

EA02-025

FORD 10/27/03

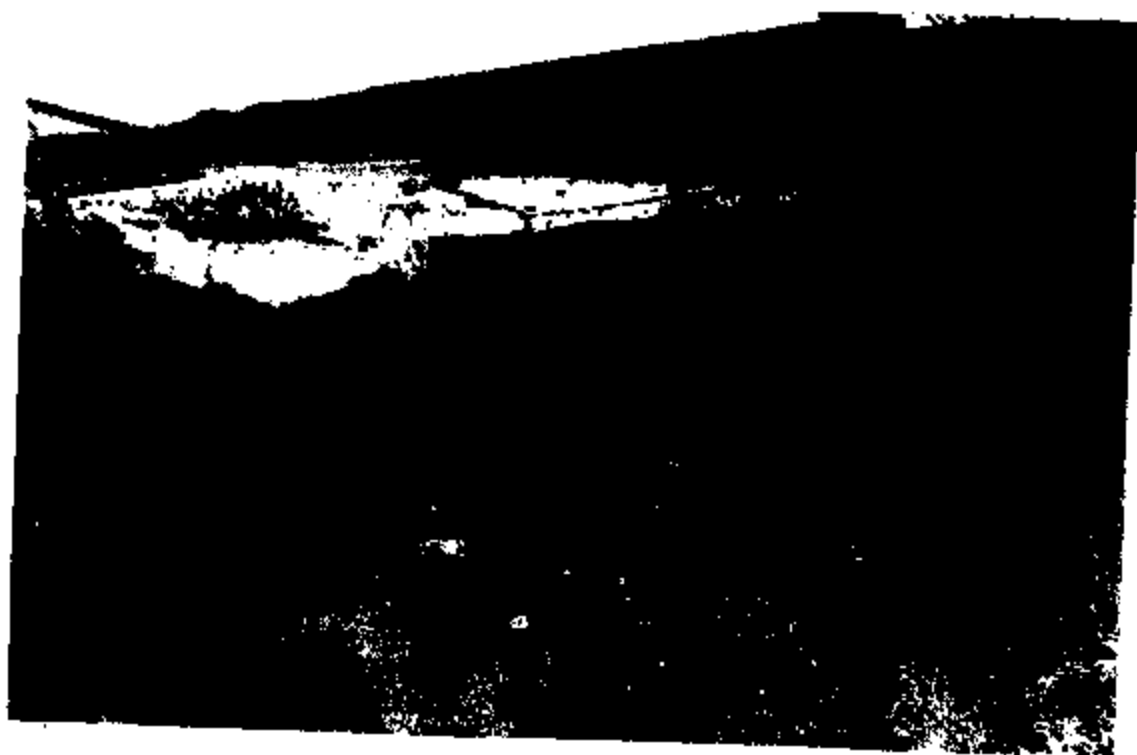
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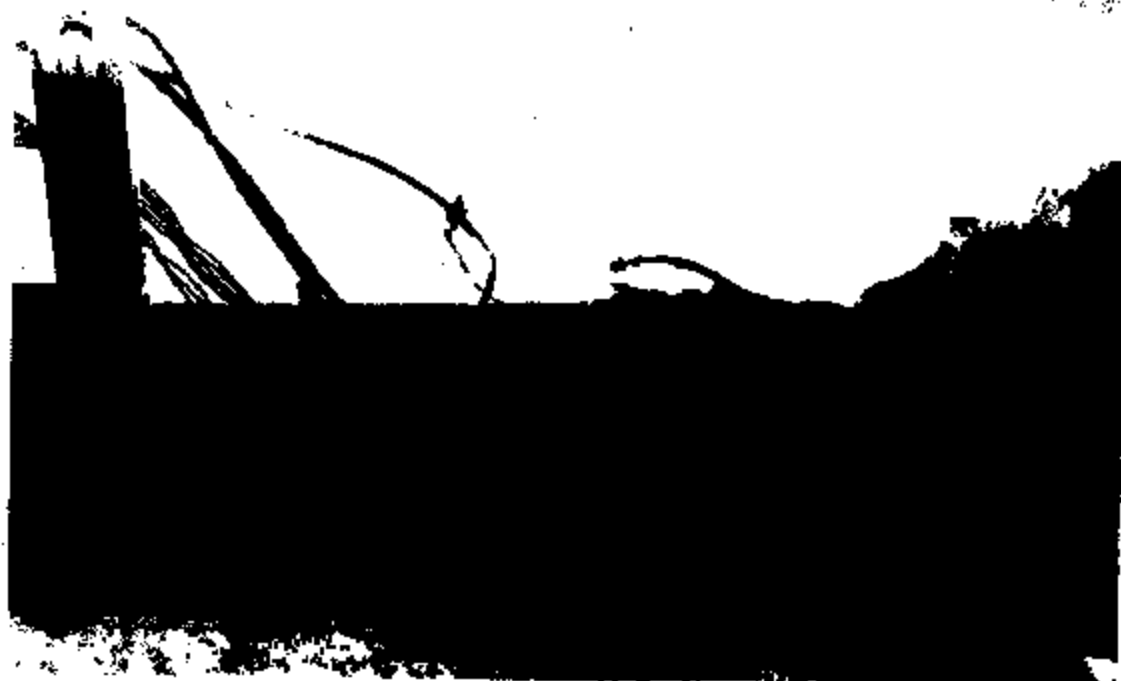
APPENDIX M

BOOK 9 OF 22

PART A-D

PART D









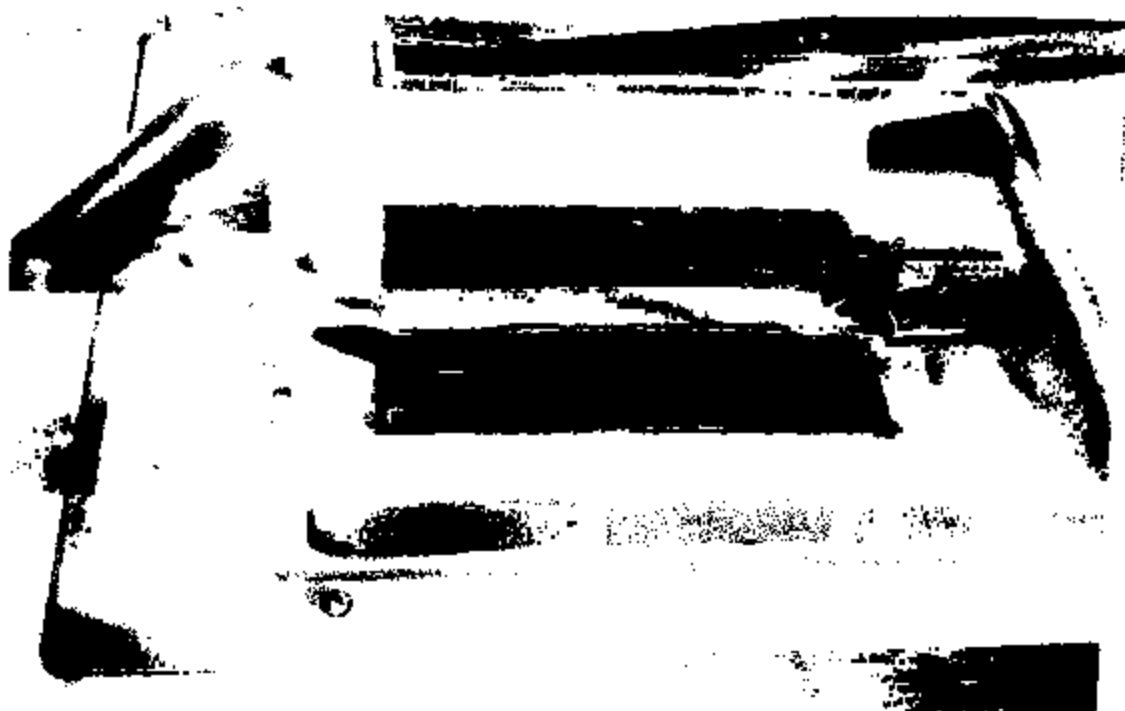




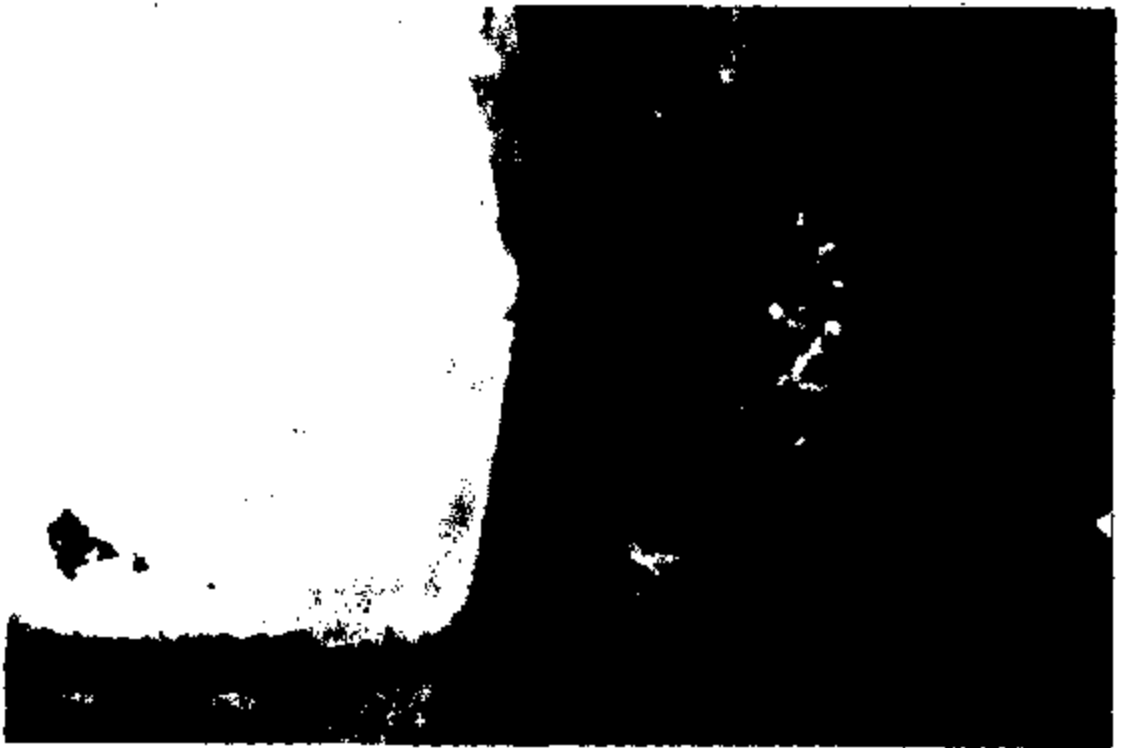




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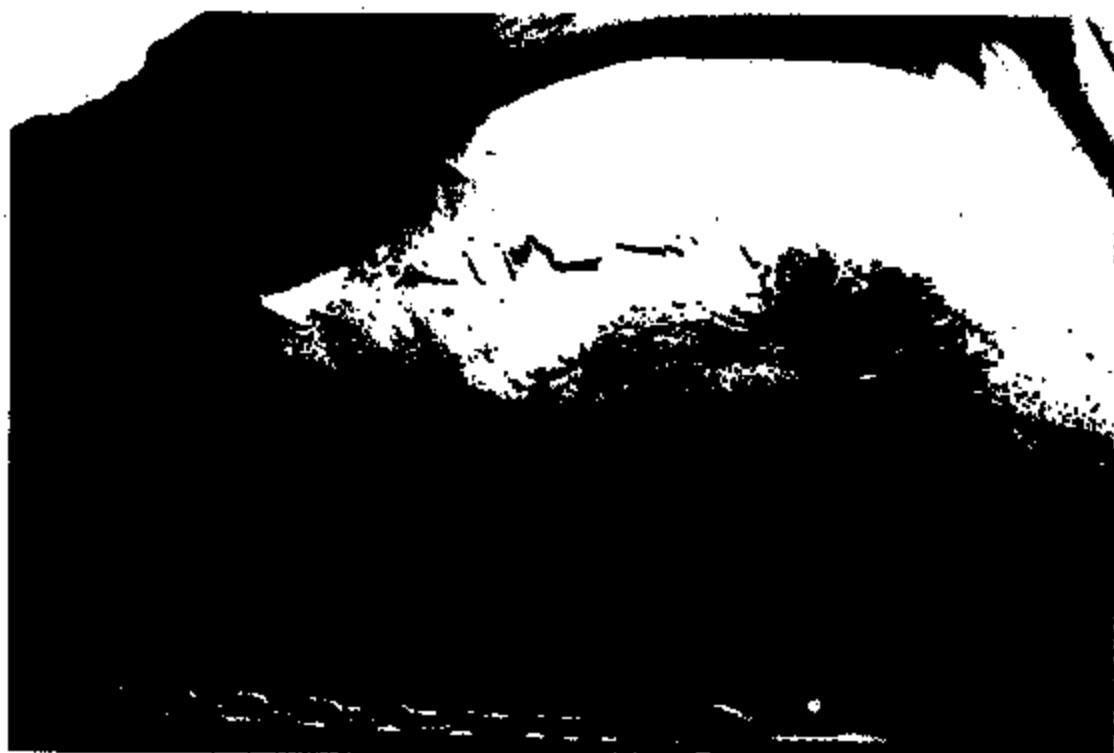










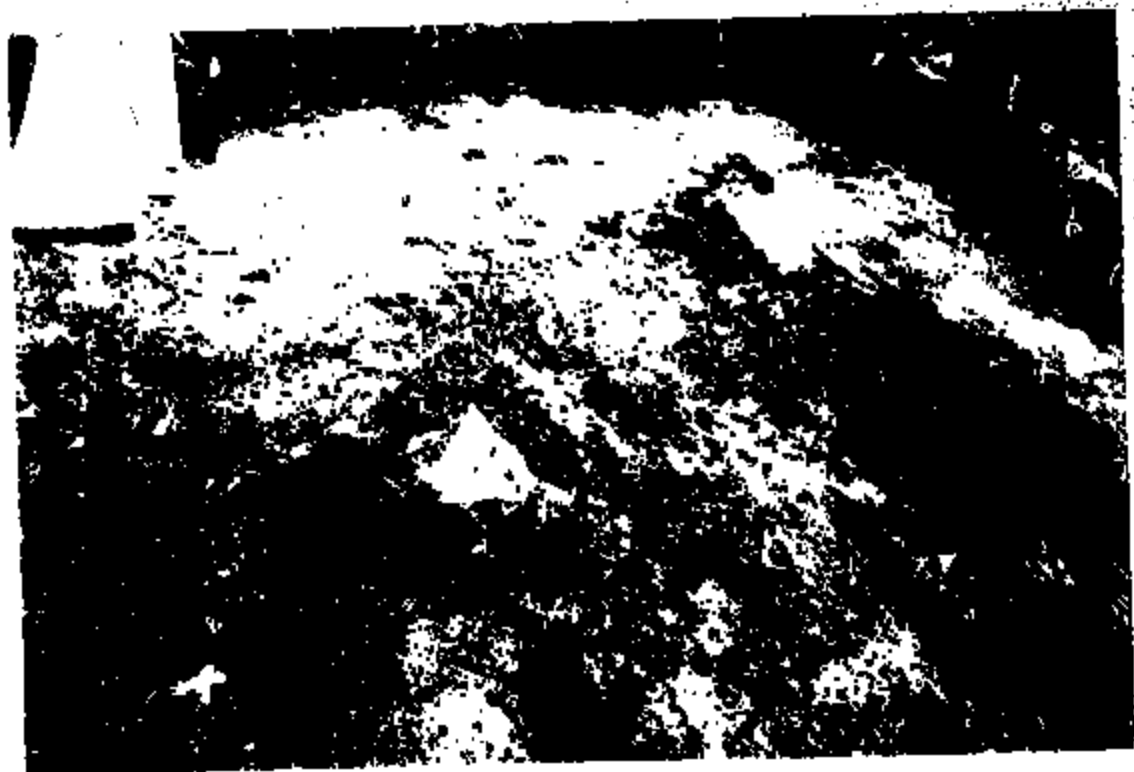
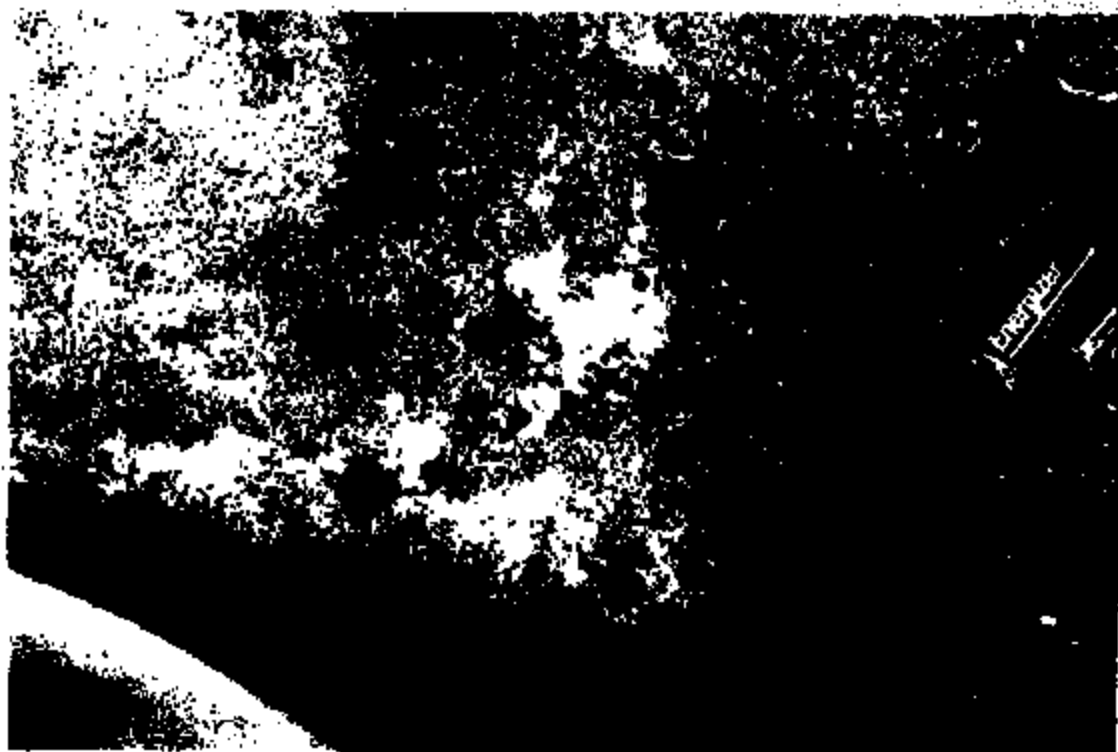




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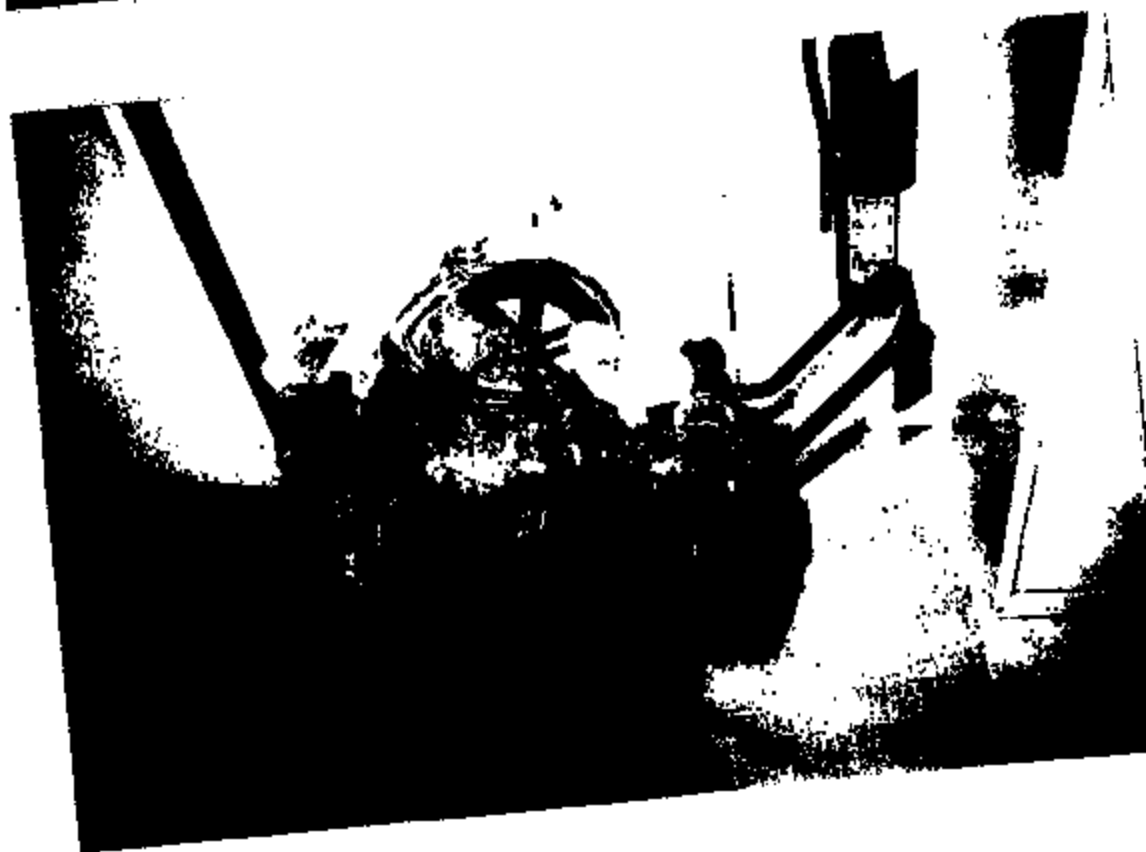
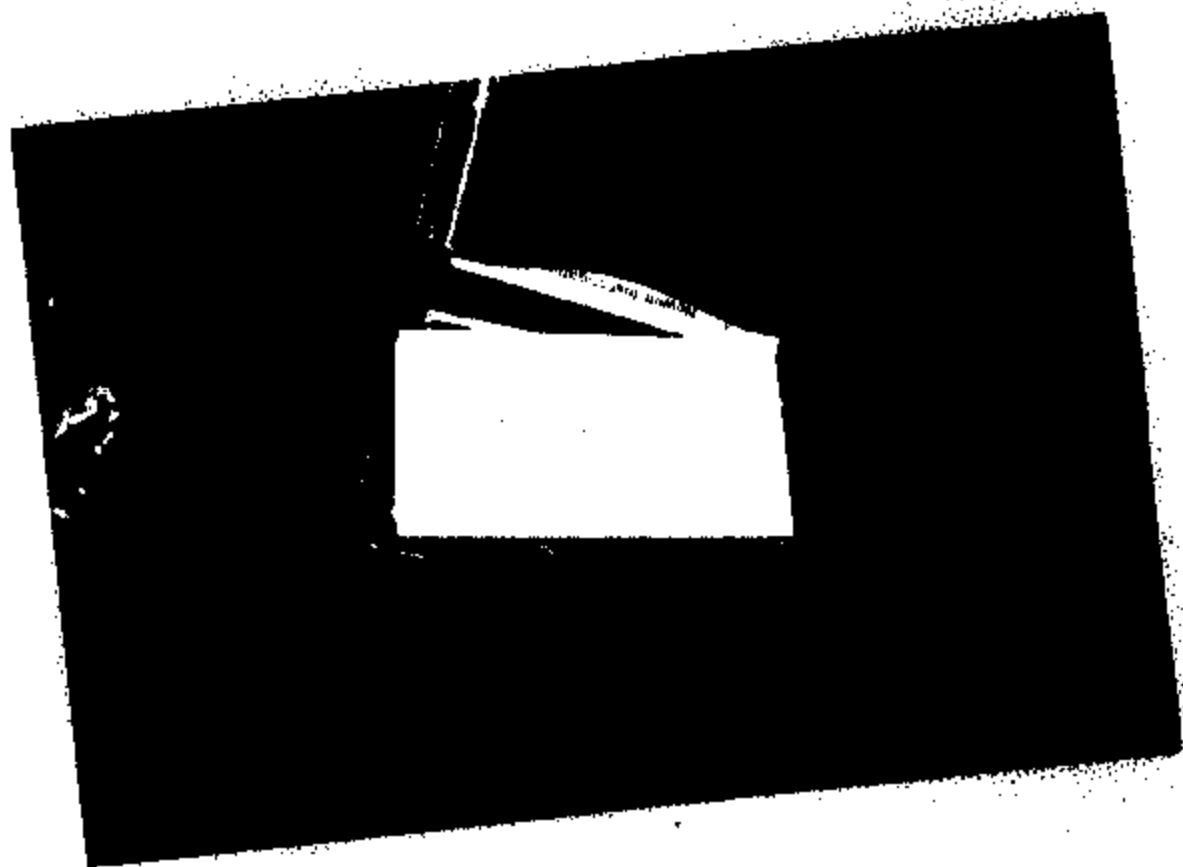




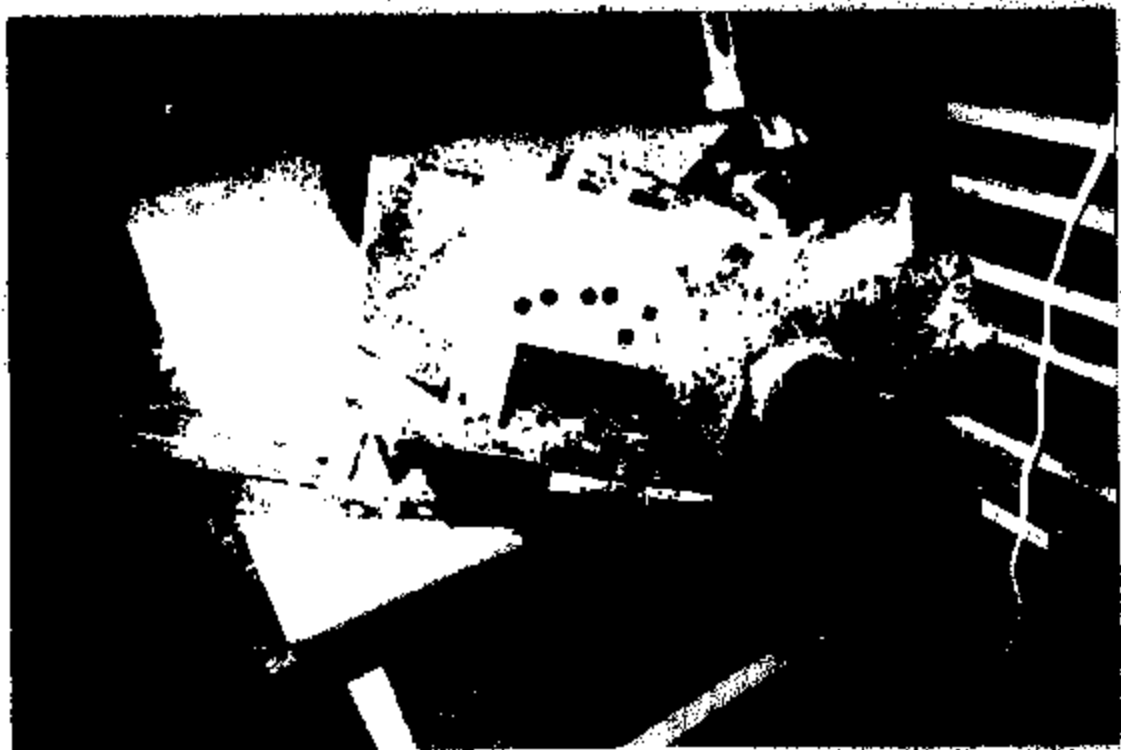
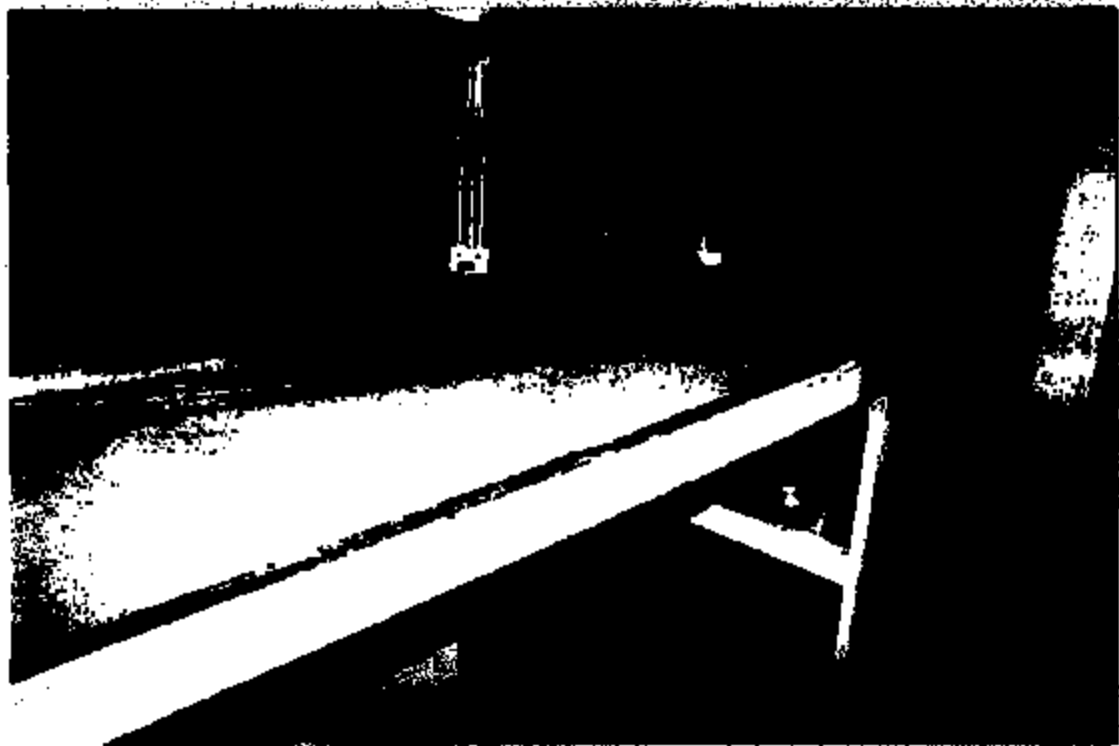


