

EA02-025

FORD 10/27/03

LETTER TO ODI

APPENDIX M

BOOK 7 OF 22

PART A-D

PART B



CT

000/03

ENCLOSURE 2004

LAW OFFICE OF
ROBERT F. TACHER
1700 N.W. 48th Street, Suite 120
Spectrum 1, Building B
FORT LAUDERDALE, FL 33309
STAFF COUNSEL FOR TRAVELERS PROPERTY CASUALTY CORPORATION
AND ITS AFFILIATES AND SUBSIDIARY COMPANIES

TELEPHONE (954) 202-4040

October 4, 2002

TELEFAX (954) 202-4070

CHRISTOPHER J. O'LEARY
MEREDITH MCGLEARY KROLL
MARLA A. MUDANO
RONALD J. RUFFONY
R. DAVID RAVENS

JAMES F. ROSENBERG
ADAM I. ROSS
JOEL L. ROTH
TERRY M. SCHNEIDER
ROBERT F. TACHER

Shawn Norton, Claims Analyst
Ford Motor Company
Parklane Towers West
Suite 300
3 Parklane Blvd.
Dearborn, Michigan 48126-2568

Re:

██████████ CLUB vs. JOHN MACNAUGHTON

File No. : 02-001-51
Claim # : C58 6317
Date of Loss : 07/23/01

Dear Mr. Norton:

I received and thank you for your letter of September 18, 2002. Enclosed please find the following documents from my file:

1. Financial detail showing payment
2. Fire Restoration Service's report showing the cost to repair
3. Cunningham Lindsey, the claims adjusting firms estimate to repair the damage to property
4. Bay Electric of Collier County's bill
5. Xerox copies of photographs. (I am in the process of contacting the adjuster who took these pictures with the hopes of obtaining duplicate originals.)

With respect to how this incident occurred, according to ██████████, who was the owner of the vehicle involved, after having used the car, he parked his vehicle in his parking space at approximately 3:30 in the afternoon. The car was in good condition and he had no problems with it prior to this occasion. ██████████ did not use his vehicle the rest of the evening, and went to bed at his regular time. He was awoken by the sound of fire trucks. The fire occurred at approximately 3:50 a.m. on July 24, 2001.

Please note this claim does not involve property damage to the vehicle itself. We have been retained by Travelers to recover the loss to Fairway Towers Club property, i.e. the building structure itself.

If you need any additional information, please feel free to contact me at the above number.

Very truly yours,


Terry M. Schneider

TMS:ml
CC: Gail Peier, Claim Representative
Enclosures

ER62-625 24649

Insured: [REDACTED]
Co. Claim No.: [REDACTED] Our File No.: [REDACTED]
Primary Adjuster: Hsieh, Robert Prepared by: Worden, Joshua Date: 9/25/2001 08:11:39



Carport



Carport

Insured : [REDACTED]
Co. Claim No. : [REDACTED] Our File No. : [REDACTED]
Primary Adjuster : Hsieh, Robert Prepared by: Wordes, Joshua Date : 9/25/2001 08:11:39



Smoke and fire damage



Fire damage to beam and decking

Insured : [REDACTED]
Co. Claim No. [REDACTED] Our File No. [REDACTED]
Primary Adjuster : Hols, Robert Prepared by: Wordes, Joshua Date : 9/25/2004 08:11:39



Damage to fluorescent light

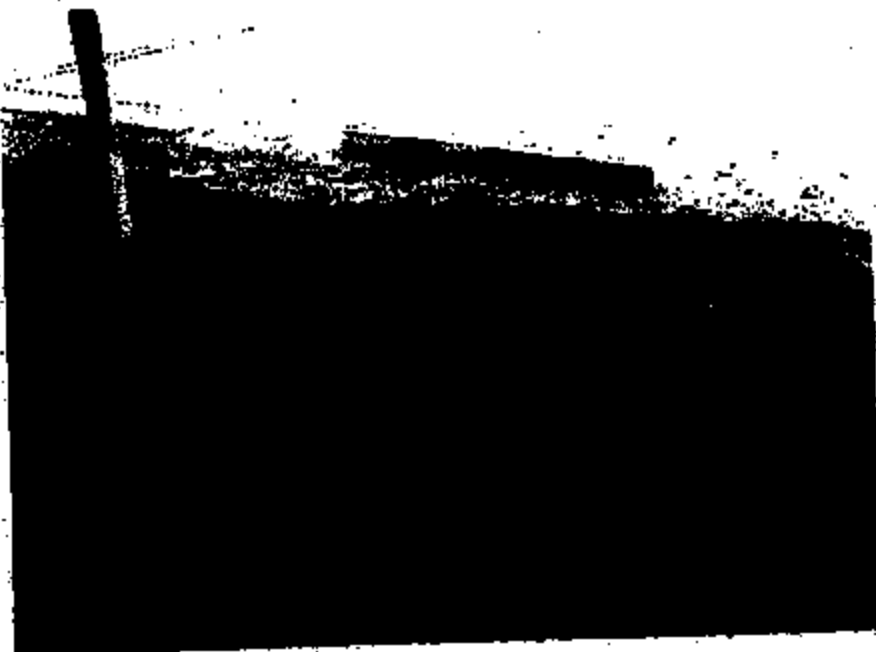


Damage to fluorescent light

Insured: [REDACTED] Our File No. [REDACTED]
Ca. Claims No. [REDACTED] Primary Adjuster: Holsie, Robert Prepared by: Worden, Joshua Date: 9/25/2001 08:11:39

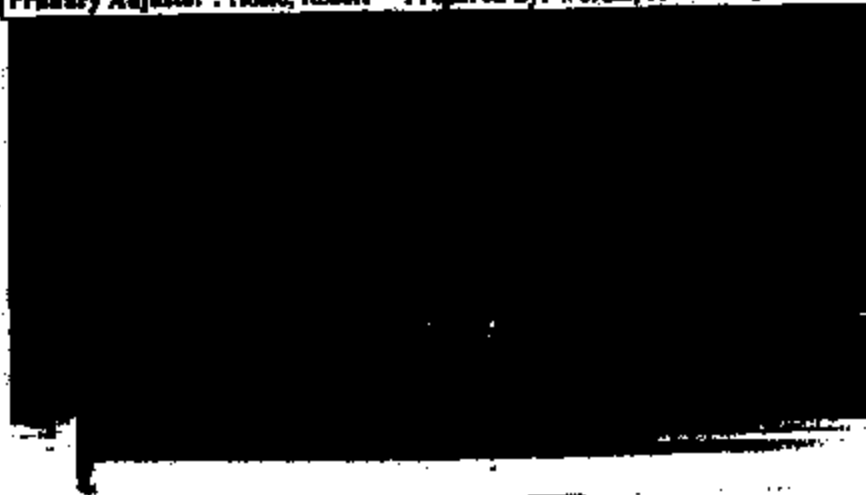


Damage to fluorescent light



Damage to bar

Insured [REDACTED]
Co. Claim No. [REDACTED] Our File No. : 2 [REDACTED]
Primary Adjuster : Hsieh, Robert Prepared by: Wordan, Joshua Date : 9/25/2001 08:11:39



Smoke damage to back wall



Damage to posts

LAW OFFICE OF
ROBERT F. TACHER

1700 N.W. 45th Street, Suite 120
Suite 1, Building B
FORT LAUDERDALE, FL 33309
STAFF COUNSEL FOR TRAVELERS PROPERTY CASUALTY CORPORATION
AND ITS AFFILIATES AND SUBSIDIARY COMPANIES

TELEPHONE (854) 202-4040

CHRISTOPHER J. CLEARY
BENEDICT HICKLEARY KNOLL
BRUCE A. BRIDGEMAN
RONALD J. HARTFORD
R. DAVID RUSSELL

August 28, 2002

TELEFAX (854) 202-4070

JAMES F. ROBINSON
ADAM L. ROSS
JOHN L. ROFF
TERRY M. SCHNEIDER
ROBERT F. TACHER

NOTICE OF LOSS AND DEMAND

CERTIFIED MAIL

Ford Motor Company
Parklane Towers West
Suite 1500
3 Parklane Blvd.
Dearborn, Michigan 48126-2568

Attention: General Counsel

Re: TRAVELERS INDEMNITY COMPANY OF CONNECTICUT v/s/o

File No. : 02-001-0
Claim # : C58-6317
Date of Loss : 07/23/01

To Whom it May Concern:

THE TRAVELERS INDEMNITY COMPANY OF CONNECTICUT has retained this office to recover money paid to their insured, [REDACTED] as a result of the above referenced loss. Based upon our investigation, you/your company, is or may be liable, in whole or in part for causing the subject loss.

You are hereby placed on formal written notice of this loss, the fact that, if this matter cannot be amicably resolved, that we have been instructed to pursue a subrogation action against you/your company. According to the Collier Sheriff's office report, the vehicle which spontaneously caught fire and burned our insured's property was a 1993 Lincoln Town Car, 4 door hard top with a vehicle identification number of 1LNLM82N7PY745577. Our damages in this case were \$9,289.60. Should this matter require litigation we will be looking for our prejudgment interest since the date of loss, July, 23, 2001, as well as our court costs and possibly attorney fees.

Please forward a copy of this letter to your insurance carrier. Your carrier, or you if you do not have any insurance for this loss should contact us within thirty (30) days from the date of this letter to avoid litigation. If you have insurance, please mail or fax us a copy of all insurance policy declaration sheets showing your coverage and the name of your carrier.

We will be glad to provide you and/or your insurance company with additional details pertaining to this loss. I look forward to hearing from you and/or your carrier.

Very truly yours,

Terry M. Schneider
TERRY M. SCHNEIDER/ESQUIRE

TMS/ml

ER02-025 24855

035772292

LAW OFFICE OF
ROBERT F. TACHER

1700 N.W. 40th Street, Suite 120
Spectrum 1, Building B
FORT LAUDERDALE, FL 33309
STAFF COUNSEL FOR TRAVELERS PROPERTY CASUALTY CORPORATION
AND ITS AFFILIATES AND SUBSIDIARY COMPANIES

TELEPHONE (954) 282-4040

CHRISTOPHER J. GLEARY
MEREDITH MCLEARY MCILL
MARLA A. MUDANO
RONALD J. RABSON
R. DAVID RAVINE

August 28, 2002

NOTICE OF LOSS AND DEMAND

CERTIFIED MAIL

Lincoln Customer Relation Center
16800 Executive Plaza Drive
P.O. Box 6248
Dearborn, Michigan 48126

Re: **TRAVELERS INDEMNITY COMPANY OF CONNECTICUT a/s/o**
[REDACTED] vs. JOHN MACNAUGHTON

File No. : 02-001-61
Claim # : C68 6317
Date of Loss : 07/23/01

To Whom It May Concern:

THE TRAVELERS INDEMNITY COMPANY OF CONNECTICUT has been advised by [REDACTED] to recover money paid to their insured, [REDACTED], as a result of the above referenced loss. Based upon our investigation, you/your company, is or may be liable, in whole or in part for causing the subject loss.

You are hereby placed on formal written notice of this loss, the fact that, if this matter cannot be amicably resolved, that we have been instructed to pursue a subrogation action against you/your company. According to the Collier Sheriff's office report, the vehicle which spontaneously caught fire and burned our insured's property was a 1993 Lincoln Town Car, 4 door hard top with a vehicle identification number of 1LNLM82W7PY745577. Our damages in this case were \$9,289.60. Should this matter require litigation we will be looking for our prejudgment interest since the date of loss, July, 23, 2001, as well as our court costs and possibly attorney fees.

Please forward a copy of this letter to your insurance carrier. Your carrier, or you if you do not have any insurance for this loss should contact us within thirty (30) days from the date of this letter to avoid litigation. If you have insurance, please mail or fax us a copy of all insurance policy declaration sheets showing your coverage and the name of your carrier.

We will be glad to provide you and/or your insurance company with additional details pertaining to this loss. I look forward to hearing from you and/or your carrier.

Very truly yours,


TERRY M. SCHNEIDER, ESQUIRE

TMS/ml

TELEFAX (954) 202-4070
CONSUMER AFFAIRS SECTION
JOEL L. ROTH
TERRY M. SCHNEIDER
ROBERT F. TACHER

2 SEP -4 4:00



FERRARO PAUL
480971

FL

01/03

2002-025 24807

Allstate Insurance Company
5227 W. Copans Road, Suite 100
Margate, FL 33063
Bus: (954) 977-5003

April 7, 2003



Ford Motor
P.O. Box 6248
Dearborn, MI 48126



Att: Consumer Affairs

Our Insured: [REDACTED]
Claim Number: [REDACTED]
Date of Loss: 3/14/03
Vehicle: 1993 Lincoln Town Car, Vin# 1LNLM82W1PY673289
Demand Amount - \$1765.39

3 MAY 14 P2:07

CONSUMER AFFAIRS
SECTION

Dear Ms. Norton:

Our investigation into the above referenced claim has revealed that your company is responsible for the loss our policyholder sustained.

On March 14, 2003, our policyholder suffered a loss involving the above-mentioned vehicle, which resulted in our policyholder's vehicle catching fire.

A cause and origin was done to determine the cause of the fire and it was determined that the fire was a result of a defective speed control deactivation switch.

Therefore, please accept this letter as notice of our intent to subrogate as a result of manufacturing defect.

If you wish to inspect the vehicle and have your own cause and origin done, it is located at:
Copart Salvage Yard
7876 Belvedere Road
West Palm Beach, FL 33411

Please feel free to contact me at (954) 978-8127 if you wish to inspect the vehicle so arrangements can be made.

Sincerely,

Angela Blandford
Allstate Representative
Sr. Claim Service Adjuster

REDACTED

Page 4 of 5

83-2912

EP02-025 24650

Winston Gath
Broward Sheriff's Office Event Report

3/17/2009 1:58:44 AM

Page 4 of 5

DP02-023 24032

RESPONDED TO 4000 N OCEAN BLVD IN REF. TO A VEHICLE FIRE. UPON ARRIVAL I OBSERVED THE ENGINE COMPARTMENT OF THE LINCOLN FULLY ENGULFED IN FLAMES. BROWARD COUNTY FIRE DEPT. AND LAKEWATERS-24-123-02A FIRE DEPT. RESPONDED TO THE SCENE AND PUT OUT THESE FIRES.

BOTH THE CHRYSLER AND FORD WERE PARKED ON EITHER SIDE OF THE LINCOLN AND SUFFERED FIRE DAMAGE. THE CHRYSLER HAD FIRE DAMAGE TO THE PASSENGER SIDE FRONT BUMPER AND THE LIGHT ASSEMBLY MELTED FROM THE HEAT. THE FORD WAS STRAINED AGAINST THE DRIVER'S SIDE REAR DOOR AREA. BOTH THE OWNERS OF THE FORD AND THE CHRYSLER WERE INTIMIDATED AND GIVEN CASE CARD REF. THE DAMAGE TO THEIR VEHICLES.

THERE WAS ALSO DAMAGE TO THE LIGHT AND PARKING SIGN BELONGING TO THE CARNEY CONDOMINIUM WHICH WAS DIRECTLY IN FRONT OF THE BURNING VEHICLE.

WHILE SPEAKING WITH [REDACTED] HE ADVISED THAT THE VEHICLE HAD BEEN PARKED SINCE 4:00 PM THIS DATE.

I SPOKE WITH WITNESS [REDACTED] WHO ADVISED THAT HEARD A LOUD NOISE FROM THE SEVENTH FLOOR OF HIS CONDO. HE STATED THAT WHEN HE LOOKED OUT THE WINDOW, HE OBSERVED A DARK COLORED FORD CROWN VICTORIA TURNING RIGHT ONTO SR. 1A FROM PALM AVE [REDACTED] ADVISED THAT THE VEHICLE APPEARED TO BE DRIVING THE CORN IN A HURRY.

DET. BINKIN WAS ON SCENE AND NOTIFIED LT. PARTWICH OF THE SITUATION. DET. BINKIN, COO2, FELLOWIE) WAS ALSO NOTIFIED. CHIEF COO2, (LTS. PA.) NOTIFIED THE STATE FIRE MARSHAL WHO RESPONDED TO THE SCENE.

JOHN HELLINGER FROM THE STATE FIRE MARSHAL RESPONDED TO THE SCENE AND ADVISED THAT THE FIRE WAS AN UNCONTAINED ENGINE FIRE AND THAT THE ENGINE JERK WAS MOVED OUT. INVESTIGATOR HELLINGER ALSO ADVISED THAT THE LOUD NOISE THE WITNESS HEARD MIGHT HAVE BEEN THE FRONT TIRE OF THE LINCOLN EXPLODING FROM THE FIRE.

DET. BINKIN ADVISED THAT THE CARNEY CONDOMINIUM DID NOT HAVE A SURVEILLANCE CAMERA FACING THE NORTH PARKING LOT. THE HOLIDAY INN ALSO ADVISED THAT THEY DO NOT HAVE A CAMERA FACING THE SOUTH PARKING LOT.

ONCE SCENE TALK WAS DONE TO SECURE THE SCENE AND I REMAINED AT THE SUNSHINEIL CAR'S TOWING REMOVED THE VEHICLE. PHOTOGRAPHS WERE TAKEN OF THE BURNED LINCOLN.

NO ONE WAS INJURED DURING THIS INCIDENT

[REDACTED]

906

x [Signature] 1200
Superior

OASIS RESULT:**1LNLM82W1PY673209**05/16/2003
16:38:23

© Copyright 2002-3 Ford Motor Company. All rights reserved.

