

EA02-025

FORD 10/27/03

LETTER TO ODI

APPENDIX M

BOOK 11 OF 22

PART A-D

PART A

SNORTON

OK

1229-15

1-10202-54

8302-825 42855

State Farm Insurance Companies



January 14, 2002

Ford Motor Co.
Parklane Towers West, Suite 400
3 Parklane Blvd.
Dearborn, MI 48126-2568



12222 State Farm Blvd.
P.O. Box 22127
Tulsa, OK 74121-2127

(818) 641-7374 (office)
(800) 320-8529 (toll free)
(818) 641-7386 (fax)

Re: Claim Number: [REDACTED]
Insured: [REDACTED]
Make/Model/Year: 1992 Ford Crown Victoria
Amount of Loss: \$13,165.82 (includes \$250 deductible)

Dear Sir or Madam:

We are writing to you about the above-captioned loss because our investigation of this occurrence indicates that you may be responsible for our insured's damages. On or about the date of loss our insured's home suffered fire and smoke damage when the above-mentioned vehicle caught fire.

We have already paid our insured for this loss under the terms of a policy of insurance in effect on the date of loss, and are now requesting reimbursement in the amount shown above.

In order to assist you in evaluating and processing the subrogation claim we are asserting, we may provide nonpublic personal information about our customer. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process the subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim."

Please contact me with the information on who will be handling this file and I will send my file documentation to their attention for review.

Thank you for your prompt attention to this matter.

Sincerely,

Donald D. Goudeau

Donald D. Goudeau
Subrogation Specialist
State Farm Fire & Casualty Company

192 CV

100512

GA

1229-16
1-10WC-54

cl

Ford Motor Company

Office of the General Counsel

PRIVILEGED AND CONFIDENTIAL

Ford Motor Company
Perdew Towers West
Suite 300
Three Perdew Boulevard
Dearborn, Michigan 48126-2588

November 4, 2002

CBC National
475 Market Street, 2nd Floor
Elmwood Park, NJ 07407
ATTENTION: DONALD DAVIS

Re: Claimant: [REDACTED]
Your File #: [REDACTED]
D/E: 12-16-2001

Dear Mr. Davis,

We are in receipt of your recently submitted materials dated September 28, 2002.

It is our opinion the material submitted does not sufficiently support your allegation that Ford Motor Company is responsible for this loss. We understand that you are preserving the vehicle. However, it would be incorrect to assume that Ford Motor Company does not wish to inspect the vehicle. If you are going to pursue this claim, we assume you will comply with your duty to preserve the evidence and such duty does not expire until any possible litigation is completed.

Please be advised that it is the claimant's responsibility to preserve their evidence. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,

Shawn Norton
Claims Analyst



CBC NATIONAL

475 Market Street/2nd Floor, Elmwood Park, NJ 07407 Toll Free: (888) CBC-1211 Fax: (201) 475-0721

September 26, 2002

FORD MOTOR COMPANY
RECEIVED

OCT - 9 2002

FORD MOTOR COMPANY
ATTN: CLAIMS
PO Box 6248
Dearborn, MI 48126

CONSUMER AFFAIRS
SECTION

2 OCT - 4 PM '01

OUR CLIENT: ALLSTATE INSURANCE COMPANY
CLIENT CLAIM: [REDACTED]
INSURED: [REDACTED]
DATE OF LOSS: 12/18/2001
CLAIM AMOUNT: \$1470.23
OUR FILE: 8145198

Dear Sir/Madam:

Attached are proofs for the above referenced claim which I am submitting on behalf of my client. I would appreciate your attention in reviewing same. Please contact the undersigned to discuss payment arrangements.

Please reference file number 145198 in all communications with this office. Thank you for your prompt response in this regard.

This letter is an attempt to collect the above claim and any information obtained will be used for that purpose.

Very truly yours,

Donald Davis (x7119)
Claim Settlement Rep.

DD:mjr
518921

REDACTED

File#

84.000142

FILE
CREATED

GROTEFELD & DENENBERG, L.L.C.
SUBROGATION PROGRAM LOSS DATA SHEET

Date Received: July 16, 2001

Carrier: Allstate Insurance Company
Carrier Contact: Lynn Rayher
Phone No.: 800/776-2615 540/776-3803 (fax)
Office: P.O. Box 21169
3800 Electric Road Suite 301
Roanoke, VA 24018-4569

Insured's Claim No.: 148 350 1167

Insured's Name:

Insured's Address:

Columbus, GA

Insured's Telephone No.: (home)

Date of Loss: 12/16/01
Time of Loss: N/A
Estimated Amount of Loss: \$1,470.23
Loss Location: same as above
Public Agency Involved: Unknown
Public Adjuster:

Fatalities: No.

Description of Loss: fire - started at the cruise control deactivation switch. Car caught
fire which burned a portion of the house.

Additional Comments: This loss came in by mail

Investigator Contacted: Crawford Investigative Mike Lane - 478/982-7482

Attorney Assigned: MSG/BMG

G&D Intake Person: nl

2982-025 42800

DESK: FBC

INVOLVED PERSON STATEMENT

PAGE: 1 OF 1
HUDGINS

148-358118 2 DOL: 12 - 10 - 2001 INSD: GEORGE

ID: 01 GEORGE

PROP/HOMEOWNER

HOME PHONE: [REDACTED]

BUS PHONE: () -

HRS: -

STMT EXPL NAME: LAMAR

KELLY

DATE: 02 - 01 - 2002

STATEMENT TYPE: SUBRO COMMENTS

EFFECT ON INSD LIAB AND/OR CLMT DAMAGES: (0-NONE 1-FAV 2- UNFAV)

NOTIFY:

ANALYSIS:

I HAVE RECEIVED THE CAUSE AND ORIGIN REPORT FOR, NINE LANE. THE FIRE STARTED IN THE ENGINE COMPARTMENT, THE AREA OF ORIGIN, CRUISE CONTROL DEACTIVATION SWITCH.

THERE WAS NO INDICATION THAT ANY OF THE PRIOR WORK, DONE BY MAC THE MECHANIC, OR WHITES AUTO CENTER, HAD ANYTHING TO DO WITH FIRE.

WE SHOULD GO AFTER SUBRO FROM INSURED, S COMP CARRIER, GEICO.

GEICO HAS PAID INSURED FOR CAR.

THEIR CL# NUMBER IS [REDACTED]. ADJUSTER NAME: PAM SKINNER, 800-841-9100 EXT. 5731.

THIS CLAIM HAS BEEN CLOSED AND SENT TO FILE ROOM, WILL NEED TO GET IT PULLED.

02/01/2002

PF6-SCHED F/U PF7-BACKLOG PF8-FIND PF9-PRINT PF11-PREV STMT PF12-NEXT STMT

*** ONLY EMPLOYEE 0307 CAN UPDATE THE STATEMENT YOU HAVE SELECTED ***

ALLSTATE INSURANCE COMPANY
P.O. BOX 21169
ROANOKE, VA 24015

PHONE NUMBER: 800-776-2615
OFFICE HOURS: MONDAY-FRIDAY 8:00-5:00 ET

February 4, 2002

FORD MOTOR COMPANY
P O BOX 6248
DEARBORN MI 48126

Re: Our Insured: [REDACTED]
Address: [REDACTED]
COLUMBUS, GA, [REDACTED]

Claim Number: [REDACTED]
Loss Date: December 16, 2001
Amount of Loss: \$1470.25

Please accept this letter as notice of our intent to pursue our subrogation rights. Subrogation is an insurance carrier's right to recover payment from a party, other than the named insured, that is responsible for causing the loss.

Our investigation has determined that on the above date our insured's property sustained damage as result of a defective product manufactured and/or sold by your company. Please review the information below and report this claim to your insurance carrier, unless you are self-insured.

PRODUCT FAILURE/LOSS DESCRIPTION: fire started at the cruise control deactivation switch. car caught fire which burned a portion of the house

Product Type: Lincoln

Model Number: Town Car

Serial Number: 11n1m81x1ov776826

Place of Purchase: Frasway Ford

Age: 8 years
AL

Location of Evidence: Sadiaco's Smiths.

To assist you in processing your claim, we have included the information as indicated.

Photos

Proof of Purchase

Purchase Receipt

Service Records/Work Orders

Subro Receipt

X Damage Estimate/Checks

Fire/Police Report

Other

Upon review of the attached information, please forward payment for the above loss amount to: Allstate Payment Processing Center, P.O. Box 227257, Dallas, TX 75222. Please include our claim number on your payment.

Thank you for your cooperation and immediate attention to this request.

Sincerely,

Subrogation Recovery Department
Allstate Insurance Company



PRIVILEGED AND CONFIDENTIAL

REPORT DATE: January 21, 2002

REPORT RECIPIENT:

Allstate Insurance Company
8501 Veterans Parkway - Suite 1-F
Columbus, GA 31909

ATTENTION:

Lamar Kelly

INSURED:

[REDACTED]

DATE OF LOSS:

December 18, 2001

Time: 12:30 AM

LOSS LOCATION:

[REDACTED]

CITY / STATE OF LOSS:

Columbus, GA [REDACTED]

CLAIM NUMBER:

[REDACTED]

POLICY NUMBER:

Unknown

CIS FILE NUMBER:

[REDACTED]

PREPARED BY:

Mike Lane
Certified Fire Investigator

File Status:

- ☒ First and Final Report
- ☐ Initial Report
- ☐ Interim report
- ☐ Final report - File closed

ALL INFORMATION CONTAINED HEREIN IS UNCLASSIFIED DATE 01/23/02 BY 60322 UCBAW/MLG

Insured:
File No:



1

ASSIGNMENT:

Received from: Lamar Kelly, Allstate Insurance Company
Instructions: Examine fire scene and vehicle.

Received on:	Wednesday	01/09/02	9:00 AM
Commenced on:	Tuesday	01/15/02	8:00 AM
Completed on:	Monday	01/21/02	

Verbal report on:	Tuesday	01/15/02	5:30 PM
Verbal report to:	Lamar Kelly, Allstate Insurance Company		

RISK:

The insured property is the house and contents located at [REDACTED] in Columbus, Georgia.

The insured is the occupant.

This residence was an exposure damaged by a fire which started in a 1993 Lincoln Town Car.

ORIGIN AND CAUSE SYNOPSIS:

This fire originated in the engine compartment of the 1993 Lincoln Town Car. The area of origin was in the immediate vicinity of the cruise control deactivation switch. The first material appeared to have been plastic. The source of ignition was electrical in nature. The cause of this fire appeared to have been a fault at or within the cruise control deactivation switch.

Insured:
File No.:

2

INVESTIGATION:

On Saturday, December 15, 2001, at 7:30 PM, [REDACTED] parked her 1993 Lincoln Town Car in the driveway of her home. Later that evening, she and her husband [REDACTED] retired for the night. The [REDACTED] were awakened by a phone call from the Columbus Fire Department Dispatcher. The caller advised them to wake up and get out of the house. A passer-by had called the Fire Department by cell phone and advised that a car was on fire and the garage was beginning to burn.

The [REDACTED] exited the home as the first engine arrived. Both reported that fire was coming from the engine compartment at that time. As the fire burned, the windshield failed, as did the right-front tire. The left-front tire had apparently blown before the fire department arrived.

After suppression efforts were completed, Lieutenant A. Taylor was called to investigate. It was his written opinion that the fire was electrical in nature.

The Hudgins purchased the vehicle used from Freeway Ford in 1996. They report no major problems with the vehicle. The vehicle had been serviced three times within the month prior to the loss.

Mao The Mechanic
3400 Buena Vista Road
Columbus, GA
(706) 682-1378
(Invoices Enclosed) 11/13/01 & 11/26/01

White's Automotive Center
1609 Wynnton Road
Columbus, GA
(706) 323-1080
(Invoice Enclosed) 11/18/01

[REDACTED] advised me that she had trouble with the taillight fuses. The White's invoice indicates a brake light fuse replacement. She advised that this fuse had been replaced at least three times in the past two or three months.

Insured:
File No.:

SCENE EXAMINATION:

An examination of the residence was conducted at 4:00 PM on Tuesday, January 15th, 2002.

The weather was clear with a temperature of 56 degrees Fahrenheit.

The scene had been cleared of debris. A new garage door had been hung. The paint on the front fascia above the garage door was blistered. The concrete drive was stained and spalled. The remaining exterior and interior were unremarkable for fire damage.

Fire had impinged against the front of the garage area from an exterior source, identified by the insured as their 1993 Lincoln Town Car.

Their 1988 Chevrolet pickup had been parked on the grass to the left, or driver's, side of the car. The truck suffered some melting of signal lenses and molding.

VEHICLE EXAMINATION:

An examination of the vehicle was conducted on January 15th, 2002, at 11:20 AM. Weather conditions were clear with a temperature of 61 degrees Fahrenheit and a humidity of 62 percent.

The appearance of the car was somewhat altered due to the recovery efforts and removal from the scene.

The examination took place at the Sadisco lot in Smiths, Alabama.

Authority of examine the vehicle was received from the insured and Lamar Kelly.

The exterior examination of the vehicle began at the front. The entire grill area and hood had been severely damaged by direct flame contact. Portions of the hood near the spring hinges were intact.

I then examined the right (passenger's) side. The right-front fender was heavily oxidized.

The right-front tire had been burned from the interior. The right-front passenger's window had been broken away. The remaining exterior sheet metal on the passenger's side was unremarkable for fire damage.

I then examined the rear and found it to be unremarkable for fire damage.

I then examined the left (driver's) side. The area of least damage was the right rear with actual flame contact and oxidation visible on the left-front fender and upper driver's door trim. The left-front tire had been burned, leaving the steel cord visible and rubber material distorted. Flame contact had come from within the engine compartment.

An examination of the trim around the upper portion of the windshield indicated a thermal column consistent with a heat source slightly toward the driver's side of the engine. Based upon the burn patterns along the forward portion of the lower windshield area, it appears that the fire originated in the engine compartment and spread horizontally beneath the hood until the aluminum melted, allowing the flame to spread vertically, directly impinging against the base of the windshield.

I then examined the remaining tires. They were relatively new Firestone radials. The Hudginses advised that the tire had been installed approximately eight months prior to the fire.

The front of the vehicle rested in red mud. I requested that scene personnel lift the vehicle with their forklift. They refused. I attempted to use a floor jack to raise the vehicle. The soft surface prevented my lifting the vehicle safely.

Insured:
File No:

I then examined the interior of the vehicle. The area of least heat and smoke damage was the rear seat. Heat had emanated throughout the dash and into the passenger compartment. An examination of the door glass revealed that all windows were in the up position at the time of the fire. The unbroken windows displayed heavy staining due to the condensation of products of combustion.

There were no after-market electrical devices such as radios, cell phones, etc.

The trunk and cargo area was unremarkable for fire damage.

The oil and transmission fluids were in the normal range. There was a small amount of burned debris mixed with the oil and transmission fluids. This was a result of post-fire contamination. Other plastic fluid reservoirs were burned away during the course of the fire.

I then examined the engine compartment. The area of least heat and smoke damage was the passenger's side near the engine cowl area. Patterns indicated that heat had emanated from an area between the engine and master cylinder. A close examination of this area revealed heavy damage to the wiring harness directly above the cruise control deactivation switch. I also noted heavy burn patterns on the composite valve covers.

All of these empirical observations indicated that the initial point of origin was in the immediate vicinity of the cruise control deactivation switch. A detailed examination at this point revealed the switch was missing. I did not disturb the remaining wiring in the area. I searched the lower compartment for the switch. Nothing was found. It is most probable the switch was lost during transport.

In order to test my inductive process, I reversed the examination. Starting at the point of origin, I examined smoke and burn patterns carefully. These patterns indicated that the fire had burned horizontally and vertically from this point and diminished in degree of destruction until they reached the area of least heat and smoke damage. This was the same point at which the survey began.

FILE STATUS:

Having completed all elements of your original assignment, I am closing this file. However, should you determine that further investigative activity is warranted, it can easily be reopened.

Respectfully,

Mike Lane
Certified Fire Investigator
Milledgeville, GA
(478) 682-7482

Cc: Ben Witterson, AVP
Director, Fire & Forensic Unit

(Address all correspondence concerning this file to the following address. Please include the CIS file number.)

Crawford Investigation Services
National Operations Center
285 W. Esplanade Ave., Suite 300
Kenner, LA 70065

Insured:
File No.:



5

ENCLOSURES:

- 1 Photographs - Mounted = 30
- 2 Diagram - Scene
- 3 Diagram - Vehicle
- 4 Diagram - Ford Deactivation Switch
- 5 Fire Department Incident Reports (Columbus Fire Department)
- 6 Ford Recall Data Sheet
- 7 Vendor Service Invoices (White & Mac's)
- 8 Photograph negatives

Insured:
File No.:

8

PHOTO LOG

No.	Location / Description
1	Front of residence
2	Garage door
3	Fascia above garage door
4	Concrete driveway
5	Concrete driveway
6	Damage to 1988 Chevrolet pickup truck
7	Front of vehicle
8	Front and passenger's side of vehicle
9	Right front tire and wheel
10	Lower windshield area
11	Upper windshield area and radial pattern on roof
12	Radial pattern on roof
13	Rear of vehicle
14	Right side of vehicle
15	Left-rear tire
16	Left front tire and wheel
17	VIN plate at windshield
18	VIN label on driver's door
19	Interior as viewed from left (driver's) door
20	Front seats as viewed from passenger door
21	Front floor and dash
22	Engine compartment
23	Passenger's side engine compartment cowl
24	Left (driver's) side of engine compartment
25	Master cylinder area
26	Wiring harness below master cylinder
27	Bracket for Cruise Deactivation Switch
28	Bracket for Cruise Deactivation Switch

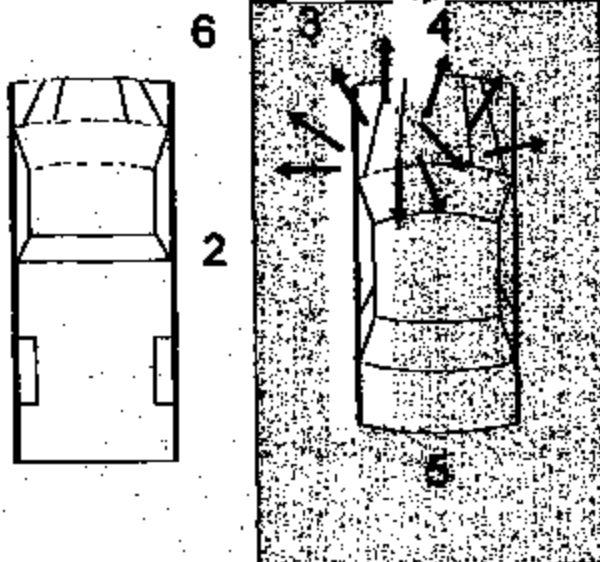
Insured:
File No.:

[REDACTED]

7

- 29 Wiring harness to left of master cylinder
- 30 Battery

Garage



01/15/02

BY: Mike Lane

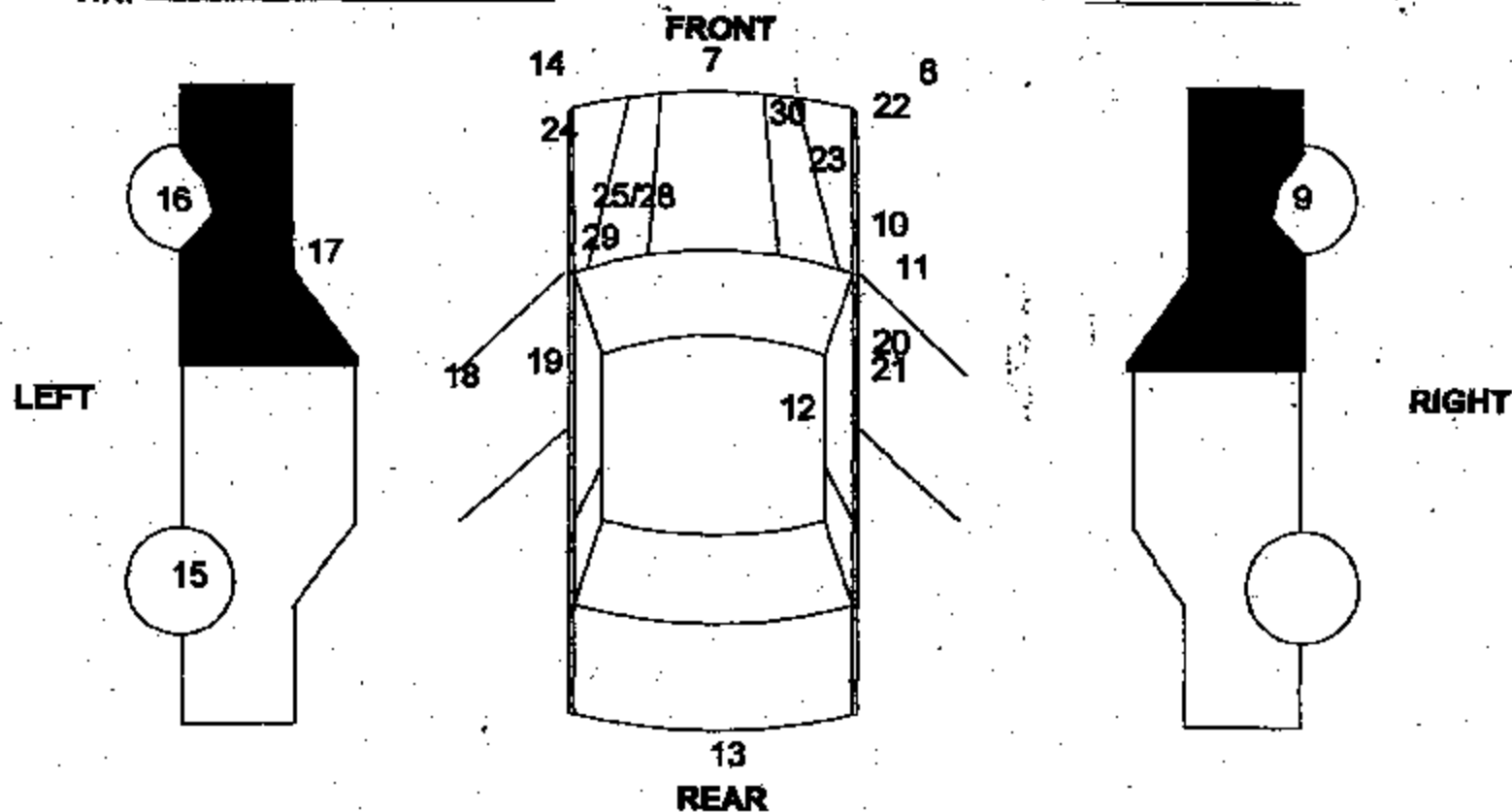
← = Flame Spread

1- = Photograph

VEHICLE FIRE EXAMINATION

Make Lincoln Year 1993
Model: Town Car
Engine: 4.6L V8 EFI
VIN: 1LNLM81W1PY776826

File No.
INSURED:
DOL: 12/18/01
DOX: 01/15/02



PERMANENT REPAIR

SPEED CONTROL DEACTIVATION SWITCH AND CONNECTOR REPLACEMENT

AFFECTED VEHICLES: CERTAIN 1992 AND 1993 CROWN VICTORIA, GRAND MARQUIS
AND TOWN CAR WITH SPEED CONTROL

OVERVIEW

This repair involves replacement of the speed control deactivation switch and the hard shell of the switch electrical connector. The connector terminals will be removed from the old connector hard shell and inserted into the new connector hard shell.

PROCEDURE

1. Install a memory saver and disconnect the negative battery terminal.
2. Disconnect the electrical connector from the speed control deactivation switch. See Figure 2.

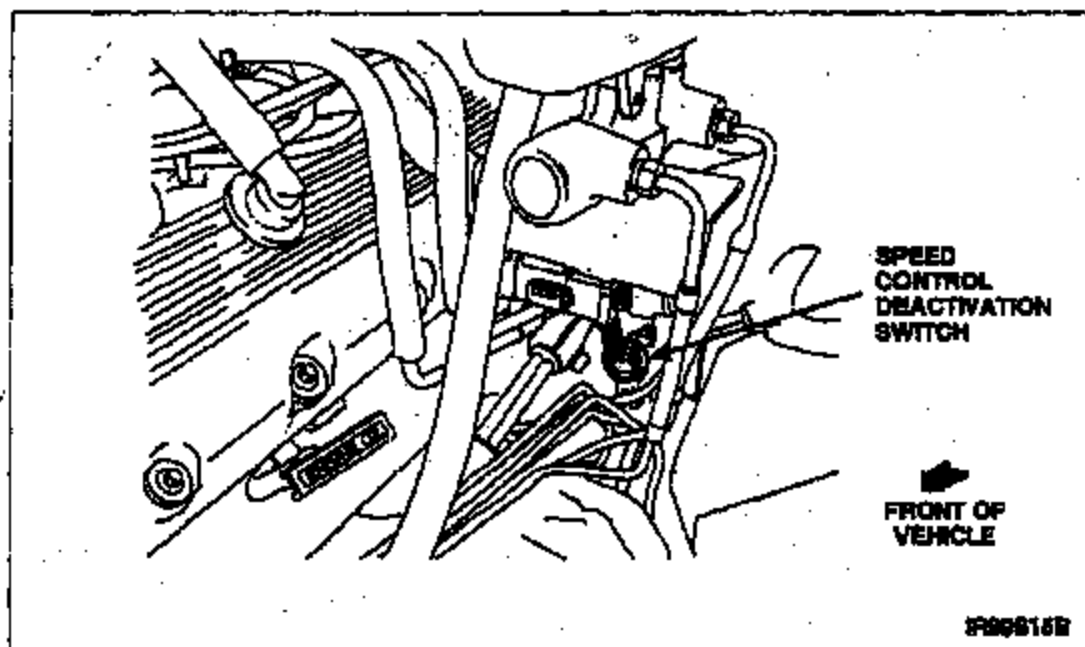


FIGURE 2

CITY OF COLUMBUS FIELD INCIDENT REPORT WORKSHEET

A	MO	DAY	YR	INCIDENT NO.	EXP. NO.	CURRENT ADDRESS
	12	16	01	043		4206 Beaddock Dr

B TYPE OF SITUATION FOUND

FIRE	RESCUE	HAZARD/STANDBY	OTHER SITUATIONS FOUND
☐ Other Fire Calls ☐ 11-0 Out on Arrival ☐ 11-0 Structure Fire ☐ 12-0 Outside Structure ☐ 13-0 Vehicle Fire ☐ 14-0 Vehicle or Crash ☐ 15-0 Truck or Dumpster ☐ 18-0 OOT/Pro-Alarm Code	☐ Other (DAS/Info) ☐ 23-0 Lock-In ☐ 24-0 Excavation ☐ 27-0 Water Rescue ☐ 34-0 Boat (NO 71)	☐ 40-0 Not Classified ☐ 41-0 Spill Leak, No Ignition (Hazardous Volatile) ☐ 44-0 Power Line Down ☐ 45-0 Arrested, Stalled Elev. Equip. ☐ 46-0 Aircraft Standby	☐ 52-0 Water Problem ☐ 53-0 Police Assist ☐ 57-0 Move UP ☐ 59-0 Public Service/Incident ☐ 61-0 Smoke Source Investigation ☐ 63-0 Alarm, Monitor for Smoke ☐ 68-0 Good Intent ☐ 71-0 False Call (Subsequent)
☐ 75-0 Break Thru ☐ 76-0 Alarm Misoperation ☐ 78-0 Unintentional ☐ 79-0 Canopy ☐ 84-0 Hurricane ☐ 87-0 Carbon Monoxide ☐ 89-0 Public Call (One Time)			

C RESPONDENT'S NAME NAME SEX ADDRESS PHONE NO.

D RESPONDENT'S NAME NAME SEX ADDRESS PHONE NO.

E ACTION TAKEN

1 ☐ Emergency Call 2 ☐ Rescue 3 ☐ Lock-In Only 4 ☐ Hazardous Material 5 ☐ Standby 6 ☐ Salvage 7 ☐ Move Up 8 ☐ Other (List Below)

F MUTUAL AID RESPONDED FROM STATION:

STATION	1	2	3	4	5	6	7	8	9	10
1										
2										
3										
4										
5										
6										
7										
8										
9										
10										

G SPECIALIZED

12-0 Outside Structure	20-0 Excavation	40-0 Not Classified	47-0 Mobile Home	61-0 Power Outage	71-0 False Call	89-0 Public Call
13-0 Outside Structure	23-0 Lock-In	41-0 Spill Leak, No Ignition	48-0 Shopping Center	72-0 Standby	80-0 Not a Complaint	99-0 Not Classified
14-0 Vehicle Fire	24-0 Excavation	44-0 Power Line Down	49-0 Office	73-0 Salvage	81-0 Road	
15-0 Truck or Dumpster	27-0 Water Rescue	45-0 Arrested, Stalled Elev. Equip.	50-0 Warehouse	74-0 Move Up		
18-0 OOT/Pro-Alarm Code	34-0 Boat (NO 71)	46-0 Aircraft Standby		75-0 Break Thru		

H CONSTRUCTION TYPE SOUTHERN BUILDING CODE

1 ☐ Fire Resistant Type I (High-Rise) 2 ☐ Protected Noncombustible Type II 3 ☐ Ordinary Type V (Shedding)
 1 ☐ Heavy Timber Type III 4 ☐ Unprotected Noncombustible Type IV 5 ☐ Wood Frame Type VI (One and Two-Family)

I RESIDENTIAL PROPERTY USE - Using Building Reporting Guide select Appropriate 3rd Digit and Record in Space

RESIDENTIAL PROPERTY	OTHER	GENERAL PROPERTY
1 ☐ Single-Family Dwelling	11 ☐ Church	01 ☐ Church, Unoccupied
2 ☐ Apt. Yarnwood, Flat	12 ☐ Fraternal	02 ☐ Special Structure
3 ☐ Rooming, Boarding, Lodge	13 ☐ Airport	03 ☐ General Property (Shop)
		04 ☐ Water Tower
		05 ☐ Railroad Property
		06 ☐ School Property
		07 ☐ Airport
		08 ☐ Airport
		09 ☐ Airport

J MOBILE PROPERTY USE - (2 Digit Code)

1 ☐ Public Road Train, Veh.	5 ☐ Air Transport
2 ☐ Freight Road Train, Veh.	6 ☐ Heavy Equipment
3 ☐ Rail Transport	7 ☐ Ship, Vessel, Container
4 ☐ Water Transport	8 ☐ Other Mobile Prop. Types

K DETECTOR PERFORMANCE

1 ☐ Detector is Sound/Alarm at Fire Origin - Oper.
 2 ☐ Detector out of Sound/Alarm at Fire Origin - Oper.
 3 ☐ Detector is Sound/Alarm at Fire Origin - No Oper.
 4 ☐ Detector out of Sound/Alarm at Fire Origin - No Oper.
 5 ☐ Detector is Sound/Alarm at Fire Origin - Fire Alarm
 6 ☐ Detector is Sound/Alarm at Fire Origin - Fire Alarm
 7 ☐ Detector is Sound/Alarm at Fire Origin - Fire Alarm
 8 ☐ Detector is Sound/Alarm at Fire Origin - Fire Alarm
 9 ☐ Detector is Sound/Alarm at Fire Origin - Fire Alarm

L SPRINKLER PERFORMANCE

1 ☐ Sprinkler System Operated
 2 ☐ Sprinkler System Operated - Not Operated
 3 ☐ Sprinkler System Operated - Not Operated
 4 ☐ Sprinkler System Operated - Not Operated
 5 ☐ Sprinkler System Operated - Not Operated
 6 ☐ Sprinkler System Operated - Not Operated
 7 ☐ Sprinkler System Operated - Not Operated
 8 ☐ Sprinkler System Operated - Not Operated
 9 ☐ Sprinkler System Operated - Not Operated

