

EA02-025

10-28-03

**FORD 10/28/03
LETTER TO ODI**

BOOK 2 OF 2

PART A – E

PART B

4
5
8
7
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8

P

ENR2-025 10144

CAUSE NO.

C2002002

[REDACTED] Individually,
as Representative of the Estate of
[REDACTED] and for the Benefit
of all Wrongful Death Beneficiaries

VS.

FORD MOTOR COMPANY and
CLEBURNE MOTOR COMPANY, INC.

IN THE DISTRICT COURT OF

JOHNSON COUNTY, TEXAS

18 JUDICIAL DISTRICT

REF ID: A31298

PLAINTIFF'S ORIGINAL PETITION

TO THE HONORABLE JUDGE OF SAID COURT:

COMES NOW, [REDACTED] Individually, as Representative of the Estate of
[REDACTED] and for the Benefit of all Wrongful Death Beneficiaries (hereinafter
"Plaintiff" unless specified otherwise) complaining of Cleburne Motor Company, Inc.
("CMC") and Ford Motor Company and would show unto the court and jury as follows:

1. Discovery Control Plan

The Plaintiff moves the court to enter a Level 3 discovery control plan pursuant to
TRCP §190.4 which includes two sets of interrogatories of no more than 30 written
interrogatories, excluding interrogatories asking a party only to identify or authenticate
specific documents. Plaintiff will submit a proposed discovery control plan after conversing
with Defendants' counsel.

2. Parties & Venue

Plaintiff [REDACTED] is a resident of Alvarado, Johnson County, Texas. The
wrongful death beneficiaries may include [REDACTED], of Burleson,
Johnson County, Texas, who are the parents of [REDACTED]

Defendant, Cleburne Motor Company, Inc. is a Texas Corporation and may be

served with process by serving its registered agent, CT Corporation System, 350 N. St. Paul Street, Dallas, Texas 75201.

Defendant, Ford Motor Company, is a Delaware Corporation with its principal place of business in Michigan and may be served with process by serving its registered agent, CT Corporation System, 350 N. St. Paul Street, Dallas, Texas 75201.

Venue is proper in Johnson County, Texas because the car was purchased and serviced there, the cause of action accrued there, and one of the Defendants resides there.

3. Facts and Background.

On or about January 3, 2000, [REDACTED] was operating a 1992 Ford Crown Victoria automobile manufactured and designed by Ford and equipped with defective under the hood components and which vehicle had work performed on it by Cleburne Motor Company, Inc. The defective under hood components, either solely or in combination with other defective components, wiring and/or circuits on the automobile, ignited in the Crown Victoria and caused the death of [REDACTED]

4. Negligence

The Defendants were negligent in one or more of the following particulars and such negligence was proximate cause of Plaintiff's damages:

As to Defendant CMC:

- a. In failing to notify Plaintiff of the defective condition of their car when Defendant knew or should have known of such condition;
- b. In failing to timely remedy the defective condition;
- c. In failing to remedy the defective condition when the automobile was presented to an authorized Ford dealer for service;

- d. In failing to timely or properly notify Plaintiff to present the vehicle for service at an authorized Ford dealer;
- e. In failing to monitor Ford's customer list to identify, locate and notify customers, such as Plaintiff, who own defective vehicles;
- f. In other respects as may be shown at trial.

As to Defendant, Ford:

- a. In failing to timely and properly notify Plaintiff of the defective condition of the vehicle;
- b. In failing to remedy the defective condition;
- c. In failing to advise authorized Ford dealerships to remedy the defective condition;
- d. In failing to properly monitor and locate vehicle registrations to identify and locate customers, such as Plaintiff, who own defective vehicles;
- e. In manufacturing and distributing the vehicle which Dewey G. McKnight was operating without correcting defects;
- f. In failing to adequately investigate fires occurring in the subject vehicle line which included a similar cause and origin of the fires in question;
- g. In failing to institute a timely or effective vehicle recall campaign;
- h. By negligently designing the under hood components;
- i. By instituting an unreasonable date of production to achieve "Job One;"
- j. In failing to adequately manufacture, investigate, engineer and/or test the under hood components prior to distribution by Ford;
- k. In failing to test the under hood components prior to distribution based on foreseeable electrical, thermal, cyclical, and environmental conditions the switch would encounter during the expected life of the vehicle an "or speed control switch;
- l. In supplying and/or distributing defective components for installation in vehicles such as Plaintiff's without correcting such defects;
- m. By failing to design and manufacture the switch with under hood components which would not corrode and cause a fire; and
- n. In such other respects as may be shown by the discovery or at trial.

6. DTPA

Plaintiff would show that she is a "consumer" as defined by the Texas Deceptive Trade Practices Act and that she sought and/or acquired goods and/or services from Defendants.

Plaintiff would show that Ford breached the implied warranty of merchantability, DTPA section 17.50(a)(2), by furnishing a vehicle, that, because of a lack of something necessary for its adequacy, was not fit for the ordinary purpose for which such goods are used, which were a producing cause of the fire which killed Dewey G. McKnight.

Plaintiff would also show that Defendants breached the implied warranty of fitness for a particular purpose, DTPA section 17.50(a)(2), by furnishing or selecting vehicle components which were not suitable for a particular purpose while the Defendants had knowledge of the purpose and that the Plaintiff would be relying upon the Defendants' expertise, skill, or judgment to furnish or select suitable vehicle components which were a producing cause of the fire and [REDACTED] death and damages alleged herein.

Plaintiff would show that the Defendants engaged in the conduct, described above, "knowingly" and that the Defendants were actually aware, at the time of the conduct described above, of the falsity, deception, or unfairness of the conduct in question or actual awareness of the conduct constituting a failure to comply with the warranties mentioned above.

Plaintiff would also show that the Defendants engaged in an unconscionable action or course of action that was a producing cause of damages. The conduct described above, either independently or in combination, constitutes an unconscionable action or

course of action that, to the Plaintiff's detriment, took advantage of the lack of knowledge, ability, experience or capacity of the Plaintiff to a grossly unfair degree, which was a producing cause of the incident and [REDACTED] death and damages alleged herein.

Plaintiff would also show that the Defendants' conduct described above was committed intentionally in that the Defendants acted with actual awareness of the falsity, deception or unfairness of the conduct in question or actual awareness of the conduct constituting a failure to comply with the warranties coupled with the specific intent that the Plaintiff act in detrimental reliance on the falsity or deception, or detrimental ignorance of the unfairness.

6. Strict Products Liability

Plaintiff would show that the subject vehicle involved in the fire was unreasonably dangerous as that term is understood in Texas law and Plaintiff therefore brings this action under Section 402(A) and 402(B) of the Restatement of Torts, Second. Plaintiff would further show that the vehicle was defectively designed, manufactured, and marketed rendering the vehicle unreasonably dangerous which was a producing cause of either the occurrence, injuries and/or death of [REDACTED] and Plaintiff's damages.

A. DESIGN DEFECT

The vehicle driven by [REDACTED] was manufactured by Defendant Ford and was not changed or altered after purchase. The vehicle was in a defective condition and unreasonably dangerous as designed, taking into consideration the utility of the vehicle and the risk involved for its use. At the time the vehicle left control of Defendant Ford, there was a safer alternative design other than the vehicle which caused the

occurrence, injuries and/or death of [REDACTED] and Plaintiff's damages. The safer alternative design would have either prevented or significantly reduced the risk of the occurrence, injuries and/or death without substantially impairing the vehicle's utility and the safer alternative design was economically and technologically feasible at all times relevant.

The design of the vehicle was defective and unreasonably dangerous as designed for any of the following reasons:

1. under the hood components were a cause and origin of the fire which burned Decedent to death;
2. the driver's door latching/lock system was incapacitated during the fire trapping Decedent in the car during the fire.

B. MANUFACTURING DEFECT

There was a manufacturing defect in the vehicle at the time the vehicle left the possession of the Defendant Ford that was a producing cause of the occurrence, injuries and/or death of [REDACTED] and Plaintiff's damages.

The manufacturing defect created a condition of the vehicle that rendered it unreasonably dangerous to the extent beyond that which would be contemplated by the ordinary user of the vehicle with the ordinary knowledge common to the community as to the vehicle's characteristics.

C. MARKETING DEFECT

There was a defect in the marketing of the vehicle at the time it left possession of Defendant Ford that was a producing cause of the occurrence, injuries and/or death of [REDACTED] and Plaintiff's damages.

The Defendant Ford failed to give adequate warnings of the vehicle's dangers that were known or by the application of reasonably developed human skill and foresight should have been known or failure to give adequate instructions to avoid such dangers, which failure rendered the vehicle unreasonably dangerous as marketed.

The Defendant Ford failed to give warnings and instructions in a form that could reasonably be expected to catch the attention of a reasonably prudent person in the circumstances of the vehicle use, and the content of the warnings and instructions were not comprehensible to the average user and do not convey a fair indication of the nature and extent of the danger and how to avoid it to the mind of a reasonably prudent person such as [REDACTED]

7. Gross Negligence

The Plaintiff's resulting damages, injuries and losses were caused by the gross negligence, fraud and malice of the Defendants. The conduct of Defendant Ford constitutes gross negligence, fraud and malice as those terms are understood under Texas law and as defined by Section 41.001 Tex. Civ. Prac. and Rem. Code, in that it constituted a conscious indifference to the rights and welfare of persons affected by it. As a result, Plaintiff seeks to recover exemplary damages from Defendant, Ford as a result of its gross negligence, fraud, deceit and malice. Plaintiff intends to show that the factors the jury may consider in determining the amount of exemplary damages which should be awarded include :

- a. the nature of the wrong committed by Ford;
- b. the character of Ford's conduct;
- c. the degree of culpability of Ford;

- d. the situation and sensibilities of the parties concerned; and
- e. the extent to which Ford's conduct offends a public sense of justice and propriety.

8. Survival Damages

The estate of the decedent has incurred reasonable and necessary expenses for the funeral and burial of [REDACTED]

[REDACTED] suffered extreme physical and mental pain and anguish and incurred reasonable and necessary medical expenses prior to his death. The Defendants' negligence and other conduct was a producing cause and proximate cause of these damages.

The damages suffered and incurred by the estate of [REDACTED] are individually and collectively within the jurisdictional limits of this Court.

9. Wrongful Death Damages

As a result of the wrongful death of her husband, [REDACTED] sues for the recovery of all damages allowed by law. In determining the damages the jury is asked to consider the committed love and bonding that existed between [REDACTED], the harmony of their family relations and their common interests and activities. The damage elements, which are to be considered separately, are as follows:

- a. Loss of care, maintenance, support, services, advice, counsel, and reasonable contributions of a pecuniary value, excluding loss of inheritance, that Plaintiff, in reasonable probability, would have received from [REDACTED] had he lived.
- b. Loss of companionship and society, and the loss of the positive benefits flowing from the love, comfort, companionship, and society that [REDACTED] in reasonable

probability, would have received from [REDACTED] had he lived.

- c. Mental anguish, and the emotional torment, pain and suffering experienced by [REDACTED] because of the death of [REDACTED]
- d. Loss of addition to the estate or the loss of the present value of assets that [REDACTED] in reasonable probability, would have added to the estate at the end of his natural life.

As a result of the wrongful death of their son, [REDACTED] are entitled to recover as wrongful death beneficiaries all damages allowed by law. In determining the damages the jury is asked to consider the committed love and bonding that existed between [REDACTED], the harmony of their family relations and their common interests and activities. The damage elements, which are to be considered separately, are as follows:

- a. Loss of care, maintenance, support, services, advice counsel, and reasonable contributions of a pecuniary value, excluding loss of inheritance, that [REDACTED] in reasonable probability, would have received from [REDACTED] had he lived.
- b. Loss of companionship and society, and the loss of the positive benefits flowing from the love, comfort, companionship, and society that [REDACTED] in reasonable probability, would have received from [REDACTED] had he lived.
- c. Mental anguish, and the emotional torment, pain and suffering experienced by [REDACTED] because of the death of [REDACTED]

d. Loss of addition to the estate or the loss of the present value of assets that

[REDACTED] in reasonable probability, would have added to the estate at the end of his natural life.

Plaintiff would show that she is entitled to treble economic damages, upon a finding of knowing conduct, or treble economic damages and mental anguish upon a finding of intentional conduct.

Plaintiff would show that she is entitled to reasonable and necessary attorney fees and costs of prosecuting this matter.

Plaintiff would show that she is entitled to pre-judgment and postjudgment interest at the maximum rate allowed by law.

10. Request for Jury Trial

Plaintiff requests a trial by jury pursuant to TEX. R. CIV. P. 216.

REQUEST FOR RELIEF

- (a) Plaintiff requests that Defendants be cited according to law to appear and answer;
- (b) Plaintiff demands judgment against Defendants for all actual damages within the jurisdictional limits of the Court and for attorneys' fees, and all statutory additional (or exemplary) damages as set forth above, costs of court, and pre-judgment and post judgment interest at the highest lawful rates;
- (c) Plaintiff also asks for such other relief to which she may be entitled.

Respectfully submitted:

LAW OFFICE OF DERREL LUCE

By: Derrel Luce

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Law Office of Derrel Luce
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Waco, Texas 76710
(254) 772-8853
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Norman Jolly
TBA# 10666820
1018 Preston, 4th Floor
Houston, Texas 77002
(713) 237-6383
Fax: (713) 237-6386

MVNP510

NAVIS Vehicle Inquiry

02/06/02 15:10:52

> VEHICLE ID: 2F0NX169842 (MVNP510) vIn: 2FAC774MND169842 Div: 1 Status: 800
Vehicle Line: CFB Conv Deliv: 100791 Orig P-Lvl: 212 Selling Dlr: 52D407
Order Recpt: 091191 Shipto Stat: Curr P-Lvl: 212 Sale Date: 102691
Orig Sched: 092391 Rls-To Stat: TX Order Dlr/Reg: 52407/52 Demo Dt:
Inv Prep: 091791 Orig Int St: 092591 Orig Rls Dlr: 52407 Deliv Type: 0
Prod Date: 092391 Curr Int St: 092591 Rls Dlr P&A: 02555 Sales Prd: 091103
Rls Date: 092491 Dlrfin Ext: 102591 Warr Start: 102691 Cancel St:
Memo Consign: PAC Ext: 102591 WarrS-Ind: Sale Status: G
Orig Pltbus: 092491 Advert Ext: 102591 -Date- -Dealer- -Region-
Curr Pltbus: 092491 SJsmSM SS#:
T/Name: L T [REDACTED] 2561 Shipped: 092491 Curr Stock: 092491 52D407 52
Addr: [REDACTED] State: TX 1st-Prior:
City: FT WORTH N/A-Recpt: 110191 2nd-Prior:
Zip: [REDACTED] Warr-Ins-Ind: 3rd-Prior:
V.O.: 1 2 3 4 5 6 7 8
1234523456789012345678901234567890123456789012345678901234
P74NDS 43 L A2 23J1061 83 5 T3 J378Q7 KH B 52D407 3 EX
8 9 0 1 2 3 4 5 6
567890123456789012345678901234567890123456789012345678901234567890
BT3H 3 W2FAC4 61D 113A 9WT S
F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

0GD6024

MNP520

NAVIS Financial Screen

02/06/02 15:10:58

> VEHICLE ID: 2FNLX169842 (WYYP88888) Vin: 2FACF9M40XL69842 Div: 1 Status: 800

Financial Data

Orig Totl Inv:	18664.50	A-Plan Price:	17806.50	Predel Invoic:	.00
Curr Totl Inv:	18664.50	Total Adj:	.00	Sched-A QST:	.00
Base Vehicle:	16611.00	Base Adj:	.00	FOC GST:	.00
Options:	1054.00	Option Adj:	.00	Price Protect:	.00
Base Holdback:	586.00	Base Hb Adj:	.00	Chargeback Amt:	.00
Optn Holdback:	37.00	Option Hb Adj:	.00	30-Day FP Amt:	.00
Misc Charges:	.50	Gas Amt:	14.00	Floor Plan:	73.88
Finance Chrg:	235.00	Sched-B Amt:	535.00	PIC charge:	71.40
FDAF/LMDA:	215.00	Mktng Contrib:	.00	Pre-Dlvry Amt:	.00

Financing Data

Finance Source:	0000001	O-Warr Start:	102691	Release Date:	092491
Orig Int St-Sw:	N	Co Tag Number:		Transit Time:	13
Net Draft Ind:		Pre-del Date:		Rls Plus Trans:	100791
Floor Pln Date:	102591	PrdIvry S.Code:		Ramp Code:	10
Advt Comm Code:	C	Lease Code:		Method Shipped:	7
Upfront PP Ind:		Invoic In-Proc:		Memo Cons Loc:	

F1=Help F3=Exit F4=Primary Menu F6=Screen #1 F9=Screen #3

0GDB024

NPS10

NAVIS Vehicle Inquiry

02/06/02 15:11:01

VEHICLE ID: 2FNOX169842 (WVYPB888aa) vin: 2FACF7W4N0X169842 Div: 1 Status: 800
Vehicle Line: CFB Convoy Deliv: 100791 Orig P-Lvl: 212 Selling Dlr: 52D407
Order Recpt: 091191 Shipto Stat: Curr P-Lvl: 212 Sale Date: 102691
Orig Sched: 092391 Rls-To Stat: TX Order Dlr/Reg: 52407/52 Demo Dt:
Inv Prep: 091791 Orig Int St: 092591 Orig Rls Dlr: 52407 Deliv Type: 0
Prod Date: 092391 Curr Int St: 092591 Rls Dlr P/M: 02555 Sales Prd: 091103
Rls Date: 092491 Dlrfin Ext: 102591 Warr Start: 102691 Cancel St:
Memo Consign: P&C Ext: 102591 Warrs-Ind: Sale Status: G
Orig Ptbus: 092491 Advert Ext: 102591 -Date- -Dealer- -Region-
Curr Ptbus: 092491 Slspsn Ssf: 2561 shipped: 092491
T/Name: 1 T Curr Stock: 092491 52D407 52
Addr: [REDACTED] State: TX 1st-Prior:
City: FT WORTH N/A-Recpt: 110191 2nd-Prior:
Zip: [REDACTED] Warr-Ins-Ind: 3rd-Prior:
V.O.: 1 2 3 4 5 6 7 8
12345234567890123456789012345678901234567890123456789012345678901234
P74NXS 43 L A2 23J1061 8J S T3 J378Q7 KH B 52D407 3 EX
B 9 0 1 2 3 4 5 6
5678901234567890123456789012345678901234567890123456789012345678901234567890
B13H 3 W2FAC4 61D 113A 9WT S
F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

