

EA02-025

10-27-03

**FORD 10/27/03
LETTER TO ODI
ATTACHMENT M
BOOK 1 OF 22
PART A – D
PART C**

[Redacted] v. Ford Motor Co.

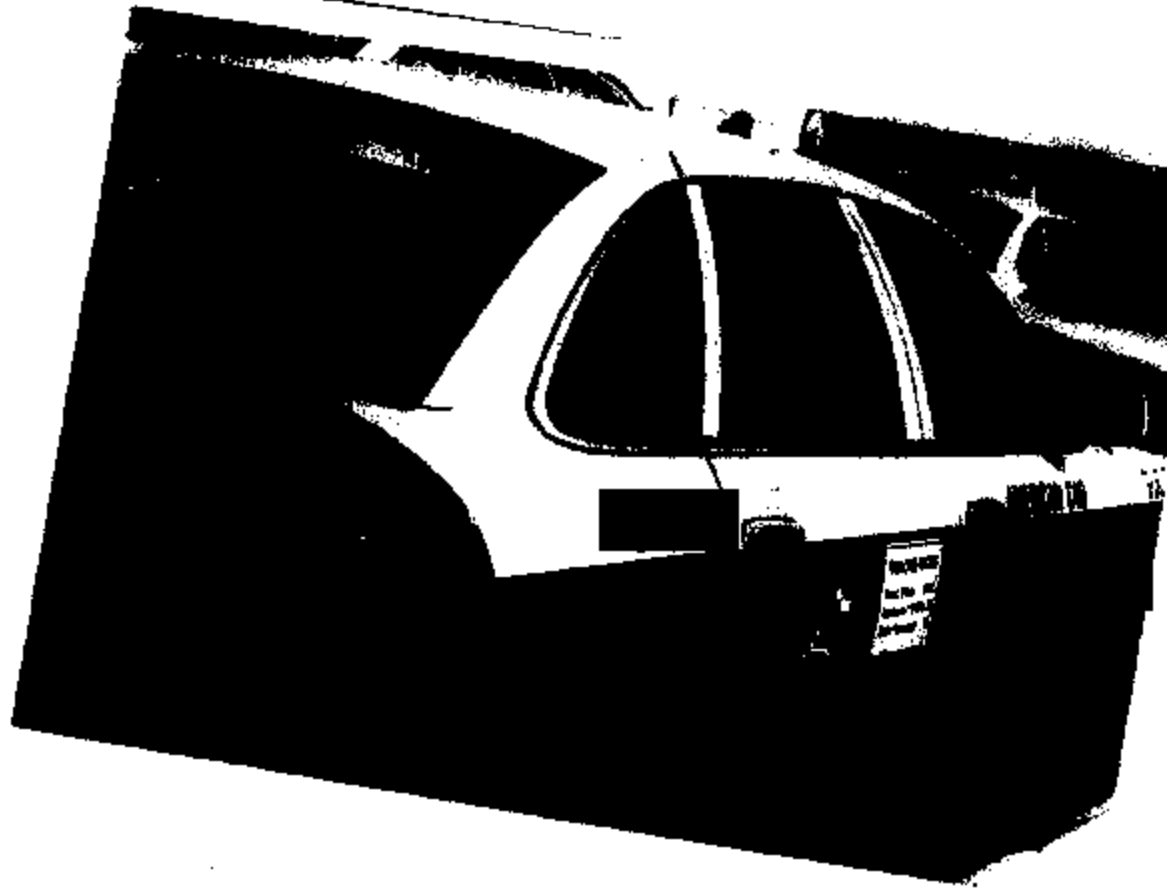
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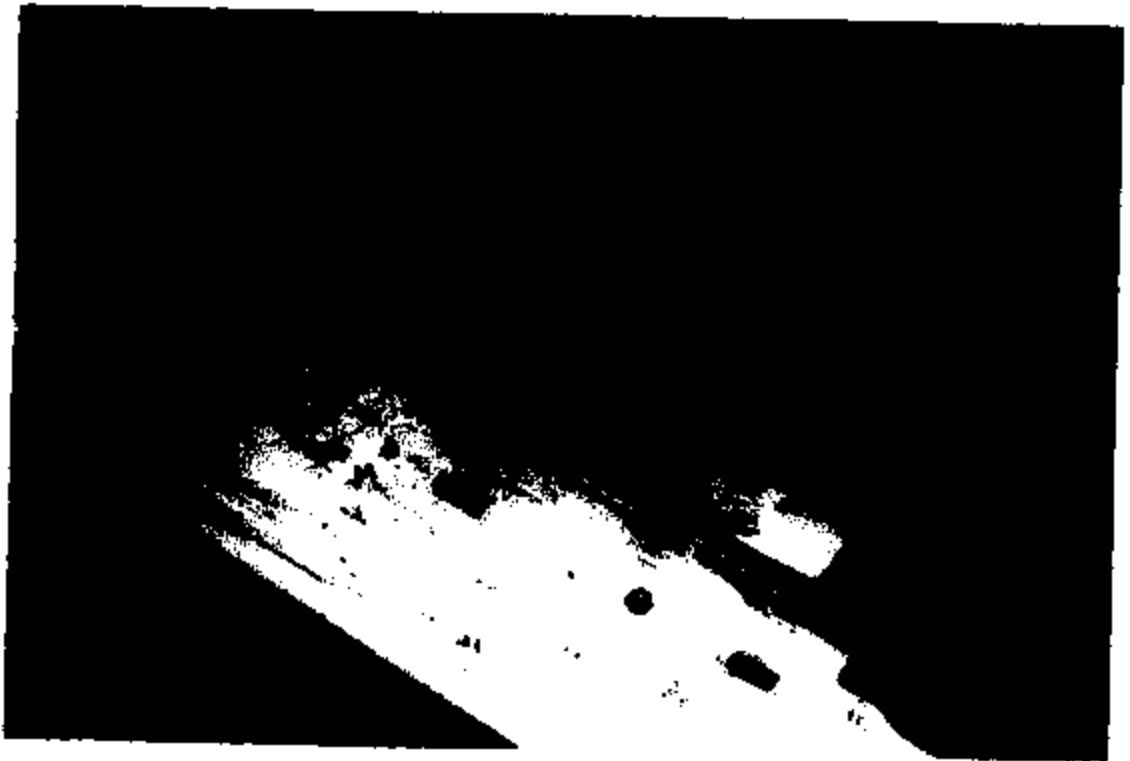
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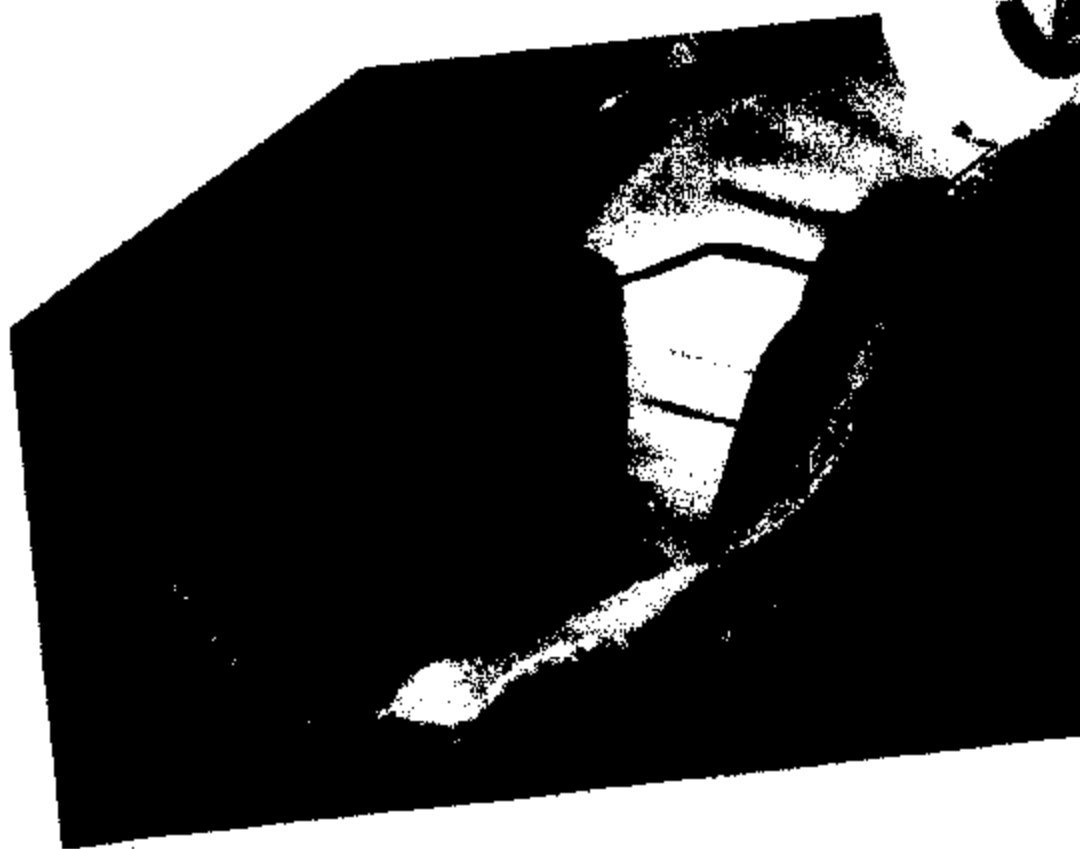


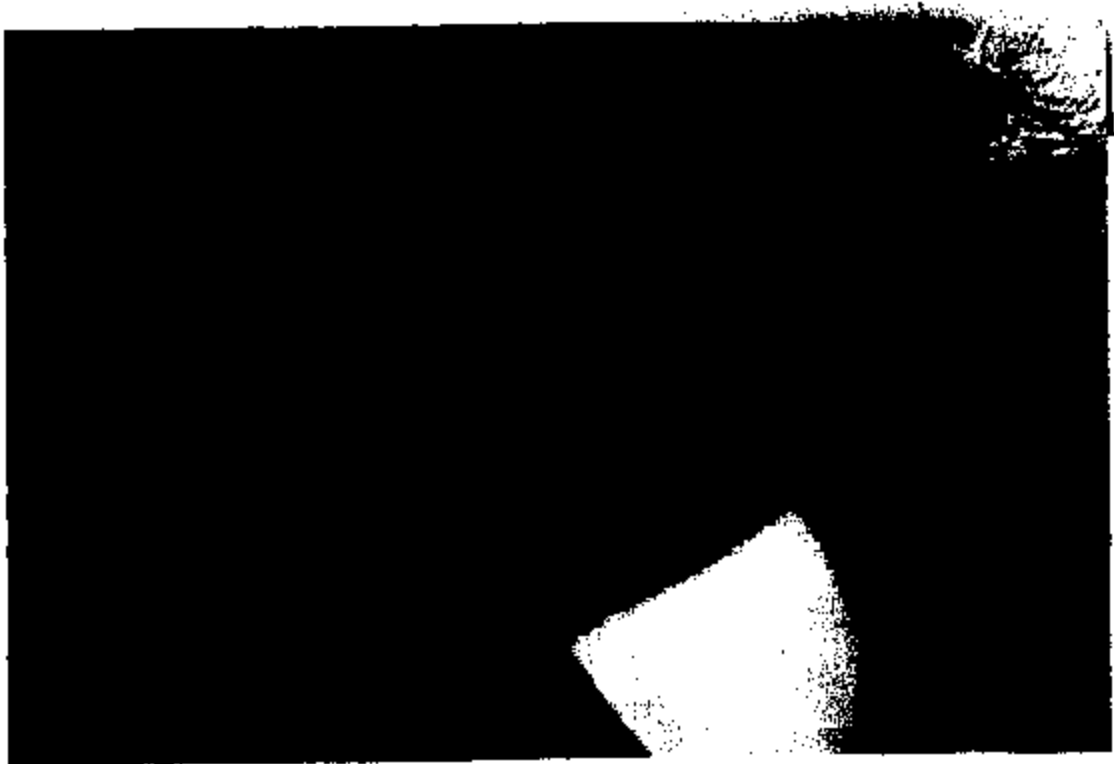
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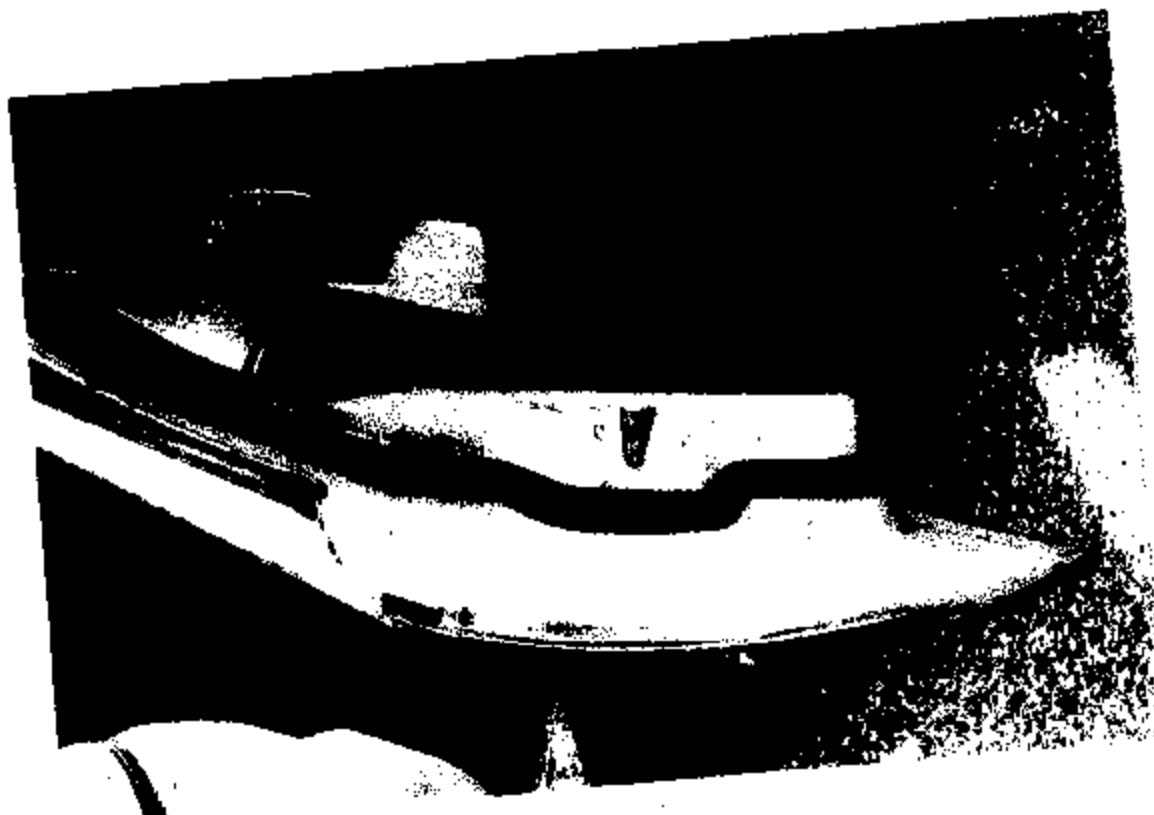




