

EA02-025

10-27-03

**FORD 10/27/03
LETTER TO ODI**

BOOK 5 OF 22

PART A – D

PART C

FRANCIS
0819

SNORTON1
FL



UNITED SERVICES AUTOMOBILE ASSOCIATION
P.O. Box 31643, Tampa, FL 33631-3643

ATTN. MRS. SHAWN NORTON
FORD MOTOR COMPANY
PARKLANE TOWERS WEST SUITE 300
THREE PARKLANE BLVD.
DEARBORN MI 48126-2568

April 29, 2003

Policyholder: Francis X. Cote
Reference Number: 493699-92A-581-3104
Date Of Loss: August 28, 2002
Loss Location: Greenville, South Carolina
USAA Tax ID Number: 74-0959140
Your Policyholder: Ford Motor Company
Your Reference Number: Unknown

Dear Mrs. Norton:

Our insured has submitted a claim for damage as a result of a fire that started in his 1993 Lincoln Town car that was parked in his 'garage/carport'. This fire not only completely destroyed the Lincoln Town car it also destroyed his 1985 Nissan Pick Up Truck as well as causing a substantial amount of damage to his home and personal property. A transcript of our insured's recorded statement as well as additional documentation supporting our subrogation rights is attached and should answer all your questions listed in your letter dated October 11, 2002.

We have reimbursed our insured for damages sustained as a result of the above loss. Our investigation reveals that your company is responsible. Therefore, we are seeking full reimbursement from you.

This is to notify you of our subrogation interests and to request that you not make any settlements on this claim without protecting our recovery rights.

Our claim payments are documented below:

Property Amount Paid	\$ 78,522.84
Insured's Deductible	\$ 1,000.00
ALE/Loss of Use	\$ 7,446.54
Personal Property	\$ 28,084.27

Total Subrogation Demand \$ 115,053.65

Please forward your check, referencing # 493699-92A-581-3104, in the amount of our total subrogation demand. Make your check

493699 - 581 - SC - 08/28/02 - 3104 - 90 - A109

payable to USAA as subrogee of our policyholder. Please include our reference number on your check to allow us to identify your payment to our claim and avoid additional demands or an arbitration filing.

Remit Payment To: USAA
ATTN: Insurance Claims
P.O. Box 33490
San Antonio, TX 78265-3490

I look forward to discussing this matter with you.

Sincerely,

/S/ STEVE W PUIG

Steve Puig
Claims Subrogation Specialist
USAA Southeast Regional Office
Phone: 1-800-237-2091, Option 1 Ext. 44518
Fax Phone: 813-615-5751

Encl: Support Docs



DATE CREATED: 2002-09-24 09:14:02

DESCRIPTION:



DATE CREATED: 2002-09-24 09:13:44

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DATE CREATED: 2002-09-24 09:13:52

DESCRIPTION:



DATE CREATED: 2002-09-24 09:13:34

DESCRIPTION:

MFD. BY FORD MOTOR CO. IN U.S.A.

IF 11/92

GVWR: 5465LB/2478KG

NT GAWR: 2631LB 1193KG

AR GAWR: 2878LB 1305KG

IS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR
VEHICLE SAFETY, BUMPER, AND THEFT PREVENTION STANDARDS
EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

1: 1LNLM82W9PY668808

E: PASSENGER

F0090

R0150

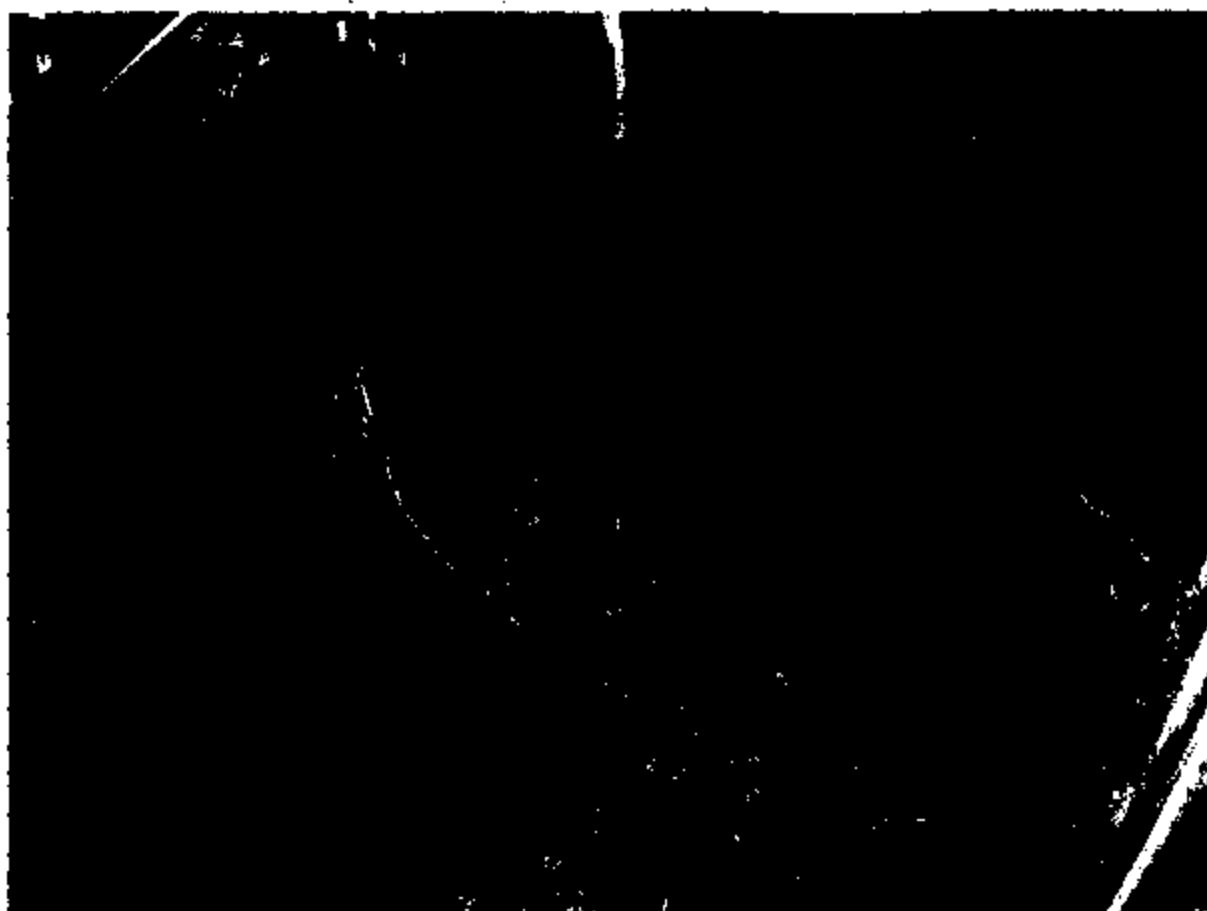


3C
ERIOR PAINT COLORS

38
Y VR HLDG. ENT TRIN TAPE R S ART TR
4 M DH 6 Y P

DF6EB-5828419-AB





MFD. BY FORD MOTOR CO. IN U.S.A.
DATE: 11/92 GWR: 5465LB/2478KG

FRONT GWR: 2631LB 1193KG

REAR GWR: 2878LB 1305KG

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR
VEHICLE SAFETY, BUMPER, AND THEFT PREVENTION STANDARDS
IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

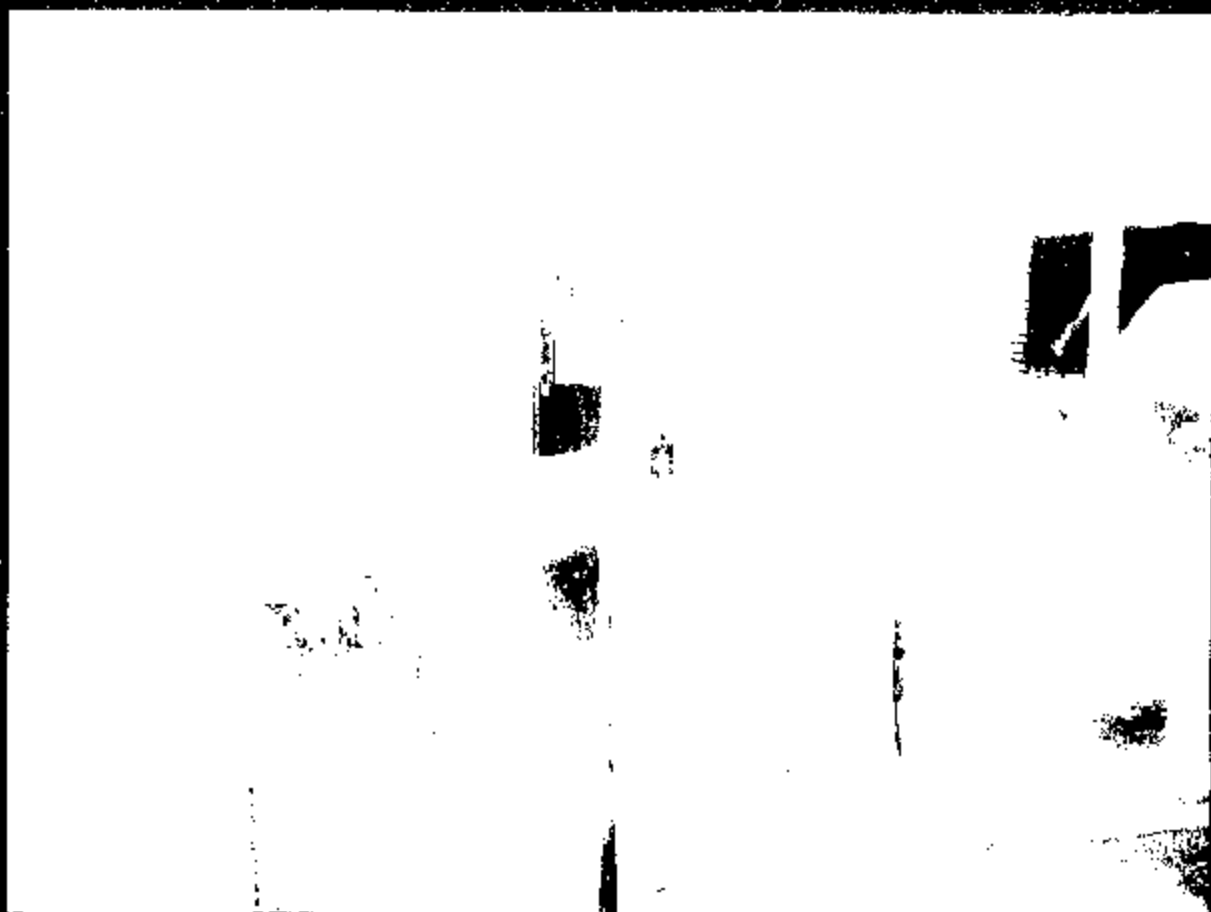
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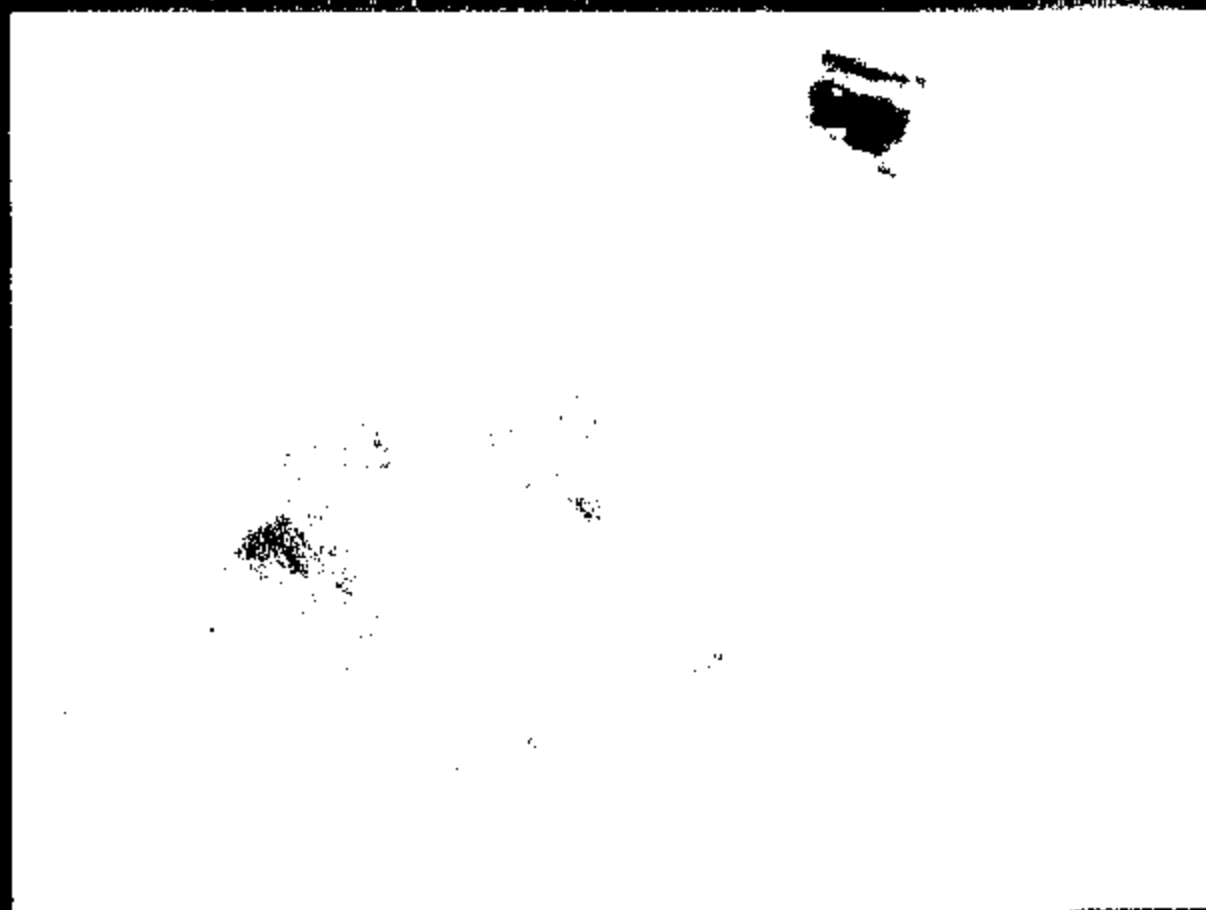
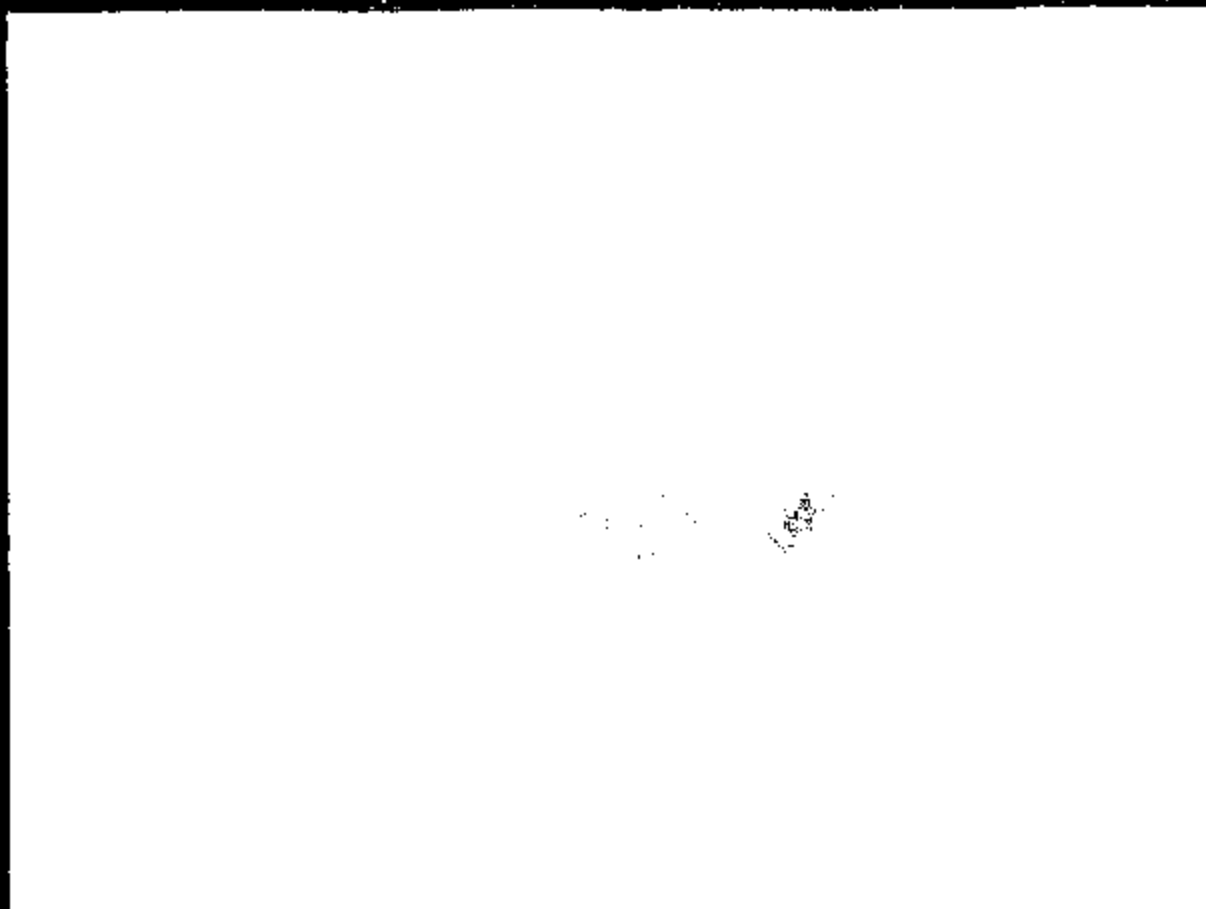
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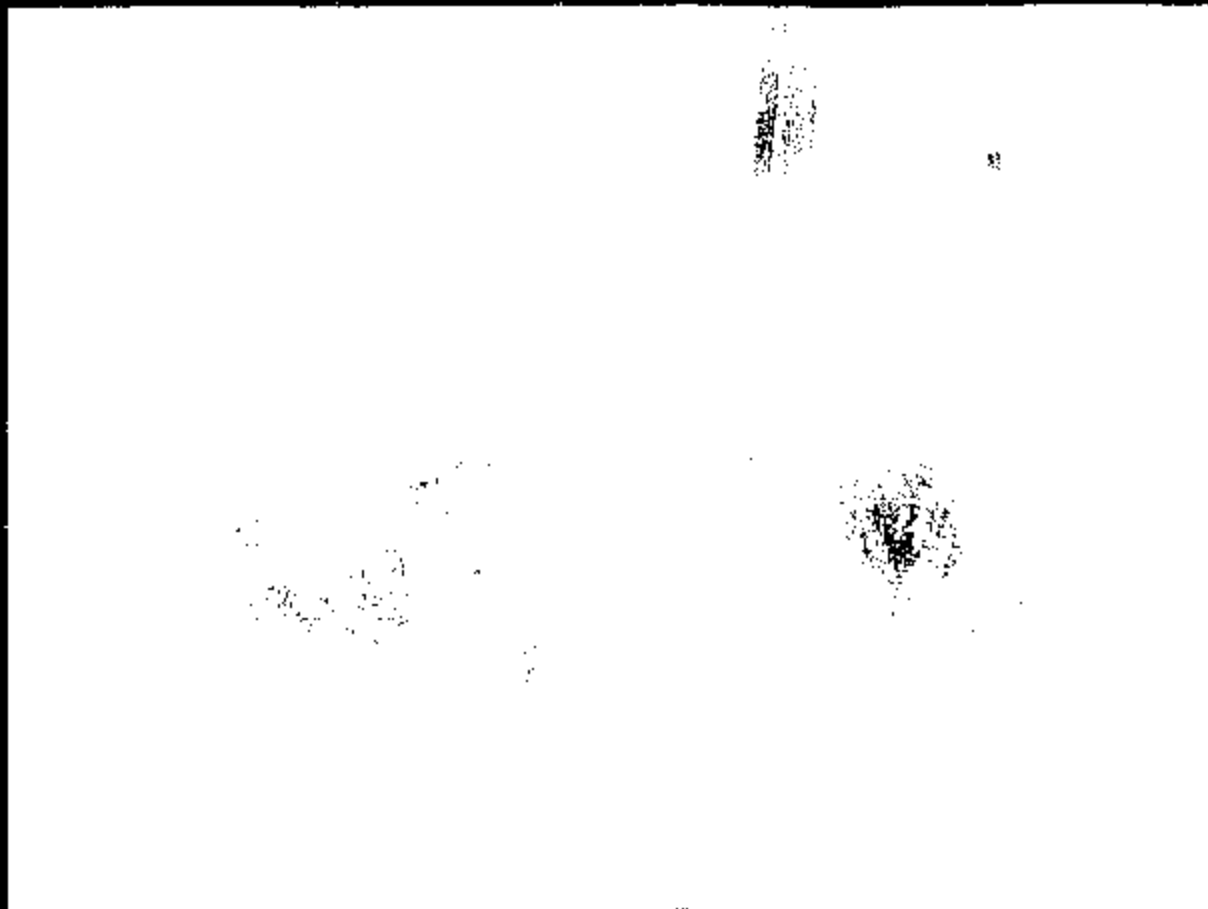


Y2 3C 38 D50
EXTERIOR PAINT COLORS
BODY | VR | HLB. | INT TRIM | TAPE | R | S | AX | TR
SI4 W DH 6 Y P
V10LB-FORD-1992-98

