

EA02-025

10-27-03

**FORD 10/27/03
LETTER TO ODI**

BOOK 5 OF 22

PART A - D

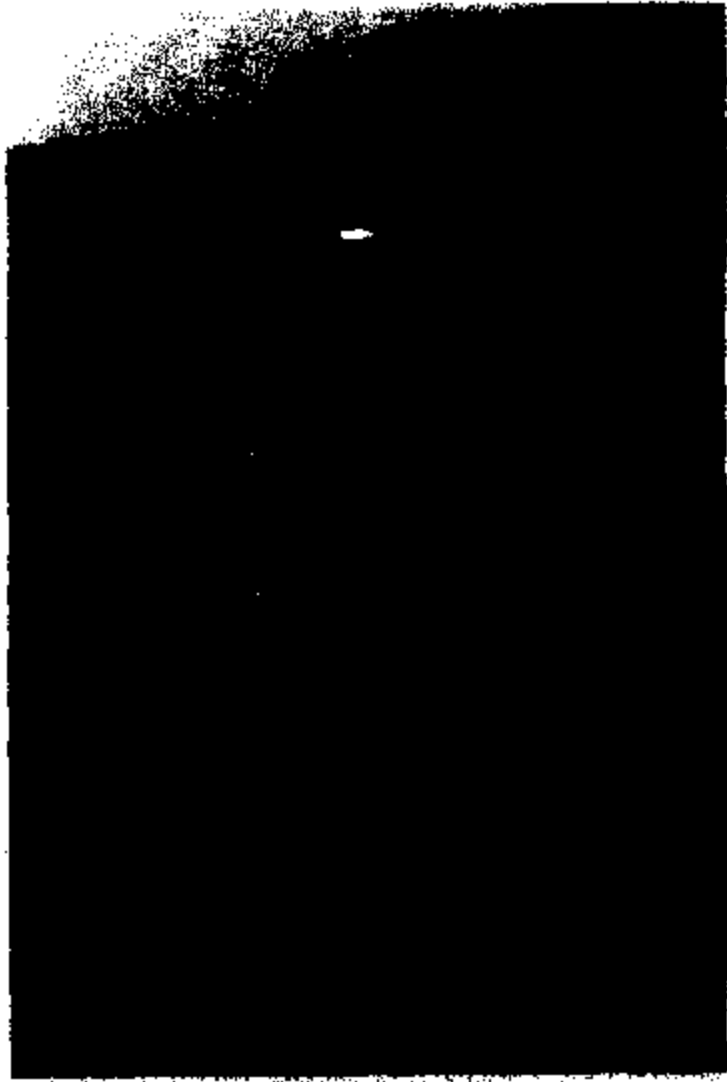
PART B

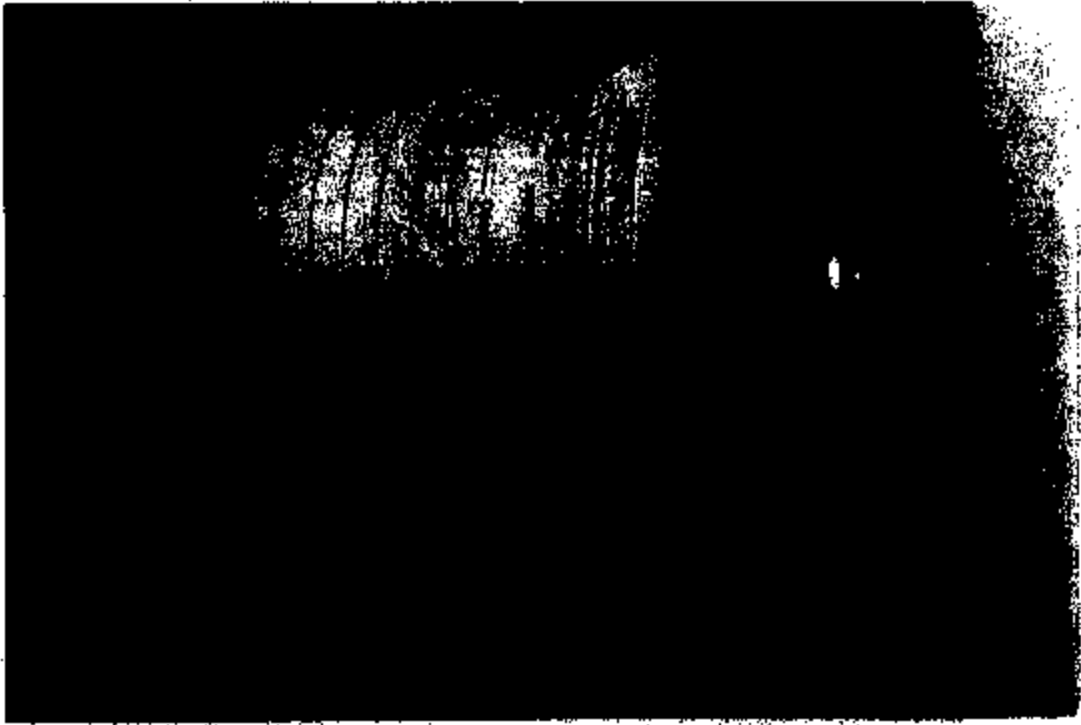
45-2380 Cook, FRED & PATRICIA
BATON ROUGE, LA.

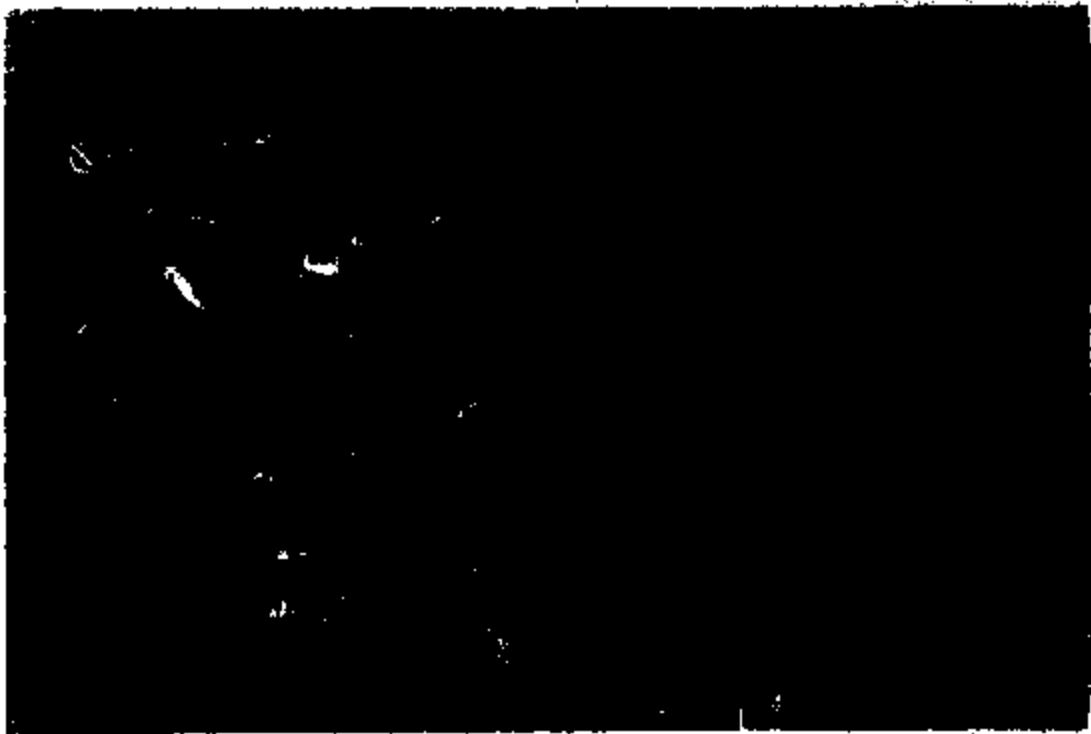
~~2001~~ ~~STATE TOWN~~
SUIT 193 TC

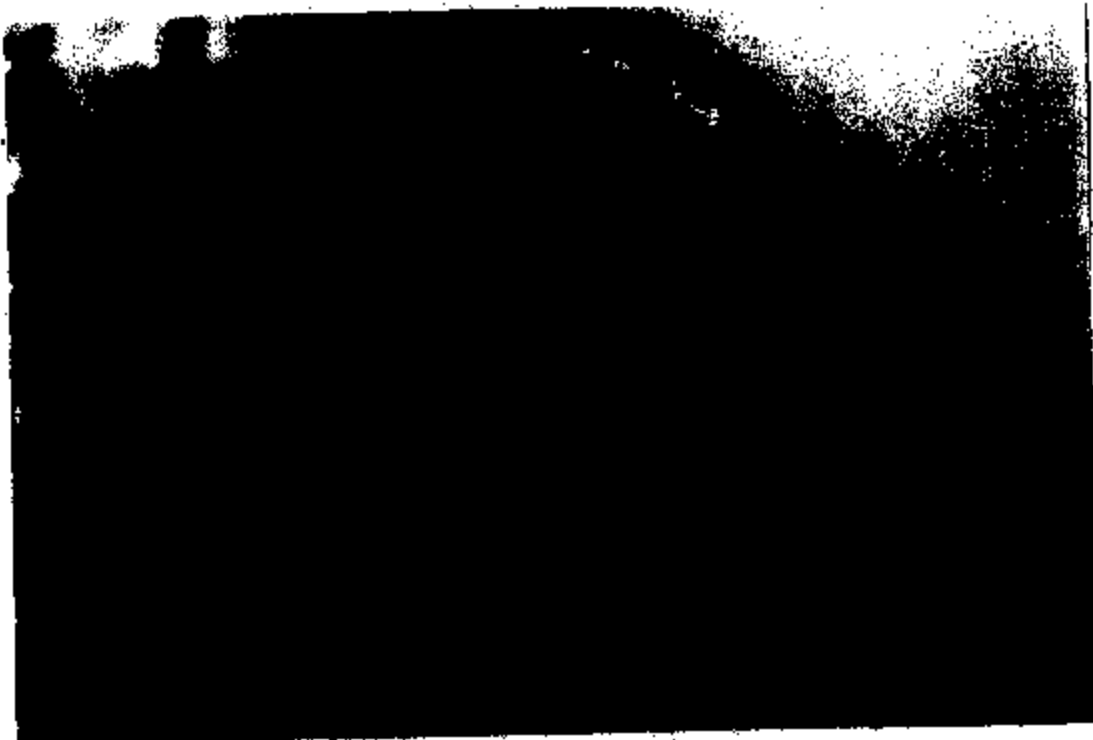
ALLEGATIONS
BPS

ENG-625 31778

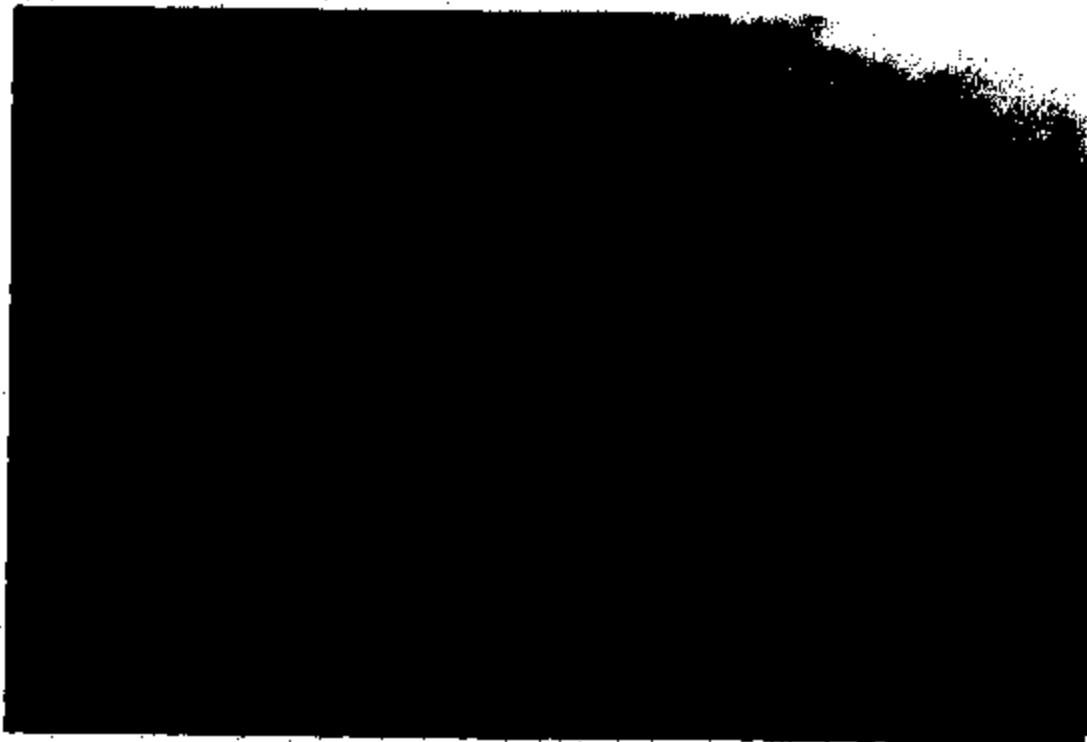






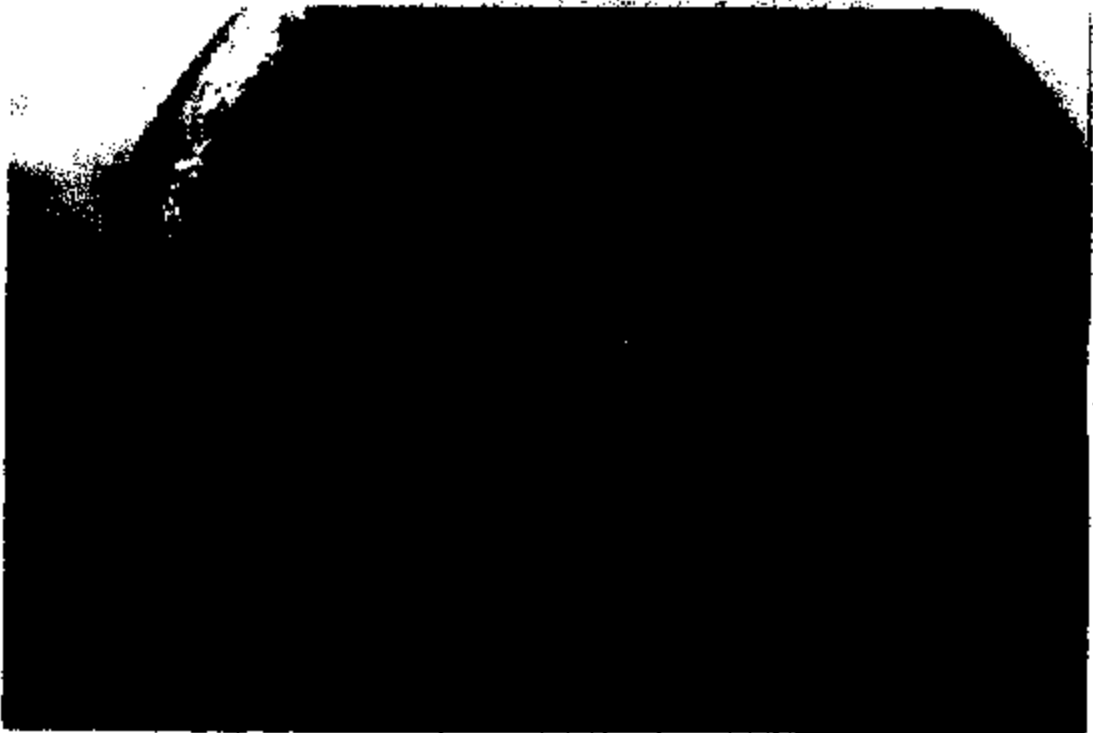
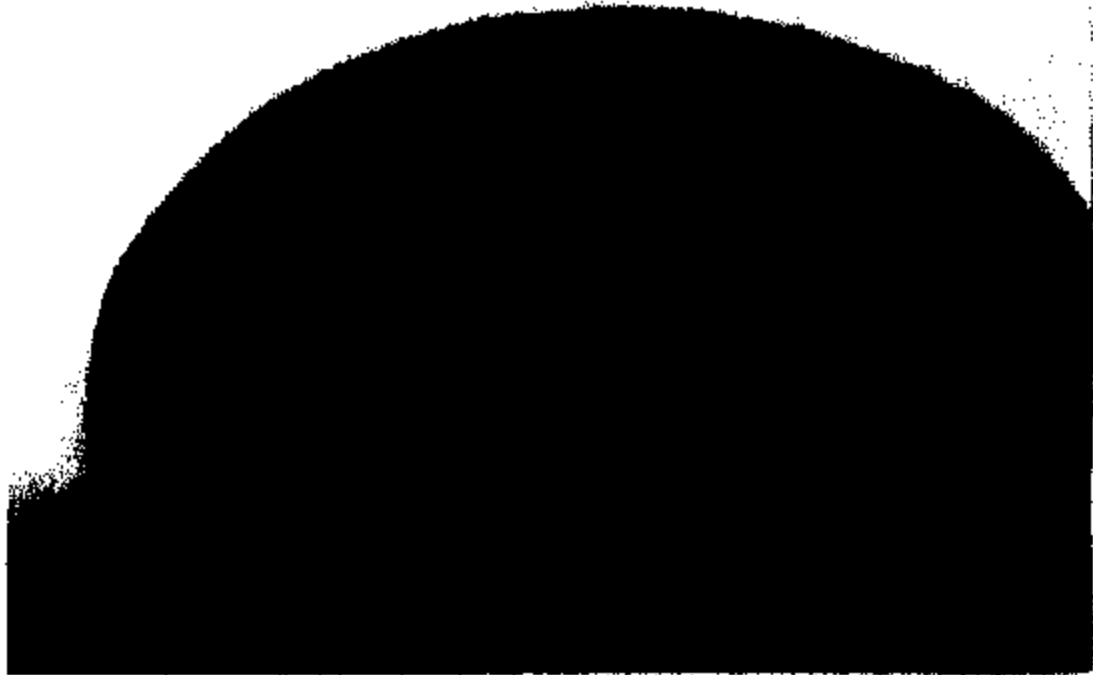