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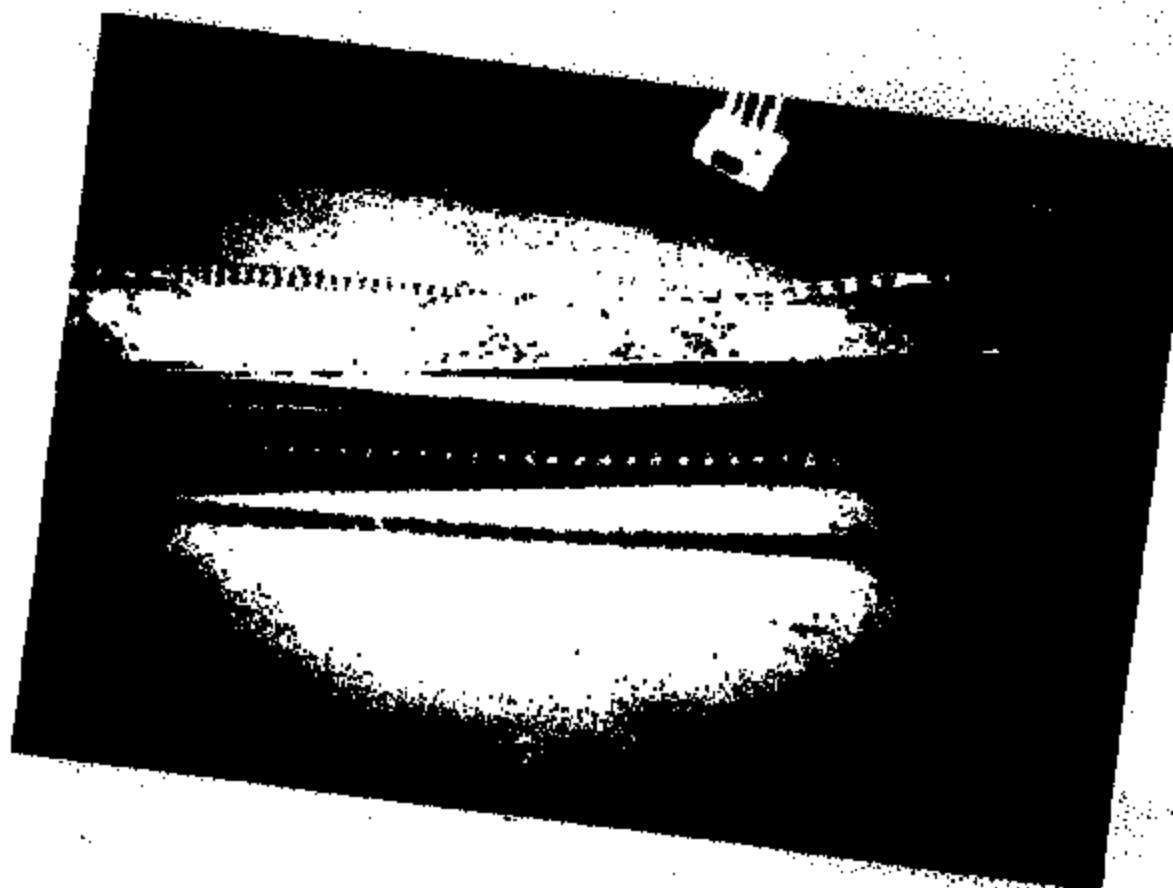








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ENCLOSURE 20178



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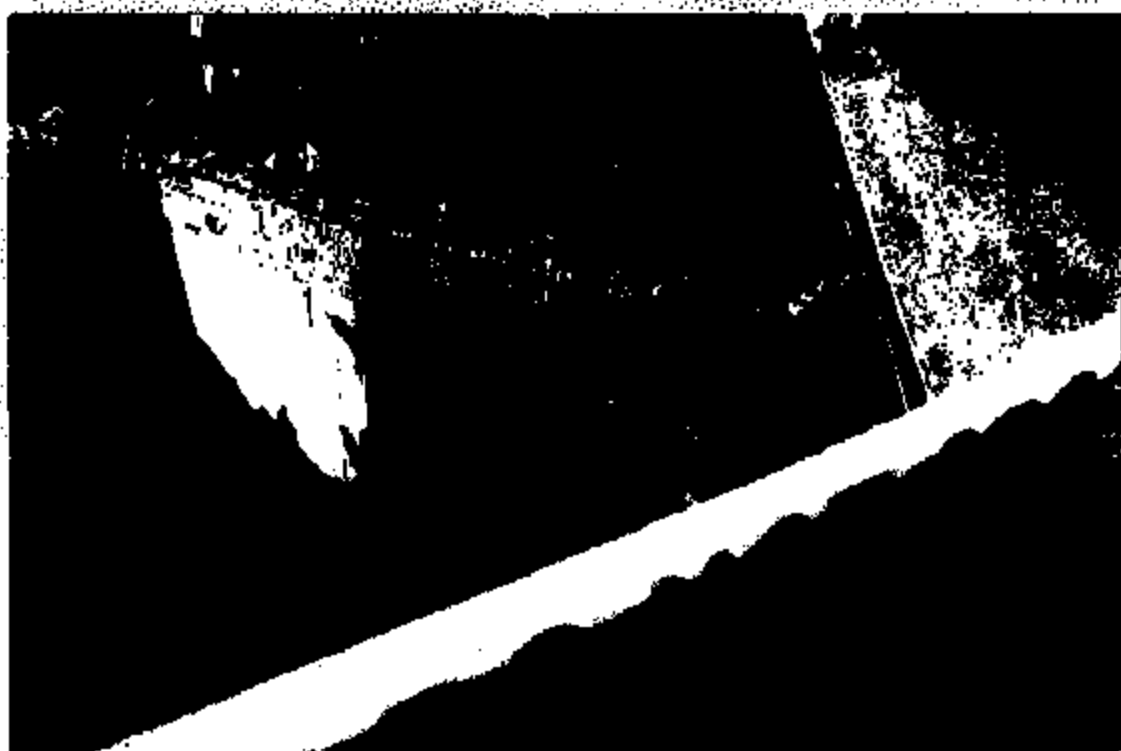
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CAUTION



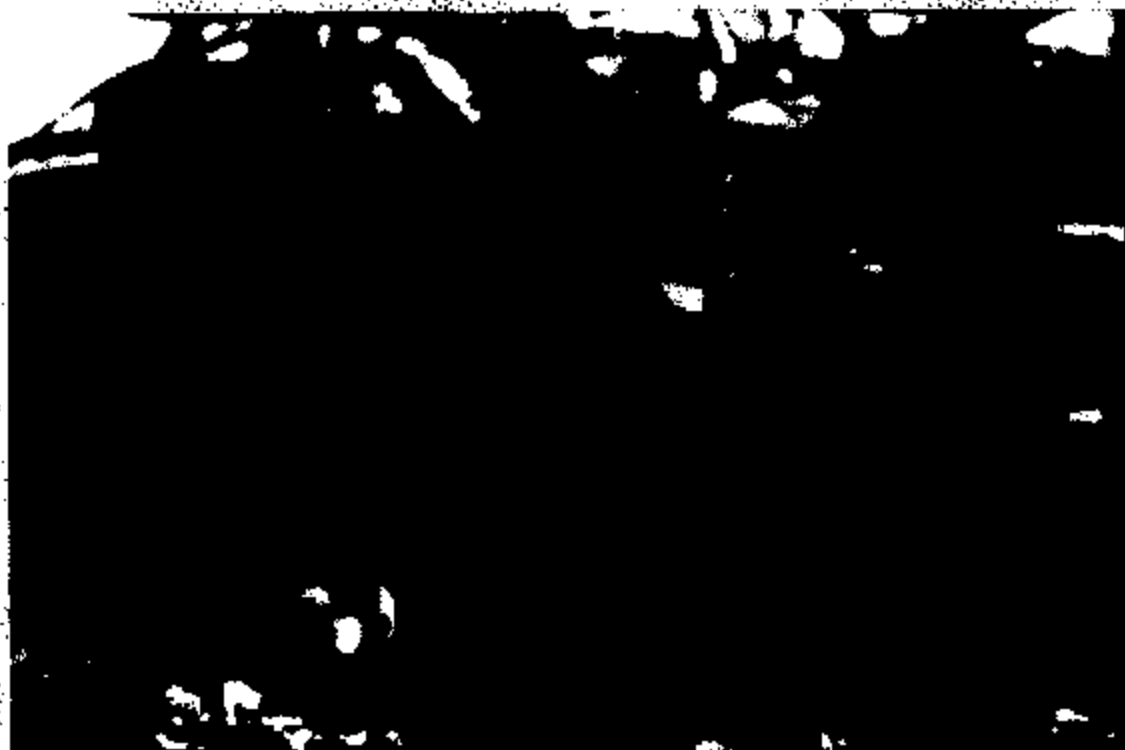




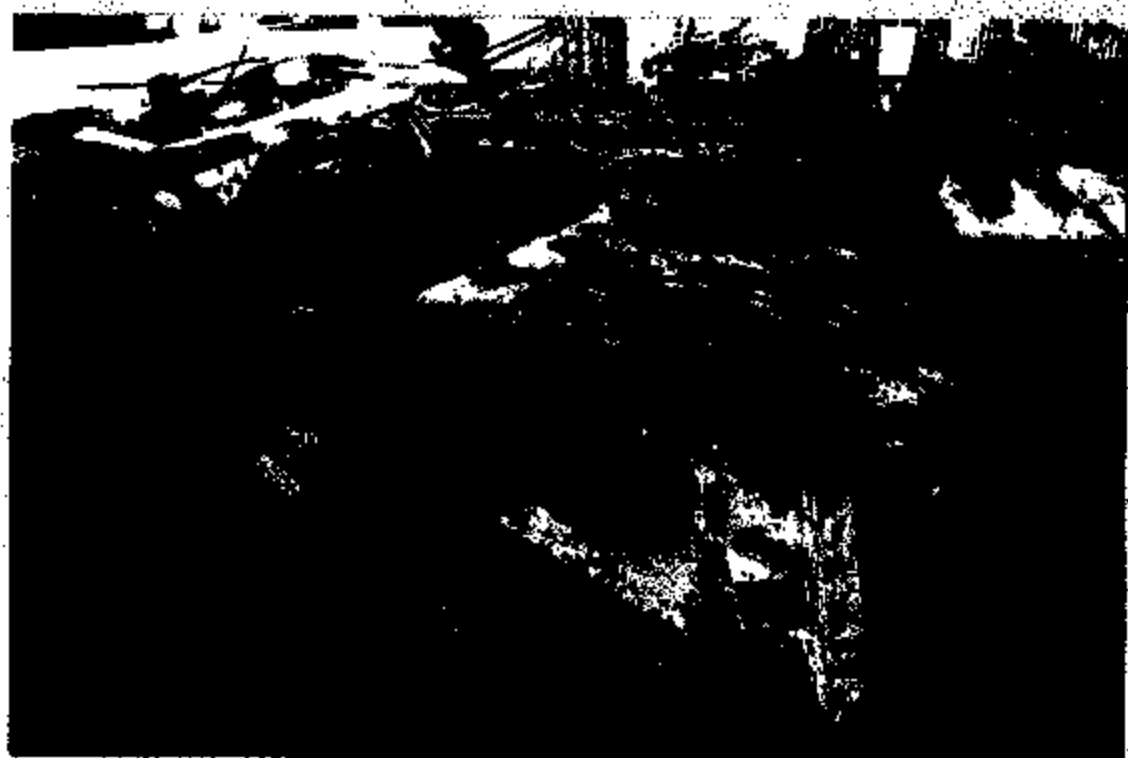


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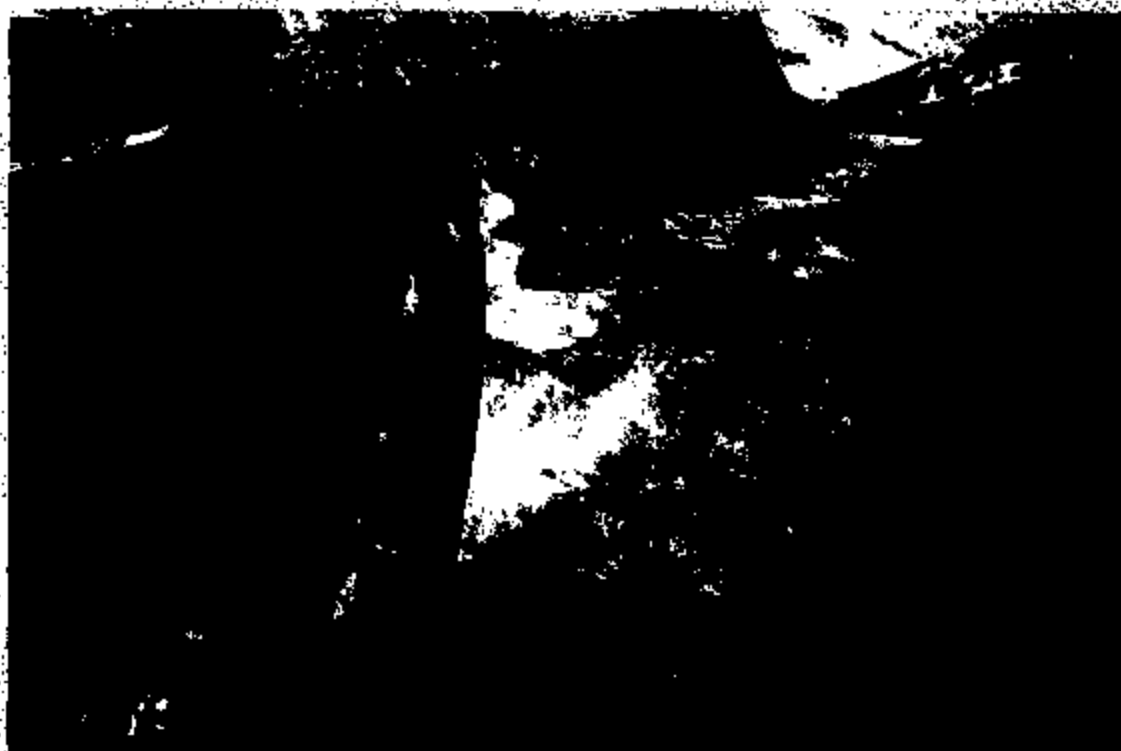


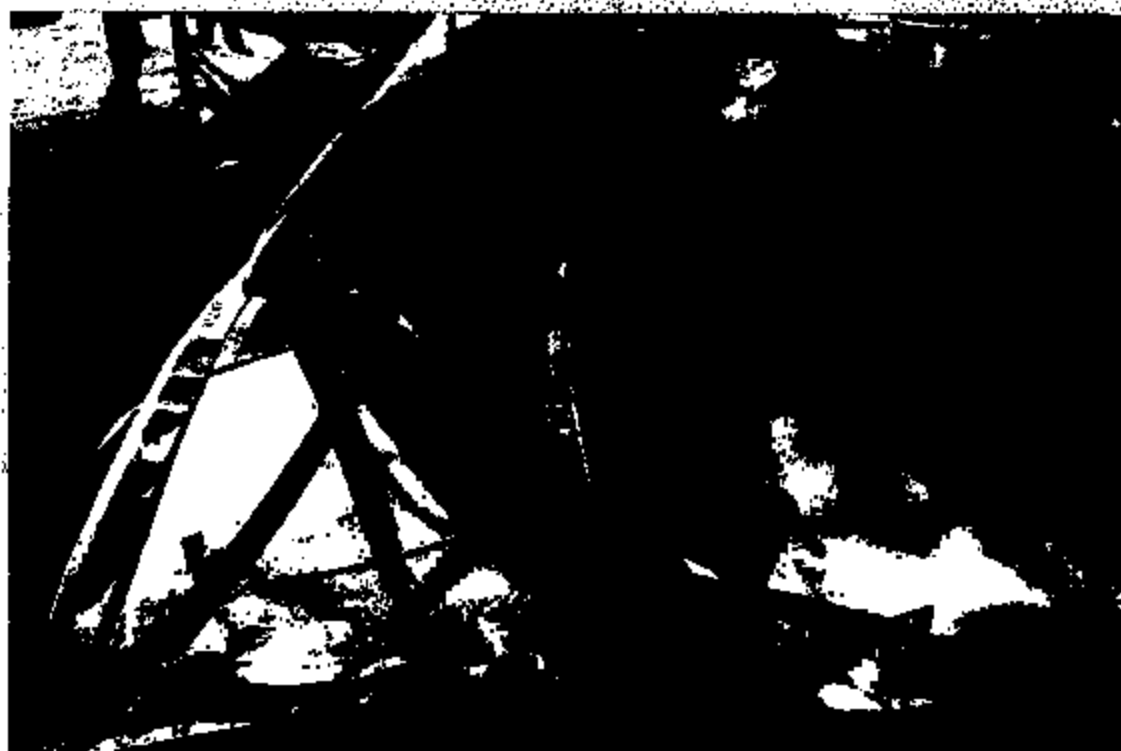
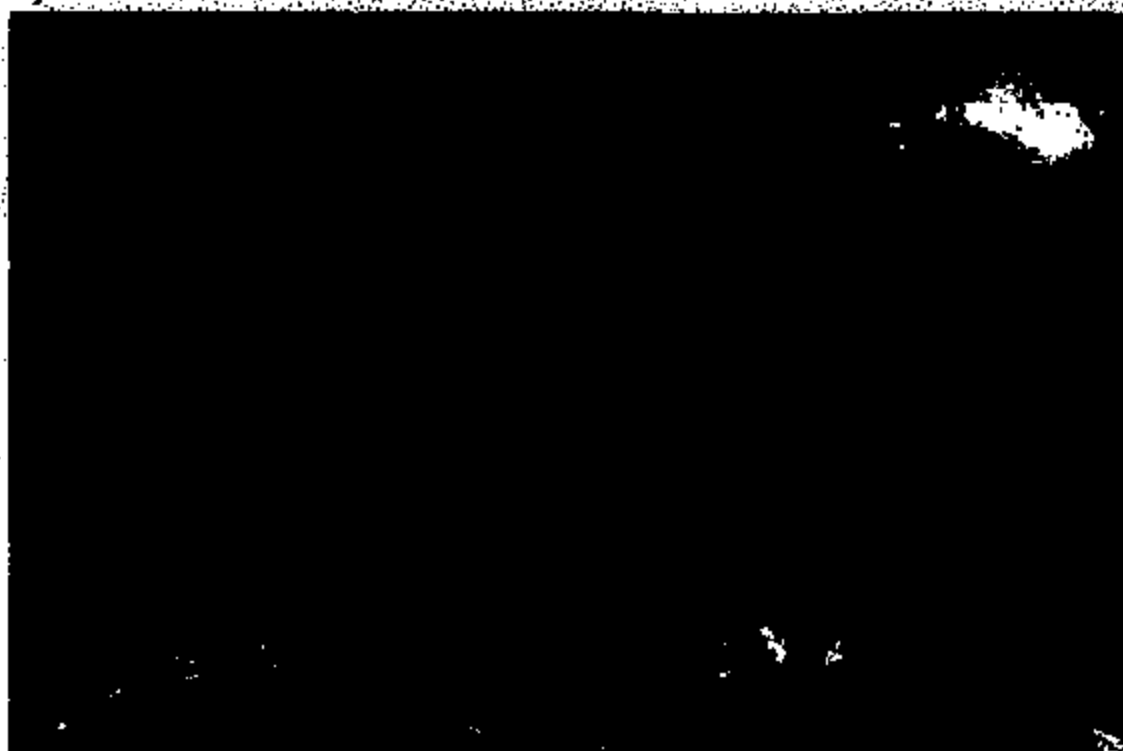




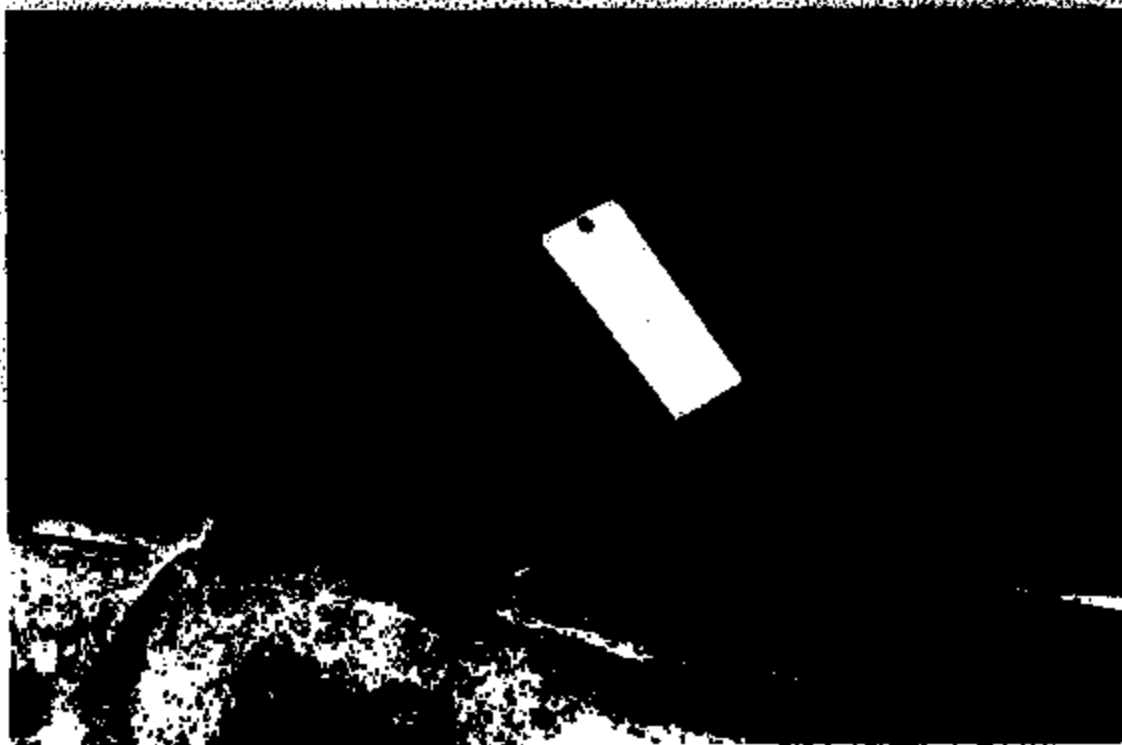
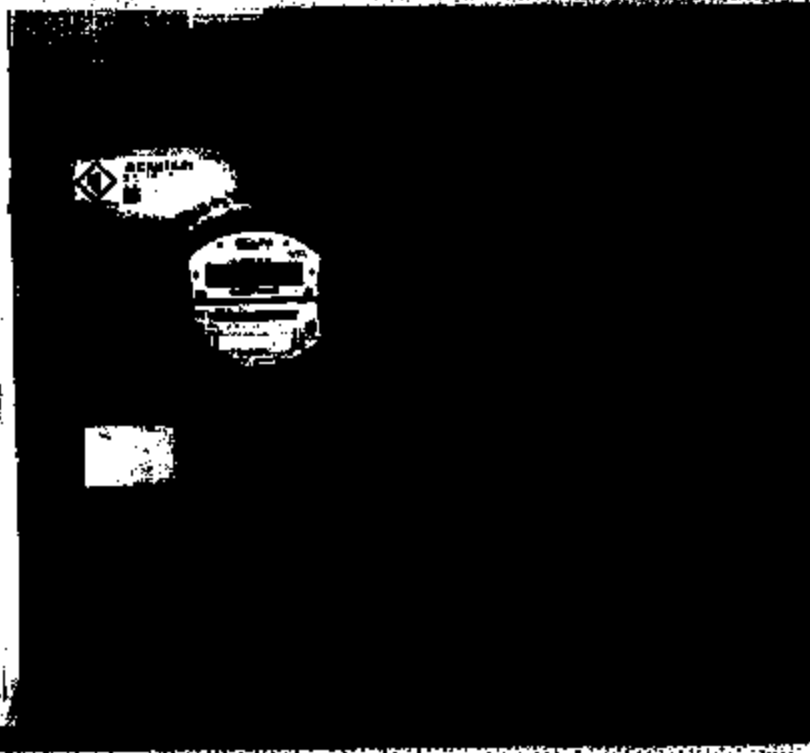
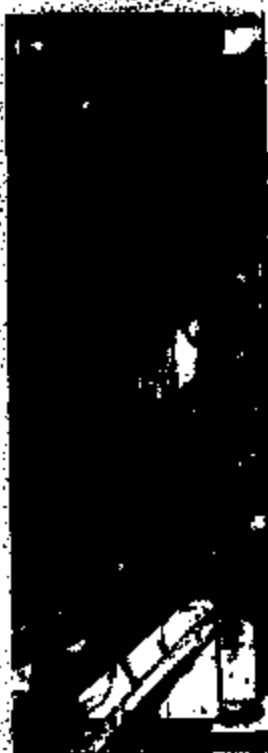


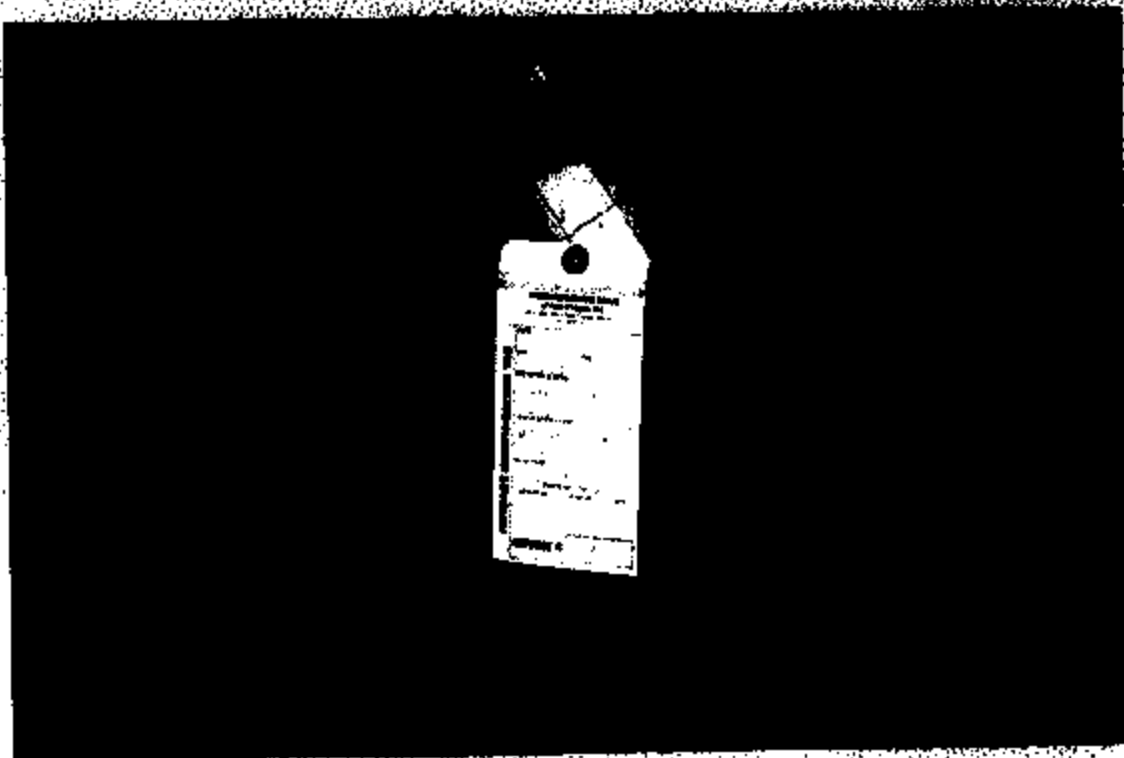
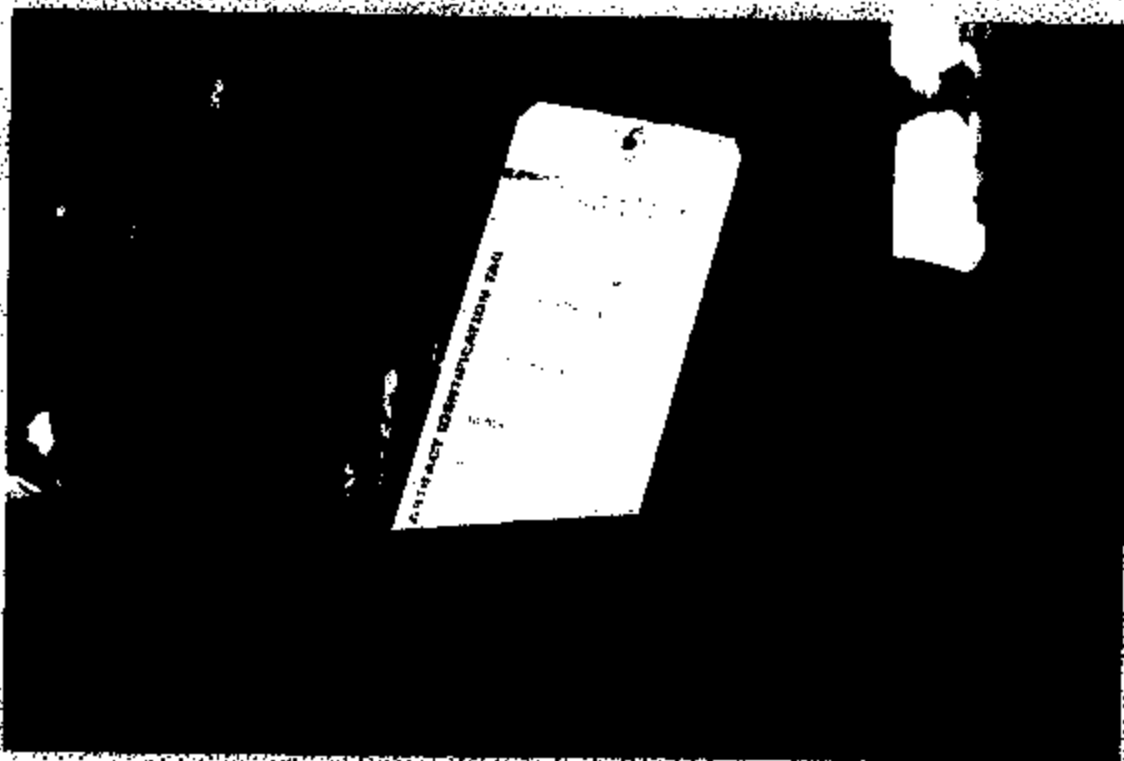