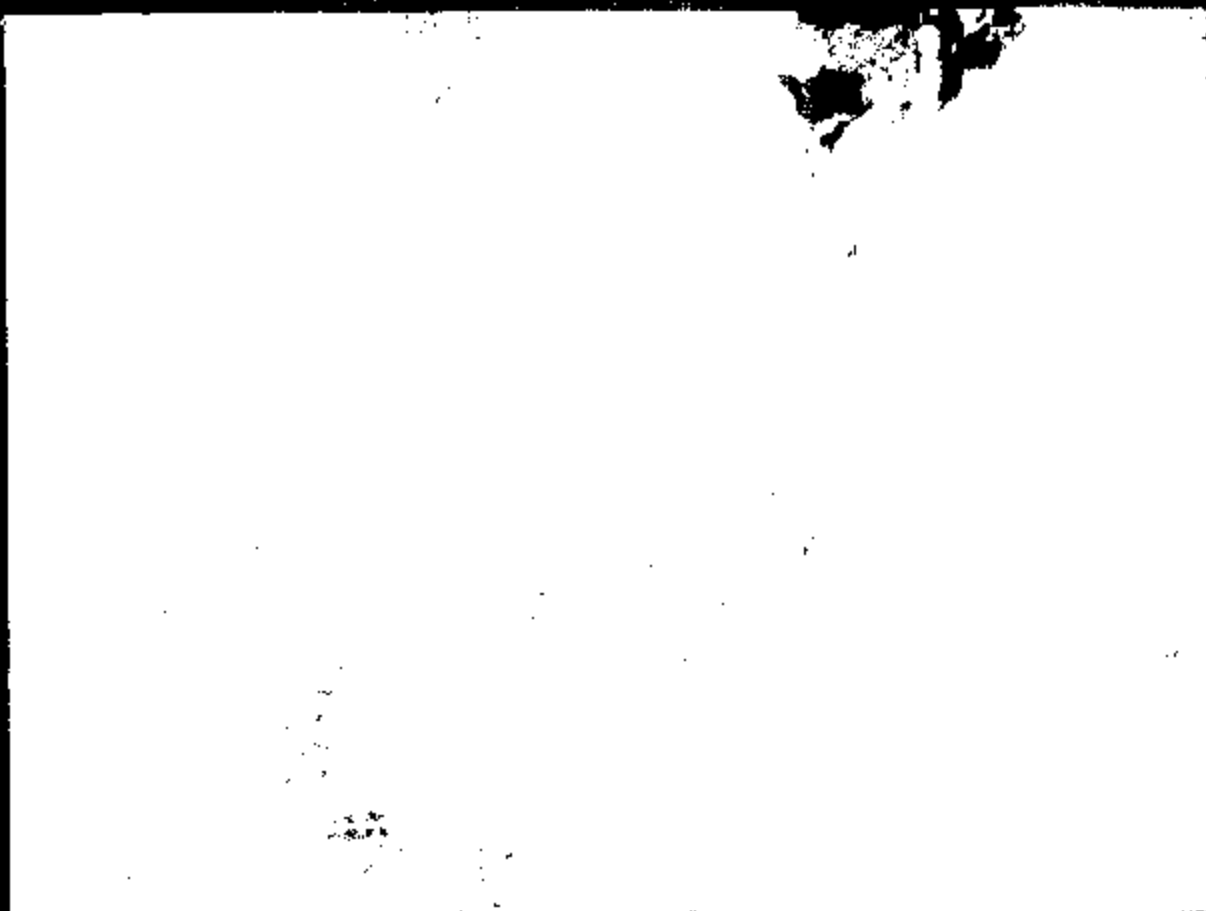




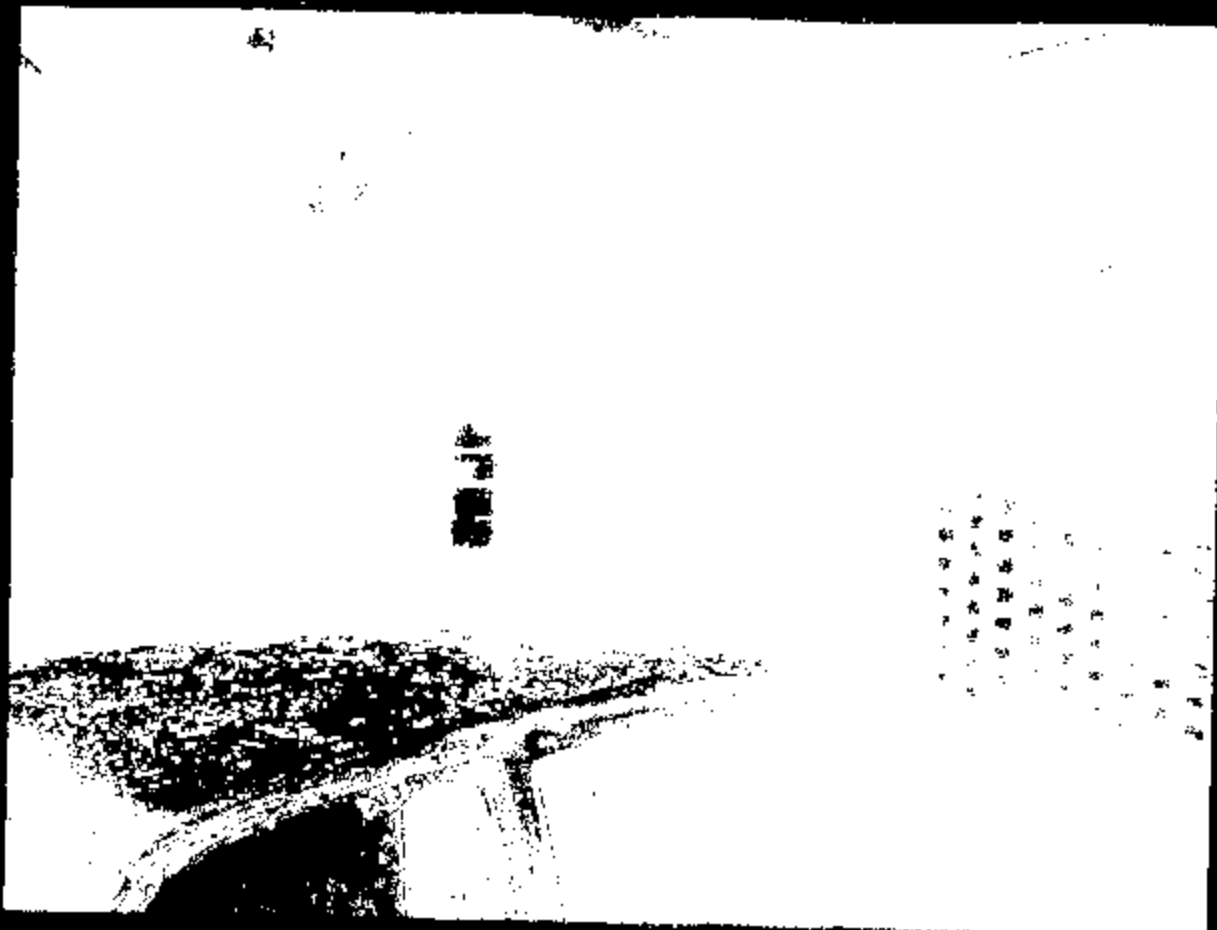




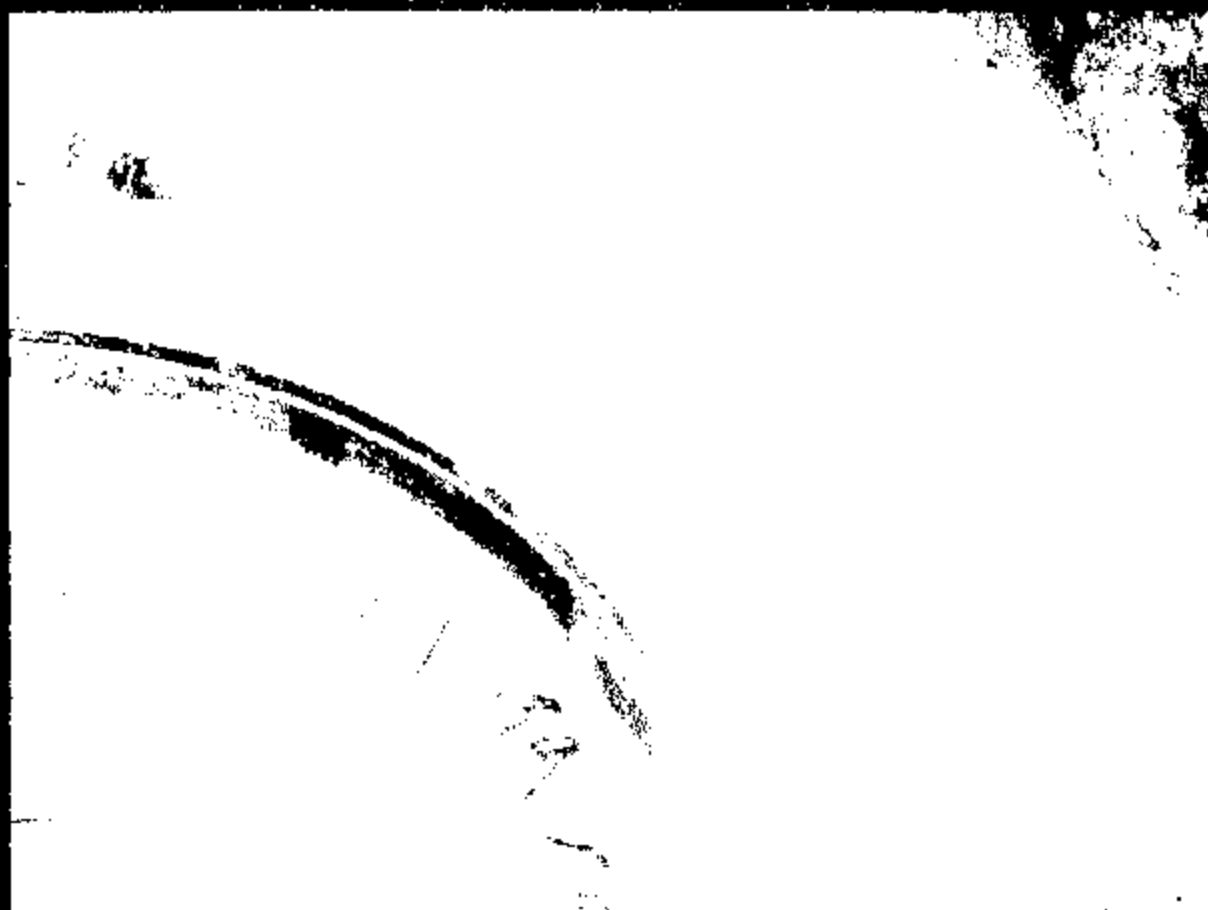
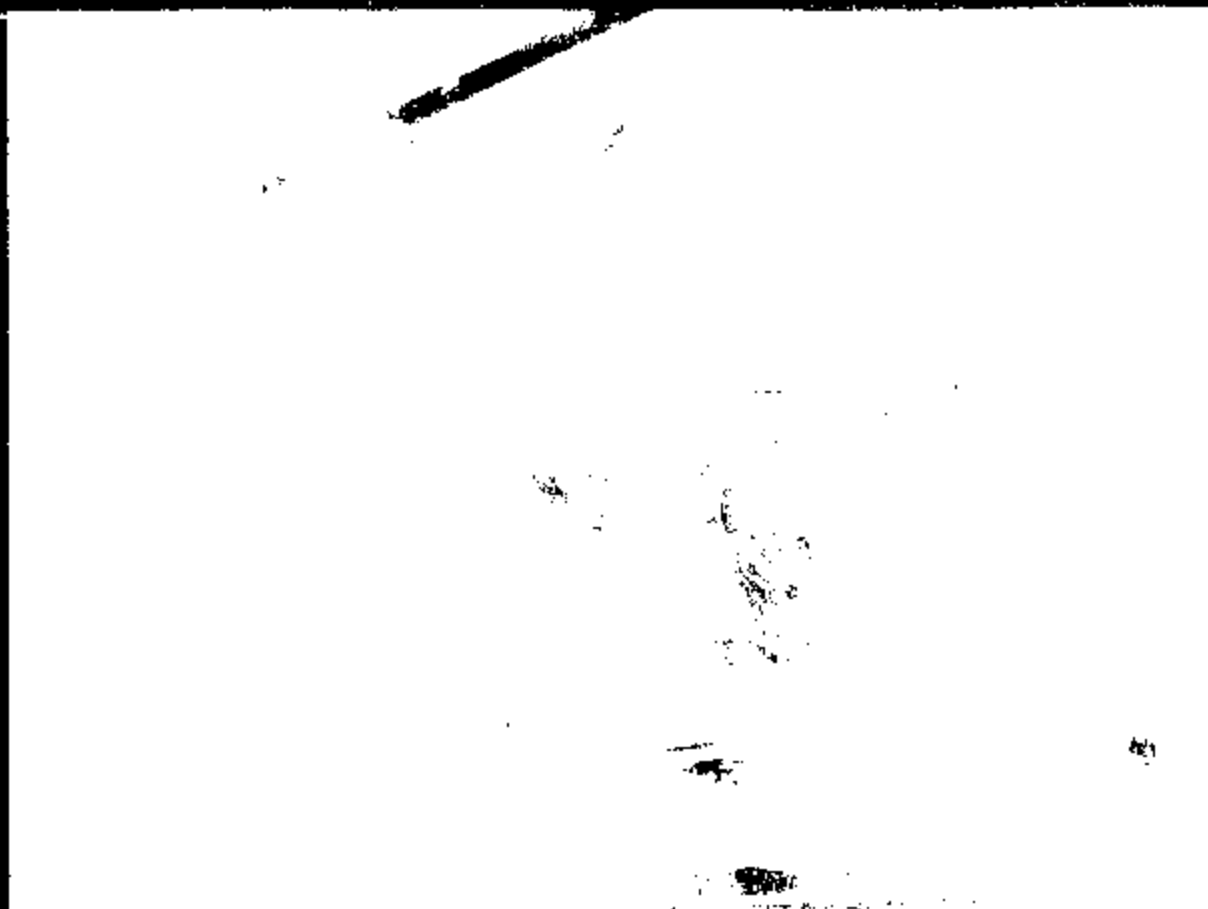


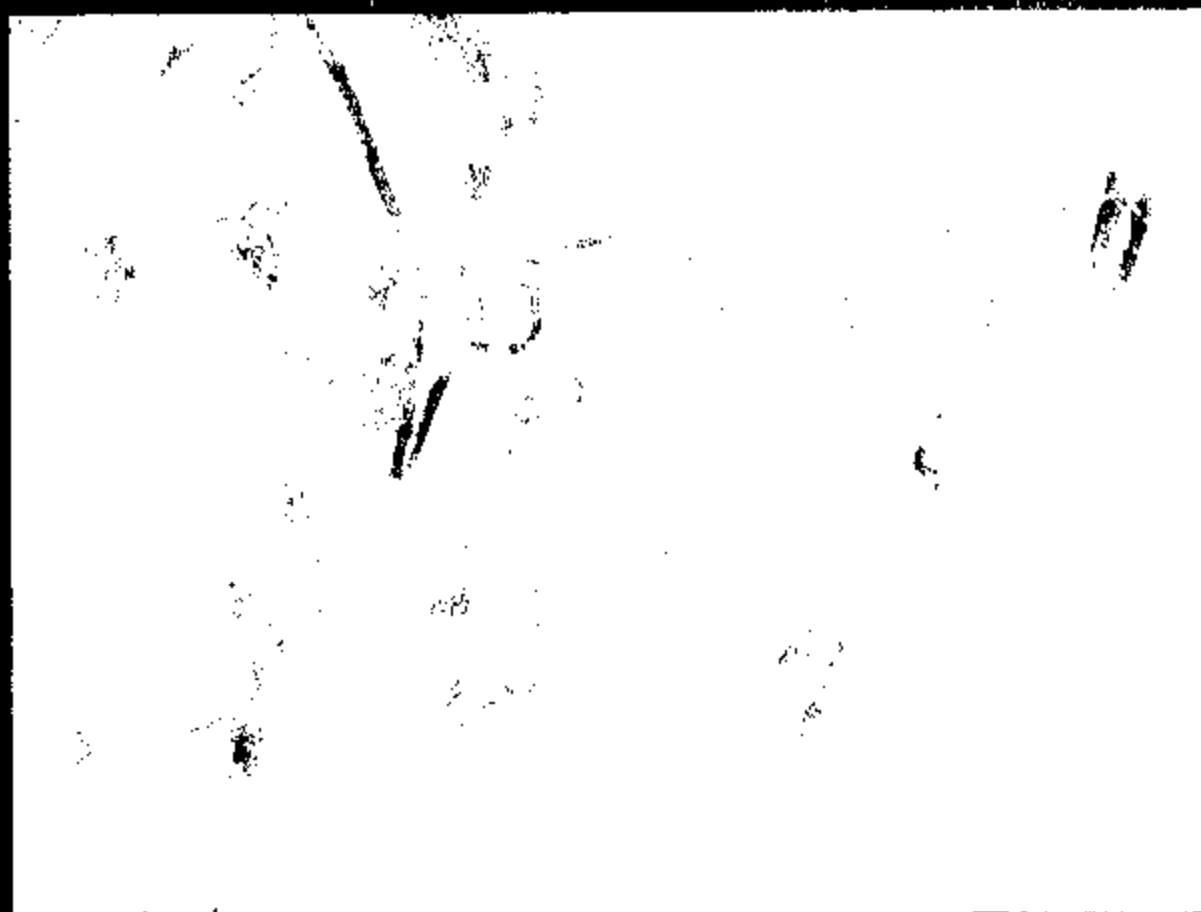


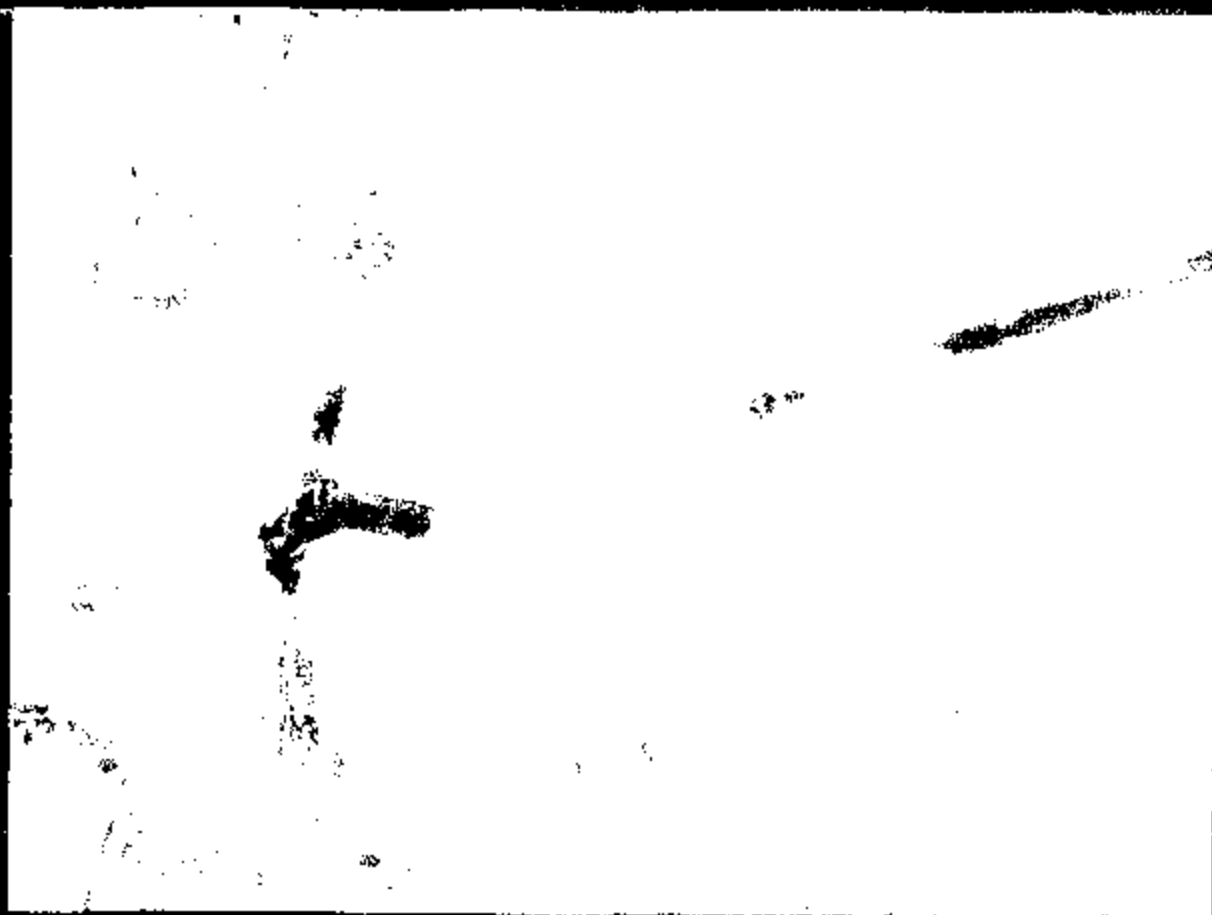
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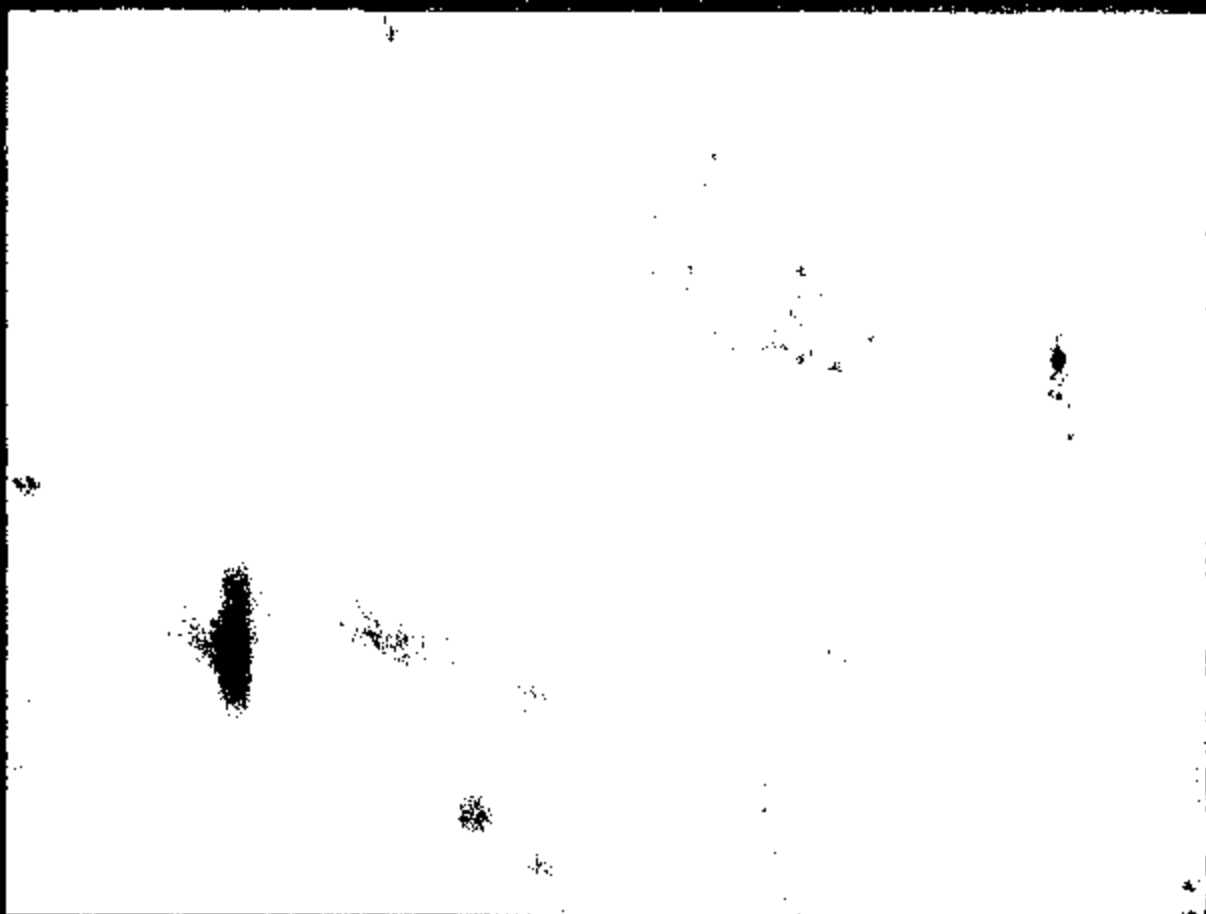