0GDB024

MP530

MAVIS Inquiry Screen

02/06/02 15:11:04

VEHICLE ID: 2FN0X169842 (WWYPBBBBB) Vin: 2FACP74W4N0X169842 Div: 1 Status: 800

Ordering Name:
Secondary Name:
Ordering FIN:
Order-For FIN:
Orig Ordr Type: 2

Selling FIN:
Sold-To FIN:

Distr Status: P
Last MAVIS St: 110491
Distr Stat Dt: 100791
Last Activity: 010892
Serialzd Dte: 091191
Scheduled Dte: 092391
Mexico Status:

Component Data - - - - -

Dr Post/Calib: GAA Tire Brand: A4
Brns Cntl Lbl: HAA EEC:
Engine Tag Cd: 2G800BA
Engine Serial: W
Driver Airbag: 1PUY261E10130
Pssngr Airbag: Axle: FY

F1=Help F3=Exit F4=Primary Menu F5=Financial screen F6=Screen #1

OGDB024

CHRPA

Issue List

02/06/02 15:11:46

FCSD REGION: _____
PMA CODE: _____
VIN: 2FACP74W4N0169842
SALES REGION: _____

MARKET: _____ ISSUE STATUS: _____
CASE NUMBER: _____
SALES ZONE: _____ ISSUE TYPE: _____

A LAST NAME/ Customer Phone Number/ C PMA LAO TRM Customer Name	Reason/ Year Model	Stat/ Type
12/05/01 [REDACTED]	RECALL/ONP - VEHICLE INVOLVEMENT C 1992 CROWN VICTORIA	02

F1=Help F2=AddAction F5=CustomerList
F7=Prev F8=Next F10=IssueDetail
NO MORE RECORDS AVAILABLE

F6=DealerInfo F11=Menu F12=Return
OGD8024

OKISOMA

Customer List

02/06/02 15:14:41

VIN: 2FACP74W4N0169842 CASE: _____ HOME PHONE: _____
LAST NAME: _____ ZIP/POSTAL: _____ CTRY: _____

A CUSTOMER NAME/ C City	Address/ St/Prov	Zip/Postal	Address/ Ctry	Home Phone
[REDACTED] ALVARADO	TX	[REDACTED]	USA	[REDACTED]

F1=Help F2=VehicleList
F7=Prev F8=Next
NO MORE RECORDS AVAILABLE

F4=UpdCustInfo F5=AddCustIssue
F11=Menu F12=Return

0608024

CHMVA

Warranty Repair History

02/06/02 15:15:04

VIN: 2FACP74W4NX169842 Year: 1992 Model: CROWN VICTORIA
Repair Date: 10/26/91
Repair Order:
Causal Code:
Rpr Dealer:

A
C Part Number Part Description Part Qty Labor Operation

F1=Help F4=PrevVisit F5=NextVisit
F9=PrevRepair F10=NextRepair F11=Menu
VEHICLE REPAIR HISTORY IS CURRENTLY UNAVAILABLE

F7=Prev F8=Next
F12=Return

OGDB024

CHSOA

Customer List

02/06/02 15:16:59

VIN: ZFACP74W4NX169842 CASE: _____ HOME PHONE: _____
LAST NAME: _____ ZIP/POSTAL: _____ CTRY: _____

A CUSTOMER NAME/ C City	Address/ St/Prov	Zip/Postal	Address/ Ctry	Home Phone
[REDACTED]	TX	[REDACTED]	USA	[REDACTED]

F1=Help F2=VehicleList
F7=Prev F8=Next
NO MORE RECORDS AVAILABLE

F4=UpdCustInfo F5=AddCustIssue
F11=Menu F12=Return

OGDB024

CHAMA

Warranty Repair History

02/06/02 15:19:54

VIN: 2FACP74W4NDL69842 Year: 1992 Model: CROWN VICTORIA
Repair Date: 10/26/91
Repair Order:
Causal Code:
Rpr Dealer:

A

C Part Number

Part Description

Part Qty

Labor Operation

F1=Help
F9=PrevRepair

F4=PrevVisit
F10=NextRepair

F5=NextVisit
F11=Menu

F7=Prev
F12=Return

F8=Next

VEHICLE REPAIR HISTORY IS CURRENTLY UNAVAILABLE

OGD8024

CHRENA

Recall/ONP Information

02/06/02 15:20:58

VIN: 2FACP74W4ND169842 Year: 1992 Model: CROWN VICTORIA
WSD: 10/26/91 Build Date: 09/23/91

A	Campaign			Status	Dealer	
C	Number	Type	Description	Status	Date	Code
-	-	-	-	-	-	-

F1=Help F7=Prev F8=Next F11=Menu F12=Return

NO DETAIL RECORDS FOUND

0GD8024

CHREMA

Recall/ONP Information

02/06/02 15:20:31

VIN: 2FACP74W4NX169842 Year: 1992 Model: CROWN VICTORIA
WSD: 10/26/91 Build Date: 09/23/91

A	Campaign			Status	Dealer	
C	Number	Type	Description	Status	Date	Code

F1=Help F7=Prev F8=Next F11=Menu F12=Return
NO DETAIL RECORDS FOUND

0GD8024

MONROE

Action Detail

02/06/02 15:21:14

VIN: 2FACP74W4N0169842 Year:
Name:
Trmt:
Symptom:
Reason:
Dealer:
Issue Type:
Comm Type:
Analyst:
Action Date:
Action Time: EST
Origin Desc:
Action Desc:
Comments:

Model:

Contact:

Issue Status:
Odometer Reading:
Document Number:
Action Data:

F1=Help F2=ActionData F4=PrevAction F5=NextAction F9=PrevComments
F10=NextComments F11=Menu F12=Return F13=PrevContact F14=NextContact
NO DATA FOUND 0GDB024

Vehicle Information Report

**GENERAL VEHICLE
INFORMATION:**

(Related Clauses)

VIN: ZPACF74W4K16542 Veh Line: CPO - CROWN VIC (EXCERPT) 14 [22-01] Eng Serial No: W
 Model Year: 1992 Market Derivat: CF - FORD DIVISION DERIVATIVE Body Style: *
 Veh Type: C Drive Cncl: CH - 2 WHL, L/R REAR DRIVE Engin: CVN - 5.0L SUPERCH N/A CIVIC G-RP
 Inv. Dealer: 62355 Body Chk Style: CPC - 4DOOR SEDAN-6LITE Transm: CDC - 4 SPD AUTO TRANS NAAD ADEM-3
 Version/Style: CH - LX VERSION - CAR

BUILD INFORMATION

Region: MA - SOUTHERN **Plant:** AW - ST. THOMAS PLANT BUILDING
Country: CAN - QUEBEC **Prod Date:** 23-SEP-1991

SALE INFORMATION:

VOICE/OC:

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----
PTM031890426 43 L A2 23R1061 30 0 TIRE07007 BK 2 520007 3 BK 3220 3 0
200C4 61D 112A 90 0 M4

INSTALLED OPTION INFORMATION:

Air Conditioning	OB - MANUAL AIR CONDITIONER	CVW Code	-
Alternator Amp Rating	* - [NA]	CVW Class Code	C
Amplifier Code	* - [NA]	Instrumentation	* - [NA]
Anti-Roll	BOBAC - 3.0: FINAL DRIVE RATIO	Mirror(Outer Side)	* - [NA]
Anti-Type	BOBAC - LIMITED SLIP REAR AXLE	Mirror(Pass Side)	* - [NA]
Battery Amp Rating	RC	Pilot	PRIME - MID CRANKSHAFT CC
Brake Code	* - [NA]	Power Antenna	AE - POWER TELESCOPIC RADIO ANTENNA
Brake Code(Servos)l	* - [NA]	Radio	AB - ELECTRONIC AM/FM STEROCASSETTE
Calibration Codes	Z11ABBA	Sound System	* - [NA]
Color(Accent)	* - [NA]	Steering Tilt/Angle	* - [NA]
Color(Driving)	* - [NA]	Tire Brand	AZ - MICHELIN - RECYCLABLE
Delivery Type	O	Tire Size	225/50R15 BW - STYLE 1
Driver/Pass Code	*	Traction Control	* - [NA]
Front Seat	OB - SEAT-INDIVIDUAL-LH DSV/PASS. Head Rest		
Rear Type	* - [NA]		

TIRE DOT INFORMATION:

LR1	* - [NA]	*
LR2	* - [NA]	*
LL	* - [NA]	*
SPARE	*	

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	* Emission Code:	C8 - C8
ESP Coverage(Miles):	* Emission Cost Type:	F
ESP Coverage(Thru):	* Emission Decal Status:	HAA
ESP File Year:	* Engine Family:	NFM46V3PDE
ESP Signature Date:		

Any comments? You can contact



[webmaster](#)

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STANDARD CLAIMS LIST

AWS Online Report

Run Date: 06-FEB-2002

Note: All Costs are in US Dollars

Claim Details											Workshop Data										
Claim Key	Customer ID	Customer Name	Address	City	State	Zip	Country	Phone	Fax	Ext.	Comments	Category	Code	Description	Start Date	End Date	Duration	Cost Type	Cost	Total Cost	
2FACP74W4NX16942 PB	CPB	CP	CPC	CAI	CB	AW	CDC	CVN	23-09-91	26-10-91	152407	USA	2	Q30 7M13 *	21032 *	300	V39 A89 42				
AWS Claim Key:	10572121	Rec'd:	112345	Tax Code:	1		Labor-Hrs:				Labor-Cost:		25.2	Material-Cost:	0				Total Cost:	25.2	
Mr. Cr-Sell Cr:	02333-* Name:	CLEMURINE MOTOR COMPANY, INC.		Ph:	817-6430441	St: TX	Ctry Cd:	USA			Eng Cd:	NA	Eng Date:09-JUN-1991	10572121-001051							
Tech Comments:	REF DOOR ON DR SIDE TO UNLOCK FROM OUTSIDE OR LEFT PANEL ADH OUTSIDE DOOR																				
2FACP74W4NX16942 PB	CPB	CP	CPC	CAI	CB	AW	CDC	CVN	23-09-91	26-10-91	152407	USA	4	Q18 7M13 *	28125 *	300	V31 B13 12				
AWS Claim Key:	10572121	Rec'd:	112345	Tax Code:	1		Labor-Hrs:				Labor-Cost:		12.6	Material-Cost:	0				Total Cost:	12.6	
Mr. Cr-Sell Cr:	02333-* Name:	CLEMURINE MOTOR COMPANY, INC.		Ph:	817-6430441	St: TX	Ctry Cd:	USA			Eng Cd:	NA	Eng Date:17-JUL-1991	10572121-02334							
2FACP74W4NX16942 PB	CPB	CP	CPC	CAI	CB	AW	CDC	CVN	23-09-91	26-10-91	152407	USA	6	Q45 7M13 *	18805 *	300	V31 A07 28				
AWS Claim Key:	10572121	Rec'd:	112347	Tax Code:	1		Labor-Hrs:				Labor-Cost:		37.8	Material-Cost:	0				Total Cost:	37.8	
Mr. Cr-Sell Cr:	02333-* Name:	CLEMURINE MOTOR COMPANY, INC.		Ph:	817-6430441	St: TX	Ctry Cd:	USA			Eng Cd:	NA	Eng Date:17-APR-1991	10572121-02336							
2FACP74W4NX16942 PB	CPB	CP	CPC	CAI	CB	AW	CDC	CVN	23-09-91	26-10-91	152407	USA	18	Q45 7M11 PIAZ 12000 E	512	V31 A07 08					
AWS Claim Key:	10572121	Rec'd:	024096	Tax Code:	804		Labor-Hrs:				Labor-Cost:		38.4	Material-Cost:	25.00				Total Cost:	63.40	
Mr. Cr-Sell Cr:	02406-* Name:	PIVE STAR FORD		Ph:	817-4988838	St: TX	Ctry Cd:	USA			Eng Cd:	NA	Eng Date:20-MAR-1993	10572121-02406							
2FACP74W4NX16942 PB	CPB	CP	CPC	CAI	CB	AW	CDC	CVN	23-09-91	26-10-91	152407	USA	18	Q45 7M01 PIAZ 2700 A	512	V21 B04 42					
AWS Claim Key:	10572121	Rec'd:	024096	Tax Code:	802		Labor-Hrs:				Labor-Cost:		72	Material-Cost:	79.13				Total Cost:	151.13	
Mr. Cr-Sell Cr:	02406-* Name:	PIVE STAR FORD		Ph:	817-4988838	St: TX	Ctry Cd:	USA			Eng Cd:	NA	Eng Date:20-MAR-1993	10572121-02406							
2FACP74W4NX16942 PB	CPB	CP	CPC	CAI	CB	AW	CDC	CVN	23-09-91	26-10-91	152407	USA	25	T19 4CM PIAZ 5200 E	513	V44 L06 D1					
AWS Claim Key:	10572121	Rec'd:	024096	Tax Code:	804		Labor-Hrs:				Labor-Cost:		52.8	Material-Cost:	123.25				Total Cost:	176.08	
Mr. Cr-Sell Cr:	02406-* Name:	PIVE STAR FORD		Ph:	817-4988838	St: TX	Ctry Cd:	USA			Eng Cd:	NA	Eng Date:25-OCT-1993	10572121-02406							
2FACP74W4NX16942 PB	CPB	CP	CPC	CAI	CB	AW	CDC	CVN	23-09-91	26-10-91	152407	USA	54	T05 2804 TPIZ 12299 EA	513	V40 D13 42					

AWE China Key	32695136 Doc #6	22395204	Tax Code:	807	Labor Hrs:	1.6	Labor Cost:	\$5.56	Material Cost:	\$0.0	Total Cost:	\$8.6
Dir C4-Bus Ct:	02325-*	Name: CLEANING MOTOR COMPANY, INC.	P/c:	817-6410441	St: TX	City/Ct: USA	Reg Cd:	NA	Reg Num:	TFE-1995	Inst Num:	47313

Any comments? You can contact:

mechanical

Claim Detail Report

Note: All costs are in US dollars.

Model Year = 1992; Chassis Key = 10572179

Vehicle Information

Model Year: 1992

Market Derived: CF - FORD DIVISION DERIVATIVE

Body/Cab Type: C/RC - 4 DOOR SEDAN-6 LITS

Version/Series: C/AI-LX VERSION - CAR

Vehicle Line: CTR CROWN VIC / FNC2/EN1140 FG2 991

Warranty Start Date: 26-OCT-1991

Production Date: 23-SEP-1991

VIN: 2FACP74W4NX169842

Other Information

Document Number: 113363

Repair Date: 09-DEC-1999

Distance: 106

TIS: 2

Executive Information

Customer Paid Amount:

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 25.2

Mac. Expense Amount: 0

Particular Accounts - C

Material Cost: \$

Total Cost Group: 25.2

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: REPR DOOR ON DR SIDE TO UNLOCK FROM OUTSIDE RR LF TRIM PANEL ADJ OUTSIDE DOOR

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
23942B	TRIM PANEL-FRONT DOOR REMOVE AND INSTALL	0
23942B2	LOCK ROD/LOCK ROD CLIP REMOVE AND INSTALL	0

Crusel Full Part Number	Part	Part Extended		
Flag	Part Description	CPSC	Quantity	Amount
Y	* 21832 * RD DR L4 PSH BTN NANANA	0	0	0

DTC Sections: MIL, Light ON = *

Flag	Test Type	Malfunction Cd	Malfunction Cd Description	Monitor Cd	Monitor Cd Description

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 10572180

Vehicle Information

Model Year: 1992
Market Derived: C/F - PORD DIVISION DERIVATIVE
Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE
Version/Series: C/AI-LX VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]
Warranty Start Date: 26-OCT-1991
Production Date: 23-SEP-1991
VIN: 2FACP74W4NX169842

Claim Information

Document Number: 384305
Repair Date: 17-FEB-1992
Distance: 2594
TIS: 4

Dealer Information:

Dealer Name: CLEBURNE MOTOR COMPANY, INC.
Dealer Code: 02555 - *
Address: 3800 N MAIN
City: CLEBURNE
State: TX Zip Code: 76031
Country: USA Region Code: NA
Phone: (817)641-0441

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 12.6
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 12.6

Cust. Concern Code: B15 - BODY PANEL HARD TO CLOSE

Condition Code: 12 - IMPROPER ASSEMBLY

Technician Comment:

Customer Connect:

Labor On Code Labor On Description Labor On Cost

20124A DOOR-FRONT ALIGN

Category	Full Part Number	Part Description	CPSC	Quantity	Extended Amount
Flag	PREF BASE SURF	DOOR ASY-FRONT NANANA	0	0	

PTC Sections MIL. Light ON = *

Page	Test Type	McMurtry Cd	McMurtry Cd Description	Monitor Cd	Monitor Cd Description
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Any comments? You can contact

www.wiley.com

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 10572181

Vehicle Information

Model Year: 1992
Market Derived: C/F - FORD DIVISION DERIVATIVE
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE
Version/Series: C/AI-LX VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FB-CROWN VIC (EN33/EN114) [92-02]
Warranty Start Date: 26-OCT-1991
Production Date: 23-SEP-1991
VIN: 2FACP74W4NX169842

Claim Information

Document Number: 612847
Repair Date: 17-APR-1992
Distance: 5086
TIS: 6

Dealer Information

Dealer Name: CLEBURNE MOTOR COMPANY, INC.
Dealer Code: 02555 - *
Address: 3800 N MAIN
City: CLEBURNE
State: TX Zip Code: 76031
Country: USA Region Code: NA
Phone: (817)641-0441

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 37.8
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 37.8

Cust. Concern Code: A07 - OTHER AUDIO TROUBLES

Condition Codes: 28 - OPEN CIRCUIT

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
23942B	TRIM PANEL-FRONT DOOR REMOVE AND INSTALL	0
14200A	WIRING ASSEMBLY REPAIR	0

Category	Full Part Number	Part	Part	Extended	
Flag	P/N/P BASE SUBF	Description	CIGC	Quantity	Amount
*	1B003	SPEAKER ASY	150301	0	0

PTC Sections MIL. Weight ON = *

File	Test Type	Measurement Cd.	Measurement Cd Description	Monitor Cd.	Monitor Cd Description
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Any comments? You can contact:

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 10572182

Vehicle Information

Model Year: 1992
Market Derived: C/F - FORD DIVISION DERIVATIVE
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE
Version/Series: C/AI-LX VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]
Warranty Start Date: 26-OCT-1991
Production Date: 23-SEP-1991
VIN: 2FACP74W4NX169842

Claim Information

Document Number: 009696
Repair Date: 29-MAR-1993
Distance: 14938
TIS: 18

Dealer Information:

Dealer Name: FIVE STAR FORD
Dealer Code: 02486 - *
Address: 6618 NORTHEAST LOOP 820
City: NORTH RICHLAND HILLS
State: TX Zip Code: 76180
Country: USA Region Code: NA
Phone: (817)498-8838

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 38.4
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 25.68
Total Cost Gross: 64.08

Cust. Concern Code: A07 - OTHER AUDIO TROUBLES

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Component:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
23942B	TRIM PANEL-FRONT DOOR REMOVE AND INSTALL	0
1880RAF	SPEAKER(S) - RADIO REPLACE	0

Consel	Full Part Number	Part	Part	Extended	
Flag	PREF BASE SUFF	Description	CPSC	Quantity	Amount
Y	F2AZ-150301-E	SPEAKER ASY	150301	1	0

DTC Sections: MIL. Light ON = *

Any comments? You can contact

Wolfram

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 10572183

Vehicle Information

Model Year: 1992

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AI-LX VERSION - CAR

Drive Type: C/B-2 WHL L/R REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]

Warranty Start Date: 26-OCT-1991

Production Date: 23-SEP-1991

VIN: 2FACP74W4NX169842

Claim Information

Document Number: 009696

Repair Date: 29-MAR-1993

Distance: 14938

TIS: 18

Dealer Information:

Dealer Name: FIVE STAR FORD

Dealer Code: 02486 - *

Address: 6618 NORTHEAST LOOP 820

City: NORTH RICHLAND HILLS

State: TX Zip Code: 76180

Country: USA Region Code: NA

Phone: (817)498-8838

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 72

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 79.13

Total Cost Gross: 151.13

Cust. Concern Code: F104 - PARKING BRAKE TROUBLES

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
2780A	PARKING BRAKE CONTROL REPLACE	0

Costed Full Part Number	Part	Part Extended		
Flag	Description	CPSC	Quantity	Amount
Y FIAZ 2780 A	CONTROL ASY-PARK BRA 060502	1	0	

DTC Sections: MIL. Light ON = *

Flag	Test Type	Malfunction Cd	Malfunction Cd Description	Monitor Cd	Monitor Cd Description
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Any comments? You can contact:

technician

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 1057218

Vehicle Information

Model Year: 1992
Market Derived: C/F - FORD DIVISION DERIVATIVE
Body/Cab Type: C/P/C - 4 DOOR SEDAN-6 LITE
Version/Series: C/AI-LX VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]
Warranty Start Date: 26-OCT-1991
Production Date: 23-SEP-1991
VIN: 2FACP74W4NX169842

Claim Information

Document Number: 022789
Repair Date: 28-OCT-1993
Distance: 20301
TIS: 23

Dealer Information:

Dealer Name: FIVE STAR FORD
Dealer Code: 02486 - *
Address: 6618 NORTHEAST LOOP 820
City: NORTH RICHLAND HILLS
State: TX Zip Code: 76180
Country: USA Region Code: NA
Phone: (817)498-8838

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 52.8
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 123.28
Total Cost Gross: 176.08

Cost Concern Code: L66 - EXHAUST SYSTEM TROUBLE

Condition Code: D1 - POROSITY

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
5230A	MUFFLER REPLACE	0
5230A1	MUFFLER INLET PIPE REPLACE	0

Cancel Full Part Number Part Part Extended

Flag PRK BASE SUPP Description CPSC Quantity Amount

Y F2AZ-5230-E MUFFLER ASY 090101 1 0

DTC Sections: MIL. Light ON = *

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 32695136

Vehicle Information

Model Year: 1992
Market Derived: C/F - FORD DIVISION DERIVATIVE
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE
Version/Series: C/AI-LX VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]
Warranty Start Date: 26-OCT-1991
Production Date: 23-SEP-1991
VIN: 2FACP74W4NX169842

Claim Information

Document Number: 22395201
Repair Date: 01-APR-1996
Distance: 47513
TIS: 54

Dealer Information:

Dealer Name: CLEBURNE MOTOR COMPANY, INC.
Dealer Code: 02555 - *
Address: 3800 N MAIN
City: CLEBURNE
State: TX Zip Code: 76031
Country: USA Region Code: NA
Phone: (817)641-0441

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 89.56
Misc. Expense Amount: 0
Part Markup Amount: 18.24
Material Cost: 60.8
Total Cost Gross: 168.6

Cust. Concern Code: D13 - ENGINE IDLES ROUGH

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment:

Customer Comment:

Labor Op Code	Labor Op Description	Labor Op Cost
15650E	SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP TEST	5.6
15650E1	EEC SELF-TEST TEST	22.39
15650E1X1	EXTRA TIME TO REPEAT FINAL QUICK TEST	5.6
15650ES	DCL DISPLAY TEST	16.79
15650E10	POWER BALANCE / SPARK DURATION TEST	16.79
12239A	SPARK PLUG WIRES REPLACE	22.39

Category	Full Part Number	Part	Part	Extended	
Flag	PNM# BASE SLEEV	Description	CPS/C	Quantity	Amount
Y	PSPZ 12259 KA	WIRE SET-SPARK PLUGS	030703	1	60.8

DTC Sections: MIL, Light ON = Y

Flow **Test Type** **Malfunction Cd** **Malfunction Cd Description** **Monitor Cd** **Monitor Cd Description**

Any comments? You can contact

Index

Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VEH	ZM4CPWWDX128042	Vehicle	CBS - CROWN VIC (EXCL 1994-1995) 02-03	Eng Serial No.	W
Model Year:	1995	Market Berlina	CN - KOREA DIVISION DERIVATIVE	Body Style:	*
Vehicle Type:	C	Drive Code:	CBS - 2 WELL LWB SWB DRIVR	Engine:	CYN - GM 4.6L 300C BN NA CVF GMP
Inv. Number:	03355	Body Cab Style:	CPC - 4 DOOR SEDAN-6 LITE	Transmission:	CDC - 4 SPD AUTO TRANS NAAD AC/PS
		Version/Variant:	CIA - LX VERSION - CAR		

BUILD INFORMATION:

Engine: NA - 46000000 Plant: AW - ST. THOMAS PLANT BUILD
Country: CAN - 00000000 Prod Date: 23-SEP-1991

SALE INFORMATION:

Region: NA - 00000000 Selling Dealer: 153407 - *
Country: USA - 00000000 Selling Br: 282797 - TX
Saler State/City: TX

Arrived Date: 07-OCT-1991 End Carpet Lease: *

Sale Date: 26-OCT-1991 Fleet/Res/Co. Leaser: *

Warranty Start Date: 26-OCT-1991 Modified Vehicle: *

Orig Warranty Date: 26-OCT-1991 Nonopend Vehicle: * Vehicle Export Reg: N

VOC/EOC:

1 2 3 4 5 6 7 8 9
PT462155428 4D L A1 2321961 37 8 12537807 20 2 522607 3 2X 2226 3 9
ZPC4 810 112A 397 5 5A

INSTALLED OPTION INFORMATION:

A/C Conditioning	CB - MANUAL AIR CONDITIONER	CVW Code	-
Alternator Amp Rating	*	CVW Class Code	C
Audio Disc	* - [NA]	Instrumentation	* - [NA]
Axle Ratio	BOBAC - 3.98 FINAL DRIVE RATIO	Mirror(Driver Side)	* - [NA]
Axle Type	BOBAC - LIMITED SLIP REAR AXLE	Mirror(Pass. Side)	* - [NA]
Battery Amp Rating	DC	Paint	F4920 - MED CRANBERRY CAC
Brake Code	* - [NA]	Power Antenna	AB - POWER TELESCOPIC RADIO ANTENNA
Brake Code(Servoset)	* - [NA]	Radio	AB - ELECTRONIC AM/FM STEROCARTETTE
Calibration Codes	218AB0BA	Sound System	* - [NA]
Color(Accent)	* - [NA]	Steering Tilt/Angle	* - [NA]
Color(Tinted)	* - [NA]	Tire Brand	AI - MICHELIN - BIBICLETA
Delivery Type	*	Tire Size	180/65 - P215/70R15 HSW - STYLE 1
Drivetrain Code	*	Traction Control	* - [NA]
Front Seats	CB - SEAT-INDIVIDUAL-LIN DRIVEPAGE	Wheel Base	* - [NA]
Front Type	* - [NA]		

TIRE DOT INFORMATION:

LF:	*	RH:	*
LR:	*	RH:	*
RR:	*	RH:	*
SWING:	*		

EST INFORMATION: EMISSIONS INFORMATION:

EST Code:	• Estimator Code:	CIS-CB
EST Coverage(AltRef):	• Estimator Cost Type:	P
EST Coverage(Time):	• Estimator Diesel Status:	HAA
EST Plus Year:	• Engine Family:	NPM45V900
EST Signature Date:		

Any comments? You can contact

info@qualityfuel.com

STANDARD CLAIMS LIST

AWS Online Report

Run Date: 13-FEB-2002

Note: All Costs are in US Dollars

ZPACPT4W00X16962 PB	CPI	CF	CPC	CIA	CS	AW	CDC	CVN	23-09-91	26-10-91	123407	USA 2 Q3 91B *	22852 *	\$XX V99 A99 42	
AWS Claim Key:	J0522172	Doc #:	113565	Tix/Cust:		I	Labor Hrs:	.6	Labor Cost:		25.2	Material Cost:	0	Total Cost:	25.2
Mr-Cust/Cat:	02353-P	Name:	CLEBURNE MOTOR COMPANY, INC.			Pn:	817-6418441	86-TX	Ctry/City/USA		Reg/Cat:	NA	Rep Date:	17-DEC-1991	INSTR(MR-CUST)
Tech Comments: XEMP DOOR ON DR SIDE TO UNLOCK FROM OUTSIDE OR LF IRON PANEL ADV OUTSIDE DOOR.															
ZPACPT4W00X16962 PB	CPI	CF	CPC	CIA	CS	AW	CDC	CVN	23-09-91	26-10-91	123407	USA 4 Q3 91B *	1130125 * - - - 201 - V31 B12 12		
AWS Claim Key:	J0522172	Doc #:	113565	Tix/Cust:		I	Labor Hrs:	.3	Labor Cost:		12.6	Material Cost:	0	Total Cost:	12.6
Mr-Cust/Cat:	02353-P	Name:	CLEBURNE MOTOR COMPANY, INC.			Pn:	817-6418441	86-TX	Ctry/City/USA		Reg/Cat:	NA	Rep Date:	17-JUL-1992	INSTR(MR-CUST)
ZPACPT4W00X16962 PB	CPI	CF	CPC	CIA	CS	AW	CDC	CVN	23-09-91	26-10-91	123407	USA 4 Q3 7413 *	11000 *	\$XX V99 A97 36	
AWS Claim Key:	J0522181	Doc #:	61287	Tix/Cust:		I	Labor Hrs:	.3	Labor Cost:		37.8	Material Cost:	0	Total Cost:	37.8
Mr-Cust/Cat:	02353-P	Name:	CLEBURNE MOTOR COMPANY, INC.			Pn:	817-6418441	86-TX	Ctry/City/USA		Reg/Cat:	NA	Rep Date:	17-APR-1992	INSTR(MR-CUST)
ZPACPT4W00X16962 PB	CPI	CF	CPC	CIA	CS	AW	CDC	CVN	23-09-91	26-10-91	123407	USA 11 Q45 7401 P2AZ 11200 B	350	V99 A97 06	
AWS Claim Key:	J0522182	Doc #:	61286	Tix/Cust:		BB4	Labor Hrs:	.3	Labor Cost:		36.4	Material Cost:	25.00	Total Cost:	61.40
Mr-Cust/Cat:	02465-P	Name:	FIVE STAR FORD			Pn:	817-6400036	86-TX	Ctry/City/USA		Reg/Cat:	NA	Rep Date:	29-MAR-1993	INSTR(MR-CUST)
ZPACPT4W00X16962 PB	CPI	CF	CPC	CIA	CS	AW	CDC	CVN	23-09-91	26-10-91	123407	USA 18 Q35 7401 P1AZ 2700 A	310	V21 H04 42	
AWS Claim Key:	J0522183	Doc #:	61285	Tix/Cust:		BB2	Labor Hrs:	1.0	Labor Cost:		31.0	Material Cost:	78.13	Total Cost:	109.13
Mr-Cust/Cat:	02465-P	Name:	FIVE STAR FORD			Pn:	817-6400036	86-TX	Ctry/City/USA		Reg/Cat:	NA	Rep Date:	29-MAR-1993	INSTR(MR-CUST)
ZPACPT4W00X16963 PB	CPI	CF	CPC	CIA	CS	AW	CDC	CVN	23-09-91	26-10-91	123407	USA 25 T19 4031 P2AZ 5100 B	811	V44 L66 D1	
AWS Claim Key:	J0522184	Doc #:	61285	Tix/Cust:		BB4	Labor Hrs:	1.1	Labor Cost:		81.1	Material Cost:	129.34	Total Cost:	170.48
Mr-Cust/Cat:	02465-P	Name:	FIVE STAR FORD			Pn:	817-6400036	86-TX	Ctry/City/USA		Reg/Cat:	NA	Rep Date:	29-OCT-1993	INSTR(MR-CUST)
ZPACPT4W00X16963 PB	CPI	CF	CPC	CIA	CS	AW	CDC	CVN	23-09-91	26-10-91	123407	USA 24 T04 2804 P0Z 12200 EA	811	V49 D13 42	
AWS Claim Key:	J0522185	Doc #:	2135501	Tix/Cust:		BB7	Labor Hrs:	1.6	Labor Cost:		129.6	Material Cost:	60.8	Total Cost:	189.4

Br: GA-Sub Off 82925-# Name: CLEBURNE MOTOR
COMPANY, INC.

Pl: 813-6438447 St: TX City: City USA Reg: GA Reg Date: 4/26/1996 Reg Exp: 4/25/2013

Any comments? You can contact:

webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 10572179

Vehicle Information:

Model Year: 1992
Market Derived: C/F - FORD DIVISION DERIVATIVE
Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE
Version/Series: C/AI-LX VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]
Warranty Start Date: 26-OCT-1991
Production Date: 23-SEP-1991
VIN: 2FACPT74W4NX169842

Claim Information:

Document Number: 113563
Repair Date: 09-DEC-1991
Distance: 1061
TIS: 2

Dealer Information:

Dealer Name: CLEBURNE MOTOR COMPANY, INC.
Dealer Code: 02555 - *
Address: 3800 N MAIN
City: CLEBURNE
State: TX Zip Code: 76031
Country: USA Region Code: NA
Phone: (817)641-0441

Expense Information:

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 25.2
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 25.2

Cost Center Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: REPR DOOR ON DR SIDE TO UNLOCK FROM OUTSIDE RR LF TRIM PANEL ADJ OUTSIDE DOOR

Customer Comment:

Labor On Code	Labor On Description	Labor On Cost
23942B	TRIM PANEL-FRONT DOOR REMOVE AND INSTALL	0
23942B2	LOCK ROD/LOCK ROD CLIP REMOVE AND INSTALL	0

Current Part Number	Part Description	CPSC	Quantity	Amount
Elac FREE BASE SUFF	RD DR L4 PSH BTN NANANA	0	0	
Y	21852			

DTC Selection **MIL. Light ON = <**

File Test Type **Malfunction Cd** **Malfunction Cd Description** **Monitor Cd** **Monitor Cd Description**

Any comments? You can contact:



Cust. Concern Code: B15 - BODY PANEL HARD TO CLOSE

Condition Code: 12 - IMPROPER ASSEMBLY

Technician Comments:

Customer Comments:

Labor On Code, Labor On Description, Labor On Cost

20124A DOOR-FRONT ALLEN

Causal	Full Part Number	Part	Part	Extended	
Flag	PART BASE SUB	Description	CPSC	Quantity	Amount
Y	* 20125 *	DOOR ASY-FRONT NANANA	0	0	

DTC Sections: MIL, Light ON = 1

Flag **Test Type** **Measurement C4** **Measurement C4 Description** **Monitor C4** **Monitor C4 Description**

Any comments? You can contact

1000

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 10572181

Vehicle Information

Model Year: 1992

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AI-LX VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]

Warranty Start Date: 26-OCT-1991

Production Date: 23-SEP-1991

VIN: 2FACP74W4NX169842

Claim Information

Document Number: 612847

Repair Date: 17-APR-1992

Distance: 5086

TIS: 6

Dealer Information:

Dealer Name: CLEBURNE MOTOR COMPANY, INC.

