

**EA02-025**

**10-28-03**

**FORD 10/28/03**  
**LETTER TO ODI**

**BOOK 1 OF 2**

**PART A - D**

**PART C**

#94-5438

CA:

Q 1195

LA

MEP-128-1 226



Office of the General Counsel

Ford Motor Company  
Parklane Towers West  
Suite 300  
Three Parklane Boulevard  
Dearborn, Michigan 48126-2500

July 5, 1995

State Farm Insurance  
433 Aviation Blvd.  
Santa Rosa, CA 95403

**ATTENTION: KATHY POTTS**

Re: Claimant: [REDACTED]  
Vehicle: 1991 Mercury Grand Marquis  
Date of Loss: August 10, 1994  
CMS No.: 94-5438

Dear Ms. Potts:

The information submitted in support of your insured's claim has been reviewed. Nothing in the documents submitted proved that a product defect caused the vehicle to catch on fire, as claimed. Also, no documentation was provided showing what type of maintenance or repair work may have been done to the vehicle prior to the fire. Usually there is some indication of a problem before the vehicle fails.

Based upon the information submitted, Ford Motor Company is unable to accept responsibility in this matter.

Sincerely,

Laura Hunt  
Claims Analyst

enotain/dm/Verduny1.wrd

ENR2-825-5 2298

JOHN J. POWELL • C&O SERVICES, INC.

4/4/95

C&O #95736 0209

Kathy Potts  
Claims Superintendent  
State Farm Mutual Auto Insurance Company  
P.O. Box 6004  
Folsom, CA 95439

Re: Auto fire loss examination  
Claim #: [REDACTED]  
Insured: [REDACTED]  
Date of loss: 8/10/94

Dear Ms. Potts:

Per your request, I have examined the above referenced loss to a 1994 Mercury Marquis. Physical evidence clearly demonstrates the fire loss to have occurred due to a defect in materials and/or manufacture of the vehicle.

VEHICLE DESCRIPTION

The subject vehicle is a 1994 Mercury Marquis four door sedan, VIN #2MELM75W7BX618128. It featured a SOHC eight cylinder engine and an automatic transmission. The Mercury had slightly over 3000 miles on the odometer at the time of the fire, and was in "as new" condition.

VEHICLE EXAMINATION

At the time of my examination, the car had been sold through the salvage process and was in the possession of a rebuilder, John Fitzgerald. I contacted Mr. Fitzgerald and made arrangements to examine the vehicle at the home of his mechanic/rebuilder, John Hreha, in SE Portland.

Prior to examining the vehicle, I examined materials received from your office, including photos, statements, and adjuster's memoranda. These photos, taken prior to the salvage sale of the vehicle, showed the vehicle in the immediate post-fire condition, prior to the removal of any of the heat and smoke damaged parts.

I met with Fitzgerald and Hreha on 1/20/95. Fitzgerald indicated that, while he had begun reconstruction of the Mercury, he had saved all fire, heat, and smoke damaged parts. He made them available for my examination. (Refer to the attached photo pages.) These parts consisted primarily of plastic and rubber components of the engine compartment, and included induction ducting, heating/air conditioning parts, hoses, and portions of wiring looms.

Fire-Cause Analysis

1410 S.W. Montgomery Portland, OR 97201  
503-225-2022 Fax: 503-225-1231

ER02-025-9 2200

State Farm Mutual Auto Insurance Company

Claim [REDACTED]

page 2

Examination of the exterior of the vehicle shows relatively minor smoke and heat damage to painted surfaces of the hood and cowl. In the interior, the carpet padding and painted surface of the transmission tunnel directly aft of the firewall have suffered thermal damage.

Examination of the engine compartment shows the fire damage to be centered on the area between the firewall and the engine, just to right of center. A significant burn pattern is seen to the firewall in the vicinity of the transmission dipstick; the pattern appears to travel vertically from the lower firewall area, in the vicinity of the exhaust head pipe and catalytic converter. The dipstick and tube paint is completely burned away, and these components show accelerated rusting from the fire. Above the pattern and the dipstick area, the firewall flange and grounding connection show acute damage.

Although two areas of the final rack flex connections are thermally damaged, (and ruptured), the position of the damage patterns on these hoses indicates the damage to be the result of exposure to the radiant heat of the developing fire at the firewall.

Examination of the engine oil dipstick shows the oil level to be well within the operating range and the lubricant to be quite clean. Examination of the transmission dipstick, however, shows a static level somewhat below the anticipated static level for a full transmission, and shows the fluid to be darkened and to bear a strong acid burned aroma, consistent with the aroma of transmission fluid which has been heated significantly above its service temperature. This is a strong indication of internal overheating of the transmission or torque converter, and could not have been produced by the exposure to the fire.

Burn patterns, therefore, were consistent with discharge of transmission fluid from the dipstick tube. This is usually the result of overheating and vaporization of transmission fluid due to a mechanical failure within the transmission or torque converter.

On 2/2/95 I observed and videotaped the teardown and examination of the transmission at Tigard Transmission, in Tigard, Oregon. It was noted that the torque converter showed temper colors which indicated a temperature in excess of the transmission service temperature. It was removed for later examination.

The technician, James Joseph Sullivan, examined the internal components and found no deficiencies, with the exception of a slightly burned overdrive band and heat marks on the corresponding drum. He indicated that the overdrive band had been slipping slightly, a condition which he sees often in late-model vehicles. A sample of the burned fluid was taken during the teardown and will be retained as evidence. Sullivan states that there is no evidence that failure of internal components of the transmission caused the overheating of the transmission fluid. For a visual display of the internal components of the transmission, please refer to the enclosed videotape.

State Farm Mutual Auto Insurance Company

Claim [REDACTED]

page 3

On 2/7/95, the torque converter was opened and examined by Mark Abolofia, of Total Performance Converters, Portland, Oregon. Abolofia indicated that this series of torque converters, (E4OD), have been "a nightmare". He states that they have suffered from lockup clutch problems and from the development of cracks around the housing at the studs. He pointed out areas of the interior of the housing which showed stress from the welding of the studs to the housing surface. At one or more of these locations, the visual appearance of the area surrounding the weld suggested the possible formation of cracks. Verification of these observations would require additional test procedures.

Examination of the internal components of the torque converter shows signs of chronic slippage of the lock-up clutch. The metal friction surface shows heat patterns and galling. Friction linings are badly worn and deteriorated and have sloughed, losing their bond to the cover. It is evident that the slipping lock-up clutch was the source of the internal heat developed in the torque converter.

#### CONCLUSION

This loss resulted from a defect in the torque converter lock-up clutch and/or its operating system. Slippage at the clutch friction surface heated and vaporized transmission fluid, producing internal pressure sufficient to result in the expulsion of fluid from the dipstick tube. Due to the design of the vehicle, the lost fluid was distributed over heated components of the exhaust system. The ignited fluid was likely consumed in part while the vehicle was moving, with combustion products being carried away beneath the vehicle; thus, the fire wasn't discovered by the operator as it was driven. When the car was stopped, the remaining burning fluid produced heat which was convected vertically, impacting upon and igniting plastic components above the area of origin.

For additional details, please refer to the attached photographs and enclosed videotape.

We thank you for the opportunity to assist you in this matter. Please call us at (503) 295-2032 if we can be of additional assistance.

Very truly yours,



John J. Powell, CFI  
C&O Services, Inc.

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## C & O SERVICES

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### Evidence Log

Case number: 95 736 0209

Date	Exhibit	Taken by	Disposition
2/2/95	FLUID SAMPLE	JJP	EVID. LOCKER
2/2/95	TORQUE CONVERTER	JJP	EVID. LOCKER

1992-025-1 2212

Photo Log  
State Farm Mutual Auto Insurance Company  
Claim [REDACTED]

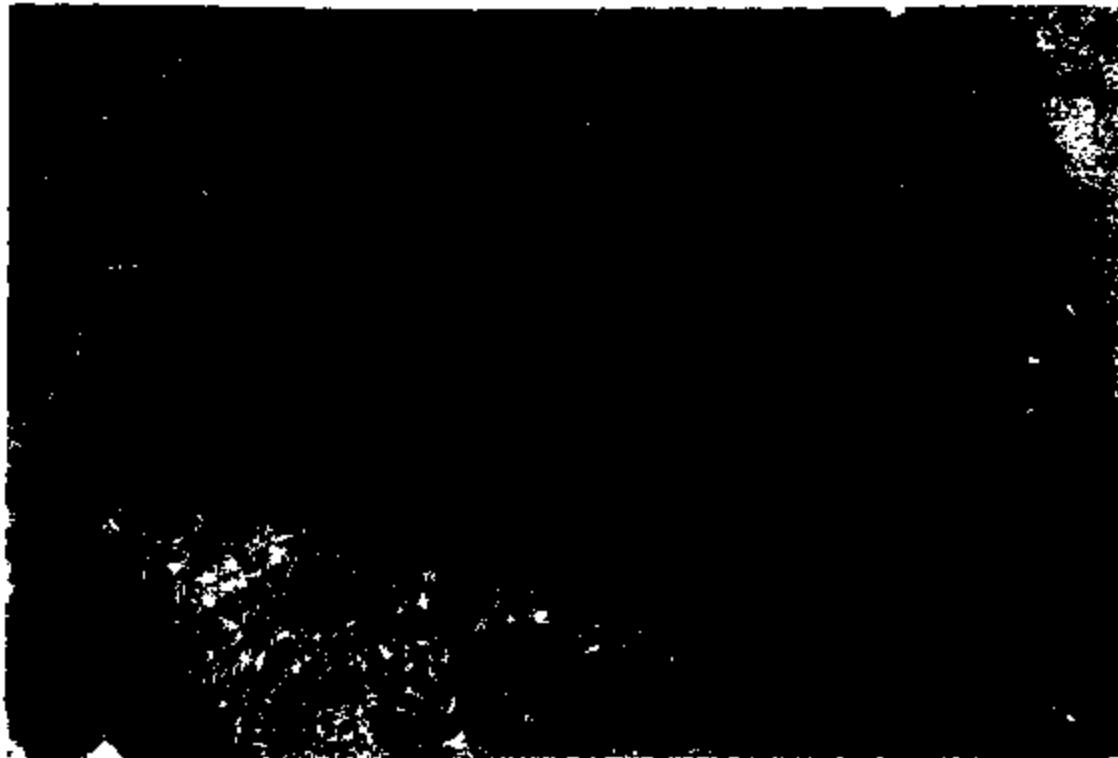
1. HOOD INSULATION
2. DAMAGED PARTS REMOVED FROM THE MERCURY
3. DAMAGED PARTS REMOVED FROM THE MERCURY
4. DAMAGED PARTS REMOVED FROM THE MERCURY
5. DAMAGED PARTS REMOVED FROM THE MERCURY
6. DAMAGED PARTS REMOVED FROM THE MERCURY
7. DAMAGED PARTS REMOVED FROM THE MERCURY
8. DAMAGED PARTS REMOVED FROM THE MERCURY
9. TRANSMISSION HUMP, PULLING BACK THE CARPET AND PAD
10. DAMAGE TO TOP OF HUMP
11. DAMAGE AT FIREWALL
12. NOTE DAMAGE TO DIPSTICK AND TUBE
13. ENGINE COMPARTMENT, FROM FRONT
14. FIREWALL DAMAGE FROM LEFT SIDE
15. DAMAGE FROM CONVECTED HEAT FROM TRANSMISSION HUMP AREA
16. ENGINE DIPSTICK
17. TRANSMISSION DIPSTICK
18. NOTE RELATIONSHIP OF DAMAGE PATTERNS TO DIPSTICK
19. EXHAUST HEAD PIPE AFT OF RIGHT MANIFOLD
20. DIPSTICK TUBE

**Photo Log**  
State Farm Mutual Auto Insurance Company  
Claim [REDACTED]

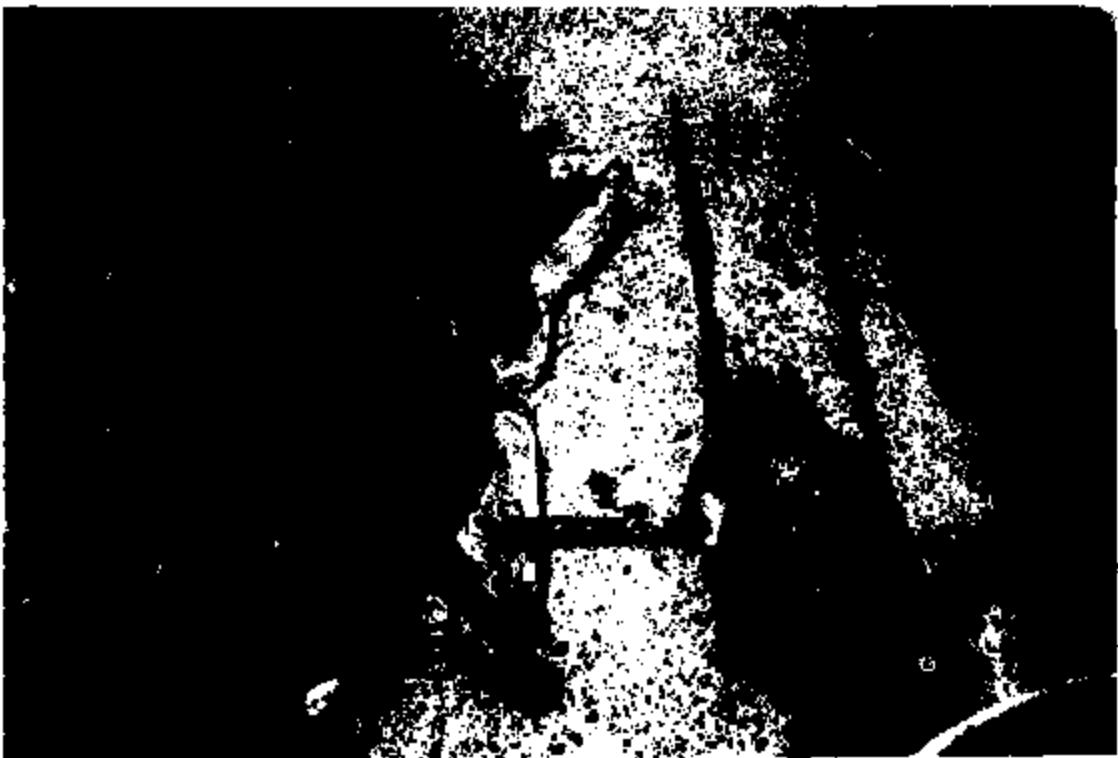
- 21. DAMAGE PATTERN TO HOOD**
- 22. CUTTING OPEN THE CONVERTER**
- 23. REMOVING THE DISK OF THE LOCK-UP CLUTCH**
- 24. SURFACE OF THE DISK**
- 25. CLOSER VIEW**
- 26. GALLING ON THE SURFACE**
- 27. FRICTION SURFACE**
- 28. BROAD VIEW OF THE FRICTION SURFACE; NOTE SCORING**
- 29. CRACKING AROUND STUD**
- 30. DETERIORATION OF OPPOSING FRICTION SURFACE**

C&O Services, Inc. Case [REDACTED]  
State Farm Mutual Auto Insurance Company  
Claim [REDACTED]

1.



2.



C&O Services, Inc. Case [REDACTED]  
State Farm Mutual Auto Insurance Company  
Claim [REDACTED]

3.



4.



C&O Services, Inc. Case [REDACTED]  
State Farm Mutual Auto Insurance Company  
Claim [REDACTED]

5.



6.

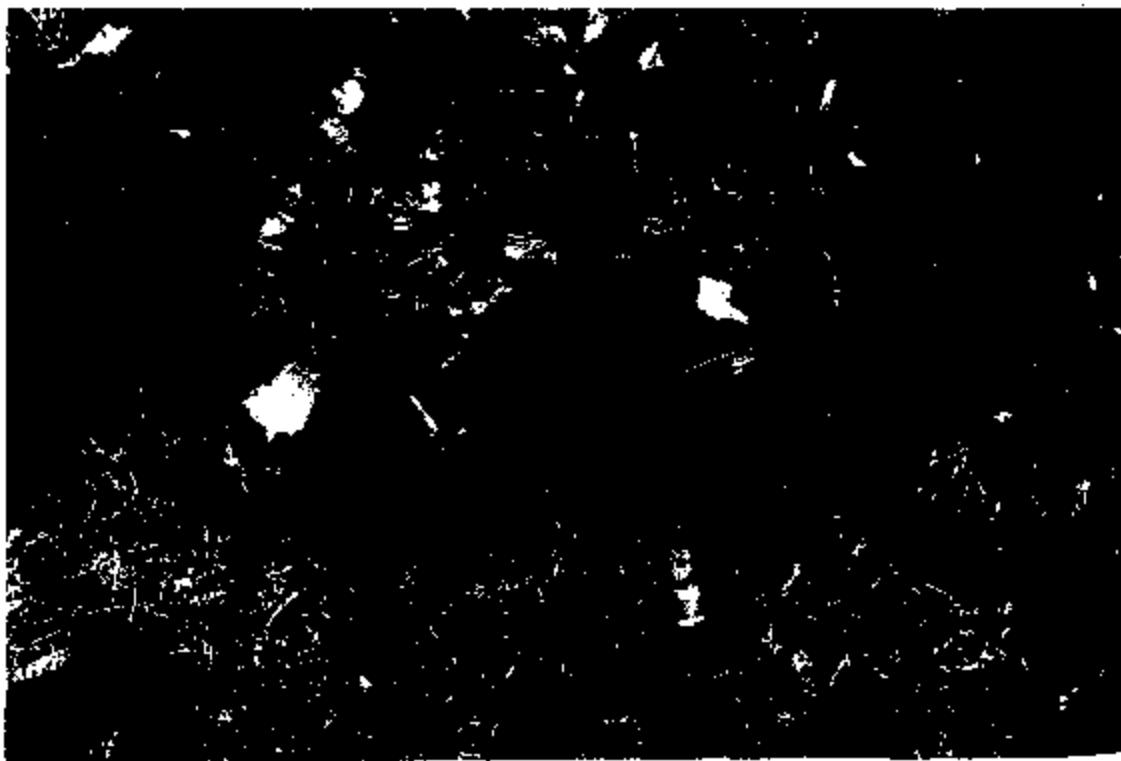


C&O Services, Inc. Case [REDACTED]  
State Farm Mutual Auto Insurance Company  
Claim [REDACTED]

7.



8.



C&O Services, Inc. Case [REDACTED]  
State Farm Mutual Auto Insurance Company  
Claim [REDACTED]

9.



10.



C&O Services, Inc. Case [REDACTED]  
State Farm Mutual Auto Insurance Company  
Claim: [REDACTED]

11.



12.



C&O Services, Inc. Case [REDACTED]  
State Farm Mutual Auto Insurance Company  
Claim [REDACTED]

13.



14.