M DOLLAR LOSS **INSURED** **COMPANY** **POLICY #**

Substantial Damage, etc. \$13,500 ON GEICO 16-62-37

Contents Y/N

Mobile (See Line J) Y/N

Page 6 of 6

AREA OF FIRE ORIGIN				LEVEL OF ORIGIN				EXTINGUISHMENT STAGE			
14 ☐ Living Room	40 ☐ Stair	42 ☐ Kitchen	44 ☐ Bedroom	46 ☐ Bath	48 ☐ Hallway	50 ☐ Outside	52 ☐ Garage	54 ☐ Basement	56 ☐ Attic	58 ☐ Roof	60 ☐ Unknown
15 ☐ Dining Room	41 ☐ Stair	43 ☐ Kitchen	45 ☐ Bedroom	47 ☐ Bath	49 ☐ Hallway	51 ☐ Outside	53 ☐ Garage	55 ☐ Basement	57 ☐ Attic	59 ☐ Roof	61 ☐ Unknown
16 ☐ Living Room	42 ☐ Stair	44 ☐ Kitchen	46 ☐ Bedroom	48 ☐ Bath	50 ☐ Hallway	52 ☐ Outside	54 ☐ Garage	56 ☐ Basement	58 ☐ Attic	60 ☐ Roof	62 ☐ Unknown
17 ☐ Dining Room	43 ☐ Stair	45 ☐ Kitchen	47 ☐ Bedroom	49 ☐ Bath	51 ☐ Hallway	53 ☐ Outside	55 ☐ Garage	57 ☐ Basement	59 ☐ Attic	61 ☐ Roof	63 ☐ Unknown
18 ☐ Living Room	44 ☐ Stair	46 ☐ Kitchen	48 ☐ Bedroom	50 ☐ Bath	52 ☐ Hallway	54 ☐ Outside	56 ☐ Garage	58 ☐ Basement	60 ☐ Attic	62 ☐ Roof	64 ☐ Unknown
19 ☐ Dining Room	45 ☐ Stair	47 ☐ Kitchen	49 ☐ Bedroom	51 ☐ Bath	53 ☐ Hallway	55 ☐ Outside	57 ☐ Garage	59 ☐ Basement	61 ☐ Attic	63 ☐ Roof	65 ☐ Unknown
20 ☐ Living Room	46 ☐ Stair	48 ☐ Kitchen	50 ☐ Bedroom	52 ☐ Bath	54 ☐ Hallway	56 ☐ Outside	58 ☐ Garage	60 ☐ Basement	62 ☐ Attic	64 ☐ Roof	66 ☐ Unknown
21 ☐ Dining Room	47 ☐ Stair	49 ☐ Kitchen	51 ☐ Bedroom	53 ☐ Bath	55 ☐ Hallway	57 ☐ Outside	59 ☐ Garage	61 ☐ Basement	63 ☐ Attic	65 ☐ Roof	67 ☐ Unknown
22 ☐ Living Room	48 ☐ Stair	50 ☐ Kitchen	52 ☐ Bedroom	54 ☐ Bath	56 ☐ Hallway	58 ☐ Outside	60 ☐ Garage	62 ☐ Basement	64 ☐ Attic	66 ☐ Roof	68 ☐ Unknown
23 ☐ Dining Room	49 ☐ Stair	51 ☐ Kitchen	53 ☐ Bedroom	55 ☐ Bath	57 ☐ Hallway	59 ☐ Outside	61 ☐ Garage	63 ☐ Basement	65 ☐ Attic	67 ☐ Roof	69 ☐ Unknown
24 ☐ Living Room	50 ☐ Stair	52 ☐ Kitchen	54 ☐ Bedroom	56 ☐ Bath	58 ☐ Hallway	60 ☐ Outside	62 ☐ Garage	64 ☐ Basement	66 ☐ Attic	68 ☐ Roof	70 ☐ Unknown
25 ☐ Dining Room	51 ☐ Stair	53 ☐ Kitchen	55 ☐ Bedroom	57 ☐ Bath	59 ☐ Hallway	61 ☐ Outside	63 ☐ Garage	65 ☐ Basement	67 ☐ Attic	69 ☐ Roof	71 ☐ Unknown
26 ☐ Living Room	52 ☐ Stair	54 ☐ Kitchen	56 ☐ Bedroom	58 ☐ Bath	60 ☐ Hallway	62 ☐ Outside	64 ☐ Garage	66 ☐ Basement	68 ☐ Attic	70 ☐ Roof	72 ☐ Unknown
27 ☐ Dining Room	53 ☐ Stair	55 ☐ Kitchen	57 ☐ Bedroom	59 ☐ Bath	61 ☐ Hallway	63 ☐ Outside	65 ☐ Garage	67 ☐ Basement	69 ☐ Attic	71 ☐ Roof	73 ☐ Unknown
28 ☐ Living Room	54 ☐ Stair	56 ☐ Kitchen	58 ☐ Bedroom	60 ☐ Bath	62 ☐ Hallway	64 ☐ Outside	66 ☐ Garage	68 ☐ Basement	70 ☐ Attic	72 ☐ Roof	74 ☐ Unknown
29 ☐ Dining Room	55 ☐ Stair	57 ☐ Kitchen	59 ☐ Bedroom	61 ☐ Bath	63 ☐ Hallway	65 ☐ Outside	67 ☐ Garage	69 ☐ Basement	71 ☐ Attic	73 ☐ Roof	75 ☐ Unknown
30 ☐ Living Room	56 ☐ Stair	58 ☐ Kitchen	60 ☐ Bedroom	62 ☐ Bath	64 ☐ Hallway	66 ☐ Outside	68 ☐ Garage	70 ☐ Basement	72 ☐ Attic	74 ☐ Roof	76 ☐ Unknown
31 ☐ Dining Room	57 ☐ Stair	59 ☐ Kitchen	61 ☐ Bedroom	63 ☐ Bath	65 ☐ Hallway	67 ☐ Outside	69 ☐ Garage	71 ☐ Basement	73 ☐ Attic	75 ☐ Roof	77 ☐ Unknown
32 ☐ Living Room	58 ☐ Stair	60 ☐ Kitchen	62 ☐ Bedroom	64 ☐ Bath	66 ☐ Hallway	68 ☐ Outside	70 ☐ Garage	72 ☐ Basement	74 ☐ Attic	76 ☐ Roof	78 ☐ Unknown
33 ☐ Dining Room	59 ☐ Stair	61 ☐ Kitchen	63 ☐ Bedroom	65 ☐ Bath	67 ☐ Hallway	69 ☐ Outside	71 ☐ Garage	73 ☐ Basement	75 ☐ Attic	77 ☐ Roof	79 ☐ Unknown
34 ☐ Living Room	60 ☐ Stair	62 ☐ Kitchen	64 ☐ Bedroom	66 ☐ Bath	68 ☐ Hallway	70 ☐ Outside	72 ☐ Garage	74 ☐ Basement	76 ☐ Attic	78 ☐ Roof	80 ☐ Unknown
35 ☐ Dining Room	61 ☐ Stair	63 ☐ Kitchen	65 ☐ Bedroom	67 ☐ Bath	69 ☐ Hallway	71 ☐ Outside	73 ☐ Garage	75 ☐ Basement	77 ☐ Attic	79 ☐ Roof	81 ☐ Unknown
36 ☐ Living Room	62 ☐ Stair	64 ☐ Kitchen	66 ☐ Bedroom	68 ☐ Bath	70 ☐ Hallway	72 ☐ Outside	74 ☐ Garage	76 ☐ Basement	78 ☐ Attic	80 ☐ Roof	82 ☐ Unknown
37 ☐ Dining Room	63 ☐ Stair	65 ☐ Kitchen	67 ☐ Bedroom	69 ☐ Bath	71 ☐ Hallway	73 ☐ Outside	75 ☐ Garage	77 ☐ Basement	79 ☐ Attic	81 ☐ Roof	83 ☐ Unknown
38 ☐ Living Room	64 ☐ Stair	66 ☐ Kitchen	68 ☐ Bedroom	70 ☐ Bath	72 ☐ Hallway	74 ☐ Outside	76 ☐ Garage	78 ☐ Basement	80 ☐ Attic	82 ☐ Roof	84 ☐ Unknown
39 ☐ Dining Room	65 ☐ Stair	67 ☐ Kitchen	69 ☐ Bedroom	71 ☐ Bath	73 ☐ Hallway	75 ☐ Outside	77 ☐ Garage	79 ☐ Basement	81 ☐ Attic	83 ☐ Roof	85 ☐ Unknown
40 ☐ Living Room	66 ☐ Stair	68 ☐ Kitchen	70 ☐ Bedroom	72 ☐ Bath	74 ☐ Hallway	76 ☐ Outside	78 ☐ Garage	80 ☐ Basement	82 ☐ Attic	84 ☐ Roof	86 ☐ Unknown
41 ☐ Dining Room	67 ☐ Stair	69 ☐ Kitchen	71 ☐ Bedroom	73 ☐ Bath	75 ☐ Hallway	77 ☐ Outside	79 ☐ Garage	81 ☐ Basement	83 ☐ Attic	85 ☐ Roof	87 ☐ Unknown
42 ☐ Living Room	68 ☐ Stair	70 ☐ Kitchen	72 ☐ Bedroom	74 ☐ Bath	76 ☐ Hallway	78 ☐ Outside	80 ☐ Garage	82 ☐ Basement	84 ☐ Attic	86 ☐ Roof	88 ☐ Unknown
43 ☐ Dining Room	69 ☐ Stair	71 ☐ Kitchen	73 ☐ Bedroom	75 ☐ Bath	77 ☐ Hallway	79 ☐ Outside	81 ☐ Garage	83 ☐ Basement	85 ☐ Attic	87 ☐ Roof	89 ☐ Unknown
44 ☐ Living Room	70 ☐ Stair	72 ☐ Kitchen	74 ☐ Bedroom	76 ☐ Bath	78 ☐ Hallway	80 ☐ Outside	82 ☐ Garage	84 ☐ Basement	86 ☐ Attic	88 ☐ Roof	90 ☐ Unknown
45 ☐ Dining Room	71 ☐ Stair	73 ☐ Kitchen	75 ☐ Bedroom	77 ☐ Bath	79 ☐ Hallway	81 ☐ Outside	83 ☐ Garage	85 ☐ Basement	87 ☐ Attic	89 ☐ Roof	91 ☐ Unknown
46 ☐ Living Room	72 ☐ Stair	74 ☐ Kitchen	76 ☐ Bedroom	78 ☐ Bath	80 ☐ Hallway	82 ☐ Outside	84 ☐ Garage	86 ☐ Basement	88 ☐ Attic	90 ☐ Roof	92 ☐ Unknown
47 ☐ Dining Room	73 ☐ Stair	75 ☐ Kitchen	77 ☐ Bedroom	79 ☐ Bath	81 ☐ Hallway	83 ☐ Outside	85 ☐ Garage	87 ☐ Basement	89 ☐ Attic	91 ☐ Roof	93 ☐ Unknown
48 ☐ Living Room	74 ☐ Stair	76 ☐ Kitchen	78 ☐ Bedroom	80 ☐ Bath	82 ☐ Hallway	84 ☐ Outside	86 ☐ Garage	88 ☐ Basement	90 ☐ Attic	92 ☐ Roof	94 ☐ Unknown
49 ☐ Dining Room	75 ☐ Stair	77 ☐ Kitchen	79 ☐ Bedroom	81 ☐ Bath	83 ☐ Hallway	85 ☐ Outside	87 ☐ Garage	89 ☐ Basement	91 ☐ Attic	93 ☐ Roof	95 ☐ Unknown
50 ☐ Living Room	76 ☐ Stair	78 ☐ Kitchen	80 ☐ Bedroom	82 ☐ Bath	84 ☐ Hallway	86 ☐ Outside	88 ☐ Garage	90 ☐ Basement	92 ☐ Attic	94 ☐ Roof	96 ☐ Unknown
51 ☐ Dining Room	77 ☐ Stair	79 ☐ Kitchen	81 ☐ Bedroom	83 ☐ Bath	85 ☐ Hallway	87 ☐ Outside	89 ☐ Garage	91 ☐ Basement	93 ☐ Attic	95 ☐ Roof	97 ☐ Unknown
52 ☐ Living Room	78 ☐ Stair	80 ☐ Kitchen	82 ☐ Bedroom	84 ☐ Bath	86 ☐ Hallway	88 ☐ Outside	90 ☐ Garage	92 ☐ Basement	94 ☐ Attic	96 ☐ Roof	98 ☐ Unknown
53 ☐ Dining Room	79 ☐ Stair	81 ☐ Kitchen	83 ☐ Bedroom	85 ☐ Bath	87 ☐ Hallway	89 ☐ Outside	91 ☐ Garage	93 ☐ Basement	95 ☐ Attic	97 ☐ Roof	99 ☐ Unknown
54 ☐ Living Room	80 ☐ Stair	82 ☐ Kitchen	84 ☐ Bedroom	86 ☐ Bath	88 ☐ Hallway	90 ☐ Outside	92 ☐ Garage	94 ☐ Basement	96 ☐ Attic	98 ☐ Roof	100 ☐ Unknown
55 ☐ Dining Room	81 ☐ Stair	83 ☐ Kitchen	85 ☐ Bedroom	87 ☐ Bath	89 ☐ Hallway	91 ☐ Outside	93 ☐ Garage	95 ☐ Basement	97 ☐ Attic	99 ☐ Roof	101 ☐ Unknown
56 ☐ Living Room	82 ☐ Stair	84 ☐ Kitchen	86 ☐ Bedroom	88 ☐ Bath	90 ☐ Hallway	92 ☐ Outside	94 ☐ Garage	96 ☐ Basement	98 ☐ Attic	100 ☐ Roof	102 ☐ Unknown
57 ☐ Dining Room	83 ☐ Stair	85 ☐ Kitchen	87 ☐ Bedroom	89 ☐ Bath	91 ☐ Hallway	93 ☐ Outside	95 ☐ Garage	97 ☐ Basement	99 ☐ Attic	101 ☐ Roof	103 ☐ Unknown
58 ☐ Living Room	84 ☐ Stair	86 ☐ Kitchen	88 ☐ Bedroom	90 ☐ Bath	92 ☐ Hallway	94 ☐ Outside	96 ☐ Garage	98 ☐ Basement	100 ☐ Attic	102 ☐ Roof	104 ☐ Unknown
59 ☐ Dining Room	85 ☐ Stair	87 ☐ Kitchen	89 ☐ Bedroom	91 ☐ Bath	93 ☐ Hallway	95 ☐ Outside	97 ☐ Garage	99 ☐ Basement	101 ☐ Attic	103 ☐ Roof	105 ☐ Unknown
60 ☐ Living Room	86 ☐ Stair	88 ☐ Kitchen	90 ☐ Bedroom	92 ☐ Bath	94 ☐ Hallway	96 ☐ Outside	98 ☐ Garage	100 ☐ Basement	102 ☐ Attic	104 ☐ Roof	106 ☐ Unknown
61 ☐ Dining Room	87 ☐ Stair	89 ☐ Kitchen	91 ☐ Bedroom	93 ☐ Bath	95 ☐ Hallway	97 ☐ Outside	99 ☐ Garage	101 ☐ Basement	103 ☐ Attic	105 ☐ Roof	107 ☐ Unknown
62 ☐ Living Room	88 ☐ Stair	90 ☐ Kitchen	92 ☐ Bedroom	94 ☐ Bath	96 ☐ Hallway	98 ☐ Outside	100 ☐ Garage	102 ☐ Basement	104 ☐ Attic	106 ☐ Roof	108 ☐ Unknown
63 ☐ Dining Room	89 ☐ Stair	91 ☐ Kitchen	93 ☐ Bedroom	95 ☐ Bath	97 ☐ Hallway	99 ☐ Outside	101 ☐ Garage	103 ☐ Basement	105 ☐ Attic	107 ☐ Roof	109 ☐ Unknown
64 ☐ Living Room	90 ☐ Stair	92 ☐ Kitchen	94 ☐ Bedroom	96 ☐ Bath	98 ☐ Hallway	100 ☐ Outside	102 ☐ Garage	104 ☐ Basement	106 ☐ Attic	108 ☐ Roof	110 ☐ Unknown
65 ☐ Dining Room	91 ☐ Stair	93 ☐ Kitchen	95 ☐ Bedroom	97 ☐ Bath	99 ☐ Hallway	101 ☐ Outside	103 ☐ Garage	105 ☐ Basement	107 ☐ Attic	109 ☐ Roof	111 ☐ Unknown
66 ☐ Living Room	92 ☐ Stair	94 ☐ Kitchen	96 ☐ Bedroom	98 ☐ Bath	100 ☐ Hallway	102 ☐ Outside	104 ☐ Garage	106 ☐ Basement	108 ☐ Attic	110 ☐ Roof	112 ☐ Unknown
67 ☐ Dining Room	93 ☐ Stair	95 ☐ Kitchen	97 ☐ Bedroom	99 ☐ Bath	101 ☐ Hallway	103 ☐ Outside	105 ☐ Garage	107 ☐ Basement	109 ☐ Attic	111 ☐ Roof	113 ☐ Unknown
68 ☐ Living Room	94 ☐ Stair	96 ☐ Kitchen	98 ☐ Bedroom	100 ☐ Bath	102 ☐ Hallway	104 ☐ Outside	106 ☐ Garage	108 ☐ Basement	110 ☐ Attic	112 ☐ Roof	114 ☐ Unknown
69 ☐ Dining Room	95 ☐ Stair	97 ☐ Kitchen	99 ☐ Bedroom	101 ☐ Bath	103 ☐ Hallway	105 ☐ Outside	107 ☐ Garage	109 ☐ Basement	111 ☐ Attic	113 ☐ Roof	115 ☐ Unknown
70 ☐ Living Room	96 ☐ Stair	98 ☐ Kitchen	100 ☐ Bedroom	102 ☐ Bath	104 ☐ Hallway	106 ☐ Outside	108 ☐ Garage	110 ☐ Basement	112 ☐ Attic	114 ☐ Roof	116 ☐ Unknown
71 ☐ Dining Room	97 ☐ Stair	99 ☐ Kitchen	101 ☐ Bedroom	103 ☐ Bath	105 ☐ Hallway	107 ☐ Outside	109 ☐ Garage	111 ☐ Basement	113 ☐ Attic	115 ☐ Roof	117 ☐ Unknown
72 ☐ Living Room	98 ☐ Stair	100 ☐ Kitchen	102 ☐ Bedroom	104 ☐ Bath	106 ☐ Hallway	108 ☐ Outside	110 ☐ Garage	112 ☐ Basement	114 ☐ Attic	116 ☐ Roof	118 ☐ Unknown
73 ☐ Dining Room	99 ☐ Stair	101 ☐ Kitchen	103 ☐ Bedroom	105 ☐ Bath	107 ☐ Hallway	109 ☐ Outside	111 ☐ Garage	113 ☐ Basement	115 ☐ Attic	117 ☐ Roof	119 ☐ Unknown
74 ☐ Living Room	100 ☐ Stair	102 ☐ Kitchen	104 ☐ Bedroom	106 ☐ Bath	108 ☐ Hallway	110 ☐ Outside	112 ☐ Garage	114 ☐ Basement	116 ☐ Attic	118 ☐ Roof	120 ☐ Unknown
75 ☐ Dining Room	101 ☐ Stair	103 ☐ Kitchen	105 ☐ Bedroom	107 ☐ Bath	109 ☐ Hallway	111 ☐ Outside	113 ☐ Garage	115 ☐ Basement	117 ☐ Attic	119 ☐ Roof	121 ☐ Unknown
76 ☐ Living Room	102 ☐ Stair	104 ☐ Kitchen	106 ☐ Bedroom	108 ☐ Bath	110 ☐ Hallway	112 ☐ Outside	114				

CITY OF COLUMBUS FIELD INCIDENT REPORT WORKSHEET

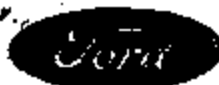
A. NO		DAY	YE	INCIDENT NO.	BOX NO.	CORRECT ADDRESS	#1
12		14	01	003	1		
B. TYPE OF SITUATION FOUND							
FIRE		HAZARD		HAZARD STANDBY		OTHER SITUATIONS FOUND	
☐ Out on Arrival ☐ Structure Fire ☐ Gasoline Spill ☐ Vehicle Fire ☐ Flood or Drain ☐ Gas Leak ☐ Other		☐ Other ☐ Lock In ☐ Explosion ☐ Water Pump ☐ Other (See 77)		☐ Gas Leak ☐ Gasoline Spill ☐ Vehicle Fire ☐ Flood or Drain ☐ Gas Leak ☐ Other		☐ Water Problem ☐ Police Assist ☐ Move Up ☐ Public Service/Unusual ☐ Gasoline Spill Investigation ☐ Gasoline Spill Investigation ☐ Gasoline Spill Investigation ☐ Gasoline Spill Investigation ☐ Gasoline Spill Investigation	
C. INCIDENT DATA							
FIRE		HAZARD		HAZARD STANDBY		OTHER SITUATIONS FOUND	
FIRE		HAZARD		HAZARD STANDBY		OTHER SITUATIONS FOUND	
D. ACTION TAKEN							
☐ Dispatched ☐ Arrived ☒ Arrived Only ☐ Remove Hazard ☐ Standby ☐ Salvage ☐ Move Up ☐ Gas Leak and Other Values							
E. MUTUAL AID							
RECEIVED FROM		STATION		CAPACITY		REASON	
1. 2. 3.		1. 2. 3.		1. 2. 3.		1. 2. 3.	
F. CONSTRUCTION TYPE BUILDING CODE							
☐ Fire Station Type I (Class 1) ☐ Fire Station Type II (Class 2) ☐ Fire Station Type III (Class 3) ☐ Fire Station Type IV (Class 4) ☐ Fire Station Type V (Class 5) ☐ Fire Station Type VI (Class 6)							
G. FIXED PROPERTY USE							
☐ Residential ☐ Commercial ☐ Industrial ☐ Public Building ☐ Other							
H. MOBILE PROPERTY USE							
☐ Fire Truck ☐ Fire Engine ☐ Fire Tender ☐ Fire Support ☐ Fire Transport ☐ Fire Storage							
I. DETECTOR PERFORMANCE							
☐ Detector in Alarm State of Fire Origin - Open ☐ Detector not in Alarm State of Fire Origin - Open ☐ Detector in Alarm State of Fire Origin - No Open ☐ Detector not in Alarm State of Fire Origin - No Open ☐ Detector in Alarm State of Fire Origin - Fire Test Result in Open ☐ Detector not in Alarm State of Fire Origin - Fire Test Result in Open ☐ Detector in Alarm State of Fire Origin - Fire Test Result in Open ☐ Detector not in Alarm State of Fire Origin - Fire Test Result in Open							
J. SPRINKLER PERFORMANCE							
☐ Sprinkler in Alarm State of Fire Origin - Open ☐ Sprinkler not in Alarm State of Fire Origin - Open ☐ Sprinkler in Alarm State of Fire Origin - No Open ☐ Sprinkler not in Alarm State of Fire Origin - No Open ☐ Sprinkler in Alarm State of Fire Origin - Fire Test Result in Open ☐ Sprinkler not in Alarm State of Fire Origin - Fire Test Result in Open ☐ Sprinkler in Alarm State of Fire Origin - Fire Test Result in Open ☐ Sprinkler not in Alarm State of Fire Origin - Fire Test Result in Open							
K. DOLLAR LOSS							
☐ Building/Structure Damage, etc. ☐ Contents ☐ Mobile (See Line J)							
L. INSURED?							
☐ Yes ☐ No							
M. COMPANY							
☐ Yes ☐ No							
N. POLICY #							
☐ Yes ☐ No							

#15/54

Page 1 of 2

CITY OF COLUMBUS FIELD INCIDENT REPORT WORKSHEET

A. MO		DAY		YR		INCIDENT NO.		BOX NO.		CONNECTION ADDRESS		#2	
12		14		01		003		2					
B. TYPE OF SITUATION FOUND													
FIRE				RESCUE				HAZARD SPILL/LEAK				OTHER SITUATIONS FOUND	
☐ Other Fire Calls ☐ Fire on Ambul ☐ Structure Fire ☐ Outside Structure ☐ Vehicle Fire ☐ Wood or Grass ☐ Trash or Dumpster ☐ Other Fire Code				☐ Other Rescue ☐ Lost in ☐ Entrapment ☐ Water Rescue ☐ Other (Specify)				☐ Gas Leak ☐ Spill Leak, No Ignition ☐ (Hazardous Volatile) ☐ Power Line Down ☐ Aerial, Elevated Man. Equip ☐ Other (Specify)				☐ Water Problem ☐ Police Assist ☐ Move Up ☐ Public Service/Unusual ☐ Hazmat Investigation ☐ Other, (Specify)	
☐ 71 ☐ Bomb Threat ☐ 72 ☐ Alarm, No Problem ☐ 73 ☐ Unusual ☐ 74 ☐ Canopy ☐ 75 ☐ Hazardous ☐ 76 ☐ Police Call (Specify)													
C. INCIDENT LOCATION													
CITY				STATE				ADDRESS				ZIP CODE	
D. INCIDENT TYPE													
CITY				STATE				ADDRESS				ZIP CODE	
E. ACTION TAKEN													
☐ Engine/Truck ☐ Ladder ☒ Hose Only ☐ Power Head ☐ Specialty ☐ Salvage ☐ Move Up ☐ Other (Specify)													
F. MUTUAL AID RESPONDED FROM													
STATION				EQUIPMENT				REMARKS					
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15				☐ Engine ☐ Ladder ☐ Hose ☐ Power Head ☐ Specialty ☐ Salvage ☐ Move Up ☐ Other (Specify)				☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15					
				NONE									
G. COMPLEX													
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19 ☐ 20 ☐ 21 ☐ 22 ☐ 23 ☐ 24 ☐ 25 ☐ 26 ☐ 27 ☐ 28 ☐ 29 ☐ 30 ☐ 31 ☐ 32 ☐ 33 ☐ 34 ☐ 35 ☐ 36 ☐ 37 ☐ 38 ☐ 39 ☐ 40 ☐ 41 ☐ 42 ☐ 43 ☐ 44 ☐ 45 ☐ 46 ☐ 47 ☐ 48 ☐ 49 ☐ 50 ☐ 51 ☐ 52 ☐ 53 ☐ 54 ☐ 55 ☐ 56 ☐ 57 ☐ 58 ☐ 59 ☐ 60 ☐ 61 ☐ 62 ☐ 63 ☐ 64 ☐ 65 ☐ 66 ☐ 67 ☐ 68 ☐ 69 ☐ 70 ☐ 71 ☐ 72 ☐ 73 ☐ 74 ☐ 75 ☐ 76 ☐ 77 ☐ 78 ☐ 79 ☐ 80 ☐ 81 ☐ 82 ☐ 83 ☐ 84 ☐ 85 ☐ 86 ☐ 87 ☐ 88 ☐ 89 ☐ 90 ☐ 91 ☐ 92 ☐ 93 ☐ 94 ☐ 95 ☐ 96 ☐ 97 ☐ 98 ☐ 99 ☐ 100													
H. CONSTRUCTION TYPE SOUTHERN BUILDING CODE													
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19 ☐ 20 ☐ 21 ☐ 22 ☐ 23 ☐ 24 ☐ 25 ☐ 26 ☐ 27 ☐ 28 ☐ 29 ☐ 30 ☐ 31 ☐ 32 ☐ 33 ☐ 34 ☐ 35 ☐ 36 ☐ 37 ☐ 38 ☐ 39 ☐ 40 ☐ 41 ☐ 42 ☐ 43 ☐ 44 ☐ 45 ☐ 46 ☐ 47 ☐ 48 ☐ 49 ☐ 50 ☐ 51 ☐ 52 ☐ 53 ☐ 54 ☐ 55 ☐ 56 ☐ 57 ☐ 58 ☐ 59 ☐ 60 ☐ 61 ☐ 62 ☐ 63 ☐ 64 ☐ 65 ☐ 66 ☐ 67 ☐ 68 ☐ 69 ☐ 70 ☐ 71 ☐ 72 ☐ 73 ☐ 74 ☐ 75 ☐ 76 ☐ 77 ☐ 78 ☐ 79 ☐ 80 ☐ 81 ☐ 82 ☐ 83 ☐ 84 ☐ 85 ☐ 86 ☐ 87 ☐ 88 ☐ 89 ☐ 90 ☐ 91 ☐ 92 ☐ 93 ☐ 94 ☐ 95 ☐ 96 ☐ 97 ☐ 98 ☐ 99 ☐ 100													
I. FIXED PROPERTY USE - Using Building Department/Ordinance Appropriate 3rd Digit and Record in Space													
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19 ☐ 20 ☐ 21 ☐ 22 ☐ 23 ☐ 24 ☐ 25 ☐ 26 ☐ 27 ☐ 28 ☐ 29 ☐ 30 ☐ 31 ☐ 32 ☐ 33 ☐ 34 ☐ 35 ☐ 36 ☐ 37 ☐ 38 ☐ 39 ☐ 40 ☐ 41 ☐ 42 ☐ 43 ☐ 44 ☐ 45 ☐ 46 ☐ 47 ☐ 48 ☐ 49 ☐ 50 ☐ 51 ☐ 52 ☐ 53 ☐ 54 ☐ 55 ☐ 56 ☐ 57 ☐ 58 ☐ 59 ☐ 60 ☐ 61 ☐ 62 ☐ 63 ☐ 64 ☐ 65 ☐ 66 ☐ 67 ☐ 68 ☐ 69 ☐ 70 ☐ 71 ☐ 72 ☐ 73 ☐ 74 ☐ 75 ☐ 76 ☐ 77 ☐ 78 ☐ 79 ☐ 80 ☐ 81 ☐ 82 ☐ 83 ☐ 84 ☐ 85 ☐ 86 ☐ 87 ☐ 88 ☐ 89 ☐ 90 ☐ 91 ☐ 92 ☐ 93 ☐ 94 ☐ 95 ☐ 96 ☐ 97 ☐ 98 ☐ 99 ☐ 100													
J. MOBILE PROPERTY USE - (3 Digit Code)													
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19 ☐ 20 ☐ 21 ☐ 22 ☐ 23 ☐ 24 ☐ 25 ☐ 26 ☐ 27 ☐ 28 ☐ 29 ☐ 30 ☐ 31 ☐ 32 ☐ 33 ☐ 34 ☐ 35 ☐ 36 ☐ 37 ☐ 38 ☐ 39 ☐ 40 ☐ 41 ☐ 42 ☐ 43 ☐ 44 ☐ 45 ☐ 46 ☐ 47 ☐ 48 ☐ 49 ☐ 50 ☐ 51 ☐ 52 ☐ 53 ☐ 54 ☐ 55 ☐ 56 ☐ 57 ☐ 58 ☐ 59 ☐ 60 ☐ 61 ☐ 62 ☐ 63 ☐ 64 ☐ 65 ☐ 66 ☐ 67 ☐ 68 ☐ 69 ☐ 70 ☐ 71 ☐ 72 ☐ 73 ☐ 74 ☐ 75 ☐ 76 ☐ 77 ☐ 78 ☐ 79 ☐ 80 ☐ 81 ☐ 82 ☐ 83 ☐ 84 ☐ 85 ☐ 86 ☐ 87 ☐ 88 ☐ 89 ☐ 90 ☐ 91 ☐ 92 ☐ 93 ☐ 94 ☐ 95 ☐ 96 ☐ 97 ☐ 98 ☐ 99 ☐ 100													
K. DETECTOR PERFORMANCE													
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19 ☐ 20 ☐ 21 ☐ 22 ☐ 23 ☐ 24 ☐ 25 ☐ 26 ☐ 27 ☐ 28 ☐ 29 ☐ 30 ☐ 31 ☐ 32 ☐ 33 ☐ 34 ☐ 35 ☐ 36 ☐ 37 ☐ 38 ☐ 39 ☐ 40 ☐ 41 ☐ 42 ☐ 43 ☐ 44 ☐ 45 ☐ 46 ☐ 47 ☐ 48 ☐ 49 ☐ 50 ☐ 51 ☐ 52 ☐ 53 ☐ 54 ☐ 55 ☐ 56 ☐ 57 ☐ 58 ☐ 59 ☐ 60 ☐ 61 ☐ 62 ☐ 63 ☐ 64 ☐ 65 ☐ 66 ☐ 67 ☐ 68 ☐ 69 ☐ 70 ☐ 71 ☐ 72 ☐ 73 ☐ 74 ☐ 75 ☐ 76 ☐ 77 ☐ 78 ☐ 79 ☐ 80 ☐ 81 ☐ 82 ☐ 83 ☐ 84 ☐ 85 ☐ 86 ☐ 87 ☐ 88 ☐ 89 ☐ 90 ☐ 91 ☐ 92 ☐ 93 ☐ 94 ☐ 95 ☐ 96 ☐ 97 ☐ 98 ☐ 99 ☐ 100													
L. DAMAGE LOSS INURED? COMPANY POLICY #													
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19 ☐ 20 ☐ 21 ☐ 22 ☐ 23 ☐ 24 ☐ 25 ☐ 26 ☐ 27 ☐ 28 ☐ 29 ☐ 30 ☐ 31 ☐ 32 ☐ 33 ☐ 34 ☐ 35 ☐ 36 ☐ 37 ☐ 38 ☐ 39 ☐ 40 ☐ 41 ☐ 42 ☐ 43 ☐ 44 ☐ 45 ☐ 46 ☐ 47 ☐ 48 ☐ 49 ☐ 50 ☐ 51 ☐ 52 ☐ 53 ☐ 54 ☐ 55 ☐ 56 ☐ 57 ☐ 58 ☐ 59 ☐ 60 ☐ 61 ☐ 62 ☐ 63 ☐ 64 ☐ 65 ☐ 66 ☐ 67 ☐ 68 ☐ 69 ☐ 70 ☐ 71 ☐ 72 ☐ 73 ☐ 74 ☐ 75 ☐ 76 ☐ 77 ☐ 78 ☐ 79 ☐ 80 ☐ 81 ☐ 82 ☐ 83 ☐ 84 ☐ 85 ☐ 86 ☐ 87 ☐ 88 ☐ 89 ☐ 90 ☐ 91 ☐ 92 ☐ 93 ☐ 94 ☐ 95 ☐ 96 ☐ 97 ☐ 98 ☐ 99 ☐ 100													



Service Recall Bulletin

May, 1999

TO: All Ford and Lincoln Mercury Dealers

SUBJECT: Safety Recall 98S16: Certain 1992 and 1993 Crown Victoria, Grand Marquis, and Lincoln Town Cars with Speed Control - Speed Control Deactivation Switch

AFFECTED VEHICLES

Certain 1992 and 1993 Crown Victoria and Grand Marquis with Speed Control built at the St. Thomas assembly plant from February 5, 1992 through November 30, 1992. Also, certain 1992 and 1993 Town Cars built at the Wixom Assembly plant from November 4, 1991 through November 30, 1992.

REASON FOR RECALL

Some Speed Control Deactivation Switches on the affected vehicles may develop a relative short in the electrical circuit that may potentially result in an underhood fire. A fire is possible both when the vehicle is running and when the vehicle engine is off. Also, the short may disable the speed control system or cause a fuse to open.

SERVICE ACTION

Repair parts will not be available until mid-June, 1999. Until parts are available, the interim repair described in Attachment III should be used. When parts are available the permanent repair must be completed to close this recall.

Interim Repair: This repair should be performed immediately to eliminate the possibility of a fire. This interim repair involves disconnecting the electrical connector from the Speed Control Deactivation Switch, taping the connector end to protect it from contamination and securing the connector with a tie-strap. The speed control system will be inoperative until the permanent repair is performed.

Permanent Repair: The parts for this repair are expected to become available the middle of June, 1999. This repair will involve the replacement of the Speed Control Deactivation Switch with a new switch. In addition, the switch hard-shell connector will be replaced to eliminate the possibility of undetected heat damage to the connector.

INVOICE

WHITT'S AUTOMOTIVE CENTER

1509 Wynnton Rd Columbus, GA 31906 (706) 323-1060

heraby authorize the repair work or estimate and furnish materials.
 Understand any cost quoted hereofure is an estimate only.
 our employee may operate vehicle for inspection testing & delivery at my risk.
 vehicle left over 30days will be consider abandoned & towed to city impoundment
 hite's will not be responsible for non factory accessory or items left in car.