Dealer Code: 02555 - *

Address: 3800 N MAIN

City: CLEBURNE

State: TX Zip Code: 76031

Country: USA Region Code: NA

Phone: (817)641-0441

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 37.8

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 0

Total Cost Gross: 37.8

Cust. Concern Code: A07 - OTHER AUDIO TROUBLES

Condition Code: 28 - OPEN CIRCUIT

Technician Comment:

Customer Comment:

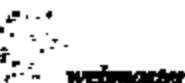
Labor Op. Code	Labor Op. Description	Labor Op. Cost
23942B	TRIM PANEL-FRONT DOOR REMOVE AND INSTALL	0
14200A	WIRING ASSEMBLY REPAIR	0

Cancel Part Number	Part	Part Extended
FREE BASE SHFT	Description	CPSC Quantity Amount
Y * 18308 *	SPEAKER ASY 150301	0 : 0

DTC Sections: MIL. Light ON = *

Test Type	Multimeter Cd	Multimeter Cd Description	Monitor Cd	Monitor Cd Description
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Any comments? You can contact



mehmetayr

Cust. Concern Code: A07 - OTHER AUDIO TROUBLES

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment:

Customer Comment:

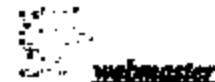
<u>Labor On Code</u>	<u>Labor On Description</u>	<u>Labor On Cost</u>
23942B	TRIM PANEL-FRONT DOOR REMOVE AND INSTALL	0
18808AF	SPEAKER(S) - RADIO REPLACE	0

Causal	Full Part Number	Part	Part	Extended	
Flag	PREF BASE SUFF	Description	CPSC	Quantity	Amount
Y	F2AZ 18808 E	SPEAKER ASY	150301	1	0

DTC Sections: MIL. Light ON = *

Flag	Test Type	Malfunction Cd	Malfunction Cd Description	Monitor Cd	Monitor Cd Description
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Any comments? You can contact



[webmaster](#)

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 10572183

Vehicle Information

Model Year: 1992
Market Derived: C/F - FORD DIVISION DERIVATIVE
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE
Version/Series: C/AI-LX VERSION - CAR
Drive Type: C/B-2 WEL L/H REAR DRIVE
Vehicle Line: C/FB-CROWN VIC (ENS3/EN114) [92-02]
Warranty Start Date: 26-OCT-1991
Production Date: 23-SEP-1991
VIN: 2FACP74W4NX169842

Claim Information

Document Number: 009696
Repair Date: 29-MAR-1993
Distance: 14938
TIS: 18

Dealer Information:

Dealer Name: FIVE STAR FORD.
Dealer Code: 02486 - *
Address: 6618 NORTHEAST LOOP 820
City: NORTH RICHLAND HILLS
State: TX Zip Code: 76180
Country: USA Region Code: NA
Phone: (817)498-8838

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 72
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 79.13
Total Cost Generic: 151.13

Cast. Content Code: E04 - PARKING BRAKE TROUBLES

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment:

Customer Comment:

<u>Labor On Code</u>	<u>Labor On Description</u>	<u>Labor On Cost</u>
2780A	PARKING BRAKE CONTROL REPLACE	0

Current Full Part Number	Part	Part Extended
Flag FREE BASE SHIP	Description	CPSC Quantity Allowed
Y FIAZ 2780 A	CONTROL ASY-PARK BRA	060502 1 0

DTC Sections: MIL. LIGHT ON = *

<u>Flag</u>	<u>Test Type</u>	<u>Malfunction Cd</u>	<u>Malfunction Cd Description</u>	<u>Monitor Cd</u>	<u>Monitor Cd Description</u>

Any comments? You can contact

Administrator

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 10572154

Vehicle Information

Model Year: 1992
Market Derived: C/F - FORD DIVISION DERIVATIVE
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE
Version/Series: C/AI-LX VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]
Warranty Start Date: 26-OCT-1991
Production Date: 23-SEP-1991
VIN: 2FACP74W4NX169842

Dealer Information:

Dealer Name: FIVE STAR FORD
Dealer Code: 02486 - *
Address: 6618 NORTHEAST LOOP 820
City: NORTH RICHLAND HILLS
State: TX Zip Code: 76180
Country: USA Region Code: NA
Phone: (817)498-8838

Claim Information

Document Number: 022789
Repair Date: 28-OCT-1993
Distance: 20301
TIS: 25

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 52.8
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 123.28
Total Cost Gross: 176.08

Cost Concern Code: L66 - EXHAUST SYSTEM TROUBLE

Condition Code: D1 - POROSITY

Technician Comment:

Customer Comment:

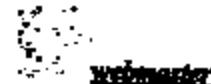
Labor On Code	Labor On Description	Labor On Cost
5230A	MUFFLER REPLACE	0
5230A1	MUFFLER INLET PIPE REPLACE	0

Causal Fail Part Number	Part	Part Extended
Elaz PRIOR BASE SLEEV	Description CPSC Quantity Amount	
Y F2AZ 5230 B	MUFFLER ASY 090101	1 0

DTC Section: MIL. Light ON = *

Elaz Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact



webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 32695136

Vehicle Information

Model Year: 1992
Market Derived: C/F - FORD DIVISION DERIVATIVE
Body/Cab Type: C/P/C - 4 DOOR SEDAN-6 LITE
Version/Series: C/AJ-LX VERSION - CAR
Drive Type: C/B-2 WEL L/H REAR DRIVE
Vehicle Line: C/PB-CROWN VIC (EN53/EN114) [92-02]
Warranty Start Date: 26-OCT-1991
Production Date: 23-SEP-1991
VIN: 2FACP74W4NX169842

Claim Information

Document Number: 22395201
Repair Date: 01-APR-1996
Distance: 47513
TIS: 54

Dealer Information:

Dealer Name: CLEBURNE MOTOR COMPANY, INC.
Dealer Code: 02555 - *
Address: 3800 N MAIN
City: CLEBURNE
State: TX Zip Code: 76031
Country: USA Region Code: NA
Phone: (817)641-0441

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 89.56
Misc. Expense Amount: 0
Part Markup Amount: 18.24
Material Cost: 60.8
Total Cost Gross: 168.6

Cost Concern Code: D13 - ENGINE IDLES ROUGH

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment:

Customer Comment:

<u>Labor On Code</u>	<u>Labor On Description</u>	<u>Labor On Cost</u>
15650E	SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP TEST	5.6
15650E1	EBC SELF-TEST TEST	22.39
15650E1X1	EXTRA TIME TO REPEAT FINAL QUICK TEST	5.6
15650E5	DCL DISPLAY TEST	16.79
15650E10	POWER BALANCE / SPARK DURATION TEST	16.79
12259A	SPARK PLUG WIRES REPLACE	22.39

Current Full Part Number	Part	Part Extended
Flag: PREP BASE SUIT	Description	CPSG Quantity Amount
Y FGPZ 12259 KA	WIRE SET-SPARK PLUGS 030793	1 60.8

DTC Sections: MIL. Light ON - Y

Flag Test Type Monitor Cd Monitor Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

Administrator

Vehicle Information Report

GENERAL VEHICLE INFORMATION:
(Related Claims)

VIN:	2FACFVW4000990	Vehicle:	CPO - CROWN VIC (EXCERPT 14) [21-02]	Eng Serial No.:	W
Model Year:	1992	Market Derivative:	CF - FORD DIVISION DERIVATIVE	Body Style:	*
Vehicle Type:	C	Drive Code:	CB - 2 WEL. L/R REAR DRIVE	Engines:	CNN - 5.0L 4/6. 300C HP NA G-6/F
Serv. Dealer:	02355	Body Cab Style:	CPC - 4 DOOR SEDAN-6 LITE	Transmissions:	CSC - 4 SPD AUTO TRANSM/NAO ADD/PST
		Vehicle Options:	CAI - LX VERSION - CAR.		

BUILD INFORMATION:

Enginer: MA - 5MVA0007 Plant: AW - ST. THOMAS PLANT BUILD
 Country: CAN - 5MVA0007 Prod Date: 23-SEP-1991

SALE INFORMATION:

Enginer: MA - 5MVA0007 Selling Dealer: 132467-4
 Country: USA - 5MVA0007 Selling Plt: 5MVA0007 TX
 Buyer StProv: TX

Arrived Date: 07-OCT-1991 End Carpet Lease: *

End Date: 26-OCT-1991 Fleet/Rent/Co. Lease R

Warranty Start Date: 26-OCT-1991 Modified Vehicle: *

Orig Warranty Date: 26-OCT-1991 Unexpired Vehicle: * Vehicle Export Flag: N

VOC/EOC:

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----
P74001595428 43 L A2 2342461 97 2 19997999 20 20 19997 3 20 1999 3 0
2000 6WD 113A 2WD 2 24

INSTALLED OPTION INFORMATION:

Air Conditioning:	C16 - MANUAL AIR CONDITIONER	GVM Code:	-
Alternator Amp Rating:	* - [NA]	GVM Class Code:	C
Audio Data:	* - [NA]	Instrumentation:	* - [NA]
Axis Ratio:	8.01ACC - 3.98 FINAL DRIVE RATIO	Mirror(Driver Side):	* - [NA]
Axis Type:	8.01AC - LIMITED SLIP REAR AXLE	Mirror(Passenger Side):	* - [NA]
Battery Amp Rating:	10C	Paint:	THREE - MGD CRANBERRY CC
Brake Code:	* - [NA]	Power Antenna:	AB - POWER TELESCOPIC RADIO ANTENNA
Brake Code(Servos):	* - [NA]	Radio:	AB - ELECTRONIC AM/FM STEROCASSETTE
Calibration Codes:	21RABMA	Sound System:	* - [NA]
Color(Accord):	* - [NA]	Steering Traction Axles:	* - [NA]
Color(Trim):	* - [NA]	Tire Brand:	AJ - MICHELIN - INCHCLASSE
Delivery Type:	0	Tire Size:	D900E - P215/70R15 BSW - STYLE 1
DriverSide Code:	*	Traction Control:	* - [NA]
Front Seat:	C16 - SEAT-INDIVIDUAL-L/S DVE/PACK	Wheel Base:	* - [NA]
Fuel Type:	* - [NA]		

TIRE DOT INFORMATION:

LP:	*	RP:	*
LR:	*	RR:	*
LL:	*	RL:	*
SPARE:	*		

EST INFORMATION: EMISSIONS INFORMATION:

DRF Code:	<input checked="" type="checkbox"/> Radiation Code:	CR - CR
DRF Coverage(Mile):	<input checked="" type="checkbox"/> Radiation Cost Type:	Y
DRF Coverage(Time):	<input checked="" type="checkbox"/> Radiation Prod Stat:	HAA
DRF Plan Year:	<input checked="" type="checkbox"/> Engine Family:	NMNS6V10DU
DRF Signature Date:		

Any comments? You can contact



STANDARD CLAIMS LIST

AWS Online Report

Run Date: 13-FEB-2002

Note: All Costs are in US Dollars

2FACCPW4NQX169842 PB	CFS	CF	CFC	CIA	CB	AW	CRC	CVN 23-08-91	26-10-91	153407	USA 3 Q38 4713 *	21822 *	SDX V99 A99 42	
AWS Claim Key:	18522121	Doc #:	113365	Tra.Codes:	1		Labor Hrs:	6	Labor Cost:		21.2 Material Cost:	0	Total Cost:	21.2
Dir/Cat/Sub Cat:	02335-* Name:	CLEBURNE MOTOR COMPANY, INC.				Pic:	817-6410441	86-TX	Ctry/City: USA		Buy Ctry: NA Buy Date:03-DEC-1991		BESTPMS01001	
Tech Comments: REPR DOOR ON DR SIDE TO UNLOCK FROM OUTSIDE HALFPTRIM PANEL ADV OUTSIDE DOOR.														
2FACCPW4NQX169842 PB	CFS	CF	CFC	CIA	CB	AW	CRC	CVN 23-08-91	26-10-91	153407	USA 4 Q38 6795 *	20423 *	SDI V31 H15 12	
AWS Claim Key:	18522122	Doc #:	113366	Tra.Codes:	1		Labor Hrs:	3	Labor Cost:		12.6 Material Cost:	0	Total Cost:	12.6
Dir/Cat/Sub Cat:	02335-* Name:	CLEBURNE MOTOR COMPANY, INC.				Pic:	817-6410441	86-TX	Ctry/City: USA		Buy Ctry: NA Buy Date:13-JULY-1992		BESTPMS02294	
2FACCPW4NQX169842 PB	CFS	CF	CFC	CIA	CB	AW	CRC	CVN 23-08-91	26-10-91	153407	USA 6 Q38 7M13 *	1888 *	SDI V31 A07 28	
AWS Claim Key:	18522123	Doc #:	113367	Tra.Codes:	1		Labor Hrs:	9	Labor Cost:		37.8 Material Cost:	0	Total Cost:	37.8
Dir/Cat/Sub Cat:	02335-* Name:	CLEBURNE MOTOR COMPANY, INC.				Pic:	817-6410441	86-TX	Ctry/City: USA		Buy Ctry: NA Buy Date:17-APR-1992		BESTPMS03286	
2FACCPW4NQX169842 PB	CFS	CF	CFC	CIA	CB	AW	CRC	CVN 23-08-91	26-10-91	153407	USA 10 Q38 7M11 P2AZ 18208 E	509	V31 A07 06	
AWS Claim Key:	18522122	Doc #:	113368	Tra.Codes:	874		Labor Hrs:	3	Labor Cost:		21.4 Material Cost:	25.05	Total Cost:	46.48
Dir/Cat/Sub Cat:	02406-* Name:	FIVE STAR FORD				Pic:	817-6408838	86-TX	Ctry/City: USA		Buy Ctry: NA Buy Date:28-MAR-1993		BESTPMS041493	
2FACCPW4NQX169842 PB	CFS	CF	CFC	CIA	CB	AW	CRC	CVN 23-08-91	26-10-91	153407	USA 18 Q38 5M01 P1AZ 2700 A	510	V31 H04 42	
AWS Claim Key:	18522124	Doc #:	113369	Tra.Codes:	872		Labor Hrs:	15	Labor Cost:		72 Material Cost:	79.13	Total Cost:	151.13
Dir/Cat/Sub Cat:	02406-* Name:	FIVE STAR FORD				Pic:	817-6408838	86-TX	Ctry/City: USA		Buy Ctry: NA Buy Date:29-MAR-1993		BESTPMS041493	
2FACCPW4NQX169842 PB	CFS	CF	CFC	CIA	CB	AW	CRC	CVN 23-08-91	26-10-91	153407	USA 25 T15 4CM P2AZ 520 B	511	V31 L66 D1	
AWS Claim Key:	18522124	Doc #:	113370	Tra.Codes:	874		Labor Hrs:	11	Labor Cost:		52.5 Material Cost:	123.24	Total Cost:	175.79
Dir/Cat/Sub Cat:	02406-* Name:	FIVE STAR FORD				Pic:	817-6408838	86-TX	Ctry/City: USA		Buy Ctry: NA Buy Date:26-OCT-1993		BESTPMS042891	
2FACCPW4NQX169842 PB	CFS	CF	CFC	CIA	CB	AW	CRC	CVN 23-08-91	26-10-91	153407	USA 34 T06 2M04 P0PZ 12229 EA	511	V30 D43 42	
AWS Claim Key:	18522124	Doc #:	113371	Tra.Codes:	897		Labor Hrs:	16	Labor Cost:		59.56 Material Cost:	68.8	Total Cost:	128.36

St-Car-Sale CR: 03333-A Name: CLIFTONS MOTOR
COMPANY, INC.

Pl: 803-6438441 St: TX City: Cr: USA Reg Cr: MA Reg Date: 01-APR-1996 Exp Date: 07/03/2013

Any comments? You can contact:



info@cliftons.com

1992-025 18218

2 of 2

2/13/2002 2:15 PM

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 10572179

Vehicle Information

Model Year:

1992

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AI-LX VERSION - CAR

Drive Type: C/B-2 WHL L/H REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (ENS3/EN114) [92-02]

Warranty Start Date: 26-OCT-1991

Production Date: 23-SEP-1991

VIN: 2FACP74W4NX169842

Claim Information

Document Number: 113565

Repair Date: 09-DEC-1991

Distance: 1061

TIS: 2

Dealer Information

Dealer Name: CLEBURNE MOTOR COMPANY, INC.

Dealer Code: 02555 - *

Address: 3800 N MAIN

City: CLEBURNE

State: TX Zip Code: 76031

Country: USA Region Code: NA

Phone: (817)641-0441

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 25.2

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 0

Total Cost Gross: 25.2

Cust. Concern Code: A99 - ADMINISTRATIVE (PARTS RETURN/ETC.)

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: REPR DOOR ON DR SIDE TO UNLOCK FROM OUTSIDE RR LF TRIM PANEL ADJ OUTSIDE DOOR

Customer Comment:

<u>Labor Op. Code</u>	<u>Labor Op. Description</u>	<u>Labor Op. Cost</u>
23942B	TRIM PANEL-FRONT DOOR REMOVE AND INSTALL	0
23942B2	LOCK ROD/LOCK ROD CLIP REMOVE AND INSTALL	0

Causal	Full Part Number	Part	Part	Extended	
Flag	PART#	Description	CPSC	Quantity	Amount
Y	*	21852 *	RD DR L4 PSH BTN NANANA	0	0

DTC Sections: MIL. Light ON - *

Flag Test Type: Malfunction Cd: Malfunction Cd Description: Monitor Cd: Monitor Cd Description:

Any comments? You can contact:

webmaster

ER62-025 19212

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 10572180

Vehicle Information

Model Year: 1992
Market Derived: C/F - FORD DIVISION DERIVATIVE
Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE
Version/Series: C/AL-LX VERSION - CAR
Drive Type: C/B-2 WHL L/H REAR DRIVE
Vehicle Line: C/FB-CROWN VIC (ENS3/EN114) [92-02]
Warranty Start Date: 26-OCT-1991
Production Date: 23-SEP-1991
VIN: 2FACP74W4NX169842

Claim Information

Document Number: 384305
Repair Date: 17-FEB-1992
Distance: 2594
TBS: 4

Dealer Information:

Dealer Name: CLEBURNE MOTOR COMPANY, INC.
Dealer Code: 02555 - *
Address: 3800 N MAIN
City: CLEBURNE
State: TX Zip Code: 76031
Country: USA Region Code: NA
Phone: (817)641-0441

Expense Information:

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 12.6
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 12.6

Cast Concern Code: B15 - BODY PANEL HARD TO CLOSE

Condition Code: 12 - IMPROPER ASSEMBLY

Technician Connect

Customer Comment:

Labor On Code, Labor On Documentation, Labor On Cost

20124A DOOR-FRONT ALIGN

Category	Full Part Number	Part	Part	Extended	
Flag	PRPF BASE SUIT	Description	CPSC	Quantity	Amount
Y	* 20125 *	DOOR ASY-FRONT NANANA	0	0	

DTC Session: **MIL. Light ON = ***

Flow **Test Type** **Measurement Cd** **Measurement Cd Description** **Monitor Cd** **Monitor Cd Description**

Any comments? You can contact:

www.wiley.com

ENR-475 19214

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 10572181

Vehicle Information

Model Year: 1992
Market Derived: C/F - FORD DIVISION DERIVATIVE
Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE
Version/Series: C/AI-LX VERSION - CAR
Drive Type: C/B-2 WHL LH REAR DRIVE
Vehicle Line: 'C/FB-CROWN VIC (ENS3/EN114) [92-02]
Warranty Start Date: 26-OCT-1991
Production Date: 23-SEP-1991
VIN: 2FACP74W4NX169842

Claim Information

Document Number: 612847
Repair Date: 17-APR-1992
Distance: 5086
TIS: 6

Dealer Information

Dealer Name: CLEBURNE MOTOR COMPANY, INC.
Dealer Code: 02555 - *
Address: 3800 N MAIN
City: CLEBURNE
State: TX Zip Code: 76031
Country: USA Region Code: NA
Phone: (817)641-0441

