



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

Form Approved: O.M.B. No. 2127-0008

FOR AGENCY USE ONLY

Date Received

2/26/02

Order

File #

ed-1

up-1

OWNER INFORMATION (Type or Print)

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Scrubbed at bottom of windshield on driver's side)

1FTNW21L61E025717

VEHICLE MAKE

FORD

VEHICLE MODEL

F-250

MANUFACTURE DATE

050701

MODEL YEAR

2001

VEHICLE MANUFACTURER

☐ BMW☒ Ford☐ Honda☐ Nissan☐ Subaru☐ Volvo☐ Other☐ DaimlerChrysler☐ General Motors☐ Hyundai☐ Saab☐ Toyota☐ VW

PURCHASE DATE

☒ New☐ Used

DEALER'S NAME

EARNHART FORD

CITY

TEMPE

STATE

AZ

ZIP CODE

8386000

ENGINE SIZE

(CID/CC/L) 5.4

NO. CYLINDERS

8

FUEL SYSTEM

☐ Turbo☒ Fuel Injector

FUEL TYPE

☐ Diesel☐ Gas

TRANSMISSION TYPE

☐ Manual☒ Automatic

ANTILOCK BRAKES

☒ Yes☐ No

RESTRAINT SYSTEM

☒ Overlap Airbag☒ Passenger Side Airbag☐ 3-Point Belt☐ 2 Point Belt☐ Motorbelt

CRUISE CONTROL

☒ Yes☐ No

DRIVETRAIN

☐ Front☒ 4-Wheel☐ Rear

VEHICLE TYPE

☐ Car☐ Minivan☒ Truck☐ Other☐ Van☐ Sport Utility☐ Motorcycle

DOORS

☐ 2 Door☒ 4-Door

BODY STYLE

☐ Hatchback☒ Pick Up Truck☐ Sedan☐ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

☐ Child Seat☐ Electrical Lights & Alarms☐ Engine & Cooling System☐ Equipment☐ Fuel System, Exhaust☐ Heater, Defrost, Ventilation☐ Interior☐ Parking Brake☐ Power Train☐ Service brakes☐ Steering☐ Structure☐ Suspension☐ Visual Systems☒ Other

REAR AXLE OIL SEAL

NO. OF FAILURES

1 0 1 2 3 4 5 6 7 8 9

INCIDENT DATE

01/05/02

MILEAGE AT INCIDENT

VEHICLE SPEED AT INCIDENT

PARKED

FAILED PART(S)

☒ Original☐ ReplacementTo report defective or failed tires provide the following: Tire
Brand, Tire Name, Tire Size (include all number and letters).

TIRE NAME

COMPLETE TIRE SIZE

TIRE BRAND

☐ BF Goodrich☐ Cooper☐ Firestone☐ Goodyear☐ Kelly Springfield☐ Michelin☐ Yokohama☐ Other

HANDICAPPED ADAPTIVE

☐ Yes☐ No

FAILED PART(S) AVAILABLE?

☒ Yes☐ No

NHTSA PREVIOUSLY CONTACTED?

☐ Yes☒ No

APPLICABLE INCIDENT INFORMATION

Please describe
in detail the
incident(s),
Failure(s),
Crash(es), and
injury(ies) on
the back of
this form.

CRASH

☐ Yes☒ No

FIRE

☐ Yes☒ No

NUMBER OF PERSONS INJURED

0 1 2 3 4 5 6 7 8 9

NUMBER OF FATALITIES

0 1 2 3 4 5 6 7 8 9

CAUSE OF INCIDENT

☐ Wear/Corrosion/Rust☐ Weak/Poor Fit/Loose☐ Cut/Torn☐ Disconnect/Fall Off☐ Brake/Power Performance☐ Excessive Fit/Int☐ Nuts☐ Locks☐ Short☐ Loose/Sticks/Grabs☐ Stability/Vibration☐ Broken

RESULT OF INCIDENT

☐ Explosion/Fire☐ Loss of Control☐ Poor Visibility☐ Inadvertent Start☐ Rollover☐ Stalls☐ Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA



06396

crashes), location(s), and injury(ies). Include additional accidents if applicable.

THE REAR AXEL SEAL
FAILED AND WAS LEAKING
DIFFERING LUBRICANT INTO
THE DRIVERS SIDE WHEEL RIM
AND BRAKING COMPONENTS.
IF GONE UNNOTICED, THIS
COULD POTENTIALLY CAUSE
FAILURE OF THE LEFT SIDE
BRAKING SYSTEM IN THE
REAR OF THE VEHICLE

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Mark Required by NHTSA 49 CFR 225.23-1, 225.23-2, 225.23-3, 225.23-4, 225.23-5, 225.23-6, 225.23-7, 225.23-8, 225.23-9, 225.23-10, 225.23-11, 225.23-12, 225.23-13, 225.23-14, 225.23-15, 225.23-16, 225.23-17, 225.23-18, 225.23-19, 225.23-20, 225.23-21, 225.23-22, 225.23-23, 225.23-24, 225.23-25, 225.23-26, 225.23-27, 225.23-28, 225.23-29, 225.23-30, 225.23-31, 225.23-32, 225.23-33, 225.23-34, 225.23-35, 225.23-36, 225.23-37, 225.23-38, 225.23-39, 225.23-40, 225.23-41, 225.23-42, 225.23-43, 225.23-44, 225.23-45, 225.23-46, 225.23-47, 225.23-48, 225.23-49, 225.23-50, 225.23-51, 225.23-52, 225.23-53, 225.23-54, 225.23-55, 225.23-56, 225.23-57, 225.23-58, 225.23-59, 225.23-60, 225.23-61, 225.23-62, 225.23-63, 225.23-64, 225.23-65, 225.23-66, 225.23-67, 225.23-68, 225.23-69, 225.23-70, 225.23-71, 225.23-72, 225.23-73, 225.23-74, 225.23-75, 225.23-76, 225.23-77, 225.23-78, 225.23-79, 225.23-80, 225.23-81, 225.23-82, 225.23-83, 225.23-84, 225.23-85, 225.23-86, 225.23-87, 225.23-88, 225.23-89, 225.23-90, 225.23-91, 225.23-92, 225.23-93, 225.23-94, 225.23-95, 225.23-96, 225.23-97, 225.23-98, 225.23-99, 225.23-100. Printed in U.S.A.
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HES Form 350 (Rev. 8/95)

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

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Penalty for Private Use \$300



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(VQ00)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

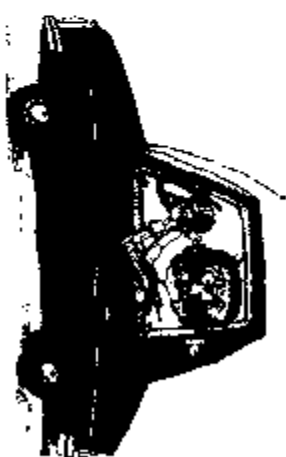
DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
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