

EA02-025

10-27-03

**FORD 10/27/03
LETTER TO ODI**

BOOK 6 OF 22

PART A - D

PART A

TX

g

00-21545-13

State Farm County Mutual Insurance Company of Texas



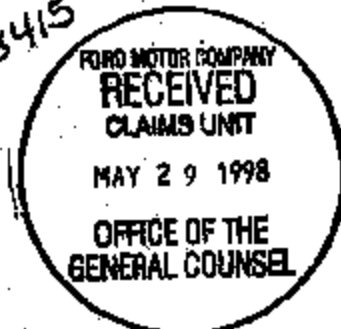
P. O. Box 788019
Dallas, TX 75378-8019

May 13, 1998

FORD MOTOR CO.
ATTN: DOUGLASS LAMPE
3 PARKLANE BLVD SUITE 400
DEARBORN, MI 48126

RE: Claim Number: [REDACTED]
Date of Loss: May 3, 1998
Our Insured: [REDACTED]
Make/Model/Year: LINCOLN TOWN CAR 95
VIN: 1LNLM82W78Y764798

✓ ED 408415



Dear MR. LAMPE:

This vehicle was insured by State Farm and involved in a fire loss. The claim settled for \$pends, which includes our insured's deductible.

Our investigation reveals the cause of loss was due to engine fire.

Enclosed is our documentation. We will retain the evidence until we conclude this matter with your company. You may contact me to arrange for inspection of the vehicle.

Please consider this notice as our demand for reimbursement.

We look forward to hearing from you.

Sincerely,

Pamela S. Davis
Claim Specialist
Subrogation Unit/Team 40
(972) 732-4714

State Farm County Mutual Insurance Company of Texas

TX

0169

1
2

00-215146-14

LAW OFFICES
GROTEFELD & DENENBERG, L.L.C.

100 WEST MONROE STREET
SUITE 1800

CHICAGO, ILLINOIS 60603

TELEPHONE: (312) 551-0800

FACSIMILE: (312) 551-0264

CHICAGO, ILLINOIS
SAN FRANCISCO, CALIFORNIA
SOUTHFIELD, MICHIGAN

Brad M. Gordon
Admitted in IL

March 5, 1999

Via Facsimile (312) 398-1107

Sean L. Norton
Ford Motor Company
Office of General Counsel
Park Lane Towers West, Suite 400
3 Parklane Blvd.
Dearborn, MI 48126-2568

Re: Allstate Insured: [REDACTED]
Loss Location: Tyler, Texas

Dear Sean:

Please be advised that this firm represents Allstate Insurance Company with regards to a fire that occurred within the car of its insured [REDACTED]. Our preliminary investigation revealed that the 1992 Lincoln Town Car's break pressure switch may have been the cause of the fire. The fire began after the insured drove to a restaurant and parked the car.

It is my understanding that someone from Ford has contacted Glen Bolton of S.E.A.L. Corporation to inspect the vehicle. If Ford wishes to examine the car as it presently exists, please contact the undersigned to arrange for an inspection by Ford's representatives. If Ford does not wish to participate in this inspection or you do not respond within 48 hours of receipt of this letter, the scene as it presently exists may be altered.

Furthermore, we are attempting to obtain further information on all of the previous Lincoln Town Car matters we are handling. Thank you for your time and understanding in this matter.

Your prompt attention to points raised in this matter is most appreciated.

Very truly yours,

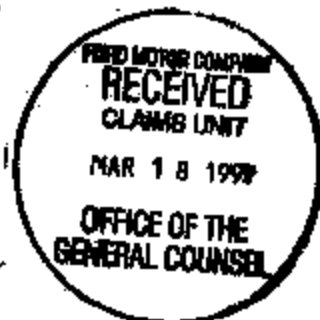
GROTEFELD & DENENBERG, L.L.C.

Brad M. Gordon

Brad M. Gordon

BMG/rmh
Enclosure

cc: Connie Long
Mark S. Grotsfeld



LAW OFFICES
GROTEFELD & DINENBERG, L.L.C.

110 WEST MADISON STREET

SUITE 800

CHICAGO, ILLINOIS 60602

TELEPHONE: (312) 511-0250

FACSIMILE: (312) 511-0254

FORD MOTOR COMPANY

RECEIVED

CLAIMS UNIT

MAR 12 1992

OFFICE OF THE
GENERAL COUNSEL

Brad L. Gordon
Attorney at Law

March 5, 1992

Via Facsimile (312) 390-2101
Sean J. Norton
Ford Motor Company
Office of General Counsel
Park Lane Towers West, Suite 400
3 Park Lane Blvd.
Dearborn, MI 48126-2568

Allstate Insurance
Loss Location:

Tyler, Texas

Dear Sean:

Please be advised that this firm represents Allstate Insurance Company with regards to a fire that occurred with the car of its insured, [REDACTED]. Our preliminary investigation revealed that the 1992 Lincoln Town Car's brake pressure switch may have been the cause of the fire. The fire began after the insured drove to a restaurant and parked the car.

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Furthermore, we are attempting to obtain further information on all of the previous Lincoln Town Car matters we are handling. Thank you for your time and understanding in this matter.

Your prompt attention to points raised in this matter is most appreciated.

Very truly yours,

GROTEFELD & DINENBERG, L.L.C.

Brad L. Gordon

Brad L. Gordon

BM/rrh

Enclosure

cc:

Conrad Long

Mark B. Grotefeld

REDACTED

CHEF NO-10000
965945
04/00/00

0007-020 32067

Report Date: 06-11-96

Report #Id : 9604602.A911

DR# 178164
IN# 104

Subject: CAR FIRE
 Division Reporting: PATROL
 Date and Time Occ: 06-11-96 11:29
 Case Clear./Disp.: 5 Inactive

Disposition: Inactive
 Loc. of Occurrence: BOB'S LOT

Officer's Name	OFFICER INVOLVEMENT
	P# Assnt.
(B) FIRE DEPARTMENT	970
TOLOMEO, JERRY J	9117 PATROL

ADDITIONAL PEOPLE INVOLVED

CODES: S-Suspect, V-Victim, W-Witness, C-Complainant, P-Partner, N-Notified

V1	Name: [REDACTED]	DOB: [REDACTED]	Age: [REDACTED]
	Addr: [REDACTED]	Sex: [REDACTED]	Race: W Eth: N
	CSZ: NO BERGAN, NJ	SP: 201	WP: [REDACTED]
	AKA: [REDACTED]	Testify: [REDACTED]	

PROPERTY DETAIL

Owner	Ques	Part.	Code	Manufacturer	Model	Color/Desc	Serials	IMEI Value
V1	1	2	1998	Other Not LINCOLN	YOUNG CMA	07/00	1234567890123	24 22328.00

Total Station Property Value: .00

The Details are as follows:

While on routine patrol, this officer was detailed to the BOB'S STORES parking lot on a report of a car on fire. Upon arrival, the car was engulfed in flames. Totowa Fire Department extinguished the fire after a short time. It is not yet known what the cause of the fire was. The vehicle was towed to Wayne Lincoln Mercury via a Road Side Assistance flat bed truck. There is no further information at this time...

Report Date: 06-11-96

Reporting Officer(s)

PI Assnt.

Rep. Off. Signature

(B) FIRE DEPARTMENT
 TOLOMEO, JERRY J

970
 9117 PATROL

ENC-025 12388

Officer/Folio JP

Report Date: 06-11-96

Report #Id : 9604603.A911

PR# 178164
IN# 221122

764

Subject: CAR FIRE
 Division Reporting: PATROL
 Date and Time Occ: 06-11-96 11:29
 Case Clear./Disp.: 5 Inactive

Disposition: Inactive
 Loc. of Occurrence: BOB'S LOT

Officer's Name	OFFICER INVOLVEMENT
	Pt Assnt.
[B] FIRE DEPARTMENT TOLONEO, JERRY J	970 9117 PATROL

ADDITIONAL PEOPLE INVOLVED

CODES: S-Suspect, V-Victim, W-Witness, C-Complainant, F-Father, M-Mother

V1 Name: DAVIS, LEONOR DOB: 12-18-31 Age: 64
 Addr: 4301 KENNEDY BLVD Sex: F Race: W Eth: N
 CSI: NO MORGAN, NJ HP: 201 867-8820 WP:
 AKA: Testify:

PROPERTY DETAIL

Owner	Ques	Stat.	Code	Manufacturer	Model	Color/Desc	Serial#	Est Value
V1	1	2	2554	Other Inc LITOMAN	1000 car	BL/GR	218000000740324	\$4 2325.00

Total Stolen Property Value: .00

The Details are as follows:

While on routine patrol, this officer was detailed to the BOBS STORES parking lot on a report of a car on fire. Upon arrival, the car was engulfed in flames. Totowa Fire Department extinguished the fire after a short time. It is not yet known what the cause of the fire was. The vehicle was towed to Wayne Lincoln Mercury via a Road Side Assistance flat bed truck. There is no further information at this time...

Report Date: 06-11-96

Reporting Officer(s)

F# Assnt.

Rep. Off. Signature

[B] FIRE DEPARTMENT
TOLONEO, JERRY J970
9117 PATROL

EP02-025 32382

CSCN130

NOTIFICATION RECIPIENT HISTORY

98/01/14 11:14:46

==>

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 1LNLM83W0RY748225

DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DOOR SEDAN CARTIER
RESP DEALER : 314324 BEGINNING MAILED DATE: 97-03-08
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-20
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS: L
STREET ADDR1 :
ADDR2 : ST/PRV: NJ

CITY : NORTH BERGEN

CTRY:

ZIP/POSTAL CODE:

N-A SOURCE: M

N-A EFF DATE: 96-05-30

RESP DEALER : BEGINNING MAILED DATE:
RELEASE DESC : ENDING MAILED DATE :
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:

CITY :

CTRY:

ZIP/POSTAL CODE:

N-A SOURCE:

N-A EFF DATE:

F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
I048-LAST PAGE

OGDB118

CSCN150

CAMPAIGN VEHICLE INFORMATION

98/01/09 13:54:36

==> _____

ENTER CAMPAIGN NUMBER=> 94989 VIN=> 1LNLN83W0RY748225 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: ADAPTER FLT. BODY STYLE: 4 DOOR SEDAN CARTIER
NEW STATUS CODE: _____ CAMP DIV : 6
REPAIR INFORMATION: TYPE CODE: _____ SUPP CODE :
REPAIR DATE: _____ DEALER P/A: _____ KIT CODE : AA
MICRO REF: _____ CLAIM NUM: _____ OASIS DATE : 94-08-12
DELETE REASON: _____ VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: _____ IND: MATCH CODE: 2
CURRENT: 3 14 324 ASSIGNED: 96-12-18 SOURCE: PX EXTRACT DATE: 96-12-18
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
C COMPLETE 94-09-22 B 94-09-19 11234 061669 ZKT1543 AC
M RELEASED FOR MAILING 94-08-17
R READY TO RELEASE 94-08-11

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE
I037=NO MORE DATA TO DISPLAY

OGDB323

CSCN150

CAMPAIGN VEHICLE INFORMATION

98/01/09 13:54:45

==> _____

ENTER CAMPAIGN NUMBER==> 96L12 VIN==> 1LNLM83W0RY748225 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: PASS AIR BAG BODY STYLE: 4 DOOR SEDAN CARTIER
NEW STATUS CODE: _____ CAMP DIV : 6
REPAIR INFORMATION: _____ TYPE CODE: _____ SUPP CODE :
REPAIR DATE: _____ DEALER P/A: _____ KIT CODE : CJ
MICRO REF: _____ CLAIM REM: _____ OASIS DATE :
DELETE REASON: _____ VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: _____ NEW: _____ IND: MATCH CODE: 2
CURRENT: 3 14 324 ASSIGNED: 96-12-18 SOURCE: PX EXTRACT DATE: 96-12-18
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
M RELEASED FOR MAILING 97-02-17
H AWAITING MAILING 96-11-24

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE
I037=NO MORE DATA TO DISPLAY

OGDB323

CAG2-025 32272

CSCN150

CAMPAIGN VEHICLE INFORMATION

98/01/09 13:54:51

ENTER CAMPAIGN NUMBER==> 96L12 VIN==> 1LNLM83W0RY748225 TYPE OF SEARCH: A
MODEL YEAR: DEFECT: BODY STYLE:
NEW STATUS CODE: CAMP DIV :
REPAIR INFORMATION: TYPE CODE: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE :
MICRO REF: CLAIM NUM: OASIS DATE :
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: IND: MATCH CODE:
CURRENT: ASSIGNED: SOURCE: EXTRACT DATE:
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

DELETE REASON:

F1=INQUIRY F2=Q140 F3=EXIT F5=Q130 F7=FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE

E807=END OF CAMPAIGNS FOR VEHICLE - CURRENT AND HISTORY DATABASES

OGDB323

CSCN140

VEHICLE DATA

98/01/09 13:54:57

==>

ENTER VIN ==> 1LNLM83W0RY748225

NAME ==> [REDACTED] ZIP ==> [REDACTED] MODEL YR ==>

OWNER NAME :

STREET ADDR :

CITY : NORTH BERGEN

N/A DATE: 96-05-30

ST/PRV: NJ CTRY:

ZIP/POSTAL CODE: [REDACTED] N/A SOURCE: M

MODEL YEAR : 94 PLANT: Y

SALE DATE: 94-07-08

BODY STYLE DESC: 4 DOOR SEDAN CARTIER

PRODUCTION DATE: 94-05-04

VEHICLE DESC : 1994 TOWN CAR

	DIVISION	DISTRICT	ZONE	DEALER	FDC CODE	PCSD REGION
SHIP-TO	3	14	B	324	23	13
FACING	3	14	B	324		
RESPONSIBLE	3	14	B	324		

CA EMISSION : ENGINE TAG CODE : EG812AA

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 02

DSO DISTRICT :

FLEET CODE :

OPEN : 01 CLOSED : 01

DSO NUMBER :

FLEET STATUS :

ACTIVE: 02 HISTORY: 00

F1-INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB323

E982-825 32374

CSCN130

NOTIFICATION RECIPIENT HISTORY

98/01/09 13:55:06

==>

ENTER CAMPAIGN NBR ==> 94889

VIN ==> 1LNLM83W0RY748225

DEFECT : ADAPTER P/LT.

BODY STYLE DESC: 4 DOOR SEDAN CARTIER

RESP DEALER : 336324

BEGINNING MAILED DATE: 94-09-09

RELEASE DESC : NEW ISSUE TOTAL

ENDING MAILED DATE : 94-09-09

CAMPAIGN DIV : 6

FLEET CODE:

FLEET MGMT LOC CODE:

LAST NAME :

INITIALS: L

STREET ADDR1 :

ADDR2 :

ST/PRV: NJ

CITY : NORTH BERGEN

CTRY:

ZIP/POSTAL CODE:

N-A SOURCE: M

N-A EFF DATE: 94-07-11

RESP DEALER :

BEGINNING MAILED DATE:

RELEASE DESC :

ENDING MAILED DATE :

CAMPAIGN DIV :

FLEET CODE:

FLEET MGMT LOC CODE:

LAST NAME :

INITIALS:

STREET ADDR1 :

ADDR2 :

ST/PRV:

CITY :

CTRY:

ZIP/POSTAL CODE:

N-A SOURCE:

N-A EFF DATE:

F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140

I048-LAST PAGE

OGDB323

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*****
*
*
* *****
*
* GENERATED BY:
* NAREN PHILLIPS
*
* PHONE: 313-845-0362
*
* JOB: QG081181
*
* JOBDAY: 01/08/98
*
* TIME: 12:59:54
*
* *****
```

PRODUCTION VERSION 2.7

VEHICLE HISTORY (88-II) TYPE

- * MODEL YEAR - 54
* CUT-OFF DATE - 12DEC97
* REPORT TITLE - [REDACTED]
* VEHICLE TYPE - CAR

* REPORT CLAIM TYPE - ALL CLAIMS
* REPORT SORT SEQUENCE - PLANT CODE \ SERIAL NO
* PAGE ON PRIMARY SORT? -
* PARETO MIS VALUE -
* PLANT/SERIAL NUMBERS - Y74S225

08JAN98
PAGE 2,01

1994 SE-II PARTS BY CONDITION CODE SUMMARY (12DEC97 C/O)
DATA ORDERED BY DESCENDING PART NO. FREQUENCY

PART NO CD COUNT		
ASKID	09	1
DIAG	09	2
SWITCH	D2	1
FRONT	W5	1
PMU	82	1
1102	14	1
1135	14	1
13007	07	1
13831	46	1
148089	42	1
18124	20	1
18808	42	2
28120	84	1
2248	08	1
2248	57	1
5389	42	1
720124	07	1
722050	41	1
723208	41	1
7502	08	1

BRAC-028 32577

09JAN98
PAGE 3.01

1994 EE-II PARTS BY CUSTOMER CONCERN CODE SUMMARY (12DEC97 C/O)
DATA ORDERED BY DESCENDING PART NO. FREQUENCY

PART NO	CCC	COUNT
ASKID	MAC	1
DIAG	D41	1
DIAG	MAC	1
ENTRE	FU1	1
FRONT	H24	1
PREP	M39	1
1102	H27	1
1125	HD9	1
13007	A85	1
13833	A85	1
148089	H43	1
18124	H42	1
18806	A02	1
18806	H02	1
28120	H17	1
2248	A99	1
2248	H27	1
3359	H43	1
720124	H02	1
722050	L05	1
723206	H02	1
7902	F16	1

08JAN98
PAGE 4.01

1994 SE-II PART/CONCERN CODE DESCRIPTION SUMMARY (12DEC97 C/O)
DATA ORDERED BY DESCENDING REPAIR COUNT

NUMBER	PART DESCRIPTION	COUNT	CD-DESCRIPTION	COUNT	CUSTOMER CONCERN CODE DESCRIPTION (CCC)	COUNT
DIAG	DIAGNOSIS	2	08-OTHER/UNKNOWN	4	M02-NOISE-UNDER HOOD/FRONT OF VEHICLE	3
18806	CHASSIS RADIO	2	42-DOES NOT OPERAT	4	A85-OTHER ELECTRICAL ACCESSORY TROUBLES	2
2248	BOLT RE BRK BACK PL	2	07-IMPROP ADJUSTED	2	B42-HARSH OR MURRY RIDE (RIDE/SUSPENSION)	2
ASKID	ANTI LOCK BRK DIAG	1	14-ROUGH/UNEVEN	2	MAC-NO APPROPRIATE CODE	2
RETRF	RETIRED MULTI-PANEL	1	41-BIRD/STICK/GHAR	2	M27-VIBRATION OR SHEDDER WHILE BRAKING	2
FRONT	FRONT END ALIGNMENT	1	D2-BUBBLES/BLISTERS	1	A02-STEREO/RADIO RECEPTION	1
PREP	1000 MILE POST-DLVR	1	W5-WHL ALIGN-IN SP	1	A99-ADMINISTRATIVE (PARTS RETURN, MISBLT)	1
1102	HUB & DRUM ASY FRONT	1	08	1	D41-ENGINE HESITATES/BURGES ONSTEADY SPD	1
1125	DRUM-FRONT BRAKE	1	30-EXCESSIVE WEAR	1	FC1-APPEARANCE (PAINT/FINISH)	1
13007	BULB-HEADLAMP	1	46-BURNED OUT	1	HC9-NOISE/SCREAM/GRUNT/GRIND (BRAKES)	1
13833	NOHN ASY-LOW PITCH	1	57-ASY LOOSE	1	M25-CONSTANT PULL/DRIFT - RIGHT	1
14M089	RELAY ASBY	1	82-FREIGHT/POSTAGE	1	H43-LEANS OR SAGES (VEHICLE ATTITUDE)	1
18124	ABSORBER KIT-FRT RH	1	84-ROSTED, CORRODE	1	L03-DOES NOT OPERATE PROPERLY (LATCHES)	1
28128	CALIPER ASY FRONT R	1		1	M99-MAINTENANCE (SEE CALL, ROTH SAUER)	1
5359	SENSOR-AIR LEVEL	1		1	M17-NOISY BRAKES	1
720124	DOOR ASY-FRONT	1		1	P16-SHIFTS ARE ROUGH/HARSH (AUTO TRANS)	1
722050	CHL KEY-IGN SW, DOR	1				
723288	REGLTR, P/DR POWER	1				
7502	CONVERTER ASY	1				

```

XXXXXXXXXX  XX  XX  XX  XX  XX  XX  XXXXXXXXXXXX  XXXXXXXX  XX  XX
XXXXXXXXXX  XX  XX  XXXX  XXXX  XXXX  XXXX  XXXX  XX  XX  XX  XX  XX  XX
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```

SUMMARY												
TOTALS						RATIOS						
CLAIMS	CLAIMS W/COMPTS	CLAIMS IN FILE	VEHICLES	DEALERS	MATERIAL COST	TOTAL COST	CLAIMS PER VEHIC	CLAIMS PER DELR	CLAIMS TOTL/COMP	MATERIAL COST/REP	TOTAL COST/REP	PCT CLMS W/COMPTS
22	21	22	1	1	\$1,197.95	\$5,485.93	22.00	22.00	0.00	\$54.45	\$249.36	95%

ENR02-020 3235

***** 1993 MODEL YEAR PASSENGER CAR BODY DESCRIPTIONS *****				
VEHICLE	BODY DESCRIPTION			
MUSTANG (MUS)	2LK	2 DOOR	STANDARD	LX
	2CG	2 DOOR	CONV	GT
	2CL	2 DOOR	CONV	LX
PROBE (PRB)	3-B	3 DOOR		BASE
	3GT	3 DOOR		GT
ESCAPE (ESC)	3-B	3 DOOR		BASE
	3GT	3 DOOR		GT
	WEX	STATION WAGON		LX
	3LK	3 DOOR		LX
	4LK	4 DOOR		LX
TEMPO (TEM)	4EL	4 DOOR		GL
	4GL	4 DOOR		GL
	4LK	4 DOOR		LX
TAURUS (TAR)	4-P	4 DOOR		POLIC
	4PL	4 DOOR	ALOCK	POLIC
	4SH	4 DOOR	ALOCK	SEC
	4-G	4 DOOR		GL
	4LK	4 DOOR		LX
	4GL	4 DOOR	ALOCK	GL
	4LL	4 DOOR	ALOCK	LX
	W-G	STATION WAGON		GL
	WEX	STATION WAGON		LX
	WHL	ST WAGON	ALOCK	BASE
	WGL	ST WAGON	ALOCK	GL
	WLL	ST WAGON	ALOCK	LX
T-BIRD (TBD)	2-B	2 DOOR		BASE
	2LK	2 DOOR		LX
	2SC	2 DOOR	ALOCK	SC
	2KL	2 DOOR	ALOCK	BASE
FORD CROWN VICTORIA (FRD)	4-P	4 DOOR		FLEET
	4-L	4 DOOR		BASE
	4LK	4 DOOR		LX
	4PL	4 DOOR	ALOCK	FLEET
LINCOLN TOWN CAR (LNC)	4EL	4 DOOR	ALOCK	BASE
	4LL	4 DOOR	ALOCK	LX
	4-P	4 DOOR		POLICE
	4-L	4 DOOR		EXECUTIVE
CAPRI (CAP)	2-B	2 DOOR	CONV	BASE
	2XR	2 DOOR	CONV	XR2
TRACER (TRA)	4-B	4 DOOR		BASE
	4LT	4 DOOR		LTS
FESTIVA (FES)	3-L	3 DOOR		BASE
	3GL	3 DOOR		GL
TOYOTA (TTP)	2GS	2 DOOR		GS
	4GS	4 DOOR		GS
BAYLE (BAB)	4GS	4 DOOR		GS
	4LS	4 DOOR		LS
	4GL	4 DOOR	ALOCK	GL
	4LL	4 DOOR	ALOCK	LS
COUGAR (CGR)	2XR	2 DOOR		XR7
	2KL	2 DOOR	ALOCK	XR7
	ALOCK - EQUIPPED WITH 4-WHEEL ANTI-LOCK DISC BRAKES.			
	4PL	4 DOOR	ALOCK	POLIC
MERCURY GRAND MARQUIS (MRC)	4GS	4 DOOR		GS
	4LS	4 DOOR		LS
	4GL	4 DOOR	ALOCK	GL
	4LL	4 DOOR	ALOCK	LS
MARK VII CONTELL (CON)	2SC	2 DOOR		LSC
	4-L	4 DOOR		EXECUTIVE
TOWN CAR (LNC)	4-S	4 DOOR		EXECUTIVE
	4DC	4 DOOR		CARTIER

***** 1993 LIGHT TRUCK BODY DESCRIPTIONS *****				
VEHICLE	BODY DESCRIPTION			
F-SERIES 4X2 (FS2) 4X4 (FS4)	15F	150 L.DUTY	CONV.	
	25F	250 L.DUTY	CONV.	
	28F	250 H.DUTY	CONV.	
	33F	350 H.DUTY	CONV.	
	15S	150 L.DUTY	SUPER	
	25S	250 L.DUTY	SUPER	
BROOKS (BRO)	28S	250 H.DUTY	SUPER	
	33S	350 H.DUTY	SUPER	
BROOKS (BRO)	B-L	BASE		4X4
	BLT	BLT		4X4
	BEB	BODIE BAUER		4X4
VEHICLE	BODY DESCRIPT		BODY DESCRIPT	
RANGER	CON	CONV	CAB	DRIVE CODES
				(RAG)-4X2 (RAB)-4X4
EXPLORER	2-B	2 DR	BASE	4-B 4 DR BASE
	2KL	2 DR	KL	4KL 4 DR KL
	2XS	2 DR	XLST	4LT 4 DR XLT
	2BS	2 DR	BAUER	4BS 4 DR BAUER
VILLAGE (VIL)	VGS	GS WAGON		
	VLS	LS WAGON		
	VAN	BASE VAN		
AEROSTAR 4X2 (AR2) 4X4 (AR4)	REGULAR BODY			EXTENDED BODY
	RWL	WINDOW	WAGON	BASE
	RWM	WINDOW	WAGON	XL
	RWE	WINDOW	WAGON	XLT
	RWS	BODIE BAUER	WAGON	
	RCL	CARGO	VAN	BASE
	RCM	CARGO	VAN	XL
	RVL	WINDOW	VAN	BASE
	RVM	WINDOW	VAN	XL
	RWL	WINDOW	WAGON	BASE
	RWM	WINDOW	WAGON	XL
	RWE	WINDOW	WAGON	XLT
VEHICLE	BODY DESCRIPTION			VEHICLE
	BODY DESCRIPTION			VEHICLE
	BODY DESCRIPTION			VEHICLE
	BODY DESCRIPTION			VEHICLE
	BODY DESCRIPTION			VEHICLE
	BODY DESCRIPTION			VEHICLE
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VEHICLE	BODY DESCRIPTION			VEHICLE
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VEHICLE	BODY DESCRIPTION			VEHICLE
	BODY DESCRIPTION			VEHICLE
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	BODY DESCRIPTION			VEHICLE
	BODY DESCRIPTION			VEHICLE
	BODY DESCRIPTION			VEHICLE

[illegible]

PRINCIPAL VERSION 2.7

VEHICLE HISTORY (82-12) TYPE

- ```
* MODEL YEAR = 94
* CUT-OFF DATE = 1JH0282
* REPORT TITLE =
* VEHICLE TYPE = CARB
* REPORT CLAIM TYPE = ALL CLAIMS
* REPORT SORT SEQUENCE = PLANT CODE \ SERIAL NO
* PAGE ON PRIMARY SORT=-
* PARETO MIS VALUE =
* PLANT/SERIAL NUMBERS = Y748225
```

