

EA02-025

FORD 10/27/03

LETTER TO ODI

APPENDIX M

BOOK 8 OF 22

PART A-D

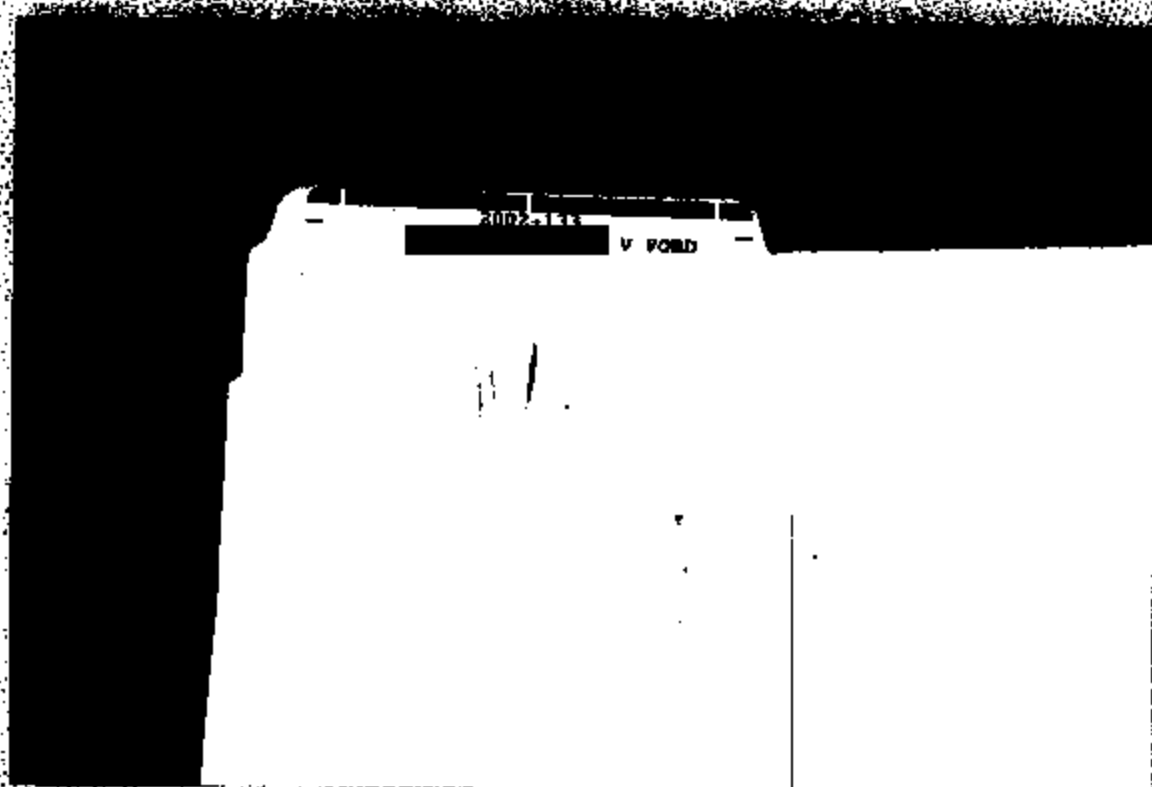
PART C

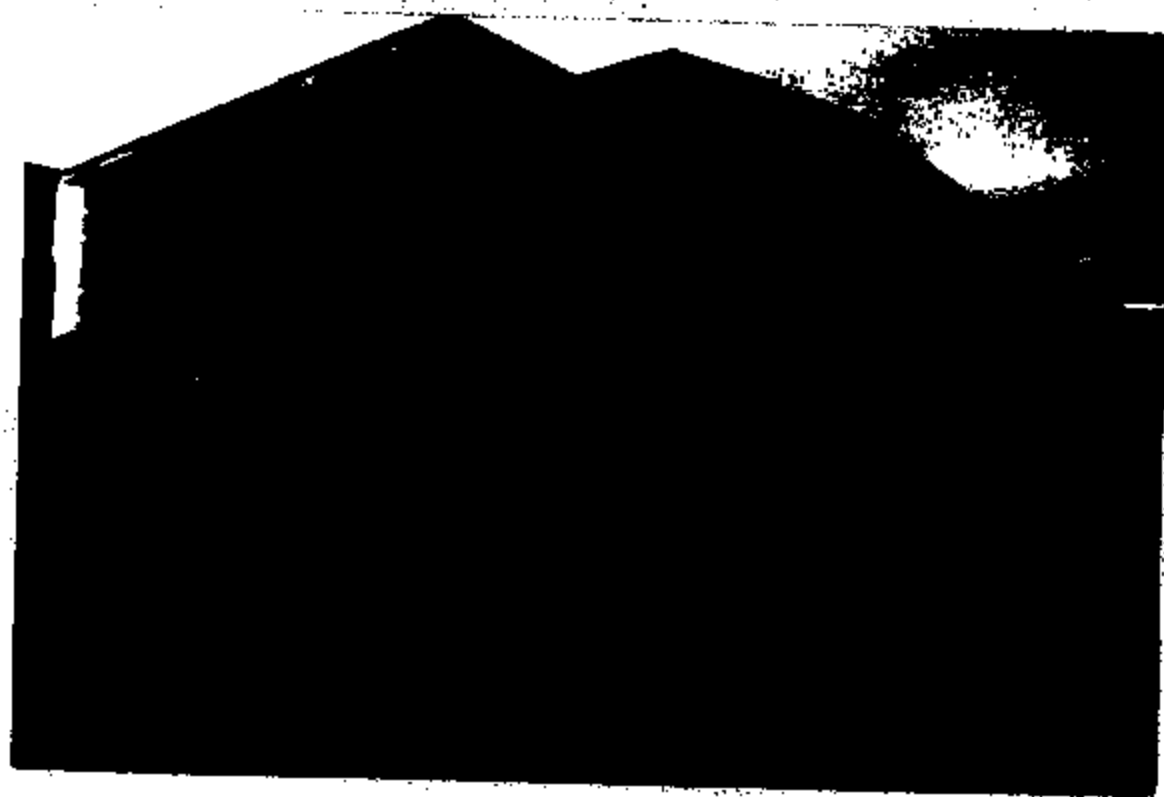
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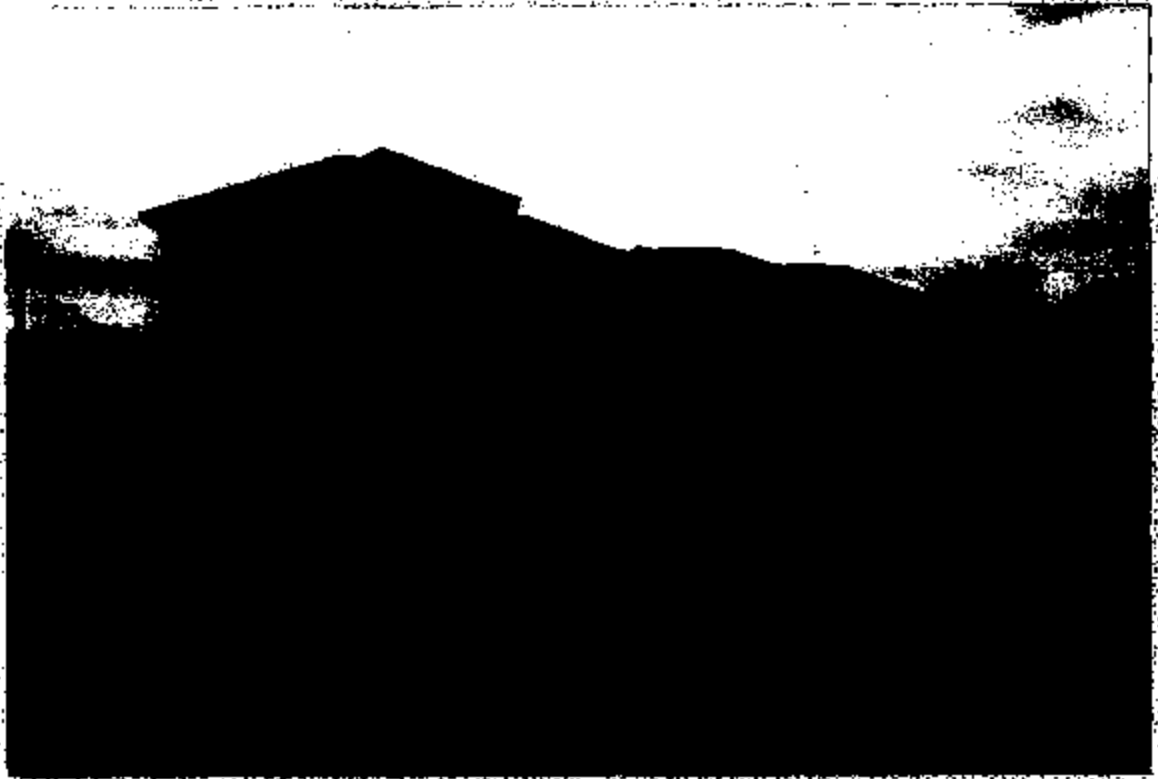
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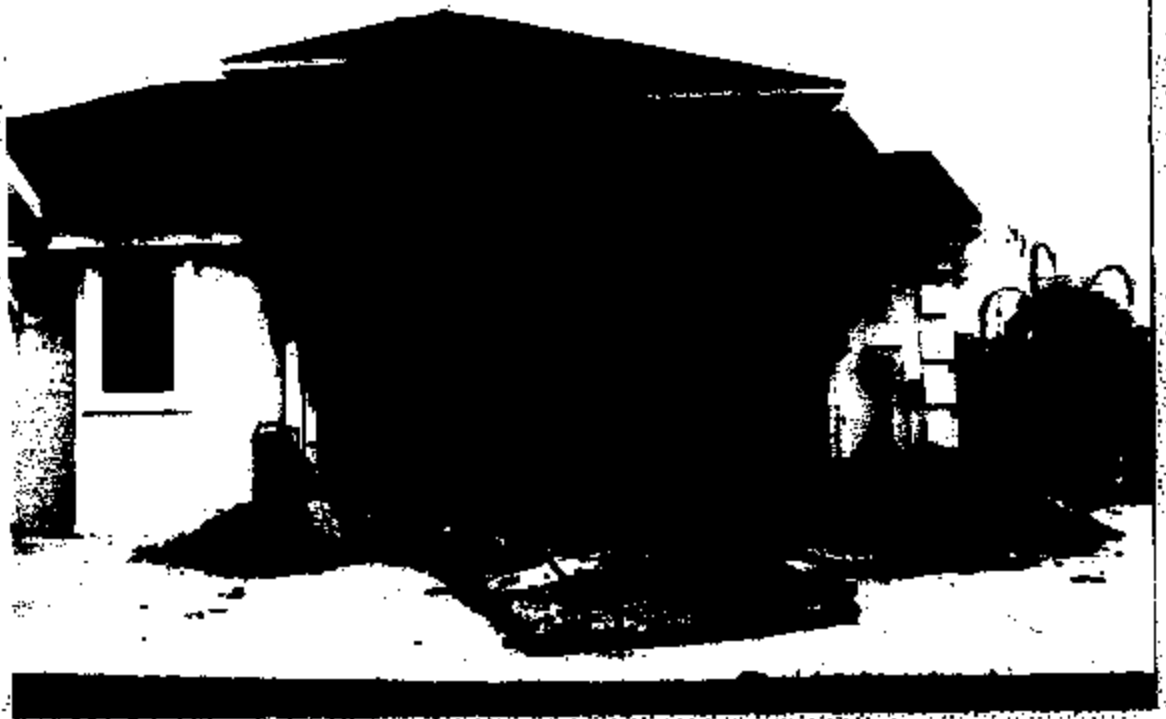
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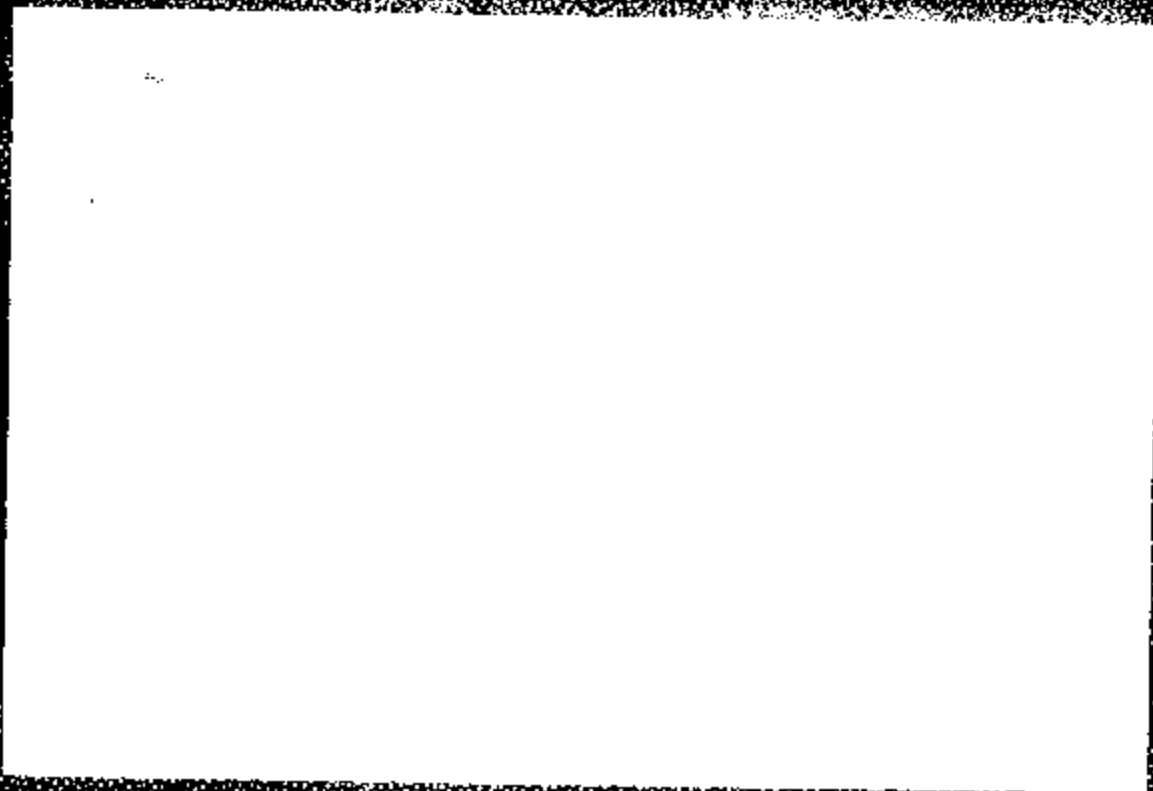


