

EA02-025

10-27-03

**FORD 10/27/03
LETTER TO ODI**

BOOK 2 OF 22

PART A – D

PART D

1002-825 23044

4 2 3 9 2 [REDACTED] P

Tfm

IN THE CIRCUIT COURT OF
MONTGOMERY COUNTY, ALABAMA

LIBERTY MUTUAL INSURANCE
COMPANY, as subrogee of [REDACTED]

Plaintiff,

v.

FORD MOTOR COMPANY
A, B, and C, whether singular or plural,
that entity or those entities, that individual
or those individuals, other than those
individuals and entities described above,
whose negligence, wantonness or other
wrongful conduct contributed to the
cause of the occurrence made
the basis of this lawsuit,

Defendants.

CIVIL ACTION NO. CY-02-1241

2002 OCT -1 PM 4:32

COMPLAINT

PARTIES

1. Plaintiff, Liberty Mutual Insurance Company, is an insurance company licensed and authorized to do business in the State of Alabama.
2. Defendant, Ford Motor Company (hereinafter "Ford"), is, upon the information and belief of Plaintiff, a corporation with its principal offices located in the State of Michigan licensed to do business in Alabama.

FACTS

3. Defendants designed, tested, manufactured, inspected, assembled and/or sold the vehicle which is the subject of this lawsuit.
4. Plaintiff avers at all times material to this litigation, it maintained a policy of

insurance providing coverage for damage to insured's vehicle which provided coverage to its insured. [REDACTED] Said policy also entitled Plaintiff to pursue subrogation against any responsible party for claims which Liberty Mutual has paid its insured, [REDACTED]. The aforesaid policy was in full force and effect with Liberty Mutual Insurance Company at all times material to this lawsuit. [REDACTED] has assigned to Liberty Mutual his rights of recovery for any claim for damage for which Liberty Mutual has paid.

5. Plaintiff avers that the Defendants manufactured, assembled, labeled, tested, designed, inspected, furnished, supplied, sold said vehicle and its component parts, to the Plaintiff's insured, [REDACTED].

6. Plaintiff avers that on or about May 9, 2000, the insured, [REDACTED] had been operating said vehicle in the manner in which it was intended. During all times material to this litigation, Plaintiff's insured operated the vehicle in the manner in which it was intended. At said time and place, the vehicle and its component parts which had previously been manufactured, designed, tested, labeled, supplied, inspected and/or assembled by the Defendants and was subsequently sold, supplied, or furnished to Plaintiff's insured, was being used for the normal purposes for which it was intended.

7. On or about May 9, 2000, said vehicle caught fire as a direct result of the negligent manufacture, design, testing, labeling, assembling, maintaining, inspecting and/or servicing of said dryer and its component parts and the insured's vehicle was completely destroyed by the ensuing fire.

COUNT I
(Negligence)

8. Plaintiff alleges that the Defendants were negligent concerning the sale, manufacture, testing, assembling, labeling, design, inspection, maintenance and/or service of said vehicle or its

component parts in the following manner:

- a. that the Defendants did not properly and adequately test the vehicle before selling it to distributors, retailers, and to the general public, especially the Plaintiff's insured, [REDACTED]
- b. that the Defendants knew, or by exercise and reasonable care should have known, of the faulty characteristics of said vehicle, negligently failed to warn members of the public, and in particular the Plaintiff's insured, [REDACTED] of the foreseeable and latent dangers inherent in the normal uses of said dryer;
- c. that the Defendants were negligent in designing said vehicle and that the Defendants failed to foresee the risk inherent in said dryer when they knew, or should have known in the exercise of reasonable care, that such design was defective and would result in an faulty product being distributed for use by the general public and particularly by the Plaintiff's insured, [REDACTED] and of the foreseeable and latent inherent dangers in the normal uses of said vehicle;
- d. that the Defendants were negligent in manufacturing said vehicle and that the Defendants failed to foresee the risk inherent in said vehicle when they knew, or should have known in the exercise of reasonable care, that such manufacturing was defective and would result in an faulty product being distributed for use by the general public and particularly by the Plaintiff's insured, [REDACTED] and of the foreseeable and latent inherent dangers in the normal uses of said vehicle;

9. The negligence of all the Defendants as outlined above combined and concurred and was the proximate cause of the Plaintiff's insured's vehicle being destroyed by fire on May 9, 2000.

10. Plaintiff Liberty Mutual Insurance Company has paid under a policy of insurance, to its insured, [REDACTED] and in full force and effect at the time of said damage, the sum of Twelve Thousand Nine Hundred and Seven and 63/100 Dollars (\$12,907.63). As a proximate result of the Defendants' conduct, the Plaintiff, Liberty Mutual Insurance Company, suffered damages in the amount of Twelve Thousand Nine Hundred and Seven and 63/100 Dollars (\$12,907.63). Plaintiff

Liberty Mutual Insurance Company is subrogated to the rights of its insured under said policy of insurance.

WHEREFORE, Plaintiff prays this Honorable Court will award compensatory damages in the amount of Twelve Thousand Nine Hundred and Seven and 63/100 Dollars (\$12,907.63) and such other damages, equitable and just relief to which it is entitled under the evidence adduced in the trial of this matter.

COUNT II

(Breach of Implied and Express Warranties)

11. Plaintiff realleges, reavers and readopts by reference as if set out fully herein paragraphs 1-10 of the Complaint.

12. Plaintiff avers that the vehicle made the basis of this litigation and its component parts were manufactured, designed, assembled, furnished, sold, inspected and/or supplied for the particular purpose for which it was being used on the occasion made the basis of this lawsuit, which purpose was known by the Defendants. The vehicle and its component parts were expressly warranted, and impliedly warranted by the Defendants through trade, custom and usage to be of merchantable quality and to be fit for the particular purpose for which they were being used. However, said vehicle was not of merchantable quality, was defective, was unfit and unsafe for use.

13. Plaintiff avers that said vehicle was not fit for the purpose for which it was intended and impliedly warranted and was unfit and unsafe for any use. Furthermore, the Plaintiff avers that the Defendants breached all express and implied warranties.

14. Plaintiff avers that said vehicle was used at all times material to this litigation, and particularly on May 9, 2000, in the manner in which it was intended, and as a direct and/or proximate result of the Defendants' breach of warranty, Plaintiff's insured's vehicle was damaged.

15. Plaintiff Liberty Mutual Insurance Company has paid under a policy of insurance, to its insured [REDACTED] and in full force and effect at the time of said damage, the sum of Twelve Thousand Nine Hundred and Seven and 63/100 Dollars (\$12,907.63). As a proximate result of the Defendants' conduct, the Plaintiff, Liberty Mutual Insurance Company, suffered damages in the amount of Twelve Thousand Nine Hundred and Seven and 63/100 Dollars (\$12,907.63). Plaintiff Liberty Mutual Insurance Company is subrogated to the rights of its insured under said policy of insurance.

WHEREFORE, Plaintiff prays this Honorable Court will award compensatory damages in the amount of Twelve Thousand Nine Hundred and Seven and 63/100 Dollars (\$12,907.63) and such other damages, equitable and just relief to which it is entitled under the evidence adduced in the trial of this matter.

COUNT III

(Breach of AEMLD)

16. Plaintiff realleges, reavers and readopts by reference as if set out fully herein paragraphs 1-15 of the Complaint.

17. Plaintiff alleges that at the time the vehicle was purchased by its insured, [REDACTED] the Defendants were engaged in the business of manufacturing, assembling, labeling, testing, designing, inspecting, furnishing, supplying, distributing, selling and servicing vehicles and did, in fact, manufacture, assemble, design, sale, label, furnish, supply, distribute and test said vehicle in the ordinary course of business.

18. More specifically, Plaintiff alleges that the Defendants did manufacture, assemble, design, inspect, sell, furnish, supply, label, test and distribute the vehicle sold to [REDACTED] in a defective and/or unreasonably dangerous condition to Bellino, and others who could be foreseeably

damaged as a result said defective condition.

19. Plaintiff alleges that the Defendants expected this vehicle to reach its user or consumer without substantial change in the condition in which it was sold, as to the material parts in question, and it did, in fact, reach [REDACTED] without substantial change in the condition material to this lawsuit in which it was manufactured and sold.

20. As a direct and proximate result of this violation of the Alabama Extended Manufacturer's Liability Doctrine said vehicle malfunctioned and caused damage to the vehicle of Plaintiff's insured.

21. Plaintiff Liberty Mutual Insurance Company has paid under a policy of insurance, to its insured, [REDACTED], and in full force and effect at the time of said damage, the sum of Twelve Thousand Nine Hundred and Seven and 63/100 Dollars (\$12,907.63). As a proximate result of the Defendants' conduct, the Plaintiff, Liberty Mutual Insurance Company, suffered damages in the amount of Twelve Thousand Nine Hundred and Seven and 63/100 Dollars (\$12,907.63). Plaintiff Liberty Mutual Insurance Company is subrogated to the rights of its insured under said policy of insurance.

WHEREFORE, Plaintiff prays this Honorable Court will award compensatory damages in the amount of Twelve Thousand Nine Hundred and Seven and 63/100 Dollars (\$12,907.63) and such other damages, equitable and just relief to which it is entitled under the evidence adduced in the trial of this matter.

RESPECTFULLY SUBMITTED, this the 1 day of May, 2002.


MICHAEL S. JACKSON [JAC015]
DANIEL O. RODGERS [ROD012]
Attorneys for Plaintiffs

PLAINTIFF DEMANDS TRIAL BY STRUCK JURY.


MICHAEL S. JACKSON [JAC015]
DANIEL O. RODGERS [ROD012]
Attorneys for Plaintiffs

OF COUNSEL:
BEERS, ANDERSON, JACKSON, NELSON,
HUGHES & PATTY, P.C.
P. O. Box 1988
Montgomery, AL 36102
(334) 834-5311
(334) 834-5362 (Facsimile)

DEFENDANTS MAY BE SERVED
VIA CERTIFIED, RETURN RECEIPT REQUESTED,
AS FOLLOWS:

FORD MOTOR COMPANY
c/o its registered agent:

THE CORPORATION COMPANY
2000 INTERSTATE PARKWAY
SUITE 204
MONTGOMERY, ALABAMA 36109

**BEERS, ANDERSON, JACKSON,
HUGHES & PATTY, P. C.**

ATTORNEYS AT LAW

*MICHAEL S. BEERS
JAMES H. ANDERSON
MICHAEL A. JACKSON
CHRISTOPHER J. HUGHES
WILLIAM F. PATTY
WINSTON W. EDWARDS
CONSTANCE E. SICKLEY
**JUDY B. VAN NEST
DANIEL O. RODGERS

*ALSO ADMITTED IN MISSISSIPPI
**ALSO ADMITTED IN TENNESSEE

SUITE 100
280 COMMERCE STREET
MONTICEMERY, ALABAMA 36104
(205) 234-8311
FAX (205) 234-8388
Email: beeranderson@bndspring.com

MAILING ADDRESS:
P.O. BOX 1888
MONTICEMERY, AL 36108

BIRMINGHAM OFFICE

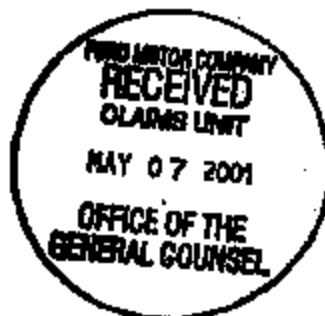
2107 5TH AVENUE NORTH
AGE HERALD BUILDING, 3RD FLOOR
BIRMINGHAM, ALABAMA 38203
(205) 237-8321
FAX (205) 237-8383
Email: beeranderson@bndspring.com

OF COUNSEL

D. PATRICK HARRIS

May 3, 2001

Office of General Counsel
Ford Motor Company
Car Claims
Parklane Towers West, Suite 400
3 Parklane Blvd.
Dearborn, Michigan 48126-2568



Dear Sir or Madam:

This office has been retained by Liberty Mutual Insurance Company to pursue a subrogation claim for policy benefits it paid its insureds, [REDACTED]. The [REDACTED]'s home was damaged due to a fire which originated from their 1993 Lincoln Town Car. For your information, I have enclosed a copy of the fire report, as well as a cause and origin report, which attributes the cause of the fire to the cruise control on the Town Car. I have also enclosed photos of the damage to the vehicle.

Through my conversations with [REDACTED], I understand that this fire started late at night, several hours after the vehicle was last driven. Fortunately, no one was injured in the incident. Liberty Mutual's only claim is for the benefits it paid out to repair damage to the [REDACTED] home. As you can see from the attached supporting documentation, that damage totaled \$12,907.62.

Liberty Mutual is looking to Ford Motor Company for reimbursement of the proceeds it paid to the [REDACTED] to repair the damage to their home. Please consider this letter as putting you on notice of Liberty Mutual's claim. If you need any other information regarding the vehicle or the fire, please do not hesitate to give me a call. I look forward to hearing from you.

Sincerely yours,


DANIEL O. RODGERS

REDACTED

DOR/a
Enclosures

ALEXANDER CITY FIRE DEPARTMENT FIRE REPORT

I. RUN NUMBER I 258 - 216DATE 07/08/00 TIME 2229TYPE OF FIRE Vehicle☒ IN ☐ OUTALARM RECEIVED BY: ☐ 1. CENTRAL DISPATCH ☒ 2. PHONE ☐ 3. RADIO ☐ 4. OTHERII. LOCATION OF FIRE 2014 Lavista Road

NUMBER

STREET

ROOM & APT.

FLOOR

III. OCCUPANT'S NAME

PHONE #

OCCUPANT'S ADDRESS

OWNER'S NAME

PHONE #

OWNER'S ADDRESS

INSURANCE COMPANY Liberty Mutual InsuranceTK RESPONDING EQUIPMENT & PERSONNEL-ST. I Engine 31 and 5 PersonnelCHIEF OFFICERS 1RESPONDING EQUIPMENT & PERSONNEL-ST. II Engine 39 and PM 5 with 3 PersonnelRESPONDING EQUIPMENT & PERSONNEL-OTHER NoneTOTAL PER. 8V. CODE NUMBER(S) 02

01 STRUCTURE

A TYPE

05 RAILROAD CAR

A TYPE

13 GAS LEAK OR SPILL

16 UNCLASSIFIED (EXPLAIN)

02 MOTOR VEHICLE

A TYPE 1993 Lincoln Town Car

06 BRIDGE

07 BARN OR SHED

08 GARAGE

09 GRASS OR BRUSH

10 WATER FLOW-NO SERVICE

11 FALSE ALARM-MALICIOUS

12 FALSE ALARM-MISTAKEN CITIZEN

13 FIRE-NO SERVICE

14 FALSE ALARM-MALFUNCTIONING ALARM SYSTEM

VI. FIRE FACTORS:

☒ 6

A. Building Construction

1. Fire Retardant

2. Non-Combustible / Limited Comb.

3. Heavy Timbers

4. Ordinary

5. Wood Frame

6. NA

☒ 6

B. Building Height

1. One Story

2. 2-3 Stories

3. 4-5 Stories

4. 6-10 Stories

5. Over 10 Stories

6. NA

☒ 5

C. Building Area

1. Under 1,000 sq. ft.

2. 1,000 - 5,000 sq. ft.

3. 5,000 - 10,000 sq. ft.

4. Over 10,000 sq. ft.

5. NA

VII. BUILDING ALARM SYSTEM:

☐ 1. Operated☐ 2. Not Operated☐ 3. None on Premise☒ 4. NA

VIII. EXTENT OF FIRE:

☒ 1

1. Confined to place of origin

2. Confined to building

3. Extended to adjacent properties

4. Extended beyond adjacent properties

5. NA

IX. FIRE ESCAPES:

☒ 3

1. Available & used by Residents

2. Available - not used

3. Used by Fire Department

4. None available

5. NA

X. EXTINGUISHING EQUIPMENT USED:

☒ 12

01 Automatic Sprinklers

02 CO₂ System

03 Deluge System

04 Dry Chemical System

13 Foam System

14 Private Extinguisher

15 Standpipes

16 Dry Chemical Extinguisher

09 CO₂ Ext.

10 Hand Pump

11 1 1/2" Hose

12 1 1/2" Hose

13 2 1/2" and / or 3" Hose

14 Heavy Stream Apparatus

15 Pressurized Water Ext.

16 NA

XI. SPRINKLER:

☒ 6

1. Controlled Fire

2. Did not control fire

3. No Heads Opened

4. None in area involved

5. 1-3 Heads

6. 4-10 Heads

7. 11-20 Heads

8. Over 20 Heads

9. NA

XII. DAMAGE ESTIMATE: (Check all appropriate factors)

☐ TO CONTENTS

1. None

2. Small

3. Moderate

4. Considerable

☐ TO BUILDING

1. None

2. Small

3. Moderate

4. Considerable

☒ TO MOTOR VEHICLE

1. None

2. Small

3. Moderate

4. Considerable

XIII. WEATHER CONDITIONS:

1. Clear

2. Rain

3. Ice & Snow

4. Wind & Haze

5. Temperature 70°

XIV. RESCUE-INJURY-FATALITY DATA:

Number of Persons Rescued

Number of Persons Injured

Number of Persons Killed

0

0

0

XV. PERSON MAKING REPORT

NAME Debra WoodringSIGNATURE [Signature]TITLE OFFICER IN COMMAND

NAME

SIGNATURE

TITLE

COMPANY

SIGNATURE

TITLE

FIRE NARRATIVE

REMARKS: We received a page from Central Dispatch stating there was a vehicle on fire inside a garage at [REDACTED] Station I responded to the scene with Engine 31 and five personnel. Station II also responded with Engine 39 and PM 5 with three personnel. Upon arrival, Captain James Brown assumed Command and reported the vehicle was well involved. We pulled a 1 3/4" preconnect and extinguished the fire with approximately 300 gallons of water. The owner, [REDACTED], stated that they had parked the 1993 Lincoln Town Car at approximately 1700 hours. The dog started to bark which awakened the occupants who discovered the vehicle on fire. There was a 1989 Corvette also damaged in the incident. We gathered our information and returned to service at 2309.

1993 Lincoln Town Car

1989 Chevrolet Corvette

TAG# 62AF304

TAG# 62CF170

VIN# 1L4LN81N8PY711908

VIN# 1G1YY216XX5122973

II. EXTENT OF FIRE: As indicated the fire extended to the following adjacent property

n/a

n/a

III. CAUSE OF FIRE: ☒ UNDER INVESTIGATION ☒ INVESTIGATION COMPLETED DATE 05/06/00

RESULTS OF INVESTIGATION: It is a strong possibility that this fire was due to an electrical short in the wiring of the motor compartment. J.J.G.

IV. THE FOLLOWING PERSONS WERE KILLED OR INJURED:

	NAME	ADDRESS	AGE	EXTENT OF INJURY
--	------	---------	-----	------------------

(1) n/a

(2) n/a

(3) n/a

Robert Young's Fire Investigations
238 Calumet Place
Trussville, Alabama 35173
Telephone: (205) 655-0717
Robert M. Young, C.F.I.

PRIVILEGED AND CONFIDENTIAL
REPORT NUMBER: TWO
AND FINAL

PREPARED FOR: Liberty Mutual
P. O. Box 904400
Longwood, FL 32791

ATTENTION: Kathryn Sanchez

INSURED: [REDACTED]

DATE OF LOSS: Friday, May 5, 2000, **TIME:** 22:29

LOSS LOCATION: [REDACTED]
Alexander City, AL [REDACTED]

POLICY NUMBER:

CLAIM NUMBER: 765448-01

**THIS REPORT FURNISHED AS PRIVILEGED AND CONFIDENTIAL TO ADDRESSEE,
RELEASE TO ANY OTHER COMPANY, CONCERN, OR INDIVIDUAL IS SOLELY THE
RESPONSIBILITY OF ADDRESSEE.**

I. ASSIGNMENT

1.1 Case Assignment

This assignment was received July 6, 2000, with a request to conduct an Origin and Cause investigation.

1.2 Exhibits

- A. Investigation Report
- B. 60 Color Photographs
- C. Fire Report
- D. Copy of Ford Recall 99S15
- E. Unused Photographs

1.3 Subjects

A. [REDACTED]

II. INVESTIGATION

2.1 Risk

The risk was a 1993 Lincoln Town Car, the last six digits of VIN 711908.

2.2 Investigation

The investigation was conducted July 11, 2000, at RADISCO near Montgomery, Alabama.

2.3 Vehicle Examination

The vehicle had fire damage from front bumper to dash, the windshield had broken during fire which allowed fire to enter passenger compartment. The top of dash had damages from side to side, fire also entered through openings in cowlings-firewall from engine compartment, there was extensive damage under dash. During dash examination, a wire was found connected in fuse panel at a fuse, the wire was traced to floor carpet at right of steering column where it went under carpet. The wire did not enter engine compartment. The passenger compartment was eliminated as area of origin.

The engine compartment was area of origin, the hood was aluminum, it melted except for a small amount at each corner near windshield/rain trough. There was a few pieces of fiberglass insulation found on engine which came from hood. The engine compartment suffered

Bedlino

extensive damage throughout. The radiator-A/C coil had melted and fell to cross brace directly below. The long lower radiator hose remained, it had the most damage on left side (all directions are facing rear unless otherwise stated). There was damage along right side of engine but not as extensive as left side. The battery and cables were damaged, they were examined and eliminated as fire cause. The right fuse panel was also badly damaged but there was no arcing or shorting so it was eliminated. The alternator was examined, it to was eliminated as cause, including the wiring. The computer had an aluminum shell which was melted along one side which appeared to be side toward engine, aluminum has a low melting point, 1220 degrees, which most engine compartment fires exceed. The fuel injectors and fuel rail along right side was examined and eliminated.

The left fender had more damage than right which coincides with the fire damage being more extensive along left side of engine. The inside of fender, brake booster tank and cowlings-firewall had been exposed to a very intense fire as had the steering shaft and suspension components. The extensive damage extended to the headlamp assembly location. The fuel lines on left side of valve cover burned but there would be only a few ounces of gasoline since engine was not running. There was minor damage to fiberglass valve cover where metal lines to and from tank terminated. The fuel lines and left fuel rail were eliminated as cause. The power steering hoses and brake fluid reservoir burned which would add some fuel to fire but minor when compared to the amount of burnable plastic and rubber in area, see photo 55. The wiring that was routed along left side of engine to under dash was examined for arcing or shorting but none was found. Remains of the SPEED CONTROL SERVO ASSEMBLY was found in the many loose wires. The electrical harness from BRAKE PRESSURE SWITCH was severed from switch and mixed in with the other wires. The most fire damage in area of fender was where the SERVO ASSEMBLY was mounted.

