

EA02-025

10-28-03

**FORD 10/28/03
LETTER TO ODI**

BOOK 2 OF 2

PART A - E

PART E

4/15/85

95-0789

TX

AC

8980-028 87873

95-02-06 08:52 FILE

3300 Ritter Trail South
P.O. Box 68822
St. Louis, Missouri 63166-6822
1-800-325-7727

NGIC

January 27, 1995

Ford Motor Company
Dallas District Office
2405 Belt Line Road
P.O. Box 110037
Carrollton, TX 75011-0037

Attn: Maureen Sullivan, Owners Relations Manager

RE: Our Claim No.: 630158-HH
 Our Insured: ████████████████████
 Date of Loss: 4/2/94
 Vehicle: 1992 Crown Victoria
 Amount of Loss: \$16,641.00

Dear Ms. Sullivan:

The above file has been transferred to this writer for the handling of our subrogation claim for the incident referenced above.

On April 12, 1994, you sent a denial of claim to our named insured advising that Mr. Tom Ellis of your division could not determine a manufacturers defect which resulted in the fire of the vehicle.

I am unable to reach you by telephone and would like to discuss this incident with you at your earliest convenience. I ask that you please contact me at the above listed toll free number. I am available Monday through Friday 7:00 to 3:30 Central Standard Time.

Our supporting documents for damages sustained with our proof of payment is attached for your file records.

Thank you.

Sincerely,



Ethel Ketts
Subrogation Claim Representative

EK/ra/1222
Enclosure

ENG2-925 57674

ID # 221
04/08/84 14:12
04/08/84 18:16

59 APR 84
230 88 1088
0210 877 8338

03:17:26PM
WILLIAMS TIPPETT
ABILENE FIRE DPT

PAGE 001 OF 003
002/003
002/003

ABILENE FIRE DEPARTMENT INCIDENT REPORT



DATE 4-2-84
TIME 18:12
APRIVAL 18:42
APRIS CALLED
APRIS APPEAR
ALL CLEAR
TAP OUT
IN SERVICE 21:12

ENGINE CO. #6
TRUCK CO.
BOOSTER
HAZ. MAT.
STUFF CAR
SUPERVISOR
FIRE DISTRICT
SPECIAL DUTY: PRESENT

EMERGENCY RESPONSES
VEHICLE FAMILY
MULTI-FAMILY
BUSINESS
HOSPITAL
MEDICAL BLDG.
DEPOSITORY
BLDG. UNCLAS.
SCHOOL
BUSINESS HOME
SPECIAL DUTY

MEDICAL BLDG.
MOBILE HOME
COMPUTER-PLASTIC
COMPUTER-METAL
OUTDOORING. BRASS
DIVE TEAM
VEHICLE
VEHICLE
OUTERLIZING
HAZ MAT

Code

1	2	3	4	5
✓				

LOCATION 2034 Santa Clark HOW RECEIVED Call

OWNER OF PROPERTY _____ CONTENTS _____

OCCUPANT _____ OCCUPIED AS _____

PROMBLE CHARGE Gasoline leak ORIGIN Gasoline line

MATERIAL IDENTIFIED Exp. Antifreeze OCCASIONED TO Exp. Call

EXTINGUISHED WITH Dies. McArthur INFORMATION PROVIDED BY EM Hansen

FORCED ENTRY (YES/NO) _____ YES _____

NO. BLDG. ON VEH. _____ CONTENTS _____

FLAKED ON _____ FIRE FIGHTERS _____

TURNS TO HOOR _____ FIRE FIGHTERS _____

VEHICLE INFORMATION

TYPE Car MAKE Ford OWNER [Redacted] ADDRESS 941 Dodder

YR. 92 LIC. # EP282Z DL COLOR Same ADDRESS Same

OFFICERS AND FIRE FIGHTERS RESPONSE

<u>EM Hansen (OP)</u>			
<u>EM Reasler</u>			
<u>EM Flores</u>			

REMARKS The Car had been in the shop, and had been
taken from the shop this date.

OFFICER IN CHARGE EM Hansen (OP) DISPATCHER Marquez INCIDENT # 3750

PAGE 583 OF 583
0003/003

ARROW FORD MITSUBISHI-HYUNDAI INC.

4001 S. First St.
Box 6100
Telephone 682-8880
ABILENE, TEXAS 79605-2101 - 7930

29828

DATE	123974	TIME	4/1/94	VEHICLE	25817	TIME	7:24	DATE	4/1/94	TIME	17:00	ARRIVAL	ARRAW	CONTROL	GA2R
PLATE	468	MODEL		YEAR		MAKE		TYPE		PRICE		STATUS			
ADDRESS	ABILENE, TX														
OWNER	92 FORD														
TYPE	TR/VIC														
COLOR	WHITE														
VIN	1FTF952ZFP6P740002123974														
DATE	3/91 Y 7														

03:17:26PM
WILLIAMS TYPING

01 APR 94
09:08:10AM

10 8 221
04/08/94 1413

CUSTOMER REQUESTS

1. ENGINE IS RUNNING ROUGH, CAN REALLY FEEL IT ON ACCELERATION. CAN ALSO HEAR BUZZING NOISE WHEN JUST STARTED THE ENGINE. ADVISE D36 TUNING/FLY.

12286

PTIC 1

W

15650E	0.1
15650E1	0.4
15650E2	0.1
15650E10	0.3
15650E11	0.3

2. WHEN DRIVING AT 40 MPH AND APPLY BRAKES YOU CAN FEEL SHAKING OR VIBRATION. DOESN'T KNOW IF IT IS BRAKES OR TIRES. ADVISE GENERAL TUNE.

