

**EA02-025**  
**FORD 10/27/03**  
**LETTER TO ODI**  
**APPENDIX M**  
**BOOK 9 OF 22**  
**PART A-D**  
**PART C**

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0.

IN THE CIRCUIT COURT OF THE FIFTH JUDICIAL CIRCUIT  
IN AND FOR LAKE COUNTY, FLORIDA

NATIONWIDE MUTUAL INSURANCE  
COMPANY a/s/o [REDACTED]  
and [REDACTED] and STATE FARM  
MUTUAL AUTOMOBILE INSURANCE  
COMPANY a/s/o [REDACTED]  
and [REDACTED]

Plaintiffs,

vs.

CASE NO: 2001CA2465

FORD MOTOR COMPANY, PALM CADILLAC,  
INC. and PLAZA LINCOLN MERCURY, INC.;

Defendants.

PROPERTY DAMAGE SUBROGATION COMPLAINT

Plaintiffs, NATIONWIDE MUTUAL INSURANCE COMPANY a/s/o [REDACTED] and  
[REDACTED] and STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY a/s/o  
[REDACTED] and [REDACTED], sue Defendants, FORD MOTOR COMPANY, PALM  
CADILLAC, INC. and PLAZA LINCOLN MERCURY, INC., and allege as follows:

ALLEGATIONS COMMON TO ALL COUNTS

1. This is an action for damages which exceed \$15,000.00.
2. Plaintiffs, STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY and  
NATIONWIDE MUTUAL INSURANCE COMPANY, are corporations authorized to do business in  
the State of Florida.
3. Defendant, FORD MOTOR COMPANY, is a foreign corporation doing business in  
Lake County, Florida.

4. At all times material to this Complaint, Defendant, PALM CADILLAC, INC. was a Florida corporation doing business in Lake County, Florida.

5. Defendants, FORD MOTOR COMPANY and PALM CADILLAC, INC., are merchants within the purview of Section 672.314, Florida Statutes.

6. At all times material to this Complaint, Plaintiffs' Insureds, [REDACTED] and [REDACTED] were the owners of a home located at [REDACTED] Mt. Dora, Lake County, Florida. Said home, including the personal property contained therein, was insured by Plaintiff, NATIONWIDE MUTUAL INSURANCE COMPANY, under an insurance policy providing coverage for fire and fire related loss and damage.

7. At all times material to this Complaint, Plaintiffs' Insureds, [REDACTED] and [REDACTED] were the owners of a 1992 Lincoln Town Car motor vehicle. Said motor vehicle, including the personal property contained therein, was insured by Plaintiff, STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY, under an insurance policy providing coverage for fire and fire related loss and damage. At all times material herein, said vehicle was parked in the garage of Plaintiffs' Insureds' home at the above described location.

8. At all times material to this Complaint, Defendant, FORD MOTOR COMPANY, was in the business of designing, engineering, manufacturing, assembling, inspecting, testing, distributing and servicing Lincoln vehicles and, more specifically, the 1992 Lincoln Towncar automobile owned by Plaintiffs' Insureds.

9. At all times material to this Complaint, Defendant, PALM CADILLAC, INC., was in the business of promoting, selling, maintaining, repairing and servicing Lincoln automobiles and, more specifically, the 1992 Lincoln Towncar owned by Plaintiffs' Insureds.

10. Defendant, PALM CADILLAC, INC., explicitly and/or implicitly, held itself out as an agent of Defendant, FORD MOTOR COMPANY, by promoting, selling, maintaining, repairing and servicing Lincoln Towncar vehicles.

11. At all times material to this Complaint, Defendant, PLAZA LINCOLN MERCURY, INC., was a Florida corporation doing business as an automobile repair shop in Leesburg, Lake County, Florida.

12. On or about November 5, 1997, the above described motor vehicle, suddenly and without warning to its owners, erupted into flames causing a fire which spread to Plaintiff's insureds' home. Said fire and its resultant damages were unexpected from the standpoint of Plaintiff's insureds.

13. Defendant, FORD MOTOR COMPANY, had a duty to design, engineer, manufacture, assemble, inspect, test, distribute and service the motor vehicle so as to prevent the fire and damages alleged above.

14. Defendant, PALM CADILLAC, INC., had a duty to promote, sell, maintain, repair and service the motor vehicle so as to prevent the fire and damages alleged above.

15. Defendant, PLAZA LINCOLN MERCURY, INC., had a duty to inspect, repair and service the motor vehicle so as to prevent the fire and damages alleged above.

16. Said fire caused damage to the motor vehicle, the home and the personal property contained therein.

17. The motor vehicle, including its component parts and connections, was defective and in an unreasonably dangerous condition in that the fuel distribution system allowed fuel to come into contact with a heat source, causing a fire with no notice to its owner. Said motor vehicle was manufactured, assembled and sold in this defective condition.

18. As a result of this incident, Plaintiff, NATIONWIDE MUTUAL INSURANCE COMPANY, pursuant to its applicable policy of insurance, was required to pay for the damages to, or the replacement of, the home and personal property of its insureds which included a \$500.00 deductible paid directly by Plaintiff's insureds. By making payment under its policy, Plaintiff has become subrogated to all causes of action which its insureds may have against Defendant.

19. As a result of this incident, Plaintiff, STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY, pursuant to its applicable policy of insurance, was required to pay for the damages to, or the replacement of, the motor vehicle and personal property of its insureds which included a \$250.00 deductible paid directly by Plaintiff's insureds and rental expenses incurred while Plaintiff's insureds were unable to use their damaged vehicle. By making payment under its policy, Plaintiff has become subrogated to all causes of action which its insureds may have against Defendant.

20. Plaintiffs are entitled to prejudgment interest on all liquidated damages from the date of payment to, or on behalf of, their insureds.

**COUNT I - NEGLIGENCE AGAINST FORD MOTOR COMPANY**

21. Defendant, FORD MOTOR COMPANY, negligently and carelessly designed, engineered, assembled, manufactured and distributed the above described motor vehicle in violation of good and accepted engineering and industry practices. The Defendant was further negligent by designing and manufacturing the above described motor vehicle and, more specifically, its fuel distribution system, so that it was prone to cause the damages alleged and by failure to warn expected users and/or owners of the motor vehicle, including Plaintiff's insureds, of its defects.

22. As a direct and proximate result of the Defendant's negligence, Plaintiff's insureds suffered the damages described above.

WHEREFORE, Plaintiff demand judgment against Defendant, FORD MOTOR COMPANY, for damages in the amount of \$49,180.79, plus prejudgment interest and the costs of bringing this action.

**COUNT II - BREACH OF EXPRESS WARRANTIES  
AGAINST FORD MOTOR COMPANY**

23. Defendant, FORD MOTOR COMPANY, designed, engineered, manufactured, labeled, assembled and distributed the motor vehicle as described above.

24. The Defendant expressly warranted that the motor vehicle was of commercial quality and reasonably fit for the specific purpose for which it was sold. FORD MOTOR COMPANY had full knowledge that consumers, such as Plaintiffs' insureds, would use, operate and store the motor vehicle in their homes and would rely upon the safety and reliability of the motor vehicle.

25. Plaintiffs' insureds were either the purchaser of the motor vehicle or were otherwise within the class of persons to whom the above described warranty extended.

26. Plaintiffs' insureds relied on Defendant FORD MOTOR COMPANY's express affirmations that the automobile was free of defects, was of commercial quality, and was reasonably fit for its specific purpose.

27. FORD MOTOR COMPANY breached its express warranties in that the motor vehicle was unsafe and unfit for its obvious and intended purpose.

28. All written warranties would be in the possession of FORD MOTOR COMPANY.

29. Plaintiffs' insureds and/or Plaintiff notified Defendant of the breach within a reasonable time after discovery of the defect or defects.

30. As a direct and proximate result of the Defendant's breach of express warranties, Plaintiffs' insureds suffered the damages as described above.

WHEREFORE, Plaintiff demand judgment against Defendant for damages in the amount of \$49,180.79 plus prejudgment interest and the costs of bringing this action.

**COUNT III - BREACH OF IMPLIED WARRANTY OF MERCHANTABILITY  
AGAINST FORD MOTOR COMPANY**

31. Defendant, FORD MOTOR COMPANY, designed, engineered, manufactured, labeled, assembled and distributed the motor vehicle as described above.

32. The Defendant impliedly warranted that the motor vehicle was of commercial quality and reasonably fit for the specific purpose for which it was sold. FORD MOTOR COMPANY had full knowledge that consumers, such as Plaintiff's insureds, would use, operate and store the motor vehicle in their homes and would rely upon the safety and reliability of the motor vehicle.

33. Plaintiff's insureds were either the purchasers of the motor vehicle or were otherwise within the class of persons to whom the above described warranty extended.

34. Plaintiff's insureds relied on said implied warranty in purchasing and using the motor vehicle.

35. FORD MOTOR COMPANY breached its implied warranty of merchantability in that the motor vehicle was unsafe and unfit for its obvious and intended purpose.

36. Plaintiff's insureds and/or Plaintiff notified Defendant of the breach within a reasonable time after discovery of the defect or defects.

37. As a direct and proximate result of the Defendant's breach of its implied warranty of merchantability, Plaintiff's insureds suffered the damages as described above.

WHEREFORE, Plaintiff demand judgment against Defendant for damages in the amount of \$49,160.79 plus prejudgment interest and the costs of bringing this action.

**COUNT IV - BREACH OF IMPLIED WARRANTY OF FITNESS  
FOR A PARTICULAR PURPOSE AGAINST FORD MOTOR COMPANY**

38. Defendant, FORD MOTOR COMPANY, designed, engineered, manufactured, labeled, assembled and distributed the motor vehicle as described above.

39. The Defendant impliedly warranted that the motor vehicle was of commercial quality and reasonably fit for the specific purposes for which it was sold. FORD MOTOR COMPANY had full knowledge that consumers, such as Plaintiffs' insureds, would use, operate and store the motor vehicle in their homes and would rely upon the safety and reliability of the motor vehicle.

40. Plaintiffs' insureds were either the purchasers of the motor vehicle or were otherwise within the class of persons to whom the above described warranty extended.

41. FORD MOTOR COMPANY held itself out to the public as possessing superior skill, knowledge and judgment in the design, engineering and manufacture of motor vehicles as described above and Plaintiffs' insureds relied upon such superior skills in purchasing, using and storing the above described motor vehicle.

42. Plaintiffs insureds were not in a position to reasonably discover the defects and dangers inherent in the motor vehicle which would cause the damages and destruction described above.

43. FORD MOTOR COMPANY breached its implied warranty of fitness for a particular purpose in that the motor vehicle was unsafe and unfit for its obvious and intended purpose.

44. Plaintiffs' insureds and/or Plaintiff notified Defendant of the breach within a reasonable time after discovery of the defect or defects.

45. As a direct and proximate result of the Defendant's breach of its implied warranty of fitness for a particular purpose, Plaintiffs' insureds suffered the damages as described above.

WHEREFORE, Plaintiffs demand judgment against Defendant for damages in the amount of \$49,160.79 plus prejudgment interest and the costs of bringing this action.

**COUNT V - STRICT LIABILITY AGAINST FORD MOTOR COMPANY**

46. Defendant, FORD MOTOR COMPANY, sold the above described motor vehicle and placed the product into commerce for use by consumers such as Plaintiffs' insureds.

47. That at the time the motor vehicle was placed into commerce, it was defective in that it was unsafe and unfit for use by consumers, thereby creating, at all times, an unreasonable risk of property damage.

48. The subject motor vehicle was designed, manufactured, assembled, and sold in a defective condition and it was expected to and did reach Plaintiff's insureds without substantial change in the condition of the product. The motor vehicle was defective and unreasonably dangerous in that it was prone to causing the damages such as described above. Further, there were no warnings to expected consumers advising of this dangerous condition.

49. As a direct and proximate result of FORD MOTOR COMPANY placing into commerce a defective and unreasonably dangerous product, Plaintiff's insureds suffered the damages as described above.

WHEREFORE, Plaintiff demand judgment against Defendant for damages in the amount of \$49,160.79, plus prejudgment interest and the costs of bringing this action.

**COUNT VI - NEGLIGENCE AGAINST PALM CADILLAC, INC.**

50. Defendant, PALM CADILLAC, INC., negligently and carelessly sold a motor vehicle which it knew, or should have known, was defective.

51. As a direct and proximate result of the Defendant's negligence, Plaintiff's insureds suffered the damages described above.

WHEREFORE, Plaintiff demand judgment against Defendant, PALM CADILLAC, INC., for damages in the amount of \$49,160.79, plus prejudgment interest and the costs of bringing this action.

COUNT VII - BREACH OF EXPRESS WARRANTIES  
AGAINST PALM CADILLAC, INC.

52. Defendant, PALM CADILLAC, INC., promoted and sold the motor vehicle as described above.

53. The Defendant expressly warranted that the motor vehicle was of commercial quality and reasonably fit for the specific purpose for which it was sold. PALM CADILLAC, INC. had full knowledge that consumers, such as Plaintiffs' insureds, would use, operate and store the motor vehicle in their homes and would rely upon the safety and reliability of the motor vehicle.

54. Plaintiffs' insureds were either the purchaser of the motor vehicle or were otherwise within the class of persons to whom the above described warranty extended.

55. Plaintiffs' insureds relied on Defendant PALM CADILLAC, INC.'s express affirmations that the automobile was free of defects, was of commercial quality, and was reasonably fit for its specific purpose.

56. PALM CADILLAC, INC. breached its express warranties in that the motor vehicle was unsafe and unfit for its obvious and intended purpose.

57. All written warranties would be in the possession of PALM CADILLAC, INC.

58. Plaintiffs' insureds and/or Plaintiff notified Defendant of the breach within a reasonable time after discovery of the defect or defects.

59. As a direct and proximate result of the Defendant's breach of express warranties, Plaintiffs' insureds suffered the damages as described above.

WHEREFORE, Plaintiff demand judgment against Defendant for damages in the amount of \$49,160.79 plus prejudgment interest and the costs of bringing this action.

**COUNT VIII - BREACH OF IMPLIED WARRANTY OF MERCHANTABILITY  
AGAINST PALM CADILLAC, INC.**

60. Defendant, PALM CADILLAC, INC., promoted and sold the motor vehicle as described above.

61. The Defendant impliedly warranted that the motor vehicle was of commercial quality and reasonably fit for the specific purpose for which it was sold. PALM CADILLAC, INC. had full knowledge that consumers, such as Plaintiff's insureds, would use, operate and store the motor vehicle in their homes and would rely upon the safety and reliability of the motor vehicle.

62. Plaintiff's insureds were either the purchasers of the motor vehicle or were otherwise within the class of persons to whom the above described warranty extended.

63. Plaintiff's insureds relied on said implied warranty in purchasing and using the motor vehicle.

64. PALM CADILLAC, INC. breached its implied warranty of merchantability in that the motor vehicle was unsafe and unfit for its obvious and intended purpose.

65. Plaintiff's insureds and/or Plaintiff notified Defendant of the breach within a reasonable time after discovery of the defect or defects.

66. As a direct and proximate result of the Defendant's breach of its implied warranty of merchantability, Plaintiff's insureds suffered the damages as described above.

WHEREFORE, Plaintiff demand judgment against Defendant for damages in the amount of \$49,160.78 plus prejudgment interest and the costs of bringing this action.

**COUNT IX - BREACH OF IMPLIED WARRANTY OF FITNESS  
FOR A PARTICULAR PURPOSE AGAINST PALM CADILLAC, INC.**

67. Defendant, PALM CADILLAC, INC., promoted and sold the motor vehicle as described above.

68. The Defendant impliedly warranted that the motor vehicle was of commercial quality and reasonably fit for the specific purpose for which it was sold. PALM CADILLAC, INC. had full knowledge that consumers, such as Plaintiff's insureds, would use, operate and store the motor vehicle in their homes and would rely upon the safety and reliability of the motor vehicle.

69. Plaintiff's insureds were either the purchasers of the motor vehicle or were otherwise within the class of persons to whom the above described warranty extended.

70. PALM CADILLAC, INC. held itself out to the public as possessing superior skill, knowledge and judgment in the design, engineering and manufacture of motor vehicles as described above and Plaintiff's insureds relied upon such superior skills in purchasing, using and storing the above described motor vehicle.

71. Plaintiff's insureds were not in a position to reasonably discover the defects and dangers inherent in the motor vehicle which would cause the damages and destruction described above.

72. PALM CADILLAC, INC. breached its implied warranty of fitness for a particular purpose in that the motor vehicle was unsafe and unfit for its obvious and intended purpose.

73. Plaintiff's insureds and/or Plaintiff notified Defendant of the breach within a reasonable time after discovery of the defect or defects.

74. As a direct and proximate result of the Defendant's breach of its implied warranty of fitness for a particular purpose, Plaintiff's insureds suffered the damages as described above.

WHEREFORE, Plaintiff demand judgment against Defendant for damages in the amount of \$49,160.79 plus prejudgment interest and the costs of bringing this action.

COUNT X - STRICT LIABILITY AGAINST PALM CADILLAC, INC.

76. Defendant, PALM CADILLAC, INC., sold the above described motor vehicle and placed this product into commerce for use by consumers such as Plaintiffs' insureds.

76. That at the time the motor vehicle was placed into commerce, it was defective in that it was unsafe and unfit for use by consumers, thereby creating, at all times, an unreasonable risk of property damage.

77. The subject motor vehicle was designed, manufactured, assembled, and sold in a defective condition and it was expected to and did reach Plaintiffs' insureds without substantial change in the condition of the product. The motor vehicle was defective and unreasonably dangerous in that it was prone to causing the damages such as described above. Further, there were no warnings to expected consumers advising of this dangerous condition.

78. As a direct and proximate result of PALM CADILLAC, INC. placing into commerce a defective and unreasonably dangerous product, Plaintiffs' insureds suffered the damages as described above.

WHEREFORE, Plaintiffs demand judgment against Defendant for damages in the amount of \$49,180.79, plus prejudgment interest and the costs of bringing this action.

COUNT XI - NEGLIGENCE AGAINST PLAZA LINCOLN MERCURY, INC.

79. Prior to November 5, 1997, Defendant, PLAZA LINCOLN MERCURY, INC., negligently and carelessly performed repair work and service evaluations on Plaintiffs' insured's vehicle.

80. Defendant's negligence includes, but is not limited to failing to properly repair the vehicle, failing to properly diagnose problems with the vehicle and failing to test the vehicle to insure that repairs were complete.

81. As a direct and proximate result of the Defendants' negligence, Plaintiffs' insured suffered the damages described above.

**DEMAND FOR JURY TRIAL**

Pursuant to Rule 1.430, Florida Rules of Civil Procedure, Plaintiff, NATIONWIDE MUTUAL INSURANCE COMPANY a/s/o [REDACTED] and [REDACTED] and STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY a/s/o [REDACTED] and [REDACTED] [REDACTED] hereby demand a trial by jury of all issues so triable under each and every claim set forth in this Complaint.

GRAY HARRIS ROBINSON LANE TROHN

By: Nell A. Roddenberry  
Nell A. Roddenberry  
Florida Bar No.: 366919  
Post Office Box 3  
Lakeland, Florida 33802-0003  
(863) 284-2229  
(863) 588-0310  
Attorney for Plaintiffs

VIN-1LBRUN1H3NY523467

## MINI VPP REPORT

NO	PLT	BASE	YR	AMOUNT	STATUS	1	2	3	4	5	6	7	8	9
92	Y		92	3	V	800	NAMEYS23467	43	361610457	CJ 0	79 3P	24AL CH H	325C731	3 AND 88

--- VEHICLE ORDER IMAGE ---

0	1	2	3	4	5	6	7	8	9			
H	W1ML3	7	0	0	0	0	1	118D100A1007	SELLING 25C731	FACIMI 25C731	SHIP TO 88J214	PAT PLATE 25 731

--- VEHICLE ORDER IMAGE ---

A A S RATES											
ORD	ORD	SERIAL	ONE	SCHED	SUMMIT	BUCKED	PRODUCED	NEED	MAIL	ORIG	COINVOY
09-12-91	09-13-91	09-14-91	09-15-91	09-16-91	09-16-91	09-16-91	09-16-91	09-19-91	09-23-91	09-23-91	09-23-91
SALE	SL CARD	SALES	DEMO	MARNTY	ORIG	FAC SLR				SHIPPED	EPT DIV
10-08-91	RECY	PERIOD	SERVICE	SALE	10-08-91	10-08-91	10-08-91	10-08-91	10-08-91	10-08-91	12-23-91

FINANCIAL DATA											
TOTAL	NAME	BASE	OPTION	HOLD BACK	HOLD BACK	TOTAL	BASE	OPTION	HOLD BK	HOLD BK	OPT BK
INVOICE	VEHICLE	OPTION	HOLD BACK	5.00	8.00	\$272.00	VEH ADJ	ADJ	5.00	5.00	8.00
\$27793.20	525533.00	\$1627.00									

MISCELLANEOUS DATA											
TRANSIT	ENGINE	TIRE	RELV	CO CAR	STATE	SALES	ENG	B/C	ENGINE		
DAY'S	TAG CODE	CODE BRAND	TYPE	IND	CODE	CODE	CODE	TRANS	TRANSMI		
10	198108A	SP A	14	R	PS	IL	U	T			

NAME AND ADDRESS DATA											
N/A	CURE OWNER	T	NAME	ADDRESS							
RECEIPT	EFFECT	L	COCAR LEASER	TIN NO	REP DEPT	COCAR LEASER	CITY				
10-08-91	10-08-91	9	BURNET-KENT-A-CAR	7509-4		ORLANDO	STATE	ZIP CODE			
							FL	32801			

103802 029-2000

0-27-02:11:55AM

MVNP510

NAVIS Vehicle Inquiry

09/27/01 13:40:35

Vehicle ID: 1LNY623867 (WNYPRAHNS) Vin: 1LALMG81W3NY623667 Dir: 3 Status: 800  
Vehicle Line: CVB Convoy Deliv: 122391 Orig P-Lvl: 202 Selling Dlr: 25C731  
Order Acqpt: 091291 ShipyTo Stat: Curr P-Lvl: 213 Sale Date: 100891  
Orig Shipped: 091691 Rls-To Stat: IL Order Dir/Reg: 25731/25 Demo Dt:  
Inv Prep: 091691 Orig Int St: 121291 Orig Rls Dlx: 25731 Deliv Type: M  
Prod Date: 091891 Curr Int St: 121291 Rls Dlx P&A: 11651 Sales Frd: 091101  
Rls Date: 092391 Dirfin Ext: Warr Start: 100891 Cancel Sl:  
Memo Consign: PAC Ext: 102591 WarrS-Ind: Sale Status: G  
Orig Pltbus: 092391 Advert Ext: -Date- -Dealer- -Region-  
Curr Pltbus: 092391 Shipped S#: Shipped: 092391 88J214  
T/Memo: 9 BUDGET-RENT-A-C Curr Stock: 092391 25C731 25  
Add: 7509-A State: FL 1st-Prior:  
City: ORLANDO N/A-Expt: 100891 2nd-Prior:  
Zip: 32801 Warr-Ins-Ind: 3rd-Prior:  
V.O.: 1 2 3 4 5 6 7 8  
1234567890123456789012345678901234567890123456789012345678901234  
M21NY 43 5616J0457 CJ D T1 3P 2GL6L CH H J25C731 3 AMD  
8 9 0 1 2 3 4 5 6  
5678901234567890123456789012345678901234567890123456789012345678901234567890  
BB H WILNL3 7 B K A751A7 WT 1 BU007  
F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

CGDB191

NVMP530

NAVIS Inquiry Screen #9

09/27/01 13:40:39

VEHICLE ID: 1LNLY623667 (WWYB555555) Vin: 1LNLM81W3NY623667 Div: 3 Status: 800

Ordering Name: BUDGETFLORIDA  
Secondary Name:  
Ordering FIN: BU007  
Order-For FIN:  
Orig Ordr Type: 5

Selling FIN:  
Sold-To FIN:

Distr Status: P  
Last NAVIS St: 100991  
Distr Stat Dt: 122391  
Last Activity: 020492  
Serialized Dte: 091391  
Scheduled Dte: 091691  
Mexico Status:

Component Data - - - - -  
Dr. Post/Calib: FBU Tire Brand: A  
Kmis Cntl Lbl: HPH HMC:  
Engine Tag Cd: 1G810BA  
Engine Serial: N  
Driver Airbag: PT4219B0239  
Passngr Airbag: 111586120 Axle: P5

F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F6=Screen #1

OGDB191

E902-620 26633

MVMP520

## NAVIS Financial Screen

09/27/01 13:40:40

==&gt; VEHICLE ID: 1LNLY623667 (WWTFB88888) Vin: 1LNLM81W3NY623667 Div: 3 Status: 800

## Financial Data -

Orig Totl Inv:	27795.20	A-Plan Price:	27523.20	Predel Invoice:	.00
Curr Totl Inv:	27795.20	Total Adj:	-272.00	Sched-A GST:	.00
Base Vehicle:	25553.00	Base Adj:	-272.00	POC GST:	.00
Options:	1627.00	Option Adj:	.00	Price Protect:	.00
Base Holdback:	.00	Base Hb Adj:	.00	Chargeback Amt:	.00
Optn Holdback:	.00	Option Hb Adj:	.00	30-Day FP Amt:	.00
Misc Charges:	7.00	Gas Amt:	18.20	Floor Plan:	110.02
Finance Chrgs:	.00	Sched-B Amt:	590.00	P&C Charge:	81.63
PCAF/LMDA:	.00	Mktng Contrib:	.00	Pre-Dlvry Amt:	.00

## Financing Data -

Finance Source:	0000001	O-Marc Start:	100891	Release Date:	092391
Orig Int St-Sw:	N	Co Tag Number:		Transit Time:	10
Net Draft Ind:		Pre-del Date:		Rta Plus Trans:	100391
Floor Pln Date:	102591	Prdlvry S.Code:		Ramp Code:	14
Mvt Comm Code:		Lease Code:		Method Shipped:	7
Upfront FP Ind:		Invoice In-Proc:	020392	Memo Comm Loc:	

F1=Help F3=Exit F4=Primary Menu F6=Screen #1 F9=Screen #3

OGDB191

SFCHREMA

Recall/ONR Information

09/27/01 13:54:16

VIN: 1LNLM81W3NY623667  
WSD: 10/08/91

Year: 1992

Model: TOWN CAR  
Build Date: 09/18/91

Campaign				Status	Dealer	
C	Number	Type	Description	Status	Date	Code
-	95819	S	HOOD LATCH	COMPLETE	03/27/98	00963
-	96L12	L	PASS AIR BAG	FORCED COMPLETION	01/22/98	AUTOC

F1=Help F7=Prev F8=Next F11=Menu F12=Return  
NO MORE RECORDS AVAILABLE

OGDB191

ER02-025 28035

# Vehicle Information Report

## GENERAL VEHICLE INFORMATION:

### (Related Claims)

VIN:	1LNLM81W3NY628467	Vehicle Line:	CIV - TOWN CAR (PN34/PK110) (91-97)	Eng Serial No.:	W
Model Year:	1992	Market Derivat:	CIV - L-M DIVISION DERIVATIVE	Body Style:	*
Vehicle Type:	C	Drive Coda:	CIV - 2 WEL L/W REAR DRIVE	Engine:	CIV - 8-M 4.6L 16V/24V TA CIVI G-NP
Serv. Dealer:	11651	Body Coda Style:	CPC - 4 DOOR SEDAN-G-LITE	Transmission:	CIVC - 4 SPD AUTO TRANS NAAD ADDST
		Vehicle Series:	CAB - BASE VERSION - CAX		

## BUILD INFORMATION:

Region: NA - WIXOM Plant: NA - WIXOM PLANT BUILD  
Company: USA - GMNAW Prod Date: 15-SEP-1991

## SALE INFORMATION:

Region: NA - FLORIDA Selling Dealer: 329731-  
Country: USA - FLORIDA Selling Dir/StateProv: FL  
Buyer StateProv: FL

Arrived Date: 23-OCT-1991 End Capital Lease: \*

Sale Date: 08-OCT-1991 First/Total/MCo. Lease: P

Warranty Start Date: 08-OCT-1991 Modified Vehicle: \*

Orig Warranty Date: 08-OCT-1991 Recertified Vehicle: \* Vehicle Export Flag: N

**VOLKSWAGEN**

1 2 3 4 5 6 7 8 9  
WELDING 3867 AS 561637457 CF 9 TPS 39 2006L CX 2 0250711 2 AND 80 8 11  
1X403 7 E K A751A7 WF 1 20007 2

**INSTALLED OPTION INFORMATION:**

Air Conditioning	C/C - ATC AIR CONDITIONER	GTW Code	-
Alternator Amp Rating	* - [N/A]	GTW Class Code	L
Audio Type	* - [N/A]	Instrumentation	* - [N/A]
Axle Ratio	* - [N/A]	Minor(Driver Side)	* - [N/A]
Axle Type	* - [N/A]	Minor(Passenger Side)	* - [N/A]
Battery Amp Rating	72	Paint	PMMAC - CLEAR CRYSTAL BLUE FROST C/C
Brake Code	PEAB - 4 WHL ANTI-LOCK BRAKES	Power Antenna	* - [N/A]
Brake Code(Service)	* - [N/A]	Radio	AQ - ELETR PREMIUM AM/FM STEROCSTE
Color/Code	118DR00A	Sound System	* - [N/A]
Color(Accent)	* - [N/A]	Steering Tension Adjust	* - [N/A]
Color(Trip)	000KA -	Tire Brand	AJ - MICHELIN - RECYCLABLE
Delivery Type	M	Tire Size	DR00P - P215/70R15 WSW
Drivetrain Code	*	Traction Control	* - [N/A]
Front Seat	C/C - SEAT - SPLIT BENCH	Wheel Base	* - [N/A]
Foot Type	* - [N/A]		

