

EA02-025

FORD 10/27/03

LETTER TO ODI

APPENDIX M

BOOK 12 OF 22

PART A-D

PART A

264 413883

MS



VH

00001 520-2648

State Farm Insurance Companies



Southeast Claim Office
125 Guthrie Street
Southaven, MS 38671
Telephone: (601) 349-4600

January 25, 1999



413883

Ford Motor Company
Attention: Mr. Howard E. Keys, Manager
Product Claims Department
Parklane Tower West, Suite 400
3 Parklane Boulevard
Dearborn, MI 48126

Re: Our Claim Number
Our Insureds
Date of Loss
Vehicle

[REDACTED]
January 16, 1999
1993 Lincoln Town Car, four-door

Dear Sir:

The identified 1993 Lincoln Town Car, four-door, is insured by State Farm Mutual Automobile Insurance Company. This 1993 Lincoln Town Car, four-door, experienced a loss by fire on the above-mentioned date.

State Farm would like to give you an opportunity to inspect the 1993 Lincoln Town Car, four-door, and give you advance notice of our potential subrogation claim. Please contact me at 601-349-4626 to set up a time for your inspection.

Sincerely,

J. D. Wilson
Claim Specialist
State Farm Mutual Automobile Insurance Company
Phone: (601) 349-4626

014/0125011.w

SNORTON1
TX

ENCLOSURE 13124

Allstate Insurance Company
1500 City West Suite 800
Houston, TX 77042



Phone Number: 713-435-2600
Office Hours: Monday-Friday 8:00-4:30

July 30, 2003

Ford Motor Company - General Counsel's Office
3 Parklane Blvd, Ste PTW300
Dearborn, MI 48126
Attn: Shawn Norton

RECEIVED AUG 8 2003

RE: Our Claim Number [REDACTED] (note corrected claim number)
Our Insured: [REDACTED]
Date of Loss: 5-25-03
Loss Location: [REDACTED] Houston TX 77045
Amount of loss: \$5746.42 (paid) Policy deductible: \$1050.00

Dear Ms. Norton:

Please accept this letter as notice to your company of a claim for subrogation. Our policyholder sustained fire damage to her home that has been linked to the cruise control deactivation switch on a 1993 Lincoln Towncar that was parked in the driveway of our policyholder's home.

The vehicle involved was owned by [REDACTED] sister, [REDACTED] and was insured by Geico Insurance Co. The adjuster handling the subrogation claim for Geico is Arthur Schwartz, phone number 1-800-841-5432, extension 1761. Their claim number is 0131916210101027.

Currently, the vehicle is located at Metro Salvage Pool in Houston, Texas, phone number 281-821-9500. The subrogation adjuster for Geico should be able to work with you on obtaining access to the vehicle for inspection.

Our file is currently assigned to our Central Subrogation office in Roanoke, Virginia. The adjuster assigned to the claim is Jennifer Bednarek, phone number 540-725-6315. Please contact Ms. Bednarek for any supporting documentation that you may need.

Sincerely,

Lisa W. Susman
Senior Staff Claim Service Adjuster, Subrogation
Allstate Property-Casualty Claim Service Organization

ENR2-026 13105

91-3385

LIBERTYVILLE L/M

IL

AC

1192

93-206195-34

4-106E-11-26

4089

DISPOSE of Copies (Mark Stamped) by:	1997
RETAIN Record Copy (Mark Stamped) Until:	
Schedule Number: 10-6 (14)	

REDACTED

DISTRICT OFFICE DATA
(For Submission to General Office)

Type of replacement/refund:

Goodwill ☒ FCAS ☐ Recall/
Program ☐ State Arbitration ☐ Pre-Arbitration ☐
Legal Settlement ☐ Lemon Law Litigated ☐ Other ☐
(Type)

Reason for authorization of replacement: Vehicle caught fire while in dealer inventory. No cause for the was determined by our investigator.

Cause for replacement (based on rationale above):

Number of attempts ☐ Repair not acceptable ☐ Dealer ☐
Recall/Owner Notification Program ☐ Media ☐ Fire ☒
Durability ☐ Parts avail. ☐ Unable to repair ☐
Repaired but lost confidence ☐ Other ☐

Mileage at first complaint/repair: 10

Concern(s):

No. of Repair
Occasions

1. <u>Fire</u>	<u>1</u>
2. _____	_____
3. _____	_____
4. _____	_____

Days out of service: N/A

Was the Hotline used by dealer: Yes ☐ No ☒

Has Ford representative assisted in repairs: Yes ☐ No ☒

If yes, was it a : ZSM ☐ DSE ☐ Car Serv Eng ☐ Other ☐

Is the problem repairable: Yes ☐ No ☒

strict repair plan before disposition of vehicle Vehicle

will be sent to salvage

SNORTON1
FL

0000-000 12100

State Farm Mutual Automobile Insurance Company

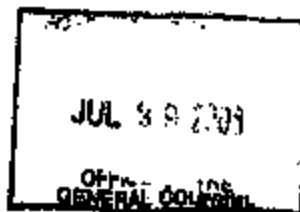


RECEIVED

JUL 29 2003

July 23, 2003

Ford Motor Co.
Parklane Towers West
Suite 400
3 Parklane Blvd
Dearborn, MI 48126-2588



PO BOX 9916
Wilder Haven, FL 33583-0916

RE: Claim Number: [REDACTED]
Our Insured: [REDACTED]
Date of Loss: April 7, 2003
Vehicle: Lincoln, Town Car, 1993
VIN: 1LNLM81W6PY981985

The identified vehicle is insured by State Farm Mutual Insurance Company. The vehicle experienced a cruise control deactivation switch failure.

State Farm would like to give you an opportunity to inspect the vehicle and give you advance notice of our potential subrogation claim.

Please contact me at 866-713-2335 X588 to set up a time for your inspection.

Sincerely,


Brian Jablonski
Claim Representative
State Farm Mutual Automobile Insurance Company.

REDACTED

OASIS RESULT:

1LNLM81W6PY681985

07/31/2003
14:18:28

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► **Errors**

VIN OUTSIDE OF SUPPORTED MODEL YEAR RANGE
ALL APPLICABLE F.S.A. WILL DISPLAY

► **FIELD SERVICE ACTIONS**

NO CAMPAIGN MESSAGE(S) FOUND

► **EXTENDED COVERAGES**

NO ESP INFORMATION AVAILABLE

► **REPAIR HISTORY**

NO REPAIR HISTORY ON VEHICLE

END OF OASIS REPORT FOR 1LNLM81W6PY681985

END-005 13100

Customer Info

Customer: [REDACTED] Primary Phone: [REDACTED] Secondary Phone:
Address: [REDACTED] MIAMI FL [REDACTED]
Country: USA Language: EN
Cell Phone: Pager:
Preferred Contact method: Fax:
Preferred Contact Time: Email:

0000-0000 13100

INSTALLED OPTION INFORMATION:

Air Conditioning:	C/C - A/C AIR CONDITIONER	GVW Code:	
Alternator Amp Rating:	*	GVW Class Code:	I
Audio Data:	* - [N/A]	Instrumentation:	AC - ELECTRONIC INSTRUMENTATION
Axle Ratio:	EGACC - 3.08 FINAL DRIVE RATIO	Mirrors(Driver Side):	* - [N/A]
Axle Type:	EGJAC - LIMITED SLIP REAR AXLE	Mirrors(Passg Side):	* - [N/A]
Battery Amp Rating:	72	Paint:	PNDA0 - MOCHA FROST C/C
Brake Code:	FBAAB - 4 WHL ANTI-LOCK BRAKES	Power Windows:	* - [N/A]
Brake Code(Service):	* - [N/A]	Radio:	AQ - ELETR. PREMIUM AM/FM STEREO/CD
Calibration Code:	2HED11A	Sound System:	* - [N/A]
Color(Accent):	* - [N/A]	Steering Traction Axle:	
Color(Trim):	* - [N/A]	Tire Manufacturer:	AJ -
Delivery Type:	0	Tire Brand:	* -
Drivetrain Code:	*	Tire Size:	EDGSP - P215/70R15 WSW
Front Seat:	CK - SEAT-SPLIT BENCH	Traction Control:	* - [N/A]
Fuel Type:	* - [N/A]	Wheel Base:	

TIRE DOT INFORMATION:

LF: * RP: *

LR: * RR: *

LB: * RL: *

SPARE: * DOT Plant Manufacturer: * - *

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	* Emission Code:	C/B - C/B
ESP Coverage(Miles):	* Emission Cert Type:	F
ESP Coverage(Time):	* Emission Dated Label:	JY
ESP Plan Year:	* Engine Family:	FTM46VSPDF2
ESP Signature Date:		

Any comments?

ANALYTICAL WARRANTY SYSTEM

Standard Claims List For Model Year 1993

Note: All Costs are in US Dollars

VIN	VIN LINE	MET DETY	BODY CAB	VER SERIES	DRIVE TYPE	FLT CD	TRF CD	ENG CD	PROD DATE	WARR DATE	SELLING DEALER	SELL CNT	TIS	WOC	CPSC_6	PREF	BASE	SUFF	CCC	CD	DIST (Miles)	
1LNLM81W6PY681985	CVB	C/M	C/P	C/AB	C/B	BA	C/DK	C/VN	22-DEC-1992	23-JAN-1993	325133	USA	3	307	040501	PZVY	3319	A	H82	42	2393	
AWS Claim Key:		2085140	Trx Code:		2	Labor Hrs:		9	Labor Cost:		44.1	Material Cost:		264.76	Total Cost:		308.86					
Dir Cl-Sub Cl:		11635-*	Name:		GARLES LINCOLN-MERCURY INC				Ph:	305-4457711	St:	FL	City Cl:		USA	Reg Cl:	NA	Reg Date: 18-APR-1993		Dec	8/009190	
Cust Comments:		CK AIR SUPT																				
Tech Comments:		TEST AND REPLACE COMPRESSOR																				
1LNLM81W6PY681985	CVB	C/M	C/P	C/AB	C/B	BA	C/DK	C/VN	22-DEC-1992	23-JAN-1993	325133	USA	14	6714	011407	EVVY	5426994	A	L17	42	12671	
AWS Claim Key:		2085141	Trx Code:		184	Labor Hrs:		7	Labor Cost:		35.57	Material Cost:		64.67	Total Cost:		100.24					
Dir Cl-Sub Cl:		11635-*	Name:		GARLES LINCOLN-MERCURY INC				Ph:	305-4457711	St:	FL	City Cl:		USA	Reg Cl:	NA	Reg Date: 01-MAR-1994		Dec	8/268311	
Cust Comments:		CK RT REAR DOOR GLASS INOP																				
Tech Comments:		INOPERATIVE																				
1LNLM81W6PY681985	CVB	C/M	C/P	C/AB	C/B	BA	C/DK	C/VN	22-DEC-1992	23-JAN-1993	325133	USA	25	7113	120303	FOVY	198624	B	CD5	42	23737	
AWS Claim Key:		1284418	Trx Code:		184	Labor Hrs:		1.5	Labor Cost:		78.5	Material Cost:		76.73	Total Cost:		155.23					
Dir Cl-Sub Cl:		11635-*	Name:		GARLES LINCOLN-MERCURY INC				Ph:	305-4457711	St:	FL	City Cl:		USA	Reg Cl:	NA	Reg Date: 22-NOV-1994		Dec	8/410441	
Cust Comments:		A/C BLOWER WON'T TURN OFF																				
Tech Comments:		ERRATIC OPERATION																				
1LNLM81W6PY681985	CVB	C/M	C/P	C/AB	C/B	BA	C/DK	C/VN	22-DEC-1992	23-JAN-1993	325133	USA	23	7407	150102	*	18806	*	A07	42	23737	
AWS Claim Key:		1284411	Trx Code:		184	Labor Hrs:		5	Labor Cost:		15.7	Material Cost:		0	Total Cost:		15.7					
Dir Cl-Sub Cl:		11635-*	Name:		GARLES LINCOLN-MERCURY INC				Ph:	305-4457711	St:	FL	City Cl:		USA	Reg Cl:	NA	Reg Date: 22-NOV-1994		Dec	8/410441	
Cust Comments:		RADIO CASSETTE INOP																				
Tech Comments:		REMOVE RADIO FOR REPAIRS																				

EN02-025 13112

Claims List Report

Page 2 of 3

11NLM81WGPY681985 C/VB	CM	CPC	CIAB	C/B	BA	C/DK	C/VN	23-DEC-1992	23-JAN-1993	325133	USA	23	7M07	150102	*	18886	*	A87	43	29928
AWS Claim Key:	1284412	Trx Code:	884	Labr Hrs:	5	Labr Cost:	15.7	Material Cost:	0	Total Cost:	15.7									
Dr: CA-Sub Cb:	11655-A	Name:	GABLES LINCOLN-MERCURY INC	Ph:	305-4457711	St:	FL	City Cb:	USA	Reg Cb:	NA	Repr Date:	20-NOV-1994	Doc #:	413831					
Cost Comments:	RIG REINSTALL RADIO																			
Tech Comments:	REINSTALL RADIO FOR REPAIRS																			
11NLM81WGPY681985 C/VB	CM	CPC	CIAB	C/B	BA	C/DK	C/VN	23-DEC-1992	23-JAN-1993	325133	USA	24	6J14	011407	PSVY	5426994	A	117	46	25175
AWS Claim Key:	1396538	Trx Code:	884	Labr Hrs:	7	Labr Cost:	36.83	Material Cost:	21.6	Total Cost:	58.23									
Dr: CA-Sub Cb:	11655-A	Name:	GABLES LINCOLN-MERCURY INC	Ph:	305-4457711	St:	FL	City Cb:	USA	Reg Cb:	NA	Repr Date:	03-JAN-1993	Doc #:	620081					
Cost Comments:	R R DOOR LOCK BOP																			
Tech Comments:	SECURITY																			
11NLM81WGPY681985 C/VB	CM	CPC	CIAB	C/B	BA	C/DK	C/VN	23-DEC-1992	23-JAN-1993	325133	USA	32	3A05	870100	F4AZ	7A106	A	N22	42	33122
AWS Claim Key:	1808561	Trx Code:	884	Labr Hrs:	7.5	Labr Cost:	465.83	Material Cost:	252.7	Total Cost:	806.98									
Dr: CA-Sub Cb:	11655-A	Name:	GABLES LINCOLN-MERCURY INC	Ph:	305-4457711	St:	FL	City Cb:	USA	Reg Cb:	NA	Repr Date:	31-AUG-1995	Doc #:	524454A					
Cost Comments:	CK TRANS VIBRATING AND JERKING ALSO SLEEPS WHEN HOT																			
Tech Comments:	CK AND NOTICE TRANS VIBRATION AND SLIPS NEEDS TO OVERHAUL DUE TO FAILURE OF PUMP SUPPORT																			
11NLM81WGPY681985 C/VB	CM	CPC	CIAB	C/B	BA	C/DK	C/VN	23-DEC-1992	23-JAN-1993	325133	USA	37	*	*	*	*	*	*	*	36760
AWS Claim Key:	18512181	Trx Code:	95B64	Labr Hrs:	5	Labr Cost:	27.06	Material Cost:	11	Total Cost:	41.91									
Dr: CA-Sub Cb:	11655-A	Name:	GABLES LINCOLN-MERCURY INC	Ph:	305-4457711	St:	FL	City Cb:	USA	Reg Cb:	NA	Repr Date:	15-JAN-1996	Doc #:	530070A					
Cost Comments:	RECALL 95B64 TRANS																			
Tech Comments:	95B64 PROGRAM																			
11NLM81WGPY681985 C/VB	CM	CPC	CIAB	C/B	BA	C/DK	C/VN	23-DEC-1992	23-JAN-1993	325133	USA	37	7H12	120808	F4VY	19980	A	C15	01	36709
AWS Claim Key:	18711340	Trx Code:	883	Labr Hrs:	9	Labr Cost:	48.7	Material Cost:	237.77	Total Cost:	369.09									
Dr: CA-Sub Cb:	11655-A	Name:	GABLES LINCOLN-MERCURY INC	Ph:	305-4457711	St:	FL	City Cb:	USA	Reg Cb:	NA	Repr Date:	15-JAN-1996	Doc #:	538070B					
Cost Comments:	CK AC CONTROL BOX BROKEN BOTTOMS																			
Tech Comments:	REPLACE AC CONTROL BROKEN																			
11NLM81WGPY681985 C/VB	CM	CPC	CIAB	C/B	BA	C/DK	C/VN	23-DEC-1992	23-JAN-1993	325133	USA	42	7T03	060903	F2AZ	2C266	A	H19	28	41707
AWS Claim Key:	20451200	Trx Code:	883	Labr Hrs:	1.9	Labr Cost:	106.31	Material Cost:	430.82	Total Cost:	687.92									

ENCLOSURE 12113

Claims List Report

Page 3 of 3

Mr Cl-Sub Cl:	11635-*	Name:	GABLES LINCOLN-MERCURY INC	Plc:	305-4457711	St:	FL	City Cl:	USA	Reg Cl:	NA	Expr Date:	27-JUN-1996	Doc:	#C37035A							
Cost Comments:	ANTI LOCK BRAKE WARNING LIGHT COMES ON																					
Tech Comments:	REPLACE VALVE BLOCK OPEN CIRCUIT																					
LINE#	11635	W6PY681985	CYB	CM	CPC	CYB	CS	BA	CDC	CVN	22-DEC-1992	23-JAN-1993	325133	USA	42	7801 120001	PGLZ	19708	AA	CS	08	41707
AWB Chm Key:	20483239	Tax Code:	EU1	Labor Hrs:	3.9	Labor Cost:	216.23	Material Cost:	298.44	Total Cost:	514.67											
Mr Cl-Sub Cl:	11635-*	Name:	GABLES LINCOLN-MERCURY INC	Plc:	305-4457711	St:	FL	City Cl:	USA	Reg Cl:	NA	Expr Date:	27-JUN-1996	Doc:	#C37035B							
Cost Comments:	A-C COMPRESSOR MAKES NOISE																					
Tech Comments:	REPLACE COMPRESSOR ASSEMBLY NOISE COMING ABOARD																					
LINE#	11635	W6PY681985	CYB	CM	CPC	CYB	CS	BA	CDC	CVN	22-DEC-1992	23-JAN-1993	325133	USA	49	1A01 070100	PGLZ	7902	ARM	P9	79	46514
AWB Chm Key:	21566197	Tax Code:	EU4	Labor Hrs:	4.9	Labor Cost:	274.16	Material Cost:	165.5	Total Cost:	439.66											
Mr Cl-Sub Cl:	11635-*	Name:	GABLES LINCOLN-MERCURY INC	Plc:	305-4457711	St:	FL	City Cl:	USA	Reg Cl:	NA	Expr Date:	28-JAN-1997	Doc:	#C45812A							
Cost Comments:	A TRANS SHUTTER ON SHIFT																					
Tech Comments:	CK AND REPAIR AS PER TRB 922304																					
LINE#	11635	W6PY681985	CYB	CM	CPC	CYB	CS	BA	CDC	CVN	22-DEC-1992	23-JAN-1993	325133	USA	49	7701 080001	POVY	2C304	A	H19	26	46514
AWB Chm Key:	21566198	Tax Code:	EU3	Labor Hrs:	1.1	Labor Cost:	61.55	Material Cost:	27.04	Total Cost:	88.59											
Mr Cl-Sub Cl:	11635-*	Name:	GABLES LINCOLN-MERCURY INC	Plc:	305-4457711	St:	FL	City Cl:	USA	Reg Cl:	NA	Expr Date:	28-JAN-1997	Doc:	#C45812B							
Cost Comments:	ABS LIGHT ON AT TIMES																					
Tech Comments:	TEST AND REPLACE LEFT FRONT SENSOR OPEN CIRCUIT																					
LINE#	11635	W6PY681985	CYB	CM	CPC	CYB	CS	BA	CDC	CVN	22-DEC-1992	23-JAN-1993	325133	USA	114	7709 011100	PZVZ	54233V95	ARM	G07	42	91804
AWB Chm Key:	25397504	Tax Code:	SPW	Labor Hrs:	1.1	Labor Cost:	72.55	Material Cost:	90.78	Total Cost:	163.34											
Mr Cl-Sub Cl:	11635-*	Name:	HOLLYWOOD LINCOLN-MERCURY INC	Plc:	305-9208010	St:	FL	City Cl:	USA	Reg Cl:	NA	Expr Date:	06-MAY-2002	Doc:	#C100039B							
Cost Comments:	G07 RIGHT FRONT WINDOW MOTOR NOISE AFTER REPAIR																					
Tech Comments:	91804 42 WOP WOP REPLACE NOISE WINDOW MOTOR TEST NEW MOTOR OK																					

ANY COMMENTS?

C000-020 12114

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8085140

Vehicle Information

Model Year: 1993

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 23-JAN-1993

Production Date: 22-DEC-1992

VIN: 1LNLM81W6PY681985

Claim Information

Document Number: 009150

Repair Date: 19-APR-1993

Distance: 2595

TIS: 3

Dealer Information

Dealer Name GABLES LINCOLN-MERCURY INC

Dealer Code: 11655 - *

Address: 4001 PONCE DE LEON BLVD

City: CORAL GABLES

State: FL Zip Code: 33146

Country: USA Region Code: NA

Phone: (305)771-7711

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 44.1

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 264.76

Total Cost Gross: 308.86

Cust. Concern Code: H62 - IMPROPER TIRE WEAR

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: TEST AND REPLACE COMPRESSOR

Customer Comment: CK AIR SUSP

Labor Op Code	Labor Op Description	Labor Op Cost
5300A	AIR SUSPENSION SYSTEM - (QUICK TEST) DIAGNOSIS	0
5300A3	AIR COMPRESSOR REPLACE	0

Canal	Full Part Number	Part	Part Extended
Flag	PREF BASE SUFF	Description	CPSC Quantity Amount
Y	F2VY 5319 A	COMPRESSORY ASSY 040501	1 0

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8085141

Vehicle Information

Model Year: 1993

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 23-JAN-1993

Production Date: 22-DEC-1992

VIN: 1LNLM81W6PY681985

Claim Information

Document Number: 260311

Repair Date: 01-MAR-1994

Distance: 12671

TIS: 14

Dealer Information

Dealer Name GABLES LINCOLN-MERCURY INC

Dealer Code: 11655 - *

Address: 4001 PONCE DE LEON BLVD

City: CORAL GABLES

State: FL Zip Code: 33146

Country: USA Region Code: NA

Phone: (305)771-7711

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 35.57

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 64.67

Total Cost Gross: 100.24

Cust. Concern Code: L17 - INT. DOOR LOCK CONTROLS - POWER

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: INOPERATIVE

Customer Comment: CK RT REAR DOOR GLASS INOP

Labor Op. Code	Labor Op Description	Labor Op Cost
26594A	ACTUATOR-REAR DOOR LOCK ELECTRIC REPLACE	0

Cancel	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	F3VY	5426594	A	ACTUATOR ASY RR DR 011407	1	0	

Any comments?