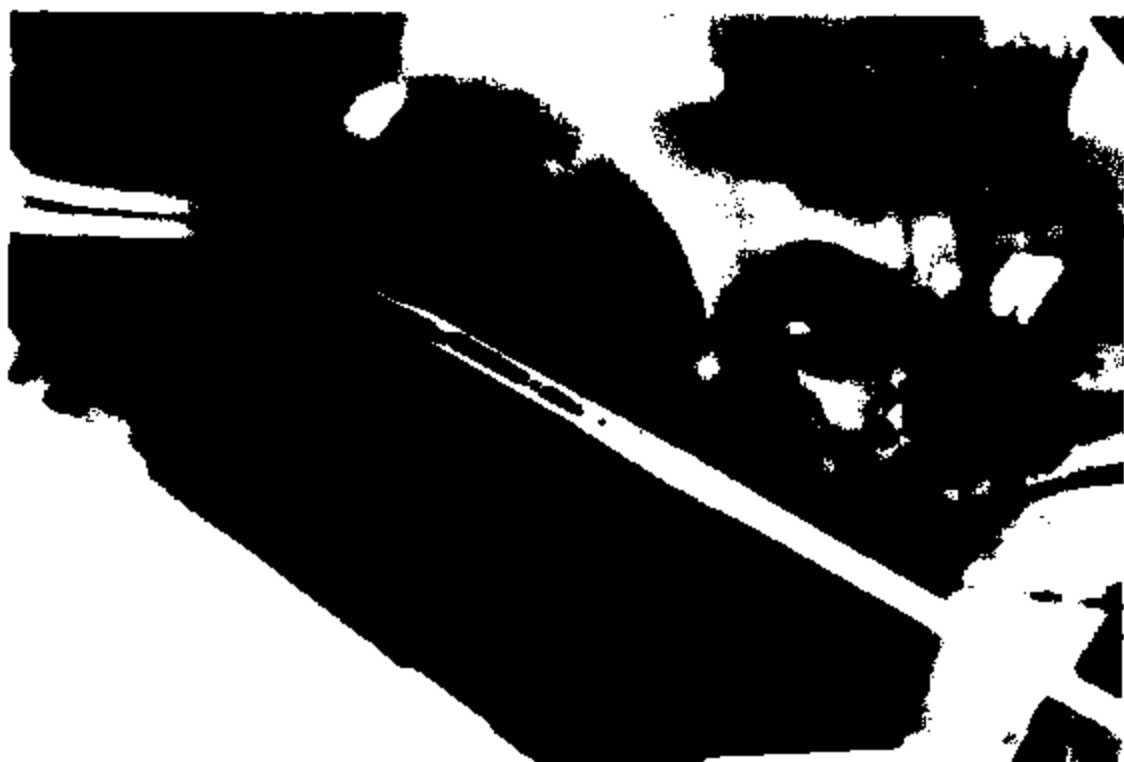


C&O Services, Inc. Case [REDACTED]  
State Farm Mutual Auto Insurance Company  
Claim [REDACTED]

15.

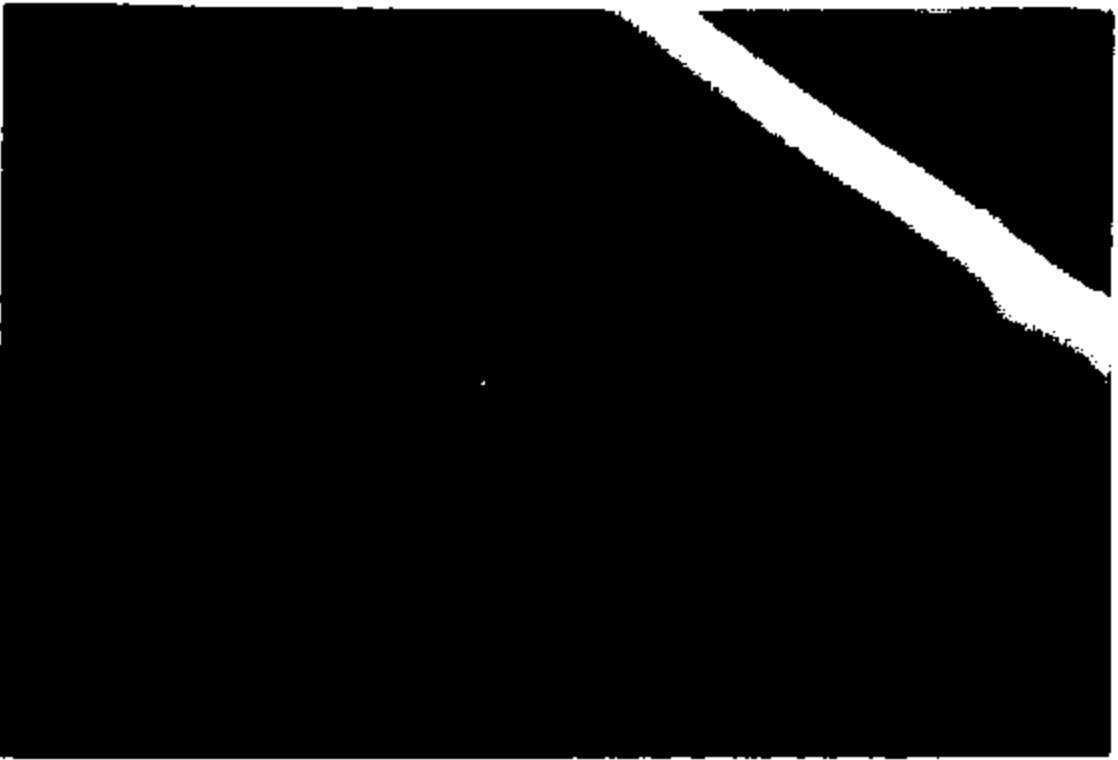


16.



C&O Services, Inc. Case [REDACTED]  
State Farm Mutual Auto Insurance Company  
Claim [REDACTED]

17.



18.



C&O Services, Inc. Case [REDACTED]  
State Farm Mutual Auto Insurance Company  
Claim [REDACTED]

19.



20.



C&O Services, Inc. Case [REDACTED]  
State Farm Mutual Auto Insurance Company  
Claim [REDACTED]

21.

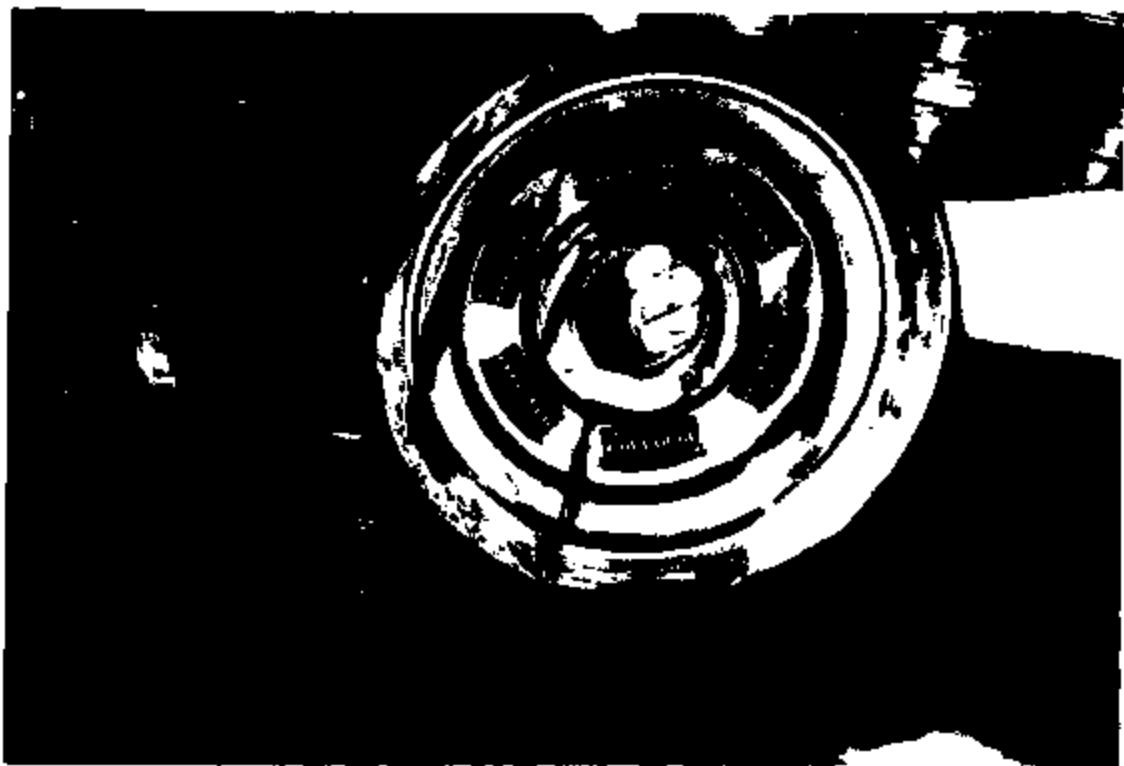


22.



C&O Services, Inc. Case [REDACTED]  
State Farm Mutual Auto Insurance Company  
Claim [REDACTED]

23.



24.



C&O Services, Inc. Case [REDACTED]  
State Farm Mutual Auto Insurance Company  
Claim [REDACTED]

25.



26.



C&O Services, Inc. Case [REDACTED]  
State Farm Mutual Auto Insurance Company  
Claim [REDACTED]

27.



28.



C&O Services, Inc. Case [REDACTED]  
State Farm Mutual Auto Insurance Company  
Claim [REDACTED]

29.



30.



61902 020-0003

96-210721-17  
1-22405

SEARCHED  
INDEXED  
SERIALIZED  
FILED



## City of Duncanville

February 24, 1995

Ms. Davene Fajack  
Ford Motor Company  
Office of General Counsel  
300 Parklane Towers West  
Dearborn, Michigan 48126

RE: [REDACTED]  
1994 Crown Victoria Repairs  
CMS No: 94-4289 and 94-4290

Dear Ms. Fajack:

As per our phone conversation of February 22, 1995, please find enclosed repair work orders for police squads 114 and 115. Unit 114 had been driven only 618 miles when it burned. The only work order written on that unit was for the initial installation of equipment, light bar, radio, MDT, etc. (#5412).

Unit 115 had three service work orders written before it burned at an odometer reading of 9,754 (#5879, #5486, and #5574). These work orders were for the installation of equipment and normal preventative maintenance.

I have looked through our files and find no repairs made for either unit 114 or unit 115 at Red Bird Ford.

If I can provide further information that will help expedite our review, please let me know.

Sincerely,



Cindy Boland  
Director of Community Services

CB:de

Enclosures

ENTER VIN (RTN) FOR VEHICLE WARRANTY HISTORY OR (RTN) 7R 92K171935  
M. MENU 1-6, MENU SELECTION NUMBER 99. P/T  
~~2FALP71W3RX135280~~ ~~WANT - 1/4~~

10/06/94 10:45:47

1994 CROWN VICTORIA POLICE INTERCEPTOR  
4.6L SOHC (MODULAR) 418I00A AODE 4 SPEED OD  
OPEN RECALLS  
94889 REPLACE THE FASTENERS OF THE REAR BRAKE BACKING PLATE/ADAPTORS.  
WARRANTY START DATE 04/21/94 BUILD DATE 03/15/94 START MILEAGE  
EXTENDED SERVICE PLAN  
NO ESP INFORMATION AVAILABLE

DEALER: RED BIRD FORD INC  
REPAIR ORDER NUMBER : 018513  
T.P. OUT OF RANGE, SBDS PRINTOUT ON TICKET

10/06/94 10:45:48  
REPAIR DATE: 09/14/94  
MILEAGE: 7,131

PART NUMBER	PART DESCRIPTION	QTY	LABOR OP	CONDITION CODE AND DESC
N6832578100		002	15650E	46 BURNED OUT
F2AZ 9B989A	THROTTLE POSITION SE	001	15650E1	
		000	15650E1X1	
		000	15650E2	
		000	15650E10	
		000	15650E12	
		000	15650E18	
		000	15650E20	
		000	12650D1	

DEALER: RED BIRD FORD INC  
AIR ORDER NUMBER : 018513  
RINGS LEAKING AT CONDENSER, PRESSURIZE LEAK TEST, REPLACE TWO O-RINGS, R&R CO  
MPRESSER TO CK. OIL LEVEL, FREON RECOVERY, EVAPORATOR LEAK TEST, EVACUATE AND REC  
HARGE.

PART NUMBER	PART DESCRIPTION	QTY	LABOR OP	CONDITION CODE AND DESC
F3AZ 1985198A		034	19700A	48 POROSITY
3913968100		002	19700A4	
198596	COUPLING SELF-BEARIN	000	19700B	
		000	19700C	

DEALER: RED BIRD FORD INC  
REPAIR ORDER NUMBER : 016594  
BROKEN RING EXCITOM DEFECTIVE REAR SENSOR AND PARKING BRAKE SHOES REPLACE PAN  
KING BRAKE SHOE RING EXCITOR AND SENSOR

PART NUMBER	PART DESCRIPTION	QTY	LABOR OP	CONDITION CODE AND DESC
F1VY 2C026A	ROTOR-RR WHL DISC BK	001	2712A	14 SURFACE UNEVEN/ROUGH
F1VY 2N712A	SHOE/LINNING PARK BR	001	2219D3	
F1VY 2049A	SPRING BRAKE ADJUST	001	2219D5	
F1VY 2046A		001		
F1VY 2L642A	SPRING-RETURN	001		
F1VY 2B454A		002		
F1VY 2L265A		002		
F2AZ 2C169A	IND-REAR BRAKE SENSR	001		
F2AZ 2A637A	LEVER ASY-PK BRAKE C	001		
2248A	BOLT RR BRK BACK PLA	002		
2C198A	SENSOR ASY-RR BRAK	001		
900L		003		

8002-025 20048

Their Vehicle No. [REDACTED]

WT	1994 CR VIC POLICE INTERCEPTOR	19370.00	178.00	
MP	1045-623R10/27/94		55.00	
S25	VIBRANT WHITE CLEAKCOAT			
LSP	BLUE CLOTH FRONT/VINYL REAR PREFERRED EQUIPMENT PKG.122P	615.00	547.00	
	. SPEED CONTROL			
	. REAR WINDOW DEFROSTER			
	. POWER LOCK GROUP			
X9W	. 4.6L DMC SEFT V8 ENGINE	NC	NC	
44F	. ELECTRONIC AUTO D/D TRANS	NC	NC	
T14	F225/70HRX15 BW TIRES	NC	NC	
163	FRONT LICENSE PLATE BRACKET	NC	NC	
M	ANTI-LOCK BRAKES/TRACTION CTL CLOTH BUCKETS/VINYL REAR SEATS SPECIAL ORDER #20145	645.00 65.00	592.00 58.00	
	LAMP-MAP (52 CF WITH SWITCH)	26.00	21.00	
	CODING WEIGHT ADJUSTMENT	N/C	N/C	
	AIRCRAFT TYPE HOSE CLAMPS	24.00	20.00	
	COURTESY SWITCHES INOPERATIVE	15.00	12.00	
	6 HALOGEN SPOTLAMP	178.00	162.00	
	RR DOOR LOCKS & HANDLES INOP.	15.00	12.00	
	PWR WINDOWS OPER DRIVER/PASS	15.00	12.00	
	TOTAL VEHICLE & OPTIONS	21008.00	18745.00	
	DESTINATION & DELIVERY	575.00	575.00	
	TOTAL BEFORE DISCOUNTS	21583.00	14210.00	
	**SPECIAL ADDED DISCOUNTS	500.00	267.00	
	SCHEDULE A (MEMO)	.00		

TOTAL FOR VEHICLE 21283.00

10 U.S. GAL GAS FACTORY  
PRICED DOKA  
BATCH-ID RC09115457 N PA ZX  
PRICE LEVEL 410158P71

R1257  
FA 2802579

*Milt*

Wholesale transfer	IN
(No up: 21008.00 --- Customer will be charged)	
Dealer transfer	IN
(No up: 14210.00 --- Customer will be charged)	
Customer transfer	OUT
(No up: 14210.00 --- Customer will be charged)	
Customer transfer	OUT
(No up: 14210.00 --- Customer will be charged)	
Customer transfer	OUT
(No up: 14210.00 --- Customer will be charged)	
Customer transfer	OUT
(No up: 14210.00 --- Customer will be charged)	

APPENDIX A - FORM 1005-04

THE AMOUNT MAY NOT EQUAL THE PRICE TOTAL OF THE VEHICLE DUE TO THE ADDITION OF TAXES AND FEES WHICH ARE NOT INCLUDED IN THE PRICE TOTAL. THESE ADDITIONAL CHARGES ARE SUBJECT TO CHANGE AND ARE NOT SUBJECT TO THE DEALER.

\* THE PRICE OF THE VEHICLE PLUS ALL CHARGES TO THE APPROPRIATE STATE AGENT TO IMPORt AND EXPORT FEE'S.

DEALER ADDRESS	INVOICE TOTAL	DOWN PAYMENT	DEALER CREDIT BALANCE	TYPE TOTAL	A PLAN
	270.00	14,334.00	612.00	13,724.00	

612.00 51.00 1169.00 5499.50- 581.00 17627.00

BOUGHT FROM  
IRENDALE FORD SALES INC 520016  
P.O. BOX 1224 TX 76004

FURTHER TERMS  
ON RECEIPT  
NO CREDIT

55 15 TX

RC10

SHIP TO IF OTHER THAN ABOVE:

DATE REC'D PURCHASED SHIP DATE  
03/09/94 5204888 MP 12

SHIP THROUGH

0002-626 28641

DATE IN: 7-25-94  
TIME IN: 1:00pm  
DATE OUT: 7-16-94  
TIME OUT: 1:00pm

**CITY OF DUNCANVILLE  
MAINTENANCE WORK ORDER**

WORK ORDER #: 5412  
UNIT #: 114-94  
MILEAGE: 00049

MECHANIC #1: 333 TOTAL HOURS TO COMPLETE JOB: 32 VARIABLE COST: .50  
MECHANIC #2:  TOTAL HOURS TO COMPLETE JOB:  VARIABLE COST:

MAINTENANCE WORK INSTRUCTIONS (PROBLEM): Install Equipment

MAINTENANCE WORK COMPLETED (SOLUTION): Installed Equipment into New Car,  
Installed Tight Box, Radio, Siree, Cage, MAT.