SIGNATURE

Sold To:

ACCOUNT# 23550-HUOG MARI

COLUMBUS, GA

DATE : 11/16/01

Ph. 221-8852

INVOICE # 8397111

Tag: Yr: 1993 Desc: LINCOLN TOWNCAR

Mileage: 128995.0

301 KENYANDA REED

TX: Y EXH:

CPIR CDDIY IWS: RT:

Quantity	IC	MP	Product	Size/Description/Ref	Unit Price	F.T.T.	Extended Amount
1.0	1	3	4	3000	FRONT/REAR AIR 300P COMPRESS	342.00	342.00
1.0	1	3	4	FRSC3	15 AMP BRASS LIGHT FUSE	1.00	1.00
1.1	1	3	7	3000	SEE LABOR CHARGE ON PAGE 2	140.00	140.00
1.0	1	3	7	2901	COMPUTER ANALYSIS	47.95	47.95
1.0	1	1	C	6055	HAZARD WASH AND SUPPLY	1.00	1.00

Merchandise	Services & Other	F.T.T.	Subtotal	Sales Tax	Total
305.00	109.95	0.00	414.95	24.91	439.86
Amount:	Terms:	PAY		Disc. 10%	0.00
				Cash or Check or CREDIT	439.86
				Credit Card	0.00
				Unpaid Balance	0.00

Send By:

1 repair work warranted 90 days parts and labor at "center only"
 we selected parts warranted up to 12 months
 5 an 50 CENT RENTAL CAR or TRUCK at discounted prices when we repair your

ITEM 05397111-REPRINT

WHITE'S AUTOMOTIVE CENTER
1509 Wynnston Rd Columbus, GA 31906 (706) 323-1060

I hereby authorize the repair work or estimate and furnish materials.
understand any cost quoted heretofore is an estimate only.
our employee may operate vehicle for inspection testing & delivery at my risk.
vehicle left over 30days will be consider abandoned & towed to city impoundment
site's will not be responsible for non factory accessory or items left in car.

SIGNATURE

Sold To:

ACCOUNT# 23550-HUDG MARI

COLUMBUS, GA

DATE : 11/16/01

Ph. 321-5852

INVOICE #

Tag: Yr: 1999 Desc: LINCOLN TOWNCAR

Mileage: 128895.0

38: KENYANDA REED

TX: Y EXP:

CJIR LODDY SWD: RTI

TIME IN 10:10. CK AIR SUSPENSION LIGHT & CK ENGINE LIGHT COMING
ON...NEW CUSTOMER

LABOR CHARGES: CHECK SUSPENSION SYSTEM FOUND BAD COMPRESSOR AND
REPLACED, \$140.00.

NOTES: VEHICLE HAS TROUBLE CODE COMPLAINS OF EGR SYSTEM FAILURE.
CUSTOMER WILL BRING BACK FOR DIAGNOSIS AND REPAIR.

MAC The Mechanic
3400
Riverside Vista Rd
704 682-1376

[REDACTED]
Columbus, Ga.
[REDACTED]

Lincoln Town Car

12/29/98

Labor	R&R Turn Signal Flasher	\$5.00
Parts	Flasher	\$8.00
EP		\$2.00
Tax		\$5.26
Total		\$15.26

Lincoln Town Car

11/13/01

Labor	Replace Blend Door Actuator	\$360.00
EP		\$2.00
Total		\$362.00

Lincoln Town Car

11/26/01

Labor	Perform Test on Interlock System	
Parts	Install Circuit Breaker	\$30.00
	Circuit Breaker	\$10.00
EP		\$2.00
Tax		\$0.70
Total		\$42.70



Photo Mounting Sheet

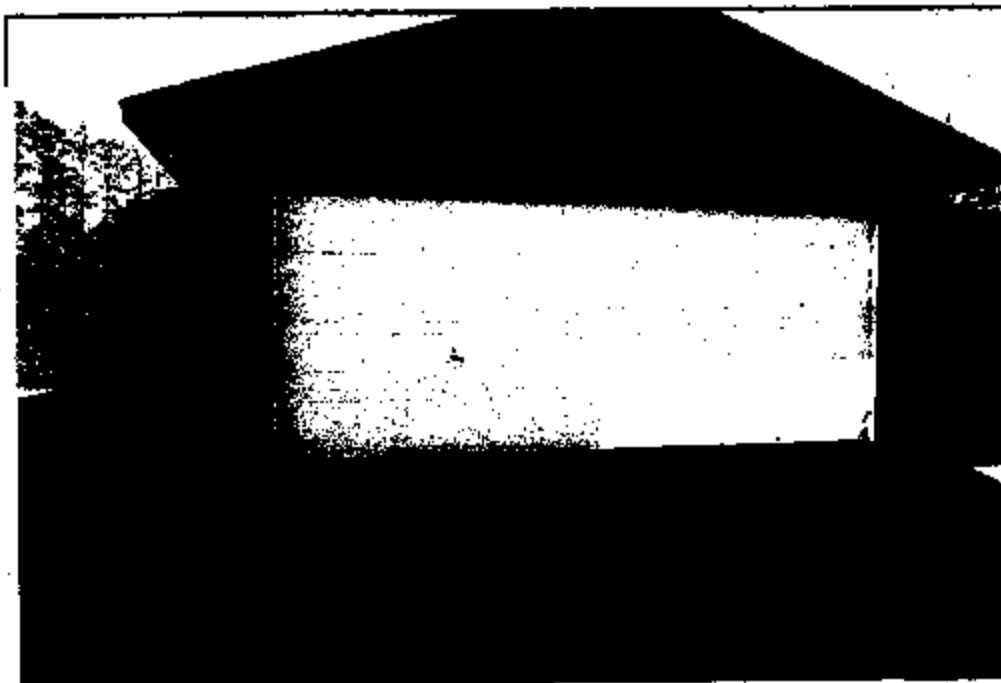
7215-000533

File Identification

Taken By: Mike Lane



①



②

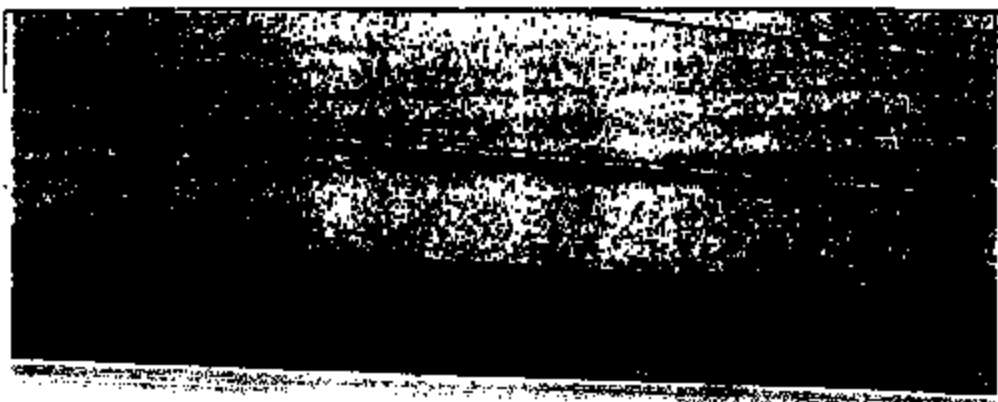


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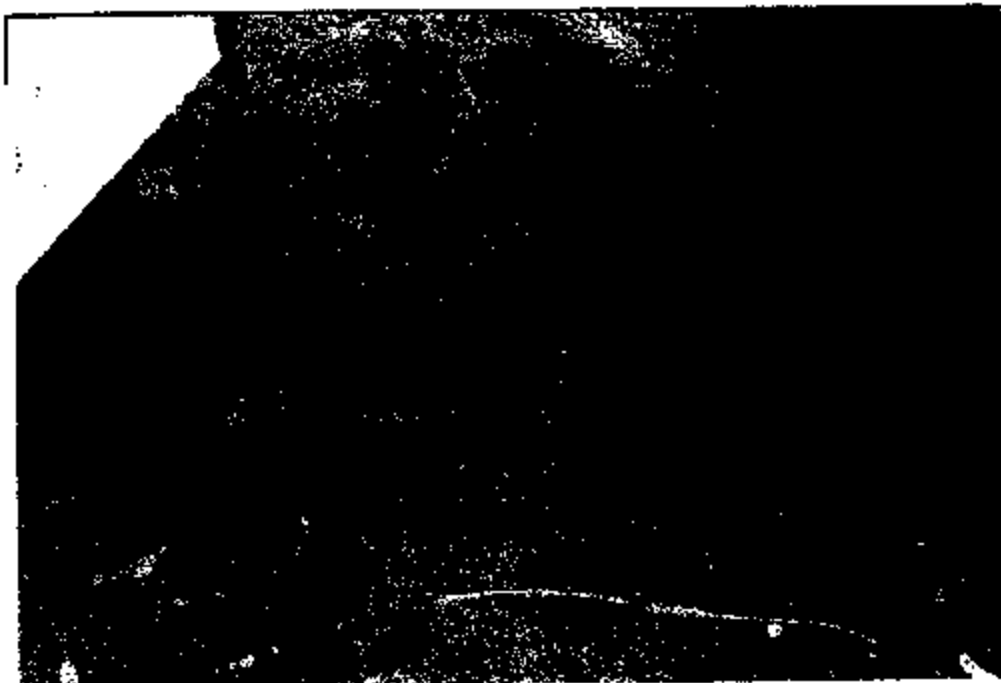
7215-000533

File Identification

Taken By: Mike Lane



3



4



Photo Mounting Sheet

7215-000533

File Identification

Taken By: Mike Lane



5



6

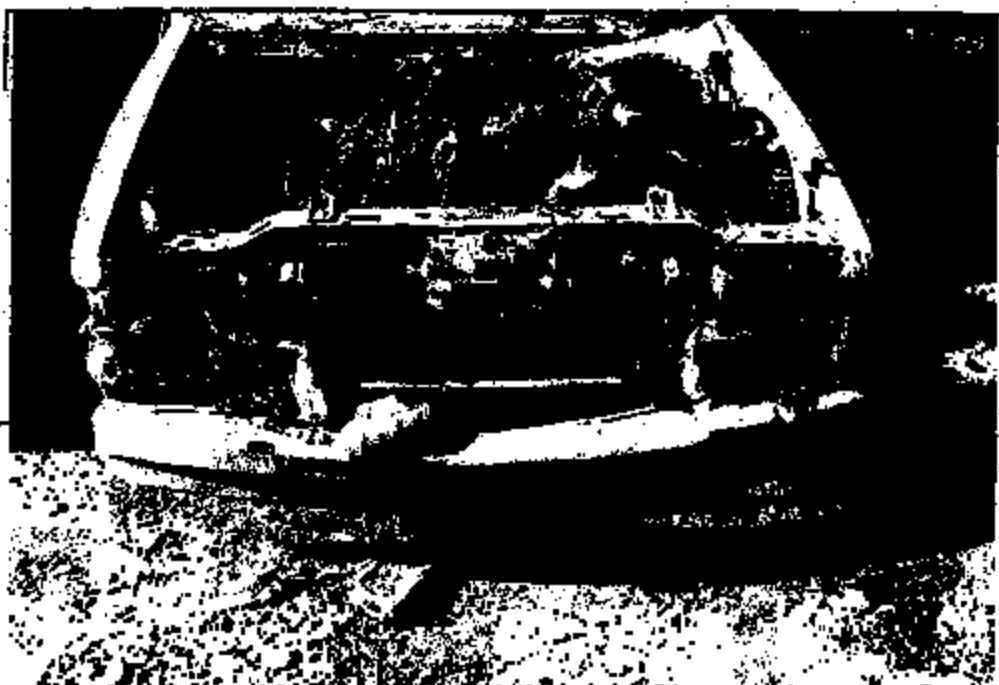


Photo Mounting Sheet

7215-000533

File Identification

Taken By: Mike Lane



7



8

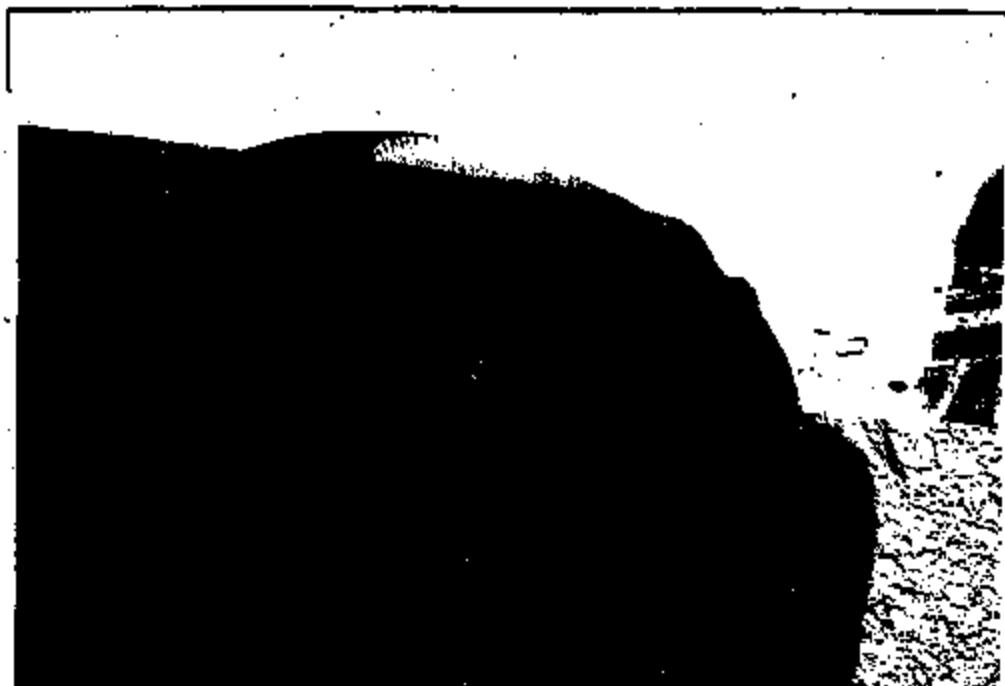


Photo Mounting Sheet

7215-000533

File Identification

Taken By: Mike Lane



9



10



Photo Mounting Sheet

7215-000533

File Identification

Taken By: Mike Lane



11



12



Photo Mounting Sheet

7215-000533

File Identification

Taken By: Mike Lane



13



14



Photo Mounting Sheet

7215-000533

File Identification

Taken By: Mike Lane



15



16

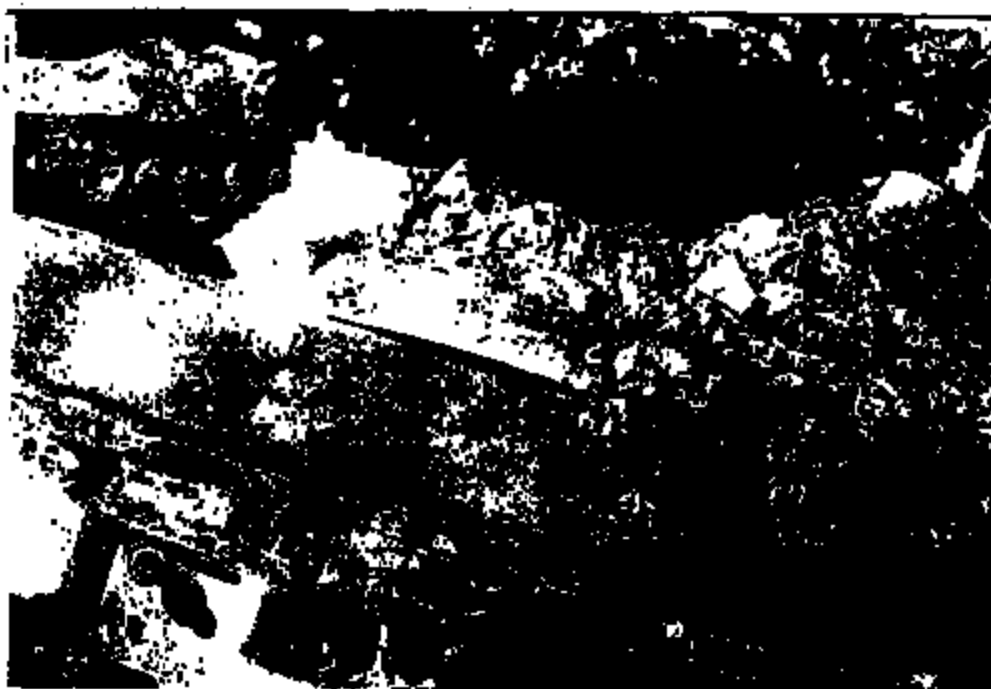


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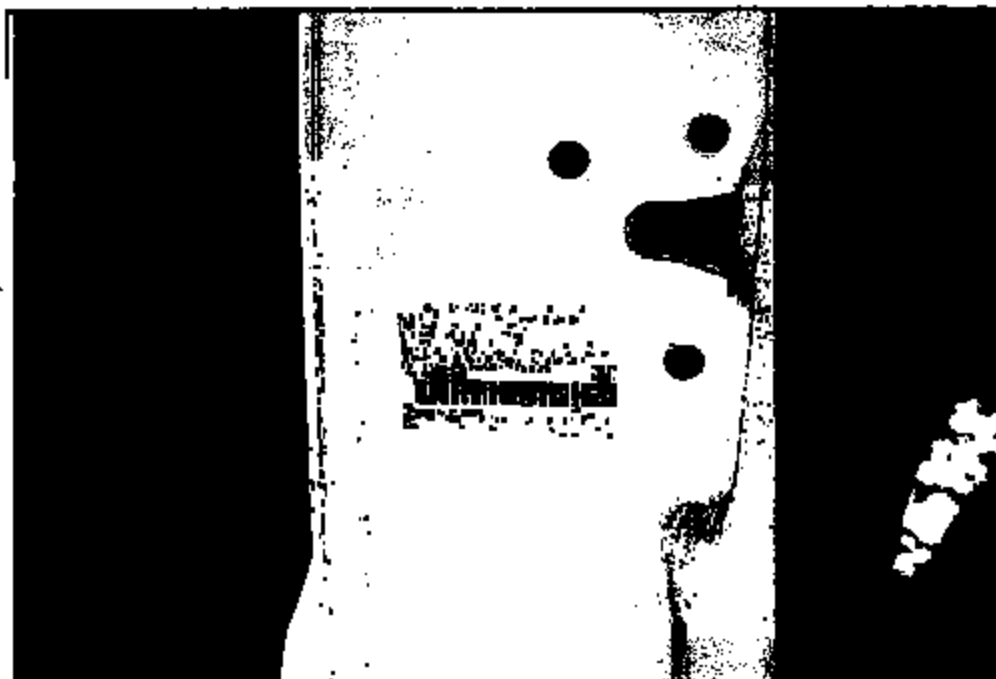
7215-000533

File Identification

Taken By: Mike Lane



17



18



7215-000533

Photo Mounting Sheet

File Identification

Taken By: Mike Lane



19



20

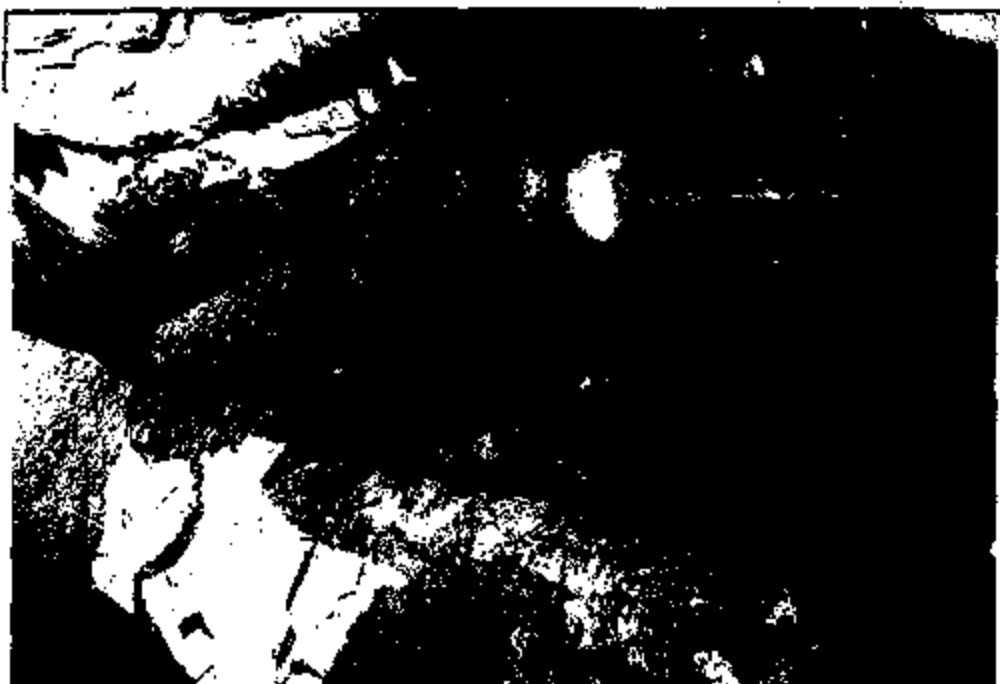


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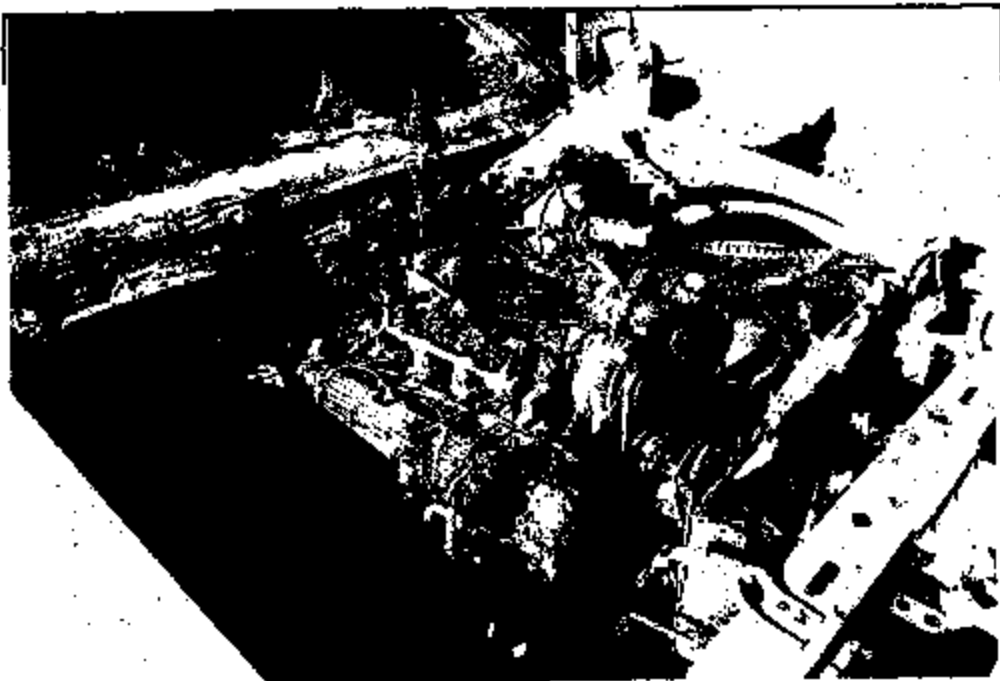
7215-000533

File Identification

Taken By: Mike Lane



21



22

BAR2-025 42024



Photo Mounting Sheet

7215-000533

File Identification

Taken By: Mike Lane



23



24



Photo Mounting Sheet

7215-000533

File Identification

Taken By: Mike Lane



25



26



Photo Mounting Sheet

7215-000533

File Identification

Taken By: Mike Lane



27



28



Photo Mounting Sheet

7215-000533

File Identification

Taken By: Mike Lane



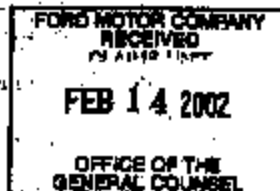
29



30

ALLSTATE INSURANCE COMPANY
P.O. BOX 21199
BOANOSSE, VA 24014

PHONE NUMBER: 800-776-2415
OFFICE HOURS: MONDAY-FRIDAY 8:00-5:30 ET



February 4, 2002

CONSUMER AFFAIRS
SECTION

FORD MOTOR COMPANY
P O BOX 6248
DEARBORN MI 48126

2 FEB 13 11:45

Re: Our Insured: [REDACTED] Claim Number: [REDACTED]
Address: [REDACTED] Loss Date: December 16, 2001
COLUMBUS, GA [REDACTED] Amount of Loss: \$1470.23

Please accept this letter as notice of our intent to pursue our subrogation rights. Subrogation is an insurance carrier's right to recover payment from a party, other than the named insured, that is responsible for causing the loss.

Our investigation has determined that on the above date our insured's property sustained damage as result of a defective product manufactured and/or sold by your company. Please review the information below and report this claim to your insurance carrier, unless you are self-insured.

PRODUCT FAILURE/LOSS DESCRIPTION: fire started at the cruise control deactivation switch, car caught fire which burned a portion of the house

Product Type: Lincoln

Model Number: Town Car

Serial Number: 1L1LN81W1PY776826

Place of Purchase: Framway Ford

Age: 3 years
AL

Location of Evidence: Sadisco's Smiths

To assist you in processing your claim, we have included the information as indicated.

Photos
Proof of Purchase
Purchase Receipt
Service Records/Work Orders

Subro Receipt
X Damage Estimate/Checks
Fire/Police Report
Other

Upon review of the attached information, please forward payment for the above loss amount to: Allstate Payment Processing Center, P.O. Box 227257, Dallas, TX 75222. Please include our claim number on your payment.

Thank you for your cooperation and immediate attention to this request.

Sincerely,

Subrogation Recovery Department
Allstate Insurance Company

5082-025 42029

NVNP510

NAVIS Vehicle Inquiry

03/12/02 10:28:09

VEHICLE ID: 1LPY776826 (WYPB88888) Vin: 1LNLM81W1PY776826 Div: 3 Status: 800
Vehicle Line: CVB Convy Deliv: 081093 Orig P-Lvl: 335 Selling Dlr: 25C707
Order Recpt: 032493 ShipTo Stat: Curr P-Lvl: 335 Sale Date: 081193
Orig Sched: 072693 Rls-To Stat: IL Order Dlr/Reg: 25707/25 Demo Dt:
Inv Prep: 072093 Orig Int St: 072893 Orig Rls Dlr: 25707 Deliv Type: M
Prod Date: 072793 Curr Int St: 072893 Rls Dlr P&A: 11658 Sales Prd: 093081
Rls Date: 072793 Dlrfin Ext: Warr Start: 081193 Cancel Sl:
Memo Consgn: P&C Ext: 082593 WarrS-Ind: Sale Status: G
Orig Pltbus: 072793 Advert Ext: -Date- -Dealer- -Region-
Curr Pltbus: 072793 Slpsn SS#: 1111 shipped: 080293 88JD67
T/Name: 9 Curr Stock: 072793 25C707 25
Addr: State: FL 1st-Prior:
City: ORLANDO N/A-Rcpt 2nd-Prior:
Zip: Warr-Ins-Ind: 3rd-Prior:
V.O.: 1 2 3 4 5 6 7 8
1234523456789012345678901234567890123456789012345678901234
M81PY 4L 5626G3680 OC D P1 3P 4 2GL6 P J25C707 2 AYZ
8 9 0 1 2 3 4 5 6
56789012345678901234567890123456789012345678901234567890
BI H W1LNL1 4 B 2 A751A WP BU007
F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

OGDB427

VEHICLE ID: 1LPY776826 (WYPB88888) V/n: 1LNL81W1PY776826 Div: 3 Status: 800

Financial Data-			
Orig Totl Inv:	28978.15	A-Plan Price:	.00
Curr Totl Inv:	28978.15	Total Adj:	.00
Base Vehicle:	27864.00	Base Adj:	.00
Options:	462.00	Option Adj:	.00
Base Holdback:	.00	Base Hb Adj:	.00
Optn Holdback:	.00	Option Hb Adj:	.00
Misc Charges:	7.00	Gas Amt:	20.15
Finance Chrg:	.00	Sched-B Amt:	625.00
FDAF/LMDA:	.00	Mktng Contrib:	.00
		Pradel Invoic:	.00
		Sched-A QST:	.00
		FOC GST:	.00
		Price Protect:	.00
		Chargebck Amt:	.00
		30-Day FP Amt:	.00
		Floor Plan:	84.52
		P&C Charge:	90.00
		Pre-Dlvry Amt:	.00

Financing Data-			
Finance Source:	0000001	O-Warr Start:	081193
Orig Int St-Sw:	N	Co Tag Number:	
Ret Draft Ind:		Pre-del Date:	
Floor Pln Date:	082593	Prdlvry S.Code:	
Advt Comm Code:		Lease Code:	
Upfront PP Ind:	U	Invoice In-Proc:	032594
		Release Date:	072793
		Transit Time:	13
		Rls Plus Trans:	080993
		Ramp Code:	02
		Method Shipped:	7
		Memo Cons Loc:	

F1=Help F3=Exit F4=Primary Menu F6=Screen #1 F9=Screen #3

OGDB427

NVNP510

NAVIS Vehicle Inquiry

03/12/02 10:28:15

VEHICLE ID: 1LPY776826 (WYYPB88888) Vin: 1LNLM81W1PY776826 Div: 3 Status: 800
Vehicle Line: CVB Convy Deliv: 081093 Orig P-Lvl: 335 Selling Dlr: 25C707
Order Recpt: 032493 ShipTo Stat: Curr P-Lvl: 335 Sale Date: 081193
Orig Sched: 072693 Rls-To Stat: IL Order Dlr/Reg: 25707/25 Demo Dt:
Inv Prep: 072093 Orig Int St: 072893 Orig Rls Dlr: 25707 Deliv Type: M
Prod Date: 072793 Curr Int St: 072893 Rls Dlr P&A: 11658 Sales Prd: 093081
Rls Date: 072793 DlrFin Ext: Warr Start: 081193 Cancel St:
Memo Consign: P&C Ext: 082593 Warrs-Ind: Sale Status: G
Orig Pltbus: 072793 Advert Ext: -Date- -Dealer- -Region-
Curr Pltbus: 072793 Slspn SS#: 1111 Shipped: 080293 88JD67
T/Name: 9 Curr Stock: 072793 25C707 25
Addr: State: FL 1st-Prior:
City: ORLANDO N/A-Rcpt: 081193 2nd-Prior:
Zip: Warr-Ins-Ind: 3rd-Prior:
V.O.: 1 2 3 4 5 6 7 8
12345234567890123456789012345678901234567890123456789012345678901234
M81PY 4L 5626G3680 OC D PL 3P 4 2GL6 P 125C707 2 AYZ
8 9 0 1 2 3 4 5 6
567890123456789012345678901234567890123456789012345678901234567890
BI H W1LNLI 4 B 2 A751A WP BU007
F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

OGDB427

VEHICLE ID: 1LPY776826 (NWYPBBBBBB) VIN: 1LNLM81W1PY776826 Div: 3 Status: 800

Ordering Name:		Distr Status:	P
Secondary Name:		Last NAVIS St:	081193
Ordering FIN:	BU007	Distr Stat Dt:	081093
Order-For FIN:		Last Activity:	032894
Orig Ord'r Type:	5	Serialized Dte:	061893
		Scheduled Dte:	072693
		Mexico Status:	

Component Data -----

Dr Post/Calib:	HFU	Tire Brand:	A
Emis Cntl Lbl:	JJY	EEC:	
Engine Tag Cd:			
Engine Serial:	W		
Driver Airbag:	FT4146D0602		
Pssngr Airbag:	131537003	Axle:	JY

F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F6=Screen #1

OGDB427

SFOHSCMA

Customer List

03/12/02 10:54:20

VIN: 1LNLM81W1PY776826

CASE: _____

HOME PHONE: _____

LAST NAME: _____

ZIP/POSTAL: _____ CTRY: _____

A CUSTOMER NAME/
C CityAddress/
St/Prov

Zip/Postal

Address/
Ctry Home Phone

F1=Help F2=VehicleList F4=UpdCustInfo

F7=Prev F8=Next

F11=Menu

F5=AddCustIssue

F12=Return

VIN DOES NOT EXIST IN CUSTOMER DATABASE

OGDB427

SFCHREMA

Recall/ONP Information

03/12/02 10:58:35

VIN: 1LNLM81W1PY776826
WSD: 08/11/93

Year: 1993

Model: TOWN CAR
Build Date: 07/27/93

A	-----	Campaign-----			Status	Dealer
C	Number	Type	Description	Status	Date	Code
-	96L12	L	PASS AIR BAG	FORCED COMPLETION	01/22/98	AUTOC

F1=Help F7=Prev F8=Next F11=Menu F12=Return
MORE RECORDS AVAILABLE

OGDB427

SFCHMCMA

Action Detail

03/12/02 10:58:57

VIN: 1LNLM81W1PY776826 Year: Model:
Name:
Trmt: Contact:
Symptom:
Reason:
Dealer:
Issue Type: Issue Status:
Comm Type: Odometer Reading:
Analyst: Document Number:
Action Date: Action Data:
Action Time: EST
Origin Desc:
Action Desc:
Comments:

F1=Help F2=ActionData F4=PrevAction F5=NextAction F9=PrevComments
F10=NextComments F11=Menu F12=Return F13=PrevContact F14=NextContact
NO DATA FOUND OGD8427

CSCN140

VEHICLE DATA

03/12/02 11:02:59

ENTER VIN → 1LNLM81W1PY776826

NAME → [REDACTED] ZIP → [REDACTED] MODEL YR → [REDACTED]

OWNER NAME : [REDACTED]
STREET ADDR : [REDACTED]

CITY : COLUMBUS

ST/PRV: GA CTRY:

MODEL YEAR : 93 PLANT: Y

BODY STYLE DESC: 4 DR SEDAN

VEHICLE DESC : 1993 TOWN CAR

ZIP/POSTAL CODE: [REDACTED] N/A YY-MM-DD 96-08-31
N/A SOURCE: P

SALE YY-MM-DD 93-08-11

PRODUCTION YY-MM-DD 93-07-27

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	88	E	D67	45	CC
FACING	3	25	E	707		
RESPONSIBLE	3	26	E	115		

CA EMISSION :	ENGINE TAG CODE :	[REDACTED]	CAMPAIGN COUNTS
NAVIS STATUS : 800	COMPANY CAR IND :		TOTAL CAMPAIGNS : 01
DSO DISTRICT :	FLEET CODE :		OPEN : 00 CLOSED : 01
DSO NUMBER :	FLEET STATUS :		ACTIVE: 01 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB427

ENTER CAMPAIGN NUMBER=> 96L12 VIN=> 1LNLM81W1PY776826 TYPE OF SEARCH: A
MODEL YEAR: 93 DEFECT: PASS AIR BAG BODY STYLE: 4 DR SEDAN
NEW STATUS CODE: _____
REPAIR INFORMATION: _____ TYPE CODE: _____
REPAIR DATE: _____ DEALER P/A: _____
MICRO REF: _____ CLAIM NUM: _____
DELETE REASON: _____
RESP DEALER INFORMATION: _____ NEW: _____
CURRENT: 3 26 115 ASSIGNED: 96-12-19 SOURCE: PX
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
F FORCED COMPLETION 98-01-22 B 98-01-22
M RELEASED FOR MAILING 97-02-25
H AWAITING MAILING 96-11-22