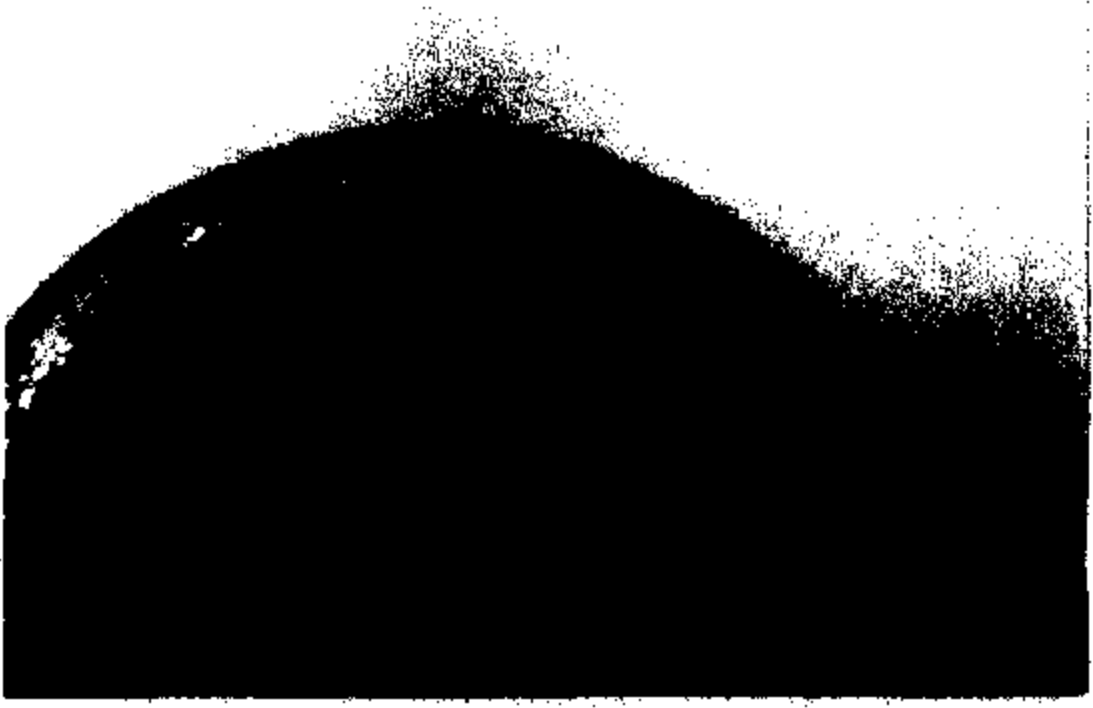


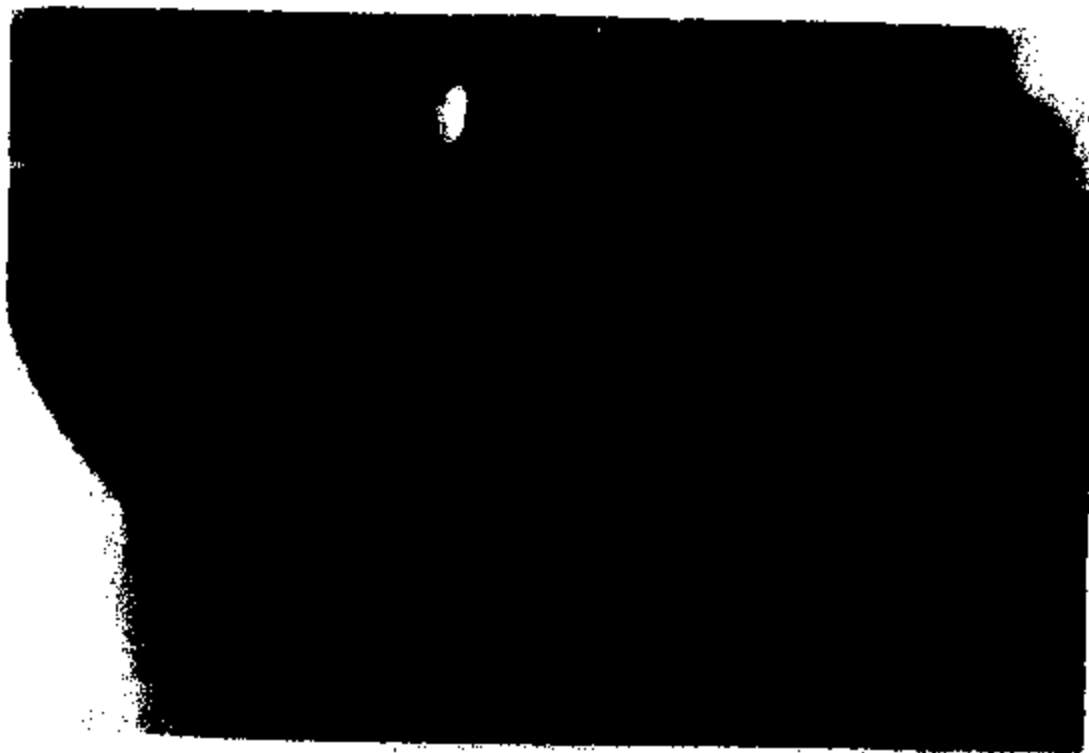


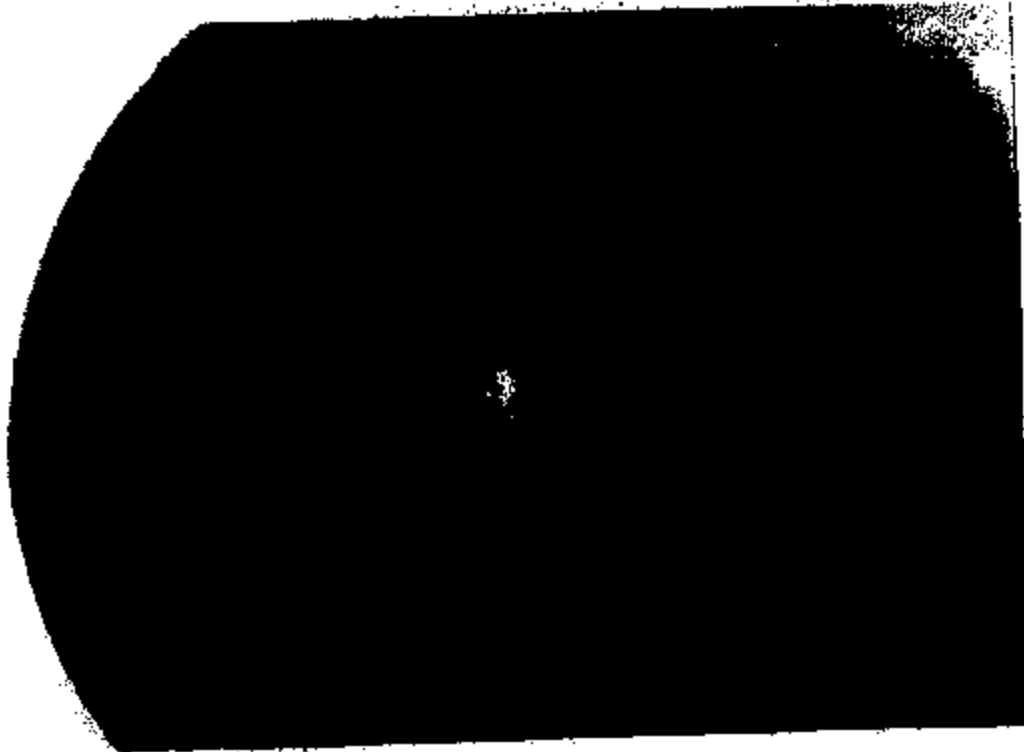
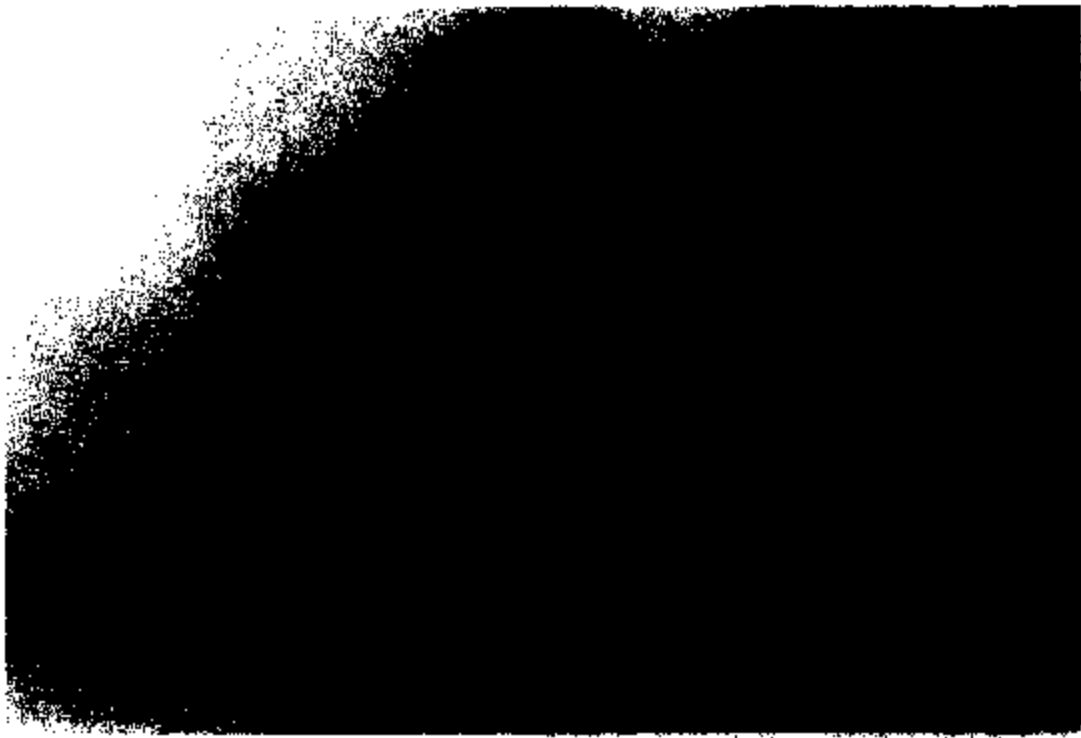




