

EA02-025

10-27-03

**FORD 10/27/03
LETTER TO ODI
ATTACHMENT M
BOOK 1 OF 22
PART A - D
PART B**



FARMERS

Austin Subrogation COE
100 Farmers Club
P.O. Box 149283
Austin, Texas 78714-9283
Telephone: (512) 238-5771
FAX: (512) 238-7560

May 23, 2002

Ford Motor Company
Parklane Towers West, Ste 300
Three Parklane Blvd
Dearborn, MI 48126-2568

FORD MOTOR COMPANY
RECEIVED
CLAIMS UNIT
MAY 28 2002
OFFICE OF THE
GENERAL COUNSEL

RE: Our Insured: [REDACTED]
Policy Number: [REDACTED]
Loss Date: 9/9/2001
Claim Number: [REDACTED]
Amount Owed: \$5,425.17

Dear Ford Motor Company:

Here is the additional information that you requested on your letter dated 02/04/02 in regard to the Ford manufactured vehicle:

1. Attached is a copy of the fire report. I am requesting the arson report for more details on the fire.
2. The mileage on the vehicle at the time of the incident was approximately 78,000.
3. The alleged defective part had not been repaired or replaced
4. All maintenance records were kept in the owner's manual, which was kept in the glove compartment. Our insured said oil changes were done every 3000 miles using Valvoline oil and Motorcraft filters. All tires were purchased at Discount Tire Store on 18th Street in Houston, TX.
5. No after market additions or modifications were made to the vehicle.
6. The vehicle was purchased new from River Oaks Lincoln Mercury on October 30, 1993 with 30 miles.

Please contact me with any additional information you may need. Please send me an acknowledgement letter or call me, so I know you have received this letter.

Sincerely
FIRE INSURANCE EXCHANGE

Robin Butler

Robin Butler
Subrogation Claims Representative

REDACTED

FLIS 05/01/02 ATAI

HFIR INCIDENT SUMMARY

0350 010 16:45:22

PROPERTY SOURCE STATION

FUNCTION (A, C, I) F

REFER TO ARSON ()

LN# 010909109 SUPP 00

DATE: 09/09/01 TIME: 03:21

ADDRESS: [REDACTED]

LN

APT/SUITE:

TYPE OF SITUATION FOUND

TYPE OF ACTION TAKEN

DOLLAR LOSSES

VEHICLE FIRE

EXTINGUISHMENT

SUPP 00: \$ 10,000

OVERALL: \$ 10,000

SUPPLEMENTS:

00-00

APT/SUITE: _____

APT/SUITE: _____

CASUALTIES: FIRE: 00 INJURY, 00 FATALITY

CIVIL: 00 INJURY, 00 FATALITY

HAZMAT: NO

OFF IN CHARGE: 071756 BURLESON

JOE

A ENGINEER/OPERATOR

UNIT: E 062 SPT: D REC. COMP.? (Y/N) Y

IRIT EST. (Y/N)

IRIT UNIT

IRIT PROLL.

NUM FIRE PERSONNEL: 021 MUTUAL AID GIVEN OR RECVD.? (G/R)

HOLD? ARSON RADIO NUMBERS: 765/

FIRE PREV RADIO NUMBER:

DISPATCH DATA: TYPE: SA CAR FIRE

FIRE DISTRICT: 031

DISP ADDR: 06523

LN

APT/SUITE:

SV

KEYMAP: 452K BOX: 11722

EMS INC# 010909109 (A 062)

ALARM LEV: 1 DISP TIME: 03:23 1097: 03:37 (E 011)

TAPOUT: 09/09 03:38 (E 062)

EQUIP: E 062 D 031 E 011 E 030 E 031 E 006 L 030 L 031

HOUSTON FIRE DEPARTMENT
FIRE INCIDENT REPORT

DISTRICT 006 STAT 062 D
WURLESON JOE
ENGINEER/OPERATOR - 71756

LINE

A- INCIDENT NUMBER: 10909109 SUPP: 0 INCIDENT DATE: 09/09/2001 INCIDENT TIME: 03:23
 H- NUMBER OF PERSONNEL: 21 MUTUAL AID: NONE ARSON REPORT 765/ FIRE PREV
 D- ADDRESS: 6521 LINDYANN LN APT/SUITE: CENSUS TRACT: 51704
 B- TYPE OF SITUATION FOUND (13): VEHICLE FIRE TYPE OF ACTION TAKEN (1): EXTINGUISHMENT
 C- FLAED PROPERTY USE (413): 1-FAMILY DWELL/YEAR ROUND IGNITION FACTOR (54): SHORT CIR, GROUND FAULT
 E- OCCUPANTS NAME: [REDACTED] TELEPHONE: [REDACTED]
 F- OWNERS NAME : [REDACTED] TELEPHONE: [REDACTED]
 F- OWNERS ADDRESS: [REDACTED] HOUSTON TX [REDACTED]
 J- COMPLEX (41): DWELLING COMPLEX(1-2 FAM) MOBILE PROPERTY TYPE (11): AUTOMOBILES
 K- AREA OF FIRE ORIGIN (83): ENGINE AREA, RUNNING GEAR EQUIPMENT INVOLVED (66): INTERNAL COMBUST ENGINE
 L- FORM OF HEAT OF IGNITION (24): UNSPECIFIED SHORT CIRCUIT TYPE OF MATERIAL (51): RUBBER
 L- FORM OF MATERIAL (61): ELECTRICAL WIRE METHOD OF EXTINGUISHMENT (5): PRECONNECTED HOSE LINE
 M- LEVEL OF FIRE ORIGIN (1): GRADE LEVEL TO 9 FT ABOVE ESTIMATED DOLLAR LOSS: \$10,000
 NUMBER OF STORIES (): CONSTRUCTION TYPE ():
 Q- EXTENT OF FLAME DAMAGE (): EXTENT OF SMOKE DAMAGE ():
 P- DETECTOR PERFORMANCE (): SPRINKLER PERFORMANCE ():
 Q- MATERIAL GENERATING SMOKE (): AVENUE OF SMOKE TRAVEL ():
 R- FORM MATERIAL GEN MOST SMOKE ():
 S- MOBILE PROPERTY YR: 93 MAKE: LINCOLN MODEL: TOUR CAR LCCP LXF05P SER# 1LALN03M0P4754240
 T- EQUIP INVOLVED YR: MAKE: MODEL: SER#
 UNIT ESTABLISHED T PAYROLL UNIT

COMMENTS:

E-62 ARRIVED ON LOCATION FOUND A CAR AND FRONT PART OF THE GARBAGE ON FIRE WITH HEAT DAMAGE TO THE VAN PARK NEXT TO IT. HOMEOWNER AND HIS NEXT DOOR NEIGHBOR USED GARDEN HOSES TO CONTROL THE FIRE BEFORE OUR ARRIVAL. E-62 EXTINGUISH THE CAR FIRE AND THE FRONT PART OF THE GARBAGE. E-62 CALL FOR A BOX ALARM BECAUSE THE CAR CAUGHT THE GARBAGE ON FIRE. E-62 TAP THE FIRE BUT HOLDING L-38. SEE 765 REPORT FOR MORE INFORMATION ON THIS FIRE.
 REPORT UPDATED BY ARSON 765 PR# 35050 CASE# 011477-Y
 FOR MORE INFO SEE ARSON REPORT
 INFO ENTERED BY ORCL 09/25/01



FARMERS

Austin Subrogation COB
100 Farmers Circle
P.O. Box 148293
Austin, Texas 78714-9293
Telephone: (512) 238-3771
FAX: (512) 238-7000

April 26, 2002

Ford Motor Company
Parklane Towers West, Ste 300
Three Parklane Blvd
Dearborn, MI 48126-2568

RE: Our Insured [REDACTED]
Loss Date: 9/9/2001
Claim Number: [REDACTED]
Amount Owed: \$3,425.17

Dear Shawn Norton:

Please be advised the above captioned loss has been re-assigned to me for handling. Per your letter dated 02/04/2002, here is some of the information you requested in regard to the Ford manufactured vehicle:

1. The date of the incident was 09/09/2001 in Houston, TX.
2. Attached is a recorded statement of our insured describing the incident.
3. I have requested a copy of the fire report.
4. The vehicle was a 1993 Lincoln Town Car VIN# 1LNLM83W6VY746988.
5. I have requested the mileage from our insured.
6. Attached are copies of the photos taken of the damage and vehicle.
7. The alleged defect is a release of electrical energy associated with the 1993 Lincoln Town Car cruise control deactivation switch.
8. Attached is copy of expert report.
9. I have requested the information from our insured on whether the alleged defective part had been repaired or replaced.
10. The present location of the vehicle is at Bayou City Auction Pool, 16602 E. Hardy, Houston, TX 77032 Phone number 281-443-1300, stall number 1040284.
11. I have requested copy of the service history.
12. I have requested information from our insured if any market additions or modifications had been made to vehicle.
13. The engine was not running.
14. The keys were not in the ignition.
15. I have requested information from our insured on whether this was a new or used vehicle and if used, date of purchase, mileage at time of purchase, and from whom vehicle purchased.

I am getting the missing information from our insured and I will forward this information once I received it from our insured.

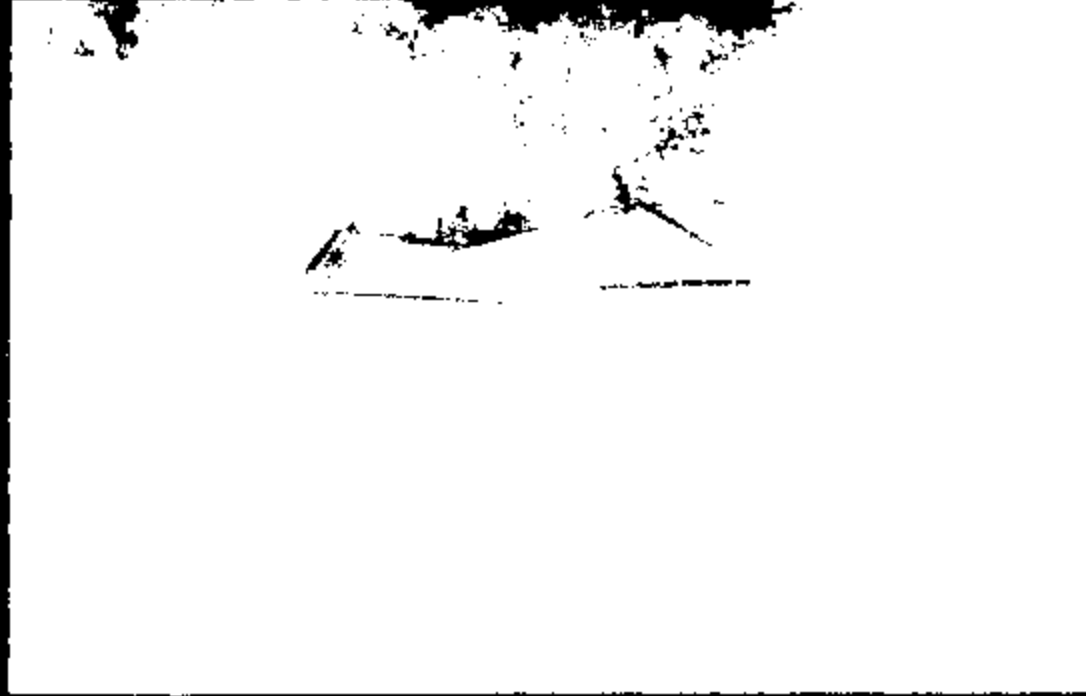
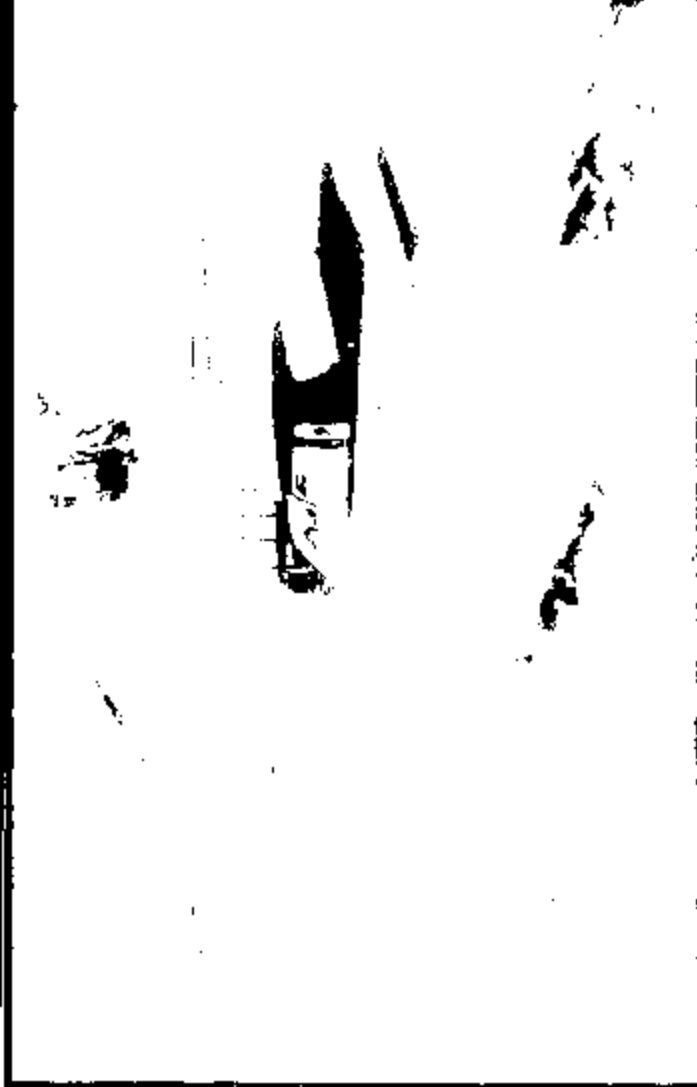
Sincerely
FIRE INSURANCE EXCHANGE