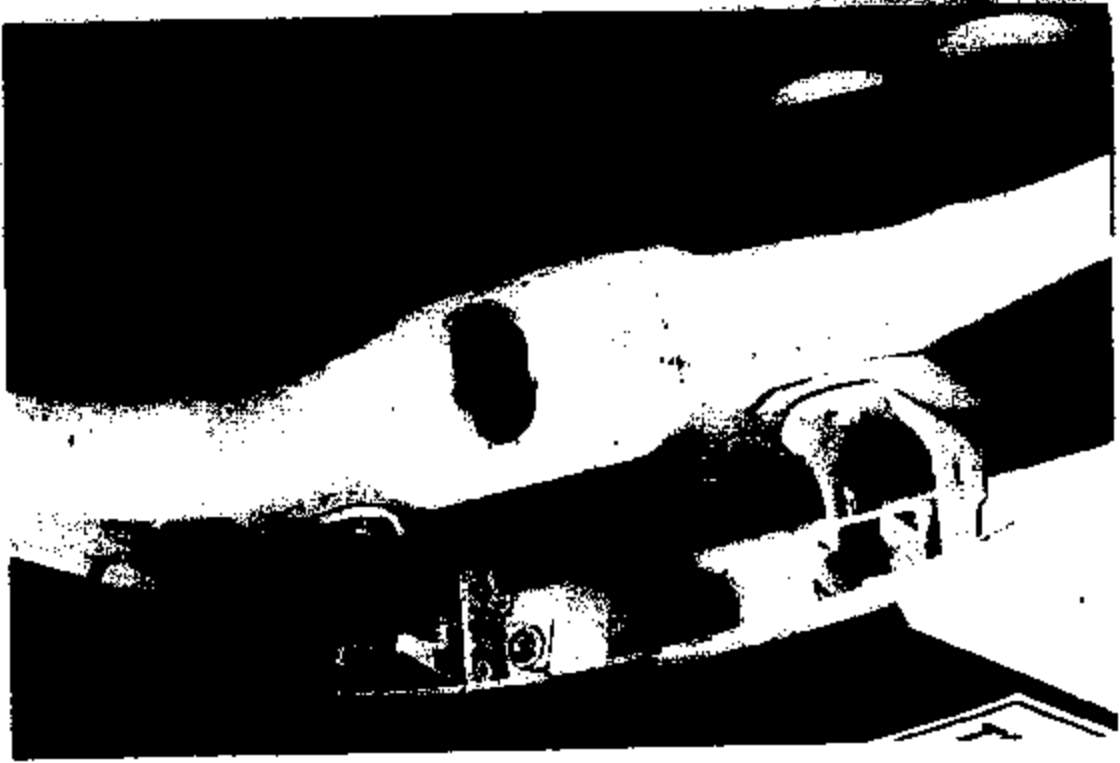




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ER02-025 44002



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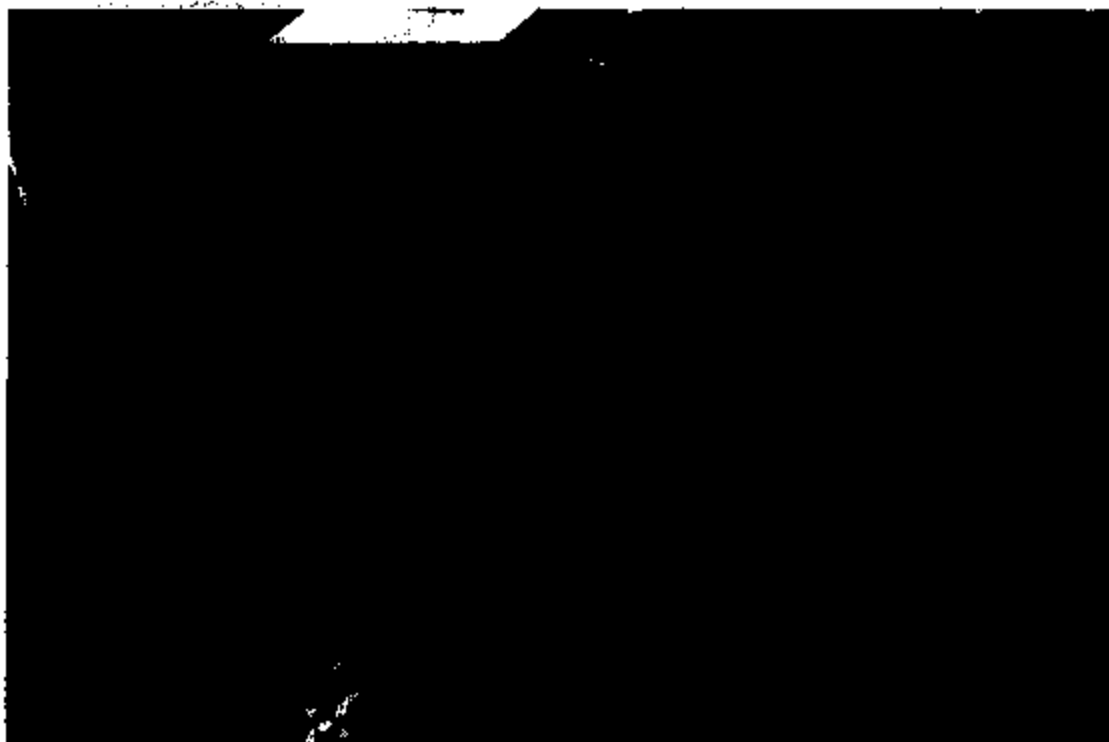


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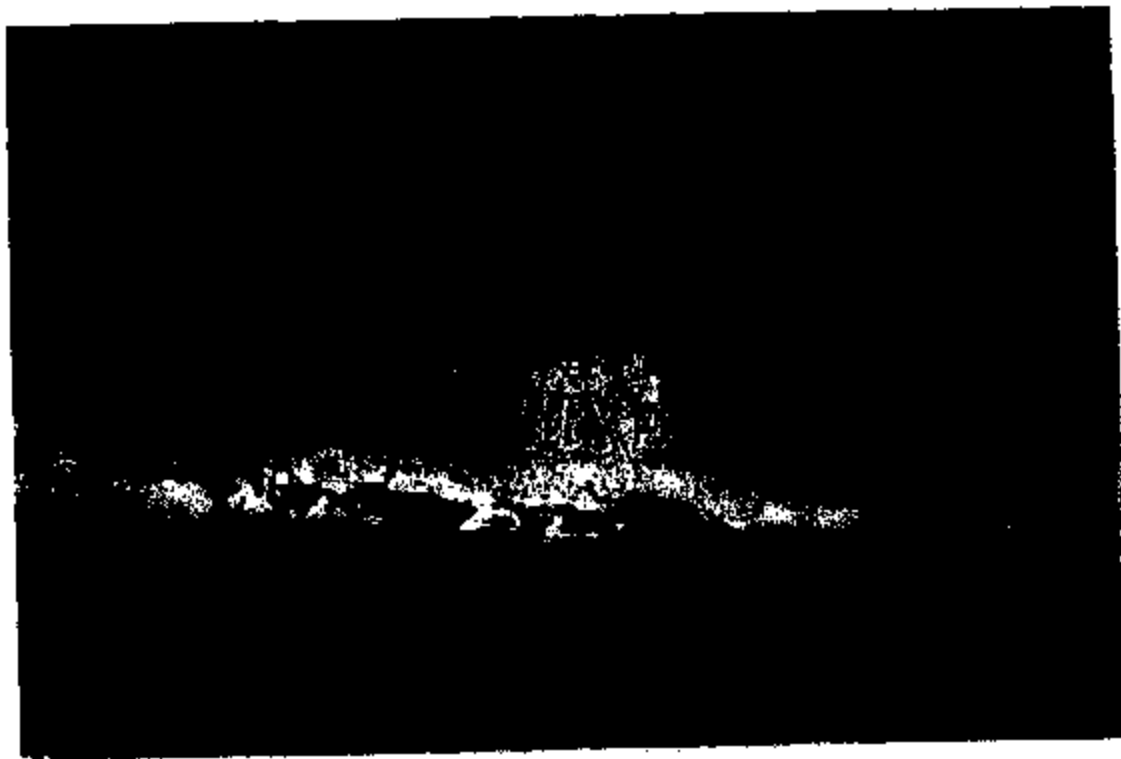




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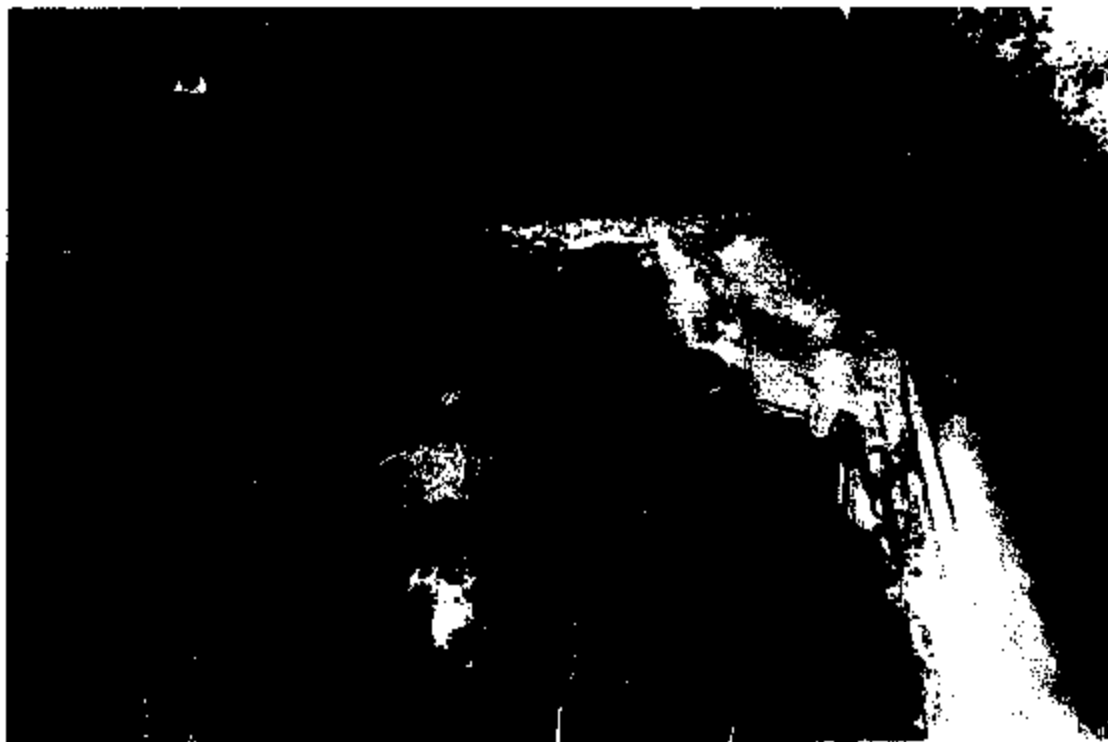
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ERG2-825 44871



ENG2-525 44872



BR82-028 44873



ERR2-825 44874



ERG2-825 44875



ERG2-028 44878

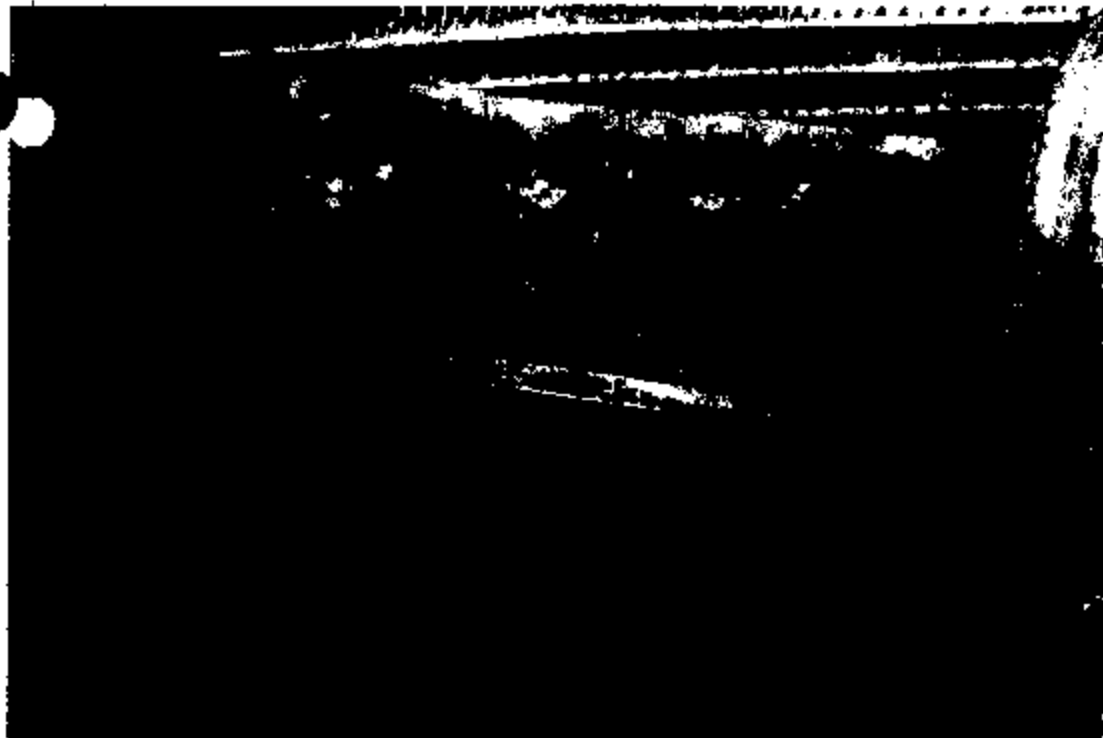




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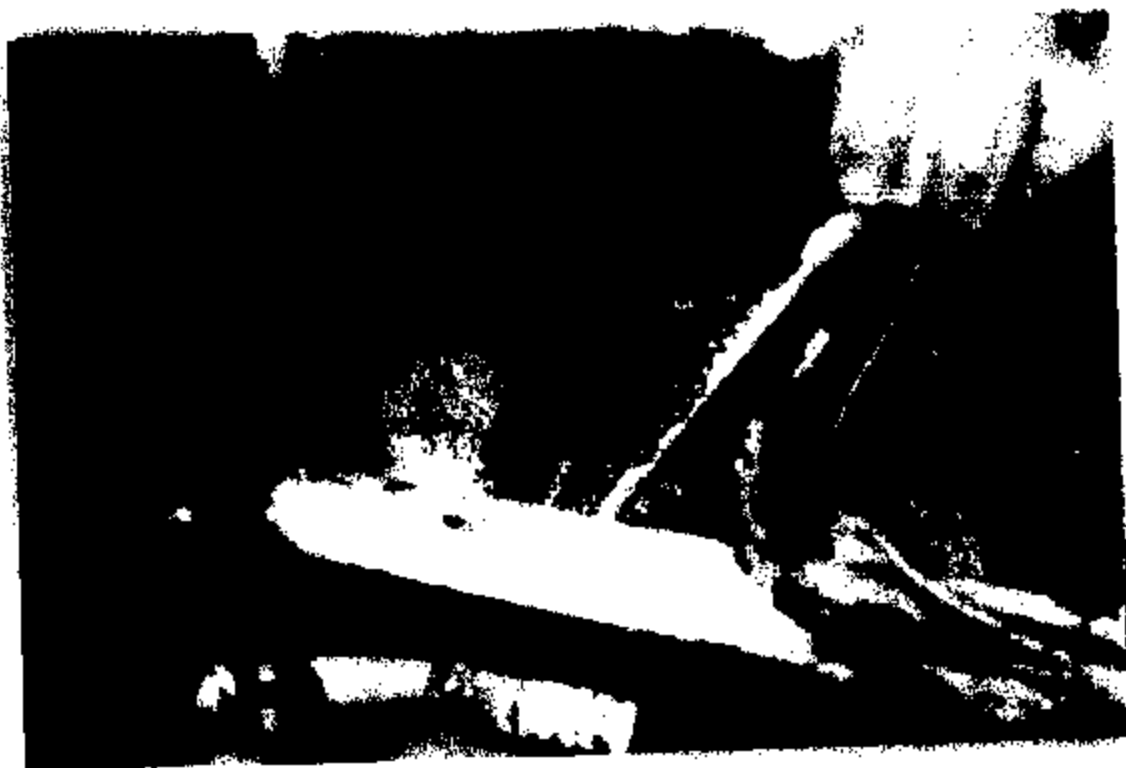


