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March 15, 2010

Ms. Kathleen C. DeMeter, Director
Office of Defects Investigation
Safety Assurance
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE/W45-302
Washington, DC 20590

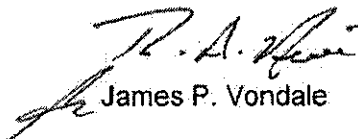
Dear Ms. DeMeter:

Subject: Submittal of TREAD report form per 49 CFR, Part 579

This is to inform you that Ford Motor Company and/or its various subsidiaries and affiliates have decided to conduct one Field Service Action (S1004) in foreign countries. Details of this field action are included in the attached Global Recall Process Field Action report form.

If you have further questions, please call me.

Sincerely,


James P. Vondale

Attachment





**GLOBAL RECALL PROCESS
REPORT OF FIELD ACTION**

MANUFACTURER

Ford Motor Company

TYPE OF ACTION

Safety

FIELD ACTION NUMBER

S1004

SUBJECT

Fiesta and S-Max - sunroof glass retaining screws

MAKE, MODEL AND MODEL YEAR AFFECTED

Model	Model Year	
	Begin	End
Ford Car / Galaxy S-Max	2010	2010
Ford Car / Fiesta	2010	2010

ASSEMBLY PLANTS / DATES OF PRODUCTION

Assembly Plants	OASIS Active	Production Dates		VIN
		Begin	End	Begin End
China - Nanjing - Changan Ford Mazda	OASIS	05-DEC-09	20-JAN-10	
China - Chongqing - Changan Ford Mazda	OASIS	05-DEC-09	20-JAN-10	

OTHER LIMITING FACTORS

This issue affects only the B299 Fiesta from Nanjing (China) and the CD340 S-Max from Chongqing (China). The sunroof assembly on these vehicles is locally designed and sourced. The U.S. version of the Fiesta is not affected by this issue, as it does not use the locally sourced Chinese fasteners that are being replaced. There are no substantially similar vehicles to the S-Max in the U.S. market.

Substantially similar vehicles sold in the U.S. market are:

Ford Fiesta 2011

A characterization of the vehicle as "Substantially Similar" is made exclusively for purposes of complying with 49 CFR Part 579 and does not imply that the vehicles are "Substantially Similar" in any other context or for any other purpose, regulatory or otherwise. Also, characterization of a vehicle as "Substantially Similar" in this context specifically does not imply that the vehicle is available for import or sale in the United States.

NUMBER OF VEHICLES AFFECTED:2660

Market

China

ESTIMATED PERCENTAGE OF THE AFFECTED VEHICLES THAT CONTAIN THE SUBJECT CONDITION

unknown

REASON FOR THIS FIELD ACTION

The locally produced sunroof glass retaining screws may fracture due to hydrogen embrittlement introduced during the manufacturing and heat treating process at the Tier 3 supplier. If this occurs, the customer could experience poor glass flushness, water ingress, excessive wind noise, squeak and rattle, and potential glass separation. This sunroof design and assembly is unique to the China market, and no other Ford Motor Company vehicles/markets are affected.

NUMBER OF REPORTS OF THE CONDITION

Three internal (in-plant), no external field reports.

DESCRIPTION OF THE REMEDY

It has been determined that all four of the sunroof glass retaining screws will be replaced on the suspect vehicles.

This determination was made by Ford APA.

This action will launch on March 16, 2010.