Robin Butler
Robin Butler
Subrogation Claims Representative

REDACTED

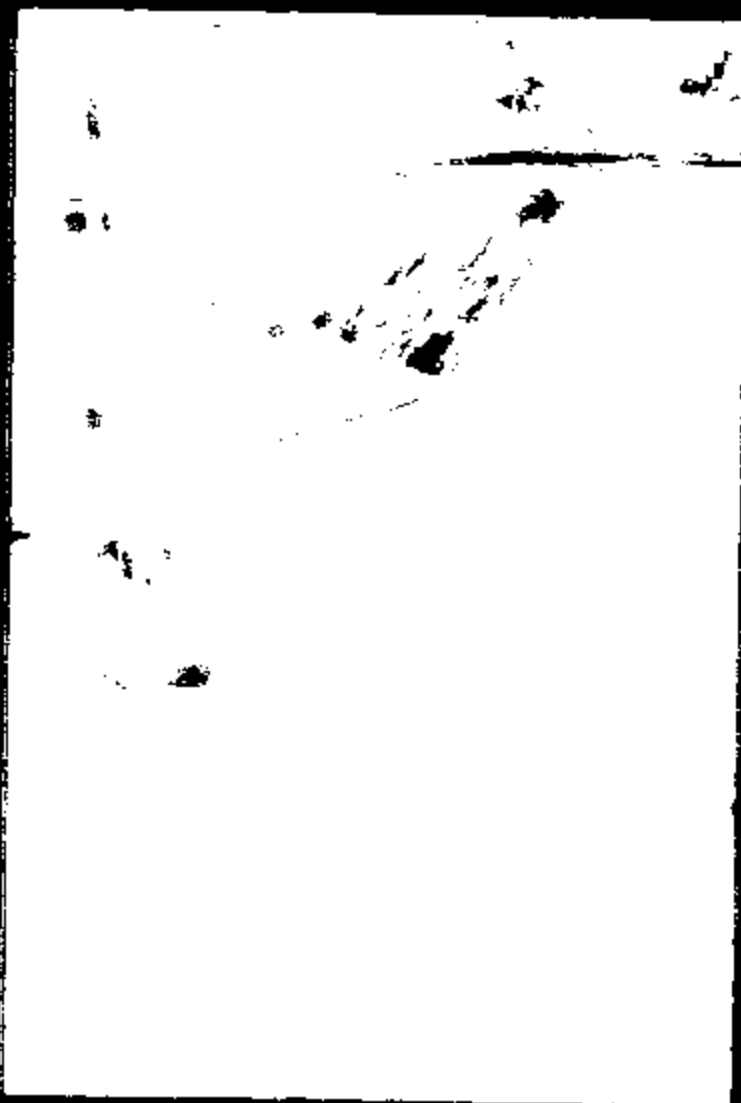


REC-228 14880



ENG-028 13466







Insured:	Policy #:	Owner:
SALE:	CAT Code/OC:	Inspection Date:
H9-323613	NONE (09/09/2001)	CONKLING CLAY



RLak Photo



Lincoln Town car burned in driveway

ECS LINDSEY LN

Insured:	Policy #: 914577040	Insurer: CONKLING CLAY
SALE#: H9-323813	CAT Code/OL: NONE (09/09/2001)	Inspection Date:



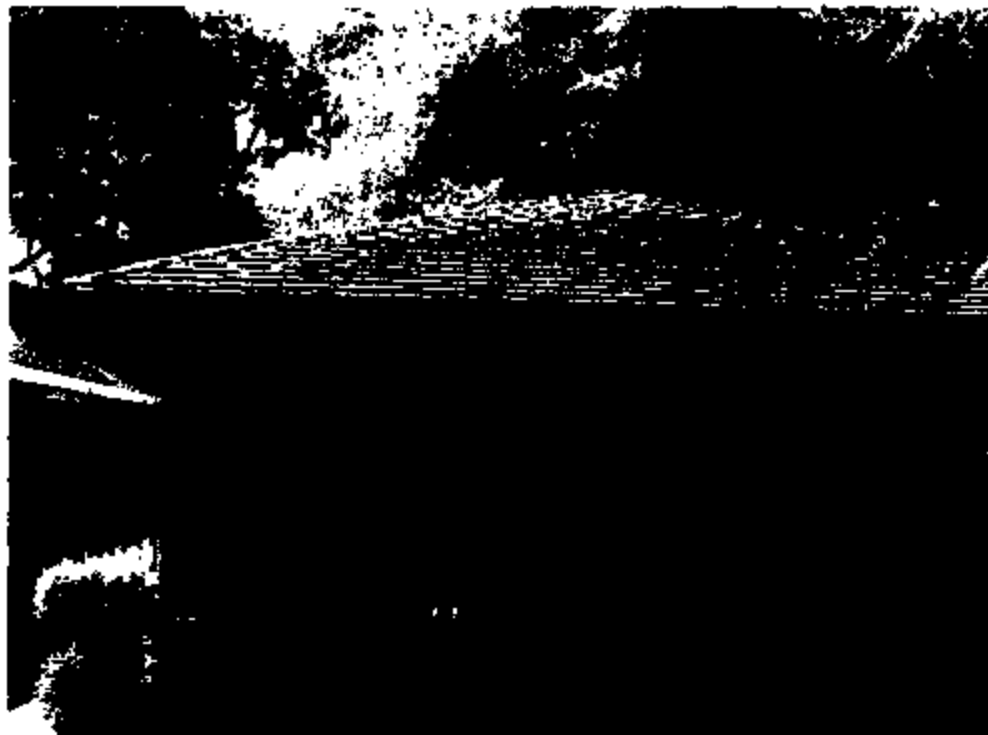
bushes burned, tree burned at top



3RD, soffits, fascia, roof brick, burned

ENR-025 13885

Insured: [REDACTED]	Policy #: [REDACTED]	Under: [REDACTED]
SALE: [REDACTED]	GAT Code/DOL: NONE (09/09/2001)	Inspection Date:



shingles burned on top of roof



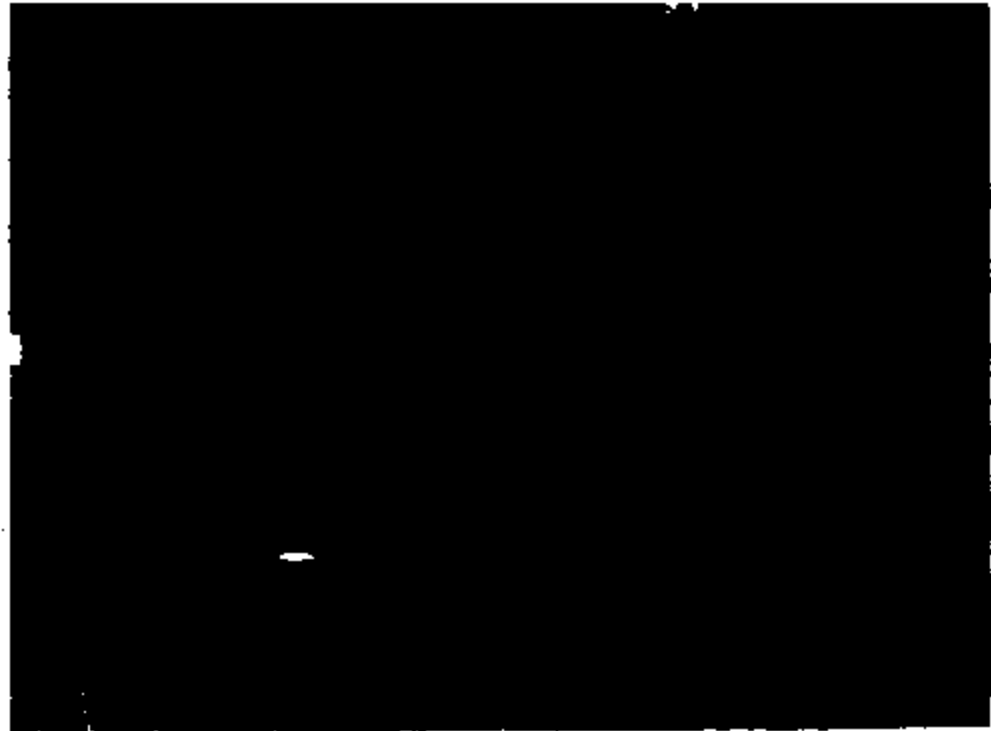
garage sheetrock fire and smoke damaged

09/09/2001 14:02:38

Insured:	AL ALLCORN	Policy #:	914577040	Under:	CONKLING CLAY
BALE#:	H9-323813	CAT CODE/DO#:	NONE (09/09/2001)	Inspection Date:	



