



GENERAL MOTORS LLC
Global Interior and Safety Center

March 21, 2011

Mr. Claude Harris
Acting Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE – Room W45-306
Washington, D.C. 20590

Dear Mr. Harris:

The following information is submitted regarding a foreign field action that may be an "other safety campaign" within the meaning of 49 CFR Part 579.11. General Motors has decided to conduct a Customer Satisfaction Program involving certain 2011 model year Chevrolet Cruze, Aveo and Captiva model vehicles.

This Customer Satisfaction Program involves vehicles that were manufactured and sold outside of the United States. General Motors sold substantially similar vehicles in the United States.

Vehicles identified in this letter as "substantially similar" under the broad definition specified in 49 CFR Part 579, can have significant differences in design, performance, durability, etc. These vehicles may not be "substantially similar" except for purposes of reporting under 49 CFR Part 579.

Please contact me if you have any further questions concerning this report.

Sincerely,

Dale A. Furney
Engineering Group Manager
GM Product Investigations

2011-3 A-110056 FR 579 Letter
Attachment



GENERAL MOTORS CORPORATION

579.11 REPORT

MANUFACTURER:	General Motors LLC
MAKE:	Chevrolet
MODEL & YEAR:	Certain 2011 Chevrolet Cruze, Aveo and Captiva
NUMBER OF VEHICLES:	418 Vehicles (Produced on January 24, 2011 through February 10, 2011)
ACTION TYPE DETERMINATION:	Customer Satisfaction Program
CONDITION:	The subject vehicles may have been produced with a battery + terminal nut that was not torqued to specification at the Rayong Assembly plant in Thailand. This condition could result in an arching condition at the + terminal when the vehicles' generator is operating. This arching could cause an engine compartment fire.
CORRECTION:	All involved vehicles will be inspected to assure that the battery + terminal is torqued to the correct specification. Those units that are found to be out of specification will be corrected at no charge to the customer.
DATE OF DETERMINATION:	March 14, 2011
ACTION COMMENCED:	Scheduled for March 2011
COUNTRIES INVOLVED:	Thailand, Indonesia and Philippines
SUBSTANTIALLY SIMILAR U.S. VEHICLE:	Chevrolet Cruze and Chevrolet Aveo
COMMENT:	The 2011 Chevrolet Cruze and Chevrolet Aveo models produced in Thailand are not exported to the United States. Therefore, there are no involved vehicles in the United States.