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037=NO MORE DATA TO DISPLAY

OGD8427

CSQ130

NOTIFICATION RECIPIENT HISTORY

03/12/02 11:03:05

ENTER CAMPAIGN NBR => 96L12 VIN => 1LNLM81W1PY776826
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DR SEDAN
RESP DEALER : 326115 BEGINNING MAILED DATE: 97-03-08 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-21 YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS: G
STREET ADDR1 :
ADDR2 : ST/PRV: GA
CITY : COLUMBUS CTRY:
ZIP/POSTAL CODE: N-A SOURCE: P N-A EFF DATE: 96-08-31 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
I048-LAST PAGE OGDB427

CSCN150

CAMPAIGN VEHICLE INFORMATION

03/12/02 11:03:09

ENTER CAMPAIGN NUMBER→ 96L12 VIN→ 1LNLM81W1PY776826 TYPE OF SEARCH: A
MODEL YEAR: DEFECT: BODY STYLE:
NEW STATUS CODE: _ CAMP DIV :
REPAIR INFORMATION: TYPE CODE: _ SUPP CODE :
REPAIR DATE: _ DEALER P/A: _ KIT CODE :
MICRO REF: _ CLAIM NUM: _ OASIS DATE :
DELETE REASON: _ VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: _ _ _ IND: MATCH CODE:
CURRENT: ASSIGNED: SOURCE: EXTRACT DATE:
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

E807-END OF CAMPAIGNS FOR VEHICLE - CURRENT AND HISTORY DATABASES

OGDB427

Vehicle Information Report

GENERAL VEHICLE INFORMATION: (Related Claims)

VIN:	1LNLM21W1PY778226	Ych Line:	CVE - TOWN CAR (FROM 110) 51-57	Eng Serial No:	W
Model Year:	1993	Market Derivat:	CM - L-M DIVISION DERIVATIVE	Body Style:	*
Vch Type:	C	Drive Cycle:	CS - 1 WHEEL REAR DRIVE	Engine:	CVN - 3.0L SOHC I4 NA CIVIC G-HP
Inv. Dealer:	11638	Body Cuts Styles:	CPC - 4 DOOR SEDAN 4 LITE	Transmission:	CDE - 4 SPD AUTO TRANS NAAG ACDE
		Version/Series:	CIAB - BASE VERSION - CAR		

BUILD INFORMATION:

Region: NA - 000000000 Plant: BA - WIXOM PLANT BUILD
 Country: USA - 000000000 Prod Date: 27-JUL-1993

SALE INFORMATION:

Region: NA - 000000000 Selling Dealer: 325707 - *
 Country: USA - 000000000 Selling St: 507000 FL
 Buyer St/Prov: FL

Arrival Date: 10-AUG-1993 Red Carpet Lease *
 Sale Date: 11-AUG-1993 Fleet/Lease/Ch. Lease: F
 Warranty Start Date: 11-AUG-1993 Modified Vehicle: *
 Orig Warranty Date: 11-AUG-1993 Remanufactured Vehicle: * Vehicle Export Flag: N

VOC/EOC:

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----10-----11-----12-----

WELPY778226 01 502000000 CC D JTY 27 6 2000 9 J25C707 3 NTS 02 X M

11201 4 N 2 A7512 00 00007 A

ENR2-025 42041

INSTALLED OPTION INFORMATION:

Air Conditioning	AC - A/C AIR CONDITIONER	GVW Code:	
Alternator Amp Rating *		GVW Class Code:	1
Amplifier	* - [N/A]	Instrumentation	AC - ELECTRONIC INSTRUMENTATION
Auto Radio	BOACC - 3.08 FINAL DRIVE RATIO	Mirror(Driver Side)	* - [N/A]
Auto Type:	BOAC - LIMITED SLIP REAR AXLE	Mirror(Passenger Side)	* - [N/A]
Battery Amp Rating	72	Paint	PNTW3 - OXFORD WHITE SOLID C/C
Brake Code:	BEAAB - 4 WHEEL ANTI-LOCK BRAKES	Power Antenna:	* - [N/A]
Brake Code(Servicio)	* - [N/A]	Radio	AQ - BLUET PREMIUM AM/FM STEREO
Collision Code:	31EDL1A	Sound System:	* - [N/A]
Color(Accent):	* - [N/A]	Super Trac(Rear Axle)	* - [N/A]
Color(Total):	* - [N/A]	Tire Manufacturer:	AJ - MICHELIN
Delivery Type:	M	Tire Brand:	* - *
Drivetrain Code:	*	Tire Size:	DOGET - P215/70R15 WSW
Front Seat:	* - [N/A]	Traction Control:	* - [N/A]
Fuel Type:	* - [N/A]	Wind Noise:	* - [N/A]

TIRE DOT INFORMATION:

LF: * RT: *

LR: * RL: *

LE: * RE: *

SPARE: * DOT Plant Manufacturer: * - *

EPA INFORMATION: EMISSIONS INFORMATION:

EPA Code:	* Emission Code:	CH - C8
EPA Coverage(Miles):	* Emission Cert Type:	F
EPA Coverage(Time):	* Emission Descr(Style):	JY
EPA Plan Year:	* Emission Family:	FFM46VSTP2
EPA Signature Date:		

Any comments? You can contact

webmaster

STANDARD CLAIMS LIST

AWS Online Report

Run Date: 12-MAR-2002

Note: All Costs are in US Dollars

YIN	AWS VL	WERS VL	MKT DEM	BODY CAB	VER SERIES	DRIVE TYPE	PLANT CD	TRANS CD	ENG CUD	PROD DATE	WARR DATE	SELLING DEALER	SELL CNT	TIS QRT	WCC FREE	RASH	SUFF VRT	VFG CCC	CD
1LNLM81W1PY776826	VS	CVB	CM	CPC	CAB	CB	BA	CDE	CYN	27-07-93	11-08-93	325707	USA	1	Q41	PCB1 *	11664 *	808	V77 L25 46
AWS Claim Keys:		3353012	Doc #:	057628	Trx Codes:		1	Labor Hrs:		.8	Labor Cost:		26.6	Material Costs:		22	Total Cost:		50.8
Dir CA-Sub Ctl:		45797-*	Name:		BUDGET RAC - TALLAHASSEE		Flr:	*.*		St FL	City Ctl:	USA	Reg Ctl:	NA	Rptg Dates: 22-AUG-1993		DST(DM)461		
1LNLM81W1PY776826	VS	CVB	CM	CPC	CAB	CB	BA	CDE	CYN	27-07-93	11-08-93	325707	USA	2	Q30	683 FIVY	5621819 A	801	V31 B05 81
AWS Claim Keys:		3353020	Doc #:	085520	Trx Codes:		2	Labor Hrs:		.6	Labor Cost:		21.6	Material Costs:		18.63	Total Cost:		40.25
Dir CA-Sub Ctl:		45797-*	Name:		BUDGET RAC - TALLAHASSEE		Flr:	*.*		St FL	City Ctl:	USA	Reg Ctl:	NA	Rptg Dates: 05-OCT-1993		DST(DM)461738		
1LNLM81W1PY776826	VS	CVB	CM	CPC	CAB	CB	BA	CDE	CYN	27-07-93	11-08-93	325707	USA	6	Q38	683 FIVY	5621819 A	801	V31 B05 43
AWS Claim Keys:		3353023	Doc #:	282921	Trx Codes:		684	Labor Hrs:		.6	Labor Cost:		22.2	Material Costs:		18.63	Total Cost:		40.85
Dir CA-Sub Ctl:		46055-*	Name:		BUDGET RAC - ORLANDO		Flr:	*.*		St FL	City Ctl:	USA	Reg Ctl:	NA	Rptg Dates: 08-JAN-1994		DST(DM)4613144		
1LNLM81W1PY776826	VS	CVB	CM	CPC	CAB	CB	BA	CDE	CYN	27-07-93	11-08-93	325707	USA	6	Q47	7003 *	EDOR *	809	V79 C08 88
AWS Claim Keys:		3353022	Doc #:	282921	Trx Codes:		6	Labor Hrs:		.6	Labor Cost:		22.2	Material Costs:		4	Total Cost:		26.2
Dir CA-Sub Ctl:		46055-*	Name:		BUDGET RAC - ORLANDO		Flr:	*.*		St FL	City Ctl:	USA	Reg Ctl:	NA	Rptg Dates: 08-JAN-1994		DST(DM)4613144		
1LNLM81W1PY776826	VS	CVB	CM	CPC	CAB	CB	BA	CDE	CYN	27-07-93	11-08-93	325707	USA	6	Q65	5V81	93VT 1125 A	810	V21 N27 13
AWS Claim Keys:		3353021	Doc #:	282921	Trx Codes:		684	Labor Hrs:		1.2	Labor Cost:		44.4	Material Costs:		139.11	Total Cost:		203.51
Dir CA-Sub Ctl:		46055-*	Name:		BUDGET RAC - ORLANDO		Flr:	*.*		St FL	City Ctl:	USA	Reg Ctl:	NA	Rptg Dates: 05-JAN-1994		DST(DM)4613144		
1LNLM81W1PY776826	VS	CVB	CM	CPC	CAB	CB	BA	CDE	CYN	27-07-93	11-08-93	325707	USA	7	Q41	7W01 *	19052 *	809	V17 A57 46
AWS Claim Keys:		3353024	Doc #:	381460	Trx Codes:		684	Labor Hrs:		.4	Labor Cost:		16	Material Costs:		.85	Total Cost:		16.85
Dir CA-Sub Ctl:		46049-*	Name:		BUDGET RAC - BROWARD		Flr:	*.*		St FL	City Ctl:	USA	Reg Ctl:	NA	Rptg Dates: 01-MAR-1994		DST(DM)4619528		

Claims List Report

Page 2 of 3

1LNLM81W1PY776826 VB	CVB	CM	CPC	CAB	CB	BA	C/DK	C/VN	27-07-93	11-08-93	325707	USA	17	T10	3A04 *	7A100 *	S11	V48	P66	41		
AWS Claim Key:	12921789	Doc #:	02711351	Trx Code:	ES4	Labor Hrs:	3.1	Labor Cost:	142.6	Material Cost:	21.82	Total Cost:	172.06									
Dir Cl-Sub Cl:	00409 *	Name:	FREEMAN FORD INC	Pln:	706-5633023	St:	GA	City:	USA	Reg Cl:	NA	Repr Dates:	13-DEC-1994									
Cost Comments:	TRANS CHATTER																					
Tech Comments:	VALVE SERVICE VALVE BODY																					
1LNLM81W1PY776826 VB	CVB	CM	CPC	CAB	CB	BA	C/DK	C/VN	27-07-93	11-08-93	325707	USA	26	Q30	408	ESPZ	7421ESD	A	S86	V07	L35	01
AWS Claim Key:	17283832	Doc #:	04385653	Trx Code:	ES4	Labor Hrs:	2	Labor Cost:	9.2	Material Cost:	1.06	Total Cost:	10.63									
Dir Cl-Sub Cl:	00409 *	Name:	FREEMAN FORD INC	Pln:	706-5633023	St:	GA	City:	USA	Reg Cl:	NA	Repr Dates:	19-SEP-1993									
Cost Comments:	CK LOCK ROD TOP ON RIGHT REAR DOOR BROKEN																					
Tech Comments:	KNOW R-R R-R LOCKING ROD ENDS																					
1LNLM81W1PY776826 VB	CVB	CM	CPC	CAB	CB	BA	C/DK	C/VN	27-07-93	11-08-93	325707	USA	26	Q76	JDS	*	NFF	*	S11	V49	N11	N1
AWS Claim Key:	17283832	Doc #:	04385651	Trx Code:	ES4	Labor Hrs:	3	Labor Cost:	23	Material Cost:	0	Total Cost:	23									
Dir Cl-Sub Cl:	00409 *	Name:	FREEMAN FORD INC	Pln:	706-5633023	St:	GA	City:	USA	Reg Cl:	NA	Repr Dates:	19-SEP-1993									
Cost Comments:	CK ROAR IN REAR END WHILE DRIVING																					
Tech Comments:	NO NO PROBLEM FOUND																					
1LNLM81W1PY776826 VB	CVB	CM	CPC	CAB	CB	BA	C/DK	C/VN	27-07-93	11-08-93	325707	USA	26	Q30	603	P4VY	5421819	A	S06	V87	L07	01
AWS Claim Key:	17283832	Doc #:	04385652	Trx Code:	ES4	Labor Hrs:	2	Labor Cost:	36.8	Material Cost:	17.26	Total Cost:	60.1									
Dir Cl-Sub Cl:	00409 *	Name:	FREEMAN FORD INC	Pln:	706-5633023	St:	GA	City:	USA	Reg Cl:	NA	Repr Dates:	19-SEP-1993									
Cost Comments:	CK LEFT REAR DOOR WILL NOT OPEN FROM INSIDE																					
Tech Comments:	LATCH R-R L-R DOOR LATCH INSIDE HANDLE																					
1LNLM81W1PY776826 VB	CVB	CM	CPC	CAB	CB	BA	C/DK	C/VN	27-07-93	11-08-93	325707	USA	26	T06	1894	RSFZ	12239	EA	S11	V41	D41	46
AWS Claim Key:	17283832	Doc #:	04385651	Trx Code:	ES7	Labor Hrs:	1.1	Labor Cost:	50.6	Material Cost:	56.3	Total Cost:	126.61									
Dir Cl-Sub Cl:	00409 *	Name:	FREEMAN FORD INC	Pln:	706-5633023	St:	GA	City:	USA	Reg Cl:	NA	Repr Dates:	19-SEP-1993									
Cost Comments:	CK SHIP FROM ENGINE WHILE DRIVING																					
Tech Comments:	TEST RAN SEC TEST, RAN CYL BALANCE TEST, REPLACED PLUGS WITH																					
1LNLM81W1PY776826 VB	CVB	CM	CPC	CAB	CB	BA	C/DK	C/VN	27-07-93	11-08-93	325707	USA	26	Q30	7612	P4VY	54432A38	A	S09	V17	A85	42
AWS Claim Key:	17283832	Doc #:	04467232	Trx Code:	ES3	Labor Hrs:	5	Labor Cost:	13.8	Material Cost:	99.22	Total Cost:	147.75									
Dir Cl-Sub Cl:	00409 *	Name:	FREEMAN FORD INC	Pln:	706-5633023	St:	GA	City:	USA	Reg Cl:	NA	Repr Dates:	20-SEP-1993									
Cost Comments:	CK AUTO TRUNK CLOSER INOP																					
Tech Comments:	NA REPAIR TRUNK LID PULL DOWN MOTOR ASSY																					

E042-428 42844

Claims List Report

Page 3 of 3

JLNLMB1W1PY776826 VB	CYB	CM	CRC	CAB	CB	BA	QDK	CYN	27-07-93	11-08-93	\$15707	USA	26	Q47	7413	PSVY	198616	A	308	V79	C07	08
AWB Claim Key:	1983372	Doc #:	04467251	Tyr Codes	ED3	Labor Hrs:	5.5	Labor Cost:	151.8	Material Cost:	22.36	Total Cost:	211.83									
Dtr Cd-Sub Cdi	00408 *	Name:	FREEMAN FORD INC	Ph:	706-5633021	St:	GA	City:	USA	Reg Cd:	NA	Reg Date:	23-SEP-1991									
Com Comments:	CK HEATER DOES NOT BLOW WARM																					
Tech Comments:	NA RAI EVAP CASE R'VE BLAND DOOR ACTUATOR EVA C&B BCSH																					

Any comments? You can contact



webmaster

ENR2-625 42948

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 8355019

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 11-AUG-1993

Production Date: 27-JUL-1993

VIN: 1LNLM81W1PY776826

Dealer Information:

Dealer Name BUDGET RAC - TALLAHASSEE

Dealer Code: 45797 - *

Address: 1415 CAPITAL CIRCLE SW

City: TALLAHASSEE

State: FL Zip Code: 32304

Country: USA Region Code: NA

Phone: (*)*-

Claim Information

Document Number: 007620

Repair Date: 22-AUG-1993

Distance: 81

TIS: 1

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 28.8

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 22

Total Cost Gross: 50.8

Cust. Concern Code: L25 - LIGHTS NOT WORKING-INTERIOR

Condition Code: 46 - BURNED OUT

Technician Comment:

Customer Comment:

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
11654A	SWITCH-HEADLAMP CONTROL REPLACE	0

<u>Causal Flag</u>	<u>Full Part Number</u>	<u>Part Description</u>	<u>Part CPSC</u>	<u>Extended Quantity</u>	<u>Amount</u>
Y	* 11654	* SWITCH ASY LT CNTRL 170501	0	0	
N	SW 2389	* NANANA	1	0	

DTC Sections: MIL, Light ON = N

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact


webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 8355020

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/C - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 11-AUG-1993

Production Date: 27-JUL-1993

VIN: 1LNLM81W1PY776826

Dealer Information:

Dealer Name BUDGET RAC - TALLAHASSEE

Dealer Code: 45797 - *

Address: 1415 CAPITAL CIRCLE SW

City: TALLAHASSEE

State: FL Zip Code: 32304

Country: USA Region Code: NA

Phone: (*)*-

Claim Information

Document Number: 009520

Repair Date: 06-OCT-1993

Distance: 5738

TIS: 2

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 21.6

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 18.65

Total Cost Gross: 40.25

ENR2-025 42948

Cust. Concern Code: B05 - BODY PANELS HARD TO OPEN

Condition Code: 01 - BROKEN/CRACKED

Technician Comment:

Customer Comment:

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
21818A	CONTROL AND LINK ASSEMBLY - FRONT/REAR DOOR LATCH REPLACE	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>			
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	FIVY	5421819	A	REM CNIL ASY L 011404	1	0	

DTC Sections: MIL, Light ON = N

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can't contact


webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 8355023

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 11-AUG-1993

Production Date: 27-JUL-1993

VIN: 1LNLM81W1PY776826

Claim Information

Document Number: 282921

Repair Date: 08-JAN-1994

Distance: 13144

TIS: 6

Dealer Information:

Dealer Name BUDGET RAC - ORLANDO

Dealer Code: 46055 - *

Address: 8855 RENT-A-CAR ROAD

City: ORLANDO

State: FL Zip Code: 32812

Country: USA Region Code: NA

Phone: (*)*-

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 22.2

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 18.65

Total Cost Gross: 40.85

ENR2-028 42306

Cust. Concern Code: B05 - BODY PANELS HARD TO OPEN

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment:

Customer Comment:

Labor Op Code		Labor Op Description			Labor Op Cost	
21818A		CONTROL AND LINK ASSEMBLY - FRONT/REAR DOOR LATCH REPLACE			0	
Causal	Full Part Number	Part	Part	Extended		
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity Amount
Y	FIVY	5421819	A	REM CNIL ASY L011404	1	0

DTC Sections: MIL, Light ON = N

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact


webmaster

EP02-025 42061

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 8355022

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 11-AUG-1993

Production Date: 27-JUL-1993

VIN: 1LNLM81W1PY776826

Claim Information

Document Number: 282921

Repair Date: 08-JAN-1994

Distance: 13144

TIS: 6

Dealer Information:

Dealer Name: BUDGET RAC - ORLANDO

Dealer Code: 46055 - *

Address: 8855 RENT-A-CAR ROAD

City: ORLANDO

State: FL Zip Code: 32812

Country: USA Region Code: NA

Phone: (*)*-

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 22.2

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 4

Total Cost Gross: 26.2

ENR2-829 42982

Cust. Concern Code: C08 - A/C HEATER/DEFROSTER ODOR ONLY AT STARTUP

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment:

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

930909A REPLACE 0

Causal Full Part Number Part Part ExtendedFlag PREF BASE SUFF Description CPSC Quantity Amount

Y * ODOR * MUSTY ODOR PLENUM 120102 0 0

N * OSP * OUTSIDE PART 120102 1 0

DTC Sections: MIL Light ON = N

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact


webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 8355021

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 11-AUG-1993

Production Date: 27-JUL-1993

VIN: 1LNLM81W1PY776826

Dealer Information:

Dealer Name: BUDGET RAC - ORLANDO

Dealer Code: 46055 - *

Address: 8855 RENT-A-CAR ROAD

City: ORLANDO

State: FL Zip Code: 32812

Country: USA Region Code: NA

Phone: (*)*

Claim Information

Document Number: 282921

Repair Date: 08-JAN-1994

Distance: 13144

TIS: 6

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 44.4

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 159.11

Total Cost Gross: 203.51

Cust. Concern Code: N27 - VIBRATION OR SHUDDER WHILE BRAKING

Condition Code: 13 - OUT OF ROUND

Technician Comment:

Customer Comment:

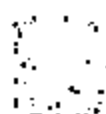
<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
2001AF	BRAKE SHOES / PAD ASSEMBLIES - HYDRAULIC REMOVE AND INSTALL OR REPLACE	0
2001A5T	DISC BRAKE ROTOR REPLACE	0

Causal	Full Part Number	Part	Part	Extended
Flag	PREF BASE SUFF	Description	CPSC	Quantity Amount
Y	F3VY 1125	A DISC - FRONT WHEEL BRAKE	060301	2 0
N	F3AZ 2001	C KIT-BRAKE SHOE LININ	060302	1 0

DTC Sections: MIL, Light ON = N

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact


webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 8355024

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: CFC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 11-AUG-1993

Production Date: 27-JUL-1993

VIN: 1LNLM81W1PY776826

Dealer Information:

Dealer Name BUDGET RAC - BROWARD

Dealer Code: 46149 - *

Address: 1702 NORTH FEDERAL HIGHWAY

City: DANIA

State: FL Zip Code: 33004

Country: USA Region Code: NA

Phone: (*)*-

Claim Information

Document Number: 581660

Repair Date: 01-MAR-1994

Distance: 19528

TIS: 7

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 16

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: .85

Total Cost Gross: 16.85

Claim Detail

Page 2 of 2

Cust. Concern Code: A87 - CIGARETTE LIGHTER/POWERPOINT TROUBLES
 Condition Code: 46 - BURNED OUT
 Technician Comment:
 Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
15052A	CIGAR LIGHTER KNOB AND ELEMENT REPLACE	0
14526A	FUSE REPLACE	0

FUSE REPLACE		KNOB AND ELEMENT REPLACE		Labor On Cost	
Cancel	Full Part Number	Part			
Flag	PREF BASE SUFF	Description	Part	Extended	
Y	* 15052 *	KNOB&ELEMENT ASY CIG 180401	0	0	
N	* OSP *	OUTSIDE PART 180401	1	0	
DTC Sections: MIL, Light ON = N					
Flag Test Type Malfunction Cd					

DTC Sections:		MIL, Light ON = N	
Flag Test Type		Malfunction Cd	Malfunction Cd Description

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 12921789

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 11-AUG-1993

Production Date: 27-JUL-1993

VIN: 1LNLM81W1PY776826

Dealer Information:

Dealer Name FREEWAY FORD INC

Dealer Code: 00409 - *

Address: 2025 BOX ROAD

City: COLUMBUS

State: GA Zip Code: 31907

Country: USA Region Code: NA

Phone: (706)563-3023

Claim Information

Document Number: 02711351

Repair Date: 13-DEC-1994

Distance: 31506

TIS: 17

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 142.6

Misc. Expense Amount: 0

Part Markup Amount: 7.64

Material Cost: 21.82

Total Cost Gross: 172.06

Cust. Concern Code: P66 - SHIFTS ROUGH OR JERKY WHILE DRIVING

Condition Code: 41 - STICKS/BINDS/GRABS

Technician Comment: VALVE SERVICE VALVE BODY>

Customer Comment: TRANS CHATTERS>

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
7191A	GASKET OR OIL PAN REMOVE AND INSTALL OR REPLACE	53.2
7191A2	MAIN CONTROL VALVE BODY OVERHAUL	87.4

Causal	Full Part Number			Part	Part	Extended
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity Amount
N	XT	2	QDX	MOTORCRAFT BATTERY	190101	12 18.6
N	F2VY	7C155	A	GSKT CONTROL VALVE	070100	1 1.61
N	F3LY	7D100	A	GASKET-VALVE BODY SE	070100	1 1.61
Y	*	7A100	*	CONTROL ASY TRANS MA	070100	0 0

DTC Sections: MIL Light ON = N

<u>Flag</u>	<u>Test Type</u>	<u>Malfunction Cd</u>	<u>Malfunction Cd Description</u>	<u>Monitor Cd</u>	<u>Monitor Cd Description</u>
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Any comments? You can contact


webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 17205939

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 11-AUG-1993

Production Date: 27-JUL-1993

VIN: 1LNLM81W1PY776826

Dealer Information:

Dealer Name: FREEWAY FORD INC

Dealer Code: 00409 - *

Address: 2025 BOX ROAD

City: COLUMBUS

State: GA Zip Code: 31907

Country: USA Region Code: NA

Phone: (706)563-3023

Claim Information

Document Number: 04395653

Repair Date: 19-SEP-1995

Distance: 46182

TIS: 26

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 9.2

Misc. Expense Amount: 0

Part Markup Amount: .37

Material Cost: 1.06

Total Cost Gross: 10.63

EP02-025 42700

Cust. Concern Code: L15 - OTHER LOCK/MECHANISM TROUBLES

Condition Code: 01 - BROKEN/CRACKED

Technician Comment: KNOB R+R R-R LOCKING ROD KNOB

Customer Comment: CK LOCK ROD TOP ON RIGHT REAR DOOR BROKEN

Labor Op Code	Labor Op Description	Labor Op Cost
999A	ADDITIONAL MISC. REPAIRS	9.2

Causal	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	E3FZ	7421850	A	KNOB-DOOR LOCKING CO 0114XX		1	1.06

DTC Sections: MIL Light ON = Y

Flag	Test Type	Malfunction Cd	Malfunction Cd Description	Monitor Cd	Monitor Cd Description
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Any comments? You can contact


webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 17205937

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 11-AUG-1993

Production Date: 27-JUL-1993

VIN: 1LNLM81W1PY776826

Claim Information

Document Number: 04395651

Repair Date: 19-SEP-1995

Distance: 46182

TIS: 26

Dealer Information:

Dealer Name: FREEWAY FORD INC

Dealer Code: 00409 - *

Address: 2025 BOX ROAD

City: COLUMBUS

State: GA Zip Code: 31907

Country: USA Region Code: NA

Phone: (706)563-3023

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 23

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 0

Total Cost Gross: 23

Cust. Concern Code: N11 - UNUSUAL ENGINE NOISE AT IDLE

Condition Code: N1 - NO PROBLEM FOUND

Technician Comment: NP NO PROBLEM FOUND

Customer Comment: CK ROAR IN REAR END WHILE DRIVING

Labor Op Code Labor Op Description Labor Op Cost

NPF	REPLACE	23
-----	---------	----

Causal Full Part Number Part Part Extended**Flag PREF BASE SUFF Description CPSC Quantity Amount**

Y	*	NPF	*	NO PROBLEM FOUND (NRTH AMER)	000615	0	0
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DTC Sections: MIL, Light ON = Y

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact


webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 17205938

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 11-AUG-1993

Production Date: 27-JUL-1993

VIN: 1LNLM81W1PY776826

Dealer Information:

Dealer Name FREEWAY FORD INC

Dealer Code: 00409 - *

Address: 2025 BOX ROAD

City: COLUMBUS

State: GA Zip Code: 31907

Country: USA Region Code: NA

Phone: (706)563-3023

Claim Information

Document Number: 04395652

Repair Date: 19-SEP-1995

Distance: 46182

TIS: 26

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 36.8

Misc. Expense Amount: 0

Part Markup Amount: 6.04

Material Cost: 17.26

Total Cost Gross: 60.1

Cust. Concern Code: L07 - EXT. DOOR LOCK CONTROLS-POWER

Condition Code: 01 - BROKEN/CRACKED

Technician Comment: LATCH R+R L-R DOOR LATCH INSIDE HANDLE

Customer Comment: CK LEFT REAR DOOR WILL NOT OPEN FROM INSIDE

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
22600A	HANDLE - FRONT DOOR INSIDE REPLACE	36.8

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>			
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	F4VY	5421819	A	REM CNTL ASY L 011404	1	17.26	

DTC Sections: MIL. Light ON = Y

<u>Flag</u>	<u>Test Type</u>	<u>Malfunction Cd</u>	<u>Malfunction Cd Description</u>	<u>Monitor Cd</u>	<u>Monitor Cd Description</u>
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Any comments? You can contact


webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 17205940

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 11-AUG-1993

Production Date: 27-JUL-1993

VIN: 1LNLM81W1PY776826

Dealer Information:

Dealer Name: FREEWAY FORD INC

Dealer Code: 00409 - *

Address: 2025 BOX ROAD

City: COLUMBUS

State: GA Zip Code: 31907

Country: USA Region Code: NA

Phone: (706)563-3023

Claim Information

Document Number: 04395655

Repair Date: 19-SEP-1995

Distance: 46182

TIS: 26

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 50.6

Misc. Expense Amount: 0

Part Markup Amount: 19.71

Material Cost: 56.3

Total Cost Gross: 126.61

Cust. Concern Code: D41 - ENGINE HESITATES/SURGES AT STEADY SPEED

Condition Code: 46 - BURNED OUT

Technician Comment: TEST RAN EEC TEST, RAN CYL BALANCE TEST, REPLACED PLUG WIRES

Customer Comment: CK SKIP FROM ENGINE WHILE DRIVING

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
12000D	IGNITION SYSTEM DIAGNOSIS	23
12000DXV	ROAD TEST	13.8
12000D11	SPARK PLUG WIRES REMOVE AND INSTALL OR REPLACE	13.8

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREF BASE SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity Amount</u>
Y	FGPZ 12259 KA	WIRE SET-SPARK PLUGS 030703	1	56.3

DTC Sections: MIL Light ON = Y

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 17830380

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 11-AUG-1993

Production Date: 27-JUL-1993

VIN: 1LNLM81W1PY776826

Dealer Information:

Dealer Name FREEWAY FORD INC

Dealer Code: 00409 - *

Address: 2025 BOX ROAD

City: COLUMBUS

State: GA Zip Code: 31907

Country: USA Region Code: NA

Phone: (706)563-3023

Claim Information

Document Number: 04467252

Repair Date: 29-SEP-1995

Distance: 46999

TIS: 26

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 13.8

Misc. Expense Amount: 0

Part Markup Amount: 34.73

Material Cost: 99.22

Total Cost Gross: 147.75

Claim Detail

Page 2 of 2

Cust. Concern Code: A85 - OTHER ELECTRICAL ACCESSORY TROUBLES

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: NA REPALCE TRUNK LID PULL DOWN MOTOR ASSY

Customer Comment: CK AUTO TRUNK CLOSER INOP

Labor Op Code	Labor Op Description	Labor Op Cost
43238A	ACTUATOR-LUGGAGE COMPARTMENT DOOR LOCK REPLACE	13.8

Cancel	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	F4VY	54432A38	A	ACTUATOR-D/L PWR LOK 011407	1	99.22	

DTC Sections: MIL Light ON = Y

Flag	Test Type	Malfunction Cd	Malfunction Cd Description	Monitor Cd	Monitor Cd Description
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Any comments? You can contact

[webmaster](#)

ENC-025 42805

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 17830379

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 11-AUG-1993

Production Date: 27-JUL-1993

VIN: 1LNLM81W1PY776826

Dealer Information:

Dealer Name FREEWAY FORD INC

Dealer Code: 00409 - *

Address: 2025 BOX ROAD

City: COLUMBUS

State: GA Zip Code: 31907

Country: USA Region Code: NA

Phone: (706)563-3023

Claim Information

Document Number: 04467251

Repair Date: 29-SEP-1995

Distance: 46999

TIS: 26

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 151.8

Misc. Expense Amount: 30

Part Markup Amount: 7.79

Material Cost: 22.26

Total Cost Gross: 211.85

Cust. Concern Code: C07 - HEATER-DOES NOT WORK

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: NA R&I EVAP CASE R*R BLAND DOOR ACTMOTOR EVA C& RECHG

Customer Comment: CK HEATER DOES NOT BLOW WARM

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
19700D	AUTOMATIC TEMPERATURE CONTROL (ATC) DIAGNOSIS	23
19700D6	MOTOR ASSEMBLY (TEMPERATURE BLEND) REPLACE	128.8

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
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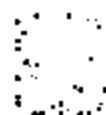
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
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Y	F3VY	19E616	A	ACTUATOR 120203	1	22.26
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DTC Sections: MIL Light ON = Y

<u>Flag</u>	<u>Test Type</u>	<u>Malfunction Cd</u>	<u>Malfunction Cd Description</u>	<u>Monitor Cd</u>	<u>Monitor Cd Description</u>
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Any comments? You can contact

webmaster



CBC NATIONAL

475 Market Street/2nd Floor, Elmwood Park, NJ 07407 Tel: (888) CBC-1211 Fax: (201) 475-0721

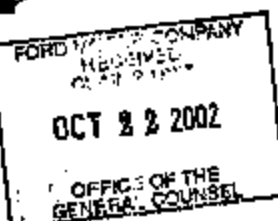
CONSUMER AFFAIRS
SECTION

October 16, 2002

OCT 22 AM 37

FORD MOTOR COMPANY
ATTN: CLAIMS
PO Box 6248
Dearborn, MI 48126

OUR CLIENT: ALLSTATE INSURANCE COMPANY
CLIENT CLAIM: [REDACTED]
INSURED: [REDACTED]
DATE OF LOSS: 12/16/2001
CLAIM BALANCE: \$1470.23
OUR FILE: S145198

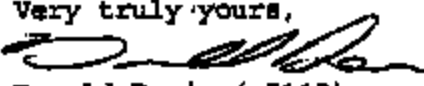


Dear SIR/MADAM:

Please call and advise as to the status of this claim.

This letter is an attempt to collect the above claim and any information obtained will be used for that purpose.

Very truly yours,


Donald Davis (x7119)
Claim Settlement Rep.

