

VOLKSWAGEN

GROUP OF AMERICA

Dr. Cem Hatipoglu
Acting Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Christopher T. Sandvig NAME
Director, Group Customer Protection Title
Group Customer Protection Department
248-754-5000 Phone
248-754-5093 Fax
May 31, 2023 Date

Subject: Notification of Recall Pursuant to 49 CFR Part 579.11 (a)
2022 – 2023 / Audi e-tron GT
High-voltage (HV) Heater

VOLKSWAGEN GROUP OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326
PHONE +1 248 754 5000

Dear Dr. Hatipoglu:

Pursuant to 49 CFR 579.11(a), Volkswagen Group of America, Inc. ("VWGoA") hereby submits the following recall that was conducted overseas.

- (1) Manufacturer Name
Audi AG
- (2) Date of Determination by the Manufacturer
May 24, 2023
- (3) Identification of Vehicles, Basis of Determination and How Vehicles Differ from Identical or Substantially Similar Vehicles Not Included in Recall

Make: Audi

Line: e-tron GT

Model Year: 2022 - 2023

Date of Production: start of production – February 15, 2023

Basis for Determination: Affected vehicles have been identified through production records.

Reason U.S. Vehicles Are Not Affected: Audi previously discussed with NHTSA that it does not consider the topic to pose an unreasonable risk to motor vehicle safety in the United States. For customer satisfaction purposes, Audi nonetheless intends to notify customers and conduct a Service Campaign in the U.S. market and replace the HV heaters when sufficient parts supply becomes available. Audi continues to monitor the field situation closely in the United States.

- (4) Description of Defective Component(s) and Manufacturer
High-voltage heater (Webasto Thermo & Comfort SE)

- (5) Total Number of Vehicles Affected
659
- (6) Description of Defect
In the affected vehicles, the electric passenger compartment high voltage heater may stop working. This is more likely to occur if the heater is used frequently for prolonged periods on high setting, or if the vehicle battery is frequently charged at low ambient temperatures. Thus, this issue is more likely to occur in locations with frequently cold environmental conditions. A waste heat-scavenging heat pump remains operational.
- If the HV heater stops working, it affects the operation of windshield defrost function. If ice accumulates on the windshield and is not cleared manually, driver visibility may be adversely impacted.
- (7) Affected Countries
Canada
- (8) Type of Campaign
Safety recall
- (9) Determination made by:
Audi AG
- (10) Manufacturers Program of Remedy
The high-voltage heater will be replaced.
- (11) Start of Campaign
To be determined
- (12) Identification of Identical or Substantially Similar Vehicles to U.S. Market
2022 and 2023 model year Audi e-tron GT

Sincerely,



Christopher T. Sandvig
Director, Group Customer Protection