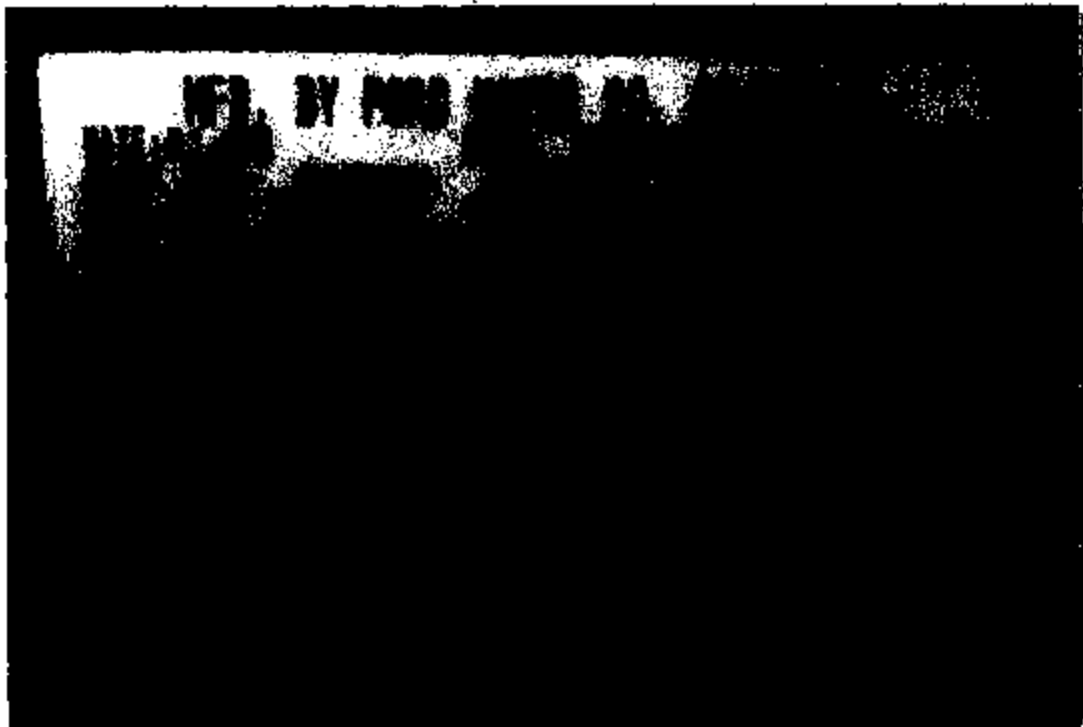


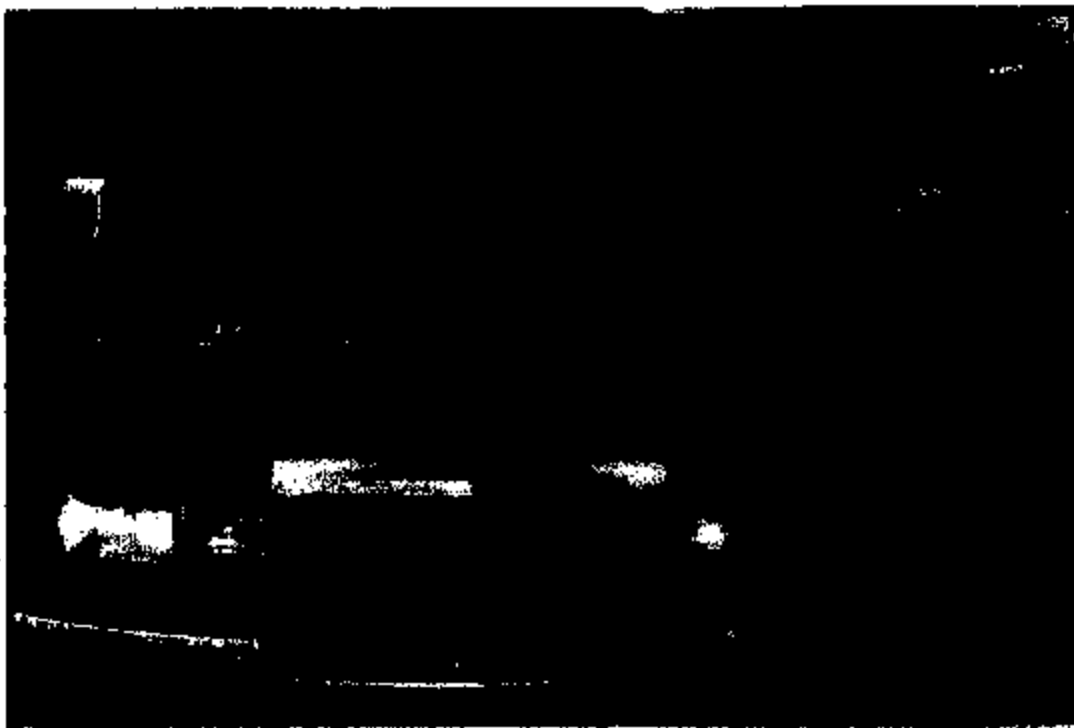


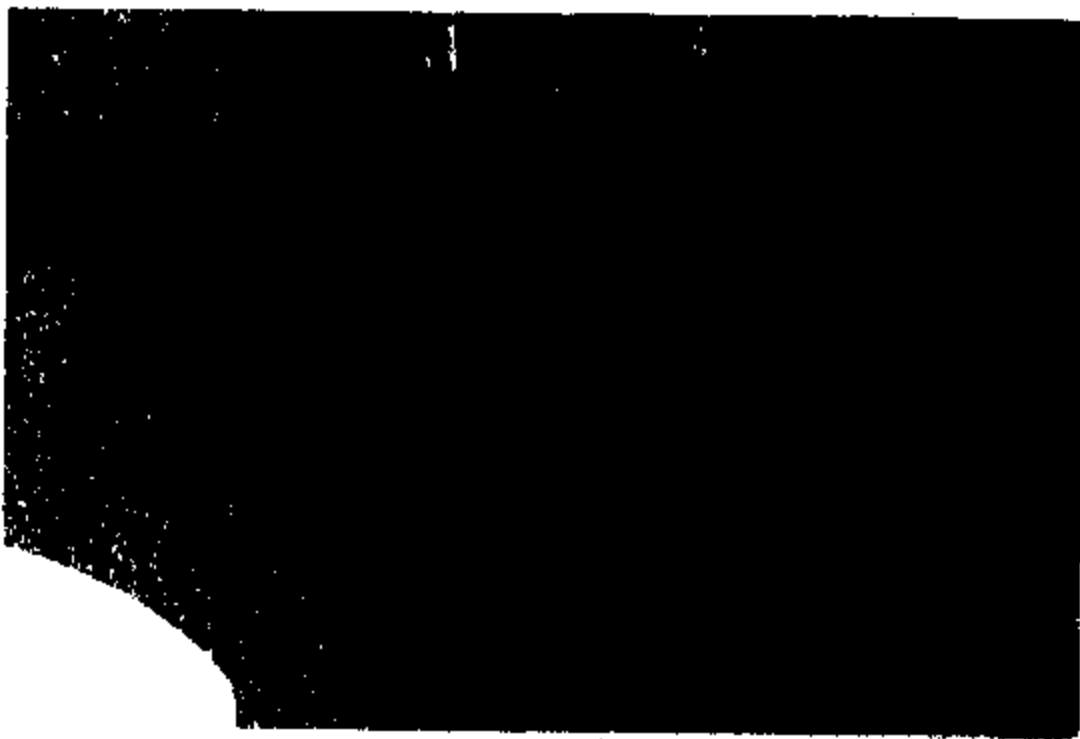


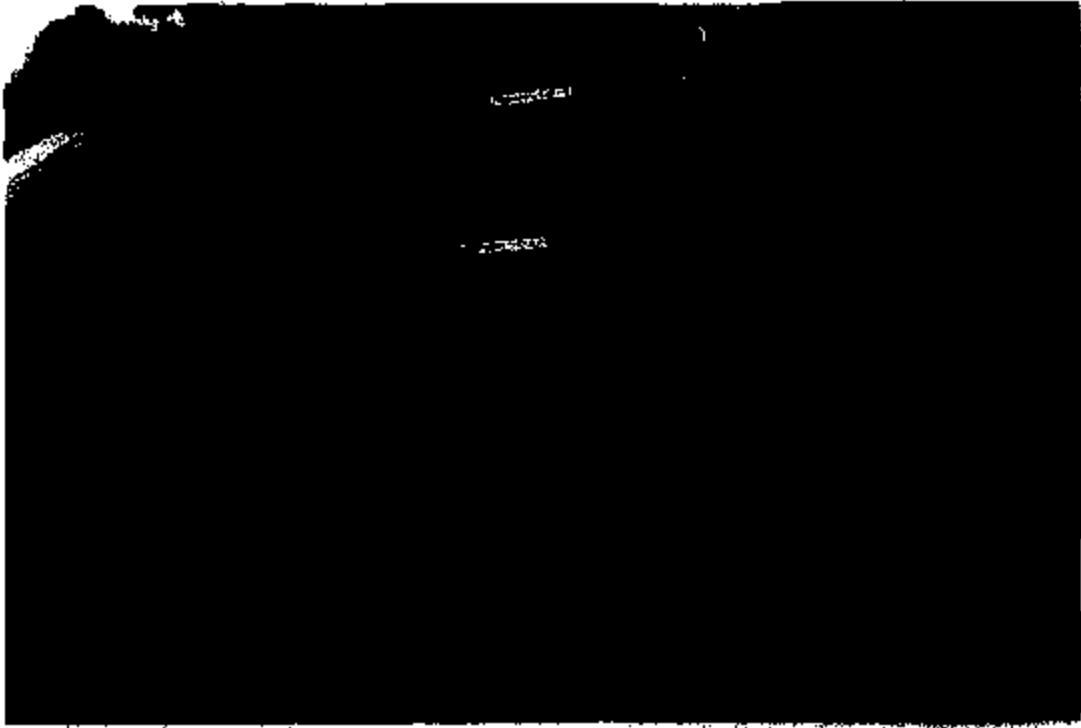


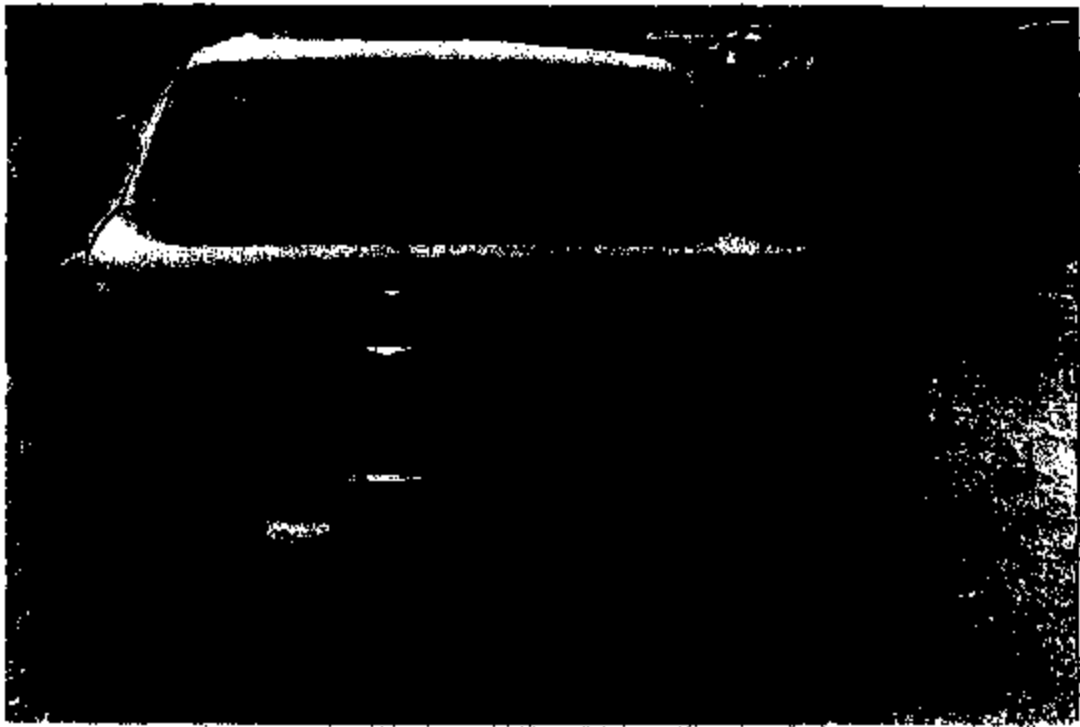






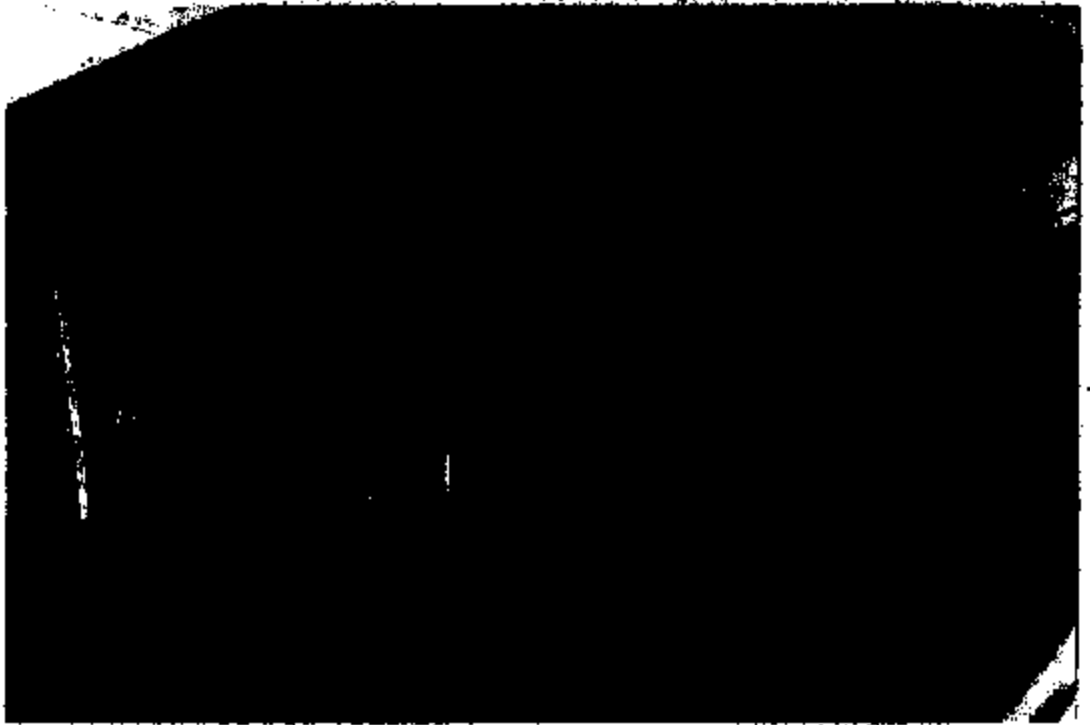


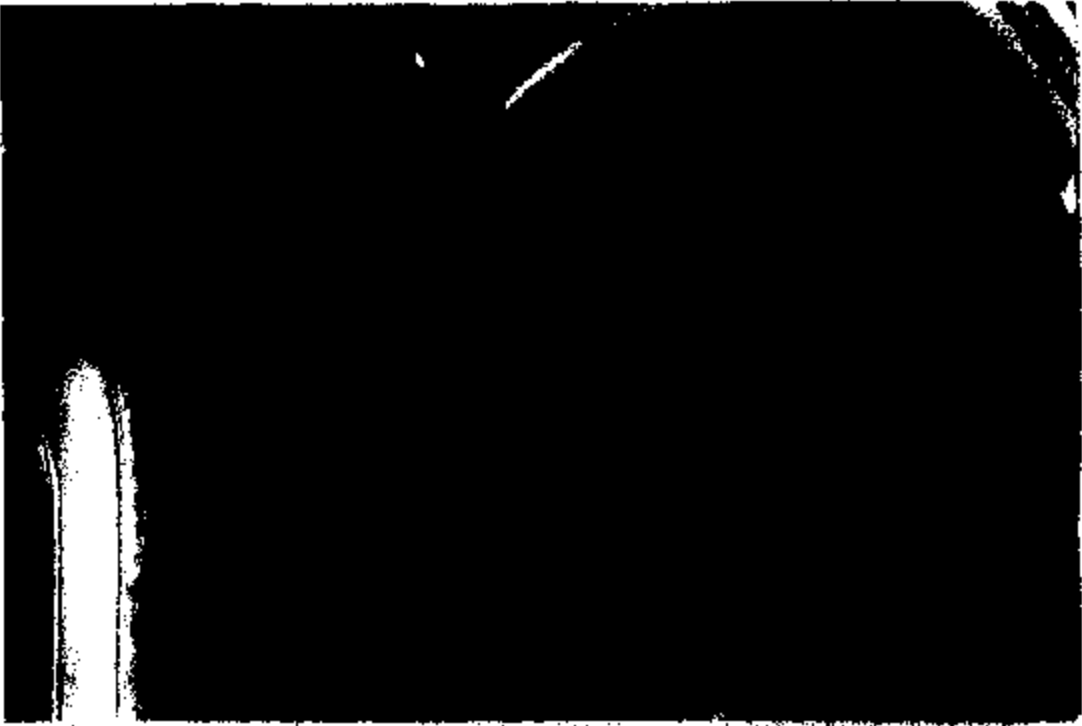


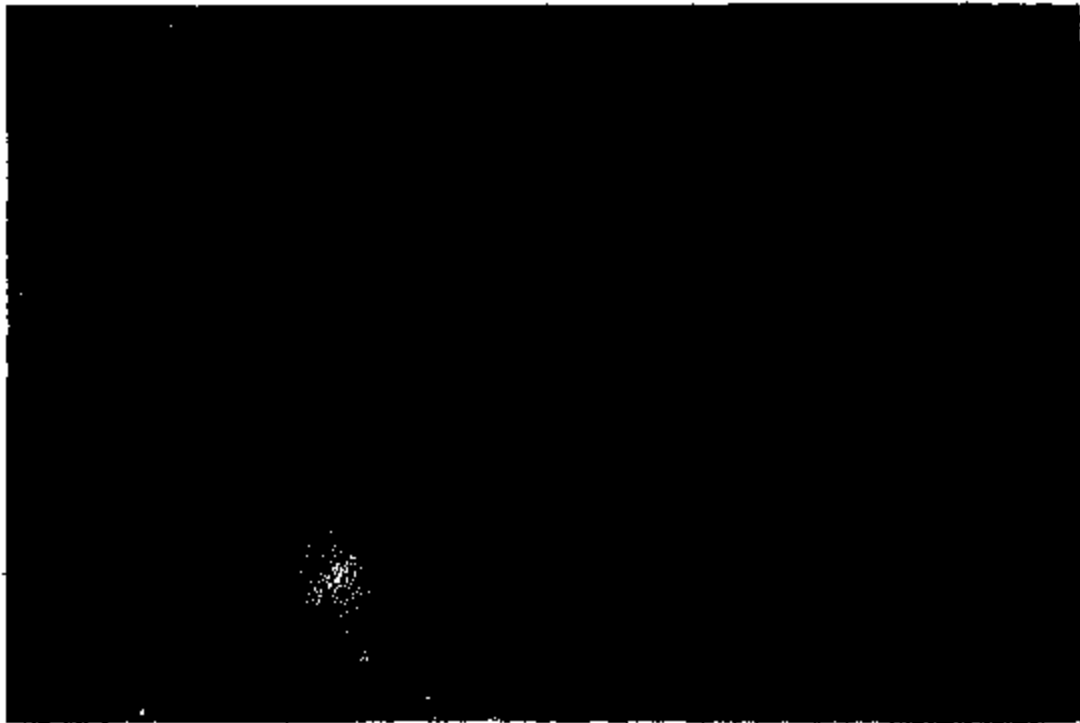


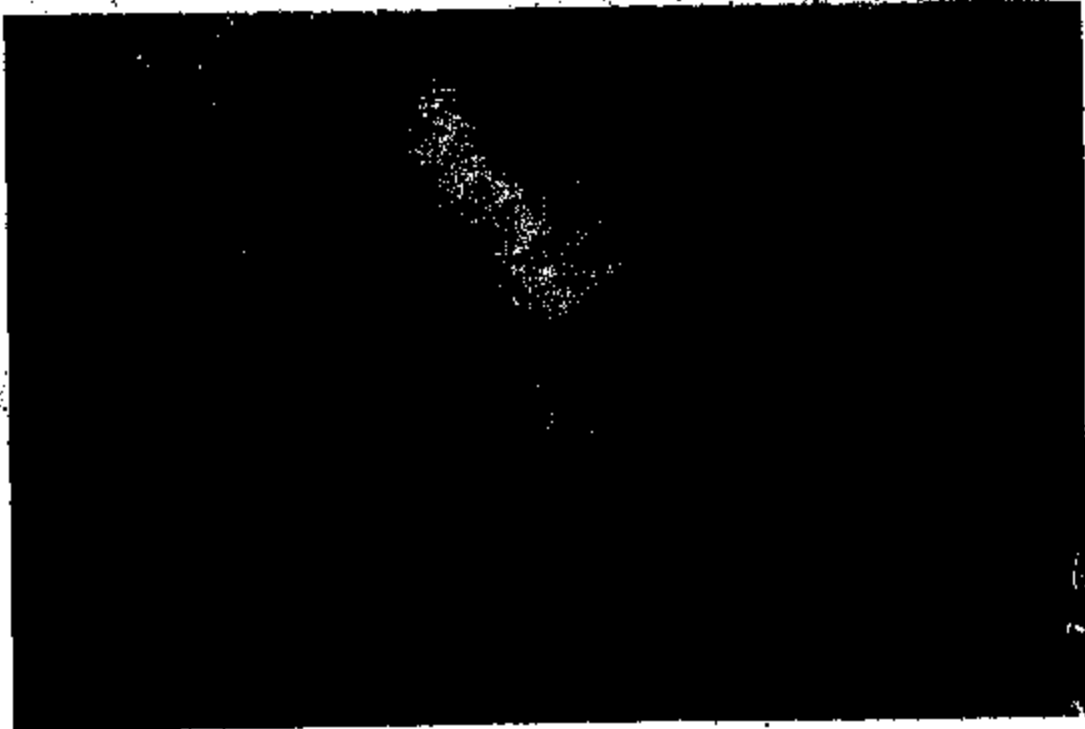
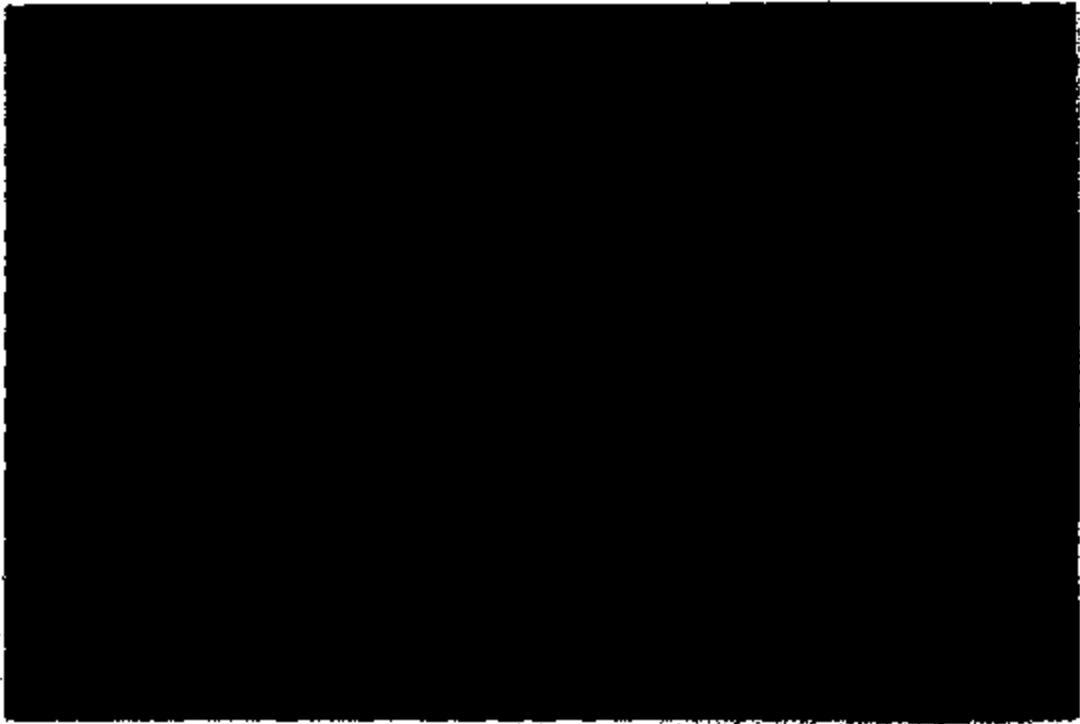