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ERG-025 44005



EP82-025 44865



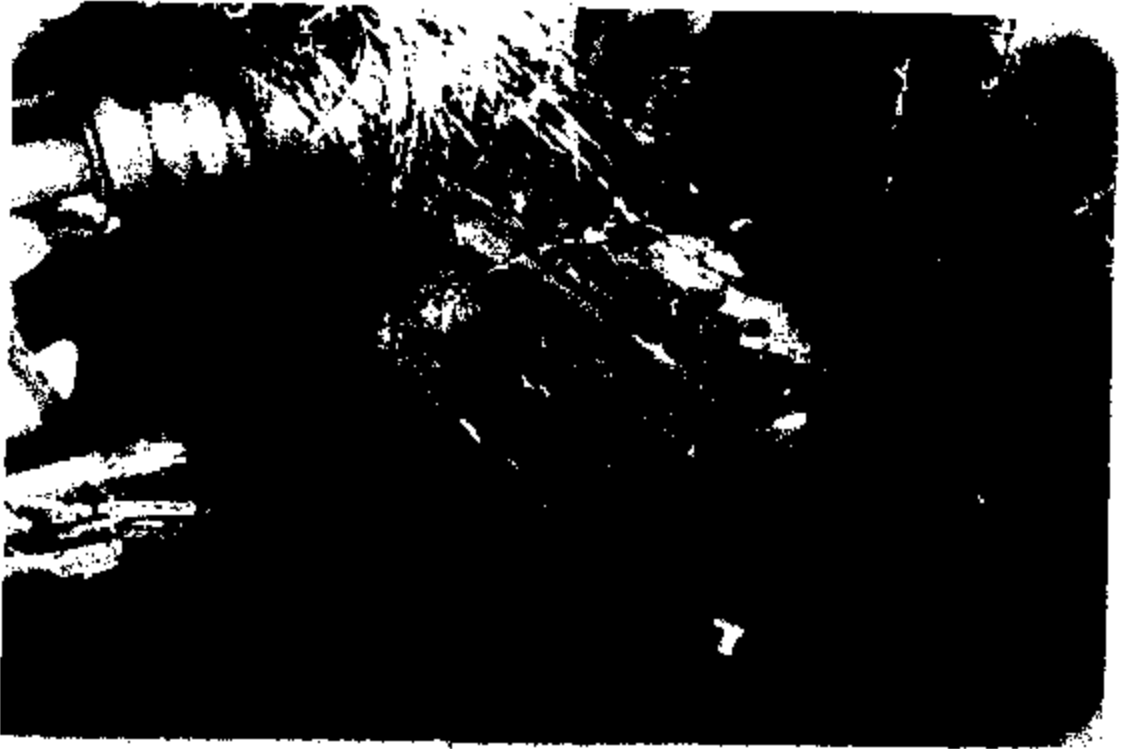
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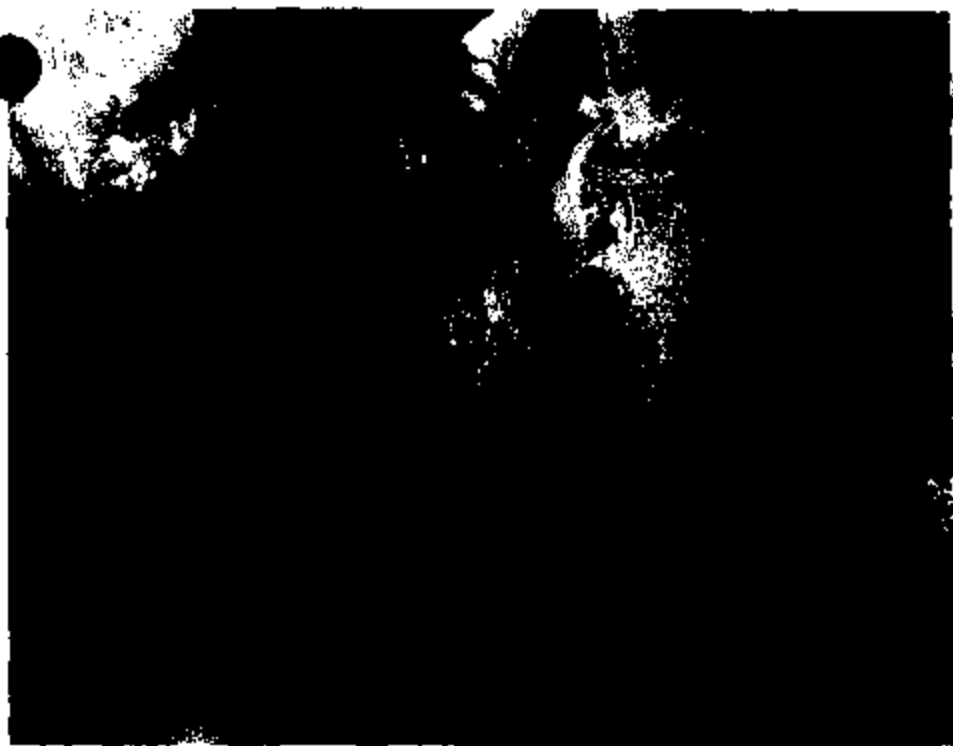