There was a Recall # 99915 issued during May 1999 by Ford Motor Company, it stated "Ford Motor Company had decided that a defect which relates to Motor Vehicle safety exists in certain 1992 and 1993 Crown Victoria, Grand Marquis, and Lincoln Town Cars with Speed Control. A short may develop a resistance short in electronic circuit that may potentially result in an underhood fire. A fire is possible both when the vehicle is running and when the vehicle engine is off. The short may disable the speed control system or cause the brake light fuse to open (to open means fuse blew). Mr. Bedlino was interviewed by telephone, he stated that

Betlino

had taken vehicle to shop for following problems: cruise (speed control) failed, brake switch under dash failed, fuse blew that controlled speed control and tail lights. All the listed items are listed or indicated in Safety Recall 99S15. Mr. Betlino was not asked if he had copies of the listed repairs or where he had repairs done.

The most fire damage was in area where the items pertaining to Speed Control were located. The vehicle had been parked for approximately 6 hours when fire occurred. [REDACTED] stated that his wife parked vehicle around 16:30 and fire occurred between 22:00 and 22:30. The vehicle was parked inside their garage and fire damaged another vehicle and house.

2.4 Discovery of Fire

The fire was discovered by Ross Betling.

2.5 Fire Department Called

It is unknown to this investigator which of the [REDACTED] reported fire.

2.6 Evidence Removed

There were no items removed from vehicle and retained for evidence. During the examination of SERVO the wires broke so the remains were placed in a Ziploc baggie and placed in a hole at left exhaust manifold. During examination of under dash fuses one fuse fell apart so it was placed in masking tape and taped to kick panel drivers side.

III. CONCLUSION

3.1 Origin and Cause

The vehicle was extensively damaged from dash to front bumper, the passenger compartment was examined and eliminated as area of origin. The interior damage was a result of fire entering by way of windshield and holes in cowlings-firewall. The engine compartment was area of origin, the left side of engine compartment suffered the most damage.

The point of origin was in the area of the SPEED CONTROL SERVO which can develop a resistive short in the electrical circuit. When switch fails a fire can occur when engine is running or when engine is off. Ford Motor Company issued a Recall 99S15 in May 1999 to

Betlino

notify owners of affected vehicles but fire can occur in vehicles that were not included in the recall.

██████████ stated that he had vehicle in for repairs concerning problems that were listed in the Recall. ██████████ vehicle may or may not be in the affected vehicle Recall but the fire cause was an electrical short in the SPEED CONTROL DEACTIVATION SWITCH which is also referred to as SPEED CONTROL SERVO ASSEMBLY.

A wrecked 1993 Lincoln Town Car was near the burned vehicle, it was examined and photographed. Several of the photographs are included in report. The wrecked vehicle VIN is 1LXLM91W1PY636808.

3.2 Comments

All the assigned tasks pertaining to this fire have been completed. This case is closed unless after you review this report there is a need for further investigation. If there are questions, please call.

Respectfully submitted,

Robert M. Young

Robert M. Young, CPI

Date of Report: 7-31-00

Case Number: 00-07-01

3.3 Photographs



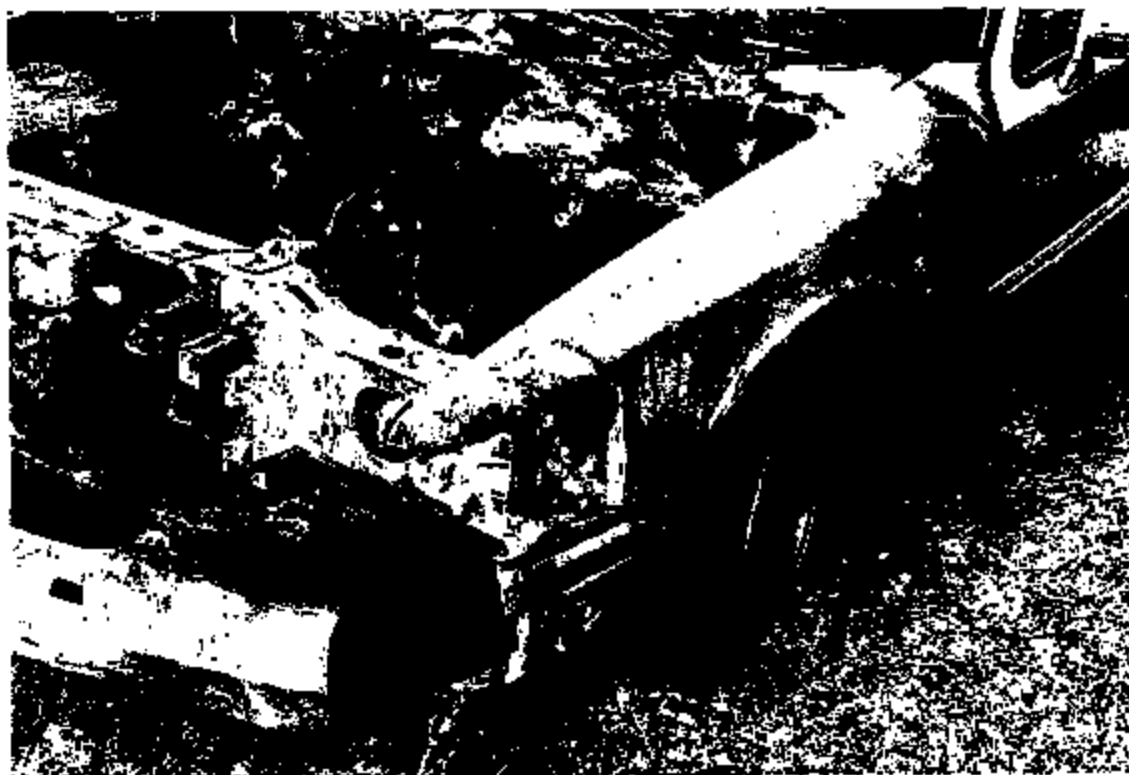
The exterior of vehicle, Photo's 1-5.



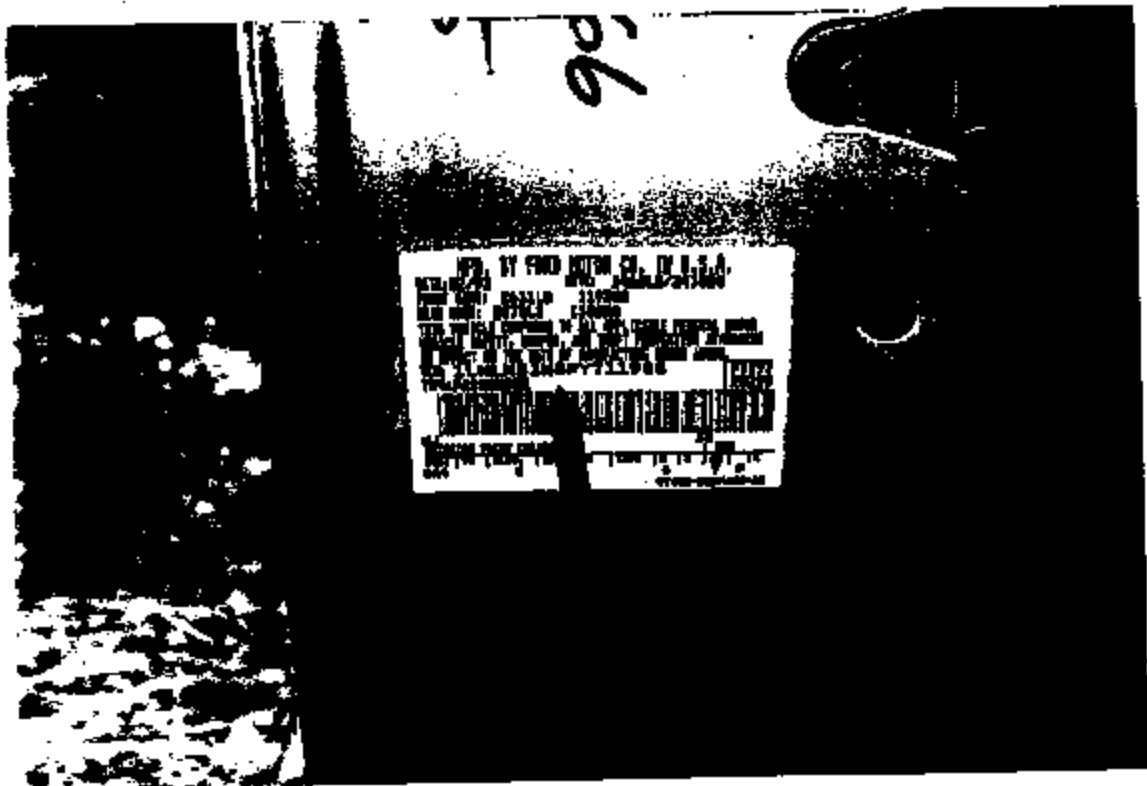


3

Left fender had more damage than right.



4



9

Vehicle VIN.



10

EA82-825 23582

SFCHIDMA

Issue Detail

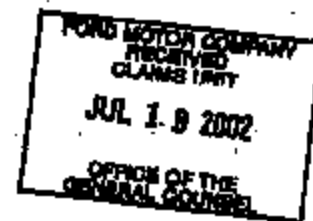
07/11/02 08:13:50

V: 1LNLM81W8PF711908 Year: 1993 Model: TOWN CAR
Order Status: SUBSEQUENT WSD: 02/23/93 Mileage: 108000
Name: [REDACTED] Em Ph: [REDACTED]
Trmt: [REDACTED] Case: 1606391300 Day Ph: [REDACTED]
Symptom:
Reason: LEGAL - ACCIDENT & PERSONAL/PROPERTY DAMAGE
Dealer: TALLAPOOSA FORD
Issue Type: 07 LEGAL CAN Court: Legal Issue Type:
Issue Status: C CLOSED CAN Award: MORISII Contact: N

A/C DATE Origin Description

05/09/00 CACI38 ADVISE CUSTOMER INFORMATION FORWARDED TO CONSUMER AFFAIRS
05/11/00 CALGL MAKE OUTBOUND CALL TO OTHER
05/11/00 CALGL DENY ASSISTANCE - BEYOND WARRANTY

F1=Help F2=AddAction F4=ActionDetail F6=DealerInfo F12=Return
F7=Prev F8=Next F9=ViewMORISII F11=Menu LPRELIO
NO MORE RECORDS AVAILABLE



REDACTED

SP82-025 23863M

SPCHADMA

Action Detail

07/11/02 08:13:58

==>
VIN: 1LNLM81W8PY711908 Year: 1993 Model: TOWN CAR
Order Status: SUBSEQUENT WED: 02/23/93
Name: [REDACTED] Hm Ph: [REDACTED]
Trmt: [REDACTED] Case: 1606391300 Day Ph: [REDACTED]
Symptom Desc:
Reason Desc: LEGAL - ACCIDENT & PERSONAL/PROPERTY DAMAGE
Dealer: TALLAPOOSA FORD
Issue Type: 07 LEGAL Issue Status: C CLOSED
Comm Type: PE PHONE Odometer Reading: 108000 MI
Analyst: CBARRET1 CHRISTOPHER BARRETT Document Number:
Action Date: 05/09/00 Action Data: Action Time: 16:50:24 EST
Origin Desc: US CONCERN CASE BASE
Action Desc: ADVISE CUSTOMER INFORMATION FORWARDED TO CONSUMER AFFAIRS
Comments: CUSTOMER SAYS: - THE VEH CAUGHT ON FIRE 05/08/00- - THE F
IRE ORIGINATED UNDER THE HOOD - THE VEH IS IN THE DRIVENWAY
AT THE RESIDENCE IN ALEXANDER CITY -THERE WAS A REPORT F
ILED BY THE ALEXANDER FIRE DEPT - - NO REPORTS, NO INFORMAT
ION - THERE WAS A CLAIM FILED WITH THE INS CO- BUT THEY HA
VEN'T INSPECTED THE VEH - THE IS TOTALLED AND THE IT DAMAG

F1-Help F2-AddAction F4-PrevAction F5-NextAction F6-ActionData
F9-PrevComments F10-NextComments F11-Menu F12-Return F13-ESP
MORE COMMENTS AVAILABLE

LPREL10

SFCHADMA

Action Detail

07/11/02 08:14:02

VIN: 1LMW81W8PY711908 Year: 1993 Model: TOWN CAR
 Order Status: SUBSEQUENT WED: 02/23/93
 Name: [REDACTED] Hm Ph: [REDACTED]
 Trmt: Case: 1606391300 Day Ph: [REDACTED]
 Symptom Desc:
 Reason Desc: LEGAL - ACCIDENT & PERSONAL/PROPERTY DAMAGE
 Dealer: TALLAPOOSA FORD
 Issue Type: 07 LEGAL Issue Status: C CLOSED
 Comm Type: PH PHONE Odometer Reading: 108000 MI
 Analyst: CBAARFT1 CHRISTOPHER BARRETT Document Number:
 Action Date: 05/09/00 Action Data: Action Time: 16:50:24 EST
 Origin Desc: US CONCERN CASE BASE
 Action Desc: ADVISE CUSTOMER INFORMATION FORWARDED TO CONSUMER AFFAIRS
 Comments: VEH'N'T INSPECTED THE VEH - THE IS TOTALLED AND THE IT DAMAG
 ED ANOTHER VEH AND PARTS OF THE HOUSE - - - PER CUSTOM
 ER, DEALER SAYS: - NONE CAC ADVISED: - THIS INFORMATION
 HAS BEEN FORWARDED TO THE CONSUMER AFFAIRS DEPARTMENT FOR R
 EVIEW - A REPRESENTATIVE FROM CONSUMER AFFAIRS WILL FOLLOW
 UP ON YOUR CLAIM - NO TIME FRAME AVAILABLE - PLEASE MAKE S

F1=Help F2=AddAction F4=PrevAction F5=NextAction F6=ActionData
 F9=PrevComments F10=NextComments F11=Menu F12=Return F13=ESP
 MORE COMMENTS AVAILABLE LPREL10

SFCHADNA

Action Detail

07/11/02 08:14:04

VIN: 11N1MB1NSPY711908 Year: 1993 Model: TOWN CAR
Owner Status: SUBSEQUENT WSD: 02/23/93
Name: [REDACTED] Hm Ph: [REDACTED]
Trmt: Case: 1606391300 Day Ph: [REDACTED]
Symptom Desc:
Reason Desc: LEGAL - ACCIDENT & PERSONAL/PROPERTY DAMAGE
Dealer: TALLAPOOSA FORD
Issue Type: 07 LEGAL Issue Status: C CLOSED
Comm Type: PH PHONE Odometer Reading: 108000 MI
Analyst: CHARRETI CHRISTOPHER HARRETT Document Number:
Action Date: 05/09/00 Action Date: Action Time: 16:50:24 EST
Origin Desc: US CONCERN CASE BASE
Action Desc: ADVISE CUSTOMER INFORMATION FORWARDED TO CONSUMER AFFAIRS
Comments: UP ON YOUR CLAIM - NO TIME FRAME AVAILABLE - PLEASE MAKE SURE YOU NOTIFY YOUR INSURANCE CARRIER AND REPORT THE INCIDENT - INOTE TO CSR: IF CUSTOMER IS WORKING WITH A NON-FORD DEALERSHIP, PLEASE ASSIGN THE NEAREST FORD DEALERSHIP TO THE CONTACT INFERENCE CASE ID: 38

F1=Help F2=AddAction F4=PrevAction F5=NextAction F6=ActionData
F9=PrevComments F10=NextComments F11=Menu F12=Return F13=END
NO MORE COMMENTS AVAILABLE

LPRBL10

SPCHADMA

Action Detail

07/11/02 08:14:08

VIN: 1LNLM81W8PY711908 Year: 1993 Model: TOWN CAR
 Ser Status: SUBSEQUENT NSD: 02/23/93
 Name: [REDACTED] Hm Ph: [REDACTED]
 Trmt: Case: 1506391300 Day Ph: [REDACTED]
 Symptom Desc:
 Reason Desc: LEGAL - ACCIDENT & PERSONAL/PROPERTY DAMAGE
 Dealer: TALLAPOOSA FORD
 Issue Type: 07 LEGAL Issue Status: C CLOSED
 Comm Type: PH PHONE Odometer Reading: 108000 MI
 Analyst: JCHARLSON JODY CHARLSON Document Number:
 Action Date: 05/11/00 Action Data: Y Action Time: 08:11:29 EST
 Origin Desc: CONSUMER AFFAIRS - LITIGATION PREVENTION
 Action Desc: MAKE OUTBOUND CALL TO OTHER
 Comments: ***LPA SPOKE WITH TEAM LEADER LYNN BLACK QUESTIONING THE INV
 OLVEMENT OF CA IN CASE. LYNN AGREED THAT THIS CASE WAS NOT A
 LEGAL CASE AND ADVISED LPA NOT TO CALL CUSTOMER BUT TO SEND
 LETTER INSTEAD.

F1=Help F2=AddAction F4=PrevAction F5=NextAction F6=ActionData
 F9=PrevComments F10=NextComments F11=Menu F12=Return F13=ESP
 NO MORE COMMENTS AVAILABLE

LPREL10

SPCHADMA

Action Detail

07/11/02 08:14:13

VIN: 1LNLM81W8PY711908 Year: 1993 Model: TOWN CAR
Car Status: SUBSEQUENT WSD: 02/23/93
Name: [REDACTED] Hm Ph: [REDACTED]
Trmt: Case: 1606391300 Day Ph: [REDACTED]
Symptom Desc:
Reason Desc: LEGAL - ACCIDENT & PERSONAL/PROPERTY DAMAGE
Dealer: TALLAPOOSA FORD
Issue Type: 07 LEGAL Issue Status: C CLOSED
Comm Type: PH PHONE Odometer Reading: 108000 MI
Analyst: JCHARLSON JODY CHARLSON Document Number:
Action Date: 05/11/00 Action Data: N Action Time: 08:35:34 EST
Origin Desc: CONSUMER AFFAIRS - LITIGATION PREVENTION
Action Desc: DENY ASSISTANCE - BEYOND WARRANTY
Comments: ***LPA MAILED LETTER VIA US MAIL DENYING ASSISTANCE AND REFE
BRING TO INSURANCE CO.
****NO FURTHER INVOLVEMENT REQUIRED BY THIS OFFICE.
***CASE CLOSED

F1=Help F2=AddAction F4=PrevAction F5=NextAction F6=ActionData
F9=PrevComments F10=NextComments F11=Menu F12=Return F13=ESP
NO MORE COMMENTS AVAILABLE

LPREL10

Robert Young's Fire Investigations
238 Calumet Place
Trasaville, Alabama 35173
Telephone: (205) 655-0717
Robert M. Young, C.F.I.

PRIVILEGED AND CONFIDENTIAL
REPORT NUMBER: TWO
 AND FINAL

PREPARED FOR: Liberty Mutual
P. O. Box 904400
Longwood, FL 32791

ATTENTION: Kathryn Sanchez

INSURED: [REDACTED]

DATE OF LOSS: Friday, May 5, 2000, TIME: 22:29

LOSS LOCATION: [REDACTED]
Alexander City, AL [REDACTED]

POLICY NUMBER:

CLAIM NUMBER: [REDACTED]

THIS REPORT FURNISHED AS PRIVILEGED AND CONFIDENTIAL TO ADDRESSEE,
RELEASE TO ANY OTHER COMPANY, CONCERN, OR INDIVIDUAL IS SOLELY THE
RESPONSIBILITY OF ADDRESSEE.

I. ASSIGNMENT

1.1 Case Assignment

This assignment was received July 6, 2000, with a request to conduct an Origin and Cause investigation.

1.2 Exhibits

- A. Investigation Report
- B. 60 Color Photographs
- C. Fire Report
- D. Copy of Ford Recall 99S15
- E. Unused Photographs

1.3 Subjects

- A. Ross Bettino

II. INVESTIGATION

2.1 Risk

The risk was a 1993 Lincoln Town Car, the last six digits of VIN 711908.

2.2 Investigation

The investigation was conducted July 11, 2000, at BADISCO near Montgomery, Alabama.

2.3 Vehicle Examination

The vehicle had fire damage from front bumper to dash, the windshield had broken during fire which allowed fire to enter passenger compartment. The top of dash had damages from side to side, fire also entered through openings in cowlings-firewall from engine compartment, there was extensive damage under dash. During dash examination, a wire was found connected in fuse panel at a fuse, the wire was traced to floor carpet at right of steering column where it went under carpet. The wire did not enter engine compartment. The passenger compartment was eliminated as area of origin.

The engine compartment was area of origin, the hood was aluminum, it melted except for a small amount at each corner near windshield/rain trough. There was a few pieces of fiberglass insulation found on engine which came from hood. The engine compartment suffered

[REDACTED]

extensive damage throughout. The radiator-A/C coil had melted and fell to cross brace directly below. The long lower radiator hose remained, it had the most damage on left side (all directions are facing rear unless otherwise stated). There was damage along right side of engine but not as extensive as left side. The battery and cables were damaged, they were examined and eliminated as fire cause. The right fuse panel was also badly damaged but there was no arcing or shorting so it was eliminated. The alternator was examined, it to was eliminated as cause, including the wiring. The computer had an aluminum shell which was melted along one side which appeared to be side toward engine, aluminum has a low melting point, 1220 degrees, which most engine compartment fires exceed. The fuel injectors and fuel rail along right side was examined and eliminated.

The left fender had more damage than right which coincides with the fire damage being more extensive along left side of engine. The inside of fender, brake booster tank and cowl-firewall had been exposed to a very intense fire as had the steering shaft and suspension components. The extensive damage extended to the headlamp assembly location. The fuel lines on left side of valve cover burned but there would be only a few ounces of gasoline since engine was not running. There was minor damage to fiberglass valve cover where metal lines to and from tank terminated. The fuel lines and left fuel rail were eliminated as cause. The power steering hoses and brake fluid reservoir burned which would add some fuel to fire but minor when compared to the amount of burnable plastic and rubber in area, see photo 55. The wiring that was routed along left side of engine to under dash was examined for arcing or shorting but none was found. Remains of the SPEED CONTROL SERVO ASSEMBLY was found in the many loose wires. The electrical harness from BRAKE PRESSURE SWITCH was severed from switch and mixed in with the other wires. The most fire damage in area of fender was where the SERVO ASSEMBLY was mounted.

There was a Recall # 99S15 issued during May 1999 by Ford Motor Company, it stated "Ford Motor Company had decided that a defect which relates to Motor Vehicle safety exists in certain 1992 and 1993 Crown Victoria, Grand Marquis, and Lincoln Town Cars with Speed Control. A short may develop a resistance short in electronic circuit that may potentially result in an underhood fire. A fire is possible both when the vehicle is running and when the vehicle engine is off. The short may disable the speed control system or cause the brake light fuse to open (to open means fuse blew). [REDACTED] was interviewed by telephone, he stated that

had taken vehicle to shop for following problems:
cruise (speed control) failed, brake switch under dash failed, fuse blew that controlled speed control and tail lights. All the listed items are listed or indicated in Safety Recall 99S15. [REDACTED] was not asked if he had copies of the listed repairs or where he had repairs done.