**TIRE DOT INFORMATION:**

LF	* - RR	*
RH	* - RR	*
RH	* - RR	*
SPARE	*	

**ESP INFORMATION: EMISSIONS INFORMATION:**

<b>ESP Code:</b>	* <b>Exhibition Codes</b>	CBS - Q8
<b>ESP Coverage(Miles):</b>	* <b>Exhibition City Type</b>	P
<b>ESP Coverage(Time):</b>	* <b>Exhibition Decal Suffix</b>	RFH
<b>ESP File Year:</b>	* <b>Engines Family:</b>	NFM446V3F0D0
<b>ESP Signature Date:</b>		

Any comments? You can contact



[Webmaster](#)

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## STANDARD CLAIMS LIST

## AWS Online Report

Run Date: 27-SEP-2001

Note: All Costs are in US Dollars

ILNLMBIW3NY623667	VB	C/VB	CM	CPC	C/AB	CB	BA	C/D/C	CVN	18-09-91	08-10-91	325731	USA	4	Q35	6H11 *	70214E1 *	\$06	V19 Q85 I2
AWS Claim Key:	11803995	Dec #: 794703		Trx Code:	2			Labor Hrs:	3			Labor Cost:	28.39		Material Cost:	5	Total Cost:	29.89	
Dlr/Cd-Sub Cd:	46055-* Name: BUDGET RAC - ORLANDO				Prc:							Reg Cd:	NA	Reg Date:	21-JAN-1992		DIST(MR)1462		
ILNLMBIW3NY623667	VB	C/VB	CM	CPC	C/AB	CB	BA	C/D/C	CVN	18-09-91	08-10-91	325731	USA	5	Q20	6C04 *	70237I2 *	\$09	V73 B43 06
AWS Claim Key:	11803995	Dec #: 141370		Trx Code:	2			Labor Hrs:	3			Labor Cost:	16.83		Material Cost:	6	Total Cost:	10.83	
Dlr/Cd-Sub Cd:	46111-* Name: BUDGET RAC - TAMPA				Prc:							Reg Cd:	NA	Reg Date:	12-MAY-1992		DIST(MR)17475		
ILNLMBIW3NY623667	VB	C/VB	CM	CPC	C/AB	CB	BA	C/D/C	CVN	18-09-91	08-10-91	325731	USA	11	Q21	6B02 P2A2 34602861 A	70310D *	\$09	V15 S40 01
AWS Claim Key:	11803997	Dec #: 034843		Trx Code:	2			Labor Hrs:	2			Labor Cost:	8.4		Material Cost:	15.21	Total Cost:	23.61	
Dlr/Cd-Sub Cd:	16192-* Name: HORNE LINCOLN-MERCURY				Prc:	803-6644151		Re: SC				Reg Cd:	NA	Reg Date:	13-AUG-1992		DIST(MR)18363		
Tech Comments:	REPLACED SHAT BELT ADJUSTER HANDLE																		
ILNLMBIW3NY623667	VB	C/VB	CM	CPC	C/AB	CB	BA	C/D/C	CVN	18-09-91	08-10-91	325731	USA	11	Q84	6Y01 *	70310D *	\$03	V11 R30 06
AWS Claim Key:	11803995	Dec #: 034843		Trx Code:	2			Labor Hrs:	6			Labor Cost:	25.2		Material Cost:	8	Total Cost:	25.2	
Dlr/Cd-Sub Cd:	16192-* Name: HORNE LINCOLN-MERCURY				Prc:	803-6644151		Re: SC				Reg Cd:	NA	Reg Date:	13-AUG-1992		DIST(MR)18363		
Tech Comments:	RESEAL WINDSHIELD FOR WIND NOISE																		
ILNLMBIW3NY623667	VB	C/VB	CM	CPC	C/AB	CB	BA	C/D/C	CVN	18-09-91	08-10-91	325731	USA	39	TW0	3C03 P33Z TH00 B	800	V60 *	*
AWS Claim Key:	20253102	Dec #: 0902931		Trx Code:	93831			Labor Hrs:	3			Labor Cost:	14.09		Material Cost:	53	Total Cost:	14.78	
Dlr/Cd-Sub Cd:	16192-* Name: HORNE LINCOLN-MERCURY				Prc:	803-6644151		Re: SC				Reg Cd:	NA	Reg Date:	12-OCT-1994		DIST(MR)47334		
ILNLMBIW3NY623667	VB	C/VB	CM	CPC	C/AB	CB	BA	C/D/C	CVN	18-09-91	08-10-91	325731	USA	49	T08	2B04 PWZ 12299 C	813	V40 D13 46	
AWS Claim Key:	20254307	Dec #: 09160551		Trx Code:	807			Labor Hrs:	2.6			Labor Cost:	122.13		Material Cost:	65.34	Total Cost:	207.07	
Dlr/Cd-Sub Cd:	16192-* Name: HORNE LINCOLN-MERCURY				Prc:	803-6644151		Re: SC				Reg Cd:	NA	Reg Date:	06-JAN-1995		DIST(MR)48031		
ILNLMBIW3NY623667	VB	C/VB	CM	CPC	C/AB	CB	BA	C/D/C	CVN	18-09-91	08-10-91	325731	USA	41	Q41	7W01 P0VY 15052 A	810	V17 A87 42	
AWS Claim Key:	20254209	Dec #: 09158151		Trx Code:	803			Labor Hrs:	4			Labor Cost:	18.8		Material Cost:	4.43	Total Cost:	24.33	
Dlr/Cd-Sub Cd:	16192-* Name: HORNE LINCOLN-MERCURY				Prc:	803-6644151		Re: SC				Reg Cd:	NA	Reg Date:	24-JAN-1995		DIST(MR)47716		

JLNLM81W3NY623657 VB	CVB	CM	CPC	CIA/B	CB	BA	CDC	CVN	11-09-91	08-10-91	325731	USA	41	Q23	7X04	P0VY	14A701	A	\$00	V03	S13	42
AWS Claim Key:	39108721	Doc #:	09207351	TrixCode:	100		Labor Hrs:	3		Labor Cost:		M.09		Material Cost:	14.0	Total Cost:		33.33				
Dir/Cat/Sub Cat:	10192-* Name: HORNE LINCOLN-MERCURY	Pln:	803-6544151	Bh/SC:		Ctry/Cat: USA						Reg Ctr:	NA	Rep Date:	07-FEB-1995		DIST(Mile):	49943				
JLNLM81W3NY623657 VB	CVB	CM	CPC	CIA/B	CB	BA	CDC	CVN	11-09-91	08-10-91	325731	USA	79	*	*	*	*	*	\$00	V00	*	*
AWS Claim Key:	14514121	Doc #:	09776751	TrixCode:	95819		Labor Hrs:	3		Labor Cost:		15.57		Material Cost:	15.25	Total Cost:		30.81				
Dir/Cat/Sub Cat:	00903-* Name: HORNE FORD, INC.	Pln:	843-6892121	Bh/SC:		Ctry/Cat: USA						Reg Ctr:	NA	Rep Date:	27-MAR-1996		DIST(Mile):	53047				
Cost Comments:	RECALL 95819 HOOD LATCH REPLACEMENT																					
Tech Comments:	RECALL RECALL 95819																					

Any comments? You can contact

[webmaster](#)

# Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 11803994

## Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/F/C - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 08-OCT-1991

Production Date: 18-SEP-1991

VIN: 1LNLM81W3NY623667

## Claim Information

Document Number: 794703

Repair Date: 21-JAN-1992

Distance: 1462

TIS: 4

## Dealer Information:

Dealer Name: BUDGET RAC - ORLANDO

Dealer Code: 46055 - \*

Address: 8835 RENT-A-CAR ROAD

City: ORLANDO

State: FL Zip Code: 32812

Country: USA Region Code: NA

Phone: (\*)\*-

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 29.39

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: .5

Total Cost Gross: 29.89

Cust. Concern Code: G05 - WINDOW OPENING, CLOSING TROUBLES-MANUAL

Condition Code: 12 - IMPROPER ASSEMBLY

Technician Comment:

Customer Comment:

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
23942B	TRIM PANEL-FRONT DOOR REMOVE AND INSTALL	0
23942B4	FRONT DOOR GLASS ADJUST	0

Causal	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE	SUFT	Description	CPSC	Quantity	Amount
Y	*	7021411	*	NANANA	0	0	
N	*	OSP	*	OUTSIDE PART	NANANA	1	0

DTC Sections:

MIL. Light ON = \*

Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

EE02-125 200812

# Claim Detail Report

*Note: All costs are in US dollars*

Model Year = 1992; Claim Key = 11803995

## Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL LH REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 08-OCT-1991

Production Date: 18-SEP-1991

VIN: 1JNLM81W3NY623667

## Dealer Information:

Dealer Name: BUDGET RAC - TAMPA

Dealer Code: 46111 - \*

Address: 5124 BOY SCOUT BLVD

City: TAMPA

State: FL Zip Code:33607

Country: USA Region Code: NA

Phone: (\*)\*-

## Claim Information

Document Number: 141370

Repair Date: 12-MAY-1992

Distance: 7475

TIS: 8

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 10.83

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 0

Total Cost Gross: 10.83

Other Detail

Cust. Concern Code: B43 - LOOSE, POOR FIT, WARPED, WRINKLED  
Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment:

Customer Comment:

Labor Op Code   Labor Op Description   Labor Op Cost

912401A   REPLACE OR REPACK   0

<u>Cause</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part Extended</u>
Flag	PRIME BASE SUIT	Description	CPSC
Y	*	7023712	NANANA   0   0

MIL. Light ON = \*

DTC Sections:

Malfunction Flag Test Type CD Malfunction CD Description Monitor CD Description

Any comments? You can contact

webmaster

92701 2:17 PM

# Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 11803997

## Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 08-OCT-1991

Production Date: 18-SEP-1991

VIN: 1LNLM81W3NY623667

## Dealer Information

Dealer Name: HORNE LINCOLN-MERCURY

Dealer Code: 10192 - \*

Address: 611 NORTH COIT STREET

City: FLORENCE

State: SC Zip Code: 29501

Country: USA Region Code: NA

Phone: (803)664-4151

## Claim Information

Document Number: 034843

Repair Date: 13-AUG-1992

Distance: 8363

TIS: 11

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 8.4

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 15.21

Total Cost Gross: 23.61

Cust. Concern Code: S40 - OTHER RESTRAINT TROUBLES

Condition Code: 01 - BROKEN/CRACKED

Technician Comment: REPLACED SEAT BELT ADJUSTER HANDLE

Customer Comment:

---

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
999A	ADDITIONAL MISC. REPAIRS	0

---

<u>Cancel</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>	
<u>Flag</u>	<u>PREF BASE SURF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	F2AZ 54602B82	A ADJUSTER FRT ST STRP 012001	1	0	

---

DTC Sections:

MIL. Light ON = \*

Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description

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Any comments? You can contact

webmaster

8002-025-2000

# Claim Detail Report

*Note: All costs are in US dollars*

Model Year = 1992; Claim Key = 11803996

## Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 08-OCT-1991

Production Date: 18-SEP-1991

VIN: 1LNLM81W3NY623667

## Claim Information

Document Number: 034843

Repair Date: 13-AUG-1992

Distance: 8363

TIS: 11

## Dealer Information:

Dealer Name: HORNE LINCOLN-MERCURY

Dealer Code: 10192 - \*

Address: 611 NORTH COIT STREET

City: FLORENCE

State: SC Zip Code: 29501

Country: USA Region Code: NA

Phone: (803)654-4151

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 25.2

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 0

Total Cost Gross: 25.2

Cust. Concern Code: R30 - OTHER WIND NOISE TROUBLES (TURBULENCE)

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: RESEAL WINDSHIELD FOR WIND NOISE

Customer Comment:

---

Labor Op Code Labor Op Description Labor Op Cost

B 0

---

Cause	Full Part Number	Part	Part	Extended		
Flag	PREF BASE SURF	Description	CRSC	Quantity	Amount	
Y	*	703100	*	WINDSHIELD GLASS NANANA	0	0

---

DTC Sections:

MIL Light ON = \*

Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description

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Any comments? You can contact

webmaster

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# Claim Detail Report

*Note: All costs are in US dollars*

Model Year = 1992; Claim Key = 29753102

## Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 08-OCT-1991

Production Date: 18-SEP-1991

VIN: 1LNLM81W3NY623667

## Dealer Information:

Dealer Name: HORNE LINCOLN-MERCURY

Dealer Code: 10192 - \*

Address: 611 NORTH COIT STREET

City: FLORENCE

State: SC Zip Code: 29501

Country: USA Region Code: NA

Phone: (803)664-4151

## Claim Information

Document Number: 09029251

Repair Date: 12-DEC-1994

Distance: 47334

TIS: 39

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 14.09

Misc. Expense Amount: 0

Part Markup Amount: .16

Material Cost: .53

Total Cost Gross: 14.78

Cust. Concern Code: \* -

Condition Code: \* - [N/A]

Technician Comment:

Customer Comment:

**Labor Op Code Labor Op Description Labor Op Cost****B31B REPLACE 14.09**

Consel Full Part Number	Part	Part Extended
<b>Flag FREE BASE SHFT</b>	<b>Description</b>	<b>CPSC Quantity Amount</b>
<b>Y F3SZ 7H303 B KIT TRANS THROT VLV 070503</b>	<b>1</b>	<b>.53</b>

DTC Sections:

MIL Light ON = \*

Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

# Claim Detail Report

*Note: All costs are in US dollars*

Model Year = 1992; Claim Key = 29794507

## Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 08-OCT-1991

Production Date: 18-SEP-1991

VIN: 1LNLM81W3NY623667

## Claim Information

Document Number: 09103551

Repair Date: 06-JAN-1995

Distance: 48831

TIS: 40

## Dealer Information:

Dealer Name: HORNE LINCOLN-MERCURY

Dealer Code: 10192 - \*

Address: 611 NORTH COIT STREET

City: FLORENCE

State: SC Zip Code: 29501

Country: USA Region Code: NA

Phone: (803)664-4151

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 122.13

Misc. Expense Amount: 0

Part Markup Amount: 19.6

Material Cost: 65.34

Total Cost Gross: 207.07

Cust. concern Code: D13 - ENGINE IDLES ROUGH

Condition Code: 46 - BURNED OUT

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
15650E	SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP TEST	4.7
15650E1	EBC SELF-TEST TEST	18.79
15650E1X1	EXTRA TIME TO REPEAT FINAL QUICK TEST	4.7
15650E2	PIN POINT TEST (SBDS) TEST	14.09
15650E3	SBDS GUIDED DIAGNOSIS TEST	4.7
15650E5	DCL DISPLAY TEST	14.09
15650E10	POWER BALANCE / SPARK DURATION TEST	14.09
15650E11	RELATIVE COMPRESSION TEST	14.09
15650E18	IDLE DATA DISPLAY TEST	14.09
12259A	SPARK PLUG WIRES REPLACE	18.79

Caused Part Part Number			Extended		
Flag	PREV BASE SUBT	Description	CPSC	Quantity	Amount
Y	F3PZ 12259 C	WIRE SET-SPARK PLUGS	030703	1	63.5
N	D9ZZ 6A666 A	PCV VALVE	000000	1	1.84

DTC Sections:

MIL. Light ON = \*

Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

Chris Doten

webmaster

# Claim Detail Report

*Note: All costs are in US dollars*

Model Year = 1992; Claim Key = 30080209

## Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 08-OCT-1991

Production Date: 18-SEP-1991

VIN: 1LNLM8IW3NY623667

## Dealer Information:

Dealer Name: HORNE LINCOLN-MERCURY

Dealer Code: 10192 - \*

Address: 611 NORTH COIT STREET

City: FLORENCE

State: SC Zip Code: 29501

Country: USA Region Code: NA

Phone: (803)664-4151

## Claim Information

Document Number: 09158151

Repair Date: 24-JAN-1995

Distance: 49716

TES: 41

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 18.8

Misc. Expense Amount: 30

Part Markup Amount: 1.33

Material Cost: 4.42

Total Cost Gross: 54.55

Cust. Concern Code: A87 - CIGARETTE LIGHTER/POWERPOINT TROUBLES

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
14526A	FUSE REPLACE	9.4
15052A	CIGAR LIGHTER KNOB AND ELEMENT REPLACE	9.4

Causal	Full Part Number	Part	Part	Extended
Flag	Description	CPSC	Quantity	Amount
Y	POVY 15052	A KNOB&ELEMENT ASY CIG	180401	1 3.88
N	D9ZZ 14526	E FUSE-ELECTRICAL CIRC	1801XXX	2 .54

DTC Sections:

MIL. Light ON = \*

Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

## Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 30108478

### Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WEL LH REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/PN116) [91-97]

Warranty Start Date: 08-OCT-1991

Production Date: 18-SEP-1991

VIN: 1LNLM81W3NY623667

### Claim Information

Document Number: 09207551

Repair Date: 07-FEB-1995

Distance: 49943

TIS: 41

### Dealer Information:

Dealer Name: HORNE LINCOLN-MERCURY

Dealer Code: 10192 - \*

Address: 611 NORTH COIT STREET

City: FLORENCE

State: SC Zip Code: 29501

Country: USA Region Code: NA

Phone: (803)664-4151

### Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 14.09

Misc. Expense Amount: 0

Part Markup Amount: 4.44

Material Cost: 14.8

Total Cost Gross: 33.33

Cust. Concern Code: S15 - SEAT ADJUSTMENT OPERATION TROUBLE-FRONT POWER CNTL

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
14701A	SWITCH-POWER SEAT CONTROL REPLACE	14.09

Cancel	Full Part Number	Part	Part Extended
Eag	FREE BASE SURF	Description	CPSC Quantity Amount
Y	FOVY 14A701 A	SWITCH-SEAT CONTROL 011009	1 14.8

DTC Sections:

MIL. Light ON = \*

Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

# Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 34514123

## Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL LH REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 08-OCT-1991

Production Date: 18-SEP-1991

VIN: 1LNLM81W3NY623667

## Claim Information

Document Number: 03776751

Repair Date: 27-MAR-1998

Distance: 93047

TIS: 79

## Dealer Information:

Dealer Name: HORNB FORD, INC.

Dealer Code: 00963 - \*

Address: 600 N COIT

City: FLORENCE

State: SC Zip Code: 29501

Country: USA Region Code: NA

Phone: (843)669-2121

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 15.57

Misc. Expense Amount: 5.19

Part Markup Amount: 3.52

Material Cost: 15.25

Total Cost Gross: 36.01

Claim Detail

Cust. Concern Code: \* -

Condition Code: \* - [N/A]

Technician Comment: RECALL RECALL 95S19

Customer Comment: RECALL 95S19 HOOD LATCH-REPLACEMENT

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**Labor Op. Code Labor Op. Description Labor Op. Cost**

95S19B	REPLACE	15.57
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Cancel	Full Part Number	Part	Part	Extended
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Flag	PREF BASE SUPPLY	Description	CPSC	Quantity	Amount
------	------------------	-------------	------	----------	--------

N	F2AZ 16700	C HOOD LOCK 011403	1	15.25
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DTC Sections:

MIL. Light ON = \*

Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description

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Any comments? You can contact

webmaster

800-929-2323



↓ BOTTOM RIGHT PICTURE



↓ BOTTOM LEFT PICTURE



**Click'N Stick Photo Stationery**

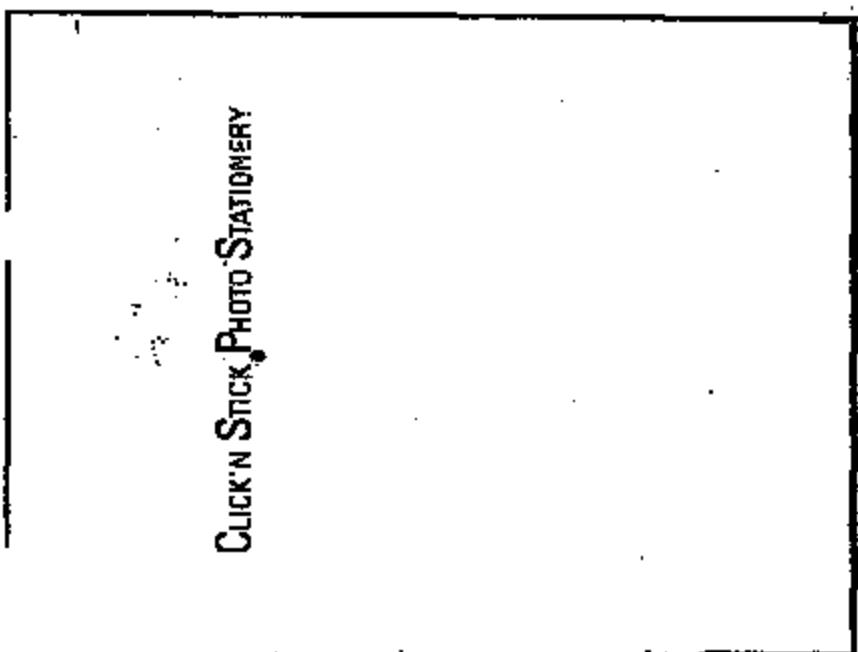
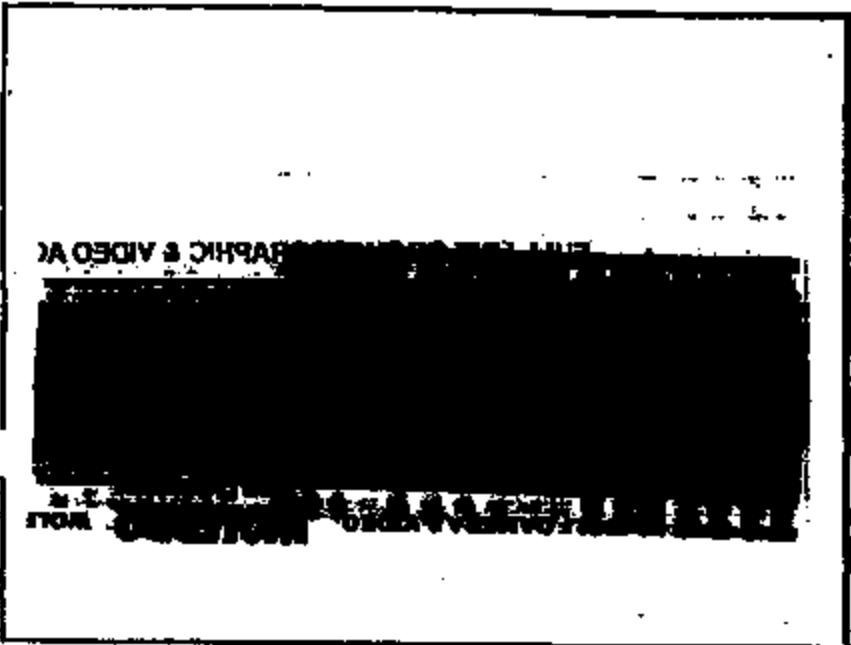


PHOTO INDEX - D0845-02

1. The front of the vehicle showing the most severe damage to the driver's side engine compartment.



2. The passenger's side of the vehicle showing the damage lessening from the driver's side of the vehicle.



3. The rear of the vehicle.



4. The driver's side of the vehicle.



5. The roof of the vehicle showing minor smoke and heat damage.



6. An overview of the engine compartment showing the most severe damage on the driver's side.



10002 528-2884

7. The driver's side front.



8. The passenger's side front.



9. The driver's side tire.



10. The passenger compartment.



11. The driver's side passenger compartment.



12. The interior passenger side.



13. The driver's side of the vehicle passenger compartment.



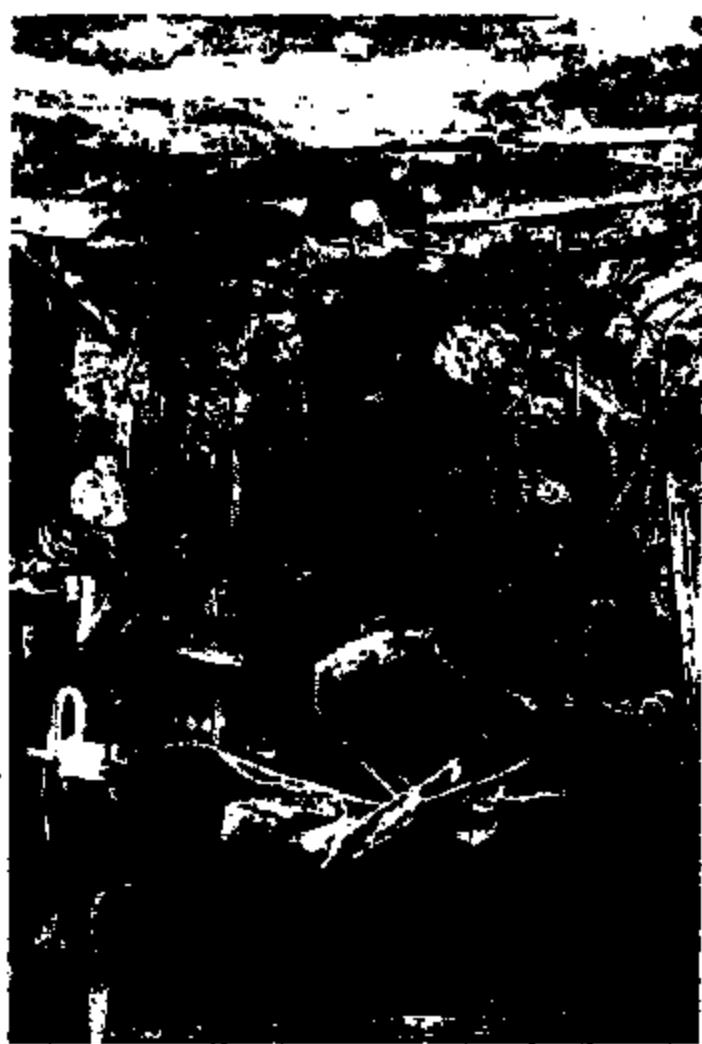
14. The rear seat and the passenger compartment showing less fire damage.



15-16. The engine compartment showing more severe damage to the driver's side.



16.



0002-025 28876

17-18. The engine compartment on the driver's side showing heavy burn damage.



E982-025 28971

18.



19. The passenger's side engine compartment showing less damage.

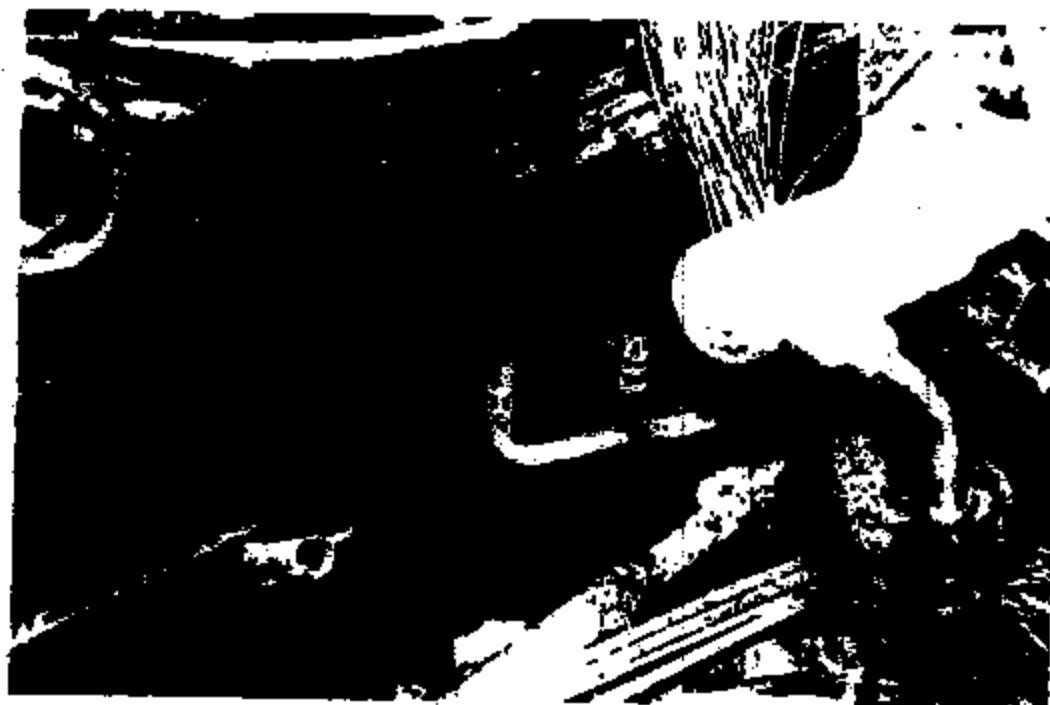


0002-022 28972

20. The fuel rails where the fuel injection system.



21. A close-up of the fuel rigid lines and the 90° bend just above the exhaust manifold.



22. The engine compartment driver's side showing the rigid fuel lines and heavy fire damage.



E962-025 28074

23-24. The driver's side engine compartment showing heavy burn damage coming from the area of the fuel lines.



24.



5052-828 28978

25. The hood of the engine compartment showing more severe damage on the driver's side.



26. The throttle body showing heavy burn damage on the driver's side.



27. The engine compartment on the passenger's side showing minimal fire damage.

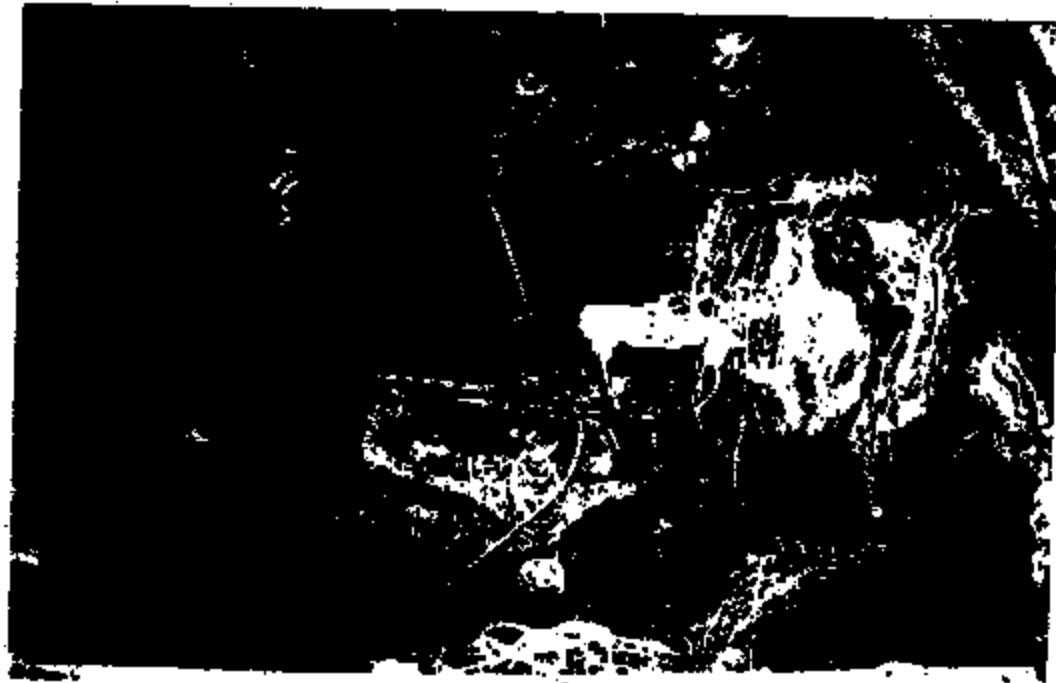


28. A close-up of the windshield wiper motor unit. No malfunctions were noted.



592-323 2874

39-31. Close-ups of the driver's side of the engine compartment.