1125

SBDS - Spine Power balance of both wheels (checking) 15.000

check water, run out 14

Rel. Back front rotors

11025T	0.6
11025T1	0.2

RECOMMENDED MAINTENANCE

NO	3500 MILE SERVICE	330	7727
NO	15000 MILE MAINT	330	7727

ADDITIONAL SERVICE

S. Robby Eggs Sorell

W

DATE	TIME	VEHICLE	PRICE	STATUS
4/1/94	12:00	25817	12	ON
4/3/94	12:00	25817	.8	ON

0002-926 57878

11/15/94



File Identification 630158 VII

Taken By R.D. Pawley

4/5/94
DATE/TIME

Photo Mounting Sheet



FOLD HERE

FOLD HERE

FOLD HERE

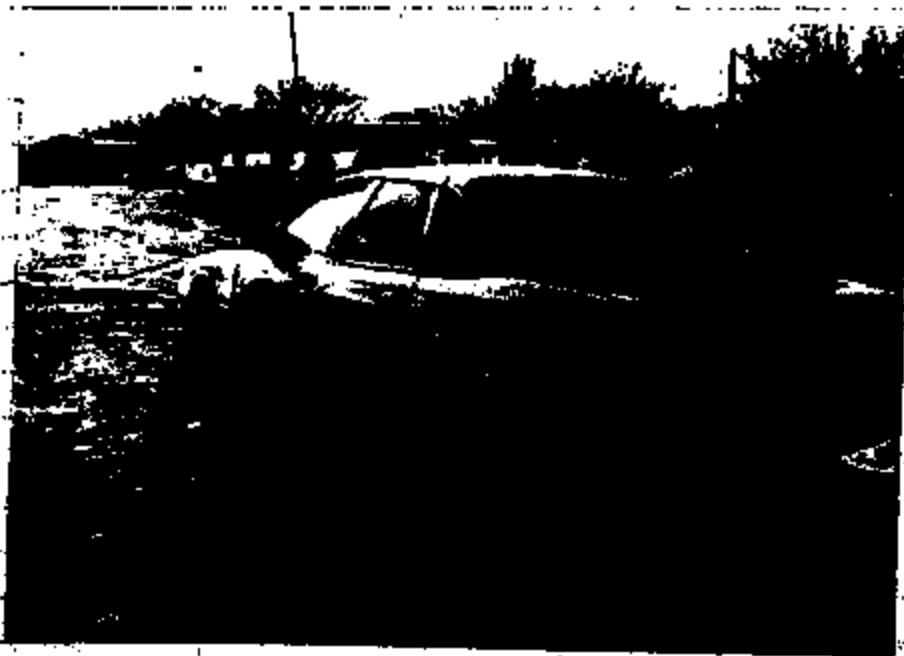


8002-825 67677



Photo Mounting Sheet

File Identification 630158 VII
Taken By R. D. PALLEY 4/5/94
DATE TAKEN



PKC-898

100000



8002-625 67878



Photo Mounting Sheet