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PAGE 2.01

1994 SE-II PARTS BY CONDITION CODE SUMMARY (13MAR98 C/O)  
DATA ORDERED BY DESCENDING PART NO. FREQUENCY

| PART NO | CD | COUNT |
|---------|----|-------|
| 26K10   | 08 | 1     |
| D1AG    | 08 | 2     |
| K11M    | 02 | 1     |
| PCNT    | W5 | 1     |
| PRHP    | 02 | 1     |
| 1102    | 14 | 1     |
| 1128    | 14 | 1     |
| 11807   | 07 | 1     |
| 13833   | 46 | 1     |
| 14M089  | 42 | 1     |
| 18124   | 30 | 1     |
| 18806   | 42 | 2     |
| 28120   | 84 | 1     |
| 2248    | 08 | 1     |
| 2248    | 57 | 1     |
| 134     | 42 | 1     |
| 722050  | 07 | 1     |
| 722050  | 41 | 1     |
| 72208   | 41 | 1     |
| 7902    | 08 | 1     |

1994-02-03 11:00

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1994 SH-II PARTS BY CUSTOMER CONCERN CODE SUMMARY (13MARS C/O)  
DATA ORDERED BY DESCENDING PART NO. FREQUENCY

| PART NO | CCC | COUNT |
|---------|-----|-------|
| ASPID   | HAC | 1     |
| DIAG    | D41 | 1     |
| DIAG    | HAC | 1     |
| ENTIRE  | F01 | 1     |
| FRONT   | H26 | 1     |
| PROP    | M99 | 1     |
| 1102    | H27 | 1     |
| 1128    | H09 | 1     |
| 13007   | A85 | 1     |
| 13833   | A85 | 1     |
| 149089  | H42 | 1     |
| 18124   | H42 | 1     |
| 18806   | A02 | 1     |
| 18806   | H02 | 1     |
| 28120   | H17 | 1     |
| 28120   | A99 | 1     |
| 28120   | H27 | 1     |
| 5359    | H43 | 1     |
| 720124  | H02 | 1     |
| 722090  | L09 | 1     |
| 723208  | H02 | 1     |
| 7902    | P16 | 1     |

5902-020 12004



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1994 SE-II PART/CONCERN CODE DESCRIPTION SUMMARY (13MAR98 C/O)  
RANK ORDERED BY DESCENDING REPAIR COUNT

| NUMBER | PART DESCRIPTION     | COUNT | CS-DESCRIPTION      | COUNT | CUSTOMER CONCERN CODE DESCRIPTION (CCC)     | COUNT |
|--------|----------------------|-------|---------------------|-------|---------------------------------------------|-------|
| DIAG   | DIAGNOSIS            | 2     | 08-OTHER/UNKNOWN    | 4     | N02-NOISE-UNDER HOOD/FRONT OF VEHICLE       | 3     |
| 18886  | CHASSIS RADIO        | 2     | 42-DOES NOT OPERAT  | 4     | A85-OTHER ELECTRICAL ACCESSORY TROUBLES     | 2     |
| 2248   | BOLT RR BRK BACK PL  | 2     | 07-IMPROP ADJUSTED  | 2     | M42-HARSH OR WISPY RIDE (RIDE/SUSPENSION)   | 2     |
| ASCID  | ANTI LOCK BRK DIAG   | 1     | 14-ROUGH/UNEVEN     | 2     | NAC-NO APPROPRIATE CODE                     | 2     |
| ENTRE  | ENTIRE MOUNT-PANEL   | 1     | 41-BIND/STICK/GRAB  | 2     | E27-VIBRATION OR SHUDDER WHILE BRAKING      | 2     |
| FRONT  | FRONT END ALIGNMENT  | 1     | 02-BUBBLES/BLISTER  | 1     | A03-STEREO/RADIO RECEPTION                  | 1     |
| PREP   | 1000 MILE POST-DRVR  | 1     | W5-WHL ALIGN-IN SP  | 1     | A99-ADMINISTRATIVE (PARTS RETURN, MISBILT)  | 1     |
| 1102   | SCN & DRUM ASY FROM  | 1     | 08                  | 1     | D41-ENGINE HESITATES/SURGES AT STEADY SPEED | 1     |
| 1125   | DRUM-FRONT BRAKE     | 1     | 30-EXCESSIVE WEAR   | 1     | F01-APPEARANCE (PAINT/FINISH)               | 1     |
| 13087  | BULB-HEADLAMP        | 1     | 46-BURNED OUT       | 1     | H09-NOISE/SCREEAL/GRUNT/GRIND (BRAKES)      | 1     |
| 13833  | HORN ASY-LOW PITCH   | 1     | 57-ASY LOOSE        | 1     | E26-CONSTANT PULL/DRIFT - RIGHT             | 1     |
| 148889 | RELAY ASSY           | 1     | E2-FREIGHT/POSTAGE  | 1     | H43-LEANS OR SAGE (VEHICLE ATTITUDE)        | 1     |
| 18124  | ABSORBER KIT-FRT SH  | 1     | E4-RUSTED, CORRODED | 1     | L05-DOES NOT OPERATE PROPERLY (LATCHES)     | 1     |
| 28120  | CALIPER AMY FRONT R  | 1     |                     |       | M99-MAINTENANCE (ESP CARE, BODIE SADER)     | 1     |
| 5359   | SENSOR-AIR LEVEL     | 1     |                     |       | M17-MOISTY BRAKES                           | 1     |
| 7-124  | DOOR ASY-FRONT       | 1     |                     |       | P16-SHIFTS ARE ROUGH/HARSH (AUTO TRANS)     | 1     |
| 7-350  | CYL KEY-IGN SW, DOOR | 1     |                     |       |                                             |       |
| 7-1208 | REGULTE V/DA POWER   | 1     |                     |       |                                             |       |
| 7902   | CONVERTER ASY        | 1     |                     |       |                                             |       |

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This image displays a highly detailed fractal pattern, likely a Sierpinski triangle or a similar geometric structure. The pattern is composed of numerous small, repeating geometric shapes, creating a complex, self-similar structure. The overall shape is roughly triangular, with intricate internal details and a dense, textured appearance. The pattern is rendered in black lines on a white background, emphasizing its geometric complexity.

| SUMMARY |                 |               |          |         |               |            |                  |                 |                  |                   |                |                   |
|---------|-----------------|---------------|----------|---------|---------------|------------|------------------|-----------------|------------------|-------------------|----------------|-------------------|
| TOTALS  |                 |               |          |         | RATIOS        |            |                  |                 |                  |                   |                |                   |
| CLAIMS  | CLAIMS W/COMPTS | CLAIMS IN TIS | VEHICLES | DEALERS | MATERIAL COST | TOTAL COST | CLAIMS PER VEHIC | CLAIMS PER DEAL | CLAIMS TOTL/AMPT | MATERIAL COST/REP | TOTAL COST/REP | PCT CLMS W/COMPTS |
| 22      | 21              | 22            | 1        | 1       | \$1,197.95    | \$5,483.93 | 22.00            | 22.00           | 0.00             | \$54.45           | \$249.36       | 95%               |

| SERIAL<br>NUMBER | CAR<br>LINE | B/S | ETS<br>CCI | FLT<br>NAM | PROD<br>DATE | MANF<br>DATE | SELL<br>DEALR | CLAIM<br>NUMBER | MICRO C<br>NUMBER | WCC    | PART<br>NUMBER | CC  | CCC | CD      | REFR<br>DATE | T<br>IS | TACT<br>CODE | MILES | MNTL<br>COST | TOTL<br>COST | LBN<br>ERS | REFR<br>DEALR | ST |
|------------------|-------------|-----|------------|------------|--------------|--------------|---------------|-----------------|-------------------|--------|----------------|-----|-----|---------|--------------|---------|--------------|-------|--------------|--------------|------------|---------------|----|
| 88C              | 3GT         | BME | MAY        | 09NOV93    | 04FEB94      | 11111        |               | 0234001         | 7F04              | 17A553 | 46             | C05 | 46  | 23SEP94 | 5*           | 806     | 10189        | 11.25 | 122          | 0.1          | 12345      | MI            |    |

7 - MTL (5 SPD ASP/CAP)

**013-133 3256**



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PRODUCTION VERSION 2.7

【附註】

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1994 SE-II PARTS BY CONDITION CODE SUMMARY (1994R98 C/O)  
DATA ORDERED BY DESCENDING PART NO. FREQUENCY

| PART NO | CD | COUNT |
|---------|----|-------|
| ASKID   | 08 | 1     |
| DIMG    | 08 | 2     |
| HWIRB   | 02 | 1     |
| FRONT   | W5 | 1     |
| PRHP    | 82 | 1     |
| 1102    | 14 | 1     |
| 1125    | 14 | 1     |
| 13007   | 07 | 1     |
| 13833   | 46 | 1     |
| 14W089  | 42 | 1     |
| 18124   | 30 | 1     |
| 18806   | 42 | 2     |
| 28120   | 84 | 1     |
| 2248    | 08 | 1     |
| 2248    | 57 | 1     |
| 5009    | 42 | 1     |
| 124     | 07 | 1     |
| 722050  | 41 | 1     |
| 722208  | 41 | 1     |
| 7902    | 08 | 1     |

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1994 SE-II PARTS BY CUSTOMER CONCERN CODE SUMMARY (13MAR98 C/O)  
DATA ORDERED BY DESCENDING PART NO. FREQUENCY

| PART NO | CCC | COUNT |
|---------|-----|-------|
| ASKID   | BAC | 1     |
| DIAG    | D41 | 1     |
| DIAG    | BAC | 1     |
| ENTER   | P01 | 1     |
| FRONT   | E26 | 1     |
| PREP    | M99 | 1     |
| 1102    | E27 | 1     |
| 1125    | H09 | 1     |
| 13007   | A05 | 1     |
| 13633   | A05 | 1     |
| 14N089  | E42 | 1     |
| 16124   | E42 | 1     |
| 18806   | A02 | 1     |
| 18806   | M02 | 1     |
| 2R120   | M17 | 1     |
| 2248    | A09 | 1     |
| 2248    | E27 | 1     |
| 5359    | E43 | 1     |
| 720124  | M02 | 1     |
| 722050  | L05 | 1     |
| 723208  | M02 | 1     |
| 7902    | P16 | 1     |

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1994 SE-II PART/CONCERN CODE DESCRIPTION SUMMARY (12MAR98 C/O)  
DATA ORDERED BY DESCENDING REPAIR COUNT

LEMORE DAVIS DEBRA TATE

| NUMBER | PART DESCRIPTION    | COUNT | CD-DESCRIPTION     | COUNT | CUSTOMER CONCERN CODE DESCRIPTION (CCC)   | COUNT |
|--------|---------------------|-------|--------------------|-------|-------------------------------------------|-------|
| DIAG   | DIAGNOSIS           | 2     | 08-OTHER/UNKNOWN   | 4     | H02-NOISE-UNDER HOOD/FRONT OF VEHICLE     | 3     |
| 18806  | CHASSIS RADIO       | 2     | 42-DOES NOT OPERAT | 4     | A85-OTHER ELECTRICAL ACCESSORY TROUBLES   | 2     |
| 2248   | BOLT RE B&E BACK PL | 2     | 07-IMPROP ADJUSTED | 2     | H42-HARSH OR MUSHY RIDE (SIDE/SUSPENSION) | 2     |
| ASKID  | ANTI LOCK BKE DIAG  | 1     | 14-ROUGH/UNEVEN    | 2     | NAC-NO APPROPRIATE CODE                   | 2     |
| ENTRE  | ENTIRE, MULTI-PANEL | 1     | 41-BIND/STICK/GRAB | 2     | H77-VIBRATION OR SHUDDER WHILE BRAKING    | 2     |
| FRONT  | FRONT END ALIGNMENT | 1     | D2-BUBBLES/BLISTER | 1     | A02-STEREO/RADIO RECEPTION                | 1     |
| PRP    | 1000 MILE POST-DIVE | 1     | W5-WHL ALIGN-IN SP | 1     | A99-ADMINISTRATIVE (PARTS RETURN, MISHLT) | 1     |
| 1102   | HUB & DRUM ASY FROM | 1     | 08                 | 1     | D41-ENGINE HESITATES/SURGES @STEADY SPD   | 1     |
| 1125   | DRUM-FRONT BRAKE    | 1     | 30-EXCESSIVE WEAR  | 1     | F01-APPEARANCE (PAINT/FINISH)             | 1     |
| 13007  | BULB-HEADLAMP       | 1     | 46-BURNED OUT      | 1     | H09-NOISE/SCRAAL/GRUNT/GRIND (BRAKES)     | 1     |
| 13833  | BORN ASY-LOW PITCH  | 1     | 57-ASP LOOSE       | 1     | H26-CONSTANT PULL/DRIFT - RIGHT           | 1     |
| 148989 | RELAY ASSY          | 1     | 82-FREIGHT/POSTAGE | 1     | H43-LEANS OR SAGS (VEHICLE ATTITUDE)      | 1     |
| 18124  | ABSORBER KIT-FRT SH | 1     | 84-RUSTED, CORRODE | 1     | L05-DOES NOT OPERATE PROPERLY (LATCHES)   | 1     |
| 28120  | CALIPER ASY FRONT B | 1     |                    |       | M59-MAINTENANCE (ESP CARE, KODIE HAUER)   | 1     |
| 5359   | SENSOR-AIR LEVEL    | 1     |                    |       | M17-NOISY BRAKES                          | 1     |
| 1124   | DOOR ASY-FRONT      | 1     |                    |       | P16-SHIFTS ARE ROUGH/HARSH (AUTO TRANS)   | 1     |
| 850    | CYL KEY-IGN SW, DOB | 1     |                    |       |                                           |       |
| 743208 | REGULTR, F/DR POWER | 1     |                    |       |                                           |       |
| 7902   | CONVERTER ASY       | 1     |                    |       |                                           |       |

DMC-028 32261

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| SUMMARY |                   |               |          |         |               |            |                  |                  |                  |                   |                |                       |
|---------|-------------------|---------------|----------|---------|---------------|------------|------------------|------------------|------------------|-------------------|----------------|-----------------------|
| TOTALS  |                   |               |          |         | RATIOS        |            |                  |                  |                  |                   |                |                       |
| CLAIMS  | CLAIMS W/COMMENTS | CLAIMS IN TIS | VEHICLES | DEALERS | MATERIAL COST | TOTAL COST | CLAIMS PER VEHIC | CLAIMS PER DEALR | CLAIMS TOTL/SAMP | MATERIAL COST/REF | TOTAL COST/REF | PCT CLAIMS W/COMMENTS |
| 22      | 21                | 22            | 1        | 1       | \$1,197.95    | \$5,485.93 | 22.00            | 22.00            | 0.00             | \$54.45           | \$249.36       | 95%                   |

**ENCLOSURE**



| VEHICLE | BODY DESCRIPTION  | VEHICLE | BODY DESCRIPTION  |
|---------|-------------------|---------|-------------------|
| 1       | 1968 Ford Mustang | 2       | 1968 Ford Mustang |
| 3       | 1968 Ford Mustang | 4       | 1968 Ford Mustang |
| 5       | 1968 Ford Mustang | 6       | 1968 Ford Mustang |
| 7       | 1968 Ford Mustang | 8       | 1968 Ford Mustang |
| 9       | 1968 Ford Mustang | 10      | 1968 Ford Mustang |
| 11      | 1968 Ford Mustang | 12      | 1968 Ford Mustang |
| 13      | 1968 Ford Mustang | 14      | 1968 Ford Mustang |
| 15      | 1968 Ford Mustang | 16      | 1968 Ford Mustang |
| 17      | 1968 Ford Mustang | 18      | 1968 Ford Mustang |
| 19      | 1968 Ford Mustang | 20      | 1968 Ford Mustang |
| 21      | 1968 Ford Mustang | 22      | 1968 Ford Mustang |
| 23      | 1968 Ford Mustang | 24      | 1968 Ford Mustang |
| 25      | 1968 Ford Mustang | 26      | 1968 Ford Mustang |
| 27      | 1968 Ford Mustang | 28      | 1968 Ford Mustang |
| 29      | 1968 Ford Mustang | 30      | 1968 Ford Mustang |
| 31      | 1968 Ford Mustang | 32      | 1968 Ford Mustang |
| 33      | 1968 Ford Mustang | 34      | 1968 Ford Mustang |
| 35      | 1968 Ford Mustang | 36      | 1968 Ford Mustang |
| 37      | 1968 Ford Mustang | 38      | 1968 Ford Mustang |
| 39      | 1968 Ford Mustang | 40      | 1968 Ford Mustang |
| 41      | 1968 Ford Mustang | 42      | 1968 Ford Mustang |
| 43      | 1968 Ford Mustang | 44      | 1968 Ford Mustang |
| 45      | 1968 Ford Mustang | 46      | 1968 Ford Mustang |
| 47      | 1968 Ford Mustang | 48      | 1968 Ford Mustang |
| 49      | 1968 Ford Mustang | 50      | 1968 Ford Mustang |
| 51      | 1968 Ford Mustang | 52      | 1968 Ford Mustang |
| 53      | 1968 Ford Mustang | 54      | 1968 Ford Mustang |
| 55      | 1968 Ford Mustang | 56      | 1968 Ford Mustang |
| 57      | 1968 Ford Mustang | 58      | 1968 Ford Mustang |
| 59      | 1968 Ford Mustang | 60      | 1968 Ford Mustang |
| 61      | 1968 Ford Mustang | 62      | 1968 Ford Mustang |
| 63      | 1968 Ford Mustang | 64      | 1968 Ford Mustang |
| 65      | 1968 Ford Mustang | 66      | 1968 Ford Mustang |
| 67      | 1968 Ford Mustang | 68      | 1968 Ford Mustang |
| 69      | 1968 Ford Mustang | 70      | 1968 Ford Mustang |
| 71      | 1968 Ford Mustang | 72      | 1968 Ford Mustang |
| 73      | 1968 Ford Mustang | 74      | 1968 Ford Mustang |
| 75      | 1968 Ford Mustang | 76      | 1968 Ford Mustang |
| 77      | 1968 Ford Mustang | 78      | 1968 Ford Mustang |
| 79      | 1968 Ford Mustang | 80      | 1968 Ford Mustang |
| 81      | 1968 Ford Mustang | 82      | 1968 Ford Mustang |
| 83      | 1968 Ford Mustang | 84      | 1968 Ford Mustang |
| 85      | 1968 Ford Mustang | 86      | 1968 Ford Mustang |
| 87      | 1968 Ford Mustang | 88      | 1968 Ford Mustang |
| 89      | 1968 Ford Mustang | 90      | 1968 Ford Mustang |
| 91      | 1968 Ford Mustang | 92      | 1968 Ford Mustang |
| 93      | 1968 Ford Mustang | 94      | 1968 Ford Mustang |
| 95      | 1968 Ford Mustang | 96      | 1968 Ford Mustang |
| 97      | 1968 Ford Mustang | 98      | 1968 Ford Mustang |
| 99      | 1968 Ford Mustang | 100     | 1968 Ford Mustang |

**800-222-6229**

| VEHICLE BODY DESCRIPTION | VEHICLE BODY DESCRIPTION |
|--------------------------|--------------------------|
|                          |                          |

| VEHICLE                               | BODY | DESCRIPTION          | VEHICLE | BODY                     | DESCRIPTION           |
|---------------------------------------|------|----------------------|---------|--------------------------|-----------------------|
| F-SERIES                              | 15F  | 150 L.DUTY CONV.     | 35B     | 350 H.DUTY               | SUPER                 |
| 4X2 (F82)                             | 25F  | 250 L.DUTY CONV.     | 35C     | 350 H.DUTY               | CREW                  |
| 4X4 (F84)                             | 28F  | 250 H.DUTY CONV.     | 452     | 450 H.DUTY               | CONV                  |
|                                       | 35F  | 350 H.DUTY CONV.     |         |                          |                       |
|                                       | 15B  | 150 L.DUTY SUPER     | BROWCO  | B-L                      | BASE                  |
|                                       | 25B  | 250 L.DUTY SUPER     | (BRO)   | BLT                      | XLT                   |
|                                       | 28B  | 250 H.DUTY SUPER     | BAB     | EDDIE BAUER              | 4X4                   |
|                                       | 28S  | 250 H.DUTY SUPER     |         |                          | 4X4                   |
|                                       |      |                      |         |                          | 4X4                   |
| VEHICLE                               | BODY | DESCRIPTION          | BODY    | DESCRIPTION              | DRIVE CODES           |
| RANGER                                | CON  | CONV CAB             | SUP     | SUPER CAB                | (RA2)=-4X2 (RA4)=-4X4 |
| EXPLORER                              | 2-B  | 2 DR BASE            | 4-B     | 4 DR BASE                | (BX2)=-4X2 (BX4)=-4X4 |
|                                       | 2XL  | 2 DR XL              | 4XL     | 4 DR XL                  |                       |
|                                       | 2XS  | 2 DR XLSPT           | 4LT     | 4 DR XLT                 |                       |
|                                       | 2EB  | 2 DR BAUER           | 4EB     | 4 DR BAUER               |                       |
| VILLAGER                              | VGS  | GS WAGON             |         |                          |                       |
| (VIL)                                 | VLS  | LS WAGON             |         |                          |                       |
|                                       | VAN  | BASE VAN             |         |                          |                       |
| AEROSTAR                              | <--- | REGULAR BODY <-->    | <---    | EXTENDED BODY <-->       |                       |
| 4X2 (AR2)                             | EWL  | WINDOW WAGON BASE    | SWL     | WINDOW WAGON BASE        |                       |
| 4X4 (AR4)                             | EWX  | WINDOW WAGON XL      | SWX     | WINDOW WAGON XL          |                       |
|                                       | RWE  | WINDOW WAGON XLT     | SMR     | WINDOW WAGON XLT         |                       |
|                                       | RWE  | EDDIE BAUER WAGON    | SME     | EDDIE BAUER WAGON        |                       |
|                                       | RCL  | CARGO VAN BASE       | SCL     | CARGO VAN BASE           |                       |
|                                       | RCM  | CARGO VAN XL         | SCM     | CARGO VAN XL             |                       |
|                                       | RVL  | WINDOW VAN BASE      | SVL     | WINDOW VAN BASE          |                       |
|                                       | RVM  | WINDOW VAN XL        | SVM     | WINDOW VAN XL            |                       |
| ***** 1993 ECONOLINE/CLUB WAGON ***** |      |                      | *****   |                          |                       |
| VEHICLE                               | BODY | DESCRIPTION          | BODY    | DESCRIPTION              |                       |
| (BCN)                                 | <--- | ECONOLINE <-->       | <---    | CLUB WAGON <-->          |                       |
| 1HB                                   | 150  | HINGED DOOR BASE     | 1HM     | 150 HINGED DOOR CUST     |                       |
| 1HX                                   | 150  | HINGED DOOR XL       | 1HH     | 150 HINGED DOOR XLT      |                       |
| 2HB                                   | 250  | HINGED DOOR BASE     | 1HP     | 150 HINGED DOOR CHAT     |                       |
| 2HX                                   | 250  | HINGED DOOR XL       | 3HM     | 350 HINGED DOOR CUST     |                       |
| 25B                                   | 250  | HINGED DR SUPER BASE | 3HH     | 350 HINGED DOOR XLT      |                       |
| 25X                                   | 250  | HINGED DR SUPER XL   | 3HP     | 350 HINGED DOOR CHAT     |                       |
| 3HB                                   | 350  | HINGED DOOR BASE     | GHU     | 350 HINGED DR SUPER XL   |                       |
| 3HX                                   | 350  | HINGED DOOR XL       | SHM     | 350 HINGED DR SUPER CUST |                       |
| 35B                                   | 350  | HINGED DR SUPER BASE | SHH     | 350 HINGED DR SUPER XLT  |                       |
| 35X                                   | 350  | HINGED DR SUPER XL   | SHP     | 350 HINGED DR SUPER CHAT |                       |
| 38B                                   | 150  | SLIDING DOOR BASE    | LSM     | 150 SLIDING DOOR CUST    |                       |
| 18B                                   | 150  | SLIDING DOOR BASE    | LSH     | 150 SLIDING DOOR XLT     |                       |
| 18X                                   | 150  | SLIDING DOOR XL      | 18P     | 150 SLIDING DOOR CHAT    |                       |
| 28B                                   | 250  | SLIDING DOOR BASE    | 38M     | 250 SLIDING DOOR CUST    |                       |
| 28X                                   | 250  | SLIDING DOOR XL      | 38H     | 250 SLIDING DOOR XLT     |                       |
| 38X                                   | 250  | SLIDING DOOR XL      | 38P     | 250 SLIDING DOOR CHAT    |                       |
| 3CL                                   | 350  | CUTAWAY BASE         |         |                          |                       |
| 3CM                                   | 350  | CUTAWAY XL           |         |                          |                       |
| 29T                                   | 250  | STRIPPED CHASSIS     |         |                          |                       |
| 38T                                   | 350  | STRIPPED CHASSIS     |         |                          |                       |

CSCF140

VEHICLE DATA

98/03/05 09:17:05

ENTER VIN --> 1LN1MS3WORY748225

NAME --> [REDACTED] ZIP --> [REDACTED] MODEL YR -->

OWNER NAME

STREET ADDR

CITY : NORTH BERGEN

N/A DATE: 96-05-30

SI/PRV: NJ CTRY:

ZIP/POSTAL CODE:

N/A SOURCE: M

MODEL YEAR : 94 PLANT: Y

DATE: 94-07-08

BODY STYLE DESC: 4 DOOR SEDAN CARTIER

PRODUCTION DATE: 94-05-04

VEHICLE DESC : 1994 TOWN CAR

|             | DIVISION | DISTRICT | ZONE | DEALER | PDC CODE | PCSD REGION |
|-------------|----------|----------|------|--------|----------|-------------|
| SHIP-TO     | 3        | 14       | B    | 324    | 23       | 13          |
| FACING      | 3        | 14       | B    | 324    |          |             |
| RESPONSIBLE | 3        | 14       | B    | 324    |          |             |

CA EMISSION :

ENGINE TAG CODE : EG812AA

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 02

DSO DISTRICT :

FLEET CODE :

OPEN : 00 CLOSED : 02

DSO NUMBER :

FLEET STATUS :

ACTIVE: 02 HISTORY: 00

F1-INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G110

LPENJ82

CS00130

## CAMPAIGN VEHICLE INFORMATION

98/03/03 09:17:28

ENTER CAMPAIGN NUMBER=> 94889 VIS=> 11N1M83W0RY748225 TYPE OF SEARCH: A  
 MODEL YEAR: 94 DEFECT: ADAPTER PLT. BODY STYLE: 4 DOOR SEDAN CARTIER  
 NEW STATUS CODE: CAMP DIV : 6  
 REPAIR INFORMATION: TYPE CODE: SUPP CODE :  
 REPAIR DATE: DEALER P/A: KIT CODE : AA  
 MICRO REF: CLAIM NUM: OASIS DATE : 94-08-12  
 DELETE REASON: VENDOR N/A INFORMATION:  
 RESP DEALER INFORMATION: NEW; IND: MATCH CODE: 2  
 CURRENT: 3 14 324 ASSIGNED: 96-12-18 SOURCE: PX EXTRACT DATE: 96-12-18  
 \*\*\*\*\* STATUS INFORMATION: \*\*\*\*\* REPAIR INFORMATION: \*\*\*\*\*  

| CODE DESCRIPTION       | DATE     | TYPE | DATE     | P/A   | CLAIM# | MICRO#  | CL | SRC |
|------------------------|----------|------|----------|-------|--------|---------|----|-----|
| C COMPLETE             | 94-09-22 | B    | 94-09-19 | 11234 |        | ZKF1543 |    | AC  |
| M RELEASED FOR MAILING | 94-08-17 |      |          |       |        |         |    |     |
| R READY TO RELEASE     | 94-08-11 |      |          |       |        |         |    |     |

## DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS  
 F10-ADD STATUS F11-REVISE  
 1097-NO MORE DATA TO DISPLAY

LPHNJB2

CSCN13D

## NOTIFICATION RECIPIENT HISTORY

98/03/05 09:17:32

ENTER CAMPAIGN NBR ==> 94899 VIN ==> 1LNLM83W0RY746225  
DEFECT : ADAPTER P/L. BODY STYLE DESC: 4 DOOR SEDAN CARTIER  
RESP DEALER : 335324 BEGINNING MAILED DATE: 94-09-09  
RELEASE DESC : NEW ISSUE TOTAL ENDING MAILED DATE : 94-09-09  
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:  
LAST NAME : INITIALS:  
STREET ADDR1 :  
ADDR2 : ST/PRV: NJ  
CITY : NORTH BERGEN CTRY:  
ZIP/POSTAL CODE: N-A SOURCE: N N-A EFF DATE: 94-07-11  
\*\*\*\*\*  
RESP DEALER : BEGINNING MAILED DATE:  
RELEASE DESC : ENDING MAILED DATE :  
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:  
LAST NAME : INITIALS:  
STREET ADDR1 :  
ADDR2 : ST/PRV:  
CITY : CTRY:  
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE:  
F1-INQUIRY F3-EXIT F4-QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9-G140  
1048-LAST PAGE LPRNJ82

CSQW150

## CAMPAIGN VEHICLE INFORMATION

98/03/05 09:17:36

ENTER CAMPAIGN NUMBER--> 96L12 VIN--> 1LNIM83W0RY748225 TYPE OF SEARCH: A  
MODEL YEAR: 94 DEFECT: PASS AIR BAG BODY STYLE: 4 DOOR SEDAN CARTIER  
NEW STATUS CODE: CAMP DIV : 6  
REPAIR INFORMATION: TYPE CODE: SUPP CODE :  
REPAIR DATE: DEALER P/A: KIT CODE : CJ  
MICRO REF: CLAIM NUM: OASIS DATE :  
DELETE REASON: VENDOR N/A INFORMATION:  
RESP DEALER INFORMATION: NEW: IND: MATCH CODE: 2  
CURRENT: 3 14 324 ASSIGNED: 96-12-18 SOURCE: PX EXTRACT DATE: 96-12-18  
\*\*\*\*\* STATUS INFORMATION: \*\*\*\*\* UNFAIR INFORMATION: \*\*\*\*\*  
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC  
F FORCED COMPLETION 98-01-22 B 98-01-22 AUTOC OL  
M RELEASED FOR MAILING 97-02-17  
H AWAITING MAILING 96-11-24

## DELETE REASON:

F1-INQUIRY F2-G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS  
F10=ADD STATUS F11=REVISE  
1837=NO MORE DATA TO DISPLAY

LPENJ82

CSCH130

NOTIFICATION RECIPIENT HISTORY

98/03/05 09:17:39

ENTER CAMPAIGN NBR \*\*\*> 96112 VIN \*\*\*> 1LWIM83W0RY748225  
 DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DOOR SEDAN CARTIER  
 RESP DEALER : 314324 BEGINNING MAILED DATE: 97-03-08  
 RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-20  
 CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:  
 LAST NAME : INITIALS: L  
 STREET ADDR1 :  
 ADDR2 :  
 CITY : NORTH BERGEN CTRY:  
 ZIP/POSTAL CODE: N-A SOURCE: N N-A EFF DATE: 96-05-30  
 \*\*\*\*\*  
 RESP DEALER : BEGINNING MAILED DATE:  
 RELEASE DESC : ENDING MAILED DATE :  
 CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:  
 LAST NAME : INITIALS:  
 STREET ADDR1 :  
 ADDR2 :  
 CITY :  
 ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE:  
 F1-INQUIRY F2-EXIT F4-QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9-G140  
 1048-LAST PAGE LPRNJ82















CSCN140

## VEHICLE DATA

97/06/11 11:54:29

ENTER VIN ==&gt; 11NLM83W0RY748225

NAME ==&gt; [REDACTED] ZIP ==&gt; [REDACTED] MODEL YR ==&gt;

OWNER NAME [REDACTED]

STREET ADDR [REDACTED]

CITY : NORTH BERGEN

ST/PRV: NJ CTRY:

ZIP/POSTAL CODE: [REDACTED]

N/A DATE: 96-05-30

MODEL YEAR : 94

PLANT: Y

N/A SOURCE: M

BODY STYLE DESC: 4 DOOR SEDAN CARTIER

SALE DATE: 94-07-08

VEHICLE DESC : 1994 TOWN CAR

PRODUCTION DATE: 94-05-04

|             | DIVISION | DISTRICT | ZONE | DEALER | PDC CODE | FCSD REGION |
|-------------|----------|----------|------|--------|----------|-------------|
| SHIP-TO     | 3        | 14       | B    | 324    | 23       | 13          |
| FACING      | 3        | 14       | B    | 324    |          |             |
| RESPONSIBLE | 3        | 14       | B    | 324    |          |             |

CA EMISSION :

ENGINE TAG CODE : BG812AA

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 02

DSO DISTRICT :

FLEET CODE :

OPEN : 01 CLOSED : 01

DSO NUMBER :

FLEET STATUS :

ACTIVE: 02 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB166

E982-025 32485

CSCN150

## CAMPAIGN VEHICLE INFORMATION

97/06/11 11:54:41

ENTER CAMPAIGN NUMBER==> 94589 VIN==> 1LNLN83W0RY748225 TYPE OF SEARCH: A  
MODEL YEAR: 94 DEFECT: ADAPTER FLT. BODY STYLE: 4 DOOR SEDAN CARTIER  
NEW STATUS CODE: \_\_\_\_\_ CAMP DTV : 6  
REPAIR INFORMATION: TYPE CODE: \_\_\_\_\_ SUPP CODE :  
REPAIR DATE: \_\_\_\_\_ DEALER P/A: \_\_\_\_\_ KIT CODE : AA  
MICRO REP: \_\_\_\_\_ CLAIM NUM: \_\_\_\_\_ OASIS DATE : 94-08-12  
DELETE REASON: \_\_\_\_\_ VENDOR N/A INFORMATION:  
RESP DEALER INFORMATION: NEW: \_\_\_\_\_ IND: MATCH CODE: 2  
CURRENT: 3 14 324 ASSIGNED: 96-12-18 SOURCE: FX EXTRACT DATE: 96-12-18  
\*\*\*\*\* STATUS INFORMATION: \*\*\*\*\* REPAIR INFORMATION: \*\*\*\*\*  
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC  
C COMPLETE 94-09-22 B 94-09-19 11234 061669 ZKT1543 AC  
M RELEASED FOR MAILING 94-08-17  
R READY TO RELEASE 94-08-11

## DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS  
F10-AID STATUS F11-REVISE  
I037-MD MORE DATA TO DISPLAY

OGDE166

97/06/11 11:54:47

BP02-025 32487

CSCN150

## CAMPAIGN VEHICLE INFORMATION

97/06/11 11:54:59

ENTER CAMPAIGN NUMBER==> 96112 VIN==> 11NLM3W0RY748225 TYPE OF SEARCH: A  
MODEL YEAR: 94 DEFECT: PASS AIR BAG BODY STYLE: 4 DOOR SEDAN CARTIER  
NEW STATUS CODE: \_\_\_\_\_ CAMP DIV : 6  
REPAIR INFORMATION: TYPE CODE: \_\_\_\_\_ SUPP CODE :  
REPAIR DATE: \_\_\_\_\_ DEALER P/A: \_\_\_\_\_ KIT CODE : CJ  
MICRO REF: \_\_\_\_\_ CLAIM NUM: \_\_\_\_\_ QASIS DATE :  
DELETE REASON: \_\_\_\_\_ VENDOR N/A INFORMATION:  
RESP DEALER INFORMATION: NEW: \_\_\_\_\_ IND: MATCH CODE: 2  
CURRENT: 3 14 324 ASSIGNED: 96-12-18 SOURCE: FX EXTRACT DATE: 96-12-18  
\*\*\*\*\* STATUS INFORMATION: \*\*\*\*\* REPAIR INFORMATION: \*\*\*\*\*  
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC  
M RELEASED FOR MAILING 97-02-17  
M AWAITING MAILING 96-11-24

## DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS  
F10=ADD STATUS F11=REVISE  
I037=NO MORE DATA TO DISPLAY

OGDB166



CSNM130  
==>

NOTIFICATION RECIPIENT HISTORY

97/06/11 11:55:03

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 1LNLM83WDRY748225  
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DOOR SEDAN CARTIER  
RESP DEALER : 314324 BEGINNING MAILED DATE: 97-03-08  
RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-20  
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:  
LAST NAME : INITIALS: L  
STREET ADDR1 :  
ADDR2 : ST/PRV: NJ  
CITY : NORTH BERGEN CTRY:  
ZIP/POSTAL CODE: N-A SOURCE: N N-A EFF DATE: 96-05-30  
\*\*\*\*\*  
RESP DEALER : BEGINNING MAILED DATE:  
RELEASE DESC : ENDING MAILED DATE :  
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:  
LAST NAME : INITIALS:  
STREET ADDR1 :  
ADDR2 : ST/PRV:  
CITY : CTRY:  
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE:  
F1=INQUIRY F3=EKIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140  
1045-LAST PAGE CGDB166

2482-825 32400

Office of the General Counsel

Ford Motor Company  
Fairlane Towers West  
Suite 400  
Three Fairlane Boulevard  
Dearborn, Michigan 48126

June 5, 1997

Gerald J. Monahan  
392 48th Street  
Union City, NJ 07087  
ATTENTION: GERALD J. MONAHAN, ESQ.

Re: Claimant: [REDACTED]  
D/O/E: June 11, 1996

Vehicle: 1994 Town Car  
Y/Claim:

Dear Mr. Monahan,

We are in receipt of the material you submitted recently, dated June 4, 1997. Following a review of the facts and circumstances surrounding this event, Ford Motor Company finds no evidence of a manufacturing or design defect, therefore, we must deny liability for this claim.

We understand you may be preserving the vehicle and/or the allegedly defective parts. However, it would be incorrect to assume that Ford Motor Company does not wish to inspect the vehicle, and/or parts, if it is not inspected prior to litigation. If you are going to pursue this claim, we assume you will comply with your duty to preserve the evidence and such duty does not expire until any possible litigation is completed.

Please be advised that all necessary steps must be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,

Shawn L. Norton  
Claims Analyst / Legal Assistant

EP03-025 12418

```

* *

* GENERATED BY: *
* BRAM WORTON *
* *
* PHONE# 322-3260 *
* *
* JOB= 00081461 *
* *
* JDATE= 06/11/97 *
* *
* TIME= 23:50:05 *
* *

```

**PRODUCTION VERSION 2.7**

## VEHICLE HISTORY (WH-11) TYPE

```
* MODEL YEAR = 96
* COT-OFF DATE = 12MAY97
* REPORT TITLE = [REDACTED] NY
* VEHICLE TYPE = CAB
* REPORT CLAIM TYPE = ALL CLAIMS
* SELECTED PRINTER(S) = HV539237
* REPORT SORT SEQUENCE = PLANT CODE \ SERIAL NO
* PAGE ON PRIMARY SORT=
* PARETO HIT VALUE =
* PLANT/SERIAL NUMBER = Y740225
```

12JUN97  
PAGE 2.01

1994 SE-11 PARTS BY CONDITION CODE SUMMARY (13MAY97 E/O)  
DATA ORDERED BY DESCENDING PART NO. FREQUENCY  
MT STAIRS BORTON

| PART NO | CD | COUNT |
|---------|----|-------|
| 48K19   | 08 | 1     |
| D1A8    | 08 | 2     |
| KRTRE   | 02 | 1     |
| FRONT   | 07 | 1     |
| PREP    | 82 | 1     |
| 1102    | 14 | 1     |
| 1125    | 14 | 1     |
| 13067   | 07 | 1     |
| 13833   | 44 | 1     |
| 148009  | 42 | 1     |
| 18124   | 30 | 1     |
| 18906   | 42 | 2     |
| 28120   | 84 | 1     |
| 2248    | 88 | 1     |
| 2248    | 97 | 1     |
| 5330    | 42 | 1     |
| 720124  | 07 | 1     |
| 722050  | 41 | 1     |
| 722050  | 41 | 1     |
| 7982    | 88 | 1     |

1994-025 32412

12JUN97  
PAGE 3.01

1994 42-11 PARTS BY CUSTOMER CONCERN CODE SUMMARY (12JUN97 C/O)  
DATA ORDERED BY DESCENDING PART NO. FREQUENCY  
AT SEARUN MONTON

| PART NO | CODE | COUNT |
|---------|------|-------|
| ABE2D   | MAC  | 1     |
| DAAG    | D41  | 1     |
| DIAS    | SAC  | 1     |
| ENTRE   | PG1  | 1     |
| FRONT   | A26  | 1     |
| PRSP    | NO9  | 1     |
| 1102    | NET  | 1     |
| 1125    | NO9  | 1     |
| 13097   | AS   | 1     |
| 13553   | AS   | 1     |
| 14000   | B42  | 1     |
| 18124   | B42  | 1     |
| 18886   | A02  | 1     |
| 18906   | B02  | 1     |
| 20120   | N17  | 1     |
| 2248    | NO9  | 1     |
| 2248    | NET  | 1     |
| 3039    | B43  | 1     |
| 720124  | NO2  | 1     |
| 722050  | LO5  | 1     |
| 725208  | NO2  | 1     |
| 7902    | P16  | 1     |

12JUN77  
PAGE 4.01

1994 02-11 PART/CONCERN CODE DESCRIPTION SUMMARY (12JUN77 C/O)  
DATA ORDERED BY DESCENDING REPAIR COUNT

|        |                     |       | NY SHAMM BOSTON     |                                            |                                            |       |
|--------|---------------------|-------|---------------------|--------------------------------------------|--------------------------------------------|-------|
| MINOR  | PART DESCRIPTION    | COUNT | CS-DESCRIPTION      | COUNT                                      | CUSTOMER CONCERN CODE DESCRIPTION (CCS)    | COUNT |
| DIAB   | DIABNOIS            | 2     | 98-OTHER/UNKNOWN    | 4                                          | 1002-ENGINE-UNDER HOOD/FRONT OF VEHICLE    | 1     |
| 18804  | CHASSIS RADIO       | 2     | 42-DWGS NOT OPERAT  | 4                                          | 1003-OTHER ELECTRICAL ACCESSORY TROUBLES   | 1     |
| 2246   | WOLT OR PWC BACK PL | 2     | 87-IMP/IMP ADJUSTED | 2                                          | 1045-EXCESS ON WHEELY RIDE (RIDE/SUSPENSE) | 1     |
| AMC10  | ANTI LOCK SWC DIAM  | 1     | 14-BROCK/UNEVEN     | 2                                          | 1046-NO APPROPRIATE CODE                   | 1     |
| ENTER  | ENTIRE, MULTI-PANEL | 1     | 41-RIND/STICK/CLAS  | 2                                          | 1027-VIBRATION OR SHAKING WHILE BRAKING    | 1     |
| FRONT  | FRONT END ALIGNMENT | 1     | 02                  | 1028-TURNED/RADIO RECEPTION                | 1                                          |       |
| PREP   | 1000 MILE POST-OLVN | 1     | 05                  | 1029-ADMINISTRATIVE (PARTS RETURN, MISPLT) | 1                                          |       |
| 1102   | SW & BULK ASY FROM  | 1     | 01                  | 1041-ENGINE REVIVATER/POWERS SUTRADY SPED  | 1                                          |       |
| 1128   | DOWN-FRONT BRAKE    | 1     | 38-EXCESSIVE WEAR   | 1                                          | 1001-APPEARANCE (PAINT/FINISH)             | 1     |
| 13007  | BOLT-WEARLAMP       | 1     | 48-BURNED OUT       | 1                                          | 1002-NOISE/SHOUL/COUNT/CRIMP (BRAKES)      | 1     |
| 15033  | SWW ASY-LOW PITCH   | 1     | 37                  | 1026-CONSTANT PULL/DRIFT - RIGHT           | 1                                          |       |
| 16009  | RELAY ASY           | 1     | 82-FREIGHT/POSTAGE  | 1                                          | 1043-LEAKS ON SABS (VEHICLE ATTITUDE)      | 1     |
| 18124  | ABSORBER KIT-FRT SH | 1     | 04                  | 1005-DOES NOT OPERATE PROPERLY (LATCHES)   | 1                                          |       |
| 28120  | CALIPER ASY FRONT R | 1     |                     | 1006-MAINTENANCE (IMP CASE, SCOTIS BAKEN)  | 1                                          |       |
| 3350   | SENSOR-AIR LEVEL    | 1     |                     | 1017-NOISY BRAKES                          | 1                                          |       |
| 720124 | DOOR ASY-FRONT      | 1     |                     | 1018-SHIFTS ARE ROUGH/HARSH (AUTO TRANS)   | 1                                          |       |
| 720450 | CVL KEY-IGN SW BOX  | 1     |                     |                                            |                                            |       |
| 720206 | REGLTE P/BE POWER   | 1     |                     |                                            |                                            |       |
| 7902   | CONVERTER ASY       | 1     |                     |                                            |                                            |       |

|            |            |    |      |      |      |            |            |    |    |
|------------|------------|----|------|------|------|------------|------------|----|----|
| XXXXXXXXXX | XX         | XX | XX   | XX   | XX   | XXXXXXXXXX | XXXXXXXXXX | XX | XX |
| XXXXXXXXXX | XX         | XX | XXXX | XXXX | XXXX | XXXXXXXXXX | XXXXXXXXXX | XX | XX |
| XX         | XX         | XX | XXXX | XXXX | XXXX | XX         | XX         | XX | XX |
| XX         | XX         | XX | XXXX | XX   | XX   | XXXX       | XX         | XX | XX |
| XXXXXXXXXX | XX         | XX | XX   | XX   | XX   | XXXXXXXXXX | XXXXXXXXXX | XX | XX |
| XXXXXXXXXX | XX         | XX | XX   | XX   | XX   | XXXXXXXXXX | XXXXXXXXXX | XX | XX |
| XX         | XX         | XX | XX   | XX   | XX   | XX         | XX         | XX | XX |
| XX         | XX         | XX | XX   | XX   | XX   | XX         | XX         | XX | XX |
| XXXXXXXXXX | XXXXXXXXXX | XX | XX   | XX   | XX   | XX         | XX         | XX | XX |
| XXXXXXXXXX | XXXXXXXXXX | XX | XX   | XX   | XX   | XX         | XX         | XX | XX |

REQUESTED BY: SAJAY MORTON 13MAY97 C/O  
DATA SOURCE: PAGE 8E-11

**Abstract**

**CLAIMS LISTING TITLE ABBREVIATIONS**

| SERIAL | CAR  | R/D | ETS | PLT | PROD | WARR | SELL  | CLAIM  | WICED  | C | WCC    | PART   | CC | COC | CU | REPR | TIG | TACT | MILES | NATL. | TOVL | LAR | SEPS  | ST |
|--------|------|-----|-----|-----|------|------|-------|--------|--------|---|--------|--------|----|-----|----|------|-----|------|-------|-------|------|-----|-------|----|
| NUMBER | TYPE |     | CTF | RAM | DATE | DATE | DEALS | NUMBER | NUMBER | S | NUMBER | NUMBER |    |     |    | RATE |     | CODE |       | COST  | COST | PER | SEALR |    |

ENC. 301 200 MAY 09 093093 04 FEB 84 19111 JNP12341 7FUE 17A553 44 MO3 66 360P96 0\* MO6 10189 11.25 123 2.1 12345 MI

**CONTACT CODE** [contact@fms.fishbase.org](mailto:contact@fms.fishbase.org)

1-2-3-4-5-6-7-8-9-10-11-12-13-14-15-16-17-18-19-20-21-22-23-24-25-26-27-28-29-30-31-32-33-34-35-36-37-38-39-40-41-42-43-44-45-46-47-48-49-50-51-52-53-54-55-56-57-58-59-60-61-62-63-64-65-66-67-68-69-70-71-72-73-74-75-76-77-78-79-80-81-82-83-84-85-86-87-88-89-90-91-92-93-94-95-96-97-98-99-100-101-102-103-104-105-106-107-108-109-110-111-112-113-114-115-116-117-118-119-120-121-122-123-124-125-126-127-128-129-130-131-132-133-134-135-136-137-138-139-140-141-142-143-144-145-146-147-148-149-150-151-152-153-154-155-156-157-158-159-160-161-162-163-164-165-166-167-168-169-170-171-172-173-174-175-176-177-178-179-180-181-182-183-184-185-186-187-188-189-190-191-192-193-194-195-196-197-198-199-200-201-202-203-204-205-206-207-208-209-210-211-212-213-214-215-216-217-218-219-220-221-222-223-224-225-226-227-228-229-230-231-232-233-234-235-236-237-238-239-240-241-242-243-244-245-246-247-248-249-250-251-252-253-254-255-256-257-258-259-260-261-262-263-264-265-266-267-268-269-270-271-272-273-274-275-276-277-278-279-280-281-282-283-284-285-286-287-288-289-290-291-292-293-294-295-296-297-298-299-300-301-302-303-304-305-306-307-308-309-310-311-312-313-314-315-316-317-318-319-320-321-322-323-324-325-326-327-328-329-330-331-332-333-334-335-336-337-338-339-340-341-342-343-344-345-346-347-348-349-350-351-352-353-354-355-356-357-358-359-360-361-362-363-364-365-366-367-368-369-370-371-372-373-374-375-376-377-378-379-380-381-382-383-384-385-386-387-388-389-390-391-392-393-394-395-396-397-398-399-400-401-402-403-404-405-406-407-408-409-410-411-412-413-414-415-416-417-418-419-420-421-422-423-424-425-426-427-428-429-430-431-432-433-434-435-436-437-438-439-440-441-442-443-444-445-446-447-448-449-450-451-452-453-454-455-456-457-458-459-460-461-462-463-464-465-466-467-468-469-470-471-472-473-474-475-476-477-478-479-480-481-482-483-484-485-486-487-488-489-490-491-492-493-494-495-496-497-498-499-500-501-502-503-504-505-506-507-508-509-510-511-512-513-514-515-516-517-518-519-520-521-522-523-524-525-526-527-528-529-530-531-532-533-534-535-536-537-538-539-540-541-542-543-544-545-546-547-548-549-550-551-552-553-554-555-556-557-558-559-560-561-562-563-564-565-566-567-568-569-570-571-572-573-574-575-576-577-578-579-580-581-582-583-584-585-586-587-588-589-590-591-592-593-594-595-596-597-598-599-600-601-602-603-604-605-606-607-608-609-610-611-612-613-614-615-616-617-618-619-620-621-622-623-624-625-626-627-628-629-630-631-632-633-634-635-636-637-638-639-640-641-642-643-644-645-646-647-648-649-650-651-652-653-654-655-656-657-658-659-660-661-662-663-664-665-666-667-668-669-670-671-672-673-674-675-676-677-678-679-680-681-682-683-684-685-686-687-688-689-690-691-692-693-694-695-696-697-698-699-700-701-702-703-704-705-706-707-708-709-710-711-712-713-714-715-716-717-718-719-720-721-722-723-724-725-726-727-728-729-730-731-732-733-734-735-736-737-738-739-740-741-742-743-744-745-746-747-748-749-750-751-752-753-754-755-756-757-758-759-760-761-762-763-764-765-766-767-768-769-770-771-772-773-774-775-776-777-778-779-780-781-782-783-784-785-786-787-788-789-790-791-792-793-794-795-796-797-798-799-800-801-802-803-804-805-806-807-808-809-810-811-812-813-814-815-816-817-818-819-820-821-822-823-824-825-826-827-828-829-830-831-832-833-834-835-836-837-838-839-840-841-842-843-844-845-846-847-848-849-850-851-852-853-854-855-856-857-858-859-860-861-862-863-864-865-866-867-868-869-870-871-872-873-874-875-876-877-878-879-880-881-882-883-884-885-886-887-888-889-890-891-892-893-894-895-896-897-898-899-900-901-902-903-904-905-906-907-908-909-910-911-912-913-914-915-916-917-918-919-920-921-922-923-924-925-926-927-928-929-930-931-932-933-934-935-936-937-938-939-940-941-942-943-944-945-946-947-948-949-950-951-952-953-954-955-956-957-958-959-960-961-962-963-964-965-966-967-968-969-970-971-972-973-974-975-976-977-978-979-980-981-982-983-984-985-986-987-988-989-990-991-992-993-994-995-996-997-998-999-1000-1001-1002-1003-1004-1005-1006-1007-1008-1009-1010-1011-1012-1013-1014-1015-1016-1017-1018-1019-1020-1021-1022-1023-1024-1025-1026-1027-1028-1029-1030-1031-1032-1033-1034-1035-1036-1037-1038-1039-1040-1

**COMMITTEE CODE-**

- ACTUAL COMBUSTION HEAT (Btu)

TIME IN SERVICE-&gt;