31.



32. The battery on the passenger's side of the engine compartment.



# LANE TROHN

ATTORNEYS AT LAW

Neil A. Roddenberry  
Attorney at Law

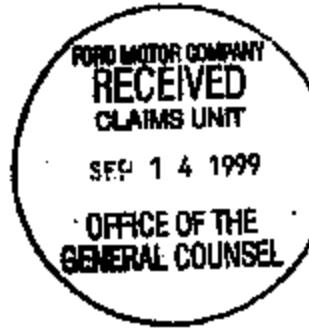
Rev  
406809 ?  
Keys

September 10, 1999

ROBERT J. BERTRAND  
ROBERT M. BERTRAND  
HICK S. CAMPBELL  
MILES G. CAMPBELL  
CLAUDETTE CARRINGTON  
MICHAEL R. FARRELL  
CHRISTOPHER H. FERRE  
MICHAEL D. FRANKE  
BRANDON G. FREEMAN  
DAVID B. HOLLOWAY, JR.  
JAMES P. JONES, III  
MARK R. MILLER  
PATRICK J. NUTRUP  
  
S. ALICEANN PARK  
GARY S. PARK  
NEIL A. RODDENBERRY  
LEONARD W. SPIVEY  
KATHLEEN STROUSE, JR.  
ROBERT C. STROUSE  
JAMES H. STROUSE  
JOSEPH B. TROHN  
ROBERT L. TROHN  
JAMES K. VREELAND  
TED W. WILSON, II

A. H. Lane, Receiver

Ford Motor Company  
Office of General Counsel  
Parkland Towers West, Suite 400  
3 Parkland Boulevard  
Dearborn, MI 48126.



Re:	Our Client	:	Nationwide Ins. as subrogee of [REDACTED]
Adverse	:	Ford Motor Company	[REDACTED]
Nationwide Claim #:			
Our File #	:		
D/L	:	11/06/97	
Amount of Loss	:	\$36,968.24	

Dear Sir or Madam:

I have been retained by Nationwide Insurance Company to recover monies that Nationwide had to pay its insureds as a result of fire damage to the insureds' home. The cost of the repair was \$36,968.24, which was paid by Nationwide exclusive of the insureds' \$500.00 deductible. The damage to the insureds' home occurred when their 1982 Lincoln Towncar caught fire and burned while in the garage.

On the date of the fire, the insureds had driven the car and upon returning home, parked the car in the garage. Later, the insureds heard a noise coming from the garage and upon investigating found the car in the garage to be burning.

Interscience, Inc. conducted an examination of the 1982 Lincoln Towncar and found that the fire was caused by the failure of the flexible fuel line that ran just above the exhaust manifold. Interscience determined that the cause of the fire was the use of improper fuel line material in an area where heat from the exhaust manifold could cause deterioration and failure of the material. If the appropriate fuel line material had been utilized, this fire would not have occurred.

LANE, TROHN, BERTRAND & VREELAND, P.A.

ONE LAKE MORTON DRIVE • P.O. Box 3 • LAKELAND, FLORIDA 33803-0003 • PHONE (813) 284-8200 • FAX (813) 284-0310  
WWW.LANE TROHN.COM

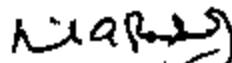
LANG, TROHN, BERTRAND & VREELAND, P.A.

September 10, 1999

Page 2

On behalf of my client, I request payment of \$35,968.24 which was paid by Nationwide to its insured as a result of the fire damage to their home. I request a response within twenty (20) days of the date of this letter. If I have not heard from you within that time, I will proceed accordingly. If you have any comments, questions or need any additional material that I have available, please let me know.

Very truly yours,

  
Neil A. Roddenberry

NAR/jh  
Enclo.

cc: Judy Bates  
Nationwide Ins. Co.

# State Farm Insurance Companies



February 6, 1998

Ford Motor Company  
Parklane Tower West  
Suite 400  
3 Parklane Blvd.  
Dearborn, MI 48126

Attn: Howard E. Keys  
Manager-Products Claims Department

RE: Our Claim Number : [REDACTED]  
Our Insured : [REDACTED]  
Date of Loss : [REDACTED]  
Make, Model & Year : 1992 Lincoln Towncar  
VIN Number : 1LNLMB81WXNY523667

406809  
✓  
JK

FORD MOTOR COMPANY  
RECEIVED  
CLAIMS UNIT  
MAR 19 1998  
OFFICE OF THE  
GENERAL COUNSEL

Dear Mr. Keys:

This State Farm insured vehicle was involved in a fire loss. We settled a claim with our insured in the amount of \$13,192.55, which includes our insured's deductible.

Our investigation revealed the cause of the loss was due to an incorrect material being used for the fuel line near the exhaust manifold, which deteriorated and the subsequent leak caused the engine compartment fire.

Enclosed is the documentation of State Farm's claim. We are holding the vehicle until we have concluded our claim with your company. You may contact me at (941) 318-4580 to make arrangements to inspect the vehicle.

Please consider this letter as our demand to Ford Motor Company for reimbursement of \$13,192.55.

Sincerely,

  
John A. Easley  
Claim Specialist

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

JAE/018/0206007.133

4346.

EMR 2000

P.O. Box 71389  
Charleston, SC 29415  
(800)366-8976

October 9, 2000

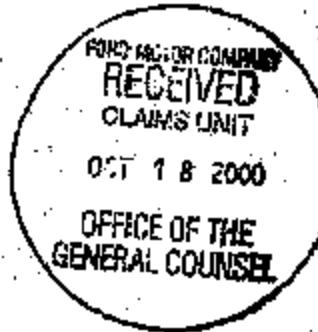
Ford Motor Company  
Consumer Affairs  
16800 Executive Plaza Dr.  
3NE-B  
Dearborn, MI 48126

Inured:

Claim Number: [REDACTED]

Date Of Loss: 5/17/00

Vehicle: 93 Lincoln Town Car 1UUNLMB1W3PY720284



Dear Sir or Madam:

Please find enclosed supporting documentation surrounding a claim that was received in our office for a vehicle fire. The vehicle was subsequently inspected and it has been determined that the cause of the fire was due to a defect that your company has under recall. We have paid our policyholder for this loss and seek reimbursement from you. Please review these documents and write or give us a call regarding your position. We look forward to working with you.

REDACTED

Sincerely,

Norm Ashbee  
Senior Claims Adjuster

REC'D 7-81 100 0002  
6E 4

Allstate<sup>®</sup>  
You're in good hands.

# CORE ENGINEERING, CORP.

1000 Johnnie Dodds Boulevard, Suite 103-357 Mount Pleasant, South Carolina 29464  
(843) 881-9822  
Fax: (843) 881-0139

July 31, 2000

Mr. Norm Ashbee  
ALLSTATE INSURANCE COMPANY  
Post Office Box 71389  
Charleston, South Carolina 29415

REFERENCE: Origin and Cause 1993 Lincoln Town Car Fire  
Claim Number: [REDACTED]  
Insured: Mr. [REDACTED]  
Date of Loss: May 17, 2000  
CORE File Number: 3-0140-1514

Dear Mr. Ashbee:

As requested, CORE Engineering investigated a fire that damaged a 1993 Lincoln Town Car owned by [REDACTED]. The investigation's purpose was to determine the origin and cause of the fire.

SCOPE OF INVESTIGATION: CORE examined the Town Car at Sadisco of Charleston on May 24, 2000. We interviewed [REDACTED] by telephone. During our investigation, we queried the National Highway Traffic Safety Administration's (NHTSA's) recall database. Supporting documentation is contained in the appendix.

DESCRIPTION OF VEHICLE: [REDACTED] four door 1993 Lincoln Town Car, Vehicle Identification Number (VIN) 1LNLM81W8PY720284, was equipped with a 4.6 liter V-8 engine and an automatic transmission. The vehicle's odometer was destroyed by the fire. We will refer to the driver and passenger sides of the vehicle as left and right when viewed from the rear bumper.

The Town Car was equipped with factory cruise control. According to the NHTSA, there is a fire-related recall on the vehicle's speed control deactivation switch, which is located under the master cylinder in the left rear quadrant of the engine compartment (Ford Motor Company's Recall Campaign Number 99-S15). The recall

• Fire/Explosion Origin and Cause • Mechanical/Electrical Systems Analysis and Testing • Property Loss

information is included in the appendix. According to the recall, the manufacturing window was November 1991 to November 1992. [REDACTED] Town Car was manufactured in March 1993.

**BACKGROUND:** [REDACTED] bought the Town Car used from Conway Ford around 1995. He did not add any after-market electrical equipment to the car.

The insured told us that the Town Car's rear end had been repaired. Beach Ford fixed an electric door lock problem in the passenger compartment around 1996.

About two weeks before the fire, the Town Car's cruise control stopped working. Cruise control failure is one precursor to the speed control switch failure that can result in a fire.

About 7:00 p.m. on the night of the fire, the insured parked the vehicle outside his home and locked it. About 1:00 a.m., neighbors and a passing motorist noticed that the Town Car was on fire. They alerted the insured who said the fire had already melted most of the car's aluminum hood when he saw it. The Horry County Fire Department suppressed the fire.

**EXAMINATION OF VEHICLE:** The fire originated in the left rear quadrant of the engine compartment at or near the recalled speed control deactivation switch. Burn patterns were consistent with other speed control deactivation switch failures that we have investigated or observed.

The most severe fire damage was on the left rear quadrant of the engine compartment. The fire extended across the engine compartment, consuming or heavily damaging most of the combustibles. The fire melted the Town Car's hood. It also extended from the engine compartment into the forward section of the passenger compartment. The storage compartment suffered markedly less damage than the rest of the vehicle.

All of the engine compartment's components were present. We saw no evidence of after-market electrical equipment or wiring in the engine compartment. Most of the engine wiring harness was continuous, showing no signs of electrical activity.

Origin and Cause 1993 Lincoln Town Car Fire  
Claim Number: [REDACTED]  
CORE File Number: 3-0140-1514

Page 3

As stated above, the speed control deactivation switch was located below the master cylinder. When we examined the Town Car, the metal pressure section of the switch was still threaded into the brake system. The plastic electrical portion of the switch, which housed its electrical contacts, and its two wire connector shell had been consumed by the fire.

**CONCLUSIONS:** Based on the above, it is our opinion that the fire was accidental, originating in the left rear quadrant of the vehicle's engine compartment at or near the speed control deactivation switch that is under recall by Ford. Although the insured's vehicle is outside the recall window, we believe the switch overheated and ignited surrounding combustibles, causing the fire.

Opinions and conclusions expressed herein are solely those of CORE Engineering. CORE has based its findings and opinions on information available at the time this report was issued. Should additional information become known, these findings and opinions are subject to change.

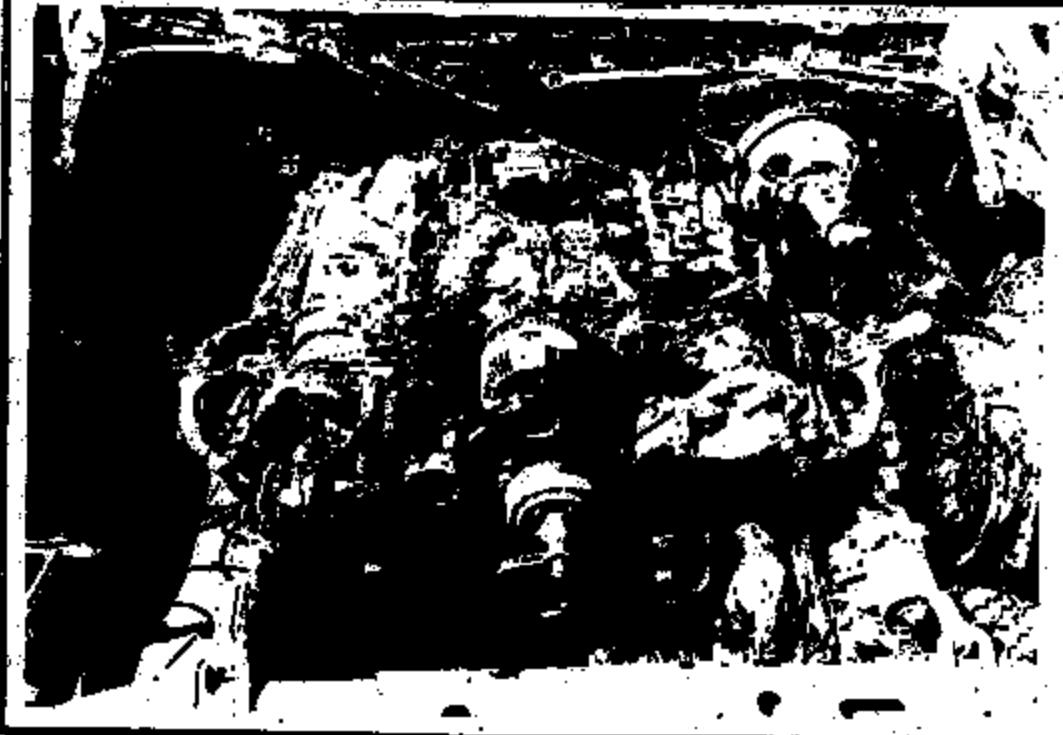
Respectfully Submitted,

  
William B. Johnson, P.E.  
President, CORE Engineering Corp.

WBJ/mj

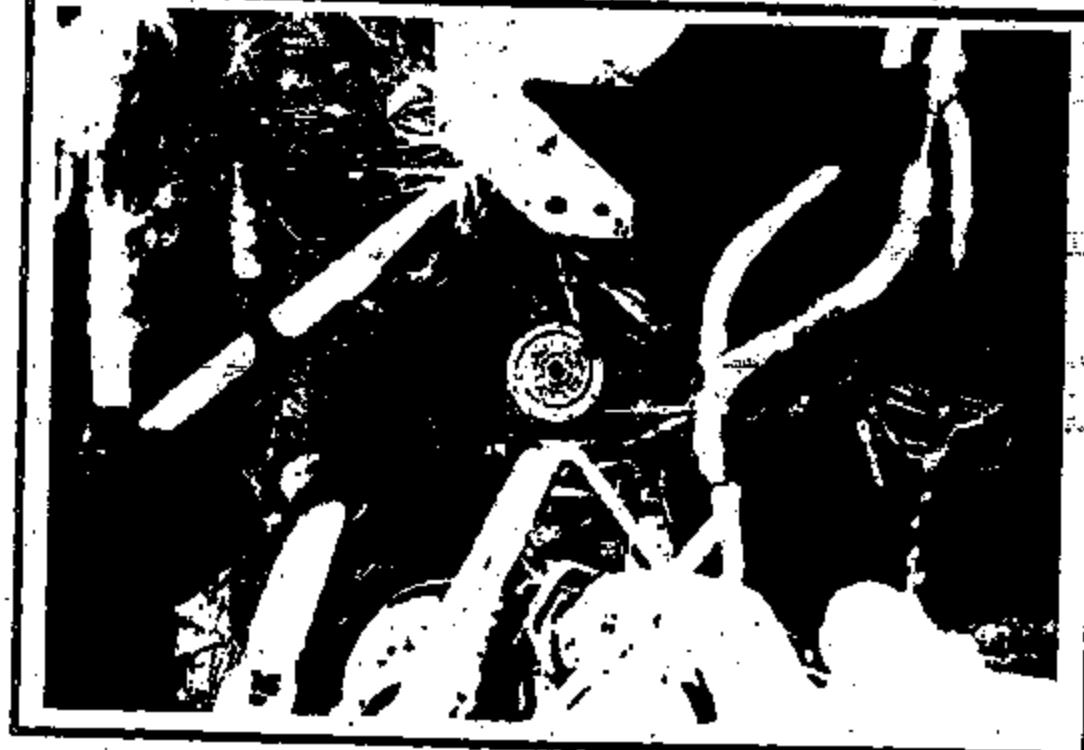


Figures 5 & 6. The fire originated in the left rear quadrant of the Town Car engine compartment.





Figures 9 & 10. The pressure section of the Speed Control Deactivation Switch is shown here, arrows.





## Office of Defects Investigation Recall Database

Call the Auto Safety Hotline toll free at (888) 327-4236 to report safety defects or to obtain information on cars, trucks, child seats, highway or traffic safety.

Report Date: July 14, 2000 09:21:32 PM

### NHTSA CAMPAIGN ID Number: 92V124000

Component: ELECTRICAL SYSTEM

Manufacturer: FORD MOTOR COMPANY

Mfg. Campaign #: 99S15

Year: 1993

Make: LINCOLN

Model: TOWN CAR

Potential Number of Units Affected: 279000

Manufactured From: NOV 1991 To: NOV 1992

Year of Recall: '99

Type of Report: Vehicle

Summary:

Vehicle Description: Passenger vehicles. The Speed Control Deactivation Switch can develop a resistive short in the electrical circuit that could potentially result in an underhood fire. A fire is possible both when the vehicle is running and when the vehicle engine is off. Also, the short could disable the speed control system or cause the brake light fuse to open.

A fire can originate in the left front underhood area.

Dealers will install a new speed control deactivation switch and connector shell. Owner notification began May 20, 1999. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Ford at 1-800-392-3673. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236).

---

This search returned 1 record.

[New Search](#)  
[Return to Safety Problems and Issues](#)



[Send mail to the Web Master](#)

---

<http://www.safercar.gov/cars/problems/recalls/recmany5.cfm>

7/14/00

NVP520

NAVIS Financial Screen

10/01/01 09:56:07

VEHICLE ID: 1LPPY720284 (WWYP888888) Vtn: 1LNLM81W8PY720284 Ofv: 3 Status: 800

## Financial Data-

Orig Totl Inv:	28808.15	A-Plan Price:	.00	Predel Invoic:	.00
Curr Totl Inv:	28808.15	Total Adj:	.00	Sched-A GST:	.00
Base Vehicle:	27694.00	Base Adj:	.00	FOC GST:	.00
Options:	462.00	Option Adj:	.00	Price Protect:	.00
Base Holdback:	.00	Base Hb Adj:	.00	Chargeback Amt:	.00
Optn Holdback:	.00	Option Hb Adj:	.00	30-day FP Amt:	.00
Misc Charges:	7.00	Gas Amt:	20.15	Floor Plan:	84.02
Finance Chrg:	.00	Sched-B Amt:	625.00	P&C Charge:	86.00
FDAF/LMVA:	.00	Mktng Contrib:	.00	Pre-Dlvry Amt:	.00

## Financing Data-

Finance Source:	0000001	O-Warr Start:	032593	Release Date:	031093
Orig Int St-Sw:	N	Co Tag Number:		Transit Time:	9
Ret Draft Ind:		Pre-del Date:		Rls Plus Trans:	031993
Floor Pln Date:	041093	PrdIvry S.Code:		Ramp Code:	47
Advt Comm Code:		Lease Code:		Method Shipped:	7
Upfront PP Ind:	U	Invoic In-Proc:	121793	Memo Cons Loc:	

F1=Help F3=Exit F4=Primary Menu F6=Screen #1 F9=Screen #3

OGDB427

NVNP510

NAVIS Vehicle Inquiry

10/01/01 09:56:09

>> VEHICLE ID: 1LPPY720284 (WWYPBBBBBB) Vin: 1LNLM81W8PY720284 Div: 3 Status: 800  
Vehicle Line: CVB Convoy Deliv: 032493 Orig P-Lvl: 330 Selling Dlr: 25C731  
Order Recpt: 011993 ShipTo Stat: Curr P-Lvl: 330 Sale Date: 032593  
Orig Sched: 030193 Rls-To Stat: IL Order Dlr/Reg: 25731/25 Demo Dt:  
Inv Prep: 022693 Orig Int St: 031193 Orig Rls Dlr: 25731 Deliv Type: N  
Prod Date: 030593 Curr Int St: 031193 Rls Dlr P&A: 11651 Sales Prd: 093033  
Rls Date: 031093 Dlrfin Ext: Warr Start: 032593 Cancel St:  
Memo Consign: P&C Ext: 041093 WarrS-Ind: Sale Status: G  
Orig Pltbus: 031093 Advert Ext: -Date- -Dealer- -Region-  
Curr Pltbus: 031093 Silsonn Sst: 1111 Shipped: 031093 88G268  
T/Name: 9 Curr Stock: 031093 25C731 25  
Addr: [REDACTED] State: SC 1st-Prior:  
City: CHARLESTON N/A-Rcpt: 032593 2nd-Prior:  
Zip: [REDACTED] Warr-Ins-Ind: 3rd-Prior:  
V.O.: 1 2 3 4 5 6 7 8  
12345234567890123456789012345678901234567890123456789012345678901234  
M81PY 4L 5601C1690 JAD P1 3P 4 2GL6 P 25C731 0 AYZ  
8 9 0 1 2 3 4 5 6  
5678901234567890123456789012345678901234567890123456789012345678901234567890  
BH H W1LN8 8 B 2 A751A WP BU025  
F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

OGD8427

NVNP510

## NAVIS Vehicle Inquiry

10/01/01 09:56

VEHICLE ID: 1LPY720284 (WVYPB88888) Vin: 1LNLM81W8PY720284 Div: 3 Status: 80  
Vehicle Linc: CVB Convoy Deliv: 032493 Orig P-Lvl: 330 Selling Dir: 25C73  
Order Receipt: 011993 Shipto Stat: Curr P-Lvl: 330 Sale Date: 03259  
Orig Sched: 030193 Rls-To Stat: IL Order Olr/Reg: 25731/25 Demo Dt:  
Inv Prep: 022693 Orig Int St: 031193 Orig Rls Dlr: 25731 Deliv Type: M  
Prod Date: 030593 Curr Int St: 031193 Rls Dlr P&A: 11651 Sales Prd: 09303  
Rls Date: 031093 Dirfin Ext: Warr Start: 032593 Cancel Sl:  
Memo Consign: P&C Ext: 041093 Warr5-Ind: Sale Status: G  
Orig Pltbus: 031093 Advert Ext: -Date- -Dealer- -Region  
Curr Pltbus: 031093 Slspsn 55#: 1111 Shipped: 031093 88G268  
T/Name: 9 BUDGET REN Curr Stock: 031093 25C731 25  
Addr: 1940 SAVANNAH HWY State: SC 1st-Prior:  
City: CHARLESTON N/A-Rcpt: 032593 2nd-Prior:  
Zip: 29405 Warr-Ins-Ind: 3rd-Prior:  
V.O.: 1 2 3 4 5 6 7 8  
1234523456789012345678901234567890123456789012345678901234567890123  
N81PY 4L 5601C1690 JA D P1 3P 4 2GL6 P J25C731 0 AYZ  
8 9 0 1 2 3 4 5 6  
5678901234567890123456789012345678901234567890123456789012345678901234567890  
BH H W1LN8 8 B 2 A751A WP BU025  
F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

OGDB427

0002-025 4714

NVNP530

NAVIS Inquiry Screen #3

10/01/01 09:56:12

VEHICLE ID: 1LPY720284 (WYYPBBBBBB) Vin: 1LNLM81W8PY720284 Div: 3 Status: 800

Ordering Name: [REDACTED]  
Secondary Name:  
Ordering FIN: BU025  
Order-For FIN:  
Orig Ordr Type: S

Selling FIN: BU025  
Sold-To Fin:

Distr Status: P  
Last NAVIS St: 032593  
Distr Stat Dt: 032493  
Last Activity: 122093  
Serialized Dte: 022593  
Scheduled Dte: 030193  
Mexico Status:

Component Data

Dr Post/Calib: HFU      Tire Brand: A  
Emis Cntl Lbl: JJY      EEC:  
Engine Tag Cd: 3G812AA  
Engine Serial: W  
Driver Airbag: FT4047D1135  
Pssngr Airbag: 13040C025      Axle: JY

F1=Help F3=Exit F4=Primary Menu F5=Financial screen F6=Screen #1

OGDB427

6962-625 47142

CSCN140

## VEHICLE DATA

10/01/01 10:20:50

ENTER VIN =&gt; 1LNLM81W8PY720284

NAME =&gt; MEARL

ZIP =&gt; [REDACTED]

MODEL YR =&gt;

OWNER NAME  
STREET ADDR  
[REDACTED]

CITY : CONWAY

N/A YY-MM-DD 95-10-06

ST/PRV: SC CTRY:

N/A SOURCE: R

MODEL YEAR : 93 PLANT: V

SALE YY-MM-DD 93-03-25

BODY STYLE DESC: 4 DOOR SEDAN

PRODUCTION YY-MM-DD 93-03-05

VEHICLE DESC : 1993 TOWN CAR

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	88	E	268		CC
FACING	3	25	J	731		
RESPONSIBLE	1	81	J	000		

CA EMISSION	ENGINE TAG CODE	3G812AA	CAMPAIGN COUNTS
NAVIS STATUS	COMPANY CAR IND		TOTAL CAMPAIGNS : 02
DSO DISTRICT	FLEET CODE		OPEN : 01 CLOSED : 01
DSO NUMBER	FLEET STATUS		ACTIVE: 01 HISTORY: 01

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB427

ER02-625 47143

CSCN150

## CAMPAIGN VEHICLE INFORMATION

10/01/01 10:20:52

ENTER CAMPAIGN NUMBER--> 96L12    VIN--> 1LNLM81n8PY720284    TYPE OF SEARCH: A  
MODEL YEAR: 93 DEFECT: PASS AIR BAG BODY STYLE: 4 DOOR SEDAN

NEW STATUS CODE:

REPAIR INFORMATION:    TYPE CODE: -

REPAIR DATE: \_\_\_\_\_ DEALER P/A: \_\_\_\_\_

MICRO REF: \_\_\_\_\_ CLAIM NUM: \_\_\_\_\_

CAMP DIV : 6

SUPP CODE :

KIT CODE : CI

OASIS DATE :

VENDOR/M/A INFORMATION:

IND: Y MATCH CODE:

EXTRACT DATE: 96-11-22

CURRENT: 1 81 000 ASSIGNED: 97-04-29 SOURCE: UR    \*\*\*\*\* STATUS INFORMATION: \*\*\*\*\* \* REPAIR INFORMATION: \*\*\*\*\*

CODE DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL SRC
E CAMP/PROG EXPIRED	98-02-25	E	98-02-25			EXPIRED	OL
U UNDELIVERABLE	97-04-29	U					
M RELEASED FOR MAILING	97-02-25						
H AWAITING MAILING	96-11-22						

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS  
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037=NO MORE DATA TO DISPLAY

OGDB427

CSCN130

NOTIFICATION RECIPIENT HISTORY

10/01/01 10:20:54

>>>

ENTER CAMPAIGN NBR => 96L12    VIN => 1LNLM81W8PY720284

DEFECT : PASS AIR BAG    BODY STYLE DESC: 4 DOOR SEDAN  
RESP DEALER : 326346    BEGINNING MAILED DATE: 97-03-08 YY-MM-DD  
RELEASE DESC : NI PART KIT CODE    ENDING MAILED DATE : 97-03-21 YY-MM-DD  
CAMPAIGN DIV : 6    FLEET CODE:    FLEET MGMT LOC CODE:  
LAST NAME :    INITIALS: L

STREET ADDR1 :    ADDR2 :    ST/PRV: SC  
CITY : CONWAY    CTRY:

ZIP/POSTAL CODE:    N-A SOURCE: R N-A EFF DATE: 95-10-06 YY-MM-DD

\*\*\*\*\*  
RESP DEALER :    BEGINNING MAILED DATE: YY-MM-DD  
RELEASE DESC :    ENDING MAILED DATE : YY-MM-DD  
CAMPAIGN DIV :    FLEET CODE:    FLEET MGMT LOC CODE:  
LAST NAME :    INITIALS:

STREET ADDR1 :    ADDR2 :    ST/PRV:  
CITY :    CTRY:

ZIP/POSTAL CODE:    N-A SOURCE: N-A EFF DATE: YY-MM-DD

F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140  
I048-LAST PAGE    - OGDB427



# Vehicle Information Report

## GENERAL VEHICLE INFORMATION:

### (Related Claims)

VIN: 1LNBLMB1WPF722294	Vehicle Line: C/VB - TOWN CAR (FWD/FRN 119) [91-97]	Eng Serial No: W
Model Year: 1993	Market Derivat: GM - L-M DIVISION DERIVATIVE	Body Style: *
Veh Type: C	Drive Code: GM - 2 WHL LH REAR DRIVE	Engine: GM - 8-M 4.6L SONIC EPI NA CIVS G-NP
Inv. Dealer: 11651	Body Cab Style: GM - 4 DOOR SEDAN-6 LITE	Transmission: GM - 4 SPD AUTO TRANS NAAD AODE
	Version/Series: GM - BASE VERSION - CAR	

## BUILD INFORMATION:

Region: NA - 444444444444 Plant: BA - WIXOM PLANT BUILD  
Country: USA - 444444444444 Prod Date: 03-MAR-1993