File Identification 630158-VII

Taken By R. D. PALLEY

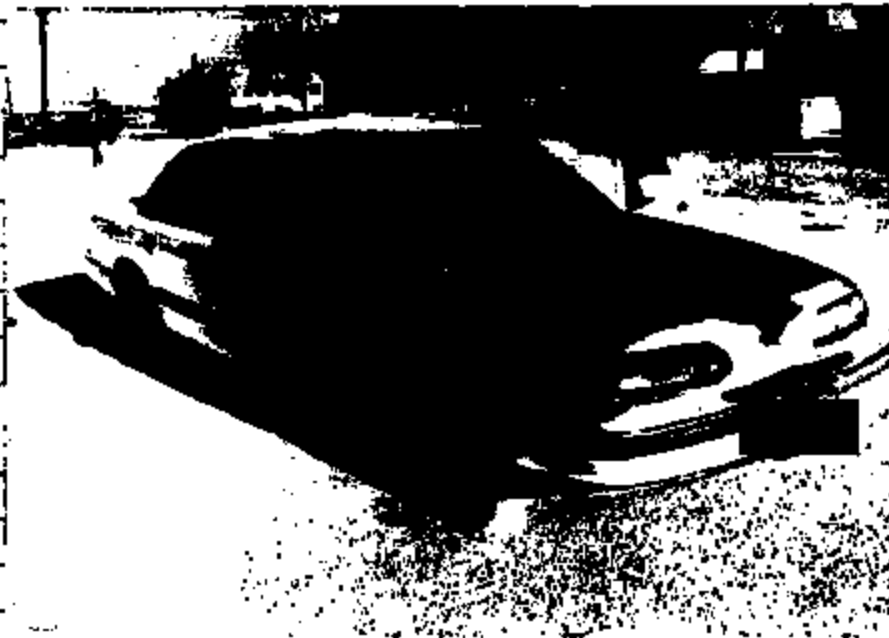
4/5/94
DATE TAKEN



703-544

703-544

703-544



ENR2-825 57678

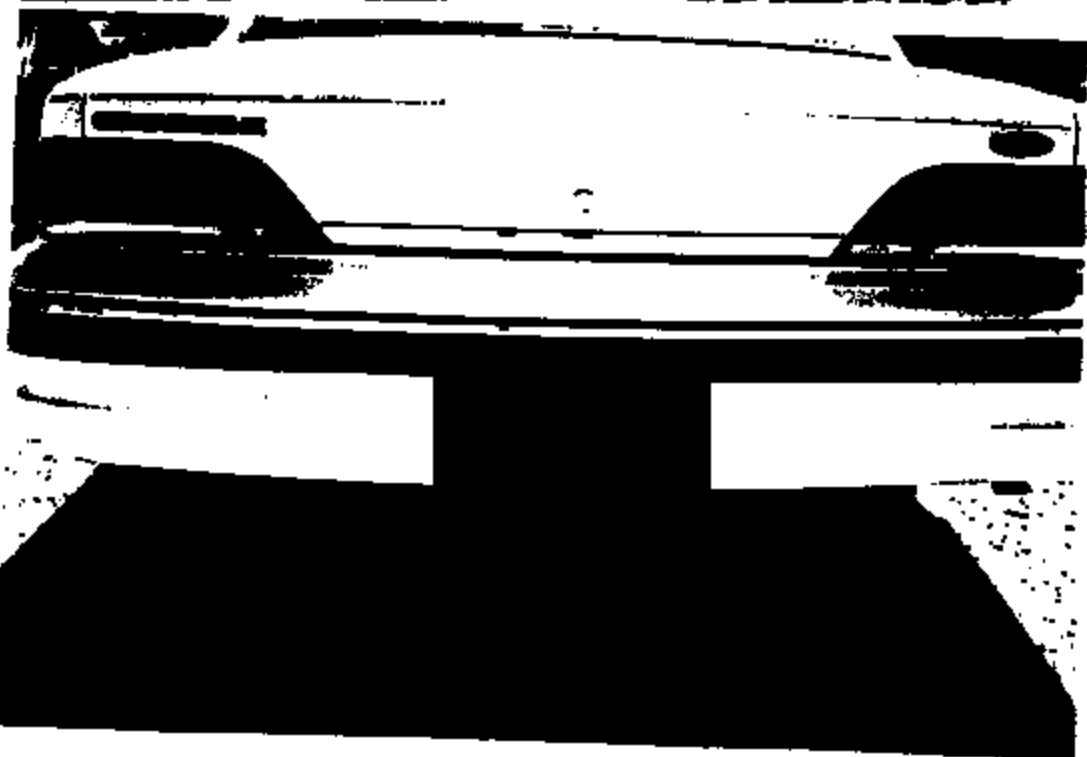


EP02-025 5766





1982-025 57882



EA82-825 57883



2002-025 57884



EA02-825 57855



ER92-025 57800



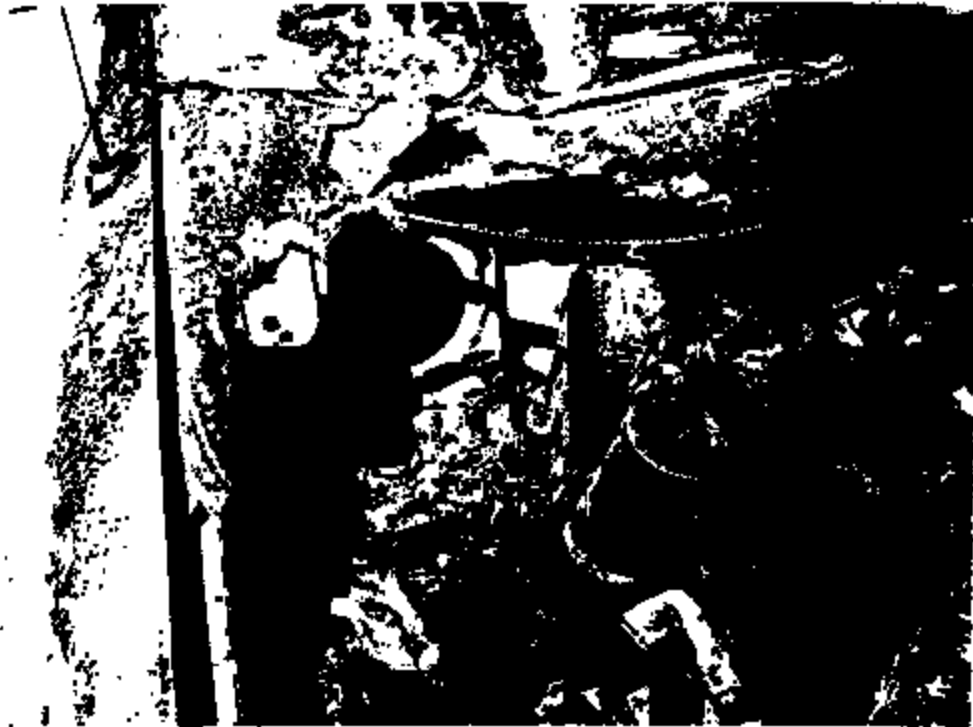
ER02-028 57887



5002-020 07000

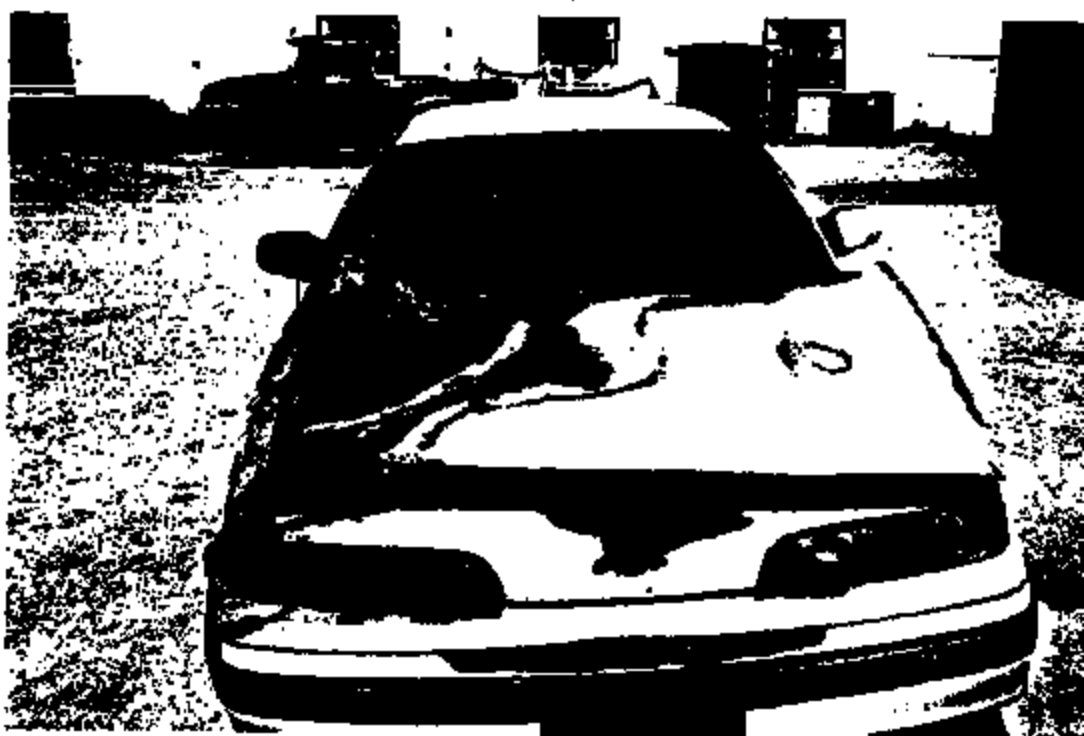


ER62-025 57600





EA82-625 57881



EA92-525 57882





ER92-028 57894

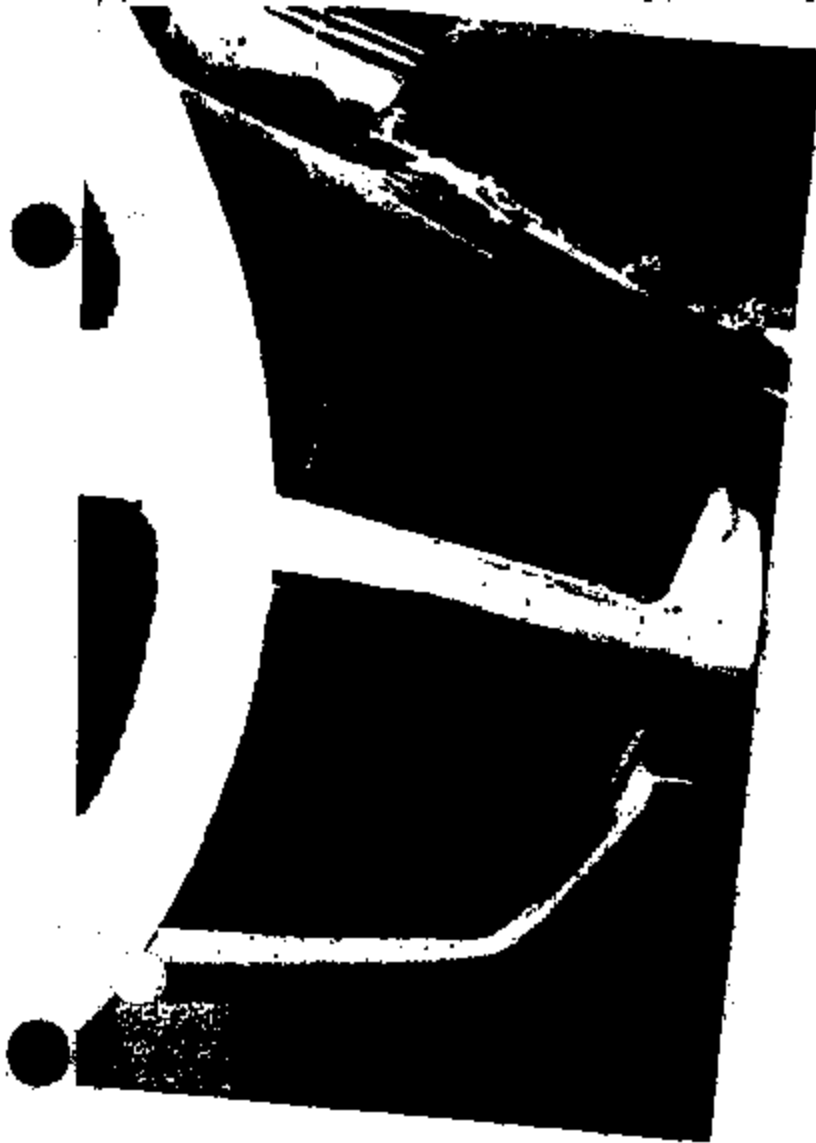


8462-828 57896

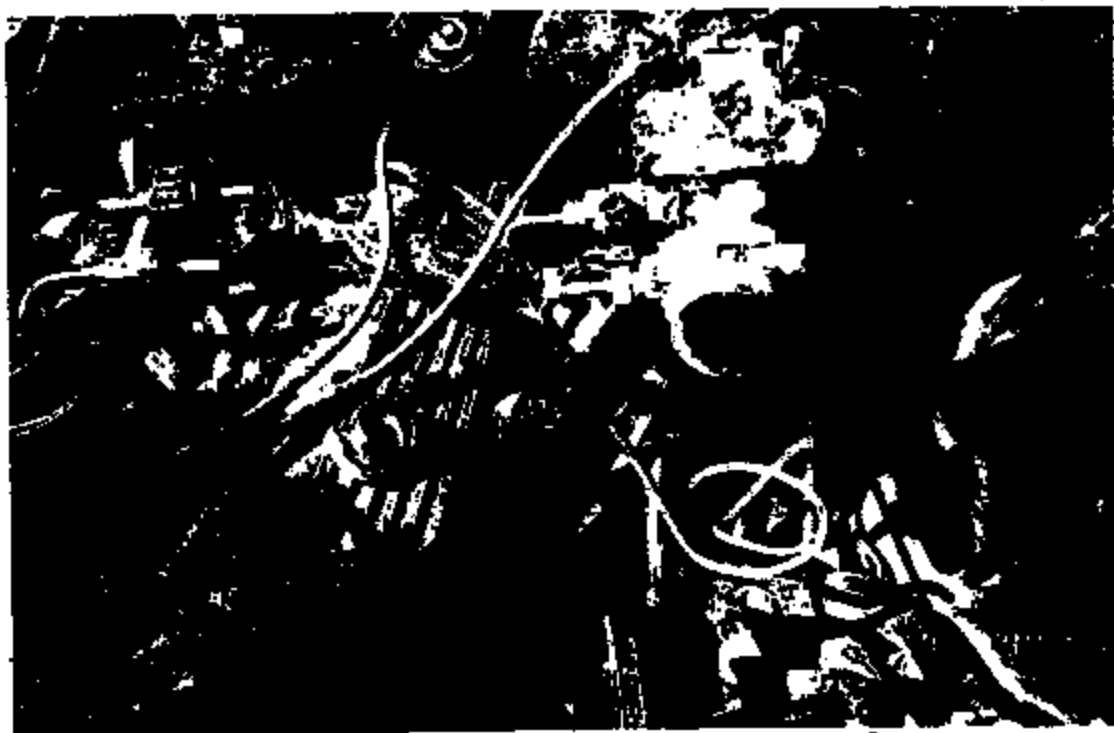




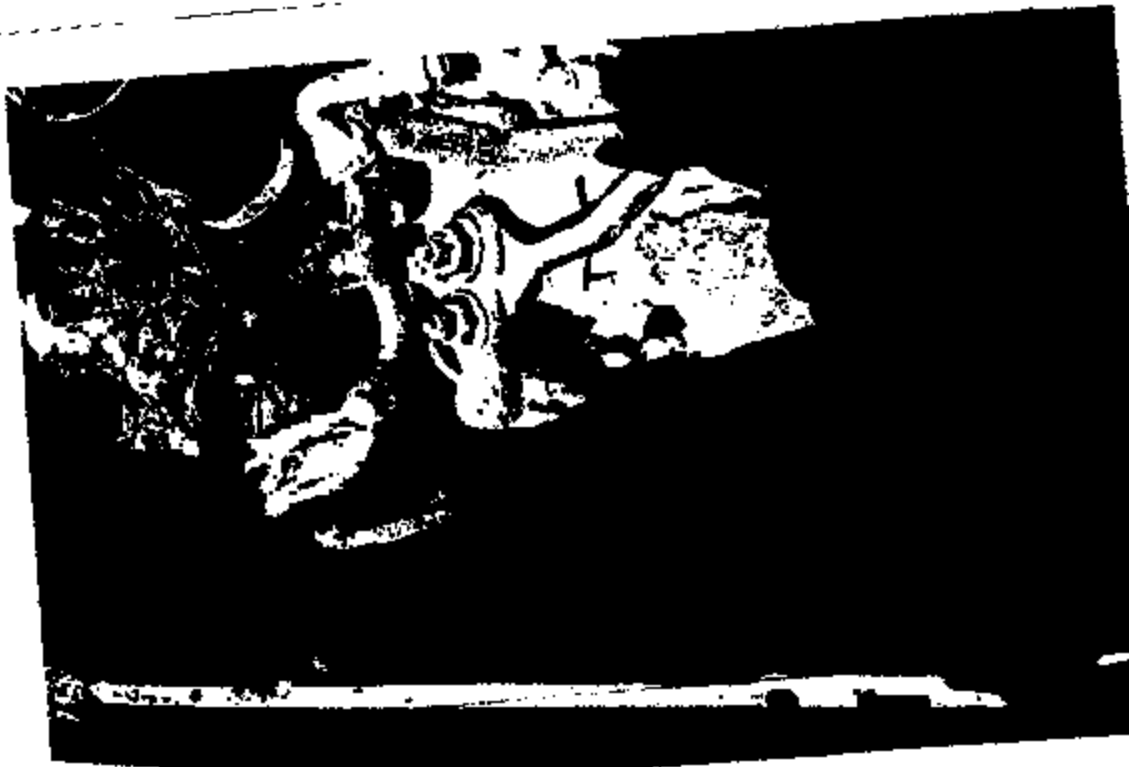
EM2-825 57697

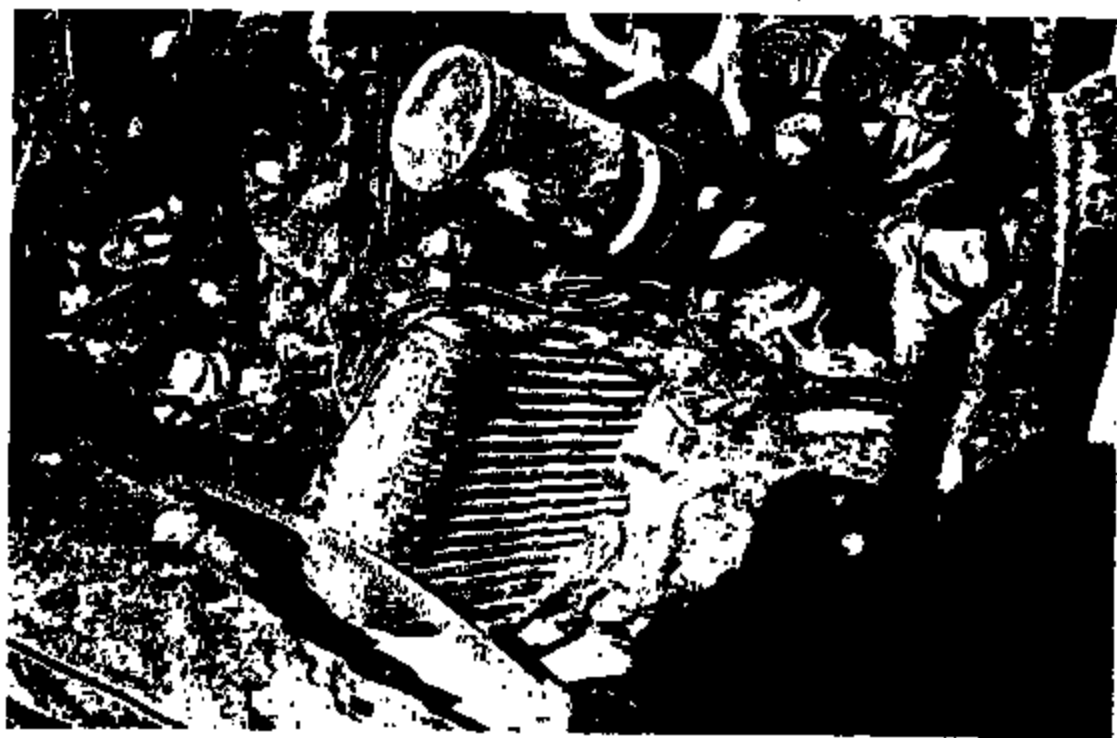
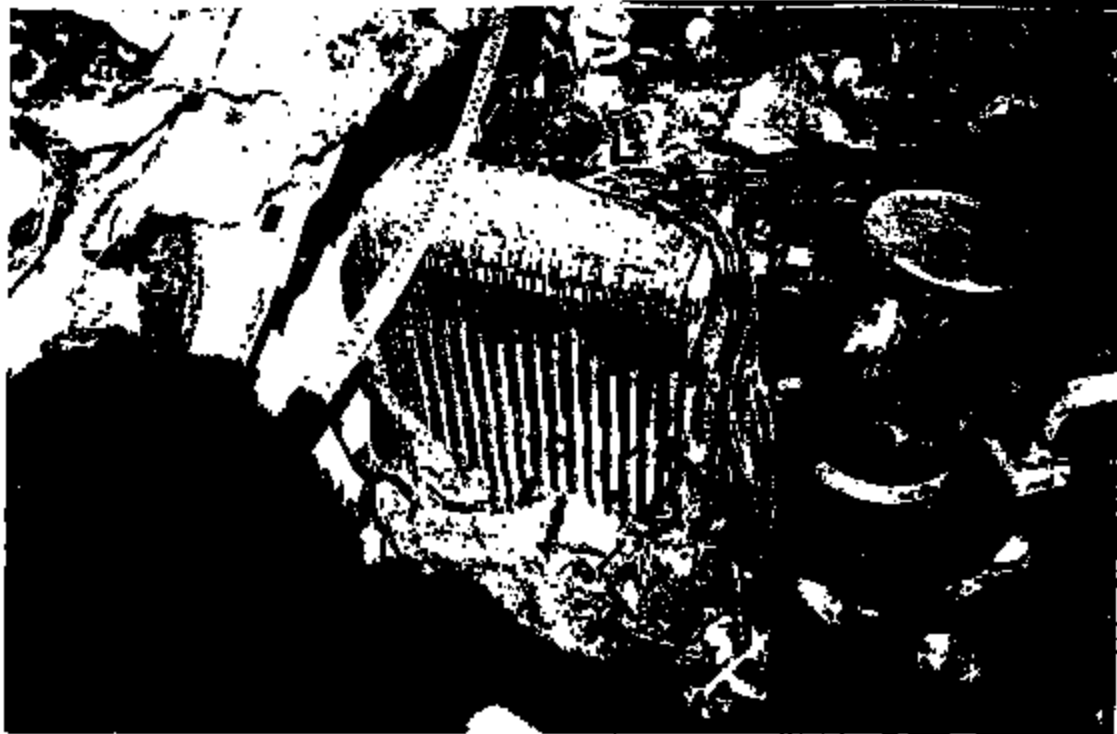