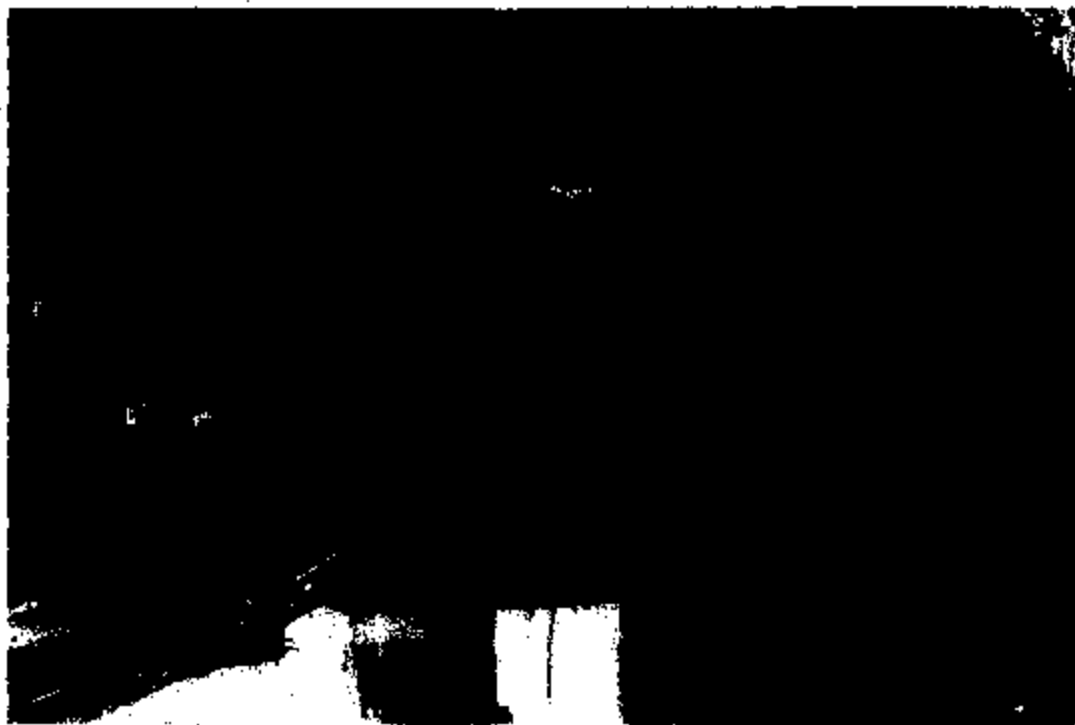


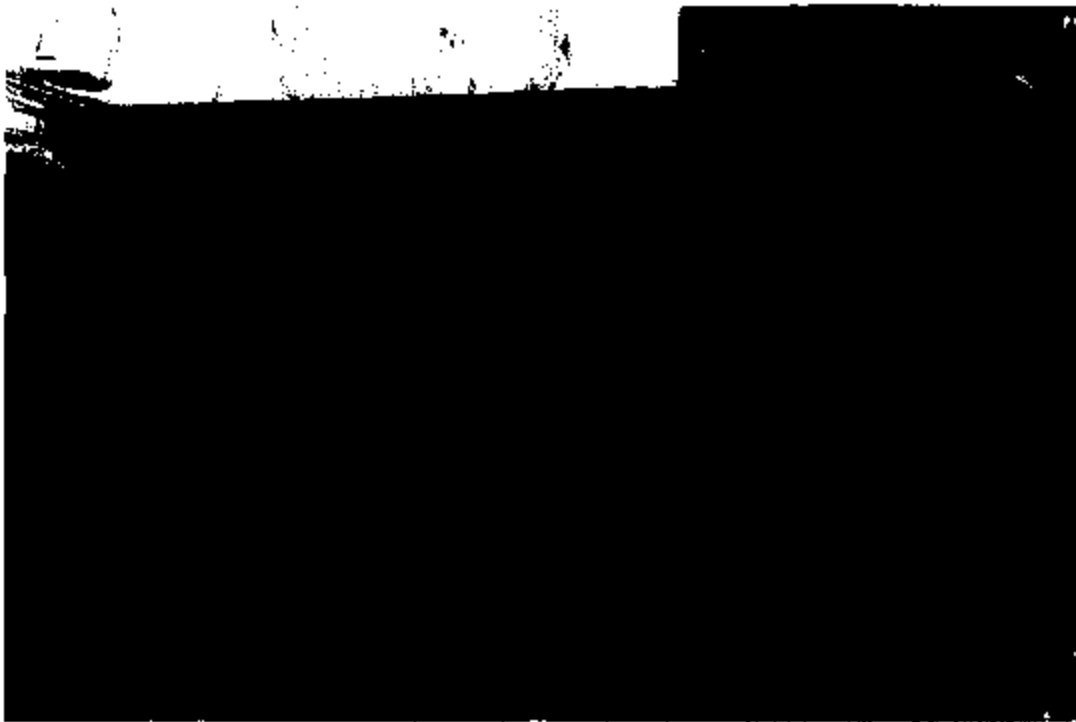


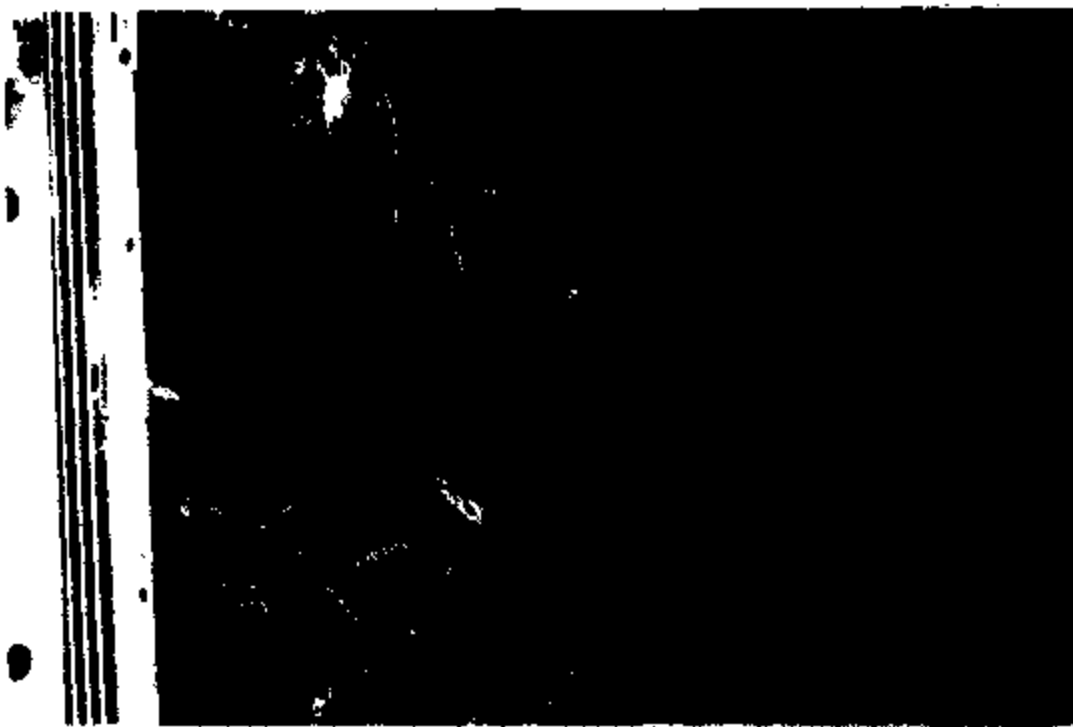


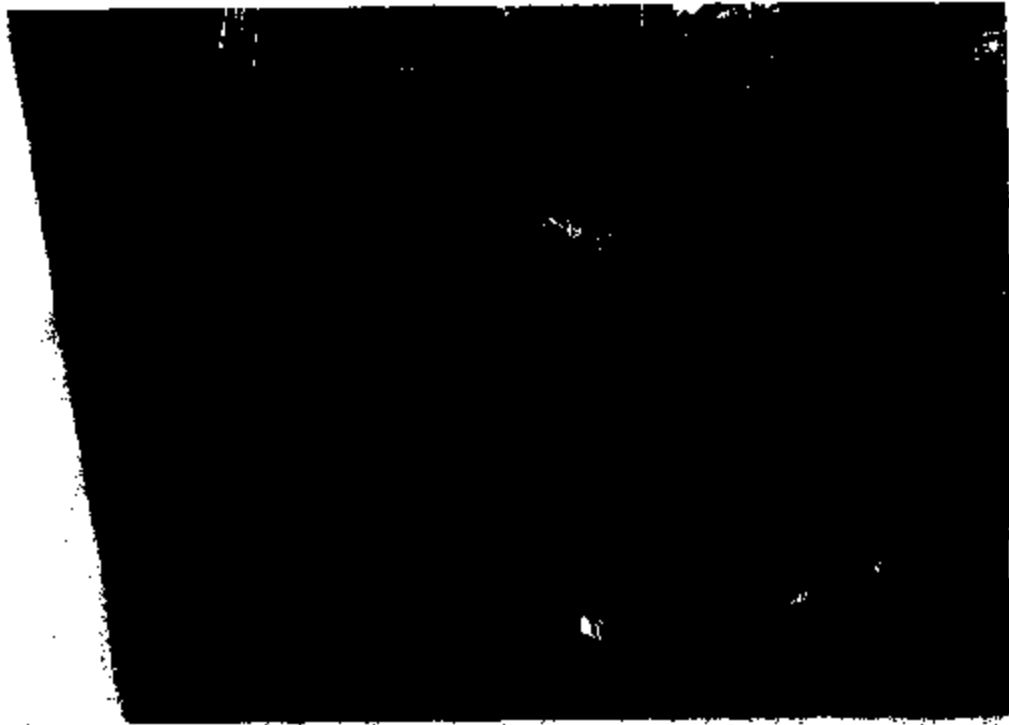


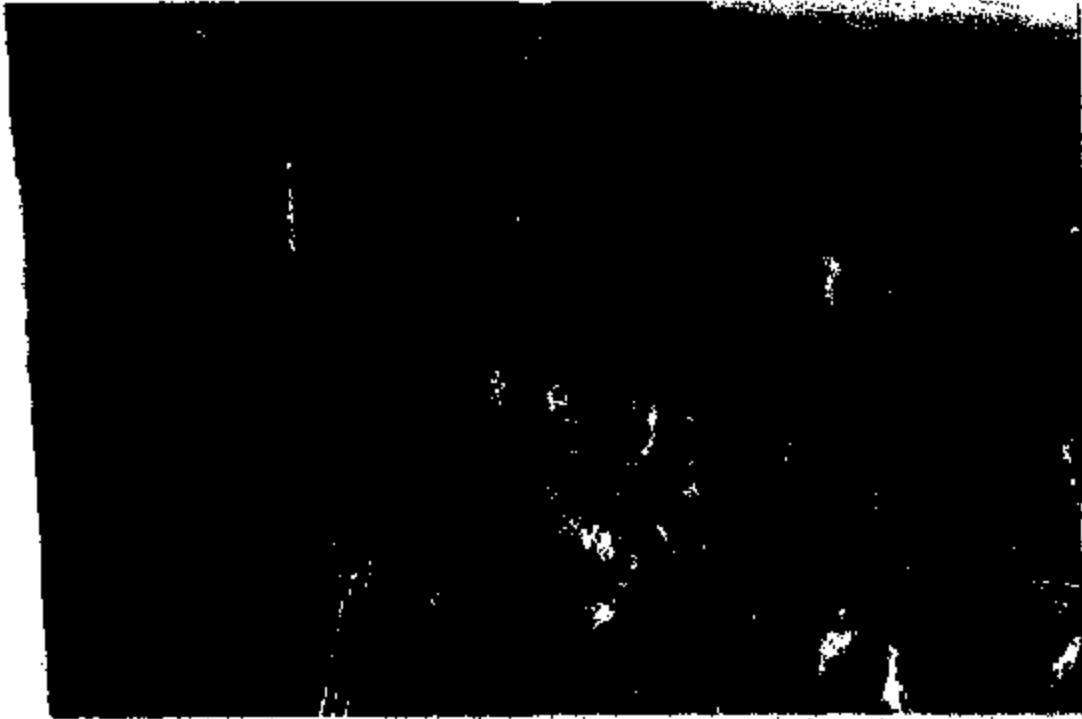




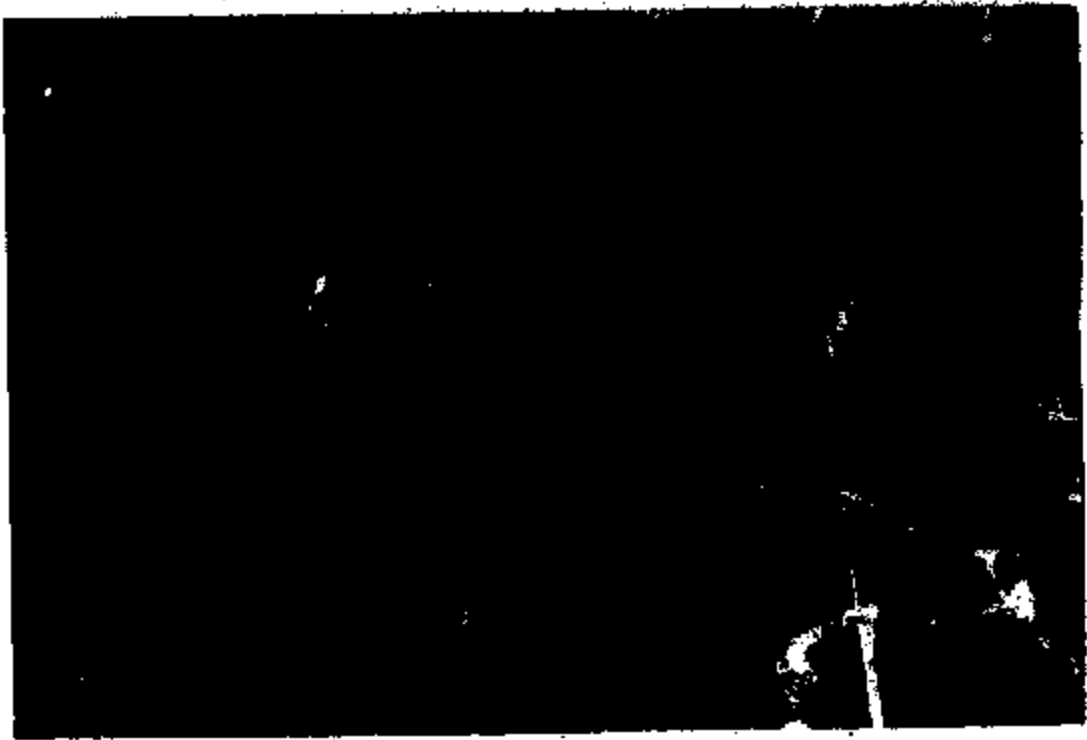
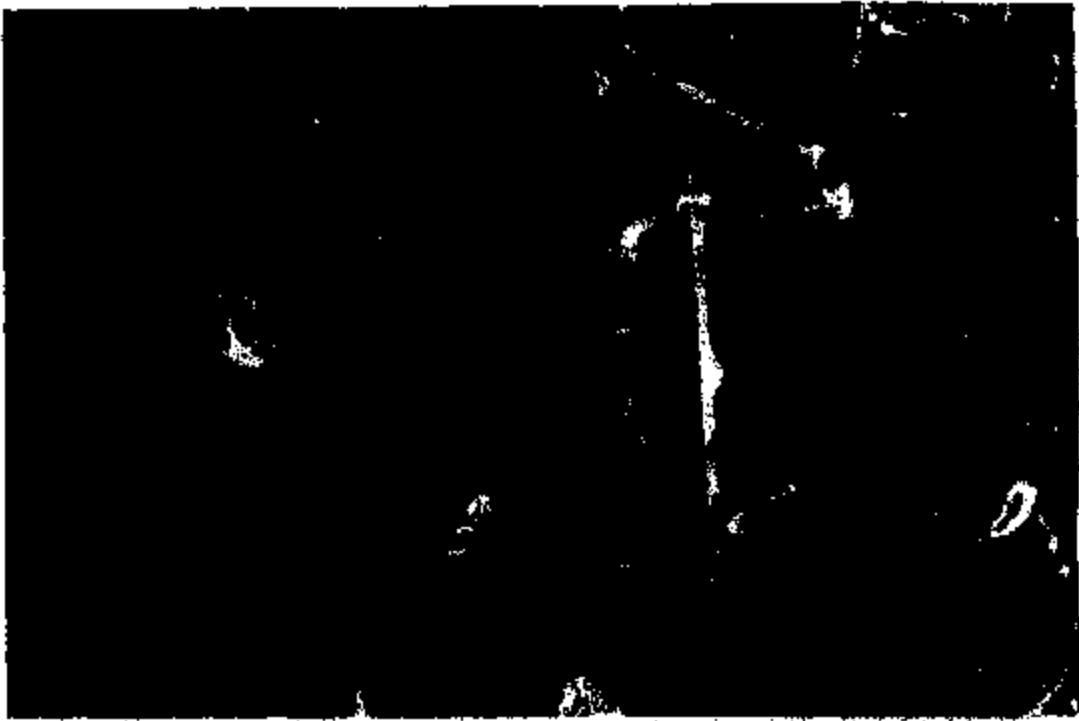