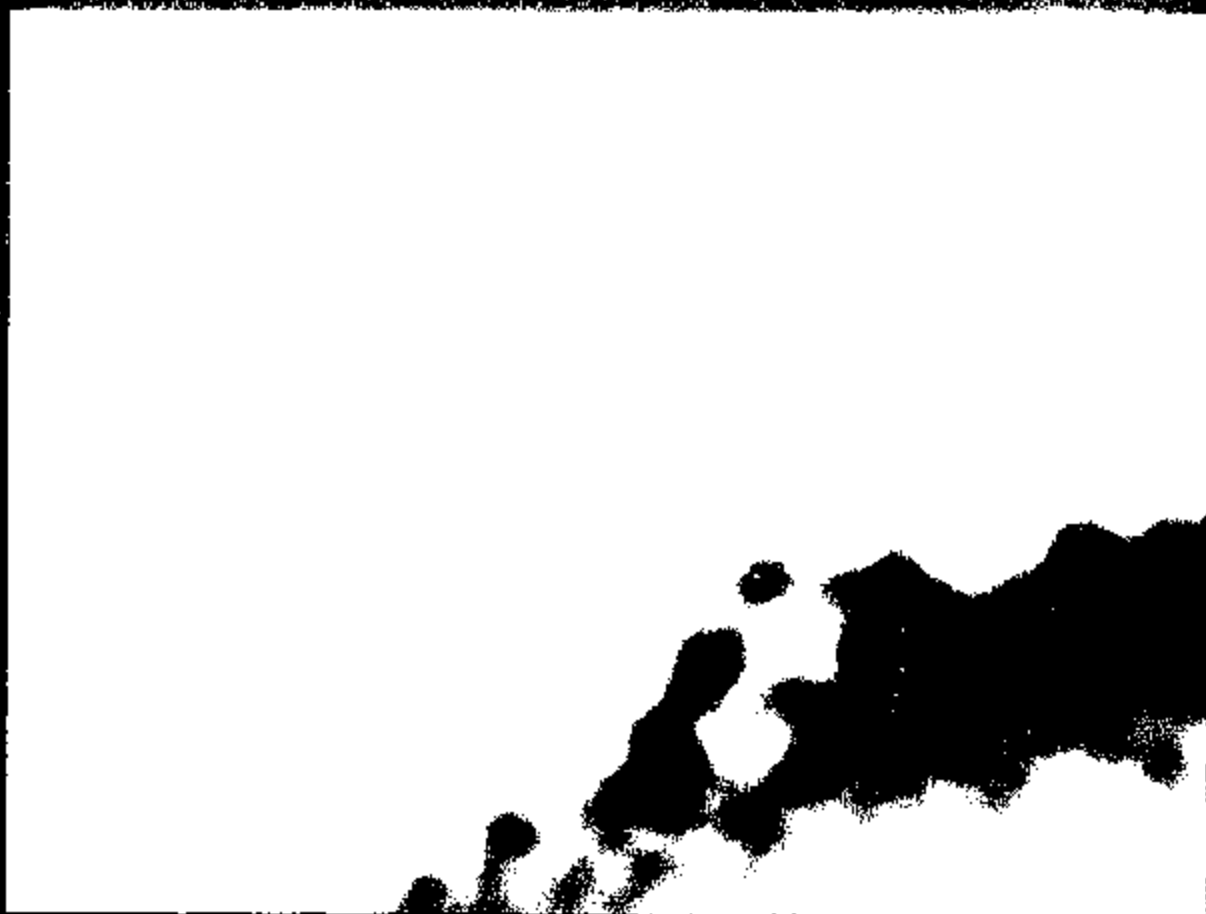
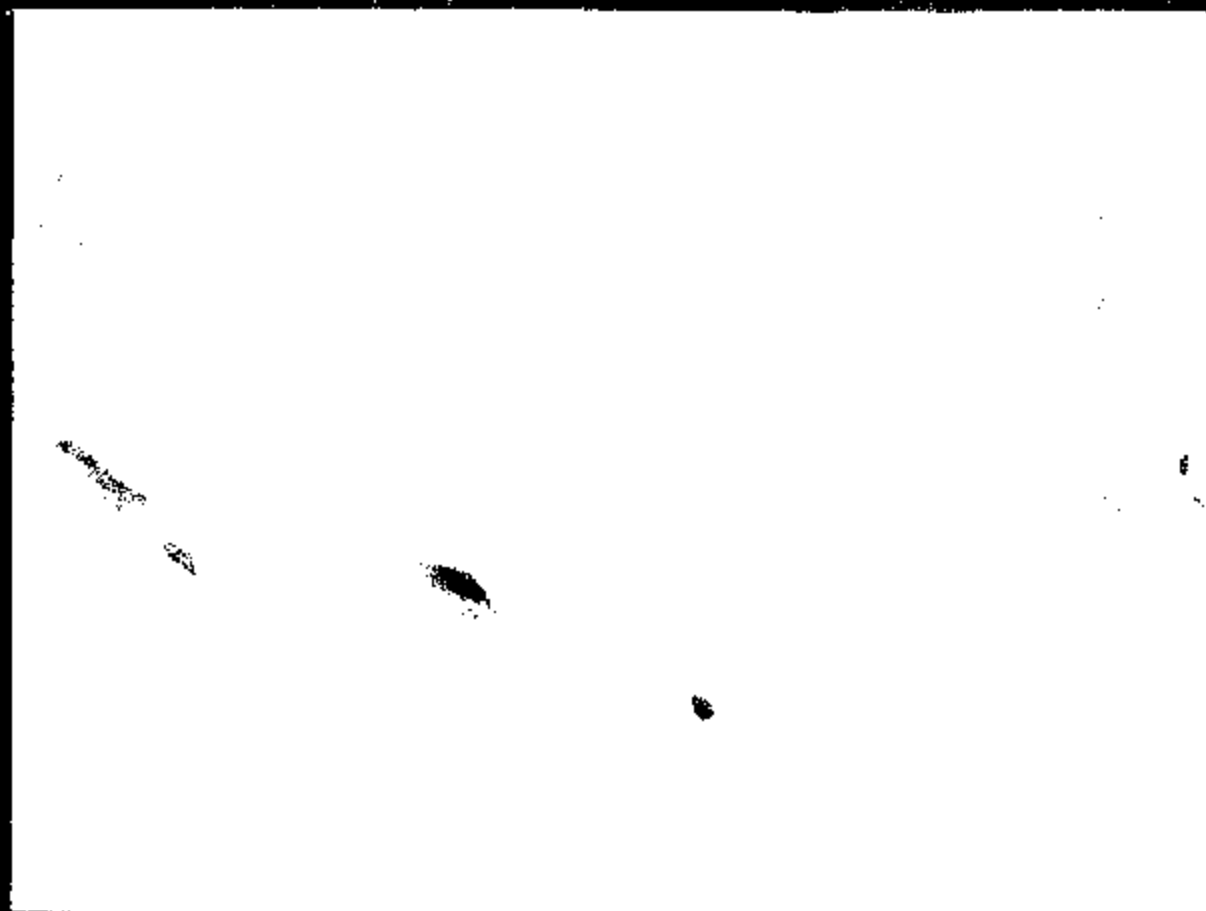


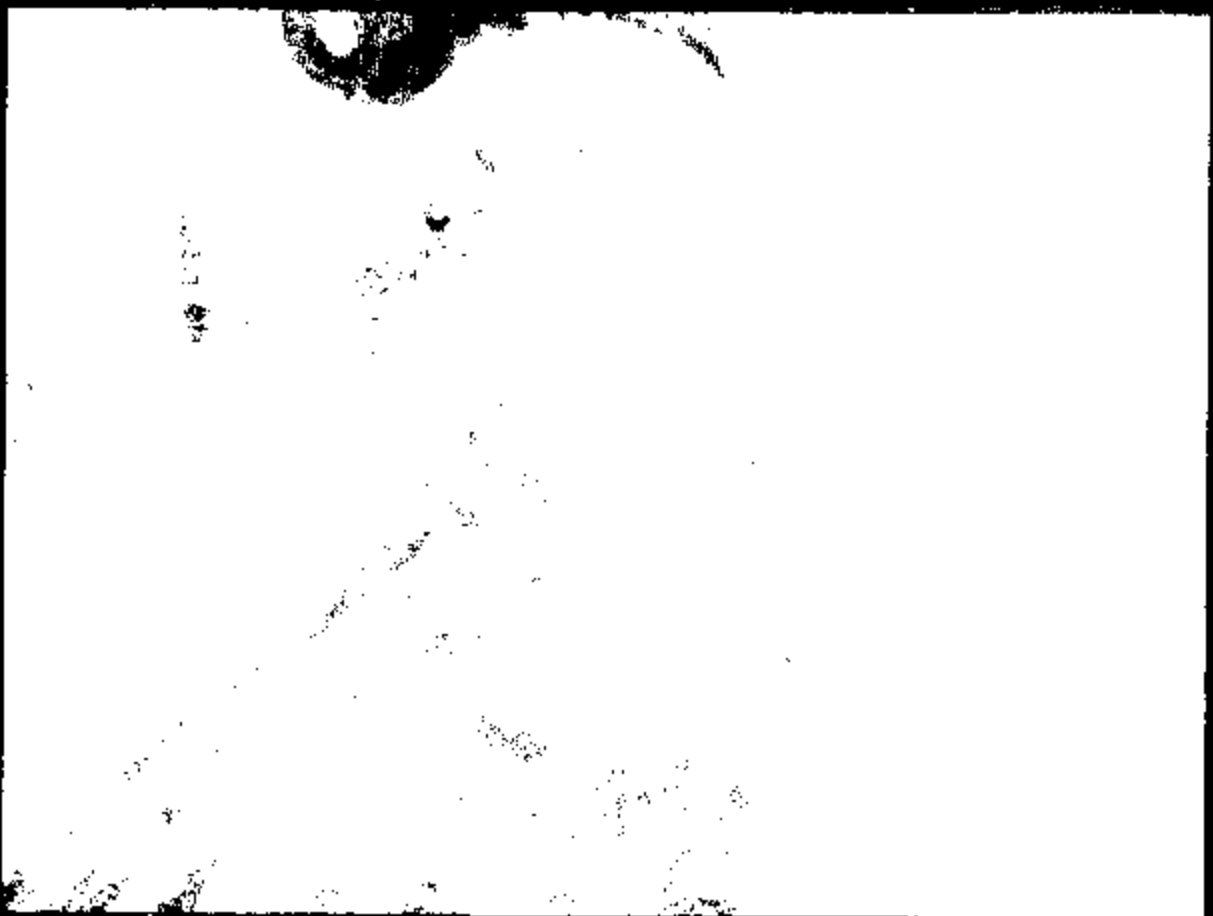
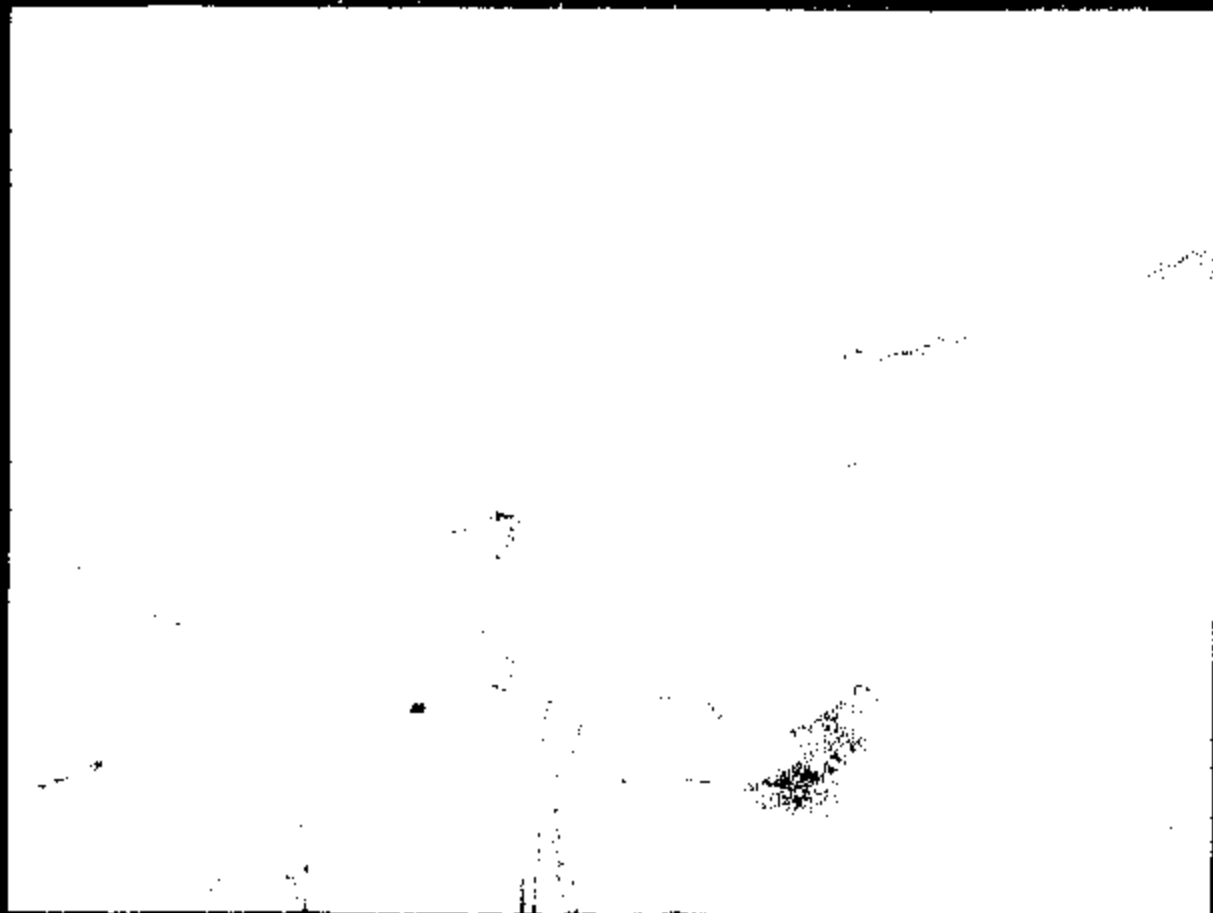


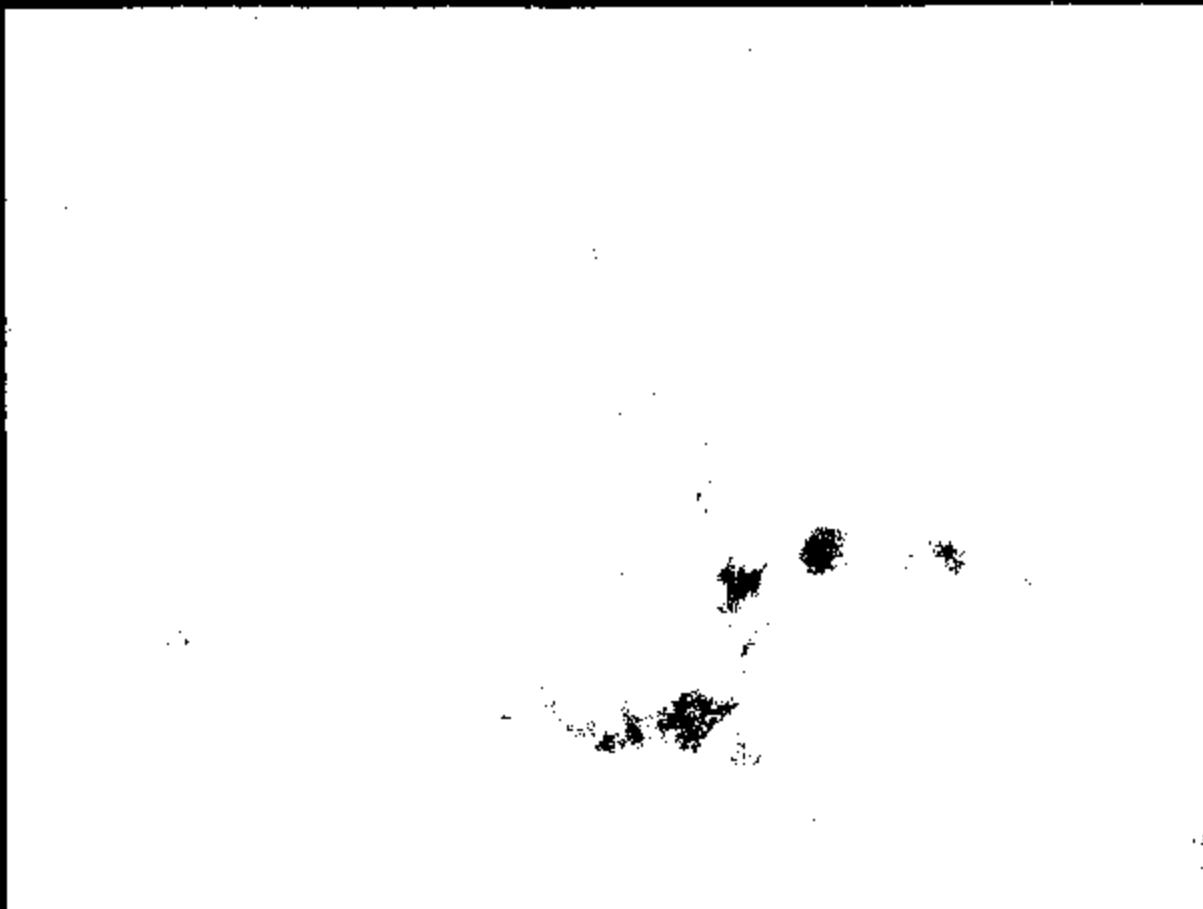


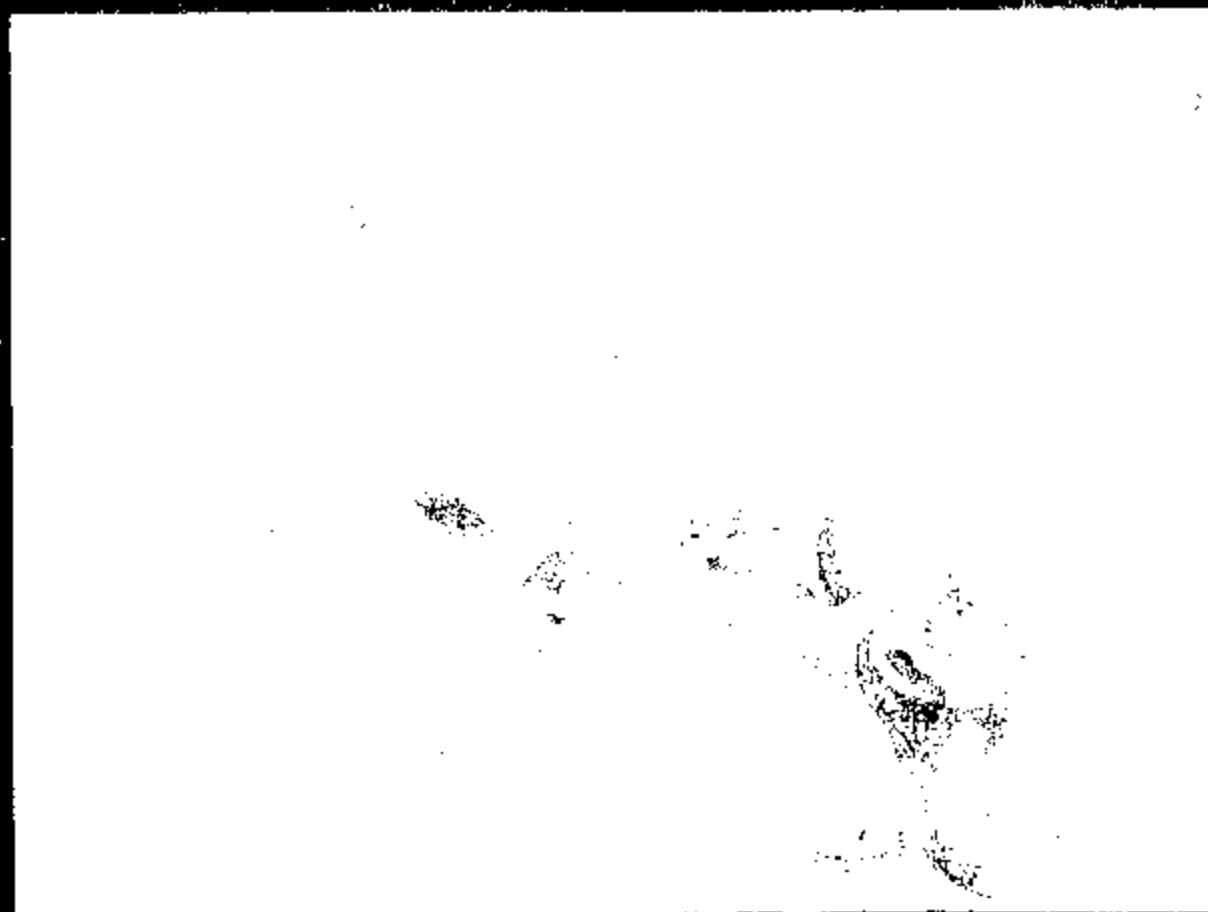
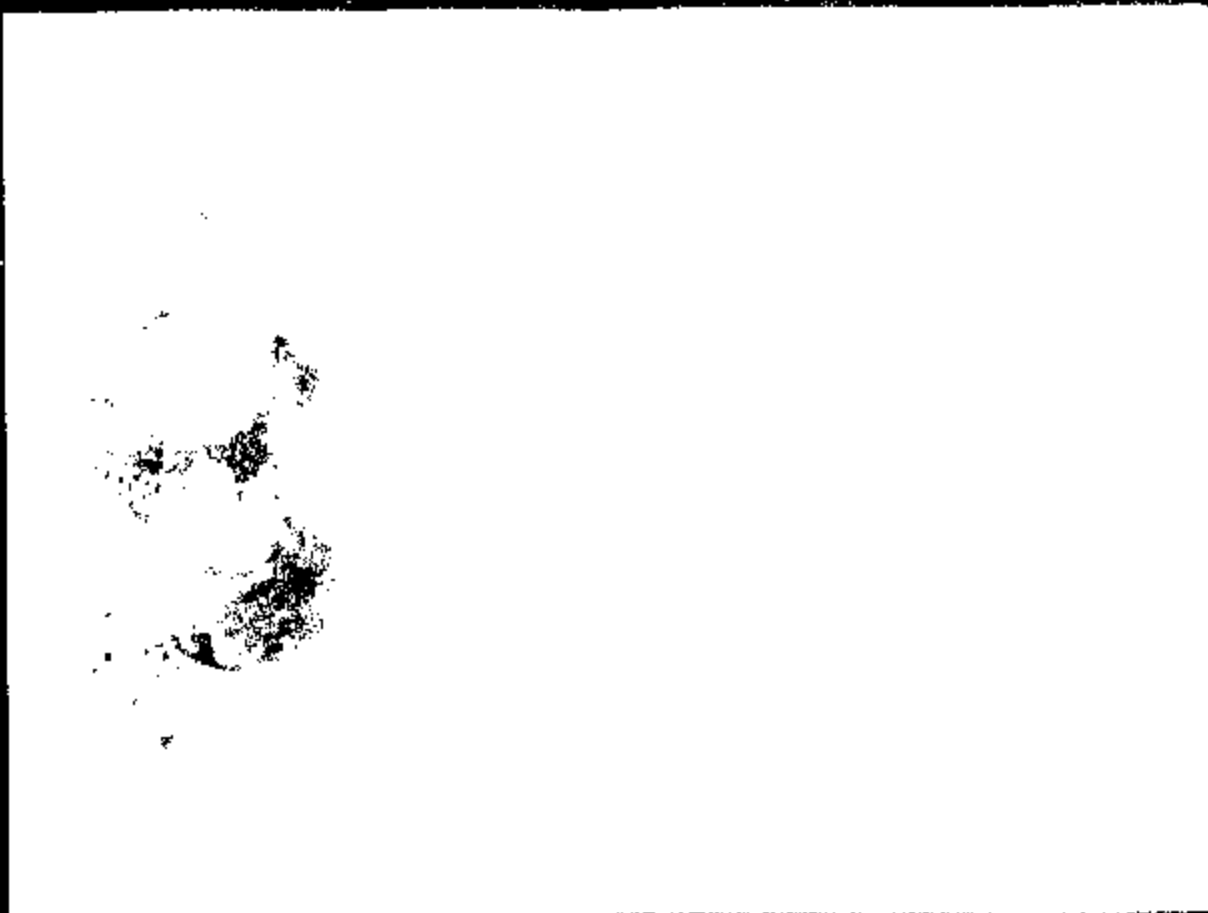