1902-025 8766

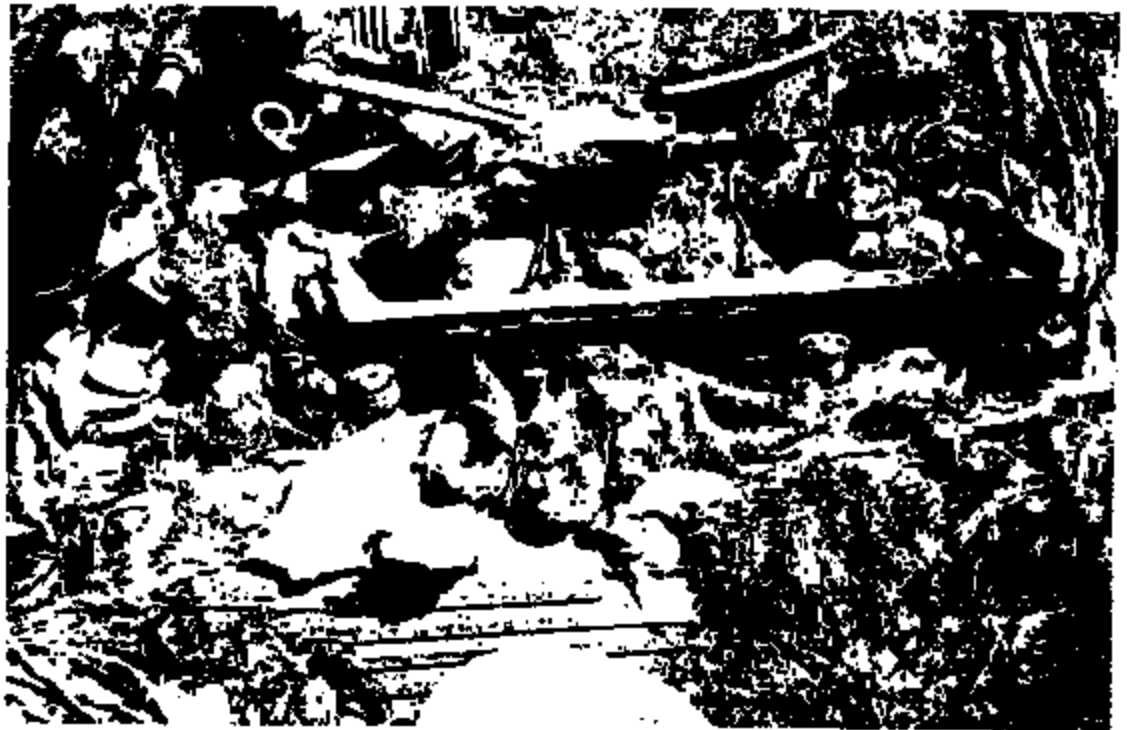


ER82-825 57888

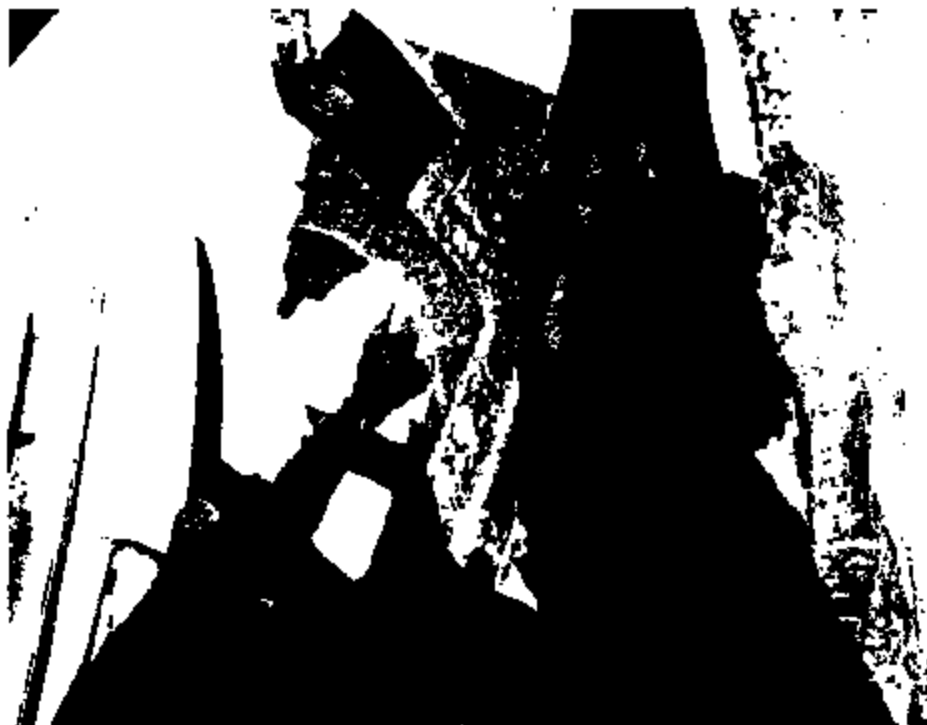




EA62-628 57791



8982-825 57762



EN62-625 57783



ERG2-626 57784



ERR2-428 57708

ARROW FORD MITSUBISHI-HYUNDAI, INC.

4001 S. First St
Box
Telephone 2-9500
ABILENE, TEXAS 79602 RING - 7836

20928

29828

CUSTOMER NO. 123978		VIN 4T-1J941		DATE 7:24		TIME 4/1 12:00		SALES	
CITY, STATE ABILENE, TX		MODEL SNX123974		DATE 4/15/91		COLOR WHITE		LEADER/UNIT PF2952	
YEAR MAKE 92 FORD		MODEL CRW/VIC		COLOR WHITE		LEADER/UNIT PF2952		VEHICLE ID NO. 2FACP74W8NX123974	
3/91 Y T									

CUSTOMER REQUESTS

1. ENGINE IS RUNNING ROUGH, CAN REALLY FEEL IT ON ACCELERATION. CAN ALSO SMELL BOTTEN EGGS. JUST STARTED TWO DAYS AGO. ADVISE D36 TUNEUP/ELECT.

2. WHEN DRIVING UP HILL AND APPEARED YOU CAN FEEL BRAKES GRABBING OR VIBRATING. DOESNT KNOW IF IT IS BRAKES OR TIRES. ADVISE GENERAL LINE.

Handwritten notes:
 12286
 1125
 5BDS - spark
 Power balance
 check water runout
 Red Back first rotors
 (washed)
 14
 110287 0.6
 11081 0.3

RECOMMENDED MAINTENANCE

NO. 3000 MILE SERVIC	338	7727	PTIC	5	*	*	*
NO. 15000 MILE MAINT	338	7727	PTIC	8	*	*	*
			PTIC	9	*	*	*

Additional notes:
 5 Rotors Eds Sonell
 2.2

DATE	4/17/91	TIME	12	OFF	
ESTIMATED ORIGINAL PARTS AND LABOR		REvised ESTIMATED			
DATE	4/13/91	TIME	8	OFF	

1992-93 5770A



4001 S. First St.
 Box 5166
 Telephone 682-9500
 ARLENE, TEXAS 79008

R.O. # 29828

CUSTOMER NO.	123974	R.O. DATE	4/ 1/94	MILEAGE	25517	TIME REC'D	7:24	TIME PREPARED	4/ 2 17:30	DEALER #	AS1000	CONTROL #	0025		
ADDRESS	[Redacted]														
CITY, STATE	ARLENE, TX														
MAKE	MODEL	COLOR	LICENSE / TAG #	VEHICLE I.D. NO.	[Redacted]										
TOYOTA	4Runner	White	3NX12974	2PACP74WBNX123974											
										LAST R.O. #	47214	LAST R.O. DATE	4/28/93	WITH FUDGE REPAIR TEST TO HP	
										YOUR OWN TESTER TO					

ENGINE IS RUNNING NO GR. CAN REALLY FEEL
 UP IN ACCELERATION. ~~SEE ALSO SERIAL NUMBER~~ *All the Time* PTIC 1
 THE FIRST STARTED 24 DAYS AGO.

AD

WHEN DRIVING AT HIGH AND ABRUPT SLEWERS
 YOU CAN FEEL BRAKES GRABBING OR VIBRATING
 INSTANT KNOW IF IT'S BRAKES OR TIRES
 ADVISE
 GENERAL LINE

800-235-8787

RECOMMENDED MAINTENANCE:
 3000 MILE SERVICE 336 7747
 15000 MILE MAINT 338 7747
 ADDITIONAL SERVICES
 P.T.C. 5
 P.T.C. 8

5 Rocky Egg smell

Notice Pursuant to FRM, Texas Property Code
 I am the person or agent selling on behalf of the person, who is obligated
 to pay for the repair of the above vehicle subject to the repair contract. I
 understand that this vehicle is subject to replacement in accordance
 with FRM, Texas Statutes and Insurance Code, if a written order for
 repair of repair on the vehicle is approved, advanced because of
 established facts, as facts, or by the court.

DATE INSTALLED		ACCUMULATED MILEAGE		ORIGINAL R.O. NUMBER
MO.	DAY	MO.	MILEAGE	
ESTIMATES				
ORIGINAL PARTS AND LABOR				
REVISED ESTIMATES				
[Redacted]				

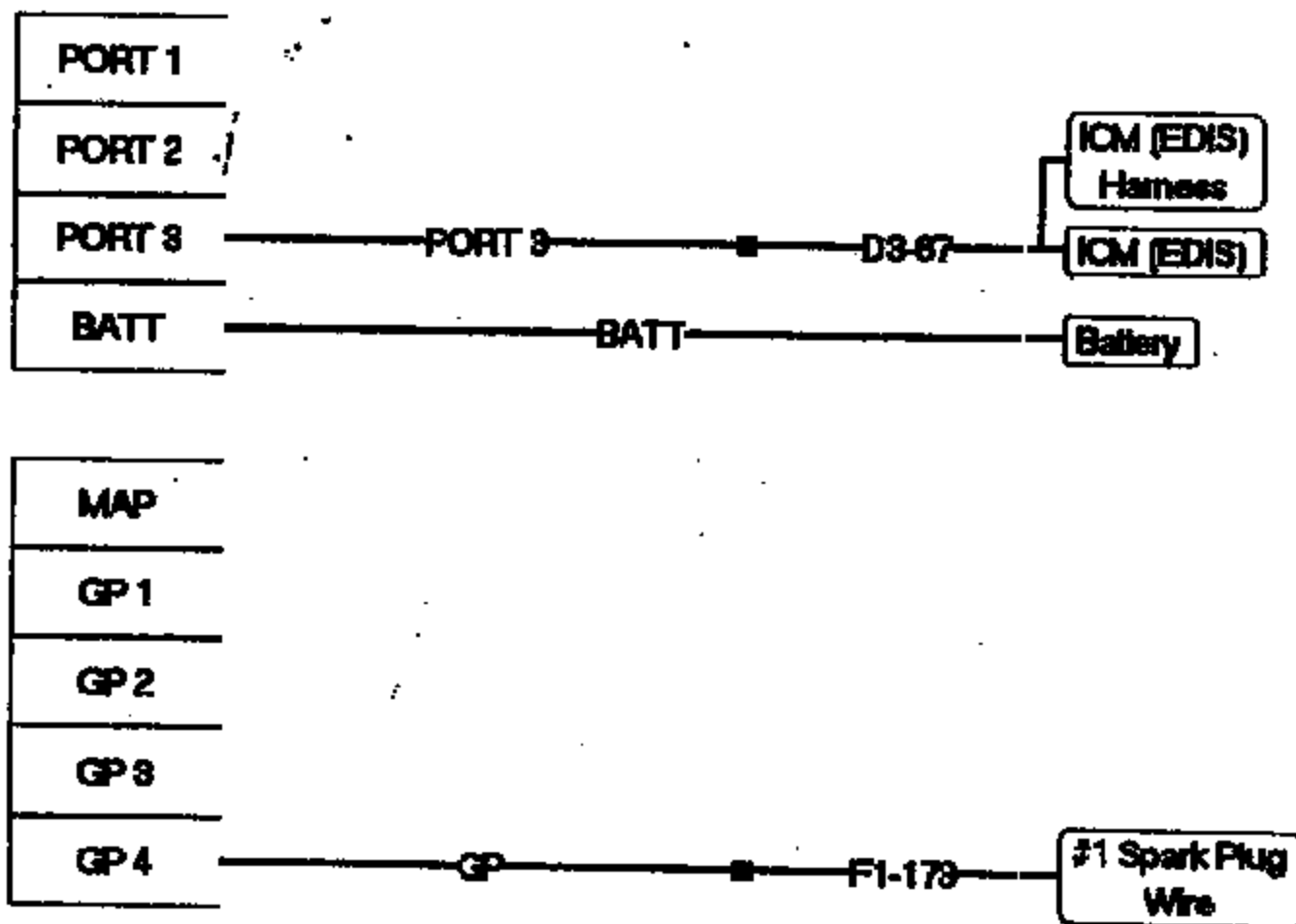
REPAIR INCLUDE USE	CHARACTER OF DAMAGE	COND- TION CODE	LABOR		TIME CLO
			PARTS RETURN	EMP. NO.	
					ON
417	Hand-up 50DS Perform repair duration and parts balance #3 cylinder check high play in test OK				OFF
					ON
					OFF
					ON
					OFF
					ON
					OFF
	check for Robt Pursuit			4112	ON
	FRY Papers detected			289	OFF
	Replace Papers				ON
	Ent pads 50%				OFF
					ON
					OFF
					ON
					OFF
					ON
					OFF
					ON
					OFF
					ON
					OFF
					ON
					OFF

ENG-225 5778

Spark Duration

1. Turn key OFF.

2. Hookup:



Continue

***** START OF PIR *****
14-01-94 06:12P>Vehicle Entered
14-01-94 06:12P> 2FACP7460NX128974
14-01-94 06:12P> Odo: 50,553
14-01-94 06:12P> 1992 Crown Victoria 4 Door Sedan LX 4.9L HOHC (MONITOR)
14-01-94 06:13P>Tnn) Row
14-01-94 06:13P>Ignition System - Spark Duration Test Selected
14-01-94 06:13P>Selected Spark Duration
14-01-94 06:16P>Tnn) Row
14-01-94 06:16P>Tnn) Row
14-01-94 06:17P>Selected Spark Duration
14-01-94 06:17P>Tnn) Row
***** END OF PIR *****

Handwritten signature

787/1200

PLEASE (ENTER NAME OR NUMBER) "0"
6740091

OK

OK

-030101-005-

please log in FPSDTTY

password

04/04/94 11:50:39

*** FORD PARTS AND SERVICE ***

R543L006

APPLICATION IDENTIFICATION

PLEASE ENTER APPLICATION ID FOLLOWED BY REQUIRED APPLICATION INFORMATION

ORIS,024041

ORIS MENU - FORD FORD INC

04/04/94 11:50:45

1. VEHICLE INFORMATION
2. VEHICLE AND 100 DAY WARRANTY REPAIR INFORMATION.
3. SERVICE CODE INFORMATION
4. ESP BASE PART NUMBER VERIFICATION.
5. BROADCAST MESSAGES
6. E D S R - ELECTRONIC DEALER SERVICE REPORT
99. DISCONNECT FROM ORIS

ENTER SELECTION NUMBER (RTN).