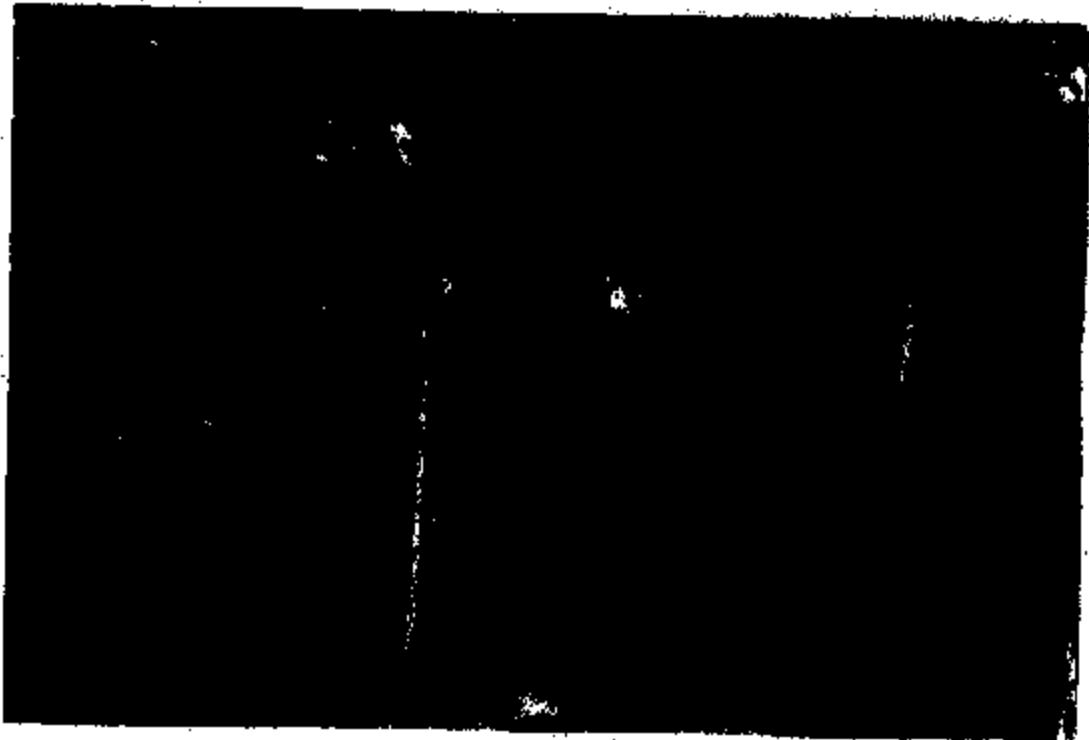




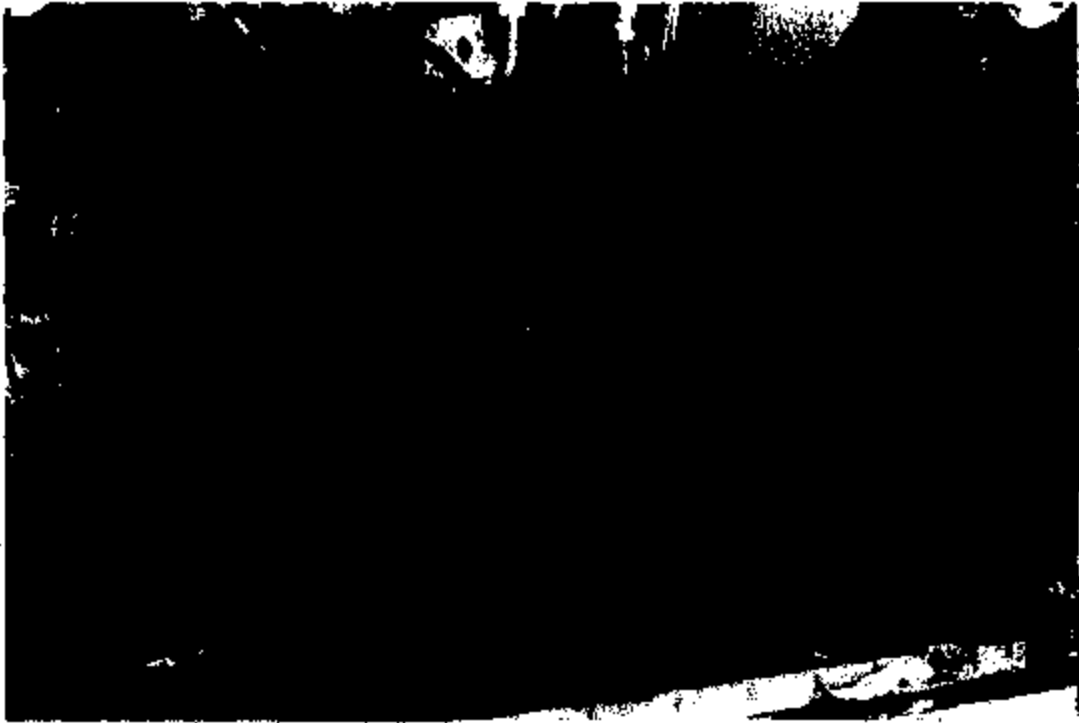




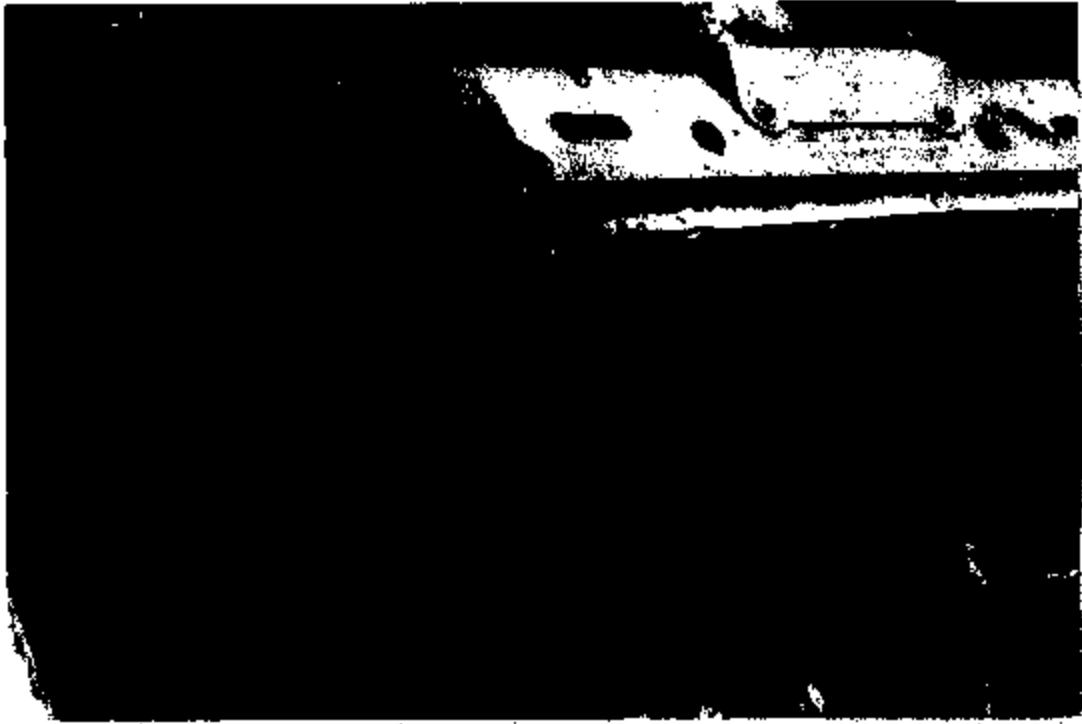


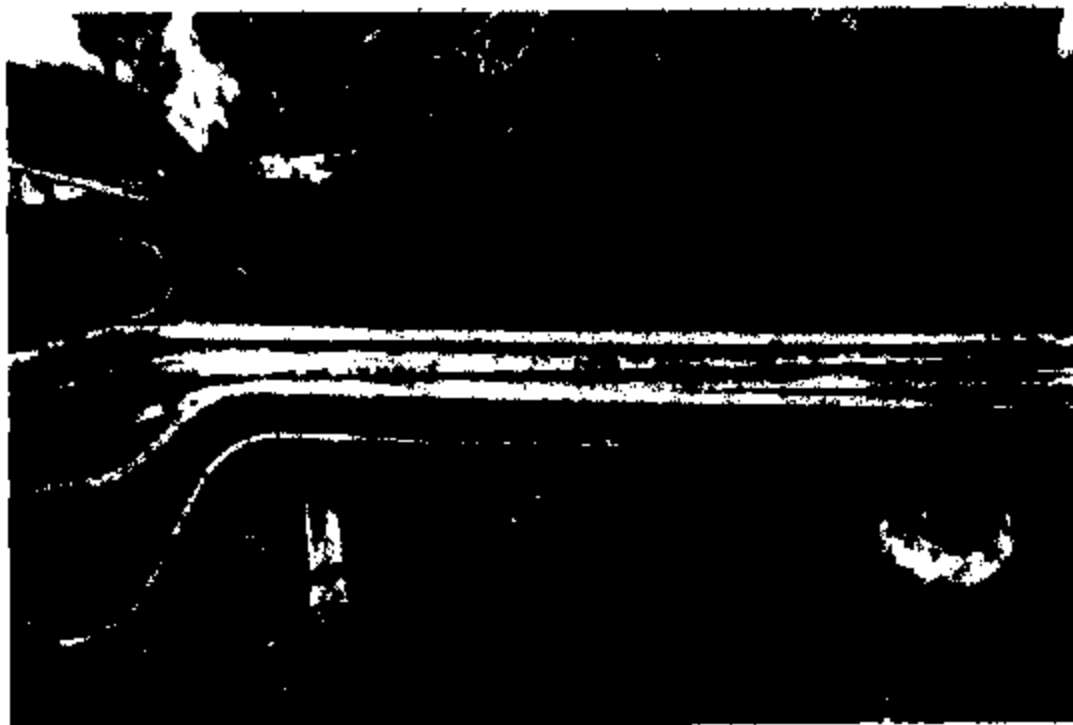






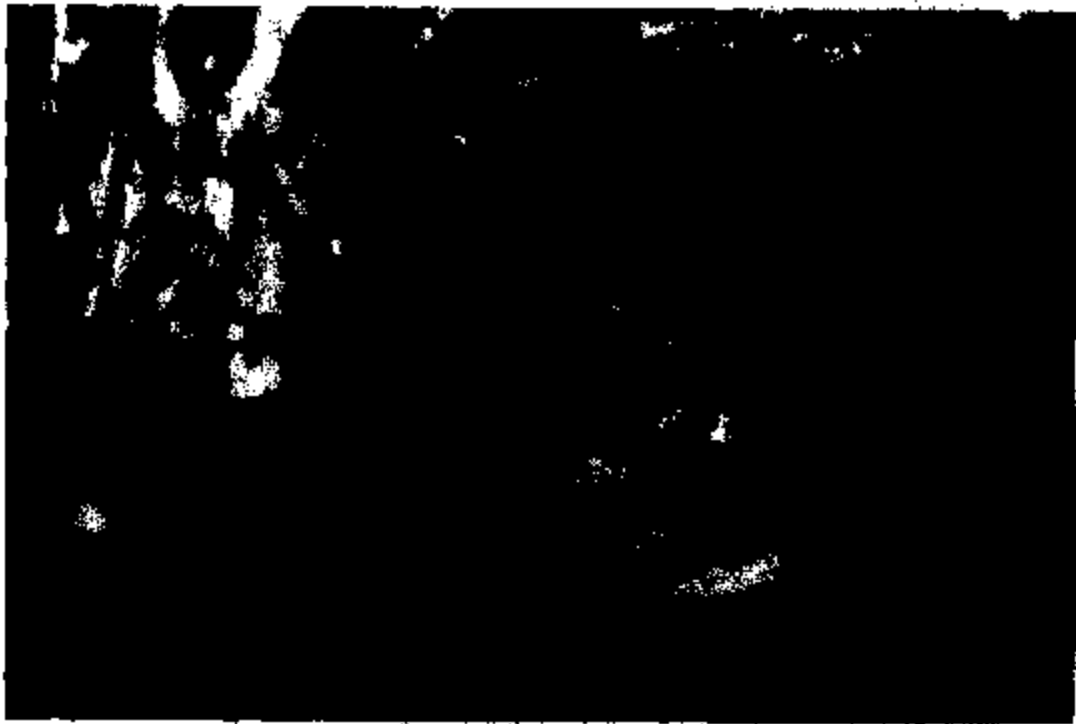










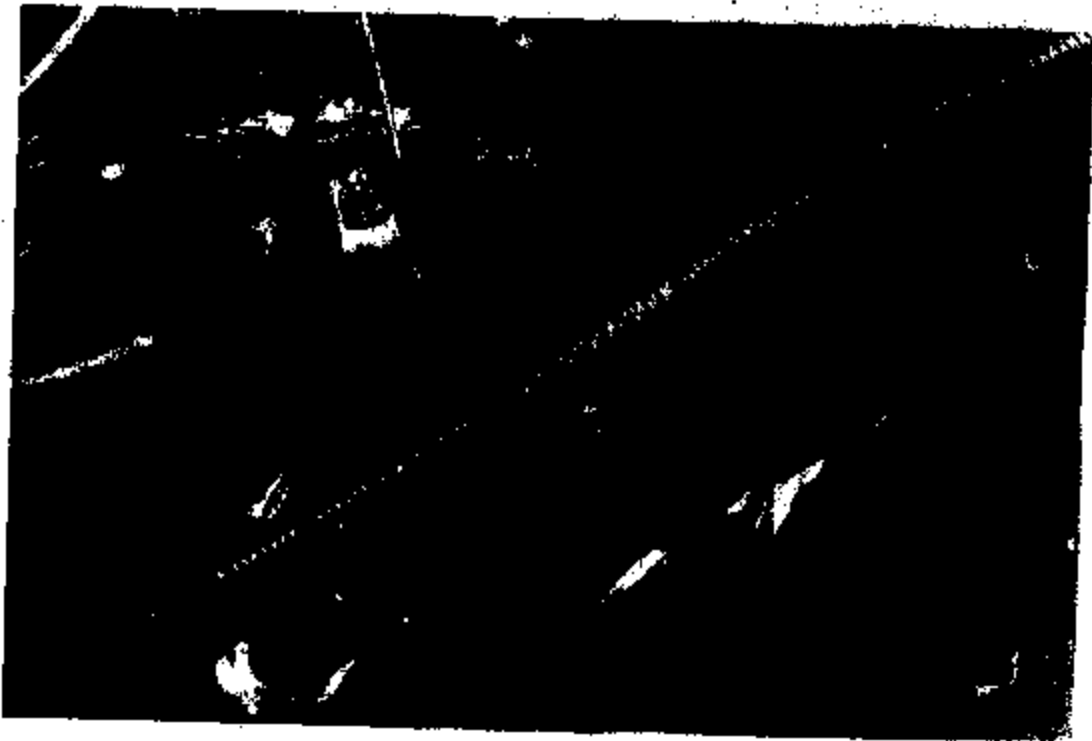
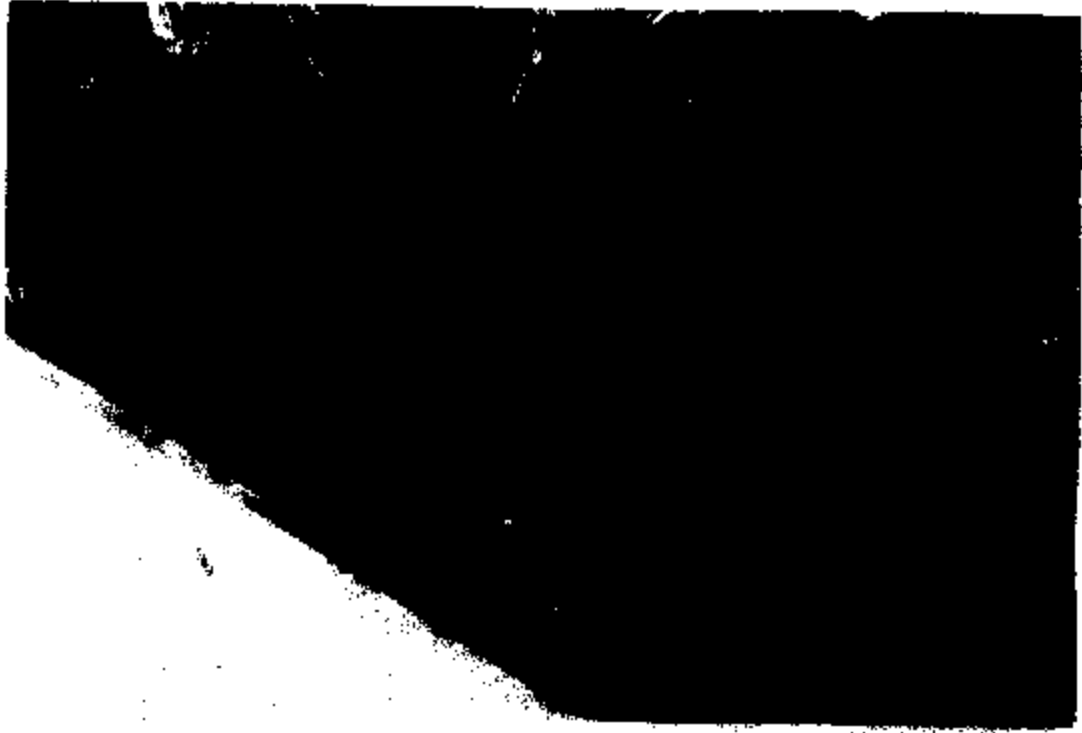


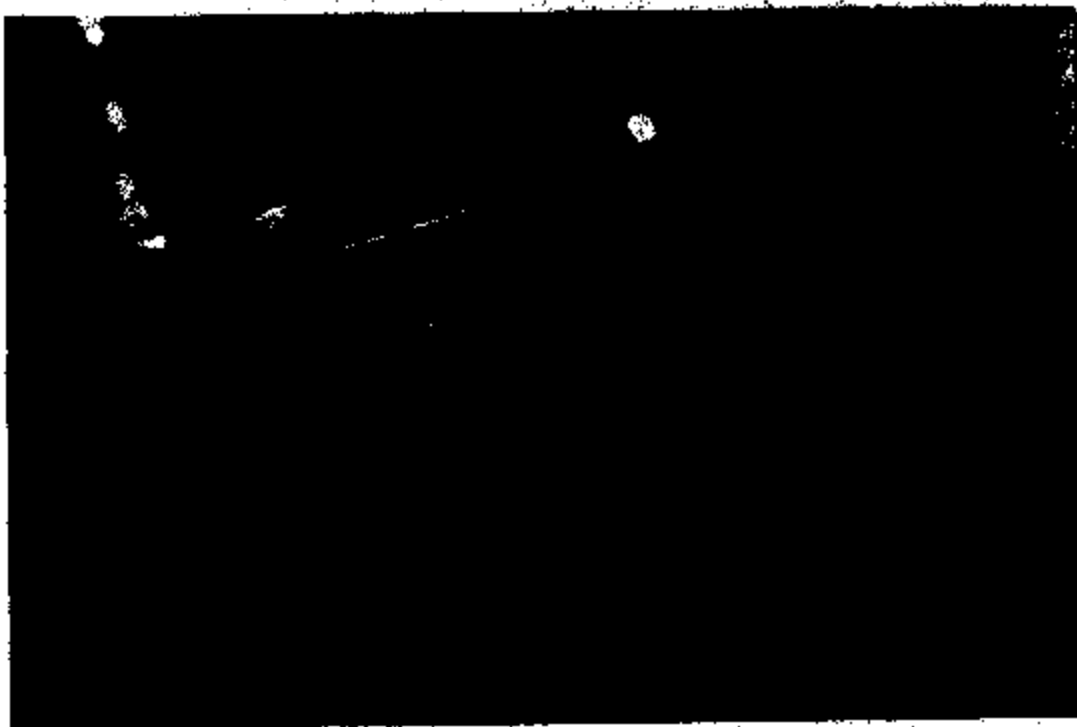


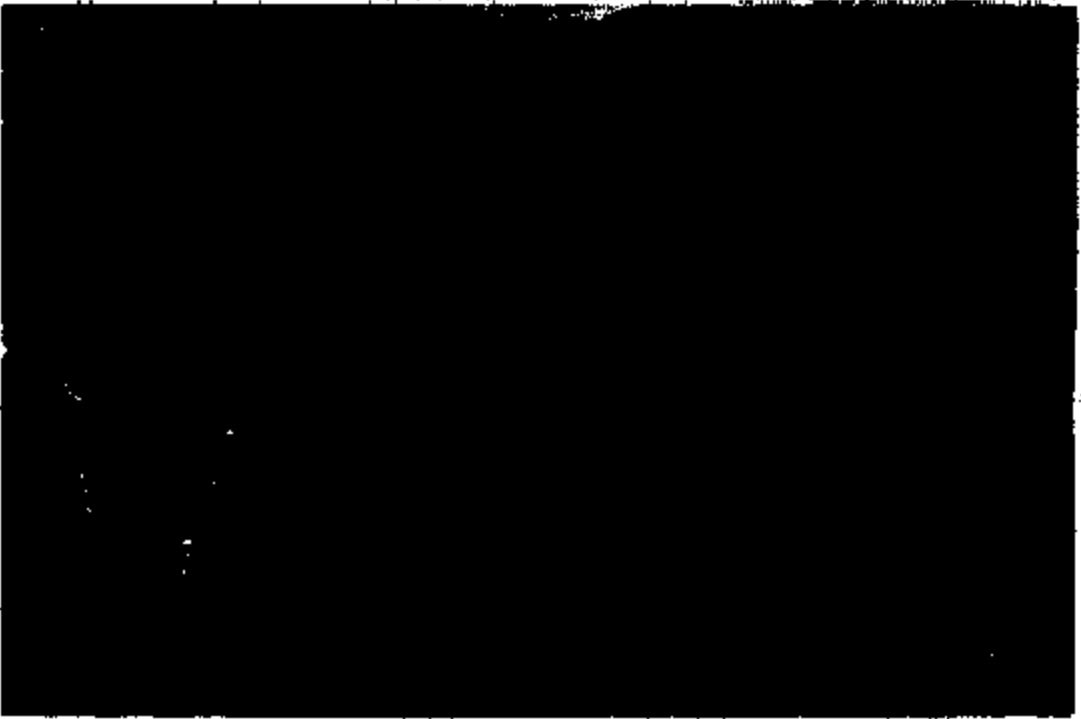












██████████
Individually and on behalf of their minor
children ██████████
and STATE FARM MUTUAL
AUTOMOBILE INSURANCE COMPANY
and STATE FARM FIRE & CASUALTY
COMPANY

DOCKET NO: 494805 **COPY**
DIVISION: M

19TH JUDICIAL DISTRICT COURT

PARISH OF EAST BATON ROUGE

VERSUS

FORD MOTOR COMPANY

STATE OF LOUISIANA

PETITION

NOW INTO COURT, through undersigned counsel, come plaintiffs, ██████████ and
PATRICIA COOK, Individually and on behalf of their minor children ██████████ and ██████████
██████████ persons of the full age of majority, domiciled in the Parish of East Baton Rouge, State of
Louisiana, STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY and STATE
FARM FIRE & CASUALTY COMPANY, foreign insurers, authorized to do and doing business in
the State of Louisiana, who, with respect, represent the following:

1.

Named defendant herein is Ford Motor Company, a foreign company, authorized to do and
doing business in the State of Louisiana, who is indebted unto plaintiffs, for the following, to wit:

2.

At all times pertinent hereto, ██████████ were the owners of a certain residence
located at 4112 Country Hill Drive, Baton Rouge, Louisiana (hereinafter referred to as the "Cook
residence") and a 1993 Lincoln Town Car, identified by Vehicle Identification Number (VIN)
1LNLA091W4PY696926, (hereinafter referred to as the "Cook vehicle").

3.

On or about June 14, 2001, while the ██████████ vehicle was parked in the carport at the Cook
residence, a fire occurred in the Cook vehicle causing substantial damage to the 1993 Lincoln Town
Car, to the Cook residence, and to a Chevy Tahoe also owned by the Cooks.

4.

The fire originated in the engine compartment of a 1993 Lincoln Town Car owned by the
Cooks, and was caused by a defect in the speed control deactivation switch, the electrical system,
and/or other defects within the 1993 Lincoln Town Car.

5.

The 1991 Lincoln Town Car was designed, manufactured, assembled and sold by defendant, Ford Motor Company.

6.

In May 1999, defendant, Ford Motor Company issued a recall on the 1993 Lincoln Town Car for replacement of the speed control deactivation switch at all times pertinent hereto.

7.

At all times pertinent hereto, Ford Motor Company had actual and/or constructive knowledge that the speed control deactivation switch could develop a resistive short in the electrical circuit or otherwise fail, resulting in an underhood fire.

8.

Defendant, Ford Motor Company, is liable unto plaintiffs for the following acts of negligence and/or fault:

- A. Manufacturing, assembling, marketing and/or selling a product which was unreasonably dangerous in construction or composition;
- B. Manufacturing, assembling, marketing and/or selling a product which is unreasonably dangerous in design;
- C. Manufacturing, assembling, marketing and/or selling a product which is unreasonably dangerous because an adequate warning about the product was not provided; and
- D. Failure to adequately warn users of the risks/dangers of the product subsequent to acquiring such knowledge.

9.

At all times pertinent hereto, State Farm Mutual Automobile Insurance Company insured both of the Cook vehicles, and provided coverage for the damages sustained thereto.

10.