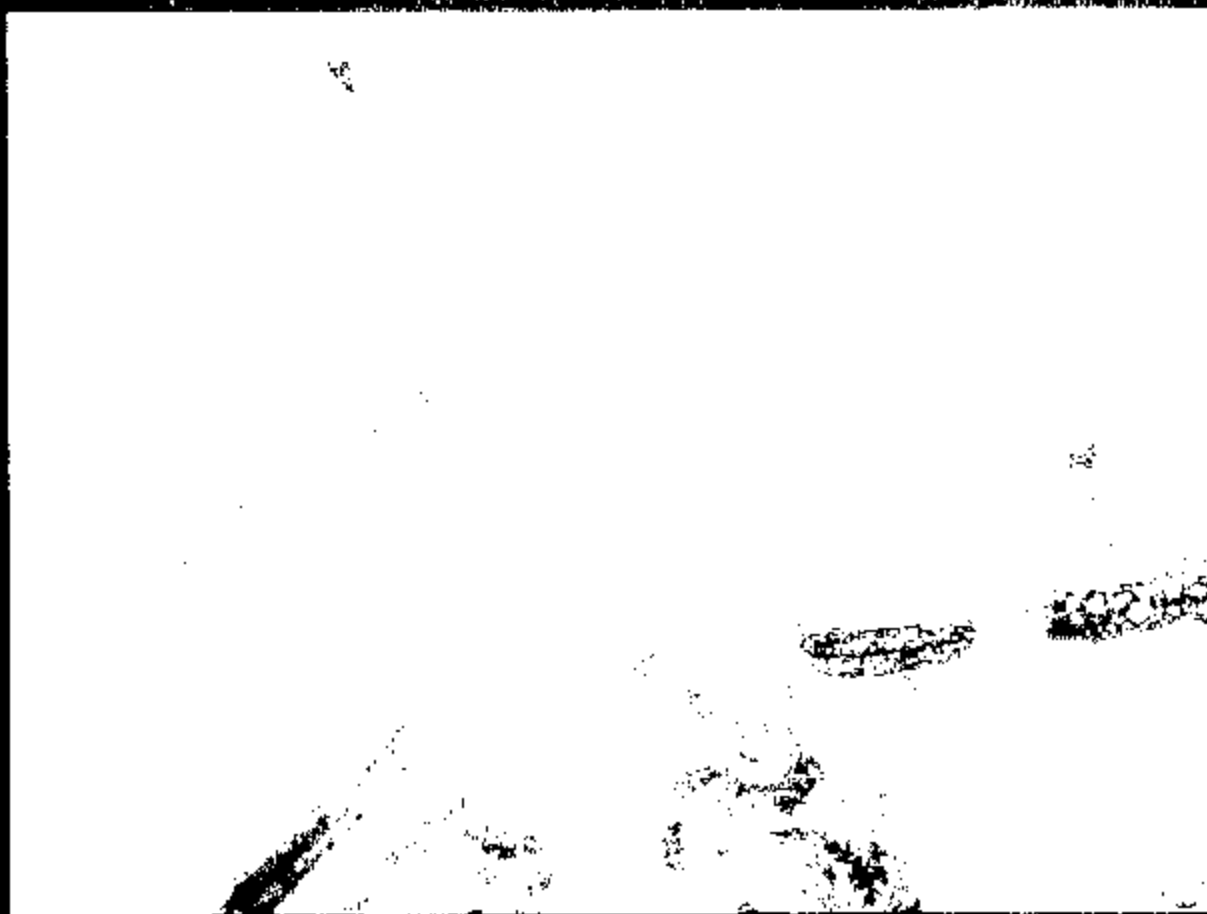


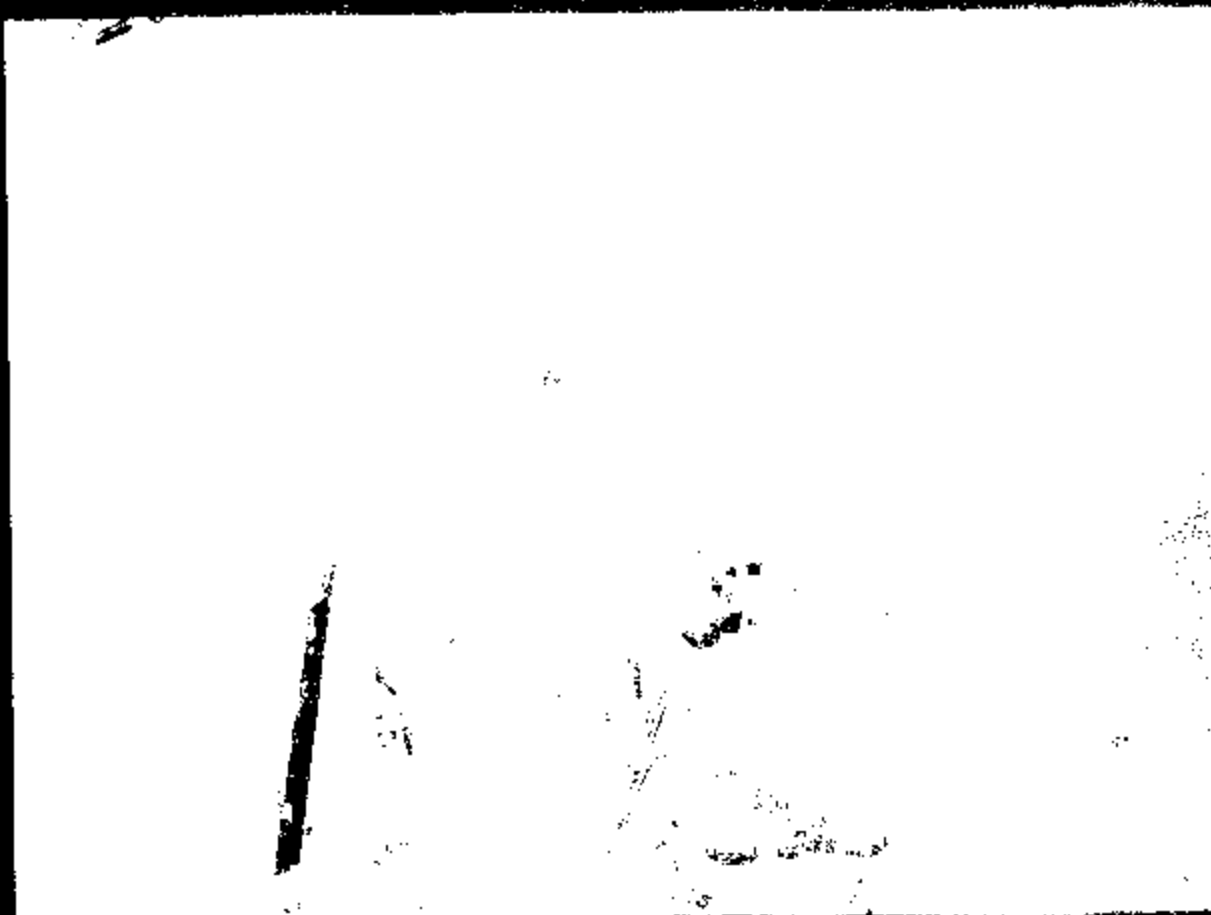


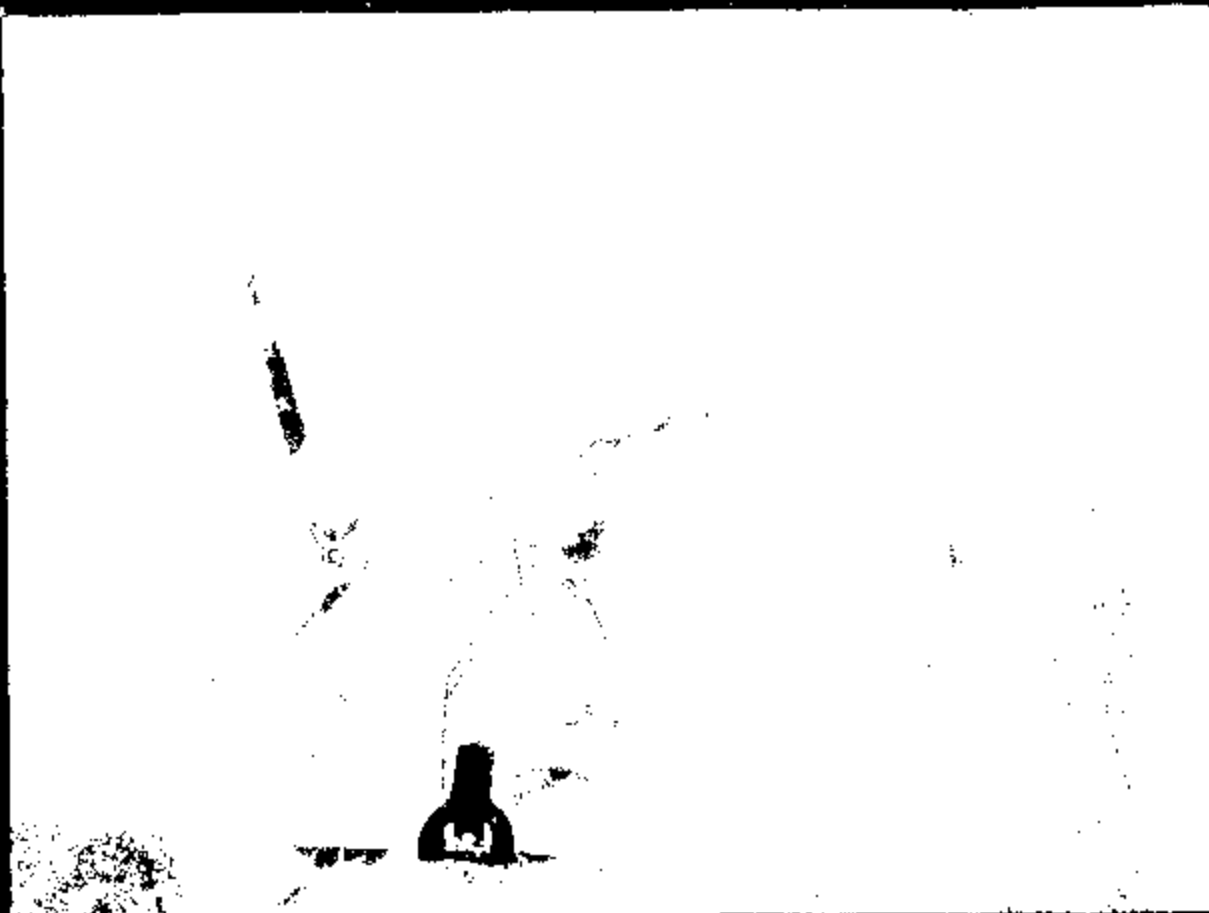


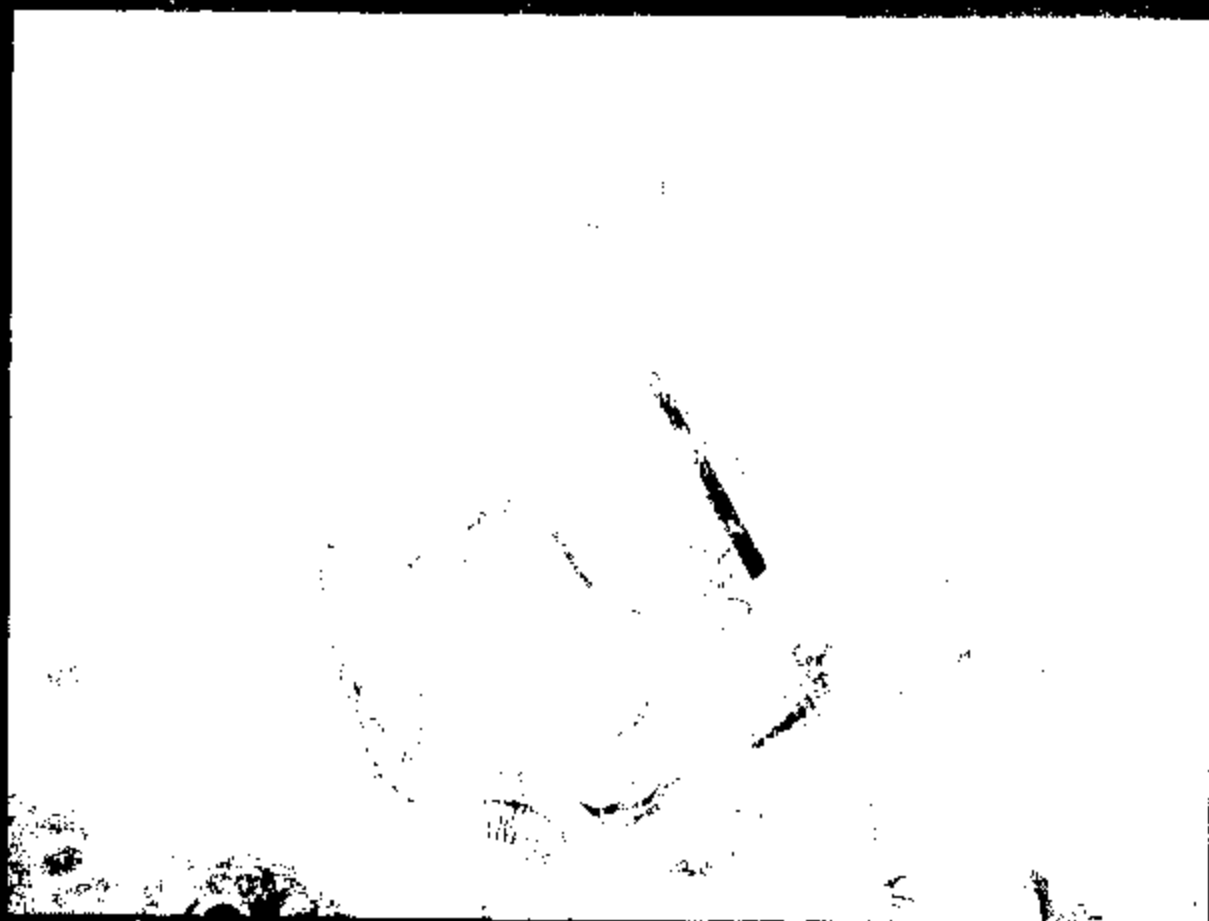












SOLD TO
FRANK COPE
119 MILLBROOK DR.
GREENVILLE SC 29617

• VEH. INFO.
GREENGLASS DOWN CAR
AGE 1/27/477

DESCRIPTION	QTY	RATE	AMOUNT
SERP. BELT	1	38.95	38.95
UPPER RADIATOR HOSE	1	17.85	17.85
ANTIFREEZE/COOLANT		28.00	28.00
ENVIRONMENTAL WASTE CHARGE		5.00	5.00
LABOR COOLING SYSTEM FLUSH, REPLACE SERP. BELT, & INSTALL UPPER RADIATOR HOSE.	2	65.00	130.00
EXLER ARM	1	98.95	98.95
LABOR INSTALL EXLER ARM		32.50	32.50
2 WHEEL ALIGNMENT		48.95	48.95
TAX		5.00%	

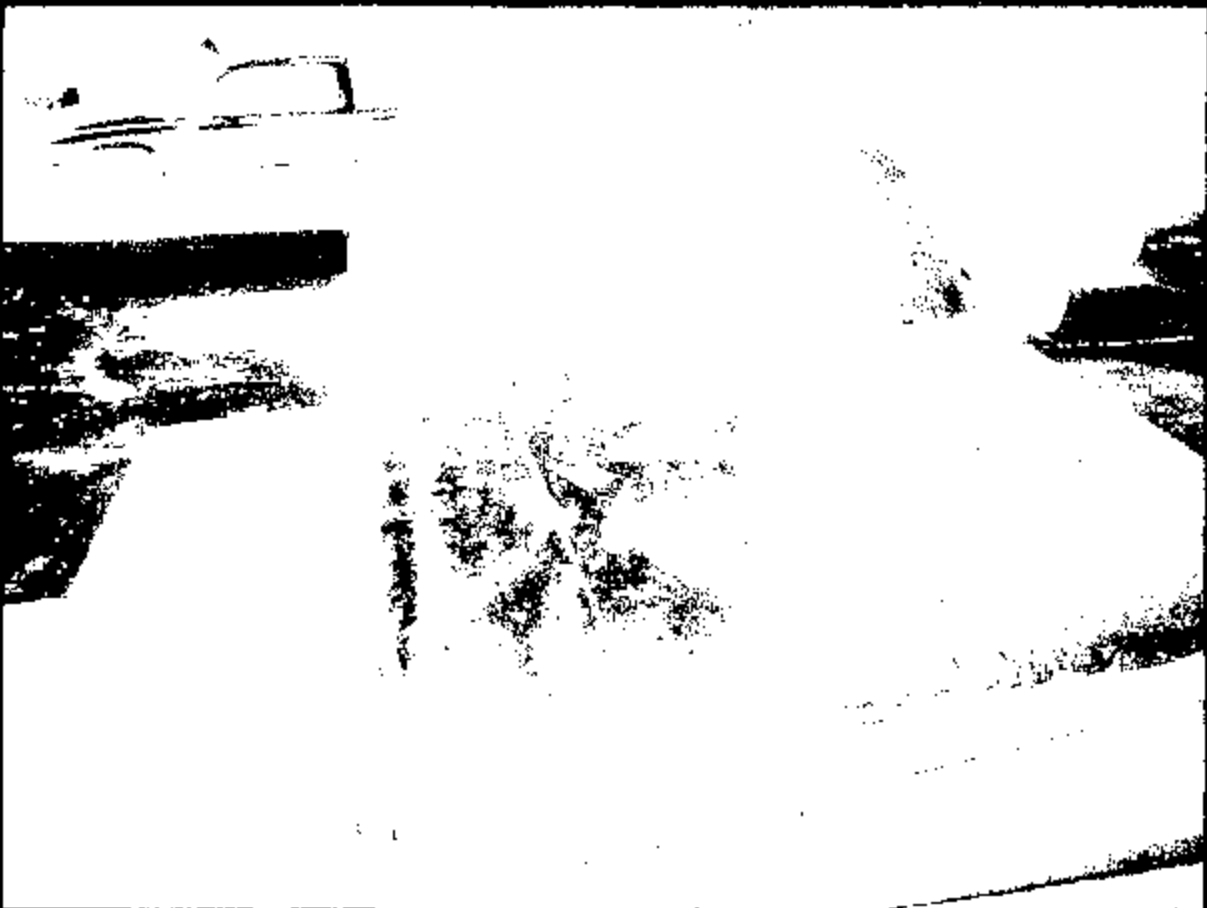
DL 8.29.02

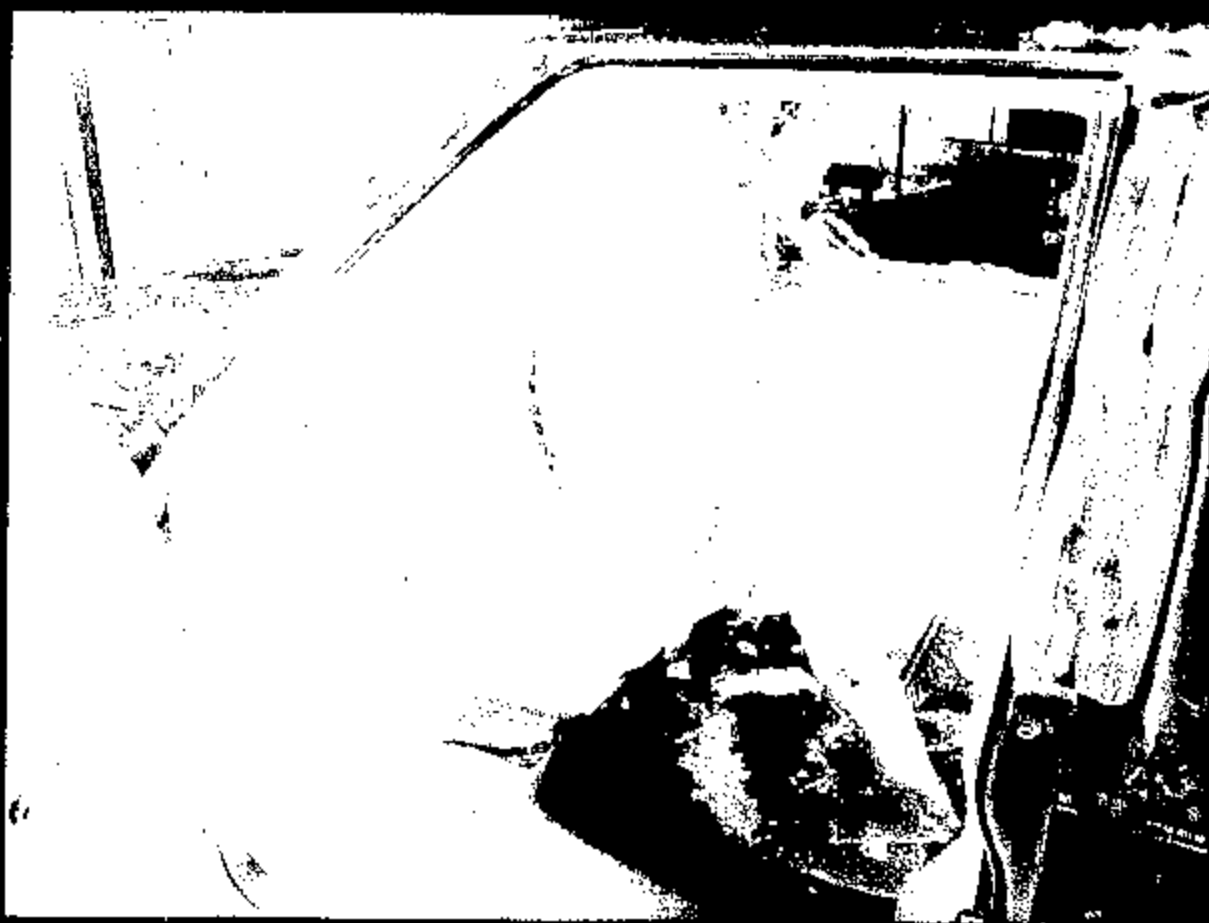
<p>Thank you for your business.</p>		<p>Total</p>	<p>873.14</p>
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DATE CREATED: 2002-09-24 09:03:26

DESCRIPTION:



DATE CREATED: 2002-09-24 09:03:42

DESCRIPTION:



DATE CREATED: 2002-09-24 09:03:16

CRPTION:



DATE CREATED: 2002-09-24 09:03:34

DESCRIPTION:

581-8043-1989-61

RECORDED STATEMENT

September 12, 2002

Re: Our Member : [REDACTED]
Our Claim Number : 49 36 99-581-8045-61
Date of Loss : 08 28 2002

THIS IS CHRIS ROOS I'M TAKING A RECORDED INTERVIEW UH THIS DAY AND IT IS CURRENTLY THE 29TH AUGUST AND THE TIME NOW IS APPROXIMATELY 9:01 AM I'M CALLING FROM 1-800-531-8222 EXTENSION 44802 I'M GOING TO BE TAKING A RECORDED INTERVIEW WITH OUR NAMED INSURED MR COTE C-O-T-E