2

ENTER VIN (RTN) FOR VEHICLE WARRANTY HISTORY

04/04/94 11:50:53

M. MENU 1-6. MENU SELECTION NUMBER 99. BYE

2) P7400NK123974

1992 CROWN VICTORIA 4 DOOR SEDAN LX
4.6L SOHC (MODULAR) 2160000 AUTOMATIC DD 4 SPEED
*OPEN RECALLS

04/04/94 11:51:54

PALE CODE : 3

NO RECALLS FOR VEHICLE

*WARRANTY START DATE 04/15/91 BUILD DATE 03/27/91 START MILEAGE

*EXTENDED SERVICE PLAN

NO ESP INFORMATION AVAILABLE

04/04/94 11:51:55

NO REPAIR HISTORY ON VEHICLE

04/04/94 11:51:56

ENTER VIN (RTN) FOR VEHICLE WARRANTY HISTORY OR (RTN) FOR 92X123974

M. MENU 1-6. MENU SELECTION NUMBER 99. BYE

19

04/04/94 11:52:12

THANK YOU FOR USING THE ORIS/EDSR MENU SYSTEM

DISCONNECTED FROM FORD COMPUTER *1395

THANK YOU FOR TYPING BYE, THIS HELPS TO REDUCE LOGIN TIME FOR ORIS/EDSR.

PLEASE TURN OFF YOUR TERMINAL...

please log in

002-028 87712



AFENE FIRE DEPARTMENT INCIDENT REPORT



DATE 4-2-94
 TIME 18:50
 ARRIVAL 19:30
 AEMS CALLED _____
 AEMS ARRIVAL _____
 ALL CLEAR _____
 TAP OUT 200
 IN-SERVICE 200

ENGINE CO. #6
 TRUCK CO. _____
 BOOSTER _____
 HAZ. MAT. _____
 STAFF CAR _____
 INSPECTOR _____
 FIRE DISTRICT _____
 SMOKE DET. PRESENT _____

EMERGENCY RESPONSES

SINGLE FAMILY	<input type="checkbox"/>	MEDICAL EMERGL.	<input type="checkbox"/>
MULTI-FAMILY	<input type="checkbox"/>	MOBILE HOME	<input type="checkbox"/>
BUSINESS	<input type="checkbox"/>	DUMPSTER-PLASTIC	<input type="checkbox"/>
HOSPITAL	<input type="checkbox"/>	DUMPSTER-METAL	<input type="checkbox"/>
MUNICIPAL BLDG.	<input type="checkbox"/>	OUTSIDE(ING. GRADE)	<input type="checkbox"/>
DORMITORY	<input type="checkbox"/>	DIVE TEAM	<input type="checkbox"/>
BLDG. UNCLAS.	<input type="checkbox"/>	RESCUE	<input type="checkbox"/>
SCHOOL	<input type="checkbox"/>	VEHICLE	<input checked="" type="checkbox"/>
NURSING HOME	<input type="checkbox"/>	OUTBUILDING	<input type="checkbox"/>
SPECIAL DUTY	<input type="checkbox"/>	HAZ MAT	<input type="checkbox"/>

Code

1	2	3	4	5
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

LOCATION 2034 South Clark HOW RECEIVED Call
 OWNER OF PROPERTY _____ CONTENTS _____
 OCCUPANT _____ OCCUPIED AS _____
 PROBABLE CAUSE Gasoline leak ORIGIN Gasoline line
 MATERIAL INVOLVED Eng. Compartment COMMUNICATED TO Fire Call
 EXTINGUISHED WITH Over 14 extinguishers INFORMATION PROVIDED BY FM Warren
 FORCED ENTRY WHEN _____ WHO _____
 NO. BLDG. OR VEH. _____ CONTENTS _____
 INJURED CIV. _____ FIRE FIGHTERS _____
 TAKEN TO HOSP. _____ FIRE FIGHTERS _____

VEHICLE INFORMATION

TYPE Car MAKE Ford OWNER Kevin Hanna ADDRESS 941 Poplar
 YR. 92 LIC. EE2852 DR. Same ADDRESS Same

OFFICERS AND FIRE FIGHTERS RESPONDING

<u>FM Warren (OC)</u>		
<u>FM Barber</u>		
<u>FM Flores</u>		

REMARKS The car had been in the shop, and had been picked up the shop this date.

OFFICER IN CHARGE FM Warren (OC) DISPATCHER Marique INCIDENT # 3750

477861

8882-025 5771A

-->

VEHICLE ID: 2MRX679081 (WWYP888888) **Vin:** 2MBLN75W4RX679081 **Div:** 3 **Status:** 800
Vehicle Line: CFP **Convoy Deliv:** 052894 **Orig P-Lvl:** 416 **Selling Dir:** 22B408
Order Recpt: 041994 **ShipTo Stat:** **Curr P-Lvl:** 416 **Sale Date:** 092694
Orig Sched: 050994 **Rls-To Stat:** LA **Order Dlr/Reg:** 22408/22 **Demo Dt:**
Inv Prep: 051394 **Orig Int St:** 052094 **Orig Rls Dir:** 22408 **Deliv Type:** 0
Prod Date: 051994 **Curr Int St:** 052094 **Rls Dir P&A:** 12294 **Sales Prd:** 094093
Rls Date: 051994 **Dirfin Ext:** 062594 **Warr Start:** 092694 **Cancel Sl:**
Memo Consgn: **P&C Ext:** 062594 **WarrS-Ind:** **Sale Status:** G

Orig Pltbus: 051994 **Advert Ext:** 062594 **-Date- -Dealer- -Region-**
Curr Pltbus: 051994 **Slipgn #8#:** 5027 **Shipped:** 052094

T/Name: 1 **Curr Stock:** 051994 22B408 22

Addr: **State:** LA **1st-Prior:**

City: LEBEAU **N/A-Rep:** 092694 **2nd-Prior:**

Eip: **Warr-Ins-Ind:** **3rd-Prior:**

V.O.#1 2 3 4 5 6 7 8

123452345678901234567890123456789012345678901234567890123456789012345678901234

M75RXY 44 J2 09E2158 JD E P3 J3P Q7 3 KHL SR MG 22B408 1 EE

8 9 0 1 2 3 4 5

5678901234567890123456789012345678901234567890123456789012345678901234567890

HC3H 3 2 W2MHL4 5 2 172A 9WP 8

F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

OGDB432

==>

VEHICLE ID: 2MRX679081 (WVYP88888) Vin: 2MELM75W4RX679081 Div: 3 Status: 800

Financial Data-

Orig Totl Inv:	22325.00	A-Plan Price:	21390.00	Pre-del Invoice:	.00
Curr Totl Inv:	22325.00	Total Adj:	.00	Sched-A GST:	.00
Base Vehicle:	19726.00	Base Adj:	.00	FOC GST:	.00
Options:	1530.00	Option Adj:	.00	Price Protect:	.00
Base Holdback:	647.00	Base Mb Adj:	.00	Chargebak Amt:	
Optn Holdback:	52.00	Option Mb Adj:	.00	30-Day FP Amt:	.00
Misc Charges:	.50	Gas Amt:	14.50	Floor Plan:	72.09
Finance Chrgs:	190.00	Sched-B Amt:	575.00	P&C Charge:	78.88
FDAF/LMDA:	289.00	Mktng Contrib:	231.00	Pre-Dlvry Amt:	.00
		X-Plan Price:	.00		

Financing Data-

Finance Source:	0000001	O-Warr Start:	092594	Release Date:	051994
Orig Int St-Sw:	N	Co Tag Number:		Transit Time:	11
Ret Draft Ind:		Pre-del Date:		Rls Plus Trans:	053094
Floor Pln Date:	062594	Prdlvry S.Code:		Ramp Code:	22
Adv Com Code:	A	Lease Code:		Method Shipped:	7
Upfront PP Ind:		Invoice In-Proc:		Memo Cons Loc:	

F1=Help F3=Exit F4=Primary Menu F6=Screen #1 F9=Screen #3

OGDB432

=>

VEHICLE ID: 2MRX679081 (NWYPB8888) VIN: Div: Status:

Financial Data-

Orig Totl Inv:
Curr Totl Inv:
Base Vehicle:
Options:
Base Holdback:
Optn Holdback:
Misc Charges:
Finance Charge:
VDAF/LMDA:

A-Plan Price:
Total Adj:
Base Adj:
Option Adj:
Base Hb Adj:
Option Hb Adj:
Gas Amt:
Sched-B Amt:
Mktng Contrib:
X-Plan Price:

Predel Invoice:
Sched-A GST:
FOC GST:
Price Protect:
Chargebak Amt:
30-Day FP Amt:
Floor Plan:
PAC Charge:
Pre-Dlvry Amt:

Financing Data-

Finance Source:
Orig Int St-Sw:
Ret Draft Ind:
Floor Pln Date:
Advt Comm Code:
Upfront PP Ind:

O-Warr Start:
Co Tag Number:
Pre-del Date:
Prdlvry S.Code:
Lease Code:
Invoice In-Proc:

Release Date:
Transit Time:
Rls Plus Trans:
Ramp Code:
Method Shipped:
Memo Cons Loc:

F1=Help F3=Exit F4=Primary Menu F6=Screen #1 F9=Screen #3
Function key not supported

OGDB432

==>

ENTER VIN ==> 2MELM75W4RX679081

NAME ==> PEYTON ZIP ==> 713450132 MODEL YR ==>

OWNER NAME :
STREET ADDR :

CITY : LEBBAU

N/A YY-MM-DD 96-09-12

ST/PRV: LA CTRY:

ZIP/POSTAL CODE: N/A SOURCE: P

MODEL YEAR : 94 PLANT: X

SALE YY-MM-DD 94-09-26

BODY STYLE DESC: 4 DR SEDAN LS

PRODUCTION YY-MM-DD 94-05-19

VEHICLE DESC : 1994 GRAND MARQUIS

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD	REGION
SHIP-TO	3	22	C	408	10		23
FACING	3	22	C	408			
RESPONSIBLE	3	22	C	408			