Pursuant to the terms of its insurance policy and as a result of the fire, State Farm Mutual Automobile Insurance Company paid to or on behalf of its insureds, Fred and Patricia; the sum of SIX THOUSAND THREE HUNDRED FORTY-SIX & 65/100 (\$6,346.65) DOLLARS. THOUSAND EIGHT HUNDRED THIRTY-TWO and 20/100 (\$10,832.20) DOLLARS.

At all times pertinent hereto, State Farm Fire and Casualty Company insured the Cook residence, and provided coverage for the damages sustained thereto.

12.

Pursuant to the terms of its insurance policy and as a result of the fire, State Farm Fire and

Casualty Company paid to or on behalf of its insured [REDACTED] the sum of TWO THOUSAND TWO HUNDRED THIRTY-THREE & 60/100 (\$2,233.60) DOLLARS.

13.

Petitioners, State Farm Mutual Automobile Insurance Company and State Farm Fire & Casualty Company are subrogated, legally, conventionally, and by the terms of the policies, to the rights of Fred and Patricia Cook against defendant, Ford Motor Company, to the extent of payments made herein to, or on behalf of, the [REDACTED]

14.

As a result of the incident described above [REDACTED] have suffered a loss in the form of deductibles in the amount of \$1,000.00, lost wages, excess property damage and/or diminished value of property, and medical expenses. As a further result of the incident described above, Fred and Patricia Cook, as well as their minor children Katy and Jenny Cook, have suffered mental anguish, inconvenience, and loss of use of their property.

Despite amicable demand, defendant has refused to reimburse plaintiffs for their losses.

WHEREFORE, plaintiffs pray that after due proceedings are had herein, there be judgment in favor of plaintiffs, [REDACTED] individually and on behalf of their minor children Katy and Jenny Cook, and State Farm Mutual Automobile Insurance Company and State Farm Fire & Casualty Company, and against defendant, Ford Motor Company, for the sum of all damages proven at trial, together with legal interest from date of judicial demand until paid, and for all costs of these proceedings. Plaintiffs further pray for all general and equitable relief to which they may be entitled.

By Attorneys:




HANNAH COLVIN & PIPPS
2051 Silverado Drive, Suite 260
Baton Rouge, LA 70808
Telephone: (225) 766-9240

By:


W. Raymond Pipp (LA Bar #17748)
Kirsten L. Harper (LA Bar #27494)

PLEASE SERVE:

FORD MOTOR COMPANY
through its agent for service of process:
CT Corporation Systems
8150 United Plaza Blvd.
Baton Rouge, LA 70809

FILED  2008
Signed 
A True Copy  2008
The Clerk

ER92-028 02518

VEHICLE ID: 1LPY686926 (WYPBBBBB) Vin: ILNLM81W4PY686926 Div: 3 Status: 800
 Vehicle Line: CVB ConvY Deliv: 020293 Orig P-Lvl: 310 Selling Dir: 67B725
 Order Recpt: 112092 ShipTo Stat: Curr P-Lvl: 310 Sale Date: 020993
 Orig Sched: 010493 Rls-To Stat: IL Order Dir/Reg: 67725/67 Demo Dt:
 Inv Prep: 122292 orig int st: 012793 orig Rls Dir: 67725 Deliv Type: M
 Prod Date: 010693 Curr Int St: 012793 Rls Dir P&A: 11493 Sales Prd: 093021
 Rls Date: 012593 Dirfin Ext: Warr start: 020993 cancel ST:

Memo Consgn: P&C Ext: 022593 WARRS-Ind: Sale status: G
 Orig Pltbus: 012693 Advert Ext: -Date- -Dealer- -Region-
 Curr Pltbus: 012693 Slspsn SS#: 1111 Shipped: 012593 88R207
 T/Name: 9 BUDGET REN Curr Stock: 012693 67B725 67
 Addr: State: IL 1st-Prior:
 City: CHICAGO N/A-Rcpt: 021093 2nd-Prior:
 Zip: 60694 Warr-Ins-Ind: 3rd-Prior:

V.O.:1 2 3 4 5 6 7 8
 12345234567890123456789012345678901234567890123456789012345678901234
 M81PY 4L 5604A0747 KL D P1 3P 4 2GL6 J P J67B725 5 ADG
 8 9 0 1 2 3 4 5 6
 567890123456789012345678901234567890123456789012345678901234567890
 B6 H W1LNL4 1 B K A751A WP BU011