Expense Information

Customer Paid Amount: 0
Deductible Amount: 0
Dealer Paid Amount: 0
Labor Cost: 37.8
Misc. Expense Amount: 0
Part Markup Amount: 0
Material Cost: 0
Total Cost Gross: 37.8

Cost, Concern Code: A07 - OTHER AUDIO TROUBLES

Condition Code: 28 - OPEN CIRCUIT

Technician Comment:

Customer Comment:

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
23942B	TRIM PANEL-FRONT DOOR REMOVE AND INSTALL	0
14200A	WIRING ASSEMBLY REPAIR	0

Causal Full Part Number Part Part Extended

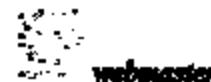
Flag Part Base Suffix Description CPSC Quantity Amount

Y * 18808 * SPEAKER ASY 150301 0 0

DTC Section: MIL. Light ON - *

Flag Test True Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact:



Cust. Concern Code: A07 - OTHER/AUDIO TROUBLES

Condition Code: 08 - OTHER/UNKNOWN(NO APPROPRIATE COND. CODE)

Technician Comment:

Customer Comment:

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
23942B	TRIM PANEL-FRONT DOOR REMOVE AND INSTALL	0
18808AF	SPEAKER(S) - RADIO REPLACE	0

Category	Full Part Number	Part	Part	Extended
Flag	PART BASE SURF	Description	CPSC	Quantity
Y	P2AZ 18808 E	SPEAKER ASY	150301	1 0

DTC Sections: MIL. Light ON = *

Elm Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact



Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 10572183

Vehicle Information

Model Year: 1992

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/F/C - 4 DOOR SEDAN-6 LITE

Version/Series: C/AI-LX VERSION - CAR

Drive Type: C/B-2 WHL LH REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (ENS3/EN1[4]) [92-02]

Warranty Start Date: 26-OCT-1991

Production Date: 23-SEP-1991

VIN: 2FACP74W4NX169842

Dealer Information:

Dealer Name: FIVE STAR FORD

Dealer Code: 02486 - *

Address: 6618 NORTHEAST LOOP 820

City: NORTH RICHLAND HILLS

State: TX Zip Code: 76180

Country: USA Region Code: NA

Phone: (817)498-8838

Claim Information

Document Number: 009696

Repair Date: 29-MAR-1993

Distance: 14938

TIS: 18

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 72

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 79.13

Total Cost Gross: 151.13

Cost Concern Code: H04 - PARKING BRAKE TROUBLES

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment:

Customer Comment:

<u>Labor On Code</u>	<u>Labor On Description</u>	<u>Labor On Cost</u>
2780A	PARKING BRAKE CONTROL REPLACE	0

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>FREE BASE SURF</u>	<u>Description</u>	<u>CVSC</u>	<u>Quantity</u>
Y	F1AZ-2780-A	CONTROL ASY-PARK BRA	060502	1 0

<u>DTC Sections:</u>	<u>MIL. Light ON - *</u>	<u> </u>	<u> </u>	<u> </u>
<u>Flag</u>	<u>Test Type</u>	<u>Malfunction Cd</u>	<u>Malfunction Cd Description</u>	<u>Monitor Cd</u>

Any comments? You can contact



Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 10572184

Vehicle Information

Model Year: 1992

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/PC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AI-LX VERSION - CAR

Drive Type: C/B-2 WHL LH REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (ENS3/EN114) [92-02]

Warranty Start Date: 26-OCT-1991

Production Date: 23-SEP-1991

VIN: 2FACP74W4NX169842

Dealer Information

Dealer Name: FIVE STAR FORD

Dealer Code: 02486 - *

Address: 6618 NORTHEAST LOOP 820

City: NORTH RICHLAND HILLS

State: TX Zip Code: 76180

Country: USA Region Code: NA

Phone: (817)498-8838

Claim Information

Document Number: 022789

Repair Date: 28-OCT-1993

Distance: 20301

TIS: 25

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: \$2.8

Misc. Expense Amount: 0

Part Markup Amount: 0

Material Cost: 123.28

Total Cost Gross: 176.08

Cost Concern Code: L66 - EXHAUST SYSTEM TROUBLE

Condition Code: D1 - POROSITY

Technician Comment:

Customer Comment:

Labor Op. Code	Labor Op. Description	Labor On Cost
5230A	MUFFLER REPLACE	0
5230A1	MUFFLER INLET PIPE REPLACE	0

Causal Full Part Number Part Part Extended

Flag Part Base Suffix Description CPSC Quantity Amount

Y F2AZ 5230 B MUFFLER ASY 090101 1 0

DTC Sections: MIL Light ON - *

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact:



webmaster

Claim Detail Report

Note: All costs are in US dollars

Model Year = 1992; Claim Key = 32695136

Vehicle Information

Model Year: 1992

Market Derived: C/F - FORD DIVISION DERIVATIVE

Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE

Version/Series: C/AI-LX VERSION - CAR

Drive Type: C/B-2 WHL LH REAR DRIVE

Vehicle Line: C/FB-CROWN VIC (EN53/EN114) [92-02]

Warranty Start Date: 26-OCT-1991

Production Date: 23-SEP-1991

VIN: 2FACP74W4NX169842

Dealer Information:

Dealer Name: CLEBURNE MOTOR COMPANY, INC.

Dealer Code: 02555 - *

Address: 3800 N MAIN

City: CLEBURNE

State: TX Zip Code: 76031

Country: USA Region Code: NA

Phone: (817)641-0441

Claim Information

Document Number: 22395201

Repair Date: 01-APR-1996

Distance: 47513

TIS: 54

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 89.56

Misc. Expense Amount: 0

Part Markup Amount: 18.24

Material Cost: 60.8

Total Cost Gross: 168.6

Cust. Concern Code: D13 - ENGINE IDLES ROUGH

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment:

Customer Comment:

<u>Labor Op. Code</u>	<u>Labor Op. Description</u>	<u>Labor Op. Cost</u>
15650E	SERVICE BAY DIAGNOSTIC SYSTEM (SBDS) START-UP TEST	5.6
15650E1	REC SELF-TEST TEST	22.39
15650E1X1	EXTRA TIME TO REPEAT FINAL QUICK TEST	5.6
15650E5	DCL DISPLAY TEST	16.79
15650E10	POWER BALANCE / SPARK DURATION TEST	16.79
12259A	SPARK PLUG WIRES REPLACE	22.39

<u>Causal Fault Part Number</u>	<u>Part</u>		<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREM BASE SUBJ</u>	<u>Description</u>	<u>CPSC Quantity</u>	<u>Amount</u>
Y	F6PZ 12259 KA	WIRE SET-SPARK PLUGS	030703	1 66.8

DTC Sections: MIL. Light ON = Y

Flag Test Type Malfunction Cd Malfunction Cd Description Monitor Cd Monitor Cd Description

Any comments? You can contact

 webmaster

VEHICLE ID: 2FNX169842 (WWYFBBB555) Vin: 2FACP74W4NX169842 Div: 1 Status: 800
 Vehicle Line: CFB Convoy Deliv: 100791 Orig P-Lvl: 212 Selling Dlr: 52D407
 Order Recpt: 091191 Ship To Stat: Curr P-Lvl: 212 Sale Date: 102691
 Orig Sched: 092391 Rls-To Stat: TX Order Dlr/Reg: 52407/52 Demo Dt:
 Inv Prep: 091791 Orig Int St: 092591 Orig Rls Dlr: 52407 Deliv Type: 0
 Prod Date: 092391 Curr Int St: 092591 Rls Dlr Pk: 02555 Sales Prd: 091103
 Rls Date: 092491 DlvFin Ext: 102591 Warr Start: 102691 Cancel St:
 Memo Consign: P&C Ext: 102591 Warr8-Ind: Sale Status: G
 Orig Ptbus: 092491 Advert Ext: 102591 -Date- -Dealer- -Region-
 Curr Ptbus: 092491 SlaSpan 88#: 2561 Shipped: 092491
 Curr Stock: 092491 52D407 52
 T/Memo: 1 T
 Addr: [REDACTED] State: TX 1st-Prior:
 City: FT WORTH M/A-Recpt: 110191 2nd-Prior:
 Ship: [REDACTED] Warr~Ins-Ind: 3rd-Prior:
 V.O.: 1 2 3 4 5 6 7 8
 12345234567890123456789012345678901234567890123456789012345678901234
 P74NX8 43 L A2 23J1061 BJ S T3 J378Q7 NH B 52D407 3 EX
 9 9 0 1 2 3 4 5 6
 5678901234567890123456789012345678901234567890123456789012345678901234567890
 BI3H 3 W2FAC4 61D 113A. 9WT S
 F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F9=Screen #3

OGDB191

1922-626 10220

NVMP930

NAVIS Inquiry Screen #3

02/13/02 14:12:39

-->
VEHICLE ID: 2FNX169842 (WWYF888888) Vin: 2FACP74W4NX169842 Div: 1 Status: 800

Ordering Name:
Secondary Name:
Ordering FIM:
Order-For FIM:
Orig Ordr Type: 2

Selling FIM:
Sold-To FIM:

Distrx Status: P
Last NAVIS St: 110491
Distrx Stat Dt: 100791
Last Activity: 010892
Serialsd Dte: 091191
Scheduled Dte: 092391
Mexico Status:

Component Data - - - - -
Dr Post/Calib: GAA Tire Brand: A4
Emis Cntl Lbl: HAA MEC:
Engine Tag Cd: 2G800BA
Engine Serial: W
Driver Airbag: 1PUY261E10130
Passgr Airbag: Axle: FY

F1=Help F3=Exit F4=Primary Menu F5=Financial Screen F6=Screen #1

OGDB191

02/13/02 14:12:39

MVNP520

NAVIS Financial Screen

02/13/02 14:12:40

--> VEHICLE ID: 2FNX169842 (WWYVPEHBBB) Vin: 2FACP74W4NX169842 Div: 1 Status: 800

Financial Data - - - - -

Orig Totl Inv:	18664.50	A-Plan Price:	17806.50	Predel Invoice:	.00
Curr Totl Inv:	18664.50	Total Adj:	.00	Sched-A QST:	.00
Less Vehicle:	16611.00	Base Adj:	.00	POC GST:	.00
Options:	1054.00	Option Adj:	.00	Price Protect:	.00
Base Holdback:	586.00	Base Eb Adj:	.00	Chargabok Amt:	
Optn Holdback:	37.00	Option Eb Adj:	.00	30-Day FP Amt:	.00
Misc Charges:	.50	Gas Amt:	14.00	Floor Plan:	73.88
Finance Charge:	235.00	Sched-B Amt:	535.00	P&C Charge:	71.40
TDAF/LMIA:	215.00	Mktng Contrib:	.00	Pre-Dlvry Amt:	.00

Financing Data - - - - -

Finance Source:	0000001	O-Marr Start:	102691	Release Date:	092491
Orig Int St-Sw:	N	Co Tag Number:		Transit Time:	13
Ret Draft Ind:		Pre-dvl Date:		Rls Plus Trans:	100791
Floor Pln Date:	102591	Prdlyvry S.Code:		Ramp Code:	10
Advt Comm Code:	C	Leash Code:		Method Shipped:	7
Upfront PP Ind:		Invoice In-Proc:		Memo Coms Loc:	

F1=Help F3=Exit F4=Primary Menu F6=Screen #1 F9=Screen #3

OGDB191

1002-026 10227

ENTER CAMPAIGN NUMBER-->

MODEL YEAR: DEFECT:

NEW STATUS CODE:

REPAIR INFORMATION: TYPE CODE: -

REPAIR DATE: DEALER P/A: -

MICRO REF: CLAIM NUM: -

DELETE REASON:

RESP DEALER INFORMATION: NEW: - -

CURRENT: ASSIGNED: SOURCE: -

***** STATUS INFORMATION: ***** ***** REPAIR INFORMATION: *****

CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC

CAMP DIV :

SUPP CODE :

KIT CODE :

OASIS DATE :

VENDOR N/A INFORMATION:

IND: MATCH CODE:

EXTRACT DATE:

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)

E607-END OF CAMPAIGNS FOR VEHICLE - CURRENT AND HISTORY DATABASES

OGDB191

ENTER VIN ==> 2YJACP74W4MX169842
NAME ==> ZIP ==> MODEL YR ==>

OWNER NAME :
STREET ADDR :
CITY :
STATE :
ZIP :
N/A YY-MM-DD

CTRY: ZIP/POSTAL CODE: N/A SOURCE:
MODEL YEAR : SALE YY-MM-DD
BODY STYLE DESC: PRODUCTION YY-MM-DD
VEHICLE DESC :

SHIP-TO	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
—	—	—	—	—	—	—
FACING	—	—	—	—	—	—
RESPONSIBLE	—	—	—	—	—	—

CA EMISSION :	ENGINE TAG CODE :	CAMPAIGN COUNTS
NAVIS STATUS :	COMPANY CAR IND :	TOTAL CAMPAIGNS :
DSO DISTRICT :	FLEET CODE :	OPEN : — CLOSED : —
DSO NUMBER :	FLEET STATUS :	ACTIVE: — HISTORY: —

F1-INQUIRY F3-EXIT F4-G160 F5-G150 F8-CONTINUE SEARCH F9-G130

E405-VIN NOT FOUND

OGDB191

SFCBSCMA

Customer List

02/13/02 14:14:00

-->
VIN: 2FACP74W4NX169842 CASE: _____ HOME PHONE: _____
LAST NAME: _____ ZIP/POSTAL: _____ CTRY: _____

A CUSTOMER NAME/ City	Address/ St/Prov	Zip/Postal	Address/ Ctry	Home Phone
ALVARADO	TX		USA	

F1=Help F2=VehicleList F4=UpdCustInfo F5=AddCustIssue
F7=Prev F8=Next F11=Menu F12=Return
NO MORE RECORDS AVAILABLE

OGDB191

2003-020 10000

SPCKSVMA

Vehicle List

02/13/02 14:14:06

Name: [REDACTED]
Address: [REDACTED]
Address: [REDACTED]
City: ALVARADO
Zip/Postal: [REDACTED]

Home Phone: [REDACTED]
Day Phone: [REDACTED]
State/Prov: TX
Country: USA

A VIN/ C Owner Status	Year	Model/ Previous Owner	Sale Type/ Open Issues
2FACP74W4NX169842	1992	CROWN VICTORIA	Individual Rtl
SUBSEQUENT			

F1=Help F2=IssueList F5=AddIssue F7=Prev F8=Next F9=ESP
F10=WarnHistory F11=Menu F12=Return F13=Recall/ONP F14=SpecialCoverage
NO MORE RECORDS AVAILABLE OGDB191

E902-025 10234

FCSD REGION: MARKET: ISSUE STATUS: P&A CODE: CASE NUMBER: VIN: 2FACP74W4NX169842ISSUE TYPE: SALES REGION: SALES ZONE:

LAST HND/ C P&A LAO	Customer Phone Number/ Trmt Customer Name	Reason/ Year Model	Stat/ Type
------------------------	--	-----------------------	---------------

12/05/01

RECALL/CNP - VEHICLE INVOLVEME C
1992 CROWN VICTORIA 02

F1=Help F2=AddAction F5=CustomerList F6=DealerInfo
F7=Prev F8=Next F10=IssueDetail F11=Menu F12=Return
NO MORE RECORDS AVAILABLE OGDB191

-->

VIN: 2FACP74W4NX169842 Year: 1992 Model: CROWN VICTORIA
Owner Status: SUBSEQUENT WSD: 10/26/91 Mileage:
Name: [REDACTED] Hm Ph: [REDACTED]
Trmt: Case: 1430773391 Day Ph:
Action: RECALL/ONP - VEHICLE INVOLVEMENT
Dealer:
Issue Type: 02 INFORMATION CAN Court: Legal Issue Type:
Issue Status: C CLOSED CAN Award: MORSII Contact: N

A/C DATE Origin Description

12/05/01 CACI08 ADVISE CUST NO FSA'S AT THIS TIME

F1=Help F2=AddAction F4=ActionDetail F6=DealerInfo
F7=Prev F8=Next F9=ViewMORSII F11=Menu F12=Return
NO MORE RECORDS AVAILABLE OGDB191

Action Detail

02/13/02 14:14:27

SFCHADMA
--->
VIN: 2FACP74W4NX169842 Year: 1992 Model: CROWN VICTORIA
Owner Status: SUBSEQUENT WSD: 10/26/91
Name: [REDACTED] Hm Ph: [REDACTED]
Trmt: Case: 1430773391 Day Ph: [REDACTED]
Symptom Desc:
Person Desc: RECALL/ONP - VEHICLE INVOLVEMENT
Placer:
Issue Type: 02 INFORMATION Issue Status: C CLOSED
Comm Type: PH PHONE Odometer Reading: MI
Analyst: NSEATON NATASHA SEATON Document Number:
Action Date: 12/05/01 Action Data: Action Time: 11:56:25 EST
Origin Desc: US INQUIRY CASE BASE
Action Desc: ADVISE CUST NO FSA'S AT THIS TIME
Comments: CUSTOMER SAYS: -TRYING TO ENTER VIN NUMBER IN WEB SITE TO
SEE IF ANY RECALL; NOT WORKING PER CUSTOMER, DEALER SAYS:
NONE CMC ADVISED: - VEHICLE IS NOT INVOLVED IN ANY FIELD
SERVICE ACTION/CUSTOMER SATISFACTION PROGRAM AT THIS TIME.
INFERENCE CASE ID: 1040

F1=Help F2=AddAction F4=PrevAction F5=NextAction F6=ActionData
F9=PrevComments F10=NextComments F11=Menu F12=Return F13=ESP
NO MORE COMMENTS AVAILABLE

OGDB191

0202-020 10234

SFCHREMA

Recall/ONP Information

02/13/02 14:14:48

-->

VIN: 2FACP74N4NX169842 Year: 1992 Model: CROWN VICTORIA
MSD: 10/26/91 Build Date: 09/23/91

A -----Campaign----- Status Dealer
Number Type Description Status Date Code

F1=Help F7=Prev F8=Next F11=Menu F12=Return
NO DETAIL RECORDS FOUND

OGDB191

2002-026 10235

Mcknight 458708

POLICE FILE REPORT VIII, 2007-2008

SEARCH DATE: 02/21/2012 PAGE 1

SEARCHED INDEXED SERIALIZED FILED - 2020 MAR 12 KEY: 2020-48043 ATTACHED BY: TAWNEE

LAST ACTIVE: 11/20/2022

LINE	IGNITION	TRIM	SELLING KEY CODE	FACING KEY CODE	SHIFT TO DEALER	PRICE \$68	CRD #ST	ONE DLR	STOCKING DEALERS			ORIG RLSE	
									CARD	1ST	2ND		3RD
7-73									CRD	1ST	2ND	3RD	
CLASSIFIED						520407	520407	52	407	520407	PRICER	PRICER	PRICER