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 12844410

Vehicle Information

Model Year: 1993

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-
97]

Warranty Start Date: 23-JAN-1993

Production Date: 22-DEC-1992

VIN: 1LNLM81W6PY681985

Claim Information

Document Number: 410441

Repair Date: 22-NOV-
1994

Distance: 23737

TIS: 23

Dealer Information

Dealer Name GABLES LINCOLN-MERCURY INC

Dealer Code: 11655 - *

Address: 4001 PONCE DE LEON BLVD

City: CORAL GABLES

State: FL Zip Code: 33146

Country: USA Region Code: NA

Phone: (305)771-7711

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 78.5

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 76.75

Total Cost Gross: 155.25

Cust. Concern Code: C05 - A/C DOES NOT WORK

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: ERRATIC OPERATION

Customer Comment: A C BLOWER WONT TURN OFF

Labor Op Code	Labor Op Description	Labor Op Cost
19700D	AUTOMATIC TEMPERATURE CONTROL (ATC) DIAGNOSIS	0
19700D8	BLOWER MOTOR-SPEED CONTROL REPLACE	0

Causal Flag	Full Part Number	Part Description	Part Quantity	Extended Amount
Y	FOVY 19E624 B	CONTROLLER BLUR SPD 120303	1	0

ENCLOSURE 13117

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 12844411

Vehicle Information

Model Year: 1993

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 23-JAN-1993

Production Date: 22-DEC-1992

VIN: 1LNLM81W6PY681985

Claim Information

Document Number: 410441

Repair Date: 22-NOV-1994

Distance: 23737

TIS: 23

Dealer Information

Dealer Name GABLES LINCOLN-MERCURY INC

Dealer Code: 11655 - *

Address: 4001 PONCE DE LEON BLVD

City: CORAL GABLES

State: FL Zip Code: 33146

Country: USA Region Code: NA

Phone: (305)771-7711

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 15.7

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 15.7

Cust. Concern Code: A07 - OTHER AUDIO TROUBLES

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: REMOVE RADIO FOR REPAIRS

Customer Comment: RADIO CASSETTE INOP

Labor Op Code Labor Op Description Labor Op Cost

18805B RADIO REMOVE 0

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	* 18806	* CHASSIS RADIO 150102	0	0	

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 12844412

Vehicle Information

Model Year: 1993

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-
97]

Warranty Start Date: 23-JAN-1993

Production Date: 22-DEC-1992

VIN: 1LNLM81W6PY681985

Claim Information

Document Number: 413831

Repair Date: 29-NOV-
1994

Distance: 23928

TIS: 23

Dealer Information

Dealer Name GABLES LINCOLN-MERCURY INC

Dealer Code: 11655 - *

Address: 4001 PONCE DE LEON BLVD

City: CORAL GABLES

State: FL Zip Code: 33146

Country: USA Region Code: NA

Phone: (305)771-7711

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 15.7

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 15.7

Cust. Concern Code: A07 - OTHER AUDIO TROUBLES

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: REINSTALL RADIO FOR REPAIRS

Customer Comment: 826 REINSTALL RADIO

Labor Op Code	Labor Op Description	Labor Op Cost
18805C	RADIO - AFTER REPAIR INSTALL	0

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	* 18806	* CHASSIS RADIO 150102	0	0	0

Any comments?

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 13366308

Vehicle Information

Model Year: 1993

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 23-JAN-1993

Production Date: 22-DEC-1992

VIN: 1LNLM81W6PY681985

Claim Information

Document Number: 429081

Repair Date: 03-JAN-1995

Distance: 25175

TIS: 24

Dealer Information

Dealer Name GABLES LINCOLN-MERCURY INC

Dealer Code: 11655 - *

Address: 4001 PONCE DE LEON BLVD

City: CORAL GABLES

State: FL Zip Code: 33146

Country: USA Region Code: NA

Phone: (305)771-7711

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 36.63

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 21.6

Total Cost Gross: 58.23

Cust. Concern Code: L17 - INT. DOOR LOCK CONTROLS - POWER

Condition Code: 46 - BURNED OUT

Technician Comment: SHORTED

Customer Comment: R R DOOR LOCK INOP

Labor Op Code		Labor Op Description		Labor Op Cost	
26594A		ACTUATOR-REAR DOOR LOCK ELECTRIC REPLACE		0	
Causal	Full Part Number	Part	Part	Extended	
Flag	FREE	BASE	SUFF	Description	CPSC Quantity Amount
Y	F5VY	5426594	A	ACTUATOR ASY RR DR 011407	1 0

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year - 1993; Claim Key - 16808565

Vehicle Information

Model Year: 1993

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116)
[91-97]

Warranty Start Date: 23-JAN-1993

Production Date: 22-DEC-1992

VIN: 1LNLM81W6PY681985

Claim Information

Document Number: 524454A

Repair Date: 31-AUG-
1995

Distance: 33122

TIS: 32

Dealer Information

Dealer Name GABLES LINCOLN-MERCURY INC

Dealer Code: 11655 - *

Address: 4001 PONCE DE LEON BLVD

City: CORAL GABLES

State: FL Zip Code: 33146

Country: USA Region Code: NA

Phone: (305)771-7711

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 405.83

Misc. Expense Amount: 60

Part Markup Amount:

Material Cost: 252.7

Total Cost Gross: 806.98

Cust. Concern Code: N22 - VEHICLE VIBRATES WHEN DRIVING BELOW 45 MPH

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: CK AND NOTICE TRANS VIBRATION AND SLIPS NEEDS TO
OVERHAUL DUE TO FAILURE OF PUMP SUPPORT

Customer Comment: CK TRANS VIBRATING AND JERKING ALSO SLIPPS WHEN HOT

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
7000A	TRANSMISSION ASSEMBLY REMOVE AND INSTALL OR REPLACE	167.74
7000A2	TRANSMISSION ASSEMBLY OVERHAUL	200.21
7000A4	CONVERTER ASSEMBLY FLUSH	27.06
7000A11	TRANSMISSION OIL COOLER AND/OR COOLER LINES FLUSH	10.82

0802-026 13121

Causal Full Part Number			Part	Part Extended		
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity Amount
N	F3LY	7153	A	GASKET TRANSMISSION ASSEMBLY	070100	1 34.33
N	F2VY	7A098	A	SCREEN ASY - OIL PAN	070100	1 6.95
N	F2TZ	7F196	A	BAND ASSY OVERDRIVE	070100	1 8
N	F2VY	7C155	A	GSKT CONTROL VALVE	070100	1 1.61
N	F5AZ	7D100	A	GASKET-VALVE BODY SE	0701XX	1 1.69
Y	F4AZ	7A108	A	SUPPORT ASY-CNVTR S	070100	1 102.75
N	F3LY	7F207	A	FRWD CLTCH SHAFT CLY	070100	1 66
N	F2VY	7A191	A	GASKET OIL PAN	070100	1 14.32
N	XT	2	QDX	MOTORCRAFT BATTERY	190101	11 17.05

Any comments?

ENG-425 13122

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 18815181

Vehicle Information

Model Year: 1993

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Serial: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 23-JAN-1993

Production Date: 22-DEC-1992

VIN: 1LNLM81W6PY681985

Claim Information

Document Number: 530070A

Repair Date: 15-JAN-1996

Distance: 36700

TIS: 37

Dealer Information

Dealer Name: GABLES LINCOLN-MERCURY INC

Dealer Code: 11655 - *

Address: 4001 PONCE DE LEON BLVD

City: CORAL GABLES

State: FL Zip Code: 33146

Country: USA Region Code: NA

Phone: (305)771-7711

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 27.06

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 11

Total Cost Gross: 41.91

Cust. Concern Code: * -

Condition Code: * - [N/A]

Technician Comment: 95B64 PROGRAM

Customer Comment: RECALL 95B64 TRANS

Labor Op Code Labor Op Description Labor Op Cost

B64B REPLACE 27.06

Causal	Full Part Number	Part Description	Part CPSC	Quantity	Extended Amount
Flag	PREF BASE SUFF				
N	F3LY 7F293 A	RANGE SENSOR - TRANS	071401	1	11

Any comments?

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 18781360

Vehicle Information

Model Year: 1993

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 23-JAN-1993

Production Date: 22-DEC-1992

VIN: 1LNLM81W6PY681985

Claim Information

Document Number: 530070B

Repair Date: 15-JAN-1996

Distance: 36700

TIS: 37

Dealer Information

Dealer Name: GABLES LINCOLN-MERCURY INC

Dealer Code: 11655 - *

Address: 4001 PONCE DE LEON BLVD

City: CORAL GABLES

State: FL Zip Code: 33146

Country: USA Region Code: NA

Phone: (305)771-7711

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 48.7

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 237.77

Total Cost Gross: 369.69

Cust. Concern Code: C05 - A/C DOES NOT WORK

Condition Code: 01 - BROKEN/CRACKED

Technician Comment: REPLACE AC CONTROL BROKEN

Customer Comment: CK AC CONTROL BOX BROKEN BOTTOMS

Labor Op Code	Labor Op Description		Labor Op Cost
19980A	CONTROL ASSEMBLY-AIR CONDITIONER REPLACE		48.7
Causal	Full Part Number	Part Description	Part Extended
Flag	PREF	BASE	SUFF
CPSC	Quantity	Amount	
Y	P4VY 19980	A CONTROL A/C 120308	1 237.77

Any comments?

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 20451200

Vehicle Information

Model Year: 1993

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL LH REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 23-JAN-1993

Production Date: 22-DEC-1992

VIN: 1LNLM81W6PY681985

Claim Information

Document Number: 537055A

Repair Date: 27-JUN-1996

Distance: 41707

TIS: 42

Dealer Information

Dealer Name GABLES LINCOLN-MERCURY INC

Dealer Code: 11655 - *

Address: 4001 PONCE DE LEON BLVD

City: CORAL GABLES

State: FL Zip Code: 33146

Country: USA Region Code: NA

Phone: (305)771-7711

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 106.31

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 430.82

Total Cost Gross: 537.13

Cust. Concern Code: H19 - BRAKE-ABS WARNING LIGHT TROUBLES

Condition Code: 28 - OPEN CIRCUIT

Technician Comment: REPLACE VALVE BLOCK OPEN CIRCUIT

Customer Comment: ANTI LOCK BRAKE WARNING LIGHT COMES ON

Labor Op Code	Labor Op Description	Labor Op Cost
2219D	ANTI-LOCK BRAKE SYSTEM DIAGNOSIS	44.76
2219D11	SOLENOID VALVE BLOCK / HCU REPLACE	61.55

Causal Flag	Full Part Number	Part Description	Part CPSC	Quantity	Extended Amount
Y	F2AZ 2C266 A	VALVE BLOCK ASY 060903	1	425.58	
N	C6AZ 19542 AB	BRAKE FLUID 190103	2	5.24	

<https://web.awsasupp.for.../detailohm20.cgi?srvc=ecodb2x&modelyr=1993&claimkey=2045120> 7/31/2003

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ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 20493239

Vehicle Information

Model Year: 1993

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Serial: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 23-JAN-1993

Production Date: 22-DEC-1992

VIN: 1LNLM81W6PY681985

Claim Information

Document Number: 537055B

Repair Date: 27-JUN-1996

Distance: 41707

TIS: 42

Dealer Information

Dealer Name: GABLES LINCOLN-MERCURY INC

Dealer Code: 11655 - *

Address: 4001 PONCE DE LEON BLVD

City: CORAL GABLES

State: FL Zip Code: 33146

Country: USA Region Code: NA

Phone: (305)771-7711

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 218.22

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 280.46

Total Cost Gross: 596.84

Cust. Concern Code: C05 - A/C DOES NOT WORK

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: REPLACE COMPRESSOR ASSEMBLY NOISY COMING APPART

Customer Comment: A-C COMPRESSOR MAKES NOISE

Labor Op Code	Labor Op Description	Labor Op Cost
19700A	PRESSURIZE, LEAK TEST, DISCHARGE, EVACUATE AND CH DIAGNOSIS	39.17
19700A4	COMPRESSOR ASSEMBLY - AIR CONDITIONER REPLACE	39.17
19700A9	SUCTION LINE - EVAPORATOR TO COMPRESSOR REPLACE	11.19
19700A17	ORIFICE - AIR CONDITIONER EVAPORATOR CORE REPLACE	22.38

BANC-008 13129

19700A3T	O-RING(S) OR O-RING KIT REPLACE	27.98
19700B	R-12 REFRIGERANT RECOVERY	11.19
950405A	REPLACE	55.95
950405C	REPLACE	11.19

Causal	Full Part Number			Part		Part	Extended
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
N	F2VY	19E773	C	KIT A/C SYSTEM FILTR	NANANA	1	44.34
Y	F6LZ	19703	AA	COMPRESSOR-A/C	120301	1	155.69
N	F1VY	19C836	A	ACCUMULATOR/HOSE	NANANA	1	35.22
N	F3XY	19D990	A	ORIFICE-EXPANSION	NANANA	1	1.45
N	*	391396	S100		NANANA	2	.56
N	*	391397	S100		NANANA	6	1.26
N	*	391304	S100		NANANA	2	.52
N	*	391305	S100		NANANA	2	.68
N	F3AZ	19B519	SA	R-12 FREON	NANANA	34	29.24
N	*	OSP	*	OUTSIDE PART	120301	8	8
N	*	OSP	*	OUTSIDE PART	120301	1	3.5

Any comments?

0002-025 15127

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 21566197

Vehicle Information

Model Year: 1993

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Serial: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 23-JAN-1993

Production Date: 22-DEC-1992

VIN: 1LNLM81W6PY681985

Claim Information

Document Number: 545812A

Repair Date: 20-JAN-1997

Distance: 46514

TIS: 49

Dealer Information

Dealer Name GABLES LINCOLN-MERCURY INC

Dealer Code: 11655 - *

Address: 4001 PONCE DE LEON BLVD

City: CORAL GABLES

State: FL Zip Code: 33146

Country: USA Region Code: NA

Phone: (305)771-7711

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 274.16

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 165.5

Total Cost Gross: 497.59

Cust. Concern Code: P59 - OTHER AUTOMATIC TRANSMISSION TROUBLES

Condition Code: 79 - SPECIAL CODE: USE ONLY AS INSTRUCTED

Technician Comment: CK AND REPAIR AS PER TSB 952304

Customer Comment: A TRANS SHUTTERS ON SHIFT

Labor Op Code Labor Op Description Labor Op Cost

952304I REPLACE 274.16

Causal Flag	Part Number	Part Description	CPSC	Quantity	Extended Amount
Y	P6ZZ 7902 ARM	CONVERTER ASY	070100	1	149.33
N	XT 2 QDX	MOTORCRAFT BATTERY NANANA		11	16.17

5202-025 13129

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 21566198

Vehicle Information

Model Year: 1993

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 23-JAN-1993

Production Date: 22-DEC-1992

VIN: 1LNLM81W6PY681985

Claim Information

Document Number: 545812B

Repair Date: 20-JAN-1997

Distance: 46514

TIS: 49

Dealer Information

Dealer Name GABLES LINCOLN-MERCURY INC

Dealer Code: 11655 - *

Address: 4001 PONCE DE LEON BLVD

City: CORAL GABLES

State: FL Zip Code: 33146

Country: USA Region Code: NA

Phone: (305)771-7711

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 61.55

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 27.04

Total Cost Gross: 98.05

Cust. Concern Code: H19 - BRAKE-ABS WARNING LIGHT TROUBLES

Condition Code: 28 - OPEN CIRCUIT

Technician Comment: TEST AND REPLACE LEFT FRONT SENSOR OPEN CIRCUIT

Customer Comment: ABS LIGHT ON AT TIMES

Labor Op Code	Labor Op Description	Labor Op Cost
2219D	ANTI-LOCK BRAKE SYSTEM DIAGNOSIS	44.76
2219D2	SENSOR ASSEMBLY FRONT - ANTI-LOCK REPLACE	16.79

Causal	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	FOVY	2C204	A	SENSOR ANTI LK FRONT 060901	1	1	27.04

2002-025 19128

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 25597506

Vehicle Information

Model Year: 1993

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116)
[91-97]

Warranty Start Date: 23-JAN-1993

Production Date: 22-DEC-1992

VIN: 1LNLM81W6PY681985

Claim Information

Document Number: 169839B

Repair Date: 06-MAY-
2002

Distance: 91804

TIS: 114

Dealer Information

Dealer Name: HOLLYWOOD LINCOLN-
MERCURY INC

Dealer Code: 11636 - *

Address: 1700 SHERIDAN STREET

City: HOLLYWOOD

State: FL Zip Code: 33020

Country: USA Region Code: NA

Phone: (305)601-6010

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 72.56

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 90.78

Total Cost Gross: 163.34

Cust. Concern Code: G07 - WINDOW OPENING, CLOSING TROUBLES-POWER

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: 91804 42 INOP WSPW REPLACE NOISY WINDOW MOTOR TEST NEW
MOTOR OK

Customer Comment: G07 RIGHT FRONT WINDOW MOTOR NOISY AFTER REPAIR

Labor Op Code Labor Op Description Labor Op Cost

MT23394A 72.56

ADD 0

1002-025 13120

Causal Flag	Full Part Number <u>PREF</u> <u>BASE</u> <u>SUFF</u>	Part Description	CPSC	Part Quantity	Extended Amount
Y	F2VZ 54233V95	ARM DRIVE ASY-M/C PWR LIFT W 011110		1	89.41
N	* 372820 S40		NANANA	3	1.37

Any comments?

Page 2 of 2

ENTER VIN --> 1LNLM81W6PY681985

NAME --> [REDACTED] ZIP --> [REDACTED] MODEL YR -->

OWNER NAME :

STREET ADDR :

CITY : MIAMI

ST/PRV: FL CTRY:

ZIP/POSTAL CODE: [REDACTED] N/A YY-MM-DD 95-10-01

MODEL YEAR : 93 PLANT: Y

N/A SOURCE: 1

BODY STYLE DESC: 4 DR SEDAN

SALE YY-MM-DD 93-01-21

VEHICLE DESC : 1993 TOWN CAR

PRODUCTION YY-MM-DD 92-12-21

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	25	A	133	93	24
FACING	3	25	A	133		
RESPONSIBLE	3	25	A	133		

CA EMISSION : ENGINE TAG CODE : 3G812AA

NAVIS STATUS : 800

COMPANY CAR IND :

DSO DISTRICT :

FLEET CODE :

DSO NUMBER :

FLEET STATUS :

CAMPAIGN COUNTS

TOTAL CAMPAIGNS : 02

OPEN : 00 CLOSED : 02

ACTIVE: 02 HISTORY: 00

F1-INQUIRY F3-EXIT F4-G160 F5-G150 F8-CONTINUE SEARCH F9-G130

OGDB166

E982-020 13132

ENTER CAMPAIGN NUMBER==> 95B64 VIN==> 1LNLM81W6PY681985 TYPE OF SEARCH: A
MODEL YEAR: 93 DEFECT: RANGE SENSOR BODY STYLE: 4 DR SEDAN

NEW STATUS CODE:

REPAIR INFORMATION:

REPAIR DATE:

MICRO REF:

DELETE REASON:

RESP DEALER INFORMATION:

CURRENT: 3 25 133 ASSIGNED:

***** STATUS INFORMATION: *****

TYPE CODE:

DEALER P/A:

CLAIM NUM:

NEW:

SOURCE:

CAMP DIV : 6

SUPP CODE :

KIT CODE : AA

OASIS DATE :

VENDOR N/A INFORMATION:

IND: MATCH CODE: 2

EXTRACT DATE:

***** REPAIR INFORMATION: *****

CODE	DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL	SRC
C	COMPLETE	96-01-18	B		11655	HISTRY	X00ZD6A		AC
M	RELEASED FOR MAILING	95-10-06				HISTRY			
H	AWAITING MAILING	95-07-14				HISTRY			

DELETE REASON:

F1-INQUIRY F2-G140 F3=EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS

F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037-NO MORE DATA TO DISPLAY

OGDB166

8082-025 13133

07/31/03 14:20:14

ENTER CAMPAIGN NBR ==> 95B64 VIN ==> 1LN1M81W6PY681985
DEPECT : RANGE SENSOR BODY STYLE DESC: 4 DR SEDAN
RESP DEALER : 325133 BEGINNING MAILED DATE: 00-00-00 YY-MM-DD
RELEASE DESC : NEW ISSUE TOTAL ENDING MAILED DATE : 00-00-00 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS: LM
STREET ADDR1 :
ADDR2 : ST/PRV: FL
CITY : MIAMI CTRY:
ZIP/POSTAL CODE: N-A SOURCE: R N-A EFF DATE: 95-10-06 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1-INQUIRY F3-EXIT F4-QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9-G140
I048-LAST PAGE OGDB166

BR62-825 13134

ENTER CAMPAIGN NUMBER==> 96L12 VIN==> 1LN1M81W6PY681985 TYPE OF SEARCH: A
MODEL YEAR: 93 DEFECT: PASS AIR BAG BODY STYLE: 4 DR SEDAN

NEW STATUS CODE:

REPAIR INFORMATION:

REPAIR DATE:

MICRO REF:

DELETE REASON:

RESP DEALER INFORMATION:

CURRENT: 3 25 133 ASSIGNED: 96-12-19 SOURCE: FX

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

CODE	DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL	SRC
F	FORCED COMPLETION	98-01-22	B	98-01-22					OL
M	RELEASED FOR MAILING	97-02-25							
H	AWAITING MAILING	96-11-22							

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS

F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037-NO MORE DATA TO DISPLAY

OGDB166

E902-025 13125

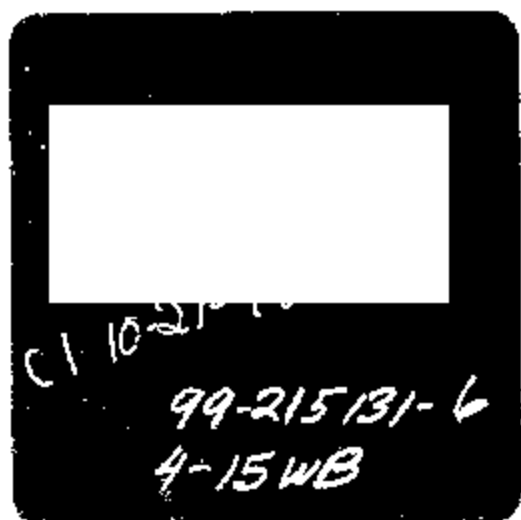
CSN130
==>

07/11/95 11:20:11

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 1LNLM81W6PY681985
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DR SEDAN
RESP DEALER : 325133 BEGINNING MAILED DATE: 97-03-08 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-21 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS: LM
STREET ADDR1 :
ADDR2 : ST/PRV: FL
CITY : MIAMI CTRY:
ZIP/POSTAL CODE: N-A SOURCE: R N-A EFF DATE: 95-10-06 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1-INQUIRY F3-EXIT F4-QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9-G140
1048-LAST PAGE OGDB166

2002-025 13136



C1 10-21-10

99-215131-6

4-15WB

COMMONWEALTH OF MASSACHUSETTS

ESSEX, SS.