The most fire damage was in area where the items pertaining to Speed Control were located. The vehicle had been parked for approximately 6 hours when fire occurred. [REDACTED] stated that his wife parked vehicle around 16:30 and fire occurred between 22:00 and 22:30. The vehicle was parked inside their garage and fire damaged another vehicle and house.

2.4 Discovery of Fire

The fire was discovered by Rosa Batling.

2.5 Fire Department Called

It is unknown to this investigator which of the Bettino's reported fire.

2.6 Evidence Removed

There were no items removed from vehicle and retained for evidence. During the examination of SERVO the wires broke so the remains were placed in a Ziploc baggie and placed in a hole at left exhaust manifold. During examination of under dash fuses one fuse fell apart so it was placed in masking tape and taped to kick panel drivers side.

III. CONCLUSION

3.1 Origin and Cause

The vehicle was extensively damaged from dash to front bumper, the passenger compartment was examined and eliminated as area of origin. The interior damage was a result of fire entering by way of windshield and holes in cowlings-firewall. The engine compartment was area of origin, the left side of engine compartment suffered the most damage.

The point of origin was in the area of the SPEED CONTROL SERVO which can develop a resistive short in the electrical circuit. When switch fails a fire can occur when engine is running or when engine is off. Ford Motor Company issued a Recall 99S15 in May 1999 to

notify owners of affected vehicles but fire can occur in vehicles that were not included in the recall.

██████████ stated that he had vehicle in for repairs concerning problems that were listed in the Recall. Mr. Battino's vehicle may or may not be in the affected vehicle Recall but the fire cause was an electrical short in the SPEED CONTROL DEACTIVATION SWITCH which is also referred to as SPEED CONTROL SERVO ASSEMBLY.

A wrecked 1993 Lincoln Town Car was near the burned vehicle, it was examined and photographed. Several of the photographs are included in report. The wrecked vehicle VIN is 1LNLM81W1P636808.

3.2 Comments

All the assigned tasks pertaining to this fire have been completed. This case is closed unless after you review this report there is a need for further investigation. If there are questions, please call.

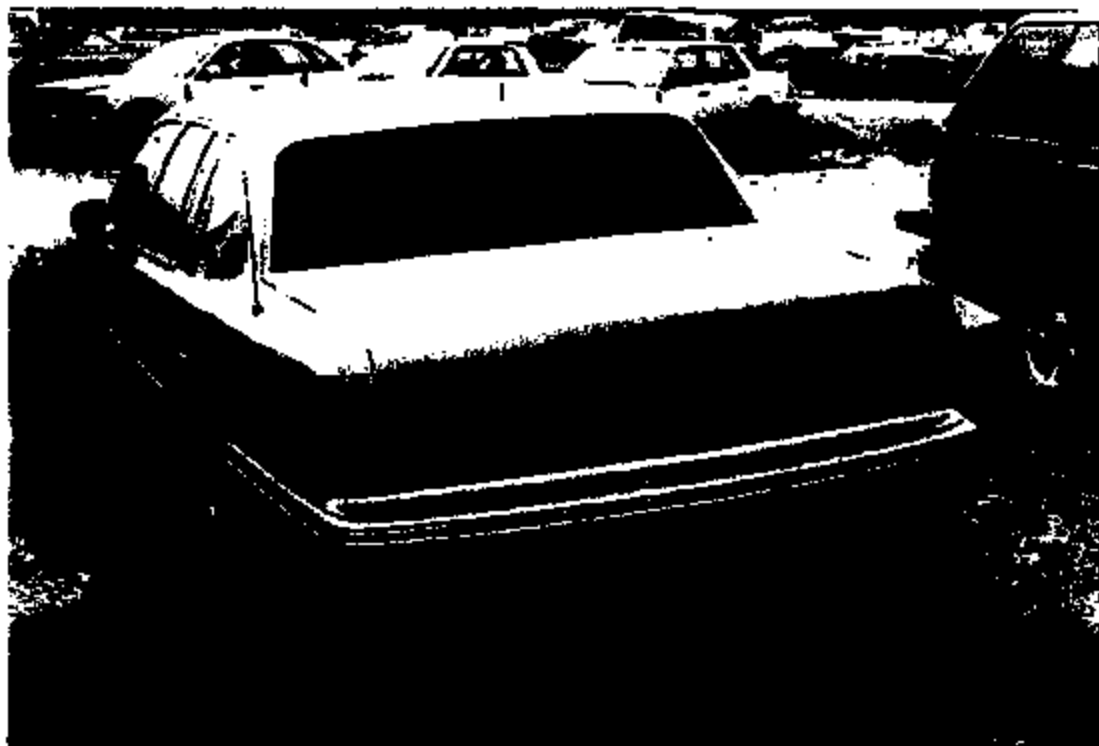
Respectfully submitted,

Robert M. Young

Robert M. Young, CFI

Date of Report: 7-31-00

Case Number: 00-07-01



5

The interior, Photo's 6-16.



6



7

Dash padding damage.

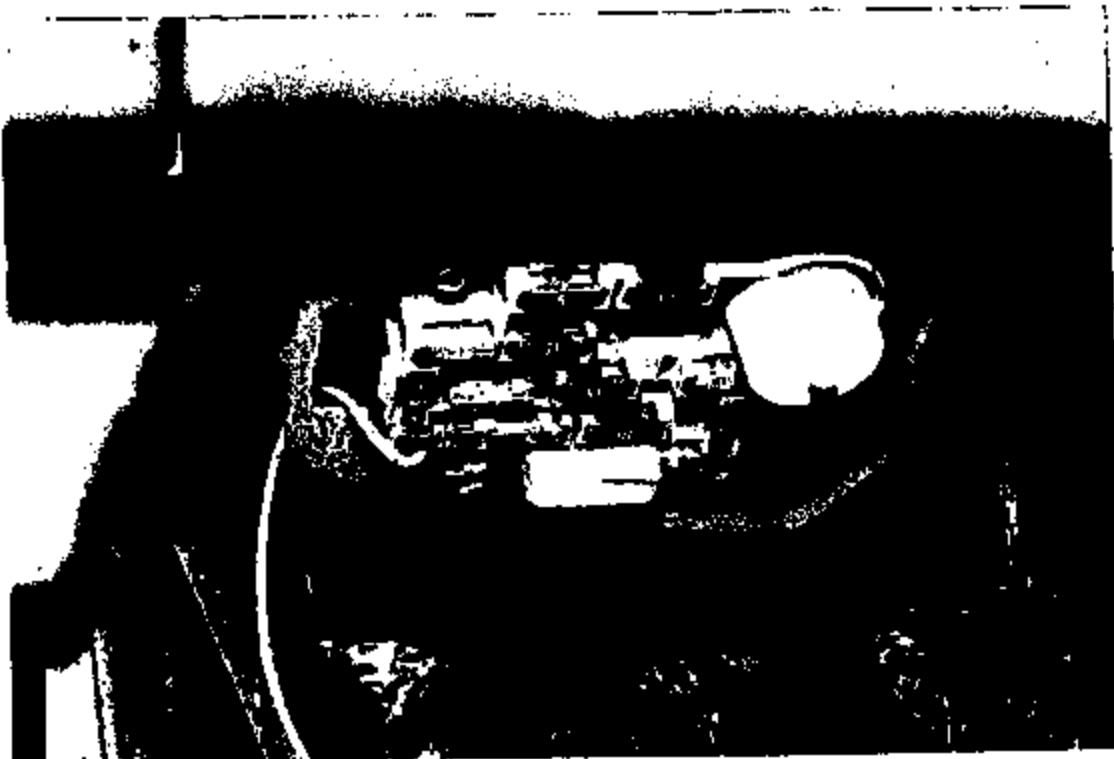


8

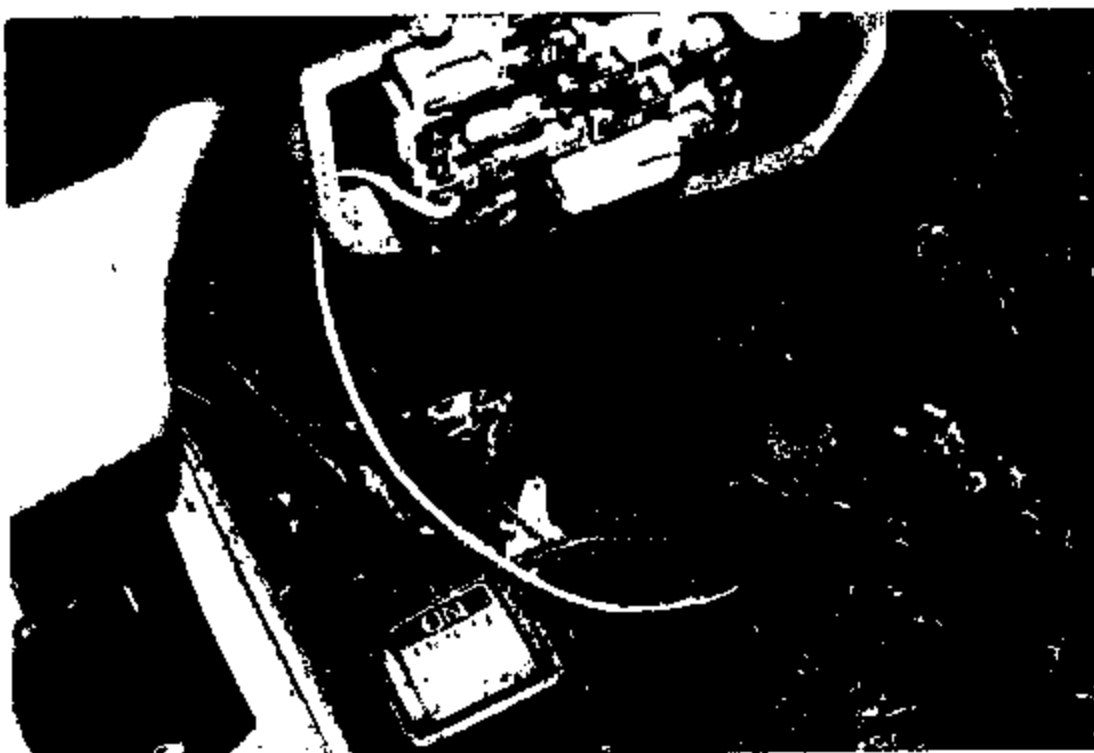


11

Damage under dash, fuse panel, Photo's 11-13. Added wire, Photo's 12-13.



12



13

The added wire was spliced into another wire at carpet.
Remains of fuse that fell apart.



14



15



16

LA02-025 23578



17

The engine compartment, Photo's 17-45.



18

Melted radiator-A/C coil (1), Lower radiator hose (2), most damage left side (3). Fire hottest on left side.



19

Less damage right side, remains of computer, arrow,
Photo's 19-23.



20

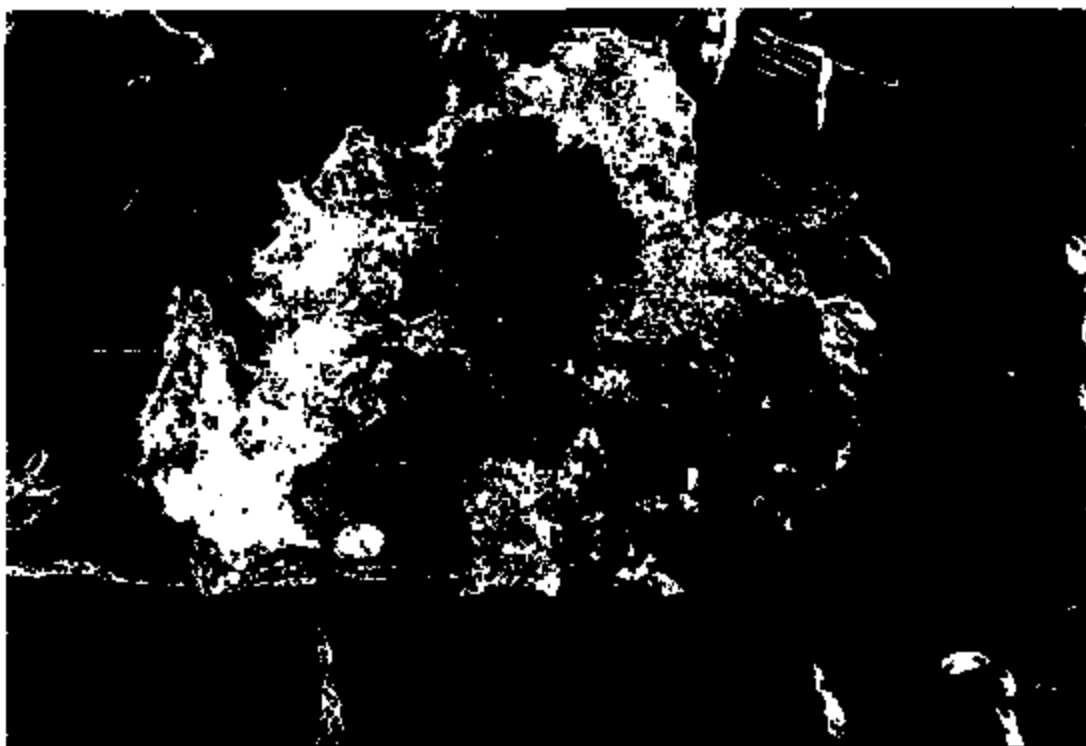


21

The computer damaged from exposure as fire spread from left side, not cause.



22



23

The alternator and wiring was examined, they were eliminated as fire cause, Photo's 24-25.



24



25

The battery & cables were examined and eliminated as cause, Photo's 26-29.



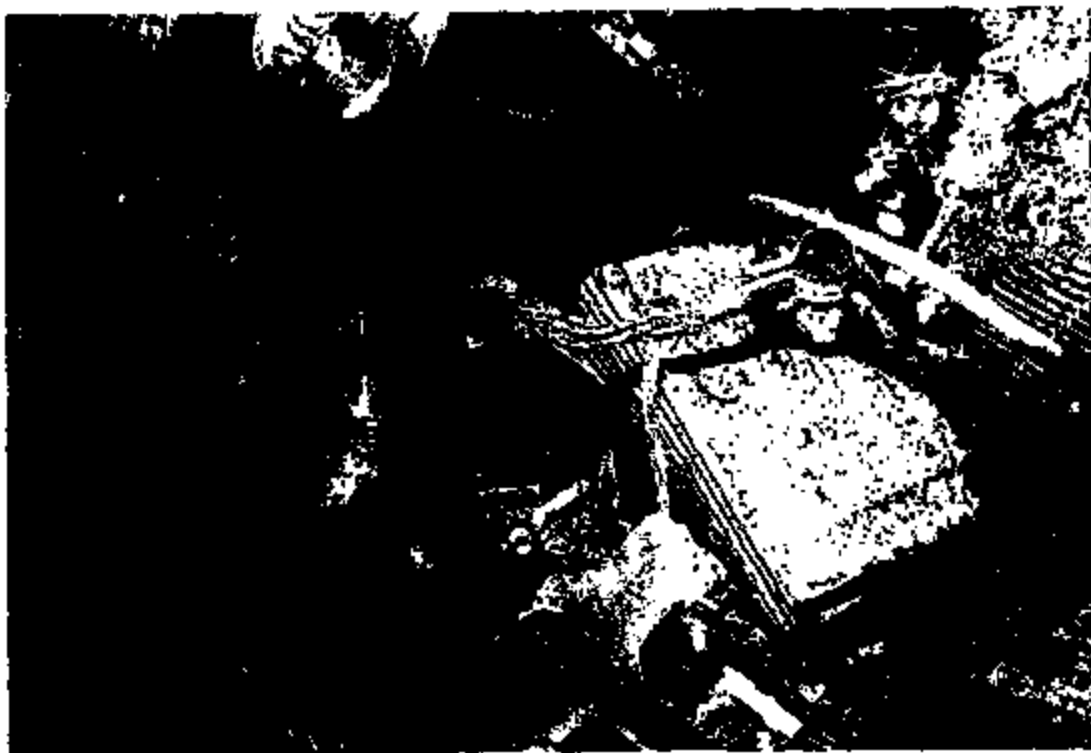
26



27



28



29

Remains of fuse panel by battery, examined and eliminated,
Photo's 29-30.



30



31

Left front tire had most damage, compare with right front, Photo 1.

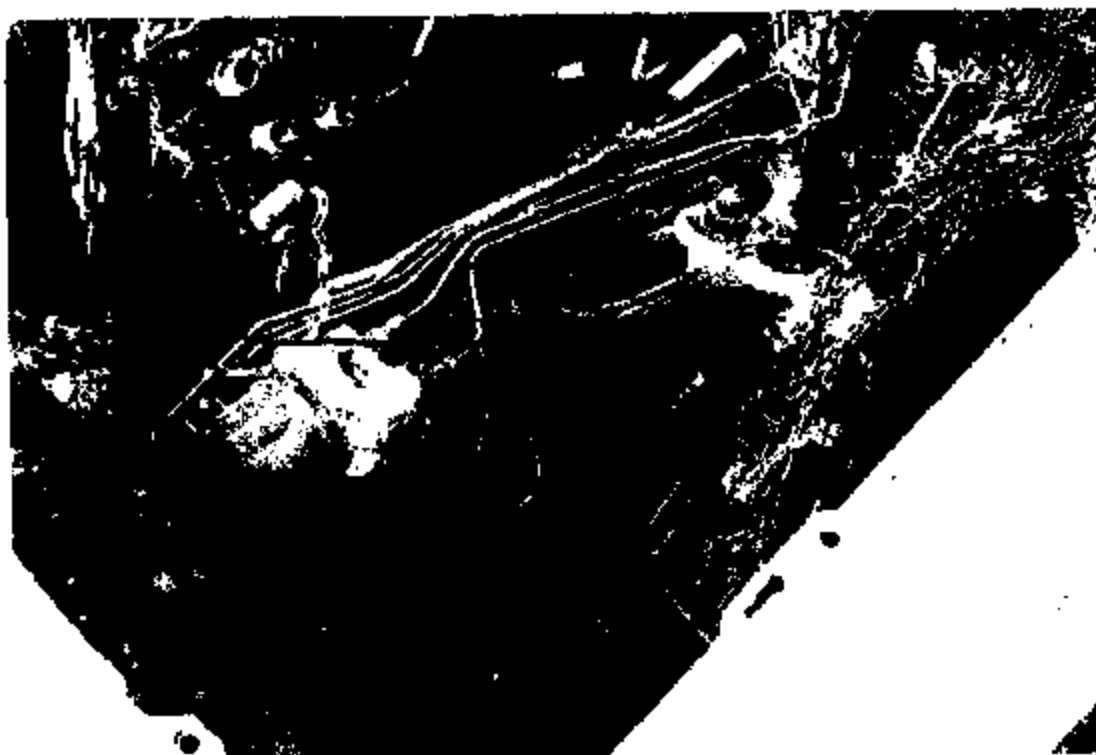


32



33

Left fender damage in area of SERVO ASSEMBLY, Photo's 32-33.
Extensive damage along left side, Photo's 34-38.



34



35

Damage at cowl-ing-firewall, Photo's 35-37.



36



37

Wires in harness examined & eliminated. Fuel line location & minor damage.



38



39

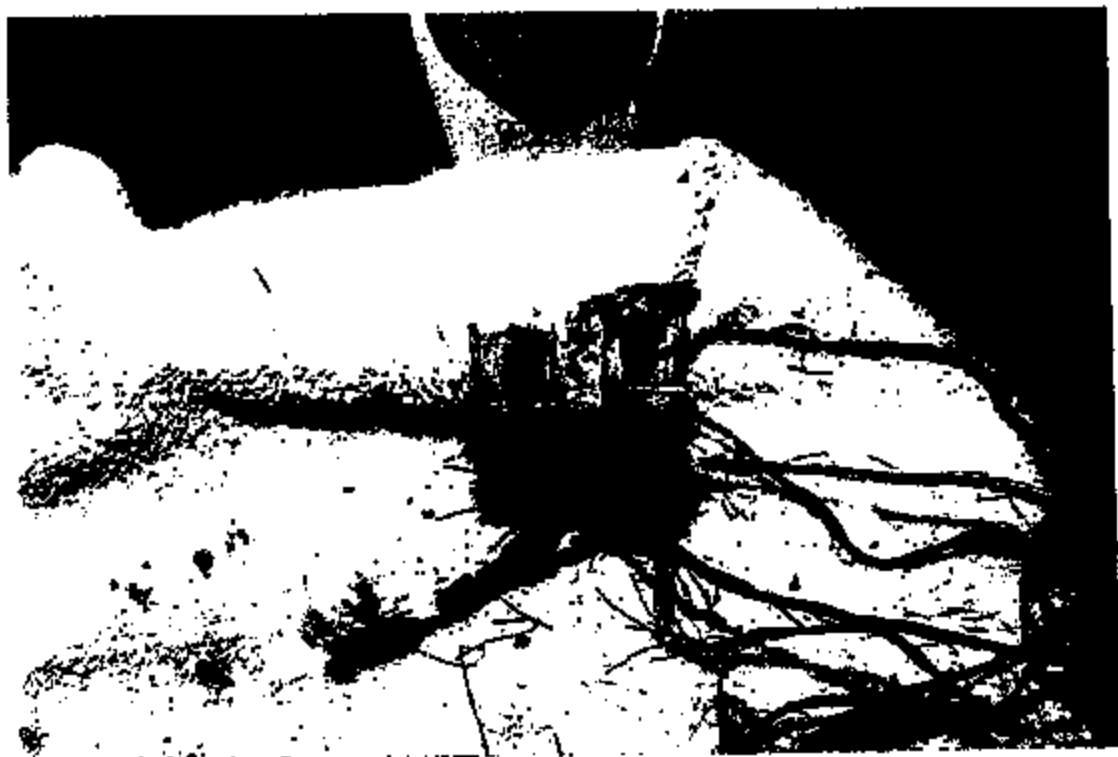
Remains of SPEED CONTROL SERVO, Photo's 39-42.



