



Toyota Motor Engineering &
Manufacturing North America, Inc.

Vehicle Safety & Compliance
Liaison Office
Mail Stop: W4-2D
6565 Headquarters Drive
Plano, TX 75024

May 23, 2018

Mr. Jeffrey Giuseppe
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NEF-100)
1200 New Jersey Ave, SE
Washington, D.C. 20590

Re: Other Safety Campaign Report
Certain Toyota Vehicles

Dear Mr. Giuseppe:

In accordance with 49 CFR 579.12, attached is a copy of our Other Safety Campaign Report for the subject vehicles.

Should you have any questions about this report, please contact me directly.

Sincerely,

Cory Hoffman
Senior Manager
Vehicle Safety & Compliance Liaison Office
Toyota Motor Engineering & Manufacturing
North America, Inc.

Enclosures
Other Safety Campaign Report

Foreign Safety Recall / Other Safety Campaign Report

Subject: HVAC Blower Fan issue on certain Toyota vehicles

1. Vehicle Manufacturer Name:

Toyota Motor Manufacturing, Texas, Inc. ["TMMTX"]
Toyota Motor Manufacturing de Baja California, S. de R. L. de C.V. ["TMMBC"]

2. Involved Vehicles:

Make/ Car Line	Model Year	Country/Region	Action	Production Period	Number of Vehicles
Toyota / Tacoma	2016- 2018MY	Canada, Mexico, Costa Rica	Other Safety Campaign (Customer Satisfaction Campaign)	June, 2016 through August, 2017	Approx. 5,400

3. Substantially Similar Vehicles sold in the U.S.:

Model Year/ Make/ Car Line : 2016 - 2018 Model Year Toyota 4Runner, Tacoma, and Lexus GX

4. Description of Problem:

The subject vehicles are equipped with manual HVAC control systems. There is a possibility that the hub feature of the blower fan was produced with excessive variation leading to dimensions that were outside of tolerance. This condition may overstress the fan hub, and, overtime, the torque of the blower motor may create a crack or other damage to the blower fan. This condition can result in an abnormal noise from the blower fan which can easily be detected by the driver when activating the blower fan. If the vehicle is continuously operated in this condition, blower fan function affecting defrosting/defogging operation may become inoperative. Even if blower fan function becomes inoperative, any reduction in visibility would be gradual. An unreasonable risk to safety is not presented.

5. Description of Corrective Repair Action:

For all involved vehicles, the dealers will replace the HVAC blower motor with fan sub-assembly with a new one.

6. Determination to Conduct Safety Recall / Other Safety Campaign:

- The determination was made by Toyota Motor Corporation;
- Date of determination : May 17, 2018
- Date campaign will commence : Early August, 2018

7. Reason the similar vehicles sold in the U.S. are not involved in this safety recall / other safety campaign:

Toyota will conduct the same action (Customer Satisfaction Campaign) in the U.S. on certain Toyota Tacoma vehicles as in Canada and Mexico to alleviate potential customer inconvenience posed by this issue. Because the conditions described are easily detectable by the driver and any reduction of visibility would occur gradually, no unreasonable risk to safety is presented. Toyota 4Runner and Lexus GX vehicles are not involved, because they are equipped with an HVAC blower fan of a different design from a different supplier.