A. THAT'S COTE

Q. COTE

A. YEAH

Q. OKAY NOT TO BE CONSTRUED AS AN EXAMINATION UNDER OATH DO YOU UNDERSTAND THAT THIS IS A RECORDED INTERVIEW

A. RIGHT

Q. DO I HAVE YOUR PERMISSION AND CONSENT TO DO SO

A. SURE

Q. PLEASE TELL ME WHAT TELEPHONE NUMBER THAT YOU ARE SPEAKING FROM

A. UH NI ... 864 962 WALLA (SOUNDS LIKE)

Q. 9677 IS WHAT YOU GAVE ME

A. 9

Q. EARLIER

A. 677

P3

0002-828 21000

Q. THANK YOU SIR UH PLEASE UH PRONOUNCE YOUR FULL NAME AND SPELL YOUR LAST

A. OKAY THIS IS MY NAME IS FRANCIS COTE AND THE LAST NAME IS SPELLED C-O-T-E

Q. AND YOUR AGE

A. I'M 69

Q. OKAY AND YOUR MARITAL STATUS

A. MARRIED

Q. AND UH ANY SEPARATION OR DIVORCE PENDING

A. NO

Q. AND YOUR SOCIAL SECURITY NUMBER

A. IT'S 251 60 5561

Q. AND YOUR CURRENT UH ADDRESS WHERE WHERE THIS OCCURRED

A. 119 MULLINAX DRIVE THAT'S M-U-L-L-I-N-A-X DRIVE GREENVILLE SOUTH CAROLINA 29607

Q. ARE YOU EMPLOYED SIR

A. UH I'M RETIRED BUT I HAVE A SMALL WORK I WORK TWO DAYS A WEEK AT A PART TIME JOB

Q. AND WHERE IS THAT PLEASE

A. AT PEACE DENTAL LAB

Q. OKAY UM AND WHAT DO YOU DO THERE

A. I JUST COURIER JUST UH DELIVER AND PICK UP DENTURES

Q. OKAY UM WHAT'S YOUR DO YOU HAVE AN ANNUAL INCOME

A. UH YES I'M RETIRED MILITARY I'M ALSO RETIRED POSTAL MY TOTAL NET MONTHLY INCOME IS UH A LITTLE OVER \$3400 AND I DON'T KNOW HOW THAT WORKS OUT FOR ANNUALLY IT'S PROBABLY WHAT 36 37,000

Q. MMM HUH

A. PLUS I MAKE ANOTHER ADDITIONAL PROBABLY FOUR PART TIME SO PROBABLY AROUND 40,000

Q. OKAY ALL RIGHT AND UM YOU HAVE A A BUSINESS PHONE NUMBER OR ANYTHING WHERE WE COULD REACH YOU IF NEED BE OR

A. WELL I'M REALLY THERE THAT OFTEN BUT UH I USE I HAVE MY CELL PHONE ON ALL THE TIME WHEN I'M

Q. OKAY

A. DOING THE COURIER WORK SO YOU CAN REACH ME ON MY CELL PHONE ALL THE TIME THE SAME NUMBER

Q. ALL RIGHT

A. I JUST GAVE YOU EARLIER

Q. ALL RIGHT THANK YOU SIR HAVE YOU EVER FILED FOR BANKRUPTCY

A. NO

Q. AND IS THERE A MORTGAGE ON THE HOME

A. A SMALL MORTGAGE YEAH ABOUT \$12,000 LEFT ON THE MORTGAGE

Q. AND DO YOU KNOW WHO THE MORTGAGE IS WITH

A. IT'S WITH BB&T

Q. OKAY AND THAT'S BRANCH BANKING AND TRUST

A. YEAH

Q. OUT OF GREENVILLE

A. I BELIE... YEAH I BELIEVE THAT'S THE NAME

Q. OKAY IS THE HOME A IS IT A ONE STORY OR TWO STORY

A. IT'S A ONE STORY RANCH

Q. OKAY AND THE AGE

A. IT WAS BUILT IN 1968 SO THAT MAKES IT WHAT 34

Q. MMM HUH

A. YEARS OLD

Q. ALL RIGHT AND IS THE IS IT A A ON A CRAWLSPACE OR SLAB

A. UH IT'S PARTLY CRAWLSPACE AND UH PARTLY SLAB

Q. MMM HUH

A. IT'S UH MOSTLY CRAWLSPACE AND THEN ONE ROOM IS SLAB

Q. AND WHAT KIND OF FAÇADE DO YOU HAVE ON THE

A. WHAT KIND OF WHAT NOW

Q. FAÇADE IS IT BRICK OR

A. BRICK

Q. IT'S BRICK

A. IT'S BRICK

Q. FULL SOLID BRICK

A. FULL BRICK

Q. OKAY ANY BASEMENT OR ANYTHING NO BASEMENT

A. NO BASEMENT

Q. OKAY UH CITY WATER AND SEWAGE

A. CITY WATER AND SEWAGE

Q. UH CABLE

A. CABLE TV

Q. YEAH

A. YES

Q. OKAY AND PHONE

A. PHONE

Q. WHAT DO YOU FOLKS NORMALLY SPEND IN GROCERIES A WEEK

A. OH BOY UH MAYBE A HUNDRED \$125 MAYBE

Q. OKAY

A. A WEEK

Q. HOW MANY IN YOUR FAMILY

A. TWO

Q. JUST YOUR HU ... UH WIFE AND

A. WIFE AND MYSELF

Q. WHAT'S YOUR WIFE'S NAME

A. BETTY

Q. OKAY NO NO CHILDREN OR

A. NO CHILDREN LIVING

Q. ANY PETS

A. WITH US NOW ANY WHAT NOW NO PETS

Q. PETS

A. NO

Q. AND IS YOUR HOME IN ITS PRESENT CONDITION LIVABLE

A. UH NOT IN THE WAY IT IS NOW NO THERE'S NO POWER NO GAS AND IT'S UH
QUITE A LOT OF SMOKE DAMAGE

Q. OKAY WHERE ARE YOU PRESENTLY STAYING

A. I'M STAYING WITH MY SON (INAUDIBLE)

Q. DOES HE LIVE IN CLOSE PROXIMITY

A. WITHIN ABOUT 15 MINUTES YEAH

Q. OKAY

A. THE PHONE NUMBER I GAVE YOU IS WE'RE WE'RE AT HIS HOME I'M AT HIS HOME NOW

Q. OKAY ARE YOU INCURRING ANY CHARGES STAYING WITH HIM

A. NOT TODAY BUT I CAN'T STAY HERE LONG BECAUSE THEY JUST MOVED HERE UH THREE WEEKS AGO AND THEY HAVEN'T GOT BUT ONE BEDROOM SET UP YET AND UH WE'RE USING IT AND THEY HAVE TO SLEEP ON THE COUCH SO WE NEED TO WE NEED TO GET A PLACE TO STAY

Q. OKAY

A. AS SOON AS WE CAN

Q. ALL RIGHT ALL RIGHT AND HOW MANY IN YOUR PRESENT HOME UH UH HOW MANY BEDROOMS

A. IN MY (SOUNDS LIKE TAPE MOMENTARILY GOES BLANK) HELLO

Q. YES SIR

A. OKAY UH SOMETHING WENT BEEP THERE FOUR BEDROOMS

Q. OKAY AND HOW MANY BATHS

A. TWO

Q. OKAY A LIVING ROOM DINING ROOM

A. THAT KEEPS BEEPING WHAT IS THAT

Q. I DON'T HEAR IT ON MY END SIR

(VOICE IN BACKGROUND) CALL WAITING

A. OH IT'S CALL WAITING SOMEBODY'S TRYING TO CALL IN

Q. OKAY UH

A. {INAUDIBLE}

Q. LIVING ROOM DINING ROOM

A. THERE'S A LIVING ROOM DINING ROOM

Q. KITCHEN

A. A KITCHEN

Q. FAMILY ROOM

A. UH AN OFFICE ROOM AND A DEN FAMILY ROOM

Q. AND DO YOU HAVE AN ATTACHED GARAGE

A. UH YES

Q. IS IT A

A. UH

Q. TWO CAR

A. IT'S A IT'S ACTUALLY YOU KNOW IT'S IT'S LISTED AS THREE CAR BUT IT'S A
IT'S AN OPEN ONE OPEN GARAGE THAT THAT'S LIKE A BETWEEN THE THE
CLOSED GARAGE AND THE THE HOUSE IT'S LIKE A BIG OPEN GARAGE WHICH
IS UM

Q. DO YOU HAVE DOORS ON IT

A. THERE'S NO DOORS ON THE FRONT NO IT'S GOT

Q. OKAY

A. THREE SIDES BUT NO DOOR IN THE FRONT (INAUDIBLE)

Q. IT'S KIND OF LIKE AN ATTACHED CARPORT SO TO SPEAK THEN I GUESS ON A
FRAME

A. YEAH

Q. (INAUDIBLE)

A. AND THEN THERE'S A GARAGE ATTACHED TO THAT ON THE ON THE END OF
IT THERE'S A THERE'S A REGULAR GARAGE WITH A DOOR AND EVERYTHING

Q. MMM HUH

A. SO IT'S LIKE A YEAH I GUESS YOU'D CALL IT A A CARPORT YEAH

Q. OKAY

A. BUT IT'S ALL BUILT YOU KNOW LIKE A REGULAR BUILDING IT'S JUST THAT THERE'S NO DOOR ON THE FRONT

Q. OKAY AND THE GARAGE THAT'S BEHIND IT IT'S ATTACHED AS WELL

A. YEAH

Q. OKAY

A. IT'S ALL ONE UNIT

Q. WHICH WHICH DIRECTION DOES YOUR HOUSE FACE

A. (SIGH) MY HOUSE FACES YOU MEAN NORTH SOUTH EAST AND WEST

Q. YES UH HUH

A. UH JEEZ I THINK IT'S EA... NORTHEAST

Q. OKAY AND IS IT KIND OF LIKE AN L SHAPED AFFAIR WHERE WHERE THE GARAGE OUT THE BACK

A. NO IT'S ONE LONG ONE LONG UH UNIT IT'S ALL ONE LONG LINE JUST LIKE A

Q. OKAY

A. A RECTANGLE

Q. OKAY AND THE GARAGE WOULD BE ON THE EAST

A. ON THE UH

Q. OR ON THE RIGHT HAND

A. THE

Q. SIDE

A. SOUTHEAST SIDE YEAH

Q. OKAY UH NO VACANCIES THERE I MEAN YOU LIVE THERE

A. YEAH WE LIVE THERE

Q. HAVE NEVER HELD

A. {INAUDIBLE}

Q. FOR RENT

A. OH IT DID WE RENTED IT FOR A FEW MONTHS WHEN I WAS IN THE SERVICE AND BACK IN THE 1970'S BUT THAT WAS JUST FOR JUST FOR A SHORT PERIOD

Q. HOW LONG HAVE YOU LIVED IN THE HOUSE

A. SINCE WE BUILT IT IN 1968 EXCEPT FOR THAT ONE ONE YEAR PERIOD THAT WE WERE DOWN IN WARNER ROBINS GEORGIA WHILE I WAS IN THE SERVICE

Q. DO YOU RUN ANY KIND OF A BUSINESS OUT OF YOUR HOME

A. NO

Q. OKAY UM AND YOUR WIFE'S NAME IS BETTY

A. BETTY

Q. AND HER AGE

A. 68

Q. OKAY IS SHE EMPLOYED

A. NO

Q. OKAY SHE WORK UH UH SO SHE HAS NO UH PARTICULAR INCOME

A. NO

Q. OKAY

A. JUST HER SOCIAL SECURITY

Q. AND HAS SHE EVER FILED FOR BANKRUPTCY

A. NO

Q. OKAY ANY EX SPOUSES IN THE PICTURE

A. NO

Q. OKAY

A. NO 49 YEARS WE'RE STILL THE SAME PEOPLE TOGETHER HA HA HA

Q. THAT'S GREAT

A. YEAH

Q. AND NO DEPENDENT CHILDREN LIVING THERE

A. NO DEPENDENT CHILDREN

Q. DOES ANYONE IN THE HOUSE SMOKE

A. MY WIFE SMOKES

Q. OKAY OKAY AND YOU SAY YOU HAVE ABOUT 12,000 ON YOUR MORTGAGE

A. 12,000 YEAH

Q. AH

A. I CHECKED IT THE OTHER DAY IT WAS AROUND \$12,002 SOMETHING LIKE THAT

Q. ABOUT HOW MANY SQUARE FOOT OF HOME DO YOU HAVE

A. IT'S RIGHT AT 3,000

Q. OKAY AND ONE STORY COMP SHINGLED ROOF

A. SHINGLED ROOF

Q. ALL RIGHT AND UM YOU UH DO YOU KNOW ABOUT WHAT THE HOUSE IS VALUED AT OR

A. THE UH THE UH THE UH IT IS THEY JUST JACKED UP THE LAST YEAR THEY JUST GAVE US A NEW APPRAISAL ON THE THE PROPERTY TAX APPRAISAL WAS 158,000

Q. MMM HUH

A. BUT UH THAT WAS A THEY JUST DID THAT AND IT WAS BEFORE THAT IT WAS APPRAISED AT ABOUT 140

Q. AND DID YOU

A. {INAUDIBLE}

Q. YOU HAD THE HOUSE BUILT NEW

A. YES

Q. OKAY UH EVER BEEN LATE IN PAYMENTS

A. NO

Q. OKAY EVER BEEN FORECLOSED ON

A. NO

Q. EVER BEEN IN ARREARS

A. NO

Q. ANY SECOND MORTGAGE

A. GOT AN EQUITY LOAN

Q. AND HOW MUCH IS THAT FOR

A. OH RIGHT NOW THERE'S ABOUT 19,000

Q. AND WHAT WAS THAT FOR

A. IT WAS A 25,000 EQUITY LOAN

Q. AND FOR HOME IMPROVEMENTS OR

A. IT WAS USED ORIGINALLY FOR HOME IMPROVEMENT BUT I ALSO BEEN USING IT EVER SINCE FOR YOU KNOW TRAVELING AND STUFF LIKE THAT SO WE KEEP UH KIND OF A BALANCE

Q. MMM HUH

A. THAT WE DON'T UH IT'S A RUNNING BALANCE IN EQUITY SO WE

Q. OKAY

A. USE IT WHEN WE NEED IT WE HAVEN'T USED IT FOR A WHILE BUT

Q. WELL THE HOUSE IN ITS UH UH GENERAL CONDITION PRIOR TO THE LOSS WAS IT

A. IT WAS VERY GOOD

Q. OKAY ANY DEFICIENCIES NO... NOTED MECHANICALLY OR OTHERWISE

A. NO

Q. ANY RECENT REPAIRS OR RENOVATIONS

A. N... NOPE NOT RECENT

Q. ANY ELECTRICAL PROBLEMS

A. N... NOPE

Q. ANY CODE VIOLATIONS THAT YOU KNOW OF

A. NOT THAT I KNOW OF

Q. OKAY UH ARE THERE ANY FLAMMABLE LIQUIDS STORED IN THE HOUSE OR GARAGE

A. WELL THE ONLY THING I HAVE THAT WOULD BE FLAMMABLE WOULD BE UH I KEEP A LITTLE UH GALLON CONTAINER FOR MY UH BL... BLOWER

Q. MMM HUH

A. IT'S GOT UH OIL OIL AND GAS MIXED IN THERE IT'S ABOUT OH IT'S PROBABLY UM THERE WAS PROBABLY A PINT OR TWO LEFT IN THERE AND IT WAS IN THE GARAGE

Q. DO YOU STORE MOST OF YOUR UH YARD EQUIPMENT STUFF UH IN A LIKE A UTILITY SHED OR SOMETHING

A. WELL I HAVE ANOTHER I HAVE A SHOP WHICH IS DOWN BELOW MY HOUSE WHICH DIDN'T GET DAMAGED AND I KEEP ALL MY STUFF DOWN

Q. IT

A. THERE

Q. DID NOT GET DAMAGED

A. NO

Q. OKAY AND THAT'S WHERE YOU KEEP MOST OF YOUR TOOLS

A. THAT'S WHERE I KEEP EVERYTHING YEAH

Q. OKAY

A. ALL MY TOOLS AND LAWNMOWERS AND ALL THAT STUFF

Q. UH YOU SAID YOU DID NOT HAVE ANY PETS UM

A. NO NO PETS

Q. DOORS AND WINDOWS LOCKED AT THE TIME OF THE FIRE

A. UH NO IT WAS WELL THE BACK DOOR WAS OPEN BECAUSE WE WERE THERE WE WERE JUST STAYING THERE WE WERE JUST UH FIXING TO GET IN FOR A NI... NICE COOL EVENING OF WATCHING TV WHEN WE SAW THE FIRE

Q. OKAY DO YOU HAVE A

A. THROUGH THE DOOR THAT WAS OPEN (INAUDIBLE) CLOSED BUT I MEAN IT WAS THE GLASS DOOR SO WE COULD SEE THROUGH IT

Q. MMM HUH OKAY UM DO YOU HAVE A SECURITY SYSTEM OR OR UH

A. NO

Q. ALARM OR ANYTHING

A. I GOT FIRE ALARMS

Q. OKAY ARE THEY HARD WIRED OR BATTERY OR

A. BATTERY

Q. AND

A. THEY WENT OFF

Q. ARE THEY MONITORED BY ANY COMPANY

A. NO

Q. OKAY DOES ANYBODY ELSE HAVE SETS OF KEYS TO THE HOUSE

A. MMM JUST ME AND MY WIFE

Q. OKAY ALL RIGHT

A. NOW I GOT ALL THE KEYS NOW I GOT EM ALL HERE BUT SO THERE MAY BE I MAY LET MY SON HAVE A SET OF KEYS BUT THERE WE'VE BASICALLY JUST ME AND MY WIFE HAVE THE KEYS

Q. OKAY HAS UH

A. AND I THINK SHE LOST HERS IN THE FIRE CAUSE I THINK HER KEYS ARE IN THE CAR

Q. UH WHEN DID THIS FIRE OCCU ... UH OCCUR

A. WE NOTICED IT IT WAS IT STARTED UN ... IN THE GARAGE UNDER THE CAR THE THE CAR IS WHAT CAUSED THE FIRE

Q. MMM HUH

A. I DON'T KNOW IF THEY YOU KNEW THAT OR

Q. WELL I'M WE'LL GET TO THAT HERE

A. BUT IT WAS ABOUT

Q. (INAUDIBLE)

A. UH A LITTLE AFTER SEVEN O'CLOCK YESTERDAY EVENING

Q. MMM HUH AND OKAY AND WHO DISCOVERED IT

A. MY WIFE

Q. OKAY AND UH WHERE HOW DID SHE HAPPEN TO NOTICE WHAT WAS

A. WELL WE WHEN OUR DEN THE WAY OUR DEN IS THE DEN IS THE THE ROOM THAT'S THE CAR IS ATTACHED TO

Q. MMM HUH

A. AND WE HAVE A A BIG GLASS DOOR THAT'S YOU KNOW BETWEEN THE GARAGE AND THE AND THE DEN

Q. MMM HUH

A. SO WE CAN SEE OUT THROUGH THAT DOOR

Q. MMM HUH

A. (COUGHS) EXCUSE ME AND WHEN SHE WAS SITTING DOWN TO WATCH TV WHICH IS FACING THAT WAY SHE SAID SHE SAID SHE THOUGHT SHE SAW A LIGHT UNDER THE CAR

Q. MMM HUH

A. (CLEARS THROAT) EXCUSE ME I THINK I INHALED A LOT OF SMOKE YESTERDAY AND UM AND THEN JUST UH SHE SAID HONEY THERE'S A LIGHT UNDER THE CAR AND I SAID WELL I CAN'T IMAGINE WHAT THAT IS AND JUST ABOUT A SECOND OR TWO LATER SHE SAID I THINK IT'S A FIRE AND THEN SO I RAN OUT THERE AND SURE ENOUGH IT WAS BURNING UNDER THE CAR AND THEN IT ALL THAT'S WHEN ALL HELL BROKE LOOSE AND I TRIED TO GET THE KEYS AND I GRABBED HER KEYS AND AND CAUSE MINE WERE BACK IN THE BEDROOM AND I TRIED TO GET THE CAR STARTED TO MOVE IT OUT OF THE GARAGE AND IT WOULDN'T START OF COURSE UH SOMETHING MUST HAVE BEEN BURNING SINCE I STOPPED IT I GUESS I DON'T KNOW BUT ANYWAY IT WOULDN'T START AND BY THAT TIME IT WAS REALLY STARTING TO GO AND AND THERE WAS A LOT OF BLACK SMOKE AND FIRE AND SO WE I JUMPED OUT OF THE CAR AND AND UH RAN AND GOT THE HOSE AND I STARTED WATERING THINGS DOWN TO TRY TO KEEP IT FROM BURNING THE HOUSE DOWN

Q. MMM HUH

A. AND MY NEIGHBOR CAME OVER WITH HIS FIRE EXTINGUISHERS AND WE TRIED TO U... WE USED THAT ON IT UH BUT THAT DIDN'T SLOW IT DOWN AT ALL AND AND OF COURSE IN THE MEANTIME AS SOON AS I AS SOON AS I NOTICED IT WAS A FIRE WHEN MY WIFE SAID IT WAS A FIRE I TOLD HER GO AHEAD AND CALL 911 RIGHT AWAY SO SHE

Q. MMM HUH

A. CALLED EM RIGHT AWAY BEFORE I DID ANYTHING SHE ALREADY

Q. MMM HUH

A. HAD UH AND UH SO THEY WERE OUT THERE UH WITHIN FIVE OR TEN MINUTES

Q. MMM HUH

A. AND UH SO THEY SAVED THE HOUSE

Q. MMM HUH

A. SO WE L... WE JUST LOST THE GARAGES AND THE TWO CARS OR THE CAR AND THE TRUCK

Q. TELL ME A LITTLE BIT ABOUT UH I GUESS THERE WAS SOME VERBIAGE ABOUT UH HAD HAD YOU HAD THE CAR IN FOR REPAIRS OR

A. YEAH YEAH

Q. TELL ME

A. {INAUDIBLE} {INAUDIBLE}

Q. ABOUT THAT PLEASE

A. OKAY UH THE PLACE IS CALLED MAULDIN (SOUNDS LIKE) TIRE IT'S A UH

Q. IS IS THAT M-O-L-D-U-N

A. M-A-U-M-A-U-L MAULDIN {INAUDIBLE} M-E-A M-A-U-L-D-I-N MAULDIN

Q. UH HUH MAULDIN

A. IT'S MAULDIN

Q. TIRE

A. TIRE IT'S A IT'S A GARAGE AND A TIRE STORE

Q. MMM HUH

A. AND UH MY NEXT DOOR NEIGHBOR IS THE FATHER OF THE BOY THAT OWNS THE PLACE

Q. MMM HUH

A. AND WE'RE WE'RE GOOD FRIENDS

Q. MMM HUH

A. SO WHEN WHEN I NEEDED TO GET UH SOME WORK DONE ON MY CAR CHARLIE HIS NAME IS CHARLIE MY NEIGHBOR

Q. MMM HUH

A. AND SO HE UH SAID HE'D TAKE MY CAR DOWN THERE YOU KNOW AND THEN BRING IT BACK FOR ME

Q. WHAT DID YOU HAVE DO HAVE DONE TO IT

A. OKAY I HAD THE I HAD THE CAR INSPECTED ON MONDAY BY THE LINCOLN PLACE THAT I

Q. MMM HUH

A. THAT SERVICES MY CAR ALL THE TIME

Q. MMM HUH

A. AND THEY UH I HAD IT CHECKED FOR THE 25 POINT INSPECTION CAUSE WE'RE FIXING TO MAKE A TRIP FRIDAY

Q. MMM HUH

A. AND THEY GAVE ME A LIST OF THINGS THAT NEEDED TO BE DONE YOU KNOW FOR THAT SHOULD BE DONE FOR JUST BE SAFE FOR THE TRIP