F1=Help F3=Exit F4=Primary Menu F5=Financial screen F9=Screen #3

OGDB024

VEHICLE ID: 1LPY686926 (MWYP888888) Vin: 1LNLM81W4PY686926 Div: 3 Status: 800

Financial Data-

Orig Totl Inv:	28773.15	A-Plan Price:	.00	Pre-del Invoic:	.00
Curr Totl Inv:	28773.15	Total Adj:	.00	Sched-A QST:	.00
Base Vehicle:	27694.00	Base Adj:	.00	FOC GST:	.00
Options:	462.00	Option Adj:	.00	Price Protect:	.00
Base Holdback:	.00	Base Hb Adj:	.00	Chargebck Amt:	
Optn Holdback:	.00	Option Hb Adj:	.00	30-Day FP Amt:	.00
Misc Charges:	7.00	Gas Amt:	20.15	Floor Plan:	83.92
Finance Chrg:	.00	Sched-B Amt:	590.00	P&C Charge:	93.88
FDAF/LMDA:	.00	Mktng Contrib:	.00	Pre-Dlvry Amt:	.00
		X-Plan Price:	.00		

Financing Data-

Finance Source:	0000001	O-warr Start:	020993	Release Date:	012593
Orig Int St-SW:	N	Co Tag Number:		Transit Time:	11
Ret Draft Ind:		Pre-del Date:		Rls Plus Trans:	020593
Floor Pln Date:	022593	Prdlvry S.Code:		Ramp Code:	12
Advt Comm Code:		Lease Code:		Method Shipped:	7
Upfront PP Ind:	U	Invoic In-Proc:	070893	Memo Cons Loc:	

F1=Help F3=Exit F4=Primary Menu F6=Screen #1 F9=Screen #3

OGDB024

VEHICLE ID: 1LPY686926 (WYPBBBBBB) Vin: 1LNLN81W4PY686926 Div: 3 Status: 800
Vehicle Line: CVB Convy Deliv: 020293 Orig P-Lvl: 310 Selling Dir: 67B725
Order Recpt: 112092 ShipTo Stat: Curr P-Lvl: 310 Sale Date: 020993
Orig Sched: 010493 Rls-To Stat: IL Order Dir/Reg: 67725/67 Demo Dt:
Inv Prep: 122292 Orig Int St: 012793 Orig Rls Dir: 67725 Deliv Type: M
Prod Date: 010693 Curr Int St: 012793 Rls Dir P&A: 11493 Sales Prd: 093021
Rls Date: 012593 Dirfin Ext: Warr Start: 020993 Cancel ST:

Memo Consgn: P&C Ext: 022593 WarrS-Ind: Sale Status: G
Orig Pltbus: 012693 Advert Ext: -Date- -Dealer- -Region-

Curr Pltbus: 012693 Slspn 55#: 1111 shipped: 012593 88R207

T/Name: 9 BUDGET REN Curr Stock: 012693 67B725 67

Addr: State: IL 1st-Prior:

City: CHICAGO N/A-Rcpt: 021093 2nd-Prior:

Zip: 60694 Warr-Ins-Ind: 3rd-Prior:

V.O.: 1 2 3 4 5 6 7 8

1234523456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123

M81PY 4L 5604A0747 KL D P1 3P 4 2GL6 J P J67B725 5 ADG

8 9 0 1 2 3 4 5 6

56789012345678901234567890123456789012345678901234567890123456789012345678901234567890

B6 H W1LN4 1 B K A751A WP BU011

F1=Help F3=Exit F4=Primary Menu F5=Financial screen F9=Screen #3

OGDB024

VEHICLE ID: 1LPY686926 (WWYP888888) VIn: 1LNLM81W4PY686926 Div: 3 status: 800

Ordering Name: BUDGETHOUSTON	Distr Status: P
Secondary Name:	Last NAVIS St: 021093
Ordering FIN: BU011	Selling FIN: BU011
Order-For FIN:	Sold-To Fin:
Orig Ord'r Type: 5	Distr Stat Dte: 020293
	Last Activity: 041896
	Serialized Dte: 122192
	Scheduled Dte: 010493
	Mexico Status:

Component Data - - - - -

Dr Post/Calib: HFU	Tire Brand: A
Emis Cnt'l Lbl: JJY	EEC:
Engine Tag Cd: 3G812AA	
Engine Serial: W	
Driver Airbag: FT4329C0225	
Pssngr Airbag: 13352B353	Axle: JY

F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F6=Screen #1

OGDB02

FCSD REGION: ___ MARKET: ___ ISSUE STATUS: ___
 P&A CODE: _____
 VIN: 1LNLM81W4PY6B6926 CASE NUMBER: _____
 SALES REGION: ___ SALES ZONE: ___ ISSUE TYPE: ___

A	LAST HND/ Customer Phone Number/	Reason/	Stat
C	P&A LAO TRIT Customer Name	Year Model	Type

F1=Help F2=AddAction F5=CustomerList F6=DealerInfo
 F7=Prev F8=Next F10=IssueData1 F11=Menu F12=Return
 NO ISSUES FOUND FOR THIS VIN OGDB0:

7

VIN: ILNLM81W4PY686926 CASE: _____ HOME PHONE: _____
 LAST NAME: _____ ZIP/POSTAL: _____ CTRY: _____

A	CUSTOMER NAME/	Address/	Address/		
C	City	St/Prov	Zip/Postal	Ctry	Home Phone

F1=Help F2=VehicleList F4=UpdCustInfo F5=AddCustIssue
 F7=Prev F8=Next F11=Menu F12=Return

VIN DOES NOT EXIST IN CUSTOMER DATABASE

OGDB02

0

VIN: 1LNLM81W4PY686926 Year: 1993 Model: TOWN CAR
 Repair Date: WSD: 02/09/93
 Repair Order: Odometer:
 Causal Code:
 Rpr Dealer:

A

C	Part Number	Part Description	Part Qty	Labor Operation
---	-------------	------------------	----------	-----------------

-----	-----	-----	-----	-----
-------	-------	-------	-------	-------

F1=Help F4=PrevVisit F5=NextVisit F7=Prev F8=Next
 F9=PrevRepair F10=NextRepair F11=Menu F12=Return

VEHICLE REPAIR HISTORY IS CURRENTLY UNAVAILABLE

OGDB024

VIN: 1LNLM81W4PY686926 Year: 1993 Model: TOWN CAR
 WSD: 02/09/93 Build date: 01/06/93

A	-----Campaign-----			Status	Dealer	
C	Number	Type	Description	Status	Date	Code
-	-----	-	-----	-----	-----	-----
	96L12	L	PASS AIR BAG	FORCED COMPLETION	01/22/98	AUTOC
	95B64	O	RANGE SENSOR	COMPLETE	00/00/00	N/A

F1=Help F7=Prev F8=Next F11=Menu F12=Return

MORE RECORDS AVAILABLE

OGD6024

9

==>

VIN: 1LNLM81W4PY686926 Year: Model:

Name:

Trmt:

Contact:

Symptom:

Reason:

Dealer:

Issue Type:

Issue Status:

Comm Type:

Odometer Reading:

Analyst:

Document Number:

Action Date:

Action Data:

Action Time: EST

Origin Desc:

Action Desc:

Comments:

F1=Help F2=ActionData F4=PrevAction F5=NextAction F9=PrevComments
F10=NextComments F11=Menu F12=Return F13=PrevContact F14=NextContact

NO DATA FOUND

OGDB024

4
=>

ENTER VIN => 1LNLM81W4PY686926

NAME => MAYER

ZIP => 70122

MODEL YR =>

OWNER NAME :

STREET ADDR :

CITY : NEW ORLEANS

N/A YY-MM-DD 95-10-0

ST/PRV: LA CTRY:

ZIP/POSTAL CODE:

N/A SOURCE:

MODEL YEAR : 93 PLANT: Y

SALE YY-MM-DD 93-02-0

BODY STYLE DESC: 4 DR SEDAN

PRODUCTION YY-MM-DD 93-01-0

VEHICLE DESC : 1993 TOWN CAR

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	88	E	207	51	CC
FACING	3	67	E	725		
RESPONSIBLE	3	22	E	685		

CA EMISSION :

ENGINE TAG CODE : 3G812AA

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 02

DSO DISTRICT :

FLEET CODE :

OPEN : 00 CLOSED : 02

DSO NUMBER :

FLEET STATUS :

ACTIVE: 01 HISTORY: 01

F1-INQUIRY F3-EXIT F4-G160 F5-G150 F8-CONTINUE SEARCH F9-G130

OGDB024

1

==>

ENTER CAMPAIGN NUMBER=> 96L12 VIN=> 1LNLM81W4PY686926 TYPE OF SEARCH: A
MODEL YEAR: 93 DEFECT: PASS AIR BAG BODY STYLE: 4 DR SEDAN

NEW STATUS CODE: _ CAMP DIV : 6
REPAIR INFORMATION: TYPE CODE: _ SUPP CODE :
REPAIR DATE: _____ DEALER P/A: _____ KIT CODE : CI
MICRO REF: _____ CLAIM NUM: _____ OASIS DATE :
DELETE REASON: _____ VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: _ _ _ IND: Y MATCH CODE:
CURRENT: 3 22 685 ASSIGNED: 96-11-22 SOURCE: NI EXTRACT DATE: 96-11-2

2

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

*

CODE	DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL	SR
F	FORCED COMPLETION	98-01-22	B	98-01-22					OL
M	RELEASED FOR MAILING	97-02-25							
H	AWAITING MAILING	96-11-22							

C

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037-NO MORE DATA TO DISPLAY

OGDB024

ENTER VIN => 1LNLM81W4PY686926

NAME => MAYER

ZIP => 70122

MODEL YR =>

OWNER NAME :

STREET ADDR :

CITY : NEW ORLEANS

N/A YY-MM-DD 95-10-0

ST/PRV: LA CTRY:

ZIP/POSTAL CODE:

N/A SOURCE:

MODEL YEAR : 93

PLANT: Y

SALE YY-MM-DD 93-02-0

BODY STYLE DESC: 4 DR SEDAN

PRODUCTION YY-MM-DD 93-01-0

VEHICLE DESC : 1993 TOWN CAR

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	88	E	207	51	CC
FACING	3	67	E	725		
RESPONSIBLE	3	22	E	685		

CA EMISSION :

ENGINE TAG CODE : 3G812AA

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 02

DSO DISTRICT :

FLEET CODE :

OPEN : 00 CLOSED : 02

DSO NUMBER :

FLEET STATUS :

ACTIVE: 01 HISTORY: 01

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH F9=G130

OGDB024

3
=>

ENTER CAMPAIGN NBR => 96L12 VIN => 1LNLM81W4PY686926

DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DR SEDAN

RESP DEALER : 322685 BEGINNING MAILED DATE: 97-03-08 YY-MM-DD

RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-21 YY-MM-DD

CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:

LAST NAME : MAYER INITIALS: OL

STREET ADDR1 : 1724 LEON C SIMON DR

ADDR2 : ST/PRV: LA

CITY : NEW ORLEANS CTRY:

ZIP/POSTAL CODE: 70122 N-A SOURCE: R N-A EFF DATE: 95-10-06 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD

RELEASE DESC : ENDING MAILED DATE : YY-MM-DD

CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:

LAST NAME : INITIALS:

STREET ADDR1 :

ADDR2 : ST/PRV:

CITY : CTRY:

ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD

F1-INQUIRY F3-EXIT F4-QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9-G140

I048-LAST PAGE OGD8024

5

==> _____

ENTER CAMPAIGN NUMBER=> 95864 VIN=> 1LNLM81W4PY686926 TYPE OF SEARCH: H
MODEL YEAR: DEFECT: PASS AIR BAG BODY STYLE:

NEW STATUS CODE: _ CAMP DIV :
REPAIR INFORMATION: TYPE CODE: _ SUPP CODE :
REPAIR DATE: _____ DEALER P/A: _____ KIT CODE :
MICRO REF: _____ CLAIM NUM: _____ OASIS DATE :
DELETE REASON: _____ VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: _ _ _ _ _ IND: MATCH CODE:
CURRENT: ASSIGNED: SOURCE: EXTRACT DATE:

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

CODE DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL	SR
C COMPLETE		A	95-11-18		026032	F11YE5L		AC

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037-NO MORE DATA TO DISPLAY

OGDB024

8



ENTER CAMPAIGN NUMBER=> 95864 VIN=> 1LNLM81W4PY686926 TYPE OF SEARCH: H

MODEL YEAR: DEFECT: RANGE SENSOR BODY STYLE:

NEW STATUS CODE: _

CAMP DIV :

REPAIR INFORMATION: TYPE CODE: _

SUPP CODE :

REPAIR DATE: _____ DEALER P/A: _____

KIT CODE :

MICRO REF: _____ CLAIM NUM: _____

OASIS DATE :

DELETE REASON: _____

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW: _ _ _

IND: MATCH CODE:

CURRENT:

ASSIGNED:

SOURCE:

EXTRACT DATE:

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

CODE	DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL	SR
C									

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9-MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

E807-END OF CAMPAIGNS FOR VEHICLE - CURRENT AND HISTORY DATABASES OGDB024

Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VIN	1L1L1W0P700026	Vehicle Line	CVD - TOWN CAR (FORD) (1991-97)	Eng Serial Num	W
Model Year	1993	Market Division	GM - L-M DIVISION DERIVATIVE	Body Style	*
Vehicle Type	C	Drive Code	CS - 2 WHL L/R REAR DRIVE	Engine	CVT - R-M 4.6L SOHC EFI NA CIVR O-3P
Inv. District	11493	Body Chk Style	CYC - 4 DOOR SEDAN-4 LITE	Transmission	ODE - 4 SPD AUTO TRANS NAAD ACDE
		Vehicle/Style	CAB - BARE VEHICLE - CAR		

BUILD INFORMATION:

Region: NA - 00000000 Plant: BA - WINDY PLANT BUILD
 Country: USA - 00000000 Prod Date: 05-JAN-1993

SALE INFORMATION:

Region: NA - 00000000 Selling District: 307725 - *
 Country: USA - 00000000 Selling Div: SdProvi TX
 Buyer District: IL

Arrival Date: 02-FEB-1993 Red Carpet Lease: *
 Ship Date: 02-FEB-1993 Fleet/Wholesale/Co. Lease: F
 Warranty Start Date: 02-FEB-1993 Modified Vehicle: *
 Orig Warranty Date: 02-FEB-1993 Recaptured Vehicle: * Vehicle Report Flag: N

VOC/EOC:

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----

MELP2645328 44 26840747 EL D NOV 20 4 245L J P JN78725 5 2003 M X W1

1994 F B K A751A WF W011 A

INSTALLED OPTION INFORMATION:

Air Conditioning:	CIC - A/C AIR CONDITIONER	GVW Code:	-
Alternator Amp Rating:	*	GVW Class Code:	L
Audio Deck:	* - [N/A]	Instrumentation:	AC - ELECTRONIC INSTRUMENTATION
Audio Radio:	8GACC - 3.00 FINAL DRIVE RATIO	Microprocessor Shift:	* - [N/A]
Audio Type:	8H1AC - LIMITED SLIP REAR AXLE	Microprocessor Shift:	* - [N/A]
Battery Amp Rating:	72	Paint:	PNDAC - MED MOCHA CIC
Brake Code:	FEAAB - 4 WHEEL ANTI-LOCK BRAKES	Power Antenna:	* - [N/A]
Brake Code(Servicio):	* - [N/A]	Rear:	AQ - ELECTR PREMIUM ALUMIN STROCHITE
Calibration Code:	31EDR11A	Sound System:	* - [N/A]
Color(Account):	* - [N/A]	Steering Wheel Axle:	* - [N/A]
Color(Option):	800YD -	Tire Manufacturer:	AJ - MICHELIN
Delivery Type:	M	Tire Brand:	* - *
Drivetrain Code:	*	Tire Size:	D308F - P215/70R15 WSW
Front Seat:	* - [N/A]	Traction Control:	* - [N/A]
Fuel Type:	* - [N/A]	Wheel Brand:	* - [N/A]

TIRE DOT INFORMATION:

LF: * FF: *

LR: * RR: *

LB: * RB: *

SPARE: * DOT Plant Manufacturer: * - *

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	K	Exhaust Code:	CB - CB
ESP Coverage(Miles):	075	Exhaust Cert Type:	F
ESP Coverage(Time):	072	Exhaust Decal State:	NY
ESP Film Year:	1994	Engine Family:	ITM46VSPDF3
ESP Signature Date:	25-OCT-1993		