PEABODY DISTRICT COURT

TRAVELERS INSURANCE COMPANY AS
SUBROGEE OF [REDACTED]
[REDACTED], INC., Plaintiff

VS

COMPLAINT

FORD MOTOR COMPANY, Defendant

GENERAL ALLEGATIONS APPLICABLE TO ALL COUNTS:

1. Plaintiff has a usual place of business at 200 Rosewood Drive, Danvers, MA and at all times material hereto was the insurer of [REDACTED]
[REDACTED]

2. Defendant has a usual place of business at Parklane Towers West, Suite 300, Three Parklane Boulevard, Dearborn, Michigan 48126-2568.

3. On or about December 10, 1994, a 1993 Limousine Towncar Executive Sedan, Serial No. 1LNLM81W1PY678959 manufactured and sold by defendant and owned by plaintiff's insured suddenly, spontaneously and without warning burst into flames.

4. As a result of the said fire, plaintiff's insured's said motor vehicle was greatly damaged and depreciated in value and said insured was deprived of its use for a long period of time.

5. The said fire and resulting damages were caused by defendant's negligence and carelessness in its manufacturing, design, testing, inspection, sale, preparation and/or repair of the said motor vehicle, and/or by its breaches of express and implied warranties of fitness, merchantability and proper workmanship.

MARY ANN LABORD, P.C.
ATTORNEY AT LAW
126 N. MAIN STREET
LOWELL, MA 01854
TEL. (508) 452-1121

MA22-028 28267

6. Pursuant to [REDACTED] policy of insurance with plaintiff, plaintiff paid to it or on its behalf for the damages so sustained in said fire and has subrogation rights to recover said amounts, for which it brings this action.

COUNT I (Contract)

Wherefore plaintiff demands judgment against defendant, interest and costs.

COUNT II (Tort For Negligence)

Wherefore, plaintiff demands judgment against defendant, interest and costs.

COUNT III (Violation of M.G.L. Ch. 93A)

7. On September 29, 1995, plaintiff caused to be sent to defendant a letter demanding relief pursuant to M.G.L.A. Chapter 93A, a copy of which letter is attached hereto and marked Annex "A."

8. Defendant has not tendered any offer of settlement in response to the said letter.

9. Defendant's breaches of express and/or implied warranties constituted an unfair and deceptive trade practice proscribed by Chapter 93A of the Massachusetts General Laws and regulations promulgated pursuant thereto.

Wherefore, plaintiff demands that any judgment awarded against defendant be trebled and that plaintiff be awarded interest, costs and attorneys' fees.

PAGE THREE

By plaintiff's attorney,

David J. Hart
880# 224080
HART AND LAMOND, P.C.
174 Central Street
Lowell, MA 01852
Tel: (978)454-1191
Dated: December 10, 1997

HART AND LAMOND, P.C.
ATTORNEYS AT LAW
174 CENTRAL STREET
LOWELL, MASS. 01852
TEL. (978) 454-1191

WP82-825 20280

HART AND LAMOND, P.C.

ATTORNEYS AT LAW

SUITE 427-432

174 CENTRAL STREET

LOWELL, MA 01852

TELEPHONE (508) 454-1191

TELECOMMER (508) 454-6590

**DAVID J. HART
JOHN T. LAMOND
JAY L. SEIBERT*
PATRICIA A. MATTHEWS
*ALSO ADMITTED IN MAINE**

**WALTER C. GALLAGHER
OF COUNSEL**

September 29, 1995

CERTIFIED MAIL: RETURN RECEIPT REQUESTED

**Nancy Carpenter
FORD MOTOR COMPANY
Parklane Towers West, Suite 300
Three Parklane Boulevard
Dearborn, Michigan 48126-2568**

RE: Travelers Insurance Co. as 'subrogee of [REDACTED]

Dear Ms. Carpenter:

I represent [REDACTED], through Travelers Insurance Company, its insurer, concerning its claim with respect to your company's manufacture, assembly and sale of a 1993 Lincoln Towncar Executive Sedan, VIN 1LNLM81W1PY678959. On or about December 10, 1994, said motor vehicle spontaneously erupted in fire as a result of an electrical malfunction in said motor vehicle during normal intended and expected use, as a result of which extensive damages were caused to said motor vehicle.

It is our contention that your company breached implied warranties of fitness and merchantability with regard to the manufacture, assembly and/or sale of this vehicle and/or the component parts thereof. Demand is hereby made for payment of damages in the amount of \$50,410.00, the total net loss.

It is my further contention that your company's conduct in this transaction in your manufacturing, assembly and/or sale of this defective vehicle and/or its component parts constituted a breach of implied warranties of fitness and merchantability and as a consequence thereof was an unfair and deceptive act or practice as defined and described in Massachusetts General Laws Chapter 93A and the regulations promulgated thereunder. See also Calimlin v. Foreign Car Center, Inc., 467 N.E.2d 443 (Mass. 1984) and Maillet v. ATF-Davidson Co., Inc., 552 N.E.2d 95, 407 Mass. 185 (1990).

In accordance with the requirements of Chapter 93A, this letter constitutes a written demand for relief. In the event that the damages of \$50,410.00 are not paid within thirty (30) days of your receipt

DAVID J. HART
JOHN T. LAMOND
JAY L. SEIBERT
ATTORNEYS AT LAW

September 29, 1995
Page Two

May I have your response?

Very truly yours,

David J. Hart
HART AND LAMOND, P.C.

DJH/ck

0002-025 20271

S. D. LYONS, INC.

Specialists: Automobile Fires, Fraud Detection, Physical Damage and Mechanical Analysis, Accident Reconstruction

855 WATERMAN AVENUE, SUITE C
EAST PROVIDENCE, RI 02914-1700
TEL: (401) 438-9380 / FAX: (401) 438-9406

March 7, 1995

Travelers/Premier
P.O. Box 9201
Westwood, MA 02090
Attention: Chris Reade

SDL # 6592.1

Re:

File No.: [REDACTED]
Insured: [REDACTED]
Vehicle: 1993 LINCOLN TOWN CAR Limousine
VIN: 1LNLM81W1PY678959
ODOM: (unknown)
DOL: December 10, 1994

Background

On December 10, 1994, the 1993 Lincoln Town Car limousine was used for a job and then parked at about 6:30 PM to 7:00 PM. It was raining on that day. At approximately 10:30 PM [REDACTED] the limousine driver went on another job with the Lincoln. He said that there had been no problems with the vehicle earlier in the day or when he left the shop. While driving the limousine, he saw steam coming from the engine compartment and he had no brakes. He called his office from the car phone and advised them that the brakes were not working and that there was steam coming from the engine. He suspected that he had gone through a puddle and that the brake pads were wet and the water produced the steam. Approximately three minutes later, [REDACTED] called the office back and told them that the engine compartment was on fire.

Objective

Inspect the Lincoln and determine the origin and cause of the fire.

The Lincoln was inspected by S. D. Lyons, Inc., on January 5, 1995, at Auto Placement Center, Inc., in Salem, New Hampshire.

EP82-825 28273

March 7, 1995

*** Report Highlights**

The Lincoln Continental limousine was in good cosmetic and mechanical condition at the time of the loss. The fire originated at the left front of the engine compartment. It burned intensely along the left side framersail. It scorched the left side of the engine, but there was minimal consumption of material on top of the engine or along the right side of the compartment. The fuel flex hoses extending to the fuel injection system appeared to have burned in a later stage of the fire. Based on a description of the fire provided by the operator of the vehicle and the existing burn patterns, it is our opinion that the fire was caused by an electrical malfunction in the wiring relays or components at the left front of the engine compartment. Because of the long duration of the fire and the high consumption of combustible materials, the exact cause of the electrical malfunction could not be determined.

MAJOR FINDINGS**Vehicle Equipment**

The vehicle is a 1993 Lincoln Town Car limousine. It is equipped with a 4.9 liter, fuel injected V8 engine mounted inline with an automatic transmission and rear wheel drive. The Lincoln is equipped with air conditioning, cruise control, anti-lock brakes, alloy wheels, sunroof, power windows, power locks, power mirrors, power seats, leather upholstered front bench seat, a tilt steering column assembly, and an air bag. The Lincoln has a customized limousine coach and is equipped with an aftermarket telephone.

Cosmetic Condition Before Loss

An examination of the framersails and the radiator support revealed no evidence of distortion or repairs caused by a prior collision loss. An examination of each body panel revealed no evidence of prior auto body repairs. The entire body structure had been modified when the limousine coachwork was built. The modifications had been completed, and the entire vehicle had been repainted. There was no existing collision damage to the body panels or trim at the time of the fire. Nothing was missing from the vehicle. The limousine was in good cosmetic condition.

Burn Pattern Analysis

Burn patterns appearing on the exterior of the Lincoln consist of extensive scorching to the left side of the front body structure

E982-025 20274

March 7, 1998

forward of the firewall panel. The left side of the aluminum hood panel was melted, and the left side of the windshield was burned through. The bumper cover was burned off the front bumper support, and the left side of the support was scorched. The burn patterns clearly indicate that the fire burned most intensely and with the longest duration on the left side of the engine compartment.

Within the passenger compartment, the dashboard assembly began to melt as a result of heat generated from within the engine compartment. The inside of the dash was charred and plastics began to drip onto the left front floor. The face of the dash panel began to melt in a later stage. The fire did not originate anywhere in the dashboard assembly or in the passenger compartment. The rear coach area of the limousine was in good condition, although it was damaged by smoke. The windows of the limousine were broken, apparently when the fire was extinguished. The rear coach area was damaged by exposure to the elements. The interior of the forward passenger compartment and the rear coach area were in good condition at the time of the loss.

Within the engine compartment, the Lincoln limousine was equipped with a 4.9 liter, V8 engine with electronic fuel injection. The top of the engine was burned, and most of the materials were charred. Plastics, such as the air intake tube and wiring insulation, were melted and were partially burned; however, there was no melting of aluminum components. The engine has fiberglass valve covers. The left side valve cover was charred and partially burned through. The engine utilizes electronic fuel injection. The fuel inlet and fuel return lines are located on top of the engine just above the left valve cover. The steel fuel lines remained in place; however, both of the fuel flex hoses were consumed by the fire.

Burn patterns within the engine compartment consist of a high consumption of combustible materials along the left side of the compartment. The left side framerrail, extending from the firewall panel to the bumper support, was extensively scorched. All combustible materials in the immediate vicinity of the left framerrail were consumed, and most alloy components were melted. The left front tire was mostly consumed and only fragments of it remained on the alloy wheel. The left side suspension was scorched and the coil spring was annealed. The plastic wheelwell and all of the wiring insulation along the left side were completely consumed. Only scorched metal components remained along the left side of the engine compartment in the vicinity of the framerrail. The V8 engine was scorched along the left side; however, there was minimal consumption of materials on top of the engine and in front of it. The patterns clearly show that the fire originated on the left side of the engine compartment in the vicinity of the framerrail. There were several electrical wiring harnesses that extended through the left side of the firewall panel just outboard of the framerrail. The wiring harnesses were extensively burned, and all of the insulation was burned off.

March 7, 1993

Only the wire core remained. The Lincoln also had wiring harnesses extending along the left inner fender panel. They connected with several relays located at the left front of the compartment. The relays and the electrical wiring near the front of the compartment were completely destroyed. We could not determine the condition of the electrical wiring or the relays at the time of the fire.

There are multiple electrical circuits, which are energized while the vehicle is in operation. Because of the total destruction of the electrical components and the wiring, we could not determine which of the electrical circuits had overheated and ignited.

The V8 engine has electronic fuel injection. The fuel flex hoses extend along the left frame rail and connect to the fuel inlet and fuel return line on the fuel rail, located just above the left side cam cover. The flex fuel lines were consumed, and only the steel fuel lines still remained in place. It is evident that there was residual fuel in the lines and that they intensified the fire immediately to the left side of the engine. The operator of the vehicle reported that the brakes had failed and that he saw what he thought was "steam" coming from the engine compartment. Steam would be associated with white smoke. A fuel oriented fire would produce black smoke, and it is unlikely that it would be mistaken for steam.

Fire Origin and Cause

The origin of the fire was on the left side of the engine compartment. Because the fire burned intensely at the left front of the vehicle and scorched the left side of the bumper cover and the radiator support, it is evident that the fire originated near the front of the compartment. Based on the remaining burn patterns and the description of the fire given by the operator of the vehicle, it appears that the fire was caused by the ignition of electrical wire insulation and plastics at the left front of the engine compartment. Because the evidence was destroyed by the fire, we could not determine the exact cause of the electrical malfunction. The ABS brake unit is located at the left front of the vehicle. The control unit for the ABS system was subjected to intense heat during the fire. It is likely that the electrical wiring was burned in the early stages of the fire or by melting of the electrical wires, which prompted the operator of the vehicle to believe that his brakes had failed. The failure of the ABS brakes would change the pedal feel experienced by the operator.

The fire originated at the left front of the engine compartment. We believe that the fire was caused by an electrical malfunction in the relay system or the wiring; however, it cannot be confirmed due to the destruction caused by

March 7, 1995

the fire. We do not believe that the fire initiated as a result of the ignition of fuel vapor caused by a leakage of fuel from the flex hoses. It appears that the flex hoses and the residual fuel burned in a later stage of the fire.


Dennis Lyons

Robert J. Paulino

SDL, 6592.1



Photograph 3
Right rear view. The rear coach area was not damaged by the fire.



Photograph 4
Left rear view. All the windows were broken, apparently when the fire was extinguished.

EP82-625 28278

SDL, 6592.1



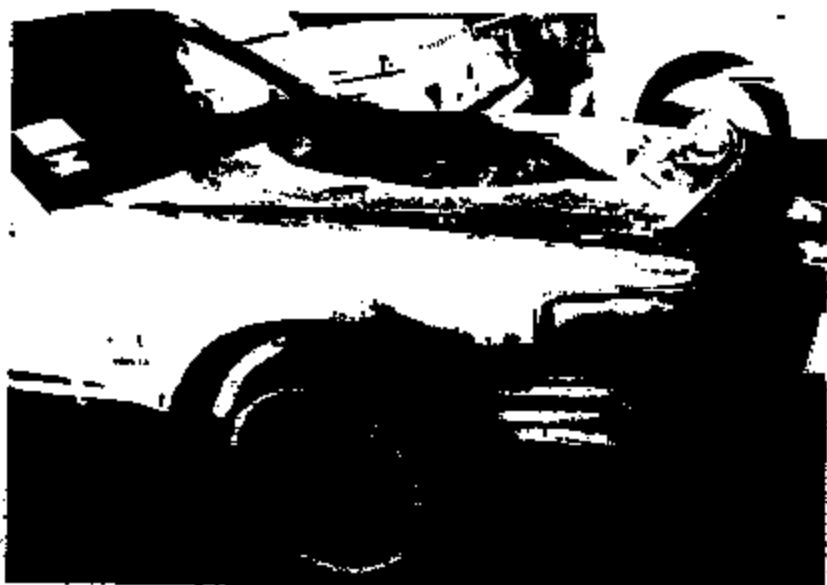
Photograph 1
Left front view of the 1993 Lincoln Continental Limousine.
It had substantial damage caused by a fire that occurred in
the left front of the engine compartment.



Photograph 2
Right front view. The fire spread to the right side of the
engine compartment at a later stage.

ENR2-825 28279

SDL, 6592.1



Photograph 5
View of burn patterns on the right side. The tire remained inflated, and the body panels were only slightly scorched.



Photograph 6
View of burn patterns on the left side. The tire was consumed, and the body panels were extensively scorched.

6592-625 28259

SDL, 6592.1



Photograph 7
View of burn patterns at the front of the vehicle. They clearly indicate the fire burned with a longer duration on the left side of the compartment. The scorch patterns extended from the radiator support to the firewall panel.



Photograph 8
Overhead view of the 4.9 liter, fuel injected V8 engine. The fire did not burn intensely on top of the engine. The fire was concentrated on the left side of the compartment along the framerrail.

ERG2-626 29281

S. D. LYONS, INC.

Specialists: Automobile Fires, Fraud Detection, Physical Damage and Mechanical Analysis, Accident Reconstruction

855 WATERMAN AVENUE, SUITE C
EAST PROVIDENCE, RI 02914-1700
TEL: (401) 438-9380 / FAX: (401) 438-9406

January 18, 1995

Travelers/Premier
P.O. Box 9201
Westwood, MA 02090
Attention: Chris Reade

SDL # 6592L.1

Re:

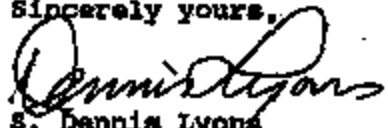
File No.: [REDACTED]
Insured: [REDACTED]
Vehicle: 1993 Lincoln Town Car limousine
VIN: 1LNLM81W1PY678959
ODOM: (unknown)
DOL: December 10, 1994

Dear Chris:

Please be advised that the 1993 Lincoln Town Car limousine was examined by S. D. Lyons, Inc., on January 5, 1995. We have completed an analysis of the entire vehicle and the damage caused by the fire. At this time, we believe that the fire was caused by an electrical malfunction at the left front of the vehicle. There was no evidence that the fire was incendiary in nature. It appeared to be in excellent cosmetic and mechanical condition when the loss occurred.

We are investigating a fire in another 1994 Lincoln/Mercury product, which utilized the same body design and drive train. The burn patterns on the other vehicle were almost identical to the burn patterns on the 1993 Lincoln limousine. Before preparing a detailed report on the insured's 1993 Lincoln limousine, we would like the opportunity to take additional time to try and determine the exact cause of the fire. This will require examining and testing an unburned 1993 Lincoln Town Car. We will forward a report promptly.

Sincerely yours,


S. Dennis Lyons

0002-025 20282

CSCN140

VEHICLE DATA

98/04/01 14:34:27

ENTER VIN ==> 1LNLM81W1PY678959

NAME ==>

MODEL YR ==>

OWNER NAME :

STREET ADDR :

CITY : WILMINGTON

ST/PRV: NA CTRY:

ZIP/POSTAL CODE:

N/A DATE: 96-04-01

N/A SOURCE: P

MODEL YEAR : 93 PLANT: Y

SALE DATE: 93-05-10

BODY STYLE DESC: 4 DOOR SEDAN

PRODUCTION DATE: 92-12-16

VEHICLE DESC : 1993 TOWN CAR

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	54	4	709		71
FACING	3	54	4	709		
RESPONSIBLE	3	12	4	005		

CA EMISSION : 2

ENGINE TAG CODE :

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 02

DSO DISTRICT :

FLEET CODE :

OPEN : 00 CLOSED : 02

DSO NUMBER :

FLEET STATUS :

ACTIVE: 02 HISTORY: 00

F1-INQUIRY F3-EXIT F4-G160 F5-G150 F8=CONTINUE SEARCH F9-G110

LPENJ82

5882-025 28283

CSCN150

CAM VIGN VEHICLE INFORMATION

98/04/01 14:34:33

ENTER CAMPAIGN NUMBER=> 95B64 VIN=> 1LNLM81W1PY678959 TYPE OF SEARCH: A
EL YEAR: 93 DEFECT: RANGE SENSOR BODY STYLE: 4 DOOR SEDAN
NEW STATUS CODE: CAMP DIV : 6
REPAIR INFORMATION: TYPE CODE: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE : AA
MICRO REF: CLAIM NUM: OASIS DATE : 95-10-06
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: IND: MATCH CODE: 2
CURRENT: 3 12 005 ASSIGNED: 96-12-19 SOURCE: PY EXTRACT DATE: 96-12-19
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
E CAMP/PROG EXPIRED 96-12-05 E 96-12-05 EXPIRED OL
M RELEASED FOR MAILING 95-10-06
H AWAITING MAILING 95-07-14

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE
1037-NO MORE DATA TO DISPLAY

LPENJ82

E982-026 20254

CSCN130.

