

EA02-025

FORD 10/27/03

LETTER TO ODI

APPENDIX M

BOOK 11 OF 22

PART A-D

PART B

[REDACTED]

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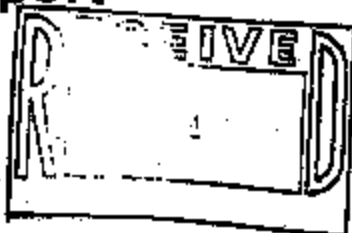
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DISPOSE of Copies (Check Stamp: by)	
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Schedule Number: 10-6 (14)	

REDACTED

Claims Investigation Report FIRE



DISTRICT ORLANDO		LEGAL CAR FILE NO. 100-812-894	
OWNER'S NAME AND ADDRESS MIAMI, FL.		SELLING DEPT. MIAMI L-M	SERVICING DEPT. SAME
VEHICLE MODEL TOWN CAR	YEAR 1992	MILEAGE 9600+	VEHICLE IDENTIFICATION NUMBER 1LNLM81WKNY637498
DATE OF FIRE 5-6-92		LOCATION MIAMI, FL.	
ANY EVIDENCE OF ABUSE OR LACK OF MAINTENANCE? YES ☐ NO ☒		ATTEND, COMMENTS OF DEALER SERVICE MANAGER, MECHANICS, AND TOW TRUCK DRIVER.	
WHERE WAS INSPECTION MADE? MIAMI L-M BODY SHOP 9601 N.W. 7TH AVE, MIAMI		DATE 5-11-92	
NAMES OF PERSONS PRESENT FRED WEISNER - MGR, BODY SHOP		DID ANYONE PREVIOUSLY EXAMINE VEHICLE? CRAWFORD & COMPANY APPRAISERS	
INSPECTED BY D.W. PERUGINI		DATE 5/11/92	

How was the vehicle being used when the fire was first noticed? How long?
(e.g., parked with engine off for 15 minutes, idling for 5 minutes, stop and go driving for 30 minutes, etc.).

Describe: VEHICLE USED FOR LOCAL CITY SHORT TRIP
AND PARKED FOR APPROXIMATELY 3 HOURS
BEFORE FIRE WAS DISCOVERED.

Driver observations of vehicle performance prior to noticing fire (e.g., running rough previous 15-20 minutes, smelled electrical, smelled fuel, heard "pop", noticed nothing unusual, etc.).

Describe: OWNER OF VEHICLE HEARD "POPPING" NOISES
AT 10:30 PM AND DISCOVERED FIRE. NEIGHBOR
REPORTED HEARING SAME "POPPING" NOISES AT
APPROXIMATELY 10 PM.

- I. A. Location of initial fire — be as specific as possible (e.g., underdash - right side, or trunk - right rear).

1. ☒ Underhood: RIGHT SIDE OF ENGINE.
2. ☐ Instrument Panel/Dash: _____
3. ☐ Trunk: _____
4. ☐ Under Vehicle: _____
5. ☐ Seat (Front/Rear; Left/Right/Center): _____
6. ☐ Steering Column: _____
7. ☐ Fuel Filler Area: _____
8. ☐ Other: _____

B. Smoke/Flame

1. Location of Initial Smoke: RIGHT SIDE OF HOOD.
2. Color of Smoke: BLACK
3. Duration of Smoke: 10-15 MINUTES
4. Location of Initial Flame (or "No Flame/Smoke Only"): RIGHT SIDE OF HOOD.
5. When Was Flame First Seen: IMMEDIATELY AFTER HEARING "POPPING" SOUNDS AND SEEING SMOKE.

C. Type of Fire (Describe)

1. Electrical: _____
2. Exhaust System: _____
3. Fuel Leak: _____
4. Other Vehicle Fluid Leak: _____
5. Battery: _____
6. Other: _____

7. Unknown: ORIGIN APPEARS TO HAVE BEEN AT RIGHT FRONT OF ENGINE.

II. Vehicle Systems Inspection

A. Electrical System

1. Apparent Point of Fire Origin: RIGHT FRONT ENGINE COMPARTMENT NEAR BATTERY.

2. Check Fuse Panel

a. Fuses/Circuit Breakers Blown:

PANEL AREA DESTROYED -

b. Oversize Fuses Used:

UNABLE TO OBSERVE.

3. Note Electrical Components Damaged/Destroyed:

ALL COMPONENTS UNDER HOOD, INSTRUMENT PANEL ASSEMBLY.

4. Check Wiring at Point of Fire Origin:

a. Wire(s) Penetrated by Sheetmetal, or screws/nut/or spliced:

NONE APPARENT

b. Proper/Improper Routing:

NONE OBSERVED.

c. Insulation/Connector Condition --Subject to

Chafing/Scoring: ALL DESTROYED UNDER HOOD AND IN INSTRUMENT PANEL ETC.

d. Color of any Bare Copper Wires: COPPER-BLACK

e. Wire Strands Fused/Welded Together: NONE OBSERVED

f. Bending or Baling of Wires Where Separated: NIP

5. Check Condition of Components

a. Utilize External Power Source to Determine if Component Still Functions (Excessive Draw? - Drag?):

DESTROYED

b. Attempt to Manually Rotate Electromechanical Components (e.g., Blower Motor, etc.):

DESTROYED

B. Exhaust System

1. Check Appearance of

a. Catalytic Converter:

b. Muffler:

c. Exhaust Manifold:

d. Component Clearance to Floorpan, Crossmembers, Other Components, etc.:

e. Note Any Holes, Dents, Separation, Missing Components (e.g., Heat Shields, Manifold Bolts, etc.). Comment:

NONE APPARENT

2. If catalyst/muffler appear to be location of fire origin, check engine idle speed, ignition timing, etc. Comment: N/A

C. Fuel System

1. Examine tank, lines, fuel metering systems for evidence of fuel leaks

a. Fuel Tank (Perforations, Seams, Sending Unit, etc.):

b. Fuel Lines, Hoses, Fittings and Connectors: HOSES DESTROYED, FUEL CLIPS IN PLACE

c. Fuel Metering System (Carburetor, Fuel Rail, Injectors):

2. Note any evidence of modified or Non-OEM components (e.g., rerouted fuel or vapor lines, non-OEM gas caps, modified filler pipe, etc.):

NOTHING OBSERVED

D. Other Fluid Leaks

1. Examine engine for evidence of possible oil leaks (e.g., valve cover gasket): VALVE COVERS BURNED & DISTORTED FROM HEAT

2. Possible brake fluid leaks (check master cylinder fluid level, examine for cut/pinched/crossed lines):

DESTROYED

3. Transmission cooler connections (fluid level and condition, examine lines):

DESTROYED

4. Power steering fluid (fluid level, examine lines):

DESTROYED

III. General Comments

1. Analyze and describe burn patterns

- a. Paint Baked/Pealed/Blistered: ALL FRONT SHEET METAL, FORWARD ROOF AREA, FRONT DOORS.
- b. Metal Bared and Oxidized (Rust Red): R/F ROOF AREA
- c. Low Temperature Metals (see Chart) Heat Damaged: RADIATOR AND AIR CONDENSER COILS, AIR CONDENSER
- d. Condition of Plastic, Rubber, Cloth Fabrics: CHARRED, MELTED, BURNED.

2. Note any Non OEM Equipment installed:

NONE OBSERVED

3. Other Observations/Comments: VEHICLE BOULED BY

CLIFFORD LADERMAN AND WAS PARKED IN HIS DRIVEWAY WHEN FIRE OCCURRED. MR. LADERMAN STATED THAT APPROXIMATELY \$5000 DAMAGE WAS DONE TO HIS PROPERTY. FIRE AND HEAT APPEARS TO HAVE BEEN CONCENTRATED IN R/F AREA OF ENGINE COMPARTMENT AND RIGHT SIDE OF PASSENGER COMPARTMENT. NO METAL OXIDATION OBSERVED EXCEPT FOR R/F ROOF PANEL. HOOD & GRILLE ASSEMBLIES COMPLETELY CONSUMED BY FIRE. HEATER CASE HAD MINIMAL DAMAGE LYING IN ENGINE COMPARTMENT BEHIND ENGINE AND ENCASED IN MOLTEN WINDSHIELD GLASS.

NAME

W. J. Puzia

DATE

5-12-92

IGNITION AND FLASH TEMPERATURES

Degrees Fahrenheit

MATERIAL	AUTOIGNITION TEMPERATURE	FLASH POINT
Brake Fluid	925	240
Ethyl Alcohol	700	55
Fuel Oil #2	494	110
Gasoline	900	-40
Power Steering Fluid	900	385
Radiator Coolant 50% Water	910	-
SAE 90W Gear Lubricant	700	450
SAE 10W30 Motor Oil	435	415
Stoddard Solvent	450	100
Transmission Fluid	875	380
Windshield Washer Fluid	880	85
Wood 8 min. exposure	680	
10 min. exposure	500	
30 min. exposure	375	

MELT TEMPERATURES

Degrees Fahrenheit

Aluminum	1220
Copper	2000
Iron	2100
Chromium	3380
Glass	1800
(Glass Softens at 1400)	
Lead	620
Nickel	2450
Plastics-Most Common Types	300-500
Solder Electrical	380
Radiator	850
Tin	450
Undercoating	350
Zinc (Diecastings)	790

Miami Lincoln Mercury Body Shop

9511 N.W. 7th AVE.

759-4485

(Corner N.W. 7th Ave. & N.W. 97th Street)

Miami, Florida 33150

PAINT AND BODY SPECIALISTS ON ALL MAKE CARS

ESTIMATE OF REPAIR COSTS

No. _____

SHEET No. 1 OF 2 SHEETS

INTERAMERICA RAL	YEAR <u>92</u>	MAKE <u>Lincoln</u>	MODEL <u>TC</u>	PHONE _____	DATE <u>5-18-92</u>
LICENSE No. _____		VIN <u>1LNLM81WXY</u>		637498	

INSURANCE CARRIER <u>PRUDENTIAL</u>	ADJUSTER <u>ART</u>	PHONE <u>407</u>	CAR LOCATED AT <u>MCM</u>
<u>MORRIS VAUGHAN 325-2061</u>			

QTY	DESCRIPTION	PARTS & LIST	LABOR	REFINISHING	PART MATERIAL & NET ITEMS
✓	FRONT BUMPER ASSY	1161 09	2.4	3.2	
✓	GRAN. PANEL, BENCH, 1 FINDER	929 73	5.0	3.0	
✓	H.L.S. PARK LIGHT, 500000	578 50	1.0		
✓	HOOD, HINGES, 500000	953 02	2.8	5.0	
✓	LOAR Support & Column System	1877 40	9.1	1.5	
✓	BATTERY	9500	3		
✓	A/C & HEATING System	1689 40	12.0		
✓	L.R. FENDER ASSY, MIDDLE, HALLMARK	1767 62	7.5	5.0	
✓	2 FRONT TIRE & WHEELS	681 74	1.0		200.00
✓	CONTR. ARM, BUSHES, BRAKE NOSE	1086 28	14.0		
✓	10000 RPM, TIL ROD END, P. 100000	316 65	2.5		
✓	STEERING BOX, COIL, SNAT	420 65	1.1		
✓	P/S ASSY	368 67	3.5		
✓	SHOCKING Column ASSY	1462 18	5.0		
✓	ENGINE & TRANS MOUNT	108 02	1.5		
✓	AIR CLEANER ASSY	447 33	5		
✓	EMISSION System ASSY	574 03	1.8		
✓	HEAT, COIL, 500000	206 66	1.0		
✓	ACT. ASSY	329 93	1.0		
✓	WINDSHIELD, GLASS, 500000	217 43	3.0		
✓	GRAN. PANEL & BENCH	85 41	2.0		
✓	DASH BOARD ASSY	265 61	8.0		
✓	FRONT & REAR TRAIL ASSY	4000 00	2.0		
TOTAL					

The above is an estimate, based on our inspection, and does not cover additional parts or labor which may be required after the work has been ordered up. Consequently, after work has started, worn, broken or damaged parts are discovered which are not evident on first inspection. Outlets on parts and labor are current and subject to change. NO WARRANTY ON RUST REPAIRS. All repairs must be paid at time of delivery. NO PERSONAL CHECKS PLEASE OVER \$5,000.00

ESTIMATE MADE BY _____
 Authorization For Repairs: You are hereby authorized to make the above specified repairs to the car described herein.

SIGNED _____ DATE _____

LABOR _____	
REP _____	
TOTAL _____	X RATE \$ _____
PARTS LIST \$ _____	LESS _____ % DISC. \$ _____
TOWING \$ _____	
PAINT, MATERIALS & NET ITEMS \$ _____	
SALES TAX \$ _____	
TOTAL REPAIR COSTS \$ _____	

Miami Lincoln Mercury Body Shop

9511 N.W. 7th AVE.

759-4485

(Corner N.W. 7th Ave. & N.W. 57th Street)

Miami, Florida 33140

PAINT AND BODY SPECIALISTS ON ALL MAKE CARS

ESTIMATE OF REPAIR COSTS

4.

Page 2 of 2

NAME	LAST	FIRST	DATE
AMERICA	92	LINE	7/6
LOCATION	DATE	TIME	579-72
LOCATION	DATE	TIME	NY 6374PP
ADJUTANT	PHONE	ON DUTY	MEM

[illegible]

TOTAL	32	40	93	142	2.9	4.9	00
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TOTAL

1. 凡在本行开立存款账户的客户，均可向本行申请开立支票。

DETROIT (AP) —

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DATE

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DATE 08-11-2010 BY 60322 UCBAW/SJS

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Large **43**

1991

TOTAL 12.10 x 48.00 RATE 1226.40

12/20/98

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2	Case 2	Case 2	Case 2	Case 2
3	Case 3	Case 3	Case 3	Case 3
4	Case 4	Case 4	Case 4	Case 4
5	Case 5	Case 5	Case 5	Case 5
6	Case 6	Case 6	Case 6	Case 6
7	Case 7	Case 7	Case 7	Case 7
8	Case 8	Case 8	Case 8	Case 8
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10	Case 10	Case 10	Case 10	Case 10
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13	Case 13	Case 13	Case 13	Case 13
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71	Case 71	Case 71	Case 71	Case 71
72	Case 72	Case 72	Case 72	Case 72
73	Case 73	Case 73	Case 73	Case 73
74	Case 74	Case 74	Case 74	Case 74
75</				

SAINT MICHAEL'S & NEW HAVEN

1991. *Journal of the American Statistical Association* 86: 100-110.

THESE OFFICIALS BELIEVE

PAINT, MATERIALS & SUPPLIES 4 22 81

DATE FOR **2000**

TOTAL NORTH SOUTH 2 454 222

DATE: 11/15/2011 11:11:11 AM

DATE: 11/11/2001

TOTAL UNITARY COSTS

1. *Chlorophyll a* (Chl *a*)

DATE: 11/11/2008 11:57 AM

CALLER TALK 4 _____

TOTAL MEDIAN COSTS: \$14,800

1997, 1998, 1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 2676, 2677, 2678, 26

1990-1991

971
9707

05/09/1992
00:27:43

FORD PARTS AND SERVICE DIVISION
WARRANTY & SERVICE SYSTEMS DEPARTMENT
MASTER OWNER RELATIONS SYSTEM II

PAGE 1227
JOB CS01323A
PGM CS01323A

24

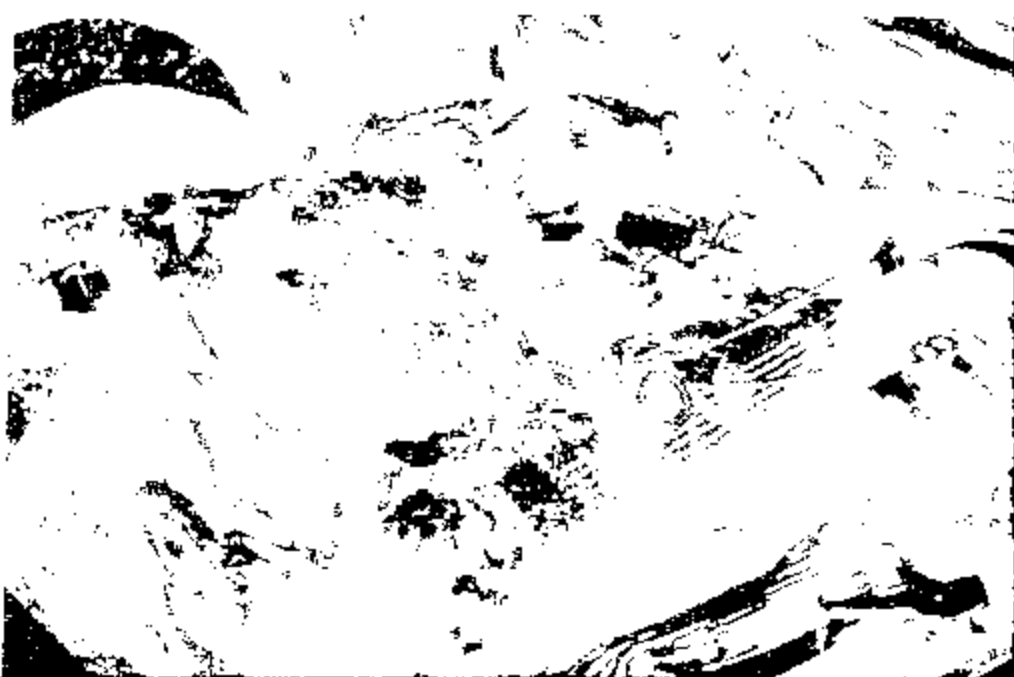
WORS II LEGAL CONTACT

ORLANDO 24 ZN/TR: 3 CONTACT NBR: 100018896 OPENED: 05/08/1992
VIN: 1LNLMH1D0T637498 CLOSED:
LAST NAME: [REDACTED] FIRST NAME: [REDACTED] STATUS: OPEN
TITLE: [REDACTED] MI:
ADDRESS: [REDACTED]
CITY: MIAMI ST/PR: FL ZIP/PC: [REDACTED]
HOME PHONE: [REDACTED] BUSINESS PHONE: [REDACTED] EXT: 243
YEAR: 92 MODEL: TOWN CAR
MILEAGE/KM: 8400 UED: 10/24/1991
DEALER NAME: MIAMI LINCOLN-MERCURY SALES CODE: 330095 PLA: 11622
CAUSAL CODE: LGL SYMPTOMS:
ORIGIN: 60 TRANS RST/REN: TRANS DATE:
VEN REPL:
CASE TYPE: 43 FIRES - ELECTRICAL MEANS CODE: A LGL INVEST-PROD LIABILITY
ATTY NAME: ATTY MEMO:
CLAIMED AMT: AWARD AMT:
CANADA ONLY:
COURT CODE: AWARD CODE:

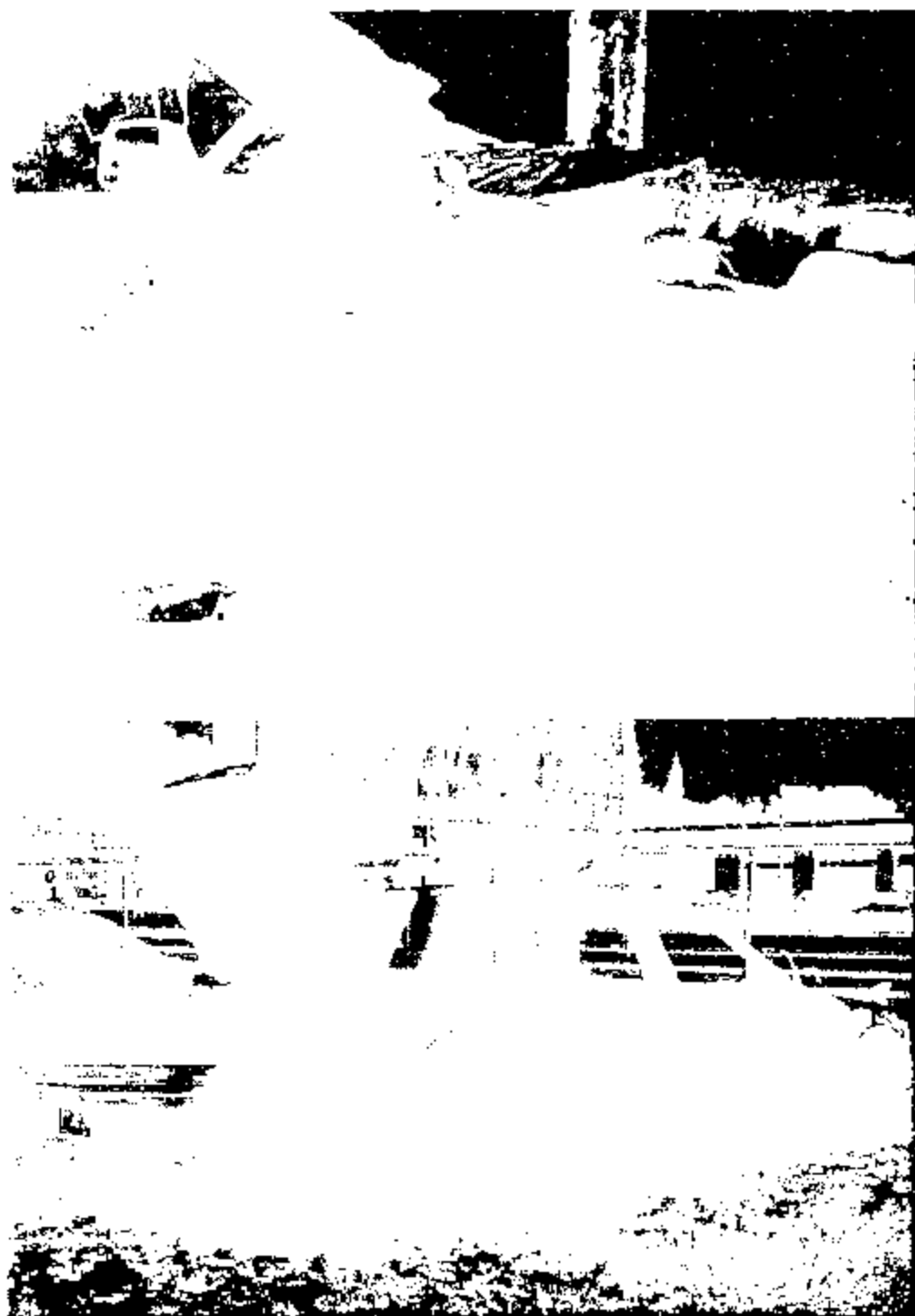
WORS II CONTACT COMMENTS

LAST NAME: KUPPERMAN VIN: 1LNLMH1D0T637498
DEALER: MIAMI LINCOLN-MERCURY INC DIST/REG: 24
CONTACT NBR: 100018896 DATE: 05/08/1992 ANALYST CODE: 9568KH
FILE TYPE: LEGAL TIME: 15:53:50 ANALYST NAME: HAVERLOCK
COMM TYPE: P PHONE MICRO: LETTER CODE:

COMMENTS: MORE?: N
VEHICLE OWNED BY INTERAMERICA CAR RENTAL. FIRE OCCURED AND THE VEHICLE IS BURN
ED AND IS CURRENTLY AT THE DEALER. ACCIDENT OCCURED ON 5-6-92. THE COMPANY IS
SELF INSURED. CUSTOMER IS SEEKING FORD REPRESENTATIVE TO INVESTAGATE THE SITUAT
ION.



ER02-025 47005



EA02-025 4700



ER92-025 47557



2002-025 47666



ERG2-025 47669



5062-825 47678

409693

FL

NT

CL 8/98

ENG2-625 15121

Office of the General Counsel

Ford Motor Company
Parklane Towers West
Suite 400
Three Parklane Boulevard
Dearborn, Michigan 48126

December 8, 1988

State Farm Insurance Companies
646 Ocoee - Commerce Parkway
Ocoee, FL 34761-2918
ATTENTION: MICHELLE THOMAS

Re: Claimant: [REDACTED]
D/E: [REDACTED]
Y/Claim #: [REDACTED]

Dear Ms. Thomas:

Following a review of the facts and circumstances surrounding this event, Ford Motor Company finds no evidence of a manufacturing or design defect, therefore, we must deny liability for this claim.

Please be advised that all necessary steps must be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,

Shawn L. Norton
Claims Analyst

State Farm Insurance Companies



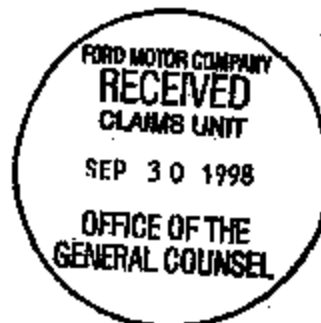
Orlando West Service Center
848 Ocoee-Commerce Parkway
Ocoee, FL 32761-2918

CERTIFIED MAIL - RETURN RECEIPT REQUESTED

September 10, 1998

Ford Motor Company
Parklane Towers West, Suite 400
3 Parklane Blvd.
Dearborn, MI 48126-2580

Attn: Shawn L. Norton, Claim Analyst



RE: Insured : [REDACTED]
Claim Number : [REDACTED]
Date of Loss : July 23, 1998

409893
NT
Madd

Dear Mr. Norton:

Thank you for your expedient response to my initial subrogation letter. I will provide a response to the listed items on August 19, 1998 letter.

1. Loss occurred at 11:45 am on July 23, 1998 at a parking lot near the intersection of Powers Drive and Highway 50 in Orlando, Florida.
2. [REDACTED] had parked their vehicle in the parking lot of their doctor's office at the corner of Powers Drive and Highway 50 and have entered the doctor's office. An unidentified person entered the doctor's office and advised [REDACTED] their vehicle was on fire. The Orlando Fire Department was called and the fire was extinguished.
3. Copy of the fire report attached.

Norton
Page 2
September 10, 1998

4. No injuries.
6. Approximately 52,000 miles.
7. Original photographs are enclosed.
10. It appears the fire was the result of an electrical failure at the circuit breaker relays in the engine.
11. Copy of our cause and origin expert's report attached.
12. The vehicle is a total loss and not repairable.
13. The vehicle is currently located at Orlando, [REDACTED]
[REDACTED], Orlando,
Florida [REDACTED]
14. Copy of State Farm's estimate is attached along with a copy of the draft payment to [REDACTED]
15. Pending.
16. None.
17. N/A.
20. No.
21. No.
24. Pending.

Please review the attached documentation and advise of State Farm's next step. For your information, I am also handling a similar subrogation claim with you under claim [REDACTED] in which a 1993 Mercury Grand Marquis caught fire and has almost identical cause of loss. The vehicle involved is owned by [REDACTED] and [REDACTED] and the vehicle bears a VIN of [REDACTED]

Norton
Page 3
September 10, 1998

I look forward to hearing from you in the near future.

