



Emily Frascaroli Global Director
Automotive Safety Office
Sustainability, Environment & Safety Engineering

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Dearborn, MI 48126-2738

September 20, 2024

Tonya Topka
Office of Defects Investigation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE/W45-338
Washington, DC 20590

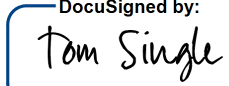
Dear Ms. Topka:

Subject: Submittal of TREAD report form per 49 CFR, Part 579 Subpart B

This is to inform you that Ford Motor Company and/or its various subsidiaries and affiliates have decided to conduct a Field Service Action (24S62) in International Market Group region. Details of the field action are included in the attached Global Recall Process Field Action report form.

If you have further questions, please call me.

Sincerely,

DocuSigned by:

FD1692468D2241B...

For:
Emily Frascaroli,

Attachment



GLOBAL RECALL PROCESS REPORT OF FIELD ACTION

MANUFACTURER

IMG - International Markets Group

TYPE OF ACTION

S - Safety Recall

FIELD ACTION NUMBER

24S62

SUBJECT

Ranger Roof Rack Mounting Lug Failure

MAKE, MODEL AND MODEL YEAR AFFECTED

Make / Model	Model Year	
	Begin Year	End Year
FORD / P703A RANGER	2024	2025

ASSEMBLY PLANTS / DATES OF PRODUCTION

Assembly Plants	Production Dates	
	Begin Year	End Year
THAILAND LTD PLANT BUILD	23-Jan-2024	21-Aug-2024



OTHER LIMITING FACTORS

None

Substantially similar vehicles in the U.S.:

This roof rack system is only sold into the Thailand market. Vehicles sold in the US market do not contain this roof rack system therefore, this recall does not apply.

Global Vehicle

Ranger

U.S. Vehicle SSV

Ranger

A characterization of the vehicle as "Substantially Similar" is made exclusively for purposes of complying with 49 CFR Part 579 and does not imply that the vehicles are "Substantially Similar" in any other context or for any other purpose, regulatory or otherwise. In addition, characterization of a vehicle as "Substantially Similar" in this context specifically does not imply that the vehicle is available for import or sale in the United States.

Vehicles Affected: 275

Market:

Thailand

ESTIMATED PERCENTAGE OF THE AFFECTED VEHICLES

100%

REASON FOR THIS FIELD ACTION

P703 Ranger Roof Rack Mounting Lug Broken. Returned customer roof racks have shown significant degradation on the mounting lug arms. On all 9 vehicles there was evidence of a combination of cracking and/or complete failure on every mounting lug.

NUMBER OF REPORTS OF THE CONDITION

9

DESCRIPTION OF THE REMEDY

Dealer to remove Roof Rack. Customer will be notified regarding replacement roof rack or compensation.

This decision was made by Ford Motor Company

APPROXIMATE RECALL START DATE

09-17-2024

Certificate Of Completion

Envelope Id: C793334B6F4843F3A4613E480603D035	Status: Completed
Subject: Complete with DocuSign: 24S62 FDR Notification.pdf	
Source Envelope:	
Document Pages: 3	Signatures: 1
Certificate Pages: 4	Initials: 0
AutoNav: Enabled	Envelope Originator:
Envelope Stamping: Enabled	Denise DeWitt Hanley
Time Zone: (UTC-05:00) Eastern Time (US & Canada)	1 American Rd
	Dearborn, MI 48126-2701
	ddewitth@ford.com
	IP Address: 19.12.77.214

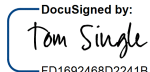
Record Tracking

Status: Original	Holder: Denise DeWitt Hanley	Location: DocuSign
9/20/2024 11:02:46 AM	ddewitth@ford.com	
Security Appliance Status: Connected	Pool: Ford Security Pool-Active 2019 Servers	

Signer Events

Tom Single
 tsingle@ford.com
 Ford Motor Company
 Security Level: Email, Account Authentication (None)

Signature

DocuSigned by:

 FD1692468D2241B...
 Signature Adoption: Pre-selected Style
 Using IP Address: 73.144.153.14

Timestamp

Sent: 9/20/2024 11:05:08 AM
 Viewed: 9/20/2024 12:14:54 PM
 Signed: 9/20/2024 12:15:24 PM

Electronic Record and Signature Disclosure:
 Accepted: 3/29/2019 2:43:51 PM
 ID: 1e52dbaa-3468-465d-a806-cce01cda34aa

In Person Signer Events	Signature	Timestamp
Editor Delivery Events	Status	Timestamp
Agent Delivery Events	Status	Timestamp
Intermediary Delivery Events	Status	Timestamp
Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp
Witness Events	Signature	Timestamp
Notary Events	Signature	Timestamp
Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	9/20/2024 11:05:08 AM
Certified Delivered	Security Checked	9/20/2024 12:14:54 PM
Signing Complete	Security Checked	9/20/2024 12:15:24 PM
Completed	Security Checked	9/20/2024 12:15:24 PM

Payment Events	Status	Timestamps
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Electronic Record and Signature Disclosure

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Required hardware and software

Operating Systems:	Windows2000? or WindowsXP?
Browsers (for SENDERS):	Internet Explorer 6.0? or above
Browsers (for SIGNERS):	Internet Explorer 6.0?, Mozilla FireFox 1.0, NetScape 7.2 (or above)
Email:	Access to a valid email account
Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	<ul style="list-style-type: none">• Allow per session cookies

- | | |
|--|---|
| | <ul style="list-style-type: none">• Users accessing the internet behind a Proxy Server must enable HTTP 1.1 settings via proxy connection |
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** These minimum requirements are subject to change. If these requirements change, we will provide you with an email message at the email address we have on file for you at that time providing you with the revised hardware and software requirements, at which time you will have the right to withdraw your consent.

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