## SALE INFORMATION:

Region: NA - 444444444444 Selling Dealer: 325731 - \*  
Country: USA - 444444444444 Selling Dist DistType: FL  
Buyer StateProv: SC  
  
Arrival Date: 24-MAR-1993 End Chapel Lease: \*  
Sale Date: 25-MAR-1993 First Month PCA Lease: F  
Warranty Start Date: 25-MAR-1993 Modified Vehicle: \*  
Orig Warranty Date: 25-MAR-1993 Recycled Vehicle: \* Vehicle Export Flag: N

**VOC/EOC:**

1	2	3	4	5	6	7	8	9				
MA1PT20284	CL	SENC1690	DR. D	PRV 2P	4	2015	7	2020731	8 AYC	2H	X	V
1234 5 6 7 891234	8	9	10	11	12	13	14	15	16	17	18	19

**INSTALLED OPTION INFORMATION:**

Air Conditioning	CC - ATC AIR CONDITIONER	GVW Code	L
Alternator Amp Rating	* - [NA]	GVW Class Code	L
Amplifier	BOACC - SUB FINAL DRIVE RATIO	Instrumentation	AC - ELECTRONIC INSTRUMENTATION
Axis Ratio	BOIAC - LIMITED SLIP REAR AXLE	Mirror(Driver Side)	* - [NA]
Axis Type	BOIAC - LIMITED SLIP REAR AXLE	Mirror(Passenger Side)	* - [NA]
Battery Amp Rating	72	Paint	PRVW3 - OXFORD WHITE SOLID C/C
Brake Code	PSAAB - 4 WIR. ANTI-LOCK BRAKES	Power Antenna	* - [NA]
Brake Code(Servosteer)	* - [NA]	Radio	AQ - ELETRE PREMIUM AM/FM STEROCITE
Cathode Code	318DR11A	Sound System	* - [NA]
Color(Accent)	* - [NA]	Super Traction Axle	* - [NA]
Color(Trim)	* - [NA]	Tire Brand	AJ - MICHELIN - RECYCLABLE
Delivery Type	N	Tire Size	DEGP - P215/70R15 M/S
DriverSide Colors	*	Traction Control	* - [NA]
Front Seat	CH - SEAT-SPLIT BENCH	Wheel Base	* - [NA]
Front Wheel	* - [NA]		

**TIRE DOT INFORMATION:**

LR	* - [NA]
LR	* - [NA]
LR	* - [NA]
SPARE	* - [NA]

**ESP INFORMATION: EMISSIONS INFORMATION:**

ESP Code:	Emissions Date:	08 - 08
ESP Coverage (Mileage):	Emissions Cert Type:	P
ESP Coverage (Time):	Emissions Diesel Rating:	NY
ESP Prod. Year:	Engines Certified:	PTM46V3EDP2
ESP Signature Date:		

Any comments? You can contact:



webmaster

## STANDARD CLAIMS LIST

## AWS Online Report

Run Date: 01-OCT-2001

Note: All Costs are in US Dollars

ILNLMBIWSPY72024	VB	CVB	CM	CPC	CIA#	CB	SA	CDK	CVN	05-03-93	25-03-93	325731	USA	5	Q23	TNS	P0VY 2C34	A	\$11	V23	H39	X1		
AWS Claim Key:	ILNLMBIWSPY72024	VB	6	CVB	786970	Tra Code:	ED0	Labor Hrs:	1.4	Labor Cost:		33.3	Material Cost:	31.25	Total Cost:		\$4.45							
Dir/Cd-Sub Cd:	0212021	Dec #:	6	CVB	786970	Tra Code:	ED0	Labor Hrs:	1.4	Labor Cost:		33.3	Material Cost:	31.25	Total Cost:		\$4.45							
Cost Comment:	REPL SENSOR QUICK TEST CX ANTILOCK BRAKE PINPOINT TEST							PM	MS-0363666	St: SC	Ctry Cd: USA		Eng Cd:	NA	Eng Date:	12-AUG-1993		DIST(Mile):	15296					
Tech Comment:																								
ILNLMBIWSPY72024	VB	CVB	CM	CPC	CIA#	CB	SA	CDK	CVN	05-03-93	25-03-93	325731	USA	9	Q23	TNS	P0VY 5461711	B	\$08	V03	S03	S3		
AWS Claim Key:	ILNLMBIWSPY72024	VB	9	CVB	341271	Tra Code:	ED0	Labor Hrs:	5	Labor Cost:		28.55	Material Cost:	177.65	Total Cost:		206.61							
Dir/Cd-Sub Cd:	0212021	Dec #:	9	CVB	341271	Tra Code:	ED0	Labor Hrs:	5	Labor Cost:		28.55	Material Cost:	177.65	Total Cost:		206.61							
Cost Comment:	WILLIAM CLARKE							PM	MS-7972324	St: SC	Ctry Cd: USA		Eng Cd:	NA	Eng Date:	07-DEC-1993		DIST(Mile):	16861					
Tech Comment:	CL DRIVERS SEAT SHFTZ.																							
ILNLMBIWSPY72024	VB	CVB	CM	CPC	CIA#	CB	SA	CDK	CVN	05-03-93	25-03-93	325731	USA	9	Q46	TNS	2802	*	14401	*	S12	V13	G29	X1
AWS Claim Key:	ILNLMBIWSPY72024	VB	9	CVB	341271	Tra Code:	ED0	Labor Hrs:	2.6	Labor Cost:		135.45	Material Cost:	135.97	Total Cost:		261.43							
Dir/Cd-Sub Cd:	0212021	Dec #:	9	CVB	341271	Tra Code:	ED0	Labor Hrs:	2.6	Labor Cost:		135.45	Material Cost:	135.97	Total Cost:		261.43							
Cost Comment:	WILLIAM CLARKE							PM	MS-7972324	St: SC	Ctry Cd: USA		Eng Cd:	NA	Eng Date:	07-DEC-1993		DIST(Mile):	16861					
Tech Comment:	CL AIR BAG LAMP FLASHEL.																							
ILNLMBIWSPY72024	VB	CVB	CM	CPC	CIA#	CB	SA	CDK	CVN	05-03-93	25-03-93	325731	USA	13	Q46	2802	*	14401	*	S16	V17	A26	S3	
AWS Claim Key:	ILNLMBIWSPY72024	VB	13	CVB	557515	Tra Code:	ED0	Labor Hrs:	1.3	Labor Cost:		36.12	Material Cost:	0	Total Cost:		36.12							
Dir/Cd-Sub Cd:	0212021	Dec #:	13	CVB	557515	Tra Code:	ED0	Labor Hrs:	1.3	Labor Cost:		36.12	Material Cost:	0	Total Cost:		36.12							
Cost Comment:	CONWAY FORD, INC.							PM	MS-3655996	St: SC	Ctry Cd: USA		Eng Cd:	NA	Eng Date:	23-MAR-1994		DIST(Mile):	17563					
Tech Comment:	INOP CIG LITER.																							
ILNLMBIWSPY72024	VB	CVB	CM	CPC	CIA#	CB	SA	CDK	CVN	05-03-93	25-03-93	325731	USA	13	Q46	6802	*	702040	*	S01	V31	B19	S3	
AWS Claim Key:	ILNLMBIWSPY72024	VB	13	CVB	559222	Tra Code:	ED0	Labor Hrs:	2.2	Labor Cost:		48.23	Material Cost:	0	Total Cost:		48.23							
Dir/Cd-Sub Cd:	0212021	Dec #:	13	CVB	559222	Tra Code:	ED0	Labor Hrs:	2.2	Labor Cost:		48.23	Material Cost:	0	Total Cost:		48.23							
Cost Comment:	CONWAY FORD, INC.							PM	MS-3655996	St: SC	Ctry Cd: USA		Eng Cd:	NA	Eng Date:	24-MAR-1994		DIST(Mile):	17712					
Tech Comment:	RIVETS POP OUT COWL SCREEN																							

ILNLMB1WIPY720284 VR	CVB CM CPC C/A/B CB	BA	CDK CVN 05-03-93 25-03-93 325731	USA 13 Q77 7803 *	I7543 *	306 V16 W85 S5
AWS Claim Key: 3212033 Date #: 357603 Tech Code: B34	Labor Hrs: 2 Labor Cost: 7.48 Material Cost: 0 Total Cost: 7.48					
Dir/Cd-Sub-Cd: 01092-* Name: CONWAY FORD, INC. Plc: 843-3655596 St: SC City Cd: USA Eng Cd: NA Repr Date:04-APR-1994 DUST/Milk:01104						
Cost Comments: WASHED WASHER INOP						
Tech Comments: REINSTALL FLUID HOSE ON RESERVOIR.						
ILNLMB1WIPY720284 VR	CVB CM CPC C/A/B CB	BA	CDK CVN 05-03-93 25-03-93 325731	USA 13 Q80 6463 PIVY 5421619 A	S06 V07 L07 01	
AWS Claim Key: 3212033 Date #: 357605 Tech Code: B34	Labor Hrs: 5 Labor Cost: 29.95 Material Cost: 20.96 Total Cost: 50.91					
Dir/Cd-Sub-Cd: 01092-* Name: CONWAY FORD, INC. Plc: 843-3655596 St: SC City Cd: USA Eng Cd: NA Repr Date:04-APR-1994 DUST/Milk:01104						
Cost Comments: RR DOOR HANDLE INOP						
Tech Comments: REPL HANDLE						
ILNLMB1WIPY720284 VR	CVB CM CPC C/A/B CB	BA	CDK CVN 05-03-93 25-03-93 325731	USA 23 T10 3A1J *	7003 *	S13 V49 H18 49
AWS Claim Key: 13916616 Date #: 051990 Tech Code: 570	Labor Hrs: 3.3 Labor Cost: 127.15 Material Cost: 52.4 Total Cost: 179.25					
Dir/Cd-Sub-Cd: 01092-* Name: CONWAY FORD, INC. Plc: 843-3655596 St: SC City Cd: USA Eng Cd: NA Repr Date:20-JAN-1995 DUST/Milk:042091						
Cost Comments: TRANS SHIFTER						
Tech Comments: DIAO TRANS CHG FLUID AND FILTER PER TSB 941408						
ILNLMB1WIPY720284 VR	CVB CM CPC C/A/B CB	BA	CDK CVN 05-03-93 25-03-93 325731	USA 23 T07 2004 *	I2A630 *	S13 V48 P66 08
AWS Claim Key: 14382981 Date #: 052103 Tech Code: B37	Labor Hrs: 4 Labor Cost: 15.41 Material Cost: 0 Total Cost: 15.41					
Dir/Cd-Sub-Cd: 01092-* Name: CONWAY FORD, INC. Plc: 843-3655596 St: SC City Cd: USA Eng Cd: NA Repr Date:07-PER-1995 DUST/Milk:043300						
Cost Comments: TRANS HARD SHIFT						
Tech Comments: BBC TEST OIL MFP						
ILNLMB1WIPY720284 VR	CVB CM CPC C/A/B CB	BA	CDK CVN 05-03-93 25-03-93 325731	USA 24 T07 2004 *	NPF *	S05 V39 H39 N1
AWS Claim Key: 14820212 Date #: 052272 Tech Code: B34	Labor Hrs: 4 Labor Cost: 15.41 Material Cost: 0 Total Cost: 15.41					
Dir/Cd-Sub-Cd: 01092-* Name: CONWAY FORD, INC. Plc: 843-3655596 St: SC City Cd: USA Eng Cd: NA Repr Date:20-FEB-1995 DUST/Milk:044076						
Cost Comments: HARD TO START AT TIMES						
Tech Comments: DIAO STEERING NO CONCERN FOUND						
ILNLMB1WIPY720284 VR	CVB CM CPC C/A/B CB	BA	CDK CVN 05-03-93 25-03-93 325731	USA 24 T10 3C04 PIVY 1A247 A	S13 V49 H18 08	
AWS Claim Key: 14820212 Date #: 052272 Tech Code: B33	Labor Hrs: 1.7 Labor Cost: 8.55 Material Cost: 16.31 Total Cost: 24.86					
Dir/Cd-Sub-Cd: 01092-* Name: CONWAY FORD, INC. Plc: 843-3655596 St: SC City Cd: USA Eng Cd: NA Repr Date:20-FEB-1995 DUST/Milk:044076						
Cost Comments: TRANS NOISE LOW SPEEDS						
Tech Comments: LINE PRESS TST REPL PNP SWITCH						

Claims List Report

[http://www.quality-feed.com/ceiling-bin/jsp/index20.jsp?hrv=ceiling&modelno=1993&vin\\_cd=1&LLID=1W3PY720284](http://www.quality-feed.com/ceiling-bin/jsp/index20.jsp?hrv=ceiling&modelno=1993&vin_cd=1&LLID=1W3PY720284)

Any comments? You can contact

webmaster

2002-025 47152

## Claim Detail Report

*Note: All costs are in US dollars*

Model Year = 1993; Claim Key = 8217029

### Vehicle Information

Model Year: 1993  
Market Derived: C/M - L-M DIVISION DERIVATIVE  
Body/Cab Type: C/P/C - 4 DOOR SEDAN-6 LITE  
Version/Series: C/AB-BASE VERSION - CAR  
Drive Type: C/B-2 WHL LH REAR DRIVE  
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]  
Warranty Start Date: 25-MAR-1993  
Production Date: 05-MAR-1993  
VIN: 1LNLM81W8PY720284

### Dealer Information:

Dealer Name: BECK LINCOLN-MERCURY  
Dealer Code: 10362 - \*  
Address: \*  
City: MYRTLE BEACH  
State: SC Zip Code: 29578  
Country: USA Region Code: NA  
Phone: (803)626-3666

### Claim Information

Document Number: 700970  
Repair Date: 18-AUG-1993  
Distance: 15298  
TIS: 5

### Expense Information

Customer Paid Amount: 0  
Deductible Amount: 0  
Dealer Paid Amount: 0  
Labor Cost: 53.2  
Misc. Expense Amount: 0  
Part Markup Amount: 0  
Material Cost: 31.25  
Total Cost Gross: 84.45

Cust. Concern Code: H19 - BRAKE-ABS WARNING LIGHT TROUBLES

Condition Code: X1 - POOR GROUND

Technician Comment: REPL SENSOR QUICK TEST CK ANTILOCK BRAKE PINPOINT TEST

Customer Comment:

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
2219D2	SENSOR ASSEMBLY FRONT - ANTI-LOCK REPLACE	0
2219D13	PIN POINT TEST DIAGNOSIS	0
2219D	ANTI-LOCK BRAKE SYSTEM DIAGNOSIS	0

<u>Cancel</u>	<u>Part Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREP BASE SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>
Y	POVY 2C204	A SENSOR ANTI LK FRONT 060901	1	0

DTC Sections:

MIL. Light ON = N

Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

[webmaster](#)

## Claim Detail Report

*Note: All costs are in US dollars*

Model Year = 1993; Claim Key = 8217031

### Vehicle Information

Model Year: 1993  
Market Derived: C/M - L-M DIVISION DERIVATIVE  
Body/Cab Type: C/F/C - 4 DOOR SEDAN-6 LITE  
Version/Series: C/AB-BASE VERSION - CAR  
Drive Type: C/B-2 WHL LH REAR DRIVE  
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) {91-97}  
Warranty Start Date: 25-MAR-1993  
Production Date: 05-MAR-1993  
VIN: 1LNLM81W8PY720284

### Claim Information

Document Number: 541271  
Repair Date: 07-DEC-1993  
Distance: 16861  
TIS: 9

### Dealer Information

Dealer Name: WILLIAM CLARKE LINC-MERC  
Dealer Code: 10363 - \*  
Address: \*  
City: NORTH CHARLESTON  
State: SC Zip Code: 294191419  
Country: USA Region Code: NA  
Phone: (803)797-2324

### Expense Information

Customer Paid Amount: 0  
Deductible Amount: 0  
Dealer Paid Amount: 0  
Labor Cost: 28.95  
Misc. Expense Amount: 0  
Part Markup Amount: 0  
Material Cost: 177.66  
Total Cost Gross: 206.61

Cost Concern Code: S03 - FRONT SEAT LOOSE

Condition Code: 33 - LOOSE

Technician Comment: TRACK ASSY IS LOOSE R AND I SEAT TO REPL TRACK ASSY

Customer Comment: CK DRIVERS SEAT SHIFTS.

Labor Op Code	Labor Op Description	Labor Op Cost
61704A	TRACK ASSEMBLY-FRONT SEAT REPLACE	0

Causal	Full Part Number	Part	Part	Extended	
Ex:	PRFR BASE SUFF	Description	CPSC	Quantity	Amount
Y	F2VY 5461711	B TRACK-FRONT SEAT	000000	1	0

DTC Sections:

MIL Light ON = N

Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact:

webmaster

800-822-4716

## Claim Detail Report

*Note: All costs are in US dollars*  
Model Year = 1993; Claim Key = 8217030

### Vehicle Information

Model Year: 1993  
Market Derived: C/M - L-M DIVISION DERIVATIVE  
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE  
Version/Series: C/AB-BASE VERSION - CAR  
Drive Type: C/B-2 WHL LH REAR DRIVE  
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]  
Warranty Start Date: 25-MAR-1993  
Production Date: 05-MAR-1993  
VIN: 1LNLM81W8PY720284

### Claim Information

Document Number: 541271  
Repair Date: 07-DEC-1993  
Distance: 16861  
TIS: 9

### Dealer Information

Dealer Name: WILLIAM CLARKE LINC-MERC  
Dealer Code: 10363 - \*  
Address: \*  
City: NORTH CHARLESTON  
State: SC Zip Code: 294191419  
Country: USA Region Code: NA  
Phone: (803)797-2324

### Expense Information

Customer Paid Amount: 0  
Deductible Amount: 0  
Dealer Paid Amount: 0  
Labor Cost: 125.46  
Misc. Expense Amount: 0  
Part Markup Amount: 0  
Material Cost: 135.97  
Total Cost Gross: 261.43

1997-2007  
10/17/97

**Customer Concern Code:** G29 - OTHER WARNING LIGHT/GAUGE TROUBLES (VOLT/AMP)

**Condition Code:** X1 - POOR GROUND

**Technician Comment:** WIRING MONITOR IS SHORTED TO GROUND R AND STEERING COLUMN AND DASH PANEL TO REPAIR WIRING IN MAIN HARNESS.

**Customer Comment:** CK AIR BAG LAMP FLASHES.

<u>Labor Op. Code</u>	<u>Labor Op Description</u>	<u>Labor Op. Cost</u>
3514A	STEERING COLUMN ASSEMBLY REMOVE AND INSTALL	0
04320B	INSTRUMENT PANEL ACCESS	0
14200A	WIRING ASSEMBLY REPAIR	0

General	Full Part Number		Part	Extended	
Flag	PREV BASE SUFF	Description	CPSC	Quantity	Amount
Y	*	14401 *	WIRE ASY MAIN LOOM	180102	0 0
N	F2DZ 14B036 A	AIR BAG DIAG MODULE	012006	1	0

DTC Sections:

MIL. Light ON = N

Malfunction Flag Test Type CD Malfunction CD Description Monitor Cd Monitor Cd Description

Any comments? You can contact

[webmaster](#)

8972-228-2105

## **Claim Detail Report**

*Note: All costs are in US dollars*  
Model Year = 1993; Claim Key = 8217032

#### Vehicles Information

**Model Year:** 1993  
**Market Derived:** C/M - L-M DIVISION-DERIVATIVE  
**Body/Cab Type:** C/F/C - 4 DOOR SEDAN-6 LITE  
**Version/Series:** C/AB-BASE VERSION - CAR  
**Drive Type:** C/B-2 WHL L/H REAR DRIVE  
**Vehicle Line:** C/VB-TOWN CAR (FN36/FN116) [91-97]  
**Warranty Start Date:** 25-MAR-1993  
**Production Date:** 05-MAR-1993  
**VIN:** 1UJNLM81W8PY720284

#### **Dealer Information:**

Dealer Name: CONWAY FORD, INC.  
Dealer Code: 01092- \*  
Address: 2393 HIGHWAY 501 W  
City: CONWAY  
State: SC Zip Code: 29526  
Country: USA Region Code: NA  
Phone: (843)365-5596

### Credit Information

Document Number: 557515  
Repair Date: 25-MAR-1994  
Distance: 17563  
TIS: 13

### **Expense Information**

Customer Paid Amount: 0  
Deductible Amount: 0  
Dealer Paid Amount: 0  
Labor Cost: 56.12  
Misc. Expense Amount: 0  
Part Markup Amount: 0  
Material Cost: 0  
Total Cost Gross: 56.12

Cust. Concern Code: A88 - WIRING TROUBLES

Condition Code: 28 - OPEN CIRCUIT

Technician Comment: ACCESS DASH AND REP OPEN CKT IN MAIN WIRING

Customer Comment: INOP CIG LITER

Labor Op. Code	Labor Op. Description	Labor Op. Cost
04320B	INSTRUMENT PANEL ACCESS	0
14200A	WIRING ASSEMBLY REPAIR	0

Cancel	Full Part Number	Part	Part	Extended	
Flag	PART BASE SUBF	Description	CPSC	Quantity	Amount
Y	* 14401 *	WIRE ASY MAIN LOOM 180102	0	0	

DTC Sections:

MIL. Light ON = N

Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact:

webmaster

09175-2300  
022-622-4715

## Claim Detail Report

*Note: All costs are in US dollars*

Model Year = 1993; Claim Key = 8217035.

### Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/F/C - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 25-MAR-1993

Production Date: 05-MAR-1993

VIN: 1LNLM81W8PY720284

### Dealer Information

Dealer Name: CONWAY FORD, INC.

Dealer Code: 01092 - \*

Address: 2393 HIGHWAY 501 W

City: CONWAY

State: SC Zip Code: 29526

Country: USA Region Code: NA

Phone: (843)365-5596

### Claim Information

Document Number: 558222

Repair Date: 28-MAR-1994

Distance: 17712

TIS: 13

### Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

    Labor Cost: 82.3

Misc. Expense Amount: 0

Part Markup Amount: 0

    Material Cost: 0

Total Cost Gross: 82.3

47181

Cust. Concern Code: B19 - OTHER BODY PANEL TROUBLES (NOT INCLUDING TRIM)

Condition Code: 33 - LOOSE

Technician Comment: DRILL OLD RIVETS AND INST NEW AND RESEAL

Customer Comment: RIVETS POP OUT COWL SCREEN

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**Labor Op Code** **Labor Op Description** **Labor Op Cost**

02010A	COWL SIDE RESEAL	0
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Cancel	Full Part Number	Part	Part	Extended
Flag	Description	CPSL	Quantity	Amount
Y	* 702010 *	PANEL ASY-COWL TOP NANANA	0	0

---

DTC Sections:

MIL. Light ON = N

Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description

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Any comments? You can contact:

[webmaster](#)



Cust. Concern Code: W03 - FRONT WIPERS TROUBLES

Condition Code: 55 - PLUGGED/RESTRICTED

Technician Comment: REINSTALL FLUID HOSE ON RESERVIOUR

Customer Comment: WSHIELD WASHER INOP

Labor Op. Code	Labor Op. Description	Labor Op. Cost
999A	ADDITIONAL MISC. REPAIRS	0

Current Full Part Number	Part	Part	Extended	
Flag	FREE BASE SURF	Description	CRSG. Quantity	Amount
Y	*	17543 *	HOSE-WINDSHIELD WASH 011603	0 0

DTC Sections:

MIL. Light ON = N

Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

[webmaster](#)

## Claim Detail Report

*Note: All costs are in US dollars*  
Model Year = 1993; Claim Key = 8217033

### Vehicle Information

Model Year: 1993  
Market Derived: C/M - L-M DIVISION DERIVATIVE  
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE  
Version/Series: C/AB-BASE VERSION - CAR  
Drive Type: C/B-2 WHL L/H REAR DRIVE  
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]  
Warranty Start Date: 25-MAR-1993  
Production Date: 05-MAR-1993  
VIN: 1LNLM81W8PY720284

### Dealer Information:

Dealer Name: CONWAY FORD, INC.  
Dealer Code: 01092-  
Address: 2393 HIGHWAY 501 W  
City: CONWAY  
State: SC Zip Code: 29526  
Country: USA Region Code: NA  
Phone: (843)365-5596

### Claim Information

Document Number: 557605  
Repair Date: 04-APR-1994  
Distance: 18104  
TIS: 13

### Expense Information

Customer Paid Amount: 0  
Deductible Amount: 0  
Dealer Paid Amount: 0  
Labor Cost: 29.93  
Misc. Expense Amount: 0  
Part Markup Amount: 0  
Material Cost: 20.98  
Total Cost Gross: 50.91

Cust. Concern Code: L07 - EXT. DOOR LOCK CONTROLS-POWER

Condition Code: 01 - BROKEN/CRACKED

Technician Comment: REPL HANDLE

Customer Comment: RR DOOR HANDLE INOP

Labor Op Code	Labor Op Description	Labor Op Cost
22600A	HANDLE - FRONT DOOR INSIDE REPLACE	0

Category	Part Part Number	Part	Part	Extended
Flag	PREP BASE SURF	Description	CPSC	Quantity

Y	FIVY 5421819	A	REM CNTL ASYL	011404	1	0
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DTC Sections:

MIL. Light ON = N

Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

## Claim Detail Report

*Note: All costs are in US dollars*

Model Year = 1993; Claim Key = 13916616

### Vehicle Information

Model Year: 1993  
Market Derived: C/M - L-M DIVISION DERIVATIVE  
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE  
Version/Series: C/AB-BASE VERSION - CAR  
Drive Type: C/B-2 WHL LH REAR DRIVE  
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]  
Warranty Start Date: 25-MAR-1993  
Production Date: 05-MAR-1993  
VIN: 1LNLM81W8PY720284

### Dealer Information:

Dealer Name: CONWAY FORD, INC.  
Dealer Code: 01092-\*  
Address: 2393 HIGHWAY 501 W  
City: CONWAY  
State: SC Zip Code: 29526  
Country: USA Region Code: NA  
Phone: (843)365-5596

### Claim Information

Document Number: 051990  
Repair Date: 20-JAN-1995  
Distance: 42091  
TIS: 23

### Expense Information

Customer Paid Amount: 0  
Deductible Amount: 0  
Dealer Paid Amount: 0  
Labor Cost: 127.15  
Misc. Expense Amount: 0  
Part Markup Amount: 0  
Material Cost: 52.1  
Total Cost Gross: 179.25

13916616  
13916616  
13916616

Cast. Concern Code: N18 - UNUSUAL TRANSMISSION NOISE

Condition Code: 49 - CONTAMINATED/FOREIGN

Technician Comment: DIAG TRANS CHG FLUID AND FILTER PER TSB 941408

Customer Comment: TRANS SHUDDER

Labor Op Code	Labor Op Description	Labor Op Cost
941408A	REPLACE	0
7000F	ELECTRONIC TRANSMISSION DIAGNOSIS	0

Causal	Full Part Number		Part	Part.. Extended	
Flag	PREF BASE SURF	Description	CPS/C	Quantity	Amount
Y	*	7003 *	TRANS ASY-LESS CNVTR	070100	0 0
N	F2VY 7A098	A SCREEN ASY - OIL PAN	070100	1	0
N	XT 2	QDX MOTORCRAFT BATTERY	190101	12	0
N	F2VY 7A191	A GASKET OIL PAN	070100	1	0

DTC Sections:

MIL. Light ON = N

Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

[webmaster](#)

## Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 14389685

### Vehicle Information

Model Year: 1993  
Market Derived: C/M - L-M DIVISION DERIVATIVE  
Body/Cab Type: C/F/C - 4 DOOR SEDAN-6 LITE  
Version/Series: C/AB-BASE VERSION - CAR  
Drive Type: C/B-2 WHL L/H REAR DRIVE  
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]  
Warranty Start Date: 25-MAR-1993  
Production Date: 05-MAR-1993  
VIN: 1LNLM81W8PY720284

### Dealer Information

Dealer Name: CONWAY FORD, INC.  
Dealer Code: 01092 - \*  
Address: 2393 HIGHWAY 501 W  
City: CONWAY  
State: SC Zip Code: 29526  
Country: USA Region Code: NA  
Phone: (843)365-5596

### Claim Information

Document Number: 052163  
Repair Date: 07-PBB-1995  
Distance: 43300  
TIS: 23

### Expense Information

Customer Paid Amount: 0  
Deductible Amount: 0  
Dealer Paid Amount: 0  
Labor Cost: 15.41  
Misc. Expense Amount: 0  
Part Markup Amount: 0  
Material Cost: 0  
Total Cost Gross: 15.41

47169  
47169  
47169

Cust. Concern Code: P66 - SHIFTS ROUGH OR JERKY WHILE DRIVING

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: EEC, TEST DR,NPF

Customer Comment: TRANS HARD SHIFT

Labor Op. Code	Labor Op. Description	Labor Op. Cost
12650D	EEC - (QUICK TEST) DIAGNOSIS	0

Causal	Full Part Number	Part	Part	Extended	
Flag	PREP BASE SHTK	Description	CPSG	Quantity	Amount
Y	* 12A650	* PROCESSOR ASSY 031401	0	0	

DTC Sections:

MIL. Light ON = N

Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

[webmaster](#)

## Claim Detail Report

*Note: All costs are in US dollars*

Model Year = 1993; Claim Key = 14920022

### Vehicle Information

Model Year: 1993  
Market Derived: C/M - L-M DIVISION DERIVATIVE  
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE  
Version/Series: C/AB-BASE VERSION - CAR  
Drive Type: C/B-2 WHL L/H REAR DRIVE  
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]  
Warranty Start Date: 25-MAR-1993  
Production Date: 05-MAR-1993  
VIN: 1LNLM81W8PY720284

### Dealer Information:

Dealer Name: CONWAY FORD, INC.  
Dealer Code: 01092 - \*  
Address: 2393 HIGHWAY 301 W  
City: CONWAY  
State: SC Zip Code: 29526  
Country: USA Region Code: NA  
Phone: (843)365-5596

