrge:	.00	Sched-B Amt:	590.00	P&C Charge:	104.75
FDAF/LMDA:	.00	Mktng Contrib:	.00	Pre-Dlvry Amt:	.00

Financing Data -

Finance Source:	0000001	O-Warr Start:	010293	Release Date:	121892
Orig Int St-Sw:	N	Co Tag Number:		Transit Time:	13
Ret Draft Ind:		Pre-del Date:		Rls Plus Trans:	323192
Floor Pln Date:	012593	PrdIvry S.Code:		Ramp Code:	27
Advt Comm Code:		Lease Code:		Method Shipped:	7
Upfront PP Ind:		Invoic In-Proc:	070993	Memo Cons Loc:	

F1=Help F3=Exit F4=Primary Menu F6=Screen #1 F9=Screen #3

OGDB079

0109510
0222-2233

MASTER FILE REPORT VIN: 3LHLM51MPCY67715

REQUEST DATE: 12/14/01 PAGE 1

1 REQ-24-NLMN1JN8PY677138 KEY: 95Y677138--REQUESTED BY: 3986008 - REQUEST ID: 1

~~LAST ACTIVE - 04/23/96~~

-VENTURE ORDER IMAGE

LINE CONNECTION TRUNK SELLING FACING SHIP TO PRIOR STOCK DEALERS ORIO
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DATE 3										DLR MILE SM N FLT N											
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														OUT	HST	DEL	IND	B IND	L IND	DATE	P

F I N A N C I A L D A T A															
LINE	DOC	STATUS	ST	ICOPAC	RAMP	WT	TRK	MX	RAIL	TOT-CURR	BASE	BASE	OPTION	TOTAL	
		BATE	CD	DATE	CODE	SH	TIME	AL	RAILCAR ID	TIME	INVOICE	VEHICLE	OPTIONS	HOLDBACK	AIR
93-87		93M113	P	921229	27	7	13	49	ETT19B4406	13	28824.85	27694.00	533.20	0.00	0.00

F I N A N C I A L D A T A																		
LINE	BASE VEH	OPTION	BASE	OPTION	ADVER	FINANCE	ORG	ORIG	CURR	CURR	RL	SH	PROTECT	PRICE	PRICE	CHO		
#	ADJ	ADJ	HR ADJ	HS ADJ	FUND	CHARGE	PFL	SCH B	PFLC	SCH B	ST	ST	DATE	PROTECT	AMOUNT	IC	C	BACK
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MASTER FILE REPORT VIN: 1LNLM81H0PY677138

REQUEST DATE: 12/14/81 PAGE 1

100-1LNLM81H0PY677138 (KEY: 93Y677138) REQUESTED BY: SMMED001 REQUEST ID: LAST ACTIVE: 0643596

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DEC 18 1991
FILER FILE REPORT VIN: ILNLW81HOPY677136

REQUEST DATE: 12/14/01 PAGE 2

N/A	CURR	VEN	POST	POST
E RECEIPT	DAM EFF	MOD CERT	SALE	RLSE
DATE	DATE	CDE	CODE	DATE
930106	930106		C	

15:51:52

ORDERING	PAC	FL-PLN	EXTRACT	DEALER	ADV	ADV	PRE-	PRE-	FLOOR	PRE-
NAME	CHARGE	ALLOM	DATE	FIN-EXT	PD	EXT	DEVRY	DELIVERY	PLAN	DELIVERY
HERTZ	104.75	84.87	930125	DATE	SC	CDE	DATE	AMT	DATE	DATE
							0.80	0.86	930125	

ENGINE	SOLD TO	KTP	IVY TRK	LK SET	HT	CENTRAL	CEN	MKT	SPC	SPC	HARR	N	D	EMI	
2 CALIBRA	FIN CODE	FPA	DATE	SR	IN PROC	DATE	PER	50	REQ	REQ	STAT	S	U	COM	ORDER
SIERRA							CDE	CTR	1	2	CODE	R	TNS	FIN-CODE	4TH
								0						JKA	HE001

STK DEALERS & DATES	S	P	FT	DRIVER-MR-BAB	PASSENGER-AIR-BAB	PROD	CUSTOMER
5TH	4TH	5TH	PR	SERIAL NBR	CD	HOUR	PHONE
3 PRIOR	PRIOR	PRIOR	TRANSMISSION	PR	DRIVER-MR-BAB	133236012	NOT-AVAILABLE
			PR	SERIAL NBR	CD		
			000008.00	000008	CD		
					CD		
					CD		

BUSINESS	PRETENSIONER		SALES PRSN	CTY	L T	CO	CAR LESSEE	TAG NUMBER	REP
4 PHONE	DRIVER SIDE	PASSENGER SIDE	SS	CDE	I L	FIRST NAME	MI	NAME	
NOT-AVAILABLE	CODE	CODE	CDE	I L	FIRST NAME	MI	NAME		

DEPT	GARAGE	SOC	COUNTRY	
5 ADDRESS	5601 N W EXPRESSN	CITY	P.O. BOX	/APPT #
		OKLAHOMA CITY	OK 73126	

SELLING	L	SECONDARY NAME	
5 FIN CDE	T FIRST NAME	MI LAST NAME	

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CER FILE REPORT VIN: 1LNLM81NDPY677138

REQUEST DATE: 12/14/01 PAGE 3

IMPORT ACTIVE DATE	INV COST	BASE	SHIP REF	IVS CODE	IVS LVL	INVOICE OPTIONS	PLANT RELEASE	PORT ARRIVAL	SHIP TO US	EST US ARRIVAL	US PORT ARRIVAL	D A T E S	DAMAGE REPORT	DAMAGE REPAIR	AVAIL ASSIGN	ASSIGN DEALER
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IVS RECEIPT DATE	IVS LND PROCESS DATE	EXP VEH ACTIVITY DATE	EXPORT STEAMER NAME	EXPORT BOOKED DATE	STEAMER SAIL DATE	STEAMER ETA DATE
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E P A													
ACTIVITY DATE	VEH DVR	LBL LN	BODY IND	ENGINE SER	END TAG MUN	CODE CODE	TRAN CODE	AXLE CODE	CALF ENIS	HIGH ALT	CAT CODE	WHL BASE	ESVD FLD
921221	Y	Y	BA4	NFS	M	P		G	L	C			

(1756) -- EPA MILEAGE DATA -- (1788)	EPA 5 678901234567890123456789012345678	CAN 7 62418268857080018281328515212238	CAN 8 U	BASE FMV AMOUNT	OPTION FMV AMOUNT	GAS FMV AMOUNT	HISC FMV AMOUNT

TELETYPE	<input checked="" type="checkbox"/>
NAME	1788
TELEPHONE	
FAX NO.	
TELEPHONE	
FAX NO.	
TELEPHONE	
FAX NO.	

MHT-FAX Transmission

12/14/01

3

MASTER FILE REPORT VIN: 1LNLM83M0PY677138

REQUEST DATE: 12/14/81 PAGE 3

LINE	IMPORT REF 17	ACTIVE DATE	INV BASE COST	SHIP REF	DNG CDE	IVS LVL	IVS OPTIONS	PLANT RELEASE	PORT ARRIVAL	SHIP TO US	EST US ARRIVAL	US PORT ARRIVAL	DAMAGE REPORT	DAMAGE REPAIR	AVAIL ASSIGN	ASSIGN DEALER
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LINE	IVS INV RECEIPT	INV LNB PROCESS	EXP VEN ACTIVITY	EXPORT STEAMER NAME	EXPORT BOOKED DATE	STEAMER SAIL DATE	STEAMER ETA DATE
18	DATE	DATE					

LINE	ACTIVITY DATE	VEH DVR	LM LN	BODY IND	ENGINE SER	EPA TAG NUM	EMI CODE	TRAN CODE	AXLE CODE	CALF CODE	HIGH EMIS	CAT ALT	NHL CODE	RSVD BASE
19	921221		Y	Y	3A4	MFS	H	P		G	L	C	C	

LINE	(1756)--EPA MILEAGE DATA--(1788)	EPA ENTRY U	CAN LAB	CAN LAB	CAN CAN	CAN CAN	CAN CAN	BASE PRV AMOUNT	OPTION PRV AMOUNT	OAS PRV AMOUNT	MISC PRV AMOUNT
20	678901234567890123456789012345678 G2418260857080010281328515212230	CODE	DATA	TYPE	URB	HOY	RATE				



MASTER FILE REPORT VIN: 1LHEH81W0PY677138

REQUEST DATE: 12/14/81 PAGE 3

LINE	IMPORT ACTIVE DATE	INV BASE COST	SHIP REF	INV CDE	IVS LVL	IVS INVOICE OPTIONS	PLANT RELEASE	PORT ARRIVAL	SHIP TO US	EST US ARRIVAL	US PORT ARRIVAL	DATES	DAMAGE REPORT	DAMAGE REPAIR	AVAIL ASSN	ASSIGN DEALER
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LINE	IVS INV RECEIPT DATE	IVS INV LND PROCESS DATE	EXP VEH ACTIVITY DATE	EXPORT STEAMER NAME	EXPORT BOOKED DATE	STEAMER SAF. DATE	STEAMER ETA DATE
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LINE	ACTIVITY DATE	VEH MVR	LBN LN	BODY SER	ENGINE TAG NUM	EPA EMD	TRAN CODE	AXLE CODE	CALF EMIS	HIGH ALT	CAT CODE	MNL BASE	RSVD FLD
F 19	921221				DA4-HFE	N	P		C	L	C		

LINE	(1756)—EPA MILEAGE DATA---(1768)	EPA CATEGORY U	CAN CODE	CAN DATA	CAN TYPE	CAN URB	CAN HGT	CAN RATE	BASE FMV AMOUNT	OPTION FMV AMOUNT	GAS FMV AMOUNT	MISC FMV AMOUNT
F 20	5-6-7-8-8 67890123456789012345678 0241826885708810281328515212230											

SEARCHED	INDEXED
SERIALIZED	FILED
JAN 18 1982	
FBI - MEMPHIS	
MEMPHIS, TENNESSEE	

MVMS-310

MAVIS Vehicle Inquiry

12/20/01 10:58:51

VEHICLE ID: 1LIPY677138 (WWYERBRRSS) Vin: 1LNLM81W0PY677138 Div: 3 Status: 800
Vehicle Line: CVB Convoy Deliv: 011393 Orig P-Lvl: 310 Selling Dlr: 51V741
Order Recpt: 103092 ShipTo Stat: Curr P-Lvl: 310 Sale Date: 010293
Orig Sched: 121492 Rls-To Stat: OK Order Dlr/Reg: 51741/54 Demo Dt:
Inv Prep: 121092 Orig Int St: 121992 Orig Rls Dlr: 51741 Deliv Type: H
Prod Date: 121792 Curr Int St: 121992 Rls Dlr P&R: 12710 Sales Prd: 093011
Rls Date: 121892 Dirfin Ext: Warr Start: 010293 Cancel St:
Memo Consign: P&C Ext: 012593 WarrS-Ind: Sale Status: G
Orig Pltns: 121892 Advert Ext: -Date- -Dealer- -Region-
Curr Pltns: 121892 Shppn SS#: 1111 Shipped: 121892 88W067
T/Name: 9 HERTZ CORP Curr Stock: 121892 51V741 54
Addr: 5601 N W EXPRESSW State: OK 1st-Prior:
City: OKLAHOMA CITY M/A-Recpt: 010693 2nd-Prior:
Zip: 73126 Warr-Ins-Ind: 3rd-Prior:
V.O.: 1 2 3 4 5 6 7 8
12345234567890123456789012345678901234567890123456789012345678901234
M81PY 4L 5114M0474 UK F 2 Pl 3P 4 2GL6 P K51V741 4VAMD
8 9 0 1 2 3 4 5 6
567890123456789012345678901234567890123456789012345678901234567890
BY H WLNLO 9 B 2A A751A WP H2001
F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