Sincerely,



Michelle Thomas
Claim Representative
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

MT/014/0910010.29

Enclosure



recycled paper



recycled paper

W. B. Amos

2002-025 18127

**W.B. POMEROY
&
ASSOCIATES, INC.**

August 14, 1998

Ms. Michele Thomas
State Farm Insurance Companies
646 Ocoee Commerce Parkway
Ocoee, Florida 34761

OUR FILE NUMBER: [REDACTED]
YOUR CLAIM NUMBER: [REDACTED]
INSURED: [REDACTED]

Dear Ms. Thomas:

This office is retaining the electrical relays and wiring harness from the left side of the engine compartment obtained from the 1992 Crown Victoria LX.

The evidence being retained will be held at no charge for 3 months. Those items retained longer than 3 months will be billed annually at a charge of \$50.00 per year.

In order to control your expenses, you may wish to notify this office when the evidence is no longer needed. The charges will no longer accrue and we will dispose of the evidence.

When retention of the evidence in storage is no longer desired, please sign the disposal authorization below and forward this page to our office or fax to the number listed below.

We appreciate the opportunity to be of service. If additional information is required, please feel free to contact us.

Sincerely,
W.B. POMEROY & ASSOCIATES, INC.

Wyman B. Pomeroy
Wyman B. Pomeroy

WBP:slh

***** Please sign and return *****
I authorized you to dispose of the above described items now being retained in storage.

Authorized Signature

Date

P.O. BOX 2042 BRANDON, FLORIDA 33509-2042 (813) 680-9442 FAX (813) 643-9441

8962-825 15128

**W.B. POMEROY
&
ASSOCIATES, INC.**

INSURED: [REDACTED]
[REDACTED]

ZELLWOOD, FLORIDA

OUR FILE NUMBER: [REDACTED]

DATE OF LOSS: JULY 23, 1998

CLAIM NUMBER: [REDACTED]

AUGUST 14, 1998



FOR

MS. MICHELE THOMAS

STATE FARM INSURANCE COMPANIES

646 OCOEE COMMERCE PARKWAY

OCOEE, FLORIDA 34761

P.O. BOX 2042 BRANDON, FLORIDA 33509-2042 (813)699-9442 FAX (813)643-9441

E002-025 18120

FILE #:
INSURED:

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PRIVILEGED AND CONFIDENTIAL WITHOUT PREJUDICE

CONFIDENTIAL: Information in this report is obtained from sources deemed reliable, the accuracy of which is in no manner guaranteed. By acceptance, you agree to hold the same in strict confidence, for your exclusive use, never to be communicated and to be personally responsible for any damages arising from a violation of this provision.

Florida State License Number:

FILE NUMBER: 98-MC99
INSURED: [REDACTED]

REQUEST

On July 28, 1998, this office received a request from Ms. Michele Thomas with State Farm Insurance Companies to investigate a fire that had occurred on July 23, 1998, involving a 1992 Ford Crown Victoria LX. This office was requested to investigate the fire to determine its cause and origin, and the investigation was conducted by this writer on July 30, 1998, at the Orlando Orange County Auto Auction where the vehicle was being held.

VEHICLE DESCRIPTION

The vehicle is described as a 1992 Ford Crown Victoria LX, 4 door, bearing vehicle identification number 2FACP74W0NX112389. The vehicle showed no evidence of damage prior to the fire and had Florida Tag [REDACTED] attached.

VEHICLE EXAMINATION

Examination of the exterior of the vehicle revealed the windows were smoke deposited with the windshield showing the most smoke and heat. The pattern on the windshield revealed the most intense portion of the fire to be to the left of center at the firewall. The exterior finish on the left front fender was damaged as a result of exposure to heat and fire. The left side of the hood had been heavily consumed as a result of the fire. The right front fender finish was damaged as a result of heat and soot. The left front door window had been fractured with glass fragments observed in the passenger compartment.

FILE NUMBER: 98-MC99
INSURED: [REDACTED]

Examination of the interior of the vehicle showed an area of intense heat to the left of the center of the dashboard. This heat pattern continued to the left and caused distortion of the plastic covering and soot buildup at the instrument panel.

The seat covers for the front seats were damaged as a result of molten plastic and debris from the fire scene having been shoveled into the passenger compartment.

Examination of the fuse panel, located on the left underside of the dashboard in the passenger compartment, revealed two fuses having been blown. They were identified as fuse #12 which is a 15-Amp fuse and fuse #17 which is a 10-Amp fuse.

Examination of the engine compartment revealed heavy smoke and soot deposits within the engine compartment. The heat patterns and burn damage in the engine compartment were consistent with the fire having originated on the left side of the engine compartment. Located in this area is the main wiring harness which runs from the interior fuse block through the firewall and across the firewall to the battery and power distribution box located on the right side of the engine compartment. Located on the left side of the engine compartment at the fender well is a 3-relay unit which controls the ECM module, fuel pump relay and ECC module. The electrical relays and the wiring harness on the left side of the engine compartment have been retained by this office.

The hood and the insulation pad for the hood was largely consumed as a result of the fire. Also located within two inches of the relay panel is where the fuel lines had traveled from the fuel pump and tank assembly in the rear of the vehicle up to the fuel injector rails. Examination of the fuel lines showed no evidence

FILE NUMBER: 98-MC99
INSURED: [REDACTED]

of the neoprene fuel lines being in place. The clamps were missing from the nozzle ends on both sides of the fuel system. Examination of a like model Ford product revealed no clamps were installed by the manufacturer on the bottom of these neoprene lines which is located 1" above the exhaust manifold. The clamps on the top of the fuel lines at the fuel injector rails are installed properly.

Damage was observed on the right side of the engine compartment to the vacuum lines and electrical wiring in this area. The damage was a result of exposure to heat. The intensity of the damage diminished as you traveled to the right side of the engine compartment. Examination of the fuel injector rails and the distributor caps located at the front of both sides of the engine heads revealed no evidence of involvement in the origin of the fire.

INTERVIEWS

This is the synopsis of an unrecorded interview with [REDACTED]. [REDACTED] stated that on the date of the fire she and her husband drove from their residence to the doctor's office for a scheduled examination as a result of recent knee surgery that [REDACTED] had. They pulled into the front parking space at the entrance to the doctor's office and exited the vehicle. As they were entering the waiting room of the doctor's office, other patients within the waiting room remarked that there was a car on fire in the parking lot. [REDACTED] and [REDACTED] turned and discovered that it was their vehicle on fire. [REDACTED] stated that the flames were coming from the left side of the engine compartment and were visible through the opening between the left front fender and hood, and the wheel well opening. The fire department was contacted and arrived to extinguish the fire without difficulty.

FILE NUMBER: 98-MC99
INSURED: [REDACTED]

[REDACTED] stated that the vehicle was bought in 1994 and had approximately 45,000 miles on it at the time of the purchase. [REDACTED] stated that the current mileage on the vehicle is approximately 55,000 miles. To the best of her knowledge, the only significant repair work that had occurred to the vehicle during the time they owned it, was a new air-conditioning system which was installed approximately two weeks prior to the fire.

EVIDENCE RETAINED

The electrical relays and the wiring harness from the left side of the engine compartment have been retained by this office.
(Please see enclosed information relative to evidence storage.)

FILE #:
98-MC99



1. View of the front of the vehicle.



2. View of the left side of the vehicle.

FILE #:
98-MC99



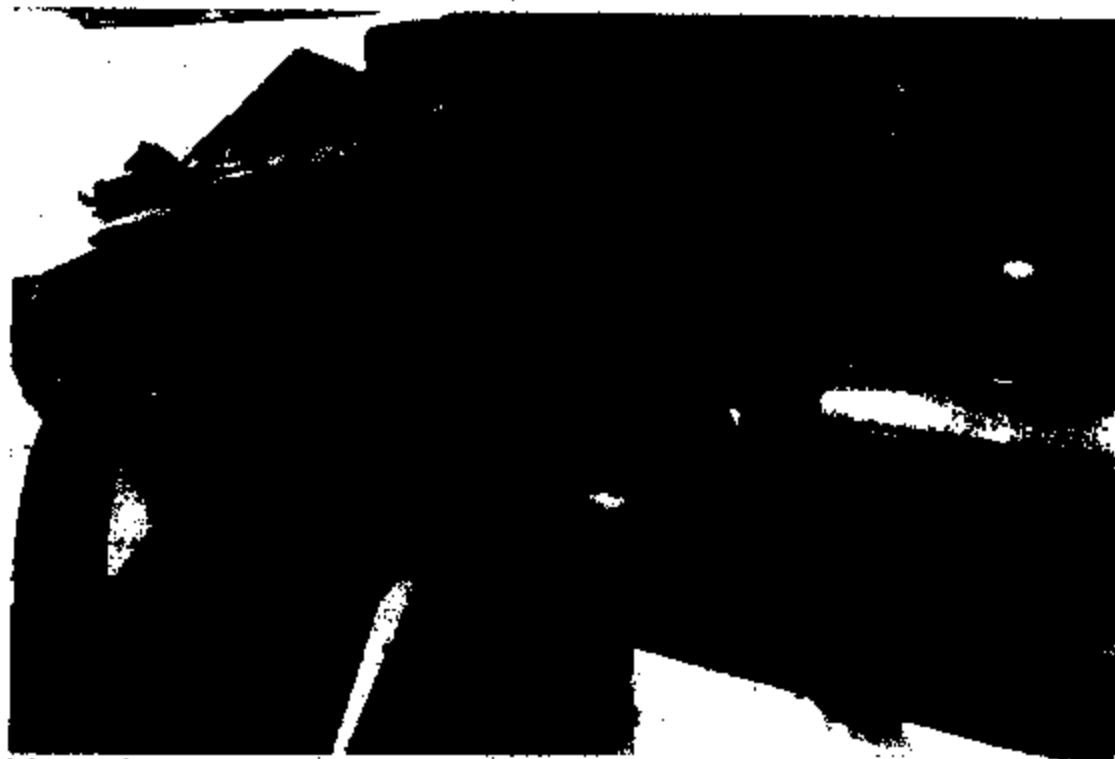
3. View of the rear of the vehicle.



4. View of the right side of the vehicle.



5. Close up view of the damaged hood and windshield.



6. View of the front passenger compartment from the left.

FILE #:
98-MC99



7. View of the vehicle identification sticker on the driver's door.



8. View of the rear passengers' compartment from the left.

FILE #:
98-MC99

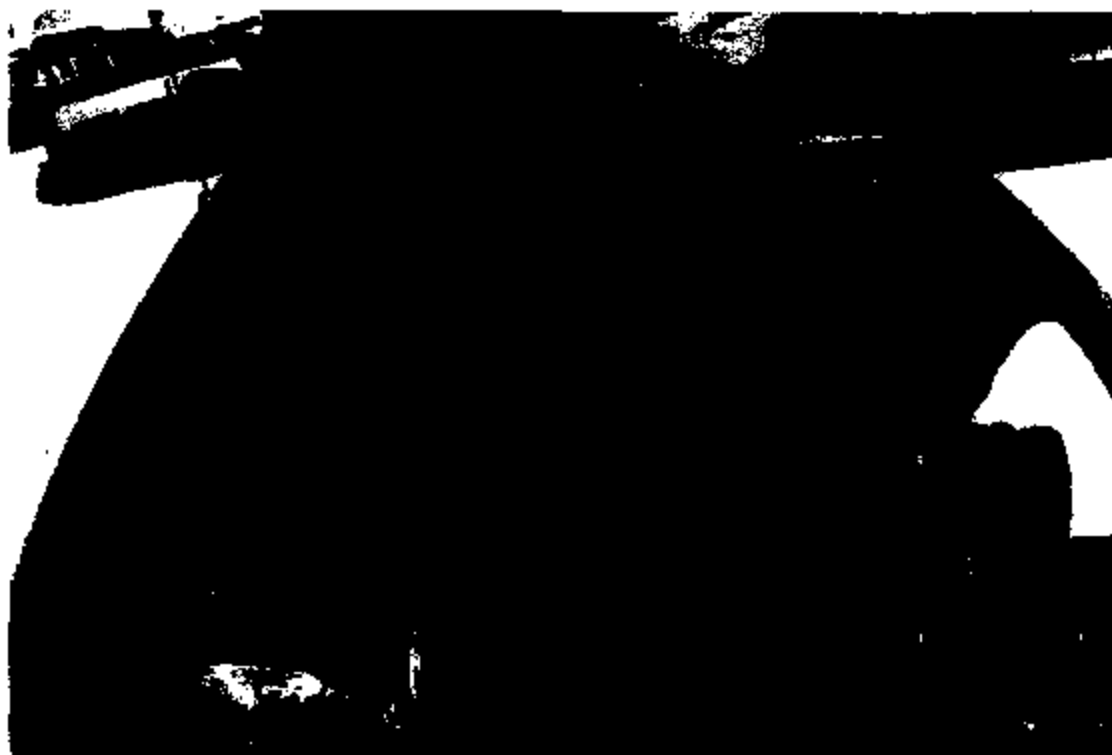


9. View of the rear passengers' compartment from the right.



10. View of the front passengers' compartment from the right.

FILE #:
98-MC99

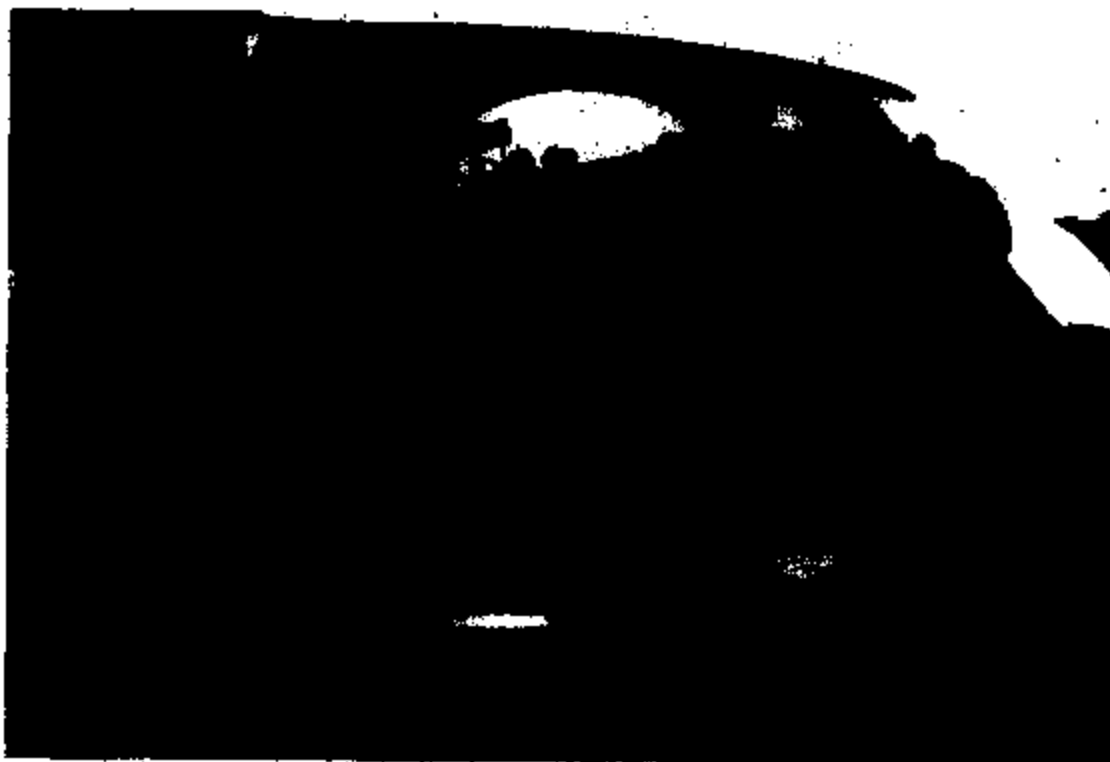


11. View of the engine compartment from the front.



12. View of the engine compartment from the left.

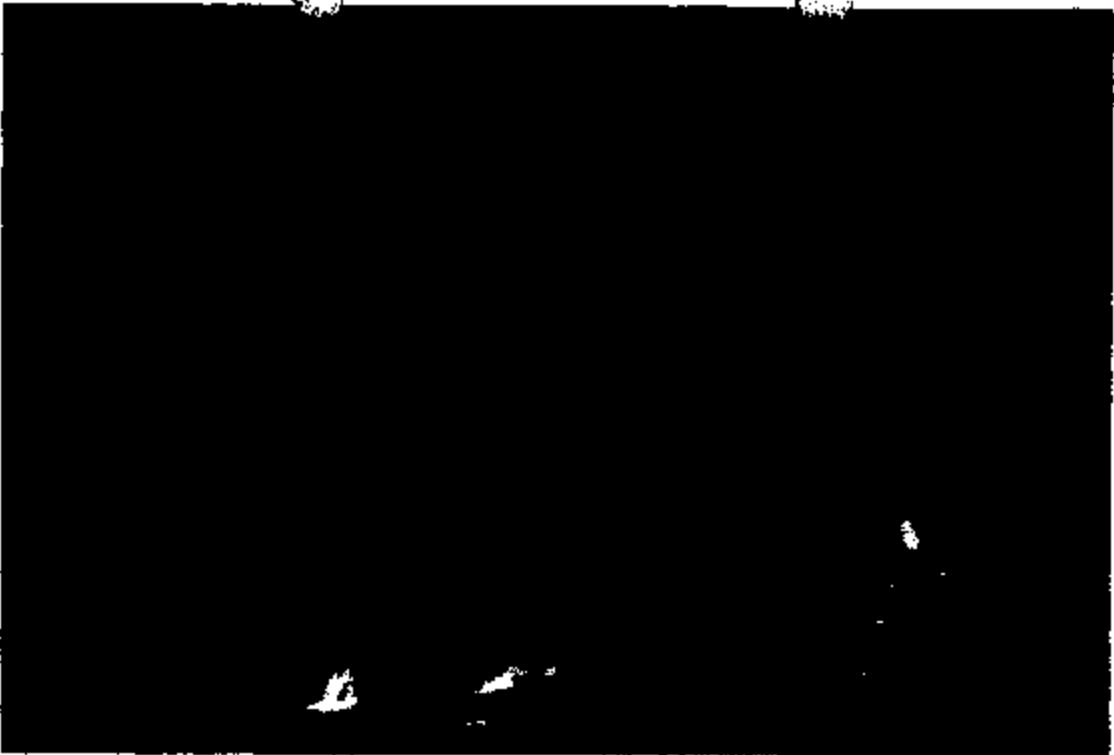
FILE #:
98-MC99



13. View of the engine compartment from the right.

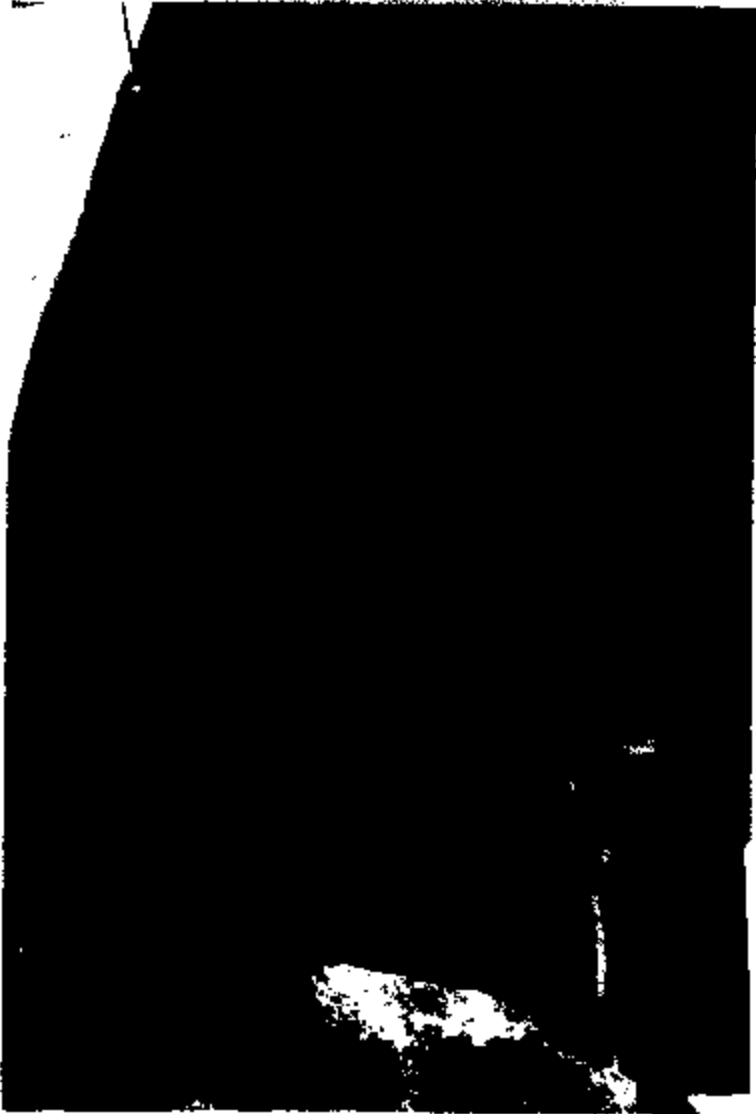


14. View of the inner wheel well panel and left side of the engine compartment.



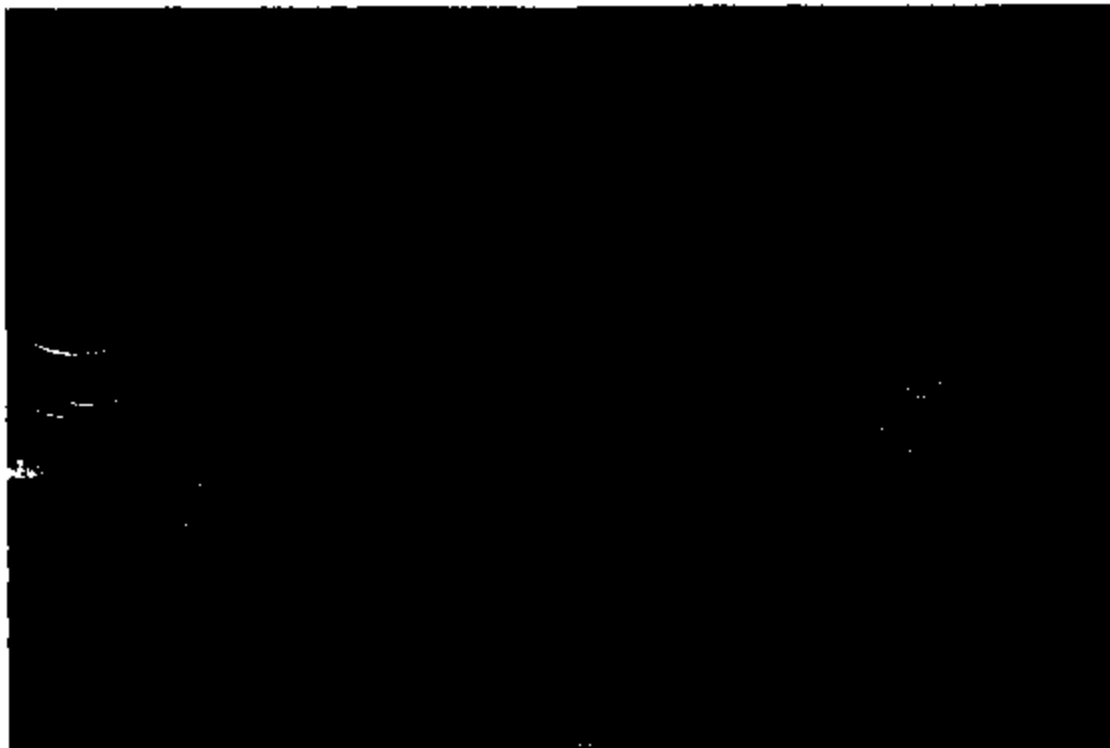
FILE #:
98-MC99

15. Close up view of the wiring harness and relays in the left front fender well area.

16. View of the right side of the engine compartment wheel well area.
- 

ENCLOSURE 10142

FILE #:
98-MC99



17. View of the top clamps for the fuel injector rails supply lines.



18. View of the bottom fuel hoses running from the rear of the vehicle.

FILE #:
98-MC99

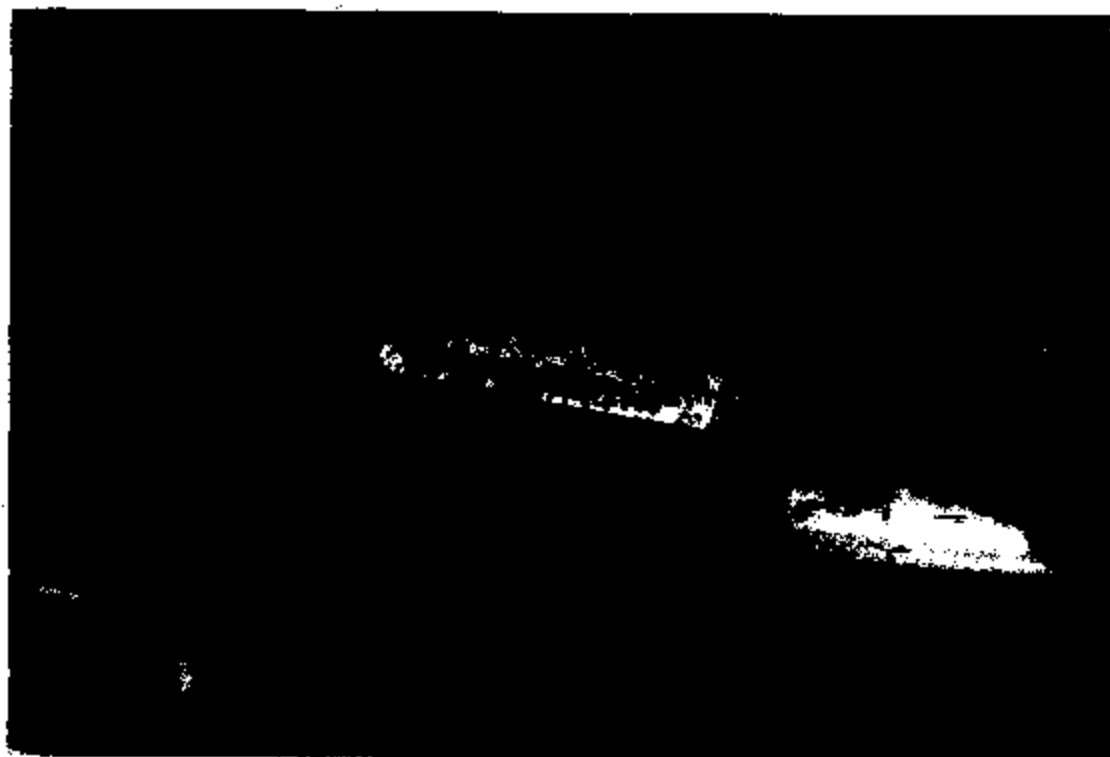


19. View of the main wiring harness after being removed from the engine compartment.



20. View of the engine oil and transmission fluid dip sticks.

FILE #:
98-MC99



21. View of the vehicle identification plate at the dashboard.

FILE NUMBER: 98-MC99
INSURED: [REDACTED]

SUMMARY AND CONCLUSIONS

Based on this writer's examination of the fire-involved vehicle and information provided, it is the opinion of this writer that the fire is the result of an electrical failure at the circuit breaker relays in the engine.