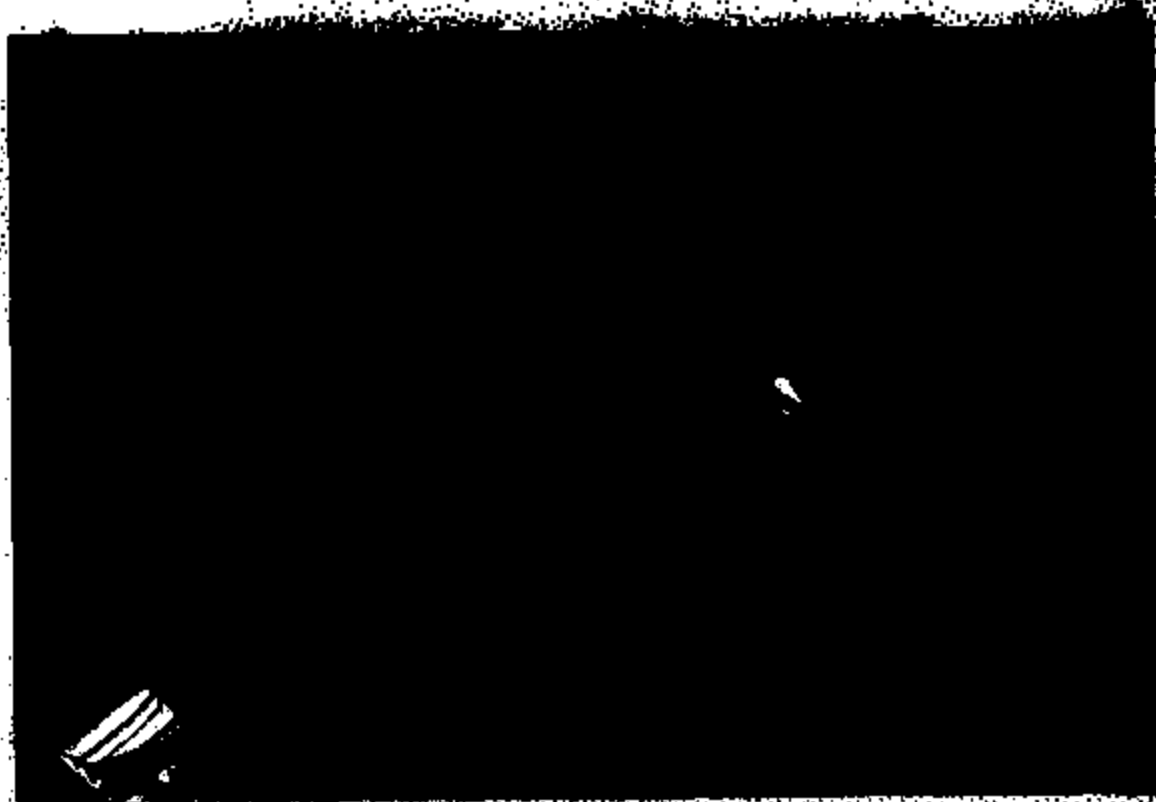














EVIDENCE FORM

Merlin Forensic Engineering, LLC

1000 S. 1st St.

77338

281 646 3941 281 646 3882 FAX

021188

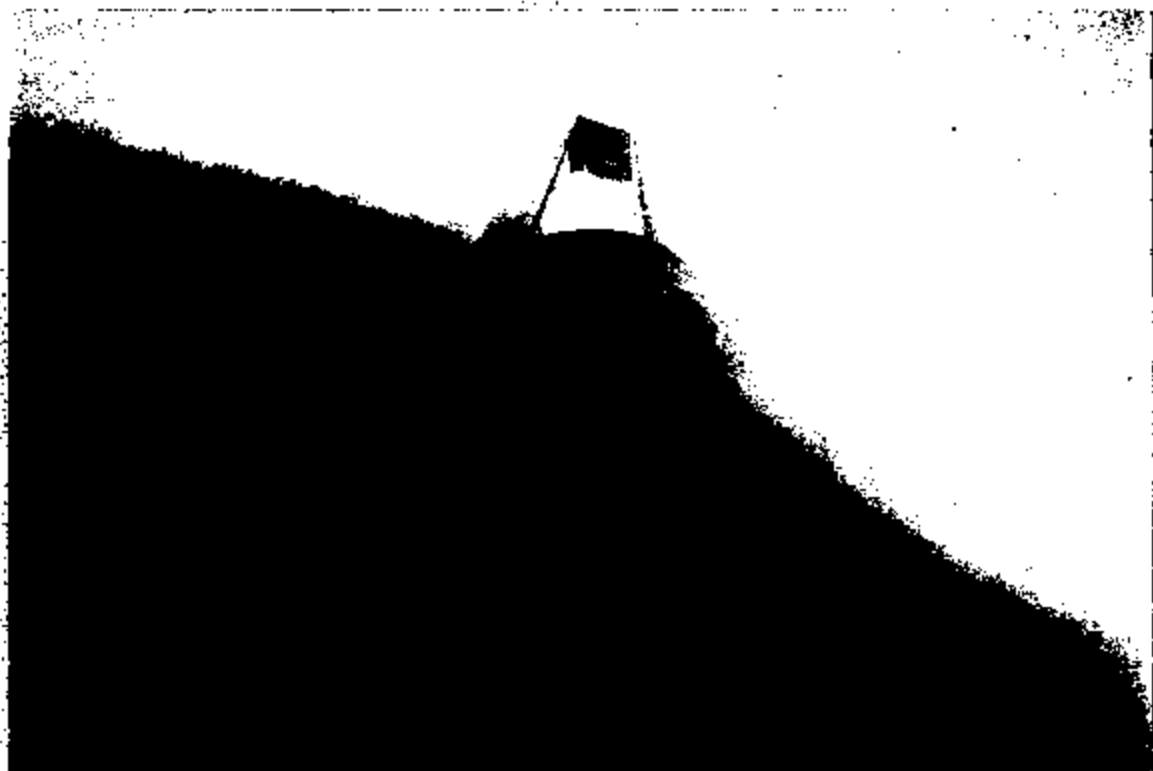
8 Nov 2002

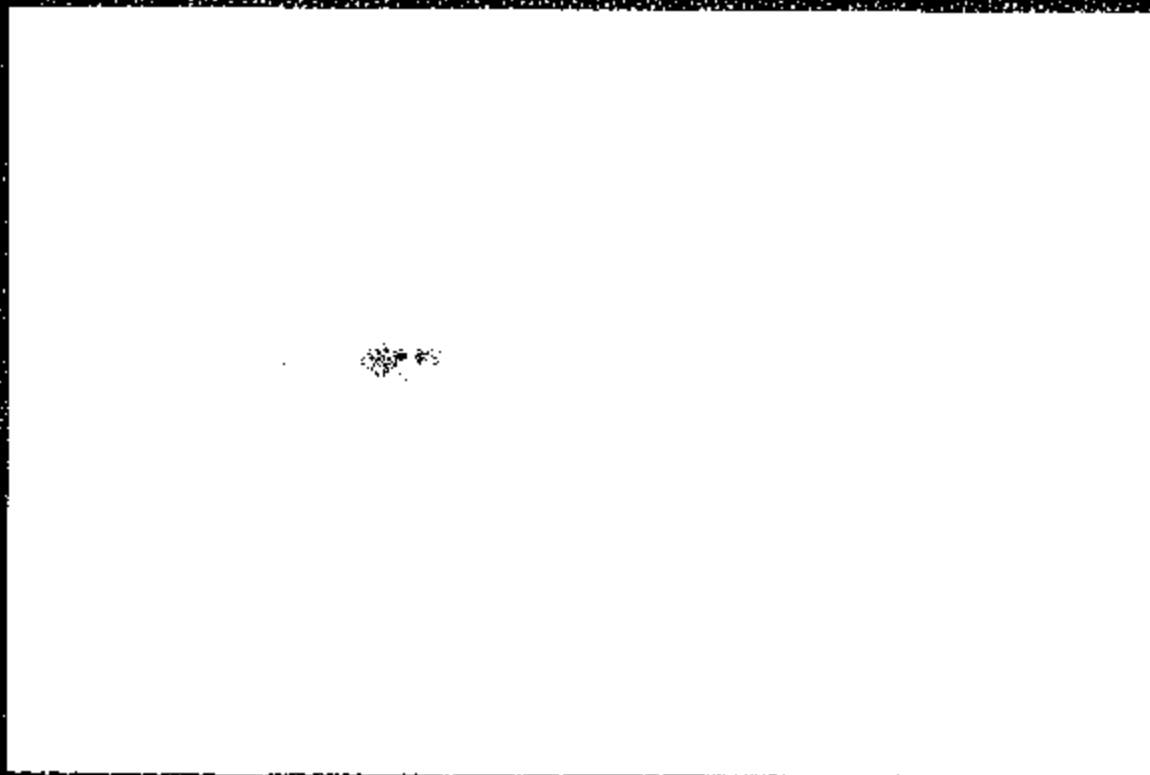
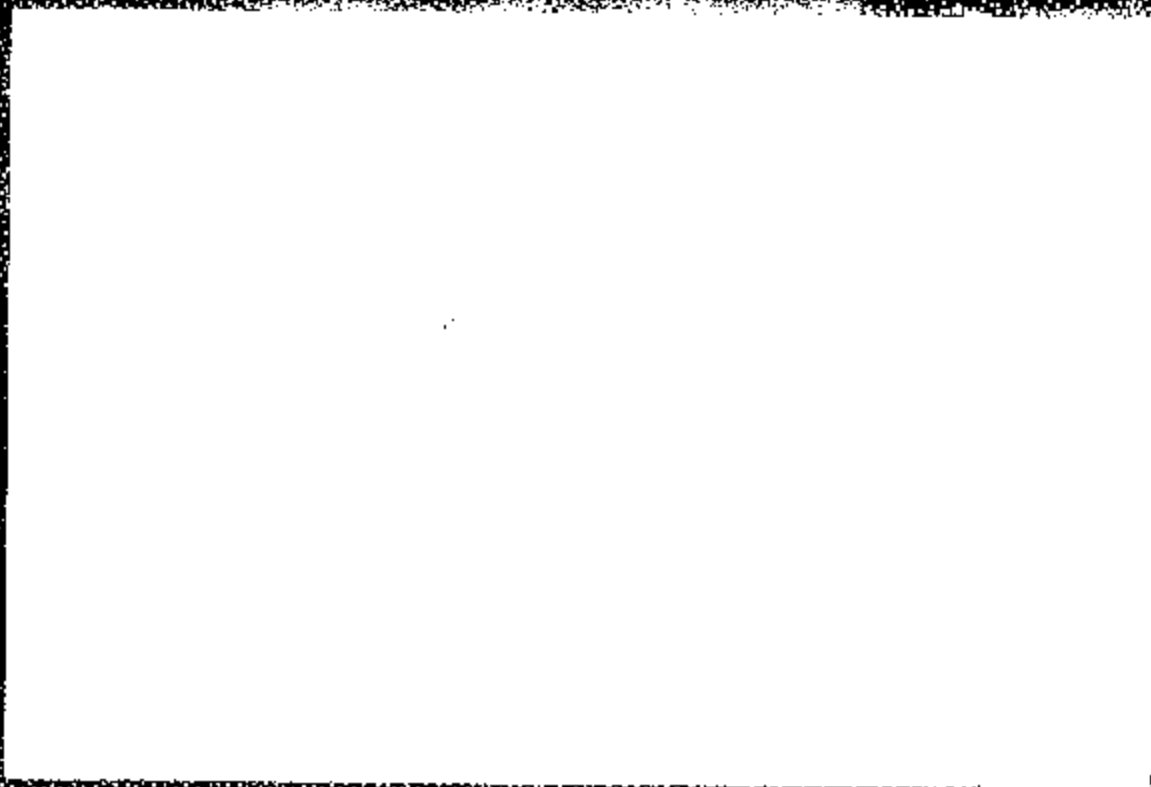
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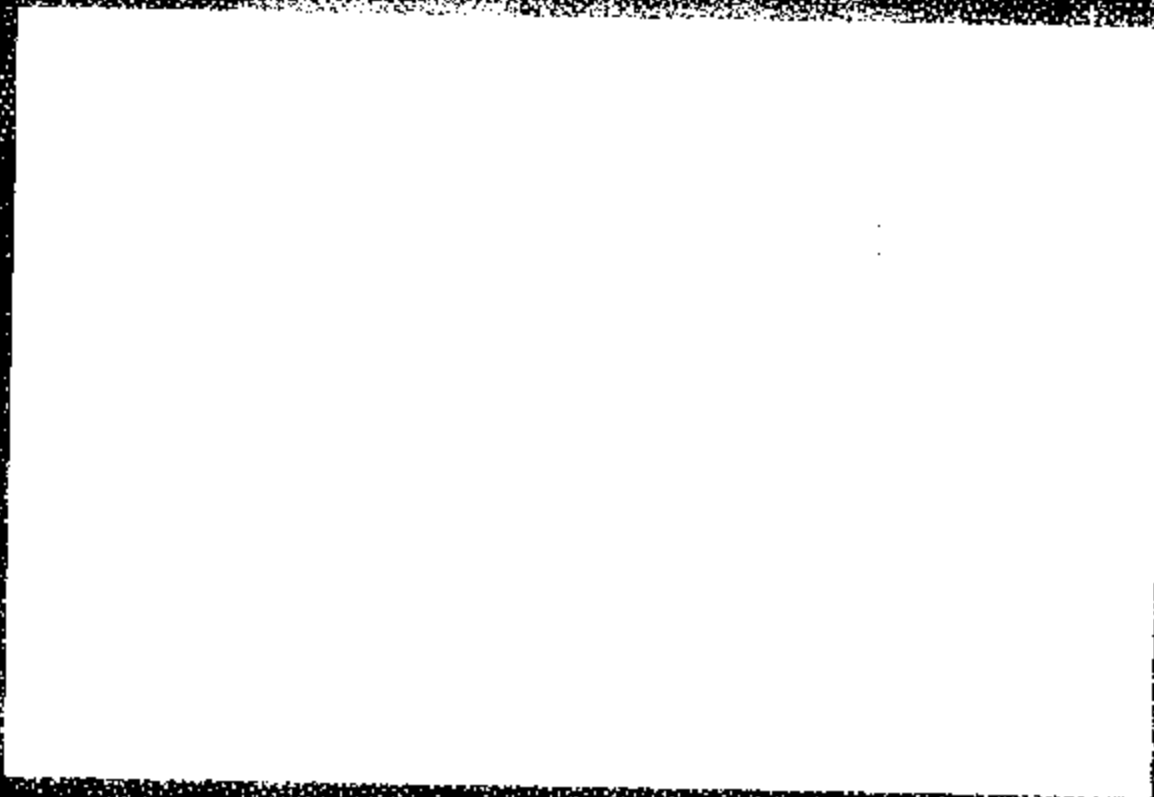
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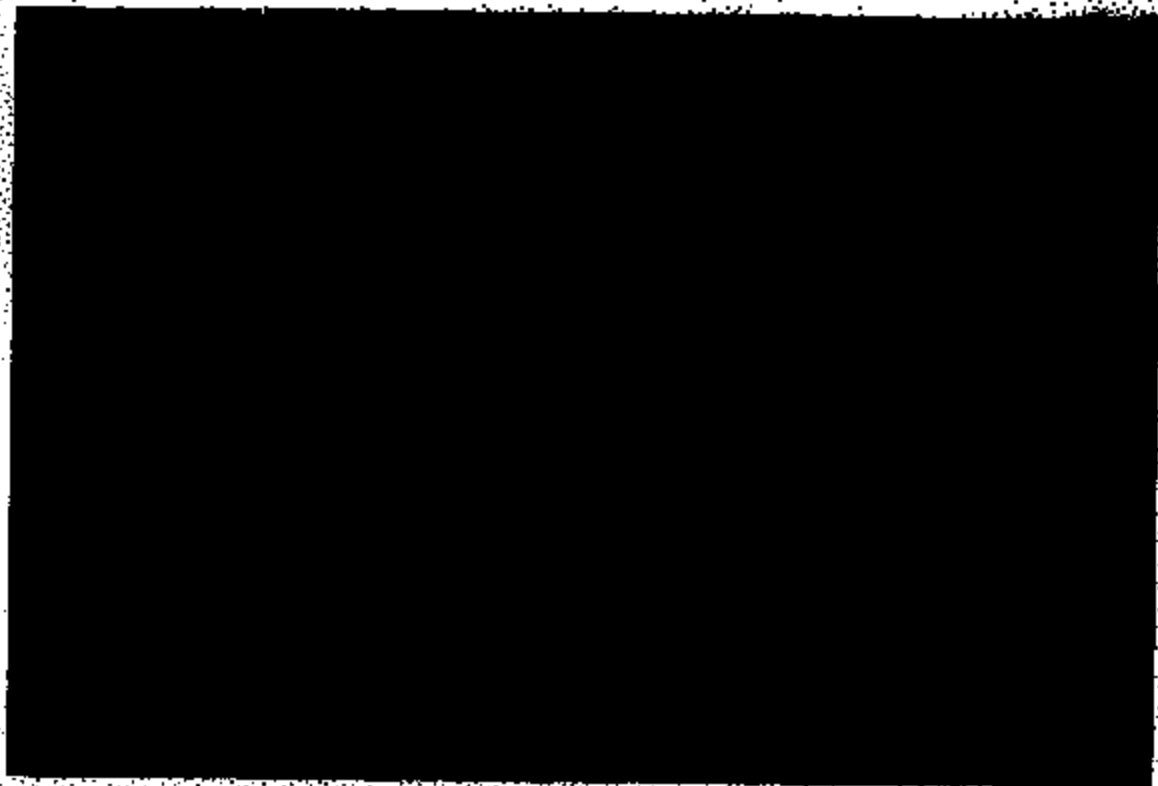
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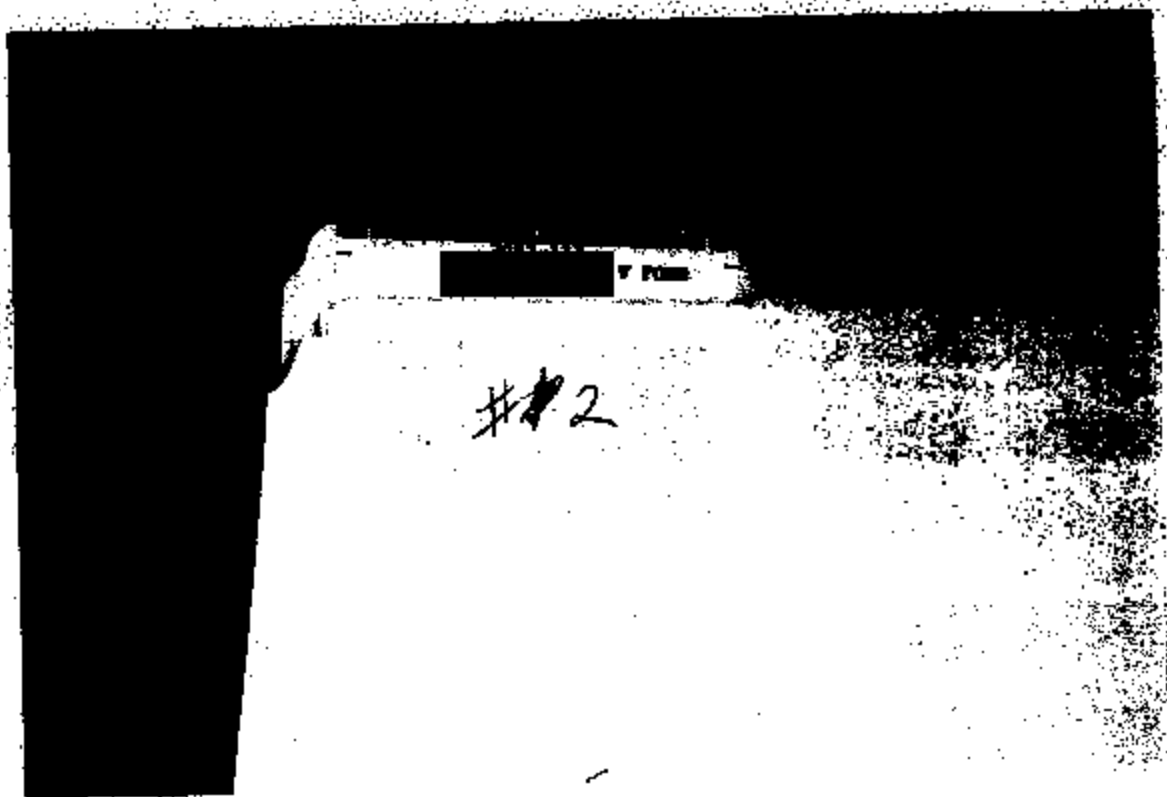
switch from speed control deactivation switch