OGDB103

NVP520

NAVIS Financial Screen

12/20/01 10:58:55

==> VEHICLE ID: 1LPPY677138 (NVP520) Vin: 1LNLM81W0PY677138 Div: 3 Status: 800

Financial Data - - - - -

Orig Total Inv:	28824.85	A-Plan Price:	.00	Prdcl Invoice:	.00
Curr Total Inv:	28824.85	Total Adj:	.00	Sched-A QST:	.00
Base Vehicle:	27694.00	Base Adj:	.00	POC QST:	.00
Options:	533.20	Option Adj:	.00	Price Protect:	.00
Base Holdback:	.00	Base Hb Adj:	.00	Chargeback Amt:	
Optn Holdback:	.00	Option Hb Adj:	.00	30-Day FP Amt:	.00
Misc Charges:	7.65	Gas Amt:	.00	Floor Plan:	84.07
Finance Charge:	.00	Sched-B Amt:	590.00	P&C Charge:	104.75
FDAF/LMDA:	.00	Mktng Contrib:	.00	Pre-Dlvry Amt:	.00

Financing Data - - - - -

Finance Source:	0000001	O-Warr Start:	010293	Release Date:	121892
Orig Int St-Sw:	N	Co Tag Number:		Transit Time:	13
Ret Draft Ind:		Pre-del Date:		Rls Plus Trans:	123192
Floor Pln Date:	012593	Prdlyvry S.Code:		Ramp Code:	27
Advt Comm Code:		Lease Code:		Method Shipped:	7
Upfront FP Ind:		Invoic In-Proc:	070993	Memo Cons Loc:	

F1=Help F3=Exit F4=Primary Menu F6=Screen #1 F9=Screen #3

OGDB103

NVMP530

MAVIS Inquiry Screen #3

12/20/01 10:58:58

—>

VEHICLE ID: 1LPY677138 (WYPBBBBB) Vin: 1LNLM81W0PY677138 Div: 3 Status: 800

Ordering Name: HERTZ
Secondary Name:
Ordering FIN: HZ001
Order-For FIN:
Orig Odr Type: 5

Selling FIN: HZ001
Sold-To Fin:

Distr Status: P
Last [REDACTED] Dt: 010693
Distr Stat Dt: 011393
Last Activity: 041896
Serialized Dte: 120492
Scheduled Dte: 121492
Mexico Status:

Component Data - - - - -

Dr Post/Calib: RFS Tire Brand: A
Emis Cntl Lbl: JKA EEC:
Engine Tag Cd: 3G812AA
Engine Serial: W
Driver Airbag: FT4342C0565
Passngr Airbag: 133236012 Axle: JY

F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F6=Screen #1

OGDB103

SFCMCMA

Customer List

12/20/01 11:00:25

VIN: 1LNLM81W0PY677138 CASE: _____ HOME PHONE: _____
LAST NAME: _____ ZIP/POSTAL: _____ CTRY: _____

A CUSTOMER NAME/ C City	Address/ St/Prov	Zip/Postal	Address/ Ctry	Home Phone
[REDACTED] FEDERAL WAY	WA	[REDACTED]	USA	[REDACTED]

F1=Help F2=VehicleList F4=UpdCustInfo F5=AddCustIssue
F7=Prev F8=Next F11=Menu F12=Return

NO MORE RECORDS AVAILABLE

OGDB103

1000-222-1000

SFCHREMA

Recall/ONP Information

12/20/01 11:00:37

VIN: 1LNLM81W0PY677138
WSD: 01/02/93

Year: 1993 Model: TOWN CAR
Build Date: 12/17/92

Campaign				Status	Dealer
C Number	Type	Description	Status	Date	Code
96L12	L	PASS AIR BAG	FORCED COMPLETION	01/22/98	AUTOC

F1=Help F7=Prev F8=Next F11=Menu F12=Return
MORE RECORDS AVAILABLE

OGDB103

SFCMRCMA

Action Detail

12/20/01 11:03:47

--> **VIN:** 1L8HMB1W0FT677138 **Year:** 1993 **Model:** TOWN CAR

Name:

Trmt:

Symptom:

Reason:

Dealer:

Issue Type: 8 **INQ**

Issue Status: 2 **CLOSED**

Comm Type: P **PHONE**

Odometer Reading: 041000 **MI**

Analyst: 7849SR **RHODES**

Document Number:

Action Date: 10/29/97

Action Data: **N**

Action Time: 13:45:02 **EST**

Origin Desc: DO

Action Desc: *** NAVIS: SUBSEQUENT ***

CUSTOMER SAYS:

-LINCOLN TOWN

-WHAT IS THE WARRANTY ON THIS CAR

*

PER CUSTOMER, DEALER SAYS:

F1=Help F2=ActionData F4=PrevAction F5=NextAction F9=PrevComments

F10=NextComments F11=Menu F12=Return F13=PrevContact F14=NextContact

MORE COMMENTS AVAILABLE

OGDB103

SFCMNCMA

Action Detail

12/20/01 11:04:05

VIN: 1LNLM81W0PY677138 Year: 1993 Model: TOWN CAR

Name:

Trmt:

Symptom:

Reason:

Dealer:

Issue Type: 8 INQ

Comm Type: P PHONE

Analyst: 7849SR RHODES

Action Date: 10/29/97

Action Time: 13:45:02 EST

Origin Desc: DO

Action Desc:

Comments: PER CUSTOMER, DEALER SAYS:

-NO CONTACT

*

CUSTOMER SEEKS:

-WARRANTY INFORMATION

*

Issue Status: 2 CLOSED

Odometer Reading: 041000 MI

Document Number:

Action Data: N

F1=Help F2=ActionData F4=PrevAction F5=NextAction F9=PrevComments
F10=NextComments F11=Menu F12=Return F13=PrevContact F14=NextContact

NO MORE COMMENTS AVAILABLE

OGDB103

EE22-02
1991

SFCMCMCA

Action Detail

12/20/01 11:04:06

VIN: 1LWLM81W0PY677138 Year: 1993 Model: TOWN CAR

Name:

Trmt:

Symptom:

Reason:

Dealer:

Issue Type: 8 INQ

Comm Type: P PHONE

Analyst: 7849SR RHODES

Action Date: 10/29/97

Action Time: 13:45:02 EST

Origin Desc: DO

Action Desc: PER CUSTOMER, DEALER SAYS:

-NO CONTACT

*

CUSTOMER SEEKS:

-WARRANTY INFORMATION

*

F1=Help F2=ActionData F4=PrevAction F5=NextAction F9=PrevComments

F10=NextComments F11=Menu F12=Return F13=PrevContact F14=NextContact

NO NEXT COMMENTS

OGDB103

CSCW140

VEHICLE DATA

12/20/01 13:28:27

ENTER VIN => 1LNLM81W0PY677138

NAME => [REDACTED] ZIP => [REDACTED] MODEL YR =>

OWNER NAME :

STREET ADDR :

CITY : BELLEVUE

ST/PRV: WA CTRY:

N/A YY-MM-DD 95-10-06

N/A SOURCE: R

MODEL YEAR : 93 PLANT: Y

SALE YY-MM-DD 93-01-02

BODY STYLE DESC: 4 DR SEDAN

PRODUCTION YY-MM-DD 92-12-17

VEHICLE DESC : 1993 TOWN CAR

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD	REGION
SHIP-TO	3	88	A	067	64	CC	
FACING	3	51	F	741			
RESPONSIBLE	3	57	F	011			

CA EMISSION :	2	ENGINE TAG CODE :	3G812AA	CAMPAIGN COUNTS
NAVIS STATUS :	800	COMPANY CAR IND :		TOTAL CAMPAIGNS : 02
DSO DISTRICT :		FLEET CODE :		OPEN : 00 CLOSED : 02
DSO NUMBER :		FLEET STATUS :		ACTIVE: 01 HISTORY: 01

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB103

CSCN150

CAMPAGN VEHICLE INFORMATION

12/20/01 13:28:34

ENTER CAMPAIGN NUMBER--> 96L12 VIN--> 1LNLM81W0PY677138 TYPE OF SEARCH: A
MODEL YEAR: 93 DEFECT: PASS AIR BAG BODY STYLE: 4 DR SEDAN

NEW STATUS CODE:

CAMP DIV : 6

REPAIR INFORMATION: TYPE CODE:

SUPP CODE :

REPAIR DATE: DEALER P/A:

KIT CODE : CI

MICRO REF: CLAIM NUM:

OASIS DATE :

DELETE REASON:

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW:

IND: Y MATCH CODE:

CURRENT: 3 57 011 ASSIGNED: 96-11-22 SOURCE: NI EXTRACT DATE: 96-11-22

***** STATUS INFORMATION: ***** * REPAIR INFORMATION: *****

CODE DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL SRC
F FORCED COMPLETION	98-01-22	B	98-01-22				OL
M RELEASED FOR MAILING	97-02-25						
H AWAITING MAILING	96-11-22						

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037=NO MORE DATA TO DISPLAY

OGDB103

0245-2880
11-1993

CSCR150

CAMPAIGN VEHICLE INFORMATION

12/20/01 13:28:39

--> ENTER CAMPAIGN NUMBER--> 95B64 VIN--> 1LNLM81W0PY677138 TYPE OF SEARCH: H
MODEL YEAR: DEFECT: BODY STYLE:

NEW STATUS CODE:

CAMP DIV :

REPAIR INFORMATION: TYPE CODE:

SUPP CODE :

REPAIR DATE: DEALER P/A:

KIT CODE :

MICRO REF: CLAIM NUM:

OASIS DATE :

DELETE REASON:

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW:

IND: MATCH CODE:

CURRENT: ASSIGNED: SOURCE:

EXTRACT DATE:

***** STATUS INFORMATION: ***** * REPAIR INFORMATION: *****

CODE DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL SRC
C COMPLETE	B 95-11-06				011209	MK0QB5L	AC

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037=NO MORE DATA TO DISPLAY

OGDB103

100-100-1000

CSCN130

NOTIFICATION RECIPIENT HISTORY

12/20/01 13:28:43

ENTER CAMPAIGN MBR ==> 96L12 VIN ==> 1LNLM81W0PY677138

DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DR SEDAN
RESP DEALER : 357011 BEGINNING MAILED DATE: 97-03-08 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-21 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS: RL
STREET ADDR1 :
ADDR2 : ST/PRV: WA

CITY : BELLEVUE

ZIP/POSTAL CODE: [REDACTED]

N-A SOURCE: R N-A EFF DATE: 95-10-06 YY-MM-DD

CTRY:

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:

CITY :

ZIP/POSTAL CODE:

N-A SOURCE: N-A EFF DATE: YY-MM-DD

F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7-FIRST PAGE F8=NEXT PAGE F9=G140
I048-LAST PAGE

OGDB103

00001
0002-0000
0001

CSCNT30

NOTIFICATION RECIPIENT HISTORY

12/20/01 13:28:45

-->

ENTER CAMPAIGN NBR => 96L12 VIN => 1LNLM81W0PY677138
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DR SEDAN
RESP DEALER : 357011 BEGINNING MAILED DATE: 97-03-08 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-21 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : [REDACTED] INITIALS: RL
STREET ADDR1 :
ADDR2 : ST/PRV: WA
CITY : BELLEVUE CTRY:
ZIP/POSTAL CODE: [REDACTED] N-A SOURCE: R N-A EFF DATE: 95-10-06 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
I048-LAST PAGE OGDB103

020-2807
10007

CSCN150

CAMPAIGN VEHICLE INFORMATION

12/20/01 13:30:12

ENTER CAMPAIGN NUMBER=> 95B64 VIN=> 1LNLM81WQPY677138 TYPE OF SEARCH: H
MODEL YEAR: DEFECT: PASS AIR BAG BODY STYLE:

NEW STATUS CODE:

CAMP DIV :

REPAIR INFORMATION:

TYPE CODE:

SUPP CODE :

REPAIR DATE:

DEALER P/A:

KIT CODE :

MICRO REF:

CLAIM NUM:

OASIS DATE :

DELETE REASON:

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW:

IND: MATCH CODE:

CURRENT:

ASSIGNED:

SOURCE:

EXTRACT DATE:

***** STATUS INFORMATION: ***** * REPAIR INFORMATION: *****

CODE DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL SRC
C COMPLETE	B	95-11-06			011209	MK0QB5L	AC

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037=NO MORE DATA TO DISPLAY

OGDB103

EBC-2000
1998
1999

CSCN130

NOTIFICATION RECIPIENT HISTORY

12/20/01 13:30:14

ENTER CAMPAIGN NBR => 95B64

VIN => 1LNLM81W0PY677138

DEFECT :
RESP DEALER :
RELEASE DESC :
CAMPAIGN DIV :
LAST NAME :
STREET ADDR1 :
ADDR2 :
CITY :
ZIP/POSTAL CODE: *****

BEGINNING MAILED DATE: ____ YY-MM-DD
ENDING MAILED DATE : ____ YY-MM-DD
FLEET CODE: ____ FLEET MGMT LOC CODE: ____
INITIALS: ____
ST/PRV: ____
CTRY: ____