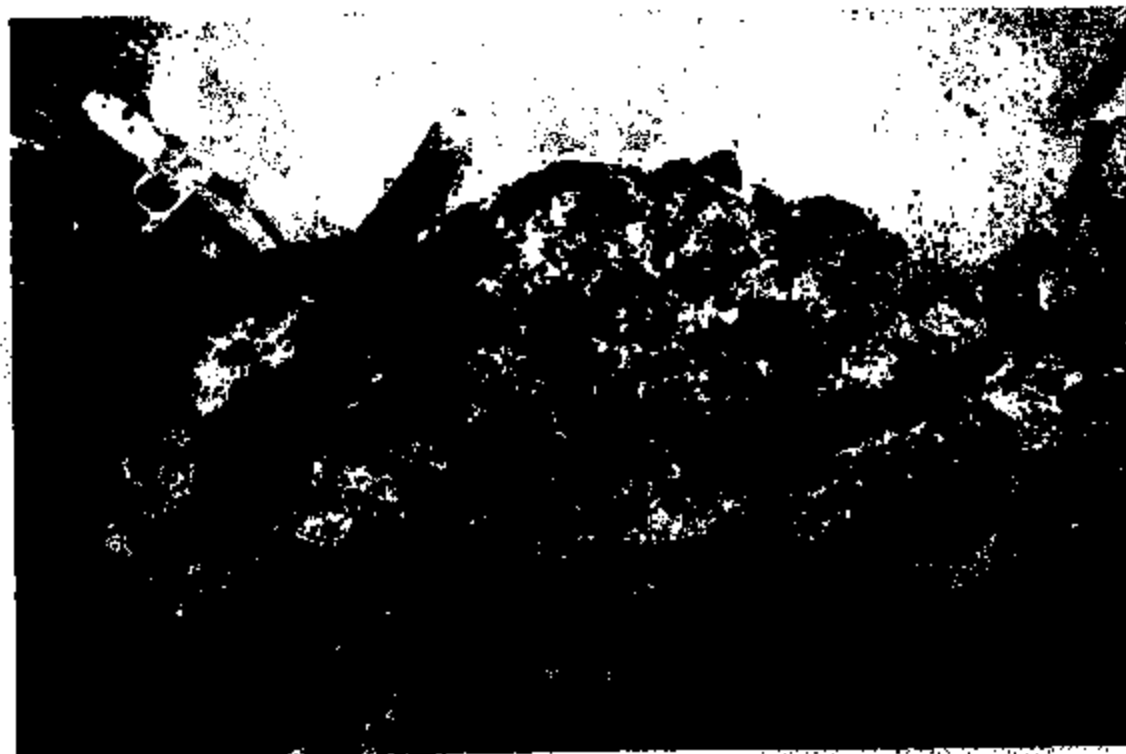


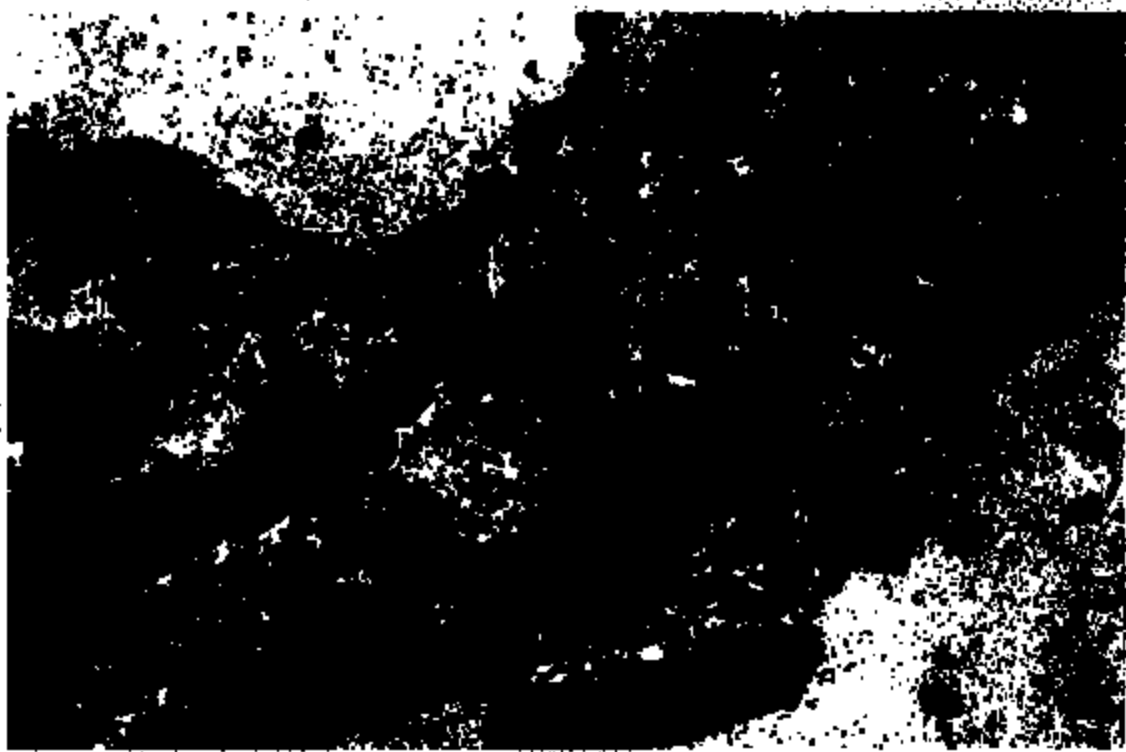






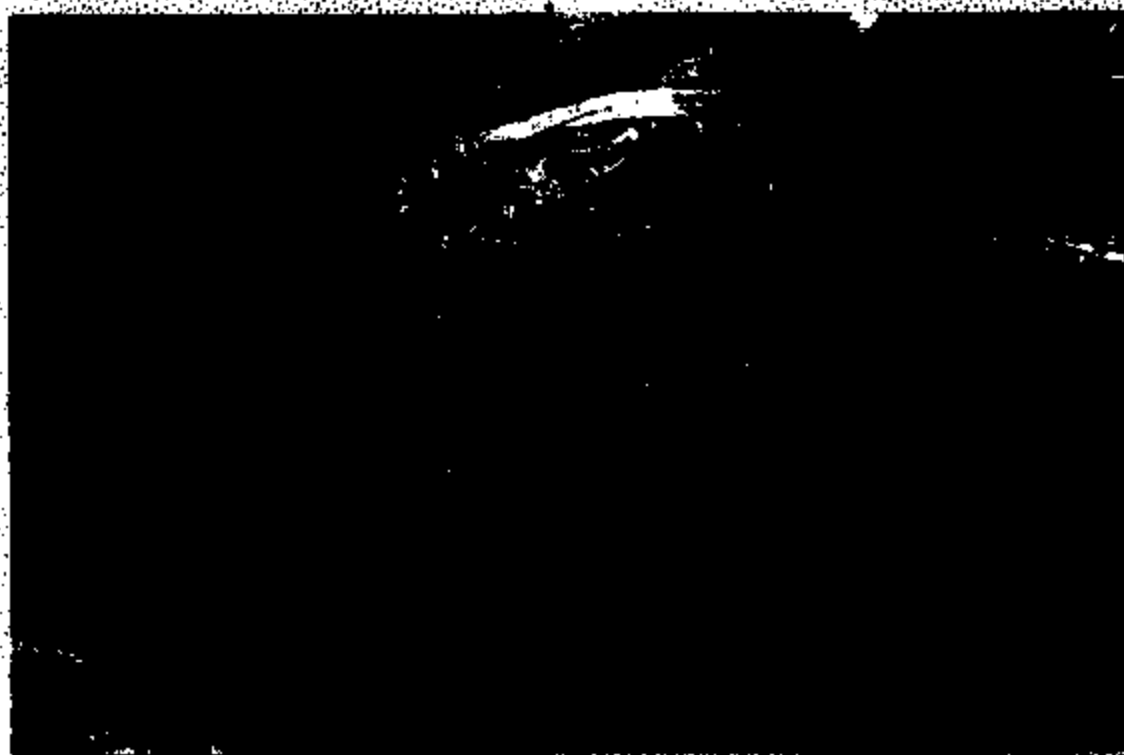




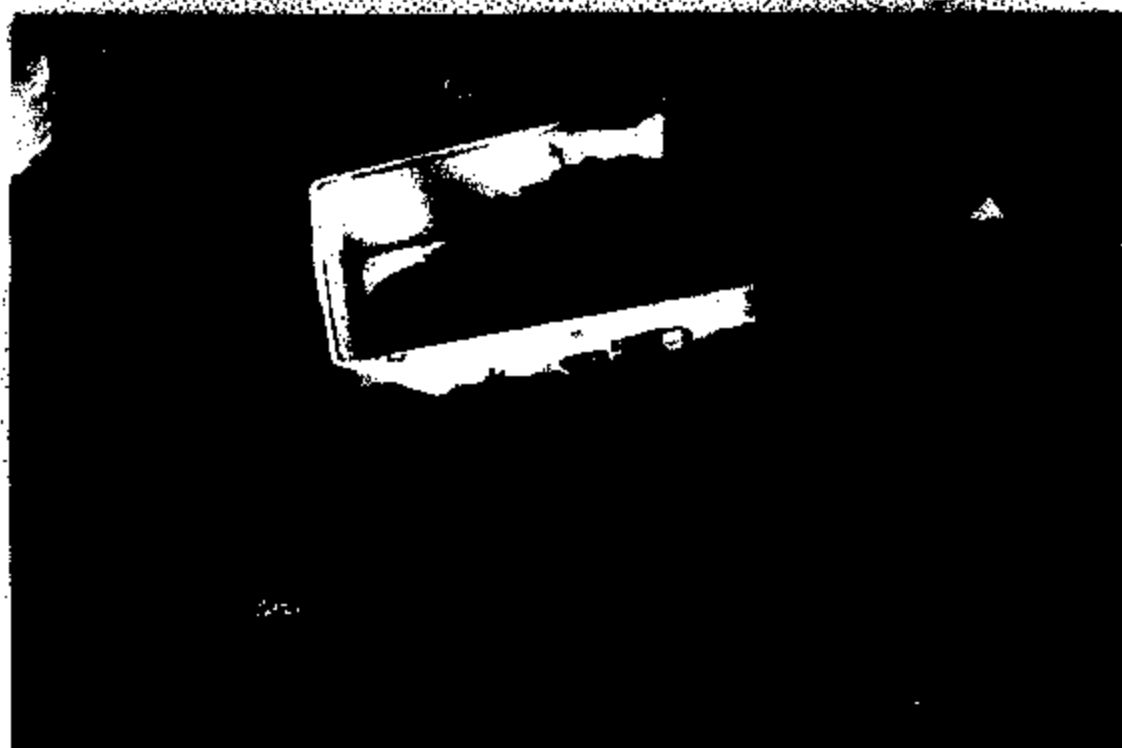
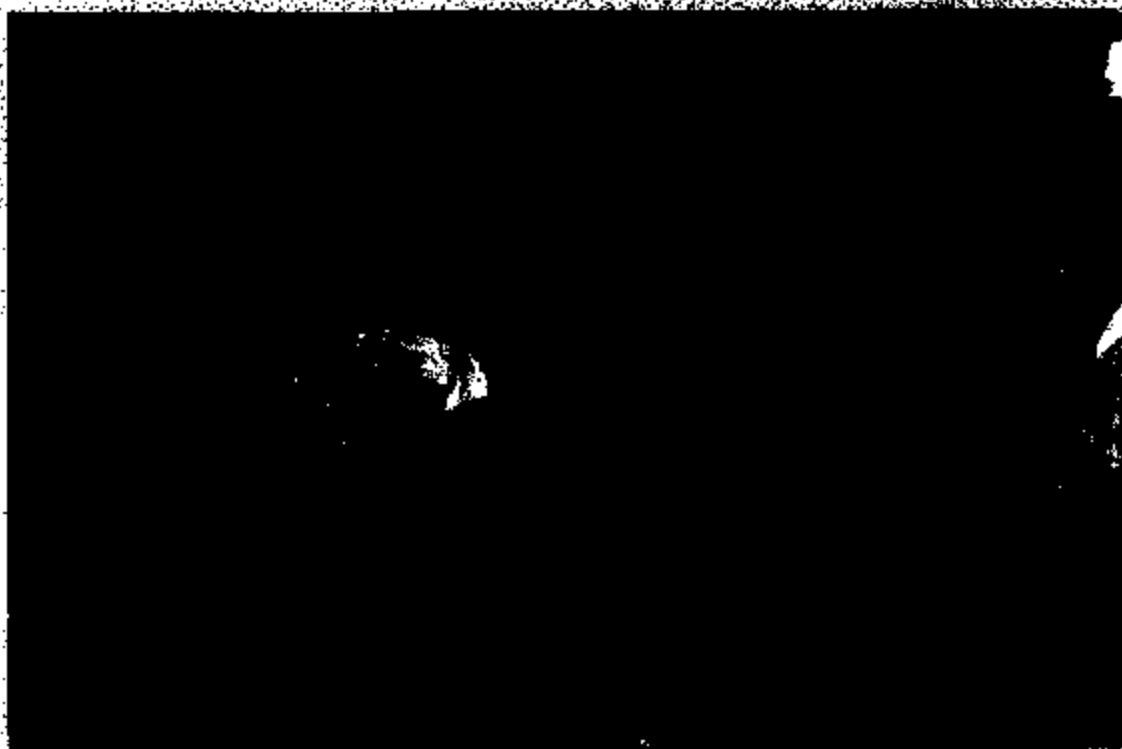








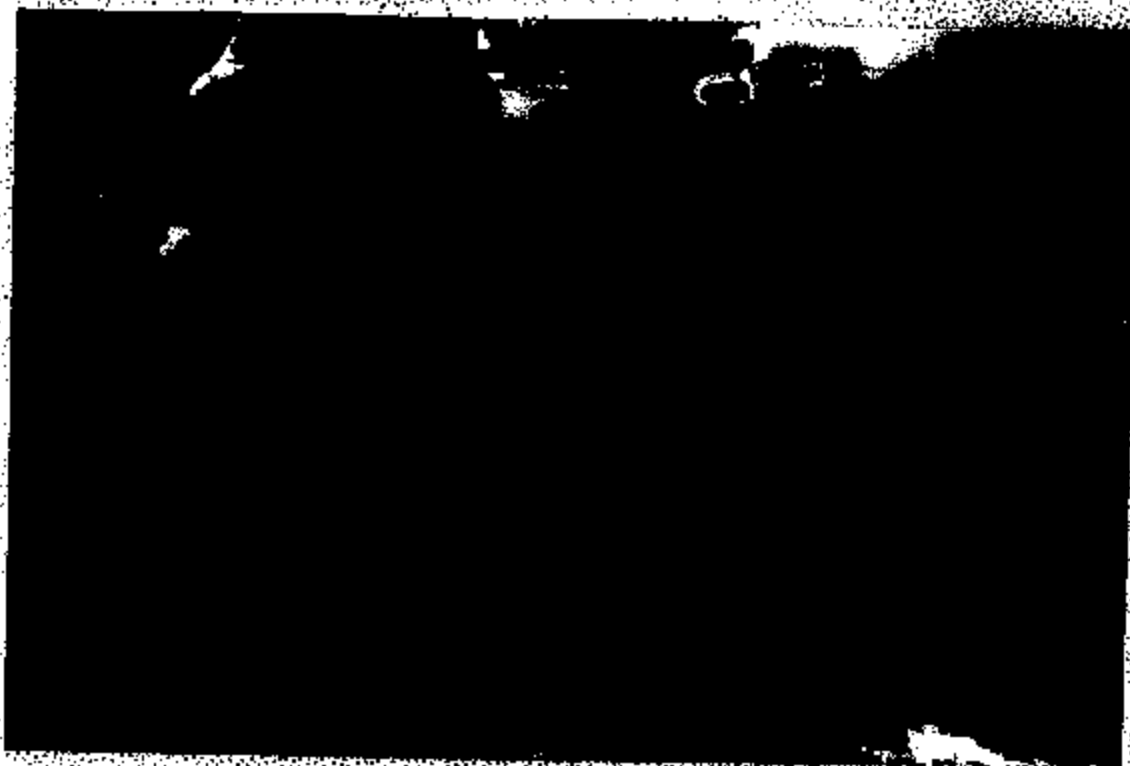




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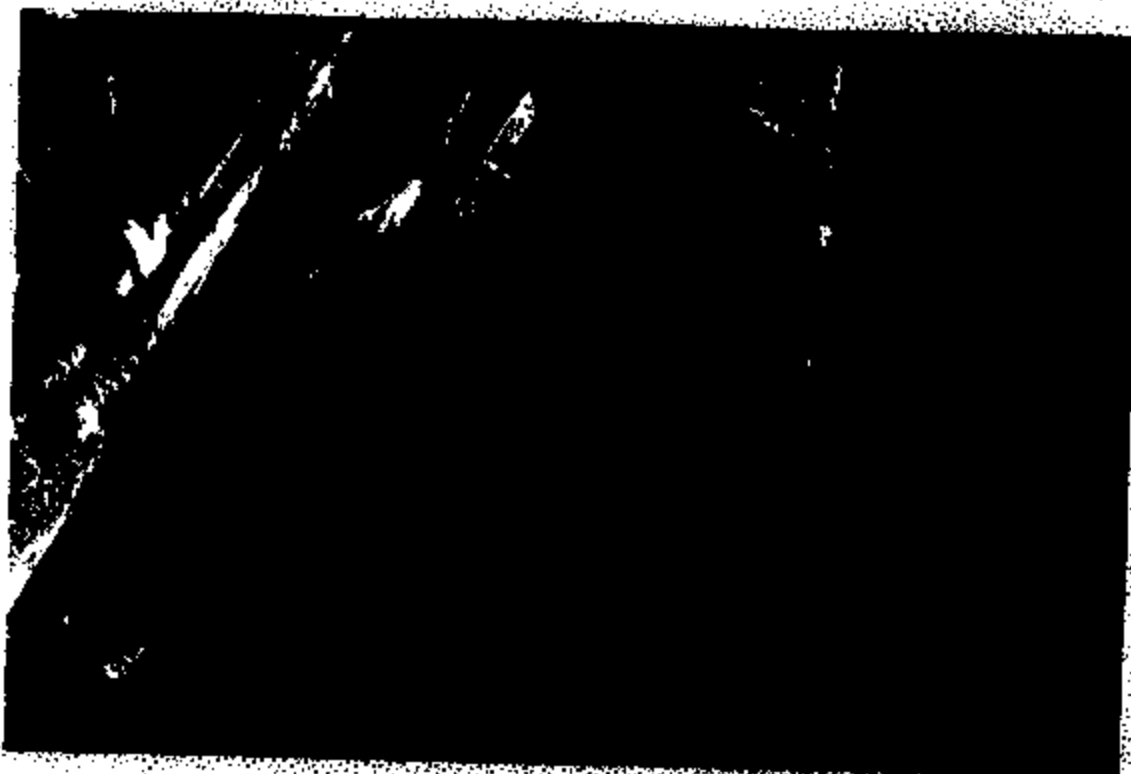


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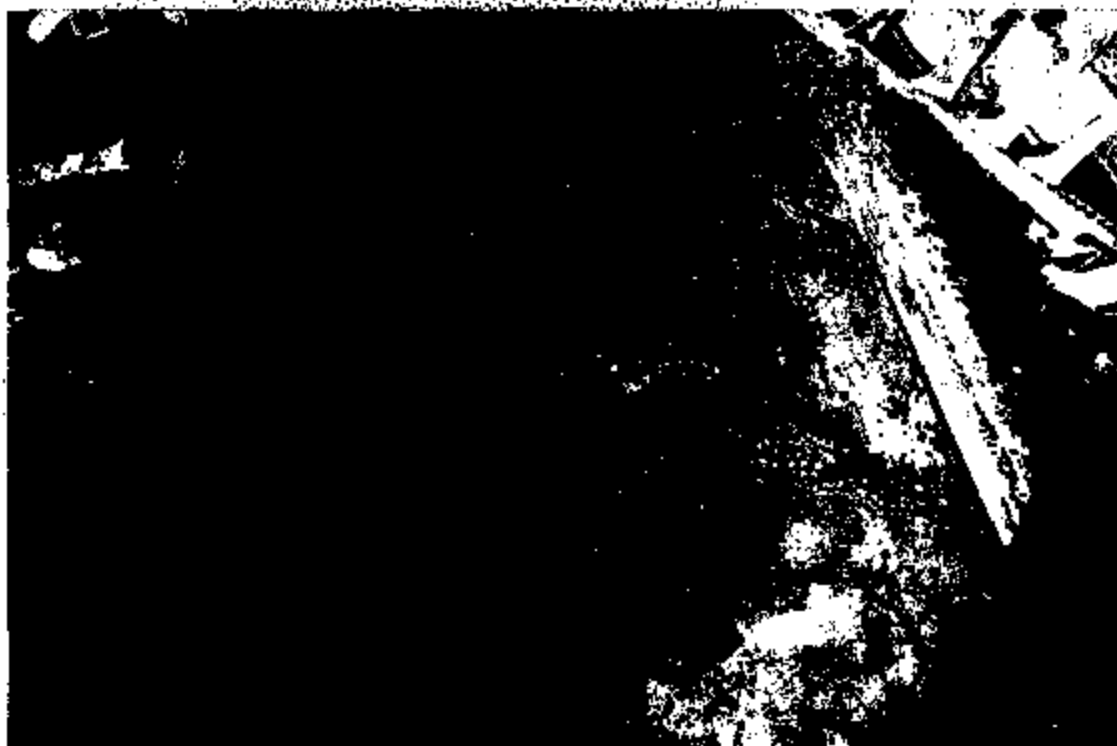


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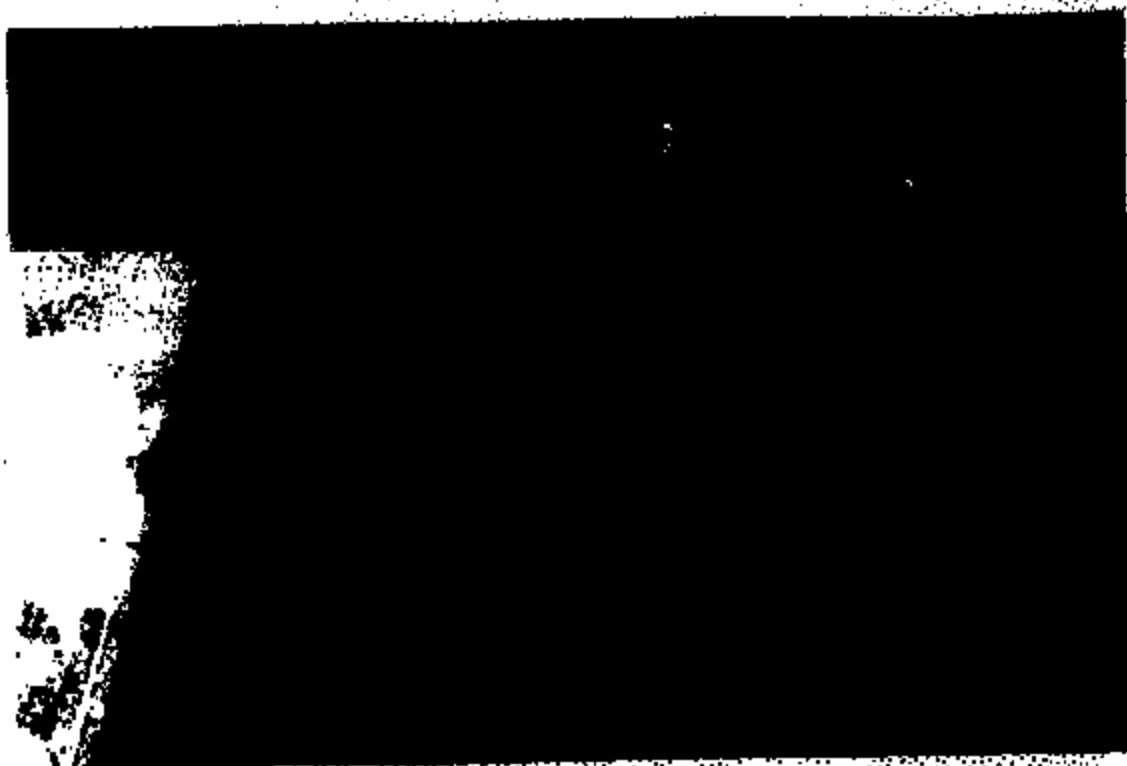




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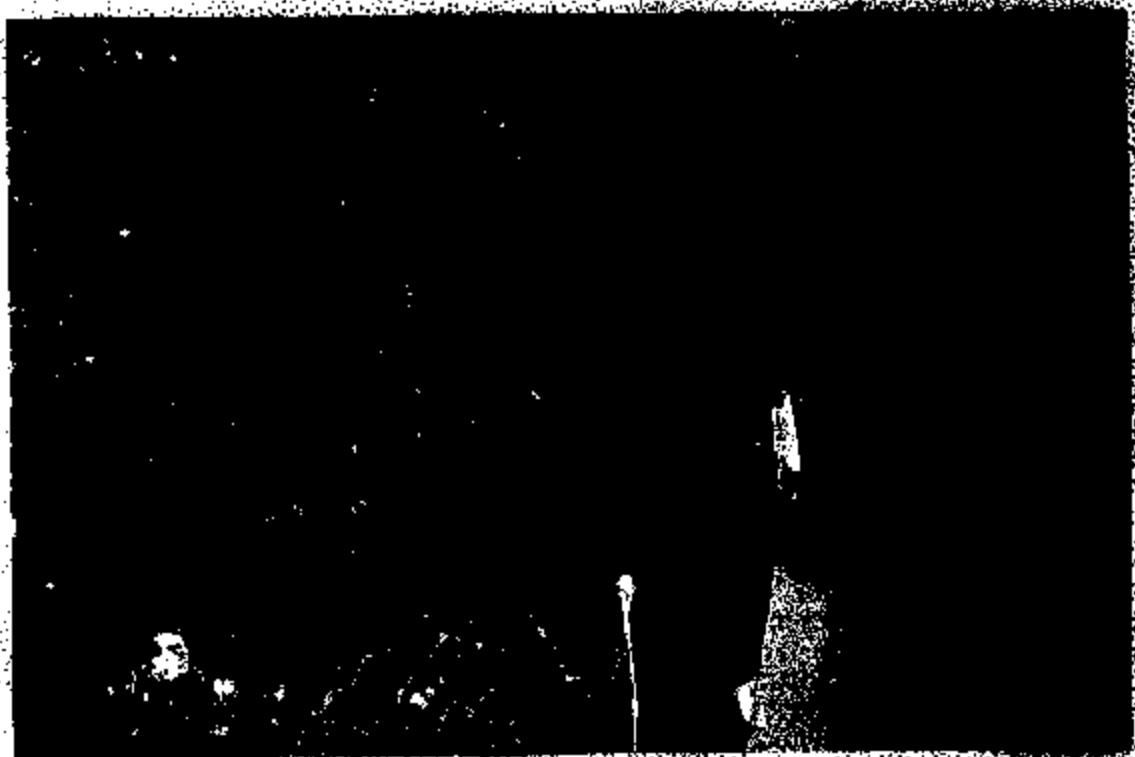
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8082-525 20215



EP22-025 28217



EP82-525 28218



ER02-025 28219

COPY

Cause No. 264-00

	X	IN THE DISTRICT COURT
	X	
Plaintiff,	X	
vs.	X	UPSHUR COUNTY, TEXAS
	X	
FORD MOTOR COMPANY,	X	
Defendant.	X	____ DISTRICT COURT

PLAINTIFFS' ORIGINAL PETITION

TO THE HONORABLE JUDGE OF SAID COURT:

COMES NOW [REDACTED] hereinafter referred to as "Plaintiff", and complains of FORD MOTOR COMPANY, a Delaware Corporation, hereinafter referred to as "Defendant FORD MOTOR COMPANY," and for cause of action would respectfully show the Court as follows:

I. DISCOVERY

Discovery in this suit is intended to be conducted under Level Two of the Texas Rules of Civil Procedure unless otherwise ordered by the Court.

II. PARTIES, VENUE AND JURISDICTION

1. Plaintiff are individuals residing in Gilmer, Upshur County, Texas.
2. Defendant, FORD MOTOR COMPANY, is a Delaware Corporation doing business in the State of Texas and may be duly served with citation by serving its registered agent, *CT Corporation Systems*, 350 N. St. Paul Street, Dallas, Dallas County, Texas 75201.
4. Venue of this suit is proper in Upshur County, Texas pursuant to Section 15.002 of the Texas Civil Practice and Remedies Code for the reason that all or a substantial part of the events or omissions giving rise to the claims made herein occurred in Upshur County.
5. The Court has jurisdiction over Defendant for the reason that Defendant is qualified to do business in the State of Texas and, at the time this cause of action accrued, was conducting business in this state. The Court has jurisdiction over the controversy for the reason that the damages

FILED
FRAZEE, JUDGE
DISTRICT COURT
UPSHUR COUNTY, TEXAS
MAY 1 1970
BY [Signature]
CLERK

sued for are within the jurisdictional limits of this Court.

6. The "Property" referenced in this lawsuit refers to the residence located at [REDACTED] Upshur County, Texas.

III.

This is a products liability cause of action which arises from the design, manufacturing, and marketing defects of a 1993 model year Lincoln Town Car Executive (hereinafter referred to as "Vehicle") manufactured by Defendant FORD MOTOR COMPANY. The Vehicle was ultimately purchased by Plaintiffs.

At all times relevant to this matter, Defendant FORD MOTOR COMPANY was engaged in the business of designing, manufacturing, and distributing the Vehicle. Defendant FORD MOTOR COMPANY marketed the Vehicle to the general public, throughout the United States, as well as within the State of Texas.