DD:mjr
150SD1

MASTER FILE REPORT VIN: 1LNLM81N1PY776826

REQUEST DATE: 03/11/02 PAGE 1

REQ: 1LNLM81N1PY776826 KEY: 93Y776826 REQUESTED BY: SHBCO01 REQUEST ID:

LAST ACTIVE: 03/28/94

[illegible]

LINE	0	1	2	3	4	5	6	ST	BT	AL	CAR	TR	TR	ENG	ENGINE	A	ENG	E	CAL	ENGINE	SERL
	0	1	2	3	4	5	6	OR	AMP	AMP	AXL	SZ	BR	MDL	AG	COB	X	BTWO	R	LBI	NUMBER
02	5678901234567890	1234567890	1234567890	1234567890	1234567890	1234567890	1234567890	G	72		JY	A	BA4	36812BA	09406				HFU		W

LINE	IGNITION	TRUNK	SELLING	FACING	SHIPTO	PRIOR	ORD	ORD	CURR	STOCKING	DEALERS	ORIG
# 03	KEY CODE	KEY CODE	DEALER	DEALER	DEALER	DEALER	DST	DLR	STOCK	1ST	2ND	RLSE
	CLASSIFIER									PRIOR	PRIOR	DEALER
			25C707	25C707	88JD67	25C707	25	707	25C707			25707

LINE # 04	CNR STOCK	STOCKING DATES			P&A DEALER	ORD TYP	D A T E S							CANCEL PROD
		1ST PRIOR	2ND PRIOR	3RD PRIOR			ORDER RCPT	SERIAL	ORIG SCHD	REV SCHD	SUBMIT	BUCKED	PRODUCE	
	930727				11658	5	930324	930618	930726	930726	930618	930727	930727	

LINE # 05	MEMO CONSON	RAIL RELEASE	INV PREP	RELEASE	ORIG PLTRUS	CURR PLTRUS	D A T E S SHIPPED	CONVOY RPT DV	CONVOY DELVRY	STATUS CHANGE	LAST ACTIVE	SALE	CANCEL SALE	SLS CH RECEIPT
		930727	930720	930727	930727	930727	930802	930810	930812	930811	940328	930811		930811

[illegible]

										FINANCIAL DATA					
LINE	DOC STATUS DATE	ST CD	COPAC DATE	RAMP CODE	MT SH	TRN TIME	WK AL	RAILCAR ID	RAIL TIME	TOT CURR INVOICE	BASE VEHICLE	OPTIONS	BASE HOLDBACK	OPTION HOLDBACK	TOTAL ADJ
07	930810	P	930806	02	7	13	24	ETTX900701	13	28478.15	27864.00	462.00	0.00	0.00	0.00

FINANCIAL DATA										PRICE PROTECT		PRICE PROTECT		MC C		CHG	
LINE	BASE VEH	OPTION	BASE	OPTION	ADVER	FINANCE	ORG	ORTO	CURR	CURR	RL	SH	PROTECT	PROTECT	MC	C	BACK
8 08	ADJ	ADJ	HB ADJ	HB ADJ	FUND	CHARGE	PFL	SCH B	PFLC	SCH B	ST	ST	DATE	AMOUNT	LC	B	ANT
	0.00	0.00	0.00	0.00	0.00	0.00	335		335		IL						

LINE	ORDERD -FOR	50-DAY FP AMT	RT DR	M S	INT ST DATE	INT ST DATE	TOTAL INVOICE	ORIG B CHARGES	CURR A CHARGES	ORIGINAL COD CHRG	SCHEDULE MISC CHARGES	SCHEDULE GAS/ A-FRZ	SCHEDULE FINANCE SOURCE
0.09	FIN CD	0.00		Q	930728	930728	28978.15	625.00	0.00	0.00	7.00	20.15	0000001

MASTER FILE REPORT VIN: 1LNLM81M1PY776826

REQUEST DATE: 03/11/02 PAGE 2

LINE # 10 N/A RECEIPT DATE 930811 CURR OWN EFF DATE 930811 VEH MOD CERT CDE CODE F POST SALE DATE POST RLSE DATE

LINE # 11 ORDERING NAME BUDGET TAL P&C CHARGE 90.00 FL PLN ALLOW 84.52 P&C EXTRACT DATE 930825 DEALER FIN EXT DATE PD SC ADV CMT CDE ADV EXTRACT DATE PRE- DLVRY AMT 0.00 PRE- DELIVERY CENTER 0.00 FLOOR PLAN DATE 930825 PRE- DELIVERY DATE

LINE # 12 ENGINE CALIBRAT 318DRI1A SOLD-TO FIN CODE 0 KTP FPA HVY TRK LN SET DATE HT SR CENTRAL IN PROC DATE 940325 CEN PRC CDE MKT 50 CTR 0 OPT IND Y SPC REQ 1 SPC REQ 2 VIN 1LNLM81M1PY776826 HARR STAT CODE H S D U R ENI CON ORDER 4TH PRIOR JLY BU007

LINE # 13 STK DEALERS & DATES 5TH 4TH 5TH PRIOR PRIOR PRIOR FOC TAX 00000.00 S R P 3 I ADV 1PC TRANSMISSION SERIAL NBR FT PR CD DRIVER-AIR-BAG SERIAL NBR M1 FT4146D0602 PASSENGR-AIR-BAG SERIAL NBR 131537803 PROD HOUR CUSTOMER PHONE NOT-AVAILABLE

LINE # 14 BUSINESS PHONE NOT-AVAILABLE PRETENSIONER DRIVER SIDE CODE PASSENGR SIDE CODE ENGINE FAMILY PFM4.6V3FDF2 SALES PRSN SS # 1111 CTY L T CO CAR LESSEE CDE I L FIRST NAME 9 ALIDA TAG NUMB REP BUDGET REN

LINE # 15 DEPT GARAGE SOC COUNTRY P.O. BOX ADDRESS 225 E ROBINSON ST CITY ORLANDO ST ZIP FL 32801 /APPT # 97509-A

LINE # 16 SELLING 1 FIN CDE T FIRST NAME BU007 SECONDARY NAME RI LAST NAME

ENR2-825 42974

MASTER FILE REPORT VIN: 11N1N01W1PY776626

REQUEST DATE: 03/11/82 PAGE 3

LINE	IMPORT ACTIVE DATE	INV BASE COST	SHIP REF	DMG CDE	IVS INV LVL	IVS INVOICE OPTIONS	PLANT RELEASE	PORT ARRIVAL	SHIP TO US	EST US ARRIVAL	D A T E S		DAMAGE REPORT	DAMAGE REPAIR	AVAIL ASSIGN	ASSIGN DEALER
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LINE	IVS INV RECEIPT DATE	INV LND PROCESS DATE	EXP VEH ACTIVITY DATE	EXPORT STEAMER NAME	EXPORT BOOKED DATE	STEAMER SAIL DATE	STEAMER ETA DATE
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LINE	ACTIVITY DATE	DVR	VEH LN	LBL IND	BODY SER	ENGINE TAB NUM	E P A EWS CODE	TRAN CODE	AXLE CODE	CALF EMIS	HIGH ALT	CAT CODE	WHL BASE	RSVD FLD
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LINE	(1756)--EPA MILEAGE DATA--(1788)						EPA CNTRY CODE	CAN LAB DATA	CAN LAB TYPE	CAN URB	CAN HGY	CAN RATE	BASE FMV AMOUNT	OPTION FMV AMOUNT	GAS FMV AMOUNT	MISC FMV AMOUNT
5	6	7	8	8	8	8										
6	78901234567890123456789012345678															
7	82418260857000010201329515212230															

ENC-025 42875

4

2

1

5

EMC-425 31330

NEAL H. HOWARD, P.C.

Attorneys at Law

900 CENTURY PLACE, SUITE 360
ATLANTA, GEORGIA 30345
PHONE: (404) 633-3068
FAX: (404) 633-2078

908 SECOND AVENUE
COLUMBUS, GEORGIA 31901
PHONE: (706) 324-7545
FAX: (706) 322-7030

November 8, 1999

Ms. Jennifer Savage
Claims Analyst
Ford Motor Company
Parklane Towers West
Suite 400
3 Parklane Boulevard
Dearborn, Michigan 48126-2568

RE: [REDACTED]

Dear Ms. Savage:

I am in receipt of your letter dated October 15, 1999, regarding the above matter. Unfortunately, the letter was directed to my Columbus office and I did not receive the same until last week.

Mr. Hudson owned a 1993 Lincoln Towncar which burst into flames on June 21, 1999. The Towncar was parked in Mr. Hudson's carport next to his 1989 Mercury Sable. The event happened in the early morning hours while [REDACTED] and [REDACTED] were sleeping. Both the Lincoln Towncar and the Mercury Sable were destroyed, as well as the house located in Columbus, Georgia. Unfortunately, State Farm carried the insurance on both of the cars and took the cars for salvage. I am attempting to contact State Farm claim adjuster regarding preservation of the car for possible use at trial, but have not yet heard as to the car's status. Also, because the house burnt to the ground, the original documentation regarding the recall letter, the complete service history for the vehicle, and other such documentation were destroyed in the fire. We are currently tracking down alternate sources for retrieving these documents, but such an effort will take some time.

Additionally, under O.C.G.A. § 33-3-28, you are required to certify under oath each policy of insurance, the name of the insurer, the name of each insured, and limits of coverage. While I appreciate your October 15th response indicating that Ford Motor Company is self-insured, in order to comply with the Georgia statute, please have this information attested to under oath.

8 NOV 99 2:26

J.A. NASSER

NEAL H. HOWARD, P.C.
Attorneys at Law

1900 CENTURY PLACE, SUITE 360
ATLANTA, GEORGIA 30345
PHONE: (404) 633-3068
FAX: (404) 633-2078

Jockstein
Pres
421511
J.S.

908 SECOND AVENUE
COLUMBUS, GEORGIA 31901
PHONE: (706) 324-7545
FAX: (706) 322-7030

OFFICE OF THE SECRETARY
JOHN H. SANTAMAKI

November 1, 1999

99 NOV 10 10:17

Mr. Jacques A. Nasser, CEO
Ford Motor Company
The American Road
Post Office Box 1899
Room 570
Dearborn, Michigan 48121

VIA CERTIFIED MAIL

RE: Notice of Claim, Notice of Legal Representation,
and Demand for Disclosure of Insurance Coverage
Under O.C.G.A. § 33-3-28 for Albert Hudson



Dear Mr. Nasser:

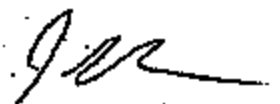
This firm represents Albert Hudson for claims against Ford Motor Company. [REDACTED] owned a 1993 Lincoln Towncar, which he purchased from Gateway in Columbus, Georgia. Mr. Hudson parked his Towncar in his carport next to his 1989 Mercury Sable. The Lincoln Towncar burst into flames, and the flames from the Towncar fire ignited the 1989 Mercury Sable, as well as the walls and roof of the carport. Both cars and the house were completely destroyed.

In accordance with O.C.G.A. § 33-3-28(2), [REDACTED] is requesting that you disclose the name of each known insurer which may be liable for the above claim. In the alternative, if this correspondence is simply passed onto your insurer, then this is express notice under O.C.G.A. § 33-3-28(a)(1) that the insurer provide the following information in regard to all insurance policies which may provide coverage:

- (1) Each policy of insurance including excess or umbrella insurance;
- (2) Name of the insurer;
- (3) Name of each insured; and
- (4) Limits of coverage.

I look forward to working with you on this claim. Please feel free to call me at my Atlanta office should you have any questions.

Sincerely,



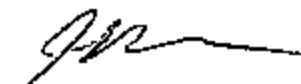
Joann Brown Williams

JBW:tlw

Mr. Jacques A. Nasser, CEO
Ford Motor Company
November 1, 1999
Page Two

I look forward to receiving this information on your insurance policy coverage as soon as possible.

Sincerely,


Joann Brown Williams

SWORN TO AND SUBSCRIBED
before me this 1st day of November,
1999.


Notary Public

JBW:tlw

[REDACTED]

Y SNORTON1
IL

EO02-825 14842

**GROTEFELD
& DENENBERG, LLC**

Highland Park, MI
Chicago, IL
Plainsboro, NJ
San Francisco, CA

The Clark Adams Building
105 West Adams Street
Suite 2300
Chicago, Illinois 60601

Telephone (312) 551-8200
Facsimile (312) 681-2402

Brad M. Garden
Admitted in IL, TN and MN
(312) 681-2377
bmga@gd-la.com

August 21, 2002

Via Facsimile (312) 390-2107

Sean Norton
Ford Motor Company
c/o Office of General Counsel
Park Lane Road
Tower West, Suite 400
Three Park Lane Blvd.
Dearborn, MI 48126

Re: Allstate Insured: [REDACTED]
Claim No.: [REDACTED]
Date of Loss: 8/4/02
Our File No.: 84.000143

Dear Mr. Norton:

Please be advised that this firm represents Allstate Insurance Company with regards to a fire that occurred at the home its insured, [REDACTED] and [REDACTED] on the above captioned date at the [REDACTED] home located at [REDACTED], East Alton, Illinois. Based upon the results of our investigation, the cause of the fire is the result of a malfunction in the speed control deactivation switch in a 1993 Mercury Marquis parked in the attached garage at the [REDACTED] home. The Vehicle Identification Number is 2M6ELM75W9PK674293. The resulting fire communicated to other materials in the garage. The fire in the vehicle then soon manifested to the garage and to the rest of Hufert's residence.

As I am sure you will recall, we have had multiple occasions in which we two companies have dealt with similar losses relating to the recall on speed control deactivation switches. The vehicle was purchased at Croome Lincoln Mercury in St. Louis, Missouri during the summer of 1998. The insured indicated that no recall notices were ever received. Additionally, the insured indicated the brake fuse light "blew out" approximately one week prior to the fire and that the cruise control would work intermittently.

The purpose of this letter is to place Ford Motor Company on notice that Allstate intends to seek recovery from Ford for the total amount of monies paid to [REDACTED] pursuant to the fire insurance policy. The automobile and fire scene is presently secured. Should Ford wish to examine the fire scene and the remains of this vehicle, please contact the undersigned and we

ENR2-025 14843

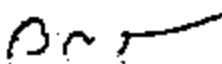
Sean Norton
August 21, 2002
Page 2

will arrange for a joint inspection by Ford's representatives and Allstate's experts. However, if Ford does not wish to participate in this inspection or you do not respond by Friday, August 23, 2002, the fire scene will then be repaired. The vehicle will then be the subject of disassembly and possible destructive testing.

Thank you in advance for your time and understanding in this matter.

Very truly yours,

GROTEFELD & DENENBERG, L.L.C.


Brad M. Gordon

BMG/dmh

cc: Lee Smith
Keith Schroeder

ER02-025 14844

** TOTAL PAGE 23 **

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VEHICLE DESCRIPTION
1993 GRAND MARQUIS

BODY STYLE
4 DR SEDAN L9

ENGINE
4.6L SOHC
(ROMEO)

ENGINE CALIBRATION
318MR11A

TRANSMISSION
4 SPD OD AODE

AXLE CODE
GY



WARRANTY START DATE
05/26/1993

BUILD DATE
05/31/1993

SALE MILEAGE



LESS THAN TWO DEALER APPROVED AWA REPAIR VISITS PAID TO DATE

ELIGIBLE FOR CALIFORNIA EMISSIONS WARRANTY



NO ESP INFORMATION AVAILABLE



NO REPAIR HISTORY ON VEHICLE

END OF OASIS REPORT FOR 2MELM75W9PX674293

ED82-625 14845

Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VEN: 2MELM2SW9P2M74293	Vehicle Line: OFF - GRAND MARQ (EN35VEN114) [92-03]	Eng Serial No: W
Model Year: 1993	Market Deriv: CM - L-M DIVISION DERIVATIVE	Body Style: *
Vehicle Type: C	Drive Cycle: C/E - 2 WHL LH REAR DRIVE	Engine: C/VN - R-M 4.6L SOHC EFI N/
Inv. Dealer: 11843	Body Cab Style: CWA - 4 DOOR SEDAN-4 LITE	Transmission: C/DK - 4 SPD AUTO TRANS N
	Variant/Option: C/AJ - LS VERSION - CAR	

BUILD INFORMATION:

Region: NA - #00000000 Plant: AW - ST. THOMAS PLANT BUILD
Country: CAN - #00000000 Prod Date: 31-MAY-1993

SALE INFORMATION:

Region: NA - #00000000 Selling Dealer: 334240 - *
Country: USA - #00000000 Selling Dir: SoProv: CA
Buyer SoProv: CA

Arrival Date: 21-JUN-1993 Red Carpet Lease: *
Sale Date: 26-JUN-1993 Fleet/Rent/Co. Lease: R
Warranty Start Date: 26-JUN-1993 Modified Vehicle: *
Orig Warranty Date: 26-JUN-1993 Acquired Vehicle: * Vehicle Export Flag: N

VOC/EOC:

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----10-----
 10556574293Y 44 AS 3185130 DSH H 2 P00037 Q7 3 FOL 8 841280 2V MK H37H 2 2 W2
 MMLD S B 2 172A F00 H M

INSTALLED OPTION INFORMATION:

Air Conditioning:	C/S - MANUAL AIR CONDITIONER	GVW Code:	.
Alternator Amp Rating:	*	GVW Class Code:	L
Audio Deck:	* - [N/A]	Instrumentation:	* - [N/A]
Axle Ratio:	BOACC - 3.08 FINAL DRIVE RATIO	Mirror(Driver Side):	* - [N/A]
Axle Type:	BOJAC - LIMITED SLIP REAR AXLE	Mirror(Passg Side):	* - [N/A]
Battery Amp Rating:	HC	Paint:	PNMBR - TWILIGHT BLUE C/C #2
Brake Code:	* - [N/A]	Power Antenna:	AB - POWER TELESCOPIC RADIO ANTENNA
Brake Code(Servings):	* - [N/A]	Radio:	AB - ELECTRONIC AM/FM STEREO CASSETTE
Calibration Code:	31EMR1LA	Sound System:	* - [N/A]
Color(Account):	* - [N/A]	Super Traction Axle:	* - [N/A]
Color(Trim):	* - [N/A]	Tire Manufacturer:	AJ -
Delivery Type:	0	Tire Brand:	*
Drivetrain Code:	*	Tire Size:	D30SF - P215/70R15 WSW
Front Sock:	* - [N/A]	Traction Control:	AB - ANTI-SPIN TRACT BRAKES W/O IVS
Fuel Type:	* - [N/A]	Wheel Beam:	* - [N/A]

TIRE DOT INFORMATION:

LF: * RF: *

LR: * RR: *

LL: * RL: *

SPARE: * DOT Plant Manufacturer: * - *

ESP INFORMATION- EMISSIONS INFORMATION:

ESP Code:	* Emission Code:	C/C - C/C
ESP Coverage(Miles):	* Emission Cert Type:	C
ESP Coverage(Time):	* Emission Date/Suffix:	INJ
ESP Plan Year:	* Engine Family:	PTM46V3FDCX
ESP Signature Date:		

Any comments? You can contact

webmaster

E982-825 14847

AWS Online Report

Note: All Costs are in US Dollars.

2022-23 14545

C5CN140

VEHICLE DATA

08/22/02 07:20:14

ENTER VIN --> 2ME1M7SW9PX674293

NAME --> [REDACTED] ZIP --> [REDACTED] MODEL YR -->

OWNER NAME :

STREET ADDR :

CITY : MARTHASVILLE

ST/PRV: MO CTRY:

ZIP/POSTAL CODE: [REDACTED] N/A YY-MM-DD 96-01-23

MODEL YEAR : 93

PLANT: X

N/A SOURCE: P

BODY STYLE DESC: 4 DR SEDAN LS

SALE YY-MM-DD 93-06-26

VEHICLE DESC : 1993 GRAND MARQUIS

PRODUCTION YY-MM-DD 93-05-31

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	54	C	280	54	71
FACING	3	54	C	280		
RESPONSIBLE	3	63	C	062		

CA EMISSION : 2

ENGINE TAG CODE : 3G806AA

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 01

DSO DISTRICT :

FLEET CODE :

OPEN : 00 CLOSED : 01

DSO NUMBER :

FLEET STATUS :

ACTIVE: 01 HISTORY: 00

F1-INQUIRY F3-EXIT F4-G160 F5-G150 F8-CONTINUE SEARCH F9-G130

OGDB166

ENTER CAMPAIGN NUMBER==> 96L12 VIN==> 2MELM75W9PX674293 TYPE OF SEARCH: A
MODEL YEAR: 93 DEFECT: PASS AIR BAG BODY STYLE: 4 DR SEDAN LS
NEW STATUS CODE: CAMP DIV : 6
REPAIR INFORMATION: TYPE CODE: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE : CA
MICRO REF: CLAIM NUM: OASIS DATE :
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: IND: MATCH CODE: 4
CURRENT: 3 63 062 ASSIGNED: 96-12-19 SOURCE: PX EXTRACT DATE: 96-12-19
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
F FORCED COMPLETION 98-01-22 B 98-01-22 OL
M RELEASED FOR MAILING 97-02-25
H AWAITING MAILING 96-11-22

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037-NO MORE DATA TO DISPLAY

OGDB166

ENTER CAMPAIGN NBR ==> 96L12

VIN ==> 2MELM75W9PX674293

DEFECT : PASS AIR BAG

BODY STYLE DESC: 4 DR SEDAN LS

RESP DEALER : 363062

BEGINNING MAILED DATE: 97-03-08 YY-MM-DD

RELEASE DESC : NI PART KIT CODE

ENDING MAILED DATE : 97-03-21 YY-MM-DD

CAMPAIGN DIV : 6

FLEET CODE:

FLEET MGMT LOC CODE:

LAST NAME :

INITIALS: ND

STREET ADDR1 :

ADDR2 :

ST/PRV: MO

CITY : MARTHASVILLE

CTRY:

ZIP/POSTAL CODE: [REDACTED]

N-A SOURCE: P N-A EFF DATE: 96-01-23 YY-MM-DD

RESP DEALER :

BEGINNING MAILED DATE:

YY-MM-DD

RELEASE DESC :

ENDING MAILED DATE :

YY-MM-DD

CAMPAIGN DIV :

FLEET CODE:

FLEET MGMT LOC CODE:

LAST NAME :

INITIALS:

STREET ADDR1 :

ADDR2 :

ST/PRV:

CITY :

CTRY:

ZIP/POSTAL CODE:

N-A SOURCE:

N-A EFF DATE:

YY-MM-DD

F1-INQUIRY F3=EXIT F4=QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9-G140

I048-LAST PAGE

OGDB166

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 7716341

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114)
[92-03]

Warranty Start Date: 26-JUN-1993

Production Date: 31-MAY-1993

VIN: 2MELM75W9PX674293

Claim Information

Document Number: 066998

Repair Date: 17-JUN-1993

Distance: 5

TIS: 0

Dealer Information

Dealer Name: SO CALIF RDISON - SANTA MONICA

Dealer Code: 05568 - *

Address: 1721 22TH STREET

City: SANTA MONICA

State: CA Zip Code: 90404

Country: USA Region Code: NA

Phone: (*)-*

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 29.07

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 3.04

Total Cost Gross: 32.11

Cust. Concern Code: P9* -

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: RUSTY

Customer Comment: HOOD AND DECK

Labor Op Code	Labor Op Description	Labor Op Cost
P622	POLISH AND BUFF REPAIR - TWO PANELS	0

Causal Flag	Full Part Number	Part Description	Part Quantity	Extended Amount
Y	* 16612 *	HOOD	010205 0	0
N	* 40110 *	DOOR ASY-LUGGAGE	010205 0	0
N	* MAT *		010205 1	0

Any comments?

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year: 1993; Claim Key = 7716543

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Serial: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114)
[92-03]

Warranty Start Date: 26-JUN-1993

Production Date: 31-MAY-1993

VIN: 2MELM75W9PX674293

Claim Information

Document Number: 044115

Repair Date: 18-AUG-1993

Distance: 2445

TIS: 2

Dealer Information

Dealer Name: FAIRWAY FORD

Dealer Code: 05476 - *

Address: 1350 E. YORBA LINDA

City: PLACENTIA

State: CA Zip Code: 92870

Country: USA Region Code: NA

Phone: (714) 120-1200

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 28.5

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 649.15

Total Cost Gross: 677.65

Cust. Concern Code: G02 - GLASS BROKEN/CHIPPED/CRACKED/DISTORTED

Condition Code: 33 - LOOSE

Technician Comment:

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

OSL OUTSIDE LABOR 0

Causal	Full Part Number			Part		Part	Extended
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	*	703100	*	WINDSHIELD GLASS NANANA		0	0
N	F3AZ	5403100	A	WINDSHIELD GLASS NANANA		1	0
N	*	OSP	*	OUTSIDE PART NANANA		1	0

Any comments?

ANALYTICAL WARRANTY SYSTEM
 How to use: Select the vehicle, select the claim type, select the claim key, select the claim date.

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 7716542

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114)
 [92-03]

Warranty Start Date: 26-JUN-1993

Production Date: 31-MAY-1993

VIN: 2MELM75W9PX674293

Claim Information

Document Number: 044115

Repair Date: 18-AUG-1993

Distance: 2445

TIS: 2

Dealer Information

Dealer Name: FAIRWAY FORD

Dealer Code: 05476 - *

Address: 1350 E. YORBA LINDA

City: PLACENTIA

State: CA Zip Code: 92870

Country: USA Region Code: NA

Phone: (714)120-1200

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 12.1

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 12.1

Cust. Concern Code: B4* -

Condition Code: 33 - LOOSE

Technician Comment: ADJ GLOVE BOX DR

Customer Comment: 999A

Labor Op Code	Labor Op Description	Labor Op Cost
999A	ADDITIONAL MISC. REPAIRS	0

Causal	Full Part Number	Part Description	Part	Extended
Flag	PREF	BASE	SUFF	CPSC
Quantity	Amount			
Y	*	MISC	*	FOR REPAIRS NOT COVERED BY WARRANTY
000001	0	0		

Any comments?

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 7716544

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114)
[92-03]

Warranty Start Date: 26-JUN-1993

Production Date: 31-MAY-1993

VIN: 2MELM75W9PX674293

Claim Information

Document Number: 048988

Repair Date: 06-JAN-1994

Distance: 7785

TIS: 7

Dealer Information

Dealer Name FAIRWAY FORD

Dealer Code: 05476 - *

Address: 1350 E. YORBA LINDA

City: PLACENTIA

State: CA Zip Code: 92870

Country: USA Region Code: NA

Phone: (714)120-1200

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 18.15

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 2.39

Total Cost Gross: 20.54

Cust. Concern Code: A85 - OTHER ELECTRICAL ACCESSORY TROUBLES

Condition Code: 46 - BURNED OUT

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
13465A	BULBS-EXTERIOR REPLACE	0

Causal Full Part Number	Part	Part Extended
Flag	PREF BASE SUFF Description	CPSC Quantity Amount
Y	ESMY 13466 A SMALL BULBS 17XXXX	1 0

Any comments?

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 21188905

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Serial: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114)
[92-03]

Warranty Start Date: 26-JUN-1993

Production Date: 31-MAY-1993

VIN: 2MBLM75W9PX674293

Claim Information

Document Number: 0954691

Repair Date: 08-OCT-1996

Distance: 48950

TIS: 41

Dealer Information

Dealer Name CHRIS AUFFENBERG FORD INC

Dealer Code: 08145 - *

Address: 5840 HIGHWAY 100

City: WASHINGTON

State: MO Zip Code: 63090

Country: USA Region Code: NA

Phone: (636)450-4500

Expense Information

Customer Paid Amount: 100

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 256.47

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 166.97

Total Cost Gross: 481.88

Cust. Concern Code: N22 - VEHICLE VIBRATES WHEN DRIVING BELOW 45 MPH

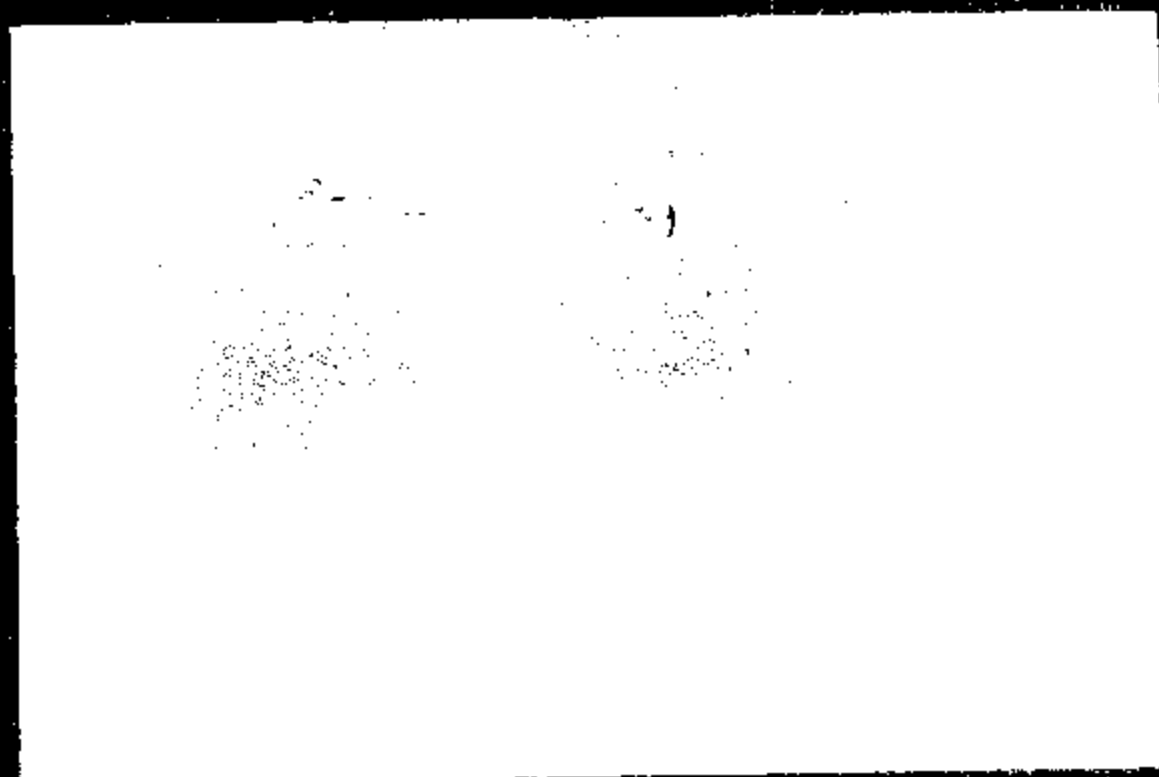
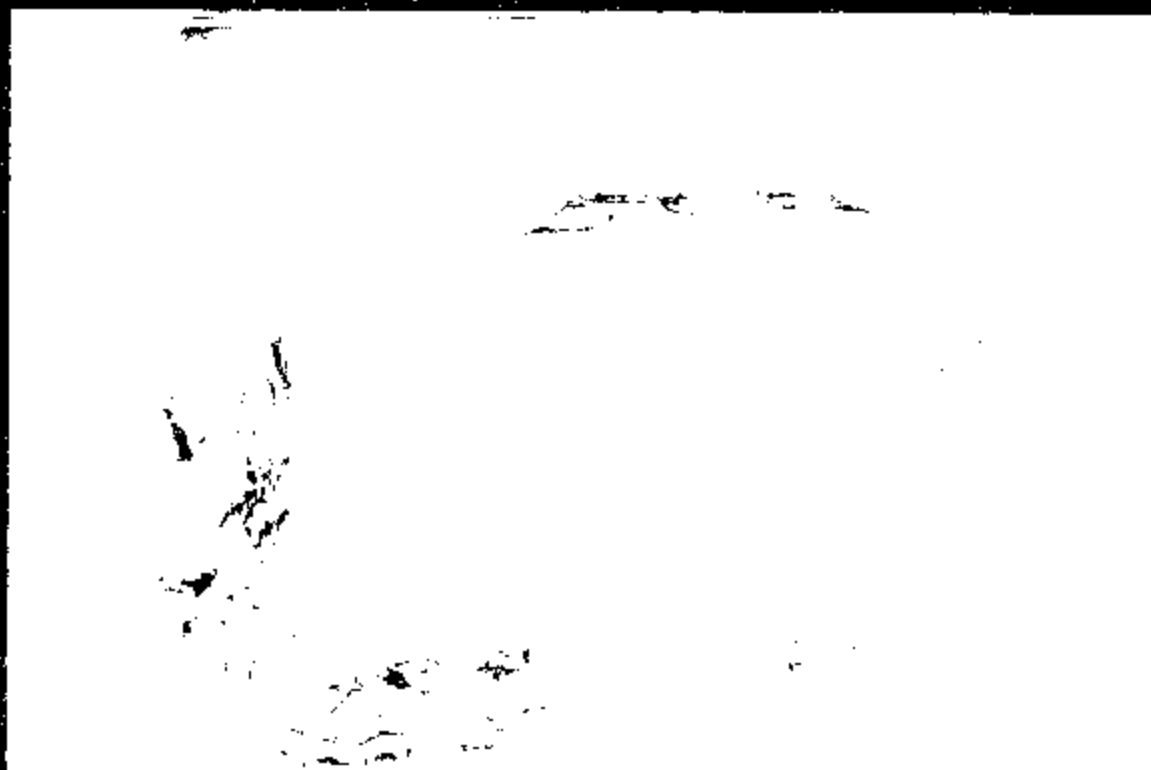
Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: PERFORMED DIAGNOSTIC TESTS AND REPLACED TRANSMISSION
TECH 141 PSN Y N / NN C 000NN NN22B0954691 P05PAWADLR 01 P05
A1DPNNN20N09Customer Comment: CUSTOMER STATES VIBRATION OR SHUDDER FROM
TRANSMISSION TECH 141 PSN Y N /