Q. MMM HUH

A. SO I TOLD CHARLIE YOU KNOW THAT IF HIS SON COULD TAKE CARE OF THAT AND HE SAID SURE SO HE PICKED THE CAR UP WEDNESDAY MORNING

Q. WHAT YEAR CAR IS IT

A. IT'S A 93 LINCOLN

Q. MMM HUH

A. TOWN CAR

Q. MMM HUH

A. AND TOOK IT DOWN TO HIS SON'S SHOP AND THEY PUT A NEW SERPENTINE BELT THEY FLUSHED AND UH REFILLED THE RADIATOR THEY PUT A NEW UPPER HOSE AND THEY PUT A NEW TIE ROD

Q. MMM HUH

A. AND {INAUDIBLE} ON IT AND THAT WAS ALL THEY DID

Q. A TIE ROD OKAY

A. HUH

Q. A NEW TIE ROD OKAY

A. YEAH

Q. MMM HUH

A. A NEW TIE ROD ON I THINK THE LEFT SIDE

Q. MMM HUH

A. AND THEN HE BROUGHT THE CAR BACK AROUND AND I WAS AT WORK SO HE BROUGHT IT BACK ABOUT I THINK IT WAS AROUND 1:30 OR TWO O'CLOCK SOMETIME EARLY AFTERNOON MY WIFE SAID

Q. MMM HUH

A. AND THEN

Q. DID HE PARK IT IN THE GARAGE THEN OR

A. HE PARKED IT IN THE GARAGE YEAH AND THEN UH I DIDN'T COME HOME TILL ABOUT UH OH IT WAS ABOUT A LITTLE AFTER FOUR I THINK WHEN I GOT HOME AND UH

Q. WHERE HAD YOU BEEN

A. I HAD BEEN WORKING

Q. MMM HUH

A. AT MY JOB AT UH PEACE LAB

Q. MMM HUH

A. AND THEN UH THE CAR JUST SAT THERE I DIDN'T USE IT AND THEN ABOUT SIX UH 6:30 I HAD TO GO DOWNTOWN AND UH I ALSO WANTED TO DRIVE THE CAR AND MAKE SURE IT WAS OKAY YOU KNOW

Q. MMM HUH

A. SO I WENT DOWNTOWN IT'S AN 18 OR 16 TO 18 MILE ROUNDTrip

Q. MMM HUH

A. AND I NOTICED ON THE WAY DOWNTOWN AND BACK THAT THE CAR WOULD STALL ON THIS WHEN I COME TO A STOP SIGN YOU KNOW

Q. MMM HUH

A. OR A RED LIGHT IT WOULD STALL IT WOULD

Q. MMM HUH

A. WOULD SHUT OFF BUT I COULD CRANK RIGHT BACK UP AND THEN IT WAS FINE IT RAN GOOD I MEAN IT WAS DIDN'T WASN'T SKIPPING OR ANYTHING BUT IT WAS EVERY TIME I'D COME TO A STOP SIGN IT WOULD STOP

Q. MMM HUH

A. SO I HAD TO CRANK IT UP BUT

Q. WOULD IT DIE OUT

A. YEAH IT JUST DIED OUT YOU KNOW WHEN

Q. MMM HUH

A. I COME TO AN IDLE AND STOP IT WOULD JUST DIE OUT SO WHEN I GOT HOME IT WAS ABOUT SEVEN SOMEWHERE AROUND THERE

Q. MMM HUH

A. I UH PULLED IT UP IN IN MY DRIVEWAY AND I GOT OUT AND IT WAS OUT IT WAS OUT OF THE GARAGE THEN

Q. MMM HUH

A. I JUST STOPPED OUTSIDE THE GARAGES AND I OPENED THE HOOD SO I YOU KNOW SO I COULD SEE IN THE DAYLIGHT

Q. MMM HUH

A. OPENED THE HOOD UP AND I LOOKED UNDER THERE AND I DIDN'T SEE ANYTHING THERE NOTHING WAS DRIPPING OR LEAKING OR ANYTHING LIKE

THAT AND AND UH I RUN THE THROTTLE UP A COUPLE TIMES AND IT SEEMED TO BE OKAY YOU KNOW

Q. MMM HUH

A. EVERYTHING WAS FINE IT WAS IDLING GOOD AND I THINK ONE TIME I RAN IT UP A LITTLE BIT AND I THINK UH YEAH IT DID STALL OUT ONE TIME WHEN I WAS DOING THAT AND I CRANKED IT BACK UP AND IT WOULDN'T DO IT AGAIN SO

Q. MMM HUH

A. I DROVE IT INTO THE GARAGE AND SHUT IT OFF AND UH WENT IN THE HOUSE AND I CALLED CHARLIE AND I SAID CHARLIE I SAID I NEED TO HAVE THE CAR PUT BACK IN THE SHOP SO THEY COULD LOOK AT IT CAUSE I SAID IT'S STALLING AND HE SAID OH YEAH WELL JUST BRING IT IN YOU KNOW WE'LL ABOUT SEVEN O'CLOCK TH... THIS MORNING I COULD BRING IT IN AND THEY'D TAKE A LOOK AT IT

Q. MMM HUH

A. WELL HA DIDN'T HAPPEN CAUSE THE CAR

Q. DID

A. CAUGHT FIRE WITHIN A FEW MINUTES AFTER THAT THE CAR WAS BURNING SO

Q. DID YOU HAVE ANY IDEA WHAT MAY HAVE UH WHAT HAD HAPPENED OR

A. I HAVE NO IDEA I CAN'T EVEN IMAGINE AND UH

Q. STARTER OR

A. WELL IT WASN'T THE STARTER UM

Q. BATTERY

A. WELL IT WAS THE FIRE WAS ON THE OTHER OUT TO THE SIDE OF WHERE THE BATTERY IS WHERE WE SAW IT ORIGINALLY IT WAS ON THE OPPOSITE SIDE OF THE BATTERY IT WAS RIGHT UNDER THE LEFT FR... UH TIRE

Q. MMM

- A. WHERE WE SAW THIS LITTLE BALL OF FIRE IT IT APPARENTLY IT IT HAD DRIPPING GAS OR BURNING GAS OR SOMETHING CAUSE IT WAS ON THE CEMENT AND IT WAS BURNING ON THE CEMENT
- Q. WELL LET ME ASK YOU A QUICK QUESTION UM AND I'M NOT A MECHANIC BUT WHEN THEY REPLACED THAT TIE ROD WAS THAT ON THE LEFT SIDE TOO
- A. YEAH LEFT SIDE YEAH
- Q. OKAY DO YOU THINK THAT UH UH
- A. WELL YOU KNOW I DON'T
- Q. COULD IT {INAUDIBLE}
- A. WANT TO GET INTO
- Q. {INAUDIBLE}
- A. I DON'T WANT TO GET INTO WHAT I COULD THINK BECAUSE
- Q. OKAY I UNDERSTAND
- A. I HAVE NO IDEA I I
- Q. YEAH
- A. UH THERE WAS THERE WAS NOTHING WRONG WITH THE CAR WHEN I TOOK IT DOWN THERE WELL WHEN WHEN HE BROUGHT IT DOWN THERE IT RAN BEAUTIFULLY
- Q. MMM HUH
- A. IT WAS A PERFECT RUNNING CAR AND THEN WHEN IT CAME BACK IT WASN'T RUNNING GOOD
- Q. MMM HUH WELL DID IT FEEL LIKE
- A. NOW THAT'S ALL
- Q. THERE WAS ANY
- A. I KNOW
- Q. WELL DID IT FEEL LIKE WHEN IT WAS STALLING OUT WAS IT ANYTHING LIKE IN THE BRAKES LIKE IT WAS TRYING TO PULL DOWN ON ITSELF OR

A. NO THE BRAKES WERE FINE

Q. OKAY

A. AND UM IT WOULD JUST WHEN YOU'RE DRIVING ALONG YOU KNOW EVERYTHING IS FINE AND YOU COME TO A STOP SIGN OR A STOP LIGHT AND WHEN YOU GET TO THE IDLE OR THE ENGINE STARTS TO IDLE DOWN JUST AS YOU COME TO A STOP

Q. MMM HUH

A. A COUPLE TIMES IT JUST STOPPED IT JUST SHUT OFF

Q. MMM HUH OKAY

A. AND SO I HAD TO CRANK IT BACK UP AGAIN

Q. MMM HUH

A. WHICH YOU KNOW IT'S OLD IT'S A NINE YEAR OLD CAR

Q. MMM HUH

A. YOU THINK WELL MAYBE IT'LL DO THAT SOMETIME BUT THIS ONE NEVER DID THIS CAR NEVER IT RAN ALWAYS RAN PERFECT IT NEVER DID DO ANY KIND THAT KIND OF FOOLISHNESS UNTIL HE BROUGHT IT BACK TODAY UH YESTERDAY

Q. MMM HUH

A. AND THEN THERE WAS SOMETHING DIFFERENT

Q. MMM HUH

A. IT HAD NEVER DONE THAT BEFORE SO I KNEW THERE WAS SOMETHING SOMETHING HAD GONE AWRY BUT I DIDN'T HAVE NO IDEA WHAT IT COULD BE CAUSE THE ONLY THING LIKE I SAID THEY DID WAS THE STUFF THAT THEY DID SHOULD NOT HAVE AFFECTED THE ENGINE

Q. MMM HUH

A. CAUSE THEY DIDN'T DO ANY YOU KNOW WORK ON THE CARBURETOR OR ANY I MEAN THE

Q. JUST THE BELTS

A. FUEL INJECTOR

Q. AND

A. ANYTHING LIKE THAT JUST THE BELT RADIATOR REFLUSH AND HO ... NEW HOSE AND THE TIE ROD IN SO

Q. MMM HUH

A. THERE'S NOTHING THERE IS RELATED TO THE FIRE YOU KNOW

Q. MMM HUH

A. IF THEY HAD WORKED ON THE GAS LINE OR THE FUEL PUMP YOU KNOW OR SOMETHING LIKE

Q. MMM HUH

A. THAT I COULD SAY WELL BUT THEY DIDN'T

Q. MMM HUH

A. SO WHO KNOWS I MEAN

Q. OKAY UH

A. WE CAN'T EVEN IMAGINE BUT NOW CHARLIE WAS VERY HE FELT REAL BAD ABOUT IT AND HE SAID YOU KNOW UH UH THEY GOT INSURANCE AND IF IT'S ANYTHING WAS THEIR FAULT THEY'RE THEY'RE COVERED SAID NOT TO WORRY ABOUT IT BUT I SAID SHOOT I MEAN WHO KNOWS WHAT THE PROBLEM WAS

Q. MMM HUH

A. I I YOU KNOW YOU HAVE TO THINK THAT IT WAS SOMETHING TO DO WITH THAT BUT BUT THAT'S A SPECULATION THAT I'M NOT QUALIFIED TO MAKE

Q. WAS THERE ANY OTHER VEHICLES IN THE GARAGE THAT BURNT UP

A. YEAH YEAH MY TRUCK

Q. WHAT KIND OF TRUCK DID YOU HAVE

A. A 85 NISSAN PICKUP

(MUSICAL NOISE IN THE BACKGROUND)

Q. HAS ANYBODY DISTURBED THE SCENE SINCE THIS HAS OCCURRED

A. HOLD ON JUST A SECOND I GOT A CALL ON MY CELL PHONE LET ME SEE WHO IT IS PLEASE CAN YOU HOLD CAN IT WAIT JUST A SECOND

Q. YES SIR

A. HELLO UM I'M HERE BUT I'M ON MY OTHER PHONE UH WHO'S THIS OH OKAY YEAH JOHN I'LL GET YEAH YOU AT 297575579 29700 NO UH MAULDIN'S FINE 2970089 OKAY I'LL CALL YOU BACK IN A LITTLE BIT OKAY THAT WAS THE RENTAL CAR PEOPLE

Q. OKAY

A. 0089 OKAY OKAY

Q. OKAY

A. WHERE WAS I

Q. WELL UM HAVE YOU EVER HAD YOUR HOUSE UP FOR SALE

A. NO

Q. OKAY UH ANY OTHER REAL ESTATE THAT YOU OWN

A. UH ON THAT PROPERTY I OWN THAT SHOP AND ANOTHER LITTLE SMALL OUTBUILDING

Q. OKAY

A. AND A OFFICE

Q. IT'S ALL ON THE SAME PREMISE

A. YES AND I ALSO HAVE A LITTLE PIECE OF LAND IN FLORIDA JUST LAND JUST A PIECE OF

Q. ALL RIGHT

A. LAND

Q. AND YOU HAVE YOUR ALL YOUR INSURANCE WITH USAA

A. YES

Q. AND YOU'VE BEEN WITH US HOW LONG

A. WELL FOR MY CAR OVER 40 YEARS WELL WITH YOU WITH THE HOUSE UH I THINK IT'S BEEN THREE YEARS TWO YEARS THREE YEARS I HAD ALLSTATE AND UH YOU GUYS HAD A HAD A BETTER PRICE SO I SWITCHED OVER TO YOU FOLKS I THINK IT'S THREE YEARS

Q. OKAY

A. YOU MIGHT WANT TO CHECK THAT OUT

Q. DID YOU HAVE ANY LIENS OR LOANS ON ANY OF YOUR VEHICLES WERE THEY PAID FOR

A. NO THEY WERE PAID FOR

Q. AND YOU HAD FULL COVERAGE INSURANCE ON THOSE

A. UH BOTH OF EM YEAH

Q. OKAY UM DO YOU HAVE ANY OTHER INSURANCE THAT MAY PERTAIN TO ANY OF THIS LOSS

A. NO JUST UH NO JUST MY HOMEOWNERS AND MY AUTOMOBILE

Q. OKAY

A. COVERAGE

Q. UH LET'S LET'S DESCRIBE THE THE THE DAMAGES TO THE TO THE HOUSE NOW

A. OKAY LET ME SEE HOW I CAN BEST OKAY WITH THE GARAGES IS THE MAIN PART OF THE DAMAGE

Q. MMM HUH

A. UH I WOULD SAY BOTH GARAGES ARE PRETTY WELL DESTROYED THE ROOF IS STILL INTACT BUT THE ALL THE FRAMEWORK UH BETWEEN THERE'S A WALL BETWEEN THE TWO GARAGES IS PRETTY WELL CHARRED AND BURNT OUT

Q. AND YOU HAD A LOT OF CONTENTS IN THOSE GARAGES

A. UM WELL IN ONLY IN THE ONE THAT HAD THE DOOR ON IT THAT

Q. MMM HUH

A. THAT UH HAD UM YOU KNOW HAD MY A COUPLE OF RAKES AND MY HO . . .
MY UH MY GOLF CLUBS AND UH SOME STUFF WE HAD IN THERE FOR YARD
WORK AND THINGS LIKE THAT

Q. HOW MANY SQUARE FEET DO YOU THINK THE GARAGES ENCUMFRENCE
(SOUNDS LIKE)

A. LET'S SEE ONE OF EM IS THE BIG ONE IS 20 BY 22 AND THE LITTLE ONE IS UH
22 BY ABOUT 12

Q. MMM HUH

A. SO THAT'D BE WHAT LIKE 30 ABOUT 32 FEET BY 22

Q. MMM HUH

A. IT'S ON A CONCRETE

Q. {INAUDIBLE}

A. SLAB

Q. ABOUT 700 SQUARE FEET

A. UH WHATEVER THAT COMES OUT TO YEAH

Q. HOW BOUT THE THE HOME UH THE HOUSE PROPER

A. SQUARE FOOTAGE

Q. WELL I MEAN UH WHAT KIND OF PHYSICAL DAMAGE DO YOU HAVE THEN

A. OKAY THE PHYSICAL DAMAGE TO THE HOUSE PROPER IS WELL THE WALL
THAT IS DIVIDING THE THE UH THE CARPORT IS UH PRETTY WELL SCORCHED
IT'S A BRICK WALL SO IT'S NOT UH IT'S STILL THERE BUT

Q. MMM HUH

A. IT'S SCORCHED

Q. MMM HUH

A. ALL THE WOODWORK AND THE STUFF IS BURNT THE POWER BOX

Q. YOU MEAN THE STUDDING AND SO FORTH

A. UH NO THE THE UP THE YEAH THE STUDDING UP ALONG THE THE ROOF YOU KNOW WHERE THE

Q. MMM HUH

A. ROOF LINE IS

Q. MMM HUH

A. THE POWER BOXES THE MAIN POWER BOXES ARE IN THAT GARAGE RIGHT THERE ON THAT

Q. MMM HUH

A. WALL AND THEY'RE PRETTY WELL THEY LOOK LIKE THEY'VE BEEN PRETTY WELL

Q. MMM HUH

A. TAKEN CARE OF BURNT UP PRETTY

Q. MMM HUH

A. BAD I'M ASSUMING THE WIRING IS PRETTY WELL BURNT UP TOO

Q. MMM HUH

A. GO THE MAIN WIRING COMING INTO THE HOUSE AND UP TO THE UP TO THE ATTIC WHERE ALL THE OTHER

Q. MMM HUH

A. STUFF IS AND THEN INSIDE THE DEN UH IT BURNT THE DOOR TO THE DEN IS IS BURNT BUT

Q. MMM HUH

A. IT WAS A METAL DOOR AND IT'S ALL BURNT AND WARPED AND THE GLASS BLEW OUT OF IT AND THAT BURNT PRETTY THAT

Q. MMM HUH

A. THAT'S GONE THE FRAMEWORK IS GONE

Q. MMM HUH

A. THE INSIDE THE ROOM IS THE CEILING UH IS PRETTY BLACK AND IT LOOKS LIKE IT MELTED ALL THE PAINT AND THE PAINT HAD FALLEN

Q. MMM HUH

A. DOWN

Q. MMM HUH

A. OFF THE CEILING AND ALONG AND THE WALLS ALSO HAD PAINT PEELING OFF OFF IT AND

Q. MMM HUH

A. BURNT AND UH

Q. {INAUDIBLE}

A. MELTING MORE OR LESS UH

Q. YOU SAY THE DEN HOW BOUT HOW THAT'S COMING RIGHT OFF THE GARAGE

A. RIGHT OFF THE GARAGE

Q. HOW BIG IS THAT DEN

A. THAT DEN IS UH IT'S ABOUT 20 BY 20

Q. MMM HUH

A. {INAUDIBLE} THINKING BACK YEAH IT'S ABOUT 20 BY 20

Q. MMM HUH

A. YEAH

Q. OPEN CONCEPT

A. YEAH IT'S A BIG IT'S A BIG OPEN ROOM

Q. MMM HUH

A. AND IT'S GOT UH EVERYTHING IN THERE IS PRETTY WELL BLACK AND THEN SOME OF IT'S BURNT I CAN'T I CAN'T UH THE FIRE DIDN'T GET IN THERE BUT IT THE HEAT YOU KNOW IT

Q. MMM HUH

A. MELTED A LOT OF STU ... IT MELTED THE BLINDS OFF THE WINDOWS AND UH UH IT GOT SOME DAMAGE TO MY UH ENTERTAINMENT CENTER WHERE MY TV AND ALL WAS AGAINST THAT SAME WALL IT WAS AGAINST THAT THAT OUTER WALL AND IT GOT SOME UH SOME SCORCHING ON IT AND UH I DON'T KNOW ABOUT THE TV AND STUFF BECAUSE THE POWER WAS OFF AND I COULDN'T TELL ANY ANY ELECTRICAL WAS WAS YOU KNOW ANY OF THAT STUFF WAS DAMAGED I I HOPE IT AIN'T

Q. MMM HUH

A. UH (SIGH) AND THE FURNITURE OF COURSE HAS BEEN BEEN PRETTY WELL UH THERE'S PAINT DROPPED ON IT

Q. MMM HUH

A. AND UH SMOKE AND BLACK SMOKE AND ALL THAT CRAP NOTHING WAS BURNT UP BUT IT WAS UH JUST

Q. MMM HUH

A. UH JUST RUINED

Q. MMM HUH

A. THE REST OF THE HOUSE THE KITCHEN UH ALSO THE ATTIC THE FIRE WENT UP INTO THE ATTIC

Q. MMM HUH

A. UH THE SMOKE AND AND HEAT WENT UP IN THE ATTIC HE SAID THE FIRE DIDN'T GET UP THERE BUT A LOT OF THE HEAT AND SMOKE GOT UP THERE

Q. MMM HUH

A. AND IT GOT HOT ENOUGH WHERE IT MELTED THE KITCHEN THE KITCHEN UH LIGHT IS A FLUORESCENT LIGHT A FOUR

Q. MMM HUH

A. A FOUR UH FOUR TUBE FLUORESCENT LIGHT

Q. MMM HUH

A. AND IT HAS ONE OF THESE UH PLASTIC DOMES THAT

Q. MMM HUH

A. COVERS IT

Q. MMM HUH

A. AND IT MELTED IT ENOUGH TO WHERE IT FELL OFF

Q. MMM HUH

A. IT FELL OUT OF OFF THE CEILING SO IT GOT PRETTY HOT AND I DON'T KNOW WHAT DAMAGE IS UP IN THAT ATTIC

Q. MMM HUH YOU GOT LOOSE INSULATION OR

A. IT'S THAT FIBER YEAH FIBER LOOSE FIBER BLOWN FIBER

Q. UH HUH

A. IS WHAT THEY CALL IT AND THEN THE KITCHEN LOOKS OKAY EXCEPT IT'S BLACK WITH SMOKE

Q. MMM HUH

A. AND THE THE REST OF THE HOUSE LOOKS LIKE I SAID OKAY THE ONLY DAMAGE I SEE IS SMOKE DAMAGE

Q. MMM HUH

A. WITH THE REST OF THE HOUSE

Q. MMM HUH

A. AND ALL THE ROOMS HAVE SOME SMOKE DAMAGE

Q. OKAY

A. AND ALL OUR CLOTHES AND EVERYTHING SMELLS LIKE SMOKE AND

Q. MMM HUH

A. ALL THE STUFF WE HAD IN EVERYTHING IN THERE SMELLS LIKE SMOKE NOW IT ALMOST CHOKES YA

Q. MMM HUH

A. CAUSE IT WAS TOTALLY BLACK WITH SMOKE WHEN I TRIED TO GO IN THERE TO GET MY WIFE'S SHOES IT WAS JUST IT WAS JUST OH I JUST COULDN'T HARDLY SEE I MEAN YOU COULDN'T SEE IT WAS JUST TOTAL BLACK

Q. MMM HUH

A. SMOKE SO EVERYTHING

Q. OKAY

A. GOT PRETTY WELL

Q. HAS THE STRUCTURE BEEN BOARDED UP TO SECURE

A. I UH BOARDED UP THAT DOOR THAT BUSTED OUT

Q. MMM HUH

A. AND I LOCKED ALL THE OTHER DOORS AND THERE WAS NO OTHER WINDOWS BROKEN IT WAS JUST THAT ONE DOOR WINDOW BROKEN AND THE DOOR