40



41



42

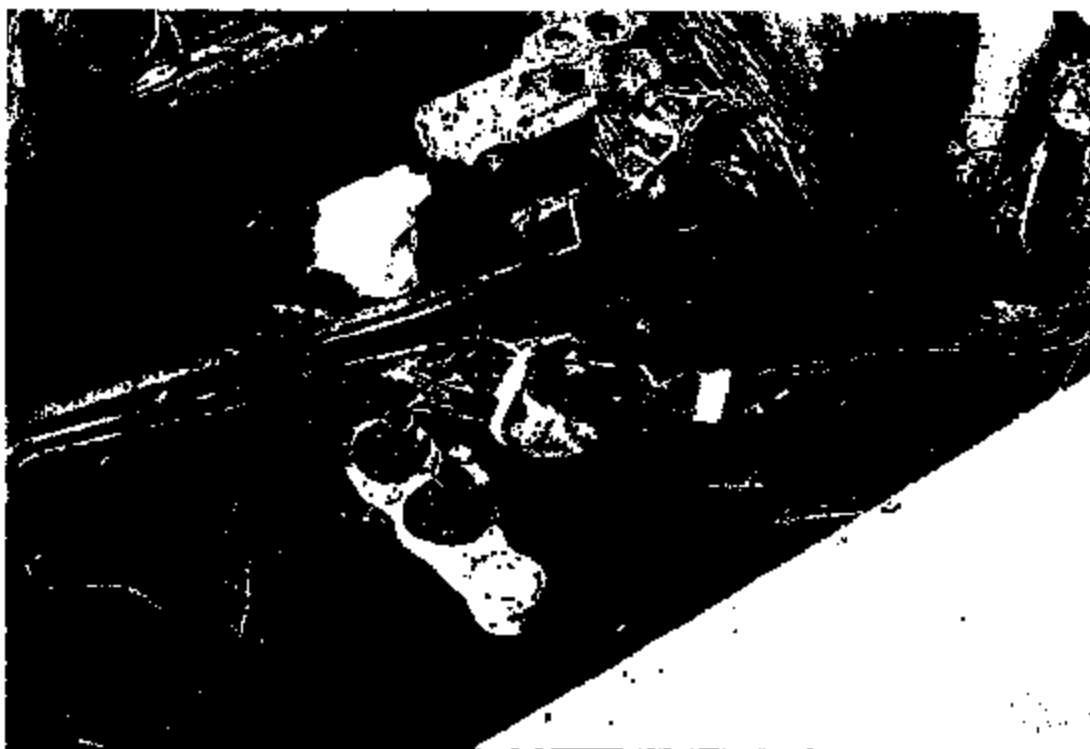


43

The brake pressure switch, wiring went from switch to SPEED CONTRIL SERVO.



44



45

Wiring taped (1), loose pieces placed in Ziploc baggie (2).
Underside, Photo's 46-50.



46



47

There was minor fire damage from fall down under engine.



48



49



50



53

The engine compartment is loaded with burnable materials.
The battery (right side) and fuse panel.

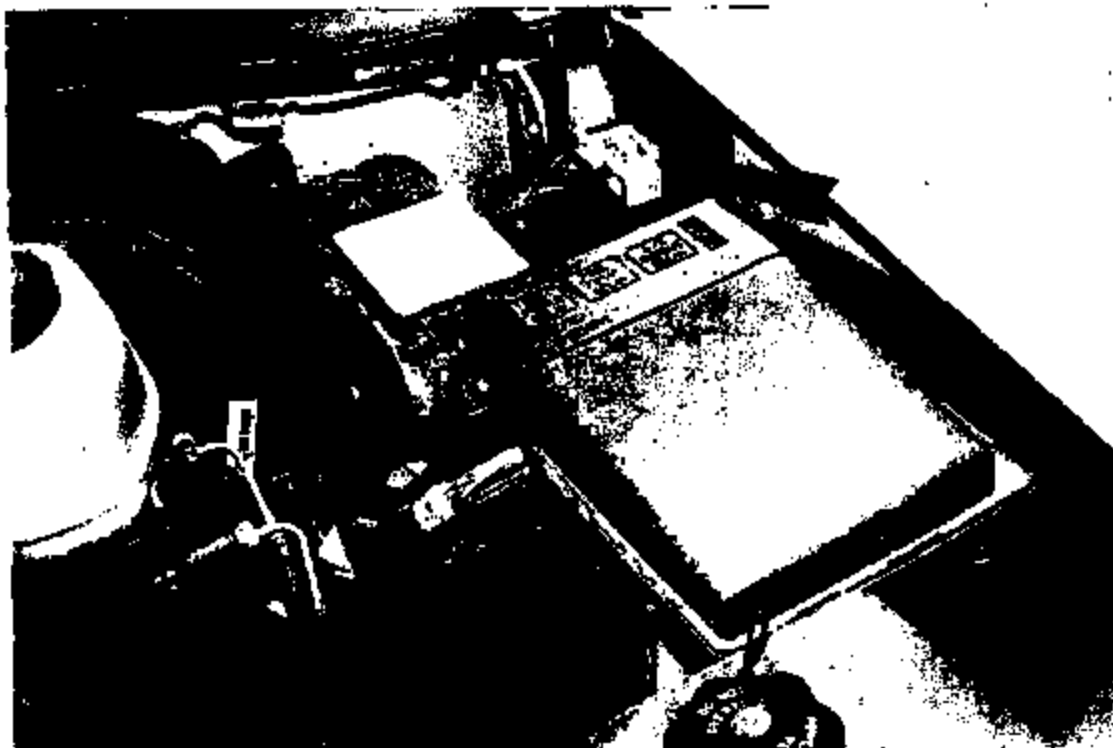


54



55

Burnable materials on left side. SERVO location, also see Photo 60.



56

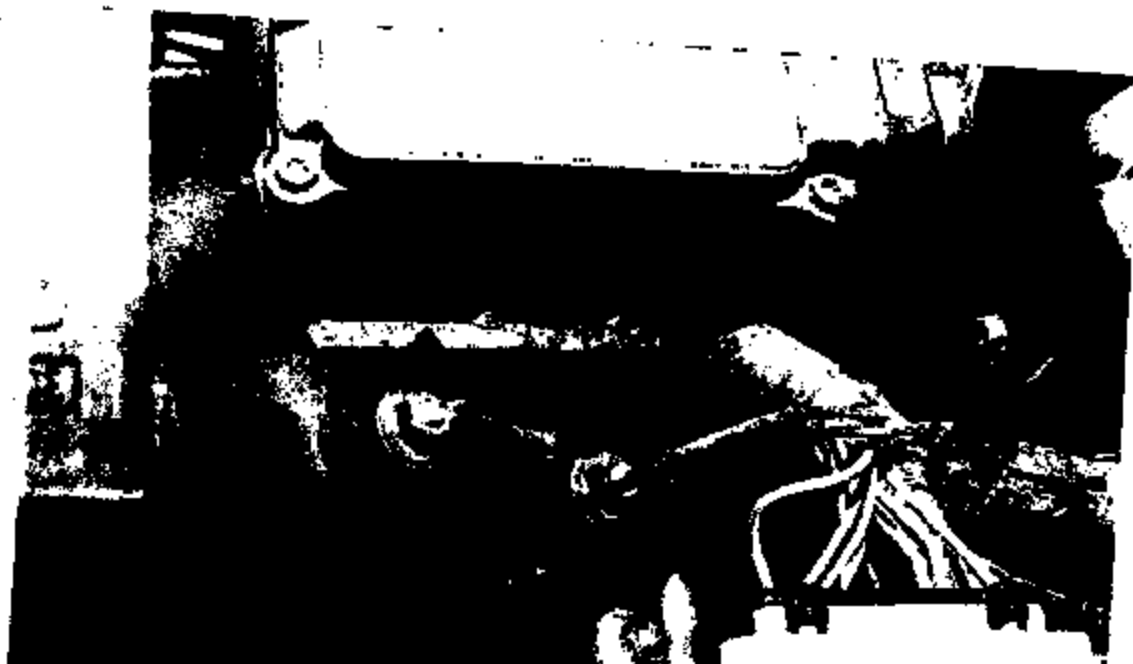


57

Brake Pressure Switch (1), wiring to SERVO (2), it entered larger harness (3) on its



58



59

to SPEED CONTROL SERVO ASSEMBLY, Photo 60.



60

8982-825 23883

1
VEHICLE ID: 1LPY711908 (WYPBBBBBB) Vin: 1LNLN81W8PY711908 Div: 3 Status: 800
Vehicle Line: CVB Convy Deliv: 022593 Orig P-Lvl: 335 selling Dlr: 25C740
Order Recpt: 020393 shipTo Stat: Curr P-Lvl: 335 Sale Date: 022393
Orig Sched: 021593 Rls-To Stat: FL Order Dlr/Reg: 25740/25 Demo Dt:
Inv Prep: 042993 Orig Int St: 022093 Orig Rls Dlr: 25740 Deliv Type: 4
Prod Date: 021793 Curr Int St: Rls Dlr P&A: 11643 Sales Prd: 093042
Rls Date: 021993 DlrFin Ext: Warr Start: 022393 Cancel Sl:

Memo Consign: P&C Ext: 052593 Warrs-Ind: Sale Status: G
Orig Pltbus: 021993 Advert Ext: -Date- -Dealer- -Region-

Curr Pltbus: 042993 Slspn SS#: 9048 Shipped: 021993 88JE57

T/Name: 9 INTERAMERICAN R Curr Stock: 021993 25C740 25

Addr: State: FL 1st-Prior: 021993 25740

City: MIAMI N/A-Rcpt: 042093 2nd-Prior:

33126 Warr-Ins-Ind: 3rd-Prior:

V.O.: 1 2 3 4 5 6 7 8

12345234567890123456789012345678901234567890123456789012345678901234

N81PY 4L 591586139 3B D P1 3P 4 2GL6 P 125C740 0 AMJ

B 9 0 1 2 3 4 5 6

567890123456789012345678901234567890123456789012345678901234567890

B6 H W1LNL8 5 B K A751A WP YA068

F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

OGD8024

VEHICLE ID: 1LPY711908 (WVYP888888) Vin: 1LNLM81W8PY711908 Div: 3 Status: 800

Financial Data-

Orig Totl Inv:	28978.15	A-Plan Price:	.00	Pradel Invoic:	.00
Curr Totl Inv:	28978.15	Total Adj:	.00	Sched-A QST:	.00
Base Vehicle:	27864.00	Base Adj:	.00	FOC GST:	.00
Options:	462.00	Option Adj:	.00	Price Protect:	.00
Base Holdback:	.00	Base Hb Adj:	.00	Chargebck Amt:	
Optn Holdback:	.00	Option Hb Adj:	.00	30-Day FP Amt:	.00
Misc Charges:	7.00	Gas Amt:	20.15	Floor Plan:	84.52
Finance Chrg:	.00	Sched-B Amt:	625.00	P&C Charge:	75.00
FDAF/LMDA:	.00	Mktng Contrib:	.00	Pre-Dlvry Amt:	.00
		X-Plan Price:	.00		

Financing Data-

Finance Source:	0000001	O-Warr Start:	022393	Release Date:	021993
Orig Int St-Sw:	N	Co Tag Number:		Transit Time:	13
Ret Draft Ind:		Pre-del Date:		Rls Plus Trans:	030493
Floor Pln Date:	052593	Prdlvry S.Code:		Ramp Code:	21
Advt Comm Code:		Lease Code:		Method Shipped:	7
Upfront PP Ind:		Invoice In-Proc:	100593	Memo Cons Loc:	

F1-Help F3-Exit F4-Primary Menu F6-Screen #1 F9-Screen #3

OGDB024

0
→
VEHICLE ID: 1LPY711908 (WYYP888888) Vin: 1LNLN81W8PY711908 Div: 3 Status: 800
Vehicle Line: CV8 Convy Deliv: 022593 Orig P-Lvl: 335 Selling Dlr: 25C740
Order Recpt: 020393 shipTo Stat: Curr P-Lvl: 335 Sale Date: 022393
Orig Sched: 021593 Rls-To Stat: FL Order Dlr/Reg: 25740/25 Demo Dt:
Inv Prep: 042993 Orig Int St: 022093 Orig Rls Dlr: 25740 Deliv Type: 4
Prod Date: 021793 Curr Int St: Rls Dlr P&A: 11643 Sales Prd: 093042
Rls Date: 021993 Dlr-fin Ext: Warr Start: 022393 Cancel Sl:
Memo Consgn: P&C Ext: 052593 Warrs-Ind: Sale Status: G
Orig Pltbus: 021993 Advert Ext: -Date- -Dealer- -Region-
Curr Pltbus: 042993 Slapsh SS#: 9048 shipped: 021993 88JE57
T/Name: 9 INTERAMERICAN R Curr Stock: 021993 25C740 25
Addr: State: FL 1st-Prior: 021993 25740
City: MIAMI N/A-Rcpt: 042093 2nd-Prior:
33126 Warr-Ins-Ind: 3rd-Prior:
V.O.: 1 2 3 4 5 6 7 8
12345234567890123456789012345678901234567890123456789012345678901234
W81PY 4L 591586139 3B D P1 3P 4 2GL6 P J25C740 0 AWJ
8 9 0 1 2 3 4 5 6
567890123456789012345678901234567890123456789012345678901234567890
B6 H W1LNL8 5 B K A751A WP YAO68
F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

OGDB024

VEHICLE ID: 1LPY711908 (WYPB88888) Vin: 1LNLM81W8PY711908 Div: 3 Status: 800

Ordering Name: INTERAMER	Distr Status: P
Secondary Name:	Last NAVIS St: 042093
Ordering FIN: YA068	Selling FIN: YA068
Order-For FIN:	Sold-To Fin:
orig order Type: 5	Distr Stat Dt: 022593
	Last Activity: 041896
	Serialized Dte: 020593
	Scheduled Dte: 021593
	Mexico Status:

Component Data - - - - -

Post/Calib: HFU	Tire Brand: A
Wrls Cntl Lbl: JJY	EEC:
Engine Tag Cd: 3G812AA	
Engine Serial: W	
Driver Airbag: FT4032D0072	
Passngr Airbag: 13028B051	Axle: JY

F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F6=Screen #1

OGDB024

FCSD REGION: _____ MARKET: _____ ISSUE STATUS: _____

P&A CODE: _____

VIN: 1LNLM81W8PY711908

CASE NUMBER: _____

SALES REGION: _____

SALES ZONE: _____ ISSUE TYPE: _____

A	LAST HND/	Customer Phone Number/	Reason/	Stat
C	P&A	LAO Trmt Customer Name	Year Model	Type
05/24/00			RECALL/ONP - VEHICLE INVOLVEME C	
			1993 TOWN CAR	01
05/11/00			LEGAL - ACCIDENT & PERSONAL/PR C	
00488			1993 TOWN CAR	07

F1=Help F2=AddAction F5=CustomerList F6=DealerInfo

F7=Prev F8=Next F10=IssueDetail F11=Menu F12=Return

NO MORE RECORDS AVAILABLE

OGDB024

SPURSONA

CUSTOMER LIST

03/20/02 14:25:12

VIN: 1LNLM81W8PY711908 CASE: _____ HOME PHONE: _____

LAST NAME: _____ ZIP/POSTAL: _____ CTRY: _____

A	CUSTOMER NAME/	Address/	Address/	
C	City	St/Prov	Zip/Postal	Ctry Home Phone
	██████████	██████████	██████████	██████████
9	ALEXANDER CITY	AL	██████████	USA ██████████

F1=Help F2=VehicleList F4=UpdCustInfo F5=AddCustIssue

F7=Prev F8=Next F11=Menu F12=Return

NO MORE RECORDS AVAILABLE

OGDB024

VIN: 1LNLM81W8PY711908 Year: 1993 Model: TOWN CAR
Repair Date: WSD: 02/23/93
Repair Order: Odometer:
Causal Code:
Rpr Dealer:

A

C	Part Number	Part Description	Part Qty	Labor Operation
---	-------------	------------------	----------	-----------------

-	-----	-----	-----	-----
---	-------	-------	-------	-------

F1=Help F4=PrevVisit F5=NextVisit F7=Prev F8=Next
F9=PrevRepair F10=NextRepair F11=Menu F12=Return

VEHICLE REPAIR HISTORY IS CURRENTLY UNAVAILABLE

OGDB024

VIN: 1LNLM81W8PY711908

Year: 1993

Model: TOWN CAR

WSD: 02/23/93

Build Date: 02/17/93

A	-----Campaign-----	Status	Dealer
C	Number Type Description Status	Date	Code
	96L12 L PASS AIR BAG FORCED COMPLETION	01/22/98	AUTOC
	95B64 O RANGE SENSOR COMPLETE	00/00/00	N/A

F1=Help F7=Prev F8=Next F11=Menu F12=Return

MORE RECORDS AVAILABLE

OGD8024

V: 1LNLM81W8PY711908 Year: Model:

Name:

Trwt:

Contact:

Symptom:

Reason:

Dealer:

Issue Type:

Issue Status:

Comm Type:

Odometer Reading:

Analyst:

Document Number:

Action Date:

Action Data:

Action Time: EST

Origin Desc:

Action Desc:

Comments:

F1=Help F2=ActionData F4=PrevAction F5=NextAction F9=PrevComments

F10=NextComments F11=Menu F12=Return F13=PrevContact F14=NextContact

NO DATA FOUND

OGDB024

CSLN14U

VEHICLE DATA

03/20/02 14:38:1

4

ENTER VIN => 1LNLM81W8PY711908

NAME => [REDACTED] ZIP => [REDACTED] MODEL YR =>

OWNER NAME :

STREET ADDR :

CITY : MONTGOMERY

N/A YY-MM-DD 95-10-0

6

ST/PRV: AL CTRY:

ZIP/POSTAL CODE: [REDACTED] N/A SOURCE:

R

MODEL YEAR : 93 PLANT: Y

SALE YY-MM-DD 93-02-2

3

BODY STYLE DESC: 4 DR SEDAN

PRODUCTION YY-MM-DD 93-02-1

7

VEHICLE DESC : 1993 TOWN CAR

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	88		E37	45	88
FACING	3	25	C	740		
RESPONSIBLE	3	26	C	245		

CA EMISSION :

ENGINE TAG CODE : 3G812AA

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 02

DSO DISTRICT :

FLEET CODE :

OPEN : 00 CLOSED : 02

DSO NUMBER :

FLEET STATUS :

ACTIVE: 01 HISTORY: 01

F1-INQUIRY F3-EXIT F4-G160 F5-G150 F8-CONTINUE SEARCH F9-G130

OGDB024

ENG2-820 23813

ENTER CAMPAIGN NUMBER=> 96L12 VIN=> 1LNLM81W8PY711908 TYPE OF SEARCH: A
MODEL YEAR: 93 DEFECT: PASS AIR BAG BODY STYLE: 4 DR SEDAN

NEW STATUS CODE: _ CAMP DIV : 6

REPAIR INFORMATION: TYPE CODE: _ SUPP CODE :

REPAIR DATE: _ DEALER P/A: _ KIT CODE : CI

MICRO REF: _ CLAIM NUM: _ OASIS DATE :

DELETE REASON: _ VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW: _ _ _ IND: MATCH CODE: 2

CURRENT: 3 26 245 ASSIGNED: 96-12-19 SOURCE: PX EXTRACT DATE: 96-12-1

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

CODE	DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL	SR
F	FORCED COMPLETION	98-01-22	B	98-01-22					OL
	RELEASED FOR MAILING	97-02-25							
H	AWAITING MAILING	96-11-22							

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037=NO MORE DATA TO DISPLAY

OGDB024

CS0130

CAMPAIGN VEHICLE INFORMATION

03/20/02 14:38:2

ENTER CAMPAIGN NUMBER=> 95B64 VIN=> 1LNLM81W8PY711908 TYPE OF SEARCH: N

MODEL YEAR: DEFECT: BODY STYLE:

NEW STATUS CODE: _

CAMP DIV :

REPAIR INFORMATION: TYPE CODE: _

SUPP CODE :

REPAIR DATE: _____ DEALER P/A: _____

KIT CODE :

MICRO REF: _____ CLAIM NUM: _____

OASIS DATE :

DELETE REASON: _

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW: _ _ _

IND: MATCH CODE:

CURRENT:

ASSIGNED:

SOURCE:

EXTRACT DATE:

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

CODE DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL	SR
C COMPLETE		B	95-12-13		085225	TW3ID5M		AC

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

I037-NO MORE DATA TO DISPLAY

OGDB024

5902-020 23615

CSUR13V

CAMPAIGN VEHICLE INFORMATION

05/20/02 14:30:3

1

ENTER CAMPAIGN NUMBER→ 95864 VIN→ 1LNLM81W8PY711908 TYPE OF SEARCH: H

MODEL YEAR: DEFECT: BODY STYLE:

NEW STATUS CODE: _

CAMP DIV :

REPAIR INFORMATION: TYPE CODE: _

SUPP CODE :

REPAIR DATE: _____ DEALER P/A: _____

KIT CODE :

MICRO REF: _____ CLAIM NUM: _____

OASIS DATE :

DELETE REASON: _____

VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW: _ _ _

IND: MATCH CODE:

CURRENT:

ASSIGNED:

SOURCE:

EXTRACT DATE:

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SR

C

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

E807-END OF CAMPAIGNS FOR VEHICLE - CURRENT AND HISTORY DATABASES

OGDB024

E802-025 23610

CSN140

VEHICLE DATA

03/20/02 14:38:3

ENTER VIN => 1LNLM81W8PY711908

NAME => [REDACTED] ZIP => [REDACTED] MODEL YR =>

OWNER NAME :

STREET ADDR :

CITY : MONTGOMERY

N/A YY-MM-DD 95-10-0

ST/PRV: AL CTRY:

ZIP/POSTAL CODE: [REDACTED] N/A SOURCE:

MODEL YEAR : 93 PLANT: Y

SALE YY-MM-DD 93-02-2

BODY STYLE DESC: 4 DR SEDAN

PRODUCTION YY-MM-DD 93-02-1

VEHICLE DESC : 1993 TOWN CAR

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	3	88		E57	45	88
FACING	3	25	C	740		
RESPONSIBLE	3	26	C	245		

CA EMISSION :

ENGINE TAG CODE : 3G812AA

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 02

DSO DISTRICT :

FLEET CODE :

OPEN : 00 CLOSED : 02

DSO NUMBER :

FLEET STATUS :

ACTIVE: 01 HISTORY: 01

F1-INQUIRY F3-EXIT F4-G160 F5-G150 F8-CONTINUE SEARCH F9-G130

OGDB024

0002-025 23817

6 03CN13Q

NOTIFICATION RECIPIENT HISTORY

03/20/02 14:38:33

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 1LNLM81W8PY711908

DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DR SEDAN

RESP DEALER : 326245 BEGINNING MAILED DATE: 97-03-08 YY-MM-DD

RELEASE DESC : NY PART KIT CODE ENDING MAILED DATE : 97-03-21 YY-MM-DD

CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:

LAST NAME : INITIALS: BL

STREET ADDR1 :

ADDR2 :

ST/PRV: AL

CITY : MONTGOMERY

CTRY:

ZIP/POSTAL CODE: N-A SOURCE: R N-A EFF DATE: 95-10-06 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD

RELEASE DESC : ENDING MAILED DATE : YY-MM-DD

CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:

LAST NAME : INITIALS:

STREET ADDR1 :

ADDR2 :

ST/PRV:

CITY :

CTRY:

ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD

F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140

X048-LAST PAGE

OGDB024

Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VIN:	1FTFW32P4YH311677	Vehicle Line:	DP1 - F350HD350450000 (35-02)	Eng Serial No:	1129074F
Model Year:	2008	Market Description:	* - [PWA]	Body Style:	*
Vehicle Type:	T	Drive Config:	DR - 2 WHL L/H/RRAR DRIVE	Engine:	DD5 - NAVSTAR 7.3L CRV DI TC V8 DIE
Inv. Dealer:	04917	Body Cab Style:	TBC - DOUBLE CAB (CREW CAB)	Transmission:	TD4 - 4 SP AUTO 6R100 (DIESEL APPLD)
		Version/Option:	TCB - 350 Super		