RESP DEALER :
RELEASE DESC :
CAMPAIGN DIV :
LAST NAME :
STREET ADDR1 :
ADDR2 :
CITY :
ZIP/POSTAL CODE: *****

BEGINNING MAILED DATE: ____ YY-MM-DD
ENDING MAILED DATE : ____ YY-MM-DD
FLEET CODE: ____ FLEET MGMT LOC CODE: ____
INITIALS: ____
ST/PRV: ____

CTRY: ____
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: ____ YY-MM-DD
F1-INQUIRY F3-EXIT F4-QUIT F5-G150 F7-FIRST PAGE F8=NEXT PAGE F9=G140
E504-CAMPAIGN FOR THIS VIN NOT FOUND OGDB103

632-523-1989

CSCN150

CAMPAIGN VEHICLE INFORMATION

12/20/01 13:30:18

ENTER CAMPAIGN NUMBER--> 95B64 VIN--> 1LNLM81W0PY677138 TYPE OF SEARCH: H
MODEL YEAR: DEFECT: RANGE SENSOR BODY STYLE:

NEW STATUS CODE:

CAMP DIV :

REPAIR INFORMATION: TYPE CODE:

SUPP CODE :

REPAIR DATE: DEALER P/A:

KIT CODE :

MICRO REF: CLAIM NUM:

OASIS DATE :

DELETE REASON:

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW:

IND: MATCH CODE:

CURRENT: ASSIGNED: SOURCE:

EXTRACT DATE:

***** STATUS INFORMATION: ***** * REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

E807-END OF CAMPAIGNS FOR VEHICLE - CURRENT AND HISTORY DATABASES

OGDS103

Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VEN: 1LNLM31W0PY677134 Veh Line: CIVI - TOWN CAR (FN36/FN16) [91-97] Eng Serial No: W
Model Year: 1993 Market Derived: GM - L-M DIVISION DERIVATIVE Body Style: *
Veh Type: C Drive Code: C/B - 2 WHE L/R REAR DRIVE Engine: GM - 8-16 4.6L SOHC EPI NA CIVI G-NP
Inv. Dealer: 12710 Body Cab Style: CPO - 4 DOOR SEDAN-6 LITE Transmission: C/DK - 4 SPD AUTO TRANS NA/O/A CODE
Version/Series: C/AB - BASE VERSION - CAR

BUILD INFORMATION:

Region: NA - ***** Plant: BA - WIXOM PLANT BUILD
Country: USA - ***** Prod Date: 17-DEC-1992

SALE INFORMATION:

Region: NA - ***** Selling Dealer: 351741 - *
Country: USA - ***** Selling Dly/OffPrv: CA
Buyer Sh/Prv: OK
Arrival Date: 13-JAN-1993 Ret Carpet: Lease: *
Sale Date: 02-JAN-1993 Fleet/Retail/Cc. Lease: F
Warranty Start Date: 02-JAN-1993 Modified Vehicle: *
Orig Warranty Date: 02-JAN-1993 Recapired Vehicle: * Vehicle Export Flag: N

VOC/EOC:

.....1.....2.....3.....4.....5.....6.....7.....8.....9.....
1993/STYLING 4L 310000474 TX F 2 REV 2P 4 2004 P 0017742 OWNED NY 6 W
12000, 5, 9, 01, X701A, WD 32403 A

INSTALLED OPTION INFORMATION:

Air Conditioning: C/C - ATC AIR CONDITIONER GVW Code: *
Alternator Amp Rating: * GVW Chas Code: L
Audio Disk: * - [N/A] Instrumentation: AC - ELECTRONIC INSTRUMENTATION
Axle Ratio: 6.14:1.0 - 3.96 FINAL DRIVE RATIO Mirror(Driver Side): * - [N/A]
Axle Type: EGIAAC - LIMITED SLIP REAR AXLE Mirror(Passenger Side): * - [N/A]

Battery Amp Rating:	72	Paint:	FNMAC - CLEAR CRYSTAL BLUE FROST C/C
Brake Code:	FEAAB - 4 WHL ANTI-LOCK BRAKES	Power Windows:	* - [N/A]
Brake Code/Service:	* - [N/A]	Radio:	AQ - ELETR. PREMIUM AM/FM STEROCSTE
Calibration Code:	3188R11A	Sound System:	* - [N/A]
Color(Accent):	* - [N/A]	Steering Torsion Axle:	* - [N/A]
Color(Dynm):	* - [N/A]	Tire Brand:	AJ - MICHELIN - RECYCLABLE
Delivery Type:	H	Tire Size:	03087 - P215/70R15 WSW
Drivetrain Code:	*	Traction Control:	* - [N/A]
Front-Swt:	* - [N/A]	Wheel Base:	* - [N/A]
Fuel Type:	* - [N/A]		

TIRE DOT INFORMATION:

LR:	* - RF:	*
LR:	* - RR:	*
LR:	* - RL:	*
SPARE:	*	

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	R	Emissions Code:	C/C - C/C
ESP Coverage(Miles):	060	Emissions Cat Type:	C
ESP Coverage(Time):	072	Emissions Decal Sticker:	JKA
ESP Plus Year:	1993	Engine Family:	PFM46V3PDCX
ESP Signature Date:	30-AUG-1993		

Any comments? You can contact



webmaster

STANDARD CLAIMS LIST

AWS Online Report

Run Date: 20-DEC-2001

Note: All Costs are In US Dollars

VIN	AWS VL VL	WERS	MKT	BODY	VER	DRIVE	PLANT	TRANS	ENG	PROD DATE	WARR DATE	SELLING DEALER	SELL CNT	TIS QRT WCC PREF BASE	SUFF VRT	VFG CCC CD			
1LNLM81W0PY677138	VB	C/VB	CM	C/F/C	C/AB	C/B	BA	C/DK	C/VN	17-12-92	02-01-93	351741	USA 33	Q01 6Q01 *	1TD957 *	S07 V73 P41 08			
AWS Claim Key:	17158472	Dec #:	1453683				E4	Labor Hrs:					124.03	Material Cost: 32.84	Total Cost: 168.86	DDBT (0000)(21814)			
Mr Cr-Sub Cd:	13039-	Name:	BELLEVUE LINCOLN MERCURY	Ph:	425-4549585	St: WA City Cd: USA						Reg Cd:	NA	Regr Date: 18-SEP-1995					
Cost Comments:	PAINT PEELING ON FRONT BUMPER																		
Tech Comments:	REFINISH FRONT BUMPER AND CLEARCOAT																		
1LNLM81W0PY677138	VB	C/VB	CM	C/F/C	C/AB	C/B	BA	C/DK	C/VN	17-12-92	02-01-93	351741	USA 33	Q01 6A26 *	16612 *	S04 V33 F11 D7			
AWS Claim Key:	17158476	Dec #:	1453682				E4	Labor Hrs:	2.3	Labor Cost:			135.84	Material Cost: 60.86	Total Cost: 216.90	DDBT (0000)(21814)			
Mr Cr-Sub Cd:	13039-	Name:	BELLEVUE LINCOLN MERCURY	Ph:	425-4549585	St: WA City Cd: USA						Reg Cd:	NA	Regr Date: 18-SEP-1995					
Cost Comments:	RUST SPOTS ON HOOD																		
Tech Comments:	REFINISH HOOD AND CLEARCOAT																		
1LNLM81W0PY677138	VB	C/VB	CM	C/F/C	C/AB	C/B	BA	C/DK	C/VN	17-12-92	02-01-93	351741	USA 33	Q01 6A26 *	16005 *	S04 V33 F11 D7			
AWS Claim Key:	17158471	Dec #:	1453681				E4	Labor Hrs:	2.5	Labor Cost:			147.65	Material Cost: 20.46	Total Cost: 175.27	DDBT (0000)(21814)			
Mr Cr-Sub Cd:	13039-	Name:	BELLEVUE LINCOLN MERCURY	Ph:	425-4549585	St: WA City Cd: USA						Reg Cd:	NA	Regr Date: 18-SEP-1995					
Cost Comments:	RUST SPOTS ON LF PENDER																		
Tech Comments:	REFINISH LF PENDER AND CLEARCOAT																		
1LNLM81W0PY677138	VB	C/VB	CM	C/F/C	C/AB	C/B	BA	C/DK	C/VN	17-12-92	02-01-93	351741	USA 35	*	*	*	*	*	\$00 V00 *
AWS Claim Key:	17158517	Dec #:	011209A				95864	Labor Hrs:	.5	Labor Cost:			29.53	Material Cost: 8.73	Total Cost: 41.32	DDBT (0000)(22115)			
Mr Cr-Sub Cd:	13039-	Name:	BELLEVUE LINCOLN MERCURY	Ph:	425-4549585	St: WA City Cd: USA						Reg Cd:	NA	Regr Date: 03-NOV-1995					
Cost Comments:	INSPECT FOR TRANS RANGE SENSOR MALFUNCTION RECALL 95864																		
Tech Comments:	REPLACE RANGE SENSOR																		

Any comments? You can contact:

[webmaster](#)

Claim Detail Report

Note: All costs are in US dollars.

Model Year = 1993; Claim Key = 17158477

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 02-JAN-1993

Production Date: 17-DEC-1992

VIN: 1LNLM81W0PY677138

Dealer Information:

Dealer Name BELLEVUE LINCOLN MERCURY

Dealer Code: 13039 - *

Address: 420 116TH NE

City: BELLEVUE

State: WA Zip Code: 98004

Country: USA Region Code: NA

Phone: (425)454-9585

Claim Information

Document Number: 1453683

Repair Date: 18-SEP-1995

Distance: 21814

TIS: 33

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 124.03

Misc. Expense Amount: 0

Part Markup Amount: 11.49

Material Cost: 32.84

Total Cost Gross: 168.36

Cust. Concern Code: F41 - BUMPER PEELED PAINT

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: REFINISH FRONT BUMPER AND CLEARCOAT

Customer Comment: PAINT PEELING ON FRONT BUMPER

Labor Op Code Labor Op Description Labor Op Cost

P46P	FRONT BUMPER	124.03
------	--------------	--------

<u>Causal Full Part Number</u>	<u>Part</u>	<u>Part Extended</u>			
<u>Flag</u>	<u>PREF BASE SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	*	17D957 *	FRT BUMPER COVER ASY	011901	0 0
N	*	MATU *		011901	1 32.84

DTC Sections: MIL. Light ON = N

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 17158476

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 02-JAN-1993

Production Date: 17-DEC-1992

VIN: 1LNLM81W0PY677138

Dealer Information:

Dealer Name BELLEVUE LINCOLN MERCURY

Dealer Code: 13039 - *

Address: 420 116TH NE

City: BELLEVUE

State: WA Zip Code: 98004

Country: USA Region Code: NA

Phone: (425)454-9585

Claim Information

Document Number: 1453682

Repair Date: 18-SEP-1995

Distance: 21814

TIS: 33

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 135.84

Misc. Expense Amount: 0

Part Markup Amount: 21.02

Material Cost: 60.06

Total Cost Gross: 216.92

Cust. Concern Code: F11 - BODY RUST/CORROSION (NOT PERFORATION, EXCL BUMPER)

Condition Code: D7 - CORROSION (PERFORATION)

Technician Comment: REFINISH HOOD AND CLEARCOAT

Customer Comment: RUST SPOTS ON HOOD

Labor Op Code Labor Op Description Labor Op Cost

P&P	HOOD	135.84
-----	------	--------

Causal	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	*	16612	*	HOOD	010205	0	0
N	*	MATU	*		010205	1	60.06

DTC Sections: MIL Light ON - N

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 17158475

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 02-JAN-1993

Production Date: 17-DEC-1992

VIN: 1LNLM81W0PY677138

Dealer Information:

Dealer Name BELLEVUE LINCOLN MERCURY

Dealer Code: 13039 - *

Address: 420 116TH NE

City: BELLEVUE

State: WA Zip Code: 98004

Country: USA Region Code: NA

Phone: (425)454-9585

Claim Information

Document Number: 1453681

Repair Date: 18-SEP-1995

Distance: 21814

TIS: 33

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 147.65

Misc. Expense Amount: 0

Part Markup Amount: 7.16

Material Cost: 20.46

Total Cost Gross: 175.27

Cust. Concern Code: F11 - BODY RUST/CORROSION (NOT PERFORATION, EXCL BUMPER)