### Claim Information

Document Number: 052272  
Repair Date: 20-FEB-1995  
Distance: 44076  
TIS: 24

### Expense Information

Customer Paid Amount: 0  
Deductible Amount: 0  
Dealer Paid Amount: 0  
Labor Cost: 15.41  
Misc. Expense Amount: 0  
Part Markup Amount: 0  
Material Cost: 0  
Total Cost Gross: 15.41

11115 47771

Cust. Concern Code: N59 - OTHER SQUEAK/RATTLE (EXCLUDING WIND NOISE)

Condition Code: N1 - NO PROBLEM FOUND

Technician Comment: DIAG STEERING NO CONCERN FOUND

Customer Comment: HARD TO START AT TIMES

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**Labor Op. Code** **Labor Op. Description** **Labor Op. Cost**

NPF	REPLACE	0
-----	---------	---

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Causal	Full Part Number	Part	Part	Extended	
Flag	PREF BASE SUFF	Description	CPSIC	Quantity	Amount
Y	*	NPF *	NO PROBLEM FOUND (NRTH AMER)	000615	0 0

---

DTC Sections:

MIL. Light ON = N

Malfunction Flag Test Type CD Malfunction CD Description Monitor CD Monitor CD Description

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Any comments? You can contact

webmaster

## Claim Detail Report

*Note: All costs are in US dollars*  
Model Year = 1993; Claim Key = 14920021

### Vehicle Information

Model Year: 1993  
Market Derived: C/M - L-M DIVISION DERIVATIVE  
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE  
Version/Series: C/AB-BASE VERSION - CAR  
Drive Type: C/B-2 WHL LH REAR DRIVE  
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]  
Warranty Start Date: 25-MAR-1993  
Production Date: 05-MAR-1993  
VIN: 1LNLM81W8PY720284

### Dealer Information:

Dealer Name: CONWAY FORD, INC.  
Dealer Code: 01092 - \*  
Address: 2393 HIGHWAY 501 W  
City: CONWAY  
State: SC Zip Code: 29526  
Country: USA Region Code: NA  
Phone: (843)365-5596

### Claim Information

Document Number: 052272  
Repair Date: 20-FEB-1995  
Distance: 44076  
TIS: 24

### Expense Information

Customer Paid Amount: 0  
Deductible Amount: 0  
Dealer Paid Amount: 0  
Labor Cost: 65.5  
Misc. Expense Amount: 0  
Part Markup Amount: 0  
Material Cost: 18.31  
Total Cost Gross: 83.81

Cust. Concern Code: N18- UNUSUAL TRANSMISSION NOISE

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: LINE PRESS TST REPL PNP SWITCH

**Customer Comment: TRANS NOISE LOW SPEEDS**

Labor Op Code	Labor Op Description	Labor Op Cost
700GF	ELECTRONIC TRANSMISSION DIAGNOSIS DIAGNOSIS	0
7247A	SENSOR - TRANSMISSION RANGE (TR SENSOR) REPLACE	0

Caused	Full Part Number	Part	Part	Extended	
Flag	PART BASE SUFF	Description	CPS/C	Quantity	Amount
Y	F3VY 7A247 A	SWITCH ASY-G/S NEUTR	070100	1	0

DTC Sections

MIL. Light ON = N

## Malfunction File Test Type CD Malfunction CD Malfunction Cd Description Measuring Cd Monitor Cd Description

Any comments? You can contact

Webmaster

SFCHSOMA

Customer List

10/04/01 10:57:35

VIN: 1LNLM481W8PY720284 CASE: \_\_\_\_\_ HOME PHONE: \_\_\_\_\_  
LAST NAME: \_\_\_\_\_ ZIP/POSTAL: \_\_\_\_\_ CTRY: \_\_\_\_\_

A CUSTOMER NAME/ C City	Address/ St/Prov	zip/Postal	Address/ CTry	Home Phone
----------------------------	---------------------	------------	------------------	------------

F1=Help F2=VehicleList F4=UpdCustInfo F5=AddCustIssue  
F7=Prev F8=Next F11=Menu F12=Return  
VIN DOES NOT EXIST IN CUSTOMER DATABASE

OGDB079

00112 022-0775

Warranty Repair History

10/04/01 10:57:50

VIN: 1LNLM81W8PY720284 Year: 1993 Model: TOWN CAR  
Repair Date: 03/25/93  
Repair Order:  
Causal Code:  
Rpr Dealer:

A	C Part Number	Part Description	Part Qty	Labor Operation
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F1=Help F4=PrevVisit F5=NextVisit  
F9=PrevRepair F10=NextRepair F11=Menu  
VEHICLE REPAIR HISTORY IS CURRENTLY UNAVAILABLE

F7=Prev F8=Next  
F12=Return

OGDB079

## Recall/ONP Information

10/04/01 10:58:06

VIN: 1LNLM481W6PY720284      Year: 1993      Model: TOWN CAR  
WSD: 03/25/93      Build Date: 03/05/93

Campaign				Status	Dealer
C	Number	Type	Description	Date	Code
-	-	-	-	-	-
96L12	L	PASS AIR BAG	CAMP/PROG EXPIRED	02/25/98	
95B64	O	RANGE SENSOR	RELEASED FOR MAILING	10/06/95	N/A

F1=Help F7=Prev F8=Next F11=Menu F12=Return  
NO MORE RECORDS AVAILABLE

OGDB079

**Action Detail**

10/04/01 10:58:29

► VIN: 1LNLN81w8PY720284 Year: Model:  
Name:  
Trait:  
Symptom:  
Reason:  
Dealer:  
Issue Type:  
Comm Type:  
Analyst:  
Action Date:  
Action Time: EST  
Origin Desc:  
Action Desc:  
Comments:

Contact:  
  
Issue Status:  
Odometer Reading:  
Document Number:  
Action Data:

F1=Help F2=ActionData F4=PrevAction F5=NextAction F9=PrevComments  
F10=NextComments F11=Menu F12=Return F13=PrevContact F14=NextContact  
NO DATA FOUND OGD8079

Ford Motor Company

Doug Lampe

Upshur County, TX

State of Texas

Property Damage

DEALER 678 725 IVM 1LNLM81M2PY773417  
SUBMITTED RETAIL PRICE AMOUNT

BATCH-ID S132000001 D TD AA

PRICE LEVEL 385010M81 VIN: 1LNLM81M2PY773417

REQUESTOR: DUNBAR

CASE: [REDACTED]

THE PRICE MAY NOT REFLECT THE FINAL COST OF THE VEHICLE IN VIEW OF THE POSSIBILITY OF FUTURE RETAILER ALLOWANCES, DISCOUNTS AND INCENTIVE AWARDS FROM FORD MOTOR COMPANY TO THE DEALER.					
A PORTION OF THE VEHICLE PRICE WILL BE PROVIDED TO THE APPROPRIATE FORD SITES TO SUPPORT DEMONSTRATOR ADVERTISING.					
INVOICE NUMBER/ADVERTISING #	INVOICE TOTAL	AMOUNT FOR OTHER DEALER ACCOUNT	AMOUNT FOR THIS DEALER ACCOUNT	SUPPLIER CODE & RETAIL COST	A PLAN

SOLD TO		678725	FURTHER TERMS ON REVERSE SIDE		PLT RLSE DTE
Orlando FL			T.D.	W. 0000	07/20/93
SHIP TO IF OTHER THAN ABOVE		88240	56	FL	RK6J
Oklahoma City OK 73119			DATE PREPARED	RECEIVED	BY
			06 29 93		08
			SHIP THROUGH		

1LNLM81M2PY773417 THIS POINT FORD MOTOR CREDIT \$00001 DEALER COPY  
THIS INVOICE TO BE USED FOR THE BILLING OF VEHICLE ONLY

ALL LIENHOLDERS COVERED BY THIS AGREEMENT ARE ASKED FOR THEIR ENDORSEMENT AT THE OFFICE AND IS IMMEDIATELY SUBJECT TO THE TERMS OF THE BILL OF LADING SUBSEQUENTLY ISSUED BY THE PACKER FOR BULKER SHIPMENTS.

AS PROVIDED IN THE DEFECTIVE VALUE AGREEMENT WITH FORD MOTOR COMPANY, CHECK, DRAFT, OR OTHER COMMERCIAL PAPER ISSUED FOR LIENHOLDERS COVERED BY THIS AGREEMENT DOES NOT CONSTITUTE PAYMENT UNTIL CASH IS RECEIVED AT FULL PAYMENT THEREFOR BUT THIS SHALL NOT BE THE CASE, OR TO THE FINANCING INSTITUTION OR OTHER PARTY DEMANDED IN TRAVERSE CHECKS AGAINST BANK OR THE FACE THEREOF AND IN ANY EVENT A SECURITY INTEREST SHALL PASS TO SUCH INSTITUTION OR PARTY UPON DELIVERY OF THE LIENHOLDERS TO THE OWNER OR TO THE BULKER, WHOEVER FIRST SOLEMN.

**PRICE ADJUSTMENT NOTICE**

**APPLICABLE ONLY WHEN SELECTED ON THE FACE OF THE INVOICE**

The selling price involved herein and the names of shipper and consignee designated are subject to adjustment downward or eliminated by Ford Motor Company (hereinafter,

Any such adjustment shall be made between the buyer (consignee) and seller; credit otherwise being hereby acknowledged to buyer and his credit limit in price of property subject to this invoice has been reached. Anything herein to the contrary notwithstanding shall be such property credit limit as provided above. The term "INVOICE PRICE" as used throughout all the herein named documents denotes herein, including the amount of any enforcement costs under this provision.

DEALER 678 725 I VN 1LNLM81H2PY773417

		DESCRIPTION	UNIT PRICE	QUANTITY	AMOUNT
VZ	1993 TOWN CAR EXECUTIVE 4-DOOR	34400.00		1	34400.00
SPCL.	DLR. ACCT. ADJ. CR.			1	302.00
	<b>TOTAL BASE VEHICLE</b>	<b>34400.00</b>		<b>1</b>	<b>27864.00</b>
VY	ARCTIC WHITE CLEARCOAT				
99W	SHAD BLUE LTHR SEAT SURFACE				
84P	4.6L EPI V8 ENGINE	NC		1	NC
T3P	ELECTRONIC AUTO D/O TRANS	NC		1	NC
153	.P215/70R15 HSW TIRES	NC		1	NC
B	FRONT LICENSE PLATE BRACKET	NC		1	NC
	LEATHER SEATING SURFACE T/C	570.00		1	570.00
SPCL.	DLR. ACCT. ADJ. CR.			1	17.00
	<b>TOTAL VEHICLE &amp; OPTIONS</b>	<b>34970.00</b>		<b>1</b>	<b>28326.00</b>
	<b>DESTINATION &amp; DELIVERY</b>	<b>625.00</b>		<b>1</b>	<b>625.00</b>
<b>TOTAL FOR VEHICLE</b>			<b>55595.00</b>		

13 U.S. GAL GAS FACTORY  
FLEET REPURCHASE PROGRAM  
56G - POTENTIALLY ELIGIBLE  
FOR REPURCHASE.  
NET INVOICE FLEET OPTION  
FLEET P.O. NUMBER DAL19777500  
BATCH-ID \$132000001 D TO AA  
SCHEDULE-B LEVEL 00000  
PRICE LEVEL 555010M81 VIN: 1LNLM81H2PY773417  
SHIPPING WEIGHT 5555 LBS.

THE INVOICE MAY NOT REFLECT THE FINAL COST OF THE VEHICLE IN VIEW OF THE POSSIBILITY OF FUTURE REBATES, ALLOWANCES, DISCOUNTS AND INCENTIVE AWARDS FROM FORD MOTOR COMPANY TO THE DEALER.  
\* THE PORTION OF THE VEHICLE PRICE WILL BE PROVIDED TO THE APPROPRIATE FORD (U.S.) TO SUPPORT REGIONAL/DEALER ADVERTISING.

INVOICE NUMBER	INVOICE TOTAL	HOLD BACK PER DEALER ACCOUNT	LINES APPROVED PURCHASE, LEASE OR LEASE PURCHASE DEALER ACCOUNT	INVOICE AMOUNT EXCLUDING TAXES & FEES	A PLAN
.00	<b>28,976.15</b>	.00		<b>28,976.15</b>	

.00 .00 462.00 7.00 .00 27864.00

SOLD TO	678725	FURTHER TERMS ON REVERSE SIDE	PLT RLSE DTE
Orlando FL		TA 56 FL	07/20/93 RK8J
SHIP TO (IF OTHER THAN ABOVE)	88240	ITEM NUMBER	ITEM NUMBER
OKLAHOMA CITY OK		06 29 93	67-2456 BY 08
SHIP THROUGH			

1LNLM81H2PY773417 HIXON FORD MOTOR CREDIT 000001  
THIS INVOICE TO BE USED FOR THE BILLING OF VEHICLES ONLY DEALER COPY

ER02-922 29853



SFCHREMA

Recall/ONP Information

06/30/00 10:25:58

VIN: 1LNLM81W2PY773417 Year: 1993 Model: TOWN CAR  
MSD: 08/02/93 Build Date: 07/20/93

Campaign				Status	Dealer
C	Number	Type	Description	Date	Code
-	-	-	-	-	-
A	96L12	L	PASS AIR BAG	FORCED COMPLETION	01/22/98
					AUTOC

F1=Help F7=Prev F8=Next F11=Menu F12=Return

NO MORE RECORDS AVAILABLE

OGDB079

3000-2000  
2000-1000  
1000-0000

Vehicle Information Report

## **Vehicle Information Report**

**GENERAL VEHICLE INFORMATION:**

**(Related Claims)**

VIN: 1LNLM81W1PY773417 Veh Line: CVB - TOWN CAR (PNM6PN116) [91-97] Eng Serial No: W  
 Model Year: 1993 Market Derived: GM - L-M DIVISION DERIVATIVE Body Style: \*  
 Veh Type: C Drive Config: FWD - 2 WELL LWB REAR DRIVE Engine: CVN - R-M 4.6L SOHC EPA NA CIVS G-NP  
 Inv. Dealer: 11493 Body Cab Style: CPC - 4 DOOR SEDAN-6 LITE Transmission: CDEK - 4 SPD AUTO TRANS NAAO ACDE  
 Version/Series: CAB - BASE VERSION

**BUILD INFORMATION:**

Region: NA - WISCONSIN Plant: BA - WISCONSIN PLANT BUILD  
Country: USA - WISCONSIN Prod Date: 26-JUL-1993

#### **SALE INFORMATION**

Region: NA - 99999999 Billing Dealer: 967725 - \*  
Country: USA - 99999999 Billing Div/StProv: TX  
Buyer StProv: IL

Arrival Date: 02-AUG-1993 End Carpet Lease: \*  
Sale Date: 02-AUG-1993 Fleet/Rental/Co. Lease P  
Warranty Start Date: 02-AUG-1993 Modified Vehicle: \*  
Org Warranty Date: 02-AUG-1993 Encapsulated Vehicle: \* Vehicle Export Flag: N

УОСНОВ

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ME127773437 4L 861803484 30 0 JULY 2004 2004 0 3678925 2 XTM BY H B  
11002 3 0 0 AT51A WP BU002

Vehicle Information Report

**INSTALLED OPTION INFORMATION:**

Air Conditioning:	C/C - A/C AIR CONDITIONER	GVM Code:	-
Alternator Amp Rating:	*	GVM Class Code:	1
Audio Disk:	* - [N/A]	Instrumentation:	AC - ELECTRONIC INSTRUMENTATION
Axis Ratio:	BGACC - 3.05 FINAL DRIVE RATIO	Mirror(Driver Side):	* - [N/A]
Axis Type:	BG/AC - LIMITED SLIP REAR AXLE	Mirror(Passenger Side):	* - [N/A]
Battery Amp Rating:	72	Paint:	FNYW3 - OXFORD WHITE SOLID C/C
Brake Code:	PHAB - 4 WHL ANTILOCK BRAKES	Power Antenna:	* - [N/A]
Brake Code(Service):	* - [N/A]	Radio:	AQ - 6-CD/AM/FM AM/FM STEROCITE
Calibration Codes:	31MDR11A	Sound System:	* - [N/A]
Color(Accent):	* - [N/A]	Susp. Tension Axle:	* - [N/A]
Color(Tinted):	* - [N/A]	Tire Brand:	AJ - MICHELIN TIRE VENDOR - REC CYCLIC
Delivery Type:	M	Tire Size:	100SF - P215/70R15 WSW
Driveshaft Code:	*	Traction Control:	* - [N/A]
Front Brks:	* - [N/A]	Wheel Base:	* - [N/A]
Rear Tires:	* - [N/A]		

**ESP INFORMATION: EMISSIONS INFORMATION:**

<b>ERP Code:</b>	* <b>Estimator Code:</b>	CB - CB
<b>ERP Coverage(Miles):</b>	* <b>Estimator Crt Type:</b>	F
<b>ERP Coverage(Tires):</b>	* <b>Estimator Prod Status:</b>	BY
<b>ERP Plan Year:</b>	* <b>Engines Family:</b>	KPM46V3Pd#2
<b>ERP Signature Date:</b>		

**Any comments? You can contact:**



## Claims List Report

## STANDARD CLAIMS LIST

## AWS Online Report

Run Date: 30-JUN-2000

Note: All Costs are in US Dollars

ILNLMK1W2PY773417VB	CVB CM CPC CIAB CB RA	CRK CVN 20-07-93 02-08-93 367725	USA 3 T89 2A01 *	SA675 *	301 V99 A99 33
AWS Claim Key: 1245851	Doc #: 893765 Trx Code: 2	Labor Hrs: .2	Labor Cost: 7	Material Cost: 0	Total Cost: 7
Mr-Cd-Sub Cd: 46057-* Name: BUDGET RAC - OKLAHOMA Pm	*.*	St:OK Ctry Cd: USA	Reg Cd: NA Expr Date:28-OCT-1993	DIST(Mile):10033	
Tech Comments: TIGHTEN HOSE CLAMPS					
ILNLMK1W2PY773417VB	CVB CM CPC CIAB CB RA	CRK CVN 20-07-93 02-08-93 367725	USA 3 Q90 4P95 *	7040110 *	581 V31 B02 12
AWS Claim Key: 1245852	Doc #: 893765 Trx Code: 2	Labor Hrs: .3	Labor Cost: 10.5	Material Cost: 0	Total Cost: 10.5
Mr-Cd-Sub Cd: 46057-* Name: BUDGET RAC - OKLAHOMA Pm	*.*	St:OK Ctry Cd: USA	Reg Cd: NA Expr Date:28-OCT-1993	DIST(Mile):10033	
ILNLMK1W2PY773417VB	CVB CM CPC CIAB CB RA	CRK CVN 20-07-93 02-08-93 367725	USA 12 Q31 6W01 P2VY 5420878 AM	967 V75 B64 33	
AWS Claim Key: 1245853	Doc #: 878112 Trx Code: B84	Labor Hrs: .3	Labor Cost: 12.53	Material Cost: 23.97	Total Cost: 36.5
Mr-Cd-Sub Cd: 10747-* Name: DONNIE KICK FORD INC	Pm:	903-5723466 St:TX Ctry Cd: USA	Reg Cd: NA Expr Date:12-JUL-1994	DIST(Mile):20809	
ILNLMK1W2PY773417VB	CVB CM CPC CIAB CB RA	CRK CVN 20-07-93 02-08-93 367725	USA 12 Q32 7D08 P0VY 15A281 A	810 V77 L29 01	
AWS Claim Key: 1245854	Doc #: 878112 Trx Code: B84	Labor Hrs: .3	Labor Cost: 12.53	Material Cost: 54.73	Total Cost: 77.26
Mr-Cd-Sub Cd: 10747-* Name: DONNIE KICK FORD INC	Pm:	903-5723466 St:TX Ctry Cd: USA	Reg Cd: NA Expr Date:12-JUL-1994	DIST(Mile):20809	
ILNLMK1W2PY773417VB	CVB CM CPC CIAB CB RA	CRK CVN 20-07-93 02-08-93 367725	USA 42 T10 3A08 P0Z2 7002 ABM B13 V48 P66 42		
AWS Claim Key: 2148230	Doc #: 00461201 Trx Code: B84	Labor Hrs: 4.9	Labor Cost: 244.02	Material Cost: 166.97	Total Cost: 409.43
Mr-Cd-Sub Cd: 10816-* Name: JACK DIAMOND LINC-MERC INC	Pm:	903-7572222 St:TX Ctry Cd: USA	Reg Cd: NA Expr Date:23-DEC-1996	DIST(Mile):39415	
Out Comments: TRANS SHUDDERS WHEN GOING INTO OVER DRIVE					
Tech Comments: CONVERTER SHUDDERING TEST DRIVE, TRANS SHUDDERS, CHECK PLUG CONDITION R & B TRANS AND REPLACE CONVERTER.					
ILNLMK1W2PY773417VB	CVB CM CPC CIAB CB RA	CRK CVN 20-07-93 02-08-93 367725	USA 43 T04 2003 P0VY 9D477 A	B13 V44 L66 D1	
AWS Claim Key: 2157102	Doc #: 00314281 Trx Code: B07	Labor Hrs: 1.3	Labor Cost: 64.74	Material Cost: 26.08	Total Cost: 90.82
Mr-Cd-Sub Cd: 10816-* Name: JACK DIAMOND LINC-MERC INC	Pm:	903-7572222 St:TX Ctry Cd: USA	Reg Cd: NA Expr Date:21-JAN-1997	DIST(Mile):39440	
Out Comments: EXHAUST LEAK UNDER CAR					
Tech Comments: HEAT TUBE LEAKING TEST DRIVE CAR AND CAR HAS A EXHAUST LEAK, CHECKED EXHAUST SYSTEM AND REPLACED HEAT TUBE.					

Any comments? You can contact

Claims List Report



webmaster

00000000000000000000000000000000

# Claim Detail Report

*Note: All costs are in US dollars*

Model Year = 1993; Claim Key = 8345851

## Vehicle Information

Model Year: 1993  
Market Derived: C/M - L-M DIVISION DERIVATIVE  
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE  
Version/Series: C/AB-BASE VERSION  
Drive Type: C/B-2 WHL L/H REAR DRIVE  
Vehicle Line: C/VB-TOWN CAR (PN36/PN116) [91-97]  
Warranty Start Date: 02-AUG-1993  
Production Date: 20-JUL-1993  
VIN: 1LNLM81W2PY773417

## Claim Information

Document Number: 893765  
Repair Date: 28-OCT-1993  
Distance: 10033  
TIS: 3

## Dealer Information:

Dealer Name: BUDGET RAC - OKLAHOMA  
Dealer Code: 46057 - \*  
Address: 4225 SOUTHWEST 44TH STREET  
City: OKLAHOMA CITY  
State: OK Zip Code: 73119  
Country: USA Region Code: NA  
Phone: (\*)\*-

## Expense Information

Customer Paid Amount: 0  
Deductible Amount: 0  
Dealer Paid Amount: 0  
Labor Cost: 7  
Misc. Expense Amount: 0  
Part Markup Amount: 0  
Material Cost: 0  
Total Cost Gross: 7

---

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: 33 - LOOSE

Technician Comment: TIGHTEN HOSE CLAMPS

Customer Comment:

8345851

Claim Detail

Labor Op Code

Labor Op Description

Labor Op Cost

9675B AIR INTAKE TUBES - RESONATOR TO AIR CLEANER REPLACE

0

Causal Full Part Number

Part

Part Extended

Flag PREF BASE SUFF

Description

CPSC Quantity Amount

Y \* 9A675 \* TUBE CARB A/C AIR IN 031201 0 0

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Any comments? You can contact



[webmaster](#)

# Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 8345852

## Vehicle Information

Model Year: 1993  
Market Derived: C/M - L-M DIVISION DERIVATIVE  
Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE  
Version/Series: C/AB-BASE VERSION  
Drive Type: C/B-2 WHL L/H REAR DRIVE  
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]  
Warranty Start Date: 02-AUG-1993  
Production Date: 20-JUL-1993  
VIN: 1LNLM81W2PY773417

## Claim Information

Document Number: 893765  
Repair Date: 28-OCT-1993  
Distance: 10033  
TIS: 3

## Dealer Information:

Dealer Name: BUDGET RAC - OKLAHOMA  
Dealer Code: 46057 - \*  
Address: 4225 SOUTHWEST 44TH STREET  
City: OKLAHOMA CITY  
State: OK Zip Code: 73119  
Country: USA Region Code: NA  
Phone: (\*)\*-

## Expense Information

Customer Paid Amount: 0  
Deductible Amount: 0  
Dealer Paid Amount: 0  
Labor Cost: 10.5  
Misc. Expense Amount: 0  
Part Markup Amount: 0  
Material Cost: 0  
Total Cost Gross: 10.5

---

Cust. Concern Code: B02 - BODY PANEL FITS POORLY  
Condition Code: 12 - IMPROPER ASSEMBLY

Technician Comment:  
Customer Comment:

---

Claim Detail

Labor Op Code	Labor Op Description	Labor On Cost
40110A	DECK LID-LIFTGATE OR TAILGATE ALIGN	0

Causeal	Full Part Number	Part	Part Extended
Flag	PREV BASE SUPP	Description CPSC	Quantity Amount

Y \* 7040110 \* NANANA 0 0

Any comments? You can contact:



webmaster

ECLIPSE 2000 2007

# Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 10486998

## Vehicle Information

Model Year: 1993  
Market Derived: C/M - L-M DIVISION DERIVATIVE  
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE  
Version/Series: C/AB-BASE VERSION  
Drive Type: C/B-2 WHL L/H REAR DRIVE  
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]  
Warranty Start Date: 02-AUG-1993  
Production Date: 20-JUL-1993  
VIN: 1LNLM81W2PY773417

## Dealer Information:

Dealer Name: DONNIE KECK FORD INC  
Dealer Code: 09747 - \*  
Address: \*  
City: MOUNT PLEASANT  
State: TX Zip Code: 75455  
Country: USA Region Code: NA  
Phone: (903)572-3486

## Claim Information

Document Number: 078112  
Repair Date: 12-JUL-1994  
Distance: 20809  
TIS: 12

## Expense Information

Customer Paid Amount: 0  
Deductible Amount: 0  
Dealer Paid Amount: 0  
Labor Cost: 12.53  
Misc. Expense Amount: 0  
Part Markup Amount: 0  
Material Cost: 83.97  
Total Cost Gross: 96.5

---

Cust. Concern Code: B64 - MOLDINGS, EXTERIOR TRIM POORLY ALIGNED OR FIT  
Condition Code: 33 - LOOSE

Technician Comment:

Customer Comment:

0903-0903  
20809  
20874

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
20878A	MOULDING FRONT DOOR - WIDE REPLACE	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>			
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SURF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	F2VY	5420878	AM	MLDG FRT DR OS R	010805	1	0

Any comments? You can contact



[webmaster](#)

6/30/2000 10:41 AM  
S4822 223-22459

# Claim Detail Report

*Note: All costs are in US dollars*

Model Year = 1993; Claim Key = 10486999

## Vehicle Information

Model Year: 1993  
Market Derived: C/M - L-M DIVISION DERIVATIVE  
Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE  
Version/Series: C/AB-BASE VERSION  
Drive Type: C/B-2 WHL LH REAR DRIVE  
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]  
Warranty Start Date: 02-AUG-1993  
Production Date: 20-JUL-1993  
VIN: 1LNLM81W2PY773417

## Claim Information

Document Number: 078112  
Repair Date: 12-JUL-1994  
Distance: 20809  
TIS: 12

## Dealer Information:

Dealer Name: DONNIE KECK FORD INC  
Dealer Code: 09747 - \*  
Address: \*  
City: MOUNT PLEASANT  
State: TX Zip Code: 75455  
Country: USA Region Code: NA  
Phone: (903)572-3486

## Expense Information

Customer Paid Amount: 0  
Deductible Amount: 0  
Dealer Paid Amount: 0  
Labor Cost: 12.53  
Misc. Expense Amount: 0  
Part Markup Amount: 0  
Material Cost: 64.73  
Total Cost Gross: 77.26

---

Cust. Concern Code: L29 - OTHER LIGHTING TROUBLES (INCL. LEAKS/CONDENSATION)

Condition Code: 01 - BROKEN/CRACKED

Technician Comment:

Customer Comment:

---

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
15201A	BODY-CORNERING LAMP REPLACE	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part Extended</u>
<u>Flag</u>	<u>PREF BASE SURF</u>	<u>Description</u>	<u>CRSC Quantity Amount</u>
Y	FOVY 15A201	A LAMP-S/MKR & TRNG LM 170105	1 0

Any comments? You can contact



[webmaster](#)

LJNSP 2000-2000

## Claim Detail Report

*Note: All costs are in US dollars*

Model Year = 1993; Claim Key = 21482380

### Vehicle Information

Model Year: 1993  
Market Derived: C/M - L-M DIVISION DERIVATIVE  
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE  
Version/Series: C/AB-BASE VERSION  
Drive Type: C/B-2 WHL L/H REAR DRIVE  
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]  
Warranty Start Date: 02-AUG-1993  
Production Date: 20-JUL-1993  
VIN: 1LNLM81W2PY773417

### Claim Information

Document Number: 00461201  
Repair Date: 23-DEC-1996  
Distance: 39415  
TIS: 42

### Dealer Information:

Dealer Name: JACK DIMOND LINC-MERC INC  
Dealer Code: 10816 - \*  
Address: \*  
City: LONGVIEW  
State: TX Zip Code: 75606  
Country: USA Region Code: NA  
Phone: (903)757-2222

### Expense Information

Customer Paid Amount: 0  
Deductible Amount: 0  
Dealer Paid Amount: 0  
Labor Cost: 244.02  
Misc. Expense Amount: 0  
Part Markup Amount: 58.44  
Material Cost: 166.97  
Total Cost Gross: 469.43

[Close Detail](#)

Cust. Concern Code: P66 - SHIFTS ROUGH OR JERKY WHILE DRIVING

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: CONVERTER SHUDDERING TEST DRIVE, TRANS SHUDDERS, CHECK FLUID CONDITION R & R TRANS AND REPLACE CONVERTER

Customer Comment: TRANS SHUDDERS WHEN GOING INTO OVER DRIVE

---

**Labor Op Code** **Labor Op Description** **Labor Op Cost**

952304I	REPLACE	244.02
---------	---------	--------

---

Causal	Full Part Number	Part	Part	Extended
Flag	<u>PREF</u> <u>BASE</u> <u>SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u> <u>Amount</u>
Y	F6ZZ 7902 ARM	CONVERTER ASY	070100	1 149.33
N	XT 2	QDX MOTORCRAFT BATTERY	190101	12 17.64

---

Any comments? You can contact



[webmaster](#)

800-322-2878

# Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 21571099

## Vehicle Information

Model Year: 1993  
Market Derived: C/M - L-M DIVISION DERIVATIVE  
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE  
Version/Series: C/AB-BASE VERSION  
Drive Type: C/B-2 WHL L/H REAR DRIVE  
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]  
Warranty Start Date: 02-AUG-1993  
Production Date: 20-JUL-1993  
VIN: 1LNLM81W2PY773417

## Claim Information

Document Number: 00534201  
Repair Date: 21-JAN-1997  
Distance: 39440  
TIS: 43

## Dealer Information:

Dealer Name: JACK DIMOND LINC-MERC INC  
Dealer Code: 10816 - \*  
Address: \*  
City: LONGVIEW  
State: TX Zip Code: 75606  
Country: USA Region Code: NA  
Phone: (903)757-2222

## Expense Information

Customer Paid Amount: 0  
Deductible Amount: 0  
Dealer Paid Amount: 0  
Labor Cost: 64.74  
Misc. Expense Amount: 0  
Part Markup Amount: 7.03  
Material Cost: 20.08  
Total Cost Gross: 91.85

E90-E91  
E92  
E93  
E94

Claim Detail

Cust. Concern Code: L66 - EXHAUST SYSTEM TROUBLE

Condition Code: D1 - POROSITY

Technician Comment: EGR TUBE LEAKING TEST DRIVE CAR AND CAR HAS A EXHAUSST LEAK. CHECKED EXHAUST SYSTEM AND REPLACED HEAT TUBE.