Respectfully submitted,

W. B. POMEROY & ASSOCIATES, INC.

Mark A. Curts (Writer)

Wyman B. Pomeroy

WBP:slh



recycled paper



recyclable paper

Estimate

ERR2-825 15147

CLAIM PHOTO TRANSMITTAL



BS. E22

Scene Location/View

LT. E21

7/22/83



Scene Location/View

REAR

Scene Loc

RT. E21

Photos Taken By:

RAL. BROWN

Time Taken

1:00

Date

7/24/83

If Vehicle Photos
Vehicle Owner

Yr. & Model

92 FORD CROWN VICTORIA

Is this the Insured Vehicle

☒

or Claimant Vehicle

☐

Place where
Vehicle Photos taken

RUSSELL TOW APOLK

WICKET

ELLWOOD, FL

HOME: 886-9375

COLORADO

92

1000 CR VIC

DEL. DATE: 10/01/98

01JAN00

14:00 05/01/98

M.O. 0000

READY

01/01/98 14:00

C5:31 04JUN98 14:42 08JUN98

LINE OPCODE TECH TYPE HOURS

A NEW POWER STEERING WAS VERY NOISY, BEING WHEN AC ON HEARD \$2900

PLEASE CK FLUIDS ADVISE IF OIL DIRTY

MS REPLACED AC COMPRESSOR & CLUTCH, REPLACED

ACCUMULATOR, CRINGS, AND ORIFICE, INSTALLED AC

FILTER KIT, EVAC AND RECHARGE

7127 CP 4.90

1 F5KZ*19D990*AB SEAL - SPECIAL

1 F1VY*19C836*A ACCUMULATOR ASY, A/C

1 F2VY*19E723*U F12 AIR CONDITIONING SYSTEM

1 F6LZ*19703*AA ROTARY COMPRESSORS

36 F3AZ*19B519*SA FREON

2 *W701993*S SEAL

2 *W701992*S SEAL

2 *W701994*S SEAL

2 *391305*S100 SEAL-11/16X.07" O-RING

10 F73Z*19S77*AA OIL - COMPRESSOR - AIR

CONDITI

1 F1VY*2484*BAK A.C. CLUTCH

REPLACED A/C COMPRESSOR & CLUTCH. REPLACED

ACCUMULATOR, ORINGS, ORIFICE, INSTALL FILTER KIT, EVAC AND RECHARGE

S** LUBE OIL AND FILTER \$22.95

A38 LUBE, OIL & FILTER-\$22.95

7127 CP 0.80

1 FL*820*S FILTER ASY - OIL

LUBE OIL

CP

FC:

LOF

CUSTOMER PAY MISC. MATERIALS FOR REPAIR ORDER

10.00

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.		STATEMENT OF DISCLAIMER The factory warranty conditions of any the vehicles with respect to the use of this dealership. The dealer hereby expressly disclaims all warranties other express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Dealer neither assumes nor warrants any other person to assume for it any liability in connection with the sale of this dealership.		DESCRIPTION	TOTALS
SIGNED: DEALER, SERVICE MANAGER OR AUTHORIZED PERSON DATE:		CUSTOMER SIGNATURE		LABOR AMOUNT	
				PARTS AMOUNT	
				GAS, OIL, LUBE	
				SUBLET AMOUNT	
				MISC. CHARGES	
				TOTAL CHARGES	
				LESS INSURANCE	
				SALES TAX	
				PLEASE PAY THIS AMOUNT	

CUSTOMER COPY

BR02-020 10140

ELLWOOD
CME:

01 JAN 00

09:31 04 JUN 98 14:42 08 JUN 98
INE OPCODE TECH TYPE HOURS

The employees of Gaylon Black Ford are committed to a vision of dedication to providing a quality sales and service experience based on honesty, integrity and respect. Our goal is simple:
MAKE FRIENDS FOR LIFE

PAID
JUN 8 1998
OL 5345

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT. NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this automobile. The dealer hereby expressly disclaims all warranties, other than the implied warranty of merchantability, at the time of a particular purchase. Dealer neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this automobile.

DESCRIPTION	TOTALS
LABOR AMOUNT	296.65
PARTS AMOUNT	652.60
GAS, OIL, LUBE	6.00
SURLET AMOUNT	0.00
MISC. CHARGES	10.00
TOTAL CHARGES	965.25
LESS INSURANCE	0.00
SALES TAX	57.92
PLEASE PAY THIS AMOUNT	1023.17

SIGNED: _____ DEALER, GENERAL MANAGER OR AUTHORIZED SERVICE TECH. _____

CUSTOMER SIGNATURE _____

CUSTOMER COPY

16100 025-0002

137

50833

50833

FRONT BRAKES NEED TO WORK AT THIS TIME PER CAR

HRS OVERHAUL FRONT BRAKES.

1 1987 FORD 7619 (MAY 1987) 132.41

1 F4AZ*2001*AX BRAKE

SHOCK-DISC

1 D8AZ*2221*A KIT

REPAIR

FRONT BRAKE SPECIAL

55.00

11.25

41.25

21.68

11.34

11.34

IMPORTANT

You will receive a complimentary
from Ford Motor Co. In the next
few days. If for any reason you
cannot grade us a "10" (on a
scale of 1 to 10) please contact
Roland Esquivel, Service Manager
Thank You,
Gaylon Black Ford
(407) 588-7600

** PRE-INVOICE **

PAID
MAY 07 1997
JLH 11164

DESCRIPTION

TOTALS

LABOR AMOUNT

132.41

PARTS AMOUNT

52.59

GAS OR LUBE

0.00

SUBLET AMOUNT

0.00

WASH CHARGES

0.00

TOTAL CHARGES

185.00

LESS

0.00

SALES TAX

11.10

PLEASE PAY
THIS AMOUNT

196.10 X

LIMITED WARRANTY

The Gaylon BLACK FORD, INC. hereby expressly
declines all warranties, express or implied, including any
limited warranty of merchantability or fitness for a particular
purpose and BLACK FORD, INC. neither assumes nor
warrants with the sale of the vehicle or product.
The only warranties covering the vehicle or product are
those provided by the manufacturer. Parts and service are guaranteed for 12
months or 12,000 miles, whichever comes first. Seller does not
guarantee that the work performed is according with the
warranty with correct any problem specified on the description of
the equipment.

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE

CUSTOMER SIGNATURE

MISSION STATEMENT

The employees of Gaylon Black Ford are
committed to a vision: A dedication to
providing a quality sales and service
experience based on honesty, integrity and
respect. Our goal is simple:
"MAKE FRIENDS FOR LIFE"

CUSTOMER COPY

8902-025 18132

BLACKWOOD FL

SERVICE ADVISOR STEPHANIE LARICH

DATE IN	DATE OUT	TIME IN	TIME OUT	VEHICLE	TECHNICIAN	SALES
09/12	15:22	92 FORD CR				
50904	50904					

A D13 COST \$18 VEH RUNNING VERY ROUGH SHAKING
ADVISE 79.95
EEP ELECTRONIC ENGINE PHYSICAL
1305 CP 2.00 79.95 79.95
A31 8 CYL TUNE UP SPECIAL
1305 CP 1.30 56.95 56.95
8 AGSF+32C* SPARK PLUG 2.00 2.00 16.00
PERFORMED ENGINE PHYSICAL, PERFORMED TUNE UP
B** MAC INJECTOR SERVICE 84.95
A22 CLEAN FUEL INJ SPECIAL
1305 CP 1.20 66.95 66.95
1 WK 1018* INJECTOR KIT 18.00 18.00 18.00
INJECTOR SVC
C** MAC REPLACE FUEL FILTER 56.00
FIL REPLACED FUEL FILTER
1305 CP 0.50 29.00 29.00
1 E7DZ*9155*A FILTER
ASSEMBLY-FUEL 28.78 28.78 28.78
REPLACED FUEL FILTER
CUSTOMER PAY MISC. REPAIRS FOR REPAIR ORDER 1.45

IMPORTANT
You will receive a questionnaire from Ford Motor Co. in the next few days. If for any reason you cannot grade us a "10" (on a scale of 1 to 10) please contact Roland Savoy, Service Manager. Thank You.
Gaylon Black Ford
(407) 888-7500

PRE-INVOICE

DESCRIPTION	TOTALS
LABOR AMOUNT	212.85
PARTS AMOUNT	62.78
GAS OIL LUBE	0.00
SHUTTLE AMOUNT	0.00
MISC. CHARGES	1.45
TOTAL CHARGES	277.08
LESS	0.00
SALES TAX	17.82
PLEASE PAY THIS AMOUNT	314.91 X

WRITTEN WARRANTY
The seller GAYLON BLACK FORD, INC., hereby warrants that all vehicles, after service or repair, including any needed warranty of merchantability or fitness for a particular purpose, and GAYLON BLACK FORD, INC. neither assumes nor is it liable in connection with the sale of the vehicle or product. P.L. 93-597. The only representative appearing in the serial number in accordance with this warranty is that they are offered by the manufacturer. Parts and service are guaranteed for 12 months or 18,000 miles, whichever occurs first. Seller does not guarantee that the work performed in accordance with the written will correct any problem specified in the description of the complaint. ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE.

PAID
1997
1187

MISSION STATEMENT
The employees of Gaylon Black Ford are committed to a vision: A dedication to providing a quality sales and service experience based on honesty, integrity and respect. Our goal is simple:
"MAKE FRIENDS FOR LIFE"

CUSTOMER COPY



recycled paper



recyclable paper

Fire Report

5932-825 15178

14-85 (1/91)

FINE INVESTIGATOR REQUESTED ☐ YES ☒ NO
 (If Investigator Not Requested Complete Page Two)
 1 ☐ OBLITE
 2 ☐ REVISE

INCIDENT NO.		EXP	DDP	MO	DA	DAY OF WEEK	TIME OF CALL	BACK IN SER.	HOW	STA	SHIFT	ZONE	FLM RESPONSE	CHIEF/INCH	
0150037500					7/23/98	02:17	17013	1226	4	302	C			122	
CORRECT ADDRESS		NUMBER		CITY		NAME		TYPE		FL CODE		APT/ROOM NO.			
0150037500		1226		1226		1226		1226		1226		1226			
OCCUPANT'S NAME		NAME		B.O.B.		TELEPHONE NO.		BUSINESS ADDRESS OR OTHER NAME		BIR					
OWN		NAME		B.O.B.		ADDRESS		TELEPHONE NO.		G. Zell		Shank			
TYPE OF SITUATION FOUND:		FIRE		HAZARD		STANDBY		OTHER SITUATION FOUND							
1-1 structure fire		32- other medical		41- spill leak no ignition		48- vehicle acc/no injuries		81- smoke alarm invest.							
1-2 vehicle fire		33- explosion		42- scuba/boat, flooded interior				72- bomb threat							
3-1 fire on grass		34- vehicle acc w/injuries		44- power lines down				73- alarm call							
1-1 trash or dumpster		37- water rescue		45- crowd, unruly etc. only		40-		74- alarm malfunction							
10-1		38-						75-							
TYPE ACTION TAKEN:		1-1 extinguishment		41- remove hazard		50- standby		81- mutual responses							
2-1 rescue		51- investigation only		52- standby		53- referral before arrival		82- received from							
NO FIRE SERVICE PERSONNEL USED AT SCENE		003		NO ENGINE USED AT SCENE		001		NO ALARM APPARATUS USED AT SCENE		001		NO OTHER VEHICLES USED AT SCENE		000	
METHOD OF EXTINGUISHMENT:		1-1 self extinguisher		40- automatic ext. system		50- connect hose/line only		70- handheld hose hydrant or sledge		81- not a fire					
2-1 make shift aid		51- portable extinguisher		52- automatic ext. system		53- connect hose/line only		70- handheld hose hydrant or sledge		81- not a fire					
3-1 portable extinguisher				54- automatic ext. system		55- connect hose/line only		70- handheld hose hydrant or sledge		81- not a fire					
MOBILE PROPERTY USE:		EDUCATION PROPERTY		STORE, OFFICE PROPERTY		MANUFACTURING PROPERTY		SPECIAL PROPERTY							
1-1 Type Road Trans Veh		21- non-veh. schools		31- food/bev. sales		71- food processing		81- dangerous/explosive prop.							
2-1 Non Road Trans Veh		22- non-veh. schools		32- clothing/dry goods store		72- meat processing		82- special purpose structures							
3-1 Rail Transport		23- trade/bus. schools		33- house/appl. sales/repair		73- farm/wood prod./printing		83- outdoor properties							
4-1 Water Transport		24- colleges/univ.		34- specialty/office supply		74- chem./plastic/petrol gun		84- water areas							
5-1 Air Transport				35- hobby/recreation sales		75- metal/wood prod.		85- rail							
6-1 Heavy Equip.		INSTITUTIONAL PROPERTY		36- professional supplies/services		76- chem./plastic/petrol gun		86- railroad/parking							
7-1 Spec Veh Containers		31- care of aged		37- auto/body/rep.		77- metal/wood prod.		87- railroad/depot							
8-1 Oil Prod Equip		32- care of young		38- auto/body/rep.		78- metal/wood prod.		88- railroad/depot							
9-1 RV/Compass/Other Veh		33- care of sick/injured		39- auto/body/rep.		79- metal/wood prod.		89- railroad/depot							
		34- care of phys. res.		40- auto/body/rep.		80- metal/wood prod.		90- railroad/depot							
		35- care of phys. res.		41- auto/body/rep.		81- metal/wood prod.		91- railroad/depot							
		36- care of phys. res.		42- auto/body/rep.		82- metal/wood prod.		92- railroad/depot							
		37- care of phys. res.		43- auto/body/rep.		83- metal/wood prod.		93- railroad/depot							
		38- care of phys. res.		44- auto/body/rep.		84- metal/wood prod.		94- railroad/depot							
		39- care of phys. res.		45- auto/body/rep.		85- metal/wood prod.		95- railroad/depot							
		40- care of phys. res.		46- auto/body/rep.		86- metal/wood prod.		96- railroad/depot							
		41- care of phys. res.		47- auto/body/rep.		87- metal/wood prod.		97- railroad/depot							
		42- care of phys. res.		48- auto/body/rep.		88- metal/wood prod.		98- railroad/depot							
		43- care of phys. res.		49- auto/body/rep.		89- metal/wood prod.		99- railroad/depot							
		44- care of phys. res.		50- auto/body/rep.		90- metal/wood prod.		00- railroad/depot							
		45- care of phys. res.		51- auto/body/rep.		91- metal/wood prod.		01- railroad/depot							
		46- care of phys. res.		52- auto/body/rep.		92- metal/wood prod.		02- railroad/depot							
		47- care of phys. res.</													

en. .. contained in this report are intended for the use of the Fire Dept. and are not to be used for any other purpose. Any reproduction or use of this report without the written permission of the Fire Dept. is prohibited.

FIRE INCIDENT REPORTING SYSTEM FIELD INCIDENT REPORT

121 DELETE
122 REVERSE

178
2440228

M N R S T U V W X	INCIDENT NO.	EXP	MO	ON	TR	DAY OF WK	TIME OF CALL	BACK IN SER	INVESTIGATOR'S NAME	NUMBER	AGENCY	CASE OPENED	
	00413725	7/27/85	005	11/5/83	1212K	CZAJAKOWSKI	108	FD	CASE CLOSED				
AREA OF FIRE ORIGIN		251 laundry rm	252 kitchen equip	253 bathroom	254 bedroom	255 living room	256 dining room	257 porch	258 outside	LEVEL OF FIRE ORIGIN			
251 laundry rm		252 kitchen equip	253 bathroom	254 bedroom	255 living room	256 dining room	257 porch	258 outside	251 first/second story			252 second story	
253 bathroom		254 bedroom	255 living room	256 dining room	257 porch	258 outside	251 first/second story			252 second story		253 third story	
254 bedroom		255 living room	256 dining room	257 porch	258 outside	251 first/second story			252 second story		253 third story		
255 living room		256 dining room	257 porch	258 outside	251 first/second story			252 second story		253 third story		254 fourth story	
256 dining room		257 porch	258 outside	251 first/second story			252 second story		253 third story		254 fourth story		
257 porch		258 outside	251 first/second story			252 second story		253 third story		254 fourth story		255 fifth story	
258 outside		251 first/second story			252 second story		253 third story		254 fourth story		255 fifth story		
259 equipment involved in fire		260 form of heat ignition			261 form of material ignited			262 ignition factor			263 construction type		
259 equipment involved in fire		260 form of heat ignition			261 form of material ignited			262 ignition factor			263 construction type		
260 form of heat ignition		261 form of material ignited			262 ignition factor			263 construction type			264 extent of damage		
261 form of material ignited		262 ignition factor			263 construction type			264 extent of damage			265 fire control		
262 ignition factor		263 construction type			264 extent of damage			265 fire control			266 detection performance		
263 construction type		264 extent of damage			265 fire control			266 detection performance			267 sprinkler performance		
264 extent of damage		265 fire control			266 detection performance			267 sprinkler performance			268 property loss information		
265 fire control		266 detection performance			267 sprinkler performance			268 property loss information			269 insurance information		
266 detection performance		267 sprinkler performance			268 property loss information			269 insurance information			270 additional agencies		
267 sprinkler performance		268 property loss information			269 insurance information			270 additional agencies			271 remarks		
268 property loss information		269 insurance information			270 additional agencies			271 remarks			272 investigator signature		
269 insurance information		270 additional agencies			271 remarks			272 investigator signature			273 date		
270 additional agencies		271 remarks			272 investigator signature			273 date			274 page		
271 remarks		272 investigator signature			273 date			274 page			275		
272 investigator signature		273 date			274 page			275			276		
273 date		274 page			275			276			277		
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417		418			419			420			421		

CSCN140

VEHICLE DATA

10/08/98 07:16:42

ENTER VIN ==> 2FACP74W0NXL12389

NAME ==> [REDACTED] ZIP ==> [REDACTED] MODEL YR ==>

OWNER NAME :

STREET ADDR :

CITY : ORLANDO

ST/PRV: FL CTRY:

ZIP/POSTAL CODE:

N/A YY-MM-DD 94-12-06

N/A SOURCE: R

MODEL YEAR : 92

PLANT: X

SALE YY-MM-DD 91-04-07

BODY STYLE DESC: 4 DOOR SEDAN LX

PRODUCTION YY-MM-DD 91-02-01

VEHICLE DESC : 1992 CROWN VICTORIA

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	PCSD REGION
SHIP-TO	1	24	C	213	45	24
FACING	1	24	C	213		
RESPONSIBLE	1	24	C	213		

CA EMISSION :

ENGINE TAG CODE : 2G802AB

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 02

DSO DISTRICT :

FLEET CODE :

OPEN : 00 CLOSED : 02

DSO NUMBER :

FLEET STATUS :

ACTIVE: 01 HISTORY: 01

F1-INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB166

E982-026 18173

CSCN150

CAMPAIGN VEHICLE INFORMATION

10/08/98 07:17:15

ENTER CAMPAIGN NUMBER==> 94B58 VIN==> 2FACP74W0N112389 TYPE OF SEARCH: A
MODEL YEAR: 92 DEFECT: OWNER GUIDE BODY STYLE: 4 DOOR SEDAN LX
NEW STATUS CODE: _____
REPAIR INFORMATION: TYPE CODE: _____
REPAIR DATE: _____ DEALER P/A: _____
MICRO REF: _____ CLAIM NUM: _____
DELETE REASON: _____
RESP DEALER INFORMATION: NEW: _____
CURRENT: 1 24 213 ASSIGNED: 94-12-06 SOURCE: PK
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
F FORCED COMPLETION 96-03-04 B 96-03-04 AUTOC OL
M RELEASED FOR MAILING 94-11-29
H AWAITING MAILING 94-11-09