Condition Code: D7 - CORROSION (PERFORATION)

Technician Comment: REFINISH LF FENDER AND CLEARCOAT

Customer Comment: RUST SPOTS ON LF FENDER

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
P101P	BASIC PAINT OPERATION - ONE COLOR	41.34
P10P	FRONT FENDER - COMPLETE	106.31

<u>Causal Full Part Number</u>	<u>Part</u>	<u>Part Extended</u>			
<u>Flag</u>	<u>PREF BASE SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	*	16005 *	FENDER ASY FRONT R	010203	0 0
N	*	MATU *		010203	1 20.46

DTC Sections: MIL, Light ON=N

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 17726527

Vehicle Information

Model Year: 1993
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE
Version/Series: C/AB-BASE VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/VB-TOWN CAR (FN36/PN116) [91-97]
Warranty Start Date: 02-JAN-1993
Production Date: 17-DEC-1992
VIN: 1LNLM81W0PY677138

Dealer Information:

Dealer Name BELLEVUE LINCOLN MERCURY
Dealer Code: 13039 - *
Address: 420 116TH NB
City: BELLEVUE
State: WA Zip Code: 98004
Country: USA Region Code: NA
Phone: (425)454-9585

Claim Information

Document Number: 011209A
Repair Date: 03-NOV-1995
Distance: 22115
TIS: 35

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 29.53
Misc. Expense Amount: 0
Part Markup Amount: 3.06
Material Cost: 8.73
Total Cost Gross: 41.32

Cust. Concern Code: * -

Condition Code: * - [N/A]

Technician Comment: REPLACE RANGE SENSOR

Customer Comment: INSPECT FOR TRANS RANGE SENSOR MALFUNCTION RECALL 95B64

Labor Op Code	Labor Op Description	Labor Op Cost
B64B	REPLACE	29.53

Causal Full Part Number	Part	Part Extended		
Flag	Description	CPSC	Quantity	Amount
N F3LY 7F293 A	SPEED SENSOR - TRANS MAN LVR 071401	1	8.73	

DTC Sections: MIL Light ON = N

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

[REDACTED]

SNORTON1
MO

Cal

02-217831-27
4-12WB-11-2

0902-025 22417



**SHELTER
INSURANCE
COMPANIES**

**SHELTER MUTUAL
SHELTER GENERAL
SHELTER LIFE**

July 2, 2001

CUSTOMER SUPPORT
CENTER

2001 JUN - 9 A D 42



**FORD MOTOR COMPANY
CONSUMER AFFAIRS DEPT MDW 3N3-B
16800 EXECUTIVE PLAZA DR.
DEARBORNE, MI 48126-4207**

RE: Claim Number:
Insured: [REDACTED]
Loss Date: 6/20/2001

POST PAYMENT SUBROGATION NOTICE

Dear Consumer Affiliate:

You are hereby notified that the above named insured carries insurance with this Company for loss and damage sustained on the above date.

We have made payment to our insured under his policy in the amount of \$4725.00 which includes his deductible. This Company is therefore subrogated to the insured's rights against you, and we shall look to you for reimbursement of this amount. You are further advised that the insured has no authority to give you a release for the amount which this Company has paid under the insurance policy.

In the event that you are insured, it is important that this letter be forwarded immediately to your insurance company for your protection.

Please call us at your earliest convenience so that we might discuss this matter.

Sincerely,

Gina Petin

c-173

P.S. Please see the enclosed copy of the factory recall on the defective part.

P.O. Box 3145
Ballwin, Mo 63022-3145

REDACTED

800 382 3187
3187
800 272 8322

[REDACTED]

To Dara Patis
Re CLAIM mary meyers (car fire)
From: R+gray, Connelly
REVISOR SPEED CONTROL DEACTIVATION UNIT

Entire Article
1993 Mercury Grand Marquis

ARTICLE BEGINNING

VEHICLE INCIDENT

Model(s): 1992-93 Ford Crown Victoria
1992-93 Lincoln Town Car
1992-93 Mercury Grand Marquis
20V1540098
Campaign No.:
Number of Affected Vehicles: 210000
Beginning Date of Manufacture: 1991 MAY
Ending Date of Manufacture: 1992 SEP

VEHICLE DESCRIPTION:

Passenger vehicles.

DESCRIPTION OF DEFECT:

Electrical overheating of the speed control deactivation switch can occur.

CONSEQUENCE OF DEFECT:

A fire can originate in the left front underhood area.

CORRECTIVE ACTION:

Mercury will install a new speed control deactivation unit and connector shield.

VEHICLE INFORMATION:

Vehicle notification is expected to begin during May 1993. Owners who take their vehicles to an authorized dealer or an agreed upon service site are to receive the free remedy within a reasonable time. Should contact Ford at 1-800-332-3473. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-800-4-Auto (1-800-428-6864).

ADDITIONAL INFORMATION:

The National Highway Traffic Safety Administration operates Monday through Friday from 9:00 AM to 4:00 PM, Eastern Time. For more information call (800) 424-9313 or (202) 366-9113. For the hearing impaired, call (800) 424-5185.

END OF ARTICLE

Mitchell, Chris 440850

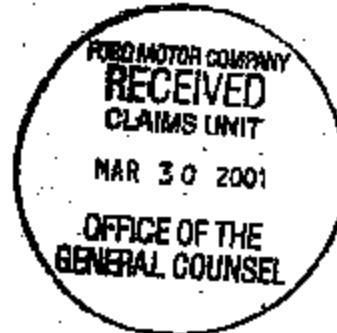
2025 RELEASE UNDER E.O. 14176

Allstate Insurance Co.

National Property Subrogation Service Center
P.O. Box 21109
Roanoke, VA 24018
(800) 770-2915

March 19, 2001

Ford Motor Corp
OGC Product Claims
Suite 400
Parklane Towers West
3 Parklane Blvd
Dearborn, MI 48126



RE: Claim Number: [REDACTED]
Our Insured: [REDACTED]
Date of Loss: 11/8/00
Vehicle: 1995 Ford Crown Victoria
VIN #: 2FACP71W8PK178841
Mileage: 166,638

Dear Sir:

Please be advised that this letter is our subrogation notice for amounts paid under our insured's policy of insurance with Allstate.

We paid \$3843.97 for the above captioned vehicle for a claim for fire damage that was determined to be caused by the cruise control deactivation switch.

The vehicle will be available for 45 days for your inspection and is located at: Sedisco of Atlanta, 1390 Black Acre Trail Road, Acworth GA 30101, (770) 975-1107, Stock # 2011538.

Please forward your correspondence to Allstate at the above address.

Sincerely,

Jay Daniel
Allstate Auto Specialty Investigator

REDACTED

510

NAVIS. Vehicle Inquiry

09/28/01 16:24:45

ICL ID: 2FPX178941 (WWYPBBBBBB) vin: 2FACP71W8PX178941 Div: 1 Status: 800
Tr Line: CFB Conv'y Deliv: 060393 Orig P-Lvl: 310 Selling Dlr: 21A122
Tr Recpt: 040293 ShipTo Stat: Curr P-Lvl: 310 Sale Date: 060993
Tr Sched: 050393 Rls-To Stat: GA Order Dlr/Reg: 21122/21 Demo Dt:
Trv Prep: 050593 Orig Int St: 051393 Orig Rls Dlr: 21122 Deliv Type: 3
od Date: 051193 Curr Int St: 051393 Rls Dlr P&A: 00509 Sales Prd: 093082
Trs Date: 051293 Dlrfin Ext: Warr Start: 060993 Cancel St:
Consign: P&C Ext: 061093 Warrs-Ind: T1 Sale Status: G
Pltbus: 051293 Advert Ext: -Date- -Dealer- -Region-
Pltbus: 051293 Slspsn SS#: 6361 Shipped: 051293
me: 9 Curr Stock: 051293 21A122 21

: [REDACTED] State: GA 1st-Prior:
: ATLANTA N/A-Rcpt: 082393 2nd-Prior:
: [REDACTED] Warr-Ins-Ind: 3rd-Prior:

: 1 2 3 4 5 6 7 8
5234567890123456789012345678901234567890123456789012345678901234
X 3 A5B03E8295 0655 2D D P44 348 5 C KF 1 BT21A122 142YZ
9 0 1 2 3 4 5 6
90123456789012345678901234567890123456789012345678901234567890
Y3 W2FAC8 61M 2 A122P WP A QZ001
Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

OGDB079

0

NAVIS Financial Screen

09/28/01 16:24:49

LE ID: 2FPX178941 (WYYPBBBBB) Vin: 2FACP71w8PX178941 Div: 1 Status: 800

Initial Data								
Total Inv:	12052.00	A-Plan Price:	.00	Predel Invoic:	.00			
Total Inv:	12052.00	Total Adj:	.00	Sched-A QST:	.00			
Vehicle:	16333.00	Base Adj:	.00	FOC GST:	.00			
Options:	1154.00	Option Adj:	.00	Price Protect:	.00			
Holdback:	.00	Base Hb Adj:	.00	Chargebck Amt:				
Holdback:	.00	Option Hb Adj:	.00	30-Day FP Amt:	.00			
Charges:	-5994.00	Gas Amt:	14.00	Floor Plan:	35.15			
ce Chrgs:	.00	Sched-B Amt:	545.00	P&C Charge:	76.50			
DAF/LMDA:	.00	Mktng Contrib:	.00	Pre-Dlvry Amt:	.00			
Final Data								
e Source:	0000001	O-Warr Start:	060993	Release Date:	051293			
nt St-Sw:	N	Co Tag Number:		Transit Time:	15			
raft Ind:		Pre-del Date:		Rls Plus Trans:	052793			
Pln Date:	061093	PrdIvry S.Code:		Ramp Code:	02			
omm Code:		Lease Code:		Method Shipped:				
t PP Ind:	B	Invoic In-Proc:		Memo Cons Loc:				

p F3=Exit F4=Primary Menu F6=Screen #1 F9=Screen #3

0GD8079

AMPS10

NAVIS Vehicle Inquiry

09/28/01 16:24:53

OGDB079

530

NAVIS Inquiry Screen #3

09/28/01 16:24:56

ICL ID: 2FPX178941 (WVYPBBBBBB) Vin: 2FACP71W8PX178941 Div: 1 Status: 800

String Name: [REDACTED]
Primary Name:
Ordering FIN: QZ001
Order-For FIN:
Order Type: 5

Selling FIN:
Sold-To Fin:

Distr Status: P
Last [REDACTED] 082393
Distr Stat Dt: 060393
Last Activity: 020101
Serialized Dte: 041493
Scheduled Dte: 050393
Mexico Status:

Component Data - - - - -
Post/Calib: HGC Tire Brand: 44
S Cntl Lbl: JJT EEC:
Line Tag Cd: [REDACTED]
Line Serial:
Ver Airbag: 1P2G119G10143 Axle: R5
ngr Airbag:

Help F3=Exit F4=Primary Menu F5=Financial Screen F6=Screen #1

OGDB079

NPS10

NAVIS Vehicle Inquiry

09/28/01 16:25:01

00000079

WNP520

NAVIS Financial Screen

09/28/01 16:25:14

→ VEHICLE ID: 2FPX178941 (WNYPB8888) Vin: 2FACP71W8PX178941 Div: 1 Status: 800

Financial Data

Orig Totl Inv:	12052.00	A-Plan Price:	:00	Predel Invoic:	.00
Curr Totl Inv:	12052.00	Total Adj:	:00	Sched-A QST:	.00
Base Vehicle:	16333.00	Base Adj:	:00	FOC GST:	.00
Options:	1154.00	Option Adj:	:00	Price Protect:	.00
Base Holdback:	:00	Base Hb Adj:	:00	Chargebck Amt:	
Optn Holdback:	:00	Option Hb Adj:	:00	30-Day FP Amt:	.00
Misc Charges:	-5994.00	Gas Amt:	14.00	Floor Plan:	35.15
Finance Chrgie:	:00	Sched-B Amt:	545.00	P&C Charge:	76.50
FDAF/LMDA:	:00	Mktng Contrib:	:00	Pre-Dlvry Amt:	.00

