



U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1 800 424 8398
DC METRO AREA (202) 368-0123
INTERNET: http://www.nhtsa.dot.gov

Use a No. 2 pencil or a blue or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received: 2/15/02
Reference No.:
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OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE IDENTIFICATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)	VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
1 3 4 0 0 2 2 1 5 7 6 7 0 6 1 3 7	Buick	Riviera		1 9 9 7

VEHICLE MANUFACTURER

BMW Ford Honda Nissan Subaru Volvo Other

DaimlerChrysler General Motors Hyundai Saab Toyota VW

PURCHASE DATE: July 1, 1998? New Used

DEALER'S NAME: SKINNER CITY: MEDFORD STATE: OR ZIP CODE:

ENGINE SIZE: 3800 NO. CYLINDERS: 6

FUEL SYSTEM: Turbo Fuel Injection

FUEL TYPE: Gas Diesel

TRANSMISSION TYPE: Automatic Manual

ANTILOCK BRAKES: No Yes

RESTRAINT SYSTEM: Driver-side Airbag Passenger-side Airbag 3-Point Belt 2-Point Belt Motorbel

CRUISE CONTROL: Yes No

DRIVETRAIN: Front Rear 4-Wheel

VEHICLE TYPE: Car Van Minivan Sport Utility Truck Motorcycle Other

DOORS: 2-Door 4-Door

BODY STYLE: Hatchback Pick Up Truck Sedan Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Steering

NO. OF FAILURES: 2

INCIDENT DATE: Dec 28, 2001

MILEAGE AT INCIDENT: 50880

VEHICLE SPEED AT INCIDENT: 5 MPH

FAILED PART(S): Origin Replacement

TIRE NAME: COMPLETE TIRE SIZE:

TIRE BRAND: BF Goodrich Cooper Firestone Goodyear Kelly Springfield Michelin Yokohama Other

HANDICAPPED ADAPTIVE: Yes No

FAILED PART(S) AVAILABLE?: Yes No

NHTSA PREVIOUSLY CONTACTED?: Yes No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.

CRASH: Yes No

FIRE: Yes No

NUMBER OF PERSONS INJURED: 2

NUMBER OF FATALITIES: 0

CAUSE OF INCIDENT: Excessive Effort

RESULT OF INCIDENT: Loss of Control

PLEASE DO NOT WRITE IN THIS AREA



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