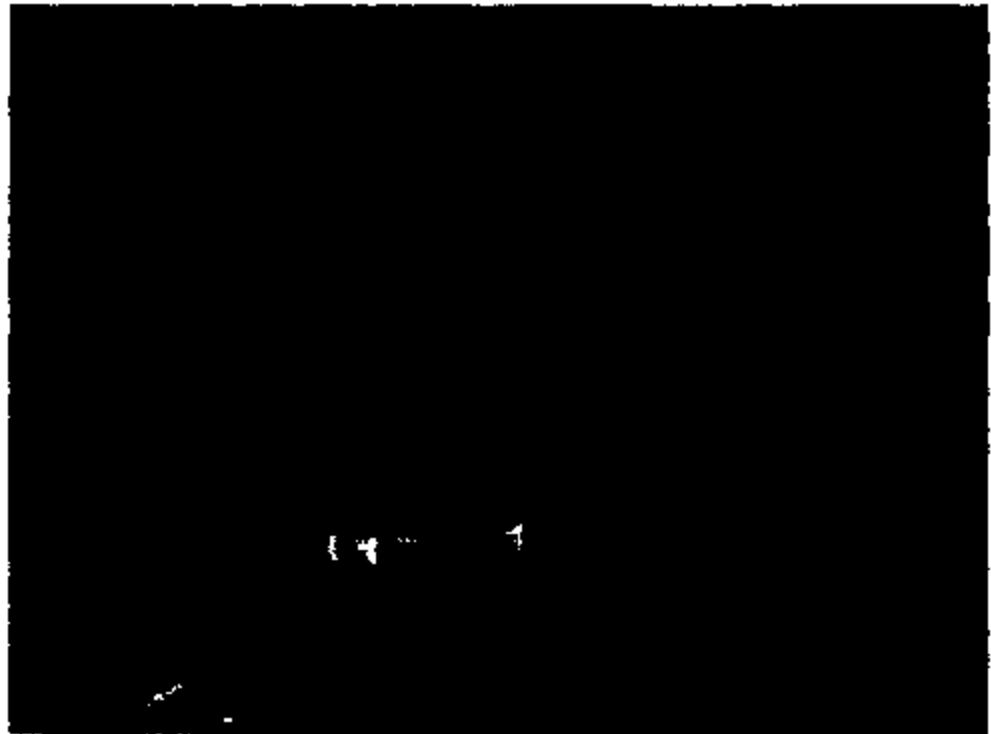
contents smoke damaged



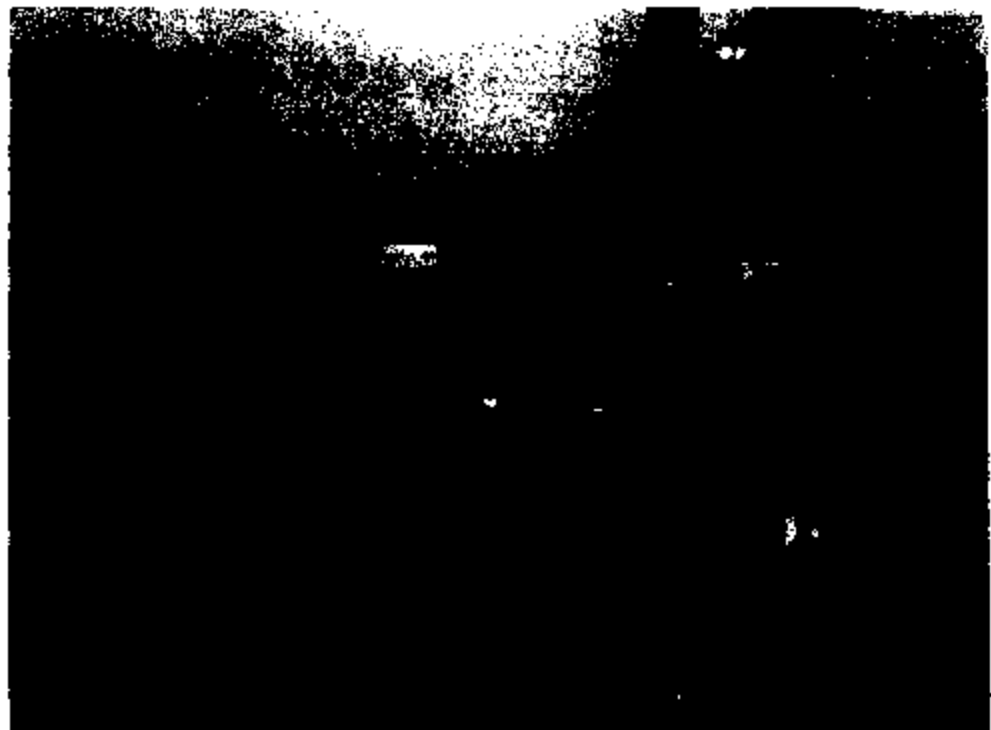
contents smoke damaged

CONKLING CLAY
H9-323813

Insured:	Policy #: 0200000000	Underwriter:
CLAIM:	CAY Code/LOC:	Inspection Date:
H9-323813	NONE (09/09/2001)	CONKLING CLAY



contents smoke damaged



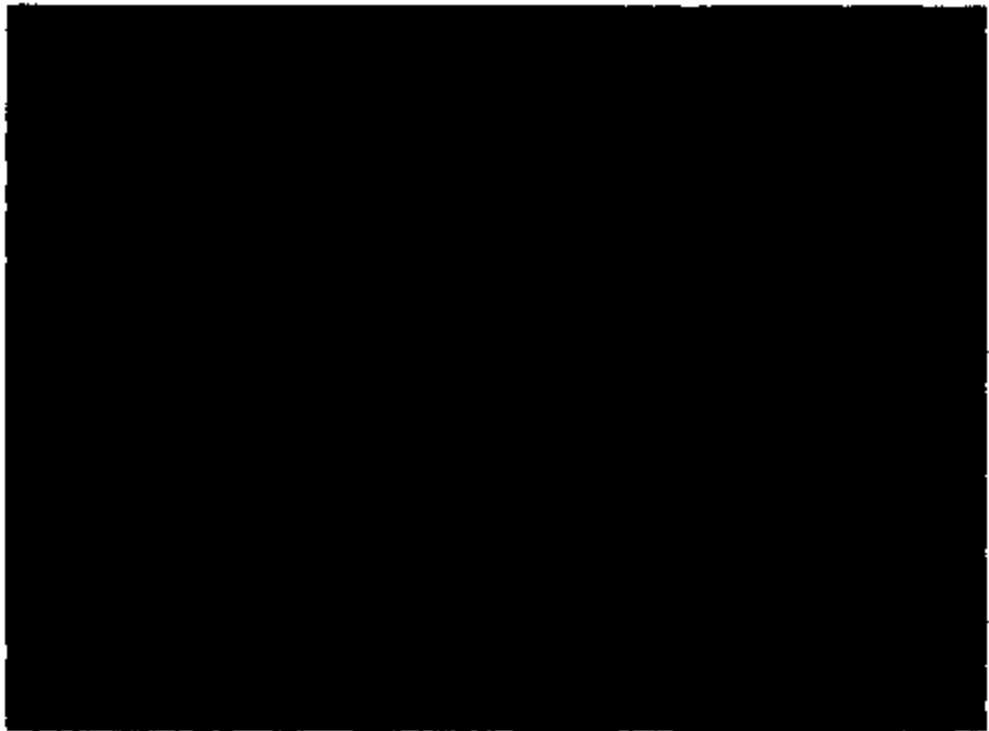
no smoke damaged, sponsor appears ok, needs resot with new

CONKLING CLAIMS
H9-323813

Insured:	Policy #:	Order:
NAME:	CAT Code/ROL:	Inspection Date:
H9-323813	NONE (09/09/2001)	CONKLING CLAY

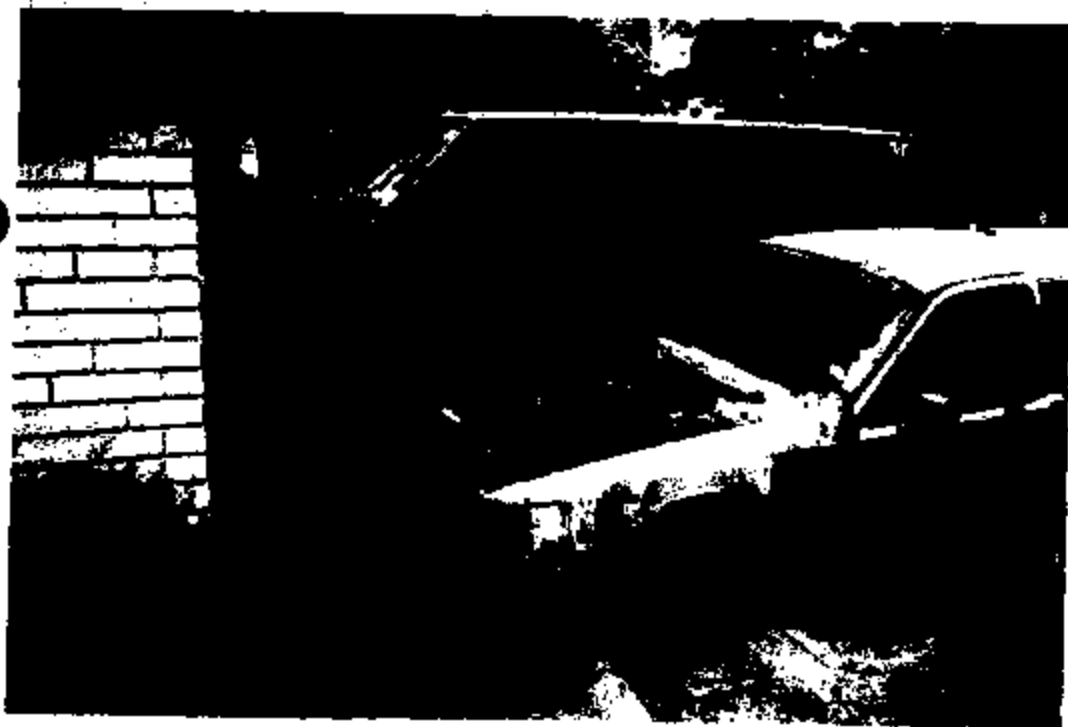


drywall pulled out by FD



sheetrock size damaged, pulled down by FD

CONKLING CLAY



8902-025 13004

Insured: [REDACTED]	Policy #: [REDACTED]	Under: CONKLING CLAY
SALE: H9-323813	CAT Code/DCI: NONE (09/09/2001)	Inspection Date:



Risk Photo



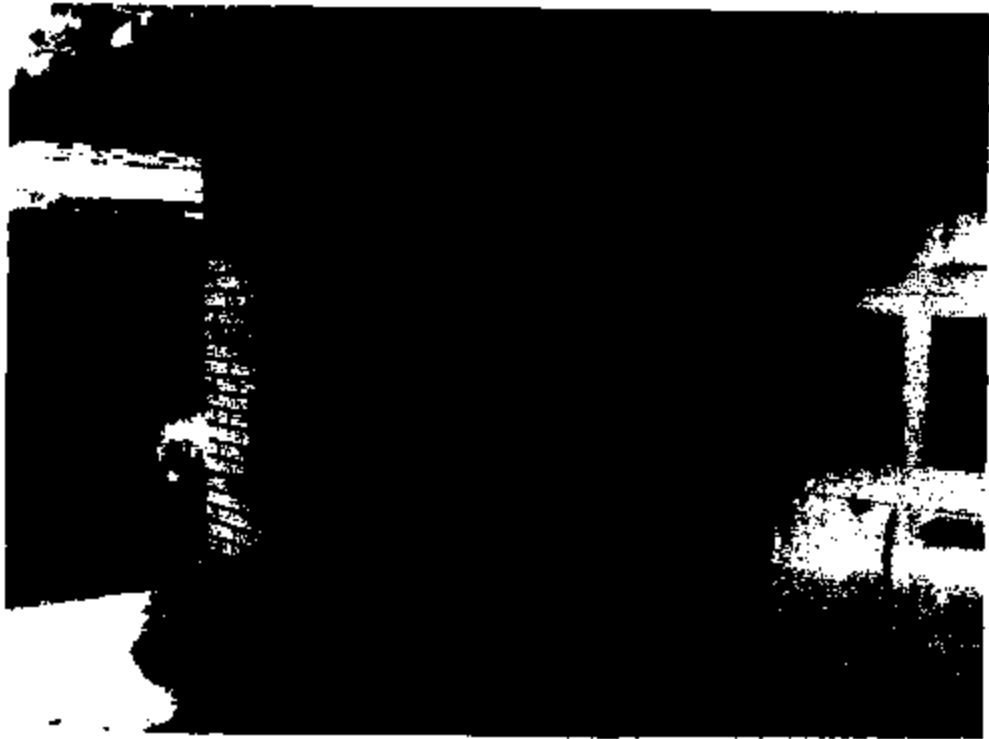
Lincoln Town car burned in driveway

CONKLING CLAY
MEMPHIS, TN 38111

Insured:	Policy#	Claim#
CLAIM#:	DAY Code/00L:	Inspection Date:
H9-323813	NONE (09/09/2001)	CONKLING CLAY



bushes burned, tree burned at top



WED, soffit, fascia, roof brick, burned

CONKLING CLAY
H9-323813

Name: [REDACTED]	Policy #: [REDACTED]	Title: CONKLING CLAY
CLAIM: H9-323813	CAT Category: NONE (09/09/2001)	Inspection Date:



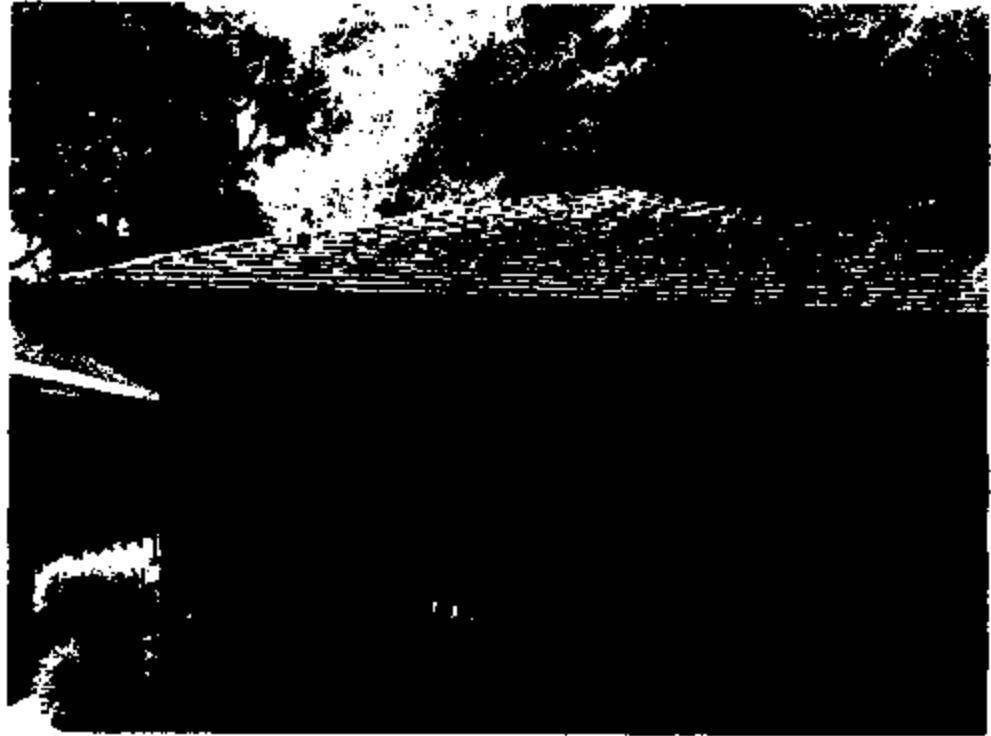
soffit pulled away by FD, need seal for odor



fire extended around corner of garage

6821 LACHMAN LN
 CONKLING 68213813

Insured: [REDACTED]	Policy #: [REDACTED]	Adjuster: CONKLING CLAY
SALN: H9-323813	CAY Code/Doc: NONE (09/09/2001)	Inspection Date:



shingle burned on top of roof



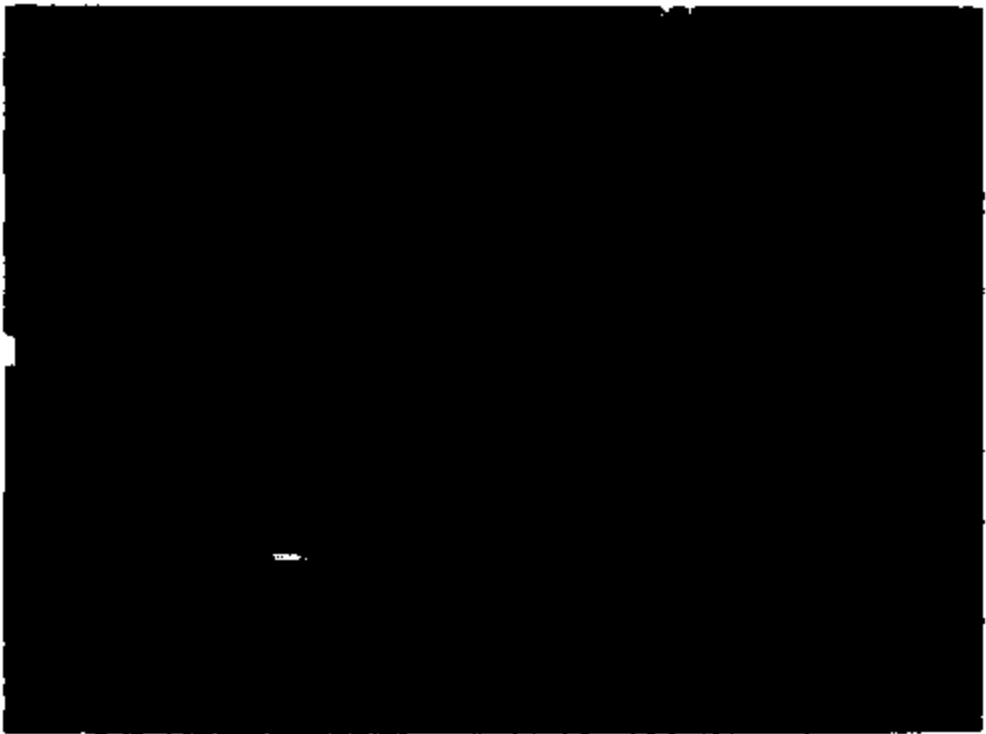
garage sheetrock fire and smoke damaged

CONKLING CLAY
CONKLING 09092001

Insured: [REDACTED]	Policy#: [REDACTED]	Under: CONKLING CLAY
SALE: H9-323813	CAY Code: NONE (09/09/2001)	Inspection Date:



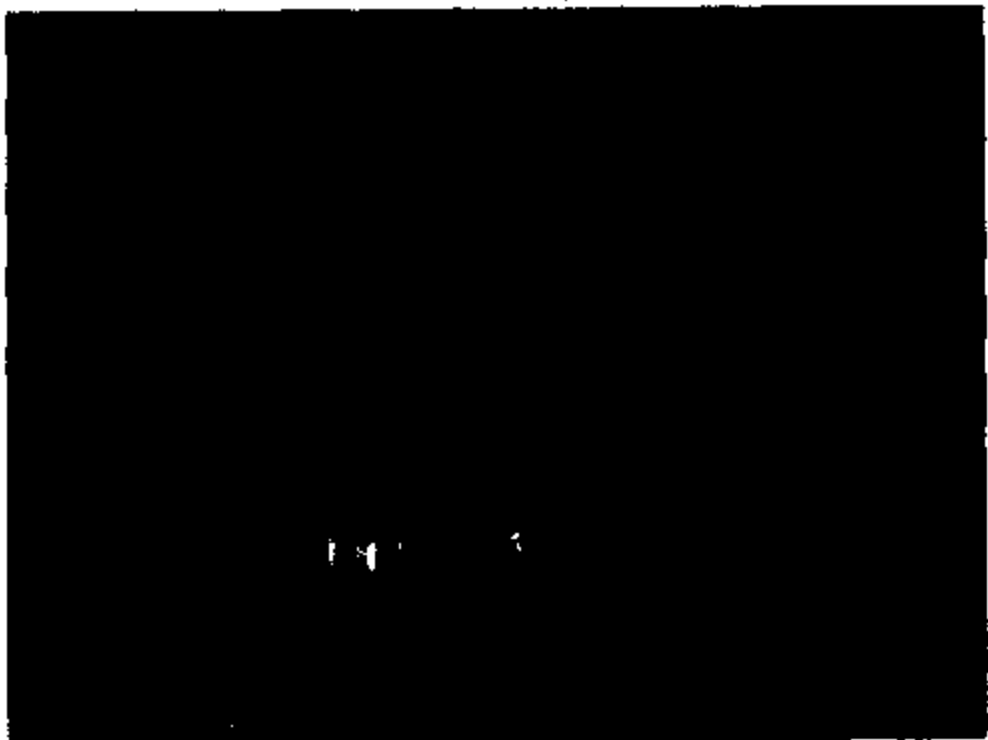
contents smoke damaged



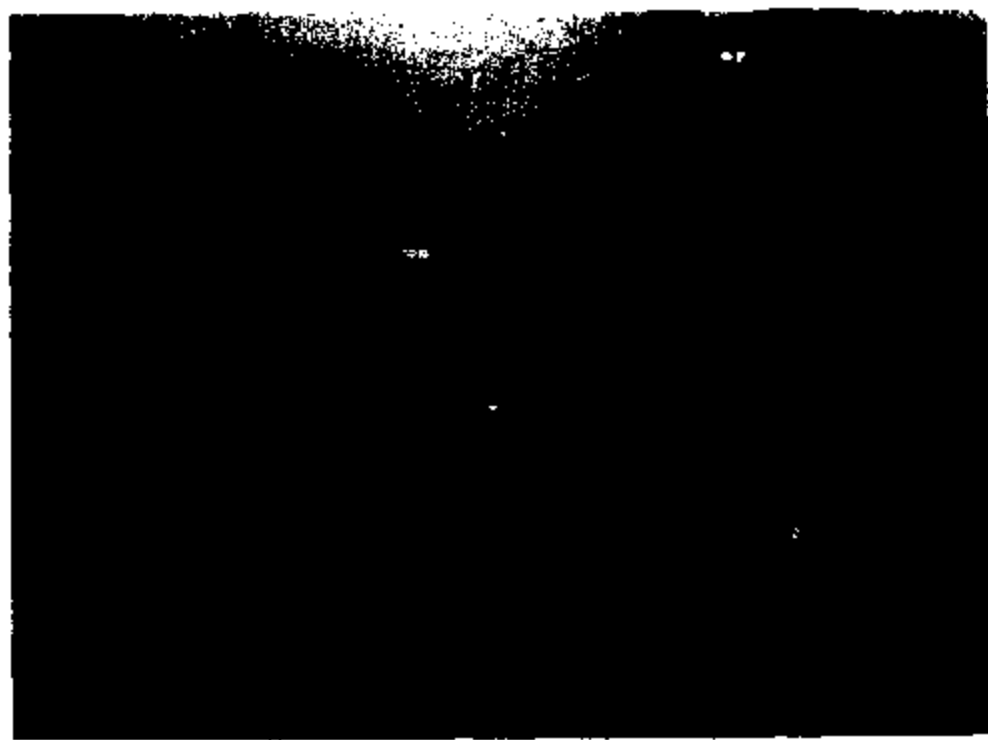
contents smoke damaged

CONKLING 66023813

Insured:	Policy #	Unit:
HALE	CAT Code/DOL:	CONKLING CLAY
H9-323813	NONE (09/09/2001)	Inspection Date:



contents smoke damaged

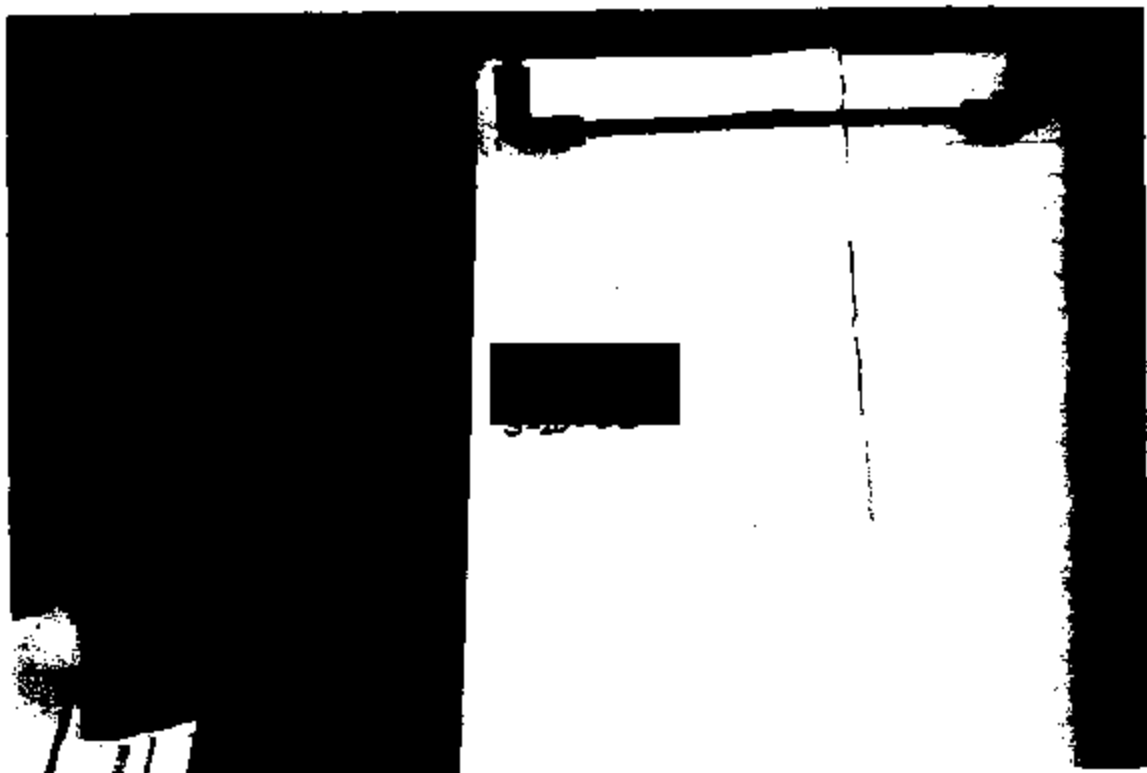


unit smoke damaged, operator appears ok, needs reset with new

CONKLING CLAY
H9-323813

45-9436 Allcom, AI

BA92-020-8 11188

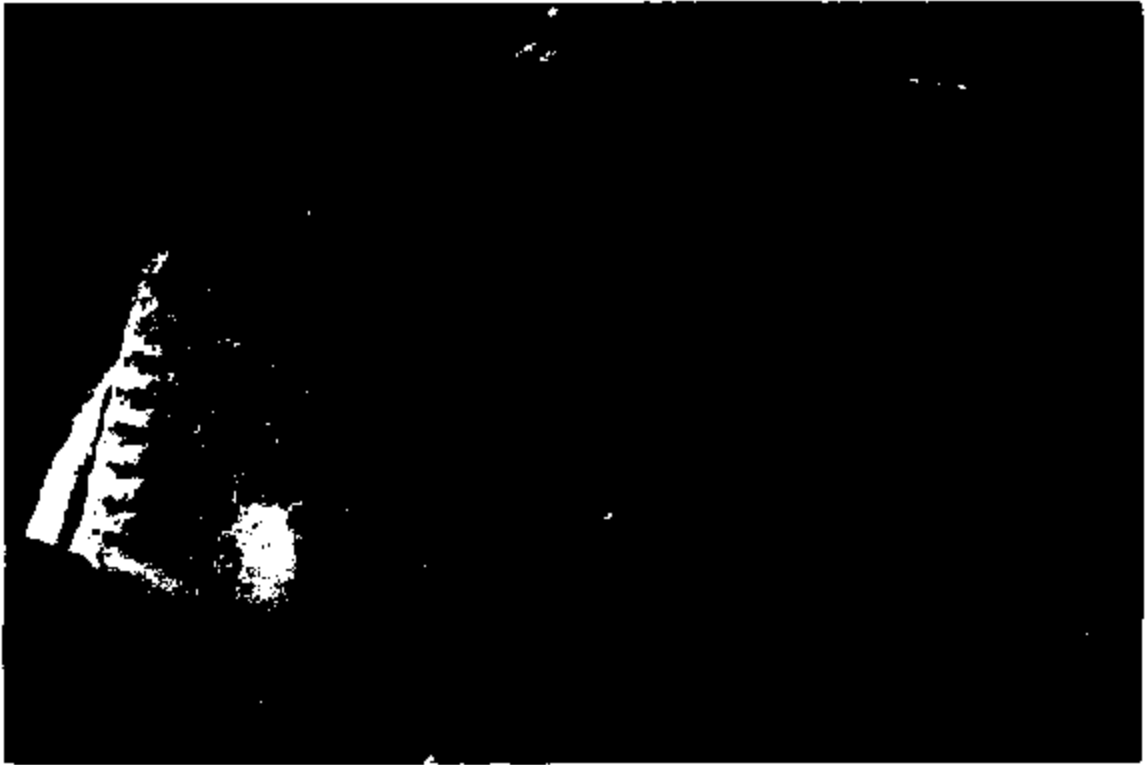


ERG2-025-5 11108



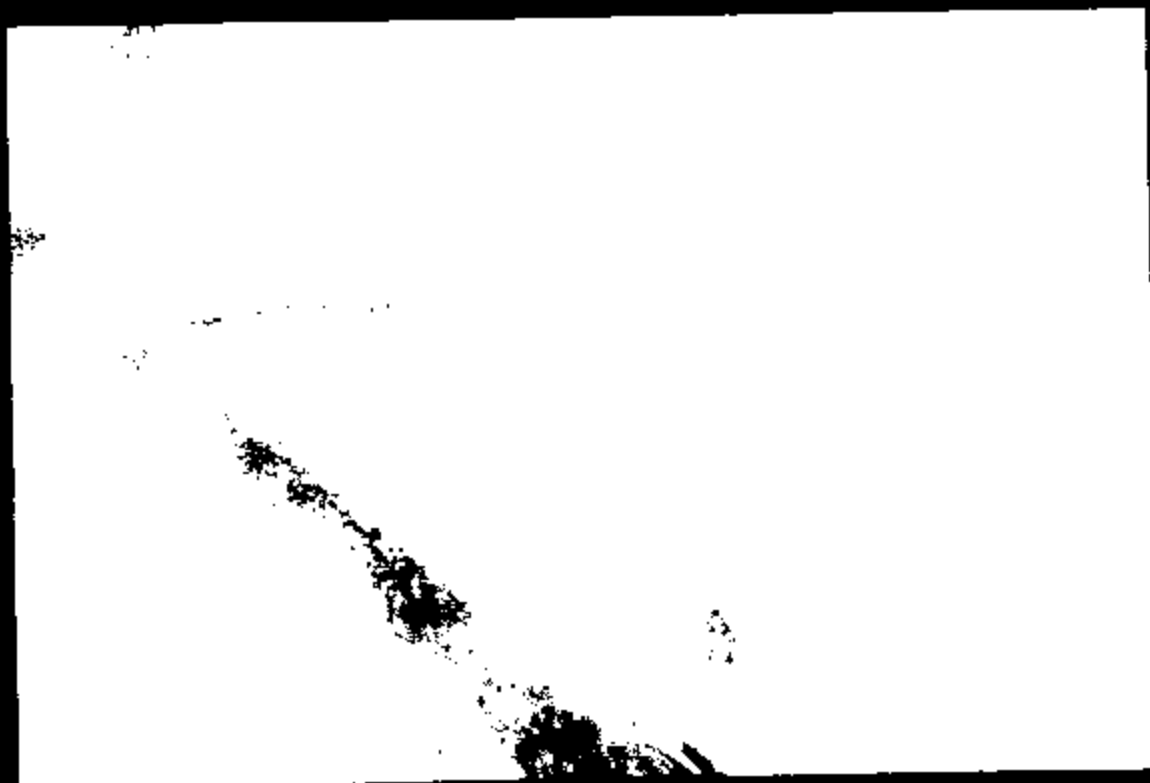
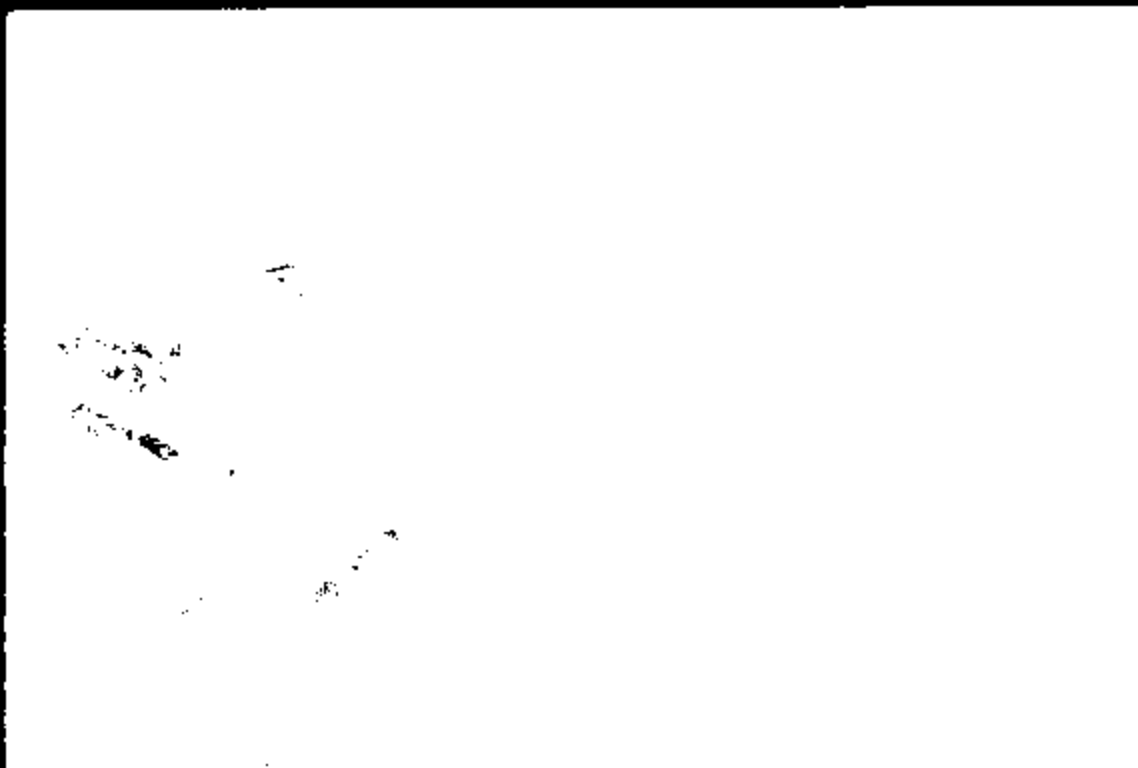