Q. OKAY

A. WE BOARDED THAT UP UH WITH A PIECE OF PLYWOOD AND UH NAILED IT UP TO {INAUDIBLE} {INAUDIBLE}

Q. NOTHING'S

A. {INAUDIBLE}

Q. REALLY BEEN MOVED OR DISTURBED

A. NO WE

Q. OKAY

A. HAVEN'T TOUCHED A THING UH

Q. OKAY

A. THEY PULLED THE TRUCK THEY PULLED MY TRUCK OUT OF MY GA... OUT OF THE GARAGE

Q. WHO'S THEY

A. THE FIRE DEPARTMENT

Q. OKAY

A. BUT THEY I UH

Q. WAS THAT THE GREENVILLE

A. HUH THE MAULDIN

Q. WAS THAT GREENVILLE

A. MAULDIN FIRE DEPARTMENT

Q. MAULDIN

A. YEAH I LIVE ON THE EDGE OF MAULDIN SO IT'S

Q. IS THAT M-O-L-D-U-N

A. M-A UH M-A-U-L-D-I-N

Q. OKAY SAME WAY AS THE TIRE CENTER

A. YEAH SAME AS THE TIRE CENTER

Q. MAULDIN

A. YEAH

Q. OKAY IS THAT A VOLUNTEER

A. NO I THINK THEY'RE THEY'RE UH THEY'RE A REGULAR FIRE

Q. CITY

A. DEPARTMENT YEAH

Q. OKAY

A. CITY FIRE DEPARTMENT

Q. DID THEY CHARGE YOU ANYTHING FOR

A. NO

Q. COMING OUT

A. NO THEY HAVE A CONTRACT WITH THE CITY OF GREENVILLE BECAUSE THEY'RE WE'RE SO CLOSE WELL WE'RE ONE STREET FROM THE CITY LIMITS OF MAULDIN SO THE THE THEY COVER OUR AREA AND IT'S DONE UNDER CONTRACT WITH THE CITY I UNDERSTAND OR WITH THE COUNTY I GUESS

Q. DID YOU OWE ANYTHING ON YOUR FURNITURE OR ANYTHING LIKE THAT

A. MMM NO

Q. OKAY

A. EVERYTHING WAS PAID FOR

Q. EVERYTHING WAS YOU DIDN'T HAVE ANYTHING IN ANY OTHER STORAGE FACILITIES ANYWHERE OFF PREMISE

A. NO

Q. OKAY

A. I DO HAVE I DO HAVE A TAPE AND ALSO A LA ... A LEDGER OF ALL MY STUFF

Q. OKAY THAT YOU'VE

A. IN MY

Q. MADE AN INVENTORY

A. YEAH

Q. IN CASE SOMETHING WOULD HAPPEN

A. YEAH

Q. OKAY GREAT

A. I'VE HAD THAT FOR MANY YEARS I UPDATED IT NOT TOO LONG AGO AS A MATTER OF FACT

Q. OKAY

A. WHEN I PUT MY NEW STEREO UM UH UH ENTERTAINMENT CENTER IN I UH UPGRADING MY INVENTORY

Q. OKAY UM GEE IS THERE ANYTHING ELSE THAT YOU CAN THINK OF THAT YOU COULD OFFER THAT WOULD HELP US IN OUR

A. WELL

Q. INVESTIGATION

A. YOU MEAN AS FAR AS THE CAUSE

Q. YEAH OR JUST ANYTHING AT ALL THAT YOU WANT TO ADD TO THIS

A. WELL THE FIRE DEPARTMENT WELL I'LL JUST TELL YOU A FEW FACTS THAT WAS

Q. MMM HUH

A. I THOUGHT WAS INTERESTING THE FIRE DEPARTMENT CAME BACK THIS MORNING AND THEY TOOK MY MY I HAVE I HAVE A UH I HAVE THREE FREEZERS AND NO TWO REFRIGERATORS WITH HAVE FREEZERS IN EM AND I ALSO HAVE A CHEST FREEZER

Q. OUT IN THE GARAGE

A. IT WAS THERE IN MY WASHROOM

Q. UH HUH

A. AND UH CAUSE ONE REFRIGERATOR IN THE KITCHEN UH ONE IN THE KITCHEN AND ONE REFRIGERATOR IN THE WASHROOM AND ONE CHEST FREEZER IN THE WASHROOM AND THEY TOOK AND UH TOOK MY CHEST FREEZER AND BROUGHT IT ALL THE WAY OVER HERE TO MY SON'S HOUSE AND WE PLUGGED IT BACK IN TO TRY TO SAVE ALL THE FOOD THAT WAS IN THE FREEZERS

Q. MMM HUH

A. SO WE'RE NOT GONNA LOSE A WHOLE LOT OF FOOD THE ONLY THING WE'RE GONNA LOSE IS JUST A FEW THINGS THAT WERE ALREADY OPEN OR

Q. MMM HUH

A. (INAUDIBLE) (INAUDIBLE) SO WE'RE NOT GONNA HAVE A MAJOR LOSS IN FOOD THANK GOD

Q. MMM HUH

A. AND UH I DON'T THINK THERE'S GONNA BE ANY LOSS IN UH IN ANY CLOTHING IT'S WE'VE JUST GOT TO GET EM CLEANED

Q. MMM HUH

A. SO (SIGH) PRETTY LUCKY UH

Q. YES YOU WERE

A. IN A WAY I GUESS AND UH UH MY CAR INSURANCE WAS FULL COVERAGE SO I GOT UH COVERAGE FOR BOTH RENTAL VEHICLES TO USE TO WHILE EVERYTHING IS UNDER UH TAKEN CARE OF

Q. MMM HUH

A. AND I DON'T KNOW WHAT KIND OF COVERAGE I GOT WITH YOU FOLKS BUT I'M ASSUMING IT'S GOT COVERAGE FOR QUARTERS AND STUFF LIKE ON I THINK IT HAS I HAVEN'T HAD A CHANCE TO EVEN GO THROUGH THE POLICY AGAIN TO MAKE SURE BUT I'VE GOT FULL COVERAGE I ASKED FOR FULL COVERAGE WHEN I BOUGHT IT SO I'M ASSUMING THAT'S WHAT IT IS.

Q. I UNDERSTAND ALL RIGHT UH

A. YOU CAN TELL ME THAT MORE THAN I CAN I DON'T I REALLY I'M SURE I DO BUT I'VE NEVER I HAVEN'T REALLY CHECKED IT THIS MORNING I JUST HADN'T GOT AROUND TO THAT YET

Q. I UNDERSTAND OKAY UH

A. UM ANYTHING ELSE GOOD GRACIOUS UM FIRE DEPARTMENT GOT THERE REAL QUICK UM I HAVE A FIRE HYDRANT RIGHT IN MY YARD THANK GOD SO THAT KIND OF HELPED TO SAVE EVERY WHAT THEY COULD SAVE AND I DON'T THINK I'M GONNA HAVE ANY LOSS OF PICTURES OR THAT KIND OF STUFF EXCEPT ONE

Q. AS FAR AS PAINTINGS OR PERSONAL PHOTOGRAPHS

A. JUST ONE ONE UH PHOTOGRAPH THAT I THINK GOT DAMAGED BUT IT WAS THE SPECIAL KIND IT WAS MY DAUGHTER'S GRADUATION MADE ON ONE OF

THESE WOODEN UH WOODEN UH FAÇADES WITH THE PICTURE YOU KNOW IT WAS LIKE GLUED TO THE FAÇADE

Q. MMM HUH

A. AND IT GOT DAMAGED BUT I THINK THAT MIGHT COULD BE REPAIRED I HOPE IT CAN CAUSE THAT WAS KIND OF PRECIOUS BUT OTHER THAN THAT EVERYTHING ELSE WAS WAS SAVED EXCEPT WHAT WAS IN THE GARAGES

Q. OKAY WHAT DO YOU ESTIMATE YOUR CONTENTS LOSS TO BE DO YOU HAVE ANY IDEA

A. I HAVE NO IDEA WHAT THE LOSS OF THE CONTENTS AS FAR AS THE SMOKE DAMAGE IS CONCERNED UM IF I IF I HAVE TO IF I HAVE TO REPLACE UH THE FURNITURE IN THE DEN WHICH THAT MAY BE CAUSE THAT STUFF IS PRETTY SATURATED I WOULD SAY PROBABLY LET'S SEE THE TWO TWO UH TWO CHAIRS A COUCH NO THREE CHAIRS AND A COUCH MAYBE 3,000 \$4,000 TOTAL CONTENT LOSS

Q. OKAY

A. AS FAR AS LOSS TOTAL LOSS AND THEN THE UH THE OTHER STUFF WOULD BE JUST NEEDS CLEANING YOU KNOW

Q. MMM HUH OKAY UM ANYTHING ELSE

A. NOT THAT I CAN THINK

(END OF SIDE A OF TAPE)

Q. OKAY MR COTE IN CLOSING DO YOU UNDERSTAND THAT THIS WAS A RECORDED INTERVIEW

A. RIGHT

Q. EVERYTHING WE TALKED ABOUT TRUE TO THE BEST OF YOUR KNOWLEDGE

A. RIGHT

Q. MADE WITH YOUR PERMISSION AND CONSENT

A. RIGHT YOU

Q. I'D

A. GOT IT

Q. LIKE NOW TO TURN OFF THE RECORDER IF I MAY

A. SURE

Q. THANK YOU

END OF STATEMENT

DAB/105252

**CUNNINGHAM
INVESTIGATIVE
SERVICES**

P.O. BOX 1279
SNELLVILLE, GEORGIA 30078
770-978-1251

October 14, 2002

Ed Canipelli
USAA
P.O. Box 1786
Lilburn, Georgia 30048

RE: [REDACTED]

Greenville, South Carolina [REDACTED]
Client File No. 493699
C.I.S. File No. 0235630
Date of Loss: 8-28-02

Dear Mr. Canipelli:

In accordance with your August 29, 2002 request, Cunningham Investigative Services Fire Analysis Specialist Kevin T. Cunningham visited the Greenville, South Carolina area on September 3, 2002 to investigate the above captioned fire loss. The purpose of the investigation was to determine the origin and cause of the fire. This letter will serve as a preliminary report.

A visual and photographic inspection of the fire-damaged structure was conducted; debris was not disturbed; a non scale schematic was drawn; and informal interviews were conducted with Mr. Frances Cote and Investigator Michael Hawkins of RFI, who was representing Harleysville Insurance Company, the insurance carrier for Malden Road Tire & Service.

The fire-damaged structure was a one-story, wood frame and brick veneer, single family dwelling built on a closed crawl space. The structure was protected from the elements by a pitched, composite shingled roof. The structure was serviced by electricity provided by Duke Energy; natural gas provided by Piedmont Gas, water and telephone. The electrical service entered through the carport on the east side of the structure. The natural gas service entered on the west side of the structure. For reference purposes the structure is considered as facing south. The physical location of the structure is Latitude North 34° 45.819' and Longitude West 082° 18.032'. The structure was normal for the area where it was located and the exterior of the structure was in good condition.

Close inspection revealed that the fire originated in the carport on the east end of the structure. The burn patterns revealed that the fire originated in the engine compartment of a 1993 Lincoln Town

EDS2-025 21837

*Rev
10-24-02*

Car, Vehicle Identification Number of 1LNLM82W9PY668808, in the west side of the carport at the east end of the structure. A copy of the photographs taken at the time of this inspection showing the burn patterns and the amount of damage to the structure are enclosed for review.

Mr. Francis Cote stated that Malden Road Tire & Service worked on the 1993 Lincoln Town Car on the day of the fire. He stated that after he got the vehicle back from them, he drove it on an 18-mile trip to town. He stated that the vehicle stalled approximately six times on the way to town. He stated that he had called the owner of Malden Tire and advised him of the problem. He stated that he returned home and a short time later the fire was discovered in the vehicle. Copies of the work orders from Malden Tire were obtained from Mr. Cote and are enclosed for review.

Investigator Michael Hawkins stated that he visited the scene and determined that the fire originated in the 1993 Lincoln Town Car. Since that time the vehicle has been transported to the Loganville, Georgia area in anticipation of a close inspection to determine the exact cause of the fire. Mr. Dave Hoesnic of USAA has contacted Ford Motor Company in an attempt for their representative to be present for this inspection.

The photographs taken at the time of this inspection, a non scale schematic drawing of the structure, and a copy of the work orders obtained from Mr. Cote are enclosed with this report.

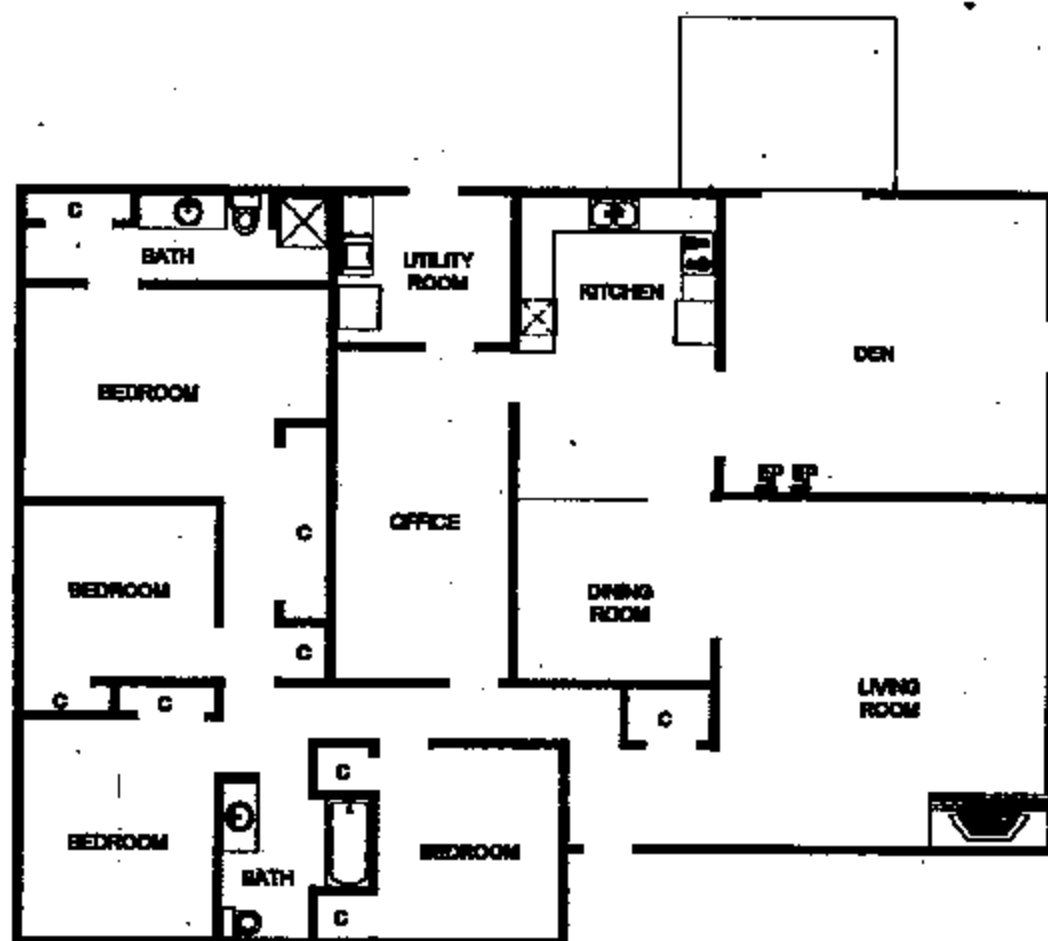
Based upon the observations and investigation to date, it is the opinion of Cunningham Investigative Services that the fire originated in the 1993 Lincoln Town Car in the west side of the carport at the east end of the structure. It is further the opinion of Cunningham Investigative Services that the exact cause of the fire will be determined at a later date when all interested parties can be present for a close inspection of the vehicle.

CUNNINGHAM INVESTIGATIVE SERVICES



Kevin T. Cunningham, C.F.I.
Fire Analysis Specialist

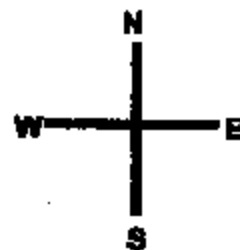
KTC/ehc/abc



This side has paneled walls and a ceiling



This side has tapered siding and yells



APPROXIMATE
SCALE: 1" = 10' 0"



ENCLOSURE 21000

CYRIL NAME AND ADDRESS

ACTION TAKEN: **EXTINGUISHMENT**

DATE: 08/28/02	QTY: _____	END #1: _____	X
TIME OUT: 18:30	DISTRICT: _____	END #2: _____	X
ARRIVAL: 19:30	NO: _____	END #3: _____	X
IN SERVICE: 21:30	STATION 1: _____	END #4: _____	
SHIFT: _____	STATION 2: _____	TRUCK #5: _____	
ST1 FRAME: _____		TRUCK #6: _____	
2ND CITY: _____	SUBNO: _____	TRUCK #7: _____	X
OTHER: _____	REMARKS: _____	MUSCLE #1: _____	
	STRUCTURE: _____	LOBBY #1: _____	
	VEHICLE: _____	MAJOR: _____	
	FIREARM: _____	CRIM: _____	

DETAILS OF FIRE UPON ARRIVAL FOUND GARAGE FULLY INVOLVED WITH FIRE
1 CAR AND 1 TRUCK WAS ALSO INVOLVED INSIDE GARAGE. FIRE EXTENDED TO THE ATTIC
WITH SMOKE AND HEAT THROUGHOUT REST OF HOUSE. FIRE WAS CUT OFF AT GARAGE.

IC JAWFORD	OTHER AGENCY'S	OFF DUTY @ CALL
NO JONES	MPD	RL0119
MAYLEY	CCSO	LYNDAUER
SHULER	PERMONT GAS	
	DUNE POWER	
STA 1 NICHOLS		
NICHOLSON		
ALEXANDER		
STA 2 GURLEY		
WOODS		

PERSON MAKING REPORT: KNIGHT

ADDED REMARKS: PER OWNER FIRE STARTED UNDER CAR PARKED IN GARAGE
OWNER TRIED TO MOVE CAR BUT COULD NOT GET IT CRANED FIRE SPREAD FROM CAR
TO THE GARAGE AND TO OTHER CAR IN GARAGE

TYPE OF ALARM _____ TYPE OF FIRE _____
 DO _____ PRIMER _____ ASSIST _____ ASSIST _____

MAULDIN RD TIRE & SERVICE/LLC

979 MAULDIN RD.
GREENVILLE SC 29607
864-299-0005

Sales Receipt

DATE	SALE NO.
8/28/98	87060

SOLD TO
[REDACTED]
GREENVILLE SC [REDACTED]

VEH. INFO
LINCOLN TOWN CAR
MLF127477

DESCRIPTION	QTY	RATE	AMOUNT	CHECK NO.	PAYMENT METHOD	PROJECT
SEVP. BELT	1	39.95	39.95			
UPPER RADIATOR HOSE	1	17.95	17.95			
ANTIFREEZE/COOLANT		30.00	30.00			
ENVIRONMENTAL WASTE CHARGE		1.00	1.00			
LABOR COOLING SYSTEM FLUSH, REPLACE SEVP. BELT, & INSTALL UPPER RADIATOR HOSE	2	65.00	130.00			
IDLER ARM	1	96.95	96.95			
LABOR INSTALL IDLER ARM		33.30	33.30			
2 WHEEL ALIGNMENT		48.85	48.85			
TAX		5.00%	2.84			
<p>ps 8,29.02</p>				Total		
Thank you for your business.				343.14		

[illegible]

HERITAGE
LINCOLN MERCURY

884284-6400 fax: 884675-2253 www.hartmann-werke.com

1003772		KAREN SELIGA 735 5872		08/26/02		LYCS3270	
[REDACTED]		[REDACTED] 127,429		WHITE/		[REDACTED]	
GREENVILLE, SC		93/LINCOLN/TOMI CAR/4DR SON SIGNATURE		01/15/99		D	
[REDACTED]		11N1M82NRPY888808		08/26/02		12/01/02	
[REDACTED]		[REDACTED]		[REDACTED]		[REDACTED]	
MO: 127429							

JOB 1 CHARGES LATER 08.00 JOB 1 08.12 QUICK SERVICE TRUCK(S):111 08.00 RETURN ENGINE INSPECTION OILS OR LUB OIL. CUSTOMER IS CONCERNED ABOUT OIL CONNECTION. LUGS ALST OF OIL. ALSO CHECK BELTS AND WAXES GOOD. 25 Point Inspection All WKS ATTACHED ESTIMATES - CUSTOMER NOT RETURN LATER				DISCLOSURE OF WARRANTIES The only warranties making in this parties are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warren- ties, either express or implied, including any implied warranties of merchantabil- ity or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part and/or service. Buyer shall not be en- titled to recover from the selling dealer any consequential damages to property, damages for loss of use of time, loss of profits, or income, or any other incidental damages.			
JOB 1 TOTALS LATER 08.00 JOB 1 JOURNAL PREFIX LIC- JOB 1 TOTAL 08.00							
JOB 2 CHARGES LATER 08.00 JOB 2 08.12 PCV VALVE TRUCK(S):111 08.00 CHECK PCV VALVE REPLACE IF NEEDED OILS AND LUB OIL CUSTOMER NOT RETURN AT A LATER DATE							
JOB 2 TOTALS JOB 2 JOURNAL PREFIX LIC- JOB 2 TOTAL 08.00							
REPAIR ORDER JOB # A 08 08/26/02 WHITE CONTROL NO. 08.00 TOTAL - 08.00				THANK YOU FOR THE OPPORTUNITY TO SERVE YOU. IT IS OUR AIM TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION. IF OUR SERVICE WAS SATISFACTORY TELL YOUR FRIENDS, IF NOT, PLEASE TELL US IMMEDIATELY.			
TOTALS TOTAL LABORS 08.00 TOTAL PAID 08.00 TOTAL DUE 08.00 TOTAL BALANCE 08.00 TOTAL TAX 08.00 TOTAL INVOICE \$ 08.25							
CASH [] CHECK NO. [] MASTERCARD [] VISA [] CHARGE [] DISCOVER [] AMERICAN EXPRESS []							
PAID CUSTOMER SIGNATURE: [Signature] 8/26/02 By: [Signature]							

0002-020 21043



2424 Laurens Road • Greenville, SC 29607

25-POINT MAINTENANCE / SERVICE INSPECTION

NAME

YEAR & MODEL

93 T/CAR

LICENSE

669HWT

	IN O.K.	Needs Attn.	Special Repair Cost	Comments
1. Inspect tire wear & condition (front)		✓		
2. Inspect tire wear & condition (rear)	✓			
3. Inspect front-end alignment (tire wear)		✓		
4. Test brake pedal adjustment	✓			
5. Inspect front brake pads and shoes	✓			
6. Inspect rear brake shoes	✓			
7. Inspect brake hydraulic system		✓		Fluid level
8. Test parking brake adjustment	✓			
9. Test clutch adjustment - standard transmission models				
10. Inspect condition of universal and C.V. joints	✓			
11. Inspect condition of front shock absorbers / Mac Pherson Struts		✓		
12. Inspect condition of rear shock absorbers		✓		
13. Inspect condition of muffler	✓			
14. Inspect condition of exhaust pipes	✓			
15. Inspect engine & transmission for oil leaks		✓		
16. Inspect condition of drive & fan belts		✓		
17. Test drive belt adjustments	✓			
18. Analyze coolant sample	✓			
19. Inspect condition of radiator hoses & heater hoses		✓		
20. Inspect for coolant leaks, radiator, surge tank, water pump		✓		No Air - No
21. Analyze battery condition (load test)	✓			
22. Inspect condition of battery cables & terminals	✓			
23. Inspect operation of air condition & heating system	✓			
24. Inspect condition of wiper blades & windshield washers		✓		Wiper Blades - Good
25. Test operation of turn signals, brake lights, headlights, taillights & interior lights		✓		2nd Bulb - OK



QUALITY CARE

It may be your car,
but it's still our baby.

