

# VOLKSWAGEN

GROUP OF AMERICA

Ms. Nancy Lummen Lewis  
Acting Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attention: Recall Management Division (NVS-215)  
1200 New Jersey Avenue, S.E.  
Washington, DC 20590

CHRISTOPHER T. SANDVIG NAME  
GENERAL MANAGER COMPLIANCE/TREAD TITLE  
PRODUCT COMPLIANCE DEPARTMENT  
248-754-5000 PHONE  
248-754-5093 FAX  
MARCH 25, 2013 DATE

Subject: Notification of Recall Pursuant to 49 CFR Part 579.11 (c)  
2008-2012 Model Year Volkswagen Golf / Jetta / Golf Plus / Crossgolf/ Wagon  
Produced for and Sold in the People's Republic of China (PRC)  
DQ-200 (7-Speed Dual Clutch Automatic Gearbox) Mechatronic Replacement

VOLKSWAGEN GROUP OF AMERICA, INC.  
3800 HAMLIN ROAD  
AUBURN HILLS, MI 48326  
PHONE +1 248 754 5000

Dear Ms. Lewis:

Pursuant to 49 CFR 579.11(c), Volkswagen Group of America, Inc. ("VWGoA") hereby submits the following recall that will be conducted overseas.

- (1) Manufacturer Name  
Volkswagen AG
- (2) Date of Determination by the Manufacturer  
March 16, 2013
- (3) Identification of Vehicles, Basis of Determination and How Vehicles Differ from Identical or Substantially Similar Vehicles Not Included in Recall

Make:	Volkswagen
Line:	Golf / Jetta / Golf Plus / Crossgolf / Wagon
Model Year:	2008 - 2012
VIN Ranges:	WWW__1K_8M148900 - WWW__1K_CM632349 WWW__1K_BW507886 - WWW__1K_CW558501
Date of Production:	May 2007 – June 2011
Number of Vehicles Affected:	671
Basis for Determination:	Investigation in connection with customer complaints.
Reason U.S. Vehicles Are Not Affected:	Production of U.S. market vehicles equipped with the DQ-200 (7-speed dual clutch automatic gearbox) began after the affected time period of the vehicles included in this recall. Improvement measures were present at start of production for U.S. market vehicles.

- (4) Description of Defective Component(s) and Manufacturer  
Control unit inside mechatronics unit of DQ-200 (7-speed dual clutch automatic gearbox).  
Manufactured by Continental AG.
- (5) Total Number of Vehicles Affected  
A total of 671 vehicles are affected by this recall in the People's Republic of China (PRC). Please note that media coverage speaks about roughly 400,000 vehicles. This refers to vehicles produced by joint ventures, not by Volkswagen AG, thus not reportable per 49 CFR Part 579.11 (c).
- (6) Description of Defect  
In isolated cases, an electronic malfunction in the control unit or a lack of oil pressure inside the gearbox mechatronics may result in a power interruption. The most important vehicle systems, such as steering and braking, along with other relevant systems will not be affected regarding their functionality. If, in rare cases, the car loses power while driving, the driver can remain in control to safely maneuver the car to a stop.
- (7) Affected Countries  
The People's Republic of China (PRC).
- (8) Type of Campaign  
Recall
- (9) Determination made by:  
Volkswagen AG,  
Volkswagen Group China,  
Volkswagen Group Import Co., Ltd.,  
FAW-Volkswagen and  
Shanghai Volkswagen
- (10) Manufacturers Program of Remedy  
Replacement of affected mechatronic units.
- (11) Date of Decision  
March 16, 2013
- (12) Start of Campaign  
Initiation planned in April 2013.
- (13) Identification of Identical or Substantially Similar Vehicles to U.S. Market  
2013 model year Volkswagen Jetta Hybrid is the only U.S. market model also equipped with the DQ-200 (7-speed dual clutch automatic gearbox), but this vehicle is not affected because U.S. market production began after the identified issues were resolved.

Sincerely,



Christopher T. Sandvig  
General Manager Compliance/TREAD