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037-NO MORE DATA TO DISPLAY

OGDB166

CSCN130

NOTIFICATION RECIPIENT HISTORY

10/08/98 07:17:18

```

ENTER CAMPAIGN NBR ==> 94B58      VIN ==> 2FACP74W0NX112389
DEFECT      : OWNER GUIDE      BODY STYLE DESC: 4 DOOR SEDAN LX
RESP DEALER : 124213           BEGINNING MAILED DATE: 94-12-23 YY-MM-DD
RELEASE DESC: NEW ISSUE TOTAL   ENDING MAILED DATE  : 94-12-23 YY-MM-DD
CAMPAIGN DIV : 6                CODE:          FLEET MGMT LOC CODE:
LAST NAME    :                  INITIALS: CA
STREET ADDR1 :
ADDR2        :
CITY         : ORLANDO          CTRY:
ZIP/POSTAL CODE:                N-A SOURCE:  R N-A EFF DATE: 94-12-06 YY-MM-DD
*****
RESP DEALER :                  BEGINNING MAILED DATE:          YY-MM-DD
RELEASE DESC:                  ENDING MAILED DATE  :          YY-MM-DD
CAMPAIGN DIV :                  FLEET CODE:          FLEET MGMT LOC CODE:
LAST NAME    :                  INITIALS:
STREET ADDR1 :
ADDR2        :
CITY         :                  CTRY:
ZIP/POSTAL CODE:                N-A SOURCE:  N-A EFF DATE:          YY-MM-DD
F1=INQUIRY  F3=EXIT  F4=QUIT  F5=G150  F7=FIRST PAGE  F8=NEXT PAGE  F9=G140
I046-LAST PAGE                  OGDB166
  
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CSCN150

CAMPAIGN VEHICLE INFORMATION

10/08/98 07:17:20

ENTER CAMPAIGN NUMBER==> 93B31 VIN==> 2FACP74WONX112389 TYPE OF SEARCH: H
MODEL YEAR: DEFECT: BODY STYLE:
NEW STATUS CODE: CAMP DIV :
REPAIR INFORMATION: TYPE CODE: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE :
MICRO REF: CLAIM NUM: OASIS DATE :
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: IND: MATCH CODE:
CURRENT: ASSIGNED: SOURCE: EXTRACT DATE:
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
C COMPLETE B 94-02-10 133194 UBQ2599 AC

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037-NO MORE DATA TO DISPLAY

OGDB165

CSCW130

NOTIFICATION RECIPIENT HISTORY

10/08/98 07:17:45

ENTER CAMPAIGN NBR ==> 93B31

VIN ==> 2FACP74W0NX112389

DEFECT : _____ BODY STYLE DESC: _____
RESP DEALER : _____ BEGINNING MAILED DATE: _____ YY-MM-DD
RELEASE DESC : _____ ENDING MAILED DATE : _____ YY-MM-DD
CAMPAIGN DIV : _____ FLEET CODE: _____ FLEET MGMT LOC CODE: _____
LAST NAME : _____ INITIALS: _____
STREET ADDR1 : _____
ADDR2 : _____ ST/PRV: _____
CITY : _____ CTRY: _____
ZIP/POSTAL CODE: _____ N-A SOURCE: _____ N-A EFF DATE: _____ YY-MM-DD

RESP DEALER : _____ BEGINNING MAILED DATE: _____ YY-MM-DD
RELEASE DESC : _____ ENDING MAILED DATE : _____ YY-MM-DD
CAMPAIGN DIV : _____ FLEET CODE: _____ FLEET MGMT LOC CODE: _____
LAST NAME : _____ INITIALS: _____
STREET ADDR1 : _____
ADDR2 : _____ ST/PRV: _____
CITY : _____ CTRY: _____
ZIP/POSTAL CODE: _____ N-A SOURCE: _____ N-A EFF DATE: _____ YY-MM-DD

F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
E504-CAMPAIGN FOR THIS VIN NOT FOUND OGBB166

State Farm Insurance Companies



Orlando West Service Center
648 Coosue-Commerce Parkway
Orlando, FL 32761-2818

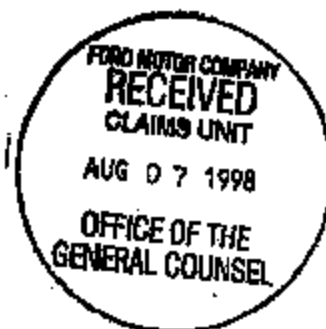
CERTIFIED MAIL - RETURN RECEIPT REQUESTED

August 3, 1998

Ford Motor Company
Parklane Tower West, Ste 300
3 Parklane Blvd
Dearborn, MI 48126

409893

NT



RE: Claim Number : [REDACTED]
Insured : [REDACTED]
Vehicle : 1992 Ford Crown Victoria
VIN Number : 2FACP74W0NX112389
Date of Loss : July 23, 1998

To Whom It May Concern:

The identified 1992 Ford Crown Victoria is insured by State Farm Mutual Automobile Insurance Company. This vehicle experienced a fire.

State Farm would like to give you an opportunity to inspect the 1992 Ford Crown Victoria and give you advance notice of our potential subrogation claim.

Please contact me at (407) 877-4592 to set up a time for your inspection.

Sincerely,

Michelle Thomas
Claim Representative
STATE FARM INSURANCE COMPANIES

MT/066/0802011.29

Sep 11 88 05:17p

Hannia McCloud

14071 898-8136

P.2

ORANGE COUNTY FIRE & RESCUE DIV.

14-85 (3/93)

FIRE INCIDENT REPORTING SYSTEM
FIELD INCIDENT REPORTFIRE INVESTIGATION REQUESTED ☒ YES ☐ NO
If investigation not requested complete this report
☐ DELETE
☐ REVISE

Driver involved in this report are indicated by the set of 4-5-6-7-8-9-10-11-12-13-14-15-16-17-18-19-20-21-22-23-24-25-26-27-28-29-30-31-32-33-34-35-36-37-38-39-40-41-42-43-44-45-46-47-48-49-50-51-52-53-54-55-56-57-58-59-60-61-62-63-64-65-66-67-68-69-70-71-72-73-74-75-76-77-78-79-80-81-82-83-84-85-86-87-88-89-90-91-92-93-94-95-96-97-98-99-100-101-102-103-104-105-106-107-108-109-110-111-112-113-114-115-116-117-118-119-120-121-122-123-124-125-126-127-128-129-130-131-132-133-134-135-136-137-138-139-140-141-142-143-144-145-146-147-148-149-150-151-152-153-154-155-156-157-158-159-160-161-162-163-164-165-166-167-168-169-170-171-172-173-174-175-176-177-178-179-180-181-182-183-184-185-186-187-188-189-190-191-192-193-194-195-196-197-198-199-200-201-202-203-204-205-206-207-208-209-210-211-212-213-214-215-216-217-218-219-220-221-222-223-224-225-226-227-228-229-230-231-232-233-234-235-236-237-238-239-240-241-242-243-244-245-246-247-248-249-250-251-252-253-254-255-256-257-258-259-260-261-262-263-264-265-266-267-268-269-270-271-272-273-274-275-276-277-278-279-280-281-282-283-284-285-286-287-288-289-290-291-292-293-294-295-296-297-298-299-300-301-302-303-304-305-306-307-308-309-310-311-312-313-314-315-316-317-318-319-320-321-322-323-324-325-326-327-328-329-330-331-332-333-334-335-336-337-338-339-340-341-342-343-344-345-346-347-348-349-350-351-352-353-354-355-356-357-358-359-360-361-362-363-364-365-366-367-368-369-370-371-372-373-374-375-376-377-378-379-380-381-382-383-384-385-386-387-388-389-390-391-392-393-394-395-396-397-398-399-400-401-402-403-404-405-406-407-408-409-410-411-412-413-414-415-416-417-418-419-420-421-422-423-424-425-426-427-428-429-430-431-432-433-434-435-436-437-438-439-440-441-442-443-444-445-446-447-448-449-450-451-452-453-454-455-456-457-458-459-460-461-462-463-464-465-466-467-468-469-470-471-472-473-474-475-476-477-478-479-480-481-482-483-484-485-486-487-488-489-490-491-492-493-494-495-496-497-498-499-500-501-502-503-504-505-506-507-508-509-510-511-512-513-514-515-516-517-518-519-520-521-522-523-524-525-526-527-528-529-530-531-532-533-534-535-536-537-538-539-540-541-542-543-544-545-546-547-548-549-550-551-552-553-554-555-556-557-558-559-560-561-562-563-564-565-566-567-568-569-570-571-572-573-574-575-576-577-578-579-580-581-582-583-584-585-586-587-588-589-590-591-592-593-594-595-596-597-598-599-600-601-602-603-604-605-606-607-608-609-610-611-612-613-614-615-616-617-618-619-620-621-622-623-624-625-626-627-628-629-630-631-632-633-634-635-636-637-638-639-640-641-642-643-644-645-646-647-648-649-650-651-652-653-654-655-656-657-658-659-660-661-662-663-664-665-666-667-668-669-670-671-672-673-674-675-676-677-678-679-680-681-682-683-684-685-686-687-688-689-690-691-692-693-694-695-696-697-698-699-700-701-702-703-704-705-706-707-708-709-710-711-712-713-714-715-716-717-718-719-720-721-722-723-724-725-726-727-728-729-730-731-732-733-734-735-736-737-738-739-740-741-742-743-744-745-746-747-748-749-750-751-752-753-754-755-756-757-758-759-760-761-762-763-764-765-766-767-768-769-770-771-772-773-774-775-776-777-778-779-780-781-782-783-784-785-786-787-788-789-790-791-792-793-794-795-796-797-798-799-800-801-802-803-804-805-806-807-808-809-810-811-812-813-814-815-816-817-818-819-820-821-822-823-824-825-826-827-828-829-830-831-832-833-834-835-836-837-838-839-840-841-842-843-844-845-846-847-848-849-850-851-852-853-854-855-856-857-858-859-860-861-862-863-864-865-866-867-868-869-870-871-872-873-874-875-876-877-878-879-880-881-882-883-884-885-886-887-888-889-890-891-892-893-894-895-896-897-898-899-900-901-902-903-904-905-906-907-908-909-910-911-912-913-914-915-916-917-918-919-920-921-922-923-924-925-926-927-928-929-930-931-932-933-934-935-936-937-938-939-940-941-942-943-944-945-946-947-948-949-950-951-952-953-954-955-956-957-958-959-960-961-962-963-964-965-966-967-968-969-970-971-972-973-974-975-976-977-978-979-980-981-982-983-984-985-986-987-988-989-990-991-992-993-994-995-996-997-998-999-1000-1001-1002-1003-1004-1005-1006-1007-1008-1009-1010-1011-1012-1013-1014-1015-1016-1017-1018-1019-1020-1021-1022-1023-1024-1025-1026-1027-1028-1029-1030-1031-1032-1033-1034-1035-1036-1037-1038-1039-1040-1041-1042-1043-1044-1045-1046-1047-1048-1049-1050-1051-1052-1053-1054-1055-1056-1057-1058-1059-1060-1061-1062-1063-1064-1065-1066-1067-1068-1069-1070-1071-1072-1073-1074-1075-1076-1077-1078-1079-1080-1081-1082-1083-1084-1085-1086-1087-1088-1089-1090-1091-1092-1093-1094-1095-1096-1097-1098-1099-1100-1101-1102-1103-1104-1105-1106-1107-1108-1109-1110-1111-1112-1113-1114-1115-1116-1117-1118-1119-1120-1121-1122-1123-1124-1125-1126-1127-1128-1129-1130-1131-1132-1133-1134-1135-1136-1137-1138-1139-1140-1141-1142-1143-1144-1145-1146-1147-1148-1149-1150-1151-1152-1153-1154-1155-1156-1157-1158-1159-1160-1161-1162-1163-1164-1165-1166-1167-1168-1169-1170-1171-1172-1173-1174-1175-1176-1177-1178-1179-1180-1181-1182-1183-1184-1185-1186-1187-1188-1189-1190-1191-1192-1193-1194-1195-1196-1197-1198-1199-1200-1201-1202-1203-1204-1205-1206-1207-1208-1209-1210-1211-1212-1213-1214-1215-1216-1217-1218-1219-1220-1221-1222-122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**State Farm Insurance
Companies**

Barbara Edens
160 Industrial Drive
Elmhurst, IL 60126
(630) 941 2293

17 August, 1995

Ford Motor Co.
Parklane Towers West
3 Parklane Blvd Suite 400
Dearborn, MI 48126

ATTENTION: ROBERT MADURSKI

CERTIFIED MAIL - RETURN RECEIPT REQUESTED

Our Claim No: [REDACTED]
Our Insured: [REDACTED]
Date of Loss: 12/88
Amount of Loss: \$15,998.04

Dear Mr. Madurski:

- Insured was driving down driveway when vehicle caught fire.
- A copy of the Fire Department report is enclosed.
- There were no injuries.
- The mileage was 52,000 at the time of the fire.
- We cannot send you original photos. Photocopies are enclosed.
- The fire originated in a fuel leak from the Nylon fuel line.
- We invite you to conduct an independent investigation of the fire. The vehicle is available. We would consider an exchange of expert reports once you have investigated the cause of the fire.
- The defect has not been replaced or repaired.
- The vehicle has been secured at an off-site location. Please call to schedule an appointment for inspection with a State Farm representative present.
- The subrogation documents are enclosed.
- The service history is not available, however the flexible fuel line is factory equipment.
- No known after market additions were made to the vehicle.
- The vehicle was being driven and the engine was running.
- Yes the keys were in the ignition while it was running.
- The vehicle was purchased used 8/8/86 with 35,000 miles.

Sincerely,


Barbara Edens
Claim Specialist

EA82-825 14257

PRE-LOSS CONDITION

		Above Avg.	Avg.	Below Av
INTERIOR: (Explain if other than average condition for year, make and model vehicle)				
Seats:		☒	☒	☐
Carpet:		☒	☒	☐
Glass:		☒	☒	☐
Door:		☒	☒	☐
Headliner:		☒	☒	☐
EXTERIOR: (Explain if other than average condition for year, make and model vehicle)				
Sheet Metal:		☒	☒	☐
Paint:		☒	☒	☐
Trim:		☒	☒	☐
MECHANICAL: (Explain if other than average condition for year, make and model vehicle)				
Engine:		☐	☐	☐
Transmission:		☐	☐	☐

PRIOR DAMAGE: ☐ Yes ☒ No Prior Damage Estimate Written: ☐ Yes ☒ No Amount \$ _____ Damage Location: F - S - R

OVERALL CONDITION: ☒ Above Avg. ☐ Avg. ☐ Below Avg. *Jack* *6/19/93*

Salvage will be: ☐ Rebuilt ☒ Sold for parts ☐ Scrapped *1-3-9*

TOTAL LOSS SETTLEMENT

Method used to determine base price. (Check one) ☐ Computerized Evaluation ☐ Comparable Vehicles ☐ Book Value Evaluation

Name of Vendor: _____

Did you pay the computerized evaluation amount? ☐ Yes ☐ No If No, explain: _____

Source & Telephone Number		Quote By	Date	Make & Model	Available Yes/No	Selling/Bok Price
1.						
2.						
3.						

Circle vehicle number(s) used to determine base price: (1. 2. 3.) Explain any adjustments for difference in mileage, equipment, condition prior damage, etc.: _____

Adjusted Amount \$ _____

Book(s) used: _____ Basic Book Price \$ _____

List additions or deductions for equipment, mileage, etc. and prior damage: _____

Adjusted Amount \$ _____

Did you pay this amount? ☐ Yes ☐ No If No, explain: _____

Base Price \$ 14,723.55 Tax + 952.44 Fees + 28.00 Actual Cash Value = 15,723.44 Owner Retained Salvage = Deductible = Lienholder Payoff = 15,723.44 Amount Paid Owner \$ Date Settled 1/19/93 <i>[Signature]</i>	SALVAGE DISPOSITION Date Sold _____ Date Receipt Received _____ High Salvage Bid \$ _____ Towing Expense _____ Storage Expense _____ Miscellaneous Expense _____ Net Salvage Return \$ _____	Name of Person <i>Ch. Yipid</i> Disposition of Title _____ Date _____
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VEHICLE INSPECTION REPORT / TOTAL LOSS SETTLEMENT REPORT

Claim Number	Claim Representative	Claim Unit
	<i>C. M. Johnson</i>	<i>104</i>
Owner	Phone Number	FAX Number
Insured	Loss Code	Date of Loss
	<i>371</i>	<i>7/12/98</i>
Location Address	Phone Number	Towing \$
<i>Henson's</i>		Storage \$
Cause of Loss	Per Day	
☐ Collision ☐ Theft ☐ Flood ☐ Vandalism ☐ Hit ☒ Fire ☐ Other		

VEHICLE DESCRIPTION

Year	Make	Model	Series	Engine	Transmission	License Plate Number	Expiration Date	State
<i>93</i>	<i>Lincoln</i>	<i>Town Car</i>	<i>4D</i>	<i>Gas</i>	<i>Auto</i>	<i>204</i>	<i>1/1</i>	
VIN								
<i>1LNLM82W9P</i>	<i>4725198</i>							
Engine Displ.	No. Cyl.	Gas	Diesel	Turbo	Trans.	Auto (3-4) ☒ STD (3-4-5-6) ☐ 4WD ☐		
Mileage	Trunk	Size	Steel Bldg	Rachl	WWV	LF	LR	RP

EQUIPMENT/ACCESSORIES

SEATS	STEERING	BRAKES	ROOF	GLASS	WHEELS
☒ Power ☐ Split ☐ Bucket ☐ Cloth ☐ Vinyl ☐ Leather ☐ Heated ☐ Lumber Adj.	☒ Power ☐ 4 Wheel ☐ Steering ☐ Telescoping	☒ Power ☐ 4 Wheel Disc ☐ ABS	☒ Viny. ☐ Sun (Power/Manual) ☐ T-Top ☐ Convertible (Power/Manual) ☐ Luggage Rack	☒ Tinted (Non-OEM) ☐ Shaded ☒ Heated (Frt/Rear) ☐ Heads-Up Display ☐ Power Windows ☐ Rear Glass Wiper	☐ Standard ☒ Non-OEM Alloy ☐ Non-OEM ☐ Chrome ☐ Wire ☐ Full Wheel Cover (Mfr) ☐ Hub Caps

RADIO	Model No.
☒ OEM ☐ Non-OEM Brand ☒ AM-FM Stereo ☐ Tape Deck ☐ Amplifier ☐ Equalizer ☐ CD Player ☐ Power Antenna	

CD	Model No.
☐ OEM ☐ Non-OEM Brand	

CELLULAR PHONE	Model No.
☐ OEM ☐ Non-OEM Brand	

OTHER INTERIOR	OTHER EXTERIOR	PICKUP/VAN - EQUIPMENT/ACCESSORIES
☒ Driver's Locks ☒ Trunk Release ☐ A/C ☐ Rear A/C ☐ Digital Dash ☒ Cruise Control ☐ OEM/Non-OEM ☐ Air Bag ☐ Driver ☐ Pass. ☐ 3rd. Seat ☐ Captain Chairs ☐ 2 ☐ 4 ☐ 6	☐ Power Mirrors ☐ Special Mirrors ☐ Ground Effects ☐ Luggage Rack ☐ Spoiler ☐ Trailer Hitch ☐ Theft Alarm	☐ Stop Bumper ☐ Sliding Rear Window ☐ Removable ☐ Soft Top ☐ Hard Top ☐ Running Boards ☐ Winch ☐ Tool Box ☐ Steel Liner ☐ Roll Bar ☐ Light Bar ☐ Grille Guards ☐ Aux. Fuel Tank ☐ Fog Lights ☐ Trailer Tow Pkg. ☐ Camper Shell

☒ Original ☐ Repairs (+/-) \$ ☐ Paint/Body Graphics ☒ 2-Tone ☐ Custom ☐ Wood Grain	☐ Fading (Full) ☐ Fading (Handle Bar) ☐ Luggage Carrier ☐ Saddle Bags ☐ Hangers ☐ Side Cey ☐ Crash Bars
---	---

Use this space to explain or describe Equipment/Accessories listed above and/or list and describe additional Equipment/Accessories.



CLAIM PHOTO TRA

Claim
Number



Box

Scene Location/View



Box

Scene Location/View

Photos Taken By:

Time Taken:

Date

If Vehicle Photos:

Yr. & Model

Vehicle Owner:

Is this the Insured Vehicle ☒ or Claimant Vehicle ☐ Place where Vehicle Photos taken:

ERG2-825 14286

INCIDENT REPORT **Paris Fire Department**

1 DELETE
2 CHANGE

A	FDID EA172	INCIDENT NO 160002	EXP 00	MO 01	DAY 02	YEAR 98	DAY OF WEEK Friday 6	ALARM TIME 09:32	ARRIVAL TIME 09:45	TIME IN SERVICE 10:07	
B	TYPE OF SITUATION FOUND Vehicle fire 13						TYPE OF ACTION TAKEN Extinguishment 1		AID 2 GIVEN		
C	FIXED PROPERTY USE Uncovered park area 965						IGNITION FACTOR Part fall/leak/break 51				
D	CORRECT ADDRESS [REDACTED]						ZIP CODE [REDACTED]		CENSUS TRACT 0705.00		
E	OCCUPANT NAME (LAST, FIRST, MI) [REDACTED]						TELEPHONE [REDACTED]		ROOM OR APY [REDACTED]		
F	OWNER NAME (LAST, FIRST, MI) [REDACTED]						ADDRESS [REDACTED]		TELEPHONE [REDACTED]		
G	METHOD OF BLAZN FROM PUBLIC Phone direct to PD 1						CD. INSPECTION DISTRICT EC4		SHIFT A		
H	NO. FIRE SERVICE PERSONNEL RESPONDED 11			NO. ENGINES RESPONDED 2			NO. GENERAL APPARATUS RESPONDED 0		NO. OTHER VEHICLES RESPONDED 3		
I	NUMBER OF INJURED FIRE SERVICE 0			OTHER 0			NUMBER OF FATALITIES FIRE SERVICE 0			OTHER 0	
J	COMPLET Fire complex 65						MOBILE PROPERTY TYPE Automobile 11				
K	AREA OF FIRE ORIGIN Engine/each area of equip 83						EQUIPMENT INVOLVED IN IGNITION Vehicle 96				
L	FORM OF HEAT OF IGNITION Heating fueled 14			TYPE OF MATERIAL IGNITED Gasoline 23			FORM OF MATERIAL, LIGHTED Fuel 65				
M	METHOD OF EXTINGUISHMENT Hose press. to tank ☒			LEVEL OF FIRE ORIGIN Grade to 5' above gr 1			ESTIMATED LOSS (DOLLARS ONLY) 150000.00				
S	IF MOBILE PROPERTY AUTOMOBILE		YEAR 93	MAKE CONTINENTAL	MODEL LINCOLN	SERIAL NO. NLM02W0725193	LICENSE NO. 199415				
T	IF EQUIPMENT INVOLVED IN IGNITION		YEAR	MAKE	MODEL	SERIAL NO.					

☐ Check if contents on reverse side

U	OFFICER IN CHARGE (NAME, POSITION, ASSIGNMENT) HERMAN TAYLOR, CHIEF-PARIS	DATE 01/02/98
	MEMBER MAKING REPORT (IF DIFFERENT FROM ABOVE) DEE BURNIN, FIREFIGHTER	DATE 01/02/98

JAN 23 1998

5902-020 14261

VEHICLE INFORMATION
Paris Fire Department

FDID EA172	INCIDENT NO. 160002	EXP. NO. 00	MO 01	DAY 02	YEAR 98	TIME 09:38
---------------	------------------------	----------------	----------	-----------	------------	---------------

NUMBER 4	ID ENG. 4	TYPE 1000 GPM PUMPER	DESCRIPTION 1982 GMC/KODIAK/IMP			
ACTION TAKEN Arrived/Emergency Oper.		1	RUN TIME 00:35	PUMPING TIME :20	RUN MILES 18	RUN COST 0.00

PERSONNEL INFORMATION

ID	NAME	JOB	TIME	COST
17	STEVEN WALLASHER	FIREFIGHTER/L-TENDER	00:35	0.00
16	BRIAN BATES	FIREFIGHTER	00:35	0.00
19	DEE MURKIN	FIREFIGHTER	00:35	0.00

EQUIPMENT INFORMATION

NUMBER USED		PORTABLE LADDERS USED	
AXES PINE POLES PRY BARS FIRST AID KITS POWER Saws SPATULAS KITS FANS BREATHING EQUIPMENT TOOL KITS SALVAGE EQUIPMENT SALVAGE COVERS ROOF KITS		NUMBER: AERIAL (Y/N): N	TOTAL FEET: LADDER PIPE (Y/N): N.
		HOSES USED SIZE 1.00 INCHES INCHES INCHES	CHARGED (Y/N) 75 Y N N

VEHICLE INFORMATION
Paris Fire Department

JAN 23 1998

FDID EA172	INCIDENT NO. 160002	EXP. NO. 00	MO 01	DAY 02	YEAR 98	TIME 09:32
---------------	------------------------	----------------	----------	-----------	------------	---------------

NUMBER 16	ID ATTACK-3	TYPE FORD 1 TON	DESCRIPTION MANCO FORD TRUCK			
ACTION TAKEN Arrived/Emergency Oper.		1	RUN TIME 00:35	PUMPING TIME :00	RUN MILES 18	RUN COST 0.00

PERSONNEL INFORMATION

Paris Fire Department

FDID	INCIDENT NO.	EXP. NO.	MO	DAY	YEAR	TIME
EA172	160002	00	01	02	98	09:32

ID	NAME	JOB	TIME	COST
24	MARK DAVIS	CAPTAIN-A SHIPT	09:35	8.00
13	BOB VILSON	SENIOR P.F.-TOWEL OFF	09:35	8.00

EQUIPMENT INFORMATION

NUMBER USED	PORTABLE LADDERS USED
AGES PIKE POLES PRY BARS FIRST AID KITS POWER BARS SPRINKLER KITS FANS BREATHING EQUIPMENT TOOL KITS SAVAGE EQUIPMENT SAVAGE COVERS ROOF KITS	NUMBER TOTAL FEET AERIAL (Y/N): N LADDER PIPE (Y/N): N SIZE HOSES USED LAID CHARGED (Y/N) INCHES INCHES INCHES 222

VEHICLE INFORMATION

Paris Fire Department

FDID	INCIDENT NO.	EXP. NO.	MO	DAY	YEAR	TIME
EA172	160002	00	01	02	98	09:32

NUMBER	ID	TYPE	DESCRIPTION
13	TANKER-4	TANKER	BARRETT
ACTION TAKEN		RUN TIME	PUMPING TIME
Arrived/Non-Emergency Op.		00:35	1:00
		RUN MILES	RUN COST
		5	8.00

PERSONNEL INFORMATION

JAN 23 1998

ID	NAME	JOB	TIME	COST
484	NITCH CAMP	FIREFIGHTER	09:35	8.00
435	JEFF PENCZER	FIREFIGHTER	09:35	8.00
480	C. RAY BILL	FIREFIGHTER	09:35	8.00

EQUIPMENT INFORMATION

Paris Fire Department

FDID	INCIDENT NO.	EXP. NO.	MO	DAY	YEAR	TIME
EA172	160002	00	01	02	98	09:32

NUMBER USED		PORTABLE LADDERS USED	
ROES PIPE POLES PRY BARS FIRST AID KITS POWER BARS SPRINKLER KITS PADS BREATHING EQUIPMENT TOOL KITS SALVAGE EQUIPMENT SALVAGE COVERS ROOF KITS ETC.		NUMBER: AERIAL (Y/N): N	TOTAL FEET: LADDER PIPE (Y/N): N
		SIZE INCHES INCHES INCHES	HOSES USED LAID CHARGED (Y/N) N N N

VEHICLE INFORMATION

Paris Fire Department

FDID	INCIDENT NO.	EXP. NO.	MO	DAY	YEAR	TIME
EA172	160002	00	01	02	98	09:32

NUMBER	ID	TYPE	DESCRIPTION
12	204	PUMPER	BARRIEN
ACTION TAKEN		RUN TIME	PUMPING TIME
Arrived/Non-Emergency Op.		00:35	00
		RUN MILES	RUN COST
		5	0.00

PERSONNEL INFORMATION

ID	NAME	JOB	TIME	COST
418	J. ROY GILL	FIREFIGHTER	00:25	0.00
429	JON WHITE	FIREFIGHTER	00:25	0.00

JAN 23 1998

EA02-020 14204

EQUIPMENT INFORMATION

Paris Fire Department

FDID	INCIDENT NO.	EXP. NO.	MO	DAY	YEAR	TIME
EA172	160002	00	01	02	98	09:32

NUMBER USED		PORTABLE LADDERS USED	
	ROPS PINE POLES DRY BARS FIRST AID KITS POWER SAWS SPRINKLER KITS FANS BREATHING EQUIPMENT TOOL KITS SALVAGE EQUIPMENT SALVAGE COVERS ROOF KITS	NUMBER SERIAL (Y/N): N	TOTAL FEET LADDER PIPE (Y/N): N
		SIZE INCHES INCHES INCHES	HOSES USED LARD CHARGES (Y/N) N N N

VEHICLE INFORMATION

Paris Fire Department

FDID	INCIDENT NO.	EXP. NO.	MO	DAY	YEAR	TIME