QUANTITY	PART NUMBER	COST CODE	UNIT PRICE	TOTAL	
					LABOR: _____
					PARTS: _____
					OUTSIDE LABOR: _____
					TOTAL: _____

**OUTSIDE LABOR - COMPANY:**

DATE IN: 9-19-94  
TIME IN: 6:00am  
DATE OUT: 9-19-94  
TIME OUT: 10:00am

**CITY OF DUNCANVILLE  
MAINTENANCE WORK ORDER**

WORK ORDER #: 5571  
UNIT #: 114-94  
MILEAGE: 002654

Mechanic #1: 333

**TOTAL HOURS TO COMPLETE JOB:** \_\_\_\_\_

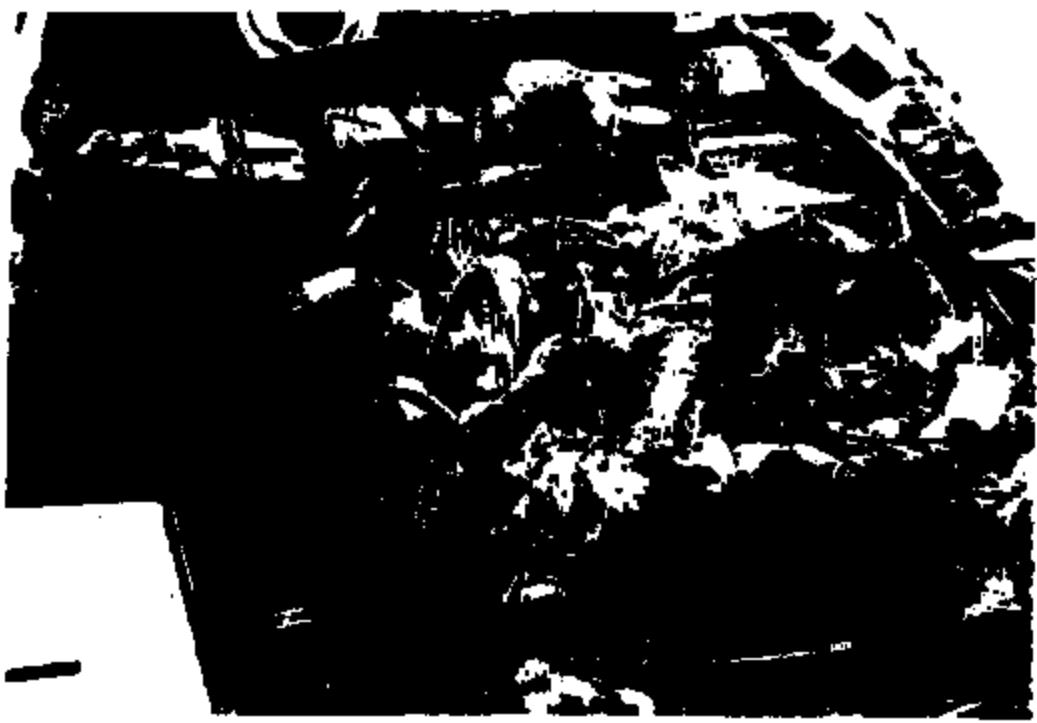
VARIABLE COST: PMA

**MAINTENANCE WORK INSTRUCTIONS (PROBLEMS):** See figure A-2.

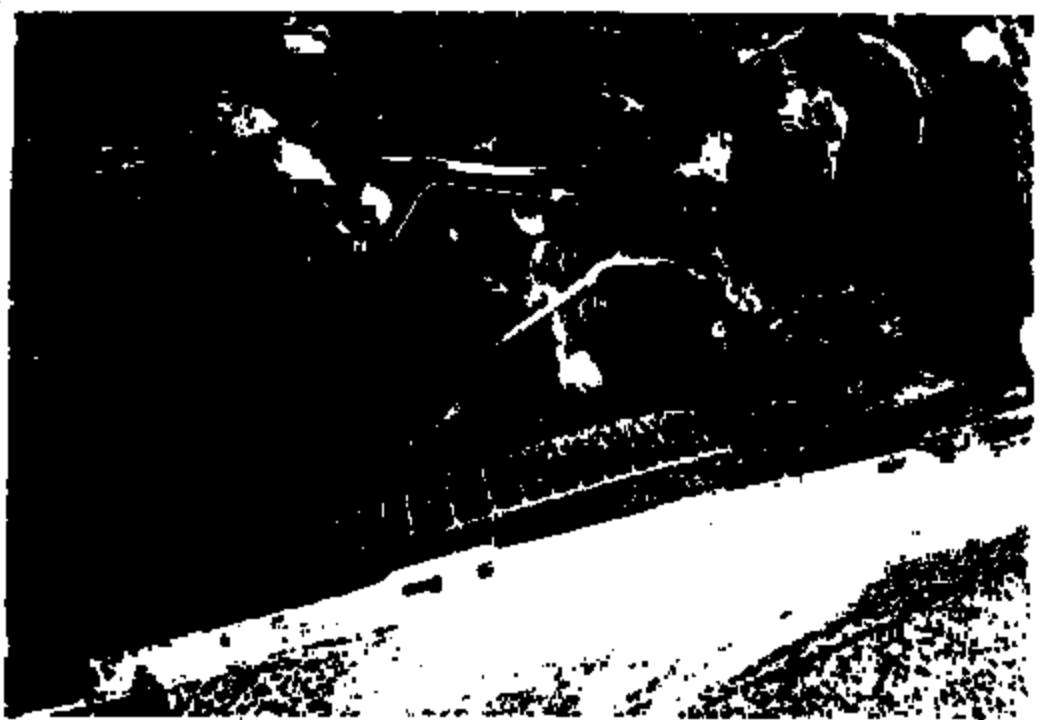
MAINTENANCE WORK COMPLETED (SOLUTION): Maintenance check, checked all lights, Engine oil, Radiator, Transmission & Power Steering Fluids, Fan belt, Battery, Brakes, Tire Pressure

QUANTITY	PART NUMBER	COST CODE	UNIT PRICE	TOTAL	
					LABOR: _____
					PARTS: _____
					OUTSIDE LABOR: _____
					TOTAL: _____

**OUTSIDE LABOR - COMPANY:**



E982-825 28544



EA62-626 28546



5402-025 28848



0002-026 26547

EM2-225 2024

Routine

- 031549 0138 on 08 Dec 68 was travelling (63) at 900 Avenue, approx 25 mph. He heard a "pop" under the hood and lost his brakes. He states that also the electrical system malfunctioned. He stopped using the emergency brake and determined that the car was on fire, spreading rapidly. He exited the vehicle. This he did and called the F.D. R/o arrived before engine off and saw the engine front left of the car involved in flames. The windshield and driver's window blew out. The fire burned through the hood and appears to have ignited near the master cylinder on the fire wall. Also, Powell responded and advised that the vehicle is totalled. Value of car \$ 14,300.  
It is unknown, about M/T, radio, lights or steering at this time. Shergan was still in vehicle since the alarm does not go off. Alan Powell advised R/o that university has already been to Red Bird Ford twice for trouble looking up worn less than 50 miles on it. R/o knew that on Sat 081549 that 114 was stolen and reported as a leaking fuel filter. Vehicle taken to service centre via wrecker. Employees, supervisor, regular and chiefs were arrested. Shergan removed at service centre and cleaned due to water from F.D. Vehicle had 618 miles on it. Photo of chief's license.

Property Seized  Total Seized  
SEARCHED INDEXED SERIALIZED FILED

ERB2-225 2055

NICHOLS, JACKSON, DILLARD, HAGER & SMITH, LLP.

LAWRENCE W. JACKSON  
ROBERT L. DILLARD II  
ROBERT E. HAGER  
PETER G. SMITH  
DAVID M. SEIBER  
BRUCE A. STOCKARD

Attorneys & Counselors at Law  
1800 Lincoln Place  
300 North Akard  
Dallas, Texas 75201  
(214) 934-3333  
Fax (214) 934-3334

JOHN F. ROBBIN III  
MATTHEW R. ROBBIN  
ROBERT L. DILLARD, JR.  
H. LOUIS MICHAEL  
OF COUNSEL

*Mike Priddy*  
~~Mr. Ed Candill  
Customer Service Manager  
Ford Motor Company  
P. O. Box 110087  
Carrollton, Texas 75011-0037~~

October 18, 1994

Re: City of Duncanville, Texas

Dear Mr. Candill:

Please be advised the undersigned represent the \_\_\_\_\_, Texas, and have been directed to contact you regarding the Ford Crown Victoria cars used by the City of Duncanville Police Department which were destroyed by fire and inspected by Mr. Tom Ellis on October 6, 1994.

This is to confirm that on October 6, 1994, that Mr. Tom Ellis, as a representative of Ford Motor Company, inspected the Ford Crown Victoria vehicles used by the City of Duncanville Police Department assigned Unit Nos. 114 and 115. As you are aware, the vehicles lost the braking system, and then caught fire. In addition, the Crown Victoria police car assigned Unit No. 110 has been taken out of service as a result of gasoline fumes and in fear of another fire. Fortunately, no officers or civilians have been injured, however, it is only a matter of time before a police officer or a civilian is injured if the defects are not remediated. Thus, it is imperative that Ford Motor Company replace the vehicles destroyed by fire and repair and eliminate the problem in any remaining Crown Victorias in the Police Department fleet.

It is our understanding that you have been provided with Mr. Tom Ellis's findings and that the information has been forwarded to the office of the General Counsel, Ford Motor Company. It is our further understanding that another representative of Ford Motor Company will also inspect the police cars. As of the date of this letter, however, we have not received any confirmation in writing regarding the follow-up inspection, or the plans of Ford Motor Company to repair and/or replace the vehicles.

Accordingly, please confirm to the undersigned, in writing, the intentions of Ford Motor Company to investigate the matter and to repair and/or replace the vehicles. Time is of the essence because the Police Department needs these vehicles to provide law enforcement services to the citizens of the community.

October 18, 1994

Page 2

Your immediate attention to this matter is required.

Very truly yours,

NICHOLS, JACKSON, DILLARD,  
HAGER & SMITH, L.L.P.

By: Peter G. Smith  
Peter G. Smith

PGS/jd

- cc: Mike Bragg  
Office of the General Counsel  
Ford Motor Company  
300 Park Lane Towers West  
Dearborn, Michigan 48126
- cc: Don Vymalek  
Office of the General Counsel  
Ford Motor Company  
300 Park Lane Towers West  
Dearborn, Michigan 48126
- cc: Steve Farmer  
Dallas Zone Manager  
Ford Motor Company  
2405 Belt Line Road  
P. O. Box 110037  
Carrollton, Texas 75011-0037

cc:

Duncanville, Texas

cc:

Duncanville, Texas

E982-825 20001

October 18, 1994  
Page 3

cc [REDACTED]

Duncanville, Texas [REDACTED]

8922-025 28882

NICHOLS, JACKSON, WILLARD, HAGUE & SMITH, L.L.P.



7



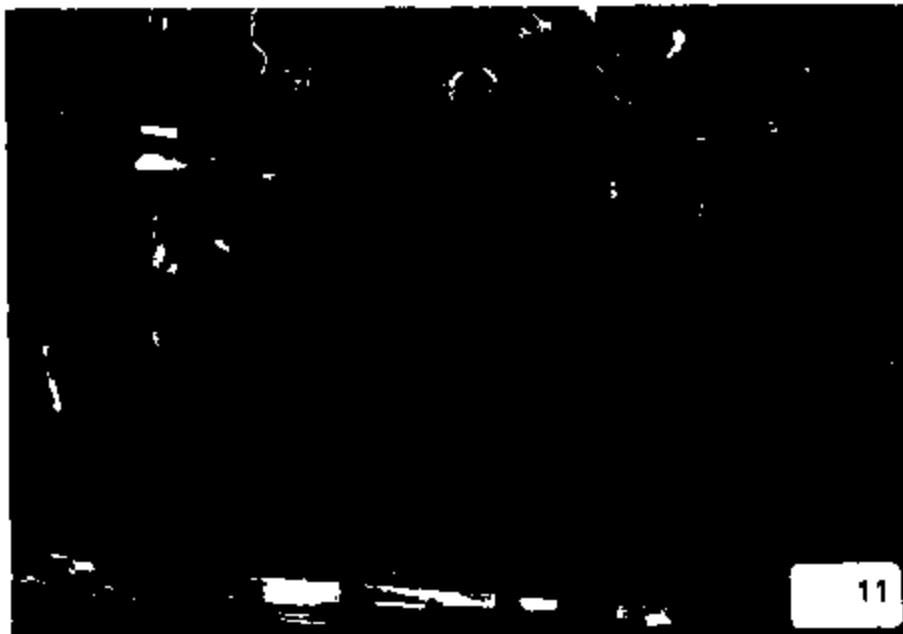
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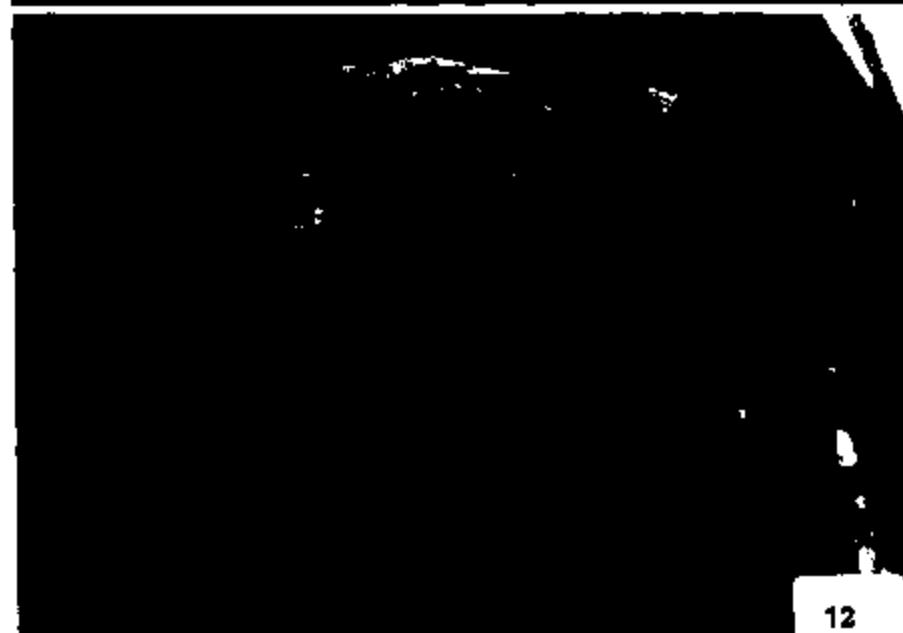
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EAB2-025 28055



16



17



18

ENR-525 29554

CSCM840

## VEHICLE DATA

94/10/24 14:47:24

OWNER VIN =&gt; 2FALP71N3RX155280

NAME =&gt; POWELL

ZIP ==&gt; 75137

MODEL YR ==&gt;

OWNER NAME :

STREET ADDR : [REDACTED] - [REDACTED]

TY : DUNCANVILLE

N/A DATE: 94-10-05

/PRV: TX CTRY:

ZIP/POSTAL CODE: [REDACTED]

N/A SOURCE: X

MODEL YEAR : 94 PLANT: X

SALE DATE: 94-04-21

BODY STYLE DESC: POLICE INTERCEPTOR

PRODUCTION DATE: 94-03-15

VEHICLE DESC : 1994 CRONN VICTORIA

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD	REGION
SHIP-TO	1	52		016	51	52	
FACING	1	52		016			
RESPONSIBLE	1	52		016			

CA EMISSION : ENGINE TAG CODE : 4G808AA

CAMPAIGN COUNTS

NAVIS STATUS : 800

COMPANY CAR IND :

TOTAL CAMPAIGNS : 01

DSO DISTRICT :

FLEET CODE :

OPEN : 01 CLOSED : 00

DSO NUMBER : 0145

FLEET STATUS :

ACTIVE: 01 HISTORY: 00

F1-INQUIRY F3-EXIT F4-G160 F5-G150 F8-CONTINUE SEARCH F9-G130

OGDBA98

ER62-025 26557

CSCN150

## CAMPAIGN VEHICLE INFORMATION

94/10/24 14:47:38

ENTER CAMPAIGN NUMBER=> 94S89 VIN=> 2FALP71W3RX155280 HIST. SUM. IND: -  
1864 DESC : ADAPTER PLT. BODY STYLE DESC: POLICE INTERCEPTOR

REPAIR TYPE : - MODEL YEAR : 94  
REPAIR DATE : - CAMPAIGN DIVISION : 6  
MICRO REFERENCE NUMBER : - SUPPLEMENT CODE : -  
REPAIR DEALER P/A CODE : - VENDOR N/A INDICATOR : -  
GOVT UNDELIVERABLE CODE: - N/A SYSTEM EXTRACT DATE: -  
RESPONSIBLE DEALER : 1 52 Q16 VENDOR N/A MATCH CODE : -  
RESP DEALER ASSIGN DATE: 94-10-06 OASIS SENT DATE : 94-08-12  
RESP DEALER SOURCE : PX KIT CODE : AA

STATUS	REPAIR	CLAIM	MICRO REF	CLAIM
CODE	TYPE	NUMBER	NUMBER	SOURCE
M	RELEASED FOR MAILING	94-08-17		
R	READY TO RELEASE	94-08-11		

F1=INQUIRY F2=G140 F3=EXIT F4=QUIT F5=G130 F7-FIRST PAGE F8=NEXT CAMP  
F9=MORE STATUS F11=REVISE F12=DELETE

OGDBA98

E962-626 2022A

ADAPTER CAMPAIGN NBR ==> 94589      VIN ==> 2FALP71W3RX155280  
DEFECT : ADAPTER PLT.      BODY STYLE DESC: POLICE INTERCEPTOR  
RESP DEALER : 152016      BEGINNING MAILED DATE: 94-09-09  
RELEASE DESC : NEW ISSUE TOTAL      ENDING MAILED DATE : 94-09-09  
CAMPAIGN DIV : 6      FLEET CODE:      FLEET MGMT LOC CODE:  
LAST NAME : [REDACTED]      INITIALS:  
STREET ADDR1 :  
ADDR2 :  
CITY : DURCANNVILLE      CTRY:  
ZIP/POSTAL CODE: [REDACTED]      N-A SOURCE: N      N-A EFF DATE: 94-04-21  
\*\*\*\*\*  
RESP DEALER :  
RELEASE DESC :  
CAMPAIGN DIV :  
LAST NAME :  
STREET ADDR1 :  
ADDR2 :  
CITY :  
ZIP/POSTAL CODE:      N-A SOURCE:      N-A EFF DATE:  
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140  
I048-LAST PAGE      OGDBASS

00007

ANSWER: 15280

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$\Omega_{\text{m},0}(z_0) \approx 0.25$

[View Report](#) | [Report as spam](#)

- ALL STEEL FOR STEEL
  - HOT TIN MILLED, TORCH
  - HEAVY DUTY STEEL NAILS
  - FULL BRIGHT COPPER
  - CLEARCOAT PAINT
  - TINTED GLASS
  - INDUSTRIAL RADIATORIZED KITCHEN
  - INDUSTRIAL CONCRETE POUR KITCHEN
  - INDUSTRIAL CONCRETE FLOOR
  - INDUSTRIAL CONCRETE CEILINGS
  - INDUSTRIAL CONCRETE WALLS
  - INDUSTRIAL CONCRETE ROOFING
  - AUTO PARKING GARAGE INSULATION
  - AIR CONDITIONING-CFC FREE
  - FIRE RESISTANT
  - WATER PROOFING
  - CAR WASHES

- 1.6L 16V DOHC
  - ELECTRONIC 4-SPD AUTOMATIC TRANSMISSION
  - 16V 16-VALVE DOHC ENGINE
  - 16V 16-VALVE DOHC ENGINE
  - SPEED SENSITIVE VARIABLE RATIO POWER STEERING
  - INTEGRATED BRAKE-STEER SYSTEM
  - POWER-SHIFT AUTOMATICS
  - AIR BAGS
  - POWER 3-PT SAFETY BELTS
  - CRASH-TESTED SIDE AIRBAGS
  - CURVE ASSISTANCE
  - COLD-WEATHER WHEEL LUGGAGE
  - FRONT 4-WHEEL DISC BRAKES
  - ELECTRONIC BRAKE
  - ELECTRONIC ABS/ASR

www.spartan10.com

STANDARD VEHICLE PRICE		\$1979.00
OPTIONAL EQUIPMENT		
1942-623888/27/73		
WINDSHIELD EQUIPMENT FWD. 1,120P		\$13.00
-STEER. CONTROL.		
-FIRE EXTINGUISHER		
-WHEEL LOCK SYSTEM		
FRONT LICENSE PLATE BRACKET		\$0 CHARGE
ANTI-LAWN BRAKE/TRACTION CTL.		449.00
TRUNK BRACKETS/ARMREST. HIGH SEATS		65.00
SPECIAL. TUNING. 20.00		
LAWNMOWER (200 HP) WITH SHUTTER		24.00
CUSTOM EQUIPMENT EQUIPMENT		
ARMREST. TUNE. 20.00		15.00
CONVERTIBLE EQUIPMENT EQUIPMENT		100.00
OF. AIRBAGS. AIRBAGS		
20.00		15.00
THE. THE. 20.00		
THE. THE. 20.00		15.00
TOTAL. VEHICLE & OPTIONS		21000.00
DEMO/DEMO & DELIVERY		575.00
TOTAL. DEMO. VEHICLE & DELIVERY		21575.00

**2010 PROPOSED BUDGET  
CHAMPS ISLAND 2010-2011  
BUDGET**

- 34 -

~~SECRET~~  
~~EXTRADITION~~ ~~1990 subject to  
P.R. 100 1226~~  
~~CONFIDENTIAL~~  
~~2014/07/16 10:20:00~~

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100

Page 10

NJ

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Cl 402

ER02-020 2000

Cl

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*507d*

Office of the General Counsel

PRIVILEGED & CONFIDENTIAL

Ford Motor Company  
3 Parklane Boulevard  
Paradise Towers West, Suite 1000  
Dearborn, Michigan 48126-2500

September 7, 1990

State Farm Insurance Companies  
Wayne CSO - Fire Claims  
100 Haul Road  
P.O. Box 912  
Wayne, NJ 07474-0912  
**ATTENTION: CHRISTIAN KARL KOZAK**

Re.: Claimant: Nanette Falik  
DOL: September 17, 1990  
Your Claim #: [REDACTED]

Dear Christian,

In response to your letter dated August 24, 1990, please be advised that until we are submitted with the information requested in our April 22, 1990 letter we will have no alternative but to deny the claim as is.