LINE SALE DATES DEMO MHRG UNIG FAC BL S F LS D FRONT REAR DRW DEMO DRW DNG AT AS T RET / FDRF CCP
 8 96 PERIOD PERIOD STANT WSD EFFECT H T CS T SPRS SPRG CDR OUT MST DEL IND B IND L IND DATE P
 91185 91185 91185 91185 91185

LINE	STATUS	ST	COPAC	RAMP	MT	TIME	ME	FINANCIAL DATA							
								DATE	CUS	TYPE	CODE	SH TIME	HL	RAILCAR ID	TIME
987	911887	P	910930	10	7	13	34	RAILCAR 10	13	18644.50	16611.00	1054.00	584.00	37.00	9.1

LINE	DEBTER -FOR	30-DAY PR-AMT	BT-N	INT ST DATE	INT ST DATE	TOTAL INVOICE	ORIG CHARGES	CURR CHARGES	ORIGINAL CDS	SCHEDULE ATISC	SCHEDULE BAS/FT	SCHEDULE 3000CE
W-09	PIN#CD	0.00	5	910925	910925	20464.50	555.00	0.00	0.00	0.00	0.00	0.00

BRD-625 1822

MASTER FILE REPORT VIN: 2FACP774M80CL49842

REQUEST DATE: 02/21/92 PAGE 2

LINE	B/A RECEIPT DATE	CARR DATE	VEN CODE	POST CENT	POST CODE	POST DATE
9 10	011181	011181	E			

LINE	NAME	CHARGE	FAC	FL	PLN	EXTRACT	FIR	EXT	PR.	AVW	ADM	PRI- BALANCY	PRI- DELIVERY	FLOOR	PRE- PLAN	PRE- DELIVERY
9 11		71.48	73.88	911825	911825		C	911825	8.88	8.88	8.88			911825		

LINE	ENGINE	SOLD TO	KTP	IVY TAX	CENTRAL	CEN	FACT	SPC	SPC	MADE	N	S	ENT	STAT	CON	ORDER	4TH
9 12	CALIFORNIA	FIN CODE	FPA	LN SET	HT	IN PROG	FPC	31	OPT	REG	R	U	CON	R	FIN CODE	FIN CODE	FIN CODE

LINE	STK	DEALER & MATES	STK	STK	STK	STK	STK	TRANSMISSION	FT	OWNER-AIR-REG	OWNER-AIR-REG	OWNER	OWNER	CUSTOMER	STAT	CON	ORDER	4TH	
9 13	PRIOR	PRIOR	PRIOR	TAX	3	1	1	IPC	CD	SERIAL NO.	SERIAL NO.	SERIAL NO.	SERIAL NO.	SERIAL NO.	R	R	R	R	NOT-AVAILAB

LINE	BUSINESS	DRIVER	SIZE	PASSENGER	SIZE	ENGINE	SALES FROM	CITY	L	CD	CAR	LEASEE	NR	TAG NAME	REP
9 14	PHONE	COD	COD	COD	COD	FAMILY	33	8	CHE	1	L	FIRST NAME	NR	NAME	

LINE	NEPT	GARAGE	DOC	COUNTRY
9 15	ADDRESS	CITY	ST-ZTF	P.O. BOX

LINE	SELLING	SECONDARY NAME	COUNTRY
9 16	1	NR LAST NAME	ZTF

MASTER FILE REPORT VIB: 2FACP7GMN016984Z

REQUEST DATE: 02/21/82 PAGE 3

LINE # 17	IMPORT ACTIVE	INN BASE DATE	SHIP REF	INV COST	TVS LVL	TVS OPTIONS	PLANT RELEASE	PORT ARRIVAL	SHIP TO SHIP	EST HS ARRIVAL	HS PORT ARRIVAL	DAMAGE REPORT	DAMAGE REPAIR	AVAIL ASSIGN	ASSIGN DEALER
--------------	------------------	------------------	-------------	-------------	------------	----------------	------------------	-----------------	-----------------	-------------------	--------------------	------------------	------------------	-----------------	------------------

LINE # 18	TVS INV RECEIVED DATE	INN INV DATE	EXP VEN ACTIVITY DATE	EXPORT STEAMER NAME	EXPORT POWERED DATE	STEAMER NAME	STEAMER EXA DATE
--------------	-----------------------------	-----------------	-----------------------------	---------------------------	---------------------------	-----------------	------------------------

LINE # 19	ACTIVITY DATE 910925	VEN INV Y	LN TBD Y	BODY SER LXN AAA	DISK TAG NUM CNC	EPA CNC	TRAM CNC	ANGLE CNC	CALF HSIS H	HIGH ALT L	CAT CNC C	MIL BASE C	RSVD FLD A
--------------	----------------------------	-----------------	----------------	---------------------------	------------------------	------------	-------------	--------------	-------------------	------------------	-----------------	------------------	------------------

LINE # 20	(1756)---EPA RELEASE DATA---(1760)				EPA CAT# CNC	CAN LAD CNC									
		675901294507899022436799072245675 0243825065788801420228015212129	Y												

McKnight 458708

MASTER FILE REPORT WILL GENERATE A REPORT

RECEIVED DATE: 02/21/03 PAGE 1

LAST ACTIVE: 11/14/93

- VEHICLE OWNER IMAGE

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LINE	1	2	3	4	5	6	ST	BT	AL	CAR	TR	TE	ZING	ENGINE A	ENG	E	CAL	ENGINE	SEMI
#8 E2	34729012345678901234567890123456789012345678901234567890	BR	AMP	AMP	AII	S2	BR	MIL	AG	CUB	X		BTNO	R	LBL		NUMBER		
	41B	1234	5678	9012			1	HC	FY	44	LX6	2250000A	Y	032514	604			H	

2020-01-11

STOCKING DATES					SHIP DATES							
LINE	CASE	1ST	2ND	3RD	FDA	ORD	ORDER	SERIAL	SHIP	REV	DATE	CANCER
#	STOCK	PRICR	PRICR	PRICR	DEALER	TYPE	RECEIPT	SERIAL	SCHED	SCHED	SHIPPED	PRODS
8-84	311624					2	3116211	3116211	3116220	3116220	3116221	3116223

D A T E S														
LINE	SEND	MAIL	INV	CRIS	CRRR	CONVOY	CONVOY	STATUS	LAST	CANCEL	SLS CR			
# 93	CURRSP	RECEIVE	PO#1	REVERSE	FLYING	FLYING	SHIPPED	RTT 34	DELIVRT	CHANGE	ACTIVE	SAME	SAME	ACCEPT
			018617	8118624	8118624	8118624		8118624	8118627	8118625	8201865	8118626	8118626	8118621

DATA'S **SALE** **PERIOD** **END** **PERIOD** **START** **CRTR** **FAC BN** **S** **F** **LS** **D** **FRONT** **REAR** **DRW** **END** **END** **MILE** **MIN** **IN FT** **N** **PC**
2 06 **PERIOD** **END** **PERIOD** **START** **CRTR** **EFFECT** **H** **T** **CS** **T** **SPD** **SPD** **CSE** **CST** **MST** **DEL** **IND** **D** **IND** **L** **IND** **DATE** **P**

PRINTER STATUS

2020-2021 School Year | Page 10

MASTER FILE REPORT VIN: ZFACP74MNX169842

REQUEST DATE: 02/21/02 PAGE 2

LINE	IN/A REC'D	CURR DATE	VEN CODE	POST CENT	POST SALE CODE	POST ELSE DATE
0 10						
	011181	011181	F			

LINE	DEALER	POC	DEALER	AMT	AMT	PRE-	POZ-	FLOOR	PRE-
0 11	NAME	PL. P.M.	EXTRACT	PL. EXTRACT	PL. CTR	DELIVERY	DELIVERY	FLAT	DELIVERY
	CHARGE	ALLOW	DATE	DATE	SC	DATE	ART	DATE	DATE
		71.48	75.88	9111825	9111825	C	9111825	8.88	8.88

LINE	ENGINE	BUILD-TO	ETP	BYT TBC	CENTRAL	CDS	NET	SVC	SVC	NAME	N	D	ERT
0 12	CARBURET	FUN CODE	FPA	LN SET	HT	IP PROG	PRC	SB	DFT	STAT	5	0	CORR
	21888888			DATE	SE	DATE	PRC	CTR	REQ	CODE	0	0	4TH

LINE	STK DEALERS & DATES	POC	S	P	AMT	TRANSMISSION	FT	DRIVER-AIR-MQ	PASSENGER-AIR-MQ	DRIVER	CUSTOMER
0 13	STK STK JUN	POC	5	1	IPC	SERIAL NO#	CD	SERIAL NO#	SERIAL NO#	NAME	PHONE
	PRIME PRIME PRIME	000000.00			000000						

LINE	BUSINESS	DRIVER SIDE	PASSANGER SIDE	ENGINE	SALES FROM CTY L T CD CAR LESSEE	TAC NUMBER	RESP
0 14	PHONE	CORR	CORR	FAMILY	33 9 CORR 1 L FIRST NAME	ME	NAME
	NOT-AVAILABLE			NAME	2361	J	

LINE	DEPT	PARADE	SOC	COUNTRY		
0 15	ADDRESS		CITY	ST-ZIP	APT #	
	1017 STONERIDGE		FT WORTH	TX 76189		

LINE	SELLING L	SECONDARY NAME	
0 16	FTW COR T-FIRST NAME	MI LAST NAME	

MASTER FILE REPORT WIN: 2FACP7GM4XK169442

REQUEST DATE: 02/21/02

ZVS ZIN ZIN LIN
EXCEPT PROCESS
TIME DATE TIME DATE

LINE	ACTIVITY DATE	DRVR	VIN	LIN	BODY STN	ENGINE TAN	ENG CONE	TRAN CONE	AXLE CONE	CALF BRDS	HIGH ALT	CAT CONE	MIL BASE	ROPS FLD
8-29	8/16/93	T	T	T	L34	OMA	N	T	T	T	L	C	A	

1-9811-145

2000-2001 10241

McKnight 4-708

MASTER FILE REPORT VTA: 2002730000140042

REQUEST DATE: 02/21/92 PAGE 1

2FACT744M0349842 KEY: 22EJ63842 REQUESTED BY: 22EJ63842 PERTINENT TO:

VEHICLE OWNER IMAGE																			
LINE	1	2	3	4	5	6	ST	BT	AI	CAR	TR	TR	ENG	ENGINE A	ENG	E	CAL	ENGINE	SENL
02	56789012345678901234567890123456789012345678901234567890	02	AMP	AMP	AQI	SZ	02	MOL	AG	CDD	X	BTNO	R	LBL	NUMBER				
02	610	1134	9MT	3	1	NC	FY	A4	L16	200000A	Y	03334	044						

LINE	IGNITION	TRUNK	SELLING	FACING	SHIPTO	PRIOR.			STOCKING	DEALERS		ORIG
575	KEY CODE	KEY CODE	DEALER	DEALER	DEALER	848	QRD	QRD	1ST	2ND	3RD	RLSE
CLASSIFIED			520487	520487	520487		EST	BLE	STOCK	PRIOR	PRIOR	DEALER
							52	487	520487			520487

STOCKING RATES						SALES								
LINE	CURE	1ST	2ND	3RD	PMA	QBD	ORDER	ORIG	REV	SUBMIT	BUCKED	PRODUCED	CANCEL	
#	STOCK	PRIOR	PRIOR	PRIOR	DEALER	TYP	RECPY	SERIAL	SCHED	SCHED	SUMMIT	BUCKED	PRODUCED	PRIOD
84	910924				82795	Z	910911	910911	910925	910925	910911	910925	910925	

LINE	STATUS	ST	COPAC	RAMP	MT	TIME	WK	FINANCIAL DATA							
								DATE	CN	ROUTE	CORR	SH	TYPE	AL	TRAILCAR ID
507	ROUTE	P	919938	L0	7	1X	34	ETDX000000336	13	18664.00	16611.00	1854.00	546.00	57.00	0.00

LINE	ORDER#	SD-BAY	BT	M	INT ST	INT ST	TOTAL	CHG#	CHG#	ORIGINAL	SCHEDULE	SCHEDULE
109	FINCS	PP-AINT	DR.	S	DATE	DATE	INVOICE	CHARGES	CHARGES	CORR	DISC	BAS/ FINANCE
		8.00			910925	910925	14444.50	535.00	5.00	4.00	0.50	14.00

LINE	W/A RECEIPT # 10	CURE ONN DATE 911101	VER EFF DATE 911101	POST MOD CME CODE F	POST SALE DATE	POST RUSE DATE
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LINE	ORDERING NAME	PAC CHARGE 71.40	EL. P.M. ALLOW 75.00	EXTRACT DATE 911025	PAC EXT 911025	DEALER SC	ADM CME C	ADV EXTRACT DATE 911025	PRE- DRIVEY ART \$.00	PRE- DELIVERY CENTER \$.00	FLOOR PLAN DATE 911025	PRE- DELIVERY DATE
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LINE	ENGINE CALIBRAT 21A46004	SOLD-TO FIN CODE FPA	BUY TIRK LN SET DATE	HT SR	CENTRAL IN PROG DATE	CEN PRC CME	NET 50 CTE	SPC OPT IND 1	SPC REQ IND 2	MADE STAT CODE D	H S U CON R	D U FIN-CODE IND	EHI ORDER PRIOR BAA
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LINE	STE DEALERS & DATES	5TH PRIORITY	6TH PRIORITY	5TH PRIORITY	END TAX 48500.00	5 P T	ADM IPC	TRANSMISSION SERIAL NBR 88880	FT CD	DRIVER-AIR-BAG SERIAL NBR 1P9Y261E10756	PASSENGER-AIR-BAG SERIAL NBR NOT-AVAILAB	PROB HOUR	CUSTOMER PHONE
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LINE	BUSINESS PHONE NOT-AVAILABLE	DRIVER SIDE CODE	PASSENGER SIDE CODE	ENGINE FAMILY MPM4.6NSPFB	SALES FRESH CTY L T CO CAR LESSER SS # CDE I L FIRST NAME 2361 J T	TAG NUMBER NAME H KING	REP
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LINE	DEPT ADDRESS 1817 STONEBRIDGE	BARAGE FT NORTH	SOC CITY TX 76188	COUNTRY P.O. BOX 210 / APPT 3
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LINE	SELLING L FIN CDE T FIRST NAME	SECONDARY NAME MI LAST NAME
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MASTER FILE REPORT VIN: 2FACP74M0X169842

REQUEST DATE: 02/21/82 PAGE 3

INPUT												DATE'S				
LINE #	ACTIVE DATE	INV COST	SHIP REF	INV CDE	INV LVL	IWS INVOICE	IWS OPTIONS	PLANT RELEASE	PORT ARRIVAL	SHIP TO US	EST MS ARRIVAL	US PORT ARRIVAL	DAMAGE REPORT	DAMAGE REPAIR	AVAIL ASSIGN	ASSIGN DEALER

IWS INV INV LIN LINE RECEIPT PROCESS												EXP VEH ACTIVITY DATE	EXPORT STEAMER NAME	EXPORT BOOKED DATE	STEAMER SAIL DATE	STEAMER ETA DATE
LINE #	DATE	DATE														

EPA												T		
LINE #	ACTIVITY DATE	VEH IDN	LIN IND	BODY SER	ENGINE TAG	MIL MUN	EMI CODE	TRAN CODE	AXLE CODE	CALF EMISS	HIGH ALT	CAT CODE	MIL BASE	EGRV FLD
118925	Y	Y	Y	LX4	GHA		N	T	T	H	L	C	BASE	FLD A

(1736)—EPA MILEAGE DATA—(1786)												OPTION	GAS	MISC	
LINE #	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19
118925	5/8/80	123456789012345678	5/8/80	123456789012345678	5/8/80	123456789012345678	5/8/80	123456789012345678	5/8/80	123456789012345678	5/8/80	123456789012345678	5/8/80	123456789012345678	5/8/80

11:48AM
1-0-1
1-1-1

EM2-825 12244

"MASTER FILE REPORT VIII: 26NOV1993-1600Z

SEARCHED INDEXED SERIALIZED FILED
FEB 21 1988 PAGE 1

*РБР: ЗАПОЛНЯЮЩИЙ КРУГ: 122162022 ПРИМЕРЫ РАСЧЕТОВ

LAWRENCE, 01/01/03

-1- VEHICLE OWNER NAME

<http://www.vanderbilt.edu/epcr/>

LINE IGNITION TRUNK SELLING FACING SKIDDO PRIOR STOCKING DEALERS

STOCKING MATER						MATER'S										
LINE	CODE	1ST PRIOR	2ND PRIOR	3RD PRIOR	PMA	QTY	ORDER	RECEIPT	SERIAL	ORIG	REV	SCHED	SHIPPED	BUCKED	PRODUC	CANCELL
#	STOCK	PRIOR	PRIOR	PRIOR	DEALER	TYP	REC'D	REC'D	SERIAL	SCHED	SCHED	SCHED	SERIAL	SERIAL	SERIAL	PROMO
8-64	818624				82354	2	818611	818611	818623	818623	818623	818623	818611	818623	818623	

LINE	DEPT	MAIL	INF	ORIG	CARRIER	- BATES -		CONVOY	CONVOY	STATUS	LAST	CANCEL	DIS CO
#05	COURIER	REVERSE	PREP	REFRESH	FLYING	FL7500	SHIPPED	091107	091107	CLOSED	ACTIVE	SALE	RECEIVED
			110617	010624	010624	010624	010624	010624	010624	011106	020106	011626	011626

LINE SALE DUE DATE PERIOD PERIOD START END CHGS EFFECT H T C0 S PNT SPND SPNS CDE OUT HST DEL ING D ING L ING DATE P

FINANCIAL DATA														
LINE	STATUS	ST	COPAC	RAMP	MT	TIN	ME	BAIL	TOT CHR	BASE	BASE			
7-87	DATE	CH	DATE	CODE	28	TIME	ME	MAILCAT 10	TIME	INVOICE	VEHICLE	OPTIONS	MONTHLY	PERIOD
811002	P	810002	10	7	12	95	F150XLT	13	18664.00	14631.00	1064.00	842.00		