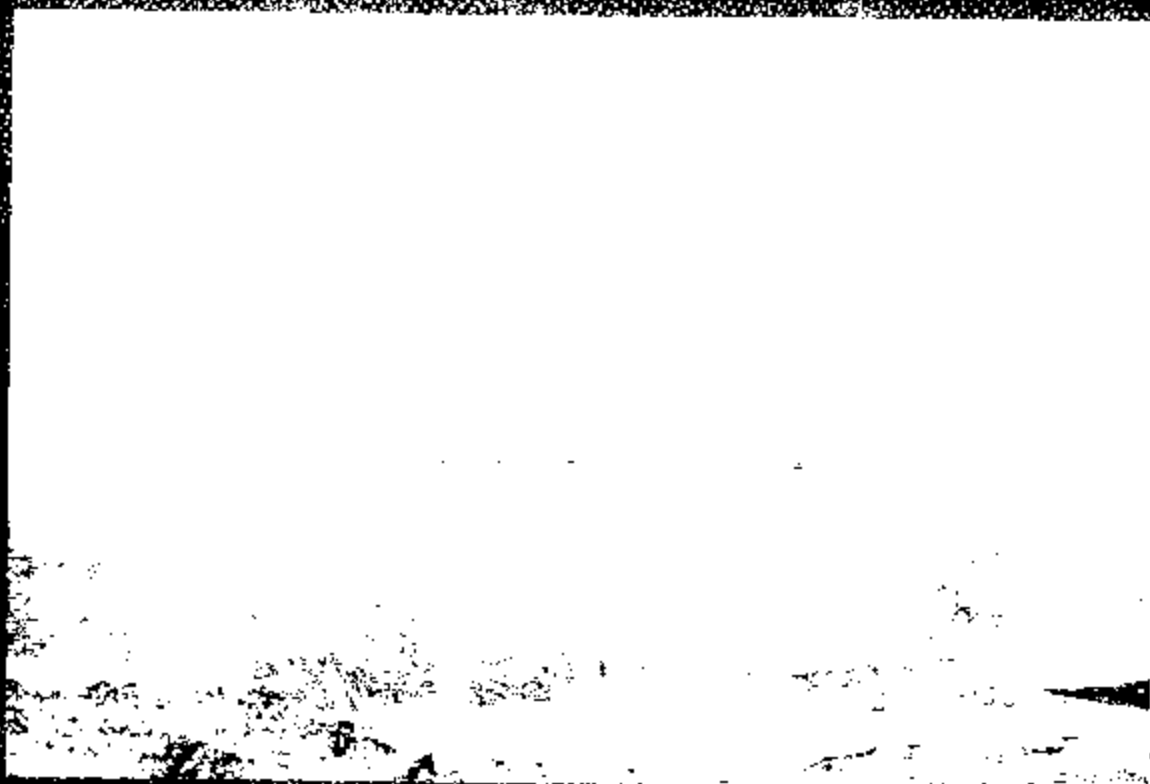


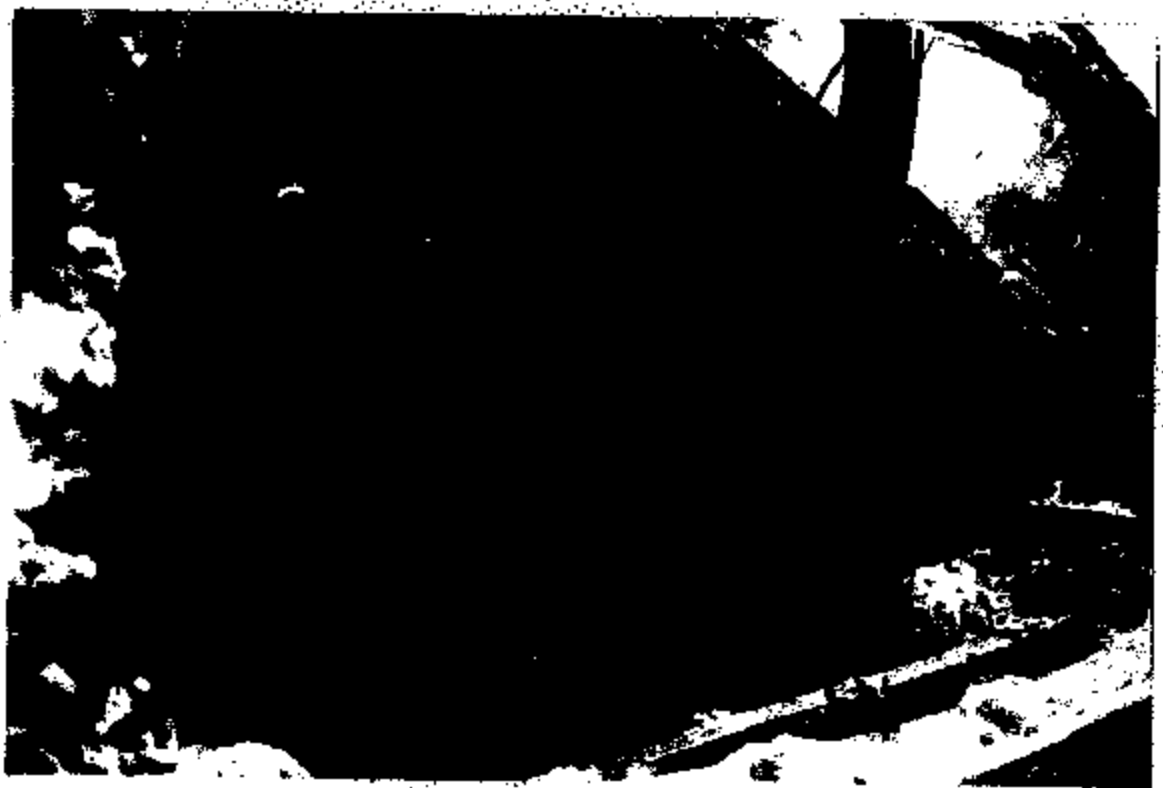






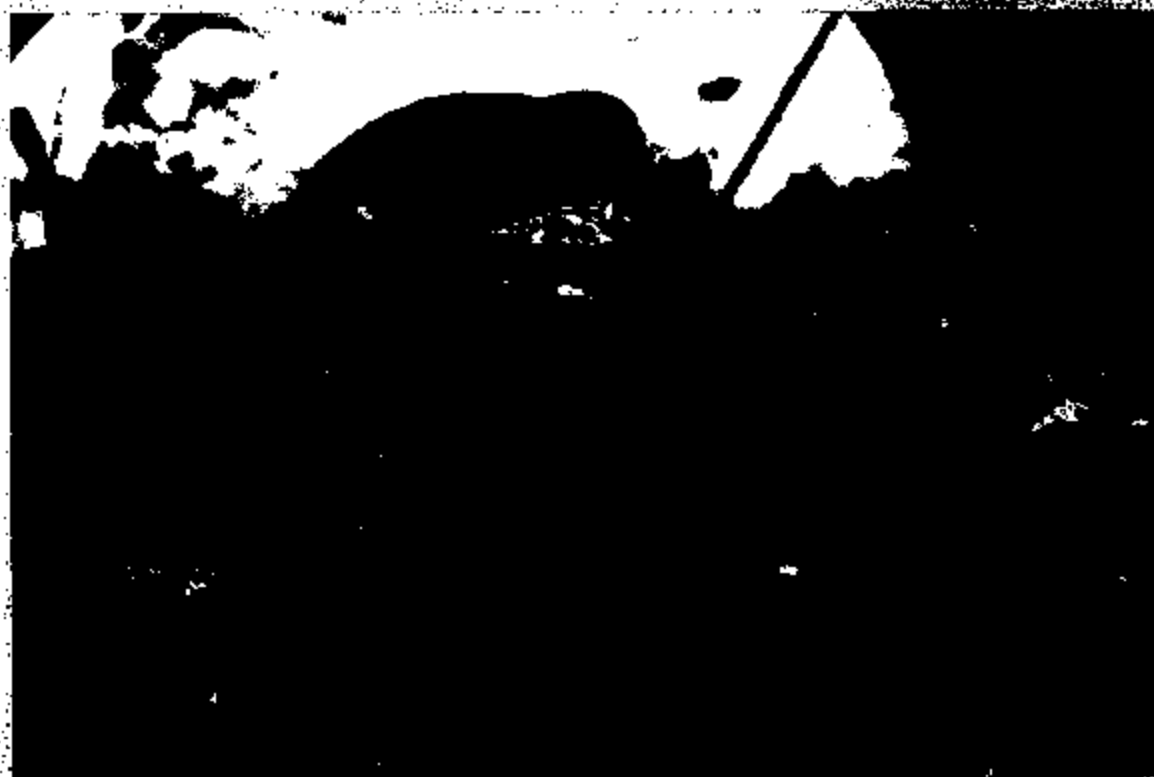








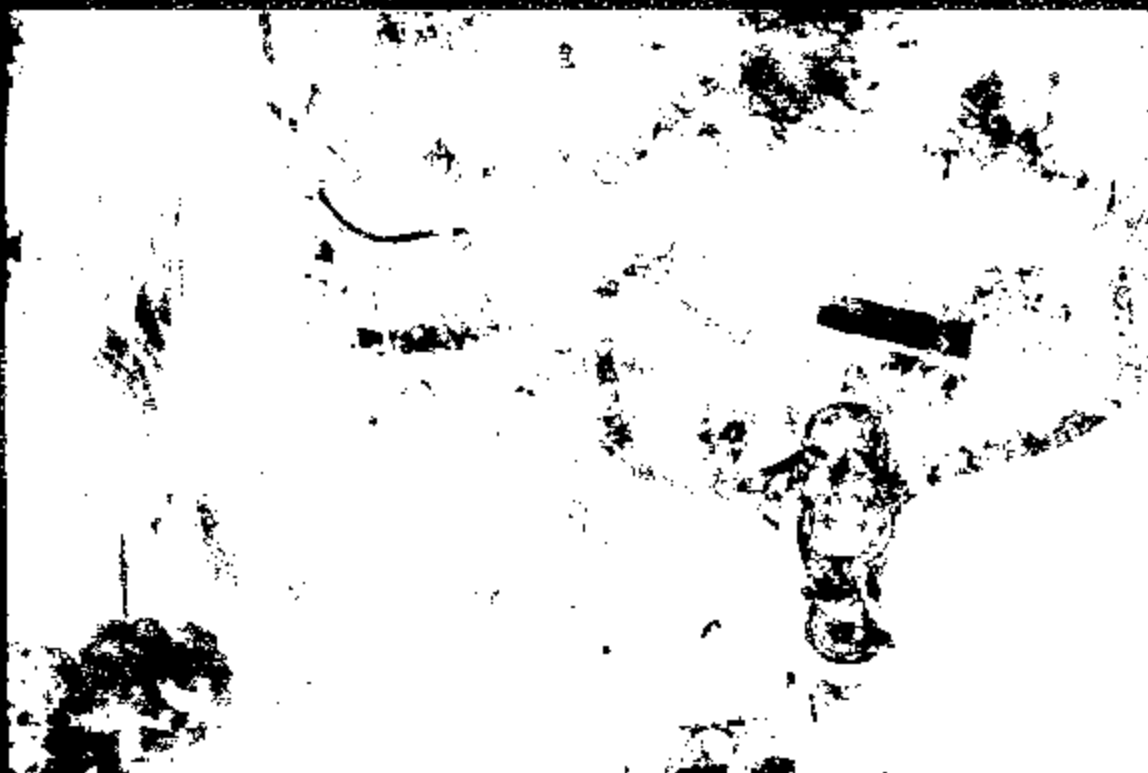
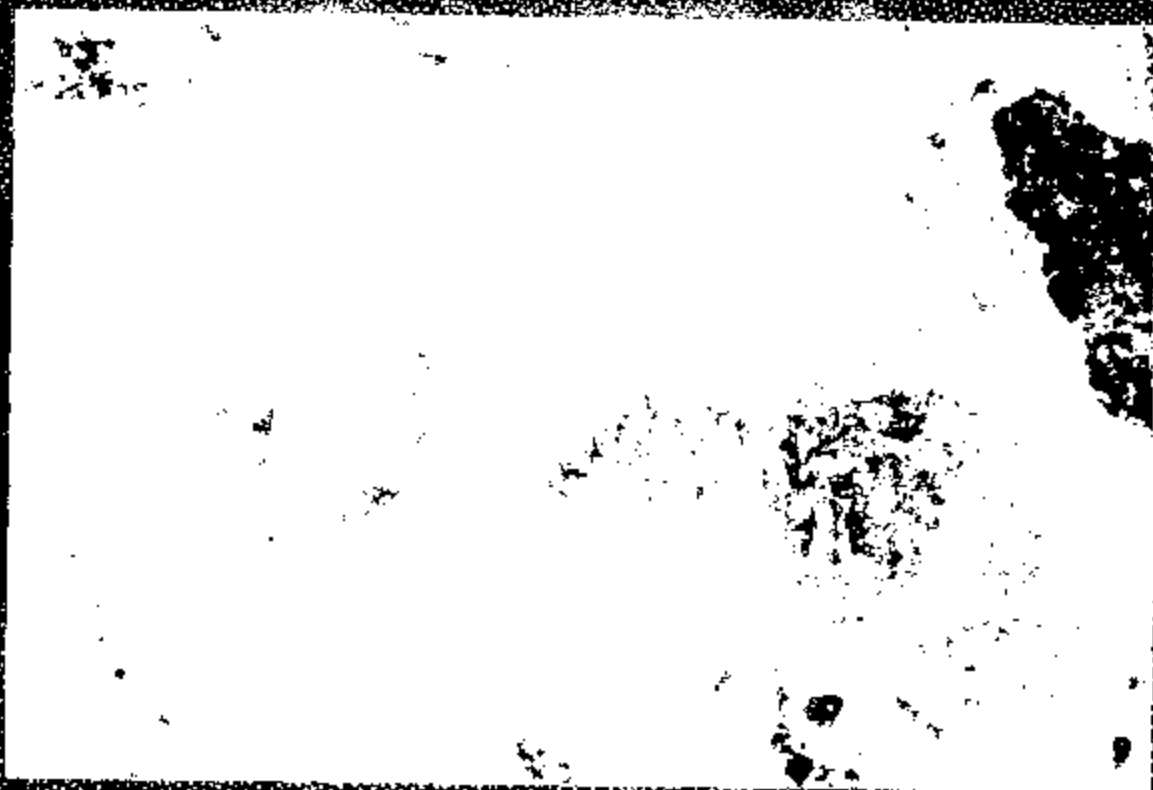


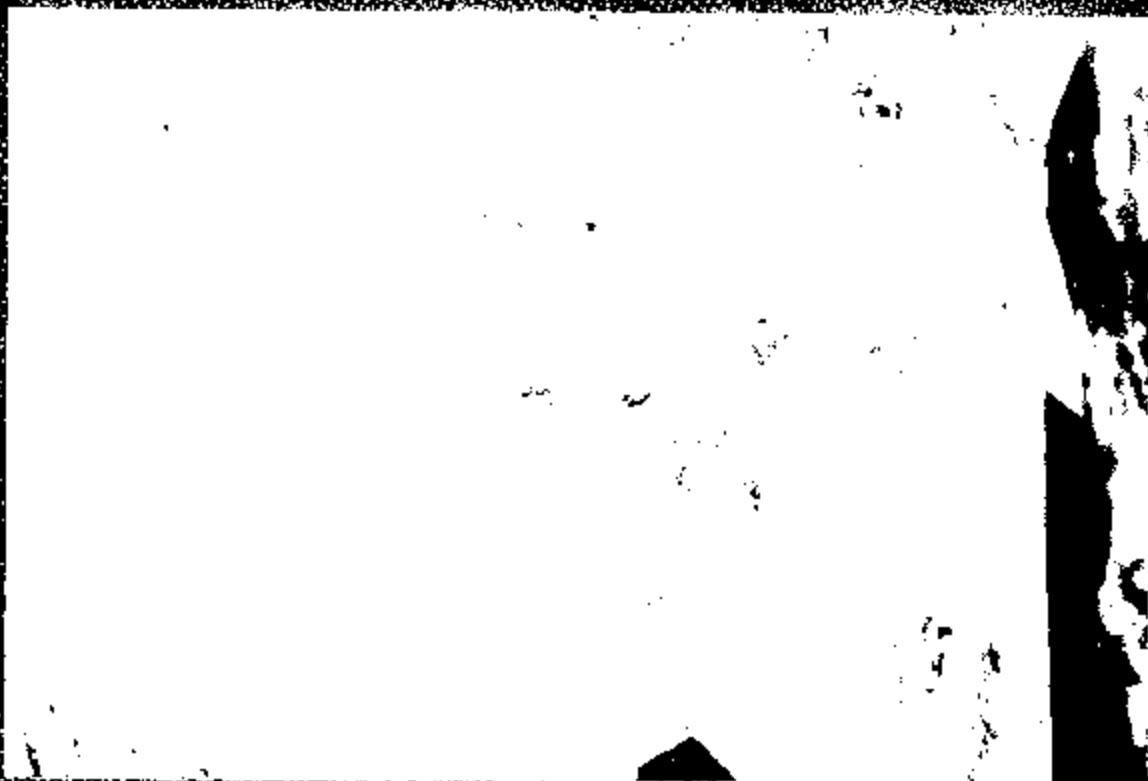


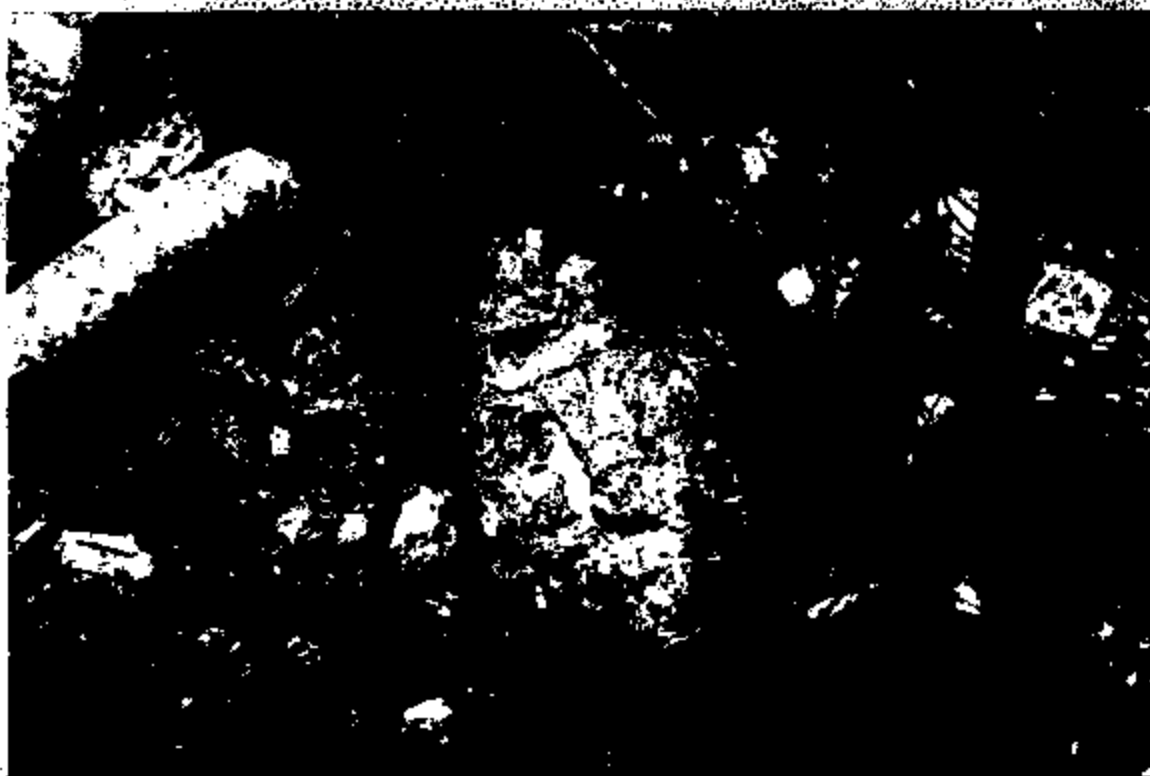






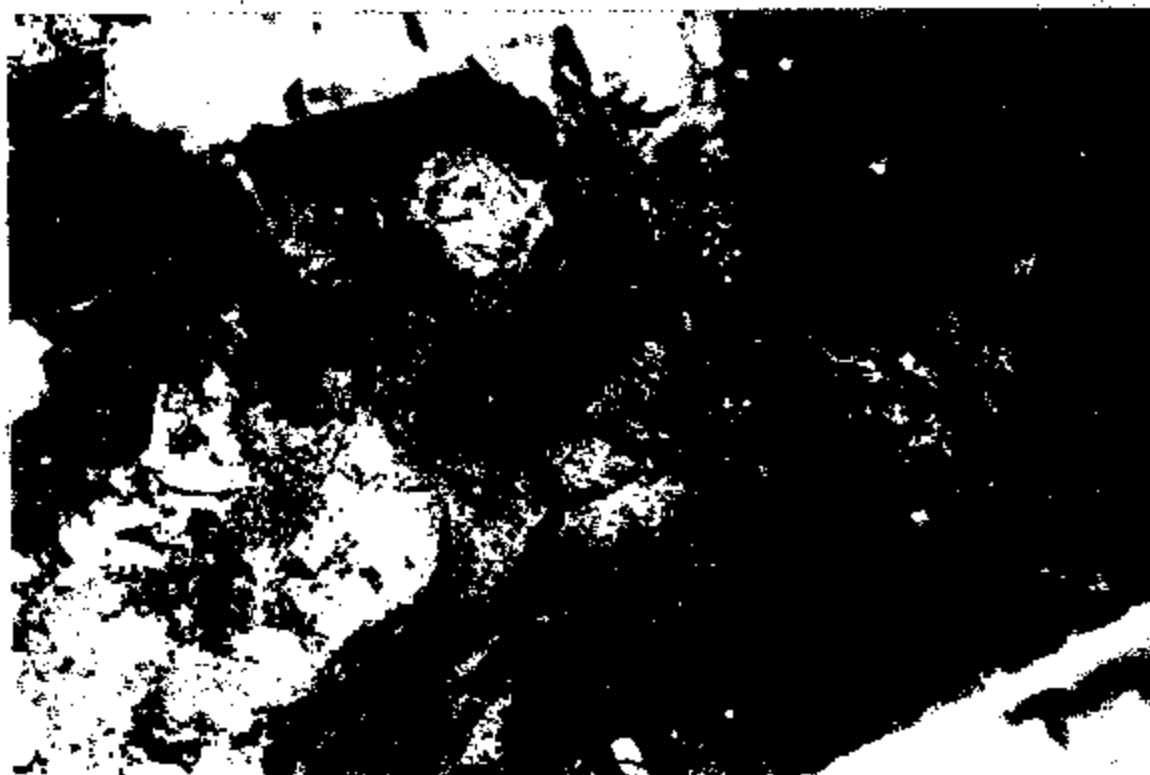




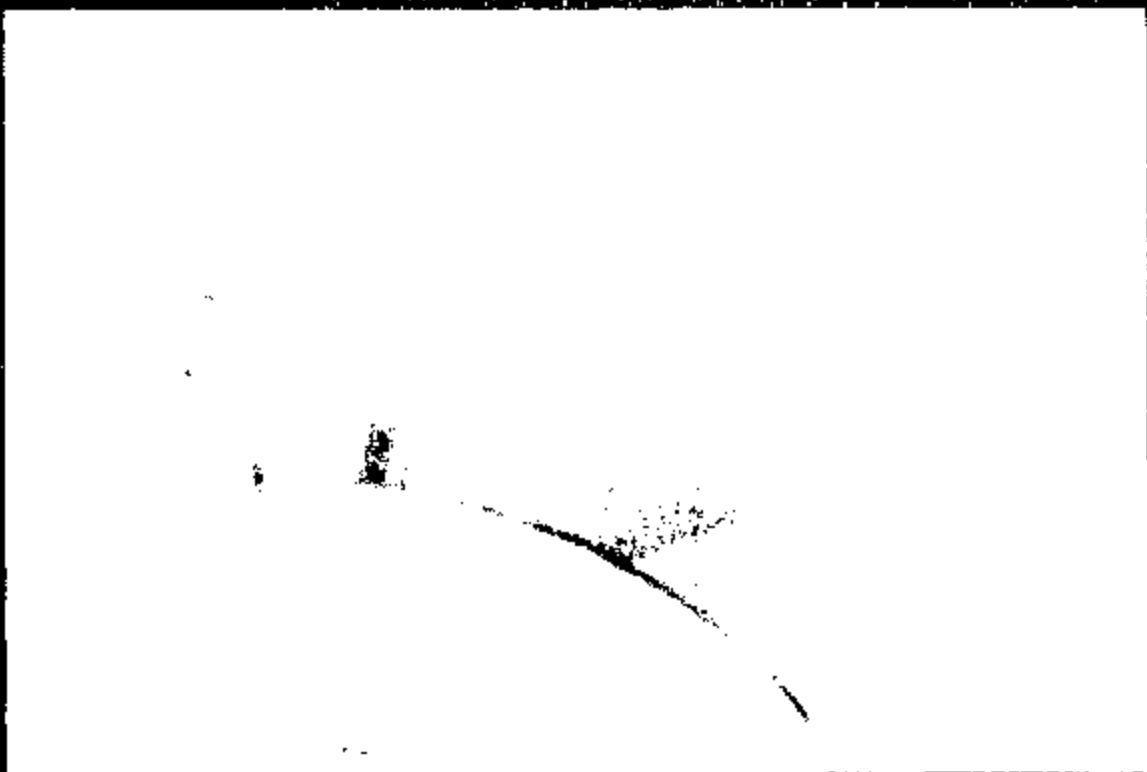
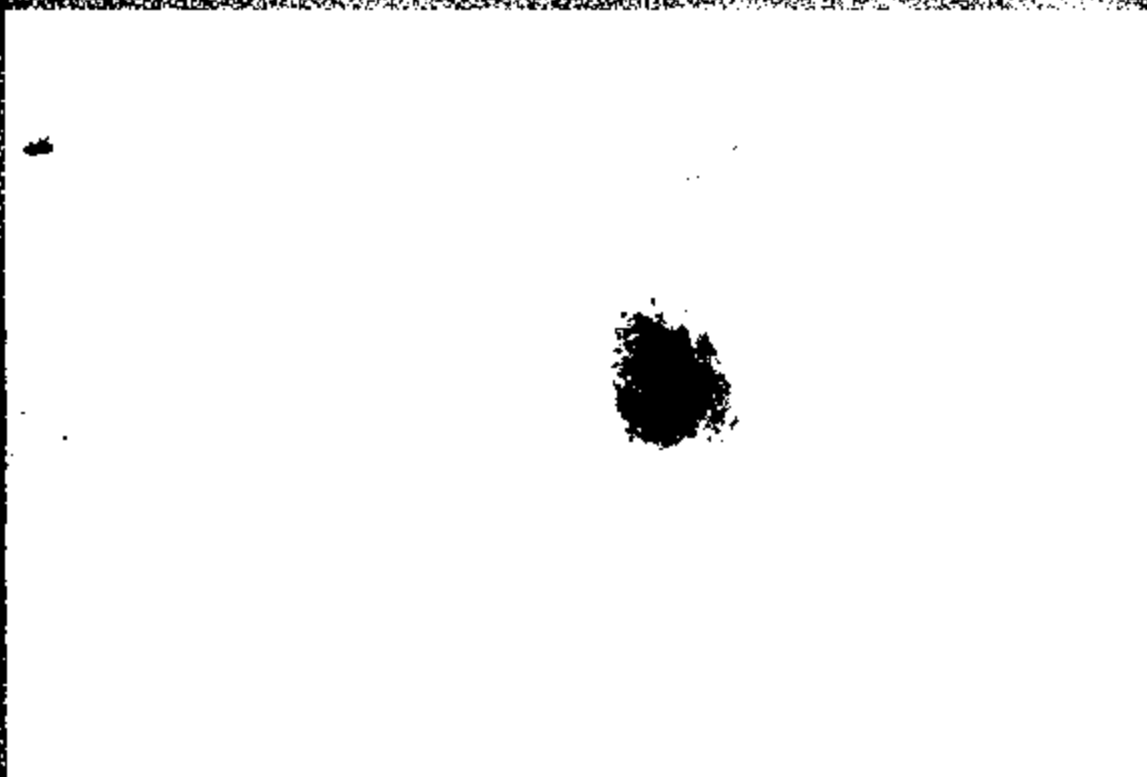