CA EMISSION : ENGINE TAG CODE : EGB06AA

CAMPAIGN COUNTS

NAVIS STATUS : 800 COMPANY CAR IND :

TOTAL CAMPAIGNS : 02

DSO DISTRICT : FLEET CODE :

OPEN : 00 CLOSED : 02

DSO NUMBER : FLEET STATUS :

ACTIVE: 02 HISTORY: 00

F1-INQUIRY F3-EXIT F4-G160 F5-G150 F8-CONTINUE SEARCH F9-G130

OGDB432

ENTER CAMPAIGN NUMBER==> 94889 VIN==> 2MELM75W4RX679081 TYPE OF SEARCH: A
 MODEL YEAR: 94 DEFECT: ADAPTER PLT. BODY STYLE: 4 DR SEDAN LS
 NEW STATUS CODE: _____ CAMP DIV : 6
 REPAIR INFORMATION: TYPE CODE: _____ SUPP CODE :
 REPAIR DATE: _____ DEALER P/A: _____ KIT CODE : AA
 MICRO REF: _____ CLAIM NUM: _____ OASIS DATE : 94-08-12
 DELETE REASON: _____ VENDOR N/A INFORMATION:
 RESP DEALER INFORMATION: NEW: _____ IND: MATCH CODE: 2
 CURRENT: 3 22 408 ASSIGNED: 96-12-18 SOURCE: PX EXTRACT DATE: 96-12-18
 ***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

CODE	DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL	SRC
C	COMPLETE	94-08-30	B	94-08-22	12294	010272	ZJQ1245		AC
M	RELEASED FOR MAILING	94-08-17							
R	READY TO RELEASE	94-08-11							

DELETE REASON:
 F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
 F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YF-MM-DD)
 I037-NO MORE DATA TO DISPLAY

OGDB432

==>

ENTER CAMPAIGN NBR ==> 94989 VIN ==> 2MELM75N4RX679081
DEFECT : ADAPTER PLT. BODY STYLE DESC: 4 DR SEDAN LS
RESP DEALER : 338408 BEGINNING MAILED DATE: 94-09-09 YY-MM-DD
RELEASE DESC : NEW ISSUE TOTAL ENDING MAILED DATE : 94-09-09 YY-MM-DD
CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 :
CITY :
ZIP/POSTAL CODE: CTRY: ST/PRV:
N-A SOURCE: N N-A EFF DATE: 00-00-00 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
LAST NAME : INITIALS:
STREET ADDR1 :
ADDR2 :
CITY :
ZIP/POSTAL CODE: CTRY: ST/PRV:
N-A SOURCE: N-A EFF DATE: YY-MM-DD
F1-INQUIRY F3-EXIT F4=QUIT F5-G150 F7-FIRST PAGE F8-NEXT PAGE F9-G140
I048-LAST PAGE OGD8432

==>

ENTER CAMPAIGN NUMBER==> 96L12 VIN==> 2MELM75W4RX679081 TYPE OF SEARCH: A
MODEL YEAR: 94 DEFECT: PASS AIR BAG BODY STYLE: 4 DR SEDAN LS

NEW STATUS CODE: _____ CAMP DIV : 6
REPAIR INFORMATION: TYPE CODE: _____ SUPP CODE :
REPAIR DATE: _____ DEALER P/A: _____ KIT CODE : CB
MICRO REF: _____ CLAIM NUM: _____ OASIS DATE :

DELETE REASON: _____ VENDOR N/A INFORMATION:
RESP DEALER INFORMATION: NEW: _____ IND: MATCH CODE: 2
CURRENT: 3 22 408 ASSIGNED: 96-12-18 SOURCE: PX EXTRACT DATE: 96-12-18

***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

CODE	DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL	SRC
F	FORCED COMPLETION	98-01-22	B	98-01-22					OL
M	RELEASED FOR MAILING	97-02-10							
H	AWAITING MAILING	96-11-24							

DELETE REASON:

F1-INQUIRY F2-G140 F3-EXIT F5-G130 F7-FIRST F8-NEXT F9-MORE STATUS
F10-ADD STATUS F11-REVISE (ALL DATA FIELD DATES YY-MM-DD)
I037-NO MORE DATA TO DISPLAY

CGDB432

ENTER CAMPAIGN NBR ==> 96L12 VIN ==> 2MELM75W4RX679081
 DEFECT : PASS AIR BAG BODY STYLE DESC: 4 DR SEDAN LS
 RESP DEALER : 322408 BEGINNING MAILED DATE: 97-03-04 YY-MM-DD
 RELEASE DESC : NI PART KIT CODE ENDING MAILED DATE : 97-03-12 YY-MM-DD
 CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
 LAST NAME : INITIALS: E
 STREET ADDR1 : ST/PRV: LA
 ADDR2 :
 CITY : LEBEAU CTRY:
 ZIP/POSTAL CODE: N-A SOURCE: P N-A EFF DATE: 96-09-12 YY-MM-DD

 RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
 RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
 CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
 LAST NAME : INITIALS:
 STREET ADDR1 :
 ADDR2 : ST/PRV:
 CITY : CTRY:
 ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD
 F1-INQUIRY F3=EXIT F4=QUIT F5=G150 F7-FIRST PAGE F8=NEXT PAGE F9=G140
 I048-LAST PAGE OGDB432

==>

ENTER CAMPAIGN NUMBER==> 96L12 VIN==> 2MELM75W4RX679081 TYPE OF SEARCH: A
MODEL YEAR: DEFECT: BODY STYLE:
NEW STATUS CODE: CAMP DIV :
REPAIR INFORMATION: TYPE CODE: SUPP CODE :
REPAIR DATE: DEALER P/A: KIT CODE :
MICRO REF: CLAIM NUM: OASIS DATE :
DELETE REASON: VENDOR N/A INFORMATION:
RSP DEALER INFORMATION: NEW: IND: MATCH CODE:
CURRENT: ASSIGNED: SOURCE: EXTRACT DATE:
***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)
E807-END OF CAMPAIGNS FOR VEHICLE - CURRENT AND HISTORY DATABASES OGDB432

CUSTOMER NAME PHONE NUMBER

[REDACTED]

CUSTOMER LIST

ADDRESS


[REDACTED]

WASHINGTON L [REDACTED]

STATUS

No Open Issues

6032-626 57724

	Year Model	Sales Type	Owner Status	Vehicle Info
VIN 1FTRX17202NB16837	2002 F-SERIES No Open Issues	INDIVIDUAL RTL	Original Owner	Deals Warranty History
 VIN 2MELM75W4RX878081	1984 GRAND MARQUIS No Open Issues	INDIVIDUAL RTL	Original Owner	Deals Warranty History

ESP / Recall Information

VIN: 2MELM75W4RX679081

No ESP information for this VIN

Recall Information

Number	Type	Description	Campaign	Status	Date	Dealer Code
94989	S	ADAPTER FLT.		COMPLETE	1994-08-22	12294
DOL12	L	PASS AIR BAG		FORCED COMPLETION	1998-01-22	AUTOC

ESP2-025 57726

Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VIN: 2MELM7SW4KX679081	Vehicle Line: CTF - GRAND MARQ (ENSMON14) [R3-03]	Eng Serial No: *
Model Year: 1994	Market Derivat: CM - L-M DIVISION DERIVATIVE	Body Style: *
Vehicle Type: C	Drive Code: C/H - 2 WHEEL/4 WHEEL DRIVE	Engine: CVT - R-M 4.6L SOHC IPE NA CIV6 G-HP
Inv. Dealer: 12294	Body Chk Style: CFA - 4 DOOR SEDAN-4 LITE	Transmission: CDE - 4 SPD AUTO TRANS NAAD ACDE
	Version/Variant: CAJ - LS VERSEN - CAR	

BUILD INFORMATION:

Engine: NA - 00000000 Plant: AW - ST THOMAS PLANT BUILD
 Country: CAN - 00000000 Prod Date: 19-MAY-1994

SALE INFORMATION:

Engine: NA - 00000000 Selling Dealer: 122405 - *
 Country: USA - 00000000 Selling Dlr: SAFFORD LA
 Buyer SAFFORD LA

Arrival Date: 28-MAY-1994 Red Carpet Lease: *
 Sale Date: 26-SEP-1994 Fleet/Hotel/Co. Lease: R
 Warranty Start Date: 26-SEP-1994 Modified Vehicle: *
 Orig Warranty Date: 26-SEP-1994 Recaptured Vehicle: * Vehicle Export Flag: N

VOC/EOC:

1 2 3 4 5 6 7 8 9

17/00000000 44 02 0000150 00 0 000000 07 2 000 00 00 200000 1 00 0000 1 2 0

00000 0 0 1720 000 0 00 00

ENR2-025 57127

INSTALLED OPTION INFORMATION:

Air Conditioning:	CB - MANUAL AIR CONDITIONER	GVW Code:	
Alternator Amp Rating:	*	GVW Class Code:	L
Audio (MHz):	* - [N/A]	Instrumentation:	* - [N/A]
Axis Ratio:	RGACC - 3.98 FINAL DRIVE RATIO	Motor(Driver Side):	* - [N/A]
Axis Type:	BGLAB - NON-LIMITED SLIP REAR AXLE	Motor(Passg Side):	* - [N/A]
Battery Amp Rating:	HC	Paint:	PNKAC - MID CURRENT RED C/C
Brake Code:	* - [N/A]	Power Antenna:	AB - POWER TELESCOPIC RADIO ANTENNA
Brake Control(srvic):	* - [N/A]	Radio:	AB - ELECTRONIC AM/FM STEREOCASSETTE
Calibration Code:	418GR00A	Sound System:	* - [N/A]
Color(Account):	* - [N/A]	Steering Transmission Axle:	
Color(Trim):	0086C -	Tire Brand:	AJ - MICHELIN - RECYCLABLE
Delivery Type:	0	Tire Size:	ESRBF - F215/R15 WSW
Drivetrain Code:	*	Traction Control:	AB - ANTI-SPIN TRACT BRAKES W/O PVD
Front Seat:	* - [N/A]	Wheel Base:	
Fuel Type:	* - [N/A]		

TIRE DOT INFORMATION:

LF:	*	RF:	*
LR:	*	RR:	*
LI:	*	RL:	*
SPARE:	*		

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	*	Emission Code:	CB - CB
ESP Coverage(Miles):	*	Emission Cert Type:	F
ESP Coverage(Year):	*	Emission Test Station:	KLA
ESP Five Year:	*	Emission Family:	WPAWVIGARA
ESP Signature Date:			