ERG-025 10240

MASTER FILE REPORT VTR: 2FACCP74WEX24N42

REQUEST DATE: 02/21/82 PAGE 2

LINE	M/A RECEIPT # 10	CHEC DATE 02/11/82	VER EFF DATE 02/11/82	POST MOD CERT CME CME	POST ELSE DATE
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LINE	TIME	CHARGING TO NAME	PAC CHARGE 73.48	FL PUN ALLON 73.00	PC EXTRACT 911625	DEALER PR 911625	AM CAT SC CME	AM EXTRACT 911625	PRE- IN MRY ANT 0.00	PRE- DELIVERY CENTER 911625	FLOOR PLAN DATE 911625	PRE- DELIVERY DATE
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LINE	CHARGE # 12	SOLD TO CALIFORNIA PLAIDMA	KTP FIN CME	HPY TAX DATE	LT IN PROC SR	CENTRAL DATE	CHE 911625	NET CTE	SPC OPT 911625 1	SPC 911625 2	MAR STAT 3 U COM 911625	END CODE R IND FIN-CME PROD HAA	ORDER 4TH
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LINE	STK DEALERS & DATES			PAC	AM	TRANSMISSION	PT	DRIVER-AIR-TAB PAYMENT-AIR-BAR PROD CUSTOMER				
# 13	PRIOR	PRIOR	PRIOR	TAX 02/09/82	1PC 02/09/82	SERIAL NO 000000	CD	SERIAL NO 000000	SERIAL NO 000000	HOUR 3PWT261216130	PHONE 000000	NOT-AVAILA

LINE	BUSINESS # 14	DRIVER PHONE NOT-AVAILA	SIDE CME	PASSENGER CME	SIZE FAMILY NAME	ENGINE 2541	344CS FROM CITY L T CD CHE LEASE 33 # CME I 1 FIRST NAME 2541	TAN NUMBER MI MEXICO	REP NAME
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LINE	DEPT # 15	GARAGE 1817 STAMPEDE	SDC	COUNTRY		
			CITY FT MORT	21-217	P.O. BOX	TX 76100

LINE	SELLING 1 # 16	SECONDARY NAME FIN CME T FIRST NAME	LAST NAME VTR LAST NAME
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EMR2-025 19247

WATER FILE REPORT VIII: 20160726005644Z

RECEIVED DATE: 02/21/2022 PAGE 3

LINE IMPORT ACTIVE INV BASE SHIP INV INV INVOICE PLANT PORT SHIP EST MS BATTLE'S
17 DATE COST REF CDE LVL OPTS RELEASE ARRIVAL TO MS ARRIVAL PORT REPORT REPAIR AVAIL ASIGN ASSIST
 COST LVL

LINE #	ACTIVITY DATE	PER. #	VEN #	LKL #	ROUT #	ENGINE #	EPA							
							ENG #	TRAN #	AXLE #	CALF #	HORN #	CAT #	MIL #	SWIB #
0-19	010623	T	Y	LX4	AAA		ONE	ONE	ONE	ONE	ONE	E	F	F

卷之三 19245

05/03
[REDACTED]
SNORTON1
MD

EMR-528 10043

Ford Motor Company

Office of the General Counsel

Ford Motor Company
3 Performance Boulevard
Parklane Towers West, Suite 300
Dearborn, Michigan 48126-2000

May 19, 2003

St. Paul Fire and Marine Insurance Company
MC DW28
5801 Smith Ave.
Baltimore, MD 21209
ATTENTION: WILLIAM DEW

Re: Claimant: [REDACTED]
D/O/E: 02-02-2003
Your Claim #: GP 0830839108T001

Dear Mr. Dew:

Following a review of the facts and circumstances surrounding this event, Ford Motor Company finds no evidence of a manufacturing or design defect; therefore, we must deny liability for this claim. Additionally, we believe that the Economic Loss Doctrine would prohibit you from any recovery under these circumstances.

Please be advised that all necessary steps must be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved in the event you elect to litigate this matter. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informed claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,

Shawn Norton
Claims Analyst

2002-025 18644

ST. PAUL

Property and Liability Insurance

ST. PAUL FIRE AND MARINE
INSURANCE COMPANY
MC DW28
3801 Smith Avenue
Baltimore, MD 21209
Telephone: (410) 205-1368
Fax: (410) 205-0176

April 30, 2003

FORD MOTOR COMPANY
PARKLANE TOWERS WEST STE 300
DEARBORN, MI 48126

RE: Tracking Number: XM01693 5-2003
Claimant: [REDACTED]
Insured: CITY OF MINOR LANE HEIGHTS
Claim No.: GP0930839109T001
Date of Loss: February 2, 2003

To : Shawn Norton

Thanks for your letter of April 24, 2003 requesting additional information concerning our subrogation claim. I will try to address each:

1. This loss occurred at 3801 Temperate Court, Louisville, KY 40229
2. Attaching a copy of the fire report.
3. The vehicle had 173,006 miles (see Odometer Certification)
4. Attaching copy of our experts report
5. Since the vehicle was used as a police vehicle, it had the usual police equipment attached.
6. Attaching a copy of the title
7. The vehicle is located at Copart, 1051 Industry Road, Lawrenceburg, KY under stock# 2083853. You may inspect the vehicle but please do not remove any item from the vehicle.

Sincerely,

ST. PAUL FIRE AND MARINE INSURANCE COMPANY
William E. Dow
Senior Recovery Analyst
Telephone: (410) 205-1368
Fax: (410) 205-0176

REDACTED

ER02-825-19645 M

Claim Number:

XMO1693

Purpose of the Assignment:

The purpose of this assignment was to determine the origin and cause of a fire in the below referenced 1994 Ford Crown Victoria, hereafter referred to as the subject vehicle. We were also asked to determine if the fire damages sustained by the garage and dwelling were secondary damages arising from the fire migrating over from the subject vehicle fire or if they were the origin of this fire loss.

Preliminary Remarks:

Master ASE certified technician Dallas Wrenn arrived at the residence of [REDACTED] Louisville, Kentucky on February 12, 2003 at approximately 4:00 PM to commence the field inspection of this fire loss. The Inspector spoke to [REDACTED] who showed him where the subject vehicle was parked in the garage. [REDACTED] stated that the subject vehicle was parked in exactly the same position and place it been during the fire and that it had not been moved.

The following are results of the inspection.

Description of the Vehicle:

The subject vehicle was a dark blue-colored, 1994 Ford Crown Victoria and was positively identified by the V.I.N. 2FALP71WORX183758. The vehicle was manufactured in April of 1994 per the driver's door information placard. At the time of the inspection the vehicle carried a currently registered Kentucky "Official" police license plate, E8702. The current in-service mileage per the odometer in the dashboard instrument cluster was 173,006 miles.

Inspection of the Exterior:

The exterior of the vehicle was examined to determine the extent of the total damage and to identify the specific area(s) of the most intense or severe damages including an examination of the vehicle's undercarriage. The left front fender was void of paint and fire scorched starting at the front and extending back to the end of the wheel opening. The remainder of the paint above the chrome side molding on the left front fender was blistered and peeling while the paint below the molding remained intact. The left front marker light had been mostly consumed. The left headlight was partially melted. The left side of the front bumper cover was partially melted. The left front tire was partially melted while the remaining tires remained intact and inflated. The left side of the aluminum hood had been consumed starting on the left edge and extending



inwards approximately fifteen inches toward the middle of the hood. There was a hole melted in the left side of the windshield, approximately six inches by eight inches, starting in the area of the V.I.N. plate. The rest of the vehicle's glass remained intact, but soot-stained on the inside surfaces. The wires routed to the left headlight were void of insulation and a section of the wires were found resting on top of the left front tire. Apparently they had dropped down from where they had been secured to the left inner fender panel after the panel was consumed. None of the exposed inner wire strands were melted, beaded or fused together to indicate an electrical failure had occurred.

Inspection of the Interior:

The top-left side of the dashboard was melted adjacent to the hole melted in the windshield. The left dashboard air circulation vent showed superficial melting and the dashboard was partially melted above the vent as well. The instrument cluster lens was lightly soot-stained. The headliner was hanging down slightly in the front and showed no signs of fire damage. There was a layer of soot coating the remaining components in the passenger compartment.

Inspection of the Engine Compartment:

All of the mechanical, electrical, fuel and fluid components in the engine compartment and on the engine were examined for evidence of electrical shorting, fuel or fluid leaks, physical damages or pre-fire damages. The subject vehicle was equipped with a fuel-injected, V8 engine and an automatic transmission. The Inspector was not able to verify the level of the engine oil and power steering fluid because the oil dipstick and steering fluid reservoir, both located in the left side of the engine compartment, were melted. The transmission fluid and coolant were verified to be at their correct levels and in good condition. The components and accessories mounted in the left side of the engine compartment sustained significantly more severe fire damages than those mounted in the right side. The battery, located in the right front quadrant of the engine compartment, remained intact and undamaged and the corresponding battery cables and cable ends all remained intact. The negative battery cable had been disconnected prior to the inspector's arrival. The left inner fender had been consumed. The wires routed through the left side of the engine compartment were void of insulation while the insulation on the wires routed through the right side of the engine compartment remained intact and undamaged. None of the exposed inner wire strands were melted, beaded or fused together to indicate an electrical failure had occurred. The wiper motor, brake booster and left side of the firewall were all fire scorched. The wiper motor housing was mostly melted, distorted and was no longer secured to the firewall. The aluminum brake master cylinder and its plastic fluid reservoir had been consumed. The Inspector carefully sorted through the wires at the left side of the firewall and found the melted remains of the cruise control deactivation switch,

The logo consists of the letters "NAI" centered within a map outline of the United States.

NAI

hereafter referred to as the subject switch. The Inspector verified that the terminals on the switch were fused together consistent with the type of damage normally caused by an electrical short-to-ground. The fused terminals in the switch were not the type of damage normally associated with flame impingement, but would be consistent with the excessive heat generated by the electrical short-to-ground that occurred within the switch. The wires routed to the subject switch terminals were beaded on the ends that would normally be connected to the terminals further evidencing the electrical failure that occurred within the subject switch.

Inspection of the Undercarriage:

The Inspector crawled under the vehicle to facilitate an inspection of the undercarriage and verified that there was insufficient damage sustained to the undercarriage and components mounted on the vehicle's undercarriage to indicate the fire had originated from under the vehicle.

Inspection of the Dwelling and Garage:

The garage door was bowed outward and the insulation on the inside of the garage door was partially melted. The plastic side soffits for the garage were smoke-stained and heat-distorted. The steel side door, inner cinder block walls and all of the light fixtures were soot-stained. The soot on the inner garage walls extended upward and started just above the garage floor, consistent with the fire having originated in the subject vehicle and migrating over to the garage and upwards to the dwelling. The access ladder for the attic, located directly above the vehicle's engine compartment, had been partially consumed. The rafters and plywood roof panels in the attic above the access hole showed moderate charring. None of the exterior roof shingles showed any fire damage. Three pieces of sheetrock, surrounding the access hole were charred as well. The Inspector noted that the damage sustained to the attic and garage was not consistent with a fire that originated in the attic.

Conclusion:

It is the opinion of the lead Investigator Richard Metzger, Master ASE certified technician and Certified Vehicle Fire Investigator, Florida Investigator license # C2001024 that the above referenced fire loss originated in the subject vehicle at the cruise control deactivation switch and was caused by an internal electrical failure. ~~The internal electrical failure of the cruise control deactivation switch created excessive heat which subsequently ignited the switch and surrounding combustible materials and became the origin of this fire loss.~~

Comments and Recommendations:



Nationwide Inspections, Inc. recommends that the subject vehicle and/or switch be preserved as evidence. Based on the fact that the subject switch failed in a manner that would indicate it was flawed, we also recommend that Ford Motor Company be put on notice for potential liability for damages sustained to the subject vehicle, garage and dwelling as a result of the above referenced fire loss since the fire was caused by a flawed switch. Nationwide Inspections, Inc., reserves the right to review any additional information, evidence, etc. as it becomes available and to amend this report and its findings further, should it become necessary.

Supervisor

Attachments:



Digitized by srujanika@gmail.com

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Digitized by srujanika@gmail.com

1992-1993 10000

K1 Person/Entity Involved / CITY OF MINOR LANE REGENTS

Local Office _____

Name (if applicable) _____

Area Code _____ Region Number _____

Check this box if
you operate or
lease/hold, own,
then file the same
information under
item K2.

St. No., Rte., Street Name	City	State	Zip Code
1000	LOUISVILLE	KY	40205
Post Office No.	Alt./Suite/Rm.	City	
KY 40205			
Date	Alt./Suite/Rm.	City	

 More people involved? Check this box and attach Supplemental Form OPR-1B as necessary.K2 Owner One or more involved?

St. No., Rte., Street Name	City	State	Zip Code
1000	LOUISVILLE	KY	40205
Post Office No.	Alt./Suite/Rm.	City	
KY 40205			
Date	Alt./Suite/Rm.	City	

K3 Occupying
Local Office _____

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239	240	241	242	243	244	245	246	247	248	249	250	251	252	253	254	255	256	257	258	259	260	261	262	263	264	265	266	267	268	269	270	271	272	273	274	275	276	277	278	279	280	281	282	283	284	285	286	287	288	289	290	291	292	293	294	295	296	297	298	299	300	301	302	303	304	305	306	307	308	309	310	311	312	313	314	315	316	317	318	319	320	321	322	323	324	325	326	327	328	329	330	331	332	333	334	335	336	337	338	339	340	341	342	343	344	345	346	347	348	349	350	351	352	353	354	355	356	357	358	359	360	361	362	363	364	365	366	367	368	369	370	371	372	373	374	375	376	377	378	379	380	381	382	383	384	385	386	387	388	389	390	391	392	393	394	395	396	397	398	399	400	401	402	403	404	405	406	407	408	409	410	411	412	413	414	415	416	417	418	419	420	421	422	423	424	425	426	427	428	429	430	431	432	433	434	435	436	437	438	439	440	441	442	443	444	445	446	447	448	449	450	451	452	453	454	455	456	457	458	459	460	461	462	463	464	465	466	467	468	469	470	471	472	473	474	475	476	477	478	479	480	481	482	483	484	485	486	487	488	489	490	491	492	493	494	495	496	497	498	499	500	501	502	503	504	505	506	507	508	509	510	511	512	513	514	515	516	517	518	519	520	521	522	523	524	525	526	527	528	529	530	531	532	533	534	535	536	537	538	539	540	541	542	543	544	545	546	547	548	549	550	551	552	553	554	555	556	557	558	559	560	561	562	563	564	565	566	567	568	569	570	571	572	573	574	575	576	577	578	579	580	581	582	583	584	585	586	587	588	589	590	591	592	593	594	595	596	597	598	599	600	601	602	603	604	605	606	607	608	609	610	611	612	613	614	615	616	617	618	619	620	621	622	623	624	625	626	627	628	629	630	631	632	633	634	635	636	637	638	639	640	641	642	643	644	645	646	647	648	649	650	651	652	653	654	655	656	657	658	659	660	661	662	663	664	665	666	667	668	669	670	671	672	673	674	675	676	677	678	679	680	681	682	683	684	685	686	687	688	689	690	691	692	693	694	695	696	697	698	699	700	701	702	703	704	705	706	707	708	709	710	711	712	713	714	715	716	717	718	719	720	721	722	723	724	725	726	727	728	729	730	731	732	733	734	735	736	737	738	739	740	741	742	743	744	745	746	747	748	749	750	751	752	753	754	755	756	757	758	759	760	761	762	763	764	765	766	767	768	769	770	771	772	773	774	775	776	777	778	779	780	781	782	783	784	785	786	787	788	789	790	791	792	793	794	795	796	797	798	799	800	801	802	803	804	805	806	807	808	809	810	811	812	813	814	815	816	817	818	819	820	821	822	823	824	825	826	827	828	829	830	831	832	833	834	835	836	837	838	839	840	841	842	843	844	845	846	847	848	849	850	851	852	853	854	855	856	857	858	859	860	861	862	863	864	865	866	867	868	869	870	871	872	873	874	875	876	877	878	879	880	881	882	883	884	885	886	887	888	889	890	891	892	893	894	895	896	897	898	899	900	901	902	903	904	905	906	907	908	909	910	911	912	913	914	915	916	917	918	919	920	921	922	923	924	925	926	927	928	929	930	931	932	933	934	935	936	937	938	939	940	941	942	943	944	945	946	947	948	949	950	951	952	953	954	955	956	957	958	959	960	961	962	963	964	965	966	967	968	969	970	971	972	973	974	975	976	977	978	979	980	981	982	983	984	985	986	987	988	989	990	991	992	993	994	995	996	997	998	999	1000	1001	1002	1003	1004	1005	1006	1007	1008	1009	1010	1011	1012	1013	1014	1015	1016	1017	1018	1019	1020	1021	1022	1023	1024	1025	1026	1027	1028	1029	1030	1031	1032	1033	1034	1035	1036	1037	1038	1039	1040	1041	1042	1043	1044	1045	1046	1047	1048	1049	1050	1051	1052	1053	1054	1055	1056	1057	1058	1059	1060	1061	1062	1063	1064	1065	1066	1067	1068	1069	1070	1071	1072	1073	1074	1075	1076	1077	1078	1079	1080	1081	1082	1083	1084	1085	1086	1087	1088	1089	1090	1091	1092	1093	1094	1095	1096	1097	1098	1099	1100	1101	1102	1103	1104	1105	1106	1107	1108	1109	1110	1111	1112	1113	1114	1115	1116	1117	1118	1119	1120	1121	1122	1123	1124	1125	1126	1127	1128	1129	1130	1131	1132	1133	1134	1135	1136	1137	1138	1139	1140	1141	1142	1143	1144	1145	1146	1147	1148	1149	1150	1151	1152	1153	1154	1155	1156	1157	1158	1159	1160	1161	1162	1163	1164	1165	1166	1167	1168	1169	1170	1171	1172	1173	1174	1175	1176	1177	1178	1179	1180	1181	1182	1183	1184	1185	1186	1187	1188	1189	1190	1191	1192	1193	1194	1195	1196	1197	1198	1199	1200	1201	1202	1203	1204	1205	1206	1207	1208	1209	1210	1211	1212	1213	1214	1215	1216	1217	1218	1219	1220	1221	12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SEARCHES WITHIN DISTRICT

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Digitized by srujanika@gmail.com