Financing Data

Finance Source:	0000001	O-Warr Start:	060993	Release Date:	051293
Orig Int St-Sw:	N	Co Tag Number:		Transit Time:	15
Ret Draft Ind:		Pre-del Date:		Rls Plus Trans:	052793
Floor Pln Date:	061093	PrdIvry S.Code:		Ramp Code:	02
Dvt Comm Code:		Lease Code:		Method Shipped:	
Upfront PP Ind:	B	Invoic In-Proc:		Memo Cons Loc:	

↑1=Help F3=Exit F4=Primary Menu F6=Screen #1 F9=Screen #3

OGDB079

510

NAVIS Vehicle Inquiry

09/28/01 16:25:25

ICL ID: 2FPX178941 (WWYPB8888) Vin: 2FACP71W8PX178941 Div: 1 Status: 800
Le Line: CFB Convoy Deliv: 060393 Orig P-Lvl: 310 Selling Dlr: 21A122
r Recpt: 040293 ShipTo Stat: Curr P-Lvl: 310 Sale Date: 060993
g Sched: 050393 Rls-To Stat: GA Order Dlr/Reg: 21122/21 Demo Dt:
nv Prep: 050593 Orig Int St: 051393 Orig Rls Dlr: 21122 Deliv Type: 3
od Date: 051193 Curr Int St: 051393 Rls Dlr P&A: 00509 Sales Prd: 093082
Is Date: 051293 Dlrfin Ext: Warr Start: 060993 Cancel Sl:
Consign: P&C Ext: 061093 WarrS-Ind: T1 Sale Status: G
P1bus: 051293 Advert Ext: -Date- -Dealer- -Region-
P1bus: 051293 Slspsn SS#:
me: 9 [REDACTED] State: GA 1st-Prior:
[REDACTED] ATLANTA N/A-Rcpt: 082393 2nd-Prior:
[REDACTED] warr-Ins-Ind: 3rd-Prior:
1 2 3 4 5 6 7 8
5234567890123456789012345678901234567890123456789012345678901234
X 3 A5B03E8295 0655 2D D P44 348 5 C KF 1 BT21A122 14ZY2
9 0 1 2 3 4 5 6
901234567890123456789012345678901234567890123456789012345678901234567890
Y3 W2FAC8 61M 2 A122P WP A QZ001
elp F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

OGD6079

0

NAVIS Inquiry Screen #3

09/28/01 16:25:31

LE ID: 2FPX178941 (WYYP8BBBBB) Vin: 2FACP71W8PX178941 Div: 1 Status: 800

ing Name: [REDACTED]
ary Name:
ring FIN: QZ001
-For FIN:
rdr Type: 5

Selling FIN:
Sold-To Fin:

Distr Status: P
Last NAVIS St: 082393
Distr Stat Dt: 060393
Last Activity: 020101
Serialized Dte: 041493
Scheduled Dte: 050393
Mexico Status:

ent Data - - - - -
st/calib: HGC Tire Brand: 44
Cntl Lbl: 33T EEC:
e Tag Cd: [REDACTED]
e Serial:
r Airbag: 1P2G119G10143
r Airbag: Axle: R5

F3=Exit F4=Primary Menu F5=Financial Screen F6=Screen #1

OGDB079

CSCN140

VEHICLE DATA

09/28/01 16:26:53

--> ENTER VIN --> 2FACP71W8PX178941
NAME --> [REDACTED] ZIP --> [REDACTED] MODEL YR -->
OWNER NAME :
STREET ADDR : [REDACTED]

CITY : MARIETTA N/A YY-MM-DD 96-12-18
ST/PRV: GA CTRY: [REDACTED] R/A SOURCE: P
MODEL YEAR : 93 PLANT: X SALE YY-MM-DD 93-06-09
BODY STYLE DESC: POLICE INTERCEPTOR PRODUCTION YY-MM-DD 93-05-11
VEHICLE DESC : 1993 CROWN VICTORIA

DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	1	21	A	122	45
FACING	1	21	A	122	21
RESPONSIBLE	1	21	A	008	

CA EMISSION : ENGINE TAG CODE : [REDACTED] CAMPAIGN COUNTS
NAVFS STATUS : 800 COMPANY CAR IND : [REDACTED]
DSO DISTRICT : FLEET CODE :
DSO NUMBER : 0655 FLEET STATUS :
TOTAL CAMPAIGNS : 03
OPEN : 00 CLOSED : 03
ACTIVE: 02 HISTORY: 01

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGD8079

150

CAMPAIGN VEHICLE INFORMATION

09/28/01 16:27:01

CAMPAGN NUMBER=> 95S25 VIN=> 2FACP71W8PX178941 TYPE OF SEARCH: A
YEAR: 93 DEFECT: BEEHIVE BRKT BODY STYLE: POLICE INTERCEPTOR

STATUS CODE:

PAIR INFORMATION: TYPE CODE: -

REPAIR DATE: DEALER P/A: -

MICRO REF: CLAIM NUM: -

DELETE REASON: -

SP DEALER INFORMATION: NEW: -

CURRENT: 1 21 008 ASSIGNED: 97-12-09 SOURCE: PX EXTRACT DATE: 97-12-09

* STATUS INFORMATION: ***** * * * * * REPAIR INFORMATION: * * * * * * * *

DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

COMPLETE 96-02-15 B 96-02-12 00351 058950 EW9QD68 AC

RELEASED FOR MAILING 95-10-25

WAITING MAILING 95-10-04

CAMP DIV : 6

SUPP CODE :

KIT CODE : AA

OASIS DATE : 95-10-25

VENDOR N/A INFORMATION:

IND: MATCH CODE: 2

E REASON:

INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS

DD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

NO MORE DATA TO DISPLAY

OGDB079

:SCN150

CAMPAIGN VEHICLE INFORMATION

09/28/01 16:27:10

ITER CAMPAIGN NUMBER=> 97S63 VIN=> 2FACP71W8PX178941 TYPE OF SEARCH: A
MODEL YEAR: 93 DEFECT: HOOD STRIKER BODY STYLE: POLICE INTERCEPTOR

NEW STATUS CODE: _

CAMP DIV : 6

REPAIR INFORMATION: TYPE CODE: _

SUPP CODE

REPAIR DATE: _____ DEALER P/A: _____

KIT CODE : AA

MICRO REF: _____ CLAIM NUM: _____

OASIS DATE : 97-03-20

DELETE REASON: _____

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW: _____

IND: MATCH CODE: 2

CURRENT: 1 21 008 ASSIGNED: 97-12-09 SOURCE: PX EXTRACT DATE: 97-12-09

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

IDE DESCRIPTION

DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

C COMPLETE 98-01-26 C 98-01-22 00509 044319 VN5AG8A AC

N RELEASED FOR MAILING 98-01-08

N RELEASED FOR MAILING 97-06-06

N RELEASED FOR MAILING 97-03-20

H AWAITING MAILING 97-02-12

DELETE REASON:

>INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS

.0=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

137=NO MORE DATA TO DISPLAY

0QDB079

CSCN150

CAMPAGN VEHICLE INFORMATION

09/28/01 16:27:14

ENTER CAMPAIGN NUMBER=> 95865 VIN=> 2FACP71W8PX178941 TYPE OF SEARCH: H

MODEL YEAR: DEFECT: BODY STYLE:

NEW STATUS CODE: _

REPAIR INFORMATION: TYPE CODE: _

REPAIR DATE: _____ DEALER P/A: _____

MICRO REF: _____ CLAIM NUM: _____

CAMP DIV :

SUPP CODE :

KIT CODE :

OASIS DATE :

VENDOR N/A INFORMATION:

IND: MATCH CODE:

EXTRACT DATE:

***** STATUS INFORMATION: ***** ***** REPAIR INFORMATION: *****

JOE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

C COMPLETE A 95-11-02 035065 AS8NISK AC

DELETE REASON:

I=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS

10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

Q37=NO MORE DATA TO DISPLAY

OGDB079

N140

VEHICLE DATA

09/28/01 16:27:19

INTER VIN => 2EACP71W8PX178941

AME => [REDACTED]

ZIP => [REDACTED]

MODEL YR =>

OWNER NAME :

STREET ADDR :

ITY : MARIETTA

T/PRV: GA CTRY:

ZIP/POSTAL CODE:

N/A YY-MM-DD 96-12-18

N/A SOURCE: P

ODEL YEAR : 93 PLANT: X

SALE YY-MM-DD 93-06-09

ODY STYLE DESC: POLICE INTERCEPTOR

PRODUCTION YY-MM-DD 93-05-11

EHICLE DESC : 1993 CROWN VICTORIA

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
HIP-TO	1	21	A	122	45	21
AGING	1	21	A	122		
ESPOSIBLE	1	21	A	008		

A EMISSION : ENGINE TAG CODE : 3G808AA

AVIS STATUS : 800 COMPANY CAR IND :

CAMPAIGN COUNTS

SO DISTRICT : FLEET CODE :

TOTAL CAMPAIGNS : 03

SO NUMBER : 0655 FLEET STATUS :

OPEN : 00 CLOSED : 03

ACTIVE: 02 HISTORY: 01

INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB079

0130

NOTIFICATION RECIPIENT HISTORY

09/28/01 16:27:21

JR CAMPAIGN NBR => 95S25 VIN => 2FACP71W8PX178941
FFECT : BEEHIVE BRKT BODY STYLE DESC: POLICE INTERCEPTOR
ISP DEALER : 121008 BEGINNING MAILED DATE: 95-11-22 YY-MM-DD
LEASE DESC : NEW ISSUE TOTAL ENDING MAILED DATE : 95-11-22 YY-MM-DD
MPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LST NAME : INITIALS:

REET ADDR1 : [REDACTED] ST/PRV: GA
ADDR2 :

TY : ATLANTA

P/POSTAL CODE: [REDACTED] N-A SOURCE: R N-A EFF DATE: 95-06-21 YY-MM-DD

ISP DEALER : BEGINNING MAILED DATE: YY-MM-DD
LEASE DESC : ENDING MAILED DATE : YY-MM-DD
MPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LST NAME : INITIALS:

REET ADDR1 : ST/PRV:
ADDR2 :

TY :
P/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
INQUIRY F3=EXIT F4=QUIT F5=G150 F7-FIRST PAGE F8=NEXT PAGE F9=G140
I-LAST PAGE OGD8079

DHSCMA

Customer List

09/28/01 16:28:24

ST NAME: 2FACP71W8PX178941 CASE: _____ HOME PHONE: _____
ZIP/POSTAL: _____ CTRY: _____

CUSTOMER NAME/ City	Address/ St/Prov	zip/Postal	Address/ Ctry	Home Phone
------------------------	---------------------	------------	------------------	------------

Help F2=VehicleList F4=UpdCustInfo F5=AddCustIssue
-Prev F8=Next F11=Menu F12=Return

I DOES NOT EXIST IN CUSTOMER DATABASE

OGDB079

SHAMA

Warranty Repair History

09/28/01 16:28:55

2FACP71W8PX178941 Year: 1993 Model: CROWN VICTORIA
Arr Date: 06/09/93 WSD:
Arr Order: Odometer:
Sal Code:
Dealer:

Part Number	Part Description	Part Qty	Labor Operation
-------------	------------------	----------	-----------------

Help F4=PrevVisit F5=NextVisit F7=Prev F8=Next
PrevRepair F10=NextRepair F11=Menu F12=Return
[CLE REPAIR HISTORY IS CURRENTLY UNAVAILABLE] 0GDE079

EMA

Recall/ONP Information

09/28/01 16:29:13

2FACP71W8PX178941 Year: 1993 Model: CROWN VICTORIA
06/09/93 Build Date: 05/11/93

Campaign				Status	Dealer
umber	Type	Description	Status	Date	Code
S25	S	BEEHIVE BRKT	COMPLETE	02/12/96	00351
S63	S	HOOD STRIKER	COMPLETE	01/22/98	00509
S65	O	TRNS COOL LN	COMPLETE	11/02/95	N/A

1p F7=Prev F8=Next F11=Menu F12=Return
4E. RECORDS AVAILABLE

OGDB079

CHMCHA

Action Detail

09/28/01 16:29:33

: 2FACP71W8PX178941 Year: Model:
re:
it:
ptom:
son:
ler:
ue Type:
m Type:
lyst:
ion Date:
ion Time:
igin Desc:
tion Desc:
wants:

Contact:

Issue Status:
Odometer Reading:
Document Number:
Action Data:

EST

<Help F2=ActionData F4=PrevAction F5=NextAction F9=PrevComments
>NextComments F11=Menu F12=Return F13=PrevContact F14=NextContact
DATA FOUND OGDB079