NOTIFICATION RECIPIENT HISTORY

98/04/01 14:34:36

ENTER CAMPAIGN NBR ==> 95B64 VIN ==> 1LNLM81W1PY678959
EFFECT : RANGE SENSOR BODY STYLE DESC: 4 DOOR SEDAN
RESP DEALER : 312005 BEGINNING MAILED DATE: 95-11-01
RELEASE DESC : NEW ISSUE TOTAL ENDING MAILED DATE : 95-11-01
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV: MA
CITY : BURLINGTON CTRY:
ZIP/POSTAL CODE: N-A SOURCE: R N-A EFF DATE: 95-10-06

RESP DEALER : BEGINNING MAILED DATE:
RELEASE DESC : ENDING MAILED DATE :
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE:
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
1048-LAST PAGE LPENJ82

2002-020 20200

ENTER CAMPAIGN NUMBER=> 96L12 VIN=> 1LNLM81W1PY678959 TYPE OF SEARCH: A
EL YEAR: 93 DEFECT: PASS AIR BAG BODY STYLE: 4 DOOR SEDAN
NEW STATUS CODE: _____
REPAIR INFORMATION: TYPE CODE: _____
REPAIR DATE: _____ DEALER P/A: _____
MICRO REF: _____ CLAIM NUM: _____
DELETE REASON: _____
RESP DEALER INFORMATION: NEW: _____
CURRENT: 3 12 005 ASSIGNED: 96-12-19 SOURCE: PX
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
F FORCED COMPLETION 98-01-22 B 98-01-22 AUTOC OL
M RELEASED FOR MAILING 97-02-25
H AWAITING MAILING 96-11-22

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9-MORE STATUS
F10=ADD STATUS F11=REVISE
I037-NO MORE DATA TO DISPLAY

LPENJ82

CSCN130

NOTIFICATION RECIPIENT HISTORY

98/04/01 14:34:43

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 1LNLM81W1PY678959
EFFECT : PASS AIR BAG BODY STYLE DESC: 4 DOOR SEDAN
RESP DEALER : 312005 BEGINNING MAILED DATE: 97-03-08
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-21
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV: MA
CITY : WILMINGTON CTRY:
ZIP/POSTAL CODE: N-A SOURCE: P N-A EFF DATE: 96-04-01

RESP DEALER : BEGINNING MAILED DATE:
RELEASE DESC : ENDING MAILED DATE :
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE:
F1-INQUIRY F3-EXIT F4-QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9-G140
I048-LAST PAGE LPENJ82

HQ82-025 28287

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*****
*
* *****
*
* GENERATED BY:
* DEBRA TATE
*
* PHONE: 313-845-8998
*
* JOB: CGDR261I
*
* JOBDAT: 05/13/98
*
* TIME: 1:45:21
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* *****
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VEHICLE HISTORY (SE-II) TYPE

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* MODEL YEAR          = 93
* CMT-OFF DATE        = 14SEP98
* REPORT TITLE        [REDACTED]
* VEHICLE TYPE        = CAR
* REPORT CLAIM TYPE    = ALL CLAIMS
* REPORT SORT SEQUENCE = PLANT CODE \ SERIAL NO
* PAGE ON PRIMARY SORT?
* PARETO MIS VALUE     =
* PLANT/SERIAL NUMBER  = [REDACTED]
```

2024-03-25

13MAY98
PAGE 2.01

1993 GS-II PARTS BY CONDITION CODE SUMMARY (14APR98 C/O)
DATA GROUPED BY DESCENDING PART NO. FREQUENCY

PART NO	CD	COUNT
14289	X1	1
2B120	30	1

6442-025 28239

13MAY98
PAGE 3.01

1993 SE-II PARTS BY CUSTOMER CONCERN CODE SUMMARY (14APR98 C/O)
DATA ORDERED BY DESCENDING PART NO. FREQUENCY

PART NO	CCC	COUNT
14289	L25	1
2B120	H02	1

1993-001 20220

13MAY98
PAGE 4.01

1993 SE-II PART/CONCERN CODE DESCRIPTION SUMMARY (14APR98 C/O)
ENDING REPAIR COUNT

NUMBER	PART DESCRIPTION		COUNT	CUSTOMER CONCERN CODE DESCRIPTION (CCC)	COUNT
14289	WIRE ASY DASH TO EN	1	X1-POOR GROUND	1	H02-BRAKES GRAB OR LOCK UP
2B120	CALIPER ASY FRONT R	1	30-EXCESSIVE WEAR	1	L25-LIGHTS NOT WORKING-INTERIOR

EMC-02H 22281