EA172	160002	00	01	02	98	09:32

NUMBER	ID	TYPE	DESCRIPTION			
7	FD 1	CHIEF'S CAR	1996 CHEVROLET CAPRICE			
ACTION TAKEN		2	RUN TIME	PUMPING TIME	RUN HOLES	RUN COST
Arrived/Non-Emergency Op.			09:35	1:00	18	0.00

PERSONNEL INFORMATION

ID	NAME	JOB	TIME	COST
22	HERMAN TAYLOR	CHIEF-PAIDS	09:35	0.00

JAN 23 1998

EA02-025 14206

EQUIPMENT INFORMATION

Paris Fire Department

FDID	INCIDENT NO.	EXP. NO.	MO	DAY	YEAR	TIME
EA172	160002	00	01	02	98	09:32

NUMBER USED		PORTABLE LADDERS USED			
AXES PIKE POLES DRY BARS FIRST AID KITS POWER BARS SPRINKLER KITS FANS BREATHING EQUIPMENT TOOL KITS SALVAGE EQUIPMENT SALVAGE COVERS ROOF KITS		NUMBER:	TOTAL FEET:		
		AERIAL (Y/N):	N	LADDER PIPE (Y/N):	N
		SIZE	HOSES USED LAID	CHARGED (Y/N)	
		INCHES		N	
		INCHES		N	
		INCHES		N	

JAN 23 1998

EA82-825 14206

State Farm Insurance Companies



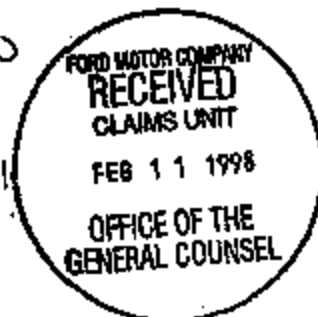
February 5, 1998

STATE FARM CLAIM OFFICE
100 LINNA ROAD SOUTH
P.O. BOX 787
MATTSON, IL 61638-0787
PHONE: (217) 258-6100

Ford Motor Company
Parklane Tower West, Ste. 400
3 Parklane Blvd.
Dearborn, MI 48126

Attention: Mr. Howard E. Keys
Manager of Product Claims Dept.

RE: Claim Number: 13-6678-070
Our Insureds: [REDACTED]
Date of Loss: January 2, 1998
Vehicle: 1993 Lincoln Town Car
VIN: 1LNLM82W9P725198

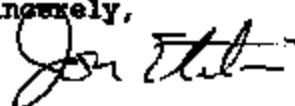


Dear Mr. Keys:

The identified vehicle is insured by State Farm Mutual Automobile Insurance Company. This vehicle experienced a fuel line failure which caused an engine compartment fire.

State Farm would like to give you an opportunity to inspect the vehicle and give you advance notice of our potential subrogation claim. Please contact me so that I can give you the vehicle's location for your inspection.

Sincerely,


Jon Etchison
Claim Representative
State Farm Mutual Automobile Insurance Company
(217) 258-6149

JB/031/0205010 drev-028

Office of the General Counsel

Ford Motor Company
2 Parklane Boulevard
Parklane Towers West, Suite 400
Dearborn, Michigan 48128-5525

August 28, 1998

State Farm Insurance Co.
160 Industrial Drive
Elmhurst, IL 60126
ATTN: BARBARA EDENS

Re: Claimant: [REDACTED]
D/E: January 2, 1998
Y/Claim: 18 6678 070 VIP

Dear Ms. Edens:

Following a review of the facts and circumstances surrounding this event, Ford Motor Company finds no evidence of a manufacturing or design defect, therefore, we must deny liability for this claim.

Please be advised that all necessary steps must be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,

Bob Madurski
Claims Analyst

5902-025 14255

ACHABOT
M6

EM-2-025 43025

TABOR & CHABRA, P.A.

ATTORNEYS AT LAW

120 N. Congress Street, Suite 430
Jackson, MS 39201
(601) 914-1512
Fax (601) 914-1511

December 5, 2001

Ford Motor Company
Attn: Andrew A. Chabot
Parklane Towers West
Suite 300
Three Parklane Boulevard
Dearborn, Michigan 48126-2568

RE: [REDACTED]

Dear Mr. Chabot:

I am unable to reach you due to the fact that I have no phone or fax number to your attention. Please contact me as soon as possible to further discuss this matter.

Sincerely,


Darryl M. Gibbs

DMG:cjg

TABOR & CHHABRA, P.A.

ATTORNEYS AT LAW

120 N. Congress Street, Suite 430
Jackson, MS 39201
(601) 914-1512
Fax (601) 914-1511

November 15, 2001

Andrew Chabot
Ford Motor Company
Parklane Towers West, Suite 300
Three Parklane Blvd.
Dearborn, MI 48126

Re: Client: [REDACTED]
Vehicle: 1992 Crown Victoria

Dear Mr. Chabot:

I am in receipt of your letter dated March 21, 2001, and have gathered all the information you requested in that letter. Enclosed please find a copy of your letter; the answers are as follows:

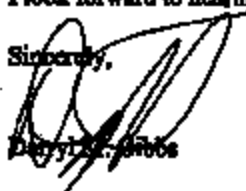
1. February 20th, 2001 - Magee, MS.
2. [REDACTED] was driving north on Hwy 541 through Magee on her way home the night of Feb. 20th. She noticed a car following too closely behind her so she pulled into an empty parking lot to let them pass. As she pulled into the parking lot, fire and thick black smoke began pouring from the right hand air conditioner vent, burning [REDACTED] head and singeing her hair. Fearing being further burned and also fearing for the children, she yelled for them to get out and then opened the driver's side door. When she tried to jump out of the still rolling car, her right foot got tangled in the seatbelt strap, so she was dragged by the car. When it came to a stop, her daughter, who was in the front passenger seat, helped her sister out of the right back seat. Her son in the left back seat hopped out. [REDACTED] was still on the ground when her daughter ran around and a passerby ran up to help out. The passerby was the person who was following [REDACTED] so closely; he said he had been doing so because he saw flames coming from underneath the car. They all ran to the other side of the Highway as the fire department and police department arrived on scene. The passerby took [REDACTED] children home and [REDACTED] went to the emergency room to get her foot and hand checked out. They were both starting to swell up. She had casts put on her arm and her leg.

3. Enclosed
4. [REDACTED]
a. [REDACTED]
Magee, MS
DOB [REDACTED]
Married to [REDACTED]
SSN [REDACTED]
Occupation - [REDACTED]
Injuries - broke a bone in her left hand, fractured her left wrist, cracked her left knee, broke a bone in her left hand, and injured her back
Treating Physicians - Dr. David Cornwell, Magee Emergency Room; Dr. Henry Irbry, Flowood, MS, (601) 362-5304; and Dr. Everett Campbell, Detroit Medical Center, Detroit Michigan 48207, (313) 921-8600.
5. 1992 Crown Victoria
6. ?
7. Enclosed
8. Enclosed
9. None taken.
10. A/C system, electrical, unknown
11. No expert has been retained at this time.
12. No, the car burned completely.
13. [REDACTED], Magee, MS.
14. Medical summary is provided, I assume FMC can accurately determine the value of [REDACTED] car.
15. Unknown
16. None.
17. Car is completely destroyed, if you believe testing is still applicable after viewing the pictures then it will be scheduled.
18. Yes, but [REDACTED] only had liability insurance for the car.
19. The car was purchased in late Nov. 2000 from the Ford dealership in Brandon, MS.

Sorry for the delay in providing the above information, in that [REDACTED] moved to Detroit for a short time. If you have any other questions or comments please do not hesitate to give me a call.

I look forward to hearing from you.

Sincerely,


David L. Roberts

DMG:mg
cc: File
Enclosures

MAGEE FIRE DEPARTMENT
381 N. MAIN
MAGEE MS 39111

INCIDENT REPORT

DATE 2/20/01
ALARMS THIS MONTH 1
YEAR TO DATE 73
INCIDENT # 474

Dispatcher: Burch How Was Alarm Received: CALL FROM 1911 CALL
Location of Incident: HOUSE OUTSIDE CITY LIMITS (school bus) Mutual Aid - GIVEN TO RECEIVED FROM

DIRECTIONS TO INCIDENT: 1744 346 JUST PAST MILLERLY SCHOOL

STREET ADDRESS OF INCIDENT: 1ST AVE NE CROSS OF CENTER ST NW

TIMES: 7:29 OWNER INFORMATION
CALL RECEIVED 7:29 NAME: [REDACTED] BSE N/A
TIME PAGED 7:30 ADDRESS: [REDACTED] PHONE: [REDACTED]
LEAVE STATION 7:33 INSURANCE: [REDACTED]
ARRIVE ON SCENE 7:34 OCCUPANT INFORMATION (IF NOT SAME AS OWNER)
UNDER CONTROL 7:45 NAME: [REDACTED] BSE N/A
LEAVE SCENE 7:47 ADDRESS: [REDACTED] PHONE: [REDACTED]
AT STATION 7:50 INSURANCE: [REDACTED]
BQ SECURED

APPARATUS USED: ENG 1 ✓ ENG 2 ✓ ENG 3 ✓ RESCUE ✓ AIR TRUCK ✓ PICKUP ✓

OFFICERS PRESENT: FIRE FIGHTERS ON SCENE: (14)
CHIEF John E. Smith 1 Ben Stetson 9 17
ASST CHIEF John Smith 2 [REDACTED] 10 18
CAPT 1 [REDACTED] 3 Jim Jordan 11 19
CAPT 2 Mark H. Smith 4 [REDACTED] 12 20
RESCUE CAPT [REDACTED] 5 [REDACTED] 13 21
LT 1 [REDACTED] 6 [REDACTED] 14 22
LT 2 [REDACTED] 7 [REDACTED] 15 23
RESCUE LT [REDACTED] 8 [REDACTED] 16 24
SEC/TREAS [REDACTED] PARLIAMENTARIAN Darrell Mangum

OFFICERS ON STAND-BY: FIRE FIGHTERS ON STAND-BY:
1 [REDACTED] 5 9
2 [REDACTED] 6 10
3 Philip Allan 7 11
4 [REDACTED] 8 12

EXTINGUISHING POTENTIAL (CIRCLE THOSE THAT APPLY): FIRE SMOKE ONLY SMOKE SMOKE ONLY ALARM RESCUE/EXTINGUISHING HAZ-MAT
TYPE OF STRUCTURE (CIRCLE THOSE THAT APPLY): RESIDENTIAL CHURCH COMMERCIAL EDUCATIONAL MEDICAL USE FARM USE
TYPE OF AUTO (CIRCLE THOSE THAT APPLY): CAR/TRUCK CARGO TRUCK FARM/HEAVY EQUIPMENT
YEAR: 1991 MAKE: Ford MODEL: Probe 1.6 LTD TAGS: 6864B (Heavy Pers. p/1100)
GRAIN FIRE OTHER-EXPLAIN:

ACTION TAKEN TO CONTROL SITUATION

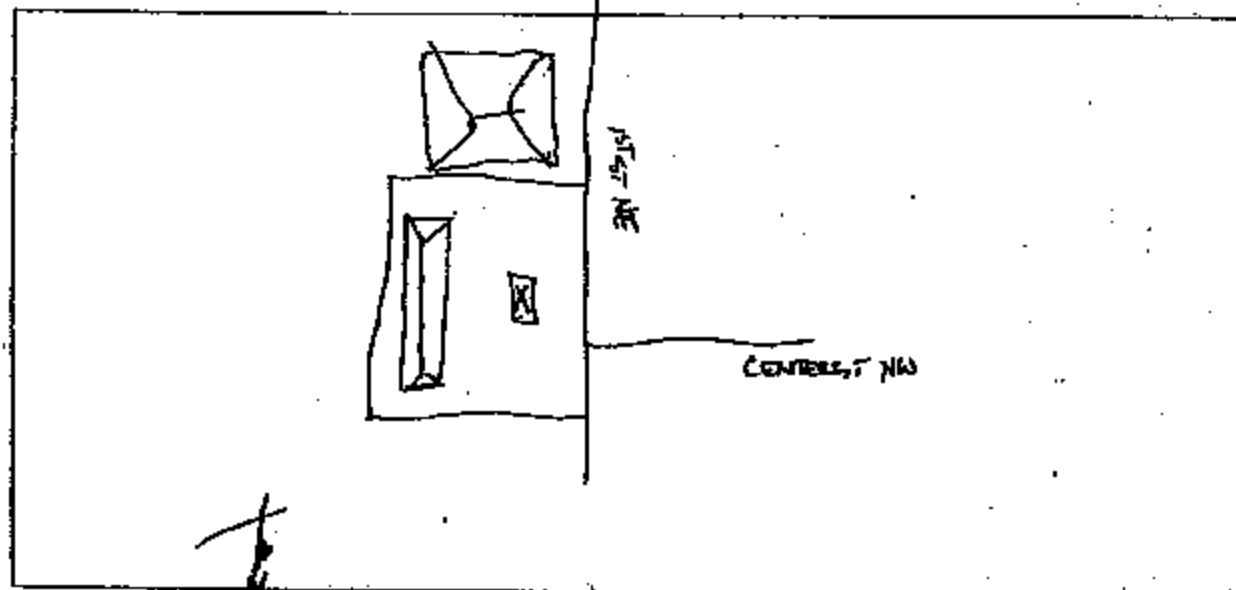
ACTION TAKEN TO CONTROL SITUATION E1 ~~Base~~ ^{Jumpside} AND THUNDER ATTACK TEAM
DEPLOYED, CAR WAS TOTAL LOSS.

INJURIES: # FIREFIGHTERS 0 #CIVILIANS 1 EXPLAIN: DEWEL TRANSFERRED VIA EMERGENCY

INJURIES: # FIREFIGHTERS 0 #CIVILIANS 1 EXPLAIN: DROVE TRANSFERRED VIA EMERGENCY
TO MCH W/ HURT WRIST + ANKLE (FROM WHEN SHE EXITED VEHICLE)
 DRAW DIAGRAM OF SCENE (PLEASE SHOW SQUARE FOOTAGE AND/OR DIMENSIONS)

DRAW DIAGRAM OF SCENE

(PLEASE SHOW SQUARE FOOTAGE AND/OR DIMENSIONS)



WEATHER CONDITIONS

HOT DAYLIGHT

COLD **WAGE**



HOT COLD (WET)
DAY LIGHT FOG
CLOUDY WINDY
RAIN (WET)
STORMY
LIGHTNING
SNOW/ICE

प्रेमचंदः

RAIN (WET)

STORMY

LIFTING

STUDY/DCI**ROAD CONDITIONS:**

WBT

保

WIND DIRECTION:

FROM - TO

— **United States**

ADDITIONAL REMARKS:**Est. Value of Property Seized \$**

OFFICER FILLING OUT REPORT: LJSK

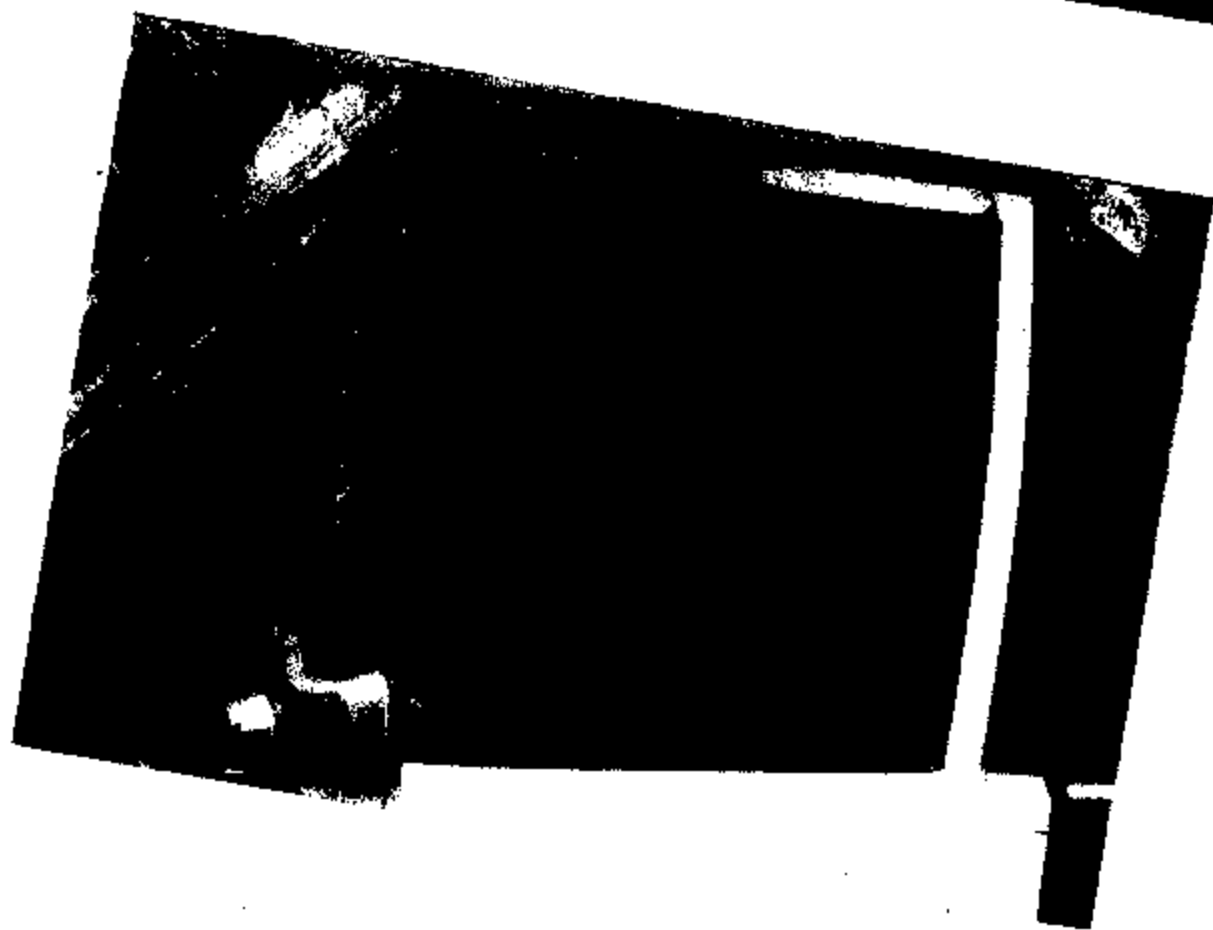
Est. Value of Property Lost \$

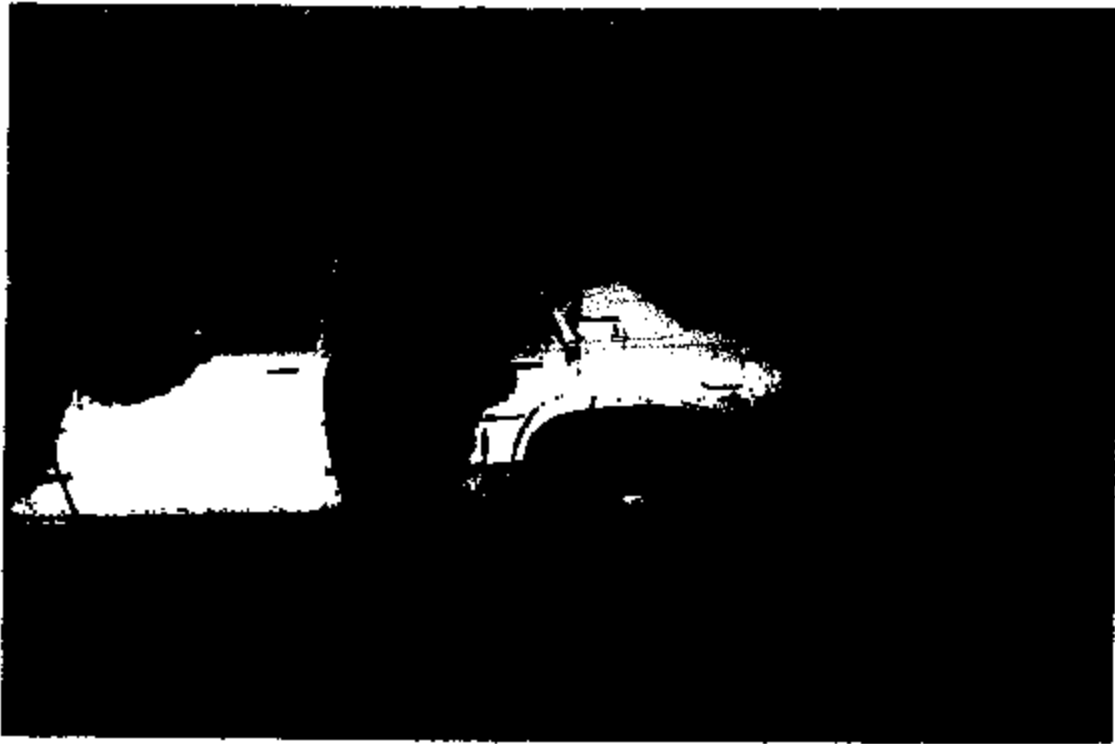
PHONE #: 849-5502

5902-025 43000



ER62-028 43834





0002-025 43035

TABOR & CHHABRA, P.A.

ATTORNEYS AT LAW

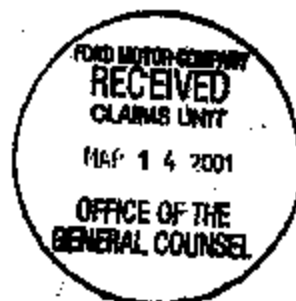
129 N. Congress Street, Suite 430
Jackson, MS 39201
(601) 914-1512
Fax (601) 914-1511

CONSUMER AFFAIRS
SECTION

1 MAR 12 AM 52

March 5, 2001

Ford Motor Company Consumer Affairs
16800 Executive Plaza Dr.
Dearborn, MI 48126-4206



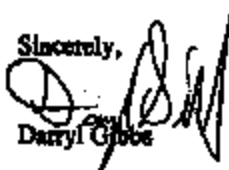
Re: [REDACTED] Automobile Accident/ Defective Product

Dear Sir/Madam:

Please be advised that I represent [REDACTED] in connection with injuries she received after her 1992 Crown Victoria caught fire. [REDACTED] was traveling down the road when fire began to emerge through the dash vents of her Crown Victoria. Fearing severe bodily harm, [REDACTED] was forced to exit the vehicle while in motion. As a result of this accident, [REDACTED] suffered a broken arm and leg. Further, the Crown Victoria received heavy damages as a result of the fire. Please forward this letter to your risk management department. I am in the process of compiling [REDACTED] medical records and I will forward those records to your risk management department once they have contacted me.

I look forward to hearing from you.

Sincerely,


Darryl Globe

DMG: dg
cc: file

EA82-626 43537

[REDACTED] 10 [REDACTED]
LA

AR

1229-18

1-10WC-54

State Farm Insurance Companies



November 27, 2000

Ford Motor Company
Park Lane Towers West Ste 400
3 Park Lane Blvd
Dearborn MI 48126-2568

FORD MOTOR COMPANY
RECEIVED
CLAIMS UNIT

DEC 04 2000

OFFICE OF THE
GENERAL COUNSEL

State Farm Insurance Companies
8834 One Centre Ave.
P.O. Box 14289
Baton Rouge, Louisiana 70898-0589
Phone: 225-928-8700

Re: Claim Number: [REDACTED]
Insured: [REDACTED]
Date of Loss: 07/24/2000
Vehicle: 1994 Mercury Grand Marquis
VIN Number: 2MELM75W0RX645347

Dear Ford Motor Company:

The identified vehicle is insured by State Farm Mutual Automobile Insurance Company. This vehicle experienced a fire in its engine compartment on the date of loss stated above.

State Farm would like to give you an opportunity to inspect the vehicle and give you advance notice of our potential subrogation claim. Please contact me at 225-928-8706 to set up a time for your inspection.

Sincerely,

Eric Gordon
Claim Specialist
State Farm Mutual Automobile Insurance Company
225-928-8706

EG/mp/024/1127028

Photo for: 15-0399-040

London



E.D. 07-27-00.



2002-025 42002

PRE-LOSS CONDITION

INTERIOR: (Explain if other than average condition for year, make and model vehicle)		Above Avg.	Avg.	Below Avg.
Seats:		☐	☒	☐
Carpets:		☐	☒	☐
Glass:		☐	☒	☐
Dash:		☐	☒	☐
Headliner:		☐	☒	☐
EXTERIOR: (Explain if other than average condition for year, make and model vehicle)				
Sheet Metal:		☐	☒	☐
Paint:		☐	☒	☐
Trim:		☐	☒	☐
MECHANICAL: (Explain if other than average condition for year, make and model vehicle)				
Engine:		☐	☒	☐
Transmission:		☐	☒	☐

PRIOR DAMAGE: ☐ Yes ☒ No Prior Damage Estimate Written: ☐ Yes ☐ No Amount \$ _____ Damage Location: F - S - R - A

OVERALL CONDITION: ☐ Above Avg. ☒ Avg. ☐ Below Avg. E. Doreilly 7-27-02
 Salvage will be: ☐ Rebuilt ☒ Sold for parts ☐ Scrapped INSPECTED BY DATE

TOTAL LOSS SETTLEMENT

Method used to determine base price. (Check one) ☐ Computerized Evaluation ☐ Comparable Vehicles ☐ Book Value Evaluation

Name of Vendor: _____ Amount \$ _____

Did you pay the computerized evaluation amount? ☐ Yes ☐ No If No, explain: _____

Adjusted Amount \$ _____

Source & Telephone Number	Quote By	Date	Make & Model	Available yes / no	Selling/Sold Price
1. _____					
2. _____					
3. _____					

Circle vehicle number(s) used to determine base price: (1. 2. 3.) Explain any adjustments for difference in mileage, equipment, condition, prior damage, etc.: _____

Adjusted Amount \$ _____

Book(s) used: _____ Basic Book Price \$ _____

List additions or deductions for equipment, mileage, etc. and prior damage: _____

Adjusted Amount \$ _____

Did you pay this amount? ☐ Yes ☐ No If No, explain: _____

Base Price		SALVAGE DISPOSITION	
Base Price	\$ 53,500	Date Sold	09-26-02
Tax	+ 502.74	Date Receipt Received	10-4-02
Fees	+ 55.50	High Salvage Bid	\$ 9,500
Actual Cash Value	= 64,522.24	Towing Expense	-0-
Owner Retained Salvage	=	Storage Expense	-0-
Deductible	= 100.00	Miscellaneous Expense	1,800.00
Lienholder Payoff	= 13,411.23	Net Salvage Return	\$ 8,195.00
Amount Paid Owner	\$ 50,922.05		
Date Settled	7-22-02		

Disposition of Title: _____

Signature: _____

MESSAGE

Subject: 18-0399-040

Sender: Lisa Catherine /EXCH00,08

Date 7/27/2000 at 15:10

Contents: 2

Item 1

TO: Eric Gordon /MNR00M,10

Item 2

C.R.A.S.R. research regarding an engine compartment fire in a 1994 MERCURY GRAND MARQUIS LS Sedan resulted in our finding the following information that may be relevant to the cause of loss.

If you have any questions please call me at (309) 766-1388.

Thank you,
Lisa L Catherine

Pac 4

Summary:

Engine Compartment Fire

Details:

Engine compartment fire due to poor contact which may develop in the wiring harness connector to IAR type alternators. Fords push-on connector may develop high resistance over time or become loose after being removed and reconnected after alternator replacement or other repairs requiring disconnection of the alternator plug. This can result in internal arcing and overheating of the connector with the possibility of fire.

Note: Subrogation should be pursued against the party found responsible for the loss, this may be one of or a combination of the following:

Ford Motor Company
Repairer of the vehicle
Aftermarket supplier of the alternator

Year/Make/Model:

1986-95 Aerostar, Bronco, Bronco II, Continental, Cougar, Crown Victoria, Econoline, E150, E250, E350, Escort, F150, F250, F350, Grand Marquis, Mid size Marquis, Mid size LTD, Mark VII, Mustang, Ranger, Sable, Taurus, Tempo, Thunderbird, Topaz, Town Car

Detailed information is available from C.R.A.S.R.

Note: This is not a NHTSA Investigation document.

Pac 21

Summary:

Engine Compartment Fire, Passenger Compartment Fire

TYPICAL FAILURE MODE:

This fire will occur while the vehicle is at full operating temperature and is being driven or just after it is parked. If the blower motor becomes jammed when the system is operating in the medium-low blower speed, the resistor coils can overheat causing melting and possible ignition. A stuck blower motor may be due to a bearing failure and/or debris collecting in the blower housing. The Blower motor resistor may reach temperatures as high as 250 F. during normal operation.

A burning odor or smoke, and/or "rustling" noise may occur when the blower motor is running if leaves or foreign material enters the blower case through the fresh air intake. Noise complaints may result from debris coming

in contact with the blower fan. In some cases, the debris may also come in contact with the blower motor resistor that may be hot enough to cause a burning odor or smoke.

Detailed information available from C.R.A.S.R.
Service Bulletin - 99-15-6 +91/99 Ford Explorer, +97/99 Mercury Mountaineer
NHTSA Recall - 95V222001/002 , 93 Mercury Villager Nissan Quest
NHTSA Investigation) 9598-048/EA99-004 +92/94 Ford Explorer

Note: This is not a NHTSA Investigation document.

Page 27

The National Highway Traffic Safety Administration issued recall 95V124 for a potential defect in the brake pressure switch (cruise control deactivation switch) that may lead to an engine compartment fire. The recall names 1992/93 Lincoln Town Car, Ford Crown Victoria, and Mercury Grand Marquis. The possibility of a fire exists while the vehicle is parked or in use. The CRASH Unit has documented the same burn pattern in other Ford vehicles built in the model years 1992-97.

The burn pattern relative to the possible cause listed above will be to the left side of the engine, near the firewall or brake master cylinder. Other models potentially affected by the defective switch are listed below.

The recall material describes symptoms such as: "Speed control not working, could not shift vehicle out of park, battery loses charge, brake lights not functioning, brake warning light on blown or improper fuse in brake lamp position."

NOTE: The absence of symptoms does not preclude this potential defect as being a possible cause.

Note: This document is not a NHTSA Investigation

Year/Make/Model:

1994-1998 Ford Crown Victoria, 1996-1998 Ford Mustang (all engines),
1997-1998 Ford Mustang GT, 1997-1998 Ford Mustang Cobra,
1994-1995 Ford Taurus SHO 3.2L V6 only, 1993-1996 Ford Bronco
(Full Size) all engines, 1995-1998 Ford Explorer, Ranger (all engines),
1992-1996 Ford F150, F250, F350 (all engines), 1993-1998 F150, F250,
F350 (all engines), 1997-1998 Ford Expedition, 1994-1998 Lincoln Town Car,
1993-1998 Lincoln Mark VIII, 1998 Lincoln Navigator,
1994-1998 Mercury Grand Marquis, 1997-1998 Mercury Mountaineer

***** Subrogation Procedures *****

DEFECTS AND FAILURES

For all Manufacturer defects, product failures, and other safety related issues the vehicle owner should report U.S. losses to the National Highway Traffic Safety Administration (NHTSA) 1-800-424-9393; Canadian losses should be reported to Transport Canada 1-800-333-0510.

SUBROGATION PROCEDURES

If subrogation is to be pursued, you should consider the following with management approval:

1. Put the responsible party (repair facility, manufacturer, individual) on notice of the potential subrogation claim as soon as possible.
We are providing you with sample "Put On Notice" and "Subrogation" letters to be sent to the responsible party if needed.
 - A - The "Put On Notice" letter should be sent to the responsible party(s) as soon as a defect, product failure, or faulty repairs are suspected of causing the loss.
 - B - The "Subrogation" letter is sent to the responsible party(s) when

a defect, part failure, or faulty repair is reasonably determined to be the cause of loss, and when the total amount of subrogation is established.

2. If the vehicle is a total loss, salvage retention should be based on the merits and value of the claim. In claims where significant property damage and/or personal injury have occurred it may be necessary to retain the salvage for the duration of the subrogation claim. The manufacturer should be provided a reasonable amount of time to inspect the vehicle prior to consideration of salvage disposal. If salvage is disposed of prior to concluding subrogation QUALITY photographs of the vehicle and defect, product failure, or faulty repairs must be included in the file to substantiate the claim.
3. If the vehicle is repairable, secure quality 35mm photos of damage. The suspect part(s) should be obtained and labeled with the VIN and claim number to be held as evidence. The removal date of the part should be documented in the claim file.
4. Obtain repair and maintenance history from the owner.
5. If warranted obtain a recorded statement from insured including service and maintenance history of the vehicle. Include any recent and past problems with the vehicle.

An independent expert's report should be considered (with management approval). A copy of technical information obtained from C.R.A.S.H. along with all relevant information from the vehicle owner should be provided to the expert if one is retained. When possible inspect the vehicle with the expert. If you have questions concerning the expert report contact C.R.A.S.H. or Corporate Subrogation for assistance prior to sending report to the responsible party. If the cause of loss is determined to be something unrelated to the information sent by C.R.A.S.H. but is defect or repair related, subrogation should be pursued based on the expert's conclusion. A loss found to be "accidental in nature" does not preclude a defect or faulty repair from being the cause of loss.