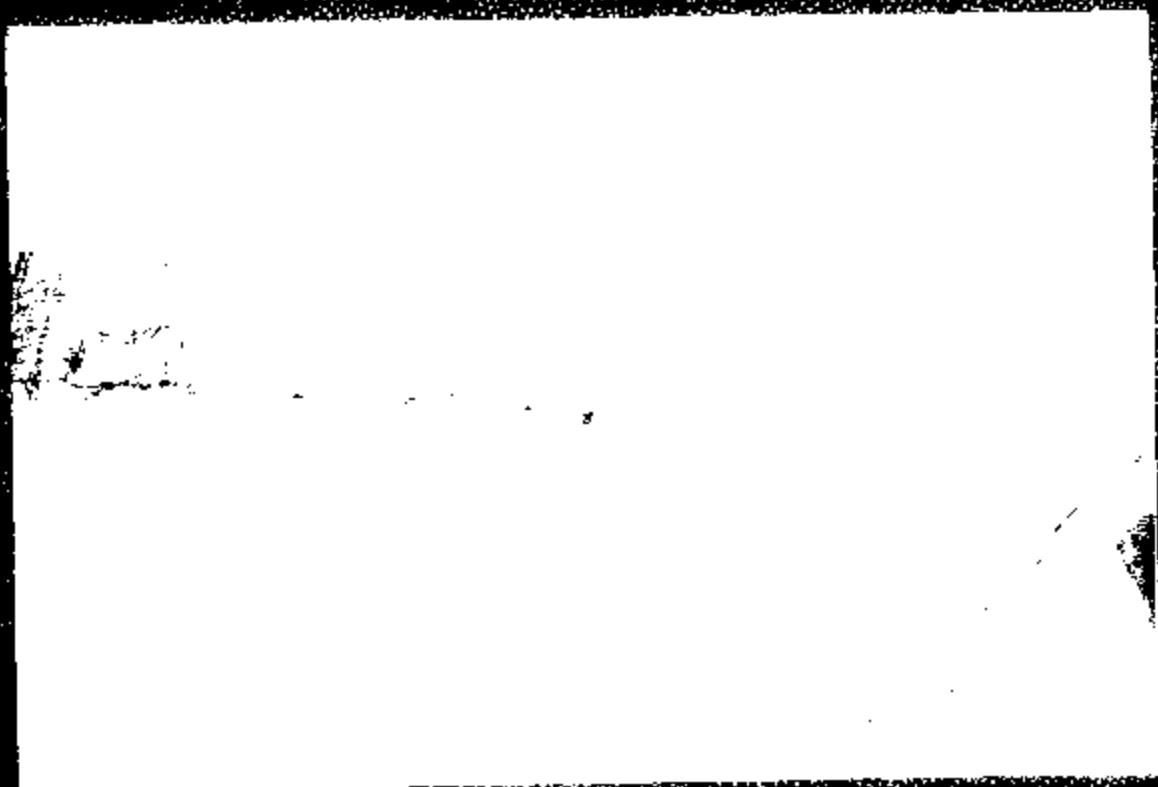
















Ford Motor Company

Office of the General Counsel

PRIVILEGED AND CONFIDENTIAL

Ford Motor Company
Parklane Towers West
Suite 300
Three Parklane Boulevard
Dearborn, Michigan 48128-2688

March 13, 2003

Allstate
P.O. box 21169
Roanoke, VA 24018
ATTENTION: RECOVERY DEPARTMENT

Re: Claimant: [REDACTED]
D/E: October 28, 2002
Y/Claim #: [REDACTED]

Dear Sir or Madam:

As you may be aware our expert inspected the vehicle in question at the site. His inspection revealed no evidence of a design or manufacturing defect present, which would have caused the accident to occur as alleged.

Therefore, we must respectfully deny this claim.

Please be advised that all necessary steps must be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

Sincerely,

Shawn L. Norton
Claims Analyst

PHILADELPHIA
ATLANTA
CHARLOTTE
CHERRY HILL
CHICAGO
DALLAS
LAS VEGAS
LONDON
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SAN DIEGO
SAN FRANCISCO
SEATTLE
WASHINGTON, DC
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WILMINGTON

A PROFESSIONAL CORPORATION

2300 BANKONE CENTER 1717 MAIN STREET DALLAS, TX 75201-7336
214.462.3000 800.448.1207 214.462.3299 FAX www.cozen.com

January 7, 2003

VIA FACSIMILE: (713) 435-2700
PERSONAL AND CONFIDENTIAL

Paul A. Gribak
Direct Phone 214.462.3365
Direct Fax 214.397.5473
pgribak@cozen.com

Christia Norfleet
Allstate Insurance Personal Lines
1500 CityWest Blvd., Suite 800
Houston, Texas 77042

Re: Insured: [REDACTED]
Claim No.: [REDACTED]
Loss Location: [REDACTED] Mission, Texas
Date of Loss: 10-29-02
Our File: 130878

Dear [REDACTED]

Please accept this as a status update with regard to the above-referenced file.

As you know, this file involves a fire loss to the home of your insured, [REDACTED] in Mission, Texas on October 29, 2002. Our experts, Ed Sanchez and Dave Reiter place the origin of the fire at the [REDACTED] 1994 Mercury Grand Marquis. Ford Motor Company manufactures the Mercury Grand Marquis. Ford has a recall on several Ford vehicles related to a cruise control brake deactivator switch, which is causing fires. However, the Mercury Grand Marquis which is the subject of our claim does not fall within the Ford recall. I have been advised by counsel for Ford that they will vehemently fight any claims arising out of vehicles that fall outside the recall.

We placed Ford Motor Company, Texas Instruments, and Dupont on notice of claim. In December we conducted a joint inspection of the vehicle. We have scheduled another joint inspection for Thursday, January 9, 2003. At this inspection, the vehicle will be removed and placed into storage. After that time, the fire scene will be released to the insureds so that demolition and re-building may begin.

We anticipate filing a lawsuit against Ford, Texas Instruments, and Dupont as a result of this fire. The insureds have hired their own counsel - - Norman and Mike Jolly - - who are handling several of these Ford deactivator switch claims. I do not have a handle on the amount of the in-

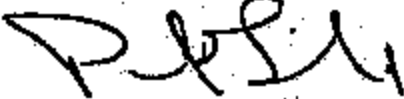
Christa Norfleet
January 7, 2003
Page 2

surety's uninsured loss. However, the insureds' counsel advised me that they are not willing to enter into a private agreement with us.

If you have any questions regarding the status of this matter, please do not hesitate to call me.

Sincerely,

COZEN O'CONNOR



By: Paul A. Grtako

PAG/jw

cc: James D. Dendinger (of the firm)
DALLAS: 977961 130878.000

11-04-02

11:18 AM

From: COZEN O'CONNOR

214-462-3000

T-876

P-002/100

F-52

PHILADELPHIA
ATLANTA
CHICAGO
CINCINNATI
DENVER
HOUSTON
LOS ANGELES
MANHATTAN
MIAMI
NEW YORK
SAN FRANCISCO
WASHINGTON, DC
WEST CONSHOHOCKEN
WILMINGTON

**COZEN
O'CONNOR
ATTORNEYS**

A PROFESSIONAL CORPORATION

2300 BANKONE CENTER 1717 MAIN STREET DALLAS, TX 75201-7303
214.462.3000 800.448.1307 214.462.3299 FAX www.cozen.com

November 4, 2002

VIA FACSIMILE: (713) 435-3700
PERSONAL AND CONFIDENTIAL

Paul A. Grinke
Direct Phone 214.462.3188
Direct Fax 214.462.3473
pgrinke@cozen.com

Christa Norfleet
Allstate Insurance Personal Lines
1500 CityWest Blvd., Suite 800
Houston, Texas 77042

Re: Insured:
Claim No.:
Loss Location:
Date of Loss:
Our File:

10-29-02
130878

Mission, Texas

Dear [REDACTED]:

This letter will acknowledge, with many thanks, receipt of the above referenced file for our review of subrogation potential. This case will be handled pursuant to the standard fee and cost agreement between Cozen O'Connor and Allstate, which is 25% of recovery pre-suit and 33 1/3% of recovery after a lawsuit is filed.

As you know, this file involves a fire loss to the home of your insured, Sandra Gonzalez, in Mission, Texas on October 29, 2002. I understand the insured's husband was the general contractor on this one-year old home. I retained Ed Sanchez of Fire Loss Analysts to conduct a cause and origin investigation into this loss. Mr. Sanchez anticipates inspecting the home on Tuesday, November 5, 2002.

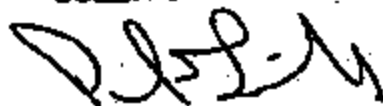
Once I conduct my factual and legal investigation, I will contact you to discuss subrogation potential for this file. Thanks again for this assignment, and I look forward to working with you on this file. Please call me if you have any questions.

EP02-025 24735

Christa Norfleet
November 4, 2002
Page 2

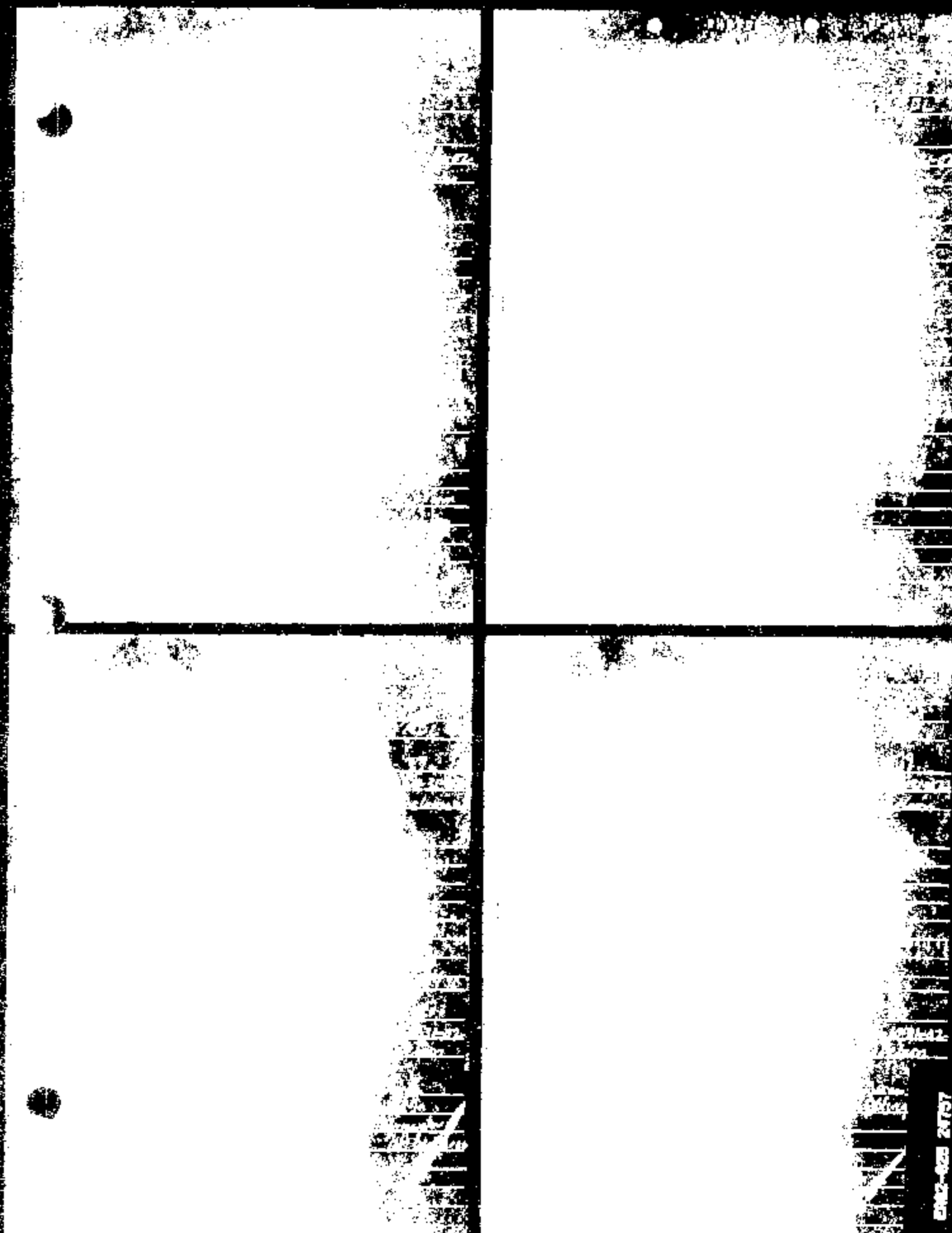
Sincerely,

COZEN O'CONNOR



By: Paul A. Griske

PAG/jw

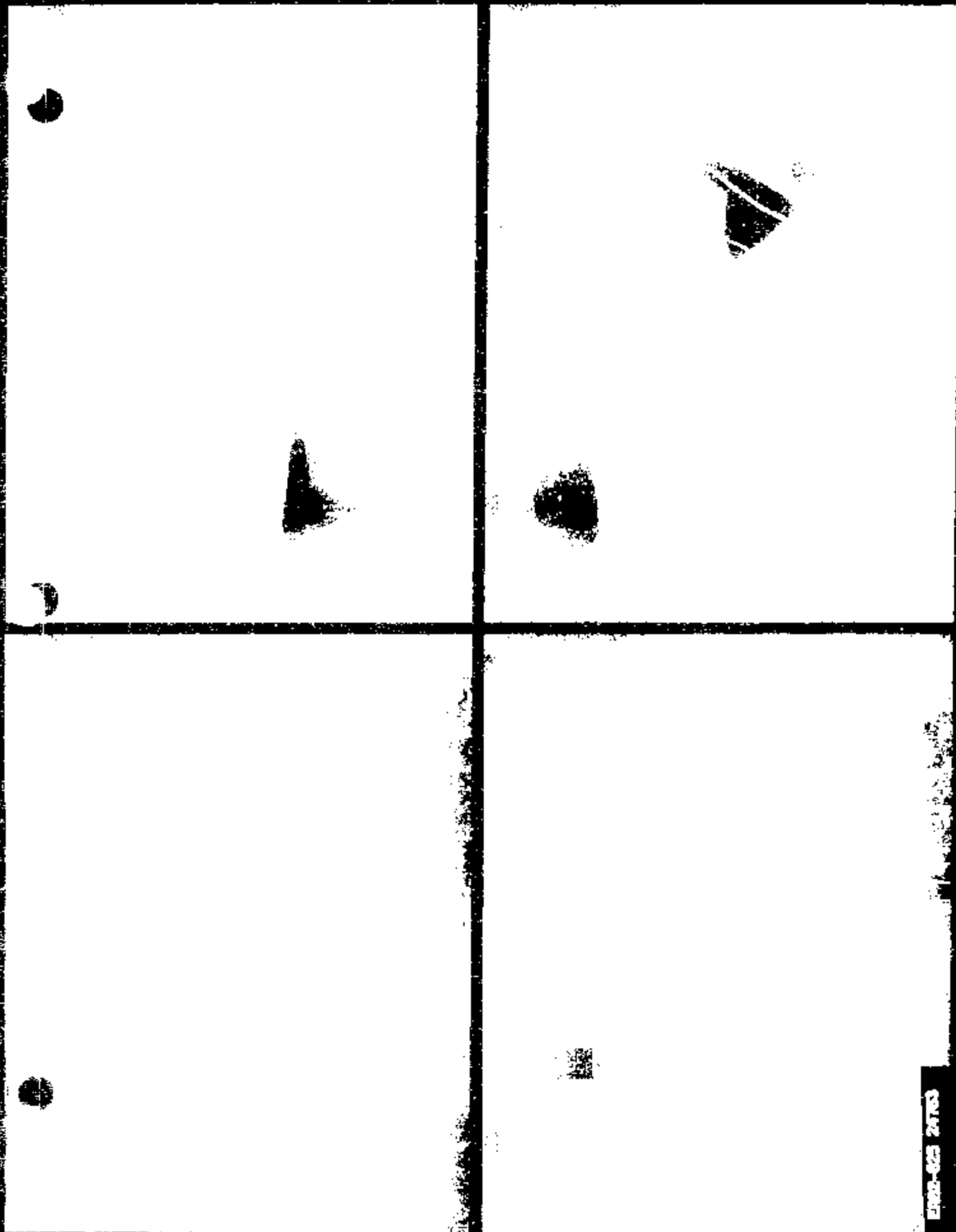


ENCLOSURE 2757

2062-825 24768

BM2-025 24701

1002-025 24702



2022-025 24705

PHOTOS

Company ALLSTATE INS. CO.

Date of Loss 10-29-02

Insured

Claim No.

Claimant

Adjuster

Policy No.

Our No.

Richard DeLeon
01-22998 RDL

Photo No.

81

Date Taken

10-31-02

By

R. DeLeon

Location and View

Alarm

Photo No.

Date Taken

10-31-02

By

R. DeLeon

Location and View

11-08-02

12:18pm

From: COZEN O'CONNOR

214-462-9288

T-550 P.002/003 F-003

PHILADELPHIA
ATLANTA
CHARLOTTE
CHICAGO
DALLAS
LAS VEGAS
LONDON
LOS ANGELES



NEW YORK
MINNEAPOLIS
SAN DIEGO
SAN FRANCISCO
SEATTLE
WASHINGTON, DC
WEST CONSHOHOCKEN
WASHINGTON

A PROFESSIONAL CORPORATION

2300 BANKONE CENTER 1717 MAIN STREET DALLAS, TX 75201-7335
214.462.9000 800.448.1207 214.462.9299 FAX www.cozen.com

REDACTED

November 6, 2002

VIA FACSIMILE: 313/390-2107

Paul A. Grinke
Direct Phone: 214.462.3185
Direct Fax: 214.397.3473
pgrinke@cozen.com

Shawn L. Norton
Office of the General Counsel
Ford Motor Company
Suite 400
Parklane Towers West
Dearborn, Michigan 48126-2566

REDACTED

Re: Insured: [REDACTED]
Claim No.: [REDACTED]
Loss Location: [REDACTED] Mission, Texas
Date of Loss: 10-29-02
Our File: 130878

Dear Ms. Norton:

This letter is to inform you that Cozen O'Connor has been retained by Allstate Insurance Company (Allstate) in connection with a fire damage loss that occurred to the home owned by its insured, [REDACTED] on October 28, 2002. Pursuant to payments made and/or to be made between Allstate and [REDACTED], Allstate is entitled to assert claims against any third parties that may be responsible for the damages.

