



**Steve M. Kenner, Global Director**  
Automotive Safety Office  
Sustainability, Environment & Safety Engineering

**Fairlane Plaza South, Suite 400**  
330 Town Center Drive  
Dearborn, MI 48126-2738

May 5, 2014

Mr. Frank Borris, Director  
Office of Defects Investigation  
Safety Assurance  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE/W45-302  
Washington, DC 20590

Dear Mr. Borris:

Subject: Submittal of TREAD report form per 49 CFR, Part 579 Subpart B

This is to inform you that Ford Motor Company and/or its various subsidiaries and affiliates have decided to conduct a Field Service Action (14C05) in a foreign country. Details of the field action are included in the attached Global Recall Process Field Action report form.

If you have further questions, please call me.

Sincerely,

A handwritten signature in blue ink that reads "S. M. Kenner for". The signature is written in a cursive, flowing style.

Steven M. Kenner

Attachment



**GLOBAL RECALL PROCESS  
REPORT OF FIELD ACTION**

**MANUFACTURER**

Ford Motor Company

**TYPE OF ACTION**

Non-Compliance

**FIELD ACTION NUMBER**

14C05

**SUBJECT**

2007-14 MKX Panoramic Roof Fragmentation (Korea)

**MAKE, MODEL AND MODEL YEAR AFFECTED**

Model	Model Year	
	Begin	End
Lincoln / MKX	2007	2014

**ASSEMBLY PLANTS / DATES OF PRODUCTION**

Assembly Plants	OASIS Active	Production Dates		VIN	
		Begin	End	Begin	End
Canada - Oakville Assembly	OASIS	27-JUN-06	31-MAR-14		

**OTHER LIMITING FACTORS**

This is a non-compliance for South Korea. The glass installed in these vehicles was certified to Federal Motor Vehicle Safety Standard (FMVSS) 205. U.S. vehicles are unaffected by this action.

**VEHICLES AFFECTED: 2691**

**Market**

Korea - South

**ESTIMATED PERCENTAGE OF THE AFFECTED VEHICLES THAT CONTAIN  
THE SUBJECT CONDITION**

Unknown

### **REASON FOR THIS FIELD ACTION**

The panoramic front and rear roof glass panels on 2011-2014 MKX Korean export units may not meet the Korea Motor Vehicle Safety Standard (KMVSS) Test Procedure 49 glass fragmentation requirement, which became effective in the 2010 calendar year.

The glass installed in these vehicles was certified to meet Federal Motor Vehicle Safety Standard (FMVSS) 205 but may not meet the requirements of KMVSS Test Procedure 49 released in March of 2010. This KMVSS requirement specifies fragment dimension size. FMVSS 205 specifies fragment mass. Based on input from Ford Sales and Service Korea (FSSK), the 2007-2010 model year vehicles are also included in the population because they are equipped with roof glass panels of the same design.

An internal audit of glass certification for panoramic roof systems, conducted on March 11, 2014, identified this potential issue.

### **NUMBER OF REPORTS OF THE CONDITION**

N/A

### **DESCRIPTION OF THE REMEDY**

Dealerships will remove and replace the panoramic front and rear glass panels.

Decision made by Ford Motor Company (USA)

Decision Date: April 28, 2014