Sample Subrogation Letter
Certified Mail - Return Receipt Requested

Ford Motor Co.
Parklane Towers West
Suite 400
3 Parklane Blvd
Dearborn, MI 48126-2568

Re: Claim Number
Our Insured
Date of Loss
Make, Model, and Year of Product
Serial Number or Vehicle Identification Number (VIN)

This State Farm insured (vehicle or product) was involved in a (please describe the nature of the loss - fire, collision, etc.). We settled a claim with our insured in the amount of \$xxx.xx, which includes our insured's deductible.

Our investigation revealed the cause of the loss was due to (please describe specific cause of the failure).

Enclosed is the documentation of State Farm's claim. The evidence is being held for your inspection. You may contact me at (xxx)xxx-xxxx to make arrangements to inspect the (vehicle or product). Please consider this letter as our demand to (name the manufacturer) for reimbursement of \$xxx.xx.

Sincerely,

DEALER

67C 021 VIN 2MELM7SH0RX645547
INVOICE PRICE AMOUNTBATCH-ID 8246000006 D TC AA
PRICE LEVEL 410030M75

VIN: 2MELM7SH0RX645547

REQUESTOR: ROBINSON

CASE: [REDACTED]

THIS INVOICE MAY NOT REFLECT THE FINAL COST OF THE VEHICLE IN VIEW OF THE POSSIBILITY OF FUTURE REBATES, ALLOWANCES, DISCOUNTS AND INCENTIVE AWARDS FROM FORD MOTOR COMPANY TO THE DEALER. * THIS PORTION OF THE VEHICLE PRICE WILL BE PROVIDED TO THE APPROPRIATE FORD AGENT TO SUPPORT REGIONAL DEALER ADVERTISING.					
INCENTIVE ADVERTISING	INVOICE TOTAL	LESS HOLD BACK FOR DEALER CREDIT	LESS FORD FINANCING COST FOR DEALER ACCOUNT	INVOICE LESS HOLD BACK & FEE COST	A PLAN

SOLD TO
West Point Lincoln-Mercury
11666 Old Katy Road
Houston TX 77048

67C021

FURTHER TERMS
ON REVERSE
SIDEPLT RLSE DTE
01/15/94
RK05

SHIP TO IF OTHER THAN ABOVE

67021

DATE ON ORDER
01 07 94SHIP THROUGH
67-1303 HF 07INVOICE & LAST IDENTIFICATION NO.
2MELM7SH0RX645547FINAL ASSEMBLY POINT
ST. THOMASFINANCIAL COMPANY AMERICAN BANK
Ford Motor Credit 000001

THIS INVOICE TO BE USED FOR THE BILLING OF VEHICLES ONLY

DEALER COPY

EP02-825 42867

DEALER

67C 021 VIN 2MELM75H0RX645347

UNREBATED NET 21.00

ADJUST

XB	1994 GRAND MARQUIS LS 4DR SDN	21500 00	19852 00
HP	ECLIPSE BLUE C/C METALLIC		
	PORTOFINO BLUE LEATHER		
	PREFERRED EQUIPMENT PKG.172A	1670 00	1521 00
68G	GROUP 1:		
	.ELEC REAR WINDOW DEFROSTER		
	.FRONT CARPET FLOOR MATS		
	.REAR CARPET FLOOR MATS		
68R	GROUP 2:		
	.POWER LOCK GROUP		
	.FINGERTIP SPEED CONTROL		
67M	GROUP 3:		
	.POWER RADIO ANTENNA		
	.ILLUMINATED ENTRY		
	.FRONT CORNERING LAMPS		
	.REAR LICENSE PLATE FRAME		
	.LUXURY LIGHT GROUP		
	.BODYSIDE PAINT STRIPE		
	.LEATHER WRAP STEERING WHEEL		
	.CAST ALUMINUM WHEELS		
99H	.4.6L OHC SEFI V8 ENGINE	NO	NO
44P	.ELECTRONIC AUTO O/D TRANS	NC	NC
TSP	.P215/70R15 WSH TIRES	NC	NC
144	REMOTE KEYLESS ENTRY	215 00	191 00
183	FRONT LICENSE PLATE BRACKET	NC	NC
155	ELECTRONIC GROUP	515 00	455 00
21J	DUAL 6-WAY POWER SEATS	385 00	345 00
50B	CONVENTIONAL SPARE TIRE	185 00	165 00
553	ANTI-LOCK BRAKES N/TRAC ASST	645 00	592 00
586	HIGH-LEVEL AUDIO SYSTEM	315 00	285 00
664	REAR AIR SUSPENSION	270 00	240 00
H	LEATHER THIN COMFORT SEATS	830 00	472 00
	TOTAL VEHICLE & OPTIONS	26250 00	24114 00
	DESTINATION & DELIVERY	575 00	575 00
	TOTAL BEFORE DISCOUNTS	26825 00	24689 00
	**SPECIAL ADDED DISCOUNTS*	615 00-	555 00-
	SPECIAL-VALUE DISCOUNT	1140 00-	1034 00-
	TOTAL SAVINGS	1755 00-	1589 00-

TOTAL FOR VEHICLE 25070 00

10 U.S. GAL GAS FACTORY
 BATCH-ID S24600D006 D TC AA
 SCHEDULE-B LEVEL 00000
 PRICE LEVEL 410030M75
 SHIPPING WEIGHT 3641 LBS.

14 50

VIN: 2MELM75H0RX645347

THIS INVOICE MAY NOT REFLECT THE FINAL COST OF THE VEHICLE IN VIEW OF THE POSSIBILITY OF FUTURE REBATES, ALLOWANCES, DISCOUNTS
 AND INCENTIVE AWARDS FROM FORD MOTOR COMPANY TO THE DEALER.
 * THIS PORTION OF THE VEHICLE PRICE WILL BE PROVIDED TO THE APPROPRIATE FORD LENDER TO SUPPORT REGIONAL/DEALER ADVERTISING.

ADDITIONAL ADVERTISING	INVOICE TOTAL	DEALER HOLDING FOR DEALER CREDIT	DEALER APPROPRIATE FOR FORD CREDIT ACCOUNT	SALES TAX REGISTRATION & FEE COST	A PLAN
269.00	23,403.50	735.00		22,668.50	22,432.50

735.00 90.00 2673.00 .00 645.00 19662.00

SOLD TO
 West Point Lincoln-Mercury
 11666 Old Katy Road
 Houston TX 77043

67C021

FURTHER TERMS
 ON REVERSE
 SIDE

PLT RLSE DTE
 01/15/94
 RK05

SHIP TO IF OTHER THAN ABOVE

67021

DATE OF PURCHASE 01 07 94
 REGISTRATION 67-1508 HF 07

SHIP THROUGH

SALES & LEASE IDENTIFICATION NO.

2MELM75H0RX645347

DEALER ADDRESS & PHONE

ST. THOMAS

FINANCIAL COMPANY AND/OR BANK

Ford Motor Credit

000001

THIS INVOICE IS TO BE USED FOR THE BILLING OF VEHICLE ONLY

DEALER COPY

F002-025 42588

ZAMELNOŠTNI X645347

PRICE INFORMATION

DRIVER AND PASSENGER SIDE

SIDE IMPACT TEST

SAFETY BELT

CHILD SEAT LOCK

WASAWAY

WITH

LATCH

IN THE

REAR

SEAT

IN CARBON MET

DUAL COMPARTMENT

\$21500.00

OPTIONAL EQUIPMENT

[illegible]

TOTAL VEHICLE & OPTIONS	23,550.00
DESTINATION & DELIVERY	575.00

TOTAL BEFORE DISCOUNTS 26823.90

OPTION PACKAGE SAVINGS	-	615.00
COMPARED WITH BUYING		
THREE OPTIONS SEPARATELY		

SPECIAL-VALUE DISCOUNT - \$140.00

TOTAL SAVINGS	- 1755.00
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Find out more about the new 1994 Dodge Stratus. Call 1-800-4ADODGE or visit our website at www.4adodge.com.

0000

1993

1000

—

Table 1

2025-2026-2027

ST. THOMAS ST. THOMAS	ST. THOMAS ST. THOMAS
---	---

100

10

1. $\frac{1}{2} \times \frac{1}{2} = \frac{1}{4}$

ENR-025 4206

SFCRENA

Recall/ONP Information

12/12/00 11:12:06

==>

VIN: 2MELM75W0RX645347

Year: 1994

Model:

GRAND MARQUIS

WSD: 07/05/94

Build Date: 01/13/94

A	Number	Type	Description	Status	Status Date	Dealer Code
C	94S89	S	ADAPTER PLT.	COMPLETE	05/22/94	06469
-	96L12	L	PASS AIR BAG	FORCED COMPLETION	01/22/98	AUTOC

F1=Help F7=Prev F8=Next F11=Menu F12=Return
NO MORE RECORDS AVAILABLE

OGDB079

CSCN140

VEHICLE DATA

12/12/00 12:24:52

ENTER VIN ==> 2ME1M75W0RX645347

NAME ==> [REDACTED] ZIP ==> [REDACTED] MODEL YR ==>

OWNER NAME :

STREET ADDR :

CITY : DONALDSONVILLE

ST/PRV: LA CTRY:

ZIP/POSTAL CODE: [REDACTED] N/A YY-MM-DD 96-07-23

MODEL YEAR : 94 PLANT: X

N/A SOURCE: P

BODY STYLE DESC: 4 DOOR SEDAN LS

SALE YY-MM-DD 94-07-05

VEHICLE DESC : 1994 GRAND MARQUIS

PRODUCTION YY-MM-DD 94-01-13

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	22	C	590	51	23
FACING	3	22	C	590		
RESPONSIBLE	3	22	C	590		

CA EMISSION :
NAVIS STATUS : 800
DSO DISTRICT :
DSO NUMBER :ENGINE TAG CODE : EG806AA
COMPANY CAR IND :
FLEET CODE :
FLEET STATUS :CAMPAIGN COUNTS
TOTAL CAMPAIGNS : 02
OPEN : 00 CLOSED : 02
ACTIVE: 02 HISTORY: 00

F1-INQUIRY F3-EXIT F4-G160 F5-G150 F9-CONTINUE SEARCH F9-G130

OGDB079

CSCN150

CAMPAIGN VEHICLE INFORMATION

12/12/00 12:24:58

ENTER CAMPAIGN NUMBER=> 94889 VIN=> 2MELM75W0RX645347 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: ADAPTER PLT. BODY STYLE: 4 DOOR SEDAN LS
NEW STATUS CODE:
REPAIR INFORMATION: TYPE CODE: CAMP DIV : 6
REPAIR DATE: DEALER P/A: SUPP CODE :
MICRO REF: CLAIM NUM: KIT CODE : AA
DELETE REASON: OASIS DATE : 94-08-12
RESP DEALER INFORMATION: NEW: VENDOR N/A INFORMATION:
CURRENT: 3 22 590 ASSIGNED: 96-12-18 SOURCE: PX IND: MATCH CODE: 2
***** STATUS INFORMATION: ***** EXTRACT DATE: 96-12-18
***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
C COMPLETE 94-09-27 B 94-09-22 06469 528321 ZKY4604 AC
M RELEASED FOR MAILING 94-08-17
R READY TO RELEASE 94-08-11

DELETE REASON:

F1-INQUIRY F2-G140 F3=EXIT F5=G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10=ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037-NO MORE DATA TO DISPLAY

OGDB079

CSCN150

CAMPAIGN VEHICLE INFORMATION

12/12/00 12:25:04

ENTER CAMPAIGN NUMBER=> 96L12 VIN=> 2MELM75W0PX645347 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: PASS AIR BAG BODY STYLE: 4 DOOR SEDAN LS
NEW STATUS CODE:
REPAIR INFORMATION: TYPE CODE: CAMP DIV : 6
REPAIR DATE: DEALER P/A: SUPP CODE :
MICRO REF: CLAIM NUM: KIT CODE : CB
DELETE REASON: OASIS DATE :
RESP DEALER INFORMATION: NEW: VENDOR N/A INFORMATION:
CURRENT: 3 22 590 ASSIGNED: 96-12-18 SOURCE: PX IND: MATCH CODE: 2
EXTRACT DATE: 96-12-18
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
F FORCED COMPLETION 98-01-22 B 98-01-22 AUTOC OL
M RELEASED FOR MAILING 97-02-10
H AWAITING MAILING 96-11-24

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037-NO MORE DATA TO DISPLAY

OGDB079

CSCN150

CAMPAIGN VEHICLE INFORMATION

12/12/00 12:25:07

=>

ENTER CAMPAIGN NUMBER=> 96L12 VIN=> 2N1ELM75W0RX645347 TYPE OF SEARCH: A
MODEL YEAR: DEFECT: BODY STYLE:
NEW STATUS CODE: CAMP DIV :
REPAIR INFORMATION: TYPE CODE: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE :
MICRO REF: CLAIM NUM: OASIS DATE :
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: IND: MATCH CODE:
CURRENT: ASSIGNED: SOURCE: EXTRACT DATE:
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)

E807-END OF CAMPAIGNS FOR VEHICLE - CURRENT AND HISTORY DATABASES

OGDB079

Vehicle Information Report

Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VIN: 2HELM75W0R2054347 Vch Line: CPT - GRAND MARQ (ENGINE114) [92-01] Eng Serial No: *
 Model Year: 1994 Market Derivat: CPM - L-M DIVISION DERIVATIVE Body Shell: *
 Vch Type: C Drive Code: C9 - 2 WHL L/R REAR DRIVE Engine: C/VN - R-M 4.0L SOHC EFI NA CIV6 G-M
 Inv. Dealer: 11482 Body Chk Bkpt: CFA - 4 DOOR SEDAN-4 LITS Transmission: CCK - 4 SPD AUTO TRANS NAAD AODE
 Version/Variant: C/AJ - LS VERSION - CAR

BUILD INFORMATION:

Region: NA - 800000000 Plant: AW - ST. THOMAS PLANT BUILD
 Country: CAN - 800000000 Prod Date: 13-JAN-1994

SALE INFORMATION:

Region: NA - 800000000 Selling Dealer: 312900 - *
 Country: USA - 800000000 Selling Dtr St/Prov: LA
 Export St/Prov: LA

Arrival Date: 24-JAN-1994 Red Carpet Lease: *
 Sale Date: 05-JUL-1994 Fleet/Wholesale Lease: *
 Warranty Start Date: 05-JUL-1994 Modified Vehicle: *
 Orig Warranty Date: 05-JUL-1994 Recaptured Vehicle: * Vehicle Export Flag: N

VOC/EOC:

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----10-----
 MYE22/EN147Y 4N JN 1081303 JN Y 800000000 3 JAL 100000 07C021 3 10 MYE2 1 1 1
 EN14 0 2 172A NP 8

Vehicle Information Report

INSTALLED OPTION INFORMATION:

Air Conditioning:	CC - A/C AIR CONDITIONER	GVW Code:	-
Alternator Amp Rating:	* - [N/A]	GVW Class Code:	L
Audio Bls:	* - [N/A]	Instrumentation:	AC - ELECTRONIC INSTRUMENTATION
Axis Ratio:	BGIACC - 3.08 FINAL DRIVE RATIO	Mirror(Driver Side):	* - [N/A]
Axis Type:	BGIAR - NON-LIMITED SLIP REAR AXLE	Mirror(Passg Side):	* - [N/A]
Battery Amp Rating:	EA	Paint:	PNKXB - DE PORTOFINO CC
Brake Code:	* - [N/A]	Power Antennae:	AE - POWER TELESCOPIC RADIO ANTENNA
Brake Code(Service):	* - [N/A]	Roller:	AQ - ELEYA PREMIUM AM/PM STROKSTE
Calibration Code:	410000A	Sound System:	* - [N/A]
Color(Accent):	* - [N/A]	Susp Tandem Axle:	* - [N/A]
Color(Trim):	000EX -	Tire Brand:	AJ - MICHELIN - RECYCLABLE
Delivery Type:	0	Tire Size:	DSQSF - P215/70R15 WSW
Drivetrain Code:	*	Traction Control:	AB - ANTI-SPIN TRACT BRAKES W/O IVD
Front Seat:	* - [N/A]	Wheel Base:	* - [N/A]
Fuel Type:	* - [N/A]		

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	* Emission Code:	C/B - C/B
ESP Coverage(Miles):	* Emission Cert Type:	F
ESP Coverage(Ther):	* Emission Decal Suffix:	KLA
ESP Plan Year:	* Engine Family:	RPM46VSGAEA
ESP Signature Date:		

Any comments? You can contact



webmaster

Claims List Report

STANDARD CLAIMS LIST

AWS Online Report

Run Date: 13-DEC-2000

Note: All Costs are in US Dollars

2MELM75W0R0X645347FP	CFF	C/M	CFA	C/AJ	C/B	AW	C/DK	C/VN	13-01-94	05-07-94	322590	USA	0	Q33	7X04	P2AZ	5461711	BB	500	V03	S03	33
AWS Claim Key:	4141025	Doc #:	540671	Trx Code:		1	Labor Hrs:	7		Labor Cost:	34.7	Material Cost:	184.24	Total Cost:					218.94			
Dir Ctl-Sub Ctl:	06460-*	Name:	ALL STAR FORD LINCOLN			Plc:	225-6778181	St: LA	Ctry:	USA	Reg Cd:	NA	Repr Dates:	28-JUN-1994					DIST(Mile):297			
			MERCURY, INC.																			
2MELM75W0R0X645347FP	CFF	C/M	CFA	C/AJ	C/B	AW	C/DK	C/VN	13-01-94	05-07-94	322590	USA	1	Q42	7D04	P2AZ	5413049	A	501	V31	B81	33
AWS Claim Key:	5161381	Doc #:	512131	Trx Code:		1	Labor Hrs:	3		Labor Cost:	14.87	Material Cost:	10.74	Total Cost:					25.61			
Dir Ctl-Sub Ctl:	06460-*	Name:	ALL STAR FORD LINCOLN			Plc:	225-6778181	St: LA	Ctry:	USA	Reg Cd:	NA	Repr Dates:	09-AUG-1994					DIST(Mile):2628			
			MERCURY, INC.																			
2MELM75W0R0X645347FP	CFF	C/M	CFA	C/AJ	C/B	AW	C/DK	C/VN	13-01-94	05-07-94	322590	USA	2	Q33	6F35	*	43729	*	509	V74	T90	33
AWS Claim Key:	5165392	Doc #:	515001	Trx Code:		1	Labor Hrs:	2		Labor Cost:	9.91	Material Cost:	0	Total Cost:					9.91			
Dir Ctl-Sub Ctl:	06460-*	Name:	ALL STAR FORD LINCOLN			Plc:	225-6778181	St: LA	Ctry:	USA	Reg Cd:	NA	Repr Dates:	16-AUG-1994					DIST(Mile):3622			
			MERCURY, INC.																			
2MELM75W0R0X645347FP	CFF	C/M	CFA	C/AJ	C/B	AW	C/DK	C/VN	13-01-94	05-07-94	322590	USA	2	Q35	7N03	*	23394	*	504	V89	G07	02
AWS Claim Key:	5165393	Doc #:	516001	Trx Code:		1	Labor Hrs:	2		Labor Cost:	9.91	Material Cost:	0	Total Cost:					9.91			
Dir Ctl-Sub Ctl:	06460-*	Name:	ALL STAR FORD LINCOLN			Plc:	225-6778181	St: LA	Ctry:	USA	Reg Cd:	NA	Repr Dates:	16-AUG-1994					DIST(Mile):3622			
			MERCURY, INC.																			
2MELM75W0R0X645347FP	CFF	C/M	CFA	C/AJ	C/B	AW	C/DK	C/VN	13-01-94	05-07-94	322590	USA	2	Q22	6L03	F3MY	54044020	B	500	V71	B95	06
AWS Claim Key:	5165394	Doc #:	516001	Trx Code:		1	Labor Hrs:	6		Labor Cost:	29.74	Material Cost:	303.86	Total Cost:					333.6			
Dir Ctl-Sub Ctl:	06460-*	Name:	ALL STAR FORD LINCOLN			Plc:	225-6778181	St: LA	Ctry:	USA	Reg Cd:	NA	Repr Dates:	16-AUG-1994					DIST(Mile):3622			
			MERCURY, INC.																			
2MELM75W0R0X645347FP	CFF	C/M	CFA	C/AJ	C/B	AW	C/DK	C/VN	13-01-94	05-07-94	322590	USA	3	Q33	7X04	*	61704	*	500	V03	315	41
AWS Claim Key:	7744282	Doc #:	528251	Trx Code:		1	Labor Hrs:	2		Labor Cost:	9.91	Material Cost:	0	Total Cost:					9.91			
Dir Ctl-Sub Ctl:	06460-*	Name:	ALL STAR FORD LINCOLN			Plc:	225-6778181	St: LA	Ctry:	USA	Reg Cd:	NA	Repr Dates:	23-SEP-1994					DIST(Mile):5652			
			MERCURY, INC.																			
Cost Comments:			SEAT TRACKS RUSTING																			
Task Comments:			LUBE DRY LUBE																			
2MELM75W0R0X645347FP	CFF	C/M	CFA	C/AJ	C/B	AW	C/DK	C/VN	13-01-94	05-07-94	322590	USA	3	Q65	5Y04	*	CAMPEN	*	500	V99	A99	02
AWS Claim Key:	7744283	Doc #:	528321	Trx Code:		94889	Labor Hrs:	1.5		Labor Cost:	74.36	Material Cost:	1.46	Total Cost:					75.82			

E002-025 42617

Claims List Report

Dir Ctl-Sch Ctl:	06469.*	Name:	ALL STAR FORD LINCOLN MERCURY, INC.	Ph:	225-6778181	St:	LA	City:	USA	Reg Ctl:	NA	Repr Date:	22-SEP-1994	DIST(MHC):	5652					
Tech Comments:	RECALL REPAIR PER RECALL																			
IMELM75W0R0645347FP	OFF	CM	CFA	CAJ	CB	AW	CDEK	C/VN	13-01-94	05-07-94	322590	USA	5	Q11	6N18 P2AZ 1463	A	585	V39	N39	C2
AWS Claim Key:	6319612	Doc #:	540451	Trx Code:	1		Labor Hrs:	2		Labor Cost:	9.91	Material Cost:	4.99	Total Cost:	16					
Dir Ctl-Sch Ctl:	06469.*	Name:	ALL STAR FORD LINCOLN MERCURY, INC.	Ph:	225-6778181	St:	LA	City:	USA	Reg Ctl:	NA	Repr Date:	04-NOV-1994	DIST(MHC):	5655					
Cost Comments:	SPARE TIRE HOLD DOWN STRIPPED																			
Tech Comments:	STRIPPED REPLACE SPARE HOLD DOWN NUT																			
IMELM75W0R0645347FP	OFF	CM	CFA	CAJ	CB	AW	CDEK	C/VN	13-01-94	05-07-94	322590	USA	5	Q88	GR04 *	406A1D *	513	V49	N11	02
AWS Claim Key:	6319613	Doc #:	540451	Trx Code:	1		Labor Hrs:	2		Labor Cost:	9.91	Material Cost:	0	Total Cost:	9.91					
Dir Ctl-Sch Ctl:	06469.*	Name:	ALL STAR FORD LINCOLN MERCURY, INC.	Ph:	225-6778181	St:	LA	City:	USA	Reg Ctl:	NA	Repr Date:	04-NOV-1994	DIST(MHC):	5656					
Cost Comments:	TRUNK SQUEAKS OPENING AND CLOSING																			
Tech Comments:	RUBS R.R. TRUNK LIFT SPRINGS AND ELONGATE HOURS FOR CLEARANCE																			
IMELM75W0R0645347FP	OFF	CM	CFA	CAJ	CB	AW	CDEK	C/VN	13-01-94	05-07-94	322590	USA	5	Q47	7G08 F2MY 19893	P	512	V75	C05	41
AWS Claim Key:	6319611	Doc #:	540451	Trx Code:	1		Labor Hrs:	2		Labor Cost:	39.66	Material Cost:	41.16	Total Cost:	80.82					
Dir Ctl-Sch Ctl:	06469.*	Name:	ALL STAR FORD LINCOLN MERCURY, INC.	Ph:	225-6778181	St:	LA	City:	USA	Reg Ctl:	NA	Repr Date:	04-NOV-1994	DIST(MHC):	5655					
Cost Comments:	AC VENT INOP STOP IN																			
Tech Comments:	INOP R.R. INST CLUSTER, REPLACE A.C. REGISTER																			
IMELM75W0R0645347FP	OFF	CM	CFA	CAJ	CB	AW	CDEK	C/VN	13-01-94	05-07-94	322590	USA	5	Q01	6A21 *	7027640 *	504	V33	P06	08
AWS Claim Key:	6362597	Doc #:	023798	Trx Code:	1		Labor Hrs:	2.5		Labor Cost:	123.93	Material Cost:	27.23	Total Cost:	151.16					
Dir Ctl-Sch Ctl:	06469.*	Name:	ALL STAR FORD LINCOLN MERCURY, INC.	Ph:	225-6778181	St:	LA	City:	USA	Reg Ctl:	NA	Repr Date:	14-NOV-1994	DIST(MHC):	5655					
IMELM75W0R0645347FP	OFF	CM	CFA	CAJ	CB	AW	CDEK	C/VN	13-01-94	05-07-94	322590	USA	5	Q44	7F03 F2VY 17508	A	506	V15	W16	42
AWS Claim Key:	6362599	Doc #:	543331	Trx Code:	1		Labor Hrs:	8		Labor Cost:	39.66	Material Cost:	82.74	Total Cost:	122.4					
Dir Ctl-Sch Ctl:	06469.*	Name:	ALL STAR FORD LINCOLN MERCURY, INC.	Ph:	225-6778181	St:	LA	City:	USA	Reg Ctl:	NA	Repr Date:	15-NOV-1994	DIST(MHC):	5970					
Cost Comments:	WIPERS WONT PARK																			
Tech Comments:	TEST MULTIFUNCTION SWITCH RS WIPER MOTOR																			
IMELM75W0R0645347FP	OFF	CM	CFA	CAJ	CB	AW	CDEK	C/VN	13-01-94	05-07-94	322590	USA	5	Q44	7F03 F2VY 17508	A	506	V15	W16	42
AWS Claim Key:	6362599	Doc #:	547961	Trx Code:	1		Labor Hrs:	8		Labor Cost:	39.66	Material Cost:	82.74	Total Cost:	122.4					
Dir Ctl-Sch Ctl:	06469.*	Name:	ALL STAR FORD LINCOLN MERCURY, INC.	Ph:	225-6778181	St:	LA	City:	USA	Reg Ctl:	NA	Repr Date:	05-DEC-1994	DIST(MHC):	5934					
Cost Comments:	LOUD WHINING NOISE IN WIPERS WHEN ON EDGE																			
Tech Comments:	TEST AND REPLACE WIPER MOTOR																			
IMELM75W0R0645347FP	OFF	CM	CFA	CAJ	CB	AW	CDEK	C/VN	13-01-94	05-07-94	322590	USA	6	Q20	6C06 *	702344 *	513	V49	N11	33
AWS Claim Key:	7357330	Doc #:	351271	Trx Code:	1		Labor Hrs:	2		Labor Cost:	9.91	Material Cost:	0	Total Cost:	9.91					

Claims List Report

Dir Cl-Sch Ctl	05409-*	Name:	ALL STAR FORD LINCOLN MERCURY, INC.	Ph:	225-6778181	St:	LA	City:	USA	Reg Ctl:	NA	Repr Date:	16-DEC-1994	DIST(Mile):	11417
Cost Comments:	PASS FRONT LOWER KICK PANEL LOOSE														
Tech Comments:	LOOSE R.R. RT FT KICK PANEL AND REPAIR LOOSE CLIP S														

2MELM75W0RX645347FP	CFF	CM	CFA	CJA	CB	AW	CDE	C/VN	13-01-94	03-07-94	322590	USA	8	Q67	2806	F2AZ	9A487	A	810	V17	A85	42
AWB Claim Key:	7212491	Doc #:	562961	Trx Code:	872	Labor Hrs:	9	Labor Cost:	44.61	Material Cost:	23.03	Total Cost:	67.64									
Dir Cl-Sch Ctl:	06409-*	Name:	ALL STAR FORD LINCOLN MERCURY, INC.	Ph:	225-6778181	St:	LA	City:	USA	Reg Ctl:	NA	Repr Date:	04-FEB-1995	DIST(Mile):	15353							
Cost Comments:	CO LITE STAYS ON DASH																					
Tech Comments:	RAISED CAR ON JACK RAN PERCENT TEST FOUND FUEL SENDING UNIT TO BE OPENED RR FUEL PUMP REPLACED FUEL SENDING UNIT RD TEST																					

2MELM75W0RX645347FP	CFF	CM	CFA	CJA	CB	AW	CDE	C/VN	13-01-94	03-07-94	322590	USA	12	Q48	7505	*	14301	*	813	V43	D02	88
AWB Claim Key:	1022601	Doc #:	0597298	Trx Code:	883	Labor Hrs:	2	Labor Cost:	9.91	Material Cost:	0	Total Cost:	9.91									
Dir Cl-Sch Ctl:	06409-*	Name:	ALL STAR FORD LINCOLN MERCURY, INC.	Ph:	225-6778181	St:	LA	City:	USA	Reg Ctl:	NA	Repr Date:	09-JUN-1995	DIST(Mile):	25330							
Cost Comments:	BATTERY CABLES CORRODED																					
Tech Comments:	25230 R.R. BATTERY CABLES, CLEAN AND TREAT																					

2MELM75W0RX645347FP	CFF	CM	CFA	CJA	CB	AW	CDE	C/VN	13-01-94	03-07-94	322590	USA	12	Q80	6708	E3PZ	7421850	A	806	V07	L15	33
AWB Claim Key:	1022602	Doc #:	0597298	Trx Code:	884	Labor Hrs:	4	Labor Cost:	19.23	Material Cost:	1	Total Cost:	21.23									
Dir Cl-Sch Ctl:	06409-*	Name:	ALL STAR FORD LINCOLN MERCURY, INC.	Ph:	225-6778181	St:	LA	City:	USA	Reg Ctl:	NA	Repr Date:	09-JUN-1995	DIST(Mile):	25250							
Cost Comments:	RT DOOR LOCK KNOB FELL IN DOOR																					
Tech Comments:	25230 LOOK R.R. RT RR TRIM PANEL AND REPLACE KNOB																					

2MELM75W0RX645347FP	CFF	CM	CFA	CJA	CB	AW	CDE	C/VN	13-01-94	03-07-94	322590	USA	12	Q45	78444	*	18806	*	812	V81	A15	42
AWB Claim Key:	1022603	Doc #:	0597298	Trx Code:	883	Labor Hrs:	5	Labor Cost:	29.74	Material Cost:	0	Total Cost:	29.74									
Dir Cl-Sch Ctl:	06409-*	Name:	ALL STAR FORD LINCOLN MERCURY, INC.	Ph:	225-6778181	St:	LA	City:	USA	Reg Ctl:	NA	Repr Date:	09-JUN-1995	DIST(Mile):	25230							
Cost Comments:	VOLUME BUTTON ON RADIO STICKS																					
Tech Comments:	25230 STICKS ON HIGH VOLUME REMOVES RADIO FOR REPAIR																					

2MELM75W0RX645347FP	CFF	CM	CFA	CJA	CB	AW	CDE	C/VN	13-01-94	03-07-94	322590	USA	12	T10	3A11	*	7083	*	813	V48	P66	49