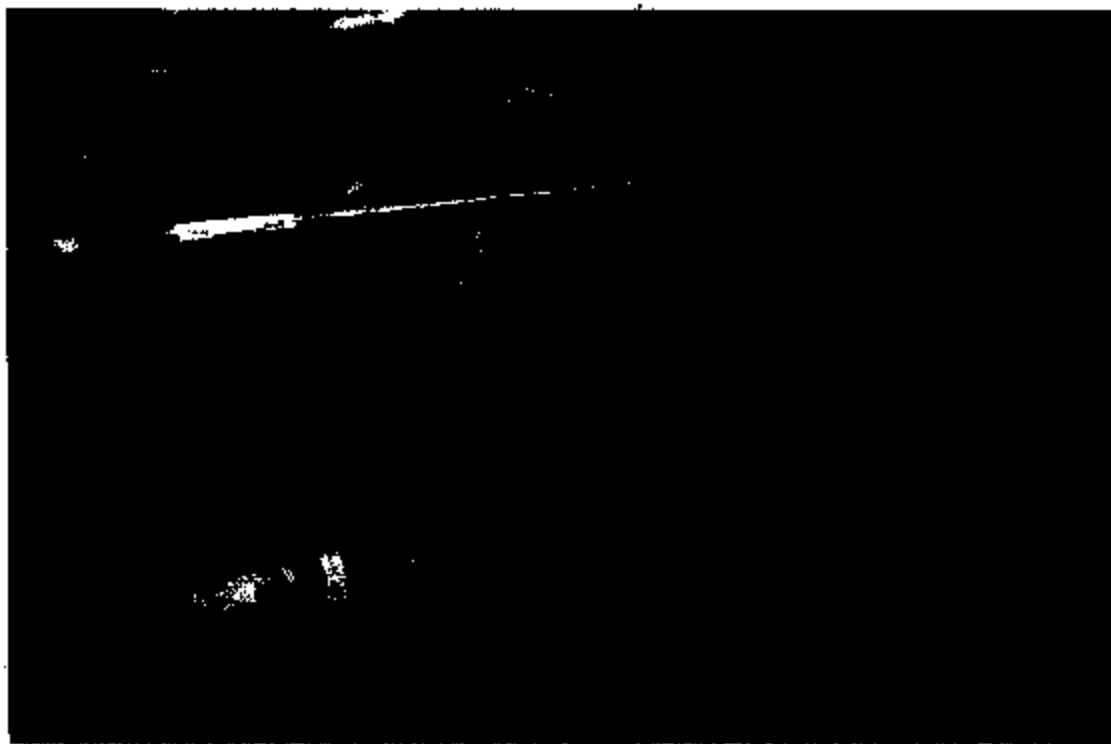




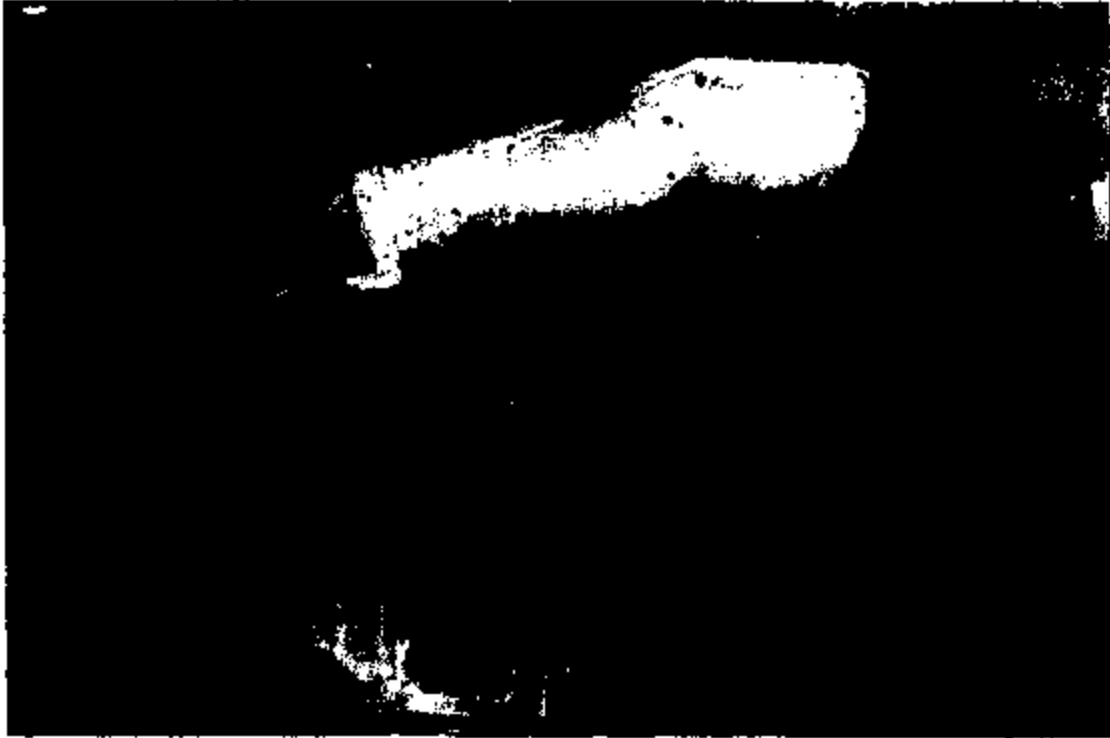




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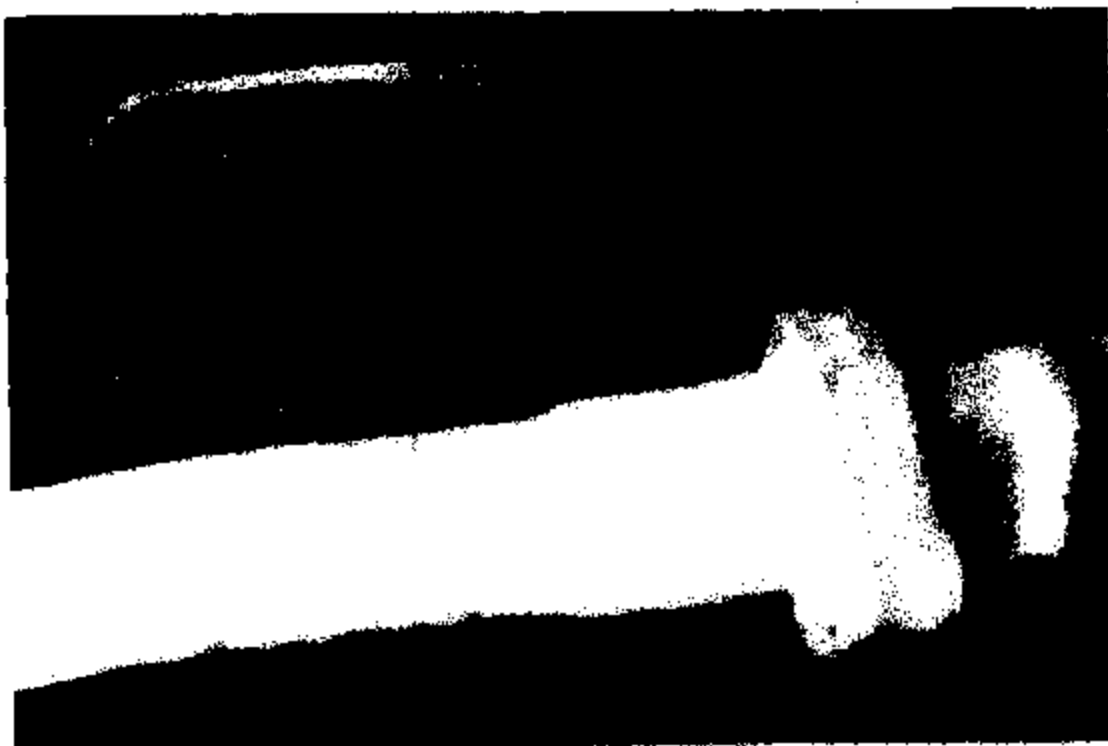
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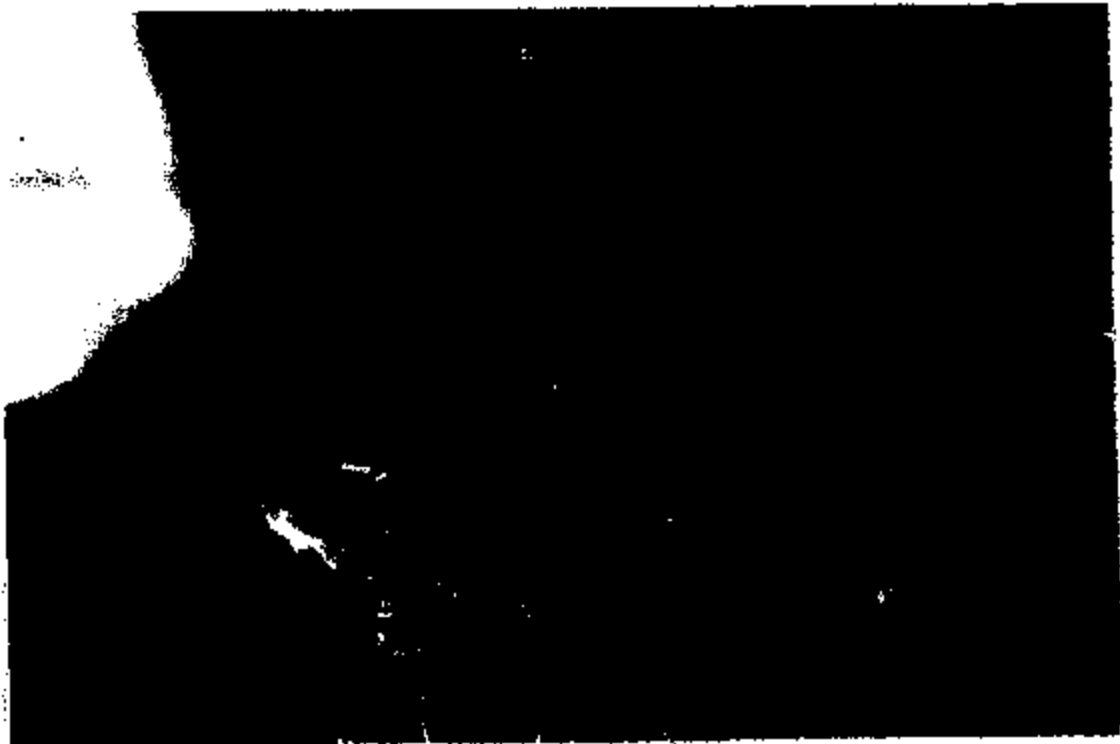
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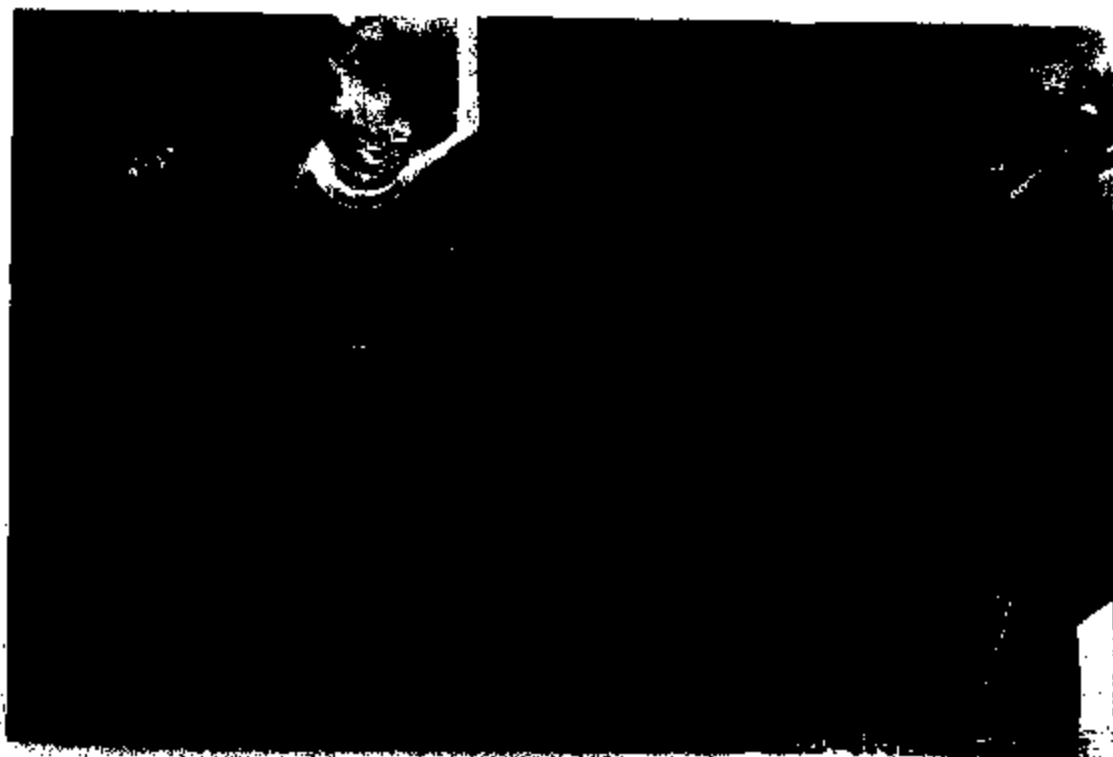
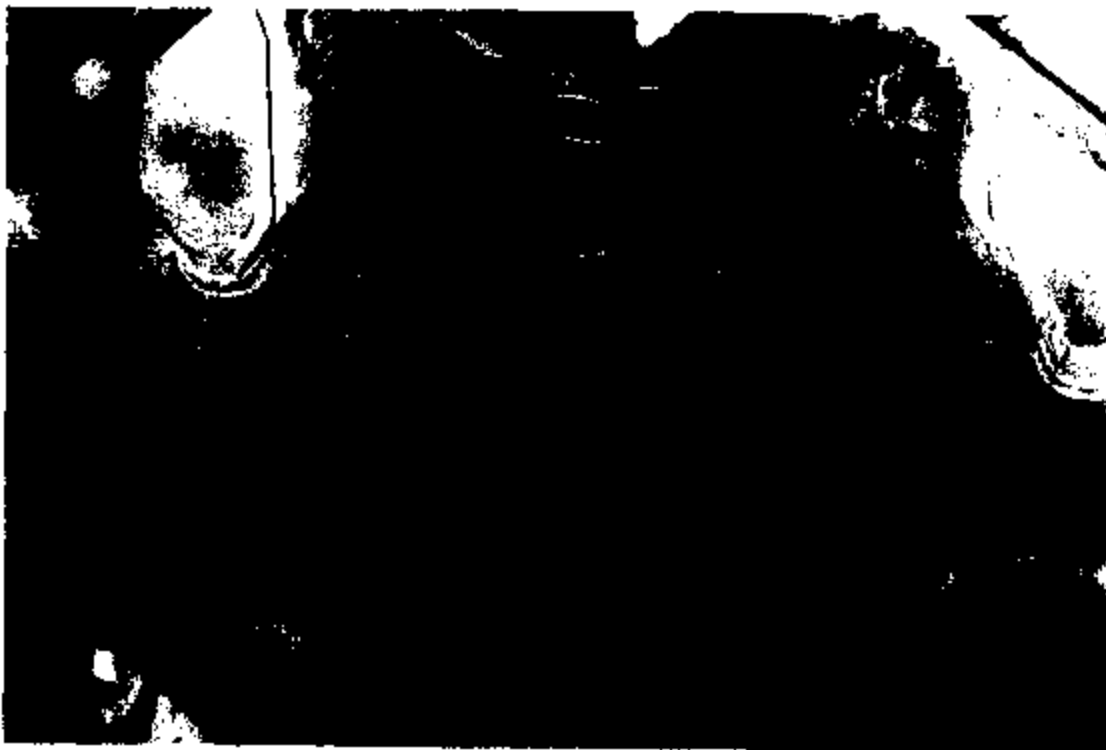
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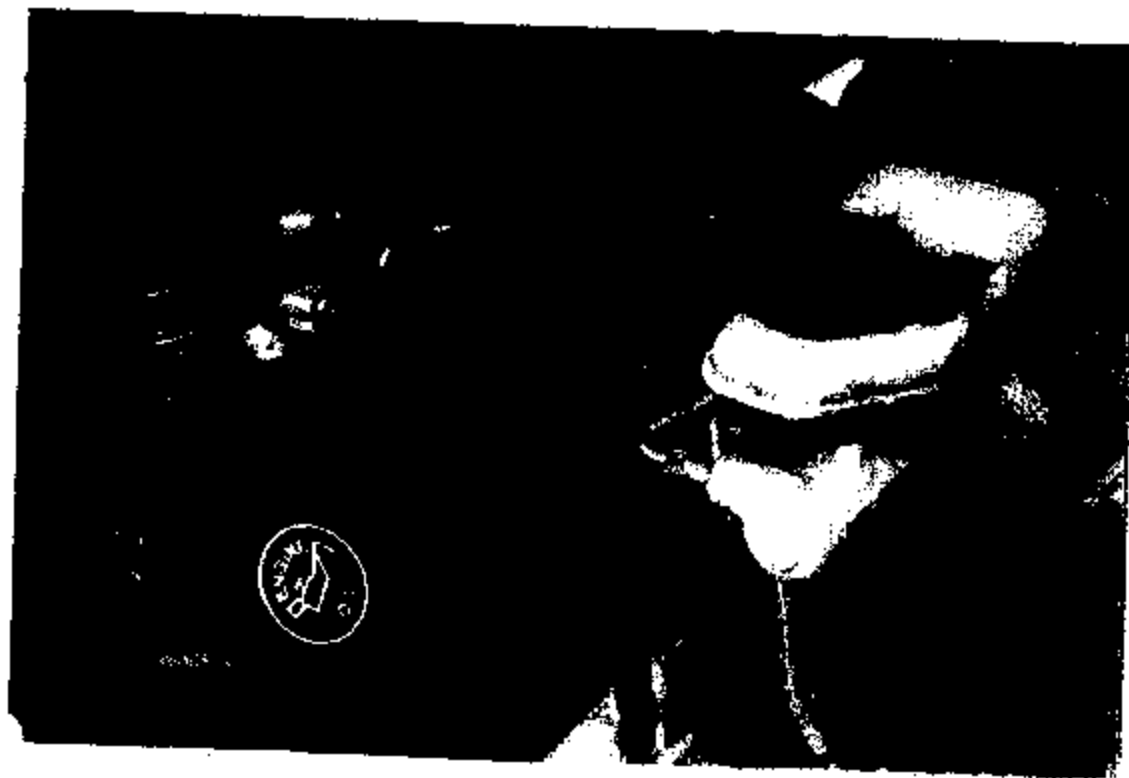
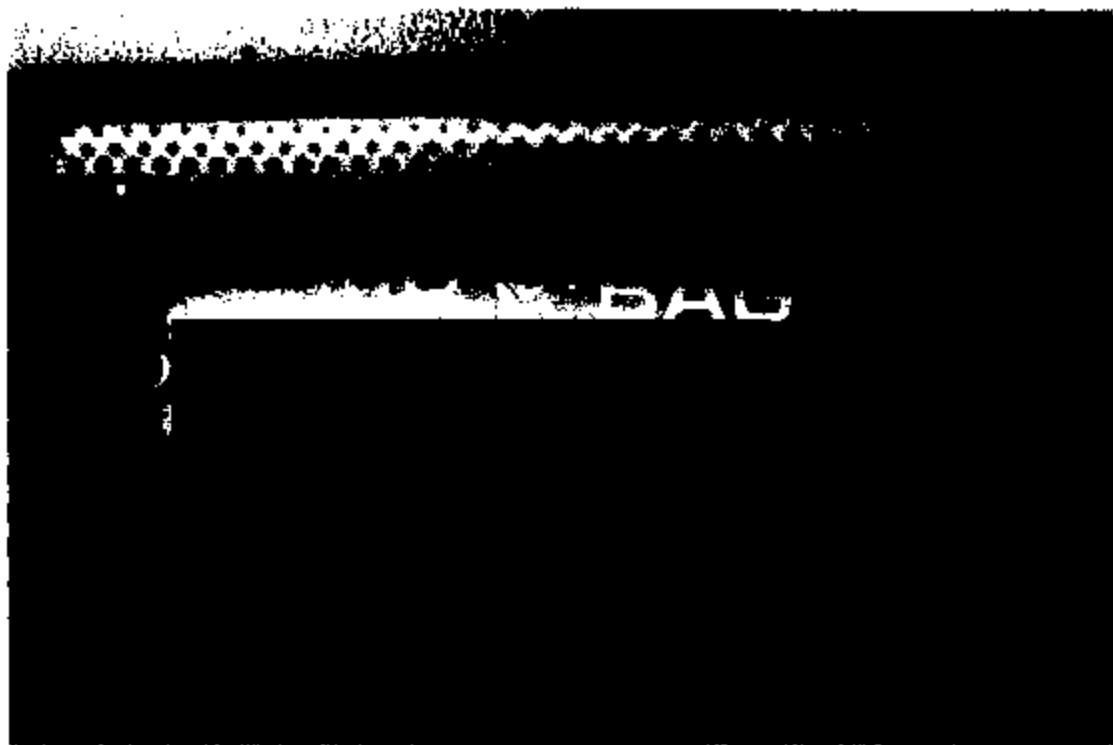