On October 28, 2002, a fire occurred at the home occupied by [REDACTED] Mission, Texas. Our investigation revealed the fire originated in a 1994 Mercury Grand Marquis which was being worked on by a tenant of [REDACTED]. As a result of this fire damage loss, our insured sustained substantial damages.

THIS LETTER IS TO PUT YOU ON NOTICE of our subrogation interest and our potential claim against Ford/Mercury for the amount of damages Allstate is called upon to pay plus any applicable deductibles and/or uninsured losses incurred by [REDACTED]

Shawn L. Norton
November 6, 2002
Page 2

Please forward this letter to your insurance agent, your liability insurance carrier, and any other insurance carrier with whom you may have insurance. Please call me immediately to discuss this matter and schedule a joint inspection.

I look forward to hearing from you.

Sincerely,

COZEN O'CONNOR


By: Paul A. Grinke

PAG/jw

DALLAS11/06/02 13:11:00

487327

419



Chere

1002-825 14000

Office of the General Counsel

Ford Motor Company
Parklane Towers West
Suite 400
Three Parklane Boulevard
Dearborn, Michigan 48126

November 18, 1988

California State Auto Assoc.
P O Box 920
Suisun City, CA 94585
ATTENTION: Brandon Stevens

Re: D/E: September 8, 1987
Y/Claim #: 23B121282

Dear [REDACTED]

Following a review of the facts and circumstances surrounding this event, Ford Motor Company finds no evidence of a manufacturing or design defect, therefore, we must deny liability for this claim.

Please be advised that all necessary steps must be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,

Nadine Grabowski
Claims Analyst

ldr

2002-025 14100



California State Automobile Association Inter-Insurance Bureau

Robert Madurski
Ford Motor Company
Parklane Towers West, Suite 400
Three Parklane Boulevard
Dearborn, MI 48126-2568

Re: Our Insured: [REDACTED]
Our Claim No.: [REDACTED]
Date of Loss: 09-08-1997

Dear Mr. Madurski:

Please reopen your file.

This will confirm our subrogation interest arising from this loss. We have settled the claim with our insured and request payment directly to California State Automobile Association Inter-Insurance Bureau (CSAA-IIB).

Repairs	\$2185.26
Tow	110.00
<u>TOTAL</u>	<u>\$2295.26</u>

Insured Paid	\$ 879.51
CSAA Paid	1415.75

On behalf of our insured, I would like to respond to the marked off items submitted by Ford Motor Company. I have enclosed the form as a reference. I will respond to each item by number.

2. The owner's son parked the car at the home. After the car was parked flames started on the right front tire.
3. No police or fire report made.
4. No injuries
5. 1992 Ford Crown Victoria LX, VIN-2FACP74WXNX152513
6. Mileage 100,171
7. Photos enclosed
8. No photos of interior
9. No photos of accident scene showing the grade of the road.
10. Alleged defect: Calipers.

5902-025 14101

- 11. Estimate and photos
- 12. Part was replaced
- 13. Location of part is unknown
- 14. Estimate and proof of payment enclosed
- 15. Documents to support service history enclosed
- 16. None
- 17. Part not available for inspection
- 19. Yes
- 20. No
- 21. No
- 24. Not used vehicle, purchased new at Sun Valley Ford Concord, CA on September 30, 1992.

Please inform me of Ford's decision concerning this claim. Thank you.

Please mail to: CSAA
PO Box 920
Suisun City, CA 94585
Subro Dept., W.C.

Sincerely,



Brandon Stevens
Subrogation Department
(925) 280-3158

[illegible]

94-2221644

Central Auto
2025 Telegraph Ave.
Oakland, California. 94612
PHONE - 510-452-1789 FAX - 510-452-0184

Care & Experience

INVOICE

001288

AKO43830

INVOICE 3624

Print Date: 08/23/97

Roden, CA
Home

1992 Ford - Crown Victoria LX

Odometer In: 100171

Lia #:

Unit #:

Vin #: 2FACP74W7XNX152513

Part Description/Number	Qty	List	Extended	Labor Description	Extended
20. SENSOR, Wheel Speed (ABS) 1990-93 Crown Victoria Front FOVY 2C204 A	2.00	71.91	143.82	TROUBLESHOOT RIGHT FRONT BRAKE FOR STICKING AND GETTING HOT.	65.00
CALIPER ASSY. W/PADS, REMAN. R988	1.00	95.90	95.90	Removed all wheels and found that all 4 showed signs of brakes getting hot. Right front has burned backing plate (part is made out of plastic) and ABS speed sensor. Left side has burned backing plate also. Front rotors are heat checked. Front pads have also been damaged by heat. Rear rotors and pads did get hot but are probably ok. No evidence of oases. Calipers at one point got hot and stuck.	
CALIPER ASSY. W/PADS, REMAN. R987	1.00	95.90	95.90	Brake fluid got hot and caused pedal failure. Recommend replacing caliper assemblies, rotors, backing plates, and ABS speed sensor. Also flush and bleed brake system with fresh brake fluid. After above repairs made, road test and check.	
ROTOR 141621	2.00	92.51	185.02	SENSOR, WHEEL SPEED (ABS) - R&R [B]	78.00
BACKING PLATE F1VY2K004B	1.00	19.95	19.95	1987-97 Front Crown Victoria both sides	
BACKING PLATE F1VY2K005B	1.00	19.92	19.92	CALIPER, FRONT - R&R [B]	156.00
BOOT, TIE ROD END 705-840	2.00	5.50	11.00	1974-97 Both Includes: Bleed system and replace pads if necessary. Also replace burned up backing plates.	
TIRE- BALANCED AND INSTALLED 22570R/S	1.00	154.56	154.56	BRAKE SYSTEM BLEED	39.00
BOOSTER F1VY2005B	1.00	295.00	295.00	Combination: Brake System - Bleed w/ABS and fill with fresh brake fluid.	
MASTER CYLINDER 12627	1.00	329.44	329.44	ROTOR (DRG), FRONT - R&R [B]	65.00
DOT 3 BRAKE FLUID-12 OZ 2212	2.00	3.85	7.70	1974-97 F.W.D. car Festiva Both Includes: Repack wheel bearings where applicable and replace pads if necessary. DOES NOT include refinishing.	
				TIE ROD &/OR END - R&R [B]	104.00
				1974-97 Rack & Pinion Stay Outer Both Sides to replace burned boot. Customer complaint; brake pedal stays down after application. Initial road test could not duplicate problem. Ford has a technical service bulletin about	

PARTS replaced
7-11-97 - verified
by Steve Melchior
MDS Antonio
LABOR FOR
ABOVE PARTS

Open Monday through Friday 8 to 5

Warranty on parts and labor is 90 days or 4000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

Signature
CENOVY, Paul

SEP 23 97 M. DeLeon
NEB

Date

Time

8882-825 14184

Central Auto
2025 Telegraph Ave.
Oakland, California. 94612
PHONE - 510-452-1789 FAX - 510-452-0164

Care & Experience

INVOICE

001289

AK042835

INVOICE

Print Date : 09/23/07

Rodeo, CA
Home

1992 Ford - Crown Victoria LX

Odometer In : 100171

Lic #:

Unit #:

Vin #: 2FAC74W7XNX152513

Part Description/Number	Qty	List Extended	Labor Description	Extended
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booster causing pedal problem. To recreate problem vehicle needs to be driven in congested traffic for about 1/2 hour. Road tested vehicle home (about 35 miles) and problem was duplicated towards end of commute. Also noticed a hot brake smell from front brakes. Same problem was duplicated during commute into work. After R&R booster & m/cyl problem was gone.

BOOSTER, POWER BRAKE - R&R [B] 162.50

1987-97 Crown Victoria

Add Time: 13.00

When Cruise Control interfaces add

MASTER CYLINDER - R&R [B] 32.50

1986-97 Crown Victoria (92-97) Includes Bench bleed. Less time for R&R due to being replaced with booster.

[Technicians: Candy, Paul]

Orig Estimate \$ 68.00	Revisions \$ 2,000.21	Current Estimate \$ 2,073.21	Additional Cost	Revised Estimate	Labor: \$715.00
OK BY AAA: [Signature]	In Person: 09/16/07 - 10:16 AM	CANADAY, Paul	\$1,185.07	\$1,238.07	Parts: \$1,388.21
AAA MIKE DOKTOR: [Signature]	AAAD	8840.14	\$2073.21		Sublet: \$0.00
					Subt: \$2,073.21
					Tax: \$112.00
					Total: \$2,185.21

[Payments -]

Open Monday through Friday 8 to 5

Warranty on parts and labor is 90 days or 4000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

Signature
CANDY, Paul

5082-825 14180

Date: SEP 23 07 M. Doktor Time

Paul

book

95.90+
 95.90+
 185.02+
 19.95+
 19.95+
 PMS 143.82+
 11.00+
 154.56+
 295.00+
 329.44+
 7.70+
 1558.24+
 1558.24x
 8.25=
 TAX 11205.48+
 LABOR 715.00+
 PMS 1558.21+
 TAX 112.05+
 2185.26+

95.90+
 95.90+
 185.02+
 7.70+
 384.52+
 384.52x
 8.25=
 3172.29+

156.00+
 39.00+
 65.00+
 260.00+
 384.52+
 31.72+
 260.00+
 676.24+

TOTAL 2185.26+
 PREVIOUS 676.24-
 1509.02+
 TOTAL 1509.02+
 OF NEW 250.00-
 CLAIM 1259.02+
 DEDUCTIBLE 1259.02x
 0.50=
 629.51+

629.51+
 250.00+
 MSD 879.51+
 PM

2185.26+
 879.51-

CSAA
 PMS

09-08-97		23-01-97		09-23	
AUTO		MAY		\$110.00	
ANT		300		INVOICE/DEBIT	
PAY		TIN		NOT NEGOTIABLE	
BEIDELL ENTERPRISES INC 445 SOUTH 32ND STREET RICHMOND, VA 23220					

ER82-025 14187

SEIDELL ENTERPRISES, INC.
LARRY SEIDELL
TOWING SERVICE

794-2210 55245 (909) 552-7200
ONE NO. 22ND • BIRMINGHAM, CA 94004

DATE Dec 10 TIME 9-10-97
 FROM CSAA Inter INS.
 TO 60 Del Kirk Antec O.O.
 CITY 97 STATE PA ZIP 22-8121282
 TOW: FRONT ☐ REAR ☐ WHEEL LIFT ☐ FIRM ☐
 LOCATION OF TOWING CHARGE 110.00
 CAR TOWED TO 2025 Telegraph
 EXTRA LABOR Car to 1 Antec O.O.
 DOLENDING DRIVE LINES Reb. 1/59
 FIRM SEIDELL
 PLATE ☐ NO STATE ☐ LICENSE ☐ AND ☐ EMT ☐
 ADDRESS Cherokee Green
 START TIME SEP 15 1997 FINISH TIME 11:00
 RECEIVED 19 DATE 9
 BILLING FROM 19
 ADDRESS Cherokee Green
 TOTAL 110.00
 108816 X
 1700 S. BIRMINGHAM ALA 35209

8002-020 34180

MEMORANDUM FOR THE DIRECTOR, FBI
SUBJECT: [Illegible]

On [illegible] at [illegible]
[illegible]
[illegible]

On [illegible] at [illegible]
[illegible]
[illegible]

On [illegible] at [illegible]
[illegible]
[illegible]

On [illegible] at [illegible]
[illegible]
[illegible]

On [illegible] at [illegible]
[illegible]
[illegible]

On [illegible] at [illegible]
[illegible]
[illegible]

ENCLOSURE

DATA AUTO SYSTEMS EXPERTS

1000 BARN TARTAN SALES
CUSTOMER RELATION 510-778-3334
2000 BARN TARTAN RD.
KENTUCKY, KY 40309
510-778-3488

ESTIMATE NO: 107457

PAGE 1

DATE: 07/11/97

TIME: 09:03:37

INSPECTION REPORT NO:

RODED, CA

CUBS NO: 001426

MAKE: FORD
MODEL: CROWN VICTORIA
YEAR: 92 ENGINE: 8
MILES IN: 896790
LICENSE: YDAMOM CA
VIN NO:

QUANTITY	DESCRIPTION	UNIT PRICE	EXTENSION	TOTAL
1	WHEEL VALVE RETAIL, MAKE FROM 1/2 INCH TO 1/2 INCH SPECIFICATIONS	38.00	38.00	38.00
1	WHEEL VALVE RETAIL, MAKE FROM 1/2 INCH TO 1/2 INCH SPECIFICATIONS	118.00	118.00	118.00
1	WHEEL VALVE RETAIL, MAKE FROM 1/2 INCH TO 1/2 INCH SPECIFICATIONS	112.00	112.00	112.00
1	WHEEL VALVE RETAIL, MAKE FROM 1/2 INCH TO 1/2 INCH SPECIFICATIONS	2.00	2.00	2.00
			342.00	342.00
			TOT TOTAL	462.00

THANK

SEP 11 1997

This Estimate of Repairs is based upon our inspection at this time and does not cover additional parts and/or labor which may be required after the work has been started. After the work has been started, worn or damaged parts which are not evident at first inspection may be discovered. This Estimate of Repairs cannot cover these possibilities. When additional work is found necessary, customer authorization will be secured prior to beginning of that additional work. This Estimate expires 15 days from date. I understand that this shop is not responsible for availability of parts or delays in parts shipments beyond its control, nor for loss or damage to vehicle or to articles left in vehicle in case of fire, theft, or any other cause beyond its control. I hereby authorize the repairs shown on this estimate to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is acknowledged on the above vehicle to secure the amount of repairs thereto. I acknowledge receipt of a copy of this work authorization and estimate of repairs. Vehicles left at the shop more than five days are subject to \$25.00 per day storage charges.

CUSTOMER SIGNATURE: _____

DATE: _____

Any parts with a core value that are returned to the customer will result in an additional charge.

THANK YOU FOR YOUR BUSINESS

CUSTOMER RELATION 510-778-3334

ESTIMATE NO: 107457

742.00

128.00

112.00

2.00

342.00

462.00

800-625-1411

THIS IS AN ESTIMATE OF REPAIRS ONLY. DO NOT PAY FROM THIS DOCUMENT.

Brake System Inspection Report

No. R 3325491

ENR2-625 14111



VIN: 1G159931100122800		DATE: 6/11/91	
Make: <i>Kodak</i>		Model: <i>CPA</i>	
Year: <i>1991</i>		Mileage: <i>29679</i>	
WHEELS	TIRE	CHASSIS	ENGINE
☐ OK ☐ NEED ☐ DAMAGED ☐ MISSING ☐ OTHER	☐ OK ☐ NEED ☐ DAMAGED ☐ MISSING ☐ OTHER	☐ OK ☐ NEED ☐ DAMAGED ☐ MISSING ☐ OTHER	☐ OK ☐ NEED ☐ DAMAGED ☐ MISSING ☐ OTHER

Master Cylinder ☐ OK ☐ NEED ☐ DAMAGED ☐ MISSING ☐ OTHER	Slave Cylinder ☐ OK ☐ NEED ☐ DAMAGED ☐ MISSING ☐ OTHER	Foot Brake Lever ☐ OK ☐ NEED ☐ DAMAGED ☐ MISSING ☐ OTHER
Brake Pedal ☐ OK ☐ NEED ☐ DAMAGED ☐ MISSING ☐ OTHER	Parking Brake Cable ☐ OK ☐ NEED ☐ DAMAGED ☐ MISSING ☐ OTHER	Parking Brake Lever ☐ OK ☐ NEED ☐ DAMAGED ☐ MISSING ☐ OTHER

Front Left ☐ OK ☐ NEED ☐ DAMAGED ☐ MISSING ☐ OTHER	Front Right ☐ OK ☐ NEED ☐ DAMAGED ☐ MISSING ☐ OTHER	Rear Left ☐ OK ☐ NEED ☐ DAMAGED ☐ MISSING ☐ OTHER	Rear Right ☐ OK ☐ NEED ☐ DAMAGED ☐ MISSING ☐ OTHER
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1. The vehicle is a *1991 Kodak CPA*.

2. The vehicle is a *1991 Kodak CPA*.

3. The vehicle is a *1991 Kodak CPA*.

4. The vehicle is a *1991 Kodak CPA*.

5. The suggested service box is *1991 Kodak CPA*.

6. The suggested service box is *1991 Kodak CPA*.

7. The suggested service box is *1991 Kodak CPA*.

8. The suggested service box is *1991 Kodak CPA*.

9. The suggested service box is *1991 Kodak CPA*.

10. The suggested service box is *1991 Kodak CPA*.

11. The suggested service box is *1991 Kodak CPA*.

12. The suggested service box is *1991 Kodak CPA*.

13. The suggested service box is *1991 Kodak CPA*.

14. The suggested service box is *1991 Kodak CPA*.

15. The suggested service box is *1991 Kodak CPA*.

16. The suggested service box is *1991 Kodak CPA*.

17. The suggested service box is *1991 Kodak CPA*.

NAME: JOHN J. G. ADDRESS: 1234 E. 1st St. CITY: NEW YORK STATE: NY ZIP: 10001		THE INSPECTION BOX (This box is used for the inspection of the vehicle and its components.)	
MAKE: FORD MODEL: Mustang YEAR: 1965 VIN: 6F02C101000		THE SUGGESTED SERVICE BOX (This box is used for the suggested service of the vehicle.)	
ENGINE: 289 TRANSMISSION: 4-Speed DRIVETRAIN: Front-wheel drive		THE REQUIRED SERVICE BOX (This box is used for the required service of the vehicle.)	
TIRE: 15 WHEEL: 15 SUSPENSION: Independent		THE CONDITION BOX (This box is used for the condition of the vehicle.)	
BODY: 2-Door PAINT: Black INTERIOR: Black		(This section contains various other boxes and labels for vehicle inspection and service.)	

8802-825 14112

ORIGINAL INSTALLATION

MIDAS MUFFLER AND BRAKE SHOP

1200 SOMERVILLE RD.

ANTIOCH, CA 94509

MIDAS EQUIVALENT
PART NUMBER



This warranty certificate covers only the warranted product whose part number appears above. You will receive a separate warranty certificate for each warranted product installed.