AWB Claim Key:	10112505	Doc #:	060077A	Trx Code:	884	Labor Hrs:	2	Labor Cost:	102.53	Material Cost:	39.87	Total Cost:	158.34									
Dir Cl-Sch Ctl:	06409-*	Name:	ALL STAR FORD LINCOLN MERCURY, INC.	Ph:	225-6778181	St:	LA	City:	USA	Reg Ctl:	NA	Repr Date:	21-JUN-1995	DIST(Mile):	26095							
Cost Comments:	TRANS HINTLATES WHEN ACCELERATING																					
Tech Comments:	26085 RUN EEC TEST AND REPAIR PER TSB 94-02-17.																					

2MELM75W0RX645347FP	CFF	CM	CFA	CJA	CB	AW	CDE	C/VN	13-01-94	03-07-94	322590	USA	12	T00	2A01	P5AZ	9H308	A	813	V49	N11	08
AWB Claim Key:	10313967	Doc #:	060196A	Trx Code:	887	Labor Hrs:	1.4	Labor Cost:	71.77	Material Cost:	37.56	Total Cost:	124.35									
Dir Cl-Sch Ctl:	06409-*	Name:	ALL STAR FORD LINCOLN MERCURY, INC.	Ph:	225-6778181	St:	LA	City:	USA	Reg Ctl:	NA	Repr Date:	26-JUN-1995	DIST(Mile):	26539							
Cost Comments:	LOUD HUMMING NOISE FROM ENGINE AT IDLE																					
Tech Comments:	26430 RD TEST 68DE BROOK UP KOHO SELF TEST 111 10 111 IDLE DATA DISPLAY RR AND REFL IDLE BYPASS VALVE AND BYPASS TUBE RD TEST REVERT 111 10 111 OK																					

Claims List Report

2MELM75W0RX645347FP	CFF	CM	CFA	CAJ	CB	AW	CDK	CVN	13-01-94	05-07-94	322590	USA	13	Q22	GL3	F3MY	54944D70 B	S12	V79	C28	01
AWS Claim Key:	18693621	Doc #:	060333D	Trx Code:	BM	Labor Hrs:	6	Labor Cost:	30.76	Material Cost:	217.04	Total Cost:	334.63								
Dr CA-Sub Cb:	06469-*	Name:	ALL STAR FORD LINCOLN	Ph:	225-6778181	St:	LA	City:	USA	Reg Cb:	NA	Repr Date:	03-JUL-1995								
Com Comments:	CENTER AC VENTS WILL NOT STAY IN POSITION																				
Tech Comments:	27223 01 BROKEN REPL INSTRUMENT PANEL COVER																				

2MELM75W0RX645347FP	CFF	CM	CFA	CAJ	CB	AW	CDK	CVN	13-01-94	05-07-94	322590	USA	13	T18	3A03	F4AZ	7A108 A	S13	V48	P67	08
AWS Claim Key:	18693621	Doc #:	060333A	Trx Code:	BM	Labor Hrs:	9.7	Labor Cost:	497.22	Material Cost:	283.79	Total Cost:	897.33								
Dr CA-Sub Cb:	06469-*	Name:	ALL STAR FORD LINCOLN	Ph:	225-6778181	St:	LA	City:	USA	Reg Cb:	NA	Repr Date:	03-JUL-1995								
Com Comments:	TRANS WILL NOT PULL																				
Tech Comments:	27223 08 MIN REC TEST AND CK TRANS PRESSURES. L AND R TRANS AND OVERHAUL. FLUSH COOLER AND CONVERTER OVERHAUL VALVE BODY.																				

2MELM75W0RX645347FP	CFF	CM	CFA	CAJ	CB	AW	CDK	CVN	13-01-94	05-07-94	322590	USA	14	Q85	SV01	*	1182	*	S11	V21	N27	08
AWS Claim Key:	11220631	Doc #:	061925A	Trx Code:	BM	Labor Hrs:	2.8	Labor Cost:	143.53	Material Cost:	2.64	Total Cost:	147.23									
Dr CA-Sub Cb:	06469-*	Name:	ALL STAR FORD LINCOLN	Ph:	225-6778181	St:	LA	City:	USA	Reg Cb:	NA	Repr Date:	23-AUG-1995									
Com Comments:	BRAKES VIBRATE																					
Tech Comments:	30329 TEST, DRIVECK FRONT AND REAR ROTOR FRONT HAD 004 HINDOUT TURN FRONT ROTOR AND CLEAN DEGLAZE REAR																					

2MELM75W0RX645347FP	CFF	CM	CFA	CAJ	CB	AW	CDK	CVN	13-01-94	05-07-94	322590	USA	16	Q23	TX05	F2AZ	5461710 BB	B08	V03	809	08
AWS Claim Key:	11E30881	Doc #:	063153C	Trx Code:	BM	Labor Hrs:	7	Labor Cost:	35.88	Material Cost:	134.23	Total Cost:	223.83								
Dr CA-Sub Cb:	06469-*	Name:	ALL STAR FORD LINCOLN	Ph:	225-6778181	St:	LA	City:	USA	Reg Cb:	NA	Repr Date:	24-SEP-1995								
Com Comments:	PASS SEAT MAKES NOISE WHEN MOVING																				
Tech Comments:	32676 RR AND REPL PASS SEAT TRACK																				

2MELM75W0RX645347FP	CFF	CM	CFA	CAJ	CB	AW	CDK	CVN	13-01-94	05-07-94	322590	USA	18	T07	2084	*	18A3	*	S13	V48	D13	03
AWS Claim Key:	11E30881	Doc #:	063153B	Trx Code:	BM	Labor Hrs:	2.4	Labor Cost:	123.04	Material Cost:	0	Total Cost:	123.04									
Dr CA-Sub Cb:	06469-*	Name:	ALL STAR FORD LINCOLN	Ph:	225-6778181	St:	LA	City:	USA	Reg Cb:	NA	Repr Date:	28-SEP-1995									
Com Comments:	IDLES ROUGH																					
Tech Comments:	32676 RD TEST 800S HOCK UP, ECHO SELF TEST 111 H 111 DCL DISPLAY, IDLE DATA DISPLAY, CYLINDER BALANCE TEST, FUEL PRESSURE TEST, RELATIVE INJ. FLOW TEST, IGNITION SYSTEM TEST, POWER BALANCE TEST RD TEST RETEST NFF AT THIS TIME																					

2MELM75W0RX645347FP	CFF	CM	CFA	CAJ	CB	AW	CDK	CVN	13-01-94	05-07-94	322590	USA	16	Q18	5807	F3AZ	54818A17 A	S01	V31	B19	14
AWS Claim Key:	12M10152	Doc #:	063633B	Trx Code:	BM	Labor Hrs:	8	Labor Cost:	41.01	Material Cost:	14.6	Total Cost:	61.45								
Dr CA-Sub Cb:	06469-*	Name:	ALL STAR FORD LINCOLN	Ph:	225-6778181	St:	LA	City:	USA	Reg Cb:	NA	Repr Date:	13-OCT-1995								
Com Comments:	DR SIDE COWL PANEL WARPED																				
Tech Comments:	33744 14 WARPED PANEL REPL LFT SIDE COWL PANEL GRILL																				

2MELM75W0RX645347FP	CFF	CM	CFA	CAJ	CB	AW	CDK	CVN	13-01-94	05-07-94	322590	USA	16	Q47	7H12	F2MY	19980 D	S12	V79	C07	01
AWS Claim Key:	12090453	Doc #:	063633D	Trx Code:	BM	Labor Hrs:	1.2	Labor Cost:	61.51	Material Cost:	39.29	Total Cost:	116.51								

Claims List Report

Dr Cn-Sub Cn	06469-*	Name:	ALL STAR FORD LINCOLN MERCURY, INC.	Ph:	225-6778181	St:	LA	City:	USA	Reg Cd:	NA	Repr Date:	13-OCT-1995	DIST(MER):33744								
Cost Comments:	AC SELECT LEVER LOCK																					
Tech Comments:	33744 01 BROKEN CONTROL LEVER. R AND R DASH PRT COVER TO REPL AC CONTROL PANEL																					
24EL3475W0R0645347FP	OFF	CM	CFA	CJA	CB	AW	C/DK	C/VN	13-81-94	05-07-94	322590	USA	17	Q12	TD07	CZAZ	13466	C	S10	V77	L25	46
AWS Claim Key:	11169704	Doc #:	064188E	Trx Code:	EB3	Labor Hrs:	1	Labor Cost:	51.26	Material Cost:	34	Total Cost:	85.74									
Dr Cn-Sub Cn	06469-*	Name:	ALL STAR FORD LINCOLN MERCURY, INC.	Ph:	225-6778181	St:	LA	City:	USA	Reg Cd:	NA	Repr Date:	10-OCT-1995	DIST(MER):34742								
Cost Comments:	AC CONTROL HEAD DOESNT LIGH																					
Tech Comments:	34742 46 BURNED BULB R AND R DASH COVERS AND CONTROL. REPL BULB																					
24EL3475W0R0645347FP	OFF	CM	CFA	CJA	CB	AW	C/DK	C/VN	13-81-94	05-07-94	322590	USA	17	Q12	7PM	FLAZ	13K39	B	S06	V16	WDS	28
AWS Claim Key:	11169360	Doc #:	064455B	Trx Code:	EB3	Labor Hrs:	5	Labor Cost:	25.63	Material Cost:	41.6	Total Cost:	67.23									
Dr Cn-Sub Cn	06469-*	Name:	ALL STAR FORD LINCOLN MERCURY, INC.	Ph:	225-6778181	St:	LA	City:	USA	Reg Cd:	NA	Repr Date:	10-NOV-1995	DIST(MER):35523								
Cost Comments:	WASHER INOP AT TIMES																					
Tech Comments:	35523 28 OPEN CIRCUIT IN MULTIFUNCTION SWITCH TEST MULTIFUNCTION SWITCH FOUND NO POWER AT WASHER MOTOR RE MULTIFUNCTION SWITCH																					
24EL3475W0R0645347FP	OFF	CM	CFA	CJA	CB	AW	C/DK	C/VN	13-81-94	05-07-94	322590	USA	17	Q12	6X08	F3AZ	17682	B	S05	V09	CM2	01
AWS Claim Key:	12649049	Doc #:	010500A	Trx Code:	EB4	Labor Hrs:	6	Labor Cost:	30.76	Material Cost:	76.63	Total Cost:	107.39									
Dr Cn-Sub Cn	06469-*	Name:	ALL STAR FORD LINCOLN MERCURY, INC.	Ph:	225-6778181	St:	LA	City:	USA	Reg Cd:	NA	Repr Date:	14-NOV-1995	DIST(MER):35847								
Cost Comments:	CX LEFT EXT. DOOR MIRROR BROKEN																					
Tech Comments:	EXT. MIRROR INOP REPLACED MIRROR																					
24EL3475W0R0645347FP	OFF	CM	CFA	CJA	CB	AW	C/DK	C/VN	13-81-94	05-07-94	322590	USA	32	T16	3A08	*	7902	*	S13	V45	P59	42
AWS Claim Key:	11218092	Doc #:	879742A	Trx Code:	P01	Labor Hrs:	0	Labor Cost:	0	Material Cost:	0	Total Cost:	500									
Dr Cn-Sub Cn	06469-*	Name:	ALL STAR FORD LINCOLN MERCURY, INC.	Ph:	225-6778181	St:	LA	City:	USA	Reg Cd:	NA	Repr Date:	27-JAN-1997	DIST(MER):66949								
Cost Comments:	FORD GOOD WILL REFUND FOR TRANSMISSION REPAIRS ON RD 7802E																					
Tech Comments:	REFUND																					

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars
Model Year = 1994; Claim Key = 4141025

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MEELM75W0RX645347

Dealer Information:

Dealer Name: ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225) 677-8181

Claim Information

Document Number: 500671
Repair Date: 28-JUN-1994
Distance: 297
TIS: 0

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 34.7
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 184.24
Total Cost Gross: 218.94

Cust. Concern Code: S03 - FRONT SEAT LOOSE
Condition Code: 33 - LOOSE
Technician Comment:
Customer Comment:

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
61704A	TRACK ASSEMBLY-FRONT SEAT REPLACE	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>
<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>		
Y	F2AZ	5461711	BB	TRACK-FRONT SEAT 000000
				1 0

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars
Model Year = 1994; Claim Key = 5164391

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Dealer Information:

Dealer Name ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469- *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Claim Information

Document Number: 512131
Repair Date: 03-AUG-1994
Distance: 2628
TIS: 1

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 14.87
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 10.74
Total Cost Gross: 25.61

Cust. Concern Code: B01 - BODY PANEL DENTS, DINGS
Condition Code: 33 - LOOSE
Technician Comment:
Customer Comment:

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
13208A	DOOR SCUFF PLATE REPLACE	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>
<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>		
Y	F2AZ 3413209	A	SCUFF PLATE-DOOR L 010501	1 0

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars
Model Year = 1994; Claim Key = 5164392

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Claim Information

Document Number: 516001
Repair Date: 16-AUG-1994
Distance: 3622
TIS: 2

Dealer Information:

Dealer Name: ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 9.91
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 9.91

Cust. Concern Code: T90 - OTHER INTERIOR TRIM TROUBLES
Condition Code: 33 - LOOSE
Technician Comment:
Customer Comment:

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
999A	ADDITIONAL MISC. REPAIRS	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREV</u> <u>BASE</u> <u>SUFF</u>	<u>Description</u>	<u>CPSC</u> <u>Quantity</u>	<u>Amount</u>
Y	* 43720 *	W/STRIP ASY LUGG COM NANANA	0	0

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 5164393

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-ORAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Dealer Information:

Dealer Name: ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Claim Information

Document Number: 516001
Repair Date: 16-AUG-1994
Distance: 3622
TIS: 2

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 9.91
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 9.91

Cust. Concern Code: G07 - WINDOW OPENING, CLOSING TROUBLES-POWER
Condition Code: 02 - BENT/BUCKLED/KINKED
Technician Comment:
Customer Comment:

Claim Detail

Labor Op Code	Labor Op Description	Labor Op Cost
999A	ADDITIONAL MISC. REPAIRS	0

Causal	Full Part Number	Part	Part	Extended
Flag	PREF BASE SUFF	Description	CPSC	Quantity Amount
Y	* 23394 *	DRIVE ASY-PWR LIFT W NANANA	0	0

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 5164394

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Dealer Information:

Dealer Name: ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Claim Information

Document Number: 516001
Repair Date: 16-AUG-1994
Distance: 3622
TIS: 2

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 29.74
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 303.86
Total Cost Gross: 333.6

Cust. Concern Code: B95 - OTHER INSTRUMENT PANEL/CONSOLE TROUBLES

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment:

Customer Comment:

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
04470A	FINISH PANEL-INSTRUMENT CLUSTER REPLACE	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PRFF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>
<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>		
Y	F3MY 54044D70	B	PANEL-INST CLUS OP R 000000	1 0

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 5744289

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL, LH REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Dealer Information:

Dealer Name: ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Claims Information

Document Number: 528251
Repair Date: 22-SEP-1994
Distance: 5652
TIS: 3

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 9.91
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 9.91

Cust. Concern Code: S15 - SEAT ADJUSTMENT OPERATION TROUBLE-FRONT POWER CNTRL
Condition Code: 41 - STICKS/BINDS/GRABS
Technician Comment: LUBE DRY LUBE
Customer Comment: SEAT TRACKS RUSTING

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
999A	ADDITIONAL MISC. REPAIRS	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREF</u> <u>BASE</u> <u>SUFF</u>	<u>Description</u>	<u>CPSC</u> <u>Quantity</u>	<u>Amount</u>
Y	* 61704 *	TRACK ASY FRT SEAT NANANA	0	0

Any comments? You can contact



premaster

Claim Detail Report

Note: All costs are in US dollars
Model Year = 1994; Claim Key = 5744290

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Dealer Information:

Dealer Name: ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Claim Information

Document Number: 528321
Repair Date: 22-SEP-1994
Distance: 5652
TIS: 3

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 74.36
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 1.46
Total Cost Gross: 75.82

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)
Condition Code: 02 - BENT/BUCKLED/KINKED
Technician Comment: RECALL REPAIR PER RECALL
Customer Comment:

Claim Detail

Labor Op Code Labor Op Description Labor Op Cost

Causal	Full Part Number	Part	Part	Extended
Flag	PREF BASE SUFF	Description	CPSC	Quantity Amount
N	ESTZ 2248 AR	BOLT RR BRK BACK PLA NANANA	1	1.46

Any comments? You can contact



eehmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 6319612

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Dealer Information:

Dealer Name ALL STAR FORD LINCOLN MERCURY,
Dealer Code 06469 - *
Address 17742 AIRLINE HIGHWAY
City PRAIRIEVILLE
State LA Zip Code 70769
Country USA Region Code NA
Phone (225)677-8181

Claim Information

Document Number: 540451
Repair Date: 04-NOV-1994
Distance: 8466
TIS: 5

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 9.91
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 6.09
Total Cost Gross: 16

Cust. Concern Code: N59 - OTHER SQUEAK/RATTLE (EXCLUDING WIND NOISE)
Condition Code: C2 - THREADS STRIPPED
Technician Comment: STRIPPED REPLACE SPARE HOLD DOWN NUT
Customer Comment: SPARE TIRE HOLD DOWN STRIPPED

Claim Detail

Labor Op Code Labor Op Description Labor Op Cost

M 0

Causal	Flag	Part Number	Part	Description	CPSC	Quantity	Extended Amount
	PREF	BASE SUET					
Y	F2AZ	1462 A	NUT-SPARE WHL CARRIE	000201	1	0	

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars
Model Year = 1994; Claim Key = 6319613

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/PA - 4 DOOR SEDAN-4 LITE
Version/Serial: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Claim Information

Document Number: 540451
Repair Date: 04-NOV-1994
Distance: 8466
TIS: 5

Dealer Information:

Dealer Name: ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 9.91
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 9.91

Cust. Concern Code: N11 - UNUSUAL ENGINE NOISE AT IDLE
Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)
Technician Comment: RUBS R.R. TRUNK LIFT SPRINGS AND ELONGATE HOLES F OR CLEARANCE
Customer Comment: TRUNK SQUEAKS OPENING AND CLOSING

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
999A	ADDITIONAL MISC. REPAIRS	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>			
<u>Flag</u>	<u>PREP</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	*	406A10	*	LIFT-LUGG CMPT DR HY NANANA	0	0	0

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 6319611

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) (92-01)
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2ME1M75W0RX645347

Dealer Information:

Dealer Name: ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Claim Information

Document Number: 540451
Repair Date: 04-NOV-1994
Distance: 8466
TIS: 5

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 39.66
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 41.16
Total Cost Gross: 80.82

Cust. Concern Code: C05 - A/C DOES NOT WORK
Condition Code: 41 - STICKS/BINDS/GRABS
Technician Comment: INOP R.R. INST CLUSTER, REPLACE A.C. REGISTER
Customer Comment: AC VENT INOP SOP IN

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
19893A	REGISTER - HEATER/AIR CONDITIONER REPLACE	0

<u>Causal</u>	<u>Fall</u>	<u>Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>FREE</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>	<u>CPSC</u> <u>Quantity</u> <u>Amount</u>
Y	F2MY	19893	P	REGISTER ASY INST PN 120203	2 0

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 6862597

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/PP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Dealer Information:

Dealer Name ALL STAR FORD LINCOLN MERCURY,
Dealer Code 06469 - *
Address 17742 AIRLINE HIGHWAY
City PRAIRIEVILLE
State LA Zip Code 70769
Country USA Region Code NA
Phone (225)677-8181

Claim Information

Document Number: 023798
Repair Date: 14-NOV-1994
Distance: 8965
TIS: 5

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 123.93
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 27.23
Total Cost Gross: 151.16

Cust. Concern Code: F06 - PEELED PAINT (EXCLUDES TRIM/BUMPER)

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment:

Customer Comment:

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
P101P	BASIC PAINT OPERATION - ONE COLOR	0
P28P	QUARTER PANEL - COMPLETE	0

Causal	Full Part Number			Part	Part	Extended
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity Amount
Y	*	7027840	*		NANANA	0 0
N	*	MAT	*		NANANA	1 0

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars
 Model Year = 1994; Claim Key = 6862598

Vehicle Information

Model Year: 1994
 Market Derived: C/M - L-M DIVISION DERIVATIVE
 Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
 Version/Series: C/AJ-LS VERSION - CAR
 Drive Type: C/B-2 WHL L/H REAR DRIVE
 Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
 Warranty Start Date: 05-JUL-1994
 Production Date: 13-JAN-1994
 VIN: 2MELM75W0RX645347

Claim Information

Document Number: 543331
 Repair Date: 15-NOV-1994
 Distance: 8970
 TIS: 5

Dealer Information:

Dealer Name ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRATRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Expense Information

Customer Paid Amount: 0
 Deductible Amount: 0
 Dealer Paid Amount: 0
 Labor Cost: 39.66
 Misc. Expense Amount: 0
 Part Markup Amount: 0
 Material Cost: 82.74
 Total Cost Gross: 122.4

Cust. Concern Code: W10 - OTHER WIPER/WASHER TROUBLES (INCLUDING LEAKS)
Condition Code: 42 - DOES NOT OPERATE PROPERLY
Technician Comment: TEST MULTIFUNCTION SWITCH RR WIPER MOTOR
Customer Comment: WIPERS WONT PARK

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
17508A	WIPER MOTOR-WINDSHIELD REPLACE	0

<u>Costal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>
<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>		
Y	F2VY 17508	A	WINDSHIELD WIPER MOT 011605	1 0

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 6862599

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJLS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Dealer Information:

Dealer Name: ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Claim Information

Document Number: 547961
Repair Date: 05-DEC-1994
Distance: 10334
TIS: 6

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 39.66
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 82.74
Total Cost Gross: 122.4

Cust. Concern Code: W10 - OTHER WIPER/WASHER TROUBLES (INCLUDING LEAKS)
Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)
Technician Comment: TEST AND REPLACE WIPER MOTOR
Customer Comment: LOUD WHINNING NOISE IN WIPERS WHEN ON HIGH

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
17508A	WIPER MOTOR-WINDSHIELD REPLACE	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>
<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>		
Y	FZVY 17508	A	WINDSHIELD WIPER MOT 011605	1 0

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars
Model Year = 1994; Claim Key = 7357330

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Dealer Information:

Dealer Name: ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Claim Information

Document Number: 551271
Repair Date: 16-DEC-1994
Distance: 11417
TIS: 6

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 9.91
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 9.91

Cust. Concern Code: N11 - UNUSUAL ENGINE NOISE AT IDLE
Condition Code: 33 - LOOSE
Technician Comment: LOOSE R.R. RT FT KICK PANEL AND REPAIR LOOSE CLIP S
Customer Comment: PASS FRONT LOWER KICK PANEL LOOSE

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
999A	ADDITIONAL MISC. REPAIRS	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>
<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>		
Y	*	702344	*	PANEL-COWL SD TRIM NANANA
				0