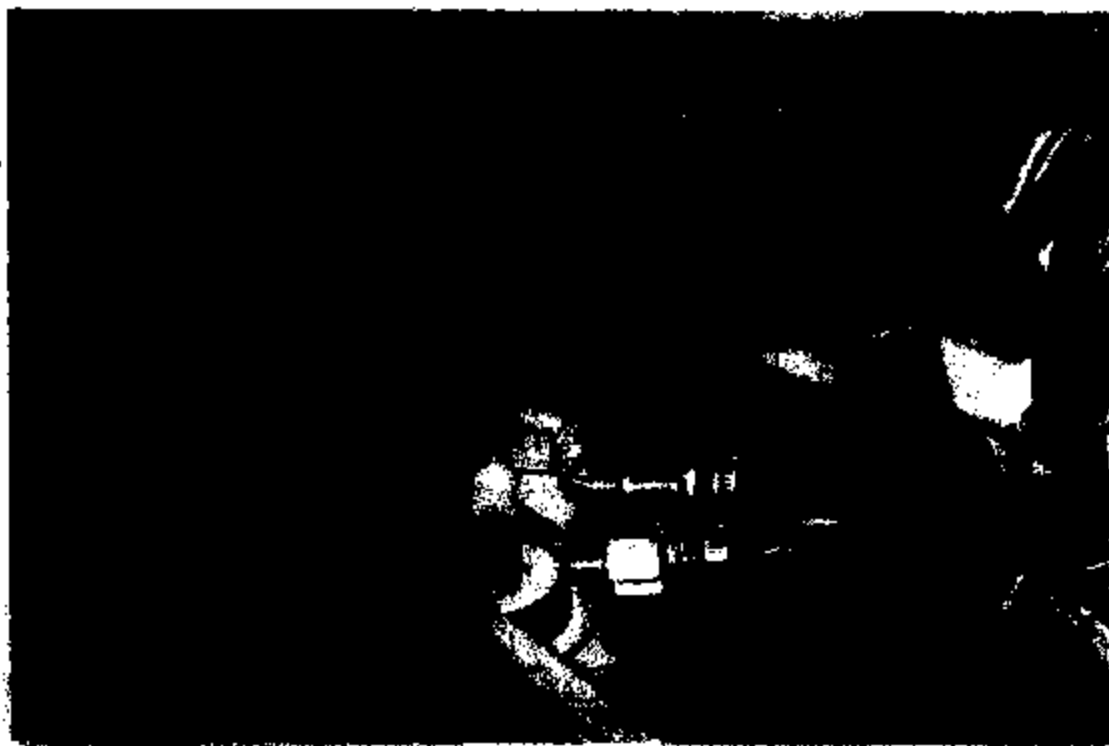




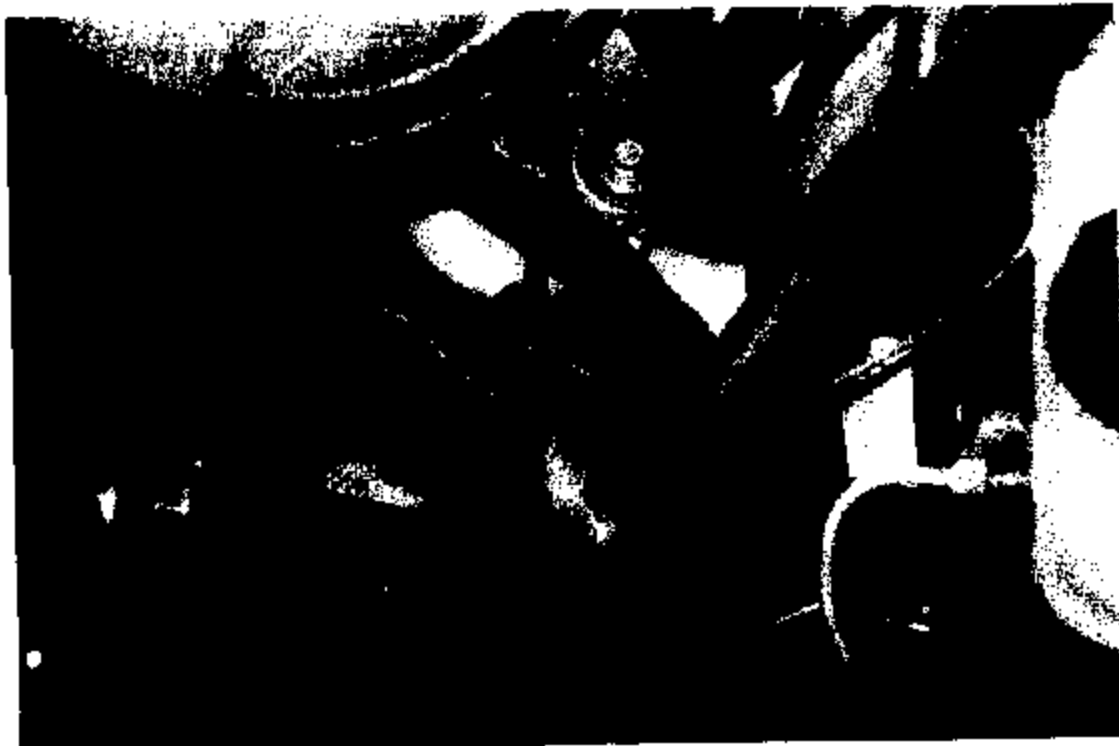
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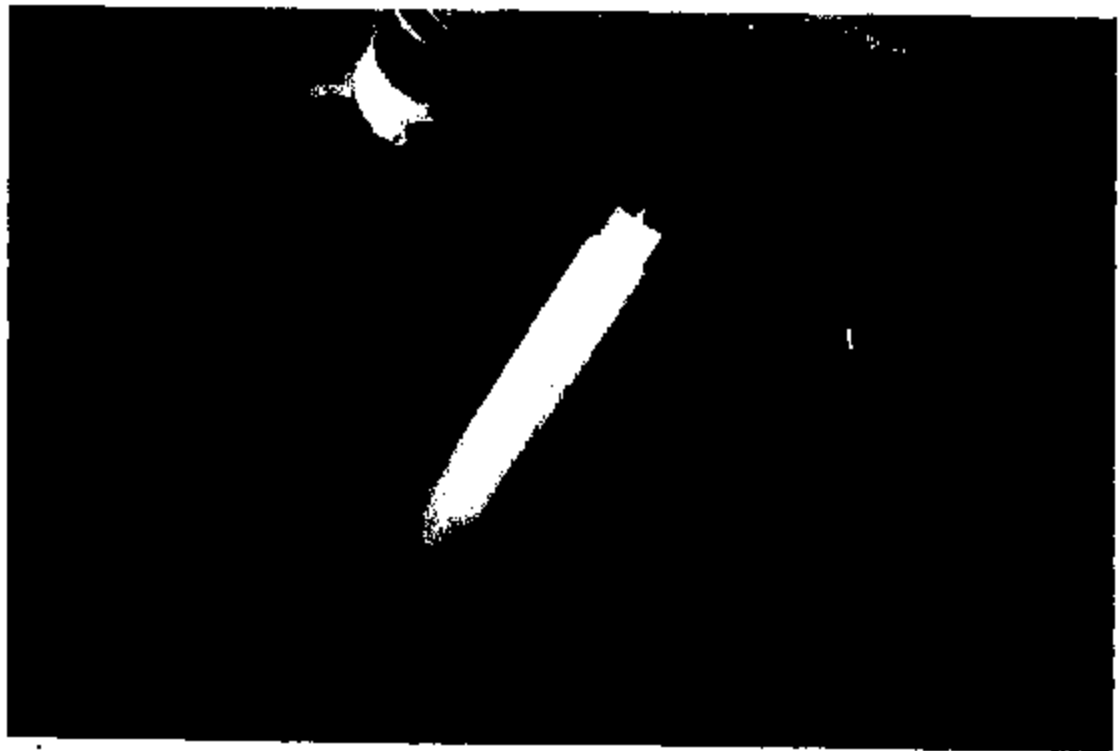












EP82-625 48810



8902-025 45011

11-16-97
3:40

DISTRICT COURT, EL PASO COUNTY, STATE OF COLORADO

Case No. 98 CV 3879, Division 3

COMPLAINT

[REDACTED]

Plaintiff,

v.

FORD MOTOR COMPANY, a Delaware corporation,

Defendant.

Plaintiff, [REDACTED] by and through its attorney, Duane H. Kamins, in support of its cause of action against Defendant Ford Motor Company, states as follows:

I. PARTIES

- 1. Plaintiff is a Colorado corporation, having its principal place of business located in the County of El Paso, State of Colorado.
- 2. Upon information and belief, Defendant Ford Motor Company is a Delaware corporation, authorized to do business in the State of Colorado.

II. JURISDICTION AND VENUE

- 3. Plaintiff incorporates herein and adopts by reference the allegations contained in paragraphs 1 through 2 above.
- 4. The incident which is the subject matter of the within action occurred in the County of El Paso, State of Colorado.
- 5. This Court has jurisdiction over Defendant Ford Motor Company pursuant to the provisions of C.R.S. Section 13-1-124, 1973 (as amended).

III. GENERAL ALLEGATIONS

- 6. Plaintiff incorporates herein and adopts by reference the allegations contained in paragraphs 1 through 5 above.

8002-628 48812

7. Plaintiff operates a fleet of taxicabs in Colorado Springs, Colorado.

8. At the time of the incident which is the subject matter of this action, the majority of Plaintiff's taxicab fleet was comprised of 1993 and 1994 Ford Crown Victorias.

9. On or about October 25, 1997, Plaintiff's 1994 Ford Crown Victoria, VIN #2FALP71W1RX155617 (the "Vehicle"), was destroyed by fire.

10. The fire was the result of negligent design on the part of Defendant.

11. Defendant has had knowledge of the defective design since on or about July 16, 1993.

12. Defendant's negligent design was the direct and proximate cause of the fire and subsequent destruction of the Vehicle.

13. As a result of the fire, Plaintiff has sustained substantial and extensive damages in an amount to be proven at trial.

14. In an effort to mitigate its damages, Plaintiff has incurred substantial costs in making repairs to its fleet of Ford Crown Victorias to correct the negligent design on the part of Defendant.

FIRST CLAIM FOR RELIEF
Product Liability

15. Plaintiff incorporates herein and adopts by reference the allegations contained in paragraphs 1 through 14 above.

16. At all times mentioned in the complaint, Defendant was engaged in the business of designing, manufacturing, constructing, assembling, and selling automobiles and other motor vehicles and motor vehicles components.

17. Sometime prior to October 25, 1997, Defendant manufactured a 1994 Ford Crown Victoria, VIN #2FALP71W1RX155617 (the "Vehicle"), for ultimate sale to the public.

18. At all times mentioned in this complaint, Defendant so negligently and carelessly designed, manufactured, constructed, assembled, and sold the Vehicle that it was dangerous and unsafe for its intended uses.

19. As a direct and proximate result of Defendant's negligence as set forth above, the Vehicle was destroyed by fire on or about October 25, 1997.

WHEREFORE, Plaintiff prays that judgment enter in its favor and against Defendant in an amount to be determined at trial.

SECOND CLAIM FOR RELIEF
(Breach of Implied Warranty of Merchantability)

20. Plaintiff incorporates herein and adopts by reference the allegations contained in paragraphs 1 through 19 above.

21. At the time Plaintiff purchased the Vehicle, Defendant impliedly warranted that the Vehicle was of merchantable quality and was safe and fit for its intended use.

22. Before and at the time Defendant manufactured the Vehicle, the Vehicle was subject to the implied warranty of merchantability prescribed by the Uniform Commercial Code of the State of Colorado.

23. The Vehicle is subject to the implied warranty of merchantability prescribed by the Uniform Commercial Code of the State of Colorado, because the Defendant knew of the particular uses of the vehicles they manufactured.

24. Defendant breached the implied warranty described above, in that the Vehicle was not of merchantable quality and was not safe and fit for its intended use.

25. As a direct and proximate result of the breach of implied warranty described above, the Vehicle was destroyed by fire on or about October 25, 1997.

WHEREFORE, Plaintiff prays that judgment enter in its favor and against Defendant in an amount to be determined at trial.

THIRD CLAIM FOR RELIEF
(Deceptive Trade)

26. Plaintiff incorporates herein and adopts by reference the allegations contained in paragraphs 1 through 25 above.

27. Defendant's acts as hereinabove mentioned constitute deceptive trade practices as defined in C.R.S. Section 6-1-105, 1973 (as amended).

28. Upon information and belief, the actions of Defendant are in violation of numerous provisions of the Colorado Consumer Protection Act (the "Act").

29. Pursuant to C.R.S. Section 6-1-112, 1973 (as amended), Defendant is liable to the general fund of the State of Colorado for a civil penalty not to exceed two thousand dollars for each violation of the Act.

30. Pursuant to C.R.S. Section 6-1-113, 1973 (as amended), Defendant is liable to Plaintiff for an amount equal to three times the amount of actual damages sustained.

31. Pursuant to C.R.S. Section 6-1-113, 1973 (as amended), Defendant is liable to Plaintiff for its costs and attorney fees.

FOURTH CLAIM FOR RELIEF
(Fraud and Deceit)

32. Plaintiff incorporates herein and adopts by reference the allegations contained in paragraphs 1 through 31 above.

33. At all times mentioned in the complaint, Defendant was engaged in the business of designing, manufacturing, constructing, assembling, and selling automobiles and other motor vehicles and motor vehicles components.

34. At all times mentioned in this action, Defendant distributed its products, including but not limited to the Vehicle, to various dealerships and other entities for sale of its products to the general public throughout the United States, including the State of Colorado.

35. Plaintiff is a member of the general public for whose use as an ultimate consumer the Vehicle was distributed by Defendant.

36. Defendant, acting through its officers, agents, servants, representatives, or employees, represented by implication or otherwise, through advertising to the general public, including this Plaintiff, that the vehicles it manufactured, including but not limited to the Vehicle, was safe when used for its intended use.

37. Those representations were reiterated and disseminated by Defendant's officers, agents, servants, representatives, or employees acting within the course and scope of their employment for merchandising and marketing the Vehicle.

38. Those representations by Defendant, acting through its officers, agents, servants, representatives, or employees, were made with the intent that the general public, including this Plaintiff, would rely on them, and made with knowledge of the falsity of those representations, or with reckless disregard of the truth of them.


39. In reliance on the truth of those representations, Plaintiff purchased the Vehicle and used the vehicle in the manner and for the purpose intended, as advertised by Defendant. However, the Defendant's representations as to the safety of the Vehicle were false and fraudulent, and the Vehicle was in fact dangerous in that the design of the fuel system caused the Vehicle to be destroyed by fire.

40. As a direct and proximate result of the Defendant's fraud and deceit, Plaintiff has incurred substantial damages.

41. As a direct and proximate result of the Defendant's fraud and deceit, Plaintiff is entitled to recover punitive damages from Defendant in an amount to be determined at trial.

WHEREFORE, Plaintiff having alleged in this Complaint against Defendant, respectfully requests that this Court enter Judgment in its favor and against Defendant, Ford Motor Company, in an amount to be determined at trial, treble damages, punitive damages, plus interest at the statutory rate from the date of filing heretof, plus costs, attorney's fees, and any and all other relief the Court deems proper.

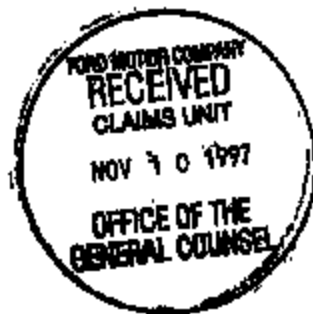
Respectfully submitted,


Duane H. Kamins, #11892
538 Garden of the Gods Rd.
Suite 200
Colorado Springs, CO 80915
Tel: (719) 548-1808
Fax: (719) 548-1744

ATTORNEY FOR PLAINTIFF

DUANE H. KAMINS
ATTORNEY AT LAW

7000 MARTIN LUTHER KING BLVD.
DENVER, CO 80202
TELEPHONE: (303) 581-6666
FAC: (303) 581-6662



November 7, 1997

Ford Motor Company
Consumer Affairs
300 Renaissance Center
P.O. Box 43358
Detroit, MI 48243

Re: Fire - 1994 Ford Crown Victoria
VIN #2FALP71W1RX155617

To Whom It May Concern:

I represent [redacted] of Colorado Springs. My client operates a fleet of Ford Crown Victorias in Colorado Springs, Colorado. On or about October 25, 1997, [redacted] caught fire and was destroyed.