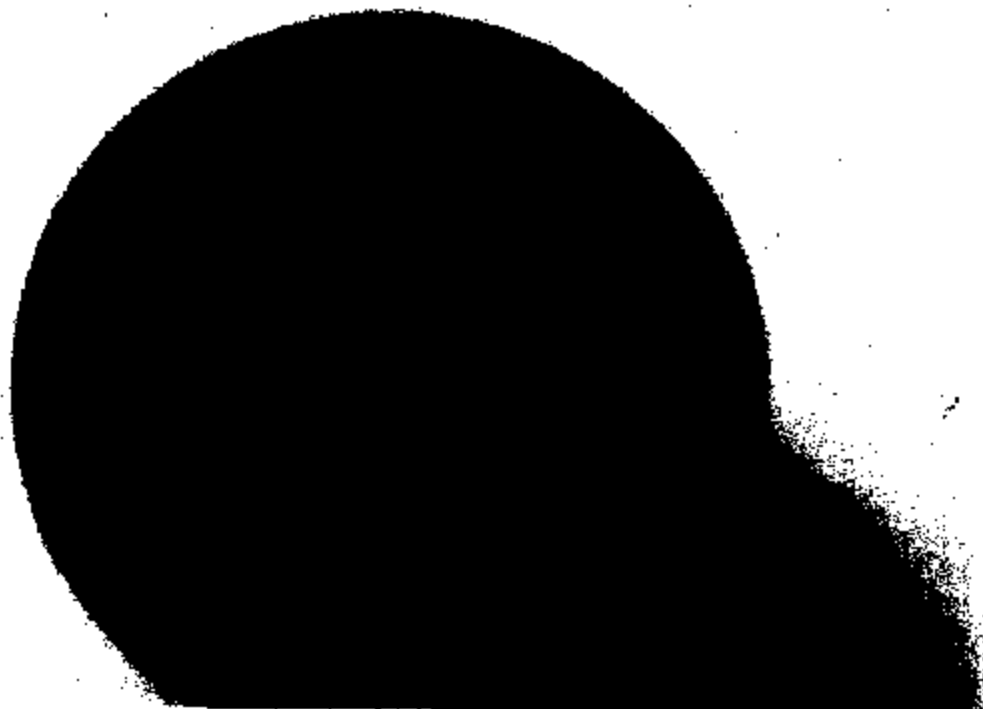
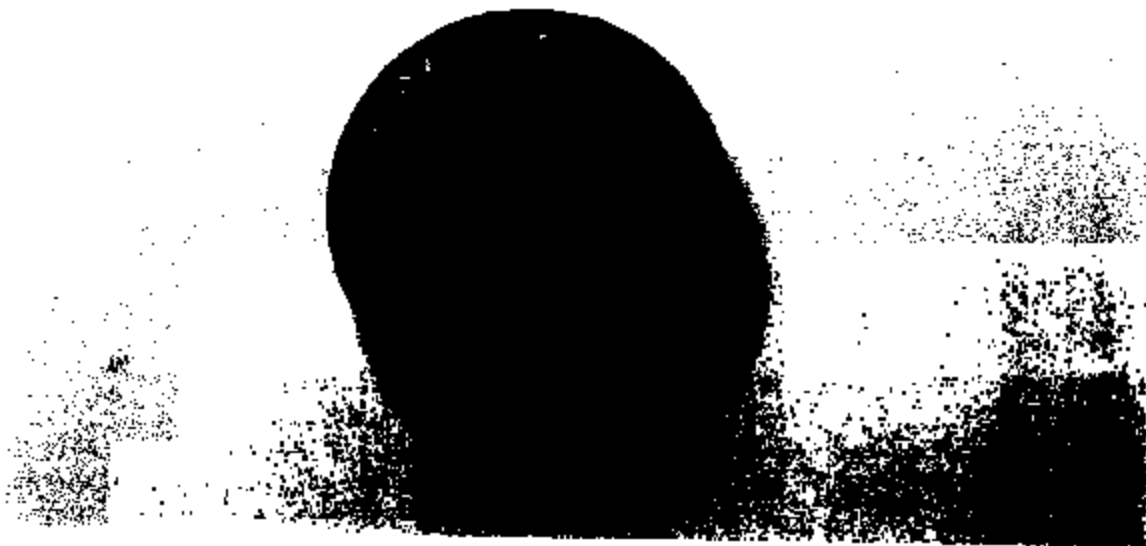
Labor Op Code Labor Op Description Labor Op Cost

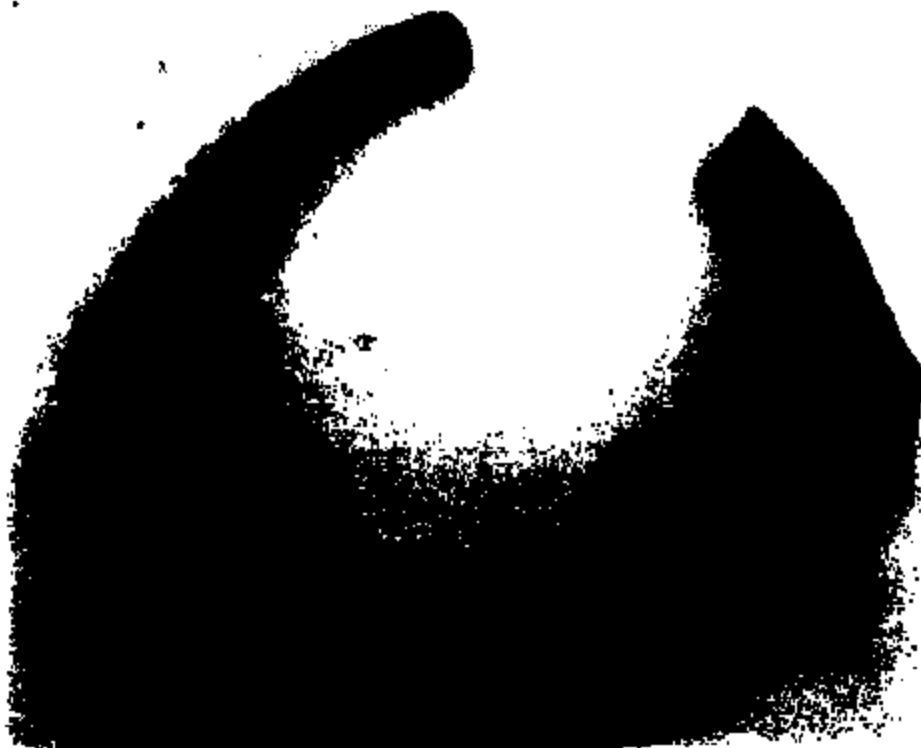
9523041 REPLACE 256.47

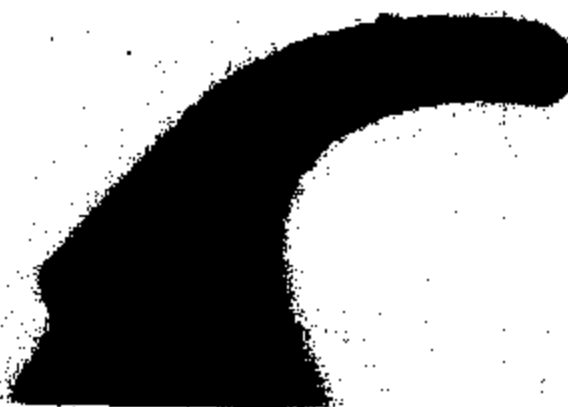
Causal	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	F6ZZ 7902 ARM	CONVERTER ASY	070100	1	149.33
N	XT 2 QDX MOTORCRAFT BATTERY	190101	12		17.64

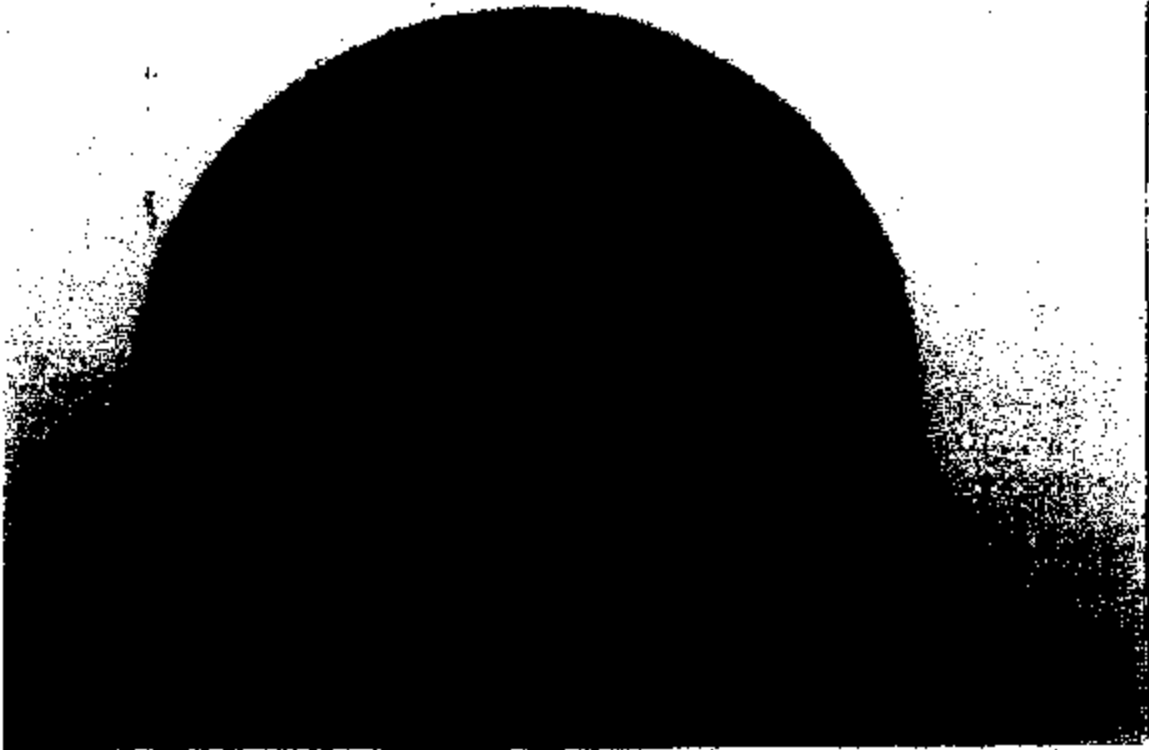












189

FL

NC

8/98

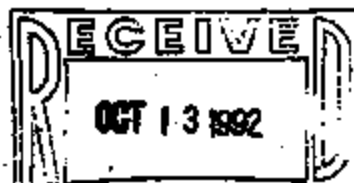
94-148719-46
4-11-82-N-37

4159

REDACTED

Claims Investigation Report
FIRE

REDACTED



DISTRICT

ORLANDO

LEGAL CAR FILE NO.

OWNER'S NAME AND ADDRESS

SELLING DLR.

SERVICING DLR.

VEHICLE MODEL

YEAR

MILEAGE

VEHICLE IDENTIFICATION NUMBER

CRA. VICTORIA 1992 3500+ 2FACP74W3NX139571

DATE OF FIRE

9-26-92

LOCATION

**5000 9TH AVE., N.
ST. PETERSBURG, FL**

ANY EVIDENCE OF ABUSE OR LACK OF MAINTENANCE?

YES

NO

ATTACH, STATEMENTS OF
DEALER SERVICE MANAGER,
MECHANICS, AND TOW TRUCK
DRIVER.

WHERE WAS INSPECTION MADE?

OWNER'S HOME

DATE

10-7-92

Term Inc. Fidelity
843 321-4342

NAMES OF PERSONS PRESENT

OWNER

DID ANYONE PREVIOUSLY EXAMINE VEHICLE?

STATE FARM INSURANCE

PREPARED BY

DATE

NEW Penguini 10-7-92

How was the vehicle being used when the fire was first noticed? How long?
(e.g., parked with engine off for 15 minutes, idling for 5 minutes, stop and
go driving for 30 minutes, etc.).

Describe: **UNIT PARKED IN OWNER'S DRIVEWAY
FOR 36 HOURS PRIOR TO FIRE.**

Driver observations of vehicle performance prior to noticing fire (e.g.,
running rough previous 15-20 minutes, smelled electrical, smelled fuel, heard
"pop", noticed nothing unusual, etc.).

Describe: **OWNER HEARD SMALL ELECTRIC MOTOR
RUNNING AT TIMES UNIT WAS PARKED WITH
IGNITION OFF. SWAYST AIR SUSPENSION MOTOR.
AIR SUSPENSION LIGHT CAME ON TWICE ON
LAST DAY UNIT
WAS DRIVEN.**

PAGE - 1

- I. A. Location of initial fire -- be as specific as possible (e.g., underdash - right side, or trunk - right rear).

1. ☒ Underhood: LEFT FRONT SIDE OF ENG. Comp.
2. ___ Instrument Panel/Dash: _____
3. ___ Trunk: _____
4. ___ Under Vehicle: _____
5. ___ Seat (Front/Rear; Left/Right/Center): _____
6. ___ Steering Column: _____
7. ___ Fuel Filler Area: _____
8. ___ Other: _____

B. Smoke/Flame

1. Location of Initial Smoke: LEFT FRONT HOOD AREA.
2. Color of Smoke: WHITE THEN BLACK
3. Duration of Smoke: 25-30 MINUTES UNTIL EXTINGUISHED.
4. Location of Initial Flame (or "No Flame/Smoke Only"):
LEFT FRONT UNDER GRILLE & LF WHEEL OPENING.
5. When Was Flame First Seen:
IMMEDIATELY AFTER OWNER SAW SMOKE.

C. Type of Fire (Describe)

1. Electrical: ☒ POTENTIAL AIR SUSPENSION MOTOR.
2. Exhaust System: _____
3. Fuel Leak: _____
4. Other Vehicle Fluid Leak: _____
5. Battery: _____
6. Other: _____
7. Unknown: ☒ UNABLE TO DETERMINE ORIGIN.

II. Vehicle System Inspection

A. Electrical System

1. Apparent Point of Fire Origin: LEFT FRONT ENGINE COMPARTMENT AREA.

2. Check Fuse Panel

- a. Fuses/Circuit Breakers Blown: SEIZED IN FUSE BOX
b. Oversize Fuses Used: UNABLE TO INSPECT.

3. Note Electrical Components Damaged/Destroyed:

ALL UNDER HOOD

4. Check Wiring at Point of Fire Origin:

- a. Wire(s) Penetrated by Sheetmetal, or screws/cut/or spliced:

DESTROYED

- b. Proper/Improper Routing:

- c. Insulation/Connector Condition — Subject to Chafing/Source:

DESTROYED

- d. Color of any Bared Copper Wires: RED/COPPER/BLACK

- e. Wire Strands Fused/Welded Together: NONE OBSERVED

- f. Bending or Bailing of Wires Where Separated: NONE OBSERVED

3. Check Condition of Components

- a. Utilize External Power Source to Determine if Component Still Functions (Excessive Draw? - Drag?):

DESTROYED

- b. Attempt to Manually Rotate Electrical Components (e.g., Blower Motor, etc.):

DESTROYED

2. Exhaust System

1. Check Appearance of

- a. Catalytic Converter:

- b. Muffler:

- c. Exhaust Manifold:

N/A

- d. Component Clearance to Floorpan, Crossmembers, Other Components, etc.:

- e. Note Any Holes, Dents, Separations, Missing Components (e.g., Heat Shields, Manifold Bolts, etc.). Comment:

2. If catalyst/muffler appear to be location of fire origin, check engine idle speed, ignition timing, etc. Comments: _____

N/A

C. Fuel System

1. Examine tank, lines, fuel metering systems for evidence of fuel leaks

a. Fuel Tank (Perforations, Seams, Sanding Unit, etc.): _____

NONE

b. Fuel Lines, Hoses, Fittings and Connectors: _____

DESTROYED UNDER HOOD; CLIP IN PLACE.

c. Fuel Metering System (Carburetor, Fuel Rail, Injectors): _____

DESTROYED

2. Note any evidence of modified or Non-OEM components (e.g., rerouted fuel or vapor lines, non-OEM gas cape, modified filler pipe, etc.): _____

NONE

D. Other Fluid Leaks

1. Examine engine for evidence of possible oil leaks (e.g., valve cover gasket): _____

DESTROYED

2. Possible brake fluid leaks (check master cylinder fluid level, examine for cut/pinched/cracked lines): _____

DESTROYED

3. Transmission cooler connections (fluid level and condition, examine lines): _____

DESTROYED

4. Power steering fluid (fluid level, examine lines): _____

DESTROYED

III. General Comments

1. Analyze and describe burn patterns

a. Paint Baked/Pealed/Blistered: ALL FORMER
SHEET METAL - SEE PHOTOS

b. Metal Bared and Outboard (Sheet Metal):
AS ABOVE

c. Low Temperature Metals (see Chart) Heat Damaged:
RADIATOR, CONDENSER, HTR. CORE, ETC.

d. Condition of Plastic, Rubber, Cloth Fabrics:
CONSUMED, DESTROYED.

2. Note any Non OEM Equipment installed:

NONE OBSERVED

3. Other Observations/Comments:

FUEL CLIPS IN RACE
FUSE BOX HEAT DAMAGED, UNABLE
TO INSPECT FUSES.
INSTRUMENT PANEL HEAT &
SMOKE DAMAGED.

REAR DEFROSTER & AIR SUSPENSION
REMOVED BY CARLISLE FORD ON
1/11/92 # 66903 & 65953, 5/14/92
& 6/1/92 RESPECTIVELY.

NAME

DATE



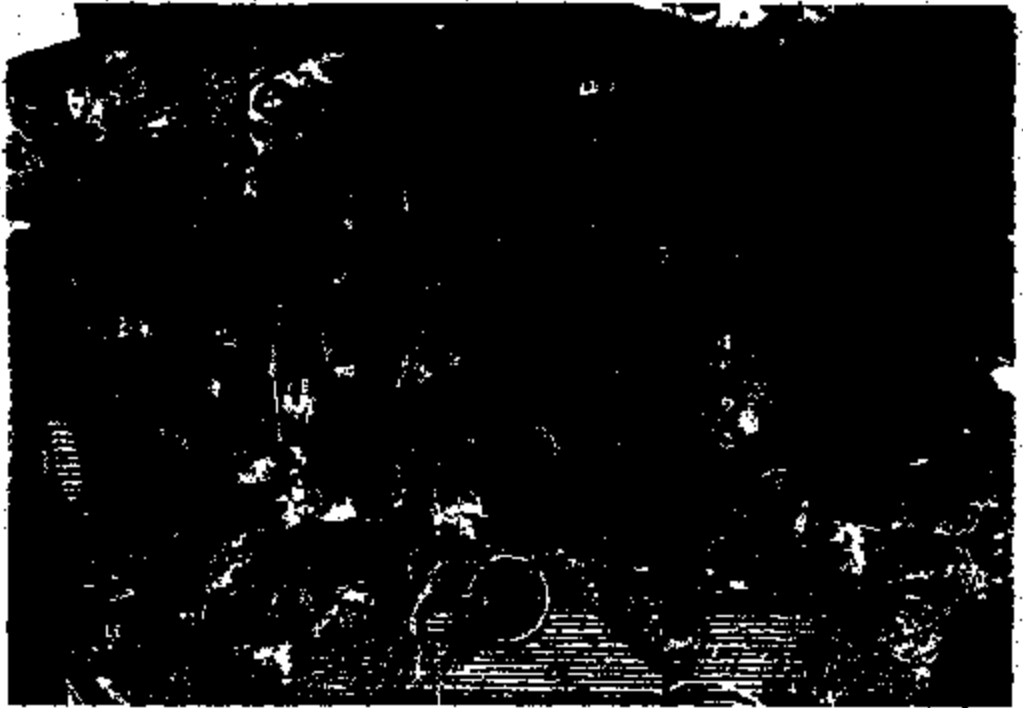
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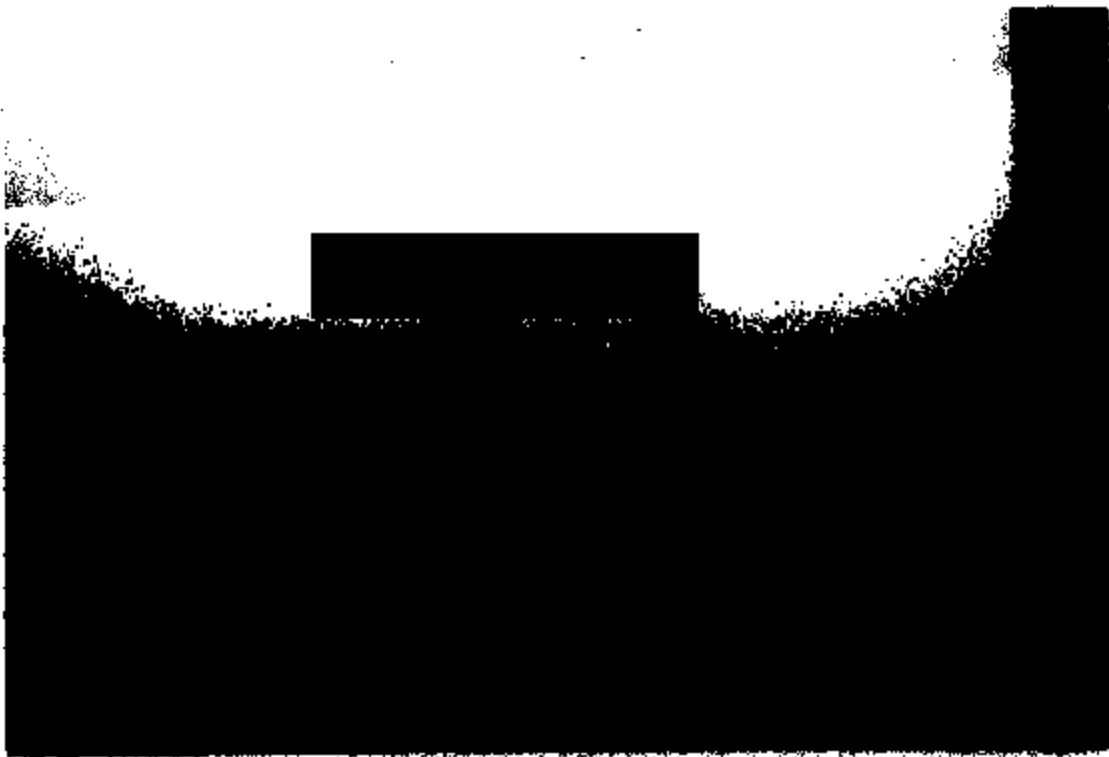


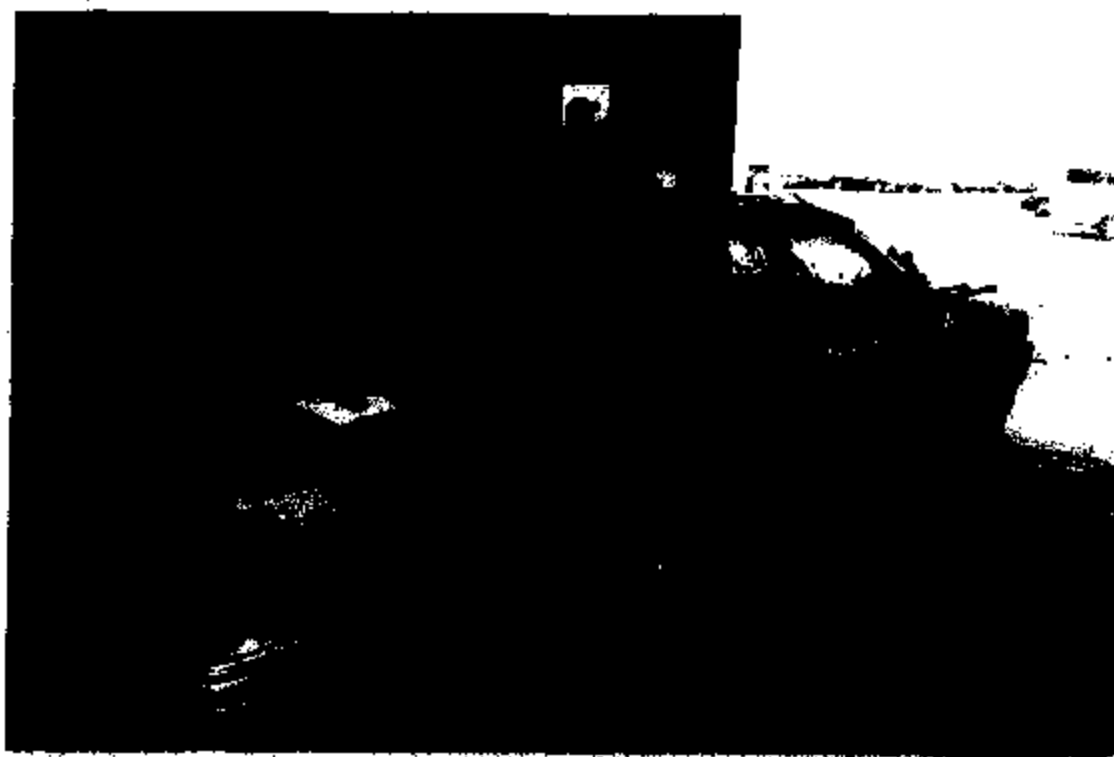




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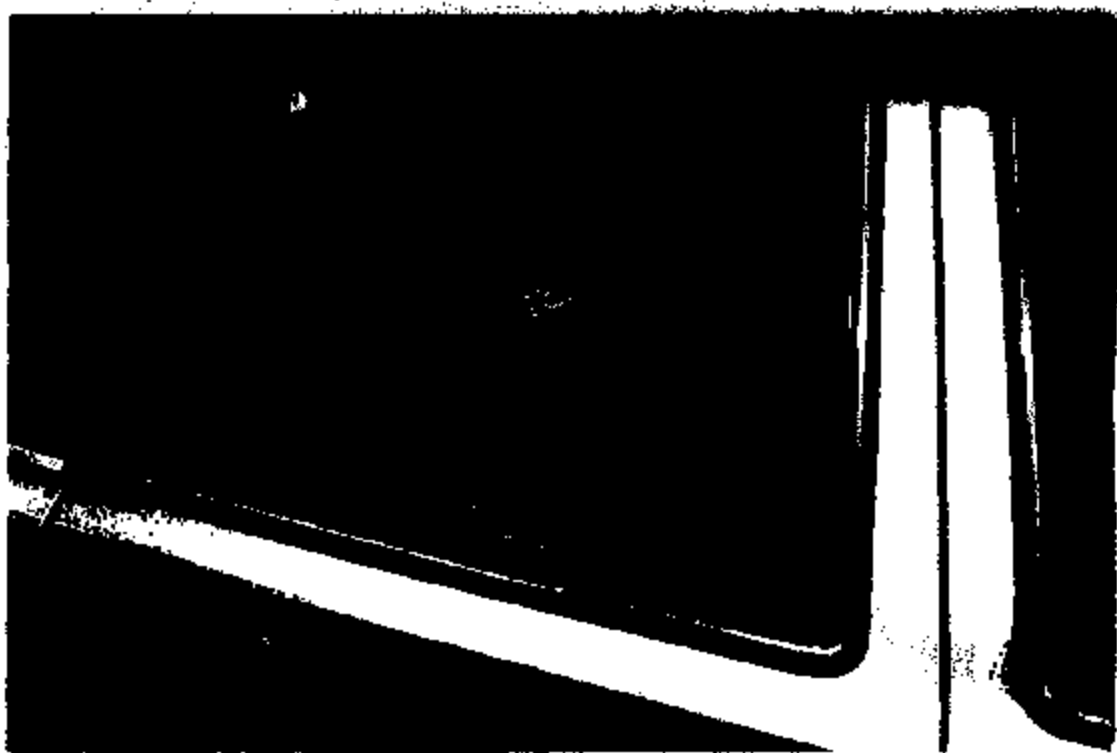