Customer Comment: EXHAUST LEAK UNDER CAR

Labor Op Code	Labor Op Description	Labor Op Cost
9477A	TUBE - E.G.R. VALVE TO EXHAUST MANIFOLD REPLACE	64.74

Causal Full Part Number      Part      Part Extended

Flag PREF BASE SURF Description CPSC Quantity Amount

Y F3VY 9D477 A EGR TUBE 030001 1 20.08

Any comments? You can contact



[webmaster](#)

19882 888-2345

CSCW140

## VEHICLE DATA

07/11/00 12:03:17

ENTER VIN --&gt; 1LNLM81W2PY773417

ZIP --&gt; [REDACTED]

MODEL YR --&gt;

NAME --&gt; [REDACTED]

OWNER NAME : [REDACTED]

STREET ADDR : [REDACTED]

CITY : [REDACTED]

ST/PRV: TX CTRY:

MODEL YEAR 1 93

PLANT: Y

BODY STYLE DESC: 4 DOOR SEDAN

VEHICLE DESC : 1993 TOWN CAR

ZIP/POSTAL CODE: [REDACTED] N/A SOURCE: P

SALE YY-MM-DD 93-08-02

PRODUCTION YY-MM-DD 93-07-20

SHIP-TO 3

DIVISION DISTRICT

ZONE

DEALER

PDC CODE

FCSD REGION

FACING 3

E

240

51

CC

RESPONSIBLE 3

E

725

484

CA EMISSION :

ENGINE TAG CODE :

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 01

DSO DISTRICT :

FLEET CODE :

OPEN : 00 CLOSED : 01

DSO NUMBER :

FLEET STATUS :

ACTIVE: 01 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F6=CONTINUE SEARCH F9=G130

LPEMJ961

CSCN150

## CAMPAIGN VEHICLE INFORMATION

07/11/00 12:07:24

ENTER CAMPAIGN NUMBER--> 96L12 VIN--> 1LNLM81W2PY773417 TYPE OF SEARCH: A  
MODEL YEAR: 93 DEFECT: PASS AIR BAG BODY STYLE: 4 DOOR SEDAN

NEW STATUS CODE:

CAMP DIV : 6

REPAIR INFORMATION:

SUPP CODE :

REPAIR DATE: DEALER P/A:

KIT CODE : CI

MICRO REF: CLAIM NUM:

OASIS DATE :

DELETE REASON:

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW:

IND: MATCH CODE: 4

CURRENT: 3 67 484 ASSIGNED: 96-12-19 SOURCE: PX EXTRACT DATE: 96-12-19

\*\*\*\*\* STATUS INFORMATION: \*\*\*\*\* \*\*\*\*\* REPAIR INFORMATION: \*\*\*\*\*  
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC  
F FORCED COMPLETION 98-01-22 B 98-01-22 AUTOC OL  
M RELEASED FOR MAILING 97-02-25  
H AWAITING MAILING 96-11-22

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037=NO MORE DATA TO DISPLAY

LPENJ961

CSCN130

NOTIFICATION RECIPIENT HISTORY

07/11/00 12:07:19

>>>

ENTER CAMPAIGN MER => 96L12 VIN => 1LNLM81W2PY773417  
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DOOR SEDAN  
RESP DEALER : 367484 BEGINNING MAILED DATE: 97-03-08 YY-MM-DD  
RELEASE DESC : MI PART KIT CODE ENDING MAILED DATE : 97-03-21 YY-MM-DD  
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:  
LAST NAME : HELTON INITIALS: JH  
STREET ADDR1 : RR 2 BOX 44  
ADDR2 : ST/PRV: TX  
CITY : GILMER CTRY:  
ZIP/POSTAL CODE: 756449802 N-A SOURCE: P N-A EFF DATE: 96-02-06 YY-MM-DD  
\*\*\*\*\*  
RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD  
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD  
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:  
LAST NAME : INITIALS:  
STREET ADDR1 :  
ADDR2 : ST/PRV:  
CITY : CTRY:  
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD  
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140  
I048=LAST PAGE LPENJ961

CSCN140

## VEHICLE DATA

02/05/01 08:14:22

ENTER VIN =&gt; 1LNLM81W2PY773417

NAME ==&gt; HELTON

ZIP --&gt;

MODEL YR ==&gt;

OWNER NAME :

STREET ADDR :

CITY : GILMER

ST/PRV: TX CTRY:

MODEL YEAR : 93 PLANT: Y

BODY STYLE DESC: 4 DOOR SEDAN

VEHICLE DESC : 1993 TOWN CAR

N/A YY-MM-DD 96-02-06

N/A SOURCE: P

SALE YY-MM-DD 93-08-02

PRODUCTION YY-MM-DD 93-07-20

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	PCSD	REGION
SHIP-TO	3	86	E	240	51	CC	
FACING	3	67	E	725			
RESPONSIBLE	3	67	E	484			

CA EMISSION :	ENGINE TAG CODE :	3G812BA	CAMPAIGN COUNTS
NAVIS STATUS :	COMPANY CAR IND :		TOTAL CAMPAIGNS : 01
DSO DISTRICT :	FLEET CODE :		OPEN : 00 CLOSED : 01
DSO NUMBER :	FLEET STATUS :		ACTIVE: 01 HISTORY: 00

F1-INQUIRY F3-EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB079

CSCN150

CAMPAGIN VEHICLE INFORMATION

02/05/01 08:14:28

ENTER CAMPAIGN NUMBER--> 96L12    VIN--> 1LNLM81W2PY773417    TYPE OF SEARCH: A  
MODEL YEAR: 93 DEFECT: PASS AIR BAG BODY STYLE: 4 DOOR SEDAN

NEW STATUS CODE:

CAMP DIV : 6

REPAIR INFORMATION:

TYPE CODE:

SUPP CODE :

REPAIR DATE:

DEALER P/A:

KIT CODE : CI

MICRO REF:

CLAIM NUM:

OASIS DATE :

DELETE REASON:

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW:

IND: MATCH CODE: 4

CURRENT: 3 67 484 ASSIGNED: 96-12-19 SOURCE: PK EXTRACT DATE: 96-12-19

\*\*\*\*\* STATUS INFORMATION: \*\*\*\*\* \*\*\*\*\* REPAIR INFORMATION: \*\*\*\*\*

CODE DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL SRC
F FORCED COMPLETION	98-01-22	B	98-01-22	AUTOC			OL
M RELEASED FOR MAILING	97-02-25						
H AWAITING MAILING	96-11-22						

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037=NO MORE DATA TO DISPLAY

OGDB079

0002-02-00  
0003-03-00  
0004-04-00  
0005-05-00

cscn130

NON-EXPIRATION RECEIPT FOR RE-STOCK

02/05/01 08:14:32

ENTER CAMPAIGN #BR => 96L12      VIN => 1LNLM81W2PY773417  
DEFECT : PASS AIR BAG      BODY STYLE DESC: 4 DOOR SEDAN  
RESP DEALER : 367484      BEGINNING MAILED DATE: 97-03-08 YY-MM-DD  
RELEASE DESC : NI PART KIT CODE      ENDING MAILED DATE : 97-03-21 YY-MM-DD  
CAMPAIGN DIV : 6      FLEET CODE:      FLEET MGMT LOC CODE:  
LAST NAME : [REDACTED]      INITIALS: JH  
STREET ADDRESS:

CITY : ST. LUCES

ST/PRV: TX

**ZIP/POSTAL CODE:** [REDACTED] **N-A SOURCE:** P-N-A EEE DATE: 06-02-06 NY MM DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD  
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD  
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:  
LAST NAME : INITIALS:  
STREET ADDR1 :  
ADDR2 : ST / PRV:

**CITY**

SILVER

ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD  
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140  
I048-LAST PAGE OGDRB79

CSCN150

**CAMPAIGN VEHICLE INFORMATION**

02/05/01 08:14:36

ENTER CAMPAIGN NUMBER--> 96L12      VIN--> 1LNLM81W2PY773417      TYPE OF SEARCH: A  
 MODEL YEAR:      DEFECT:      BODY STYLE:  
 NEW STATUS CODE:      CAMP DIV :  
 REPAIR INFORMATION:      TYPE CODE:      SUPP CODE :  
 REPAIR DATE:      DEALER P/A:      KIT CODE :  
 MICRO REF:      CLAIM NUM:      OASIS DATE :  
 DELETE REASON:      VENDOR N/A INFORMATION:  
 RESP DEALER INFORMATION:      NEW:      IND:      MATCH CODE:  
 CURRENT:      ASSIGNED:      SOURCE:      EXTRACT DATE:  
 \*\*\*\*\* STATUS INFORMATION: \*\*\*\*\* \* REPAIR INFORMATION: \*\*\*\*\*  
 CODE DESCRIPTION      DATE      TYPE      DATE      P/A      CLAIM#      MICRO#      CL SRC

**DELETE REASON:**  **REASON FOR REMOVAL:**

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS

F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)

E807-END OF CAMPAIGNS FOR VEHICLE - CURRENT AND HISTORY DATABASES

OGDB079

Vehicle Information Report

## **Vehicle Information Report**

**GENERAL VEHICLE INFORMATION:**

**(Related Claims)**

VIN: 1LNLMG31W2P773417 Veh Line: C/V - TOWN CAR (PN367N116) [91-97] Eng Serial Rec W  
 Model Year: 1993 Market Derivatives: CAM - L-34 DIVISION DERIVATIVE Body Style: \*  
 Veh Type: C Drive Code: CEB - 2 WHL LSH REAR DRIVE Engine: C/VN - R-M 4.6L SOHC EPI MA CIVIC G-NP  
 Inv. Dealer: 11493 Body Cab Style: CPC - 4 DOOR SEDAN-4 LITE Transmission: CTK - 4 SPD AUTO TRANS N/A/AC/AC

#### **BUILD INFORMATION:**

Region: NA - SWINGMILL Plant: BA - WISCONSIN PLANT BUILD

#### **SALE INFORMATION:**

Region: NA - #44444444 Selling Dealer: 367775 - \*  
 Country: USA - #44444444 Selling Mkt/StateProv: TX  
 Buyer MktProv: IL  
  
 Arrival Date: 01-AUG-1993 Red Carpet Lease: \*  
 Sale Dates: 02-AUG-1993 Riverfront/Cn. Leaser: F  
 Warranty Start Date: 02-AUG-1993 New/Used Vehicle: \*  
 Orig. Warranty Dates: 02-AUG-1993 Recomputed Vehicles: \* Vehicle Export Flag: N

**VOC/FOCH**

Vehicle Inventory Report

**INSTALLED OPTION INFORMATION:**

Air Conditioning:	C/C - ATC AIR CONDITIONER	GVM Code:	-
Alternator Amp Rating:	*	GVM Class Codes:	L
Audio Disk:	* - [N/A]	Instrumentation:	AC - ELECTRONIC INSTRUMENTATION
Axis Ratios:	BIGACC - 3.08 FINAL DRIVE RATIO	Mirror(Driver Side):	* - [N/A]
Axis Type:	HGMAC - LIMITED SLIP REAR AXLE	Mirror(Pass Side):	* - [N/A]
Battery Amp Rating:	72	Paint:	ENYW3 - OXFORD WHITE SOLID C/C
Brake Code:	FRAAB - 4 WHL ANTILOCK BRAKES	Power Antenna:	* - [N/A]
Brake Code/Service:	* - [N/A]	Radios:	AQ - ELETTR PREMIUM AM/FM STEROCSTE
Calibration Code:	3HDEU1A	Sound System:	* - [N/A]
Color(Accent):	* - [N/A]	Steering Threaded Axle:	* - [N/A]
Color(Tinted):	* - [N/A]	Tire Brand:	AJ - MICHELIN - RECYCLABLE
Delivery Type:	M	Tire Size:	D50SF - P215/70R15 WSW
Driveshaft Code:	*	Traction Control:	* - [N/A]
Frost Stake:	* - [N/A]	Wheel Base:	* - [N/A]
Fuel Type:	* - [N/A]		

**ESP INFORMATION: EMISSIONS INFORMATION:**

<b>ESP Code:</b>	• <b>Emulsion Code:</b>	<b>CB - CB</b>
<b>ESP Coverage(Width):</b>	• <b>Emulsion Coat Type:</b>	<b>F</b>
<b>ESP Coverage(Length):</b>	• <b>Emulsion Dens. Units:</b>	<b>JY</b>
<b>ESP Flex. Years:</b>	• <b>Engines Family:</b>	<b>PTM440V37D2</b>
<b>ESP Signature Date:</b>		

Any comments? You can contact



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## STANDARD CLAIMS LIST

## AWS Online Report

Run Date: 05-FEB-2001

Note: All Costs are in US Dollars

ILNLMSIW2PY773417VB	CVB CM CPC CIAB CB BA	CDK CVN 28-07-93 02-08-93 367725	USA 3 T09 2A01 *	9A675 *	800 V99 A99 33
AWS Claim Key: 534532	Doc #t: 89765 Trx Code: 2	Labor Hrs: 2 Labor Cost: 7	Material Cost: 0	Total Cost: 7	
Dr Cr-Sub Cd: 46057-* Name: BUDGET RAC - OKLAHOMA Plc: 4-*	St: OK City Cd: USA	Reg Cd: NA Repr Date: 28-OCT-1993	DIST(MR)k:10033		
Tech Comments: TIGHTEN HOSE CLAMPS					
ILNLMSIW2PY773417VB	CVB CM CPC CIAB CB BA	CDK CVN 28-07-93 02-08-93 367725	USA 3 QM 6P45 *	7060110 *	801 V31 E02 13
AWS Claim Key: 534532	Doc #t: 89765 Trx Code: 2	Labor Hrs: 3 Labor Cost: 10.5	Material Cost: 0	Total Cost: 10.5	
Dr Cr-Sub Cd: 46057-* Name: BUDGET RAC - OKLAHOMA Plc: 4-*	St: OK City Cd: USA	Reg Cd: NA Repr Date: 28-OCT-1993	DIST(MR)k:10033		
ILNLMSIW2PY773417VB	CVB CM CPC CIAB CB BA	CDK CVN 28-07-93 02-08-93 367725	USA 12 QH 6M01 P3VY 5420979 AM	907 V75 E64 33	
AWS Claim Key: 10460222	Doc #t: 978112 Trx Code: 1B4	Labor Hrs: 3 Labor Cost: 12.53	Material Cost: 23.97	Total Cost: 36.5	
Dr Cr-Sub Cd: 09747-* Name: DONNIE KICK FORD INC Plc: 903-5723486 St: TX City Cd: USA	Reg Cd: NA Repr Date: 12-JUL-1994	DIST(MR)k:20039			
ILNLMSIW2PY773417VB	CVB CM CPC CIAB CB BA	CDK CVN 28-07-93 02-08-93 367725	USA 12 Q42 7D03 P0VY 15A201 A	810 V77 L29 01	
AWS Claim Key: 10460222	Doc #t: 978112 Trx Code: 1B4	Labor Hrs: 3 Labor Cost: 12.53	Material Cost: 64.73	Total Cost: 77.26	
Dr Cr-Sub Cd: 09747-* Name: DONNIE KICK FORD INC Plc: 903-5723486 St: TX City Cd: USA	Reg Cd: NA Repr Date: 12-JUL-1994	DIST(MR)k:20039			
ILNLMSIW2PY773417VB	CVB CM CPC CIAB CB BA	CDK CVN 28-07-93 02-08-93 367725	USA 42 TN 2003 P3VY 7902 ARM S13 V48 P66 42		
AWS Claim Key: 21571092	Doc #t: 08594201 Trx Code: 1B4	Labor Hrs: 4.9 Labor Cost: 244.02	Material Cost: 165.97	Total Cost: 409.43	
Dr Cr-Sub Cd: 10816-* Name: JACK DIAMOND LINC-MERC INC	Plc: 903-7572222 St: TX City Cd: USA	Reg Cd: NA Repr Date: 23-DEC-1996	DIST(MR)k:39445		
Cost Comments: TRANS SHUDDERS WHEN GOING INTO OVER DRIVE					
Tech Comments: CONVERTER SHUDDERING TEST DRIVE, TRANS SHUDDERS, CHECK FLUID CONDITION R & R TRANS AND REPLACE CONVERTER.					
ILNLMSIW2PY773417VB	CVB CM CPC CIAB CB BA	CDK CVN 28-07-93 02-08-93 367725	USA 43 TN 2003 P3VY 90477 A	513 V44 L66 D1	
AWS Claim Key: 21571092	Doc #t: 08594201 Trx Code: 2B7	Labor Hrs: 1.3 Labor Cost: 64.74	Material Cost: 20.08	Total Cost: 91.82	
Dr Cr-Sub Cd: 10816-* Name: JACK DIAMOND LINC-MERC INC	Plc: 903-7572222 St: TX City Cd: USA	Reg Cd: NA Repr Date: 21-JAN-1997	DIST(MR)k:39440		
Cost Comments: EXHAUST LEAK UNDER CAR.					
Tech Comments: EG TUBE LEAKING TEST DRIVE CAR AND CAR HAS A EXHAUST LEAK. CHECKED EXHAUST SYSTEM AND REPLACED HEAT TUBE.					

Any comments? You can contact

Claims Line Report

webmaster

## Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 8345851

### Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 02-AUG-1993

Production Date: 20-JUL-1993

VIN: 1LNLM81W2PY773417

### Claim Information

Document Number: 893765

Repair Date: 28-OCT-1993

Distance: 10033

TIS: 3

### Dealer Information:

Dealer Name: BUDGET RAC - OKLAHOMA

Dealer Code: 46057 - \*

Address: 4225 SOUTHWEST 44TH STREET

City: OKLAHOMA CITY

State: OK Zip Code: 73119

Country: USA Region Code: NA

Phone: (\*)\*-

### Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 7

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 0

Total Cost Gross: 7

---

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: 33 - LOOSE

Technician Comment: TIGHTEN HOSE CLAMPS

Customer Comment:

---

Claim Form

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
9675B	AIR INTAKE TUBES - RESONATOR TO AIR CLEANER REPLACE	0

Causal Part Number	Part	Part Extended
Flag <b>FREE BASE SURF</b>	Description	CPSC Quantity Amount

Y \* 9A675 \* TUBE CARB A/C AIR IN 031201 0 0

Any comments? You can contact:



leebmeyer

100-625-2288

# Claim Detail Report

*Note: All costs are in US dollars*

Model Year = 1993; Claim Key = 8345852

## Vehicle Information

Model Year: 1993  
Market Derived: C/M - L-M DIVISION DERIVATIVE  
Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE  
Version/Series: C/AB-BASE VERSION - CAR  
Drive Type: C/B-2 WHL L/H REAR DRIVE  
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]  
Warranty Start Date: 02-AUG-1993  
Production Date: 20-JUL-1993  
VIN: 1LNLM81W2PY773417

## Claim Information

Document Number: 893765  
Repair Date: 28-OCT-1993  
Distance: 10033  
TIS: 3

## Dealer Information:

Dealer Name: BUDGET RAC - OKLAHOMA  
Dealer Code: 46057 - \*  
Address: 4225 SOUTHWEST 44TH STREET  
City: OKLAHOMA CITY  
State: OK Zip Code: 73119  
Country: USA Region Code: NA  
Phone: (\*)\*-

## Expense Information

Customer Paid Amount: 0  
Deductible Amount: 0  
Dealer Paid Amount: 0  
Labor Cost: 10.5  
Misc. Expense Amount: 0  
Part Markup Amount: 0  
Material Cost: 0  
Total Cost Gross: 10.5

---

Cust. Concern Code: B02 - BODY PANEL FITS POORLY  
Condition Code: 12 - IMPROPER ASSEMBLY

Technician Comment:  
Customer Comment:

---

Claim Detail

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
40110A	DBCK LID-LIFTGATE OR TAILGATE ALIGN	0

Catalog	Full Part Number	Part	Part	Extended		
Flag	PART	BASE SURF	Description	CPSC	Quantity	Amount
Y	* 7040110 *	NANANA	0	0		

---

Any comments? You can contact:



webmaster

8882 000-2000

## Claim Detail Report

*Note: All costs are in US dollars*

Model Year = 1993; Claim Key = 10486998

### Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 02-AUG-1993

Production Date: 20-JUL-1993

VIN: 1LNLM81W2PY773417

### Claim Information

Document Number: 078112

Repair Date: 12-JUL-1994

Distance: 20809

TIS: 12

### Dealer Information

Dealer Name: DONNIE KECK FORD INC

Dealer Code: 09747 - \*

Address: \*

City: MOUNT PLEASANT

State: TX Zip Code: 75455

Country: USA Region Code: NA

Phone: (903)572-3486

### Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 12.53

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 83.97

Total Cost Gross: 96.5

---

Cost Concern Code: B64 - MOLDINGS,EXTERIOR TRIM POORLY ALIGNED OR FIT

Condition Code: 33 - LOOSE

Technician Comment:

Customer Comment:

---

Claim Type:

<u>Labor On Code</u>	<u>Labor On Description</u>	<u>Labor On Cost</u>
20878A	MOULDING FRONT DOOR - WIDE REPLACE	0

Causal	Full Part Number	Part	Part Extended
Flag	FREE BASE SURF	Description	CPSC Quantity Amount
Y	F2VY 5420878	AM MLDG PRT DR OS R 010805	1 0

Any comments? You can contact:



[webmaster](mailto:webmaster)

00002-0202-2000

## Claim Detail Report

Note: All costs are in US dollars  
Model Year = 1993; Claim Key = 10486999

### Vehicle Information

Model Year: 1993  
Market Derived: C/M - L/M DIVISION DERIVATIVE  
Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE  
Version/Series: C/AB-BASE VERSION - CAR  
Drive Type: C/B-2 WHL L/H REAR DRIVE  
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]  
Warranty Start Date: 02-AUG-1993  
Production Date: 20-JUL-1993  
VIN: 1LNLM81W2PY773417

### Claim Information

Document Number: 078112  
Repair Date: 12-JUL-1994  
Distance: 20809  
TIS: 12

### Dealer Information

Dealer Name: DONNIE BECK FORD INC  
Dealer Code: 09747 - \*  
Address: \*  
City: MOUNT PLEASANT  
State: TX Zip Code: 75455  
Country: USA Region Code: NA  
Phone: (903)572-3486

### Expense Information

Customer Paid Amount: 0  
Deductible Amount: 0  
Dealer Paid Amount: 0  
Labor Cost: 12.53  
Misc. Expense Amount: 0  
Part Markup Amount: 0  
Material Cost: 64.73  
Total Cost Gross: 77.26

---

Cost Concern Code: L29 - OTHER LIGHTING TROUBLES (INCL. LEAKS/CONDENSATION)  
Condition Code: 01 - BROKEN/CRACKED

Technician Comment:

Customer Comment:

---

Claim P

Labor Op Code	Labor Op Description	Labor Op Cost
15201A	BODY-CORNERING LAMP REPLACE	0

Cancel	Full Part Number	Part	Part Extended
File	PREF BASE SURF	Description	CPSC Quantity Amount
Y	POVY 15A201 A	LAMP-S/MKR & TRNG LM 170105	1 0

Any comments? You can contact



[Webmaster](mailto:Webmaster)

ENTER 02/20/2001

## Claim Detail Report

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*Note: All costs are in US dollars*

Model Year = 1993; Claim Key = 21482380

### Vehicle Information

Model Year: 1993  
 Market Derived: C/M - L-M DIVISION DERIVATIVE  
 Body/Cab Type: C/F/C - 4 DOOR SEDAN-6 LITE  
 Version/Script: C/AB-BASE VERSION - CAR  
 Drive Type: C/B-2 WHL L/H REAR DRIVE  
 Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]  
 Warranty Start Date: 02-AUG-1993  
 Production Date: 20-JUL-1993  
 VIN: 1LNLM81W2PY773417

### Claim Information

Document Number: 00461201  
 Repair Date: 23-DEC-1996  
 Distance: 39415  
 TIS: 42

### Dealer Information:

Dealer Name: JACK DIMOND LINC-MERC INC  
 Dealer Code: 10816 - \*  
 Address: 127 SOUTH SPUR 63  
 City: LONGVIEW  
 State: TX Zip Code: 75601  
 Country: USA Region Code: NA  
 Phone: (903)757-2222

### Expense Information

Customer Paid Amount: 0  
 Deductible Amount: 0  
 Dealer Paid Amount: 0  
 Labor Cost: 244.02  
 Misc. Expense Amount: 0  
 Part Markup Amount: 58.44  
 Material Cost: 166.97  
 Total Cost Gross: 469.43

1010 921 221 221

Cust. Concern Code: P66 - SHIFTS ROUGH OR JERKY WHILE DRIVING

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: CONVERTER SHUDDERING TEST DRIVE, TRANS SHUDDERS, CHECK FLUID CONDITION R & R TRANS AND REPLACE CONVERTER.

