



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK:

FOR AGENCY USE ONLY

Date Received

7/6/02

Agency Use Only

Owner

Title

Address

Telephone

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side)		VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
1B7KF23DXWJ110896		DODGE	Ram	1997	1998
VEHICLE MANUFACTURER					
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other ☒ Daimler/Chrysler ☐ General Motors ☐ Hyundai ☐ Jeep ☐ Toyota ☐ VW					
PURCHASE DATE	☒ New ☐ Used	DEALER'S NAME	CITY	STATE	ZIP CODE
9/97		MUSIC CITY DODGE	Nashville	TN	
ENGINE SIZE (CID/CC)	FUEL SYSTEM	FUEL TYPE	TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM
360	☒ Turbo ☐ Fuel Injection	☒ Diesel ☐ Gas	☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ Driverside Airbag ☐ 2-Port Belt ☒ Passengerside Airbag ☐ Motorcycle ☐ 3-Port Belt
NO. CYLINDERS	CRUISE CONTROL		DOORS		
6	☒ Yes ☐ No		☒ 2-Door ☐ Hatchback ☐ Sedan ☒ Door ☒ Pick Up Truck ☐ Stationwagon		
DRIVETRAIN	VEHICLE TYPE		BODY STYLE		
☐ Front ☒ 4-Wheel ☐ Rear	☐ Car ☐ Minivan ☒ Truck ☐ Other ☐ Van ☐ Sport Utility ☐ Motorcycle				

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Struts ☐ Suspension ☐ Visual Systems ☒ Other HORN	NO. OF FAILURES	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
	9		
	INCIDENT DATE	TIRE NAME	COMPLETE TIRE SIZE
	Always		
	MILEAGE AT INCIDENT	TIRE BRAND	
	always	☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Key Springfield ☐ Michelin ☐ Yokohama ☐ Other	
	VEHICLE SPEED AT INCIDENT		
	FAILED PART(S)		
	☒ Original ☐ Replacement		
HANDICAPPED ADAPTIVE	FAILED PART(S) AVAILABLE?	NHTSA PREVIOUSLY CONTACTED?	
☐ Yes ☒ No	☐ Yes ☐ No	☐ Yes ☐ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT	RESULT OF INCIDENT
	☐ Yes ☒ No	0	☐ Wear/Corroded/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnected/Fell Off ☐ Erratic/Poor Performance ☒ Excessive Effort	☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Roll-over ☐ Struts ☐ Sudden Acceleration
	FIRE	NUMBER OF FATALITIES		
	☐ Yes ☒ No	0		

PLEASE DO NOT WRITE IN THIS AREA

06435

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

The horn button (the area you depress in the center of the steering wheel) will not press in to honk.

Dealer says that's just a design problem due to air bag - but they

say there is no fix - just no way to ~~the~~ honk the horn -

very unsafe

Continue on additional pages if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974 (Public Law 93-579) The information is requested pursuant to a letterhead in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assess the NHTSA's effectiveness in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a full official summary thereof, may be used in support of the agency's action.

Mark Reflected by NCS EW-225229-1454321 H4000 Printed in U.S.A.
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HS Form 350 (Rev. 8/89)

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

20590-0001

Complete and return or place in your car manual for future use



VEHICLE OWNER'S

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.nhtsa.dot.gov/hotline