

Chief, Defects Assessment Division  
National Highway Traffic Safety Administration  
Office of Defects Investigation  
400 7th Street SW, NVS-211  
Washington, DC 20590

Saint-Eustache, November 7, 2011

## **NHTSA Foreign Recall Campaign Report**

On **October 27, 2011**, **Nova Bus** has noticed that specific vehicles identifiable by their VIN, may have presented a defect relating to motor vehicle safety. A recall campaign was issued to address this defect. The following report is sent in under the guidelines of NHTSA 49CFR 579.12.

**A. Manufacturer name**

Nova Bus, 1000, boulevard Industriel, Saint-Eustache, Québec, J7R 5A5, Canada

**B. Type of product**

Transit Buses

**C. Years/makes/models of foreign products**

Nova LFS 2010 and 2011

**D. Years/makes/models of substantially similar US products**

Same as foreign products.

**E. Number of products affected**

170 vehicles in Canada.

**F. Regions (countries) that the recall affects**

Canada

**G. Production Period**

October 19, 2010 through August 24, 2011

## **H. Description of the recall and possible consequences**

The Nova Bus quality inspection reports of the vehicles targeted by the recall campaign show no evidence of sufficient torque being applied during production installation of miter box and/or power steering gearbox. The failure of one of these components may cause a steering malfunction and result in loss of vehicle control. In such a case, people inside and outside the vehicle may suffer physical damage or loss of life.

## **I. Description of the remedy**

Since the quality inspection reports are incomplete, we are requesting that our customers verify the torques specified and, where required, that they apply the recommended torques. Nova Bus will publish a document (CR1741A) identifying the torques to apply to the miter box and/or power steering gearbox.

## **K. Why the US models are not affected**

Only specific vehicles showed incomplete reports. The vehicles targeted by this recall were assembled in Canada and were destined for the Canadian market.