4082-825-8 11188

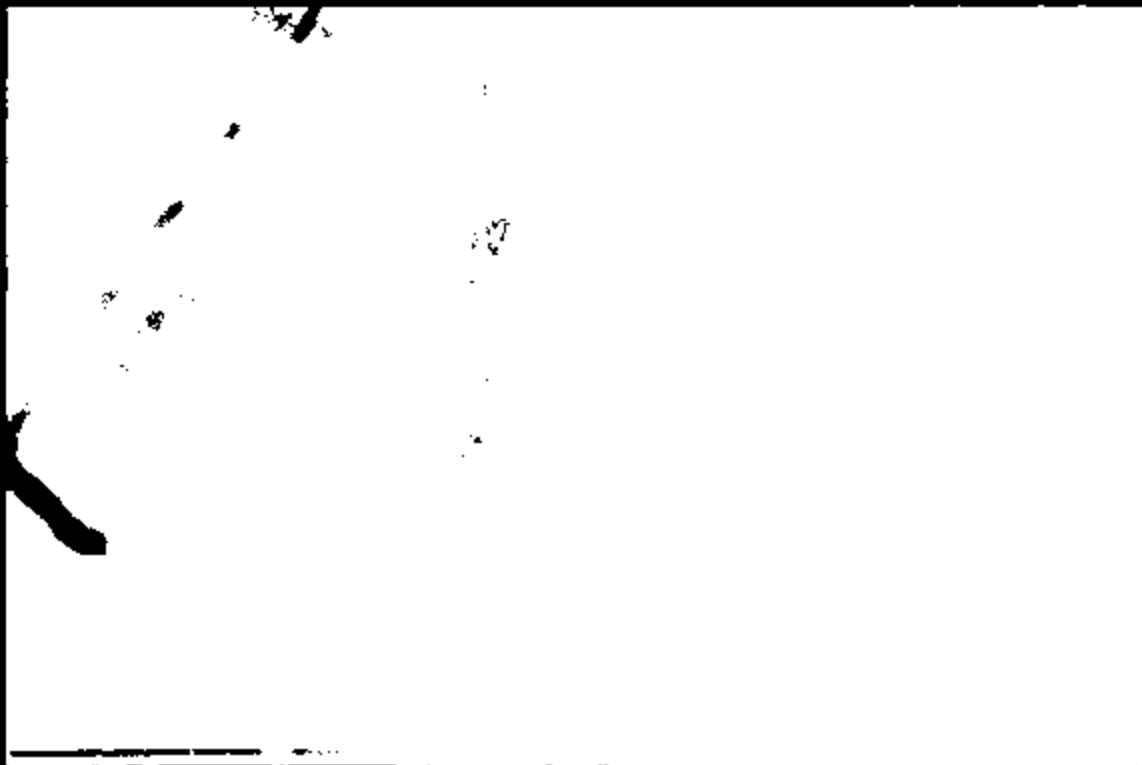




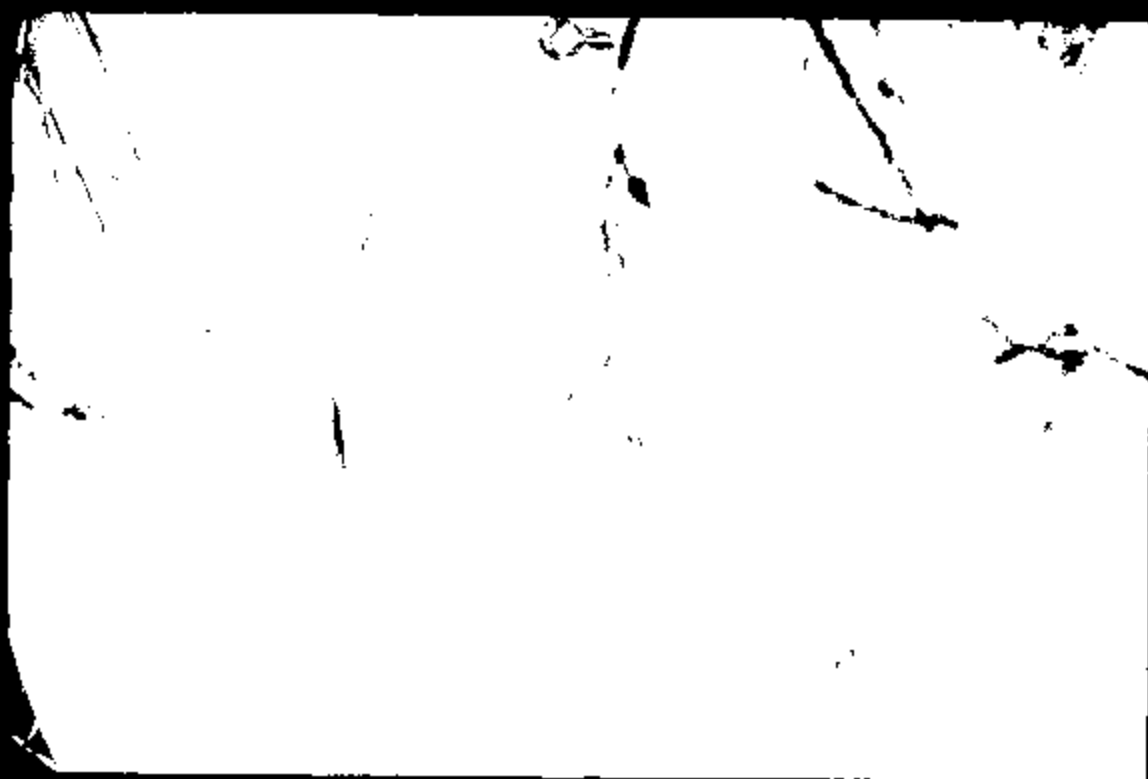


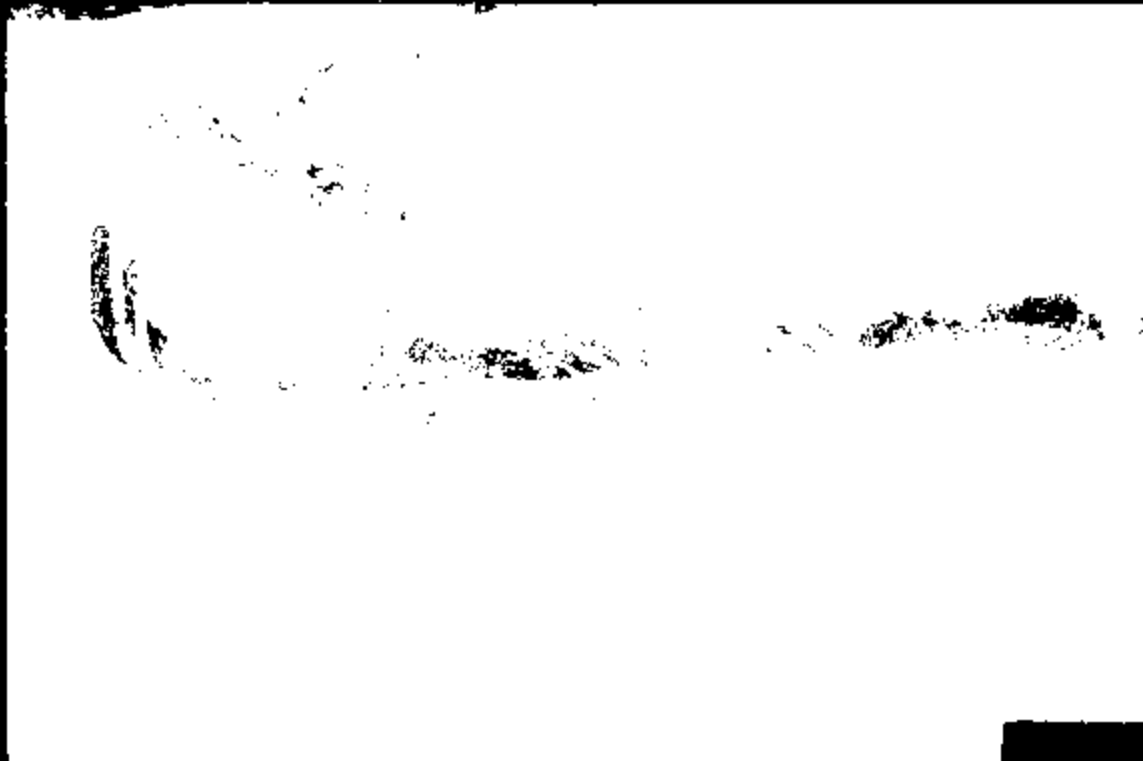


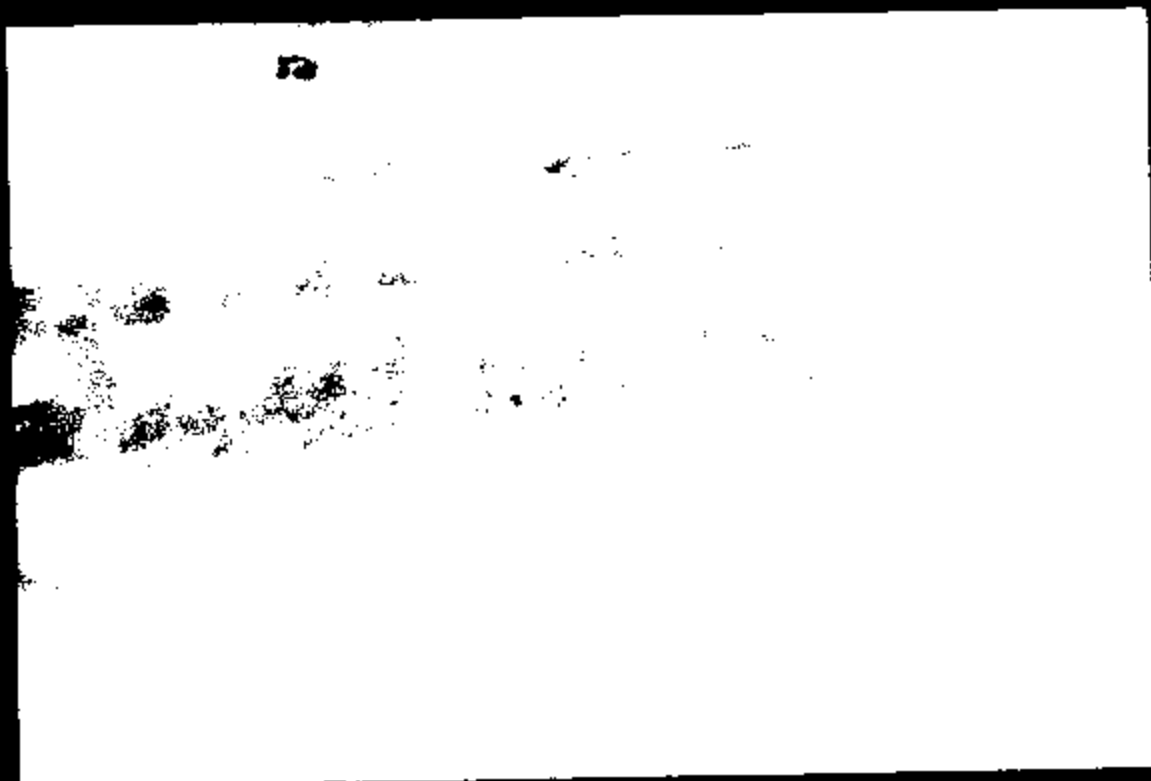




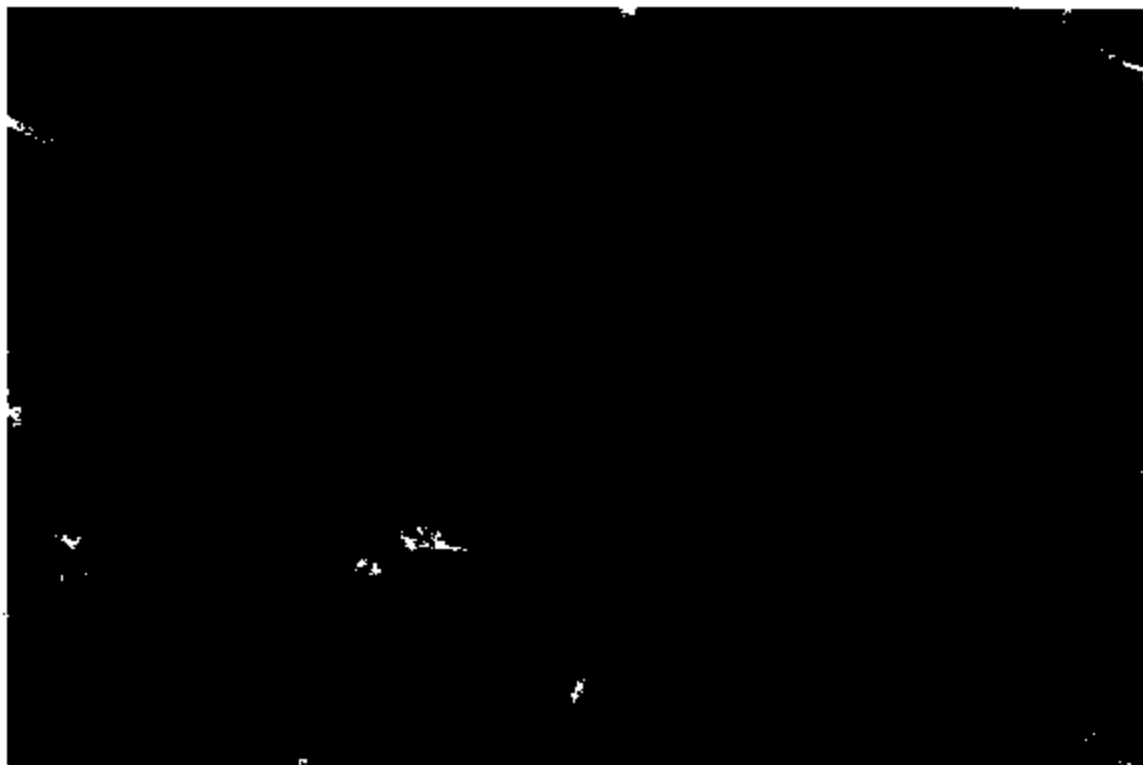
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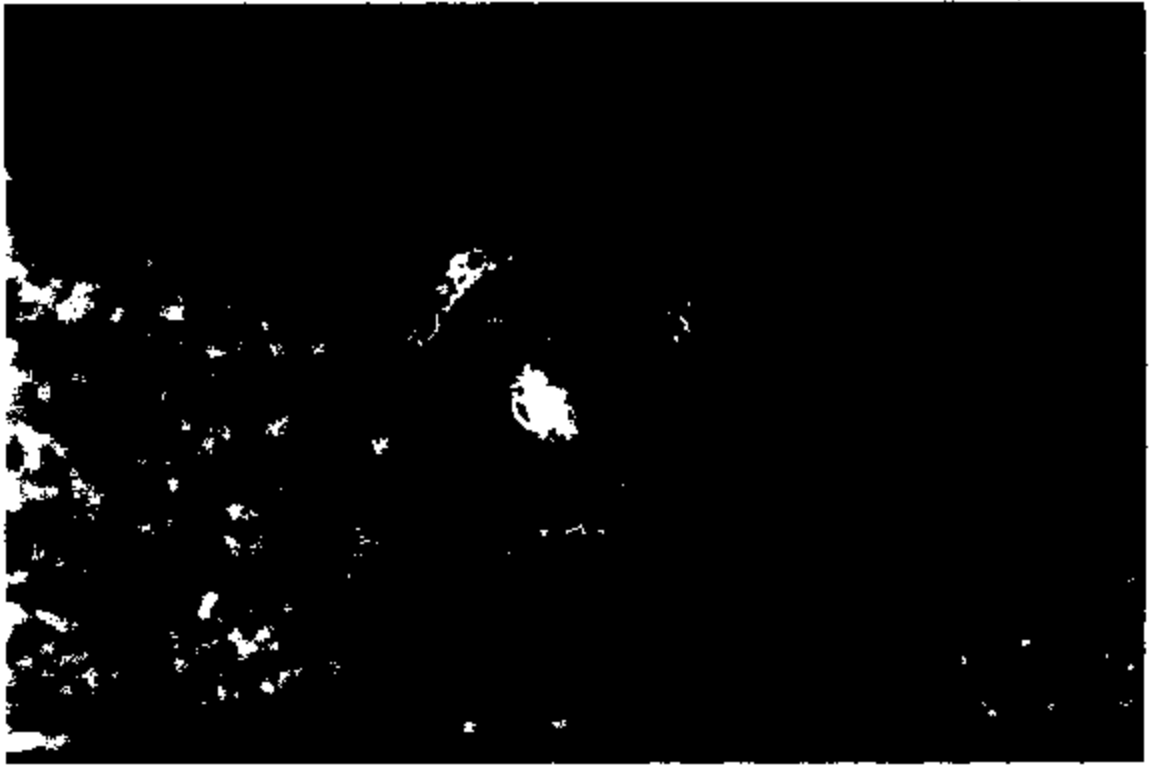