However, in your situation we will wait until Travelers Insurance submits their subrogation package to make a determination as to liability in reference to your claim. Understand that your claim is directly dependent upon the liability issue in the vehicle claim.

Travelers has yet to submit a claim with our office. Once we have received a claim into our office and the information requested has been submitted, we will review the file and respond to your demand promptly. Until then please be advised that I cannot make a determination as to liability with the limited information that you have submitted. We will keep your file active until we have received the information from Travelers.

If you have any further questions please contact me at; 313/322-3269.

Sincerely,

Shawn L. Norton  
Claims Analyst

# State Farm Insurance Companies



August 24, 1999

State Farm Insurance Company  
Wayne CBO - Fire Claims  
100 Hail Road, P.O. Box 812  
Wayne, New Jersey 07474-0812

Ford Motor Company  
Parklane Towers West, Suite 400  
3 Parklane Boulevard  
Dearborn, MI 48126-2568

Attn: Shawn L. Norton, Claims Analyst

Re: Our Claim Number:  
Our Insured:  
Date of Loss:

September 17, 1999

Dear [REDACTED]

I am in receipt of your letter dated August 17, 1999. It appears that you are under the impression we have retained the vehicle involved in this loss.

Unfortunately, our insured's personal property was insured under our policy but the vehicle in question was insured under Travelers Insurance. Furthermore, the vehicle in question was a company car, not owned by our insured but by the party known as Domestic Linen Supply. Please review and reply regarding possible subrogation potential in light of this information.

Please feel free to contact me at the telephone number below, should you have any questions regarding this matter.

Thank you again for your assistance.

Sincerely,

Christian Karl Kosak  
Claim Representative  
(973) 305-6214

State Farm Fire & Casualty Company

DKK/049/0824009

MESSAGE  
Subject: 90-FO29-048  
Sender: Dawn Murphy /WANBOM,04

ed: 3/25/99 at 14:57  
Contents: 2

Item 1

TO: Michael Massilli /WANBOM,03

MAR 30 1999

Item 2

RE: 90-FO29-048

*fire Co*

Michael,

You may have already received a response from our CRASH unit regarding this loss. I will be monitoring the claim for possible subrogation recovery. We have had 29 other losses reported to us involving Lincoln Town Cars. Most of these have been 1990-1993 models. Yours is the only 1995 model on our database. The Georgia region sent around a memo in early November 1998 regarding their experiences. I thought I would pass along some information from that memo.

They found a trend in 1990-1993 models where the vehicle would catch fire and burn a hole in the hood about the size of a basketball directly over the front driver's tire. Apparently this has to do with the brake pressure switch and the fire is fueled by the brake fluid. In cases of fire they were asking that the car not be moved and that Corp. Subrogation be contacted immediately. I realize in this case we do not insure the vehicle, so we probably had no control over if or when the vehicle was moved and if it was moved it is likely that evidence has been destroyed.

If you require any additional information please let me know.

Dawn Murphy  
Staff Specialist  
T.I.P.P. Unit  
309-735-2461

Ford Motor Company  
Parklane Tower West Suite 400  
3 Parklane Blvd.  
Dearborn, MI 48126  
Phone Number  
313-994-4113 or 800-992-3673

**PIRE CLAIMS  
SUBROGATION**

APR 01 1999

E962-025 20075

April 1, 1999

Wayne CSC - Fire Claims  
100 Eaval Rd - PO Box 912  
Wayne, NJ 07474-0912

Cliffside Pk, NJ [REDACTED]

RE: Claim Number: [REDACTED]  
Date of Loss: 09-17-98

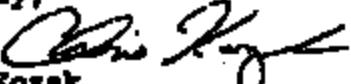
Dear [REDACTED]

Your subrogation claim has been transferred to our department to continue the collection attempts from the Responsible party in this loss.

This action will be for the amount paid including your deductible portion. Unfortunately, sometimes subrogation can be a lengthy process. Rest assured, we will try our very best to secure a timely successful collection.

We appreciate your patience and invite you to contact us with any questions you may have concerning our recovery process.

sincerely,

  
Chris Kosak  
Claim Representative  
State Farm General Insurance Company  
(973) 305-6214

1172

FILE COPY

EP02-025 25476



FAX TRANSMISSION COVER SHEET

DATE: 11-9-98

TO: State Farm Fire Claims Dept  
FROM: AMOTAC fast

NUMBER OF PAGES (INCLUDING COVER SHEET) 5

COMMITTEE:

FIRE Report Claim # P029-048

Transfers Indemnity 1 Tower Sharp  
Hartford Conn.  
UC 25-CMP-8315 8/8/11/97

IF ANY PART OF THE FOLLOWING FAX IS NOT LEGIBLE PLEASE CALL..

366 CORTLANDT STREET, NEW YORK, NY 10010  
PHONE 212/450-1000 FAX 212/759-5985  
913. 913.

5982-825 25878



Municipal Complex of Cliffside Park  
525 Palisade Avenue  
Cliffside Park, NJ 07010

FIRE DEPARTMENT



201-645-0204

"ON TOP OF THE MALLADEP"

DAMAGE ASSESSMENT REPORT

On Thursday, September 17, 1998, at 9:55 p.m., a multiple motor vehicle fire occurred on the level "G" of the underground parking garage at 300 Winston Drive. An initial examination of the scene revealed property damage to the following:

License plate number [REDACTED]  
a 1995 Lincoln Town Car

Owned by:

Belleville, N.J.

Damage: Engine and passenger compartments consumed by extensive fire damage.

License plate number [REDACTED]  
a 1994 Toyota Camry

Owned by:

Betty Stone

Cliffside Park, N.J.

Damage: Engine and passenger compartments consumed by extensive fire damage.

License plate number [REDACTED]  
a 1993 Oldsmobile

Owned by:

Susan Tazzoli

Cliffside Park, N.J.

Damage: Engine and passenger compartments consumed by extensive fire damage.

License [REDACTED]  
a 1994 Dodge Shadow

Owned by:

West Orange N.J.

Damage: Significant heat damage/paint blistered along the left side of the vehicle.

License number [REDACTED]  
a 1994 Honda Accord

Owned by:

Cliffside Park, N.J.

Damage: Heat damage to the hood, fiberglass front grill melted and partially consumed

see page two

EMR2-025 25676

Municipal Complex of Cliffside Park  
525 Palisade Avenue  
Cliffside Park, NJ 07010

FIRE DEPARTMENT



201-948-0205

"ON TOP OF THE BUILDING"

License plate number [REDACTED]  
3-1993 Mercury Sable [REDACTED]

Owned by:

Cliffside Park, N.J.

Damage: Smoke sooted throughout. Melted lens cover on the  
left side front quarter panel.

Owned by:

Cliffside Park, N.J.

Damage: Extensive damage to hood, windshield, tires, and  
interior surfaces.

## Structure Damage

Parking level B and motor vehicles parked on  
this level were heavily smoke stained. A circuit of overhead  
fluorescent lighting sustained heat and water damage causing  
the breaker to trip.

Upper parking level sustained smoke staining in  
the north east section.

Dwelling unit Lobby 7 sustained significant  
smoke staining as a result of an exhaust air register  
located directly below the first floor window. This unit is  
occupied by Mildred Rimondi who was treated at the scene for  
smoke inhalation.

Dwelling unit 107 sustained moderate smoke  
staining throughout the apartment as a result of the same  
exhaust air register being located one floor below. This  
unit is occupied by Anna Luchs who, was evacuated during the  
fire.

EMR2-125 25840

RE PMH. FILE NO. 20-3081018  
~~16801~~

**WHITE COPY - FIRE DEPARTMENT**      **YELLOW COPY - DIVISION OF FIRE SAFETY**

2002-2003 2501

Unit Number 307	CLEAR County Fire No. 4	71 F Officer in Charge MARVEL	Zone 5 West # 3 General Alarm THIRD ALARM MUTUAL AID	
EQUIPMENT USED	PUMPS USED 1. 414 2. 411 3. 4. 5. 6. 7. 8.	PUMP TIME Hours-Min. 1. 2 16 2. 2 06 3. 4. 5. 6. 7. 8.	LADDER TRUCKS 1. 2. 3. 4. TANKERS 1. 2. 3. 4.	HOSE USED Booster 74' LTH 84' 8' 44' Crew

SPECIAL EQUIPMENT USED:

MEMBER RESPONDING	WOUNDED TREATED AT THE SCENE FOR SMOKE INHALATION	MEMBER HOSPITALIZED FOR SMOKE INHALATION
S28 RUN SHEET	L.T. MATTI-C.P.F.D.	F.F. KOOT-CPPD
ATTACHED	L.T. GIUNCHINI-CPPD	F.F.G. MARCIANO-CPPD
	CHIEF LICARELLI-FFD	
	F.F. SALVATI-FFD	(ALL MEMBERS TRANSFERRED TO BOLY NAME HOSPITAL)
	F.F. KOLICH-FFD	
	F.F. MULLER-FFD	

RECEIVED A CALL REPORTING A CAR FIRE ON  
THE "B" PARKING LEVEL AT CLIFFSIDE TOTAL MANPOWERED 28 CLIFFSIDE  
AND A HEAVY SMOKE CONDITION THROUGHOUT PARKING LEVEL "B". FIRE EXTENDED TO  
ADJOINING MOTOR VEHICLES. TWO 1 3/4" HAND LINES WERE STATIONED FROM THE GARAGE  
STANDPIPE OUTLET. A THREE INCH FEED WAS STRETCHED INTO THE GARAGE FROM ENGINE  
# 4, AND TWO HAND LINES WERE BRANCHED FROM THE FEED. MUTUAL ASSISTANCE WAS  
REQUESTED AND RECEIVED FROM FAIRVIEW, EUGENIA, BRIDGEWATER, FORT LEE, AND  
PALISADES PARK. MUTUAL AID APPARLANCES WERE REQUESTED AND RESPONDED FROM  
FAIRVIEW, FORT LEE, BRIDGEWATER, AND PALISADES PARK.

BERGEN COUNTY PROSECUTORS OFFICE ARSON UNIT, RESPONDED AND CONDUCTED AN  
INVESTIGATION AS TO THE CAUSE OF THE FIRE. SEE DAMAGE ASSESSMENT REPORT ATTACHED  
JPPRESSION SYSTEM IN STRUCTURE (Inhalation-Obstruction) Explain in your own words.  
STANDPIPE SYSTEM IN GARAGE-WET SYSTEM

W JERSEY CONSTRUCTION CODE TYPE



**CRASH Unit**  
State Farm Insurance Companies  
One State Farm Plaza A-3  
Bloomington, Illinois 61710  
Hot Line: (309) 766-1992  
FAX: (309) 766-8692

9267

**Reference Claim  
Number:**

To: WAYNE, NJ  
Location:  
Phone Number: 900-519-4238  
Fax Number:  
  
From: Robert D Lettieri  
(302) 765-4708

## References

10

Please be advised that there are several possible failures associated with this vehicle that have the potential to cause a fire. Enclosed please find documentation regarding these failures.

Please have our insured report this incident to NHTSA (National Highway Traffic Safety Administration) at 1-800-424-9323.

If you have any questions, please call

Thank you  
Bob | [Statement](#)

**Number of pages Transmitted (including this page):**

This cover sheet and the materials contained in this packet are confidential and for Internal State Firm use ONLY. This information shall not be reproduced and/or distributed to any person, firm or entity without first consulting with the C.R.A.B.C. unit.

**Technical support is provided for your information only.**  
**Please do not contact us via telephone or e-mail.**

NHTSA Recall Number 05V00000

Manufacturer Recall Number 80012

Year/Maker/Model:

1995 Ford Crown Victoria;  
1995 Mercury Grand Marquis;  
1995 Lincoln Town Car

Summary of Defects:

System: Fuel; Fuel Tank Assembly; Pipe; Filter; Neck.

Vehicle Description: Passenger Vehicles.

Description Of Defect: The Seal Material Between The Fuel Filter Pipe And Fuel Tank May Not Have Been Fully Cured During The Molding Process Which Could Allow For Fuel Leaks.

Consequence Of Defect: Fuel Leakage Could Result In A Vehicle Fire If An Ignition Source Were Present.

Corrective Action: Dealer Will Replace The Fuel Filter Pipe-To-Fuel Tank Seal With A New Seal Of Different Material.

Note: If Your Vehicle Is Presented To An Authorized Dealer On An Agreed Upon Service Date And The Remedy Is Not Provided Free Of Charge Within A Reasonable Time, Please Contact Ford At 1-800-368-4073. Also Contact The National Highway Traffic Safety Administration's Auto Safety Hotline At 1-800-424-9313.

Number of Potentially Affected Vehicles: 100000

Vehicle Description	Component Description
Passenger Vehicle	Fuel/Fuel Tank Assembly/Pipe/Filter/Neck

Owner Notification Date	
Beginning Manufacturers Date	1994JUN
Ending Manufacturers Date	1994DEC

Also See:

ER02-025 25004

# State Farm Insurance Companies



November 7, 1998

STATE FARM  
FIRE CLAIM CENTRAL  
P. O. Box 670  
Wayne, MI 48186-0670

Cliffside Pk., NJ [REDACTED]

[REDACTED] 30-0000-000 00

RE: Claim Number: [REDACTED]  
Date of Loss: September 17, 1998

Dear Ms. Falik:

I am writing to you concerning our conversation on November 7, 1998. As we discussed, I will need the following items in order to properly evaluate your claim:

Copy of the fire report & any other related information pertaining to the car fire & its origin. Completion of the golf checklist & documentation to substantiate the items being claimed a fair value.

If you encounter any difficulty in providing any of the above, please call me at 1-800-519-4237. I will be happy to assist in any way I can. If I am not in when you telephone, any claim representative on my team should be able to help you.

Sincerely,

Sandi Burns

Claim Specialist

OFFICE HOURS: Monday - Friday 7:00 AM - 9:00 PM  
Saturday 8:45 AM - 5:00 PM  
Sunday 8:45 AM - 5:00 PM

State Farm General Insurance Company

# COPY

HOME OFFICES: BLOOMINGTON, ILLINOIS 61710-0001

3002-025 25005

300 Winston Drive #2108  
Cliffside Park, N.J. 07010

October 28, 1998

STATE FARM INSURANCE COMPANY  
Fire Claim Central  
P. O. Box 678  
Wayne, New Jersey 07470-0678

CLAIM #: #30-P029-048  
DATE OF LOSS: September 17, 1998  
INSURED: [REDACTED]

[REDACTED] 20-000-000-10

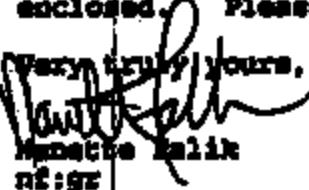
Gentlemen:

I am finally submitting my claim for the items that were burned in the fire of my car. I am also enclosing herewith a copy of the fire report. The Total is \$6,978.65.

Please note that I am a person who does not keep copies of bills or receipts. I pay my bills and only retain my bank statements. I have done the best I can on this claim. I know and keep finding items that were burnt however, I travel and am on the road most of the time and have not had the proper time to actually list all of my losses. This is the best I can recall. I am sure that I will find many other items lost.

Please contact me if you have any questions. I have put a replacement cost on one sheet and left it the same on the other. I have no idea how this properly works except all items increase in price. I know I paid a 25% tax on my glasses purchased in Germany and that tax in N.J. on items is 6% except clothing. I am sure you will properly and accurately file this claim.

Thanking you in advance for your prompt attention to the enclosed. Please contact me if you have any questions.

Very truly yours,  
  
Michael J. Kelt  
nt:gr

313

96 2 77

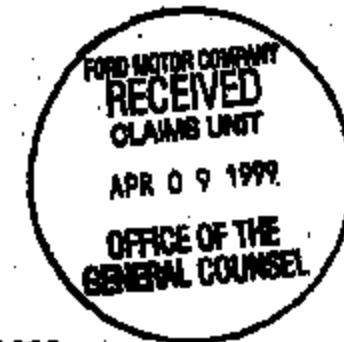
# State Farm Insurance Companies



April 2, 1999

Ford Motor Company  
Parklane Tower West Suite 400  
3 Parklane Blvd  
Dearborn, MI 48126

State Farm Insurance Company  
Wayne CBC - Fire Claims  
100 Head Road - PO Box 612  
Wayne, NJ 07474-0612



RE: Claim Number: 30-P029-048  
Date of Loss: September 17, 1998  
Our Insured: [REDACTED]  
Amount of Loss: \$6,338.49  
Loss Location: Vehicle parked at Insured's address

Dear Ford Representative:

We are writing to you with reference to damage which occurred on September 17, 1998. This property is owned by:

[REDACTED] Cliffside Pk, NJ [REDACTED]

The property is insured by our company and the damage was in the amount of \$6,338.49.

Our investigation indicates you are responsible for this damage and we are, therefore, looking to you for reimbursement.

If you have insurance, please refer this letter to your insurance company for discharge of your obligation and inform us as to your insurance company name, address, and policy number. If you do not have insurance, please forward your remittance in the above amount.

Please use the enclosed self-addressed envelope when replying so that your payment will receive prompt acknowledgement.

Sincerely,

  
Chris Kosak  
Claim Representative  
(973) 305-6214

State Farm General Insurance Company  
1172

HOME OFFICE: BLOOMINGTON, ILLINOIS 61710-0001

ENR2-925 28888

96-4069

CA

96-210714-32

4-73EA

96-210714-32

*Ford*

The American Road Insurance Company

National Claims Center  
Fairlane Office Centre  
4 Parklane Blvd, Ste. 460  
Dearborn, MI 48126  
(313) 845-5850 Ext. 7343

August 25, 1995

Ford Motor Company  
Office of the General Counsel  
400 Parklane Towers West  
3 Parklane Blvd.  
Dearborn, MI 48126

Attn: Nadine Wickstrom  
Product Litigation Department

RE: Our Insured : [REDACTED]  
Our Claim # : 1177647  
Date of Fire: 8/8/95  
Vehicles: 95 Grand Marq Vin# 2MELM75W88x652861 (29 miles)  
95 Mark VIII Vin# 1LNLM91V68Y716283 (47 miles)  
95 Mark VIII Vin# 1LNLM91V68Y688733 (44 miles)  
95 Lincoln Con. Vin# 1LNLM97V08Y710779 (53 miles)  
95 Lincoln Con. Vin# 1LNLM97V78Y670023 (866 miles)

Total Damage: \$2602.73\*

\* Includes our insured's deductible of  
\$1250.00

The American Road Insurance Company has been called upon to pay for the damages to our insured's vehicles as a result of the above fire loss that involved repairing 5 new vehicles.