BUILD INFORMATION:

Region: NA - 000000000 Plant: A1 - KENTUCKY TRUCK PLANT BORD
Country: USA - 000000000 Prod Date: 25-OCT-1999

SALE INFORMATION:

Region: NA - 000000000 Selling Dealer: 120922 - *
Country: USA - 000000000 Selling Bkr: FlaFrom FL
Buyer: FlaFrom FL

Arrival Date: 30-OCT-1999 End Carpet Lease: *
Sale Date: 03-NOV-1999 Fleet/Wholesale Lease: R
Warranty Start Date: 03-NOV-1999 Modified Vehicle: *
Orig Warranty Date: 03-NOV-1999 Resequenced Vehicle: * Vehicle Export Flag: N

DN02-020 220119

VOC/DOC:

1 2 3 4 5 6 7 8 9 10

MSJTBML6771723 5 V 180051 67 88 872616 2000 2XX 88 8 24290403 81 204 0 81

PM6 8 X 2 67A 8700L 8 2

INSTALLED OPTION INFORMATION:

Air Conditioning	TR - MANUAL AIR CONDITIONER	GVW Code:	* - [NA]
Alternator Amp Rating	85	GVW Class Code:	W
Audio Deck:	* - [NA]	Instrumentation	* - [NA]
Axis Ratio:	804MD - 4.10 FINAL DRIVE RATIO	Micros(Driver Side)	* - [NA]
Axis Type:	804AC - LIMITED SLIP REAR AXLE	Micros(Pass. Side)	* - [NA]
Battery Amp Rating	8A	Paint:	PRY/WS - OXFORD WHITE WS C/C-WS
Brake Code:	PRAB - 4 WHEEL ANTI-LOCK BRAKES	Power Windows:	* - [NA]
Brake Code(Servicio)	* - [NA]	Roof:	MR - BLIND FROM STROCK/STROCK/CLK
Calibration Code:	*	Sound System	* - [NA]
Color(Accent)	* - [NA]	Super Traction Axle:	* - [NA]
Color(Trim)	800Y -	The Manufacturer:	AD - GENERAL
Delivery Type:	E	Tire Brands:	* - *
Drivetrain Code:	D	Tire Size:	205/60-155-160-165-170-175-180-185-190-195-200-205-210-215-220-225-230-235-240-245-250-255-260-265-270-275-280-285-290-295-300-305-310-315-320-325-330-335-340-345-350-355-360-365-370-375-380-385-390-395-400-405-410-415-420-425-430-435-440-445-450-455-460-465-470-475-480-485-490-495-500-505-510-515-520-525-530-535-540-545-550-555-560-565-570-575-580-585-590-595-600-605-610-615-620-625-630-635-640-645-650-655-660-665-670-675-680-685-690-695-700-705-710-715-720-725-730-735-740-745-750-755-760-765-770-775-780-785-790-795-800-805-810-815-820-825-830-835-840-845-850-855-860-865-870-875-880-885-890-895-900-905-910-915-920-925-930-935-940-945-950-955-960-965-970-975-980-985-990-995-1000-1005-1010-1015-1020-1025-1030-1035-1040-1045-1050-1055-1060-1065-1070-1075-1080-1085-1090-1095-1100-1105-1110-1115-1120-1125-1130-1135-1140-1145-1150-1155-1160-1165-1170-1175-1180-1185-1190-1195-1200-1205-1210-1215-1220-1225-1230-1235-1240-1245-1250-1255-1260-1265-1270-1275-1280-1285-1290-1295-1300-1305-1310-1315-1320-1325-1330-1335-1340-1345-1350-1355-1360-1365-1370-1375-1380-1385-1390-1395-1400-1405-1410-1415-1420-1425-1430-1435-1440-1445-1450-1455-1460-1465-1470-1475-1480-1485-1490-1495-1500-1505-1510-1515-1520-1525-1530-1535-1540-1545-1550-1555-1560-1565-1570-1575-1580-1585-1590-1595-1600-1605-1610-1615-1620-1625-1630-1635-1640-1645-1650-1655-1660-1665-1670-1675-1680-1685-1690-1695-1700-1705-1710-1715-1720-1725-1730-1735-1740-1745-1750-1755-1760-1765-1770-1775-1780-1785-1790-1795-1800-1805-1810-1815-1820-1825-1830-1835-1840-1845-1850-1855-1860-1865-1870-1875-1880-1885-1890-1895-1900-1905-1910-1915-1920-1925-1930-1935-1940-1945-1950-1955-1960-1965-1970-1975-1980-1985-1990-1995-2000-2005-2010-2015-2020-2025-2030-2035-2040-2045-2050-2055-2060-2065-2070-2075-2080-2085-2090-2095-2100-2105-2110-2115-2120-2125-2130-2135-2140-2145-2150-2155-2160-2165-2170-2175-2180-2185-2190-2195-2200-2205-2210-2215-2220-2225-2230-2235-2240-2245-2250-2255-2260-2265-2270-2275-2280-2285-2290-2295-2300-2305-2310-2315-2320-2325-2330-2335-2340-2345-2350-2355-2360-2365-2370-2375-2380-2385-2390-2395-2400-2405-2410-2415-2420-2425-2430-2435-2440-2445-2450-2455-2460-2465-2470-2475-2480-2485-2490-2495-2500-2505-2510-2515-2520-2525-2530-2535-2540-2545-2550-2555-2560-2565-2570-2575-2580-2585-2590-2595-2600-2605-2610-2615-2620-2625-2630-2635-2640-2645-2650-2655-2660-2665-2670-2675-2680-2685-2690-2695-2700-2705-2710-2715-2720-2725-2730-2735-2740-2745-2750-2755-2760-2765-2770-2775-2780-2785-2790-2795-2800-2805-2810-2815-2820-2825-2830-2835-2840-2845-2850-2855-2860-2865-2870-2875-2880-2885-2890-2895-2900-2905-2910-2915-2920-2925-2930-2935-2940-2945-2950-2955-2960-2965-2970-2975-2980-2985-2990-2995-3000-3005-3010-3015-3020-3025-3030-3035-3040-3045-3050-3055-3060-3065-3070-3075-3080-3085-3090-3095-3100-3105-3110-3115-3120-3125-3130-3135-3140-3145-3150-3155-3160-3165-3170-3175-3180-3185-3190-3195-3200-3205-3210-3215-3220-3225-3230-3235-3240-3245-3250-3255-3260-3265-3270-3275-3280-3285-3290-3295-3300-3305-3310-3315-3320-3325-3330-3335-3340-3345-3350-3355-3360-3365-3370-3375-3380-3385-3390-3395-3400-3405-3410-3415-3420-3425-3430-3435-3440-3445-3450-3455-3460-3465-3470-3475-3480-3485-3490-3495-3500-3505-3510-3515-3520-3525-3530-3535-3540-3545-3550-3555-3560-3565-3570-3575-3580-3585-3590-3595-3600-3605-3610-3615-3620-3625-3630-3635-3640-3645-3650-3655-3660-3665-3670-3675-3680-3685-3690-3695-3700-3705-3710-3715-3720-3725-3730-3735-3740-3745-3750-3755-3760-3765-3770-3775-3780-3785-3790-3795-3800-3805-3810-3815-3820-3825-3830-3835-3840-3845-3850-3855-3860-3865-3870-3875-3880-3885-3890-3895-3900-3905-3910-3915-3920-3925-3930-3935-3940-3945-3950-3955-3960-3965-3970-3975-3980-3985-3990-3995-4000-4005-4010-4015-4020-4025-4030-4035-4040-4045-4050-4055-4060-4065-4070-4075-4080-4085-4090-4095-4100-4105-4110-4115-4120-4125-4130-4135-4140-4145-4150-4155-4160-4165-4170-4175-4180-4185-4190-4195-4200-4205-4210-4215-4220-4225-4230-4235-4240-4245-4250-4255-4260-4265-4270-4275-4280-4285-4290-4295-4300-4305-4310-4315-4320-4325-4330-4335-4340-4345-4350-4355-4360-4365-4370-4375-4380-4385-4390-4395-4400-4405-4410-4415-4420-4425-4430-4435-4440-4445-4450-4455-4460-4465-4470-4475-4480-4485-4490-4495-4500-4505-4510-4515-4520-4525-4530-4535-4540-4545-4550-4555-4560-4565-4570-4575-4580-4585-4590-4595-4600-4605-4610-4615-4620-4625-4630-4635-4640-4645-4650-4655-4660-4665-4670-4675-4680-4685-4690-4695-4700-4705-4710-4715-4720-4725-4730-4735-4740-4745-4750-4755-4760-4765-4770-4775-4780-4785-4790-4795-4800-4805-4810-4815-4820-4825-4830-4835-4840-4845-4850-4855-4860-4865-4870-4875-4880-4885-4890-4895-4900-4905-4910-4915-4920-4925-4930-4935-4940-4945-4950-4955-4960-4965-4970-4975-4980-4985-4990-4995-5000-5005-5010-5015-5020-5025-5030-5035-5040-5045-5050-5055-5060-5065-5070-5075-5080-5085-5090-5095-5100-5105-5110-5115-5120-5125-5130-5135-5140-5145-5150-5155-5160-5165-5170-5175-5180-5185-5190-5195-5200-5205-5210-5215-5220-5225-5230-5235-5240-5245-5250-5255-5260-5265-5270-5275-5280-5285-5290-5295-5300-5305-5310-5315-5320-5325-5330-5335-5340-5345-5350-5355-5360-5365-5370-5375-5380-5385-5390-5395-5400-5405-5410-5415-5420-5425-5430-5435-5440-5445-5450-5455-5460-5465-5470-5475-5480-5485-5490-5495-5500-5505-5510-5515-5520-5525-5530-5535-5540-5545-5550-5555-5560-5565-5570-5575-5580-5585-5590-5595-5600-5605-5610-5615-5620-5625-5630-5635-5640-5645-5650-5655-5660-5665-5670-5675-5680-5685-5690-5695-5700-5705-5710-5715-5720-5725-5730-5735-5740-5745-5750-5755-5760-5765-5770-5775-5780-5785-5790-5795-5800-5805-5810-5815-5820-5825-5830-5835-5840-5845-5850-5855-5860-5865-5870-5875-5880-5885-5890-5895-5900-5905-5910-5915-5920-5925-5930-5935-5940-5945-5950-5955-5960-5965-5970-5975-5980-5985-5990-5995-6000-6005-6010-6015-6020-6025-6030-6035-6040-6045-6050-6055-6060-6065-6070-6075-6080-6085-6090-6095-6100-6105-6110-6115-6120-6125-6130-6135-6140-6145-6150-6155-6160-6165-6170-6175-6180-6185-6190-6195-6200-6205-6210-6215-6220-6225-6230-6235-6240-6245-6250-6255-6260-6265-6270-6275-6280-6285-6290-6295-6300-6305-6310-6315-6320-6325-6330-6335-6340-6345-6350-6355-6360-6365-6370-6375-6380-6385-6390-6395-6400-6405-6410-6415-6420-6425-6430-6435-6440-6445-6450-6455-6460-6465-6470-6475-6480-6485-6490-6495-6500-6505-6510-6515-6520-6525-6530-6535-6540-6545-6550-6555-6560-6565-6570-6575-6580-6585-6590-6595-6600-6605-6610-6615-6620-6625-6630-6635-6640-6645-6650-6655-6660-6665-6670-6675-6680-6685-6690-6695-6700-6705-6710-6715-6720-6725-6730-6735-6740-6745-6750-6755-6760-6765-6770-6775-6780-6785-6790-6795-6800-6805-6810-6815-6820-6825-6830-6835-6840-6845-6850-6855-6860-6865-6870-6875-6880-6885-6890-6895-6900-6905-6910-6915-6920-6925-6930-6935-6940-6945-6950-6955-6960-6965-6970-6975-6980-6985-6990-6995-7000-7005-7010-7015-7020-7025-7030-7035-7040-7045-7050-7055-7060-7065-7070-7075-7080-7085-7090-7095-7100-7105-7110-7115-7120-7125-7130-7135-7140-7145-7150-7155-7160-7165-7170-7175-7180-7185-7190-7195-7200-7205-7210-7215-7220-7225-7230-7235-7240-7245-7250-7255-7260-7265-7270-7275-7280-7285-7290-7295-7300-7305-7310-7315-7320-7325-7330-7335-7340-7345-7350-7355-7360-7365-7370-7375-7380-7385-7390-7395-7400-7405-7410-7415-7420-7425-7430-7435-7440-7445-7450-7455-7460-7465-7470-7475-7480-7485-7490-7495-7500-7505-7510-7515-7520-7525-7530-7535-7540-7545-7550-7555-7560-7565-7570-7575-7580-7585-7590-7595-7600-7605-7610-7615-7620-7625-7630-7635-7640-7645-7650-7655-7660-7665-7670-7675-7680-7685-7690-7695-7700-7705-7710-7715-7720-7725-7730-7735-7740-7745-7750-7755-7760-7765-7770-7775-7780-7785-7790-7795-7800-7805-7810-7815-7820-7825-7830-7835-7840-7845-7850-7855-7860-7865-7870-7875-7880-7885-7890-7895-7900-7905-7910-7915-7920-7925-7930-7935-7940-7945-7950-7955-7960-7965-7970-7975-7980-7985-7990-7995-8000-8005-8010-8015-8020-8025-8030-8035-8040-8045-8050-8055-8060-8065-8070-8075-8080-8085-8090-8095-8100-8105-8110-8115-8120-8125-8130-8135-8140-8145-8150-8155-8160-8165-8170-8175-8180-8185-8190-8195-8200-8205-8210-8215-8220-8225-8230-8235-8240-8245-8250-8255-8260-8265-8270-8275-8280-8285-8290-8295-8300-8305-8310-8315-8320-8325-8330-8335-8340-8345-8350-8355-8360-8365-8370-8375-8380-8385-8390-8395-8400-8405-8410-8415-8420-8425-8430-8435-8440-8445-8450-8455-8460-8465-8470-8475-8480-8485-8490-8495-8500-8505-8510-8515-8520-8525-8530-8535-8540-8545-8550-8555-8560-8565-8570-8575-8580-8585-8590-8595-8600-8605-8610-8615-8620-8625-8630-8635-8640-8645-8650-8655-8660-8665-8670-8675-8680-8685-8690-8695-8700-8705-8710-8715-8720-8725-8730-8735-8740-8745-8750-8755-8760-8765-8770-8775-8780-8785-8790-8795-8800-8805-8810-8815-8820-8825-8830-8835-8840-8845-8850-8855-8860-8865-8870-8875-8880-8885-8890-8895-8900-8905-8910-8915-8920-8925-8930-8935-8940-8945-8950-8955-8960-8965-8970-8975-8980-8985-8990-8995-9000-9005-9010-9015-9020-9025-9030-9035-9040-9045-9050-9055-9060-9065-9070-9075-9080-9085-9090-9095-9100-9105-9110-9115-9120-9125-9130-9135-9140-9145-9150-9155-9160-9165-9170-9175-9180-9185-9190-9195-9200-9205-9210-9215-9220-9225-9230-9235-9240-9245-9250-9255-9260-9265-9270-9275-9280-9285-9290-9295-9300-9305-9310-9315-9320-9325-9330-9335-9340-9345-9350-9355-9360-9365-9370-9375-9380-9385-9390-9395-9400-9405-9410-9415-9420-9425-9430-9435-9440-9445-9450-9455-9460-9465-9470-9475-9480-9485-9490-9495-9500-9505-9510-9515-9520-9525-9530-9535-9540-9545-9550-9555-9560-9565-9570-9575-9580-9585-9590-9595-9600-9605-9610-9615-9620-9625-9630-9635-9640-9645-9650-9655-9660-9665-9670-9675-9680-9685-9690-9695-9700-9705-9710-9715-9720-9725-9730-9735-9740-9745-9750-9755-9760-9765-9770-9775-9780-9785-9790-9795-9800-9805-9810-9815-9820-9825-9830-9835-9840-9845-9850-9855-9860-9865-9870-9875-9880-9885-9890-9895-9900-9905-9910-9915-9920-9925-9930-9935-9940-9945-9950-9955-9960-9965-9970-9975-9980-9985-9990-9995-10000-10005-10010-10015-10020-10025-10030-10035-10040-10045-10050-10055-10060-10065-10070-10075-10080-10085-10090-10095-10100-10105-10110-10115-10120-10125-10130-10135-10140-10145-10150-10155-10160-10165-10170-10175-10180-10185-10190-10195-10200-10205-10210-10215-10220-10225-10230-10235-10240-10245-10250-10255-10260-10265-10270-10275-10280-10285-10290-10295-10300-10305-10310-10315-10320-10325-10330-10335-10340-10345-10350-10355-10360-10365-10370-10375-10380-10385-10390-10395-10400-10405-10410-10415-10420-10425-10430-10435-10440-10445-10450-10455-10460-10465-10470-10475-10480-10485-10490-10495-10500-10505-10510-10515-10520-10525-10530-10535-10540-10545-10550-10555-10560-10565-10570-10575-10580-10585-10590-10595-10600-10605-10610-10615-10620-10625-10630-10635-10640-10645-10650-10655-10660-10665-10670-10675-10680-10685-10690-10695-10700-10705-10710-10715-10720-10725-10730-10735-10740-10745-10750-10755-10760-10765-10770-10775-10780-10785-10790-10795-10800-10805-10810-10815-10820-10825-10830-10835-10840-10845-10850-10855-10860-10865-10870-10875-10880-10885-10890-10895-10900-10905-10910-10915-10920-10925-10930-10935-10940-10945-10950-10955-10960-10965-10970-10975-10980-10985-10990-10995-11000-11005-11010-11015-11020-11025-11030-11035-11040-11045-11050-11055-11060-11065-11070-11075-11080-11085-11090-11095-11100-11105-11110-11115-11120-11125-11130-11135-11140-11145-11150-11155-11160-11165-11170-11175-11180-11185-11190-11195-11200-11205-11210-11215-11220-11225-11230-11235-11240-11245-11250-11255-11260-11265-11270-11275-11280-11285-11290-11295-11300-11305-11310-11315-11320-11325-11330-11335-11340-11345-11350-11355-11360-11365-11370-11375-11380-11385-11390-11395-11400-11405-11410-11415-11420-11425-11430-11435-11440-11445-11450-11455-11460-1

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code	* Emission Code	175 - 178
ESP Coverage (Class)	* Emission Cert Type	*
ESP Coverage (Class)	* Emission Decal Status	*
ESP File Year	* Engine Family	*
ESP Signature Date		

Any comments? You can contact



EMC-005 2001

Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VIN	1HMAH2W0PT711908	Vehicle Line	CIVIC - TOWN CAR (TOWN CAR) (51-97)	Reg. State	MA - W
Model Year	1998	Model Description	CIVIC - 1.6L 4-CYLINDER DERIVATIVE	Body Style	4
Vehicle Type	C	Body Color	CIVIC - 2 WHEEL DRIVE	Engine	CIVIC - 1.6L 4-CYLINDER 16V
Inv. Number	11643	Body Color Style	CIVIC - 4 DOOR SEDAN-GLITE	Transmission	CIVIC - 4 SPD AUTO TRANS MAAD ACCE
		Vehicle Status	CIVIC - BASE VERSION - CAR		

BUILD INFORMATION:

Region: MA - BOSTON Plant: MA - WORM PLANT BUILD
Country: USA - BOSTON Prod Date: 17-FEB-1998

SALE INFORMATION:

Region: MA - BOSTON Selling Dealer: 125746 -
Country: USA - BOSTON Selling Org: BOSTON IL
Region: BOSTON IL

Arrival Date: 25-FEB-1998 Reg. Capital License: *
Sale Date: 25-FEB-1998 Resale/Trade License: F
Warranty Start Date: 25-FEB-1998 Modified Vehicle: *
Orig. Warranty Date: 25-FEB-1998 Recaptured Vehicle: * Vehicle Report Flag: N

1998-02-25 22:22

VOC/ROC

1 2 3 4 5 6 7 8 9 10 11 12
 0010711000 01 00000000 30 0 000 30 4 000 0 000000 0 000 00 00 00
 0000 0 0 0 0000 00 0000 0

INSTALLED OPTION INFORMATION:

Air Conditioning	CC - A/C AIR CONDITIONER	GVW Code	-
Alternator Amp Rating	*	GVW Class Code	L
Anti-Lock	* - [PWA]	Instrumentation	AC - ELECTRONIC INSTRUMENTATION
Anti-Roll	REACC - 3.00 FINAL DRIVE RATIO	Mirror/Driver Side	* - [PWA]
Anti-Type	REAC - LIMITED SLIP REAR AXLE	Mirror/Passenger Side	* - [PWA]
Battery Amp Rating	72	Paint	INTJ - CAPLEHIST CC
Brake Code	PRAB - 4 WHEEL ANTI-LOCK BRAKES	Power Antenna	* - [PWA]
Brake Configuration	* - [PWA]	Rails	AQ - SELECT PREMIUM AMPM STEELCUTS
Calibration Code	MEB11A	Sound System	* - [PWA]
Color(Accent)	* - [PWA]	Super Traction Axle	* - [PWA]
Color(Trim)	000YD-	Tire Manufacturer	AI - MICHELIN
Delivery Type	4	Tire Brand	* - *
Drivetrain Code	*	Tire Size	DS00P - P215/70R15 WSW
Front Seat	* - [PWA]	Traction Control	* - [PWA]
Front Type	* - [PWA]	Wheel Size	* - [PWA]

TIRE DOT INFORMATION:

L1 * R1 *
 L2 * R2 *
 L3 * R3 *
 Spare * DOT Tire Manufacturer * - *

REP INFORMATION: EMISSIONS INFORMATION:

REP Code:	K	Emission Code:	CS-CS
REP Coverage(Mileage):	675	Emission Cert Type:	F
REP Coverage(Trans):	672	Emission Prod Ref:	IV
REP Plan Year:	1994	Engine Family:	FF646V3P1P2
REP Signature Date:	12-NOV-1993		