IV. NOT TO BE DISSEMINATED TO THE JURY

A portion of this lawsuit represents an insurance subrogation matter. Plaintiffs would show that State Farm Lloyds Insurance Company, an insurance company doing business in the State of Texas, has paid Plaintiffs for a portion of the damages which they incurred and which resulted from the events described herein. Such being the case, State Farm is entitled to seek recovery for such damages against the Defendant, along with Plaintiffs, as a real party in interest. Plaintiffs have subrogated their rights to State Farm Lloyds Insurance Company to the extent of such benefits paid in this matter.

V. Factual Background

On or about July 3, 1999 Plaintiffs home, vehicle, and their personal belongings including, family portraits and photographs, sentimental keepsakes, and historical artifacts were completely destroyed by fire.

Upon investigation, it has been determined that the fire originated in the engine compartment on the driver's side of the Vehicle in an area close to the firewall. More specifically, the fire was

caused by electrical resistive heating within the brake pressure switch which ultimately ignited the fuel lines located on the undercarriage of the Vehicle. The Vehicle was parked in Plaintiffs' garage when the fire erupted.

Immediately upon discovering the fire, the Fire Department was dispatched and eventually extinguished the fire. The fire consumed the Property, the Vehicle, and Plaintiffs' personal possessions.

By way of background, [REDACTED] and [REDACTED] purchased the Vehicle as a program car in February, 1994. At the time of its purchase, the Vehicle had approximately 18,000 miles registered on the odometer. At the time of the fire, the Vehicle had been in use for approximately 55,000 miles.

VI. CAUSES OF ACTION

Count One -- Strict Liability

Plaintiffs incorporate by reference the foregoing paragraphs the same as if fully set forth herein.

Defendant FORD MOTOR COMPANY is strictly liable to Plaintiffs for designing, manufacturing, marketing, and placing into the stream of commerce a vehicle which was unreasonably dangerous for its foreseeable user at the time it left the control of Defendant. The Vehicle contained a design, manufacturing, and/or marketing defect which was the producing and proximate cause of the fire.

The Vehicle was defective and unsafe for its intended purpose at the time it left the control of and was placed into the stream of commerce by Defendant FORD MOTOR COMPANY.

Based on the foregoing, Plaintiffs invoke the Doctrine of Strict Liability.

Count Two -- Negligence

Plaintiffs incorporate by reference the foregoing paragraphs the same as if fully set forth herein.

Defendant FORD MOTOR COMPANY was negligent in the design, manufacture and marketing of the product in question. FORD MOTOR COMPANY knew, or in the exercise of ordinary care, should have known, that the Vehicle was defective and unreasonably dangerous to

those persons likely to use the product for the purpose and in the manner for which it was intended to be used. FORD MOTOR COMPANY was negligent in the particulars set forth in this and the preceding paragraphs and such negligence was a proximate cause of the fire.

FORD MOTOR COMPANY owed Plaintiffs the duty of reasonable care when it designed, manufactured and marketed the Vehicle. Defendant FORD MOTOR COMPANY violated its duty and was negligent in the particulars set forth above.

Based on the foregoing, Plaintiffs allege that the damages they suffered were a direct and proximate result of the defective design and/or manufacturing of the Vehicle which created an unreasonable danger to consumers, namely the Plaintiffs.

Count Three -- Breach of Express and Implied Warranties

Plaintiffs incorporate by reference the foregoing paragraphs the same as if fully set forth herein.

Defendant FORD MOTOR COMPANY, by and through the sale of the Vehicle, held out to the general public and to the Plaintiffs specifically, that its vehicles would conform with the qualities of same or similar vehicles and was fit for the purposes for which it was intended.

The Plaintiffs made use of the Vehicle as alleged herein, and relied on the express and implied warranties. Contrary thereto, the Vehicle was not fit for its intended use rendering it unreasonably dangerous.

Defendant FORD MOTOR COMPANY's breach of warranties rendered the Vehicle unreasonably dangerous and was a proximate and producing cause of the fire and the resulting property damage suffered by Plaintiffs.

VIL RES IPSA LOQUITUR

Plaintiffs cannot more specifically allege the acts of negligent design and manufacture on the part of Defendant FORD MOTOR COMPANY for the reason that facts in that regard are peculiarly within the knowledge of FORD MOTOR COMPANY.

In this connection, Plaintiffs will show that the character of the occurrence giving rise to this litigation is such that it would not have happened in the absence of negligence, and that the design and

manufacture of the Vehicle was within the exclusive control of Defendant FORD MOTOR COMPANY at the time the negligence probably occurred. Plaintiffs have no means of ascertaining the method or manner in which the Vehicle was designed, manufactured, and/or tested.

In the alternative, and in the event Plaintiffs are unable to prove specific acts of negligent design, manufacture, testing, and/or marketing, Plaintiffs assert and rely on the doctrine of *Res Ipsa Loquitur*.

IX. DAMAGES

As a result of Defendant FORD MOTOR COMPANY's negligence and its breach of express and implied warranties, Plaintiffs sustained damage to their vehicle in at least the amount of \$12,840.88; damages to their home and personal property in at least the amount of \$182,683.58.

After allowing for all just and lawful offsets, payments, and credits, of which there have been none, Defendant FORD MOTOR COMPANY continues to be indebted to Plaintiffs in the amount of at least \$195,479.46.

Plaintiffs also assert their claim for reimbursement of damages for the loss of use of their home after the date of the fire all in an amount found by the trier of fact and within the jurisdictional limits of this Court.

Plaintiffs hereby assert their claim for reimbursement of damages sustained by them against Defendant FORD MOTOR COMPANY.

PRAYER

WHEREFORE, PREMISES CONSIDERED, Plaintiffs, [REDACTED]

[REDACTED], requests that Defendant FORD MOTOR COMPANY be cited to appear and answer herein, and that on final hearing, Plaintiffs recover:

1. A judgment against Defendant FORD MOTOR COMPANY for actual damages for strict liability, negligence, and breach of express and implied warranties, all in the amounts stated herein or such amount within the minimum jurisdictional limits of this Court;
2. A judgment against Defendant FORD MOTOR COMPANY for damages for loss of use of their property all in an amount within the jurisdictional limits of this Court;

3. A judgment against Defendant FORD MOTOR COMPANY for pre- and post-judgment interest as allowed by law;
4. A judgment against Defendant FORD MOTOR COMPANY for all attorney fees;
5. A judgment against Defendant FORD MOTOR COMPANY for court costs; and,
6. A judgment for such other and further relief, both general and specific, in equity and at law, to which Plaintiffs may be justly entitled.

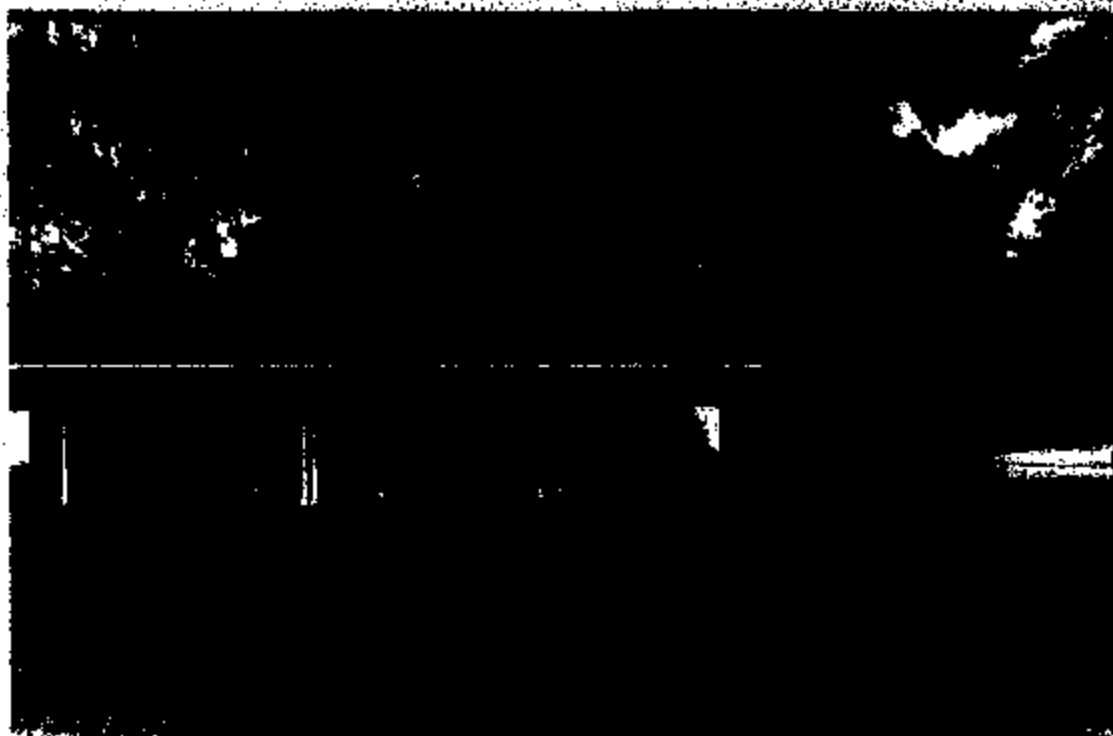
Respectfully submitted,

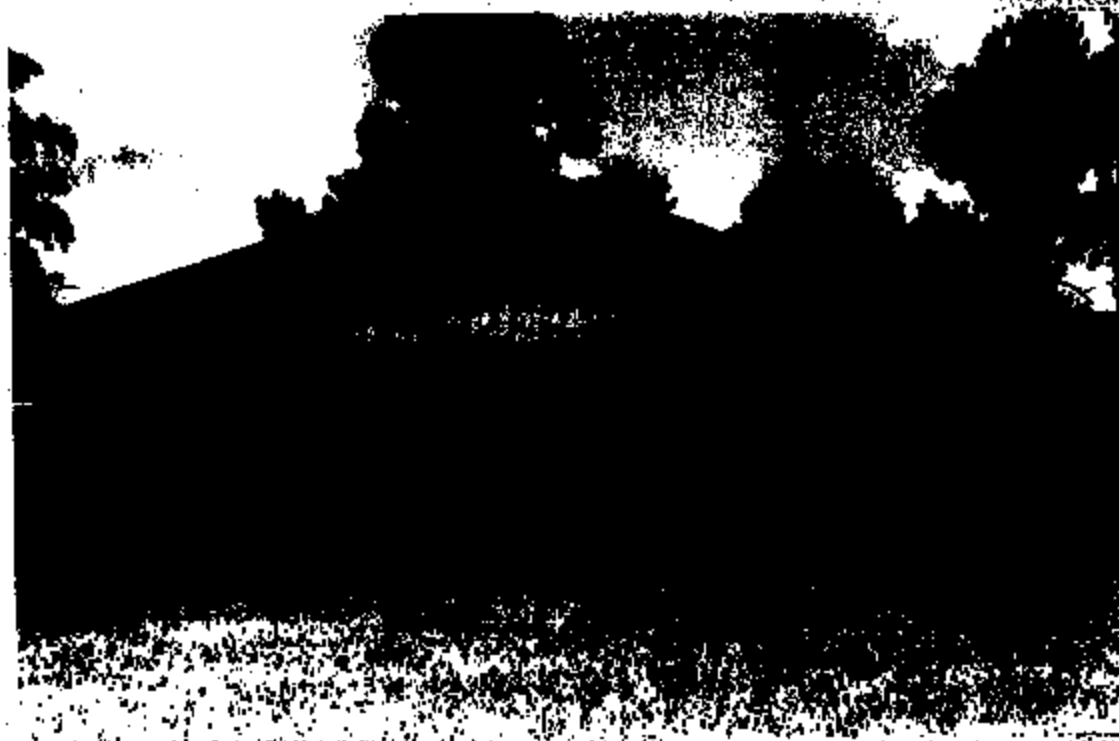
~~THE CARPENTER LAW FIRM, P.C.~~

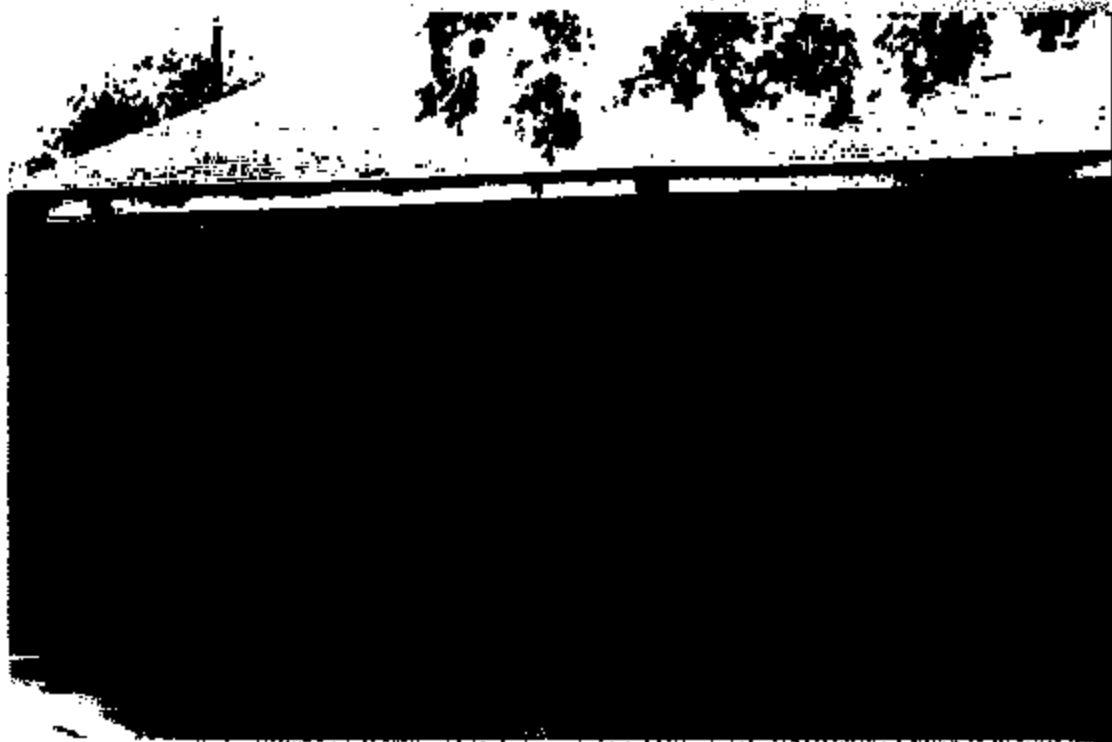
By: 

N. Scott Carpenter
State Bar No. 00790428
777 East 15th Street, Suite 203
Plano, Texas 75074
(972) 423-6364
Fax (972) 423-6327
ATTORNEY FOR PLAINTIFFS

PLAINTIFFS HEREBY RESPECTFULLY DEMAND TRIAL BY JURY.

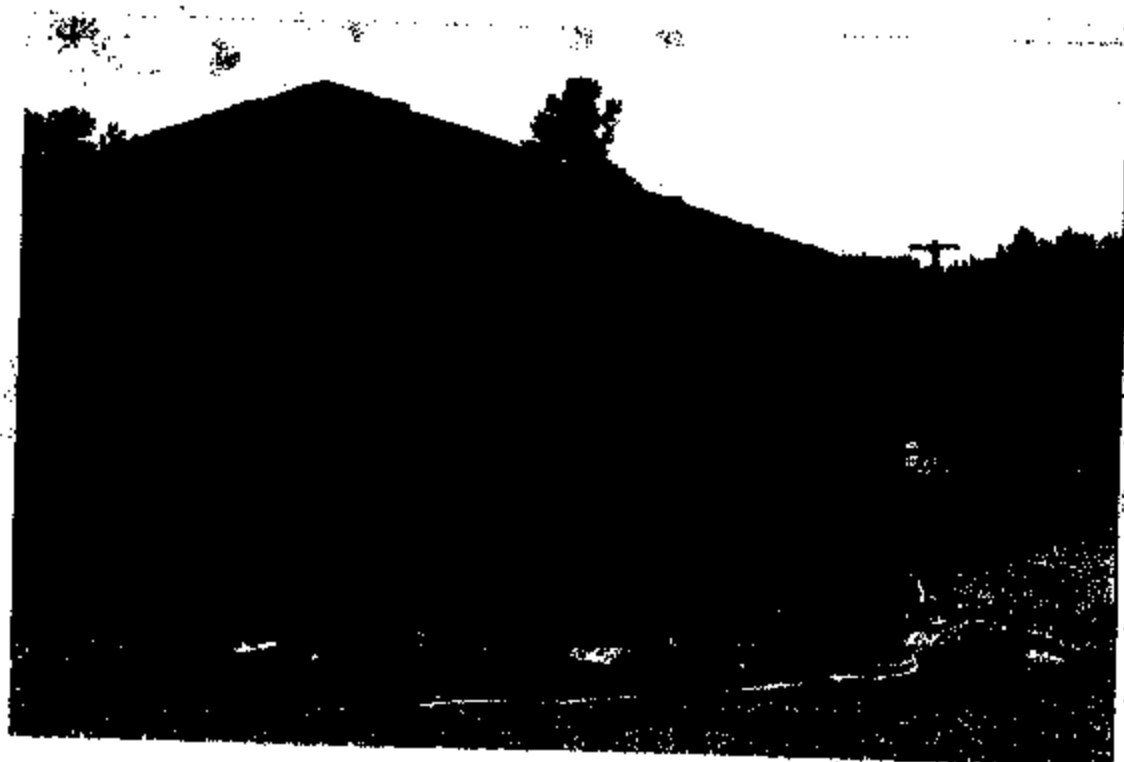








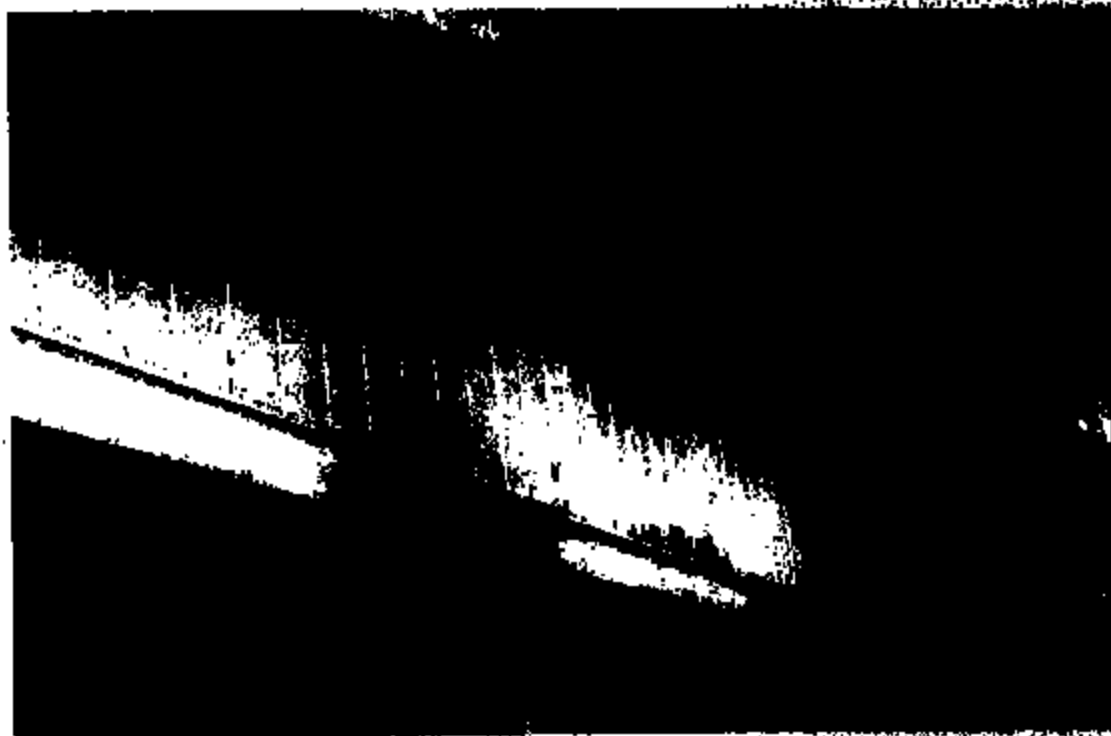






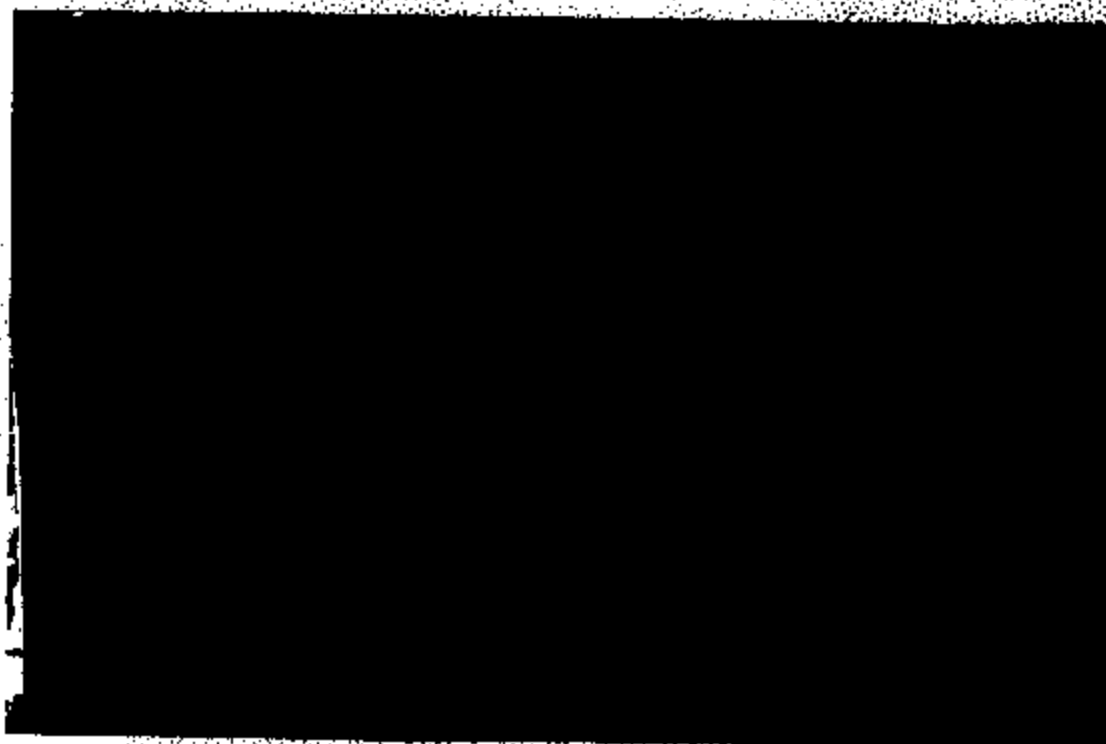




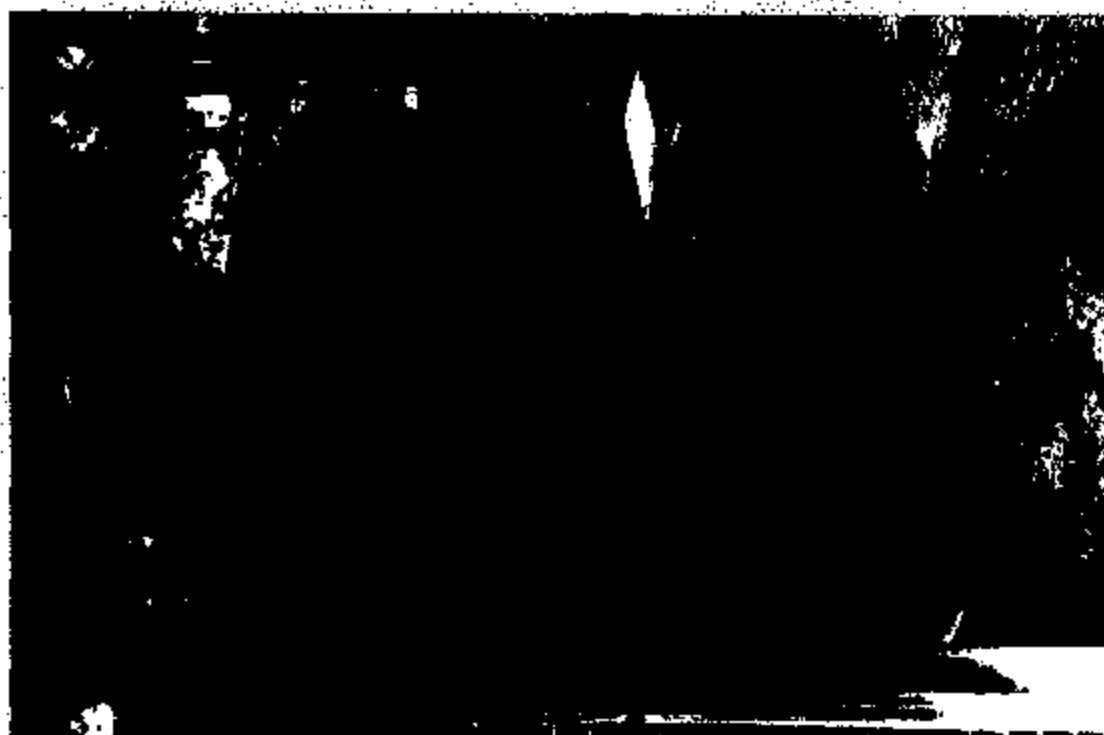
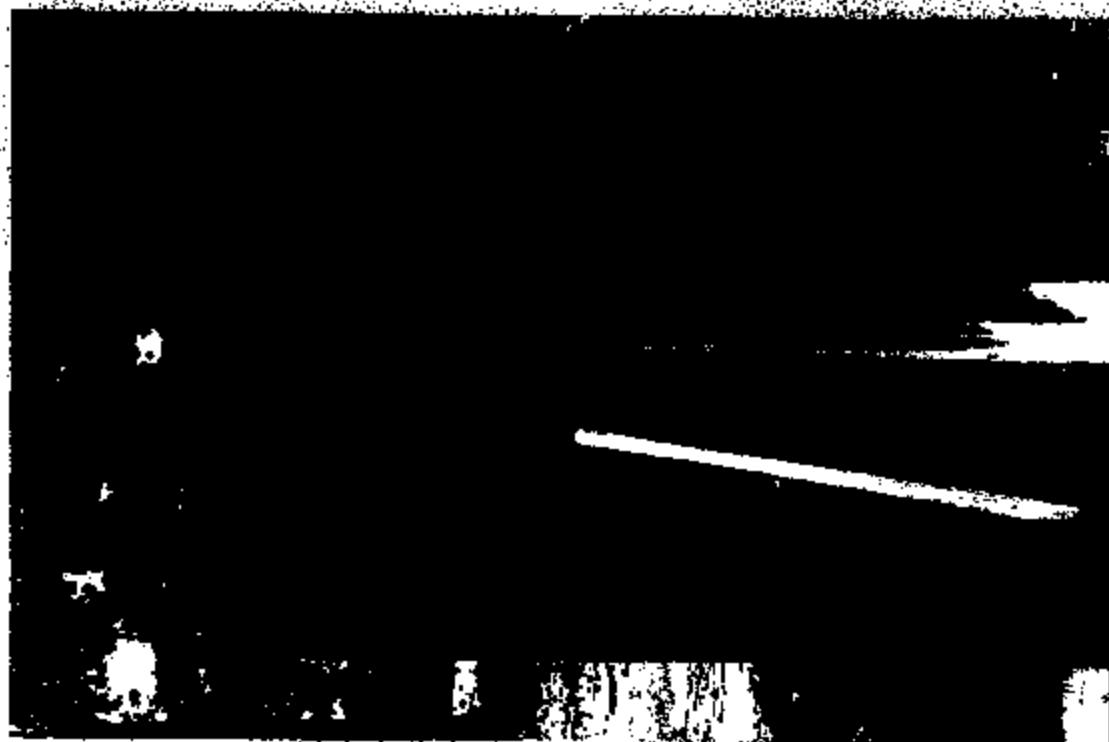