TRANSACTION CODE-PRI PATENT EDIT

```

----->
A = 2.0E11-DONE-PRIME Y = 4.0E11-DONE
B = 2.0E11-DONE-PRIME M = 4.0E11-DONE
C = 3.0E11-REF COMMA W = 2.34E8
D = 1.0E11-REF AIRS Y = 3.0E11-SMO
E = 1.0E11 Z = 1.0E11-DAPRI
F = 3.0E11-DONE SMO I = 3.0E11-FLUX PAUL
G = 3.0E11-SUPCRASHO J = 3.0E11-FACI
H = 3.0E11-MP LO-PRO K = 3.0E11-RAD
I = 3.0E11 L = 1.0E11-TUES-CAPRI
J = 3.0E11 M = 1.0E11-DONE
-----<
<-----TRANSMISSION COMES----->
A = AXAS (AXAS)
B = ATX (CHATAVIA)
C = ATX (4 MPH COAE)
D = WTX (5 MPH)
E = ATX (4 MPH-4 EAT)
F = ATX (3 MPH APTICE)
G = ADDS (ELNCTRONIC)
H = WTX (5 MPH)
I = ATX 4SP(AUTO-CAPRI
J = AXAS (AXAS)

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**<-TRANSMISSION ERROR-->**

A - 234E (2010)

U. = ATK (MATANIA)

C = ATK (4 MPN CODE)  
P = NAME OF AREA

9 - WIX (5 W/25)  
 1 - ATX 44 070-6 7171

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P = ADAM CILICEROWICZ

**H = WTX (5 SPEED)**

X = ATX 48P(AUTO-CLAMP)

Y = 234.0 (A000)  
Z = 1.0000 (0100) H0100

2 = 5 SPEED (TS-MUSTANG)  
6 = WTX 4 (5 SPEED)  
7 = WTX (5 SPD APP/CAP)

--> IF THIS ASTERISK APPEARS THEN  
 CLAIM IS NOT USED IN THE MATRIX.  
 \* TOTAL (IN SUMMARY ABOVE) USUALLY  
 COUNT NINE ASTERISK THE CLAIMS

1- IF THIS ASTERISK APPEARS THEN  
CLAIM IS NOT USED IN THE MATRIX.

4 TOTAL (IN SUMMARY ABOVE) EQUALS  
COUNT MINUS ABOVE) IS CLAIMS)

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**ii)**

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Attorney for Plaintiff

**FILED**  
AUG 8 9 1997  
SUPERIOR COURT  
OF NEW JERSEY  
COUNTY OF HUDSON

464  
Ford Motor Co., Wayne Lincoln  
Mercury, John Doe (said name  
being fictitious)

Superior Court of New Jersey  
Hudson County Law Division

Docket No: L-5936-97  
Civil Action

Complaint and Jury Demand

[redacted] residing at [redacted], North Bergen,  
New Jersey complains as follows:

**FIRST COUNT**

On June 30, 1994, the plaintiff purchased and took delivery of a new 1994 Lincoln Town car manufactured by defendant, Ford Motor Company ["Ford"] and sold to the plaintiff by defendant, Wayne Lincoln Mercury on Rte 23 North, Wayne, New Jersey ["Dealer"].

In December, 1994, the plaintiff returned her vehicle to the Dealer because it was losing power while travelling in gear. The dealer changed the transmission fluid and explained to the plaintiff that Ford had put in improper transmission fluid.

In November, 1995, the plaintiff again noticed that the vehicle

was rapidly losing power and again returned the vehicle to the Dealer which ordered a new transmission torque converter which was installed on December 5, 1995.

4 The plaintiff returned the vehicle to the Dealer on March 23, 1996 and May 7, 1996 because it was bucking in gear, losing speed and emitting a burning odor from the transmission. Each time the Dealer released the vehicle to the plaintiff without correcting the problem.

5 On June 4, 1996, the plaintiff noticed an extreme power loss, bucking and shaking and a grinding noise inside the transmission while the vehicle was moving in gear.

6 On or about June 4, 1996, the plaintiff returned the vehicle to the Dealer where it was road tested by the service manager who heard the transmission noise and experienced the transmission bucking. The service manager told the plaintiff to return with the car on June 11, 1996 to speak with a Ford representative.

7 On June 11, 1996, several miles into her trip to the Dealer, the vehicle started to violently buck and shake. The plaintiff immediately pulled into the parking lot of a strip mall in Totowa, New Jersey. The plaintiff turned off the ignition and sat in the car. Within a minute or two, the plaintiff noticed that the car interior was becoming very warm. She opened the driver's side door to get some air. Seconds later, all four electronic doors locked