				0

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 7913491

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Dealer Information:

Dealer Name: ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Claim Information

Document Number: 563961
Repair Date: 08-FEB-1995
Distance: 15533
TIS: 8

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 44.61
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 23.03
Total Cost Gross: 67.64

Claim Detail

Cust. Concern Code: A85 - OTHER ELECTRICAL ACCESSORY TROUBLES

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: RAISED CAR ON RACK RAN PINPOINT TEST FOUND FUEL SENDING UNIT TO BE OPENED RR FUEL PUMP REPLACED FUEL SENDING UNIT RD TEST

Customer Comment: CO LITE STAYS ON DASH

Labor Op Code	Labor Op Description	Labor Op Cost
9275A	FUEL GAUGE - TANK UNIT REPLACE	0

Causal Flag	Full Part Number	Part Description	CPSC	Part Quantity	Extended Amount
Y	F2AZ 9A407 A	PUMP&BRKT ASY-FUEL E	130301	0	0
N	F3VY 9275 B	GAUGE ASY FUEL TANK	NANANA	1	0
N	E6DZ 9417 A	GASKET FUEL PUMP MOU	NANANA	1	0

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars
Model Year = 1994; Claim Key = 10323601

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53VEN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Claim Information

Document Number: 059729B
Repair Date: 09-JUN-1995
Distance: 25230
TIS: 12

Dealer Information:

Dealer Name ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 9.91
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 9.91

Cust. Concern Code: D02 - ENGINE WOULD NOT START
Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)
Technician Comment: 25230 R.R. BATTERY CABLES ,CLEAN AND TREAT
Customer Comment: BATTERY CABLES CORRODED

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
999A	ADDITIONAL MISC. REPAIRS	9.91

<u>Causal Flag</u>	<u>Full Part Number</u>	<u>Part Description</u>	<u>Part CPSC</u>	<u>Extended Quantity</u>	<u>Amount</u>
Y	* 14301 *	CABLE-BATTERY 140103	0	0	0

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 10323603

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Dealer Information:

Dealer Name: ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Claim Information

Document Number: 059729D
Repair Date: 09-JUN-1995
Distance: 25230
TIS: 12

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 19.83
Misc. Expense Amount: 0
Part Markup Amount: .4
Material Cost: 1
Total Cost Gross: 21.23

Cust. Concern Code: L15 - OTHER LOCK/MECHANISM TROUBLES

Condition Code: 33 - LOOSE

Technician Comment: 25230 LOOSE R.R. RT RR TRIM POANEL AND REPLACE KNOB

Customer Comment: RT DOOR LOCK KNOB FELL IN DOOR

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
21R50A	KNOB-FRONT DOOR LATCH CONTROL ROD REPLACE	19.83

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>
<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>		
Y	E3FZ	7421R50	A	KNOB-DOOR LOCKING CO 0114XX
				1 1

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars
Model Year - 1994; Claim Key - 10323602

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Claims Information

Document Number: 059729C
Repair Date: 09-JUN-1995
Distance: 25230
TIS: 12

Dealer Information:

Dealer Name ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA **Zip Code:** 70769
Country: USA **Region Code:** NA
Phone: (225)677-8181

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 29.74
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 29.74

Cust. Concern Code: A15 - TAPE PLAYER/CD TROUBLES
Condition Code: 42 - DOES NOT OPERATE PROPERLY
Technician Comment: 25230 STICKS ON HIGH VOLUME REMOVE RADIO FOR REPAIR
Customer Comment: VOLUME BUTTON ON RADIO STICKS

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
18805B	RADIO REMOVE	14.87
18805C	RADIO - AFTER REPAIR INSTALL	14.87

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PRRF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>
Y	*	18806	*	CHASSIS RADIO 150105

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars
Model Year = 1994; Claim Key = 10112505

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Claim Information

Document Number: 060077A
Repair Date: 21-JUN-1995
Distance: 26095
TIS: 12

Dealer Information:

Dealer Name: ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 102.52
Misc. Expense Amount: 0
Part Markup Amount: 15.95
Material Cost: 39.87
Total Cost Gross: 158.34

Cust. Concern Code: P66 - SHIFTS ROUGH OR JERKY WHILE DRIVING
Condition Code: 49 - CONTAMINATED/FOREIGN
Technician Comment: 26095 RUN REC TEST AND REPAIR PER TSB 94-02-17.
Customer Comment: TRANS HESTIATES WHEN ACCELERATING

Claim Detail

Labor Op Code Labor Op Description Labor Op Cost

940217A REPLACE 102.52

Causal	Full Part Number			Part	Part	Extended
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity Amount
N	F2VY	7A098	A	SCREEN ASY - OIL PAN	070100	1 6.95
N	F2VY	7A191	A	GASKET OIL PAN	070100	1 14.32
N	XT	2	QDX	MOTORCRAFT BATTERY	190101	12 18.6
Y	*	7003	*	TRANS ASY-LESS CNVTR	070100	0 0

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 10313967

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MBLM75W0RX64S347

Dealer Information:

Dealer Name: ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Claim Information

Document Number: 060196A
Repair Date: 26-JUN-1995
Distance: 26539
TIS: 12

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 71.77
Misc. Expense Amount: 0
Part Markup Amount: 15.02
Material Cost: 37.56
Total Cost Gross: 124.35

Claim Detail

Cust. Concern Code: N11 - UNUSUAL ENGINE NOISE AT IDLE

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: 26539 RD TEST SBDS HOOK UP KOEO SELF TEST 111 10 111 IDLE DATA DISPLAY RR AND REPL IDLE
BYPASS VALVE AND BYPASS TUBE RD TEST RETEST 111 10 111 OK

Customer Comment: LOUD HUMMING NOISE FROM ENGINE AT IDLE

Labor Op Code	Labor Op Description	Labor Op Cost
15650E	SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP TEST	5.13
15650B1	EEC SELF-TEST TEST	20.5
15650E1X1	EXTRA TIME TO REPEAT FINAL QUICK TEST	5.13
15650E18	IDLE DATA DISPLAY TEST	15.38
942204B	REPLACE	10.25
12650D3	VALVE ASSEMBLY (IDLE AIR CONTROL) - IAC REPLACE	15.38

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
N	F2AZ 9F715 A	VALVE-AIR BYPASS	030001	1	32.9
Y	F5AZ 9H308 A	TUBE ASSY AIR VALVE	030001	1	4.66

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars
Model Year = 1994; Claim Key = 10693626

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/ALLS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/MEN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Dealer Information:

Dealer Name: ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Claim Information

Document Number: 060383B
Repair Date: 03-JUL-1995
Distance: 27223
TIS: 13

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 30.76
Misc. Expense Amount: 0
Part Markup Amount: 86.82
Material Cost: 217.04
Total Cost Gross: 334.62

Cost Concern Code: C20 - OTHER TEMPERATURE CONTROL TROUBLES
Condition Code: 01 - BROKEN/CRACKED
Technician Comment: 27223 01 BROKEN REPL INSTRUMENT PANEL COVER
Customer Comment: CENTER AC VENTS WILL NOT STAY IN POSITION

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
04470A	FINISH PANEL-INSTRUMENT CLUSTER REPLACE	30.76

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>
<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>		
Y	F3MY 54044D70	B	PANEL-INST CLUS OP R 000000	1 217.04

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars
Model Year = 1994; Claim Key = 10693625

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Claim Information

Document Number: 060383A
Repair Date: 03-JUL-1995
Distance: 27223
TIS: 13

Dealer Information:

Dealer Name ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA **Zip Code:** 70769
Country: USA **Region Code:** NA
Phone: (225)677-8181

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 497.22
Misc. Expense Amount: 0
Part Markup Amount: 114.32
Material Cost: 285.79
Total Cost Gross: 897.33

Claim Detail

Cust. Concern Code: P67 - SHIFTS OCCUR TOO EARLY, TOO LATE, TOO OFTEN
 Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)
 Technician Comment: 27223 08 RUN BEC TEST AND CK TRANS PRESSURES. R AND R TRANS AND OVERHAUL. FLUSH COOLER AND CONVERTER. OVERHAUL VALVEBODY.
 Customer Comment: TRANS WILL NOT PULL

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
7000A	TRANSMISSION ASSEMBLY REMOVE AND INSTALL OR REPLACE	158.91
7000A2	TRANSMISSION ASSEMBLY OVERHAUL	189.66
7000A4	CONVERTER ASSEMBLY FLUSH	25.63
7000A11	TRANSMISSION OIL COOLER AND/OR COOLER LINES FLUSH	10.25
7000A13	CONTROL VALVE BODY ASSEMBLY - MAIN OVERHAUL	46.13
7000F	ELECTRONIC TRANSMISSION DIAGNOSIS DIAGNOSIS	66.64

Case#	Full Part Number			Part		Part	Extended
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	F4AZ	7A108	A	SUPPORT ASY-CNVTR S	070100	1	102.75
N	F2TZ	7F196	A	BAND ASSY OVERDRIVE	070100	1	8
N	F3LY	7153	A	GASKET TRANSMISSION ASSEMBLY	070100	1	34.33
N	F5AZ	7H173	A	GASKET TRANS VALVE BODY	0701XX	1	9.06
N	F5AZ	7D100	A	GASKET-VALVE BODY SE	0701XX	1	1.69
N	F2VY	7C155	A	GSKT CONTROL VALVE	070100	1	1.61
N	F2VY	7A098	A	SCREEN ASY - OIL PAN	070100	1	6.95
N	EOAZ	7B164	A	PLT ASY-CLTCH IN SPL	070100	5	10
N	F0SZ	7B442	A	PLATE-REAR CLUTCH DR	070100	5	7.2
N	F3LY	7F207	A	FRWD CLTCH SHAFT CLY	070100	1	66
N	XT	2	QDX	MOTORCRAFT BATTERY	190101	12	18.6
N	F2VY	7A191	A	GASKET OIL PAN	070100	1	14.32
N	F3AZ	19579	SA	ENGINE OIL	000000	2	5.28

Any comments? You can contact

Chain Detail



Claim Detail Report

Note: All costs are in US dollars
Model Year = 1994; Claims Key = 11220638

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MRLM75W0RX645347

Dealer Information:

Dealer Name ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Claims Information

Document Number: 061959A
Repair Date: 23-AUG-1995
Distance: 30329
TIS: 14

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 143.53
Misc. Expense Amount: 0
Part Markup Amount: 1.06
Material Cost: 2.64
Total Cost Gross: 147.23

Chain Detail

Cust. Concern Code: N27 - VIBRATION OR SHUDDER WHILE BRAKING

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: 30329 TEST ,DRIVECK FRONT AND REAR ROTOR FRONT HAD 004 RUNOUT TURN FRONT ROTOR AND CLEAN DEGLAZE REAR

Customer Comment: BRAKES VIBRATE

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
1102DT	DISC BRAKE ROTOR - FRONT MACHINE	87.14
1102D1	KIT-SHOE AND LINING - BRAKE SAND	5.13
1102D2	BRAKE ROTOR RUNOUT CHECK	10.25
2001BB	BRAKE SHOES / PAD ASSEMBLIES - HYDRAULIC INSPECT	41.01

Causal	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE	SLUFF	Description	CPSC	Quantity	Amount
N	F3AZ	19579	SA	ENGINE OIL	000000	1	2.64
Y	*	1102	*	HUB & ROTOR ASY FRONT	060301	0	0

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 11830881

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Claim Information

Document Number: 063153C
Repair Date: 28-SEP-1995
Distance: 32676
TIS: 16

Dealer Information:

Dealer Name ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 35.88
Misc. Expense Amount: 0
Part Markup Amount: 53.7
Material Cost: 134.25
Total Cost Gross: 223.83

Cust. Concern Code: S09 - FRONT SEAT SQUEAK/RATTLE
Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)
Technician Comment: 32676 RR AND REPL PASS SEAT TRACK
Customer Comment: PASS SEAT MAKES NOISE WHEN MOVING

Claim Detail

Labor Op Code	Labor Op Description	Labor Op Cost
61704A	TRACK ASSEMBLY-FRONT SEAT REPLACE	35.88

Cancel	Full Part Number	Part	Part	Extended
Flag	PRKE	BASE	SUFF	Description
				CPSC
				Quantity
				Amount
Y	F2AZ	5461710	BB	TRACK-FRONT SEAT 000000
				1
				134.25

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars
Model Year = 1994; Claim Key = 11830880

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Claim Information

Document Number: 063153B
Repair Date: 28-SEP-1995
Distance: 32676
TIS: 16

Dealer Information:

Dealer Name: ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA **Zip Code:** 70769
Country: USA **Region Code:** NA
Phone: (225)677-8181

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 123.04
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 123.04

Claim Detail

Cust. Concern Code: D13 - ENGINE IDLES ROUGH

Condition Code: 82 - FREIGHT/POSTAGE/MAINTENANCE

Technician Comment: 32676 RD TEST SBDS HOOK UP ,KOE0 SELF TEST 111 10 111 DCL DISPLAY, IDLE DATA
DISPLAY, CYLINDER BALANCE TEST, FUEL PRESSURE TEST, RELATIVE INJ. FLOW TEST IGNITION
SYSTEM TEST, POWER BALANCE TEST RD TEST RETEST NPF AT THIS TIME

Customer Comment: IDLES ROUGH

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
15650E	SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP TEST	5.13
15650E1	HFC SELF-TEST TEST	20.5
15650E1X1	EXTRA TIME TO REPEAT FINAL QUICK TEST	5.13
15650E5	DCL DISPLAY TEST	15.38
15650E10	POWER BALANCE / SPARK DURATION TEST	15.38
15650E12	IGNITION SYSTEM TESTS TEST	15.38
15650E18	IDLE DATA DISPLAY TEST	15.38
15650E20	FUEL PRESSURE & LEAKDOWN TEST	15.38
15650E24	RELATIVE INJECTOR FLOW TEST	15.38

Causal	Full Part Number	Part	Part	Extended
Eng	PREF	BASE	SUFF	Description CPSC Quantity Amount
Y	*	DIAG	*	DIAGNOSIS 000615 0 0

Any comments? You can contact



valmax

ENR-02E 42872

Claim Detail Report

Note: All costs are in US dollars
Model Year = 1994; Claim Key = 12040452

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Claim Information

Document Number: 063633B
Repair Date: 13-OCT-1995
Distance: 33744
TIS: 16

Dealer Information:

Dealer Name ALL STAR FORD LINCOLN MERCURY,
Dealer Code 06469 - *
Address 17742 AIRLINE HIGHWAY
City PRAIRIEVILLE
State LA Zip Code 70769
Country USA Region Code NA
Phone (225)677-8181

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 41.01
Misc. Expense Amount: 0
Part Markup Amount: 5.84
Material Cost: 14.6
Total Cost Gross: 61.45

Cust. Concern Code: B19 - OTHER BODY PANEL TROUBLES (NOT INCLUDING TRIM)
Condition Code: 14 - SURFACE ROUGH/UNEVEN
Technician Comment: 33744 14 WARPED PANEL REPL LFT SIDE COWL PANEL GRILL
Customer Comment: DR SIDE COWL PANEL WARPED

Claim Detail

Labo Op Code Labo Op Description Labo Op Cost

M1 41.01

Causal	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	F3AZ	54018A17	A	SCREEN-COWL TOP VE L 010102	1	14.6	

Any comments? You can contact



Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 12040453

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Dealer Information:

Dealer Name: ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Claim Information

Document Number: 063633D
Repair Date: 13-OCT-1995
Distance: 33744
TIS: 16

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 61.51
Misc. Expense Amount: 0
Part Markup Amount: 15.72
Material Cost: 39.29
Total Cost Gross: 116.52

Cost Concern Code: C07 - HEATER-DOES NOT WORK
Condition Code: 01 - BROKEN/CRACKED
Technician Comment: 33744 01 BROKEN CONTROL LEVER, R AND R DASH FRT COVER TO REPL AC CONTROL PANEL
Customer Comment: AC SELECT LEVER LOOSE

Chain Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
19700D	AUTOMATIC TEMPERATURE CONTROL (ATC) DIAGNOSIS	25.63
19700D16	CONTROL ASSEMBLY - AIR CONDITIONER REPLACE	35.88

Causal	Full Part Number	Part	Part	Extended			
Flag	PRER	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	F2MY	19980	D	CONTROL A/C 000000	1	39.29	

Any comments? You can contact



[webmaster](#)

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 12169704

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/PP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Claim Information

Document Number: 064108B
Repair Date: 30-OCT-1995
Distance: 34742
TIS: 17

Dealer Information:

Dealer Name: ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 51.26
Misc. Expense Amount: 0
Part Markup Amount: .14
Material Cost: .34
Total Cost Gross: 51.74

Cust. Concern Code: L25 - LIGHTS NOT WORKING-INTERIOR
Condition Code: 46 - BURNED OUT
Technician Comment: 34742 46 BURNED BULB R AND R DASH COVERS AND CONTROL REPL BULB.
Customer Comment: AC CONTROL HEAD DOESNT LIGH

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
13466G	BULB-INDICATOR LAMP REPLACE	51.26

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>
<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>		
Y	C2AZ	13466	C	SMALL BULBS 1702XX
				1 .34

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars
Model Year = 1994; Claim Key = 11860360

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Claim Information

Document Number: 064455B
Repair Date: 10-NOV-1995
Distance: 35523
TIS: 17

Dealer Information:

Dealer Name ALL STAR FORD LINCOLN MERCURY,
Dealer Code 06469 - *
Address 17742 AIRLINE HIGHWAY
City PRAIRIEVILLE
State LA Zip Code: 70769
Country USA Region Code: NA
Phone (225)677-8181

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 25.63
Misc. Expense Amount: 0
Part Markup Amount: 16.56
Material Cost: 41.4
Total Cost Gross: 83.59

Claim Detail

Cust. Concern Code: W05 - FRONT WIPERS TROUBLES

Condition Code: 28 - OPEN CIRCUIT

Technician Comment: 35523 28 OPEN CIRCUIT IN MULTIFUNCTION SWITCH TEST MULTIFUNCTION SWITCH FOUND NO POWER AT WASHER MOTOR RR MULTIFUNCTION SWITCH

Customer Comment: WASHERS INOP AT TIMES

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
13300D	STEERING COLUMN/DASH SWITCH ASSEMBLIES DIAGNOSIS	20.5
13300D4	SWITCH-MULTI-FUNCTION/WINDSHIELD WIPER REPLACE	5.13

Causal	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	FLAZ	13K359	B	SWITCH T/S& W/W 110501		1	41.4

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 12648049

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Dealer Information:

Dealer Name: ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Claim Information

Document Number: 010509A
Repair Date: 14-NOV-1995
Distance: 35847
TIS: 17

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 30.76
Misc. Expense Amount: 0
Part Markup Amount: 30.65
Material Cost: 76.63
Total Cost Gross: 138.04

Cust. Concern Code: G02 - GLASS BROKEN/CHIPPED/CRACKED/DISTORTED
Condition Code: 01 - BROKEN/CRACKED
Technician Comment: EXT. MIRROR INOP REPLACED MIRROR
Customer Comment: CK LEFT EXT. DOOR MIRROR BROKEN

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
17682C	MIRROR - REAR VIEW OUTSIDE - SAIL MOUNT ELECTRIC REPLACE	30.76

<u>Consul</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>
				<u>CPSC</u>
				<u>Quantity</u>
				<u>Amount</u>
Y	F3AZ	17682	B	MIRROR ASSY RR.O/S 010904
				1
				76.63

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1994; Claim Key = 17518092

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-01]
Warranty Start Date: 05-JUL-1994
Production Date: 13-JAN-1994
VIN: 2MELM75W0RX645347

Claim Information

Document Number: 078742A
Repair Date: 27-JAN-1997
Distance: 66949
TIS: 32

Dealer Information:

Dealer Name ALL STAR FORD LINCOLN MERCURY,
Dealer Code: 06469 - *
Address: 17742 AIRLINE HIGHWAY
City: PRAIRIEVILLE
State: LA Zip Code: 70769
Country: USA Region Code: NA
Phone: (225)677-8181

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 0
Misc. Expense Amount: 500
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 500

Cust. Concern Code: P59 - OTHER AUTOMATIC TRANSMISSION TROUBLES
Condition Code: 42 - DOES NOT OPERATE PROPERLY
Technician Comment: REFUND
Customer Comment: FORD GOOD WILL REFUND FOR TRANSMISSION REPAIRS ON RO 78058

Claim Detail

Labor Op Code Labor Op Description Labor Op Cost

ADD 0

Causal	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	*	7902	*	CONVERTER ASY 070100	0	0	

Any comments? You can contact



NOV 29 1962
KOFOL ROBERT SMORTON I
466188 PA

1062-825 43426



Prudential Property and Casualty
Insurance Company

P.O. BOX 867
NORSHAM, PA 19044-0864
800-247-8276

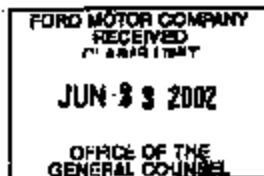
June 17, 2002

Ford Motor Co -Customer Serv/Claims
P O Box 6248
Dearborn, MI 48126-

CONSUMER AFFAIRS
SECTION

Claim Number: 12W03398A - 92033
Date of Loss: March 4, 2002
Insured: [REDACTED] 1993 Lincoln Towncar Exec. 2 JUN 24 18:27
Claimant: Ford Motor Co
Policy Number: [REDACTED]

Your Insured: Ford Motor Co
Your Claim Number: VIN 1ZM1M81W2PY728008
Location of Loss: NY
Amount of Loss: \$7,594.82



Dear Claims Dept:

Our investigation indicates that Ford Motor Co, who you insure, is responsible for the damages sustained by [REDACTED] 1993 Lincoln Towncar Exec. in the accident described above. This accident occurred as a result of auto fire while vehicle shut off. Recall? TOTAL LOSS, SALVAGE PENDING INSPECTION..

This is to notify you of our subrogation interests by virtue of payment under the terms of our policy. Our insured's vehicle was determined to be a total loss. We will send our final property damage proofs when the salvage is resolved.

If you have any questions, you're welcome to call me at (800) 247-8276, ext. 5970, between 7:00 a.m. and 3:00 p.m. Eastern time, Monday through Friday. I can also be contacted by Fax or my Internet email address. Both are provided below for your convenience.

Sincerely,

Carol Shaw
Claims Representative
Fax: (215) 858-5975
email: carol.shaw@prudential.com

REDACTED

EA02-025 43827M