The vehicle caught fire while parked at our dealership's lot. The fire started due to an electrical short in the wiring of another vehicle (see File #1178382). The Fire Investigation Report concludes that the fire was caused by an electrical short in the wiring within the dashboard.

Below is a list of information to assist you in your review.

1. YEAR, MAKE AND VEHICLE IDENTIFICATION NUMBER:  
5 vehicles (see above)
2. MILES REGISTERED ON VEHICLE ON DATE OF EVENT:  
(see above)
3. NAME AND ADDRESS OF THE OWNER OF THE VEHICLE:  
[REDACTED]

National City, CA [REDACTED]

4. THE EXACT DATE OF LOSS:  
August 8, 1995
5. CITY AND STATE IN WHICH LOSS OCCURRED:  
National City, California
6. DESCRIPTION OF INCIDENT:  
Vehicle caught fire while parked in the dealership's lot.
7. COMPLETE DESCRIPTION OF ALLEGED DEFECT INCLUDING REPORT BY INDEPENDENT ENGINEER:  
The Fire Investigation Report concludes that the fire was caused by an electrical short in the wiring within the dashboard of a 1995 Mercury Grand Marquis (see File#1178382).
8. DOCUMENTATION TO SUBSTANTIATE THE TYPE AND AMOUNT OF DAMAGES CLAIMED:  
Attached is a copy of the Fire Investigation Report.
9. HAS ALLEGED DEFECTIVE PART BEEN REPAIRED OR REPLACED:  
The vehicle was a total loss.
10. PRESENT LOCATION OF ALLEGED DEFECTIVE PART AND/OR VEHICLE:  
The vehicle is located at our insured's dealership, Frank Motors.
11. HAVE THERE BEEN ADDITIONS OR ALTERATIONS MADE TO VEHICLE SINCE IT LEFT THE FACTORY:  
No.
12. COMPLETE SERVICE HISTORY:  
These vehicles were new. There is no service history.

Please advise us at your earliest convenience as to your decision regarding reimbursement of our loss.

If there is any additional information required, please feel free to contact me.

Thank you for your cooperation in this matter.

Sincerely,

Mary Robinson  
Subrogation Department

Enclosures

# State Farm Insurance Companies



Page 1

May 05, 1995

Santa Rosa Service Center  
455 Aviation Blvd.  
Santa Rosa, California 95403

P.O. Box 8004  
Fulton, California 95480  
(707) 576-2800

Ford Motor Company  
Parklane Towers West  
Suite 300  
Three Parklane Boulevard  
Dearborn, Michigan 48126-2568

Attention: Laura Hunt

Re: Our Claim Number: [REDACTED]  
Our Insured : [REDACTED]  
Date of Loss : August 20, 1994  
CMS No. : 94-5438

Dear Ms. Hunt:

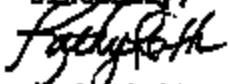
We have concluded our investigation into the cause of the fire that rendered our insured 1994 Mercury Marquis a total loss. Per your letter of February 2, 1995 we are enclosing the following:

1. Vehicle identification number: VIN #2MELN75W7RK610128
2. Copy of fire report is enclosed.
3. Defective part has been replaced. It is available for inspection. The part can be obtained by contacting John Powell of C & O Services, Inc. at 503-295-2032.
4. There were no previous repairs of a similar nature.
5. Photos enclosed.
6. Vehicle was rendered a total loss, no estimate was written.
7. Our expert's report is enclosed as well as the video of the disassembly of the transmission.

It is our position that this loss resulted from a defect in the torque converter lock-up clutch and/or its operating system. We are looking to Ford Motor Company for reimbursement in the amount of \$17,672.74. We are enclosing our supporting documentation.

Please feel free to contact me if you have any questions or need additional information.

Sincerely,



Kathy Potts  
Property Claim Superintendent  
State Farm Mutual Automobile Insurance Company  
707-576-3821

KP

**CLAIM PHOTO  
TRANSMITTAL  
(35mm)**



**CLAIM NO.**

Photo No. \_\_\_\_\_

Location/View \_\_\_\_\_

*1994 Mercury  
Marquis*

**D PHOTOS**

Photo No. \_\_\_\_\_

Location/View \_\_\_\_\_

**ID PHOTOS**

Photo No. \_\_\_\_\_

Location/View \_\_\_\_\_

**ID PHOTOS**

Date/Time \_\_\_\_\_

By \_\_\_\_\_

2-1-8-9

**CLAIM PHOTO  
TRANSMITTAL  
(35mm)**

**CLAIM NO.** \_\_\_\_\_

**Photo No.** \_\_\_\_\_

**Location/View** \_\_\_\_\_

**Photo No.** \_\_\_\_\_

**Location/View** \_\_\_\_\_

**Photo No.** \_\_\_\_\_

**Location/View** \_\_\_\_\_

**Date/Time** \_\_\_\_\_

**By** \_\_\_\_\_



**CLAIM PHOTO  
TRANSMITTAL  
(35mm)**

**CLAIM NO.**

**Photo No.** \_\_\_\_\_

**Location/View** \_\_\_\_\_

**D PHOTOS**

**Photo No.** \_\_\_\_\_

**Location/View** \_\_\_\_\_

**Photo No.** \_\_\_\_\_

**Location/View** \_\_\_\_\_

**Date/Time** \_\_\_\_\_

**by** \_\_\_\_\_

**CLAIM PHOTO  
TRANSMITTAL  
(35mm)**

**CLAIM NO.**

**Photo No.** \_\_\_\_\_

**Location/View** \_\_\_\_\_

**Photo No.** \_\_\_\_\_

**Location/View** \_\_\_\_\_

**Photo No.** \_\_\_\_\_

**Location/View** \_\_\_\_\_

**Date/Time** \_\_\_\_\_

**Y** \_\_\_\_\_

# TOTAL LOSS

ACTUAL CASH VALUE	\$ <u>20,615.00</u>
TAX AND LICENSE	+ <u>1,850.74</u>
NET ACTUAL CASH VALUE	\$ <u>22,465.74</u>
DEDUCTIBLE	- <u>250.00</u>
	\$ <u>22,215.74</u>
ADVANCE CHARGES (TOWING & STORAGE)	+ <u>107.00</u> <i>minus post fees.</i>
GROSS SALVAGE	\$ <u>22,322.74</u>
TOTAL PAID BY STATE FARM	\$ <u>17,422.74</u>
DEDUCTIBLE	+ <u>250.00</u>
TOTAL CLAIM	\$ <u>17,672.74</u>

CLAIM NO 05-0663-920 POLICY NO G478-578-05A LOSS DATE 08/10/94 DRAFT NO 1 02 914116 J  
PAYER FORD MOTOR CREDIT CO. DATE 09/09/94  
1900 MCCARTHY BLVD., STE 400 AMOUNT \$\*\*\*14,966.90  
MILPITAS CA 95035  
TIR  
SUBJECT FOR PAYOFF OF LEASE

COMBINE  
COMPREHENSIVE - PFT, CIC, OR LOW  
311-2 \$14,966.90

REQUESTED BY Patrick Guavera

 STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY  
NORTHERN CALIFORNIA OFFICE  
ROCKLIN, CA  
1900 MCCARTHY BLVD., STE 400  
MILPITAS CA 95035

DATE OF APPROVAL 7/8/94 11-25/1210  
EXPIRATION DATE 12/31/94 12/31/94

CLAIM NO 05-0663-920 POLICY NO G478-578-05A CLAIM UNIT 171  
LOSS DATE 08/10/94  
INSURED DEL BRACCIO, PAUL

1 02 914116 J  
DATE 09/09/94

COMBINE  
COMPREHENSIVE - PFT, CIC, OR LOW  
311-2 \$14,966.90

EXACTLY EIGHTEEN THOUSAND ONE HUNDRED SIXTY-SIX AND 90/100 DOLLARS

Pay to the  
Order of FORD MOTOR CREDIT CO.  
1900 MCCARTHY BLVD., STE 400  
MILPITAS CA 95035

TIN  
AU# PGUEV

APPROVED BY

CLAIM NO 05-0663-920 POLICY NO G478-578-05A LOSS DATE 08/10/94 DRAFT NO 1 02 914113 J  
PAYER [REDACTED]  
DAILY CITY CA [REDACTED]

COMBINE  
COMPREHENSIVE - PFT, CIC, OR LOW  
311-2 \$7,348.84

REQUESTED BY Patrick Guavera

 STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY  
NORTHERN CALIFORNIA OFFICE  
ROCKLIN, CA  
1900 MCCARTHY BLVD., STE 400  
MILPITAS CA 95035

DATE OF APPROVAL 7/8/94 11-25/1210  
EXPIRATION DATE 12/31/94 12/31/94

CLAIM NO 05-0663-920 POLICY NO G478-578-05A CLAIM UNIT 171  
LOSS DATE 08/10/94

1 02 914113 J  
DATE 09/09/94

COMBINE  
COMPREHENSIVE - PFT, CIC, OR LOW  
311-2 \$7,348.84

EXACTLY SEVEN THOUSAND TWO HUNDRED FORTY-EIGHT AND 86/100 DOLLARS

Pay to the  
Order of [REDACTED]

DAILY CITY CA [REDACTED]

TIN  
AU# PGUEV

APPROVED BY

2002-006-8 2182

### PRE-LONG CONSONANT

INTERIOR:	Explain if other than average condition for year, make and model vehicle			Above Avg. <input type="checkbox"/>	Avg. <input checked="" type="checkbox"/>	Below Avg. <input type="checkbox"/>																								
Gauge:				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>																								
Carpet:				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>																								
Glass:				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>																								
Dash:				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>																								
Headliner:				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>																								
EXTERIOR:	Explain if other than average condition for year, make and model vehicle			<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>																								
Sheet Metal:				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>																								
Paint:				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>																								
Tires:				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>																								
MECHANICAL:	Explain if other than average condition for year, make and model vehicle			<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>																								
Engine:				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>																								
Transmission:				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>																								
PRIOR DAMAGE:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	Prior Damage Estimate Written	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Amount \$																								
OVERALL CONDITION:	<input type="checkbox"/> Above Avg.	<input checked="" type="checkbox"/> Avg.	<input type="checkbox"/> Below Avg.	<i>D. M. Martinez</i>																										
Salvage w/o title	<input type="checkbox"/>	Rebuilt	<input type="checkbox"/>	Damage Locations F-S-B-A																										
TOTAL LOSS SETTLEMENT																														
Method used to determine base price. (Check one)				Computerized Evaluation <input type="checkbox"/> Computerized Vehicles <input type="checkbox"/> Book Value <input type="checkbox"/> Evaluation Amount \$ <i>2045</i>																										
				Name of Vendor <i>CGC</i>																										
Did you pay the computerized evaluation amount? <input type="checkbox"/> Yes <input type="checkbox"/> No If No, explain _____																														
Adjusted Amount \$ _____																														
<table border="1"> <thead> <tr> <th>Owner &amp; Telephone Number</th> <th>Quote By</th> <th>Date</th> <th>Make &amp; Model</th> <th>Available Year</th> <th>Estimated Price</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>							Owner & Telephone Number	Quote By	Date	Make & Model	Available Year	Estimated Price																		
Owner & Telephone Number	Quote By	Date	Make & Model	Available Year	Estimated Price																									
Circle vehicle number(s) used to determine base price: ( 1. 2. 3 ) Explain any adjustments for difference in mileage, equipment, condition, prior damage, etc.: <i>1-2-3</i> Adjusted Amount \$ _____																														
Book(s) used: _____ Base Stock Price \$ _____																														
List additions or deductions for equipment, mileage, etc. and prior damage: <i>None</i> Adjusted Amount \$ _____																														
Did you pay this amount? <input type="checkbox"/> Yes <input type="checkbox"/> No If No, explain: <i>At # 101 3136 - 98</i> Adjusted Amount \$ _____																														
Base Price		BALANCE DESCRIPTION		Date Paid																										
Tax				<i>1025/34</i>																										
Fee				Date Payment Received																										
Actual Cash Value				<i>10/6/94</i>																										
Owner Retained Salvage				High Salvage Bid																										
Deductible				Timing Expenses																										
Lienholder Payoff				Storage Expenses																										
Amount Paid Owner				Miscellaneous Expenses																										
Date Paid				Net Salvage Payment																										
				<i>4793.00</i>																										

1000-028-A 7170



## VEHICLE INSPECTION REPORT / TOTAL LOSS SETTLEMENT REPORT

Claim Number

05-Mole3-920

Claim Representative

Tammie Fonte

Claim Line

372

AM/FM

TV

CD

VCR

GPS

Other

None

0962-625-B 2105



The Authority In Vehicle Damage Management

98 99 200

98 99 200

98 99 200

STATE FARM INSURANCE CO.  
P.O. BOX 7250  
MOUNTAIN VIEW, CA 94039  
(415) 946-7500

User id: 48016 Valuation - Request: 11191826 08/17/94 11:44

Adjuster name: PDMG Loss date: 08/18/94  
Adjuster id: VIN: 2H0CM75W7RX618128  
Claim reference: Claims class:  
Insured: Owner:

Insurer Description	VINguard Analysis
Year 1994	1994
Make MERCURY	MERCURY
Model GRAND MARQUIS LS	GRAND MARQUIS LS
	N75
Body style 4D SED	4D SED
Engines 3.4L-VI	3.4L-VI
Trans AUTO TRANSMISSION	
	OVERDRIVE
Odometer 8,310	

VINguard message(s) VINguard has decoded this VIN without any errors.

Valuation notes We have added the following standard options to the  
loss vehicle: XM, MS, DS, IV, CD, NL

The current local market value was determined to be \$26,613 ~~\$26,613~~  
Includes adjustments for odometer and options;  
excludes tax, title, and dealer prep.

For questions regarding this valuation please call: 1-800-621-6060

Vehicle Valuation Summary  
CCC pre-adjusted vehicle valuation amount: ~~\$26,613~~  
Recommended condition adjustment amount: 0.00

Pre-tax amount: ~~\$26,613~~  
Sales tax \$258 + 1,760.74

Adjusted vehicle valuation amount: ~~\$26,613~~  
\$26,613.74

AutoSearch can help insureds who need vehicles. Call 1-800-621-6060

(C) Copyright 1994 CCC Vehicle Valuation Bureau. All rights reserved

0002-028-8 2156



The Authority In Vehicle Damage Management

300 700, 3044

800 801, 8070

Fax 800 801 7020

Valuation request: 16191026 (continued) 94 MERC GRAND MARQUIS LS PAGE 2

## Vehicle Condition

Category	Condition	Adjustments
Interior		
carpets	average	\$0
carpets	average	\$0
glass	average	\$0
dash	average	\$0
headliner	average	\$0
Exterior		
sheet metal	average	\$0
paint	average	\$0
trim	average	\$0
Mechanical		
engine	average	\$0
transmission	average	\$0
tires	above average	\$0
Total condition adjustment:		\$0

## Vehicle Valuation Comparison

Loss Vehicle	1 Inspected Vehicle	Dealer Vehicle
94 MERC GRAND MARQUIS LS	94 MERC GRAND MARQUIS LS	94 MERC GRAND MARQUIS LS
4D SED	4D SED	4D SED
5.4L V8	5	5
AUTO TRANS-OD	AUTO TRANS-OD	AUTO TRANS
AIR CONDITIONING	AIR CONDITIONING	AIR CONDITIONING
AM FM ST ST CA	AM FM ST ST CA	AM FM ST ST CA
Additional options	NO	NO
\$318	\$ 17,495	None

Inspected 06/02/94      Inspected 07/08/94

Dealer: HOMESTEAD LINCOLN/MERCURY HARVEY FORD-MERCURY  
Contact person: PAMELA CORTEZ MR. HARVEY  
Phone number: 409/735-7000 289/875-1567  
VIN: 2M2LBW73W0R2618274  
Stock# P127 Stock# 6186  
List \$ 24,995 Take \$ 23,155

## Adjustments

Additional options	- 100	- 300
Odometer	+ 724	+ 1,864

B600-025-8 2187



The Experts in Vehicle Damage Management

310 712.3640

800 333.3459

Fax 310 712.7875

Valuation request: 16191426 (continued) 94 MERC GRAND MARQUIS LS PAGE 3

## Vehicle Valuation Comparison (continued)

Loss Vehicle	Inspected Vehicle	Dealer Vehicle
Adjusted value	\$ 20,119	\$ 21,116

Valuation Database  
the primary valuation area for this valuation was SAN JUAN, CA  
CCC maintains inspected dealer vehicles from: 88 dealers in this area  
this valuation referenced: 6,914 inspected dealer vehicles  
68,457 locally advertised vehicles

The following comparable vehicle(s) were selected and used to determine this valuation:

Type	Comparable vehicle	Price	Adj Val	Tax
Inspected vehicle	94 MERC GRAND MARQUIS LS	\$19,495	\$20,119	\$0
Dealer vehicle	94 MERC GRAND MARQUIS LS	\$23,189	\$21,116	\$0
ccc valuation amount: \$20,615 100				

All selected comparable vehicles were adjusted for differences in mileage, condition, model, options, and packages.  
Weighting percentage based on comparability to loss vehicle.

Any deductions from value are discernible, measurable, itemized, and specified in dollar amount in compliance with sections 795.03 (k) (4), 710.43 (B) (3), 1073.4, and title 10, chapter 5, subchapter 7.5, section 2995.4 of the California insurance code.