at once. The plaintiff immediately exited the car just in time to avoid being burned to death when the vehicle burst into flames from a fire which originated in the transmission. The vehicle was totally destroyed.

Plaintiff's aforementioned complaints to the Dealer regarding the vehicle's transmission problems were "reports of nonconformity" made during the first 18,000 miles of operation of the vehicle and during the period of two years following the date of original delivery.

Ford and Dealer failed to repair or correct the said nonconformity.

Within a reasonable time statutory notice of the "nonconformity" was given to Ford on or about June 4, 1996.

Ford has refused to provide the plaintiff with a full refund of the purchase price of the vehicle in violation of N.J.S.A. 16:12-30 et seq. known as the New Jersey Lemon Law.

Wherefore, the plaintiff demands judgment against the defendant, Ford Motor Company for:

1. Compensatory and consequential damages
2. Attorney's fees

3. Costs of suit and pre-judgment interest

**SECOND COUNT**

The plaintiff repeats the allegation of the First Count.

The plaintiff's vehicle contained a transmission that was defectively manufactured by Ford thereby violating Ford's obligation to provide a vehicle free from manufacturers defects.

The existence of said defect violated express and implied warranty of merchant ability made by Ford to the plaintiff that the vehicle would perform in a road worthy manner.

As the proximate result of the manufacturers defect and violations of the express and implied above, the plaintiff sustained severe emotional distress which has required extensive professional therapy and significantly interfered with the quality of the plaintiff's life and well-being. The plaintiff also sustained economic damage arising from the total destruction of her vehicle.

Wherefore, the plaintiff demands judgment against defendant, Ford Motor Co. For:

1. Compensatory damages and consequential damages
2. Punitive damages
3. Pre-judgment interest and costs of suit

### THIRD COUNT

1. The plaintiff repeats the allegations of the First and Second Counts.
2. The faulty transmission in plaintiff's vehicle constituted manufacturing defect for which the Dealer is liable under strict liability.
3. The Dealer's repeated failure to repair or correct the transmission problems was also negligent.

As the proximate result of the Dealer's failure to correct the manufacturing defect in the transmission, the plaintiff's vehicle was totally destroyed by fire and the plaintiff sustained severe emotional distress which has interfered with the quality of the plaintiff's life and well-being. The plaintiff also sustained

economic damage arising from the total destruction of her vehicle.

Wherefore, the plaintiff demands judgment against the defendant,  
Wayne Lincoln Mercury for:

1. Compensatory and consequential damages
2. Punitive damages
3. Pre-judgment and costs of suit

**JURY DEMAND**

The plaintiff demands a trial by jury as to all issues.

**CERTIFICATION REGARDING OTHER PROCEEDINGS AND PARTIES**

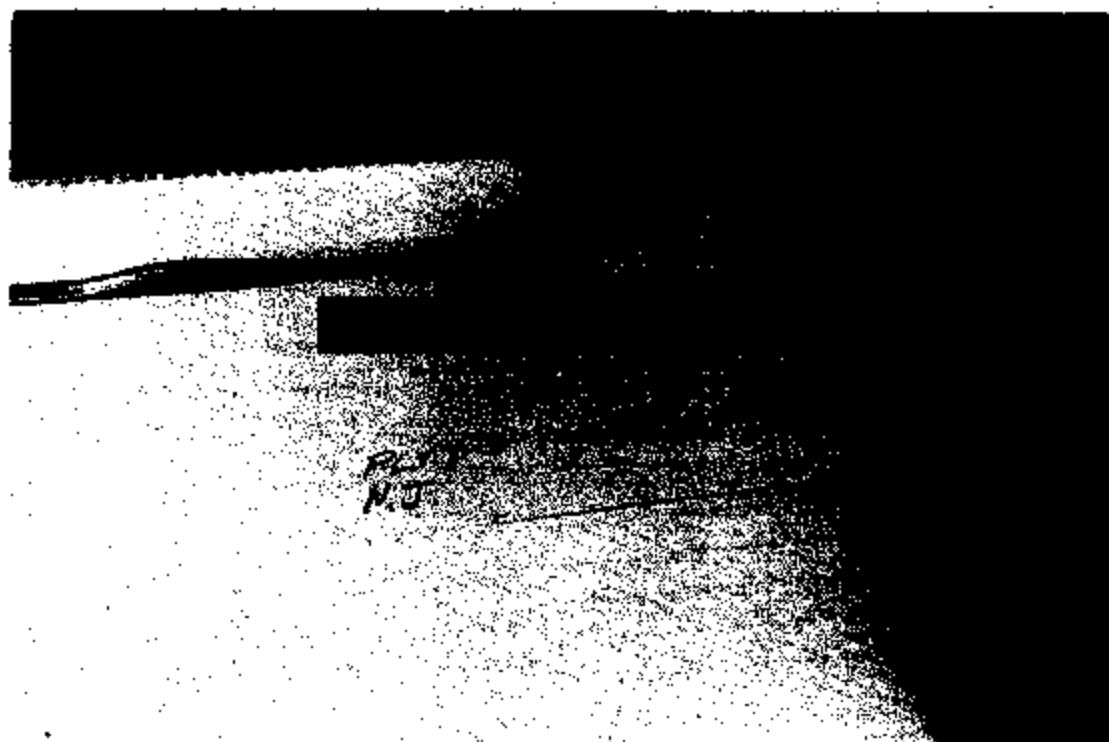
I certify in accordance with R.4:5-1 that there are no other proceedings  
either pending or contemplated with respect to the matter in  
controversy in this action and no other parties who should be joined in  
the action.

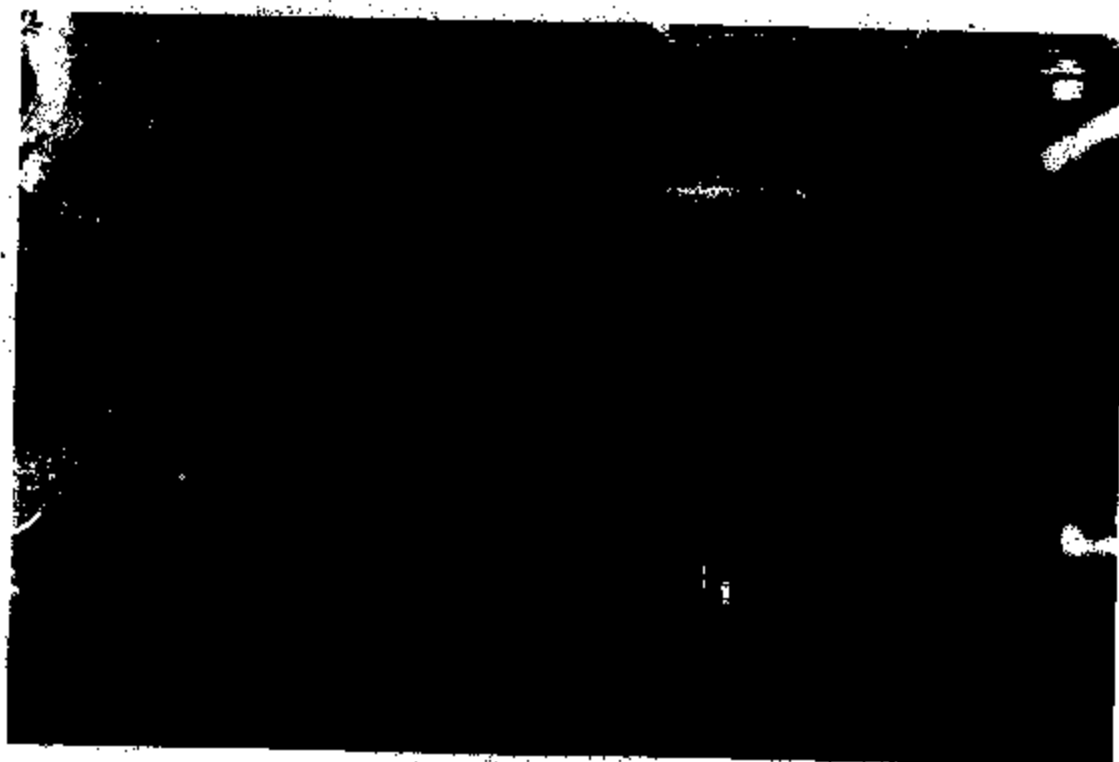
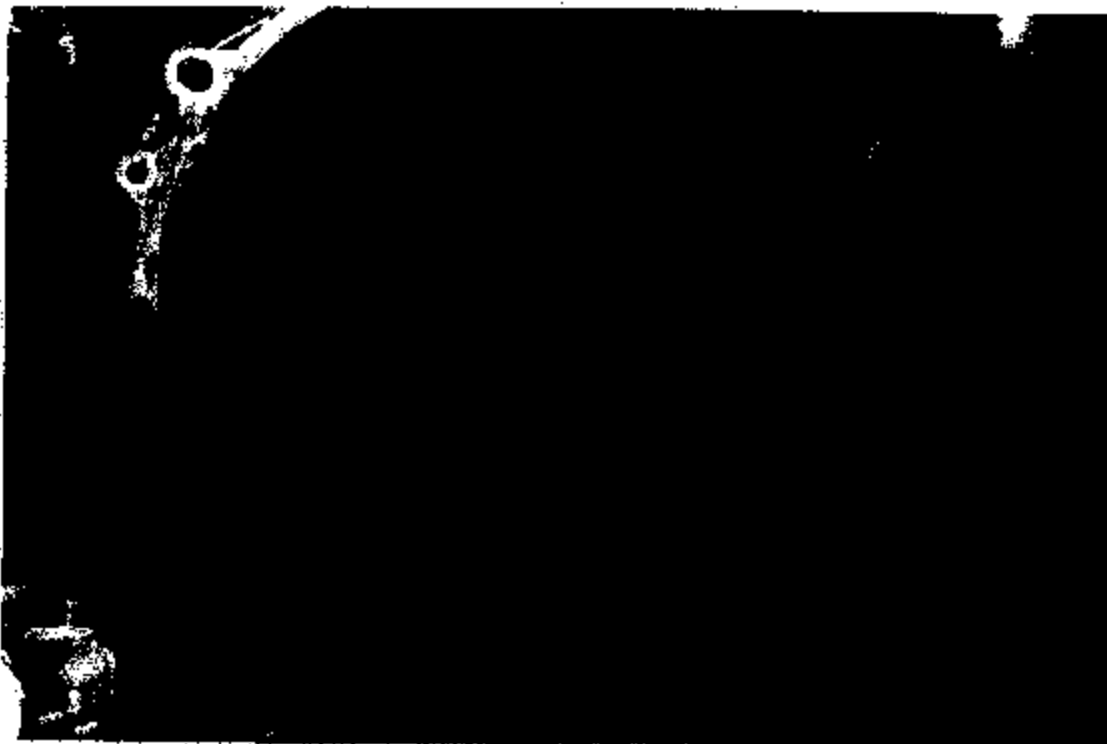
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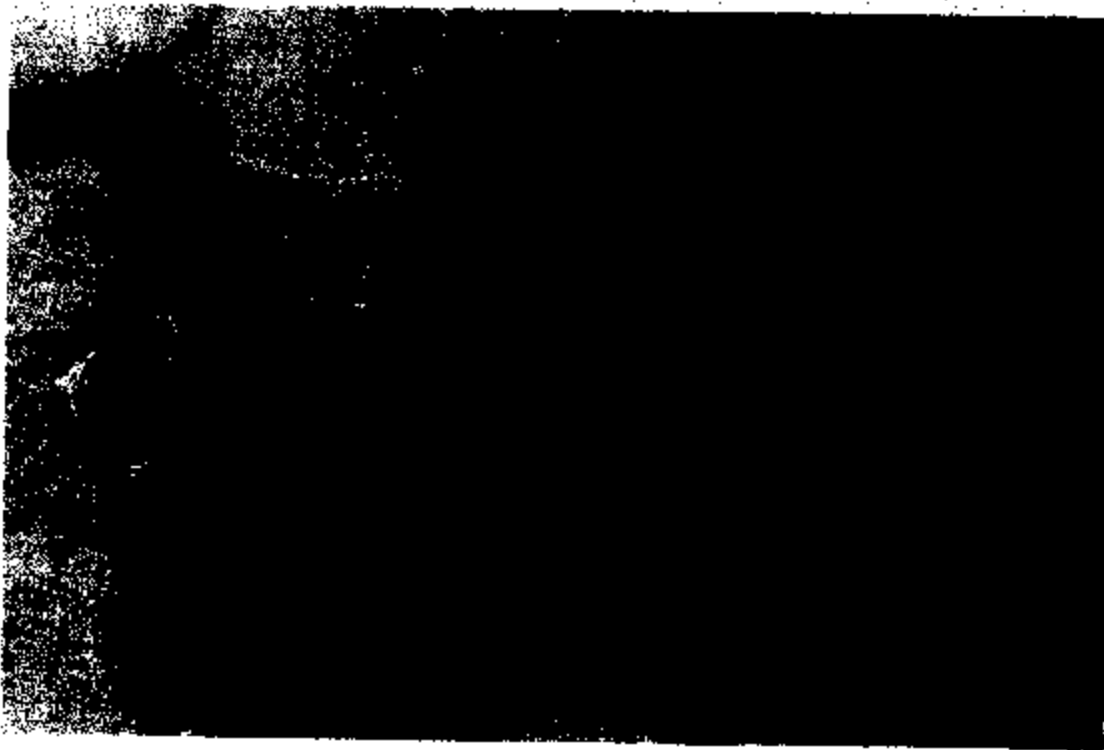
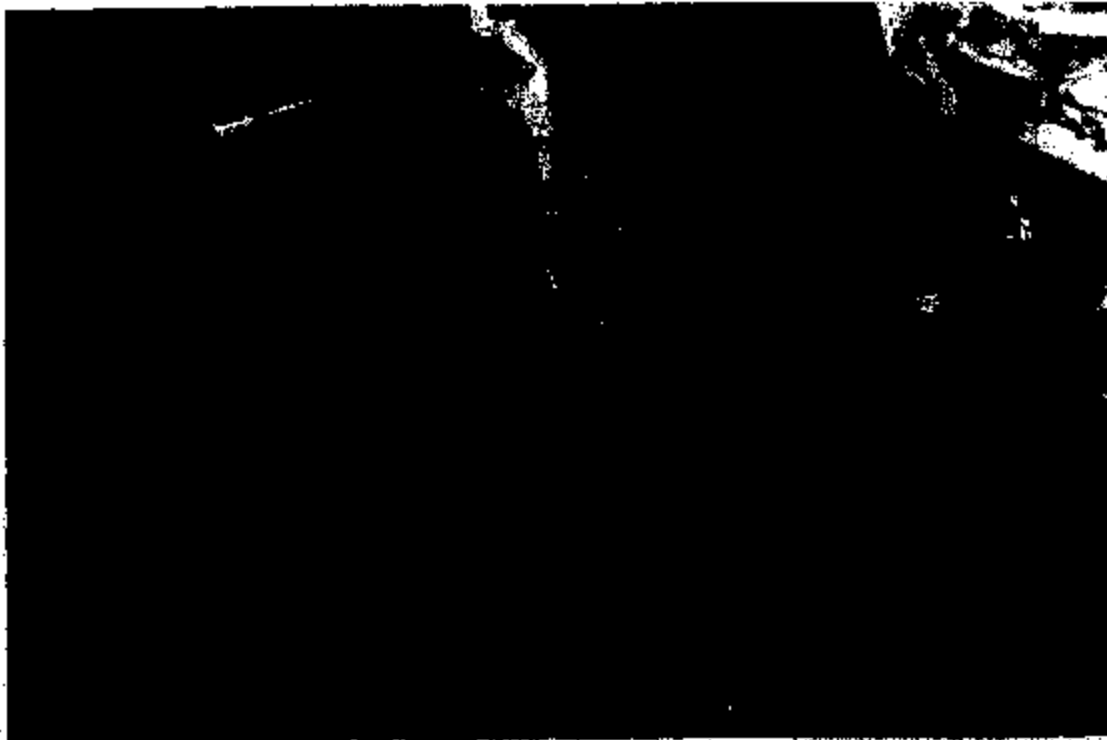
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Gerald J. Monahan, ESQ.  
Attorney for Plaintiff



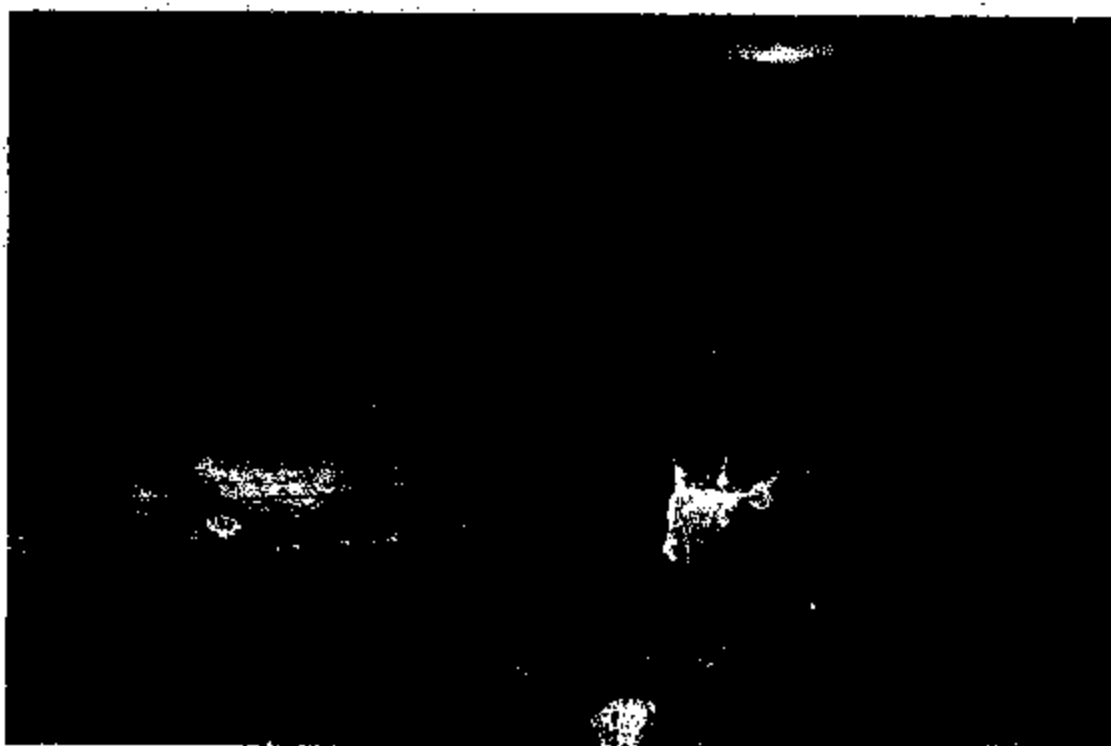


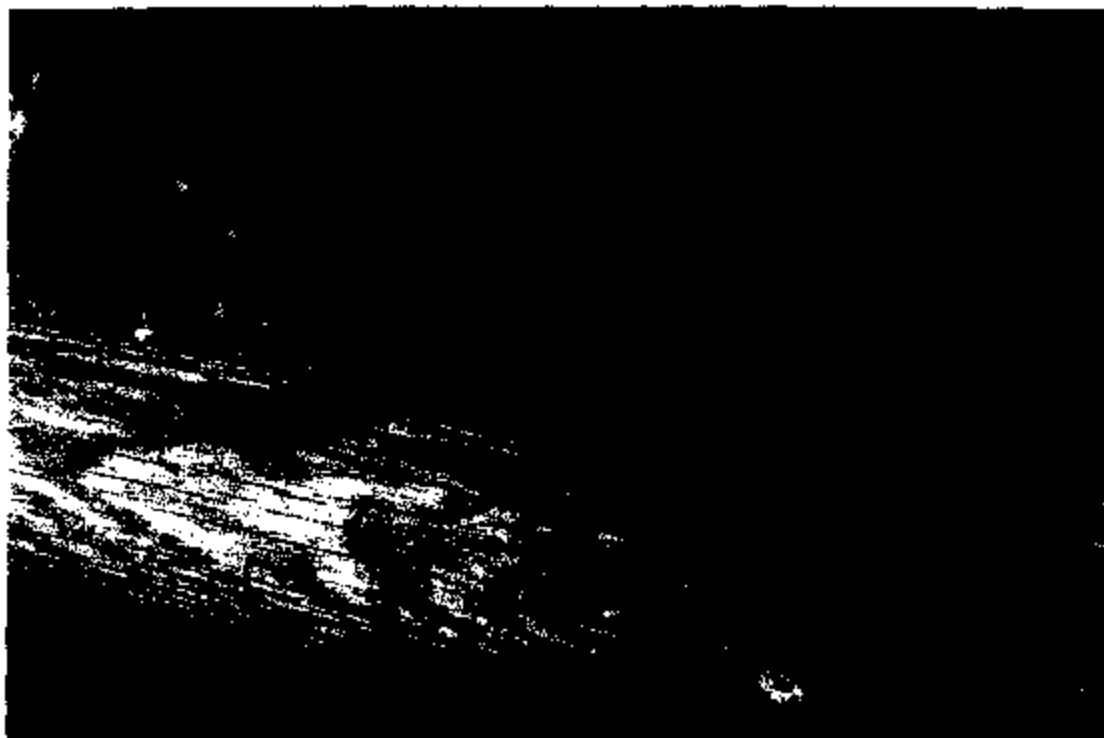


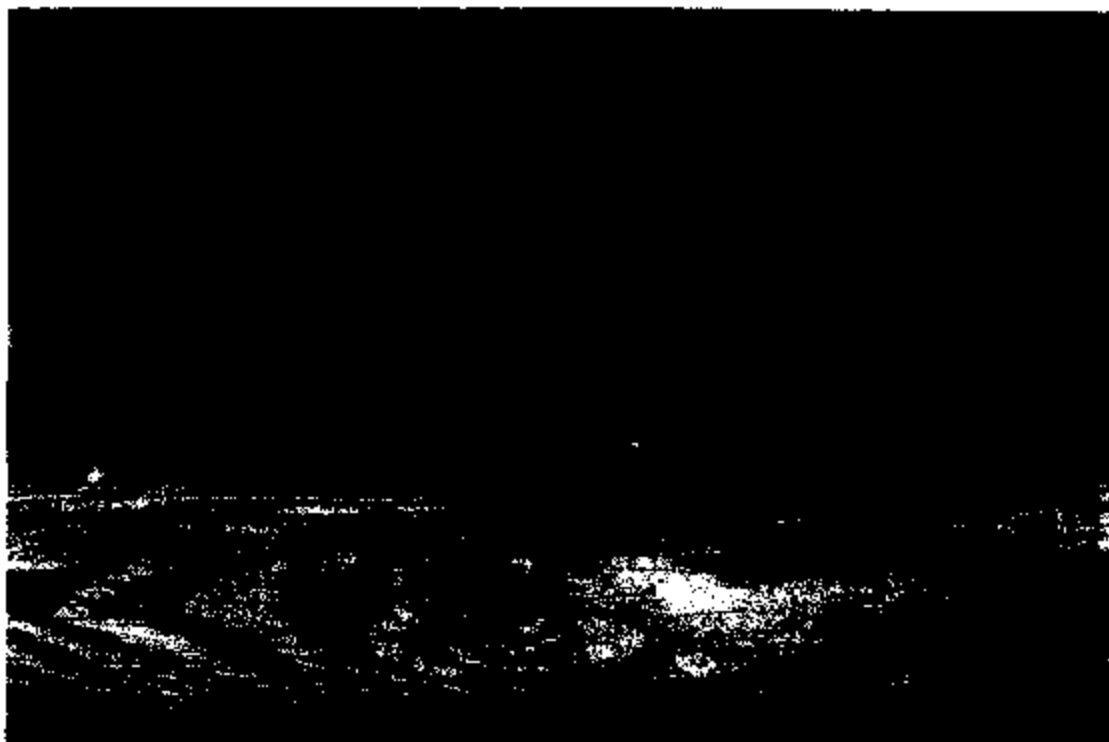






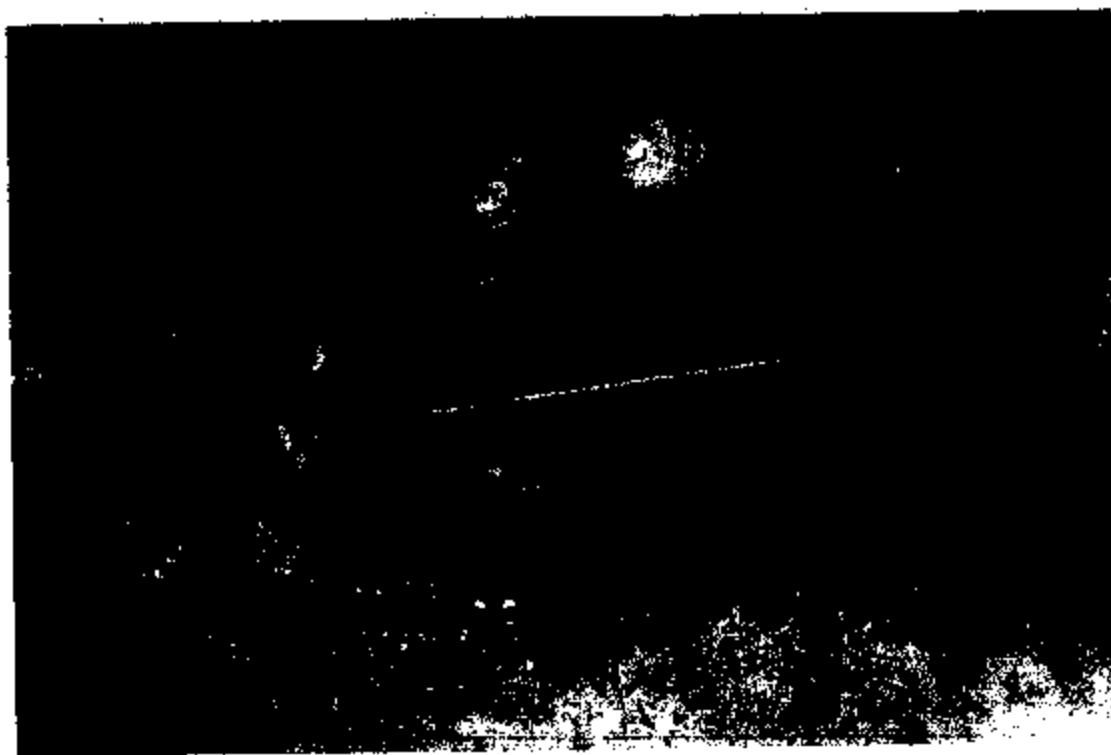




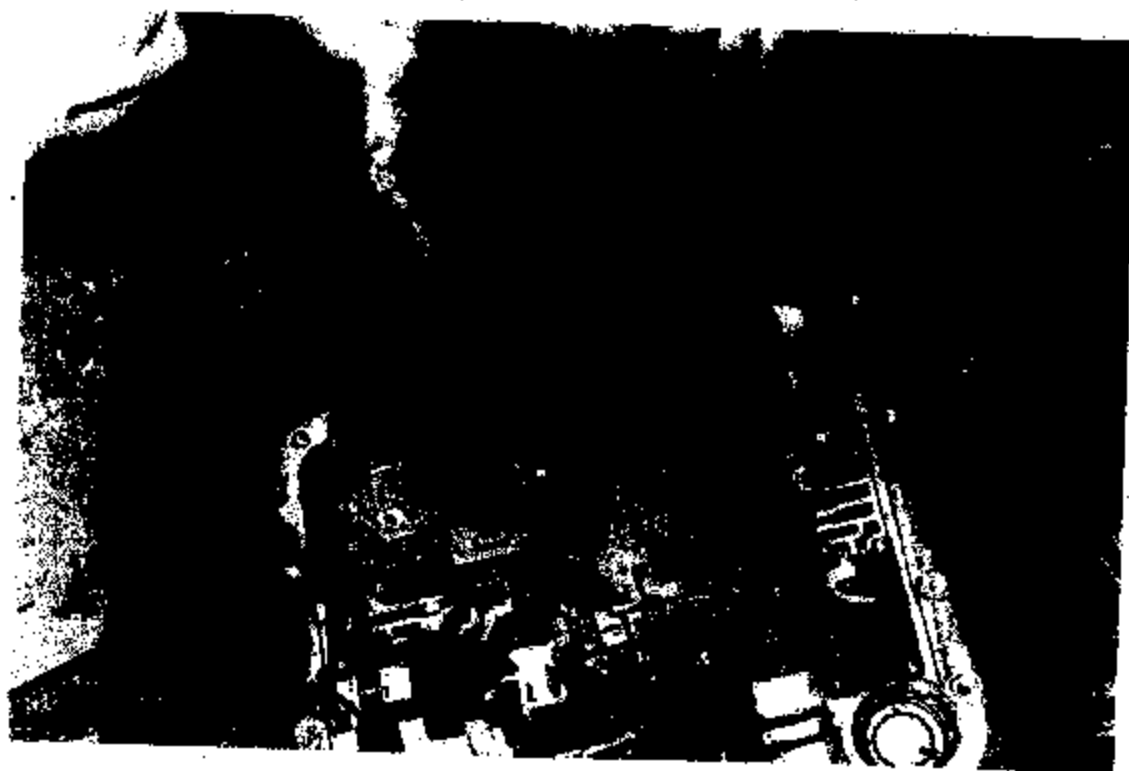