CUSTOMER
SIGNATURE X

CUSTOMER NAME (Please print clearly)

MIDAS AUTO SYSTEMS EXPERTS
1200 SOMERVILLE RD.
ANTIOCH, CA 94509

VEHICLE YEAR

VEHICLE MAKE

VEHICLE MODEL

VEHICLE COLOR

VEHICLE VIN

VEHICLE REG

VEHICLE TITLE

VEHICLE LICENSE

VEHICLE REGISTRATION

VEHICLE SALES TAX

VEHICLE TOTAL

VEHICLE NET

VEHICLE GROSS

VEHICLE NET

VEHICLE GROSS

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VEHICLE GROSS

MILES

096790

INVOICE

107001

DATE

07/11/97

MILEAGE PART: BP1114M

WARR: 213410000742

INSTALL: (SEE INSTRUCTIONS FOR THE VEHICLE FROM WHICH THIS PART WAS REMOVED)

INSTALL: (SEE INSTRUCTIONS FOR THE VEHICLE FROM WHICH THIS PART WAS REMOVED)

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INSTALL: (SEE INSTRUCTIONS FOR THE VEHICLE FROM WHICH THIS PART WAS REMOVED)

INSTALL: (SEE INSTRUCTIONS FOR THE VEHICLE FROM WHICH THIS PART WAS REMOVED)

Check One Only

☐ Midas Muffler

☐ Midas Golden Turbo Muffler

☐ Economizer Muffler

☐ Midas Turbo Muffler

☒ Disc Brakes Pads ☐ Check

☐ Brakes Shoes ☐ Front

☐ Comfort Coils (pair) ☒ Rear

☐ Strut Cartridges (pair)

☐ Strut Assembly (single)

☐ Shock Absorbers (pair)

WARRANTY REPLACEMENT

MIDAS ADDRESS:

CUSTOMER
SIGNATURE X

CUSTOMER NAME (Please print clearly)

XXXXXXXXXXXXXXXXXXXXXXXXXXXX

CUSTOMER ADDRESS

XXXXXXXXXXXXXXXXXXXXXXXXXXXX

CUSTOMER CITY

XXXXXXXXXXXXXXXXXXXXXXXXXXXX

CUSTOMER STATE

XXXXXXXXXXXXXXXXXXXXXXXXXXXX

CUSTOMER ZIP

XXXXXXXXXXXXXXXXXXXXXXXXXXXX



SEP 18 1997

CUSTOMER PHONE NUMBER

XXXXXXXXXXXX

CUSTOMER ZIP CODE

XXXXXXXXXX

CONTROL NUMBER

XXXXXXXXXXXX

1-800-877-6666

CONSUMER COPY

800-877-6666

Offier Chevron Service Station
4071 Dain Rd. — Phone (415) 223-4488
EL SOBRANTE, CALIFORNIA 94023
24 Hour Service — Open 24 Hours

AUTOMOTIVE REPAIR EST. NO. AA 608370
Chevrolet Automotive Repair
Estimate and Service Order

144-3786

[illegible]

PLEASE DETACH AND ENCLOSE FOR CREDIT OF STATEMENT FOR FUTURE CREDIT						
ACCOUNT NUMBER		CREDIT		DEBIT		BALANCE
5415 4599 0006 3922	2,700	2,379	32	10/23/94	11/17/94	17.00
REPORT LOST OR STOLEN CARDS IMMEDIATELY. CALL OUR BANKCARD DEPT. OR CALL TOLL FREE 800-556-LOST 24 HOURS A DAY.						
09/23	09/26	SPEEDER OIL CHANGE & T EL SOBRANTE CA 2690532002 - 80409434269001005320027				101.94
10/03	10/06	BIG O TIRES #8 RICHMOND CA 2790076860 - 70411174278278003225709				218.16
10/19	10/19	PAYMENT-THANK YOU 2920096102 - 9999000100259				44.49-
		PERIODIC FINANCE CHARGE				0.00
Qd 60- 11/15						
44.49 -		44.49 +		320.10 +		320.10
AN AMOUNT FOLLOWED BY A MINUS SIGN (-) IS A CREDIT OR A CREDIT BALANCE UNLESS OTHERWISE INDICATED						
SEND NOTICE OF BILLING ERRORS TO:		MECHANICS BANKCARD MANAGER 725 ALFRED BOBEL HENRIOLAS, CA. 94547				
ANNUAL PERCENTAGE RATE						
ENTIRE	0.04877	17.00	0.00	0.00		

PHONE INQUIRIES: [REDACTED]

NOTICE: SEE REVERSE SIDE FOR IMPORTANT INFORMATION

8082-025 14118

MIDAS

BRAKE & MUFFLER

MIDAS MUFFLER AND BRAKE
"The Undercar Specialists!"
 B.A.R. REG. # AJ162957
 14640 SAN PABLO AVE
 SAN PABLO, CA 94806
 510-236-5539

MAY 26 '95 M. Gendeman
 POINT OF SALE INVOICE NO:

037477

PAGE: 1
 DATE: 5/26/95
 TIME: 1:00 PM
 ORIGINAL ESTIMATE NO: 1000

ROSEG, CA

MAKE : FORD
 MODEL : CROWN VICTORIA
 YEAR : 92 ENGINE:
 MILES IN : 58196 OUT : 58196
 LICENSE : YOA MOM CA
 VIN NO :

QTY	PN	PART NUMBER	LOC	DESCRIPTION	REASON FOR REPLACEMENT	UNIT PRICE	EXTENSION	INSTALL
1	2	2192	L	GUARANTEE MUFFLER	INTERNAL CORROSION CAUSING HOLES AND LEAKS	37.95	37.95	21.90
1	ST	15775		TAIL PIPES, SCH.	REPLACEMENT COMPONENT FOR SEN WELDED UNIT SYSTEM	45.95	45.95	11.70
4		166260		CLAMPS, SCH.	REQUIRED FOR INSTALLATION OF OTHER PARTS	3.75	15.00	0.00
1	M	1642		GUARANTEE MUFFLER	INTERNAL CORROSION CAUSING HOLES AND LEAKS	37.95	37.95	21.90
1	ST	15774		TAIL PIPES, SCH.	REPLACEMENT COMPONENT FOR SEN WELDED UNIT SYSTEM	39.95	39.95	11.70
							219.80	72.90
							JOB TOTAL	332.90

2 : 11: BARNHILL
 3: KNICKS



BRAKE & MUFFLER

EM2-825 14128

Cash Payment
 190.00 Coll 2880Y

Check
 309.44 Coll 17322492

Invoice: 109970
 Date: 05/22/95

DATE

TOTAL: 332.90
 PAYMENT: 190.00
 BALANCE: 142.90
 TAX: 0.00
 TOTAL: 332.90

PLEASE RETURN REVERSE SIDE FOR WARRANTY INFORMATION
 TO RELAY ANY COMMENTS. CALL CUSTOMER SERVICE AREA HOTLINE: (800) 801-1111

WORK ORDER

No. 0023227

3520 San Pablo Dam Road
El Sobrante, CA 94503
(510) 223-2300
ARD No. AX 150111



DATE	9.23.9				
SAY	WRITER	TOP	PT	TECH	LOC.

☐ CUSTOMER	☐ T.V.	☐ RADIO	☐ NEWSPAPER	☐ DRIVE BY	☐ OTHER
-----------------------------------	-------------------------------	--------------------------------	------------------------------------	-----------------------------------	--------------------------------

CITY		STATE
PHONE		

1-493	1-493
-------	-------

TIME	DWELL	IDLE RPM	VAC
ENGINE SIZE	HO	CO	CO

OVERALL ESTIMATE	AUTHORIZED BY	TECHNOLOGY SERVICES
------------------	---------------	---------------------

PHONE	DATE	TIME
-------	------	------

REVIEWED ESTIMATE	REASON	ADDITIONAL COST
-------------------	--------	-----------------

AUTHORIZED BY:	☐ IN PERSON	DATE	TIME
----------------	------------------------------------	------	------

FOR CALIFORNIA ONLY: "By Law, you may obtain another licensed driver's check today to perform any needed repairs or adjustments that the Driver's Check test indicates are necessary."

COMMENTS

Warranty Validation: This receipt certifies the date, mileage & services performed on the above vehicle. I hereby authorize Speedee Oil Change & Tune-Up to perform the services indicated herein. We are not responsible for fire, theft or any cause beyond our control.

SEE REVERSE FOR WARRANTY

OK FILTER #			
10W/40	10W/40	10W/40	10W/40
30W/40	30W/40	30W/40	30W/40
MOBIL 1			2858
POWER STEERING FLUID			
TRANSMISSION FLUID / SERVICE			
FRONT DIFFERENTIAL FLUID / SERVICE			
REAR DIFFERENTIAL FLUID / SERVICE			
TRANSFER CASE			
CHASSIS LUBRICATION			
WASHER FLUID			
BRAKE FLUID			
BATTERY			
BREATHER / PCV FILTER #			
AIR FILTER #			
F & R WINDOWS EXTERIOR			
RADIATOR CAP			
DRAIN PLUG			
VACUUM INTERIOR			
COOLANT LEVEL / FLUSH			
WIPER BLADES			
TIME PRESSURE			
SERVICE CHECK			
DIAGNOSTIC CHECK			
TUNE-UP			
4 OYL + 5 OYL + 6 OYL			
MISSIONS CHECK / INSPECTION			
FUEL SYSTEMS CLEANING			
AIR CONDITIONER SERVICE			
PARTS			
LABOR			
SUB TOTAL			
SALES TAX			

800-825 14122

THE NEW UNLESS OTHERWISE SPECIFIED

EACH LOCATION INDEPENDENTLY OWNED AND OPERATED

Thank You For Your Business

**ALL PAPER PRODUCTS ARE NEW
SOLUBLE, FUNCTIONALITY FIT CODES
RECYCLING, P-1000**

***CUSTOMER MUST PRESENT COPY OF INVOICE FOR ANY WARRANTY**

STORM# B 12952 SAN PABLO AVENUE
RICHMOND, CA 94805 PHONE 510-234-1721
BAR# AE153881 EPA# CA1000021346

174819

[illegible][illegible]

SUN VALLEY SALES & SERVICE

2285 Diamond Blvd.

P.O. BOX 27888

CONCORD, CALIFORNIA 94527-0888

SALES & SERVICE

Service

Sales

(415) 888-6005

(415) 888-6000

CUSTOMER #1926016

1 3 3 2 2

WORKORDER

PAGE 1

RODEO CA

HOME:

FORD

SERVICE ADVISOR: 63 GREENLAW, SCOTT

COLOR	YEAR	MAKE/MODEL	VIN	LIC/ST	SALES	YAG	
YE WHITE C	92	FORD CROWN VICTORIA	2FACP74EXXK152513	YOAMON	18704/	T442	
DEL. DATE	PROG. DATE	WASH. DEP.	ESTIMATE TO COMPLETION	PO NO.	RATE	PAYMENT	INT. DATE
20SEP92	16JUL91		15:00 29JUN93		75.00	CASH	
OPTIONS: STK:1926016 CLR:SVF ENG:95N 4.6L V8 TRN:44T AUTO O/D							
29JUN93 10:06		00:00					
LINE OF CODE	TECH	TYPE	DESCRIPTIONS/INSTRUCTIONS				
F A C1999	MP		REMOVE WHEEL LOCKS, INSTALL STOCK LOCKWITS, ORDER NEW LOCK SET.				

I hereby authorize you to perform the repairs and furnish the necessary materials. I understand that the costs associated with this repair will be paid for by Sun Valley Ford or under the terms of the new vehicle warranty or my extended service plan. Your employees may operate vehicle for purposes of inspecting, testing, and delivery at my risk. I have removed all loose articles from the vehicle and you will not be responsible for missing items. I agree that you are not responsible for loss or damage to vehicle in case of fire, theft, or any other cause beyond your reasonable control, or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I understand that if for any reason my warranty does not cover the cost of a repair I will be advised.

PLEASE READ THE REVERSE SIDE FOR IMPORTANT CONSUMER AND WARRANTY INFORMATION

Customer Signature _____
 Customer acknowledges receipt of a copy hereof.

CUSTOMER COPY

ER82-828 14124

935429

STORE # 84 700 BELMONT WAY
FINDLE, CA 94564 PHONE # 510-724-9444
EAX # AB158856 EPA # CA1000067582

[REDACTED]				DATE 7-18-96	
[REDACTED]				TIME 4:55 PM	
CASE	CLASS	CHARGE CODE	CHARGE	APPROVAL	REMARKS
COMMENTS BEFORE		METHOD OF PAYMENT		WORK PHONE	
DATE TO	DATE FROM	DATE TO	DATE FROM	DATE TO	DATE FROM
8/1/96	8/1/96	8/1/96	8/1/96	8/1/96	8/1/96
Victim				Private Shield	

10 HAVE YOU HAD WORK PERFORMED ON THIS VEHICLE IN THE PAST 12 MONTHS? ☐ YES ☐ NO

[illegible]

AMOUNT 720.3 SIGNATURE _____

Comments:

WIRE

LESS TIME (30 DAY WARRANTY)

WHEELS

TYPE ☐ RUBBER ☐ METAL ☐ CHROME

WHEELS ☐ RUBBER ☐ METAL ☐ CHROME

OVERALL U.S. BALANCE ☒

EXTRACTION ☐ MNT.

CLAY REPT

ALIGNMENT

CHECK ☐ STRUT ☐

SHOCK TOTALS

SHOCK END ☐

SHOCK SERVICE ☐

OK CHANGE

DATE

IN YEAR

Free

2250

ADDITIONAL AUTHORIZED SERVICE

MAKE MODEL YEAR			TOTAL LARSON 58502	
MAKE MODEL YEAR			SUB TOTAL	
MAKE MODEL YEAR			SALES TAX	
MAKE MODEL YEAR			IMPROVEMENTAL	
MAKE MODEL YEAR			DISPOSAL FEE	
VEHICLE PURCHASED BY DE FLORES ROMO X			58502	

WEIGHTED AVERAGE BY
INFLUENCE

1412-2462

[illegible]

Wash	200	90	200
no Bell	25	48	73
Dinner Time	16	12	28
Flugs		23	92
Fitter		8	44
1st St. Home		74	75
Full Fitter		14	60
it			
Rain			
unw/bs			
at/bbs			
PTT			
			602 00
			655 96
TELEPHONE			
RECORDS			

[illegible]

2. (211) MARYLENE ADDITIONAL SOURCE 1 2		203 NY 42	44 42	44 42
SPECIAL INQUIRY				

City Rodeo, CA

"I really enjoyed the process upon which I've done things with the agency, my intention is to remain in the car, but at the same time I want to be able to make a change."

4:6L OHC V-6 Authorized by _____

CLARK, J. H. NO. 155

Fixed engine interval

Sounds 17/10 100(2) 1
beetle 100(2) 1

BRADINA DO
Rm 100-01H 4.62 Emb 1A

ALL-STATE 2-250

[illegible][illegible]

75	QMB. PAY	12.00	1	CASH	12.00
76	QMB. PAY	12.00	1	CASH	12.00
77	QMB. PAY	12.00	1	CASH	12.00
78	QMB. PAY	12.00	1	CASH	12.00
79	QMB. PAY	12.00	1	CASH	12.00
80	QMB. PAY	12.00	1	CASH	12.00
81	QMB. PAY	12.00	1	CASH	12.00
82	QMB. PAY	12.00	1	CASH	12.00
83	QMB. PAY	12.00	1	CASH	12.00
84	QMB. PAY	12.00	1	CASH	12.00
85	QMB. PAY	12.00	1	CASH	12.00
86	QMB. PAY	12.00	1	CASH	12.00
87	QMB. PAY	12.00	1	CASH	12.00
88	QMB. PAY	12.00	1	CASH	12.00
89	QMB. PAY	12.00	1	CASH	12.00
90	QMB. PAY	12.00	1	CASH	12.00
91	QMB. PAY	12.00	1	CASH	12.00
92	QMB. PAY	12.00	1	CASH	12.00
93	QMB. PAY	12.00	1	CASH	12.00
94	QMB. PAY	12.00	1	CASH	12.00
95	QMB. PAY	12.00	1	CASH	12.00
96	QMB. PAY	12.00	1	CASH	12.00
97	QMB. PAY	12.00	1	CASH	12.00
98	QMB. PAY	12.00	1	CASH	12.00
99	QMB. PAY	12.00	1	CASH	12.00
100	QMB. PAY	12.00	1	CASH	12.00

RECOMMENDED SERVICE IS

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1. *Journal of Management Studies*, 1991, 28, 1.

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Dr. D. J. M. M.

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CUSTOMER COPY

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参考文献

A PAGE LIFE FROM 87

MEMPHIS: I UNDERSTAND I HAVE TWO
MONTHS TO HAVE CARRISON SERVICE
UNDER AGREEMENT WITH ELECTRONIC
FARMING FROM THE STATE.

Any comparison on the products side really can't stand by the money. However, the dollar (above money) obviously really certainly diminishes its own value, either through or beyond, including the limited supply of surmountability or money for a particular purpose, and within the limits of the individual's own ability to maintain a living standard in accordance with the state of the economy.

1002-05 14127

AUTOMOTIVE WEST

"my one true love"
301 WEST 5TH STREET • ANTIPOCH, CA 94503
(510) 777-WEST (9274)
BAR & AM 175784



6855

[illegible]

Authorized by **X**

✓ engine light 1400 2 00 sensors
✓ oil leak
✓ 4E

Life Span

130

(12) Check ENGINE LIGHTING SWOT ON when Ign
IN CSR. OIL codes found code 172 REAR O₂ SENS
NOT FUNCTIONING. oil dipstick was laying UNDER
hood O₂ sensor not ~~check~~ switching at all
recommend replacing with O₂ sensors.

[illegible]

MIDAS AUTO SYSTEMS EXPERTS
 BARN# AA115499
 CUSTOMER RELATION: 510-778-3334
 1200 BOMERSVILLE RD.
 ANTIOCH, CA 94509
 510-778-3400

ESTIMATE NO: 107407
 PAGE: 1
 DATE: 07/11/97
 TIME: 09:03:27
 INSPECTION REPORT NO:

RODEO, CA
 CUST. NO: 001426

MAKE: FORD
 MODEL: CROWN VICTORIA
 YEAR: 92 ENGINE: 8
 MILES IN: 096790
 LICENSE: CA
 VIN NO:

IT	BN	PART NUMBER	LOC DESCRIPTION	REASON FOR REPLACEMENT	UNIT PRICE	EXTENSION	INSTALL
1		BP1114M	LAF METALLIC BRAKE PADS	PART DOESN'T MEET DESIGN SPECIFICATIONS	98.00	-49.00	49.00
3		BR1842	LAF ROTORS	PART DOESN'T MEET DESIGN SPECIFICATIONS	118.64		237.28
1		PF1583M	LAR ULTRA PRO BRAKE PADS	PART DOESN'T MEET DESIGN SPECIFICATIONS	112.00	-56.00	56.00
1		RROFF	LAR RESURFACE ROTOR OFF	RECONDITION SUGGESTED TO REMOVE OLD WEAR PATTERNS.	0.00	3.00	3.00
			9 11				
						342.28	120.00
						JOB TOTAL	462.28

Estimate of Repairs is based upon our inspection at this time and does not cover additional parts and/or labor which may be required after the work has been started. After the work has been started, worn or damaged parts which are not evident on first inspection may be discovered. This Estimate of Repairs cannot cover these possibilities. When additional work is found necessary, our authorization will be required prior to beginning of that additional work. This Estimate expires 15 days from date. We warrant that this shop is not responsible for unavailability of parts or delays in parts shipments beyond its control, nor for loss or damage to vehicle or to articles left in vehicle in case of fire, theft, or any other cause beyond its control. We hereby authorize the repairs shown on this estimate to be done along with the necessary material and hereby grant you and/or employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing inspection. An express mechanic's lien is acknowledged on the above vehicle to secure the amount of repairs thereto. I acknowledge receipt of a copy of this work authorization and estimate of repairs. Vehicles left at the shop more than five days are subject to \$30.00 per day storage charges.

Customer Signature: X
 I authorize inspection, repair, and disposal of parts.
 I authorize the use of parts with a core value that are returned to the customer will result in an additional charge.

THANK YOU FOR YOUR BUSINESS
 CUSTOMER RELATION: 1 800 631-1191 OR TERRY MILLER (510) 778-3334

(Estimated Completion)	Additional Authorized Costs				(Parts)
(Date: ___/___/___)	(Part #)	(Amount)	(Consent/Contact)	(Consent/Date)	(Install)
(Time: ___:___)	(Given To)	(Method)	(Given By)		(Sub-total)
					(Sales Tax)
					TOTAL

1000-025 24128

No. R 3325491



MIDAS AUTO SYSTEMS EXPERTS
1200 Somerville Rd.
Antioch, CA 94509
(510) 778-8400

Inspection Report
No. R 3325491
DATE 1/11/91
No. 94572
EXPOSURE PLACEMENT
NAME [REDACTED]
ADDRESS [REDACTED]
CITY [REDACTED]
STATE [REDACTED]
COUNTRY [REDACTED]

					LOCKED HUBCAPS? ☐ YES ☒ NO If yes, where is the key? _____ SPECIAL WHEELS? ☐ YES ☒ NO	
					☐ CALL WITH ESTIMATE ☒ WILL CALL	
					☐ CUSTOMER WAITING	
IT.	ARRIVED	TIME INP.	PROMISED	DELIVERED		

1. DATE DESCRIPTION OF SYMPTOM NUMBER:

4. A. DESCRIPTION OF SYMPTOMS: Reaction when Brake applied, Shimming at
high speed.

VEHICLE INFORMATION

☐ FRONT ☐ ONLY WHEN BRAKING ☐ CONSTANT

☐ REAR ☐ ONLY WHEN BRAKING ☐ CONSTANT

LE PULL: ☐ RIGHT ☐ LEFT

2 PEDAL: ☐ FEELS ☐ SOFT ☐ HARD ☒ PULSATION

☐ BRAKE LIGHT ON - AMBER / RED ☐ OK

WHEN OCCURS WHEN BRAKES ARE: ☐ HOT ☐ COLD

☐ ONLY WHEN BRAKING ☐ OTHER _____

The Miden Brake Inspection Form documents the results of our inspection of your braking system. There are tear boxes on the form which are used to describe individual parts:

The "inspection" box

- At K in the rear indicator and the parking not appear on the vehicle.
- A check of the top indicator that the indicator has responded to movement. It shows in 40 other vehicles, which is no answer to a review of the management of this line. It is not a suggested or required, a vehicle is not answer to the **CC** box.