## Inspected Vehicles

SUNNYVALE LINC/MERC DARRYL COX/THOM 486/752-7046

94 MERC GRAND MARQUIS LS 4D SED 8

VIN: 2H2LM75M6KZ010274	Stk: P127	
Auto Transmission	Overdrive	Air Conditioning
Power Steering	Power Brakes	Power Windows
Power Locks	Power Seats	Tilt Wheel
Cruise Control	Near Defropper	AM/FM Stereo Search
Cassette	Body Side Moldings	Bucket Seats
4-Wheel Disc Brakes	Intermittent Wipers	Power Mirrors
Recline/Lounge Seats	Tinted Glass	
Odometer: 17,495 Total	\$19,495	

HARVEY FORD-MERCURY MR.HARVEY 209/875-1567

94 MERC GRAND MARQUIS LS 4D SED 8

VIN: 2H-AVERAGE	Stk: 6166	
Auto Transmission	Air Conditioning	Power Steering

00002-020-3 2104



Valuation request: 16191026 (continued) 94 HHR GRAND MARQUIS LS PAGE 4

## Inspected Vehicles (continued)

Power Brakes	Power Windows	Power Locks
Power Seats	Power Passenger Seat	Tilt Wheel
Cruise Control	AM/FM Stereo	Cassette
Body Side Moldings	Stylish Steel Wheels	Cloth Seats
Bucket Seats	4-Wheel Disc Brakes	Intermittent Wipers
Overdrive	Power Mirrors	Recline/Lounge Seats
Tinted Glass		

Odometer: ~~new~~ Take \$23,189

## Vehicle Equipment

Air Conditioning	STD Airbags	STD Alloy Wheels	INC
AM FM Stereo	STD Auto Transmission	STD Body Side Moldings	STD
Bucket Seats	STD Cassette	STD Cloth Seats	INC
Cruise Control	INC Digital Clock	STD Dual Mirrors	STD
Halogen Headlights	STD MG Alternator	STD Intermittent Wipers	STD
Overdrive	STD Power Brakes	STD Power Locks	INC
Power Mirrors	STD Power Seats	STD Power Steering	STD
Power Trunk	INC Power Windows	STD Recline/Lounge Seats	STD
Sound Insulation Pkg	STD Steel Belted Radials	STD Tilt Wheel	STD
Tinted Glass	STD Twilight Sentinel	STD Vanity Mirror	STD
4-Wheel Disc Brakes			

\* COPART, INC. - VALLEJO 94-2867490 LOTH.. MM3134-94 \*
 \* 282 FIFTH STREET INVOICE \*
 \* VALLEJO, CA 94590 NOTICE OF SALE \*
 \* 707-644-4468 10/28/94 DATE RECEIVED 8/23/94 \*
 \* COMPANY..... 66 -STATE FARM INSURANCE LOSS TYPE.. MOD/DAMAGED \*
 \* ADJUSTER..... GORDON FONG INSURED... NOV 02 1994 \*
 \* PHONE..... 415-940-7548 OWNER.... \*SAME \*
 \* BCO CONTACT... TONY FREDIANI POLICY#... \*
 \* BCO CITY..... MTH VIEW CLAIM#... \*DATE... \*
 \* BCO PHONE..... 415-940-7500 SER/UNIT.. 8/10/94 \*
 \*
 \* VEHICLE...94 BLUE MERCURY GRANDMAR LIC#.. 3F1LL609 \*
 \* DAMAGE.... EBURN VIN#.. 2MELM75W7RX618128 \*
 \*
 \* FROM.. SUNNYVALE LINC MERK TO.. COPART, INC. - SOUTH BAY \*
 \* 1124 W. ELCAMINO REAL 13895 LLAGAS AVENUE \*
 \* SUNNYVALE X MARY SAN MARTIN \*
 \* 408-732-7000 408-683-9393 \*
 \* \*\*\*\*\* \*ITEM \* CHARGES AND RECEIPTS \*
 \*
 \* 1 8/25/94 TRANSPORT CHARGE TO POOL 40.00 \*
 \* 2 8/25/94 DMV- SALVAGE CERTIFICATE 10.00 \*
 \* 3 8/25/94 POOLING SERVICE CHARGE 50.00 \*
 \* 4 9/22/94 DMV REG 65 PROCESSING FEE 7.00 \*
 \* 5 10/27/94 PAYMENT ON ACCOUNT [REDACTED] TAKEN FROM PROCEEDS \*
 \*
 \* TOTAL AMOUNT DUE- \$0.00 \*
 \*
 \* \*\*\*\*\* \*

\* \*\*\*\*\* SALE INFORMATION \*\*\*\*\* \*
 \* MM3134-94 \*
 \* SALE 1139 ITEM# 360 10/25/94 TO.. FOSTER AUTO PARTS INC 369 \*
 \* SALE AMOUNT..... 10355 S.E. FOSTER RD \*
 \* PORTLAND OR 97266 \*
 \* 503/777-4531 \*
 \* ACV..... 20000.00 \*
 \* RETURN..... 24.5% \*
 \* PAYMENT FROM BUYER: 10/27/94 \*
 \* PROCEED CK# 00020580 10/28/94 \$4793.00 MAKER: \*\*\* COPART SALVAGE POOLS \*\*\*

Lot#: M43136-94

ODOMETER DISCLOSURE STATEMENT

Lic#:

Federal law requires that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

Yrs: 94 Makes: MERCURY Model: GRANDMAR Body: BEDAN VIN#: 2MELM75W7RX&18128

As a duly authorized agent for the seller of the vehicle described above, I state that the odometer of the vehicle now reads 8,310 (no tenths) and to the best of my knowledge that it reflects the actual mileage of the vehicle unless one of the following statements is checked:

(.) I hereby certify that to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits.

(.) I hereby certify that the odometer reading is NOT the actual mileage.  
WARNING - Odometer Discrepancy

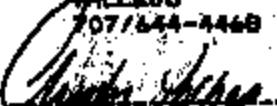
SELLER Name/Address:

STATE FARM INSURANCE  
282 FIFTH STREET  
HALLEJO  
707/644-4468

CA 94590

BUYER Name/Address:

FOSTER AUTO PARTS INC  
10355 S.E. FOSTER RD.  
PORTLAND OR 97266  
503/777-4531

  
Signature of Seller or Seller's Agent

  
Signature of Buyer or Buyer's Agent

Print Signator's Name

DATE

Print Signator's Name

DATE

04:22:54 21 Oct 1994

FIRE REPORTING SYSTEM  
INCIDENT REPORT  
INCIDENT 436724 EXP. 00  
DATE 08/10/94 TIME 17:05

05-U001  
PAGE 1

GF

LOCATION : 3050 7 STREET

MOUNTAIN VIEW S.O.  
REC'D / MAILED

NOV 03 1994

Initials \_\_\_\_\_

Type of Situation Found : 14 VEHICLE FIRE ON STREET

Person 1.

Affiliation ..... : DO DRIVER/OWNER  
Name ..... : [REDACTED]  
Telephone ..... :  
Street ..... :  
City ..... : DALY CITY  
State ..... : CA Zip : [REDACTED]

Person 2.

Affiliation ..... :  
Name ..... :  
Telephone ..... :  
Street ..... :  
City ..... :  
State ..... :  
Zip :

General Property Use .. : 96 MOTOR/VEHICLE TRANSPORTATION  
Specific Property Use .. : 177 MARINE TERMINAL

Mobile Property Involved.

Property Type ..... : 11 AUTOMOBILE  
Vehicle Lic No. .... : 3FLL609  
Vehicle Lic State Yr : CA 94  
Vehicle Make ..... : MERCURY  
Vehicle Model ..... : GRAND MARQUIS LS  
Vehicle D.O.T. .... :  
Vehicle ID Number... : 2MHLM75W7RX618136  
Driver's Lic# / State :  
Driver's Lic# / State :  
Type of Action Taken .. : 16 EXTINGUISHMENT

Fire Origin Area ..... : 83 ENGINE AREA, RUNNING GEAR, WHEEL  
Ignition Factor ..... : 83 SHORT CIRCUIT, GROUND FAULT  
Material First Ignited.

Type ..... : 43 FLEXIBLE PLASTICS  
Form ..... : 61 ELECTRICAL WIRE, CABLE INSUL  
Estimated Property Loss : 5000  
Estimated Contents Loss : 0000  
Type Detection System . :  
Detect. System Perform. :  
Type of Extinguish. ... :  
Civilian Injuries .... : 0 Civilian Fatalities : 0

Report Completed by ... : 036194 BALERIA, FRANK E.  
Officer in Charge .... :

Incident Notes

\*\*\*Notes Added 08/10/94 On Port 054 at 20:58 by BALERIA, FRANK E.  
FIRE ORIGINATED IN ENGINE AREA. WIRING IN ENGINE, UNDER COWLING, AND UNDER  
DASH. EXTINGUISHED WITH WATERLINE FROM E2543. BATTERY DISCONNECTED AND  
INVESTIGATED FOR EXTENSION.....

## **REPAIR ESTIMATE**

American Road Services Company



**THIS ESTIMATE REFLECTS THE USE OF NEW, RECYCLED OR REBUILT  
ORIGINAL EQUIPMENT (OEM) PARTS.**

**NO SUPPLEMENTAL PAYMENTS<sup>®</sup> WILL BE ISSUED WITHOUT CLAIMS REPRESENTATIVE APPROVAL.**

THE UNDERSIGNED REPAIRER AGREES TO COMPLETE AND GUARANTEE THE ABOVE REPAIRS FOR \$                          WHICH INCLUDES ALL TOWING AND STORAGE CHARGES.

PAIR SHOP	NUMBER, STREET	TAX	% ON #	\$
CITY, STATE, ZIP	PHONE	SIGNED BY	<b>TOTAL</b>	
	( )		DISCOUNT	DEPRECIATION
ADVISER	PHONE	DATE	LESS #	\$
<i>Mario R. McCaughan</i>	(714) 348-0223	8-10-95	<b>TOTAL NET PAYMENT</b>	



**SOUTH CAROLINA FARM BUREAU  
SPECIAL INVESTIGATIONS UNIT (SIU)**  
*Jay Bruner, Senior Special Investigator*  
*Post Office Box 163*  
*Summerton, South Carolina 29148*  
*(877) 496-1383 (Voice Mail) (800) 604-8195 (Pager)*

January 18, 2000

*Open Mail and Fax (313) 390-2107*

Ms. Jessie Hollingworth  
Ford Motor Company  
Suite 400, Parklane Towers West  
3 Parklane Boulevard  
Dearborn, MI 48126

Re: Insured: [REDACTED]  
Case No.: [REDACTED]  
Claim No.: [REDACTED]  
Date of Loss: 01-10-2000

Dear Ms. Hollingworth:

Our policyholder has suffered a severe fire loss to their home located on St. Helena Island in Beaufort County, South Carolina. We have initiated an investigation into the origin and cause of this fire. At this time, the area of origin has been narrowed to an area around a 1992 Lincoln Town Car located in a single car attached garage.

I am at this time notifying you of this loss and providing you, as a potential interested party, the opportunity to have a representative present at the final processing of this scene. I will certainly make every effort to coordinate our activity with your schedule should you decide to participate; however, time is of the essence, as the homeowners need to begin the rebuilding process. Therefore, I respectfully request a response in regards to your intentions within ten (10) days of receiving this notice. Please feel free to contact me should you have any questions.

Very truly yours,

Jay Bruner  
Senior Special Investigator

**REDACTED**



**SOUTH CAROLINA FARM BUREAU  
SPECIAL INVESTIGATIONS UNIT (SIU)**  
*Jay Bruner, Senior Special Investigator*  
*Post Office Box 163*  
*Summerton, South Carolina 29148*  
*(877) 496-1383 (Voice Mail) (800) 604-8195 (Pager)*

January 18, 2000

*Open Mail and Fax (313) 390-2107*

Ms. Jessie Hollingworth  
Ford Motor Company  
Suite 400, Parklane Towers West  
3 Parklane Boulevard  
Dearborn, MI 48126

Re: Insured: [REDACTED]  
Case No.: [REDACTED]  
Claim No.: [REDACTED]  
Date of Loss: 01-10-2000

Dear Ms. Hollingworth:

Our policyholder has suffered a severe fire loss to their home located on St. Helena Island in Beaufort County, South Carolina. We have initiated an investigation into the origin and cause of this fire. At this time, the area of origin has been narrowed to an area around a 1992 Lincoln Town Car located in a single car attached garage.

I am at this time notifying you of this loss and providing you, as a potential interested party, the opportunity to have a representative present at the final processing of this scene. I will certainly make every effort to coordinate our activity with your schedule should you decide to participate; however, time is of the essence, as the homeowners need to begin the rebuilding process. Therefore, I respectfully request a response in regards to your intentions within ten (10) days of receiving this notice. Please feel free to contact me should you have any questions.

Very truly yours,

Jay Bruner  
Senior Special Investigator

REDACTED

94-1337  
SC

AC

165

CG

96-10721-22  
1-22we-33

1002-023 20574

**Gay & Taylor, Inc.**  
Insurance Adjusters & Risk Services  
P.O. Box 2068  
Greenville, South Carolina 29602

Telephone: (803) 458-8727  
Facsimile: (803) 254-0004

March 28, 1994

Ford Motor Credit  
Attn: Pat Haskins  
PO Box 220307  
Charlotte, NC 28222

**RE: Total Fire Loss**

Insured:

Policy No:

Insurance Company:

Our File No:

Date/Loss:

**REDACTED**

Catawba Ins. Co.  
666-82565  
3/4/94

Dear Ms. Haskins:

I'm with Gay & Taylor Insurance Company, and we represent Catawba Insurance Company in regard to the following loss. [REDACTED] the named insured with Catawba, reported a loss on 3/4/94, involving a 1992 Mercury, four door Grand Marquis which caught fire in her driveway. The vehicle was inspected and appraised and was declared a total loss. The market evaluation, on this vehicle, is \$15,925.00. Our insured, [REDACTED], has a \$250.00 comprehensive deductible which was deducted from the settlement amount, for a net payout, from the insurance company, of \$15,675.00. Per discussion with our insured, she has been in conversation with Ms. Pat Haskins, with Ford Motor Credit, who was in agreement to replace her vehicle with an updated 1994, costing [REDACTED] approximately \$7,000.00 to get into the new vehicle. Based on our investigation, it is determined that the fan blower motor, on this vehicle, was defective and was the cause of the fire. On behalf of Catawba Insurance Company, we request that you contact us regarding this matter of our subrogation.

We look forward to working with you on this matter.

With kindest regards,  
I Remain,

*Walt*

Walt Scully  
Gay & Taylor's Ins. Adjusters  
WS:db

26200 Town Center Drive  
Suite 200  
P.O. Box 8001  
Novi, MI 48376-8001  
Telephone: 800-367-3007



JANUARY 16, 1995

CECELIA D. NEAL  
CATAWBA INSURANCE COMPANY  
P.O. BOX 2248  
COLUMBIA SC 29202

CUSTOMER: FORD MOTOR COMPANY  
CLAIMANT: [REDACTED]  
DATE OF LOSS: 03/04/94  
FILE NUMBER: P 440-059443-01

Dear Ms. Neal:

Ford Motor Company has completed their review and evaluation of the above referenced file. In reviewing the material submitted and our investigation, Ford concludes no proof of a product defect was presented. It is the policy of Ford Motor Company that unless a defect is proven to exist in the vehicle, the claim not be honored. Therefore, we must respectfully deny your subrogation claim.

Sincerely,  
LORI A SHOTWELL  
Claims Department  
Ext. 583

Jensen Beach, FL

Office of General  
Counsel, Suite 400  
Park Inn Towers West  
Dearborn, MI 48126

FORD MOTOR COMPANY  
RECEIVED  
CLAIMS UNIT

MAY 01 2001

OFFICE OF THE  
GENERAL COUNSEL

Dear Sirs,

I am writing you to advise of a problem I encountered involving my 1994 Lincoln Town Car. After risking my life for nine years as a Florida Law Enforcement Officer, I decided to venture into something feared even by the bravest of Police. An entrepreneurial financial endeavor. On 03/15/00 I purchased a 1994 Dabryen Coach Limousine to begin a small transportation service. Before even getting the business off the ground my American dream was broken. On 10/05/00 while on patrol I received a call from my Lieutenant to contact the Martin County Sheriff's Office. I spoke to a Deputy Sheriff who told me he was just at my residence with the Martin Co. Fire Dept. because my Lincoln Town Car had caught fire on fire while parked in my driveway. The exact cause of the fire is still unknown but it is believed an electrical short originated in the front driverside door panel. The damage can be observed in the pictures enclosed. After several weeks had passed I've found it extremely difficult to find some used parts at salvage yards and I have heard recently of this occurring before to other Lincoln Town Cars →

I merely am requesting relief for fine, labor  
and parts for damage etc.. as a direct  
result of the fire. My automobile insurance  
will not cover any costs for me as well as  
my home owner insurance, so any reasonable  
offer will be considered. I ask you to  
respond to this letter as requested to avoid  
any future legal action.

Th. & U

Vehicle information  
Body: 94 Town Car (Lincoln)  
Engine: 4 Dr. sedan Executive  
Cubic: 4.6L SOHC (Gaines)  
Trans: 4 SPD. OD AODE  
Ake CD: 9 K

VIN: 1ENLMD81W2RY613444

## INCIDENT REPORT

Fire Rescue

NFIRS-1

DELETE  
 CHANGE

A	FDID 42031	INCIDENT NO 00-011063	EXP NO 00	MO 10	DAY 08	YR 00	DAY OF WEEK Thursday	ALARM TIME 13:02:00	ARRIVAL TIME 13:09:00	IN SERVICE 13:41:00
B	TYPE OF SITUATION FOUND Vehicle Fire						TYPE OF ACTION TAKEN Extinguishement	MUTUAL AID <input checked="" type="checkbox"/> Read <input type="checkbox"/> Given		
C	FIXED PROPERTY USE Road, Parking Property						IGNITION FACTOR 960 Short Circuit, Ground Fault	54		
D	CORRECT ADDRESS Jensen Beach, FL						CO. 120	TWN	ZIP CODES	CENSUS TRACT
E	OCCUPANT NAME						TELEPHONE		ROOM/APT NO	
F	OWNER NAME			ADDRESS			TELEPHONE			
G	METHOD OF ALARM FROM PUBLIC Telephone Tie Line			TYPE OF ALARM 7 Regular			DISTRICT 2	SHIFT 1	STATION C	NO. ALARMS 1
H	911 USED EMT	2	PERSONNEL RESPONDED 010	ENGINES RESPONDED 002	AERIAL APPARATUS 001	OTHER VEHICLES 003				
I	NUMBER OF INJURIES FIRE SERVICE 000			NUMBER OF FATALITIES FIRE SERVICE 000						OTHER 000

J	COMPLEX Road Complex			MOBILE PROPERTY TYPE Automobile	11	
K	AREA OF FIRE ORIGIN Pass. Area of Trade, Equip.			EQUIPMENT INVOLVED IN IGNITION Fixed Wiring	41	
L	FORM OF HEAT OR IGNITION Unspecified Short Circuit	24	TYPE OF MATERIAL IGNITED Polyvinyl	43	FORM OF MATERIAL IGNITED Electrical Wire	61
M	METHOD OF EXTINGUISHMENT Predominant w/Tank Water	5	LEVEL OF FIRE ORIGIN Grade to +8'	1	ESTIMATED LOSS 4,000	ESTIMATED VALUE 25,000

N	NUMBER OF STORIES			CONSTRUCTION TYPE		
O	EXTENT OF FLAME DAMAGE			EXTENT OF SMOKE DAMAGE		
P	DETECTOR PERFORMANCE			SPRINKLER PERFORMANCE		
Q	IF SMOKE SPREAD BEYOND ROOM OF ORIGIN	TYPE OF MATERIAL GENERATING MOST SMOKE			AVENUE OF SMOKE TRAVEL	
R		FORM OF MATERIAL GENERATING MOST SMOKE				

S	IF MOBILE PROPERTY	YEAR 94	MAKE LINCOLN	MODEL CONTINUUM	SERIAL NO. 1LNLM31W2RYB	LICENSE NO.
T	IF EQUIPMENT INVOLVED IN IGNITION	YEAR	MAKE ELECTRIC	MODEL	SERIAL NO.	