Any comments? You can contact



12062 020-2061

STANDARD CLAIMS LIST

AWS Online Report

Run Date: 21-MAY-2002

Note: All Costs are in US Dollars

LINE#WPY711900 VB	CVB	CM	CPC	CAB	CB	BA	CHK	OVN	17-02-93	23-02-93	325740	USA	19	Q47	7815	POVY	199824	B	SEK	V99	A99	46
AWS Claim Key:	11130611	Doc #:	055429	Tax Code:		B04	Labor Hrs	1		Labor Cost	44.49	Material Cost	76.75	Total Cost								121.24
Dt: C4-Sub C4:	02664	Name:	BLOUNT/STRANERFORD			PL	334-6135000	St AL	Chy C4	USA	Reg C4:	NA	Reg Date:	04-SEP-1994					INST/MLP:			044544
LINE#WPY711900 VB	CVB	CM	CPC	CAB	CB	BA	CHK	OVN	17-02-93	23-02-93	325740	USA	19	Q47	7081		19805	*	SEK	V99	A99	FP
AWS Claim Key:	11130612	Doc #:	055627	Tax Code:		FIN	Labor Hrs	8		Labor Cost	0	Material Cost	0	Total Cost								240
Dt: C4-Sub C4:	02664	Name:	BLOUNT/STRANERFORD			PL	334-6135000	St AL	Chy C4	USA	Reg C4:	NA	Reg Date:	04-SEP-1994					INST/MLP:			044545
LINE#WPY711900 VB	CVB	CM	CPC	CAB	CB	BA	CHK	OVN	17-02-93	25-02-93	325740	USA	26	T10	3A11		7003	*	SEK	V99	A99	FP
AWS Claim Key:	16110711	Doc #:	065568	Tax Code:		H70	Labor Hrs	6		Labor Cost	6	Material Cost	6	Total Cost								30
Dt: C4-Sub C4:	02664	Name:	BLOUNT/STRANERFORD			PL	334-6135000	St AL	Chy C4	USA	Reg C4:	NA	Reg Date:	04-APR-1995					INST/MLP:			044540
LINE#WPY711900 VB	CVB	CM	CPC	CAB	CB	BA	CHK	OVN	17-02-93	25-02-93	325740	USA	26	Q20	6080	POVY	5413208	K	SUN	V74	T53	01
AWS Claim Key:	16110720	Doc #:	065568	Tax Code:		B04	Labor Hrs	9		Labor Cost	13.55	Material Cost	13.5	Total Cost								26.85
Dt: C4-Sub C4:	02664	Name:	BLOUNT/STRANERFORD			PL	334-6135000	St AL	Chy C4	USA	Reg C4:	NA	Reg Date:	04-APR-1995					INST/MLP:			044548
LINE#WPY711900 VB	CVB	CM	CPC	CAB	CB	BA	CHK	OVN	17-02-93	25-02-93	325740	USA	26	T10	3A11		7003	*	S10	V89	N22	49
AWS Claim Key:	16110728	Doc #:	065568	Tax Code:		H70	Labor Hrs	13		Labor Cost	146.82	Material Cost	34.33	Total Cost								181.15
Dt: C4-Sub C4:	02664	Name:	BLOUNT/STRANERFORD			PL	334-6135000	St AL	Chy C4	USA	Reg C4:	NA	Reg Date:	04-APR-1995					INST/MLP:			044540
LINE#WPY711900 VB	CVB	CM	CPC	CAB	CB	BA	CHK	OVN	17-02-93	21-02-93	325740	USA	34	Q30	6114	POVY	5413208	A	S06	V87	L15	08
AWS Claim Key:	16302840	Doc #:	06456901	Tax Code:		Q7000	Labor Hrs	5		Labor Cost	36.8	Material Cost	30.31	Total Cost								164.79
Dt: C4-Sub C4:	02664	Name:	BLOUNT/STRANERFORD			PL	334-6135000	St AL	Chy C4	USA	Reg C4:	NA	Reg Date:	04-DEC-1993					INST/MLP:			050619

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 11130611

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FNC6/FN116) [91-97]

Warranty Start Date: 23-FEB-1993

Production Date: 17-FEB-1993

VIN: 1LNLM81W8PY711908

Claim Information

Document Number: 055429

Repair Date: 01-SEP-1994

Distance: 34544

TIS: 19

Dealer Information:

Dealer Name: BLOUNT/STRANGE FORD LINCOLN-ME

Dealer Code: 00364 - *

Address: 4000 EASTERN BOULEVARD

City: MONTGOMERY

State: AL Zip Code: 36116

Country: USA Region Code: NA

Phone: (334)613-5000

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 44.49

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 76.75

Total Cost Group: 121.24

0002-225 20027

Cost Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: 46 - BURNED OUT

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
19624A	BLOWER MOTOR SPEED CONTROLLER REPLACE	0

Cost	Full Part Number	Part Description	Part Extended
Flag	PREF BASE SUFF	CPSC Quantity	Amount
Y	POVY 19E624 B	CONTROLLER BLUR SPD 120303	1 0

DTC Sections: MIL Light ON = N

Flag	Test Type	Malfunction Cd	Malfunction Cd Description	Monitor Cd	Monitor Cd Description
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Any comments? You can contact



ENR-025 23028

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Chain Key = 11130612

Vehicle Information

Model Year: 1993

Market Derived: CM - L-M DIVISION DERIVATIVE

Body/Chassis Type: C/P-C - 4 DOOR SEDAN-6 LITE

Version/Script C/AB-BASE VERSION-CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: CVB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 23-FEB-1993

Production Date: 17-FEB-1993

VIN: 1LNLM81W8PY711908

Chain Information

Document Number: 055627

Renstr Date: 06-SEP-1994

Distance: 34545

TIS: 19

Executive Information

Dealer Information:

Dealer Name: **BLOUNT/STRANGE FORD LINCOLN-ME**

Dealer Code: 00364 - *

Address 4000 EASTERN BOULEVARD

CITY: MONTGOMERY

State: AL Zip Code:36116

Country: USA Region Code: NA

Phone: (334) 613-5000

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labar Cost: 0

Misc. Expense Amount: 240

Part Marking Amount: 0

Material Cost: 0

Total Cost Group: 240

Cost Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: PP - LOANER CAR

Technician Comment:

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

Costal	Full Part Number	Part	Part	Extended
Flag	FREE BASE SUFF	Description	CPSC	Quantity Amount
Y	* 19805	* MOTOR A/C BLOWER 12XXXX	8	0

DTC Sections: MIL Light ON = N

Flag	Test Type	Malfunction Ctl	Malfunction Ctl Description	Monitor Ctl	Monitor Ctl Description
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Any comments? You can contact

1-800-4-A-FORD

1995-02-20 2000

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 14918971

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 23-FEB-1993

Production Date: 17-FEB-1993

VIN: 1LNLM81W8PY711908

Claim Information

Document Number: 068568

Repair Date: 04-APR-1995

Distance: 44540

TIS: 26

Expense Information

Dealer Information

Dealer Name: BLOUNT/STRANGE FORD LINCOLN-ME

Dealer Code: 00364 - *

Address: 4000 EASTERN BOULEVARD

City: MONTGOMERY

State: AL Zip Code: 36116

Country: USA Region Code: NA

Phone: (334)613-5000

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 0

Misc. Expense Amount: 30

Part Markup Amount: 0

Material Cost: 0

Total Cost Gross: 30

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: PP - LOANER CAR

Technician Comment:

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

Cancel	Full Part Number	Part	Part	Extended
Flag	FREE BASE SUFF	Description	CPSC	Quantity Amount
Y	* 7003	* TRANS ASY-LISS CNVTR	070100	1 0

DTC Sections: MIL Light ON = N

Flag	Test Type	Malfunction Cd	Malfunction Cd Description	Monitor Cd	Monitor Cd Description
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Any comments? You can contact


webmaster

5002-025 20002

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 14918970

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 23-FEB-1993

Production Date: 17-FEB-1993

VIN: 1LNLM81W8PY711908

Claim Information

Document Number: 068568

Repair Date: 04-APR-1995

Distance: 44540

TIS: 26

Expense Information

Dealer Information:

Dealer Name: BLOUNT/STRANGE FORD LINCOLN-ME

Dealer Code: 00364 - *

Address: 4000 EASTERN BOULEVARD

City: MONTGOMERY

State: AL Zip Code: 36116

Country: USA Region Code: NA

Phone: (334)613-5000

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 13.35

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 13.5

Total Cost Gross: 26.85

ENR-028 20013

Customer Comment:

Flag	Test Type	Multifunction Cd	Multifunction Cd Description	Monitor Cd	Monitor Cd Description
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Any comments? You can contact


McGraw-Hill

602-2 2014

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 14918969

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 23-FEB-1993

Production Date: 17-FEB-1993

VIN: 1LNLM81W8PY711908

Claim Information

Document Number: 068568

Repair Date: 04-APR-1993

Distance: 44540

TIS: 26

Dealer Information:

Dealer Name: BLOUNT/STRANGE FORD LINCOLN-ME

Dealer Code: 00364 - *

Address: 4000 EASTERN BOULEVARD

City: MONTGOMERY

State: AL Zip Code: 36116

Country: USA Region Code: NA

Phone: (334)613-5000

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 146.82

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 34.33

Total Cost Gross: 181.15

00002 020-0007

Cust. Concern Code: N22 - VEHICLE VIBRATES WHEN DRIVING BELOW 45 MPH

Condition Code: 49 - CONTAMINATED/FORREIGN

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
940217A	REPLACE	0
700MF	ELECTRONIC TRANSMISSION DIAGNOSIS DIAGNOSIS	0

Cancel	Full Part Number	Part	Part	Extended
Flag	FREE BASE SUFF	Description	CPSC Quantity	Amount
Y	* 7003 *	TRANS ASY-LESS CNVTR	070100 0	0
N	FZVY 7A098 A	SCREEN ASY - OIL PAN	070100 1	0
N	XT 2	QDX MOTORCRAFT BATTERY	190101 12	0

DTC Sections: MIL, Light ON = N

Flag	Test Type	Malfunction Ctl	Malfunction Ctl Description	Monitor Ctl	Monitor Ctl Description
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Any comments? You can contact



technician

0000-000 22000

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 18307840

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Chassis Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Serial: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHEEL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 23-FEB-1993

Production Date: 17-FEB-1993

VIN: 1LNLM81W8PY711908

Claim Information

Document Number: 08456301

Repair Date: 01-DEC-1995

Distance: 58619

TIS: 34

Dealer Information:

Dealer Name: BLOUNT/STRANGE FORD LINCOLN-ME

Dealer Code: 00364 - *

Address: 4000 EASTERN BOULEVARD

City: MONTGOMERY

State: AL Zip Code: 36116

Country: USA Region Code: NA

Phone: (334)613-5000

Expense Information

Customer Paid Amount: 0

Deductible Amount: 50

Dealer Paid Amount: 0

Labor Cost: 36.8

Misc. Expense Amount: 60.01

Part Markup Amount: 17.61

Material Cost: 50.31

Total Cost Gross: 164.73

0002-020 20037

Dist. Concern Code: L15 - OTHER LOCK/MECHANISM TROUBLES

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
21842A	ACTUATOR - FRONT DOOR ELECTRIC LATCH REPLACE	36.8

Const	Full Part Number	Part Description	Part Extended
Eng	FRONT BASE SUITE	CPSC Quantity	Amount
Y	P3VY 54218A42 A	ACTUATOR FRT DR LATC 011407	1 50.31

DTC Sections: MIL. Light ON = N

Flag	Test Type	Malfunction Cid	Malfunction Cid Description	Monitor Cid	Monitor Cid Description
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Any comments? You can contact



technician

21842A-0001

Cost Concern Code: * -

Condition Code: * - [N/A]

Technician Comment:

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

B64B REPLACE 23

Control Full Part Number Part Part Extended

Flag **FREE BASE SUPP** Description CPSC Quantity Amount

N F3LY 7F293 A SPEED SENSOR - TRANS MAN LVR 071401 1 11

DTC Section: MIL Light ON = N

Flag Test Type Malfunction Cid Malfunction Cid Description Monitor Cid Monitor Cid Description

Any comments? You can contact



1-800-447-2263

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 19887995

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: CPC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 23-FEB-1993

Production Date: 17-FEB-1993

VIN: 1LNLM81W8PY711908

Claim Information

Document Number: 09380901

Repair Date: 22-APR-1996

Distance: 63810

TIS: 39

Expense Information

Dealer Information:

Dealer Name: BLOUNT/STRANGE FORD LINCOLN-ME

Dealer Code: 00964 - *

Address: 4000 EASTERN BOULEVARD

City: MONTGOMERY

State: AL Zip Code: 36116

Country: USA Region Code: NA

Phone: (334)613-5000

Customer Paid Amount: 0

Deductible Amount: 50

Dealer Paid Amount: 0

Labor Cost: 128.8

Misc. Expense Amount: 60

Part Markup Amount: 58.67

Material Cost: 167.63

Total Cost Gross: 415.1

0938-028 20041

John Deere

Cust. Concern Code: C05 - A/C DOES NOT WORK
 Condition Code: 42 - DOES NOT OPERATE PROPERLY
 Technician Comment:
 Customer Comment:

www.john.deere.com
 1999-2000 John Deere L-Series Tractor Service Manual
 1999-2000 John Deere L-Series Tractor Service Manual
 1999-2000 John Deere L-Series Tractor Service Manual

Labor Op Code	Labor Op Description	Labor Op Cost
19700A	PRESSURIZE, LEAK TEST, DISCHARGE, EVACUATE AND CH DIAGNOSIS	32.2
19700A3T	O-RING(S) OR O-RING KIT REPLACE	23
19700A4	COMPRESSOR ASSEMBLY - AIR CONDITIONER REPLACE	32.2
19700A17	ORIFICE - AIR CONDITIONER EVAPORATOR CORE REPLACE	18.4
19700A18	ACCUMULATOR ASSEMBLY-AIR CONDITIONER REPLACE	13.8
19700B	R-12 REFRIGERANT RECOVERY	9.2

Causal	Part Number	Part Description	Part	Extended
ENG FREE BASE SUFF				
Y	F3VY 19C836	A ACCUMULATOR/HOSE	120903	1 34.11
N	F3VY 19703	A COMPRESSOR-A/C	000000	1 121.23
N	F3XY 19D990	A ORIFICE-EXPANSION	1203XX	1 1.45
N	F2AZ 19D690	B O RING-SEAL A/C CPLG	000000	1 10.84

DTC Section: MIL Light ON = Y

Flag	Test Type	Malfunction Cd	Malfunction Cd Description	Monitor Cd	Monitor Cd Description
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Any comments? You can contact

ENR-025 2002

123456789101112131415161718192021222324252627282930313233343536373839404142434445464748495051525354555657585960616263646566676869707172737475767778798081828384858687888990919293949596979899100

圖書一覽 2003

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 20973789

Vehicle Information

Model Year: 1993

Market Derivat: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 23-FEB-1993

Production Date: 17-FEB-1993

VIN: 1LNLM81W8PY711908

Claim Information

Document Number: 103503A

Repair Date: 26-JUN-1996

Distance: 69185

TIS: 41

Expense Information

Dealer Information:

Dealer Name: BLOUNT/STRANGE FORD LINCOLN-MB

Dealer Code: 00364 - *

Address: 4000 EASTERN BOULEVARD

City: MONTGOMERY

State: AL Zip Code: 36116

Country: USA Region Code: NA

Phone: (334)613-5000

Customer Paid Amount: 0

Deductible Amount: 50

Dealer Paid Amount: 0

Labor Cost: 33.29

Misc. Expense Amount: 25

Part Markup Amount: 6.81

Material Cost: 19.45

Total Cost Gross: 84.55

ENR-003 20044

Customer Comments

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1993; Claim Key = 20850023

Vehicle Information

Model Year: 1993

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AB-BASE VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/VB-TOWN CAR (FN36/FN116) [91-97]

Warranty Start Date: 23-FEB-1993

Production Date: 17-FEB-1993

VIN: 1LNLM81W8PY711908

Claim Information

Document Number: 105848A

Repair Date: 07-AUG-1996

Distance: 71000

TIS: 43

Dealer Information:

Dealer Name: BLOUNT/STRANGE FORD LINCOLN-MB

Dealer Code: 00364 - *

Address: 4000 EASTERN BOULEVARD

City: MONTGOMERY

State: AL Zip Code: 36116

Country: USA Region Code: NA

Phone: (334)613-5000

Expense Information

Customer Paid Amount: 0

Deductible Amount: 50

Dealer Paid Amount: 0

Labor Cost: 233.04

Misc. Expense Amount: 30

Part Markup Amount: 60.87

Material Cost: 173.92

Total Cost Gross: 497.83

Chas. Concern Code: P66 - SHIFTS ROUGH OR JERKY WHILE DRIVING

Condition Code: 33 - LOOSE

Technician Comment: PERFORM TSB 95 23 04

Customer Comment: CK VIBRATION IN TRANSMISSION WHILE DRIVING P16

Labor Op Code Labor Op Description Labor Op Cost

952304I REPLACE 233.04

Cancel	Full Part Number	Part	Part	Extended
Flag	PRIOR BASE SUFF	Description	CPSC Quantity	Amount
Y	P5ZZ 7902 ARM	CONVERTER ASY	070100 1	149.33
N	P2VY 7A098 A	SCREEN ASY - OIL PAN	070100 1	6.95
N	XT 2	QDX MOTORCRAFT BATTERY	190101 12	17.64

DTC Sections: MIL Light ON = Y

Flag	Test Type	Malfunction Cd	Malfunction Cd Description	Monitor Cd	Monitor Cd Description
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Any comments? You can contact



42114

NY

██████████
JSAVAGE3

all
01/100

3

01-219306-2

01-219306-2
4-1682

Wednesday, May 03, 2000

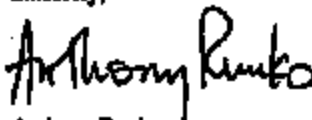
Jennifer Savage
FORD MOTOR COMPANY
W Parklane Towers, 3 Parklane Blvd, Ste 400
Dearborn, MI 48126-2568

Our Claim #: 9100103641
Amount of Claim: \$9,140.00
Your Claim#: _____
Date of Loss: 5/18/99
Loss Location: Oxford, MS @ Madison Street

Dear : Jennifer Savage
FORD MOTOR COMPANY

I am unaware whether you received the requested information regarding this matter, so I am re-sending to your attention. Attached is the Cause & Origin Experts Report and Photographs as well as Salvage location so that an inspection of the damaged vehicle may be made at your discretion. The vehicle is located at Southern Auto Salvage Pool, 3940 Jackson Avenue, Memphis TN 38128, Phone Number 901-388-5800 Stock # 00007605. Additionally, review recall # 99515 as I believe it will apply on this case. Please notify me of any inspection date, settlement offer, or alike, so that we may conclude this matter. Thanking you in advance.

Sincerely,



Anthony Runko
Loss Consultant
631-425-9630 ext 313

46 Green Street
Huntington NY 11743
Fax 631-425-9636

631-425-9636

Office of the General Counsel

Ford Motor Company
3 Parklane Boulevard
Parklane Towers West, Suite 400
Dearborn, Michigan 48124-3000

January 26, 2000

Craig Claims Management
46 Green Street
Huntington, NY 11743
ATTENTION: DONNA SACCS

Re: Claimant: [REDACTED]
D/L: May 18, 1999
Y/Claim #: 9100108641-DJS

Dear Ms. Saccs:

The above referenced claim has been reviewed and evaluated. Ford Motor Company finds no evidence of a manufacturing, design or recall defect. Additionally, we believe that the Economic Loss Doctrine would prohibit you from any recovery under these circumstances. Therefore, we must respectfully deny liability for this claim.

Please be advised if you are going to pursue this claim, we assume you will comply with your duty to preserve the evidence and such duty does not expire until any possible litigation is complete. All necessary steps must be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,


Jennifer Savage
Claims Analyst

jss

ERG2-025 42471

**Property Description
(Equipment or Vehicle)**

Insured [REDACTED] UIS No. TN01-01468
Street [REDACTED] City Sensatola State MS
Type: ☒ Vehicle ☐ Heavy Equipment ☐ Other
Yr./Make 1993-Lincoln Model: TC-Exc VIN or Ser. #: 1LNLM81W8PY721905
Location of Examination: Southern Auto Salvage Pool-3940 Jackson Ave., Memphis, TN
Location of Loss: 1221 Madison Ave., Oxford, MS
Fire Protection: ☐ Paid ☒ Paid & Volunteer ☐ Unknown ☐ Volunteer
Department Oxford Fire Department Distance to Station Unknown
Completed during examination ☐ Diagram ☐ Video ☒ Photographs ☐ Measurements
Date examination began 5-28-99 Date examination completed 5-28-99



Exhibit 4

Unified Investigations & Sciences, Inc.

Insured: [REDACTED]

UIS File #:



1
Photo #



2
Photo #

ER82-825 42473

Unified Investigations & Sciences, Inc.

Insured :



UIS File # :

TN01-01468



3

Photo #



4

Photo #

8002-825 42474

Unified Investigations & Sciences, Inc.

Insured :



UIS File # :

TN01-01468



7

Photo #



8

Photo #

BR02-025 42475

Unified Investigations & Sciences, Inc.

Insured :



UES File # :

TN01-01468



9

Photo #



10

Photo #

UES-000 42476

June 2, 1999

ASSIGNMENT

Assignment received May 26, 1999, to conduct a vehicle fire examination. Examination commenced May 28.

DETERMINATION OF ORIGIN AND CAUSE

Original ignition occurred in the vicinity of the speed control module in the engine compartment over the left inner fender. The speed control module was consumed by the fire. The electrical conductors in the origin area failed to exhibit any electrical anomalies associated with arcing or shorting and were eliminated as an ignition source. Per a Ford Motor Company Recall Notice, Mfg. Campaign #: 99S15 on the Lincoln Town Car, the speed control deactivation switch can electrically overheat and cause fire in the left underhood area and is the most probable explanation for the event. No other logical sources of ignition were discovered in the origin area.

VEHICLE FIRE EXAMINATION

The vehicle suffered a fire in the engine compartment while parked at 1221 Madison Ave., Oxford, MS. Examination of the vehicle was conducted at Southern Auto Salvage Pool, 3940 Jackson Ave., Memphis, TN.

The vehicle was a 1998 Lincoln Town Car Executive four-door Sedan equipped with a 4.6L V-8 fuel injected engine with an automatic transmission. The vehicle was identified by its vehicle identification number 1LNLM51W8PY721905 and Southern Auto Salvage stock number 99-7605. All engine lubricates, coolant liquids and fluids were at an adequate level. The vehicle battery was situated in the right front corner of the engine compartment.

Examination revealed a fire originated in the left underhood area of the vehicle in the vicinity of the left inner fender. The fire caused heavy destruction and consumption of the inner fender and surrounding rubber and vinyl component parts. The vehicle's aluminum engine compartment hood suffered burning and melting directly above the area of the speed control module at the central section of the left fender. The melted aluminum from the hood was evidenced on the balljoint area of the left front A-frame assembly directly below.

Fire involvement of the fuel lines extending to the left fuel rail assembly allowed some gasoline involvement in the immediate area. The brake master cylinder bowl and the ignitable fluid therein acted as an accelerant in the area.



E982-025 42477

The underside of the left front A-frame area displayed burning from the ground upward.

Various electrical stranded conductors were observed in the area. All of the thermoplastic insulation on the conductors was burned away. Inspection of the conductors failed to produce any evidence of an electrical anomaly associated with arcing or shorting.