Based upon similarities between this fire and numerous fires encountered by my former client, Greater Colorado Springs Transportation Company, d/b/a Yellow Cab Company of Colorado Springs, in 1993, [redacted] retained the same investigator to determine the cause of the fire. The investigator has concluded that as was the case in 1993, the fire is the result of negligent design. Furthermore, the investigator has advised my client to take immediate remedial action with respect to the remainder of its fleet, as his inspection revealed the likelihood of additional fires.

[redacted] believes Ford is liable for the damages incurred as a result of this fire and the cost of the remedial repairs described above.

I look forward to your immediate reply.

Very truly yours,


Duane H. Kamins

DNH:ak

cc: Mr. Harold Keyes (Sr. Claims Rep. - Ford Motor Company)

1992-825 46617



RAMPART INVESTIGATIONS

1705 S. 8th St., Suite 201C
Colorado Springs, CO 80906
(719) 536-2233
FAX (719) 536-1629
(800) 555-0588

TO:

[REDACTED]
Colorado Springs, CO [REDACTED]

SUBJECT:

OUR FILE #: 97-4336

DATE OF LOSS: October 24/25, 1997

FROM: Rampart Investigations
1705 S. 8th Street, Suite 201C
Colorado Springs, CO 80906

RE: Preliminary Report a Cause & Origin Investigation
into a fire occurring in [REDACTED]
unit number 441 occurring on October 24/25, 1997
resulting in moderate to heavy fire damage to the
engine compartment and light to moderate damage to
the dash area within the passenger compartment.

**THIS REPORT FURNISHED AS PRIVILEGED AND CONFIDENTIAL TO ADDRESSEE.
RELEASE TO ANY OTHER COMPANY, CONCERN OR INDIVIDUAL IS SOLELY THE
RESPONSIBILITY OF ADDRESSEE.**

10/29/97

1 of 7

97-4336pr

Office In: Englewood, CO
(303) 798-7507

Del Norte, CO
(719) 537-8533

Las Vegas, NV
(702) 466-2875

Layton, UT
(801) 844-4008

8882-825 48018

CONTENTS OF REPORT

- 1. Summary, see Page 3
- 2. Additional Scene Information, see Page 4
- 3. Origin of Fire, see Page 6
- 4. Cause of Fire, see Page 6
- 5. Undeveloped Leads, see Page 7
- 6. Addenda

10/29/97

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97-4336pr

ENC2-825 4818

INVESTIGATIVE REPORT

DATE: October 29, 1997
SUBJECT: [REDACTED] **DATE OF LOSS:** October 24/25, 1997
TYPE: Preliminary Report
REFER TO: All subsequent Interim Reports, photographs and Photograph Summary
ADDENDA: Diagram
FROM: Robert H. Buffington
Rampart Investigations
1705 S. 8th Street, Suite 201C
Colorado Springs, CO 80906
(719) 636-2233

SUMMARY

Rampart Investigations was assigned by Mr. Duane Kanins to investigate a vehicle fire in [REDACTED] unit number 441 which occurred on October 24/25, 1997 while the vehicle was in service and being used. The fire caused moderate to heavy fire damage to the engine compartment and light to moderate fire damage to the dash area and passenger compartment of the four door 1994 Crown Victoria vehicle.

The cause and origin investigation revealed that the fire occurred as a result of the separation of either the incoming fuel line or vapor recovery line on the driver's side of the engine compartment at a point where these two incoming lines are bridged by a hardened plastic or shrink wrap plastic hose and then protected by a sliding rubber hose.

Subrogation potential does exist in this matter and its potential will continue to be developed.

See attachment diagram for recommendations to prevent this incident from recurring in other like and similar vehicles.

Forthcoming in a subsequent Interim Report will be the photographs and Photograph Summary of those pictures taken during the scene examination.

DETAILED INVESTIGATIVE REPORT

ADDITIONAL SCENE INFORMATION

The time is approximately 1:30 pm on Wednesday, October 29, 1997, we are at [REDACTED] in Colorado Springs at the [REDACTED] facility.

- This vehicle damage in regard to this incident is apparently a 1994 Crown Victoria Ford, [REDACTED] unit number 441, bearing Colorado Passenger [REDACTED] validation sticker expiring September of '97, Validation Sticker number [REDACTED]
- The vehicle is fire damaged in the driver's side of the engine compartment to the greatest degree and minorily the fire has penetrated the windshield and dash area into the passenger compartment.
- The greatest amount of fire damage is centered at a point where the incoming fuel line and the vapor return line, which are alloy metal, are bridged over to the fuel injection manifold by two pieces of hard plastic hose which are not clamped but are forced on and then shrunk to the fittings at the opposing ends.
- These hard plastic lines are then protected by soft rubber lines which slide over their exterior.
- This protective line is not stationary on the hard plastic line and can move up and down on either the incoming fuel line side or the vapor return side and allows heat generated from the exhaust manifold to cause these hard plastic lines to become brittle and separate.
- This vehicle has an in tank fuel pump developing 40 psi and would continue to supply fuel to the fire until the ignition was turned off and would have the potential of applying further fuel to the fire after the wiring has been exposed to the fire and a short circuit occurring causing the fuel pump to be energized and again bring up the system to approximately 40 psi of pressure.
- The pattern on the hood, the pattern on the fiberglass reinforced valve cover, the pattern on the metal alloy portion of the master cylinder assembly of the brake clearly indicate fuel under pressure coming from this single point of origin.

- There is no evidence of any type of human involvement in the application of a flammable liquid but human involvement may be possible in pulling the fuel line loose or breaking it loose.
- It is clear however that the fire is caused by separation in either the incoming fuel supply line or the outgoing vapor recovery line.
- In examination of [REDACTED] unit 440, investigator photographs and observes that the protective rubber line on this vehicle has slid down as far as it can go exposing the upper portion where the hard line attaches to the vapor recovery fitting at the fuel injection manifold leaving it exposed to the heat and elements allowing it over a period of time to then become brittle. (See Photographs)
- There is evidence of forced entry by a fire department type tool which pried open the hood and evidence that the fire was extinguished by the use of water and there is no evidence of any dry chemical extinguisher being applied to the seat of the fire whatsoever.

10/29/97

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97-4336pr

ENC-025 4522

ORIGIN OF FIRE

Following are the observations and determinations made by the reporting investigator as to the origin of the fire.

- Once the vehicle was uncovered, investigator observed that the fire had clearly originated on the driver's side of the engine compartment as indicated by a large hole melted in the aluminum hood from its underneath side.
- Reporting investigator further observed heavy damage to the fiberglass reinforced rubber valve cover on the driver's side of the engine.
- Investigator observed heavy spray pressure against the metal alloy component of the master brake cylinder housing and observed that clearly fuel under pressure had impinged upon the underneath side of the hood throughout the fire incident.
- Investigator observed that the fire clearly started at this point of origin where this plastic line bridges the incoming fuel line and fuel vapor return line to the metal fittings on the driver's side manifold for the fuel injection system.
- These lines are intended to be flexible so that engine torque and vibration is allowed to occur without causing separation to the line.
- Reporting investigator observed no other identifiable points of origin.

CAUSE OF FIRE

Following are the observations and determinations made by the reporting investigator as to the cause of the fire.

- In the examination of the vehicle and the fire at its point of origin, investigator observed that the only possible cause for the fire would be a separation of either the incoming fuel line or the vapor return line at the point where these lines are bridged by the shrink wrap plastic line from the incoming metal alloy lines to the metal lines of the manifold located on the driver's side bank of cylinders.
- In the examination of an adjoining vehicle, unit number 440, investigator observed that this rubber protective line had slipped down and over the incoming metal alloy line and that the shrink wrapped plastic line was

becoming brittle where it attached to the male nipple on the driver's side manifold for the fuel injection system and is beginning to seep fuel.

- The specific cause for the fire is either that the fuel line became brittle where this plastic line is shrink wrapped to the male nipple on either end of the line which cracked and ruptured causing fuel to spray on the driver's side of the engine compartment or it is also the distinct possibility that it could have been pulled loose by some type of human involvement.

UNDEVELOPED LEADS

Following are the undeveloped leads in this matter ranked in their order of importance.

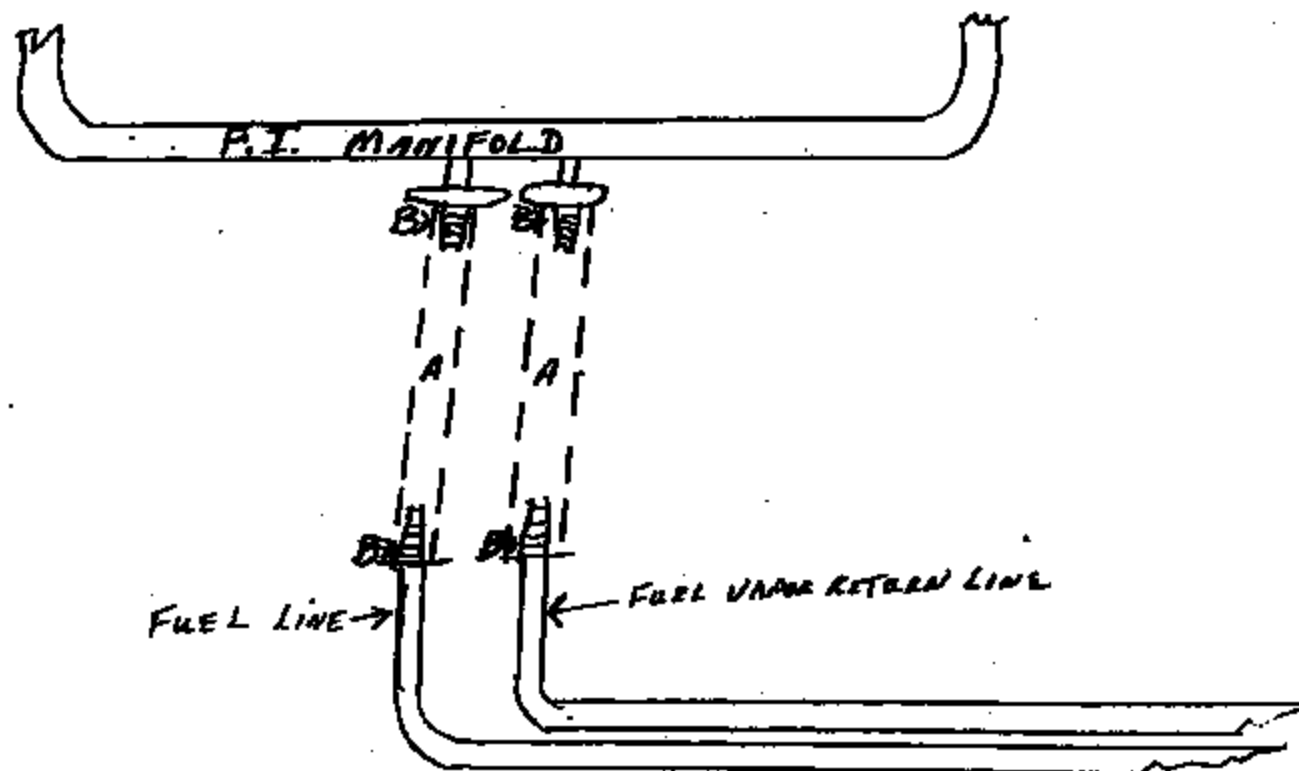
- 1. Complete Interim Report with photographs and Photograph Summary of those pictures taken during scene examination.
- 2. Place this file on an inactive status pending further investigative need or authority by client.

Respectfully submitted,

Robert H. Sufferington
Robert H. Sufferington
Rampart Investigations
1705 E. 8th Street, Suite 201C
Colorado Springs, CO 80906
(719) 636-2233

PREVENTION MAINTENANCE

- A. INSTALL PROPER DIAMETER RUBBER FUEL LINE
- B. INSTALL PROPER WORM DRIVE CLAMPS



97-49356

Drawn by: E Baerwald

NOT TO SCALE

For Descriptive Purposes Only

1/24/97 FHE

NVND510

NAVIS Vehicle Inquiry

01/20/99 13:45:26

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=>
VEHICLE ID: 2FRX155617 (NWTP88888) Vin: 2FALF71N1RX155617 Div: 1 Status: 802
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Order Receipt: 011494 ShipTo Stat: Curr P-Lvl: 416 Sale Date: 033094
Orig Sched: 032894 Rls-To Stat: MO Order Dir: 83 Demo Date:
Inv Prep: 032594 Orig/Int St: Orig Rls Dir: 83000 Deliv Type:
Prod Date: 033094 Curr Int St: Rls Dir P&A: 68088 Sales Prd: 094033
Rls Date: 033094 DirFin Ext: Warr Start: 041594 Cancel Sl:
Memo Consign: P&C Ext: 042594 WarrS-Ind: Sale Status: J
Orig Pltbus: 033094 Advert Ext: -Date- -Dealer-
Curr Pltbus: 033094 Slapan SS#: Shipped: 033194 41G056
T/Name: 9 GSA MILWAUKEE F Curr Stock: 033094 833000
Addr: State: WI 1st-Prior:
City: CUDAHY M/A-Rcpt: 033094 2nd-Prior:
Zip: 53110 Warr-Ins-Ind: 3rd-Prior:
V.O.:1 2 3 4 5 6 7 8
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P71RXY 3 VN28C0348 0033 EA B P44 348.5 C KFL 1 PJ833000 0UBWT
8 8 0 1 2 3 4 5 6
867890123456789012345678901234567890123456789012345678901234567890
6P3 W2PAL1 91M - 122P WP A GS002
F1=Help F2=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

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OGDB118

NVND520

NAVIS Financial Screen

01/20/99 13:45:54

VEHICLE ID: 2PRK155617 (WVTP0000) Vin: 2FALP71W1RK155617 Div: 1 Status: 802

Financial Data-

Orig Totl Inv:	13042.00	A-Plan Price:	.00	Predel Invoice:	.00
Curr Totl Inv:	13042.00	Total Adj:	.00	Sched-A GST:	.00
Base Vehicle:	17090.00	Base Adj:	.00	FOC GST:	.00
Options:	1272.00	Option Adj:	.00	Price Protect:	.00
Base Holdback:	.00	Base Eb Adj:	.00	Chargeback Amt:	.00
Optn Holdback:	.00	Option Eb Adj:	.00	30-Day FP Amt:	.00
Misc Charges:	-5909.50	Gas Amt:	14.50	Floor Plan:	.00
Finance Charge:	.00	Sched-B Amt:	575.00	P&C Charge:	139.16
FOAF/LECA:	.00	Mktg Contrib:	.00	Pre-Dlvry Amt:	.00

Financing Data-

Finance Source:	9000000	O-Warr Start:	041594	Release Date:	033094
Orig Int St-Sw:	N	Co Tag Number:		Transit Time:	
Rat Draft Ind:		Pre-del Date:		Ris Plus Trans:	033094
Floor Fin Date:		Prdlvry S.Code:		Ramp Code:	39
Adv Comm Code:		Lease Code:		Method Shipped:	7
Upfront PP Ind:		Invoice In-Proc:	120898	Memo Cons Low:	

F1=Help F3=Exit F4=Primary Menu F6=Screen #1 F9=Screen #3

0008118

MVNP530

NAVIS Inquiry Screen #3

01/20/99 13:46:06

***>

VEHICLE# XD: 2PRX155617 (WVFFSXXXXX) Vin: 2FALP71WLRK155617 Div: 1 Status: 802

Ordering Name: MTR POOL CAR A

Distr Status: P

Secondary Name:

Last NAVIS St: 033194

Ordering FIN: GS002

Selling FIN:

Distr Stat Dt: 040794

Order-Fin FIN:

Sold-To Fin:

Last Activity: 010499

Orig Order Type: V

Serialized Dte: 012794

Scheduled Dte: 032894

Mexico Status:

Component Data - - - - -

Dr Post/Calib: LSA

Wire Brand: 44

Hub Cntl Lbl: KLA

HEC:

Engine Tag Ctl: 4G808AA

Engine Serial:

Driver Airbag: 1P11062H20154

Passng Airbag: 640612070

Axis: X5

F1=Help F2=Exit F4=Primary Menu F8=Financial Screen F6=Screen #1

OCDB118

1082-025 4828

1+

DEALER 033 000 VIN 2FALP71W1RX155617

UNREGISTERED PRICE ANNUAL

SEARCH ID 8747000009 D. TS. AA VIN: 2FALP71W1RX155617
REQUESTOR: HARTLEY 418150P71 CASE: P.O. BOX 27-325

THE ABOVE INFORMATION REFLECTS THE BEST COPY OF THE RECORDS OF THE POLICE DEPARTMENT OF THE CITY OF PITTSBURGH, PENNSYLVANIA.