1002-025 07728

Standard Claims List For Model Year 1994

VIN	VEH LINE	MKT DEPT	BODY CAB	VEH SERIES	DRIVE TYPE	PLT CD	TRX CD	ENG CD	PROD DATE	WARR DATE	SELLING DEALER	SELL CNT	TIS	WCC	CPSC_5	PREP BASE	SUPP OCC	CD	LAST (MM/YY)		
2M8LM75W4RX679081	CYP	CM	CFA	C/AJ	CB	AW	CRK	CVN	19-MAY-1994	26-SEP-1994	322408	USA	0	5P96	NANANA *	20124 *	B15	12	16		
AWS Claim Key:		1669231	Trx Code:		1	Labor Hrs:		4													
Dlr Cd-Sub Cd:		12294 *	Name:		ROBINSON BROTHERS, INC.	Ph:		225-9247068	St:		LA	City Cd:		USA	Reg Cd:		NA	Reg Date: 22-JUN-1994		Doc #:	008436
2M8LM75W4RX679081	CYP	CM	CFA	C/AJ	CB	AW	CRK	CVN	19-MAY-1994	26-SEP-1994	322408	USA	0	5Y94	NANANA *	CAMPEN *	A99	02	4		
AWS Claim Key:		5171122	Trx Code:		5489	Labor Hrs:		15													
Dlr Cd-Sub Cd:		12294 *	Name:		ROBINSON BROTHERS, INC.	Ph:		225-9247068	St:		LA	City Cd:		USA	Reg Cd:		NA	Reg Date: 22-AUG-1994		Doc #:	018272
2M8LM75W4RX679081	CYP	CM	CFA	C/AJ	CB	AW	CRK	CVN	19-MAY-1994	26-SEP-1994	322408	USA	0	5Y05	068401 *	2C026 *	N17	08	4		
AWS Claim Key:		5171121	Trx Code:		1	Labor Hrs:		14													
Dlr Cd-Sub Cd:		12294 *	Name:		ROBINSON BROTHERS, INC.	Ph:		225-9247068	St:		LA	City Cd:		USA	Reg Cd:		NA	Reg Date: 22-AUG-1994		Doc #:	118272
2M8LM75W4RX679081	CYP	CM	CFA	C/AJ	CB	AW	CRK	CVN	19-MAY-1994	26-SEP-1994	322408	USA	1	6A14	010301 *	7020125 *	F09	08	22		
AWS Claim Key:		5266433	Trx Code:		1	Labor Hrs:		24													
Dlr Cd-Sub Cd:		12294 *	Name:		ROBINSON BROTHERS, INC.	Ph:		225-9247068	St:		LA	City Cd:		USA	Reg Cd:		NA	Reg Date: 27-SEP-1994		Doc #:	009562
Cust Comments:		LEFT FRONT DOOR PAINT CRACKING																			
Tech Comments:		REPAIRED DOOR																			
2M8LM75W4RX679081	CYP	CM	CFA	C/AJ	CB	AW	CRK	CVN	19-MAY-1994	26-SEP-1994	322408	USA	0	5A97	058201 *	4855 *	L46	08	15411		
AWS Claim Key:		5201517	Trx Code:		194	Labor Hrs:		5													
Dlr Cd-Sub Cd:		08332 *	Name:		BORDELON MOTORS, INC.	Ph:		337-6232685	St:		LA	City Cd:		USA	Reg Cd:		NA	Reg Date: 01-MAY-1994		Doc #:	02248301
Cust Comments:		DIFF OIL LEAK																			
Tech Comments:		OIL AND STRIP AND CLEANED SURFACE AND REINSTALL DIFF COVER AND ADD FRESH OIL AND RECK >																			

ENR-125 57729

2MELM75W4RX679081	CHF	CM	CFA	CAJ	CB	AW	CDK	CVM	19-MAY-1994	26-SEP-1994	322408	USA	11	2280	030001	P2AZ	58715	A	N11	88	23530	
AWS Chain Key:		11055150	Trx Code:		897	Labor Hrs:		13														
Mr. Cd Sub Cd:		06332-*	Name:		ROBELOON MOTORS, INC.		Ph:		337-9422685	St:	LA	City Cd:		USA	Reg Cd:		NA	Reg Date:		03-AUG-1985	Doc #:	060290901
Cust Comments:		HPO MIDAN WHILE DRIVING>																				
Tech Comments:		CK AND FOUND AIR BYPASS VALVE MAKING NOISE AND RAR AIR BYPASS VALVE AND TIRE ASSY AND RUC >																				
2MELM75W4RX679081	CHF	CM	CFA	CAJ	CB	AW	CDK	CVM	19-MAY-1994	26-SEP-1994	322408	USA	11	60M	018285	*	16612	*	N59	12	23530	
AWS Chain Key:		11055151	Trx Code:		894	Labor Hrs:		5														
Mr. Cd Sub Cd:		06332-*	Name:		ROBELOON MOTORS, INC.		Ph:		337-9422685	St:	LA	City Cd:		USA	Reg Cd:		NA	Reg Date:		03-AUG-1985	Doc #:	060290902
Cust Comments:		FT END SQUEEK WHEN GOING OVER BUMPS>																				
Tech Comments:		CK AND TIGHTEN FT BUMPER AND HOOD AND LUSH BUSHING >																				

0002-028 87738

Claim Detail Report

Model Year = 1994; Claim Key = 1669956

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 26-SEP-1994

Production Date: 19-MAY-1994

VIN: 2MELM75W4RX679081

Dealer Information

Dealer Name: ROBINSON BROTHERS, INC.

Dealer Code: 12294 - *

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

Claim Information

Document Number: 089436

Repair Date: 06-JUN-1994

Distance: 16

TIS: 0

Cont. Concern Code: B15 - BODY PANEL HARD TO CLOSE

Condition Code: 12 - IMPROPER ASSEMBLY

Technician Comment:

Customer Comment:

Labor Op Code Labor Op Description

20124AT DOOR-FRONT ALIGN

DMS-025 8781

<u>Cancel</u>	<u>Part Number</u>	<u>Part</u>	<u>Part</u>
<u>Flag</u>	<u>FREE BASE SUFF</u>	<u>Description</u>	<u>Quantity</u>
Y	*	20124 * DOOR ASY-FRONT NANANA	0

EMR-428 57722

Claim Detail Report

Model Year = 1994; Claim Key = 5171122

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (ENS3/EN114) [92-03]

Warranty Start Date: 26-SEP-1994

Production Date: 19-MAY-1994

VIN: 2MELM75W4RX679081

Dealer Information

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - *

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

Claim Information

Document Number: 010272

Repair Date: 22-AUG-1994

Distance: 4

TIS: 0

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: 02 - BENT/BUCKLED/KINKED

Technician Comment:

Customer Comment:

Labor Op Code Labor Op Description

8082-025 07/93

Cancel	Full Part Number	Part	Part
Flag	PREF BASE SUFF	Description	CPSC Quantity
N	ESTZ 2248 AR	BOLT RR BRK BACK PLA NANANA	1

ENC-003 57794

Claim Detail Report

Model Year = 1994; Claim Key = 5171123

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 26-SEP-1994

Production Date: 19-MAY-1994

VIN: 2MBLM75W4RX679081

Dealer Information

Dealer Name: ROBINSON BROTHERS, INC.

Dealer Code: 12294 - *

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

Claim Information

Document Number: 110272

Repair Date: 22-AUG-1994

Distance: 4

TIS: 0

Cost Concern Code: N17 - BRAKES NOISY

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment:

Customer Comment:

Labor Op Code

Labor Op Description

2001AB	BRAKE SHOES / PAD ASSEMBLIES - HYDRAULIC REMOVE AND INSTALL OR REPLACE
2001A14BT	BRAKE ROTOR/DRUM SAND

1994-028 8773

Cancel	Full Part Number	Part	Part
Flag	FREE BASE SUFF	Description	CPSC Quantity
Y	* 2C026 *	ROTOR-RR WEL DISC BK 060401	0

ENR2-028 87738

Claim Detail Report

Model Year - 1994; Claim Key - 5766433

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AI-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 26-SEP-1994

Production Date: 19-MAY-1994

VIN: 2MELM75W4RX679081

Dealer Information

Dealer Name ROBINSON BROTHERS, INC.

Dealer Code: 12294 - *

Address: 9550 INTERLINE DR

City: BATON ROUGE

State: LA Zip Code: 70809

Country: USA Region Code: NA

Phone: (225)706-7068

Claim Information

Document Number: 089562

Repair Date: 27-SEP-1994

Distance: 22

TIS: 1

Const. Concern Code: F09 - OTHER EXTERIOR PAINT TROUBLES (EXCL TRIM/BUMPER)

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: REFINISHED DOOR.

Customer Comment: LEFT FRONT DOOR PAINT CRACKING

Labor Op Code	Labor Op Description
P101P	BASIC PAINT OPERATION - ONE COLOR
P18P	FRONT DOOR - COMPLETE

ENR-025 8787

Cancel	Full Part Number	Part	Part			
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity
Y	*	7020125	*	DOOR ASY-FRONT L	010301	0
N	*	MAT	*		010301	1

E002-025 57735

Claim Detail Report

Model Year = 1994; Claim Key = 9201537

Vehicle Information

Model Year: 1994
Market Derived: C/M - L-M DIVISION DERIVATIVE
Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE
Version/Series: C/AJ-LS VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]
Warranty Start Date: 26-SEP-1994
Production Date: 19-MAY-1994
VIN: 2MELM75W4RX679081

Claim Information

Document Number: 22169301
Repair Date: 01-MAY-1995
Distance: 15411
TIS: 8

Dealer Information

Dealer Name: BORDELON MOTORS, INC.
Dealer Code: 06532 - *
Address: 118 NORTH MAIN STREET
City: OPELOUSAS
State: LA **Zip Code:** 70570
Country: USA **Region Code:** NA
Phone: (337)268-2686

Cust. Concern Code: L86 - OTHER AXLE/TRANSFER CASE TROUBLES

Condition Code: D8 - FAILED GASKET/SEAL

Technician Comment: CK AND REMOVE AND CLEANED SURFACE AND RESEAL DIFF COVER AND ADD FRESH OIL AND RECK >

Customer Comment: DIFF OIL LEAK>

Labor Op Code

Labor Op Description

4033A COVER AND OR GASKET AXLE HOUSING REPLACE

0902-020 07730

Case#	Full Part Number	Part	Part	Part
Flag	PREF	BASE	SUFF	Quantity
		Description	CFSC	
N	F4AZ	19562 B	GASKET A/C COMPRESSOR NANANA	1
N	XY	90 QL	REAR AXLE OIL NANANA	3
Y	*	4033 *	HOUSING COVER REAR A 050200	0

Claim Detail Report

Model Year = 1994; Claim Key = 11055150

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL LH REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 26-SEP-1994

Production Date: 19-MAY-1994

VIN: 2MELM75W4RX679081

Dealer Information

Dealer Name BORDELON MOTORS, INC.

Dealer Code: 06532 - *

Address: 118 NORTH MAIN STREET

City: OPELOUSAS

State: LA Zip Code: 70570

Country: USA Region Code: NA

Phone: (337)268-2686

Claim Information

Document Number: 06290901

Repair Date: 03-AUG-1995

Distance: 23530

TIS: 11

Cust. Concern Code: N11 - UNUSUAL ENGINE NOISE AT IDLE

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment: CK AND FOUND AIR BYPASS VALVE MAKING NOISE AND R&R AIR BYPASS VALVE AND TUBE ASSY AND RECK >

Customer Comment: ENG MOAN WHILE DRIVING >

EAB2-825 57741

<u>Labor Op Code</u>	<u>Labor Op Description</u>
12650D	EEC - (QUICK TEST) DIAGNOSIS
12650DX1	EXTRA TIME TO REPEAT FINAL QUICK TEST
12650D45	FIN POINT TEST DIAGNOSIS
12650D3	VALVE ASSEMBLY (IDLE AIR CONTROL) - IAC REPLACE
942204B	REPLACE

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>
		<u>Description</u>	<u>CFSC</u>
			<u>Quantity</u>
Y	F2AZ	9F715 A VALVE-AIR BYPASS	030001 1
N	F5AZ	9H308 A TUBE ASSY AIR VALVE	030001 1
N	B83Z	9F670 A GSKT AIR B/PASS VLVE	0300XX 1

Claim Detail Report

Model Year = 1994; Claim Key = 11055151

Vehicle Information

Model Year: 1994

Market Derived: C/M - L-M DIVISION DERIVATIVE

Body/Cab Type: C/FA - 4 DOOR SEDAN-4 LITE

Version/Series: C/AJ-LS VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FP-GRAND MARQ (EN53/EN114) [92-03]

Warranty Start Date: 26-SEP-1994

Production Date: 19-MAY-1994

VIN: 2MELM75W4RX679081

Dealer Information

Dealer Name BORDELON MOTORS, INC.