R.O. #

3270

For exact price quotes or further information
For Service :

PHONE (864) 234-8400

Assistant Service Manager

For this:

Thank You!

UNITED SERVICES AUTOMOBILE ASSOCIATION
P.O. Box 23767, Tampa, FL 33623-3767

MR. SHAWN NORTON
FORD MOTOR COMPANY
300 PARKLANE TOWERS W.
3 PARKLANE BLVD.
DEARBORN, MI. 48126

September 30, 2002

Policyholder: Francis X. Cota
Reference Number: 493699-7101-579-8041
Date Of Loss: August 28, 2002
Loss Location: Greenville, South Carolina
Please be advised a fire at our insured home
started w/i engine compartment of the 1993 Lincoln
Town car. Vehicle was subject to the recall.



REDACTED

Dear Mr. Norton:

Our insured has made a claim with us for a loss arising out of the above captioned incident. Our investigation reveals that liability rests with you.

This is to notify you of our interest in this matter and to request that you make no settlement with our insured which would prejudice our right of recovery.

The exact amount of our claim, along with supporting documentation, will follow.

If you wish to discuss this matter, please contact me.

Sincerely,

A handwritten signature in cursive script, appearing to read "David Hoxinec".

David Hoxinec
Property Claims Adjuster
USAA Southeast Regional Office
Phone: 1-800-531-8222, ext.44448
Fax Phone: 1-800-541-7958

Encl: CERT

493699 - 579 - SC - 08/28/02 - 8041 - 22 - C115

8002-825 21045 H

OASIS RESULT:**1LNLM82W9PY668808**

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04/25/2003
18:08:48**▶ VEHICLE INFORMATION****VEHICLE DESCRIPTION**
1993 TOWN CAR**BODY STYLE**
4 DR SEDAN SIGNATURE**ENGINE**
4.6L SOHC
(ROMEO)**ENGINE
CALIBRATION**
318JR11A**TRANSMISSION**
4 SPD OD AODE**AXLE CODE**
JY**▶ GENERAL WARRANTY INFORMATION****WARRANTY START DATE**
01/15/1993**BUILD DATE**
12/01/1992**SALE MILEAGE****▶ WARNING MESSAGES**

LESS THAN TWO DEALER APPROVED AWA REPAIR VISITS PAID TO DATE

▶ FIELD SERVICE ACTIONS

NO CAMPAIGN MESSAGE(S) FOUND

▶ EXTENDED COVERAGES

0758 - EXPIRED

STANDARD DEDUCTIBLE: 50 USD

OWNER NAME: FRANCIS COTE

OPTIONS:

EXPIRATION DATE: 01/15/1999

DISTANCE: 75,000

RENTAL: 30 UP TO 5 DAYS

TOWING: 45 USD

CONTRACT SOLD BY: USA 10062

ESP CONTRACT START DATE: 01/15/1993

▶ REPAIR HISTORY

NO REPAIR HISTORY ON VEHICLE

END OF OASIS REPORT FOR 1LNLM82W9PY668808

E803-025 218-08

ANALYTICAL WARRANTY SYSTEM**Vehicle Information Report****GENERAL VEHICLE
INFORMATION:****(Related Claims)**

VIN:	1HMLKZWP5Y000000	Vehicle Line:	C/VB - TOWN CAR (F0362FN116) [51-97]	Body Style:	*
Model Year:	1993	Market Derivat:	GM - L-M DIVISION DERIVATIVE	Navis Reg Serial No:	W
Veh Type:	C	Drive Code:	C/B - 2 WHL L/H REAR DRIVE	Engine:	C/VN - R-M 4.9L SOHC I6
Ext. Color:	10002	Body Cde Style:	- 4 DOOR SEDAN-4 LITE	Transmission:	C/DK - 4 SPD AUTO TRA
Vehicle Model Code:	000	Version/Serial:	CBR - SIGNATURE VERSION		
Trans Reg Serial No:	-----1-----2-----3-----4-----5-----6-----7-----8-----				

EX

Trans Trans Serial No:

EX

BUILD INFORMATION:

Region:	NA - 000000000	Plant:	EA - WILSON PLANT MILD
Country:	USA - 000000000	Prod Date:	01-DEC-1992

SALE INFORMATION:

Region:	NA - 000000000	Selling Dealer:	326192 - *
Country:	USA - 000000000	Selling Div/Prov:	SC
		Buyer Div/Prov:	EC
Arrival Date:	14-DEC-1992	Red Carpet Lease:	1
Sale Date:	15-JAN-1993	First/Second/Ch. Lease:	R
Warranty Start Date:	15-JAN-1993	Modified Vehicle:	* Vehicle Count Flag
Orig Warranty Date:	15-JAN-1993	Reacquired Vehicle:	* Vehicle Export Flag: N

VOC/EOC:

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----10-----															
MONTHS:	40	2	3060044	15 R	NOV 30	4	2	LA	P	100182	4	YE	DE	2	RI
WEL 6 D	TARA NW			A											

INSTALLED OPTION INFORMATION:

Air Conditioning	C/C - A/C AIR CONDITIONER	GVW Code:	
Alternator Amp Rating *		GVW Class Code	L
Amplifier	* - [N/A]	Instrumentation	AC - ELECTRONIC INSTRUMENTATION
Axis Ratio	BHACC - 3.00 FINAL DRIVE RATIO	Mirror (Driver Side)	* - [N/A]
Axis Type	BHACC - LIMITED SLIP REAR AXLE	Mirror (Pass. Side)	* - [N/A]
Battery Amp Rating	72	Paint	PNYW3 - GLOSS WHITE SOLID C/C
Brake Code	FAAB - 4 WHL ANTI-LOCK BRAKES	Power Windows	* - [N/A]
Brake Code (Surveys)	* - [N/A]	Radios	AQ - BLUETOOTH PREMIUM AM/FM STEREO
Chassis Code	J18R11A	Seal System	* - [N/A]
Color (Asphalt)	* - [N/A]	Suspension Axle	
Color (Tires)	* - [N/A]	Tire Manufacturer	AJ -
Delivery Type	E	Tire Brand	* -
Drivetrain Code	*	Tire Size	EDGEF - P215/70R15 W8W
Front Seat	C/C - SEAT-CLIP IT SEAT	Tractor Control	* - [N/A]
Fuel Type	* - [N/A]	Wheel Base	

TIRE DOT INFORMATION:

LF1	* LF1	0
LF2	* LF2	0
LF3	* LF3	0
REAR2	* DOT Final Manufacturer	0-1

ESP INFORMATION: EMISSIONS INFORMATION:

EMF Code:	K	Exclusion Code:	CR - CR
EMF Coverage(Miles):	075	Exclusion Cert Type:	F
EMF Coverage(Time):	072	Exclusion Detail Ref:	NY
EMF Plan Year:	1995	Engine Fire By:	FFM46VSPD2
EMF Structure Date:	05-DEC-1994		

Any surprises?

ANALYTICAL WARRANTY SYSTEM

Standard Claims List For Model Year 1993

Note: All Costs are in US Dollars

VIN	VEH LINE	MYT DERIV	BODY CAR	VER SERIES	DRIVE TYPE	FLT CD	TSS CD	ENG CD	PROD DATE	WARR DATE	SELLING DEALER	BUK CNT	YR	WCC	CPSC_6	PRSP	BASE	MYW	CCC	CD	DEST (Miles)		
1LNLM8ZW9PY668808	C/VB	CM	CPC	CNR	CR	NA	CNK	C/VN	01-DEC-1992	25-JAN-1993	226192	USA	4	70H	000005	*	2CND	*	A99	FF	2041		
AWS Claim Key:		000000	Trx Code:		1	Labor Hrs:		0	Labor Cost:		0	Material Cost:		0	Total Cost:		29.30						
Dir-Cd-Sub Cd:		0002-P	Name:		HERITAGE LINCOLN-MERCURY		Pir:		001-2346400		Rr: SC		Chy Cd:		USA		Reg Cd:		NA		Repr Dates:	03-MAY-1993	Dec: 0000476
1LNLM8ZW9PY668808	C/VB	CM	CPC	CNR	CR	NA	CNK	C/VN	01-DEC-1992	25-JAN-1993	226192	USA	4	70H	000005	*	2CND	*	H03	FF	2041		
AWS Claim Key:		000000	Trx Code:		1	Labor Hrs:		3	Labor Cost:		13.2	Material Cost:		0	Total Cost:		13.2						
Dir-Cd-Sub Cd:		0002-P	Name:		HERITAGE LINCOLN-MERCURY		Pir:		001-2346400		Rr: SC		Chy Cd:		USA		Reg Cd:		NA		Repr Dates:	03-MAY-1993	Dec: 0000476
Cost Comments:		BRAKE PEDAL DROPS WHEN HOLD DOWN AT STOPS																					
Tech Comments:		SWITCH OUT OF ADJ																					
1LNLM8ZW9PY668808	C/VB	CM	CPC	CNR	CR	NA	CNK	C/VN	01-DEC-1992	25-JAN-1993	226192	USA	9	9W01	000001	*	2B05	*	N17	DE	11555		
AWS Claim Key:		000000	Trx Code:		1	Labor Hrs:		2	Labor Cost:		9.15	Material Cost:		0	Total Cost:		9.15						
Dir-Cd-Sub Cd:		0002-P	Name:		HERITAGE LINCOLN-MERCURY		Pir:		001-2346400		Rr: SC		Chy Cd:		USA		Reg Cd:		NA		Repr Dates:	11-OCT-1993	Dec: 0000476
Cost Comments:		BRAKE OPERATION-BRAKE PEDAL STICKS NOT A SMOOTH STOP-CAN NOT SLOWLY RELEASE PRESSURE																					
Tech Comments:		NORMAL																					
1LNLM8ZW9PY668808	C/VB	CM	CPC	CNR	CR	NA	CNK	C/VN	01-DEC-1992	25-JAN-1993	226192	USA	9	0002	000007	POVY	SALESM K	Y33	01	11555			
AWS Claim Key:		000001	Trx Code:		1	Labor Hrs:		3	Labor Cost:		13.73	Material Cost:		12.84	Total Cost:		26.57						
Dir-Cd-Sub Cd:		0002-P	Name:		HERITAGE LINCOLN-MERCURY		Pir:		001-2346400		Rr: SC		Chy Cd:		USA		Reg Cd:		NA		Repr Dates:	11-OCT-1993	Dec: 0000476
Cost Comments:		L H BRIGHT PLATE WANTED																					
Tech Comments:		STRIP PLATE WANTED																					

ENR2-025 21040

ILNLMEZWPY68808 C/VB	CM	CNC	CNR	CN	BA	CER	C/VN	01- DEC- 1992	15-JAN- 1993	326192	USA	11	SWR1 000001	PLAZ	2003	B	HIS	41	13797
AWS Claims Key:	000001	Trx Code:	E79	Labor Hrs:	J	Labor Cost:	34.5	Material Cost:	172	Total Cost:	206.5								
Pr CA-Sub Cb:	10002-*	Name:	HERITAGE LINCOLN- MERCURY	Pl:	004-2346400	St:	SC	City Cb:	USA	Reg Cb:	NA	Reg Date:	20-MAY- 1993	Doc	0000076				
Cost Comments:	LEFT SIDE PLATE MOUNT WARMED FOR																		
Trck Comments:	PART OBTAINED																		
ILNLMEZWPY68808 C/VB	CM	CNC	CNR	CN	BA	CER	C/VN	01- DEC- 1992	15-JAN- 1993	326192	USA	13	7004 010304	FZVY	541300	A	1.20	02	15187
AWS Claims Key:	000001	Trx Code:	E79	Labor Hrs:	J	Labor Cost:	13.75	Material Cost:	47.2	Total Cost:	60.95								
Pr CA-Sub Cb:	10002-*	Name:	HERITAGE LINCOLN- MERCURY	Pl:	004-2346400	St:	SC	City Cb:	USA	Reg Cb:	NA	Reg Date:	20-MAY- 1994	Doc	0000077				
Cost Comments:	LEFT B BELLAR WARMED FOR																		
Trck Comments:	PLATE WARMED																		
ILNLMEZWPY68808 C/VB	CM	CNC	CNR	CN	BA	CER	C/VN	01- DEC- 1992	15-JAN- 1993	326192	USA	17	3404 070400		7A100	*	ADD	FF	00000
AWS Claims Key:	000001	Trx Code:	E79	Labor Hrs:	0	Labor Cost:	0	Material Cost:	0	Total Cost:	112								
Pr CA-Sub Cb:	10002-*	Name:	HERITAGE LINCOLN- MERCURY	Pl:	004-2346400	St:	SC	City Cb:	USA	Reg Cb:	NA	Reg Date:	25-MAY- 1994	Doc	0000030				
ILNLMEZWPY68808 C/VB	CM	CNC	CNR	CN	BA	CER	C/VN	01- DEC- 1992	15-JAN- 1993	326192	USA	17	3404 070400	FEAZ	7A100	B	PG	41	00000
AWS Claims Key:	000001	Trx Code:	E79	Labor Hrs:	3.1	Labor Cost:	141.83	Material Cost:	546.63	Total Cost:	688.46								
Pr CA-Sub Cb:	10002-*	Name:	HERITAGE LINCOLN- MERCURY	Pl:	004-2346400	St:	SC	City Cb:	USA	Reg Cb:	NA	Reg Date:	25-MAY- 1994	Doc	0000030				
Cost Comments:	AROUND 40-45 PSI TRANS W/PS THEN GRASS BACK, SWIFT AND BARELY AT TIMES																		
Trck Comments:	PERFORM TRANS DIAG VALVE STICKING IN VALVE BODY																		
ILNLMEZWPY68808 C/VB	CM	CNC	CNR	CN	BA	CER	C/VN	01- DEC- 1992	15-JAN- 1993	326192	USA	41	7001 000000	FZVY	15703	A	C0	01	00000
AWS Claims Key:	000001	Trx Code:	E79	Labor Hrs:	3.5	Labor Cost:	189.13	Material Cost:	323.4	Total Cost:	512.53								
Pr CA-Sub Cb:	10002-*	Name:	HERITAGE LINCOLN- MERCURY	Pl:	004-2346400	St:	SC	City Cb:	USA	Reg Cb:	NA	Reg Date:	20-MAY- 1995	Doc	0000031				
Cost Comments:	A/C WHEN TURNED ON MAKES A NOISE UNDER THE HOOD, LOWER THAN IT SHOULD BE, A RATTLE NOISE																		
Trck Comments:	COMPRESSOR KNOCKING PRESSURE, LEAK TEST, DISCHARGE, EVACUATE AND CHARGE A/C - FREE O-RINGS OR O-RING KIT - REPLACE COMPRESSOR ASSEMBLY - REPLACE DRYER - AIR CONDENSER EVAPORATOR COILS - REPLACE ACCUMULATOR ASSEMBLY - AIR CONDENSER - REPLACE REFRIGERANT - RECOVERY, INSTALL IN THE KIT 14-TIME ASSOC WORK																		

00012 000 21000

1LNLM82W9PY668808 C/VB	CM	CPC	CNR	CB	BA	CDK	CYN	01-DEC-1992	15-JAN-1993	326192	USA	41	3486	070180	FSZZ	7902	ARM	P99	79	43861
AWS Claim Key: 20112261 Trx Code: 5094 Labor Hrs: 4.9 Labor Cost: 238.73 Material Cost: 172.21 Total Cost: 410.94																				
Mr CM-Sub Cb:	18062-A	Name:	HERITAGE LINCOLN-MERCU	Pln:	864-2346408	St:	NC	City:	Ch:	USA	Reg:	Ch:	NA	Reg Date:	21-MAY-1996	Doc:	8-00030852			
Cost Comments:	CUST HEARS A RING NOISE WHEN GEARING INTO LAST GEAR AT 50 MPH AND CAN FEEL ALMOST TRAMP SLIPS																			
Tech Comments:	CONVERTER VIBRATION REPLACED CONVERTER PULLEY & 95-23-04																			
1LNLM82W9PY668808 C/VB	CM	CPC	CNR	CB	BA	CDK	CYN	01-DEC-1992	15-JAN-1993	326192	USA	41	*	*	*	*	*	*	*	43861
AWS Claim Key: 20112261 Trx Code: 5094 Labor Hrs: 5 Labor Cost: 24.36 Material Cost: 11 Total Cost: 35.31																				
Mr CM-Sub Cb:	18062-A	Name:	HERITAGE LINCOLN-MERCU	Pln:	864-2346400	St:	NC	City:	Ch:	USA	Reg:	Ch:	NA	Reg Date:	21-MAY-1996	Doc:	8-00030853			
Cost Comments:	PERFORM PROGRAM 5094																			
Tech Comments:	PERFORM PROGRAM 5094 5094 PROGRAM PERFORMED																			
1LNLM82W9PY668808 C/VB	CM	CPC	CNR	CB	BA	CDK	CYN	01-DEC-1992	15-JAN-1993	326192	USA	42	2804	080703	*	K2289	*	D41	42	48898
AWS Claim Key: 20224521 Trx Code: 807 Labor Hrs: 1.1 Labor Cost: 54.78 Material Cost: 41.2 Total Cost: 95.98																				
Mr CM-Sub Cb:	13083-A	Name:	WOB SMITH LINCOLN-MERCU INC	Pln:	484-6500000	St:	MT	City:	Ch:	USA	Reg:	Ch:	NA	Reg Date:	04-JUN-1996	Doc:	8-00030451			
Cost Comments:	REPAIRING MISS WORKS AT SLOW SPEEDS & WHEN ACCEL																			
Tech Comments:	TIGHTEN, PLUGS WHICH HAD BEAK PLUG WIPES - REMOVE AND INSTALL OR REPLACE																			
1LNLM82W9PY668808 C/VB	CM	CPC	CNR	CB	BA	CDK	CYN	01-DEC-1992	15-JAN-1993	326192	USA	38	3408	070180	P622	7902	ARM	P66	63	70370
AWS Claim Key: 22044621 Trx Code: 0780 Labor Hrs: 5 Labor Cost: 260.2 Material Cost: 187.91 Total Cost: 518.04																				
Mr CM-Sub Cb:	18062-A	Name:	HERITAGE LINCOLN-MERCU	Pln:	864-2346408	St:	NC	City:	Ch:	USA	Reg:	Ch:	NA	Reg Date:	21-OCT-1997	Doc:	8-00408251			
Cost Comments:	TRANS. SHIMMER																			
Tech Comments:	CONVERTOR TRANSMISSION ASSEMBLY - REMOVE AND DETAIL OR REPLACE																			
1LNLM82W9PY668808 C/VB	CM	CPC	CNR	CB	BA	CDK	CYN	01-DEC-1992	15-JAN-1993	326192	USA	64	7802	NANANA	FTVY	14046	DK	A25	42	74897
AWS Claim Key: 25128221 Trx Code: 0780 Labor Hrs: 1 Labor Cost: 52.04 Material Cost: 129.33 Total Cost: 181.05																				
Mr CM-Sub Cb:	18062-A	Name:	HERITAGE LINCOLN-MERCU	Pln:	864-2346400	St:	NC	City:	Ch:	USA	Reg:	Ch:	NA	Reg Date:	03-APR-1998	Doc:	8-004332251			
Cost Comments:	BUTTERFLY LIGHTS FLASHES																			
Tech Comments:	ALTERNATOR DRIP ALTERNATOR CIRCUITS (USING VOLT METER) - TRACED																			

CSCN140

VEHICLE DATA

04/25/03 15:03:06

==>

ENTER VIN ==> 1LNLM82W9PY668808

NAME ==> COTE ZIP ==> 296075026 MODEL YR ==>

OWNER NAME

STREET ADDR

CITY : GREENVILLE

ST/PRV: SC CTRY:

ZIP/POSTAL CODE: N/A YY-MM-DD 96-01-18

MODEL YEAR : 93 PLANT: Y

N/A SOURCE: P

BODY STYLE DESC: 4 DR SEDAN SIGNATURE

SALE YY-MM-DD 93-01-15

VEHICLE DESC : 1993 TOWN CAR

PRODUCTION YY-MM-DD 92-12-01

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	26	B	192	45	21
FACING	3	26	B	192		
RESPONSIBLE	3	26	B	192		

CA EMISSION : ENGINE TAG CODE : 3G812AA

NAVIS STATUS : 800

COMPANY CAR IND :

DSO DISTRICT :

FLEET CODE :

DSO NUMBER :

FLEET STATUS :

CAMPAIGN COUNTS

TOTAL CAMPAIGNS : 02

OPEN : 00 CLOSED : 02

ACTIVE: 01 HISTORY: 01

F1-INQUIRY F3-EXIT F4-G160 F5-G150 F8-CONTINUE SEARCH F9-G130

OGDB166

E982-825 21852

CSCN150

CAMPAIGN VEHICLE INFORMATION

04/25/03 15:03:17

==>

ENTER CAMPAIGN NUMBER--> 96L12 VIN==> 11HLMB2W9FY668808 TYPE OF SEARCH: A
MODEL YEAR: 93 DEFECT: PASS AIR BAG BODY STYLE: 4 DR SEDAN SIGNATURE
NEW STATUS CODE: CAMP DIV : 6
REPAIR INFORMATION: TYPE CODE: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE : CI
MICRO REF: CLAIM NUM: OASIS DATE :
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: IND: MATCH CODE: 4
CURRENT: 3 26 192 ASSIGNED: 96-12-19 SOURCE: PX EXTRACT DATE: 96-12-19
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
F FORCED COMPLETION 98-01-22 B 98-01-22 OL
M RELEASED FOR MAILING 97-02-25
H AWAITING MAILING 96-11-22

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037-NO MORE DATA TO DISPLAY

OGDB166

E002-03E 21053

CSCN130

NOTIFICATION RECIPIENT HISTORY

04/25/03 15:03:31

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ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 1LNLM82W9PY668808
DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DR SEDAN SIGNATURE
RESP DEALER : 326192 BEGINNING MAILED DATE: 97-03-08 YY-MM-DD
RELEASE DESC : HI PART KIT CODE. ENDING MAILED DATE : 97-03-21 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV: SC
CITY : GREENVILLE CTRY:
ZIP/POSTAL CODE: N-A SOURCE: P N-A EFF DATE: 96-01-18 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1-INQUIRY F3-EXIT F4-QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9-G140
1048-LAST PAGE OGDE166

8902-025 21854

CSCN150

CAMPAIGN VEHICLE INFORMATION

04/25/03 15:03:57

ENTER CAMPAIGN NUMBER--> 95B64 VIN--> 1LNLM82W9PY668808 TYPE OF SEARCH: H
MODEL YEAR: DEFECT: PASS AIR BAG BODY STYLE:
NEW STATUS CODE: CAMP DIV :
REPAIR INFORMATION: TYPE CODE: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE :
MICRO REF: CLAIM NUM: OASIS DATE :
DELETE REASON: VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: IND: MATCH CODE:
CURRENT: ASSIGNED: SOURCE: EXTRACT DATE:
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC
C COMPLETE B 96-05-23 008260 FI3NH5E AC

DELETE REASON:

F1-INQUIRY F2-Q140 F3-EXIT F5-Q130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037-NO MORE DATA TO DISPLAY

OGDB166

