

Updated: 5/14/99

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**Investigation Action Plan
RQ97-017: Cradle Bolt Mount Failure**

- **Date Investigation Opened:** 11/13/97
- **Recall Number:** 97V-058 involves certain 1988-91 W cars and 1990-91 model U vans located in 14 states located in the Midwest and Northern portion of the United States, in which the rear cradle bolts can pull through the retainers due to corrosion of the retainer. The states included in this recall are: Connecticut, Illinois, Indiana, Maine, Massachusetts, Michigan, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, and Wisconsin. This RQ investigation is opened to examine the adequacy of the recall.
- **Issue:** The purpose of the RQ is to (1) determine the scope of the regional recall and (2) to obtain GM's policy on vehicles that were registered or sold outside of the recall region and experience the same defect condition.
- **Scope:** 1988-91 W Cars; 1990-91 U Vans
- **Population:** 676,535 vehicles involved in the recall.
- **Reports:** ODI has received 9 reports inside of the recall region and none outside. GM received 160 reports inside of the recall region and 19 outside.
- **Current Status:**
 - Finally, received GM response regarding GM Regional Recall Policy on April 26, 1999.
 - GM's policy is summarized as follows:
 - If a vehicle is in a dealership for service, the dealer will be given the authority to repair the vehicles if the vehicle meets the following criteria:
 - ✓ It was excluded from a regional safety campaign because it was not originally sold or currently registered in the recall region; and
 - ✓ It falls within the VIN breakpoints for the regional safety campaign; and
 - ✓ It is other wise identical in description to vehicles included in the campaign; and
 - ✓ It shows evident of the same condition (corrosion of the engine mounts, for example), that is the subject of the campaign bulletin.
- **Next Action:** Close the RQ.

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