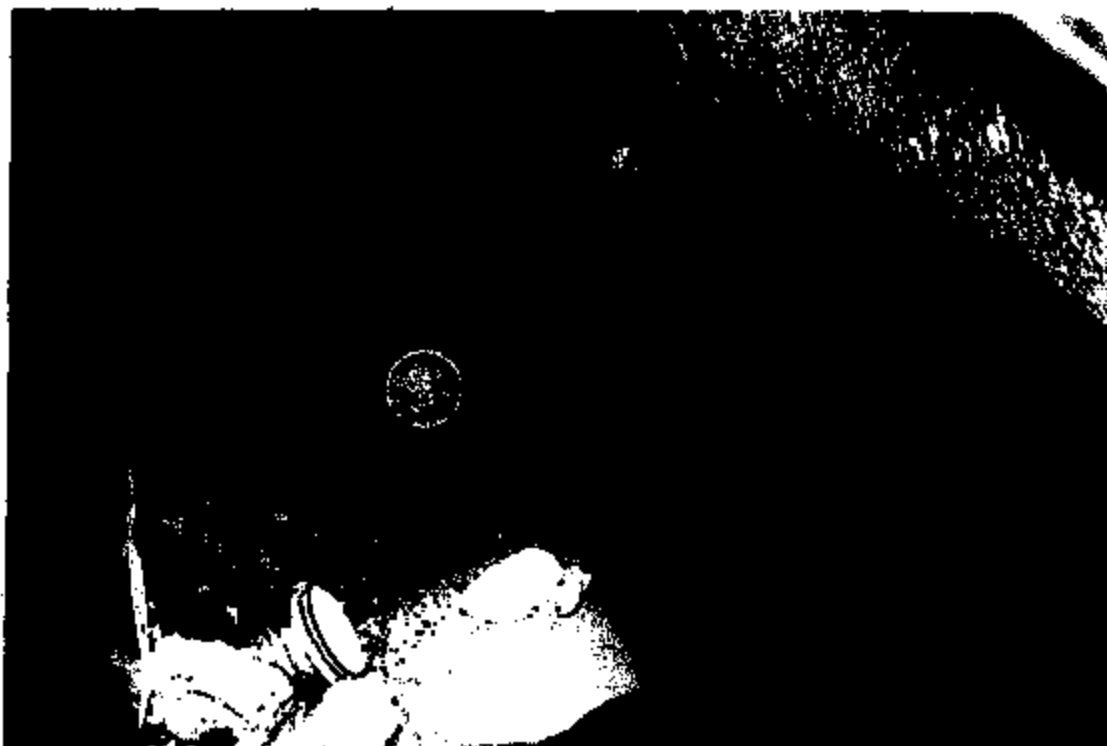


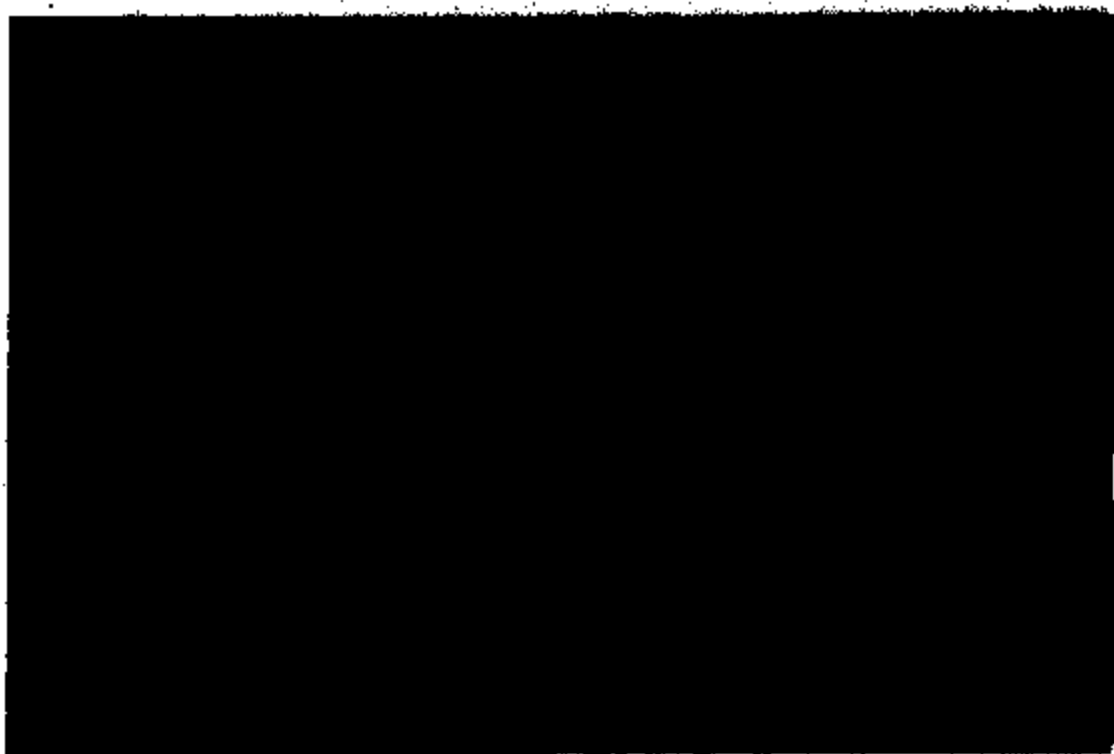




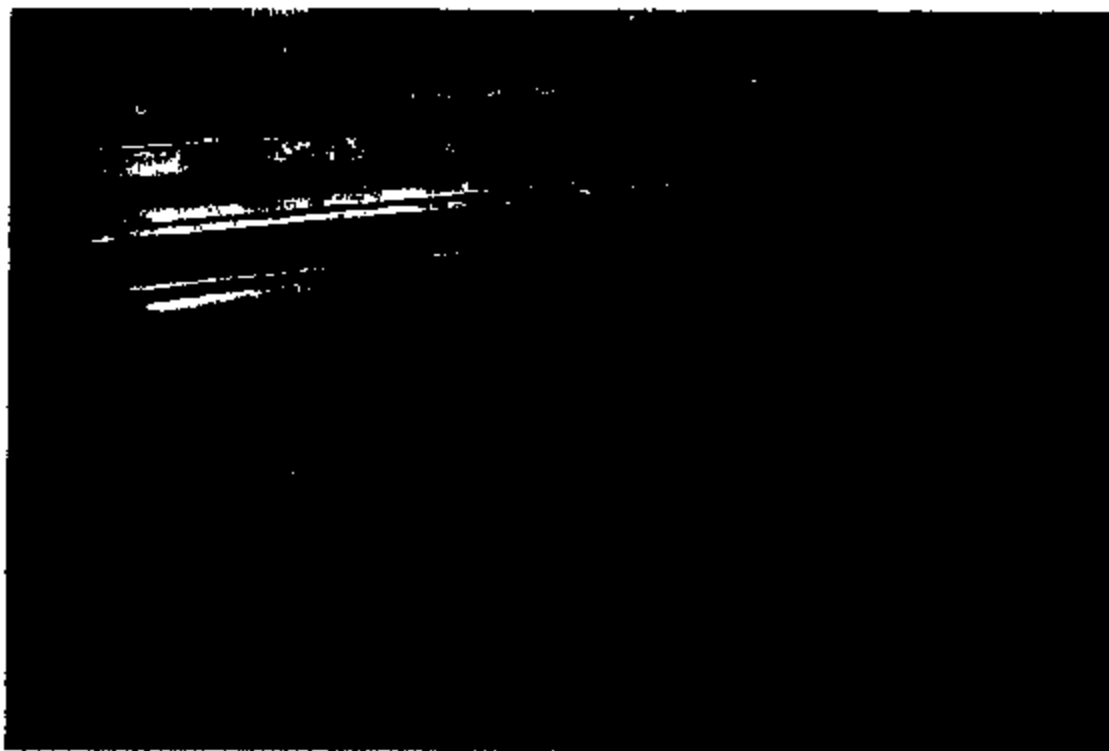


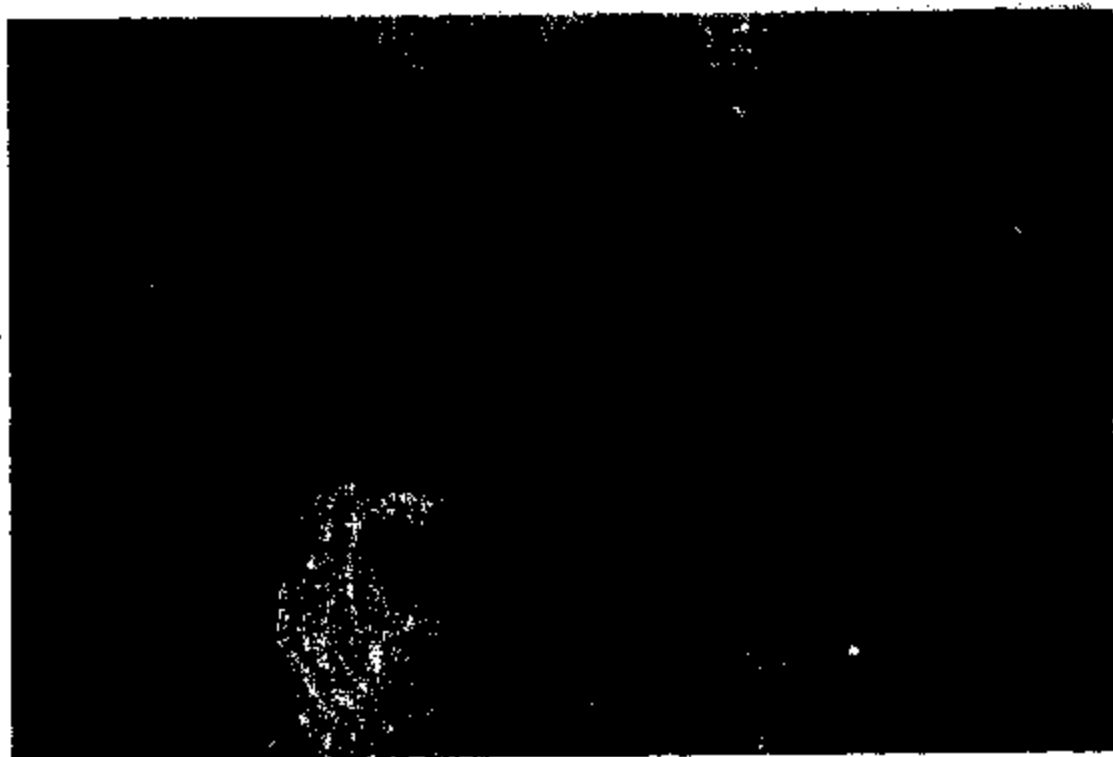




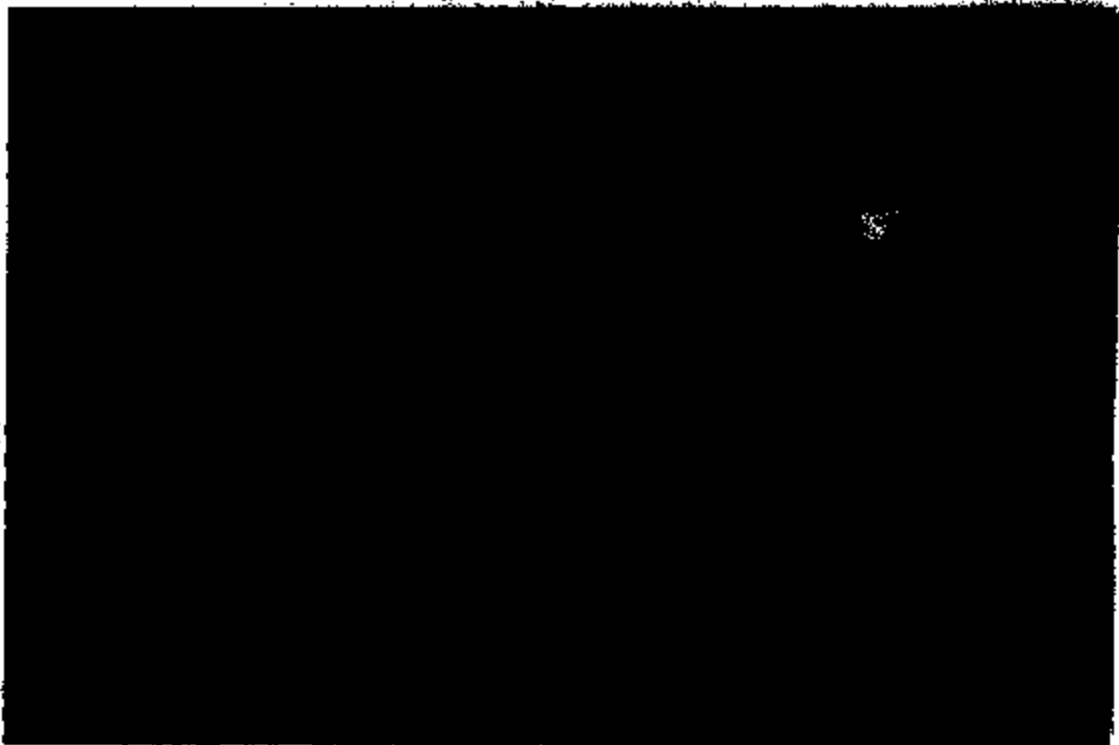
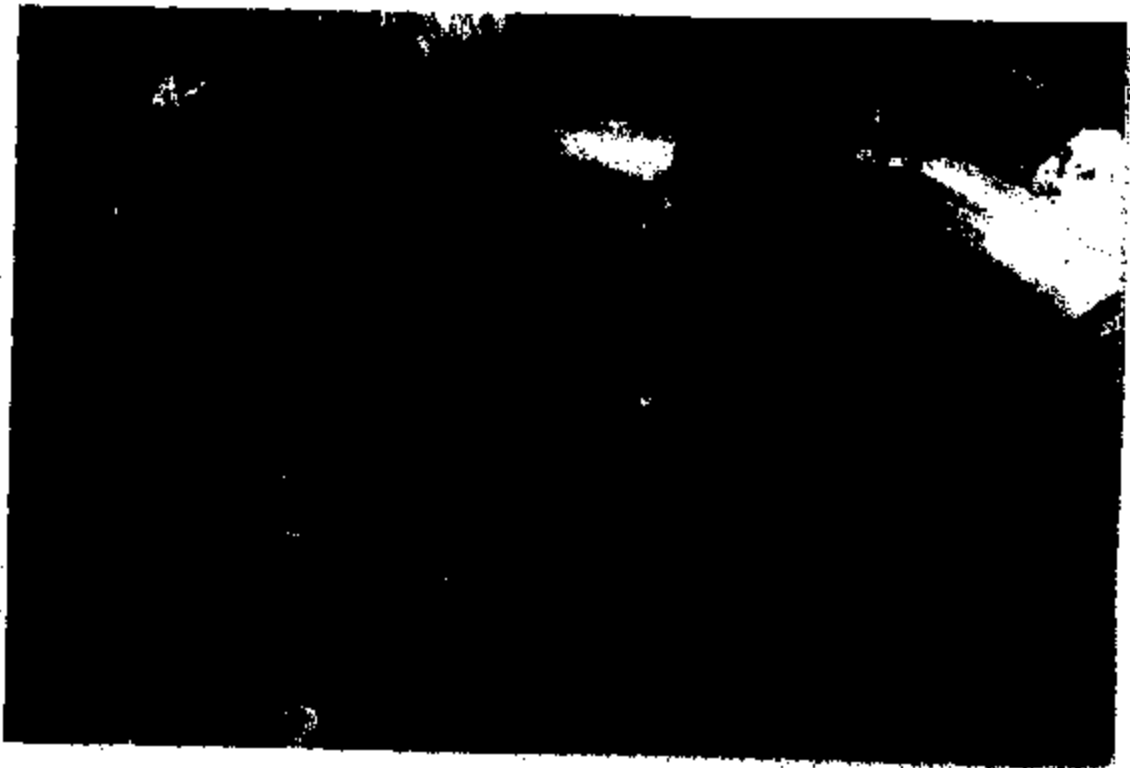


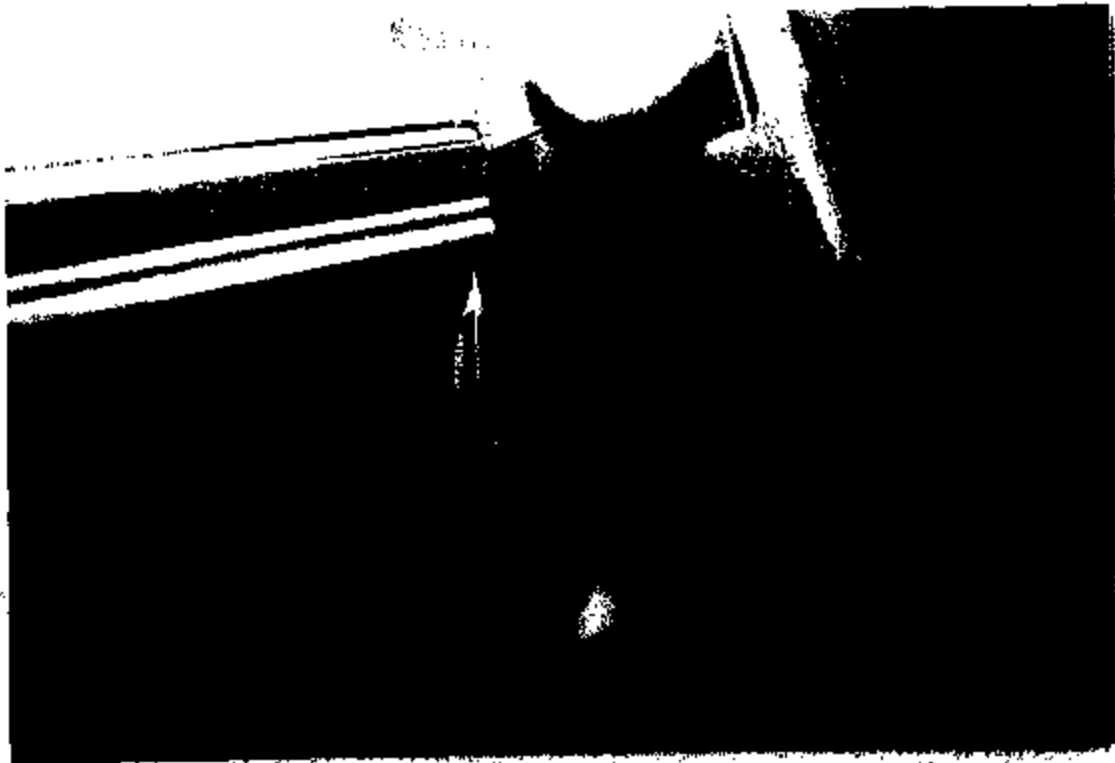








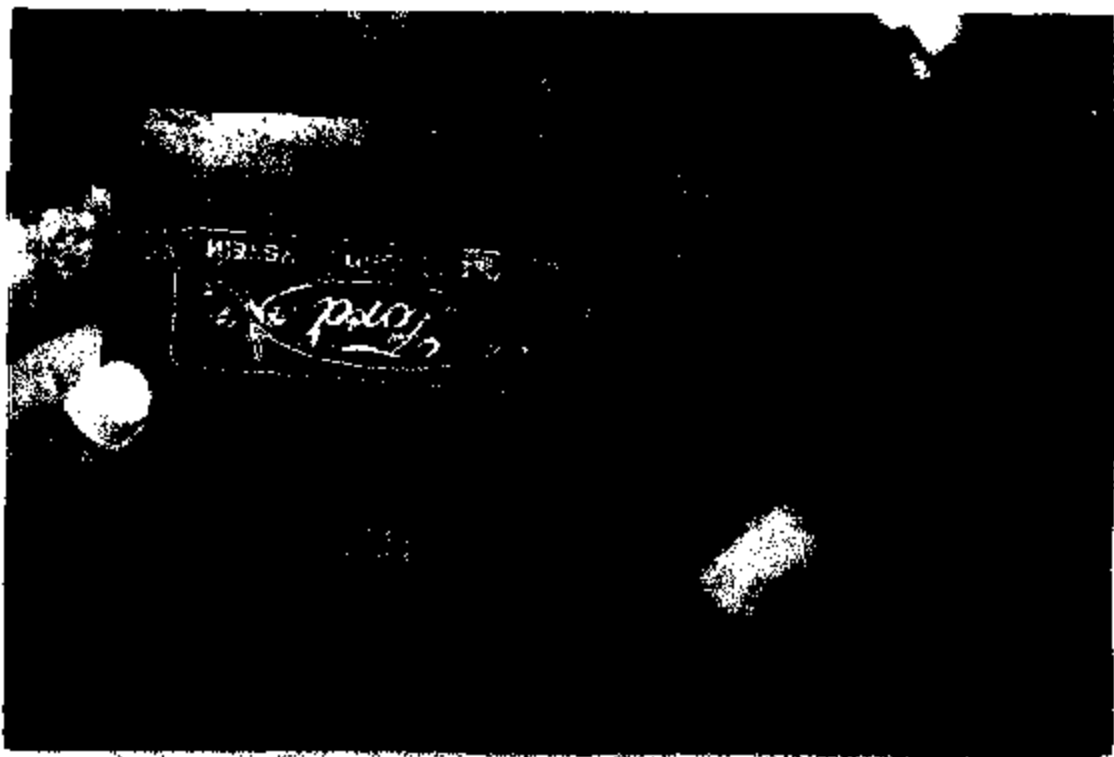




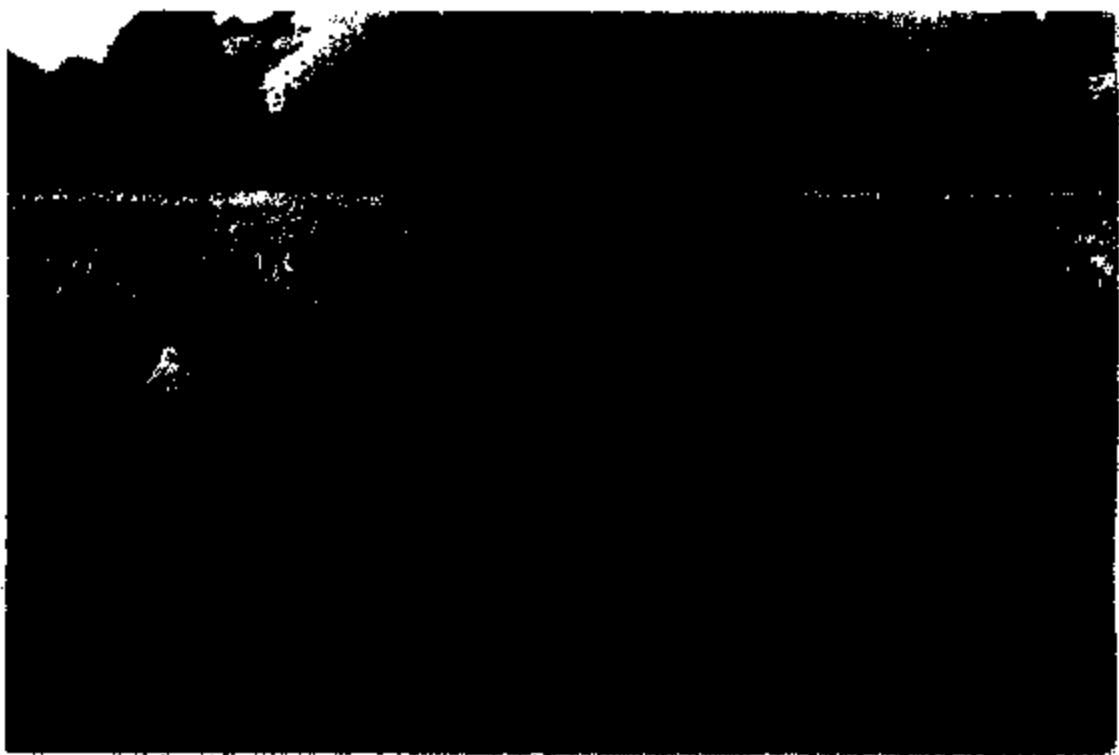


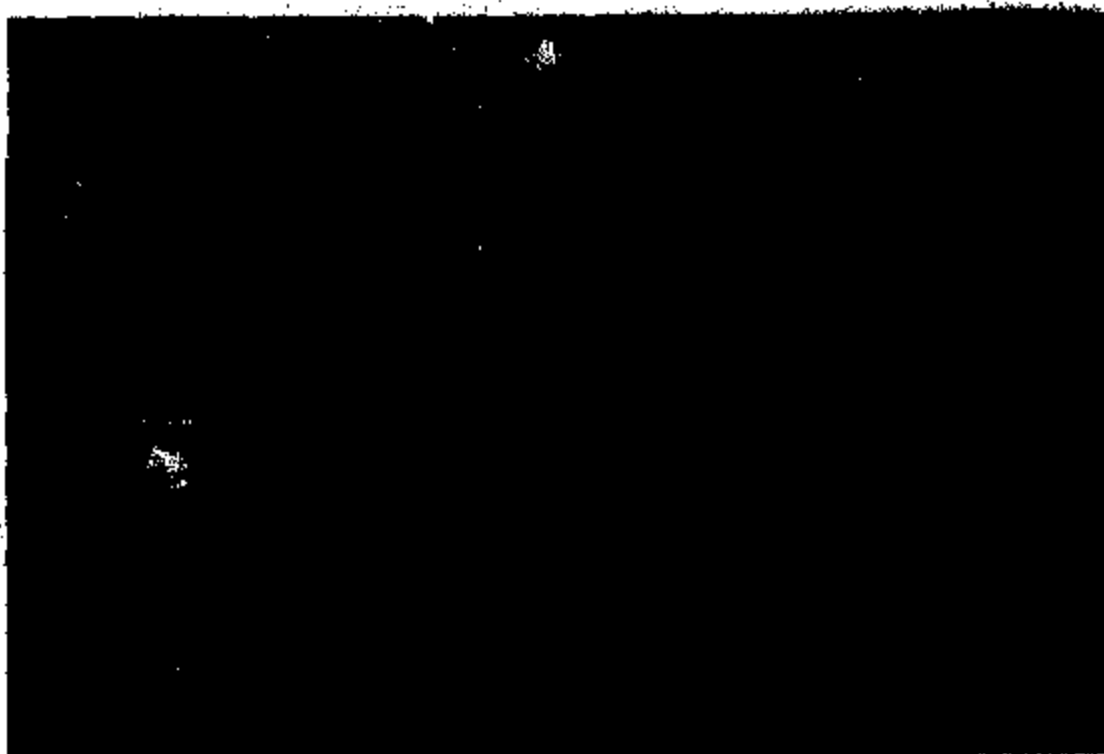


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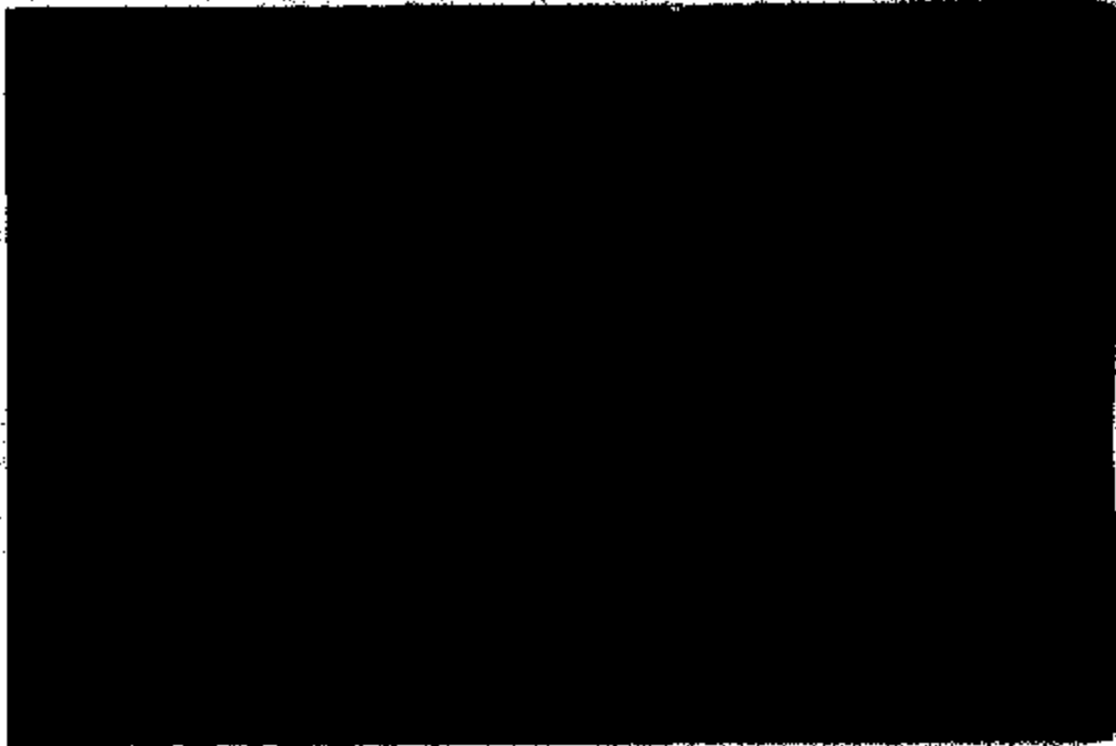
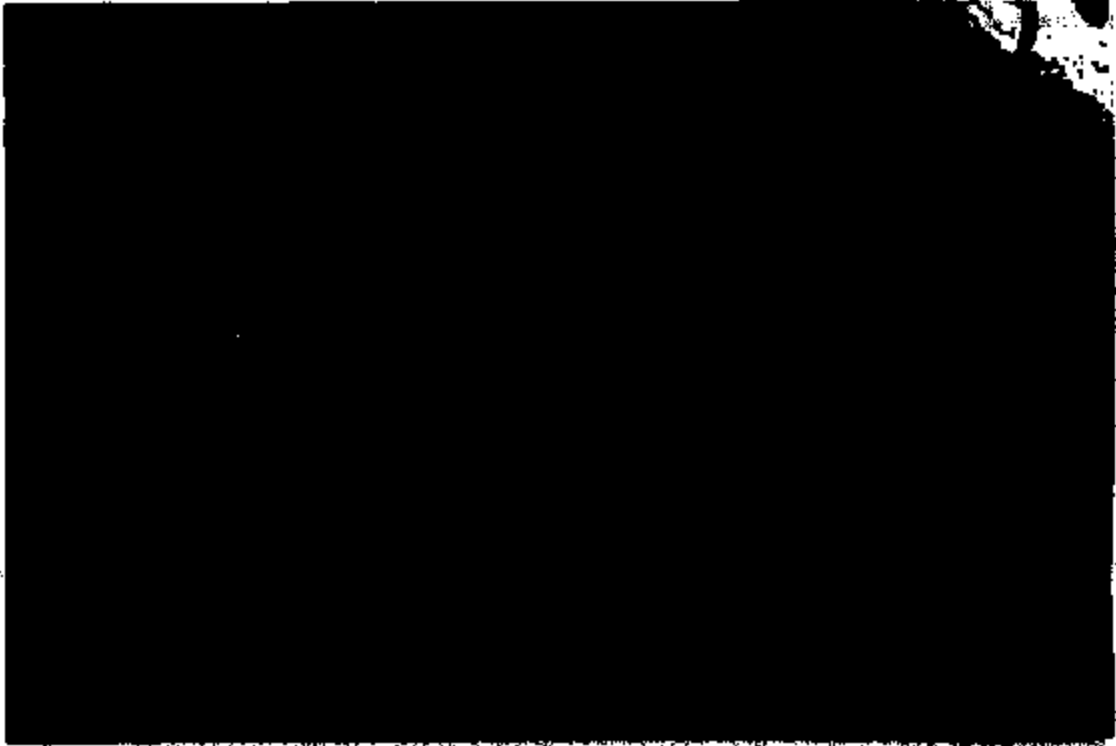


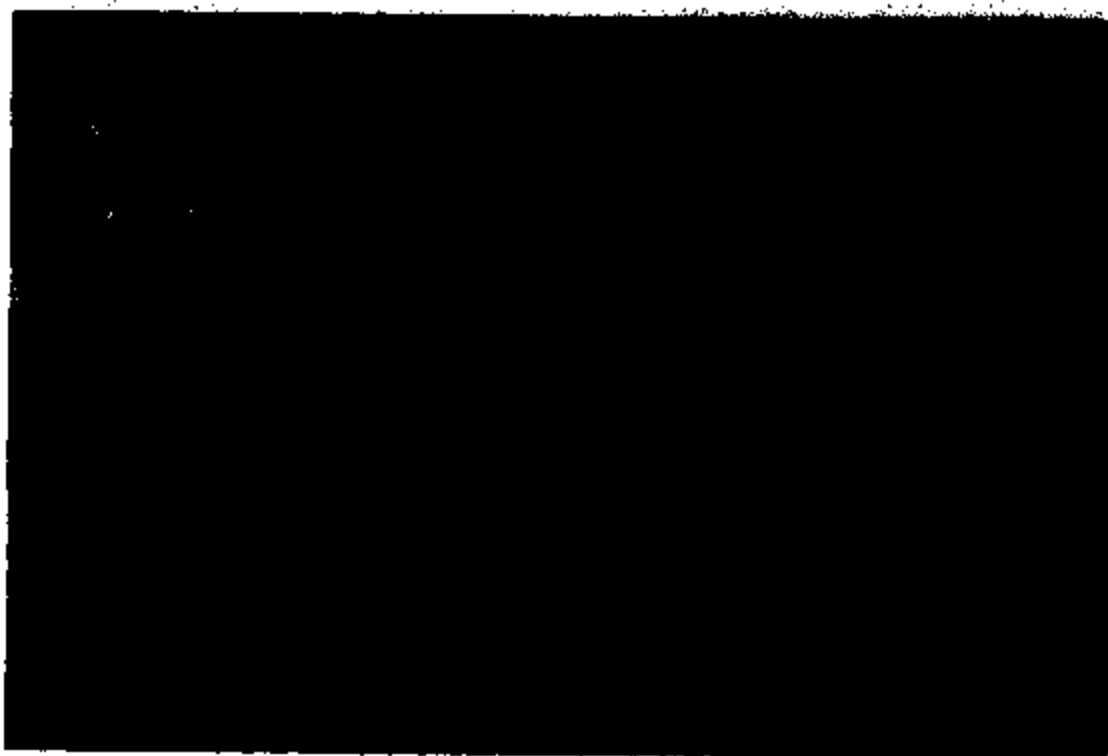
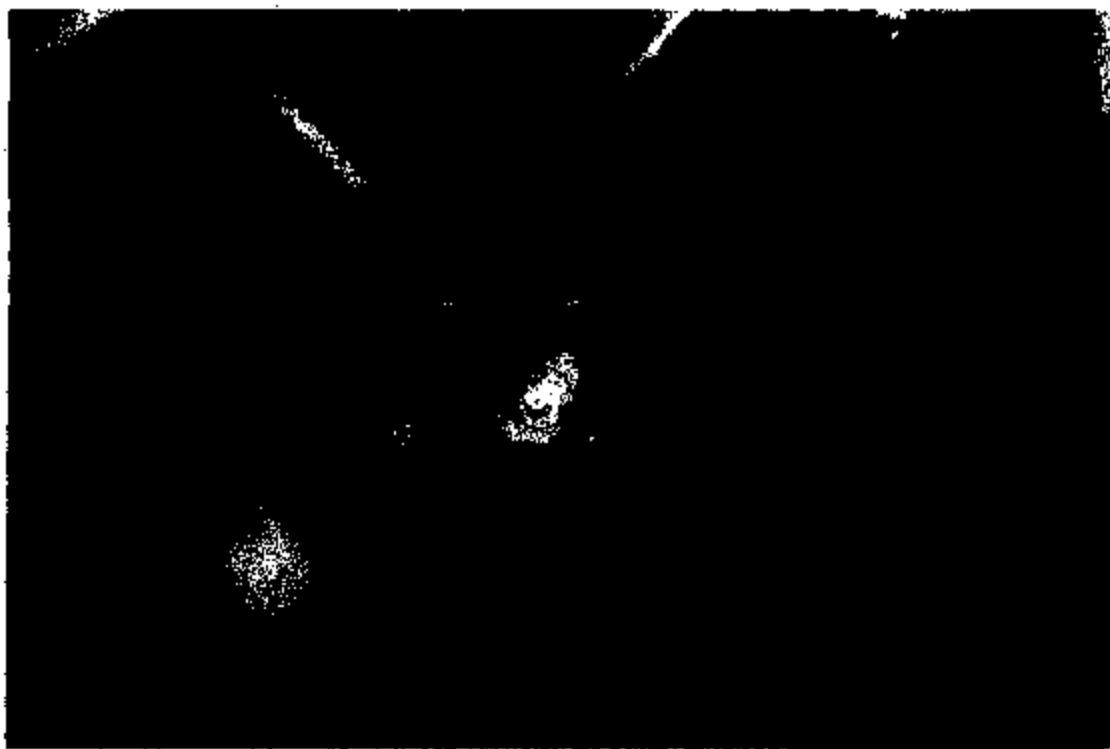










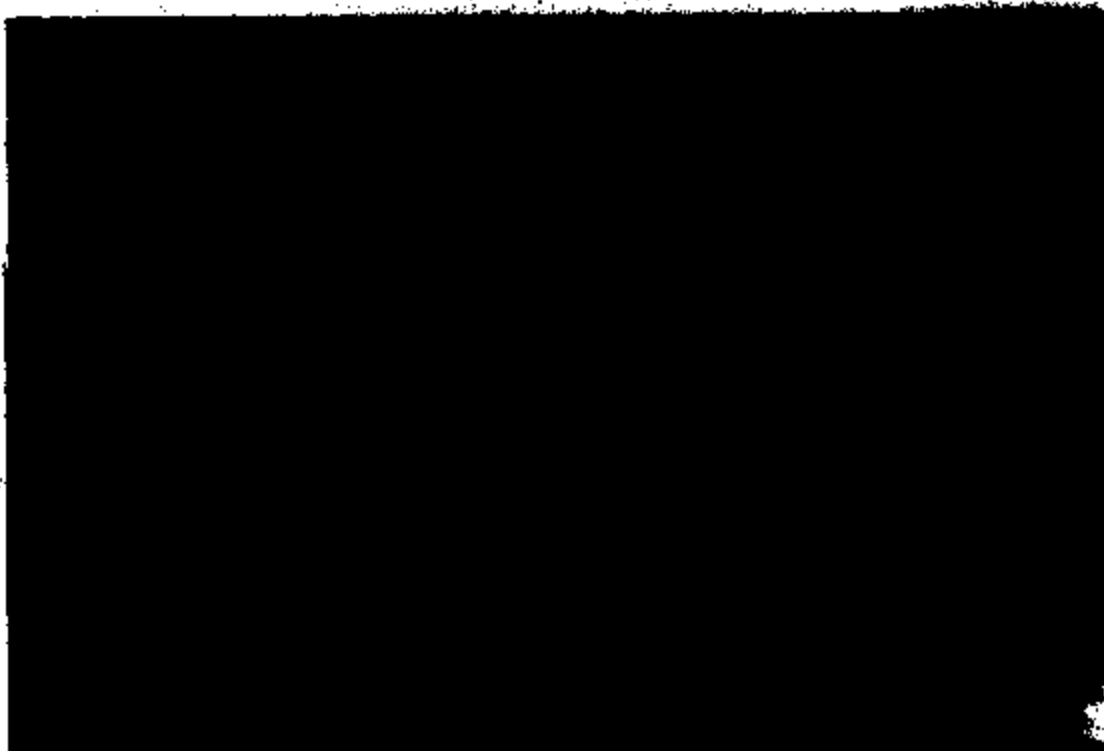


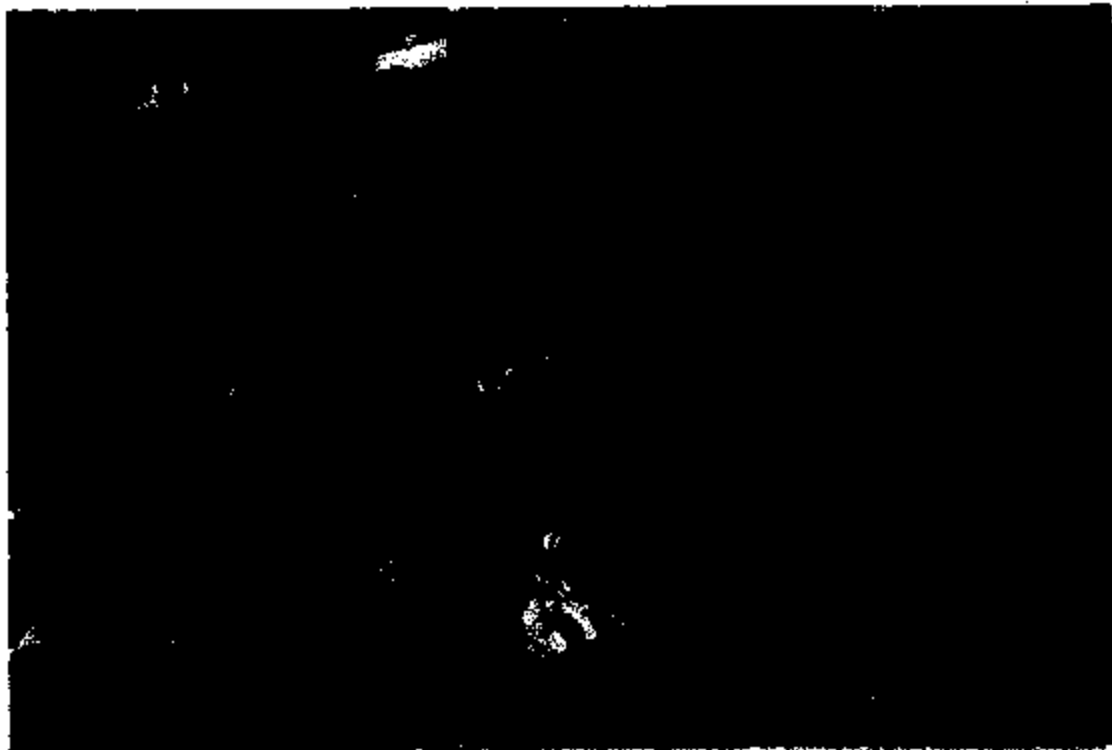


















FIRE - EXPLOSION - THEFT - INJURY
Licensed & Bonded

November 8, 2000

Ms. Andrea Vega
State Farm Insurance Company
32600 Stephenson Highway
P. O. Box 9634
Madison Heights, Michigan 48071-9634

IN RE: [REDACTED], DETROIT
YOUR CLAIM NO: [REDACTED]
OUR FILE NO: 00-783FA
DATE OF LOSS: SEPTEMBER 6, 2000

PREDICATION

This report is predicated upon the request of Ms. Andrea Vega, Claims Representative, State Farm Insurance Company, to conduct an investigation into the fire loss of a 1993 Lincoln, Town Car.

