

FOR AGENCY USE ONLY

Date Received

2-26-02

Reference No.

Owner

Title

Address

City

State



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 386-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

OWNER INFORMATION

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side)

1G2WPS2K5VF217859

VEHICLE MAKE

Pontiac

VEHICLE MODEL

Grand Prix

MANUFACTURE DATE

MODEL YEAR

1997

VEHICLE MANUFACTURER

☐ BMW☐ Daimler/Chrysler☐ Ford☒ General Motors☐ Honda☐ Hyundai☐ Nissan☐ Saab☐ Subaru☐ Toyota☐ Volvo☐ VW☐ Other

PURCHASE DATE

☒ New☐ Used

DEALER'S NAME

CITY

STATE

ZIP CODE

ENGINE SIZE

(CID/CC/L) 3.8

FUEL SYSTEM

☐ Turbo☒ Fuel Injection

FUEL TYPE

☐ Diesel☒ Gas

TRANSMISSION TYPE

☐ Manual☒ Automatic

ANTILOCK BRAKES

☐ Yes☐ No

REstraint SYSTEM

☐ Driverside Airbag☐ Passengerside Airbag☒ 3-Point Belt☐ 2-Point Belt☐ Motorbell

CRUISE CONTROL

☒ Yes☐ No

DRIVETRAIN

☒ Front☐ Rear☐ 4-Wheel

VEHICLE TYPE

☒ Car☐ Van☐ Minivan☐ Sport Utility☐ Truck☐ Motorcycle☐ Other

DOORS

☐ 2-Door☒ 4-Door

BODY STYLE

☐ Hatchback☐ Pick Up Truck☒ Sedan☐ Station wagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

- ☐ Child Seat
☐ Electrical Lights & Alarms
☐ Engine & Cooling System
☐ Equipment
☐ Fuel System, Exhaust
☐ Heater, Defrost, Ventilation
☐ Interior
☐ Parking Brake
☐ Power Train
☐ Service Brakes
☒ Steering
☐ Struts
☐ Suspension
☐ Visual Systems
☒ Other: Back in
Pinion

NO. OF FAILURES

1 2 3 4 5 6 7 8 9
 10 11 12 13 14 15 16 17 18 19

INCIDENT DATE

01-01-02

MILEAGE AT INCIDENT

After 60,000

VEHICLE SPEED AT INCIDENT

> 40 mph

FAILED PART(S)

☒ Original☐ Replacement

To report defective or failed tires provide the following: Tire
Brand, Tire Name, Tire Size (include all number and letters).

TIRE NAME

COMPLETE TIRE SIZE

TIRE BRAND

- ☐ BF Goodrich
☐ Cooper
☐ Firestone
☐ Goodyear
☐ Kelly Springfield
☐ Michelin
☐ Yokohama
☐ Other

HANDICAPPED ADAPTIVE

☐ Yes☒ No

FAILED PART(S) AVAILABLE?

☒ Yes☐ No

NHTSA PREVIOUSLY CONTACTED?

☒ Yes☐ No

APPLICABLE INCIDENT INFORMATION

Please describe
in detail the
incident(s),
Failure(s),
Crash(es), and
Injury(ies) on
the back of
this form.

CRASH

☐ Yes☐ No

FIRE

☐ Yes☐ No

NUMBER OF PERSONS INJURED

1 2 3 4 5 6 7 8 9
 10 11 12 13 14 15 16 17 18 19

NUMBER OF FATALITIES

1 2 3 4 5 6 7 8 9
 10 11 12 13 14 15 16 17 18 19

CAUSE OF INCIDENT

- ☐ Wear/Overload/Fatigue
☐ Weak/Poor Fit/Loose
☐ Cut/Torn
☐ Disc/Brake/Fuel Oil
☐ Erratic/Poor Performance
☐ Excessive Emission
☐ Noisy
☐ Leaks
☐ Short
☐ Locks/Sticks/Grabs
☐ Stability/Vibration
☐ Broken

RESULT OF INCIDENT

- ☐ Explosion/Fire
☐ Loss of Control
☐ Poor Visibility
☐ Inadvertent Start
☐ rollover
☐ Stalls
☐ Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA



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crashes), locations), and injuries). Include additional accidents if applicable.

In reference to your investigation on Grand Prix I'm experiencing several alarming problems. Mechanics attribute to Aschm. Pinion. Have cut down on driving the vehicle until needed. Police contacted they refuse to look at the problem/cannot if forced no cost.

Continue on additional pages if necessary.

Describe any additional incidents. (include date and mileage)

This Privacy Act of 1974, Public Law 93-579. The information is requested and is to be used solely for the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

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NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73178 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

Complete and return or place in your car manual for future use



VEHICLE OWNER'S

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

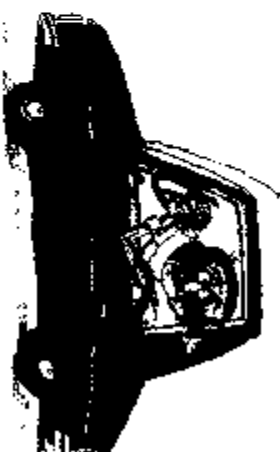
DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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Administration

www.nhtsa.dot.gov/hotline