Fax No.: 9829628614

2002-025 10002

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00287	KY	02	2003	1	03-0000039	001	Check No Answered	Check No Answered
Report #	Date	Incident No.	Year	Priority	Incident Number	Expense #		
Check this box to indicate that the address and this incident is provided on the Incident Report. Delete TRACI								
<input type="checkbox"/> Street address <input type="checkbox"/> Subdivision <input type="checkbox"/> Off front of <input type="checkbox"/> Floor of <input type="checkbox"/> Adjacent to <input type="checkbox"/> Directions				<input type="checkbox"/> Same as above Street Type: Partie State: KY Zip Code: 40050				
B Location: <input type="checkbox"/> Street address: 1000 WILSON AVENUE <input type="checkbox"/> Subdivision: <input type="checkbox"/> Off front of: <input type="checkbox"/> Floor of: <input type="checkbox"/> Adjacent to: <input type="checkbox"/> Directions: Room/Unit or Apartment: 100								
C Incident Type # <input checked="" type="checkbox"/> Building fire <input type="checkbox"/> Industrial fire <input type="checkbox"/> Residential fire <input type="checkbox"/> Vehicle fire <input type="checkbox"/> Other fire								
D Aid Given or Received: 1 <input type="checkbox"/> Normal aid received 2 <input type="checkbox"/> Extraordinary aid rec'd. 3 <input type="checkbox"/> Normal aid given 4 <input type="checkbox"/> Extraordinary aid given 5 <input type="checkbox"/> Other aid given 6 <input type="checkbox"/> None								
E1 Data & Times Check boxes if the alarm date/time is different from the arrival date/time. Date: 02 Month: 03 Year: 2003 AM/PM: 01:03:00 Alarm date/time: 02 Month: 03 Year: 2003 AM/PM: 01:03:00 Arrival date/time: 02 Month: 03 Year: 2003 AM/PM: 01:06:00 <input type="checkbox"/> Dispatched: 02 Month: 03 Year: 2003 AM/PM: 01:41:00 <input type="checkbox"/> Last unit departed: 02 Month: 03 Year: 2003 AM/PM: 01:41:00								
E2 Shift & Alarms Local Routine C 01 M-4 0100-00 Alert Weather Fireman								
E3 Special Studies Local option Incident Study Local Study Local Study Value								
F Actions Taken: 1. <input checked="" type="checkbox"/> Investigate Primary Action Taken: 1 Additional Action Taken: 10 2. <input type="checkbox"/> Salvage & overhaul Additional Action Taken: 10 3. <input type="checkbox"/> None Additional Action Taken: 10								
G1 Resources: <input type="checkbox"/> Check box if you stop this question if no Apparatus or Personnel were used. Apparatus: 0004 Personnel: 0023 Suppression: 0000 Total: 0023 Other: 0000 <input type="checkbox"/> Check box if resources remain outside the reported boundaries.								
G2 Estimated Dollar Losses & Values Losses: 0000 incurred for all items of loss. optional Property \$ 000 , 000 000 Contents \$ 000 , 001 000 EX-PROPERTY VALUES: optional Property \$ 000 , 000 000 Contents \$ 000 , 000 000								
H1 Casualties: None Deaths: 000 Injuries: 000 Firemen: 000 Civilians: 000 H2 Hazardous Materials Release: 1. <input type="checkbox"/> Petroleum Gas: non toxic, no reaction or health concern 2. <input type="checkbox"/> Propane gas: can be toxic, can be explosive 3. <input type="checkbox"/> Gasoline: non toxic, not explosive 4. <input type="checkbox"/> Acetone: not toxic, non explosive or nonflammable 5. <input type="checkbox"/> Diesel fuel/diesel oil: toxic, non explosive 6. <input type="checkbox"/> Household solvents: non-toxic, non explosive 7. <input type="checkbox"/> Corrosive acids: non toxic or non explosive 8. <input type="checkbox"/> Solvents: non toxic and noncorrosive & flammable 9. <input type="checkbox"/> Other: None (specify substance, response or special info)								
I Mixed Use Property: 101 <input type="checkbox"/> Not mixed 102 <input type="checkbox"/> Assembly use 103 <input type="checkbox"/> Education use 104 <input type="checkbox"/> Medical use 105 <input type="checkbox"/> Residential use 106 <input type="checkbox"/> Non res stores 107 <input type="checkbox"/> Enclosed mall 108 <input type="checkbox"/> Hotel & Residential 109 <input type="checkbox"/> Office use 110 <input type="checkbox"/> Industrial use 111 <input type="checkbox"/> Military use 112 <input type="checkbox"/> Radio use 113 <input type="checkbox"/> Other mixed use								
J Property Used: Structures: 131 <input type="checkbox"/> Church, place of worship 132 <input type="checkbox"/> Restaurant or cafeteria 133 <input type="checkbox"/> Hotel/Inn or Motel 213 <input type="checkbox"/> Elementary school or kindergarten 215 <input type="checkbox"/> High school or junior high 241 <input type="checkbox"/> College, adult education 311 <input type="checkbox"/> Gym facility for the aged 331 <input type="checkbox"/> Hospital Outside: 124 <input type="checkbox"/> Playground or park 655 <input type="checkbox"/> Crops or orchard 659 <input type="checkbox"/> Forest (timberland) 667 <input type="checkbox"/> Outdoor storage area 919 <input type="checkbox"/> Ditch or sanitary landfill 931 <input type="checkbox"/> Open land or field								
341 <input type="checkbox"/> Clinic, clinic type ambulatory 342 <input type="checkbox"/> Doctor/physician office 361 <input type="checkbox"/> Prison or jail, not juvenile 419 <input type="checkbox"/> 1-or 2-family dwelling 429 <input type="checkbox"/> Multi-family dwelling 438 <input type="checkbox"/> Boarding/boarding house 449 <input type="checkbox"/> Commercial hotel or motel 459 <input type="checkbox"/> Residential, board and care 464 <input type="checkbox"/> Barracks/barracks 519 <input type="checkbox"/> Food and beverage sales								
539 <input type="checkbox"/> Household goods/sales/repairs 579 <input type="checkbox"/> Motor vehicle/boat sales/repair 571 <input type="checkbox"/> Gas or service station 589 <input type="checkbox"/> Business office 615 <input type="checkbox"/> Electric generating plant 629 <input type="checkbox"/> Laboratory/science lab 700 <input type="checkbox"/> Manufacturing plant 719 <input type="checkbox"/> Livestock/poultry storage(barn) 882 <input type="checkbox"/> Non-residential parking garage 891 <input type="checkbox"/> Warehouse								
936 <input type="checkbox"/> Vacant lot 939 <input type="checkbox"/> Roadbed/care for plot of land 946 <input type="checkbox"/> Lake, river, stream 951 <input type="checkbox"/> Railroad right of way 960 <input type="checkbox"/> Other street 961 <input type="checkbox"/> Highway/divided highway 962 <input type="checkbox"/> Residential street/driveway								
981 <input type="checkbox"/> Construction site 984 <input type="checkbox"/> Industrial plant yard 1000 <input type="checkbox"/> Land and water & property (check only if you have the authority to inspect) None Property Use: None								
K Parking Garages: (detached)								

EDISON TWP DISTRICT

REPORT DATE: 02/03/2003 EXP. DATE: 02-06-0021

CD 4450:SB 1382 50 785

67/296286: ON Hold

2003-028 13823 : WO44

K-1 Person/Entity Involved		date (if available)	ATM Cash	Check Reader
<input type="checkbox"/> Check this box if: entity involved is incapable of knowing right from wrong.	St. No., Rte., Hwy. Name	ST	State Name	Reflex
	Address	Street or Highway	Street Type	Reflex
	Post Office Box	Apt./Room No.	City	
	State	Zip Code		
<input type="checkbox"/> More people involved? Check this box and attach Supplemental Form (SF-1040-10) as necessary				
K-2 Owner		<input type="checkbox"/> Same as person involved <input type="checkbox"/> Same address while here and ship the mail at this location.	Business Name (if applicable)	
Local Option			Phone Code	Phone Number
<input checked="" type="checkbox"/> Check this box if: entity involved is incapable of knowing right from wrong.	St. No., Rte., Hwy. Name	ST	State Name	Reflex
	Address	Street or Highway	Street Type	Reflex
	Post Office Box	Apt./Room No.	City	LOUISVILLE
	State	Zip Code		
L Remarks				
Local Option				
<input type="checkbox"/> More Remarks? Check this box and attach Supplemental Form (SF-1040-10) as necessary				
L Authorization				
8734 Signature or name to be used	GOLDSMITH, CHARLES D Signature	12 POSITION OR TITLE	Assenger	D2 D4 2003 Month Day Year
8734 Signature or name to be used	GOLDSMITH, CHARLES D Signature	12 POSITION OR TITLE	Assenger	D2 D4 2003 Month Day Year

SEARCHED PAGE NUMBER

00007 09/07/2003 01-0000014

INTERVIEW WITH THE DIRECTOR

00267 02/23/1993 04-0000034

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6PT23362251: ת. נ. פקס

0002-6235 1999

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<p>17. Was the enclosed building or a portable/mobile structure template for some of these items?</p> <p>1 <input checked="" type="checkbox"/> Enclosed Building 2 <input type="checkbox"/> Portable/mobile structure 3 <input type="checkbox"/> Open structure 4 <input type="checkbox"/> Air-supported structures 5 <input type="checkbox"/> Tent 6 <input type="checkbox"/> Open platform (e.g. plane) 7 <input type="checkbox"/> Underground structures (such areas) 8 <input type="checkbox"/> Connective structures (e.g. bridge) 9 <input type="checkbox"/> Other type of structure</p>		<p>Height Count the rows as part of the highest story</p> <p>Foot Total height of structure in feet Metres Total height of structure in metres</p>	<p>Foot</p> <p>1 / 1 = 800</p> <p>Metres</p> <p>1 / 1 = 800</p> <p>OR</p> <p>1 / 1 = 800</p> <p>Foot in Feet Metre in Feet</p>
<p>J1. Fire Origin *</p> <p>Below Grade Count of fire origin</p>		<p>J3. Number of Stories Damaged By Fire *</p> <p>Count the rows as part of the highest story</p> <p>Number of stories of minor damage (1 to 10% floor damage)</p> <p>Number of stories of significant damage (11 to 40% floor damage)</p> <p>Number of stories w heavy damage (41 to 100% floor damage)</p> <p>Number of stories of extreme damage (101 to 100% floor damage)</p>	<p>K. Material Contributing Most To Flame Spread</p> <p><input type="checkbox"/> Plastic or fabric curtains Skip to next question if material listed earlier Section L</p>
<p>J2. Fire Spread *</p> <p>1 <input type="checkbox"/> Confined to object of origin 2 <input type="checkbox"/> Spreads to room of origin 3 <input type="checkbox"/> Confined to floor of origin 4 <input type="checkbox"/> Confined to building of origin 5 <input type="checkbox"/> Beyond boundary of origin</p>		<p>K1. L6. Interior ceiling Type contributing most to flame spread</p>	
<p>J4. Presence of Detectors * (Do any of the fire)</p> <p>None Present <input type="checkbox"/> Skip to section M</p> <p>1 <input type="checkbox"/> Present 2 <input type="checkbox"/> Undetermined</p>		<p>K2. M7. Undetermined Type of material contributing most to flame spread Type of fire source Source of heat source Type of fire source</p>	
<p>J5. Detector Type</p> <p>1 <input type="checkbox"/> Smoke 2 <input type="checkbox"/> Heat 3 <input type="checkbox"/> Combination smoke - heat 4 <input type="checkbox"/> Sprinklers, water flow detection 5 <input type="checkbox"/> More than 1 type present 6 <input type="checkbox"/> Other _____ 7 <input type="checkbox"/> Undetermined</p>		<p>L3. Detector Power Supply</p> <p>1 <input type="checkbox"/> Battery only 2 <input type="checkbox"/> Hardwired only 3 <input type="checkbox"/> Plug in 4 <input type="checkbox"/> Hardwired with battery 5 <input type="checkbox"/> Plug in with battery 6 <input type="checkbox"/> Mechanical 7 <input type="checkbox"/> Multiple detectors & power supplies 8 <input type="checkbox"/> Other _____ 9 <input type="checkbox"/> Undetermined</p>	<p>J4. Detector Effectiveness Required if detector operated</p> <p>1 <input type="checkbox"/> Alarmed Occupants, occupants responded 2 <input type="checkbox"/> Occupants failed to respond 3 <input type="checkbox"/> There were no occupants 4 <input type="checkbox"/> Failed to alert occupants 5 <input type="checkbox"/> Undetermined</p>
<p>M1. Presence of Automatic Extinguishment System *</p> <p>None Present</p> <p>1 <input type="checkbox"/> Present <input type="checkbox"/> Complete Dept of Section M</p>		<p>L4. Detector Operation</p> <p>1 <input type="checkbox"/> Fire too small to activate 2 <input type="checkbox"/> Operated (Complete Section M) 3 <input type="checkbox"/> Failed to Operate (Complete Section L) 4 <input type="checkbox"/> Undetermined</p>	<p>L5. Detector Failure Reason Required if detector failed to operate</p> <p>1 <input type="checkbox"/> Power failure, cutoff or disconnect 2 <input type="checkbox"/> Improper installation or placement 3 <input type="checkbox"/> Defective 4 <input type="checkbox"/> Lack of maintenance, includes cleaning 5 <input type="checkbox"/> Battery missing or disconnected 6 <input type="checkbox"/> Battery discharged or dead 7 <input type="checkbox"/> Other _____ 8 <input type="checkbox"/> Undetermined</p>
<p>M2. Type of Automatic Extinguishment System *</p> <p>Required if fire was within discharge range of AED</p> <p>1 <input type="checkbox"/> Wet pipe sprinkler 2 <input type="checkbox"/> Dry pipe sprinkler 3 <input type="checkbox"/> Other sprinkler system 4 <input type="checkbox"/> Dry chemical system 5 <input type="checkbox"/> Foam system 6 <input type="checkbox"/> Nitrogen type system 7 <input type="checkbox"/> Carbon dioxide (CO₂) system 8 <input type="checkbox"/> Other special hazard system 9 <input type="checkbox"/> Undetermined</p>		<p>M3. Automatic Extinguishment System Operation</p> <p>Required if fire was within discharge range of AED</p> <p>1 <input type="checkbox"/> Operated & effective (No to Yes) 2 <input type="checkbox"/> Operated & not effective (Yes to No) 3 <input type="checkbox"/> Fire too small to activate 4 <input type="checkbox"/> Failed to operate (No to Yes) 5 <input type="checkbox"/> Other 6 <input type="checkbox"/> Undetermined</p>	<p>M5. Automatic Extinguishment System Failure Reasons Required if system failed</p> <p>1 <input type="checkbox"/> System shut off 2 <input type="checkbox"/> Wet chemical agent discharged 3 <input type="checkbox"/> Agent discharged but did not reach fire 4 <input type="checkbox"/> Wrong type of system 5 <input type="checkbox"/> Fire not in area protected 6 <input type="checkbox"/> System components damaged 7 <input type="checkbox"/> Lack of maintenance 8 <input type="checkbox"/> Manual Intervention 9 <input type="checkbox"/> Other _____ 10 <input type="checkbox"/> Undetermined</p> <p>AFIRM-3 Revision 01/19/99</p>

ALLEGHENY FIRE DISTRICT

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XINJIANG FUXI DISTRICT

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Page No. : 52557149

E982-623 19937

1. Person/Entity Involved		Address (if applicable)	Area Code	Phone Number
<input type="checkbox"/> Check this box if you believe no incidents occurred. Then skip the three questions below.		1000 N. Hwy. 100 East R2 Last Name Street Prefix Street or Highway Apt./Unit/Room City State Zip Code		
<input type="checkbox"/> More people involved? Check this box and attach Supplement Form (SFIRS-1B) as necessary.				
2. Owner		Address (if applicable)	Area Code	Phone Number
<input type="checkbox"/> Same as person involved <input type="checkbox"/> You check this box and skip the rest of this section.		1000 N. Hwy. 100 East R2 Last Name Street Prefix Street or Highway Apt./Unit/Room City State Zip Code		
<input type="checkbox"/> Check this box if you believe no incidents occurred. Then skip the three questions below.				
3. Remarks Leave blank				
<input type="checkbox"/> More Remarks? Check this box and attach Supplement Form (SFIRS-1C) as necessary.				
4. Authorization				
8734 <small>Customer ID #</small>		GOLDSMITH, CHARLES D <small>Signature</small>	12 <small>Position or rank</small>	02 04 2003 <small>Month Day Year</small>
<input checked="" type="checkbox"/> 8734 <small>Customer ID #</small> <small>Number subject report to</small> <small>or charge.</small>		GOLDSMITH, CHARLES D <small>Signature</small>	12 <small>Position or rank</small>	02 04 2003 <small>Month Day Year</small>

SEARCHED THIS MURKET

SEARCHED 09/03/2003 02-000018

FD-302 (Rev. 9-22-92) GPO : 1995 OMB No. 95-20

GPTL996285 : OH X64

2000-025 19058

FROM :

The St. Paul
Property and Liability Insurance

ST. PAUL FIRE AND MARINE
INSURANCE COMPANY
MC DH200
8001 Smith Avenue
Baltimore, MD 21208
Telephone: (410) 205-1368
Fax: (410) 205-0176

April 11, 2003

FORD MOTOR COMPANY
PO BOX 2000
OAKVILLE QC L6J 5J4 CAN

NW (For SWWW)

RE: Tracking Number: XM01693
Claimant: [REDACTED]
Insured: [REDACTED]
Claim No.: GP09904991097001
Date of Loss: February 2, 2003

To whom it may concern:

On March 6, 2003 we sent you a letter of our subrogation interest from a fire loss to our policyholder's 1994 Ford (VIN 2PALP71W0R163756) Crown Victoria police vehicle. Our engineer claimed that the fire originated from the cruise control deactivation system.

We are storing the vehicle at COPART, 1051 Industry Road, Lawrenceburg, KY 40342 with lot # 2023853. The phone number is 502 859-0051.

Because of the storage charges associated with retaining and safeguarding the vehicle, please make arrangements to inspect the vehicle within the next 45 days from the date of this letter at which time, we will sell the salvage.

Please send the below writer an acknowledgement.

Gincerely,

ST. PAUL FIRE AND MARINE INSURANCE COMPANY
William E. Dow
Senior Recovery Analyst
Telephone: (410) 205-1368
Fax: (410) 205-0176