



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 356-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

2/26/02

Reference No.

Office

Title

Address

Phone

OWNER INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)		VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
1GCEC14W41Z124268		CHEVY	SILVERADO	08.00	
VEHICLE MANUFACTURER					
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other ☐ DaimlerChrysler ☒ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW					
PURCHASE DATE	DEALER'S NAME	CITY	STATE	ZIP CODE	
APPROX. 9-20-2000	CHEVY	STOCKTON	CA	95212	
ENGINE SIZE	FUEL SYSTEM	FUEL TYPE	TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM
(CID/CC)	☐ Turbo ☐ Fuel Injection	☐ Diesel ☐ Gas	☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ Driverside Airbag ☒ 2-Point Belt ☒ Passengerside Airbag ☐ Motorcyclist ☐ 3-Point Belt
NO. CYLINDERS	CRUISE CONTROL				
4	☐ Yes ☒ No				
DRIVETRAIN	VEHICLE TYPE	DOORS	BODY STYLE		
☒ Front ☐ 4-Wheel ☐ Rear	☐ Car ☐ Minivan ☒ Truck ☐ Other ☐ Van ☐ Sport Utility ☐ Motorcycle	☒ 2-Door ☐ 4-Door	☐ Hatchback ☐ Sedan ☒ Pick Up Truck ☐ Stationwagon		

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilator ☐ Interior ☐ Parking Brake ☐ Power Train ☒ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other	NO. OF FAILURES 4	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
	INCIDENT DATE 2001	TIRE NAME	COMPLETE TIRE SIZE
	MILEAGE AT INCIDENT APPROX 6000	TIRE BRAND ☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other	
	VEHICLE SPEED AT INCIDENT 20-25 MPH		
FAILED PART(S) ☒ Original ☐ Replacement	FAILED PART(S) AVAILABLE? ☐ Yes ☐ No	NHTSA PREVIOUSLY CONTACTED? ☐ Yes ☐ No	
HANDICAPPED ADAPTIVE ☐ Yes ☒ No			

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.	CRASH ☐ Yes ☒ No	NUMBER OF PERSONS INJURED 2	CAUSE OF INCIDENT ☐ Wear/Corned/Rust ☐ Weak/Floor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Fel Off ☒ Excessive Force/Performance Excessive Effort	☒ Nasty ☐ Leaks ☐ Short ☒ Locks/Sticks/Grabs ☐ Stability/Vibration ☐ Broken	RESULT OF INCIDENT ☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Roll-over ☐ Stalls ☐ Sudden Acceleration
	FIRE ☐ Yes ☒ No	NUMBER OF FATALITIES 0			

PLEASE DO NOT WRITE IN THIS AREA

06145

additional accidents if applicable.

WHILE DRIVING AT A
SPEED NO GREATER THAN
30 MPH, I PRESS THE
BREAK TO STOP AND
NOTHING HAPPENS RIGHT
AWAY. THEN THE PEDAL
TICKS (STUDS) GOES
CLOSE TO THE FLOOR AND
LOCKS UP. THIS DOES NOT
HAPPEN AT THE TIME.
AND WHEN IT DOES IT HAS
BEEN IN ALL TYPES OF
WEATHER CONDITIONS. I
HAVE TAKEN IT BACK TO
CHANGE AND THEY SAY NOTHING
IS WRONG. I REPORTED IT
AGAIN, SOME THING. WHEN
I CALLED AGAIN THEY WERE
VERY SHORT & RUDE AND ADVISED
ME TO BRING IT IN AGAIN AND
IF IT MAKES ME FEEL BETTER
I CAN CONTINUE TO BRING IT
IN, BUT THERE IS NOTHING WRONG.
I REPORT I CARE FOR MY LIFE AND
DON'T DRIVE ANYWHERE OVER 30 MPH.
Continue on additional page if necessary. ASKED FOR A DIFFERENT
Describe any additional incidents. (include date and mileage) THEY
The Privacy Act of 1974 (Public Law 93-579) This information is requested under the
provisions of the National Highway Traffic Safety Act and subsequent amendments.
You are under no obligation to respond to this questionnaire. Your
responses may be used by NHTSA in determining whether a manufacturer
should take appropriate action to correct a safety defect. The NHTSA proceeds with
administrative enforcement or litigation against a manufacturer, your response, or a
statistical summary thereof, may be used in support of the agency's action.

Mark Refused by NCS EW-255225-1-554321 HHS. Excluded to U.S.A.
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HS Form 350 (Rev. 8/98)

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

430 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



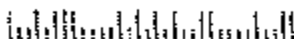
NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE (V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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