9 The "suggested service" box

3 The inclusion determines that service is suggested, and of the following services will be entered in the box marked "B". It is up to the customer to choose to have

HOW YOUR BRAKE SYSTEM WORKS

HOW YOUR BRAKE SYSTEM WORKS

Technician notes and support or reason for suggestions. All items marked with an X

Transmission fluid

CUSTOMER COPY

Parts

Warranty

Wheel cylinder
Restricted 1 5 498.52
Change 1 5 8.28

100-1

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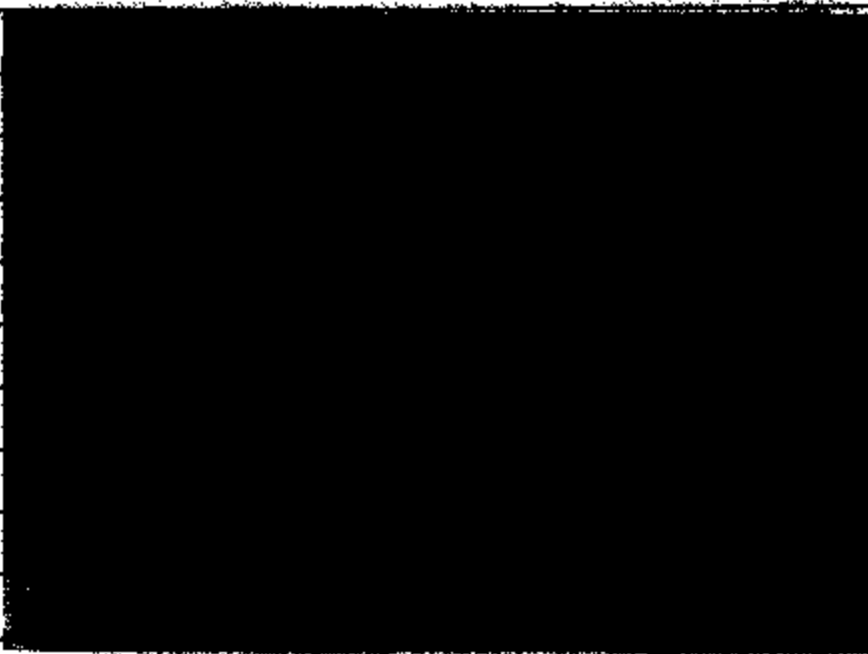
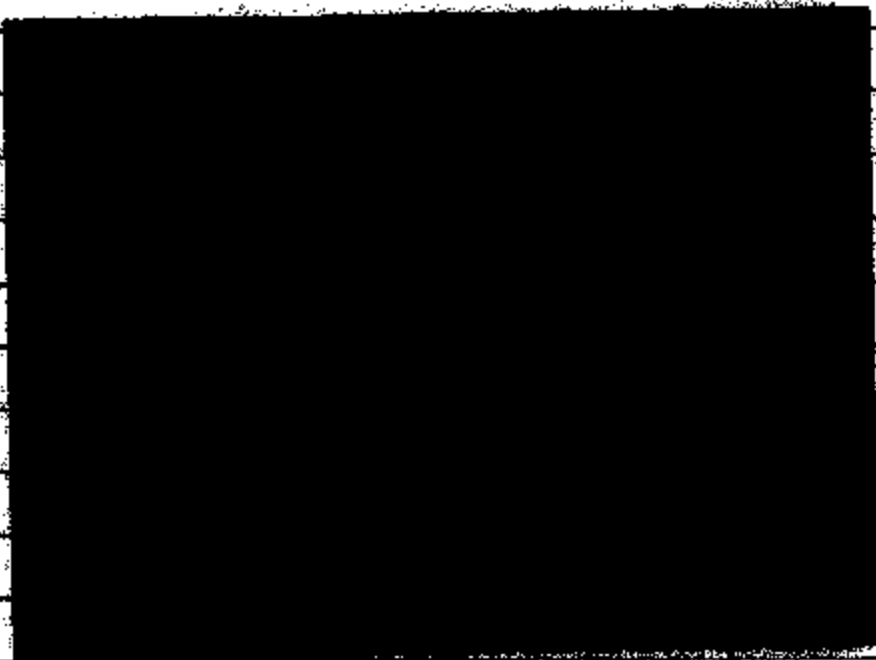
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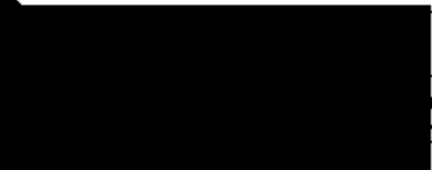
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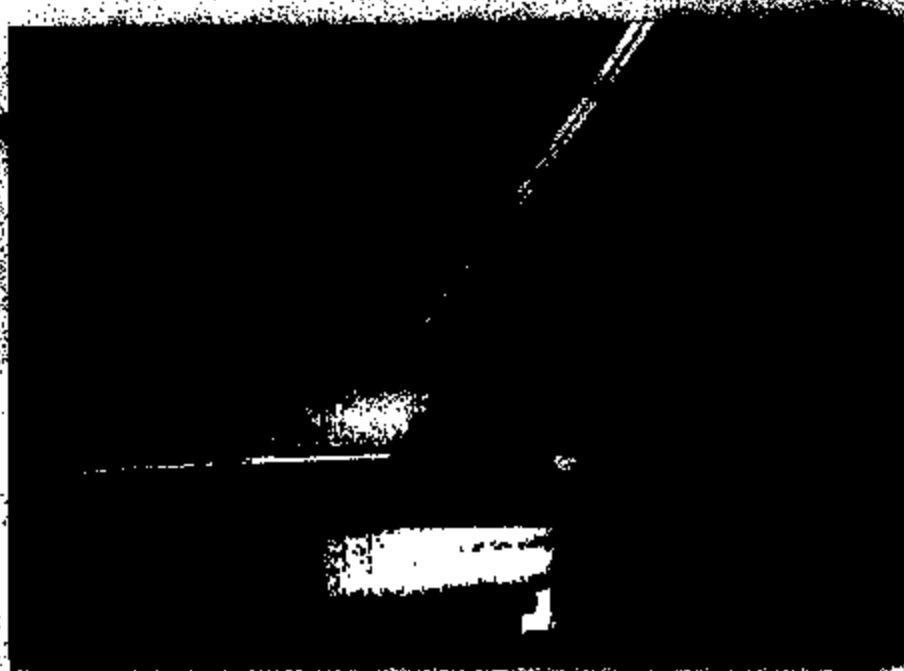
TDOL 9/8/97

2002-025 14131



DOL 9/8/97





5002-025 14133

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STEVEN D. HARRILL
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ASSOCIATES
VICKI ANDERSON
SHERRI RUARK
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BRADLEY HOLT
ANN WATTS
DEBBIE SULLIVAN
REGINA BEATTY
AMANDA BIRD

* LICENSED ALSO IN ARIZONA
* LICENSED ALSO IN KANSAS

TRIAL PRACTICE

NURSES
STEPHANIE DAIGH, RN, BSN
DEBBIE ELLIOTT, RN, BSN, CCM

March 10, 2004

FAX 202-366-3820

National Highway Traffic Safety Administration
Attn: FOI Office - Stan Stewart
400 Seventh Street, SW
Washington, D.C. 20590

FNV 55-301

OFFICE OF CHIEF
COUNSEL

MAR 10 A 11:02

NHTSA
WASHINGTON, DC 20590

RE: Chrysler Civil Penalties re: Fuel System Failure

Dear Clerk:

This request is made pursuant to the Freedom of Information Act. Attached is a copy of NHTSA Press Release 26-97 regarding Chrysler civil penalties for Dodge Ram Fuel System failures. I have located file 94V-113 concerning the 1994 Dodge Ram. It references an investigation NCI-3310. I was not able to access NCI-3310 through the website. Please send copies of all documents concerning the civil penalty noted in the release, and all investigative documents including photos, reports, and testing maintained in NCI-3310.

Also noted in the press release is a prior failure of Dodge Ram pickups that related to a 1990 recall and a 1991 civil penalty. I was unable to retrieve any information on this recall. I would like some assistance in located all related files to identify the problem, recall and penalty action.

Your assistance in these matters is greatly appreciated. All copying charges for providing the documents requested should be invoiced and will be paid promptly. If you have any questions, please contact me at the above number during office hours.

Sincerely,

Ruth Tucker
Ruth Tucker
Paralegal

NOV 11 2003
NATIONAL HIGHWAY
TRAFFIC SAFETY ADMIN.

MAR 10 A 11:02

INVESTIGATIVE DIVISION

901 EAST BATTLEFIELD ROAD, SPRINGFIELD, MISSOURI 65807
PHONE (417) 887-4300 FAX (417) 887-4385
www.stronglaw.com

ES04-002169



FILE COPY

04/01/98

~ Ford Motor Company

Office of the General Counsel
Park Lane Towers West, Suite 400
3 Park Lane Boulevard
Dearborn, Michigan 48126

Re: Our Insured: Green, Charles/Particia
Our Claim No.: 23-B121282
Date of Loss: 09-08-97
Your Insured: Ford Motor Company

Dear : Claims Department

This is notice of our subrogation interest arising from this loss. Our insured owns a 1992 Ford Crown Victoria and has been having problems with the brake pedal for some time. The brake pedal sticks and does not completely return. The Greens took their vehicle in to be serviced numerous times, but no one could determine the problem and had never heard of the pedal sticking even when the vehicle was taken into Sun Valley Ford in Concord, California.

On 09-08-97, the Green's vehicle was parked in their garage. The vehicle had caught on fire as a result of the brake pedal sticking. The Green's son went to put out the fire so that the fire would not spread to their home. The son had some burns on his arms and his hair was singed. He was able to control the fire and keep it from spreading, even though he sustained injury.

We paid for the damage to the Green's vehicle and would like to be reimbursed.

Repairs: \$2,185.26
Tow Bill Paid: \$110.00
Total Claim: \$2,295.26

APR 1 '98 April Large

Insured Paid: \$879.51
CSAA Paid: \$1,415.75

Our main concern is getting reimbursed the Green's out of pocket expense of \$879.51.

Sincerely,

92-19-2 ABS PEDAL RETURNS SLOW: NEW BRAKE BOOSTER

Article Text

1992 Ford Crown Victoria

For Central Auto Electric 2025 Telegraph Ave. Oakland CA 94612

Copyright © 1997 Michel International

Thursday, September 11, 1997 11:29AM

ARTICLE BEGINNING

TECHNICAL SERVICE BULLETIN

■BRAKES - ANTI-LOCK - PEDAL DOES NOT COMPLETELY RETURN AFTER APPLICATION - CROWN VICTORIA/GRAND MARQUIS BUILT FROM 1/91 TO 1/92; TOWN CAR, CONTINENTAL, TAURUS/SABLE BUILT FROM 8/90 TO 1/92
■BRAKES - ANTI-LOCK - PEDAL SLOW TO RETURN - CROWN VICTORIA/GRAND MARQUIS BUILT FROM 1/91 TO 1/92; TOWN CAR, CONTINENTAL, TAURUS/SABLE BUILT FROM 8/90 TO 1/92

Model FORD: 1991-92 TAURUS
1992 CROWN VICTORIA
LINCOLN-MERCURY: 1991-92 CONTINENTAL, SABLE, TOWN CAR
1992 GRAND MARQUIS
Group Brakes
Bulletin No. 92-19-2
Date September 9, 1992

ISSUE: The service brake pedal may be slow to return or it may not completely return after application. This may occur after a high engine vacuum condition, such as a (brakes-off) deceleration from above 60 mph (96 km/h). It is caused by the brake booster and only vehicles with the Anti-Lock Brake System are affected. Vehicle stopping capacity and distance are not affected.

ACTION: Replace the brake booster.

NOTE: If the complaint is vibration during brake application and/or excessive lining wear, the booster should not be replaced unless the slow or no return brake pedal is confirmed.

PARTS INFORMATION

Part Number	Part Name	Class
F1VY-2005-B	Brake Booster - Town Car, Crown Victoria/Grand Marquis	B
F2DE-2005-A	Brake Booster - Continental Taurus/Sable	B

END OF ARTICLE



**California State Automobile Association
Inter-Insurance Bureau**

04/01/98

Ford Motor Company

Office of the General Counsel
Park Lane Towers West, Suite 400
3 Park Lane Boulevard
Dearborn, Michigan 48126



Re: Our Insured: [REDACTED]
Our Claim No.: 23-B121282
Date of Loss: 09-08-97
Your Insured: Ford Motor Company

✓
DW
407327

Dear : Claims Department

This is notice of our subrogation interest arising from this loss. Our insured owns a 1992 Ford Crown Victoria and has been having problems with the brake pedal for some time. The brake pedal sticks and does not completely return. The [REDACTED] took their vehicle in to be serviced numerous times, but no one could determine the problem and had never heard of the pedal sticking even when the vehicle was taken into Sun Valley Ford in Concord, California.

On 09-08-97, the [REDACTED] vehicle was parked in their garage. The vehicle had caught on fire as a result of the brake pedal sticking. The [REDACTED] son went to put out the fire so that the fire would not spread to their home. The son had some burns on his arms and his hair was singed. He was able to control the fire and keep it from spreading, even though he sustained injury.

We paid for the damage to the [REDACTED] vehicle and would like to be reimbursed.

Repairs: \$2,185.26
Tow Bill Paid: \$110.00
Total Claim: \$2,295.26

Insured Paid: \$879.51
CSAA Paid: \$1,415.75

Our main concern is getting reimbursed the Green's out of pocket expense of \$879.51.

Sincerely,

April Largent

1700 Somersville Road • Antioch, CA 94609 • • 510 784-2210



Photo Page

California State Automobile Association
Inter-Insurance Bureau

☒ INSURED
☐ CLAIMANT

FILM ☐ NEGATIVE
☐ POLAROID

DATE

9-11-97

HOUR

☐ A.M.

☐ P.

BY

M. DOWNTON

LOCATION

MAKE OF CAR—YEAR

1992 FORD

LICENSE NO.

DATE

S/A

HOUR

☐ A.M.

☐ P.

BY

LOCATION

MAKE OF CAR—YEAR

LICENSE NO.

DATE

S/A

HOUR

☐ A.M.

☐ P.

BY

LOCATION

MAKE OF CAR—YEAR

LICENSE NO.

FIAB (Rev. 8-91)

03 FORD 92 4D SED YQAMQM
2FACP74WXX152513 FIR 00250
LOSS-PAYEE OAK 16204



0002-025 14130

98-213745-10
1-13 EC-16

CMS# 94-2115

1002-025 20057

HARD FACTS

Submitted To:

Leslie Kelly
Prudential Insurance Company
PO Box 888
Holmdel, New Jersey 07733

AUTOMOTIVE ENGINEERING INVESTIGATION OF


DL: April 21, 1994

May 20, 1994

Our File #940506

**HARD FACTS RESERVES THE RIGHT TO AMEND AND/OR ALTER THIS
REPORT SHOULD NEW RELEVANT INFORMATION BECOME AVAILABLE.**

**THIS REPORT FURNISHED AS PRIVILEGED AND CONFIDENTIAL TO
ADDRESSEE. RELEASE TO ANY OTHER COMPANY, CONCERN OR INDIVIDUAL
IS SOLELY THE RESPONSIBILITY OF ADDRESSEE.**

46 Georgia Road, Freehold, N.J. 07728 ☎ (908) 462-2674
FAX (908) 409-6595

800-828-2828

VEHICLE DESCRIPTION

The subject vehicle was identified as a 1993 Ford Crown Victoria LX bearing vehicle identification number 2FALP74W2PX173245. The vehicle's manufacturing process was completed in April 1993.

The vehicle did not display any license plates at the time of our field examination. However, a fire damaged New Jersey New Car Dealer's Safety and Inspection certificate, number 0141013, was present and valid until January 1995.

The odometer was observed to register 8,340 miles of utility at the time of our inspection.

EXTERIOR DESCRIPTION

The subject vehicle was white in exterior color and equipped with four doors and a rear trunk deck lid assembly completing the full size sedan design platform.

The vehicle exhibited damage from a major power plant compartment fire. Damaged assemblies included the power plant hood, left front fender, left front road wheel and tire assemblies, front windshield and front nose assembly. Minor smoke staining damage was observed on many other components (see the photographic descriptions).

The power plant hood assembly was partially consumed in the fire with much of the left rear quadrant completely obliterated (see the photographic descriptions).

The subject vehicle was equipped with OEM supplied, cast aluminum alloy road wheel assemblies and Michelin XGT 4 road tires of size P215/70R15. Tire tread depths as well as tire bilateral tread wear patterns were evaluated to be good.

The left front road tire had been partially consumed in the fire. The remaining road tires assemblies were intact.

The exterior body panels not damaged in the fire occurrence were in excellent condition and consistent with a recently purchased vehicle.

INTERIOR DESCRIPTION

An examination of the passenger compartment revealed a split front bench seating

assembly as well as a standard rear bench seat configuration. The seating surfaces were appointed in a burgundy cloth upholstery and the remaining interior surfaces were covered in burgundy automotive carpet or burgundy plastic trim assemblies.

The interior was in good condition exhibiting no significant damage from the fire.

The right front side window glazing was compromised from an outboard blow. This apparently occurred during fire fighter's efforts to extinguish the blaze.

POWER PLANT COMPARTMENTAL BAY EXAMINATION

A cursory examination of the power plant compartmental bay revealed a 4.6 liter, longitudinally mounted, single overhead cam shafted, gasoline powered, fuel injected, V-8 power plant coupled to a 4 speed automatic transmission of rear wheel drive design.

The power plant compartment exhibited extensive damage from the fire with the most severe damage located to the left of the power plant (see the photographic descriptions).

FIRE ORIGIN

An examination and analysis of all available forensic evidence, including burn patterns and fire progressional paths, establishes the locus point of the fire at the left rear quadrant of the power plant compartment.

Through continued examination and analysis we have determined the locus point at approximately midpoint of the left side of the power plant. Based on its origin, we have eliminated the possibility of a wiring harness compromise precipitating an electrical fire.

An analytical review of possible ignition sources revealed the cause of the fire. Both the fuel delivery and fuel return lines of the fuel injection system are in close proximity to the fire locus point.

The fuel lines are multi-piece assemblies which utilize both metallic and rubber lines in the vicinity of the locus point. The numerous connections all have the propensity toward leakage if not properly connected during the vehicle's assembly. An improperly

assembled fuel line could leak or the assembly could have failed due to the use of substandard assemblies.

Be advised that the entire fuel supply system is under high pressure while the vehicle is being operated. The pressure inside the fuel lines approaches 45 pounds per square inch or almost 3 times normal atmospheric pressure. An improperly tightened or connected line would eventually leak causing an oxygen enriched, highly pressurized fuel spray within the power plant compartment which would easily ignite on the left exhaust manifold causing the resulting fire.

FIRE PROGRESSIONAL PATH

Subsequent to ignition on the left exhaust manifold the fire quickly spread due to an ignition source in close proximity to the locus point. The fire spread outward from the locus point in all directions. The components all located in the left rear quadrant of the power plant bay became quickly involved and were nearly totally consumed.

The fire expanded on top of the power plant consuming most of the plastic and rubber assemblies and started to burn through the power plant hood assembly. The fire expanded upon the front windshield and left front fender and began engulfing the left front road tire assembly.

Components constructed of plastic and rubber located throughout the power plant compartment eventually were either totally consumed or heavily damaged by the heat and flames (see the photographic descriptions).

The fire department would eventually arrive to extinguish the fire prior to it engulfing the entire vehicle.

ENGINEERING CONCLUSIONS

In conclusion, incorporated within the body of this report it is the opinion of this organization that subsequent to a thorough field examination and analysis of the Guckin vehicle the following facts have been identified relative to the loss:

1. The Guckin vehicle had sustained a power plant compartmental fire.

2. The locus point of the fire was determined to be the left rear quadrant of the power plant compartmental bay.

3. The causal agent of the fire was a fuel delivery system containment compromise which ejected gasoline upon the left exhaust manifold precipitating ignition.

4. The causal agent of the fire was evaluated to be ~~improperly~~ improperly assembled fuel lines.

5. The manufacturer and/or the selling and servicing dealer is contributory to the loss, since the vehicle had only been utilized for approximately 8,000 miles prior to the fire loss occurrence.

It has been a pleasure serving you in this matter. Should you have any questions, do not hesitate to contact us.