▶ ErrorsVIN OUTSIDE OF SUPPORTED MODEL YEAR RANGE
ALL APPLICABLE F.S.A. WILL DISPLAY**▶ FIELD SERVICE ACTIONS**

NO CAMPAIGN MESSAGE(S) FOUND

▶ EXTENDED COVERAGES

0789 - EXPIRED

STANDARD DEDUCTIBLE: 100 USD

OWNER NAME: [REDACTED]

OPTIONS:

EXPIRATION DATE: 12/18/1998

DISTANCE: 60,000

RENTAL: 30 UP TO 5 DAYS

TOWING: 50 USD

CONTRACT SOLD BY: USA 11638

ESP CONTRACT START DATE: 12/18/1992

▶ REPAIR HISTORY

NO REPAIR HISTORY ON VEHICLE

END OF OASIS REPORT FOR 1LNLM82W1PY673209

ISSUE LIST

Last Handling Date/ Issue Status	Name/ Reason Desc	Vin/ Case No.	Model Year and Vehicle Line	Issue Type
4/28/2003 CLOSED	[REDACTED] REDIRECTED CALL - LEGAL SECTION	1LNLM8ZW1PY873208 [REDACTED]	1993 TOWN CAR	02

All Action Details for Issue

Print

VIN: 1LNLM22W1PY673209 Year: 1993 Model: TOWN CAR Case: 527441183
Name: [REDACTED] Owner Status: Subsequent WSD: 1992-12-18
Symptom Desc: GENERAL INQUIRIES REQUEST/ NON-VEHICLE RELATED Primary Phone: [REDACTED]
Reason Desc: REDIRECTED CALL - LEGAL SECTION Secondary Phone:
Issue Type: 02 INFORMATION Issue Status: CLOSED

Action: CONSUMER AFFAIRS; ADDRESS AVAILABLE IN PHRASEOLOGY

Dealer:

Origin Desc: US CONCERN CASE BASE

Odometer:

Comm Type: PHONE

Analyst Name: ADELYN FUEGA

Analyst: AFUEGA

Action Date: 04/28/2003

Action Time: 14:38:51.483

Action Date: No

Caller Information if Different From Vehicle Owner:

First Name

Middle Initial

Last Name

Day Phone Relationship

SUSANA

ALL STATE INSURANCE CO

8003744246

OTHER

Comments CUSTOMER SAYS: *****CUSTOMER SAYS***** - HAD CONCERNS WITH THE VEH CATCHING FIRE -
CLAIM SUBMITTED MARCH 14TH - CLAIM ***** SEEKING WHO TO SUBMIT A REQUEST FOR FINANCIAL
REIMBURSEMENT ON A FIRE CLAIM PER CUSTOMER, DEALER SAYS: - NONE CAG ADVISED: *****CAG
ADVISED***** - PLEASE SEND A DEMAND LETTER TO FORD MOTOR COMPANY, CONSUMER AFFAIRS P.O. BOX
8248, MD-3NE-8 DEARBORN, MICHIGAN 48126 INFERENCE CASE ID: 6339

ANALYTICAL WARRANTY SYSTEM**Vehicle Information Report****GENERAL VEHICLE
INFORMATION:****(Related Claims)**

VIN:	1HNEKE2W1PY703209	Vehicle Line:	CYB - TOWN CAR (F006F0116) [91-97]	Body Shell:	*
Model Year:	1993	Market Derived:	CIM - L-M DIVISION DERIVATIVE	Trans Eng Serial No:	W
Vehicle Type:	C	Drive Code:	CFD - 2 WHL LH REAR DRIVE	Engine:	C/VN - 2.4L 4.0L SOHC I4
Inv. Number:	11054	Body Cab Style:	- 4 DOOR SEDAN-6 LITE	Transmission:	CDK - 4 SPD AUTO TRA
Vehicle Status Code:	500	Version/Series:	CER - SIGNATURE VERSION		
Trans Eng Serial No:					

20

Trans Trans Serial No:

20

BUILD INFORMATION:

Region:	NA - 000000000	Plant:	BA - WILSON PLANT BUILD
Country:	USA - 000000000	Prod Date:	04-DEC-1992

SALE INFORMATION:

Region:	NA - 000000000	Selling Dealer:	525256 - *
Country:	USA - 000000000	Selling Div:	SE/Prov: FL
		Super SE/Prov:	FL
Arrival Date:	15-DEC-1992	Red Carpet Lease:	*
Sale Date:	15-DEC-1992	Fleet/Wholesale/Lease:	R
Warranty Start Date:	15-DEC-1992	Modified Vehicle:	* Vehicle Check Flag:
Orig Warranty Date:	15-DEC-1992	Reimagined Vehicle:	* Vehicle Export Flag: N

VOC/EOC:

0027073409 4L 1 0704240 0L D 30Y 300 4 2 15 A 00 250256 4 00 01 4 00 01

0001 0 0 7000 00 A

INSTALLED OPTION INFORMATION:

Air Conditioning:	CAC - A/C AIR CONDITIONER	GVW Code:	
Alternator Amp Rating:	*	GVW Class Code:	L
Audio Disc:	* - [N/A]	Instrumentation:	AC - ELECTRONIC INSTRUMENTATION
Axle Ratio:	BOACC - 3.08 FINAL DRIVE RATIO	Mirror(Driver Side):	* - [N/A]
Axle Type:	BOLAC - LIMITED SLIP REAR AXLE	Mirror(Pass Side):	* - [N/A]
Battery Amp Rating:	T2	Paint:	PNJAA - EBONY SOLID C/C
Brake Code:	FBAAS - 4 WHL ANTI-LOCK BRAKES	Power Antenna:	* - [N/A]
Brake Code(Servobrake):	* - [N/A]	Radio:	AQ - ELETR PREMIUM AM/FM STEREO
Calibration Code:	310RU1A	Sound System:	* - [N/A]
Color(Account):	* - [N/A]	Suspension Axles:	
Color(Truck):	* - [N/A]	Tire Manufacturer:	AJ -
Delivery Type:	*	Tire Brand:	*
Drivetrain Code:	*	Tire Size:	D60P - P215/70R15 WTW
Front End:	* - [N/A]	Traction Control:	* - [N/A]
Fuel Type:	* - [N/A]	Wheel Base:	

TIRE DOT INFORMATION:

L1: * RH: *
 L2: * RH: *
 L3: * RH: *
 SPARE: * DOT Plant Manufacturer: * - *

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	K	Emission Code:	C/B - C/B
ESP Coverage(Miles):	060	Emission Cert Type:	F
ESP Coverage(Times):	072	Emission Detail Ref:	JFY
ESP File Year:	1996	Engine Family:	PFM6GVSELP2
ESP Signature Date:	25-FEB-1996		

Any comments?

ANALYTICAL WARRANTY SYSTEM

Standard Claims List For Model Year 1993

Note: All Costs are in US Dollars

VIN	VEH LINE	MAKE	BODY	VER	DRIVE	FLT	TR	ENG	PROD	WARR	SELLING	SELL	TR	WOC	CPSC_6	PREF	BASE	SURF	COC	CD	DEPT (d/f/m)
1LNLM82W1PY673209	CVB	CM	CPC	CH	CB	BA	CH	CH	04-DEC-1992	18-DEC-1992	325256	USA	2	1H03	00000X	*	94660	*	E29	28	1026
AWB Claims Key: 822832 Tax Code: 1 Labor Hour: 1 Labor Cost: 49 Material Cost: 0 Total Cost: 49																					
Mr. C4-Sub C4: 11638-8 Name: MARGATE LINCOLN-MERCURY INC Ph: 305-9782277 St: FL City C4: USA Reg C4: NA Reg Dates: 03-FEB-1993 Doc: 8-072404																					
Tech Comments: DMS ALLOWANCE REPORT NUMBER 27489																					
1LNLM82W1PY673209	CVB	CM	CPC	CH	CB	BA	CH	CH	04-DEC-1992	18-DEC-1992	325256	USA	2	1H03	00000X	*	94660	*	E29	28	1026
AWB Claims Key: 822831 Tax Code: 1 Labor Hour: 1.3 Labor Cost: 58.8 Material Cost: 57.48 Total Cost: 116.28																					
Mr. C4-Sub C4: 11638-8 Name: MARGATE LINCOLN-MERCURY INC Ph: 305-9782277 St: FL City C4: USA Reg C4: NA Reg Dates: 03-FEB-1993 Doc: 8-072404																					
Tech Comments: OPEN CIRCUIT																					
1LNLM82W1PY673209	CVB	CM	CPC	CH	CB	BA	CH	CH	04-DEC-1992	18-DEC-1992	325256	USA	2	6P05	NAHANA	*	20124	*	B02	12	1026
AWB Claims Key: 822833 Tax Code: 1 Labor Hour: 3 Labor Cost: 14.7 Material Cost: 0 Total Cost: 14.7																					
Mr. C4-Sub C4: 11638-8 Name: MARGATE LINCOLN-MERCURY INC Ph: 305-9782277 St: FL City C4: USA Reg C4: NA Reg Dates: 03-FEB-1993 Doc: 8-072404																					
Tech Comments: MISALIGNED																					
1LNLM82W1PY673209	CVB	CM	CPC	CH	CB	BA	CH	CH	04-DEC-1992	18-DEC-1992	325256	USA	2	6Y05	000001	*	PREF	*	M09	02	1026
AWB Claims Key: 822834 Tax Code: LNC Labor Hour: 1 Labor Cost: 0 Material Cost: 0 Total Cost: 0																					
Mr. C4-Sub C4: 11638-8 Name: MARGATE LINCOLN-MERCURY INC Ph: 305-9782277 St: FL City C4: USA Reg C4: NA Reg Dates: 03-FEB-1993 Doc: 8-072404																					
Tech Comments: LNC 1000 MILE INSPECTION																					

E902-825 24003

1LNLM82W1PY673209 C/VB	CM	CPC	CSE	CB	BA	COK	C/VN	04-DEC-1992	18-DEC-1992	323256	USA	3	GM1 NARANA *	20678	*	B63 33 1530
AWB Chain Key:	000000	Trx Code:	1	Labour Hour:	3	Labour Cost:	11.3	Material Cost:	79.97	Total Cost:	91.27					
Dir C4-Sub C4:	11636*	Name:	MARGATE LINCOLN-MERCURY INC	Pl:	305-9722277	St FL	Chy C4:	USA	Reg C4:	NA	Repr Date:23-FEB-1993	Dec	8-073353			
Cost Comments:	LOOSE FIT															
Tech Comments:	LOOSE FIT															
1LNLM82W1PY673209 C/VB	CM	CPC	CSE	CB	BA	COK	C/VN	04-DEC-1992	18-DEC-1992	323256	USA	6	GM04 NARANA *	62900	*	855 31 3861
AWB Chain Key:	000001	Trx Code:	2	Labour Hour:	0	Labour Cost:	51	Material Cost:	0	Total Cost:	51					
Dir C4-Sub C4:	11636*	Name:	HOLLYWOOD LINCOLN-MERCURY INC	Pl:	305-9206010	St FL	Chy C4:	USA	Reg C4:	NA	Repr Date:26-MAY-1993	Dec	8-054841			
Cost Comments:	OIL DRAIN TOP SHOP															
1LNLM82W1PY673209 C/VB	CM	CPC	CSE	CB	BA	COK	C/VN	04-DEC-1992	18-DEC-1992	323256	USA	6	7304 008008	FIVY 5461711 B		803 01 3861
AWB Chain Key:	000002	Trx Code:	2	Labour Hour:	0	Labour Cost:	38.6	Material Cost:	177.66	Total Cost:	206.26					
Dir C4-Sub C4:	11636*	Name:	HOLLYWOOD LINCOLN-MERCURY INC	Pl:	305-9206010	St FL	Chy C4:	USA	Reg C4:	NA	Repr Date:26-MAY-1993	Dec	8-054841			
Cost Comments:	OIL DRAIN TOP SHOP															
1LNLM82W1PY673209 C/VB	CM	CPC	CSE	CB	BA	COK	C/VN	04-DEC-1992	18-DEC-1992	323256	USA	6	7304 008008	FIVY 5461711 B		803 01 4052
AWB Chain Key:	000003	Trx Code:	2	Labour Hour:	0	Labour Cost:	38.6	Material Cost:	177.66	Total Cost:	206.26					
Dir C4-Sub C4:	11636*	Name:	HOLLYWOOD LINCOLN-MERCURY INC	Pl:	305-9206010	St FL	Chy C4:	USA	Reg C4:	NA	Repr Date:03-JUN-1993	Dec	8-055174			
Cost Comments:	OIL DRAIN TOP SHOP															
1LNLM82W1PY673209 C/VB	CM	CPC	CSE	CB	BA	COK	C/VN	04-DEC-1992	18-DEC-1992	323256	USA	6	GM04 011001	FIVY 5463101 B		803 01 4052
AWB Chain Key:	000004	Trx Code:	2	Labour Hour:	0	Labour Cost:	76.5	Material Cost:	87.39	Total Cost:	163.89					
Dir C4-Sub C4:	11636*	Name:	HOLLYWOOD LINCOLN-MERCURY INC	Pl:	305-9206010	St FL	Chy C4:	USA	Reg C4:	NA	Repr Date:03-JUN-1993	Dec	8-052041			
Cost Comments:	LEFT FRONT LOWER SEAT BELT															
Tech Comments:	OIL DRAIN TOP SHOP															
1LNLM82W1PY673209 C/VB	CM	CPC	CSE	CB	BA	COK	C/VN	04-DEC-1992	18-DEC-1992	323256	USA	8	GM01 011101	*	17698	* M10 08 6261
AWB Chain Key:	000005	Trx Code:	2	Labour Hour:	5	Labour Cost:	23.72	Material Cost:	3.47	Total Cost:	29.19					

0002-0225 24678

Mr. C4-Sub C4:	11636*	Name:	HOLLYWOOD LINCOLN-MERCURY INC	Ph:	305-9206010	St:	FL	City:	Ch:	USA	Reg:	Ch:	NA	Repr Date:	05-AUG-1993	Doc:	#084461
Cost Comments:	REAR VIEW MIRROR FULL OFF WARE MDI																
1LNLM82W1PY673209 C/VB	CM	CPC	CNR	CB	BA	CDK	C/VN	04-DEC-1992	18-DEC-1992	323256	USA	12	6201	011101	*	17608	* M10 08 10258
AWS Chalm Key:	802040	Trx Code:	2	Labr Hrs:	5	Labr Cost:	25.72	Material Cost:	3.47	Total Cost:	29.19						
Mr. C4-Sub C4:	11636*	Name:	HOLLYWOOD LINCOLN-MERCURY INC	Ph:	305-9206010	St:	FL	City:	Ch:	USA	Reg:	Ch:	NA	Repr Date:	03-DEC-1993	Doc:	#750381
Cost Comments:	REAR VIEW MIRROR FULL OFF WARE MDI																
1LNLM82W1PY673209 C/VB	CM	CPC	CNR	CB	BA	CDK	C/VN	04-DEC-1992	18-DEC-1992	323256	USA	16	6201	011101	*	17608	* M10 08 13728
AWS Chalm Key:	802041	Trx Code:	BPO	Labr Hrs:	5	Labr Cost:	25.72	Material Cost:	3.47	Total Cost:	29.19						
Mr. C4-Sub C4:	11636*	Name:	HOLLYWOOD LINCOLN-MERCURY INC	Ph:	305-9206010	St:	FL	City:	Ch:	USA	Reg:	Ch:	NA	Repr Date:	14-MAR-1994	Doc:	#816021
Cost Comments:	REAR VIEW MIRROR FULL OFF WARE MDI																
1LNLM82W1PY673209 C/VB	CM	CPC	CNR	CB	BA	CDK	C/VN	04-DEC-1992	18-DEC-1992	323256	USA	16	6202	010007	FOVY	5413208	X T53 14 13728
AWS Chalm Key:	802042	Trx Code:	BPA	Labr Hrs:	4	Labr Cost:	20.57	Material Cost:	12.84	Total Cost:	33.41						
Mr. C4-Sub C4:	11636*	Name:	HOLLYWOOD LINCOLN-MERCURY INC	Ph:	305-9206010	St:	FL	City:	Ch:	USA	Reg:	Ch:	NA	Repr Date:	14-MAR-1994	Doc:	#816022
Cost Comments:	L FRONT STEP PLATE WARPED WARE BKS																
1LNLM82W1PY673209 C/VB	CM	CPC	CNR	CB	BA	CDK	C/VN	04-DEC-1992	18-DEC-1992	323256	USA	19	3A11	070100	*	7000	* R99 30 16791
AWS Chalm Key:	1046003	Trx Code:	E70	Labr Hrs:	30.5	Labr Cost:	556.19	Material Cost:	378.72	Total Cost:	934.91						
Mr. C4-Sub C4:	11636*	Name:	HOLLYWOOD LINCOLN-MERCURY INC	Ph:	305-9206010	St:	FL	City:	Ch:	USA	Reg:	Ch:	NA	Repr Date:	06-JUL-1994	Doc:	#823631
Cost Comments:	CHECK SHOCKER AND VIBRATION FROM TRANSMISSION WHEN SHIFTING GEARS W F22																
Task Comments:	FREQUENCY TEST AND RETEST																
1LNLM82W1PY673209 C/VB	CM	CPC	CNR	CB	BA	CDK	C/VN	04-DEC-1992	18-DEC-1992	323256	USA	19	3A11	070100	*	7000	* A99 PP 16791
AWS Chalm Key:	1046004	Trx Code:	E70	Labr Hrs:	0	Labr Cost:	0	Material Cost:	0	Total Cost:	150						
Mr. C4-Sub C4:	11636*	Name:	HOLLYWOOD LINCOLN-MERCURY INC	Ph:	305-9206010	St:	FL	City:	Ch:	USA	Reg:	Ch:	NA	Repr Date:	06-JUL-1994	Doc:	#823632
1LNLM82W1PY673209 C/VB	CM	CPC	CNR	CB	BA	CDK	C/VN	04-DEC-1992	18-DEC-1992	323256	USA	30	7A01	NAMANA	*	10604	* C25 08 17343

AWB Chalm Key:	1046081	Trx Code:	ED2	Labor Hrs:	5	Labor Cost:	51.78	Material Cost:	65.09	Total Cost:	116.87				
Dr: Chalm Ch:	11636*	Name:	HOLLYWOOD LINCOLN-MERCURY INC		Pl:	305-9206010	St: FL	City Ch:	USA	Reg Ch:	NA	Repr Date:	01-ALX-1994	Doc:	8-299361
ILNLMB2W1PY673209 C/VB	CM	CPC	CNR	CB	BA	C/DK	C/VN	04-DEC-1992	18-DEC-1992	325256	USA	21	7W06 180107	F3VY 14A236 A	L20 B4 17953
AWB Chalm Key:	1111928	Trx Code:	ED0	Labor Hrs:	1.5	Labor Cost:	64.97	Material Cost:	148.35	Total Cost:	149.22				
Dr: Chalm Ch:	11636*	Name:	HOLLYWOOD LINCOLN-MERCURY INC		Pl:	305-9206010	St: FL	City Ch:	USA	Reg Ch:	NA	Repr Date:	23-ALX-1994	Doc:	8-512071
Cost Comments:	K ENTRY INOP WARR L01														
Tech Comments:	F														
ILNLMB2W1PY673209 C/VB	CM	CPC	CNR	CB	BA	C/DK	C/VN	04-DEC-1992	18-DEC-1992	325256	USA	22	6X01 011101	17698 *	M19 04 19094
AWB Chalm Key:	1174634	Trx Code:	ED4	Labor Hrs:	5	Labor Cost:	26.49	Material Cost:	3.58	Total Cost:	30.07				
Dr: Chalm Ch:	11636*	Name:	HOLLYWOOD LINCOLN-MERCURY INC		Pl:	305-9206010	St: FL	City Ch:	USA	Reg Ch:	NA	Repr Date:	05-OCT-1994	Doc:	8-999751
Cost Comments:	REAR VIEW MIRROR FALL OFF WARR M01														
Tech Comments:	F														
ILNLMB2W1PY673209 C/VB	CM	CPC	CNR	CB	BA	C/DK	C/VN	04-DEC-1992	18-DEC-1992	325256	USA	24	5V01 060301	F1VY 1107	A C50 C2 20489
AWB Chalm Key:	1286221	Trx Code:	ED4	Labor Hrs:	5	Labor Cost:	26.49	Material Cost:	L20	Total Cost:	28.18				
Dr: Chalm Ch:	11636*	Name:	HOLLYWOOD LINCOLN-MERCURY INC		Pl:	305-9206010	St: FL	City Ch:	USA	Reg Ch:	NA	Repr Date:	14-NOV-1994	Doc:	8-963051
Cost Comments:	L00 STRIPPED R FRONT WARR. WARR M01														
Tech Comments:	F														
ILNLMB2W1PY673209 C/VB	CM	CPC	CNR	CB	BA	C/DK	C/VN	04-DEC-1992	18-DEC-1992	325256	USA	27			33239
AWB Chalm Key:	1614031	Trx Code:	ED4	Labor Hrs:	3	Labor Cost:	16.43	Material Cost:	0	Total Cost:	16.43				
Dr: Chalm Ch:	11636*	Name:	HOLLYWOOD LINCOLN-MERCURY INC		Pl:	305-9206010	St: FL	City Ch:	USA	Reg Ch:	NA	Repr Date:	05-DEC-1995	Doc:	8-518322A
Cost Comments:	M99 TRANS MLP RECALL 82864 WARR														
Tech Comments:	33239 RECALLED SUSPECTED AS PER RECALLED 82864 WHICH DONT NEED TO BE REPLACED MLP NO IS 44728														
ILNLMB2W1PY673209 C/VB	CM	CPC	CNR	CB	BA	C/DK	C/VN	04-DEC-1992	18-DEC-1992	325256	USA	37	2B04 030703	FORZ 12279	KA D06 XI 33826
AWB Chalm Key:	1851472	Trx Code:	ED7	Labor Hrs:	4	Labor Cost:	43.82	Material Cost:	56.3	Total Cost:	119.83				
Dr: Chalm Ch:	11636*	Name:	HOLLYWOOD LINCOLN-MERCURY INC		Pl:	305-9206010	St: FL	City Ch:	USA	Reg Ch:	NA	Repr Date:	26-DEC-1995	Doc:	8-6019337A