 CHECK IF COMMENTS

U	OFFICER IN CHARGE (NAME, POSITION, ASSIGNMENT) Recca, John/Lieutenant	DATE 10/05/2000
	MEMBER MAKING REPORT (IF DIFFERENT FROM ABOVE) Recca, John/Lieutenant	DATE 10/05/2000

**INCIDENT REPORT**  
**Fire Rescue**

A

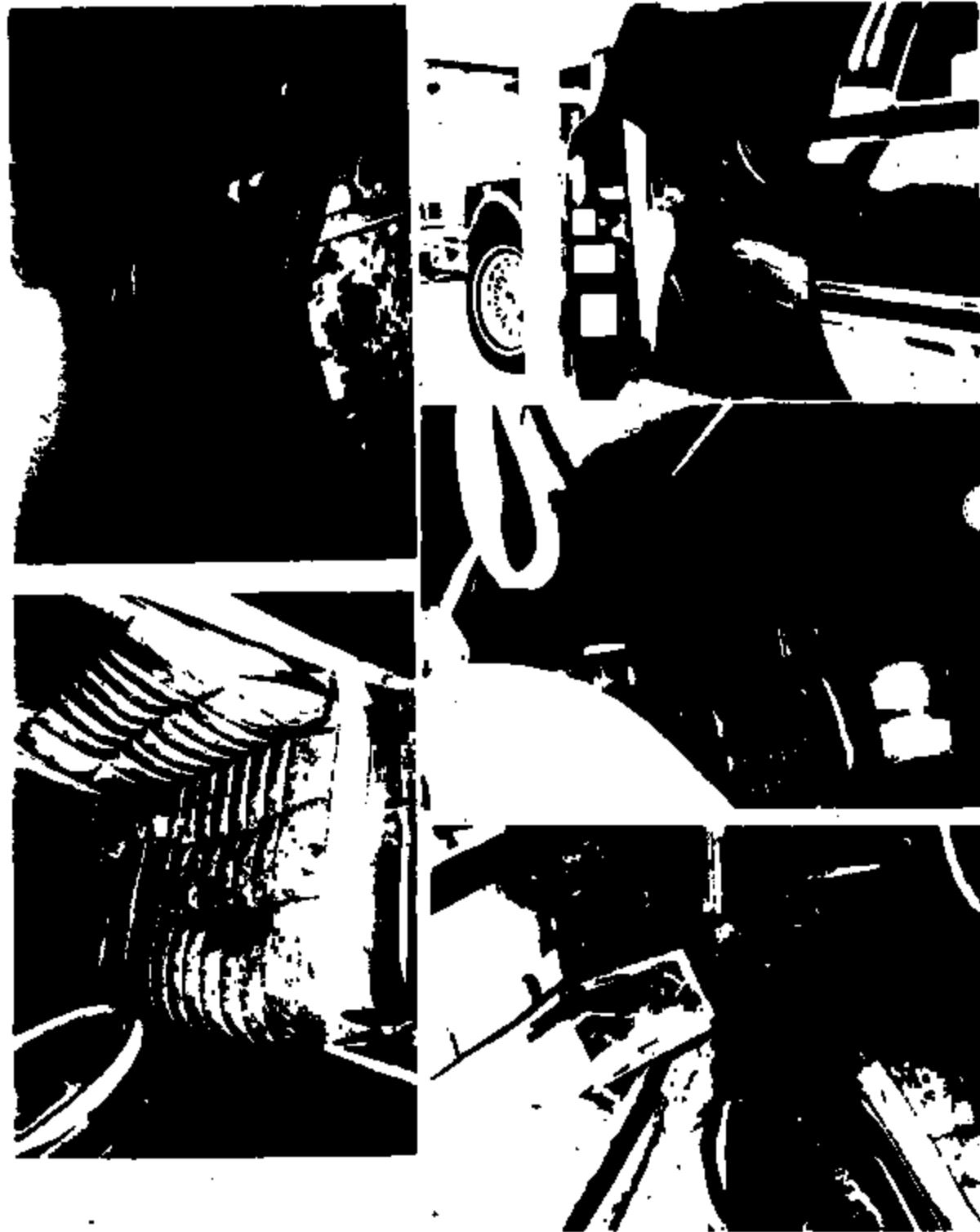
FDID 42022	INCIDENT NO 00-011003	EXP NO 00	MO 10	DAY 06	YR 00	DAY OF WEEK Thursday	ALARM TIME 6 12:02:00
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**NARRATIVE**

LISTED UNIT 78 RESPONDED FOR A MOTOR VEHICLE FIRE IN A GARAGE. ON ARRIVAL E-16 FOUND A VEHICLE HALF UNDER A CARPORT SMOKING LIGHTLY. IN-COMING UNITS CANCELLED. FIRE FOUND TO BE IN THE AREA OF THE DRIVER DOOR NEAR MASTER CONTROL PANEL. EXTINGUISHED WITH 5 GALLONS OF WATER DELIVERED VIA BOOSTER LINE. MCSO ON SCENE MADE CONTACT WITH OWNER.

18/05/2000 18:45 363

0002-02-0 2619



5002-025-8 2520



6L

R 04 -

97-211518-24  
4 NSRJ



2128

# State Farm Insurance Companies



December 19, 1996

Baldwin County Service Center  
28800 Highway 90  
P.O. Box 2180  
Daphne, AL 36526-2180  
Telephone: (334) 860-8600

Ford Motor Company  
Ms. Davene Fajack  
Parklane Towers West  
Suite 400  
3 Parklane Boulevard  
Dearborn, MI 48126-2568

Accts  
closed

Re: Claim Number [REDACTED]  
Date of Loss 05-02-96  
Our Insured [REDACTED]  
Vehicle 1995 Crown Victoria

Dear Ms. Fajack:

This letter is in response to your letter we received on November 15, 1996. In this letter, I will attempt to give you all the information you have requested in addition to the information that I have already sent to you.

Our insured informed us that on May 3, 1996, he was mowing his grass on a riding lawn mower in his back yard. His 1995 Crown Victoria was parked in his front yard on the opposite side of the house. [REDACTED] advised that he heard a horn blowing repeatedly, and when he did he looked up and saw smoke coming from the top of his house. He said that he panicked because he thought his house was on fire. He ran to the back door and looked into the house, and did not see any smoke coming from the inside of the house or a fire. He went into the house to the front side of the house, and saw out his front window that his car was on fire. He went outside immediately, and grabbed a water hose and began to put the fire out.

The mileage on the vehicle at the time of the loss was 35,710 miles. Our insured had his last servicing of the vehicle at Jiffy Lube in Saraland, Alabama. The dealership that performs his regular maintenance is Dearman Ford. This was done in January of 1995.

Enclosed with this letter, you will find an original copy of our expert's report as well as original photos of all different angles of the vehicle in question as well as photos of the interior of the vehicle. Our insured's vehicle is located at Sadisco of Mobile. Their phone number is (334) 549-5011. The

Ms. Davene Fejck  
Page 2  
December 19, 1996

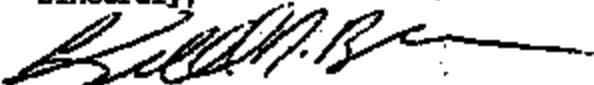
vehicle is registered under stock number H-993. The insured vehicle is there if you need to inspect the vehicle.

There are no after market additions or modifications that have been made to the 1995 Crown Victoria since the insured was purchased from Dearman Ford.

Please let me know what your position is concerning our subrogation claim. If there is any additional information that you need from State Farm, please let me know immediately. We also request that once you have completed your evaluation and made a decision, please return our original fire investigation report and our original expert's report to State Farm.

I look forward to hearing from you, and thank you for your consideration in this matter.

Sincerely,



Kendall N. Blalock  
Claim Specialist  
State Farm Mutual Automobile Insurance Company  
Phone: (334) 990-6507

30/1219006

Enclosure

2002-025-3 2128

**FIRE  
INVESTIGATIONS  
&  
ANALYSES, Inc.**

8002-628-5 2120

June 24, 1996

Mr. Kendall Blalock  
State Farm Insurance  
P.O. Box 160366  
Mobile, AL 36616

Re: [REDACTED]

1995 Ford Crown Victoria  
Our File No. 96-2593

Dear Mr. Blalock:

Pursuant to your request, a physical examination was made of the vehicle in the above referenced fire loss, which occurred on May 2, 1996. The investigation was conducted on June 12, 1996, at Sadiese in Mobile, Alabama, and the following was determined:

1. Physical examination revealed the fire originated in the interior of the passenger compartment and then extended to the outside.
2. The interior of the vehicle was a total loss.
3. Burn patterns revealed the fire originated in the dash assembly, driver's side.

#### INVESTIGATION

Photo #1 is a view of the front and left side of the vehicle where burn patterns were observed, as designated by the red arrows. Photo #2 is a view of the rear and right side. This photo reveals that no fire damage occurred here. Photo #3 identifies the VIM, that was located on the left windshield pillar. Photo #4 is an overview of the engine compartment. Fire damage can be observed at the firewall, as designated by the red arrow.

Mr. Kendall Blalock  
State Farm Insurance  
June, 1996  
Page 2

Photo #5 identifies the battery assembly B+ cable and negative cable that were cut by the fire department. Photo #6 identifies the engine and transmission dipstick assemblies where examination revealed the liquids were in the correct operating zone. Photo #7 is a view of the firewall in the engine compartment. Burn patterns in this area are designated by the red arrow.

Examination was then begun of the passenger compartment, of which Photo #8 is a view of the front area, as designated by the red arrow. Burn patterns were found on the lower dash at the steering column which is directly below the area previously discussed in Photos #1 and #7. Photo #9 is closeup view of the area discussed in Photo #1. Burn patterns were found here. Photo #10 is a view of the driver's seat frame assembly where burn patterns in this area were caused by "fall-down" from the steering column.

Photo #11 is a view of the windshield area from the front of the vehicle. Burn patterns were found in this area as viewed from the front of the vehicle. These burn patterns extended upward and outward over the driver's seat area. Photo #12 is an overview of the driver's side interior of the passenger compartment that identifies the dash upper area and the windshield glass that melted and was found above the steering column.

Photo #13 is an overview of the steering column area with debris removed. Burn patterns were found on the upper and lower dash assembly. Severe heat and fire damage occurred to the wiring harness at the female plug assembly, as designated by the red arrow. Photo #14 is an overview of this area which identifies the top of the dash assembly and the burn patterns found here that extended upward and outward.

Photo #15 is an overview of the floor assembly directly below the steering column. No burning occurred to the carpet. Heat caused melting along with "fall-down." Burn patterns were found along the lower dash extending upward and outward.

#### CONCLUSION

Examination of the vehicle revealed the fire loss originated in the dash assembly driver's side. Burn patterns indicated that the fire extended from the steering column upward and outward which

Mr. Kendal Blelock  
State Farm Insurance  
June, 1996  
Page 3

caused debris to fall onto the lower floor area below the dash causing melting of material. Inspection of the area involving the upper and lower dash revealed a failure occurred in the electrical system on the driver's side of the vehicle. Due to the severe fire and heat damage the circuits were unable to be traced.

If I may be of further service, please advise.

Yours very truly,



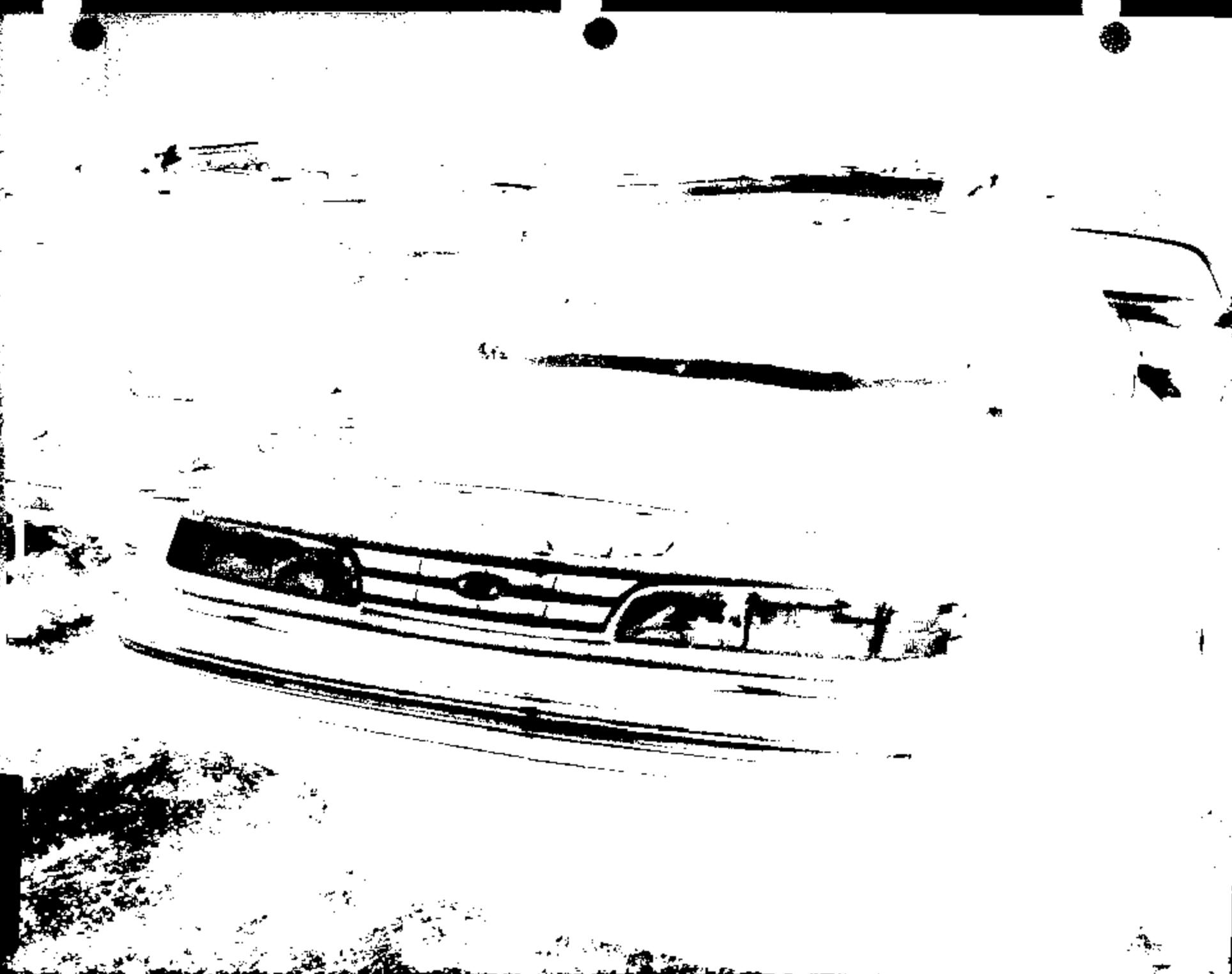
Phillip A. Morris, Sr.  
Investigator

BGMsr:ldk  
Encl.

100-022-4 2122

Photo #1

500-200-200



F

Photo #2

602-622-1 2134

2FALR4U7SXU32348

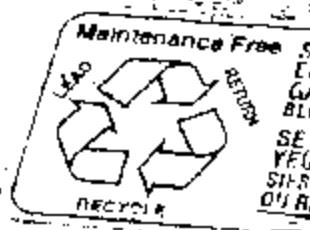
Photo #4

1002-005-3 2136



Photo #4

100-0000-2437



Maintenance Free  
SHIELD EXITS IN  
EXPLOSIVE  
GASES CAN CAUSE  
BLINDNESS OR SEVERE BURNS  
SE PROTEGER LES  
YEUX. LES GAZ EXPLO-  
SIIFS PEUVENT BLESSER ET LA  
OU RENDRE AVEUGLE  
DANS CERTAINES  
CONDITIONS

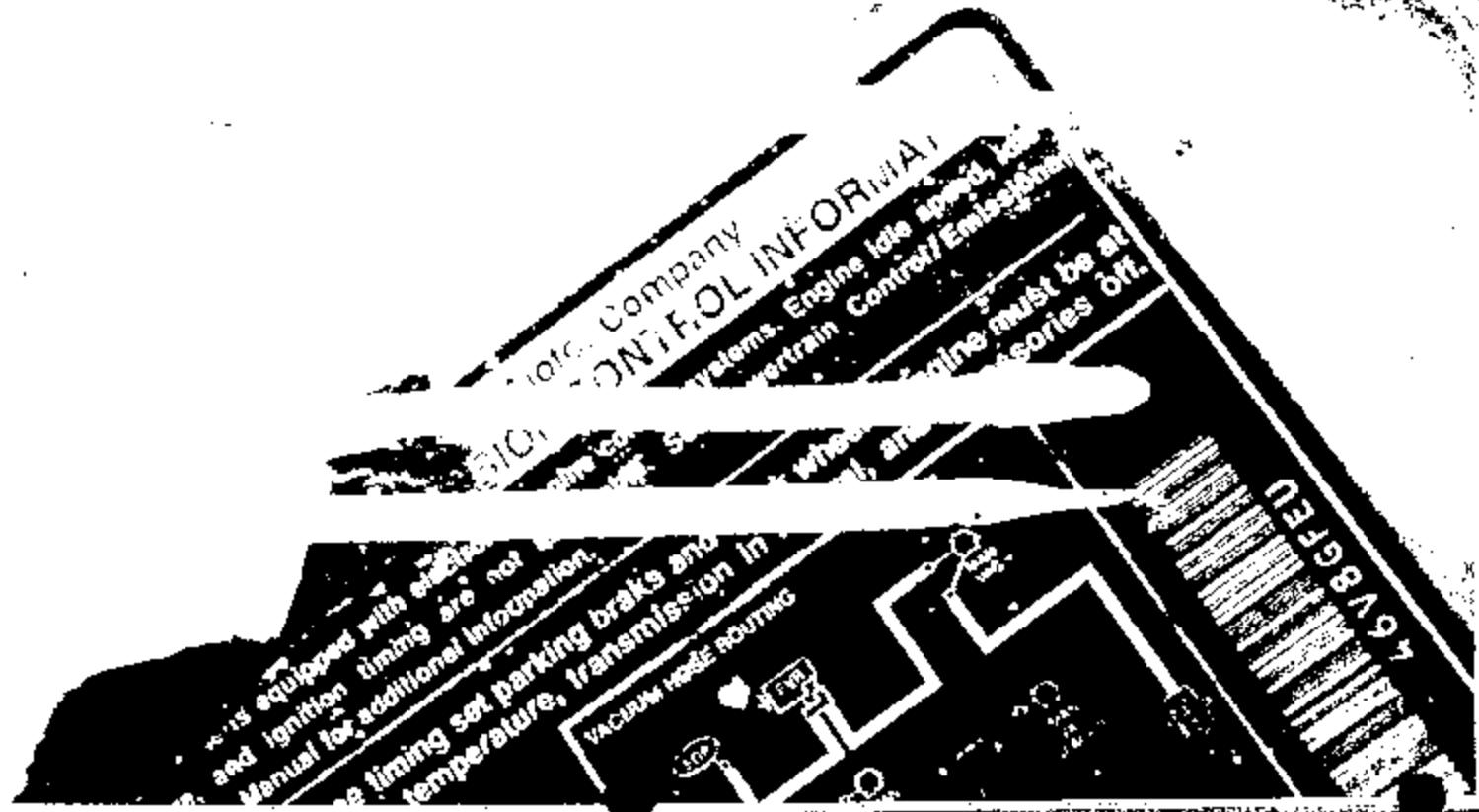
### ANGERATION

SULFURIC ACID CAN CAUSE  
BLINDNESS OR SEVERE BURNS  
L'ACIDE  
SULFURIQUE  
PEUT CAUSER LA  
DECITE OU DES  
ABLUMES GRAVES.