```

XXXXXXXXXX  XX  XX  XX  XX  XX  XX  XXXXXXXXXX  XXXXXXXXXX  XX  XX
XXXXXXXXXX  XX  XX  XXX  XXX  XXX  XXX  XXXXXXXXXX  XXXXXXXXXX  XX  XX
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XXXXXXXXXX  XX  XX  XX  XX  XX  XX  XX  XXXXXXXXXX  XXXXXXXXXX  XX  XX
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XXXXXXXXXX  XXXXXXXXXX  XX  XX  XX  XX  XX  XX  XX  XX  XX  XX  XX  XX

```

REQUESTED BY: DEBRA TATE 14APR98 C/O
DATA SOURCE: PAMS SE-II

SUMMARY												
TOTALS						RATIOS						
CLAIMS	W/COMMENTS	CLAIMS IN TIN	VEHICLES	DEALERS	MATERIAL COST	TOTAL COST	CLAIMS PER VHC	CLAIMS PER DELE	CLAIMS TOTL/SAMP	MATERIAL COST/REP	TOTAL COST/REP	PCT CLAIMS W/COMMENTS
2	2	2	1	1	\$130.69	\$368.51	2.00	2.00	0.00	\$65.35	\$184.26	100%

CLAIMS LISTING TITLE ABBREVIATIONS																													
SERIAL NUMBER	CAR LINE	B/S CCI	ETS DEAL	PLT DATE	PROD DATE	WAER DATE	SRLL DEALR	CLAIM NUMBER	MICRO NUMBER	C S	WCC NUMBER	PART NUMBER	CC CODE	CCC CODE	CD CODE	REPR DATE	T IS	TACT CODE	MILES	MATL. COST	TOTL COST	LES HRS	REPR DEALR	ST					
123456	BSC	3GT	SWW	MAY	07NOV92	04FEB93	11111	123456	JHP34001	7F04	17A553	46	C06	46	238EP93	8*	906	10189	11.25	122	0.1	12345	MI						
								CARD SEQUENCE NO. --> CONCERN CODE (OLD CONDITION CODE) --> <-- SAMPLE INDICATOR (YES, NO) CUSTOMER CONCERN CODE --> <-- ACTUAL ODOMETER READING <-- TRANSACTION CODE - PRE PAYMENT EDIT TIME IN SERVICE -->																					
																		IF THIS ASTERISK APPEARS THEN CLAIM IS NOT USED IN THIS MATRIX. ('CLAIMS IN THIS' TOTAL (IN SUMMARY ABOVE) EQUALS TOTAL CLAIM COUNT MINUS ASTERISK THIS CLAIMS)											
ENGINE CODES --> A = 2.0EFI-DOHC-PROBE V B = 2.5EFI-DOHC-PROBE W D = 3.0EFI-SMP COBRA X E = 5.0EFI-BD Y H = 1.8EFI-FESTIVA Z J = 1.9EFI 1 M = 2.3EFI-TWIN-PLUG 3 P = 3.2EFI-DOHC SEC 4 R = 1.8EFI-SUPERCARGD 5 T = 5.0EFI-BD LO-PRO 8 U = 3.0EFI 9												TRANSMISSION CODES --> A = AXOD B = ATX (BATAVIA) D = MTX (5 SPEED) E = ATX (4 SPD-4 EAT) L = M4LD N = ATX (3 SPD FESTIVA) P = RODE (ELECTRONIC) T = ACD W = MTX (5 SPEED) X = ATX 4SP (AUTO-CARDI) Z = 5 SPEED (T5-MONTAG) 4 = 4R70W (MARK VIII) 5 = 5 SPEED (T-BIRD S.C.)												6 = MTX 4 (5 SPEED) 7 = MTX (5 SPD FRS/CAP)					

***** 1993 MODEL YEAR PASSENGER CAR BODY DESCRIPTIONS *****

VEHICLE	PASSENGER CAR BODY DESCRIPTIONS				VEHICLE	PASSENGER CAR BODY DESCRIPTIONS			
VEHICLE	BODY	DESCRIPTION			VEHICLE	BODY	DESCRIPTION		
MUSTANG (MUS)	2LX	2 DOOR STDND	LX			3LX	3 DOOR	LX	
	2CQ	2 DOOR CONV	GT			3GT	3 DOOR	GT	
	2CL	2 DOOR CONV	LX			3GC	3 DOOR	GT-CORRA	
PROBE (PRB)	3-B	3 DOOR	BASE	GT	CAPRI (CAP)	2-B	2 DOOR CONV	BASE	
	3GT	3 DOOR	GT			2XR	2 DOOR CONV	XR2	
ESCORT (ESC)	3-B	3 DOOR	BASE	GT	TRACER (TRA)	4-B	4 DOOR	BASE	L78
	3GT	3 DOOR	GT			4LT	4 DOOR	BASE	
	WAX	STATION WAGON	LX			W-B	4 DOOR	BASE	
	3LX	3 DOOR	LX		FESTIVA (FES)	3-L	3 DOOR	BASE	GL
	4LX	4 DOOR	LX			3GL	3 DOOR	GL	
	4LX	4 DOOR	LX-E						
	5LX	5 DOOR	LX						
TEMPO (TEM)	2GL	2 DOOR	GL		TOPAZ (TOP)	2GS	2 DOOR	GS	
	4GL	4 DOOR	GL			4GS	4 DOOR	GS	
	4LX	4 DOOR	LX						
TAURUS (TAR)	4-P	4 DOOR	POLIC		SAFARI (SAB)	4GS	4 DOOR	GS	
	4FL	4 DOOR	POLIC			4LX	4 DOOR	LX	
	4SH	4 DOOR	ALOCK	SHD		4GL	4 DOOR	ALOCK	GS
	4-G	4 DOOR	GL			4LL	4 DOOR	ALOCK	LX
	4LX	4 DOOR	LX			WGS	STATION WAGON	GS	
	4GL	4 DOOR	ALOCK	GL		WLS	STATION WAGON	LX	
	4LL	4 DOOR	ALOCK	LX		WGL	ST WAGON	ALOCK	GS
	W-G	STATION WAGON	GL			WLL	ST WAGON	ALOCK	LX
	W-L	STATION WAGON	LX						
	WBL	ST WAGON	ALOCK	BASE					
	WGL	ST WAGON	ALOCK	GL					
	WLL	ST WAGON	ALOCK	LX					
T-BIRD (TBD)	2-B	2 DOOR	BASE	LX	CODGAR (COR)	2XR	2 DOOR	XR7	
	2LX	2 DOOR	LX			2XL	2 DOOR	ALOCK	XR7
	2SC	2 DOOR	ALOCK	SC	ALOCK - EQUIPPED WITH 4-WHEEL ANTI-LOCK DISC BRAKES.				
	2BL	2 DOOR	ALOCK	BASE					
	2LL	2 DOOR	ALOCK	LX					
FORD CROWN VICTORIA (VRD)	4-P	4 DOOR	FLAET			4PL	4 DOOR	ALOCK	POLIC
	4-L	4 DOOR	BASE						
	4LX	4 DOOR	LX		MERCURY	4GS	4 DOOR	GS	
	4PL	4 DOOR	FLAET			4LX	4 DOOR	LX	
	4BL	4 DOOR	ALOCK	BASE		4GL	4 DOOR	ALOCK	GS
	4LL	4 DOOR	ALOCK	LX		4LL	4 DOOR	ALOCK	LX
	4-P	4 DOOR	POLICE						
LINCOLN TOWN CAR (LNC)	4-L	4 DOOR	EXECUTIVE		MARK VIII COMETL (COM)	2SC	2 DOOR	LSC	
	4-S	4 DOOR	SIGNATURE			4-L	4 DOOR	EXECUTIVE	
	4DC	4 DOOR	CARRIER			4-S	4 DOOR	SIGNATURE	

***** 1993 LIGHT TRUCK BODY DESCRIPTIONS *****

1993 LIGHT TRUCK BODY DESCRIPTIONS				VEHICLE BODY DESCRIPTION			
VEHICLE	BODY	DESCRIPTION		VEHICLE	BODY	DESCRIPTION	
F-SERIES	15P	150 L.DUTY CONV.			35S	350 H.DUTY	SUPR
4X2 (FS2)	25P	250 L.DUTY CONV.			35C	350 H.DUTY	CREW
4X4 (FS4)	2HP	250 H.DUTY CONV.			452	450 H.DUTY	CONV
	15P	150 L.DUTY CONV.		BROWCO	B-L	BASE	4X4
	15S	150 L.DUTY SUPER		(BRO)	BLT	XLT	4X4
	25S	250 L.DUTY SUPER		BBS	EDDIE BAUER	4X4	
	2HS	250 H.DUTY SUPER					
VEHICLE	BODY	DESCRIPT	BODY DESCRIPT	DRIVE CODES			
RANGER	CON	CONV CAB	SUP SUPER CAB	(RA2)=4X2 (RM4)=4X4			
EXPLORER	2-B	2 DR BASE	4-E 4 DR BASE	(EX2)=4X2 (EX4)=4X4			
	2XL	2 DR XL	4XL 4 DR XL				
	2XS	2 DR XLSPT	4LT 4 DR XLT				
	2HB	2 DR BAUER	4EB 4 DR BAUER				
VILLAGER	VCS	GS WAGON					
(VIL)	VLS	LS WAGON					
	VAN	BASE VAN					
AEROSTAR	<---	REGULAR BODY	<---	EXTENDED BODY			
4X2 (AR2)	SWL	WINDOW WAGON BASE	SWL	WINDOW WAGON BASE			
4X4 (AR4)	SWM	WINDOW WAGON XL	SWM	WINDOW WAGON XL			
	SWH	WINDOW WAGON XLT	SWH	WINDOW WAGON XLT			
	RNE	EDDIE BAUER WAGON	RNE	EDDIE BAUER WAGON			
	RCL	CARGO VAN BASE	RCL	CARGO VAN BASE			
	RCM	CARGO VAN XL	RCM	CARGO VAN XL			
	RVL	WINDOW VAN BASE	RVL	WINDOW VAN BASE			
	RVM	WINDOW VAN XL	RVM	WINDOW VAN XL			
***** 1993 ECONOLINE/CLUB WAGON *****							
VEHICLE	BODY	DESCRIPTION	BODY DESCRIPTION				
(ECN)	<---	ECONOLINE	<---	CLUB WAGON			
1HA	150	HINGED DOOR BASE	1HM	150	HINGED	DOOR CUST	
1HX	150	HINGED DOOR XL	1HN	150	HINGED	DOOR XLT	
2HB	250	HINGED DOOR BASE	1HP	150	HINGED	DOOR CHAT	
2HX	250	HINGED DOOR XL	3HM	350	HINGED	DOOR CUST	
2SB	250	HINGED DR SUPR BASE	3HE	350	HINGED	DOOR XLT	
2SX	250	HINGED DR SUPR XL	3HF	350	HINGED	DOOR CHAT	
3HB	350	HINGED DOOR BASE	SHL	350	HINGED DR	SUPR XL	
3HX	350	HINGED DOOR XL	SHM	350	HINGED DR	SUPR CUST	
3SB	350	HINGED DR SUPR BASE	SHH	350	HINGED DR	SUPR XLT	
3SX	350	HINGED DR SUPR XL	SHP	350	HINGED DR	SUPR CHAT	
1BA	150	SLIDING DOOR BASE	1BW	150	SLIDING	DOOR CUST	
1BX	150	SLIDING DOOR XL	1BN	150	SLIDING	DOOR XLT	
2BB	250	SLIDING DOOR BASE	1BP	150	SLIDING	DOOR CHAT	
2BX	250	SLIDING DOOR XL	3BW	350	SLIDING	DOOR CUST	
3BB	350	SLIDING DOOR BASE	3BH	350	SLIDING	DOOR XLT	
3BX	350	SLIDING DOOR XL	3BP	350	SLIDING	DOOR CHAT	
3CL	350	CUTAWAY BASE					
3CM	350	CUTAWAY XL					
2ST	250	STRIPPED CHASSIS					
3ST	350	STRIPPED CHASSIS					

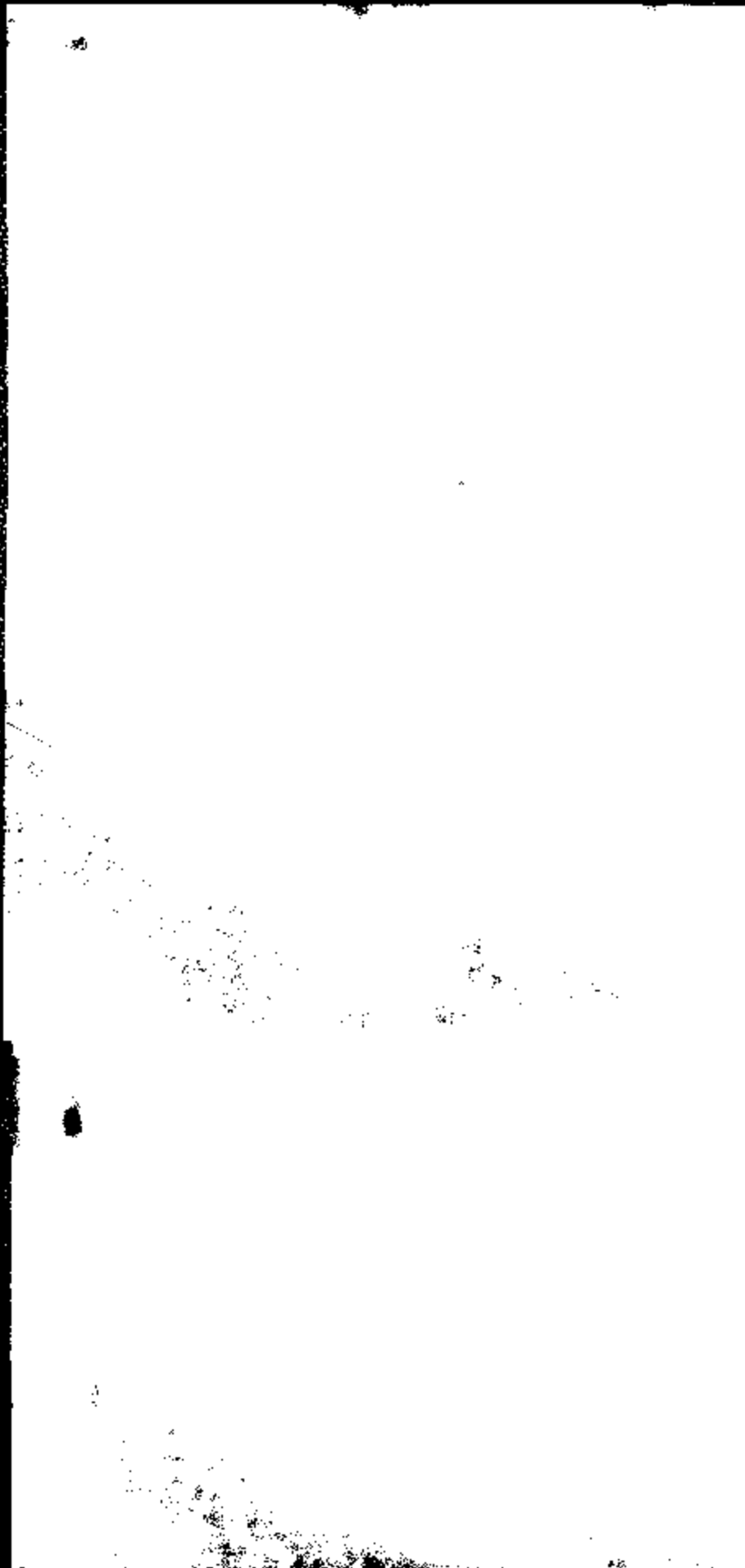
13MAY98 CLAIMS LISTING FOR 1993 MODEL LYNNETTES LIMOS
 PAGE 1 SORTED BY PLNTCODE SERIALNO MILSS82

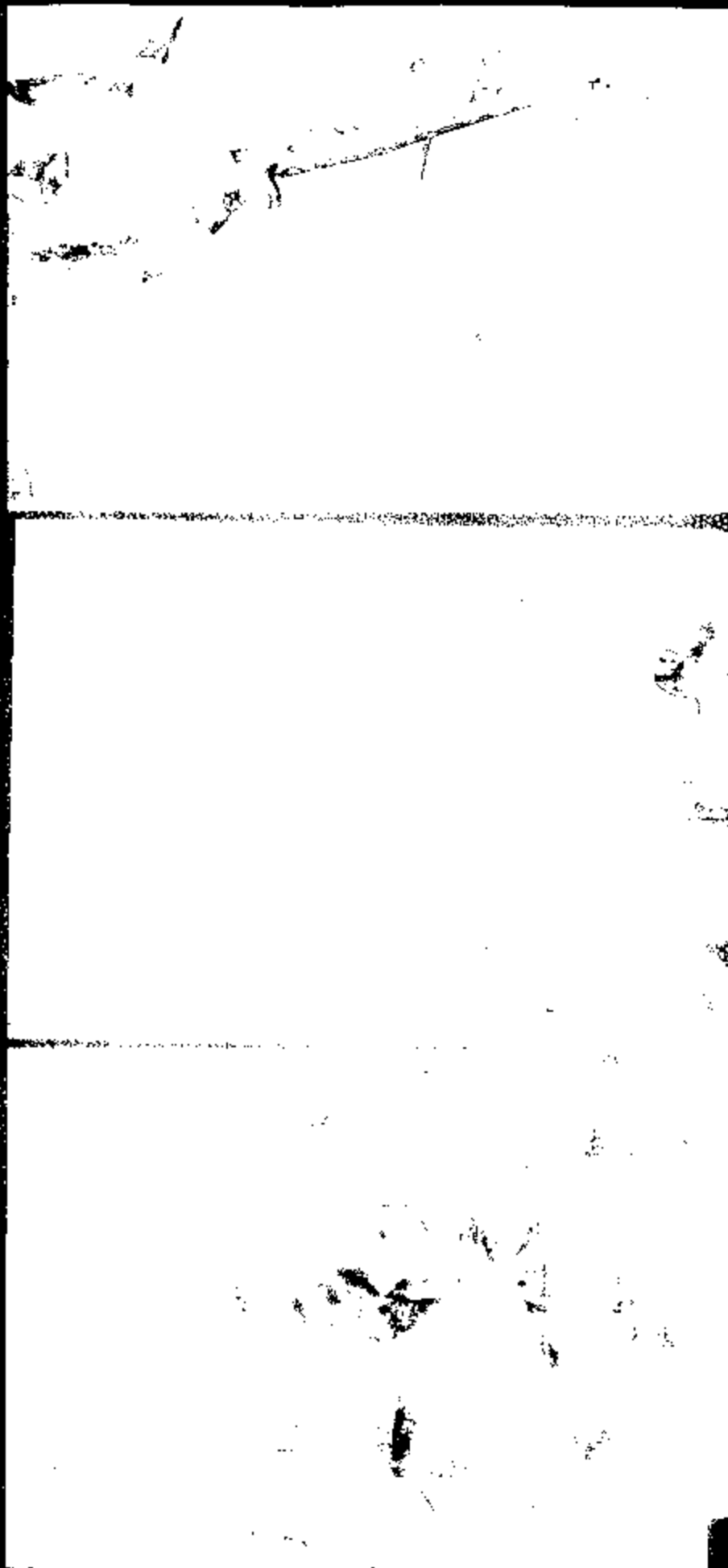
14APR98 C/O REQUESTED BY: DEBRA TATE
 DATA SOURCE: PAMS SE-II X53400

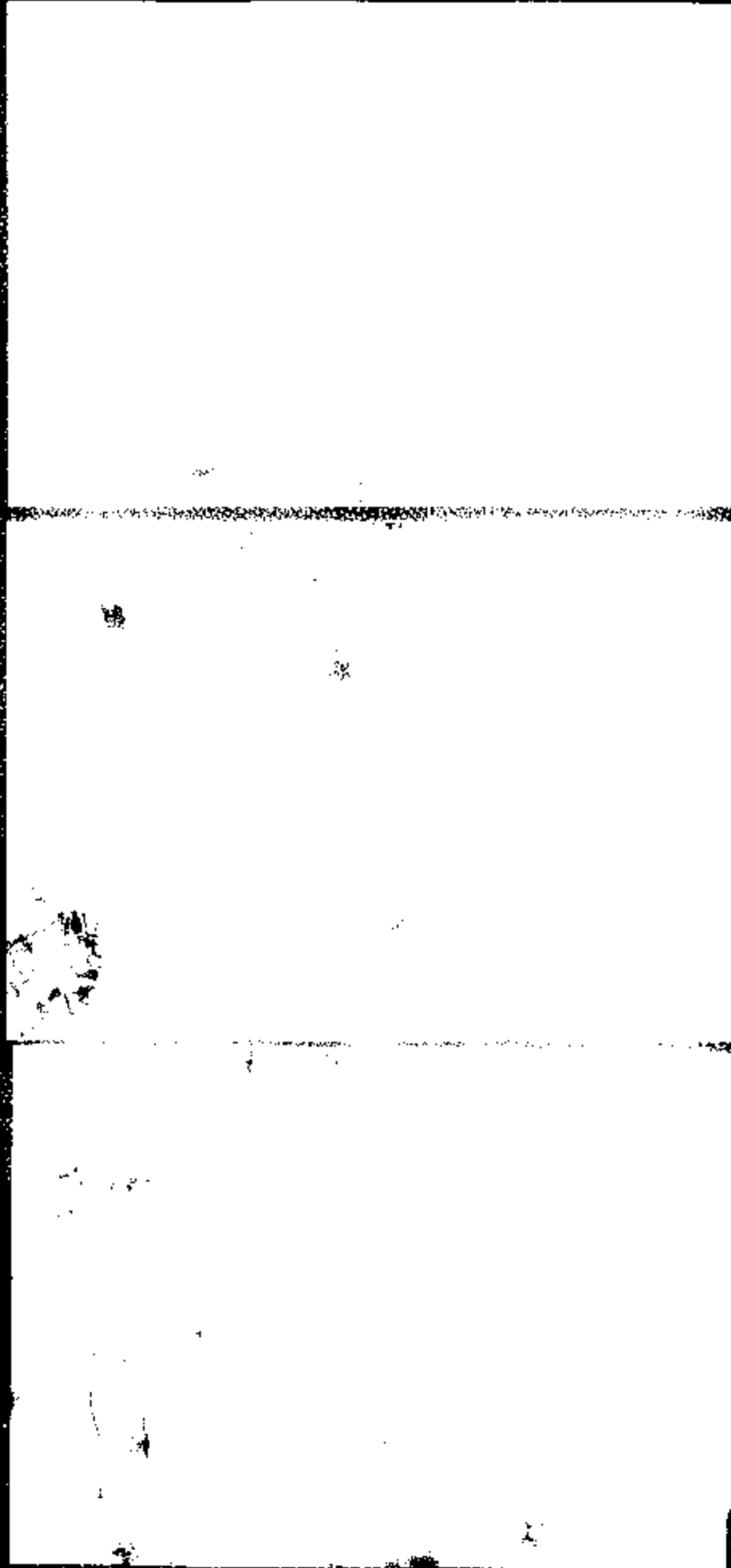
VEHICLE INFORMATION						REPAIR INFORMATION																				
SERIAL	CAR	S/S	ETS	PLT	PROD	WARR	SELL	CLAIM	MICRO	C	WCC	PART	CC	CCC	CD	REPR	T	TACT	MILES	MAIL	TOTL	LES	REPR	ST		
NUMBER	LINE	CCI	NAM	DATE	DATE	DATE	DEALE	NUMBER	NUMBER	S	NUMBER	NUMBER	NUMBER	NUMBER	NUMBER	DATE	IS	CODE		COST	COST	HRS	DEALE			
678959	LNC	4-B	WPM	WIX	16DEC92	27MAY93	11830	153576	AKH42421	SV03	28126	30	H02	30	30AUG94	16	E84	19658	130.69	255	2.4	13123	MA			
** COMMENTS-CLAIM #1 TECH-CHE FRONT BRAKES DRAG - A TIME TO ACCESS - LIMO																										
678959	LNC	4-B	WPM	WIX	16DEC92	27MAY93	11830	153576	AKH42422	7V01	14289	X1	L25	X1	30AUG94	16	E70	19658	0.00	114	2.2	13123	MA			
** COMMENTS-CLAIM #2 TECH-DOOR AJAR LIGHT STAYS - A TIME TO TRACE+REPAIR WIRING																										

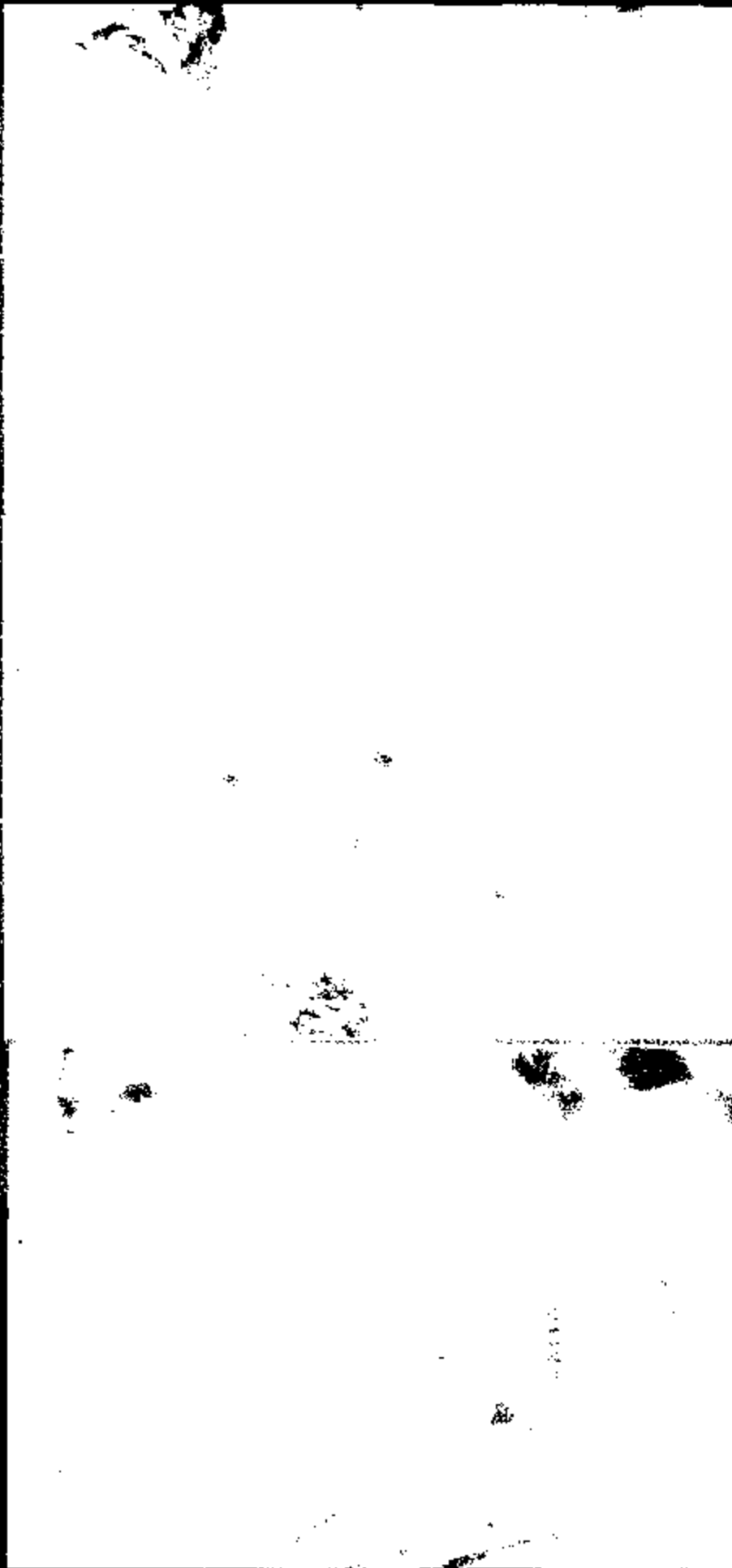
+ THIS LISTING CONTAINED 2 TOTAL CLAIMS

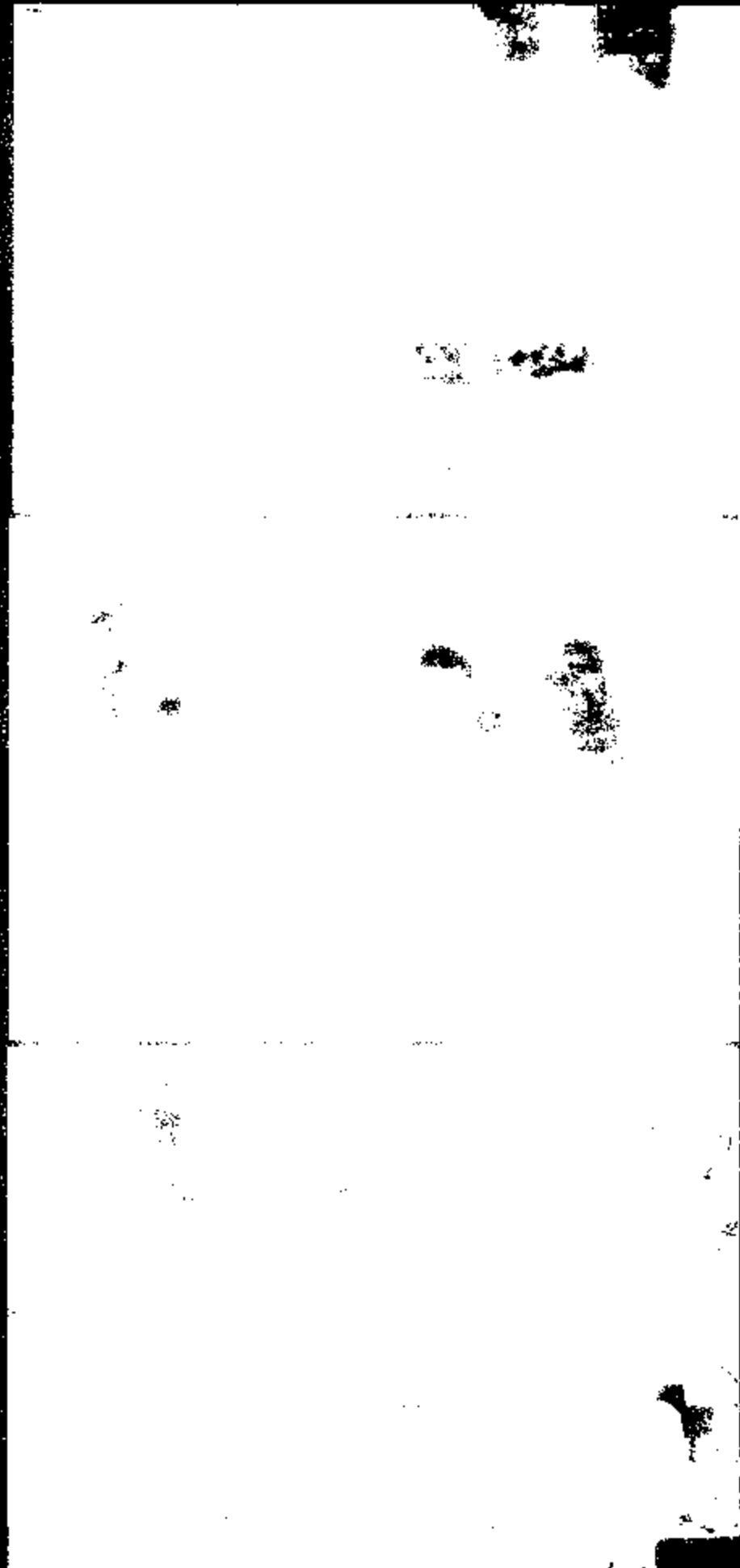
ENC-025 20204





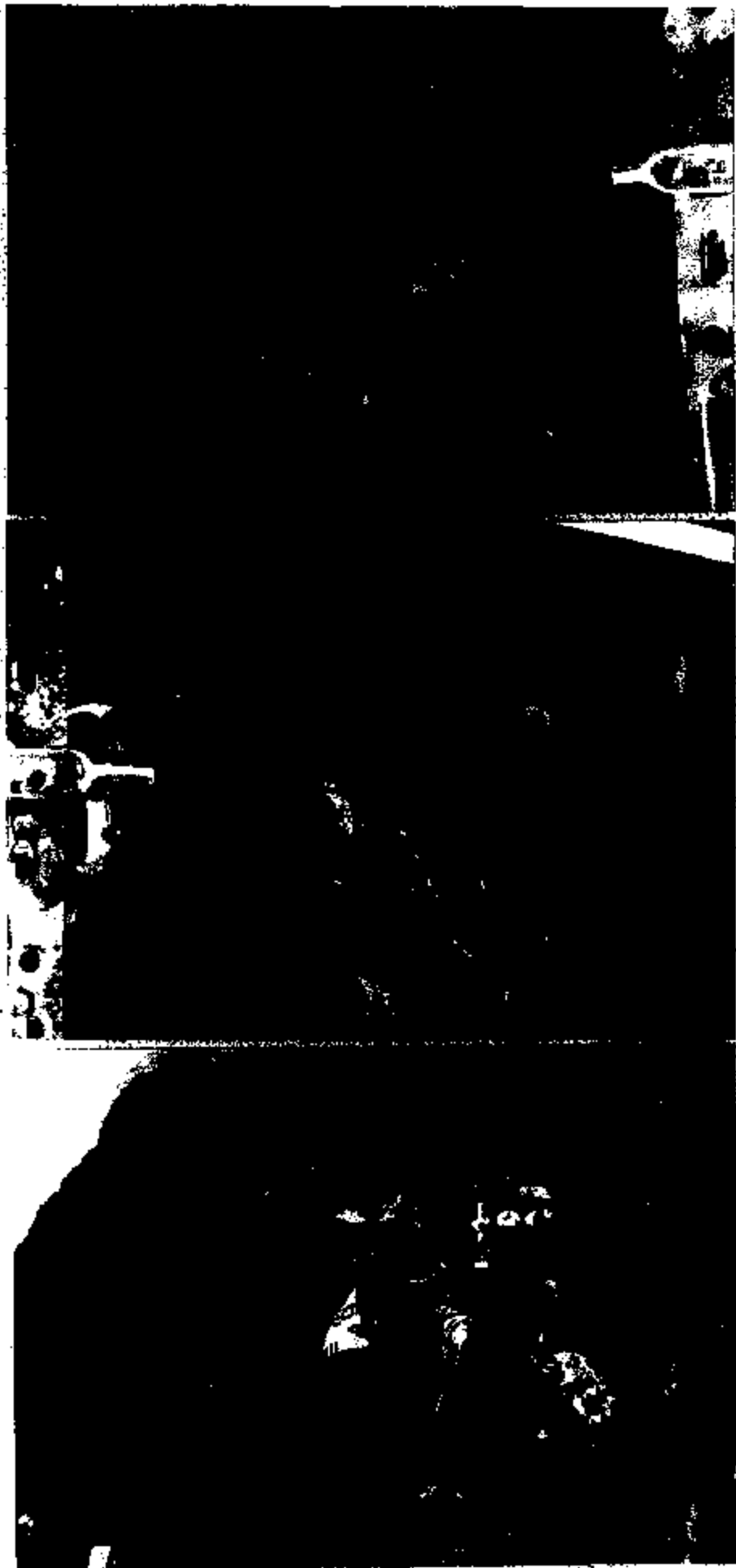




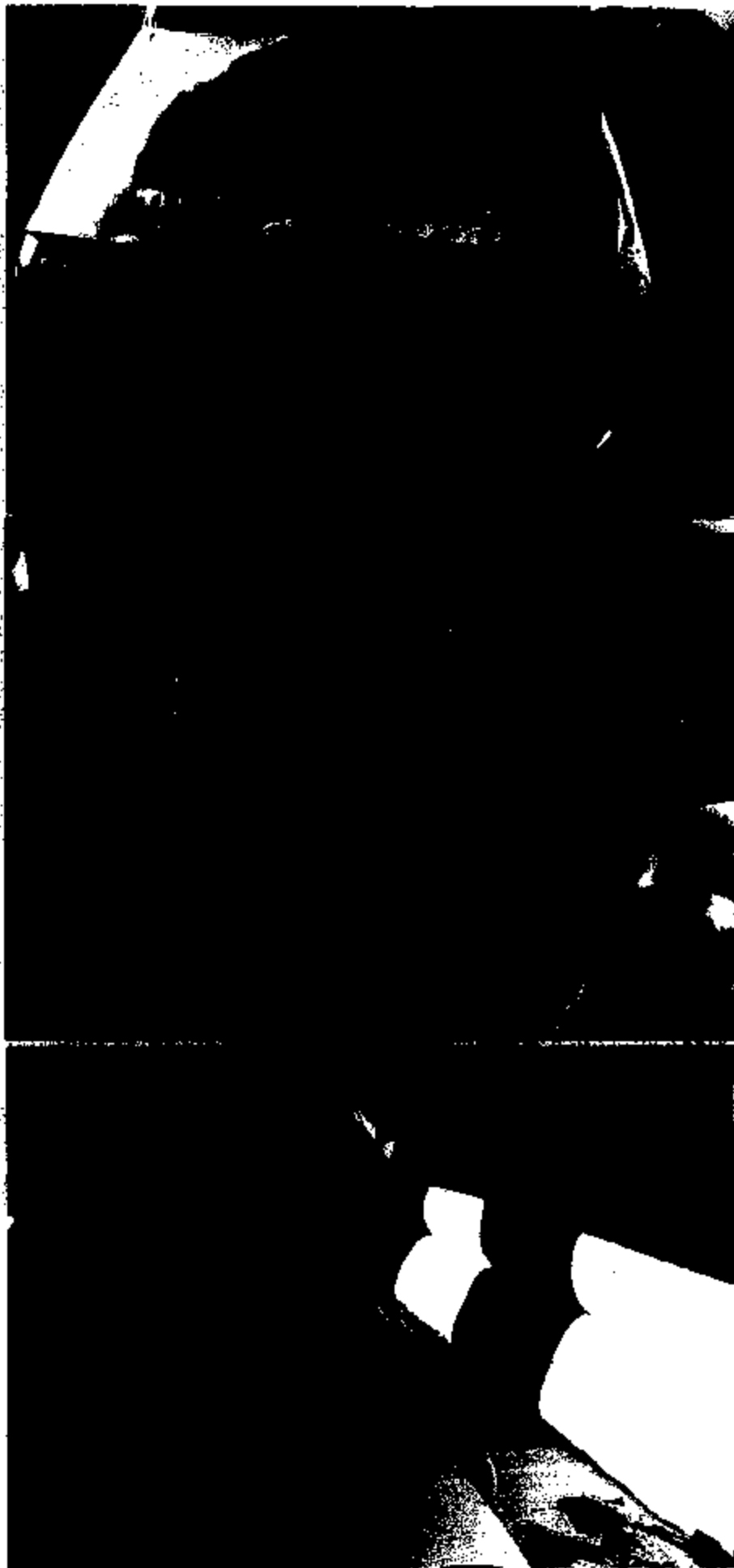




EA02-025 20200



E982-825 28381



EA92-025 28382

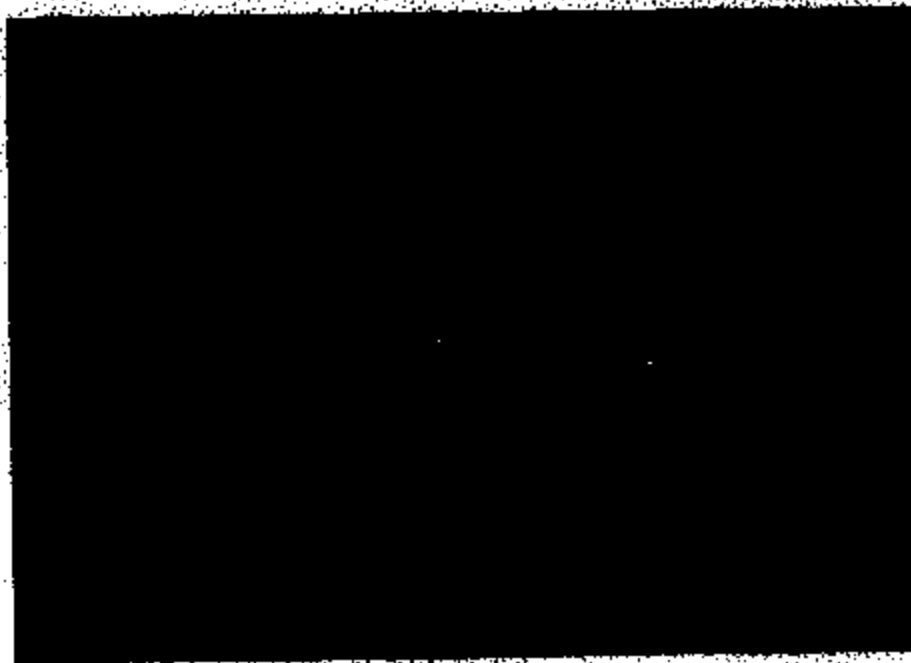


E962-525 28383



ENG-825 28364





FROM HALL'S LIND-MERC.

TO

517 241 5115

11-27

05:36PM #789 P.01/02

ATTENT. Bill Scarpelli

1 of 2 PAGES

VEHICLE
1993 LAMBORGHINI 4 DOOR SEDAN
4.6L SOHC (MODULAR) 310011A AODE 4-SPD DR
NOPE RETALLC
NO RECALLS FOR VEHICLE
WARRANTY START DATE 05/20/93 BUILD DATE 12/11/92 START MILEAGE
ELIGIBLE FOR CALIFORNIA EMISSIONS WARRANTY
EXTENDED SERVICE PLAN
ESP DANGER MODEL LIMITED LIND SERVICE
508 92 ESP EXTRA THIS CONTRACT HAS BEEN CANCELLED
FOR MORE INFO CALL, R. HESU OR 99. BYT

PLEASE PRINT LAST NAME FIRST NAME PHONE NO. ADDRESS CITY STATE ZIP COUNTRY

DATE	TIME	NO. OF	NO. OF	NO. OF	NO. OF
4/10		3374	46	120	1061

if caliper binding -> Remove both front
calipers if suspect pistons -> worn -> Replace
caliper pistons if rebuild calipers -> replace
pads
Chase start to ground in circuit for
door ajar circuit

0002-025 25368

CSCN140

VEHICLE DATA

95/10/05 10:38:36

==>

ENTER VIN ==> 1LNLM81W1PY678959

NAME ==> [REDACTED] ZIP ==> [REDACTED] MODEL YR ==>

OWNER NAME [REDACTED]

STREET ADDR [REDACTED]

CITY : BURLINGTON

ST/PRV: MA CTRY:

ZIP/POSTAL CODE: [REDACTED] N/A DATE: 94-12-01

MODEL YEAR : 93 PLANT: Y

N/A SOURCE: P

BODY STYLE DESC: 4 DOOR SEDAN

SALE DATE: 93-05-10

VEHICLE DESC : 1993 TOWN CAR

PRODUCTION DATE: 92-12-16

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	75	4	709		71
FACING	3	75	4	709		
RESPONSIBLE	3	12	4	005		

CA EMISSION : 2

ENGINE TAG CODE : 3GB16AA

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 00

DSO DISTRICT :

FLEET CODE :

OPEN : 00 CLOSED : 00

DSO NUMBER :

FLEET STATUS :

ACTIVE: 00 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDE330

END-225 20300

DEALER

54A 709;VIN 1LNLM81W1PY678959

	QUANTIFIED PRICE	AMOUNT
1995 TOWN CAR EX. FIVE 4-DOOR	34190 00	28 00
YZ ARCTIC WHITE CLEAN COAT		
BI CRANBERRY LTNR SEAT SURFACE	NC	NC
99W 4.6L EFI V8 ENGINE	NC	NC
44P ELECTRONIC AUTO O/D TRANS		
T3W P225/75R15 NSW TIRES	770 00	647 00
418 HEAVY-DUTY PACKAGE		
TRACTION-LOK AXLE	NC	NC
153 FRONT LICENSE PLATE BRACKET	100 00	84 00
432 CALIFORNIA EMISSIONS SYSTEM	130 00	114 00
658 ALUMINUM SPARE WHEEL	NC	9 80
FLEET FUEL FILL DELETE	570 00	479 00
B LEATHER SEATING SURFACE T/C	35764 00	30804 20
TOTAL VEHICLE & OPTIONS	590 00	390 00
DESTINATION & DELIVERY		

TOTAL FOR VEHICLE 34386 00

13 U.S. GAL GAS FACTORY
 NATIONAL FLEET INCENTIVE
 CA NEW MTR VEHICLE BOARD FEES
 PRICED DORA
 BATCH-ID 8967000022 D TO AA
 SCHEDULE-B LEVEL 00000
 PRICE LEVEL 310010M01
 SHIPPING WEIGHT 3885 LBS.

20 15
 1500 00-
 65 80

VIN: 1LNLM81W1PY678959

THIS PRICE MAY NOT REFLECT THE FINAL COST OF THE VEHICLE IN VIEW OF THE POSSIBILITY OF FUTURE PRICE ADJUSTMENTS, DISCOUNTS, AND INCENTIVE AWARDS FROM FORD MOTOR COMPANY TO THE DEALER. A TIME PORTION OF THE VEHICLE PRICE WILL BE PROVIDED TO THE APPROPRIATE FORD FINANCIAL TO SUPPORT PERSONAL DEALER ADVERTISING.					
INVOICE TOTAL	INVOICE TOTAL	INVOICE TOTAL	INVOICE TOTAL	INVOICE TOTAL	INVOICE TOTAL
29,615.50	1,073.00	270.00	28,072.50		

1073.00 47.00 1314.20 1498.85- 1026.00 28720.00

SOLD TO

CARSON

CA

FURTHER TERMS
ON REVERSE
SIDEPLT RLSE DTE
12/17/92
RC27

SHIP TO (IF OTHER THAN ABOVE)

54709

12 09 92 54N7179 01 15

SHIP THROUGH

INVOICE & LAST IDENTIFICATION NO.

11LNLM81W1PY678959

FINAL ASSEMBLY POINT

WIXOM

FINANCE COMPANY AND/OR BANK

FORD MOTOR CREDIT

DEALER COPY

FORD-800-28328

DEALER

54A 709 VIN 1LNLM81W1PY678959

REGISTERED RETAIL PRICE

AMOUNT

BATCH-ID 6967080822 D TD AA

PRICE LEVEL 310010M81 VIN: 1LNLM81W1PY678959