List Report

Page 5 of 6

Cost Comments:	D36 MISSES ON ACCEL WARR																		
Tech Comments:	39427 HYD WIRE SET XI KNOTION SYSTEM DIAG ROADTEST REPLACE KNOTION WIRE SET ANCKING TO GROUND XI																		
1LNLM82W1PY673209 C/VB	CM	CRC	C/R	CB	BA	C/DK	C/VN	04-DEC-1992	18-DEC-1992	325256	USA	45	1D81 88X00X	MAZ	6781	A	L55	D8	41097
AWS Chain Key:	2043590	Trx Code:	884	Labor Hrs:	3.6	Labor Cost:	204.48	Material Cost:	7.94	Total Cost:	212.2								
Dr CA-Sub Cb:	11638-A	Name:	MARGATE LINCOLN-MERCURY INC	Ph:	305-9782277	St:	FL	City Cb:	USA	Reg Cb:	NA	Repr Date:	26-AUG-1996	Doc #:	161118A				
Cost Comments:	L55 CUSTOMER SAYS ENGINE HAS OIL LEAK?																		
Tech Comments:	41097 6701 77 WARR DYS TEST REPLACED LEAKING BEAR MAIN SEAL CLEAN AND ROAD TEST																		
1LNLM82W1PY673209 C/VB	CM	CPC	C/R	CB	BA	C/DK	C/VN	04-DEC-1992	18-DEC-1992	325256	USA	45	7H12 120608	P4VY	19980	A	C05	42	41097
AWS Chain Key:	2043591	Trx Code:	885	Labor Hrs:	2	Labor Cost:	113.6	Material Cost:	238.31	Total Cost:	435.32								
Dr CA-Sub Cb:	11638-A	Name:	MARGATE LINCOLN-MERCURY INC	Ph:	305-9782277	St:	FL	City Cb:	USA	Reg Cb:	NA	Repr Date:	26-AUG-1996	Doc #:	161118C				
Cost Comments:	C05 AC BUTTONS COMING APART																		
Tech Comments:	41097 0042 19980 W ATC DIAG REMOVE DASH FACE TRIM PANELS REPLACE AC CONTROL HEAD REPLACE DASH LIGHT BULBS FAR LT CORNER OF INSTRUMENT PANEL																		
1LNLM82W1PY673209 C/VB	CM	CPC	C/R	CB	BA	C/DK	C/VN	04-DEC-1992	18-DEC-1992	325256	USA	63	5H01 040201	P2VY	5560	A	E35	D1	52647
AWS Chain Key:	22213422	Trx Code:	07390	Labor Hrs:	1.2	Labor Cost:	70.80	Material Cost:	153.94	Total Cost:	224.74								
Dr CA-Sub Cb:	11627-A	Name:	FT. LAUDERDALE LINCOLN MERCURY, INC.	Ph:	305-7792000	St:	FL	City Cb:	USA	Reg Cb:	NA	Repr Date:	16-FEB-1998	Doc #:	145288A				
Cost Comments:	E35 160 DED BEAR SUSPENSION GOES DOWN INTERMITT AFTER SETTING OVERNIGHT AND CHECK SUSPENSION LIGHT																		
Tech Comments:	52647 D1 PERFORM AIR SUPP DIAG 54 CK PUMP OPERATION OK CK BEAR BAGS BOTH LEAKING REPLACE BOTH BEAR AIR SPRINGS RETURN TEST PASS ESP 6867 JH																		
1LNLM82W1PY673209 C/VB	CM	CPC	C/R	CB	BA	C/DK	C/VN	04-DEC-1992	18-DEC-1992	325256	USA	63	5H01 110904	EP4Z	3355	A	H21	30	52647
AWS Chain Key:	22213423	Trx Code:	07390	Labor Hrs:	1.9	Labor Cost:	111.78	Material Cost:	87.57	Total Cost:	230								
Dr CA-Sub Cb:	11627-A	Name:	FT. LAUDERDALE LINCOLN MERCURY, INC.	Ph:	305-7792000	St:	FL	City Cb:	USA	Reg Cb:	NA	Repr Date:	16-FEB-1998	Doc #:	145288C				
Cost Comments:	H21 100 DED STEERING POULS LOCKS ADVISE WOOD FROM																		
Tech Comments:	52647 30 CK FT END FOUND IDLER ARM AND 2 TIE RODS WORN REPLACE LT OUTER AND RT INNER TIE RODS REPLACE IDLER ARM ESP 6867 JH																		
1LNLM82W1PY673209 C/VB	CM	CPC	C/R	CB	BA	C/DK	C/VN	04-DEC-1992	18-DEC-1992	325256	USA	63	6B04 011001	P1VY	5463101	B	S03	D1	52647
AWS Chain Key:	22213424	Trx Code:	07390	Labor Hrs:	1.6	Labor Cost:	94.13	Material Cost:	83.83	Total Cost:	210								
Dr CA-Sub Cb:	11627-A	Name:	FT. LAUDERDALE LINCOLN MERCURY, INC.	Ph:	305-7792000	St:	FL	City Cb:	USA	Reg Cb:	NA	Repr Date:	16-FEB-1998	Doc #:	145288D				

2002-025 24873

List Report

6 of 6

Dist Comments:	MS 100 DRD DRIVERS SEAT IS VERY LOOSE WORKS AS WHILE DRIVING ADJUSTS WHEN PRESS
Tech Comments:	52647 IN REMOIVE LT FT SEAT REMOVS SEAT TRACK FROM FRAME REMOVE SEAT BOTTOM COVER TO REPLACE SEAT FRAME IN

Any comments?

DN02-025 24874

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8050032

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/BR-SIGNATURE VERSION

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VE-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 18-DEC-1992

Production Date: 04-DEC-1992

VIN: 1LNLM82W1PY673209

Claim Information

Document Number: 072404

Repair Date: 03-FEB-1993

Distance: 1026

TIS: 2

Dealer Information

Dealer Name MARGATE LINCOLN-MERCURY INC

Dealer Code: 11638 - *

Address: 2250 NORTH STATE ROAD 7

City: MARGATE

State: FL Zip Code: 33063

Country: USA Region Code: NA

Phone: (305)227-2277

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 49

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 49

Cust. Concern Code: E29 - CHECK ENGINE LIGHT TROUBLE

Condition Code: 28 - OPEN CIRCUIT

Technician Comment: DDMS ALLOWANCE REPORT NUMBER 257459

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

DDMS

0

Causal Full Part Number

Part

Part Extended

Flag PREF BASE SUFF

Description

CPSC Quantity Amount

Y

*

9J460

*

SENSOR ASY EGR PR VL 0300XX

0

0

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8050031

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/BR-SIGNATURE VERSION

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 18-DEC-1992

Production Date: 04-DEC-1992

VIN: 1LNLM82W1PY673209

Claim Information

Document Number: 072404

Repair Date: 03-FEB-1993

Distance: 1026

TIS: 2

Dealer Information

Dealer Name MARGATE LINCOLN-MERCURY INC

Dealer Code: 11638 - *

Address: 2250 NORTH STATE ROAD 7

City: MARGATE

State: FL Zip Code: 33063

Country: USA Region Code: NA

Phone: (305)227-2277

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 58.8

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 57.48

Total Cost Gross: 116.28

Cust. Concern Code: E29 - CHECK ENGINE LIGHT TROUBLE

Condition Code: 28 - OPEN CIRCUIT

Technician Comment: OPEN CIRCUIT

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
12650D	REC - (QUICK TEST) DIAGNOSIS	0
12650DX1	EXTRA TIME TO REPEAT FINAL QUICK TEST	0
12650D9	BGR PRESSURE FEEDBACK - PFE / EXHAUST BACK PRESSURE REPLACE	0
12650D45	PIN POINT TEST DIAGNOSIS	0

Causal	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	*	9J460	*	SENSOR ASY EGR PR VL 0300XX		0	0
N	F1AZ	9J460	A	SENSOR ASY EGR PR VL 030804		1	0

Any comments?

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8050033

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/BR-SIGNATURE VERSION

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 18-DEC-1992

Production Date: 04-DEC-1992

VIN: 1LNLM82W1PY673209

Claim Information

Document Number: 724042

Repair Date: 03-FEB-1993

Distance: 1026

TIS: 2

Dealer Information

Dealer Name: MARGATE LINCOLN-MERCURY INC

Dealer Code: 11638 - *

Address: 2250 NORTH STATE ROAD 7

City: MARGATE

State: FL Zip Code: 33063

Country: USA Region Code: NA

Phone: (305)227-2277

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 14.7

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 14.7

Cust. Concern Code: B02 - BODY PANEL FITS POORLY

Condition Code: 12 - IMPROPER ASSEMBLY

Technician Comment: MISALIGNED

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

20124A DOOR-FRONT ALIGN 0

Causal Flag	Full Part Number	Part Description	CPSC	Part Quantity	Extended Amount
Y	* 20124	* DOOR ASY-FRONT NANANA		0	0

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8050034

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/BR-SIGNATURE VERSION

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 18-DEC-1992

Production Date: 04-DEC-1992

VIN: 1LNLM82W1PY673209

Claim Information

Document Number: 724043

Repair Date: 03-FEB-1993

Distance: 1026

TIS: 2

Dealer Information

Dealer Name: MARGATE LINCOLN-MERCURY INC

Dealer Code: 11638 - *

Address: 2250 NORTH STATE ROAD 7

City: MARGATE

State: FL Zip Code: 33063

Country: USA Region Code: NA

Phone: (305)227-2277

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 0

Misc. Expense Amount: 49

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 49

Cust. Concern Code: M9* -

Condition Code: 82 - FREIGHT/POSTAGE/MAINTENANCE

Technician Comment: LNC 1000 MILE INSPECTION

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

PREP REPLACE 0

Causal Full Part Number

Part

Part Extended

Flag PREP BASE SUFF

Description

CFSC Quantity Amount

Y * PREP * 1000 MILE POST-DLVRY 000001 0 0

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8050030

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/BR-SIGNATURE VERSION

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 18-DEC-1992

Production Date: 04-DEC-1992

VIN: 1LNLM82W1PY673209

Claims Information

Document Number: 073553

Repair Date: 23-FEB-1993

Distance: 1530

TIS: 3

Dealer Information

Dealer Name: MARGATE LINCOLN-MERCURY INC

Dealer Code: 11638 - *

Address: 2250 NORTH STATE ROAD 7

City: MARGATE

State: FL Zip Code: 33063

Country: USA Region Code: NA

Phone: (305)227-2277

Expense Information

Information:

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 15.3

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 79.97

Total Cost Gross: 95.27

Cust. Concern Code: B63 - MOLDINGS, EXTERIOR TRIM LOOSE/MISSING

Condition Code: 33 - LOOSE

Technician Comment: LOOSE FIT

Customer Comment: LOOSE FIT

Labor Op Code	Labor Op Description	Labor Op Cost
20878A	MOULDING FRONT DOOR - WIDE REPLACE	0

Cancel	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	*	20878	*	MLDG FRT DR OS	NANANA	0	0
N	F2VY	5420878	AU	MLDG FRT DR OS R	NANANA	1	0

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8050035

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/BR-SIGNATURE VERSION

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116)
[91-97]

Warranty Start Date: 18-DEC-1992

Production Date: 04-DEC-1992

VIN: 1LNLM82W1PY673209

Claim Information

Document Number: 064841

Repair Date: 26-MAY-1993

Distance: 3861

TIS: 6

Dealer Information

Dealer Name: HOLLYWOOD LINCOLN-MERCURY INC

Dealer Code: 11636 - *

Address: 1700 SHERIDAN STREET

City: HOLLYWOOD

State: FL Zip Code: 33020

Country: USA Region Code: NA

Phone: (305)601-6010

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 51

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 51

Cust. Concern Code: S55 - SPLIT SEAMS - SEAT UPHOLSTERY

Condition Code: 31 - SEWING FAILURE/SPLIT SEAMS

Technician Comment: OSL DIXIE TOP SHOP

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

OSL OUTSIDE LABOR 0

Causal Part Part Number

Part

Part Extended

Flag FREE BASE SUFF

Description

CPSC

Quantity Amount

Y * 62900 * COVER FRT ST CUSH NANANA 0 0

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8050036

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/BR-SIGNATURE VERSION

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116)
[91-97]

Warranty Start Date: 18-DEC-1992

Production Date: 04-DEC-1992

VIN: 1LNLM82W1PY673209

Claims Information

Document Number: 064841

Repair Date: 26-MAY-1993

Distance: 3861

TIS: 6

Dealer Information

Dealer Name: HOLLYWOOD LINCOLN-MERCURY INC

Dealer Code: 11636 - *

Address: 1700 SHERIDAN STREET

City: HOLLYWOOD

State: FL Zip Code: 33020

Country: USA Region Code: NA

Phone: (305)601-6010

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 30.6

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 177.66

Total Cost Gross: 208.26

Cust. Concern Code: S03 - FRONT SEAT LOOSE

Condition Code: 01 - BROKEN/CRACKED

Technician Comment: OSL DIXIE TOP SHOP

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

OSL OUTSIDE LABOR 0

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	F2VY 5461711 B	TRACK-FRONT SEAT	000000	1	0

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8050037

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/BR-SIGNATURE VERSION

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 18-DEC-1992

Production Date: 04-DEC-1992

VIN: 1LNLM82W1PY673209

Claim Information

Document Number: 065174

Repair Date: 03-JUN-1993

Distance: 4052

TIS: 6

Dealer Information

Dealer Name: HOLLYWOOD LINCOLN-MERCURY INC

Dealer Code: 11636 - *

Address: 1700 SHERIDAN STREET

City: HOLLYWOOD

State: FL Zip Code: 33020

Country: USA Region Code: NA

Phone: (305)601-6010

Expense Information~~Information~~

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 30.6

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 177.66

Total Cost Gross: 208.26

Cust. Concern Code: S03 - FRONT SEAT LOOSE

Condition Code: 01 - BROKEN/CRACKED

Technician Comment: OSL DIXIE TOP SHOP

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

OSL OUTSIDE LABOR 0

Causal	Full Part Number	Part	Part	Extended
Flag	FREE	BASE	SUFF	Description
Y	F2VY	5461711	B	TRACK-FRONT SEAT
			000000	1 0

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8050038

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/BR-SIGNATURE VERSION

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 18-DEC-1992

Production Date: 04-DEC-1992

VIN: 1LNLM82W1PY673209

Claim Information

Document Number: 652041

Repair Date: 03-JUN-1993

Distance: 4052

TIS: 6

Dealer Information

Dealer Name HOLLYWOOD LINCOLN-MERCURY INC

Dealer Code: 11636 - *

Address: 1700 SHERIDAN STREET

City: HOLLYWOOD

State: FL Zip Code: 33020

Country: USA Region Code: NA

Phone: (305)601-6010

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 76.5

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 87.59

Total Cost Gross: 164.09

Cust. Concern Code: S03 - FRONT SEAT LOOSE

Condition Code: 01 - BROKEN/CRACKED

Technician Comment: OSL DIXIE TOP SHOP

Customer Comment: LEFT FRONT LOWER SEAT FRAME

Labor Op Code Labor Op Description Labor Op Cost

OSL OUTSIDE LABOR 0

Causal	Full Part Number	Part	Part	Extended
Flag	PREF	BASE	SUFF	Description
Y	FIVY	5463101	B	FRME&SPRING FRT SEAT
				CPSC Quantity Amount
				011001 1 0

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8050039

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/BR-SIGNATURE VERSION

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 18-DEC-1992

Production Date: 04-DEC-1992

VIN: 1LNLM82W1PY673209

Claim Information

Document Number: 684461

Repair Date: 05-AUG-1993

Distance: 6061

TIS: 8

Dealer Information

Dealer Name: HOLLYWOOD LINCOLN-MERCURY INC

Dealer Code: 11636 - *

Address: 1700 SHERIDAN STREET

City: HOLLYWOOD

State: FL Zip Code: 33020

Country: USA Region Code: NA

Phone: (305)601-6010

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 25.72

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 3.47

Total Cost Gross: 29.19

Cust. Concern Code: M10 - OTHER MIRROR TROUBLES

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment:

Customer Comment: REAR VIEW MIRROR FELL OFF WARR M01

Labor Op Code	Labor Op Description		Labor Op Cost	
17698A	BRACKET-INSIDE MIRROR (CEMENT ON) REPLACE		0	
Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Amount
Y	* 17698 *	BRKT-REAR VIEW MIRRO	011101 0	0
N	D9AZ 19554 CA	SELENIUM UNIVERSAL SEALANT	011901 1	0

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8050040

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/BR-SIGNATURE VERSION

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 18-DEC-1992

Production Date: 04-DEC-1992

VIN: 1LNLM82W1PY673209

Claim Information

Document Number: 750381

Repair Date: 03-DEC-1993

Distance: 10258

TIS: 12

Dealer Information

Dealer Name: HOLLYWOOD LINCOLN-MERCURY INC

Dealer Code: 11636 - *

Address: 1700 SHERIDAN STREET

City: HOLLYWOOD

State: FL Zip Code: 33020

Country: USA Region Code: NA

Phone: (305)601-6010

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 25.72

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 3.47

Total Cost Gross: 29.19

Cust. Concern Code: M10 - OTHER MIRROR TROUBLES

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment:

Customer Comment: REAR VIEW MIRROR FELL OFF WARR M01

Labor Op Code		Labor Op Description		Labor Op Cost	
17698A		BRACKET-INSIDE MIRROR (CEMENT ON) REPLACE		0	
Causal Full Part Number		Part		Part Extended	
Flag	PREF BASE SUFF	Description	CPSC	Quantity	Amount
Y	* 17698 *	BRKT-REAR VIEW MIRRO	011101	0	0
N	D9AZ 19354 CA	SELENIUM UNIVERSAL SEALANT	011901	1	0

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8050041

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/BR-SIGNATURE VERSION

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116)
[91-97]