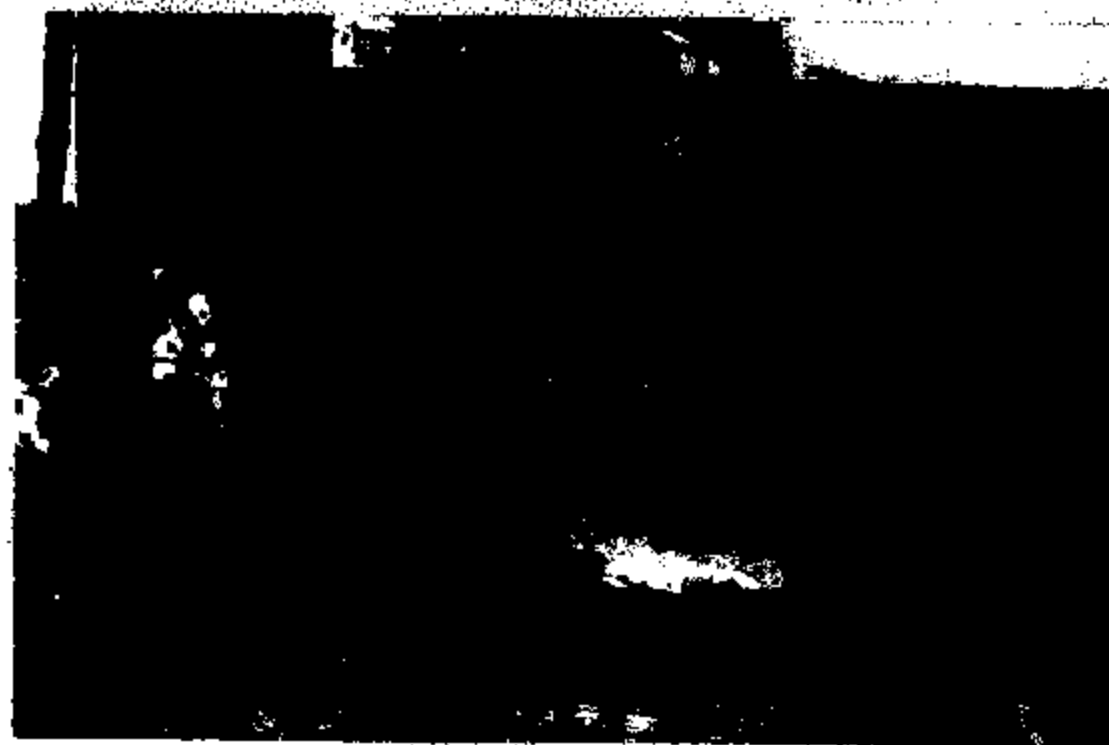






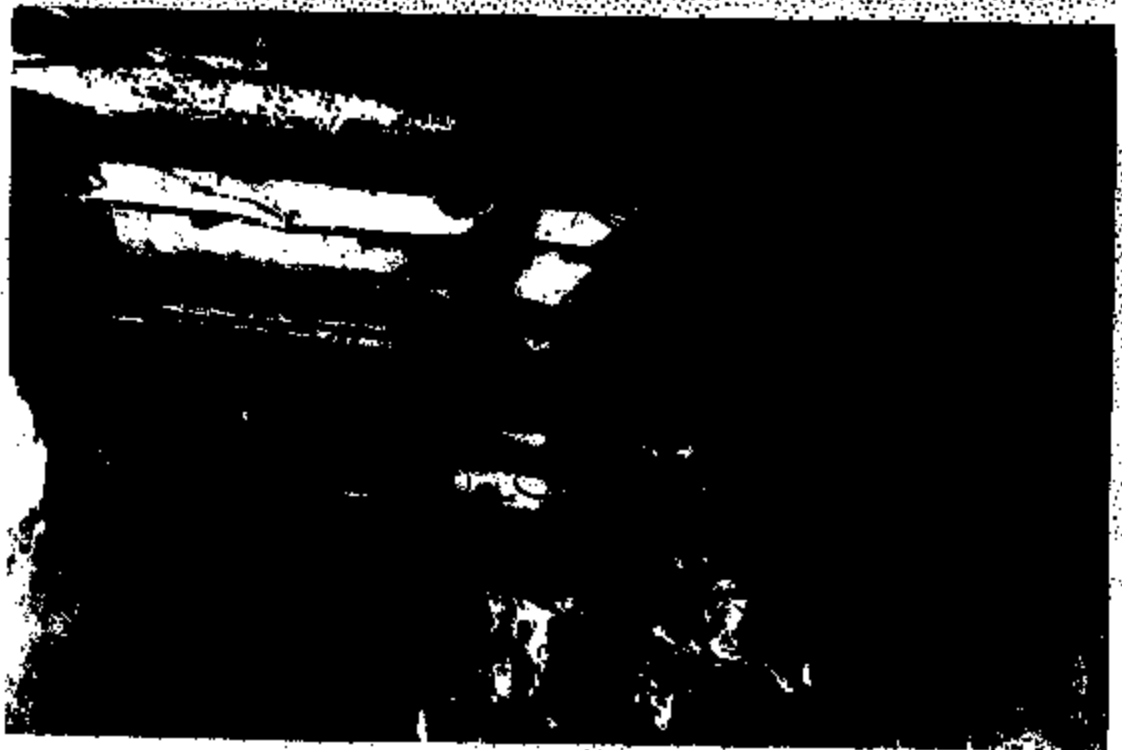




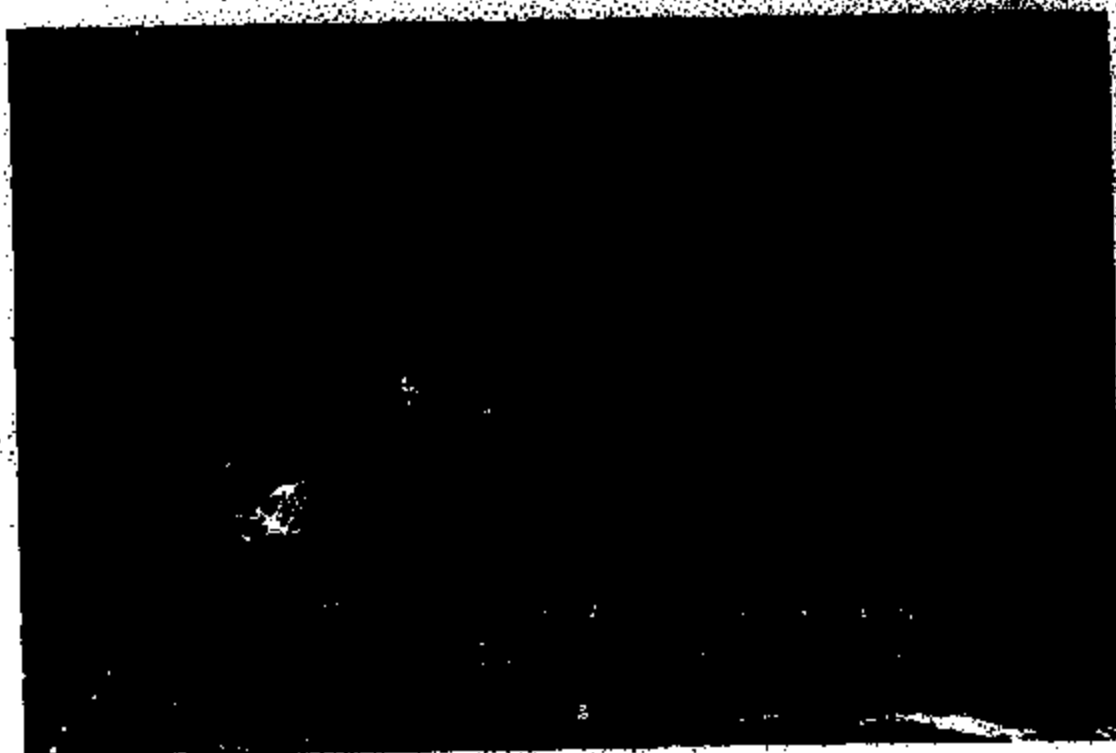


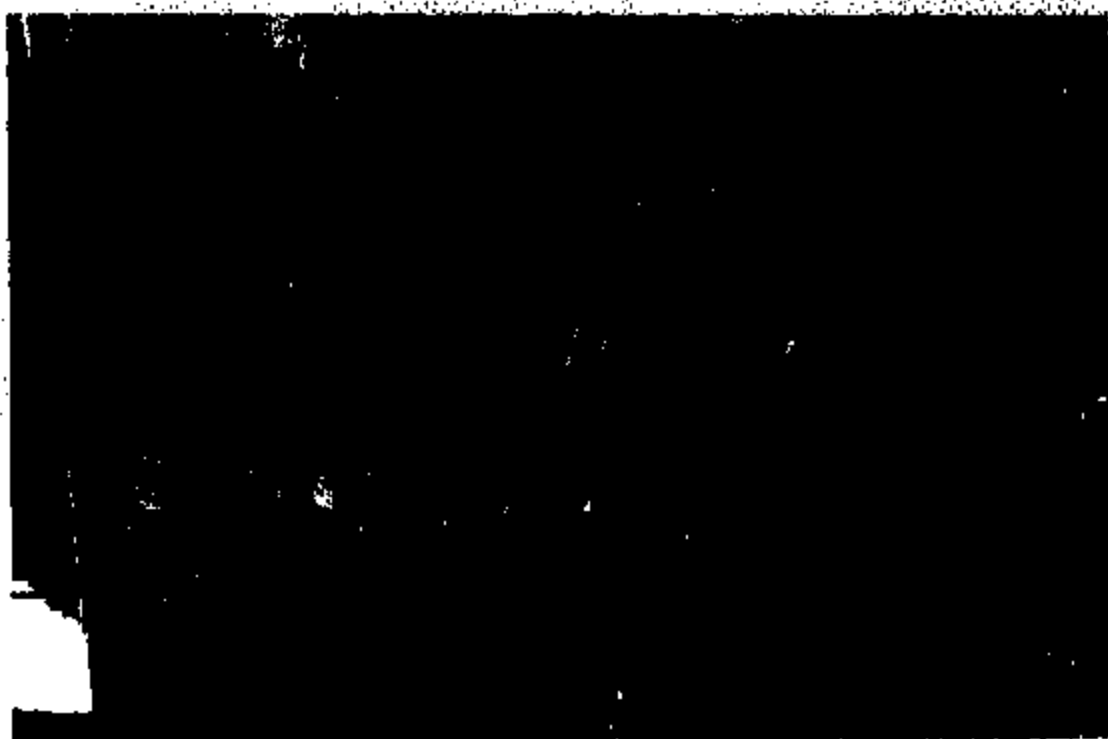








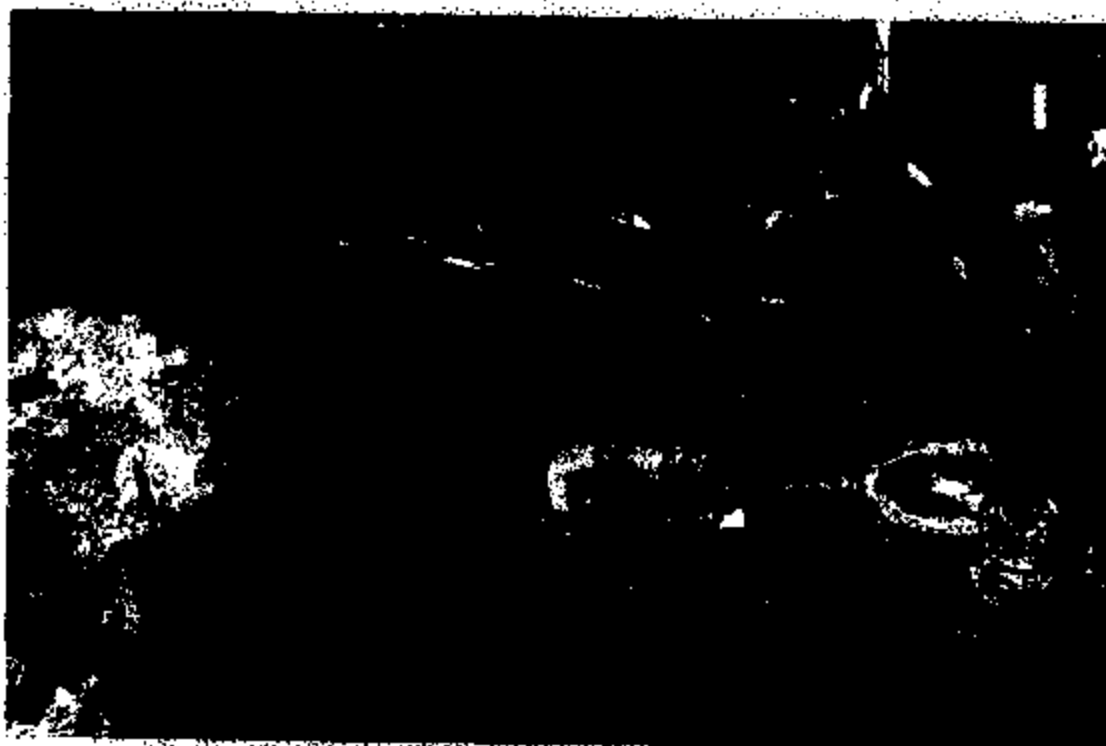


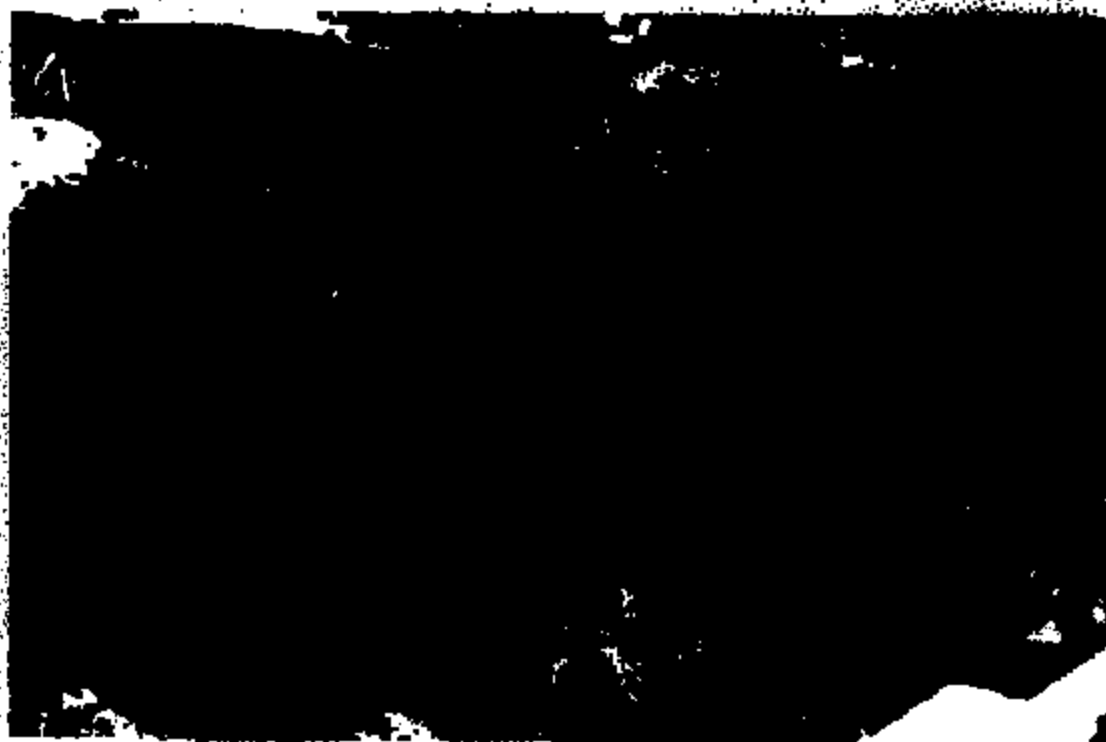


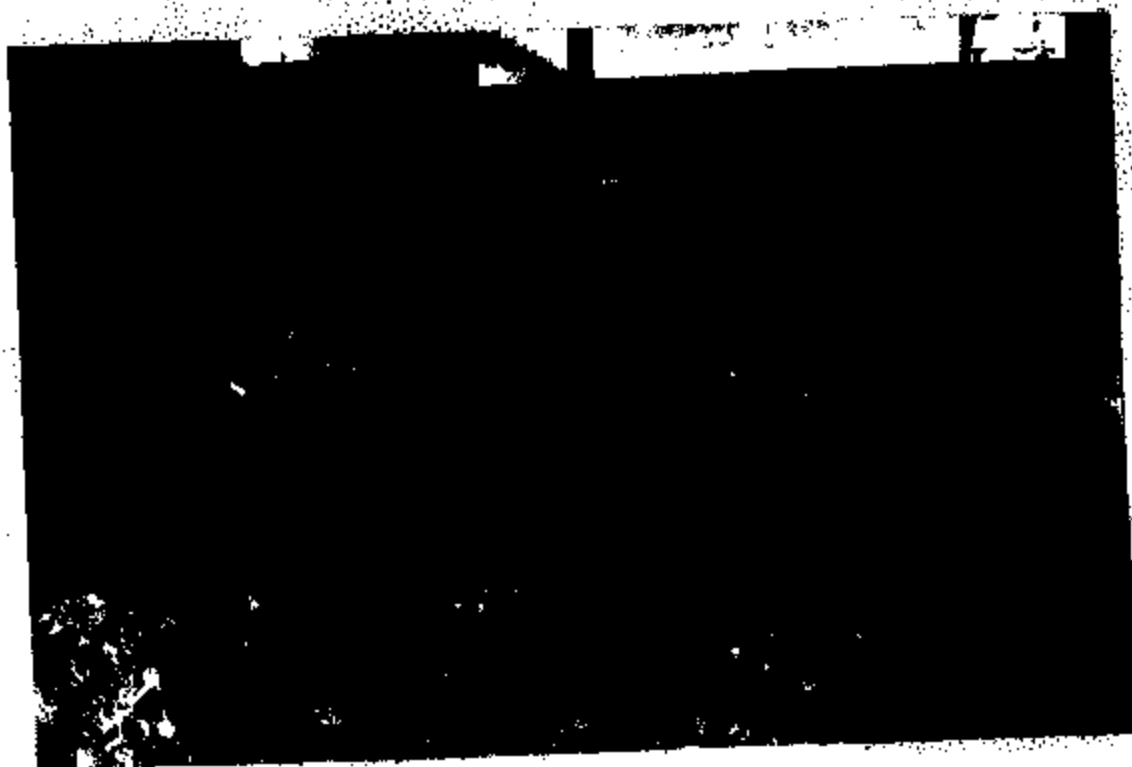




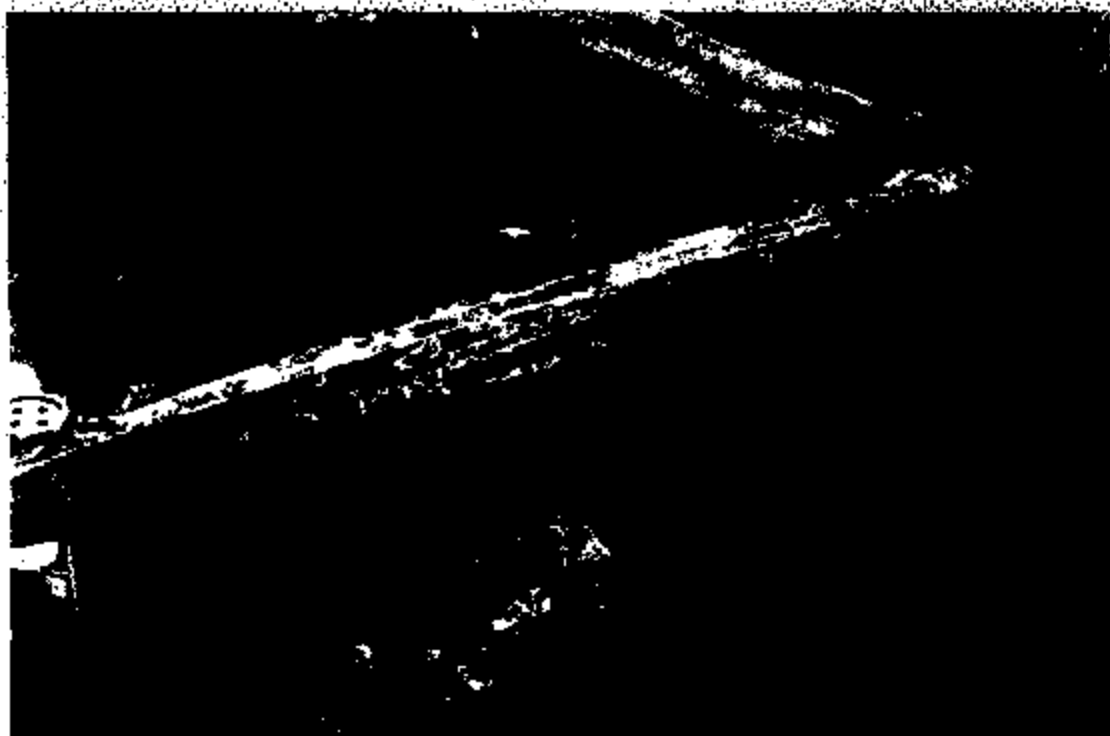


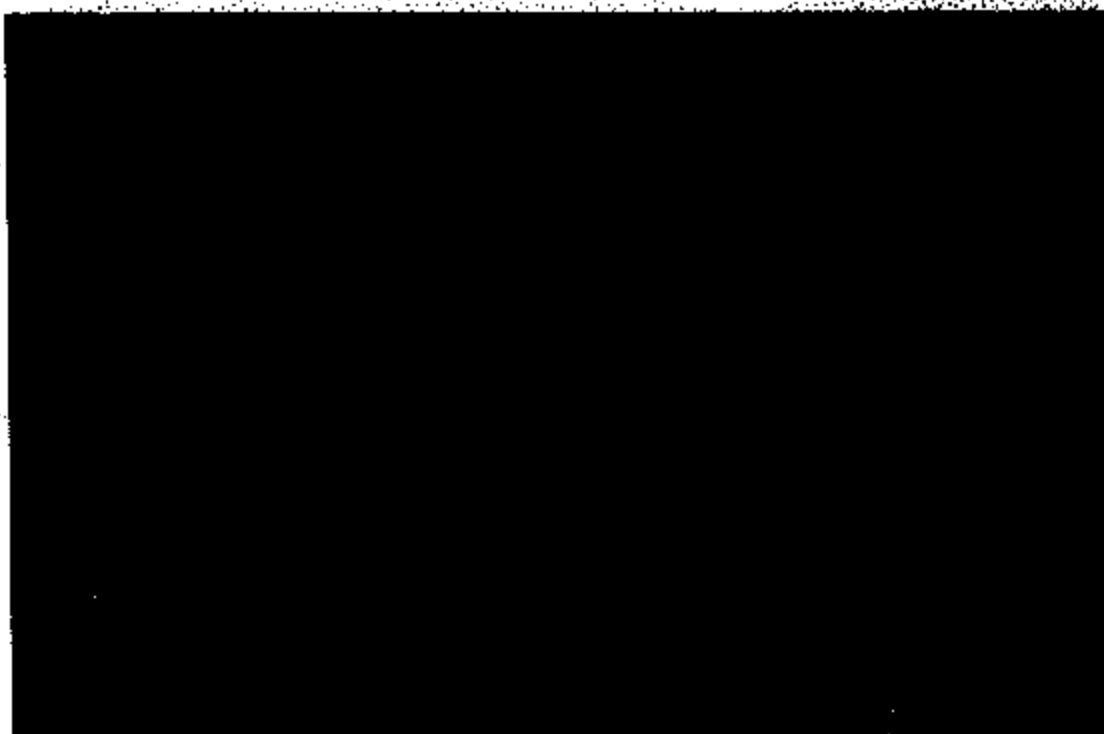


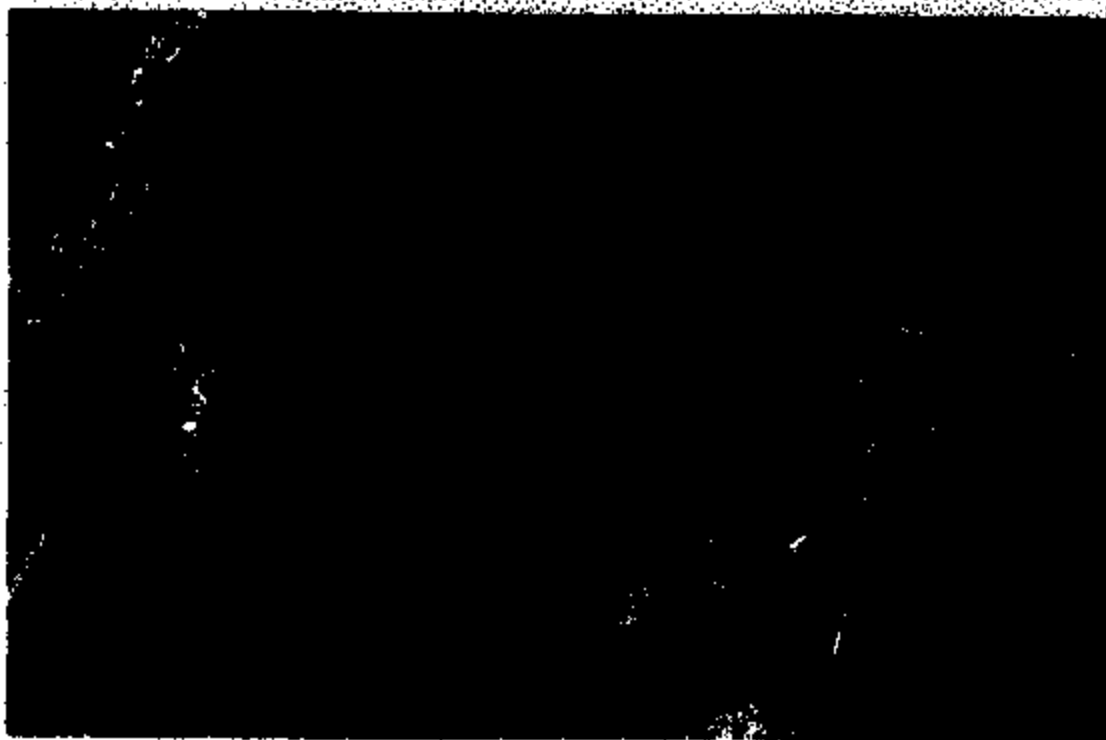




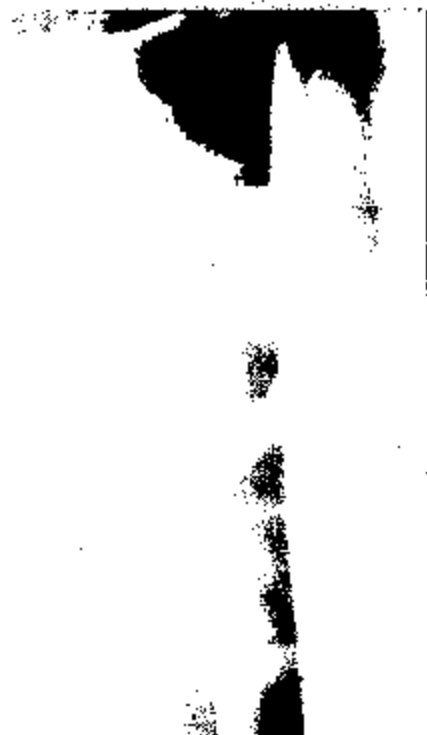
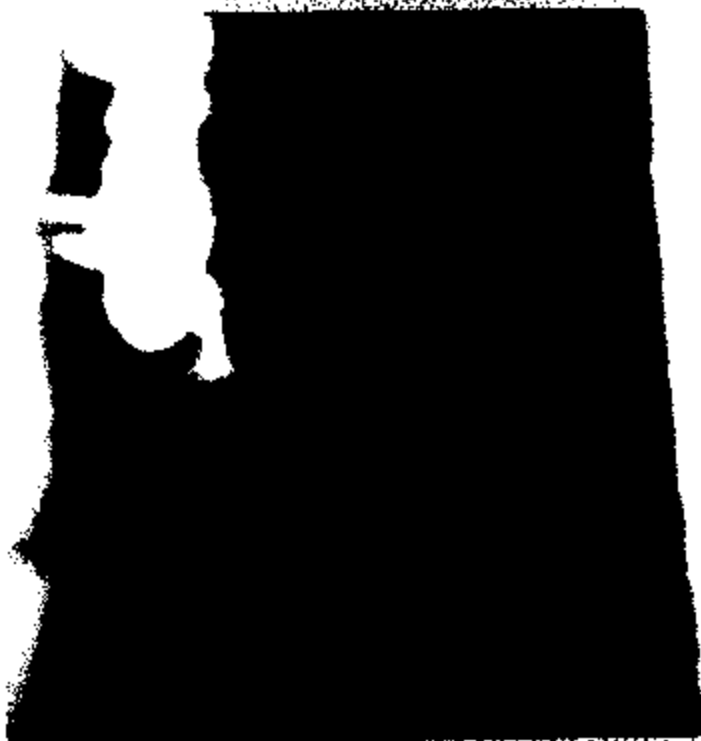