Customer Comment: TRANS SHUDDERS WHEN GOING INTO OVER DRIVE

---

Labor Op Code	Labor Op Description	Labor Op Cost
952304I	REPLACE	244.02

---

Causal	Full Part Number	Part	Part	Extended	
Flag	PREF BASE SUFF	Description	CPSC	Quantity	Amount
N	XT 2	QDX MOTORCRAFT BATTERY	190101	12	17.64
Y	P6ZZ 7902 ARM	CONVERTER ASY	070100	1	149.33

---

Any comments? You can contact:



# Claim Detail Report

*Note: All costs are in US dollars*

Model Year = 1993; Claim Key = 21571099

## Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 02-AUG-1993

Production Date: 20-JUL-1993

VIN: 1LNLM81W2PY773417

## Claim Information

Document Number: 00534201

Repair Date: 21-JAN-1997

Distance: 39440

TIS: 43

## Dealer Information:

Dealer Name: JACK DIMOND LINC-MERC INC

Dealer Code: 10816 - \*

Address: 127 SOUTH SPUR 63

City: LONGVIEW

State: TX Zip Code: 75601

Country: USA Region Code: NA

Phone: (903)757-2222

## Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 64.74

Misc. Expense Amount: 0

Part Markup Amount: 7.03

Material Cost: 20.08

Total Cost Gross: 91.85

100-200-300-400-500-600-700-800-900-1000-1100-1200-1300-1400-1500-1600-1700-1800-1900-2000-2100-2200-2300-2400-2500-2600-2700-2800-2900-3000-3100-3200-3300-3400-3500-3600-3700-3800-3900-4000-4100-4200-4300-4400-4500-4600-4700-4800-4900-5000-5100-5200-5300-5400-5500-5600-5700-5800-5900-6000-6100-6200-6300-6400-6500-6600-6700-6800-6900-7000-7100-7200-7300-7400-7500-7600-7700-7800-7900-8000-8100-8200-8300-8400-8500-8600-8700-8800-8900-9000-9100-9200-9300-9400-9500-9600-9700-9800-9900-10000-10100-10200-10300-10400-10500-10600-10700-10800-10900-11000-11100-11200-11300-11400-11500-11600-11700-11800-11900-12000-12100-12200-12300-12400-12500-12600-12700-12800-12900-13000-13100-13200-13300-13400-13500-13600-13700-13800-13900-14000-14100-14200-14300-14400-14500-14600-14700-14800-14900-15000-15100-15200-15300-15400-15500-15600-15700-15800-15900-16000-16100-16200-16300-16400-16500-16600-16700-16800-16900-17000-17100-17200-17300-17400-17500-17600-17700-17800-17900-18000-18100-18200-18300-18400-18500-18600-18700-18800-18900-19000-19100-19200-19300-19400-19500-19600-19700-19800-19900-20000-20100-20200-20300-20400-20500-20600-20700-20800-20900-21000-21100-21200-21300-21400-21500-21600-21700-21800-21900-22000-22100-22200-22300-22400-22500-22600-22700-22800-22900-23000-23100-23200-23300-23400-23500-23600-23700-23800-23900-24000-24100-24200-24300-24400-24500-24600-24700-24800-24900-25000-25100-25200-25300-25400-25500-25600-25700-25800-25900-26000-26100-26200-26300-26400-26500-26600-26700-26800-26900-27000-27100-27200-27300-27400-27500-27600-27700-27800-27900-28000-28100-28200-28300-28400-28500-28600-28700-28800-28900-29000-29100-29200-29300-29400-29500-29600-29700-29800-29900-30000-30100-30200-30300-30400-30500-30600-30700-30800-30900-31000-31100-31200-31300-31400-31500-31600-31700-31800-31900-32000-32100-32200-32300-32400-32500-32600-32700-32800-32900-33000-33100-33200-33300-33400-33500-33600-33700-33800-33900-34000-34100-34200-34300-34400-34500-34600-34700-34800-34900-35000-35100-35200-35300-35400-35500-35600-35700-35800-35900-36000-36100-36200-36300-36400-36500-36600-36700-36800-36900-37000-37100-37200-37300-37400-37500-37600-37700-37800-37900-38000-38100-38200-38300-38400-38500-38600-38700-38800-38900-39000-39100-39200-39300-39400-39500-39600-39700-39800-39900-40000-40100-40200-40300-40400-40500-40600-40700-40800-40900-41000-41100-41200-41300-41400-41500-41600-41700-41800-41900-42000-42100-42200-42300-42400-42500-42600-42700-42800-42900-43000-43100-43200-43300-43400-43500-43600-43700-43800-43900-44000-44100-44200-44300-44400-44500-44600-44700-44800-44900-45000-45100-45200-45300-45400-45500-45600-45700-45800-45900-46000-46100-46200-46300-46400-46500-46600-46700-46800-46900-47000-47100-47200-47300-47400-47500-47600-47700-47800-47900-48000-48100-48200-48300-48400-48500-48600-48700-48800-48900-49000-49100-49200-49300-49400-49500-49600-49700-49800-49900-50000-50100-50200-50300-50400-50500-50600-50700-50800-50900-51000-51100-51200-51300-51400-51500-51600-51700-51800-51900-52000-52100-52200-52300-52400-52500-52600-52700-52800-52900-53000-53100-53200-53300-53400-53500-53600-53700-53800-53900-54000-54100-54200-54300-54400-54500-54600-54700-54800-54900-55000-55100-55200-55300-55400-55500-55600-55700-55800-55900-56000-56100-56200-56300-56400-56500-56600-56700-56800-56900-57000-57100-57200-57300-57400-57500-57600-57700-57800-57900-58000-58100-58200-58300-58400-58500-58600-58700-58800-58900-59000-59100-59200-59300-59400-59500-59600-59700-59800-59900-60000-60100-60200-60300-60400-60500-60600-60700-60800-60900-61000-61100-61200-61300-61400-61500-61600-61700-61800-61900-62000-62100-62200-62300-62400-62500-62600-62700-62800-62900-63000-63100-63200-63300-63400-63500-63600-63700-63800-63900-64000-64100-64200-64300-64400-64500-64600-64700-64800-64900-65000-65100-65200-65300-65400-65500-65600-65700-65800-65900-66000-66100-66200-66300-66400-66500-66600-66700-66800-66900-67000-67100-67200-67300-67400-67500-67600-67700-67800-67900-68000-68100-68200-68300-68400-68500-68600-68700-68800-68900-69000-69100-69200-69300-69400-69500-69600-69700-69800-69900-70000-70100-70200-70300-70400-70500-70600-70700-70800-70900-70000-70100-70200-70300-70400-70500-70600-70700-70800-70900-71000-71100-71200-71300-71400-71500-71600-71700-71800-71900-72000-72100-72200-72300-72400-72500-72600-72700-72800-72900-72000-72100-72200-72300-72400-72500-72600-72700-72800-72900-73000-73100-73200-73300-73400-73500-73600-73700-73800-73900-73000-73100-73200-73300-73400-73500-73600-73700-73800-73900-74000-74100-74200-74300-74400-74500-74600-74700-74800-74900-74000-74100-74200-74300-74400-74500-74600-74700-74800-74900-75000-75100-75200-75300-75400-75500-75600-75700-75800-75900-75000-75100-75200-75300-75400-75500-75600-75700-75800-75900-76000-76100-76200-76300-76400-76500-76600-76700-76800-76900-76000-76100-76200-76300-76400-76500-76600-76700-76800-76900-77000-77100-77200-77300-77400-77500-77600-77700-77800-77900-77000-77100-77200-77300-77400-77500-77600-77700-77800-77900-78000-78100-78200-78300-78400-78500-78600-78700-78800-78900-78000-78100-78200-78300-78400-78500-78600-78700-78800-78900-79000-79100-79200-79300-79400-79500-79600-79700-79800-79900-79000-79100-79200-79300-79400-79500-79600-79700-79800-79900-80000-80100-80200-80300-80400-80500-80600-80700-80800-80900-80000-80100-80200-80300-80400-80500-80600-80700-80800-80900-81000-81100-81200-81300-81400-81500-81600-81700-81800-81900-81000-81100-81200-81300-81400-81500-81600-81700-81800-81900-82000-82100-82200-82300-82400-82500-82600-82700-82800-82900-82000-82100-82200-82300-82400-82500-82600-82700-82800-82900-83000-83100-83200-83300-83400-83500-83600-83700-83800-83900-83000-83100-83200-83300-83400-83500-83600-83700-83800-83900-84000-84100-84200-84300-84400-84500-84600-84700-84800-84900-84000-84100-84200-84300-84400-84500-84600-84700-84800-84900-85000-85100-85200-85300-85400-85500-85600-85700-85800-85900-85000-85100-85200-85300-85400-85500-85600-85700-85800-85900-86000-86100-86200-86300-86400-86500-86600-86700-86800-86900-86000-86100-86200-86300-86400-86500-86600-86700-86800-86900-87000-87100-87200-87300-87400-87500-87600-87700-87800-87900-87000-87100-87200-87300-87400-87500-87600-87700-87800-87900-88000-88100-88200-88300-88400-88500-88600-88700-88800-88900-88000-88100-88200-88300-88400-88500-88600-88700-88800-88900-89000-89100-89200-89300-89400-89500-89600-89700-89800-89900-89000-89100-89200-89300-89400-89500-89600-89700-89800-89900-90000-90100-90200-90300-90400-90500-90600-90700-90800-90900-90000-90100-90200-90300-90400-90500-90600-90700-90800-90900-91000-91100-91200-91300-91400-91500-91600-91700-91800-91900-91000-91100-91200-91300-91400-91500-91600-91700-91800-91900-92000-92100-92200-92300-92400-92500-92600-92700-92800-92900-92000-92100-92200-92300-92400-92500-92600-92700-92800-92900-93000-93100-93200-93300-93400-93500-93600-93700-93800-93900-93000-93100-93200-93300-93400-93500-93600-93700-93800-93900-94000-94100-94200-94300-94400-94500-94600-94700-94800-94900-94000-94100-94200-94300-94400-94500-94600-94700-94800-94900-95000-95100-95200-95300-95400-95500-95600-95700-95800-95900-95000-95100-95200-95300-95400-95500-95600-95700-95800-95900-96000-96100-96200-96300-96400-96500-96600-96700-96800-96900-96000-96100-96200-96300-96400-96500-96600-96700-96800-96900-97000-97100-97200-97300-97400-97500-97600-97700-97800-97900-97000-97100-97200-97300-97400-97500-97600-97700-97800-97900-98000-98100-98200-98300-98400-98500-98600-98700-98800-98900-98000-98100-98200-98300-98400-98500-98600-98700-98800-98900-99000-99100-99200-99300-99400-99500-99600-99700-99800-99900-99000-99100-99200-99300-99400-99500-99600-99700-99800-99900-100000-100100-100200-100300-100400-100500-100600-100700-100800-100900-100000-100100-100200-100300-100400-100500-100600-100700-100800-100900-101000-101100-101200-101300-101400-101500-101600-101700-101800-101900-101000-101100-101200-101300-101400-101500-101600-101700-101800-101900-102000-102100-102200-102300-102400-102500-102600-102700-102800-102900-102000-102100-102200-102300-102400-102500-102600-102700-102800-102900-103000-103100-103200-103300-103400-103500-103600-103700-103800-103900-103000-103100-103200-103300-103400-103500-103600-103700-103800-103900-104000-104100-104200-104300-104400-104500-104600-104700-104800-104900-104000-104100-104200-104300-104400-104500-104600-104700-104800-104900-105000-105100-105200-105300-105400-105500-105600-105700-105800-105900-105000-105100-105200-105300-105400-105500-105600-105700-105800-105900-106000-106100-106200-106300-106400-106500-106600-106700-106800-106900-106000-106100-106200-106300-106400-106500-106600-106700-106800-106900-107000-107100-107200-107300-107400-107500-107600-107700-107800-107900-107000-107100-107200-107300-107400-107500-107600-107700-107800-107900-108000-108100-108200-108300-108400-108500-108600-108700-108800-108900-108000-108100-108200-108300-108400-108500-108600-108700-108800-108900-109000-109100-109200-109300-109400-109500-109600-109700-109800-109900-109000-109100-109200-109300-109400-109500-109600-109700-109800-109900-110000-110100-110200-110300-110400-110500-110600-110700-110800-110900-110000-110100-110200-110300-110400-110500-110600-110700-110800-110900-111000-111100-111200-111300-111400-111500-111600-111700-111800-111900-111000-111100-111200-111300-111400-111500-111600-111700-111800-111900-112000-112100-112200-112300-112400-112500-112600-112700-112800-112900-112000-112100-112200-112300-112400-112500-112600-112700-112800-112900-113000-113100-113200-113300-113400-113500-113600-113700-113800-113900-113000-113100-113200-113300-113400-113500-113600-113700-113800-113900-114000-114100-114200-114300-114400-114500-114600-114700-114800-114900-114000-114100-114200-114300-114400-114500-114600-114700-114800-114900-115000-115100-115200-115300-115400-115500-115600-115700-115800-115900-115

Cust. Concern Code: L66 - EXHAUST SYSTEM TROUBLE

Condition Code: D1 - POROSITY

Technician Comment: EGR TUBE LEAKING TEST DRIVE CAR AND CAR HAS A EXHAUSST LEAK. CHECKED EXHAUST SYSTEM AND REPLACED HEAT TUBE.

Customer Comment: EXHAUST LEAK UNDER CAR

---

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
9477A	TUBE - E.G.R. VALVE TO EXHAUST MANIFOLD REPLACE	64.74

---

<u>Causal Full Part Number</u>	<u>Part</u>	<u>Part Extended</u>
<u>Flag</u>	<u>PREP BASE SUFF Description</u>	<u>CPSC</u>

---

<u>Flag</u>	<u>Part</u>	<u>Description</u>	<u>Quantity</u>	<u>Amount</u>
Y	F3VY 9D477	A EGR TUBE 030001	1	20.08

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Any comments? You can contact



10122

DEALER

VIN 67B 725 1LNLNMS1W2PY773417  
AMOUNT

AMOUNT

BATCH-ID S132000001 D ID AA

PRICE LEVEL 33501GM81 VIN: 1LNLNMS1W2PY773417

REQUESTOR: DUNBAR

CASE:

This invoice may not reflect the final cost of the vehicle in view of the possibility of future rebates, allowances, discounts and incentive awards from the motor company to the dealer.  
The portion of the vehicle price will be provided to the appropriate DAP screen to support regional sales advertising.

ITEM/DESCRIPTION	INVOICE TOTAL	AMOUNT FOR REBATE	AMOUNT FOR ALLOWANCE	AMOUNT FOR INCENTIVE	A PLAN

BEST TO [REDACTED]	67B725	FURTHER TERMS ON REVERSE SIDE	PLN X1000 17PZ 07/20/93 EKSJ
Orlando	FL [REDACTED]	SHIP THROUGH	
SHIP TO (IF OTHER THAN ABOVE)	25240	DATE APPROVED	REF NUMBER TBS MONEY
		06 29 93	67-2455 BY 08
		SHIP THROUGH	

Oklahoma City OK [REDACTED]  
 1LNLNMS1W2PY773417 WILSON FORD MOTOR CREDIT 000001  
 Y773417 1L MS1 20000630 93Q629 8132 D 335 67B725 88-240 56 .00 KUL  
 THE INVOICE TO BE USED FOR THE BILLING OF VEHICLE ONLY DEALERS COPY

ENR2-828 20100

DEALER	VIN	67B 725	1LMILM81W2PY773417
	AMOUNT TO RETAIN PRICE	AMOUNT	
1993 TOWN CAR EXECUTIVE 4-DOOR 34400 00	29186 00		
SWCL. DLR. ACCT. ADJ. CR.	1302 00-		
<b>TOTAL BASE VEHICLE</b>	<b>34400 00</b>	<b>27864 00</b>	
VE ARCTIC WHITE CLEARCHOAT			
BY HEAD BLUE LTHR SEAT SURFACE			
99W .4.6L EPI V8 ENGINE	NC	NC	
44P ELECTRONIC AUTO O/D TRANS	NC	NC	
T3P P215/70R15 WWW TIRES	NC	NC	
153 FRONT LICENSE PLATE BRACKET	NC	NC	
R LEATHER SEATING SURFACE T/C	570 00	479 00	
SWCL. DLR. ACCT. ADJ. CR.		17 00-	
<b>TOTAL VEHICLE &amp; OPTIONS 34970 00</b>	<b>28326 00</b>		
DESTINATION & DELIVERY	625 00	625 00	
<b>TOTAL FOR VEHICLE</b>	<b>35595 00</b>		

13 U.S. GAL GAS FACTORY  
FLEET REPURCHASE PROGRAM  
56G - POTENTIALLY ELIGIBLE  
FOR REPURCHASE.  
NET INVOICE FLEET OPTION 20 15  
FLEET P.O. NUMBER DALL9777500  
BATCH-ID S132000001 D TD AA  
SCHEDULE-B LEVEL 00000  
PRICE LEVEL 935014M81 VIN: 1LMILM81W2PY773417  
SHIPPING WEIGHT 3885 LBS.

7 00

THIS INVOICE MAY NOT REFLECT THE FINAL COST OF THE VEHICLE IN VIEW OF THE POSSIBILITY OF FUTURE REBATES, ALLOWANCES,  
DISCOUNTS AND INCENTIVE AWARDS FROM THE MOTOR COMPANY TO THE DEALER.  
THE PORTION OF THE VEHICLE PRICE WILL BE PROVIDED TO THE APPROPRIATE FOB (LNGO) TO SUPPORT RESPONSIBLE DEALER MARKETING.

ITEMS MANUFACTURED ADJUSTED	INVOICE TOTAL	ADJUSTED	DISCOUNT AMOUNT	DISCOUNT PERCENT	P&H
.00	28,978.15	.00		28,978.15	
.00	.00	625.00	7.00	.00	27864.00

SOLD TO	67B725	FURTHER TERMS ON RECEIPT	PLT ELIG. DTG
DELARMO	FL	SIDE	07/20/93
		56 FL	KK&J
SHIP TO (IF OTHER THAN ABOVE)	88240	DATE PREPARED	TERMINAL UNIT TEL#
		05 29 93	67-9456 BY 08
		SHIP THROUGH	

Oklahoma City OK 73109  
VIN: 1LMILM81W2PY773417 MILEAGE: 000001  
PY773417 1L M81 20000630 930629 8132 D 335 67B725 88-260 56 28978.15 KDI  
THE INVOICE TO BE USED FOR THE BILLING OF VEHICLE ONLY  
DEALER COPY

United Technologies Corporation  
United Technologies Building  
Hartford, CT 06101  
(860) 729-7000

Office of the General Counsel

Precr  
4/9/17  
J.N.



OFFICE OF THE SECRETARY  
JOHN M. BRADLEY

Via Certified Mail

'00 FEB -8 P1:39

February 4, 2000

15 FT 00 88 6

Secretary  
Ford Motor Company  
P.O. Box 1899  
Dearborn, MI 48121-1899

4/9/17  
CL

Re: [REDACTED]

Dear Sir/Madam:

In my letter of January 21, 2000, I tendered the above referenced claim under the terms of the June 14, 1998 agreement between Ford and United Technologies Automotive, Inc. In discussion with Peter Tassie of the Office of General Counsel at Ford, Mr. Tassie correctly points out that this matter does not involve an ignition switch covered under the terms of that agreement. As a consequence, this letter serves to withdraw the tender of this claim.

For your reference I have enclosed that package that accompanied my letter of January 21, 2000.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael O. Brown".

Michael O. Brown  
Associate General Counsel

cc: Peter Tassie (via facsimile)

United Technologies Corporation  
United Technologies Building  
Hartford, CT 06101  
(860) 728-7000

Office of the General Counsel



OFFICE OF THE SECRETARY  
JOHN M. TIGHE, JR.

January 21, 2000

'00 FER -B P1 147

Secretary  
Ford Motor Company  
P.O. Box 1899  
Dearborn, MI 48121-1899

Re: [REDACTED]

Dear Sir/Madam:

Enclosed please find a letter with regard to the referenced claim. Based on the information provided, this claim makes allegations concerning a defective ignition switch in a 1993 Lincoln Town Car. Pursuant to paragraph 4 of the agreement between Ford and UTA dated June 14, 1996, this is an "Affected Ignition Switch". In accordance with the terms of that agreement, Ford is obligated to Indemnify UTA from and against the claims made by the Plaintiff. Please allow this letter to serve as notice to Ford that UTA expects Ford to defend UTA against the claims.

Please provide the undersigned with written acknowledgement of your intention to indemnify UTA and assume its defense in this matter. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael O. Brown".

Michael O. Brown  
Associate General Counsel

cc: John F. Mellon (w/end.)



Maria Brown



Via Fed Ex

January 18, 2000

Mary B. Pierce, Esq.  
United Technologies Corporation  
United Technologies Building  
Hartford, CT 06101

Re: [REDACTED]

Dear Mary:

We received the attached letter and I had called you last week and left a voice message to discuss. I believe this is another Fox ignition switch, a retained liability pursuant to Section 2.7.c of the May 4, 1999 Stock Purchase Agreement Lear Corporation and UTC. Please tender the lawsuit to Ford Motor Company under the June 14, 1996 agreement between Ford and UTA.

Please feel free to call should you need assistance, my telephone number is (248) 447-1914.

Yours truly,

A handwritten signature in cursive script that appears to read "Mario Nelson".

Mario Nelson  
Legal Assistant

Enc.

E962-026 29189

United Technologies Corporation  
United Technologies Building  
Hartford, CT 06101  
(800) 729-7000

Office of the General Counsel



OFFICE OF THE SECRETARY  
JOHN F. MELLON

CM

January 21, 2000

100 JAN 28 P2 G

Secretary  
Ford Motor Company  
P.O. Box 1899  
Dearborn, MI 48121-1899

Re: [REDACTED]

Dear Sir/Madam:

Enclosed please find a letter with regard to the referenced claim. Based on the information provided, this claim makes allegations concerning a defective ignition switch in a 1993 Lincoln Town Car. Pursuant to paragraph 4 of the agreement between Ford and UTA dated June 14, 1996, this is an "Affected Ignition Switch". In accordance with the terms of that agreement, Ford is obligated to indemnify UTA from and against the claims made by the Plaintiff. Please allow this letter to serve as notice to Ford that UTA expects Ford to defend UTA against the claims.

Please provide the undersigned with written acknowledgement of your intention to indemnify UTA and assume its defense in this matter. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael O. Brown".

Michael O. Brown  
Associate General Counsel

cc: John F. Mellon (w/end.)

OFFICE OF THE  
GENERAL COUNSEL

THE CARPENTER LAW FIRM, P.C.  
Attorneys and Counselors at Law

N. SCOTT CARPENTER  
ATTORNEY - MEDIATOR

777 EAST 15TH STREET  
SUITE 203

PLANO, TEXAS 75074

(972) 423-6564

FAX (972) 423-6327

E-MAIL: [CARPENTERLAWFIRM@AOL.COM](mailto:CARPENTERLAWFIRM@AOL.COM)

SHIRLEY M. WEAVER  
LEGAL ASSISTANT

December 20, 1999

VIA CM-RRR NO. Z 47 219 987  
Mr. Douglas Lampe  
Ford Motor Company  
Office of the General Counsel  
Parklane Towers West  
3 Parklane Blvd, Suite 400  
Dearborn, Michigan 48126

Re: Insured:

Property:

[REDACTED] Upshur County, Texas

Date of Loss: July 3, 1999

My Client: State Farm Lloyds/Mutual Auto

Claim Nos:

Damages: \$182,683.58 (Fire)

\$ 12,840.88 (Auto)

Dear Mr. Lampe:

Please be advised that my office has now been retained by State Farm Lloyds Insurance Company and State Farm Mutual Automobile Insurance Company (collectively referred to herein as "State Farm") to pursue reimbursement for all losses incurred by State Farm in connection with a known defect in a 1993 model year Lincoln Town Car Executive (the "Vehicle") which defect State Farm has reason to believe resulted in a fire which destroyed the home, vehicle, and personal contents owned by the above-referenced insured.

By way of background, [REDACTED] purchased the Vehicle as a program car in February, 1994. At the time of its purchase, the Vehicle had approximately 18,000 miles on the odometer. At the time of the fire, the Vehicle had approximately 55,000 miles on the odometer. The Vehicle has not required any significant repairs other than routine maintenance. As you know, the Heltons' vehicle caught fire while it was parked in their garage. From State Farm's investigation, the fire originated in the engine compartment on the driver's side of the Vehicle in an area close to the firewall. More specifically, the fire was caused by electrical resistive heating within the brake pressure switch eventually igniting the Vehicle's fuel lines.

Lampe/Ford letter  
December 20, 1999  
Page 2

According to the information I have received, it appears that the Vehicle has been the subject of at least three (3) National Highway Transportation and Safety Administration (NHTSA) recalls since 1994 involving defects which are similar to, if not the same as, the defect which has been identified as the cause of this fire. From this information, the subject vehicles have been the victim of overheating, smoke, and in many cases, fire, originating in, at, or near the steering column and/or the brake pressure switch of the particular vehicle. This phenomenon occurs when the vehicle is in use or unattended. Purportedly, Ford has received over 843 reports in the U.S. alone of alleged fires originating in, at, or near the steering column and brake switch. Of these reports, there were 19 alleged injuries with the majority of the claims comprising property damage claims.

In conclusion, State Farm would like to resolve its subrogation claims as amicably as possible. In the unlikely event, however, that this claim cannot be settled, I have been authorized by State Farm to pursue litigation, if necessary, to recover its losses. State Farms' subrogation claims amount to \$182,683.56, which sum represents the loss to the insured's home, personal contents, and additional living expenses, and \$12,840.88 for the loss to the Vehicle. State Farms total loss amounts to \$195,479.46.

It is my understanding that on July 21, 1999 at least one representative for Ford inspected the Vehicle as well as an air compressor and garage door opener located at the Heltons' residence. Until this matter is concluded, State Farm will remain in possession and control of the Vehicle and all such other fire debris and evidence from the fire scene. Should you wish to conduct another inspection of the evidence, kindly notify my office to schedule same.

I will await your response. In the interim, I remain,

Very truly yours,

  
N. Scott Carpenter

NSC/gmw  
c:\217.175\con\Demand.ltr

cc: Mr. Russell Bradley—State Farm Lloyd's (Via Facsimile)  
Ms. Pam Davis—State Farm Mutual Auto (Via Facsimile)

[REDACTED] (Via Regular Mail)

United Technologies Automotive (Via CM-RRR No. Z 467 210 911)  
1567 A. Airport Rd. W.  
Traverse City, Michigan 49684

5982-025 29112

# State Farm Insurance Companies



July 20, 1999

Longview Service Center  
3907 Judson Road  
P. O. Box 10270  
Longview, Texas 75608-0270

Ford Motor Company  
Parklane Tower West  
Attn: Jesse Hollingsworth  
3 Parklane Blvd Suite 400  
Dearborn, MI 48126

RE: Claim Number: [REDACTED]  
Date of Loss: July 3, 1999  
Our Insured: [REDACTED]

Dear Ms. Hollingsworth:

RE: 1993 Lincoln Town Car VIN: 1LNLM81W2PY773417

The identified vehicle is insured by State Farm Mutual Automobile Insurance Company. This vehicle experienced a fire.

State Farm would like to give you an opportunity to inspect the vehicle and give you advance notice of our potential subrogation claim. Please contact me at 903-663-5625.

Sincerely,

A handwritten signature in black ink, appearing to read "R.L. Phillips".

Richie Phillips  
Claim Representative  
(903) 663-5625  
State Farm Mutual Automobile Insurance Company

# State Farm Insurance Companies



July 8, 1999

Ford Motor Company  
Parklane Tower West  
Suite 400  
3 Parklane Blvd  
Dearborn, MI 48126

ATTN: Jessie Hollingsworth  
Mgr.- Claims

RE: Our Claim Number: [REDACTED]  
Our Insured: [REDACTED]  
Loss Location: [REDACTED] Gilmer, TX [REDACTED]  
Date of Loss: 7/3/99  
Vehicle: 1993 Lincoln Town Car  
VIN#: 1LNLM81W2FY773417

419255

The identified loss location and vehicle are insured by State Farm. This vehicle experienced a problem which caused a fire which severely damaged the home and vehicle.

State Farm would like to give you an opportunity to inspect the home and vehicle, and give you advance notice of our potential subrogation claim. Please contact me at (903-663-5665) to set up a time for your inspection.

Sincerely,

  
Frank Tomlin  
Claim Specialist  
State Farm Lloyds  
Office: (903) 663-5665  
Fax : (903) 663-5670

cc: [REDACTED]  
Paul Herndon

E902-025 28114

# State Farm Insurance Companies



July 8, 1999

*Perov*  
419255  
SN

STATE FARM CLAIMS OFFICE  
2907 Judson Road  
P. O. Box 10270  
Longview, Texas 75606-0270

Ford Motor Company  
Consumer Affairs Dept.  
16800 Executive Plaza Dr.  
MD# 3NE-B  
Dearborn, MI 48126-4207

ATTN: Jessie Hollingsworth  
Mgr.- Claims

RE: Our Claim Number:

Our Insured

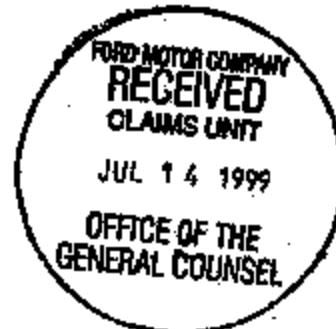
Loss Location

Date of Loss

Vehicle

[REDACTED] Gilmer, TX [REDACTED]

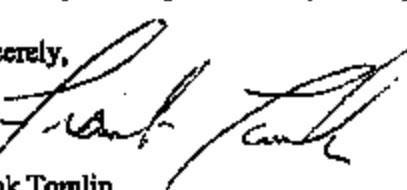
: 7/7/99 : 1993 Lincoln Town Car  
VIN#: 1LNLM81W2PY773417



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Sincerely,

  
Frank Tomlin  
Claim Specialist  
State Farm Lloyds  
Office: (903) 663-5665  
Fax : (903) 663-5670

cc: [REDACTED]

Paul Herndon

E902-020 29115

THE CARPENTER LAW FIRM, P.C.  
Attorneys and Counselors at Law

N. SCOTT CARPENTER  
ATTORNEY - MEDIATOR

777 EAST 15TH STREET  
SUITE 203  
PLANO, TEXAS 75074  
(972) 423-6564  
FAX (972) 423-6327  
E-MAIL: [CARPENTERLAWFIRM@AOL.COM](mailto:CARPENTERLAWFIRM@AOL.COM)

SHIRLEY M. WEAVER  
LEGAL ASSISTANT

December 20, 1999

VIA CM-RRR NO. 2467 218 207

Mr. Douglas Lampe  
Ford Motor Company  
Office of the General Counsel  
Parklane Towers West  
3 Parklane Blvd, Suite 400  
Dearborn, Michigan 48126

Re: Insured: [REDACTED] Upshur County, Texas  
Property: [REDACTED]  
Date of Loss: July 3, 1999  
My Client: State Farm Lloyds/Mutual Auto  
Claim No.: [REDACTED]

Damages: \$182,683.58 (Fire)  
\$ 12,840.88 (Auto)

Dear Mr. Lampe:

Please be advised that my office has now been retained by State Farm Lloyds Insurance Company and State Farm Mutual Automobile Insurance Company (collectively referred to herein as "State Farm") to pursue reimbursement for all losses incurred by State Farm in connection with a known defect in a 1993 model year Lincoln Town Car Executive (the "Vehicle") which defect State Farm has reason to believe resulted in a fire which destroyed the home, vehicle, and personal contents owned by the above-referenced insured.

By way of background, [REDACTED] purchased the Vehicle as a program car in February, 1994. At the time of its purchase, the Vehicle had approximately 18,000 miles on the odometer. At the time of the fire, the Vehicle had approximately 55,000 miles on the odometer. The Vehicle has not required any significant repairs other than routine maintenance. As you know, the [REDACTED] vehicle caught fire while it was parked in their garage. From State Farm's investigation, the fire originated in the engine compartment on the driver's side of the Vehicle in an area close to the firewall. More specifically, the fire was caused by electrical resistive heating within the brake pressure switch eventually igniting the Vehicle's fuel lines.

Lampe/Ford letter  
December 20, 1999  
Page 2

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I will await your response. In the interim, I remain,

Very truly yours,

N. Scott Carpenter

NSC/snw  
e:217.175@comcast.net

cc: Mr. Russell Bradley—State Farm Lloyd's (Via Facsimile)  
Ms. Pam Davis—State Farm Mutual Auto (Via Facsimile)

[redacted] (Via Regular Mail)

United Technologies Automotive (Via CM-RRR No. Z 467 210 911)  
1567 A. Airport Rd. W.  
Traverse City, Michigan 49684

ENR2-625 28117

*Scott*

Office of the General Counsel

Ford Motor Company  
Partman Towers West  
Suite 400  
Three Partman Boulevard  
Dearborn, Michigan 48136-2568

October 27, 1999

The Carpenter Law Firm, P.C.  
777 East 15<sup>th</sup> Street, Suite 203  
Plano, Texas 75074  
**ATTENTION: N. SCOTT CARPENTER**

Re: Claimant: [REDACTED]  
D/E: July 3, 1999  
Y/Claim #: [REDACTED]  
Vehicle: 1993 Lincoln Town Car

Dear Mr. Carpenter:

As you are aware a Design Analysis engineer, inspected the 1993 Lincoln Town Car. His inspection revealed no evidence of a design or manufacturing defect present which would have caused the accident to have occurred as alleged.