Examination of the body panels revealed the left front fender exhibited heavy heat stress and oxidation patterns due to the involvement of the rubber tire and other plastics in the area. Fire flow patterns depicted fire involvement of the speed control module with upward and outward spread. The hole melted through the engine compartment hood is consistent with incipient stages of fire early on in the area of the module. Fire flow patterns were consistent with fire progression from the top fender area at the speed control module outward.

The fuse panel in the left side of the interior dash was examined, which revealed Number 12 fuse was light blue in color and was labeled stop and hazard lamps, brake shift interlock and speed control. The fuse was a 15 Amp standard fuse and was blown. The battery maintained an electrical charge.

INVESTIGATION

[REDACTED] said she drove the vehicle to work around 8:30 A.M. traveling the highway and did use the speed control. She parked the vehicle in front of the building where she works. She drove the vehicle to lunch and returned. The vehicle had been sitting for about two hours, when a man came into the office where she works and said, "Someone's car is on fire out here". She went outside and discovered it was her car on fire. She observed smoke coming out from under the hood and ran back inside to get her keys to open the hood. By the time she got back outside, there were flames coming out from under the car at the left front tire. She recalls seeing fire dropping down onto the ground. The fire department was notified and responded to extinguish the fire.

[REDACTED] does not know what caused the fire. She has not had any trouble with the vehicle. She does not recall ever having any problems with the speed control. She remembers seeing something on television about the speed control on her car, but that was after the fire. She had not received any notices about a recall on the speed control from Ford Motor Company.



EN02-025 42476

June 2, 1999

Fire Officer L. Lindsey with the Oxford Fire Department reported responding to a vehicle fire at North 13th Street and Madison Avenue and upon arrival, observed fire coming from the hood area of the Lincoln Town Car. The vehicle fire was extinguished and the building next to the vehicle was cooled down due to the close proximity. Officer Lindsey reported the fire started under the hood from an unspecified origin and listed the cause as undetermined.

COMMENTS

The scope of the requested vehicle fire examination is complete. However, this file will remain on active status pending your review of the report and its findings. If follow-up is needed kindly let me know.

EXHIBITS

- 1) Vehicle Description Sheet
- 2) Fire Report
- 3) Copy of the Recall Database Sheet
- 4) Sixteen Color Photographs with Explanation Sheet
- 5) Extra Photographs
- 6) Negatives

Gerald Alsop, CFI
Senior Investigator
901-375-4062

GA/cj
Enclosures



2082-825 42470

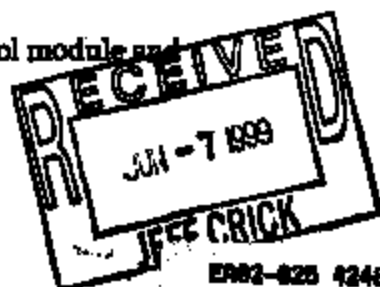
PHOTOGRAPH EXPLANATION

- 1) View of the VIN number situated on the left front door
- 2) View of the front of the vehicle
- 3) View of the fire damage to the front grille area and hood
- 4) View of the left side of the vehicle and the rear
- 5) View of the rear of the vehicle
- 6) View of the right side of the vehicle
- 7) View of the hole burned through the left side of the engine compartment hood
- 8) Overall view of the engine compartment and the damage displayed to the left side
- 9) View of the surface fire damage progressing from the left side to the right side. Note the heavy oxidation on the inner section of the fender as depicted by the red arrow
- 10) Overall view of the fire flow and fire impingement on various combustible parts from left to right (right to the left from viewing the photograph)
- 11) View of the melted aluminum hood down around the lower A-frame assembly
- 12) View of the left side of the engine with rubber and plastic component parts remaining. Fire originated on the opposite side at the red arrow
- 13) View of the electrical conductors in the vicinity of the origin at the speed control module. The red arrow depicts the speed control cable extending to the throttle body assembly to the area of the control module
- 14) View of the heavy burning at the left front tire
- 15) View of various electrical conductors for the speed control module and other components in the area



PHOTOGRAPH EXPLANATION

- 1) View of the VIN number situated on the left front door
- 2) View of the front of the vehicle
- 3) View of the fire damage to the front grille area and hood
- 4) View of the left side of the vehicle and the rear
- 5) View of the rear of the vehicle
- 6) View of the right side of the vehicle
- 7) View of the hole burned through the left side of the engine compartment hood
- 8) Overall view of the engine compartment and the damage displayed to the left side
- 9) View of the surface fire damage progressing from the left side to the right side. Note the heavy oxidation on the inner section of the fender as depicted by the red arrow
- 10) Overall view of the fire flow and fire impingement on various combustible parts from left to right (right to the left from viewing the photograph)
- 11) View of the melted aluminum hood down around the lower A-frame assembly
- 12) View of the left side of the engine with rubber and plastic component parts remaining. Fire originated on the opposite side at the red arrow
- 13) View of the electrical conductors in the vicinity of the origin at the speed control module. The red arrow depicts the speed control cable extending to the throttle body assembly to the area of the control module
- 14) View of the heavy burning at the left front tire
- 15) View of various electrical conductors for the speed control module and other components in the area



OXFORD FIRE DEPARTMENT INCIDENT REPORT

Incident # 31, 183 Time Received: 11:49 Time Arrived: 11:50
 Time Departed: 17:14 Time Code Green: 17:17 Hrs. Service
 Day of Week: Tuesday Month: 5 Day: 19 Year: 1999
 Address: North 13 St Telephone #: _____
 Occupant: _____ Owner: Same
 Owner's Address: _____ Telephone #: _____
 Companies Responding: Co 1, Co 3, Bldg 1
 Where Fire Started: Under Hood
 Cause: Undetermined

METHOD OF ALARM:

☒ 911 ☐ Reg. Phone
☐ Box Alarm ☐ Alarm Co.
☐ Walkin
☐ Other _____

TYPE OF SITUATION:

☐ Fire
☐ Rescue
☐ Asst
☐ Other _____

TYPE OF FIRE:

☐ Residential ☐ Grass/Woods
☐ Commercial ☐ Mutual Aid
☐ Transportation ☐ False Alarm
☐ Dumpster ☐ Medical Aid
☐ Other _____

ESTIMATED VALUE OF PROPERTY LOSS:

<input type="checkbox"/> 0 to 99	<input type="checkbox"/> 10,001 to 30,000	<input type="checkbox"/> 100,001 to 150,000	<input type="checkbox"/> 350,001 to 500,000
<input type="checkbox"/> 100 to 1,000	<input type="checkbox"/> 30,001 to 50,000	<input type="checkbox"/> 150,001 to 250,000	<input type="checkbox"/> 500,001 to 750,000
<input type="checkbox"/> 1,001 to 5,000	<input type="checkbox"/> 50,001 to 75,000	<input type="checkbox"/> 250,001 to 300,000	<input type="checkbox"/> 750,001 to 1,000,000
<input type="checkbox"/> 5,001 to 10,000	<input type="checkbox"/> 75,001 to 100,000	<input type="checkbox"/> 300,001 to 350,000	<input type="checkbox"/> 1,000,001 to 1,500,000
			<input type="checkbox"/> over 1,500,000

ESTIMATED VALUE OF PROPERTY SAVED:

<input type="checkbox"/> 0 to 99	<input type="checkbox"/> 10,001 to 30,000	<input type="checkbox"/> 100,001 to 150,000	<input type="checkbox"/> 350,001 to 500,000
<input type="checkbox"/> 100 to 1,000	<input type="checkbox"/> 30,001 to 50,000	<input type="checkbox"/> 150,001 to 250,000	<input type="checkbox"/> 500,001 to 750,000
<input type="checkbox"/> 1,001 to 5,000	<input type="checkbox"/> 50,001 to 75,000	<input type="checkbox"/> 250,001 to 300,000	<input type="checkbox"/> 750,001 to 1,000,000
<input type="checkbox"/> 5,001 to 10,000	<input type="checkbox"/> 75,001 to 100,000	<input type="checkbox"/> 300,001 to 350,000	<input type="checkbox"/> 1,000,001 to 1,500,000
			<input type="checkbox"/> over 1,500,000

Civilian Injuries: 0 Civilian Deaths: 0

Firefighter Injuries: 0 Firefighter Deaths: 0

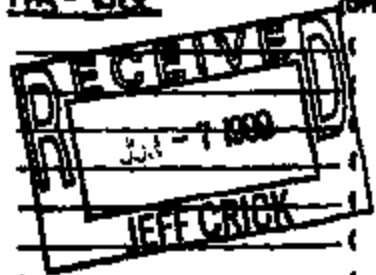
Fire of Suspicious Origin: No Police Assistance: ☒ Yes ☐ No

Total Number of Firefighters at the Incident: _____

Officer in Charge: L. Lindsey (By Deane M. Roy)

Remarks: Received A-Call from 911 About A Car Fire on North 13th St & Madison, upon Arrival Car Had Flames Shooting out from Under Hood, Cool down Building Because Car was Sitting Close to Building, Paint was Blistered on Building.

PERSONNEL RESPONDING:

(OFF) <u>L. Lindsey</u> ()	(OFF) <u>R. Pierce</u> ()	
() <u>R. Williams</u> ()	() <u>L. McKinney</u> ()	
() <u>B. Kitchens</u> ()	() <u>R. Barwick</u> ()	
() <u>D. Roy</u> ()	() _____ ()	
() <u>J. Taylor</u> ()	() _____ ()	
() <u>R. Thwait</u> ()	() _____ ()	
() <u>R. Gardner</u> ()	() _____ ()	

(Deane M. Roy)



Office of the General Counsel

Ford Motor Company
Parade Towers West
Suite 300
Three Parklane Boulevard
Dearborn, Michigan 48120-2500

July 8, 2000

Subronation
46 Green Street
Huntington, NY 11743
ATTENTION: ANTHONY RUNKO

Re: Claimant: [REDACTED]
D/L: May 18, 1999
Y/Claim #: 9100103841

Dear Mr. Runko:

In response to your recent correspondence, enclosed please find our January 28, 2000 letter to Donna Sacc of Craig Claims Management.

The above referenced claim was reviewed and evaluated. Ford Motor Company finds no evidence of a manufacturing, design or recall defect. Additionally, we believe that the Economic Loss Doctrine would prohibit you from any recovery under these circumstances. Therefore, we must respectfully deny liability for this claim.

Should you have questions, please contact me at the above address.

Sincerely,

Jennifer Savage
Claims Analyst

1002-025 42481

Office of the General Counsel

Ford Motor Company
3 Parklane Boulevard
Parklane Towers West, Suite 400
Dearborn, Michigan 48124-3000

January 26, 2000

Craig Claims Management
46 Green Street
Huntington, NY 11743
ATTENTION: DONNA SACS

Re: Claimant: [REDACTED]
D/L: May 18, 1999
Y/Claim #: 9100103641-DJS

Dear Ms. Sacs:

The above referenced claim has been reviewed and evaluated. Ford Motor Company finds no evidence of a manufacturing, design or recall defect. Additionally, we believe that the Economic Loss Doctrine would prohibit you from any recovery under these circumstances. Therefore, we must respectfully deny liability for this claim.

Please be advised if you are going to pursue this claim, we assume you will comply with your duty to preserve the evidence and such duty does not expire until any possible litigation is complete. All necessary steps must be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,

Jennifer Savage
Claims Analyst

jan

EP82-825 42484

Monday, November 15, 1999

FORD MOTOR COMPANY

W Parklane Towers, 3 Parklane Blvd, Ste 400

Dearborn, MI 48126-2568

Attention: Jennifer Savage

OUR CLAIM #: [REDACTED]

YOUR CLAIM #: Unknown

OUR INSURED: [REDACTED]

YOUR POLICY #: Unknown

AMOUNT OF CLAIM: \$9140

YOUR INSURED: Ford Motor Company

DATE of LOSS: 5/18/99

LOCATION: Oxford, MS @ Mallon Street

Our office, an independent adjusting company, has been retained to represent St Paul Companies with regard to a subrogation claim in which your insured is believed to have been involved. Your company was notified that a claim is being made against the liability policy afforded to your insured on the above date of loss and have had in excess of 15 business days to acknowledge this.

In the event that your investigation has been completed, kindly forward your settlement draft to our office. Said draft should be made payable to our client, St Paul Companies in the amount of \$9140. Should you wish to further discuss this claim, do not hesitate to call. You will find our staff professional, courteous, and dedicated to the timely resolution of this matter.

Cordially,

Susan B. Cornell

Susan B. Cornell, Esq.

Loss Consultant

Be sure to include our claim # on all drafts and correspondence

ESB-425 42460

Monday, October 04, 1999

FORD MOTOR COMPANY

W Parklane Towers, 3 Parklane Blvd, Ste 400

Dearborn, MI 48126-2568

Attention: Jennifer Savage

NOTICE OF CLAIM

OUR CLAIM #: [REDACTED]

YOUR CLAIM #: Unknown

OUR INSURED: [REDACTED]

YOUR POLICY #: Unknown

AMOUNT OF CLAIM: \$9140

YOUR INSURED: Ford Motor Company

DATE OF LOSS: 5/18/99

LOCATION: Oxford, MS @ Mallison Street

Our office, an independent adjusting company, has been retained to represent St Paul Companies with regard to a subrogation claim in which your insured is believed to have been involved. This letter shall serve as notice that a claim is being made under the liability insurance policy afforded to your insured on 5/18/99 in the amount of \$9140 which includes our insured's \$100 deductible.

Our investigation has determined the negligence of your insured to be the proximate cause of loss as hereinafter alleged: Our insured's (Bilingsby) vehicle caught fire at the cruise control switch and the entire car was destroyed. The fire started due to a defective part manufactured by the tort (Ford), which had been recalled.

In the event that your investigation has been completed, kindly forward your settlement draft to our office. Said draft should be made payable to our client, St Paul Companies in the amount of \$9140. Should you wish to further discuss this claim, do not hesitate to call. You will find our staff professional, courteous, and dedicated to the timely resolution of this matter.

Cordially,

Susan B. Cornell

Susan B. Cornell, Esq.

Loss Consultant

Be sure to include our claim # on all drafts and correspondence

As a subrogation consultant, we are not licensed to adjust claims. We are not an insurance company and do not have the authority to adjust claims or issue settlements. We are a consulting firm that provides subrogation services to insurance companies and their insureds.

Subrogation Solutions

www.subrogation-solutions.com e-mail: info@subrogation-solutions.com

ESP2-000 42406

OXFORD FIRE DEPARTMENT INCIDENT REPORT

Incident # 31, 183 Time Received: 11:49 Time Arrived: 11:50
 Time Departed: 17:14 Time Code Green: 17:17 Hrs. Service: _____
 Day of Week: Tuesday Month: 5 Day: 18 Year: 1999
 Address: North 13 St Telephone #: _____
 Occupant: _____ Owner: Same
 Owner's Address: _____ Telephone #: _____
 Companies Responding: Co #1, Co #3, Bat #1
 Where Fire Started: Under Hood
 Cause: Undetermined

METHOD OF ALARM:

☒ 911 ☐ Reg. Phone
☐ Box Alarm ☐ Alarm Co.
☐ Walkin
☐ Other _____

TYPE OF SITUATION:

☒ Fire
☐ Rescue
☐ Acc.
☐ Other _____

TYPE OF FIRE:

☐ Residential ☐ Grass/Woods
☐ Commercial ☐ Mutual Aid
☐ Transportation ☐ False Alarm
☐ Dumpster ☐ Medical Aid
☐ Other _____

ESTIMATED VALUE OF PROPERTY LOSS:

<input type="checkbox"/> 0 to 99	<input type="checkbox"/> 10,001 to 30,000	<input type="checkbox"/> 100,001 to 150,000	<input type="checkbox"/> 350,001 to 500,000
<input type="checkbox"/> 100 to 1,000	<input type="checkbox"/> 30,001 to 50,000	<input type="checkbox"/> 150,001 to 250,000	<input type="checkbox"/> 500,001 to 750,000
<input type="checkbox"/> 1,001 to 5,000	<input type="checkbox"/> 50,001 to 75,000	<input type="checkbox"/> 250,001 to 300,000	<input type="checkbox"/> 750,001 to 1,000,000
<input type="checkbox"/> 5,001 to 10,000	<input type="checkbox"/> 75,001 to 100,000	<input type="checkbox"/> 300,001 to 500,000	<input type="checkbox"/> 1,000,001 to 1,500,000
			<input type="checkbox"/> over 1,500,000

ESTIMATED VALUE OF PROPERTY SAVED:

<input type="checkbox"/> 0 to 99	<input type="checkbox"/> 10,001 to 30,000	<input type="checkbox"/> 100,001 to 150,000	<input type="checkbox"/> 350,001 to 500,000
<input type="checkbox"/> 100 to 1,000	<input type="checkbox"/> 30,001 to 50,000	<input type="checkbox"/> 150,001 to 250,000	<input type="checkbox"/> 500,001 to 750,000
<input type="checkbox"/> 1,001 to 5,000	<input type="checkbox"/> 50,001 to 75,000	<input type="checkbox"/> 250,001 to 300,000	<input type="checkbox"/> 750,001 to 1,000,000
<input type="checkbox"/> 5,001 to 10,000	<input type="checkbox"/> 75,001 to 100,000	<input type="checkbox"/> 300,001 to 500,000	<input type="checkbox"/> 1,000,001 to 1,500,000
			<input type="checkbox"/> over 1,500,000

Civilian Injuries: 0 Civilian Deaths: 0

Firefighter Injuries: 0 Firefighter Deaths: 0

Fire of Suspicious Origin: NO Police Assistance: ☒ Yes ☐ No

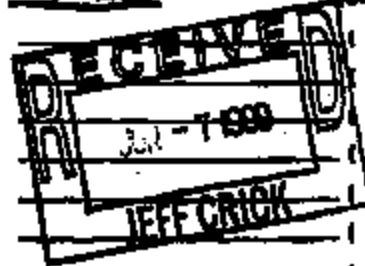
Total Number of Firefighters at the Incident: _____

Officer in Charge: L. Lindsey (By Deane M. Zov)

Remarks: Received A-Call from 911 About A Car Fire on North 13th St. A Medium sized Arrival Car Had Flames Streaming Out from Under Hood. Cool down Building Because Car was sitting Close to Building, Paint was Blistered on Building.

PERSONNEL RESPONDING:

<u>L. Lindsey</u> (OFF)	<u>R. Reese</u> (OFF)
<u>R. Williams</u> ()	<u>L. McKinney</u> ()
<u>B. Kitchens</u> ()	<u>B. Bennett</u> ()
<u>D. Ray</u> ()	
<u>J. Taylor</u> ()	
<u>R. Thwait</u> ()	
<u>R. Gardner</u> ()	



(Deane M. Zov)

Michael Schney

06/07/99 11:59 AM

To: Jeff Crick
OK

Subject: Mickey Billingsley's car fire

St. Paul Fire & Marine - SI/CLOPS

First & Final Report

Date: 06/07/99

To: Jeff Crick

Insured:
Cause:
Claim File #:

LOSS DESCRIPTION

On Tuesday, May 18, 1999, at 4:40 p.m., the insured vehicle, a 1993 Lincoln Town Car caught on fire around the left hand side of the engine compartment. The car was parked (in a parking lot) at the insured's place of business, 1533 North Lamar Street, in Oxford, Mississippi.

According to the insured driver, [REDACTED] she went to lunch in her car between 1:30 and 2:30 p.m. She parked the vehicle in the parking lot and entered the building, around 2:30 p.m. About two hours later, someone entered the business and advised that the car was on fire. They phoned 9-11.

[REDACTED] stated that around two months ago, the ABS warning light activated in the dash. The brake light stayed illuminated so, she took the vehicle to Kenny Warren's auto repair shop to be repaired. Warren's Repair Shop is located on Old Taylor Road in Oxford, Mississippi. Mr. Warren purportedly replaced the brake light switch, which is located in the immediate vicinity of the fire's origination.

INVESTIGATION

On May 23, 1999, I received notice of this automobile fire from Mr. Jeff Crick. Mr. Crick

advised that this vehicle caught on fire at 1221 Madison Avenue, Oxford, Mississippi. However, the vehicle had since been transferred Southern Auto Salvage in Memphis, Tennessee, for storage.

In view of the fact that the vehicle was being stored in Memphis, I recommended utilizing Mr. Gerald Alsop, a certified fire investigator domiciled in Memphis, Tennessee. Mr. Alsop is employed with United Investigations & Sciences, Inc.

On this same morning, I contacted Mr. Alsop, who advised that he would inspect this vehicle on May 25, 1999.

On the morning of June 1, 1999, I received a call Fire Investigator Gerald Alsop. He stated that the fire originated at the speed control module, positioned in the left hand side of the engine compartment. He stated that there were no other viable sources of heat (ignition) common to the area of fire origin.

Mr. Alsop stated that Ford Motor Company has recently recalled the speed control deactivation switch, as it caused fires. The manufacturer recall notice number is 99815.

On the following morning, I spoke with Mr. Jeff Creek. We discussed Mr. Alsop's fire finding. Mr. Creek stated that since potential subrogation exists against the Ford Motor Company, he would forward his claim file to the St. Paul Recovery Unit, as soon as Mr. Alsop's fire report was received.

Mr. Creek says that the Recovery Unit would officially put Ford Motor Company on notice of this subrogation.

Due to the subrogation aspects of this claim, I advised Mr. Creek of the need to protect this vehicle (from spoliation) in the salvage yard, in the event that the Ford Motor Company chooses to inspect the car.

On June 5, 1999, I received Mr. Alsop's written fire report.

CONCLUSIONS

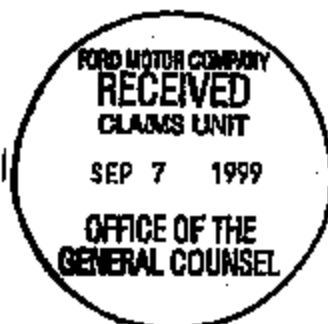
According to the fire cause and origin expert, Mr. Gerald Alsop, this vehicle fire originated at the speed control module, positioned in the left hand side of the engine compartment. There were no other viable sources of ignition common to the area of fire origin.

Reportedly, the Ford Motor Company has recalled the speed control deactivation switch this year, as it has caused fires. The manufacturer recall notice number is 99815.

Since this fire investigation has been completed, this file will be closed.

Respectfully,

Monday, August 23, 1999



FORD MOTOR COMPANY
W Parklane Towers, 3 Parklane Blvd, Ste 400
Dearborn, MI 48126-2568
Attention: First Reports

NOTICE OF CLAIM

OUR CLAIM #: [REDACTED]
OUR INSURED: [REDACTED]
AMOUNT OF CLAIM: \$9140
DATE of LOSS: 5/18/99

YOUR CLAIM #: Unknown
YOUR POLICY #: Unknown
YOUR INSURED: Ford Motor Company
LOCATION: Oxford, MS @ Mallon Street

Our office, an independent adjusting company, has been retained to represent St Paul Companies with regard to a subrogation claim in which your insured is believed to have been involved. This letter shall serve as notice that a claim is being made under the liability insurance policy afforded to your insured on 5/18/99 in the amount of \$9140 which includes our insured's \$100 deductible.