SEARCHED INDEXED SERIALIZED FILED

SEARCHED	INDEXED	SERIALIZED	FILED	PCN

SOLD TO [REDACTED] 033000

KANSAS CITY MO [REDACTED] PLT 03/28/94

SHIP TO OTHER THAN ABOVE 41055 Venus Ford of Cudahy, Inc. 03/28/94 63-0348 63 DE

2737 East Layton Avenue Cudahy WI 53110

2FALP71W1RX155617 03/28/94 63-0348 63 DE

REGISTRATION FEE 8.00 TAXI

JAN 22 '99 16:34

PAGE 02

8002-020 45620

CSCN140

VEHICLE DATA

01/27/99 14:58:58

==>

ENTER VIN ==> 2FALP71WIRK155617

NAME ==> AMERICAN CAB COMPANY ZIP ==> 80915

MODEL YR ==>

OWNER NAME :

STREET ADDR :

CITY : COLORADO SPRINGS

N/A YY-MM-DD 97-11-11

ST/PRV: CO CTRY:

ZIP/POSTAL CODE: 80915

N/A SOURCE: M

MODEL YEAR : 94 PLANT: X

SALE YY-MM-DD 94-03-30

BODY STYLE DESC: POLICE INTERCEPTOR

PRODUCTION YY-MM-DD 94-03-30

VEHICLE DESC : 1994 CROWN VICTORIA

	DIVISION	DISTRICT	ZONE	DEALER	FDC CODE	PCSD REGION
SHIP-TO	1	41	E	056	31	41
FACING	1	83	Y	000		
RESPONSIBLE	1	56	Y	201		

CA EMISSION :

ENGINE TAG CODE :

CAMPAIGN COUNTS

NAVIS STATUS : 802

COMPANY CAR IND :

TOTAL CAMPAIGNS : 05

DSO DISTRICT :

FLEET CODE :

OPEN : 03 CLOSED : 02

DSO NUMBER : 0033

FLEET STATUS :

ACTIVE: 05 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F8=CONTINUE SEARCH: F9=G130

OGDB1181

CSCN130
=>

NOTIFICATION RECEIPT HISTORY

01/27/99 14:58:06

REFER CAMPAIGN MER => 94889 VIN => 2FALP71W1RX155617
DEFRCT : ADAPTER PLT. BODY STYLE DESC: POLICE INTERCEPTOR
RESP DEALER : 141056 BEGINNING MAILED DATE: 94-12-22 YY-MM-DD
RELEASE DESC : POSTCARD FOLLOWUP ENDING MAILED DATE : 94-12-22 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : GSA MILWAUKEE FMC INITIALS:
STREET ADDR1 : 6055 S ACE INDUSTRIAL DR
ADDR2 :
CITY : CUDAHY ST/PRV: WI
ZIP/POSTAL CODE: 53110 CTRY:
***** N-A SOURCE: R N-A EFF DATE: 94-08-29 YY-MM-DD *****
RESP DEALER : 141056 BEGINNING MAILED DATE: 94-09-09 YY-MM-DD
RELEASE DESC : NEW ISSUE TOTAL ENDING MAILED DATE : 94-09-09 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : GSA MILWAUKEE FMC INITIALS:
STREET ADDR1 : 6055 ACE INDUSTRI
ADDR2 :
CITY : CUDAHY ST/PRV: WI
ZIP/POSTAL CODE: 53110 CTRY:
N-A SOURCE: N N-A EFF DATE: 94-03-30 YY-MM-DD
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
1048-LAST PAGE OGD81181

0002-025 48032

CSCN150

CAMPAIGN VEHICLE INFORMATION

01/27/99 14:58:13

ENTER CAMPAIGN NUMBER==> 95825 VIN==> 2FALP71W1RX155617 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: BEEHIVE BRKT BODY STYLE: POLICE INTERCEPTOR

NEW STATUS CODE: _____ TYPE CODE: _____
REPAIR INFORMATION: _____
REPAIR DATE: _____ DEALER P/A: _____
MICRO REP: _____ CLAIM NUM: _____
DELETE REASON: _____

CAMP DIV : 6
SUPP CODE :
KIT CODE : AA
OASIS DATE : 95-10-25
VENDOR N/A INFORMATION:

RESP DEALER INFORMATION: NEW: _____ IND: MATCH CODE: 1
CURRENT: 1 56 201 ASSIGNED: 97-11-12 SOURCE: FX EXTRACT DATE: 97-02-28

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

CODE	DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL	SRC
C	COMPLETE	96-01-22	B	96-01-04	06110	808934	WGBQF6A	AC	
M	RELEASED FOR MAILING	95-10-25							
H	AWAITING MAILING	95-10-04							

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037-NO MORE DATA TO DISPLAY

OGDB1181

CSCN130

NOTIFICATION RECEIPT HISTORY

01/27/99 14:58:17

ENTER CAMPAIGN REF ==> 95825 VIN ==> 2FALP71W1RX155617
 DEFECT : BEEHIVE BERT BODY STYLE DESC: POLICE INTERCEPTOR
 RESP DEALER : 141056 BEGINNING MAILED DATE: 95-11-22 YY-MM-DD
 RELEASE DESC : NEW ISSUE TOTAL ENDING MAILED DATE : 95-11-22 YY-MM-DD
 CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
 LAST NAME : GSA MILWAUKEE PNC INITIALS:
 STREET ADDR1 : 6055 S ACE INDUSTRIAL DR
 ADDR2 : ST/PRV: WI
 CITY : CUDARY CTRY:
 ZIP/POSTAL CODE: 53110 N-A SOURCE: R N-A EFF DATE: 94-08-29 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
 RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
 CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
 LAST NAME : INITIALS:
 STREET ADDR1 :
 ADDR2 : ST/PRV:
 CITY : CTRY:
 ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD

F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
 I048-LAST PAGE OGD81181

C8CN150
=>

CAMPAIGN VEHICLE INFORMATION

01/27/99 14:58:22

ENTER CAMPAIGN NUMBER=> 96B86 VIN=> 2FALP71W1K155617 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: OIL COOLER BODY STYLE: POLICE INTERCEPTOR
NEW STATUS CODE: _ CAMP DIV : 6
REPAIR INFORMATION: TYPE CODE: _ SUPP CODE :
REPAIR DATE: _ DEALER P/A: _ KIT CODE : AA
MICRO REP: _ CLAIM NUM: _ OASIS DATE : 96-05-20
DELETE REASON: _ VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: _ _ _ IND: MATCH CODE: 1

CURRENT: 1 56 201 ASSIGNED: 97-11-12 SOURCE: PX EXTRACT DATE: 97-02-28

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

CODE	DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL	SRC
U	UNDELIVERABLE	98-03-04	D				0190040		
E	CAMP/PROG EXPIRED	97-05-01	E	97-05-01			EXPIRED		OL
M	RELEASED FOR MAILING	96-05-20							
H	AWAITING MAILING	96-03-11							

DELETE REASON:

F1-INQUIRY F2-Q140 F3-EXIT F5-Q130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
F12-NO MORE DATA TO DISPLAY

OGDR1181

CSCH130

NOTIFICATION RECIPIENT HISTORY

01/27/99 14:58:26

ENTER CAMPAIGN NBR ==> 96886 VIN ==> 2FALP71WRX155617
 DEFECT : OIL COOLER BODY STYLE DESC: POLICE INTERCEPTOR
 RESP DEALER : 181000 BEGINNING MAILED DATE: YY-MM-DD
 RELEASE DESC : DESTROYED-NOT MAILED ENDING MAILED DATE : YY-MM-DD
 CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
 LAST NAME : SEE MICROFILM FOR NOTIFICATION INFORMATION INITIALS:
 STREET ADDR1 :
 ADDR2 : ST/PRV:
 CITY : CTRY:
 ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD

RESP DEALER : 141056 BEGINNING MAILED DATE: 96-06-12 YY-MM-DD
 RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 96-06-12 YY-MM-DD
 CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
 LAST NAME : GSA MILWAUKEE FMC INITIALS:
 STREET ADDR1 : 6055 S ACE INDUSTRIAL DR
 ADDR2 : ST/PRV: WI
 CITY : CUDAHY CTRY:

ZIP/POSTAL CODE: 53110 N-A SOURCE: R N-A EFF DATE: 94-08-29 YY-MM-DD
 F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
 1048-LAST PAGE OGD81181

8002-025 4838

CSCM150

CAMPAIGN VEHICLE INFORMATION

01/27/99 14:58:30

ENTER CAMPAIGN NUMBER=> 96L12 VIN=> 2FALP71W1RX155617 TYPE OF SEARCH: A
 MODEL YEAR: 94 DEFECT: PASS AIR BAG BODY STYLE: POLICE INTERCEPTOR
 NEW STATUS CODE: _____ CAMP DIV : 6
 REPAIR INFORMATION: TYPE CODE: _____ SUPP CODE :
 REPAIR DATE: _____ DEALER P/A: _____ KIT CODE : BV
 MICRO REF: _____ CLAIM NUM: _____ OASIS DATE :
 DELETE REASON: _____ VENDOR N/A INFORMATION:
 RSP DEALER INFORMATION: NEW: _____ IND: MATCH CODE: 1
 CURRENT: 1 56 201 ASSIGNED: 97-11-12 SOURCE: PX EXTRACT DATE: 97-02-28
 ***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

CODE	DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL	SRC
U	UNDELIVERABLE	98-03-04	D						
F	FORCED COMPLETION	98-01-22	B	98-01-22	AUTOC				OL
M	RELEASED FOR MAILING	97-02-10							
H	AWAITING MAILING	96-11-24							

DELETE REASON:
 F1=INQUIRY F2=Q140 F3=EXIT F5=Q130 F7=FIRST F8=NEXT F9=MORE STATUS
 F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)
 I037=NO MORE DATA TO DISPLAY OGDB1181

CSCW130
==>

NOTIFICATION RECEIPT HISTORY

01/27/99 14:58:34

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 2FALP71W1RX155617

DEFECT : PASS AIR BAG BODY STYLE DESC: POLICE INTERCEPTOR

RESP DEALER : 181000 BEGINNING MAILED DATE: YY-MM-DD

RELEASE DESC : DESTROYED-NOT MAILED ENDING MAILED DATE : YY-MM-DD

CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:

LAST NAME : SEE MICROFILM FOR NOTIFICATION INFORMATION INITIALS:

STREET ADDR1 :
ADDR2 : ST/PRV:

CITY : CTRY:

RIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD

RESP DEALER : 156201 BEGINNING MAILED DATE: 97-03-04 YY-MM-DD

RELEASE DESC : MI PART KIT CODE ENDING MAILED DATE : 97-03-12 YY-MM-DD

CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:

LAST NAME : [REDACTED] INITIALS:

STREET ADDR1 : [REDACTED]
ADDR2 : ST/PRV: CO

CITY : COLORADO SPRINGS CTRY:

RIP/POSTAL CODE: 80915 N-A SOURCE: P N-A EFF DATE: 96-09-06 YY-MM-DD

F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140

I040-LAST PAGE OGD81181

CSCN150

CAMPAIGN VEHICLE INFORMATION

01/27/99 14:58:41

ENTER CAMPAIGN NUMBER==> 97863 VIN==> 2FALP71WLRX155617 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: HOOD STRIKER BODY STYLE: POLICE INTERCEPTOR

NEW STATUS CODE: _
REPAIR INFORMATION: TYPE CODE: _
REPAIR DATE: _ DEALER P/A: _
MICRO REF: _ CLAIM NUM: _

CAMP DIV : 6
SUPP CODE :
KIT CODE : AA
OBSIS DATE : 97-03-20

DELETE REASON: _
RHSR DEALER INFORMATION: NEW: _ _ _ _
IND: MATCH CODE: 1

CURRENT: 1 56 201 ASSIGNED: 97-11-12 SOURCE: FX EXTRACT DATE: 97-02-28

***** STATUS INFORMATION; ***** ***** REPAIR INFORMATION; *****

CODE	DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL	SRC
U	UNDELIVERABLE	98-03-04	D				0190040		
M	RELEASED FOR MAILING	98-01-08							
M	RELEASED FOR MAILING	97-06-06							
M	RELEASED FOR MAILING	97-03-20							
H	AWAITING MAILING	97-02-12							

DELETE REASON:
F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037=NO MORE DATA TO DISPLAY

OGDB1181

CSCM130

NOTIFICATION RECEIPT HISTORY

01/27/99 14:58:45

==>

ENTER CAMPAIGN NBR ==> 97863 VIN ==> 2FALP71W1RX155617
 DEFECT : HOOD STRIKER BODY STYLE DESC: POLICE INTERCEPTOR
 RESP DEALER : BEGINNING MAILED DATE: 98-01-08 YY-MM-DD
 RELEASE DESC : OSU FOLLOW UP MAILED ENDING MAILED DATE : 98-01-08 YY-MM-DD
 CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
 LAST NAME : INITIALS:
 STREET ADDR1 :
 ADDR2 : ST/PRV: CO
 CITY : COLORADO SPRINGS CTRY:
 ZIP/POSTAL CODE: N-A SOURCE: N N-A EFF DATE: 97-11-11 YY-MM-DD