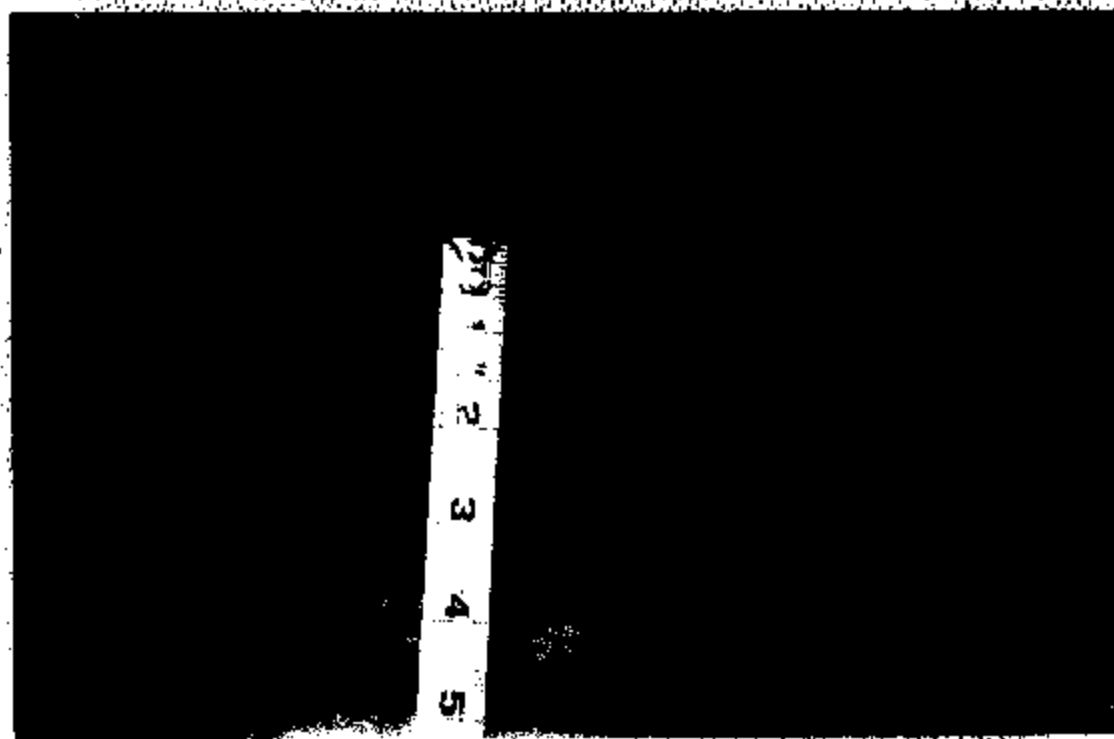


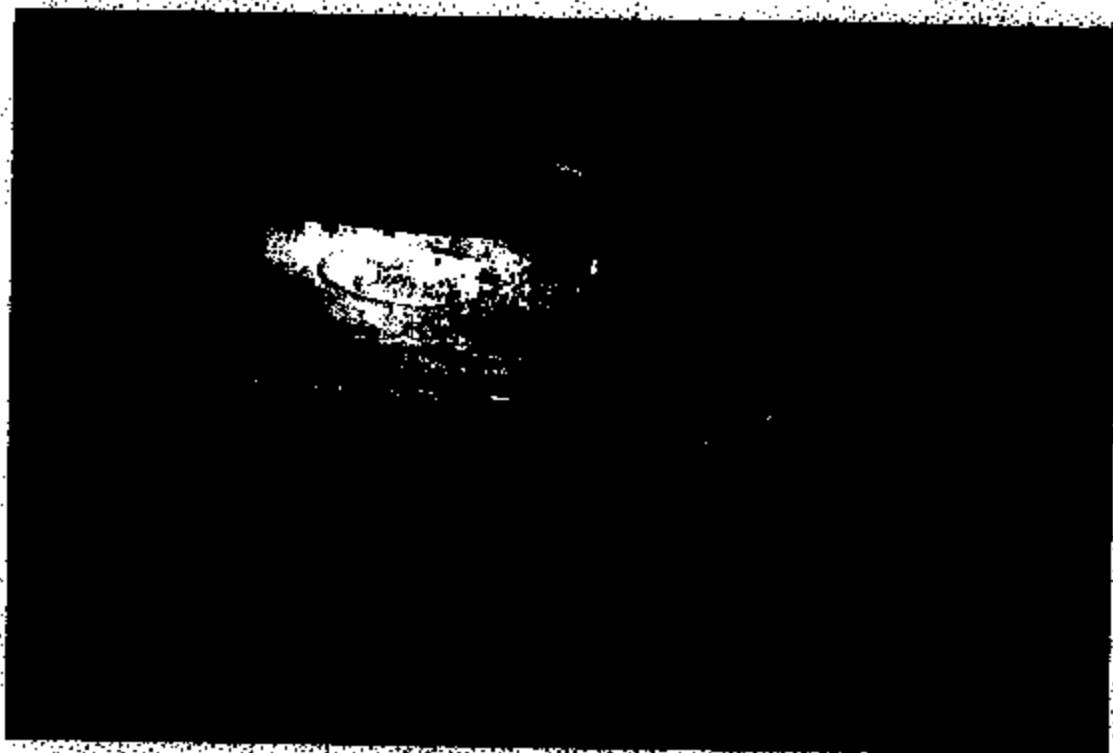




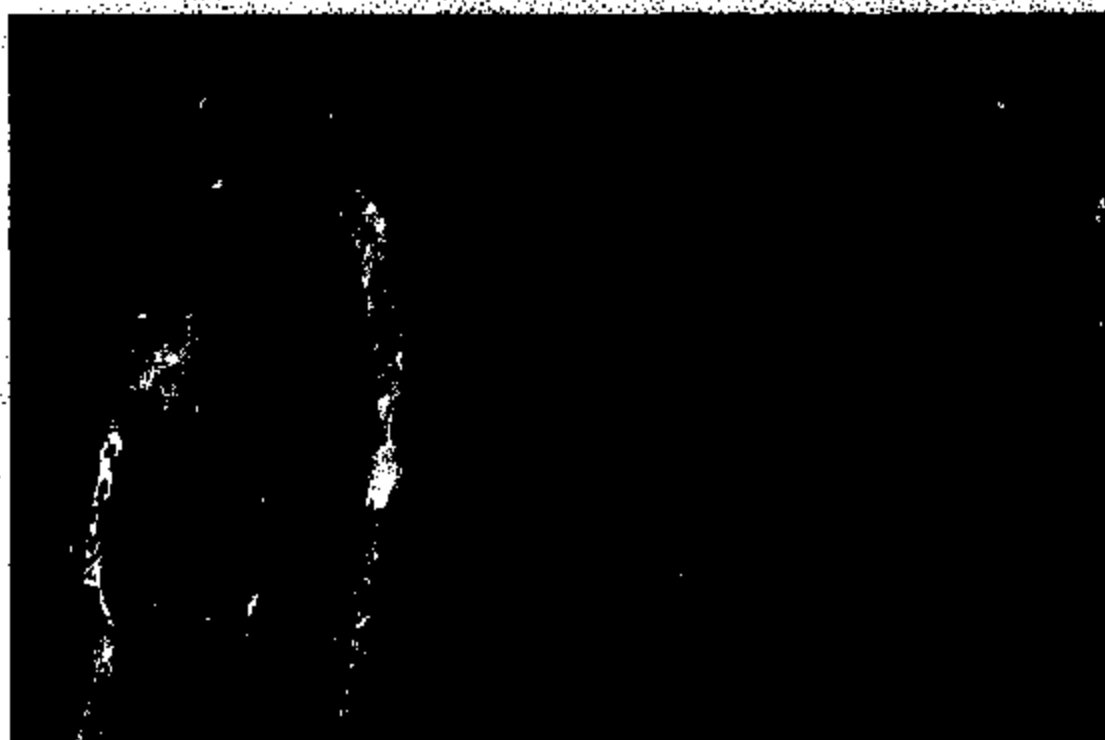
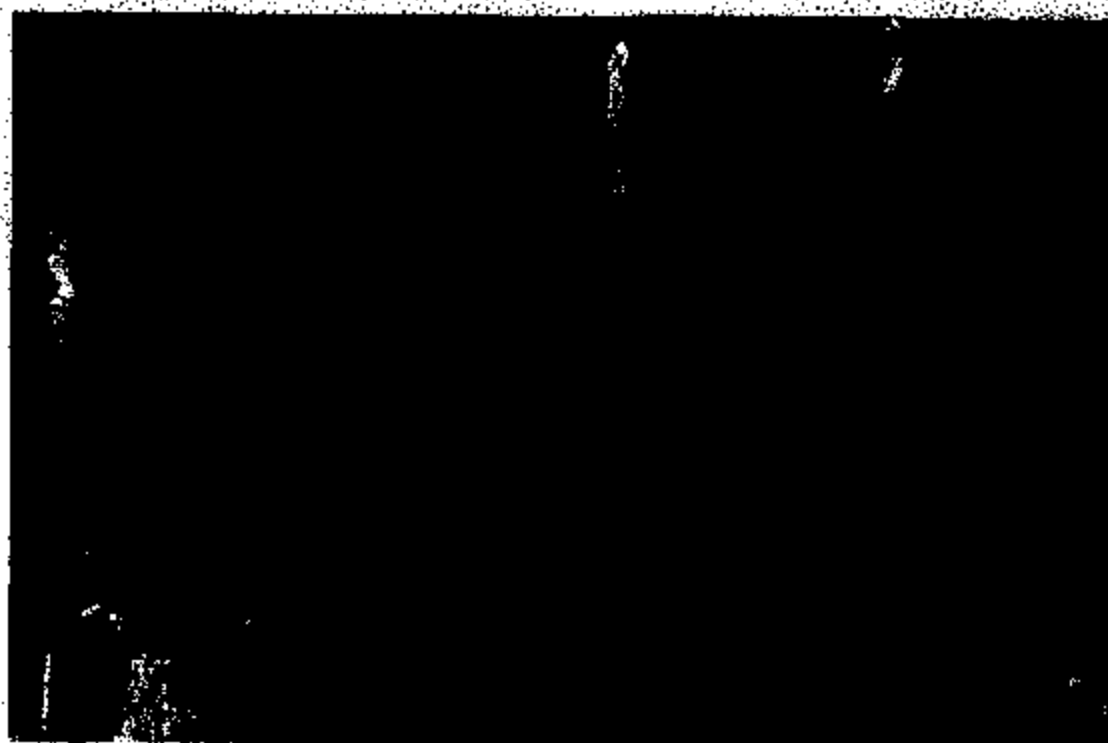














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N. SCOTT CARPENTER
ATTORNEY-MEDIATOR

SHIRLEY M. WEAVER
LEGAL ASSISTANT

December 20, 1999

VIA CM-RER NO. Z 467 218 997

Mr. Douglas Lampe
Ford Motor Company
Office of the General Counsel
Parklane Towers West
3 Parklane Blvd, Suite 400
Dearborn, Michigan 48126

Re: Insured: [REDACTED]
Property: [REDACTED] Upsher County, Texas
Date of Loss: July 3, 1999
My Client: State Farm Lloyds/Mutual Auto
Claim Nos: [REDACTED]
Damages: \$182,683.58 (Fire)
\$ 12,840.88 (Auto)

Dear Mr. Lampe:

Please be advised that my office has now been retained by State Farm Lloyds Insurance Company and State Farm Mutual Automobile Insurance Company (collectively referred to herein as "State Farm") to pursue reimbursement for all losses incurred by State Farm in connection with a known defect in a 1993 model year Lincoln Town Car Executive (the "Vehicle") which defect State Farm has reason to believe resulted in a fire which destroyed the home, vehicle, and personal contents owned by the above-referenced insured.

By way of background, [REDACTED] purchased the Vehicle as a program car in February, 1994. At the time of its purchase, the Vehicle had approximately 18,000 miles on the odometer. At the time of the fire, the Vehicle had approximately 55,000 miles on the odometer. The Vehicle has not required any significant repairs other than routine maintenance. As you know, the [REDACTED] vehicle caught fire while it was parked in their garage. From State Farm's investigation, the fire originated in the engine compartment on the driver's side of the Vehicle in an area close to the firewall. More specifically, the fire was caused by electrical resistive heating within the brake pressure switch eventually igniting the Vehicle's fuel lines.

ER82-825-B 11413

According to the information I have received, it appears that the Vehicle has been the subject of at least three (3) National Highway Transportation and Safety Administration (NHTSA) recalls since 1994 involving defects which are similar to, if not the same as, the defect which has been identified as the cause of this fire. From this information, the subject vehicles have been the victim of overheating, smoke, and in many cases, fire, originating in, at, or near the steering column and/or the brake pressure switch of the particular vehicle. This phenomenon occurs when the vehicle is in use or unattended. Purportedly, Ford has received over 843 reports in the U.S. alone of alleged fires originating in, at, or near the steering column and brake switch. Of these reports, there were 19 alleged injuries with the majority of the claims comprising property damage claims.

In conclusion, State Farm would like to resolve its subrogation claims as amicably as possible. In the unlikely event, however, that this claim cannot be settled, I have been authorized by State Farm to pursue litigation, if necessary, to recover its losses. State Farms' subrogation claims amount to \$182,683.58, which sum represents the loss to the insured's home, personal contents, and additional living expenses, and \$12,840.88 for the loss to the Vehicle. State Farms total loss amounts to \$195,479.46.

It is my understanding that on July 21, 1999 at least one representative for Ford inspected the Vehicle as well as an air compressor and garage door opener located at the [REDACTED] residence. Until this matter is concluded, State Farm will remain in possession and control of the Vehicle and all such other fire debris and evidence from the fire scene. Should you wish to conduct another inspection of the evidence, kindly notify my office to schedule same.

I will await your response. In the interim, I remain,

Very truly yours,


N. Scott Carpenter

NSC/mw
cc:\217.175\corrdemand.ltr

cc: Mr. Russell Bradley—State Farm Lloyd's (Via Facsimile)
Ms. Pam Davis—State Farm Mutual Auto (Via Facsimile)

[REDACTED] (Via Regular Mail)

United Technologies Automotive (Via CM-RRR No. Z 467 210 911)
1567 A. Airport Rd. W.
Traverse City, Michigan 49684

State Farm Insurance Companies



Longview Service Center
2807 Judson Road
P. O. Box 10270
Longview, Texas 75602-0270

July 20, 1999

Ford Motor Company
Parklane Tower West
Attn: Jesse Hollingsworth
3 Parklane Blvd Suite 400
Dearborn, MI 48126

RE: Claim Number: [REDACTED]
Date of Loss: July 3, 1999
Our Insured: [REDACTED]

Dear Ms. Hollingsworth:

RE: 1993 Lincoln Town Car VIN: 1LNLM81W2PY773417

The identified vehicle is insured by State Farm Mutual Automobile Insurance Company. This vehicle experienced a fire.

State Farm would like to give you an opportunity to inspect the vehicle and give you advance notice of our potential subrogation claim. Please contact me at 903-663-5625.

Sincerely,

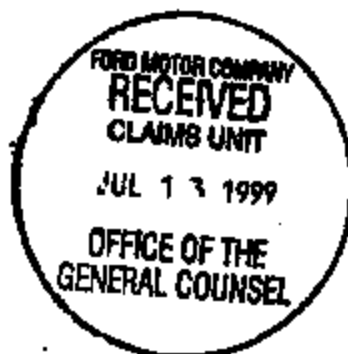
A handwritten signature in dark ink, appearing to read "Richie Phillips".

Richie Phillips
Claim Representative
(903) 663-5625
State Farm Mutual Automobile Insurance Company

State Farm Insurance Companies



July 8, 1999



STATE FARM CLAIMS OFFICE
2207 Judeon Road
P. O. Box 10270
Longview, Texas 75608-0270

Ford Motor Company
Parklane Tower West
Suite 400
3 Parklane Blvd
Dearborn, MI 48126

ATTN: Jesse Hollingsworth
Mgr.- Claims

419255

RE: Our Claim Number [REDACTED]
Our Insured [REDACTED]
Loss Location [REDACTED] Gilmer, TX [REDACTED]
Date of Loss : 7/3/99
Vehicle : 1993 Lincoln Town Car
VIN#: 1LNLM81W2PY773417

The identified loss location and vehicle are insured by State Farm. This vehicle experienced a problem which caused a fire which severely damaged the home and vehicle.

State Farm would like to give you an opportunity to inspect the home and vehicle, and give you advance notice of our potential subrogation claim. Please contact me at (903-663-5665) to set up a time for your inspection.

Sincerely,


Frank Tomlin
Claim Specialist
State Farm Lloyds
Office: (903) 663-5665
Fax : (903) 663-5670

cc: [REDACTED]

State Farm Insurance Companies



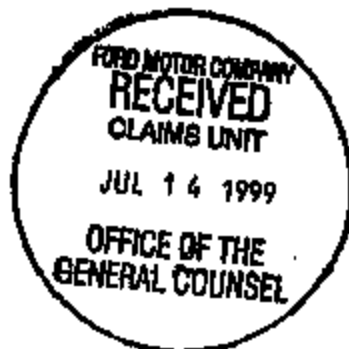
July 8, 1999

Prev
419255
SN

STATE FARM CLAIMS OFFICE
2807 Judeon Road
P. O. Box 10270
Longview, Texas 75608-0270

Ford Motor Company
Consumer Affairs Dept.
16800 Executive Plaza Dr.
MD# 3NE-B
Dearborn, MI 48126-4207

ATTN: Jesse Hollingsworth
Mgr.- Claims




RE: Our Claim Number: [REDACTED]
Our Insured: [REDACTED]
Loss Location: [REDACTED] Gilmer, TX [REDACTED]
Date of Loss: 7/3/99
Vehicle: 1993 Lincoln Town Car
VIN#: 1LNLM81W2PY773417

The identified loss location and vehicle are insured by State Farm. This vehicle experienced a problem which caused a fire which severely damaged the home and vehicle.

State Farm would like to give you an opportunity to inspect the home and vehicle, and give you advance notice of our potential subrogation claim. Please contact me at (903-663-5665) to set up a time for your inspection.

Sincerely,


Frank Tomlin
Claim Specialist
State Farm Lloyds
Office: (903) 663-5665
Fax : (903) 663-5670

cc [REDACTED]

Office of the General Counsel

Ford Motor Company
Paradise Towers West
Suite 480
Three Parklane Boulevard
Dearborn, Michigan 48126-2558

October 27, 1999

The Carpenter Law Firm, P.C.
777 East 15th Street, Suite 208
Plano, Texas 75074
ATTENTION: N. SCOTT CARPENTER

Re: Claimant: [REDACTED]
D/E: July 8, 1999
Y/Claim #: [REDACTED]
Vehicle: 1998 Lincoln Town Car

Dear Mr. Carpenter:

As you are aware a Design Analysis engineer, inspected the 1998 Lincoln Town Car. His inspection revealed no evidence of a design or manufacturing defect present which would have caused the accident to have occurred as alleged.

Therefore, we must respectfully deny this claim.

Sincerely,

Shawn Norton
Claims Analyst

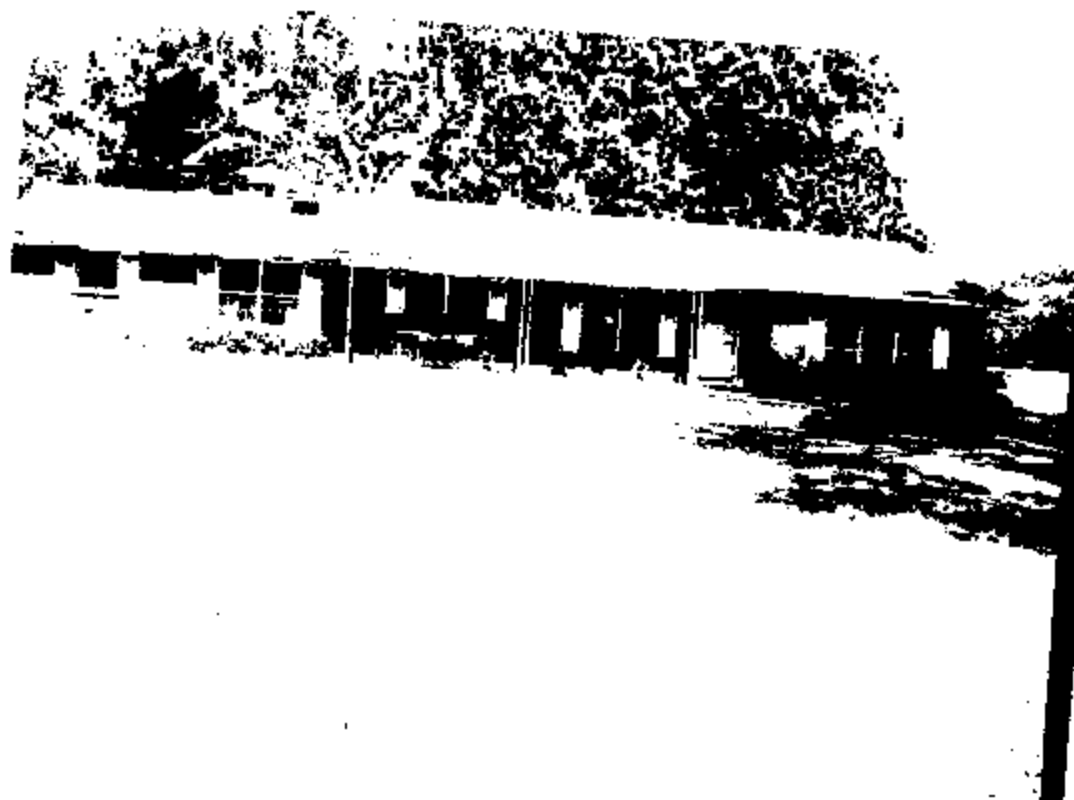
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EP02-025-B 11418

He Hor
7-21-99
#1



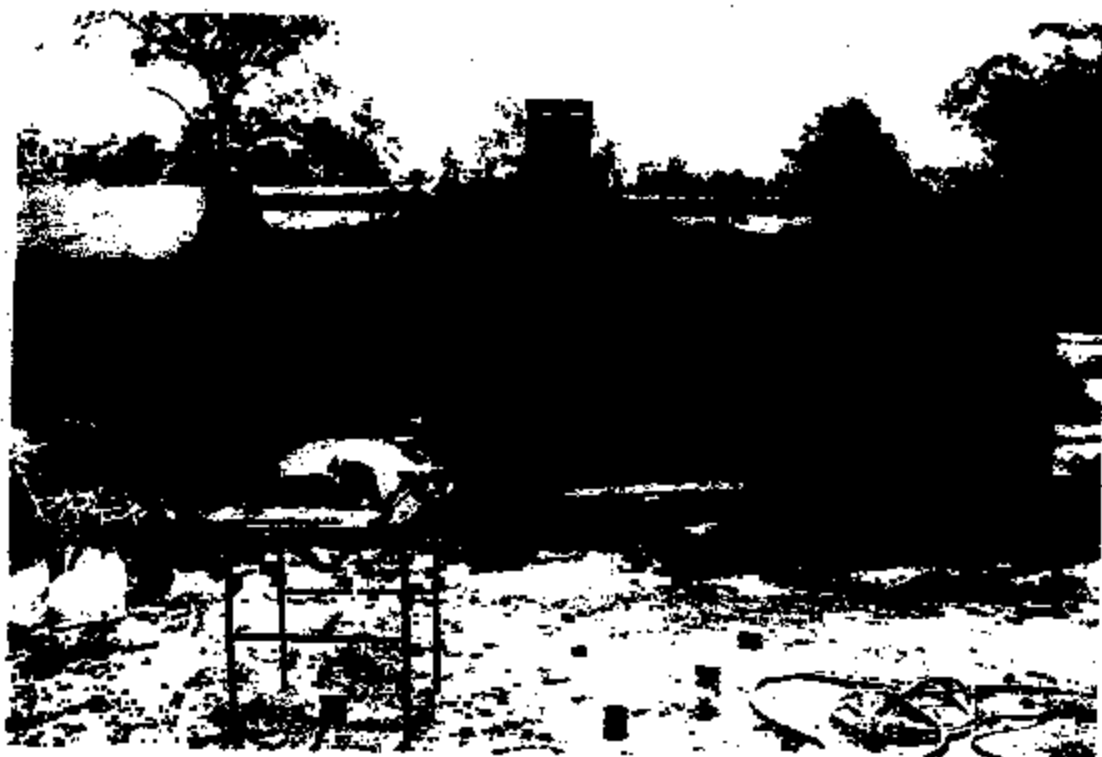
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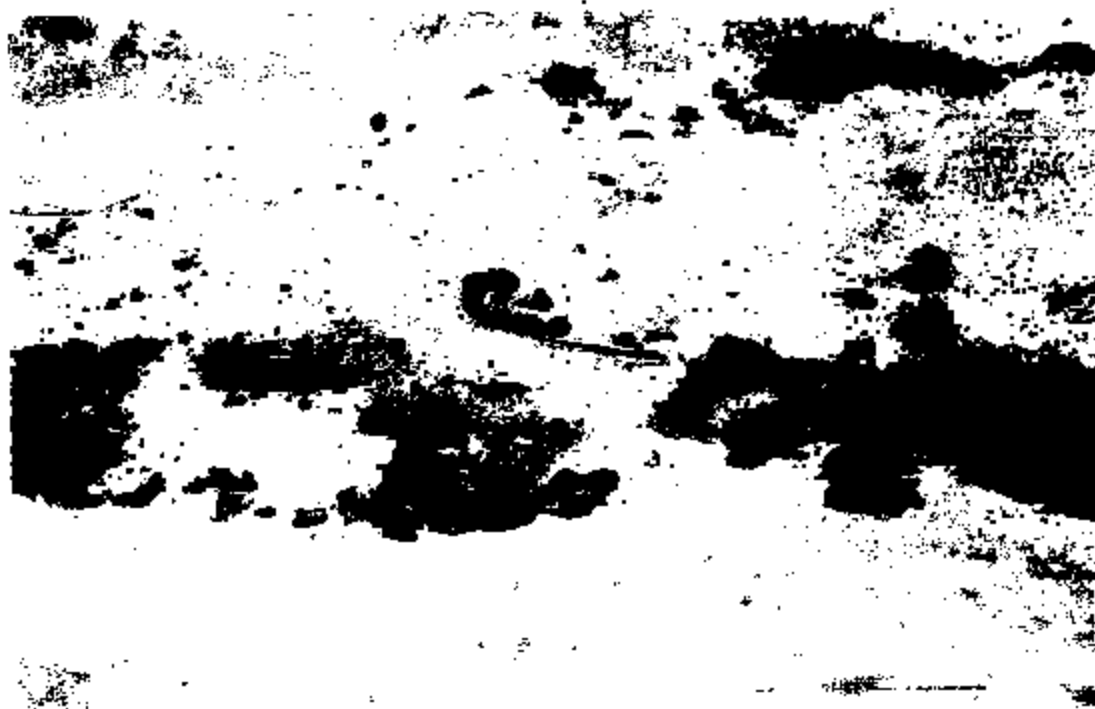




EP82-025-B 11427



ERG2-825-B 11428



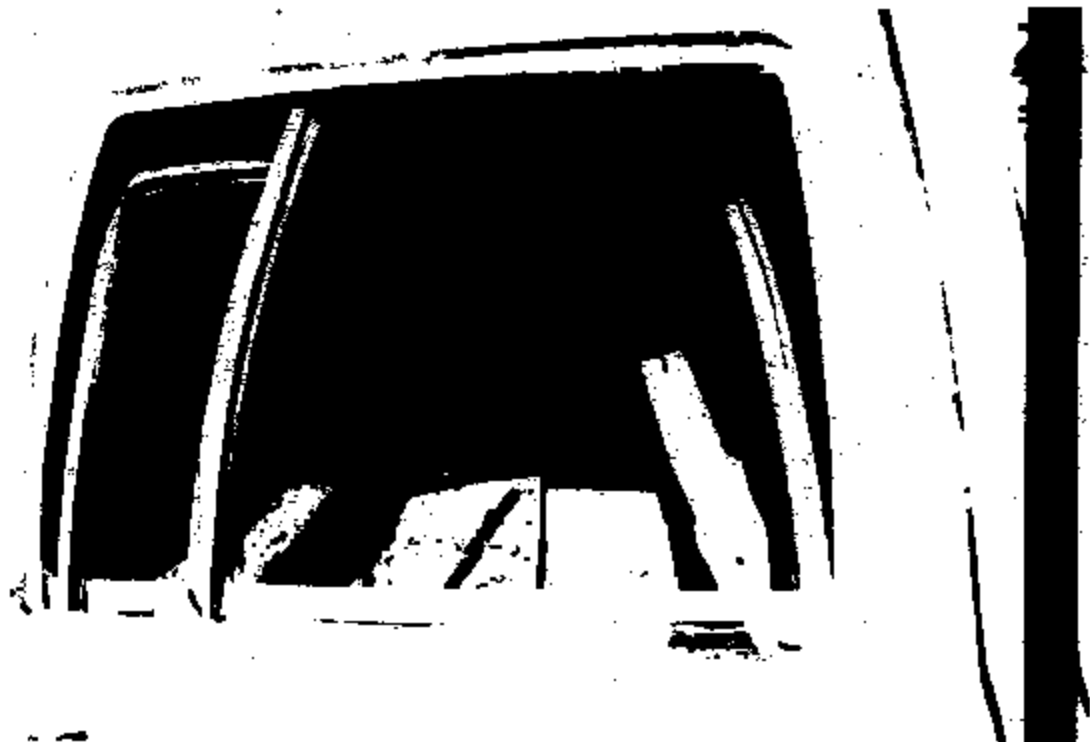
0902-025-5 11420



EP02-025-B 11438



1962-828-2 11431



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2002-025-5 11433

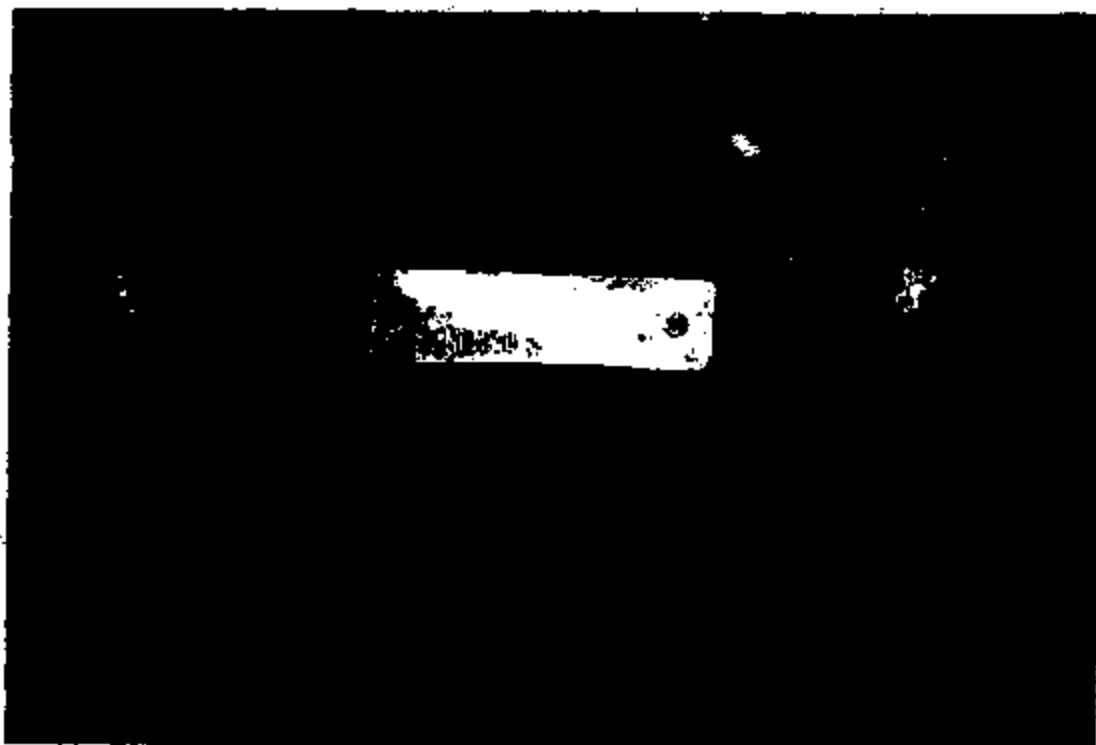


2002-025-8 11434





0002-025-5 11436



6962-025-B 11437



EP82-825-B 11438



E982-825-B 11439

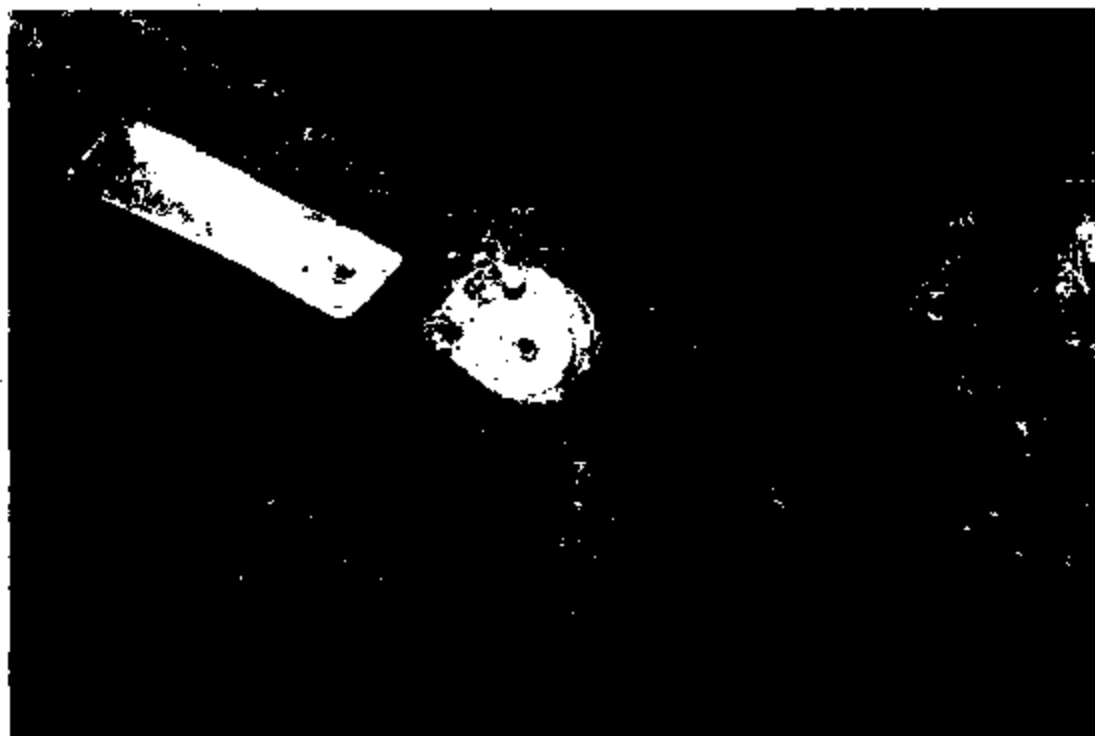


2082-825-8 11448





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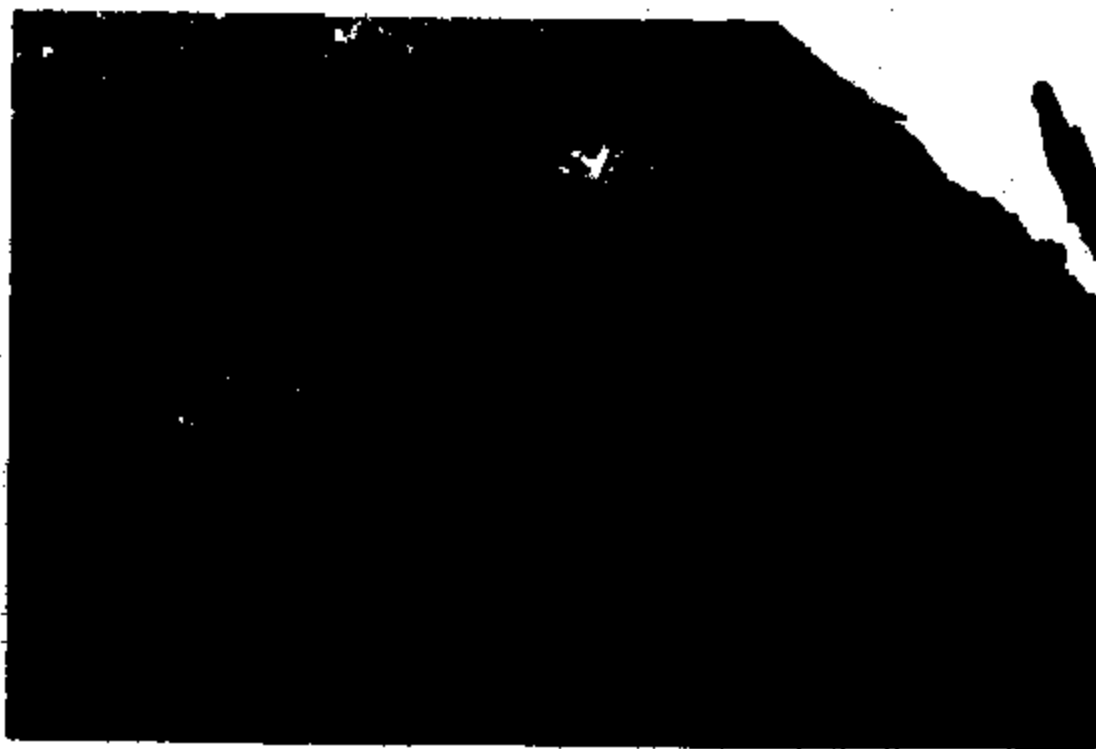