REQUESTOR: CARPENTER

CASE: [REDACTED]

THE INVOICE MAY NOT REFLECT THE FINAL COST OF THE VEHICLE IN VIEW OF THE POSSIBILITY OF FUTURE REBATES, ALLOWANCES, DISCOUNTS AND EXCLUSIVE FINANCE FROM FORD MOTOR COMPANY TO THE DEALER. * THE PORTION OF THE VEHICLE PRICE WILL BE PROVIDED TO THE APPROPRIATE FORD LENDER TO SUPPORT REGIONAL DEALER ADVERTISING.					
REGIONAL ADVERTISING *	INVOICE TOTAL	FINANCE PORTION	FINANCE PORTION FOR THE DEALER ACCOUNT	FINANCE PORTION FOR THE FINANCIAL INSTITUTION	A PLAN

SOLD TO		54A709		FURTHER TERMS ON REVERSE SIDE	
CARSON		CA		PLT RLEE DTE 12/17/92	
SHIP TO (IF OTHER THAN ABOVE)		54709		EL	CA
				12 09 92	54M7174 BU 15
		SHIP THROUGH			
INVOICE & UNIT IDENTIFICATION NO.		FINANCIAL ASSEMBLY POINT		FINANCE COMPANY AND/OR BANK	
1LNLM81W1PY678959		WIXON		FORD MOTOR CREDIT 000001	
THIS INVOICE TO BE USED FOR THE BILLING OF VEHICLES ONLY					
DEALER COPY					

FINANCE - 500 - 600A (1/84)

E902-025 28311

CSOR0024

MORE TO OASIS Inquiry

10/05/1995 10:41:09

VIN: 1LNLM81W1PY678959

Year: 93

Model: TOWN CAR

Name:

Calib: 318SR11

Build Date: 12/16/1992

Recall Description

e: NOT AVAILABLE

WSD: 05/27/1993

NO RECALLS

Engine: 4.6L SOHC (MODULAR)

Trans: AODE 4 SPEED OD

ONP Count: 0

Message:

ELIGIBLE FOR CALIFORNIA EMISSIONS WARRANTY

HSP INFORMATION:		Plan	Option	Expiration		Signature				
YR	Code	Date	Miles	Date	Rent	Days	Tow	Ded		
94		05/27/1999	100000	10/01/1993	30	5	45	50		

COVERAGE DESCRIPTION: R1994 NEW 72/100,000 EXTRACARE

F3=EXIT

1002 REQUESTED INFORMATION DISPLAYED

OGDR330

E882-028 28312

CSOR0026

MORE IT Warranty Inquiry

10/05/1995 10:41:34

VIN: 1LNLM81W1PY678959

Year: 93

Model: TOWN CAR

Name:

P&A Code	Repairing Dealer Name	Repair Date	R.O. Number	Mileage	Cond Code	Part Number	Labor Operation
-------------	--------------------------	----------------	----------------	---------	--------------	----------------	--------------------

F3=EXIT F7=FIRST F8=NEXT
NO REPAIR HISTORY ON VEHICLE

OGDB330

EA02-025 28313

HART AND LAMOND, P.C.

ATTORNEYS AT LAW

SUITE 427-433

174 CENTRAL STREET

LOWELL, MA 01853

TELEPHONE (603) 454-1191

TELEFAX (603) 454-8890

DAVID J. HART
JOHN T. LAMOND
JAY L. SEIBERT*
PATRICIA A. MATTHEWS
*ALSO ADMITTED IN MAINE

WALTER C. GALLAGHER
OF COUNSEL

September 29, 1995

CERTIFIED MAIL: RETURN RECEIPT REQUESTED

Nancy Carpenter
FORD MOTOR COMPANY
Parklane Towers West, Suite 300
Three Parklane Boulevard
Dearborn, Michigan 48126-2568

RE: [REDACTED] as subrogee of [REDACTED]

Dear Ms. Carpenter:

I represent [REDACTED] through Travelers Insurance Company, its insurer, concerning its claim with respect to your company's manufacture, assembly and sale of a 1999 Lincoln Towncar Executive Sedan, VIN 1LNLM81W1PY678959. On or about December 10, 1994, said motor vehicle spontaneously erupted in fire as a result of an electrical malfunction in said motor vehicle during normal intended and expected use, as a result of which extensive damages were caused to said motor vehicle.

It is our contention that your company breached implied warranties of fitness and merchantability with regard to the manufacture, assembly and/or sale of this vehicle and/or the component parts thereof. Demand is hereby made for payment of damages in the amount of \$50,410.00, the total net loss.

It is my further contention that your company's conduct in this transaction in your manufacturing, assembly and/or sale of this defective vehicle and/or its component parts constituted a breach of implied warranties of fitness and merchantability and as a consequence thereof was an unfair and deceptive act or practice as defined and described in Massachusetts General Laws Chapter 93A and the regulations promulgated thereunder. See also Calvin v. Foreign Car Center, Inc., 457 N.E.2d 443 (Mass. 1984) and Maillet v. ATF-Davidson Co., Inc., 552 N.E.2d 95, 407 Mass. 185 (1990).

In accordance with the requirements of Chapter 93A, this letter constitutes a written demand for relief. In the event that the damages of \$50,410.00 are not paid within thirty (30) days of your receipt

EA02-025 23314

**DAVID J. HART
JOHN T. LAMOND
JAY L. SEIBERT**
ATTORNEYS AT LAW

September 29, 1995
Page Two

May I have your response?

Very truly yours,


David J. Hart
HART AND LAMOND, P.C.

DJH/ck

cc: Pat Gilmore
Travelers Ins. Co.
File No: DEA2140

ER02-020 29015

Travelers Insurance
A Member of Travelers Group

Travelers Insurance
1105 Berkshire Boulevard
Wyomissing, PA 19610
Mail: P.O. Box 13428
Reading, PA 19612-3428

ATTN: Auto Claims Legal Dept.
Ford Motor Co
3 Parklane Blvd Ste 300
Dearborn, MI 48126-2568

Jack Ribiero
Manager
Commercial Lines Claim Department
Reading Office

04/24/95



Re: Subrogation Claim
Our Insured: [REDACTED]
Our File No.: [REDACTED]
Date of Loss: 12/10/94
Your Insured: Ford Motor Co.
Your File No.: [REDACTED]

Dear Sir,

We represent the insurance company for [REDACTED] who sustained a loss on 12/10/94. Our investigation of the incident shows that your insured is liable for our insured's loss.

We have paid our insured \$49,910.00 for this loss. We are requesting reimbursement of that amount and our insured's deductible of \$500.00 for a total of \$50,410.00.

Enclosed is proof of the damages. We expect repayment within 30 days. We will forward the deductible amount to our insured.

We appreciate your prompt attention.

Sincerely,

Patricia A. Gilmore
Patricia A. Gilmore
Claim Representative
610-371-3954

HOME OFFICE
One Tower Square
Hartford, CT 06183

2002-020 20318 H

REDACTED

BOSTON FIRE DEPARTMENT
INVESTIGATIVE SERVICE

**The Washington Redskins, N.F.L., Play for a
S. Game and Win by Jim Brockman**

6. 11. 2011

CONCLUSIONS

NON-STRUCTURAL FIRM

Page 1 of 1

服法：每日服3次，每次服10粒。

Abstract

1	FILE NO.	53574	2	FILE NO.	00	3	FILE NO.	STILL	4	FILE NO.	12	5	FILE NO.	10	6	FILE NO.	94	7	FILE NO.	SAT	8	FILE NO.	7	9	FILE NO.	2315	10	FILE NO.	30-PLA									
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ALL INFO.	3	11 OF AUTOMATIC SERIAL	94	DATE LINCOLN CONT.	ISS. TOWN CR-LING	GRAN WHITE
	3	VENDOR IDENTIFICATION NUMBER 1LHLM8WIPY07895			IDENTIFICATION NUMBER LYNT-19 BPA.	

1	Amount	\$ 30,000.00	DATE RECEIVED	DATE	30,000.00
2	NAME OF DONOR	STEPHEN E. DANN	NAME	DATE	12-13-94
3	ADDRESS	1501 2 ND ST	NAME	DATE	12-13-94

5002-025 20017

S. D. LYONS, INC.

Specialists: Automobile Fires, Fraud Detection, Physical Damage and Mechanical Analysis, Accident Reconstruction

855 WATERMAN AVENUE, SUITE C
EAST PROVIDENCE, RI 02914-1708
TEL: (401) 438-9380 / FAX: (401) 438-9406

January 18, 1995

Travelers/Premier
P.O. Box 9201
Westwood, MA 02090
Attention: Chris Reade

SDL # 6592L.1

Re:

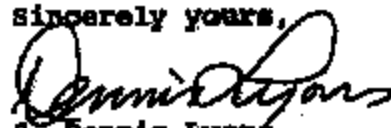
File No.: [REDACTED]
Insured : [REDACTED]
Vehicle : 1993 LINCOLN TOWN CAR Limousine
VIN : 1LNLM51W1PY678959
ODOM : (unknown)
DOL : December 10, 1994

Dear Chris:

Please be advised that the 1993 Lincoln Town Car limousine was examined by S. D. Lyons, Inc., on January 5, 1995. We have completed an analysis of the entire vehicle and the damage caused by the fire. At this time, we believe that the fire was caused by an electrical malfunction at the left front of the vehicle. There was no evidence that the fire was incendiary in nature. It appeared to be in excellent cosmetic and mechanical condition when the loss occurred.

We are investigating a fire in another 1994 Lincoln/Mercury product, which utilized the same body design and drive train. The burn patterns on the other vehicle were almost identical to the burn patterns on the 1993 Lincoln limousine. Before preparing a detailed report on the insured's 1993 Lincoln limousine, we would like the opportunity to take additional time to try and determine the exact cause of the fire. This will require examining and testing an unburned 1993 Lincoln Town Car. We will forward a report promptly.

Sincerely yours,


S. Dennis Lyons

EP02-025 28316

S. D. LYONS, INC.

Specialists: Automobile Fires, Fraud Detection, Physical Damage and Mechanical Analysis, Accident Reconstruction

855 WATERMAN AVENUE, SUITE C
EAST PROVIDENCE, RI 02914-1700
TEL: (401) 438-9380 / FAX: (401) 438-9406

March 7, 1995

Travelers/Premier
P.O. Box 9201
Westwood, MA 02090
Attention: Chris Reade

SDL # 6592.1

Re:

File No.: [REDACTED]
Insured: [REDACTED]
Vehicle: 1993 Lincoln Town Car Limousine
VIN: 1LNLM81W1PY678959
ODOM: (unknown)
DOL: December 10, 1994

Background

On December 10, 1994, the 1993 Lincoln Town Car limousine was used for a job and then parked at about 6:30 PM to 7:00 PM. It was pouring rain on that day. At approximately 10:30 PM, [REDACTED], the limousine driver went on another job with the Lincoln. He said that there had been no problems with the vehicle earlier in the day or when he left the shop. While driving the limousine, he saw steam coming from the engine compartment and he had no brakes. He called his office from the car phone and advised them that the brakes were not working and that there was steam coming from the engine. He suspected that he had gone through a puddle and that the brake pads were wet and the water produced the steam. Approximately three minutes later, [REDACTED] called the office back and told them that the engine compartment was on fire.

Objective

Inspect the Lincoln and determine the origin and cause of the fire.

The Lincoln was inspected by S. D. Lyons, Inc., on January 5, 1995, at Auto Placement Center, Inc., in Salem, New Hampshire.

8922-825 28318

March 7, 1995

Report Highlights

The Lincoln Continental limousine was in good cosmetic and mechanical condition at the time of the loss. The fire originated at the left front of the engine compartment. It burned intensely along the left side fender. It scorched the left side of the engine, but there was minimal consumption of material on top of the engine or along the right side of the compartment. The fuel flex hoses extending to the fuel injection system appeared to have burned in a later stage of the fire. Based on a description of the fire provided by the operator of the vehicle and the existing burn patterns, it is our opinion that the fire was caused by an electrical malfunction in the wiring relays or components at the left front of the engine compartment. Because of the long duration of the fire and the high consumption of combustible materials, the exact cause of the electrical malfunction could not be determined.

MAJOR FINDINGS**Vehicle Equipment**

The vehicle is a 1993 Lincoln Town Car limousine. It is equipped with a 4.9 liter, fuel injected V8 engine mounted inline with an automatic transmission and rear wheel drive. The Lincoln is equipped with air conditioning, cruise control, anti-lock brakes, alloy wheels, sunroof, power windows, power locks, power mirrors, power seats, leather upholstered front bench seat, a tilt steering column assembly, and an air bag. The Lincoln has a customized limousine coach and is equipped with an aftermarket telephone.

Cosmetic Condition Before Loss

An examination of the fenders and the radiator support revealed no evidence of distortion or repairs caused by a prior collision loss. An examination of each body panel revealed no evidence of prior auto body repairs. The entire body structure had been modified when the limousine coachwork was built. The modifications had been completed, and the entire vehicle had been repainted. There was no existing collision damage to the body panels or trim at the time of the fire. Nothing was missing from the vehicle. The limousine was in good cosmetic condition.