E992-825-B 11216



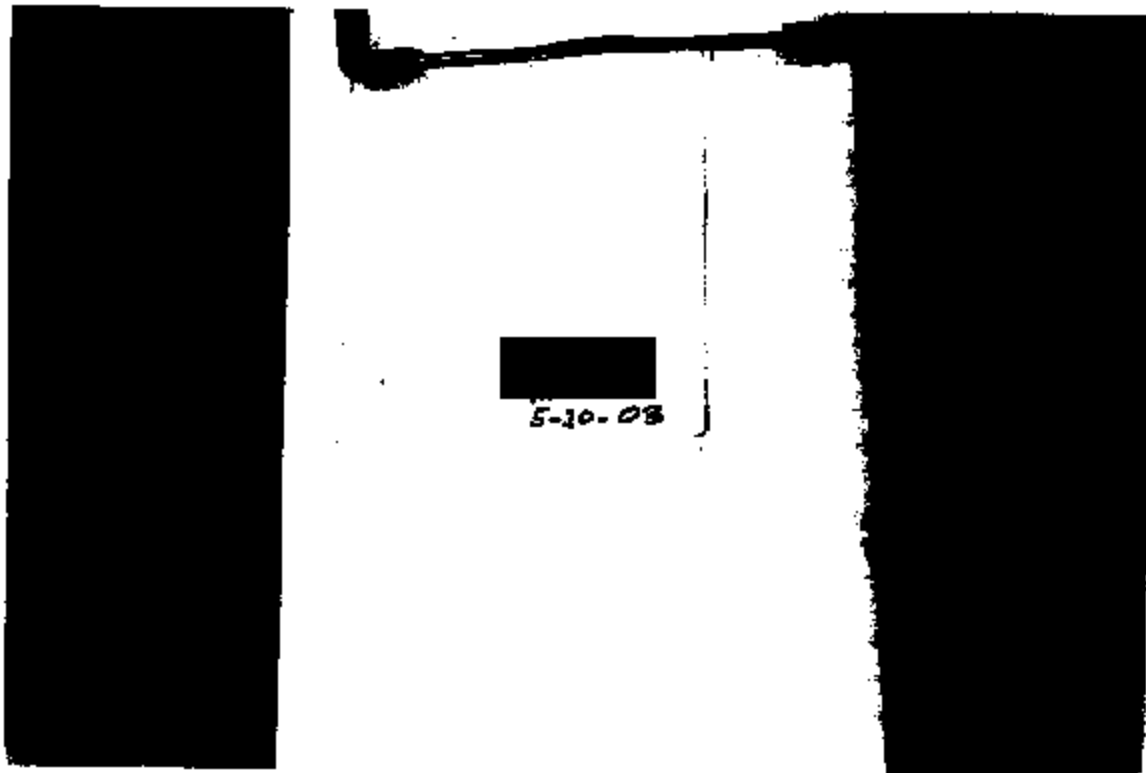


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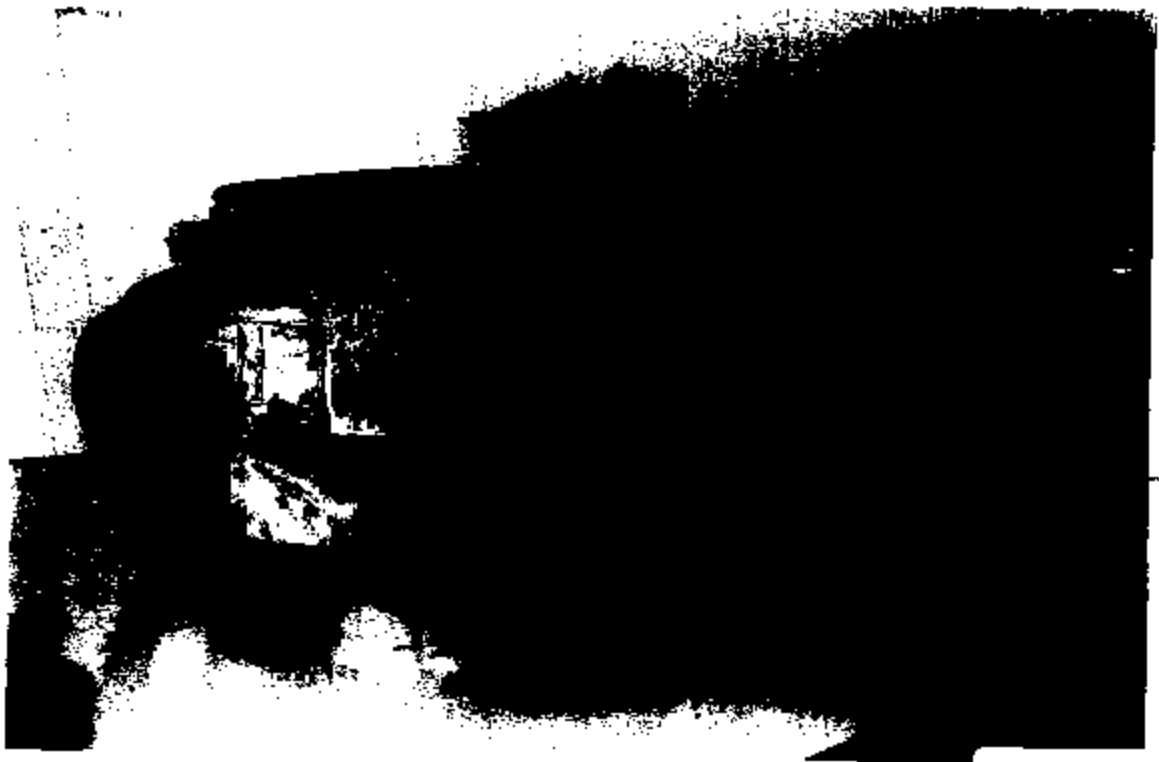
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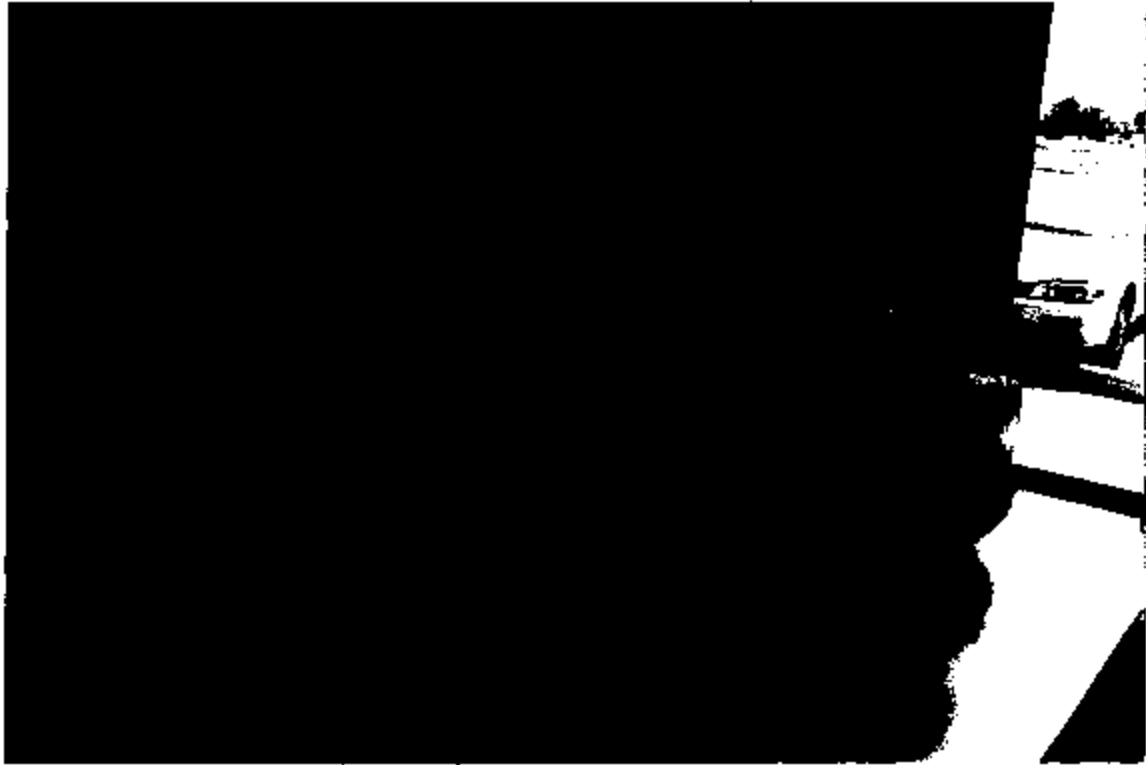