FLUSH EYES  
IMMEDIATELY  
WITH WATER  
GET MEDICAL  
HELP FAST  
SE RINCE LES YEUX A  
L'EAU IMMEDIATEMENT  
CONSULTER UN  
MEDECIN RAPIDEMENT  
TENEZ TOUE DE LA PORTE DES ENFANTS

ENR2-020-B 2134

Photo #6



Left - 1948

1948 - Left



Photo #8

5922-870-8 2149



2002-025-B 2141

Photo by



Photo #10

962-925-B 2142

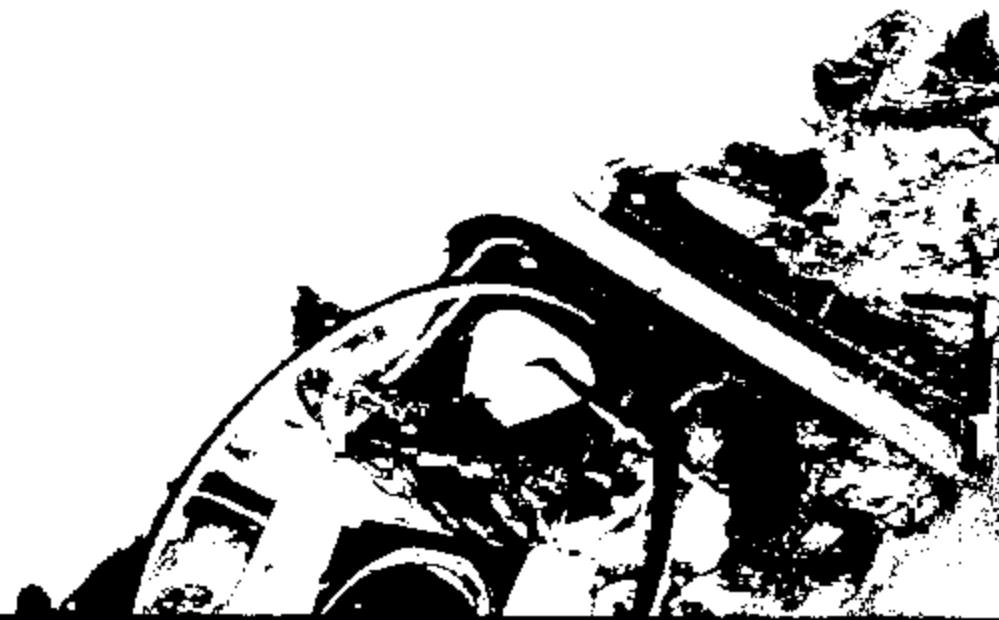
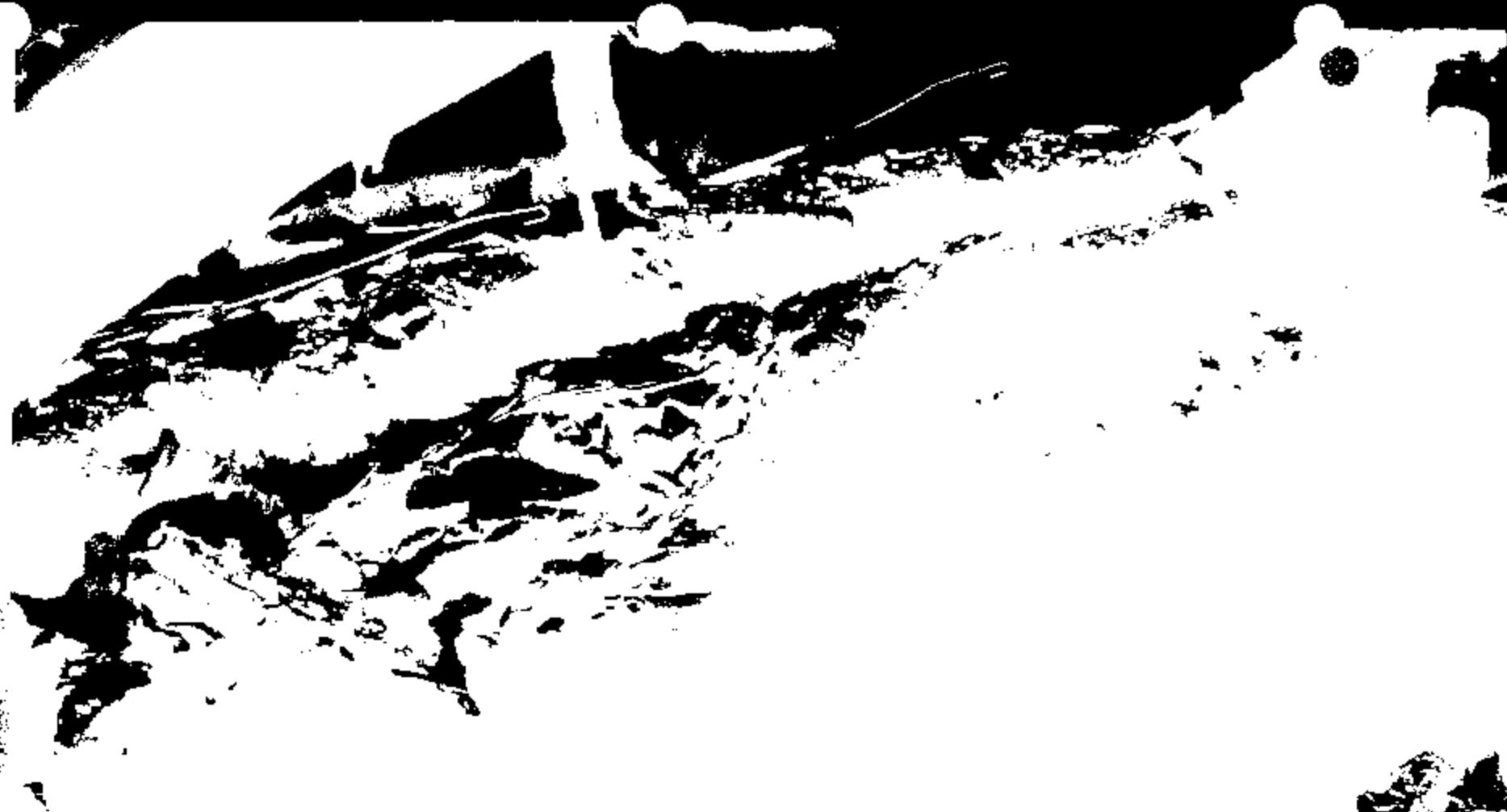


Printed #4

1002-020-2 2149

Photo #12

002-025-5 2144





2148

Photo #14

0002-025-8 2148





2002-025-3 2147

Office of the General Counsel

Ford Motor Company  
Purchase Tower West  
Suite 400  
3 Purchase Boulevard  
Dearborn, MI 48126-2262

December 12, 1996

State Farm Insurance Companies  
28800 Highway 98  
P.O. Box 2180  
Daphne, AL 36548-2180  
**ATTENTION: KENDALL N. BLALOCK**

Re: Claimant: [REDACTED]  
D/O/E: 5/2/96  
Vehicle: 1995 Crown Victoria  
Your Claim No.: 01-H158-785

Dear Mr. Blalock:

Following a review of the facts and circumstances surrounding this event, Ford Motor Company finds no evidence of a manufacturing or design defect, therefore, we must deny liability for this claim.

Please be advised that all necessary steps must be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial, should litigation ensue from this informal claim.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,

  
Devane Fajack  
Litigation Assistant

ts

0002-025-2 2148

# State Farm Insurance Companies

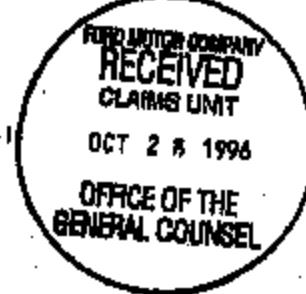


October 21, 1996

Baldwin County Service Center  
23500 Highway 36  
P.O. Box 2130  
Daphne, AL 36526-2130  
Telephone: (334) 990-6500

## CERTIFIED MAIL - RETURN RECEIPT REQUESTED

Ford Motor Company  
Attn: Mr. Howard E. Keyes  
Manager - Product Claims Department  
Park Lane Tower West  
Suite 300, 3 Park Lane Blvd.  
Dearborn, MI 48126



Re: Our Claim Number [REDACTED]  
Our Insured [REDACTED]  
Date of Loss May 2, 1996  
Vehicle Data 1995 Ford Crown Victoria 4-door  
VIN 2FALP74W78X113048

Dear Mr. Keyes:

This State Farm insured vehicle was involved in a total fire loss. Damage to the vehicle resulted in a total loss of \$17,574.00.

Our investigation reveals the cause of the fire originated in the dash assembly on the driver's side. Burn patterns indicate that the fire extended from the steering column upward and outward which caused debris to fall to the lower floor area below the dash, causing melting of material. The inspection of the area involving upper and lower dash revealed a failure occurred in the electrical system on the driver's side of the vehicle. The fire was too severe to determine which circuits were the cause of the fire.

Enclosed is documentation of our claim including a report from Fire Investigations and Analysis, Inc., photographs of the vehicle in question, and a copy of our evaluation and settlement of this claim with our insured. We are holding the vehicle for 30 days in the event you wish to make an inspection. You may contact me at (334) 990-6507 to make arrangements.

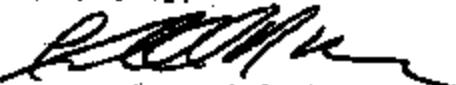
**REDACTED**

HOME OFFICES: BLOOMINGTON, ILLINOIS 61710-5001

5002-829-8 2148 M

Ford Motor Company  
Attn: Mr. Howard E. Keyes  
Page 2  
October 21, 1996

Please consider this letter as our claim to Ford Motor Company to reimburse State Farm for its interest of \$17,574.00.  
Sincerely,

  
Kendall W. Blalock  
Claim Specialist  
State Farm Mutual Automobile Insurance Company  
Phone: (334) 990-6507

17/1021001

Enclosures

0002-026-0 2100

96-1452

**VEHICLE HISTORY (REG-H) TYPE**

\* MODEL YEAR = 95  
\* CUT-OFF DATE = 11/01/94  
\* REPORT TITLE = **[REDACTED]**  
\* VEHICLE TYPE = TRUCK  
  
\* REPORT CLAIM TYPE = ALL CLAIMS  
\* REPORT SORT SEQUENCE = PLANT CODE \ SERIAL NO  
\* PAGE ON PRIMARY SORT)=  
\* PARETO AVE VALUE =  
\* PLANT/SERIAL NUMBERS = 1113464

SE-18 CUSTOMER INFO  
NO RECORDS FOUND

THERE ARE NO OBSERVATIONS THAT  
MEET YOUR SEARCH CRITERIA.  
PLEASE VERIFY YOUR SELECTIONS FOR  
POSSIBLE ERRORS/MISMATCHES.

**IF YOU NEED FURTHER ASSISTANCE THEN  
CALL THE WE-IT HELP DESK**

FAILED IN DATA STEP `REGRESSION`

\*A EBD J08T5889 08961652 JV539237  
\*A EBD J08T5889 08961652 JV539237  
\*A EBD J08T5889 08961652 JV539237  
\*A EBD J08T5889 08961652 JV539237

\* E N D V P S R A . 1 S T C ) S T Y P E E N D \*
   
 \* \* \* \* \* J O B / P R I N T E R I D E N T I F I C A T I O N D F F - P R I N T E R V P S J O B R E L A T E D P R I N T S T A T I S T I C S \*
   
 \* \* \* \* \* J O B N A M E : C 0 9 9 6 1 4 5 2 P R I N T E R N A M E : R 0 5 4 1 9 2 6 D A T E : 0 8 . 3 1 6 E L A P S E D P R I N T T I M E 0 0 . 0 0 . 0 2 . 2 9 A V G C O M P L I N E L O G T E ( K ) - - - - - 2 9
   
 \* \* \* \* \* J O B I D : J U B 1 3 6 8 9 V P S L I B R E V E R S E : R V 5 3 0 2 5 7 1 1 / 0 5 / 9 6 T U M A V G C O M P L I N E L O G T E ( K ) - - - - - 6 2
   
 \* \* \* \* \* T I M E : 1 5 . 3 4 . 4 2 . 2 4 M A X I M U M P A G E S P R I N T E D - - - - - 1 M A X I M U M V T A M S E Q U E N C E - - - - - 7
   
 \* \* \* \* \* M A X I M U M B / S P R I N T E D - - - - - 1 M A X I M U M S T A G I N G I / O ' S - - - - - 0

CSCW140

## VEHICLE DATA

96/11/05 16:05:23

ENTER VIN ==> 2FALP74W7SX113048  
NAME ==> JACKOWSKI ZIP ==> 355849709 MODEL YR ==> 96 - 1652  
OWNER NAME : [REDACTED]  
STREET ADDR :

CITY : VINEGAR HEND N/A DATE: 95-08-29  
ST/PRV: AL CITY: ZIP/POSTAL CODE: [REDACTED] N/A SOURCE: P  
MODEL YEAR : 95 PLANT: X SALE DATE: 94-09-29  
BODY STYLE DESC: 4 DOOR SEDAN LX PRODUCTION DATE: 94-09-13  
VEHICLE DESC : 1995 CROWN VICTORIA

DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD REGION
SHIP-TO	1	23	E	072	45 23
FACING	1	23	E	072	
RESPONSIBLE	1	23	E	072	

CA EMISSION : ENGINE TAG CODE : 5G804BA CAMPAIGN COUNTS  
MAVIS STATUS : 800 COMPANY CAR IND : TOTAL CAMPAIGNS : 03  
DSO DISTRICT : FLEET CODE : OPEN : 03 CLOSED : 00  
DSO NUMBER : FLEET STATUS : ACTIVE: 03 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F6=CONTINUE SEARCH F9=G130

OGDB079

0001-022-0 2172



CSCN130

**NOTIFICATION RECIPIENT HISTORY**

96/11/05 16:05:45

CSCN150

## CAMPAIGN VEHICLE INFORMATION

96/11/05 16:05:53

ENTER CAMPAIGN NUMBER--> 95S12 VIN--> 2PALP74W7SX113048 TYPE OF SEARCH: A  
MODEL YEAR: 95 DEFECT: PT PIPE SEAL BODY STYLE: 4 DOOR SEDAN LX

NEW STATUS CODE:

REPAIR INFORMATION: TYPE CODE: -

REPAIR DATE: \_\_\_\_\_ DEALER P/A: \_\_\_\_\_

MICRO REF: \_\_\_\_\_ CLAIM NUM: \_\_\_\_\_

DELETE REASON: \_\_\_\_\_

RESP DEALER INFORMATION: NEW: \_\_\_\_\_

CURRENT: 1 23 072 ASSIGNED: 96-06-21 SOURCE: PX EXTRACT DATE: 96-06-21

\*\*\*\*\* STATUS INFORMATION: \*\*\*\*\* \*\*\*\*\* REPAIR INFORMATION: \*\*\*\*\*

CODE DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL SRC
M RELEASED FOR MAILING	96-01-16						
M RELEASED FOR MAILING	95-07-10						
U UNDELIVERABLE	95-06-20	U					
M RELEASED FOR MAILING	95-04-05						
R READY TO RELEASE	95-03-27						

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE  
I037=NO MORE DATA TO DISPLAY

OGDB079

E982-026-B 2176

OSCM150

## CAMPAIGN VEHICLE INFORMATION

96/11/05 16:06:05

ENTER CAMPAIGN NUMBER=> 96S36    VIN=> 2B1LP74W7SX113048    TYPE OF SEARCH: A  
MODEL YEAR: 95 DEFECT: RR RESTRAINT BODY STYLE: 4 DOOR SEDAN LX  
NEW STATUS CODE: CAMP DIV : 6  
REPAIR INFORMATION: TYPE CODE: SUPP CODE :  
REPAIR DATE: DEALER P/A: KIT CODE : AA  
MICRO REF: CLAIM NUM: QASIS DATE : 96-04-02  
DELETE REASON: VENDOR N/A INFORMATION:  
RESP DEALER INFORMATION: NEW: IND: MATCH CODE: 2  
CURRENT: 1 23 072 ASSIGNED: 96-06-21 SOURCE: PX EXTRACT DATE: 96-06-21  
\*\*\*\*\* STATUS INFORMATION: \*\*\*\*\* \*\*\*\*\* REPAIR INFORMATION: \*\*\*\*\*  
CODE DESCRIPTION DATE TYPE DATE P/A CLAIM# MICRO# CL SRC  
M RELEASED FOR MAILING 96-06-19  
M RELEASED FOR MAILING 96-04-02  
R READY TO RELEASE 96-02-26

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS  
F10=ADD STATUS F11=REVISE  
I037=NO MORE DATA TO DISPLAY

OGD8079

5952-222-8 2176

CSCN130

NOTIFICATION RECIPIENT HISTORY

96/11/05 16:06:14

==>

ENTER CAMPAIGN NUM ==> 96936    VIEW ==> 2PALP74W7SX113048  
DEFECT : RR RESTRAINT    BODY STYLE DESC: 4 DOOR SEDAN LX  
RESP DEALER : 123072    BEGINNING MAILED DATE: 96-07-03  
RELEASE DESC : POSTCARD FOLLOWUP    ENDING MAILED DATE : 96-07-03  
CAMPAIGN DIV : 6    FLEET CODE:    FLEET MGMT LOC CODE:  
LAST NAME : [REDACTED]    INITIALS: LA  
STREET ADDR1 : [REDACTED]  
ADDR2 : [REDACTED]    ST/PRV: AL  
CITY : VINEGAR BEND    CTRY:  
ZIP/POSTAL CODE: [REDACTED]    N-A SOURCE: P    N-A EPP DATE: 95-08-29  
\*\*\*\*\*  
RESP DEALER : 123072    BEGINNING MAILED DATE: 96-04-24  
RELEASE DESC : NEW ISSUE TOTAL    ENDING MAILED DATE : 96-04-25  
CAMPAIGN DIV : 6    FLEET CODE:    FLEET MGMT LOC CODE:  
LAST NAME : JACKOWSKI    INITIALS: LA  
STREET ADDR1 : RR 1 BOX 180  
ADDR2 : [REDACTED]    ST/PRV: AL  
CITY : VINEGAR BEND    CTRY:  
ZIP/POSTAL CODE: 365849709    N-A SOURCE: P    N-A EPP DATE: 95-08-29  
F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140  
I045=LAST PAGE    OGDB079

CSCN150

CAMPAIGN VEHICLE INFORMATION

96/11/05 16:06:23

ENTER CAMPAIGN NUMBER==> 96936    VIN==> 2FALP74W79X113048    TYPE OF SEARCH: A  
MODEL YEAR: 95 DEPCT: RR RESTRAINT BODY STYLE: 4 DOOR SEDAN LX  
NEW STATUS CODE:  
REPAIR INFORMATION:    TYPE CODE: -  
REPAIR DATE: \_\_\_\_\_ DEALER P/A: \_\_\_\_\_  
MICRO REF: \_\_\_\_\_ CLAIM NUM: \_\_\_\_\_  
DELETE REASON:  
RESP DEALER INFORMATION:    NEW: \_\_\_\_\_  
CURRENT: 1 23 072 ASSIGNED: 96-06-21 SOURCE: PX    EXTRACT DATE: 96-06-21  
\*\*\*\*\* STATUS INFORMATION: \*\*\*\*\* \* \* \* \* \* REPAIR INFORMATION: \* \* \* \* \*  
CODE DESCRIPTION    DATE    TYPE    DATE    P/A    CLAIM#    MICRO#    CL SRC  
M RELEASED FOR MAILING 96-06-19  
M RELEASED FOR MAILING 96-04-02  
R READY TO RELEASE    96-02-26

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE

I037=NO MORE DATA TO DISPLAY

OGDB079

ER02-025-B 2178

CSCN150

CAMPAIGN VEHICLE INFORMATION

96/11/05 16:06:35

ENTER CAMPAIGN NUMBER--> 96836      VIN--> 2FALP74W7BX113048      TYPE OF SEARCH: A  
MODEL YEAR:      DEFECT:      BODY STYLE:  
NEW STATUS CODE:      CAMP DIV :  
REPAIR INFORMATION:      TYPE CODE:      SUPP CODE :  
REPAIR DATE:      DEALER P/A:      KIT CODE :  
MICRO REP:      CLAIM NUM:      OASIS DATE :  
DELETE REASON:      VENDOR N/A INFORMATION:  
RESP DEALER INFORMATION:      NEW:      IND:      MATCH CODE:  
CURRENT:      ASSIGNED:      SOURCE:      EXTRACT DATE:  
\*\*\*\*\* STATUS INFORMATION: \*\*\*\*\* REPAIR INFORMATION: \*\*\*\*\*  
CODE DESCRIPTION      DATE      TYPE      DATE      P/A      CLAIM#      MICRO#      CL SRC

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7-FIRST F8=NEXT F9=MORE STATUS

F10=ADD STATUS F11=REVISE

M807-END OF CAMPAIGNS FOR VEHICLE - CURRENT AND HISTORY DATABASES

OGDB079

2002-025-5 2170