MICHIGAN SECRETARY OF STATE

In a check with the Michigan Secretary of State it was ascertained that vehicle identification number 1LNLM81W9PY723209 is titled to [REDACTED]. This record further indicates that the vehicle is a 1993 Lincoln, Town Car, with a transferred title issued January 14, 1994. The actual mileage listed at the time of this transaction was 26,449. It should be noted that Detroit Postal Credit Union holds a secured in the vehicle.

MICHIGAN FIRE INCIDENT REPORT

A fire report was obtained from the Detroit Fire Department indicating incident number 23201. According to this record Engine 52 responded to vehicle fire on September 6, 2000 at 5520 Audubon at 9:02 p.m. The officer in charge lists the area of origin as the engine area, with the type of material first ignited as PYC. The probable act or omission is listed as short circuit. Also obtained was an exposure structure fire report involving the residence located at 5502 Audubon. (See enclosed reports)

518 BIDDLE - WYANDOTTE, MICHIGAN 48192
(734) 282-7810 - FAX (734) 282-1218

8082-828 31220

IN RE: [REDACTED], DETROIT
YOUR CLAIM NO: 22-V389-876
OUR FILE NO: 00-783FA

November 8, 2000.

ORIGIN AND CAUSE

On September 20, 2000, Investigator Borrello responded to Northeastern Auto Salvage located in New Haven, Michigan to conduct an examination of the insured's 1993 Lincoln, Town Car. Once at this location said vehicle was found within an outdoor, secured storage lot and was identified through vehicle identification number 1LNLM81W9PY723209.

Upon initial approach of the vehicle, fire damage was observed to the engine compartment of the vehicle. This Investigator observed that the burning appeared more intense to the left side of the engine compartment in that the left front tire was near totally consumed, as well as the alloy wheel being consumed, with the greater consumption pointing toward the engine compartment. This Investigator observed that the plastic grille work and aluminum hood were partially consumed and melted, with the greatest fire damage emanating from the left side of the engine compartment. The fire was in the beginning stages of extending to the interior compartment through the windshield opening, as well as partially melting the top instrument panel cover.

In a cursory examination of the undercarriage no evidence of the fire originating within this area was found. This Investigator observed that the undercarriage was free from any evidence of a combustible liquid leak or leaking of the fuel tank and fuel lines. Further examination of the undercarriage failed to reveal any evidence of the exhaust system and catalytic converter being a source of ignition.

Upon entry to the interior compartment, this Investigator observed the partial consumption of the upper instrument panel cover. This Investigator observed sooting throughout the interior compartment; however, all of the damage was deemed secondary in nature as a result of the engine compartment fire.

During the course of the interior compartment examination this Investigator observed that the electronic display dash was disabled and no mileage reading could be obtained. An oil change sticker was observed at the upper left windshield from Pennzoil Top Lube Quality Oil Change in Detroit. It indicated the next oil change date of December 1, 2000 and mileage of 115,224. This would indicate that the mileage at the time of the oil change was approximately 3,000 miles less.

As an overall examination of the vehicle was performed, the deepest and most intense burning emanated from the engine compartment area. Upon entry to the engine compartment, high and natural burning of combustible items was present with the greatest consumption being in the left fender apron area. This Investigator observed that the right side was less damaged, and many

IN RE: [REDACTED], DETROIT

YOUR CLAIM NO: [REDACTED]
OUR FILE NO: 00-783FA

November 8, 2000.

combustible items remained relatively intact. Further, burn patterns, to include the partial consumption of the radiator, pointed to the right fender apron area. Within this area this Investigator observed that the motor for the ABS brakes is located, as well as the hoses for the power steering, fuel line and brake system. Also within this area were the remains of the main wiring harness.

Said vehicle is aspirated by means of a multi-port fuel-injection system. An examination of the throttle body area for any evidence of a backfire was performed and none was found. This Investigator did observe that the fuel rails were fire damaged, yet failed to display any evidence of a preexisting leak. Continuing the examination of the fuel system, this Investigator observed that the flexible fuel supply and return lines were consumed by the fire. The composite cam cover adjacent to same remained relatively intact. This Investigator further observed that the quick disconnect style connections at the fuel rail were in place and lacked any evidence of a preexisting leak.

The engine compartment was examined for any evidence of a preexisting combustible liquid leak and none was found. This Investigator did observe secondary fire damage to the power steering hoses at the left lower engine compartment, however, portions of the hose material remained intact at the connections. Continuing the examination of the engine, this Investigator observed no evidence of a preexisting leak at the cam cover and the fill cap was damaged yet intact at the time of the fire.

The examination then focused on the electrical system and the following was revealed. This Investigator observed that the battery, which is located at the right front corner of the engine compartment, was melted yet intact. This Investigator observed that the wiring in this area was fire damaged yet displayed no evidence of a malfunction that could account for the fire damage present.

The alternator is located at the center upper engine and was observed as being fire damaged yet relatively intact. No evidence of an electrical malfunction was found within the area nor was there any evidence of improper repairs to the alternator. The electrical examination focused in the area of the deepest and most intense burning which is the right fender apron area. This Investigator observed that the main wiring harness that enters the interior compartment at the firewall was heavily fire damaged. This Investigator observed that the branch circuit that travels to the right of the engine compartment to the engine was not as severely damaged. The deepest

IN RE: [REDACTED], DETROIT
YOUR CLAIM NO: 22-V389-876
OUR FILE NO: 00-783FA

November 8, 2000.

and most intense burning emanates on the wiring harness that is located at the right fender apron area. This Investigator observed evidence of relays and contact points that were beaded and partially melted. Further examination of the wiring revealed wires that were heavily damaged by heat and disintegrated upon examination. This Investigator did observe other evidence of contact points for relays that were unharmed; however, areas of pitting were found.

After completing the above inspection and examination, it is the opinion of this Investigator that the fire was accidental in nature and originated within an electrical malfunction in the area of the right fender apron.

OWNER INTERVIEW

A telephone interview was conducted with [REDACTED] relative to the fire loss involving said vehicle. It was ascertained that the vehicle was purchased used when it was approximately one year old. Source stated that he was not sure of the mileage at the time of loss; however, he stated that he believes it was average for its age. [REDACTED] further stated that no recent repairs have been done to the vehicle nor has it ever been involved in any major collision or theft losses.

In further conversation, [REDACTED] stated that the vehicle was parked within the driveway on Audubon Street when the fire occurred. He stated that the vehicle had been parked for about an hour or more before the fire was discovered. He believed that the neighboring house or a passerby was the individual who discovered the fire. He stated that the fire department, after extinguishing the fire, told him they believed the fire was due to an electrical short in the engine.

In continued conversation, he stated that he has never received any recall notices on the vehicle and prior to parking the vehicle, it had been running fine. He further stated that he experienced no unusual noises prior to parking the car nor did he detect any unusual odors.

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

In a check with the National Highway Traffic Safety Administration it was ascertained that three recalls are in effect for said vehicle. Review of recall number 99V124000 indicates that the speed control deactivation switch can develop a resistive short in the electric circuit that could potentially cause an under hood fire. A fire is possible both when the vehicle is running and when the vehicle engine is off. Also, the short could disable the speed control system or cause the brake light fuse to open. (See enclosed recall notice)

IN RE: [REDACTED] DETROIT
YOUR CLAIM NO: [REDACTED]
OUR FILE NO: 00-783FA

November 8, 2000.

SUMMARY

After completing an examination of the vehicle, reviewing the fire report, conducting an owner interview and reviewing recall information from the National Highway Traffic Safety Administration, it is the opinion of this Investigator that the fire was accidental in nature. It is this Investigator's further opinion that the fire originated within the area of the left fender apron within the engine compartment. This is the area described in the recall for said vehicle.

Based on the abovementioned facts and circumstances, it is the recommendation of this office that this file be reviewed for subrogation against the responsible party. Should subrogation be pursued, it is advisable that the responsible party be placed on notice and given an opportunity to examine the vehicle.

This report is being forwarded for your review. Should the Claims Representative have any questions regarding this report, feel free to contact the undersigned.

Submitted by

SFB
Samuel F. Borrello

SFB/kd

A SOS 13 09/11/2000 14:40:09 CCF/JAVAPL999/18.

53:1:1LNLM81W9FY723209.

TITLE INFORMATION:

1993 LINCOLN 1LNLM81W9FY723209 34 FOUR DOOR TRANSFER
01/14/1994 140E0130139 TOWN CAR 26449 A

DETROIT

DETROIT

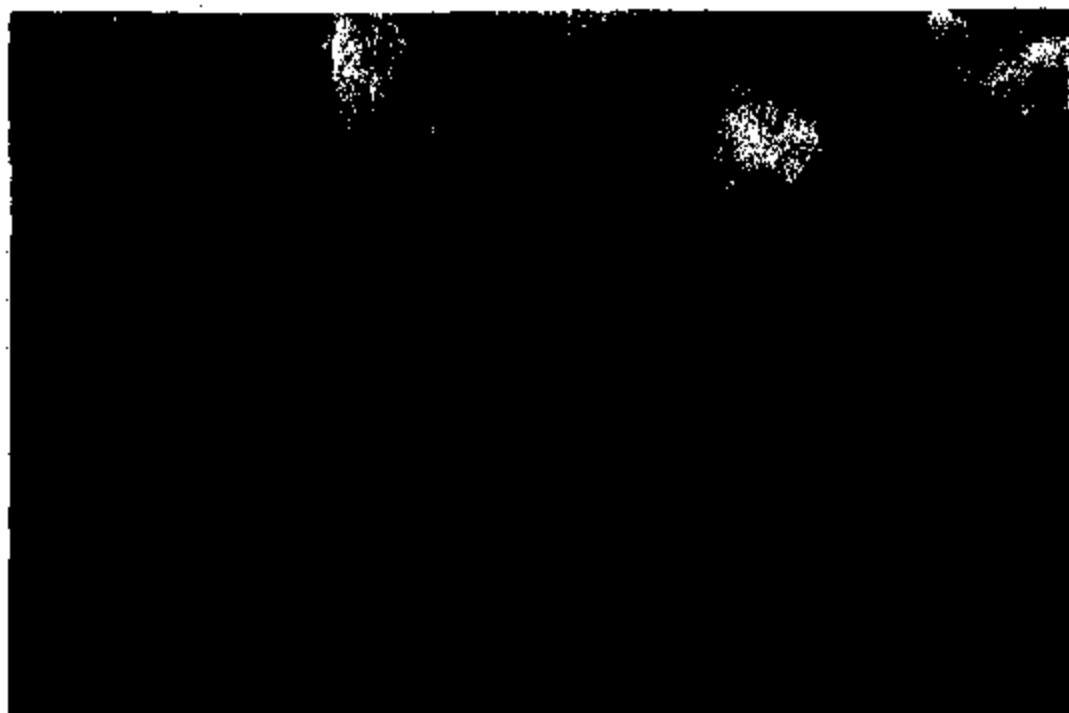
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12/02/2000
MI SOS

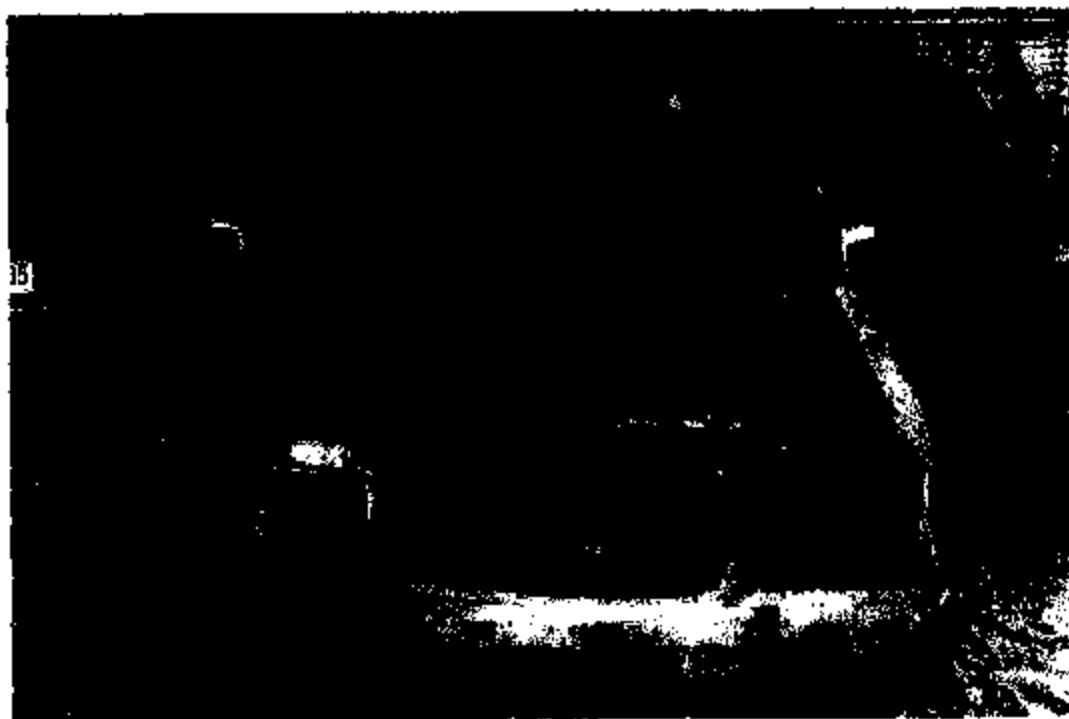
PC-BUREAU

MFIRS-A
INCIDENT REPORT

1. Date of Loss: 8/20/73 2. Time of Loss: 2:30 PM 3. Location: 1010 1st St. S.W. 4. City: ALBUQUERQUE, N.M. 5. State: NM 6. Zip: 87102										7. Name of Insured: [Redacted] 8. Address: [Redacted] 9. City: [Redacted] 10. State: NM 11. Zip: 87102										12. Name of Agent: [Redacted] 13. Address: [Redacted] 14. City: [Redacted] 15. State: NM 16. Zip: 87102									
17. Type of Loss: 1. Fire 18. Cause of Loss: 1. Electrical										19. Type of Loss: 2. Theft 20. Cause of Loss: 2. Unknown										21. Type of Loss: 3. Vandalism 22. Cause of Loss: 3. Unknown									
23. Type of Loss: 4. Other 24. Cause of Loss: 4. Other										25. Type of Loss: 5. Other 26. Cause of Loss: 5. Other										27. Type of Loss: 6. Other 28. Cause of Loss: 6. Other									
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95. Type of Loss: 40. Other 96. Cause of Loss: 40. Other										97. Type of Loss: 41. Other 98. Cause of Loss: 41. Other										99. Type of Loss: 42. Other 100. Cause of Loss: 42. Other									



1. Vehicle Identification
Number.



2. Front view.



3. Right front view.



4. Left front view.

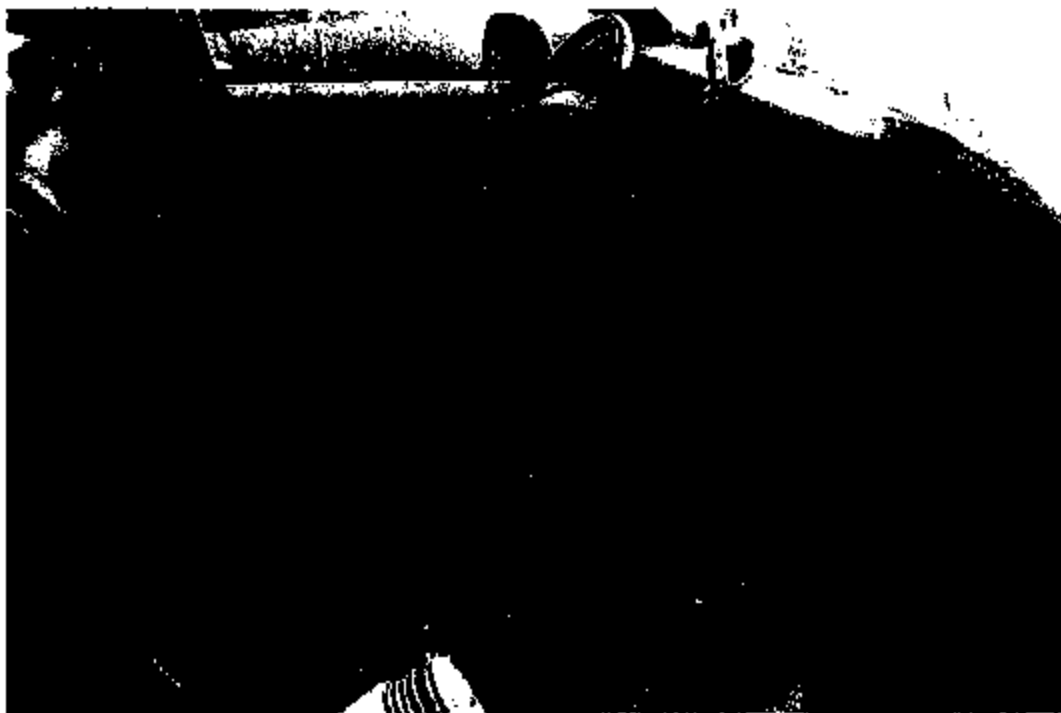
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5. Left rear view.



6. Right rear view.



7. Interior compartment.



8. Interior compartment.

22-V389-876



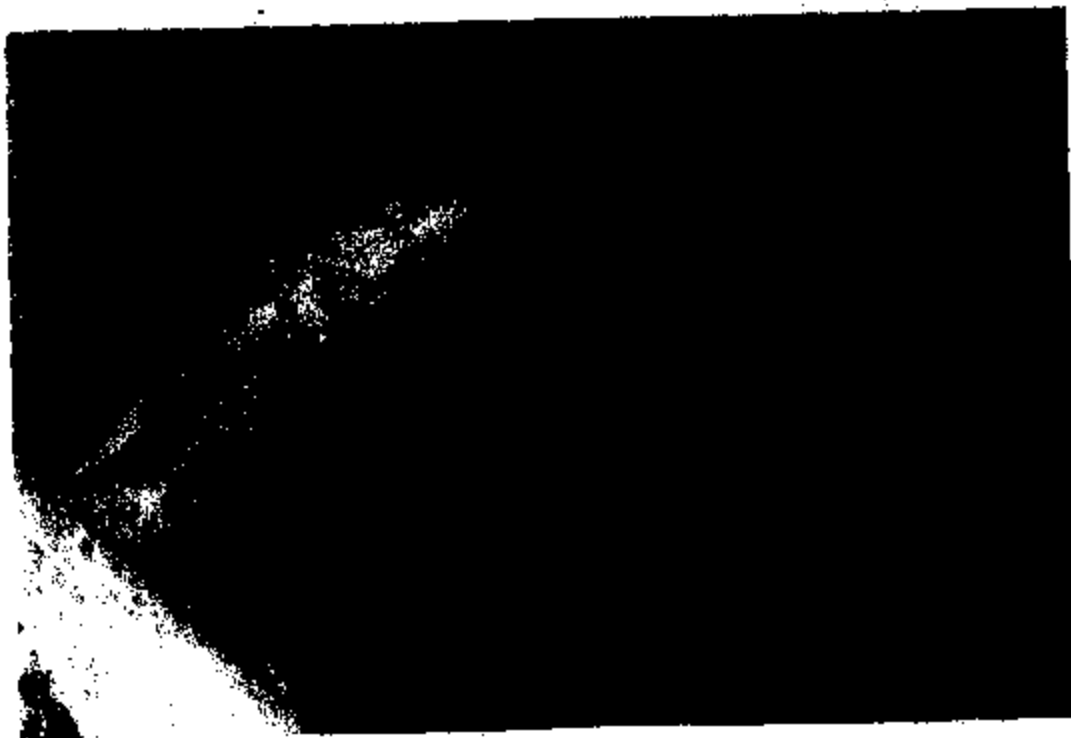
9. Rear passenger area.



10. Right side of engine compartment.



11. Left side of engine compartment.



12. Forward engine compartment and radiator support.

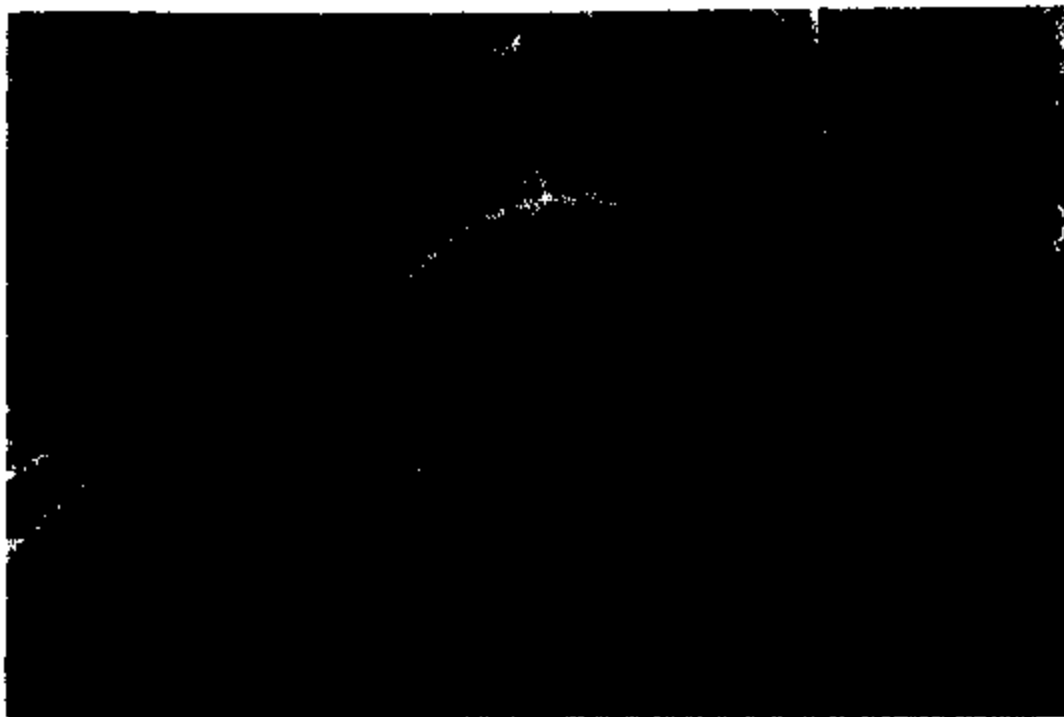
22-V389-876



13. Flexible fuel supply and
return line area.



14. Battery.



15. Alternator.



16. Left fender apron area.

22-V389-876



17. Wiring from left fender
apron area.



18. Beaded connector from
area of origin.



19. Remains of relay from
area of origin.



20. Remains of wiring and
contact points from area
of origin.

92-0921 MORA, JOSEPH

IL

AC

7192



4057

SEARCHED	INDEXED
SERIALIZED	FILED
1997	
FBI - [illegible]	

REDACTED

CBOR0016

MORS II Legal Contact

02/26/1992 12:43:43

CHICAGO 41 Zn/Tr H CONTACT NBR: 100641823
 VIN: 1LNLM82W8NY608502
 Last Name: [REDACTED] First Name: [REDACTED]
 Title: [REDACTED]
 Address: [REDACTED]
 City: OAK BROOK ST/PV: II Zip/PC: [REDACTED]
 Home Phone: [REDACTED] Business Phone: [REDACTED] Ext: [REDACTED]
 Year: 92 Model: TOWN CAR
 Mileage/Km: 1800 WSD: 12/31/1991

Opened: 02/26/1992
 Closed:
 Status: OPEN
 MI: [REDACTED]

Dealer Name: ROYAL LINCOLN-MERCURY Sales Code: 364401 P&A: 12251
 Causal Code: LE8L Symptoms: 704145
 Origin: DO Trans Dist/Rgn: Trans Date:
 Veh Repl:
 Case Type: 4 FIRE Means Code: A LBL INVEST-PROD LIABILITY
 Atty Name: Atty Memo:
 Claimed Amt: Award Amt:
 CANADA ONLY:
 Court Code: Award Code:

CSDR0010

MORS II Contact Comments

02/26/1992 12:44:05

Last Name: [REDACTED]
 Dealer: ROYAL LINCOLN-MERCURY

VIN: 1LNLM82W8NY608502
 Dist/Reg: 41

CONTACT NBR: 100641823
 File Type: LEGAL

Date: 02/26/1992
 Time: 12:43:31

Analyst Code: 6319BH
 Analyst Name: HANCOCK

Comm Type: P PHONE

Micro:

Letter Code:

Comments:

More?: N

THE SERVICE MANAGER, PETER GIN, CALLED REGARDING THIS CUSTOMER'S VEHICLE AND A FIRE. CONTACTED CUSTOMER AND HIS WIFE STATED THAT THE FIRE OCCURRED AT ABOUT 1:00 AM ON 2-26-92. THE VEHICLE HAD BEEN DRIVEN ABOUT 40 MINUTES PRIOR TO THE FIRE. THE CUSTOMER PULLED INTO A CONVENIENCE STORE, TURNED OFF THE VEHICLE AND WENT INSIDE. SAYS THAT THERE WAS AN EXPLOSION AND THE FRONT OF THE VEHICLE BECAME ENGULFED WITH FLAMES. CUSTOMER SEEKS INVESTIGATION. WILL CONTACT GRI TO HAVE VEHICLE INSPECTED.

REDACTED

02/26/92 12:29:02
TOWN CAR 4 DOOR SEDAN SIGNATURE SERIES
4.6L SOHC (MODULAR) 118000A AUTOMATIC 00 4 SPEED AXLE CODE : 1
*OPEN RECALLS
NO RECALLS FOR VEHICLE
*WARRANTY START DATE 12-31-91 BUILD DATE 08-23-91
*EXTENDED SERVICE PLAN
NO ESP INFORMATION AVAILABLE

92Y608502

02/26/92 12:29:16

DEALER: ROYAL LINCOLN-MERCURY REPAIR DATE: 01/09/92
WARRANTY CLAIM NUMBER: 026603 MILEAGE: 1,590
WIND NOISE AT 65-70 MPH,
LF DOOR MDLG LOOSE INSIDE AROUND DOOR LOANER CAR
CONDITION CODE: PP (NO DESC AVAILABLE)

PART NUMBER		QTY	LABOR OPERATION
03100	WINDSHIELD GLASS	002	LOANER
03100	WINDSHIELD GLASS	0	

PAGE 1

THE FOLLOWING VOMS DO NOT HAVE ANY HISTORY OF WARRANTY CLAIMS

VEHICLE ID NUMBER

1LNLJ822MRY600502

PLEASE PRESS ENTER TO CONTINUE

OPERATIONS PLANNING AND TRAINING DEPARTMENT 03/04/92 LEVONIST

ER02-025 47047

Claims Investigation Report

FIRE

DISTRICT		LEGAL CAR FILE NO.	
Chicago		100641823	
OWNER'S NAME AND ADDRESS		SELLING DLR.	SERVICING DLR.
[REDACTED]		Royal Lincoln-Mercury	Royal Lincoln-Mercury
Oak Brook, IL		1600 West North Ave.	1600 West North Ave.
		Melrose Park, IL	Melrose Park, IL
VEHICLE MODEL	YEAR	MILEAGE	VEHICLE IDENTIFICATION NUMBER
Lincoln Town Car	1992	1800 est.	1LNLM82W8NY608502
DATE OF FIRE		LOCATION	
2-26-92		Highland Ave. & Ogden Ave. Downers Grove, IL	
ANY ELEMENT OF ABUSE OR LACK OF MAINTENANCE?		ATTACH, STATEMENTS OF DEALER SERVICE MANAGER, MECHANICS, AND TOW TRUCK DRIVER.	
YES _____ NO <u>X</u>			
WHERE WAS INSPECTION MADE?		DATE	
Royal Lincoln-Mercury 1600 W. North Ave. Melrose Park, IL		2-27-92	
NAMES OF PERSONS PRESENT		DID ANYONE PREVIOUSLY EXAMINE VEHICLE?	
Peter Gin		No	
PREPARED BY		DATE	
Thomas J Reidy		2-27-92	
How was the vehicle being used when the fire was first noticed: How long? (e.g., parked with engine off for 15 minutes, idling for 5 minutes, stop and go driving for 30 minutes, etc.).			
Describe: Driver stated the car driven about five minutes.			
Driver observations of vehicle performance prior to noticing fire (e.g., running rough previous 15-20 minutes, smelled electrical, smelled fuel, heard "pop", noticed nothing unusual, etc.).			
Describe: Noticed nothing unusual			

- I. A. Location of initial fire — be as specific as possible (e.g., underdash - right side, or trunk - right rear).
1. X Underhood: Right side of engine compartment
 2. Instrument Panel/Dash:
 3. Trunk:
 4. Under Vehicle:
 5. Seat (Front/Rear; Left/Right/Center):
 6. Steering Column:
 7. Fuel Filler Area:
 8. Other:
- B. Smoke/Flame
1. Location of Initial Smoke: Under the hood
 2. Color of Smoke: BLACK
 3. Duration of Smoke: Until extinguished by fire dept.
 4. Location of Initial Flame (or "No Flame/Smoke Only"):
Under the hood
 5. When Was Flame First Seen:
Under the hood
- C. Type of Fire (Describe)
1. Electrical:
 2. Exhaust System:
 3. Fuel Leak:
 4. Other Vehicle Fluid Leak:
 5. Battery:
 6. Other: Unable to determine type of fire
 7. Unknown:

II. Vehicle Systems Inspection

A. Electrical System

1. Apparent Point of Fire Origin:
Unable to determine type of fire

2. Check Fuse Panel

- a. Fuses/Circuit Breakers Blown: #17 10 amp
b. Oversize Fuses Used: None

3. Note Electrical Components Damaged/Destroyed:
Throughout engine compartment

4. Check Wiring at Point of Fire Origin:

- a. Wire(s) Penetrated by Sheetmetal, or screws/cut/or spliced:
None
b. Proper/Improper Routing: None
c. Insulation/Connector Condition --Subject to
Chafing/Source: None
d. Color of any Bared Copper Wires: Copper
e. Wire Strands Fused/Welded Together: None
f. Bending or Bailing of Wires Where Separated: None

5. Check Condition of Components

- a. Utilize External Power Source to Determine if Component
Still Functions (Excessive Draw? - Drag?):
N/A
b. Attempt to Manually Rotate Electromechanical Components
(e.g., Blower Motor, etc.):
N/A

B. Exhaust System

1. Check Appearance of

- a. Catalytic Converter: OK
b. Muffler: OK
c. Exhaust Manifold: OK
d. Component Clearance to Floorpan, Crossmembers, Other
Components, etc.: OK
e. Note Any Holes, Dents, Separation, Missing Components
(e.g., Heat Shields, Manifold Bolts, etc.). Comment:
None

2. If catalyst/muffler appear to be location of fire origin, check engine idle speed, ignition timing, etc. Comment: Not involved

C. Fuel System

1. Examine tank, lines, fuel metering systems for evidence of fuel leaks
 - a. Fuel Tank (Perforations, Seams, Sending Unit, etc.): None
 - b. Fuel Lines, Hoses, Fittings and Connectors: None
 - c. Fuel Metering System (Carburetor, Fuel Rail, Injectors): Fuel rail damaged by fire
2. Note any evidence of modified or Non-OEM components (e.g., rerouted fuel or vapor lines, non-OEM gas caps, modified filler pipe, etc.): None

D. Other Fluid Leaks

1. Examine engine for evidence of possible oil leaks (e.g., valve cover gasket): None
2. Possible brake fluid leaks (check master cylinder fluid level, examine for cut/pinched/crushed lines): Master cylinder damaged by fire
3. Transmission cooler connections (fluid level and condition, examine lines): None
4. Power steering fluid (fluid level, examine lines): None

III. General Comments

1. Analyze and describe burn patterns
- a. Paint Baked/Pealed/Blistered: Front of vehicle
- b. Metal Bared and Oxidized (Rust Red): Front of vehicle
- c. Low Temperature Metals (see Chart) Heat Damaged: Throughout engine compartment
- d. Condition of Plastic, Rubber, Cloth Fabrics: Throughout engine compartment
2. Note any Non OEM Equipment installed: CD Player
3. Other Observations/Comments: After examining the vehicle I found the fire to be of undetermined origin.

Thomas J Reidy
NAME

2-27-92
DATE

IGNITION AND FLASH TEMPERATURES

Degrees Fahrenheit

MATERIAL	AUTOIGNITION TEMPERATURE	FLASH POINT
Brake Fluid	925	340
Ethyl Alcohol	700	55
Fuel Oil #2	494	110
Gasoline	900	-40
Power Steering Fluid	900	385
Radiator Coolant 50% Water	910	-
SAE 90W Gear Lubricant	700	450
SAE 10W30 Motor Oil	625	415
Stoddard Solvent	450	100
Transmission Fluid	875	390
Windshield Washer Fluid	880	85
Wood 5 min. exposure	600	
10 min. exposure	500	
30 min. exposure	375	

MELT TEMPERATURES

Degrees Fahrenheit

Aluminum	1220
Copper	2000
Iron	2100
Chromium	3350
Glass	1800
- (Glass Softens at 1400)	
Lead	620
Nickel	2690
Plastics-Most Common Types	100-500
Solder Electrical	380
Radiator	550
Tin	450
Undercoating	350
Zinc (Diecastings)	790