Any comments? You can contact

webmaster

STANDARD CLAIMS LIST

AWS Online Report

Run Date: 22-MAY-2002

Note: All Costs are in US Dollars

1LNLM81W4PY686926 VB	CYB	OM	CPC	CAB	CYB	BA	CDK	CYV	06-01-93	09-02-93	367725	USA	2	Q90	6T3 *	7021941 *	S06	V07	L16	33		
AWS Claim Key:	8104366	Doc #:	660651	Trx Code:	Z	Labr Hrs:	1	Labr Cost:				27.55	Material Cost:	0	Total Cost:	37.55						
Dr: Cl-Sub Cb:	45384 *	Name:	BUDGET RAC - EDUWTON	Ph:	~	St TX	City Cb:	USA				Reg Cb:	NA	Repr Date:	01-APR-1993	DIST(MB):	6171					
1LNLM81W4PY686926 VB	CYB	OM	CPC	CAB	CYB	BA	CDK	CYV	06-01-93	09-02-93	367725	USA	7	Q33	7X04 *	144699 *	S08	V03	S13	12		
AWS Claim Key:	8106387	Doc #:	081431	Trx Code:	ET0	Labr Hrs:	5	Labr Cost:				24.73	Material Cost:	0	Total Cost:	24.73						
Dr: Cl-Sub Cb:	12039 *	Name:	LAMARQUE LINCOLN-MERCURY INC	Ph:	504-3494500	St LA	City Cb:	USA				Reg Cb:	NA	Repr Date:	01-SEP-1993	DIST(MB):	19618					
1LNLM81W4PY686926 VB	CYB	OM	CPC	CAB	CYB	BA	CDK	CYV	06-01-93	09-02-93	367725	USA	34	.	.	.	S0X	V00	.	.		
AWS Claim Key:	18029617	Doc #:	02002A	Trx Code:	95864	Labr Hrs:	3	Labr Cost:				15.9	Material Cost:	0	Total Cost:	15.9						
Dr: Cl-Sub Cb:	06331 *	Name:	LAMARQUE FORD INC	Ph:	504-4432500	St AL	City Cb:	USA				Reg Cb:	NA	Repr Date:	14-NOV-1995	DIST(MB):	59009					
Cost Comments:	95864 TRANSMISSION RANGE SENSOR REPLACEMENT																					
Tech Comments:	59102 SUSPECT SENSOR WAR PERFORM RECALL 95-B-64 SENSOR OKAY																					
1LNLM81W4PY686926 VB	CYB	OM	CPC	CAB	CYB	BA	CDK	CYV	06-01-93	09-02-93	367725	USA	37	T04	1H03	F1A2	9M60	A	S11	V44	E29	42
AWS Claim Key:	19022709	Doc #:	020335A	Trx Code:	07990	Labr Hrs:	1.1	Labr Cost:				38.3	Material Cost:	30.66	Total Cost:	108.41						
Dr: Cl-Sub Cb:	06331 *	Name:	LAMARQUE FORD INC	Ph:	504-4432500	St AL	City Cb:	USA				Reg Cb:	NA	Repr Date:	07-FEB-1996	DIST(MB):	64481					
Cost Comments:	DRIVABILITY-229 CHECK ENGINE LIGHT COMES ON (AMBER ONLY) - AT TIMES -																					
Tech Comments:	64484 DIFFERENTIAL WALK ROAD TEST (INC TEST CODE I27 HARD FAULT BIN PIN POINT TEST DL21-DL23 REPLACED DIFF PER DL23 RETEST ALL OK																					
1LNLM81W4PY686926 VB	CYB	OM	CPC	CAB	CYB	BA	CDK	CYV	06-01-93	09-02-93	367725	USA	37	Q90	6T4	PSYY	562595	A	S06	V07	L17	42
AWS Claim Key:	1829224	Doc #:	029907A	Trx Code:	07990	Labr Hrs:	.7	Labr Cost:				37.1	Material Cost:	16.91	Total Cost:	140.18						
Dr: Cl-Sub Cb:	06331 *	Name:	LAMARQUE FORD INC	Ph:	504-4432500	St AL	City Cb:	USA				Reg Cb:	NA	Repr Date:	23-FEB-1996	DIST(MB):	64038					
Cost Comments:	TRIM-LOS LOCK OR LATCH DOES NOT OPERATE PROPERLY - LEFT REAR DOOR WILL NOT OPEN -																					
Tech Comments:	64038 LT-REAR LOCK ACTUATOR HINDERS WALK RAR RAR LT-REAR DOOR PANEL TO ACCESS AND REPLACE LOCK ACTUATOR ALL OK																					
1LNLM81W4PY686926 VB	CYB	OM	CPC	CAB	CYB	BA	CDK	CYV	06-01-93	09-02-93	367725	USA	39	Q42	S003	J7A2	30302	A	S11	V40	N11	01
AWS Claim Key:	19843822	Doc #:	032857A	Trx Code:	07990	Labr Hrs:	2.9	Labr Cost:				133.7	Material Cost:	25.85	Total Cost:	168.73						

020335-020335

Dir CS-Sub Ctl: 0831-⁹ Name: LAMARQUE FORD INC Ph: 504-4632388 St: AL City: Ch USA Reg Ctl: NA Rep Date: 23-APR-1996 INST00864: 68442
Cost Comments: F-IND -R22 NOISE UNDER FRONT OF VEHICLE - SQUEAK NOISE FROM FRONT END WHEN TURNING WHEEL.
Tech Comments: 68465 P-S LEAKING PUMP NOISY WAR PRESSURE CK P-S PUMP OR R-R GEAR BOX REPLACE SEALS LEAKING FLUID AND FLUID SYSTEM

Any comments? You can contact

webmaster

800079 822-0007

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 8104386

Vehicle Information

Model Year: 1993
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITB
Version/Series: C/AB-BASE VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/VE-TOWN CAR (FN36/FN116) [91-97]
Warranty Start Date: 09-FEB-1993
Production Date: 06-JAN-1993
VIN: 1LNLM81W4PY686926

Dealer Information:

Dealer Name: BUDGET RAC - HOUSTON
Dealer Code: 45384 - *
Address: 15840 JOHN F KENNEDY BLVD
City: HOUSTON
State: TX Zip Code: 77032
Country: USA Region Code: NA
Phone: (*)*-

Claim Information

Document Number: 665651
Repair Date: 01-APR-1993
Distance: 6171
TIS: 2

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 37.55
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 37.55

Customer Concern Code: L16 - INT. DOOR LOCK CONTROLS - MANUAL

Condition Code: 33 - LOOSE

Technician Comment:

Customer Comment:

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
23942B	TRIM PANEL-FRONT DOOR REMOVE AND INSTALL	0
23942B2	LOCK ROD/LOCK ROD CLIP REMOVE AND INSTALL	0

<u>Case#</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>FREE</u>	<u>BASE</u>	<u>DIFF</u>	<u>Description</u>
<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>		
Y	*	7021941	*	NANANA 0 0

DTC Sections: MIL Light ON = N

<u>Flag</u>	<u>Test Type</u>	<u>Malfunction Cd</u>	<u>Malfunction Cd Description</u>	<u>Monitor Cd</u>	<u>Monitor Cd Description</u>
-------------	------------------	-----------------------	-----------------------------------	-------------------	-------------------------------

Any comments? You can contact

webmaster

800-2-2-2-2-2-2

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 8104387

Vehicle Information

Model Year: 1993
 Market Derived: C/M - L-M DIVISION DERIVATIVE
 Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE
 Version/Series: C/AB-BASE VERSION - CAR
 Drive Type: C/B-2 WHL L/H REAR DRIVE
 Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]
 Warranty Start Date: 09-FEB-1993
 Production Date: 06-JAN-1993
 VIN: 1LNLM81W4PY686926

Claim Information

Document Number: 083431
 Repair Date: 01-SEP-1993
 Distance: 19618
 TIS: 7

Dealer Information:

Dealer Name: LAMARQUE LINCOLN-MERCURY INC
Dealer Code: 12039 - *
Address: 3800 LAPALCO BLVD
City: HARVEY
State: LA **Zip Code:** 70058
Country: USA **Region Code:** NA
Phone: (504)349-4500

Expense Information

Customer Paid Amount: 0
 Deductible Amount: 0
 Dealer Paid Amount: 0
 Labor Cost: 24.73
 Misc. Expense Amount: 0
 Part Markup Amount: 0
 Material Cost: 0
 Total Cost Gross: 24.73

800-625-6299

Cust. Concern Code: S15 - SEAT ADJUSTMENT OPERATION TROUBLE-FRONT POWER CNTL

Condition Code: 12 - IMPROPER ASSEMBLY

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
14200A	WIRING ASSEMBLY REPAIR	0

Cancel	Full Part Number	Part Description	Part CPSC	Part Quantity	Part Extended Amount
Y	* 14A699 *	WIRE ASY PWR SEAT 011001	0	0	0

DTC Sections: MIL, Light ON = N

Flag	Test Type	Malfunction Cd	Malfunction Cd Description	Monitor Cd	Monitor Cd Description
------	-----------	----------------	----------------------------	------------	------------------------

Any comments? You can contact

webmaster

09-02-03 12:45

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 18039617

Vehicle Information

Model Year: 1993
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE
Version/Series: C/AB-BASE VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]
Warranty Start Date: 09-FEB-1993
Production Date: 06-JAN-1993
VIN: 1LNLM81W4PY686926

Claim Information

Document Number: 026032A
Repair Date: 14-NOV-1995
Distance: 59099
TIS: 34

Dealer Information:

Dealer Name: LAMARQUE FORD INC
Dealer Code: 06531 - *
Address: 3101 WILLIAMS BOULEVARD
City: KENNER
State: AL Zip Code: 70065
Country: USA Region Code: NA
Phone: (504)443-2500

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 15.9
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 15.9

11/02/95 02:28:20

Cust. Concern Code: * -

Condition Code: * - [N/A]

Technician Comment: 59102 INSPECT SENSOR WAR PERFORM RECALL 95-B-64 SENSOR OKAY

Customer Comment: 95B64 TRANSMISSION RANGE SENSOR REPLACEMENT

Labor Op Code	Labor Op Description	Labor Op Cost
B64A	REPLACE	15.9

General Flag	Full Part Number	Part Description	Part CPSC	Part Extended Quantity	Part Extended Amount

DTC Sections: MIL, Light ON = N

Flag	Test Type	Malfunction Cd	Malfunction Cd Description	Monitor Cd	Monitor Cd Description

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 19072799

Vehicle Information

Model Year: 1993
 Market Derived: C/M - L-M DIVISION DERIVATIVE
 Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE
 Version/Series: C/AB-BASE VERSION - CAR
 Drive Type: C/B-2 WHL L/H REAR DRIVE
 Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]
 Warranty Start Date: 09-FEB-1993
 Production Date: 06-JAN-1993
 VIN: 1LNLM81W4PY686926

Dealer Information:

Dealer Name: LAMARQUE FORD INC
 Dealer Code: 06531 - *
 Address: 3101 WILLIAMS BOULEVARD
 City: KENNER
 State: AL Zip Code: 70065
 Country: USA Region Code: NA
 Phone: (504)443-2500

Claim Information

Document Number: 029335A
 Repair Date: 07-FEB-1996
 Distance: 64481
 TIS: 37

Expense Information

Customer Paid Amount: 0
 Deductible Amount: 50
 Dealer Paid Amount: 0
 Labor Cost: 58.3
 Misc. Expense Amount: 8.72
 Part Markup Amount: 10.73
 Material Cost: 30.66
 Total Cost Gross: 108.41

Cust. Concern Code: E29 - "CHECK ENGINE" LIGHT TROUBLE

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: 64484 DPFH SENSOR WARR ROADT TEST EEC TEST CODE 327 HARD FAULT RUN PIN POINT TEST
DL21-DL23 REPLACED DPFH PER DL23 RETEST ALL OK

Customer Comment: DRIVEABILITY-E29 CHECK ENGINE LIGHT COMES ON (AMBER ONLY) - AT TIMES -

Labor Op Code	Labor Op Description	Labor Op Cost
12650D	EEC - (QUICK TEST) DIAGNOSIS	21.2
12650D45	PIN POINT TEST DIAGNOSIS	15.9
12650DX1	EXTRA TIME TO REPEAT FINAL QUICK TEST	5.3
12650D9	EGR PRESSURE FEEDBACK - PFE / EXHAUST BACK PRESSURE REPLACE	15.9

Cancel Flag	Part Number	Part Description	Part	Extended
Flag	FREE BASE SUPP	Description	QTY	Amount
Y	FLAZ 90460 A	SENSOR ASY EGR PR VL 030804	1	30.66

DTC Sections: MIL Light ON = N

Flag	Test Type	Malfunction Cd	Malfunction Cd Description	Monitor Cd	Monitor Cd Description
------	-----------	----------------	----------------------------	------------	------------------------

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 19259279

Vehicle Information

Model Year: 1993
 Market Derived: C/M - L-M DIVISION DERIVATIVE
 Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE
 Version/Series: C/AB-BASE VERSION - CAR
 Drive Type: C/B-2 WHL L/H REAR DRIVE
 Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]
 Warranty Start Date: 09-FEB-1993
 Production Date: 06-JAN-1993
 VIN: 1LNLM81W4PY686926

Dealer Information:

Dealer Name: LAMARQUE FORD INC
 Dealer Code: 06531 - *
 Address: 3101 WILLIAMS BOULEVARD
 City: KENNER
 State: AL Zip Code: 70065
 Country: USA Region Code: NA
 Phone: (504)443-2500

Claim Information

Document Number: 029907A
 Repair Date: 23-FEB-1996
 Distance: 64938
 TIS: 37

Expense Information

Customer Paid Amount: 0
 Deductible Amount: 50
 Dealer Paid Amount: 0
 Labor Cost: 37.1
 Misc. Expense Amount: 80.25
 Part Markup Amount: 5.92
 Material Cost: 16.91
 Total Cost Gross: 140.18

Cust. Concern Code: L17 - INT. DOOR LOCK CONTROLS - POWER

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: 64938 LT-REAR LOCK ACTUATOR BINDING WARR ESP R&R LT-REAR DOOR PANEL TO ACCESS AND REPLACE LOCK ACTUATOR ALL OK

Customer Comment: TRIM-LOS LOCK OR LATCH DOES NOT OPERATE PROPERLY - LEFT REAR DOOR WILL NOT OPEN .

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
26594A	ACTUATOR-REAR DOOR LOCK ELECTRIC REPLACE	37.1

<u>Cancel</u>	<u>Full Part Number</u>	<u>Part Description</u>	<u>Part</u>	<u>Part Extended</u>
<u>Flag</u>	<u>FREE BASE SUFF</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
Y	FSVY 5426595	A ACTUATOR ASY RR DR 011407	1	16.91

DTC Sections: MIL. Light ON = Y

<u>Flag</u>	<u>Test Type</u>	<u>Malfunction Cd</u>	<u>Malfunction Cd Description</u>	<u>Monitor Cd</u>	<u>Monitor Cd Description</u>
-------------	------------------	-----------------------	-----------------------------------	-------------------	-------------------------------

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 19843895

Vehicle Information

Model Year: 1993
 Market Derived: C/M - L-M DIVISION DERIVATIVE
 Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE
 Version/Series: C/AB-BASE VERSION - CAR
 Drive Type: C/B-2 WHL L/H REAR DRIVE
 Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]
 Warranty Start Date: 09-FEB-1993
 Production Date: 06-JAN-1993
 VIN: 1LNLMB1W4PY686926

Claim Information

Document Number: 032857A
 Repair Date: 22-APR-1996
 Distance: 68482
 TIS: 39

Dealer Information:

Dealer Name: LAMARQUE FORD INC
 Dealer Code: 06531 - *
 Address: 3101 WILLIAMS BOULEVARD
 City: KENNER
 State: AL Zip Code: 70065
 Country: USA Region Code: NA
 Phone: (504)443-2500

Expense Information

Customer Paid Amount: 0
 Deductible Amount: 50
 Dealer Paid Amount: 0
 Labor Cost: 153.7
 Misc. Expense Amount: 0
 Part Markup Amount: 9.08
 Material Cost: 25.95
 Total Cost Gross: 188.73

FORD-029 03047

Cust. Concern Code: N11 - UNUSUAL ENGINE NOISE AT IDLE

Condition Code: D1 - POROSITY

Technician Comment: 68485 P-S LEAKING PUMP NOISY WAR PRESURE CK P-S PUMP OK R+R GEAR BOX REPLACE SEALS LEAKING FLUSH AND PURGE SYSTEM

Customer Comment: R-END -NO2 NOISE UNDER FRONT OF VEHICLE - SQUEAK NOISE FROM FRONT END WHEN TURNING WHEEL -

Labor Op Code	Labor Op Description	Labor Op Cost
3504A	STERRING GEAR ASSEMBLY REMOVE AND INSTALL OR REPLACE	58.3
3504A1	STERRING GEAR ASSEMBLY OVERHAUL	95.4

Caused	Full Part Number	Part Description	Part	Extended		
Flag	PREF	BASE	SUFF	CPSC	Quantity	Amount
N	D7AZ	3E501	B	SEAL HSG PISTON	110301	1 9.64
Y	D7AZ	3E502	A	SEAL HSG PISTON	110301	1 10.43
N	XT	2		QDX MOTORCRAFT BATTERY 190101	4	5.88

DTC Sections: MIL. Light ON = N

Flag	Test Type	Malfunction Cd	Malfunction Cd Description	Monitor Cd	Monitor Cd Description
------	-----------	----------------	----------------------------	------------	------------------------

Any comments? You can contact

webmaster