Our investigation has determined the negligence of your insured to be the proximate cause of loss as hereinafter alleged: Our insured's (Blingly) vehicle caught fire at the cruise control switch and the entire car was destroyed. The fire started due to a defective part manufactured by the tort (Ford), which had been recalled.

In the event that your investigation has been completed, kindly forward your settlement draft to our office. Said draft should be made payable to our client, St Paul Companies in the amount of \$9140. Should you wish to further discuss this claim, do not hesitate to call. You will find our staff professional, courteous, and dedicated to the timely resolution of this matter.

Cordially,

William S. Kanas

William S. Kanas, Esq.
Loss Consultant

Be sure to include our claim # on all drafts and correspondence

425-9630 42408

June 2, 1999

ASSIGNMENT

Assignment received May 26, 1999, to conduct a vehicle fire examination. Examination commenced May 28.

DETERMINATION OF ORIGIN AND CAUSE

Original ignition occurred in the vicinity of the speed control module in the engine compartment over the left inner fender. The speed control module was consumed by the fire. The electrical conductors in the origin area failed to exhibit any electrical anomalies associated with arcing or shorting and were eliminated as an ignition source. Per a Ford Motor Company Recall Notice, Mfg. Campaign #: 99S15 on the Lincoln Town Car, the speed control deactivation switch can electrically overheat and cause fire in the left underhood area and is the most probable explanation for the event. No other logical sources of ignition were discovered in the origin area.

VEHICLE FIRE EXAMINATION

The vehicle suffered a fire in the engine compartment while parked at 1221 Madison Ave., Oxford, MS. Examination of the vehicle was conducted at Southern Auto Salvage Pool, 3940 Jackson Ave., Memphis, TN.

The vehicle was a 1993 Lincoln Town Car Executive four-door Sedan equipped with a 4.6L V-8 fuel injected engine with an automatic transmission. The vehicle was identified by its vehicle identification number 1LNLM81W8PY721905 and Southern Auto Salvage stock number 99-7605. All engine lubricates, coolant liquids and fluids were at an adequate level. The vehicle battery was situated in the right front corner of the engine compartment.

Examination revealed a fire originated in the left underhood area of the vehicle in the vicinity of the left inner fender. The fire caused heavy destruction and consumption of the inner fender and surrounding rubber and vinyl component parts. The vehicle's aluminum engine compartment hood suffered burning and melting directly above the area of the speed control module at the central section of the left fender. The melted aluminum from the hood was evidenced on the balljoint area of the left front A-frame assembly directly below.

Fire involvement of the fuel lines extending to the left fuel rail assembly allowed some gasoline involvement in the immediate area. The brake master cylinder bowl and the ignitable fluid therein acted as an accelerant in the area.



1999-02-01

June 2, 1999

The underside of the left front A-frame area displayed burning from the ground upward.

Various electrical stranded conductors were observed in the area. All of the thermoplastic insulation on the conductors was burned away. Inspection of the conductors failed to produce any evidence of an electrical anomaly associated with arcing or shorting.

Examination of the body panels revealed the left front fender exhibited heavy heat stress and oxidation patterns due to the involvement of the rubber tire and other plastics in the area. Fire flow patterns depicted fire involvement of the speed control module with upward and outward spread. The hole melted through the engine compartment hood is consistent with incipient stages of fire early on in the area of the module. Fire flow patterns were consistent with fire progression from the top fender area at the speed control module outward.

The fuse panel in the left side of the interior dash was examined, which revealed Number 12 fuse was light blue in color and was labeled stop and hazard lamps, brake shift interlock and speed control. The fuse was a 15 Amp standard fuse and was blown. The battery maintained an electrical charge.

INVESTIGATION

_____ said she drove the vehicle to work around 8:30 A.M. traveling the highway and did use the speed control. She parked the vehicle in front of the building where she works. She drove the vehicle to lunch and returned. The vehicle had been sitting for about two hours, when a man came into the office where she works and said, "Someone's car is on fire out here". She went outside and discovered it was her car on fire. She observed smoke coming out from under the hood and ran back inside to get her keys to open the hood. By the time she got back outside, there were flames coming out from under the car at the left front tire. She recalls seeing fire dropping down onto the ground. The fire department was notified and responded to extinguish the fire.

_____ does not know what caused the fire. She has not had any trouble with the vehicle. She does not recall ever having any problems with the speed control. She remembers seeing something on television about the speed control on her car, but that was after the fire. She had not received any notices about a recall on the speed control from Ford Motor Company.



June 2, 1999

Fire Officer L. Lindsey with the Oxford Fire Department reported responding to a vehicle fire at North 13th Street and Madison Avenue and upon arrival, observed fire coming from the hood area of the Lincoln Town Car. The vehicle fire was extinguished and the building next to the vehicle was cooled down due to the close proximity. Officer Lindsey reported the fire started under the hood from an unspecified origin and listed the cause as undetermined.

COMMENTS

The scope of the requested vehicle fire examination is complete. However, this file will remain on active status pending your review of the report and its findings. If follow-up is needed kindly let me know.

EXHIBITS

- 1) Vehicle Description Sheet
- 2) Fire Report
- 3) Copy of the Recall Database Sheet
- 4) Sixteen Color Photographs with Explanation Sheet
- 5) Extra Photographs
- 6) Negatives

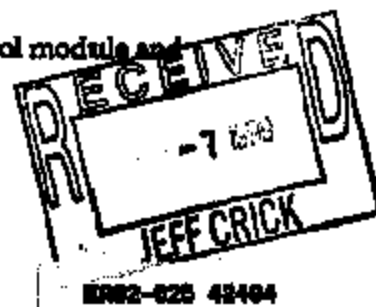
Gerald Alsup, CFI
Senior Investigator
901-375-4062

GA/cj
Enclosures



PHOTOGRAPH EXPLANATION

- 1) View of the VIN number situated on the left front door
- 2) View of the front of the vehicle
- 3) View of the fire damage to the front grille area and hood
- 4) View of the left side of the vehicle and the rear
- 5) View of the rear of the vehicle
- 6) View of the right side of the vehicle
- 7) View of the hole burned through the left side of the engine compartment hood
- 8) Overall view of the engine compartment and the damage displayed to the left side
- 9) View of the surface fire damage progressing from the left side to the right side. Note the heavy oxidation on the inner section of the fender as depicted by the red arrow
- 10) Overall view of the fire flow and fire impingement on various combustible parts from left to right (right to the left from viewing the photograph)
- 11) View of the melted aluminum hood down around the lower A-frame assembly
- 12) View of the left side of the engine with rubber and plastic component parts remaining. Fire originated on the opposite side at the red arrow
- 13) View of the electrical conductors in the vicinity of the origin at the speed control module. The red arrow depicts the speed control cable extending to the throttle body assembly to the area of the control module
- 14) View of the heavy burning at the left front tire
- 15) View of various electrical conductors for the speed control module and other components in the area



OXFORD FIRE DEPARTMENT INCIDENT REPORT

Incident # 31, 183 Time Received: 11:49 Time Arrived: 11:50
 Time Departed: 17:14 Time Code Given: 17:17 Hrs. Serviced: _____
 Day of Week: Tuesday Month: 5 Day: 18 Year: 1999
 Address: North 13 St Telephone #: _____
 Occupant: _____ Owner: Same
 Owner's Address: _____ Telephone #: _____
 Companies Responding: Co #1 Co #3 BA #1
 Where Fire Started: Under Hood
 Cause: Undetermined

METHOD OF ALARM:

☒ 911 ☐ Rep. Phone
☐ Box Alarm ☐ Alarm Co.
☐ Walkin
☐ Other _____

TYPE OF SITUATION:

☒ Fire
☐ Rescue
☐ Asst.
☐ Other _____

TYPE OF FIRE:

☐ Residential ☐ Grass/Woods
☐ Commercial ☐ Mutual Aid
☐ Transportation ☐ False Alarm
☐ Dumpster ☐ Medical Aid
☐ Other _____

ESTIMATED VALUE OF PROPERTY LOSS:

<input type="checkbox"/> 0 to 99	<input type="checkbox"/> 10,001 to 30,000	<input type="checkbox"/> 100,001 to 180,000	<input type="checkbox"/> 380,001 to 500,000
<input type="checkbox"/> 100 to 1,000	<input type="checkbox"/> 30,001 to 50,000	<input type="checkbox"/> 180,001 to 280,000	<input type="checkbox"/> 500,001 to 750,000
<input type="checkbox"/> 1,001 to 5,000	<input type="checkbox"/> 50,001 to 75,000	<input type="checkbox"/> 280,001 to 300,000	<input type="checkbox"/> 750,001 to 1,000,000
<input type="checkbox"/> 5,001 to 10,000	<input type="checkbox"/> 75,001 to 100,000	<input type="checkbox"/> 300,001 to 380,000	<input type="checkbox"/> 1,000,001 to 1,500,000
			<input type="checkbox"/> over 1,500,000

ESTIMATED VALUE OF PROPERTY SAVED:

<input type="checkbox"/> 0 to 99	<input type="checkbox"/> 10,001 to 30,000	<input type="checkbox"/> 100,001 to 180,000	<input type="checkbox"/> 380,001 to 500,000
<input type="checkbox"/> 100 to 1,000	<input type="checkbox"/> 30,001 to 50,000	<input type="checkbox"/> 180,001 to 280,000	<input type="checkbox"/> 500,001 to 750,000
<input type="checkbox"/> 1,001 to 5,000	<input type="checkbox"/> 50,001 to 75,000	<input type="checkbox"/> 280,001 to 300,000	<input type="checkbox"/> 750,001 to 1,000,000
<input type="checkbox"/> 5,001 to 10,000	<input type="checkbox"/> 75,001 to 100,000	<input type="checkbox"/> 300,001 to 380,000	<input type="checkbox"/> 1,000,001 to 1,500,000
			<input type="checkbox"/> over 1,500,000

Civilian Injuries: 0 Civilian Deaths: 0

Firefighter Injuries: 0 Firefighter Deaths: 0

Fire of Suspicious Origin: No Police Assistance: ☒ Yes ☐ No

Total Number of Firefighters at the Incident: _____

Officer in Charge: L. Lindsey (By Dennis M. Roy)

Remarks: Received A Call from 911 About A Car Fire on North 13th St & Madison, upon Arrival Car Had Flames Showing out from Under Hood, Cool down Building Because Car was Sitting Close to Building, Paint was Blistered on Building.

PERSONNEL RESPONDING:

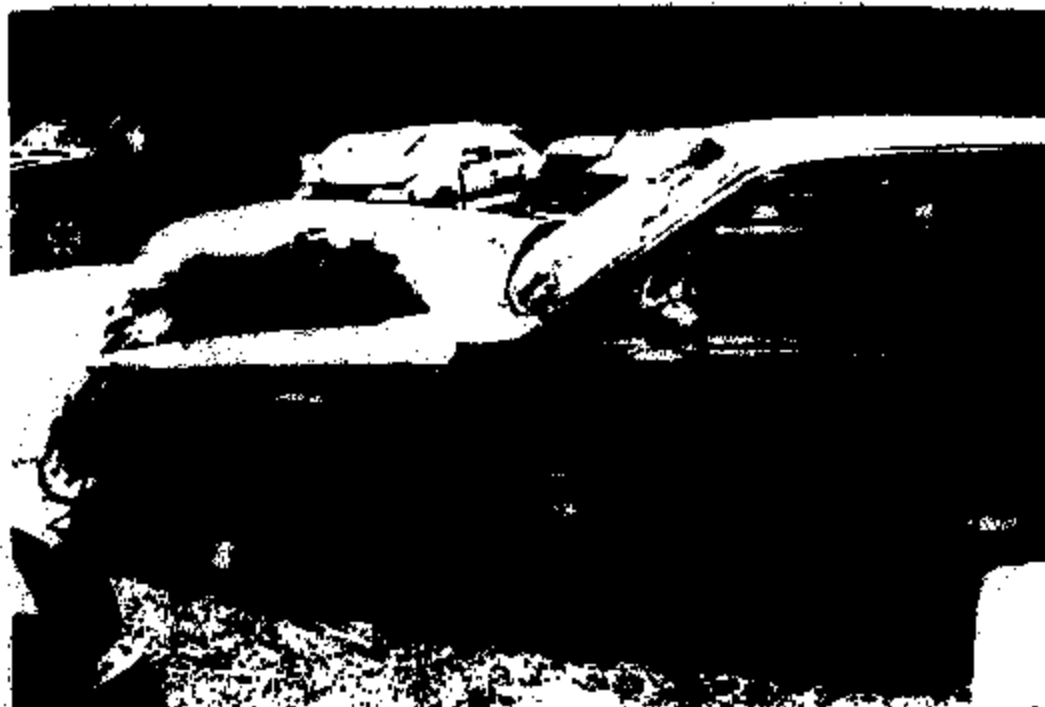
(OFF)	(OFF)	(OFF)
<u>L. Lindsey</u> ()	<u>R. Pierce</u> ()	<u>1131 1131 MENWBPVTJ905</u>
<u>R. Williams</u> ()	<u>L. McKinney</u> ()	RECEIVED
<u>B. Kitchens</u> ()	<u>B. Bennett</u> ()	<u>- 1 1999</u>
<u>D. Roy</u> ()		JEFF CRICK
<u>J. Taylor</u> ()		
<u>R. Thwait</u> ()		
<u>R. Gardner</u> ()		

(Dennis M. Roy)

Exhibit 1

**Property Description
(Equipment or Vehicle)**

Insured [REDACTED] UIS No. TN01-01468
Street [REDACTED] City Senatobia State MS
Type: ☒ Vehicle ☐ Heavy Equipment ☐ Other _____
Yr./Make 1993-Lincoln Model: TC-Esc VIN or Ser. #: 1LNLM81W8PY721905
Location of Examination: Southern Auto Salvage Pool-3940 Jackson Ave., Memphis, TN
Location of Loss: 1221 Madison Ave., Oxford, MS
Fire Protection: ☐ Paid ☒ Paid & Volunteer ☐ Unknown ☐ Volunteer
Department Oxford Fire Department Distance to Station Unknown
Completed during examination ☐ Diagram ☐ Video ☒ Photographs ☐ Measurements
Date examination began 5-28-99 Date examination completed 5-28-99



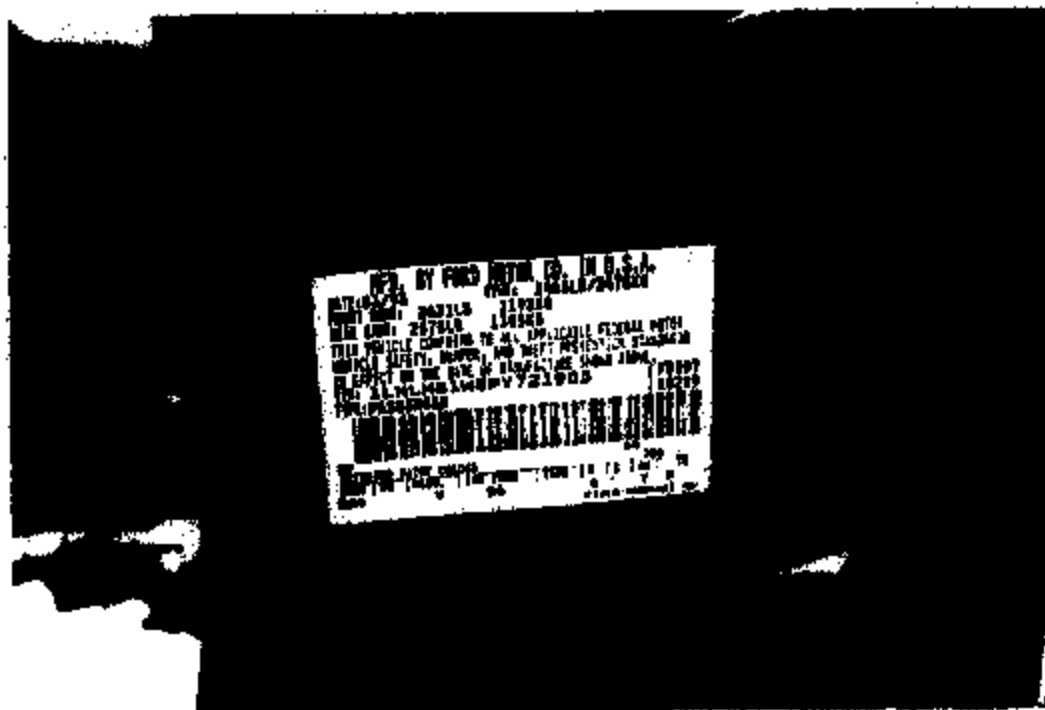
5802-025 42400

Exhibit 4

Unified Investigations & Sciences, Inc.

Insured: [REDACTED]

UIS File #:



1

Photo #



2

Photo #

8002-625 42500

Unified Investigations & Sciences, Inc.

Insured :



UIS File # :

TN01-01468



3

Photo #



4

Photo #

E982-825 42561

Unified Investigations & Sciences, Inc.

Insured : [REDACTED]

UIS File # : TN01-01468



5
Photo #



6
Photo #

8802-025 42582

Unified Investigations & Sciences, Inc.

Insured:



UIS File #:

TNC



8
Photo 8

Unified Investigations & Sciences, Inc.

Insured :



UIS File # :

TN01-01468



9

Photo #



10

Photo #

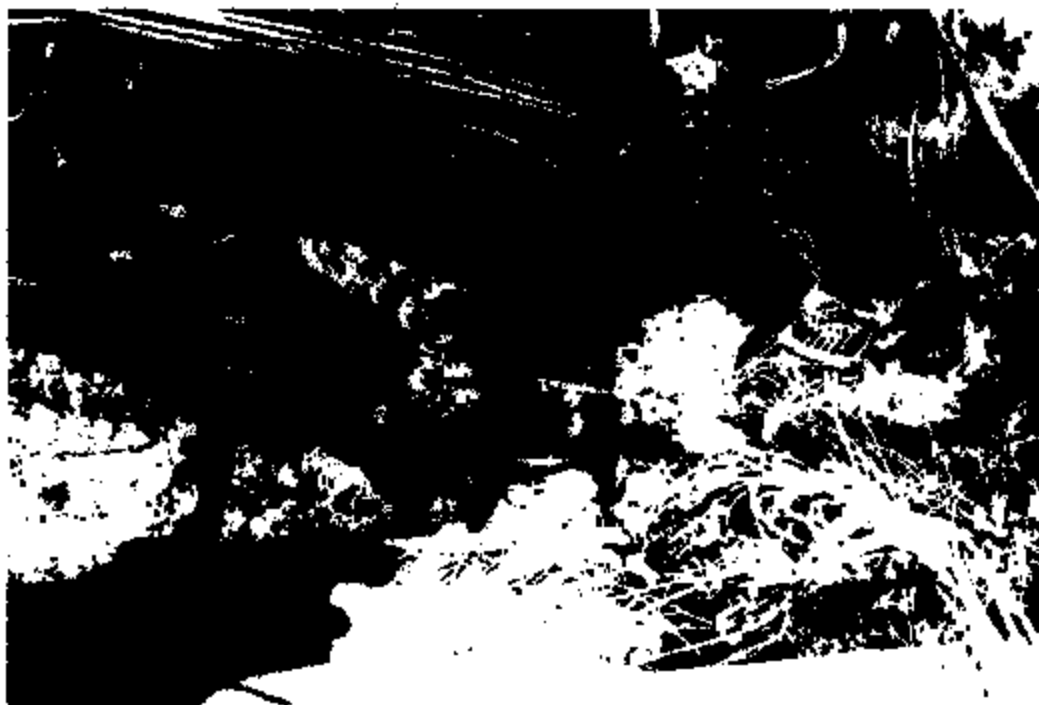
EP02-025 42004

Unified Investigations & Sciences, Inc.

Insured : [REDACTED]

UIS File #:

TN01-01468



11

Photo #



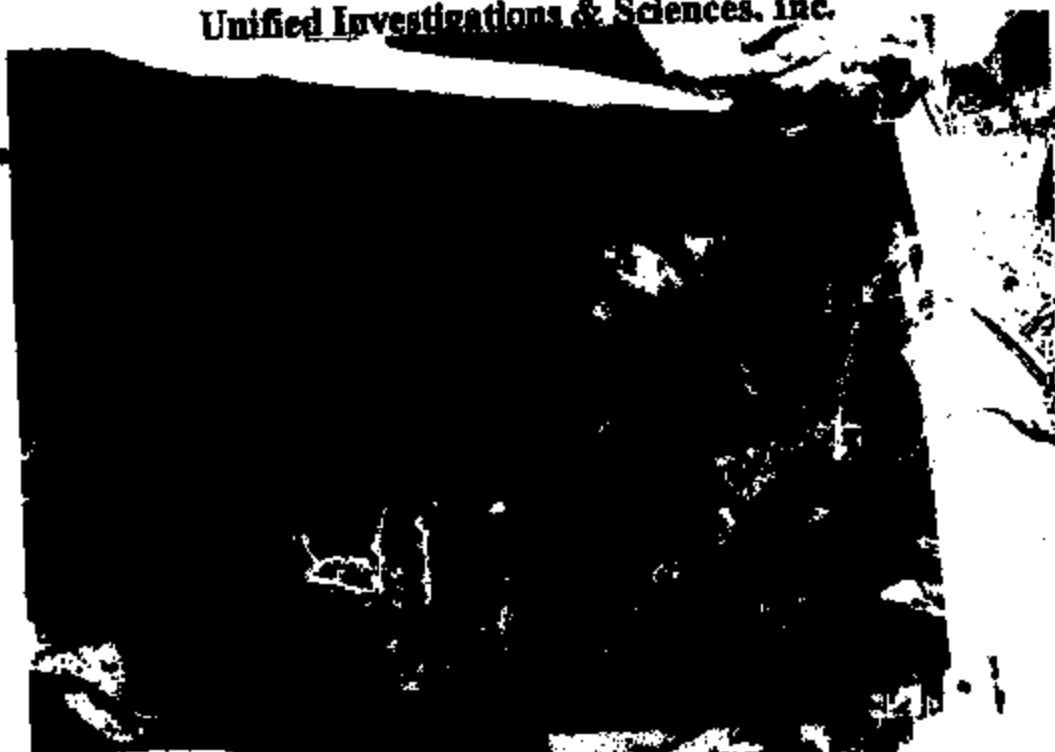
12

Photo #

6982-825 42505

Unified Investigations & Sciences, Inc.

Insert



13

Photo #



14

Photo #

ENC2-225 42500

Unified Investigations & Sciences, Inc.

Insured : [REDACTED]

TN01-01468

15

Photo #

16

Photo #

225 42507