Vehicle Information Report

GENERAL VEHICLE INFORMATION:

VIN:	2FACP71WGPX178941	Vehicle Line:	COP - CROWN VIC (8N63MN114) (93-02)	Eng. Serial No.:	W
Model Year:	1993	Market Designation:	CP - FORD DIVISION DERIVATIVE	Body Style:	*
Vehicle Type:	C	Drive Codes:	CB - 2 WHL L/R REAR DRIVE	Engine:	CVN - R-M 4.6L SONIC BP1 MA CV8 G-NP
Ser. Number:	02305	Body/Cab Style:	CPC - 4 DOOR SEDAN-6 LTS	Transmission:	CDK - 4 SPD AUTO TRANS NAAO ADDL
		Ventilation:	CAB - BASIC VERSION - CAR		

(Related Claims)

BUILD INFORMATION:

Region: NA - 0000000000 Plant: AW - ST. THOMAS PLANT BUILD
Country: CAN - 0000000000 Prod Date: 11-MAY-1993

SALE INFORMATION:

Region: NA - 0000000000 Selling Dealer: 121122 - *
Country: USA - 0000000000 Selling Dir: Diff Ptn, NY
Buyer State: GA

Arrival Date: 03-JUN-1993 Bed Carpet Layer: *
Sale Date: 03-JUN-1993 Plaintiff/Cc. Letter: P
Warranty Start Date: 03-JUN-1993 Modified Vehicle: *
Orig. Warranty Date: 03-JUN-1993 Discrepancy Vehicle: * Vehicle Report Flag: N

OC/EOC:

1 2 3 4 5 6 7 8
 20130943 2 2506370295 0000 10 0 TDS 148 S C EP 1 0021A122 14702 000 P
 CR 61M 2 A122P WF A 00001 44

INSTALLED OPTION INFORMATION:

Conditioning	C/T - MANUAL AIR CONDITIONER	GTVW Color	-
Driver Amp Rating	* - [N/A]	GTVW Color Code	C
Exterior	TELEVISION	Instrumentation	* - [N/A]
Ex Engine	BOAC - 3.27 FINAL DRIVE RATIO	Mirror (Driver Side)	* - [N/A]
Ex Type	BOAC - LIMITED SLIP REAR AXLE	Mirror (Passenger Side)	* - [N/A]
Heavy Amp Rating	H8	Paint	PNTW3 - OXFORD WHITE SOLID-CIC
Int Colors	AALAT - POLICE EQUIP PACK	Power Windows	* - [N/A]
Int Color/Decor	* - [N/A]	Radio	AM - ELECTRONIC AM/FM STEREO RADIO
Station Codes	318MLIA	Sound System	* - [N/A]
Int(Accents)	* - [N/A]	Steering Thread Angle	* - [N/A]
Int(Drives)	* - [N/A]	Tire Brand	AF-DUNLOP
Stacy Type	S	Tire Size	D90T1 - P225/70HR15 BSW A/S
Wheel/Rim Codes	*	Traction Control	AB - ANTI-SPIN TRACT BRAKES TWO FWD
Int Seats	* - [N/A]	Wheel Type	* - [N/A]
Int Type	* - [N/A]		

NHTSA DOT INFORMATION:

1	EDY	*
2	EDY	*
3	EDY	*
AMR	*	

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	• Emissions Code:	CB - CB
ESP Coverage(Mile):	• Emissions Ctrl Type:	F
ESP Coverage(Flow):	• Emissions Steel Series:	LT
ESP Flow Year:	• Engines Specified:	YR2000VSOPZ
ESP Signature Date:		

Any comments? You can contact



webmaster

STANDARD CLAIMS LIST

AWS Online Report

Run Date: 28-SEP-2001

Note: All Costs are in US Dollars

Tech Comments: GM SECURE COOLER LINES PER O.N.P. 95-B-65

2PACPT1WSPX17841 PB OFB OF CPC CHAS CB AW CTDK CVN 11-05-93 09-06-93 121122 USA 33 * * * * 200 V00 *
 AWS Chkd Key: 19128726 Dec #: 0549051 Trx Code: 95324 Labor Hrs: 5.7 Labor Cost: 386.09 Material Cost: 20.52 Total Cost: 406.79
 Dr-Cd-Sub Cd: 00351-P Name: BANNER FORD INC Pn: * St: GA City Cd: USA Reg Cd: NA Expr Date: 12-FEB-1994 DST(Mile): 99126

Cost Category: 95325 ATTACHING BOLTS

Tech Comments: 1. RAK UPPER CONV ARM INSTALL REPAIR KITS PER RECALL.

2PACPT1WSPX17843 PB OFB OF CPC CHAS CB AW CTDK CVN 11-05-93 09-06-93 121122 USA 37 * * * * 200 V00 *
 AWS Chkd Key: 22650074 Dec #: 04401986 Trx Code: 97363 Labor Hrs: 6 Labor Cost: 33.27 Material Cost: 17.36 Total Cost: 50.63
 Dr-Cd-Sub Cd: 00369-P Name: ALLAN VICK FORD Pn: 404-0717841 St: NY City Cd: USA Reg Cd: NA Expr Date: 21-JAN-1993 DST(Mile): 126573

Any comments? You can contact:

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 7531166.

Vehicle Information

Model Year: 1993

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/F/C - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) (92-02)

Warranty Start Date: 09-JUN-1993

Production Date: 11-MAY-1993

VIN: 2FACP71W8PX178941

Dealer Information:

Dealer Name: BANNER FORD INC

Dealer Code: 00351 - *

Address: 1665 SCOTT BLVD

City: DECATUR

State: GA Zip Code: 30333

Country: USA Region Code: NA

Phone: (*)*-

Claim Information

Document Number: 014889

Repair Date: 09-NOV-1993

Distance: 8497

TIS: 6

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 55.46

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 179.74

Total Cost Gross: 235.2

Cust. Concern Code: H02 - BRAKES GRAB OR LOCK-UP

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: REPLACE SPEED ASSY.

Customer Comment: CLICKING NOISE IN ENG AREA, LIKE ABS SYSTEM IS ACTING UP

Labor Op Code	Labor Op Description	Labor Op Cost
17255A	SPEEDOMETER ASSEMBLY REPLACE	0

Consel Full Part Number	Part	Part Extended
Elsc PREF BASE SUFF	Description	CPSC Quantity Amount

Y	P3AZ-17255-D	SPEEDOMETER ASY 130101	1	0
---	--------------	------------------------	---	---

Any comments? You can contact:



[webmaster](#)

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 733116

Vehicle Information

Model Year: 1993

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]

Warranty Start Date: 09-JUN-1993

Production Date: 11-MAY-1993

VIN: 2FACP7IW8PX178941

Dealer Information:

Dealer Name: BANNER FORD INC

Dealer Code: 00351 - *

Address: 1665 SCOTT BLVD

City: DECATUR

State: GA Zip Code: 30333

Country: USA Region Code: NA

Phone: (*)*-

Claim Information

Document Number: 014889

Repair Date: 09-NOV-1993

Distance: 8497

TIS: 6

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 70.59

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 0

Total Cost Gross: 70.59

Cust. Concern Code: N17 - BRAKES NOISY

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: DEGLAZED FRONT ROTORS AND PADS DEGLAZED REAR ROTORS AND PADS

Customer Comment: BRAKES NOISEY

Labor Op Code	Labor Op Description	Labor Op Cost
2001BT	BRAKE SHOES / PAD ASSEMBLIES - HYDRAULIC INSPECT	0

Category	Full Part Number	Part	Part Extended		
Flag	PRK BASE SURF	Description	CPSC	Quantity	Amount

V * 1102 * HUB & ROTOR ASY FRONT 060301 0 0

Any comments? You can contact:



Mechanix

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 19128726

Vehicle Information

Model Year: 1993
Market Derived: C/F - FORD DIVISION DERIVATIVE
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE
Version/Series: C/AB-BASE VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]
Warranty Start Date: 09-JUN-1993
Production Date: 11-MAY-1993
VIN: 2FACP71W8PX178941

Dealer Information:

Dealer Name: BANNER FORD INC
Dealer Code: 00351 - *
Address: 1665 SCOTT BLVD
City: DECATUR
State: GA Zip Code: 30333
Country: USA Region Code: NA
Phone: (*)*-

Claim Information

Document Number: 05895051
Repair Date: 12-FEB-1996
Distance: 99126
TIS: 33

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 306.09
Misc. Expense Amount: 0
Part Markup Amount: 7.18
Material Cost: 20.52
Total Cost Gross: 333.79

Cust. Concern Code: * -

Condition Code: * - [N/A]

Technician Comment: .. R&R UPPER CONT ARMS INSTALL REPAIR KITS PER RECALL

Customer Comment: 95S25 ATTACHING BOLTS

Labor Op Code Labor Op Description Labor Op Cost

95S25F REPLACE 306.09

Cancel	Full Part Number	Part	Part Extended		
Flag	PREP BASIC SUBC	Description	CPSC	Quantity	Amount
N	F1AZ 3Z023 KT	KIT FRONT SUSPENS NANANA		2	20.52

Any comments? You can contact



[webmaster](#)

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 22650074

Vehicle Information

Model Year: 1993

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/PB-CROWN VIC (EN53/BN114) [92-02]

Warranty Start Date: 09-JUN-1993

Production Date: 11-MAY-1993

VIN: 2FACP71W8PX178941

Dealer Information:

Dealer Name: ALLAN VIGIL FORD

Dealer Code: 00509 - *

Address: 6667 TARA BLVD

City: JONESBORO

State: NY Zip Code:30236

Country: USA Region Code: NA

Phone: (404)471-7801

Claim Information

Document Number: 04431950

Repair Date: 22-JAN-1998

Distance: 126573

TIS: 57

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 35.27

Misc. Expense Amount: 5.88

Part Markup Amount: 6.08

Material Cost: 17.36

Total Cost Gross: 64.59

Cust. Concern Code: *

Condition Code: * - [N/A]

Technician Comment: RECALL 97S63 HOOD LATCH RECALL.

Customer Comment:

Labor On Code, Labor On Description, Labor On Cost

97S63C 35.27

Code	Full Part Number	Part	Part	Extended	
Flag	PRKE BASE SUIT	Description	CPSC	Quantity	Amount
N	F6AZ 16K639 AA	STRIKER HOOD LATCH	010205	1	17.36

Any comments? You can contact



[webmaster](#)

CSCN1

VEHICLE DATA

09/28/01 16:00:33

→ ENTER VIN → 2FACP71W8PX178941

NAME → [REDACTED]

ZIP → [REDACTED]

MODEL YR →

OWNER NAME
STREET ADDR [REDACTED]

CITY : MARIETTA

ST/PRV: GA CTRY:

N/A YY-MM-DD 96-12-18

MODEL YEAR : 93 PLANT: X

ZIP/POSTAL CODE: 300604880 N/A SOURCE: P

BODY STYLE DESC: POLICE INTERCEPTOR

SALE YY-MM-DD 93-06-09

VEHICLE DESC : 1993 CROWN VICTORIA

PRODUCTION YY-MM-DD 93-05-11

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	1	21	A	122	45	21
FACING	1	21	A	122		
RESPONSIBLE	1	21	A	008		

CA EMISSION :

ENGINE TAG CODE :

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 03

DSQ DISTRICT :

FLEET CODE :

OPEN : 00 CLOSED : 03

DSQ NUMBER : 0655

FLEET STATUS :

ACTIVE: 02 HISTORY: 01

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB079

CSCA

CAMPAIGN VEHICLE INFORMATION

09/28/01 16:00:39

ENTER CAMPAIGN NUMBER=> 95S25 VIN=> 2FACP71W8PX178941 TYPE OF SEARCH: A
MODEL YEAR: 93 DEFECT: BEEHIVE BRKT BODY STYLE: POLICE INTERCEPTOR

NEW STATUS CODE:

REPAIR INFORMATION:

TYPE CODE:

REPAIR DATE:

DEALER P/A:

CAMP DIV : 6

SUPP CODE :

KIT CODE : AA

OASIS DATE : 95-10-25

VENDOR N/A INFORMATION:

IND: MATCH CODE: 2

DELETE REASON:

RESP DEALER INFORMATION: NEW:

CURRENT: 1 21 008 ASSIGNED: 97-12-09 SOURCE: PX EXTRACT DATE: 97-12-09

***** STATUS INFORMATION: ***** ***** ***** REPAIR INFORMATION: *****

CODE DESCRIPTION

DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

C COMPLETE 96-02-15 B 96-02-12 00351 058950 EW9Q068 AC

M RELEASED FOR MAILING 95-10-25

H AWAITING MAILING 95-10-04

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037=NO MORE DATA TO DISPLAY

OGDB079

CSON1

NOTIFICATION RECIPIENT HISTORY

09/28/01 16:00:46

ENTER CAMPAIGN NBR ==> 95S25 VIN ==> 2FACP71W8PX178941
DEFECT : BEEHIVE BRKT BODY STYLE DESC: POLICE INTERCEPTOR
RESP DEALER : 121008 BEGINNING MAILED DATE: 95-11-22 YY-MM-DD
RELEASE DESC : NEW ISSUE TOTAL ENDING MAILED DATE : 95-11-22 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 : [REDACTED] ST/PRV: GA
ADDR2 :
CITY : ATLANTA
ZIP/POSTAL CODE: [REDACTED] CTRY:

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 : ST/PRV:
ADDR2 :
CITY :
ZIP/POSTAL CODE: CTRY:
N-A SOURCE: R N-A EFF DATE: 95-06-21 YY-MM-DD
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
I048-LAST PAGE OGDB079

CSCN:00

CAMPAIGN VEHICLE INFORMATION

09/28/01 16:00:53

ENTER CAMPAIGN NUMBER--> 95S25 VIN--> 2FACP71W8PX178941 TYPE OF SEARCH: A
MODEL YEAR: 93 DEFECT: BEEHIVE BRKT BODY STYLE: POLICE INTERCEPTOR

NEW STATUS CODE:

CAMP DIV : 6

REPAIR INFORMATION:

SUPP CODE :

TYPE CODE: -

KIT CODE : AA

REPAIR DATE: _____

OASIS DATE : 95-10-25

DEALER P/A: _____

VENDOR N/A INFORMATION:

MICRO REF: _____ CLAIM NUM: _____

IND: MATCH CODE: 2

RESP DEALER INFORMATION: NEW: _____

EXTRACT DATE: 97-12-09

CURRENT: 1 21 008 ASSIGNED: 97-12-09 SOURCE: PX

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

CODE DESCRIPTION

DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

C COMPLETE 96-02-15 B 96-02-12 00351 058950 EW9QD6B AC

M RELEASED FOR MAILING 95-10-25

H AWAITING MAILING 95-10-04

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037=NO MORE DATA TO DISPLAY

OGDB079

CSCR

CAMPAIGN VEHICLE INFORMATION

09/28/01 16:00:58

ENTER CAMPAIGN NUMBER=> 97S63 VIN=> 2FACP71W8PX178941 TYPE OF SEARCH: A
MODEL YEAR: 93 DEFECT: HOOD STRIKER BODY STYLE: POLICE INTERCEPTOR

NEW STATUS CODE:

REPAIR INFORMATION: TYPE CODE:

CAMP DIV : 6

SUPP CODE

KIT CODE : AA

OASIS DATE : 97-03-20

VENDOR N/A INFORMATION:

IND: MATCH CODE: 2

EXTRACT DATE: 97-12-09

CURRENT: 1 21 008 ASSIGNED: 97-12-09 SOURCE: PX **** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

CODE DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL SRC
C COMPLETE	98-01-26	C	98-01-22	00509	044319	VN5AG8A	AC
M RELEASED FOR MAILING	98-01-08						
M RELEASED FOR MAILING	97-06-06						
M RELEASED FOR MAILING	97-03-20						
H AWAITING MAILING	97-02-12						

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037=NO MORE DATA TO DISPLAY

OGDB079

CSCH J

CAMPAIGN VEHICLE INFORMATION

09/28/01 16:01:01

ENTER CAMPAIGN NUMBER--> 95B65 VIN--> 2FACP71W8PX178941 TYPE OF SEARCH: H
MODEL YEAR: DEFECT: BODY STYLE:
NEW STATUS CODE: CAMP DIV :
REPAIR INFORMATION: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE :
MICRO REF: CLAIM NUM: OASIS DATE :
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: IND: MATCH CODE:
CURRENT: ASSIGNED: SOURCE: EXTRACT DATE:
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
C COMPLETE A 95-11-02 035065 AS8M15K AC

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037=NO MORE DATA TO DISPLAY

OGD8079

CSCN.

CAMPAIGN VEHICLE INFORMATION

09/28/01 16:01:02

.ENTER CAMPAIGN NUMBER=> 95B65 VIN=> 2FACP71W8PX178941 TYPE OF SEARCH: H
MODEL YEAR: DEFECT: BODY STYLE:
NEW STATUS CODE: CAMP DIV: :
REPAIR INFORMATION: TYPE CODE: SUPP CODE: :
REPAIR DATE: DEALER P/A: KIT CODE: :
MICRO REF: CLAIM NUM: OASIS DATE: :
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: :
CURRENT: ASSIGNED: SOURCE: IND: MATCH CODE:
***** STATUS INFORMATION: ***** * REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

E807-END OF CAMPAIGNS FOR VEHICLE - CURRENT AND HISTORY DATABASES

OGDB079

CSONE

VEHICLE DATA

09/28/01 16:01:09

ENTER VIN ==> 2FACP71WBPX178941

NAME ==> [REDACTED] ZIP ==> [REDACTED] MODEL YR ==>

OWNER NAME
STREET ADDR

CITY : MARIETTA

ST/PRV: GA CTRY: [REDACTED]

ZIP/POSTAL CODE: [REDACTED] N/A SOURCE: P

MODEL YEAR : 93 PLANT: X

SALE YY-MM-DD 93-06-09

BODY STYLE DESC: POLICE INTERCEPTOR

PRODUCTION YY-MM-DD 93-05-11

VEHICLE DESC : 1993 CROWN VICTORIA

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	1	21	A	122	45	21
FACING	1	21	A	122		
RESPONSIBLE	1	21	A	006		

CA EMISSION	ENGINE TAG CODE	3G808AA	CAMPAIGN COUNTS
NAVIS STATUS	COMPANY CAR IND		TOTAL CAMPAIGNS : 03
DSO DISTRICT	FLEET CODE		OPEN : 00 CLOSED : 03
DSO NUMBER	FLEET STATUS		ACTIVE: 02 HISTORY: 01

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB079

Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VIN:	2PACP71WBPX178541	Veh Line:	C7B - CROWN VIC (EVENMNT 14) (03-02)	Eng Serial No.:	W
Model Year:	1993	Market Derivat:	C7F - FORD DIVISION DERIVATIVE	Body Style:	*
Veh Type:	C	Drive Chas:	C7B - 2 WEL.L/H REAR DRIVE	Engine:	CVN - R-M 4.6L SOHC EPI NA CV8 O-NP
Serv. Dealer:	00909	Body Cab Style:	C7C - 4 DOOR SEDAN-6 LITE	Transmission:	CDK - 4 SPD AUTO TRANS HAAQ,AOD5
		Version/Series:	C7B - BASE VERSION - CAR		

BUILD INFORMATION:

Region: NA - SWEDEN Plant: AW - ST. THOMAS PLANT BUILD
Country: CAN - SWEDEN Prod Date: 11-MAY-1993

SALE INFORMATION:

Region: NA - SWEDEN Selling Dealer: 121122 - *
Country: USA - SWEDEN Selling Dist/Prov: NY
Buyer StateProv: GA

Arrival Dates: 03-JUN-1993 End Carpet Lease: *

End Date: 09-JUN-1993 Fleet/Trade/Co. Lease: F

Warranty Start Date: 09-JUN-1993 Modified Vehicle: *

Orig Warranty Date: 09-JUN-1993 Recapived Vehicle: * Vehicle Export Flag: N

VOC/EOC:

1 2 3 4 5 6 7 8 9
P7100170541 3 A5B03M225 8653 20 D PWD 14L 8 C RF 1 MZVAA12Z 14798 393 W
2WD 61W 2 AL22P MP A 08081 44

INSTALLED OPTION INFORMATION:

Air Conditioning	C6 - MANUAL AIR CONDITIONER	GYW Color
Alternator Amp Rating	* - [N/A]	GYW Color Code
Audio Disc	* - [N/A]	Instrument Cluster
Axis Ratio	BOABC - 3.77 FINAL DRIVE RATIO	Metric/Driver Side
Axis Type	BOAC - LIMITED SLIP REAR AXLE	Metric/Passenger Side
Battery Amp Rating	BB	Paint
Brake Code	AALAT - POLICE EQUIP PACK	Power Antenna
Brake Code/Service	* - [N/A]	Radio
Calibration Code	318TR11A	Sound System
Color(Accent)	* - [N/A]	Steering Tension Axle
Color(Trunk)	* - [N/A]	Tire Brand
Delivery Type	3	Tire Size
Drivetrain Code	*	Traction Control
Front Seats	* - [N/A]	Wheel Base
Fuel Type	* - [N/A]	

TIRE DOT INFORMATION:

LP	* - [N/A]
LR	* - [N/A]
LR	* - [N/A]
SPARE	*

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	<input checked="" type="checkbox"/> Radiation Code:	CYB - C7B
ESP Coverage(Mile):	<input checked="" type="checkbox"/> Radiation Cert Type:	P
ESP Coverage(Thru):	<input checked="" type="checkbox"/> Radiation Serial Starts:	ATF
ESP First Year:	<input checked="" type="checkbox"/> Engine Family:	PPM46VSPDRZ
ESP Signatures Date:		

Any comments? You can contact



STANDARD CLAIMS LIST

AWS Online Report

Run Date: 28-SEP-2001

Note: All Costs are in US Dollars

AWS Claim Key:	Dec'd:	Trx Code:	Labor Hrs:	Labor Cost:	Material Cost:	Total Cost:	Reg Ctr:	Reg Date:	Reg Desc:
2PACP71W8PX178941 PB	014899	2	1.1	55.45	179.74	235.2	NA	09-Nov-1993	DEBT(MBL)8497
Mr Cr-Sub Ctr:	00351-* Name: BANNER FORD INC	Fle	0.0	0.0	0.0	0.0	NA	09-Nov-1993	DEBT(MBL)8497
Cost Comments:	CHECKING NOISE IN ENGI AREA,LUCKAB SYSTEM IS ACTING UP.								
Tech Comments:	REPLACE SPEED ABSY.								
2PACP71W8PX178941 PB	014899	2	1.4	70.59	0.0	70.59	NA	09-Nov-1993	DEBT(MBL)8497
Mr Cr-Sub Ctr:	00351-* Name: BANNER FORD INC	Fle	0.0	0.0	0.0	0.0	NA	09-Nov-1993	DEBT(MBL)8497
Cost Comments:	BRAKES NOISY								
Tech Comments:	DEGLAZED FRONT ROTORS AND PADS DEGLAZED REAR ROTORS AND PADS								
2PACP71W8PX178941 PB	014899	3	1.6	80.68	0.0	80.68	NA	09-Nov-1993	DEBT(MBL)8497
Mr Cr-Sub Ctr:	00351-* Name: BANNER FORD INC	Fle	0.0	0.0	0.0	0.0	NA	09-Nov-1993	DEBT(MBL)8497
Cost Comments:	CUST STATES WHEN IN LFT TTURN SLOW SPDS FORWARD OR BACKWARD ONE REAR WHEEL IS GRABBING & HEARS A								
Tech Comments:	ROAD TEST AND INSPECTED BRAKES STAR TEST PINPOINT REPAIR WIRE GO TO BEAR SENSOR								
2PACP71W8PX178941 PB	103063	307	7.3	373.9	37.41	411.38	NA	23-Aug-1994	DEBT(MBL)22179
Mr Cr-Sub Ctr:	00351-* Name: BANNER FORD INC	Fle	0.0	0.0	0.0	0.0	NA	23-Aug-1994	DEBT(MBL)22179
Cost Comments:	CUST STATES ENGINE SKIPPING ON ACCL.								
Tech Comments:	SMDS SET UP POWER BAL TEST RELATIVE COMP TEST SPARK DURATION TEST IGNITION SYSTEM TEST IGNITION PYA RECORDER TEST PIN POINT TEST REPLACE #9 PLUG WIRE								
2PACP71W8PX178941 PB	03506532	3065	13	16.1	0.0	16.1	NA	30-Oct-1995	DEBT(MBL)67197
Mr Cr-Sub Ctr:	08277-* Name: CAREY PAUL FORD	Fle	770-0079000	20.0	0.0	20.0	NA	30-Oct-1995	DEBT(MBL)67197
Cost Comments:	RECALL 95865								

