



October 1, 2013

Ms. Nancy Lummen Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-217)
Room: W48-336
1200 New Jersey Ave. SE
Washington, DC 20590

Dear Ms. Lewis:

The following information is submitted pursuant to the requirements of 49 CFR Part 579.11, Defect and Noncompliance Reports, which contains details of a noncompliance in vehicles as determined by Chrysler Group LLC.

579.12(a) - 573.6(c)(1): Manufacturer's Name, Brand Name

Chrysler Group LLC, Chrysler

579.12(a) - 573.6(c)(2)(i): Identification of Affected Vehicles

Make(s)	Model(s)	Model Year(s)	Inclusive Dates of Manufacture
Chrysler	Grand Voyager, Town & Country	2005-2012	October 19, 2004 to November 7, 2011

579.12(a) - 573.6(c)(2)(iv): Component manufacturer name, address, telephone number, and country of origin:

Not applicable.

579.12(a) - 573.6(c)(3): Potentially Affected Vehicle Population

602 (estimated)

The following foreign countries are included in the noncompliance:
South Korea

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579.12(a) - 573.6(c)(5): Description of Defect or Noncompliance

Some Town & Country and Grand Voyager vehicles may not meet South Korean 3rd row seat width requirements which may result in a noncompliance to South Korean Motor Vehicle Safety Standard Article 25.

South Korean seat regulations require each designated seating surface to be at least 400 mm in width, thus 1200 mm for a 3-passenger seat. The Town & Country and Grand Voyager 3rd row seat measured less than 1200 mm.

579.12(a): Determination of Defect or Noncompliance and Description of Remedy

- In October 2011, Chrysler Korea was informed of an allegation of a 2011 Grand Voyager 3rd row seat not meeting seat width requirements as specified in South Korean Motor Vehicle Safety Standard Article 25.
- After discussion and correspondence regarding procedure interpretation and exemption with South Korean Ministry of Land, Transport and Maritime Affairs (MLTM) and Korea Automobile Testing & Research Institute (KATRI), it was concluded the suspect seats should be corrected to meet width requirements.
- On September 24, 2013, Chrysler determined, through the Vehicle Regulations Committee, to conduct a voluntary foreign noncompliance recall to supply a wider seat cover for the 3rd row seat for the subject vehicles in South Korea.

579.12(a): Identification of Similar Models Sold in the United States

Make	Model Name	Model Year	Foreign Manufacturer	Foreign Make	Foreign Model Name	Foreign Model Year	Foreign Markets
CHRYSLER	TOWN&COUNTRY LWB	2005	DAIMLERCHRYSLER	CHRYSLER	GRAND VOYAGER	2005	WORLDWIDE
CHRYSLER	TOWN&COUNTRY LWB	2006	DAIMLERCHRYSLER	CHRYSLER	GRAND VOYAGER	2006	WORLDWIDE
CHRYSLER	TOWN&COUNTRY LWB	2007	DAIMLERCHRYSLER	CHRYSLER	GRAND VOYAGER	2007	WORLDWIDE
CHRYSLER	TOWN&COUNTRY	2008	DAIMLERCHRYSLER	CHRYSLER	TOWN & COUNTRY	2008	WORLDWIDE

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CHRYSLER	TOWN & COUNTRY	2009	CHRYSLER	CHRYSLER	TOWN & COUNTRY	2009	WORLDWIDE
CHRYSLER	TOWN & COUNTRY	2010	CHRYSLER	CHRYSLER	TOWN & COUNTRY	2010	WORLDWIDE
CHRYSLER	TOWN & COUNTRY	2011	CHRYSLER	CHRYSLER	TOWN & COUNTRY	2011	WORLDWIDE
CHRYSLER	TOWN & COUNTRY	2012	CHRYSLER	CHRYSLER	TOWN & COUNTRY	2012	WORLDWIDE

579.12(a): Recall Commencement

Chrysler, in cooperation with appropriate government authorities within South Korea, will determine when owners will be notified regarding this recall campaign.

Additional Information: Manufacturer’s Campaign Number

Chrysler has assigned recall number N57 to this action.

Sincerely,



Kristin J. Kolodge
Product Investigations and Campaigns Senior Manager

cc: Frank Borris, NHTSA