Therefore, we must respectfully deny this claim.

Sincerely,

Shawn Norton  
Claims Analyst

He Ho

7-21-99

#1





PPS2-420 28128



5962-625 28121



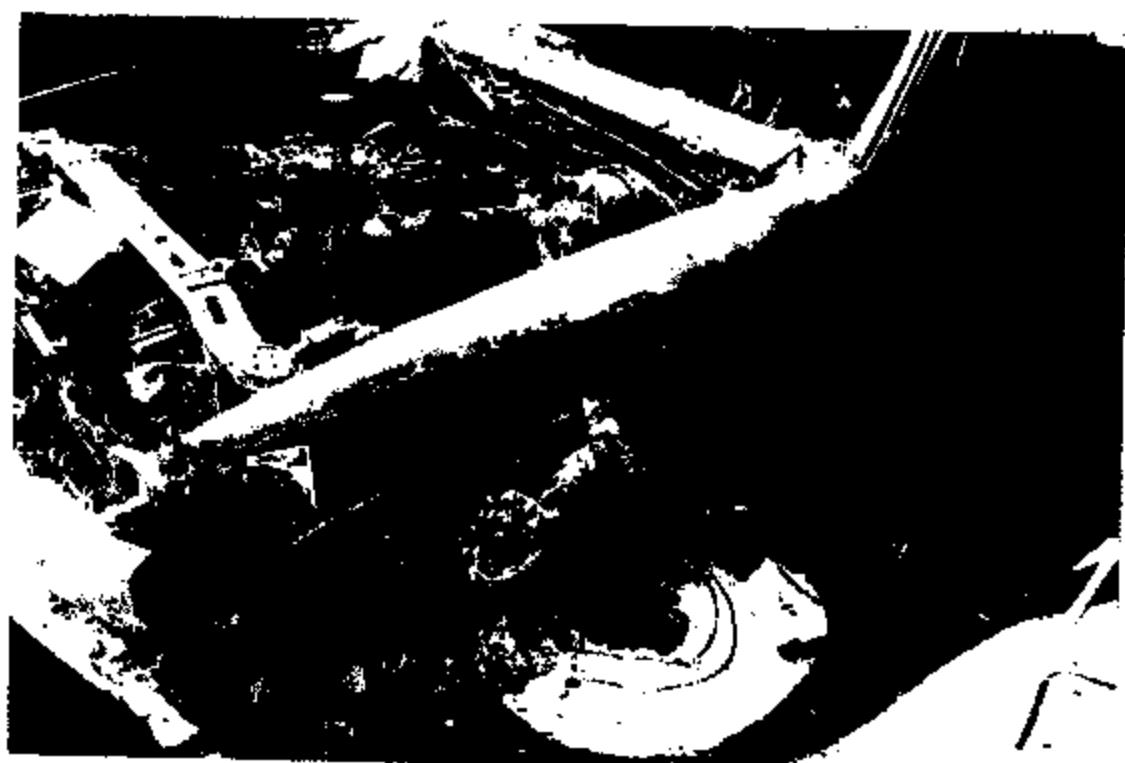
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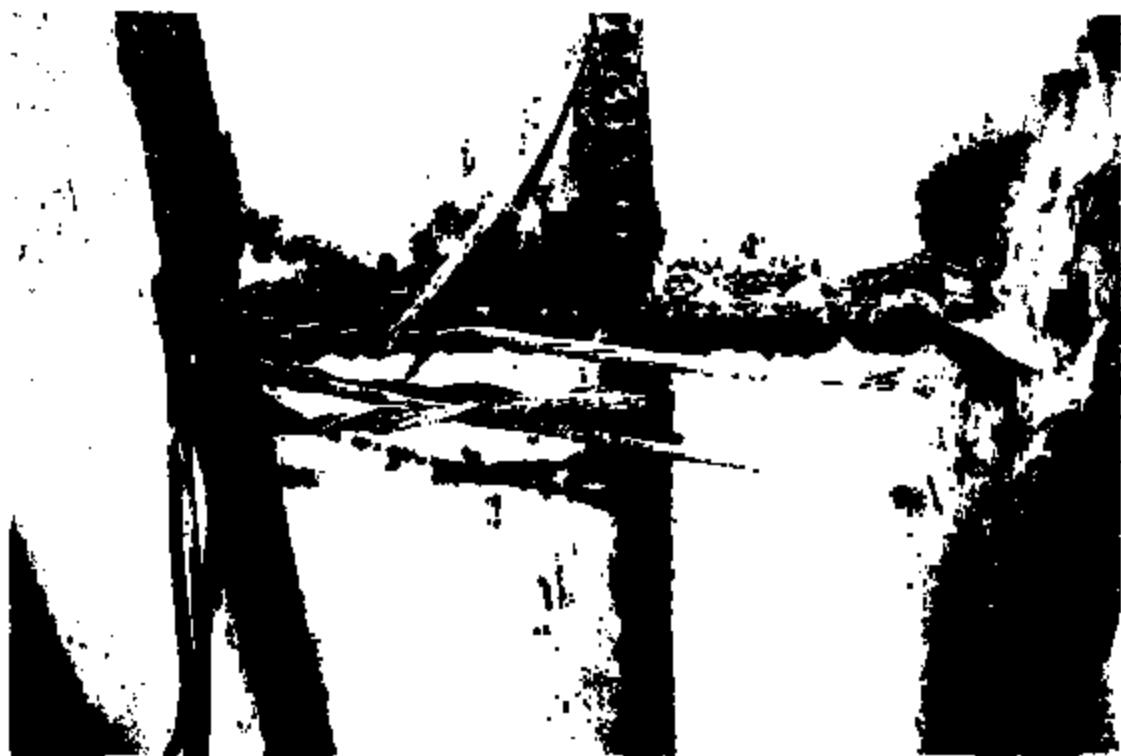
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2002-025 26126



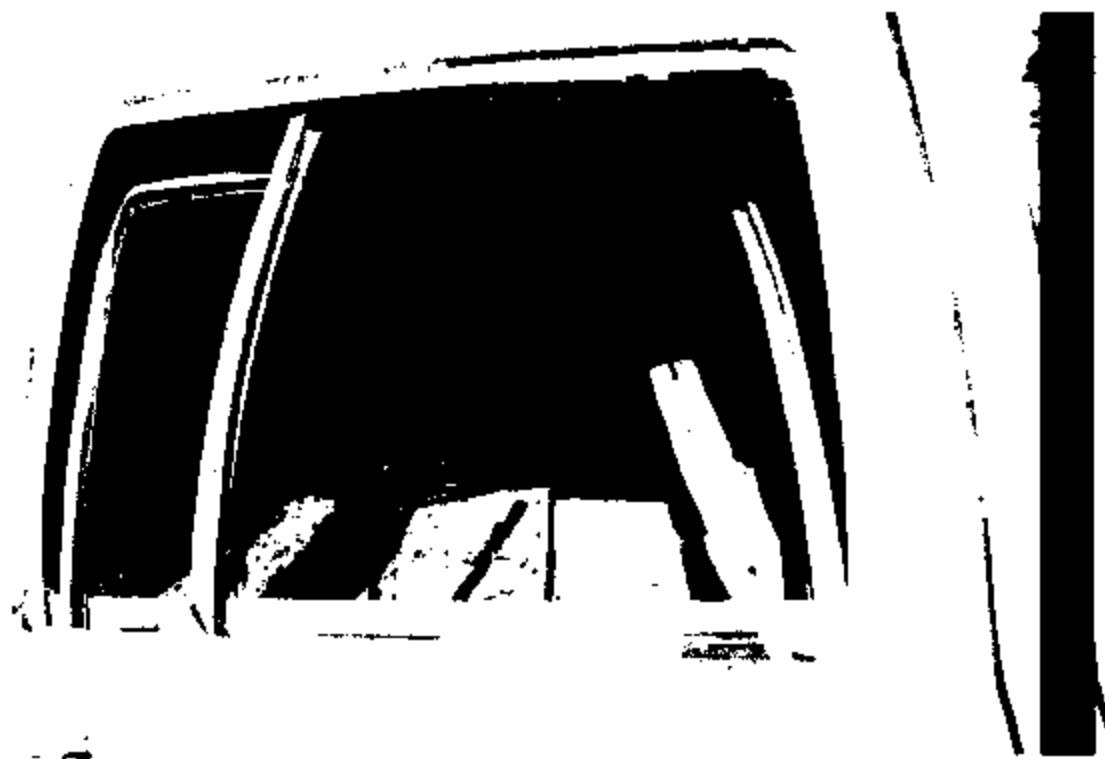
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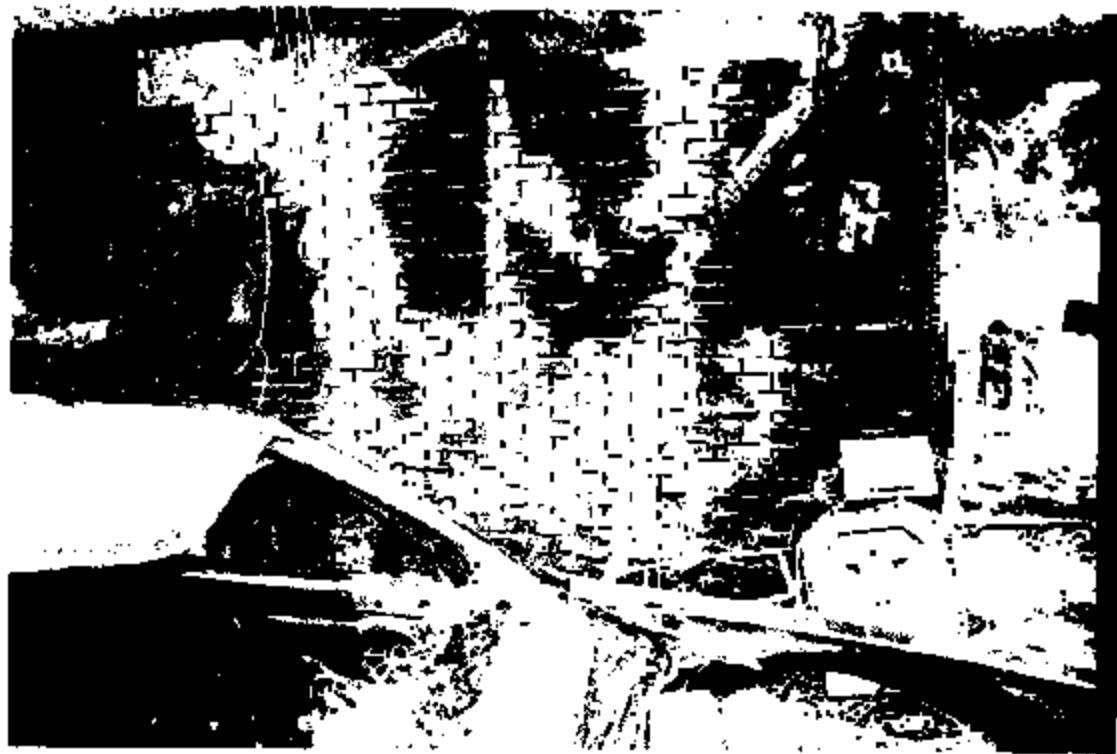
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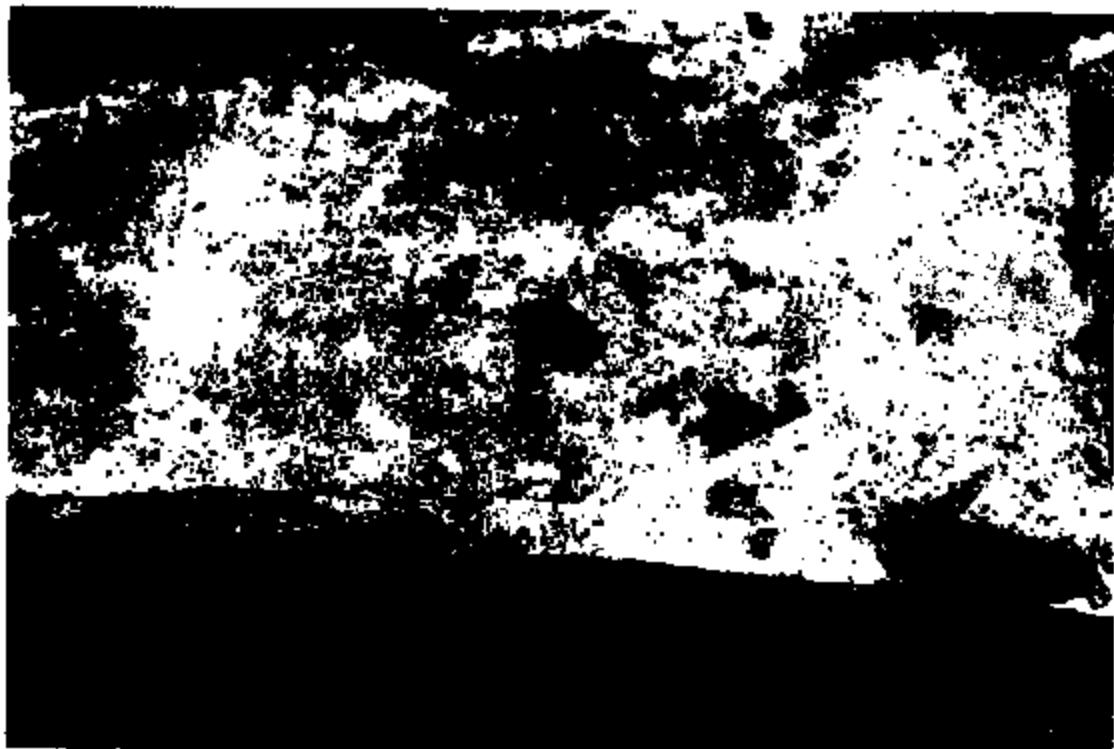
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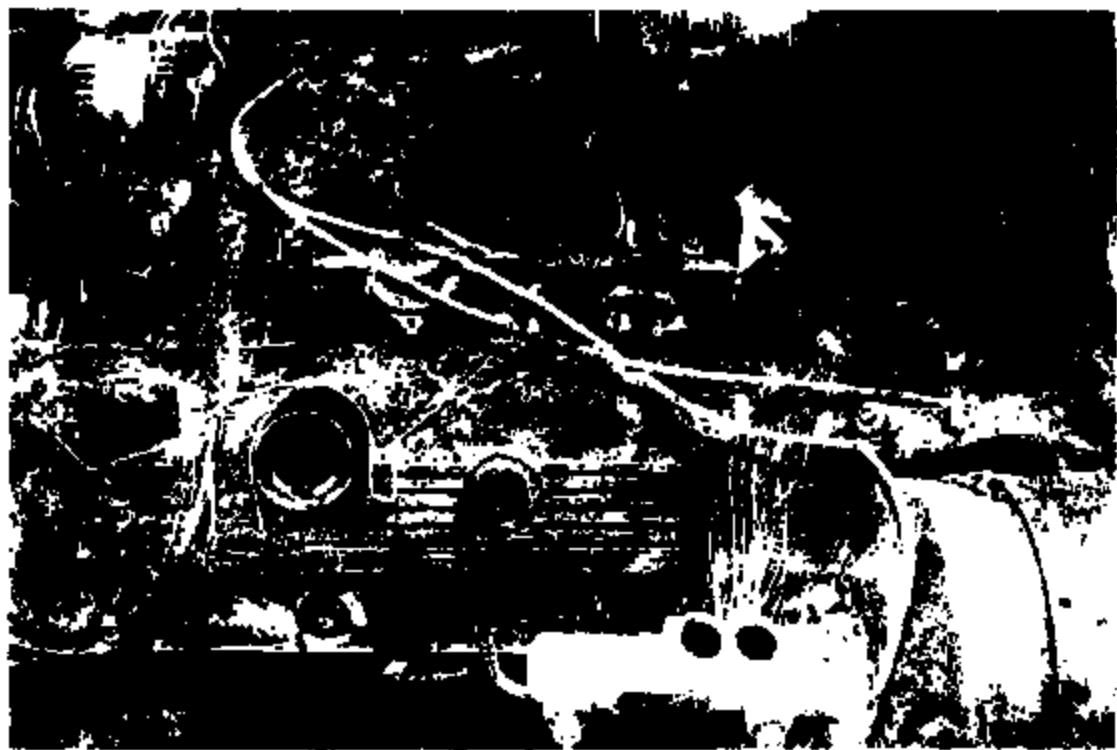
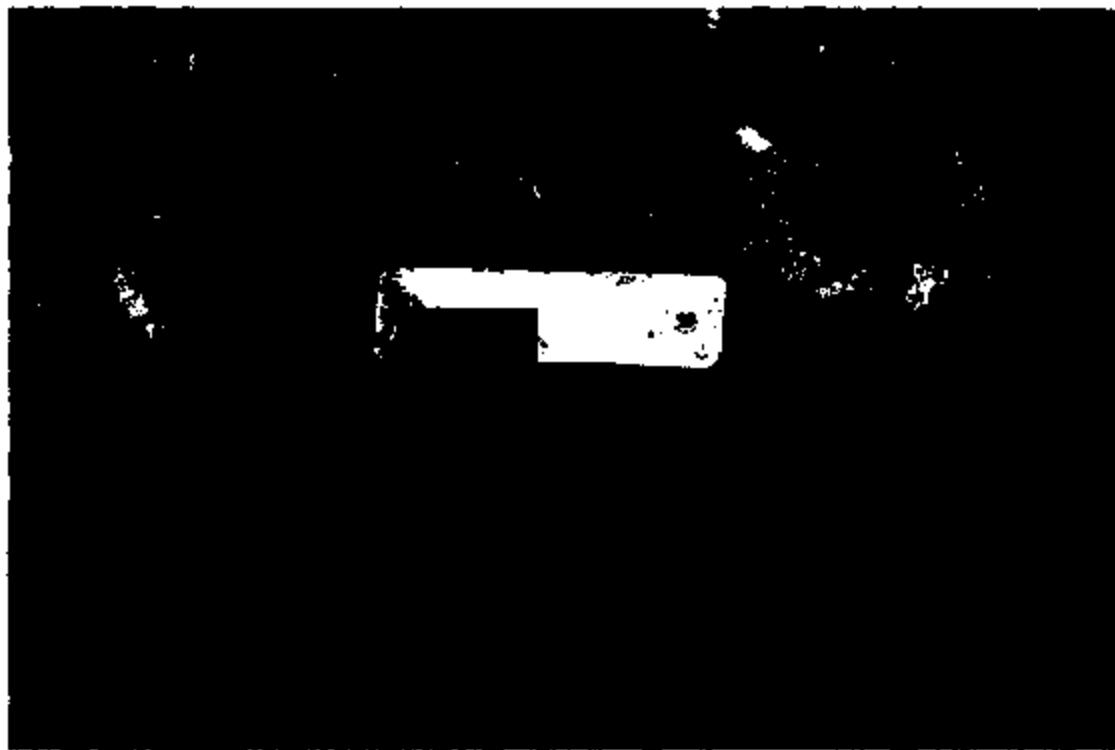
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2002-025 20137



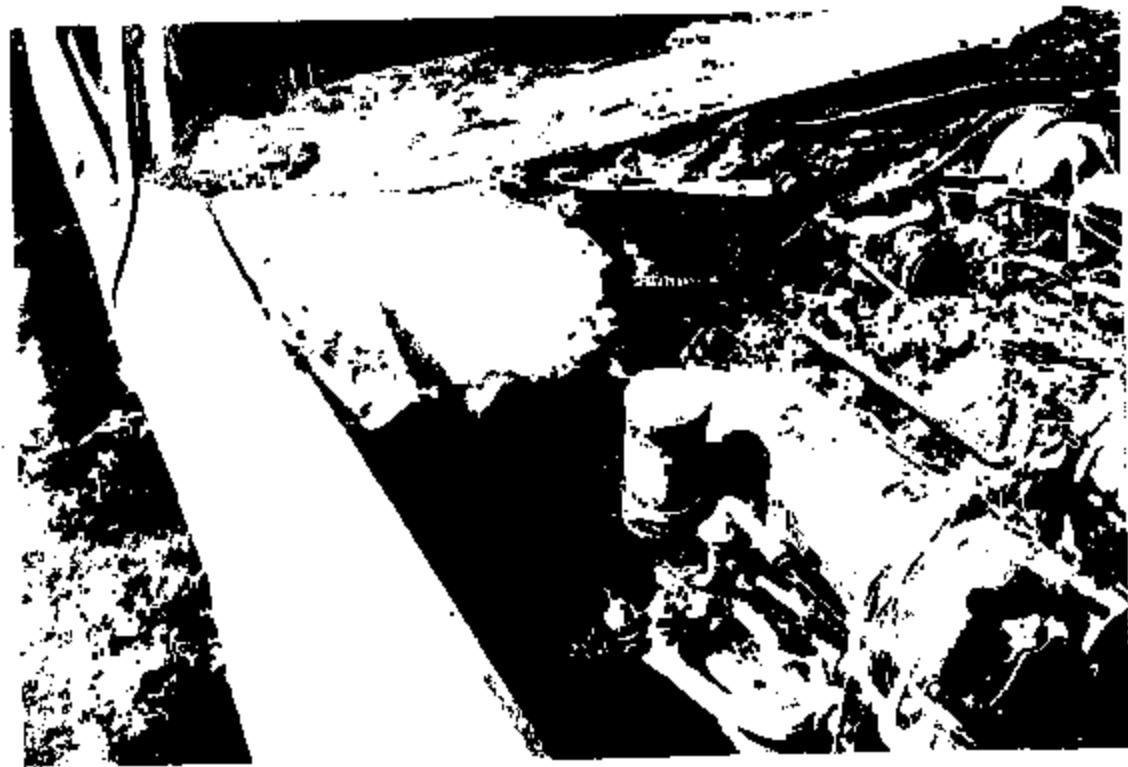
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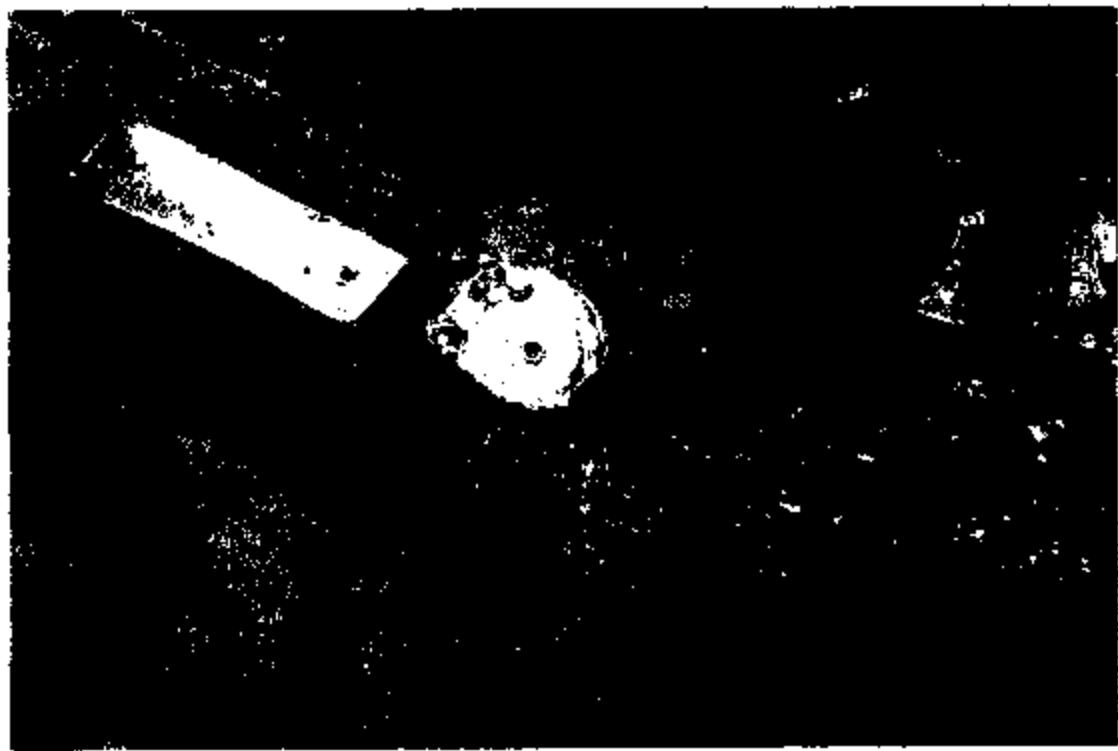
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2002-026 28143



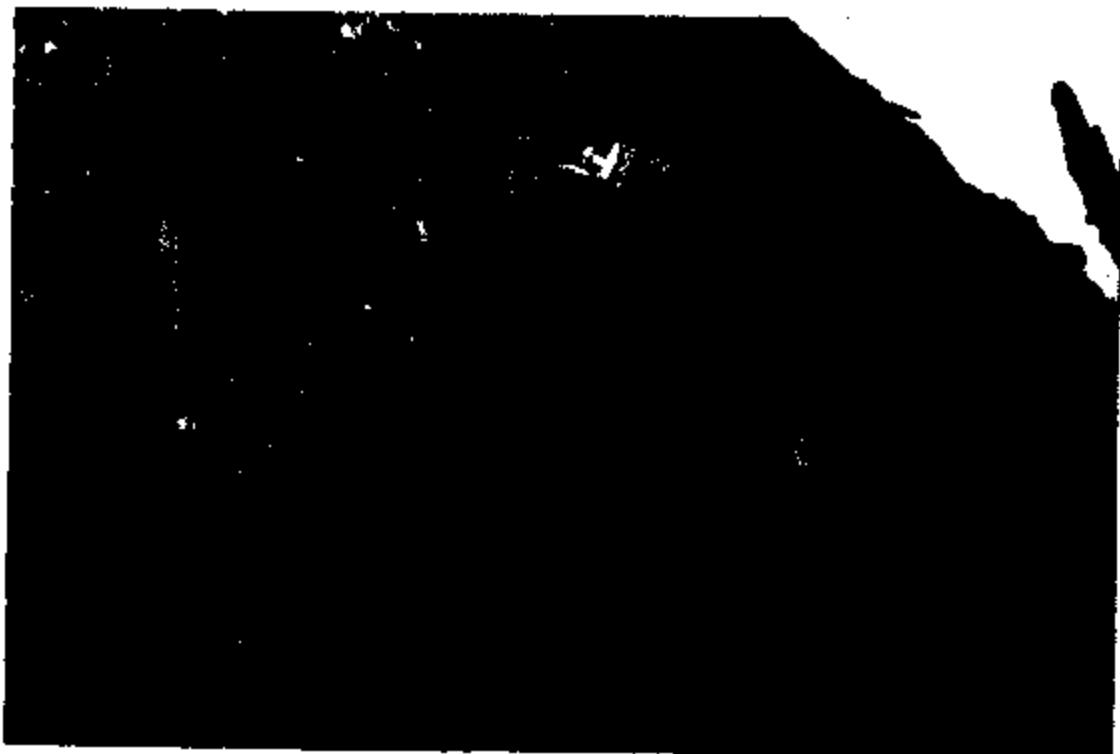
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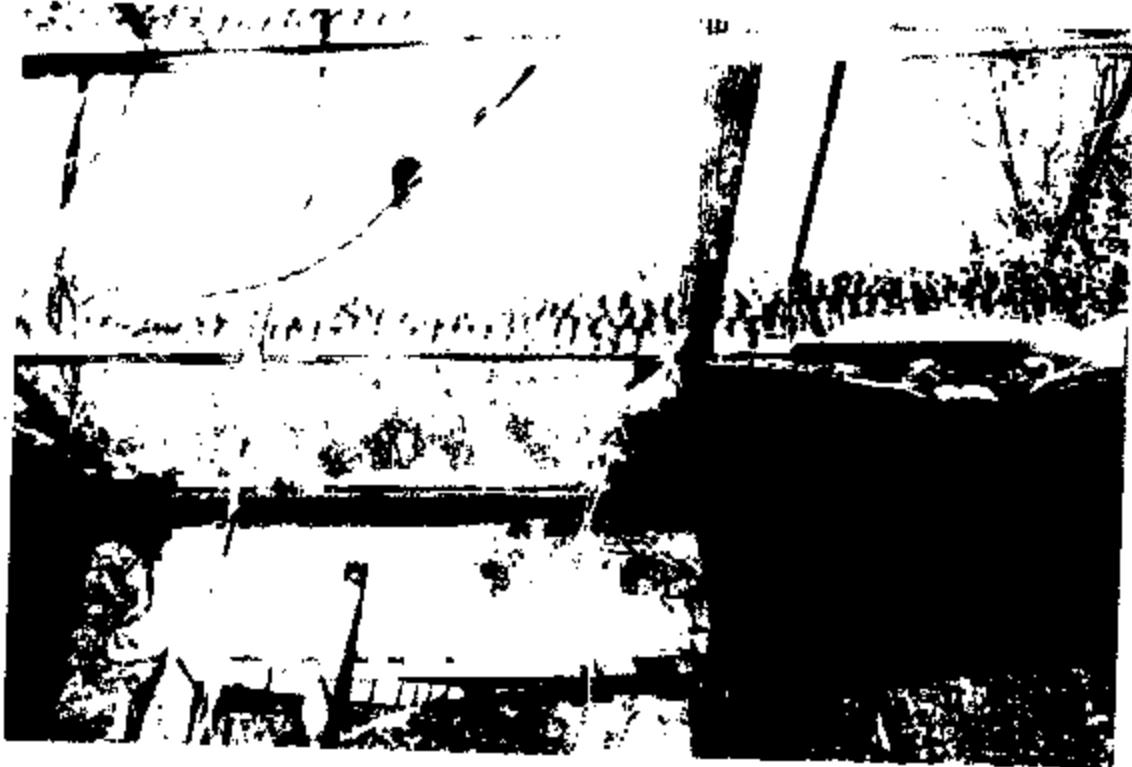
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ER02-025 20148