Warranty Start Date: 18-DEC-1992

Production Date: 04-DEC-1992

VIN: 1LNLM82W1PY673209

Claim Information

Document Number: 816921

Repair Date: 14-MAR-1994

Distance: 13728

TIS: 16

Dealer Information

Dealer Name: HOLLYWOOD LINCOLN-MERCURY INC

Dealer Code: 11636 - *

Address: 1700 SHERIDAN STREET

City: HOLLYWOOD

State: FL Zip Code: 33020

Country: USA Region Code: NA

Phone: (305)601-6010

Expense Information

enter 101-

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 25.72

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 3.47

Total Cost Gross: 29.19

Cust. Concern Code: M10 - OTHER MIRROR TROUBLES

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment:

Customer Comment: REAR VIEW MIRROR FELL OFF WARR M01

Labor Op Code	Labor Op Description	Labor Op Cost
17698A	BRACKET-INSIDE MIRROR (CEMENT ON) REPLACE	0

Causal	Full Part Number	Part Description	Part	Extended		
Flag	PREF	BASE	SUFF	CPSC	Quantity	Amount
Y	*	17698	*	BRKT-REAR VIEW MIRRO	011101	0
N	D9AZ	19554	CA	SELENIUM UNVIVERSAL SEALANT	011901	1

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1993; Claim Key = 8050042

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/BR-SIGNATURE VERSION

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116)
[91-97]

Warranty Start Date: 18-DEC-1992

Production Date: 04-DEC-1992

VIN: 1LNLM82W1PY673209

Claim Information

Document Number: 816922

Repair Date: 14-MAR-1994

Distance: 13728

TIS: 16

Dealer Information

Dealer Name: HOLLYWOOD LINCOLN-MERCURY INC

Dealer Code: 11636 - *

Address: 1700 SHERIDAN STREET

City: HOLLYWOOD

State: FL Zip Code: 33020

Country: USA Region Code: NA

Phone: (305)601-6010

Expense Information

OF INFORMATION:

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 20.57

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 12.84

Total Cost Gross: 33.41

Cust. Concern Code: T53 - INTERIOR MOLDINGS FIT POORLY

Condition Code: 14 - SURFACE ROUGH/UNEVEN

Technician Comment:

Customer Comment: L FRONT STEP PLATE WARPED WARR B43

Labor Op Code	Labor Op Description	Labor Op Cost
13208AT	DOOR SCUFF PLATE REPLACE	0

Causal	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	FOVY	5413208	K	SCUFF PLATE-DOOR R.010507	1	0	

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars****Model Year = 1993; Claim Key = 10464003****Vehicle Information****Model Year: 1993****Market Derived: C/M - L-M DIVISION DERIVATIVE****Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE****Version/Series: C/BR-SIGNATURE VERSION****Drive Type: C/B-2 WHL L/H REAR DRIVE****Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]****Warranty Start Date: 18-DEC-1992****Production Date: 04-DEC-1992****VIN: 1LNLM82W1PY673209****Claim Information****Document Number: 883631****Repair Date: 06-JUL-1994****Distance: 16791****TIS: 19****Dealer Information****Dealer Name: HOLLYWOOD LINCOLN-MERCURY INC****Dealer Code: 11636 - *****Address: 1700 SHERIDAN STREET****City: HOLLYWOOD****State: FL Zip Code: 33020****Country: USA Region Code: NA****Phone: (305)601-6010****Expense Information****Customer Paid Amount: 0****Deductible Amount: 0****Dealer Paid Amount: 0****Labor Cost: 556.19****Misc. Expense Amount: 0****Part Markup Amount:****Material Cost: 373.72****Total Cost Gross: 929.91****Cust. Concern Code: P59 - OTHER AUTOMATIC TRANSMISSION TROUBLES****Condition Code: 30 - CHAFED, EXCESSIVE WEAR, FRAYED****Technician Comment: PINPOINT TEST AND RETEST****Customer Comment: CHECK SHUDDER AND VIBRATION FROM TRANSMISSION WHEN SHIFTING GEARS W P22**

Labor Op Code	Labor Op Description	Labor Op Cost
7000F	ELECTRONIC TRANSMISSION DIAGNOSIS DIAGNOSIS	0
7000A	TRANSMISSION ASSEMBLY REMOVE AND INSTALL OR REPLACE	0
7000A2	TRANSMISSION ASSEMBLY OVERHAUL	0
7000A4	CONVERTER ASSEMBLY FLUSH	0
7000A11	TRANSMISSION OIL COOLER AND/OR COOLER LINES FLUSH	0
7000A13	CONTROL VALVE BODY ASSEMBLY - MAIN OVERHAUL	0
M2		0
7247A	SENSOR - TRANSMISSION RANGE (TR SENSOR) REPLACE	0

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	* 7000 *	TRANSMISSION ASY-AUT	070100	0	0
N	F2VY 7A098 A	SCREEN ASY - OIL PAN	070100	1	0
N	F3LY 7D100 A	GASKET-VALVE BODY SE	070100	1	0
N	F3LY 7153 A	GASKET TRANSMISSION ASSEMBLY	070100	1	0
N	F2VY 7C155 A	GSKT CONTROL VALVE	070100	1	0
N	F2VY 7H173 A	GASKET TRANS VALVE BODY	070100	1	0
N	EOAZ 7D189 B	PISTON&SEAL R/SERVO	070100	1	0
N	F3VY 7A247 A	SWITCH ASY-G/S NEUTR	070100	1	0
N	F3LY 7F207 A	FRWD CLTCH SHAFT CLY	070100	1	0
N	F4AZ 7A108 A	SUPPORT ASY-CNVTR S	070100	1	0
N	XT 2 QDX	MOTORCRAFT BATTERY	190101	14	0
N	F2VY 7A191 A	GASKET OIL PAN	070100	1	0

Any comments?

==>

ENTER VIN ==> 1LNLM82W1PY673209

NAME ==> [REDACTED] ZIP ==> [REDACTED] MODEL YR ==>

OWNER NAME : [REDACTED]

STREET ADDR : [REDACTED]

CITY : FT LAUDERDALE

N/A YY-MM-DD 96-09-11

ST/PRV: FL CTRY:

ZIP/POSTAL CODE: [REDACTED] N/A SOURCE: P

MODEL YEAR : 93 PLANT: Y

SALE YY-MM-DD 92-12-18

BODY STYLE DESC: 4 DR SEDAN SIGNATURE

PRODUCTION YY-MM-DD 92-12-04

VEHICLE DESC : 1993 TOWN CAR

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	PCSD REGION
SHIP-TO	3	25	A	256	45	24
FACING	3	25	A	256		
RESPONSIBLE	3	25	A	256		

CA EMISSION : ENGINE TAG CODE : 3G812AA

CAMPAIGN COUNTS

NAVIS STATUS : 800 COMPANY CAR IND :

TOTAL CAMPAIGNS : 02

DSO DISTRICT : FLEET CODE :

OPEN : 00 CLOSED : 02

DSO NUMBER : FLEET STATUS :

ACTIVE: 01 HISTORY: 01

F1-INQUIRY F3-EXIT F4-G160 F5-G150 F8-CONTINUE SEARCH F9-G130

OGDB166

ENTER CAMPAIGN NUMBER==> 96L12 VIN==> 1LNLM82W1PY673209 TYPE OF SEARCH: A
MODEL YEAR: 93 DEFECT: PASS AIR BAG BODY STYLE: 4 DR SEDAN SIGNATURE
NEW STATUS CODE: CAMP DIV : 6
REPAIR INFORMATION: TYPE CODE: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE : CI
MICRO REF: CLAIM NUM: OASIS DATE :
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: IND: MATCH CODE: 4
CURRENT: 3 25 256 ASSIGNED: 96-12-19 SOURCE: PX EXTRACT DATE: 96-12-19
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
F FORCED COMPLETION 98-01-22 B 98-01-22 OL
M RELEASED FOR MAILING 97-02-25
H AWAITING MAILING 96-11-22

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037-NO MORE DATA TO DISPLAY

OGDB166

==>
ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 1LNLM82W1PY673209
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DR SEDAN SIGNATURE
RESP DEALER : 325256 BEGINNING MAILED DATE: 97-03-08 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-21 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS: EW
STREET ADDR1 :
ADDR2 :
CITY : FT LAUDERDALE CTRY:
ZIP/POSTAL CODE: N-A SOURCE: P N-A EFF DATE: 96-09-11 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1-INQUIRY F3-EXIT F4-QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9-G140
1048-LAST PAGE OGDB166

ENTER CAMPAIGN NUMBER==> 95B64 VIN==> 1LNLM82W1PY673209 TYPE OF SEARCH: H
MODEL YEAR: DEFECT: PASS AIR BAG BODY STYLE:

NEW STATUS CODE:

REPAIR INFORMATION:

REPAIR DATE:

MICRO REF:

DELETE REASON:

RESP DEALER INFORMATION:

CURRENT:

ASSIGNED:

NEW:

SOURCE:

CAMP DIV :

SUPP CODE :

KIT CODE :

OASIS DATE :

VENDOR N/A INFORMATION:

IND: MATCH CODE:

EXTRACT DATE:

***** STATUS INFORMATION: ***** ***** REPAIR INFORMATION: *****

CODE DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL	SRC
C COMPLETE		A	95-12-08		018322	JS9KC5M		AC

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS

F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)

IG37-NO MORE DATA TO DISPLAY

OGDB166

==>

ENTER CAMPAIGN NBR ==> 95B64

VIN ==> 1LNLM82W1PY673209

DEFECT : _____ BODY STYLE DESC: _____
RESP DEALER : _____ BEGINNING MAILED DATE: _____ YY-MM-DD
RELEASE DESC : _____ ENDING MAILED DATE : _____ YY-MM-DD
CAMPAIGN DIV : _____ FLEET CODE: _____ FLEET MGMT LOC CODE: _____
LAST NAME : _____ INITIALS: _____
STREET ADDR1 : _____
ADDR2 : _____ ST/PRV: _____
CITY : _____ CTRY: _____
ZIP/POSTAL CODE: _____ N-A SOURCE: _____ N-A EFF DATE: _____ YY-MM-DD

RESP DEALER : _____ BEGINNING MAILED DATE: _____ YY-MM-DD
RELEASE DESC : _____ ENDING MAILED DATE : _____ YY-MM-DD
CAMPAIGN DIV : _____ FLEET CODE: _____ FLEET MGMT LOC CODE: _____
LAST NAME : _____ INITIALS: _____
STREET ADDR1 : _____
ADDR2 : _____ ST/PRV: _____
CITY : _____ CTRY: _____
ZIP/POSTAL CODE: _____ N-A SOURCE: _____ N-A EFF DATE: _____ YY-MM-DD

F1-INQUIRY F3-EXIT F4-QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9-G140
#504-CAMPAIGN FOR THIS VIN NOT FOUND OGDB166



SNORTON1
FL

ENCLOSURE 23744

State Farm Insurance Companies

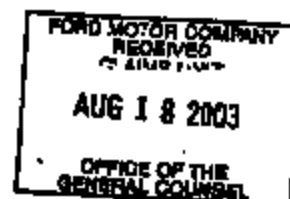


PO Box 5000
Winter Haven, FL 32903-9000

August 4, 2003

Ford Motor CO
Parkland Towers W, Ste 400
Dearborn, MI 48128

RE: Claim Number : 59-Y331-074
Date of Loss : February 7, 2003
Our Insured : [REDACTED]
Amount of Loss: \$6,223.43



Dear Auto Claims:

We are writing to you with reference to the damage to the property owned by our insured on the date indicated. As a result of the loss, it was necessary to repair the damage to the property and the repairs have been completed for the above amount.

Our investigation indicates that you are responsible for this damage, and we are looking to you for reimbursement.

If you have liability insurance, please refer this letter to your insurance company for discharge of your obligation, and inform us as to your insurer's name, their address, and your policy number. If you do not have insurance, please forward your remittance for the above amount to satisfy this account.

Please use the enclosed self-addressed envelope when replying so that your payment will receive prompt acknowledgment.

Sincerely,

REDACTED

Team 34
Fl Central Subrogation
(800) 627-4028

State Farm Mutual Automobile Insurance Company

jlc
2185

HOME OFFICE: BLOOMINGTON, ILLINOIS 61710-0001

2002-025 20745 H



RBZ0006Z
date: 08-09-03

page: 1

spate no: Deanne Sevier

STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

AUTO PAYMENTS BY COL

date of loss

policy number

named insured

date of loss

02-07-03

COL 501

C denotes consolidated payment
P denotes previous date

E denotes EFT payment

col: 501 initiator 100.00 dir covr 0.00 amount 0.00

payment number	payee	amount	status	COL	pay cd	ren	reporting party
		60.00	PAID	501	1		Named Insu
		40.00	PAID	501	2		Named Insu

ER62-625 28746

59-4331-0748

MILLSBOROUGH COUNTY FIRE DEPARTMENT 010

FIRE INCIDENT REPORT

FDID: 03051 Incident No: 006587-00
Date: 02/08/03 Day of Week: 7 Saturday
Alarm: 0324 Arrival: 0332 End: 0519 Response: 0 hrs 00 minutes

Situation: 11 STRUCTURE FIRE
Action Taken: 1 EXTINGUISHMENT
Aid: NONE
Fixed Prop. Use: 411 ONE FAMILY DWELLING, YEAR ROUND USE
Ignition Factor: 00 UNDETERMINED OR NOT REPORTED

Address/Location: 14939 REDCLIFF DR
TAMPA, FL

Census Tract:
Occupant Name:

Zip:

Owner Name:

Room:

Phone:

Address:

TAMPA, FL

Alarm Method: 7 (911) TELEPHONE TIE-LINE TO FIRE DEPARTMENT
Alarm Type: 2 FULL ALARM RESPONSE
District: 8 Shift: B Number of Alarms: 1

Number of Fire Service Personnel Responded: 013
Apparatus Engine: 003 Aerial: 001 Other: 001

CASUALTIES

Fire Service Casualties:

Injuries: 000

Fatalities: 000

Non Fire Service Casualties:

Injuries: 000

Fatalities: 000

COMPLETE FOR ALL FIRES

Complex: 41
Area of Origin: 83

DWELLING (ONE AND TWO FAMILY)
ENGINE AREA, RUNNING GEAR, WHEEL AREA

Form of Ignition: 00

UNDETERMINED OR NOT REPORTED

Material First Ignited:

Type: 00

UNDETERMINED OR NOT REPORTED

Form: 00

UNDETERMINED OR NOT REPORTED

Method of Extng: 8

PRECONNECTED HOSE LINE(S)-APPARATUS TANKS

Level of Origin: 1

GRADE LEVEL TO 9 FEET ABOVE GRADE

Estimated Loss: 0

5,000

06/15/2003 13:10 3827369264

INSURANCE SERVICES

PAGE 03

HOPE STATION 13

PAGE 02

Type: 11

AUTOMOBILE

Yr: 94

Make: MERCURY

Model: GRAND MARQUIS LS Serial Number: 2MELN75M4RX681610

License Number: [REDACTED]

HILLSBOROUGH COUNTY FIRE DEPARTMENT #13

Incident Number: [REDACTED]

Incident Date: 02/08/03

Alarm Time: 0224

***** IF EQUIPMENT INVOLVED IN IGNITION *****

Type: 41

FICED WIRING

Model: GRAN MARQUIS LS

Year: 94

Make: MERCURY

Serial No: 2MELN75M4RX681610

***** COMPLETE FOR STRUCTURE FIRE *****

Number of Stories: 1

1 STORY

Constr. Type: 6

UNPROTECTED ORDINARY

Extent of Damage:

Flame: 2

CONFINED TO PART OF ROOM OR AREA OF ORIGIN

Smoke: 6

CONFINED TO STRUCTURE OF ORIGIN

Detection System:

Performance: 1

IN ROOM/SPACE OF FIRE ORIGIN - DID OPERATE

Sprinkler Head:

Perf: 8

NO EQUIPMENT PRESENT

Material Generating Most Smoke:

Type: 00

UNDETERMINED OR NOT REPORTED

Smoke Travel: 2

CORRIDOR

Form: 00

UNDETERMINED OR NOT REPORTED

INCIDENT REPORT OFFICER IDENTIFICATION

Member making report: JOE DWYER #13

Officer in charge: R. FERNANDEZ

Shift: B

Station: 13

Report Date: 02/08/03

Member Signature: _____

Officer in charge: _____

COMMENTS

E13, E34, E6, L6, B2-R19.

EP02-025 28748

05/18/2009 13:18

352796264

INSURANCE SERVICES

PAGE 04

HILLSBOROUGH COUNTY FIRE DEPARTMENT #13 INCIDENT REPORT NARRATIVE
Page 1 Date: 02/08/09 Incident: 006507-00

#13 RECEIVED THIS AS A SINGLE ENGINE RESPONSE TO A CAR FIRE. UPON ARRIVAL IT WAS DETERMINED THAT THE CAR WAS ENDED ON FIRE IN AN ATTACHED GARAGE. #13 CALLED FOR A FULL ALARM AND THEN PROCEEDED TO ADVANCE A LINE FROM INSIDE THE HOUSE INTO THE GARAGE. THE FIRE WAS LOCATED IN THE ENGINE COMPARTMENT AND EXTINGUISHED. ARRIVING CREWS ASSISTED WITH VENTILATION AND CHECK FOR FIRE SPREAD. HCFR INVESTIGATOR #414 ON SCENE.