Burn Pattern Analysis

Burn patterns appearing on the exterior of the Lincoln consist of extensive scorching to the left side of the front body structure

March 7, 1995

forward of the firewall panel. The left side of the aluminum hood panel was melted, and the left side of the windshield was burned through. The bumper cover was burned off the front bumper support, and the left side of the support was scorched. The burn patterns clearly indicate that the fire burned most intensely and with the longest duration on the left side of the engine compartment.

Within the passenger compartment, the dashboard assembly began to melt as a result of heat generated from within the engine compartment. The inside of the dash was charred and plastics began to drip onto the left front floor. The face of the dash panel began to melt in a later stage. The fire did not originate anywhere in the dashboard assembly or in the passenger compartment. The rear coach area of the limousine was in good condition, although it was damaged by smoke. The windows of the limousine were broken, apparently when the fire was extinguished. The rear coach area was damaged by exposure to the elements. The interior of the forward passenger compartment and the rear coach area were in good condition at the time of the loss.

Within the engine compartment, the Lincoln limousine was equipped with a 4.9 liter, V8 engine with electronic fuel injection. The top of the engine was burned, and most of the materials were charred. Plastics, such as the air intake tube and wiring insulation, were melted and were partially burned; however, there was no melting of aluminum components. The engine has fiberglass valve covers. The left side valve cover was charred and partially burned through. The engine utilizes electronic fuel injection. The fuel inlet and fuel return lines are located on top of the engine just above the left valve cover. The steel fuel lines remained in place; however, both of the fuel flex hoses were consumed by the fire.

Burn patterns within the engine compartment consist of a high consumption of combustible materials along the left side of the compartment. The left side framerail, extending from the firewall panel to the bumper support, was extensively scorched. All combustible materials in the immediate vicinity of the left framerail were consumed, and most alloy components were melted. The left front tire was mostly consumed and only fragments of it remained on the alloy wheel. The left side suspension was scorched and the coil spring was annealed. The plastic wheelwell and all of the wiring insulation along the left side were completely consumed. Only scorched metal components remained along the left side of the engine compartment in the vicinity of the framerail. The V8 engine was scorched along the left side; however, there was minimal consumption of materials on top of the engine and in front of it. The patterns clearly show that the fire originated on the left side of the engine compartment in the vicinity of the framerail. There were several electrical wiring harnesses that extended through the left side of the firewall panel just outboard of the framerail. The wiring harnesses were extensively burned, and all of the insulation was burned off.

March 7, 1993

Only the wire core remained. The Lincoln also had wiring harnesses extending along the left inner fender panel. They connected with several relays located at the left front of the compartment. The relays and the electrical wiring near the front of the compartment were completely destroyed. We could not determine the condition of the electrical wiring or the relays at the time of the fire.

There are multiple electrical circuits, which are energized while the vehicle is in operation. Because of the total destruction of the electrical components and the wiring, we could not determine which of the electrical circuits had overheated and ignited.

The V8 engine has electronic fuel injection. The fuel flex hoses extend along the left framerrail and connect to the fuel inlet and fuel return line on the fuel rail, located just above the left side cam cover. The flex fuel lines were consumed, and only the steel fuel lines still remained in place. It is evident that there was residual fuel in the lines and that they intensified the fire immediately to the left side of the engine. The operator of the vehicle reported that the brakes had failed and that he saw what he thought was "steam" coming from the engine compartment. Steam would be associated with white smoke. A fuel oriented fire would produce black smoke, and it is unlikely that it would be mistaken for steam.

Fire Origin and Cause

The origin of the fire was on the left side of the engine compartment. Because the fire burned intensely at the left front of the vehicle and scorched the left side of the bumper cover and the radiator support, it is evident that the fire originated near the front of the compartment. Based on the remaining burn patterns and the description of the fire given by the operator of the vehicle, it appears that the fire was caused by the ignition of electrical wire insulation and plastics at the left front of the engine compartment. Because the evidence was destroyed by the fire, we could not determine the exact cause of the electrical malfunction. The ABS brake unit is located at the left front of the vehicle. The control unit for the ABS system was subjected to intense heat during the fire. It is likely that the electrical wiring was burned in the early stages of the fire or by melting of the electrical wires, which prompted the operator of the vehicle to believe that his brakes had failed. The failure of the ABS brakes would change the pedal feel experienced by the operator.

The fire originated at the left front of the engine compartment. We believe that the fire was caused by an electrical malfunction in the relay system or the wiring; however, it cannot be confirmed due to the destruction caused by

March 7, 1995

the fire. We do not believe that the fire initiated as a result of the ignition of fuel vapor caused by a leakage of fuel from the flex hoses. It appears that the flex hoses and the residual fuel burned in a later stage of the fire.

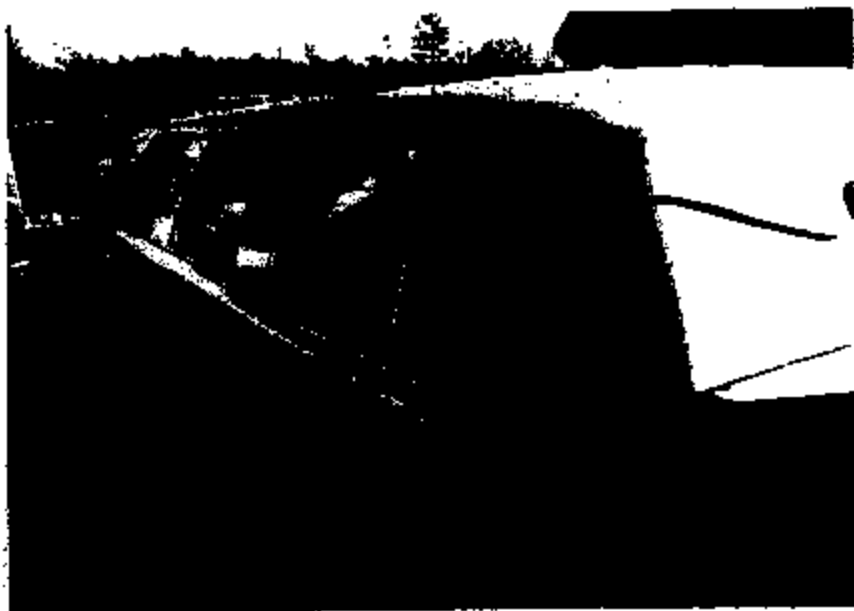

Dennis Lyons

Robert J. Paulino

SDL, 6592.1



Photograph 3
Right rear view. The rear coach area was not damaged by the fire.



Photograph 4
Left rear view. All the windows were broken, apparently when the fire was extinguished.

6592-025 28324

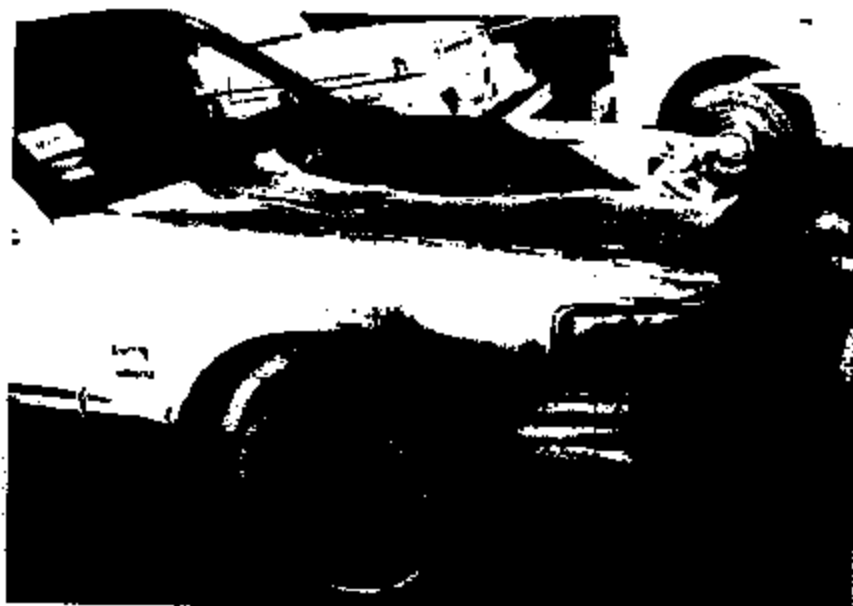


Photograph 1
Left front view of the 1993 Lincoln Continental Limousine.
It had substantial damage caused by a fire that occurred in
the left front of the engine compartment.



Photograph 2
Right front view. The fire spread to the right side of the
engine compartment at a later stage.

SDL, 6892.1



Photograph 5
View of burn patterns on the right side. The tire remained inflated, and the body panels were only slightly scorched.



Photograph 6
View of burn patterns on the left side. The tire was consumed, and the body panels were extensively scorched.

EN62-625 29328



Photograph 7

View of burn patterns at the front of the vehicle. They clearly indicate the fire burned with a longer duration on the left side of the compartment. The scorch patterns extended from the radiator support to the firewall panel.



Photograph 8

Overhead view of the 4.9 liter, fuel injected V8 engine. The fire did not burn intensely on top of the engine. The fire was concentrated on the left side of the compartment along the framerrail.

[REDACTED]

CMS# 95-0775

[REDACTED]

DA# Adams

15002-020 40725

CSCN140

VEHICLE DATA

96/05/07 11:31:23

ENTER VIN --- 2EALP74W7RX196331

NAME ---

ZIP ---

MODEL YR ---

OWNER NAME :

STREET ADDR :

CITY : ERIE

ST/PRV: PA CTRY:

ZIP/POSTAL CODE: 16504

N/A DATE: 95-01-12

N/A SOURCE: M

MODEL YEAR : 94

PLANT: X

SALE DATE: 94-10-07

BODY STYLE DESC: 4 DOOR SEDAN LX

PRODUCTION DATE: 94-05-27

VEHICLE DESC : 1994 CROWN VICTORIA

DIVISION

DISTRICT

ZONE

DEALER

PDC CODE

PCSD REGION

SHIP-TO

FACING

RESPONSIBLE

1

44

B

500

1

44

B

500

CA EMISSION :

NAVIS STATUS : 801

DSO DISTRICT :

DSO NUMBER :

ENGINE TAG CODE : EG804AA

COMPANY CAR IND :

FLEET CODE :

FLEET STATUS :

CAMPAIGN COUNTS

TOTAL CAMPAIGNS : 01

OPEN : 01 CLOSED : 00

ACTIVE: 01 HISTORY: 00

F1-INQUIRY F3-EXIT F4-G160 F5-G150 F8-CONTINUE SEARCH F9-G130

LPENG70

ENTER CAMPAIGN NUMBER==> 94889 VIN==> 2FALP74W7RX196331 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: ADAPTER PLT. BODY STYLE: 4 DOOR SEDAN LX
NEW STATUS CODE: CAMP DIV : 6
REPAIR INFORMATION: TYPE CODE: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE : AA
MICRO REF: CLAIM NUM: OASIS DATE : 94-08-12
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: IND: MATCH CODE:
CURRENT: 1 44 500 ASSIGNED: 95-01-13 SOURCE: PX EXTRACT DATE:
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
M RELEASED FOR MAILING 95-07-25
M RELEASED FOR MAILING 94-12-06
M RELEASED FOR MAILING 94-08-17
R READY TO RELEASE 94-08-11

DELETE REASON:
F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE
I037-MO MORE DATA TO DISPLAY

LPENG70

CSCN130

NO1 LOCATION RECIPIENT HISTORY

96/05/07 11:31:34

==>
ENTER CAMPAIGN NBR ==> 94889 VIN ==> 2FALP74W7RX196331
DEFECT : ADAPTER PLT. BODY STYLE DESC: 4 DOOR SEDAN LX
RESP DEALER : BEGINNING MAILED DATE: 95-07-25
RELEASE DESC : OSU FOLLOW UP MAILED ENDING MAILED DATE : 95-07-25
CAMPAIGN DIV : 5 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS: D
STREET ADDR1 :
ADDR2 : ST/PRV: PA
CITY : ERIE CTRY:
ZIP/POSTAL CODE: N-A SOURCE: M N-A EFF DATE: 95-01-12

RESP DEALER : 144500 BEGINNING MAILED DATE: 94-12-22
RELEASE DESC : POSTCARD FOLLOWUP ENDING MAILED DATE : 94-12-22
CAMPAIGN DIV : 5 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS: D
STREET ADDR1 :
ADDR2 : ST/PRV: PA
CITY : ERIE CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N N-A EFF DATE: 94-10-11
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
I032-PRESS F8 FOR MORE DATA LPENG70

E962-625 48728

CSCN130

NO. ICATION RECIPIENT HISTORY

96/05/07 11:31:38

==>

ENTER CAMPAIGN NBR ==> 94989 VIN ==> 2FALP74W7RX196331
DEFECT : ADAPTER PLT. BODY STYLE DESC: 4 DOOR SEDAN LX
RESP DEALER : 144500 BEGINNING MAILED DATE: 94-09-09
RELEASE DESC : NEW ISSUE TOTAL ENDING MAILED DATE : 94-09-09
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 :
CITY : ST/PRV:
ZIP/POSTAL CODE: N-A SOURCE: N CTRY: N-A EFF DATE: 00-00-00

RESP DEALER : BEGINNING MAILED DATE:
RELEASE DESC : ENDING MAILED DATE :
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE:
F1-INQUIRY F3-EXIT F4-QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9-G140
I048-LAST PAGE LPENG70

E882-825 45728

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*****
*
*
*****
* GENERATED BY: *
* OMERA TAXE *
*
* PHONE: 111-845-8992 *
*
* JON: 0002611 *
*
* JOBDATE: 05/02/96 *
*
* TIME: 8:25:04 *
*
*****
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 *
 * VEHICLE HISTORY (SE-II) TYPE *
 *

