



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

2/28/02

Order

Title

Initial

Signature

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)		VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
3U7KF2660XM536226		Dodge	Stratus 2500	12-19-98	1999
VEHICLE MANUFACTURER					
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other ☒ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW					
PURCHASE DATE	☒ New ☐ Used	DEALER'S NAME		CITY	STATE
8-31-99		Brad Perry Motors		Madison	IN
ENGINE SIZE	FUEL SYSTEM	FUEL TYPE	TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM
(CID/CC/L)	☒ Turbo ☐ Fuel Injection	☒ Diesel ☐ Gas	☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ Driver-side Airbag ☐ 2-Point Belt ☒ Passenger-side Airbag ☐ Motorized ☐ 3-Point Belt
NO. CYLINDERS					CRUISE CONTROL
6					☒ Yes ☐ No
DRIVETRAIN		VEHICLE TYPE		DOORS	BODY STYLE
☐ Front ☒ 4-Wheel ☐ Rear		☐ Car ☐ Minivan ☒ Truck ☐ Other ☐ Van ☐ Sport Utility ☐ Motorcycle		☒ 2-Door ☐ 4-Door	☐ Hatchback ☐ Sedan ☒ Pick Up Truck ☐ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilator ☐ Interior ☐ Parking Brake ☐ Power Train ☒ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other	NO. OF FAILURES	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (Include all number and letters).	
	☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9		
	INCIDENT DATE	TIRE NAME	COMPLETE TIRE SIZE
	MILEAGE AT INCIDENT	TIRE BRAND	
	VEHICLE SPEED AT INCIDENT		
FAILED PART(S) ☒ Original ☐ Replacement	☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other		
HANDICAPPED ADAPTIVE	FAILED PART(S) AVAILABLE?	NHTSA PREVIOUSLY CONTACTED?	
☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT	RESULT OF INCIDENT
	☐ Yes ☐ No	☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9		
	FIRE	NUMBER OF FATALITIES		
	☐ Yes ☐ No	☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9	☐ Wear/Corroded/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Tell Off ☐ Erratic/Poor Performance ☐ Excessive Effort ☐ Noisy ☐ Leaks ☐ Short ☐ Loose/Slacks/Grips ☐ Stability/Vibration ☐ Broken ☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Roll-over ☐ Stale ☐ Sudden Acceleration	

PLEASE DO NOT WRITE IN THIS AREA



06495

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

ABS system as far as I'm concerned doesn't work at all. Front Brakes when applied will lock up and hear a hub don't with it at all they just roll along. Because we have operating brakes I have moved around that I can see rear wheels. The back brakes don't seem to be operating at all. I have put on 2 sets of brake pads in front. Have pulled rear wheel off and checked brake pads and they look hardly worn at all. Here are the original brake pads. I believe I'm dealing with only 2 wheel brakes. The results haven't had 4 collisions. Most of time the truck is done empty. The most weight we have in there is 700 to 800 lbs. We also had a 993 and F-150 that had same problems.

Continue on additional pages if necessary.

Describe any additional incidents. (Include date and mileage)

This Privacy Act of 1974—Public Law 93-579. This information is requested pursuant to a request received in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take corrective action to correct a safety defect. The NHTSA procedures with administrative enforcement of Federal Motor Vehicle Safety standards are not a criminal or summary trial, may be used in support of the agency's action.

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Complete and return or place in your car manual for future use

20390+0001

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH 2 DOT)



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www.nhtsa.dot.gov/hotline

VEHICLE OWNER'S QUESTIONNAIRE (V00)