0062-020 20760

05/18/2003 13:10

3527969254

INSURANCE SERVICE

PAGE 01

HILLSBOROUGH COUNTY FIRE DEPARTMENT 812 08051

Page 1
03/03/03

STAFF DETAIL REPORT

INCIDENT #: 036567-00

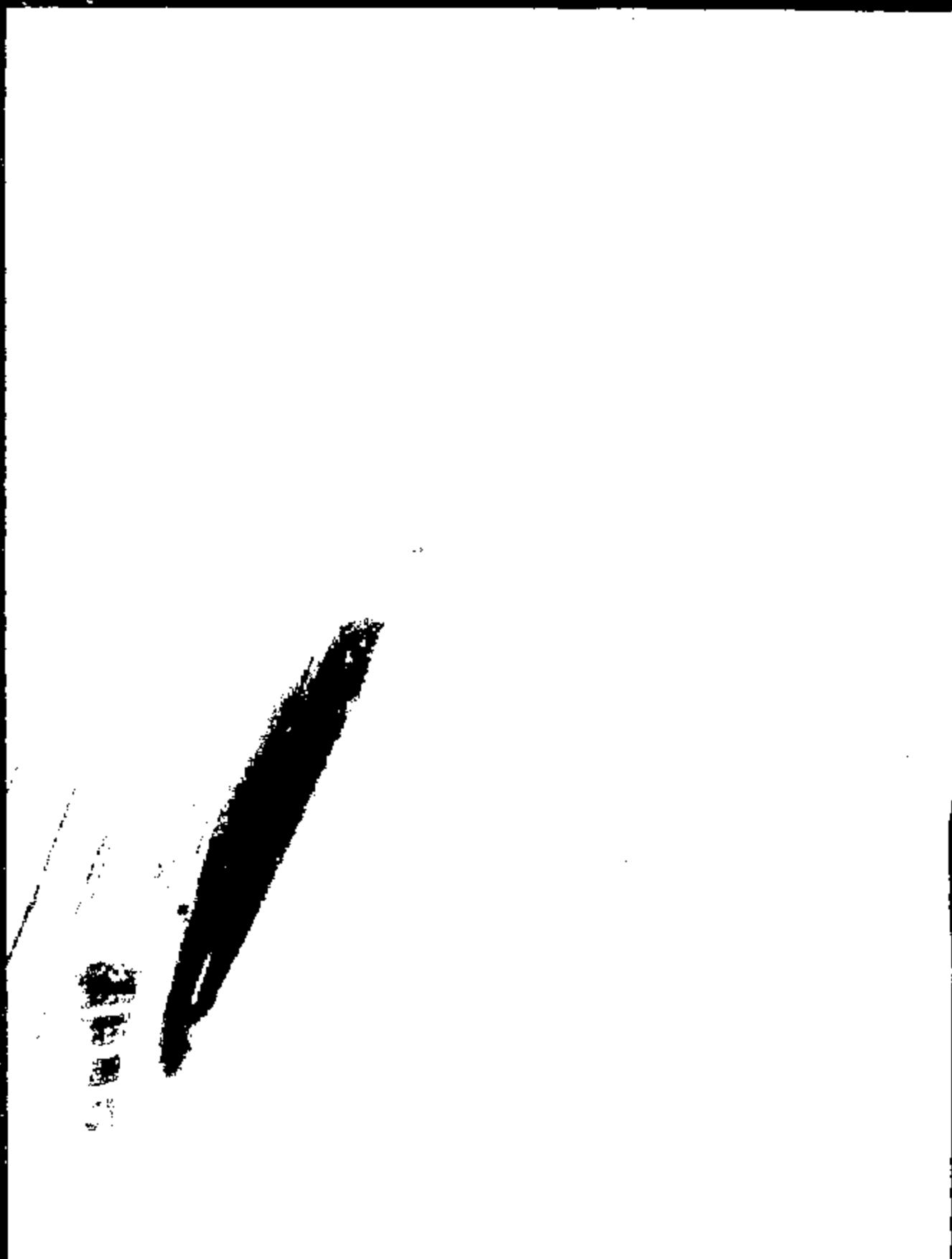
#	STAFF	Net Name	DTS	HRS	SS
1	111	FX Dwyer, Joseph S	0.00	0.0	0.00
2	279	FX Acebo, Jose R	0.00	0.0	0.00
3	398	FX Herrera, Angel F	0.00	0.0	0.00
4	49	FX Cash, Jesse S	0.00	0.0	0.00
5	327	FX Roney, Robert C	0.00	0.0	0.00
6	608	FX Cabrera, Roland	0.00	0.0	0.00
7	142	IC Fernandez, Ralph S	0.00	0.0	0.00
8	R582	FX Jones, Daniel H	0.00	0.0	0.00
9	87	FX Tinselman, Michael L	0.00	0.0	0.00
10	830	FX Andrews, Walter	0.00	0.0	0.00
11	R824	FX Bryden, Ann-Marie L	0.00	0.0	0.00

3527-525 25758



2002-025 20751





OASIS RESULT:
2MELM75W4RX68161008/20/2003
09:17:34

© Copyright 2003-3 Ford Motor Company. All rights reserved.

▶ **VEHICLE INFORMATION****VEHICLE DESCRIPTION**
1994 GRAND MARQUE**BODY STYLE**
4 DR SEDAN LS**ENGINE**
4.6L SOHC
(ROMEO)**ENGINE
CALIBRATION**
416GR00A**TRANSMISSION**
4 SPD OD AODE**AXLE CODE**
GY▶ **GENERAL WARRANTY INFORMATION****WARRANTY START DATE**
11/19/1994**BUILD DATE**
05/27/1994**SALE MILEAGE**
00071▶ **WARNING MESSAGES**

LESS THAN TWO DEALER APPROVED AWA REPAIR VISITS PAID TO DATE

▶ **FIELD SERVICE ACTIONS**

NO CAMPAIGN MESSAGE(S) FOUND

▶ **EXTENDED COVERAGES**

NO ESP INFORMATION AVAILABLE

▶ **REPAIR HISTORY**

NO REPAIR HISTORY ON VEHICLE

END OF OASIS REPORT FOR 2MELM75W4RX681610

Customer Info

Customer:	[REDACTED]	Primary Phone:	[REDACTED]	Secondary Phone:	[REDACTED]
Address:	[REDACTED]	TAMPA	[REDACTED]	FL	[REDACTED]
Country:	USA	Language:	EN		
Cell Phone:		Pager:			
Preferred Contact method:		Fax:			
Preferred Contact Time:		Email:			

INSTALLED OPTION INFORMATION:

Air Conditioning	C/D - MANUAL AIR CONDITIONER	GVW Code	
Alternator Amp Rating	* - [N/A]	GVW Class Code	1
Audio Blower	* - [N/A]	Instrumentation	* - [N/A]
Audio Radio	BDACC - 3.08 FINAL DRIVE RATIO	Mirror(Driver Side)	* - [N/A]
Audio Type	BDIAB - NON-LIMITED SLIP REAR AXLE	Mirror(Passg Side)	* - [N/A]
Battery Amp Rating	HC	Paint	PHYCT - GRAL FRONT C/C
Brake Code	* - [N/A]	Power Antenna	AE - POWER TELESCOPIC RADIO ANTENNA
Brake Code(Service)	* - [N/A]	Radio	AE - ELECTRONIC AM/FM STEREO CASSETTE
Calibration Code	4160BDA	Sound System	* - [N/A]
Color(Armor)	* - [N/A]	Super Traction Aides	
Color(Trim)	009YD -	Tire Manufacturer	AJ -
Delivery Type	0	Tire Brand	* -
Drivetrain Code	*	Tire Size	EDGPF - P215/70R15 WSW
Front Seat	* - [N/A]	Traction Control	AB - ANTI-SPIN TRACT BRAKES W/O PWD
Rear Type	* - [N/A]	Wheel Name	

TIRE DOT INFORMATION:

LF: * 30
 LR: * 30
 LH: * 30
 SPARE: * DOT Plant Manufacturer: * -

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code	* Emission Code	CH - C/D
ESP Coverage(Other)	* Emission Cert Type	F
ESP Coverage(Trim)	* Emission Desc Rating	ELA
ESP File Year	* Engine Model	RTM4V500A
ESP Signature Date		

Any comment?

ANALYTICAL WARRANTY SYSTEM

Standard Claims List For Model Year 1994

Note: All Costs are in US Dollars

VIN	VEH LINE	MYC DMTV	BODY CAB	VER SERIES	DRIVE TYPE	FLT CD	TRM CD	ENR CD	PROD DATE	WARR DATE	SELLING DEALER	SELL CNT	TR	WCC CPSC S	PRF	BASE	SUFF	CCC	CD	DMT (Miles)
2MELM75W40001610	009	001	00A	00J	00B	AW	00E	00V	27-MAY-1994	19-NOV-1994	325100	USA	0	SYM MAHANA *		CAMPON *	A99	02	39	
AWR Claims Key: 271200 Tax Code: 94000 Labor Hrs: 1.3 Labor Cost: 69.57 Material Cost: 1.57 Total Cost: 71.14																				
Dr. Cst Sub Cst	11400		MAHANA	COUNTRY LINCOLN-MERCURY INC					213-6264200	St. FL	Chy Cst	USA			MA	Reg Date: 03-SEP-1994				Doc: 0077456
Tech Comments: ARM ALLOW FOR NO TANK																				
2MELM75W40001610	009	001	00A	00J	00B	AW	00E	00V	27-MAY-1994	19-NOV-1994	325100	USA	0	* MAHANA *		94000		A99	02	39
AWR Claims Key: 271200 Tax Code: 000 Labor Hrs: 3 Labor Cost: 4.99 Material Cost: 0 Total Cost: 4.99																				
Dr. Cst Sub Cst	11400		MAHANA	COUNTRY LINCOLN-MERCURY INC					213-6264200	St. FL	Chy Cst	USA			MA	Reg Date: 03-SEP-1994				Doc: 0077456
Tech Comments: ARM ALLOW FOR NO TANK																				
2MELM75W40001610	009	001	00A	00J	00B	AW	00E	00V	27-MAY-1994	19-NOV-1994	325100	USA	1	7003 170185	PMET	15A201	C	129	01	72
AWR Claims Key: 271200 Tax Code: 1 Labor Hrs: 3 Labor Cost: 9.99 Material Cost: 27.87 Total Cost: 37.85																				
Dr. Cst Sub Cst	11400		MAHANA	COUNTRY LINCOLN-MERCURY INC					213-6264200	St. FL	Chy Cst	USA			MA	Reg Date: 03-NOV-1994				Doc: 0094073
Tech Comments: LAMP CRACKED																				
Tech Comments: 45 REPL R.F. PARK LAMP ARM																				
2MELM75W40001610	009	001	00A	00J	00B	AW	00E	00V	27-MAY-1994	19-NOV-1994	325100	USA	2	6A03 002005		16012		005	00	72
AWR Claims Key: 271122 Tax Code: 1 Labor Hrs: 6 Labor Cost: 119 Material Cost: 0 Total Cost: 119																				
Dr. Cst Sub Cst	11400		MAHANA	COUNTRY LINCOLN-MERCURY INC					213-6264200	St. FL	Chy Cst	USA			MA	Reg Date: 05-JAN-1995				Doc: 0094073
Tech Comments: KUNE IN PAINT UNDER HOOD AND PAINT PLAW ON DECK LID																				
Tech Comments: REPAIR DRIPS IN PAINT UNDER HOOD, PAINT PLAW IN TRUNK LID, PAINT ON SEAT TRACKS, REPAIR ALL AREAS WORK DONE BY OIL - COLLIER ON PARADE																				

0000-000-0000

Claims List Report

Page 2 of 3

DATE	TIME	OFF	CM	CA	CB	AW	CHK	CVN	27-MAY-1994	19-MAY-1994	225100	USA	10	TIME	ORIGIN	PLAZ	5461711	RE	SL	06	2093	
AVR	Chin	Rep	115400	Tex	Chin	1	Labor	Cost	31.15	Material	Cost	134.50	Total	Cost	224.65							
Mr	CA-Sub	Ch	115400	Phone	COURTESY LINCOLN-MERCURY INC	PL	813-4064200	Mr	FL	City	Ch	USA	Reg	Ch	NA	Reg	Index	23-JAN-1995	Doc	8-02317034		
Chin	Comments	L-F BEAT TRACK BEAT																				
Chin	Comments	TRACK REPLACED BEAT TRACK																				
DATE	TIME	OFF	CM	CA	CB	AW	CHK	CVN	27-MAY-1994	19-MAY-1994	225100	USA	10	TIME	ORIGIN	PLAZ	5461711	RE	SL	06	2093	
AVR	Chin	Rep	115400	Tex	Chin	1	Labor	Cost	31.15	Material	Cost	134.50	Total	Cost	224.65							
Mr	CA-Sub	Ch	115400	Phone	COURTESY LINCOLN-MERCURY INC	PL	813-4064200	Mr	FL	City	Ch	USA	Reg	Ch	NA	Reg	Index	23-JAN-1995	Doc	8-02317034		
Chin	Comments	C-8 BEAT TRACK BEAT																				
Chin	Comments	TRACK REPLACED BEAT TRACK																				
DATE	TIME	OFF	CM	CA	CB	AW	CHK	CVN	27-MAY-1994	19-MAY-1994	225100	USA	21	TIME	ORIGIN	PLAZ	5461711	RE	SL	06	2093	
AVR	Chin	Rep	115400	Tex	Chin	1.3	Labor	Cost	64.88	Material	Cost	36.05	Total	Cost	114.5							
Mr	CA-Sub	Ch	115400	Phone	COURTESY LINCOLN-MERCURY INC	PL	813-4064200	Mr	FL	City	Ch	USA	Reg	Ch	NA	Reg	Index	23-JAN-1995	Doc	8-02317034		
Chin	Comments	BEAT TRACK BEAT TRACK																				
Chin	Comments	BEAT TRACK BEAT TRACK																				
DATE	TIME	OFF	CM	CA	CB	AW	CHK	CVN	27-MAY-1994	19-MAY-1994	225100	USA	21	TIME	ORIGIN	PLAZ	5461711	RE	SL	06	2093	
AVR	Chin	Rep	115400	Tex	Chin	1.4	Labor	Cost	74.71	Material	Cost	42.05	Total	Cost	142.5							
Mr	CA-Sub	Ch	115400	Phone	COURTESY LINCOLN-MERCURY INC	PL	813-4064200	Mr	FL	City	Ch	USA	Reg	Ch	NA	Reg	Index	23-JAN-1995	Doc	8-02317034		
Chin	Comments	C-8 BEAT TRACK BEAT																				
Chin	Comments	BEAT TRACK BEAT TRACK																				
DATE	TIME	OFF	CM	CA	CB	AW	CHK	CVN	27-MAY-1994	19-MAY-1994	225100	USA	21	TIME	ORIGIN	PLAZ	5461711	RE	SL	06	2093	
AVR	Chin	Rep	115400	Tex	Chin	5	Labor	Cost	26.02	Material	Cost	8	Total	Cost	26.02							
Mr	CA-Sub	Ch	115400	Phone	COURTESY LINCOLN-MERCURY INC	PL	813-4064200	Mr	FL	City	Ch	USA	Reg	Ch	NA	Reg	Index	23-JAN-1995	Doc	8-02317034		
Chin	Comments	C-8 BEAT TRACK BEAT																				
Chin	Comments	BEAT TRACK BEAT TRACK																				

2462-623 26753

Page 3 of 3

[illegible]

Any comments?

05-07-2018 20:10

ANALYTICAL WARRANTY SYSTEM

Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 5171700

Vehicle Information

Model Year: 1994

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Serial: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114)
[92-04]

Warranty Start Date: 19-NOV-1994

Production Date: 27-MAY-1994

VIN: 2MELM75W4RX681610

Claim Information

Document Number: 077456

Repair Date: 03-SEP-
1994

Distance: 39

TIS: 0

Dealer Information

Dealer Name: COURTESY LINCOLN-MERCURY
INC

Dealer Code: 11649 - *

Address: 9204 ADAMO DRIVE

City: TAMPA

State: FL Zip Code: 33619

Country: USA Region Code: NA

Phone: (813)420-4200

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 69.87

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 1.57

Total Cost Gross: 71.44

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: 02 - BENT/BUCKLED/WINKED

Technician Comment:

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

94S89B REPLACE 0

Causal Flag	Full Part Number	Part Description	Part Extended
Flag	PRIOR BASE SUFF	DESCRIPTION	QTY AMOUNT
N	ESTZ 2248 AR	BOLT RR BRK BACK PLANA	1 1.57

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 6867180

Vehicle Information

Model Year: 1994

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/TP-GRAND MARQ (EN53/EN114)
[92-04]

Warranty Start Date: 19-NOV-1994

Production Date: 27-MAY-1994

VIN: 2MELM75W4RX681610

Claim Information

Document Number: 977456

Repair Date: 03-SEP-
1994

Distance: 39

TIS: 0

Dealer InformationDealer Name: COURTESY LINCOLN-MERCURY
INC

Dealer Code: 11649 - *

Address: 9204 ADAMO DRIVE

City: TAMPA

State: FL Zip Code: 33619

Country: USA Region Code: NA

Phone: (813)420-4200

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 4.99

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 4.99

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: 02 - BENT/BUCKLED/KINKED

Technician Comment: ADM ALLOW FOR RO 77456

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
ALLOW		0

Causal	Full Part Number	Part	Part Extended
Flag	FREE BASE SUFF	Description	CPSC Quantity Amount

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 6867179

Vehicle Information

Model Year: 1994

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114)
[92-04]

Warranty Start Date: 19-NOV-1994

Production Date: 27-MAY-1994

VIN: 2MELM75W4RX681610

Claim Information

Document Number: 084075

Repair Date: 29-NOV-
1994

Distance: 72

TIS: 1

Dealer InformationDealer Name: COURTESY LINCOLN-MERCURY
INC

Dealer Code: 11649 - *

Address: 9204 ADAMO DRIVE

City: TAMPA

State: FL Zip Code: 33619

Country: USA Region Code: NA

Phone: (813)420-4200

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 9.98

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 27.87

Total Cost Gross: 37.85

Cust. Concern Code: L29 - OTHER LIGHTING TROUBLES (INCL. LEAKS/CONDENSATION)

Condition Code: 01 - BROKEN/CRACKED

Technician Comment: 01 REPL R F PARK LAMP ASSY

Customer Comment: LENSE CRACKED

Labor Op Code	Labor Op Description	Labor Op Cost
15201A	BODY-CORNERING LAMP REPLACE	0

Causal Full Part Number	Part Description	Part Extended	CPSC Quantity	Amount
Y F2MY15A201 C	LAMP-S/MKR & TRNG LM 170105	1	0	

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 7021127

Vehicle Information

Model Year: 1994

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/A1-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114)
[92-04]

Warranty Start Date: 19-NOV-1994

Production Date: 27-MAY-1994

VIN: 2MELM75W4RX681610

Claim Information

Document Number: 08665251

Repair Date: 05-JAN-
1995

Distance: 72

TIS: 2

Dealer InformationDealer Name: COURTESY LINCOLN-MERCURY
INC

Dealer Code: 11649 - *

Address: 9204 ADAMO DRIVE

City: TAMPA

State: FL Zip Code: 33619

Country: USA Region Code: NA

Phone: (813)420-4200

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 119

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 119

Cost Concern Code: F05 - SAGE/RUNS IN PAINT (EXCLUDES TRIM/BUMPER)

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: REPAIR DRIPS IN PAINT UNDER HOOD, PAINT FLAW IN TRUNK
BILL, RUST ON SEAT TRACKS, REFINISH ALL AREAS WORK DONE
BY OSL - COLORS ON PARADE

Customer Comment: RUNS IN PAINT UNDER HOOD AND PAINT FLAW ON DECK LID

Labor Op Code Labor Op Description Labor Op Cost

OSL OUTSIDE LABOR 119

Cancel	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE SUFF	Description	CPSC	Quantity	Amount	
Y	*	16612	*	HOOD	010205	0	0

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 11066593

Vehicle Information

Model Year: 1994

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114)
[92-04]

Warranty Start Date: 19-NOV-1994

Production Date: 27-MAY-1994

VIN: 2MELM75W4RX681610

Claim Information

Document Number: 00317051

Repair Date: 31-AUG-
1995

Distance: 2912

TIS: 10

Dealer InformationDealer Name: COURTESY LINCOLN-MERCURY
INC

Dealer Code: 11649 - *

Address: 9204 ADAMO DRIVE

City: TAMPA

State: FL Zip Code: 33619

Country: USA Region Code: NA

Phone: (813)420-4200

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 36.13

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 134.25

Total Cost Gross: 224.08

Cust. Concern Code: S15 - SEAT ADJUSTMENT OPERATION TROUBLE-FRONT POWER
CNFL

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: TRACK REPLACED SEAT TRACK>

Customer Comment: L-F SEAT TRACK RUSTY>

Labor Op Code	Labor Op Description	Labor Op Cost
61704A	TRACK ASSEMBLY-FRONT SEAT REPLACE	36.13

Causal Flag	Full Part Number	Part Description	Part Extended
Y	F2AZ 5461711 BB	TRACK-FRONT SEAT 000000	1 134.25

<https://web.awsuspp.fcr.../detailclaim20.cgi?arvr=cccdh2x&modelyr=1994&claimkey=1106659> 8/20/2003

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 13279527

Vehicle Information

Model Year: 1994

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/A - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114)
[92-04]