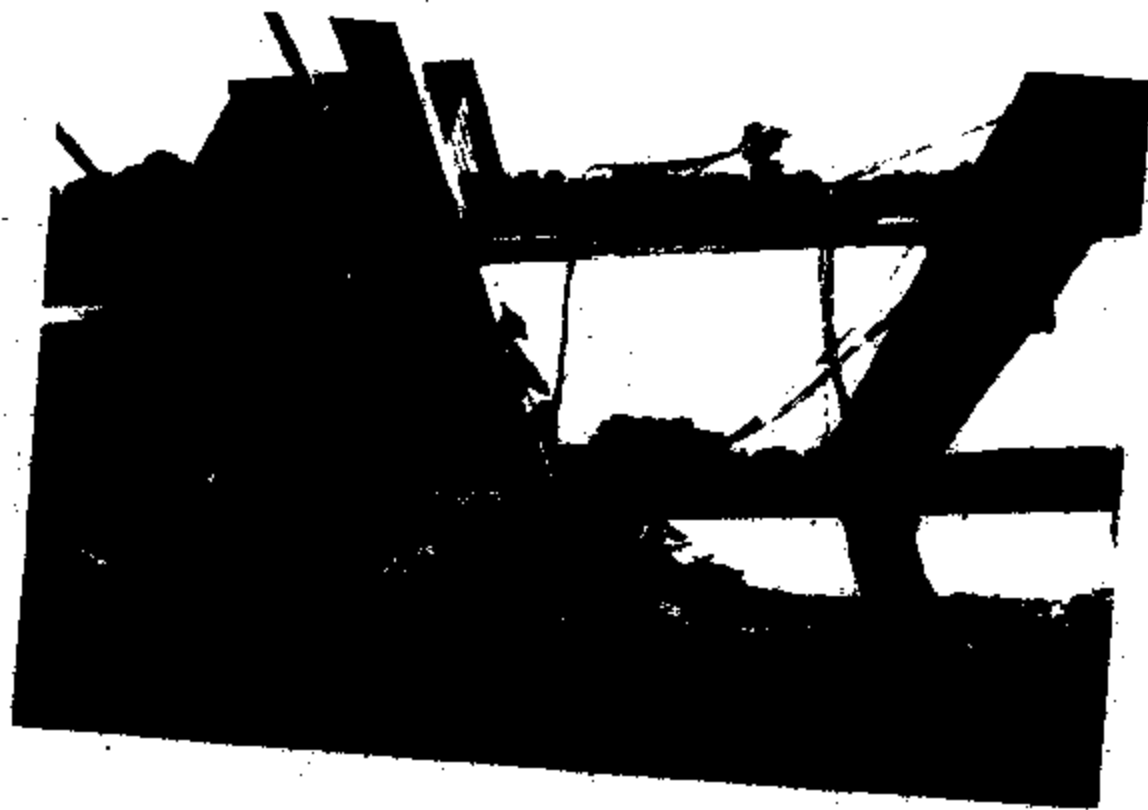


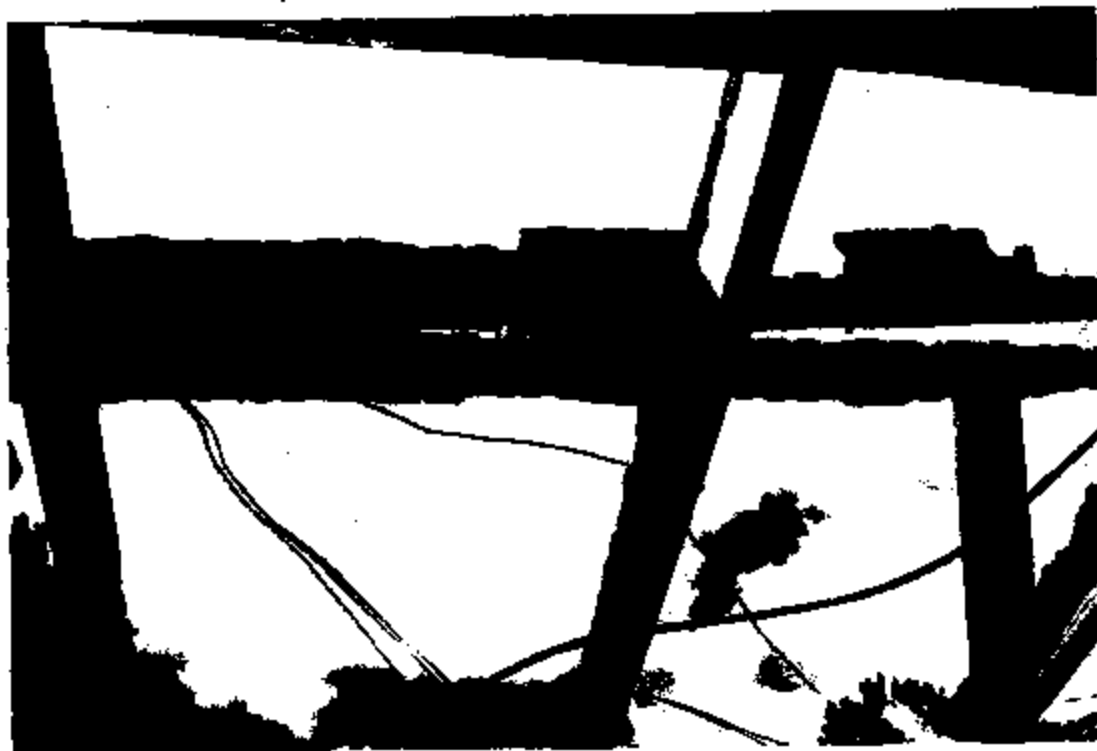


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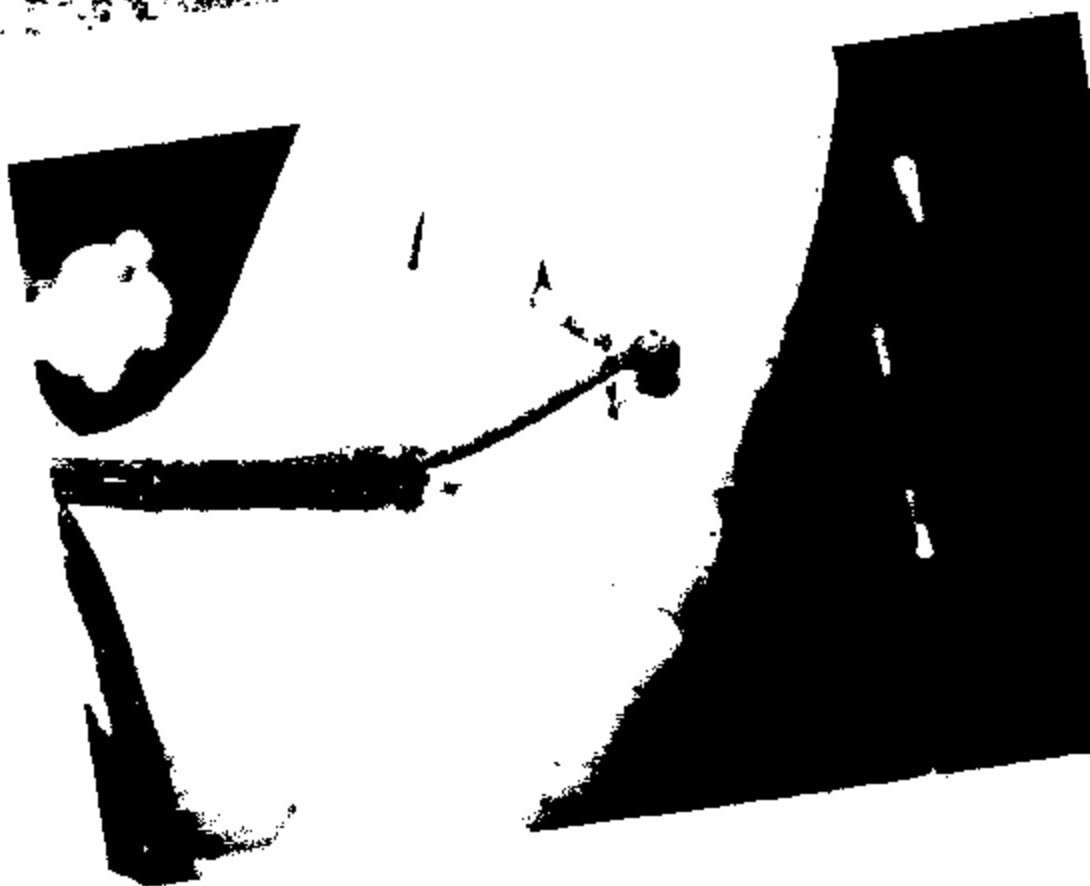


2002-025-B 11447





ER02-025-B 11448







0002-020-0 11452

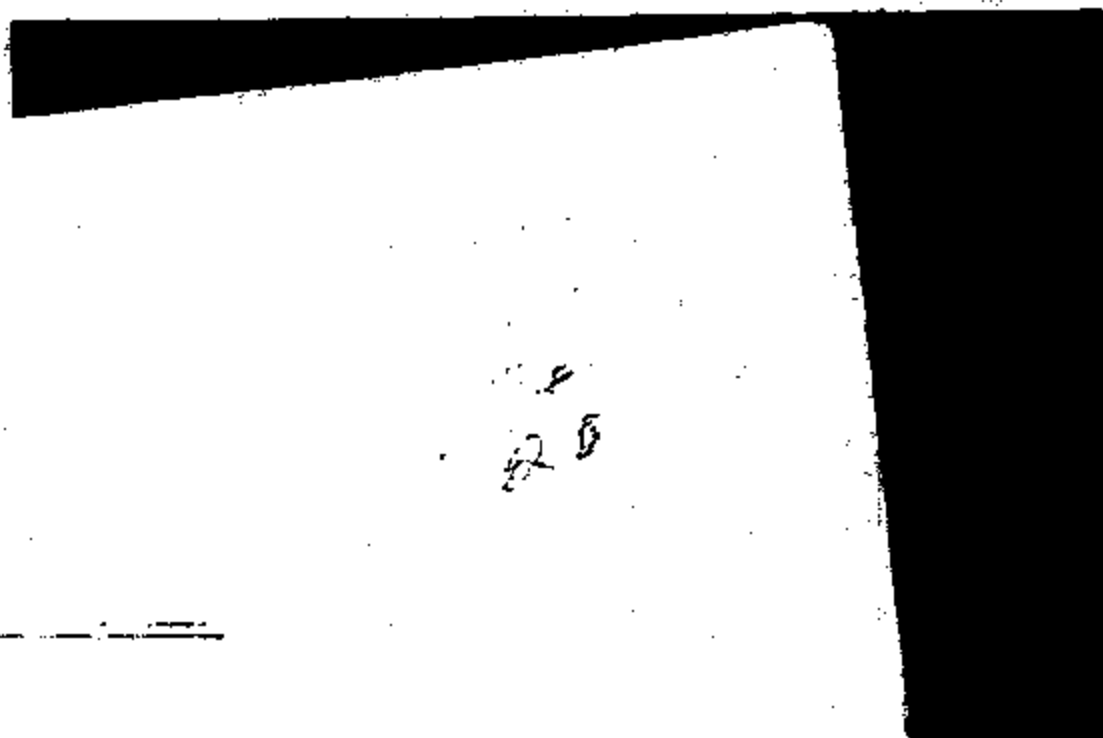


E982-625-B 11453





0002-025-B 11455







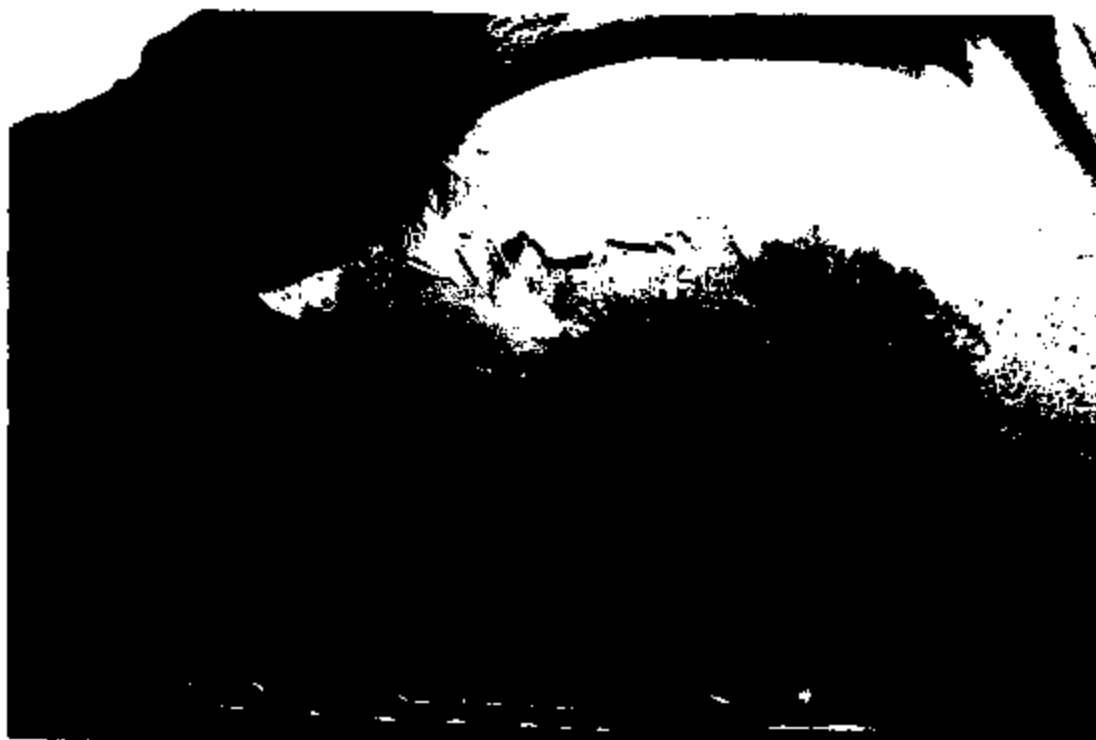


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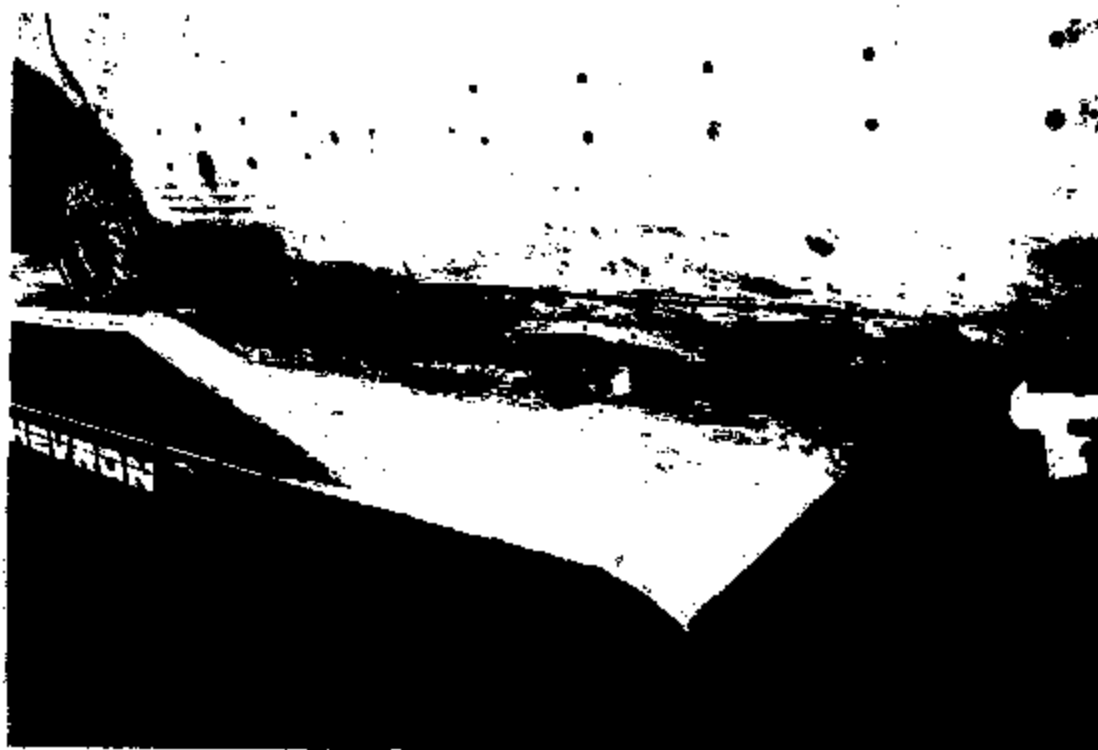




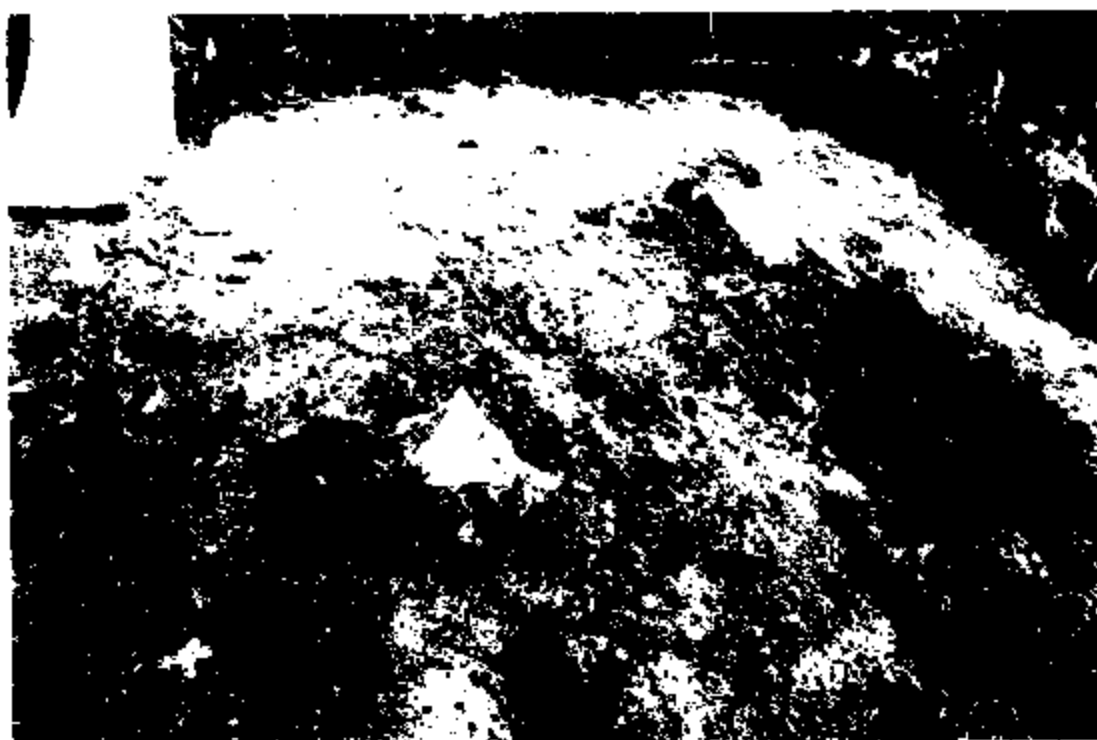
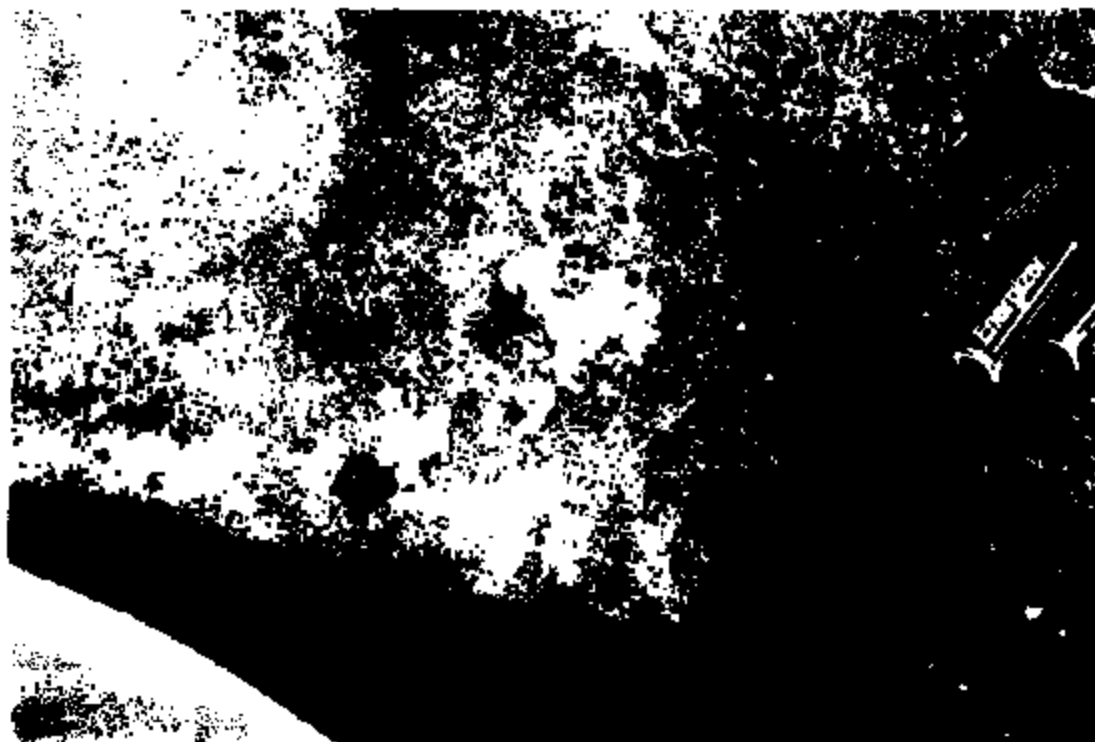




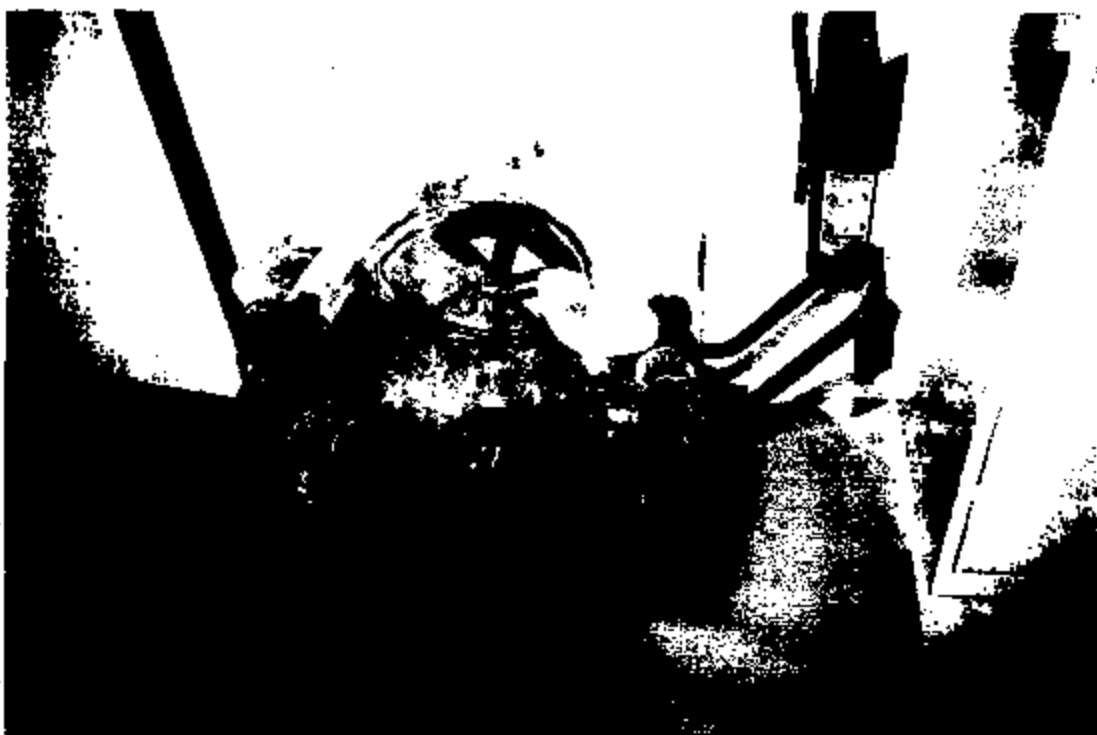
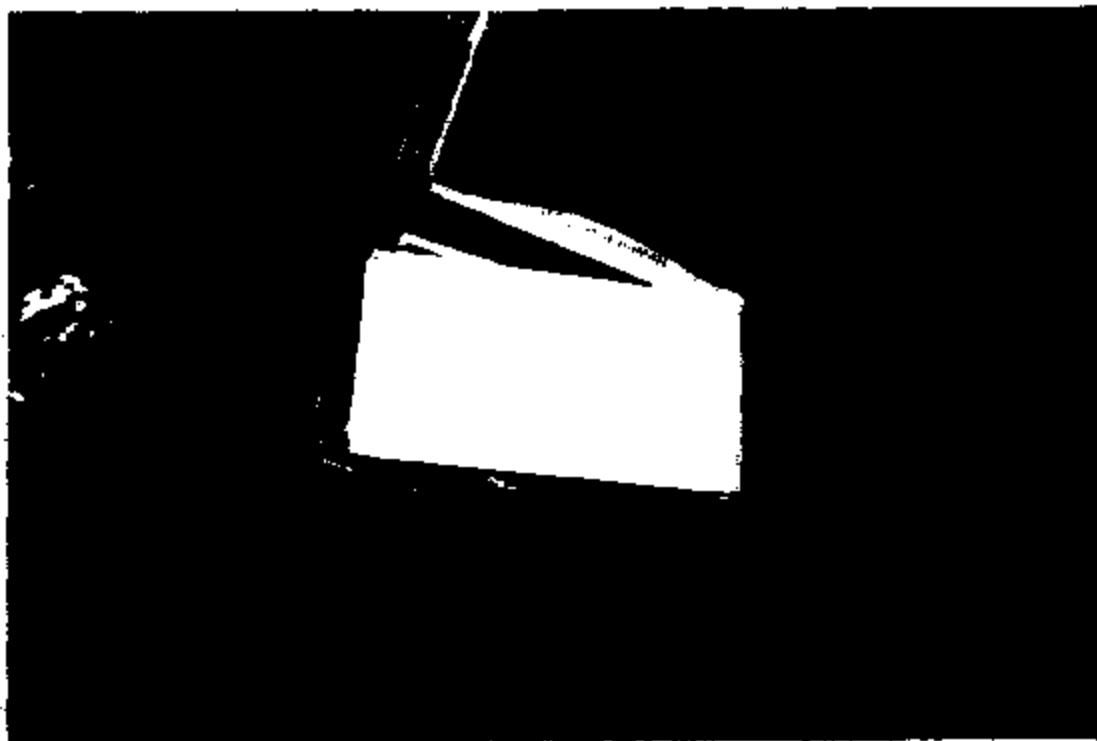