Dealer Code: 06532 - *

Address: 118 NORTH MAIN STREET

City: OPELOUSAS

State: LA Zip Code: 70570

Country: USA Region Code: NA

Phone: (337)268-2686

Claim Information

Document Number: 06290902

Repair Date: 03-AUG-1995

Distance: 23530

TIS: 11

Cust. Concern Code: N59 - OTHER SQUEAK/RATTLE (EXCLUDING WIND NOISE)

Condition Code: I2 - IMPROPER ASSEMBLY

Technician Comment: CK AND TIGHTEN FT BUMPER AND HOOD AND LUBE BUSHING >

Customer Comment: FT END SQUEEK WHEN GOING OVER BUMPS>

Labor Op Code

Labor Op Description

16612A	HOOD ASSEMBLY / FRONT END ASSEMBLY ALGN
17757B	BUMPER-FRONT - ALIGN ALIGN

ENR2-028 07743

D.A.

Page 2 of 2

Causal	Full Part Number	Part	Part	
Flag	PREF	BASE	SUFF	Description CPSC Quantity
Y	*	16612	*	HOOD 010205 0

1002-025 87744

OASIS RESULT:
2MELM75W4RX679081

03/21/2003
 11:13:21

© Copyright 2002-3 Ford Motor Company. All rights reserved.

▶ **VEHICLE INFORMATION**

VEHICLE DESCRIPTION 1994 GRAND MARQUIS	BODY STYLE 4 DR SEDAN LS	ENGINE 4.6L SOHC (ROMEO)	ENGINE CALIBRATION 419GR00A
TRANSMISSION 4 SPD OD ACDE	AXLE CODE GY		

▶ **GENERAL WARRANTY INFORMATION**

WARRANTY START DATE 09/28/1994	BUILD DATE 05/19/1994	SALE MILEAGE
--	---------------------------------	---------------------

▶ **WARNING MESSAGES**

LESS THAN TWO DEALER APPROVED AWA REPAIR VISITS PAID TO DATE

▶ **FIELD SERVICE ACTIONS**

NO CAMPAIGN MESSAGE(S) FOUND

▶ **EXTENDED COVERAGES**

NO ESP INFORMATION AVAILABLE

▶ **REPAIR HISTORY**

NO REPAIR HISTORY ON VEHICLE

END OF OASIS REPORT FOR 2MELM75W4RX679081

VEHICLE DETAIL

VIN: 2MELM75W4RX879081	Engine: R-M 4.8L SOHC EFT NA CIV8 G-HP
Make: MERCURY	Transmission: 4 SPD AUTO TRANS NAAO AODE A
Model: GRAND MARQUIS	Paint Code/Color: MD CURRANT RED C/C
Year: 1994	Calibration: 415GR00A
Pay Load:	Max Towing Weight:
GVWR: 00000	Axis Ratio:
WheelBase: Y 4	Warranty Start Date: 8/28/1994
GCWR:	Vehicle Build Date: 5/19/1994
PEP Code: 172A	

Selling Dealers Name: ROBINSON BROS INC
 Selling Dealers P & A Code: 12294 Selling Dealers Sales Code: L22408
 Selling Dealers Main Phone: 504-824-7088 Selling Dealers Service Phone: 000-000-0000

Vehicle Order Image

```

1 2 3 4 5 6 7 8 9 10 1 2 3 4 5 6 7 8 9 10 1 2 3 4 5 6 7 8 9 10 1 2 3 4 5 6 7 8 9 10
M75RX87908 1Y 44 J 2 09E2158 JD E P3 J8P
1 2 3 4 5 6 7 8 9 00 1 2 3 4 5 6 7 8 9 70 1 2 3 4 5 6 7 8 9 80 1 2 3 4 5 6 7 8 9 90 1 2 3 4 5 6 7 8 9 100
Q7 3 KHL SR MG 2 2 B406 1 EE HCS H 3 2 W2
1 2 3 4 5 6 7 8 9 110 1 2 3 4 5 6 7 8 9 120 1 2 3 4 5 6 7 8 9 130 1 2 3 4 5 6 7 8 9 140 1 2 3 4 5 6 7 8 9 150
MEL4 5 2 172 A 9 WP 8
1 2 3 4 5 6 7 8 9 160
    
```

E902-025 5796

STATE OF LOUISIANA

NO. 02-G-0886-C

VERSUS

27TH JUDICIAL DISTRICT COURT

FORD MOTOR COMPANY

PARISH OF ST. LANDRY

TO THE DEFENDANT FORD MOTOR COMPANY, THROUGH ITS AGENT FOR SERVICE OF PROCESS, CT-CORPORATION SYSTEMS, 3840 UNITED STATES ROAD, BAYTOWN, LA 70602

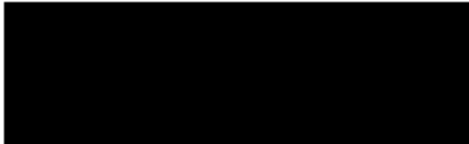
You are hereby summoned to comply with the demand contained in the petition/of which a true and correct copy (exclusive of exhibits) accompanies this citation, or make an appearance, either by filing a pleading or otherwise, in the 27th Judicial District Court in and for the Parish of St. Landry, State of Louisiana, within fifteen (15) days after the service hereof, under penalty of default.

Witness the Honorable the Judges of said Court, this 26th day of FEBRUARY, A. D. 2002.

Issued and delivered MARCH 6th, 2002


Deputy Clerk of Court

RECEIVED BY KRISTINA L. HARRIS



DOCKET NO. *03-C-0866* DIVISION *C*
27TH JUDICIAL DISTRICT COURT

VERSUS

PARISH OF ST. LANDRY

FORD MOTOR COMPANY

STATE OF LOUISIANA

PETITION

NOW INTO COURT, through undersigned counsel, come plaintiff,



foreign insurers, authorized to do and doing business in the State of Louisiana, who, with respect, represent the following:

1.

Named defendant herein is Ford Motor Company, a foreign company, authorized to do and doing business in the State of Louisiana, who is indebted unto plaintiff, for the following, to wit:

2.

At all times pertinent hereto, were the owners of a certain residence, located at Washington, Louisiana, (hereinafter referred to as the residence") and a 1994 Mercury Grand Marquis, identified by Vehicle Identification Number ZMBLM75W4RX679081 (hereinafter referred to as the vehicle").

3.

On or about March 28, 2002, while the vehicle was parked in the carport at the residence, a fire occurred in the vehicle causing substantial damage to the Mercury Grand Marquis, the residence, and the other vehicle - a GMC Pickup Truck.

4.

The fire originated in the engine compartment of a 1994 Mercury Grand Marquis owned by the , and was caused by a defect in the speed control deactivation switch, the electrical system, and/or other defects within the 1994 Mercury Grand Marquis.

5.

The 1994 Mercury Grand Marquis was designed, manufactured, assembled and sold by

for *February 26* *03*
James P. O'Brien

FILED
TRUE COPY
James P. O'Brien
By: Clerk

defendant, Ford Motor Company.

6.

In May of 1999, after an investigation by the National Highway Transportation Safety Administration ("NHTSA"), Office of Defects Investigation ("ODI"), defendant, Ford Motor Company, issued "Recall 99S15" (also identified by NHTSA recall 99V-124) of the speed control deactivation switch (hereinafter referred to as "switch") in the 1992 and 1993 model Lincoln Town Car, Mercury Grand Marquis, and Ford Crown Victoria. The recall was issued due to the risk of underhood fire, resulting from a failure of the switch. The switch involved in Recall 99S15, is virtually identical to the speed control deactivation switch at issue in the Peyton vehicles. Furthermore, NHTSA has reported that it has an active and ongoing investigation into possible defects in the 1994 - 1997 model speed control deactivation switches, and that the scope of the recall may be expanded to include other model vehicles.

7.

At all times pertinent herein, Ford Motor Company had actual and/or constructive knowledge that the speed control deactivation switch could develop a resistive short in the electrical circuit or otherwise fail, resulting in an underhood fire.

8.

Defendant, Ford Motor Company, is liable unto plaintiffs for the following acts of negligence and/or fault:

- A. Manufacturing, assembling, marketing and/or selling a product which was unreasonably dangerous in construction or composition;
- B. Manufacturing, assembling, marketing and/or selling a product which is unreasonably dangerous in design;
- C. Manufacturing, assembling, marketing and/or selling a product which is unreasonably dangerous because an adequate warning about the product was not provided; and
- D. Failure to adequately warn users of the risks/dangers of the product subsequent to acquiring such knowledge.

9.

At all times pertinent herein, State Farm Mutual Automobile Insurance Company insured the vehicles owned by [REDACTED] and provided coverage for the damages sustained thereto.

10.

Pursuant to the terms of its insurance policy and as a result of the fire, State Farm Mutual Automobile Insurance Company paid to or on behalf of its insured [REDACTED], the sum

of FOURTEEN THOUSAND FIVE HUNDRED SIXTY-SEVEN & 00/100 (\$14,567.00)
DOLLARS.

11.

At all times pertinent hereto, State Farm Fire and Casualty Company insured the residence owned by [REDACTED] and provided coverage for the damages sustained thereto.

12.

Pursuant to the terms of its insurance policy and as a result of the fire, State Farm Fire and Casualty Company paid to or on behalf of its insured, [REDACTED] the sum of TWO HUNDRED THIRTY-EIGHT THOUSAND FOUR HUNDRED SIXTY-NINE & 64/100 (\$238,469.84).

13.

Petitioners, State Farm Mutual Automobile Insurance Company and State Farm Fire and Casualty Company are subrogated, legally, conventionally, and by the terms of the policies, to the rights of [REDACTED] against defendant, Ford Motor Company, to the extent of payments made herein to, or on behalf of, the [REDACTED]

14.

Despite amicable demand, defendant has refused to reimburse plaintiffs for their losses.

WHEREFORE, plaintiffs pray that after due proceedings are had herein, there be judgment in favor of plaintiffs, State Farm Mutual Automobile Insurance Company and State Farm Fire and Casualty Company, and against defendant, Ford Motor Company, for the sum of all damages proven at trial, together with legal interest from date of judicial demand until paid, and for all costs of these proceedings. Plaintiffs further pray for all general and equitable relief to which they may be entitled.

By Attorneys:

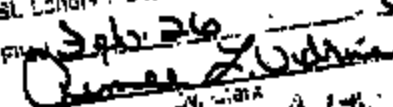
HANNAH, COLVIN & PIPES
2051 Silverada Drive, Suite 280
Baton Rouge, Louisiana 70808
Telephone: (225) 766-8240

By:


W. R. Hannah, Esq. (LA Bar #17748)
Krysiana L. Harper (LA Bar #27454)

PLEASE NOTE:
FORD MOTOR COMPANY
through its agent for service of process
CT Corporation Systems
8530 United Plaza Blvd.
Baton Rouge, LA 70809

ST. LOUIS, MISSOURI

for filing 2/26/26

23

8922-825 57708