Warranty Start Date: 19-NOV-1994

Production Date: 27-MAY-1994

VIN: 2MELM75W4RX6E1610

Claim Information

Document Number: 01239651

Repair Date: 23-JAN-
1996

Distance: 5203

TIS: 15

Dealer InformationDealer Name: COURTESY LINCOLN-MERCURY
INC

Dealer Code: 11649 - *

Address: 9204 ADAMO DRIVE

City: TAMPA

State: FL Zip Code: 33619

Country: USA Region Code: NA

Phone: (813)420-4200

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 51.61

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 15.44

Total Cost Gross: 73.23

Cust. Concern Code: T90 - OTHER INTERIOR TRIM TROUBLES

Condition Code: 81 - TARNISHED/FADED

Technician Comment: SPOTTED REPLACE LENS COVER

Customer Comment: C-S INSTRUMENT COVER (CLEAR) IS SPOTTED

Labor Op Code	Labor Op Description	Labor Op Cost
10887A	INSTRUMENT PANEL LENS REPLACE	51.61

Causal	Full Part Number	Part	Part Extended
Flag	PREF BASE SUFF	Description	CPSC Quantity Amount
Y	FOAZ 10887 A	LENS INST CLUSTER MA 130101	1 15.44

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 15809796

Vehicle Information

Model Year: 1994

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/A - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114)
[92-04]

Warranty Start Date: 19-NOV-1994

Production Date: 27-MAY-1994

VIN: 2MELM75W4RX681610

Claim Information

Document Number: 02382251

Repair Date: 25-JUL-
1996

Distance: 8014

TIS: 21

Dealer InformationDealer Name: COURTESY LINCOLN-MERCURY
INC

Dealer Code: 11649 - *

Address: 9204 ADAMO DRIVE

City: TAMPA

State: FL Zip Code: 33619

Country: USA Region Code: NA

Phone: (813)420-4200

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 64.03

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 36.05

Total Cost Gross: 114.5

Cust. Concern Code: C27 - POWER SUPPLY TROUBLES

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: INOP ALTERNATOR CIRCUITS (USING VOLTMETER) DIAGNOSIS

Customer Comment: BATTERY LIGHT COMES ON

Labor Op Code	Labor Op Description	Labor Op Cost
10200A	ALTERNATOR CIRCUITS (USING VOLTMETER) DIAGNOSIS	16.01
10346A	ALTERNATOR REMOVE AND INSTALL OR REPLACE	37.35
10346A10	REGULATOR ASSEMBLY - ALTERNATOR REPLACE	10.67

Cancel	Full Part Number	Part	Part	Extended
Flag	PREF BASE SUFF	Description	CPSC Quantity	Amount
Y	F1DZ 10C359 A	REGULATOR & BRUSH HOLDER ASY ALT	140201 1	36.05

ANY COMMENTS?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report****Note: All Costs are in US Dollars****Model Year - 1994; Claim Key - 18310057****Vehicle Information****Model Year: 1994****Market Derived: C/M - MERCURY DIVISION
DERIVATIVE****Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE****Version/Series: C/AJ-LS VERSION - CAR****Drive Type: C/B-2 WHL L/H REAR DRIVE****Vehicle Line: C/FP-GRAND MARQ (EN53/EN114)
[92-04]****Warranty Start Date: 19-NOV-1994****Production Date: 27-MAY-1994****VIN: 2MELM75W4RX681610****Claim Information****Document Number: 04255851****Repair Date: 15-MAY-
1997****Distance: 13794****TIS: 31****Dealer Information****Dealer Name: COURTESY LINCOLN-MERCURY
INC****Dealer Code: 11649 - *****Address: 9204 ADAMO DRIVE****City: TAMPA****State: FL Zip Code: 33619****Country: USA Region Code: NA****Phone: (813)420-4200****Expense Information****Customer Paid Amount: 0****Deductible Amount: 0****Dealer Paid Amount: 0****Labor Cost: 74.71****Misc. Expense Amount: 0****Part Markup Amount:****Material Cost: 62.96****Total Cost Gross: 162.85****Cost. Concern Code: D41 - ENGINE HESITATES/SURGES AT STEADY SPEED****Condition Code: 28 - OPEN CIRCUIT****Technician Comment: OPEN WIRE(S) - SPARK PLUG HIGH TENSION - REMOVE AND
INSTALL OR REPLACE****Customer Comment: C S ENG JERK AT 40**

Labor Op Code	Labor Op Description	Labor Op Cost
12650D65	WIRE(S) - SPARK PLUG HIGH TENSION REMOVE AND INSTALL OR REPLACE	16.01
15650E	SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP TEST	5.34
15650E1	EEC SELF-TEST TEST	21.34
15650E5	DCL DISPLAY TEST	16.01
15650E10	POWER BALANCE / SPARK DURATION TEST	16.01

Cancel	Full Part Number	Part	Part	Extended
Flag	PRIE BASE SUFF	Description	CPSC Quantity	Amount
N	F6PZ 12259 JC	WIRE SET-SPARK PLUGS NANANA	1	62.96

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 18310058

Vehicle Information

Model Year: 1994

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJLS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114)
[92-04]

Warranty Start Date: 19-NOV-1994

Production Date: 27-MAY-1994

VIN: 2MELM75W4RX681610

Claim Information

Document Number: 04253852

Repair Date: 15-MAY-
1997

Distance: 13794

TIS: 31

Dealer InformationDealer Name: COURTESY LINCOLN-MERCURY
INC

Dealer Code: 11649 - *

Address: 9204 ADAMO DRIVE

City: TAMPA

State: FL Zip Code: 33619

Country: USA Region Code: NA

Phone: (813)420-4200

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 26.68

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 0

Total Cost Gross: 26.68

Cust. Concern Code: P51 - DIFFICULT TO-OPERATE SHIFT LEVER

Condition Code: 28 - OPEN CIRCUIT

Technician Comment: OPEN REPAIR WIRING TO INTERLOCK PARKING CIRCUIT

Customer Comment: C S WONT COME OUT OF PARK

Labor Op Code	Labor Op Description	Labor Op Cost
14200A	WIRING ASSEMBLY REPAIR	26.68

Cancel	Full Part Number	Part	Part Extended
Flag	FREE BASE SUFF	Description	CPSC Quantity Amount
Y	* 7A441	* PAWL PARK.070100	0 0

<http://web.swnapp.for.../detailclaim20.cgi?svr=ccodb2x&modelyr=1994&claimkey=1831005> 8/20/2003

EP82-825 28772

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 18378053

Vehicle Information

Model Year: 1994

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114)
[92-04]

Warranty Start Date: 19-NOV-1994

Production Date: 27-MAY-1994

VIN: 2MELM75W4RX681610

Claim Information

Document Number: 04255854

Repair Date: 15-MAY-
1997

Distance: 13794

TIS: 31

Dealer InformationDealer Name: COURTESY LINCOLN-MERCURY
INC

Dealer Code: 11649 - *

Address: 9204 ADAMO DRIVE

City: TAMPA

State: FL Zip Code: 33619

Country: USA Region Code: NA

Phone: (813)420-4200

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 74.7

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 63.59

Total Cost Gross: 163.73

Cust. Concern Code: C20 - OTHER TEMPERATURE CONTROL TROUBLES

Condition Code: D1 - POROSITY

Technician Comment: LEAKING PRESSURIZE, LEAK TEST, DISCHARGE, EVACUATE AND
CHARGE AIR CO - DIA

Customer Comment: AC CYCLES RAPIDLY

Labor Op Code	Labor Op Description	Labor Op Cost
19700A	PRESSURIZE, LEAK TEST, DISCHARGE, EVACUATE AND CH DIAGNOSIS	37.35
19700A3T	O-RING(S) OR O-RING KIT REPLACE	26.68
19700A10	DISCHARGE LINE - COMPRESSOR TO CONDENSER REPLACE	10.67

<https://web.awsapp.fx.../detailclm20.cgi?srvt=ccodh2x&modelyr=1994&claimkey=1837805> 8/20/2003

8882-825 28773

Causal	Full Part Number	Part	Part	Extended			
Flag	PRF	BASE	SUFF	Description	CPSC	Quantity	Amount
N	F6VZ	19972	AA	LINE COMP TO COND	NANANA	1	50.92
N	F3VY	19D690	A	O RING-SEAL A/C CPLG	NANANA	1	4.03
N	YN	16	*		190101	36	8.64

Any comments?

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 1994; Claim Key = 18310059

Vehicle Information

Model Year: 1994

Market Derived: C/M - MERCURY DIVISION
DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114)
[92-04]

Warranty Start Date: 19-NOV-1994

Production Date: 27-MAY-1994

VIN: 2MELM75W4RX681610

Claim Information

Document Number: 04255855

Repair Date: 15-MAY-
1997

Distance: 13794

TIS: 31

Dealer InformationDealer Name: COURTESY LINCOLN-MERCURY
INC

Dealer Code: 11649 - *

Address: 9204 ADAMO DRIVE

City: TAMPA

State: FL Zip Code: 33619

Country: USA Region Code: NA

Phone: (813)420-4200

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 90.71

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 68.41

Total Cost Gross: 156.48

Cust. Concern Code: P66 - SHIFTS ROUGH OR JERKY WHILE DRIVING

Condition Code: 41 - STICKS/BINDS/GRABS

Technician Comment: BINDING SOLENOID VALVE - SHIFT - REPLACE

Customer Comment: TRANS SHIFTS HARD

Labor Op Code	Labor Op Description	Labor Op Cost
7191A10	SOLENOID VALVE - SHIFT REPLACE	21.34
7191A	GASKET OR OIL PAN REMOVE AND INSTALL OR REPLACE	48.02
7191AXQ	EXTRA TIME FOR POST ROAD TEST. (AFTER REPAIR)	16.01
7191AZG	EXTRA TIME TO CLEAN, INSPECT AND REUSE ELASTOMER	5.34

<http://web.swwsupp.ford.com/detail.htm?20.cgi?srvc=code2x&modelyr=1994&claimkey=1831005> 8/20/2003

E992-025 28775

Cancel	Full Part Number	Part	Part	Extended
Flag	FREE BASE SUFF	Description	CPSC	Quantity Amount
N	F2VY 7A098 A	SCREEN ASY - OIL PAN	070100	1 7.95
N	XT 2	QDX MOTORCRAFT BATTERY	190101	13 19.11
Y	F5AZ 7G484 A	SOLENOID SHIFT CNTRL	0701XX	1 22.11
N	F2VY 7G136 A	SLND ASY BY PS CL AC	0701XX	1 19.24

Any comments?

CSCN140

VEHICLE DATA

08/20/03 09:21:25

==>

ENTER VIN ==> 2MHLN75W4RX681610

NAME ==>

ZIP ==>

MODEL YR ==>

OWNER NAME

STREET ADDR

CITY : TAMPA

ST/PRV: FL CTRY:

MODEL YEAR : 94 PLANT: X

BODY STYLE DESC: 4 DR SEDAN LS

VEHICLE DESC : 1994 GRAND MARQUIS

ZIP/POSTAL CODE: N/A XY-MM-DD 96-07-05

N/A SOURCE: P

SALE YY-MM-DD 94-11-19

PRODUCTION YY-MM-DD 94-05-27

	DIVISION	DISTRICT	ZONE	DEALER	FDC CODE	FCSD REGION
SHIP-TO	3	25	B	169	93	24
FACING	3	25	B	169		
RESPONSIBLE	3	25	B	169		

CA EMISSION :
NAVIS STATUS : 800
DSO DISTRICT :
DSO NUMBER :

ENGINE TAG CODE : EG806AA
COMPANY CAR IND :
FLEET CODE :
FLEET STATUS :

CAMPAIGN COUNTS
TOTAL CAMPAIGNS : 02
OPEN : 00 CLOSED : 02
ACTIVE: 02 HISTORY: 00

F1-INQUIRY F3-EXIT F4-G160 F5-G150 F6-CONTINUE SEARCH F9-G130

OCDE166

0802-535 28777

ENTER CAMPAIGN NUMBER--> 94889 VIN--> 2MELM75W4R1681610 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: ADAPTER PLT. BODY STYLE: 4 DR SEDAN LS
NEW STATUS CODE: CAMP DIV : 6
REPAIR INFORMATION: TYPE CODE: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE : AA
MICRO REF: CLAIM NUM: OASIS DATE : 94-08-12
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: IND: MATCH CODE: 2
CURRENT: 3 25 169 ASSIGNED: 96-12-18 SOURCE: PX EXTRACT DATE: 96-12-18
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
C COMPLETE 94-09-09 B 94-09-03 11649 077456 ZKC4536 AC
M RELEASED FOR MAILING 94-08-17
R READY TO RELEASE 94-08-11

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVIEW (ALL DATA FIELD DATES YY-MM-DD)
1037-NO MORE DATA TO DISPLAY

OCDS166

CSCN130

NOTIFICATION RECIPIENT HISTORY

08/20/03 09:21:3

ENTER CAMPAIGN NBR ==> 94889

VIN ==> ZMELM75W4RK681610

DEFECT : ADAPTER FLT.

BODY STYLE DESC: 4 DR SEDAN LS

RESP DEALER : 338169

BEGINNING MAILED DATE: 94-09-09 YY-MM-DD

RELEASE DESC : NEW ISSUE TOTAL

ENDING MAILED DATE : 94-09-09 YY-MM-DD

CAMPAIGN DIV : 6

FLEET CODE:

FLEET MGMT LOC CODE:

LAST NAME :

INITIALS:

STREET ADDR1 :

ADDR2 :

ST/PRV:

CITY :

CTRY:

ZIP/POSTAL CODE:

N-A SOURCE: N N-A EFF DATE: 00-00-00 YY-MM-DD

RESP DEALER :

BEGINNING MAILED DATE:

YY-MM-DD

RELEASE DESC :

ENDING MAILED DATE :

YY-MM-DD

CAMPAIGN DIV :

FLEET CODE:

FLEET MGMT LOC CODE:

LAST NAME :

INITIALS:

STREET ADDR1 :

ADDR2 :

ST/PRV:

CITY :

CTRY:

ZIP/POSTAL CODE:

N-A SOURCE:

N-A EFF DATE:

YY-MM-DD

F1-INQUIRY F3-EXIT F4-QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9-G140

1048-LAST PAGE

0008166

CSCN150

CAMPAIGN VEHICLE INFORMATION

08/20/03 09:21:43

ENTER CAMPAIGN NUMBER==> 96L12 VIN==> 2NBLM75W4RX681610 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: PASS AIR BAG BODY STYLE: 4 DR SEDAN LS
NEW STATUS CODE: CAMP DIV : 6
REPAIR INFORMATION: TYPE CODE: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE : CB
MICRO REF: CLAIM NUM: QASIS DATE :
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: IND: MATCH CODE: 2
CURRENT: 3 25 169 ASSIGNED: 96-12-18 SOURCE: PI EXTRACT DATE: 96-12-18
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIMS MICRO# CL SRC
P FORCED COMPLETION 98-01-22 B 98-01-22 OL
M RELEASED FOR MAILING 97-02-10
H AWAITING MAILING 96-11-24

DELETE REASON:

F1-INQUIRY F2-Q140 F3-EXIT F5-Q130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
1037-NO MORE DATA TO DISPLAY

OGDB166

8002-025 28788

CSCN130

NOTIFICATION RECIPIENT HISTORY

08/20/03 09:21:4

>

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 2ME1M75W4R1681610
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DR SEDAN LS
RESP DEALER : 325169 BEGINNING MAILED DATE: 97-03-04 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-12 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS: E
STREET ADDR1 :
ADDR2 :
CITY : TAMPA ST/PRV: FL
ZIP/POSTAL CODE: CTRY:
N-A SOURCE: P N-A EFF DATE: 96-07-05 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1-INQUIRY F3-EXIT F4-QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9-G140
I048-LAST PAGE CGDS166

2892-825 28781



452628

1002-025 47612 A



Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VIN:	1LNLM81WINY619455	Veh Line:	CIVB - TOWN CAR (FNDGPN110) (31-97)	Eng Serial No:	W
Model Year:	1992	Market Derivat:	CM - L-M DIVISION DERIVATIVE	Body Style:	*
Veh Type:	C	Drive Code:	OB - 2 WHL L/H REAR DRIVE	Engine:	C/VN - R-M 4.6L SOHC EFI NA CIVB G-NP
Inv. Dealer:	11651	Body Cab Style:	CPC - 4 DOOR SEDAN-6LITE	Transmission:	CDC - 4 SPD AUTO TRANS NAAD AOD*ST
		Version/Series:	CAB - BASE VERSION - CAR		

BUILD INFORMATION:

Region: NA - 000000000 Plant: BA - WCKOM PLANT BUILD
Country: USA - 000000000 Prod Date: 12-SEP-1991

SALE INFORMATION:

Region: NA - 000000000 Selling Dealer: 325731 - *
Country: USA - 000000000 Selling Div: SoProva FL
Buyer: SoProva FL

Arrival Date: 18-DEC-1991 Rad Carpet Lease: *
Sale Date: 28-SEP-1991 Fleet/Lease/Co. Lease: F
Warranty Start Date: 28-SEP-1991 Modified Vehicle: *
Orig Warranty Date: 28-SEP-1991 Recaptured Vehicle: * Vehicle Export Flag: N

VOC/EOC:

1	2	3	4	5	6	7	8	9
EN19Y619455	43	550970167	30 D	795 39	TOTAL CV 3	2250731	3 ATK	ST U W
12MVL 3 H 2	275327	WV	1	00007	A			

INSTALLED OPTION INFORMATION:

Air Conditioning	CC - A/C AIR CONDITIONER	GVW Code	-
Alternator Amp Rating *		GVW Class Code	1
Audio Disk	* - [N/A]	Instrumentation	* - [N/A]
Audio Radio	* - [N/A]	Mirror(Driver Side)	* - [N/A]
Audio Type	* - [N/A]	Mirror(Passenger Side)	* - [N/A]
Battery Amp Rating	72	Paint	PNYUA - TITANIUM Frost CC
Brake Code	FEAAH - 4 WHL ANTI-LOCK BRAKES	Power Windows	* - [N/A]
Brake Code(Service)	* - [N/A]	Radio	AQ - ULTRA PREMIUM AM/FM STEREO
Calibration Code	118DR10A	Sound System	* - [N/A]
Color(Account)	* - [N/A]	Steering Tension Axle	* - [N/A]
Color(Tint)	000A4 -	Tire Brand	AJ - MICHELIN - RECYCLABLE
Delivery Type	M	Tire Size	DGSP - P215/70R15 WSW
Drivetrain Code	*	Traction Control	* - [N/A]
Front Seat	* - [N/A]	Wheel Name	* - [N/A]
Fuel Type	* - [N/A]		

TIRE DOT INFORMATION:

LF1	*	RF1	*
LR1	*	RR1	*
LL1	*	RL1	*
SPARE	*		

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code	*	Emission Code	CS - CS
ESP Coverage(Miles)	*	Emission Cert Type	F
ESP Coverage(Years)	*	Emission Decal Label	HPH
ESP Flow Test	*	Engine Family	NPM46V3PDP0
ESP Signature Date			