RESP DEALER : 156201 BEGINNING MAILED DATE: 97-06-12 YY-MM-DD
 RELEASE DESC : POSTCARD FOLLOWUP ENDING MAILED DATE : 97-06-12 YY-MM-DD
 CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
 LAST NAME : INITIALS:
 STREET ADDR1 :
 ADDR2 : ST/PRV: CO
 CITY : COLORADO SPRINGS CTRY:

ZIP/POSTAL CODE: 80915 N-A SOURCE: P N-A EFF DATE: 96-09-06 YY-MM-DD
 F1=INQUIRY F3=EXIT F4=QUIT F5=Q150 F7=FIRST PAGE F8=NEXT PAGE F9=Q140
 I032=PRESS F8 FOR MORE DATA OGD81181

CSCN130
==>

NOTIFICATION RECIPIENT HISTORY

01/27/99 14:58:49

METER CAMPAIGN NBR ==> 97863 VIN ==> 2FALP71W1RX155617
DEFPCT : HOOD STRIKER BODY STYLE DESC: POLICE INTERCEPTOR
RHPF DEALER : 156201 BEGINNING MAILED DATE: 97-04-24 YY-MM-DD
RELEASE DESC : NEW ISSUE TOTAL ENDING MAILED DATE : 97-04-24 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV: CO
CITY : COLORADO SPRINGS CTRY:
ZIP/POSTAL CODE: N-A SOURCE: P N-A EFF DATE: 96-09-06 YY-MM-DD

RHPF DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 : ST/PRV:
CITY : CTRY:
ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1-INQUIRY F3-EXIT F4-QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9-G140
I048-LAST PAGE OGD81181

CSCN150

CAMPAIGN VEHICLE INFORMATION

01/27/99 14:58:54

ENTER CAMPAIGN NUMBER==> 97863 VIN==> 2FALP71W1RX155617 TYPE OF SEARCH: A
MODEL YEAR: DEFECT: BODY STYLE:

NEW STATUS CODE: _
REPAIR INFORMATION: TYPE CODE: _
REPAIR DATE: _ DEALER P/A: _
MICRO REF: _ CLAIM NUM: _
DELETE REASON: _
KEEP DEALER INFORMATION: NEW: _ _ _
CURRENT: ASSIGNED: SOURCE: EXTRACT DATE: _
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

DELETE REASON:
F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
#807-END OF CAMPAIGNS FOR VEHICLE - CURRENT AND HISTORY DATABASES OGD81181

CSCN150

CAMPAIGN VEHICLE INFORMATION

01/27/99 14:58:00

ENTER CAMPAIGN NUMBER=> 94889 VIN=> 2FALP71WIK155617 TYPE OF SEARCH: A
 MODEL YEAR: 94 DEFECT: ADAPTER FLT. BODY STYLE: POLICE INTERCEPTOR.
 NEW STATUS CODE: _ CAMP DIV : 6
 REPAIR INFORMATION: TYPE CODE: _ SUPP CODE :
 REPAIR DATE: _ DEALER P/A: _ KIT CODE : AA
 MICRO REF: _ CLAIM NUM: _ OASIS DATE : 94-08-12
 DELETE REASON: _ VENDOR N/A INFORMATION:
 RBSF DEALER INFORMATION: NEW: _ IND: MATCH CODE: 1
 CURRENT: 1 56 201 ASSIGNED: 97-11-12 SOURCE: PT EXTRACT DATE: 97-02-28

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

CODE	DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL	SRC
C	COMPLETE	95-02-03	B	95-01-17	06110	775595	EP2580		AC
M	RELEASED FOR MAILING	94-12-06							
M	RELEASED FOR MAILING	94-08-17							
R	READY TO RELEASE	94-08-11							

DELETE REASON:
 F1=INQUIRY F2=Q140 F3=EXIT F5=Q130 F7=FIRST F8=NEXT F9=MORE STATUS
 F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)
 I037=NO MORE DATA TO DISPLAY

OGDB1181

002-225 0043

Claim Detail Report

Model Year = 1994; Claim Key = 13214416

Vehicle Information

Model Year: 1994
 Market Derived: C/F - FORD DIVISION DERIVATIVE
 Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE
 Version/Series: C/AB-BASE VERSION
 Drive Type: C/B-2 WHL L/H REAR DRIVE
 Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-99]
 Warranty Start Date: 30-MAR-94
 Production Date: 30-MAR-94
 VIN: 2FALP71W1RX155617

Claim Information

Document Number: 80893401
 Repair Date: 04-JAN-96
 Distance: 69236
 TIS: 22

Dealer Information:

Dealer Name: LANGLADE MOTORS INC
 Dealer Code: 06110 - *
 Address: *
 City: ANTIGO
 State: WI Zip Code: 54409
 Country: USA Region Code: NA
 Phone: (*)

Expense Information

Customer Paid Amount: 0
 Deductible Amount: 0
 Dealer Paid Amount: 0
 Labor Cost: 238.66
 Misc. Expense Amount: 4.19
 Part Markup Amount:
 Material Cost: 20.52
 Total Cost Gross: 271.58

Cust. Concern Code: * -

Condition Code: * -

Technician Comment:

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

Labor Op Code	Labor Op Description	Labor Op Cost
95S24F	REPLACE	238.66

Cancel Flag	Part Number	Part Description	Part Extended
Flag	PREF BASE SUFF	Description	CFSC Quality Amount
N	F1AZ 3Z029 KT	KIT FRONT SUSPENS NANANA	2 20.52

Any comments? You can contact

Claim Detail Report

Model Year = 1994; Claim Key = 9523596

Vehicle Information

Model Year: 1994
 Market Derived: C/F - FORD DIVISION DERIVATIVE
 Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE
 Version/Series: C/AB-BASE VERSION
 Drive Type: C/B-2 WHL L/H REAR DRIVE
 Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-99]
 Warranty Start Date: 30-MAR-94
 Production Date: 30-MAR-94
 VIN: 2FALP71W1RX155617

Claim Information

Document Number: 18010301
 Repair Date: 12-MAY-95
 Distance: 37641
 TIS: 14

Dealer Information:

Dealer Name: CLINTONVILLE MOTORS INC
 Dealer Code: 06139 - *
 Address: 27 W 12TH ST
 City: CLINTONVILLE
 State: WI Zip Code: 54929
 Country: USA Region Code: NA
 Phone: (715)315-3154

Expense Information

Customer Paid Amount: 0
 Deductible Amount: 0
 Dealer Paid Amount: 0
 Labor Cost: 13.64
 Misc. Expense Amount: 0
 Part Markup Amount:
 Material Cost: 38.08
 Total Cost Gross: 66.95

Cust. Concern Code: S25 - SEAT BELT COIL/UNCOIL TROUBLES
 Condition Code: 41 - STICKS/BINDS/GRABS
 Technician Comment: REPLACE SEAT BELT ASSY>
 Customer Comment: SEAT BELT DOES NOT RETRACT>

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
61172A	SEATBELT ASSEMBLY-FRONT REPLACE	13.64

<u>Quant</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part Extended</u>		
<u>Flag</u>	<u>FREE</u>	<u>BASE</u>	<u>SUFF</u>		
<u>Description</u>	<u>CPSC</u>	<u>Quality</u>	<u>Amount</u>		
Y	F5AZ 54611B09	C	S/BELT FRT/SEAT RETR 012001	1	38.08

Any comments? You can contact

CUSTOMIZED CLAIMS LIST

Cutoff Date : 31 Jan 1989

Print Date : 08 Feb 1989
Print Time : 8.43

Distance Reported In: Miles
Currency Reported In: USD

Date Reported In: DD-MM-YY

Report ID : 12430276
Page : 2

Model Year : 1984

CLAIM_KEY:

DOCUMENT_NUM:

TRANS_REF_NUM:

CLAIM_KEY	DOCUMENT_NUM	TRANS_REF_NUM
		V201511
		A000341
		BY10001
		Z100001
		0001001
		W000001

Total Number of Repairs for Model Year 1984 = 6

END OF REPORT

0002-023 48048

Total Number of Repairs to this point = 6

Claim Detail Report

Model Year = 1994; Claim Key = 4606214

Vehicle Information

Model Year: 1994
 Market Derived: C/F - FORD DIVISION DERIVATIVE
 Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE
 Version/Series: C/AB-BASE VERSION
 Drive Type: C/B-2 WHL L/H REAR DRIVE
 Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-99]
 Warranty Start Date: 30-MAR-94
 Production Date: 30-MAR-94
 VIN: 2FALP71W1RX155617

Claim Information

Document Number: 033971
 Repair Date: 19-JUL-94
 Distance: 9041
 TIS: 4

Dealer Information:

Dealer Name: LANGLADE MOTORS INC
 Dealer Code: 06110 - *
 Address: *
 City: ANTIGO
 State: WI Zip Code: 54409
 Country: USA Region Code: NA
 Phone: (*)-

Expense Information

Customer Paid Amount: 0
 Deductible Amount: 0
 Dealer Paid Amount: 0
 Labor Cost: 121.47
 Misc. Expense Amount: 0
 Part Markup Amount:
 Material Cost: 38.93
 Total Cost Gross: 160.4

Cur. Concern Code: H19 - BRAKE-ABS WARNING LIGHT TROUBLES

Condition Code: 33 - LOOSE

Technician Comment: REPLACE ALL BACK PLATE BOLTS

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
2219D	ANTI-LOCK BRAKE SYSTEM DIAGNOSIS	0
2219D2	SENSOR ASSY.- FRONT REPLACE	0
2219D13	PIN POINT TEST DIAGNOSIS	0
M		0

Claim Detail

Causal	Full Part Number	Part	Part	Extended
Flag	PREF BASE SUFF	Description	CPSC	Quality Amount
Y	* 2211 *	PLATE ASY-REAR BRAKE	060202	0 0
N	XY 90 QL	REAR AXLE OIL	NANANA	2 0
N	POVY 2C204 A	SENSOR ANTI LK FRONT	NANANA	1 0
N	* MAT *		060202	1 0

Any comments? You can contact

webmaster@aws-ford.com

Claim Detail Report

Model Year = 1994; Claim Key = 5708652

Vehicle Information

Model Year: 1994
 Market Derived: C/F - FORD DIVISION DERIVATIVE
 Body/Cab Type: C/F - 4 DOOR SEDAN-6 LITE
 Version/Series: C/AB-BASE VERSION
 Drive Type: C/B-2 WHL L/H REAR DRIVE
 Vehicle Line: C/FB-CROWN VIC (BN53/BN114) [92-99]
 Warranty Start Date: 30-MAR-94
 Production Date: 30-MAR-94
 VIN: 2FALP71W1RX155617

Claim Information

Document Number: 163403
 Repair Date: 20-SEP-94
 Distance: 14269
 TIS: 6

Dealer Information:

Dealer Name: LANGLADE MOTORS INC
 Dealer Code: 06110 - *
 Address: *
 City: ANTIGO
 State: WI Zip Code: 54409
 Country: USA Region Code: NA
 Phone: (*)

Expense Information

Customer Paid Amount: 0
 Deductible Amount: 0
 Dealer Paid Amount: 0
 Labor Cost: 56.69
 Misc. Expense Amount: 0
 Part Markup Amount:
 Material Cost: 54.12
 Total Cost Gross: 110.81

Cost Concern Code: N11 - UNUSUAL ENGINE NOISE AT IDLE

Condition Code: 28 - OPEN CIRCUIT

Technician Comment: REPLACE IAC VALVE MUFFLER AND GASKET NEC TO CONTACT HOTLINE

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

M1 0

Cancel	Full Part Number	Part	Part Extended
Flag	FREE BASK SUFF	Description	CPSC Qty Amount
Y	F2AZ 9F715 A	VALVE-AIR BYPASS	030001 1 0
N	F5AZ 9H308 A	TUBE ASSY AIR VALVE	030001 1 0
N	B5TZ 9P670 A	GSKT AIR B/PASS VLVE	030402 1 0

Claim Detail Report

Model Year = 1994; Claim Key = 7902254

Vehicle Information

Model Year: 1994
 Market Derived: C/F - FORD DIVISION DERIVATIVE
 Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE
 Version/Series: C/AB-BASE VERSION
 Drive Type: C/B-2 WHL L/H REAR DRIVE
 Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-99]
 Warranty Start Date: 30-MAR-94
 Production Date: 30-MAR-94
 VIN: 2FALP71W1RX155617

Claim Information

Document Number: 775494
 Repair Date: 17-JAN-95
 Distance: 27019
 TIS: 10

Dealer Information:

Dealer Name: LANGLADE MOTORS INC
 Dealer Code: 06110 - *
 Address: *
 City: ANTIGO
 State: WI Zip Code: 54409
 Country: USA Region Code: NA
 Phone: (*)

Expense Information

Customer Paid Amount: 0
 Deductible Amount: 0
 Dealer Paid Amount: 0
 Labor Cost: 0
 Misc. Expense Amount: 0
 Part Markup Amount:
 Material Cost: 15.09
 Total Cost Gross: 15.09

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: 02 - BENT/BUCKLED/KINKED

Technician Comment: PARTS NEEDED TO COMPLETE RECALL

Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

Count	Full Part Number	Part Description	Part Extended			
Flag	PREF	BASE	SUFF	CPSC	Quantity	Amount
N	F4AZ	19562	B	GASKET A/C COMPRESSOR	NANANA	1 0
N	XY	90	QL	REAR AXLE OIL	NANANA	3 0

Claim Detail Report

Model Year = 1994; Claim Key = 7902255

Vehicle Information

Model Year: 1994
 Market Derived: CF - FORD DIVISION DERIVATIVE
 Body/Cab Type: CFC - 4 DOOR SEDAN-6 LITE
 Version/Series: C/AB-BASE VERSION
 Drive Type: C/B-2 WHL L/H REAR DRIVE
 Vehicle Line: C/PB-CROWN VIC (EN53/EN114) [92-99]
 Warranty Start Date: 30-MAR-94
 Production Date: 30-MAR-94
 VIN: 2FALP71W1RX155617

Claim Information

Document Number: 775595
 Repair Date: 17-JAN-95
 Distance: 27019
 TIS: 10

Dealer Information:

Dealer Name: LANGLADE MOTORS INC
 Dealer Code: 06110 - *
 Address: *
 City: ANTIGO
 State: WI Zip Code: 54409
 Country: USA Region Code: NA
 Phone: (*)-

Expense Information

Customer Paid Amount: 0
 Deductible Amount: 0
 Dealer Paid Amount: 0
 Labor Cost: 60.74
 Misc. Expense Amount: 0
 Part Markup Amount:
 Material Cost: 3.57
 Total Cost Gross: 62.31

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)
 Condition Code: 02 - BENT/BUCKLED/KINKED

Technician Comment:
 Customer Comment:

Labor Op Code Labor Op Description Labor Op Cost

Flag	Part Number	Part Description	CPSC	Part Extended Quality	Extended Amount
N	BSTZ 2248 AR	BOLT RR BRK BACK PLA NANANA		1	1.57

Any comments? You can contact