5-10-08

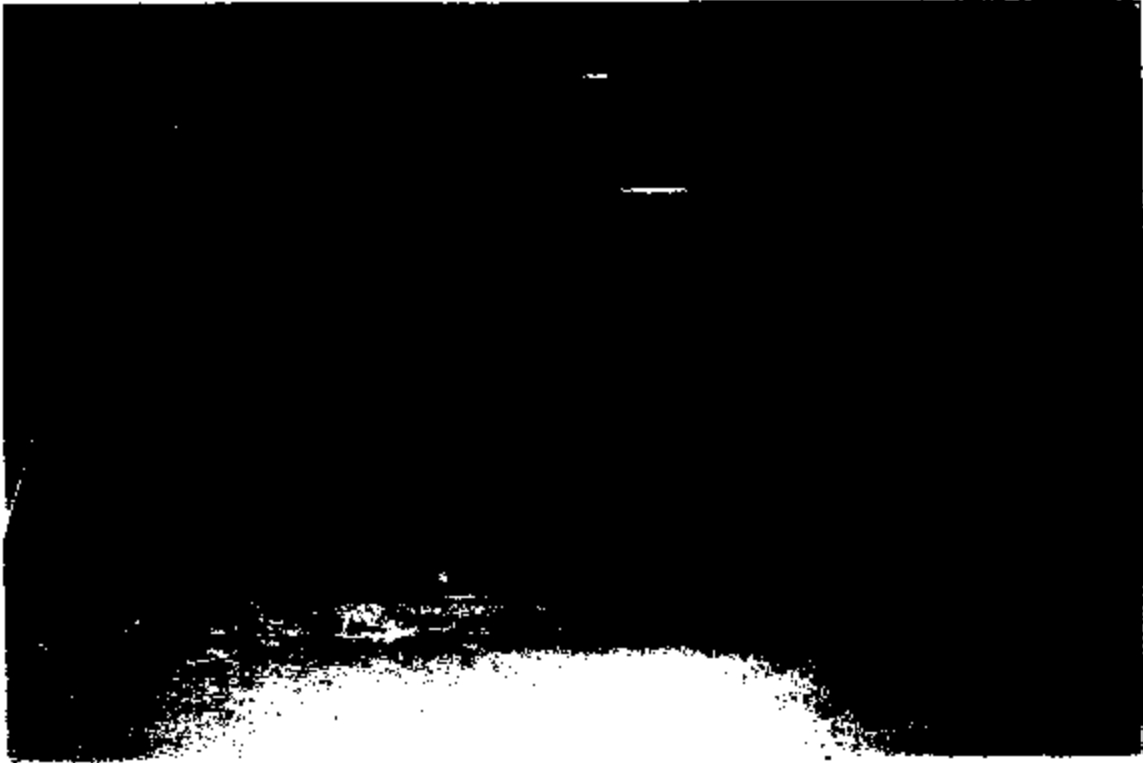




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ERG2-028-B 11217



ER02-025-B 11210



ER02-020-B 1121B

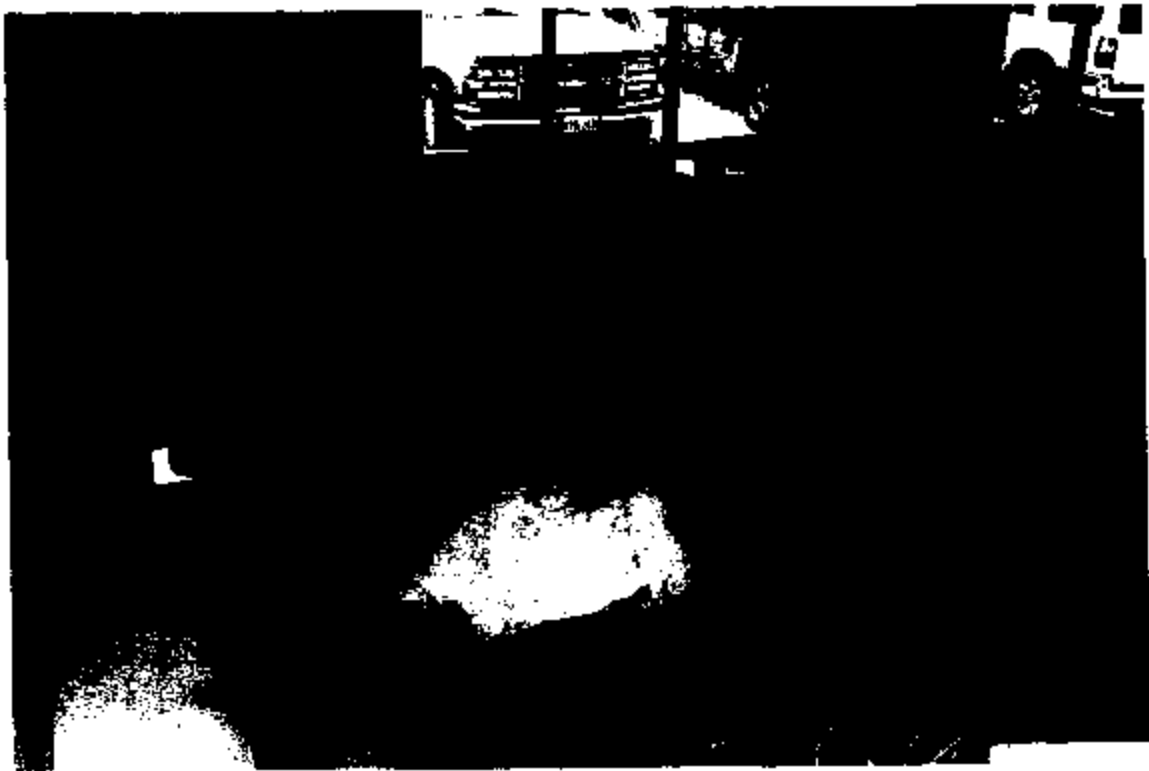




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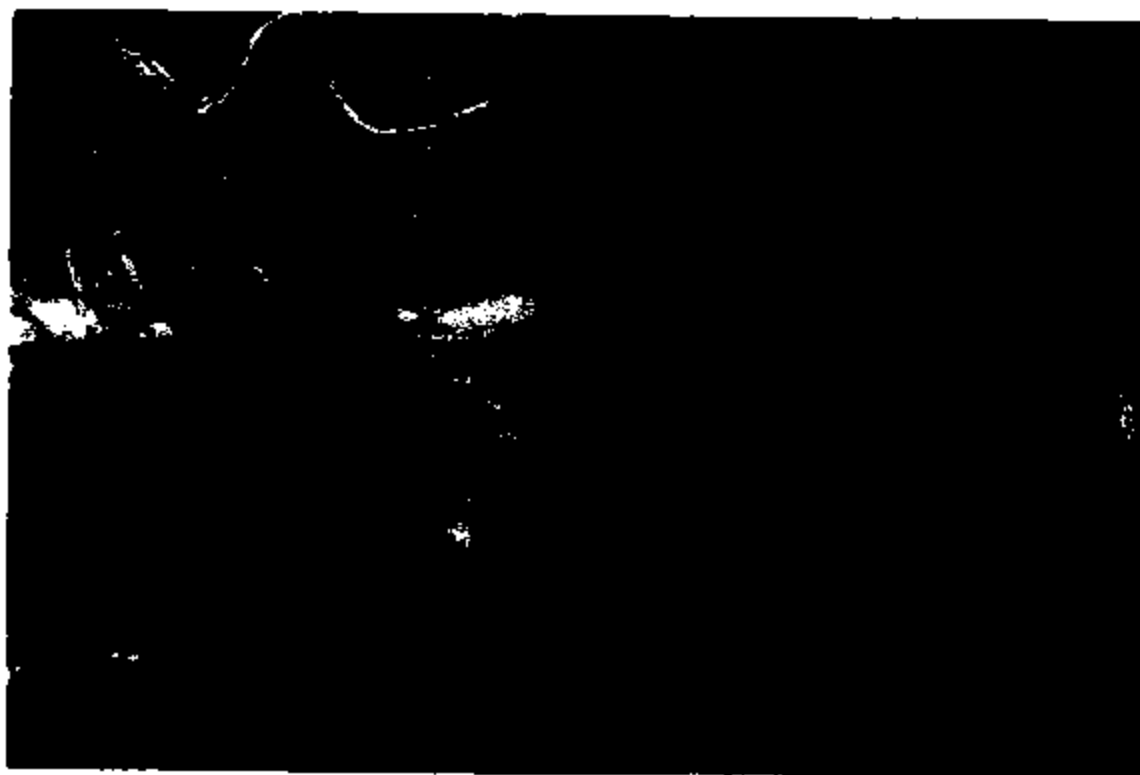
ER82-025-5 11222



EA02-025-B 11223



EP82-825-8 11224







ER62-625-A 11227





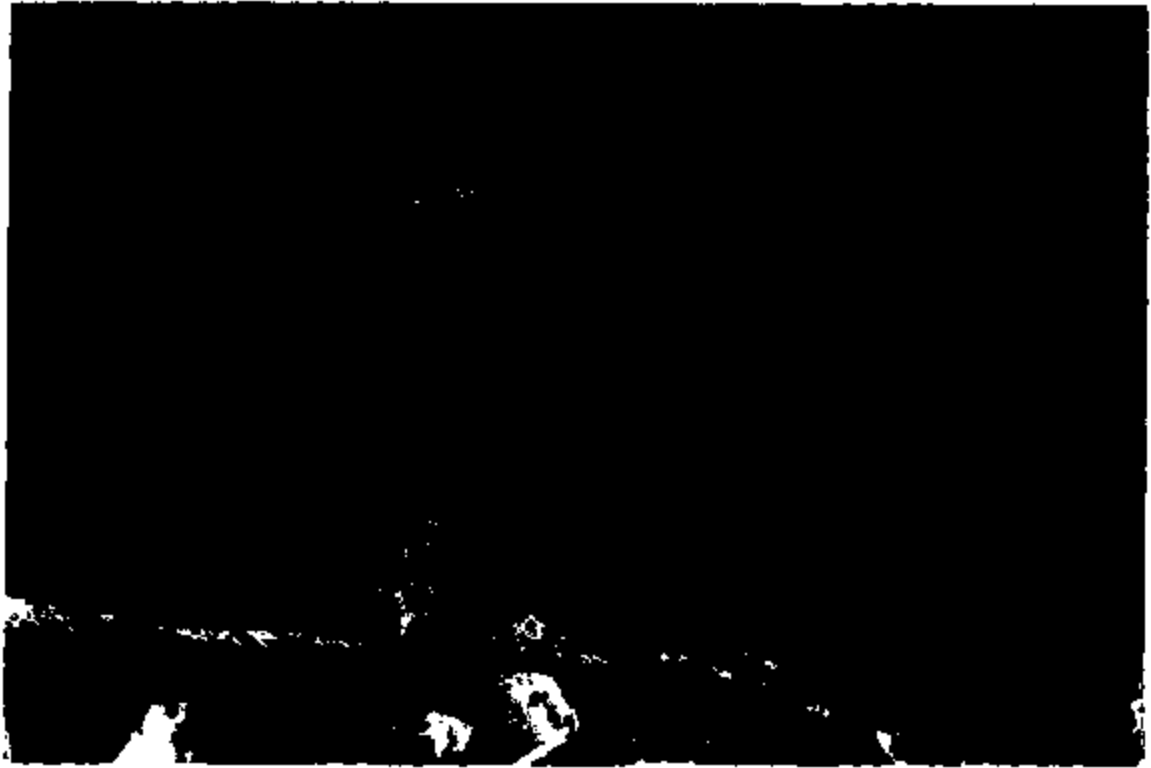


EA82-025-B 11230



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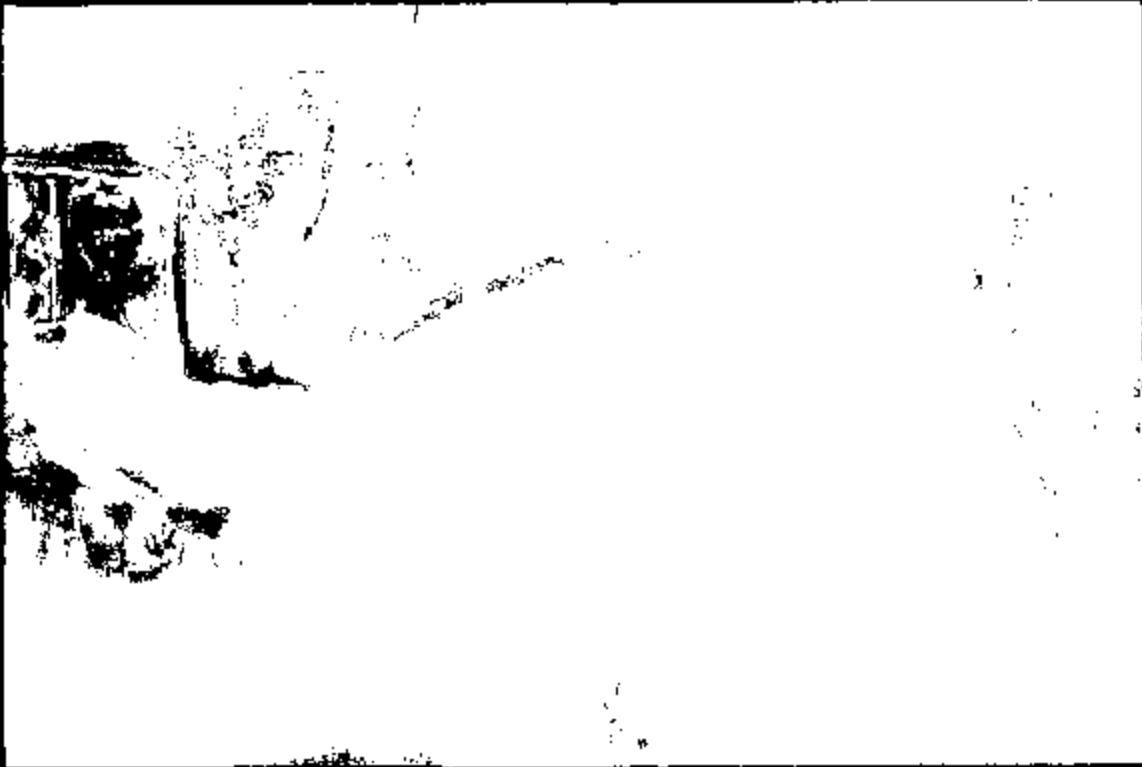


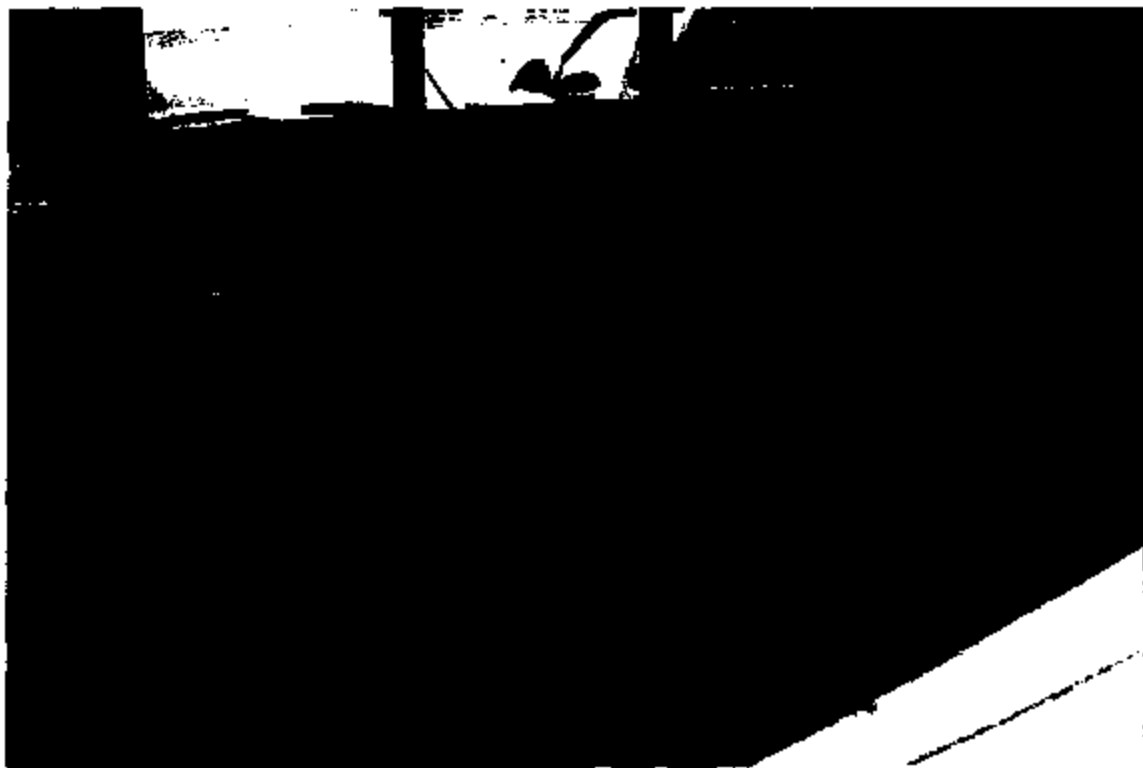




E982-625-8 11234











2025-025-B 11238



ER02-025-B 11240