Any comments? You can contact

*webmaster*

VEHICLE ID: 1LNY619455 (WYPPBBBBBB) Vin: 1LNLM81W1NY619455 Div: 3 Status: 800
Vehicle Line: CVB Convy Deliv: 121891 Orig P-Lvl: 202 Selling Dlr: 25C731
Order Recpt: 090391 ShipTo Stat: Curr P-Lvl: 213 Sale Date: 092891
Orig Sched: 090991 Rls-To Stat: IL Order Dlr/Reg: 25731/25 Demo Dt:
Inv Prep: 090591 Orig Int St: 121391 Orig Rls Dlr: 25731 Deliv Type: M
Prod Date: 091291 Curr Int St: 121391 Rls Dlr P&A: 11651 Sales Prd: 091093
Rls Date: 091391 Dlrfin Ext: Warr Start: 092891 Cancel Sl:
Memo Consgn: P&C Ext: 101091 Warrs-Ind: Sale Status: G
Orig Pltbus: 091391 Advert Ext: -Date- -Dealer- -Region-
Curr Pltbus: 091391 Slspn SS#: Shipped: 091391 88J214
T/Name: 9 BUDGET-RENT-A-C Curr Stock: 091391 25C731 25
Addr: 7509-A State: FL 1st-Prior:
City: ORLANDO N/A-Rcpt: 093091 2nd-Prior:
Zip: 32801 Warr-Ins-Ind: 3rd-Prior:
V.O.:1 2 3 4 5 6 7 8
12345234567890123456789012345678901234567890123456789012345678901234
M81NY 43 5609J0267 3J D T1 3P 2GL6L CF H J25C731 3 AYX
8 9 0 1 2 3 4 5 6
567890123456789012345678901234567890123456789012345678901234567890
BT H W1LNL1 5 B K A751A7 WT 1 BU007
F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

OGDB427

VEHICLE ID: 1LNY619455 (WYPBBBBBB) Vin: 1LNLM81W1NY619455 Div: 3 Status: 800

Financial Data-

Orig Totl Inv:	27795.20	A-Plan Price:	27523.20	Pre-del Invoic:	.00
Curr Totl Inv:	27795.20	Total Adj:	-272.00	Sched-A QST:	.00
Base Vehicle:	25553.00	Base Adj:	-272.00	FOC GST:	.00
Options:	1627.00	Option Adj:	.00	Price Protect:	.00
Base Holdback:	.00	Base Hb Adj:	.00	Chargebck Amt:	.00
Optn Holdback:	.00	Option Hb Adj:	.00	30-Day FP Amt:	.00
Misc Charges:	7.00	Gas Amt:	18.20	Floor Plan:	110.02
Finance Chrg:	.00	Sched-B Amt:	590.00	P&C Charge:	81.63
FDAF/LMDA:	.00	Mktng Contrib:	.00	Pre-Dlvry Amt:	.00

Financing Data-

Finance Source:	0000001	O-Warr Start:	092891	Release Date:	091391
Orig Int St-Sw:	N	Co Tag Number:		Transit Time:	10
Ret Draft Ind:		Pre-del Date:		Rls Plus Trans:	092391
Floor Pln Date:	101091	Prdlvry S.Code:		Ramp Code:	14
Advt Comm Code:		Lease Code:		Method Shipped:	7
Upfront PP Ind:		Invoice In-Proc:	052792	Memo Cons Loc:	

F1=Help F3=Exit F4=Primary Menu F6=Screen #1 F9=Screen #3

OGDB427

→
VEHICLE ID: 1LNY619455 (WYYPBBBBBB) Vin: 1LNLN81W1NY619455 Div: 3 Status: 800
Vehicle Line: CVB Convy Deliv: 121891 Orig P-Lvl: 202 Selling Dlr: 25C731
Order Recpt: 090391 ShipTo Stat: Curr P-Lvl: 213 Sale Date: 092891
Orig Sched: 090991 Rls-To Stat: IL Order Dlr/Reg: 25731/25 Demo Dt:
Inv Prep: 090591 Orig Int St: 121391 Orig Rls Dlr: 25731 Deliv Type: M
Prod Date: 091291 Curr Int St: 121391 Rls Dlr P&A: 11651 Sales Prd: 091093
Rls Date: 091391 Dlrfin Ext: Warr Start: 092891 Cancel Sl:
Memo Consgn: P&C Ext: 101091 WarrS-Ind: Sale Status: G
Orig Pltbus: 091391 Advert Ext: -Date- -Dealer- -Region-
Curr Pltbus: 091391 Slspn SS#: Shipped: 091391 88J214
T/Name: 9 BUDGET-RENT-A-C Curr Stock: 091391 25C731 25
Addr: 7509-A State: FL 1st-Prior:
City: ORLANDO N/A-Rcpt: 093091 2nd-Prior:
Zip: 32801 Warr-Ins-Ind: 3rd-Prior:
V.O.:1 2 3 4 5 6 7 8
12345234567890123456789012345678901234567890123456789012345678901234
M81NY 43 5609J0267 3J D T1 3P 2GL6L CF H J25C731 3 AYX
8 9 0 1 2 3 4 5 6
567890123456789012345678901234567890123456789012345678901234567890
BT H W1LNL1 5 B K A751A7 WT 1 BU007
F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

OGDB427

VEHICLE ID: [REDACTED] (WYYPB88888) Vin: 1LNLM81W1NY619455 Div: 3 Status: 800

Ordering Name: [REDACTED]
Secondary Name: [REDACTED]
Ordering FIN: BU007
Order-For FIN:
Orig Ord Type: 5

Selling FIN:
Sold-To Fin:

Distr Status: P
Last NAVIS St: 100191
Distr Stat Dt: 121891
Last Activity: 052892
Serialized Dte: 090491
Scheduled Dte: 090991
Mexico Status:

Component Data

Dr Post/Calib: FBU
Emis Cntl Lbl: HEH
Engine Tag Cd: [REDACTED]
Engine Serial: W
Driver Airbag: FT4246B0765
Pssngr Airbag: 112071009

Tire Brand: A
EEC:

Axle: P5

F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F6=Screen #1

OGDB427

ENTER VIN ==> 1LNL481W1NY619455

NAME ==> [REDACTED] ZIP ==> [REDACTED] MODEL YR ==>

OWNER NAME :

STREET ADDR :

CITY : SALISBURY

ST/PRV: NC CTRY:

MODEL YEAR : 92 PLANT: Y

BODY STYLE DESC: 4 DOOR SEDAN

VEHICLE DESC : 1992 TOWN CAR

ZIP/POSTAL CODE: [REDACTED] N/A YY-MM-DD 95-09-15
N/A SOURCE: P

SALE YY-MM-DD 91-09-28

PRODUCTION YY-MM-DD 91-09-12

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD	REGION
SHIP-TO	3	88	E	214	45		CC
FACING	3	25	J	731			
RESPONSIBLE	3	26	J	285			

CA EMISSION : ENGINE TAG CODE : 1G810BA

NAVIS STATUS : 800 COMPANY CAR IND :

DSO DISTRICT : FLEET CODE :

DSO NUMBER : FLEET STATUS :

CAMPAIGN COUNTS

TOTAL CAMPAIGNS : 02

OPEN : 00 CLOSED : 02

ACTIVE: 02 HISTORY: 00

F1-INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB427

SPCH

Customer List

10/05/01 14:31:16

VIN: 1LNLM81W1MY619455 CASE: _____ HOME PHONE: _____
LAST NAME: _____ ZIP/POSTAL: _____ CTRY: _____

A	CUSTOMER NAME/ C City	Address/ St/Prov	Zip/Postal	Address/ Ctry	Home Phone
---	--------------------------	---------------------	------------	------------------	------------

F1=Help F2=VehicleList F4=UpdCustInfo F5=AddCustIssue
F7=Prev F8=Next F11=Menu F12=Return
VIN DOES NOT EXIST IN CUSTOMER DATABASE

OGDB079

SFC

Warranty Repair History

10/05/01 14:31:33

VIN: 1LNLM81W1NY619455 Year: 1992 Model: TOWN CAR
 Repair Date: WSD: 09/28/91
 Repair Order:
 Causal Code: Odometer:
 Rpr Dealer:

A	C	Part Number	Part Description	Part Qty	Labor Operation

F1=Help F4=PrevVisit F5=NextVisit F7=Prev F8=Next
 F9=PrevRepair F10=NextRepair F11=Menu F12=Return
 VEHICLE REPAIR HISTORY IS CURRENTLY UNAVAILABLE

OGDB079

SFC

Action Detail

10/05/01 14:32:01

VIN: 1LNLM81W1NY619455 Year: Model:
Name:
Trmt: Contact:
Symptom:
Reason:
Dealer:
Issue Type: Issue Status:
Comm Type: Odometer Reading:
Analyst: Document Number:
Action Date: Action Data:
Action Time: EST
Origin Desc:
Action Desc:
Comments:

F1=Help F2=ActionData F4=PrevAction F5=NextAction F9=PrevComments
F10=NextComments F11=Menu F12=Return F13=PrevContact F14=NextContact
NO DATA FOUND OGDB079

STANDARD CLAIMS LIST

AWS Online Report

Run Date: 08-OCT-2001

Note: All Costs are in US Dollars

VIN	AWS VL	WERS VL	MKT DBR	BODY CAB	VER SERIES	DRIVE TYPE	PLANT CD	TRANS CD	ENG CDD	PROD DATE	WARR DATE	SELLING DEALER	SELL CNT	TIS	QRT	WOC	PREP	BASS	SUPP VRT	VPD OCC CD
1LNLM81W1NY619433	VB	CVB	CM	CFC	CAB	CB	BA	CDC	CVN	12-09-91	28-09-91	325731	USA	8	Q20	6004	*	7023712	*	S09 V73 B43 08
AWS Claim Key:	11775462	Doc #:	141761		Trx Code:	2		Labor Hrs:	.3		Labor Cost:	10.83	Material Cost:	2.5		Total Cost:	13.33			
Dir Cd-Sub Cd:	48111	Name:	BUDGET RAC - TAMPA		Pl:	NA		St: FL	City Cd:	USA	Reg Cd:	NA	Repr Date:	06-MAY-1992						DIST (Mile): 11737
Cost Comments:																				
Tech Comments:																				
1LNLM81W1NY619433	VB	CVB	CM	CFC	CAB	CB	BA	CDC	CVN	12-09-91	28-09-91	325731	USA	9	Q65	5V01	FTVY	1125	A	S11 V21 N27 13
AWS Claim Key:	11775463	Doc #:	096146		Trx Code:	2		Labor Hrs:	.4		Labor Cost:	22.8	Material Cost:	105.95		Total Cost:	126.75			
Dir Cd-Sub Cd:	10325	Name:	GREGORY MOTORS INC		Pl:	704-6361211	St: NC	City Cd:	USA	Reg Cd:	NA	Repr Date:	16-JUN-1992							DIST (Mile): 11847
Cost Comments:	SHAKE IN BRAKES																			
Tech Comments:	ROTORS DISTORTED																			
1LNLM81W1NY619433	VB	CVB	CM	CFC	CAB	CB	BA	CDC	CVN	12-09-91	28-09-91	325731	USA	9	Q20	6001	*	7003606	*	S09 V74 T53 08
AWS Claim Key:	11775444	Doc #:	096151		Trx Code:	2		Labor Hrs:	.7		Labor Cost:	25.6	Material Cost:	3.54		Total Cost:	30.14			
Dir Cd-Sub Cd:	10325	Name:	GREGORY MOTORS INC		Pl:	704-6361211	St: NC	City Cd:	USA	Reg Cd:	NA	Repr Date:	23-JUN-1992							DIST (Mile): 11989
Cost Comments:	FLUTTERING NOISE AT HIGHWAY SPEEDS																			
Tech Comments:	WINDSHIELD MLDG LOOSE AT TOP-SHAL AS PER TSB																			
1LNLM81W1NY619433	VB	CVB	CM	CFC	CAB	CB	BA	CDC	CVN	12-09-91	28-09-91	325731	USA	13	Q41	7W09	P1VY	13A019	A	S10 V77 L25 28
AWS Claim Key:	11775465	Doc #:	096426		Trx Code:	EB4		Labor Hrs:	.3		Labor Cost:	11.4	Material Cost:	84.08		Total Cost:	95.48			
Dir Cd-Sub Cd:	10325	Name:	GREGORY MOTORS INC		Pl:	704-6361211	St: NC	City Cd:	USA	Reg Cd:	NA	Repr Date:	25-SEP-1992							DIST (Mile): 13447
Cost Comments:	HEADLIGHT NOT BURNING ON HIGH BEAM WHEN ON AUTO																			
Tech Comments:	OPEN CIRCUIT IN SENSOR																			
1LNLM81W1NY619433	VB	CVB	CM	CFC	CAB	CB	BA	CDC	CVN	12-09-91	28-09-91	325731	USA	14	Q41	7W09	P1VY	13A019	A	S10 V77 L25 42
AWS Claim Key:	11775466	Doc #:	134441		Trx Code:	EB4		Labor Hrs:	.3		Labor Cost:	11.4	Material Cost:	84.08		Total Cost:	95.48			
Dir Cd-Sub Cd:	10325	Name:	GREGORY MOTORS INC		Pl:	704-6361211	St: NC	City Cd:	USA	Reg Cd:	NA	Repr Date:	22-OCT-1992							DIST (Mile): 13648
Cost Comments:	HIGH BEAM NOT WORKING AUTOMATICALLY																			

E902-025 47021

Claims List Report

Tech Comments		DIMMER EYE INOPERATIVE																				
ILNLM81W1NY619455 VB	CVB	CM	CPC	CAB	CB	BA	CDC	CVN	12-09-91	28-09-91	325731	USA	27	Q65	SV01	FVVY	1125	A	S11	V21	N27	02
AWS Claim Keys	11715467	Doc #:	090276	Trx Code:		EM4	Labor Hrs	6	Labor Cost:	23.64	Material Cost:	189.15	Total Cost:	132.79								
Dtr C6-Sub C6:	10005-	Name:	SALISBURY LINCOLN-MERCURY			Ph:	704-6361211	St:	NC	City:	USA	Reg C6:	NA	Repr Date:	29-NOV-1993	DIST (Mile):23216						
Cost Comments:	VIBRATION IN FRONT WHEN BRAKING																					
Tech Comments:	FRONT ROTORS DISTORTED																					
ILNLM81W1NY619455 VB	CVB	CM	CPC	CAB	CB	BA	CDC	CVN	12-09-91	28-09-91	325731	USA	27	Q65	SV05	FVVY	2C026	A	S11	V21	N27	02
AWS Claim Keys	11715467	Doc #:	090276	Trx Code:		EM4	Labor Hrs	6	Labor Cost:	23.64	Material Cost:	146.2	Total Cost:	169.84								
Dtr C6-Sub C6:	10005-	Name:	SALISBURY LINCOLN-MERCURY			Ph:	704-6361211	St:	NC	City:	USA	Reg C6:	NA	Repr Date:	29-NOV-1993	DIST (Mile):23216						
Cost Comments:	VIBRATION IN REAR WHEN BRAKING																					
Tech Comments:	REAR ROTORS DISTORTED																					
ILNLM81W1NY619455 VB	CVB	CM	CPC	CAB	CB	BA	CDC	CVN	12-09-91	28-09-91	325731	USA	27	T19	4C01	FVVY	5230	D	S13	V44	L66	08
AWS Claim Keys	11715468	Doc #:	090276	Trx Code:		EM4	Labor Hrs	9	Labor Cost:	35.46	Material Cost:	97.9	Total Cost:	133.36								
Dtr C6-Sub C6:	10005-	Name:	SALISBURY LINCOLN-MERCURY			Ph:	704-6361211	St:	NC	City:	USA	Reg C6:	NA	Repr Date:	29-NOV-1993	DIST (Mile):23315						
Cost Comments:	EXHAUST LEAK																					
Tech Comments:	MUFFLER BUSTED OUT																					
ILNLM81W1NY619455 VB	CVB	CM	CPC	CAB	CB	BA	CDC	CVN	12-09-91	28-09-91	325731	USA	30	T10	3C08	*	7P30	*	S00	V99	A99	08
AWS Claim Keys	11715470	Doc #:	090482	Trx Code:		99831	Labor Hrs	3	Labor Cost:	11.82	Material Cost:	.66	Total Cost:	12.48								
Dtr C6-Sub C6:	10005-	Name:	SALISBURY LINCOLN-MERCURY			Ph:	704-6361211	St:	NC	City:	USA	Reg C6:	NA	Repr Date:	25-FEB-1994	DIST (Mile):14366						
Cost Comments:	OWNER NOTIFICATION LETTER RECEIVED																					
Tech Comments:	PERFORMED 99831 PROGRAM																					
ILNLM81W1NY619455 VB	CVB	CM	CPC	CAB	CB	BA	CDC	CVN	12-09-91	28-09-91	325731	USA	30	T02	1G04	P2AZ	6B209	A	S13	V49	N11	08
AWS Claim Keys	11715471	Doc #:	090533	Trx Code:		EM4	Labor Hrs	6	Labor Cost:	23.64	Material Cost:	226.2	Total Cost:	249.84								
Dtr C6-Sub C6:	10005-	Name:	SALISBURY LINCOLN-MERCURY			Ph:	704-6361211	St:	NC	City:	USA	Reg C6:	NA	Repr Date:	14-MAR-1994	DIST (Mile):26684						
Cost Comments:	NOISE AT ENGINE																					
Tech Comments:	INSTALL NEW IDLER ASSY AND BELT PER TSB 93-23-13																					
ILNLM81W1NY619455 VB	CVB	CM	CPC	CAB	CB	BA	CDC	CVN	12-09-91	28-09-91	325731	USA	60	*	*	*	*	*	S00	V00	*	*
AWS Claim Keys	33M5678	Doc #:	7738921	Trx Code:		93819	Labor Hrs	3	Labor Cost:	14.31	Material Cost:	11.17	Total Cost:	33.47								
Dtr C6-Sub C6:	10005-	Name:	SALISBURY LINCOLN-MERCURY			Ph:	704-6361211	St:	NC	City:	USA	Reg C6:	NA	Repr Date:	28-AUG-1996	DIST (Mile):2327						
Cost Comments:	RECALL 93819																					
Tech Comments:	REPLACED HOOD LATCH AS PER RECALL																					

1992-020 97522

Claims List Report

ILNLMR1W1NY619455 VS	CVE	CM	CFC	CAB	CB	BA	CDC	CVE	12-09-91	28-09-91	325731	USA	43	QSD	7K10	FGAZ	WY26	A	S10	V17	A15	42
AWB Chain Key:	3170487	Doc #:	773991	Yes	Order	SPW	Label	Item	3	Label	Cost	37.9	Material	Cost	37.23	Total	Cost	86.3				
Dic On-Beh Cdt	10005	Name:	SALISBURY LINCOLN-MERCURY			Ph	704-6361311	St	NC	City	USA	Reg	CA	NA	Reg	Date	05-NOV-1996	DEBT				
Opst Comments:	FUEL GAUGE STAYS ON EMPTY AT ALL TIMES																					
Tech Comments:	FUEL GAUGE INOP-REPLACED																					

Any comments? You can contact


webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 11775462

Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 28-SEP-1991

Production Date: 12-SEP-1991

VIN: 1LNLM81W1NY619453

Claim Information

Document Number: 141761

Repair Date: 06-MAY-1992

Distance: 11737

TIS: 8

Dealer Information:

Dealer Name: BUDGET RAC - TAMPA

Dealer Code: 46111 - *

Address: 5124 BOY SCOUT BLVD

City: TAMPA

State: FL Zip Code: 33607

Country: USA Region Code: NA

Phone: (*)*-

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 10.83

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 2.5

Total Cost Gross: 13.33

ENR2-825 47534

Cust. Concern Code: B43 - LOOSE, POOR FIT, WARPED, WRINKLED

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment:

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

912401A REPLACE OR REPACK 0

Causal Full Part Number Part Part Extended**Flag PREF BASE SUFF Description CPSC Quantity Amount**

Y * 7023712 * NANANA 0 0

N * OSP * OUTSIDE PART NANANA 1 0

DTC Sections:**MIL Light ON = *****Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description**

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 11775463

Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 28-SEP-1991

Production Date: 12-SEP-1991

VIN: 1LNLM81W1NY619455

Dealer Information:

Dealer Name: GREGORY MOTORS INC

Dealer Code: 10328 - *

Address: *

City: SALISBURY

State: NC Zip Code: 281450257

Country: USA Region Code: NA

Phone: (704)636-1211

Claim Information

Document Number: 096146

Repair Date: 18-JUN-1992

Distance: 11847

TIS: 9

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 22.8

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 103.95

Total Cost Gross: 126.75

1992-025 47028

Cust. Concern Code: N27 - VIBRATION OR SHUDDER WHILE BRAKING

Condition Code: 13 - OUT OF ROUND

Technician Comment: ROTORS DISTORTED

Customer Comment: SHAKE IN BRAKES

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
1102BT	DISC BRAKE ROTOR - FRONT REPLACE	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>	
<u>Flag</u>	<u>PREF BASE SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	F2VY 1125 A	DISC - FRONT WHEEL BRAKE	060301	2	0

DTC Sections:

MIL Light ON = *

<u>Malfunction Flag</u>	<u>Test Type</u>	<u>CD</u>	<u>Malfunction</u>	<u>CD</u>	<u>Malfunction Cd</u>	<u>Description</u>	<u>Monitor Cd</u>	<u>Monitor Cd</u>	<u>Description</u>
-------------------------	------------------	-----------	--------------------	-----------	-----------------------	--------------------	-------------------	-------------------	--------------------

Any comments? You can contact



webmaster

E903-025 47827

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 11775464

Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WEL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 28-SEP-1991

Production Date: 12-SEP-1991

VIN: 1LNLM81W1NY619455

Claim Information

Document Number: 096151

Repair Date: 22-JUN-1992

Distance: 11989

TIS: 9

Dealer Information:

Dealer Name GREGORY MOTORS INC

Dealer Code: 10328 - *

Address: *

City: SALISBURY

State: NC Zip Code: 281450257

Country: USA Region Code: NA

Phone: (704)636-1211

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 26.6

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 3.54

Total Cost Gross: 30.14

ENR-025 47828

Cust. Concern Code: T53 - INTERIOR MOLDINGS FIT POORLY

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: WINDSHIELD MLDG LOOSE AT TOP-SEAL AS PER TSB

Customer Comment: FLUTTERING NOISE AT HIGHWAY SPEEDS

Labor Op Code Labor Op Description Labor Op Cost

B

0

Causal	Full Part Number			Part	Part	Extended
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity Amount
Y	*	7003606	*		NANANA	0 0
N	D6AZ	19562	BA	GASKET A/C COMPRESSOR	NANANA	.5 0

DTC Sections:

MIL. Light ON = *

Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 11775465

Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) (91-97)

Warranty Start Date: 28-SEP-1991

Production Date: 12-SEP-1991

VIN: 1LNLM81W1NY619455

Dealer Information:

Dealer Name: GREGORY MOTORS INC

Dealer Code: 10328 - *

Address: *

City: SALISBURY

State: NC Zip Code: 281450257

Country: USA Region Code: NA

Phone: (704)636-1211

Claim Information

Document Number: 096426

Repair Date: 25-SEP-1992

Distance: 13447

TIS: 13

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 11.4

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 84.08

Total Cost Cross: 95.48

ENR-025 47038

Cust. Concern Code: L25 - LIGHTS NOT WORKING-INTERIOR

Condition Code: 28 - OPEN CIRCUIT

Technician Comment: OPEN CIRCUIT IN SENSOR.

Customer Comment: HEADLIGHT NOT BURNING ON HIGH BEAM WHEN ON AUTO

Labor Op Code	Labor Op Description	Labor Op Cost
13019A	SENSOR ASSEMBLY-HEADLAMP DIMMER REPLACE	0

Cancel	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	F1VY	13A019	A	SENSOR BRKT-H/L DIMM 170403	1	0	

DTC Sections:

Malfunction Flag	Test Type	CD	Malfunction	CD	Malfunction	CD	Description	Monitor	CD	Monitor	CD	Description
												MIL. Light ON = *

Any comments? You can contact


webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 11775466

Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 28-SEP-1991

Production Date: 12-SEP-1991

VIN: 1LNLM81W1NY619455

Dealer Information:

Dealer Name GREGORY MOTORS INC

Dealer Code: 10328 - *

Address: *

City: SALISBURY

State: NC Zip Code: 281450257

Country: USA Region Code: NA

Phone: (704)636-1211

Claim Information

Document Number: 134441

Repair Date: 22-OCT-1992

Distance: 13648

TIS: 14

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 11.4

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 84.08

Total Cost Gross: 95.48

EP02-025 47002

Cust. Concern Code: L25 - LIGHTS NOT WORKING-INTERIOR

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: DIMMER EYE INOPERATIVE.

Customer Comment: HIGH BEAM NOT WORKING AUTOMATICALLY

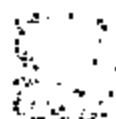
Labor Op Code		Labor Op Description		Labor Op Cost	
13019A		SENSOR ASSEMBLY-HEADLAMP DIMMER REPLACE		0	
Cancel	Full Part Number	Part	Part	Extended	
Flag	PREF BASE SUFF	Description	CPSC	Quantity	Amount
Y	FIVY 13A019 A	SENSOR BRKT-H/L DIMM 170403	1	0	

DTC Sections:

MIL. Light ON = *

Malfunction Flag	Test Type	CD	Malfunction CD	Malfunction Cd Description	Monitor Cd	Monitor Cd Description
------------------	-----------	----	----------------	----------------------------	------------	------------------------

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 11775469

Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 28-SEP-1991

Production Date: 12-SEP-1991

VIN: 1LNLM81W1NY619455

Claim Information

Document Number: 090276

Repair Date: 29-NOV-1993

Distance: 23216

TIS: 27

Dealer Information:

Dealer Name: SALISBURY LINCOLN-MERCURY

Dealer Code: 10005 - *

Address: 711 JAKE ALEXANDER BLVD WEST

City: SALISBURY

State: NC Zip Code: 28147

Country: USA Region Code: NA

Phone: (704)636-1211

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 23.64

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 109.15

Total Cost Gross: 132.79

ENR2-028 47834

Cust. Concern Code: N27 - VIBRATION OR SHUDDER WHILE BRAKING

Condition Code: 02 - BENT/BUCKLED/KINKED

Technician Comment: FRONT ROTORS DISTORTED

Customer Comment: VIBRATION IN FRONT WHEN BRAKING

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
1102BT	DISC BRAKE ROTOR - FRONT REPLACE	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>	
<u>Flag</u>	<u>PREF BASE SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	F3VY 1125 A	DISC - FRONT WHEEL BRAKE	060301	2	0

DTC Sections:

MIL. Light ON = *

<u>Malfunction Flag</u>	<u>Test Type</u>	<u>CD</u>	<u>Malfunction CD</u>	<u>Malfunction Cd Description</u>	<u>Monitor Cd</u>	<u>Monitor Cd Description</u>
-------------------------	------------------	-----------	-----------------------	-----------------------------------	-------------------	-------------------------------

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 11775467

Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 28-SEP-1991

Production Date: 12-SEP-1991

VIN: 1LNLM81W1NY619455

Claim Information

Document Number: 090276

Repair Date: 29-NOV-1993

Distance: 23216

TIS: 27

Dealer Information:

Dealer Name: SALISBURY LINCOLN-MERCURY

Dealer Code: 10005 - *

Address: 711 JAKE ALEXANDER BLVD WEST

City: SALISBURY

State: NC Zip Code: 28147

Country: USA Region Code: NA

Phone: (704)636-1211

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 23.64

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 146.2

Total Cost Gross: 169.84

0902-020 47000

Cust. Concern Code: N27 - VIBRATION OR SHUDDER WHILE BRAKING

Condition Code: 02 - BENT/BUCKLED/KINKED

Technician Comment: REAR ROTORS DISTORTED

Customer Comment: VIBRATION IN REAR WHEN BRAKING

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
2026BT	DISC BRAKE ROTOR - REAR REPLACE	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>	
<u>Flag</u>	<u>PREF BASE SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	FIVY 2C026	A	ROTOR-RR WHL DISC BK 060401	2	0

DTC Sections:

MIL Light ON = *

<u>Malfunction Flag</u>	<u>Test Type</u>	<u>CD</u>	<u>Malfunction</u>	<u>CD</u>	<u>Malfunction</u>	<u>Cd</u>	<u>Description</u>	<u>Monitor</u>	<u>Cd</u>	<u>Monitor</u>	<u>Cd</u>	<u>Description</u>
-------------------------	------------------	-----------	--------------------	-----------	--------------------	-----------	--------------------	----------------	-----------	----------------	-----------	--------------------

Any comments? You can contact


webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 11775468

Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 28-SEP-1991

Production Date: 12-SEP-1991

VIN: 1LNLM81W1NY619455

Claim Information

Document Number: 090276

Repair Date: 29-NOV-1993

Distance: 23216

TIS: 27

Dealer Information:

Dealer Name SALISBURY LINCOLN-MERCURY

Dealer Code: 10005 - *

Address: 711 JAKE ALEXANDER BLVD WEST

City: SALISBURY

State: NC Zip Code: 28147

Country: USA Region Code: NA

Phone: (704)636-1211

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 35.46

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 97.9

Total Cost Gross: 133.36

Cust. Concern Code: L66 - EXHAUST SYSTEM TROUBLE

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: MUFFLER RUSTED OUT

Customer Comment: EXHAUST LEAK

Labor Op Code Labor Op Description Labor Op Cost**5230A MUFFLER REPLACE 0**

Causal Full Part Number Part Part Extended**Flag PREF BASE SUFF Description CPSC Quantity Amount****Y FIVY 5230 D MUFFLER ASY 090101 1 0**

DTC Sections:**MIL Light ON ******Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description**

Any comments? You can contact

*webmaster*

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 11775470

Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 28-SEP-1991

Production Date: 12-SEP-1991

VIN: 1LNLM81W1NY619455

Dealer Information:

Dealer Name SALISBURY LINCOLN-MERCURY

Dealer Code: 10005 - *

Address: 711 JAKE ALEXANDER BLVD WEST

City: SALISBURY

State: NC Zip Code: 28147

Country: USA Region Code: NA

Phone: (704)636-1211

Claim Information

Document Number: 090492

Repair Date: 23-FEB-1994

Distance: 24366

TIS: 30

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 11.82

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: .66

Total Cost Gross: 12.48

800-025 47548

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: PERFORMED 93B31 PROGRAM

Customer Comment: OWNER NOTIFICATION LETTER RECEIVED

Labor Op Code Labor Op Description Labor Op Cost**B31B REPLACE 0**

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	* 7F330 *	INSL TR THROT VALVE 070503	0	0	
N	F3SZ 7H303 B	KIT TRANS THROT VLV 070503	1	0	

DTC Sections:**MIL Light ON = *****Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description**

Any comments? You can contact


webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 11775471

Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 28-SEP-1991

Production Date: 12-SEP-1991

VIN: 1LNLM81W1NY619455

Claim Information

Document Number: 090553

Repair Date: 14-MAR-1994

Distance: 26684

TIS: 30

Dealer Information:

Dealer Name SALISBURY LINCOLN-MERCURY

Dealer Code: 10005 - *

Address: 711 JAKE ALEXANDER BLVD WEST

City: SALISBURY

State: NC Zip Code: 28147

Country: USA Region Code: NA

Phone: (704)636-1211

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 23.64

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 226.2

Total Cost Gross: 249.84

0002-020 47042

Cust. Concern Code: N11 - UNUSUAL ENGINE NOISE AT IDLE

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: INSTALL NEW IDLER ASSY AND BELT PER TSB 93-23-15.

Customer Comment: NOISE AT ENGINE

Labor Op Code Labor Op Description Labor Op Cost

932315A	REPLACE	0
---------	---------	---

Causal Fail Part Number Part Part Extended

Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
------	------	------	------	-------------	------	----------	--------

Y	F2AZ	6B209	A	TENSIONER FEAD ASSY	030509	1	0
---	------	-------	---	---------------------	--------	---	---

DTC Sections:

MIL Light ON = *

Malfunction Flag	Test Type	CD	Malfunction CD	Malfunction Cd Description	Monitor Cd	Monitor Cd Description
------------------	-----------	----	----------------	----------------------------	------------	------------------------

Any comments? You can contact

webmaster

E902-020 47843

Claim Detail Report

Note: All costs are in US dollars.

Model Year = 1992; Claim Key = 33345678

Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 28-SEP-1991

Production Date: 12-SEP-1991

VIN: ILNLM81W1NY619455

Claim Information

Document Number: 7738921

Repair Date: 28-AUG-1996

Distance: 42327

TIS: 60

Dealer Information:

Dealer Name: SALISBURY LINCOLN-MERCURY

Dealer Code: 10005 - *

Address: 711 JAKE ALEXANDER BLVD WEST

City: SALISBURY

State: NC Zip Code: 28147

Country: USA Region Code: NA

Phone: (704)636-1211

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 14.21

Misc. Expense Amount: 4.74

Part Markup Amount: 3.35

Material Cost: 11.17

Total Cost Gross: 33.47

800-828-6784

Cust. Concern Code: * -

Condition Code: * - [N/A]

Technician Comment: REPLACED HOOD LATCH AS PER RECALL

Customer Comment: RECALL 95S19

Labor Op Code Labor Op Description Labor Op Cost

95S19B	REPLACE	14.21
--------	---------	-------

Cancel Full Part Number Part Part Extended**Flag PREF BASE SUFF Description CPSC Quantity Amount**

N	F2AZ 16700	C	HOOD LOCK 011403	1	11.17
---	------------	---	------------------	---	-------

DTC Section:

MIL Light ON = N

Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

DMS-025 67845

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 33704687

Vehicle Information

Model Year: 1992

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 28-SEP-1991

Production Date: 12-SEP-1991

VIN: 1LNLM81W1NY619455

Claim Information

Document Number: 7753991

Repair Date: 05-NOV-1996

Distance: 43050

TIS: 63

Dealer Information:

Dealer Name SALISBURY LINCOLN-MERCURY

Dealer Code: 10005 - *

Address: 711 JAKE ALEXANDER BLVD WEST

City: SALISBURY

State: NC Zip Code: 28147

Country: USA Region Code: NA

Phone: (704)636-1211

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 37.9

Misc. Expense Amount: 0

Part Markup Amount: 11.17

Material Cost: 37.23

Total Cost Gross: 86.3

2002-025 47346

Cust. Concern Code: A85 - OTHER ELECTRICAL ACCESSORY TROUBLES

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: FUEL GAUGE INOP-REPLACED

Customer Comment: FUEL GAUGE STAYS ON EMPTY AT ALL TIMES

Labor Op Code Labor Op Description Labor Op Cost

M1

37.9

Causal	Full Part Number	Part	Part	Extended
Flag	PREF BASE SUFF	Description	CPSC	Quantity Amount
N	POAZ 9305 A	FUEL GAUGE-INST PANE NANANA	1	25.52
Y	POAZ 9P326 A	SWITCH ASY FUEL L/L/ 130101	1	11.71

DTC Sections:

MIL. Light ON = *

Malfunction Flag Test Type CD Malfunction CD Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

R902-025 47647

ENTER CAMPAIGN NUMBER=> 95519 VIN=> 1LNLM81W1NY619455 TYPE OF SEARCH: A
MODEL YEAR: 92 DEFECT: HOOD LATCH BODY STYLE: 4 DOOR SEDAN
NEW STATUS CODE: _____ CAMP DIV : 6
REPAIR INFORMATION: TYPE CODE: _____ SUPP CODE :
REPAIR DATE: _____ DEALER P/A: _____ KIT CODE : AA
MICRO REF: _____ CLAIM NUM: _____ OASIS DATE : 95-08-30
DELETE REASON: _____ VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: _____ IND: MATCH CODE: 1
CURRENT: 3 26 285 ASSIGNED: 96-12-19 SOURCE: PX EXTRACT DATE: 96-12-19
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
C COMPLETE 96-09-16 8 96-08-28 10005 773892 WH2YA6J AC
M RELEASED FOR MAILING 96-08-20
M RELEASED FOR MAILING 95-08-30
H AWAITING MAILING 95-08-08

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037=NO MORE DATA TO DISPLAY

OGDB427

ENTER CAMPAIGN NBR → 95519 VIN → 1LNLM81W1NY619455
DEFECT : HOOD LATCH BODY STYLE DESC: 4 DOOR SEDAN
RESP DEALER : BEGINNING MAILED DATE: 96-08-20 YY-MM-DD
RELEASE DESC : OSU FOLLOW UP MAILED ENDING MAILED DATE : 96-08-20 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS: MF
STREET ADDR1 :
ADDR2 :
CITY : SALISBURY CTRY:
ZIP/POSTAL CODE: N-A SOURCE: P N-A EFF DATE: 95-09-15 YY-MM-DD

RESP DEALER : 388214 BEGINNING MAILED DATE: 95-09-22 YY-MM-DD
RELEASE DESC : NEW ISSUE TOTAL ENDING MAILED DATE : 95-09-22 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 :
CITY : ORLANDO CTRY:
ZIP/POSTAL CODE: N-A SOURCE: W N-A EFF DATE: 92-06-17 YY-MM-DD
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
1048-LAST PAGE OGDB427

ENTER CAMPAIGN NUMBER=> 96L12 VIN=> 1LNLM81W1NY619455 TYPE OF SEARCH: A
MODEL YEAR: 92 DEFECT: PASS AIR BAG BODY STYLE: 4 DOOR SEDAN
NEW STATUS CODE: _
REPAIR INFORMATION: TYPE CODE: _
REPAIR DATE: _ DEALER P/A: _
MICRO REF: _ CLAIM NUM: _
DELETE REASON: _
RESP DEALER INFORMATION: NEW: _ _ _
CURRENT: 3 26 285 ASSIGNED: 96-12-19 SOURCE: PX
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
F FORCED COMPLETION 98-01-22 8 98-01-22 OL
M RELEASED FOR MAILING 97-03-05
H AWAITING MAILING 96-11-22

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037=NO MORE DATA TO DISPLAY

OGDB427

ENTER CAMPAIGN NBR => 96L12 VIN => 1LNLM81W1NY619455
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DOOR SEDAN
RESP DEALER : 326285 BEGINNING MAILED DATE: 97-03-13 YY-MM-DD
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-18 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET NGMT LOC CODE:
LAST NAME : INITIALS: MF
STREET ADDR1 :
ADDR2 :
CITY : SALISBURY CTRY:
ZIP/POSTAL CODE: N-A SOURCE: P N-A EFF DATE: 95-09-15 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET NGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 :
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
1048-LAST PAGE OGD8427