Very truly yours,


Tom McNamara
Director of Engineering

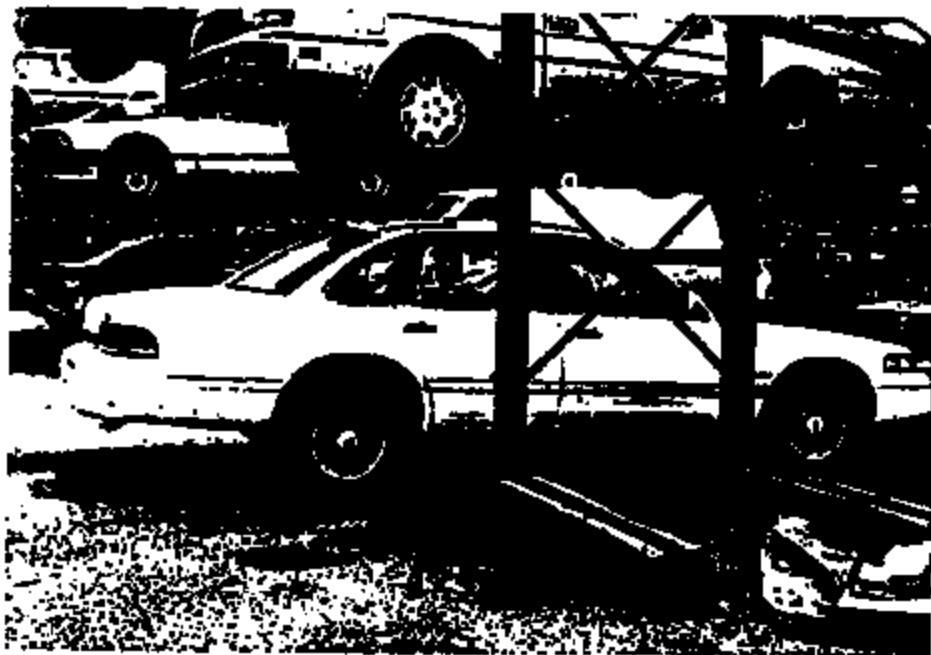

Thomas R. Steger
Mechanical Engineer

PHOTOGRAPHIC DESCRIPTIONS

1. Left side view of the subject vehicle.



2. Right side view of the subject vehicle.



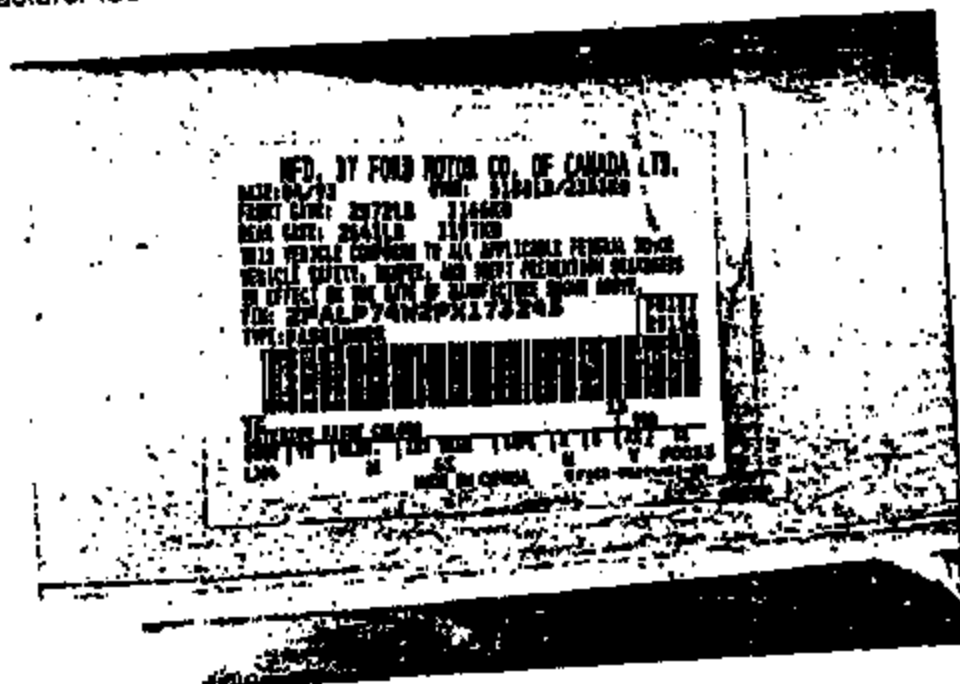
3. Right front view of the subject vehicle.



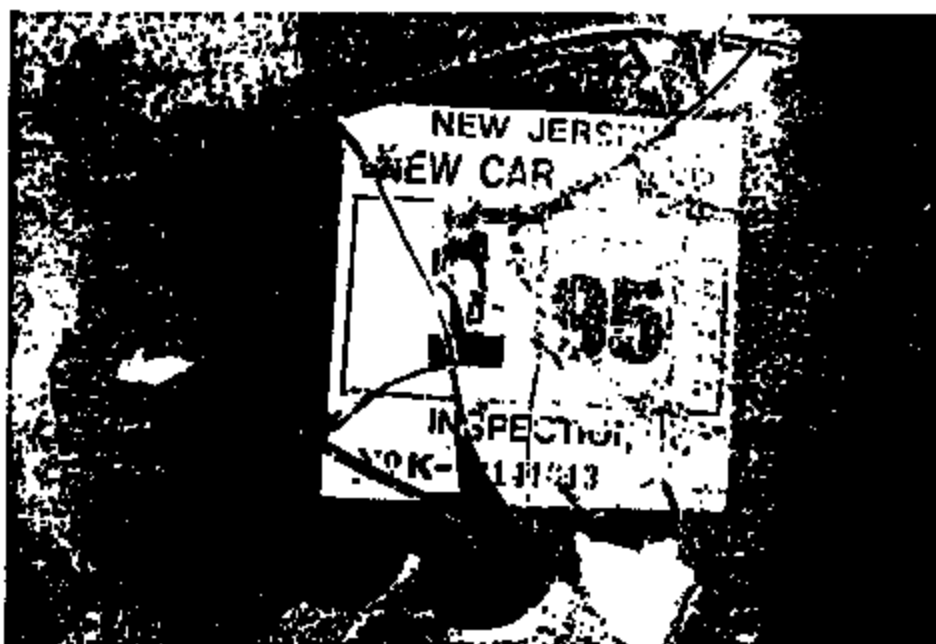
4. Rear view of the subject vehicle.



5. Manufacturer identification certificate.



7. New Jersey New Car Dealer's Inspection certificate.



8. Left side view of passenger compartment.



9. Right side view of passenger compartment.



10. Depicts fire damage with power plant hood reinstalled.



11. Depicts fire damage with power plant hood reinstalled.



12. Arrow depicts locus point of fire.



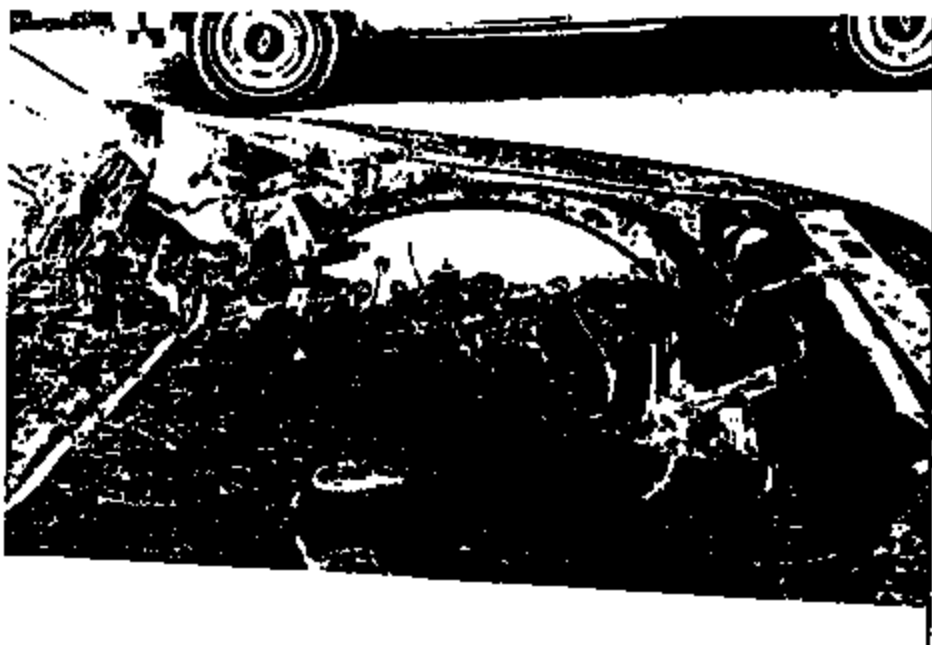
13. Left side view of fire origin area.



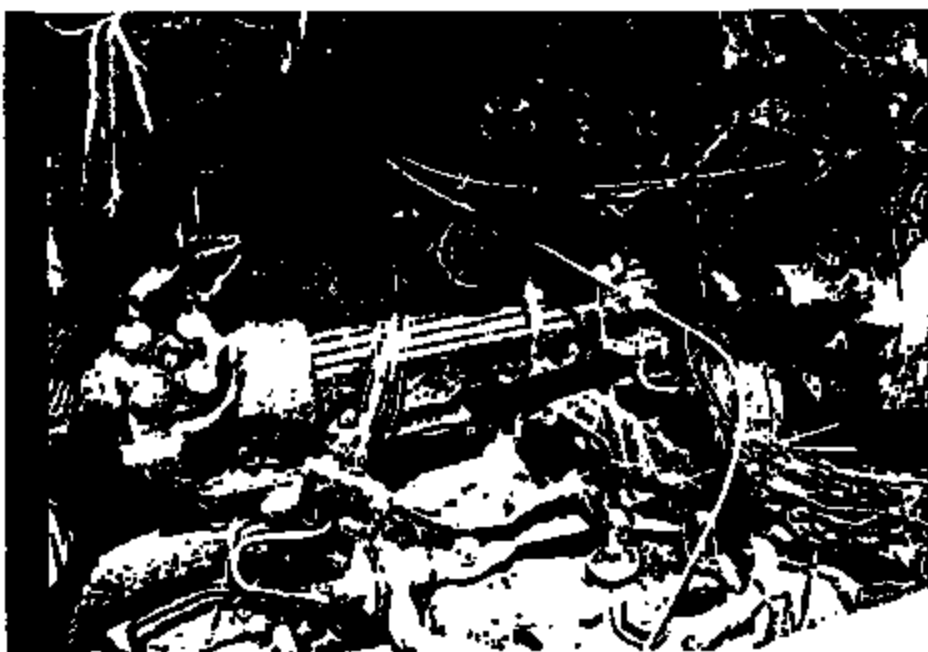
14. Remains of power plant compartmental bay.



15. Right bilateral view of power plant compartment.



16. Arrows depicts metallic fuel line remains in close proximity to fire locus point.



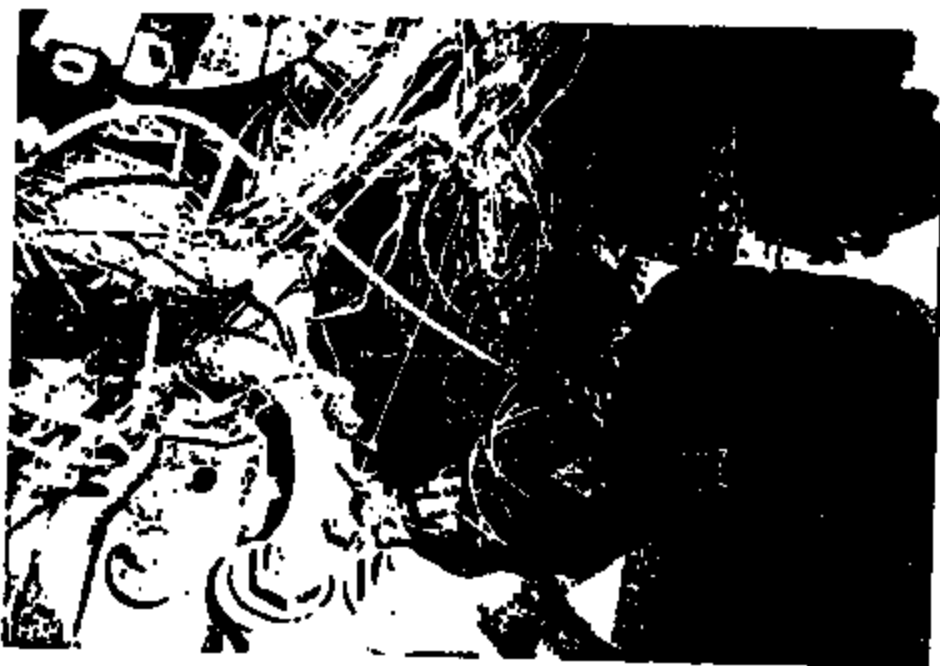
17. Arrow depicts metallic fuel line remains in close proximity to fire locus point.



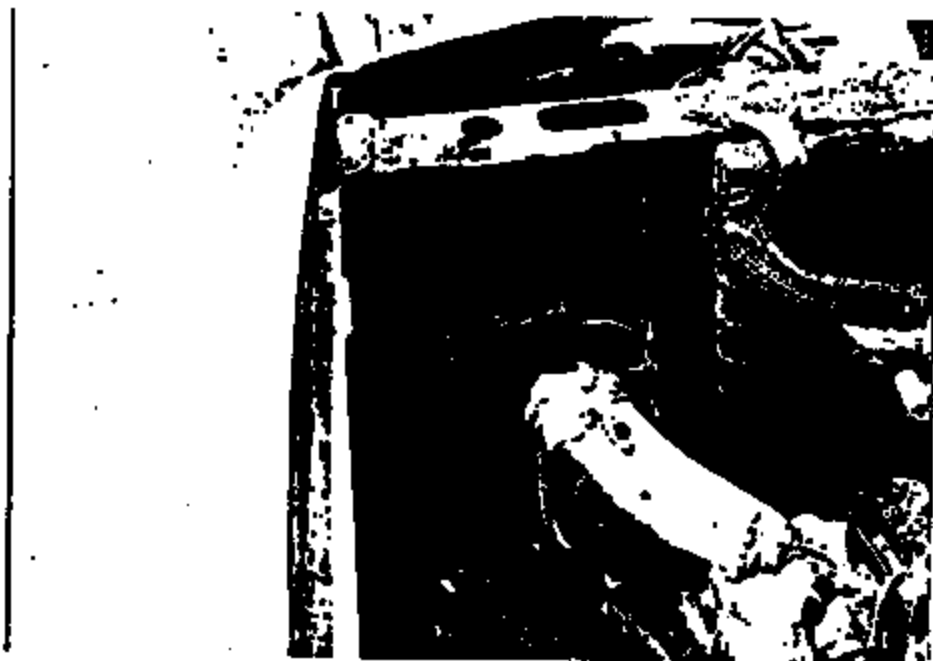
18. Fire damage to left rear quadrant of power plant compartment.



19. Remains of wiring harness and brake master cylinder (arrow).



20. Relatively intact wiring near left radiator mount support.



RECD & FILED

AUG 30 1995

OFFICE OF THE SUPERIOR COURT CLERK
BY WILLIAM L. CANNON, DEPUTY CLERK
MONMOUTH COUNTY

File No. 13779F

BRITT, MEHL, SPUDIC & BALL

A PROFESSIONAL CORPORATION

58 WEST MAIN STREET

P. O. BOX 1149

FREEHOLD, N.J. 07728

(908) 482-9700

ATTORNEYS FOR **Plaintiff**

Plaintiff

[REDACTED]

vs.

Defendant

FORD MOTOR COMPANY

SUPERIOR COURT OF
NEW JERSEY
LAW DIVISION
MONMOUTH COUNTY

Docket No. *L-46-27-95*

CIVIL ACTION

COMPLAINT

Plaintiff, Prudential Property & Casualty Insurance
Company, doing business at P.O. Box 957, Horsham, Pennsylvania,
by way of Complaint against the defendant(s), says:

FIRST COUNT

1. At all relevant times hereinafter mentioned,
plaintiff's subrogees, [REDACTED]
were the owners of a 1993 Ford Crown Victoria automobile.

2. At all relevant times hereinafter mentioned,
defendant, Ford Motor Company was and still is, a foreign

ER92-025 21273

corporation duly authorized to do business in the State of New Jersey.

3. On or before April 21, 1994, defendant, through its agents, servants or employees, manufactured, designed, built, marketed and sold a motor vehicle identified as a 1993 Ford Crown Victoria ("vehicle").

4. The subject vehicle was designed in a defective manner and was placed into the stream of commerce by defendant, Ford Motor Company, with defective components, which caused the vehicle to unexpectedly ignite.

5. On or about April 21, 1994, the subject vehicle owned by plaintiff's subrogee, was caused to unexpectedly ignite and burn out of control while being operated by plaintiff's subrogee on Route 18 in Marlboro, Monmouth County, New Jersey.

6. As a direct and proximate result of the aforesaid defect, plaintiff's subrogee's vehicle was burned, sustained smoke and water damage, required extensive repair, was depreciated in value, and plaintiff's subrogee lost the use of said vehicle.

WHEREFORE plaintiff demands judgment against the defendant for damages, together with interest and costs of suit.

SECOND COUNT

1. Plaintiff repeats the allegations of the First Count of the Complaint as if fully set forth at length herein.

2. The vehicle manufactured by the defendant, Ford Motor Company, was not of a merchantable quality, rather, it was

unfit, unsafe and unmerchantable for the purpose for which it was intended.

3. Such condition of the vehicle owned by plaintiff's subrogee constituted a breach of defendant's implied warranty of merchantability, together with other express and implied warranties, which were the proximate cause of the damages sustained by plaintiff's subrogee.

WHEREFORE plaintiff demands judgment against the defendant for damages, together with interest and costs of suit.

THIRD COUNT

1. Plaintiff repeats the allegations of the First Count and Second Count of the Complaint as if fully set forth at length herein.

2. Defendant, Ford Motor Company, through its agents, servants or employees, negligently and carelessly manufactured, designed and constructed the plaintiff's subrogee's vehicle and its components, so that it deviated from appropriate specifications and standards of the manufacturer and/or deviated from other similar or identical units.

3. As a direct and proximate result of the defendant's aforesaid negligence, plaintiff's subrogee's vehicle was burned, sustained smoke and water damage, required extensive repair, was depreciated in value, and plaintiff's subrogee lost the use of said vehicle.

WHEREFORE plaintiff demands judgment against the defendant for damages, together with interest and costs of suit.

FOURTH COUNT

1. Plaintiff repeats the allegations of the First Count, Second Count and Third Count of the Complaint as if fully set forth at length herein.

2. Prior to April 21, 1994, defendant, Ford Motor Company, had actual or constructive knowledge that the vehicle and its components, owned by plaintiff's subrogee, had defects in its design or manufacture which caused it to unexpectedly ignite, for which consumers were unaware.

3. Defendants negligently and carelessly failed to warn consumers of the aforesaid dangerous condition, and/or failed to take preventative steps to correct the aforesaid condition.

4. As a direct and proximate result of the defendant's aforesaid negligence, plaintiff's subrogee's vehicle was burned, sustained smoke and water damage, required extensive repair, was depreciated in value, and plaintiff's subrogee lost the use of said vehicle.

WHEREFORE plaintiff demands judgment against the defendant for damages, together with interest and costs of suit.

JURY DEMAND

The Plaintiff hereby demands a trial by jury as to all issues.

BRITT, RIEHL, SPUDIC & BALL, ESQS.
Attorneys for Plaintiff

By: 

Dated: August 29, 1995

ROBERT P. BRITT, ESQ.

The Prudential

Prudential Insurance and Financial Services
P.O. Box 888
Holmdel, New Jersey 07733

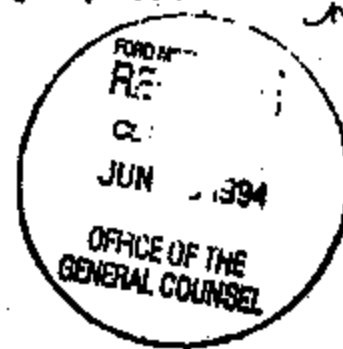
May 31, 1994

ny 6-13-94

Ford Office of General Counsel
Parklane Towers West, Suite 300
3 Parklane Blvd
Dearborn, Michigan 48128

Claim Number: 32W12114-45-037
Date of Loss: 4/21/94
Insured: [REDACTED]

REDACTED



Dear Sir:

We insured [REDACTED], who recently purchased a 1993 Ford Crown Victoria. Soon after she purchased it, a fire started in the engine, totalling the vehicle. An inspection of the vehicle by our expert has determined that the fire was as a result of improperly assembled fuel lines.

We hold you responsible for the damages we paid out, and now look to you for recovery. Kindly contact us with your file number.

Sincerely,


Jamie Kelly
Claims Representative
908-972-7043

IX:sd/5311-10

A Division of
Prudential Insurance Company of America

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