```
* MODEL YEAR          = 94
* CUT-OFF DATE       = 11APR96
* REPORT TITLE        = MACHENELL FOR MAVIN
* VEHICLE TYPE        = CAR
* REPORT CLAIM TYPE    = ALL CLAIMS
* REPORT SORT SEQUENCE = PLANT CODE \ SERIAL NO
* PAGE ON PRIMARY SORT=-
* PARETO HIS VALUE     =
* PLANT/SERIAL NUMBERS = Y156331
```

 DE-11 CUSTOMER RING
 NO RECORDS FOUND

THERE ARE NO OBSERVATIONS THAT
MEET YOUR SEARCH CRITERIA.
PLEASE VERIFY YOUR SELECTIONS FOR
POSSIBLE ERRORS/MISMATCHES.

IF YOU NEED FURTHER ASSISTANCE THEN
CALL THE SE-II HELP DESK

 FAILED IN DATA STEP +COMMTEATA*

DAK-2-025 46736

VEH. & ENCL. DATA
5/23/96

IN THE COURT OF COMMON PLEAS OF ERIE COUNTY, PENNSYLVANIA
CIVIL DIVISION

DARLENE MACKRELL,

Plaintiff,

vs.

No.: 11340-1996

FORD MOTOR COMPANY,

Defendant.

COMPLAINT IN CIVIL ACTION

FILED ON BEHALF OF:

Plaintiff

COUNSEL OF RECORD:

Mark F. Bennett, Esquire
PA I.D. # - 56644
FECZKO AND SEYMOUR
FIRM # - 003

520 Grant Building
Pittsburgh, PA 15219

Telephone: 412-261-4970

IN THE COURT OF COMMON PLEAS OF ERIE COUNTY, PENNSYLVANIA
CIVIL DIVISION

[REDACTED])
Plaintiff,)
vs.) No.:
FORD MOTOR COMPANY,)
Defendant.)

NOTICE TO DEFEND

YOU HAVE BEEN SUED IN COURT. IF YOU WISH TO DEFEND AGAINST THE CLAIMS SET FORTH IN THE FOLLOWING PAGES, YOU MUST TAKE ACTION WITHIN TWENTY (20) DAYS AFTER THIS COMPLAINT AND NOTICE ARE SERVED, BY ENTERING A WRITTEN APPEARANCE PERSONALLY OR BY ATTORNEY AND FILING IN WRITING WITH THE COURT YOUR DEFENSES OR OBJECTIONS TO THE CLAIMS SET FORTH AGAINST YOU. YOU ARE WARNED THAT IF YOU FAIL TO DO SO THE CASE MAY PROCEED WITHOUT YOU AND A JUDGMENT MAY BE ENTERED AGAINST YOU BY THE COURT WITHOUT FURTHER NOTICE FOR ANY MONEY CLAIMED IN THE COMPLAINT OR FOR ANY OTHER CLAIM OR RELIEF REQUESTED BY THE PLAINTIFF. YOU MAY LOSE MONEY OR PROPERTY OR OTHER RIGHTS IMPORTANT TO YOU.

YOU SHOULD TAKE THIS PAPER TO YOUR LAWYER AT ONCE. IF YOU DO NOT HAVE A LAWYER OR CANNOT AFFORD ONE, GO TO OR TELEPHONE THE OFFICE SET FORTH BELOW TO FIND OUT WHERE YOU CAN GET LEGAL HELP;

Lawyer Referral Service
Erie County Bar Association
501 Sansafras Street
Erie, PA 16507

IN THE COURT OF COMMON PLEAS OF ERIE COUNTY, PENNSYLVANIA
CIVIL DIVISION

[REDACTED]
Plaintiff,
VS.
FORD MOTOR COMPANY,
Defendant.

No.:

COMPLAINT IN CIVIL ACTION

The Plaintiff, [REDACTED] by her attorneys, Paczko and Seymour, hereby makes the within Complaint in Civil Action and states the following:

COUNT I - NEGLIGENCE

1. [REDACTED] Plaintiff herein, is an adult individual residing at [REDACTED] Erie, Pennsylvania [REDACTED]
2. Ford Motor Company, Defendant herein, is a corporation doing business in the Commonwealth of Pennsylvania with a principal place of business at Parklane Tower West, Suite 330, Dearborn, Michigan 48129
3. The Defendant, Ford Motor Company, is engaged in the manufacturing, distribution and sale of motor vehicles.
4. On or about December 23, 1994, the Plaintiff's motor vehicle a 1994 Crown Victoria Vehicle Identification Number 2FALP74W7RX196331, was being operated over and upon Interstate 90, Erie, Pennsylvania. The motor vehicle was being operated by John Newman and he was exercising the necessary due care and caution that the circumstances required. The said motor vehicle was

designed, manufactured, supplied and sold by the Defendant, Ford Motor Company. At said time and place, while the Plaintiff's motor vehicle was being operated over and upon Interstate 90, the motor vehicle caught on fire, owing to the negligence, carelessness and recklessness of the Defendant, its agents, servants and employees, all engaged within the course of their employment and within the scope of their authority. The Defendant negligently designed, manufactured and supplied the motor vehicle in a defective condition which caused the motor vehicle to catch on fire all in such a manner as to cause the Plaintiff to sustain damages.

5. The damages sustained by the Plaintiff were directly and proximately caused by the negligence of the Defendant, its agents, servants and employees, all of whom were acting within the scope of their authority and within the course of their employment in the following particulars to-wit:

- a. In negligently constructing, designing and using defective materials and workmanship in the manufacture of said motor vehicle;
- b. In failing to properly inspect, test and repair said motor vehicle before delivering the same;
- c. In failing to warn the Plaintiff of the negligent construction and defects existing in said motor vehicle;
- d. In failing to provide proper safeguards to prevent such an occurrence;
- e. In permitting and causing said fire;
- f. In providing a defective electrical wiring system;
- g. In allowing a high resistance condition to exist in the electrical wiring system;
- h. In failing to detect the defective electrical wiring system;

- i. In permitting and causing an unsafe, unreasonable, dangerous, hazardous and defective condition to exist in the motor vehicle and its electrical wiring system; and
- j. In employing incompetent and unskilled employees, servants and agents to inspect, test, repair and/or service the motor vehicle and its electrical wiring system.

6. As a direct and proximate result of the aforementioned negligent acts and/or omissions of the Defendant, Ford Motor Company, the Plaintiff, [REDACTED] has sustained damages to her vehicle and property.

WHEREFORE, Plaintiff, [REDACTED] demands judgment in her favor and against the Defendant, Ford Motor Company, in an amount not to exceed the arbitration limits plus interest and cost of suit.

COUNT II - BREACH OF WARRANTY

7. The Plaintiff incorporates Paragraphs 1 through 6 the same as if set forth herein at length.

8. The aforementioned motor vehicle was manufactured, distributed, sold and supplied by the Defendant, its agents, servants and employees, acting with the scope of their authority and within the course of their employment.

9. The property damages sustained by the Plaintiff were directly and proximately caused by the breach of the Defendant's express warranties together with the Defendant's breach of the implied warranty of merchantability and the implied warranty that the motor vehicle was fit for its intended use and purposes all which inure to the benefit of the Plaintiff.

10. In designing, manufacturing, selling and supplying the motor vehicle and its electrical wiring system, the Defendant, Ford Motor Company, warranted that it properly inspected, tested, and/or repaired the motor vehicle and its electrical wiring system and that it performed all of these services in a good and workmanlike manner.

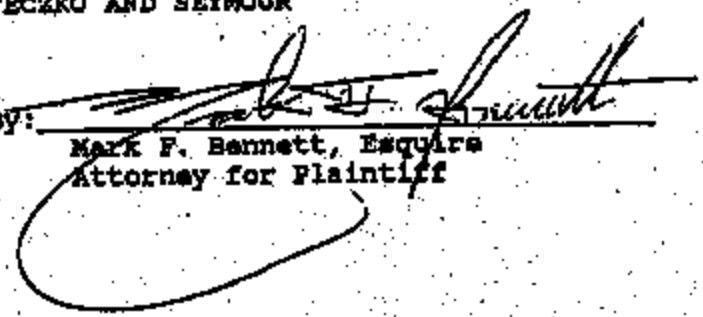
11. The Defendant, Ford Motor Company, breached the aforesaid warranties because the motor vehicle and its electrical wiring system were not properly designed or manufactured.

12. As a direct and proximate result of the aforementioned breach of warranties by the Defendant, Ford Motor Company, the Plaintiff, [REDACTED], has sustained damages to her vehicle and property. A copy of the estimates of repair which will be introduced at trial are attached hereto, made a part hereof and marked as Exhibit "A."

WHEREFORE, the Plaintiff, [REDACTED] demands judgment in her favor and against the Defendant, Ford Motor Company, in an amount not to exceed the arbitration limits plus interest and cost of suit.

Respectfully submitted,

FECZKO AND SEYMOUR

By: 

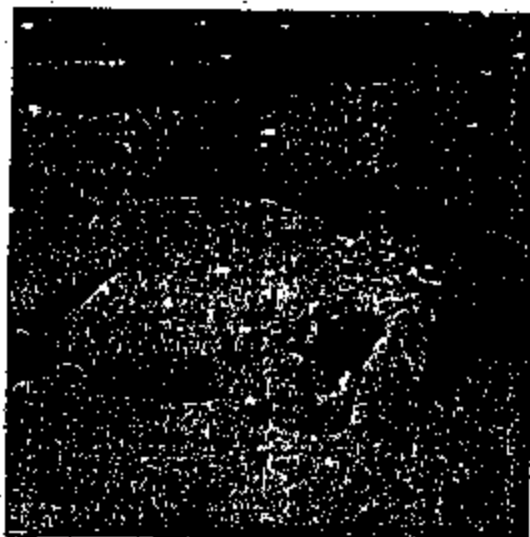
Mark F. Bennett, Esquire
Attorney for Plaintiff

VERIFICATION

I, [REDACTED] verify that the statements made in this Complaint in Civil Action are true and correct. I understand that false statements herein are made subject to the penalties of 18 Pa. C.S.A. Section 4904 relating to unsworn falsification to authorities.

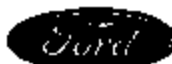
Dated: 4/8/76

[REDACTED]





ER02-025 48739



Office of the General Counsel

Ford Motor Company
Parsons Towers West
Suite 300
Three Parsons Boulevard
Dearborn, Michigan 48128-2588

June 28, 1995

Liberty Mutual Insurance
Cherrington Corporate Center
825 Cherrington Parkway
Coraopolis, PA 15108-3187

ATTENTION: BRYAN BOCCI

Re: Claimant [REDACTED]
Vehicle: 1994 Crown Victoria
D/E: December 28, 1994
CMS No.: 95-0775

Dear Mr. Bocci:

Following a review of the facts and circumstances surrounding this event, Ford Motor Company finds no evidence of a manufacturing or design defect, therefore, we deny your claim.

Please be advised that all necessary steps should be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

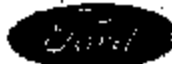
Sincerely,

Nancy Carpenter
Claims Analyst

ads

cc:\claims\adms\adl.w22

ERG2-825 48756



Office of the General Counsel

Ford Motor Company
Perkins Towers West
Suite 300
Three Perkins Boulevard
Dearborn, Michigan 48128-2568

May 28, 1995

Liberty Mutual Insurance Company
Commerce Plaza
5000 Tilghman Street, Suite 300
Allentown, PA 18104

ATTENTION: BRIAN M. BOCCI

Re: Claimant: [REDACTED]
Vehicle: 1994 Crown Vic
CMS No: 95-0775

Dear Mr. Bocci:

We are in receipt of your letter giving Ford Motor Company notice of your interest in the above claim. After a review of the information provided we have determined that there is insufficient evidence to prove a manufacturing or design defect.

This letter will hereby put you on notice that you should take all necessary steps in order to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. You have asserted a claim against Ford Motor Company, and accordingly, Ford Motor Company has the fundamental right, in essence a due process right, to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

Thus, please be advised that if you tamper with, alter, destroy and/or in any way modify the subject vehicle and any of its component parts and/or allow any other individual or entity to tamper with, alter, destroy and/or in any way modify the subject vehicle and any of its component parts, Ford Motor Company will exercise all available options against you, including but not limited to initiation of a lawsuit for spoliation/destruction of evidence, bad faith and a request for all fees and costs expended in this litigation.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part that you claim to be defective or advise you in writing that it does not intend to perform such inspection and/or testing. But even in that event, Ford Motor Company will insist that you maintain and preserve for trial all components that you claim are defective.

May 25, 1996

Page 2

Given your claim, any salvage rights are subordinate to Ford Motor Company's rights. Accordingly, Ford Motor Company is hereby putting you on notice that you may not salvage the vehicle or any of its component parts until this matter is resolved or Ford Motor Company advises you in writing to the contrary.

Sincerely,

Harold E. Keyes
Senior Claims Analyst

dmb

c:\claims\dmb\pic\dmb22

**LIBERTY
MUTUAL**



Liberty Mutual Group

Commerce Plaza
5000 Tilghman Street
Suite 300
Allentown, Pennsylvania 18104
Telephone: (610) 391-9391

Ford Motor Company
Parklane Towers West
Suite 300
Three Parklane Boulevard
Dearborn, MI 48126-2568

Attn: Michael A. Bragg
Claim # [REDACTED]
Loss Date: 12-23-94
Our Claim # [REDACTED]

Dear Mr. Bragg:

I am in receipt of your letter in which you requested that Liberty Mutual forward the defective part/s, along with the fire report, expert report, and appraisal regarding the fire damage sustained to our insured's 1994 Ford Crown Victoria on the above listed date.

Please be advised that I have enclosed a copy of the expert report done by W.L. Davison, along with copies of the photo's that they took of the vehicle. However, I am unable to include any defective part/s, as W.L. Davison did not specifically list what part was responsible for the damages to the vehicle in question. As you can see, they simply listed the cause as being electrical.

I understand that the enclosed information is not entirely what you needed, however, if you wish to inspect the vehicle, please contact me at the above listed phone number so that I can make the necessary arrangements with the salvage yard.

I appreciate your anticipated cooperation in this matter, and look forward to hearing from you in the near future.

Very Truly Yours,

Brian M. Beech
Sr. Claims Representative

Investigation Report
Vehicle: 1994 Ford Crown Victoria
for
Liberty Mutual Insurance Company

February 9, 1995

By

W. L. Davison
Warrendale, PA

ERG-025 48762

W.L. Davis

**Automotive Consulting
Forensic Mechanical Evaluation**

337 Northgate Drive
Post Office Box 315
Warrendale, PA 15066
(412) 935-4524
Fax: (412) 935-5025

February 9, 1995

**Kelly Cox
Liberty Mutual Insurance Company
625 Cherrington Parkway
Coraopolis, PA 15108**

RE: Our Assignment # [REDACTED]
Insurance Claim # [REDACTED]
Insured: [REDACTED]
Vehicle: Year - 1994
Make - Ford
Model - Crown Victoria
Body Style - 4 door
VIN #: 2FALP74W7RX196331
Date of Loss: 12/23/94
Type of Loss: Fire

Dear Ms. Cox:

As per your request, I have examined the above identified subject vehicle, a 1994 Ford Crown Victoria, vehicle identification number (VIN) 2FALP74WRX196331. This examination was conducted at New England Recovery Salvage Pool, located at Route 351, Ellwood City, PA, on January 23, 1995.

The purpose of this investigation was to determine, if possible, the origin and cause of the vehicle fire which occurred on or about December 23, 1994.

Assignment [REDACTED]
Claim #AL [REDACTED]
February 9, 1995
Page 2

This examination included but was not limited to the fuel, exhaust, and emission systems of the subject vehicle. Due to weather conditions and the telephone conversation of February 6, 1995, when you requested no further examination be conducted, this examination was initial in scope.

It should be noted, however, that all of the preliminary findings and examination of the burn patterns sustained by the subject vehicle clearly indicate the causation for the fire as being electrical.

For your review, I have also taken the liberty to include my current curriculum vitae. If I can be of any service to you and your company in the future, I would certainly hope that you would consider using this firm in the future. Please do not hesitate to contact me at anytime.

Very truly yours,


W. L. Davison, Jr.
PRESIDENT

/w



1962-82 48785



EP62-625 48786

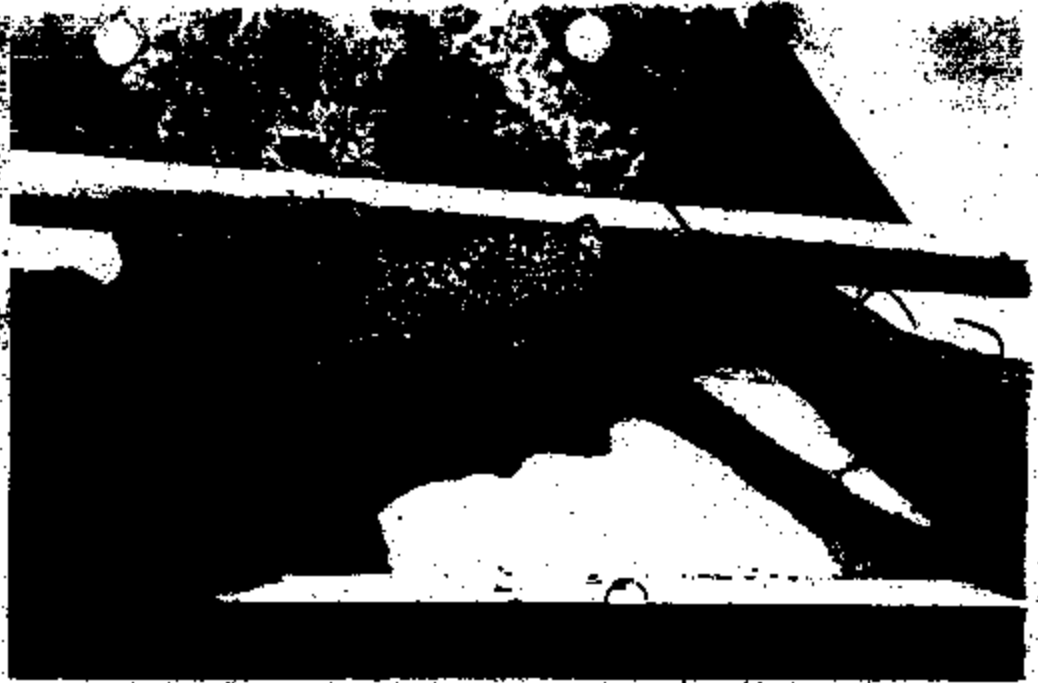




BA02-025 48788

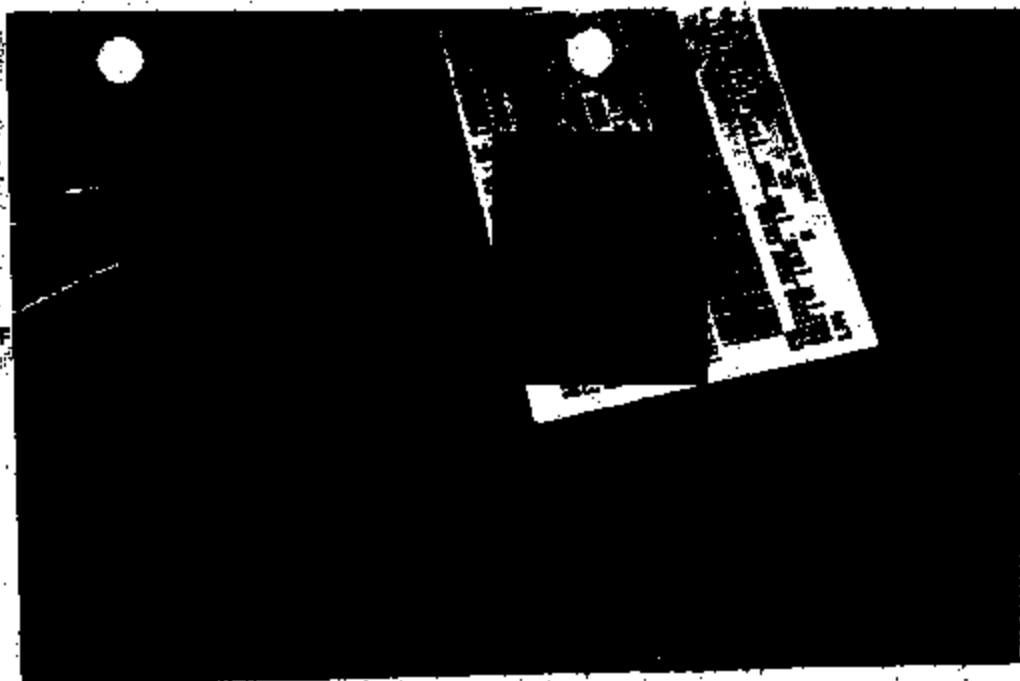


2982-825 48783





EP82-825 48771







1982-825 48774



EA82-825 48775

**LIBERTY
MUTUAL**



Liberty Mutual Group

CLSD

Charrington Corporate Center
625 Charrington Parkway
Coraopolis, Pennsylvania 15108-3187
Telephone: (412) 269-3900
Personal Market: (800) 894-7222

MARCH 2, 1995

FORD MOTOR CO.
MIKE BRAGGS, OFFICE OF GENERAL COUNCIL
PARKLANE TOWER WEST STE 300
DEARBORNE MI 48129

INSURED: [REDACTED]
CLAIMANT: [REDACTED]
DATE OF LOSS: 12/23/94
FILE NUMBER: [REDACTED]

Dear MIKE BRAGGS, OFFICE OF GENERAL COUNCIL:

AS PER OUR PHONE CONVERSATION, OUR INVESTIGATION SHOWS THAT THE FIRE IN THE ENGINE WAS CAUSED AS A RESULT OF ELECTRICAL PROBLEM. IT IS MY UNDERSTANDING THAT [REDACTED], WITH FORD MOTOR COMPANY, HAS CONCLUDED HIS INVESTIGATION, AND YOU HAVE NO FURTHER NEED OF THE CAR. I WOULD LIKE TO CONFIRM THIS BEFORE WE SELL THE AUTO FOR SALVAGE. WE ARE LOOKING TO RECOVER OUR LOSSES THROUGH FORD MOTOR COMPANY.

Sincerely,
KELLY COX
Claims Department
Ext. 471

Claims Investigation Report FIRE

DISTRICT PITTSBURGH		LEGAL CAR-FILE NO. 105094788	
OWNER'S NAME AND ADDRESS [REDACTED]		SELLING DEPT. DAVE HALLMAN FORD EDINBORO PA	SERVICING DEPT. NO SERVICE PERFORMED SINCE DEL DATE 7-15-84
VEHICLE MODEL CROWN VICT	YEAR 84	MILEAGE 11000	VEHICLE IDENTIFICATION NUMBER 2FALP74W7RX196331
DATE OF FIRE 12-23-84		LOCATION WEST SIDE ERIE BETWEEN SHOPPING CENTERS CHRISTMAS SHOPPING - EVENING - DARK	
ANY EVIDENT OF ABUSE OR LACK OF MAINTENANCE? YES ☐ NO ☒		ATTACH, STATEMENTS OF DEALER, SERVICE MANAGER, MECHANICS, AND TOW TRUCK DRIVER.	
WHERE WAS INSPECTION MADE? NEW ENGLAND RECOVERY ROOM 251 EDINBORO CITY PA. 412-753-0480		DATE 1-25-85	
NAMES OF PERSONS PRESENT JACK RIVARD		DID ANYONE PREVIOUSLY EXAMINE VEHICLE? LIBERTY MUTUAL INSURANCE ADJUSTOR	
		PREPARED BY JACK RIVARD	DATE 1-26-85

How was the vehicle being used when the fire was first noticed? How long?
(e.g., parked with engine off for 15 minutes, idling for 5 minutes, stop and
go driving for 30 minutes, etc.).

Describe: DRIVING BETWEEN SHOPPING CENTERS IN METRO ERIE PA.,
IN EARLY EVENING. VEHICLE DRIVEN ABOUT ONE HOUR, STOP AND GO,
ABOUT AN HOUR WITH LIGHTS, RADIO AND HEATER ON, DARK EARLY EVENING.

Driver observations of vehicle's performance prior to noticing fire (e.g.,
running rough previous 15-20 minutes, smelled electrical, smelled fuel, heard
"pop", noticed nothing unusual, etc.).

Describe: DRIVER NOTICED ENGINE ROUGH AND LOSING POWER. DRIVER
FROM ANOTHER VEHICLE FLAGGED DRIVER WITH FIRE WHILE OUT
BOTTOM OF ENGINE COMPARTMENT UP TO THAT TIME DRIVER HAD
NO KNOWLEDGE OF FIRE. DRIVER LEFT VEHICLE TO NOTIFY FIRE DEPT.

- I. A. Location of initial fire — be as specific as possible (e.g., underdash - right side, or trunk - right rear).

1. Underhood: _____
2. Instrument Panel/Dash: _____
3. Trunk: _____
4. Under Vehicle: LT. SIDE OF ENGINE COMPARTMENT
5. Seat (Front/Rear; Left/Right/Center): _____
6. Steering Column: _____
7. Fuel Filler Area: _____
8. Other: _____

B. Smoke/Flame

1. Location of Initial Smoke: BEHIND LEFT WHEEL
2. Color of Smoke: BLACK
3. Duration of Smoke: 15 MINUTES
4. Location of Initial Flame (or "No Flame/Smoke Only"): UNDER ENGINE AREA
5. When Was Flame First Seen: OTHER DRIVER NOTICED FLAME ON BOTTOM OF ENGINE AREA OF CAR

C. Type of Fire (Describe)

1. Electrical: _____
2. Exhaust System: _____
3. Fuel Leak: _____
4. Other Vehicle Fluid Leak: _____
5. Battery: _____
6. Other: _____
7. Unknown: UNABLE TO DETERMINE TYPE

II. Vehicle Systems Inspection

A. Electrical System

1. Apparent Point of Fire Origin: LEFT SIDE OF ENGINE COMPARTMENT

2. Check Fuse Panel

- a. Fuses/Circuit Breakers Blown: BURNT-UNABLE TO CHECK
b. Oversize Fuses Used: BURNT UNABLE TO CHECK

3. Note Electrical Components Damaged/Destroyed:

ALL ELECTRICAL ITEMS IN ENGINE COMPARTMENT AND IN DASH

4. Check Wiring at Point of Fire Origin:

- a. Wire(s) Penetrated by Sheetmetal, or screws/cut/or spliced:
NOT APPLICABLE

- b. Proper/Improper Routing: PROPER

- c. Insulation/Connector Condition - Subject to

Chafing/Sources: NONE-INSULATION BURNT OFF ALL WIRING

- d. Color of any Bared Copper Wires: BROWN COPPER

- e. Wire Strands Fused/Welded Together: FUSED AT RT. HSLP AREA

- f. Bundling or Baling of Wires Where Separated: NONE

5. Check Condition of Components

- a. Utilize External Power Source to Determine if Component Still Functions (Excessive Draw? - Drag?):

NOT APPLICABLE

- b. Attempt to Manually Rotate Electromechanical Components (e.g., Blower Motor, etc.): BURNT AND OR SEIZED - ALTERNATOR HOUSING MELTED

B. Exhaust System

1. Check Appearance of

- a. Catalytic Converter: OK

- b. Muffler: OK

- c. Exhaust Manifold: OK

- d. Component Clearance to Floorpan, Crossmembers, Other Components, etc.: OK

- e. Note Any Holes, Dents, Separation, Missing Components (e.g., Heat Shields, Manifold Bolts, etc.). Comment: OK

2. If catalyst/muffler appear to be location of fire origin, check engine idle speed, ignition timing, etc. Comment: _____

NOT APPLICABLE

C. Fuel System

1. Examine tank, lines, fuel metering systems for evidence of fuel leaks
 - a. Fuel Tank (Perforations, Seams, Sending Unit, etc.): NONE
 - b. Fuel Lines, Hoses, Fittings and Connectors: BURNT OFF AT ENGINE
 - c. Fuel Metering System (Carburetor, Fuel Rail, Injectors): PARTS OF SYSTEM - BURNT
2. Note any evidence of modified or Non-OEM components (e.g., rerouted fuel or vapor lines, non-OEM gas caps, modified filler pipe, etc.): NONE

D. Other Fluid Leaks

1. Examine engine for evidence of possible oil leaks (e.g., valve cover gasket): UNABLE TO CHECK - DIP STICK END BURNT OFF - KICK WRADED TO TUBE. VALVE COVER SIDES BURNT THEN.
2. Possible brake fluid leaks (check master cylinder fluid level, examine for cut/pinched/crossed lines): NO FLUID - RESERVOIR BURNT OFF
3. Transmission cooler connections (fluid level and condition, examine lines): SECK SHOWS FULL OF GOOD FLUID, HOWEVER COOLER LINES BURNT OFF RADIATOR. RADIATOR COMPLETELY BURNT AWAY.
4. Power steering fluid (fluid level, examine lines): UNABLE TO CHECK, LINES BURNT OFF

III. General Comments

1. Analyze and describe burn patterns
 - a. Paint Baked/Pealed/Blistered: OUTSIDE RIVET NUTS, W/5 PILLARS, FRONT DOOR EDGES, TOP PANEL EDGES
 - b. Metal Bared and Oxidized (Rust Red): FRONT SHEET METAL AND BRACES, LT. FENDER & LOW PANEL RUST RED.
 - c. Low Temperature Metals (see Chart) Most Damaged: ZINC HOUSING CASTING OF ALTERNATOR MELTED - 790°
 - d. Condition of Plastic, Rubber, Cloth Fabrics: HARNESSES, CONNECTIONS, HOSES, DASH, FRONT SEAT COVERS BURNT - MANY PARTS MELTED
2. Note any Non OEM Equipment installed: NONE

3. Other Observations/Comments: VEHICLE PURCHASED FROM DOUG WALMAN FOOD, DEMO OF 5Y MILE WHO STATED NO PROBLEM NOTED WHILE HE DROVE VEHICLE.
DRIVER OF VEHICLE DURING FIRE WAS FRIEND OF OWNER.
EVERYTHING IN FRONT OF W/SHIELD IS DESTROYED.
FIRE TRAVELED THRU COIL TO DAMAGE DASH AREA AND FRONT SEATS, THEN BREAK W/SHIELD GLASS.
FIRE APPEARS TO BE HOTTEST IN LEFT FRONT CORNER OF ENGINE COMPARTMENT.
HOOD BURNT OFF.
NAVE COVERS (PLASTIC) BURNT THRU SIDES
11000 MILES IS INFORMATION FROM OWNER.
DASH BURNT, NO HISTORY RECORDS AVAILABLE DUE TO NO SERVICE RECORD.

TRIP HISTORY AFTER FIRE - N.E.R.
0 ADIS REPORT
10 PHOTOS

NAME

DATE

1-26-95

IGNITION AND FLASH TEMPERATURES

Degrees Fahrenheit

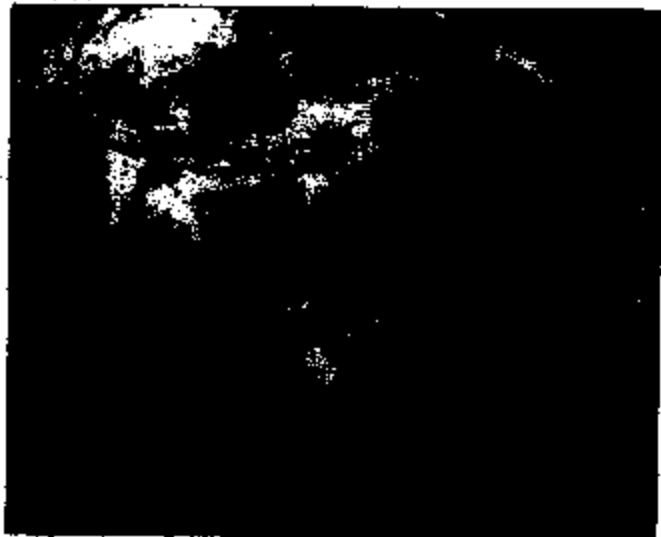
MATERIAL	AUTOIGNITION TEMPERATURE	FLASH POINT
Brake Fluid	925	340
Ethyl Alcohol	700	55
Fuel oil #2	494	110
Gasoline	900	-40
Power Steering Fluid	900	185
Radiator Coolant 50% Water	910	-
SAE 90W Gear Lubricant	700	450
SAE 10W30 Motor Oil	625	415
Stoddard Solvent	450	100
Transmission Fluid	575	390
Windshield Washer Fluid	850	85
Wood 5 min. exposure	600	
10 min. exposure	500	
30 min. exposure	375	

MELT TEMPERATURES

Degrees Fahrenheit

Aluminum	1220
Copper	2000
Iron	2100
Chromium	3350
Glass	1600
(Glass Softens at 1400)	
Lead	620
Nickel	2650
Plastics-Most Common Types	300-500
Solder Electrical	350
Radiator	550
Tin	450
Undercoating	350
Zinc (Diecastings)	790

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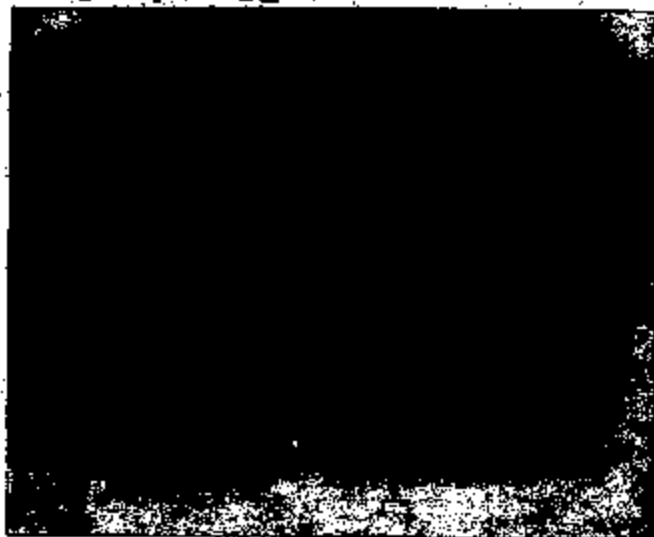
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