Tech Comments: OMP SECURE COOLER LINES PER O.N.P. 85-B-45

ZFACT01/WFPX178941 FB	CPR	CP	CPC	CAB	CB	AW	CDK	CVN	11-05-93	09-06-93	121122	USA	33	*	*	*	*	200	VOD	*
AWS Claim Key:	19120720 Doc #: 02993051						95825	Labor Hrs:	5.7			Labor Cost:	306.09	Material Cost:	28.52	Total Cost:	333.79			
Dir Ch-Sub Ch:	08851-*	Name:	BANNER FORD INC									City/Ct: USA		Eng Ctr:	NA	Repair Date:	12-FEB-1993	DUST000000099136		
Cost Comments:	95825 ATTACHING BOLTS																			
Tech Comments:	Rear Upper Cont Arms Install Repair Kits per Recall																			

ZFACT01/WFPX178941 FB	CPR	CP	CPC	CAB	CB	AW	CDK	CVN	11-05-93	09-06-93	121122	USA	57	*	*	*	*	300	VOD	*
AWS Claim Key:	22629874 Doc #: 04431950						97869	Labor Hrs:	4			Labor Cost:	35.27	Material Cost:	17.36	Total Cost:	52.63			
Dir Ch-Sub Ch:	08809-*	Name:	ALLAN VIGOR FORD									City/Ct: USA		Eng Ctr:	NA	Repair Date:	22-JAN-1993	DUST0000000126573		
Tech Comments:	RECALL, 97963 HOOD LATCH RECALL																			

Any comments? You can contact

[webmaster](#)

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 753116

Vehicle Information

Model Year: 1993

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]

Warranty Start Date: 09-JUN-1993

Production Date: 11-MAY-1993

VIN: 2FACP71W8PX178941

Dealer Information:

Dealer Name: BANNER FORD INC

Dealer Code: 00351 - *

Address: 1665 SCOTT BLVD

City: DECATUR

State: GA Zip Code: 30333

Country: USA Region Code: NA

Phone: (*)*-

Claim Information

Document Number: 014889

Repair Date: 09-NOV-1993

Distance: 8497

TIS: 6

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 55.46

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 179.74

Total Cost Gross: 235.2

Cust. Concern Code: H02 - BRAKES GRAB OR LOCK-UP

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: REPLACE SPEED ASSY.

Customer Comment: CLICKING NOISE IN ENG AREA, LIKE ABS SYSTEM IS ACTING UP

Labor Op. Code	Labor Op Description	Labor Op Cost
17255A	SPEEDOMETER ASSEMBLY REPLACE	0

Causal	Full Part Number	Part	Part	Extended	
Flag	PREF BASE STUFF	Description	CPSG	Quantity	Amount
Y	F3AZ 17255	D SPEEDOMETER ASY 130101	1	0	

Any comments? You can contact



[webmaster](#)

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 7531167

Vehicle Information

Model Year: 1993
Market Derived: C/F - FORD DIVISION DERIVATIVE
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE
Version/Series: C/AB-BASE VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]
Warranty Start Date: 09-JUN-1993
Production Date: 11-MAY-1993
VIN: 2FACP71W8PX178941

Dealer Information:

Dealer Name: BANNER FORD INC
Dealer Code: 00351 - *
Address: 1665 SCOTT BLVD
City: DECATUR
State: GA Zip Code: 30333
Country: USA Region Code: NA
Phone: (*)*-

Claim Information

Document Number: 014889
Repair Date: 09-NOV-1993
Distance: 8497
TIS: 6

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 70.59
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 70.59

Cust. Concern Code: N17 - BRAKES NOISY

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: DEGLAZED FRONT ROTORS AND PADS DEGLAZED REAR ROTORS AND PADS

Customer Comment: BRAKES NOISEY

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
2001BT	BRAKE SHOES / PAD ASSEMBLIES - HYDRAULIC INSPECT	0

<u>Causal Full Part Number</u>	<u>Part</u>		<u>Part</u>	<u>Extended</u>	
<u>Flag</u>	<u>PREF BASE SUFT.</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	*	1102 *	HUB & ROTOR ASY FRONT	060301	0 0

Any comments? You can contact



[webmaster](#)

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 7531165

Vehicle Information

Model Year: 1993

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]

Warranty Start Date: 09-JUN-1993

Production Date: 11-MAY-1993

VIN: 2FACP7JW8PX178941

Claim Information

Document Number: 014889

Repair Date: 09-NOV-1993

Distance: 8497

TIS: 6

Dealer Information:

Dealer Name: BANNER FORD INC

Dealer Code: 00351 - *

Address: 1665 SCOTT BLVD

Cty: DECATUR

State: GA Zip Code: 30333

Country: USA Region Code: NA

Phone: (*)*-

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 80.68

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 0

Total Cost Gross: 80.68

Cust. Concern Code: H02 - BRAKES GRAB OR LOCK-UP.

Condition Code: 28 - OPEN CIRCUIT

Technician Comment: ROAD TEST AND INSPECTED BRAKES STAR TEST PINPOINT REPAIR WIRE GO TO REAR SENSOR.

Customer Comment: CUST STATES WHEN IN LFT TURN SLOW SPDS, FORWARD OR BACKWARD, ONE REAR WHEEL IS GRABBING & HEARS A

Labor Op Code	Labor Op Description	Labor Op Cost
2219D	ANTI-LOCK BRAKE SYSTEM DIAGNOSIS	0
2219D13	PIN POINT TEST DIAGNOSIS	0
14200A	WIRING ASSEMBLY REPAIR	0

Cancel	Full Part Number		Part	Extended	
Flag	PREB BASIC SURF	Description	CPSC	Quantity	Amount
Y	*	14405 *	WIRING ASY REAR LAMP	180103	0 0

Any comments? You can contact:



Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 11086688

Vehicle Information

Model Year: 1993

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LT/E

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/PB-CROWN VIC (8N33/EN114) [92-02]

Warranty Start Date: 09-JUN-1993

Production Date: 11-MAY-1993

VIN: 2FACP71W8PX178941

Dealer Information:

Dealer Name: BANNER FORD INC

Dealer Code: 00351 - *

Address: 1665 SCOTT BLVD

City: DECATUR

State: GA Zip Code: 30333

Country: USA Region Code: NA

Phone: (*)*-

Claim Information

Document Number: 030563

Repair Date: 25-AUG-1994

Distance: 27179

TIS: 15

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 373.9

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 87.48

Total Cost Gross: 461.38

Cust. Concern Code: D36 - ENGINE HESITATES/SURGES WHEN ACCELERATING

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: SBDS SET UP POWER BAL TEST RELATIVE COMP TEST SPARK DURATION TEST IGNITION SYSTEM TEST IGNITION PVA RECORDER TEST PIN POINT TEST REPLACE #9 PLUG WIRE

Customer Comment: CUST STATES ENOINE SKIPPING ON ACCL

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
15650E	SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP TEST	0
15650E1	EBC SELP-TEST TEST	0
15650E10	POWER BALANCE / SPARK DURATION TEST	0
15650E11	RELATIVE COMPRESSION TEST	0
15650E12	IGNITION SYSTEM TESTS TEST	0
15650E34	IGNITION RECORDER / MONITOR - IGNITION ROAD TEST TEST	0
15650E2	PIN POINT TEST (SBDS) TEST	0
12650D65	WIRE(S) - SPARK PLUG HIGH TENSION REMOVE AND INSTALL OR REPLACE	0
15650E1X1	EXTRA TIME TO REPEAT FINAL, QUICK TEST	0
7000P	ELECTRONIC TRANSMISSION DIAGNOSIS DIAGNOSIS	0
7191A	GASKET OR OIL PAN REMOVE AND INSTALL OR REPLACE	0
7191A2	MAIN CONTROL VALVE BODY OVERHAUL	0

Causal	Full Part Number	Part	Part	Extended	
Flag	FREE BASE SUFF	Description	CPSC	Quantity	Amount
Y	F3PZ 12286	B WIRE SET-SPARK PLUGS	030703	1	0
N	E2VY 7A098	A SCREEN ASY - OIL PAN	070100	1	0
N	F2VY 7A191	A GASKET OIL PAN	070100	1	0
N	F4AZ 7G484	B SOLENOID SHIFT CNTRL	070100	1	0
N	XT	2 QDX MOTORCRAFT BATTERY	190101	11	0

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 17529557

Vehicle Information

Model Year: 1993

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]

Warranty Start Date: 09-JUN-1993

Production Date: 11-MAY-1993

VIN: 2FACP71W8PX178941

Dealer Information:

Dealer Name: CAREY PAUL FORD

Dealer Code: 00277 - *

Address: 4334 SNAPPINGER WOODS DRIVE

City: DECATUR

State: GA Zip Code: 30035

Country: USA Region Code: NA

Phone: (770)987-9000

Claim Information

Document Number: 03506552

Repair Date: 30-OCT-1995

Distance: 87197

TIS: 30

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 16.1

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 0

Total Cost Gross: 16.1

Cust. Concern Code: *

Condition Code: * - [N/A]

Technician Comment: ONP SECURE COOLER LINES PER O.N.P. 95-B-65

Customer Comment: RECALL 95B45

Labor Op. Code **Labor Op. Description** **Labor Op. Cost**

B65A REPLACE 16.1

Causal **Full Part Number** **Part** **Part** **Extended**

Flag **PREV BASE SUCK** **Description** **CPSC** **Quantity** **Amount**

Any comments? You can contact



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Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 19128726

Vehicle Information:

Model Year: 1993
Market Derived: C/F - FORD DIVISION DERIVATIVE
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE
Version/Series: C/AB-BASE VERSION - CAR
Drive Type: C/B-2 WHL LH REAR DRIVE
Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]
Warranty Start Date: 09-JUN-1993
Production Date: 11-MAY-1993
VIN: 2FACP71W8PX178941

Dealer Information:

Dealer Name: BANNER FORD INC
Dealer Code: 00351 - *
Address: 1665 SCOTT BLVD
City: DECATUR
State: GA Zip Code: 30333
Country: USA Region Code: NA
Phone: (*)*-

Claim Information:

Document Number: 05895051
Repair Date: 12-FEB-1996
Distance: 99126
TIS: 33

Expense Information:

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 306.09
Misc. Expense Amount: 0
Part Markup Amount: 7.18
Material Cost: 20.52
Total Cost Gross: 333.79

Cust. Concern Code: * -

Condition Code: * - [N/A]

Technician Comment: .. R&R UPPER CONT ARMS INSTALL REPAIR KITS PER RECALL

Customer Comment: 95S25 ATTACHING BOLTS

Labor On Code Labor On Description Labor On Cost

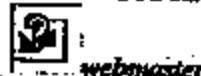
95S25F	REPLACE	306.09
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Cause	Full Part Number	Part	Part	Extended
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<input checked="" type="checkbox"/>	FREE BASE SUCK	Description	CIFSC	Quantity	Amount
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N	FIAZ 32023 KT	KIT FRONT SUSPENS NANANA	2	20.52
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Any comments? You can contact



Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 22650074

Vehicle Information

Model Year: 1993

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION-CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (ENS3/EN114) [92-02]

Warranty Start Date: 09-JUN-1993

Production Date: 11-MAY-1993

VIN: 2FACP71W8PX178941

Claim Information

Document Number: 04431950

Repair Date: 22-JAN-1998

Distance: 126573

TIS: 57

Dealer Information:

Dealer Name: ALLAN VIGIL FORD

Dealer Code: 00509 - *

Address: 6667 TARA BLVD

City: JONESBORO

State: NY Zip Code:30236

Country: USA Region Code: NA

Phone: (404)471-7801

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 35.27

Misc. Expense Amount: 5.88

Part Markup Amount: 6.08

Material Cost: 17.36

Total Cost Gross: 64.59

Cust. Concern Code: *

Condition Code: * - [N/A]

Technician Comment: RECALL 97S63 HOOD LATCH RECALL

Customer Comment:

Labor Op Code **Labor Op Description** **Labor Op Cost**

97S63C 35.27

Causal	Full Part Number	Part	Part	Extended	
Flag	PREF BASE SURF	Description	CPSC	Quantity	Amount
N	F6AZ-16K689-AA	STRIKER HOOD LATCH	010205	1	17.36

Any comments? You can contact:

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