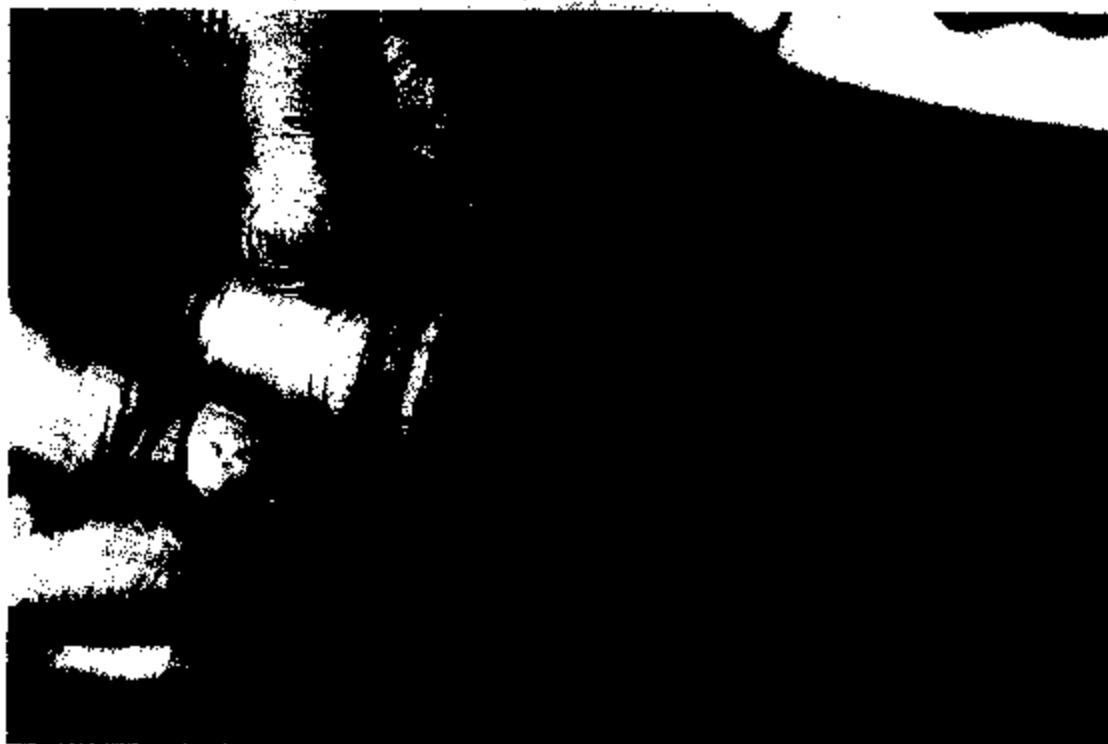
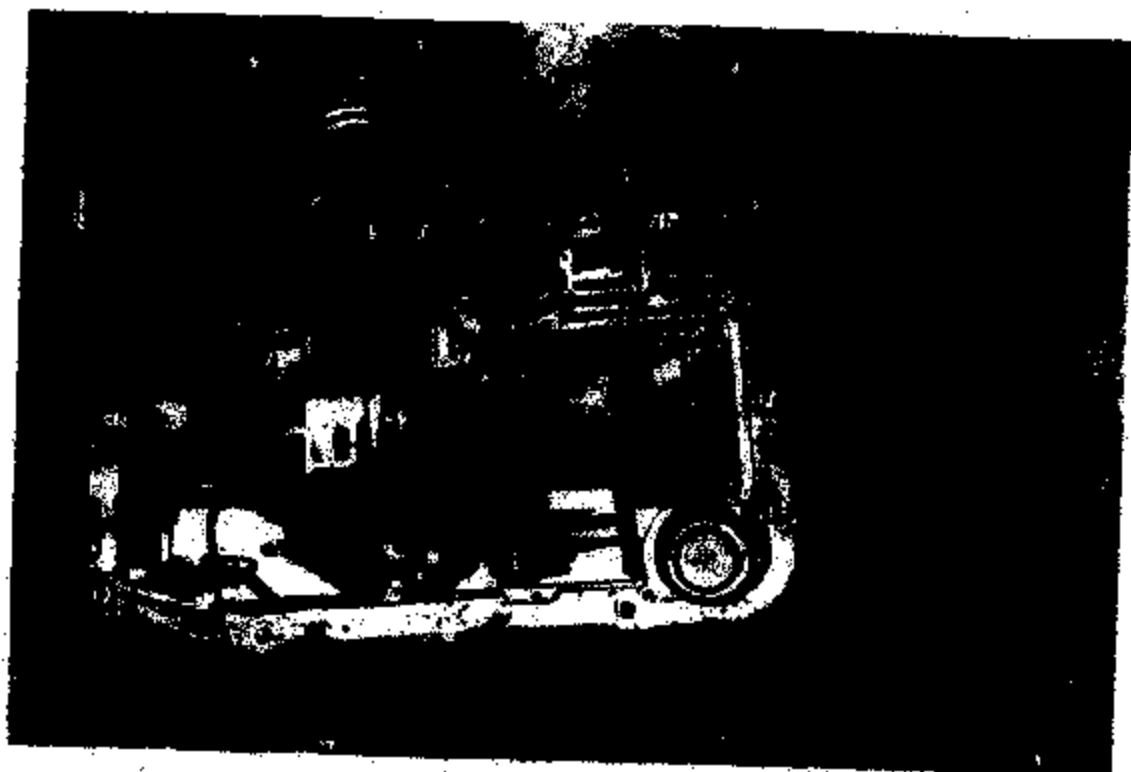


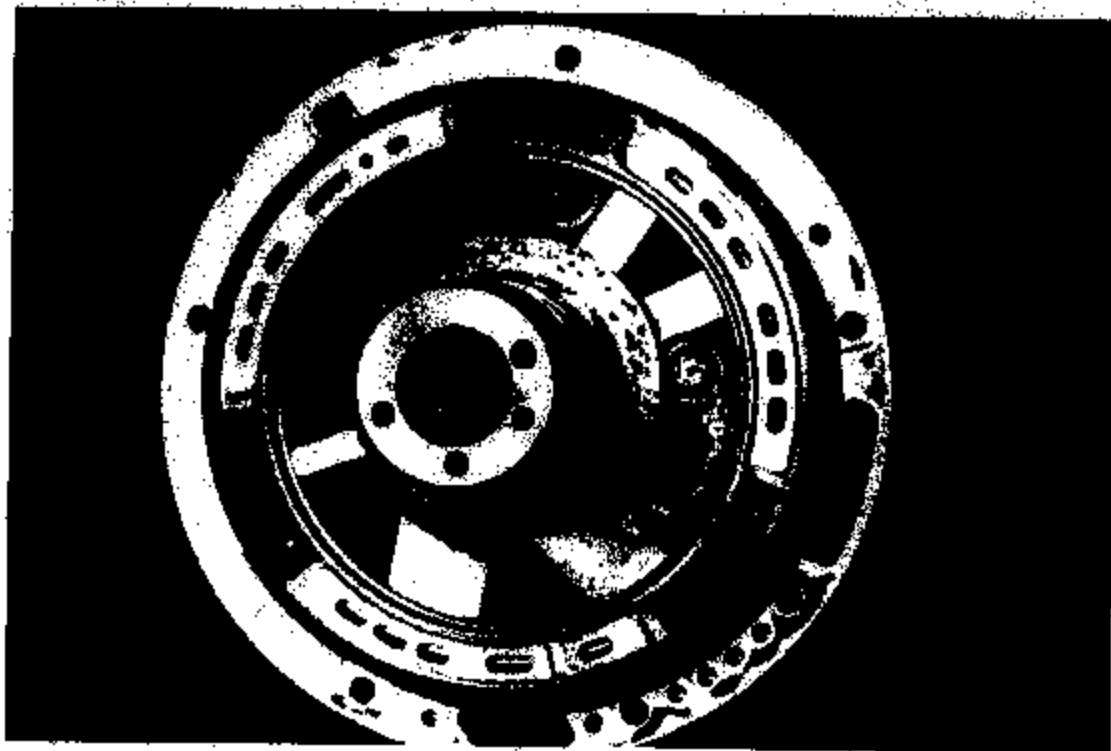


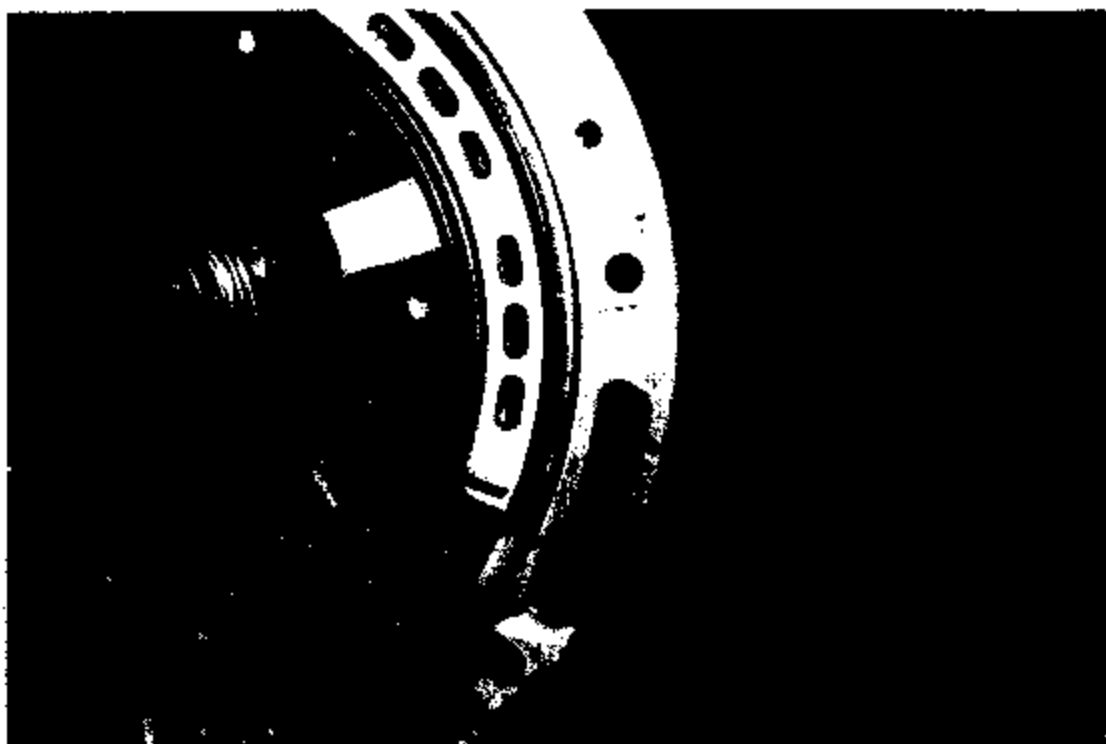


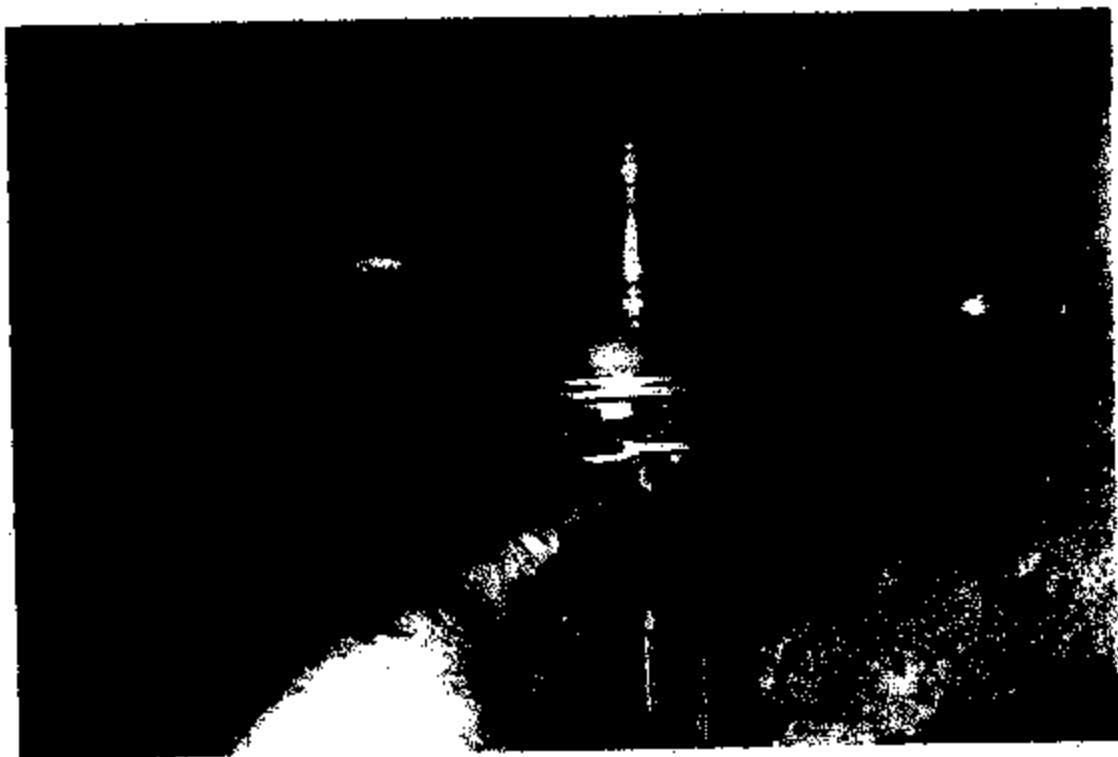






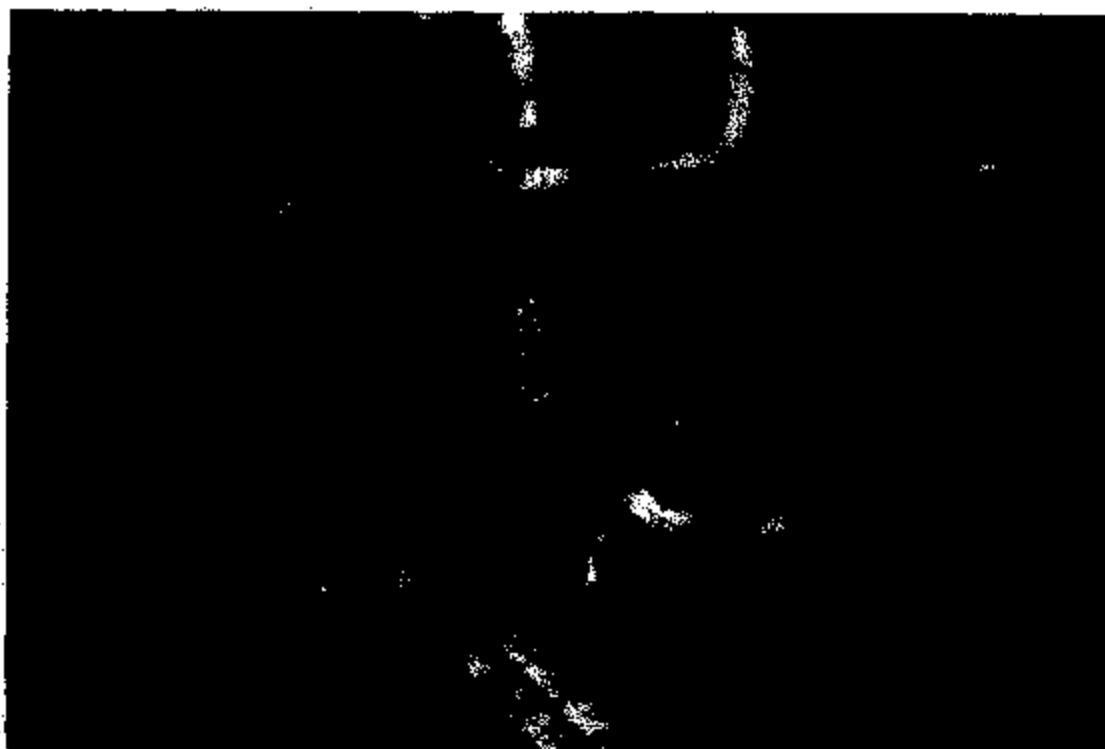


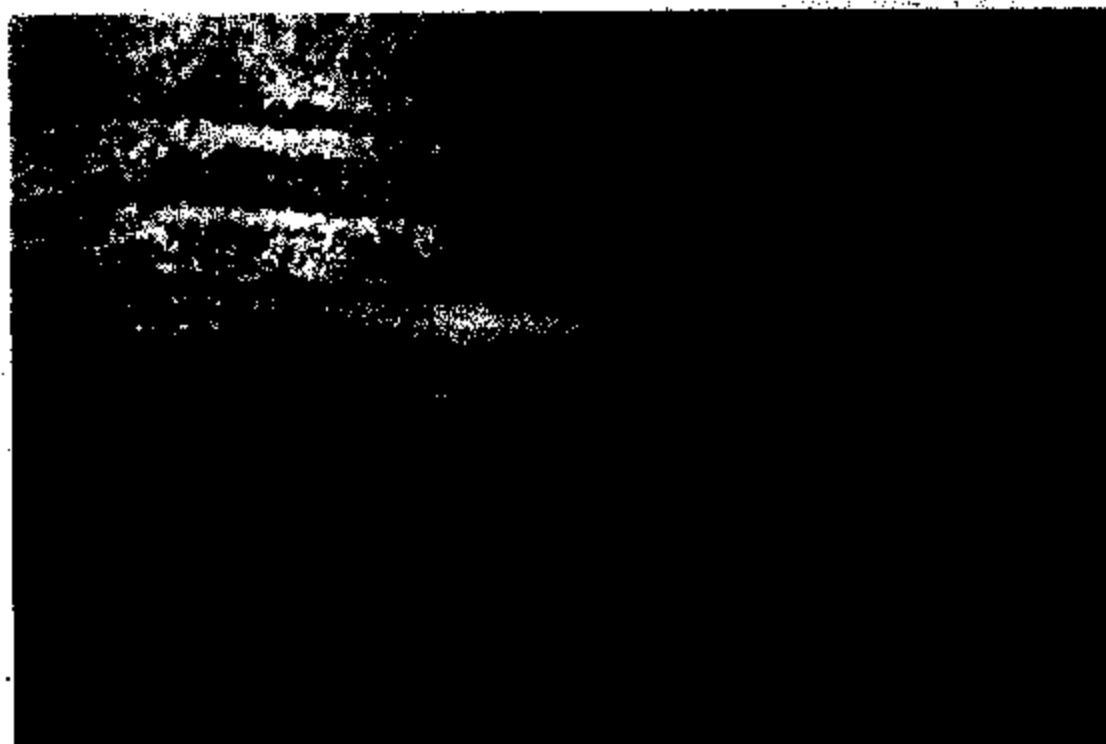


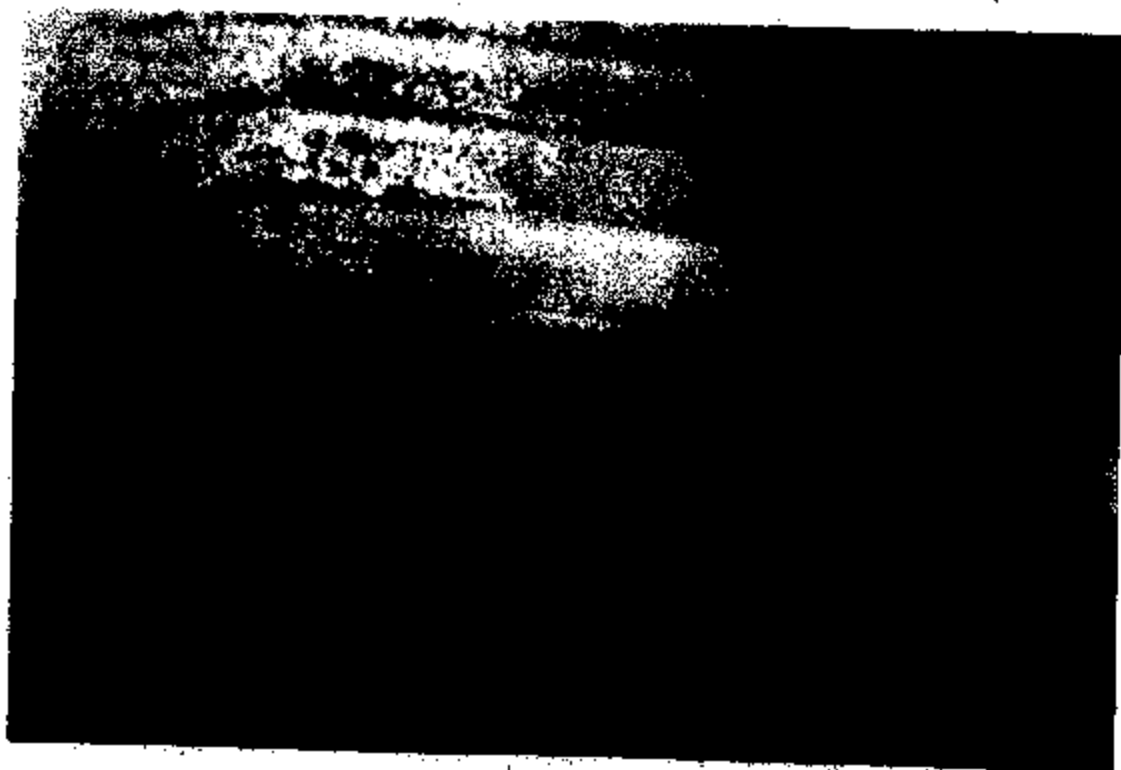






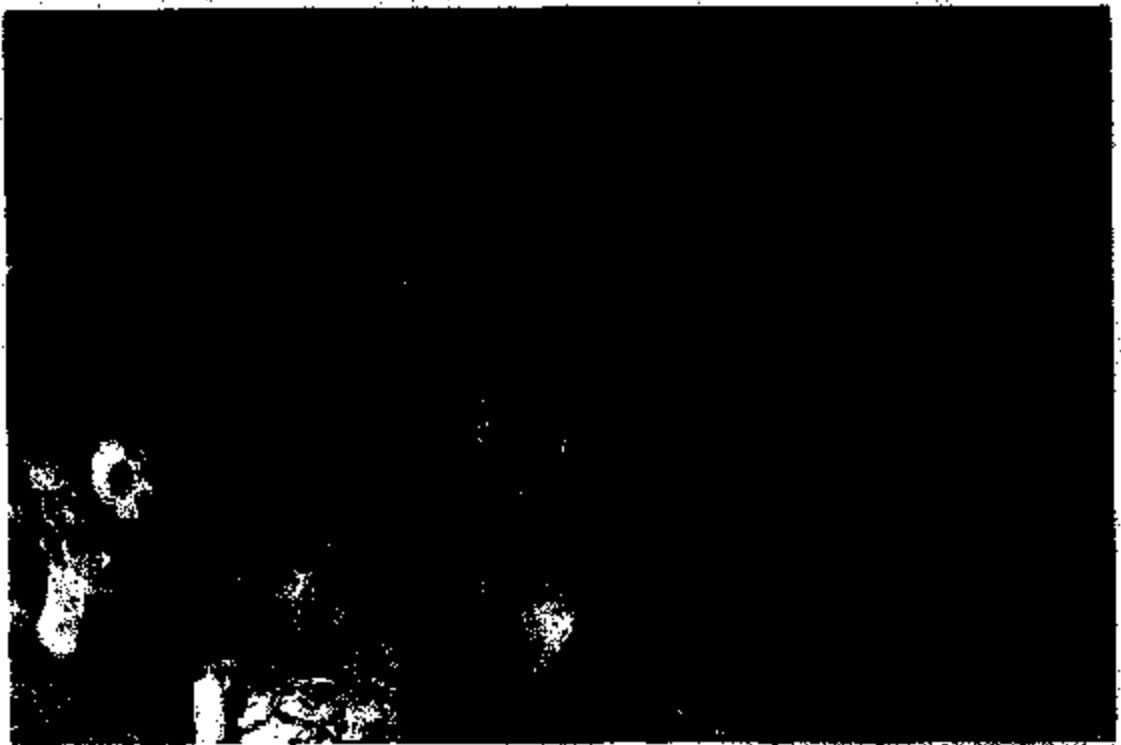


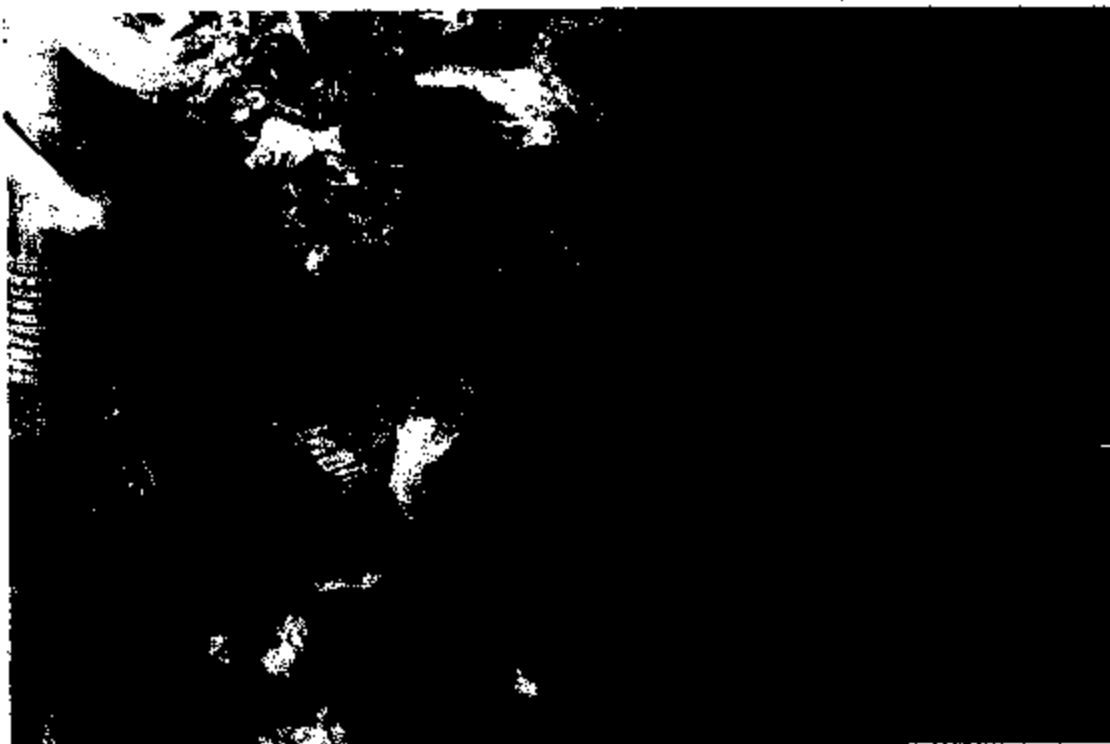






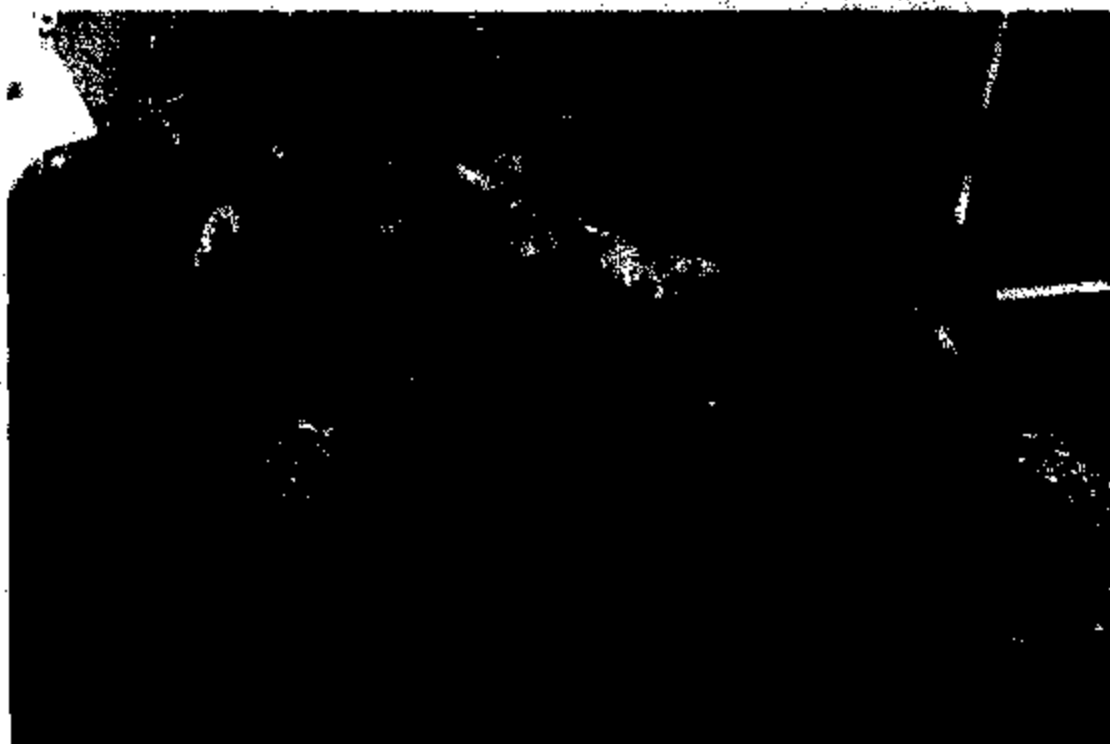


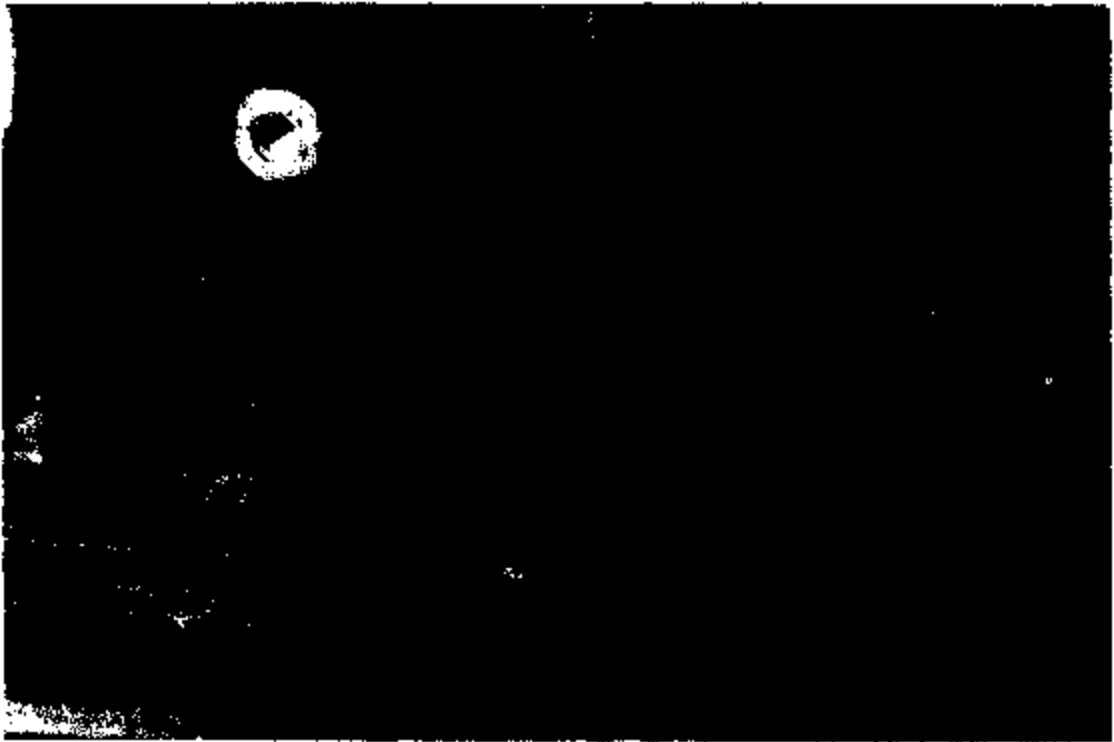






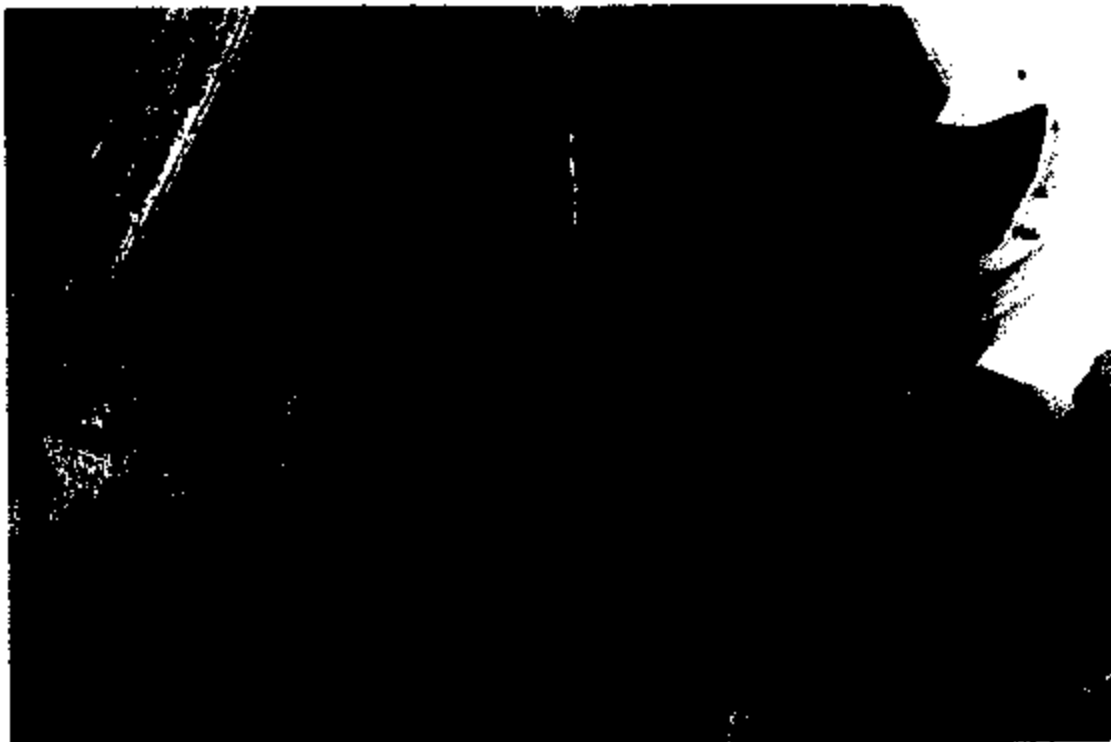


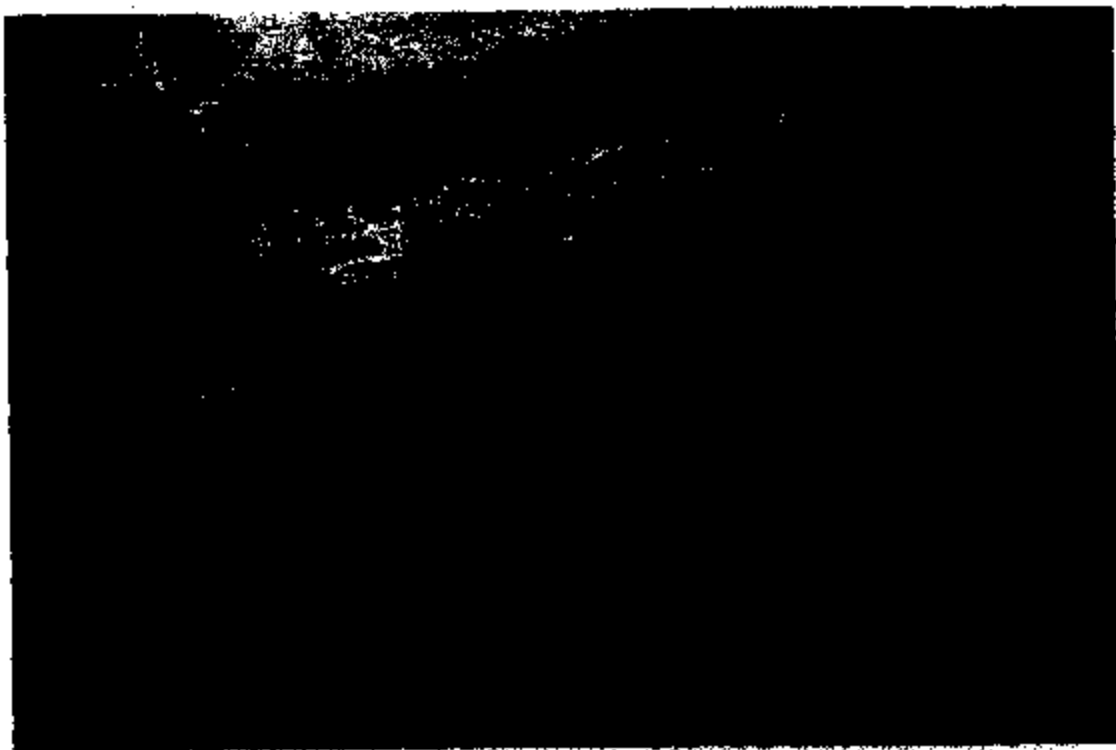






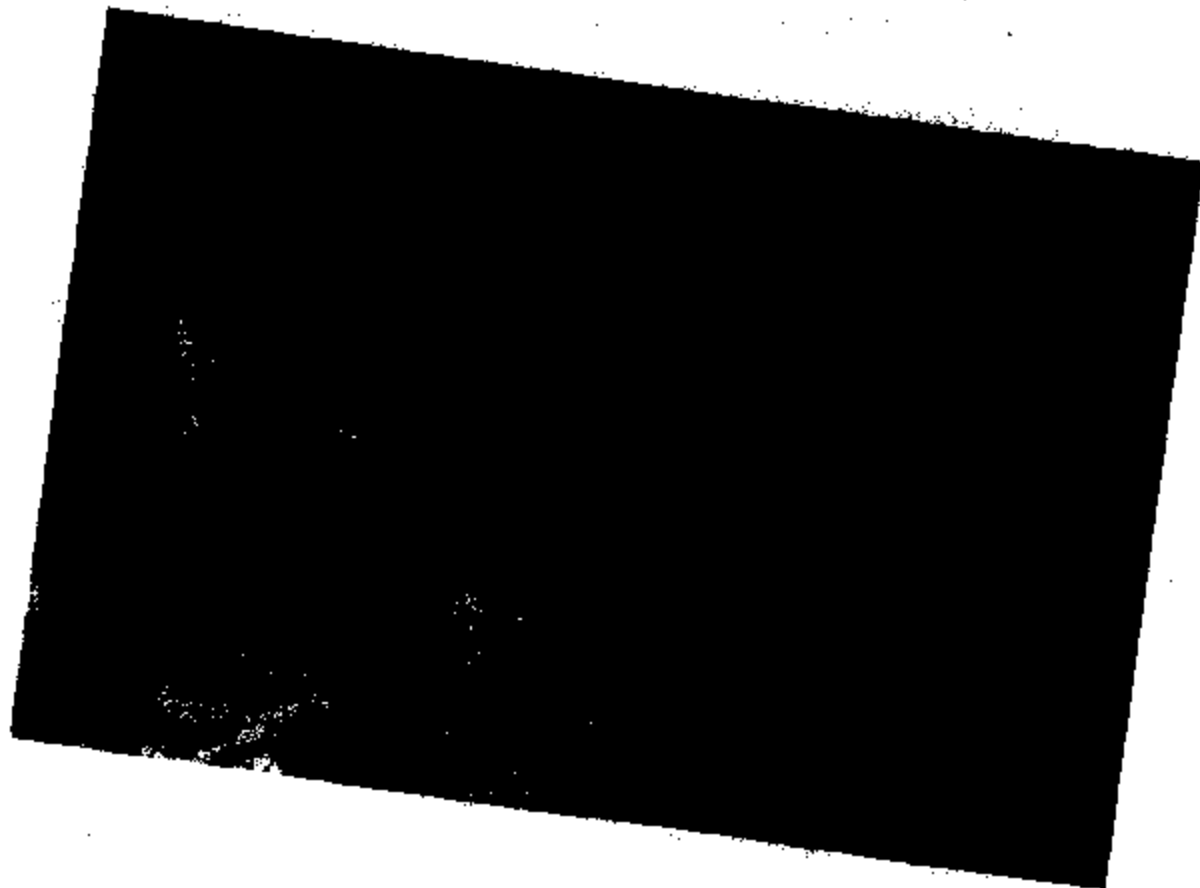




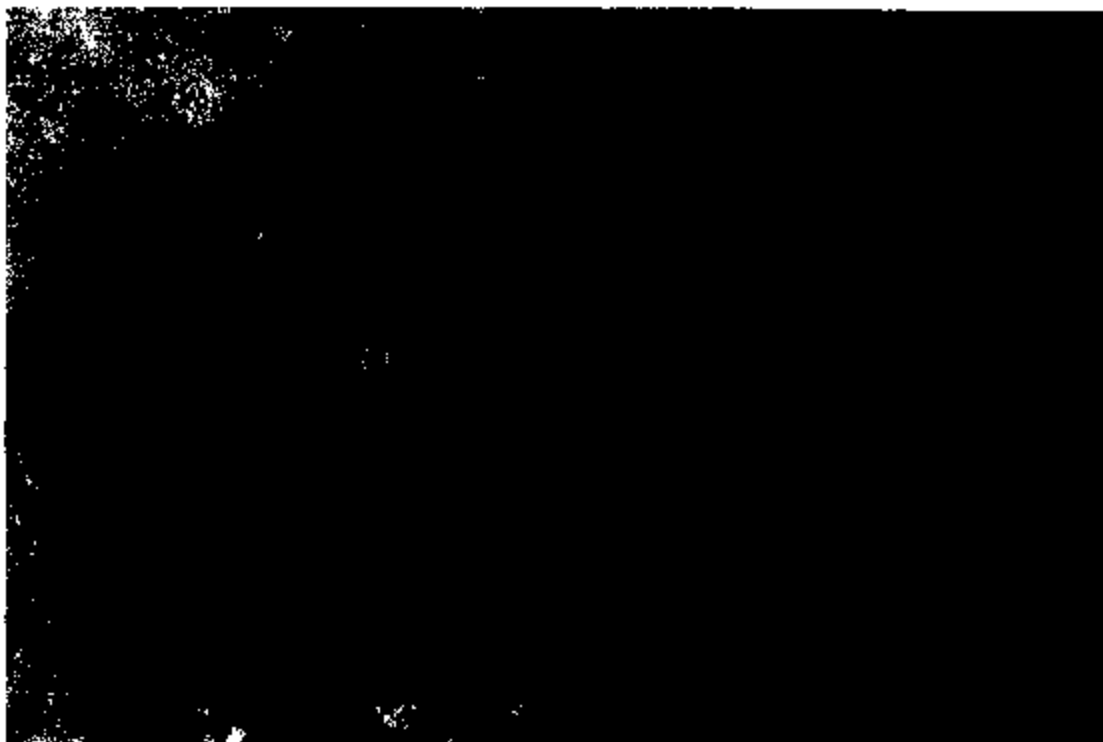


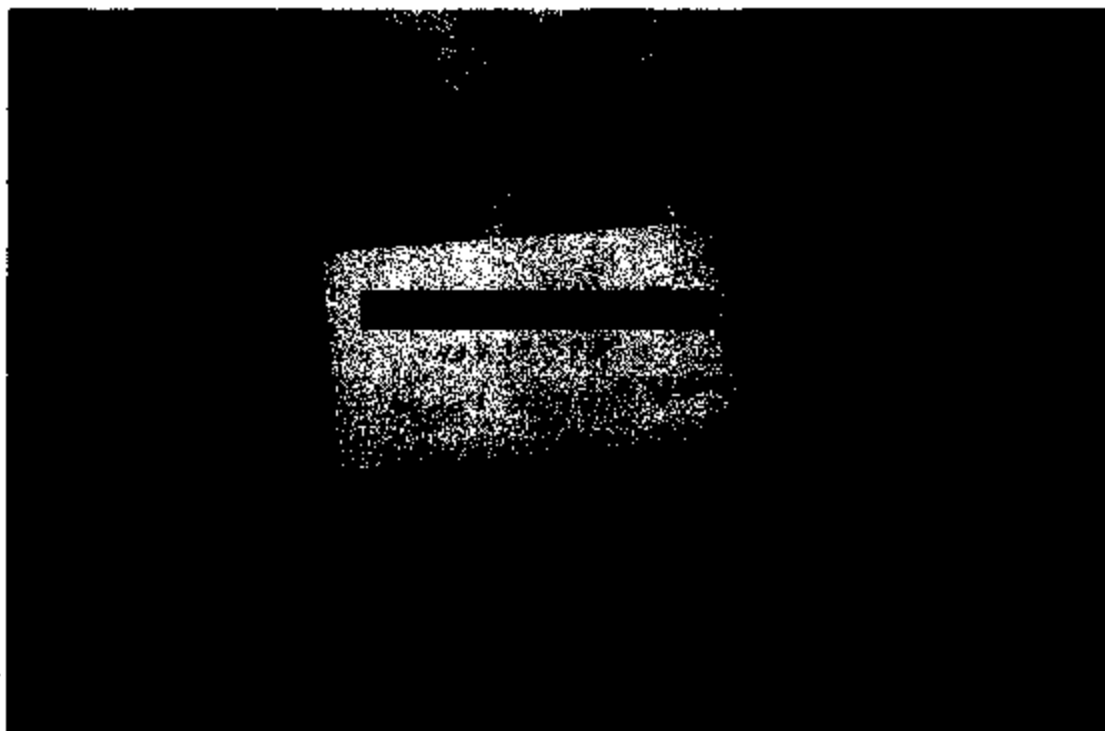








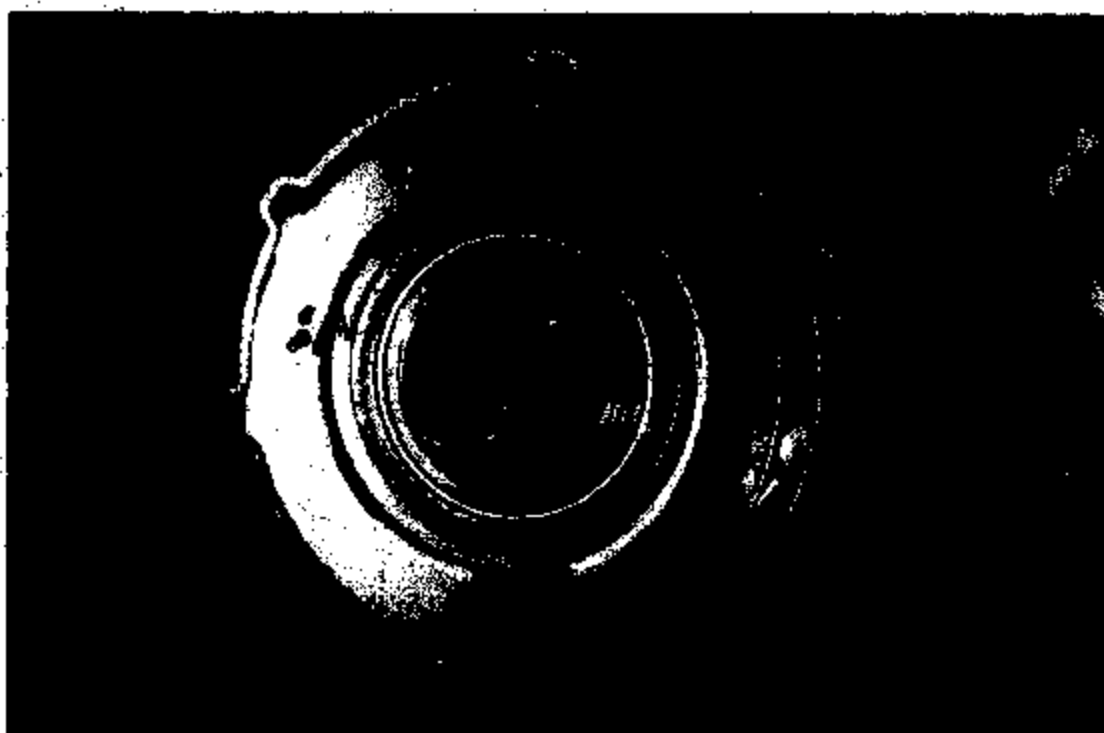
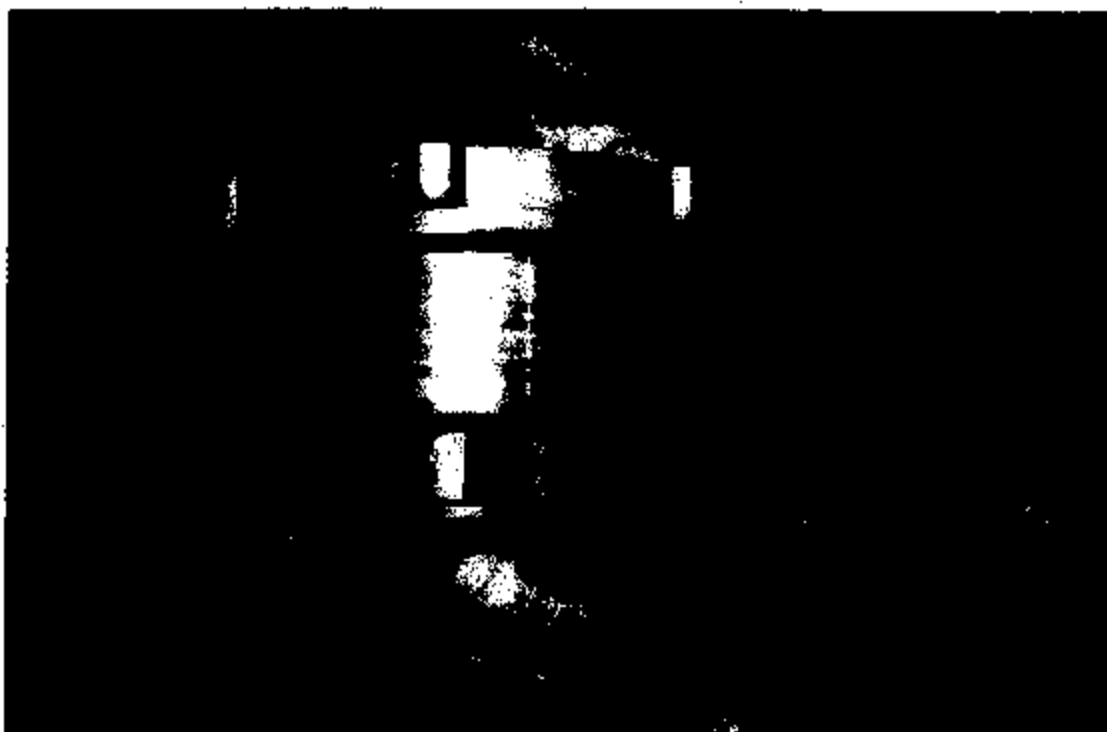














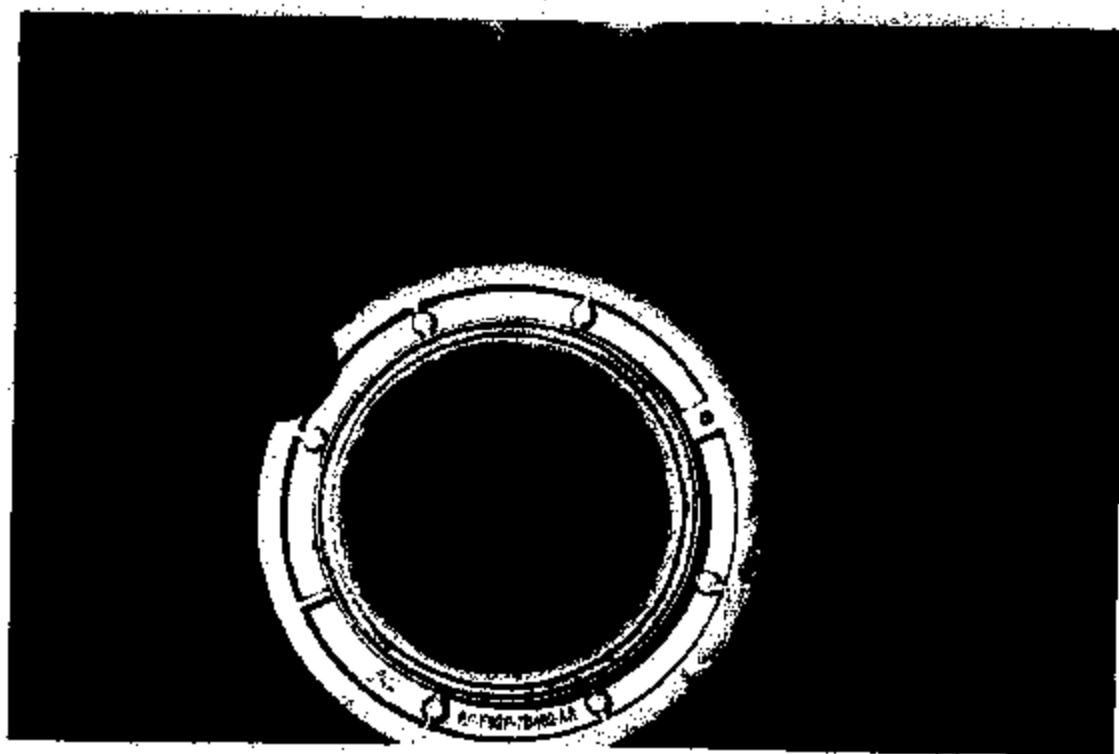
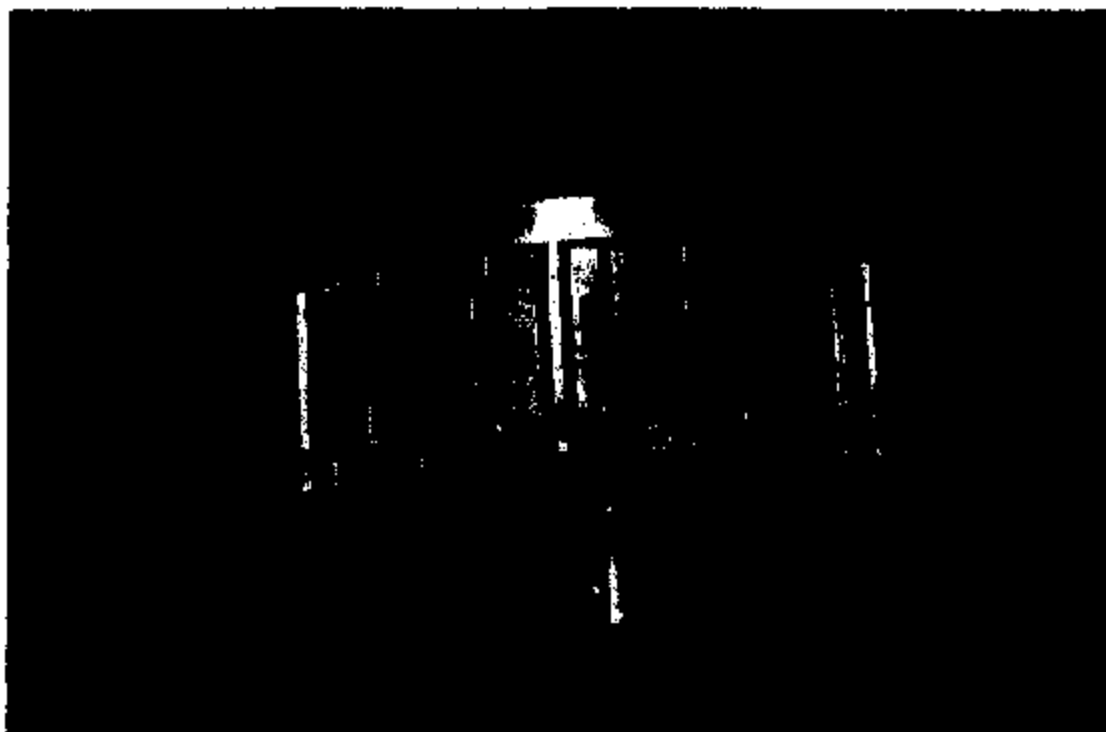




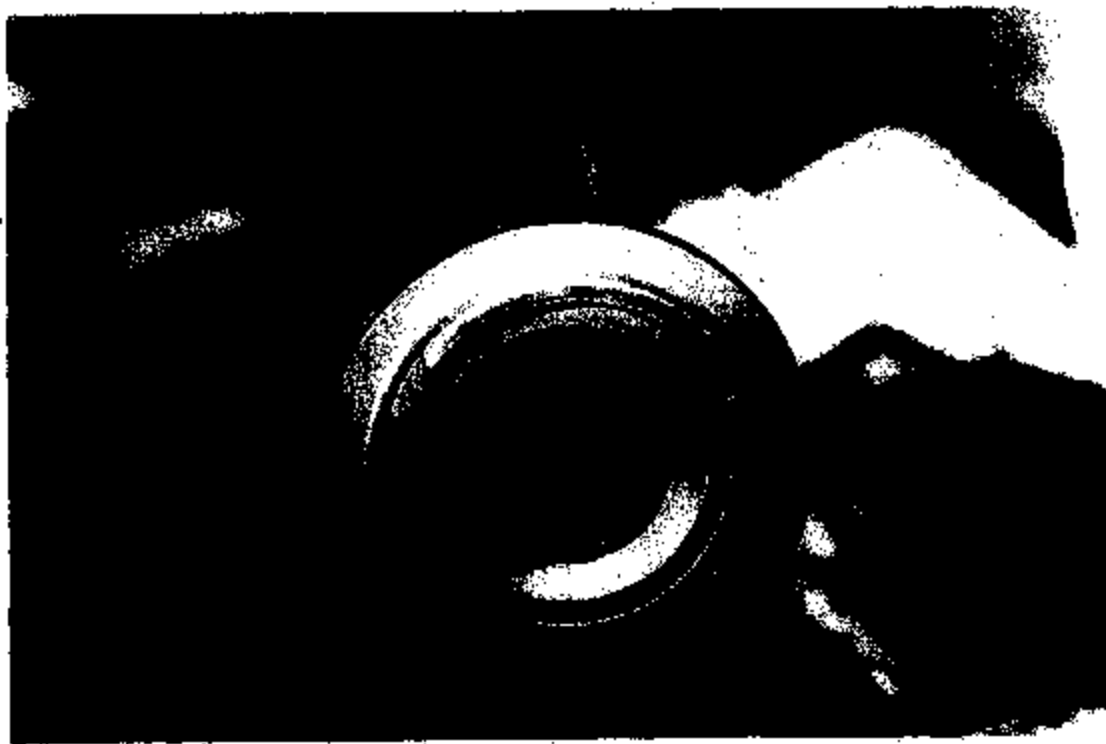










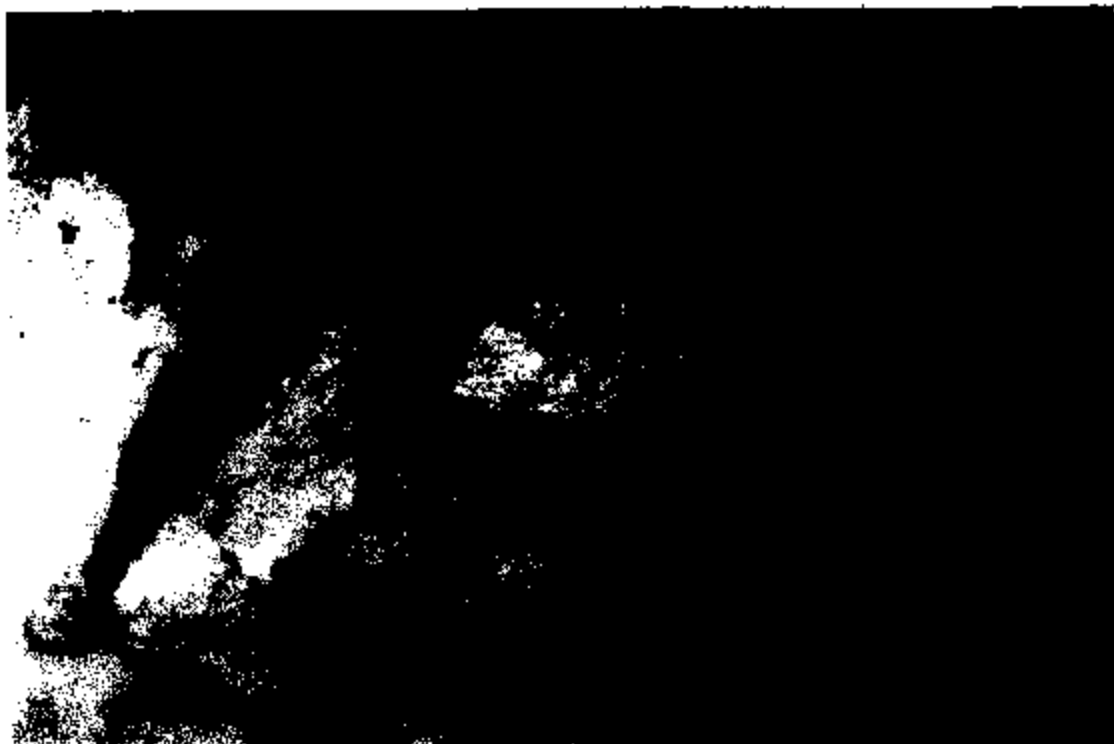




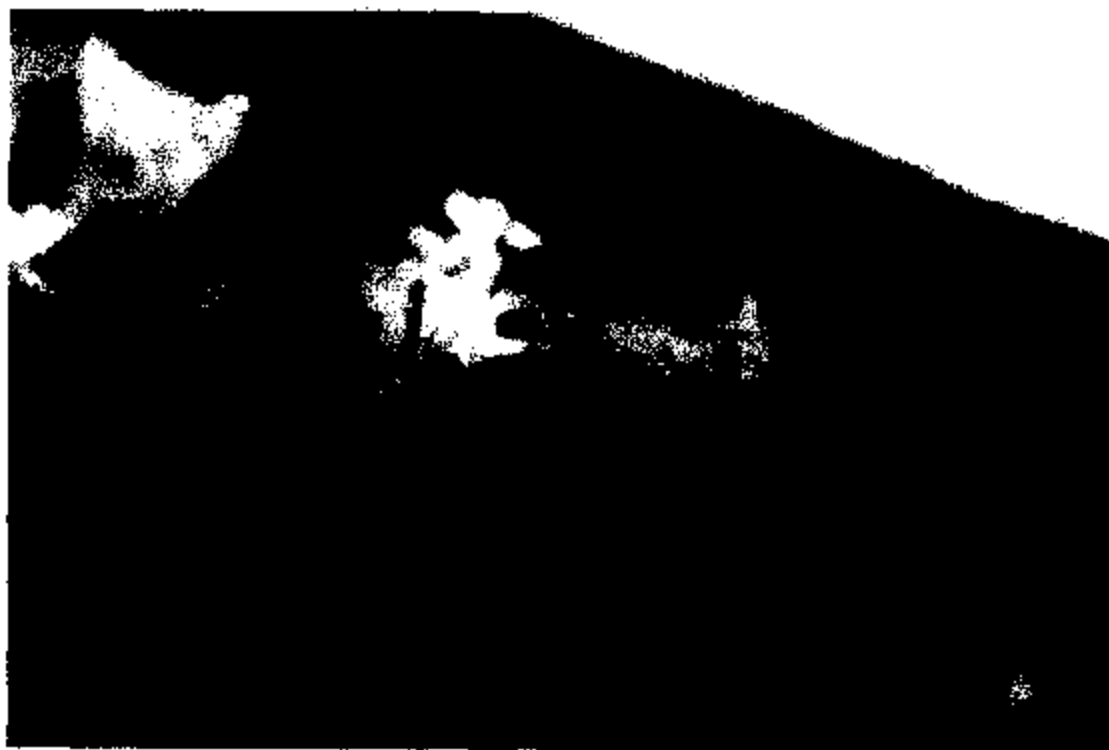




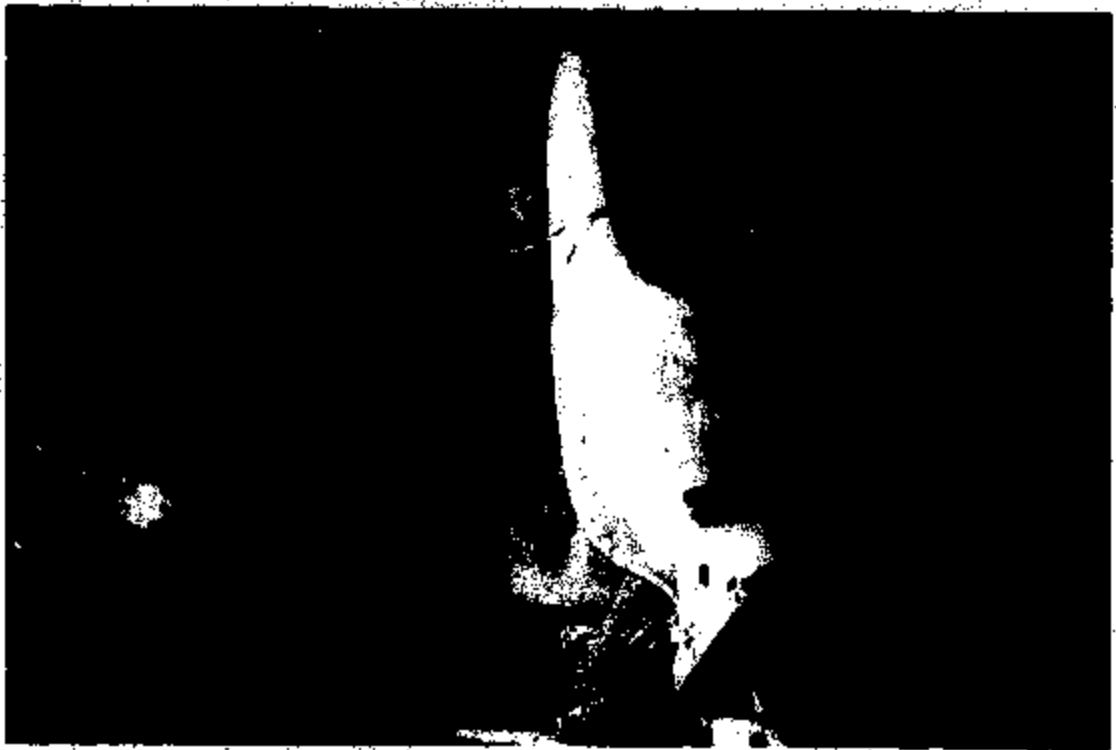






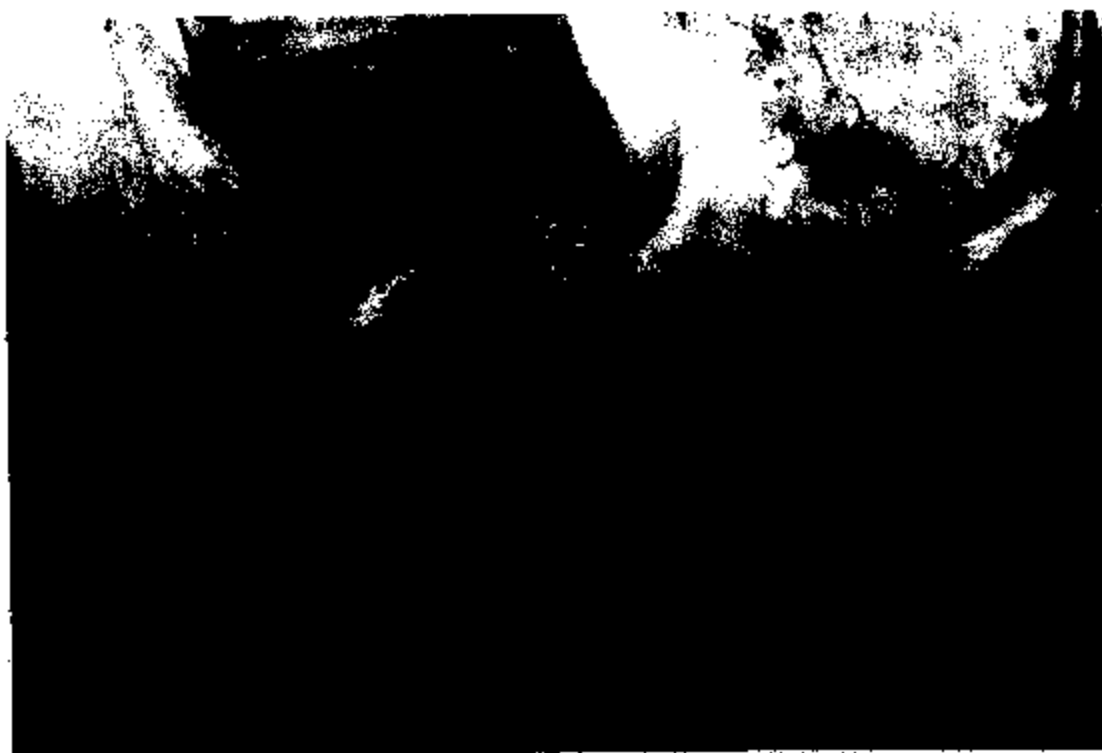


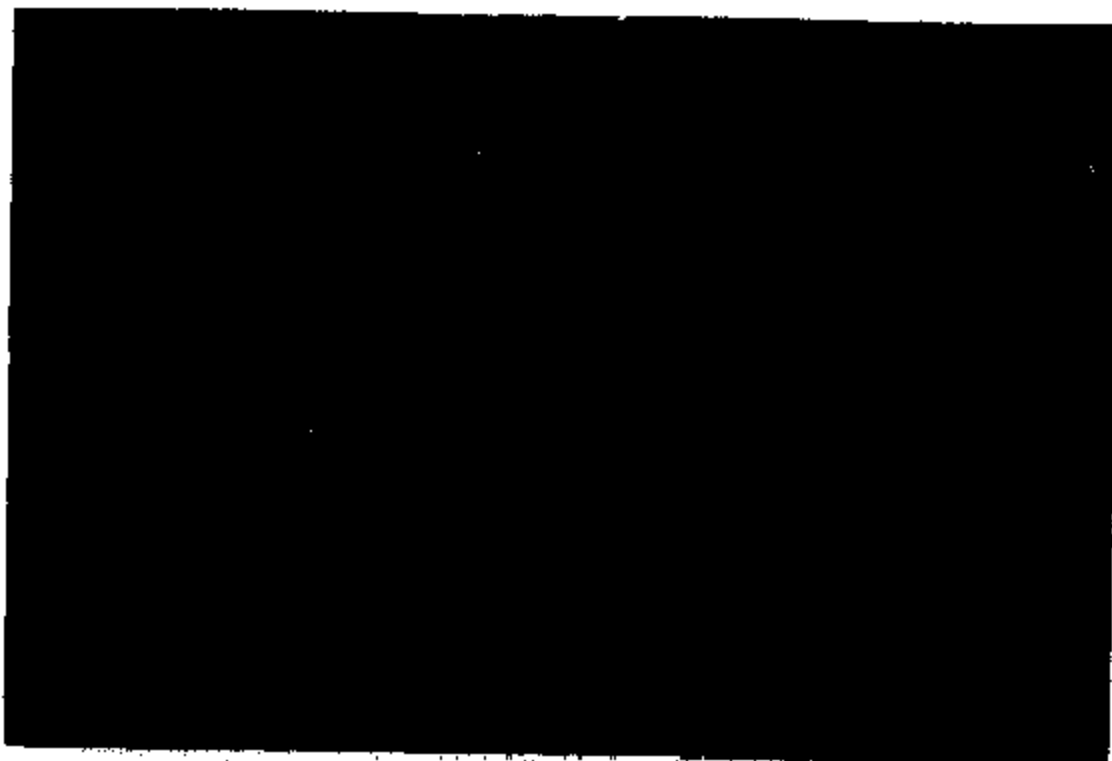








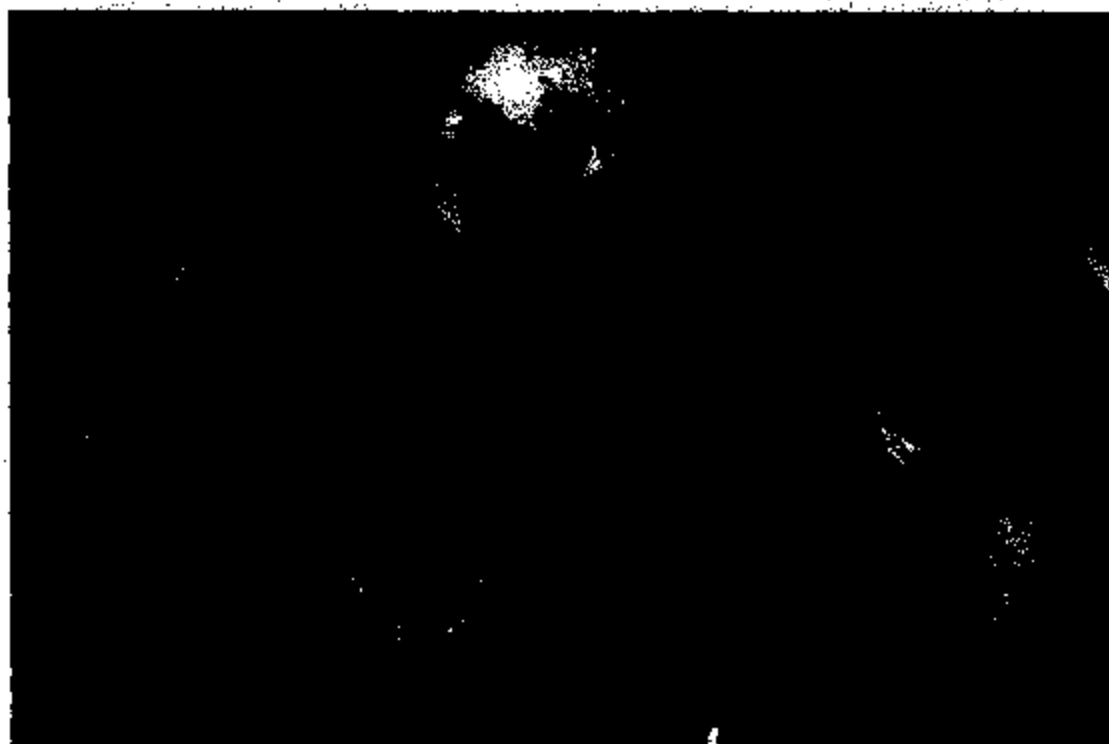


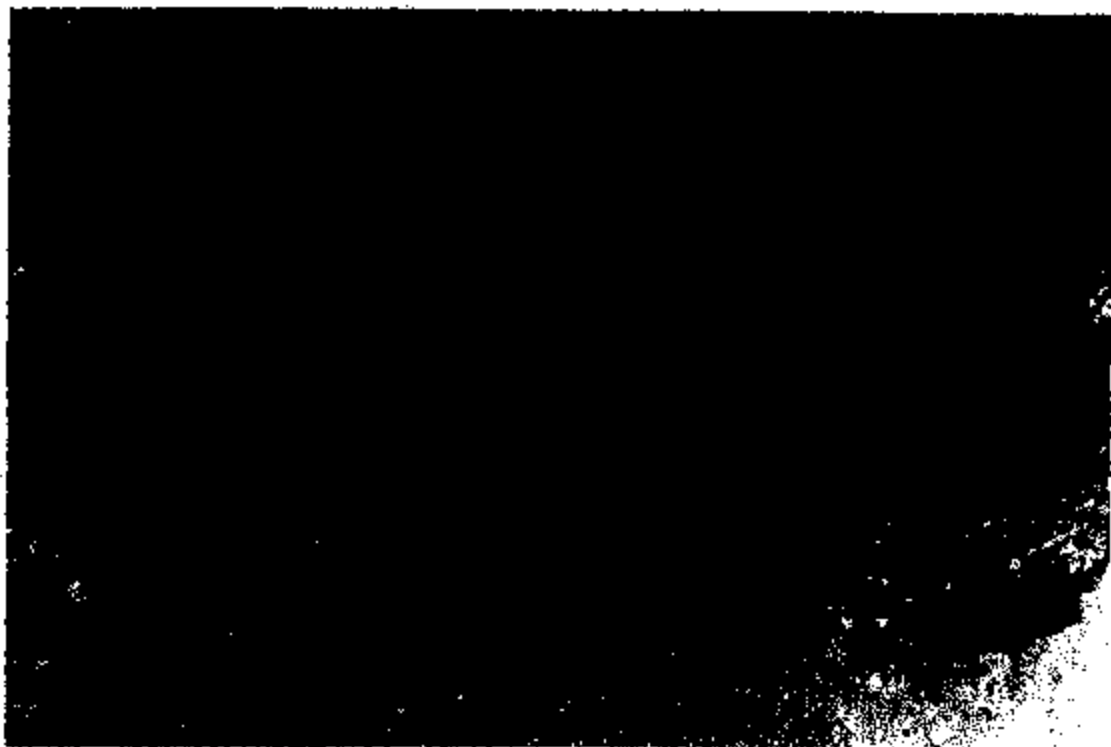




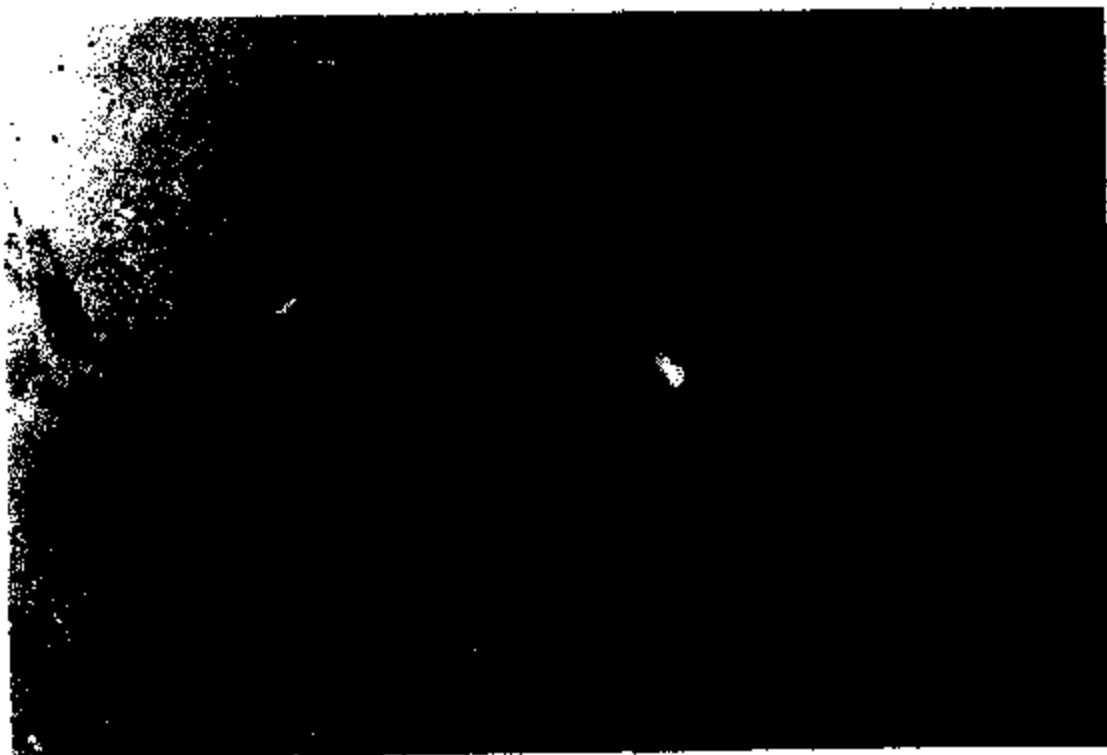


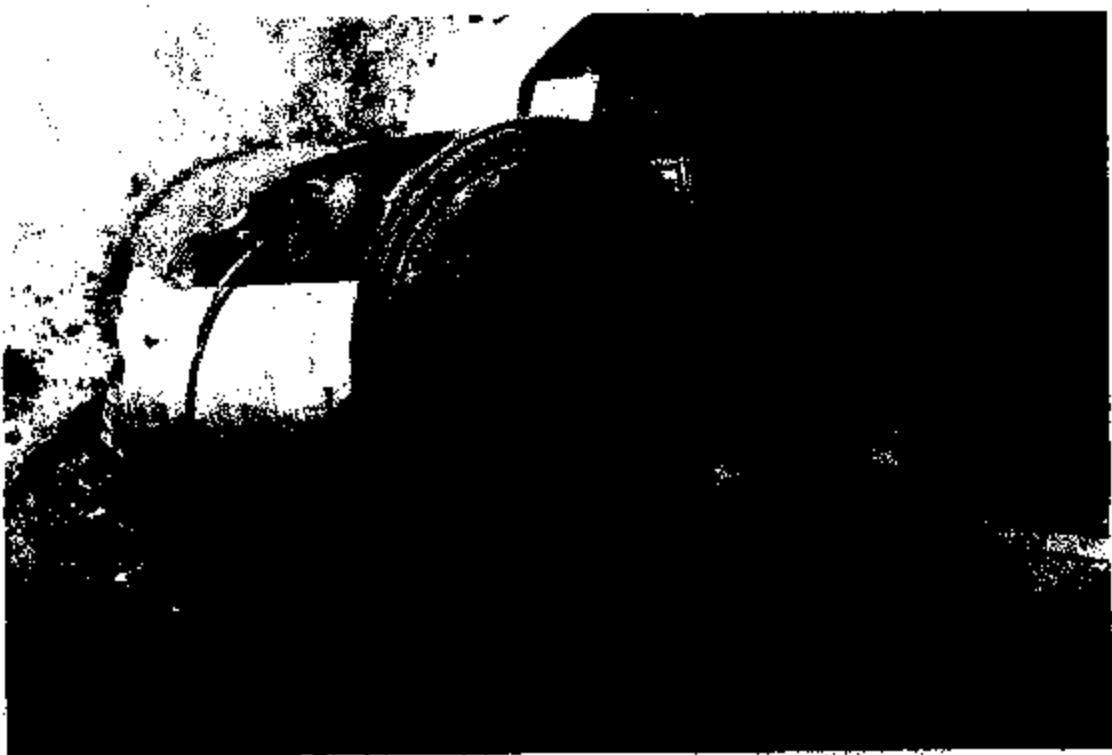


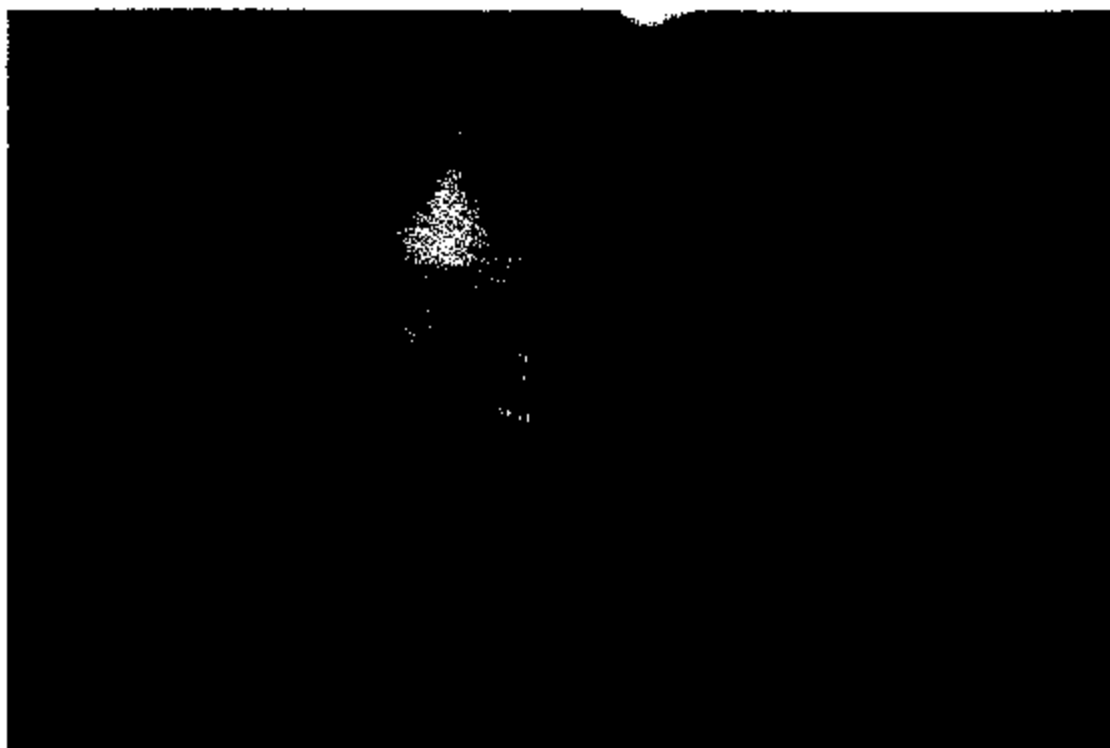


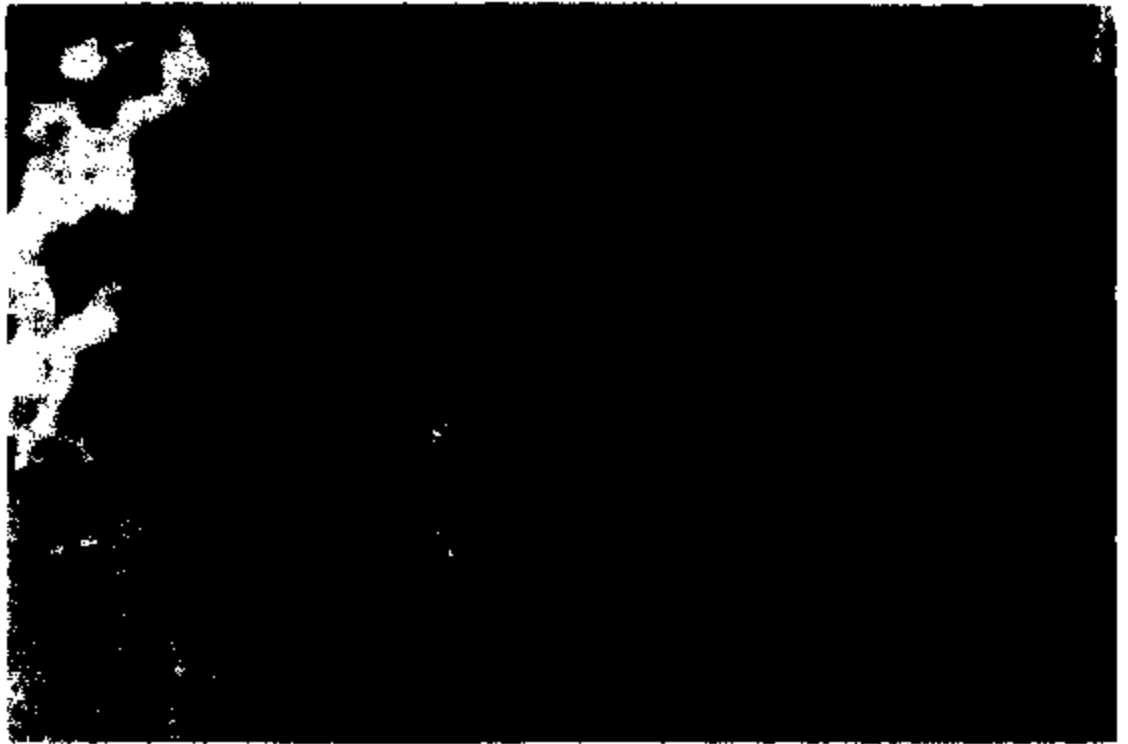


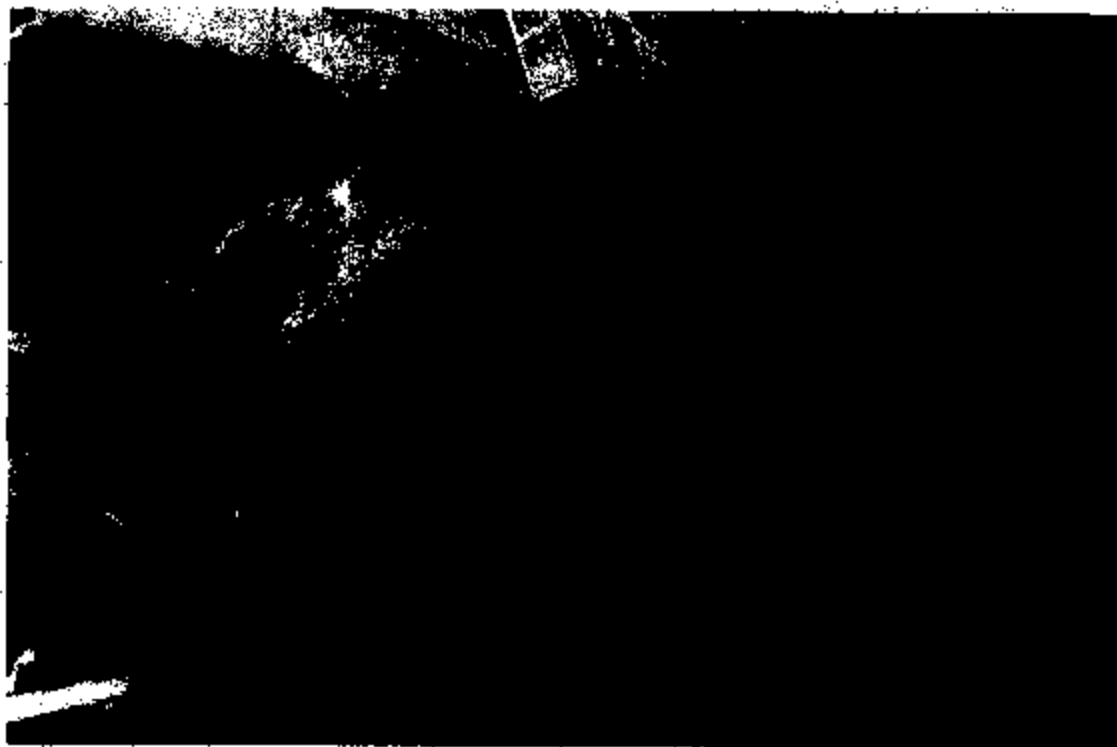


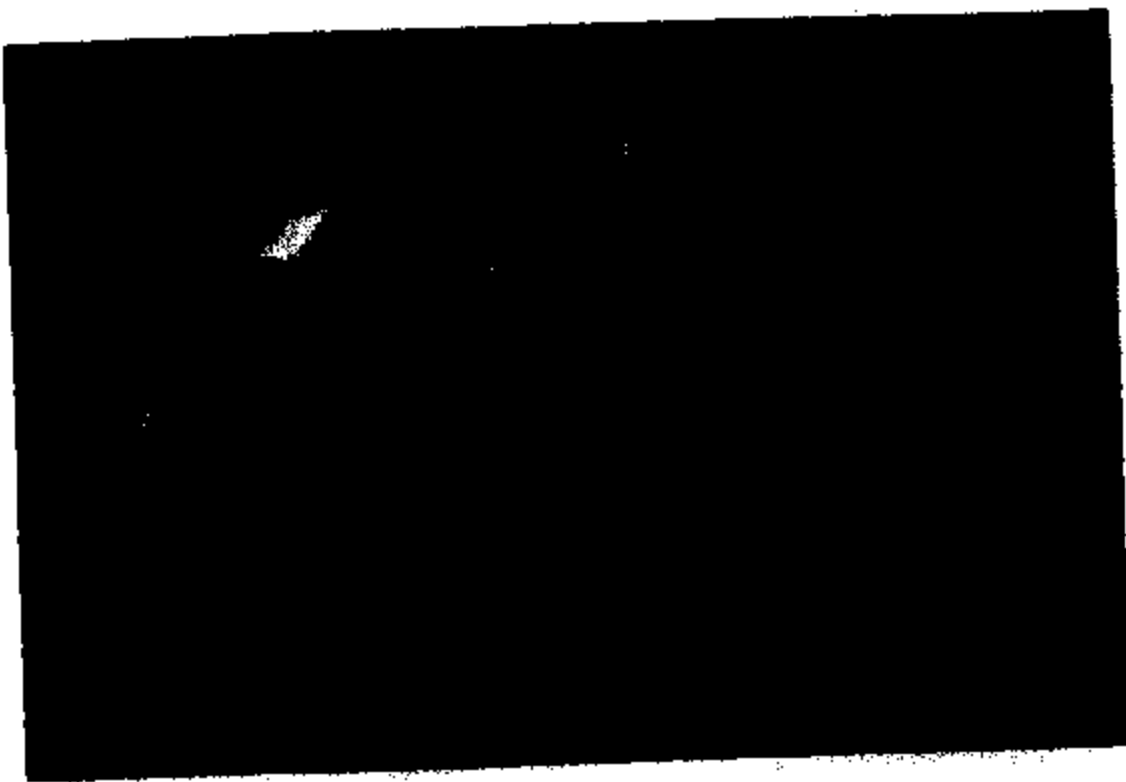


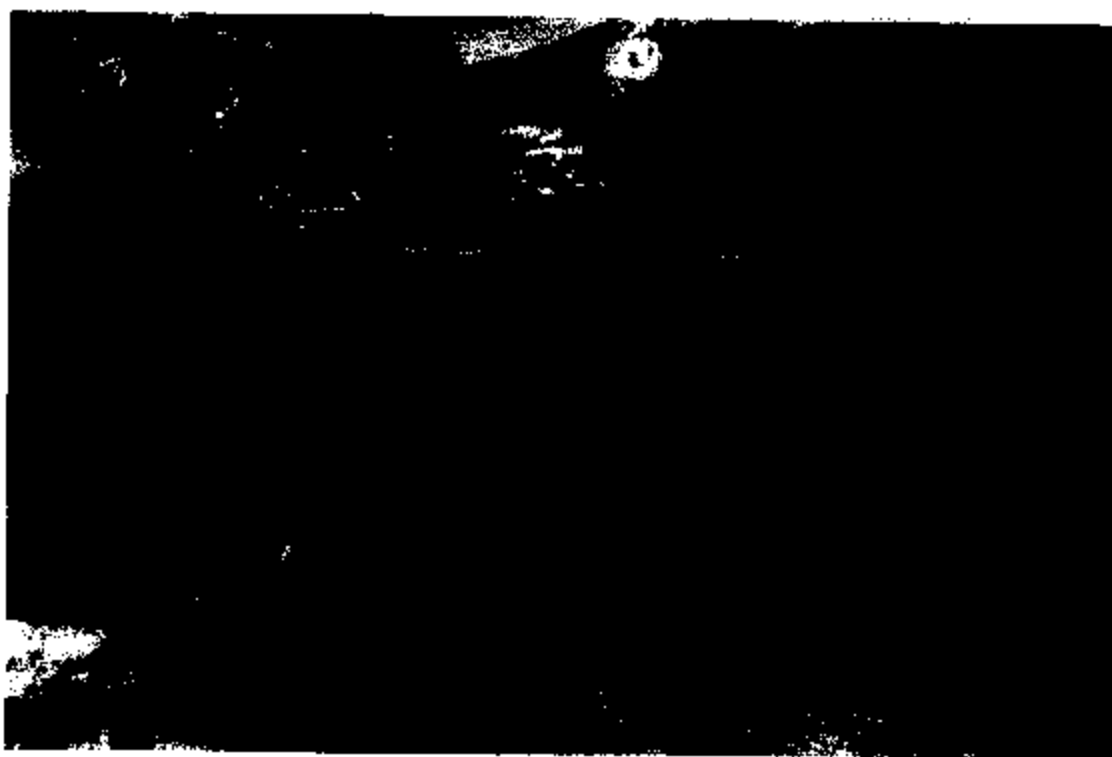








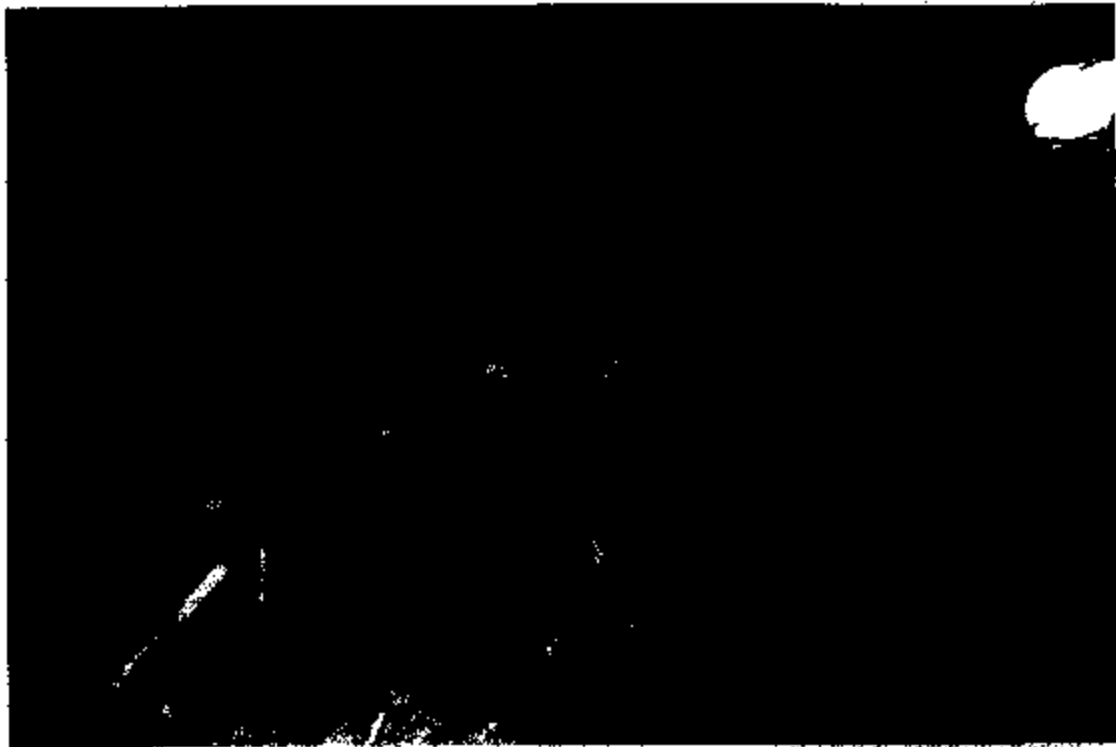




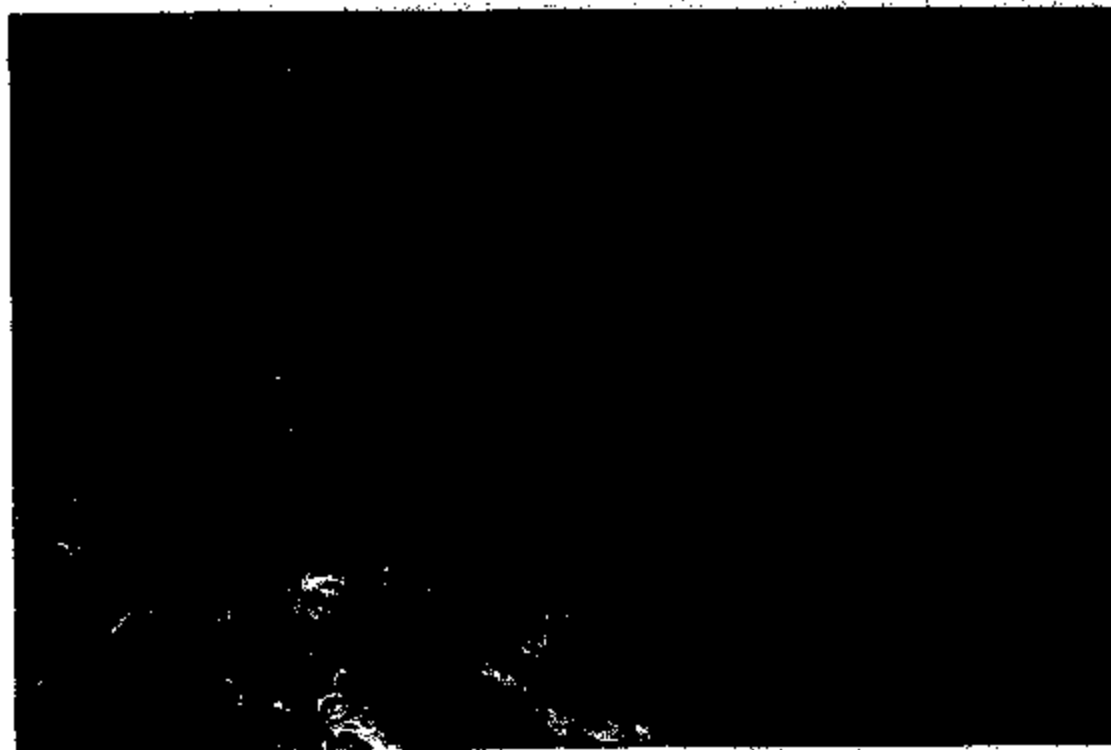








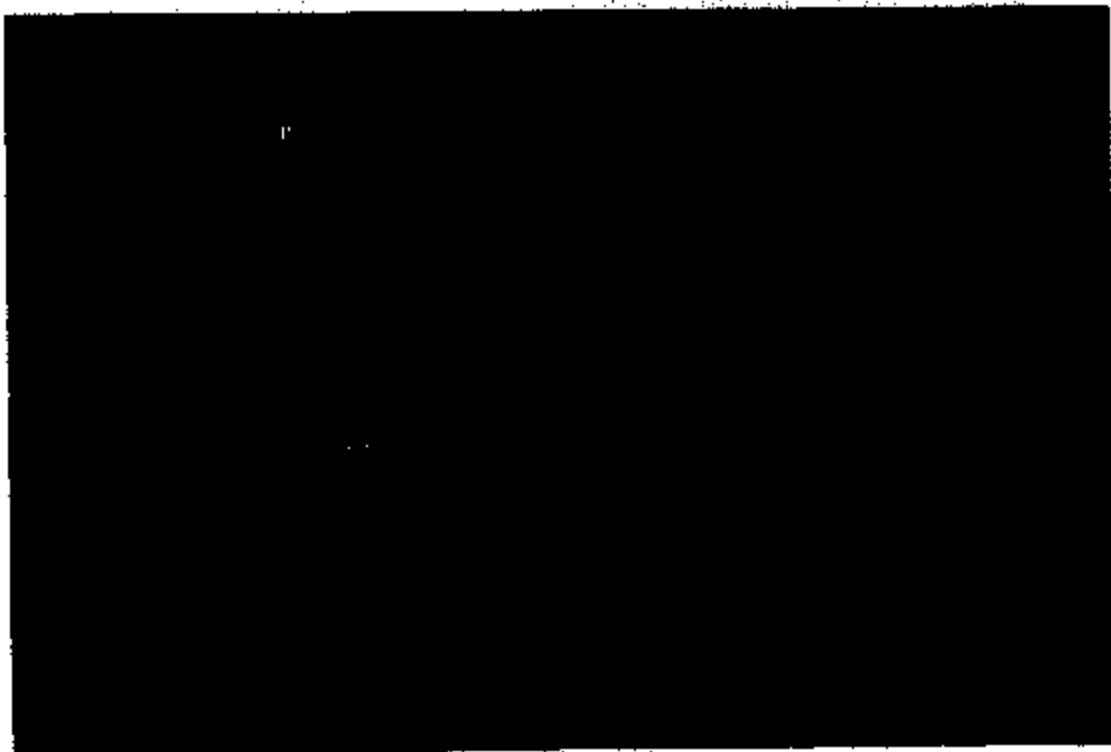








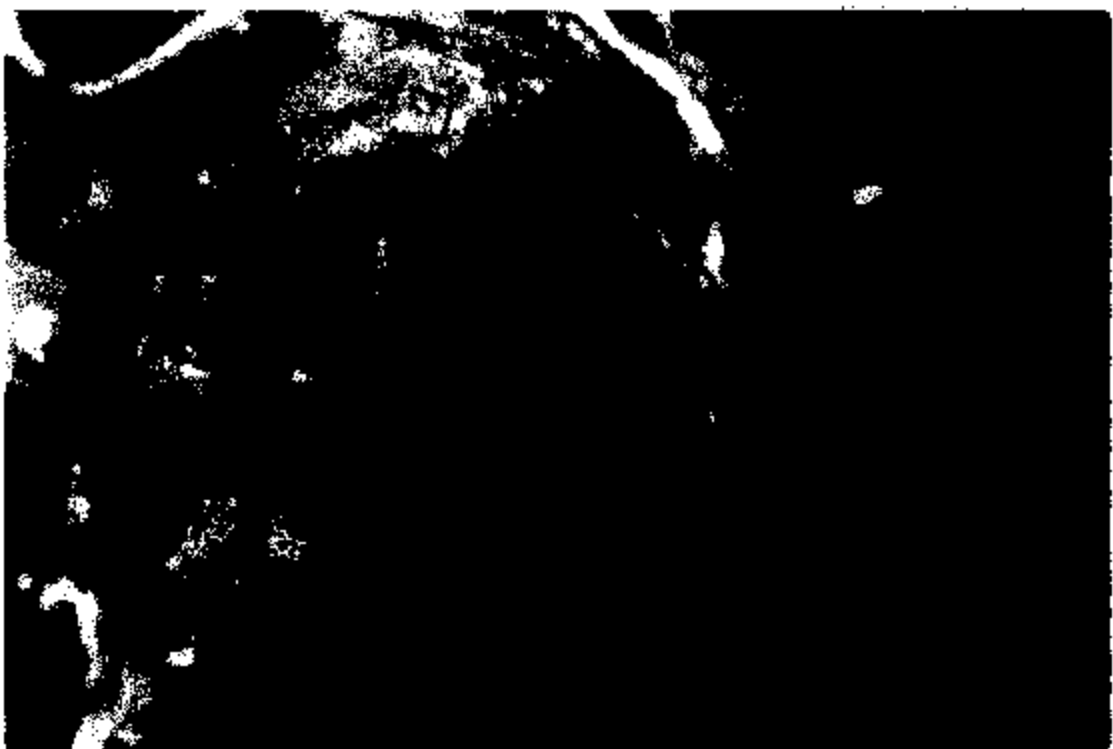


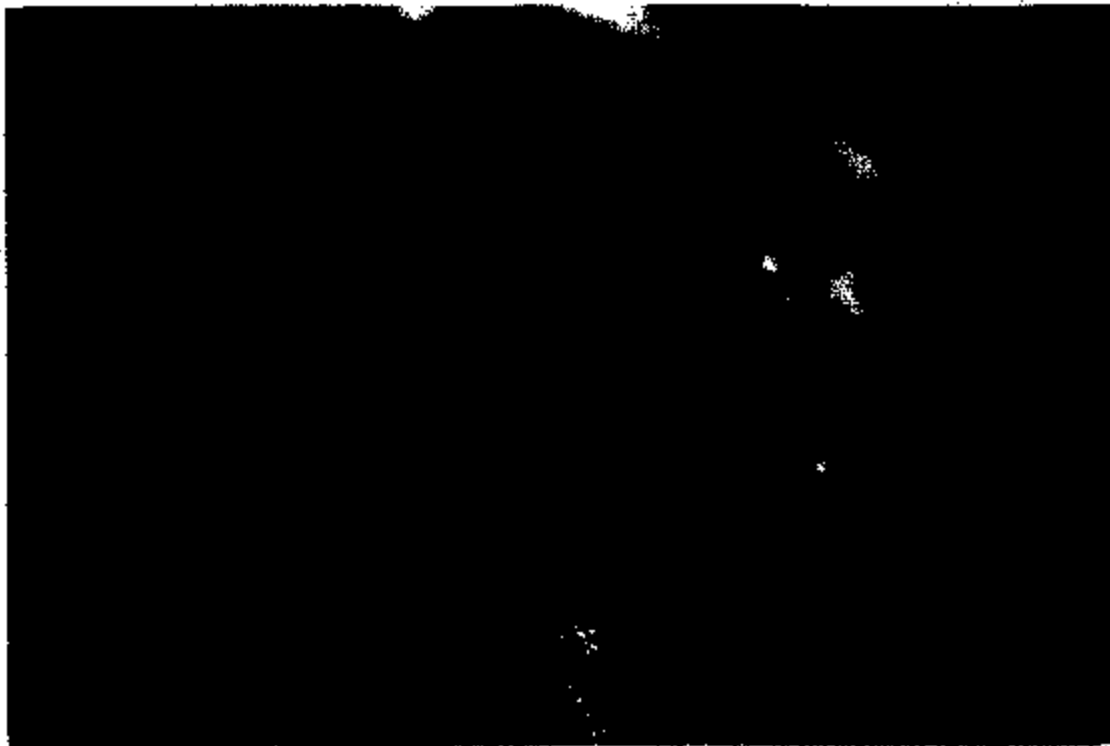














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