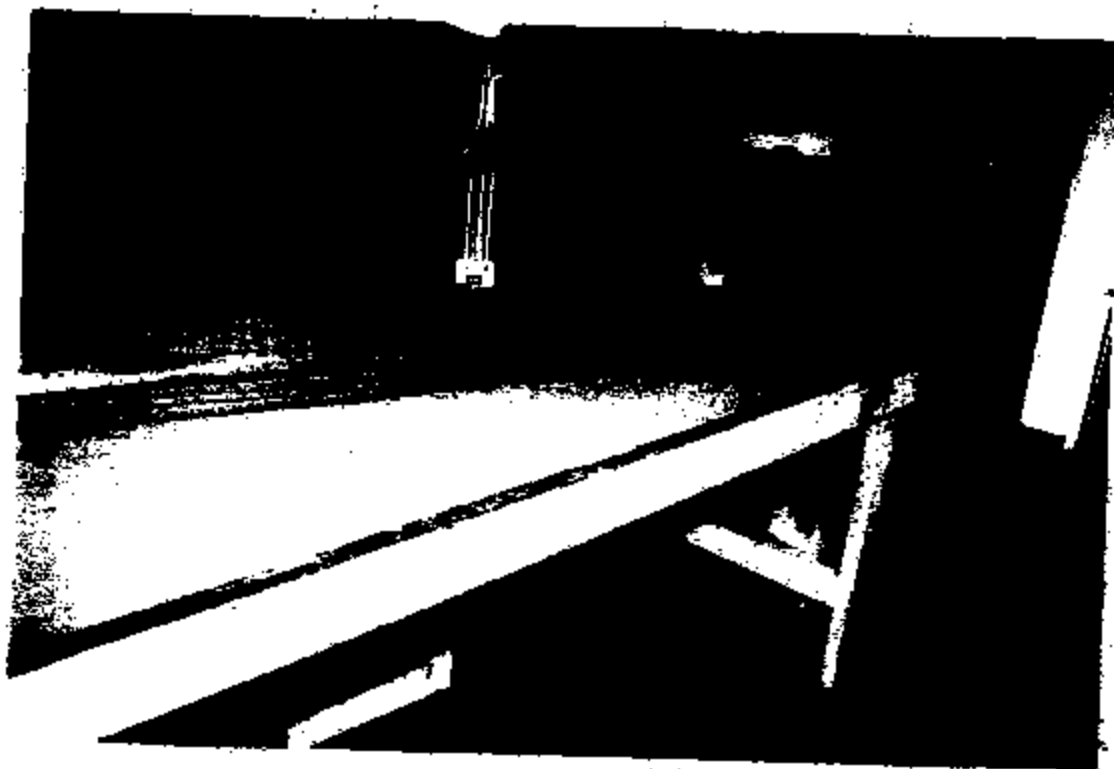


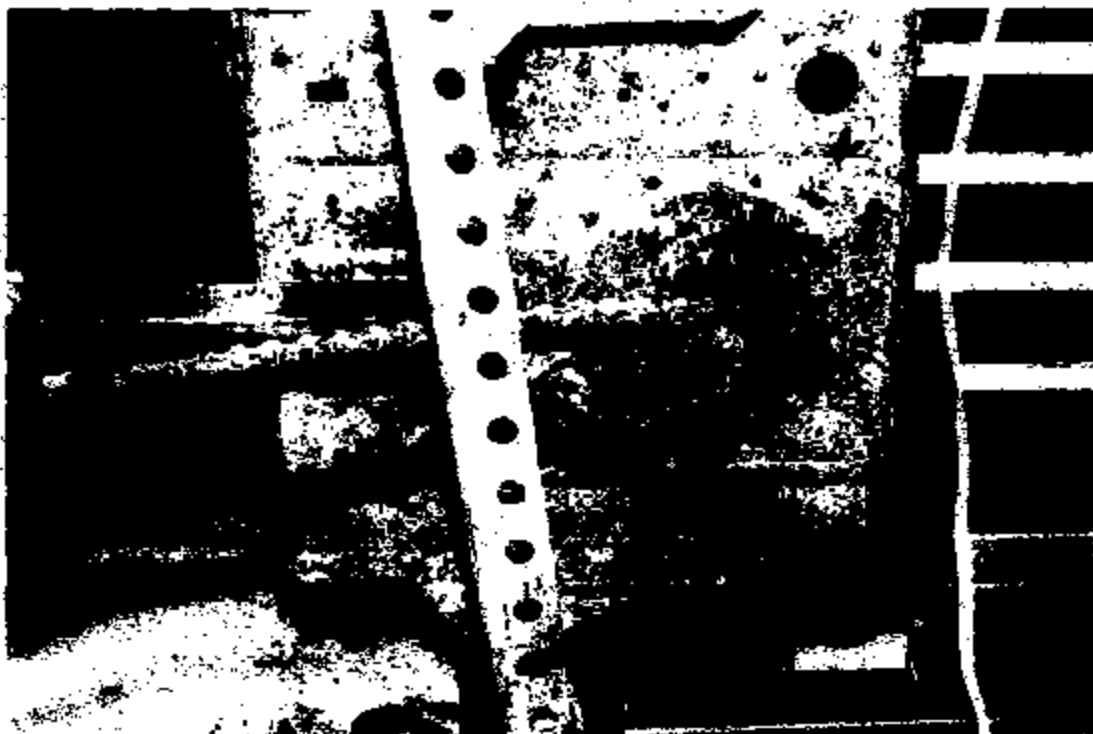


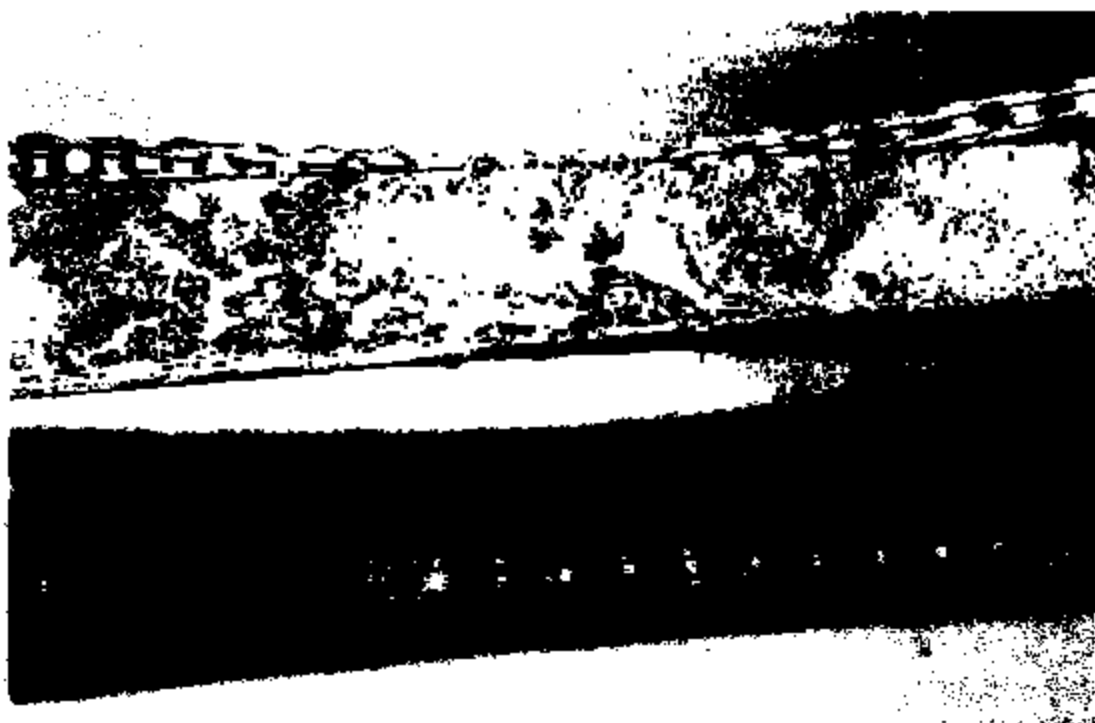
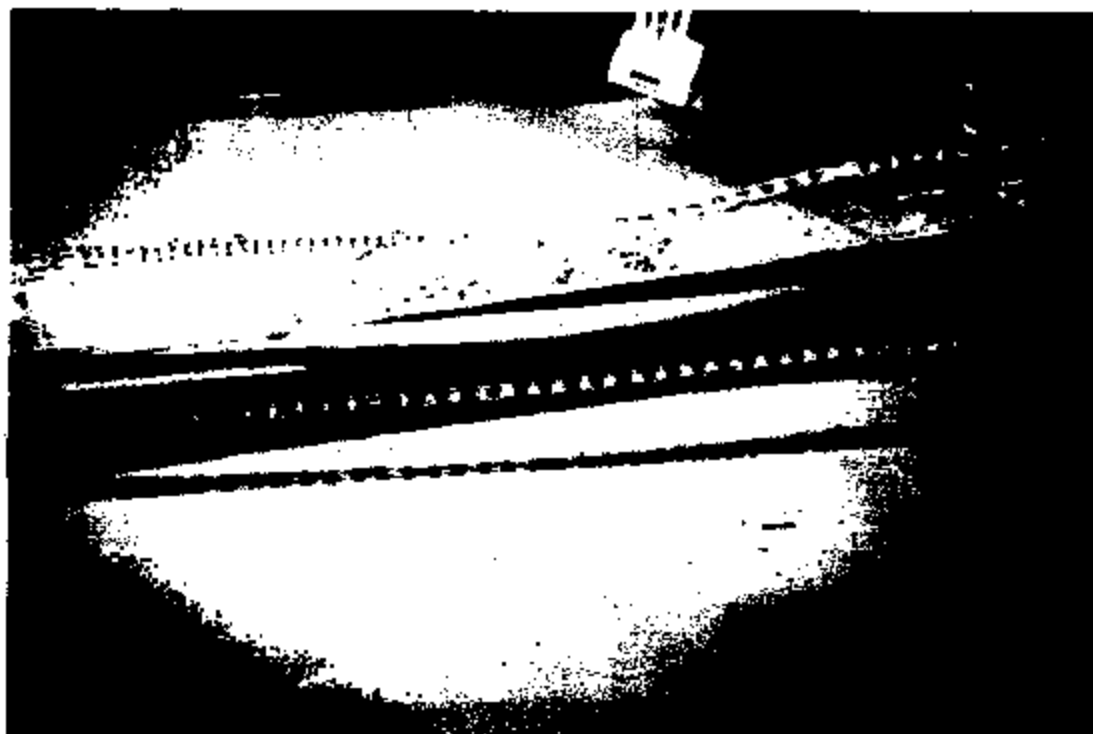


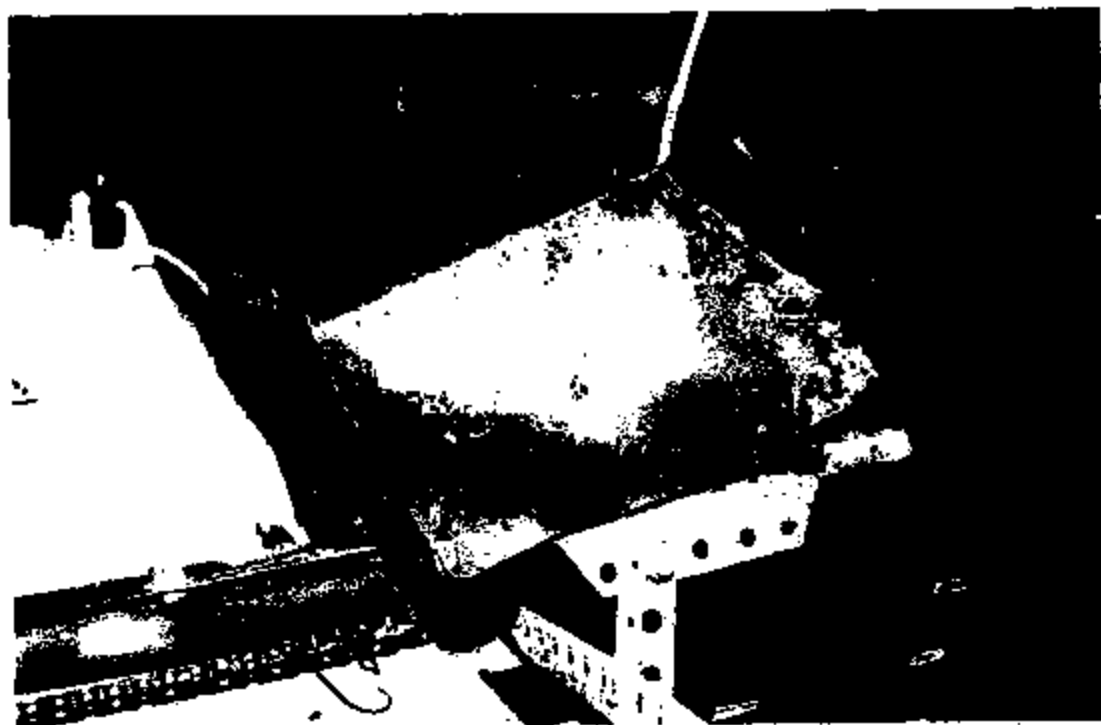












CSCN140

VEHICLE DATA

02/05/01 08:14:22

ENTER VIN => 1LNLM81W2PY773417

NAME => [REDACTED] ZIP => [REDACTED] 02 MODEL YR =>

OWNER NAME :

STREET ADDR :

CITY : GILMER

ST/PRV: TX CTRY:

MODEL YEAR : 93 PLANT: Y

BODY STYLE DESC: 4 DOOR SEDAN

VEHICLE DESC : 1993 TOWN CAR

N/A YY-MM-DD 96-02-06
ZIP/POSTAL CODE: [REDACTED] N/A SOURCE: P

SALE YY-MM-DD 93-08-02

PRODUCTION YY-MM-DD 93-07-20

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	88	E	240	51	CC
FACING	3	67	E	725		
RESPONSIBLE	3	67	E	484		

CA EMISSION: : ENGINE TAG CODE : 3G812BA

NAVIS STATUS : 800

COMPANY CAR IND :

DSO DISTRICT :

FLEET CODE :

DSO NUMBER :

FLEET STATUS :

CAMPAIGN COUNTS

TOTAL CAMPAIGNS : 01

OPEN : 00 CLOSED : 01

ACTIVE: 01 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB079

CSCN150

CAMPAIGN VEHICLE INFORMATION

02/05/01 08:14:28

ENTER CAMPAIGN NUMBER--> 96L12 VIN--> 1LNLM81W2PY773417 TYPE OF SEARCH: A
MODEL YEAR: 93 DEFECT: PASS AIR BAG BODY STYLE: 4 DOOR SEDAN
NEW STATUS CODE:
REPAIR INFORMATION: TYPE CODE: CAMP DIV : 6
REPAIR DATE: DEALER P/A: SUPP CODE :
MICRO REF: CLAIM NUM: KIT CODE : CI
DELETE REASON: OASIS DATE :
RESP DEALER INFORMATION: NEW: VENDOR N/A INFORMATION:
CURRENT: 3 67 484 ASSIGNED: 96-12-19 SOURCE: PX IND: MATCH CODE: 4
***** STATUS INFORMATION: ***** EXTRACT DATE: 96-12-19
***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
F FORCED COMPLETION 98-01-22 B 98-01-22 AUTOC OL
M RELEASED FOR MAILING 97-02-25
H AWAITING MAILING 96-11-22

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037-NO MORE DATA TO DISPLAY

OGDB079

CSCN130

NOTIFICATION RECIPIENT HISTORY

02/05/01 08:14:32

ENTER CAMPAIGN NBR => 96L12 VIN => 1JN1M81W2PY773417
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DOOR SEDAN
RESP DEALER : 367484 BEGINNING MAILED DATE: 97-03-08 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-21 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS: JH
STREET ADDR1 :
ADDR2 :
CITY : GILMER CTRY: ST/PRV: TX
ZIP/POSTAL CODE: N-A SOURCE: P N-A EFF DATE: 96-02-06 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
I048-LAST PAGE QGDB079

CSCN150

CAMPAIGN VEHICLE INFORMATION

02/05/01 08:14:36

ENTER CAMPAIGN NUMBER--> 96L12 VIN--> 1LNLM81N2PY773417 TYPE OF SEARCH: A
MODEL YEAR: DEFECT: BODY STYLE:
NEW STATUS CODE: CAMP DIV :
REPAIR INFORMATION: TYPE CODE: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE :
MICRO REF: CLAIM NUM: OASIS DATE :
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: - - - IND: MATCH CODE:
CURRENT: ASSIGNED: - - - SOURCE: EXTRACT DATE:
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

DELETE REASON:

F1-INQUIRY F2-G140 F3=EXIT F5=G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)

ES07-END OF CAMPAIGNS FOR VEHICLE - CURRENT AND HISTORY DATABASES OGDR079

00011 2-220-2000

Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VIN: 1JNLM81W2PY773417 Veh Line: CVD - TOWN CAR (PUG/PNI/16) [91-97] Eng Serial No: W
 Model Year: 1993 Market Deriv: CM - L-M DIVISION DERIVATIVE Body Shell: *
 Veh Type: C Drive Code: CDS - 2 WHL LH REAR DRIVE Region: CVM - R-M 4.6L SOHC EFI NA CIVI G-MF
 Inv. Dealer: 11493 Body Csh Style: CFC - 4 DOOR SEDAN-6 LTR Transmission: CDD - 4 SPD AUTO TRANS NAAO AODE
 Variant/Option: CAB - BASE VERSION - CAR

BUILD INFORMATION:

Region: NA - #00000000 Plant: BA - WILSON PLANT BUILD
 Country: USA - #00000000 Prod Date: 26-JUL-1993

SALE INFORMATION:

Region: NA - #00000000 Selling Dealer: 367725 - *
 Country: USA - #00000000 Selling Dir/Off: TX
 Buyer BMTrev: IL

Arrival Date: 02-AUG-1993 Red Carpet Lease: *
 Sale Date: 02-AUG-1993 Fleet/Rental Co. Lease: F
 Warranty Start Date: 02-AUG-1993 Modified Vehicle: *
 Orig Warranty Date: 02-AUG-1993 Recaptured Vehicle: * Vehicle Export Flag: N

VOC/EOC:

1-----2-----3-----4-----5-----6-----7-----8-----9-----
 NDLPE773417 4L 661902456 MD D NYX XP 4 2024 P 0678725 2 NYX NY E W
 1JNLM 1 B 2 AT91A WP 30782 A

ENR2-025-B 11300

Vehicle Information Report

INSTALLED OPTION INFORMATION:

Air Conditioning:	CAC - A/C AIR CONDITIONER	GVW Code:	-
Alternator Amp Rating:	*	GVW Class Code:	L
Audio Blk:	* - [N/A]	Instrumentation:	AC - ELECTRONIC INSTRUMENTATION
Axle Ratio:	EGACC - 3.08 FINAL DRIVE RATIO	Mirror(Driver Side):	* - [N/A]
Axle Type:	EGHAC - LIMITED SLIP REAR AXLE	Mirror(Passg Side):	* - [N/A]
Battery Amp Rating:	72	Paint:	PNYWS - OXFORD WHITE SOLID GC
Brake Code:	FBAAB - 4 WHL ANTI-LOCK BRAKES	Power Windows:	* - [N/A]
Brake Code(Service):	* - [N/A]	Radios:	AQ - ELCTR PREMIUM AM/FM STEREO
Calibration Code:	31EDRI LA	Sound System:	* - [N/A]
Color(Accessory):	* - [N/A]	Suspension Axle:	* - [N/A]
Color(Trim):	* - [N/A]	Tire Brand:	AJ - MICHELIN - RECYCLABLE
Delivery Type:	M	Tire Size:	EQ0SF - P215/70R15 WSW
Drivetrain Code:	*	Traction Control:	* - [N/A]
Front Seat:	* - [N/A]	Wheel Size:	* - [N/A]
Fuel Type:	* - [N/A]		

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	* Emission Code:	C/S - C/S
ESP Coverage(Miles):	* Emission Cert Type:	F
ESP Coverage(Truck):	* Emission Prod Suffix:	JIV
ESP Prod Year:	* Engine Family:	PFM46V5P102
ESP Signature Date:		

Any comments? You can contact



[webmaster](#)

2002-02-18 11:30:1

Claims List Report

STANDARD CLAIMS LIST

AWS Online Report

Run Date: 05-FEB-2001

Note: All Costs are in US Dollars

ILNLM81W2PY773417VB	CVB	C/M	C/P	C/AB	C/B	BA	C/DK	C/VN	20-07-93	02-08-93	367725	USA	3	T09	2A01 *	9A675 *	200	V99	A99	33	
AWS Claim Key:	5345201	Doc #:	895765	Trx Code:	2		Labor Hrs:	2		Labor Cost:	7		Material Cost:	0		Total Cost:	7				
Dir Ctl-Sub Ctl:	46057-*	Name:	BUDGET RAC - OKLAHOMA	Ph:	2-*		St:	OK		City Ctl:	USA		Reg Ctl:	NA	Repr Date:	28-OCT-1995				DIST(MH):10033	
Tech Comments: TIGHTEN HOSE CLAMPS																					
ILNLM81W2PY773417VB	CVB	C/M	C/P	C/AB	C/B	BA	C/DK	C/VN	20-07-93	02-08-93	367725	USA	3	Q10	6P05 *	7048110 *	501	V31	B02	12	
AWS Claim Key:	5345202	Doc #:	895765	Trx Code:	2		Labor Hrs:	3		Labor Cost:	10.5		Material Cost:	0		Total Cost:	10.5				
Dir Ctl-Sub Ctl:	46057-*	Name:	BUDGET RAC - OKLAHOMA	Ph:	2-*		St:	OK		City Ctl:	USA		Reg Ctl:	NA	Repr Date:	28-OCT-1995				DIST(MH):10033	
Tech Comments:																					
ILNLM81W2PY773417VB	CVB	C/M	C/P	C/AB	C/B	BA	C/DK	C/VN	20-07-93	02-08-93	367725	USA	12	Q11	6N01 F2VY	5420878 AM	587	V75	B64	33	
AWS Claim Key:	10486998	Doc #:	878112	Trx Code:	884		Labor Hrs:	5		Labor Cost:	12.53		Material Cost:	83.97		Total Cost:	96.5				
Dir Ctl-Sub Ctl:	09747-*	Name:	DONNIE KICK FORD INC	Ph:	903-5723486		St:	TX		City Ctl:	USA		Reg Ctl:	NA	Repr Date:	12-JUL-1994				DIST(MH):20809	
Tech Comments:																					
ILNLM81W2PY773417VB	CVB	C/M	C/P	C/AB	C/B	BA	C/DK	C/VN	20-07-93	02-08-93	367725	USA	12	Q42	7D03 FOVY	15A281 A	518	V77	L29	01	
AWS Claim Key:	10486999	Doc #:	878112	Trx Code:	884		Labor Hrs:	3		Labor Cost:	12.53		Material Cost:	64.73		Total Cost:	77.26				
Dir Ctl-Sub Ctl:	09747-*	Name:	DONNIE KICK FORD INC	Ph:	903-5723486		St:	TX		City Ctl:	USA		Reg Ctl:	NA	Repr Date:	12-JUL-1994				DIST(MH):20809	
Tech Comments:																					
ILNLM81W2PY773417VB	CVB	C/M	C/P	C/AB	C/B	BA	C/DK	C/VN	20-07-93	02-08-93	367725	USA	42	T10	3A06 P6ZZ	7902	ARM	813	V48	P66	42
AWS Claim Key:	21482389	Doc #:	88461281	Trx Code:	884		Labor Hrs:	4.9		Labor Cost:	244.02		Material Cost:	166.97		Total Cost:	410.99				
Dir Ctl-Sub Ctl:	10816-*	Name:	JACK DIAMOND LINC-MERC INC	Ph:	903-7572222		St:	TX		City Ctl:	USA		Reg Ctl:	NA	Repr Date:	23-DEC-1996				DIST(MH):39415	
Tech Comments: TRANS SHUDDERS WHEN GOING INTO OVER DRIVE CONVERTER SHUDDERING TEST DRIVE, TRANS SHUDDERS, CHECK FLUID CONDITION R & R TRANS AND REPLACE CONVERTER																					
ILNLM81W2PY773417VB	CVB	C/M	C/P	C/AB	C/B	BA	C/DK	C/VN	20-07-93	02-08-93	367725	USA	43	T04	2D03 F3VY	9D477 A	813	V44	L46	D1	
AWS Claim Key:	21571020	Doc #:	80534201	Trx Code:	807		Labor Hrs:	1.3		Labor Cost:	64.74		Material Cost:	20.08		Total Cost:	84.82				
Dir Ctl-Sub Ctl:	10816-*	Name:	JACK DIAMOND LINC-MERC INC	Ph:	903-7572222		St:	TX		City Ctl:	USA		Reg Ctl:	NA	Repr Date:	21-JAN-1997				DIST(MH):39440	
Tech Comments: EXHAUST LEAK UNDER CAR FOR TUBE LEAKING TEST DRIVE CAR AND CAR HAS A EXHAUST LEAK, CHECKED EXHAUST SYSTEM AND REPLACED HEAT TUBE																					

Any comments? You can contact

Claims List Report



webmaster

00002-0025-0 11500

Claim Detail Report

Note: All costs are in US dollars
Model Year = 1993; Claim Key = 8345851

Vehicle Information

Model Year: 1993
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE
Version/Series: C/AB-BASE VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]
Warranty Start Date: 02-AUG-1993
Production Date: 20-JUL-1993
VIN: 1LNLM81W2PY773417

Claim Information

Document Number: 893765
Repair Date: 28-OCT-1993
Distance: 10033
TIS: 3

Dealer Information:

Dealer Name BUDGET RAC - OKLAHOMA
Dealer Code: 46057 - *
Address: 4225 SOUTHWEST 44TH STREET
City: OKLAHOMA CITY
State: OK Zip Code: 73119
Country: USA Region Code: NA
Phone: (*)*-

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 7
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 7

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)
Condition Code: 33 - LOOSE
Technician Comment: TIGHTEN HOSE CLAMPS
Customer Comment:

E002-020-3 11994

Claim Detail

<u>Laber Op Code</u>	<u>Laber Op Description</u>	<u>Laber Op Cost</u>
9675B	AIR INTAKE TUBES - RESONATOR TO AIR CLEANER REPLACE	0

<u>Cancel</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>FREE BASE SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity Amount</u>
Y	* 9A675 *	TUBE CARB A/C AIR IN 031201	0	0

Any comments? You can contact



webmaster

1002-020-0 11000

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 8345852

Vehicle Information

Model Year: 1993
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE
Version/Service: C/AB-BASE VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]
Warranty Start Date: 02-AUG-1993
Production Date: 20-JUL-1993
VIN: 1LNLM81W2PY773417

Dealer Information:

Dealer Name BUDGET RAC - OKLAHOMA
Dealer Code: 46057 - *
Address: 4225 SOUTHWEST 44TH STREET
City: OKLAHOMA CITY
State: OK Zip Code: 73119
Country: USA Region Code: NA
Phone: (*)*-

Claim Information

Document Number: 893765
Repair Date: 28-OCT-1993
Distance: 10033
TIS: 3

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 10.5
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 10.5

Cust. Concern Code: B02 - BODY PANEL FITS POORLY
Condition Code: 12 - IMPROPER ASSEMBLY
Technician Comment:
Customer Comment:

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Claims Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
40110A	DECK LID-LIFTGATE OR TAILGATE ALIGN	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>			
<u>Flag</u>	<u>FREE</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	*	7040110	*		NANANA	0	0

Any comments? You can contact



webmaster

ENR-025-0 11307

Claim Detail Report

Note: All costs are in US dollars
Model Year = 1993; Claim Key = 10486998

Vehicle Information

Model Year: 1993
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE
Version/Series: C/AB-BASE VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]
Warranty Start Date: 02-AUG-1993
Production Date: 20-JUL-1993
VIN: 1LNLM81W2PY773417

Dealer Information:

Dealer Name: DONNIE KECK FORD INC
Dealer Code: 09747 - *
Address: *
City: MOUNT PLEASANT
State: TX Zip Code: 75455
Country: USA Region Code: NA
Phone: (903) 572-3486

Claim Information

Document Number: 078112
Repair Date: 12-JUL-1994
Distance: 20809
TIS: 12

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 12.53
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 83.97
Total Cost Gross: 96.5

Cust. Concern Code: B64 - MOLDINGS, EXTERIOR TRIM POORLY ALIGNED OR FIT

Condition Code: 33 - LOOSE

Technician Comment:

Customer Comment:

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
20878A	MOULDING FRONT DOOR - WIDE REPLACE	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>
<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>		
Y	F2VY	5420878	AM	MLDG FRT DR OS R 010805
				1 0

Any comments? You can contact



webmaster

ENR2-025-B 11300